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NEW APPLICATION



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Qwest<sup>SM</sup>

April 3, 2000

AZ CORP COMMISSION  
DOCUMENT CONTROL

Honorable William A. Mundell - Chairman  
Arizona Corporation Commission  
1200 West Washington Street  
Phoenix, Arizona 85007

DOCKET NO. T-01051B-01-0283

Dear Chairman Mundell:

The attached Exchange and Network Services Catalog pages are being filed to introduce a new voice messaging service known as Anywhere Voice Mail. Pursuant to the terms of the recently approved Settlement Agreement in Docket No. T-01051B-99-0105, and consistent with the past treatment of voice messaging services, Qwest is requesting that Anywhere Voice Mail be included in Basket 3 as a flexibly priced service.

Anywhere Voice Mail will allow residence customers to subscribe to Qwest Voice Messaging Service without requiring a physical telephone line. This will be accomplished using a feature known as Number Forwarding to transport a call to the Voice Response Unit in which the mailbox resides. (Qwest has filed a concurrent tariff seeking approval of the Number Forwarding Feature.) The mailbox will provide all existing voice messaging feature functionality. Residence customers will be allowed to subscribe to Anywhere Voice Mail for a monthly fee of \$12.95. There is a \$10.00 nonrecurring rate to establish the service. This service will benefit customers who have no need for a traditional exchange access line, but wish to have a local telephone number in order to receive messages.

The proposed price for Anywhere Voice Mail is above its TSLRIC cost, as required by A.A.C. R14-2-1310, as well as Section 4(e) of the Price Cap plan. These pages have been prepared with an effective date of May 2, 2001 and we respectfully request the Commission's approval of this filing. Please contact either me, or Reed Peterson on 602-630-8221, if you have any questions concerning this matter.

Sincerely,

Enclosure

cc: Commissioner Jim Irvin  
Commissioner Marc Spitzer  
Ms. Deborah R. Scott - Director, Utilities Division  
Legal Division - Arizona Corporation Commission

# U S WEST COMMUNICATIONS

## Services Catalog

Arizona

EXCHANGE AND  
NETWORK SERVICES  
Effective: 05-02-2001

SECTION 10

Page 2

Release 5

### 10. MISCELLANEOUS SERVICE OFFERINGS

#### 10.12 VOICE MESSAGING SERVICE

##### 10.12.1 RESIDENCE VOICE MESSAGING SERVICE

###### A. Description (Cont'd)

###### Anywhere Voice Mail

Equipping a voice-messaging mailbox with Number Forwarding provides this capability. The mailbox functions the same as other mailboxes except the customer who subscribes to Anywhere Voice Mail does not have to have telephone service.

###### B. Optional Features

###### Message Notification

This feature provides for the delivery or notification of new messages to a different location other than the customer's mailbox number. The customer has the option of sending messages to another telephone number or pager. The customer will have the ability to turn the notification on or off.

###### Additional Message Capacity

This option allows customers to have additional capacity added to their mailbox that will allow them to save either an additional 50 or 100 messages for a maximum of 100 days. Customers who subscribe to Extension Mailbox may only purchase an additional 50 messages.

###### Extension Mailbox

This option gives the customer three reduced function mailboxes, in addition to their personal mailbox. Messages can be left for any of these extension mailboxes by pressing certain digits on a tone signaling telephone. Each of the extension mailboxes can have a personal greeting that is played after the caller makes a selection. Messages left in an extension mailbox can only be retrieved using the extension mailbox's security code.

###### C. Terms and Conditions

1. Residence VMS will be provided 24 hours per day, 7 days per week.
2. Residence VMS will be offered where adequate and suitable facilities are available.

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#### NOTICE

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AZ2000-061

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###### C. Terms and Conditions (Cont'd)

3. Customers subscribing to *MARKET EXPANSION LINE* may subscribe to Mailbox Only. These customers would not subscribe to another Call Forwarding feature nor would Message Waiting Indication be necessary. (T)
4. The Company may apply, at no charge, additional features for the purpose of enhancing service. Easy Access, removal of the audio logo and the restart function are examples of these features. (T)
5. Customers may save up to 35 messages for up to 100 days. Additional message capacity may be purchased as specified in D.5., following. (M)
6. All terms and conditions for Number Forwarding found elsewhere apply to Anywhere Voice Mail. (N)

###### D. Rates and Charges

1. The rates and charges for Residence VMS with CFBDA/MWI include the provision of Call Forwarding-Busy Line/Don't Answer and Message Waiting Indication.
2. Except as otherwise indicated, the rates and charges for Residence VMS are in addition to all rates and charges for the associated underlying service.
3. The nonrecurring charge to change the service is the same as the charge to install it.
4. The Company may offer special programs and applications designed to meet unique needs of specific customers. The special programs are different than the offerings specified in this Catalog. Rates and charges will vary depending on the program or application designed.
5. The rates and charge for Anywhere Voice Mail include the provision of Number Forwarding. (N)

(N)

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##### D. Rates and Charges (Cont'd)

6. The rates and charges are as follows:

	USOC	NONRECURRING CHARGE	MONTHLY RATE	
• Mailboxes, each line arranged[1]				(T)(M)
- With CFBDA/MWI	VMJXA	\$13.00	\$ 6.95	
- Discounted[2]	V4DXA	-	4.95	
- With CFBDA/MWI-S	VMJXB	13.00	6.95	
- Discounted[2]	V4DXB	-	4.95	
- Mailbox only	VMJXX	13.00	6.95	
- Discounted[2]	V4DXX	-	4.95	(M)
- Anywhere Voice Mail	VTLMX	10.00	12.95	(N)
• Optional Features, each line arranged				(M)
- Additional Message Capacity				
- 50 Messages	VMC1X	-	3.00	
- 100 Messages[3]	VMC2X	-	6.00	
- Extension Mailbox	VBS	-	2.00	
- Discounted[2]	V5D	-	1.00	
- Message Notification	VFN	-	3.00	
- Discounted[2]	V6D	-	2.00	
- Spanish	S8V	-	-	(M)

##### E. Trials

- [1] The nonrecurring charge does not apply when changing from one type of Voice Messaging to another. (M)
- [2] Discounted rate applies when this mailbox is added as a part of *CUSTOMCHOICE*. (M)
- [3] This feature is not available with Extension Mailbox. (M)
- (M) Material moved from Page 3.

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