

File in Docket No.
E-01345A-05-0526 ORIGINAL



0000024169

ARIZONA CORPORATION COMMISSION

4700

UTILITY COMPLAINT FORM

Investigator: Carmen Madrid

Phone: (602) 542-0848

Fax: (602) 542-2129

Priority: Respond Within Five Days

Opinion No. 2005 - 46406

Date: 8/22/2005

Complaint Description: 08A Rate Case Items - Opposed

First:

Last:

Complaint By: Irene

Cyphers

Account Name: Irene Cyphers

Home: (928) 284-1158

Street: P.M.B. 191 (51 Bell Rock Plaza #A)

Work: (000) 000-0000

City: Sedona

CBR:

State: AZ Zip: 86351

is:

Utility Company: Arizona Public Service Company

Division: Electric

Contact Name: For assignment

Contact Phone: (602) 000-0000

Nature of Complaint:

Customer is totally against the surcharge APS is asking for. States that APS just received an increase and now they want more money. How are retired and people on Social Security or unemployed suppose to survive. Consumers are not getting more money from anywhere else.

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

8/22/05 Comments taken and filed in E-01345A-05-0526. closed

End of Comments

Date Completed: 8/22/2005

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