

ORIGINAL



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NAVAJO

COMMUNICATIONS

A frontier Citizens Communications Company

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chuttsetl@czn.com

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2005 AUG 19 P 12:49

August 19, 2005

AZ CORP COMMISSION
DOCUMENT CONTROL

Docket Control
Tariff Administrator
Arizona Corporation Commission
1200 West Washington Street
Phoenix, Arizona 85007

T-00000A-05-0380

RE: Navajo Communications Company T-02115A - Lifeline and Link-Up expanded eligibility criteria

Dear Corporation Commissioners and Staff:

Enclosed please find the original and thirteen copies of the tariff filing Navajo Communications Company, for review and approval.

The purpose of this filing is to expand the eligibility criteria for Lifeline Service and Link-Up Service in accordance with Decision No. 67941, dated June 21, 2005.

It is respectfully requested that this tariff become effective on September 19, 2005.

An additional copy of this filing is also enclosed. Please stamp this copy received and return it in the enclosed stamped, self-addressed envelope.

Please direct any questions or notifications of action taken on this tariff filing to Curt Huttsett at (801) 924-6358, or 3 Triad Center, Suite 160, Salt Lake City, UT 84180.

Sincerely,

Curt Huttsett
State Government Affairs

RCH: lms
Enclosures

COVER SHEET

ARIZONA CORPORATION COMMISSION DOCKET CONTROL CENTER

CASE/COMPANY NAME:

DOCKET NO. T-02115A

Navajo Communications Company

NATURE OF ACTION OR DESCRIPTION OF DOCUMENT Please mark the item that describes the nature of the case/filing:

 01 **NEW APPLICATIONS**

- | | |
|---|--|
| <u> </u> NEW CC&N | <u> </u> MAIN EXTENSION |
| <u> </u> RATES | <u> </u> CONTRACT/AGREEMENTS |
| <u> </u> INTERIM RATES | <u> </u> COMPLAINT (Formal) |
| <u> </u> CANCELLATION OF CC&N | <u> </u> RULE VARIANCE/WAIVER REQUEST |
| <u> </u> DELETION OF CC&N (TERRITORY) | <u> </u> SITING COMMITTEE CASE |
| <u> </u> EXTENSION OF CC&N (TERRITORY) | <u> </u> SMALL WATER COMPANY -SURCHARGE (Senate Bill 1252) |
| <u> </u> TARIFF - NEW (NEXT OPEN MEETING) | <u> </u> NOTICE OF OPPORTUNITY |
| <u> </u> REQUEST FOR ARBITRATION
(Telecommunication Act) | <u> </u> SALE OF ASSETS & TRANSFER OF OWNERSHIP |
| <u> </u> FULLY OR PARTIALLY ARBITRATED
INTERCONNECTION AGREEMENT
(Telecom. Act.) | <u> </u> SALE OF ASSETS & CANCELLATION OF CC&N
FUEL ADJUSTER/PGA |
| <u> </u> VOLUNTARY INTERCONNECTION
AGREEMENT (Telecom. Act) | <u> </u> MERGER |
| | <u> </u> FINANCING |
| | <u> </u> MISCELLANEOUS |

Specify _____

 X 02 **REVISIONS/AMENDMENTS TO
PENDING OR APPROVED MATTERS**

- | | |
|------------------------------|--------------------------------|
| <u> </u> APPLICATION | <u> X </u> TARIFF |
| <u> </u> COMPANY _____ | <u> </u> PROMOTIONAL |
| <u> </u> DOCKET NO. _____ | <u> </u> DECISION NO. _____ |
| | <u> </u> DOCKET NO. _____ |
| | <u> X </u> COMPLAINT |
| | <u> </u> DECISION NO. 67941 |
| | <u> </u> DOCKET NO. _____ |

 03 **MISCELLANEOUS FILINGS**

- | | |
|---|---|
| <u> </u> 04 AFFIDAVIT | <u> </u> 29 STIPULATION |
| <u> </u> 12 EXCEPTION | <u> </u> 38 NOTICE OF INTENT
(Only notification of future action/no action necessary) |
| <u> </u> 18 REQUEST FOR INTERVENTION | <u> </u> 43 PETITION |
| <u> </u> 48 REQUEST FOR HEARING | <u> </u> 46 NOTICE OF LIMITED APPEARANCE |
| <u> </u> 24 OPPOSITION | <u> </u> 39 OTHER |
| <u> </u> 50 COMPLIANCE ITEM FOR APPROVAL | <u> </u> Specify _____ |
| <u> </u> 32 TESTIMONY | |
| <u> </u> 30 COMMENTS | |

Print Name of Applicant/Company/Contact person
Curt Huttzell / Citizens Communications

Phone (801) 924-6358

EXCHANGE TELEPHONE SERVICE

CONDITIONS

Access Line Service

1. Two and Eight Party Services were frozen as of March 1, 1984 and are limited to existing customers in existing locations.
2. Access Line Service is furnished with rotary service as the standard signaling arrangement. Rates for Touch Calling Service are shown in Section 20.
3. The rates for access line service do not include a telephone set with the line.
4. Service Connection Charges for Access Lines are located in Section 15.
5. The Company reserves the right to service a customer via Rural Radio transmission when physical cable is not feasible.
6. Rural Radio is one party service which is only available at the Company's option to new customers or existing customers whose facilities are in need of repair.
7. Rural Radio may be provided to customers located in an exchange other than the local exchange in which the customer resides, provided there is Extended Area Service between both the local and dial tone exchanges.
8. The utility shall provide Lifeline Telephone Service to any applicant that certifies under penalty of perjury that they receive benefits from one of the programs listed below and identify the program or programs from which that applicant receives benefits. The qualifying low-income applicant also must agree to notify the utility when that applicant ceases to participate in the program or programs. (D)

- ◆ Medicaid;
- ◆ Food Stamps;
- ◆ Supplemental Security Income (SSI);
- ◆ Federal Public Housing Assistance;
- ◆ Low Income Home Energy Assistance Program
- ◆ Temporary Assistance for Needy Families Program (TANF)¹⁾ (D)
- ◆ National School Lunch Free Lunch Program (NSL)¹⁾ (N)
- ◆ KidsCare

Or

If the applicant's household income is at or below 150% of the Federal Poverty Guidelines. (See Special Condition 8, sheet 3.1 for Certification Procedure). (N)

¹⁾ To be implemented effective 12/16/05.

Issued: August 19, 2005
Advice No.:

Aloa J. Stevens
Director
Citizens Communications
3 Triad Center, Suite 160
Salt Lake City, UT 84180

Effective: September 19, 2005
Decision No.: 67941

EXCHANGE TELEPHONE SERVICE

CONDITIONS (Continued)

Access Line Service (Continued)

8. (Continued)

The term "applicant" as used above refers to the head of a household or person in whose name the property rental agreement resides. (L)

The utility will have the right to verify that applicants meet the eligibility requirements directly with the state agency administering the qualifying programs. (L)

Lifeline Telephone Service will be subject to the following restrictions:

- Applicants must be head of household or person in whose name the property or rental agreement resides.
- Service will only be provided to the applicant's principal residence.
- Applicants will only be allowed to subscribe to a single residential access line.
- Lifeline customers are charged the Residence access line rate plus the Federal Subscriber Line Charge, then receive the applicable federal and state Lifeline discounts on their Local bill.
- Optional toll blocking functionality is offered at no charge to Lifeline customers.
- Service charges will be waived for changing basic local exchange service to Lifeline service.

For additional conditions for application of this service see:

Deposits in Section 3.

Service Charges in Section 15.

Suspension of Service in Section 16.

(L) Relocated from Sheet No. 2.

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EXCHANGE TELEPHONE SERVICE

CONDITIONS (Continued)

Access Line Service (Continued)

8. (Continued)

Recipients of Universal Lifeline Telephone Service must notify the Utility of a change in any condition, which occurs that would cause the household to no longer qualify for the service under Section 4, Lifeline Telephone Service, Senior Telephone Discount Program (STDP) or Enhanced Lifeline Service For Tribal Lands. Upon receipt of notification, the Utility will change the service to regular tariffed rates for the service furnished. Service Connection Charges will not apply to the change in service.

(N)

If the Utility discovers that conditions exist which cause the recipient not to qualify for Universal Lifeline Telephone Service, the customer will be notified that the service will be converted to regular tariffed rates.

The Utility will have the right to verify that applicants meet the eligibility requirements directly with the state agency administering the qualifying programs.

¹⁾Applicants that qualify under the 150% Federal Poverty Guideline criteria must sign a document under penalty of perjury certifying their household income is at or below 150% of the Federal Poverty Guidelines and provide supporting documentation at the time of enrollment. The supporting documentation can include one of the following:

- a. Prior year's state, federal or tribal tax return;
- b. Current income statements from an employer or paycheck stub;
- c. Social Security statement of benefits;
- d. Veterans Administration state of benefits;
- e. Retirement / pension statement of benefits;
- f. Unemployment/Workers Compensation statement of benefits;
- g. Federal or tribal notice letter of participation in Bureau of Indian Affairs General Assistance;
- h. Divorce Decree or Child Support Document

If the applicant chooses to submit anything other than the prior year's income tax return, applicant must present three consecutive months worth of the alternative supporting documentation that is within the most recent twelve consecutive months.

(N)

¹⁾ To be implemented effective 12/16/05.

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EXCHANGE TELEPHONE SERVICE

CONDITIONS (Continued)

Access Line Service (Continued)

8. (Continued)

Limitation of Liability for Administering Link-Up America and Lifeline Assistance Programs¹⁾ (N)

The Utility shall use reasonable efforts to (1) safeguard personal information provided by a customer in a connection with an application for the Utility's Link-Up America and/or Lifeline Assistance programs; and (2) properly determine a customer's eligibility to participate in the Utility's Link-Up America and/or Lifeline Assistance programs. The Utility shall not be liable to a customer for any damages (actual, consequential or punitive) arising as a result of (a) the Utility's unintentional or accidental disclosure to a third party of a customer's personal information provided in connection with an application for the Utility's Link-Up America and/or Lifeline Assistance programs; or (b) the Utility's erroneous determination regarding a customer's eligibility or ineligibility to participate in the Utility's Link-Up America and/or Lifeline Assistance programs. In the event the Utility erroneously denies a customer's application to participate in the Utility's Lifeline Assistance program, the customer shall be entitled to a bill credit equal to the amount of the monthly discount applied from the date of the customer's application through the date of actual enrollment in the Lifeline Assistance program.

(N)

¹⁾ To be implemented effective 12/16/05.

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