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AZ CORP COMMISSION
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Docket Control
Arizona Corporation Commission
1200 West Washington Street
Phoenix, Arizona 85007

T-00000A-05-0380

**RE: Citizens Utilities Rural Company, Inc.
d/b/a Frontier Citizens Utilities Rural T-01954B – Lifeline and Link-Up
expanded eligibility criteria**

Dear Corporation Commissioners and Staff:

Enclosed please find an original and thirteen copies of the tariff filing for Citizens Utilities Rural Company, Inc. d/b/a Frontier Citizens Utilities Rural (Frontier) for review and approval.

The purpose of this filing is to expand the eligibility criteria for Lifeline Service and Link-Up Service in accordance with Decision No. 67941, dated June 21, 2005.

It is respectfully requested that this tariff become effective on September 19, 2005.

An additional copy of this filing is also enclosed. Please stamp this copy received and return it in the enclosed stamped, self-addressed envelope.

Please direct any questions or notifications of action taken on this tariff filing to Curt Huttzell at (801) 924-6358, or 3 Triad Center, Suite 160, Salt Lake City, UT 84180.

Sincerely,

Curt Huttzell
State Government Affairs

RCH: lms
Enclosures

TELEPHONE SERVICES TARIFF

LIFELINE TELEPHONE SERVICE

13.1 APPLICABILITY

Applicable to eligible residence customers for Universal Lifeline Telephone Service (ULTS).

13.2 TERRITORY

Within the exchange areas of all exchanges as said areas are defined on maps filed as part of the tariff schedules.

13.3 GENERAL

13.3.1. The utility shall provide Lifeline Telephone Service to any applicant that certifies under penalty of perjury that they receive benefits from one of the programs listed below and identify the program or programs from which that applicant receives benefits. The qualifying low-income applicant also must agree to notify the utility when that applicant ceases to participate in the program or programs.

- ◆ Medicaid;
- ◆ Food Stamps;
- ◆ Supplemental Security Income (SSI);
- ◆ Federal Public Housing Assistance;
- ◆ Low Income Home Energy Assistance Program
- ◆ Temporary Assistance for Needy Families Program (TANF)¹⁾
- ◆ National School Lunch Free Lunch Program (NSL)¹⁾
- ◆ KidsCare

Or

If the applicant's household income is at or below 150% of the Federal Poverty Guidelines. (See Special Condition 13.5.14 for Certification Procedure).

The term "applicant" as used above refers to the head of a household or person in whose name the property rental agreement resides.

¹⁾ To be implemented effective 12/16/05.

DATE ISSUED: August 19, 2005
EFFECTIVE DATE: September 19, 2005
FILED BY: Aloa J. Stevens
TITLE: Director

RESERVED FOR ACC TARIFF APPROVAL
DECISION NO.: 67941
DOCKET NO.: T-01954B-05-

(D)

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(N)

(N)

TELEPHONE SERVICES TARIFF

LIFELINE TELEPHONE SERVICE (Continued)

13.5 SPECIAL CONDITIONS (Continued)

13.5.6. Service under this schedule will apply upon receipt of a completed self-certification notice of eligibility from an applicant/customer.

13.5.7. New applicants for telephone service will be advised of the availability of Universal Lifeline Telephone Service and if eligible will be furnished with the necessary self-certification forms.

13.5.8. Recipients of Universal Lifeline Telephone Service must notify the Utility of a change in any condition, which occurs that would cause the household to no longer qualify for the service under Section 13.3.1, 13.6 or 13.7. Upon receipt of notification, the Utility will change the service to regular tariffed rates for the service furnished. Service Connection Charges will not apply to the change in service.

(N)
(N)

If the Utility discovers that conditions exist which cause the recipient not to qualify for Universal Lifeline Telephone Service, the customer will be notified that the service will be converted to regular tariffed rates.

13.5.9. The Utility will have the right to verify that applicants meet the eligibility requirements directly with the state agency administering the qualifying programs.

13.5.10. In addition to the rates and conditions specified herein, all rules, regulations, charges and rates in conjunction with the services furnished elsewhere in the tariffs are also applicable to the service provided under this schedule.

13.5.11. Optional services are not included in Universal Lifeline Telephone Service rates, but will be provided to Universal Lifeline Telephone Service customers at applicable tariffed rates and charges.

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TELEPHONE SERVICES TARIFF

LIFELINE TELEPHONE SERVICE (Continued)

13.5 SPECIAL CONDITIONS (Continued)

13.5.12. Universal Lifeline Telephone Service credits shall be applied to each monthly statement for the months this service is furnished and shall apply only for the duration of this service.

13.5.13. The income limitation claimed by a Lifeline customer in their application for service is subject to verification at any time by the serving telephone utilities and/or by the Commission and its staff.

13.5.14. ¹⁾Applicants that qualify under the 150% Federal Poverty Guideline criteria must sign a document under penalty of perjury certifying their household income is at or below 150% of the Federal Poverty Guidelines and provide supporting documentation at the time of enrollment. The supporting documentation can include one of the following:

- a. Prior year's state, federal or tribal tax return;
- b. Current income statements from an employer or paycheck stub;
- c. Social Security statement of benefits;
- d. Veterans Administration state of benefits;
- e. Retirement / pension statement of benefits;
- f. Unemployment/Workers Compensation statement of benefits;
- g. Federal or tribal notice letter of participation in Bureau of Indian Affairs General Assistance;
- h. Divorce Decree or Child Support Document

If the applicant chooses to submit anything other than the prior year's income tax return, applicant must present three consecutive months worth of the alternative supporting documentation that is within the most recent twelve consecutive months.

(N)

(N)

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TELEPHONE SERVICES TARIFF

LIFELINE TELEPHONE SERVICE (Continued)

13.5 SPECIAL CONDITIONS (Continued)

13.5.15. Limitation of Liability for Administering Link-Up America and Lifeline Assistance Programs¹⁾ (N)

The Utility shall use reasonable efforts to (1) safeguard personal information provided by a customer in a connection with an application for the Utility's Link-Up America and/or Lifeline Assistance programs; and (2) properly determine a customer's eligibility to participate in the Utility's Link-Up America and/or Lifeline Assistance programs. The Utility shall not be liable to a customer for any damages (actual, consequential or punitive) arising as a result of (a) the Utility's unintentional or accidental disclosure to a third party of a customer's personal information provided in connection with an application for the Utility's Link-Up America and/or Lifeline Assistance programs; or (b) the Utility's erroneous determination regarding a customer's eligibility or ineligibility to participate in the Utility's Link-Up America and/or Lifeline Assistance programs. In the event the Utility erroneously denies a customer's application to participate in the Utility's Lifeline Assistance program, the customer shall be entitled to a bill credit equal to the amount of the monthly discount applied from the date of the customer's application through the date of actual enrollment in the Lifeline Assistance program.

(N)

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TELEPHONE SERVICES TARIFF

LIFELINE TELEPHONE SERVICE (Continued)

(T)

13.6 SENIOR TELEPHONE DISCOUNT PROGRAM (STDP)

(N)

13.6.1. SPECIAL CONDITIONS

(T)

Low-income customers who qualify under the Senior Telephone Discount Program (STDP) (otherwise known as Arizona Low Income Telephone Assistance Plan (ALITAP)) will receive the federal baseline support amount, equivalent to the current applicable FCC Subscriber Line charge, plus the additional \$1.75 in federal Lifeline support. STDP/ALITAP customers are also eligible to receive matching federal Lifeline support in an amount equal to one-half of the amount of the state support:

13.6.2 RATES

| | <u>Monthly Credit</u> |
|--|---------------------------|
| FCC Interstate Offset to End User Subscriber Line Charge (SLC) | (1) |
| FCC Supplemental Support | \$ 1.75 |
| State STDP/ALITAP Support | (2) |
| Additional Federal Support | (3) |

- (1) Dollar amount is equal to the current Federal Subscriber Line Charge assessed by the Utility.
(2) A 17% discount in local service charges contributed by the state to qualified customers.
(3) Additional federal support equivalent to 50% of the state contribution.

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TELEPHONE SERVICES TARIFF

LIFELINE TELEPHONE SERVICE (Continued)

13.7 ENHANCED LIFELINE SERVICE FOR TRIBAL LANDS (T)

13.7.1 Residential customers who reside on federally recognized tribal lands are eligible to receive additional enhanced federal Lifeline support in order to reduce the price for basic local telephone service. An individual living on tribal lands shall qualify for an additional enhanced federal Lifeline credit of up to \$25.00 per month if the individual participates in any state or federal programs identified in Section 13, Sheet 1, or in one of the following assistance programs: (T)

- Bureau of Indian Affairs General Assistance
- Tribally Administered Temporary Assistance for Needy Families
- Head Start (only those meeting its income qualifying standard)
- National School Lunch Program (free meals program only)

13.7.2 If a resident of a federally recognized tribal land satisfies the state's Lifeline eligibility criteria as defined in Section 13, Sheet 1, the resident will receive the state support as well as the additional enhanced federal support. Lifeline customers residing on tribal lands will pay no less than \$1.00 per month for basic local telephone service. (T)

13.7.3 The additional enhanced federal credit will be available to Lifeline customers who reside on tribal lands in the following exchange(s): (T)

| <u>Tribe/Reservation</u> | <u>Exchange</u> |
|--------------------------|-----------------|
| Hualapai | Peach Springs |

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LIFELINE TELEPHONE SERVICE (Continued)

13.8 EXPANDED LINK UP PROGRAM (T)

13.8.1 Residents of tribal lands who qualify for Enhanced Tribal Lifeline Service (see Section 13.7) are eligible for an additional Expanded Link Up benefit of up to \$70.00, in addition to the Link Up Program. The additional benefit will apply towards 100% of the remaining connection charges associated with initiating service between \$60 and \$130, for a total maximum support amount of \$100.00, which are assessed to begin service at the principle residence of the eligible resident. Eligible charges include any charges customarily assessed to connect the subscriber to the network, including the extension charges, zone connection charges, and special construction charges. (T)

a) Nonrecurring Charge Credit

Billing Code

- Expanded Link Up ---

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