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August 19, 2005

Colleen Ryan
Arizona Corporation Commission
Utilities Division
1200 West Washington Street
Phoenix, AZ 85007

Re: Changes to Copper Valley Telephone, Inc.'s General Exchange Tariff – Arizona
to comply with Docket T-00000A-05-0380, Decision No. 67941

Dear Colleen:

Copper Valley Telephone, Inc. hereby submits for filing the following changes in its General Exchange Tariff – Arizona. The purpose of this filing is to update the tariff to comply with the provisions of Docket T-00000A-05-0380, Decision No. 67941, regarding the Expanded Eligibility Criteria for Lifeline and Link-Up and Certification, Verification and Recordkeeping Requirements effective June 21, 2005.

This filing will not increase any existing charge or rate, cause the withdrawal of service or conflict with other rules.

If you have any questions, please contact me at the number above or Jeff Crockett at (602) 382-6234.

Very truly yours,

Snell & Wilmer

Marcie Montgomery

Enclosures

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AZ CORP COMMISSION
DOCUMENT CONTROL

Changes to
Copper Valley Telephone, Inc.'s General Exchange Tariff – Arizona

1st Revised Sheet No.	<u>18</u>
Insert New Sheet No.	<u>18A</u>
1st Revised Sheet No.	<u>19</u>
1st Revised Sheet No.	<u>20</u>
Insert New Sheet No.	<u>20A</u>

EXCHANGE SERVICES (Cont'd)

H. LOW-INCOME TELEPHONE ASSISTANCE PROGRAM (Effective Date: 01/01/98)

2. Arizona Low-Income Telephone Assistance Program (ALITAP)

c. Regulations (Cont'd)

(2) The regular service and equipment charges and regulations applicable to these service offerings specified in this Tariff will apply. The service and equipment charges to change to or from this program due to eligibility status will be waived.

(3) Customers of this service will receive a seventeen (17) percent reduction on the service and equipment charge once during the calendar year. The credit is applicable only to the customer's principle residence line.

3. Lifeline Assistance - General

a. Lifeline Assistance reduces an eligible customer's monthly rates for local service. An eligible customer receives credit for the Federal Subscriber Line Charge as well as credit towards the residential access line rate.

4. Lifeline Assistance - Regulations

a. Lifeline Assistance is available to all residential customers who meet the following eligibility requirements:

(1) Customers must participate in one of the following programs:

Medicaid, food stamps, Supplemental Security Income (SSI), federal public housing assistance or Section 8 (a Federal Housing Assistance Program administered by the Department of Urban Development), Low Income Home Energy Assistance Program (LIHEAP), the Temporary Assistance to Needy Families program (TANF), the National School Lunch free lunch program (NSL), or (T)

Have household income that is at or below 150% of the Federal Poverty Guidelines. (C)

(2) To receive benefits, customers must sign under penalty of perjury a document certifying as follows:

(i) He/she is receiving benefits from one of the programs in (H) (4) (a) (1) above or he/she has household income that is at or below 150% of the Federal Poverty Guidelines. (C)

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Date Effective /2005

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EXCHANGE SERVICES (Cont'd)

H. LOW-INCOME TELEPHONE ASSISTANCE PROGRAM (Effective Date: 01/01/98)

4. Lifeline Assistance - Regulations

a. Lifeline Assistance requirements:

(2) Certification to receive benefits (Cont'd)

(ii) He/she must provide the name of the program from which he/she is receiving benefits or provide supporting documents showing his/her household income is at or below 150% of Federal Poverty Guidelines. The supporting documents must be one of the following: 1) prior year's state, federal, or tribal tax return, 2) current income statements from an employer or paycheck stub, 3) a Social Security statement of benefits, 4) a Veterans Administration statement of benefits, 5) a retirement/pension statement of benefits, 6) an Unemployment/Workman's Compensation statement of benefits, 7) Bureau of Indian Affairs (BIA) general assistance program, 8) a divorce decree or child support document. If he/she chooses to submit anything other than the prior year's income tax return, he/she must then present three consecutive months of the alternate supporting documentation selected that is within the most recent twelve consecutive months. (C)

(iii) He/she will notify the company if he/she no longer participates in the program named in paragraph (H) (4) (a) (1) above or if his/her household income increases above 150% of the Federal Poverty Guidelines. (C)

b. As a participant in Lifeline Assistance, customers are eligible to receive Toll Restriction Service at no charge. This service will only be provided at the customer's request.

c. Local service deposit requirements will be waived for customers who voluntarily receive Toll Restriction Service.

d. Participants in Lifeline Assistance shall not be disconnected from Local Service for non-payment of toll charges. In addition, the Company will not deny re-establishment of local service to customers who are eligible for Lifeline Assistance and have previously been disconnected for non-payment of toll charges. Reconnection will provide access to local calling only unless and until payment of all charges due for outstanding toll billing, including late charges and applicable interest, is made. Lifeline Assistance will not be connected if an outstanding balance is owed by the customer for competitive exchange local service. (T)
(T)
(T)

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EXCHANGE SERVICES (Cont'd)

H. LOW-INCOME TELEPHONE ASSISTANCE PROGRAM (Effective Date: 01/01/98)

4. Lifeline Assistance - Regulations (Cont'd)

- e. Partial payments that are received from Lifeline customers will first be applied to local service charges and then to any outstanding toll charges.
- f. Verification of customer continuing eligibility shall be via statistically valid sampling performed by the Company on an annual basis. (C)
- g. Records will be maintained by the Company in accordance with Arizona Corporation Commission Decision No. 67941 and paragraphs 38 and 39 of FCC Order No. FCC 04-87. (C)

5. Lifeline Assistance - Credits

- a. The credits for Low-Income Assistance Programs are as set forth as follows:

	<u>Monthly Credit</u>
(1) Federal Subscriber Line Charge Credit	\$ 3.50
(2) Initial Federal credit to Residential Access Line	\$ 1.75

- * Credit amount will not exceed the total of the Subscriber Line Charge and the Residential Local Exchange rate.

6. Lifeline Connection Assistance (Link-Up) - General

a. Description

Link-Up reduces an eligible customer's service connection charges. All eligible customers receive a credit for half of the service connection charges up to \$30.00.

b. Regulations

- (1) The same eligibility requirements as outlined in paragraph H(4) (a) above will apply for Link-Up. (C)
- (2) This credit is only available on the installation of a single residential access line to the principal residence of the eligible customer.

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EXCHANGE SERVICES (Cont'd)

H. LOW-INCOME TELEPHONE ASSISTANCE PROGRAM (Effective Date: 01/01/98)

6. Lifeline Connection Assistance (Link-Up) - General

b. Regulations (Cont'd)

(3) This credit will only apply a second or subsequent time for a principal place of residence with a different address from the previous address at which Link-Up was provided.

(4) A deferred Schedule for payment of the remaining service connection charges will be offered to Link-Up customers. The customer is not required to pay interest on the first \$200 of service connection charges that are deferred up to a year.

c. Lifeline Connection Assistance - Credit

The One-Time Non-Recurring credit for Lifeline Connection Assistance is equivalent to one half of all Service Connection charges or \$30.00, whichever is less.

d. Lifeline Connection Assistance - Verification Procedures (C)

The same verification procedures as outlined in paragraph H(4) (f) above will apply for Link-Up.

e. Lifeline Connection Assistance - Records

The same procedures for maintaining records as outlined in paragraph H(4) (g) above will apply for Link-Up. (C)

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EXCHANGE SERVICES (Cont'd)

H. LOW-INCOME TELEPHONE ASSISTANCE PROGRAM (Cont'd)

7. Limitation of Liability for Administering Link-Up and Lifeline Assistance

(T)

The Company shall use reasonable efforts to (1) safeguard personal information provided by a customer in connection with an application for the Company's Link-Up and/or Lifeline Assistance programs; and (2) properly determine a customer's eligibility to participate in the Company's Link-Up and/or Lifeline Assistance programs. The Company shall not be liable to a customer for any damages (actual, consequential or punitive) arising as a result of (a) the Company's unintentional or accidental disclosure to a third party of a customer's personal information provided in connection with an application for the Company's Link-Up and/or Lifeline Assistance programs; or (b) the Company's erroneous determination regarding a customer's eligibility or ineligibility to participate in the Company's Link-Up and/or Lifeline Assistance programs. In the event the Company erroneously denies a customer's application to participate in the Company's Lifeline Assistance program, the customer shall be entitled to a bill credit equal to the amount of the monthly discount applied from the date of the customer's application through the date of actual enrollment in the Lifeline Assistance program.

(T)

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