



0000023974

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

4100

Investigator: John La Porta

Phone: (602) 542-0819

Fax: (602) 542-2129

Priority: Respond Within Five Days

Opinion No. 2005 - 46172

Date: 8/12/2005

Complaint Description: 09H Rates and Tariffs - Fuel Adjuster

First:

Last:

Complaint By: Karen

Williams

Account Name: Karen Williams

Home: (623) 932-0924

Street: 2128 E La Crescenta Ave

Work: (000) 000-0000

City: Goodyear

CBR:

State: AZ Zip: 85338

is:

Utility Company: Arizona Public Service Company

Division: Electric

Contact Name: For assignment

Contact Phone: (602) 000-0000

Nature of Complaint:

Customer called to says she understands why APS is asking for approval of an power supply adjustor surcharge, but hopes that the ACC also takes a look who is really responsible for the increase. Customer thinks it's the big fuel companies who should be held responsible.

End of Complaint

Utilities' Response:

N/A

End of Response

Investigator's Comments and Disposition:

Advised customer that I would write up her opinion and put a copy of it the Docket E-01345A-05-0526. CLOSED.

End of Comments

Date Completed: 8/12/2005

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DOCUMENT CONTROL

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