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July 5, 2005

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To: ARIZONA ELIGIBLE TELECOMMUNICATIONS CARRIERS

Re: Arizona Lifeline and Link-Up Programs
Docket No. T-00000A-05-0380

Dear Sir or Madam:

On June 21, 2005, the Arizona Corporation Commission ("Commission"), in Decision No. 67941¹, ordered all Arizona Eligible Telecommunications Carriers ("ETCs") to undertake meetings with the Arizona Department of Economic Security ("DES") to explore certain issues that might lead to improvements in subscribership in the Lifeline and Link-Up programs. Arizona ETCs were further ordered to file a report in the docket within six months with recommendations concerning the following issues:

- 1) Whether the development of an electronic interface would be beneficial in Arizona;
- 2) How other States on line electronic interfaces operate;
- 3) Whether such interfaces have had an impact on subscribership rates in these other states;
- 4) Cost recovery options to cover the costs of any on-line interfaces of this nature;
- 5) Whether centralized administration of all ETC end-user assistance; programs by DES would be beneficial; and 6) outreach programs that should be implemented to increase subscribership in Arizona.²

To facilitate this process, Commission Staff is scheduling the initial meeting between DES and the Arizona ETCs for Friday, July 15, 2005 at 9:30 a.m. in Room 100 at the Commission's offices located at 1200 West Washington Street, Phoenix, Arizona 85007. The Staff would request that Qwest Corporation set up a conference line for those parties that are unable to attend the meeting in person.

¹ In the Matter of Adopting Expanded Criteria for Lifeline and Link-Up and Certification, Verification and Recordkeeping Requirements, Docket No. T-00000A-05-0380.

² Commissioner Mundell also raised several additional issues at the Open Meeting on June 14, 2005 that should be addressed as well.

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At this initial meeting, Staff anticipates that the parties would, at a minimum, address the following:

- 1) Selection of an industry chairperson;
- 2) Selection of an industry person to take and distribute minutes;
- 3) Scheduling of future meetings;
- 4) Determination of responsibilities regarding preparation of the final industry report;
- 5) Preparation of an e-mail distribution list;
- 6) Initial discussions regarding all of the issues identified in the Order as well as the issues raised by Commissioner Mundell;
- 7) Assignment of action items and/or take-backs.

If you have any questions about this matter, please contact either Richard Boyles at (602) 364-0336 (rboyles@azcc.gov) or Maureen Scott at (602) 542-6022 (msscott@azcc.gov).

Very truly yours,


for Ernest G. Johnson
Director, Utilities Division

EGJ:RLB:MAS:kdb

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