

OPEN MEETING AGENDA ITEM



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ORIGINAL

ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

W-01676A-04-0463

W-01676A-04-0500

Investigator: John La Porta

Phone: (602) 542-0819

Fax: (602) 542-2129

Priority: Respond Within Five Days

Opinion No. 2005 - 45207

Date: 7/7/2005

Complaint Description: 08A Rate Case Items - Opposed

First:

Last:

Complaint By: Roger

Mineer

Account Name: Roger Mineer

Home: (928) 368-61

Street: Lakeside Fire Department

Work: (000) 000-000

City: Lakeside

CBR:

State: AZ Zip: 85929

is:

AZ CORP COMMISSION DOCUMENT CONTROL

2005 JUL -7 A 10:44

RECEIVED

Utility Company: Pineview Water Company

Division: Water

Contact Name: Ron McDonald

Contact Phone: (928) 537-4858

Arizona Corporation Commission

Nature of Complaint:

DOCKETED

Following correspondence was sent to the Commission after Mr. Mineer talked to John La Porta

JUL-07-2005

July 6, 2005

Mr. LaPorta:

DOCKETED BY [ ]

Lakeside Fire is extremely concerned over the problems that Pineview Water is having providing a continuous and sufficient water supply to their customers. I understand the main concern of the Corporation Commission is that of the domestic water supply, but by not having an adequate domestic supply they also lack having an adequate water supply to provide the ability to fight fire. In the event of a catastrophic event or that of a house fire there would not be an adequate water supply to fight the fire and our ability to shuttle water would be severely taxed due to the distances that we would have to travel to obtain water.

The area served by Pineview water is populated by not only residential housing but by many businesses such as Home Depot, Wal-Mart, Sentry Fire and Welding, Sherwin Williams Paint, and the Ponderosa Bowling Lanes to name a few. All of these pose a problem with respect to providing fire protection without an adequate water supply. Businesses such as Home Depot, Wal-Mart and Sherwin Williams would not even enough water to properly operate the sprinkler systems in the event of a fire.

At the current time there is not enough water in that system to fight a small grass fire, let alone provide adequate protection of life or property.

The ISO rating (Insurance Services Office) uses various data to calculate their rating for a specific area, one of which is the ability to provide water for fire protection. It would seem that the customers of Pineview water would rather pay a couple of dollars more on their water bill to assure that they have an adequate water supply rather than to pay hundreds of dollars more per year on their homeowners insurance due to a lack of water and thereby an increase in their ISO rating.

\*End of Complaint\*

ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

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Utilities' Response:

N/A

\*End of Response\*

Investigator's Comments and Disposition:

Advised Mr. Mineer that I would add his comments into the record and also docket them in Pineview's Rate Case Application (W-01676A-04-0500). CLOSED.

\*End of Comments\*

Date Completed: 7/7/2005

Opinion No. 2005 - 45207

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