

ORIGINAL



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ARIZONA CORPORATION COMMISSION

4700

UTILITY COMPLAINT FORM

W-03510A-05-0145

W-03510A-05-0146

Investigator: Carmen Madrid

Phone: (602) 542-0848

Fax: (602) 542-2129

Priority: Respond Within Five Days

Opinion

No. 2005 - 45189

Date: 7/6/2005

Complaint Description: 05E Quality of Service - Outage/Interruptions

First:

Last:

Complaint By:

James & Laura

Emitt

Account Name:

James & Laura Emitt

Home: (623) 388-0058

Street:

244 Peretz

Work: (000) 000-0000

City:

Circle City

CBR:

State:

AZ Zip: 85342

is:

Utility Company:

Circle City Water Company, L.L.C.

Division:

Water

Contact Name:

Tina Harding

Contact Phone: (661) 633-7507

Nature of Complaint:

Per correspondence received states the following:

Arizona Corporation commission
1200 West Washington St.
Phoenix, AZ 85017

Regarding the hearing on July 25, 2005, Circle City Water "CC&N"

I am a user of Circle City Water and I'm writing about Brooke Water LLC doing business as Circle City Water, regarding their request for a hook-up fee for new property owners.

The more important issue that should be addressed is the inadequate facilities now in use. There are 150 families using this system that has only one storage tank and no fire hydrants in the housing area. When there is a power problem or other equipment failure, as happens often we are out of water with no warning or report on how long it will take to fix. The most serious part is, in the case of a fire, the possible disasterous damage that would result.

Thank you for giving us the opportunity to present to you this very serious problem.

Sincerely,
Mrs. James Emitt
(Laura A. Emitt)
623-388-0058

Copy sent to:
Brooke Water LLC
P. O. Box 82218
Bakersfield, CA 93380-2218
End of Complaint

AZ CORP COMMISSION
DOCUMENT CONTROL

2005 JUL - 8 A 8:49

RECEIVED

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Utilities' Response:

Investigator's Comments and Disposition:

7/6/05 file in docket no. W-03510A-05-00146. closed

End of Comments

Date Completed: 7/6/2005

Opinion No. 2005 - 45189
