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ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM W-03510A-05-0145  
W-03510A-05-0146

Investigator: Carmen Madrid Phone: (602) 542-0848 Fax: (602) 542-2129

Priority: Respond Within Five Days

Opinion No. 2005 - 45189 Date: 7/6/2005

Complaint Description: 05E Quality of Service - Outage/Interruptions

Complaint By: First: James & Laura Last: Emmitt

Account Name: James & Laura Emmitt Home: (623) 388-0058

Street: 244 Peretz Work: (000) 000-0000

City: Circle City CBR:

State: AZ Zip: 85342 is:

Utility Company: Circle City Water Company, L.L.C.

Division: Water

Contact Name: Tina Harding Contact Phone: (661) 633-7507

Nature of Complaint:

Per correspondence received states the following:

Arizona Corporation commission  
1200 West Washington St.  
Phoenix, AZ 85017

Regarding the hearing on July 25, 2005, Circle City Water "CC&N"

I am a user of Circle City Water and I'm writing about Brooke Water LLC doing business as Circle City Water, regarding their request for a hook-up fee for new property owners.

The more important issue that should be addressed is the inadequate facilities now in use. There are 150 families using this system that has only one storage tank and no fire hydrants in the housing area. When there is a power problem or other equipment failure, as happens often we are out of water with no warning or report on how long it will take to fix. The most serious part is, in the case of a fire, the possible disasterous damage that would result.

Thank you for giving us the opportunity to present to you this very serious problem.

Sincerely,  
Mrs. James Emmitt  
(Laura A. Emmitt)  
623-388-0058

Copy sent to:  
Brooke Water LLC  
P. O. Box 82218  
Bakersfield, CA 93380-2218  
\*End of Complaint\*

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DOCUMENT CONTROL

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ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

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Utilities' Response:

Investigator's Comments and Disposition:

7/6/05 file in docket no. W-03510A-05-00146. closed  
\*End of Comments\*

Date Completed: 7/6/2005

Opinion No. 2005 - 45189

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