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AZ CORP COMMISSION
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BEFORE THE ARIZONA CORPORATION COMMISSION

WILLIAM A. MUNDELL
Chairman
JIM IRVIN
Commissioner
MARC SPITZER
Commissioner

IN THE MATTER OF QWEST CORPORATION'S COMPLIANCE WITH § 271 OF THE TELECOMMUNICATIONS ACT OF 1996.	DOCKET NO. T-00000B-97-0238

REBUTTAL COMMENTS
OF
MICHAEL G. WILLIAMS
ON BEHALF OF
QWEST CORPORATION
RE: PERFORMANCE

NOVEMBER 26, 2001

Arizona Corporation Commission
DOCKETED

NOV 27 2001

DOCKETED BY

Q. PLEASE STATE YOUR NAME AND QUALIFICATIONS.

A. My name is Michael G. Williams. Please see attached *Exhibit 1* for my qualifications.

Q. DESCRIBE THE PURPOSE OF YOUR TESTIMONY.

R. The purpose of my testimony is to affirm that the current performance Qwest is providing to CLECs in actual commercial settings in the state of Arizona is consistently at or above that necessary to satisfy the requirements of Section 271 of the Act as defined by the Federal Communications Commission (FCC). I attach a copy of Qwest's Arizona commercial performance for the months October 2000 to September 2001 to show Qwest's outstanding performance. *See Exhibit 2.* I also rebut the testimony of John F. Finnegan of AT&T as well as the generic comments of Covad Communications Company ("Covad"), which aver that Qwest's performance is unsatisfactory. The testimony and comments of AT&T and Covad suffer from the same deficiency; they ignore the legal construct created by the FCC to evaluate performance data and expect perfection in performance, which the FCC does not require and constitutes an unrealistic expectation. *Exhibit 3* graphically depicts Qwest's performance over the most recent four months as evaluated by the FCC. Just a brief glance at *Exhibit 3* shows that Qwest's performance is outstanding across checklist items.

Q. PLEASE DESCRIBE THE FCC'S LEGAL STANDARD FOR EVALUATING ILEC PERFORMANCE.

R. It is not necessary to summarize the standard. In its recent decision approving Verizon's application to provide interLATA services in the state of Pennsylvania, the FCC set forth the legal standard in a very succinct fashion. Specifically:

> 8. The Commission has explained in prior orders that parity and benchmark standards established by state commissions do not represent absolute maximum or minimum levels of performance necessary to satisfy the competitive checklist. Rather, where these standards are developed

through open proceedings with input from both the incumbent and competing carriers, these standards can represent informed and reliable attempts to objectively approximate whether competing carriers are being served by the incumbent in substantially the same time and manner, or in a way that provides them a meaningful opportunity to compete. Thus, to the extent there is no statistically significant difference between a BOC's provision of service to competing carriers and its own retail customers, the Commission generally need not look any further. Likewise, if a BOC's provision of service to competing carriers satisfies the performance benchmark, the analysis is usually done. Otherwise, the Commission will examine the evidence further to make a determination whether the statutory nondiscrimination requirements are met. Thus, the Commission will examine the explanations that a BOC and others provide about whether these data accurately depict the quality of the BOC's performance. The Commission also may examine how many months a variation in performance has existed and what the recent trend has been. The Commission may find that statistically significant differences exist, but conclude that such differences have little or no competitive significance in the marketplace. In such cases, the Commission may conclude that the differences are not meaningful in terms of statutory compliance. Ultimately, the determination of whether a BOC's performance meets the statutory requirements necessarily is a contextual decision based on the totality of the circumstances and information before the Commission.

9. Where there are multiple performance measures associated with a particular checklist item, the Commission would consider the performance demonstrated by all the measurements as a whole. Accordingly, a disparity in performance for one measure, by itself, may not provide a basis for finding noncompliance with the checklist. The Commission may also find that the reported performance data is affected by factors beyond a BOC's control, a finding that would make it less likely to hold the BOC wholly accountable for the disparity. This is not to say, however, that performance discrepancies on a single performance metric are unimportant. Indeed, under certain circumstances, disparity with respect to one performance measurement may support a finding of statutory noncompliance, particularly if the disparity is substantial or has endured for a long time, or if it is accompanied by other evidence of discriminatory conduct or evidence that competing carriers have been denied a meaningful opportunity to compete.[1]

Q. HOW DOES AT&T DESCRIBE HOW THE ACC SHOULD EVALUATE PERFORMANCE DATA?

R. John Finnegan states that "If a benchmark or parity requirement is missed, an ILEC will

[1] In the Matter of Application of Verizon Pennsylvania Inc., Verizon Long Distance, Verizon Enterprise Solutions, Verizon Global Networks Inc., and Verizon Select Services Inc. for Authorization To Provide In-Region, InterLATA Services in Pennsylvania, CC Docket No. 01-138 App. C, ¶¶ 8-9 (Sept. 19, 2001) (footnotes omitted).

fail to satisfy the checklist unless the misses are 'slight, or occur in isolated months, and thus suggest only an insignificant economic impact.'" *Finnegan Affidavit at ¶4, quoting SBC Kansas/Oklahoma 271 Order at ¶ 32.* Obviously, this is not the standard set forth by the FCC in its Pennsylvania decision. This is not even the standard set by the FCC in its Kansas/Oklahoma decision. In that case, the FCC found that this was simply *one example* of how the FCC may find that performance that falls below expectations would be deemed satisfactory. The proper standard, as set forth above, is whether performance that falls below expectation has "competitive significance in the marketplace."

Q. HOW DOES COVAD DESCRIBE HOW THE ACC SHOULD EVALUATE PERFORMANCE DATA?

R. The legal standard put forward by Covad is essentially the same as that proferred by AT&T. The only legal standard put forth by Covad is that "disparity with respect to one performance measure may support a finding of statutory non-compliance. . . ." As legal support for this assertion, Covad cites the FCC's 271 decision on New York; however, a complete review of the New York decision reads as follows:

> The determination of whether a BOC's performance meets the statutory requirements necessarily is a contextual decision based on the totality of the circumstances and information before [the FCC]. There may be multiple performance measures associated with a particular checklist item, and an apparent disparity in performance for one measure, by itself, may not provide a basis for finding noncompliance with the checklist. Other measures may tell a different story, and provide us with a more complete picture of the quality of service being provided. Thus, whether we are applying the "substantially the same time and manner" standard or the "meaningful opportunity to compete" standard, we will examine whether the differences in the measured performance are large enough to be deemed discriminatory under the statue.[2]

Thus, despite Covad's apparent claim that a failure to meet requirements for a single PID means a failure of checklist satisfaction, the FCC expressly finds otherwise.

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[2] New York 271 Order at ¶60.

Q. **CONTRARY TO AT&T'S AND COVAD'S CLAIMS, CAN YOU CITE AN EXAMPLE WHERE A BOC's PERFORMANCE FELL CONSISTENTLY BELOW PERFORMANCE EXPECTATIONS, YET THE FCC FOUND THE PERFORMANCE ADEQUATE?**

R. Yes. In its recent Pennsylvania decision, Verizon's performance around high capacity loops was consistently below standard yet the FCC found the performance adequate.

> We recognize, however, that Verizon's performance with respect to other performance measures for high capacity loops has been poor in Pennsylvania. Verizon's installation intervals for competitive LECs are consistently longer than those for its retail customers, and Verizon has missed a significant percentage of appointments to provision high capacity loops for competitors. High capacity loops, however, represent a small percentage of all loops ordered by competitors in Pennsylvania. Given the relatively low volume of orders for high capacity loops compared to all loop types, we cannot find that Verizon's performance for high capacity loops warrants a finding of checklist noncompliance for all loop types.[3]

Specifically, "Verizon missed approximately 30 percent to 40 percent of competitive LEC's provisioning appointments for every month between February and June, 2001, and it takes Verizon approximately five to ten days longer to install high capacity loops for competitive LECs."[4] This conclusion alone belies the legal standard set forth by AT&T and Covad.

Q. WHAT OTHER STATEMENTS DOES AT&T MAKE THAT YOU BELIEVE FALL OUTSIDE THE FCC's LEGAL CONSTRUCT?

R. There are several broad areas of concern. First, Mr. Finnegan cites to purported problems with performance data that is often 12 months old. *See, e.g., Finnegan Affidavit at pp. 5 (OP-3) and 7 (MR-7).* When evaluating 271 applications, the FCC focuses on the most recent four months of performance.

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[3] *Verizon Penn. 271 Decision* at ¶90.

[4] *Id.* at ¶90, n.309.

Second, Mr. Finnegan consistently complains about performance that is statistically at parity to that Qwest provides to its retail operation. *See, e.g., Finnegan Affidavit at pp. 5 (commitments met for LIS Trunks).* The FCC has consistently made plain that performance at parity with retail is always acceptable.

Third, AT&T points to Qwest's regional performance and claims it is inadequate despite the fact that performance data in the state of Arizona shows that Qwest is providing CLECs with nondiscriminatory access in this state. For example, AT&T complains about performance around unbundled dedicated interoffice transport (UDIT) while acknowledging that Qwest's performance in Arizona meets expectation. *See, Finnegan Affidavit at pp. 20-22.* To determine whether a BOC meets its 271 obligations, the FCC focuses on state specific performance data.[5] The FCC only looks to other state performance data when there is no performance data in a given area, or where "volumes are so low as to render the performance data inconsistent and inconclusive."[6] Qwest's data in these areas is anything but inconsistent or inconclusive. As explained above, if Qwest's performance meets expectation, as it does here, the inquiry is over.[7]

Fourth and finally, Mr. Finnegan and Covad assert that Qwest's 271 application should be denied simply because performance around individual performance metrics do not attain the standard of retail parity or the performance benchmark. In other words, the CLECs appear to claim that Qwest does not satisfy the checklist if Qwest fails to meet the requisite legal standard established in the Arizona for one individual PID. Again, the FCC is very clear on this point. This is ***not*** a basis to reject a 271 application. The issue is whether performance problems cause competitive disparity in the marketplace. When a

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[5] Kansas/Oklahoma 271 Order at ¶34 ("We emphasize, however, that the statute requires us to make a separate determination of checklist compliance for each state and, accordingly, we do not consider any finding from the SWBT Texas Order to be dispositive of checklist compliance in this proceeding.")

[6] *Id.*

[7] New York 271 Order at ¶58.

performance standard is not met, the FCC expects parties to look behind the statistics to determine whether the performance is competitively significant.

Q. AT&T SPENDS A SIGNIFICANT AMOUNT OF TIME DISCUSSING PERFORMANCE MISSES OVER THE PAST 12 MONTHS. IS PERFORMANCE DATA THAT OLD SIGNIFICANT?

R. Not in the context that AT&T is utilizing the data. Section 271 requires Qwest to establish that it is meeting all of the 14 items on the checklist at the time it files its application. Qwest came into compliance with different aspects of the checklist (according to FCC expectations) at different points in time. Thus, if Qwest had performance misses that date back several months, in and of itself, this should not cause the Arizona Corporation Commission ("ACC") concern. On the other hand, if Qwest has consistently been in compliance with performance expectations over a 12-month span and then Qwest's performance dips for a month or two, the historical level of performance should provide the ACC with comfort that Qwest is implementing nondiscriminatory processes to make that item on the checklist available at an acceptable level of quality.

There are several circumstances that AT&T complains of where the performance problems are many months old. For example, AT&T complains about repeat trouble reports (MR-7) for LIS Trunks in Zone 1 claiming that Qwest did not provide statistical parity in 4 of 12 months *(Finnegan Affidavit at p. 7)*; however, repeat troubles have been at parity in 3 of the last 4 months. *See. Ex. 2 at p. 4 (MR-7).* The same is true of the overall trouble rate for LIS Trunks (MR-8), where Mr. Finnegan complains about disparate service in 2 of the last 12 months; however, Qwest has provided parity service in 7 of the last 8 months. *See. Ex. 2 at p. 6 (MR-7).* There are other examples that Qwest could cite to as well.

In each 271 application that the FCC has approved, it has focused in on four

months of performance data.[8] There can be no dispute on this point. The ACC should not concern itself with purported performance problems that are outdated and no longer of concern. It is for this reason that Qwest reports four months of data in *Exhibit 3*.

Q. IF QWEST'S PERFORMANCE FOR ITS RETAIL CUSTOMERS IS BETTER THAN THAT IT PROVIDES TO CLECs, BUT NOT TO A STATISTICALLY SIGNIFICANT DEGREE, SHOULD THAT CAUSE THE ACC CONCERN?

R. Absolutely not. In its New York decision, the FCC made this point plain: "[T]o the extent there is no statistically significant difference between Bell Atlantic's provision of service to competitive LECs and its own retail customers, we [the FCC] need not look any further."[9] I am unaware of any situation in any 271 decision where the FCC even discussed and considered performance that was statistically identical between CLECs and retail.

Nonetheless, AT&T spends a significant amount of time complaining about performance that it does not like, but that is statistically identical to retail. For example, Mr. Finnegan consistently asserts that Qwest provides better performance to itself in "x" months and then says it is statistically significant in some fraction of those months. For example, as to interconnection trunk provisioning, he asserts that "Qwest provided worse performance to CLECs in 9 of the last 12 months of reported data." *Finnegan Affidavit at p. 5*. What Mr. Finnegan does not state is that the performance Qwest provides to CLECs is statistically identical to that it provides to retail in the most recent 8 months, and 11 of these 12 months. *Ex. 2 at p. 1 (OP-3)*. The ACC should ignore all aspects of Mr. Finnegan's affidavit that complain about performance that is at parity with retail.

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[8] *See, e.g., In the Matter of Application by Bell Atlantic New York for Authorization Under Section 271 of the Communications Act to Provide In-Region InterLATA Service in the State of New York,* Memorandum, Opinion and Order, CC Docket No. 99-295 ("Bell Atlantic New York Order") at ¶¶ 69, 156, 219, 221, 223, 224, 284, 300, 301 and 323 (Dec. 1999).

[9] Bell Atlantic New York Order at ¶58.

Q. SHOULD THE ACC LOOK TO REGIONAL PERFORMANCE FOR HIGH CAPACITY LOOPS AND UDITs BECAUSE VOLUMES ARE LOW EVEN THOUGH QWEST IS PROVIDING PARITY PERFORMANCE IN ARIZONA?

R. No. The ACC should focus on Arizona specific data to the extent it exists. In two circumstances, AT&T mentions and complains about regional performance. The first concerns DS-1 Capable Loops (*See Finnegan at pp. 19-20*) and second with respect to DS-1 and DS-3 UDITs. *See Finnegan at pp. 20-22.* Mr. Finnegan avers that because volumes for these UNEs are low in Arizona, the Arizona performance should be ignored.

Mr. Finnegan wants the ACC to ignore the Arizona data for DS-1 Capable Loops because it is uniformly positive. In Zone 1, Qwest has provided CLECs with parity service in every installation category for each of the last 4 months. *See Ex. 2 at p. 81 & 83 (OP-3, OP-4, OP-5, OP-6A and OP-6B).* In Zone 2, five long delays led to disparity for two metrics in the month of September (OP-4 and OP-6A) (*See Ex. 2 at p. 82*); however, even the region-wide data that AT&T points to shows this as anomalous, as Qwest has provided parity service for these two metrics in every other reported month dating back to October 2000. *Regional Results at p. 92 (OP-4 & OP-6A).* As to maintenance and repair measures, Qwest provided parity service in Arizona for every metric in each of the last four months with the exception of the overall trouble rate (MR-8). *Ex. 2 at pp. 84-85 (MR-5, MR-6 & MR-7).* As to MR-8, Qwest has provided parity service to CLECs in two of the four months and 10 of the last 12 months. *Ex. 2 at p. 86 (MR-8).* Clearly, when viewed in totality, Qwest is providing CLECs in Arizona with non-discriminatory access to DS-1 Capable Loops.

Mr. Finnegan also wants the ACC to ignore the Arizona data for DS-1 and greater than DS-1 UDITs because it is also uniformly positive. For DS-1 UDITs in both Zone 1 and Zone 2, Qwest has provided CLECs with parity service in every installation category

for each of the last 4 months.[10] *See Exhibit 2 at pp. 118-120 (OP-3, OP-4, OP-5, OP-6A, OP-6B).* The same is true for maintenance and repair data were Qwest again has provided parity service for each performance metric in each of the last four months. *See Exhibit 2 at pp. 121-123 (MR-5, MR-6, MR-7, MR-8).* The same is true for both installation and maintenance of UDITs above the DS-1 level in Zone 1. *See Exhibit 2 at pp. 124 & 127 (OP-3, OP-4, OP-6A, OP-6B, MR-5, MR-6 & MR-7).* The sole exceptions are new installation troubles (OP-5), which experienced disparate service in September and MR-8, which experienced disparate service in June and July. Each will be discussed in turn.

- For new service installations, over the past 12 months Qwest has installed 83 DS-3 UDITs. Of these 83 circuits, two or 2.4% have experienced a trouble upon installation. It just so happens that one of those troubles occurred in September. The last trouble in this area was December 2000. *See Ex. 2 at 126 (OP-5).* Moreover, over the past 4 months, retail customers have experienced a 2.1% trouble rate, virtually identical to that experienced by CLECs.
- The overall trouble rate for CLECs is also similar. Over the past 4 months, CLECs have experienced troubles on 7 of the 381 DS-3 UDITs in service in Arizona, which amounts to a 1.8% trouble rate. During the same four months, Qwest's retail customers have experienced 90 troubles for a 1.0% trouble rate. Both retail and wholesale customers alike are receiving outstanding service.

AT&T is correct that there has been no UDIT installation activity above the DS-1 level in Arizona over the past four months. Although region-wide data is also sparse, the data that exists shows that Qwest has consistently provided CLECs with parity service in each installation category in Zone 1 over the past several months. *See Regional Results at p. 143 (OP-3, OP-4, OP-6A, OP-6B).* Clearly, when viewed in totality, Qwest is providing

[10] The only exception is OP-6A (delay days for other than facility reasons). There Qwest provided disparate service to CLECs in one month, July.

CLECs in Arizona with non-discriminatory access to DS-1 and above UDITs.

Q. SHOULD THE ACC GIVE ALL PERFORMANCE MEASURES EQUAL WEIGHT?

R. No. The ACC should evaluate each performance measure on its own merits and decide what weight to give it. The Arizona TAG itself has already undergone this exercise. For example, some measures are contained within the Performance Assurance Plan (PAP) and others are not. Even more fundamentally, one measure about which AT&T complains is not even a measure agreed upon in the Arizona TAG. This measure is OP-15A – the interval for pending orders delayed past the due date. Although this measure does exist in the ROC, even there it is diagnostic (for informational purposes only). Nonetheless, AT&T discusses that measure on two different occasions in its affidavit. *See Finnegan Affidavit at pp. 6 & 20-21.*

Mentioning this performance metric is most curious given Qwest's performance. AT&T complains about the regional data and avers that Qwest has had many interconnection trunks held throughout the region for a long period of time. Id. at 6. This is simply not true. In the last 3 months, Qwest has had zero interconnection trunks held for facility reasons and only 25 LIS trunks held region-wide for any reason. *See www.qwest.com/wholesale/results/index.html (regional results by checklist item, [hereinafter, "Regional Results"] at pp. 3-4) (OP-15A and 15B).* Moreover, when held orders do exist, the average length of time the order is held has been at parity with retail in 8 of the last 9 reported months region-wide. *Id. at p. 3 (OP-15A).* The same analysis holds for unbundled transport, where AT&T complains of this held orders metric for the second time. *Finnigan Affidavit at pp. 20-21.* There again, over the last 3 months Qwest has had zero DS-1 UDITs held for facility reasons and, region-wide, Qwest only had five held orders in July, three in August, and one in September. *Regional Results at p. 137-38 (OP-15A & 15B).* Moreover, in 2 of the last 3 months the average intervals for held orders that

CLECs have experienced have been at parity with retail.[11]

Q. ARE THERE ANY OTHER PERFORMANCE DATA POINTS ABOUT WHICH AT&T COMPLAINS THAT YOU WOULD LIKE TO MENTION?

R. Yes. I would like to make several additional points. I will respond to Mr. Finnegan's testimony by checklist item. In a nutshell, the performance that Mr. Finnegan complains about is consistently at parity with retail. As a result, according to FCC precedent, the ACC need not concern itself with a vast percentage of Mr. Finnegan's affidavit.

Interconnection Trunk Performance:

First, Mr. Finnegan complains about performance around interconnection trunking. Qwest's overall interconnection performance shows that Qwest consistently provides CLECs with interconnection at a high level of quality.

- Mr. Finnegan complains about the percentage of commitments Qwest meets on interconnection trunks in Zone 1. *Finnegan at p. 5 (OP-3).* Qwest has provided CLECs in Arizona with parity service in 11 of the last 12 months. *See Ex. 2 at p. 1 (OP-3).* The only miss occurred in January 2001. In five of the last six months, Qwest met at least 92% of such commitments to CLECs. *Id.*
- As stated above, Mr. Finnegan makes an assertion about held orders on interconnection trunks. *Finnegan at p. 6 (OP-15A).* As stated above, any purported concern that may have existed has been corrected and, when delays do occur, the average delay for CLECs and retail customers is consistently at parity.
- Mr. Finnegan complains about the percentage of repeat troubles that CLECs have experienced on interconnection trunks in Zone 1. *Finnegan at p. 7 (MR-7).* On this measure, Qwest has provided parity service to CLECs in 10 of the

[11] But for one order held for 88 days in September, the interval in this month would have been at parity as well. *See Regional Results at p. 137, OP-15A.*

last 12 months and 3 of the last 4 months. *See Ex. 2 at p. 4 (MR-7).* Moreover, Qwest recently began reporting repeat troubles (as well as a few other metrics) in two different manners. First, as required by the Arizona TAG. Second, Qwest excludes instances where the CLEC reported a trouble (here a repeat trouble) and the circuit was found to have no trouble associated with Qwest. Qwest calls these tests to be "Test OK, Found OK." If circuits that "Test OK, Found OK" were excluded, Qwest would have provided parity service in each of the last 4 months. *See Ex. 2 at p. 4 ("MR-7*").*

- Mr. Finnegan also complains about the percentage of repeat troubles that CLECs have experienced on interconnection trunks in Zone 2. *Finnegan at p. 7-8 (MR-7).* Qwest has provided CLECs with parity service in this area in all 12 reported months. *See Ex. 2 at 5 (MR-7).*
- Finally, Mr. Finnegan complains about the overall trouble rate that CLECs have experienced on interconnection trunks in Arizona. *Finnegan at p.8 (MR-8).* On this metric, Qwest has provided CLECs with parity service in 7 of the last 8 months. *See Ex. 2 at 6 (MR-8).* In the only month of statistical disparity, CLECs experienced a 0.02% trouble rate – that is 2 troubles on every 10,000 circuits. Moreover, the 4-month average on this metric is better for CLECs than for wholesale: CLECs experienced a 0.01% trouble rate, where retail experienced a 0.02% trouble rate. Thus, performance for both wholesale and retail customers alike was outstanding.

OSS Performance:

Mr. Finnegan's second complaint surrounds actual OSS performance; specifically, (1) flow-through performance, and (2) jeopardy notifications. Each will be discussed in turn.

- Mr. Finnegan cites to Qwest's flow through rates and concludes that generally

"bad things can happen when an order is subjected to human intervention." *Finnegan Affidavit at p. 9.* As far as these purported "bad things," Qwest is consistently provisioning service at parity and is providing timely service an extremely high percentage of the time (in most instances well above 90% for resale, analog loops, LNP and UNE-P; the four services for which flow-through is measured). Moreover, Qwest's flow-through PIDs are diagnostic, primarily because the FCC does not consider flow-through to be a "conclusive measure of nondiscriminatory access to ordering functions, but as one indicium among many of the performance" of Qwest's OSS.[12] The FCC recognizes that CLECs can impact heavily the flow-through rates that a BOC can achieve – efficient CLECs can achieve high flow-though rates while other, less efficient CLECs have lower flow-through rates. For these reasons, the FCC has focused less on actual flow-through rates than on whether the BOC's OSS are *capable* of flowing orders through.[13] Mr. Finnegan does not mention that Qwest tracks LSRs eligible for flow through and that flow through rates for such orders are quite high. *See Exhibit 3 at p. 6.*

- Mr. Finnegan spends 6 of the 24 pages of his affidavit focusing on jeopardy notifications around resold (non-designed) services and loops. *Finnegan at pp. 10-15.* As to these measures, the data shows:
  - ✓ For non-design services, Qwest provided parity service in 4 of the last 6 months. *See Ex. 2 at 39 (PO-8A).*
  - ✓ For loops, Qwest provided parity service in 4 of the last 5 months. *See*

[12] *In the Matter of Application of Verizon New England Inc., Bell Atlantic Communications, Ind. (d/b/a Verizon Long Distance), NYNEX Long Distance Company (d/b/a Verizon Enterprise Solutions) and Verizon Global Networks, Inc. For Authorization to Provide In-Region InterLATA Services in Massachusetts,* CC Docket No. 01-9, Memorandum Opinion and Order (April 16, 2001) *Verizon Massachusetts Order* at ¶ 77.

[13] *Id.* at ¶¶ 78, 80.

Ex. 2 at 40 (PO-8A).

- ✓ Mr. Finnegan also makes a mild attempt to assert that Qwest does not provide timely jeopardy notices either. *See Finnegan at pp. 14-15.* This is fundamentally incorrect. Qwest provided CLECs with parity service around Jeopardy Notices in each of the last 5 months for both non-design (resale) services and loops. *Ex. 2 at pp. 30-40 (PO-9A).*

UNE-P:

Mr. Finnegan's third complaint surrounds isolated complaints about unbundled network platform (UNE-P) performance. *Finnegan at pp. 15-16.*

- Here, Mr. Finnegan focuses in on Qwest performance in provisioning UNE-P when no technician dispatch outside of the central office is necessary. This complaint is a mystery. Qwest has completed 100% of its UNE-P installations on time since November 2000. *See Ex. 2 at p. 51 (OP-3).* Over the past 4 months, Qwest has consistently provisioned these lines in 3 days or less with the last 3 months being at parity with retail. *See Ex. 2 at p. 51 (OP-4).*
- Mr. Finnegan also complains about the percentage of repair appointments that Qwest meets when a dispatch is required within an MSA. *Finnegan at p. 16 (MR-9).* Again, Qwest has provided parity service to CLECs in 9 of 12 months and 3 of the last 4 months. *See Ex. 2 at p. 54 (MR-9).*

Unbundled Loops:

Mr. Finnegan's fourth complaint surrounds isolated concerns about various types of unbundled loops. The hit or miss nature of the allegations verify that Qwest's performance is outstanding.

- Mr. Finnegan complains about the percentage of new installation troubles that CLECs experience for 2-wire non-loaded loops. AT&T complains that Qwest provided statistically disparate service to CLECs in all 12 months. *Finnegan at*

p. 17 (OP-5). Not true. Qwest has provided parity service to CLECs in each of the last 9 months. In 8 of these months, service to CLECs was of higher quality than Qwest provided to its own retail customers. *See. Ex. 2 at p. 70 (OP-5).*

- Mr. Finnegan complains about the overall trouble rate that CLECs experience on 2-wire non-loaded loops. *Finnegan at p. 18 (MR-8).* Over the last 10 months, the trouble rate has always been less than 1.8%. This is outstanding service. Moreover, this service has been at parity in 3 of the last 4 months. *See Ex. 2 at p. 73 (MR-8).*
- Mr. Finnegan complains about the length of time it takes Qwest to restore ISDN-Capable Loops experiencing troubles in Zone 1. *Finnegan at pp. 18-19 (MR-6).* Over the last eight months, the mean time to restore was always less than 6-hours against a 24-hour commitment. *See Ex. 2 at p. 90 (MR-6).* In five of these months, the mean time was less than 4 hours. Id. In five of these months, service was at parity. *Id.*

Resale:

Mr. Finnegan's fifth and final complaint surrounds isolated concerns about resale. As with the remaining checklist items about which AT&T complains, Qwest's overall performance shows that Qwest consistently provides CLECs with resale at a high level of quality.

- Just like UNE-P, Mr. Finnegan complains about commitments met and the average installation interval for resold residential service when no technician dispatch is required. *Finnegan at pp. 22-23 (OP-3 & OP-4).* In each month, Qwest met in excess of 99.5% of its commitments in an average interval of 2.86 days or less. *See Ex. 2 at 145 (OP-3 & OP-4).* Although the statistics around this performance often shows disparity in service, this is a time when, according to FCC's standards, the ACC should evaluate the data to determine whether it is

competitively significant. Under any objective standard, this performance is outstanding and provides CLECs a meaningful opportunity to compete.

- Mr. Finnegan also complains about the percentage of commitments met for resold business service when a technician dispatch is required inside a MSA. *Finnegan at p. 23 (OP-3).* This metric shows an improving trend with greater than 92% commitments met in each of the last three months. Moreover, in each of the last three months CLECs also received installation at parity with retail. *See Ex. 2 at p. 153 (OP-3).*
- Mr. Finnegan also complains about the percentage of commitments met for resold business service when no technician dispatch is required outside of the central office. *Finnegan at p. 23 (OP-3).* Qwest's data shows that Qwest met a minimum of 98.46% of its commitments in each of the last seven months. In each of these seven months, Qwest provided service to CLECs was at parity with retail. *See Ex. 2 at p. 155 (OP-3).*
- Mr. Finnegan also complains about the percentage of repeat troubles that CLECs experience on business lines when no technician dispatch is required outside of the central office. *Finnegan at p. 23-24 (MR-7).* Qwest's data shows that Qwest provided service to CLECs was at parity with retail in seven of the last eight months. *See Ex. 2 at p. 160 (MR-7).*
- Finally, Mr. Finnegan complains about the overall trouble rate that CLECs experience on resold business lines. *Finnegan at p. 24 (MR-8).* Over the past 10 months the trouble rate has always been less than 3.0%. In seven of the last eight months, the trouble rate has been less than 2.0%. *See Ex. 2 at p. 161 (MR-8).* Nonetheless, in most months, this constitutes disparate service. For example, over the last four months, the average trouble rate for CLECs has been 1.7% as compared to 1.4% for retail customers. Again, this is an instance when

Qwest's performance for both wholesale and retail customers alike is outstanding. CLECs can easily compete and compete effectively with trouble rates less than 2.0%.

Q. AT&T ALLEGES THAT THE PERFORMANCE MEASURE AUDIT (PMA) DID NOT ADDRESS CERTAIN ASPECTS OF HOW QWEST TRACKS AND COLLECTS DATA. HOW DO YOU RESPOND?

R. The affidavit of Mr. Stephen Kail focuses on the accuracy of certain aspects of Qwest's data. Much of Covad's comments allege similarly. Although Qwest believes its performance data is accurate as validated by the PMA, Qwest did agree to participate in a data reconciliation effort that is underway and is also under the supervision of The Liberty Consulting Group. The reconciliation is currently scheduled to conclude this week. Qwest will respond to Liberty's Data Reconciliation Report and as the current schedule contemplates.

Q. ALTHOUGH COVAD CLAIMS THAT QWEST'S DATA IS INACCURATE, WHAT DO MUCH OF ITS DATA SHOW WITH RESPECT TO THE ADEQUACY OF QWEST'S PERFORMANCE.

R. This issue is one of the most telling of all. Covad complains bitterly about the accuracy of limited aspects of Qwest's performance data; however, in many instances the data that Covad presents also shows that Qwest is meeting its performance expectations. For example, Covad avers that Qwest provided it with line shared loops in 5.18 days or less in each of the last 3 months. *Covad at p. 7 (OP-4)*. This compares favorably to the greater

than 10-day interval that retail customers waited to obtain Qwest DSL.[14] *See Ex. 2 at 240-241 (OP-4, Zone 1 & 2).* Covad also complains about new installations without trouble of 94.1% or greater for 2-wire non-loaded loops. *Covad at p. 9 (OP-5).* The performance Covad reports is consistently better than that which Qwest's retail customers receive. *See Ex. 2 at 78 (OP-5).* Finally, Covad acknowledges that the installation interval it has received for 2-wire non-loaded loops met the 6.0 day benchmark in 4 of 6 months. *Covad at p. 8.*

Nonetheless, Qwest disagrees with Covad's performance data and believes that it is not tracked according to the business rules agreed upon in the Arizona TAG. Over the past few months Qwest has identified several problems with the manner in which Covad collects its performance data. For example, in the past Covad acknowledged it had no ability to exclude customer extended due dates, which are properly excluded from OP-4. Moreover, in the past Covad has also acknowledged that it has no ability to track Qwest's completion date. Instead, Covad tracked the date it turned the loop over to the customer, rather than the date Qwest turned it over to Covad. For a list of problems that Qwest discovered with the manner in which Covad tracked data in separate data reconciliation effort, see *Confidential Exhibit 4.*

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[14] "As a general matter, the nondiscrimination obligation requires incumbent LECs to provide to requesting carriers access to the high frequency portion of the loop that is equal to that access the incumbent provides to itself for *retail* DSL service its customers or its affiliates, in terms of quality, accuracy and timeliness. Thus, we encourage states to require, in arbitration proceedings, incumbent LECs to fulfill requests for line sharing within the *same interval the incumbent provision xDSL to its own retail or wholesale customers,* regardless of whether the incumbent uses an automated or manual process". Third Report and Order in CC Docket No. 98-147, Fourth Report and Order in CC Docket No. 96-98, *In the Matters of Deployment of Wireline Services Offering Advanced Telecommunications Capability and Implementation of the Local Competition Provisions of the Telecommunications Act of 1996,* CC Docket Nos. 98-147 & 96-98, FCC 99-355 (Rel. December 9, 1999) ("*Line Sharing Order*") ¶173.

Q. AS TO THE REMAINING TESTIMONY OF COVAD AND THE TESTIMONY OF STEPHEN KAIL OF AT&T, HOW DO YOU RESPOND?

R. The ACC is currently involved in a data reconciliation effort currently being managed by The Liberty Consulting Group. An Arizona specific data reconciliation report is currently scheduled for release this week. Thus, as to the remaining issues, Qwest will await this report before responding formally to the allegations contained therein.

Q. DO YOU HAVE ANY CONCLUSIONS ABOUT THE CURRENT LEVEL OF QWEST'S PERFORMANCE?

Yes. Under any objective standard, Qwest's performance for CLECs during the months of May to August is outstanding. CLECs raise complaints principally focus on five checklist items: (1) interconnection; (2) UNE-P; (4) unbundled loops; (5) dedicated transport; and (14) resale. An evaluation of the data, however, shows that many of the problems about which AT&T and Covad complain are historic and no longer exist, and are not competitively significant, and constitute a small fraction of the overall performance on these checklist items. A review of the most current performance around these checklist items (June to September 2001) shows that CLECs are receiving outstanding service in each category. Specifically:

- Checklist Item 1 (interconnection): For the four most recent months, Qwest averaged meeting 91.5% of its interconnection trunk installation commitments in Zone 1 and 91.2% in Zone 2. *See Ex. 2 at 1-2 (OP-3).* Qwest's service was at parity all four months in each instance. Except for the average installation interval for Zone 1 as

discussed above, every other performance metric surrounding interconnection installation (installation interval (OP-4, Zone 2); delays in provisioning for non-facility reasons (OP-6A); and installation quality (OP-5)) was also at parity at least 3 of the most recent 4 months. *See Ex. 2 at 1-3.* As to interconnection trunk repair, every repair metric (troubles cleared in 4 hours (MR-5); mean time to restore trunks (MR-6); repeat troubles (MR-7); and trouble rate (MR-8)) was at parity at least three of the last four months. *See Ex. 2 at 4-6.* Finally, blockage on CLEC trunks to Qwest end offices was consistently well below the benchmark of 1% on both tandem trunks and direct trunks. *See Ex. 2 at p. 9 (NI-1A & B).* When Qwest's overall interconnection performance is evaluated, Qwest is providing outstanding service to CLECs.

- Checklist Item 2 (UNE-P): Over the last 4 months, Qwest provisioned roughly 75% of its UNE-P, or unbundled network element platform, orders without a technician dispatch. For these non-dispatched orders, Qwest met 100% of its installation commitments to CLECs in each of these months. *See Ex. 2 at 51 (OP-3).* Including dispatched orders, Qwest met 98.5% of all UNE-P orders (OP-3). *See Ex. 2 at 49-51 (OP-3).* All interconnection installation metrics (OP-3, OP-4, OP-6 and OP-5), were at parity in all four of the most recent months irrespective of whether the work required a dispatch within an MSA, a dispatch outside an MSA, or no technician dispatch at all. The sole exception to this is the average installation interval (OP-4) when no dispatch is required. There Qwest provisioned service to CLECs at parity in 3 of the 4 months. *See Ex. 2 at 51 (OP-4).*
- Checklist Item 4 Unbundled Loops: Over the past four months, Qwest has provided outstanding service in both provisioning and repairing all types of unbundled loops. Analog loops (voice loops) and 2-wire non-loaded loops (DSL-capable loops) account for more than 88% of all CLEC loops installed in Arizona. Thus, I will discuss these two loops types in detail.

- ✓ For analog loops, in Zone 1, Qwest provisioned in excess of 99% of its loops on time (besting the 90% benchmark each month (OP-3)) in a four month average interval of 6.2 days (just above the 6-day benchmark (OP-4)). *See Ex. 2 at 61 (OP-3 & OP-4).* With the exception of this installation interval in Zone 1,[15] Qwest met its performance objective (retail parity or benchmark) in each service category in all four months. *See Ex. 2 at pp. 61-63 (OP-3, OP-4, OP-5, OP-6A & OP-6B).* Repair of analog loops is even more impressive. Qwest repaired CLEC loops at parity with retail in each of the last 12 months in every service category without exception. *See Ex. 2 at pp. 64-66 (MR-3, MR-4, MR-6, MR-7 & MR-8).* When Qwest's overall performance around analog loops is evaluated, Qwest is providing outstanding service to CLECs.
- ✓ Qwest's service to CLECs for 2-wire non-loaded loops is also impressive. In both Zone 1 and Zone 2, Qwest met in excess of 99% of its installation commitments to CLECs (besting the 90% benchmark each month (OP-3)) in an average interval always less than of 5.25 (below the 6-day benchmark in each month (OP-4)). *See Ex. 2 at 68-69 (OP-3 & OP-4).* In addition, Qwest met its performance objective for all remaining installation metrics in all four months. *See Ex. 2 at 68-70 (OP-5, OP-6A & OP-6B).* Repair of 2-wire non-loaded loops is also impressive. With the exception of repeat troubles in Zone 1 where Qwest provided parity service in 2 of 4 months, Qwest repaired CLEC loops at parity with retail in at least 3 of the most recent last 4 months in every service category. *See Ex. 2 at 71-73 (MR-3, MR-4, MR-6, MR-7 & MR-8).*

- Checklist Item 5 Transport: I already discussed Qwest's outstanding performance in providing UDITs to CLECs in Arizona. Thus, I will not discuss it again.

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[15] Provisioning intervals (OP-4) in Zone 2 is discussed and explained earlier in my testimony.

- Checklist Item 14 Resale: There is so much data around resale (120 pages) that I will only hit a few highlights. Approximately 60% of resale orders in Arizona are provisioned without a technician dispatch. In such circumstances, in each of the last four months Qwest met over 99% of its installation commitments for resold residential customers, over 98.95% for business customers, and 100% for Centex 21 customers. *See Ex. 2 at 145, 155 & 175 (OP-3)*. In the unlikely event that service was delayed, Qwest established service for wholesale customers at parity with Qwest retail customers in each month, except one month for one service. *See Id. (OP-6A & 6B)*. As to repair of resold services, Exhibit 3 shows that Qwest provided parity service in virtually every category in virtually every month.

In summary, in each circumstance, when the totality of the performance is considered, it is very apparent that Qwest is providing all 14 checklist items at an extremely high level of quality. This conclusion is also borne out by *Exhibit 3*.

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EXHIBIT 1

QUALIFICATIONS OF MICHAEL G. WILLIAMS

1. My name is Michael Williams. I am employed by Qwest Corporation, formerly known as U S WEST Communications, Inc. ("Qwest"), as Director, Wholesale Markets. My business address is 250 Bell Plaza, Room 1603-B, Salt Lake City, Utah.
2. I hold an MBA degree from the University of Utah, 1985, and a bachelors degree in electrical engineering from Brigham Young University, 1976. Since 1981, I have worked for Qwest or its predecessors in various management positions, including engineering, technical sales, regulatory, new technologies, international cellular joint venture leadership, and wholesale interconnection operations. I have held my current position as Director of Wholesale Service Performance since June 1997. I am responsible for negotiating wholesale performance measurements with competitive local exchange carriers ("CLECs") and others in the ongoing collaborative processes overseen by the Regional Oversight Committee ("ROC") and the Arizona Corporation Commission. My responsibilities also include recording and evaluating Qwest's performance results in light of the Telecommunications Act of 1996 (the "Act").
3. I have actively participated in the state proceedings in which Qwest is seeking approval to provide interLATA service within its 14 state region. I have submitted testimony and participated in workshops in every state with ongoing proceedings.

EXHIBIT 2

ride the light SM

Qwest®

Performance Results

Arizona

October 2000 - September 2001

October 25, 2001

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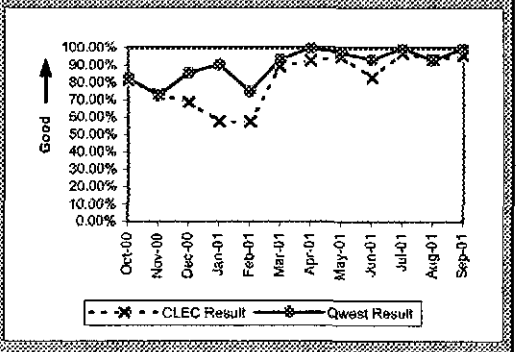
Checklist #1 - Local Interconnection - LIS Installation

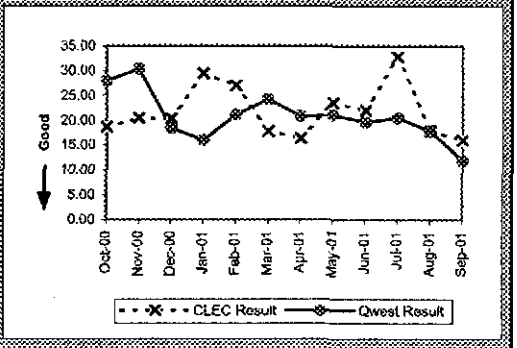
Installation Commitments Met (Percent) (OP-3)-- Interval Zone One

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	31	38	81.58%	38.77%	24	29	82.76%	0.11	-0.93
Nov-00	39	53	73.58%	44.09%	8	11	72.73%	-0.06	-1.04
Dec-00	42	81	88.85%	46.31%	6	7	85.71%	0.95	-0.42
Jan-01	27	47	57.45%	49.44%	19	21	90.48%	2.77	0.69
Feb-01	31	54	57.41%	49.45%	12	16	75.00%	1.24	-0.24
Mar-01	67	75	89.33%	30.87%	14	15	93.33%	0.32	-0.81
Apr-01	52	56	92.86%	25.75%	12	12	100.00%	N/A	-0.5
May-01	38	40	95.00%	21.79%	34	35	97.14%	0.3	-0.82
Jun-01	54	65	83.08%	37.50%	14	15	93.33%	0.94	-0.43
Jul-01	34	35	97.14%	16.66%	30	30	100.00%	N/A	-0.62
Aug-01	29	31	93.55%	24.57%	27	29	93.10%	-0.07	-1.04
Sep-01	67	70	95.71%	20.25%	14	14	100.00%	N/A	-0.64



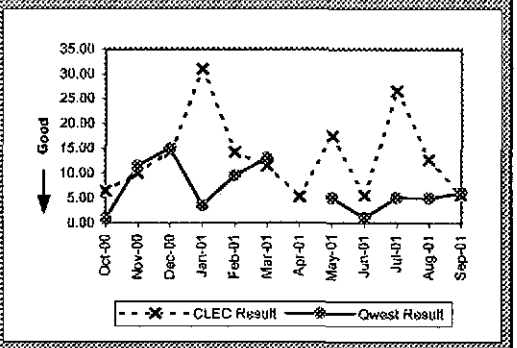
Installation Interval (Average Days) (OP-4)-- Interval Zone One

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	711	38	18.71	6.48	810	29	27.93	-3.93	-3.39
Nov-00	1084	53	20.45	10.33	334	11	30.36	-2.13	-2.29
Dec-00	1240	61	20.33	11.28	129	7	18.43	0.51	-0.69
Jan-01	1384	47	29.45	26.06	337	21	16.05	3.09	0.88
Feb-01	1459	54	27.02	15.46	338	16	21.12	1.54	-0.06
Mar-01	1339	75	17.85	10.33	383	15	24.20	-2.96	-2.8
Apr-01	918	56	16.39	7.38	250	12	20.83	-1.33	-1.81
May-01	942	40	23.55	8.93	738	35	21.09	1.66	0.01
Jun-01	1434	65	22.06	7.41	295	15	19.67	1.2	-0.27
Jul-01	1706	52	32.81	25.34	965	47	20.53	3.72	1.26
Aug-01	754	42	17.95	17.94	841	47	17.89	0.45	-0.73
Sep-01	1334	83	16.07	7.86	227	19	11.95	1.93	0.17



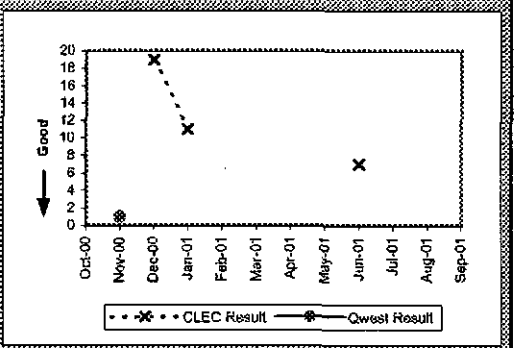
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A)-- Interval Zone One

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	45	7	6.43	4.43	4	5	0.80	1.9	0.15
Nov-00	141	14	10.07	11.06	23	2	11.50	-0.3	-1.18
Dec-00	257	18	14.28	10.86	15	1	15.00		
Jan-01	588	19	30.95	24.10	7	2	3.50	1.42	-0.14
Feb-01	327	23	14.22	14.67	38	4	9.50	0.36	-0.78
Mar-01	92	8	11.50	22.20	13	1	13.00		
Apr-01	21	4	5.25	2.06					
May-01	35	2	17.50	6.36	5	1	5.00		
Jun-01	56	10	5.60	4.74	1	1	1.00		
Jul-01	479	18	26.61	25.73	86	17	5.06	3.72	1.26
Aug-01	165	13	12.69	27.17	100	20	5.00	1.38	-0.16
Sep-01	91	16	5.69	10.58	30	5	6.00	-0.09	-1.06



Delayed Days for Facility Reasons (Average Days) (OP-6B)-- Interval Zone One

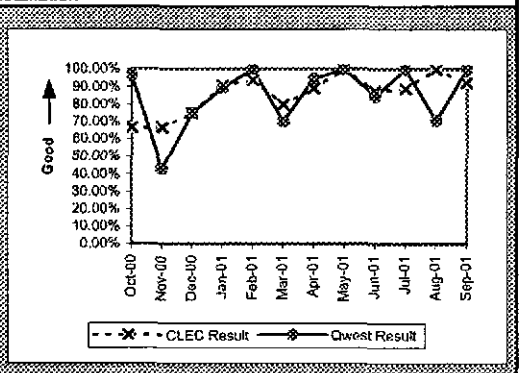
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00									
Nov-00					1	1	1.00		
Dec-00	19	1	19.00						
Jan-01	11	1	11.00						
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01	7	1	7.00						
Jul-01									
Aug-01									
Sep-01									



Checklist #1 - Local Interconnection - LIS Installation

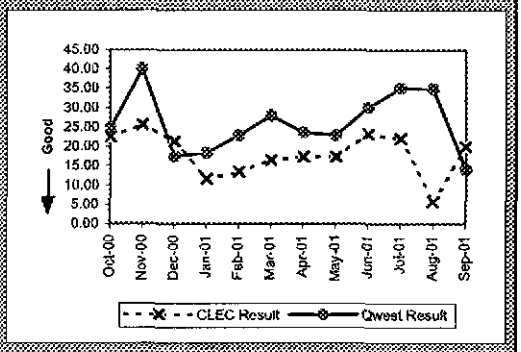
Installation Commitments Met (Percent) (OP-3)-- Interval Zone Two

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	4	6	66.67%	47.14%	52	54	96.30%	5.43	2.3
Nov-00	4	6	66.67%	47.14%	3	7	42.86%	-0.86	-1.53
Dec-00	6	8	75.00%	43.30%	3	4	75.00%		
Jan-01	10	11	90.91%	28.75%	17	19	89.47%	-0.12	-1.08
Feb-01	15	16	93.75%	24.21%	7	7	100.00%	N/A	-0.8
Mar-01	8	10	80.00%	40.00%	7	10	70.00%	-0.49	-1.3
Apr-01	8	9	88.89%	31.43%	17	18	94.44%	0.37	-0.77
May-01	7	7	100.00%	0.00%	13	13	100.00%	N/A	N/A
Jun-01	7	8	87.50%	33.07%	49	58	84.48%	-0.22	-1.13
Jul-01	8	9	88.89%	31.43%	20	20	100.00%	N/A	-0.37
Aug-01	4	4	100.00%	0.00%	12	17	70.59%	-1.16	-1.71
Sep-01	12	13	92.31%	26.65%	7	7	100.00%	N/A	-0.76



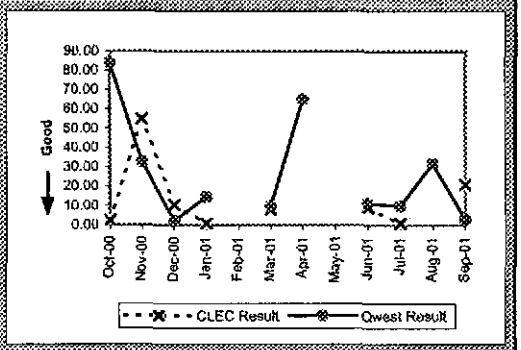
Installation Interval (Average Days) (OP-4)-- Interval Zone Two

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	135	6	22.50	5.43	1333	54	24.69	-0.24	-1.15
Nov-00	154	6	25.67	22.37	280	7	40.00	-0.94	-1.57
Dec-00	171	8	21.38	10.32	70	4	17.50	1.31	-0.2
Jan-01	129	11	11.73	4.52	350	19	18.42	-2.16	-2.31
Feb-01	217	16	13.56	10.24	161	7	23.00	-2.86	-2.74
Mar-01	168	10	16.80	7.50	280	10	28.00	-2.42	-2.47
Apr-01	157	9	17.44	15.47	426	18	23.67	-1.06	-1.65
May-01	122	7	17.43	12.93	299	13	23.00	-1.69	-2.03
Jun-01	186	8	23.25	18.38	1746	58	30.10	-2.03	-2.23
Jul-01	221	10	22.10	8.99	1298	37	35.08	-2.6	-2.58
Aug-01	23	4	5.75	5.06	874	25	34.96	-1.05	-1.64
Sep-01	320	16	20.00	16.73	127	9	14.11	1.3	-0.21



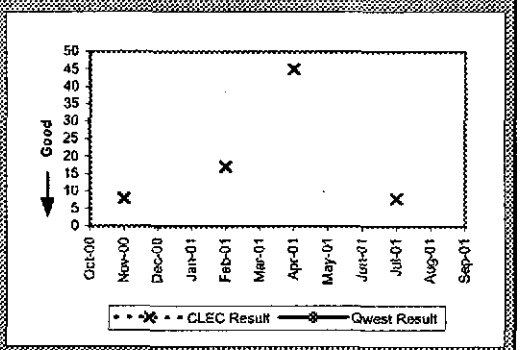
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A)-- Interval Zone Two

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	5	2	2.50	2.12	168	2	84.00	-0.84	-1.51
Nov-00	55	1	55.00		131	4	32.75	0.61	-0.83
Dec-00	21	2	10.50	13.44	2	1	2.00		
Jan-01	1	1	1.00		29	2	14.50	-0.74	-1.45
Feb-01									
Mar-01	16	2	8.00	1.41	29	3	9.67	-0.24	-1.15
Apr-01					65	1	65.00		
May-01									
Jun-01	9	1	9.00		101	9	11.22	-0.12	-1.07
Jul-01	1	1	1.00		168	17	9.88	-1.42	-1.86
Aug-01					413	13	31.77		
Sep-01	84	4	21.00	19.30	6	2	3.00		



Delayed Days for Facility Reasons (Average Days) (OP-6B)-- Interval Zone Two

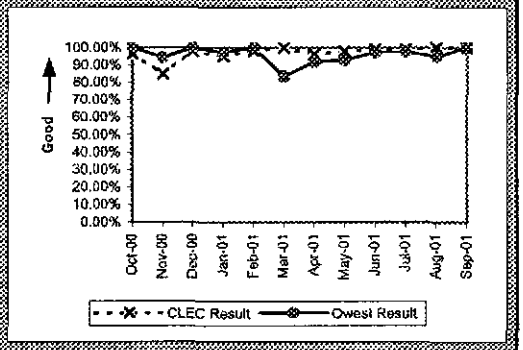
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00									
Nov-00	8	1	8.00						
Dec-00									
Jan-01									
Feb-01	17	1	17.00						
Mar-01									
Apr-01	45	1	45.00						
May-01									
Jun-01									
Jul-01	8	1	8.00						
Aug-01									
Sep-01									



Checklist #1 - Local Interconnection - LIS Installation

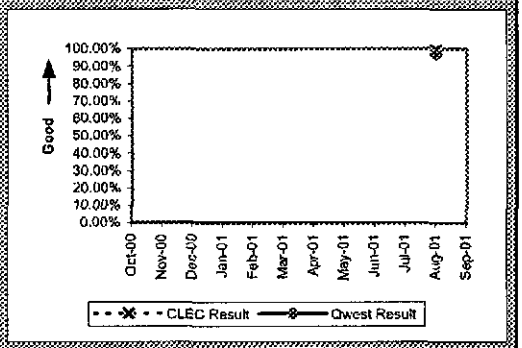
New Service Installation Quality (Percent) (OP-5)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	52	54	96.30%	18.89%	68	68	100.00%	N/A	-0.01
Nov-00	72	85	84.71%	35.99%	66	70	94.29%	2.56	0.13
Dec-00	106	108	98.15%	13.48%	30	30	100.00%	N/A	-0.53
Jan-01	99	104	95.19%	21.39%	35	36	97.22%	0.64	-0.76
Feb-01	103	105	98.10%	13.67%	39	39	100.00%	N/A	-0.6
Mar-01	112	112	100.00%	0.00%	30	36	83.33%	-2.33	-2.42
Apr-01	102	106	96.23%	19.06%	45	49	91.84%	-0.93	-1.56
May-01	84	86	97.67%	15.07%	53	57	92.98%	-1.08	-1.65
Jun-01	105	106	99.06%	9.67%	71	73	97.26%	-0.72	-1.44
Jul-01	99	100	99.00%	9.95%	83	85	97.65%	-0.61	-1.37
Aug-01	54	54	100.00%	0.00%	74	78	94.87%	-1.31	-1.8
Sep-01	73	73	100.00%	0.00%	50	50	100.00%	N/A	N/A



New Service Installation Quality (Percent) (OP-5*)-- Interval Zone One and Two

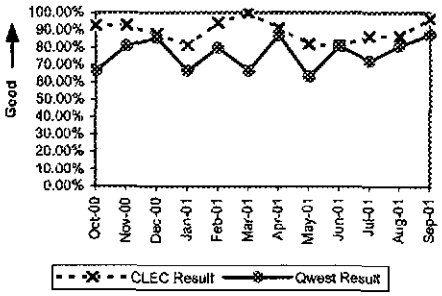
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00									
Nov-00									
Dec-00									
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	54	54	100.00%	0.00%	76	78	97.44%	-0.92	-1.56
Sep-01									



Checklist #1 - Local Interconnection - LIS Repair

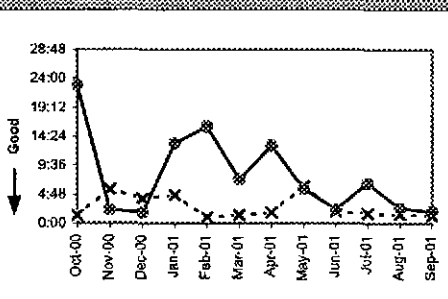
All Troubles Cleared within 4 hours (Percent) (MR-5)-- Interval Zone One

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	13	14	92.86%	25.75%	12	18	66.67%	-1.56	-1.95
Nov-00	54	58	93.10%	25.34%	17	21	80.95%	-1.22	-1.74
Dec-00	15	17	88.24%	32.22%	6	7	85.71%	-0.16	-1.1
Jan-01	31	38	81.58%	38.77%	12	18	66.67%	-1.11	-1.67
Feb-01	17	18	94.44%	22.91%	8	10	80.00%	-0.92	-1.56
Mar-01	10	10	100.00%	0.00%	14	21	66.67%	-1.84	-2.12
Apr-01	21	23	91.30%	28.18%	14	16	87.50%	-0.35	-1.21
May-01	32	39	82.05%	38.38%	12	19	63.16%	-1.4	-1.85
Jun-01	17	21	80.95%	39.27%	17	21	80.95%	0	-1
Jul-01	13	15	86.67%	33.99%	13	18	72.22%	-0.92	-1.56
Aug-01	13	15	86.67%	33.99%	17	21	80.95%	-0.43	-1.26
Sep-01	29	30	96.67%	17.95%	7	8	87.50%	-0.7	-1.42



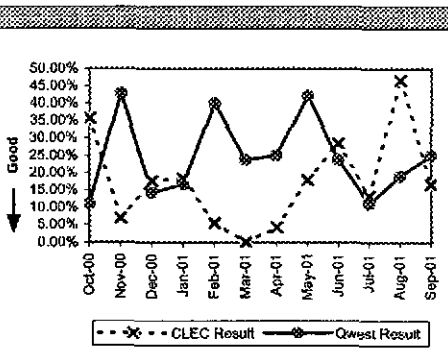
Mean Time to Restore (Hours:Minutes) (MR-6)-- Interval Zone One

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	18:15	14	1:18	1:55	411.47	18	22:53	-1.21	-1.74
Nov-00	328:36	58	5:40	24:04	47:06	21	2:15	-0.98	-1.05
Dec-00	69:58	17	4:07	10:35	12:36	7	1:48	0.45	-0.73
Jan-01	180:05	38	4:44	16:25	239:09	18	13:17	-1.12	-1.68
Feb-01	18:11	18	1:01	1:28	160:32	10	16:03	-0.97	-1.59
Mar-01	13:56	10	1:24	0:59	153:45	21	7:19	-0.78	-1.47
Apr-01	41:22	23	1:48	1:38	206:09	16	12:53	-0.77	-1.47
May-01	240:13	39	6:10	18:55	108:10	19	5:42	-0.36	-1.22
Jun-01	42:10	21	2:00	2:20	49:19	21	2:21	-0.65	-1.4
Jul-01	24:45	15	1:39	1:49	120:44	18	6:42	-0.78	-1.47
Aug-01	22:31	15	1:30	1:46	53:33	21	2:33	-1.42	-1.86
Sep-01	39:10	30	1:18	0:56	15:28	8	1:56	-0.77	-1.47



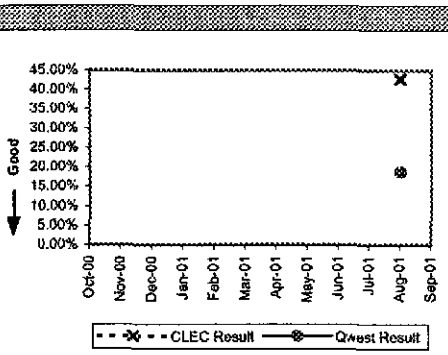
Repair Repeat Report Rate (Percent) (MR-7)-- Interval Zone One

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	5	14	35.71%	47.92%	2	18	11.11%	1.72	0.05
Nov-00	4	58	6.90%	25.34%	9	21	42.86%	-2.85	-2.73
Dec-00	3	17	17.65%	38.12%	1	7	14.29%	0.01	-0.99
Jan-01	7	38	18.42%	38.77%	3	18	16.67%	0.07	-0.96
Feb-01	1	18	5.56%	22.91%	4	10	40.00%	-1.78	-2.08
Mar-01	0	10	0.00%	0.00%	5	21	23.81%	-1.45	-1.88
Apr-01	1	23	4.35%	20.39%	4	16	25.00%	-1.47	-1.89
May-01	7	39	17.95%	38.38%	8	19	42.11%	-1.75	-2.06
Jun-01	6	21	28.57%	45.18%	5	21	23.81%	0.18	-0.89
Jul-01	2	15	13.33%	33.99%	2	18	11.11%	0.14	-0.92
Aug-01	7	15	46.67%	49.89%	4	21	19.05%	1.7	0.04
Sep-01	5	30	16.67%	37.27%	2	8	25.00%	-0.48	-1.29



Repair Repeat Report Rate (Percent) (MR-7*)-- Interval Zone One

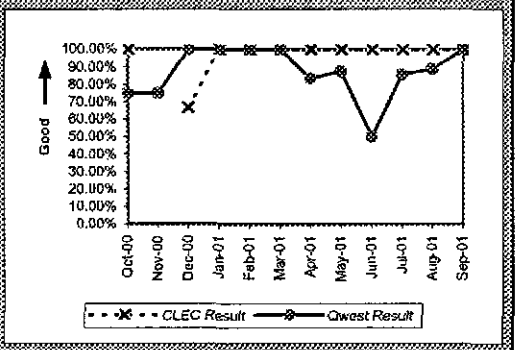
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00									
Nov-00									
Dec-00									
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	6	14	42.86%	49.49%	3	16	18.75%	1.36	-0.17
Sep-01									



Checklist #1 - Local Interconnection - LIS Repair

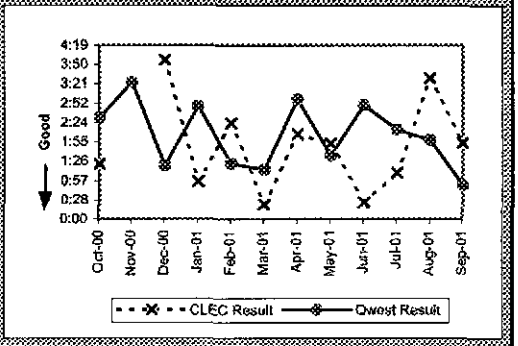
All Troubles Cleared within 4 hours (Percent) (MR-5)-- Interval Zone Two

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	1	1	100.00%	0.00%	3	4	75.00%	-0.52	-1.31
Nov-00					3	4	75.00%		
Dec-00	2	3	66.67%	47.14%	3	3	100.00%	N/A	0.03
Jan-01	1	1	100.00%	0.00%	1	1	100.00%	N/A	N/A
Feb-01	5	5	100.00%	0.00%	3	3	100.00%	N/A	N/A
Mar-01	1	1	100.00%	0.00%	9	9	100.00%	N/A	N/A
Apr-01	6	6	100.00%	0.00%	5	6	83.33%	-0.77	-1.47
May-01	4	4	100.00%	0.00%	7	8	87.50%	-0.62	-1.38
Jun-01	1	1	100.00%	0.00%	1	2	50.00%	-0.82	-1.5
Jul-01	3	3	100.00%	0.00%	6	7	85.71%	-0.59	-1.36
Aug-01	2	2	100.00%	0.00%	8	9	88.89%	-0.45	-1.27
Sep-01	2	2	100.00%	0.00%	2	2	100.00%	N/A	N/A



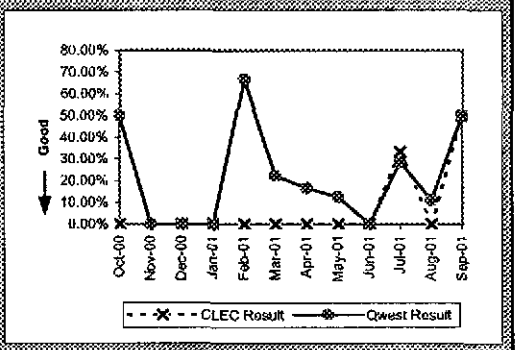
Mean Time to Restore (Hours:Minutes) (MR-6)-- Interval Zone Two

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	1:22	1	1:22		10:06	4	2:31	-0.33	-1.2
Nov-00					13:34	4	3:24		
Dec-00	11:52	3	3:57	5:25	4:00	3	1:20	3.8	1.31
Jan-01	0:56	1	0:56		2:48	1	2:48		
Feb-01	11:53	5	2:23	1:34	4:10	3	1:23	0.4	-0.75
Mar-01	0:22	1	0:22		11:02	9	1:14	-1.16	-1.7
Apr-01	12:42	6	2:07	1:05	17:56	6	2:59	-0.44	-1.27
May-01	7:33	4	1:53	1:29	12:44	8	1:35	0.27	-0.83
Jun-01	0:25	1	0:25		5.39	2	2:50	-0.86	-1.52
Jul-01	3:26	3	1:09	0:52	15:28	7	2:13	-0.71	-1.43
Aug-01	7:00	2	3:30	0:35	17:46	9	1:58	1.28	-0.22
Sep-01	3:48	2	1:54	1:05	1.41	2	0:51	0.74	-0.55



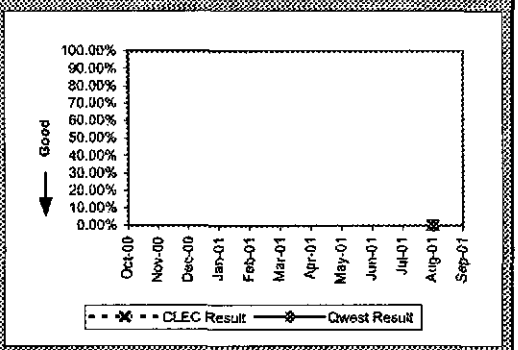
Repair Repeat Report Rate (Percent) (MR-7)-- Interval Zone Two

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	0	1	0.00%	0.00%	2	4	50.00%	-0.89	-1.54
Nov-00					0	4	0.00%		
Dec-00	0	3	0.00%	0.00%	0	3	0.00%	N/A	N/A
Jan-01	0	1	0.00%	0.00%	0	1	0.00%	N/A	N/A
Feb-01	0	5	0.00%	0.00%	2	3	66.67%	-1.94	-2.18
Mar-01	0	1	0.00%	0.00%	2	9	22.22%	-0.51	-1.31
Apr-01	0	6	0.00%	0.00%	1	6	16.67%	-0.77	-1.47
May-01	0	4	0.00%	0.00%	1	8	12.50%	-0.62	-1.38
Jun-01	0	1	0.00%	0.00%	0	2	0.00%	N/A	N/A
Jul-01	1	3	33.33%	47.14%	2	7	28.57%	0.01	-0.99
Aug-01	0	2	0.00%	0.00%	1	9	11.11%	-0.45	-1.27
Sep-01	1	2	50.00%	50.00%	1	2	50.00%	0	-1



Repair Repeat Report Rate (Percent) (MR-7*)-- Interval Zone Two

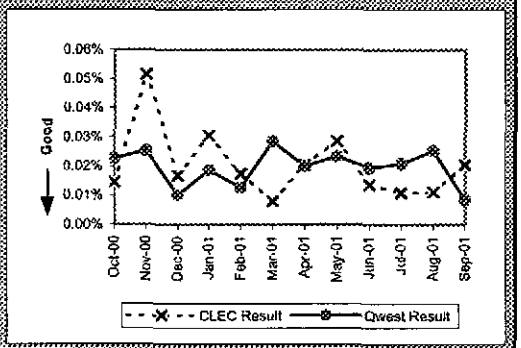
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00									
Nov-00									
Dec-00									
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	0	1	0.00%	0.00%	0	6	0.00%	N/A	N/A
Sep-01									



Checklist #1 - Local Interconnection - LIS Repair

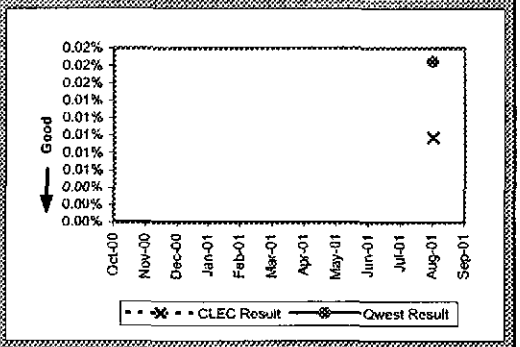
Trouble Rate (Percent) (MR-8)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	15	103744	0.01%	1.20%	22	97327	0.02%	-1.21	-1.74
Nov-00	58	112447	0.05%	2.27%	25	98403	0.03%	3.76	1.29
Dec-00	20	119836	0.02%	1.29%	10	99099	0.01%	1.53	-0.07
Jan-01	39	128068	0.03%	1.74%	19	101565	0.02%	2.04	0.24
Feb-01	23	132488	0.02%	1.32%	13	102573	0.01%	1	-0.39
Mar-01	11	137491	0.01%	0.89%	30	105321	0.03%	-2.96	-2.8
Apr-01	29	142315	0.02%	1.43%	22	110149	0.02%	0.07	-0.96
May-01	43	150514	0.03%	1.69%	27	115279	0.02%	0.86	-0.46
Jun-01	22	160080	0.01%	1.17%	23	118735	0.02%	-1.06	-1.64
Jul-01	18	165279	0.01%	1.04%	25	119757	0.02%	-1.82	-2.11
Aug-01	17	153251	0.01%	1.05%	30	118669	0.03%	-2.31	-2.4
Sep-01	32	155391	0.02%	1.43%	10	118525	0.01%	3.43	1.09



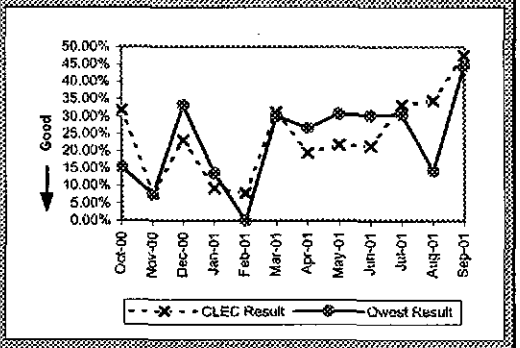
Trouble Rate (Percent) (MR-8')-- Interval Zone One and Two

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00									
Nov-00									
Dec-00									
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	15	153251	0.01%	0.99%	22	118669	0.02%	-1.66	-2.01
Sep-01									



Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10)-- Interval Zone One and Two

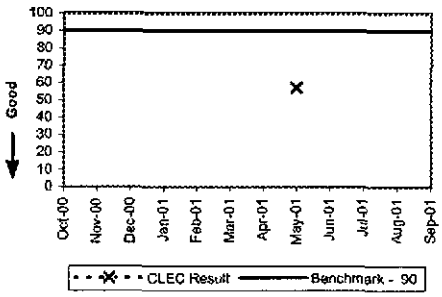
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	7	22	31.82%	46.58%	4	26	15.38%	1.39	-0.15
Nov-00	5	63	7.94%	27.03%	2	27	7.41%	0.09	-0.94
Dec-00	6	26	23.08%	42.13%	5	15	33.33%	-0.67	-1.41
Jan-01	4	43	9.30%	29.05%	3	22	13.64%	-0.48	-1.29
Feb-01	2	25	8.00%	27.13%	0	13	0.00%	N/A	-0.5
Mar-01	5	16	31.25%	46.35%	13	43	30.23%	0.05	-0.96
Apr-01	7	36	19.44%	39.58%	8	30	26.67%	-0.66	-1.4
May-01	12	55	21.82%	41.30%	12	39	30.77%	-0.93	-1.56
Jun-01	6	28	21.43%	41.03%	10	33	30.30%	-0.75	-1.46
Jul-01	9	27	33.33%	47.14%	11	36	30.56%	0.2	-0.88
Aug-01	9	26	34.62%	47.57%	5	35	14.29%	1.81	0.1
Sep-01	29	61	47.54%	49.94%	8	18	44.44%	0.2	-0.88



Checklist #1 - Collocation

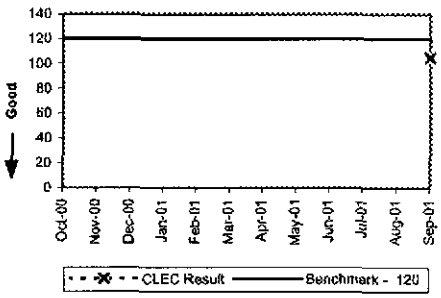
Scheduled Interval 90 Calender Days or Less (Average Days) (CP-1A)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	CLEC Std Dev
Oct-00				
Nov-00				
Dec-00				
Jan-01				
Feb-01				
Mar-01				
Apr-01				
May-01	57	1	57.00	
Jun-01				
Jul-01				
Aug-01				
Sep-01				



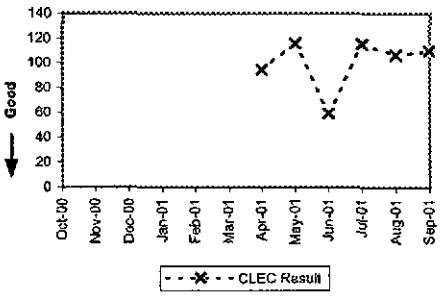
Scheduled Interval 91 to 120 Calendar Days (Average Days) (CP-1B)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	CLEC Std Dev
Oct-00				
Nov-00				
Dec-00				
Jan-01				
Feb-01				
Mar-01				
Apr-01				
May-01				
Jun-01				
Jul-01				
Aug-01				
Sep-01	105	1	105.00	



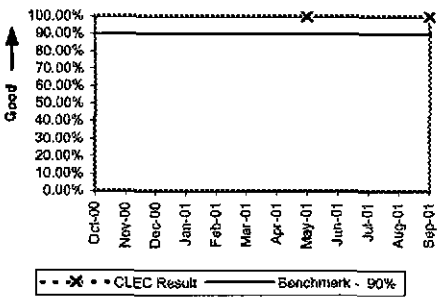
Scheduled Interval 121 to 150 Calendar Days (Average Days) (CP-1C)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	CLEC Std Dev
Oct-00				
Nov-00				
Dec-00				
Jan-01				
Feb-01				
Mar-01				
Apr-01	474	5	94.80	15.30
May-01	116	1	116.00	
Jun-01	178	3	59.33	14.57
Jul-01	461	4	115.25	10.50
Aug-01	639	6	106.50	25.61
Sep-01	220	2	110.00	15.56



Non-Forcasted & Late Collocations (Percent) (CP-2B)-- Interval Zone One and Two

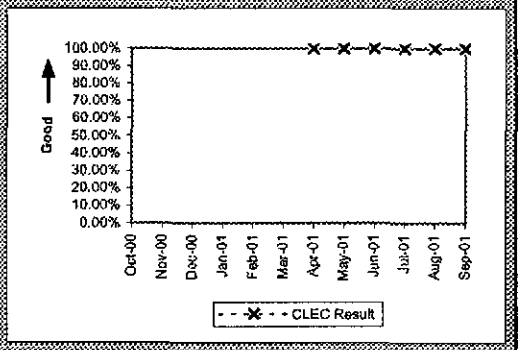
Date	CLEC Num	CLEC Denom	CLEC Result	CLEC Std Dev
Oct-00				
Nov-00				
Dec-00				
Jan-01				
Feb-01				
Mar-01				
Apr-01				
May-01	1	1	100.00%	0.00%
Jun-01				
Jul-01				
Aug-01				
Sep-01	1	1	100.00%	0.00%



Checklist #1 - Collocation

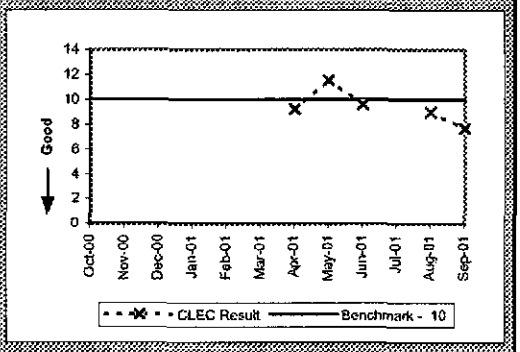
Collocations with Intervals Longer than 120 Days (Percent) (CP-2C)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	CLEC Std Dev
Oct-00				
Nov-00				
Dec-00				
Jan-01				
Feb-01				
Mar-01				
Apr-01	18	18	100.00%	0.00%
May-01	8	8	100.00%	0.00%
Jun-01	4	4	100.00%	0.00%
Jul-01	6	6	100.00%	0.00%
Aug-01	8	8	100.00%	0.00%
Sep-01	2	2	100.00%	0.00%



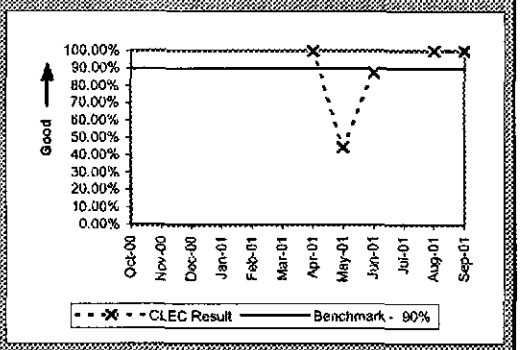
Collocation Feasibility Study Interval (Average Days) (CP-3)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	CLEC Std Dev
Oct-00				
Nov-00				
Dec-00				
Jan-01				
Feb-01				
Mar-01				
Apr-01	37	4	9.25	0.96
May-01	104	9	11.56	1.88
Jun-01	77	8	9.62	0.74
Jul-01				
Aug-01	27	3	9.00	0.00
Sep-01	54	7	7.71	0.95



Collocation Feasibility Study Commitments Met (Percent) (CP-4)-- Interval Zone One and Two

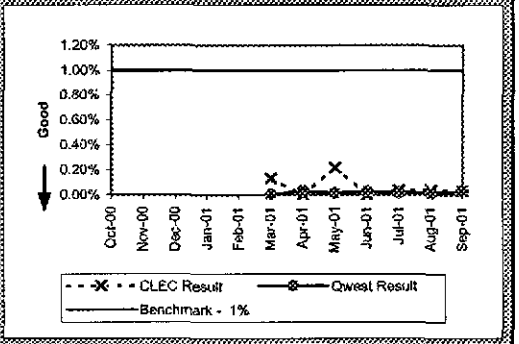
Date	CLEC Num	CLEC Denom	CLEC Result	CLEC Std Dev
Oct-00				
Nov-00				
Dec-00				
Jan-01				
Feb-01				
Mar-01				
Apr-01	4	4	100.00%	0.00%
May-01	4	9	44.44%	49.69%
Jun-01	7	8	87.50%	33.07%
Jul-01				
Aug-01	4	4	100.00%	0.00%
Sep-01	8	8	100.00%	0.00%



Checklist #1 - Trunk Blocking

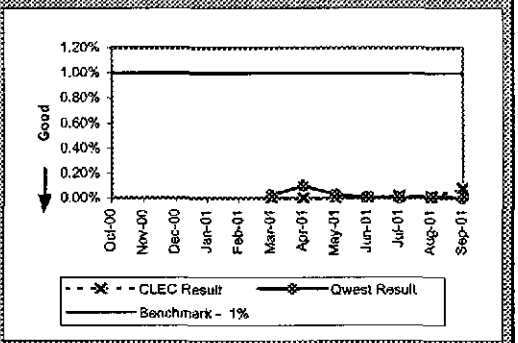
Trunk Blockage to Qwest Tandem Offices (Percent) (NI-1A)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00									
Nov-00									
Dec-00									
Jan-01									
Feb-01									
Mar-01	24.85	18504	0.13%	0.36%	1.73	31717	0.01%	444.84	269.44
Apr-01	0	18072	0.00%	0.00%	9.81	31981	0.03%	-11.06	-7.73
May-01	43.22	19680	0.22%	1.57%	4.93	32101	0.02%	192.37	115.95
Jun-01	0.23	21624	0.00%	0.03%	9.29	32605	0.03%	-15.94	-10.69
Jul-01	7.89	20736	0.04%	0.60%	6.01	32953	0.02%	12.51	6.61
Aug-01	6.57	16584	0.04%	0.28%	3.8	32953	0.01%	112.29	67.27
Sep-01	6.85	18144	0.04%	0.16%	10.33	32953	0.03%	1.15	-0.3



Trunk Blockage to Qwest End Offices (Percent) (NI-1B)-- Interval Zone One and Two

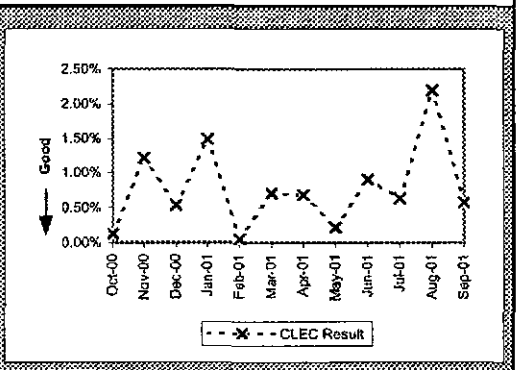
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00									
Nov-00									
Dec-00									
Jan-01									
Feb-01									
Mar-01	0	5352	0.00%	0.00%	14.07	59324	0.02%	-9.5	-6.78
Apr-01	0	5138	0.00%	0.00%	58.52	59900	0.10%	-11.22	-7.82
May-01	0	5256	0.00%	0.00%	16.9	60260	0.03%	-6.04	-4.67
Jun-01	0	6192	0.00%	0.00%	5.93	63092	0.01%	-6.96	-5.23
Jul-01	1	6192	0.02%	0.08%	1.98	63620	0.00%	21.69	12.18
Aug-01	0.66	5616	0.01%	0.06%	5.62	63668	0.01%	1.66	0.01
Sep-01	3.97	4968	0.08%	0.25%	1.7	62260	0.00%	83.51	49.77



Checklist #1 - Trunk Blocking

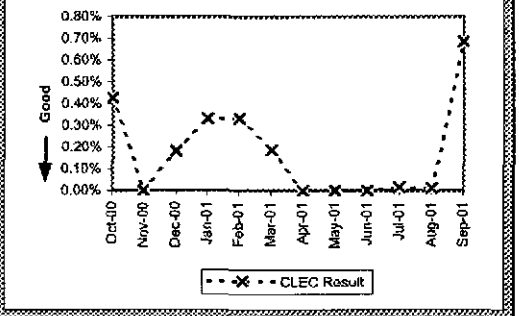
Trunk Blockage to Qwest Tandem Offices (Percent) (NI-1C)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	CLEC Std Dev
Oct-00	21.84	17160	0.13%	0.41%
Nov-00	208.93	17136	1.22%	4.61%
Dec-00	103.49	19392	0.53%	2.42%
Jan-01	291.74	19656	1.48%	6.49%
Feb-01	9.78	19128	0.05%	0.31%
Mar-01	133.02	18696	0.71%	5.68%
Apr-01	126.03	18264	0.69%	6.69%
May-01	43.22	19680	0.22%	1.57%
Jun-01	199.95	21984	0.91%	7.96%
Jul-01	135.55	21216	0.64%	4.39%
Aug-01	404.16	18408	2.20%	6.93%
Sep-01	114.64	19800	0.58%	2.44%



Trunk Blockage to Qwest End Offices (Percent) (NI-1D)-- Interval Zone One and Two

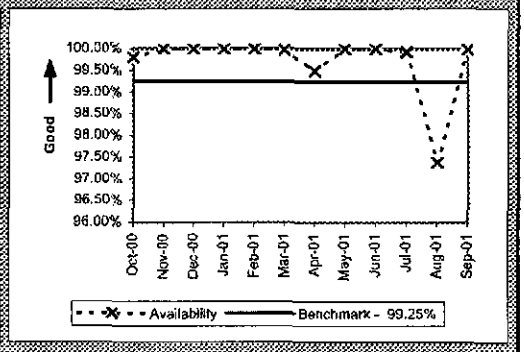
Date	CLEC Num	CLEC Denom	CLEC Result	CLEC Std Dev
Oct-00	14.58	3408	0.43%	1.88%
Nov-00	0	3816	0.00%	0.00%
Dec-00	7.09	3864	0.18%	0.76%
Jan-01	16.97	5112	0.33%	3.10%
Feb-01	17.72	5304	0.33%	3.14%
Mar-01	10.14	5400	0.19%	1.98%
Apr-01	0	5136	0.00%	0.00%
May-01	0	5256	0.00%	0.00%
Jun-01	0	6192	0.00%	0.00%
Jul-01	1	6192	0.02%	0.08%
Aug-01	0.66	5616	0.01%	0.06%
Sep-01	37.86	5520	0.69%	1.86%



Checklist #2 - Gateway Availability

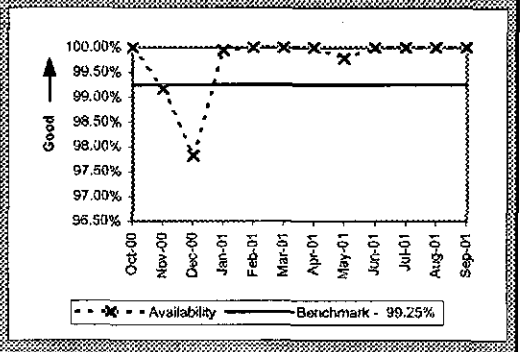
Gateway Availability - IMA-GUI (Percent) All (GA-1 A)-- Interval Zone One and Two

Date	Availability
Oct-00	99.81%
Nov-00	100.00%
Dec-00	100.00%
Jan-01	100.00%
Feb-01	100.00%
Mar-01	99.98%
Apr-01	99.49%
May-01	100.00%
Jun-01	100.00%
Jul-01	99.92%
Aug-01	97.38%
Sep-01	99.99%



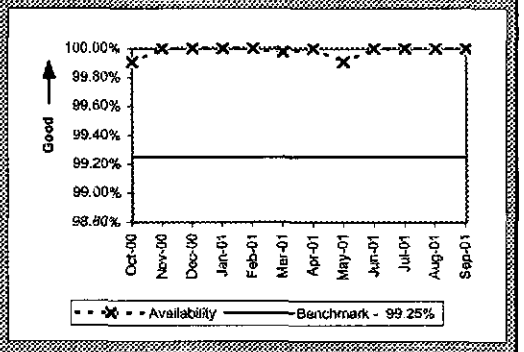
Gateway Availability - IMA-GUI (Percent) Fetch-n-Stuff (GA-1 B)-- Interval Zone One and Two

Date	Availability
Oct-00	100.00%
Nov-00	99.16%
Dec-00	97.83%
Jan-01	99.94%
Feb-01	100.00%
Mar-01	100.00%
Apr-01	100.00%
May-01	99.78%
Jun-01	100.00%
Jul-01	100.00%
Aug-01	100.00%
Sep-01	100.00%



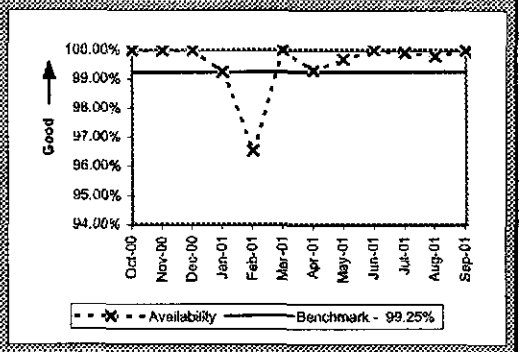
Gateway Availability - IMA-GUI (Percent) Data Arbiter (GA-1 C)-- Interval Zone One and Two

Date	Availability
Oct-00	99.91%
Nov-00	100.00%
Dec-00	100.00%
Jan-01	100.00%
Feb-01	100.00%
Mar-01	99.98%
Apr-01	100.00%
May-01	99.91%
Jun-01	100.00%
Jul-01	100.00%
Aug-01	100.00%
Sep-01	100.00%



Gateway Availability - IMA-EDI (Percent) Default (GA-2)-- Interval Zone One and Two

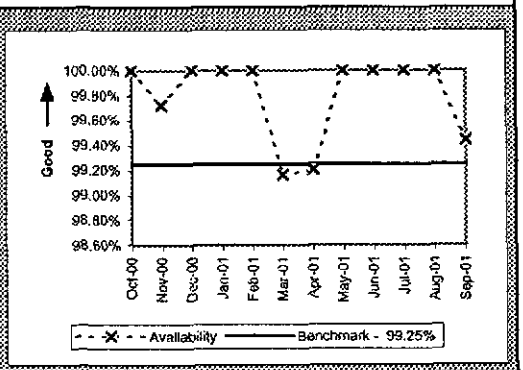
Date	Availability
Oct-00	100.00%
Nov-00	100.00%
Dec-00	100.00%
Jan-01	99.25%
Feb-01	96.54%
Mar-01	100.00%
Apr-01	99.30%
May-01	99.69%
Jun-01	100.00%
Jul-01	99.92%
Aug-01	99.79%
Sep-01	99.99%



Checklist #2 - Gateway Availability

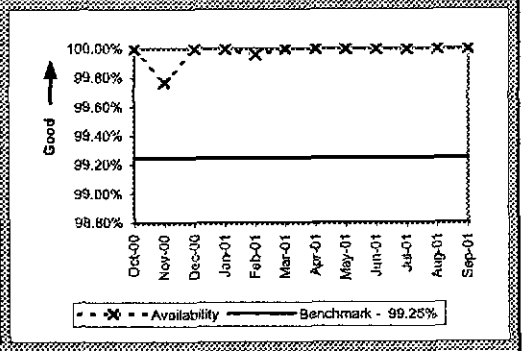
Gateway Availability - EB-TA (Percent) Default (GA-3)-- Interval Zone One and Two

Date	Availability
Oct-00	100.00%
Nov-00	99.72%
Dec-00	100.00%
Jan-01	100.00%
Feb-01	100.00%
Mar-01	99.17%
Apr-01	99.20%
May-01	100.00%
Jun-01	100.00%
Jul-01	100.00%
Aug-01	100.00%
Sep-01	99.44%



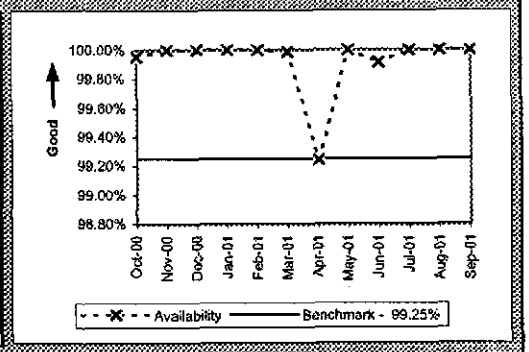
System Availability - EXACT (Percent) Default (GA-4)-- Interval Zone One and Two

Date	Availability
Oct-00	100.00%
Nov-00	99.77%
Dec-00	100.00%
Jan-01	100.00%
Feb-01	99.96%
Mar-01	100.00%
Apr-01	100.00%
May-01	100.00%
Jun-01	100.00%
Jul-01	100.00%
Aug-01	100.00%
Sep-01	100.00%



Gateway Availability - GUI - Repair (Percent) Default (GA-6)-- Interval Zone One and Two

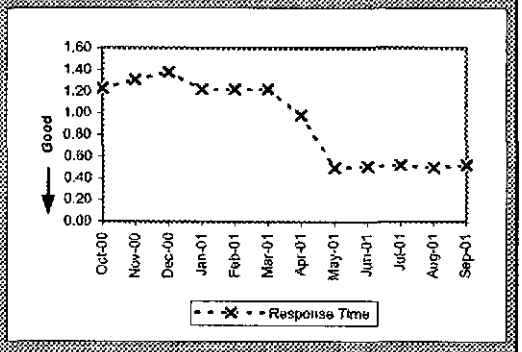
Date	Availability
Oct-00	99.95%
Nov-00	100.00%
Dec-00	100.00%
Jan-01	100.00%
Feb-01	100.00%
Mar-01	99.99%
Apr-01	99.24%
May-01	100.00%
Jun-01	99.92%
Jul-01	100.00%
Aug-01	100.00%
Sep-01	100.00%



Checklist #2 - Preorder Response Times - IMA

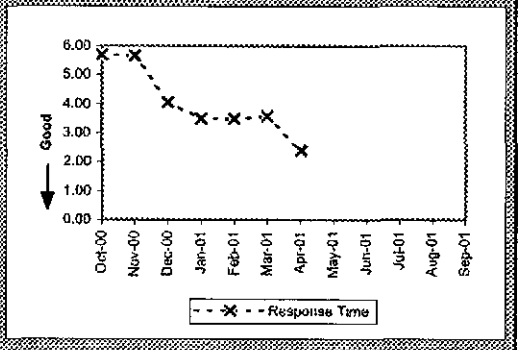
Pre-Order Response Times (Appt. Scheduler) (Avg Sec) IMA Request (PO-1 A-1(a))

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Oct-00	1073.79	873	1.23	0.01
Nov-00	1101.71	841	1.31	0.33
Dec-00	1512.48	1096	1.38	0.37
Jan-01	2176.48	1784	1.22	0.01
Feb-01	1939.8	1590	1.22	0.01
Mar-01	2069.12	1696	1.22	0.01
Apr-01	1538.6	1570	0.98	0.35
May-01	1007.5	2015	0.50	0.09
Jun-01	964.92	1892	0.51	0.14
Jul-01	902.2	1735	0.52	0.09
Aug-01	1187.5	2375	0.50	0.09
Sep-01	1100.84	2117	0.52	0.14



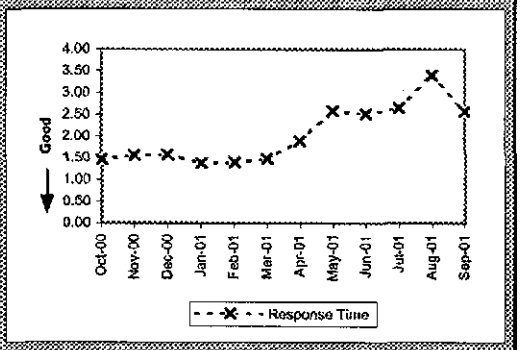
Pre-Order Response Times (Appt. Scheduler) (Avg Sec) IMA Response (PO-1 A-1(b))

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Oct-00	4967.37	873	5.69	4.24
Nov-00	4760.06	841	5.66	3.03
Dec-00	4449.76	1096	4.06	2.04
Jan-01	6244	1784	3.50	1.36
Feb-01	5549.1	1590	3.49	1.03
Mar-01	6071.68	1696	3.58	1.54
Apr-01	3768	1570	2.40	2.00
May-01				
Jun-01				
Jul-01				
Aug-01				
Sep-01				



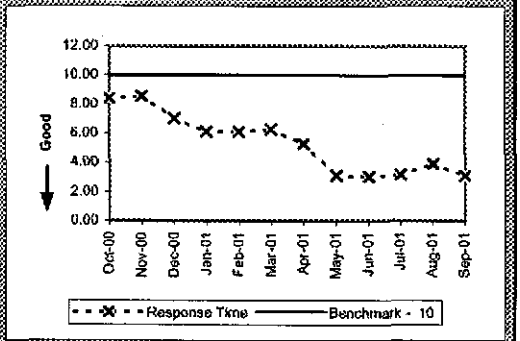
Pre-Order Response Times (Appt. Scheduler) (Avg Sec) IMA Accept (PO-1 A-1(c))

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Oct-00	1274.58	873	1.46	0.75
Nov-00	1311.96	841	1.56	1.08
Dec-00	1720.72	1096	1.57	1.23
Jan-01	2461.92	1784	1.38	0.57
Feb-01	2226	1590	1.40	0.74
Mar-01	2510.08	1696	1.48	1.41
Apr-01	2967.3	1570	1.89	1.45
May-01	5218.85	2015	2.59	2.18
Jun-01	4767.84	1892	2.52	0.96
Jul-01	4597.75	1735	2.65	1.47
Aug-01	8075	2375	3.40	3.20
Sep-01	5440.69	2117	2.57	0.56



Pre-Order Response Times (Appt. Scheduler) (Avg Sec) IMA Aggregate (PO-1 A-1 Total)

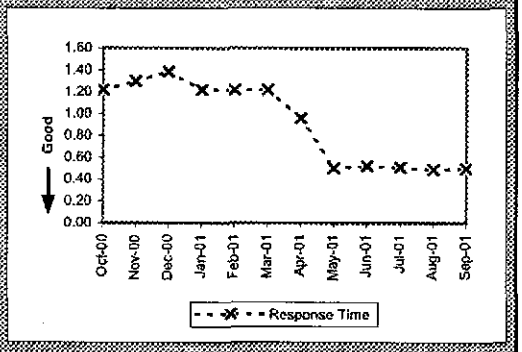
Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Oct-00	7315.74	873	8.38	
Nov-00	7173.73	841	8.53	
Dec-00	7682.96	1096	7.01	
Jan-01	10882.4	1784	6.10	
Feb-01	9714.9	1590	6.11	
Mar-01	10650.88	1696	6.28	
Apr-01	8273.9	1570	5.27	
May-01	6226.35	2015	3.09	
Jun-01	5732.76	1892	3.03	
Jul-01	5499.95	1735	3.17	
Aug-01	9262.5	2375	3.90	
Sep-01	6541.53	2117	3.09	



Checklist #2 - Preorder Response Times - IMA

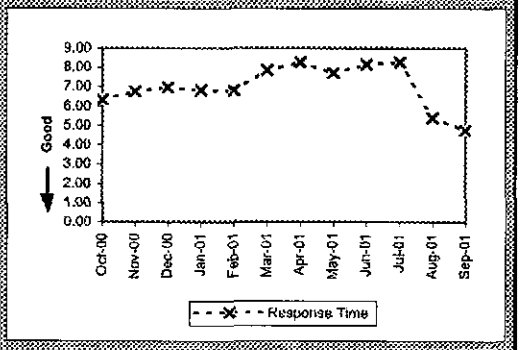
Pre-Order Response Times (Service Availability) (Avg Sec) IMA Request (PO-1 A-2(a))

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Oct-00	1313.94	1077	1.22	0.01
Nov-00	1328.6	1022	1.30	0.32
Dec-00	1758.35	1265	1.39	0.37
Jan-01	2780.38	2279	1.22	0.01
Feb-01	2455.86	2013	1.22	0.01
Mar-01	2605.92	2136	1.22	0.01
Apr-01	1923.84	2004	0.96	0.37
May-01	1436.5	2873	0.50	0.08
Jun-01	1469	2825	0.52	0.19
Jul-01	1386.18	2718	0.51	0.09
Aug-01	1666	3400	0.49	0.06
Sep-01	1635	3270	0.50	0.17



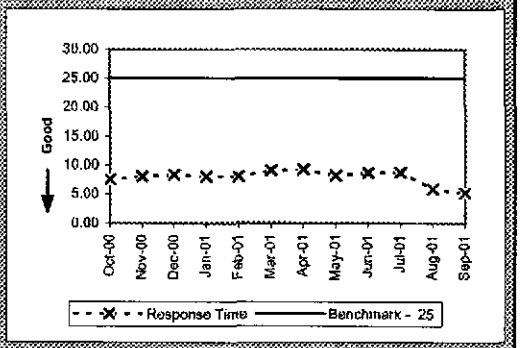
Pre-Order Response Times (Service Availability) (Avg Sec) IMA Response (PO-1 A-2(b))

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Oct-00	6817.41	1077	6.33	1.62
Nov-00	6898.5	1022	6.75	2.00
Dec-00	8829.7	1265	6.98	4.00
Jan-01	15542.78	2279	6.82	1.72
Feb-01	13688.4	2013	6.80	2.48
Mar-01	16767.6	2136	7.85	3.17
Apr-01	16573.08	2004	8.27	3.18
May-01	22150.83	2873	7.71	1.82
Jun-01	23052	2825	8.16	2.59
Jul-01	22477.86	2718	8.27	2.14
Aug-01	18394	3400	5.41	2.96
Sep-01	15565.2	3270	4.76	2.64



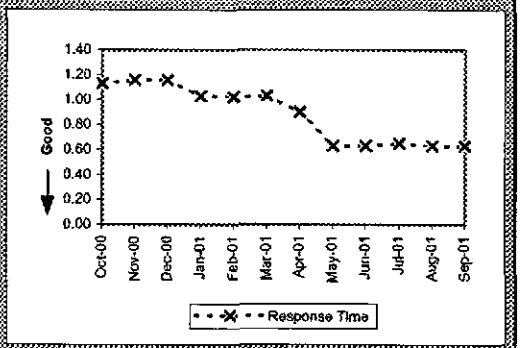
Pre-Order Response Times (Service Availability) (Avg Sec) IMA Aggregate (PO-1 A-2 Total)

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Oct-00	8131.35	1077	7.55	
Nov-00	8227.1	1022	8.05	
Dec-00	10588.05	1265	8.37	
Jan-01	18323.16	2279	8.04	
Feb-01	16144.26	2013	8.02	
Mar-01	19373.52	2136	9.07	
Apr-01	18496.92	2004	9.23	
May-01	23587.33	2873	8.21	
Jun-01	24521	2825	8.68	
Jul-01	23864.04	2718	8.78	
Aug-01	20060	3400	5.90	
Sep-01	17200.2	3270	5.26	



Pre-Order Response Times (Facility Check) (Avg Sec) IMA Request (PO-1 A-3(a))

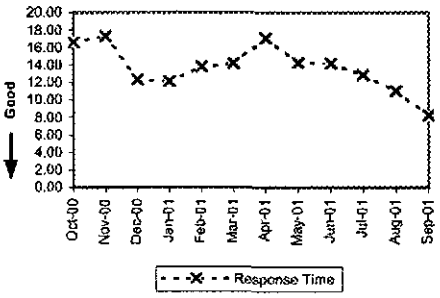
Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Oct-00	268.94	238	1.13	0.01
Nov-00	283.04	244	1.16	0.25
Dec-00	445.44	384	1.16	0.34
Jan-01	451.14	438	1.03	0.05
Feb-01	409.02	401	1.02	0.01
Mar-01	473.8	460	1.03	0.05
Apr-01	378	420	0.90	0.22
May-01	298.62	474	0.63	0.44
Jun-01	272.16	432	0.63	0.13
Jul-01	251.55	387	0.65	0.07
Aug-01	341.46	542	0.63	0.05
Sep-01	304.29	483	0.63	0.06



Checklist #2 - Preorder Response Times - IMA

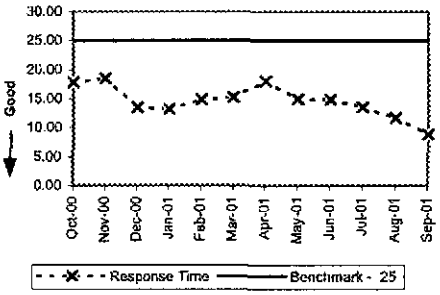
Pre-Order Response Times (Facility Check) (Avg Sec) IMA Response (PO-1 A-3(b))

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Oct-00	3962.7	238	16.65	4.94
Nov-00	4230.96	244	17.34	4.58
Dec-00	4738.56	384	12.34	3.73
Jan-01	5326.08	438	12.16	5.38
Feb-01	5545.83	401	13.83	2.75
Mar-01	6545.8	460	14.23	10.50
Apr-01	7198.8	420	17.14	10.11
May-01	6797.16	474	14.34	2.95
Jun-01	6156	432	14.25	5.95
Jul-01	4992.3	387	12.90	3.63
Aug-01	6005.36	542	11.08	7.05
Sep-01	3994.41	483	8.27	2.86



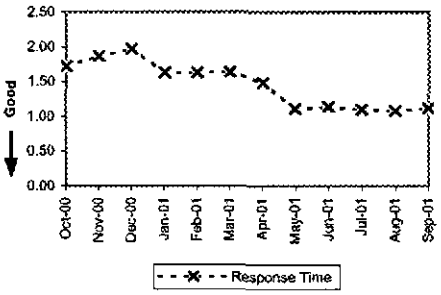
Pre-Order Response Times (Facility Check) (Avg Sec) IMA Aggregate (PO-1 A-3 Total)

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Oct-00	4231.64	238	17.78	
Nov-00	4514	244	18.50	
Dec-00	5184	384	13.50	
Jan-01	5777.22	438	13.19	
Feb-01	5954.85	401	14.85	
Mar-01	7019.6	460	15.26	
Apr-01	7576.8	420	18.04	
May-01	7095.78	474	14.97	
Jun-01	6428.16	432	14.88	
Jul-01	5243.85	387	13.55	
Aug-01	6346.82	542	11.71	
Sep-01	4298.7	483	8.90	



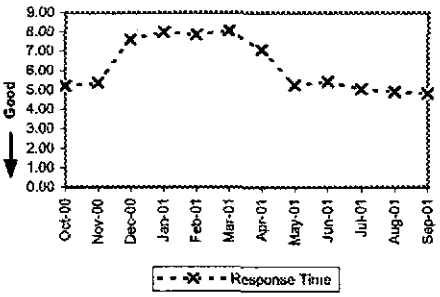
Pre-Order Response Times (Address Validation) (Avg Sec) IMA Request (PO-1 A-4(a))

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Oct-00	3030.64	1762	1.72	0.46
Nov-00	3182.74	1702	1.87	0.69
Dec-00	4456.14	2262	1.97	0.73
Jan-01	5763.68	3536	1.63	0.28
Feb-01	5157.32	3164	1.63	0.28
Mar-01	5971.24	3641	1.64	0.30
Apr-01	5058.55	3395	1.49	0.39
May-01	4642.02	4182	1.11	0.17
Jun-01	4594.2	4030	1.14	0.25
Jul-01	4216.3	3833	1.10	0.18
Aug-01	5564.16	5152	1.08	0.16
Sep-01	5418.56	4838	1.12	0.21



Pre-Order Response Times (Address Validation) (Avg Sec) IMA Response (PO-1 A-4(b))

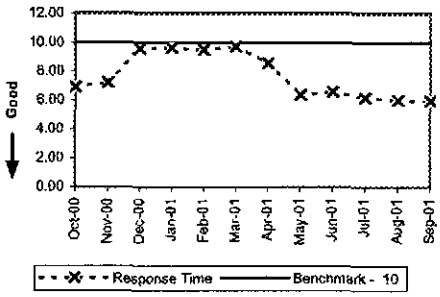
Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Oct-00	9180.02	1762	5.21	2.17
Nov-00	9139.74	1702	5.37	6.46
Dec-00	17213.82	2262	7.61	2.75
Jan-01	28323.36	3536	8.01	2.77
Feb-01	24900.68	3164	7.87	2.62
Mar-01	29419.28	3641	8.08	3.54
Apr-01	24070.55	3395	7.09	4.52
May-01	22039.14	4182	5.27	2.90
Jun-01	21963.5	4030	5.45	3.19
Jul-01	19394.98	3833	5.06	4.32
Aug-01	25347.84	5152	4.92	2.88
Sep-01	23367.54	4838	4.83	2.84



Checklist #2 - Preorder Response Times - IMA

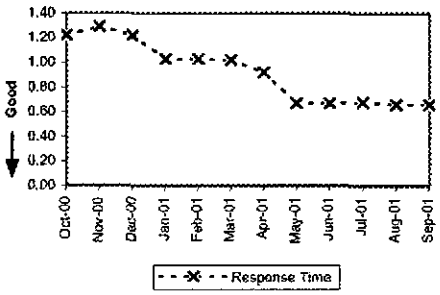
Pre-Order Response Times (Address Validation) (Avg Sec) IMA Aggregate (PO-1 A-4 Total)

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Oct-00	12210.66	1762	6.93	
Nov-00	12322.48	1702	7.24	
Dec-00	21669.96	2262	9.58	
Jan-01	34087.04	3536	9.64	
Feb-01	30058	3164	9.50	
Mar-01	35390.52	3641	9.72	
Apr-01	29129.1	3395	8.58	
May-01	26681.16	4182	6.38	
Jun-01	26557.7	4030	6.59	
Jul-01	23611.28	3833	6.16	
Aug-01	30912	5152	6.00	
Sep-01	28786.1	4838	5.95	



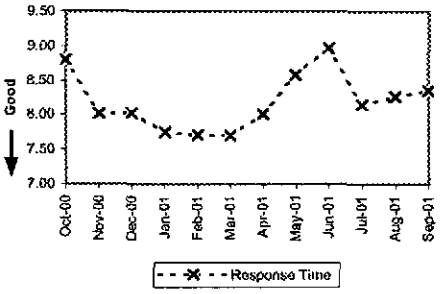
Pre-Order Response Times (Get CSR) (Avg Sec) IMA Request (PO-1 A-5(a))

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Oct-00	257.42	211	1.22	0.01
Nov-00	308.31	239	1.29	0.27
Dec-00	433.1	355	1.22	0.43
Jan-01	379.04	368	1.03	0.15
Feb-01	381.1	370	1.03	0.12
Mar-01	467.16	458	1.02	0.07
Apr-01	385.48	419	0.92	0.26
May-01	298.82	446	0.67	0.08
Jun-01	284.75	425	0.67	0.12
Jul-01	261.8	385	0.68	0.08
Aug-01	372.9	565	0.66	0.05
Sep-01	331.32	502	0.66	0.05



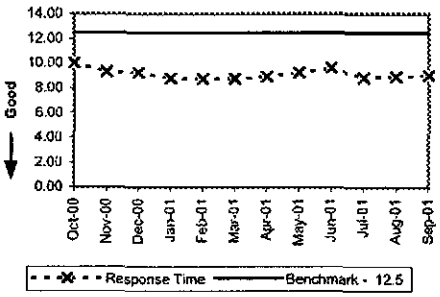
Pre-Order Response Times (Get CSR) (Avg Sec) IMA Response (PO-1 A-5(b))

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Oct-00	1856.8	211	8.80	5.22
Nov-00	1916.78	239	8.02	3.65
Dec-00	2850.65	355	8.03	2.51
Jan-01	2852	368	7.75	2.44
Feb-01	2852.7	370	7.71	2.29
Mar-01	3526.6	458	7.70	1.92
Apr-01	3356.19	419	8.01	3.05
May-01	3826.68	446	8.58	2.78
Jun-01	3812.25	425	8.97	2.39
Jul-01	3137.75	385	8.15	1.36
Aug-01	4672.55	565	8.27	2.12
Sep-01	4196.72	502	8.36	3.50



Pre-Order Response Times (Get CSR) (Avg Sec) IMA Aggregate (PO-1 A-5 Total)

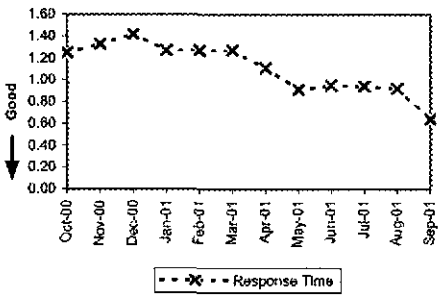
Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Oct-00	2114.22	211	10.02	
Nov-00	2225.09	239	9.31	
Dec-00	3283.75	355	9.25	
Jan-01	3231.04	368	8.78	
Feb-01	3233.8	370	8.74	
Mar-01	3993.76	458	8.72	
Apr-01	3741.67	419	8.93	
May-01	4125.5	446	9.25	
Jun-01	4097	425	9.64	
Jul-01	3399.55	385	8.83	
Aug-01	5045.45	565	8.93	
Sep-01	4528.04	502	9.02	



Checklist #2 - Preorder Response Times - IMA

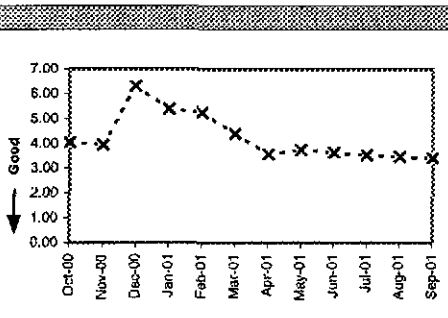
Pre-Order Response Times (TN Reservation) (Avg Sec) IMA Request (PO-1 A-6(a))

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Oct-00	820	656	1.25	0.01
Nov-00	829.92	624	1.33	0.35
Dec-00	1208.42	851	1.42	0.36
Jan-01	1722.12	1356	1.27	0.01
Feb-01	1487.17	1171	1.27	0.01
Mar-01	1744.98	1374	1.27	0.01
Apr-01	2738.37	2467	1.11	0.28
May-01	5862.22	6442	0.91	0.18
Jun-01	6193.05	6519	0.95	0.18
Jul-01	7121.44	7576	0.94	0.16
Aug-01	9027.04	9812	0.92	0.17
Sep-01	926.72	1448	0.64	0.09



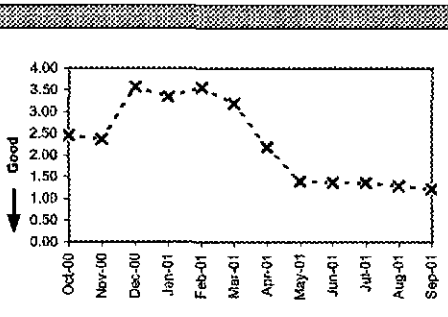
Pre-Order Response Times (TN Reservation) (Avg Sec) IMA Response (PO-1 A-6(b))

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Oct-00	2650.24	656	4.04	1.69
Nov-00	2464.8	624	3.95	1.40
Dec-00	5369.81	851	6.31	3.92
Jan-01	7308.84	1356	5.39	2.16
Feb-01	6136.04	1171	5.24	2.23
Mar-01	6045.6	1374	4.40	2.52
Apr-01	8807.19	2467	3.57	2.44
May-01	24157.5	6442	3.75	2.10
Jun-01	23729.16	6519	3.64	1.95
Jul-01	26819.04	7576	3.54	1.32
Aug-01	34047.64	9812	3.47	1.42
Sep-01	4952.16	1448	3.42	1.31



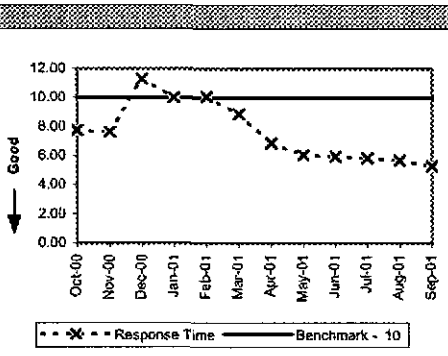
Pre-Order Response Times (TN Reservation) (Avg Sec) IMA Accept (PO-1 A-6(c))

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Oct-00	1613.76	656	2.46	1.26
Nov-00	1478.88	624	2.37	0.87
Dec-00	3038.07	851	3.57	3.52
Jan-01	4529.04	1356	3.34	2.20
Feb-01	4168.76	1171	3.56	0.89
Mar-01	4383.06	1374	3.19	1.55
Apr-01	5402.73	2467	2.19	1.81
May-01	9018.8	6442	1.40	1.35
Jun-01	8931.03	6519	1.37	1.79
Jul-01	10303.36	7576	1.36	0.99
Aug-01	12657.48	9812	1.29	0.70
Sep-01	1766.56	1448	1.22	0.62



Pre-Order Response Times (TN Reservation) (Avg Sec) IMA Aggregate (PO-1 A-6 Total)

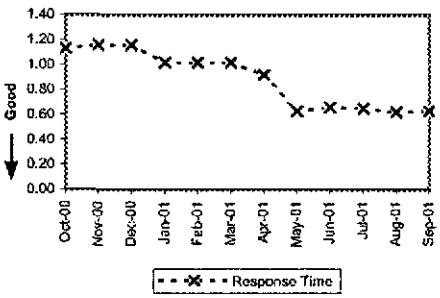
Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Oct-00	5084	656	7.75	
Nov-00	4773.6	624	7.65	
Dec-00	9616.3	851	11.30	
Jan-01	13560	1356	10.00	
Feb-01	11791.97	1171	10.07	
Mar-01	12173.64	1374	8.86	
Apr-01	16948.29	2467	6.87	
May-01	39038.52	6442	6.06	
Jun-01	38853.24	6519	5.96	
Jul-01	44243.84	7576	5.84	
Aug-01	55732.16	9812	5.68	
Sep-01	7645.44	1448	5.28	



Checklist #2 - Preorder Response Times - IMA

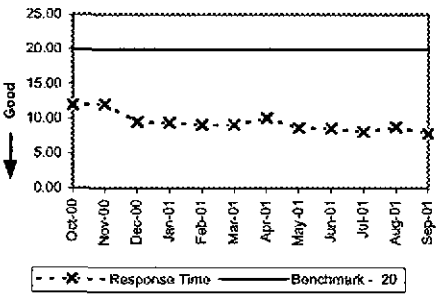
Pre-Order Response Times (ADSL Loop Qualification) (Avg Sec) IMA Request (PO-1 A-7(a))

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Oct-00	272.33	241	1.13	0.01
Nov-00	287.68	248	1.16	0.26
Dec-00	393.24	339	1.16	0.36
Jan-01	415.14	407	1.02	0.01
Feb-01	365.16	358	1.02	0.01
Mar-01	440.64	432	1.02	0.01
Apr-01	356.96	388	0.92	0.21
May-01	253.26	402	0.63	0.07
Jun-01	246.18	373	0.66	0.26
Jul-01	219.05	337	0.65	0.07
Aug-01	298.22	481	0.62	0.07
Sep-01	290.43	461	0.63	0.14



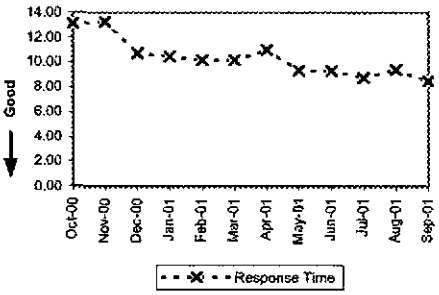
Pre-Order Response Times (ADSL Loop Qualification) (Avg Sec) IMA Response (PO-1 A-7(b))

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Oct-00	2889.59	241	11.99	8.68
Nov-00	3005.76	248	12.12	3.34
Dec-00	3251.01	339	9.59	2.84
Jan-01	3854.29	407	9.47	3.82
Feb-01	3286.44	358	9.18	2.57
Mar-01	3965.76	432	9.18	3.93
Apr-01	3918.8	388	10.10	6.25
May-01	3509.46	402	8.73	1.60
Jun-01	3230.18	373	8.66	2.13
Jul-01	2733.07	337	8.11	2.06
Aug-01	4237.61	481	8.81	4.65
Sep-01	3632.68	461	7.88	4.16



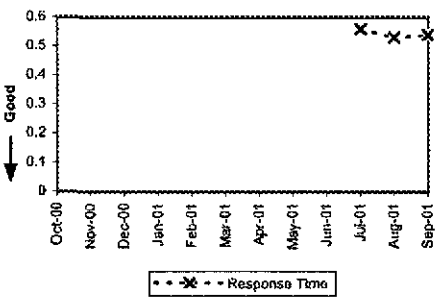
Pre-Order Response Times (ADSL Loop Qualification) (Avg Sec) IMA Aggregate (PO-1 A-7 Total)

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Oct-00	3161.92	241	13.12	
Nov-00	3293.44	248	13.28	
Dec-00	3644.25	339	10.75	
Jan-01	4269.43	407	10.49	
Feb-01	3651.6	358	10.20	
Mar-01	4406.4	432	10.20	
Apr-01	4275.76	388	11.02	
May-01	3762.72	402	9.36	
Jun-01	3476.36	373	9.32	
Jul-01	2952.12	337	8.76	
Aug-01	4535.83	481	9.43	
Sep-01	3923.11	461	8.51	



Pre-Order Response Times (Resale of Qwest DSL Qualification) (Avg Sec) IMA Request (PO-1 A-8(a))

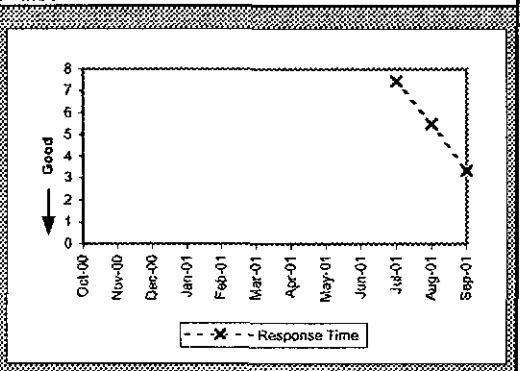
Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Oct-00				
Nov-00				
Dec-00				
Jan-01				
Feb-01				
Mar-01				
Apr-01				
May-01				
Jun-01				
Jul-01	175.84	314	0.56	0.09
Aug-01	228.96	432	0.53	0.07
Sep-01	233.28	432	0.54	0.08



Checklist #2 - Preorder Response Times - IMA

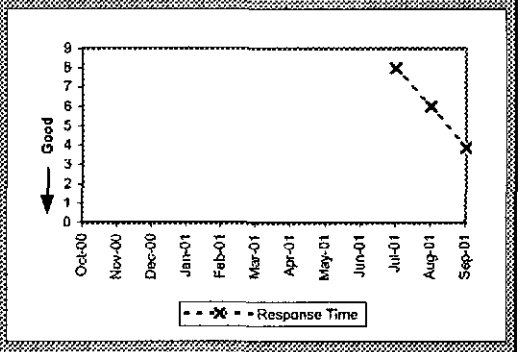
Pre-Order Response Times (Resale of Qwest DSL Qualification) (Avg Sec) IMA Response (PO-1 A-8(b))

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Oct-00				
Nov-00				
Dec-00				
Jan-01				
Feb-01				
Mar-01				
Apr-01				
May-01				
Jun-01				
Jul-01	2336.16	314	7.44	5.34
Aug-01	2376	432	5.50	4.14
Sep-01	1447.2	432	3.35	2.77



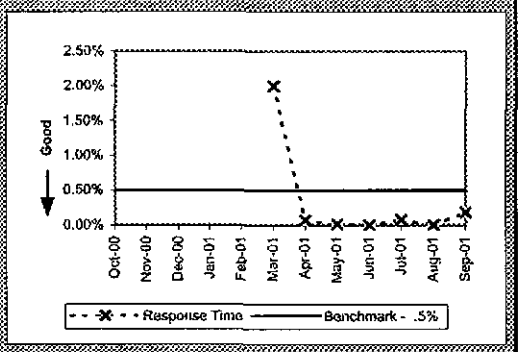
Pre-Order Response Times (Resale of Qwest DSL Qualification) (Avg Sec) IMA Aggregate (PO-1 A-8 Total)

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Oct-00				
Nov-00				
Dec-00				
Jan-01				
Feb-01				
Mar-01				
Apr-01				
May-01				
Jun-01				
Jul-01	2512	314	8.00	
Aug-01	2604.96	432	6.03	
Sep-01	1680.48	432	3.89	



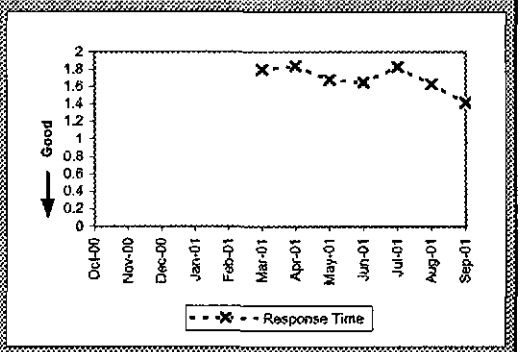
Pre-Order Response Times (Timeout) (Percent) IMA Total (PO-1C -1)

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Oct-00				
Nov-00				
Dec-00				
Jan-01				
Feb-01				
Mar-01	2	10199	2.00%	2.43%
Apr-01	8	10671	0.08%	2.74%
May-01	2	16836	0.01%	1.09%
Jun-01	0	16496	0.00%	0.00%
Jul-01	14	17299	0.08%	2.84%
Aug-01	1	22760	0.00%	0.66%
Sep-01	25	13576	0.18%	4.29%



Pre-Order Response Times (Rejected Query) (Avg Sec) IMA Total (PO-1D -1)

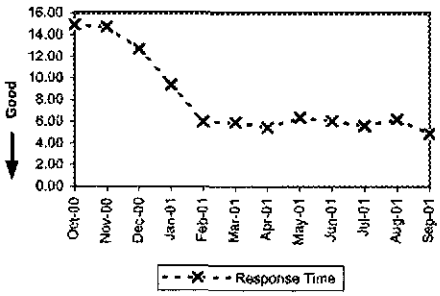
Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Oct-00				
Nov-00				
Dec-00				
Jan-01				
Feb-01				
Mar-01	7252.2	4029	1.80	2.15
Apr-01	5945.04	3231	1.84	2.84
May-01	5614.56	3342	1.68	2.33
Jun-01	5515.95	3343	1.65	1.91
Jul-01	7462.74	4078	1.83	3.52
Aug-01	6943.8	4260	1.63	3.19
Sep-01	6066.24	4272	1.42	2.34



Checklist #2 - Preorder Response Times - EDI

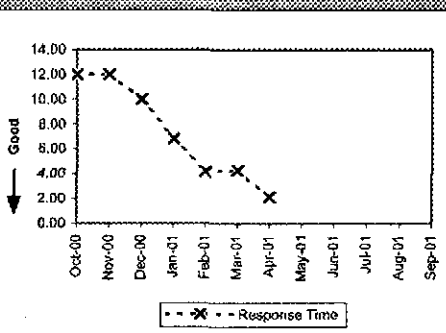
Pre-Order Response Times (Appt. Scheduler) (Avg Sec) EDI Request/Response (PO-1 B-1(a,b))

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Oct-00	23740.6	1588	14.95	4.12
Nov-00	16515.84	1122	14.72	13.02
Dec-00	20968.85	1655	12.67	3.07
Jan-01	12963.6	1385	9.36	3.84
Feb-01	5978.02	998	5.99	2.97
Mar-01	8383.55	1409	5.95	1.69
Apr-01	13303.04	2432	5.47	2.57
May-01	23067.9	3610	6.39	8.55
Jun-01	18245.64	2996	6.09	9.64
Jul-01	16609.6	2966	5.60	7.07
Aug-01	18995.88	3054	6.22	9.50
Sep-01	16071	3300	4.87	4.38



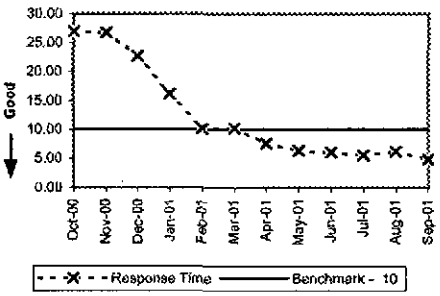
Pre-Order Response Times (Appt. Scheduler) (Avg Sec) EDI Accept (PO-1 B-1(c))

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Oct-00	19056	1588	12.00	5.46
Nov-00	13464	1122	12.00	13.74
Dec-00	16566.55	1655	10.01	3.61
Jan-01	9459.55	1385	6.83	3.30
Feb-01	4181.62	998	4.19	1.97
Mar-01	6044.61	1409	4.29	1.62
Apr-01	5253.12	2432	2.16	2.34
May-01				
Jun-01				
Jul-01				
Aug-01				
Sep-01				



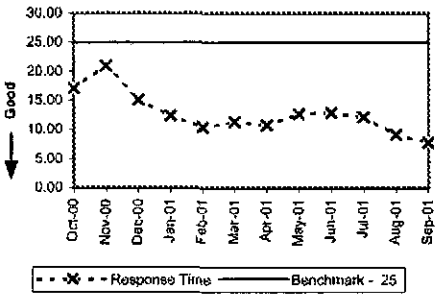
Pre-Order Response Times (Appt. Scheduler) (Avg Sec) EDI Aggregate (PO-1 B-1 Total)

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Oct-00	42796.6	1588	26.95	
Nov-00	29979.84	1122	26.72	
Dec-00	37535.4	1655	22.68	
Jan-01	22423.15	1385	16.19	
Feb-01	10159.64	998	10.18	
Mar-01	14428.16	1409	10.24	
Apr-01	18556.16	2432	7.63	
May-01	23067.9	3610	6.39	
Jun-01	18245.64	2996	6.09	
Jul-01	16609.6	2966	5.60	
Aug-01	18995.88	3054	6.22	
Sep-01	16071	3300	4.87	



Pre-Order Response Times (Service Availability) (Avg Sec) EDI Request/Response (PO-1 B-2)

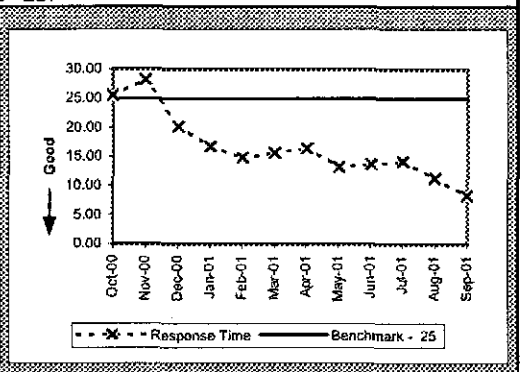
Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Oct-00	29787.87	1743	17.09	12.55
Nov-00	34190.4	1632	20.95	117.94
Dec-00	28361.47	1877	15.11	5.49
Jan-01	27676.35	2241	12.35	4.42
Feb-01	23098.4	2221	10.40	3.06
Mar-01	27222.1	2390	11.39	3.29
Apr-01	38209.53	3561	10.73	4.55
May-01	65686.08	5164	12.72	9.51
Jun-01	51713.2	4015	12.88	9.77
Jul-01	57776.04	4767	12.12	7.84
Aug-01	40263.3	4410	9.13	8.86
Sep-01	38210.24	4924	7.76	5.96



Checklist #2 - Preorder Response Times - EDI

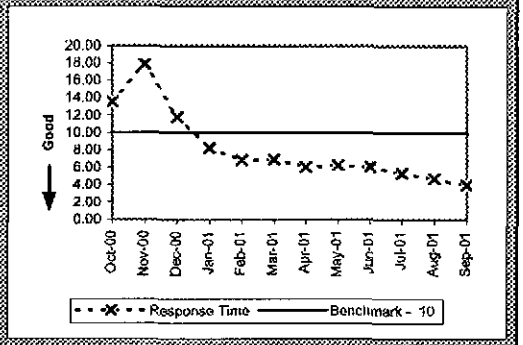
Pre-Order Response Times (Facility Check) (Avg Sec) EDI Request/Response (PO-1 B-3)

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Oct-00	10526.6	412	25.55	8.81
Nov-00	10719.8	380	28.21	75.37
Dec-00	8771.14	434	20.21	8.28
Jan-01	7215.4	430	16.78	5.93
Feb-01	5940	400	14.85	4.46
Mar-01	6698.2	428	15.65	5.62
Apr-01	7238	440	16.45	13.57
May-01	7499.5	566	13.25	8.92
Jun-01	6530.72	476	13.72	11.39
Jul-01	7685.56	542	14.18	9.33
Aug-01	6672.9	590	11.31	8.82
Sep-01	4910.04	593	8.28	4.88



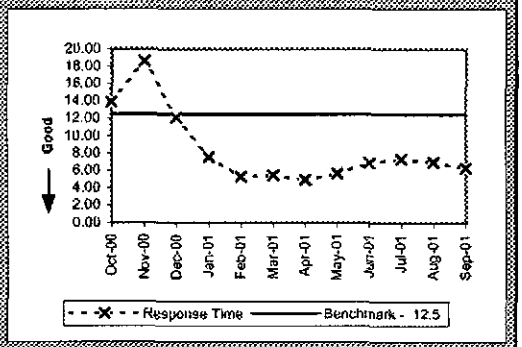
Pre-Order Response Times (Address Validation) (Avg Sec) EDI Request/Response (PO-1 B-4)

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Oct-00	42926.38	3161	13.58	6.10
Nov-00	52196.4	2916	17.90	78.21
Dec-00	39334.75	3325	11.83	6.16
Jan-01	33086.88	3996	8.28	3.38
Feb-01	27141.6	3945	6.88	3.79
Mar-01	29800.36	4294	6.94	3.55
Apr-01	32515.84	5348	6.08	4.76
May-01	49240.8	7816	6.30	8.72
Jun-01	39330.08	6416	6.13	8.97
Jul-01	46278.54	8586	5.39	6.73
Aug-01	41925.38	8771	4.78	8.14
Sep-01	34542.14	8614	4.01	4.43



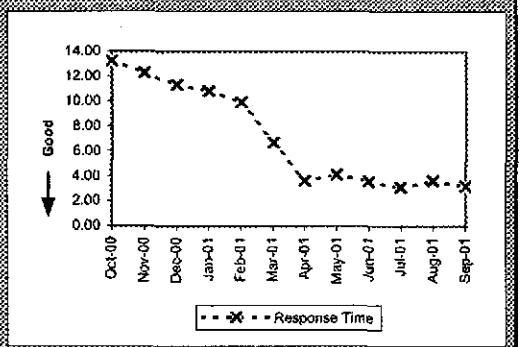
Pre-Order Response Times (Get CSR) (Avg Sec) EDI Request/Response (PO-1 B-5)

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Oct-00	5373.12	386	13.92	6.30
Nov-00	5449.8	293	18.60	151.52
Dec-00	4977.21	411	12.11	7.12
Jan-01	3379.32	447	7.56	3.63
Feb-01	2125.3	401	5.30	2.86
Mar-01	2338.05	429	5.45	1.89
Apr-01	1913.88	389	4.92	2.29
May-01	2709.36	477	5.68	6.55
Jun-01	2841.44	413	6.88	7.63
Jul-01	3211.95	437	7.35	6.86
Aug-01	3427.18	491	6.98	4.69
Sep-01	3168.9	503	6.30	1.91



Pre-Order Response Times (TN Reservation) (Avg Sec) EDI Request/Response (PO-1 B-6(a,b))

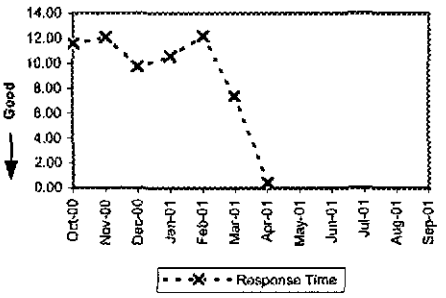
Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Oct-00	12468.25	941	13.25	5.53
Nov-00	9345.08	761	12.28	9.81
Dec-00	11237.94	991	11.34	4.67
Jan-01	9205.5	850	10.83	4.09
Feb-01	5704	575	9.92	5.38
Mar-01	6235.08	932	6.69	3.80
Apr-01	34020.64	9424	3.61	4.72
May-01	111322.4	27020	4.12	7.37
Jun-01	81192.05	22871	3.55	6.70
Jul-01	89799.84	28782	3.12	4.02
Aug-01	81150.16	22294	3.64	8.52
Sep-01	2800	875	3.20	5.25



Checklist #2 - Preorder Response Times - EDI

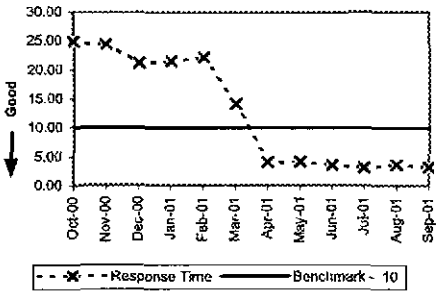
Pre-Order Response Times (TN Reservation) (Avg Sec) EDI Accept (PO-1 B-6(c))

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Oct-00	10915.6	941	11.60	5.23
Nov-00	9215.71	761	12.11	15.56
Dec-00	9662.25	991	9.75	3.57
Jan-01	9001.5	850	10.59	3.80
Feb-01	7015	575	12.20	4.74
Mar-01	6878.16	932	7.38	5.17
Apr-01	4335.04	9424	0.46	1.75
May-01				
Jun-01				
Jul-01				
Aug-01				
Sep-01				



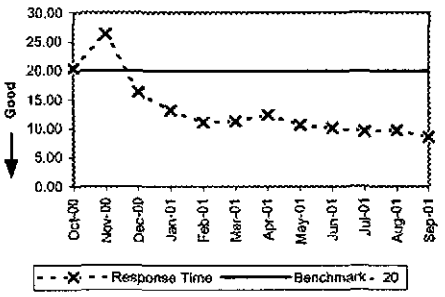
Pre-Order Response Times (TN Reservation) (Avg Sec) EDI Aggregate (PO-1 B-6 Total)

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Oct-00	23383.85	941	24.85	
Nov-00	18560.79	761	24.39	
Dec-00	20900.19	991	21.09	
Jan-01	18207	850	21.42	
Feb-01	12719	575	22.12	
Mar-01	13113.24	932	14.07	
Apr-01	38355.68	9424	4.07	
May-01	111322.4	27020	4.12	
Jun-01	81192.05	22871	3.55	
Jul-01	89799.84	28782	3.12	
Aug-01	81150.16	22294	3.64	
Sep-01	2800	875	3.20	



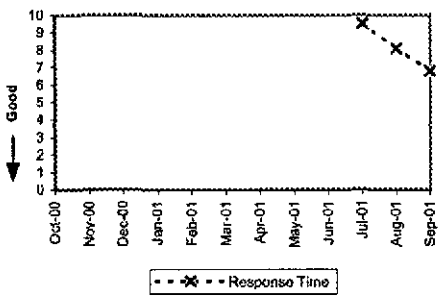
Pre-Order Response Times (ADSL Loop Qualification) (Avg Sec) EDI Request/Response (PO-1 B-7)

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Oct-00	7655.78	374	20.47	7.98
Nov-00	9189.17	349	26.33	91.99
Dec-00	6397.44	392	16.32	4.26
Jan-01	5086.68	388	13.11	6.23
Feb-01	4077.37	367	11.11	2.88
Mar-01	4391.4	390	11.26	5.41
Apr-01	5208.17	419	12.43	10.69
May-01	5575.18	523	10.66	7.49
Jun-01	4145.1	410	10.11	13.92
Jul-01	5344.62	562	9.51	6.01
Aug-01	5703.6	588	9.70	6.99
Sep-01	4936.32	576	8.57	8.09



Pre-Order Response Times (Resale of Qwest DSL Qualification) (Avg Sec) EDI Request/Response (PO-1 B-8)

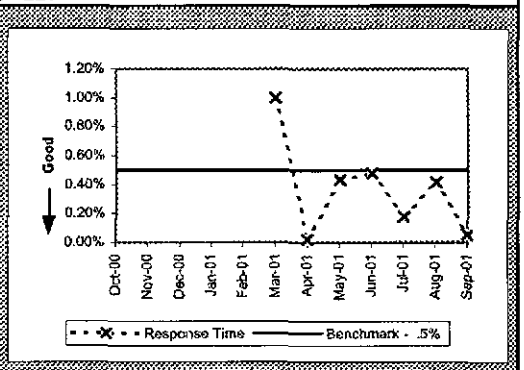
Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Oct-00				
Nov-00				
Dec-00				
Jan-01				
Feb-01				
Mar-01				
Apr-01				
May-01				
Jun-01				
Jul-01	5493.04	577	9.52	11.12
Aug-01	4886.36	604	8.09	11.20
Sep-01	3842	565	6.80	3.43



Checklist #2 - Preorder Response Times - EDI

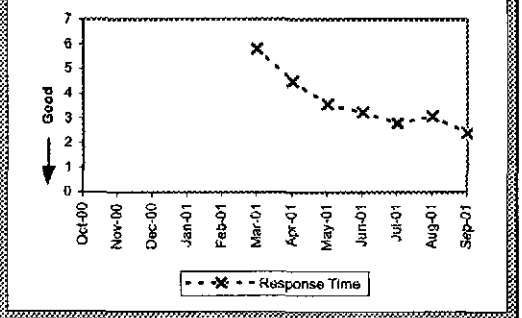
Pre-Order Response Times (Timeout) (Percent) EDI Total (PO-1C -2)

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Oct-00				
Nov-00				
Dec-00				
Jan-01				
Feb-01				
Mar-01	1	10273	1.00%	1.40%
Apr-01	4	22017	0.02%	1.35%
May-01	196	45372	0.43%	6.56%
Jun-01	181	37778	0.48%	6.91%
Jul-01	84	47303	0.18%	4.21%
Aug-01	171	40973	0.42%	6.45%
Sep-01	11	19961	0.06%	2.35%



Pre-Order Response Times (Rejected Query) (Avg Sec) EDI Total (PO-1D -2)

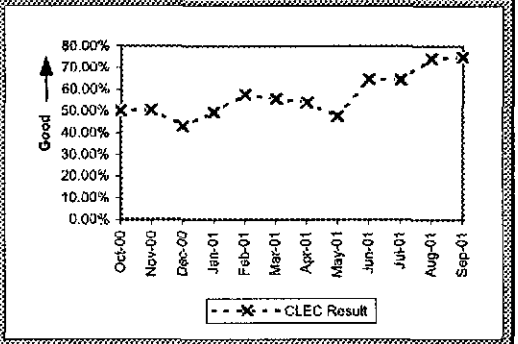
Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Oct-00				
Nov-00				
Dec-00				
Jan-01				
Feb-01				
Mar-01	13100.82	2251	5.82	4.98
Apr-01	16069.5	3571	4.50	7.83
May-01	24450.93	6849	3.57	7.83
Jun-01	17631.25	5425	3.25	7.27
Jul-01	19569.2	6989	2.80	5.57
Aug-01	21218.12	6889	3.08	8.92
Sep-01	16359.08	6788	2.41	4.27



Checklist #2 - Electronic Flow-through - Resale

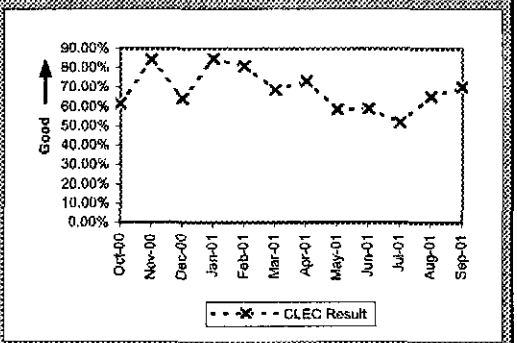
Electronic Flow-through for LSRs Received via IMA Resale Aggregate W/O UNE-P-POTS (Percent) (PO-2A-1)

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Oct-00	2420	4817	50.24%	50.00%
Nov-00	2456	4861	50.52%	50.00%
Dec-00	1873	4356	43.00%	49.51%
Jan-01	2665	5380	49.54%	50.00%
Feb-01	2789	4838	57.65%	49.41%
Mar-01	3358	6022	55.76%	49.67%
Apr-01	2833	5240	54.06%	49.83%
May-01	2285	4798	47.62%	49.94%
Jun-01	3254	5020	64.82%	47.75%
Jul-01	3414	5282	64.63%	47.81%
Aug-01	3949	5316	74.29%	43.71%
Sep-01	2778	3707	74.94%	43.34%



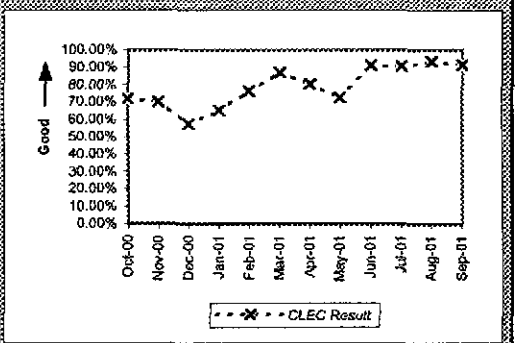
Electronic Flow-through for LSRs Received via EDI Resale Aggregate W/O UNE-P-POTS (Percent) (PO-2A-2)

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Oct-00	653	1058	61.72%	48.61%
Nov-00	734	872	84.17%	36.50%
Dec-00	629	978	64.31%	47.91%
Jan-01	868	1023	84.85%	35.86%
Feb-01	647	798	81.08%	39.17%
Mar-01	746	1085	68.76%	46.35%
Apr-01	808	1102	73.32%	44.23%
May-01	1198	2040	58.73%	49.23%
Jun-01	664	1121	59.23%	49.14%
Jul-01	685	1317	52.01%	49.96%
Aug-01	1011	1545	65.44%	47.56%
Sep-01	999	1419	70.40%	45.65%



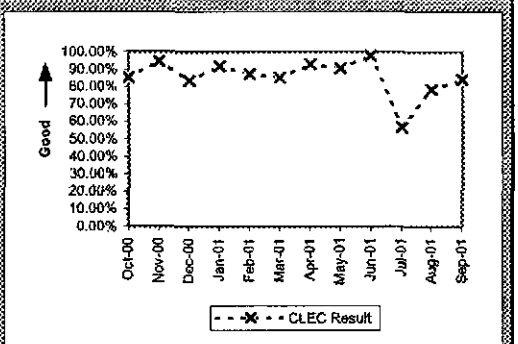
Electronic Flow-through for All Eligible LSRs Received via IMA POTS Resale (Percent) (PO-2B-1)

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Oct-00	2420	3363	71.96%	44.92%
Nov-00	2456	3500	70.17%	45.75%
Dec-00	1873	3254	57.56%	49.43%
Jan-01	2665	4073	65.43%	47.56%
Feb-01	2789	3648	76.45%	42.43%
Mar-01	3358	3859	87.02%	33.61%
Apr-01	2833	3524	80.39%	39.70%
May-01	2285	3142	72.72%	44.54%
Jun-01	3254	3569	91.17%	28.37%
Jul-01	3414	3758	90.85%	28.84%
Aug-01	3949	4222	93.53%	24.59%
Sep-01	2778	3029	91.71%	27.57%



Electronic Flow-through for All Eligible LSRs Received via EDI POTS Resale (Percent) (PO-2B-2)

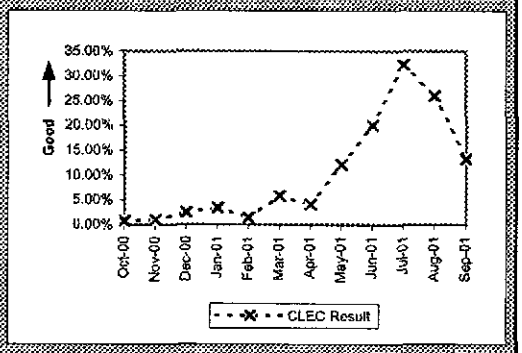
Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Oct-00	653	766	85.25%	35.46%
Nov-00	734	775	94.71%	22.38%
Dec-00	629	752	83.64%	36.99%
Jan-01	868	944	91.95%	27.21%
Feb-01	647	741	87.31%	33.28%
Mar-01	746	875	85.26%	35.45%
Apr-01	808	869	92.98%	25.55%
May-01	1198	1322	90.62%	29.15%
Jun-01	664	679	97.79%	14.70%
Jul-01	685	1206	56.80%	49.54%
Aug-01	1011	1291	78.31%	41.21%
Sep-01	999	1186	84.23%	36.44%



Checklist #2 - Electronic Flow-through - Unbundled Loops

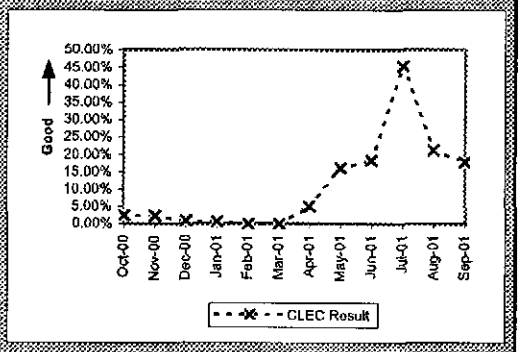
Electronic Flow-through for LSRs Received via IMA (Percent) (PO-2A-1)

Date	CLEC Num	CLEC Denom	CLEC Result	CLEC Std Dev
Oct-00	12	1512	0.79%	8.87%
Nov-00	10	1036	0.97%	9.78%
Dec-00	26	1029	2.53%	15.69%
Jan-01	42	1240	3.39%	18.09%
Feb-01	13	929	1.40%	11.75%
Mar-01	76	1310	5.80%	23.38%
Apr-01	45	1101	4.09%	19.80%
May-01	128	1055	12.13%	32.65%
Jun-01	166	827	20.07%	40.05%
Jul-01	284	881	32.24%	46.74%
Aug-01	319	1227	26.00%	43.86%
Sep-01	134	1012	13.24%	33.89%



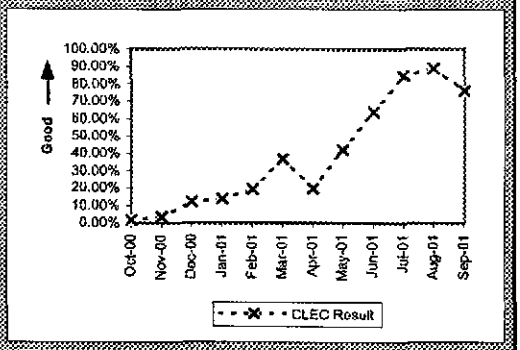
Electronic Flow-through for LSRs Received via EDI (Percent) (PO-2A-2)

Date	CLEC Num	CLEC Denom	CLEC Result	CLEC Std Dev
Oct-00	16	629	2.54%	15.74%
Nov-00	19	819	2.32%	15.05%
Dec-00	8	1005	0.80%	8.89%
Jan-01	6	982	0.61%	7.79%
Feb-01	0	841	0.00%	0.00%
Mar-01	0	744	0.00%	0.00%
Apr-01	38	762	4.99%	21.77%
May-01	119	739	16.10%	36.76%
Jun-01	99	541	18.30%	38.67%
Jul-01	333	735	45.31%	49.78%
Aug-01	167	789	21.17%	40.85%
Sep-01	133	750	17.73%	38.20%



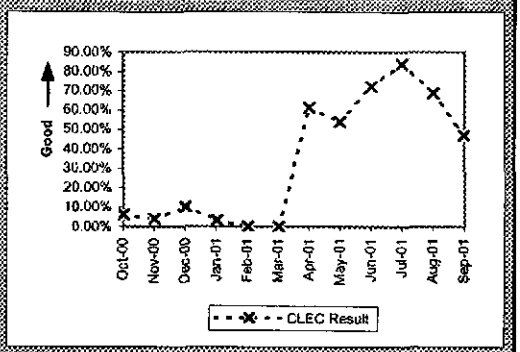
Electronic Flow-through for All Eligible LSRs Received via IMA (Percent) (PO-2B-1)

Date	CLEC Num	CLEC Denom	CLEC Result	CLEC Std Dev
Oct-00	12	704	1.70%	12.94%
Nov-00	10	292	3.42%	18.19%
Dec-00	26	216	12.04%	32.54%
Jan-01	42	305	13.77%	34.46%
Feb-01	13	67	19.40%	39.55%
Mar-01	76	207	36.72%	48.20%
Apr-01	45	227	19.82%	39.87%
May-01	128	305	41.97%	49.35%
Jun-01	166	259	64.09%	47.97%
Jul-01	284	336	84.52%	36.17%
Aug-01	319	359	88.86%	31.47%
Sep-01	134	176	76.14%	42.63%



Electronic Flow-through for All Eligible LSRs Received via EDI (Percent) (PO-2B-2)

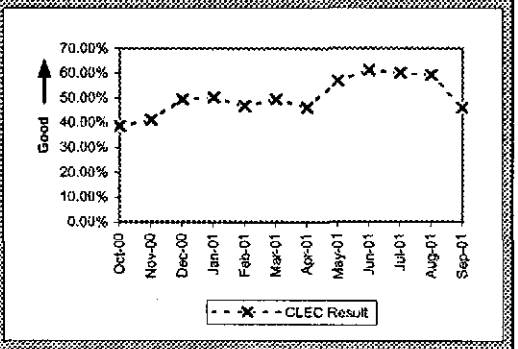
Date	CLEC Num	CLEC Denom	CLEC Result	CLEC Std Dev
Oct-00	16	260	6.15%	24.03%
Nov-00	19	474	4.01%	19.62%
Dec-00	8	78	10.26%	30.34%
Jan-01	6	181	3.31%	17.90%
Feb-01	0	116	0.00%	0.00%
Mar-01	0	79	0.00%	0.00%
Apr-01	38	62	61.29%	48.71%
May-01	119	220	54.09%	49.83%
Jun-01	99	137	72.26%	44.77%
Jul-01	333	397	83.88%	36.77%
Aug-01	167	243	68.72%	46.36%
Sep-01	133	283	47.00%	49.91%



Checklist #2 - Electronic Flow-through - LNP

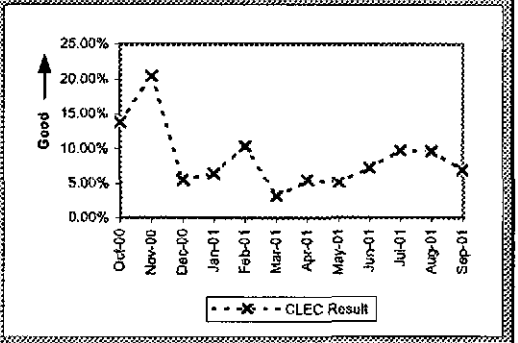
Electronic Flow-through for LSRs Received via IMA LNP (Percent) (PO-2A-1)

Date	CLEC Num	CLEC Denom	CLEC Result	CLEC Std Dev
Oct-00	639	1654	38.63%	48.69%
Nov-00	670	1625	41.23%	49.23%
Dec-00	929	1876	49.52%	50.00%
Jan-01	1519	3023	50.25%	50.00%
Feb-01	1552	3310	46.89%	49.90%
Mar-01	2371	4792	49.48%	50.00%
Apr-01	1904	4122	46.19%	49.85%
May-01	2106	3696	56.98%	49.51%
Jun-01	2222	3628	61.25%	48.72%
Jul-01	2773	4610	60.15%	48.96%
Aug-01	3239	5460	59.32%	49.12%
Sep-01	2156	4688	45.99%	49.84%



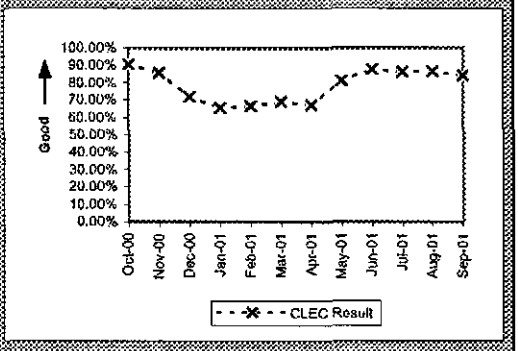
Electronic Flow-through for LSRs Received via EDI LNP (Percent) (PO-2A-2)

Date	CLEC Num	CLEC Denom	CLEC Result	CLEC Std Dev
Oct-00	4	29	13.79%	34.48%
Nov-00	10	49	20.41%	40.30%
Dec-00	7	127	5.51%	22.82%
Jan-01	12	188	6.38%	24.44%
Feb-01	16	155	10.32%	30.43%
Mar-01	4	127	3.15%	17.47%
Apr-01	7	128	5.47%	22.74%
May-01	10	195	5.13%	22.06%
Jun-01	12	164	7.32%	26.04%
Jul-01	21	214	9.81%	29.75%
Aug-01	19	195	9.74%	29.66%
Sep-01	8	114	7.02%	25.54%



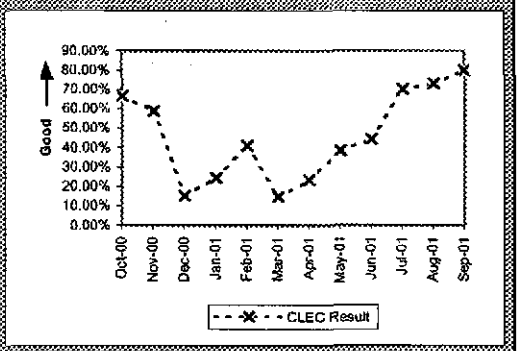
Electronic Flow-through for All Eligible LSRs Received via IMA LNP (Percent) (PO-2B-1)

Date	CLEC Num	CLEC Denom	CLEC Result	CLEC Std Dev
Oct-00	639	705	90.64%	29.13%
Nov-00	670	780	85.90%	34.80%
Dec-00	929	1287	72.18%	44.81%
Jan-01	1519	2309	65.79%	47.44%
Feb-01	1552	2326	66.72%	47.12%
Mar-01	2371	3423	69.27%	46.14%
Apr-01	1904	2828	67.33%	46.90%
May-01	2106	2588	81.38%	38.93%
Jun-01	2222	2535	87.65%	32.90%
Jul-01	2773	3210	86.39%	34.29%
Aug-01	3239	3735	86.72%	33.94%
Sep-01	2156	2558	84.28%	36.39%



Electronic Flow-through for All Eligible LSRs Received via EDI LNP (Percent) (PO-2B-2)

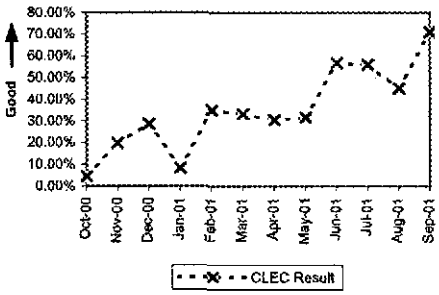
Date	CLEC Num	CLEC Denom	CLEC Result	CLEC Std Dev
Oct-00	4	6	66.67%	47.14%
Nov-00	10	17	58.82%	49.22%
Dec-00	7	46	15.22%	35.92%
Jan-01	12	49	24.49%	43.00%
Feb-01	16	39	41.03%	49.19%
Mar-01	4	27	14.81%	35.52%
Apr-01	7	30	23.33%	42.30%
May-01	10	26	38.46%	48.65%
Jun-01	12	27	44.44%	49.69%
Jul-01	21	30	70.00%	45.83%
Aug-01	19	26	73.08%	44.36%
Sep-01	8	10	80.00%	40.00%



Checklist #2 - Electronic Flow-through - UNE-P-POTS

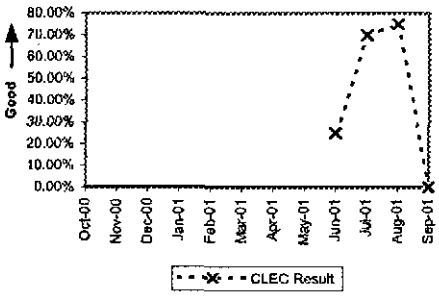
Electronic Flow-through for LSRs Received via IMA (Percent) (PO-2A-1)

Date	CLEC Num	CLEC Denom	CLEC Result	CLEC Std Dev
Oct-00	3	68	4.41%	20.54%
Nov-00	19	96	19.79%	39.84%
Dec-00	6	21	28.57%	45.18%
Jan-01	3	36	8.33%	27.64%
Feb-01	7	20	35.00%	47.70%
Mar-01	3	9	33.33%	47.14%
Apr-01	50	164	30.49%	46.04%
May-01	7	22	31.82%	46.58%
Jun-01	17	30	56.67%	49.55%
Jul-01	14	25	56.00%	49.64%
Aug-01	18	40	45.00%	49.75%
Sep-01	32	45	71.11%	45.32%



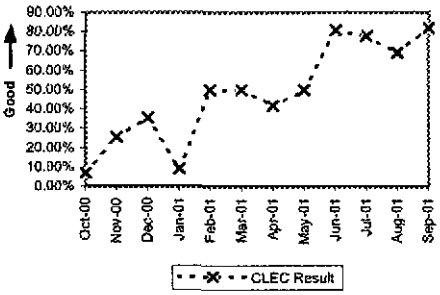
Electronic Flow-through for LSRs Received via EDI (Percent) (PO-2A-2)

Date	CLEC Num	CLEC Denom	CLEC Result	CLEC Std Dev
Oct-00				
Nov-00				
Dec-00				
Jan-01				
Feb-01				
Mar-01				
Apr-01				
May-01				
Jun-01	1	4	25.00%	43.30%
Jul-01	7	10	70.00%	45.83%
Aug-01	6	8	75.00%	43.30%
Sep-01	0	1	0.00%	0.00%



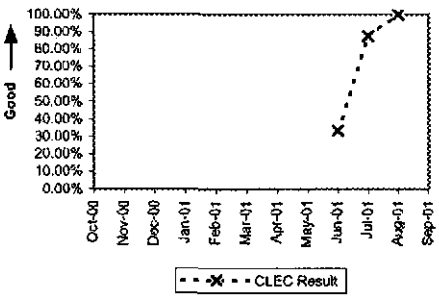
Electronic Flow-through for All Eligible LSRs Received via IMA (Percent) (PO-2B-1)

Date	CLEC Num	CLEC Denom	CLEC Result	CLEC Std Dev
Oct-00	3	44	6.82%	25.21%
Nov-00	19	75	25.33%	43.49%
Dec-00	6	17	35.29%	47.79%
Jan-01	3	33	9.09%	28.75%
Feb-01	7	14	50.00%	50.00%
Mar-01	3	6	50.00%	50.00%
Apr-01	50	120	41.67%	49.30%
May-01	7	14	50.00%	50.00%
Jun-01	17	21	80.95%	39.27%
Jul-01	14	18	77.78%	41.57%
Aug-01	18	26	69.23%	46.15%
Sep-01	32	39	82.05%	38.38%



Electronic Flow-through for All Eligible LSRs Received via EDI (Percent) (PO-2B-2)

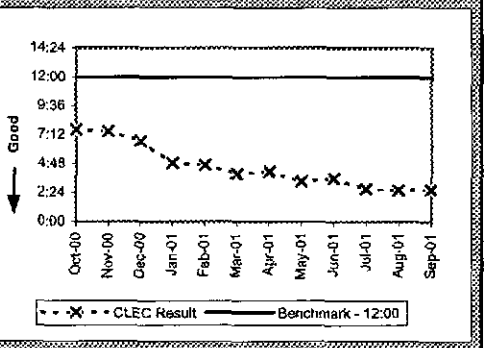
Date	CLEC Num	CLEC Denom	CLEC Result	CLEC Std Dev
Oct-00				
Nov-00				
Dec-00				
Jan-01				
Feb-01				
Mar-01				
Apr-01				
May-01				
Jun-01	1	3	33.33%	47.14%
Jul-01	7	8	87.50%	33.07%
Aug-01	6	6	100.00%	0.00%
Sep-01				



Checklist #2 - LSR Rejections

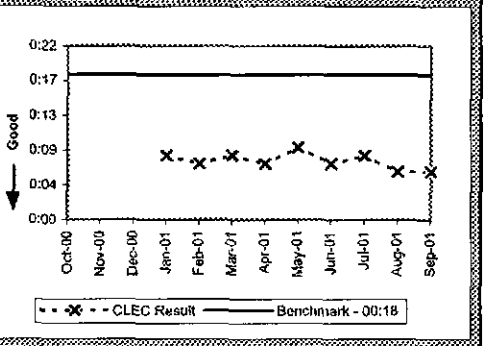
LSR Rejection Notice Interval for IMA - Rejected Manually (Hours:Minutes) (PO-3A-1)

Date	CLEC Num	CLEC Denom	CLEC Result
Oct-00	5348:03	700	7:38
Nov-00	5825:57	779	7:29
Dec-00	4895:42	733	6:41
Jan-01	3051:02	631	4:50
Feb-01	2638:28	563	4:41
Mar-01	3065:48	773	3:58
Apr-01	2920:18	703	4:09
May-01	2318:46	694	3:20
Jun-01	2063:16	574	3:36
Jul-01	1952:10	721	2:42
Aug-01	2152:50	824	2:37
Sep-01	1305:52	494	2:39



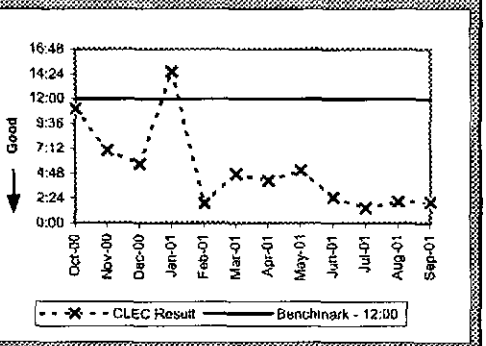
LSR Rejection Notice Interval for IMA - Auto-Rejected (Minutes:Seconds) (PO-3A-2)

Date	CLEC Num	CLEC Denom	CLEC Result
Oct-00			
Nov-00			
Dec-00			
Jan-01	2378:48	17747	0:08
Feb-01	2148:13	18155	0:07
Mar-01	2440:50	19022	0:08
Apr-01	2602:06	21013	0:07
May-01	3476:22	24033	0:09
Jun-01	2646:25	22269	0:07
Jul-01	3187:14	25302	0:08
Aug-01	2619:12	24519	0:06
Sep-01	2182:39	20332	0:06



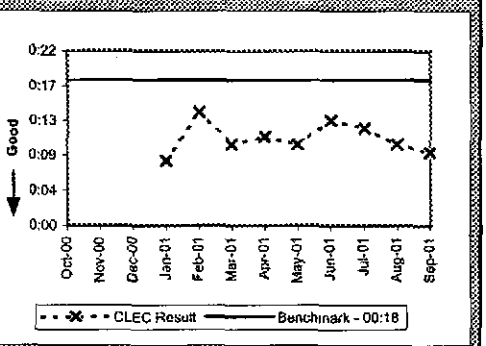
LSR Rejection Notice Interval for EDI - Rejected Manually (Hours:Minutes) (PO-3B-1)

Date	CLEC Num	CLEC Denom	CLEC Result
Oct-00	2460:17	223	11:02
Nov-00	1122:30	160	7:01
Dec-00	1367:57	240	5:42
Jan-01	2927:06	200	14:38
Feb-01	323:06	171	1:53
Mar-01	631:57	133	4:45
Apr-01	1105:35	270	4:06
May-01	1365:45	269	5:05
Jun-01	574:29	232	2:29
Jul-01	342:28	234	1:28
Aug-01	717:55	348	2:04
Sep-01	688:50	344	2:00



LSR Rejection Notice Interval for EDI - Auto-Rejected (Minutes:Seconds) (PO-3B-2)

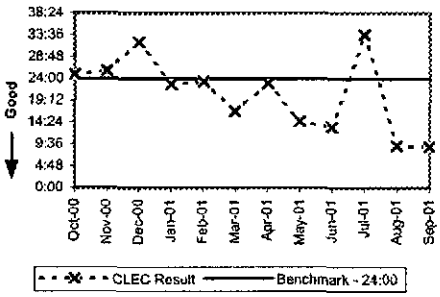
Date	CLEC Num	CLEC Denom	CLEC Result
Oct-00			
Nov-00			
Dec-00			
Jan-01	943:21	7432	0:08
Feb-01	1747:16	7520	0:14
Mar-01	1188:33	7327	0:10
Apr-01	1493:35	8414	0:11
May-01	1564:42	9845	0:10
Jun-01	1628:21	7734	0:13
Jul-01	1517:44	7819	0:12
Aug-01	1657:46	10415	0:10
Sep-01	1419:33	9822	0:09



Checklist #2 - LSR Rejections

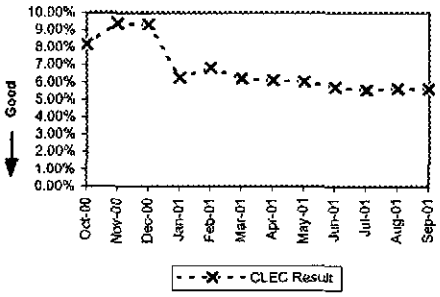
LSR Rejection Notice Interval for Manual and IIS (Hours:Minutes) (PO-3C)

Date	CLEC Num	CLEC Denom	CLEC Result
Oct-00	11930:08	479	24:54
Nov-00	10161:51	394	25:47
Dec-00	9410:42	294	32:01
Jan-01	5040:44	221	22:49
Feb-01	8096:45	347	23:20
Mar-01	3657:26	218	16:47
Apr-01	5312:35	232	22:54
May-01	6309:18	432	14:36
Jun-01	2814:19	212	13:17
Jul-01	8647:04	257	33:39
Aug-01	4273:59	463	9:14
Sep-01	1348:09	149	9:03



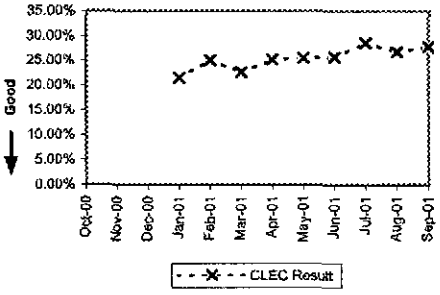
LSRs Rejected for IMA - Rejected Manually (Percent) (PO-4A-1)

Date	CLEC Num	CLEC Denom	CLEC Result
Oct-00	700	8559	8.18%
Nov-00	779	8297	9.39%
Dec-00	733	7857	9.33%
Jan-01	5176	82402	6.28%
Feb-01	4942	72394	6.83%
Mar-01	5239	84076	6.23%
Apr-01	5094	83423	6.11%
May-01	5684	94055	6.04%
Jun-01	4947	86450	5.72%
Jul-01	4933	88485	5.58%
Aug-01	5158	91530	5.64%
Sep-01	4114	73160	5.62%



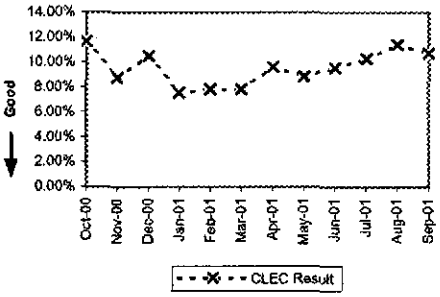
LSRs Rejected for IMA - Auto-Rejected (Percent) (PO-4A-2)

Date	CLEC Num	CLEC Denom	CLEC Result
Oct-00			
Nov-00			
Dec-00			
Jan-01	17747	82402	21.54%
Feb-01	18155	72394	25.08%
Mar-01	19022	84076	22.62%
Apr-01	21013	83423	25.19%
May-01	24033	94055	25.55%
Jun-01	22269	86450	25.76%
Jul-01	25302	88485	28.59%
Aug-01	24519	91530	26.79%
Sep-01	20332	73160	27.79%



LSRs Rejected for EDI - Rejected Manually (Percent) (PO-4B-1)

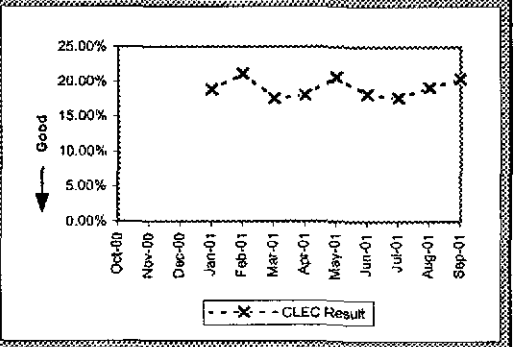
Date	CLEC Num	CLEC Denom	CLEC Result
Oct-00	223	1913	11.66%
Nov-00	160	1832	8.73%
Dec-00	240	2287	10.49%
Jan-01	2965	39336	7.54%
Feb-01	2779	35580	7.81%
Mar-01	3242	41598	7.79%
Apr-01	4462	46545	9.59%
May-01	4212	47633	8.84%
Jun-01	4046	42364	9.55%
Jul-01	4528	44111	10.27%
Aug-01	6185	54234	11.40%
Sep-01	5138	47978	10.71%



Checklist #2 - LSR Rejections

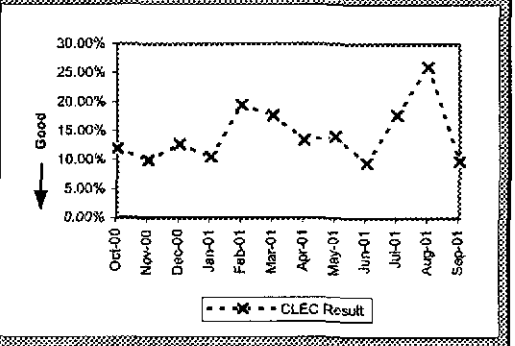
LSRs Rejected for EDI - Auto-Rejected (Percent) (PO-4B-2)

Date	CLEC Num	CLEC Denom	CLEC Result
Oct-00			
Nov-00			
Dec-00			
Jan-01	7432	39336	18.89%
Feb-01	7520	35580	21.14%
Mar-01	7327	41598	17.61%
Apr-01	8414	46545	18.08%
May-01	9845	47633	20.67%
Jun-01	7734	42364	18.26%
Jul-01	7819	44111	17.73%
Aug-01	10415	54234	19.20%
Sep-01	9822	47978	20.47%



LSRs Received via Facsimile (Percent) (PO-4C)

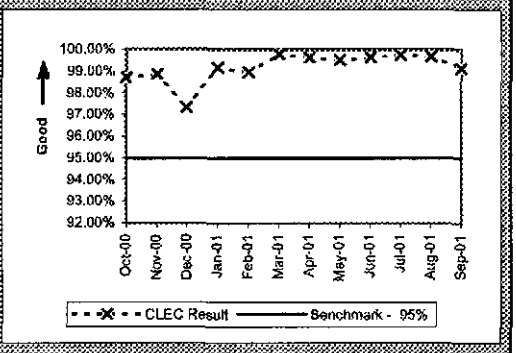
Date	CLEC Num	CLEC Denom	CLEC Result
Oct-00	479	4000	11.98%
Nov-00	394	3931	10.02%
Dec-00	294	2301	12.78%
Jan-01	221	2086	10.59%
Feb-01	347	1780	19.49%
Mar-01	218	1232	17.69%
Apr-01	232	1722	13.47%
May-01	432	3061	14.11%
Jun-01	212	2224	9.53%
Jul-01	257	1439	17.86%
Aug-01	463	1775	26.08%
Sep-01	149	1512	9.85%



Checklist #2 - Firm Order Confirmations - Resale

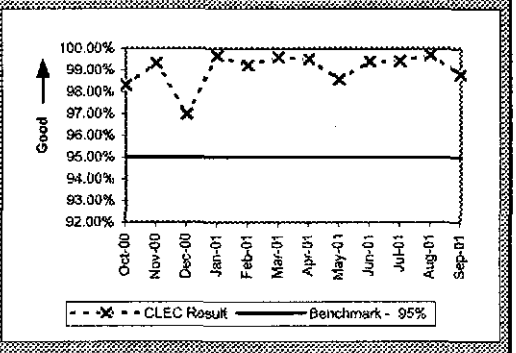
FOCs On Time for Fully Electronic LSRs Received Via IMA (Percent) (PO-5A-1 (a))

Date	CLEC Num	CLEC Denom	CLEC Result
Oct-00	2392	2423	98.72%
Nov-00	2447	2475	98.87%
Dec-00	1829	1879	97.34%
Jan-01	2646	2668	99.18%
Feb-01	2767	2796	98.96%
Mar-01	3354	3361	99.79%
Apr-01	2873	2883	99.65%
May-01	2281	2292	99.52%
Jun-01	3259	3271	99.63%
Jul-01	3420	3428	99.77%
Aug-01	3955	3967	99.70%
Sep-01	2785	2809	99.15%



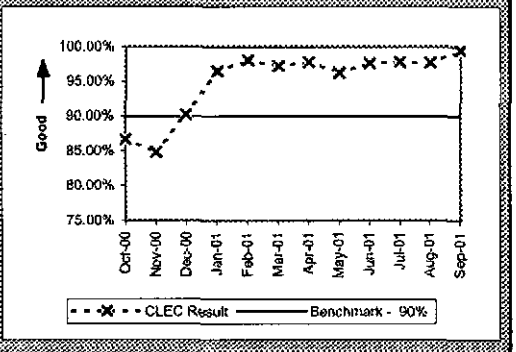
FOCs On Time for Fully Electronic LSRs Received Via EDI (Percent) (PO-5A-2 (a))

Date	CLEC Num	CLEC Denom	CLEC Result
Oct-00	642	653	98.32%
Nov-00	729	734	99.32%
Dec-00	610	629	96.98%
Jan-01	865	868	99.65%
Feb-01	642	647	99.23%
Mar-01	743	746	99.60%
Apr-01	804	808	99.51%
May-01	1181	1198	98.58%
Jun-01	661	665	99.40%
Jul-01	688	692	99.42%
Aug-01	1014	1017	99.71%
Sep-01	987	999	98.80%



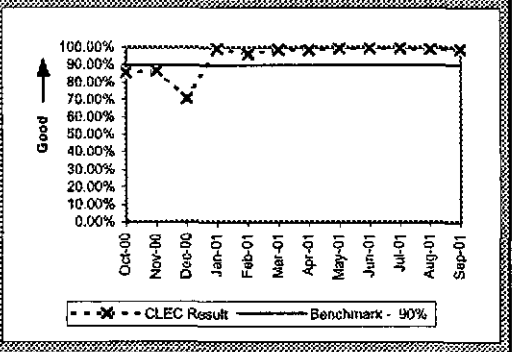
FOCs On Time For Electronic/Manual LSRs Received Via IMA (Percent) (PO-5B-1 (a))

Date	CLEC Num	CLEC Denom	CLEC Result
Oct-00	1950	2250	86.67%
Nov-00	1987	2343	84.81%
Dec-00	2097	2324	90.23%
Jan-01	2486	2576	96.51%
Feb-01	1979	2018	98.07%
Mar-01	2502	2573	97.24%
Apr-01	2386	2440	97.79%
May-01	2321	2411	96.27%
Jun-01	1671	1712	97.61%
Jul-01	1816	1857	97.79%
Aug-01	1318	1349	97.70%
Sep-01	883	888	99.44%



FOCs On Time For Electronic/Manual LSRs Received Via EDI (Percent) (PO-5B-2 (a))

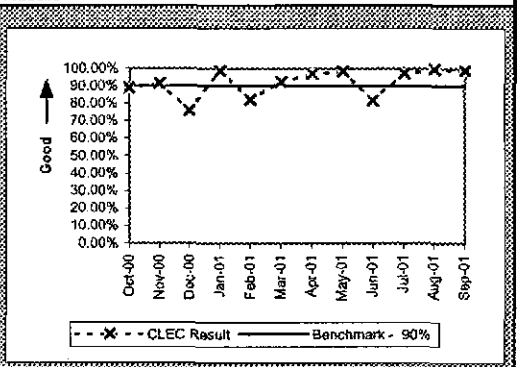
Date	CLEC Num	CLEC Denom	CLEC Result
Oct-00	353	413	85.47%
Nov-00	123	142	86.62%
Dec-00	244	345	70.72%
Jan-01	145	146	99.32%
Feb-01	154	160	96.25%
Mar-01	335	339	98.82%
Apr-01	288	292	98.63%
May-01	836	839	99.64%
Jun-01	458	459	99.78%
Jul-01	632	634	99.68%
Aug-01	527	532	99.06%
Sep-01	405	409	99.02%



Checklist #2 - Firm Order Confirmations - Resale

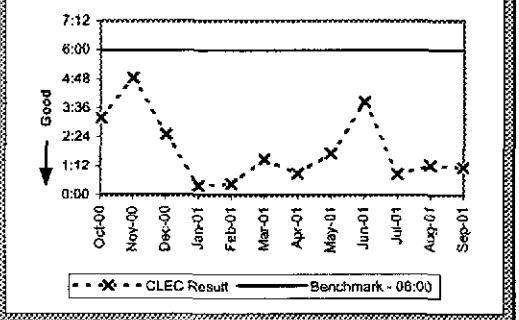
FOCs on Time for Manual (Percent) (PO-5C -(a))

Date	CLEC Num	CLEC Denom	CLEC Result
Oct-00	3085	3470	88.90%
Nov-00	3184	3482	91.44%
Dec-00	1470	1936	75.93%
Jan-01	1784	1806	98.78%
Feb-01	1153	1400	82.36%
Mar-01	907	981	92.46%
Apr-01	1416	1459	97.05%
May-01	2545	2583	98.53%
Jun-01	31	38	81.58%
Jul-01	1109	1140	97.28%
Aug-01	1244	1251	99.44%
Sep-01	1298	1311	99.01%



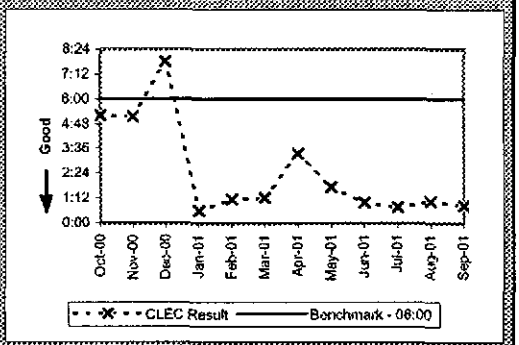
FOCs Time for Failed Flowthrough LSRs for IMA (Hours:Minutes) (PO-5E-1 (a))

Date	CLEC Num	CLEC Denom	CLEC Result
Oct-00	2953:17	921	3:12
Nov-00	5315:38	1096	4:51
Dec-00	3398:25	1349	2:31
Jan-01	550:02	1415	0:23
Feb-01	400:43	857	0:28
Mar-01	736:58	497	1:29
Apr-01	667:34	741	0:54
May-01	1442:12	829	1:44
Jun-01	1154:15	300	3:51
Jul-01	298:03	343	0:52
Aug-01	336:36	275	1:13
Sep-01	283:17	248	1:09



FOCs Time for Failed Flowthrough LSRs for EDI (Hours:Minutes) (PO-5E-2 (a))

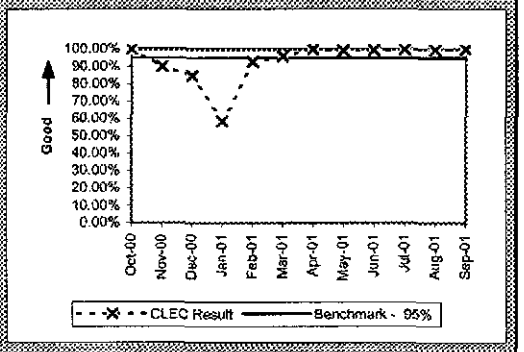
Date	CLEC Num	CLEC Denom	CLEC Result
Oct-00	583:18	112	5:12
Nov-00	210:57	41	5:09
Dec-00	944:13	121	7:48
Jan-01	44:10	74	0:36
Feb-01	107:42	93	1:09
Mar-01	159:31	130	1:14
Apr-01	203:51	61	3:21
May-01	217:19	124	1:45
Jun-01	17:08	17	1:00
Jul-01	396:48	522	0:46
Aug-01	294:22	281	1:03
Sep-01	157:22	186	0:51



Checklist #2 - Firm Order Confirmations - Unbundled Loops

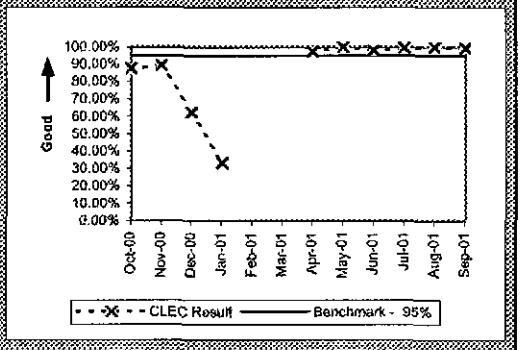
FOCs On Time for Fully Electronic LSRs Received Via IMA (Percent) (PO-5A-1 (b))

Date	CLEC Num	CLEC Denom	CLEC Result
Oct-00	12	12	100.00%
Nov-00	9	10	90.00%
Dec-00	22	26	84.62%
Jan-01	24	41	58.54%
Feb-01	13	14	92.86%
Mar-01	73	76	96.05%
Apr-01	45	45	100.00%
May-01	127	128	99.22%
Jun-01	165	166	99.40%
Jul-01	284	284	100.00%
Aug-01	318	319	99.69%
Sep-01	132	132	100.00%



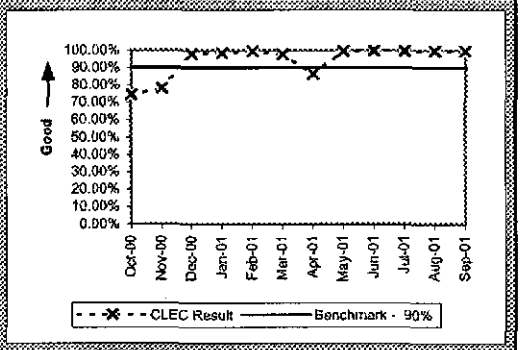
FOCs On Time for Fully Electronic LSRs Received Via EDI (Percent) (PO-5A-2 (b))

Date	CLEC Num	CLEC Denom	CLEC Result
Oct-00	14	16	87.50%
Nov-00	17	19	89.47%
Dec-00	5	8	62.50%
Jan-01	2	6	33.33%
Feb-01			
Mar-01			
Apr-01	37	38	97.37%
May-01	119	119	100.00%
Jun-01	97	99	97.98%
Jul-01	332	333	99.70%
Aug-01	167	167	100.00%
Sep-01	132	133	99.25%



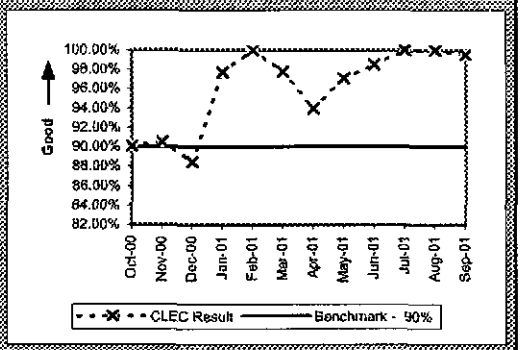
FOCs On Time For Electronic/Manual LSRs Received Via IMA (Percent) (PO-5B-1 (b))

Date	CLEC Num	CLEC Denom	CLEC Result
Oct-00	392	526	74.52%
Nov-00	335	428	78.27%
Dec-00	362	370	97.84%
Jan-01	491	499	98.40%
Feb-01	521	524	99.43%
Mar-01	721	737	97.83%
Apr-01	788	913	86.31%
May-01	787	791	99.49%
Jun-01	580	581	99.83%
Jul-01	582	585	99.49%
Aug-01	585	588	99.49%
Sep-01	594	597	99.50%



FOCs On Time For Electronic/Manual LSRs Received Via EDI (Percent) (PO-5B-2 (b))

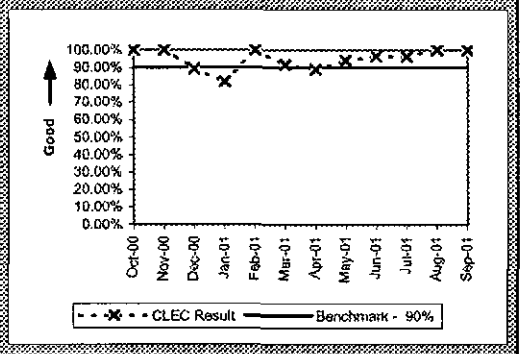
Date	CLEC Num	CLEC Denom	CLEC Result
Oct-00	164	182	90.11%
Nov-00	172	190	90.53%
Dec-00	169	191	88.48%
Jan-01	303	310	97.74%
Feb-01	284	284	100.00%
Mar-01	176	180	97.78%
Apr-01	326	347	93.95%
May-01	364	375	97.07%
Jun-01	198	201	98.51%
Jul-01	193	193	100.00%
Aug-01	250	250	100.00%
Sep-01	426	428	99.53%



Checklist #2 - Firm Order Confirmations - Unbundled Loops

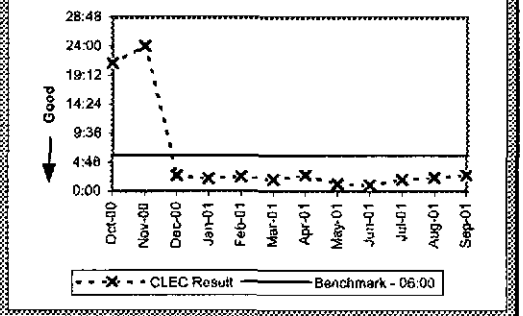
FOCs on Time for Manual (Percent) (PO-5C -(b))

Date	CLEC Num	CLEC Denom	CLEC Result
Oct-00	9	9	100.00%
Nov-00	13	13	100.00%
Dec-00	33	37	89.19%
Jan-01	18	22	81.82%
Feb-01	6	6	100.00%
Mar-01	11	12	91.67%
Apr-01	8	9	88.89%
May-01	16	17	94.12%
Jun-01	27	28	96.43%
Jul-01	25	26	96.15%
Aug-01	41	41	100.00%
Sep-01	26	26	100.00%



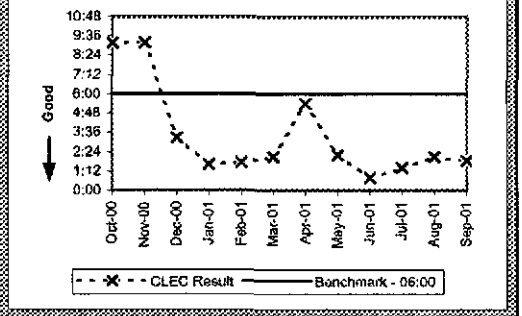
FOCs Time for Failed Flowthrough LSRs for IMA (Hours:Minutes) (PO-5E-1 (b))

Date	CLEC Num	CLEC Denom	CLEC Result
Oct-00	5122:37	241	21:15
Nov-00	4355:59	181	24:04
Dec-00	283:39	110	2:35
Jan-01	414:03	199	2:05
Feb-01	130:14	54	2:25
Mar-01	210:30	107	1:58
Apr-01	459:45	172	2:40
May-01	220:38	175	1:16
Jun-01	81:51	78	1:03
Jul-01	94:06	48	1:58
Aug-01	87:19	38	2:18
Sep-01	83:21	31	2:41



FOCs Time for Failed Flowthrough LSRs for EDI (Hours:Minutes) (PO-5E-2 (b))

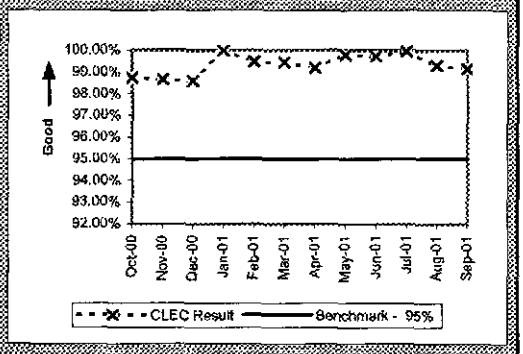
Date	CLEC Num	CLEC Denom	CLEC Result
Oct-00	485:32	53	9:10
Nov-00	992:49	108	9:12
Dec-00	219:16	67	3:16
Jan-01	258:48	162	1:36
Feb-01	180:36	104	1:44
Mar-01	143:03	69	2:04
Apr-01	118:44	22	5:24
May-01	216:13	99	2:11
Jun-01	17:03	22	0:47
Jul-01	89:37	64	1:24
Aug-01	148:40	72	2:04
Sep-01	278:28	150	1:51



Checklist #2 - Firm Order Confirmations - LNP

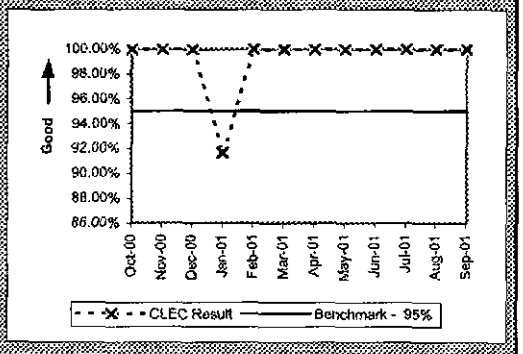
FOCs On Time for Fully Electronic LSRs Received Via IMA (Percent) (PO-5A-1 (c))

Date	CLEC Num	CLEC Denom	CLEC Result
Oct-00	631	639	98.75%
Nov-00	661	670	98.66%
Dec-00	917	930	98.60%
Jan-01	1519	1519	100.00%
Feb-01	1544	1552	99.48%
Mar-01	2358	2371	99.45%
Apr-01	1889	1904	99.21%
May-01	2102	2106	99.81%
Jun-01	2216	2222	99.73%
Jul-01	2772	2773	99.96%
Aug-01	3217	3239	99.32%
Sep-01	2023	2040	99.17%



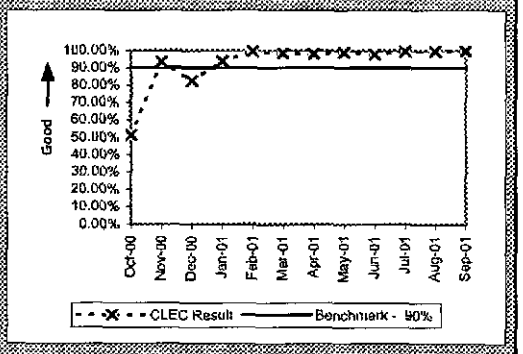
FOCs On Time for Fully Electronic LSRs Received Via EDI (Percent) (PO-5A-2 (c))

Date	CLEC Num	CLEC Denom	CLEC Result
Oct-00	4	4	100.00%
Nov-00	10	10	100.00%
Dec-00	7	7	100.00%
Jan-01	11	12	91.67%
Feb-01	16	16	100.00%
Mar-01	4	4	100.00%
Apr-01	7	7	100.00%
May-01	10	10	100.00%
Jun-01	12	12	100.00%
Jul-01	21	21	100.00%
Aug-01	19	19	100.00%
Sep-01	8	8	100.00%



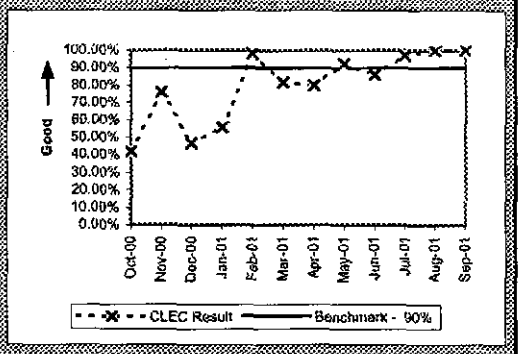
FOCs On Time For Electronic/Manual LSRs Received Via IMA (Percent) (PO-5B-1 (c))

Date	CLEC Num	CLEC Denom	CLEC Result
Oct-00	499	971	51.39%
Nov-00	839	898	93.43%
Dec-00	739	895	82.57%
Jan-01	1341	1431	93.71%
Feb-01	1606	1615	99.44%
Mar-01	2233	2274	98.20%
Apr-01	2075	2119	97.92%
May-01	1510	1525	99.02%
Jun-01	1311	1341	97.76%
Jul-01	1766	1779	99.27%
Aug-01	2104	2116	99.43%
Sep-01	1629	1635	99.63%



FOCs On Time For Electronic/Manual LSRs Received Via EDI (Percent) (PO-5B-2 (c))

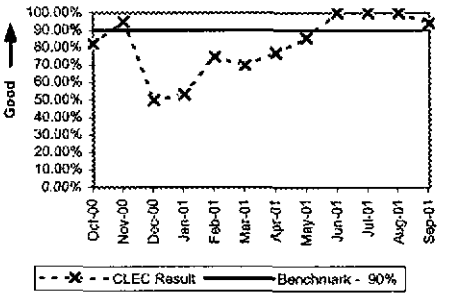
Date	CLEC Num	CLEC Denom	CLEC Result
Oct-00	8	19	42.11%
Nov-00	19	25	76.00%
Dec-00	43	92	46.74%
Jan-01	87	156	55.77%
Feb-01	107	109	98.17%
Mar-01	80	98	81.63%
Apr-01	88	110	80.00%
May-01	159	172	92.44%
Jun-01	118	137	86.13%
Jul-01	163	168	97.02%
Aug-01	153	153	100.00%
Sep-01	95	95	100.00%



Checklist #2 - Firm Order Confirmations - LNP

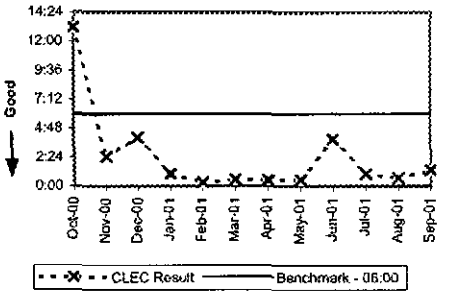
FOCs on Time for Manual (Percent) (PO-5C -(c))

Date	CLEC Num	CLEC Denom	CLEC Result
Oct-00	28	34	82.35%
Nov-00	38	40	95.00%
Dec-00	15	30	50.00%
Jan-01	16	30	53.33%
Feb-01	9	12	75.00%
Mar-01	7	10	70.00%
Apr-01	10	13	76.92%
May-01	18	21	85.71%
Jun-01	17	17	100.00%
Jul-01	9	9	100.00%
Aug-01	8	8	100.00%
Sep-01	16	17	94.12%



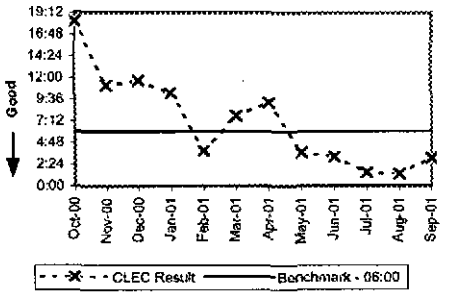
FOCs Time for Failed Flowthrough LSRs for IMA (Hours:Minutes) (PO-5E-1 (c))

Date	CLEC Num	CLEC Denom	CLEC Result
Oct-00	777:07	59	13:10
Nov-00	259:15	106	2:27
Dec-00	1385:20	344	4:02
Jan-01	781:42	774	1:01
Feb-01	242:52	749	0:19
Mar-01	600:10	1023	0:35
Apr-01	486:23	900	0:32
May-01	251:46	457	0:33
Jun-01	1191:45	304	3:55
Jul-01	436:13	428	1:01
Aug-01	340:49	482	0:42
Sep-01	469:41	348	1:21



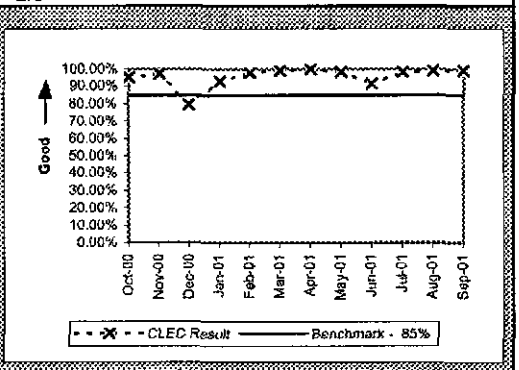
FOCs Time for Failed Flowthrough LSRs for EDI (Hours:Minutes) (PO-5E-2 (c))

Date	CLEC Num	CLEC Denom	CLEC Result
Oct-00	36:29	2	18:14
Nov-00	55:25	5	11:05
Dec-00	338:21	29	11:40
Jan-01	328:43	32	10:16
Feb-01	62:10	16	3:53
Mar-01	155:29	20	7:46
Apr-01	184:34	20	9:14
May-01	59:35	16	3:43
Jun-01	45:12	14	3:14
Jul-01	11:55	8	1:29
Aug-01	6:33	5	1:19
Sep-01	6:08	2	3:04



Checklist #2 - Firm Order Confirmations - LIS

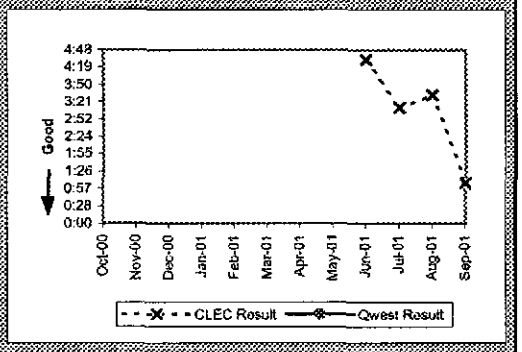
Firm Order Confirmations (FOCs) On Time (Percent) (PO-5 D)			
Date	CLEC Num	CLEC Denom	CLEC Result
Oct-00	98	103	95.15%
Nov-00	72	74	97.30%
Dec-00	62	78	79.49%
Jan-01	108	116	93.10%
Feb-01	97	99	97.98%
Mar-01	118	119	99.16%
Apr-01	70	70	100.00%
May-01	66	67	98.51%
Jun-01	22	24	91.67%
Jul-01	63	64	98.44%
Aug-01	122	123	99.19%
Sep-01	121	122	99.18%



Checklist #2 - Completion Notifications

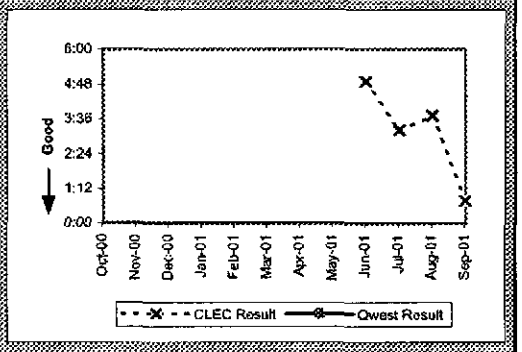
Work Completion Notification Timeliness (Hours:Minutes) (PO-6A)

Date	CLEC Num	CLEC Deno	CLEC Resu	CLEC Std D	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00									
Nov-00									
Dec-00									
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01	29686:06	6596	4:32	11:29					
Jul-01	22541:57	7054	3:12	7:35					
Aug-01	36740:44	10352	3:33	32:54					
Sep-01	7936:52	7152	1:07	11:15					



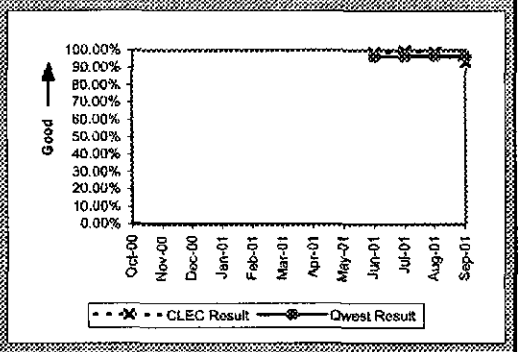
Work Completion Notification Timeliness (Hours:Minutes) (PO-6B)

Date	CLEC Num	CLEC Deno	CLEC Resu	CLEC Std D	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00									
Nov-00									
Dec-00									
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01	5175:43	1057	4:54	10:05					
Jul-01	6133:50	1898	3:14	4:26					
Aug-01	8830:45	2378	3:43	26:04					
Sep-01	1378:36	1745	0:47	5:29					



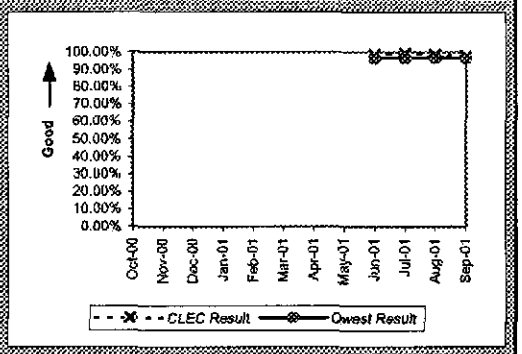
Billing Completion Notification Timeliness (Percent) (PO-7A ,C)

Date	CLEC Num	CLEC Deno	CLEC Resu	CLEC Std D	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00									
Nov-00									
Dec-00									
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01	7130	7228	98.67%	11.45%	390928	404846	96.56%	-9.75	-6.93
Jul-01	6356	6394	99.41%	7.69%	444610	460256	96.60%	-12.29	-8.47
Aug-01	7279	7355	98.97%	10.11%	483188	498339	96.96%	-9.95	-7.05
Sep-01	4967	5330	93.19%	25.19%	362261	375347	96.51%	13.14	6.99



Billing Completion Notification Timeliness (Percent) (PO-7B ,C)

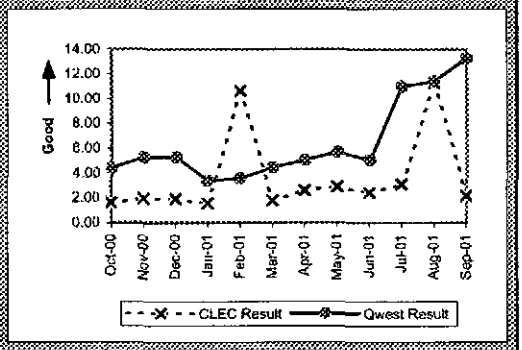
Date	CLEC Num	CLEC Deno	CLEC Resu	CLEC Std D	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00									
Nov-00									
Dec-00									
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01	1517	1538	98.63%	11.61%	390928	404846	96.56%	-4.45	-3.71
Jul-01	2116	2130	99.34%	8.08%	444610	460256	96.60%	-6.97	-5.24
Aug-01	2507	2541	98.66%	11.49%	483188	498339	96.96%	-4.99	-4.03
Sep-01	1947	1993	97.69%	15.02%	362261	375347	96.51%	-2.86	-2.74



Checklist #2 - Jeopardy Notifications - Non-Designed Services

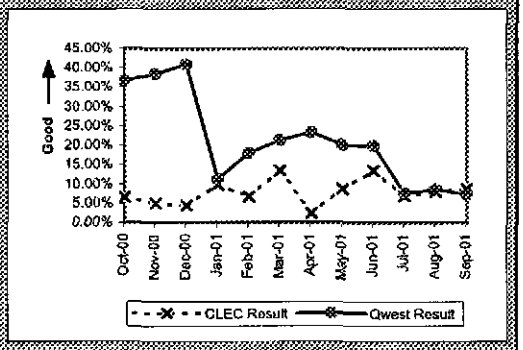
Jeopardy Notice Interval (Average Days) (PO-8 A)

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	48	30	1.60	1.83	15036	3407	4.41	3.72	1.26
Nov-00	49	25	1.96	1.79	15651	2972	5.27	2.88	0.75
Dec-00	50	26	1.92	2.04	16090	3041	5.29	3.72	1.26
Jan-01	51	33	1.55	1.44	3938	1169	3.37	3.09	0.88
Feb-01	234	22	10.64	40.12	4815	1342	3.59	-7.48	-5.55
Mar-01	46	26	1.77	1.39	5946	1334	4.46	3.09	0.88
Apr-01	42	16	2.62	5.00	5950	1180	5.04	1.5	-0.09
May-01	32	11	2.91	1.70	6259	1098	5.70	0.86	-0.48
Jun-01	70	29	2.41	1.76	7327	1444	5.07	2.17	0.32
Jul-01	72	23	3.13	1.98	14400	1308	11.01	1.47	-0.11
Aug-01	271	24	11.29	42.99	16331	1431	11.41	-0.12	-1.07
Sep-01	50	23	2.17	1.27	13699	1032	13.27	2.41	0.46



Timely Jeopardy Notices (Percent) (PO-9 A)

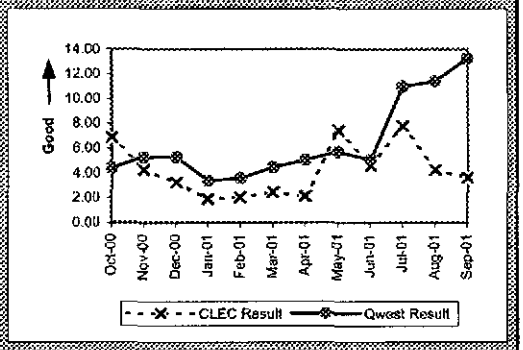
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	9	137	6.57%	24.77%	1563	4260	36.69%	7	3.26
Nov-00	6	121	4.96%	21.71%	1419	3684	38.52%	7.33	3.45
Dec-00	4	90	4.44%	20.61%	1395	3408	40.93%	6.91	3.2
Jan-01	12	121	9.92%	29.89%	354	3134	11.30%	0.44	-0.73
Feb-01	6	90	6.67%	24.94%	430	2384	18.04%	3.04	0.85
Mar-01	9	67	13.43%	34.10%	452	2119	21.33%	1.6	-0.03
Apr-01	1	41	2.44%	15.43%	401	1717	23.35%	3.67	1.23
May-01	2	23	8.70%	28.18%	355	1762	20.15%	1.39	-0.15
Jun-01	5	37	13.51%	34.19%	345	1733	19.91%	0.95	-0.42
Jul-01	9	131	6.87%	25.29%	439	5758	7.62%	0.28	-0.83
Aug-01	8	100	8.00%	27.13%	542	6324	8.57%	0.15	-0.91
Sep-01	6	69	8.70%	28.18%	384	5226	7.35%	-0.43	-1.26



Checklist #2 - Jeopardy Notifications - Unbundled Loops

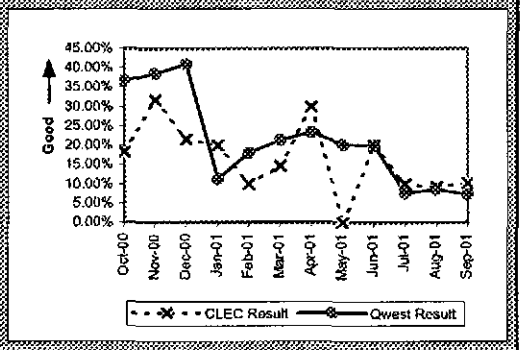
Jeopardy Notice Interval (Average Days) (PO-8 B)

Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	920	134	6.87	5.81	15036	3407	4.41	-3.89	-3.36
Nov-00	539	126	4.28	4.17	15651	2972	5.27	1.36	-0.17
Dec-00	178	55	3.24	2.91	16090	3041	5.29	2.14	0.3
Jan-01	65	34	1.91	1.11	3938	1169	3.37	1.9	0.15
Feb-01	51	25	2.04	1.17	4815	1342	3.59	2.17	0.32
Mar-01	84	34	2.47	1.46	5946	1334	4.46	2.29	0.39
Apr-01	34	16	2.12	1.63	5950	1190	5.04	2.17	0.32
May-01	126	17	7.41	4.99	6259	1098	5.70	-0.43	-1.26
Jun-01	83	18	4.61	3.42	7327	1444	5.07	-0.24	-1.14
Jul-01	328	42	7.81	6.35	14400	1308	11.01	0.45	-0.73
Aug-01	208	49	4.24	3.76	16331	1431	11.41	1.6	-0.03
Sep-01	196	54	3.63	2.97	13699	1032	13.27	2.14	0.3



Timely Jeopardy Notices (Percent) (PO-9 B)

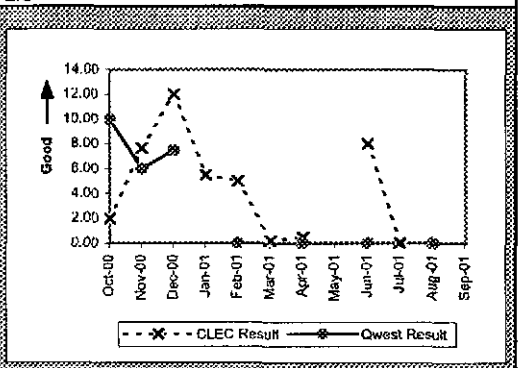
Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	28	142	18.31%	38.67%	1563	4260	36.69%	4.35	1.64
Nov-00	32	101	31.68%	46.52%	1419	3684	38.52%	1.38	-0.16
Dec-00	11	51	21.57%	41.13%	1395	3408	40.93%	2.75	0.67
Jan-01	7	35	20.00%	40.00%	354	3134	11.30%	-1.62	-1.98
Feb-01	3	30	10.00%	30.00%	430	2384	18.04%	1.14	-0.31
Mar-01	6	41	14.63%	35.34%	452	2119	21.33%	1.03	-0.37
Apr-01	3	10	30.00%	45.83%	401	1717	23.35%	-0.5	-1.3
May-01	0	6	0.00%	0.00%	355	1762	20.15%	1.15	-0.3
Jun-01	1	5	20.00%	40.00%	345	1733	19.91%	-0.01	-1
Jul-01	21	210	10.00%	30.00%	439	5758	7.62%	-1.27	-1.77
Aug-01	23	249	9.24%	28.95%	542	6324	8.57%	-0.37	-1.22
Sep-01	29	282	10.28%	30.37%	384	5226	7.35%	-1.84	-2.12



Checklist #2 - Jeopardy Notifications - LIS

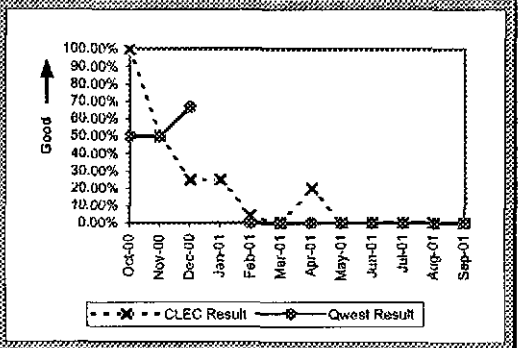
Jeopardy Notice Interval (Average Days) (PO-8 C)

Date	CLEC Num	CLEC Dend	CLEC Resu	CLEC Std D	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	2	1	2.00		10	1	10.00		
Nov-00	23	3	7.67		12	2	6.00		
Dec-00	12	1	12.00		15	2	7.50		
Jan-01	11	2	5.50						
Feb-01	5	1	5.00		0	1	0.00		
Mar-01	1	5	0.20	0.45					
Apr-01	1	2	0.50	0.71	0	1	0.00		
May-01									
Jun-01	24	3	8.00	8.89	0	2	0.00		
Jul-01	0	1	0.00						
Aug-01					0	1	0.00		
Sep-01									



Timely Jeopardy Notices (Percent) (PO-9 C)

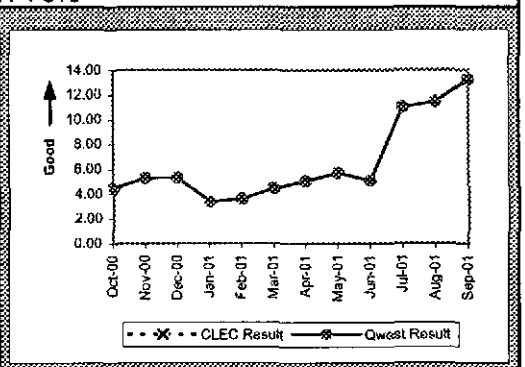
Date	CLEC Num	CLEC Dend	CLEC Resu	CLEC Std D	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	1	1	100.00%		1	2	50.00%		
Nov-00	1	2	50.00%		2	4	50.00%		
Dec-00	1	4	25.00%		2	3	66.67%		
Jan-01	1	4	25.00%						
Feb-01	1	24	4.17%	19.96%	0	4	0.00%	N/A	
Mar-01	0	10	0.00%	0.00%	0	4	0.00%	N/A	N/A
Apr-01	1	5	20.00%	40.00%	0	1	0.00%	N/A	
May-01	0	2	0.00%	0.00%	0	1	0.00%	N/A	N/A
Jun-01	0	12	0.00%	0.00%	0	10	0.00%	N/A	N/A
Jul-01	0	20	0.00%	0.00%	0	35	0.00%	N/A	N/A
Aug-01	0	17	0.00%	0.00%	0	40	0.00%	N/A	N/A
Sep-01	0	22	0.00%	0.00%	0	7	0.00%	N/A	N/A



Checklist #2 - Jeopardy Notifications - UNE-P-POTS

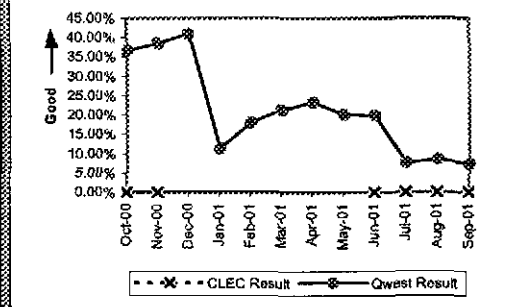
Jeopardy Notice Interval (Average Days) (PO-8 D)

Date	CLEC Num	CLEC Den	CLEC Resu	CLEC Std D	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00					15036	3407	4.41		
Nov-00					15651	2972	5.27		
Dec-00					16090	3041	5.29		
Jan-01					3938	1169	3.37		
Feb-01					4815	1342	3.59		
Mar-01					5946	1334	4.46		
Apr-01					5930	1180	5.04		
May-01					6259	1098	5.70		
Jun-01					7327	1444	5.07		
Jul-01					14400	1308	11.01		
Aug-01					16331	1431	11.41		
Sep-01					13699	1032	13.27		



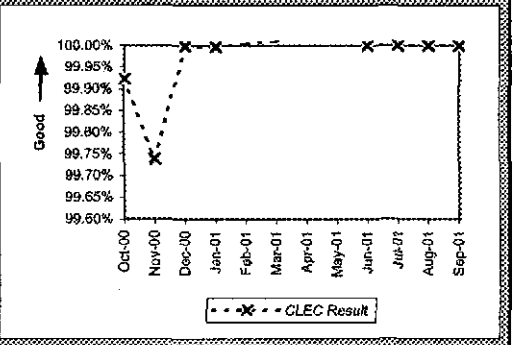
Timely Jeopardy Notices (Percent) (PO-9 D)

Date	CLEC Num	CLEC Den	CLEC Resu	CLEC Std D	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	0	2	0.00%	0.00%	1563	4260	36.69%	1.11	-0.33
Nov-00	0	1	0.00%	0.00%	1419	3684	38.52%	0.29	-0.82
Dec-00					1395	3408	40.93%		
Jan-01					354	3134	11.30%		
Feb-01					430	2384	18.04%		
Mar-01					452	2119	21.33%		
Apr-01					401	1717	23.35%		
May-01					355	1762	20.15%		
Jun-01	0	1	0.00%	0.00%	345	1733	19.91%	0.24	-0.85
Jul-01	0	2	0.00%	0.00%	439	5758	7.62%	0.18	-0.89
Aug-01	0	2	0.00%	0.00%	542	6324	8.57%	0.2	-0.88
Sep-01	0	4	0.00%	0.00%	384	5226	7.35%	0.33	-0.8



Checklist #2 - LSR Accountability

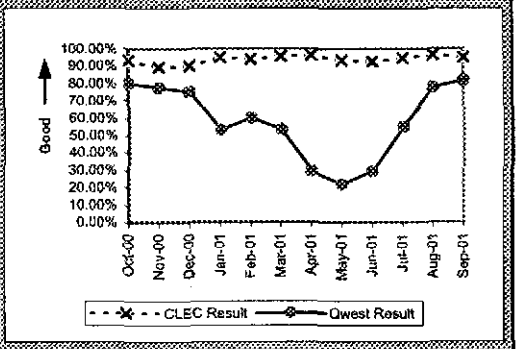
LSR Accountability (Percent) (PO-10)			
Date	CLEC Num	CLEC Denom	CLEC Result
Oct-00	62732	62780	99.92%
Nov-00	67495	67672	99.74%
Dec-00	66217	66218	100.00%
Jan-01	71131	71133	100.00%
Feb-01	59506	59503	100.01%
Mar-01	69728	69720	100.01%
Apr-01	61799	61773	100.04%
May-01	76780	76408	100.49%
Jun-01	78870	78870	100.00%
Jul-01	73119	73119	100.00%
Aug-01	84030	84030	100.00%
Sep-01	65983	65983	100.00%



Checklist #2 - Access To Centers

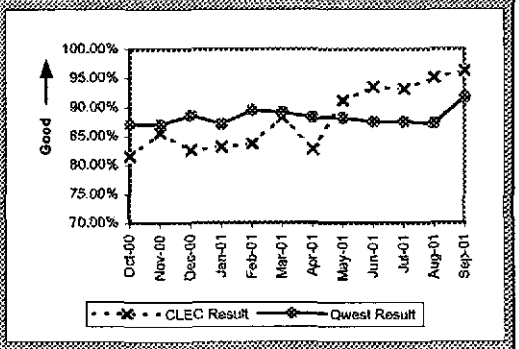
Calls Answered within Twenty Seconds - Interconnect Provisioning Center (Percent) (OP-2)

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result
Oct-00	39199	41959	93.42%	611551	763254	80.12%
Nov-00	36956	41366	89.34%	569870	734118	77.63%
Dec-00	40597	45116	89.98%	516919	686870	75.26%
Jan-01	39890	41921	95.16%	2006486	3773669	53.17%
Feb-01	31767	33822	93.92%	1855201	3088364	60.07%
Mar-01	34908	36514	95.60%	1831158	3429437	53.40%
Apr-01	32572	33858	96.20%	1099092	3732735	29.44%
May-01	34650	37124	93.34%	905550	4171326	21.71%
Jun-01	33539	36214	92.61%	1213127	4112797	29.50%
Jul-01	30665	32351	94.85%	2197349	3992969	55.03%
Aug-01	33965	35271	96.30%	3292289	4238018	77.68%
Sep-01	28327	27728	94.95%	2723316	3332102	81.73%



Calls Answered within 20 seconds - Interconnect Repair Center (Percent) (MR-2)

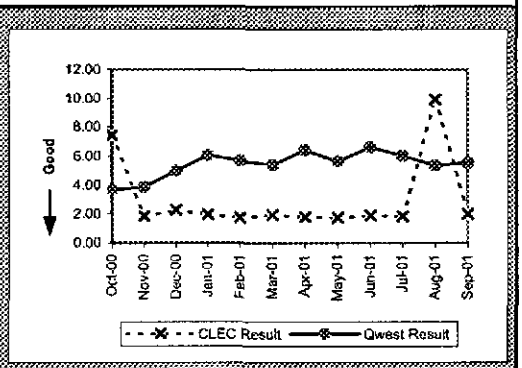
Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result
Oct-00	18536	22723	81.57%	240573	276466	87.02%
Nov-00	18667	21817	85.56%	209617	240868	87.03%
Dec-00	16559	20047	82.60%	177744	200683	88.57%
Jan-01	19111	22979	83.17%	754367	866186	87.09%
Feb-01	18378	21962	83.68%	644068	719729	89.49%
Mar-01	21997	24934	88.22%	718741	806886	89.08%
Apr-01	18724	22611	82.81%	724314	820411	88.29%
May-01	22991	25211	91.19%	747817	848094	88.18%
Jun-01	25944	27731	93.56%	775975	886147	87.57%
Jul-01	29571	31724	93.21%	700488	800726	87.48%
Aug-01	28285	29740	95.11%	642249	736262	87.23%
Sep-01	23392	24306	96.24%	514443	560881	91.72%



Checklist #2 - Billing

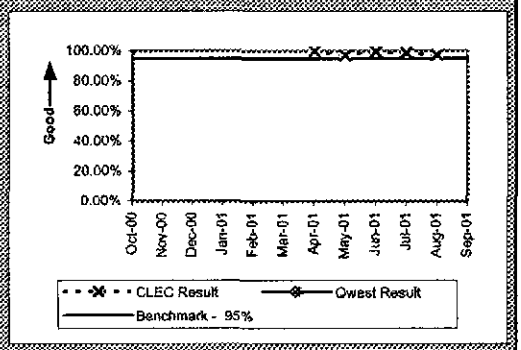
Time to Provide Usage Records (Average Days) UNEs and Resale Aggregate (BI-1A)

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result
Oct-00	3173111.37	426209	7.44	61668618.8	16895512	3.65
Nov-00	1008401.74	550093	1.83	68509792.86	17748651	3.86
Dec-00	1427548	629334	2.27	99349049	19978707	4.97
Jan-01	1091591	552889	1.97	120820914	19911828	6.07
Feb-01	1107823	631418	1.75	119656263	21047053	5.69
Mar-01	1269396	647478	1.96	106382642	19618268	5.42
Apr-01	1413128	789593	1.79	126207934	19666406	6.42
May-01	1392484	795482	1.75	106106540	18826701	5.64
Jun-01	1491808	786738	1.90	133305744	20116841	6.63
Jul-01	1144160	623483	1.84	106309383	17657118	6.02
Aug-01	6646742	668952	9.94	100949330	18774010	5.38
Sep-01	1199453	596457	2.00	85883302	15469354	5.55



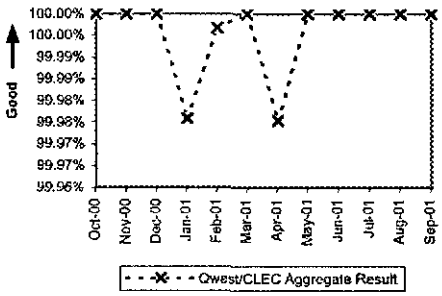
Time to Provide Usage Records (Percent) Jointly-provided Switched Access (BI-1B)

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result
Oct-00						
Nov-00						
Dec-00						
Jan-01						
Feb-01						
Mar-01						
Apr-01	5706725	5708803	100.00%			
May-01	6411827	6595614	97.21%			
Jun-01	501639	502476	99.83%			
Jul-01	530109	538711	98.77%			
Aug-01	619242	635320	97.47%			
Sep-01						



Checklist #2 - Billing

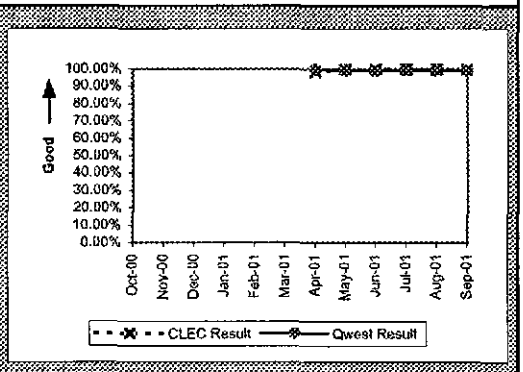
Invoices Delivered within 10 Days (Percent) All (BI-2)			
Date	Qwest/CLEC Aggrega	Qwest/CLEC Aggrega	Qwest/CLEC Aggregat
Oct-00	121978	121978	100.00%
Nov-00	83991	83991	100.00%
Dec-00	82460	82460	100.00%
Jan-01	28999	29006	99.98%
Feb-01	31351	31352	100.00%
Mar-01	31540	31540	100.00%
Apr-01	32509	32517	99.98%
May-01	30975	30975	100.00%
Jun-01	30677	30677	100.00%
Jul-01	29937	29937	100.00%
Aug-01	27590	27590	100.00%
Sep-01	30319	30319	100.00%



Checklist #2 - Billing

Billing Accuracy - Adjustments for Errors (Percent) UNEs and Resale Aggregate (BI-3A)

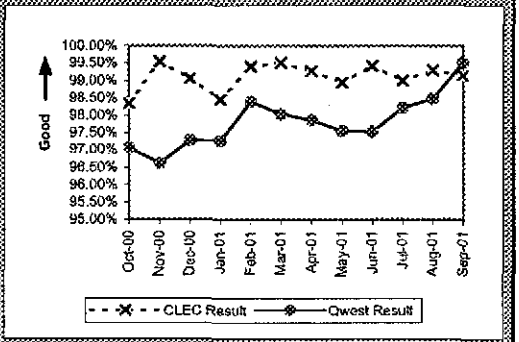
Date	CLEC Num	CLEC Denr	CLEC Resu	CLEC Std D	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00									
Nov-00									
Dec-00									
Jan-01									
Feb-01									
Mar-01									
Apr-01	10970838	11137507	98.50%		132038029	132421384	99.71%		
May-01	2777355.3	2779222.3	99.93%	2.59%	129602156	130555658	99.27%	-128.48	-79.11
Jun-01	2848892.1	2850477.6	99.94%	2.36%	129002534	130124689	99.14%	-145.72	-89.59
Jul-01	2797586.8	2801152.4	99.87%	3.57%	131147844	131933056	99.40%	-100.74	-62.25
Aug-01	2830894.6	2834355.6	99.88%	3.49%	131781377	132519682	99.44%	-97.36	-60.19
Sep-01	2895692.3	2900419.7	99.84%	4.03%	130996741	132140213	99.13%	-127.75	-78.67



Checklist #2 - Billing

Billing Completeness (Percent) UNEs and Resale Aggregate (BI-4A)

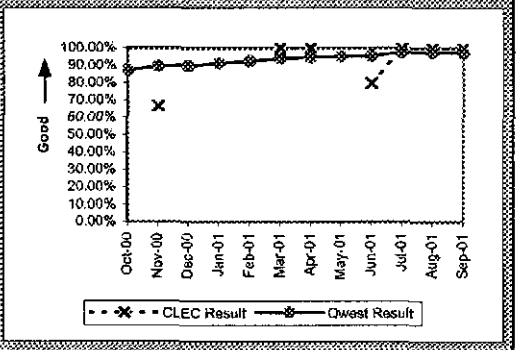
Date	CLEC Num	CLEC Den	CLEC Rest	CLEC Std D	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	7270.42	7393.42	98.34%		409500.76	421904.76	97.06%		
Nov-00	7208.14	7239.14	99.54%		356260.06	368781.06	96.61%		
Dec-00	8761.46	8844.48	99.06%		378854.18	389487.18	97.27%		
Jan-01	6986	7096	98.45%		376935.74	387554.74	97.26%		
Feb-01	10272	10333	99.41%	7.66%	356069	361894	98.39%	-8.12	-5.94
Mar-01	9946	9994	99.52%	6.91%	353125	360219	98.03%	-10.57	-7.42
Apr-01	11088	11169	99.27%	8.49%	354139	361904	97.85%	-10.2	-7.2
May-01	10813	10928	98.95%	10.20%	397462	407472	97.54%	-9.36	-6.69
Jun-01	12203	12274	99.42%	7.58%	396364	406444	97.52%	-13.33	-9.1
Jul-01	10280	10383	99.01%	9.91%	427924	435694	98.22%	-8.02	-4.66
Aug-01	7792	7847	99.30%	8.34%	256606	260587	98.47%	-5.88	-4.58
Sep-01	2575	2597	99.15%	9.16%	3119	3134	99.52%	2.01	0.22



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Installation

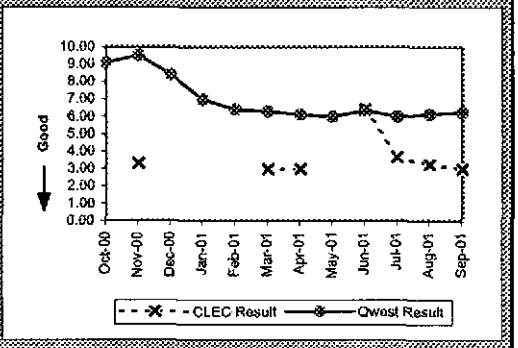
Installation Commitments Met (Percent) (OP-3)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
Oct-00				21122	24204	87.27%		
Nov-00	2	3	66.67%	22352	24982	89.47%	3.72	1.26
Dec-00				22558	25151	89.69%		
Jan-01				24937	27311	91.31%		
Feb-01				22081	23861	92.54%		
Mar-01	1	1	100.00%	23646	25141	94.05%	-0.25	-1.15
Apr-01	1	1	100.00%	21344	22515	94.80%	-0.23	-1.14
May-01				23815	24993	95.29%		
Jun-01	4	5	80.00%	24332	25461	95.57%	1.23	-0.26
Jul-01	2	2	100.00%	25437	26013	97.79%	-0.21	-1.13
Aug-01	4	4	100.00%	30061	30772	97.69%	-0.31	-1.19
Sep-01	8	8	100.00%	23233	23828	97.50%	-0.45	-1.28



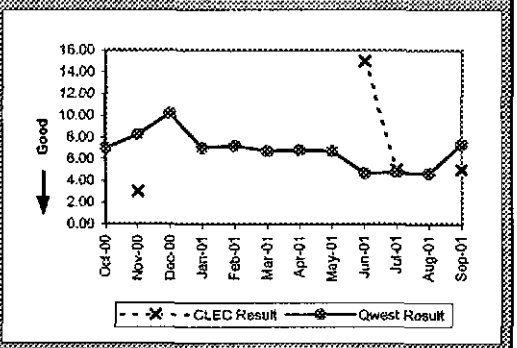
Installation Interval (Average Days) (OP-4)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
Oct-00				219862	24200	9.09		
Nov-00	10	3	3.33	237670	24972	9.52	-0.71	-1.43
Dec-00				211457	25138	8.41		
Jan-01				190531	27309	6.98		
Feb-01				152888	23860	6.41		
Mar-01	3	1	3.00	158209	25136	6.29	-0.36	-1.22
Apr-01	3	1	3.00	137606	22512	6.11	-0.32	-1.2
May-01				149481	24989	5.98		
Jun-01	32	5	6.40	161555	25459	6.35	0.41	-0.75
Jul-01	11	3	3.67	163821	27396	5.98	-0.56	-1.34
Aug-01	13	4	3.25	198805	32362	6.14	-0.83	-1.5
Sep-01	27	9	3.00	156565	25177	6.22	-1.05	-1.64



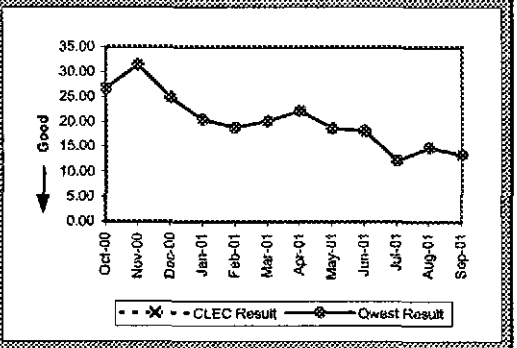
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
Oct-00				5105	732	6.97		
Nov-00	3	1	3.00	5036	613	8.22	-0.27	-1.17
Dec-00				5135	504	10.19		
Jan-01				3522	504	6.99		
Feb-01				2677	372	7.20		
Mar-01				2574	385	6.69		
Apr-01				2048	301	6.80		
May-01				2531	378	6.70		
Jun-01	15	1	15.00	1900	406	4.68	1.45	-0.12
Jul-01	5	1	5.00	8140	1712	4.75	0.58	-0.65
Aug-01				9135	1964	4.65		
Sep-01	5	1	5.00	12029	1641	7.33	-0.11	-1.06



Delayed Days for Facility Reasons (Average Days) (OP-6B)-- Dispatches Within MSAs

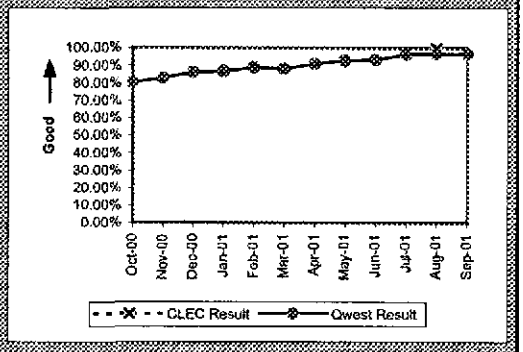
Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
Oct-00				62745	2350	26.70		
Nov-00				63401	2017	31.43		
Dec-00				51831	2089	24.81		
Jan-01				38124	1870	20.39		
Feb-01				26546	1408	18.85		
Mar-01				22322	1110	20.11		
Apr-01				19285	870	22.17		
May-01				14902	800	18.63		
Jun-01				13093	723	18.11		
Jul-01				3059	250	12.24		
Aug-01				4977	337	14.77		
Sep-01				4061	303	13.40		



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Installation

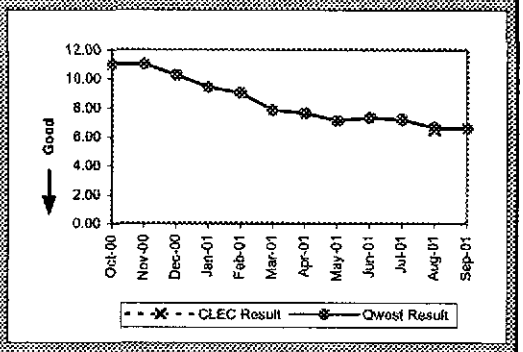
Installation Commitments Met (Percent) (OP-3)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
Oct-00				1916	2383	80.40%		
Nov-00				1889	2280	82.85%		
Dec-00				1954	2266	86.23%		
Jan-01				2149	2479	86.69%		
Feb-01				2135	2402	88.88%		
Mar-01				2289	2600	88.04%		
Apr-01				2268	2491	91.05%		
May-01				2514	2711	92.73%		
Jun-01				2518	2701	93.22%		
Jul-01				2858	2964	96.42%		
Aug-01	2	2	100.00%	3212	3327	96.54%	-0.27	-1.16
Sep-01				2580	2667	96.74%		



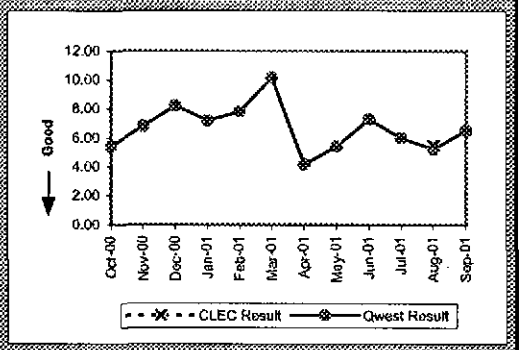
Installation Interval (Average Days) (OP-4)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
Oct-00				26143	2383	10.97		
Nov-00				25069	2280	11.00		
Dec-00				23183	2266	10.23		
Jan-01				23311	2479	9.40		
Feb-01				21645	2402	9.01		
Mar-01				20342	2600	7.82		
Apr-01				18970	2491	7.62		
May-01				19254	2711	7.10		
Jun-01				19751	2701	7.31		
Jul-01				22596	3148	7.18		
Aug-01	26	4	6.50	23167	3499	6.62	-0.03	-1.02
Sep-01				18549	2818	6.59		



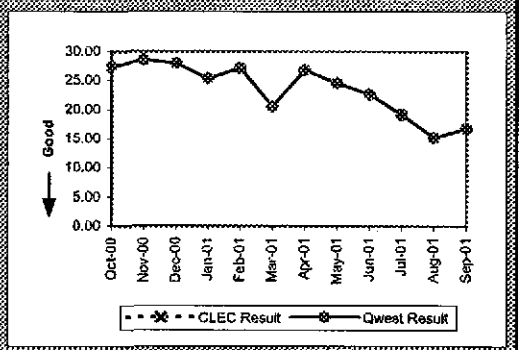
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
Oct-00				503	93	5.41		
Nov-00				696	102	6.82		
Dec-00				568	69	8.23		
Jan-01				525	73	7.19		
Feb-01				414	53	7.81		
Mar-01				660	65	10.15		
Apr-01				262	63	4.16		
May-01				297	55	5.40		
Jun-01				486	67	7.28		
Jul-01				1426	238	5.99		
Aug-01	11	2	5.50	1184	226	5.24	0.33	-0.8
Sep-01				1322	203	6.51		



Delayed Days for Facility Reasons (Average Days) (OP-6B)-- Dispatches Outside MSAs

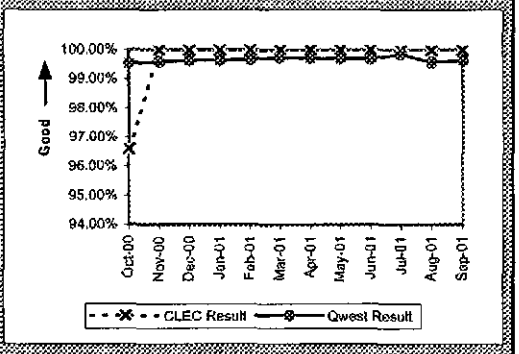
Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
Oct-00				10259	374	27.43		
Nov-00				8246	289	28.53		
Dec-00				6794	243	27.96		
Jan-01				6506	257	25.32		
Feb-01				5804	214	27.12		
Mar-01				5048	246	20.52		
Apr-01				4287	160	26.79		
May-01				3486	142	24.55		
Jun-01				2627	116	22.65		
Jul-01				992	52	19.08		
Aug-01				926	61	15.18		
Sep-01				551	33	16.70		



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Installation

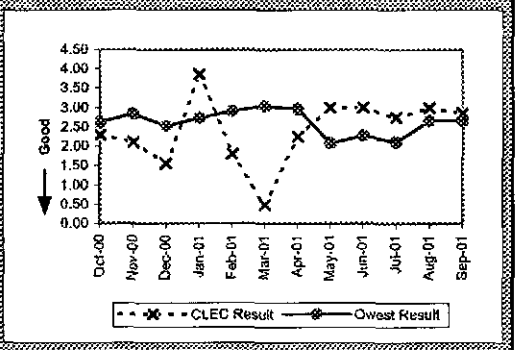
Installation Commitments Met (Percent) (OP-3)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
Oct-00	57	59	96.61%	144958	145618	99.55%	8.21	3.99
Nov-00	81	81	100.00%	151614	152225	99.60%	-0.57	-1.35
Dec-00	18	18	100.00%	128936	129393	99.65%	-0.25	-1.15
Jan-01	29	29	100.00%	108105	108493	99.64%	-0.32	-1.2
Feb-01	16	16	100.00%	94529	94837	99.68%	-0.23	-1.14
Mar-01	25	25	100.00%	110536	110826	99.74%	-0.26	-1.16
Apr-01	133	133	100.00%	102593	102897	99.70%	-0.63	-1.38
May-01	26	26	100.00%	119425	119791	99.69%	-0.28	-1.17
Jun-01	14	14	100.00%	134593	134994	99.70%	-0.2	-1.12
Jul-01	6	6	100.00%	107508	107664	99.86%	-0.09	-1.06
Aug-01	20	20	100.00%	35758	35919	99.58%	-0.29	-1.18
Sep-01	7	7	100.00%	26118	26214	99.63%	-0.16	-1.1



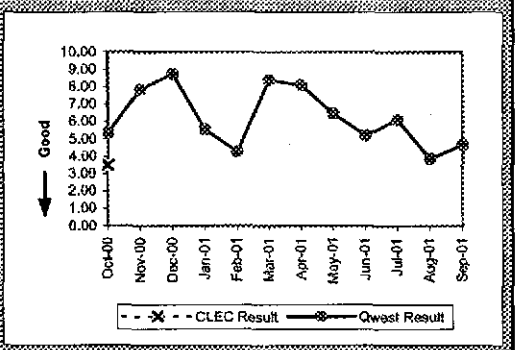
Installation Interval (Average Days) (OP-4)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
Oct-00	135	59	2.29	381416	145618	2.62	-0.67	-1.41
Nov-00	171	81	2.11	433006	152224	2.84	-1.65	-2.01
Dec-00	29	18	1.56	326875	129391	2.53	-1.11	-1.67
Jan-01	112	29	3.86	296667	108493	2.73	1.61	-0.02
Feb-01	29	16	1.81	275718	94837	2.91	-1.29	-1.78
Mar-01	12	25	0.48	336958	110825	3.04	-3.69	-3.25
Apr-01	299	133	2.25	305476	102896	2.97	-2.53	-2.54
May-01	15	5	3.00	193326	92882	2.08	2	0.21
Jun-01	39	13	3.00	225981	99561	2.27	2.29	0.39
Jul-01	11	4	2.75	180791	85742	2.11	1	-0.39
Aug-01	60	20	3.00	67637	25446	2.66	1.3	-0.21
Sep-01	20	7	2.86	51630	19401	2.66	0.98	-0.4



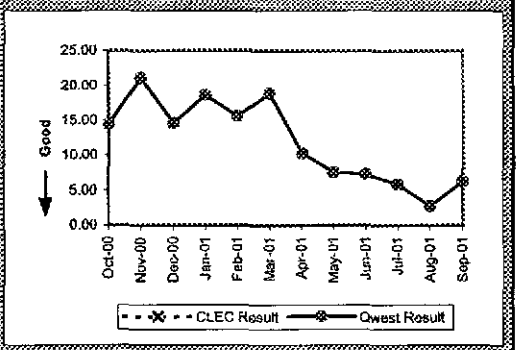
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
Oct-00	7	2	3.50	2420	452	5.35	-0.19	-1.11
Nov-00				2311	294	7.86		
Dec-00				1923	220	8.74		
Jan-01				1196	215	5.56		
Feb-01				775	182	4.26		
Mar-01				1538	183	8.40		
Apr-01				1637	202	8.10		
May-01				1572	243	6.47		
Jun-01				1543	296	5.21		
Jul-01				6958	1136	6.12		
Aug-01				3008	779	3.86		
Sep-01				2734	587	4.66		



Delayed Days for Facility Reasons (Average Days) (OP-6B)-- No Dispatches

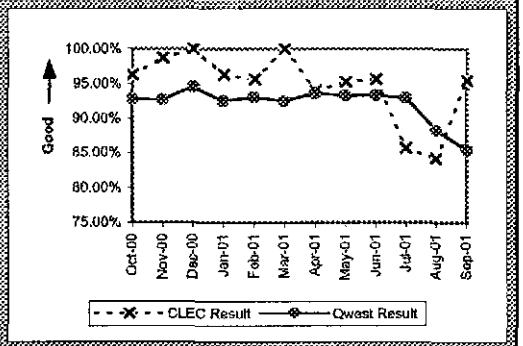
Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
Oct-00				3001	208	14.43		
Nov-00				6688	317	21.10		
Dec-00				3467	237	14.63		
Jan-01				3218	173	18.60		
Feb-01				1963	126	15.58		
Mar-01				2017	107	18.85		
Apr-01				1044	102	10.24		
May-01				929	123	7.55		
Jun-01				772	105	7.35		
Jul-01				159	27	5.89		
Aug-01				99	36	2.75		
Sep-01				213	34	6.26		



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Installation

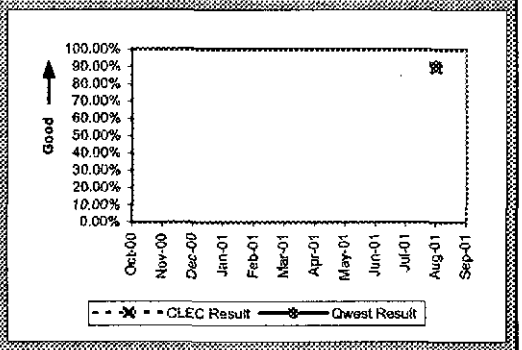
New Service Installation Quality (Percent) (OP-5)

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
Oct-00	52	54	96.30%	160900	173418	92.78%	-1	-1.61
Nov-00	76	77	98.70%	167295	180534	92.67%	-2.93	-2.23
Dec-00	58	58	100.00%	163071	172474	94.55%	-1.83	-2.11
Jan-01	26	27	96.30%	140292	151646	92.51%	-0.75	-1.45
Feb-01	22	23	95.65%	124168	133491	93.02%	-0.5	-1.3
Mar-01	22	22	100.00%	123577	133619	92.48%	-1.34	-1.81
Apr-01	78	83	93.98%	128357	137048	93.66%	-0.12	-1.07
May-01	80	84	95.24%	131952	141465	93.28%	-0.72	-1.44
Jun-01	22	23	95.65%	148857	159465	93.35%	-0.44	-1.27
Jul-01	12	14	85.71%	142542	153384	92.93%	1.05	-0.41
Aug-01	16	19	84.21%	93444	105826	88.30%	0.55	-0.65
Sep-01	21	22	95.45%	54367	63583	85.51%	-1.33	-1.81



New Service Installation Quality (Percent) (OP-5*)

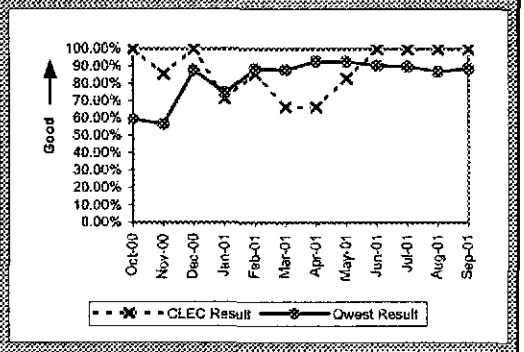
Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
Oct-00								
Nov-00								
Dec-00								
Jan-01								
Feb-01								
Mar-01								
Apr-01								
May-01								
Jun-01								
Jul-01								
Aug-01	17	19	89.47%	95835	105826	90.56%	0.16	-0.86
Sep-01								



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Repair

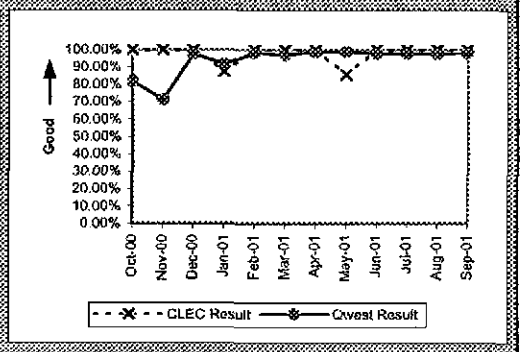
Out of Service Cleared within 24 hours (Percent) (MR-3)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
Oct-00	6	6	100.00%	25926	43612	59.45%	-2.02	-2.23
Nov-00	6	7	85.71%	25067	44151	56.78%	-1.55	-1.94
Dec-00	5	5	100.00%	23763	27058	87.82%	-0.83	-1.51
Jan-01	5	7	71.43%	28612	38245	74.81%	0.24	-0.85
Feb-01	6	7	85.71%	25581	28836	88.71%	0.32	-0.61
Mar-01	2	3	66.67%	29216	33204	87.99%	0.92	-0.44
Apr-01	2	3	66.67%	26969	29010	92.96%	1.25	-0.24
May-01	5	6	83.33%	27607	29722	92.88%	0.8	-0.51
Jun-01	10	10	100.00%	27279	30133	90.53%	-1.02	-1.62
Jul-01	5	5	100.00%	28490	31681	89.93%	-0.75	-1.45
Aug-01	7	7	100.00%	30769	35354	87.03%	-1.02	-1.62
Sep-01	6	6	100.00%	21529	24230	88.85%	-0.87	-1.53



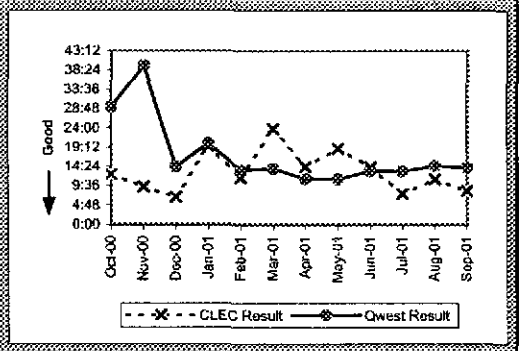
All Troubles Cleared within 48 hours (Percent) (MR-4)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
Oct-00	8	8	100.00%	45098	55072	81.89%	-1.33	-1.81
Nov-00	8	8	100.00%	40178	56392	71.25%	-1.8	-2.09
Dec-00	6	6	100.00%	33741	34644	97.39%	-0.4	-1.24
Jan-01	7	8	87.50%	44859	48825	91.88%	0.49	-0.7
Feb-01	9	9	100.00%	36261	36975	98.07%	-0.42	-1.26
Mar-01	3	3	100.00%	41121	42454	96.86%	-0.31	-1.19
Apr-01	5	5	100.00%	36384	36836	98.77%	-0.25	-1.15
May-01	6	7	85.71%	37807	38248	98.85%	1.75	0.06
Jun-01	10	10	100.00%	38049	38954	97.68%	-0.49	-1.3
Jul-01	5	5	100.00%	40305	41235	97.74%	-0.34	-1.21
Aug-01	10	10	100.00%	45650	46759	97.63%	-0.49	-1.3
Sep-01	8	8	100.00%	32064	32761	97.87%	-0.42	-1.25



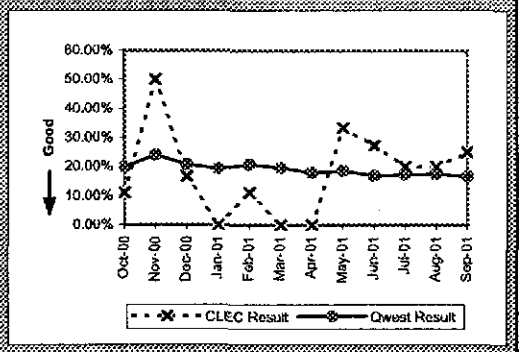
Mean Time to Restore (Hours:Minutes) (MR-6)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
Oct-00	99:48	8	12:28	1606329:11	55072	29:10	-1.7	-2.03
Nov-00	74:32	8	9:19	2223663:13	56392	39:26	-1.88	-2.14
Dec-00	40:56	6	6:49	493984:25	34644	14:16	-1.1	-1.67
Jan-01	155:36	8	19:27	986843:20	48825	20:13	-0.11	-1.07
Feb-01	104:10	9	11:34	498403:29	36975	13:29	-0.41	-1.25
Mar-01	71:34	3	23:51	591444:00	42454	13:56	1.18	-0.28
Apr-01	71:51	5	14:22	418752:47	36836	11:22	0.78	-0.53
May-01	132:22	7	18:55	431700:39	38248	11:17	1.85	0.01
Jun-01	142:26	10	14:15	519234:46	38954	13:20	0.47	-0.72
Jul-01	37:59	5	7.36	546625:49	41235	13:15	-0.88	-1.53
Aug-01	112:57	10	11:18	681984:28	46759	14:35	-0.7	-1.43
Sep-01	66:51	8	8:21	465419:35	32761	14:12	-1.19	-1.73



Repair Repeat Report Rate (Percent) (MR-7)-- Dispatches Within MSAs

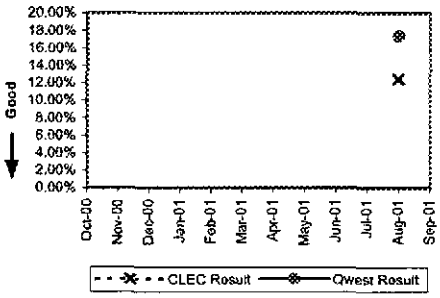
Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
Oct-00	1	9	11.11%	11494	57951	19.83%	-0.66	-1.4
Nov-00	4	8	50.00%	14253	59549	23.93%	1.54	-0.06
Dec-00	1	6	16.67%	7543	36400	20.72%	-0.25	-1.15
Jan-01	0	8	0.00%	9874	51054	19.34%	-1.38	-1.84
Feb-01	1	9	11.11%	8044	38771	20.75%	-0.71	-1.43
Mar-01	0	3	0.00%	8695	44362	19.60%	-0.86	-1.52
Apr-01	0	5	0.00%	6927	38517	17.98%	-1.05	-1.64
May-01	3	9	33.33%	7410	39884	18.58%	1.05	-0.36
Jun-01	3	11	27.27%	6919	40796	16.96%	0.87	-0.47
Jul-01	1	5	20.00%	7493	43119	17.38%	0.22	-0.87
Aug-01	2	10	20.00%	8592	49123	17.49%	0.26	-0.84
Sep-01	2	8	25.00%	5766	34276	16.82%	0.62	-0.63



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Repair

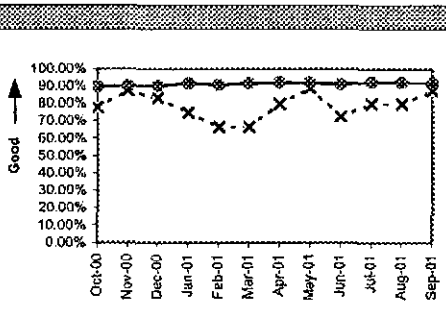
Repair Repeat Report Rate (Percent) (MR-7*)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
Oct-00								
Nov-00								
Dec-00								
Jan-01								
Feb-01								
Mar-01								
Apr-01								
May-01								
Jun-01								
Jul-01								
Aug-01	1	8	12.50%	7515	43098	17.44%	-0.37	-1.22
Sep-01								



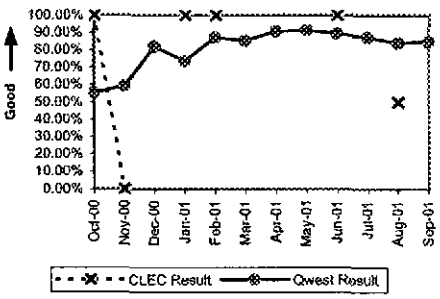
Repair Appointments Met (Percent) (MR-9)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
Oct-00	7	9	77.78%	52022	57951	89.77%	3.32	1.02
Nov-00	7	8	87.50%	53661	59549	90.11%	0.16	-0.9
Dec-00	5	6	83.33%	32878	36400	90.32%	-0.11	-1.07
Jan-01	6	8	75.00%	46809	51054	91.69%	1.4	-0.15
Feb-01	6	9	66.67%	35216	38771	90.83%	1.98	0.2
Mar-01	2	3	66.67%	40674	44362	91.69%	1.15	-0.3
Apr-01	4	5	80.00%	35538	38517	92.27%	0.87	-0.47
May-01	8	9	88.89%	36702	39884	92.02%	0.4	-0.75
Jun-01	8	11	72.73%	37188	40796	91.16%	1.76	0.07
Jul-01	4	5	80.00%	39865	43119	92.45%	0.89	-0.46
Aug-01	8	10	80.00%	45297	49123	92.21%	1.24	-0.25
Sep-01	7	8	87.50%	31499	34276	91.90%	0.49	-0.7



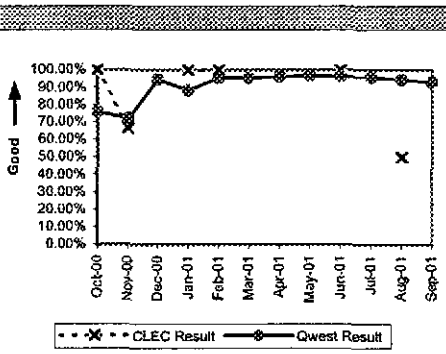
Out of Service Cleared within 24 hours (Percent) (MR-3)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
Oct-00	1	1	100.00%	2516	4550	55.30%	-0.9	-1.55
Nov-00	0	3	0.00%	2393	4031	59.36%	8.01	3.87
Dec-00				2583	3147	82.08%		
Jan-01	1	1	100.00%	2262	3072	73.63%	-0.8	-1.36
Feb-01	1	1	100.00%	2275	2607	87.27%	-0.38	-1.23
Mar-01				2249	2636	85.35%		
Apr-01				2316	2555	90.65%		
May-01				2564	2805	91.41%		
Jun-01	1	1	100.00%	2960	3311	89.40%	-0.34	-1.21
Jul-01				3533	4050	87.23%		
Aug-01	1	2	50.00%	4122	4901	84.11%	1	-0.39
Sep-01				2110	2487	84.84%		



All Troubles Cleared within 48 hours (Percent) (MR-4)-- Dispatches Outside MSAs

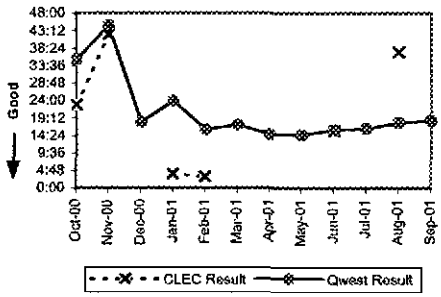
Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
Oct-00	1	1	100.00%	4363	5751	75.87%	-0.56	-1.34
Nov-00	2	3	66.67%	3818	5312	71.88%	0.33	-0.8
Dec-00				3753	3971	94.51%		
Jan-01	1	1	100.00%	3623	4107	88.22%	-0.37	-1.22
Feb-01	1	1	100.00%	3283	3446	95.27%	-0.22	-1.14
Mar-01				3380	3543	95.40%		
Apr-01				3279	3412	96.10%		
May-01				3677	3801	96.74%		
Jun-01	1	1	100.00%	4132	4293	96.25%	-0.2	-1.12
Jul-01				5012	5242	95.61%		
Aug-01	1	2	50.00%	6032	6386	94.46%	1.6	-0.03
Sep-01				3284	3533	92.95%		



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Repair

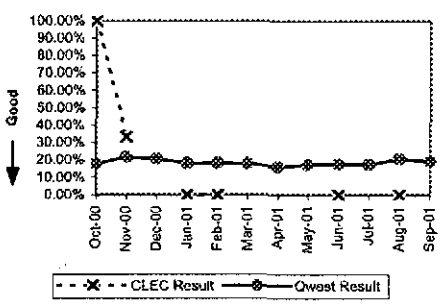
Mean Time to Restore (Hours:Minutes) (MR-6)– Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
Oct-00	22:53	1	22:53	202773:20	5751	35:16	-0.84	-1.2
Nov-00	126:48	3	42:16	237232:06	5312	44:40	-0.07	-1.04
Dec-00				71875:44	3971	18:06		
Jan-01	3:54	1	3:54	98090:25	4107	23:53	-0.82	-1.5
Feb-01	3:07	1	3:07	55576:25	3446	16:08	-0.81	-1.49
Mar-01				61546:11	3543	17:22		
Apr-01				50324:19	3412	14:45		
May-01				55862:12	3801	14:39		
Jun-01	15:46	1	15:46	68745:36	4293	16:01	-0.02	-1.01
Jul-01				85971:08	5242	16:24		
Aug-01	74:51	2	37:25	114976:17	6386	18:00	1.49	-0.09
Sep-01				65587:38	3533	18:34		



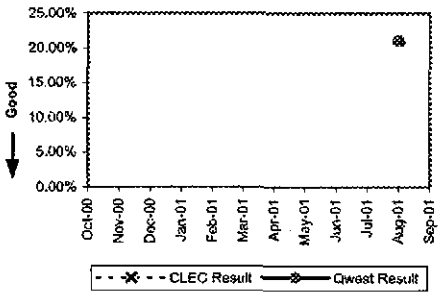
Repair Repeat Report Rate (Percent) (MR-7)– Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
Oct-00	1	1	100.00%	1063	5954	17.85%	1.35	-0.18
Nov-00	1	3	33.33%	1215	5556	21.87%	0.45	-0.72
Dec-00				846	4078	20.75%		
Jan-01	0	1	0.00%	766	4213	18.18%	-0.47	-1.29
Feb-01	0	1	0.00%	646	3537	18.26%	-0.47	-1.29
Mar-01				661	3651	18.10%		
Apr-01				563	3506	16.06%		
May-01				681	3896	17.48%		
Jun-01	0	1	0.00%	790	4435	17.81%	-0.47	-1.28
Jul-01				950	5410	17.56%		
Aug-01	0	2	0.00%	1369	6590	20.77%	-0.72	-1.44
Sep-01				710	3663	19.38%		



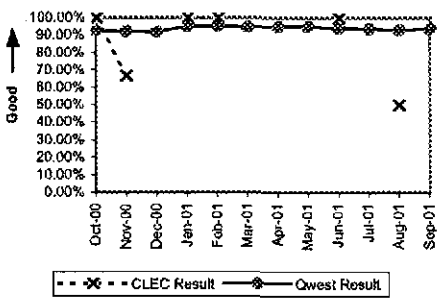
Repair Repeat Report Rate (Percent) (MR-7*)– Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
Oct-00								
Nov-00								
Dec-00								
Jan-01								
Feb-01								
Mar-01								
Apr-01								
May-01								
Jun-01								
Jul-01								
Aug-01				1154	5491	21.02%		
Sep-01								



Repair Appointments Met (Percent) (MR-9)– Dispatches Outside MSAs

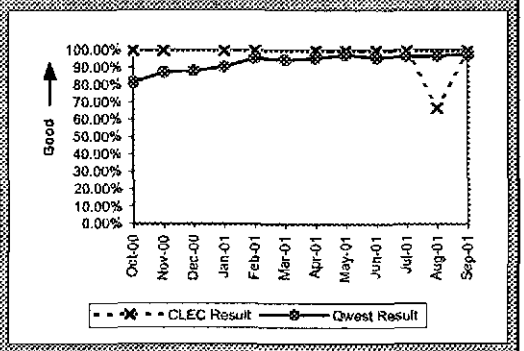
Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
Oct-00	1	1	100.00%	5500	5954	92.37%	-0.29	-1.17
Nov-00	2	3	66.67%	5119	5556	92.13%	8.08	3.91
Dec-00				3744	4078	91.81%		
Jan-01	1	1	100.00%	4006	4213	95.09%	-0.23	-1.14
Feb-01	1	1	100.00%	3373	3537	95.36%	-0.22	-1.13
Mar-01				3455	3651	94.63%		
Apr-01				3324	3506	94.81%		
May-01				3699	3896	94.94%		
Jun-01	1	1	100.00%	4166	4435	93.93%	-0.25	-1.15
Jul-01				5061	5410	93.55%		
Aug-01	1	2	50.00%	6135	6590	93.10%	1.49	-0.1
Sep-01				3436	3663	93.80%		



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Repair

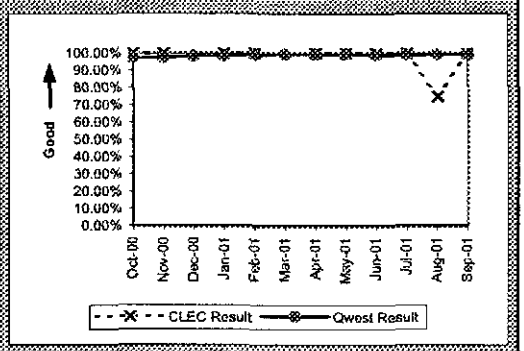
Out of Service Cleared within 24 hours (Percent) (MR-3)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
Oct-00	2	2	100.00%	5335	6539	81.59%	-0.87	-1.41
Nov-00	5	5	100.00%	7023	8031	87.45%	-0.85	-1.51
Dec-00				6119	6922	88.40%		
Jan-01	2	2	100.00%	5853	6457	90.65%	-0.45	-1.28
Feb-01	1	1	100.00%	4480	4682	95.69%	-0.21	-1.13
Mar-01				5840	6176	94.56%		
Apr-01	4	4	100.00%	4828	5055	95.47%	-0.44	-1.26
May-01	2	2	100.00%	6273	6431	97.51%	-0.23	-1.14
Jun-01	3	3	100.00%	5884	6146	95.74%	-0.37	-1.22
Jul-01	3	3	100.00%	5117	5300	96.55%	-0.33	-1.2
Aug-01	2	3	66.67%	6153	6355	96.82%	1.67	0.02
Sep-01	3	3	100.00%	4597	4698	97.85%	-0.26	-1.16



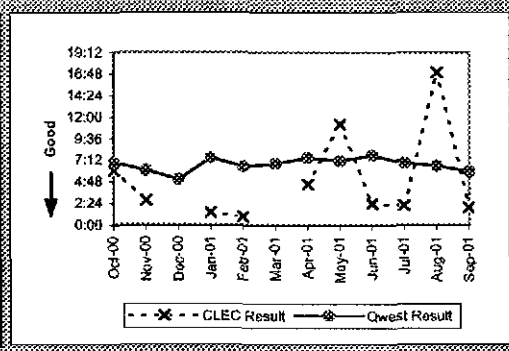
All Troubles Cleared within 48 hours (Percent) (MR-4)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
Oct-00	9	9	100.00%	31106	31985	97.25%	-0.5	-1.31
Nov-00	7	7	100.00%	27025	27765	97.33%	-0.44	-1.27
Dec-00				22848	23244	98.30%		
Jan-01	3	3	100.00%	12472	12669	98.45%	-0.22	-1.13
Feb-01	1	1	100.00%	9677	9759	99.16%	-0.09	-1.08
Mar-01				11670	11757	99.26%		
Apr-01	9	9	100.00%	8954	9023	99.24%	-0.26	-1.16
May-01	2	2	100.00%	11079	11139	99.46%	-0.1	-1.06
Jun-01	4	4	100.00%	11099	11201	99.09%	-0.19	-1.12
Jul-01	5	5	100.00%	10200	10288	99.14%	-0.21	-1.13
Aug-01	3	4	75.00%	11891	11974	99.31%	2.21	0.34
Sep-01	6	6	100.00%	8981	9044	99.30%	-0.21	-1.12



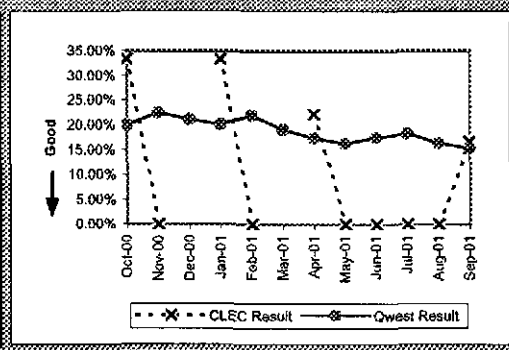
Mean Time to Restore (Hours:Minutes) (MR-6)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
Oct-00	54:21	9	6:02	220879:16	31985	6:54	-0.16	-1.1
Nov-00	19:17	7	2:45	169389:07	27765	6:06	-0.44	-1.27
Dec-00				117845:32	23244	5:04		
Jan-01	4:13	3	1:24	94552:51	12669	7:28	-0.83	-1.51
Feb-01	0:57	1	0:57	63819:24	9759	6:32	-0.52	-1.31
Mar-01				80409:53	11757	6:50		
Apr-01	40:59	9	4:33	67449:11	9023	7:29	-0.79	-1.48
May-01	22:30	2	11:15	79730:42	11139	7:09	0.73	-0.56
Jun-01	9:34	4	2:23	86730:55	11201	7:45	-0.75	-1.45
Jul-01	11:00	5	2:12	71231:18	10288	6:55	-0.79	-1.48
Aug-01	68:00	4	17:00	79046:18	11974	6:36	1.79	0.09
Sep-01	11:56	6	1:59	53885:40	9044	5:57	-0.98	-1.6



Repair Repeat Report Rate (Percent) (MR-7)-- No Dispatches

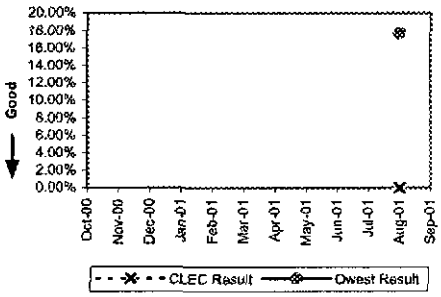
Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
Oct-00	3	9	33.33%	6380	31986	19.95%	0.93	-0.43
Nov-00	0	7	0.00%	6232	27790	22.43%	-1.42	-1.86
Dec-00				4898	23246	21.07%		
Jan-01	1	3	33.33%	2545	12669	20.09%	0.53	-0.68
Feb-01	0	1	0.00%	2141	9760	21.94%	-0.53	-1.32
Mar-01				2241	11758	19.06%		
Apr-01	2	9	22.22%	1568	9026	17.37%	0.42	-0.75
May-01	0	2	0.00%	1816	11139	16.30%	-0.62	-1.38
Jun-01	0	4	0.00%	1956	11201	17.46%	-0.92	-1.56
Jul-01	0	5	0.00%	1882	10288	18.29%	-1.06	-1.64
Aug-01	0	4	0.00%	1957	11974	16.34%	-0.88	-1.54
Sep-01	1	6	16.67%	1395	9045	15.31%	0.17	-0.9



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Repair

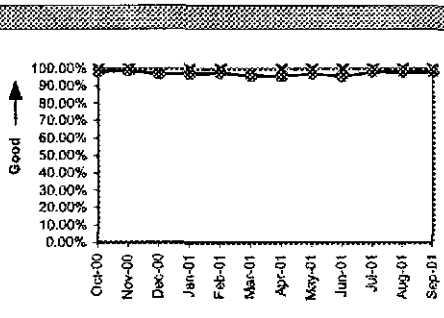
Repair Repeat Report Rate (Percent) (MR-7*)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
Oct-00								
Nov-00								
Dec-00								
Jan-01								
Feb-01								
Mar-01								
Apr-01								
May-01								
Jun-01								
Jul-01								
Aug-01	0	3	0.00%	1111	6279	17.69%	-0.8	-1.49
Sep-01								



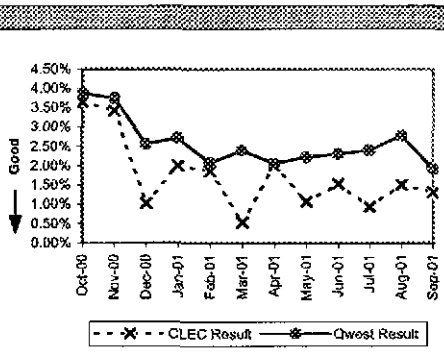
Repair Appointments Met (Percent) (MR-9)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
Oct-00	9	9	100.00%	31556	31986	98.66%	-0.35	-1.21
Nov-00	7	7	100.00%	27510	27790	98.99%	-0.27	-1.16
Dec-00				22523	23246	96.89%		
Jan-01	3	3	100.00%	12315	12669	97.21%	-0.29	-1.18
Feb-01	1	1	100.00%	9527	9760	97.61%	-0.16	-1.1
Mar-01				11290	11758	96.02%		
Apr-01	9	9	100.00%	8641	9026	95.73%	-0.63	-1.38
May-01	2	2	100.00%	10827	11139	97.20%	-0.24	-1.15
Jun-01	4	4	100.00%	10699	11201	95.52%	-0.43	-1.26
Jul-01	5	5	100.00%	10108	10288	98.25%	-0.3	-1.18
Aug-01	4	4	100.00%	11736	11974	98.01%	-0.28	-1.17
Sep-01	6	6	100.00%	8872	9045	98.09%	-0.34	-1.21



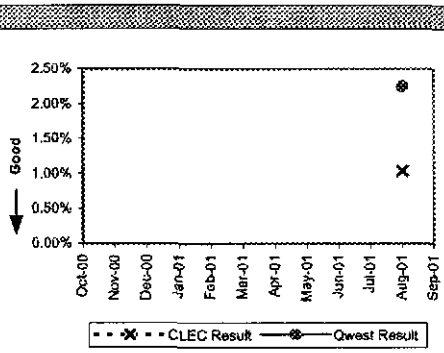
Trouble Rate (Percent) (MR-8)

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
Oct-00	19	520	3.65%	95891	2472429	3.88%	-0.27	-1.16
Nov-00	18	525	3.43%	92895	2481014	3.74%	-0.38	-1.23
Dec-00	6	585	1.03%	63724	2490127	2.56%	-2.35	-2.43
Jan-01	12	598	2.01%	67936	2498339	2.72%	-1.07	-1.85
Feb-01	11	590	1.86%	52068	2506227	2.08%	-0.36	-1.22
Mar-01	3	562	0.53%	59771	2488784	2.40%	-2.89	-2.76
Apr-01	14	698	2.01%	51049	2474350	2.06%	-0.11	-1.06
May-01	11	1028	1.07%	54919	2464482	2.23%	-2.52	-2.53
Jun-01	16	1050	1.52%	56432	2449132	2.30%	-1.68	-2.02
Jul-01	10	1070	0.93%	58817	2445108	2.41%	-3.14	-2.91
Aug-01	16	1064	1.50%	67687	2437287	2.78%	-2.53	-2.54
Sep-01	14	1062	1.32%	46984	2436079	1.93%	-1.45	-1.88



Trouble Rate (Percent) (MR-8*)

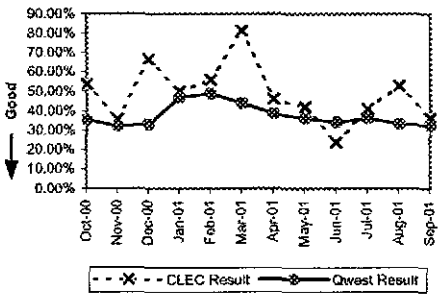
Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
Oct-00								
Nov-00								
Dec-00								
Jan-01								
Feb-01								
Mar-01								
Apr-01								
May-01								
Jun-01								
Jul-01								
Aug-01	11	1064	1.03%	54868	2437287	2.25%	-2.68	-2.63
Sep-01								



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Repair

Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10)

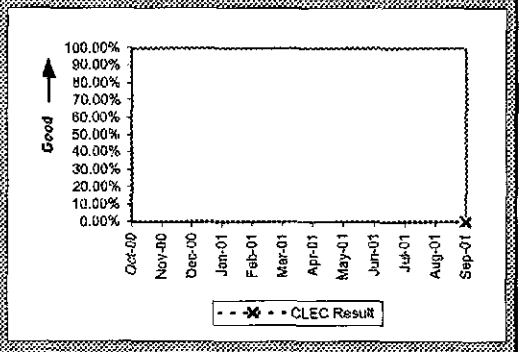
Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
Oct-00	22	41	53.68%	52385	148276	35.33%	2.38	0.44
Nov-00	10	28	35.71%	43967	136862	32.13%	0.41	-0.75
Dec-00	12	18	66.67%	31398	95122	33.01%	2.85	0.73
Jan-01	12	24	50.00%	59897	127833	46.86%	0.31	-0.81
Feb-01	14	25	56.00%	49933	102001	48.95%	0.89	-0.58
Mar-01	13	16	81.25%	46796	106567	43.91%	2.97	0.8
Apr-01	12	26	46.15%	32020	83069	38.55%	0.79	-0.52
May-01	8	19	42.11%	31037	85956	36.11%	0.54	-0.67
Jun-01	5	21	23.81%	29268	85700	34.15%	-1	-1.61
Jul-01	7	17	41.18%	33585	92402	36.35%	0.42	-0.75
Aug-01	18	34	52.94%	33770	101457	33.29%	2.34	0.42
Sep-01	8	22	36.36%	22589	69573	32.47%	0.4	-0.76



Checklist #2 - Enhanced Extended Loops (EELs) Installation

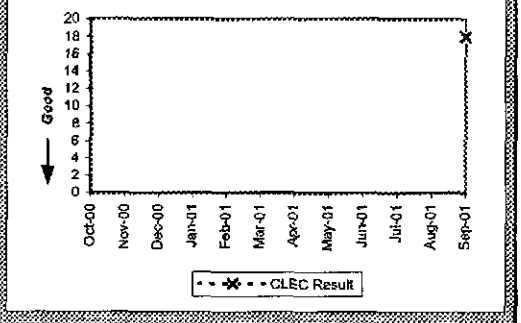
Installation Commitments Met (Percent) (OP-3)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Oct-00				
Nov-00				
Dec-00				
Jan-01				
Feb-01				
Mar-01				
Apr-01				
May-01				
Jun-01				
Jul-01				
Aug-01				
Sep-01	0	1	0.00%	0.00%



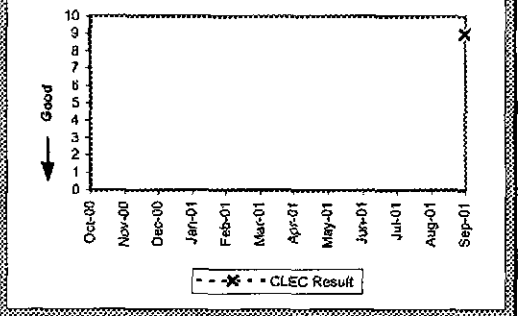
Installation Interval (Average Days) (OP-4)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Oct-00				
Nov-00				
Dec-00				
Jan-01				
Feb-01				
Mar-01				
Apr-01				
May-01				
Jun-01				
Jul-01				
Aug-01				
Sep-01	18	1	18.00	



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A)-- Interval Zone One

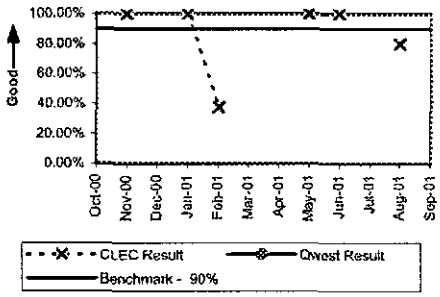
Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Oct-00				
Nov-00				
Dec-00				
Jan-01				
Feb-01				
Mar-01				
Apr-01				
May-01				
Jun-01				
Jul-01				
Aug-01				
Sep-01	9	1	9.00	



Checklist #4 - Unbundled Loop - Analog Installation

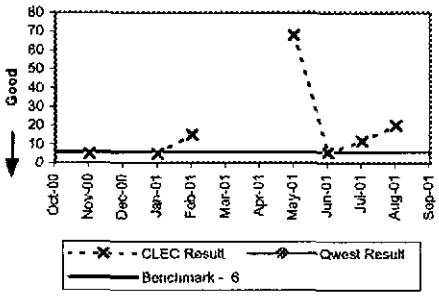
Installation Commitments Met (Percent) (OP-3)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Oct-00								
Nov-00	1	1	100.00%					
Dec-00								
Jan-01	2	2	100.00%					
Feb-01	6	16	37.50%					
Mar-01								
Apr-01								
May-01	1	1	100.00%					
Jun-01	8	8	100.00%					
Jul-01								
Aug-01	4	5	80.00%					
Sep-01								



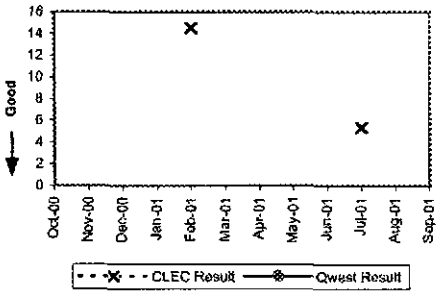
Installation Interval (Average Days) (OP-4)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Oct-00								
Nov-00	5	1	5.00					
Dec-00								
Jan-01	10	2	5.00					
Feb-01	240	16	15.00					
Mar-01								
Apr-01								
May-01	68	1	68.00					
Jun-01	43	8	5.38					
Jul-01	35	3	11.67					
Aug-01	100	5	20.00					
Sep-01								



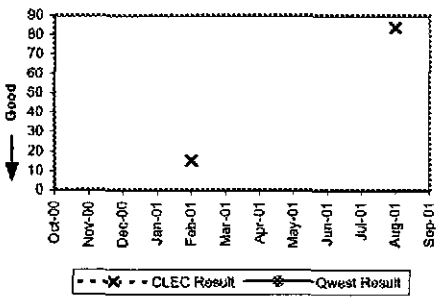
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Oct-00								
Nov-00								
Dec-00								
Jan-01								
Feb-01	58	4	14.50					
Mar-01								
Apr-01								
May-01								
Jun-01								
Jul-01	16	3	5.33					
Aug-01								
Sep-01								



Delayed Days for Facility Reasons (Average Days) (OP-6B)-- Dispatches Within MSAs

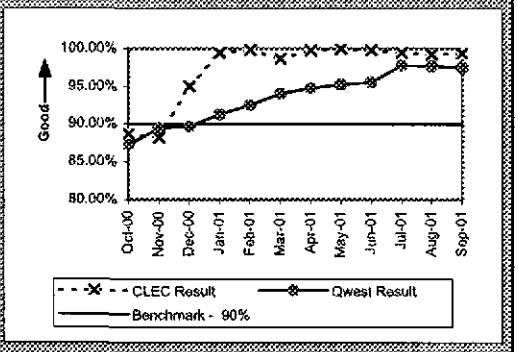
Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Oct-00								
Nov-00								
Dec-00								
Jan-01								
Feb-01	92	6	15.33					
Mar-01								
Apr-01								
May-01								
Jun-01								
Jul-01								
Aug-01	84	1	84.00					
Sep-01								



Checklist #4 - Unbundled Loop - Analog Installation

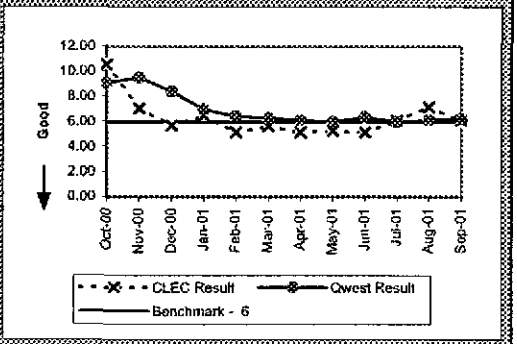
Installation Commitments Met (Percent) (OP-3)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Oct-00	479	540	88.70%	21122	24204	87.27%	-0.99	-1.6
Nov-00	413	468	88.25%	22352	24982	89.47%	0.81	-0.51
Dec-00	632	665	95.04%	22558	25151	89.69%	-4.48	-3.72
Jan-01	963	968	99.48%	24937	27311	91.31%	-8.87	-6.39
Feb-01	1171	1173	99.83%	22081	23861	92.54%	-9.28	-6.64
Mar-01	1555	1576	98.67%	23646	25141	94.05%	-7.51	-5.57
Apr-01	1005	1007	99.80%	21344	22515	94.80%	-6.99	-5.25
May-01	1045	1045	100.00%	23815	24993	95.29%	-7.04	-5.28
Jun-01	1209	1211	99.83%	24332	25461	95.57%	-7.05	-5.29
Jul-01	1329	1336	99.48%	25437	26013	97.79%	-4.09	-3.49
Aug-01	1391	1401	99.29%	30061	30772	97.69%	-3.89	-3.37
Sep-01	1301	1309	99.39%	23233	23828	97.50%	-4.26	-3.59



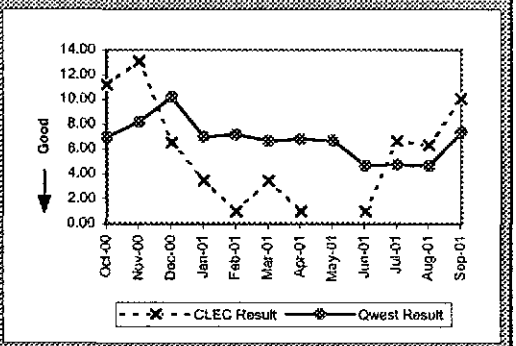
Installation Interval (Average Days) (OP-4)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Oct-00	4904	465	10.55	219862	24200	9.09	2.01	0.22
Nov-00	2887	409	7.06	237670	24972	9.52	-3.28	-2.98
Dec-00	2281	400	5.70	211457	25138	8.41	-3.86	-3.34
Jan-01	2494	386	6.46	190531	27309	6.98	-0.9	-1.55
Feb-01	2679	520	5.15	152888	23860	6.41	-2.94	-2.79
Mar-01	3873	686	5.65	158209	25136	6.29	-1.84	-2.12
Apr-01	1634	317	5.15	137606	22512	6.11	-1.76	-2.07
May-01	1965	373	5.27	149491	24989	5.98	-1.71	-2.04
Jun-01	3078	598	5.15	161555	25459	6.35	-3.78	-3.3
Jul-01	3998	654	6.11	163821	27396	5.98	0.47	-0.72
Aug-01	6246	871	7.17	198805	32362	6.14	4.27	1.6
Sep-01	5162	844	6.12	156565	25177	6.22	-0.32	-1.19



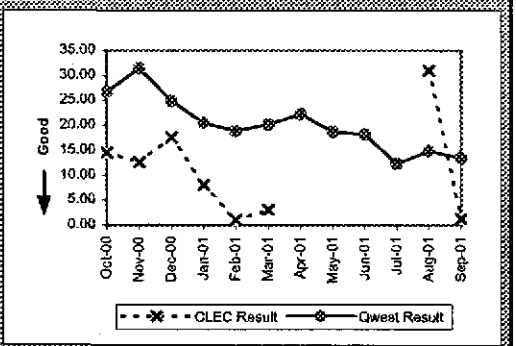
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Oct-00	336	30	11.20	5105	732	6.97	1.42	-0.14
Nov-00	327	25	13.08	5036	613	8.22	1.26	-0.24
Dec-00	124	19	6.53	5135	504	10.19	-0.57	-1.35
Jan-01	7	2	3.50	3522	504	6.99	-0.28	-1.17
Feb-01	1	1	1.00	2677	372	7.20	-0.36	-1.22
Mar-01	66	19	3.47	2574	385	6.69	-0.75	-1.46
Apr-01	2	2	1.00	2048	301	6.80	-0.49	-1.3
May-01				2531	378	6.70		
Jun-01	2	2	1.00	1900	406	4.68	-0.57	-1.34
Jul-01	379	57	6.65	8140	1712	4.75	1.45	-0.12
Aug-01	303	48	6.31	9135	1964	4.65	1.34	-0.18
Sep-01	484	48	10.08	12029	1641	7.33	0.89	-0.46



Delayed Days for Facility Reasons (Average Days) (OP-6B)-- Interval Zone One

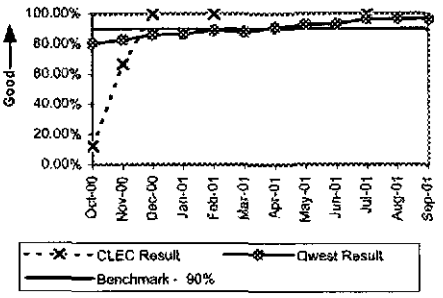
Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Oct-00	449	31	14.48	62745	2350	26.70	-2.3	-2.4
Nov-00	377	30	12.57	63401	2017	31.43	-2.94	-2.79
Dec-00	246	14	17.57	51631	2089	24.81	-0.87	-1.53
Jan-01	24	3	8.00	38124	1870	20.39	-0.75	-1.45
Feb-01	1	1	1.00	26546	1408	18.85	-0.71	-1.43
Mar-01	6	2	3.00	22322	1110	20.11	-0.95	-1.58
Apr-01				19285	870	22.17		
May-01				14902	800	18.63		
Jun-01				13093	723	18.11		
Jul-01				3059	250	12.24		
Aug-01	124	4	31.00	4977	337	14.77	1.19	-0.28
Sep-01	10	8	1.25	4061	303	13.40	-1.64	-1.99



Checklist #4 - Unbundled Loop - Analog Installation

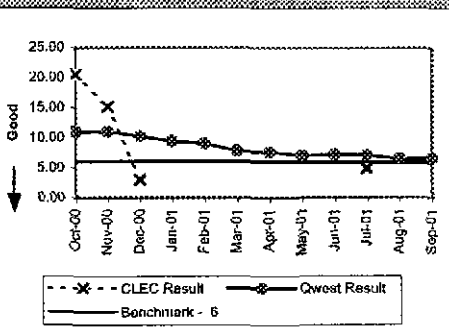
Installation Commitments Met (Percent) (OP-3)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Oct-00	1	8	12.50%	1916	2383	80.40%	3.72	1.26
Nov-00	8	12	66.67%	1889	2280	82.85%	1.31	-0.2
Dec-00	2	2	100.00%	1954	2266	86.23%	-0.56	-1.34
Jan-01				2149	2479	86.69%		
Feb-01	1	1	100.00%	2135	2402	88.88%	-0.35	-1.21
Mar-01				2289	2600	88.04%		
Apr-01				2269	2491	91.05%		
May-01				2514	2711	92.73%		
Jun-01				2518	2701	93.22%		
Jul-01	4	4	100.00%	2858	2964	96.42%	-0.38	-1.23
Aug-01				3212	3327	96.54%		
Sep-01				2580	2667	96.74%		



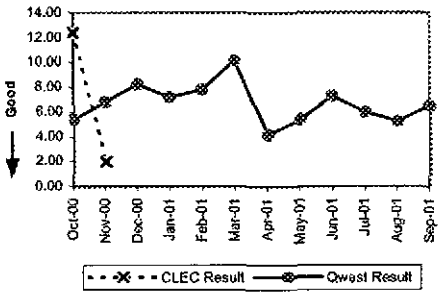
Installation Interval (Average Days) (OP-4)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Oct-00	164	8	20.50	26143	2383	10.97	1.47	-0.11
Nov-00	187	11	15.18	25069	2280	11.00	0.9	-0.45
Dec-00	6	2	3.00	23183	2266	10.23	-0.67	-1.41
Jan-01				23311	2479	9.40		
Feb-01				21645	2402	9.01		
Mar-01				20342	2600	7.82		
Apr-01				18970	2491	7.62		
May-01				19254	2711	7.10		
Jun-01				19751	2701	7.31		
Jul-01	20	4	5.00	22596	3148	7.18	-0.54	-1.33
Aug-01				23167	3499	6.62		
Sep-01				18549	2818	6.59		



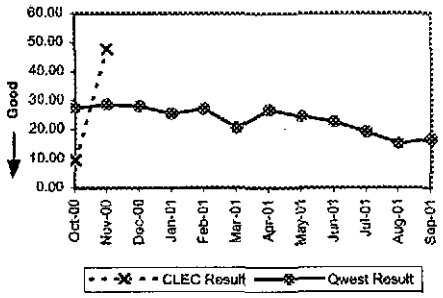
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Oct-00	62	5	12.40	503	93	5.41	1.43	-0.13
Nov-00	2	1	2.00	696	102	6.82	-0.4	-1.25
Dec-00				568	69	8.23		
Jan-01				525	73	7.19		
Feb-01				414	53	7.81		
Mar-01				660	65	10.15		
Apr-01				262	63	4.16		
May-01				297	55	5.40		
Jun-01				488	67	7.28		
Jul-01				1426	238	5.99		
Aug-01				1184	226	5.24		
Sep-01				1322	203	6.51		



Delayed Days for Facility Reasons (Average Days) (OP-6B)-- Interval Zone Two

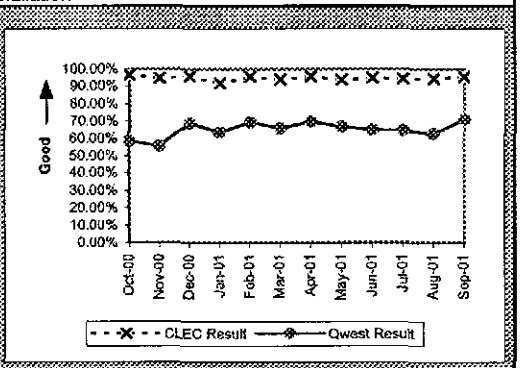
Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Oct-00	19	2	9.50	10259	374	27.43	-0.75	-1.45
Nov-00	143	3	47.67	8246	289	28.53	1.22	-0.26
Dec-00				6794	243	27.96		
Jan-01				6506	257	25.32		
Feb-01				5804	214	27.12		
Mar-01				5048	246	20.52		
Apr-01				4267	160	26.79		
May-01				3486	142	24.55		
Jun-01				2627	116	22.65		
Jul-01				992	52	19.08		
Aug-01				926	61	15.18		
Sep-01				551	33	16.70		



Checklist #4 - Unbundled Loop - Analog Installation

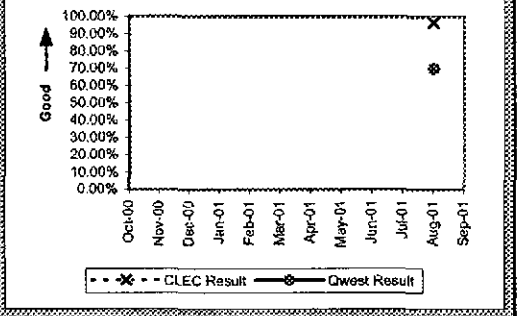
New Service Installation Quality (Percent) (OP-5)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Oct-00	590	610	96.72%	17661	30179	58.52%	-18.96	-12.53
Nov-00	736	776	94.85%	16523	29762	55.52%	-21.76	-14.23
Dec-00	842	879	95.79%	20640	30043	68.70%	-17.07	-11.38
Jan-01	1034	1124	91.99%	19879	31233	63.65%	-19.41	-12.8
Feb-01	1296	1354	95.72%	21105	30428	69.36%	-20.58	-13.51
Mar-01	1562	1660	94.10%	19303	29345	65.78%	-23.66	-15.38
Apr-01	1525	1592	95.79%	19945	28636	69.65%	-22.08	-14.42
May-01	1266	1348	93.92%	19019	28532	66.68%	-20.74	-13.61
Jun-01	1422	1498	94.93%	19731	30339	65.04%	-23.68	-15.4
Jul-01	1514	1604	94.39%	19792	30634	64.61%	-24.31	-15.78
Aug-01	1510	1598	94.49%	20822	33204	62.71%	-25.66	-16.6
Sep-01	1474	1540	95.71%	22711	31927	71.13%	-20.79	-13.64



New Service Installation Quality (Percent) (OP-5*)-- Interval Zone One and Two

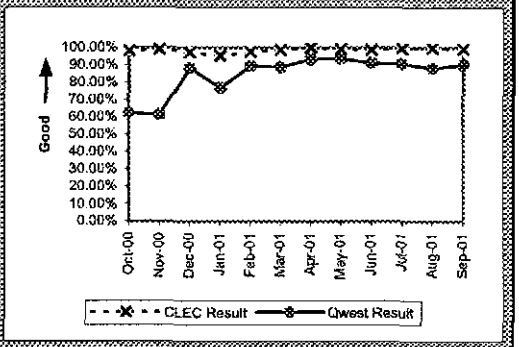
Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Oct-00								
Nov-00								
Dec-00								
Jan-01								
Feb-01								
Mar-01								
Apr-01								
May-01								
Jun-01								
Jul-01								
Aug-01	1543	1598	96.56%	23213	33204	69.91%	-22.69	-14.79
Sep-01								



Checklist #4 - Unbundled Loop - Analog Repair

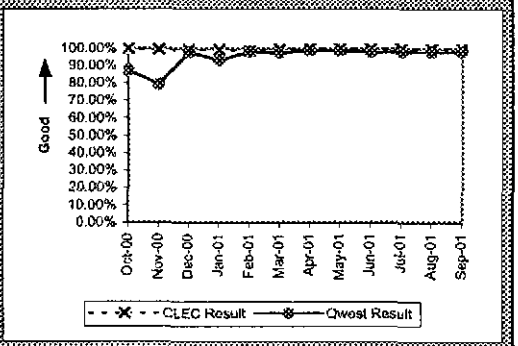
Out of Service Cleared within 24 hours (Percent) (MR-3)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Oct-00	233	237	98.31%	30965	49704	62.30%	-11.41	-7.94
Nov-00	224	226	99.12%	31587	51578	61.24%	-11.66	-8.09
Dec-00	151	155	97.42%	29479	33343	88.41%	-3.5	-3.13
Jan-01	210	220	95.45%	34192	44393	77.02%	-6.48	-4.94
Feb-01	171	175	97.71%	29707	33144	89.63%	-3.5	-3.13
Mar-01	251	254	98.82%	34528	38834	88.91%	-5.01	-4.05
Apr-01	205	205	100.00%	31565	33811	93.36%	-3.81	-3.31
May-01	316	318	99.37%	33440	35696	93.68%	-4.15	-3.52
Jun-01	305	309	98.71%	32757	35857	91.35%	-4.58	-3.78
Jul-01	371	372	99.73%	33169	36525	90.81%	-5.93	-4.6
Aug-01	438	438	100.00%	36246	41008	88.39%	-7.55	-5.59
Sep-01	308	310	99.35%	25775	28565	90.23%	-5.36	-4.27



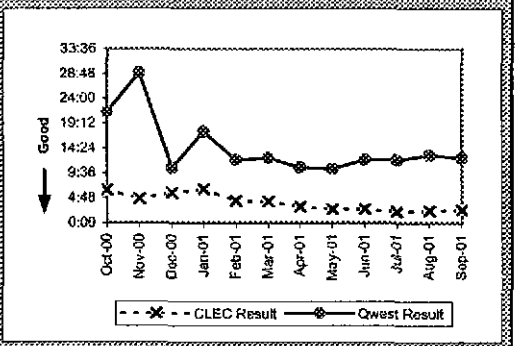
All Troubles Cleared within 48 hours (Percent) (MR-4)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Oct-00	237	237	100.00%	73944	84649	87.35%	-5.85	-4.56
Nov-00	225	226	99.56%	65188	82037	79.46%	-7.47	-5.54
Dec-00	154	155	99.35%	54773	55916	97.96%	-1.23	-1.75
Jan-01	219	220	99.55%	56590	60735	93.18%	-3.74	-3.27
Feb-01	173	175	98.86%	45155	45939	98.29%	-0.57	-1.35
Mar-01	253	254	99.61%	51826	53232	97.36%	-2.23	-2.35
Apr-01	205	205	100.00%	44784	45290	98.88%	-1.52	-1.92
May-01	318	318	100.00%	48119	48608	98.99%	-1.79	-2.09
Jun-01	311	311	100.00%	48301	49291	97.99%	-2.52	-2.53
Jul-01	375	375	100.00%	49594	50598	98.02%	-2.75	-2.67
Aug-01	447	447	100.00%	56322	57500	97.95%	-3.05	-2.85
Sep-01	319	319	100.00%	40310	41063	98.17%	-2.43	-2.48



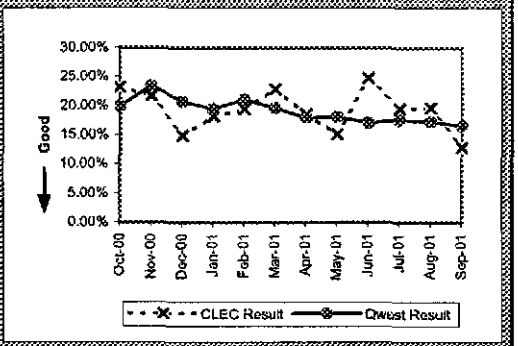
Mean Time to Restore (Hours:Minutes) (MR-6)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Oct-00	1486:46	237	6:16	1804803:57	84649	21:19	-8.7	-6.29
Nov-00	1050:57	226	4:39	2374016:47	82037	28:56	-8.68	-6.26
Dec-00	891:00	155	5:45	590483:18	55916	10:34	-3.77	-3.29
Jan-01	1427:21	220	6:29	1075437:26	60735	17:42	-8.58	-6.21
Feb-01	734:36	175	4:12	556614:42	45939	12:07	-7.68	-5.67
Mar-01	1043:29	254	4:06	664562:38	53232	12:29	-9.32	-6.67
Apr-01	633:50	205	3:06	480923:48	45290	10:37	-9.52	-6.79
May-01	829:13	318	2:36	504641:49	48608	10:23	-12.03	-8.31
Jun-01	837:28	311	2:42	598981:24	49291	12:09	-11.43	-7.95
Jul-01	792:55	375	2:07	611146:36	50598	12:05	-13.27	-9.07
Aug-01	1039:13	447	2:19	752395:43	57500	13:05	-15.6	-10.48
Sep-01	802:42	319	2:31	514289:55	41063	12:31	-13.13	-8.98



Repair Repeat Report Rate (Percent) (MR-7)-- Interval Zone One

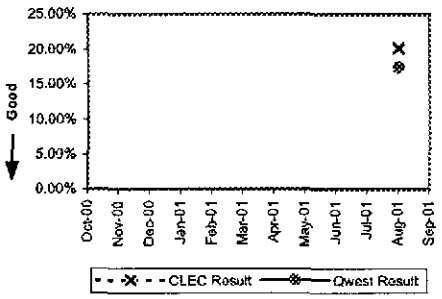
Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Oct-00	55	237	23.21%	17389	87529	19.87%	1.23	-0.25
Nov-00	49	226	21.68%	20011	85216	23.48%	-0.64	-1.39
Dec-00	23	155	14.84%	11920	57574	20.67%	-1.79	-2.09
Jan-01	40	220	18.18%	12258	62964	19.47%	-0.48	-1.29
Feb-01	34	175	19.43%	10024	47736	21.00%	-0.51	-1.31
Mar-01	58	254	22.83%	10776	55141	19.54%	1.31	-0.21
Apr-01	38	205	18.54%	8404	46971	17.89%	0.26	-0.84
May-01	48	318	15.09%	9103	50244	18.12%	-1.4	-1.85
Jun-01	77	311	24.76%	8734	51133	17.08%	3.42	1.08
Jul-01	73	375	19.47%	9194	52482	17.52%	0.99	-0.4
Aug-01	88	447	19.69%	10343	59864	17.28%	1.33	-0.19
Sep-01	41	319	12.85%	7041	42579	16.54%	-1.76	-2.07



Checklist #4 - Unbundled Loop - Analog Repair

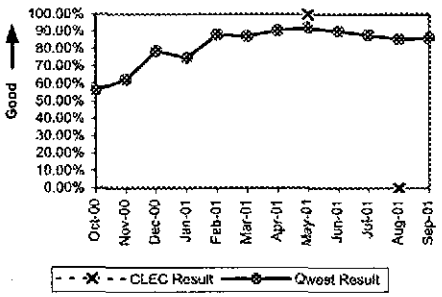
Repair Repeat Report Rate (Percent) (MR-7*)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Oct-00								
Nov-00								
Dec-00								
Jan-01								
Feb-01								
Mar-01								
Apr-01								
May-01								
Jun-01								
Jul-01								
Aug-01	57	282	20.21%	8511	48731	17.47%	1.2	-0.27
Sep-01								



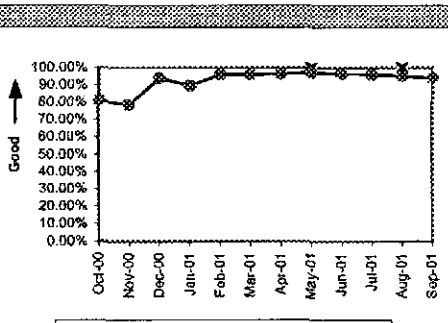
Out of Service Cleared within 24 hours (Percent) (MR-3)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Oct-00				2812	4997	56.27%		
Nov-00				2896	4635	62.48%		
Dec-00				2966	3784	78.91%		
Jan-01				2535	3381	74.98%		
Feb-01				2629	2981	88.19%		
Mar-01				2777	3181	87.30%		
Apr-01				2546	2809	90.64%		
May-01	1	1	100.00%	3002	3262	92.03%	-0.29	-1.18
Jun-01				3366	3733	90.17%		
Jul-01				3971	4506	88.13%		
Aug-01	0	1	0.00%	4798	5602	85.65%	1.47	-0.11
Sep-01				2461	2850	86.35%		



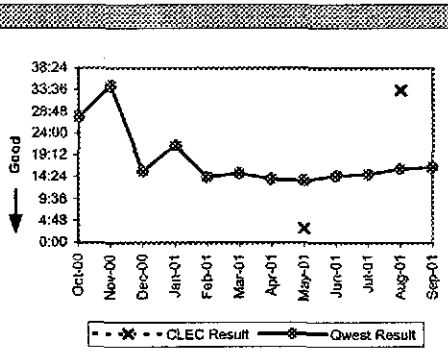
All Troubles Cleared within 48 hours (Percent) (MR-4)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Oct-00				6623	8159	81.17%		
Nov-00				5833	7432	78.48%		
Dec-00				5569	5943	93.71%		
Jan-01				4364	4866	89.68%		
Feb-01				4066	4241	95.87%		
Mar-01				4345	4522	96.09%		
Apr-01				3833	3981	96.28%		
May-01	1	1	100.00%	4444	4580	97.03%	-0.17	-1.11
Jun-01				4979	5157	96.55%		
Jul-01				5923	6167	96.04%		
Aug-01	1	1	100.00%	7251	7619	95.17%	-0.23	-1.14
Sep-01				4019	4275	94.01%		



Mean Time to Restore (Hours:Minutes) (MR-6)-- Interval Zone Two

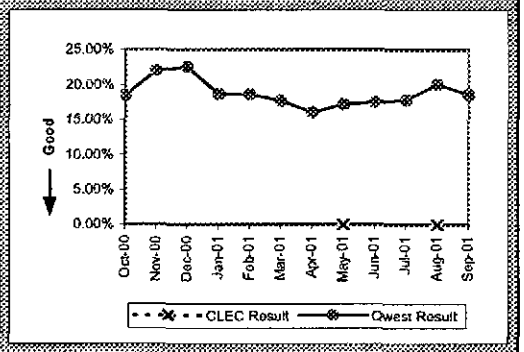
Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Oct-00				225177:50	8159	27:36		
Nov-00				256267:39	7432	34:29		
Dec-00				93022:23	5943	15:39		
Jan-01				104049:08	4866	21:23		
Feb-01				61184:36	4241	14:26		
Mar-01				68837:26	4522	15:13		
Apr-01				55602:29	3981	13:58		
May-01	3:16	1	3:16	62451:44	4580	13:38	-0.73	-1.45
Jun-01				75729:53	5157	14:41		
Jul-01				92681:39	6167	15:02		
Aug-01	33:32	1	33:32	123611:20	7619	16:13	1.43	-0.13
Sep-01				70602:58	4275	16:31		



Checklist #4 - Unbundled Loop - Analog Repair

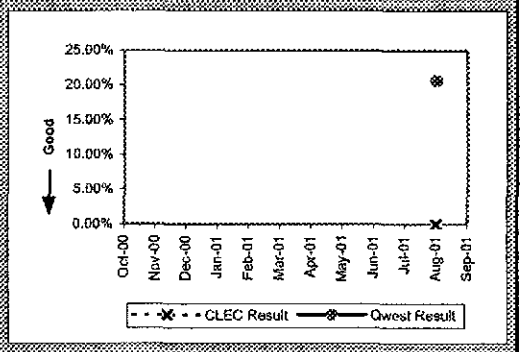
Repair Repeat Report Rate (Percent) (MR-7)– Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Oct-00				1548	8362	18.51%		
Nov-00				1689	7679	22.00%		
Dec-00				1367	6059	22.60%		
Jan-01				929	4972	18.68%		
Feb-01				807	4332	18.63%		
Mar-01				822	4630	17.75%		
Apr-01				654	4078	16.04%		
May-01	0	1	0.00%	804	4675	17.20%	-0.46	-1.28
Jun-01				931	5299	17.57%		
Jul-01				1131	6335	17.85%		
Aug-01	0	1	0.00%	1575	7823	20.13%	-0.5	-1.31
Sep-01				820	4405	18.62%		



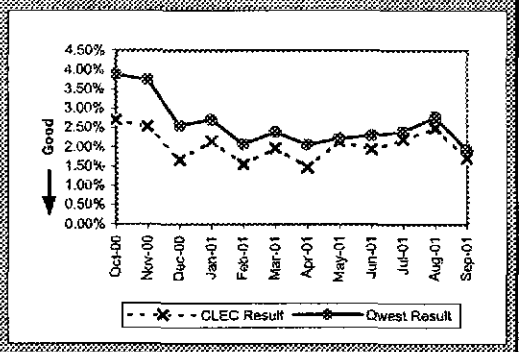
Repair Repeat Report Rate (Percent) (MR-7*)– Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Oct-00								
Nov-00								
Dec-00								
Jan-01								
Feb-01								
Mar-01								
Apr-01								
May-01								
Jun-01								
Jul-01								
Aug-01	0	1	0.00%	1269	6137	20.68%	-0.51	-1.31
Sep-01								



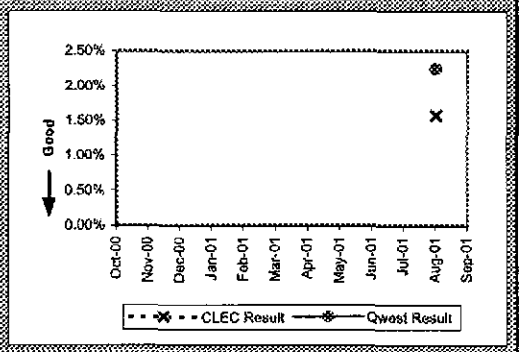
Trouble Rate (Percent) (MR-8)– Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Oct-00	237	8776	2.70%	95891	2472429	3.88%	-5.7	-4.47
Nov-00	226	8915	2.54%	92895	2481014	3.74%	-6	-4.65
Dec-00	155	9282	1.67%	63724	2490127	2.56%	-5.41	-4.29
Jan-01	220	10206	2.16%	67936	2498339	2.72%	-3.49	-3.12
Feb-01	175	11246	1.56%	52068	2508227	2.08%	-3.87	-3.35
Mar-01	254	12843	1.98%	59771	2488784	2.40%	-3.13	-2.9
Apr-01	205	13945	1.47%	51049	2474350	2.06%	-4.91	-3.99
May-01	319	14864	2.15%	54919	2464482	2.23%	-0.68	-1.41
Jun-01	311	16020	1.94%	56432	2449132	2.30%	-3.05	-2.95
Jul-01	375	17017	2.20%	58817	2445108	2.41%	-1.71	-2.04
Aug-01	448	17913	2.50%	67687	2437287	2.78%	-2.24	-2.36
Sep-01	319	18616	1.71%	46984	2436079	1.93%	-2.13	-2.29



Trouble Rate (Percent) (MR-8*)– Interval Zone One and Two

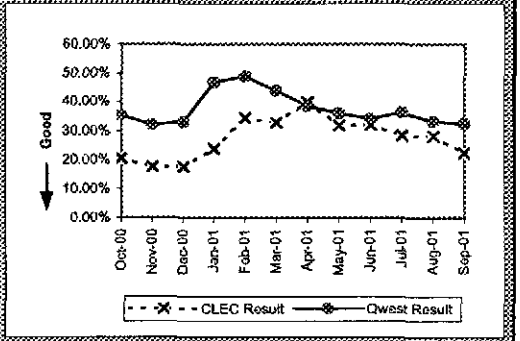
Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Oct-00								
Nov-00								
Dec-00								
Jan-01								
Feb-01								
Mar-01								
Apr-01								
May-01								
Jun-01								
Jul-01								
Aug-01	283	17913	1.58%	54866	2437287	2.25%	-6.03	-4.67
Sep-01								



Checklist #4 - Unbundled Loop - Analog Repair

Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10)– Interval Zone One and Two

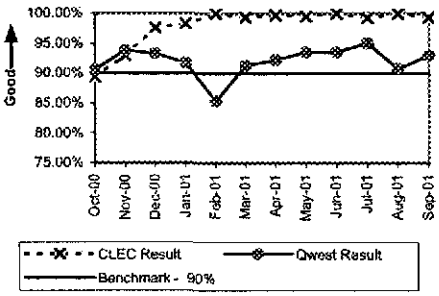
Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Oct-00	61	298	20.47%	52385	148276	35.33%	-5.36	-4.26
Nov-00	48	274	17.52%	43967	136862	32.13%	-5.17	-4.14
Dec-00	33	188	17.55%	31398	95122	33.01%	-4.5	-3.74
Jan-01	69	289	23.88%	59897	127833	46.86%	-7.82	-5.75
Feb-01	92	267	34.46%	49933	102001	48.95%	-4.73	-3.88
Mar-01	124	378	32.80%	46796	106567	43.91%	-4.34	-3.64
Apr-01	136	341	39.88%	32020	83069	38.55%	0.51	-0.69
May-01	149	468	31.84%	31037	85958	36.11%	-1.92	-2.17
Jun-01	146	457	31.95%	29268	85709	34.15%	-0.99	-1.6
Jul-01	149	524	28.44%	33585	92402	36.35%	-3.75	-3.28
Aug-01	175	623	28.09%	33770	101457	33.29%	-2.74	-2.67
Sep-01	92	411	22.38%	22589	69573	32.47%	-4.35	-3.65



Checklist #4 - Unbundled Loop - Non-Loaded (2-Wire) Installation

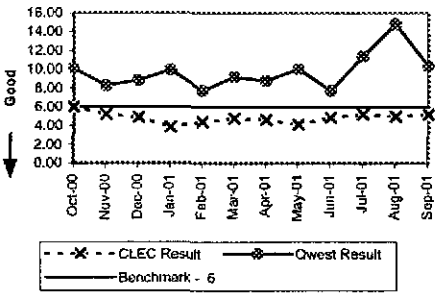
Installation Commitments Met (Percent) (OP-3)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Oct-00	245	274	89.42%	473	522	90.61%	0.51	-0.69
Nov-00	172	185	92.97%	501	534	93.82%	0.4	-0.76
Dec-00	207	212	97.64%	360	386	93.26%	-2.04	-2.24
Jan-01	359	365	98.36%	277	302	91.72%	-3.1	-2.88
Feb-01	285	285	100.00%	361	423	85.34%	-5.41	-4.29
Mar-01	336	337	99.41%	390	427	91.33%	-3.94	-3.39
Apr-01	384	385	99.74%	275	298	92.28%	-3.62	-3.2
May-01	211	212	99.53%	290	310	93.55%	-2.73	-2.66
Jun-01	148	148	100.00%	348	372	93.55%	-2.7	-2.64
Jul-01	140	141	99.29%	309	325	95.08%	-1.93	-2.17
Aug-01	255	255	100.00%	235	259	90.73%	-3.62	-3.2
Sep-01	151	152	99.34%	264	284	92.96%	-2.48	-2.51



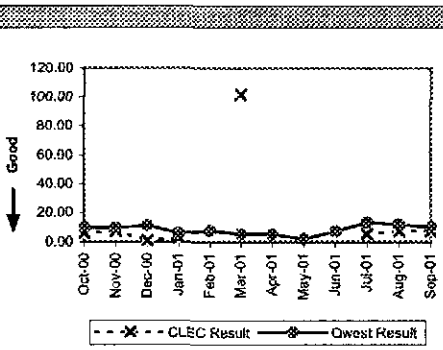
Installation Interval (Average Days) (OP-4)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Oct-00	1505	251	6.00	5058	501	10.10	-4.77	-3.9
Nov-00	884	169	5.23	4274	516	8.28	-2.98	-2.81
Dec-00	880	179	4.92	3257	368	8.85	-3.52	-3.14
Jan-01	1283	331	3.88	2909	293	9.93	-4.14	-3.51
Feb-01	1089	245	4.44	3111	402	7.74	-3.41	-3.07
Mar-01	1567	326	4.81	3771	410	9.20	-5.51	-4.35
Apr-01	1579	340	4.64	2481	282	8.80	-4.66	-3.83
May-01	746	180	4.14	2919	290	10.07	-4.45	-3.71
Jun-01	608	124	4.90	2585	335	7.72	-3.28	-3
Jul-01	514	98	5.24	3777	332	11.38	-4.63	-3.81
Aug-01	970	194	5.00	5260	355	14.82	-7.98	-5.85
Sep-01	789	152	5.19	2801	271	10.34	-4.66	-3.83



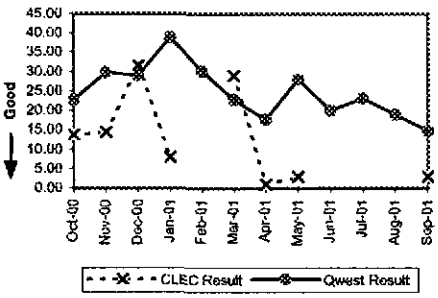
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Oct-00	83	14	5.93	127	13	9.77	-1	-1.61
Nov-00	29	4	7.25	112	12	9.33	-0.25	-1.15
Dec-00	1	1	1.00	101	9	11.22	-0.74	-1.45
Jan-01	8	3	2.67	47	8	5.88	-0.82	-1.38
Feb-01				340	44	7.73		
Mar-01	102	1	102.00	55	10	5.50	1.71	0.04
Apr-01				31	6	5.17		
May-01				2	1	2.00		
Jun-01				51	7	7.29		
Jul-01	11	2	5.50	609	46	13.24	-0.92	-1.56
Aug-01	15	2	7.50	1533	128	11.98	-0.94	-1.57
Sep-01	59	8	7.38	327	33	9.91	-0.34	-1.21



Delayed Days for Facility Reasons (Average Days) (OP-6B)-- Interval Zone One

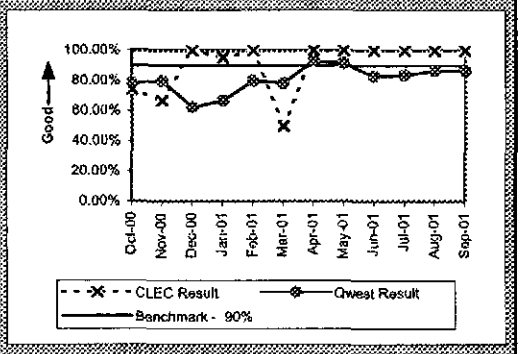
Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Oct-00	205	15	13.67	819	36	22.75	-1.17	-1.71
Nov-00	130	9	14.44	625	21	29.76	-1.13	-1.68
Dec-00	126	4	31.50	492	17	28.94	0.13	-0.92
Jan-01	24	3	8.00	661	17	38.88	-0.84	-1.51
Feb-01				542	18	30.11		
Mar-01	29	1	29.00	613	27	22.70	0.57	-0.65
Apr-01	1	1	1.00	300	17	17.65	-1.96	-2.19
May-01	3	1	3.00	533	19	28.05	-0.81	-1.49
Jun-01				340	17	20.00		
Jul-01				208	9	23.11		
Aug-01				321	17	18.88		
Sep-01	6	2	3.00	206	14	14.71	-0.88	-1.54



Checklist #4 - Unbundled Loop - Non-Loaded (2-Wire) Installation

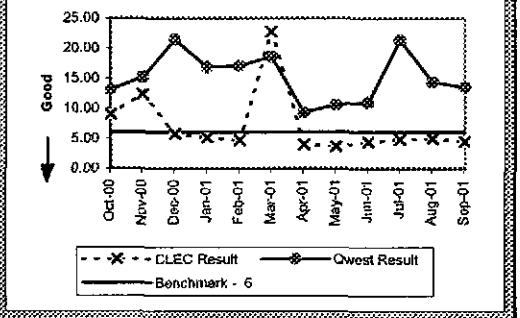
Installation Commitments Met (Percent) (OP-3)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Oct-00	20	27	74.07%	47	60	78.33%	0.4	-0.75
Nov-00	12	18	66.67%	47	59	79.66%	1.15	-0.3
Dec-00	20	20	100.00%	33	53	62.26%	-2.97	-2.8
Jan-01	20	21	95.24%	20	30	66.67%	-2.13	-2.3
Feb-01	5	5	100.00%	36	45	80.00%	-1.06	-1.64
Mar-01	2	4	50.00%	47	60	78.33%	1.14	-0.31
Apr-01	6	6	100.00%	40	43	93.02%	-0.63	-1.38
May-01	11	11	100.00%	33	36	91.67%	-0.88	-1.53
Jun-01	10	10	100.00%	34	41	82.93%	-1.29	-1.78
Jul-01	9	9	100.00%	31	37	83.78%	-1.18	-1.72
Aug-01	6	6	100.00%	26	30	86.67%	-0.88	-1.53
Sep-01	7	7	100.00%	46	53	86.79%	-0.97	-1.59



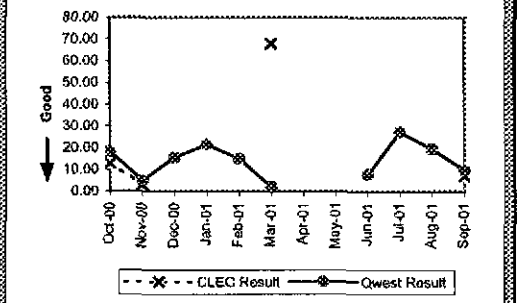
Installation Interval (Average Days) (OP-4)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Oct-00	243	27	9.00	720	55	13.09	-1.45	-1.98
Nov-00	210	17	12.35	834	55	15.16	-0.58	-1.35
Dec-00	92	16	5.75	1115	52	21.44	-2.23	-2.36
Jan-01	88	17	5.18	437	26	16.81	-2.05	-2.25
Feb-01	14	3	4.67	717	42	17.07	-0.94	-1.57
Mar-01	91	4	22.75	1040	56	18.57	0.57	-0.65
Apr-01	24	6	4.00	363	39	9.31	-2.6	-2.58
May-01	26	7	3.71	351	33	10.64	-1.48	-1.9
Jun-01	31	7	4.43	428	39	10.97	-1.81	-2.1
Jul-01	39	8	4.88	1002	47	21.32	-2.01	-2.22
Aug-01	25	5	5.00	533	37	14.41	-1.28	-1.78
Sep-01	18	4	4.50	786	58	13.55	-1.48	-1.9



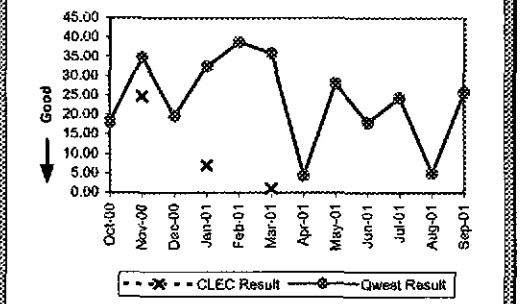
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Oct-00	89	7	12.71	72	4	18.00	-0.33	-1.2
Nov-00	6	2	3.00	20	4	5.00	-0.82	-1.5
Dec-00				31	2	15.50		
Jan-01				43	2	21.50		
Feb-01				15	1	15.00		
Mar-01	68	1	68.00	2	1	2.00		
Apr-01								
May-01								
Jun-01				23	3	7.67		
Jul-01				437	16	27.31		
Aug-01				176	9	19.56		
Sep-01	7	1	7.00	97	10	9.70	-0.21	-1.13



Delayed Days for Facility Reasons (Average Days) (OP-6B)-- Interval Zone Two

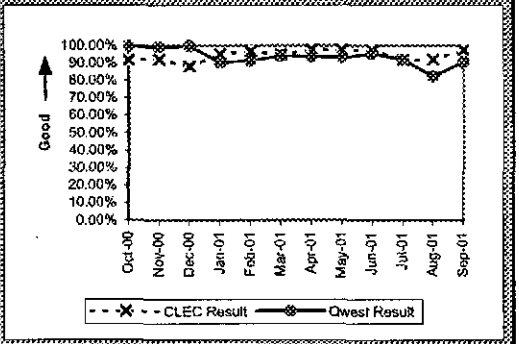
Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Oct-00				163	9	18.11		
Nov-00	99	4	24.75	279	8	34.88	-0.63	-1.38
Dec-00				353	18	19.61		
Jan-01	7	1	7.00	260	8	32.50	-0.94	-1.57
Feb-01				310	8	38.75		
Mar-01	1	1	1.00	431	12	35.92	-0.9	-1.54
Apr-01				13	3	4.33		
May-01				84	3	28.00		
Jun-01				72	4	18.00		
Jul-01				73	3	24.33		
Aug-01				15	3	5.00		
Sep-01				129	5	25.80		



Checklist #4 - Unbundled Loop - Non-Loaded (2-Wire) Installation

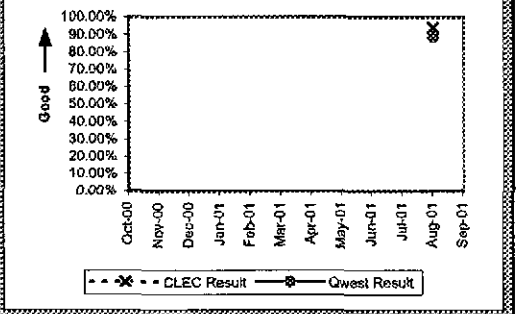
New Service Installation Quality (Percent) (OP-5)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Oct-00	383	418	91.63%	655	657	99.70%	23.41	3.46
Nov-00	286	311	91.96%	665	671	99.11%	11.06	2.99
Dec-00	230	261	88.12%	598	600	99.67%	27.01	1.26
Jan-01	340	357	95.24%	404	447	90.38%	-2.32	-2.41
Feb-01	374	387	96.64%	414	453	91.39%	-2.7	-2.64
Mar-01	333	351	94.87%	503	534	94.19%	-0.42	-1.26
Apr-01	383	392	97.70%	437	466	93.78%	-2.37	-2.44
May-01	317	325	97.54%	361	387	93.28%	-2.26	-2.37
Jun-01	199	204	97.55%	419	439	95.44%	-1.19	-1.72
Jul-01	146	159	91.82%	414	450	92.00%	0.07	-0.95
Aug-01	191	207	92.27%	343	416	82.45%	-3.03	-2.84
Sep-01	237	243	97.53%	358	395	90.63%	-2.9	-2.77



New Service Installation Quality (Percent) (OP-5*)-- Interval Zone One and Two

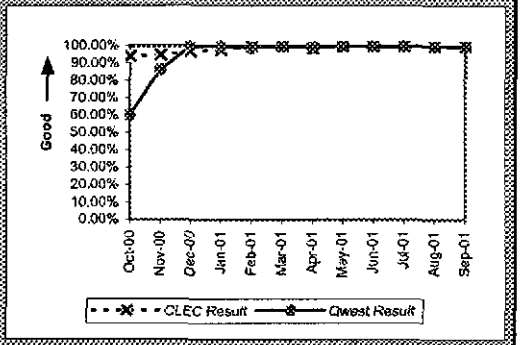
Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Oct-00								
Nov-00								
Dec-00								
Jan-01								
Feb-01								
Mar-01								
Apr-01								
May-01								
Jun-01								
Jul-01								
Aug-01	195	207	94.20%	370	416	88.94%	-1.97	-2.2
Sep-01								



Checklist #4 - Unbundled Loop - Non-Loaded (2-Wire) Repair

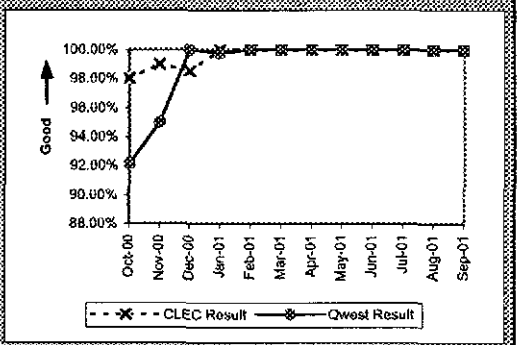
Out of Service Cleared within 24 hours (Percent) (MR-3)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Oct-00	95	101	94.06%	3	5	60.00%	-1.32	-1.92
Nov-00	95	100	95.00%	19	22	86.36%	-1.07	-1.65
Dec-00	66	68	97.06%	9	9	100.00%	N/A	-0.51
Jan-01	46	47	97.87%	423	424	99.76%	1.32	-0.2
Feb-01	51	51	100.00%	288	291	98.97%	-0.67	-1.41
Mar-01	60	60	100.00%	374	378	99.47%	-0.53	-1.32
Apr-01	72	73	98.63%	250	252	99.21%	0.4	-0.76
May-01	58	58	100.00%	285	285	100.00%	N/A	N/A
Jun-01	34	34	100.00%	358	359	99.72%	-0.29	-1.18
Jul-01	49	49	100.00%	301	302	99.67%	-0.37	-1.23
Aug-01	59	59	100.00%	466	466	100.00%	N/A	N/A
Sep-01	33	33	100.00%	319	321	99.38%	-0.43	-1.26



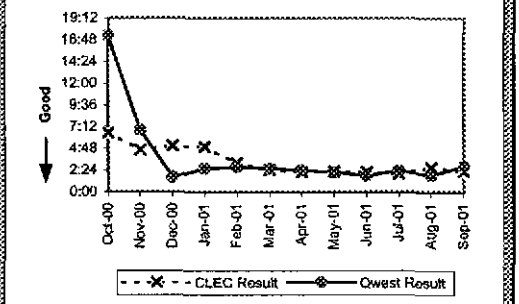
All Troubles Cleared within 48 hours (Percent) (MR-4)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Oct-00	99	101	98.02%	47	51	92.16%	-1.27	-1.77
Nov-00	99	100	99.00%	57	60	95.00%	-1.12	-1.68
Dec-00	67	68	98.53%	31	31	100.00%	N/A	-0.56
Jan-01	47	47	100.00%	427	428	99.77%	-0.31	-1.19
Feb-01	51	51	100.00%	292	292	100.00%	N/A	N/A
Mar-01	60	60	100.00%	376	376	100.00%	N/A	N/A
Apr-01	73	73	100.00%	254	254	100.00%	N/A	N/A
May-01	58	58	100.00%	287	287	100.00%	N/A	N/A
Jun-01	34	34	100.00%	360	360	100.00%	N/A	N/A
Jul-01	50	50	100.00%	303	303	100.00%	N/A	N/A
Aug-01	59	59	100.00%	466	466	100.00%	N/A	N/A
Sep-01	33	33	100.00%	325	325	100.00%	N/A	N/A



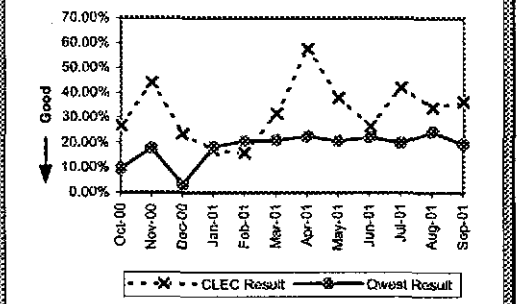
Mean Time to Restore (Hours:Minutes) (MR-6)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Oct-00	658:35	101	6:36	881:17	51	17:17	-1.18	-1.72
Nov-00	464:08	100	4:38	409:19	60	6:49	-0.93	-1.56
Dec-00	345:10	68	5:05	50:37	31	1:38	1.64	-0.01
Jan-01	233:52	47	4:59	1094:39	428	2:33	1.48	-0.1
Feb-01	162:54	51	3:12	806:16	292	2:46	0.64	-0.61
Mar-01	146:28	60	2:26	977:10	376	2:36	-0.28	-1.17
Apr-01	160:32	73	2:12	603:26	254	2:23	-0.34	-1.2
May-01	130:27	58	2:15	617:50	287	2:09	0.24	-0.85
Jun-01	74:25	34	2:11	636:50	360	1:46	0.79	-0.52
Jul-01	100:13	50	2:00	715:52	303	2:22	-0.67	-1.41
Aug-01	159:20	59	2:42	845:53	466	1:49	2.1	0.27
Sep-01	75:47	33	2:18	922:09	325	2:50	-0.62	-1.38



Repair Repeat Report Rate (Percent) (MR-7)-- Interval Zone One

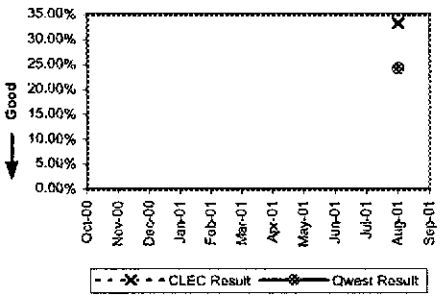
Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Oct-00	27	101	26.73%	5	52	9.62%	2.54	0.54
Nov-00	44	100	44.00%	11	62	17.74%	3.48	1.12
Dec-00	16	68	23.53%	1	32	3.13%	2.74	0.67
Jan-01	8	47	17.02%	78	428	18.22%	-0.2	-1.12
Feb-01	8	51	15.69%	60	292	20.55%	-0.79	-1.46
Mar-01	19	60	31.67%	79	377	20.95%	1.79	0.09
Apr-01	42	73	57.53%	57	254	22.44%	5.84	2.37
May-01	22	58	37.93%	59	287	20.56%	2.73	0.66
Jun-01	9	34	26.47%	80	360	22.22%	0.57	-0.65
Jul-01	21	50	42.00%	60	303	19.80%	3.25	0.98
Aug-01	20	59	33.90%	113	466	24.15%	1.59	-0.03
Sep-01	12	33	36.36%	63	325	19.38%	2.15	0.31



Checklist #4 - Unbundled Loop - Non-Loaded (2-Wire) Repair

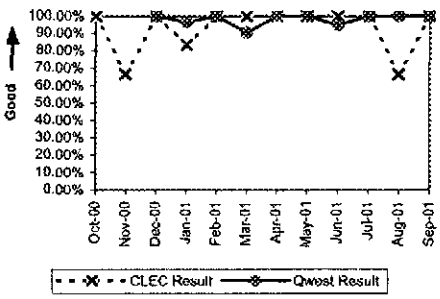
Repair Repeat Report Rate (Percent) (MR-7*)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Oct-00								
Nov-00								
Dec-00								
Jan-01								
Feb-01								
Mar-01								
Apr-01								
May-01								
Jun-01								
Jul-01								
Aug-01	17	51	33.33%	60	247	24.29%	1.32	-0.2
Sep-01								



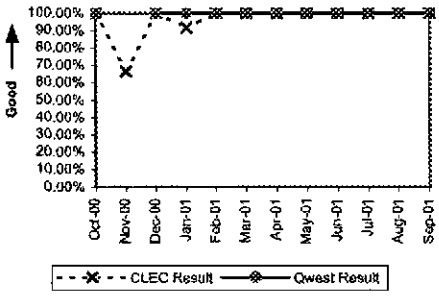
Out of Service Cleared within 24 hours (Percent) (MR-3)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Oct-00	6	6	100.00%					
Nov-00	2	3	66.67%					
Dec-00	2	2	100.00%	2	2	100.00%	N/A	N/A
Jan-01	10	12	83.33%	28	29	96.55%	1.25	-0.24
Feb-01	5	5	100.00%	24	24	100.00%	N/A	N/A
Mar-01	5	5	100.00%	19	21	90.48%	-0.65	-1.4
Apr-01	1	1	100.00%	14	14	100.00%	N/A	N/A
May-01	7	7	100.00%	21	21	100.00%	N/A	N/A
Jun-01	4	4	100.00%	19	20	95.00%	-0.42	-1.25
Jul-01	5	5	100.00%	14	14	100.00%	N/A	N/A
Aug-01	2	3	66.67%	35	35	100.00%	N/A	0.13
Sep-01	4	4	100.00%	25	25	100.00%	N/A	N/A



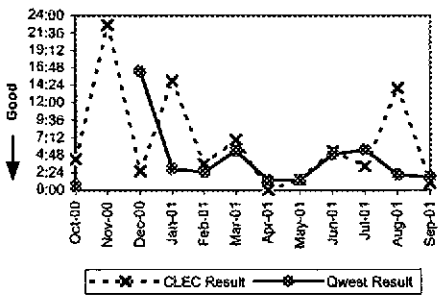
All Troubles Cleared within 48 hours (Percent) (MR-4)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Oct-00	6	6	100.00%	2	2	100.00%	N/A	N/A
Nov-00	2	3	66.67%					
Dec-00	2	2	100.00%	2	2	100.00%	N/A	N/A
Jan-01	11	12	91.67%	29	29	100.00%	N/A	-0.35
Feb-01	5	5	100.00%	24	24	100.00%	N/A	N/A
Mar-01	5	5	100.00%	21	21	100.00%	N/A	N/A
Apr-01	1	1	100.00%	14	14	100.00%	N/A	N/A
May-01	7	7	100.00%	21	21	100.00%	N/A	N/A
Jun-01	4	4	100.00%	20	20	100.00%	N/A	N/A
Jul-01	5	5	100.00%	16	16	100.00%	N/A	N/A
Aug-01	3	3	100.00%	35	35	100.00%	N/A	N/A
Sep-01	4	4	100.00%	25	25	100.00%	N/A	N/A



Mean Time to Restore (Hours:Minutes) (MR-6)-- Interval Zone Two

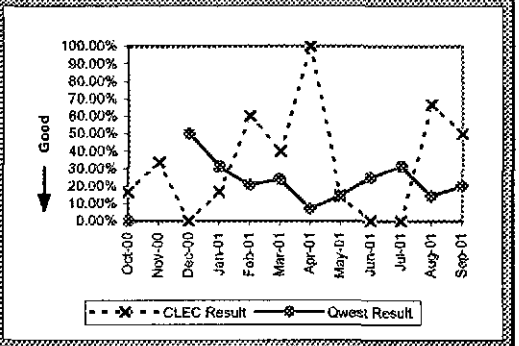
Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Oct-00	25:20	6	4:13	1:12	2	0:36	1.28	-0.22
Nov-00	68:06	3	22:42					
Dec-00	5:12	2	2:36	32:40	2	16:20	-1.67	-2.01
Jan-01	180:05	12	15:00	85:57	29	2:58	2.12	0.29
Feb-01	17:54	5	3:35	59:16	24	2:28	0.74	-0.55
Mar-01	34:32	5	6.54	113:51	21	5:25	0.38	-0.77
Apr-01	0:01	1	0:01	19:25	14	1:23	-0.84	-1.51
May-01	10:14	7	1:28	29:02	21	1:23	0.14	-0.92
Jun-01	21:25	4	5:21	97:38	20	4:53	0.22	-0.86
Jul-01	16:29	5	3:18	88:21	16	5:31	-0.54	-1.33
Aug-01	41:58	3	13:59	73:32	35	2:06	2.51	0.53
Sep-01	4:04	4	1:01	43:50	25	1:45	-0.7	-1.43



Checklist #4 - Unbundled Loop - Non-Loaded (2-Wire) Repair

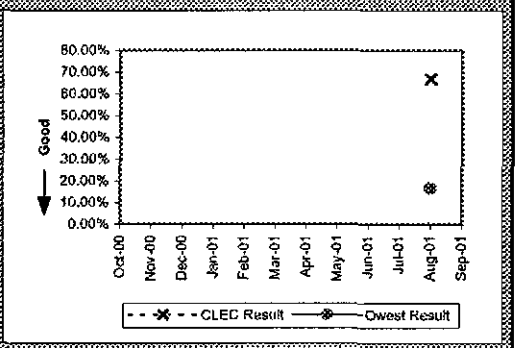
Repair Repeat Report Rate (Percent) (MR-7)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Oct-00	1	6	16.67%	0	2	0.00%	N/A	-0.88
Nov-00	1	3	33.33%					
Dec-00	0	2	0.00%	1	2	50.00%	-1	-1.61
Jan-01	2	12	16.67%	9	29	31.03%	-0.9	-1.55
Feb-01	3	5	60.00%	5	24	20.83%	1.6	-0.03
Mar-01	2	5	40.00%	5	21	23.81%	0.65	-0.61
Apr-01	1	1	100.00%	1	14	7.14%	1.58	-0.04
May-01	1	7	14.29%	3	21	14.29%	0	-1
Jun-01	0	4	0.00%	5	20	25.00%	-1.05	-1.64
Jul-01	0	5	0.00%	5	16	31.25%	-1.32	-1.8
Aug-01	2	3	66.67%	5	35	14.29%	1.8	0.1
Sep-01	2	4	50.00%	5	25	20.00%	1.13	-0.31



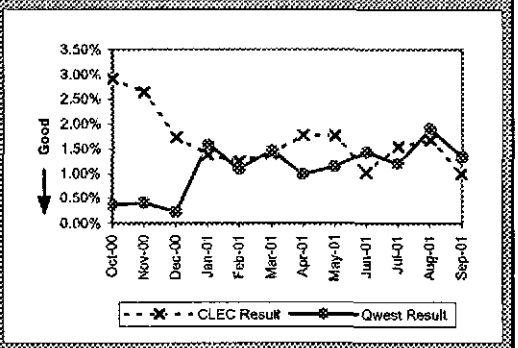
Repair Repeat Report Rate (Percent) (MR-7*)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Oct-00								
Nov-00								
Dec-00								
Jan-01								
Feb-01								
Mar-01								
Apr-01								
May-01								
Jun-01								
Jul-01								
Aug-01	2	3	66.67%	4	24	16.67%	1.63	-0.01
Sep-01								



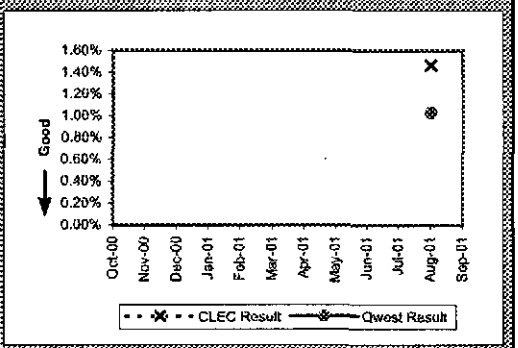
Trouble Rate (Percent) (MR-8)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Oct-00	107	3673	2.91%	54	14691	0.37%	22.8	12.86
Nov-00	103	3897	2.64%	62	14875	0.42%	19.2	10.67
Dec-00	70	4021	1.74%	34	14963	0.23%	17.9	9.88
Jan-01	59	4269	1.38%	457	28752	1.59%	-1.01	-1.61
Feb-01	56	4485	1.25%	316	28878	1.09%	0.92	-0.44
Mar-01	65	4609	1.41%	398	27087	1.47%	-0.31	-1.19
Apr-01	74	4156	1.78%	268	27094	0.99%	4.8	1.92
May-01	65	3859	1.78%	308	26930	1.14%	3.38	1.05
Jun-01	38	3682	1.03%	380	26449	1.44%	-1.93	-2.18
Jul-01	55	3551	1.55%	319	26497	1.20%	1.77	0.08
Aug-01	62	3688	1.68%	503	26381	1.91%	-0.94	-1.57
Sep-01	37	3704	1.00%	350	26331	1.33%	-1.64	-2



Trouble Rate (Percent) (MR-8*)-- Interval Zone One and Two

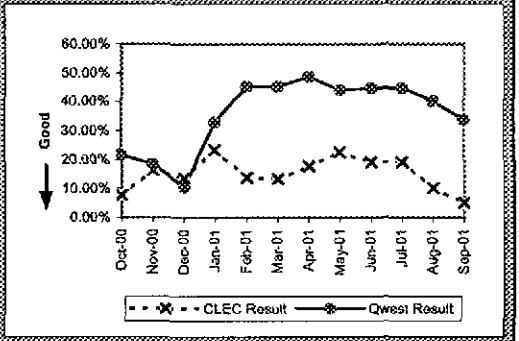
Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Oct-00								
Nov-00								
Dec-00								
Jan-01								
Feb-01								
Mar-01								
Apr-01								
May-01								
Jun-01								
Jul-01								
Aug-01	54	3688	1.46%	271	26381	1.03%	2.47	0.5
Sep-01								



Checklist #4 - Unbundled Loop - Non-Loaded (2-Wire) Repair

Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10)-- Interval Zone One and Two

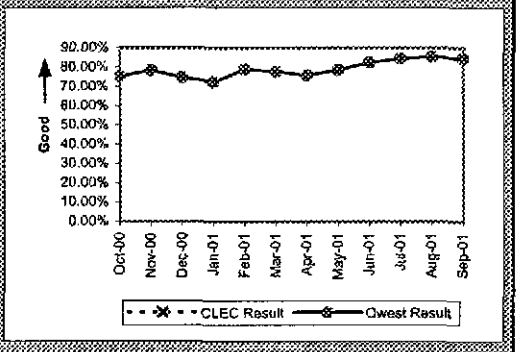
Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Oct-00	9	116	7.76%	15	69	21.74%	-2.23	-2.36
Nov-00	20	123	16.26%	14	76	18.42%	-0.38	-1.23
Dec-00	11	81	13.58%	4	38	10.53%	0.41	-0.75
Jan-01	18	77	23.38%	224	681	32.89%	-1.68	-2.02
Feb-01	9	65	13.85%	261	577	45.23%	-4.82	-3.93
Mar-01	10	75	13.33%	331	729	45.40%	-5.31	-4.23
Apr-01	16	90	17.78%	254	522	48.66%	-5.41	-4.29
May-01	19	84	22.62%	243	551	44.10%	-3.69	-3.25
Jun-01	9	47	19.15%	307	687	44.69%	-3.41	-3.07
Jul-01	13	68	19.12%	259	578	44.81%	-4.03	-3.45
Aug-01	7	69	10.14%	340	843	40.33%	-4.91	-3.99
Sep-01	2	39	5.13%	179	529	33.84%	-3.66	-3.22



Checklist #4 - Unbundled Loop - Non-Loaded (4-Wire) Installation

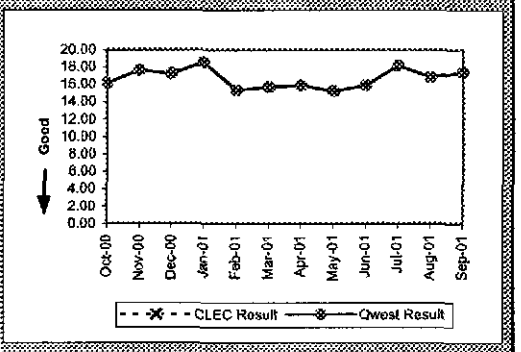
Installation Commitments Met (Percent) (OP-3)-- Interval Zone One

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Score
Oct-00					393	522	75.29%		
Nov-00					436	556	78.42%		
Dec-00					487	653	74.58%		
Jan-01					429	594	72.22%		
Feb-01					499	632	78.96%		
Mar-01					540	695	77.70%		
Apr-01					534	703	75.96%		
May-01					388	493	78.70%		
Jun-01					531	644	82.45%		
Jul-01					475	562	84.52%		
Aug-01					555	650	85.38%		
Sep-01					568	672	84.52%		



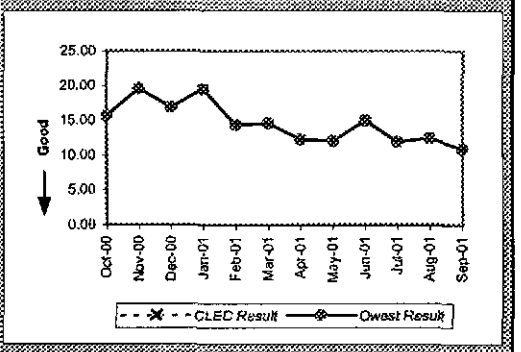
Installation Interval (Average Days) (OP-4)-- Interval Zone One

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Score
Oct-00					8315	515	16.15		
Nov-00					9732	552	17.63		
Dec-00					11182	649	17.23		
Jan-01					11004	594	18.53		
Feb-01					9472	616	15.38		
Mar-01					10681	680	15.71		
Apr-01					11091	699	15.87		
May-01					7439	489	15.21		
Jun-01					10256	644	15.93		
Jul-01					16188	891	18.17		
Aug-01					14790	877	16.86		
Sep-01					15212	874	17.41		



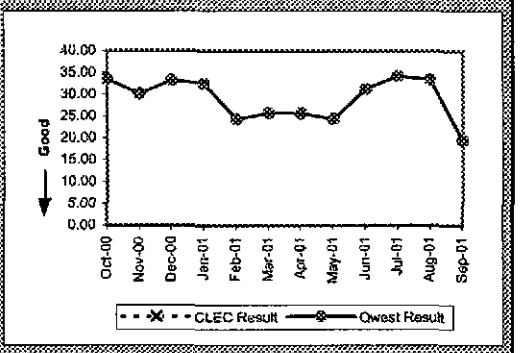
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A)-- Interval Zone One

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Score
Oct-00					1319	84	15.70		
Nov-00					1607	82	19.60		
Dec-00					1795	106	16.93		
Jan-01					2145	110	19.50		
Feb-01					1385	95	14.37		
Mar-01					1698	116	14.64		
Apr-01					1521	124	12.27		
May-01					821	68	12.07		
Jun-01					1199	80	14.99		
Jul-01					4874	409	11.92		
Aug-01					3986	319	12.50		
Sep-01					3017	277	10.89		



Delayed Days for Facility Reasons (Average Days) (OP-6B)-- Interval Zone One

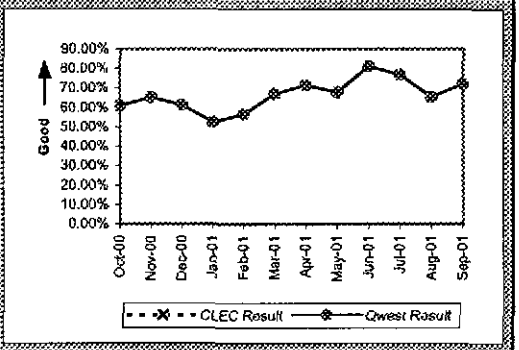
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Score
Oct-00					1506	45	33.47		
Nov-00					1143	38	30.08		
Dec-00					1992	60	33.20		
Jan-01					1783	55	32.42		
Feb-01					924	38	24.32		
Mar-01					1002	39	25.69		
Apr-01					1153	45	25.62		
May-01					898	37	24.27		
Jun-01					1031	33	31.24		
Jul-01					752	22	34.18		
Aug-01					1003	30	33.43		
Sep-01					643	33	19.48		



Checklist #4 - Unbundled Loop - Non-Loaded (4-Wire) Installation

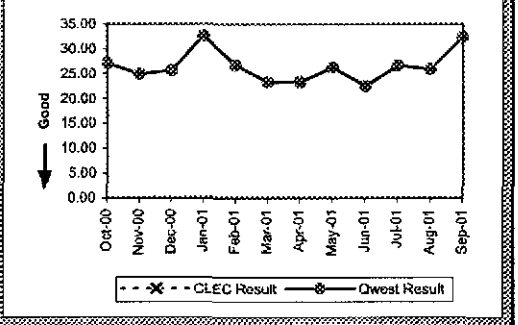
Installation Commitments Met (Percent) (OP-3)-- Interval Zone Two

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resc	Mod Z Scr	Parity Score
Oct-00					92	151	60.93%		
Nov-00					62	95	65.26%		
Dec-00					57	93	61.29%		
Jan-01					74	141	52.48%		
Feb-01					72	127	56.69%		
Mar-01					120	179	67.04%		
Apr-01					111	155	71.61%		
May-01					49	72	68.06%		
Jun-01					187	230	81.30%		
Jul-01					103	134	76.87%		
Aug-01					93	142	65.49%		
Sep-01					83	115	72.17%		



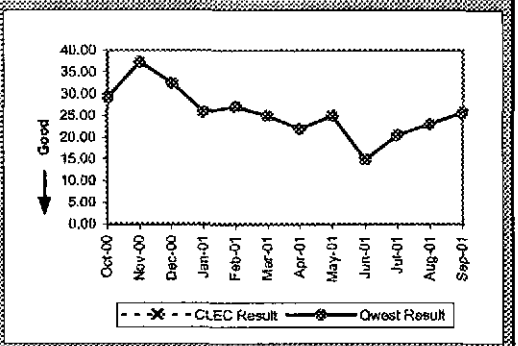
Installation Interval (Average Days) (OP-4)-- Interval Zone Two

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resc	Mod Z Scr	Parity Score
Oct-00					4096	151	27.13		
Nov-00					2343	94	24.93		
Dec-00					2335	91	25.66		
Jan-01					4602	141	32.64		
Feb-01					3397	127	26.75		
Mar-01					4182	179	23.36		
Apr-01					3622	155	23.37		
May-01					1841	70	26.30		
Jun-01					5162	229	22.54		
Jul-01					5746	215	26.73		
Aug-01					5816	224	25.96		
Sep-01					5988	185	32.37		



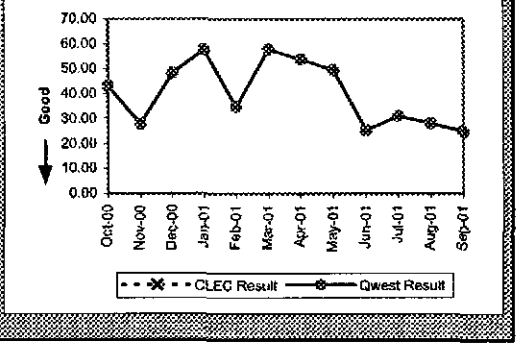
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A)-- Interval Zone Two

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Score
Oct-00					1252	43	29.12		
Nov-00					895	24	37.29		
Dec-00					779	24	32.46		
Jan-01					852	33	25.82		
Feb-01					892	33	27.03		
Mar-01					1123	45	24.96		
Apr-01					680	31	21.94		
May-01					225	9	25.00		
Jun-01					372	25	14.88		
Jul-01					2230	109	20.46		
Aug-01					3090	134	23.06		
Sep-01					2543	99	25.69		



Delayed Days for Facility Reasons (Average Days) (OP-6B)-- Interval Zone Two

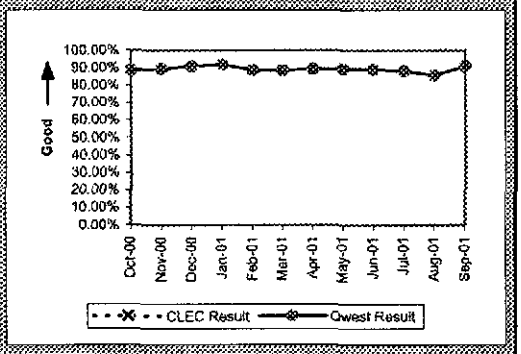
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Score
Oct-00					690	16	43.12		
Nov-00					251	9	27.89		
Dec-00					578	12	48.17		
Jan-01					1960	34	57.65		
Feb-01					761	22	34.59		
Mar-01					810	14	57.86		
Apr-01					699	13	53.77		
May-01					691	14	49.36		
Jun-01					455	18	25.28		
Jul-01					279	9	31.00		
Aug-01					197	7	28.14		
Sep-01					124	5	24.80		



Checklist #4 - Unbundled Loop - Non-Loaded (4-Wire) Installation

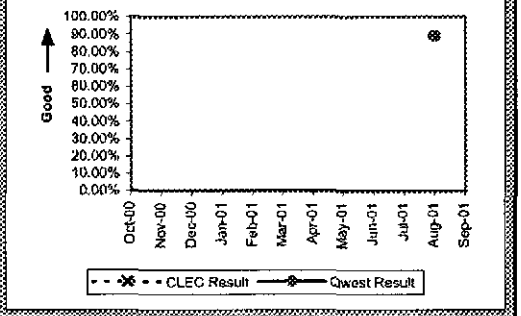
New Service Installation Quality (Percent) (OP-5)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Score
Oct-00					1078	1217	88.58%		
Nov-00					1055	1179	89.48%		
Dec-00					1073	1180	90.93%		
Jan-01					1113	1211	91.91%		
Feb-01					1004	1131	88.77%		
Mar-01					1127	1273	88.53%		
Apr-01					1199	1341	89.41%		
May-01					981	1099	89.26%		
Jun-01					968	1087	89.05%		
Jul-01					1036	1175	88.17%		
Aug-01					973	1133	85.88%		
Sep-01					1002	1102	90.93%		



New Service Installation Quality (Percent) (OP-5)-- Interval Zone One and Two

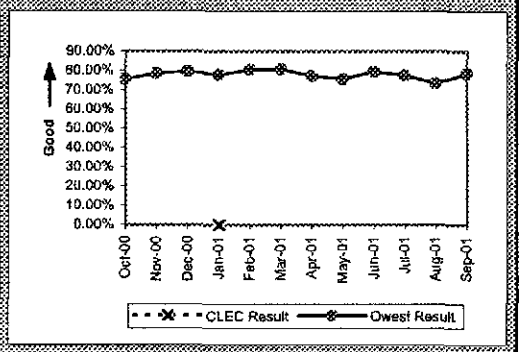
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Score
Oct-00									
Nov-00									
Dec-00									
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01					1011	1133	89.23%		
Sep-01									



Checklist #4 - Unbundled Loop - Non-Loaded (4-Wire) Repair

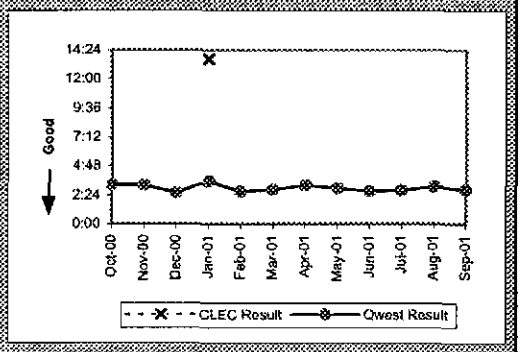
All Troubles Cleared within 4 hours (Percent) (MR-5)-- Interval Zone One

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00					987	1307	75.52%		
Nov-00					795	1012	78.56%		
Dec-00					709	890	79.66%		
Jan-01	0	2	0.00%	0.00%	783	1005	77.91%	1.99	0.21
Feb-01					761	945	80.53%		
Mar-01					842	1043	80.73%		
Apr-01					871	1127	77.28%		
May-01					860	1135	75.77%		
Jun-01					859	1081	79.46%		
Jul-01					969	1248	77.64%		
Aug-01					854	1162	73.49%		
Sep-01					760	968	78.51%		



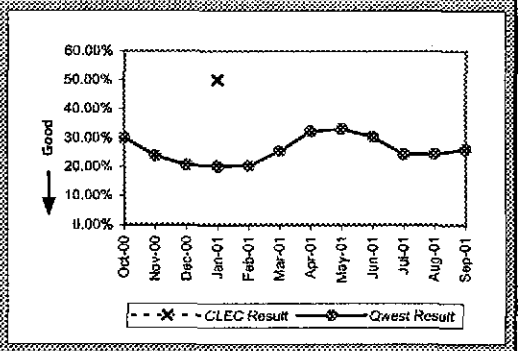
Mean Time to Restore (Hours:Minutes) (MR-6)-- Interval Zone One

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00					4254:22	1307	3:15		
Nov-00					3246:55	1012	3:13		
Dec-00					2311:24	890	2:36		
Jan-01	27:17	2	13:39	6:20	3550:50	1005	3:32	1.84	0.12
Feb-01					2540:31	945	2:41		
Mar-01					2971:54	1043	2:51		
Apr-01					3628:45	1127	3:13		
May-01					3360:02	1135	2:58		
Jun-01					2940:37	1081	2:43		
Jul-01					3472:18	1248	2:47		
Aug-01					3625:01	1162	3:07		
Sep-01					2737:17	968	2:50		



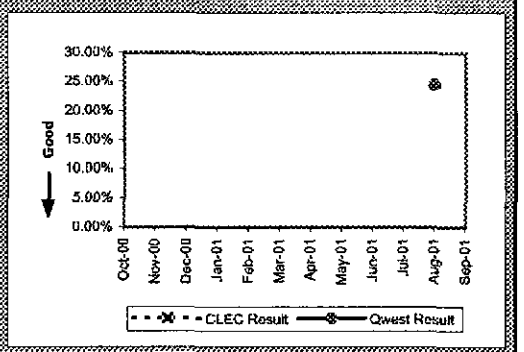
Repair Repeat Report Rate (Percent) (MR-7)-- Interval Zone One

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00					393	1307	30.07%		
Nov-00					241	1012	23.81%		
Dec-00					183	890	20.56%		
Jan-01	1	2	50.00%	50.00%	202	1005	20.10%	0.84	-0.49
Feb-01					192	945	20.32%		
Mar-01					266	1043	25.50%		
Apr-01					364	1127	32.30%		
May-01					376	1135	33.13%		
Jun-01					329	1081	30.43%		
Jul-01					303	1248	24.28%		
Aug-01					286	1162	24.61%		
Sep-01					252	968	26.03%		



Repair Repeat Report Rate (Percent) (MR-7*)-- Interval Zone One

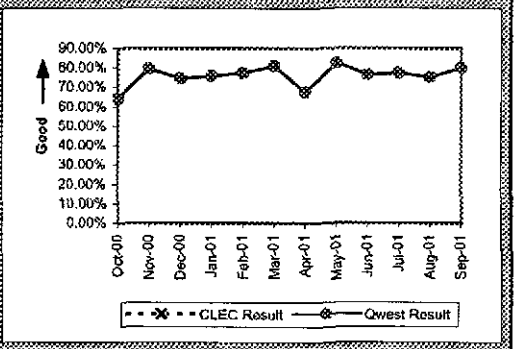
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00									
Nov-00									
Dec-00									
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01					208	851	24.44%		
Sep-01									



Checklist #4 - Unbundled Loop - Non-Loaded (4-Wire) Repair

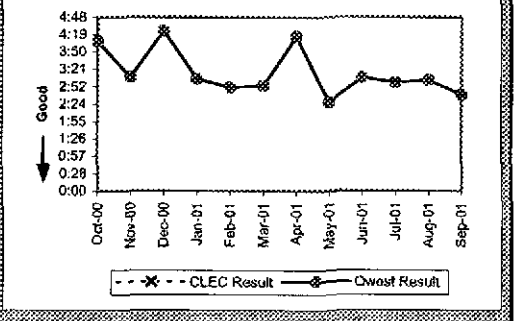
All Troubles Cleared within 4 hours (Percent) (MR-5)-- Interval Zone Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00					213	332	64.16%		
Nov-00					222	279	79.57%		
Dec-00					164	220	74.55%		
Jan-01					188	248	75.81%		
Feb-01					187	241	77.59%		
Mar-01					200	247	80.97%		
Apr-01					228	337	67.66%		
May-01					259	314	82.48%		
Jun-01					267	349	76.50%		
Jul-01					247	319	77.43%		
Aug-01					382	508	75.20%		
Sep-01					205	256	80.08%		



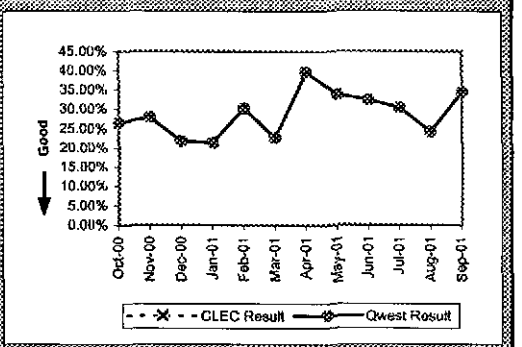
Mean Time to Restore (Hours:Minutes) (MR-6)-- Interval Zone Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00					1374:12	332	4:08		
Nov-00					879:53	279	3:09		
Dec-00					970:49	220	4:25		
Jan-01					766:58	248	3:06		
Feb-01					692:12	241	2:52		
Mar-01					722:02	247	2:55		
Apr-01					1437:23	337	4:16		
May-01					770:06	314	2:27		
Jun-01					1092:20	349	3:08		
Jul-01					958:16	319	3:00		
Aug-01					1560:10	508	3:04		
Sep-01					683:00	256	2:40		



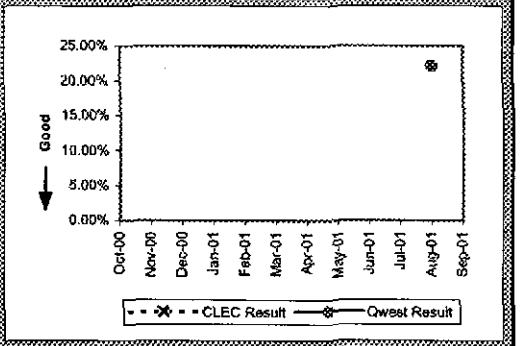
Repair Repeat Report Rate (Percent) (MR-7)-- Interval Zone Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00					88	332	26.51%		
Nov-00					78	279	27.96%		
Dec-00					48	220	21.82%		
Jan-01					53	248	21.37%		
Feb-01					73	241	30.29%		
Mar-01					56	247	22.67%		
Apr-01					134	337	39.76%		
May-01					106	314	33.76%		
Jun-01					113	349	32.38%		
Jul-01					97	319	30.41%		
Aug-01					123	508	24.21%		
Sep-01					88	256	34.38%		



Repair Repeat Report Rate (Percent) (MR-7)-- Interval Zone Two

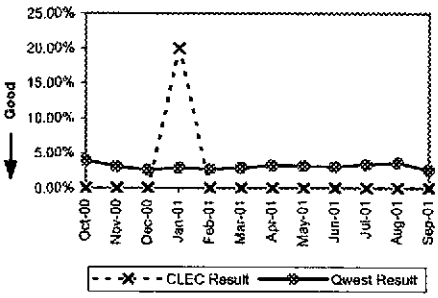
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00									
Nov-00									
Dec-00									
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01					90	407	22.11%		
Sep-01									



Checklist #4 - Unbundled Loop - Non-Loaded (4-Wire) Repair

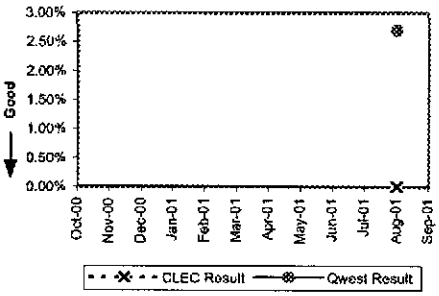
Trouble Rate (Percent) (MR-8)– Interval Zone One and Two

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	0	10	0.00%	0.00%	1639	41191	3.98%	-0.84	-1.39
Nov-00	0	10	0.00%	0.00%	1291	41897	3.08%	-0.58	-1.34
Dec-00	0	10	0.00%	0.00%	1110	42573	2.61%	-0.52	-1.31
Jan-01	2	10	20.00%	40.00%	1253	43227	2.90%	3.22	0.29
Feb-01	0	10	0.00%	0.00%	1186	43866	2.70%	-0.53	-1.32
Mar-01	0	10	0.00%	0.00%	1290	44616	2.89%	-0.55	-1.33
Apr-01	0	10	0.00%	0.00%	1464	45180	3.24%	-0.58	-1.35
May-01	0	10	0.00%	0.00%	1449	45826	3.16%	-0.57	-1.35
Jun-01	0	10	0.00%	0.00%	1430	46384	3.08%	-0.56	-1.34
Jul-01	0	10	0.00%	0.00%	1567	46695	3.36%	-0.59	-1.36
Aug-01	0	10	0.00%	0.00%	1670	46585	3.58%	-0.61	-1.37
Sep-01	0	10	0.00%	0.00%	1224	46892	2.61%	-0.52	-1.31



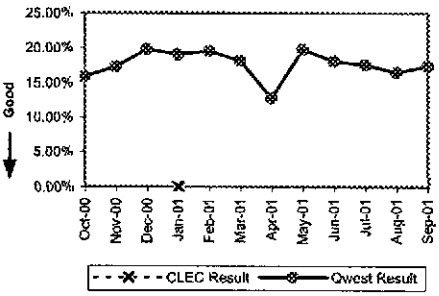
Trouble Rate (Percent) (MR-8')– Interval Zone One and Two

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00									
Nov-00									
Dec-00									
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	0	10	0.00%	0.00%	1268	46585	2.70%	-0.53	-1.32
Sep-01									



Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10)– Interval Zone One and Two

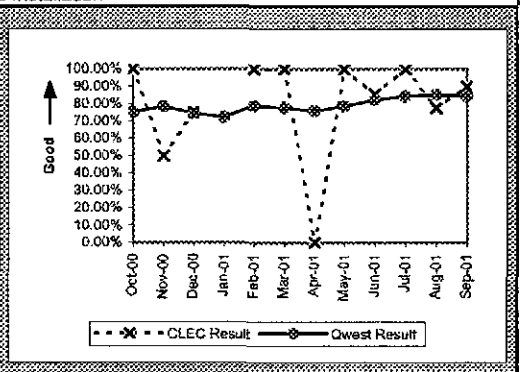
Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00					309	1948	15.86%		
Nov-00					270	1561	17.30%		
Dec-00					274	1384	19.80%		
Jan-01	0	2	0.00%	0.00%	295	1548	19.06%	-0.69	-1.42
Feb-01					288	1474	19.54%		
Mar-01					286	1576	18.15%		
Apr-01					214	1678	12.75%		
May-01					357	1806	19.77%		
Jun-01					316	1748	18.10%		
Jul-01					334	1901	17.57%		
Aug-01					330	2000	16.50%		
Sep-01					258	1482	17.41%		



Checklist #4 - Unbundled Loop - DS1 Capable Installation

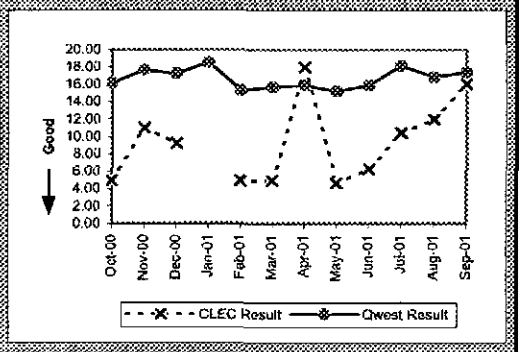
Installation Commitments Met (Percent) (OP-3)-- Interval Zone One

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Res	Mod Z Scr	Parity Score
Oct-00	1	1	100.00%	0.00%	393	522	75.29%	-0.67	-1.35
Nov-00	1	2	50.00%	50.00%	436	556	78.42%	3.9	1.37
Dec-00	3	4	75.00%	43.30%	487	653	74.58%	-0.02	-1.01
Jan-01					429	594	72.22%		
Feb-01	2	2	100.00%	0.00%	499	632	78.96%	-0.73	-1.44
Mar-01	1	1	100.00%	0.00%	540	695	77.70%	-0.54	-1.33
Apr-01	0	1	0.00%	0.00%	534	703	75.96%	1.18	-0.28
May-01	3	3	100.00%	0.00%	388	493	78.70%	-0.9	-1.55
Jun-01	6	7	85.71%	34.99%	531	644	82.45%	-0.23	-1.14
Jul-01	5	5	100.00%	0.00%	475	562	84.52%	-0.95	-1.58
Aug-01	7	9	77.78%	41.57%	555	650	85.38%	0.64	-0.81
Sep-01	9	10	90.00%	30.00%	568	672	84.52%	-0.48	-1.29



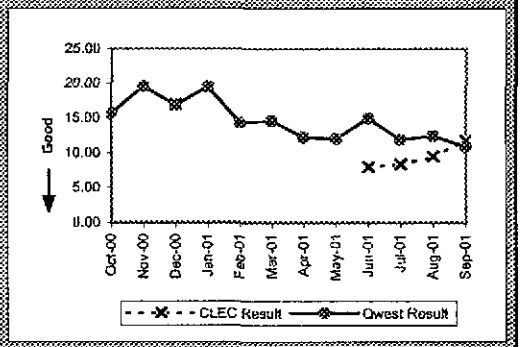
Installation Interval (Average Days) (OP-4)-- Interval Zone One

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Res	Mod Z Scr	Parity Score
Oct-00	5	1	5.00		8315	515	16.15	-0.66	-1.4
Nov-00	22	2	11.00	11.31	9732	552	17.63	-0.83	-1.38
Dec-00	37	4	9.25	9.18	11182	649	17.23	-0.98	-1.6
Jan-01					11004	594	18.53		
Feb-01	5	1	5.00		9472	616	15.38	-0.83	-1.51
Mar-01	5	1	5.00		10681	680	15.71	-0.83	-1.51
Apr-01	18	1	18.00		11091	699	15.87	0.45	-0.72
May-01	14	3	4.67	0.58	7439	489	15.21	-1.34	-1.82
Jun-01	44	7	6.29	4.35	10256	644	15.93	-1.69	-2.03
Jul-01	188	18	10.44	6.55	16158	891	18.17	-2.17	-2.32
Aug-01	204	17	12.00	13.84	14790	877	16.86	-1.16	-1.71
Sep-01	450	28	16.07	10.12	15212	874	17.41	-0.55	-1.33



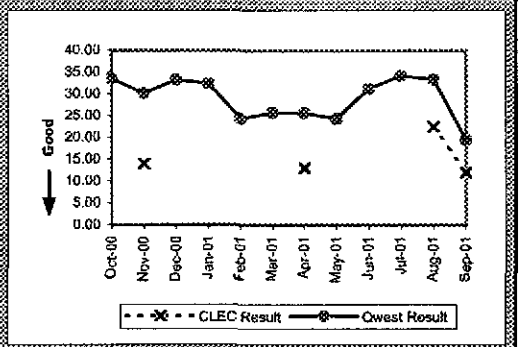
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A)-- Interval Zone One

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Res	Mod Z Scr	Parity Score
Oct-00					1319	84	15.70		
Nov-00					1607	82	19.60		
Dec-00	17	1	17.00		1795	106	16.93	0	-1
Jan-01					2145	110	19.50		
Feb-01					1365	95	14.37		
Mar-01					1698	116	14.64		
Apr-01					1521	124	12.27		
May-01					821	68	12.07		
Jun-01	8	1	8.00		1199	80	14.99	-0.43	-1.26
Jul-01	143	17	8.41	6.38	4874	409	11.92	-0.94	-1.57
Aug-01	95	10	9.50	15.22	3986	319	12.50	-0.5	-1.3
Sep-01	248	21	11.81	10.88	3017	277	10.89	0.4	-0.75



Delayed Days for Facility Reasons (Average Days) (OP-6B)-- Interval Zone One

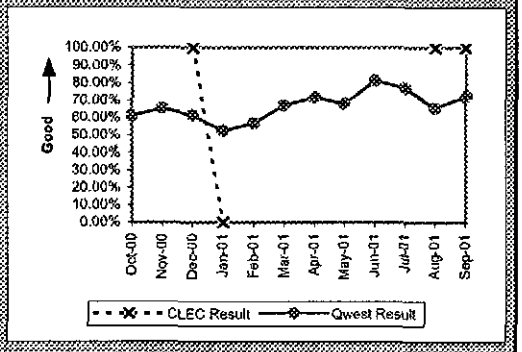
Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Res	Mod Z Scr	Parity Score
Oct-00					1506	45	33.47		
Nov-00	14	1	14.00		1143	38	30.08	-0.57	-1.34
Dec-00					1992	60	33.20		
Jan-01					1783	55	32.42		
Feb-01					924	38	24.32		
Mar-01					1002	39	25.69		
Apr-01	13	1	13.00		1153	45	25.62	-0.45	-1.27
May-01					898	37	24.27		
Jun-01					1031	33	31.24		
Jul-01					752	22	34.18		
Aug-01	45	2	22.50	16.26	1003	30	33.43	-0.4	-1.24
Sep-01	12	1	12.00		643	33	19.48	-0.37	-1.23



Checklist #4 - Unbundled Loop - DS1 Capable Installation

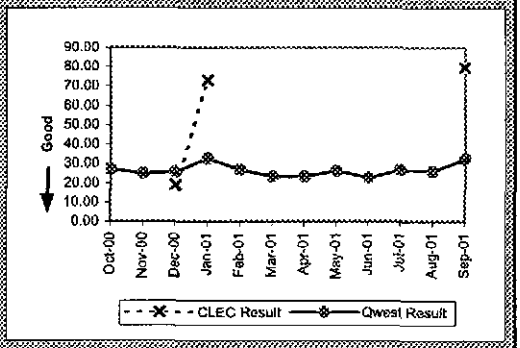
Installation Commitments Met (Percent) (OP-3)-- Interval Zone Two

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Score
Oct-00					92	151	60.93%		
Nov-00					62	95	65.26%		
Dec-00	1	1	100.00%	0.00%	57	93	61.29%	-0.79	-1.48
Jan-01	0	2	0.00%	0.00%	74	141	52.48%	1.24	-0.25
Feb-01					72	127	56.69%		
Mar-01					120	179	67.04%		
Apr-01					111	155	71.61%		
May-01					49	72	68.06%		
Jun-01					187	230	81.30%		
Jul-01					103	134	76.87%		
Aug-01	1	1	100.00%	0.00%	93	142	65.49%	-0.72	-1.44
Sep-01	3	3	100.00%	0.00%	83	115	72.17%	-1.06	-1.65



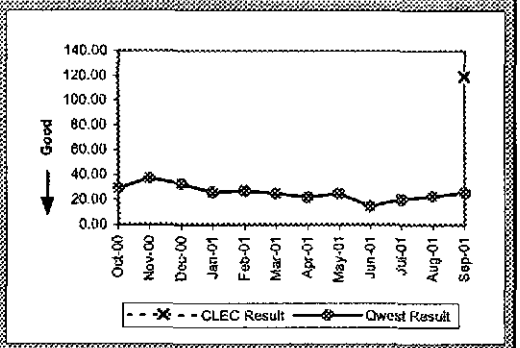
Installation Interval (Average Days) (OP-4)-- Interval Zone Two

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Score
Oct-00					4096	151	27.13		
Nov-00					2343	94	24.93		
Dec-00	19	1	19.00		2336	91	25.66	-0.22	-1.13
Jan-01	146	2	73.00	0.00	4602	141	32.64	1.4	-0.15
Feb-01					3397	127	26.75		
Mar-01					4182	179	23.36		
Apr-01					3622	155	23.37		
May-01					1841	70	26.30		
Jun-01					5162	229	22.54		
Jul-01					5746	215	26.73		
Aug-01					5816	224	25.96		
Sep-01	638	8	79.75	61.95	5988	185	32.37	2.37	0.44



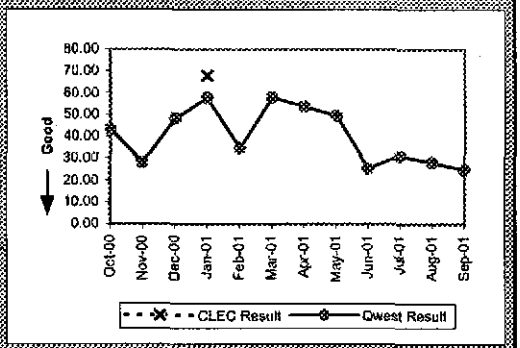
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A)-- Interval Zone Two

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Score
Oct-00					1252	43	29.12		
Nov-00					895	24	37.29		
Dec-00					779	24	32.46		
Jan-01					852	33	25.82		
Feb-01					892	33	27.03		
Mar-01					1123	45	24.96		
Apr-01					680	31	21.94		
May-01					225	9	25.00		
Jun-01					372	25	14.88		
Jul-01					2230	109	20.46		
Aug-01					3090	134	23.06		
Sep-01	597	5	119.40	3.58	2543	99	25.69	3.09	0.88



Delayed Days for Facility Reasons (Average Days) (OP-6B)-- Interval Zone Two

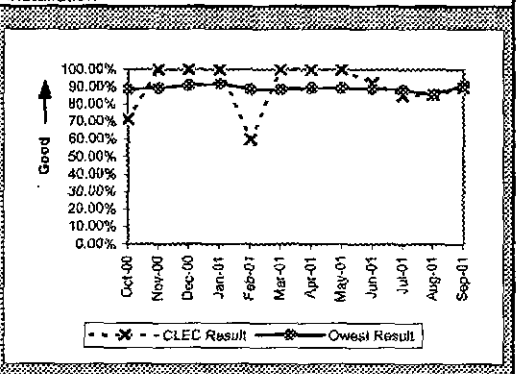
Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Score
Oct-00					690	16	43.12		
Nov-00					251	9	27.89		
Dec-00					578	12	48.17		
Jan-01	136	2	68.00	0.00	1960	34	57.65	0.3	-0.82
Feb-01					761	22	34.59		
Mar-01					810	14	57.86		
Apr-01					699	13	53.77		
May-01					691	14	49.36		
Jun-01					455	18	25.28		
Jul-01					279	9	31.00		
Aug-01					197	7	28.14		
Sep-01					124	5	24.80		



Checklist #4 - Unbundled Loop - DS1 Capable Installation

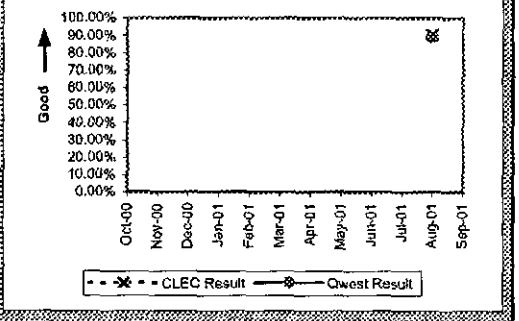
New Service Installation Quality (Percent) (OP-5)-- Interval Zone One and Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Score
Oct-00	5	7	71.43%	45.18%	1078	1217	88.58%	1.42	2.6
Nov-00	6	6	100.00%	0.00%	1055	1179	89.48%	-0.84	-1.51
Dec-00	10	10	100.00%	0.00%	1073	1180	90.93%	-0.99	-1.6
Jan-01	8	8	100.00%	0.00%	1113	1211	91.91%	-0.84	-1.51
Feb-01	3	5	60.00%	48.99%	1004	1131	88.77%	2.03	-0.03
Mar-01	5	5	100.00%	0.00%	1127	1273	88.53%	-0.8	-1.49
Apr-01	4	4	100.00%	0.00%	1199	1341	89.41%	-0.69	-1.42
May-01	5	5	100.00%	0.00%	981	1099	89.26%	-0.77	-1.47
Jun-01	12	13	92.31%	26.65%	968	1087	89.05%	-0.37	-1.23
Jul-01	17	20	85.00%	35.71%	1036	1175	88.17%	0.44	-0.71
Aug-01	18	21	85.71%	34.99%	973	1133	85.88%	0.02	-0.96
Sep-01	27	30	90.00%	30.00%	1002	1102	90.93%	0.17	-0.86



New Service Installation Quality (Percent) (OP-5)-- Interval Zone One and Two

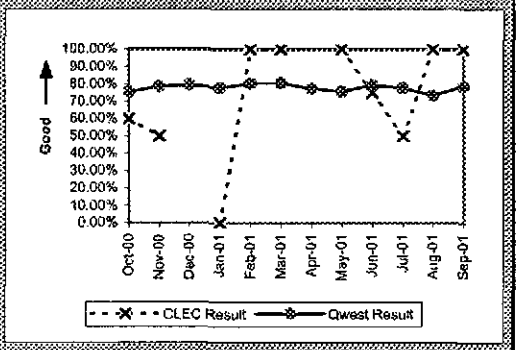
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Score
Oct-00									
Nov-00									
Dec-00									
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	19	21	90.48%	29.35%	1011	1133	89.23%	-0.18	-1.11
Sep-01									



Checklist #4 - Unbundled Loop - DS1 Capable Repair

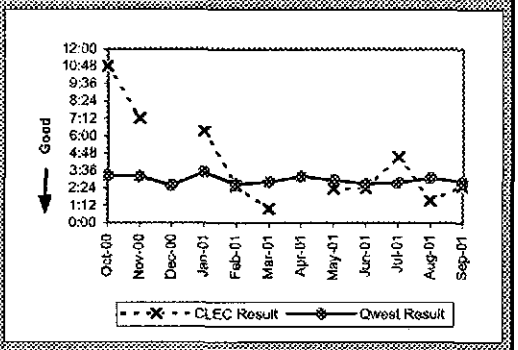
All Troubles Cleared within 4 hours (Percent) (MR-5)-- Interval Zone One

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Score
Oct-00	3	5	60.00%	48.99%	987	1307	75.52%	0.69	-0.68
Nov-00	2	4	50.00%	50.00%	795	1012	78.56%	5.38	2.27
Dec-00					709	890	79.66%		
Jan-01	0	1	0.00%	0.00%	783	1005	77.91%	1.23	-0.25
Feb-01	2	2	100.00%	0.00%	761	945	80.53%	-0.69	-1.42
Mar-01	1	1	100.00%	0.00%	842	1043	80.73%	-0.49	-1.3
Apr-01					871	1127	77.28%		
May-01	1	1	100.00%	0.00%	860	1135	75.77%	-0.57	-1.34
Jun-01	3	4	75.00%	43.30%	859	1081	79.46%	0.25	-0.85
Jul-01	3	6	50.00%	50.00%	969	1248	77.64%	1.43	-0.13
Aug-01	15	15	100.00%	0.00%	854	1162	73.49%	-2.31	-2.41
Sep-01	4	4	100.00%	0.00%	760	968	78.51%	-1.04	-1.63



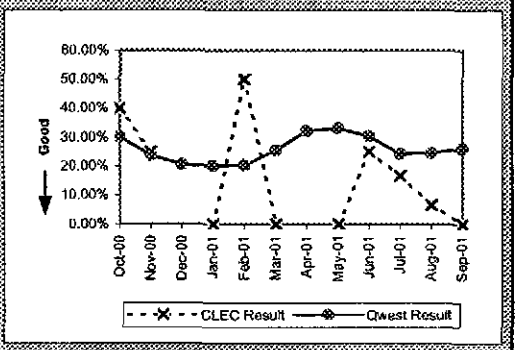
Mean Time to Restore (Hours:Minutes) (MR-6)-- Interval Zone One

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Score
Oct-00	54:05	5	10:49	13:11	4254:22	1307	3:15	2.46	0.49
Nov-00	28:52	4	7:13	8:50	3246:55	1012	3:13	1.39	-0.16
Dec-00					2311:24	890	2:36		
Jan-01	6:21	1	6:21		3550:50	1005	3:32	1.08	-0.34
Feb-01	5:09	2	2:35	0:25	2540:31	945	2:41	-0.04	-1.03
Mar-01	0:59	1	0:59		2971:54	1043	2:51	-0.43	-1.26
Apr-01					3628:45	1127	3:13		
May-01	2:23	1	2:23		3360:02	1135	2:58	-0.16	-1.1
Jun-01	9:37	4	2:24	2:44	2940:37	1081	2:43	-0.17	-1.11
Jul-01	27:23	6	4:34	2:49	3472:18	1248	2:47	1.29	-0.21
Aug-01	23:25	15	1:34	1:11	3625:01	1162	3:07	-1.67	-2.02
Sep-01	10:12	4	2:33	1:17	2737:17	968	2:50	-0.15	-1.09



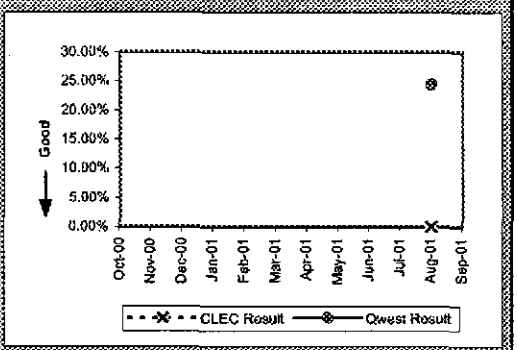
Repair Repeat Report Rate (Percent) (MR-7)-- Interval Zone One

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Score
Oct-00	2	5	40.00%	48.99%	393	1307	30.07%	0.49	-0.7
Nov-00	1	4	25.00%	43.30%	241	1012	23.81%	0.1	-0.94
Dec-00					183	890	20.56%		
Jan-01	0	1	0.00%	0.00%	202	1005	20.10%	-0.5	-1.3
Feb-01	1	2	50.00%	50.00%	192	945	20.32%	0.83	-0.5
Mar-01	0	1	0.00%	0.00%	266	1043	25.50%	-0.58	-1.36
Apr-01					364	1127	32.30%		
May-01	0	1	0.00%	0.00%	376	1135	33.13%	-0.7	-1.43
Jun-01	1	4	25.00%	43.30%	329	1081	30.43%	-0.24	-1.14
Jul-01	1	6	16.67%	37.27%	303	1248	24.28%	-0.43	-1.26
Aug-01	1	15	6.67%	24.94%	286	1162	24.61%	-1.6	-1.97
Sep-01	0	4	0.00%	0.00%	252	968	26.03%	-1.18	-1.72



Repair Repeat Report Rate (Percent) (MR-7*)-- Interval Zone One

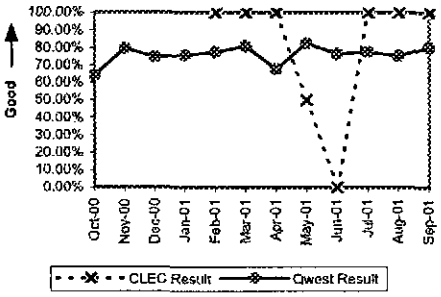
Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Score
Oct-00									
Nov-00									
Dec-00									
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	0	9	0.00%	0.00%	208	851	24.44%	-1.7	-2.03
Sep-01									



Checklist #4 - Unbundled Loop - DS1 Capable Repair

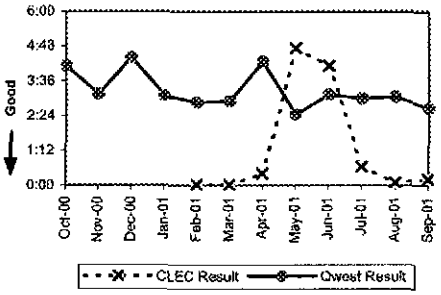
All Troubles Cleared within 4 hours (Percent) (MR-5)-- Interval Zone Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Score
Oct-00					213	332	64.16%		
Nov-00					222	279	79.57%		
Dec-00					164	220	74.55%		
Jan-01					188	248	75.81%		
Feb-01	1	1	100.00%	0.00%	187	241	77.59%	-0.54	-1.33
Mar-01	1	1	100.00%	0.00%	200	247	80.97%	-0.48	-1.29
Apr-01	2	2	100.00%	0.00%	228	337	67.66%	-0.97	-1.59
May-01	1	2	50.00%	50.00%	259	314	82.48%	0.93	-0.44
Jun-01	0	1	0.00%	0.00%	267	349	76.50%	1.19	-0.27
Jul-01	2	2	100.00%	0.00%	247	319	77.43%	-0.76	-1.46
Aug-01	1	1	100.00%	0.00%	382	508	75.20%	-0.57	-1.35
Sep-01	1	1	100.00%	0.00%	205	256	80.08%	-0.5	-1.3



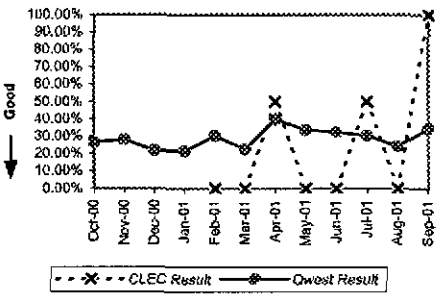
Mean Time to Restore (Hours:Minutes) (MR-6)-- Interval Zone Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Score
Oct-00					1374:12	332	4:08		
Nov-00					879:53	279	3:09		
Dec-00					970:49	220	4:25		
Jan-01					766:58	248	3:06		
Feb-01	0:01	1	0:01		692:12	241	2:52	-0.7	-1.43
Mar-01	0:01	1	0:01		722:02	247	2:55	-0.68	-1.41
Apr-01	0:49	2	0:24	0:02	1437:23	337	4:16	-0.94	-1.57
May-01	9:28	2	4:44	3:34	770:06	314	2:27	1.06	-0.36
Jun-01	4:08	1	4:08		1092:20	349	3:08	0.76	-0.54
Jul-01	1:18	2	0:39	0:54	958:16	319	3:00	-0.81	-1.49
Aug-01	0:06	1	0:06		1560:10	508	3:04	-0.89	-1.54
Sep-01	0:13	1	0:13		683:00	256	2:40	-0.72	-1.44



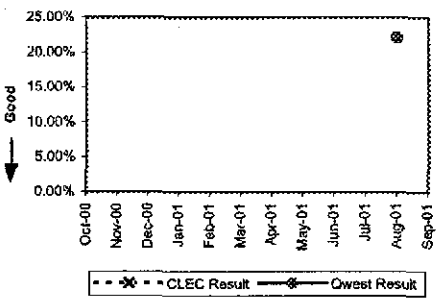
Repair Repeat Report Rate (Percent) (MR-7)-- Interval Zone Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Score
Oct-00					88	332	26.51%		
Nov-00					78	279	27.96%		
Dec-00					48	220	21.82%		
Jan-01					53	248	21.37%		
Feb-01	0	1	0.00%	0.00%	73	241	30.29%	-0.66	-1.4
Mar-01	0	1	0.00%	0.00%	56	247	22.67%	-0.54	-1.33
Apr-01	1	2	50.00%	50.00%	134	337	39.76%	0.24	-0.85
May-01	0	2	0.00%	0.00%	106	314	33.76%	-1.01	-1.61
Jun-01	0	1	0.00%	0.00%	113	349	32.38%	-0.69	-1.42
Jul-01	1	2	50.00%	50.00%	97	319	30.41%	0.5	-0.7
Aug-01	0	1	0.00%	0.00%	123	508	24.21%	-0.56	-1.34
Sep-01	1	1	100.00%	0.00%	88	256	34.38%	0.95	-0.42



Repair Repeat Report Rate (Percent) (MR-7*)-- Interval Zone Two

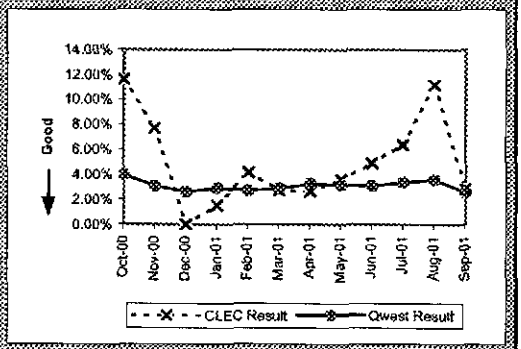
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Score
Oct-00									
Nov-00									
Dec-00									
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01					90	407	22.11%		
Sep-01									



Checklist #4 - Unbundled Loop - DS1 Capable Repair

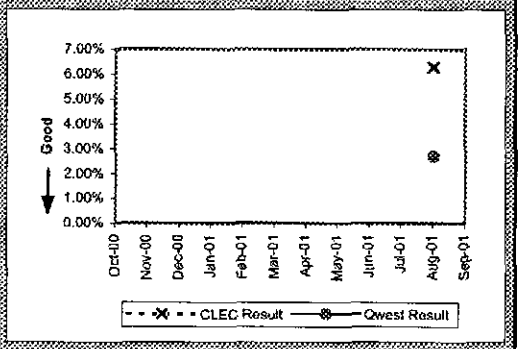
Trouble Rate (Percent) (MR-8)-- Interval Zone One and Two

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Score
Oct-00	5	43	11.63%	32.06%	1839	41191	3.98%	2.56	0.29
Nov-00	4	52	7.69%	26.65%	1291	41897	3.08%	1.92	0.02
Dec-00	0	62	0.00%	0.06%	1110	42573	2.61%	-1.29	-1.78
Jan-01	1	66	1.52%	12.22%	1253	43227	2.90%	-0.67	-1.41
Feb-01	3	72	4.17%	19.98%	1186	43866	2.70%	0.76	-0.53
Mar-01	2	73	2.74%	16.32%	1290	44616	2.89%	-0.08	-1.05
Apr-01	2	75	2.67%	16.11%	1464	45180	3.24%	-0.28	-1.17
May-01	3	83	3.61%	18.67%	1449	45828	3.16%	0.24	-0.81
Jun-01	5	102	4.90%	21.59%	1430	46384	3.08%	1.06	-0.37
Jul-01	8	125	6.40%	24.48%	1567	46695	3.36%	1.89	0.05
Aug-01	16	143	11.19%	31.52%	1670	46585	3.58%	4.88	1.41
Sep-01	5	174	2.87%	16.71%	1224	46892	2.61%	0.22	-0.83



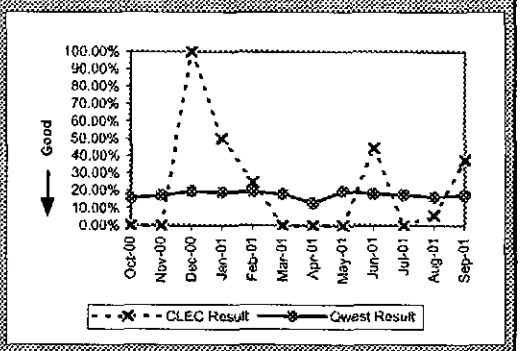
Trouble Rate (Percent) (MR-8')-- Interval Zone One and Two

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Score
Oct-00									
Nov-00									
Dec-00									
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	9	143	6.29%	24.29%	1258	46585	2.70%	2.65	0.4
Sep-01									



Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10)-- Interval Zone One and Two

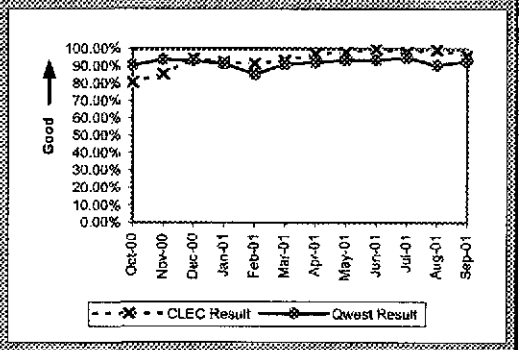
Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Score
Oct-00	0	5	0.00%	0.00%	309	1948	15.86%	-0.97	-1.59
Nov-00	0	4	0.00%	0.00%	270	1561	17.30%	-0.91	-1.56
Dec-00	1	1	100.00%	0.00%	274	1384	19.80%	1.32	-0.2
Jan-01	1	2	50.00%	50.00%	295	1546	19.06%	0.87	-0.47
Feb-01	1	4	25.00%	43.30%	288	1474	19.54%	0.3	-0.82
Mar-01	0	2	0.00%	0.00%	286	1576	18.15%	-0.67	-1.4
Apr-01	0	2	0.00%	0.00%	214	1678	12.75%	-0.54	-1.33
May-01	0	3	0.00%	0.00%	357	1806	19.77%	-0.86	-1.52
Jun-01	4	9	44.44%	49.69%	316	1748	18.10%	1.79	0.09
Jul-01	0	8	0.00%	0.00%	334	1901	17.57%	-1.3	-1.79
Aug-01	1	17	5.88%	23.53%	330	2000	16.50%	-1.17	-1.71
Sep-01	3	8	37.50%	48.41%	258	1482	17.41%	1.34	-0.19



Checklist #4 - Unbundled Loop - ISDN Capable Installation

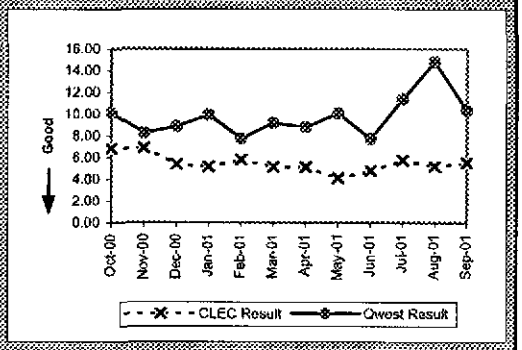
Installation Commitments Met (Percent) (OP-3)-- Interval Zone One

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Score
Oct-00	147	182	80.77%	39.41%	473	522	90.61%	3.74	1.28
Nov-00	96	112	85.71%	34.99%	501	534	93.82%	3.36	1.04
Dec-00	71	75	94.67%	22.47%	360	386	93.26%	-0.44	-1.27
Jan-01	172	186	92.47%	26.38%	277	302	91.72%	-0.29	-1.18
Feb-01	133	145	91.72%	27.55%	361	423	85.34%	-1.87	-2.14
Mar-01	128	137	93.43%	24.77%	390	427	91.33%	-0.76	-1.46
Apr-01	143	147	97.28%	16.27%	275	298	92.28%	-1.86	-2.13
May-01	159	162	98.15%	13.46%	290	310	93.55%	-1.93	-2.17
Jun-01	105	105	100.00%	0.00%	348	372	93.55%	-2.38	-2.44
Jul-01	109	111	98.20%	13.30%	309	325	95.08%	-1.31	-1.8
Aug-01	188	189	99.47%	7.25%	235	259	90.73%	-3.15	-2.91
Sep-01	149	155	96.13%	19.29%	264	284	92.96%	-1.24	-1.75



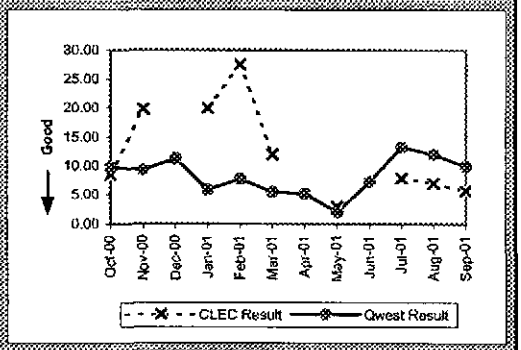
Installation Interval (Average Days) (OP-4)-- Interval Zone One

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Score
Oct-00	1174	172	6.83	6.85	5058	501	10.10	-3.33	-3.02
Nov-00	764	111	6.88	8.43	4274	516	8.28	-1.16	-1.7
Dec-00	383	71	5.39	6.58	3257	368	8.85	-2.17	-2.32
Jan-01	919	177	5.19	5.36	2909	293	9.93	-2.73	-2.68
Feb-01	808	139	5.81	6.23	3111	402	7.74	-1.84	-2
Mar-01	697	135	5.16	3.19	3771	410	9.20	-3.79	-3.3
Apr-01	670	130	5.15	5.38	2481	282	8.80	-3.11	-2.89
May-01	569	138	4.12	1.16	2919	290	10.07	-4.1	-3.49
Jun-01	402	84	4.79	0.91	2585	335	7.72	-2.95	-2.79
Jul-01	576	100	5.76	3.80	3777	332	11.38	-4.27	-3.6
Aug-01	820	158	5.19	2.14	5260	355	14.82	-7.31	-5.44
Sep-01	804	145	5.54	2.50	2801	271	10.34	-4.27	-3.6



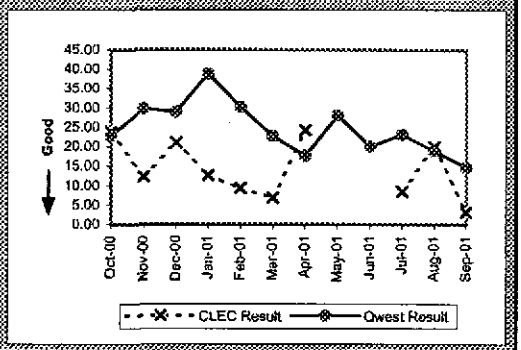
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A)-- Interval Zone One

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Score
Oct-00	170	20	8.50	12.25	127	13	9.77	-0.36	-1.22
Nov-00	119	6	19.83	24.73	112	12	9.33	1.45	-0.12
Dec-00					101	9	11.22		
Jan-01	80	4	20.00	13.24	47	8	5.86	1.88	0.14
Feb-01	110	4	27.50	20.53	340	44	7.73	2.88	0.75
Mar-01	36	3	12.00	9.85	55	10	5.50	1.16	-0.3
Apr-01					31	6	5.17		
May-01	9	3	3.00	2.65	2	1	2.00		
Jun-01					51	7	7.29		
Jul-01	63	8	7.88	10.74	609	46	13.24	-1.2	-1.73
Aug-01	21	3	7.00	4.36	1533	128	11.98	-1.27	-1.77
Sep-01	166	29	5.72	4.47	327	33	9.91	-0.88	-1.54



Delayed Days for Facility Reasons (Average Days) (OP-6B)-- Interval Zone One

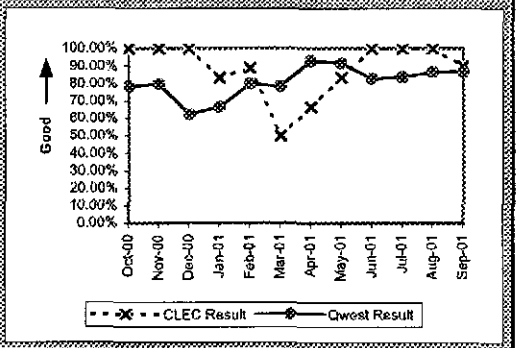
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Score
Oct-00	357	15	23.80	34.07	819	36	22.75	0.14	-0.92
Nov-00	122	10	12.20	8.54	625	21	29.76	-1.34	-1.81
Dec-00	84	4	21.00	19.17	492	17	28.94	-0.41	-1.25
Jan-01	126	10	12.60	11.79	661	17	38.88	-1.13	-1.68
Feb-01	75	8	9.38	4.57	542	18	30.11	-1.4	-1.85
Mar-01	41	6	6.83	7.63	613	27	22.70	-1.44	-1.88
Apr-01	97	4	24.25	19.81	300	17	17.65	1.25	-0.24
May-01					533	19	28.05		
Jun-01					340	17	20.00		
Jul-01	17	2	8.50	0.71	208	9	23.11	-0.52	-1.32
Aug-01	20	1	20.00		321	17	18.88	0.82	-0.5
Sep-01	19	6	3.17	1.47	206	14	14.71	-1.35	-1.82



Checklist #4 - Unbundled Loop - ISDN Capable Installation

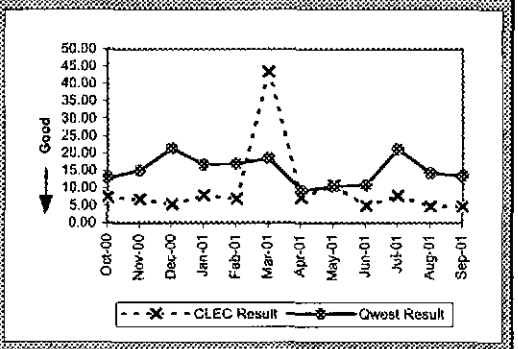
Installation Commitments Met (Percent) (OP-3)-- Interval Zone Two

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Score
Oct-00	6	6	100.00%	0.00%	47	60	78.33%	-1.23	-1.75
Nov-00	5	5	100.00%	0.00%	47	59	79.66%	-1.08	-1.66
Dec-00	3	3	100.00%	0.00%	33	53	62.26%	-1.31	-1.8
Jan-01	5	6	83.33%	37.27%	20	30	66.67%	-0.79	-1.48
Feb-01	8	9	88.89%	31.43%	36	45	80.00%	-0.61	-1.37
Mar-01	1	2	50.00%	50.00%	47	60	78.33%	0.75	-0.55
Apr-01	2	3	66.67%	47.14%	40	43	93.02%	1.15	-0.3
May-01	5	6	83.33%	37.27%	33	36	91.67%	0.54	-0.67
Jun-01	1	1	100.00%	0.00%	34	41	82.93%	-0.45	-1.27
Jul-01	6	6	100.00%	0.00%	31	37	83.78%	-1	-1.61
Aug-01	10	10	100.00%	0.00%	26	30	86.67%	-1.07	-1.65
Sep-01	9	10	90.00%	30.00%	46	53	86.79%	-0.27	-1.17



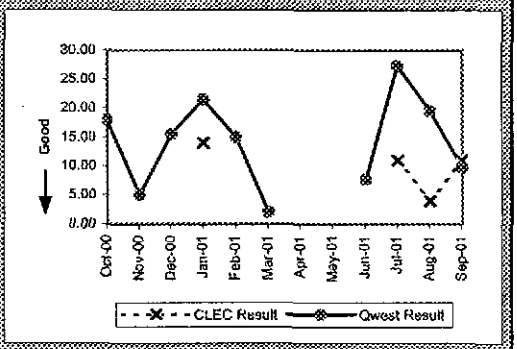
Installation Interval (Average Days) (OP-4)-- Interval Zone Two

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Score
Oct-00	30	4	7.50	3.00	720	55	13.09	-0.9	-1.55
Nov-00	34	5	6.80	1.92	834	55	15.16	-1.03	-1.63
Dec-00	16	3	5.33	1.53	1115	52	21.44	-1.1	-1.67
Jan-01	48	6	8.00	6.87	437	26	16.81	-1.07	-1.65
Feb-01	42	6	7.00	4.90	717	42	17.07	-1.04	-1.63
Mar-01	87	2	43.50	53.03	1040	56	18.57	1.12	-0.32
Apr-01	22	3	7.33	4.16	363	39	9.31	-0.71	-1.43
May-01	33	3	11.00	12.17	351	33	10.64	0.53	-0.68
Jun-01	5	1	5.00		428	39	10.97	-0.67	-1.41
Jul-01	56	7	8.00	5.23	1002	47	21.32	-1.53	-1.93
Aug-01	39	8	4.88	0.64	533	37	14.41	-1.58	-1.96
Sep-01	38	8	4.75	0.71	786	58	13.55	-1.98	-2.2



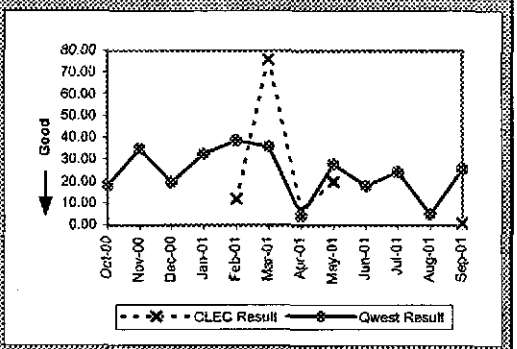
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A)-- Interval Zone Two

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Score
Oct-00					72	4	18.00		
Nov-00					20	4	5.00		
Dec-00					31	2	15.50		
Jan-01	14	1	14.00		43	2	21.50	-0.32	-1.2
Feb-01					15	1	15.00		
Mar-01					2	1	2.00		
Apr-01									
May-01									
Jun-01					23	3	7.67		
Jul-01	11	1	11.00		437	16	27.31	-0.8	-1.48
Aug-01	4	1	4.00		176	9	19.56	-0.7	-1.42
Sep-01	11	1	11.00		97	10	9.70	0.59	-0.64



Delayed Days for Facility Reasons (Average Days) (OP-6B)-- Interval Zone Two

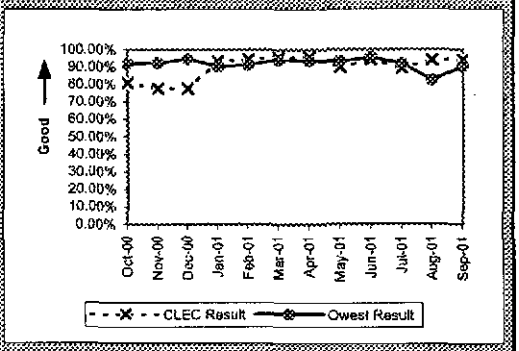
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Score
Oct-00					163	9	18.11		
Nov-00					279	8	34.88		
Dec-00					353	18	19.61		
Jan-01					260	8	32.50		
Feb-01	12	1	12.00		310	8	38.75	-0.89	-1.54
Mar-01	76	1	76.00		431	12	35.92	0.96	-0.42
Apr-01	7	1	7.00		13	3	4.33	0.43	-0.74
May-01	20	1	20.00		84	3	28.00	-0.53	-1.32
Jun-01					72	4	18.00		
Jul-01					73	3	24.33		
Aug-01					15	3	5.00		
Sep-01	1	1	1.00		129	5	25.80	-1.54	-1.94



Checklist #4 - Unbundled Loop - ISDN Capable Installation

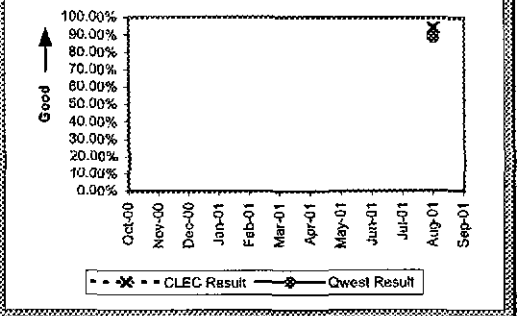
New Service Installation Quality (Percent) (OP-5)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Score
Oct-00	165	204	80.88%	39.32%	605	657	92.09%	5.16	2.04
Nov-00	147	189	77.78%	41.57%	619	671	92.25%	6.57	2.89
Dec-00	101	130	77.69%	41.63%	568	600	94.67%	7.81	3.87
Jan-01	164	176	93.18%	25.21%	404	447	90.38%	-1.07	-1.65
Feb-01	207	219	94.52%	22.76%	414	453	91.39%	-1.36	-1.82
Mar-01	173	181	95.58%	20.56%	503	534	94.19%	-0.69	-1.42
Apr-01	163	170	95.88%	19.87%	437	466	93.78%	-0.97	-1.59
May-01	160	178	89.89%	30.15%	361	387	93.28%	1.5	-0.17
Jun-01	146	155	94.19%	23.39%	419	439	95.44%	0.64	-0.62
Jul-01	110	123	89.43%	30.74%	414	450	92.00%	0.93	-0.45
Aug-01	155	165	93.94%	23.86%	343	416	82.45%	-3.28	-3
Sep-01	216	229	94.32%	23.14%	358	395	90.63%	-1.52	-1.93



New Service Installation Quality (Percent) (OP-5)-- Interval Zone One and Two*

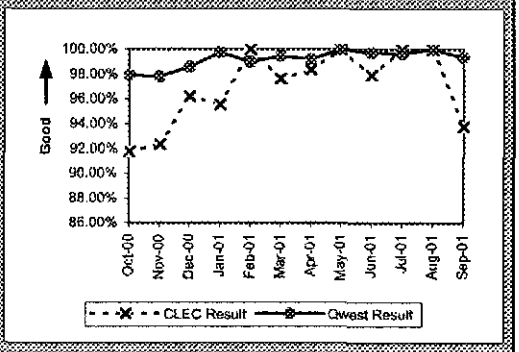
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Score
Oct-00									
Nov-00									
Dec-00									
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	156	165	94.55%	22.71%	370	416	88.94%	-1.94	-2.18
Sep-01									



Checklist #4 - Unbundled Loop - ISDN Capable Repair

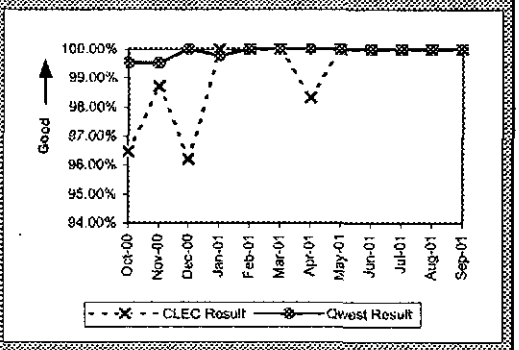
Out of Service Cleared within 24 hours (Percent) (MR-3)-- Interval Zone One

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Score
Oct-00	78	85	91.76%	27.49%	423	432	97.92%	3.95	1.4
Nov-00	72	78	92.31%	26.65%	403	412	97.82%	3.33	1.03
Dec-00	76	79	96.20%	19.11%	281	285	98.60%	1.44	-0.13
Jan-01	43	45	95.56%	20.61%	423	424	99.76%	2.3	0.4
Feb-01	35	35	100.00%	0.00%	288	291	98.97%	-0.57	-1.35
Mar-01	41	42	97.62%	15.25%	374	376	99.47%	1.05	-0.36
Apr-01	59	60	98.33%	12.80%	250	252	99.21%	0.53	-0.67
May-01	68	68	100.00%	0.00%	285	285	100.00%	N/A	N/A
Jun-01	47	48	97.92%	14.28%	358	359	99.72%	1.22	-0.26
Jul-01	51	51	100.00%	0.00%	301	302	99.67%	-0.38	-1.23
Aug-01	49	49	100.00%	0.00%	466	466	100.00%	N/A	N/A
Sep-01	30	32	93.75%	24.21%	319	321	99.38%	2.08	0.26



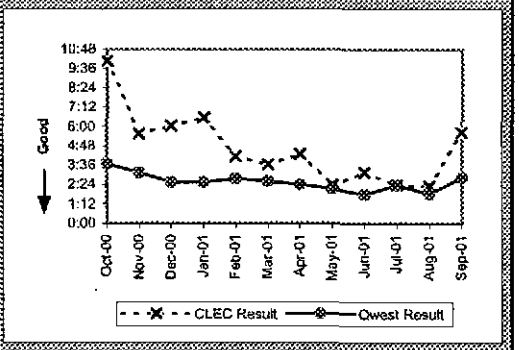
All Troubles Cleared within 48 hours (Percent) (MR-4)-- Interval Zone One

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Score
Oct-00	82	85	96.47%	18.45%	430	432	99.54%	3.91	1.37
Nov-00	77	78	98.72%	11.25%	410	412	99.51%	1.02	-0.38
Dec-00	76	79	96.20%	19.11%	285	285	100.00%	N/A	1.52
Jan-01	45	45	100.00%	0.00%	427	428	99.77%	-0.31	-1.19
Feb-01	35	35	100.00%	0.00%	292	292	100.00%	N/A	N/A
Mar-01	42	42	100.00%	0.00%	376	376	100.00%	N/A	N/A
Apr-01	59	60	98.33%	12.80%	254	254	100.00%	N/A	-0.17
May-01	68	68	100.00%	0.00%	287	287	100.00%	N/A	N/A
Jun-01	48	48	100.00%	0.00%	360	360	100.00%	N/A	N/A
Jul-01	52	52	100.00%	0.00%	303	303	100.00%	N/A	N/A
Aug-01	50	50	100.00%	0.00%	466	466	100.00%	N/A	N/A
Sep-01	32	32	100.00%	0.00%	325	325	100.00%	N/A	N/A



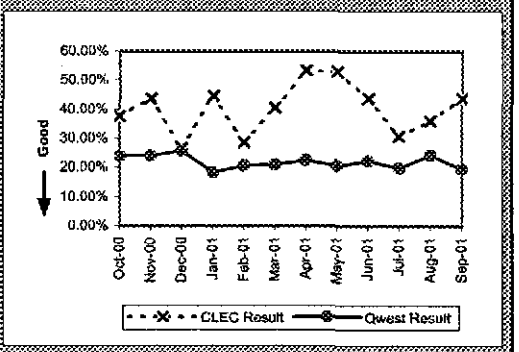
Mean Time to Restore (Hours:Minutes) (MR-6)-- Interval Zone One

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Score
Oct-00	856:03	85	10:04	21:13	1594:14	432	3:41	3.72	1.28
Nov-00	434:26	78	5:34	9:38	1289:59	412	3:08	1.66	0.01
Dec-00	477:48	79	6:03	16:23	727:58	285	2:33	2.51	0.53
Jan-01	294:24	45	6:33	7:19	1094:39	428	2:33	2.33	0.41
Feb-01	145:23	35	4:09	3:54	806:16	292	2:46	1.59	-0.03
Mar-01	153:34	42	3:39	4:44	977:10	376	2:36	1.47	-0.11
Apr-01	256:57	60	4:17	8:37	603:26	254	2:23	2.01	0.22
May-01	161:50	68	2:23	2:26	617:50	287	2:09	0.61	-0.63
Jun-01	151:53	48	3:10	4:29	636:50	360	1:46	2.2	0.34
Jul-01	123:08	52	2:22	2:08	715:52	303	2:22	0.1	-0.94
Aug-01	115:04	50	2:18	1:56	845:53	466	1:49	1.15	-0.3
Sep-01	181:31	32	5:40	7:30	922:09	325	2:50	2.41	0.46



Repair Repeat Report Rate (Percent) (MR-7)-- Interval Zone One

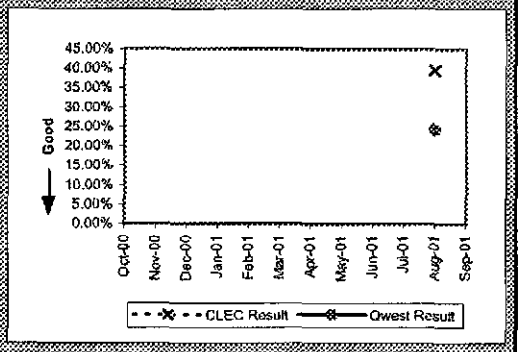
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Score
Oct-00	32	85	37.65%	48.45%	103	432	23.84%	2.59	0.58
Nov-00	34	78	43.59%	48.59%	99	412	24.03%	3.43	1.08
Dec-00	21	79	26.58%	44.18%	73	285	25.61%	0.18	-0.89
Jan-01	20	45	44.44%	49.69%	78	428	18.22%	3.79	1.3
Feb-01	10	35	28.57%	45.18%	60	292	20.55%	1.07	-0.35
Mar-01	17	42	40.48%	49.08%	79	377	20.95%	2.69	0.64
Apr-01	32	60	53.33%	49.89%	57	254	22.44%	4.56	1.77
May-01	36	68	52.94%	49.91%	59	287	20.56%	5.14	2.13
Jun-01	21	48	43.75%	49.61%	80	360	22.22%	3.07	0.87
Jul-01	16	52	30.77%	46.15%	60	303	19.80%	1.72	0.05
Aug-01	18	50	36.00%	48.00%	113	466	24.15%	1.78	0.08
Sep-01	14	32	43.75%	49.61%	63	325	19.38%	2.96	0.8



Checklist #4 - Unbundled Loop - ISDN Capable Repair

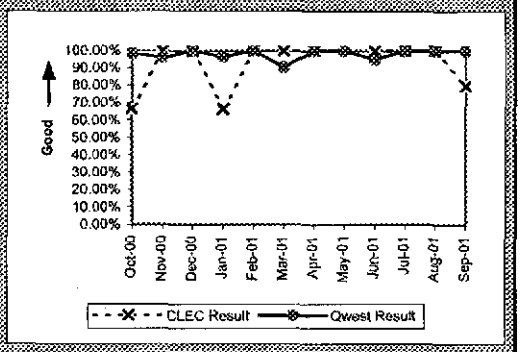
Repair Repeat Report Rate (Percent) (MR-7*)-- Interval Zone One

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Score
Oct-00									
Nov-00									
Dec-00									
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	17	43	39.53%	48.89%	60	247	24.29%	2.02	0.23
Sep-01									



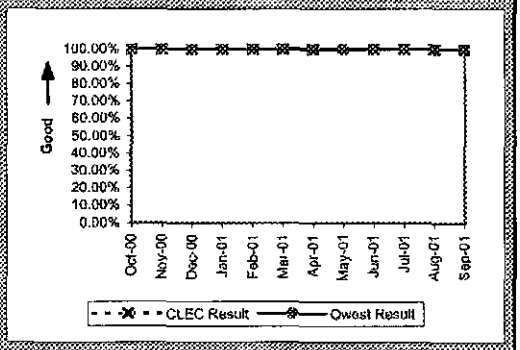
Out of Service Cleared within 24 hours (Percent) (MR-3)-- Interval Zone Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Score
Oct-00	2	3	66.67%	47.14%	67	68	98.53%	3.72	1.26
Nov-00	2	2	100.00%	0.00%	49	51	96.08%	-0.28	-1.17
Dec-00	1	1	100.00%	0.00%	48	48	100.00%	N/A	N/A
Jan-01	2	3	66.67%	47.14%	28	29	96.55%	1.37	-0.17
Feb-01	1	1	100.00%	0.00%	24	24	100.00%	N/A	N/A
Mar-01	4	4	100.00%	0.00%	19	21	90.48%	-0.59	-1.36
Apr-01	1	1	100.00%	0.00%	14	14	100.00%	N/A	N/A
May-01					21	21	100.00%		
Jun-01	3	3	100.00%	0.00%	19	20	95.00%	-0.37	-1.23
Jul-01	4	4	100.00%	0.00%	14	14	100.00%	N/A	N/A
Aug-01	3	3	100.00%	0.00%	35	35	100.00%	N/A	N/A
Sep-01	4	5	80.00%	40.00%	25	25	100.00%	N/A	-0.12



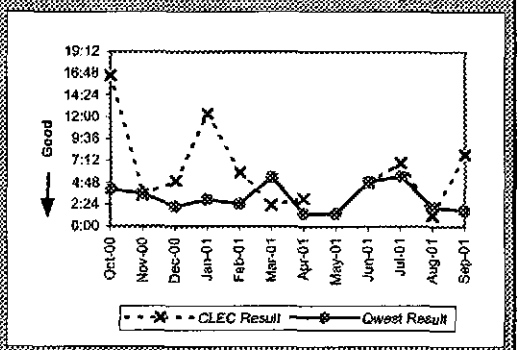
All Troubles Cleared within 48 hours (Percent) (MR-4)-- Interval Zone Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Score
Oct-00	3	3	100.00%	0.00%	68	68	100.00%	N/A	N/A
Nov-00	2	2	100.00%	0.00%	51	51	100.00%	N/A	N/A
Dec-00	1	1	100.00%	0.00%	48	48	100.00%	N/A	N/A
Jan-01	3	3	100.00%	0.00%	29	29	100.00%	N/A	N/A
Feb-01	1	1	100.00%	0.00%	24	24	100.00%	N/A	N/A
Mar-01	4	4	100.00%	0.00%	21	21	100.00%	N/A	N/A
Apr-01	1	1	100.00%	0.00%	14	14	100.00%	N/A	N/A
May-01					21	21	100.00%		
Jun-01	3	3	100.00%	0.00%	20	20	100.00%	N/A	N/A
Jul-01	4	4	100.00%	0.00%	16	16	100.00%	N/A	N/A
Aug-01	3	3	100.00%	0.00%	35	35	100.00%	N/A	N/A
Sep-01	5	5	100.00%	0.00%	25	25	100.00%	N/A	N/A



Mean Time to Restore (Hours:Minutes) (MR-6)-- Interval Zone Two

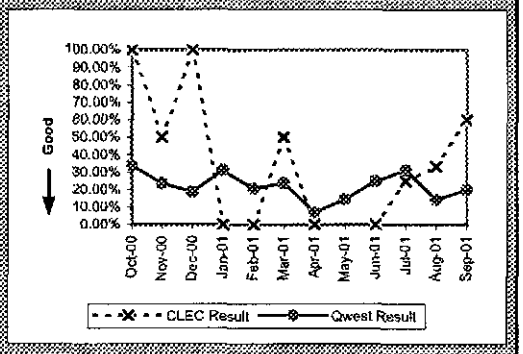
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Score
Oct-00	49:41	3	16:34	13:29	276:30	68	4:04	3.03	0.84
Nov-00	6:54	2	3:27	2:30	183:28	51	3:36	-0.03	-1.02
Dec-00	4:58	1	4:58		103:09	48	2:09	1.06	-0.35
Jan-01	37:02	3	12:21	16:56	85:57	29	2:58	1.84	0.12
Feb-01	5:54	1	5:54		59:16	24	2:28	1.25	-0.24
Mar-01	9:19	4	2:20	1:22	113:51	21	5:25	-0.55	-1.33
Apr-01	3:03	1	3:03		19:25	14	1:23	1.29	-0.21
May-01					29:02	21	1:23		
Jun-01	14:17	3	4:46	7:44	97:38	20	4:53	-0.03	-1.02
Jul-01	27:52	4	6:58	10:15	88:21	16	5:31	0.62	-0.62
Aug-01	3:27	3	1:09	0:14	73:32	35	2:06	-0.91	-1.55
Sep-01	39:22	5	7:52	10:12	43:50	25	1:45	2.01	0.22



Checklist #4 - Unbundled Loop - ISDN Capable Repair

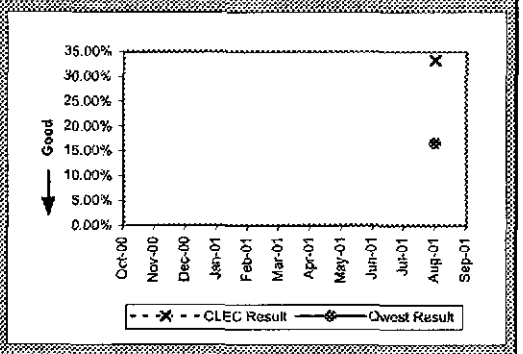
Repair Repeat Report Rate (Percent) (MR-7)-- Interval Zone Two

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Score
Oct-00	3	3	100.00%	0.00%	23	68	33.82%	2.1	0.28
Nov-00	1	2	50.00%	50.00%	12	51	23.53%	0.68	-0.59
Dec-00	1	1	100.00%	0.00%	9	48	18.75%	1.3	-0.21
Jan-01	0	3	0.00%	0.00%	9	29	31.03%	-1.11	-1.67
Feb-01	0	1	0.00%	0.00%	5	24	20.83%	-0.5	-1.31
Mar-01	2	4	50.00%	50.00%	5	21	23.81%	0.93	-0.43
Apr-01	0	1	0.00%	0.00%	1	14	7.14%	-0.27	-1.16
May-01					3	21	14.29%		
Jun-01	0	3	0.00%	0.00%	5	20	25.00%	-0.93	-1.57
Jul-01	1	4	25.00%	43.30%	5	16	31.25%	-0.24	-1.15
Aug-01	1	3	33.33%	47.14%	5	35	14.29%	0.7	-0.57
Sep-01	3	5	60.00%	48.99%	5	25	20.00%	1.64	0



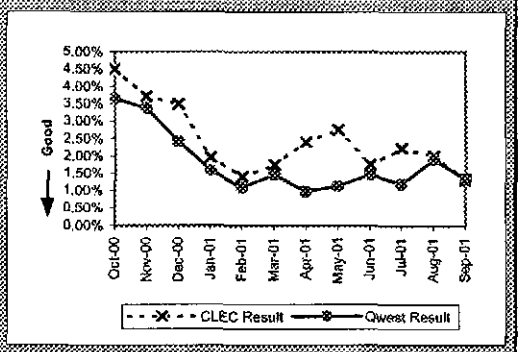
Repair Repeat Report Rate (Percent) (MR-7*)-- Interval Zone Two

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Score
Oct-00									
Nov-00									
Dec-00									
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	1	3	33.33%	47.14%	4	24	16.67%	0.56	-0.66
Sep-01									



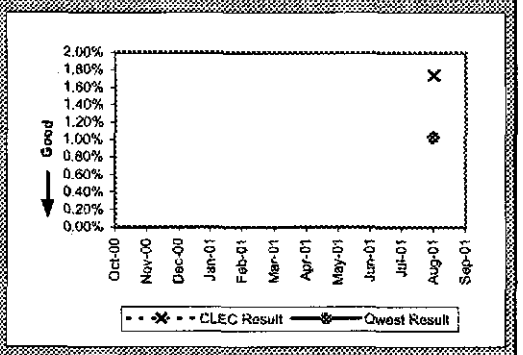
Trouble Rate (Percent) (MR-8)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Score
Oct-00	86	1952	4.51%	20.75%	500	13670	3.66%	1.87	0.14
Nov-00	80	2149	3.72%	18.93%	463	13672	3.39%	0.8	-0.51
Dec-00	80	2285	3.50%	18.38%	333	13755	2.42%	3.11	0.89
Jan-01	48	2445	1.96%	13.87%	457	28752	1.59%	1.42	-0.14
Feb-01	36	2548	1.41%	11.80%	316	28878	1.09%	1.48	-0.1
Mar-01	46	2620	1.76%	13.13%	398	27087	1.47%	1.16	-0.29
Apr-01	61	2532	2.41%	15.33%	268	27094	0.99%	6.9	3.2
May-01	68	2461	2.76%	16.39%	308	26930	1.14%	7.23	3.4
Jun-01	46	2620	1.76%	13.13%	398	27087	1.47%	1.16	-0.29
Jul-01	56	2508	2.23%	14.78%	319	26497	1.20%	4.52	1.75
Aug-01	53	2639	2.01%	14.03%	503	26381	1.91%	0.36	-0.78
Sep-01	37	2804	1.32%	11.41%	350	26331	1.33%	-0.04	-1.03



Trouble Rate (Percent) (MR-8*)-- Interval Zone One and Two

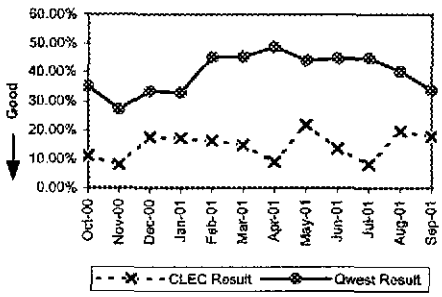
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Score
Oct-00									
Nov-00									
Dec-00									
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	46	2639	1.74%	13.09%	271	26381	1.03%	3.48	1.11
Sep-01									



Checklist #4 - Unbundled Loop - ISDN Capable Repair

Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10)-- Interval Zone One and Two

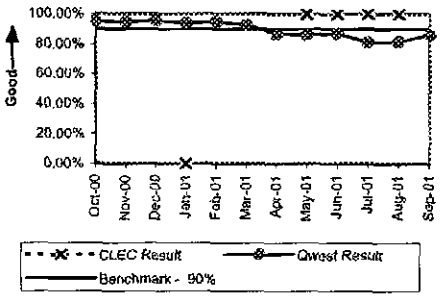
Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Score
Oct-00	11	99	11.11%	31.43%	271	771	35.15%	-4.72	-3.87
Nov-00	7	87	8.05%	27.20%	173	636	27.20%	-3.77	-3.29
Dec-00	17	97	17.53%	38.02%	167	500	33.40%	-3.03	-2.84
Jan-01	10	58	17.24%	37.77%	224	681	32.89%	-2.44	-2.48
Feb-01	7	43	16.28%	36.92%	261	577	45.23%	-3.68	-3.24
Mar-01	8	54	14.81%	35.52%	331	729	45.40%	-4.36	-3.65
Apr-01	6	67	8.96%	28.55%	254	522	48.66%	-6.12	-4.72
May-01	19	87	21.84%	41.32%	243	551	44.10%	-3.89	-3.36
Jun-01	8	59	13.56%	34.24%	307	687	44.69%	-4.62	-3.81
Jul-01	5	61	8.20%	27.43%	259	578	44.81%	-5.47	-4.32
Aug-01	13	66	19.70%	39.77%	340	843	40.33%	-3.29	-3
Sep-01	8	45	17.78%	38.23%	179	529	33.84%	-2.19	-2.33



Checklist #4 - Unbundled Loop - ADSL Qualified Installation

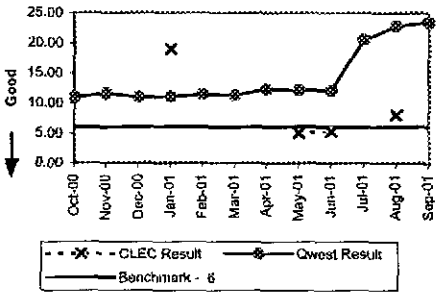
Installation Commitments Met (Percent) (OP-3)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Oct-00				2559	2683	95.38%		
Nov-00				2659	2813	94.53%		
Dec-00				2480	2593	95.64%		
Jan-01	0	1	0.00%	3986	4243	93.94%	1.88	0.14
Feb-01				3507	3700	94.78%		
Mar-01				3220	3476	92.64%		
Apr-01				2378	2753	86.38%		
May-01	3	3	100.00%	1431	1657	86.36%	-0.69	-1.42
Jun-01	3	3	100.00%	1265	1453	87.06%	-0.67	-1.41
Jul-01	1	1	100.00%	572	704	81.25%	-0.48	-1.29
Aug-01	6	6	100.00%	815	1001	81.42%	-1.17	-1.71
Sep-01				959	1115	86.01%		



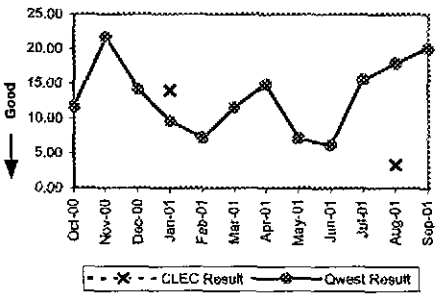
Installation Interval (Average Days) (OP-4)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Oct-00				28989	2650	10.94		
Nov-00				32042	2766	11.58		
Dec-00				28014	2551	10.98		
Jan-01	19	1	19.00	45840	4133	11.09	1.67	0.02
Feb-01				40786	3576	11.41		
Mar-01				37743	3342	11.29		
Apr-01				33399	2720	12.28		
May-01	10	2	5.00	19775	1632	12.12	-1.3	-1.79
Jun-01	16	3	5.33	17508	1446	12.11	-1.82	-2.11
Jul-01				28310	1381	20.50		
Aug-01	8	1	8.00	40891	1792	22.82	-1.29	-1.79
Sep-01				42308	1808	23.40		



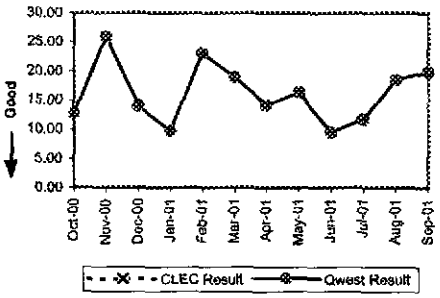
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Oct-00				1333	114	11.69		
Nov-00				2992	138	21.68		
Dec-00				1290	91	14.18		
Jan-01	14	1	14.00	2169	226	9.60	0.93	-0.43
Feb-01				746	104	7.17		
Mar-01				2063	178	11.59		
Apr-01				4326	291	14.87		
May-01				1479	209	7.08		
Jun-01				1125	182	6.18		
Jul-01				11933	755	15.80		
Aug-01	10	3	3.33	16456	917	17.95	-3.29	-3
Sep-01				16201	807	20.08		



Delayed Days for Facility Reasons (Average Days) (OP-6B)-- Interval Zone One

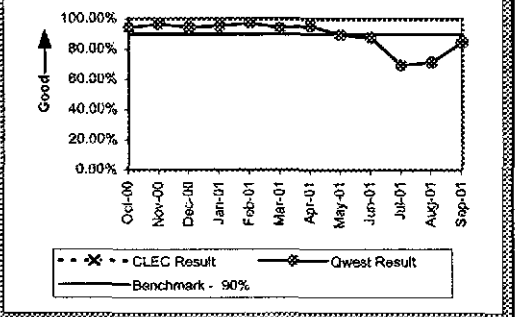
Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Oct-00				127	10	12.70		
Nov-00				415	16	25.94		
Dec-00				307	22	13.95		
Jan-01				301	31	9.71		
Feb-01				2053	89	23.07		
Mar-01				1476	78	18.92		
Apr-01				1186	84	14.12		
May-01				277	17	16.29		
Jun-01				57	6	9.50		
Jul-01				525	45	11.67		
Aug-01				1129	61	18.51		
Sep-01				832	42	19.81		



Checklist #4 - Unbundled Loop - ADSL Qualified Installation

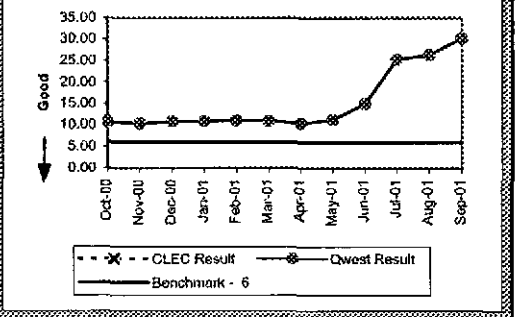
Installation Commitments Met (Percent) (OP-3)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Oct-00				145	154	94.16%		
Nov-00				167	173	96.53%		
Dec-00				155	164	94.51%		
Jan-01				210	220	95.45%		
Feb-01				183	188	97.34%		
Mar-01				177	188	94.15%		
Apr-01				86	90	95.56%		
May-01				69	77	89.61%		
Jun-01				43	49	87.76%		
Jul-01				25	36	69.44%		
Aug-01				25	35	71.43%		
Sep-01				28	33	84.85%		



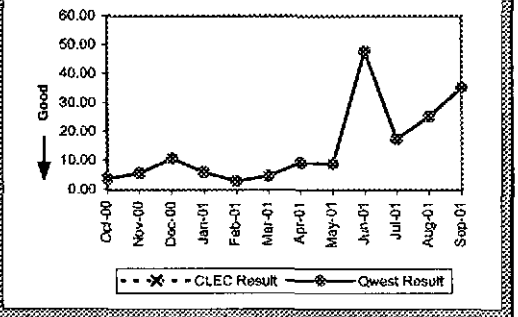
Installation Interval (Average Days) (OP-4)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Oct-00				1662	153	10.86		
Nov-00				1798	173	10.39		
Dec-00				1739	160	10.87		
Jan-01				2280	209	10.91		
Feb-01				2048	185	11.07		
Mar-01				1957	178	10.99		
Apr-01				914	88	10.39		
May-01				867	77	11.26		
Jun-01				735	49	15.00		
Jul-01				1572	62	25.35		
Aug-01				1607	61	26.34		
Sep-01				1451	48	30.23		



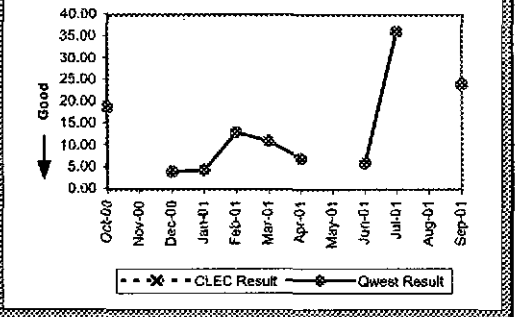
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Oct-00				23	6	3.83		
Nov-00				35	6	5.83		
Dec-00				86	8	10.75		
Jan-01				42	7	6.00		
Feb-01				6	2	3.00		
Mar-01				43	9	4.78		
Apr-01				28	3	9.33		
May-01				72	8	9.00		
Jun-01				240	5	48.00		
Jul-01				529	30	17.63		
Aug-01				911	36	25.31		
Sep-01				672	19	35.37		



Delayed Days for Facility Reasons (Average Days) (OP-6B)-- Interval Zone Two

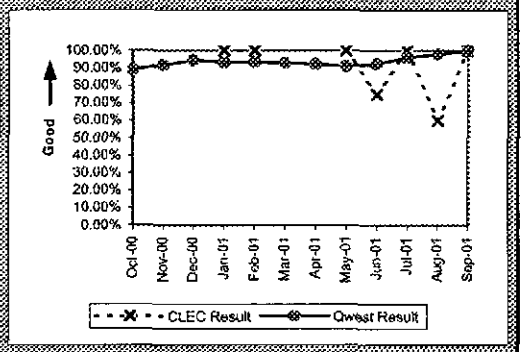
Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Oct-00				56	3	18.67		
Nov-00								
Dec-00				4	1	4.00		
Jan-01				13	3	4.33		
Feb-01				39	3	13.00		
Mar-01				22	2	11.00		
Apr-01				7	1	7.00		
May-01								
Jun-01				6	1	6.00		
Jul-01				253	7	36.14		
Aug-01								
Sep-01				24	1	24.00		



Checklist #4 - Unbundled Loop - ADSL Qualified Installation

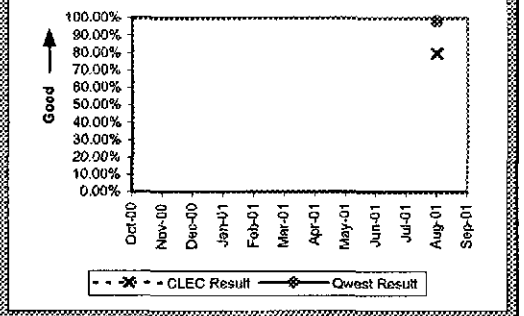
New Service Installation Quality (Percent) (OP-5)– Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Oct-00				2514	2823	89.05%		
Nov-00				2871	3130	91.73%		
Dec-00				2984	3157	94.52%		
Jan-01	1	1	100.00%	3707	3976	93.23%	-0.27	-1.16
Feb-01	1	1	100.00%	4397	4706	93.43%	-0.27	-1.16
Mar-01				4069	4377	92.96%		
Apr-01				3367	3648	92.30%		
May-01	2	2	100.00%	2320	2550	90.98%	-0.45	-1.27
Jun-01	3	4	75.00%	1819	1968	92.43%	1.32	-0.37
Jul-01	2	2	100.00%	1612	1679	96.01%	-0.29	-1.16
Aug-01	3	5	60.00%	1616	1649	98.00%	6.06	0.77
Sep-01	5	5	100.00%	1947	1858	99.57%	-0.15	-1.09



New Service Installation Quality (Percent) (OP-5*)-- Interval Zone One and Two

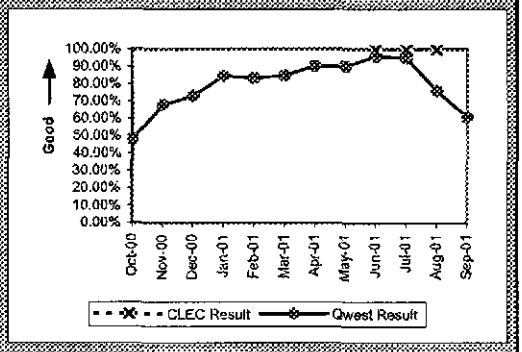
Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Oct-00								
Nov-00								
Dec-00								
Jan-01								
Feb-01								
Mar-01								
Apr-01								
May-01								
Jun-01								
Jul-01								
Aug-01	4	5	80.00%	1622	1649	98.36%	3.23	0.06
Sep-01								



Checklist #4 - Unbundled Loop - ADSL Qualified Repair

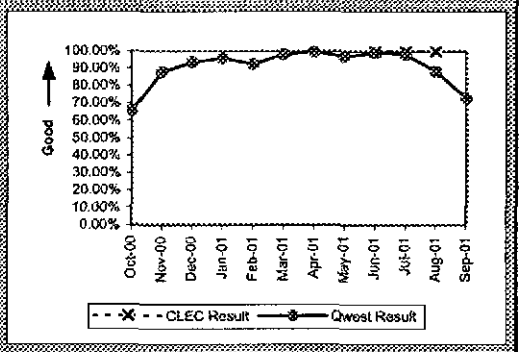
Out of Service Cleared within 24 hours (Percent) (MR-3)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Oct-00				678	1406	48.22%		
Nov-00				521	767	67.93%		
Dec-00				401	548	73.18%		
Jan-01				586	691	84.80%		
Feb-01				598	716	83.52%		
Mar-01				738	868	85.02%		
Apr-01				676	748	90.37%		
May-01				861	954	90.25%		
Jun-01	1	1	100.00%	622	648	95.99%	-0.2	-1.12
Jul-01	1	1	100.00%	621	653	95.10%	-0.23	-1.14
Aug-01	3	3	100.00%	712	935	76.15%	-0.97	-1.59
Sep-01				316	520	60.77%		



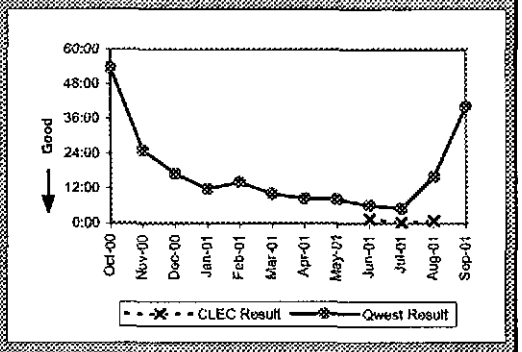
All Troubles Cleared within 48 hours (Percent) (MR-4)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Oct-00				924	1406	65.72%		
Nov-00				674	767	87.87%		
Dec-00				513	548	93.61%		
Jan-01				662	691	95.80%		
Feb-01				663	716	92.60%		
Mar-01				851	868	98.04%		
Apr-01				745	748	99.60%		
May-01				923	954	96.75%		
Jun-01	1	1	100.00%	642	648	99.07%	-0.1	-1.06
Jul-01	1	1	100.00%	641	653	98.16%	-0.14	-1.08
Aug-01	3	3	100.00%	826	935	88.34%	-0.63	-1.38
Sep-01				381	522	72.99%		



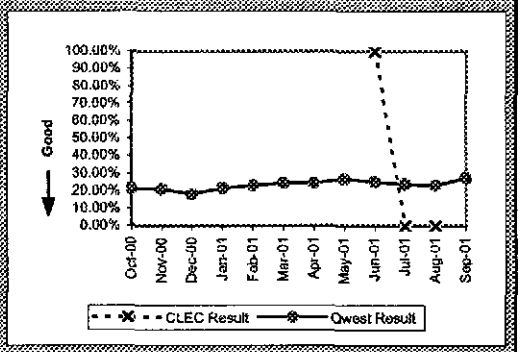
Mean Time to Restore (Hours:Minutes) (MR-6)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Oct-00				75478:24	1406	53:41		
Nov-00				19375:24	767	25:16		
Dec-00				9401:24	548	17:09		
Jan-01				8203:40	691	11:52		
Feb-01				10142:41	716	14:10		
Mar-01				8763:40	868	10:06		
Apr-01				6398:40	748	8:33		
May-01				7861:12	954	8:14		
Jun-01	1:30	1	1:30	3978:00	648	6:08	-0.45	-1.28
Jul-01	0:19	1	0:19	3421:05	653	5:14	-0.44	-1.27
Aug-01	2:51	3	0:57	15079:51	935	16:08	-0.97	-1.59
Sep-01				21050:01	522	40:20		



Repair Repeat Report Rate (Percent) (MR-7)-- Interval Zone One

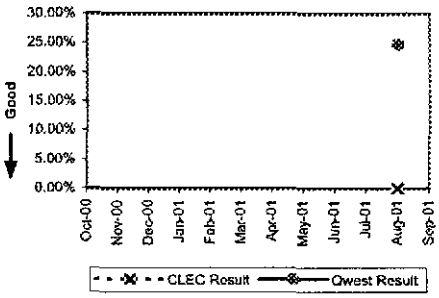
Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Oct-00				299	1406	21.27%		
Nov-00				160	767	20.86%		
Dec-00				100	548	18.25%		
Jan-01				149	691	21.56%		
Feb-01				165	716	23.04%		
Mar-01				212	868	24.42%		
Apr-01				183	748	24.47%		
May-01				256	954	26.83%		
Jun-01	1	1	100.00%	164	648	25.31%	1.15	-0.3
Jul-01	0	1	0.00%	156	653	23.89%	-0.56	-1.34
Aug-01	0	3	0.00%	216	935	23.10%	-0.95	-1.58
Sep-01				143	522	27.39%		



Checklist #4 - Unbundled Loop - ADSL Qualified Repair

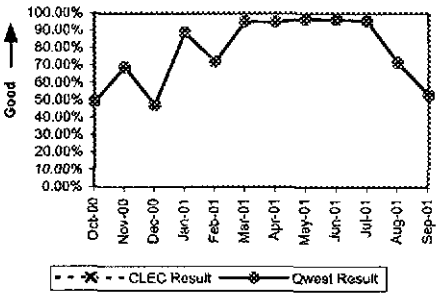
Repair Repeat Report Rate (Percent) (MR-7*)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Oct-00								
Nov-00								
Dec-00								
Jan-01								
Feb-01								
Mar-01								
Apr-01								
May-01								
Jun-01								
Jul-01								
Aug-01	0	1	0.00%	172	695	24.75%	-0.57	-1.35
Sep-01								



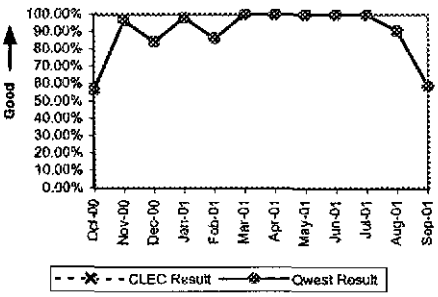
Out of Service Cleared within 24 hours (Percent) (MR-3)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Oct-00				26	53	49.06%		
Nov-00				20	29	68.97%		
Dec-00				9	19	47.37%		
Jan-01				48	54	88.89%		
Feb-01				26	36	72.22%		
Mar-01				40	42	95.24%		
Apr-01				19	20	95.00%		
May-01				30	31	96.77%		
Jun-01				27	28	96.43%		
Jul-01				21	22	95.45%		
Aug-01				23	32	71.88%		
Sep-01				9	17	52.94%		



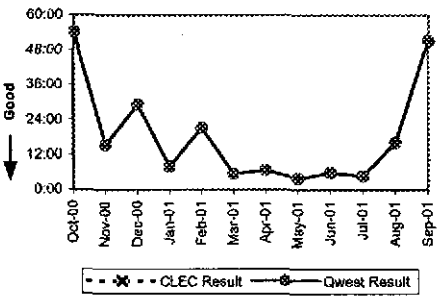
All Troubles Cleared within 48 hours (Percent) (MR-4)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Oct-00				30	53	56.60%		
Nov-00				28	29	96.55%		
Dec-00				16	19	84.21%		
Jan-01				53	54	98.15%		
Feb-01				31	36	86.11%		
Mar-01				42	42	100.00%		
Apr-01				20	20	100.00%		
May-01				31	31	100.00%		
Jun-01				28	28	100.00%		
Jul-01				22	22	100.00%		
Aug-01				29	32	90.63%		
Sep-01				10	17	58.82%		



Mean Time to Restore (Hours:Minutes) (MR-6)-- Interval Zone Two

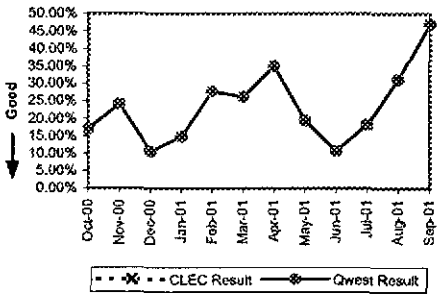
Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Oct-00				2864:29	53	54:03		
Nov-00				441:29	29	15:13		
Dec-00				554:04	19	29:10		
Jan-01				423:34	54	7:51		
Feb-01				763:45	36	21:13		
Mar-01				227:48	42	5:25		
Apr-01				131:58	20	6:36		
May-01				115:02	31	3:43		
Jun-01				163:00	28	5:49		
Jul-01				103:08	22	4:41		
Aug-01				515:53	32	16:07		
Sep-01				870:57	17	51:14		



Checklist #4 - Unbundled Loop - ADSL Qualified Repair

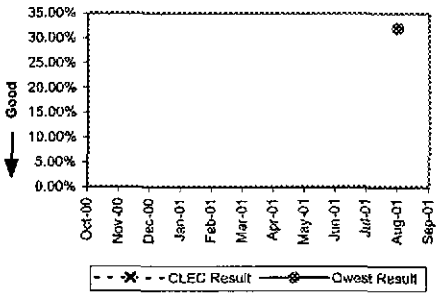
Repair Repeat Report Rate (Percent) (MR-7)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Oct-00				9	53	16.98%		
Nov-00				7	29	24.14%		
Dec-00				2	19	10.53%		
Jan-01				8	54	14.81%		
Feb-01				10	36	27.78%		
Mar-01				11	42	26.19%		
Apr-01				7	20	35.00%		
May-01				6	31	19.35%		
Jun-01				3	28	10.71%		
Jul-01				4	22	18.18%		
Aug-01				10	32	31.25%		
Sep-01				8	17	47.06%		



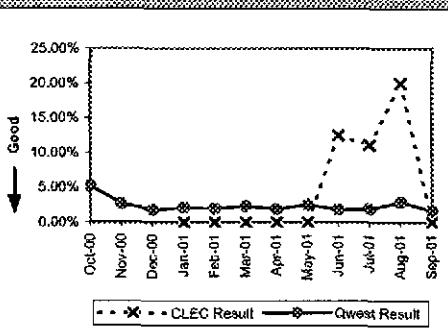
Repair Repeat Report Rate (Percent) (MR-7*)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Oct-00								
Nov-00								
Dec-00								
Jan-01								
Feb-01								
Mar-01								
Apr-01								
May-01								
Jun-01								
Jul-01								
Aug-01				8	25	32.00%		
Sep-01								



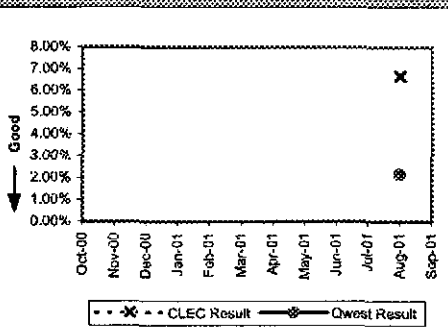
Trouble Rate (Percent) (MR-8)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Oct-00				1459	27789	5.25%		
Nov-00				796	29636	2.69%		
Dec-00				567	31723	1.79%		
Jan-01	0	1	0.00%	745	34829	2.14%	-0.15	-1.09
Feb-01	0	1	0.00%	752	37402	2.01%	-0.14	-1.09
Mar-01	0	1	0.00%	910	39470	2.31%	-0.15	-1.09
Apr-01	0	1	0.00%	768	40390	1.90%	-0.14	-1.08
May-01	0	5	0.00%	985	39135	2.52%	-0.36	-1.22
Jun-01	1	8	12.50%	676	37628	1.80%	2.28	-0.11
Jul-01	1	9	11.11%	675	35295	1.91%	2.01	-0.17
Aug-01	3	15	20.00%	967	33236	2.91%	3.94	0.59
Sep-01	0	12	0.00%	539	31612	1.71%	-0.46	-1.28



Trouble Rate (Percent) (MR-8*)-- Interval Zone One and Two

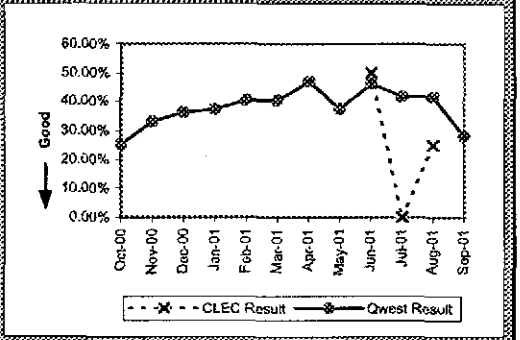
Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Oct-00								
Nov-00								
Dec-00								
Jan-01								
Feb-01								
Mar-01								
Apr-01								
May-01								
Jun-01								
Jul-01								
Aug-01	1	15	6.67%	720	33236	2.17%	1.2	-0.4
Sep-01								



Checklist #4 - Unbundled Loop - ADSL Qualified Repair

Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10)– Interval Zone One and Two

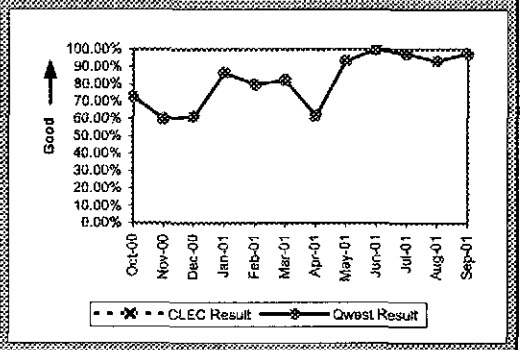
Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Oct-00				492	1951	25.22%		
Nov-00				393	1189	33.05%		
Dec-00				323	890	36.29%		
Jan-01				444	1199	37.34%		
Feb-01				511	1263	40.46%		
Mar-01				619	1529	40.48%		
Apr-01				683	1451	47.07%		
May-01				590	1575	37.46%		
Jun-01	1	2	50.00%	583	1259	46.31%	0.08	-0.95
Jul-01	0	1	0.00%	484	1159	41.76%	-0.85	-1.51
Aug-01	1	4	25.00%	691	1658	41.68%	-0.68	-1.41
Sep-01				211	750	28.13%		



Checklist #4 - Unbundled Loop - Installation for DS3 and Higher

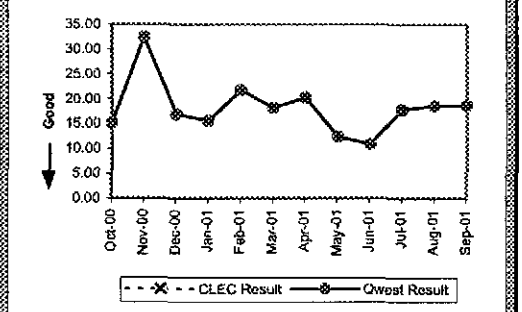
Installation Commitments Met (Percent) (OP-3)-- Interval Zone One

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00					16	22	72.73%		
Nov-00					15	25	60.00%		
Dec-00					19	31	61.29%		
Jan-01					13	15	86.67%		
Feb-01					28	35	80.00%		
Mar-01					42	51	82.35%		
Apr-01					13	21	61.90%		
May-01					29	31	93.55%		
Jun-01					19	19	100.00%		
Jul-01					39	40	97.50%		
Aug-01					29	31	93.55%		
Sep-01					43	44	97.73%		



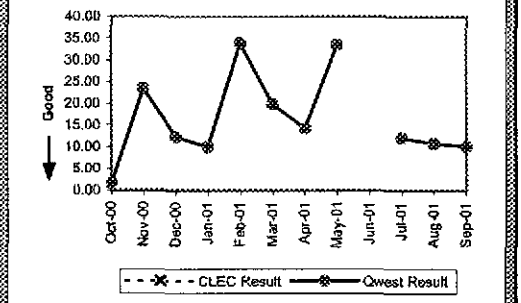
Installation Interval (Average Days) (OP-4)-- Interval Zone One

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00					333	22	15.14		
Nov-00					810	25	32.40		
Dec-00					525	31	16.94		
Jan-01					234	15	15.60		
Feb-01					762	35	21.77		
Mar-01					930	51	18.24		
Apr-01					426	21	20.29		
May-01					384	31	12.39		
Jun-01					185	17	10.88		
Jul-01					1427	80	17.84		
Aug-01					1269	68	18.66		
Sep-01					1798	96	18.73		



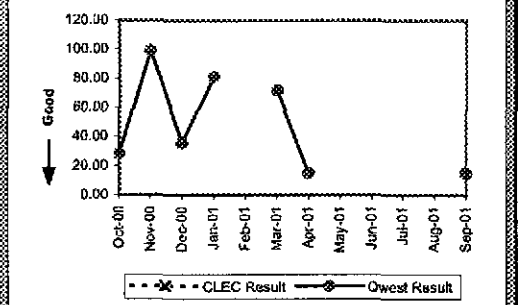
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A)-- Interval Zone One

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00					5	3	1.67		
Nov-00					164	7	23.43		
Dec-00					98	8	12.25		
Jan-01					10	1	10.00		
Feb-01					237	7	33.86		
Mar-01					119	6	19.83		
Apr-01					100	7	14.29		
May-01					67	2	33.50		
Jun-01									
Jul-01					495	41	12.07		
Aug-01					421	39	10.79		
Sep-01					527	52	10.13		



Delayed Days for Facility Reasons (Average Days) (OP-6B)-- Interval Zone One

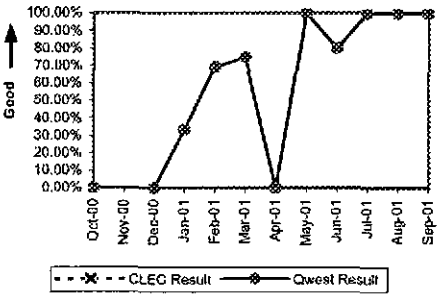
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00					84	3	28.00		
Nov-00					297	3	99.00		
Dec-00					142	4	35.50		
Jan-01					81	1	81.00		
Feb-01									
Mar-01					215	3	71.67		
Apr-01					15	1	15.00		
May-01									
Jun-01									
Jul-01									
Aug-01									
Sep-01					15	1	15.00		



Checklist #4 - Unbundled Loop - Installation for DS3 and Higher

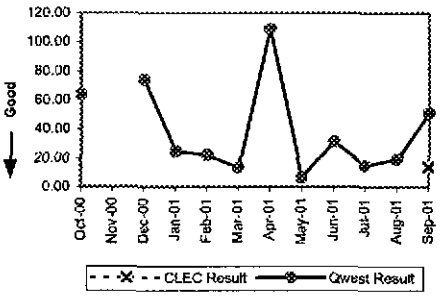
Installation Commitments Met (Percent) (OP-3)-- Interval Zone Two

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Dene	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00					0	1	0.00%		
Nov-00									
Dec-00					0	2	0.00%		
Jan-01					2	6	33.33%		
Feb-01					9	13	69.23%		
Mar-01					3	4	75.00%		
Apr-01					0	1	0.00%		
May-01					4	4	100.00%		
Jun-01					4	5	80.00%		
Jul-01					2	2	100.00%		
Aug-01					5	5	100.00%		
Sep-01					1	1	100.00%		



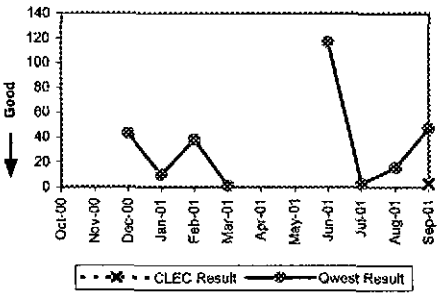
Installation Interval (Average Days) (OP-4)-- Interval Zone Two

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Dene	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00					64	1	64.00		
Nov-00									
Dec-00					148	2	74.00		
Jan-01					148	6	24.67		
Feb-01					288	13	22.15		
Mar-01					54	4	13.50		
Apr-01					109	1	109.00		
May-01					26	4	6.50		
Jun-01					157	5	31.40		
Jul-01					322	22	14.64		
Aug-01					270	14	19.29		
Sep-01	42	3	14.00	0.00	306	6	51.00	-1.11	-1.68



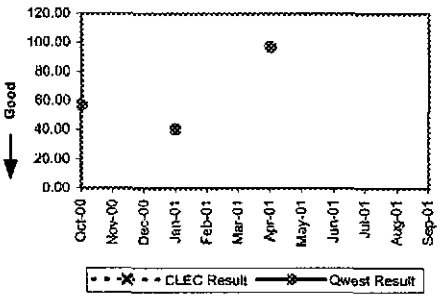
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A)-- Interval Zone Two

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Dene	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00									
Nov-00									
Dec-00					86	2	43.00		
Jan-01					20	2	10.00		
Feb-01					153	4	38.25		
Mar-01					1	1	1.00		
Apr-01									
May-01									
Jun-01					117	1	117.00		
Jul-01					56	20	2.80		
Aug-01					155	10	15.50		
Sep-01	9	3	3.00	0.00	237	5	47.40	-1.19	-1.72



Delayed Days for Facility Reasons (Average Days) (OP-6B)-- Interval Zone Two

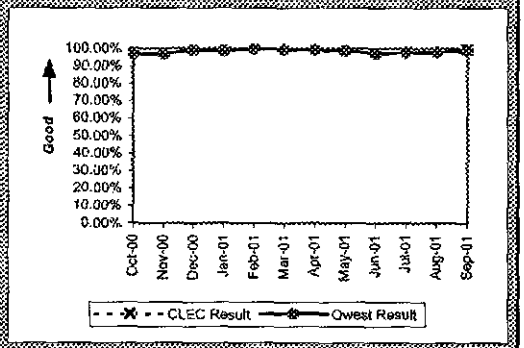
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Dene	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00					57	1	57.00		
Nov-00									
Dec-00									
Jan-01					81	2	40.50		
Feb-01									
Mar-01									
Apr-01					97	1	97.00		
May-01									
Jun-01									
Jul-01									
Aug-01									
Sep-01									



Checklist #4 - Unbundled Loop - Installation for DS3 and Higher

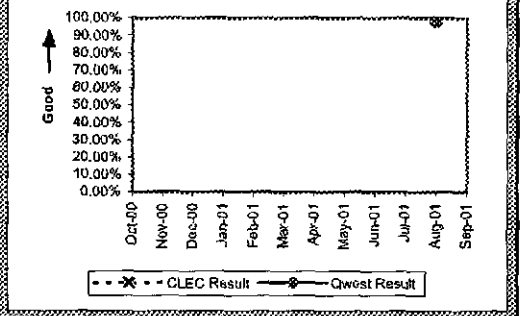
New Service Installation Quality (Percent) (OP-5)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00					96	99	96.97%		
Nov-00					93	96	96.88%		
Dec-00					90	91	98.90%		
Jan-01					75	76	98.68%		
Feb-01					89	89	100.00%		
Mar-01					134	135	99.26%		
Apr-01					118	119	99.16%		
May-01					80	81	98.77%		
Jun-01					68	70	97.14%		
Jul-01					79	81	97.53%		
Aug-01					91	93	97.85%		
Sep-01	2	2	100.00%	0.00%	92	93	98.92%	-0.15	-1.09



New Service Installation Quality (Percent) (OP-5*)-- Interval Zone One and Two

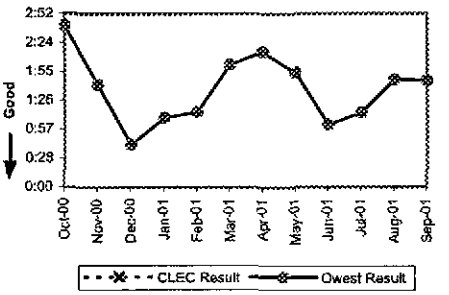
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00									
Nov-00									
Dec-00									
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01					91	93	97.85%		
Sep-01									



Checklist #4 - Unbundled Loop - Repair for DS3 and Higher

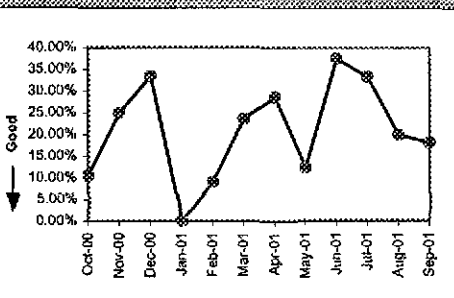
Mean Time to Restore (Hours:Minutes) (MR-6)– Interval Zone One

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00					50:52	19	2:41		
Nov-00					33:53	20	1:42		
Dec-00					10:37	15	0:42		
Jan-01					16:07	14	1:09		
Feb-01					13:50	11	1:15		
Mar-01					34:41	17	2:02		
Apr-01					31:28	14	2:15		
May-01					30:23	16	1:54		
Jun-01					16:36	16	1:02		
Jul-01					14:52	12	1:14		
Aug-01					44:27	25	1:47		
Sep-01					38:56	22	1:46		



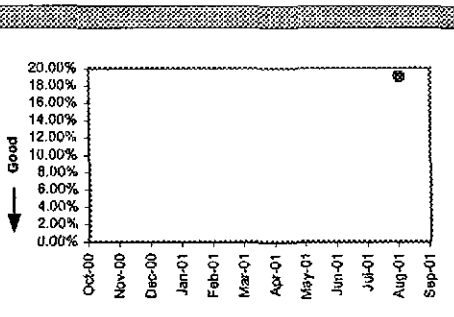
Repair Repeat Report Rate (Percent) (MR-7)– Interval Zone One

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00					2	19	10.53%		
Nov-00					5	20	25.00%		
Dec-00					5	15	33.33%		
Jan-01					0	14	0.00%		
Feb-01					1	11	9.09%		
Mar-01					4	17	23.53%		
Apr-01					4	14	28.57%		
May-01					2	16	12.50%		
Jun-01					6	16	37.50%		
Jul-01					4	12	33.33%		
Aug-01					5	25	20.00%		
Sep-01					4	22	18.18%		



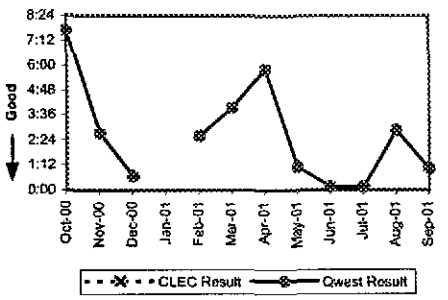
Repair Repeat Report Rate (Percent) (MR-7)– Interval Zone One

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00									
Nov-00									
Dec-00									
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01					4	21	19.05%		
Sep-01									



Mean Time to Restore (Hours:Minutes) (MR-6)– Interval Zone Two

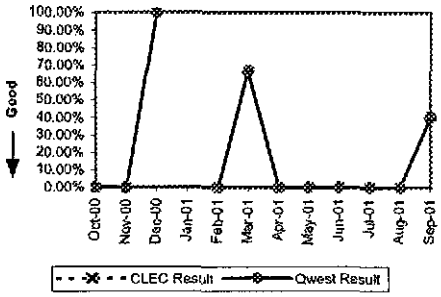
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00					15:22	2	7:41		
Nov-00					8:13	3	2:44		
Dec-00					1:20	2	0:40		
Jan-01									
Feb-01					2:36	1	2:36		
Mar-01					11:52	3	3:57		
Apr-01					29:07	5	5:49		
May-01					1:06	1	1:06		
Jun-01					0:20	2	0:10		
Jul-01					0:10	1	0:10		
Aug-01					20:02	7	2:52		
Sep-01					5:10	5	1:02		



Checklist #4 - Unbundled Loop - Repair for DS3 and Higher

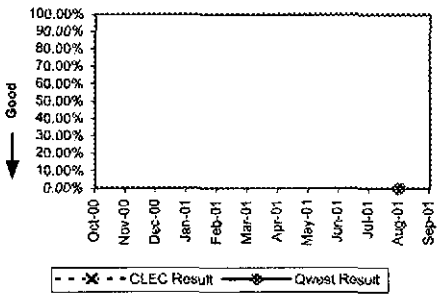
Repair Repeat Report Rate (Percent) (MR-7)-- Interval Zone Two

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00					0	2	0.00%		
Nov-00					0	3	0.00%		
Dec-00					2	2	100.00%		
Jan-01									
Feb-01					0	1	0.00%		
Mar-01					2	3	66.67%		
Apr-01					0	5	0.00%		
May-01					0	1	0.00%		
Jun-01					0	2	0.00%		
Jul-01					0	1	0.00%		
Aug-01					0	7	0.00%		
Sep-01					2	5	40.00%		



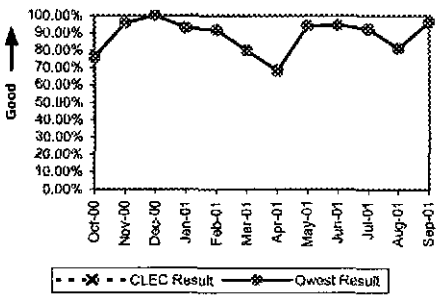
Repair Repeat Report Rate (Percent) (MR-7*)-- Interval Zone Two

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00									
Nov-00									
Dec-00									
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01					0	7	0.00%		
Sep-01									



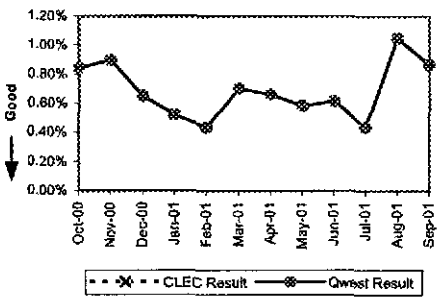
All Troubles Cleared within 4 hours (Percent) (MR-5)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00					16	21	76.19%		
Nov-00					22	23	95.65%		
Dec-00					17	17	100.00%		
Jan-01					13	14	92.86%		
Feb-01					11	12	91.67%		
Mar-01					16	20	80.00%		
Apr-01					13	19	68.42%		
May-01					16	17	94.12%		
Jun-01					17	18	94.44%		
Jul-01					12	13	92.31%		
Aug-01					26	32	81.25%		
Sep-01					26	27	96.30%		



Trouble Rate (Percent) (MR-8)-- Interval Zone One and Two

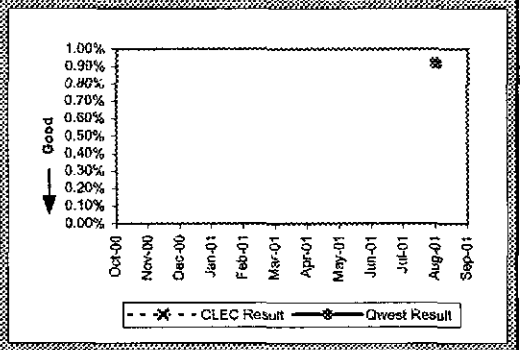
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00					21	2494	0.84%		
Nov-00					23	2566	0.90%		
Dec-00					17	2628	0.65%		
Jan-01					14	2684	0.52%		
Feb-01					12	2760	0.43%		
Mar-01					20	2853	0.70%		
Apr-01					19	2880	0.66%		
May-01					17	2929	0.58%		
Jun-01					18	2929	0.61%		
Jul-01					13	2987	0.44%		
Aug-01					32	3049	1.05%		
Sep-01					27	3126	0.86%		



Checklist #4 - Unbundled Loop - Repair for DS3 and Higher

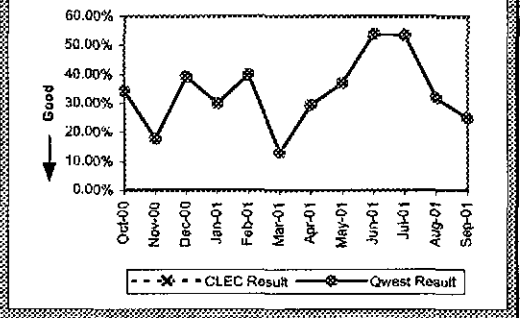
Trouble Rate (Percent) (MR-8*)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00									
Nov-00									
Dec-00									
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01					28	3049	0.92%		
Sep-01									



Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10)-- Interval Zone One and Two

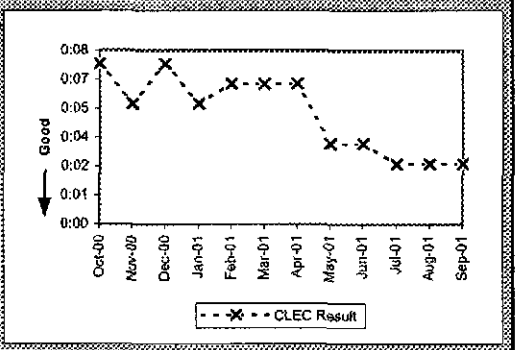
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00					11	32	34.38%		
Nov-00					5	28	17.86%		
Dec-00					11	28	39.29%		
Jan-01					6	20	30.00%		
Feb-01					8	20	40.00%		
Mar-01					3	23	13.04%		
Apr-01					8	27	29.63%		
May-01					10	27	37.04%		
Jun-01					21	39	53.85%		
Jul-01					15	28	53.57%		
Aug-01					15	47	31.91%		
Sep-01					9	36	25.00%		



Checklist #4 - Unbundled Loop Cutovers

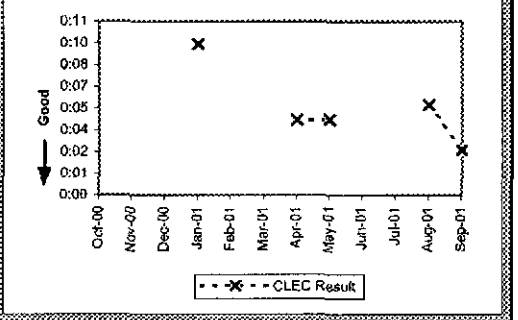
Coordinated "Hot Cut" Interval - Unbundled Loops (Hours:Minutes) Unbundled Loop - Analog (OP-7)-- Interval Zone One an

Date	CLEC Num	CLEC Denom	CLEC Result
Oct-00	22:47	179	0:08
Nov-00	30:51	287	0:06
Dec-00	64:34	479	0:08
Jan-01	83:59	811	0:06
Feb-01	121:40	1024	0:07
Mar-01	162:25	1479	0:07
Apr-01	125:05	1085	0:07
May-01	68:44	1088	0:04
Jun-01	85:10	1169	0:04
Jul-01	63:21	1190	0:03
Aug-01	60:41	1198	0:03
Sep-01	49:46	1000	0:03



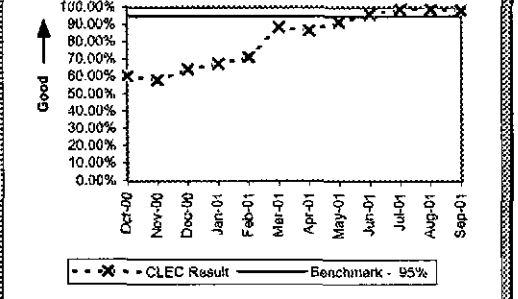
- Coordinated "Hot Cut" Interval - Unbundled Loops (Hours:Minutes) Unbundled Loop Other (OP-7)-- Interval Zone One and

Date	CLEC Num	CLEC Denom	CLEC Result
Oct-00			
Nov-00			
Dec-00			
Jan-01	0:10	1	0:10
Feb-01			
Mar-01			
Apr-01	0:05	1	0:05
May-01	0:05	1	0:05
Jun-01			
Jul-01			
Aug-01	0:45	7	0:06
Sep-01	1:15	23	0:03



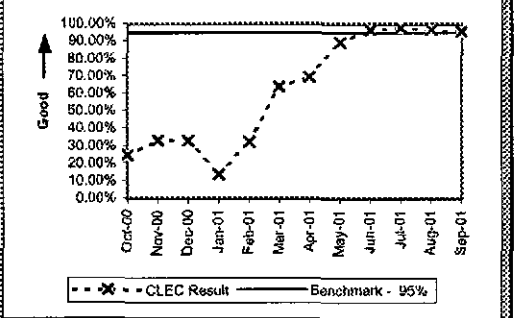
Coordinated Cuts Completed on Time (Percent) Unbundled Loop - Analog (OP-13A)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result
Oct-00	38	63	60.32%
Nov-00	61	105	58.10%
Dec-00	81	126	64.29%
Jan-01	176	261	67.43%
Feb-01	228	320	71.25%
Mar-01	363	410	88.54%
Apr-01	275	318	86.48%
May-01	337	368	91.58%
Jun-01	410	427	96.02%
Jul-01	390	394	98.98%
Aug-01	381	385	98.96%
Sep-01	355	361	98.34%



Coordinated Cuts Completed on Time (Percent) Unbundled Loop Other (OP-13A)-- Interval Zone One and Two

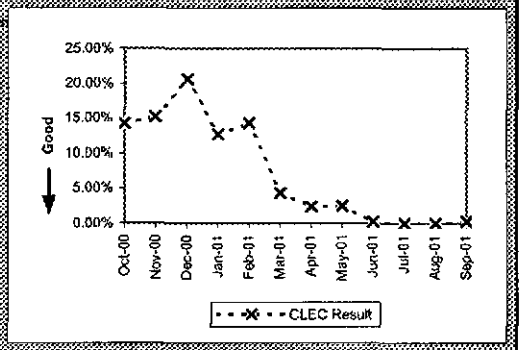
Date	CLEC Num	CLEC Denom	CLEC Result
Oct-00	94	381	24.67%
Nov-00	125	377	33.16%
Dec-00	76	230	33.04%
Jan-01	39	281	13.88%
Feb-01	132	408	32.35%
Mar-01	291	454	64.10%
Apr-01	269	387	69.51%
May-01	324	362	89.50%
Jun-01	233	241	96.68%
Jul-01	227	232	97.84%
Aug-01	452	467	96.79%
Sep-01	407	425	95.76%



Checklist #4 - Unbundled Loop Cutovers

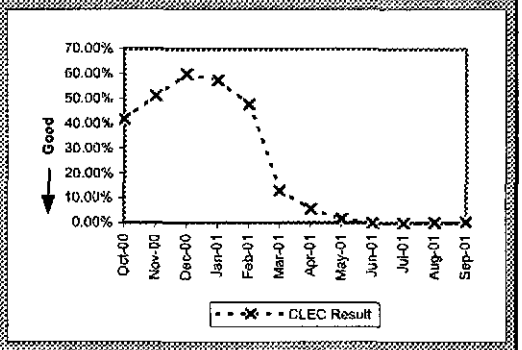
Coordinated Cuts Started Without CLEC Approval (Percent) Unbundled Loop - Analog (OP-13B)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result
Oct-00	9	63	14.29%
Nov-00	16	105	15.24%
Dec-00	26	126	20.63%
Jan-01	34	267	12.73%
Feb-01	47	328	14.33%
Mar-01	19	441	4.31%
Apr-01	8	337	2.37%
May-01	9	368	2.45%
Jun-01	1	427	0.23%
Jul-01	0	394	0.00%
Aug-01	0	385	0.00%
Sep-01	1	361	0.28%



Coordinated Cuts Started Without CLEC Approval (Percent) Unbundled Loop Other (OP-13B)-- Interval Zone One and Two

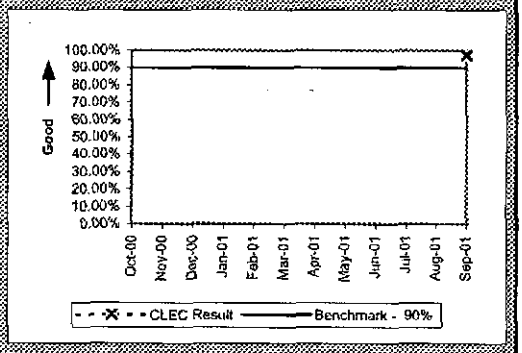
Date	CLEC Num	CLEC Denom	CLEC Result
Oct-00	159	381	41.73%
Nov-00	193	377	51.19%
Dec-00	138	230	60.00%
Jan-01	167	290	57.59%
Feb-01	200	418	47.85%
Mar-01	64	489	13.09%
Apr-01	23	401	5.74%
May-01	6	362	1.66%
Jun-01	0	241	0.00%
Jul-01	0	232	0.00%
Aug-01	1	467	0.21%
Sep-01	2	425	0.47%



Checklist #4 - Unbundled Loop - Conditioned

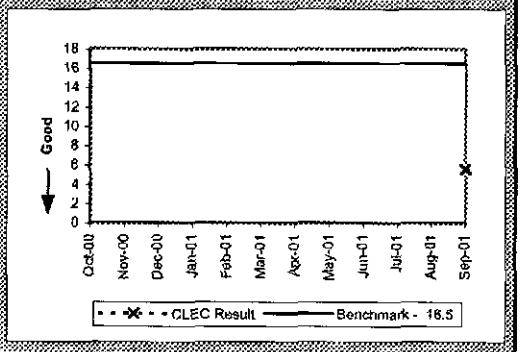
Installation Commitments Met (Percent) (OP-3)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	CLEC Std Dev
Oct-00				
Nov-00				
Dec-00				
Jan-01				
Feb-01				
Mar-01				
Apr-01				
May-01				
Jun-01				
Jul-01				
Aug-01				
Sep-01	109	112	97.32%	16.15%



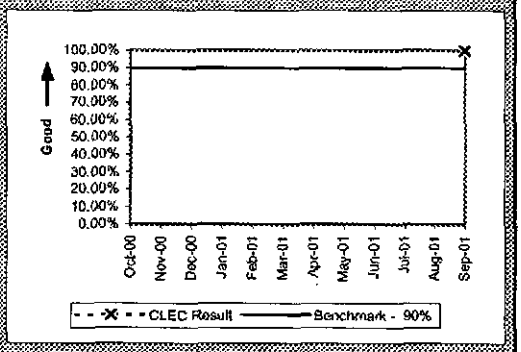
Installation Interval (Average Days) (OP-4)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	CLEC Std Dev
Oct-00				
Nov-00				
Dec-00				
Jan-01				
Feb-01				
Mar-01				
Apr-01				
May-01				
Jun-01				
Jul-01				
Aug-01				
Sep-01	620	111	5.59	2.92



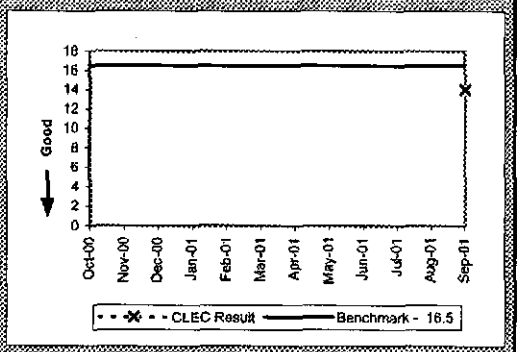
Installation Commitments Met (Percent) (OP-3)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	CLEC Std Dev
Oct-00				
Nov-00				
Dec-00				
Jan-01				
Feb-01				
Mar-01				
Apr-01				
May-01				
Jun-01				
Jul-01				
Aug-01				
Sep-01	4	4	100.00%	0.00%



Installation Interval (Average Days) (OP-4)-- Interval Zone One and Two

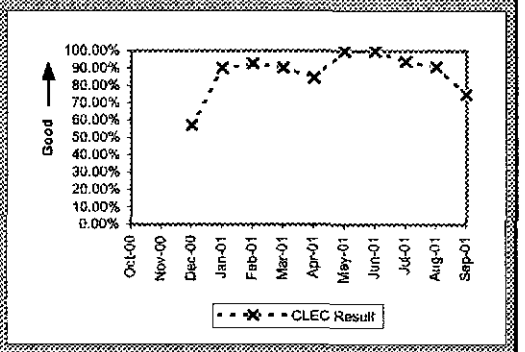
Date	CLEC Num	CLEC Denom	CLEC Result	CLEC Std Dev
Oct-00				
Nov-00				
Dec-00				
Jan-01				
Feb-01				
Mar-01				
Apr-01				
May-01				
Jun-01				
Jul-01				
Aug-01				
Sep-01	42	3	14.00	2.00



Checklist #4 - Line Sharing Installation

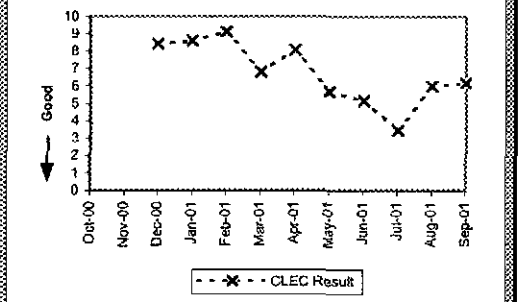
Installation Commitments Met (Percent) (OP-3)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Oct-00				
Nov-00				
Dec-00	4	7	57.14%	49.49%
Jan-01	9	10	90.00%	30.00%
Feb-01	13	14	92.86%	25.75%
Mar-01	19	21	90.48%	29.35%
Apr-01	11	13	84.62%	36.08%
May-01	10	10	100.00%	0.00%
Jun-01	12	12	100.00%	0.00%
Jul-01	16	17	94.12%	23.53%
Aug-01	10	11	90.91%	28.75%
Sep-01	3	4	75.00%	43.30%



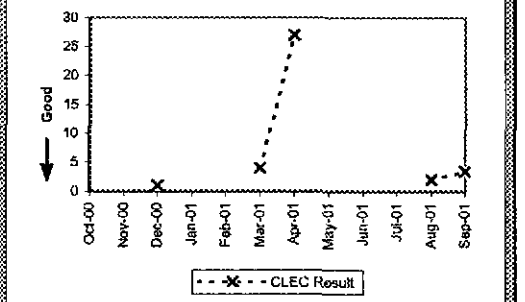
Installation Interval (Average Days) (OP-4)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Oct-00				
Nov-00				
Dec-00	59	7	8.43	6.00
Jan-01	86	10	8.60	7.11
Feb-01	128	14	9.14	13.58
Mar-01	143	21	6.81	2.82
Apr-01	105	13	8.08	8.86
May-01	57	10	5.70	1.64
Jun-01	62	12	5.17	0.58
Jul-01	59	17	3.47	3.37
Aug-01	66	11	6.00	10.99
Sep-01	31	5	6.20	3.35



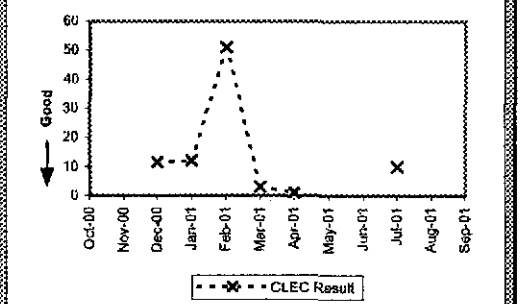
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Oct-00				
Nov-00				
Dec-00	1	1	1.00	
Jan-01				
Feb-01				
Mar-01	4	1	4.00	
Apr-01	27	1	27.00	
May-01				
Jun-01				
Jul-01				
Aug-01	2	1	2.00	
Sep-01	7	2	3.50	0.71



Delayed Days for Facility Reasons (Average Days) (OP-6B)-- Dispatches Within MSAs

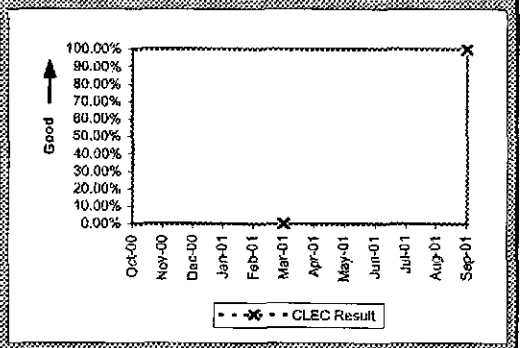
Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Oct-00				
Nov-00				
Dec-00	23	2	11.50	3.54
Jan-01	12	1	12.00	
Feb-01	51	1	51.00	
Mar-01	3	1	3.00	
Apr-01	1	1	1.00	
May-01				
Jun-01				
Jul-01	10	1	10.00	
Aug-01				
Sep-01				



Checklist #4 - Line Sharing Installation

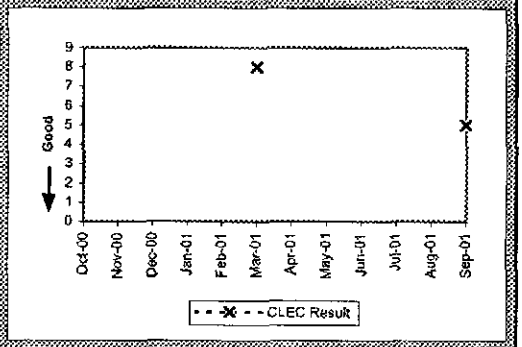
Installation Commitments Met (Percent) (OP-3)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Oct-00				
Nov-00				
Dec-00				
Jan-01				
Feb-01				
Mar-01	0	1	0.00%	0.00%
Apr-01				
May-01				
Jun-01				
Jul-01				
Aug-01				
Sep-01	1	1	100.00%	0.00%



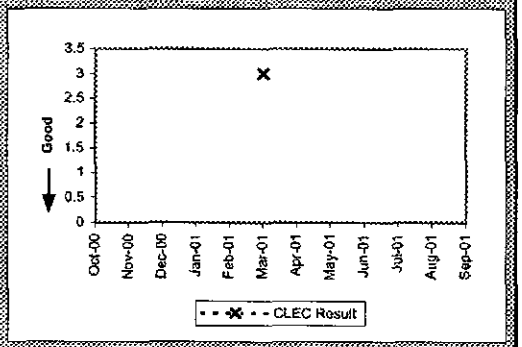
Installation Interval (Average Days) (OP-4)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Oct-00				
Nov-00				
Dec-00				
Jan-01				
Feb-01				
Mar-01	8	1	8.00	
Apr-01				
May-01				
Jun-01				
Jul-01				
Aug-01				
Sep-01	5	1	5.00	



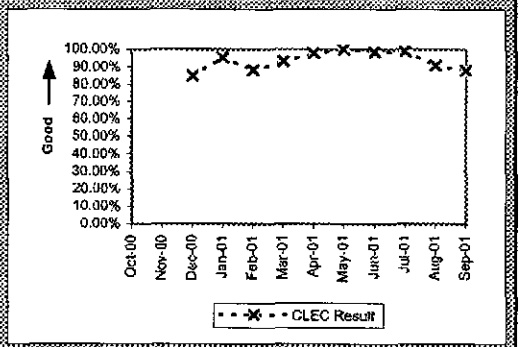
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Oct-00				
Nov-00				
Dec-00				
Jan-01				
Feb-01				
Mar-01	3	1	3.00	
Apr-01				
May-01				
Jun-01				
Jul-01				
Aug-01				
Sep-01				



Installation Commitments Met (Percent) (OP-3)-- No Dispatches

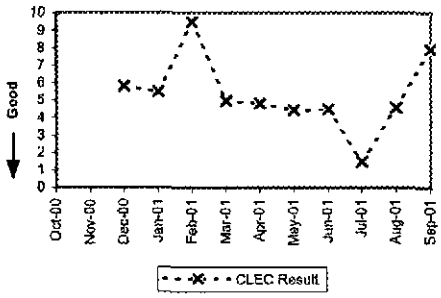
Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Oct-00				
Nov-00				
Dec-00	72	85	84.71%	35.99%
Jan-01	143	150	95.33%	21.09%
Feb-01	110	125	88.00%	32.50%
Mar-01	93	100	93.00%	25.51%
Apr-01	90	92	97.83%	14.58%
May-01	66	66	100.00%	0.00%
Jun-01	180	183	98.36%	12.70%
Jul-01	771	781	98.72%	11.24%
Aug-01	288	317	90.85%	28.83%
Sep-01	173	197	87.82%	32.71%



Checklist #4 - Line Sharing Installation

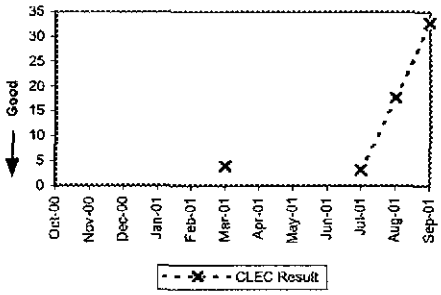
Installation Interval (Average Days) (OP-4)– No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Oct-00				
Nov-00				
Dec-00	494	85	5.81	2.78
Jan-01	827	150	5.51	3.00
Feb-01	1187	125	9.50	13.94
Mar-01	499	100	4.99	2.82
Apr-01	446	92	4.85	1.81
May-01	293	66	4.44	1.76
Jun-01	817	182	4.49	2.38
Jul-01	975	658	1.48	1.09
Aug-01	1022	223	4.58	6.11
Sep-01	1119	141	7.94	11.90



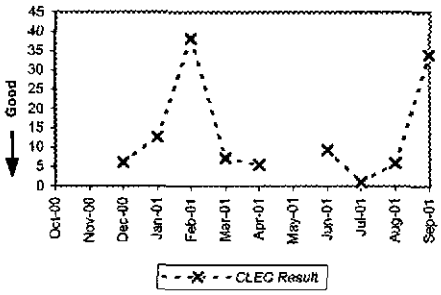
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A)– No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Oct-00				
Nov-00				
Dec-00				
Jan-01				
Feb-01				
Mar-01	12	3	4.00	1.00
Apr-01				
May-01				
Jun-01				
Jul-01	48	15	3.20	2.62
Aug-01	515	29	17.76	6.82
Sep-01	753	23	32.74	4.13



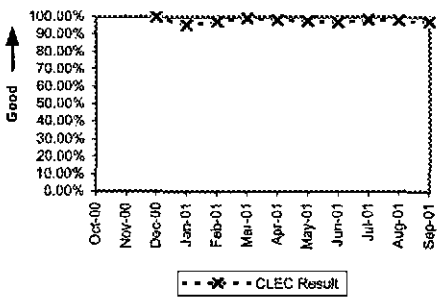
Delayed Days for Facility Reasons (Average Days) (OP-6B)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Oct-00				
Nov-00				
Dec-00	79	13	6.08	3.04
Jan-01	89	7	12.71	5.28
Feb-01	573	15	38.20	17.91
Mar-01	29	4	7.25	4.03
Apr-01	11	2	5.50	0.71
May-01				
Jun-01	28	3	9.33	6.66
Jul-01	1	1	1.00	
Aug-01	6	1	6.00	
Sep-01	34	1	34.00	



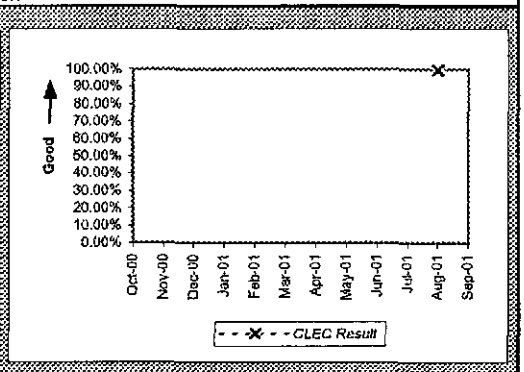
New Service Installation Quality (Percent) (OP-5)

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Oct-00				
Nov-00				
Dec-00	47	47	100.00%	0.00%
Jan-01	122	128	95.31%	21.14%
Feb-01	148	152	97.37%	16.01%
Mar-01	131	132	99.24%	8.67%
Apr-01	112	114	98.25%	13.13%
May-01	89	91	97.80%	14.66%
Jun-01	133	137	97.08%	16.84%
Jul-01	492	500	98.40%	12.55%
Aug-01	556	567	98.06%	13.79%
Sep-01	259	266	97.37%	16.01%



Checklist #4 - Line Sharing Installation

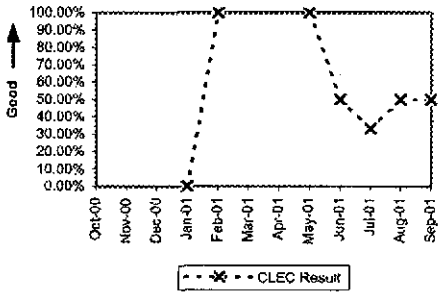
New Service Installation Quality (Percent) (OP-5*)				
Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Oct-00				
Nov-00				
Dec-00				
Jan-01				
Feb-01				
Mar-01				
Apr-01				
May-01				
Jun-01				
Jul-01				
Aug-01	564	567	99.47%	7.25%
Sep-01				



Checklist #4 - Line Sharing Repair

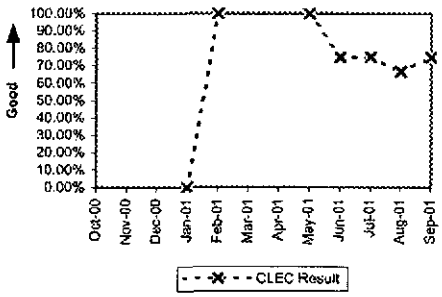
Out of Service Cleared within 24 hours (Percent) (MR-3)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Oct-00				
Nov-00				
Dec-00				
Jan-01	0	1	0.00%	0.00%
Feb-01	1	1	100.00%	0.00%
Mar-01				
Apr-01				
May-01	1	1	100.00%	0.00%
Jun-01	1	2	50.00%	50.00%
Jul-01	1	3	33.33%	47.14%
Aug-01	1	2	50.00%	50.00%
Sep-01	1	2	50.00%	50.00%



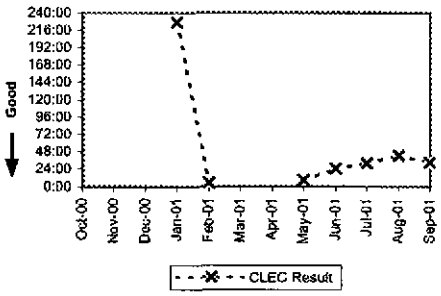
All Troubles Cleared within 48 hours (Percent) (MR-4)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Oct-00				
Nov-00				
Dec-00				
Jan-01	0	2	0.00%	0.00%
Feb-01	2	2	100.00%	0.00%
Mar-01				
Apr-01				
May-01	1	1	100.00%	0.00%
Jun-01	3	4	75.00%	43.30%
Jul-01	3	4	75.00%	43.30%
Aug-01	2	3	66.67%	47.14%
Sep-01	3	4	75.00%	43.30%



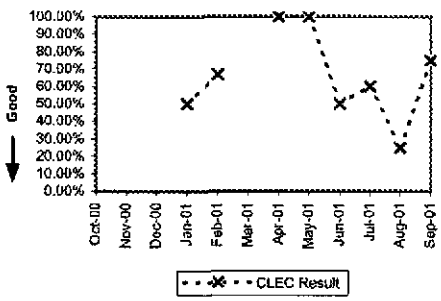
Mean Time to Restore (Hours:Minutes) (MR-6)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Oct-00				
Nov-00				
Dec-00				
Jan-01	454:32	2	227:16	250:39
Feb-01	9:44	2	4:52	0:51
Mar-01				
Apr-01				
May-01	9:19	1	9:19	
Jun-01	98:29	4	24:37	30:55
Jul-01	128:55	4	32:14	30:33
Aug-01	127:51	3	42:37	28:22
Sep-01	133:41	4	33:25	34:26



Repair Repeat Report Rate (Percent) (MR-7)-- Dispatches Within MSAs

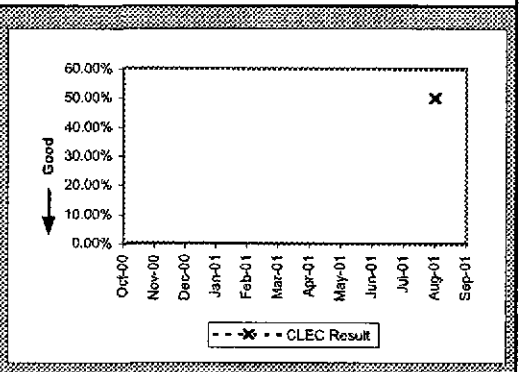
Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Oct-00				
Nov-00				
Dec-00				
Jan-01	1	2	50.00%	50.00%
Feb-01	2	3	66.67%	47.14%
Mar-01				
Apr-01	1	1	100.00%	0.00%
May-01	1	1	100.00%	0.00%
Jun-01	2	4	50.00%	50.00%
Jul-01	3	5	60.00%	48.99%
Aug-01	1	4	25.00%	43.30%
Sep-01	3	4	75.00%	43.30%



Checklist #4 - Line Sharing Repair

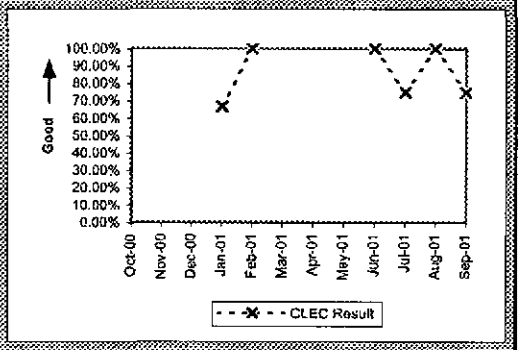
Repair Repeat Report Rate (Percent) (MR-7*)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Oct-00				
Nov-00				
Dec-00				
Jan-01				
Feb-01				
Mar-01				
Apr-01				
May-01				
Jun-01				
Jul-01				
Aug-01	1	2	50.00%	50.00%
Sep-01				



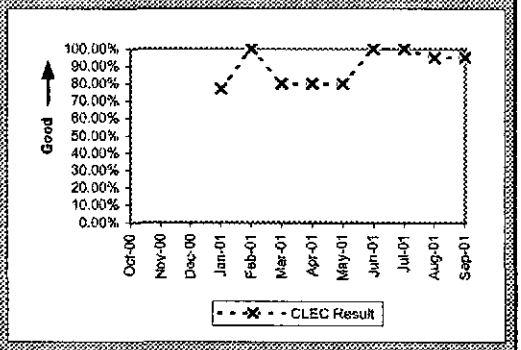
Out of Service Cleared within 24 hours (Percent) (MR-3)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Oct-00				
Nov-00				
Dec-00				
Jan-01	2	3	66.67%	47.14%
Feb-01	1	1	100.00%	0.00%
Mar-01				
Apr-01				
May-01				
Jun-01	1	1	100.00%	0.00%
Jul-01	3	4	75.00%	43.30%
Aug-01	4	4	100.00%	0.00%
Sep-01	3	4	75.00%	43.30%



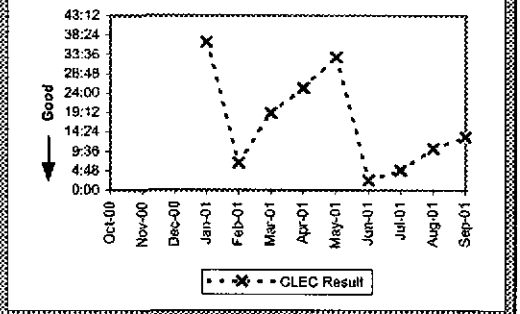
All Troubles Cleared within 48 hours (Percent) (MR-4)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Oct-00				
Nov-00				
Dec-00				
Jan-01	10	13	76.92%	42.13%
Feb-01	10	10	100.00%	0.00%
Mar-01	4	5	80.00%	40.00%
Apr-01	4	5	80.00%	40.00%
May-01	4	5	80.00%	40.00%
Jun-01	5	5	100.00%	0.00%
Jul-01	20	20	100.00%	0.00%
Aug-01	19	20	95.00%	21.79%
Sep-01	20	21	95.24%	21.30%



Mean Time to Restore (Hours:Minutes) (MR-6)-- No Dispatches

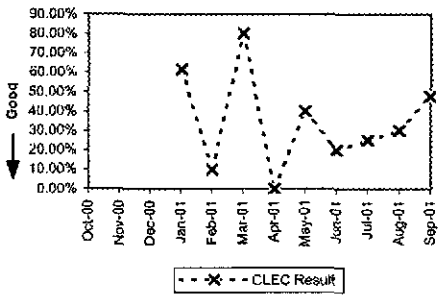
Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Oct-00				
Nov-00				
Dec-00				
Jan-01	476:04	13	36:37	55:57
Feb-01	67:15	10	6:43	7:33
Mar-01	95:04	5	19:01	31:42
Apr-01	126:04	5	25:13	27:26
May-01	164:07	5	32:49	51:40
Jun-01	12:21	5	2:28	0:46
Jul-01	97:26	20	4:52	6:02
Aug-01	204:51	20	10:15	17:59
Sep-01	275:48	21	13:08	16:32



Checklist #4 - Line Sharing Repair

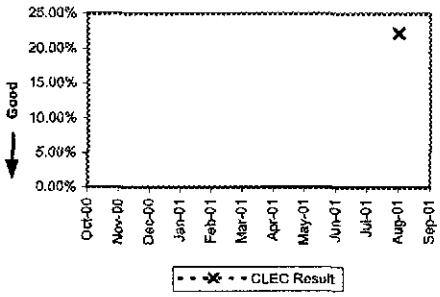
Repair Repeat Report Rate (Percent) (MR-7)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Oct-00				
Nov-00				
Dec-00				
Jan-01	8	13	61.54%	48.65%
Feb-01	1	10	10.00%	30.00%
Mar-01	4	5	80.00%	40.00%
Apr-01	0	5	0.00%	0.00%
May-01	2	5	40.00%	48.99%
Jun-01	1	5	20.00%	40.00%
Jul-01	5	20	25.00%	43.30%
Aug-01	6	20	30.00%	45.83%
Sep-01	10	21	47.62%	49.94%



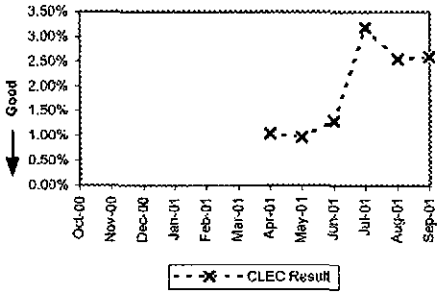
Repair Repeat Report Rate (Percent) (MR-7*)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Oct-00				
Nov-00				
Dec-00				
Jan-01				
Feb-01				
Mar-01				
Apr-01				
May-01				
Jun-01				
Jul-01				
Aug-01	2	9	22.22%	41.57%
Sep-01				



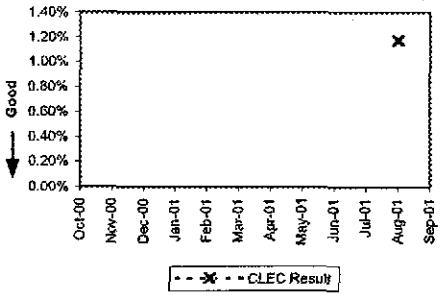
Trouble Rate (Percent) (MR-8)

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Oct-00				
Nov-00				
Dec-00				
Jan-01	15	0		
Feb-01	13	0		
Mar-01	5	0		
Apr-01	6	574	1.05%	10.17%
May-01	6	612	0.98%	9.85%
Jun-01	9	691	1.30%	11.34%
Jul-01	25	785	3.18%	17.56%
Aug-01	24	939	2.56%	15.78%
Sep-01	25	962	2.60%	15.91%



Trouble Rate (Percent) (MR-8*)

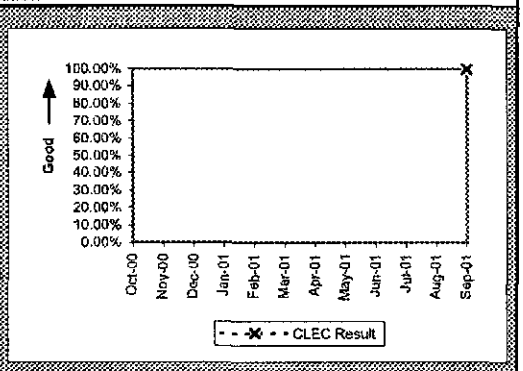
Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Oct-00				
Nov-00				
Dec-00				
Jan-01				
Feb-01				
Mar-01				
Apr-01				
May-01				
Jun-01				
Jul-01				
Aug-01	11	939	1.17%	10.76%
Sep-01				



Checklist #4 - Dark Fiber - Loop Installation

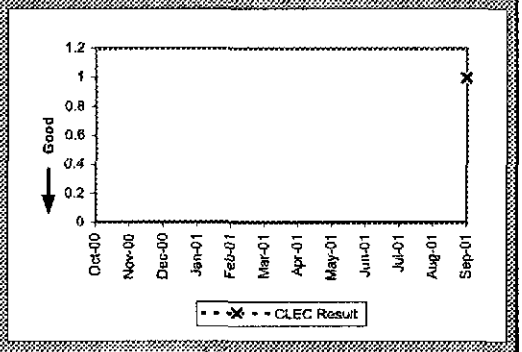
Installation Commitments Met (Percent) (OP-3)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Oct-00				
Nov-00				
Dec-00				
Jan-01				
Feb-01				
Mar-01				
Apr-01				
May-01				
Jun-01				
Jul-01				
Aug-01				
Sep-01	4	4	100.00%	0.00%



Installation Interval (Average Days) (OP-4)-- Interval Zone One

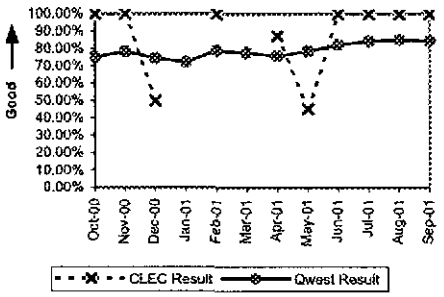
Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Oct-00				
Nov-00				
Dec-00				
Jan-01				
Feb-01				
Mar-01				
Apr-01				
May-01				
Jun-01				
Jul-01				
Aug-01				
Sep-01	4	4	1.00	0.00



Checklist #5 - Unbundled Transport (UDIT) DS1 Level Installation

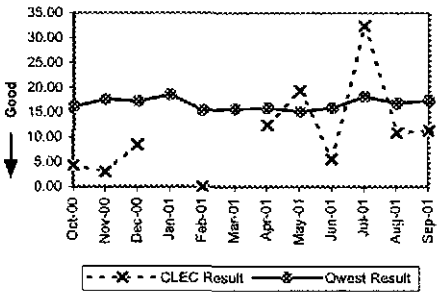
Installation Commitments Met (Percent) (OP-3)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Oct-00	3	3	100.00%	393	522	75.29%	-0.99	-1.6
Nov-00	2	2	100.00%	436	556	78.42%	-0.74	-1.45
Dec-00	1	2	50.00%	487	653	74.58%	0.28	-0.83
Jan-01				429	594	72.22%		
Feb-01	1	1	100.00%	499	632	78.96%	-0.52	-1.31
Mar-01				540	695	77.70%		
Apr-01	7	8	87.50%	534	703	75.96%	-0.76	-1.46
May-01	5	11	45.45%	388	493	78.70%	2.36	0.43
Jun-01	11	11	100.00%	531	644	82.45%	-1.52	-1.92
Jul-01	12	12	100.00%	475	562	84.52%	-1.47	-1.89
Aug-01	12	12	100.00%	555	650	85.38%	-1.42	-1.86
Sep-01	5	5	100.00%	568	672	84.52%	-0.95	-1.58



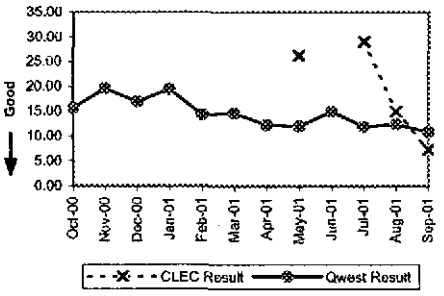
Installation Interval (Average Days) (OP-4)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Oct-00	13	3	4.33	8315	515	16.15	-1.21	-1.73
Nov-00	6	2	3.00	9732	552	17.63	-1.38	-1.84
Dec-00	17	2	8.50	11182	649	17.23	-0.76	-1.46
Jan-01				11004	594	18.53		
Feb-01	0	1	0.00	9472	616	15.38	-1.24	-1.75
Mar-01				10691	680	15.71		
Apr-01	100	8	12.50	11091	699	15.87	-0.69	-1.42
May-01	213	11	19.36	7439	489	15.21	1.04	-0.37
Jun-01	62	11	5.64	10258	644	15.93	-2.26	-2.37
Jul-01	2140	66	32.42	16188	891	18.17	3.72	1.26
Aug-01	207	19	10.89	14790	877	16.86	-1.51	-1.92
Sep-01	171	15	11.40	15212	874	17.41	-1.81	-2.1



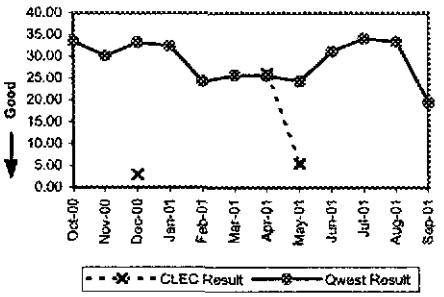
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Oct-00				1319	84	15.70		
Nov-00				1607	82	19.60		
Dec-00				1795	106	16.93		
Jan-01				2145	110	19.50		
Feb-01				1365	95	14.37		
Mar-01				1698	116	14.64		
Apr-01				1521	124	12.27		
May-01	105	4	26.25	821	68	12.07	1.77	0.08
Jun-01				1199	80	14.99		
Jul-01	1570	54	29.07	4874	409	11.92	3.72	1.26
Aug-01	105	7	15.00	3986	319	12.50	0.44	-0.73
Sep-01	73	10	7.30	3017	277	10.89	-0.91	-1.55



Delayed Days for Facility Reasons (Average Days) (OP-6B)-- Interval Zone One

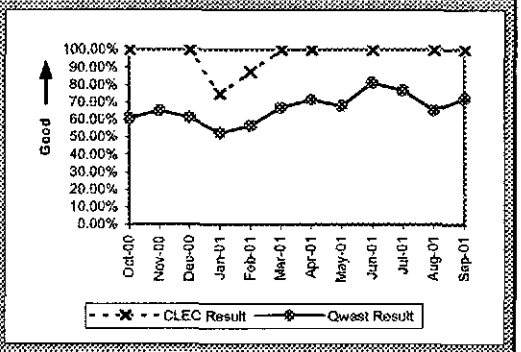
Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Oct-00				1506	45	33.47		
Nov-00				1143	38	30.08		
Dec-00	3	1	3.00	1992	60	33.20	-1.1	-1.67
Jan-01				1783	55	32.42		
Feb-01				924	38	24.32		
Mar-01				1002	39	25.69		
Apr-01	26	1	26.00	1153	45	25.62	0.53	-0.68
May-01	11	2	5.50	898	37	24.27	-0.95	-1.58
Jun-01				1031	33	31.24		
Jul-01				752	22	34.18		
Aug-01				1003	30	33.43		
Sep-01				643	33	19.48		



Checklist #5 - Unbundled Transport (UDIT) DS1 Level Installation

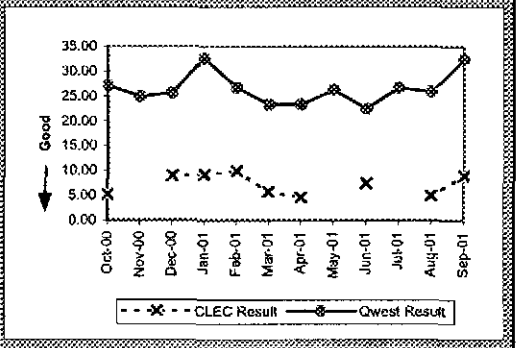
Installation Commitments Met (Percent) (OP-3)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Oct-00	4	4	100.00%	92	151	60.93%	-1.58	-1.96
Nov-00				62	95	65.26%		
Dec-00	1	1	100.00%	57	93	61.29%	-0.79	-1.48
Jan-01	3	4	75.00%	74	141	52.48%	-0.89	-1.54
Feb-01	7	8	87.50%	72	127	56.69%	-1.71	-2.04
Mar-01	6	6	100.00%	120	179	67.04%	-1.69	-2.03
Apr-01	3	3	100.00%	111	155	71.61%	-1.08	-1.66
May-01				49	72	68.06%		
Jun-01	2	2	100.00%	187	230	81.30%	-0.68	-1.41
Jul-01				103	134	76.87%		
Aug-01	1	1	100.00%	93	142	65.49%	-0.72	-1.44
Sep-01	1	1	100.00%	83	115	72.17%	-0.62	-1.38



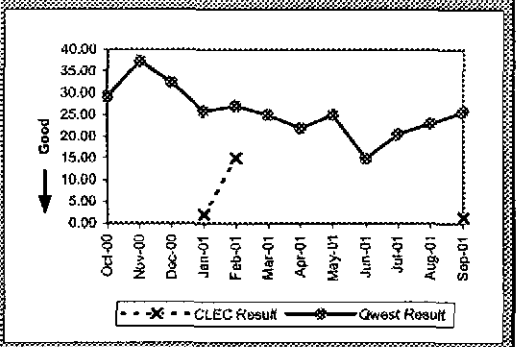
Installation Interval (Average Days) (OP-4)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Oct-00	21	4	5.25	4096	151	27.13	-1.81	-2.1
Nov-00				2343	94	24.93		
Dec-00	9	1	9.00	2335	91	25.66	-0.55	-1.33
Jan-01	37	4	9.25	4602	141	32.64	-1.38	-1.84
Feb-01	80	8	10.00	3397	127	26.75	-1.87	-2.14
Mar-01	35	6	5.83	4182	179	23.36	-1.82	-2.11
Apr-01	14	3	4.67	3622	155	23.37	-1.45	-1.88
May-01				1841	70	26.30		
Jun-01	15	2	7.50	5162	229	22.54	-1.37	-1.83
Jul-01				5746	215	26.73		
Aug-01	5	1	5.00	5816	224	25.96	-0.86	-1.53
Sep-01	36	4	9.00	5988	185	32.37	-1.08	-1.66



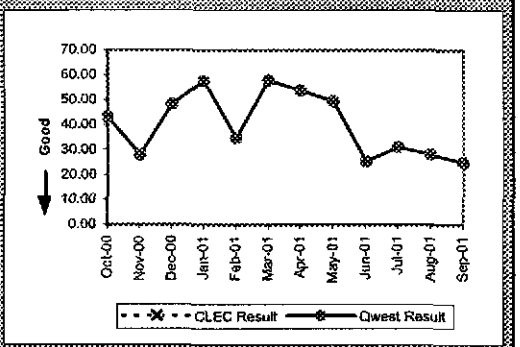
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Oct-00				1252	43	29.12		
Nov-00				895	24	37.29		
Dec-00				779	24	32.46		
Jan-01	2	1	2.00	852	33	25.82	-1.03	-1.63
Feb-01	15	1	15.00	892	33	27.03	-0.43	-1.26
Mar-01				1123	45	24.96		
Apr-01				680	31	21.94		
May-01				225	9	25.00		
Jun-01				372	25	14.88		
Jul-01				2230	109	20.46		
Aug-01				3090	134	23.06		
Sep-01	4	3	1.33	2543	99	25.69	-1.1	-1.67



Delayed Days for Facility Reasons (Average Days) (OP-6B)-- Interval Zone Two

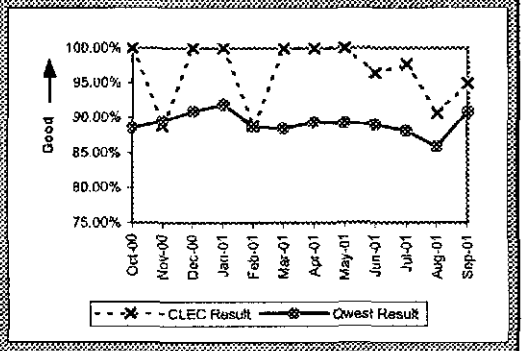
Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Oct-00				690	16	43.12		
Nov-00				251	9	27.89		
Dec-00				578	12	48.17		
Jan-01				1960	34	57.65		
Feb-01				761	22	34.59		
Mar-01				810	14	57.86		
Apr-01				699	13	53.77		
May-01				691	14	49.36		
Jun-01				455	18	25.28		
Jul-01				279	9	31.00		
Aug-01				197	7	28.14		
Sep-01				124	5	24.80		



Checklist #5 - Unbundled Transport (UDIT) DS1 Level Installation

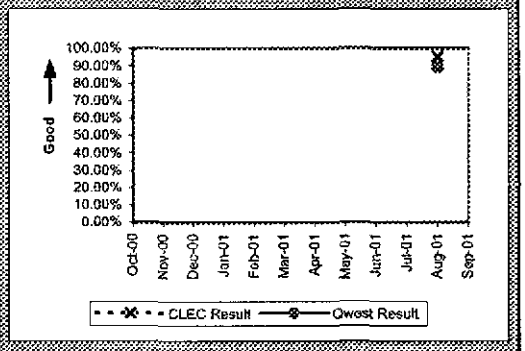
New Service Installation Quality (Percent) (OP-5)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Oct-00	12	12	100.00%	1078	1217	88.58%	-1.24	-1.75
Nov-00	8	9	88.89%	1055	1179	89.48%	0.06	-0.86
Dec-00	4	4	100.00%	1073	1180	90.93%	-0.63	-1.38
Jan-01	7	7	100.00%	1113	1211	91.91%	-0.78	-1.48
Feb-01	8	9	88.89%	1004	1131	88.77%	-0.01	-1.01
Mar-01	8	8	100.00%	1127	1273	88.53%	-1.01	-1.62
Apr-01	12	12	100.00%	1199	1341	89.41%	-1.19	-1.72
May-01	27	27	100.00%	981	1099	89.26%	-1.78	-2.08
Jun-01	27	28	96.43%	968	1087	89.05%	-1.23	-1.75
Jul-01	42	43	97.67%	1036	1175	88.17%	-1.9	-2.15
Aug-01	39	43	90.70%	973	1133	85.88%	-0.89	-1.54
Sep-01	19	20	95.00%	1002	1102	90.93%	-0.63	-1.38



New Service Installation Quality (Percent) (OP-5*)-- Interval Zone One and Two

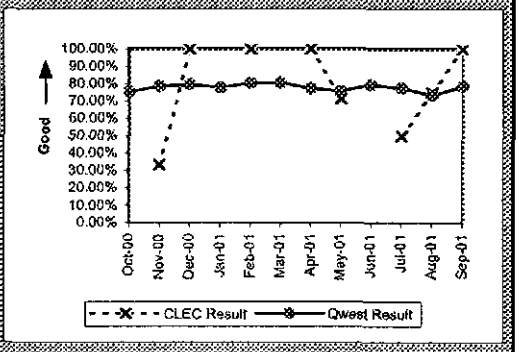
Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Oct-00								
Nov-00								
Dec-00								
Jan-01								
Feb-01								
Mar-01								
Apr-01								
May-01								
Jun-01								
Jul-01								
Aug-01	41	43	95.35%	1011	1133	89.23%	-1.27	-1.77
Sep-01								



Checklist #5 - Unbundled Transport (UDIT) DS1 Level Repair

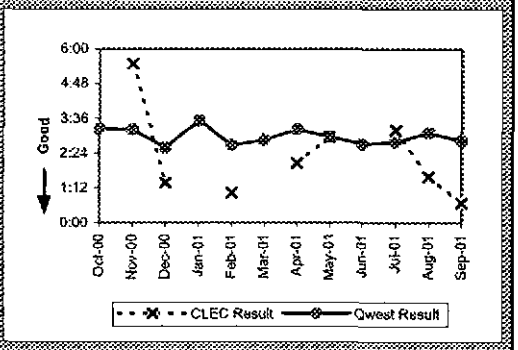
All Troubles Cleared within 4 hours (Percent) (MR-5)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Oct-00				987	1307	75.52%		
Nov-00	1	3	33.33%	795	1012	78.56%	8.04	3.89
Dec-00	1	1	100.00%	709	890	79.66%	-0.5	-1.31
Jan-01				783	1005	77.91%		
Feb-01	2	2	100.00%	761	945	80.53%	-0.69	-1.42
Mar-01				842	1043	80.73%		
Apr-01	2	2	100.00%	971	1127	77.28%	-0.77	-1.47
May-01	5	7	71.43%	860	1135	75.77%	0.29	-0.82
Jun-01				859	1081	79.48%		
Jul-01	1	2	50.00%	969	1248	77.64%	0.76	-0.54
Aug-01	3	4	75.00%	854	1162	73.49%	-0.07	-1.04
Sep-01	1	1	100.00%	760	968	78.51%	-0.52	-1.32



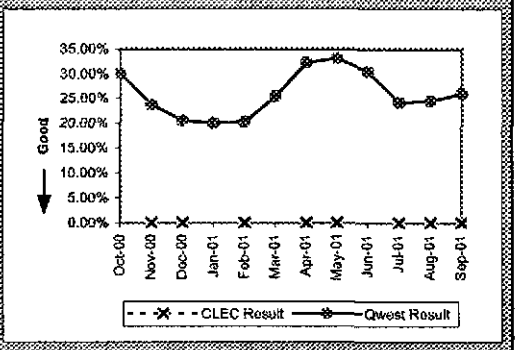
Mean Time to Restore (Hours:Minutes) (MR-6)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Oct-00				4254:22	1307	3:15		
Nov-00	16:26	3	5.29	3246:55	1012	3:13	0.66	-0.59
Dec-00	1:23	1	1:23	2311:24	890	2:36	-0.33	-1.2
Jan-01				3550:50	1005	3:32		
Feb-01	2:05	2	1.02	2540:31	945	2:41	-0.62	-1.38
Mar-01				2971:54	1043	2:51		
Apr-01	4:08	2	2:04	3628:45	1127	3:13	-0.31	-1.19
May-01	20:36	7	2.57	3360:02	1135	2:58	-0.01	-1.01
Jun-01				2940:37	1081	2:43		
Jul-01	6:24	2	3:12	3472:18	1248	2:47	0.41	-0.75
Aug-01	6:25	4	1.36	3625:01	1162	3:07	-0.84	-1.51
Sep-01	0:41	1	0:41	2737:17	968	2:50	-0.6	-1.36



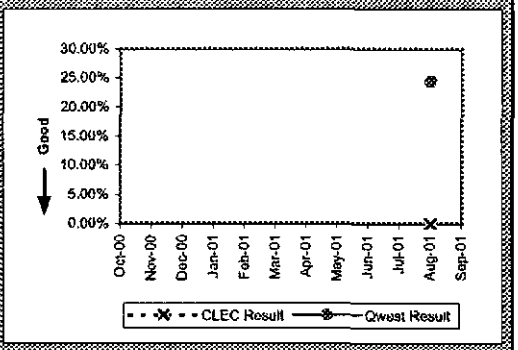
Repair Repeat Report Rate (Percent) (MR-7)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Oct-00				393	1307	30.07%		
Nov-00	0	3	0.00%	241	1012	23.81%	-0.97	-1.59
Dec-00	0	1	0.00%	183	890	20.56%	-0.51	-1.31
Jan-01				202	1005	20.10%		
Feb-01	0	2	0.00%	192	945	20.32%	-0.71	-1.43
Mar-01				266	1043	25.50%		
Apr-01	0	2	0.00%	364	1127	32.30%	-0.98	-1.59
May-01	0	7	0.00%	376	1135	33.13%	-1.86	-2.13
Jun-01				329	1081	30.43%		
Jul-01	0	2	0.00%	303	1248	24.28%	-0.8	-1.49
Aug-01	0	4	0.00%	286	1162	24.61%	-1.14	-1.69
Sep-01	0	1	0.00%	252	968	26.03%	-0.59	-1.36



Repair Repeat Report Rate (Percent) (MR-7*)-- Interval Zone One

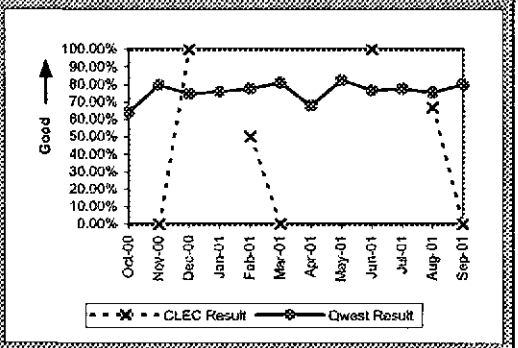
Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Oct-00								
Nov-00								
Dec-00								
Jan-01								
Feb-01								
Mar-01								
Apr-01								
May-01								
Jun-01								
Jul-01								
Aug-01	0	1	0.00%	208	851	24.44%	-0.57	-1.35
Sep-01								



Checklist #5 - Unbundled Transport (UDIT) DS1 Level Repair

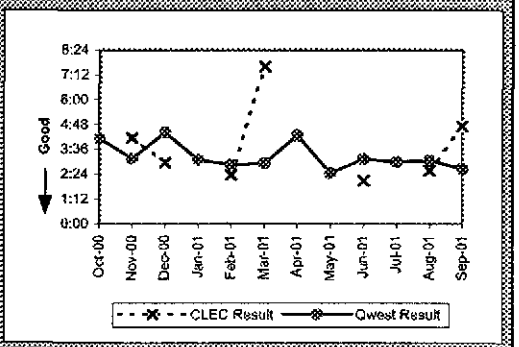
All Troubles Cleared within 4 hours (Percent) (MR-5)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Oct-00				213	332	64.16%		
Nov-00	0	4	0.00%	222	279	79.57%	3.72	1.26
Dec-00	1	1	100.00%	164	220	74.55%	-0.58	-1.35
Jan-01				188	248	75.81%		
Feb-01	1	2	50.00%	187	241	77.59%	0.75	-0.55
Mar-01	0	1	0.00%	200	247	80.97%	1.32	-0.2
Apr-01				228	337	67.66%		
May-01				259	314	82.48%		
Jun-01	2	2	100.00%	267	349	76.50%	-0.78	-1.48
Jul-01				247	319	77.43%		
Aug-01	6	9	66.67%	382	508	75.20%	0.58	-0.65
Sep-01	0	1	0.00%	205	256	80.08%	1.29	-0.22



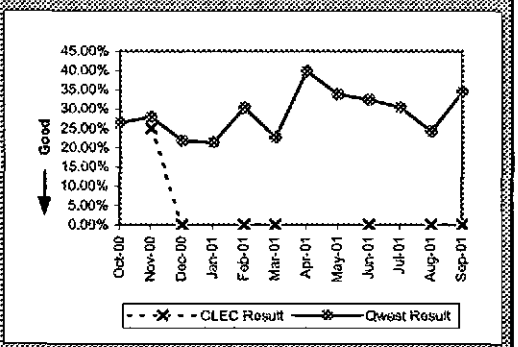
Mean Time to Restore (Hours:Minutes) (MR-6)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Oct-00				1374:12	332	4:08		
Nov-00	16:38	4	4:09	679:53	279	3:09	0.44	-0.73
Dec-00	2:57	1	2:57	970:49	220	4:25	-0.15	-1.09
Jan-01				766:58	248	3:06		
Feb-01	4:44	2	2.22	692:12	241	2:52	-0.17	-1.11
Mar-01	7:36	1	7:36	722:02	247	2:55	1.23	-0.25
Apr-01				1437:23	337	4:16		
May-01				770:06	314	2:27		
Jun-01	4:12	2	2:06	1092:20	349	3:08	-0.36	-1.22
Jul-01				958:16	319	3:00		
Aug-01	23:03	9	2:34	1560:10	508	3:04	-0.46	-1.28
Sep-01	4:43	1	4:43	683:00	256	2:40	0.86	-0.48



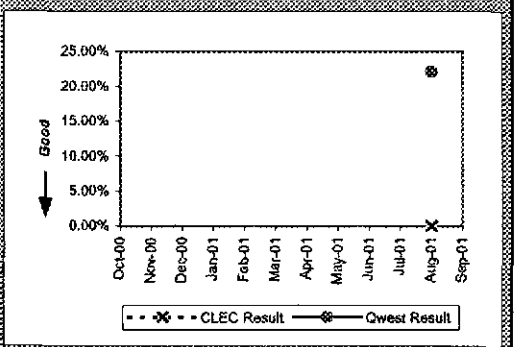
Repair Repeat Report Rate (Percent) (MR-7)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Oct-00				88	332	26.51%		
Nov-00	1	4	25.00%	78	279	27.96%	-0.13	-1.08
Dec-00	0	1	0.00%	48	220	21.82%	-0.53	-1.32
Jan-01				53	248	21.37%		
Feb-01	0	2	0.00%	73	241	30.29%	-0.93	-1.56
Mar-01	0	1	0.00%	56	247	22.67%	-0.54	-1.33
Apr-01				134	337	39.76%		
May-01				106	314	33.76%		
Jun-01	0	2	0.00%	113	349	32.38%	-0.98	-1.59
Jul-01				97	319	30.41%		
Aug-01	0	9	0.00%	123	508	24.21%	-1.68	-2.02
Sep-01	0	1	0.00%	88	256	34.38%	-0.72	-1.44



Repair Repeat Report Rate (Percent) (MR-7*)-- Interval Zone Two

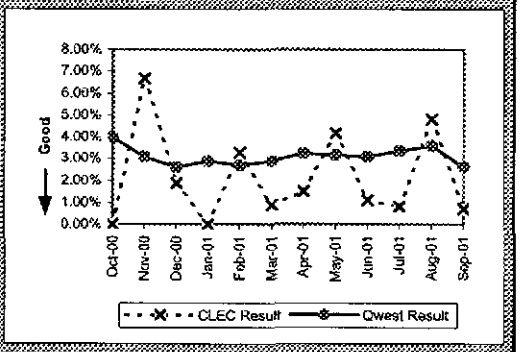
Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Oct-00								
Nov-00								
Dec-00								
Jan-01								
Feb-01								
Mar-01								
Apr-01								
May-01								
Jun-01								
Jul-01								
Aug-01	0	9	0.00%	90	407	22.11%	-1.58	-1.96
Sep-01								



Checklist #5 - Unbundled Transport (UDIT) DS1 Level Repair

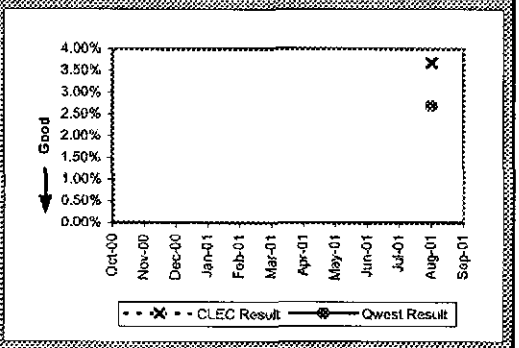
Trouble Rate (Percent) (MR-8)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Oct-00	0	99	0.00%	1639	41191	3.98%	-2.02	-2.23
Nov-00	7	105	6.67%	1291	41897	3.08%	2.12	0.13
Dec-00	2	106	1.89%	1110	42573	2.61%	-0.46	-1.28
Jan-01	0	115	0.00%	1253	43227	2.90%	-1.85	-2.12
Feb-01	4	122	3.28%	1186	43866	2.70%	0.39	-0.73
Mar-01	1	115	0.87%	1290	44616	2.89%	-1.29	-1.79
Apr-01	2	133	1.50%	1464	45180	3.24%	-1.13	-1.69
May-01	7	168	4.17%	1449	45828	3.16%	0.74	-0.54
Jun-01	2	183	1.09%	1430	46384	3.08%	-1.55	-1.94
Jul-01	2	251	0.80%	1567	46695	3.36%	-2.25	-2.36
Aug-01	13	271	4.80%	1670	46585	3.58%	1.07	-0.36
Sep-01	2	281	0.71%	1224	46892	2.61%	-1.99	-2.21



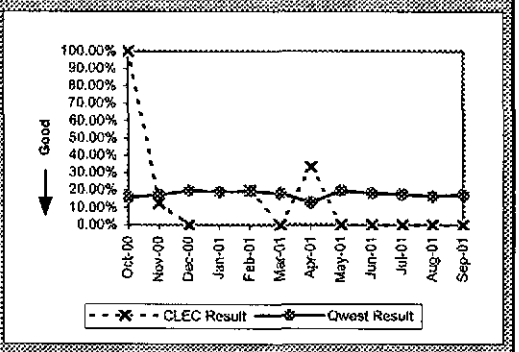
Trouble Rate (Percent) (MR-8*)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Oct-00								
Nov-00								
Dec-00								
Jan-01								
Feb-01								
Mar-01								
Apr-01								
May-01								
Jun-01								
Jul-01								
Aug-01	10	271	3.69%	1258	46585	2.70%	1	-0.39
Sep-01								



Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10)-- Interval Zone One and Two

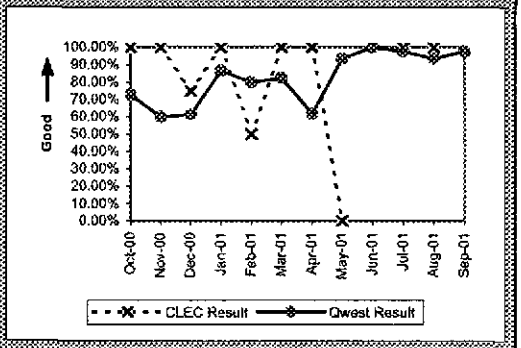
Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Oct-00	2	2	100.00%	309	1948	15.86%	2.28	0.38
Nov-00	1	8	12.50%	270	1561	17.30%	-0.36	-1.22
Dec-00	0	2	0.00%	274	1384	19.80%	-0.7	-1.43
Jan-01				295	1548	19.06%		
Feb-01	1	5	20.00%	288	1474	19.54%	0.09	-0.95
Mar-01	0	1	0.00%	288	1576	18.15%	-0.47	-1.29
Apr-01	1	3	33.33%	214	1678	12.75%	0.87	-0.47
May-01	0	7	0.00%	357	1806	19.77%	-1.31	-1.8
Jun-01	0	2	0.00%	316	1746	18.10%	-0.66	-1.4
Jul-01	0	2	0.00%	334	1901	17.57%	-0.65	-1.4
Aug-01	0	13	0.00%	330	2000	16.50%	-1.6	-1.97
Sep-01	0	2	0.00%	258	1482	17.41%	-0.65	-1.39



Checklist #5 - Unbundled Transport (UDIT) Above DS1 Level Installation

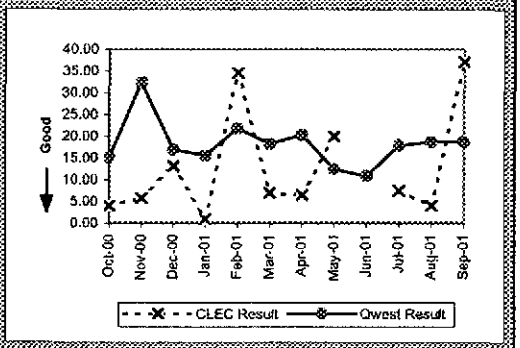
Installation Commitments Met (Percent) (OP-3)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Oct-00	1	1	100.00%	16	22	72.73%	-0.6	-1.36
Nov-00	6	6	100.00%	15	25	60.00%	-1.8	-2.09
Dec-00	6	8	75.00%	19	31	61.29%	-0.71	-1.43
Jan-01	1	1	100.00%	13	15	86.67%	-0.38	-1.23
Feb-01	1	2	50.00%	28	35	80.00%	0.78	-0.53
Mar-01	1	1	100.00%	42	51	82.35%	-0.46	-1.28
Apr-01	4	4	100.00%	13	21	61.90%	-1.44	-1.87
May-01	0	1	0.00%	29	31	93.55%	1.74	0.06
Jun-01				19	19	100.00%		
Jul-01	1	1	100.00%	39	40	97.50%	-0.16	-1.1
Aug-01	1	1	100.00%	29	31	93.55%	-0.28	-1.16
Sep-01				43	44	97.73%		



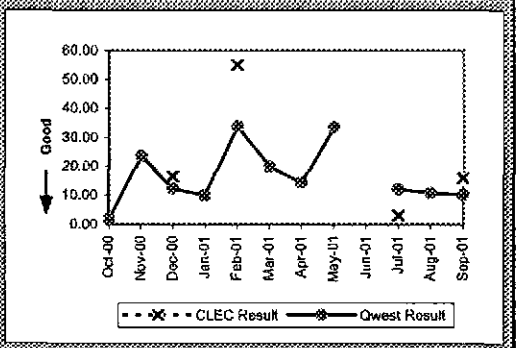
Installation Interval (Average Days) (OP-4)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Oct-00	4	1	4.00	333	22	15.14	-0.74	-1.45
Nov-00	35	6	5.83	810	25	32.40	-1.52	-1.92
Dec-00	105	8	13.12	525	31	16.94	-0.32	-1.32
Jan-01	1	1	1.00	234	15	15.60	-0.54	-1.33
Feb-01	69	2	34.50	762	35	21.77	0.95	-0.42
Mar-01	7	1	7.00	930	51	18.24	-0.54	-1.33
Apr-01	26	4	6.50	426	21	20.29	-1.78	-2.07
May-01	20	1	20.00	384	31	12.39	1.14	-0.31
Jun-01				185	17	10.88		
Jul-01	15	2	7.50	1427	80	17.84	-0.8	-1.49
Aug-01	4	1	4.00	1269	68	18.66	-1.16	-1.71
Sep-01	74	2	37.00	1798	96	18.73	1.57	-0.04



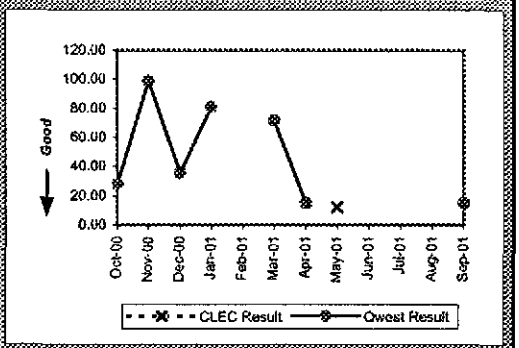
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Oct-00				5	3	1.67		
Nov-00				164	7	23.43		
Dec-00	33	2	16.50	98	8	12.25	0.4	-0.76
Jan-01				10	1	10.00		
Feb-01	55	1	55.00	237	7	33.86	0.59	-0.64
Mar-01				119	6	19.83		
Apr-01				100	7	14.29		
May-01				67	2	33.50		
Jun-01								
Jul-01	3	1	3.00	495	41	12.07	-0.41	-1.25
Aug-01				421	39	10.79		
Sep-01	32	2	16.00	527	52	10.13	0.93	-0.43



Delayed Days for Facility Reasons (Average Days) (OP-6B)-- Interval Zone One

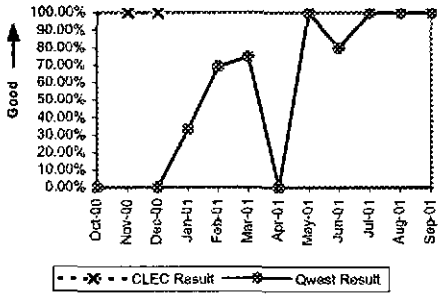
Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Oct-00				84	3	28.00		
Nov-00				297	3	99.00		
Dec-00				142	4	35.50		
Jan-01				81	1	81.00		
Feb-01								
Mar-01				215	3	71.67		
Apr-01				15	1	15.00		
May-01	12	1	12.00					
Jun-01								
Jul-01								
Aug-01								
Sep-01				15	1	15.00		



Checklist #5 - Unbundled Transport (UDIT) Above DS1 Level Installation

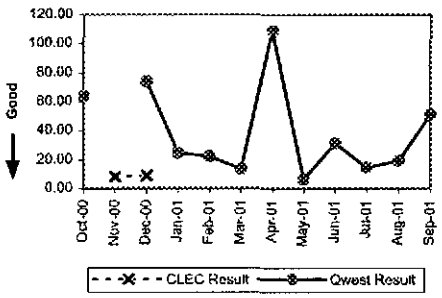
Installation Commitments Met (Percent) (OP-3)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Oct-00				0	1	0.00%		
Nov-00	1	1	100.00%					
Dec-00	1	1	100.00%	0	2	0.00%	N/A	
Jan-01				2	6	33.33%		
Feb-01				9	13	69.23%		
Mar-01				3	4	75.00%		
Apr-01				0	1	0.00%		
May-01				4	4	100.00%		
Jun-01				4	5	80.00%		
Jul-01				2	2	100.00%		
Aug-01				5	5	100.00%		
Sep-01				1	1	100.00%		



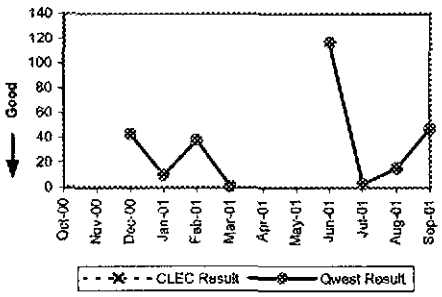
Installation Interval (Average Days) (OP-4)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Oct-00				64	1	64.00		
Nov-00	8	1	8.00					
Dec-00	9	1	9.00	148	2	74.00	-1.01	-1.62
Jan-01				148	6	24.67		
Feb-01				288	13	22.15		
Mar-01				54	4	13.50		
Apr-01				109	1	109.00		
May-01				26	4	6.50		
Jun-01				157	5	31.40		
Jul-01				322	22	14.64		
Aug-01				270	14	19.29		
Sep-01				306	6	51.00		



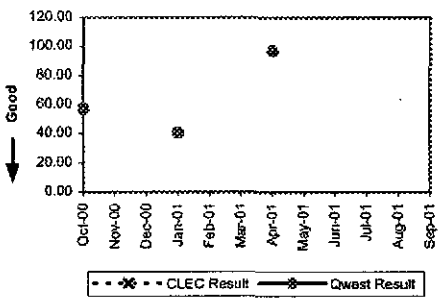
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Oct-00								
Nov-00								
Dec-00				86	2	43.00		
Jan-01				20	2	10.00		
Feb-01				153	4	38.25		
Mar-01				1	1	1.00		
Apr-01								
May-01								
Jun-01				117	1	117.00		
Jul-01				56	20	2.80		
Aug-01				155	10	15.50		
Sep-01				237	5	47.40		



Delayed Days for Facility Reasons (Average Days) (OP-6B)-- Interval Zone Two

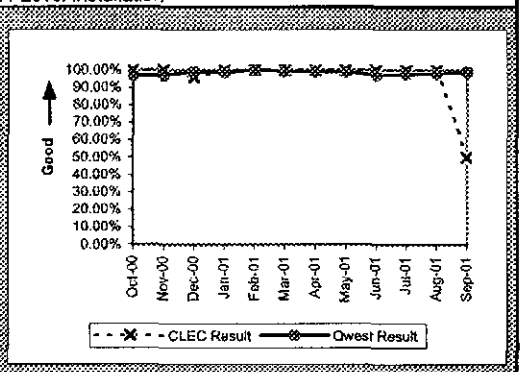
Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Oct-00				57	1	57.00		
Nov-00								
Dec-00								
Jan-01				81	2	40.50		
Feb-01								
Mar-01								
Apr-01				97	1	97.00		
May-01								
Jun-01								
Jul-01								
Aug-01								
Sep-01								



Checklist #5 - Unbundled Transport (UDIT) Above DS1 Level Installation

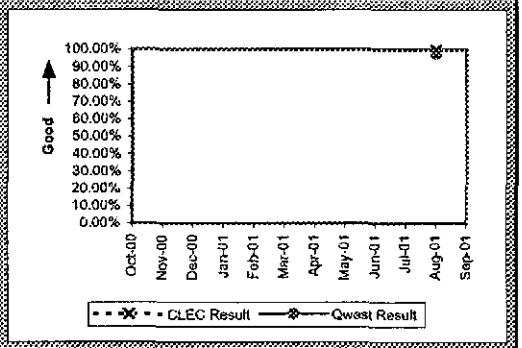
New Service Installation Quality (Percent) (OP-5)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Oct-00	3	3	100.00%	96	99	96.97%	-0.3	-1.18
Nov-00	12	12	100.00%	93	96	96.88%	-0.59	-1.36
Dec-00	23	24	95.83%	90	91	98.90%	1.28	-0.34
Jan-01	17	17	100.00%	75	76	98.68%	-0.43	-1.26
Feb-01	6	6	100.00%	89	89	100.00%	N/A	N/A
Mar-01	3	3	100.00%	134	135	99.26%	-0.15	-1.09
Apr-01	5	5	100.00%	118	119	99.16%	-0.2	-1.12
May-01	6	6	100.00%	80	81	98.77%	-0.26	-1.16
Jun-01	2	2	100.00%	68	70	97.14%	-0.24	-1.15
Jul-01	1	1	100.00%	79	81	97.53%	-0.16	-1.1
Aug-01	2	2	100.00%	91	93	97.85%	-0.21	-1.13
Sep-01	1	2	50.00%	92	93	98.92%	6.64	0.28



New Service Installation Quality (Percent) (OP-5)-- Interval Zone One and Two

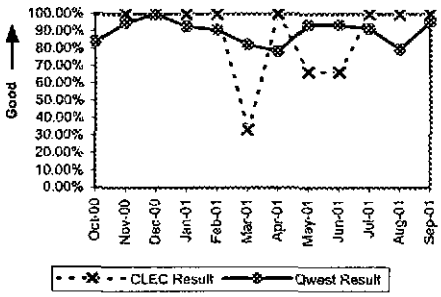
Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Oct-00								
Nov-00								
Dec-00								
Jan-01								
Feb-01								
Mar-01								
Apr-01								
May-01								
Jun-01								
Jul-01								
Aug-01	2	2	100.00%	91	93	97.85%	-0.21	-1.13
Sep-01								



Checklist #5 - Unbundled Transport (UDIT) Above DS1 Level Repair

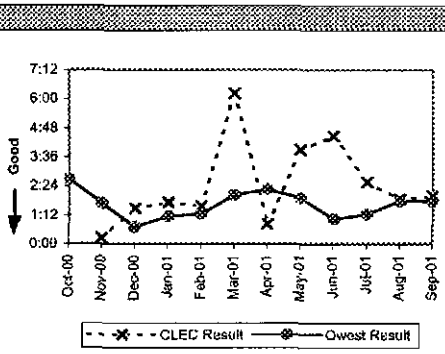
All Troubles Cleared within 4 hours (Percent) (MR-5)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Oct-00				16	19	84.21%		
Nov-00	1	1	100.00%	19	20	95.00%	-0.22	-1.14
Dec-00	3	3	100.00%	15	15	100.00%	N/A	N/A
Jan-01	4	4	100.00%	13	14	92.86%	-0.49	-1.3
Feb-01	1	1	100.00%	10	11	90.91%	-0.3	-1.18
Mar-01	1	3	33.33%	14	17	82.35%	1.51	-0.08
Apr-01	1	1	100.00%	11	14	78.57%	-0.5	-1.31
May-01	2	3	66.67%	15	16	93.75%	1.02	-0.38
Jun-01	2	3	66.67%	15	16	93.75%	1.02	-0.38
Jul-01	1	1	100.00%	11	12	91.67%	-0.29	-1.18
Aug-01	1	1	100.00%	20	25	80.00%	-0.49	-1.3
Sep-01	1	1	100.00%	21	22	95.45%	-0.21	-1.13



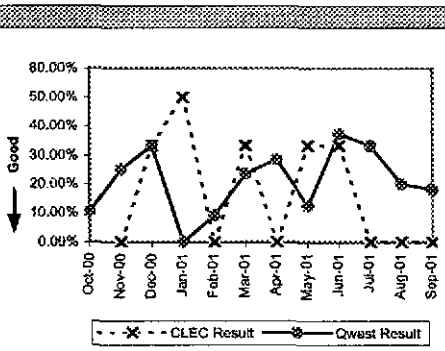
Mean Time to Restore (Hours:Minutes) (MR-6)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Oct-00				50:52	19	2:41		
Nov-00	0:15	1	0:15	33:53	20	1:42	-0.97	-1.59
Dec-00	4:28	3	1:29	10:37	15	0:42	2.06	0.25
Jan-01	6:54	4	1:44	16:07	14	1:09	0.87	-0.47
Feb-01	1:34	1	1:34	13:50	11	1:15	0.79	-0.52
Mar-01	18:42	3	6:14	34:41	17	2:02	1.84	0.12
Apr-01	0:49	1	0:49	31:28	14	2:15	-0.49	-1.3
May-01	11:42	3	3:54	30:23	16	1:54	1.5	-0.09
Jun-01	13:23	3	4:28	16:36	16	1:02	1.93	0.17
Jul-01	2:34	1	2:34	14:52	12	1:14	1	-0.39
Aug-01	1:51	1	1:51	44:27	25	1:47	0.28	-0.83
Sep-01	1:59	1	1:59	38:56	22	1:46	0.31	-0.81



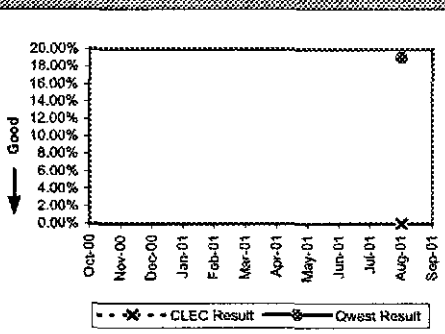
Repair Repeat Report Rate (Percent) (MR-7)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Oct-00				2	19	10.53%		
Nov-00	0	1	0.00%	5	20	25.00%	-0.56	-1.34
Dec-00	1	3	33.33%	5	15	33.33%		
Jan-01	2	4	50.00%	0	14	0.00%	N/A	0.3
Feb-01	0	1	0.00%	1	11	9.09%	-0.3	-1.18
Mar-01	1	3	33.33%	4	17	23.53%	0.26	-0.84
Apr-01	0	1	0.00%	4	14	28.57%	-0.61	-1.37
May-01	1	3	33.33%	2	16	12.50%	0.7	-0.58
Jun-01	1	3	33.33%	6	16	37.50%	-0.14	-1.08
Jul-01	0	1	0.00%	4	12	33.33%	-0.68	-1.41
Aug-01	0	1	0.00%	5	25	20.00%	-0.49	-1.3
Sep-01	0	1	0.00%	4	22	18.18%	-0.46	-1.28



Repair Repeat Report Rate (Percent) (MR-7*)-- Interval Zone One

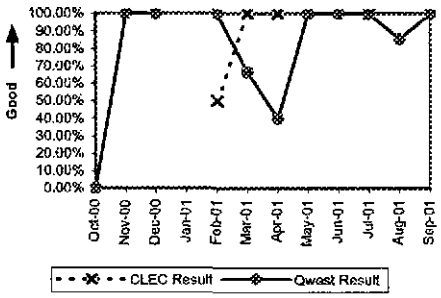
Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Oct-00								
Nov-00								
Dec-00								
Jan-01								
Feb-01								
Mar-01								
Apr-01								
May-01								
Jun-01								
Jul-01								
Aug-01	0	1	0.00%	4	21	19.05%	-0.47	-1.29
Sep-01								



Checklist #5 - Unbundled Transport (UDIT) Above DS1 Level Repair

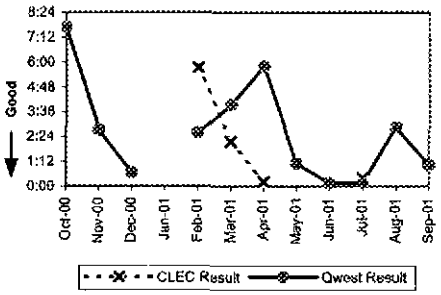
All Troubles Cleared within 4 hours (Percent) (MR-5)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Oct-00				0	2	0.00%		
Nov-00				3	3	100.00%		
Dec-00				2	2	100.00%		
Jan-01								
Feb-01	1	2	50.00%	1	1	100.00%	N/A	-0.8
Mar-01	1	1	100.00%	2	3	66.67%	-0.61	-1.37
Apr-01	1	1	100.00%	2	5	40.00%	-1.12	-1.68
May-01				1	1	100.00%		
Jun-01				2	2	100.00%		
Jul-01	1	1	100.00%	1	1	100.00%	N/A	N/A
Aug-01				6	7	85.71%		
Sep-01				5	5	100.00%		



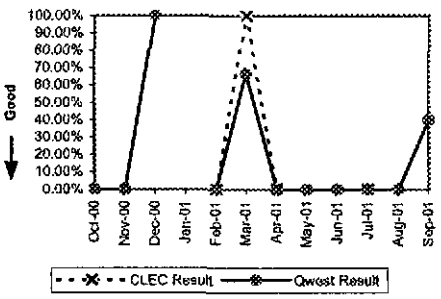
Mean Time to Restore (Hours:Minutes) (MR-6)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Oct-00				15:22	2	7:41		
Nov-00				8:13	3	2:44		
Dec-00				1:20	2	0:40		
Jan-01								
Feb-01	11:28	2	5:44	2:36	1	2:36		
Mar-01	2:10	1	2:10	11:52	3	3:57	-0.35	-1.21
Apr-01	0:14	1	0:14	29:07	5	5:49	-1.09	-1.66
May-01				1:06	1	1:06		
Jun-01				0:20	2	0:10		
Jul-01	0:24	1	0:24	0:10	1	0:10		
Aug-01				20:02	7	2:52		
Sep-01				5:10	5	1:02		



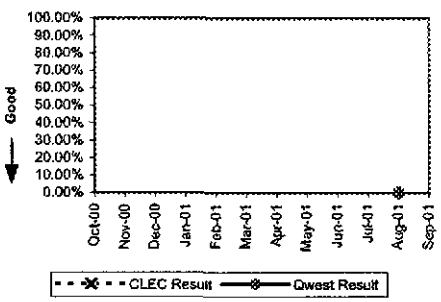
Repair Repeat Report Rate (Percent) (MR-7)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Oct-00				0	2	0.00%		
Nov-00				0	3	0.00%		
Dec-00				2	2	100.00%		
Jan-01								
Feb-01	0	2	0.00%	0	1	0.00%	N/A	N/A
Mar-01	1	1	100.00%	2	3	66.67%	0.17	-0.9
Apr-01	0	1	0.00%	0	5	0.00%	N/A	N/A
May-01				0	1	0.00%		
Jun-01				0	2	0.00%		
Jul-01	0	1	0.00%	0	1	0.00%	N/A	N/A
Aug-01				0	7	0.00%		
Sep-01				2	5	40.00%		



Repair Repeat Report Rate (Percent) (MR-7*)-- Interval Zone Two

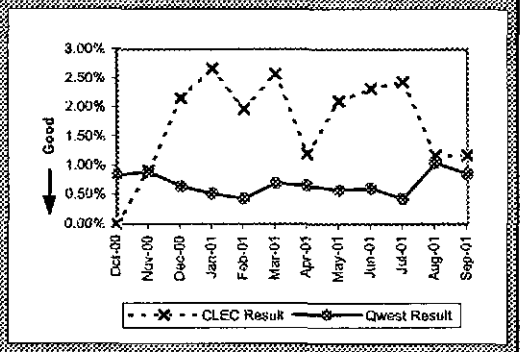
Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Oct-00								
Nov-00								
Dec-00								
Jan-01								
Feb-01								
Mar-01								
Apr-01								
May-01								
Jun-01								
Jul-01								
Aug-01				0	7	0.00%		
Sep-01								



Checklist #5 - Unbundled Transport (UDIT) Above DS1 Level Repair

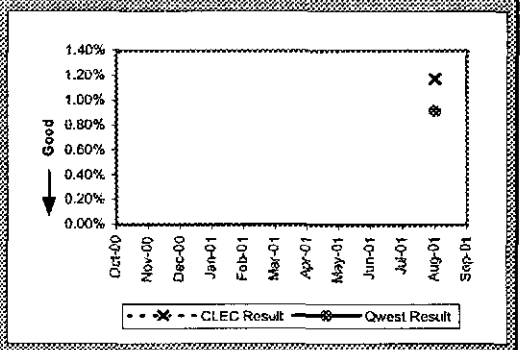
Trouble Rate (Percent) (MR-8)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Oct-00	0	85	0.00%	21	2494	0.84%	-0.84	-1.51
Nov-00	1	109	0.92%	23	2566	0.90%	0.02	-0.89
Dec-00	3	139	2.16%	17	2628	0.65%	2.17	0.13
Jan-01	4	150	2.67%	14	2684	0.52%	3.55	0.81
Feb-01	3	152	1.97%	12	2760	0.43%	2.81	0.24
Mar-01	4	155	2.58%	20	2853	0.70%	2.73	0.28
Apr-01	2	166	1.20%	19	2880	0.66%	0.84	-0.51
May-01	3	142	2.11%	17	2929	0.58%	2.35	0.11
Jun-01	3	129	2.33%	18	2929	0.61%	2.43	0.14
Jul-01	2	82	2.44%	13	2987	0.44%	2.72	0.15
Aug-01	1	85	1.18%	32	3049	1.05%	0.11	-0.88
Sep-01	1	85	1.18%	27	3126	0.86%	0.31	-0.78



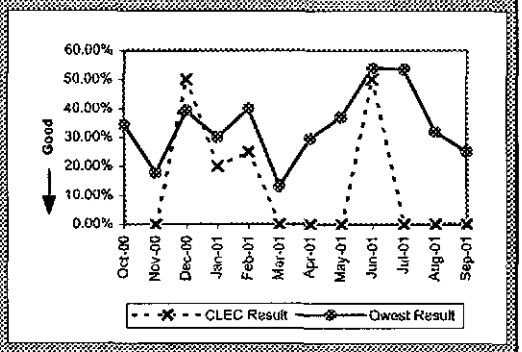
Trouble Rate (Percent) (MR-8*)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Oct-00								
Nov-00								
Dec-00								
Jan-01								
Feb-01								
Mar-01								
Apr-01								
May-01								
Jun-01								
Jul-01								
Aug-01	1	85	1.18%	28	3049	0.92%	0.25	-0.81
Sep-01								



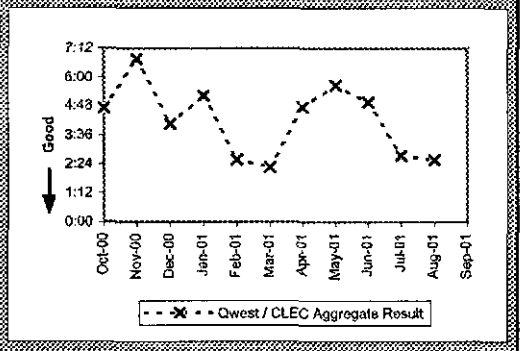
Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Oct-00				11	32	34.38%		
Nov-00	0	1	0.00%	5	28	17.86%	-0.46	-1.28
Dec-00	3	6	50.00%	11	28	39.29%	0.54	-0.67
Jan-01	1	5	20.00%	6	20	30.00%	-0.44	-1.27
Feb-01	1	4	25.00%	8	20	40.00%	-0.56	-1.34
Mar-01	0	4	0.00%	3	23	13.04%	-0.71	-1.43
Apr-01	0	2	0.00%	8	27	29.63%	-0.89	-1.54
May-01	0	3	0.00%	10	27	37.04%	-1.26	-1.77
Jun-01	3	6	50.00%	21	39	53.85%	-0.18	-1.11
Jul-01	0	2	0.00%	15	28	53.57%	-1.47	-1.69
Aug-01	0	1	0.00%	15	47	31.91%	-0.68	-1.41
Sep-01	0	1	0.00%	9	36	25.00%	-0.57	-1.35



Checklist #7 - E911

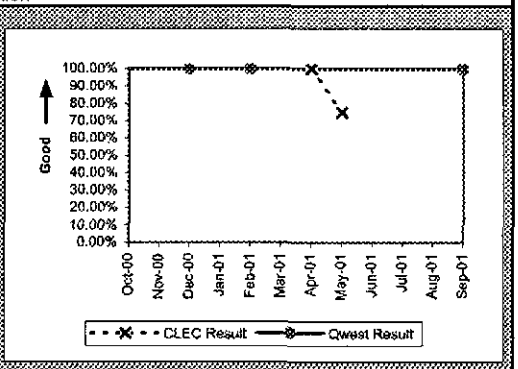
Time to Update Databases (Hours:Minutes) (DB-1 A)	
Date	*Qwest / CLEC Aggregate Result*
Oct-00	4:43
Nov-00	6:46
Dec-00	4:04
Jan-01	5:14
Feb-01	2:35
Mar-01	2:16
Apr-01	4:45
May-01	5:40
Jun-01	4:58
Jul-01	2:45
Aug-01	2:34
Sep-01	



Checklist #7 - E911/911 Trunk Installation

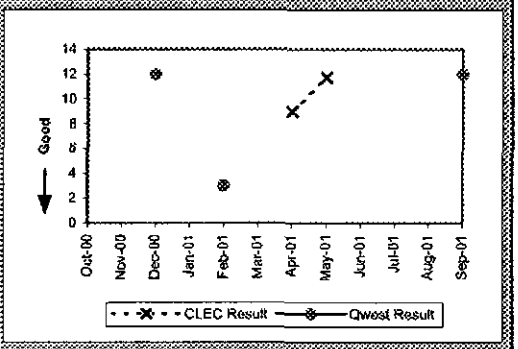
Installation Commitments Met (Percent) (OP-3)-- Interval Zone One

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00									
Nov-00									
Dec-00					1	1	100.00%		
Jan-01									
Feb-01					1	1	100.00%		
Mar-01									
Apr-01	1	1	100.00%	0.00%					
May-01	3	4	75.00%	43.30%					
Jun-01									
Jul-01									
Aug-01									
Sep-01					2	2	100.00%		



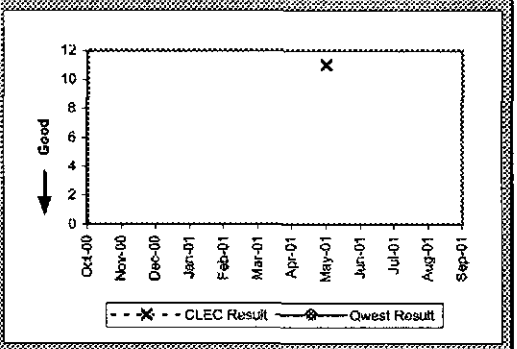
Installation Interval (Average Days) (OP-4)-- Interval Zone One

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00									
Nov-00									
Dec-00					12	1	12.00		
Jan-01									
Feb-01					3	1	3.00		
Mar-01									
Apr-01	9	1	9.00						
May-01	47	4	11.75	5.50					
Jun-01									
Jul-01									
Aug-01									
Sep-01					24	2	12.00		



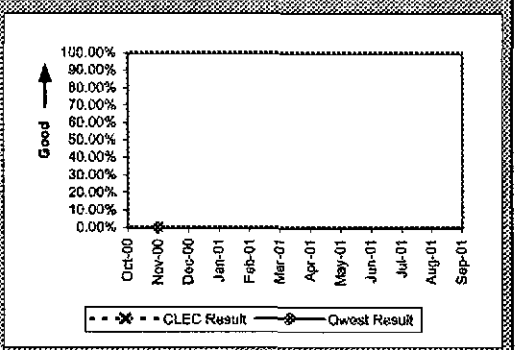
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A)-- Interval Zone One

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00									
Nov-00									
Dec-00									
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01	11	1	11.00						
Jun-01									
Jul-01									
Aug-01									
Sep-01									



Installation Commitments Met (Percent) (OP-3)-- Interval Zone Two

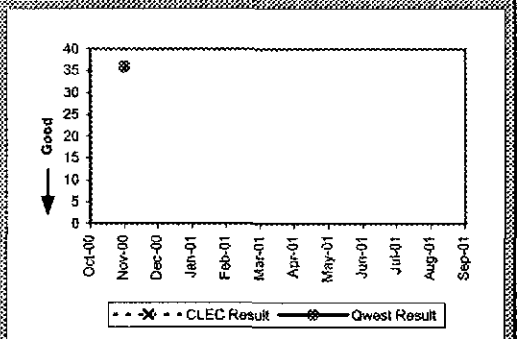
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00									
Nov-00					0	1	0.00%		
Dec-00									
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01									
Sep-01									



Checklist #7 - E911/911 Trunk Installation

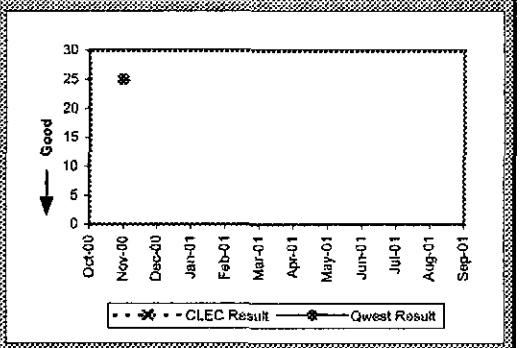
Installation Interval (Average Days) (OP-4)-- Interval Zone Two

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00									
Nov-00					36	1	36.00		
Dec-00									
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01									
Sep-01									



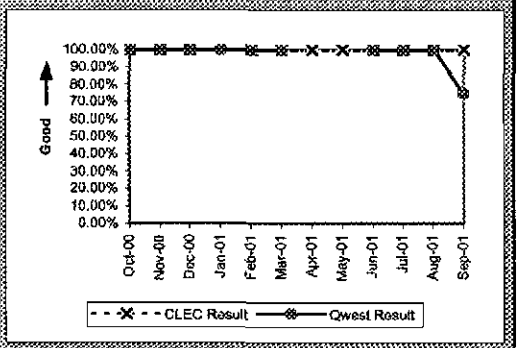
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A)-- Interval Zone Two

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00									
Nov-00					25	1	25.00		
Dec-00									
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01									
Sep-01									



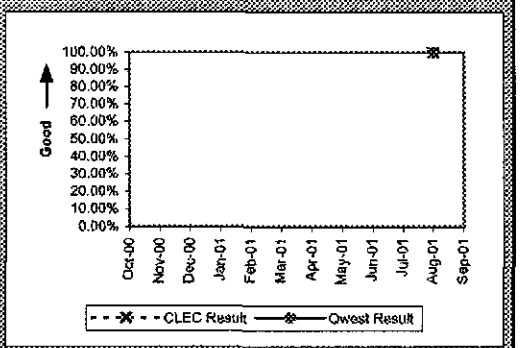
New Service Installation Quality (Percent) (OP-5)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	2	2	100.00%	0.00%	4	4	100.00%	N/A	N/A
Nov-00	7	7	100.00%	0.00%	5	5	100.00%	N/A	N/A
Dec-00	7	7	100.00%	0.00%	2	2	100.00%	N/A	N/A
Jan-01					1	1	100.00%		
Feb-01	4	4	100.00%	0.00%	1	1	100.00%	N/A	N/A
Mar-01	4	4	100.00%	0.00%	1	1	100.00%	N/A	N/A
Apr-01	4	4	100.00%	0.00%					
May-01	6	6	100.00%	0.00%					
Jun-01	4	4	100.00%	0.00%	2	2	100.00%	N/A	N/A
Jul-01	5	5	100.00%	0.00%	3	3	100.00%	N/A	N/A
Aug-01	5	5	100.00%	0.00%	3	3	100.00%	N/A	N/A
Sep-01	4	4	100.00%	0.00%	3	4	75.00%	-0.82	-1.5



New Service Installation Quality (Percent) (OP-5*)-- Interval Zone One and Two

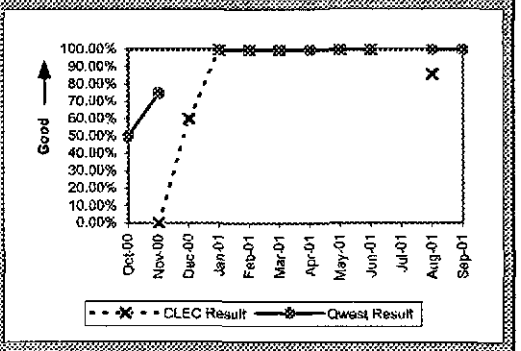
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00									
Nov-00									
Dec-00									
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	5	5	100.00%	0.00%	3	3	100.00%	N/A	N/A
Sep-01									



Checklist #7 - E911/911 Trunk Repair

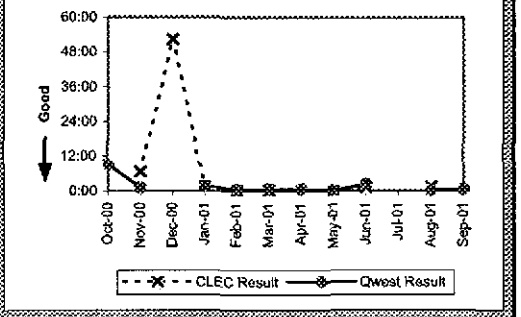
All Troubles Cleared within 4 hours (Percent) (MR-5)-- Interval Zone One

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Score
Oct-00					1	2	50.00%		
Nov-00	0	2	0.00%	0.00%	3	4	75.00%	1.42	-0.14
Dec-00	3	5	60.00%	48.99%					
Jan-01	5	5	100.00%	0.00%	3	3	100.00%	N/A	N/A
Feb-01	1	1	100.00%	0.00%	1	1	100.00%	N/A	N/A
Mar-01	1	1	100.00%	0.00%	3	3	100.00%	N/A	N/A
Apr-01					2	2	100.00%		
May-01	1	1	100.00%	0.00%	5	5	100.00%	N/A	N/A
Jun-01	8	8	100.00%	0.00%	5	5	100.00%	N/A	N/A
Jul-01									
Aug-01	6	7	85.71%	34.99%	2	2	100.00%	N/A	-0.91
Sep-01					4	4	100.00%		



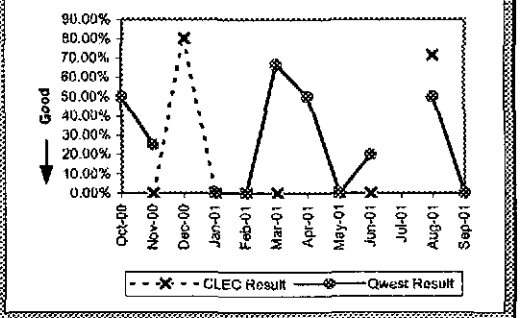
Mean Time to Restore (Hours:Minutes) (MR-6)-- Interval Zone One

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Score
Oct-00					18:19	2	9:10		
Nov-00	13:18	2	8:39	0:47	5:04	4	1:16	2.59	0.57
Dec-00	261:48	5	52:22	71:16					
Jan-01	8:22	5	1:40	0:51	5:14	3	1:45	-0.08	-1.05
Feb-01	0:14	1	0:14		0:34	1	0:34		
Mar-01	0:23	1	0:23		2:06	3	0:42	-0.33	-1.2
Apr-01					1:31	2	0:45		
May-01	0:01	1	0:01		0:43	5	0:09	-0.76	-1.46
Jun-01	10:08	8	1:16	1:34	11:39	5	2:20	-1.74	-2.06
Jul-01									
Aug-01	10:13	7	1:28	3:14	0:30	2	0:15	-0.2	-1.12
Sep-01					2:05	4	0:31		



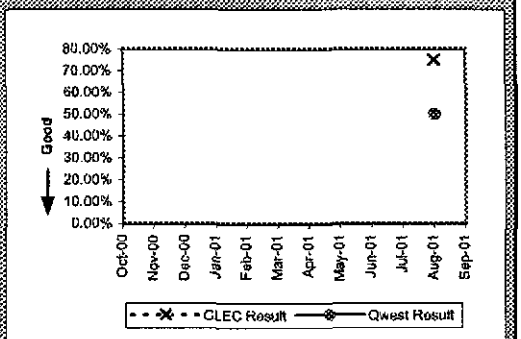
Repair Repeat Report Rate (Percent) (MR-7)-- Interval Zone One

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Score
Oct-00					1	2	50.00%		
Nov-00	0	2	0.00%	0.00%	1	4	25.00%	-0.67	-1.41
Dec-00	4	5	80.00%	40.00%					
Jan-01	0	3	0.00%	0.00%	0	3	0.00%	N/A	N/A
Feb-01	0	1	0.00%	0.00%	0	1	0.00%	N/A	N/A
Mar-01	0	1	0.00%	0.00%	2	3	66.67%	-1.22	-1.74
Apr-01					1	2	50.00%		
May-01	0	1	0.00%	0.00%	0	5	0.00%	N/A	N/A
Jun-01	0	8	0.00%	0.00%	1	5	20.00%	-0.88	-1.53
Jul-01									
Aug-01	5	7	71.43%	45.18%	1	2	50.00%	0.35	-0.79
Sep-01					0	4	0.00%		



Repair Repeat Report Rate (Percent) (MR-7*)-- Interval Zone One

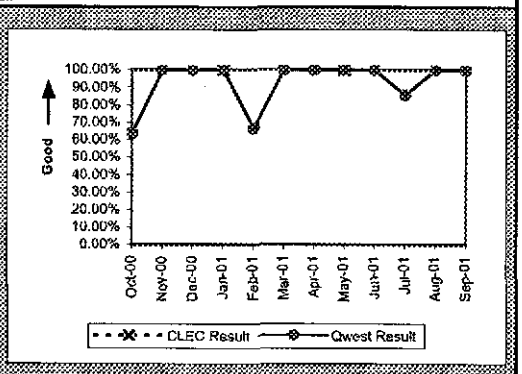
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Score
Oct-00									
Nov-00									
Dec-00									
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	3	4	75.00%	43.30%	1	2	50.00%	0.32	-0.8
Sep-01									



Checklist #7 - E911/911 Trunk Repair

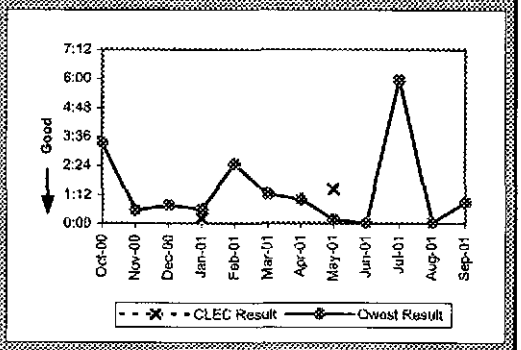
All Troubles Cleared within 4 hours (Percent) (MR-5)-- Interval Zone Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Score
Oct-00					7	11	63.64%		
Nov-00					7	7	100.00%		
Dec-00					2	2	100.00%		
Jan-01	3	3	100.00%	0.00%	3	3	100.00%	N/A	N/A
Feb-01					2	3	66.67%		
Mar-01					2	2	100.00%		
Apr-01					3	3	100.00%		
May-01	1	1	100.00%	0.00%	2	2	100.00%	N/A	N/A
Jun-01					1	1	100.00%		
Jul-01					6	7	85.71%		
Aug-01					1	1	100.00%		
Sep-01					3	3	100.00%		



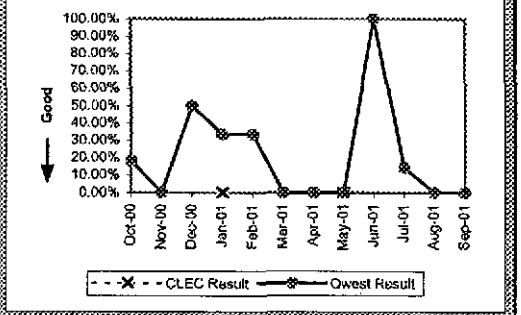
Mean Time to Restore (Hours:Minutes) (MR-6)-- Interval Zone Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Score
Oct-00					36.47	11	3:21		
Nov-00					3:49	7	0:33		
Dec-00					1:29	2	0:45		
Jan-01	0:38	3	0:13	0.06	1:46	3	0:35	-0.72	-1.44
Feb-01					7:24	3	2:28		
Mar-01					2:26	2	1:13		
Apr-01					3:00	3	1:00		
May-01	1:25	1	1:25		0:21	2	0:10	0.68	-0.58
Jun-01					0:01	1	0:01		
Jul-01					41:37	7	5:57		
Aug-01					0:02	1	0:02		
Sep-01					2:37	3	0:52		



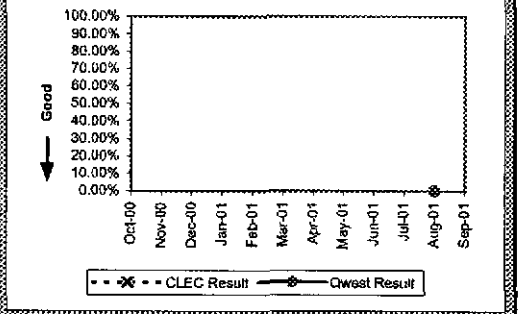
Repair Repeat Report Rate (Percent) (MR-7)-- Interval Zone Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Score
Oct-00					2	11	18.18%		
Nov-00					0	7	0.00%		
Dec-00					1	2	50.00%		
Jan-01	0	3	0.00%	0.00%	1	3	33.33%	-0.87	-1.53
Feb-01					1	3	33.33%		
Mar-01					0	2	0.00%		
Apr-01					0	3	0.00%		
May-01	0	1	0.00%	0.00%	0	2	0.00%	N/A	N/A
Jun-01					1	1	100.00%		
Jul-01					1	7	14.29%		
Aug-01					0	1	0.00%		
Sep-01					0	3	0.00%		



Repair Repeat Report Rate (Percent) (MR-7*)-- Interval Zone Two

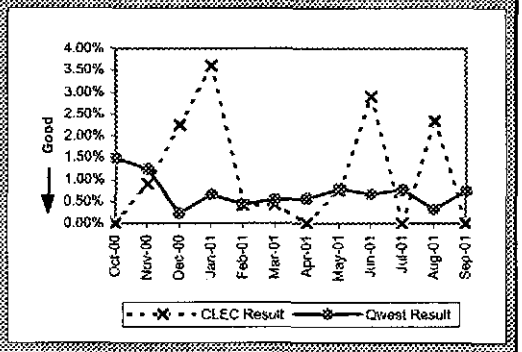
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Score
Oct-00									
Nov-00									
Dec-00									
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01					0	1	0.00%		
Sep-01									



Checklist #7 - E911/911 Trunk Repair

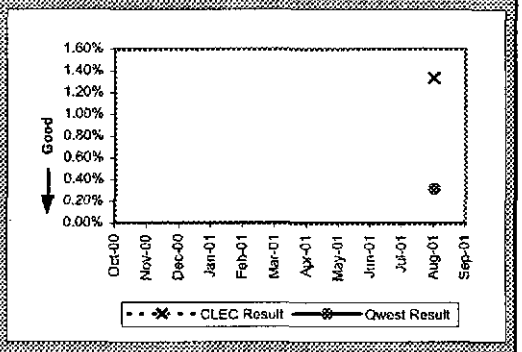
Trouble Rate (Percent) (MR-8)-- Interval Zone One and Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Oct-00	0	196	0.00%	0.00%	13	874	1.49%	-1.55	-1.95
Nov-00	2	222	0.90%	9.45%	11	884	1.24%	-0.41	-1.25
Dec-00	5	222	2.25%	14.84%	2	910	0.22%	5.8	0.76
Jan-01	8	222	3.60%	18.64%	6	910	0.66%	4.86	0.82
Feb-01	1	244	0.41%	6.39%	4	912	0.44%	-0.06	-1.04
Mar-01	1	238	0.42%	6.47%	5	912	0.55%	-0.24	-1.14
Apr-01	0	257	0.00%	0.00%	5	888	0.56%	-1.06	-1.65
May-01	2	266	0.75%	8.64%	7	888	0.79%	-0.06	-1.04
Jun-01	8	276	2.90%	16.78%	8	903	0.66%	4	0.6
Jul-01	0	289	0.00%	0.00%	7	910	0.77%	-1.3	-1.79
Aug-01	7	299	2.34%	15.12%	3	948	0.32%	5.43	0.75
Sep-01	0	308	0.00%	0.00%	7	956	0.73%	-1.31	-1.8



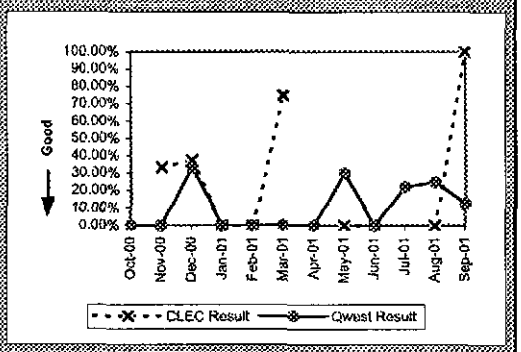
Trouble Rate (Percent) (MR-8*)-- Interval Zone One and Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Oct-00									
Nov-00									
Dec-00									
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	4	299	1.34%	11.49%	3	948	0.32%	2.74	0.1
Sep-01									



Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10)-- Interval Zone One and Two

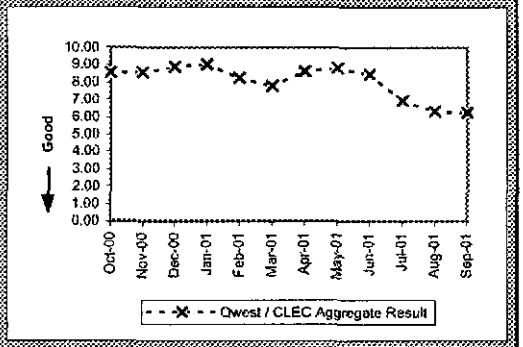
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Oct-00					0	13	0.00%		
Nov-00	1	3	33.33%	47.14%	0	11	0.00%	N/A	0.33
Dec-00	3	8	37.50%	48.41%	1	3	33.33%	-0.06	-1.04
Jan-01	0	8	0.00%	0.00%	0	6	0.00%	N/A	N/A
Feb-01	0	1	0.00%	0.00%	0	4	0.00%	N/A	N/A
Mar-01	3	4	75.00%	43.30%	0	5	0.00%	N/A	0.27
Apr-01					0	5	0.00%		
May-01	0	2	0.00%	0.00%	3	10	30.00%	-0.85	-1.51
Jun-01	0	8	0.00%	0.00%	0	6	0.00%	N/A	N/A
Jul-01					2	9	22.22%		
Aug-01	0	7	0.00%	0.00%	1	4	25.00%	-0.92	-1.56
Sep-01	1	1	100.00%	0.00%	1	8	12.50%	1.29	-0.21



Checklist #7 - Operator Services - Directory Assistance

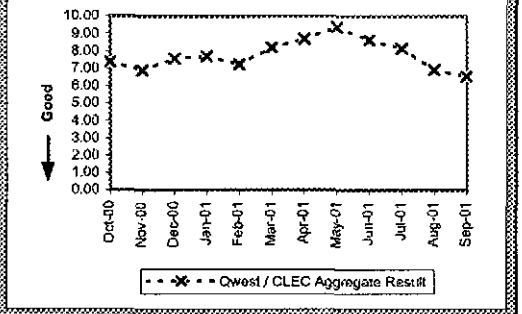
Speed of Answer - Directory Assistance (Avg Sec) (DA-1)

Date	Qwest / CLEC Aggregate Result
Oct-00	8.57
Nov-00	8.58
Dec-00	8.90
Jan-01	9.05
Feb-01	8.26
Mar-01	7.79
Apr-01	8.63
May-01	8.84
Jun-01	8.47
Jul-01	6.94
Aug-01	6.32
Sep-01	6.25



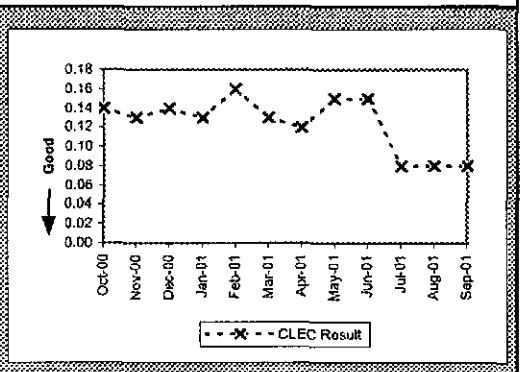
Speed of Answer - Operator Services (Avg Sec) (OS-1)

Date	Qwest / CLEC Aggregate Result
Oct-00	7.37
Nov-00	6.91
Dec-00	7.58
Jan-01	7.72
Feb-01	7.24
Mar-01	8.20
Apr-01	8.70
May-01	9.37
Jun-01	8.63
Jul-01	8.17
Aug-01	6.93
Sep-01	6.56

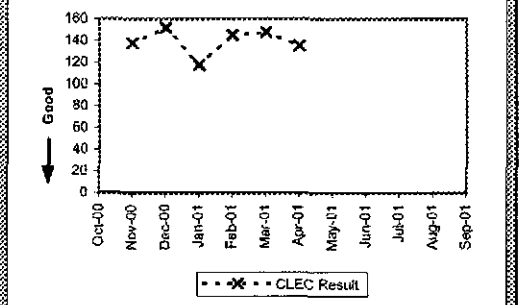


Checklist #8 - Directory Listings

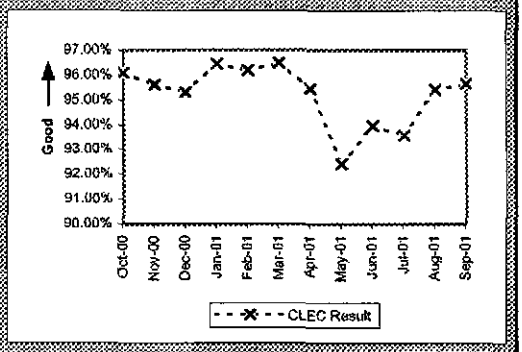
Time to Update Databases (Avg Sec) (DB-1 C-1)	
Date	CLEC Result
Oct-00	0.14
Nov-00	0.13
Dec-00	0.14
Jan-01	0.13
Feb-01	0.16
Mar-01	0.13
Apr-01	0.12
May-01	0.15
Jun-01	0.15
Jul-01	0.08
Aug-01	0.08
Sep-01	0.08



Time to Update Databases (Avg Sec) (DB-1 C-2)	
Date	CLEC Result
Oct-00	
Nov-00	137.89
Dec-00	152.29
Jan-01	118.02
Feb-01	145.32
Mar-01	148.11
Apr-01	135.73
May-01	
Jun-01	
Jul-01	
Aug-01	
Sep-01	

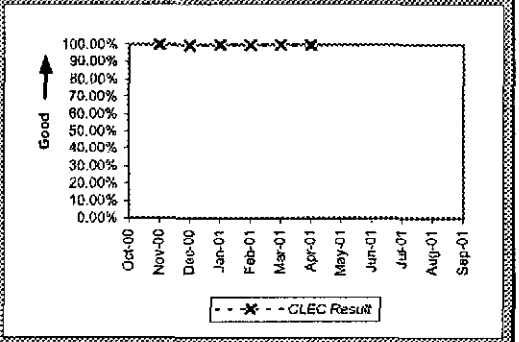


Accurate Database Updates (Percent) (DB-2 C-1)	
Date	CLEC Result
Oct-00	96.09%
Nov-00	95.61%
Dec-00	95.31%
Jan-01	96.46%
Feb-01	96.20%
Mar-01	96.49%
Apr-01	95.45%
May-01	92.43%
Jun-01	93.96%
Jul-01	93.57%
Aug-01	95.42%
Sep-01	95.66%



Checklist #8 - Directory Listings

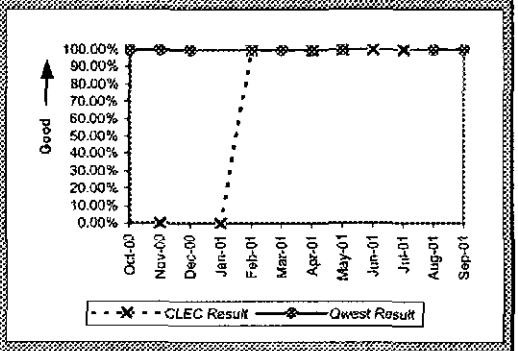
Accurate Database Updates (Percent) (DB-2 C-2)	
Date	CLEC Result
Oct-00	
Nov-00	99.98%
Dec-00	99.44%
Jan-01	99.99%
Feb-01	99.83%
Mar-01	99.95%
Apr-01	99.89%
May-01	
Jun-01	
Jul-01	
Aug-01	
Sep-01	



Checklist #9 - NXX Code Activation

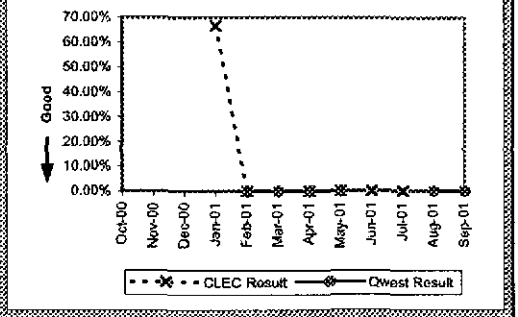
NXX Code Activation (Percent) (NP-1 A)

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result
Oct-00				6	6	100.00%
Nov-00	0	1	0.00%	2	2	100.00%
Dec-00				1	1	100.00%
Jan-01	0	1	0.00%			
Feb-01	3	3	100.00%	1	1	100.00%
Mar-01				1	1	100.00%
Apr-01	1	1	100.00%	3	3	100.00%
May-01	1	1	100.00%	1	1	100.00%
Jun-01	7	7	100.00%			
Jul-01	7	7	100.00%			
Aug-01				1	1	100.00%
Sep-01				1	1	100.00%



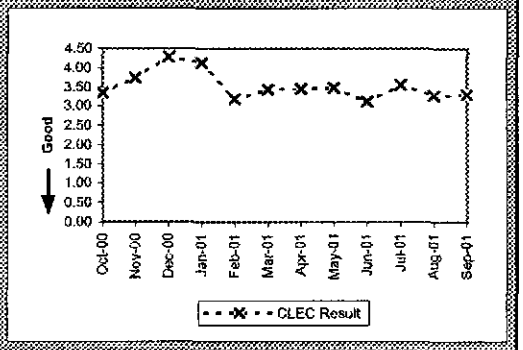
NXX Code Activation - Facility Delays (Percent) (NP-1 B)

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result
Oct-00						
Nov-00						
Dec-00						
Jan-01	2	3	66.67%			
Feb-01	0	3	0.00%	0	1	0.00%
Mar-01				0	1	0.00%
Apr-01	0	1	0.00%	0	3	0.00%
May-01	0	1	0.00%	0	1	0.00%
Jun-01	0	7	0.00%			
Jul-01	0	7	0.00%			
Aug-01				0	1	0.00%
Sep-01				0	1	0.00%



Checklist #10 - Databases and Signaling

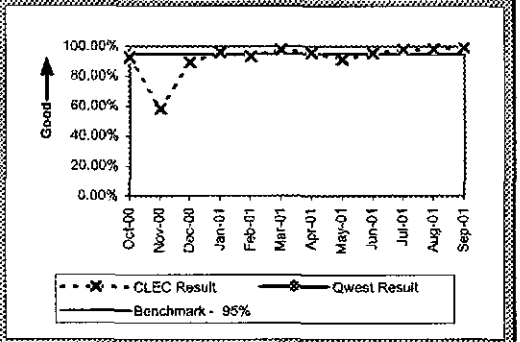
Time to Update Databases (Avg Sec) LIDB (DB-1 B)	
Date	CLEC Result
Oct-00	3.35
Nov-00	3.74
Dec-00	4.28
Jan-01	4.13
Feb-01	3.19
Mar-01	3.44
Apr-01	3.46
May-01	3.48
Jun-01	3.12
Jul-01	3.55
Aug-01	3.28
Sep-01	3.31



Checklist #11 - Number Portability

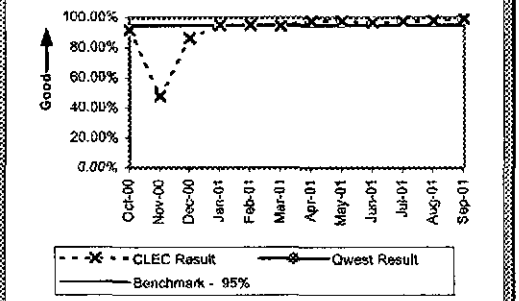
Number Portability Timeliness (Percent) (OP-5 B)

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	191	206	92.72%	25.98%					
Nov-00	158	272	58.09%	49.34%					
Dec-00	380	426	89.20%	31.04%					
Jan-01	845	880	96.02%	19.54%					
Feb-01	977	1047	93.31%	24.98%					
Mar-01	1516	1551	97.74%	14.85%					
Apr-01	1064	1110	95.86%	19.93%					
May-01	987	1082	91.22%	28.30%					
Jun-01	1016	1065	95.40%	20.95%					
Jul-01	1143	1166	98.03%	13.91%					
Aug-01	1136	1156	98.27%	13.04%					
Sep-01	1043	1053	99.05%	9.76%					



Percentage of LNP Triggers Set Prior to the Frame Due Time (Percent) (OP-6C)

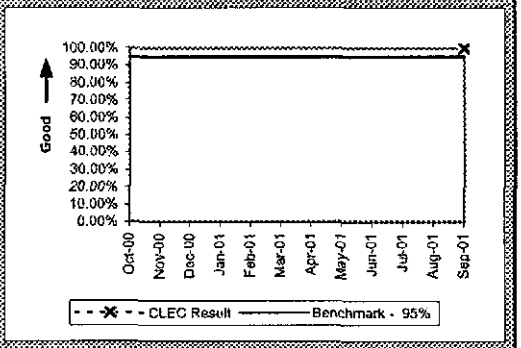
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	2123	2313	91.79%	27.46%					
Nov-00	762	1590	47.92%	49.96%					
Dec-00	1863	2156	86.41%	34.27%					
Jan-01	2409	2534	95.07%	21.66%					
Feb-01	3242	3406	95.19%	21.41%					
Mar-01	4537	4794	94.64%	22.52%					
Apr-01	5119	5229	97.90%	14.35%					
May-01	5261	5371	97.95%	14.16%					
Jun-01	4188	4319	96.97%	17.15%					
Jul-01	4615	4722	97.73%	14.88%					
Aug-01	6221	6331	98.26%	13.07%					
Sep-01	5735	5764	99.50%	7.08%					



Checklist #13 - Reciprocal Compensation

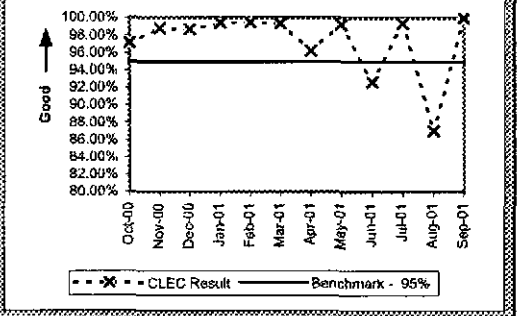
Billing Accuracy - Adjustments for Errors (Percent) Reciprocal Compensation (BI-3B)

Date	CLEC Num	CLEC Denom	CLEC Result
Oct-00			
Nov-00			
Dec-00			
Jan-01			
Feb-01			
Mar-01			
Apr-01			
May-01			
Jun-01			
Jul-01			
Aug-01			
Sep-01	135666.21	135666.21	100.00%



Billing Completeness (Percent) Reciprocal Compensation (BI-4B)

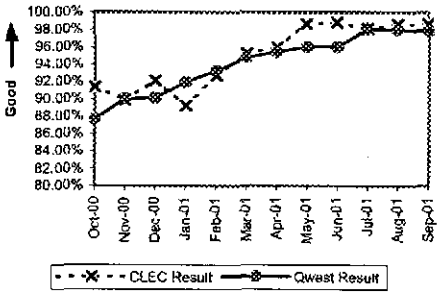
Date	CLEC Num	CLEC Denom	CLEC Result
Oct-00	178720.49	183917.77	97.17%
Nov-00	197454.94	199802.21	98.83%
Dec-00	187523.79	190025.56	98.68%
Jan-01	159575.74	160483.48	99.43%
Feb-01	179909	180856.41	99.48%
Mar-01	161751.9	162845.79	99.33%
Apr-01	155679.59	161805.25	96.21%
May-01	132061.76	133129.03	99.20%
Jun-01	146616.9	158274.97	92.63%
Jul-01	141529.19	142435.31	99.36%
Aug-01	172305.4	197975.45	87.03%
Sep-01	135711.97	135757.74	99.97%



Checklist #14 - Resale - Residence Installation

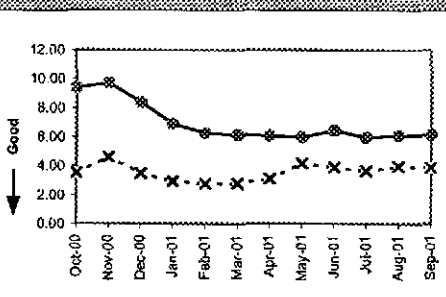
Installation Commitments Met (Percent) (OP-3)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	638	898	91.40%	28.03%	17695	20174	87.71%	-2.92	-2.78
Nov-00	606	674	89.91%	30.12%	19257	21385	90.05%	0.12	-0.93
Dec-00	480	521	92.13%	26.93%	19555	21694	90.14%	-1.51	-1.92
Jan-01	415	465	89.25%	30.98%	21643	23535	91.96%	2.05	0.25
Feb-01	470	507	92.70%	26.01%	18978	20349	93.26%	0.5	-0.7
Mar-01	501	526	95.25%	21.28%	20245	21362	94.82%	-0.44	-1.27
Apr-01	404	421	95.96%	19.68%	18070	18937	95.42%	-0.52	-1.32
May-01	516	523	98.66%	11.49%	20680	21535	96.03%	-3.05	-2.85
Jun-01	512	518	98.84%	10.70%	21240	22115	96.04%	-3.23	-2.96
Jul-01	529	539	98.14%	13.49%	22192	22617	98.12%	-0.04	-1.02
Aug-01	514	521	98.66%	11.51%	26500	27034	98.02%	-1.03	-1.62
Sep-01	362	367	98.64%	11.59%	20158	20599	97.86%	-1.02	-1.62



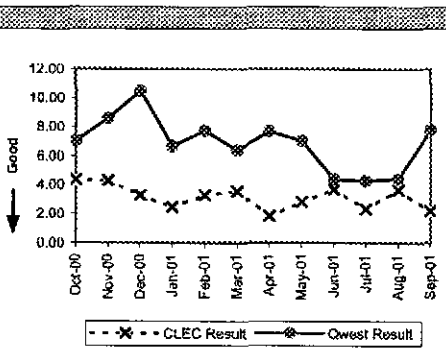
Installation Interval (Average Days) (OP-4)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	2464	698	3.53	3.76	189232	20172	9.38	-10.25	-7.23
Nov-00	3103	674	4.60	6.09	207568	21376	9.71	-8.52	-6.18
Dec-00	1817	521	3.49	4.51	182005	21687	8.39	-8.02	-5.87
Jan-01	1370	465	2.95	4.40	162325	23533	6.90	-7.81	-5.75
Feb-01	1409	507	2.78	2.72	127762	20349	6.28	-8.44	-6.13
Mar-01	1460	526	2.78	3.28	131170	21348	6.14	-9.13	-6.55
Apr-01	1314	421	3.12	7.07	114736	18936	6.06	-6.44	-4.92
May-01	2181	523	4.17	3.16	128760	21534	5.98	-6.39	-4.27
Jun-01	2022	518	3.90	2.35	142498	22114	6.44	-7.97	-5.85
Jul-01	2090	573	3.65	1.50	142081	23759	5.98	-8.32	-6.06
Aug-01	2188	550	3.98	2.40	173198	28357	6.11	-7.86	-5.78
Sep-01	1517	390	3.89	1.82	133252	21670	6.15	-4.84	-3.94



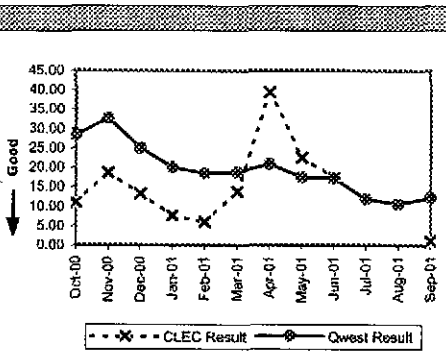
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	189	39	4.33	3.94	3780	538	7.03	-0.95	-1.58
Nov-00	184	43	4.28	5.05	3838	447	8.59	-1.3	-1.79
Dec-00	79	24	3.29	4.13	3808	363	10.49	-1.27	-1.77
Jan-01	52	21	2.48	2.34	2385	358	6.66	-1.11	-1.67
Feb-01	69	21	3.29	3.96	1945	251	7.75	-1	-1.61
Mar-01	46	13	3.54	4.27	1612	252	6.40	-0.59	-1.36
Apr-01	22	12	1.83	0.94	1723	224	7.69	-1.06	-1.64
May-01	14	5	2.80	1.92	1876	267	7.03	-0.37	-1.22
Jun-01	11	3	3.67	1.15	1384	316	4.38	-0.15	-1.09
Jul-01	102	44	2.32	1.64	5835	1372	4.25	-1.84	-2.12
Aug-01	131	36	3.64	6.10	7051	1599	4.41	-0.65	-1.4
Sep-01	59	27	2.19	1.57	9922	1274	7.79	-1.18	-1.72



Delayed Days for Facility Reasons (Average Days) (OP-6B)-- Dispatches Within MSAs

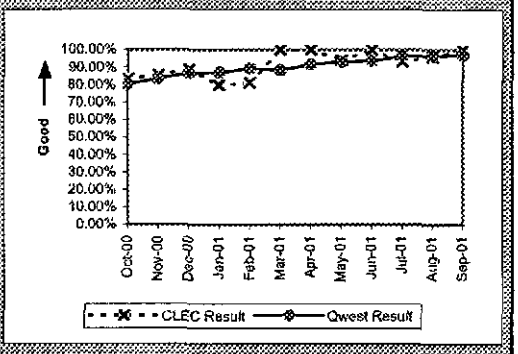
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	230	21	10.95	12.18	55022	1941	28.35	-2.58	-2.57
Nov-00	465	25	18.60	20.96	54995	1681	32.72	-1.96	-2.19
Dec-00	225	17	13.24	14.68	44367	1776	24.98	-1.52	-1.93
Jan-01	222	29	7.66	9.13	30697	1534	20.01	-2.3	-2.4
Feb-01	96	16	6.00	5.23	20626	1120	18.42	-1.97	-2.2
Mar-01	165	12	13.75	9.27	16055	855	18.78	-0.72	-1.44
Apr-01	197	5	39.40	49.12	13342	643	20.75	1.65	0.01
May-01	45	2	22.50	24.75	10247	588	17.43	0.71	-0.57
Jun-01	52	3	17.33	4.04	9574	559	17.13	0.33	-0.8
Jul-01					2345	197	11.90		
Aug-01					2741	258	10.62		
Sep-01	1	1	1.00		2908	238	12.22	-0.54	-1.33



Checklist #14 - Resale - Residence Installation

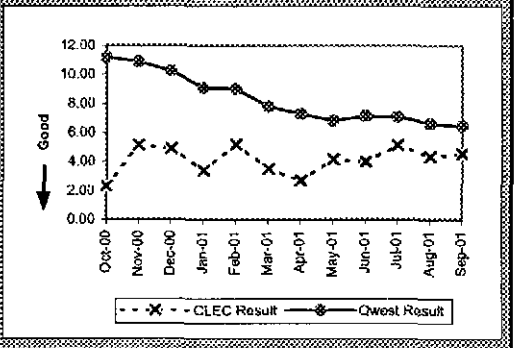
Installation Commitments Met (Percent) (OP-3)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	5	8	83.33%	37.27%	1629	2031	80.21%	-0.19	-1.12
Nov-00	6	7	85.71%	34.99%	1609	1927	83.50%	-0.16	-1.1
Dec-00	8	9	88.89%	31.43%	1695	1956	86.66%	-0.2	-1.12
Jan-01	4	5	80.00%	40.00%	1847	2121	87.08%	0.48	-0.71
Feb-01	13	16	81.25%	39.03%	1833	2051	89.37%	1	-0.39
Mar-01	8	8	100.00%	0.00%	1986	2246	88.42%	-1.02	-1.62
Apr-01	18	18	100.00%	0.00%	1921	2096	91.65%	-1.2	-1.73
May-01	16	17	94.12%	23.53%	2210	2369	93.29%	-0.14	-1.08
Jun-01	16	16	100.00%	0.00%	2222	2372	93.68%	-1.04	-1.63
Jul-01	14	15	93.33%	24.94%	2507	2599	96.46%	0.64	-0.61
Aug-01	24	25	96.00%	19.60%	2853	2956	96.52%	0.23	-0.86
Sep-01	17	17	100.00%	0.00%	2240	2306	97.14%	-0.71	-1.43



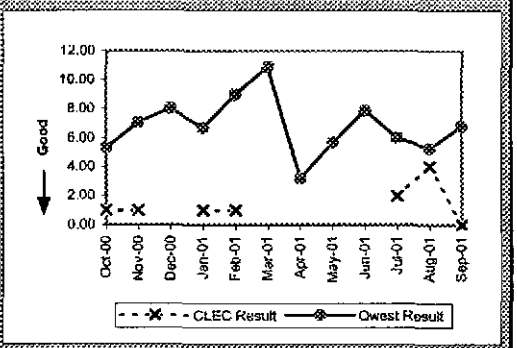
Installation Interval (Average Days) (OP-4)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	14	6	2.33	2.16	22731	2031	11.19	-1.13	-1.69
Nov-00	36	7	5.14	3.89	20972	1927	10.88	-1	-1.61
Dec-00	44	9	4.89	5.88	20054	1956	10.25	-1.04	-1.63
Jan-01	17	5	3.40	5.50	19277	2121	9.09	-1.12	-1.68
Feb-01	83	16	5.19	3.95	18504	2051	9.02	-1.16	-1.7
Mar-01	28	8	3.50	0.76	17516	2246	7.80	-1.1	-1.67
Apr-01	43	16	2.69	1.25	15250	2096	7.28	-1.72	-2.04
May-01	71	17	4.18	1.24	16213	2369	6.84	-1.26	-1.76
Jun-01	64	16	4.00	1.15	16934	2372	7.14	-1.51	-1.92
Jul-01	103	20	5.15	2.28	19606	2759	7.11	-1.16	-1.71
Aug-01	118	27	4.37	1.67	20548	3106	6.62	-1.61	-1.98
Sep-01	82	18	4.56	1.65	15691	2428	6.46	-0.99	-1.6



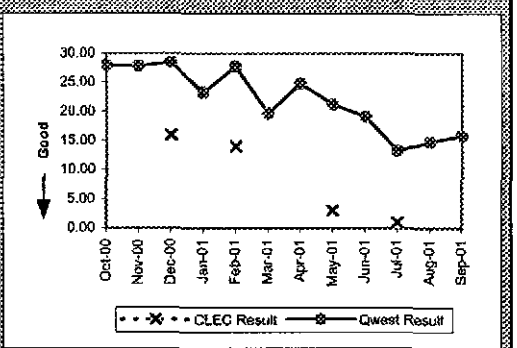
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	1	1	1.00		386	73	5.29	-0.5	-1.3
Nov-00	1	1	1.00		522	74	7.05	-0.48	-1.29
Dec-00					418	52	8.04		
Jan-01	1	1	1.00		394	59	6.68	-0.41	-1.25
Feb-01	1	1	1.00		369	41	9.00	-0.46	-1.28
Mar-01					502	46	10.91		
Apr-01					157	49	3.20		
May-01					272	48	5.67		
Jun-01					442	56	7.89		
Jul-01	10	5	2.00	1.00	1271	211	6.02	-0.81	-1.49
Aug-01	12	3	4.00	4.36	1034	197	5.25	-0.34	-1.21
Sep-01	0	1	0.00		1097	161	6.81	-0.55	-1.34



Delayed Days for Facility Reasons (Average Days) (OP-6B)-- Dispatches Outside MSAs

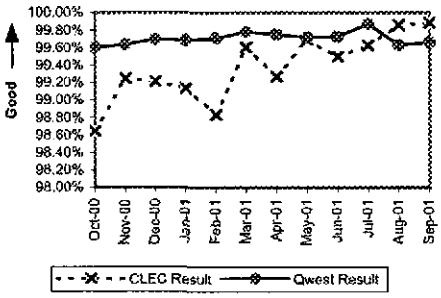
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00					9199	329	27.96		
Nov-00					6791	244	27.83		
Dec-00	16	1	16.00		5959	209	28.51	-0.39	-1.23
Jan-01					4994	215	23.23		
Feb-01	28	2	14.00	2.83	4913	177	27.78	-0.64	-1.39
Mar-01					4213	214	19.69		
Apr-01					3126	126	24.81		
May-01	3	1	3.00		2353	111	21.20	-0.9	-1.55
Jun-01					1795	94	19.10		
Jul-01	1	1	1.00		543	41	13.24	-0.79	-1.48
Aug-01					825	56	14.73		
Sep-01					427	27	15.81		



Checklist #14 - Resale - Residence Installation

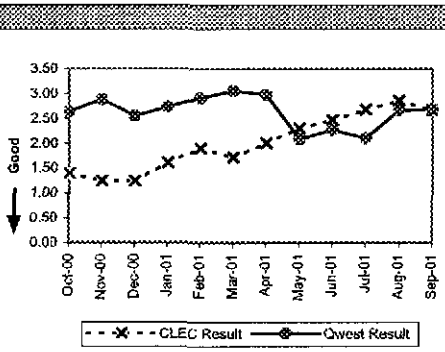
Installation Commitments Met (Percent) (OP-3)-- No Dispatches

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	4234	4292	98.65%	11.55%	137832	138382	99.60%	9.78	4.95
Nov-00	3962	3992	99.25%	8.64%	144530	145051	99.64%	4.09	1.45
Dec-00	2899	2922	99.21%	8.84%	122488	122856	99.70%	4.77	1.9
Jan-01	1613	1627	99.14%	9.24%	103532	103857	99.69%	3.92	1.39
Feb-01	1871	1893	98.84%	10.72%	90345	90604	99.71%	7.07	3.3
Mar-01	2818	2829	99.61%	6.22%	106210	106437	99.79%	2	0.21
Apr-01	1775	1788	99.27%	8.50%	98267	98510	99.75%	4.06	1.47
May-01	1998	2004	99.70%	5.46%	114031	114346	99.72%	0.2	-0.88
Jun-01	1803	1812	99.50%	7.03%	128877	129227	99.73%	1.84	0.12
Jul-01	1622	1628	99.63%	6.06%	103651	103779	99.88%	2.8	0.7
Aug-01	1445	1447	99.86%	3.72%	35049	35178	99.63%	-1.41	-1.86
Sep-01	899	900	99.89%	3.33%	25499	25585	99.66%	-1.15	-1.7



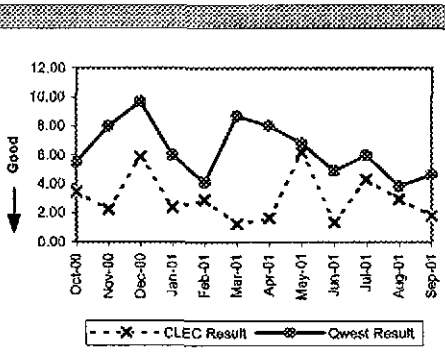
Installation Interval (Average Days) (OP-4)-- No Dispatches

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	6016	4292	1.40	2.42	365658	138382	2.64	-21.18	-13.88
Nov-00	4992	3992	1.25	2.19	417917	145051	2.88	-25.72	-16.64
Dec-00	3650	2922	1.25	3.24	313044	122856	2.55	-18.65	-12.34
Jan-01	2618	1627	1.61	2.82	283496	103857	2.73	-12.27	-8.46
Feb-01	3624	1893	1.91	2.78	263962	90604	2.91	-13.5	-9.21
Mar-01	4877	2829	1.72	2.37	325763	106437	3.06	-20.43	-13.42
Apr-01	3592	1788	2.01	3.10	294047	98510	2.98	-12.71	-8.73
May-01	4113	1783	2.31	0.94	183571	87879	2.09	5.77	2.51
Jun-01	3881	1570	2.47	0.93	214715	94473	2.27	6.33	2.85
Jul-01	3974	1483	2.68	1.26	173506	82215	2.11	16.37	8.95
Aug-01	3609	1260	2.86	0.70	66347	24814	2.67	2.94	0.79
Sep-01	2053	770	2.67	0.78	50576	18861	2.68	-0.18	-1.11



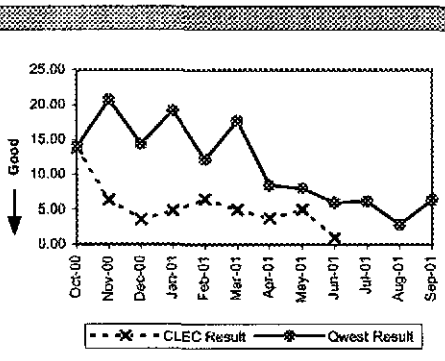
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A)-- No Dispatches

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	177	51	3.47	4.49	2076	376	5.52	-0.92	-1.56
Nov-00	56	25	2.24	1.59	1917	240	7.99	-1.54	-1.94
Dec-00	106	18	5.89	12.36	1533	158	9.70	-0.78	-1.48
Jan-01	19	8	2.38	1.41	1015	169	6.01	-0.46	-1.28
Feb-01	58	20	2.90	2.40	616	150	4.11	-0.77	-1.47
Mar-01	5	4	1.25	0.50	1236	142	8.70	-0.65	-1.39
Apr-01	15	9	1.67	1.94	1229	153	8.03	-1.11	-1.68
May-01	31	5	6.20	2.77	1431	209	6.85	-0.07	-1.04
Jun-01	11	8	1.38	0.52	1251	254	4.93	-0.9	-1.59
Jul-01	125	29	4.31	6.75	6339	1069	5.99	-1.11	-1.67
Aug-01	47	16	2.94	3.45	2885	745	3.87	-0.33	-1.2
Sep-01	22	12	1.83	1.64	2553	549	4.65	-0.61	-1.37



Delayed Days for Facility Reasons (Average Days) (OP-6B)-- No Dispatches

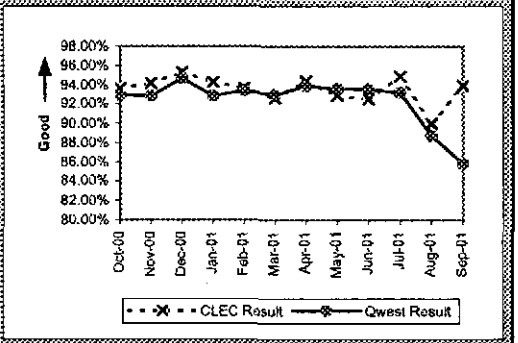
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	96	7	13.71	23.14	2418	174	13.90	-0.02	-1.01
Nov-00	32	5	6.40	6.88	5820	281	20.71	-1.19	-1.72
Dec-00	18	5	3.60	2.07	3010	210	14.33	-1.12	-1.68
Jan-01	29	6	4.83	2.99	2991	156	19.17	-0.99	-1.6
Feb-01	13	2	6.50	2.12	1323	109	12.14	-0.44	-1.27
Mar-01	35	7	5.00	5.94	1505	85	17.71	-0.87	-1.53
Apr-01	15	4	3.75	0.50	759	90	8.43	-0.79	-1.48
May-01	5	1	5.00		851	106	8.03	-0.21	-1.13
Jun-01	1	1	1.00		572	96	5.96	-0.48	-1.29
Jul-01					155	25	6.20		
Aug-01					94	33	2.85		
Sep-01					191	30	6.37		



Checklist #14 - Resale - Residence Installation

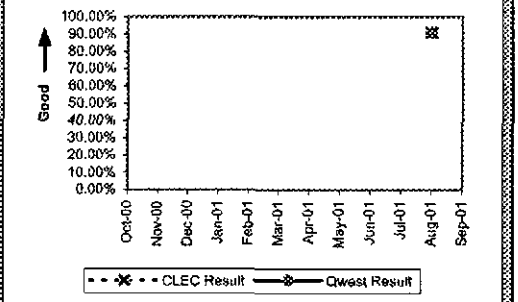
New Service Installation Quality (Percent) (OP-5)

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	4974	5311	93.65%	24.36%	150194	161563	92.96%	-1.94	-2.16
Nov-00	4919	5224	94.16%	23.45%	156481	168534	92.85%	-3.63	-3.21
Dec-00	4161	4365	95.33%	21.11%	152598	161202	94.66%	-1.93	-2.17
Jan-01	2900	3075	94.31%	23.17%	131484	141607	92.85%	-3.1	-2.89
Feb-01	2452	2618	93.66%	24.37%	116421	124601	93.44%	-0.46	-1.28
Mar-01	2987	3224	92.65%	26.10%	116020	124835	92.94%	0.63	-0.61
Apr-01	2869	3038	94.44%	22.92%	120366	128147	93.93%	-1.16	-1.71
May-01	2360	2540	92.91%	25.66%	123795	132244	93.61%	1.42	-0.13
Jun-01	2366	2557	92.53%	26.29%	139987	149643	93.55%	2.08	0.26
Jul-01	2225	2345	94.88%	22.04%	134625	144416	93.22%	-3.18	-2.93
Aug-01	1927	2141	90.00%	29.99%	86091	99273	86.74%	-1.84	-2.12
Sep-01	1577	1679	93.93%	23.89%	50420	58733	85.85%	-9.36	-8.69



New Service Installation Quality (Percent) (OP-5*)

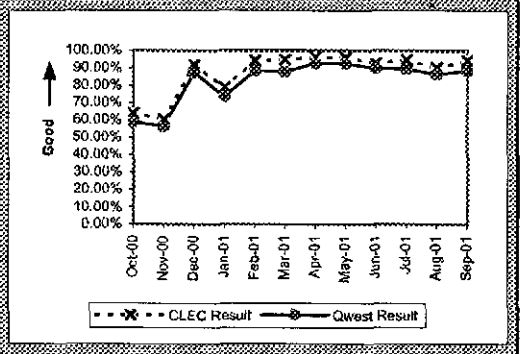
Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00									
Nov-00									
Dec-00									
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	1952	2141	91.17%	28.37%	90268	99273	90.93%	-0.39	-1.24
Sep-01									



Checklist #14 - Resale - Residence Repair

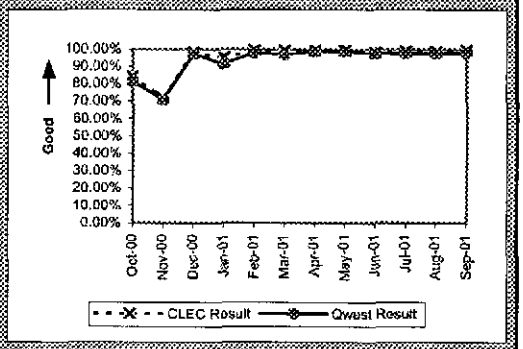
Out of Service Cleared within 24 hours (Percent) (MR-3)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	338	527	64.14%	47.96%	23006	39086	58.86%	-2.45	-2.49
Nov-00	327	541	60.44%	48.90%	22312	39520	56.46%	-1.86	-2.13
Dec-00	342	372	91.94%	27.23%	21265	24248	87.70%	-2.47	-2.5
Jan-01	286	362	79.01%	40.73%	25012	33928	73.72%	-2.27	-2.38
Feb-01	276	293	94.20%	23.38%	22747	25721	88.44%	-3.07	-2.86
Mar-01	465	491	94.70%	22.39%	25984	29591	87.81%	-4.63	-3.82
Apr-01	368	381	96.59%	18.15%	24053	25904	92.85%	-2.81	-2.71
May-01	384	399	96.24%	19.02%	24479	26399	92.73%	-2.68	-2.63
Jun-01	414	446	92.83%	25.81%	24394	27059	90.15%	-1.88	-2.14
Jul-01	361	381	94.75%	22.30%	25336	28298	89.54%	-3.3	-3.01
Aug-01	462	512	90.23%	29.68%	27158	31410	86.46%	-2.46	-2.51
Sep-01	252	267	94.38%	23.03%	18919	21378	88.50%	-3	-2.82



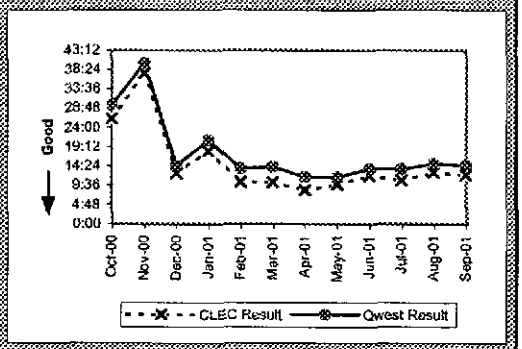
All Troubles Cleared within 48 hours (Percent) (MR-4)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	517	614	84.20%	36.47%	40162	49320	81.43%	-1.75	-2.07
Nov-00	465	644	72.21%	44.80%	35923	50642	70.94%	-0.71	-1.43
Dec-00	407	414	98.31%	12.89%	30312	31119	97.41%	-1.15	-1.7
Jan-01	415	435	95.40%	20.94%	39717	43391	91.53%	-2.86	-2.75
Feb-01	352	354	99.44%	7.50%	32407	33035	98.10%	-1.83	-2.11
Mar-01	568	572	99.30%	8.33%	36716	37911	96.85%	-3.33	-3.03
Apr-01	456	459	99.35%	8.06%	32502	32904	98.78%	-1.1	-1.67
May-01	478	481	99.38%	7.87%	33650	34035	98.87%	-1.05	-1.64
Jun-01	530	540	98.15%	13.48%	34159	34997	97.61%	-0.82	-1.5
Jul-01	462	467	98.93%	10.29%	36090	36942	97.69%	-1.77	-2.07
Aug-01	610	618	98.71%	11.30%	40727	41727	97.60%	-1.78	-2.08
Sep-01	334	336	99.40%	7.69%	28460	29076	97.88%	-1.93	-2.17



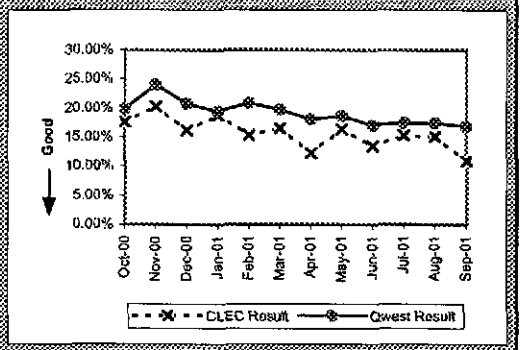
Mean Time to Restore (Hours:Minutes) (MR-6)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	18096:03	614	26:13	23:38	1460291:36	49320	29:37	-3.01	-2.83
Nov-00	24107:39	644	37:26	41:25	2023089:26	50642	39:57	-1.4	-1.85
Dec-00	5242:20	414	12:40	11:45	452205:01	31119	14:32	-2.27	-2.38
Jan-01	7886:42	435	18:08	20:21	904706:45	43391	20:51	-2.82	-2.72
Feb-01	3702:05	354	10:27	10:19	454154:19	33035	13:45	-4.6	-3.8
Mar-01	5956:38	572	10:25	10:04	538319:29	37911	14:12	-6.1	-4.71
Apr-01	3877:55	459	8:27	8:23	383394:40	32904	11:39	-6.07	-4.69
May-01	4742:21	481	9:52	10:34	394335:24	34035	11:35	-3.25	-2.98
Jun-01	6494:52	540	12:02	11:36	481643:06	34997	13:46	-2.78	-2.69
Jul-01	5052:22	467	10:49	9:32	502770:15	36942	13:37	-4.19	-3.55
Aug-01	7880:40	618	12:45	12:25	624985:26	41727	14:59	-3.95	-3.4
Sep-01	4088:19	336	12:10	10:27	424362:52	29076	14:36	-3.18	-2.94



Repair Repeat Report Rate (Percent) (MR-7)-- Dispatches Within MSAs

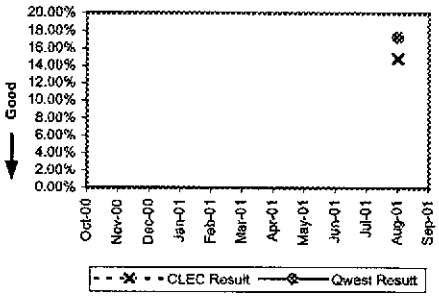
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	112	636	17.61%	38.09%	10294	51944	19.82%	-1.39	-1.84
Nov-00	135	667	20.24%	40.18%	12881	53551	24.05%	-2.29	-2.39
Dec-00	69	427	16.16%	36.81%	6766	32755	20.72%	-2.31	-2.4
Jan-01	84	448	18.75%	39.03%	8791	45411	19.36%	-0.32	-1.2
Feb-01	56	366	15.30%	36.00%	7212	34691	20.79%	-2.57	-2.56
Mar-01	98	594	16.50%	37.12%	7793	39668	19.65%	-1.92	-2.17
Apr-01	58	474	12.24%	32.77%	6225	34462	18.06%	-3.28	-2.99
May-01	82	502	16.33%	36.97%	6614	35530	18.62%	-1.3	-1.79
Jun-01	75	558	13.44%	34.11%	6240	36662	17.02%	-2.23	-2.36
Jul-01	73	477	15.30%	36.00%	6737	38680	17.42%	-1.21	-1.74
Aug-01	96	652	15.03%	35.74%	7628	43871	17.39%	-1.58	-1.96
Sep-01	38	351	10.83%	31.07%	5117	30453	16.80%	-2.98	-2.81



Checklist #14 - Resale - Residence Repair

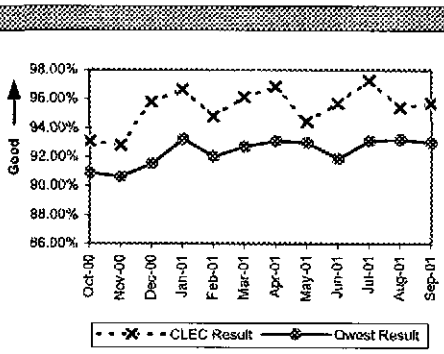
Repair Repeat Report Rate (Percent) (MR-7*)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00									
Nov-00									
Dec-00									
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	86	579	14.85%	35.56%	6679	38575	17.31%	-1.55	-1.94
Sep-01									



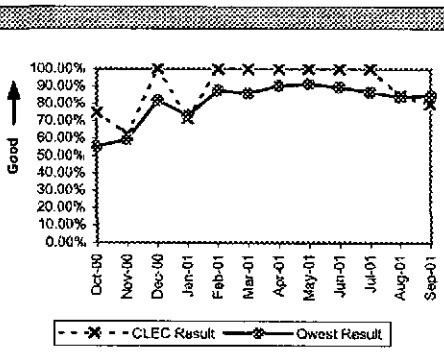
Repair Appointments Met (Percent) (MR-9)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	592	636	93.08%	25.38%	47221	51944	90.91%	-1.9	-2.15
Nov-00	619	667	92.80%	25.84%	48538	53551	90.64%	-1.91	-2.16
Dec-00	409	427	95.78%	20.09%	29978	32755	91.52%	-3.14	-2.91
Jan-01	433	448	96.65%	17.99%	42332	45411	93.22%	-2.88	-2.75
Feb-01	347	366	94.81%	22.19%	31921	34691	92.02%	-1.96	-2.19
Mar-01	571	594	96.13%	19.29%	38776	39668	92.71%	-3.18	-2.83
Apr-01	459	474	96.84%	17.51%	32082	34462	93.09%	-3.19	-2.94
May-01	474	502	94.42%	22.95%	33034	35530	92.98%	-1.26	-1.77
Jun-01	534	558	95.70%	20.29%	33682	36662	91.87%	-3.28	-3
Jul-01	464	477	97.27%	16.28%	36013	38680	93.11%	-3.57	-3.17
Aug-01	622	652	95.40%	20.95%	40879	43871	93.18%	-2.23	-2.36
Sep-01	336	351	95.73%	20.23%	28323	30453	93.01%	-1.99	-2.21



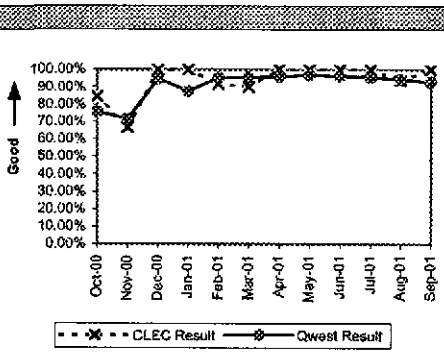
Out of Service Cleared within 24 hours (Percent) (MR-3)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	9	12	75.00%	43.30%	2269	4092	55.45%	-1.36	-1.83
Nov-00	5	8	62.50%	48.41%	2109	3567	59.13%	-0.19	-1.12
Dec-00	3	3	100.00%	0.00%	2241	2736	81.91%	-0.81	-1.49
Jan-01	5	7	71.43%	45.18%	1979	2702	73.24%	0.15	-0.91
Feb-01	9	9	100.00%	0.00%	2010	2298	87.47%	-1.13	-1.69
Mar-01	7	7	100.00%	0.00%	1984	2312	85.81%	-1.07	-1.65
Apr-01	6	6	100.00%	0.00%	2056	2275	90.37%	-0.8	-1.49
May-01	10	10	100.00%	0.00%	2239	2451	91.35%	-0.97	-1.59
Jun-01	8	8	100.00%	0.00%	2639	2953	89.37%	-0.97	-1.59
Jul-01	5	5	100.00%	0.00%	3126	3603	86.76%	-0.87	-1.53
Aug-01	11	13	84.62%	36.08%	3661	4367	83.83%	-0.08	-1.05
Sep-01	4	5	80.00%	40.00%	1858	2189	84.88%	0.34	-0.79



All Troubles Cleared within 48 hours (Percent) (MR-4)-- Dispatches Outside MSAs

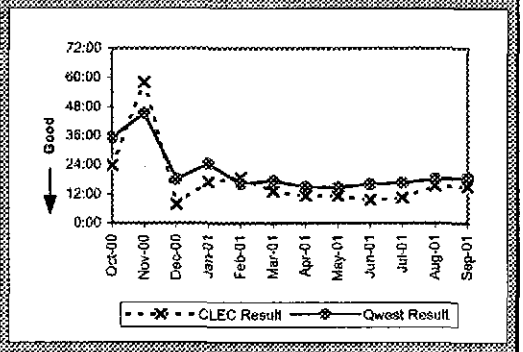
Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	11	13	84.62%	36.08%	3910	5166	75.69%	-0.75	-1.46
Nov-00	8	12	66.67%	47.14%	3380	4732	71.43%	0.5	-0.69
Dec-00	6	6	100.00%	0.00%	3276	3460	94.68%	-0.58	-1.35
Jan-01	7	7	100.00%	0.00%	3184	3634	87.62%	-0.99	-1.6
Feb-01	11	12	91.67%	27.64%	2903	3053	95.09%	0.56	-0.66
Mar-01	9	10	90.00%	30.00%	2983	3131	95.27%	0.73	-0.56
Apr-01	7	7	100.00%	0.00%	2939	3060	96.05%	-0.54	-1.33
May-01	10	10	100.00%	0.00%	3191	3299	96.73%	-0.58	-1.35
Jun-01	8	8	100.00%	0.00%	3675	3822	96.15%	-0.57	-1.34
Jul-01	6	6	100.00%	0.00%	4470	4681	95.49%	-0.53	-1.32
Aug-01	15	16	93.75%	24.21%	5387	5716	94.24%	0.18	-0.89
Sep-01	5	5	100.00%	0.00%	2919	3142	92.90%	-0.62	-1.38



Checklist #14 - Resale - Residence Repair

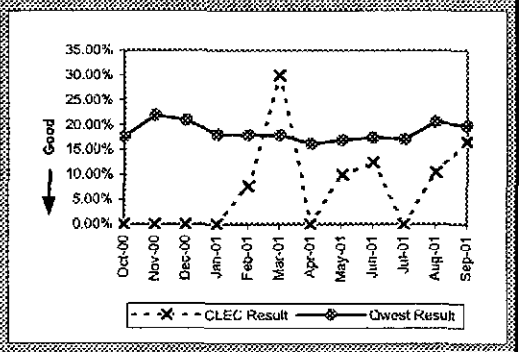
Mean Time to Restore (Hours:Minutes) (MR-6)– Dispatches Outside MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	311:21	13	23:57	22:01	182051:03	5166	35:14	-1.12	-1.68
Nov-00	696:46	12	58:04	75:02	214844:29	4732	45:24	0.74	-0.55
Dec-00	46:58	6	7:50	8:09	62434:18	3460	18:03	-1.34	-1.81
Jan-01	118:34	7	16:56	10:58	88582:46	3634	24:23	-0.79	-1.48
Feb-01	226:03	12	18:50	19:18	49726:25	3053	16:17	0.64	-0.61
Mar-01	130:36	10	13:04	22:18	54633:34	3131	17:27	-0.83	-1.51
Apr-01	79:15	7	11:19	10:05	45729:38	3060	14:57	-0.64	-1.39
May-01	113:45	10	11:22	8:05	49053:42	3299	14:82	-0.78	-1.47
Jun-01	76:39	8	9:35	8:32	61962:20	3822	16:13	-1.26	-1.77
Jul-01	63:50	6	10:38	8:30	78116:47	4681	16:41	-0.97	-1.59
Aug-01	246:16	16	15:24	12:49	104674:18	5716	18:19	-0.63	-1.38
Sep-01	75:33	5	15:07	10:19	59199:07	3142	18:50	-0.43	-1.26



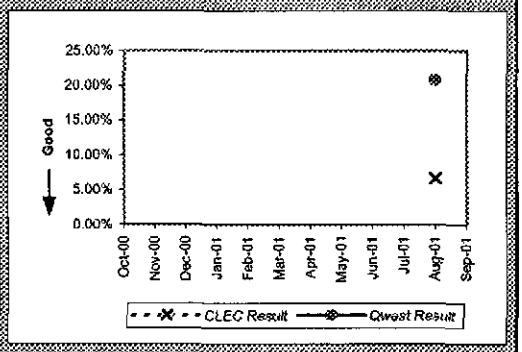
Repair Repeat Report Rate (Percent) (MR-7)– Dispatches Outside MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	0	14	0.00%	0.00%	948	5354	17.71%	-1.73	-2.05
Nov-00	0	12	0.00%	0.00%	1087	4955	21.94%	-1.83	-2.12
Dec-00	0	6	0.00%	0.00%	743	3548	20.94%	-1.28	-1.77
Jan-01	0	7	0.00%	0.00%	671	3724	18.02%	-1.24	-1.75
Feb-01	1	13	7.69%	26.65%	564	3135	17.99%	-0.96	-1.59
Mar-01	3	10	30.00%	45.83%	580	3228	17.97%	0.94	-0.43
Apr-01	0	7	0.00%	0.00%	509	3149	16.16%	-1.16	-1.71
May-01	1	10	10.00%	30.00%	573	3380	16.95%	-0.59	-1.36
Jun-01	1	8	12.50%	33.07%	690	3954	17.45%	-0.37	-1.22
Jul-01	0	6	0.00%	0.00%	830	4835	17.17%	-1.11	-1.68
Aug-01	2	19	10.53%	30.69%	1217	5902	20.62%	-1.09	-1.66
Sep-01	1	6	16.67%	37.27%	546	3265	19.79%	-0.19	-1.12



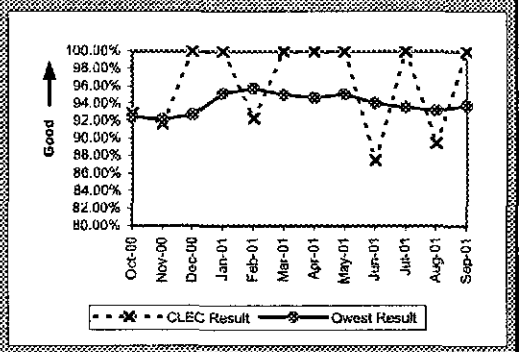
Repair Repeat Report Rate (Percent) (MR-7*)– Dispatches Outside MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00									
Nov-00									
Dec-00									
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	1	15	6.67%	24.94%	1028	4942	20.80%	-1.35	-1.82
Sep-01									



Repair Appointments Met (Percent) (MR-9)– Dispatches Outside MSAs

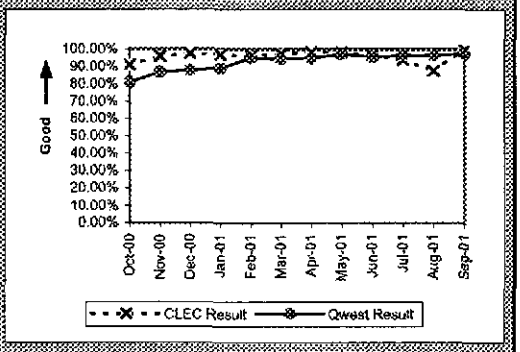
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	13	14	92.86%	25.75%	4950	5354	92.45%	-0.06	-1.03
Nov-00	11	12	91.67%	27.64%	4565	4955	92.13%	0.29	-0.82
Dec-00	6	6	100.00%	0.00%	3289	3548	92.70%	-0.69	-1.42
Jan-01	7	7	100.00%	0.00%	3543	3724	95.14%	-0.6	-1.36
Feb-01	12	13	92.31%	26.65%	3002	3135	95.76%	0.61	-0.63
Mar-01	10	10	100.00%	0.00%	3067	3228	95.01%	-0.72	-1.44
Apr-01	7	7	100.00%	0.00%	2981	3149	94.67%	-0.63	-1.38
May-01	10	10	100.00%	0.00%	3214	3380	95.09%	-0.72	-1.44
Jun-01	7	8	87.50%	33.07%	3718	3954	94.03%	0.72	-0.56
Jul-01	6	8	100.00%	0.00%	4523	4836	93.55%	-0.64	-1.39
Aug-01	17	19	89.47%	30.69%	5501	5902	93.21%	0.66	-0.6
Sep-01	6	6	100.00%	0.00%	3062	3265	93.78%	-0.63	-1.38



Checklist #14 - Resale - Residence Repair

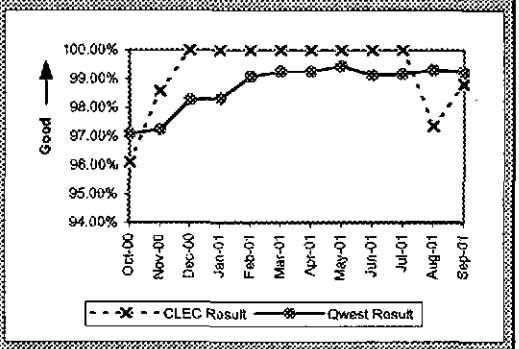
Out of Service Cleared within 24 hours (Percent) (MR-3)-- No Dispatches

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	92	101	91.09%	28.49%	4702	5804	81.01%	-2.56	-2.56
Nov-00	98	102	96.08%	19.41%	5049	5861	86.90%	-2.73	-2.66
Dec-00	86	88	97.73%	14.90%	5322	6054	87.91%	-2.6	-2.71
Jan-01	64	66	96.97%	17.14%	4572	5122	89.26%	-2.01	-2.22
Feb-01	55	57	96.49%	18.40%	3795	3979	95.38%	-0.4	-1.24
Mar-01	81	83	97.59%	15.33%	5028	5319	94.53%	-1.22	-1.74
Apr-01	63	64	98.44%	12.40%	4145	4356	95.16%	-1.21	-1.74
May-01	63	64	98.44%	12.40%	5336	5483	97.32%	-0.55	-1.33
Jun-01	57	59	96.61%	18.10%	5101	5325	95.79%	-0.31	-1.19
Jul-01	48	51	94.12%	23.53%	4426	4588	96.47%	0.89	-0.46
Aug-01	87	99	87.88%	32.84%	5323	5512	96.57%	3.71	1.25
Sep-01	45	45	100.00%	0.00%	4028	4120	97.77%	-1.01	-1.61



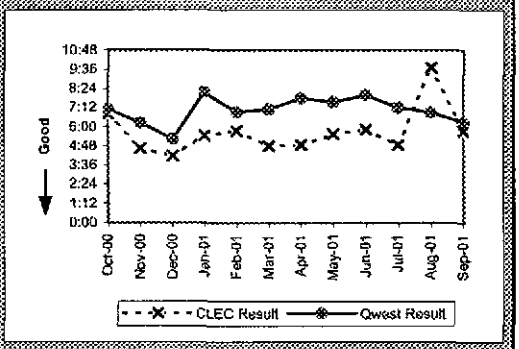
All Troubles Cleared within 48 hours (Percent) (MR-4)-- No Dispatches

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	272	283	96.11%	19.33%	27173	27988	97.09%	0.9	-0.45
Nov-00	208	211	98.58%	11.84%	23722	24395	97.24%	-1.18	-1.72
Dec-00	190	190	100.00%	0.00%	20048	20402	98.26%	-1.82	-2.11
Jan-01	107	107	100.00%	0.00%	10092	10265	98.31%	-1.35	-1.82
Feb-01	96	96	100.00%	0.00%	8123	8198	99.09%	-0.94	-1.57
Mar-01	153	153	100.00%	0.00%	9927	10002	99.25%	-1.07	-1.65
Apr-01	95	95	100.00%	0.00%	7662	7720	99.25%	-0.84	-1.51
May-01	97	97	100.00%	0.00%	9456	9510	99.43%	-0.74	-1.45
Jun-01	97	97	100.00%	0.00%	9588	9653	99.12%	-0.92	-1.56
Jul-01	79	79	100.00%	0.00%	8829	8903	99.17%	-0.81	-1.49
Aug-01	147	151	97.35%	16.06%	10285	10357	99.30%	2.23	0.36
Sep-01	83	84	98.81%	10.85%	7811	7872	99.23%	0.48	-0.71



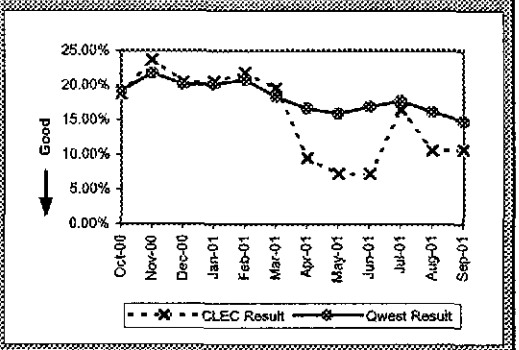
Mean Time to Restore (Hours:Minutes) (MR-6)-- No Dispatches

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	1930:27	283	6:49	14:48	198954:08	27988	7:07	-0.29	-1.19
Nov-00	979:48	211	4:39	11:16	152838:49	24395	6:16	-1.15	-1.7
Dec-00	796:19	190	4:11	7:08	106617:16	20402	5:14	-1.02	-1.62
Jan-01	585:38	107	5:28	8:04	83946:30	10265	8:11	-2.14	-2.3
Feb-01	555:25	96	5:47	7:46	56970:22	8198	6:57	-1.01	-1.61
Mar-01	737:02	153	4:49	6:57	71184:37	10002	7:07	-2.44	-2.48
Apr-01	462:17	95	4:52	7:11	60259:33	7720	7:48	-2.57	-2.56
May-01	539:35	97	5:34	7:38	72024:58	9510	7:34	-1.9	-2.15
Jun-01	567:52	97	5:51	7:45	77259:04	9653	8:00	-1.91	-2.16
Jul-01	384:01	79	4:52	7:58	64381:06	8903	7:14	-1.66	-2.01
Aug-01	1463:27	151	9:42	16:34	71887:16	10357	6:56	3.3	1.01
Sep-01	482:24	84	5:45	11:44	49430:05	7872	6:17	-0.48	-1.29



Repair Repeat Report Rate (Percent) (MR-7)-- No Dispatches

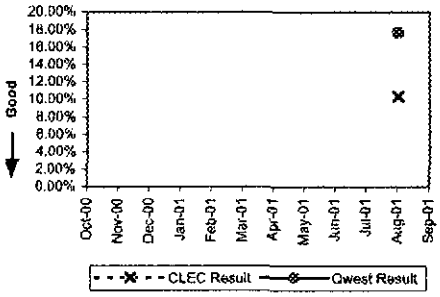
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	53	283	18.73%	39.01%	5365	27989	19.17%	-0.19	-1.11
Nov-00	50	211	23.70%	42.52%	5314	24418	21.76%	0.67	-0.59
Dec-00	39	190	20.53%	40.39%	4117	20404	20.18%	0.13	-0.92
Jan-01	22	107	20.56%	40.41%	2068	10265	20.15%	0.13	-0.92
Feb-01	21	96	21.88%	41.34%	1708	8199	20.83%	0.27	-0.84
Mar-01	30	153	19.61%	39.70%	1832	10003	18.31%	0.43	-0.74
Apr-01	9	95	9.47%	29.29%	1285	7723	16.64%	-1.86	-2.13
May-01	7	97	7.22%	25.88%	1510	9510	15.88%	-2.32	-2.41
Jun-01	7	97	7.22%	25.88%	1632	9653	16.91%	-2.53	-2.54
Jul-01	13	79	16.46%	37.08%	1579	8903	17.74%	-0.3	-1.18
Aug-01	16	151	10.60%	30.78%	1673	10357	16.15%	-1.84	-2.12
Sep-01	9	84	10.71%	30.93%	1161	7873	14.75%	-1.04	-1.63



Checklist #14 - Resale - Residence Repair

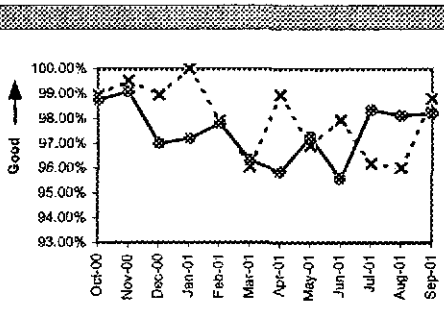
Repair Repeat Report Rate (Percent) (MR-7*)-- No Dispatches

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Rese	Mod Z Scr	Parity Scr
Oct-00									
Nov-00									
Dec-00									
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	9	87	10.34%	30.45%	938	5305	17.68%	-1.78	-2.08
Sep-01									



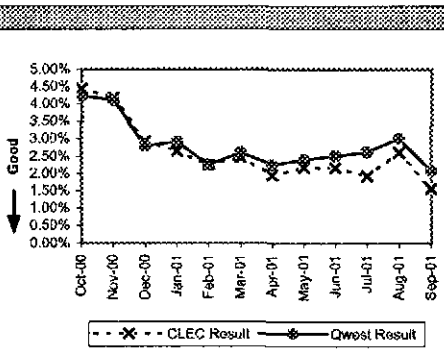
Repair Appointments Met (Percent) (MR-9)-- No Dispatches

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	280	283	98.94%	10.24%	27637	27989	98.74%	-0.3	-1.18
Nov-00	210	211	99.53%	6.87%	24193	24418	99.08%	-0.68	-1.41
Dec-00	188	190	98.95%	10.21%	19792	20404	97.00%	-1.57	-1.95
Jan-01	107	107	100.00%	0.00%	9977	10265	97.19%	-1.75	-2.06
Feb-01	94	96	97.92%	14.26%	8018	8199	97.79%	-0.08	-1.05
Mar-01	147	153	96.08%	19.41%	9633	10003	96.30%	0.2	-0.88
Apr-01	94	95	98.95%	10.21%	7402	7723	95.84%	-1.51	-1.92
May-01	94	97	96.91%	17.31%	9250	9510	97.27%	0.28	-0.83
Jun-01	95	97	97.94%	14.21%	9226	9653	95.58%	-1.13	-1.68
Jul-01	76	79	96.20%	19.11%	8756	8903	98.35%	1.33	-0.19
Aug-01	145	151	96.03%	19.53%	10162	10357	98.12%	1.69	0.02
Sep-01	83	84	98.81%	10.85%	7732	7873	98.21%	-0.41	-1.25



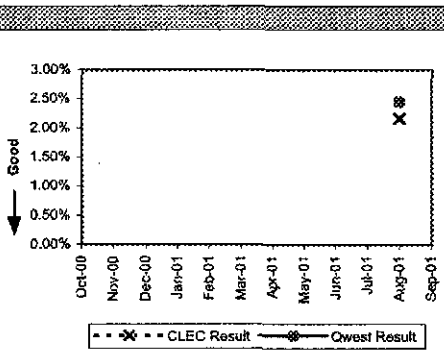
Trouble Rate (Percent) (MR-8)

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	933	21028	4.44%	20.59%	85287	2011509	4.24%	1.41	-0.14
Nov-00	890	21258	4.19%	20.03%	82924	2018424	4.11%	0.57	-0.65
Dec-00	623	21223	2.94%	16.88%	56707	2027074	2.80%	1.21	-0.26
Jan-01	562	21283	2.64%	16.04%	59400	2035781	2.92%	-2.37	-2.44
Feb-01	475	21008	2.26%	14.87%	48025	2043681	2.25%	0.09	-0.95
Mar-01	757	30808	2.46%	15.48%	52899	2029706	2.61%	-1.63	-1.99
Apr-01	576	29516	1.95%	13.83%	45334	2018968	2.25%	-3.38	-3.06
May-01	609	28066	2.17%	14.57%	48420	2013080	2.41%	-2.58	-2.55
Jun-01	663	30654	2.16%	14.55%	50269	2002005	2.51%	-3.87	-3.35
Jul-01	562	29074	1.93%	13.77%	52418	2000556	2.62%	-7.28	-5.43
Aug-01	822	31471	2.61%	15.95%	60130	1994737	3.01%	-4.14	-3.52
Sep-01	441	28124	1.57%	12.42%	41591	1995268	2.08%	-6.02	-4.66



Trouble Rate (Percent) (MR-8*)

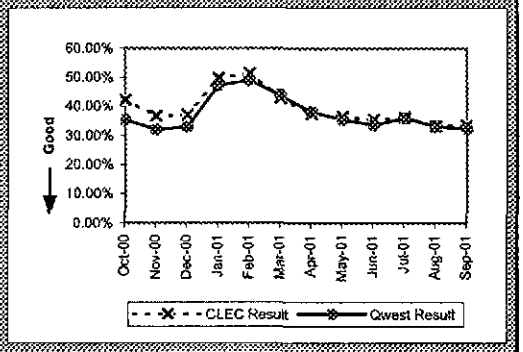
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00									
Nov-00									
Dec-00									
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	681	31471	2.16%	14.55%	48822	1994737	2.45%	-3.23	-2.96
Sep-01									



Checklist #14 - Resale - Residence Repair

Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10)

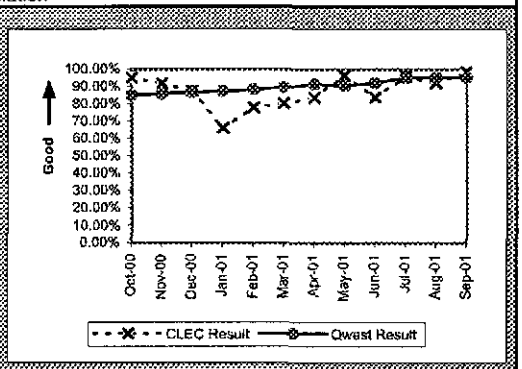
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	685	1618	42.34%	49.41%	46731	132018	35.40%	5.8	2.53
Nov-00	518	1408	36.79%	48.22%	39118	122042	32.05%	3.79	1.3
Dec-00	369	992	37.20%	48.33%	27893	84600	32.97%	2.82	0.71
Jan-01	558	1120	49.82%	50.00%	53315	112715	47.30%	1.68	0.02
Feb-01	504	979	51.48%	49.98%	44169	90194	48.97%	1.56	-0.05
Mar-01	571	1328	43.00%	49.51%	41387	94286	43.90%	-0.65	-1.4
Apr-01	347	923	37.59%	48.44%	28028	73362	38.21%	-0.38	-1.23
May-01	353	962	36.69%	48.20%	26819	75239	35.65%	0.68	-0.59
Jun-01	366	1029	35.57%	47.87%	25541	75810	33.69%	1.27	-0.23
Jul-01	322	894	36.43%	48.12%	29579	81997	36.07%	0.22	-0.87
Aug-01	411	1233	33.33%	47.14%	29871	90001	33.19%	0.11	-0.94
Sep-01	224	665	33.68%	47.26%	19933	61524	32.40%	0.7	-0.57



Checklist #14 - Resale - Business Installation

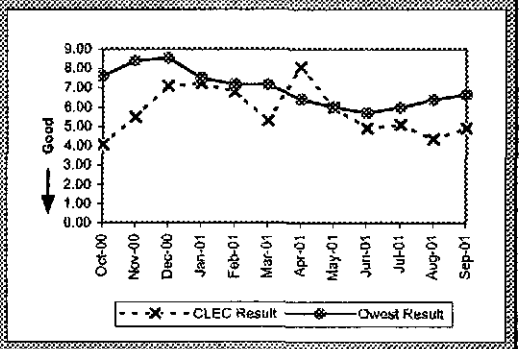
Installation Commitments Met (Percent) (OP-3)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	39	41	95.12%	21.54%	3427	4030	85.04%	-1.8	-2.1
Nov-00	57	62	91.94%	27.23%	3095	3597	86.04%	-1.33	-1.81
Dec-00	71	81	87.65%	32.90%	3003	3457	86.87%	-0.21	-1.13
Jan-01	47	71	66.20%	47.30%	3294	3776	87.24%	4.52	1.75
Feb-01	50	64	78.13%	41.34%	3103	3512	88.35%	2.31	0.41
Mar-01	78	97	80.41%	39.69%	3401	3789	89.76%	2.72	0.65
Apr-01	47	56	83.93%	36.73%	3274	3578	91.50%	1.65	0.12
May-01	167	173	96.53%	18.30%	3135	3458	90.66%	-2.59	-2.57
Jun-01	94	112	83.93%	36.73%	3092	3346	92.41%	2.94	0.79
Jul-01	73	76	96.05%	19.47%	3245	3396	95.55%	-0.21	-1.13
Aug-01	97	105	92.38%	26.53%	3561	3738	95.26%	1.31	-0.21
Sep-01	61	62	98.78%	10.98%	3075	3229	95.23%	-1.49	-1.91



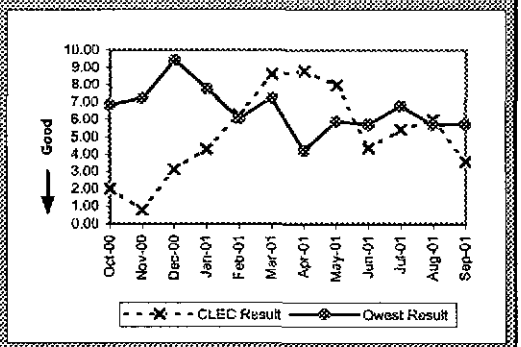
Installation Interval (Average Days) (OP-4)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	167	41	4.07	2.81	30630	4028	7.60	-2.05	-2.24
Nov-00	340	62	5.48	4.57	30104	3596	8.37	-1.82	-1.98
Dec-00	574	81	7.09	5.81	29452	3451	8.53	-0.87	-1.53
Jan-01	513	71	7.23	11.53	28206	3776	7.47	-0.16	-1.09
Feb-01	434	64	6.78	10.44	25126	3511	7.16	-0.25	-1.15
Mar-01	514	97	5.30	7.29	27039	3788	7.14	-1.43	-1.87
Apr-01	451	56	8.05	18.17	22870	3576	6.40	1.05	-0.36
May-01	1034	173	5.98	3.95	20721	3455	6.00	-0.03	-1.02
Jun-01	549	112	4.90	5.12	19057	3345	5.70	-0.8	-1.49
Jul-01	417	82	5.09	5.20	21740	3637	5.98	-0.78	-1.47
Aug-01	479	110	4.35	3.14	25607	4005	6.39	-1.96	-2.19
Sep-01	436	89	4.90	3.83	23313	3507	6.65	-1.73	-2.05



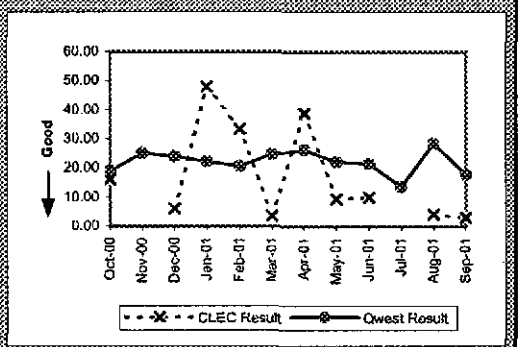
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	2	1	2.00		1325	194	6.83	-0.38	-1.23
Nov-00	4	5	0.80	0.45	1198	166	7.22	-1.08	-1.66
Dec-00	28	9	3.11	2.37	1327	141	9.41	-0.63	-1.38
Jan-01	90	21	4.29	2.72	1137	146	7.79	-0.8	-1.48
Feb-01	69	11	6.27	6.42	732	121	6.05	0.22	-0.87
Mar-01	146	17	8.59	15.84	962	133	7.23	0.44	-0.73
Apr-01	44	5	8.80	13.86	325	77	4.22	1.05	-0.36
May-01	24	3	8.00	10.44	655	111	5.90	0.59	-0.64
Jun-01	48	11	4.36	5.33	516	90	5.73	-0.36	-1.22
Jul-01	49	9	5.44	6.15	2305	340	6.78	-0.23	-1.14
Aug-01	66	11	6.00	5.33	2084	365	5.71	0.29	-0.82
Sep-01	25	7	3.57	6.43	2107	367	5.74	-0.6	-1.37



Delayed Days for Facility Reasons (Average Days) (OP-6B)-- Dispatches Within MSAs

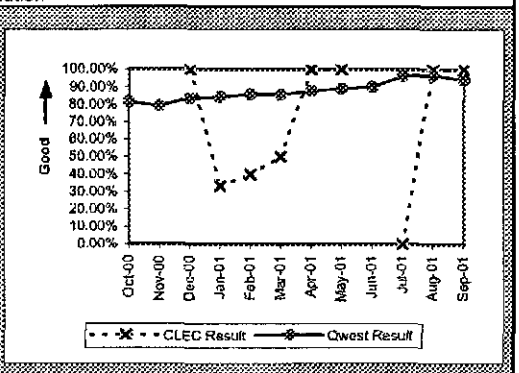
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	16	1	16.00		7723	409	18.88	-0.14	-1.09
Nov-00					8406	336	25.02		
Dec-00	6	1	6.00		7464	313	23.85	-0.67	-1.41
Jan-01	144	3	48.00	31.32	7427	336	22.10	1.45	-0.12
Feb-01	100	3	33.33	27.74	5920	288	20.56	0.91	-0.45
Mar-01	7	2	3.50	3.54	6267	255	24.58	-1.02	-1.82
Apr-01	155	4	38.75	60.46	5943	227	26.18	0.96	-0.42
May-01	28	3	9.33	7.51	4655	212	21.96	-0.98	-1.6
Jun-01	69	7	9.86	8.53	3519	164	21.46	-1.09	-1.66
Jul-01					714	53	13.47		
Aug-01	8	2	4.00	4.24	2236	79	28.30	-0.9	-1.54
Sep-01	3	1	3.00		1153	65	17.74	-0.71	-1.43



Checklist #14 - Resale - Business Installation

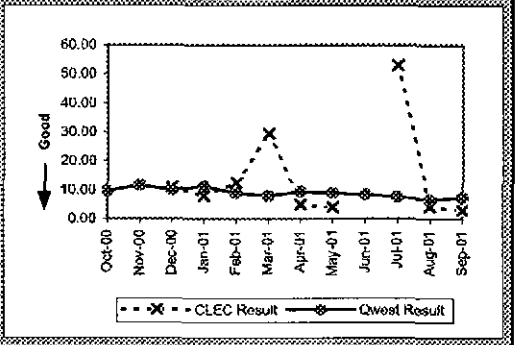
Installation Commitments Met (Percent) (OP-3)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00					287	352	81.53%		
Nov-00					280	353	79.32%		
Dec-00	4	4	100.00%	0.00%	259	310	83.55%	-0.88	-1.54
Jan-01	1	3	33.33%	47.14%	302	358	84.36%	1.83	0.12
Feb-01	2	5	40.00%	48.99%	302	351	86.04%	2.29	0.39
Mar-01	1	2	50.00%	50.00%	303	354	85.59%	1.06	-0.36
Apr-01	1	1	100.00%	0.00%	347	395	87.85%	-0.37	-1.29
May-01	2	2	100.00%	0.00%	304	342	88.89%	-0.5	-1.3
Jun-01					296	329	89.97%		
Jul-01	0	1	0.00%	0.00%	351	365	96.16%	2.07	0.26
Aug-01	4	4	100.00%	0.00%	359	371	96.77%	-0.36	-1.22
Sep-01	2	2	100.00%	0.00%	340	361	94.18%	-0.35	-1.21



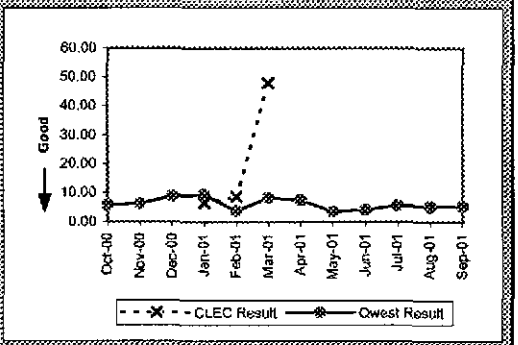
Installation Interval (Average Days) (OP-4)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00					3412	352	9.69		
Nov-00					4097	353	11.61		
Dec-00	44	4	11.00	9.27	3129	310	10.09	0.13	-0.92
Jan-01	24	3	8.00	3.00	4034	358	11.27	-0.33	-1.2
Feb-01	63	5	12.60	7.92	3141	351	8.95	1	-0.39
Mar-01	59	2	29.50	34.65	2824	354	7.98	1.83	0.11
Apr-01	5	1	5.00		3720	395	9.42	-0.29	-1.18
May-01	8	2	4.00	1.41	3041	342	8.89	-0.41	-1.25
Jun-01					2817	329	8.56		
Jul-01	53	1	53.00		2990	389	7.69	2.26	0.37
Aug-01	17	4	4.25	0.96	2619	393	6.66	-0.67	-1.41
Sep-01	6	2	3.00	2.83	2858	388	7.37	-0.65	-1.39



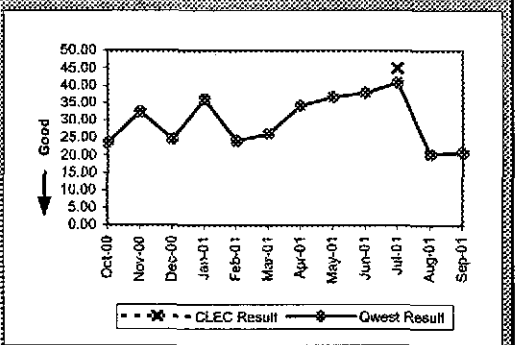
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00					117	20	5.85		
Nov-00					174	28	6.21		
Dec-00					150	17	8.82		
Jan-01	13	2	6.50	2.12	131	14	9.36	-0.28	-1.17
Feb-01	26	3	8.67	8.96	45	12	3.75	1.25	-0.24
Mar-01	48	1	48.00		158	19	8.32	1.14	-0.31
Apr-01					105	14	7.50		
May-01					25	7	3.57		
Jun-01					46	11	4.18		
Jul-01					155	27	5.74		
Aug-01					150	29	5.17		
Sep-01					225	42	5.36		



Delayed Days for Facility Reasons (Average Days) (OP-6B)-- Dispatches Outside MSAs

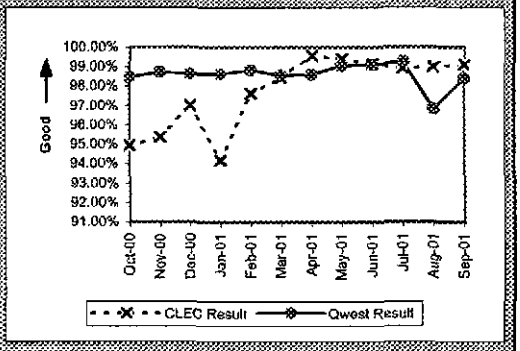
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00					1060	45	23.56		
Nov-00					1455	45	32.33		
Dec-00					835	34	24.56		
Jan-01					1512	42	36.00		
Feb-01					891	37	24.08		
Mar-01					835	32	26.09		
Apr-01					1161	34	34.18		
May-01					1133	31	36.55		
Jun-01					832	22	37.82		
Jul-01	45	1	45.00		449	11	40.82	0.18	-0.89
Aug-01					101	5	20.20		
Sep-01					124	6	20.67		



Checklist #14 - Resale - Business Installation

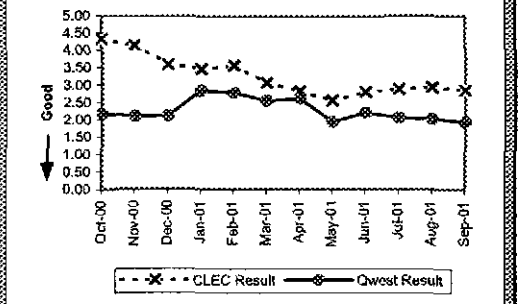
Installation Commitments Met (Percent) (OP-3)-- No Dispatches

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	282	297	94.95%	21.90%	7126	7236	98.48%	7.72	3.69
Nov-00	351	368	95.38%	20.99%	7084	7174	98.75%	3.72	1.26
Dec-00	487	502	97.01%	17.03%	6448	6537	98.64%	3.03	0.84
Jan-01	470	499	94.19%	23.40%	4573	4636	98.64%	5.76	2.5
Feb-01	455	466	97.64%	15.16%	4184	4233	98.84%	2.02	0.23
Mar-01	705	716	98.46%	12.30%	4326	4389	98.56%	0.21	-0.87
Apr-01	492	494	99.60%	8.35%	4325	4386	98.61%	-1.77	-2.08
May-01	511	514	99.42%	7.62%	5394	5445	99.06%	-0.79	-1.48
Jun-01	475	479	99.16%	9.10%	5716	5767	99.12%	-0.11	-1.07
Jul-01	470	475	98.95%	10.21%	3856	3884	99.28%	0.8	-0.52
Aug-01	506	511	99.02%	9.84%	708	731	96.85%	-2.15	-2.31
Sep-01	344	347	99.14%	9.26%	619	629	98.41%	-0.87	-1.53



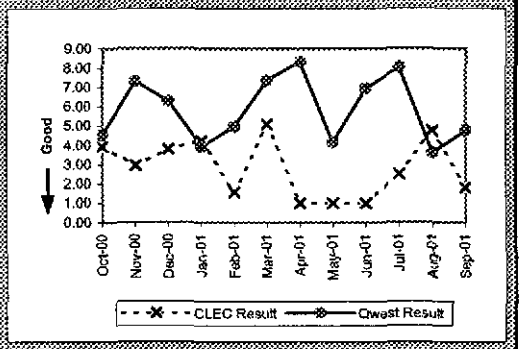
Installation Interval (Average Days) (OP-4)-- No Dispatches

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	1287	297	4.33	3.32	15758	7236	2.18	3.72	1.26
Nov-00	1529	368	4.15	5.03	15089	7173	2.10	3.72	1.26
Dec-00	1804	502	3.59	3.33	13831	6535	2.12	3.72	1.26
Jan-01	1729	499	3.46	2.81	13171	4636	2.84	3.71	1.25
Feb-01	1661	466	3.56	3.61	11756	4233	2.78	2.49	0.52
Mar-01	2197	716	3.07	2.93	11193	4388	2.55	3.11	0.89
Apr-01	1398	494	2.83	2.42	11429	4385	2.61	1.07	-0.35
May-01	1177	460	2.56	1.06	9755	5003	1.95	8.46	4.14
Jun-01	1148	410	2.80	1.02	11286	5088	2.21	7	3.26
Jul-01	1087	375	2.90	1.31	7285	3526	2.07	6.86	3.17
Aug-01	1020	346	2.95	1.12	1290	631	2.04	6.44	2.92
Sep-01	663	232	2.86	1.52	1054	540	1.95	6.28	2.82



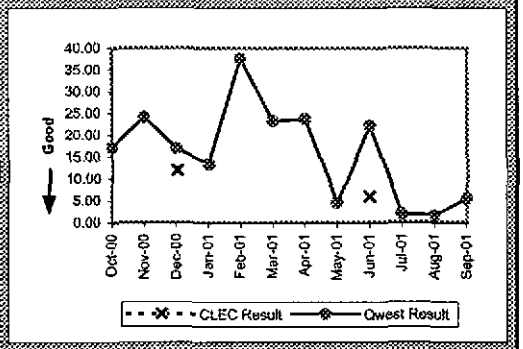
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A)-- No Dispatches

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	59	15	3.93	2.84	344	76	4.53	-0.22	-1.13
Nov-00	50	17	2.94	4.15	394	54	7.30	-1.17	-1.71
Dec-00	53	14	3.79	1.81	390	62	6.29	-0.81	-1.49
Jan-01	123	29	4.24	3.98	181	46	3.93	0.25	-0.85
Feb-01	17	11	1.55	1.13	159	32	4.97	-0.83	-1.5
Mar-01	56	11	5.09	4.18	302	41	7.37	-0.47	-1.28
Apr-01	2	2	1.00	0.00	408	49	8.33	-0.43	-1.26
May-01	3	3	1.00	0.00	141	34	4.15	-0.88	-1.52
Jun-01	3	3	1.00	0.00	292	42	6.95	-1.32	-1.81
Jul-01	20	8	2.50	1.60	619	77	8.04	-0.78	-1.47
Aug-01	62	13	4.77	4.57	123	34	3.62	0.57	-0.65
Sep-01	9	5	1.80	0.84	181	38	4.76	-0.89	-1.54



Delayed Days for Facility Reasons (Average Days) (OP-6B)-- No Dispatches

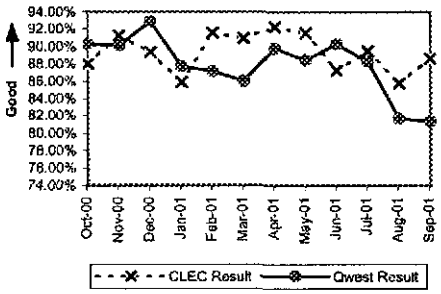
Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00					583	34	17.15		
Nov-00					868	36	24.11		
Dec-00	12	1	12.00		457	27	16.93	-0.27	-1.16
Jan-01					227	17	13.35		
Feb-01					640	17	37.65		
Mar-01					512	22	23.27		
Apr-01					285	12	23.75		
May-01					78	17	4.59		
Jun-01	6	1	6.00		200	9	22.22	-0.45	-1.27
Jul-01					4	2	2.00		
Aug-01					5	3	1.67		
Sep-01					22	4	5.50		



Checklist #14 - Resale - Business Installation

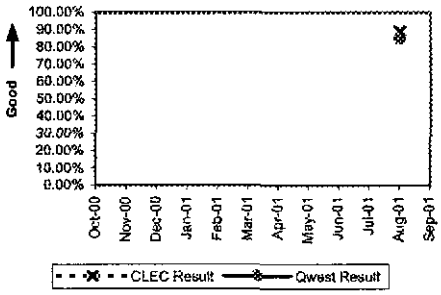
New Service Installation Quality (Percent) (OP-5)

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	294	334	88.02%	32.47%	10707	11856	90.31%	1.39	-0.19
Nov-00	367	402	91.29%	28.19%	10814	12000	90.12%	-0.78	-1.47
Dec-00	479	536	89.37%	30.83%	10473	11272	92.91%	3.13	0.9
Jan-01	536	624	85.90%	34.80%	8808	10039	87.74%	1.36	-0.17
Feb-01	546	596	91.61%	27.72%	7748	8891	87.14%	-3.15	-2.92
Mar-01	644	708	90.96%	28.67%	7557	8784	86.03%	-3.64	-3.21
Apr-01	657	712	92.28%	26.70%	7991	8901	89.78%	-2.12	-2.29
May-01	588	642	91.59%	27.76%	8156	9220	88.46%	-2.4	-2.46
Jun-01	581	666	87.24%	33.37%	8870	9822	90.31%	2.59	0.58
Jul-01	528	590	89.49%	30.67%	7916	8967	88.28%	-0.89	-1.54
Aug-01	512	597	85.76%	34.94%	5353	6553	81.69%	-2.46	-2.5
Sep-01	476	537	88.64%	31.73%	3947	4850	81.38%	-4.1	-3.49



New Service Installation Quality (Percent) (OP-5*)

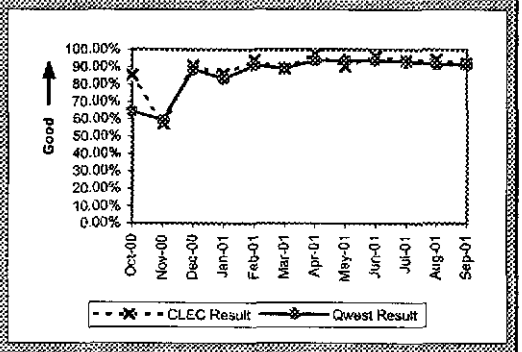
Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00									
Nov-00									
Dec-00									
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	532	597	89.11%	31.15%	5567	6553	84.95%	-2.72	-2.65
Sep-01									



Checklist #14 - Resale - Business Repair

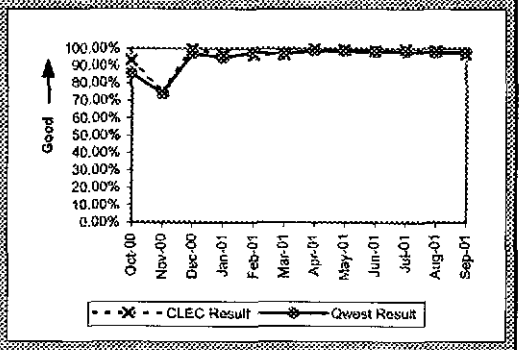
Out of Service Cleared within 24 hours (Percent) (MR-3)– Dispatches Within MSAs

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	29	34	85.29%	35.42%	2920	4526	64.52%	-2.53	-2.53
Nov-00	36	63	57.14%	49.49%	2755	4631	59.49%	0.37	-0.78
Dec-00	40	44	90.91%	28.75%	2498	2810	88.90%	-0.42	-1.26
Jan-01	82	95	86.32%	34.37%	3600	4317	83.39%	-0.78	-1.46
Feb-01	76	81	93.83%	24.07%	2834	3115	90.98%	-0.88	-1.54
Mar-01	91	102	89.22%	31.02%	3232	3613	89.45%	0.11	-0.93
Apr-01	82	84	97.62%	15.25%	2916	3106	93.88%	-1.41	-1.86
May-01	104	115	90.43%	29.41%	3128	3323	94.13%	1.56	-0.05
Jun-01	131	136	96.32%	18.82%	2885	3074	93.85%	-1.17	-1.71
Jul-01	154	164	93.90%	23.93%	3154	3385	93.18%	-0.36	-1.22
Aug-01	205	217	94.47%	22.86%	3613	3944	91.61%	-1.48	-1.9
Sep-01	119	129	92.25%	26.74%	2610	2852	91.51%	-0.29	-1.18



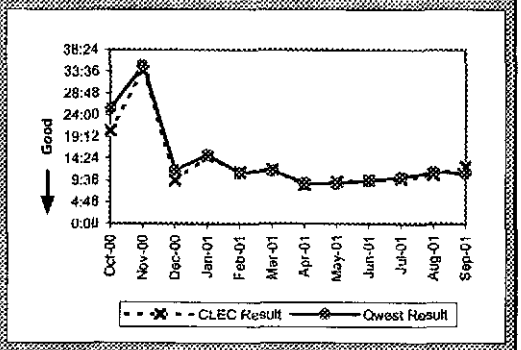
All Troubles Cleared within 48 hours (Percent) (MR-4)– Dispatches Within MSAs

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	41	44	93.18%	25.21%	4936	5752	85.81%	-1.4	-1.85
Nov-00	52	69	75.36%	43.09%	4255	5750	74.00%	-0.26	-1.16
Dec-00	55	55	100.00%	0.00%	3429	3525	97.28%	-1.23	-1.75
Jan-01	107	111	96.40%	18.64%	5142	5434	94.63%	-0.82	-1.5
Feb-01	100	104	96.15%	19.23%	3854	3940	97.82%	1.09	-0.34
Mar-01	132	137	96.35%	18.75%	4405	4543	96.96%	0.46	-0.72
Apr-01	114	114	100.00%	0.00%	3882	3932	98.73%	-1.19	-1.73
May-01	152	153	99.35%	8.06%	4157	4213	98.67%	-0.72	-1.44
Jun-01	168	170	98.82%	10.78%	3890	3957	98.31%	-0.51	-1.31
Jul-01	193	194	99.48%	7.16%	4215	4293	98.18%	-1.33	-1.81
Aug-01	259	263	98.48%	12.24%	4923	5032	97.83%	-0.7	-1.43
Sep-01	165	171	96.49%	18.40%	3604	3685	97.80%	1.1	-0.33



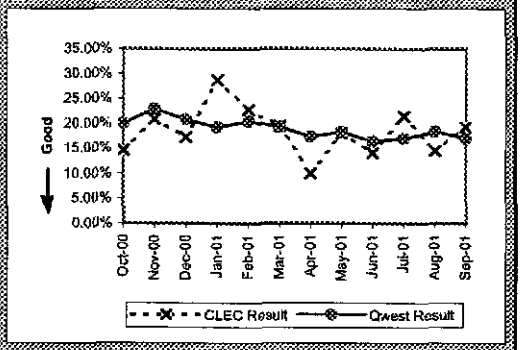
Mean Time to Restore (Hours:Minutes) (MR-6)– Dispatches Within MSAs

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	904:16	44	20:33	22:12	146037:35	5752	25:23	-1.12	-1.68
Nov-00	2326:48	69	33:43	34:40	200573:47	5750	34:53	-0.21	-1.13
Dec-00	525:28	55	9:33	8:40	41779:24	3525	11:51	-4.1	-1.67
Jan-01	1637:07	111	14:45	17:16	82136:35	5434	15:07	-0.21	-1.13
Feb-01	1178:50	104	11:20	14:31	44249:10	3940	11:14	0.06	-0.96
Mar-01	1642:18	137	11:59	12:51	53124:31	4543	11:42	0.23	-0.86
Apr-01	967:39	114	8:29	7:45	35358:07	3932	9:00	-0.47	-1.28
May-01	1428:22	153	9:20	10:45	37365:15	4213	8:52	0.48	-0.72
Jun-01	1623:27	170	9:33	12:13	37591:40	3957	9:30	0.05	-0.97
Jul-01	1903:24	194	9:49	11:16	43855:34	4293	10:13	-0.36	-1.22
Aug-01	2852:24	263	10:51	12:00	56999:02	5032	11:20	-0.37	-1.23
Sep-01	2152:57	171	12:35	15:04	41056:43	3685	11:08	1.39	-0.15



Repair Repeat Report Rate (Percent) (MR-7)– Dispatches Within MSAs

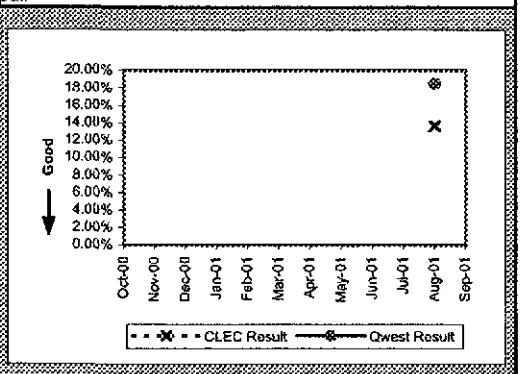
Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	7	48	14.58%	35.29%	1200	6007	19.98%	-0.93	-1.57
Nov-00	15	72	20.83%	40.61%	1372	5998	22.87%	-0.41	-1.25
Dec-00	10	58	17.24%	37.77%	757	3645	20.77%	-0.66	-1.4
Jan-01	33	115	28.70%	45.23%	1083	5643	19.19%	2.44	0.48
Feb-01	25	110	22.73%	41.91%	832	4080	20.39%	0.61	-0.63
Mar-01	28	144	19.44%	39.58%	903	4694	19.24%	0.08	-0.95
Apr-01	12	120	10.00%	30.00%	702	4055	17.31%	-2.09	-2.27
May-01	29	161	18.01%	38.43%	796	4354	18.28%	-0.09	-1.05
Jun-01	25	177	14.12%	34.83%	679	4134	16.42%	-0.81	-1.49
Jul-01	44	205	21.46%	41.06%	756	4439	17.03%	1.61	-0.02
Aug-01	39	270	14.44%	35.15%	964	5252	18.35%	-1.62	-1.98
Sep-01	34	177	19.21%	39.39%	649	3823	16.98%	0.78	-0.53



Checklist #14 - Resale - Business Repair

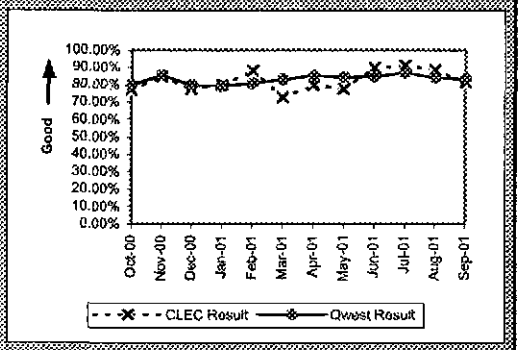
Repair Repeat Report Rate (Percent) (MR-7*)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00									
Nov-00									
Dec-00									
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	32	235	13.62%	34.30%	836	4523	18.48%	-1.87	-2.14
Sep-01									



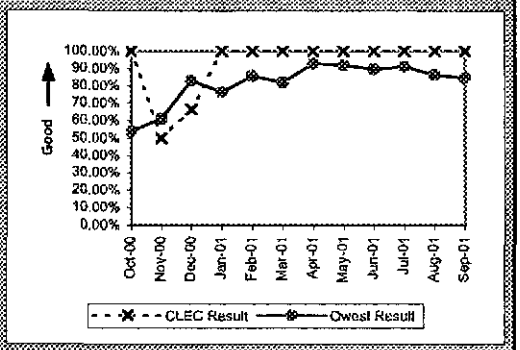
Repair Appointments Met (Percent) (MR-9)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	37	48	77.08%	42.03%	4801	6007	79.92%	0.45	-0.73
Nov-00	61	72	84.72%	35.98%	5123	5998	85.41%	0.12	-0.93
Dec-00	45	58	77.59%	41.70%	2900	3645	79.56%	0.34	-0.79
Jan-01	92	115	80.00%	40.00%	4477	5643	79.34%	-0.17	-1.11
Feb-01	97	110	88.18%	32.28%	3295	4080	80.78%	-1.95	-2.18
Mar-01	105	144	72.92%	44.44%	3898	4694	83.04%	3	0.82
Apr-01	96	120	80.00%	40.00%	3456	4055	85.23%	1.54	-0.06
May-01	125	161	77.64%	41.67%	3668	4354	84.24%	2.16	0.31
Jun-01	159	177	89.83%	30.22%	3506	4134	84.81%	-1.82	-2.11
Jul-01	187	205	91.22%	28.36%	3852	4439	86.78%	-1.84	-2.12
Aug-01	239	270	88.52%	31.88%	4418	5252	84.12%	-1.93	-2.17
Sep-01	144	177	81.36%	38.95%	3176	3823	83.08%	0.61	-0.63



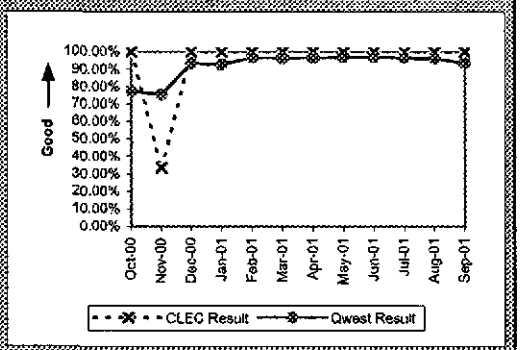
Out of Service Cleared within 24 hours (Percent) (MR-3)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	1	1	100.00%	0.00%	247	458	53.93%	-0.92	-1.56
Nov-00	1	2	50.00%	50.00%	284	464	61.21%	0.32	-0.8
Dec-00	2	3	66.67%	47.14%	342	411	83.21%	0.49	-0.7
Jan-01	1	1	100.00%	0.00%	283	370	76.49%	-0.55	-1.34
Feb-01	2	2	100.00%	0.00%	265	309	85.76%	-0.57	-1.35
Mar-01	3	3	100.00%	0.00%	265	323	82.04%	-0.81	-1.49
Apr-01	1	1	100.00%	0.00%	260	280	92.86%	-0.28	-1.17
May-01	2	2	100.00%	0.00%	325	354	91.81%	-0.42	-1.26
Jun-01	1	1	100.00%	0.00%	321	358	89.66%	-0.34	-1.21
Jul-01	2	2	100.00%	0.00%	407	447	91.05%	-0.44	-1.27
Aug-01	11	11	100.00%	0.00%	461	534	86.33%	-1.31	-1.79
Sep-01	6	6	100.00%	0.00%	252	298	84.56%	-1.04	-1.63



All Troubles Cleared within 48 hours (Percent) (MR-4)-- Dispatches Outside MSAs

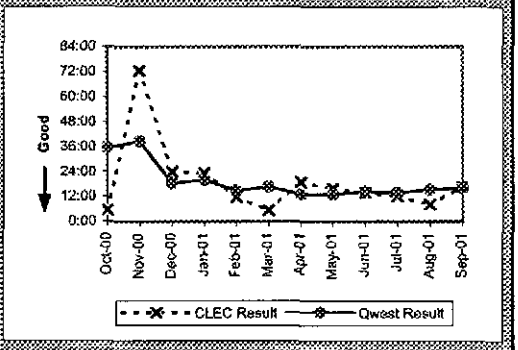
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	1	1	100.00%	0.00%	453	585	77.44%	-0.54	-1.33
Nov-00	1	3	33.33%	47.14%	438	580	75.52%	8.04	3.89
Dec-00	3	3	100.00%	0.00%	477	511	93.35%	-0.46	-1.28
Jan-01	1	1	100.00%	0.00%	439	473	92.81%	-0.28	-1.17
Feb-01	2	2	100.00%	0.00%	360	393	96.69%	-0.26	-1.16
Mar-01	3	3	100.00%	0.00%	397	412	96.36%	-0.34	-1.2
Apr-01	1	1	100.00%	0.00%	340	352	96.59%	-0.19	-1.11
May-01	3	3	100.00%	0.00%	486	502	96.81%	-0.31	-1.19
Jun-01	2	2	100.00%	0.00%	457	471	97.03%	-0.25	-1.15
Jul-01	3	3	100.00%	0.00%	542	561	96.61%	-0.32	-1.2
Aug-01	12	12	100.00%	0.00%	645	670	96.27%	-0.68	-1.41
Sep-01	7	7	100.00%	0.00%	365	391	93.35%	-0.7	-1.43



Checklist #14 - Resale - Business Repair

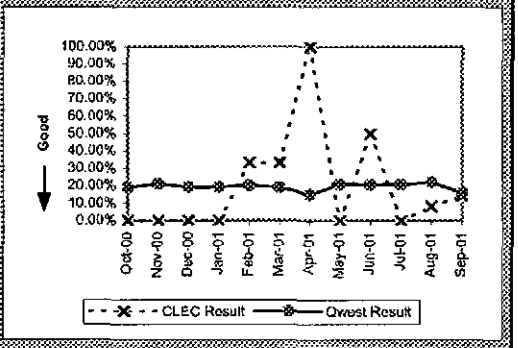
Mean Time to Restore (Hours:Minutes) (MR-6)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resc	Mod Z Scr	Parity Scr
Oct-00	5:38	1	5:38		20722:17	585	35:25	-0.72	-1.44
Nov-00	217:26	3	72:29	57:06	22387:37	580	38:36	1.15	-0.3
Dec-00	71:54	3	23:58	3:08	9441:26	511	18:29	0.45	-0.73
Jan-01	23:28	1	23:28		9507:39	473	20:06	0.53	-0.68
Feb-01	23:37	2	11:49	9:42	5850:00	393	14:53	-0.31	-1.19
Mar-01	16:19	3	5:26	2:13	6912:37	412	16:47	-0.85	-1.51
Apr-01	19:00	1	19:00		4594:41	352	13:03	0.57	-0.65
May-01	47:59	3	16:00	11:51	6608:30	502	13:10	0.59	-0.64
Jun-01	27:47	2	13:54	4:28	6783:16	471	14:24	-0.05	-1.03
Jul-01	36:40	3	12:13	11:12	7854:21	561	14:00	-0.23	-1.14
Aug-01	98:52	12	8:14	7:52	10301:59	670	15:23	-1.7	-2.03
Sep-01	117:09	7	16:44	7:30	6388:31	391	16:20	0.2	-0.86



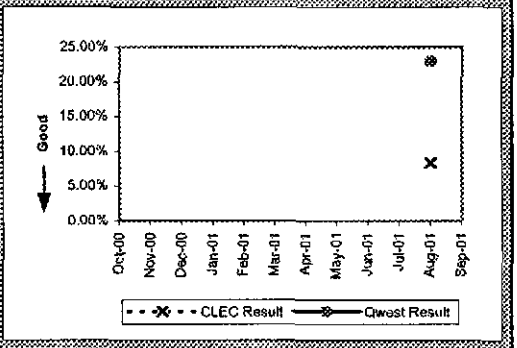
Repair Repeat Report Rate (Percent) (MR-7)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resc	Mod Z Scr	Parity Scr
Oct-00	0	1	0.00%	0.00%	115	600	19.17%	-0.49	-1.3
Nov-00	0	3	0.00%	0.00%	128	601	21.30%	-0.9	-1.55
Dec-00	0	3	0.00%	0.00%	103	530	19.43%	-0.85	-1.52
Jan-01	0	2	0.00%	0.00%	95	489	19.43%	-0.69	-1.42
Feb-01	1	3	33.33%	47.14%	82	402	20.40%	0.5	-0.69
Mar-01	1	3	33.33%	47.14%	81	423	19.15%	0.56	-0.66
Apr-01	1	1	100.00%	0.00%	54	357	15.13%	1.44	-0.12
May-01	0	3	0.00%	0.00%	108	516	20.93%	-0.89	-1.54
Jun-01	1	2	50.00%	50.00%	100	481	20.79%	0.81	-0.51
Jul-01	0	3	0.00%	0.00%	120	575	20.87%	-0.89	-1.54
Aug-01	1	12	8.33%	27.64%	152	688	22.09%	-1.14	-1.69
Sep-01	1	7	14.29%	34.99%	84	398	16.08%	-0.13	-1.08



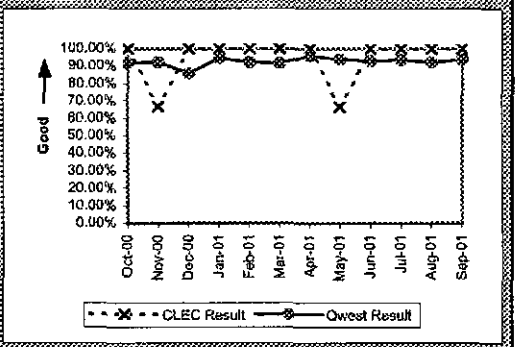
Repair Repeat Report Rate (Percent) (MR-7*)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00									
Nov-00									
Dec-00									
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	1	12	8.33%	27.64%	126	549	22.95%	-1.19	-1.72
Sep-01									



Repair Appointments Met (Percent) (MR-9)-- Dispatches Outside MSAs

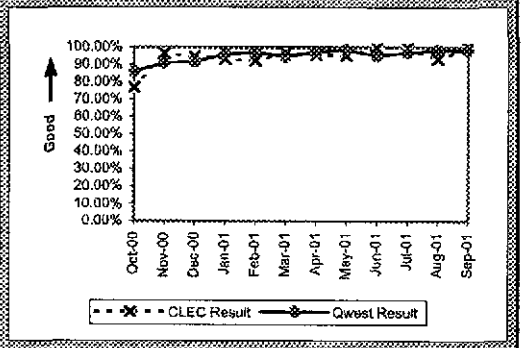
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resc	Mod Z Scr	Parity Scr
Oct-00	1	1	100.00%	0.00%	550	600	91.67%	-0.3	-1.18
Nov-00	2	3	66.67%	47.14%	554	601	92.18%	3.72	1.26
Dec-00	3	3	100.00%	0.00%	455	530	85.85%	-0.7	-1.43
Jan-01	2	2	100.00%	0.00%	463	489	94.68%	-0.33	-1.2
Feb-01	3	3	100.00%	0.00%	371	402	92.29%	-0.5	-1.3
Mar-01	3	3	100.00%	0.00%	388	423	91.73%	-0.52	-1.32
Apr-01	1	1	100.00%	0.00%	343	357	96.08%	-0.2	-1.12
May-01	2	3	66.67%	47.14%	485	516	93.99%	1.34	-0.19
Jun-01	2	2	100.00%	0.00%	448	481	93.14%	-0.38	-1.23
Jul-01	3	3	100.00%	0.00%	538	575	93.57%	-0.45	-1.28
Aug-01	12	12	100.00%	0.00%	634	688	92.15%	-1	-1.61
Sep-01	7	7	100.00%	0.00%	374	398	93.97%	-0.66	-1.4



Checklist #14 - Resale - Business Repair

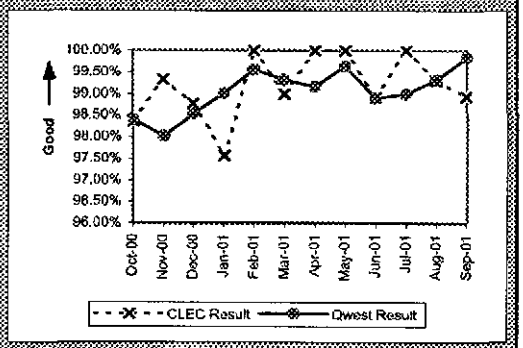
Out of Service Cleared within 24 hours (Percent) (MR-3)-- No Dispatches

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	20	26	76.92%	42.13%	633	735	86.12%	1.35	-0.18
Nov-00	29	30	96.67%	17.95%	974	1070	91.03%	-1.07	-1.65
Dec-00	36	38	94.74%	22.33%	797	868	91.82%	-0.64	-1.39
Jan-01	28	30	93.33%	24.94%	1281	1335	95.96%	0.72	-0.56
Feb-01	25	27	92.59%	26.19%	685	703	97.44%	1.31	-0.2
Mar-01	31	32	96.88%	17.40%	812	857	94.75%	-0.53	-1.32
Apr-01	23	24	95.83%	19.98%	681	699	97.42%	0.49	-0.7
May-01	21	22	95.45%	20.83%	935	948	98.63%	1.01	-0.39
Jun-01	29	29	100.00%	0.00%	783	821	95.37%	-1.17	-1.71
Jul-01	38	38	100.00%	0.00%	691	712	97.05%	-1.05	-1.64
Aug-01	57	61	93.44%	24.75%	830	843	98.46%	2.25	0.37
Sep-01	39	39	100.00%	0.00%	569	578	98.44%	-0.76	-1.46



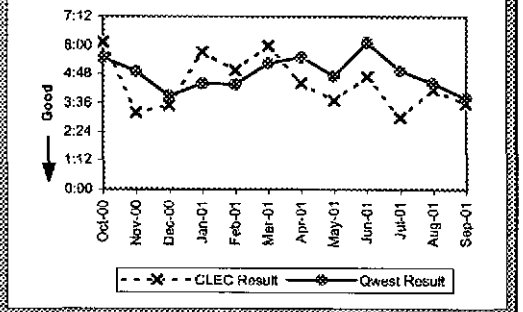
All Troubles Cleared within 48 hours (Percent) (MR-4)-- No Dispatches

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	120	122	98.36%	12.70%	3933	3997	98.40%	-0.03	-1.02
Nov-00	147	148	99.32%	8.19%	3303	3370	98.01%	-1.12	-1.68
Dec-00	160	162	98.77%	11.04%	2800	2842	98.52%	-0.25	-1.15
Jan-01	120	123	97.56%	15.43%	2380	2404	99.00%	1.36	-0.17
Feb-01	77	77	100.00%	0.00%	1554	1561	99.55%	-0.57	-1.35
Mar-01	98	99	98.99%	10.00%	1743	1755	99.32%	0.41	-0.75
Apr-01	75	75	100.00%	0.00%	1292	1303	99.16%	-0.78	-1.47
May-01	82	82	100.00%	0.00%	1623	1629	99.63%	-0.54	-1.33
Jun-01	91	92	98.91%	10.37%	1531	1548	98.90%	-0.01	-1.01
Jul-01	91	91	100.00%	0.00%	1371	1385	98.99%	-0.93	-1.57
Aug-01	141	142	99.30%	8.36%	1606	1617	99.32%	0.09	-0.95
Sep-01	93	94	98.94%	10.26%	1170	1172	99.83%	1.25	-0.24



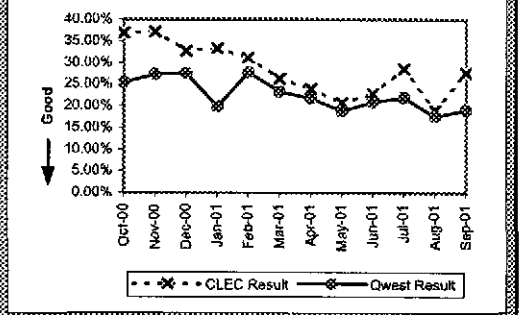
Mean Time to Restore (Hours:Minutes) (MR-6)-- No Dispatches

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	749:06	122	6:08	14:32	21925:08	3997	5:29	0.52	-0.68
Nov-00	474:48	148	3:12	16:08	16550:18	3370	4:55	-1.18	-1.72
Dec-00	568:53	162	3:31	11:17	11028:16	2842	3:53	-0.41	-1.25
Jan-01	703:10	123	5:43	22:54	10606:21	2404	4:25	1.41	-0.14
Feb-01	382:20	77	4:58	7:54	6849:02	1561	4:23	0.68	-0.58
Mar-01	591:35	99	5:59	24:06	9225:16	1755	5:15	0.7	-0.57
Apr-01	333:03	75	4:26	6:11	7189:38	1303	5:31	-0.83	-1.51
May-01	305:19	82	3:43	5:27	7705:44	1629	4:44	-0.98	-1.59
Jun-01	431:47	92	4:42	9:42	9471:51	1548	6:07	-0.49	-1.3
Jul-01	273:39	91	3:00	4:52	6850:12	1385	4:57	-1.04	-1.64
Aug-01	590:40	142	4:10	7:55	7159:02	1617	4:26	-0.2	-1.12
Sep-01	336:46	94	3:35	7:49	4455:35	1172	3:46	-0.26	-1.16



Repair Repeat Report Rate (Percent) (MR-7)-- No Dispatches

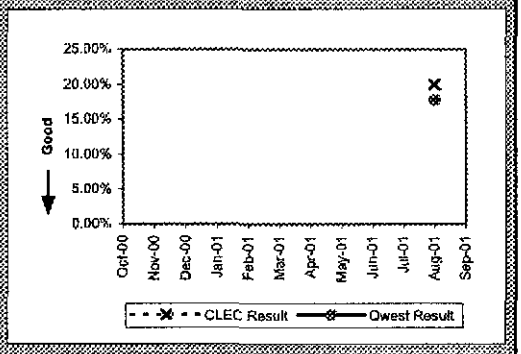
Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	45	122	36.89%	48.25%	1015	3997	25.39%	2.74	0.67
Nov-00	55	148	37.16%	48.32%	918	3372	27.22%	2.58	0.57
Dec-00	53	162	32.72%	46.92%	781	2842	27.48%	1.44	-0.13
Jan-01	41	123	33.33%	47.14%	477	2404	19.84%	3.42	1.08
Feb-01	24	77	31.17%	46.32%	433	1561	27.74%	0.66	-0.6
Mar-01	26	99	26.26%	44.01%	409	1755	23.30%	0.68	-0.59
Apr-01	18	75	24.00%	42.71%	283	1303	21.72%	0.48	-0.71
May-01	17	82	20.73%	40.54%	306	1629	18.78%	0.46	-0.72
Jun-01	21	92	22.83%	41.97%	324	1548	20.93%	0.45	-0.73
Jul-01	26	91	28.57%	45.18%	303	1385	21.88%	1.46	-0.11
Aug-01	27	142	19.01%	39.24%	284	1617	17.56%	0.45	-0.73
Sep-01	26	94	27.66%	44.73%	224	1172	19.11%	1.94	0.18



Checklist #14 - Resale - Business Repair

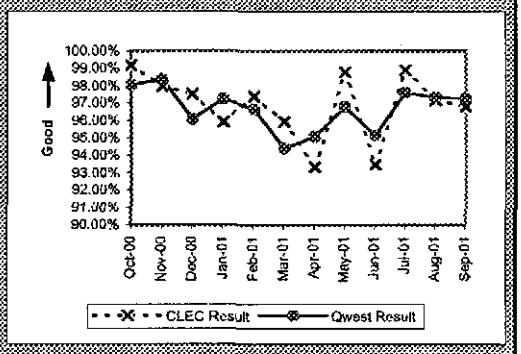
Repair Repeat Report Rate (Percent) (MR-7*)-- No Dispatches

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00									
Nov-00									
Dec-00									
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	16	80	20.00%	40.00%	173	974	17.76%	0.52	-0.69
Sep-01									



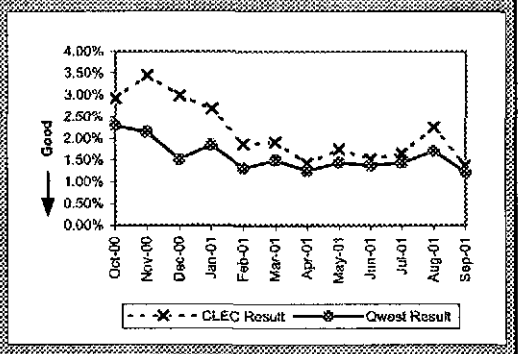
Repair Appointments Met (Percent) (MR-9)-- No Dispatches

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	121	122	99.18%	9.02%	3919	3997	98.05%	-0.89	-1.54
Nov-00	145	148	97.97%	14.09%	3317	3372	98.37%	0.27	-0.84
Dec-00	158	162	97.53%	15.52%	2731	2842	96.09%	-0.92	-1.56
Jan-01	118	123	95.94%	19.75%	2338	2404	97.25%	0.87	-0.47
Feb-01	75	77	97.40%	15.91%	1509	1561	96.67%	-0.35	-1.21
Mar-01	95	99	95.96%	19.69%	1657	1755	94.42%	-0.65	-1.4
Apr-01	70	75	93.33%	24.94%	1239	1303	95.09%	0.7	-0.58
May-01	81	82	98.78%	10.98%	1577	1629	96.81%	-0.99	-1.6
Jun-01	86	92	93.48%	24.69%	1473	1548	95.16%	0.74	-0.55
Jul-01	90	91	98.90%	10.43%	1352	1385	97.62%	-0.78	-1.47
Aug-01	138	142	97.18%	16.55%	1574	1617	97.34%	0.17	-0.9
Sep-01	91	94	96.81%	17.58%	1140	1172	97.27%	0.32	-0.81



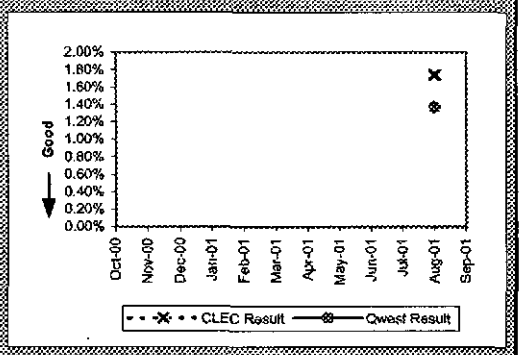
Trouble Rate (Percent) (MR-8)

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	171	5861	2.92%	16.83%	10604	460920	2.30%	3.13	0.9
Nov-00	223	6459	3.45%	18.26%	9971	462590	2.16%	7.13	3.33
Dec-00	223	7470	2.99%	17.02%	7017	463053	1.52%	10.32	5.27
Jan-01	240	8945	2.68%	16.16%	8536	462558	1.85%	5.83	2.54
Feb-01	190	10122	1.88%	16.57%	8043	462546	1.31%	5	2.04
Mar-01	246	12826	1.92%	13.72%	6872	459078	1.50%	3.87	1.35
Apr-01	196	13757	1.42%	11.85%	5715	455382	1.26%	1.76	0.07
May-01	246	14049	1.75%	13.12%	6499	451402	1.44%	3.05	0.85
Jun-01	271	17810	1.52%	12.24%	6163	447127	1.38%	1.61	-0.02
Jul-01	299	18094	1.65%	12.75%	6399	444552	1.44%	2.36	0.43
Aug-01	424	18791	2.26%	14.85%	7557	442550	1.71%	5.69	2.46
Sep-01	278	20147	1.38%	11.67%	5393	440811	1.22%	1.98	0.2



Trouble Rate (Percent) (MR-8*)

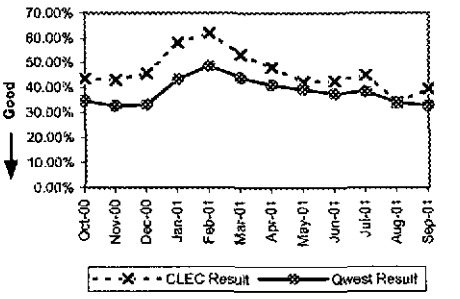
Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00									
Nov-00									
Dec-00									
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	327	18791	1.74%	13.06%	6046	442550	1.37%	4.33	1.63
Sep-01									



Checklist #14 - Resale - Business Repair

Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10)

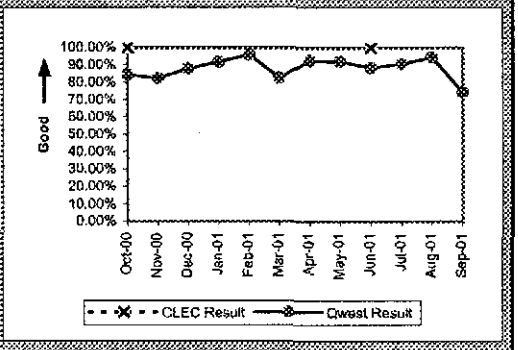
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	133	304	43.75%	49.61%	5854	16258	34.78%	3.08	0.87
Nov-00	170	393	43.26%	49.54%	4849	14820	32.72%	4.11	1.5
Dec-00	188	411	45.74%	49.82%	3505	10522	33.31%	4.92	1.99
Jan-01	334	574	58.19%	49.33%	6582	15118	43.54%	6.95	3.22
Feb-01	310	500	62.00%	48.54%	5764	11807	48.82%	5.8	2.52
Mar-01	282	528	53.41%	49.88%	5409	12281	44.04%	4.24	1.58
Apr-01	183	379	48.29%	49.97%	3992	9707	41.13%	2.76	0.68
May-01	182	428	42.52%	49.44%	4218	10717	39.36%	1.31	-0.2
Jun-01	202	473	42.71%	49.47%	3727	9890	37.68%	2.19	0.33
Jul-01	246	545	45.14%	49.76%	4006	10405	38.50%	3.1	0.89
Aug-01	220	644	34.16%	47.43%	3899	11456	34.03%	0.07	-0.96
Sep-01	182	460	39.57%	48.90%	2656	8049	33.00%	2.87	0.75



Checklist #14 - Resale - Centrex Installation

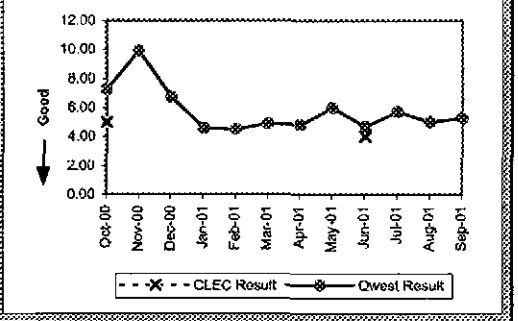
Installation Commitments Met (Percent) (OP-3)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	1	1	100.00%	0.00%	71	84	84.52%	-0.43	-1.26
Nov-00					47	57	82.46%		
Dec-00					44	50	88.00%		
Jan-01					56	61	91.80%		
Feb-01					49	51	96.08%		
Mar-01					52	63	82.54%		
Apr-01					62	67	92.54%		
May-01					35	38	92.11%		
Jun-01	1	1	100.00%	0.00%	23	26	88.46%	-0.35	-1.22
Jul-01					39	43	90.70%		
Aug-01					71	75	94.67%		
Sep-01					38	51	74.51%		



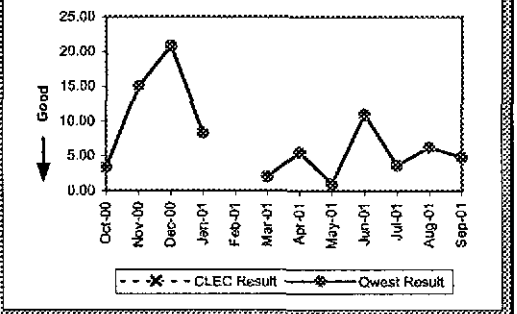
Installation Interval (Average Days) (OP-4)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	5	1	5.00		609	84	7.25	-0.18	-1.11
Nov-00					546	55	9.93		
Dec-00					330	49	6.73		
Jan-01					280	61	4.59		
Feb-01					230	51	4.51		
Mar-01					306	63	4.89		
Apr-01					323	67	4.82		
May-01					227	38	5.97		
Jun-01	4	1	4.00		122	26	4.69	-0.12	-1.08
Jul-01					274	48	5.71		
Aug-01					436	87	5.01		
Sep-01					295	56	5.27		



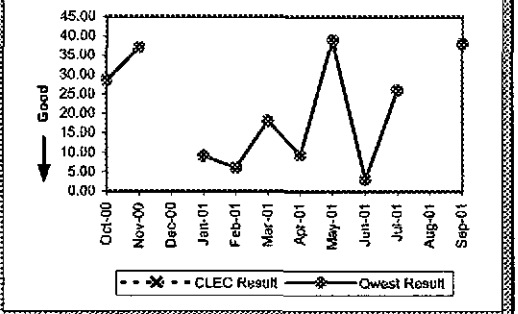
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00					20	6	3.33		
Nov-00					75	5	15.00		
Dec-00					125	6	20.83		
Jan-01					33	4	8.25		
Feb-01									
Mar-01					18	9	2.00		
Apr-01					11	2	5.50		
May-01					1	1	1.00		
Jun-01					22	2	11.00		
Jul-01					29	8	3.62		
Aug-01					100	16	6.25		
Sep-01					82	17	4.82		



Delayed Days for Facility Reasons (Average Days) (OP-6B)-- Dispatches Within MSAs

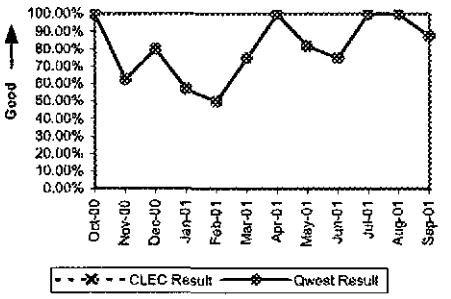
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00					199	7	28.43		
Nov-00					185	5	37.00		
Dec-00									
Jan-01					9	1	9.00		
Feb-01					12	2	6.00		
Mar-01					36	2	18.00		
Apr-01					28	3	9.33		
May-01					78	2	39.00		
Jun-01					3	1	3.00		
Jul-01					26	1	26.00		
Aug-01									
Sep-01					38	1	38.00		



Checklist #14 - Resale - Centrex Installation

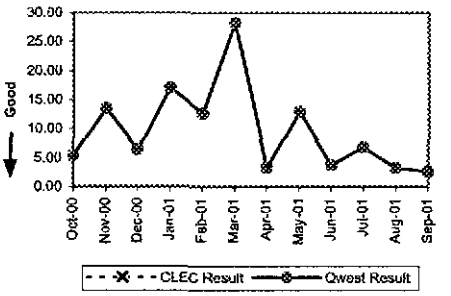
Installation Commitments Met (Percent) (OP-3)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00					9	9	100.00%		
Nov-00					5	8	62.50%		
Dec-00					4	5	80.00%		
Jan-01					8	14	57.14%		
Feb-01					3	6	50.00%		
Mar-01					3	4	75.00%		
Apr-01					4	4	100.00%		
May-01					9	11	81.82%		
Jun-01					3	4	75.00%		
Jul-01					5	5	100.00%		
Aug-01					3	3	100.00%		
Sep-01					7	8	87.50%		



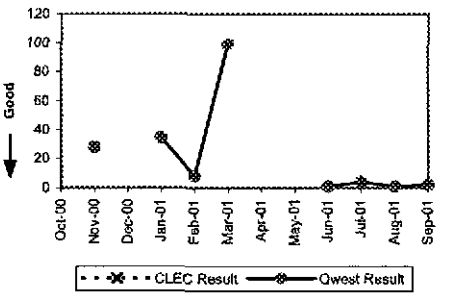
Installation Interval (Average Days) (OP-4)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00					48	9	5.33		
Nov-00					108	8	13.50		
Dec-00					32	5	6.40		
Jan-01					239	14	17.07		
Feb-01					78	6	12.87		
Mar-01					113	4	28.25		
Apr-01					13	4	3.25		
May-01					143	11	13.00		
Jun-01					15	4	3.75		
Jul-01					41	6	6.83		
Aug-01					13	4	3.25		
Sep-01					21	8	2.62		



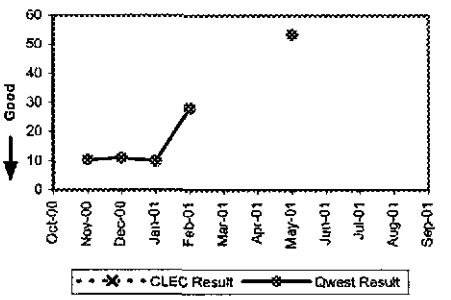
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00									
Nov-00					28	1	28.00		
Dec-00									
Jan-01					139	4	34.75		
Feb-01					16	2	8.00		
Mar-01					99	1	99.00		
Apr-01									
May-01									
Jun-01					1	1	1.00		
Jul-01					4	1	4.00		
Aug-01					1	1	1.00		
Sep-01					2	1	2.00		



Delayed Days for Facility Reasons (Average Days) (OP-6B)-- Dispatches Outside MSAs

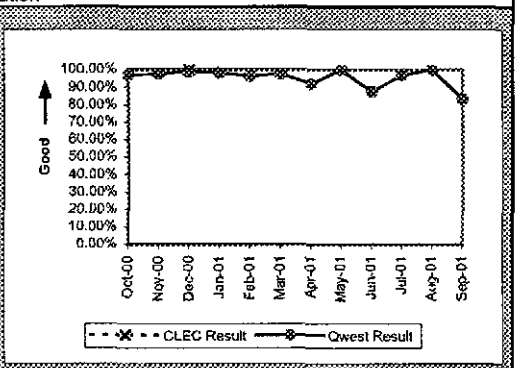
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00									
Nov-00					21	2	10.50		
Dec-00					11	1	11.00		
Jan-01					20	2	10.00		
Feb-01					28	1	28.00		
Mar-01									
Apr-01									
May-01					107	2	53.50		
Jun-01									
Jul-01									
Aug-01									
Sep-01									



Checklist #14 - Resale - Centrex Installation

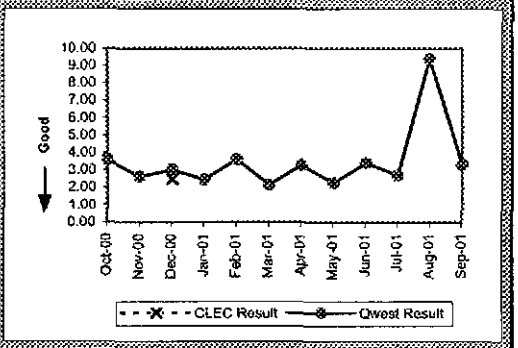
Installation Commitments Met (Percent) (OP-3)-- No Dispatches

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00					93	96	96.88%		
Nov-00					125	128	97.66%		
Dec-00	2	2	100.00%	0.00%	90	91	98.90%	-0.15	-1.09
Jan-01					54	55	98.18%		
Feb-01					54	56	96.43%		
Mar-01					39	40	97.50%		
Apr-01					45	49	91.84%		
May-01					37	37	100.00%		
Jun-01					35	40	87.50%		
Jul-01					32	33	96.97%		
Aug-01					3	3	100.00%		
Sep-01					5	6	83.33%		



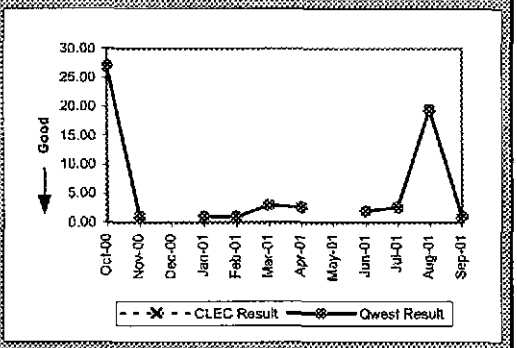
Installation Interval (Average Days) (OP-4)-- No Dispatches

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00					348	96	3.62		
Nov-00					337	128	2.63		
Dec-00	5	2	2.50	0.71	276	91	3.03	-0.21	-1.13
Jan-01					136	55	2.47		
Feb-01					204	56	3.64		
Mar-01					87	40	2.17		
Apr-01					161	49	3.29		
May-01					82	36	2.28		
Jun-01					137	40	3.42		
Jul-01					95	35	2.71		
Aug-01					47	5	9.40		
Sep-01					20	6	3.33		



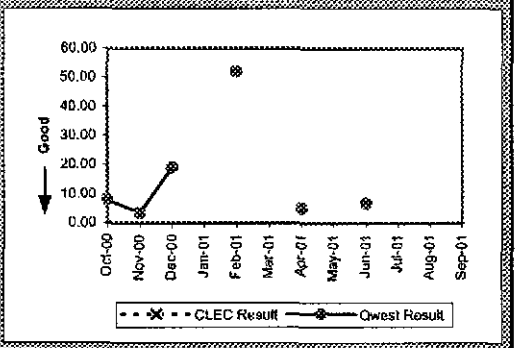
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A)-- No Dispatches

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00					54	2	27.00		
Nov-00					1	1	1.00		
Dec-00									
Jan-01					1	1	1.00		
Feb-01					1	1	1.00		
Mar-01					3	1	3.00		
Apr-01					8	3	2.67		
May-01									
Jun-01					2	1	2.00		
Jul-01					8	3	2.67		
Aug-01					39	2	19.50		
Sep-01					1	1	1.00		



Delayed Days for Facility Reasons (Average Days) (OP-6B)-- No Dispatches

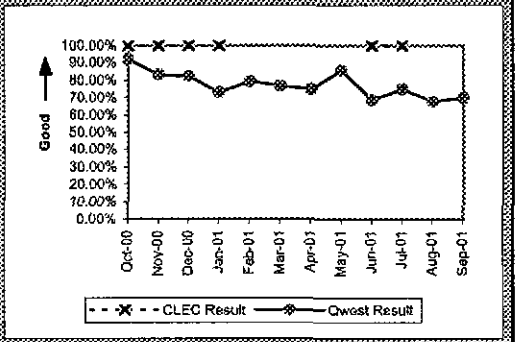
Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00					8	1	8.00		
Nov-00					7	2	3.50		
Dec-00					19	1	19.00		
Jan-01									
Feb-01					52	1	52.00		
Mar-01									
Apr-01					5	1	5.00		
May-01									
Jun-01					27	4	6.75		
Jul-01									
Aug-01									
Sep-01									



Checklist #14 - Resale - Centrex Installation

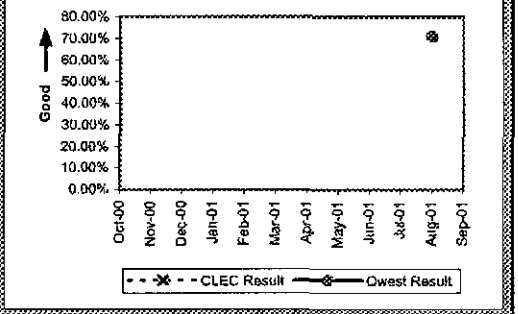
New Service Installation Quality (Percent) (OP-5)

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	1	1	100.00%	0.00%	223	242	92.15%	-0.29	-1.18
Nov-00	1	1	100.00%	0.00%	170	204	83.33%	-0.45	-1.27
Dec-00	1	1	100.00%	0.00%	149	181	82.32%	-0.46	-1.28
Jan-01	1	1	100.00%	0.00%	108	148	72.97%	-0.61	-1.37
Feb-01					108	136	79.41%		
Mar-01					96	125	76.80%		
Apr-01					93	124	75.00%		
May-01					96	112	85.71%		
Jun-01	1	1	100.00%	0.00%	59	86	68.60%	-0.67	-1.41
Jul-01	1	1	100.00%	0.00%	63	84	75.00%	-0.57	-1.35
Aug-01					63	93	67.74%		
Sep-01					58	83	69.88%		



New Service Installation Quality (Percent) (OP-5')

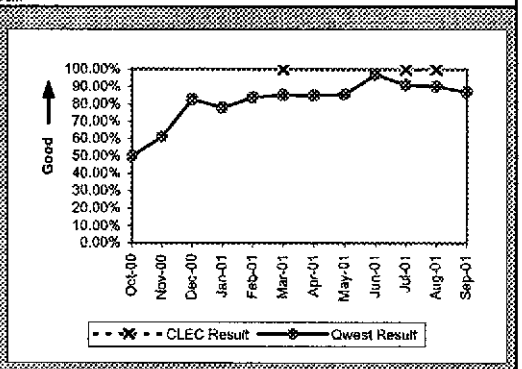
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00									
Nov-00									
Dec-00									
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01					66	93	70.97%		
Sep-01									



Checklist #14 - Resale - Centrex Repair

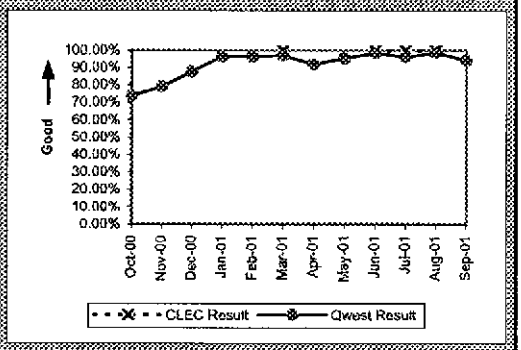
Out of Service Cleared within 24 hours (Percent) (MR-3)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00					86	172	50.00%		
Nov-00					99	162	61.11%		
Dec-00					58	70	82.86%		
Jan-01					89	114	78.07%		
Feb-01					79	94	84.04%		
Mar-01	1	1	100.00%	0.00%	105	123	85.37%	-0.41	-1.25
Apr-01					86	101	85.15%		
May-01					90	105	85.71%		
Jun-01					97	100	97.00%		
Jul-01	1	1	100.00%	0.00%	82	90	91.11%	-0.31	-1.19
Aug-01	1	1	100.00%	0.00%	102	113	90.27%	-0.33	-1.2
Sep-01					81	93	87.10%		



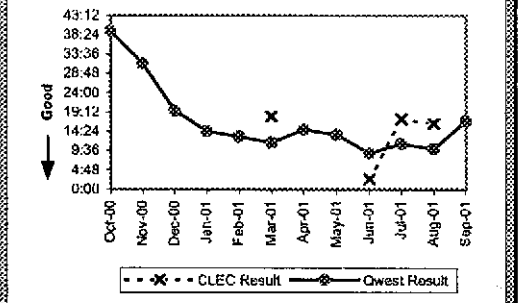
All Troubles Cleared within 48 hours (Percent) (MR-4)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00					153	207	73.91%		
Nov-00					151	191	79.06%		
Dec-00					93	106	87.74%		
Jan-01					135	140	96.43%		
Feb-01					130	135	96.30%		
Mar-01	1	1	100.00%	0.00%	159	164	96.95%	-0.18	-1.11
Apr-01					114	124	91.94%		
May-01					122	128	95.31%		
Jun-01	1	1	100.00%	0.00%	122	124	98.39%	-0.13	-1.08
Jul-01	1	1	100.00%	0.00%	119	124	95.97%	-0.2	-1.12
Aug-01	1	1	100.00%	0.00%	146	148	98.65%	-0.12	-1.07
Sep-01					112	119	94.12%		



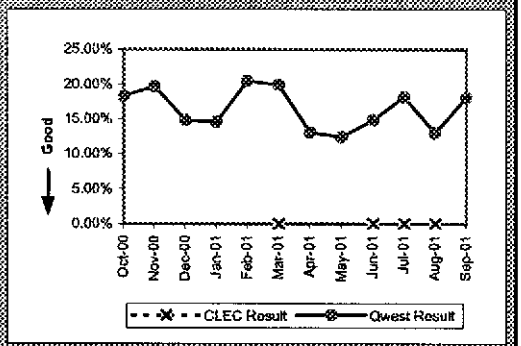
Mean Time to Restore (Hours:Minutes) (MR-6)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00					8141:31	207	39:20		
Nov-00					5961:42	191	31:13		
Dec-00					2076:05	106	19:35		
Jan-01					2014:59	140	14:24		
Feb-01					1762:06	135	13:03		
Mar-01	18:05	1	18:05		1897:42	164	11:34	0.65	-0.61
Apr-01					1830:10	124	14:46		
May-01					1730:38	128	13:31		
Jun-01	2:34	1	2:34		1109:31	124	8:57	-0.52	-1.32
Jul-01	17:24	1	17:24		1402:09	124	11:18	0.64	-0.61
Aug-01	16:22	1	16:22		1478:45	148	9:59	0.59	-0.64
Sep-01					2017:47	119	16:57		



Repair Repeat Report Rate (Percent) (MR-7)-- Dispatches Within MSAs

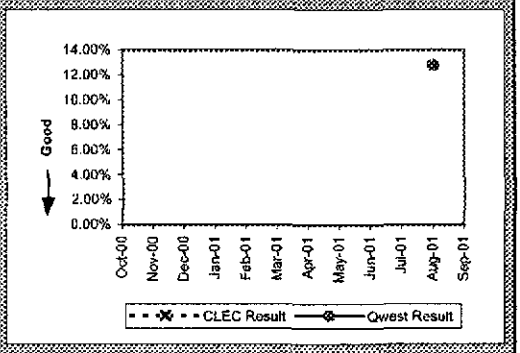
Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00					39	213	18.31%		
Nov-00					39	198	19.70%		
Dec-00					16	108	14.81%		
Jan-01					21	144	14.58%		
Feb-01					28	137	20.44%		
Mar-01	0	2	0.00%	0.00%	33	166	19.88%	-0.7	-1.43
Apr-01					17	130	13.08%		
May-01					16	129	12.40%		
Jun-01	0	1	0.00%	0.00%	19	128	14.84%	-0.42	-1.25
Jul-01	0	1	0.00%	0.00%	23	127	18.11%	-0.47	-1.28
Aug-01	0	1	0.00%	0.00%	20	154	12.99%	-0.39	-1.23
Sep-01					22	122	18.03%		



Checklist #14 - Resale - Centrex Repair

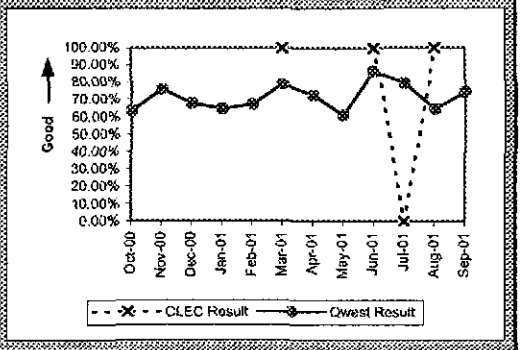
Repair Repeat Report Rate (Percent) (MR-7*)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00									
Nov-00									
Dec-00									
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01					17	133	12.78%		
Sep-01									



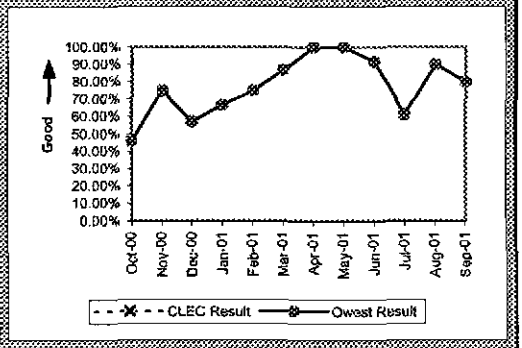
Repair Appointments Met (Percent) (MR-9)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00					135	213	63.38%		
Nov-00					150	198	75.76%		
Dec-00					73	108	67.59%		
Jan-01					93	144	64.58%		
Feb-01					92	137	67.15%		
Mar-01	2	2	100.00%	0.00%	131	166	78.92%	-0.73	-1.44
Apr-01					94	130	72.31%		
May-01					78	128	60.94%		
Jun-01	1	1	100.00%	0.00%	111	128	86.72%	-0.39	-1.24
Jul-01	0	1	0.00%	0.00%	101	127	79.53%	1.27	-0.23
Aug-01	1	1	100.00%	0.00%	99	153	64.71%	-0.74	-1.45
Sep-01					90	121	74.38%		



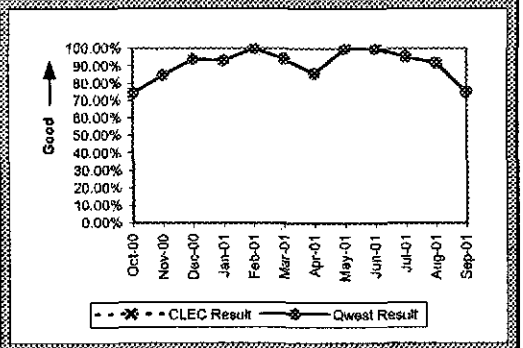
Out of Service Cleared within 24 hours (Percent) (MR-3)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00					16	35	45.71%		
Nov-00					9	12	75.00%		
Dec-00					8	14	57.14%		
Jan-01					16	24	66.67%		
Feb-01					9	12	75.00%		
Mar-01					13	15	86.67%		
Apr-01					8	8	100.00%		
May-01					7	7	100.00%		
Jun-01					11	12	91.67%		
Jul-01					11	18	61.11%		
Aug-01					18	20	90.00%		
Sep-01					8	10	80.00%		



All Troubles Cleared within 48 hours (Percent) (MR-4)-- Dispatches Outside MSAs

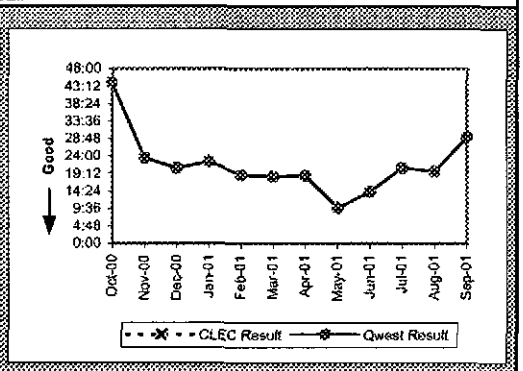
Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00					26	35	74.29%		
Nov-00					11	13	84.62%		
Dec-00					15	16	93.75%		
Jan-01					27	29	93.10%		
Feb-01					14	14	100.00%		
Mar-01					16	17	94.12%		
Apr-01					12	14	85.71%		
May-01					10	10	100.00%		
Jun-01					15	15	100.00%		
Jul-01					20	21	95.24%		
Aug-01					22	24	91.67%		
Sep-01					9	12	75.00%		



Checklist #14 - Resale - Centrex Repair

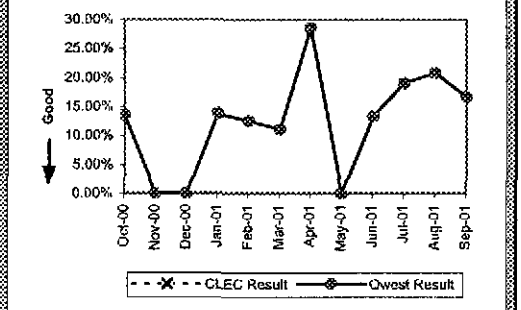
Mean Time to Restore (Hours:Minutes) (MR-6)– Dispatches Outside MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00					1550:05	35	44:17		
Nov-00					305:21	13	23:29		
Dec-00					331:01	16	20:41		
Jan-01					652:37	29	22:30		
Feb-01					264:03	14	18:52		
Mar-01					313:02	17	18:25		
Apr-01					261:49	14	18:42		
May-01					98:20	10	9:50		
Jun-01					214:31	15	14:18		
Jul-01					438:39	21	20:53		
Aug-01					475:42	24	19:49		
Sep-01					350:42	12	29:14		



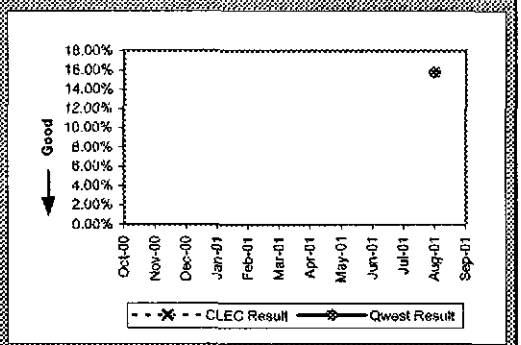
Repair Repeat Report Rate (Percent) (MR-7)– Dispatches Outside MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00					5	37	13.51%		
Nov-00					0	13	0.00%		
Dec-00					0	17	0.00%		
Jan-01					4	29	13.79%		
Feb-01					2	16	12.50%		
Mar-01					2	18	11.11%		
Apr-01					4	14	28.57%		
May-01					0	10	0.00%		
Jun-01					2	15	13.33%		
Jul-01					4	21	19.05%		
Aug-01					5	24	20.83%		
Sep-01					2	12	16.67%		



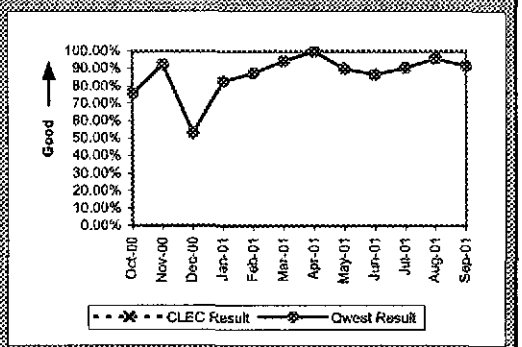
Repair Repeat Report Rate (Percent) (MR-7*)– Dispatches Outside MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00									
Nov-00									
Dec-00									
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01					3	19	15.79%		
Sep-01									



Repair Appointments Met (Percent) (MR-9)– Dispatches Outside MSAs

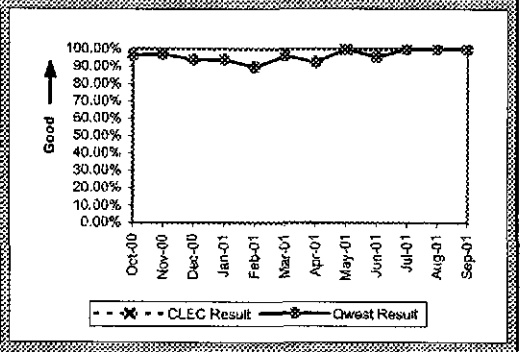
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00					28	37	75.68%		
Nov-00					12	13	92.31%		
Dec-00					9	17	52.94%		
Jan-01					24	29	82.76%		
Feb-01					14	16	87.50%		
Mar-01					17	18	94.44%		
Apr-01					14	14	100.00%		
May-01					9	10	90.00%		
Jun-01					13	15	86.67%		
Jul-01					19	21	90.48%		
Aug-01					23	24	95.83%		
Sep-01					11	12	91.67%		



Checklist #14 - Resale - Centrex Repair

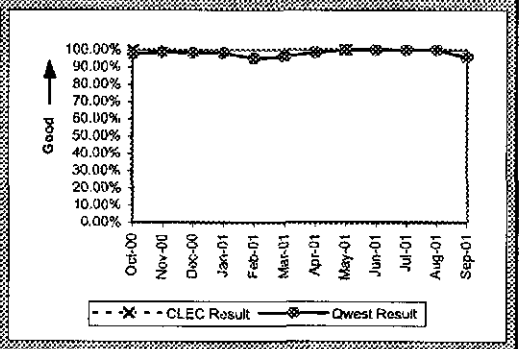
Out of Service Cleared within 24 hours (Percent) (MR-3)-- No Dispatches

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00					27	28	96.43%		
Nov-00					33	34	97.06%		
Dec-00					16	17	94.12%		
Jan-01					32	34	94.12%		
Feb-01					26	29	89.66%		
Mar-01					25	26	96.15%		
Apr-01					25	27	92.59%		
May-01	1	1	100.00%	0.00%	31	31	100.00%	N/A	N/A
Jun-01					21	22	95.45%		
Jul-01					30	30	100.00%		
Aug-01					31	31	100.00%		
Sep-01					10	10	100.00%		



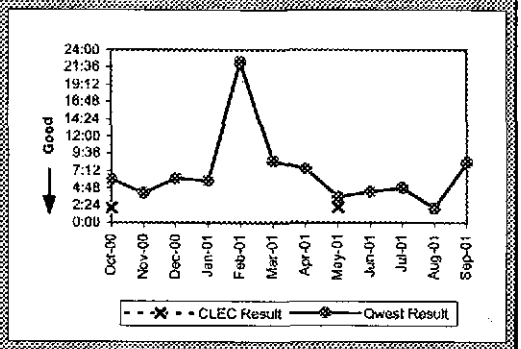
All Troubles Cleared within 48 hours (Percent) (MR-4)-- No Dispatches

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	1	1	100.00%	0.00%	109	112	97.32%	-0.17	-1.1
Nov-00					82	83	98.80%		
Dec-00					55	56	98.21%		
Jan-01					52	53	98.11%		
Feb-01					57	60	95.00%		
Mar-01					51	53	96.23%		
Apr-01					61	62	98.39%		
May-01	2	2	100.00%	0.00%	57	57	100.00%	N/A	N/A
Jun-01					50	50	100.00%		
Jul-01					48	48	100.00%		
Aug-01					61	61	100.00%		
Sep-01					44	46	95.65%		



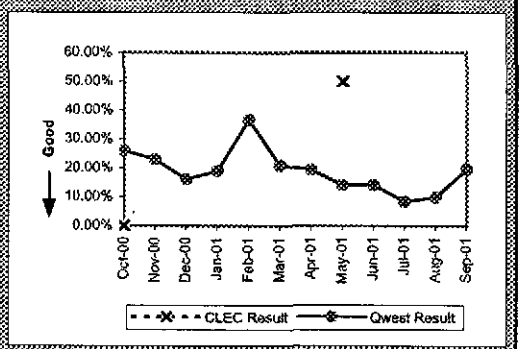
Mean Time to Restore (Hours:Minutes) (MR-6)-- No Dispatches

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	2:03	1	2:03		674:05	112	6:01	-0.3	-1.18
Nov-00					341:08	83	4:07		
Dec-00					343:09	56	6:08		
Jan-01					308:58	53	5:48		
Feb-01					1340:44	60	22:21		
Mar-01					451:41	53	8:31		
Apr-01					462:28	62	7:28		
May-01	4:19	2	2:09	1:14	201:35	57	3:32	-0.37	-1.22
Jun-01					215:42	50	4:19		
Jul-01					230:38	48	4:48		
Aug-01					123:12	61	2:01		
Sep-01					382:51	46	8:19		



Repair Repeat Report Rate (Percent) (MR-7)-- No Dispatches

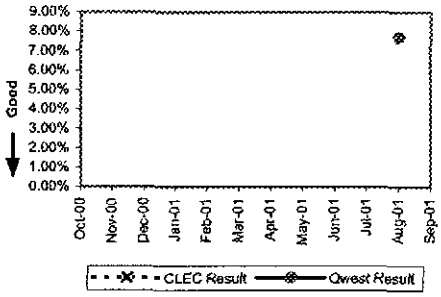
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	0	1	0.00%	0.00%	29	112	25.89%	-0.59	-1.36
Nov-00					19	83	22.89%		
Dec-00					9	56	16.07%		
Jan-01					10	53	18.87%		
Feb-01					22	60	36.67%		
Mar-01					11	53	20.75%		
Apr-01					12	62	19.35%		
May-01	1	2	50.00%	50.00%	8	57	14.04%	1.04	-0.37
Jun-01					7	50	14.00%		
Jul-01					4	48	8.33%		
Aug-01					6	61	9.84%		
Sep-01					9	46	19.57%		



Checklist #14 - Resale - Centrex Repair

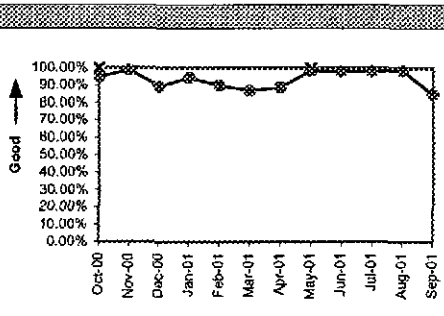
Repair Repeat Report Rate (Percent) (MR-7*)-- No Dispatches

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00									
Nov-00									
Dec-00									
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01					3	39	7.69%		
Sep-01									



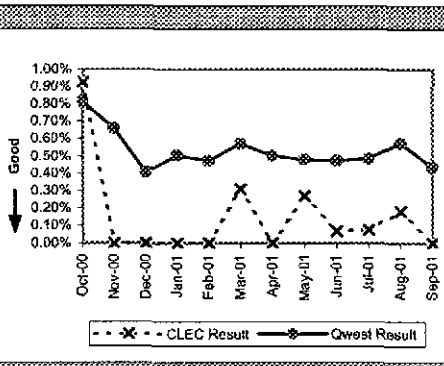
Repair Appointments Met (Percent) (MR-9)-- No Dispatches

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	1	1	100.00%	0.00%	106	112	94.64%	-0.24	-1.14
Nov-00					82	83	98.80%		
Dec-00					50	56	89.29%		
Jan-01					50	53	94.34%		
Feb-01					53	59	89.83%		
Mar-01					46	53	86.79%		
Apr-01					55	62	88.71%		
May-01	2	2	100.00%	0.00%	55	56	98.21%	-0.19	-1.11
Jun-01					49	50	98.00%		
Jul-01					47	48	97.92%		
Aug-01					60	61	98.36%		
Sep-01					39	46	84.78%		



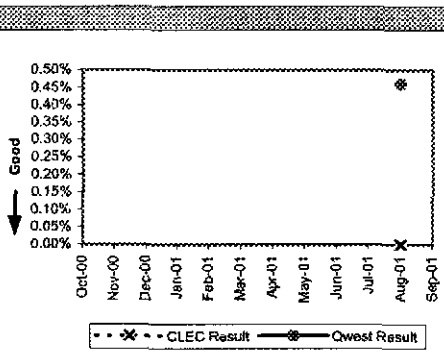
Trouble Rate (Percent) (MR-8)

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	1	108	0.93%	9.58%	362	44543	0.81%	0.13	-0.82
Nov-00	0	119	0.00%	0.00%	294	44465	0.66%	-0.89	-1.54
Dec-00	0	121	0.00%	0.00%	181	44344	0.41%	-0.7	-1.43
Jan-01	0	121	0.00%	0.00%	226	44720	0.51%	-0.78	-1.48
Feb-01	0	121	0.00%	0.00%	213	44963	0.47%	-0.76	-1.46
Mar-01	2	647	0.31%	5.55%	237	41382	0.57%	-0.88	-1.54
Apr-01	0	740	0.00%	0.00%	206	40906	0.50%	-1.92	-2.17
May-01	2	740	0.27%	5.19%	196	40743	0.48%	-0.82	-1.5
Jun-01	1	1438	0.07%	2.64%	193	40558	0.48%	-2.2	-2.34
Jul-01	1	1323	0.08%	2.75%	196	40379	0.49%	-2.11	-2.28
Aug-01	1	548	0.18%	4.27%	239	41538	0.58%	-1.21	-1.73
Sep-01	0	548	0.00%	0.00%	180	41156	0.44%	-1.54	-1.94



Trouble Rate (Percent) (MR-6*)

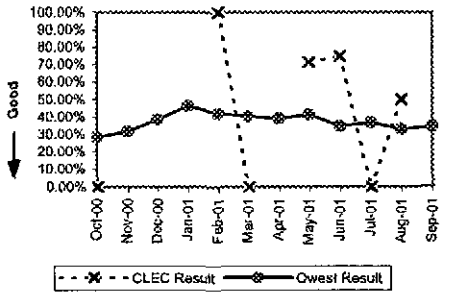
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00									
Nov-00									
Dec-00									
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	0	548	0.00%	0.00%	191	41538	0.46%	-1.58	-1.96
Sep-01									



Checklist #14 - Resale - Centrex Repair

Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10)

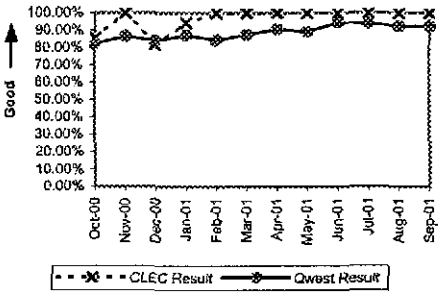
Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	0	1	0.00%	0.00%	143	505	28.32%	-0.63	-1.38
Nov-00					136	430	31.63%		
Dec-00					114	295	38.64%		
Jan-01					196	422	46.45%		
Feb-01	2	2	100.00%	0.00%	154	367	41.96%	1.37	-0.16
Mar-01	0	2	0.00%	0.00%	160	397	40.30%	-1.16	-1.7
Apr-01					132	338	39.05%		
May-01	5	7	71.43%	45.18%	138	334	41.32%	1.52	-0.08
Jun-01	3	4	75.00%	43.30%	103	296	34.80%	1.5	-0.09
Jul-01	0	1	0.00%	0.00%	114	310	36.77%	-0.76	-1.46
Aug-01	1	2	50.00%	50.00%	118	357	33.05%	0.42	-0.74
Sep-01					96	276	34.78%		



Checklist #14 - Resale - Centrex 21 Installation

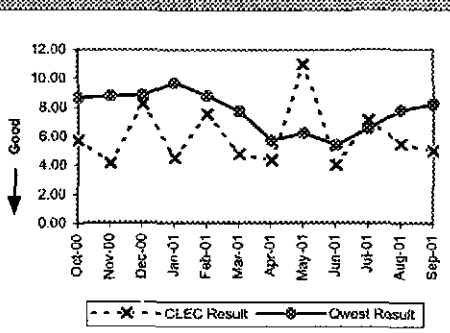
Installation Commitments Met (Percent) (OP-3)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	6	7	85.71%	34.99%	553	673	82.17%	-0.24	-1.15
Nov-00	18	18	100.00%	0.00%	491	567	86.60%	-1.64	-2
Dec-00	18	22	81.82%	38.57%	481	573	83.94%	0.2	-0.88
Jan-01	17	18	94.44%	22.91%	531	608	87.34%	-0.69	-1.54
Feb-01	12	12	100.00%	0.00%	531	629	84.42%	-1.47	-1.9
Mar-01	4	4	100.00%	0.00%	507	578	87.72%	-0.75	-1.45
Apr-01	3	3	100.00%	0.00%	467	515	90.68%	-0.55	-1.34
May-01	10	10	100.00%	0.00%	467	523	89.29%	-1.08	-1.66
Jun-01	6	6	100.00%	0.00%	445	470	94.68%	-0.58	-1.35
Jul-01	15	15	100.00%	0.00%	483	514	93.97%	-0.97	-1.59
Aug-01	10	10	100.00%	0.00%	501	542	92.44%	-0.9	-1.54
Sep-01	4	4	100.00%	0.00%	397	430	92.33%	-0.57	-1.35



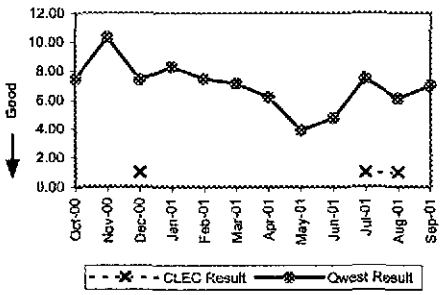
Installation Interval (Average Days) (OP-4)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	40	7	5.71	2.36	5783	670	8.63	-0.58	-1.35
Nov-00	74	18	4.11	2.47	4922	563	8.74	-1.73	-2.05
Dec-00	180	22	8.18	7.35	4999	567	8.82	-0.26	-1.16
Jan-01	81	18	4.50	4.59	5851	605	9.67	-1.14	-1.69
Feb-01	90	12	7.50	3.61	5503	628	8.76	-0.29	-1.18
Mar-01	19	4	4.75	0.50	4450	577	7.71	-0.49	-1.3
Apr-01	13	3	4.33	1.53	2924	515	5.68	-0.27	-1.17
May-01	110	10	11.00	17.53	3235	522	6.20	1.48	-0.1
Jun-01	24	8	4.00	1.79	2529	470	5.38	-0.41	-1.25
Jul-01	114	16	7.12	4.57	3580	547	6.54	0.44	-0.73
Aug-01	60	11	5.45	3.78	4541	583	7.79	-0.63	-1.38
Sep-01	20	4	5.00	0.82	3903	474	8.23	-0.47	-1.28



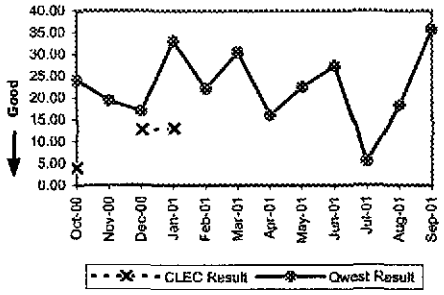
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00					476	64	7.44		
Nov-00					319	31	10.29		
Dec-00	1	1	1.00		273	37	7.38	-0.51	-1.31
Jan-01					232	28	8.29		
Feb-01					298	40	7.45		
Mar-01					243	34	7.15		
Apr-01					174	28	6.21		
May-01					129	33	3.91		
Jun-01					71	15	4.73		
Jul-01	1	1	1.00		381	51	7.47	-0.64	-1.39
Aug-01	1	1	1.00		377	62	6.08	-0.58	-1.35
Sep-01					469	67	7.00		



Delayed Days for Facility Reasons (Average Days) (OP-6B)-- Dispatches Within MSAs

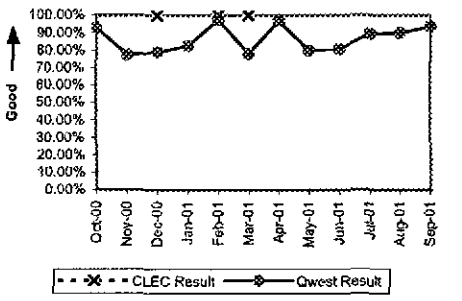
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	4	1	4.00		1340	56	23.93	-0.62	-1.37
Nov-00					870	45	19.33		
Dec-00	38	3	12.67	6.66	932	55	16.95	-0.36	-1.22
Jan-01	13	1	13.00		1617	49	33.00	-0.52	-1.32
Feb-01					1279	58	22.05		
Mar-01					1126	37	30.43		
Apr-01					321	20	16.05		
May-01					518	23	22.52		
Jun-01					273	10	27.30		
Jul-01					71	13	5.46		
Aug-01					365	20	18.25		
Sep-01					358	10	35.80		



Checklist #14 - Resale - Centrex 21 Installation

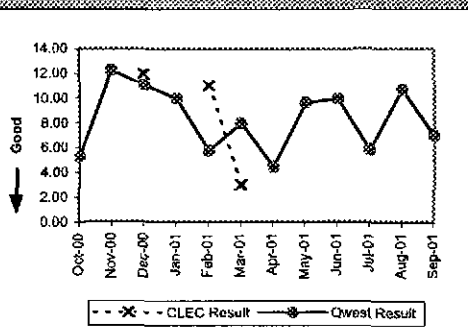
Installation Commitments Met (Percent) (OP-3)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00					38	41	92.68%		
Nov-00					17	22	77.27%		
Dec-00	1	1	100.00%	0.00%	30	38	78.95%	-0.51	-1.31
Jan-01					33	40	82.50%		
Feb-01	1	1	100.00%	0.00%	37	38	97.37%	-0.16	-1.1
Mar-01	1	1	100.00%	0.00%	39	50	78.00%	-0.53	-1.32
Apr-01					31	32	96.88%		
May-01					28	35	80.00%		
Jun-01					29	36	80.56%		
Jul-01					33	37	89.19%		
Aug-01					27	30	90.00%		
Sep-01					29	31	93.55%		



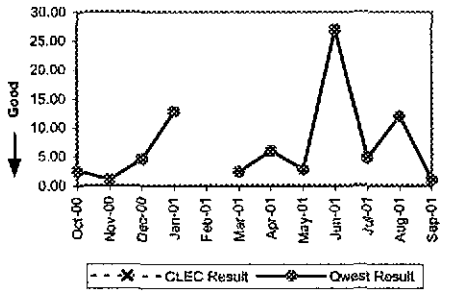
Installation Interval (Average Days) (OP-4)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00					216	41	5.27		
Nov-00					270	22	12.27		
Dec-00	12	1	12.00		420	38	11.05	0.08	-0.95
Jan-01					397	40	9.93		
Feb-01	11	1	11.00		218	38	5.74	1.37	-0.17
Mar-01	3	1	3.00		397	50	7.94	-0.58	-1.35
Apr-01					142	32	4.44		
May-01					336	35	9.60		
Jun-01					358	36	9.94		
Jul-01					216	37	5.84		
Aug-01					364	34	10.71		
Sep-01					237	34	6.97		



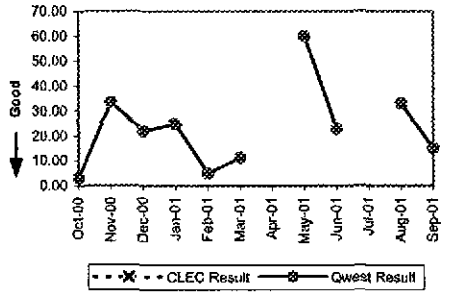
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00					5	2	2.50		
Nov-00					1	1	1.00		
Dec-00					9	2	4.50		
Jan-01					51	4	12.75		
Feb-01									
Mar-01					12	5	2.40		
Apr-01					6	1	6.00		
May-01					14	5	2.80		
Jun-01					108	4	27.00		
Jul-01					19	4	4.75		
Aug-01					72	6	12.00		
Sep-01					4	4	1.00		



Delayed Days for Facility Reasons (Average Days) (OP-6B)-- Dispatches Outside MSAs

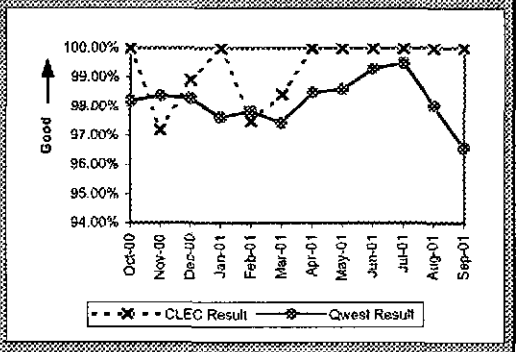
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00					3	1	3.00		
Nov-00					133	4	33.25		
Dec-00					131	6	21.83		
Jan-01					74	3	24.67		
Feb-01					5	1	5.00		
Mar-01					67	6	11.17		
Apr-01									
May-01					120	2	60.00		
Jun-01					68	3	22.67		
Jul-01									
Aug-01					33	1	33.00		
Sep-01					15	1	15.00		



Checklist #14 - Resale - Centrex 21 Installation

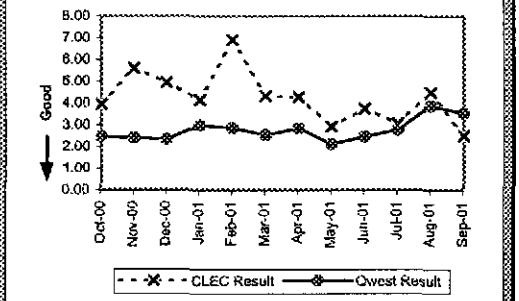
Installation Commitments Met (Percent) (OP-3)-- No Dispatches

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	50	50	100.00%	0.00%	2170	2210	98.19%	-0.95	-1.58
Nov-00	104	107	97.20%	16.51%	1689	1717	98.37%	0.87	-0.47
Dec-00	92	93	98.92%	10.31%	1375	1399	98.28%	-0.46	-1.26
Jan-01	100	100	100.00%	0.00%	1027	1052	97.62%	-1.49	-1.91
Feb-01	39	40	97.50%	15.61%	953	974	97.84%	0.21	-0.87
Mar-01	62	63	98.41%	12.50%	1217	1249	97.44%	-0.48	-1.29
Apr-01	29	29	100.00%	0.00%	1373	1394	98.49%	-0.66	-1.4
May-01	40	40	100.00%	0.00%	1409	1429	98.60%	-0.74	-1.45
Jun-01	25	25	100.00%	0.00%	1713	1725	99.30%	-0.42	-1.25
Jul-01	27	27	100.00%	0.00%	1005	1010	99.51%	-0.36	-1.22
Aug-01	19	19	100.00%	0.00%	397	405	98.02%	-0.6	-1.37
Sep-01	28	28	100.00%	0.00%	282	292	96.58%	-0.95	-1.58



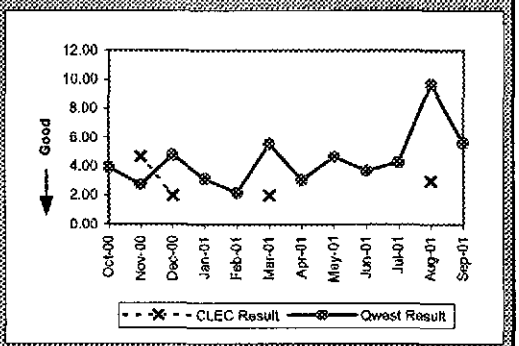
Installation Interval (Average Days) (OP-4)-- No Dispatches

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	197	50	3.94	2.00	5429	2210	2.46	1.47	-0.11
Nov-00	600	107	5.61	4.93	4141	1717	2.41	3.72	1.26
Dec-00	459	93	4.94	6.03	3274	1399	2.34	3.72	1.26
Jan-01	415	100	4.15	3.55	3132	1052	2.98	1.96	0.19
Feb-01	276	40	6.90	4.27	2796	974	2.87	3.72	1.26
Mar-01	273	63	4.33	5.25	3155	1249	2.53	3.72	1.26
Apr-01	124	29	4.28	3.87	3972	1394	2.85	1.77	0.08
May-01	47	16	2.94	1.44	2856	1350	2.12	1.88	0.14
Jun-01	60	16	3.75	1.34	3649	1478	2.47	2	0.21
Jul-01	46	15	3.07	1.94	2581	928	2.78	0.76	-0.54
Aug-01	27	6	4.50	0.84	1318	340	3.88	1	-0.39
Sep-01	10	4	2.50	0.58	726	205	3.54	-0.91	-1.55



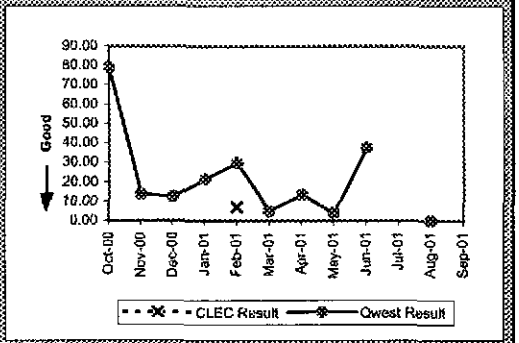
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A)-- No Dispatches

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00					138	35	3.94		
Nov-00	14	3	4.67	3.06	46	17	2.71	1.04	-0.37
Dec-00	2	1	2.00		105	22	4.77	-0.4	-1.24
Jan-01					69	22	3.14		
Feb-01					39	18	2.17		
Mar-01	2	1	2.00		167	30	5.57	-0.81	-1.45
Apr-01					55	18	3.06		
May-01					89	19	4.68		
Jun-01					37	10	3.70		
Jul-01					60	14	4.29		
Aug-01	12	4	3.00	4.00	97	10	9.70	-0.71	-1.43
Sep-01					107	19	5.63		



Delayed Days for Facility Reasons (Average Days) (OP-6B)-- No Dispatches

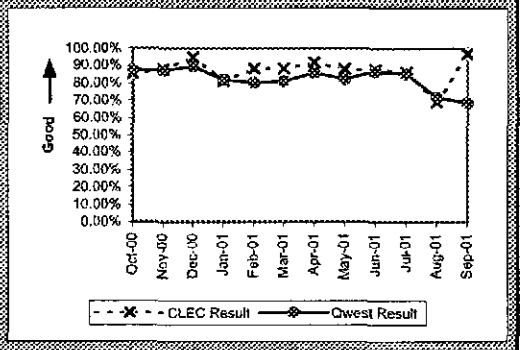
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00					394	5	78.80		
Nov-00					150	11	13.64		
Dec-00					25	2	12.50		
Jan-01					64	3	21.33		
Feb-01	7	1	7.00		89	3	29.67	-0.6	-1.36
Mar-01					10	2	5.00		
Apr-01					40	3	13.33		
May-01					4	1	4.00		
Jun-01					75	2	37.50		
Jul-01									
Aug-01					0	1	0.00		
Sep-01									



Checklist #14 - Resale - Centrex 21 Installation

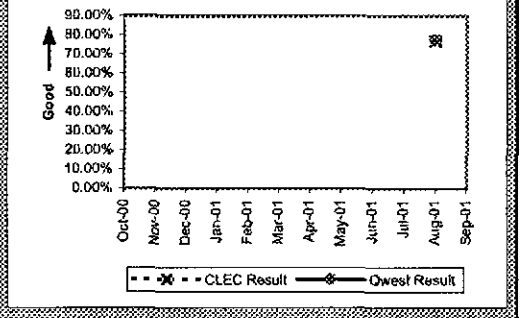
New Service Installation Quality (Percent) (OP-5)

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	65	76	85.53%	35.18%	2549	2910	87.59%	0.54	-0.7
Nov-00	81	92	88.04%	32.45%	2384	2731	87.29%	-0.21	-1.13
Dec-00	119	125	95.20%	21.38%	2029	2263	89.66%	-3.98	-2.2
Jan-01	100	123	81.30%	38.99%	1591	1944	81.84%	0.15	-0.9
Feb-01	77	87	88.51%	31.90%	1419	1768	80.26%	-1.89	-2.15
Mar-01	54	61	88.52%	31.87%	1505	1855	81.13%	-1.45	-1.88
Apr-01	46	50	92.00%	27.13%	1694	1974	85.82%	-1.24	-1.75
May-01	37	42	88.10%	32.38%	1658	2011	82.45%	-0.95	-1.58
Jun-01	36	41	87.80%	32.72%	1875	2159	86.85%	-0.18	-1.11
Jul-01	32	37	86.49%	34.19%	1661	1944	85.44%	-0.18	-1.11
Aug-01	27	39	69.23%	46.15%	943	1314	71.77%	0.35	-0.78
Sep-01	32	33	96.97%	17.14%	630	917	68.70%	-3.44	-3.09



New Service Installation Quality (Percent) (OP-5*)

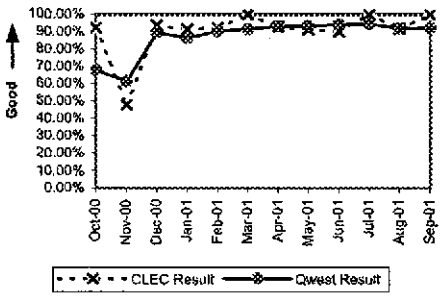
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00									
Nov-00									
Dec-00									
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	30	39	76.92%	42.13%	1018	1314	77.47%	0.08	-0.93
Sep-01									



Checklist #14 - Resale - Centrex 21 Repair

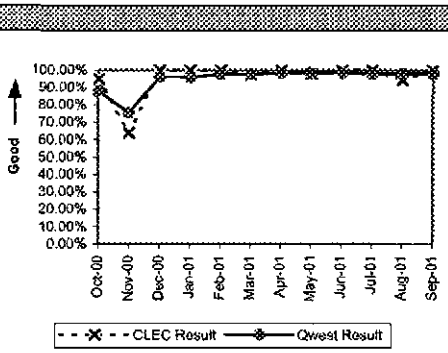
Out of Service Cleared within 24 hours (Percent) (MR-3)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	12	13	92.31%	26.65%	1046	1538	68.01%	-1.87	-2.14
Nov-00	11	23	47.83%	49.95%	928	1514	61.29%	1.33	-0.19
Dec-00	15	16	93.75%	24.21%	919	1027	89.48%	-0.55	-1.34
Jan-01	32	35	91.43%	27.99%	1175	1360	86.40%	-0.86	-1.52
Feb-01	24	26	92.31%	26.65%	946	1046	90.44%	-0.32	-1.19
Mar-01	33	33	100.00%	0.00%	1163	1271	91.50%	-1.73	-2.05
Apr-01	27	29	93.10%	25.34%	1022	1096	93.25%	0.1	-0.94
May-01	32	35	91.43%	27.99%	1086	1166	93.14%	0.44	-0.73
Jun-01	36	40	90.00%	30.00%	1072	1137	94.28%	1.09	-0.34
Jul-01	24	24	100.00%	0.00%	1052	1113	94.52%	-1.17	-1.71
Aug-01	34	37	91.89%	27.30%	1237	1345	91.97%	0.08	-0.95
Sep-01	22	22	100.00%	0.00%	1001	1084	92.34%	-1.34	-1.81



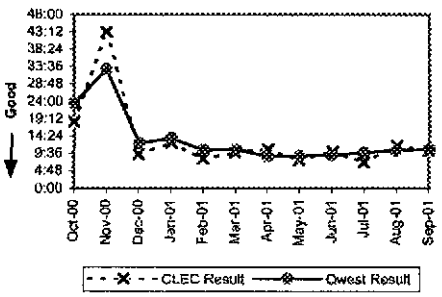
All Troubles Cleared within 48 hours (Percent) (MR-4)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	18	19	94.74%	22.33%	1762	1999	88.14%	-0.88	-1.54
Nov-00	15	25	84.00%	48.00%	1462	1938	75.44%	1.31	-0.21
Dec-00	18	18	100.00%	0.00%	1248	1297	96.22%	-0.83	-1.51
Jan-01	43	43	100.00%	0.00%	1643	1715	95.80%	-1.36	-1.82
Feb-01	29	29	100.00%	0.00%	1311	1342	97.69%	-0.82	-1.5
Mar-01	39	40	97.50%	15.61%	1568	1607	97.57%	0.11	-0.93
Apr-01	41	41	100.00%	0.00%	1379	1402	98.36%	-0.82	-1.5
May-01	45	46	97.83%	14.58%	1410	1433	98.40%	0.35	-0.79
Jun-01	45	45	100.00%	0.00%	1429	1451	98.48%	-0.82	-1.5
Jul-01	28	28	100.00%	0.00%	1410	1439	97.98%	-0.75	-1.46
Aug-01	50	53	94.34%	23.11%	1728	1764	97.96%	1.55	-0.05
Sep-01	36	36	100.00%	0.00%	1364	1396	97.71%	-0.91	-1.55



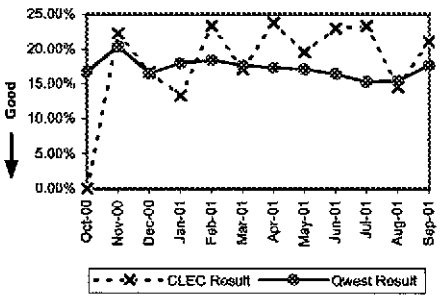
Mean Time to Restore (Hours:Minutes) (MR-6)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	348:16	19	18:20	20:25	46854:47	1999	23:26	-0.88	-1.53
Nov-00	1079:24	25	43:11	42:26	63698:30	1938	32:52	1.3	-0.21
Dec-00	169:12	18	9:24	8:28	16043:49	1297	12:22	-0.62	-1.38
Jan-01	538:50	43	12:32	9:40	23606:39	1715	13:46	-0.46	-1.28
Feb-01	233:25	29	8:03	8:41	14052:09	1342	10:28	-0.78	-1.46
Mar-01	394:11	40	9:51	14:31	17221:43	1607	10:43	-0.38	-1.23
Apr-01	442:34	41	10:48	8:41	12305:19	1402	8:47	1.13	-0.32
May-01	353:11	46	7:41	9:36	12714:37	1433	8:52	-0.63	-1.38
Jun-01	455:04	45	10:07	11:16	13241:57	1451	9:08	0.66	-0.6
Jul-01	199:16	28	7:07	5:46	14082:42	1439	9:47	-0.77	-1.47
Aug-01	619:11	53	11:41	17.58	18491:46	1764	10:29	0.68	-0.58
Sep-01	373:36	36	10:23	8:37	14895:40	1396	10:40	-0.11	-1.07



Repair Repeat Report Rate (Percent) (MR-7)-- Dispatches Within MSAs

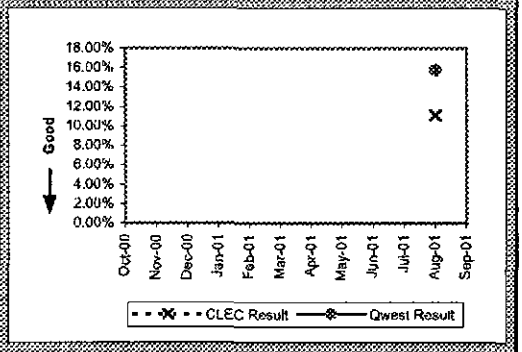
Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	0	21	0.00%	0.00%	346	2069	16.72%	-2.04	-2.24
Nov-00	6	27	22.22%	41.57%	411	2017	20.38%	0.28	-0.83
Dec-00	3	18	16.67%	37.27%	218	1323	16.48%	0.07	-0.96
Jan-01	6	45	13.33%	33.99%	317	1765	17.96%	-0.8	-1.49
Feb-01	7	30	23.33%	42.30%	254	1381	18.39%	0.7	-0.57
Mar-01	7	41	17.07%	37.63%	292	1655	17.64%	-0.09	-1.06
Apr-01	10	42	23.81%	42.59%	249	1440	17.29%	1.08	-0.34
May-01	9	46	19.57%	39.67%	254	1487	17.08%	0.46	-0.72
Jun-01	11	48	22.92%	42.03%	246	1499	16.41%	1.17	-0.29
Jul-01	7	30	23.33%	42.30%	225	1474	15.26%	1.17	-0.29
Aug-01	8	55	14.55%	35.26%	281	1818	15.46%	-0.18	-1.11
Sep-01	8	38	21.05%	40.77%	253	1434	17.64%	0.56	-0.66



Checklist #14 - Resale - Centrex 21 Repair

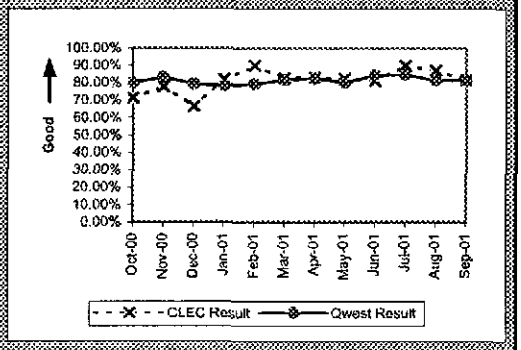
Repair Repeat Report Rate (Percent) (MR-7*)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00									
Nov-00									
Dec-00									
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	5	45	11.11%	31.43%	242	1532	15.80%	-0.85	-1.52
Sep-01									



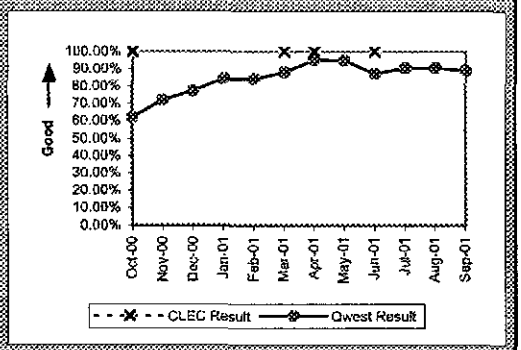
Repair Appointments Met (Percent) (MR-9)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	15	21	71.43%	45.18%	1659	2069	80.18%	0.92	-0.44
Nov-00	21	27	77.78%	41.57%	1679	2017	83.24%	0.89	-0.58
Dec-00	12	18	66.67%	47.14%	1050	1323	79.37%	1.37	-0.17
Jan-01	37	45	82.22%	38.23%	1382	1765	78.30%	-0.63	-1.38
Feb-01	27	30	90.00%	30.00%	1096	1381	79.36%	-1.42	-1.87
Mar-01	34	41	82.93%	37.63%	1354	1655	81.81%	-0.18	-1.11
Apr-01	35	42	83.33%	37.27%	1190	1440	82.64%	-0.12	-1.07
May-01	38	46	82.61%	37.90%	1194	1487	80.30%	-0.39	-1.24
Jun-01	39	48	81.25%	39.03%	1266	1499	84.46%	0.62	-0.62
Jul-01	27	30	90.00%	30.00%	1249	1474	84.74%	-0.79	-1.48
Aug-01	48	55	87.27%	33.33%	1483	1818	81.57%	-1.07	-1.85
Sep-01	31	38	81.58%	38.77%	1188	1434	81.45%	-0.02	-1.01



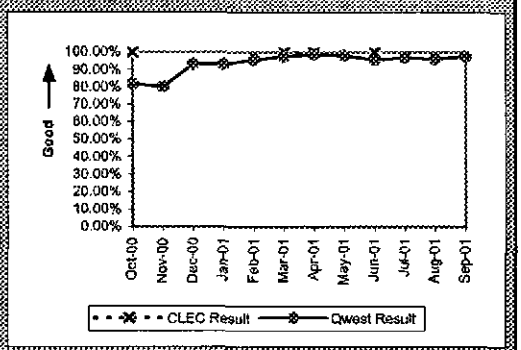
Out of Service Cleared within 24 hours (Percent) (MR-3)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	2	2	100.00%	0.00%	54	87	62.07%	-1.09	-1.66
Nov-00					75	104	72.12%		
Dec-00					99	128	77.34%		
Jan-01					81	96	84.38%		
Feb-01					43	51	84.31%		
Mar-01	1	1	100.00%	0.00%	74	84	88.10%	-0.37	-1.22
Apr-01	1	1	100.00%	0.00%	60	63	95.24%	-0.22	-1.13
May-01					72	76	94.74%		
Jun-01	1	1	100.00%	0.00%	75	86	87.21%	-0.38	-1.23
Jul-01					66	73	90.41%		
Aug-01					95	105	90.48%		
Sep-01					57	64	89.06%		



All Troubles Cleared within 48 hours (Percent) (MR-4)-- Dispatches Outside MSAs

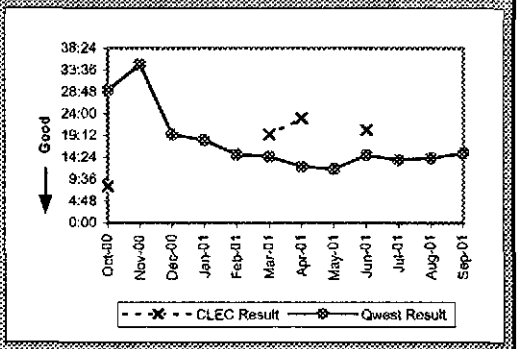
Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	2	2	100.00%	0.00%	89	109	81.65%	-0.66	-1.4
Nov-00					105	131	80.15%		
Dec-00					135	145	93.10%		
Jan-01					108	116	93.10%		
Feb-01					67	70	95.71%		
Mar-01	1	1	100.00%	0.00%	114	117	97.44%	-0.16	-1.1
Apr-01	1	1	100.00%	0.00%	80	81	98.77%	-0.11	-1.07
May-01					102	104	98.08%		
Jun-01	1	1	100.00%	0.00%	108	113	95.58%	-0.21	-1.13
Jul-01					96	99	96.97%		
Aug-01					118	123	95.94%		
Sep-01					83	85	97.65%		



Checklist #14 - Resale - Centrex 21 Repair

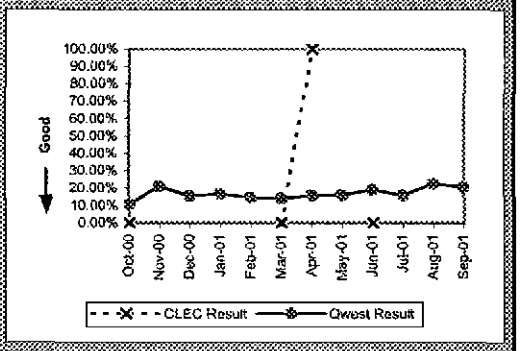
Mean Time to Restore (Hours:Minutes) (MR-6)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	16:14	2	8:07	11:19	3176:09	109	29:08	-1.04	-1.63
Nov-00					4567:56	131	34:52		
Dec-00					2823:59	145	19:29		
Jan-01					2109:29	116	18:11		
Feb-01					1055:48	70	15:05		
Mar-01	19:26	1	19:26		1709:53	117	14:37	0.28	-0.83
Apr-01	23:02	1	23:02		1006:53	81	12:26	1.22	-0.26
May-01					1234:26	104	11:52		
Jun-01	20:28	1	20:28		1691:05	113	14:58	0.45	-0.72
Jul-01					1374:19	99	13:53		
Aug-01					1760:45	123	14:19		
Sep-01					1303:40	85	15:20		



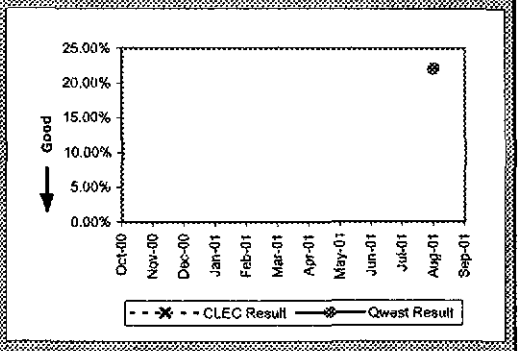
Repair Repeat Report Rate (Percent) (MR-7)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	0	2	0.00%	0.00%	12	111	10.81%	-0.49	-1.3
Nov-00					28	132	21.21%		
Dec-00					23	147	15.65%		
Jan-01					20	119	16.81%		
Feb-01					11	75	14.67%		
Mar-01	0	1	0.00%	0.00%	17	121	14.05%	-0.4	-1.24
Apr-01	1	1	100.00%	0.00%	13	82	15.85%	1.41	-0.15
May-01					17	106	16.04%		
Jun-01	0	1	0.00%	0.00%	22	115	19.13%	-0.48	-1.29
Jul-01					16	101	15.84%		
Aug-01					28	124	22.58%		
Sep-01					18	87	20.69%		



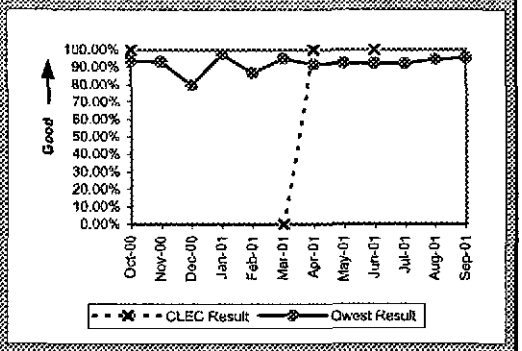
Repair Repeat Report Rate (Percent) (MR-7*)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00									
Nov-00									
Dec-00									
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01					23	104	22.12%		
Sep-01									



Repair Appointments Met (Percent) (MR-9)-- Dispatches Outside MSAs

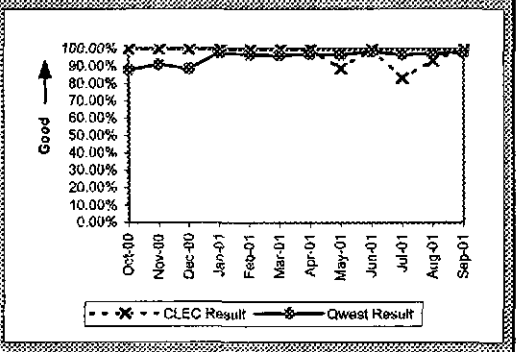
Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	2	2	100.00%	0.00%	104	111	93.69%	-0.36	-1.22
Nov-00					123	132	93.18%		
Dec-00					117	147	79.59%		
Jan-01					116	119	97.48%		
Feb-01					65	75	86.67%		
Mar-01	0	1	0.00%	0.00%	115	121	95.04%	1.94	0.18
Apr-01	1	1	100.00%	0.00%	75	82	91.46%	-0.3	-1.18
May-01					98	106	92.45%		
Jun-01	1	1	100.00%	0.00%	106	115	92.17%	-0.29	-1.18
Jul-01					93	101	92.08%		
Aug-01					117	124	94.35%		
Sep-01					83	87	95.40%		



Checklist #14 - Resale - Centrex 21 Repair

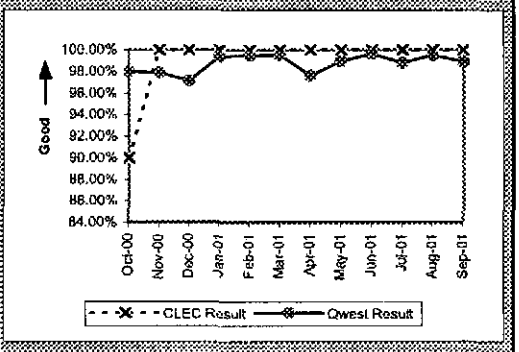
Out of Service Cleared within 24 hours (Percent) (MR-3)-- No Dispatches

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	2	2	100.00%	0.00%	234	266	87.97%	-0.52	-1.32
Nov-00	6	6	100.00%	0.00%	305	335	91.04%	-0.76	-1.46
Dec-00	10	10	100.00%	0.00%	290	327	88.69%	-1.11	-1.68
Jan-01	10	10	100.00%	0.00%	577	589	97.96%	-0.45	-1.27
Feb-01	7	7	100.00%	0.00%	273	282	96.81%	-0.47	-1.29
Mar-01	7	7	100.00%	0.00%	340	352	96.59%	-0.49	-1.3
Apr-01	4	4	100.00%	0.00%	250	257	97.28%	-0.33	-1.2
May-01	8	9	88.89%	31.43%	360	372	96.77%	1.03	-0.37
Jun-01	3	3	100.00%	0.00%	286	290	98.62%	-0.2	-1.12
Jul-01	10	12	83.33%	37.27%	251	259	96.91%	1.85	0.12
Aug-01	14	15	93.33%	24.94%	327	335	97.61%	0.87	-0.47
Sep-01	5	5	100.00%	0.00%	237	241	98.34%	-0.29	-1.17



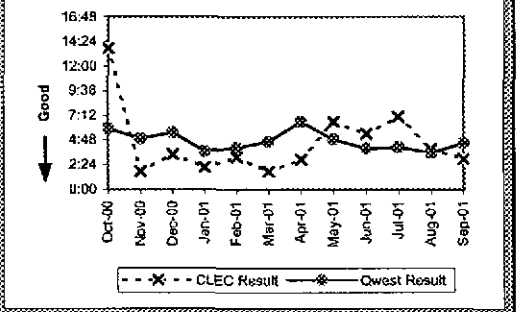
All Troubles Cleared within 48 hours (Percent) (MR-4)-- No Dispatches

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	9	10	90.00%	30.00%	1157	1181	97.97%	8.08	3.91
Nov-00	23	23	100.00%	0.00%	958	979	97.86%	-0.7	-1.43
Dec-00	26	26	100.00%	0.00%	838	863	97.10%	-0.87	-1.53
Jan-01	22	22	100.00%	0.00%	934	940	99.36%	-0.37	-1.23
Feb-01	21	21	100.00%	0.00%	550	553	99.46%	-0.33	-1.2
Mar-01	17	17	100.00%	0.00%	634	637	99.53%	-0.26	-1.17
Apr-01	6	6	100.00%	0.00%	487	499	97.60%	-0.38	-1.23
May-01	19	19	100.00%	0.00%	657	664	98.95%	-0.44	-1.27
Jun-01	10	10	100.00%	0.00%	524	526	99.62%	-0.19	-1.12
Jul-01	19	19	100.00%	0.00%	500	506	98.81%	-0.47	-1.28
Aug-01	24	24	100.00%	0.00%	598	601	99.50%	-0.34	-1.21
Sep-01	9	9	100.00%	0.00%	438	443	98.87%	-0.32	-1.19



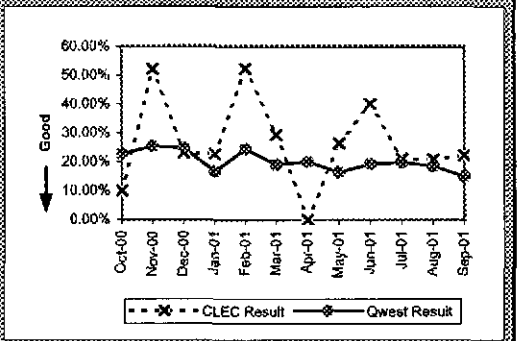
Mean Time to Restore (Hours:Minutes) (MR-6)-- No Dispatches

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	137:44	10	13:46	21:53	7006:32	1181	5:56	1.55	-0.06
Nov-00	40:04	23	1:45	2:21	4848:53	979	4:57	-1.04	-1.63
Dec-00	89:03	26	3:25	7:01	4780:02	863	5:32	-0.64	-1.39
Jan-01	47:35	22	2:10	4:38	3495:17	940	3:43	-0.44	-1.27
Feb-01	66:04	21	3:09	5:17	2246:24	553	4:04	-0.52	-1.32
Mar-01	29:52	17	1:45	1:36	2976:46	637	4:40	-1.51	-1.92
Apr-01	17:37	6	2:56	2:39	3284:54	499	6:35	-0.5	-1.3
May-01	125:05	19	6:35	11:31	3218:15	664	4:51	0.89	-0.46
Jun-01	54:11	10	5:25	9:13	2090:28	526	3:58	0.81	-0.51
Jul-01	134:35	19	7:05	9:06	2073:14	506	4:06	1.25	-0.24
Aug-01	93:53	24	3:55	8:02	2135:07	601	3:33	0.41	-0.75
Sep-01	26:43	9	2:58	6:13	1975:54	443	4:28	-0.32	-1.2



Repair Repeat Report Rate (Percent) (MR-7)-- No Dispatches

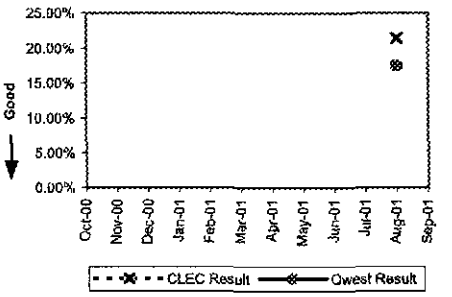
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	1	10	10.00%	30.00%	268	1181	22.69%	-0.95	-1.58
Nov-00	12	23	52.17%	49.95%	248	980	25.31%	2.71	0.65
Dec-00	6	26	23.08%	42.13%	214	863	24.80%	-0.2	-1.12
Jan-01	5	22	22.73%	41.91%	156	940	16.60%	0.76	-0.54
Feb-01	11	21	52.38%	49.94%	135	553	24.41%	2.68	0.63
Mar-01	5	17	29.41%	45.56%	121	637	19.00%	1.04	-0.37
Apr-01	0	6	0.00%	0.00%	100	499	20.04%	-1.22	-1.74
May-01	5	19	26.32%	44.03%	109	664	16.42%	1.1	-0.33
Jun-01	4	10	40.00%	48.99%	101	526	19.20%	1.5	-0.09
Jul-01	4	19	21.06%	40.77%	100	506	19.76%	0.17	-0.89
Aug-01	5	24	20.83%	40.61%	111	601	18.47%	0.32	-0.8
Sep-01	2	9	22.22%	41.57%	66	443	14.90%	0.61	-0.63



Checklist #14 - Resale - Centrex 21 Repair

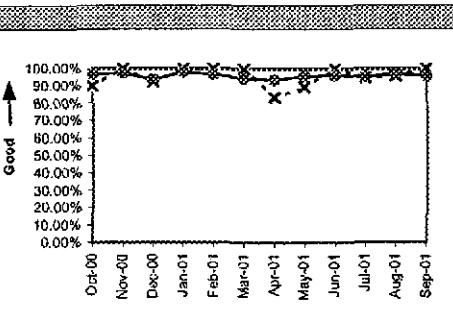
Repair Repeat Report Rate (Percent) (MR-7*)-- No Dispatches

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00									
Nov-00									
Dec-00									
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	3	14	21.43%	41.03%	66	378	17.46%	0.41	-0.75
Sep-01									



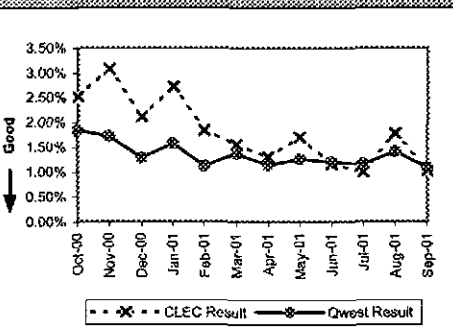
Repair Appointments Met (Percent) (MR-9)-- No Dispatches

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	9	10	90.00%	30.00%	1143	1181	96.78%	5.94	2.61
Nov-00	23	23	100.00%	0.00%	955	980	97.45%	-0.77	-1.47
Dec-00	24	26	92.31%	26.65%	808	863	93.63%	0.08	-0.96
Jan-01	22	22	100.00%	0.00%	922	940	98.09%	-0.65	-1.39
Feb-01	21	21	100.00%	0.00%	534	553	96.56%	-0.85	-1.52
Mar-01	17	17	100.00%	0.00%	602	637	94.51%	-0.98	-1.6
Apr-01	5	6	83.33%	37.27%	466	499	93.39%	0.84	-0.49
May-01	17	19	89.47%	30.69%	635	664	95.63%	1.14	-0.31
Jun-01	10	10	100.00%	0.00%	506	526	96.20%	-0.62	-1.38
Jul-01	18	19	94.74%	22.33%	482	506	95.26%	0.17	-0.9
Aug-01	23	24	95.83%	19.98%	583	601	97.01%	0.37	-0.78
Sep-01	9	9	100.00%	0.00%	424	443	95.71%	-0.63	-1.38



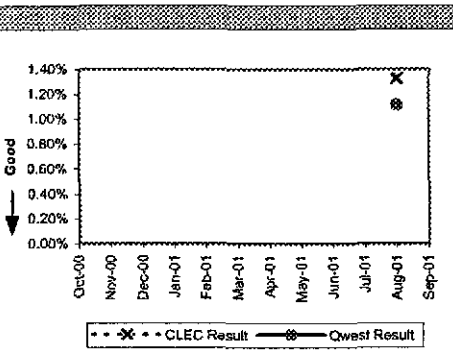
Trouble Rate (Percent) (MR-8)

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	33	1310	2.52%	15.87%	3361	182385	1.84%	1.81	0.1
Nov-00	50	1626	3.08%	17.26%	3129	181847	1.72%	4.18	1.54
Dec-00	44	2082	2.11%	14.38%	2333	181429	1.29%	3.33	1.03
Jan-01	67	2463	2.72%	16.27%	2824	180307	1.57%	4.58	1.79
Feb-01	51	2767	1.84%	13.45%	2008	179124	1.12%	3.58	1.17
Mar-01	59	3796	1.55%	12.37%	2413	177271	1.36%	1.02	-0.38
Apr-01	49	3783	1.30%	11.34%	2021	177828	1.14%	0.95	-0.42
May-01	65	3821	1.70%	12.93%	2257	178938	1.26%	2.41	0.47
Jun-01	59	5070	1.16%	10.72%	2140	178558	1.20%	-0.22	-1.14
Jul-01	49	4911	1.00%	9.94%	2081	180399	1.15%	-1.01	-1.61
Aug-01	79	4455	1.77%	13.20%	2543	181246	1.40%	2.08	0.26
Sep-01	47	4554	1.03%	10.11%	1964	182536	1.08%	-0.28	-1.17



Trouble Rate (Percent) (MR-6*)

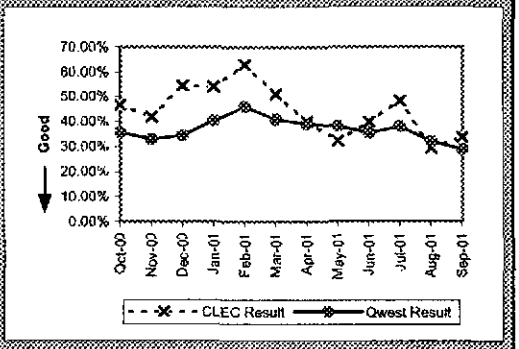
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00									
Nov-00									
Dec-00									
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	59	4455	1.32%	11.43%	2014	181246	1.11%	1.34	-0.18
Sep-01									



Checklist #14 - Resale - Centrex 21 Repair

Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10)

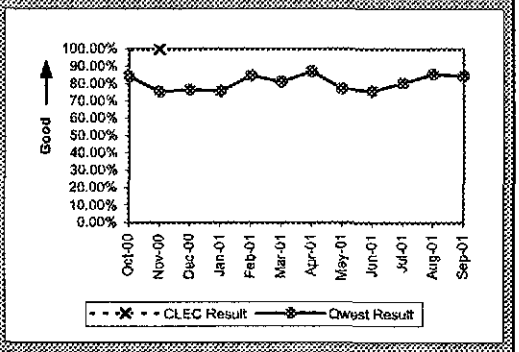
Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	29	62	46.77%	49.90%	1864	5225	35.67%	1.77	0.08
Nov-00	36	86	41.86%	49.33%	1544	4673	33.04%	1.69	0.03
Dec-00	53	97	54.64%	49.78%	1227	3560	34.47%	3.99	1.42
Jan-01	79	146	54.11%	49.83%	1929	4753	40.58%	3.24	0.97
Feb-01	87	138	63.04%	48.27%	1720	3729	46.13%	3.91	1.38
Mar-01	62	121	51.24%	49.98%	1677	4090	41.00%	2.24	0.36
Apr-01	33	82	40.24%	49.04%	1304	3325	39.22%	0.19	-0.88
May-01	31	96	32.29%	46.76%	1397	3654	38.23%	-1.18	-1.72
Jun-01	39	98	39.80%	48.95%	1176	3316	35.46%	0.88	-0.46
Jul-01	46	95	48.42%	49.98%	1277	3358	38.03%	2.03	0.23
Aug-01	33	112	29.46%	45.59%	1202	3745	32.10%	-0.59	-1.36
Sep-01	24	71	33.80%	47.30%	802	2786	28.99%	0.88	-0.46



Checklist #14 - Resale - PBX Installation

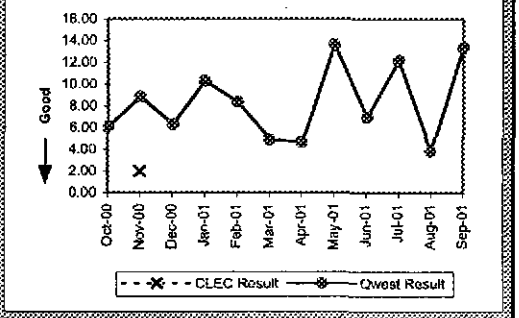
Installation Commitments Met (Percent) (OP-3)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00					43	51	84.31%		
Nov-00	1	1	100.00%	0.00%	37	49	75.51%	-0.56	-1.34
Dec-00					36	47	76.60%		
Jan-01					22	29	75.86%		
Feb-01					45	53	84.91%		
Mar-01					26	32	81.25%		
Apr-01					47	54	87.04%		
May-01					27	35	77.14%		
Jun-01					19	25	76.00%		
Jul-01					29	36	80.56%		
Aug-01					18	21	85.71%		
Sep-01					22	26	84.62%		



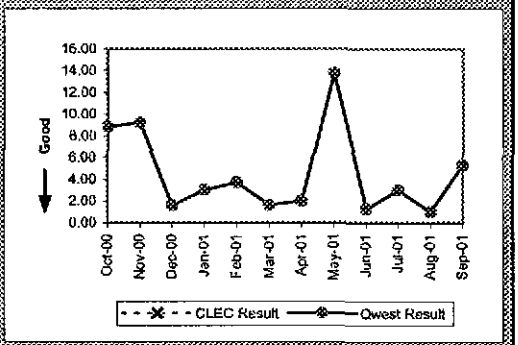
Installation Interval (Average Days) (OP-4)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00					309	51	6.06		
Nov-00	2	1	2.00		432	49	8.82	-0.53	-1.32
Dec-00					297	47	6.32		
Jan-01					298	29	10.28		
Feb-01					443	53	8.36		
Mar-01					157	32	4.91		
Apr-01					251	54	4.65		
May-01					477	35	13.63		
Jun-01					174	25	6.96		
Jul-01					474	39	12.15		
Aug-01					80	21	3.81		
Sep-01					400	30	13.33		



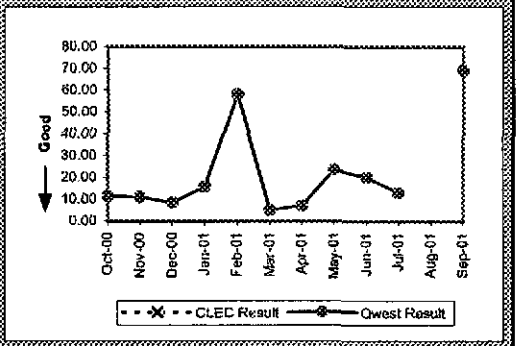
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00					53	6	8.83		
Nov-00					83	9	9.22		
Dec-00					11	7	1.57		
Jan-01					12	4	3.00		
Feb-01					22	6	3.67		
Mar-01					8	5	1.60		
Apr-01					8	4	2.00		
May-01					55	4	13.75		
Jun-01					5	4	1.25		
Jul-01					21	7	3.00		
Aug-01					3	3	1.00		
Sep-01					37	7	5.29		



Delayed Days for Facility Reasons (Average Days) (OP-6B)-- Dispatches Within MSAs

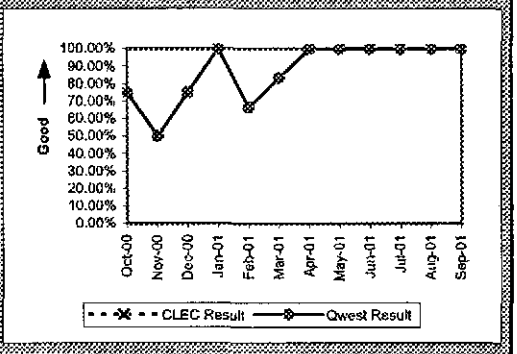
Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00					23	2	11.50		
Nov-00					33	3	11.00		
Dec-00					34	4	8.50		
Jan-01					47	3	15.67		
Feb-01					116	2	58.00		
Mar-01					5	1	5.00		
Apr-01					21	3	7.00		
May-01					94	4	23.50		
Jun-01					40	2	20.00		
Jul-01					39	3	13.00		
Aug-01									
Sep-01					69	1	69.00		



Checklist #14 - Resale - PBX Installation

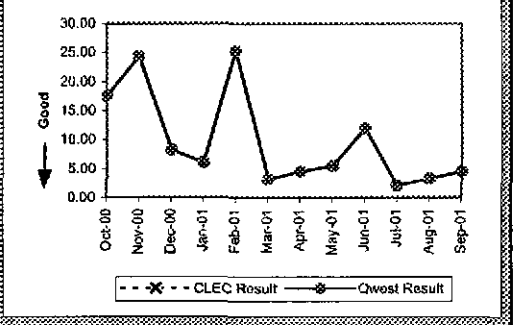
Installation Commitments Met (Percent) (OP-3)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00					3	4	75.00%		
Nov-00					3	6	50.00%		
Dec-00					3	4	75.00%		
Jan-01					2	2	100.00%		
Feb-01					2	3	66.67%		
Mar-01					5	6	83.33%		
Apr-01					2	2	100.00%		
May-01					2	2	100.00%		
Jun-01					4	4	100.00%		
Jul-01					1	1	100.00%		
Aug-01					4	4	100.00%		
Sep-01					2	2	100.00%		



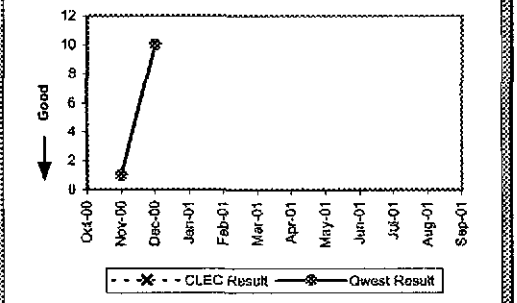
Installation Interval (Average Days) (OP-4)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00					70	4	17.50		
Nov-00					146	6	24.33		
Dec-00					33	4	8.25		
Jan-01					12	2	6.00		
Feb-01					76	3	25.33		
Mar-01					19	6	3.17		
Apr-01					9	2	4.50		
May-01					11	2	5.50		
Jun-01					48	4	12.00		
Jul-01					2	1	2.00		
Aug-01					13	4	3.25		
Sep-01					9	2	4.50		



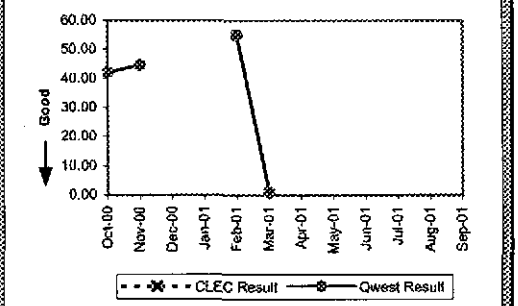
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00									
Nov-00					1	1	1.00		
Dec-00					10	1	10.00		
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01									
Sep-01									



Delayed Days for Facility Reasons (Average Days) (OP-6B)-- Dispatches Outside MSAs

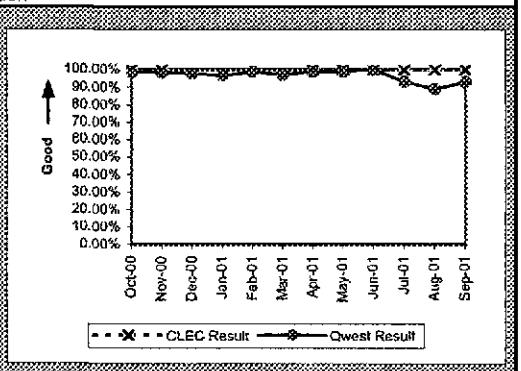
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00					42	1	42.00		
Nov-00					89	2	44.50		
Dec-00									
Jan-01									
Feb-01					55	1	55.00		
Mar-01					1	1	1.00		
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01									
Sep-01									



Checklist #14 - Resale - PBX Installation

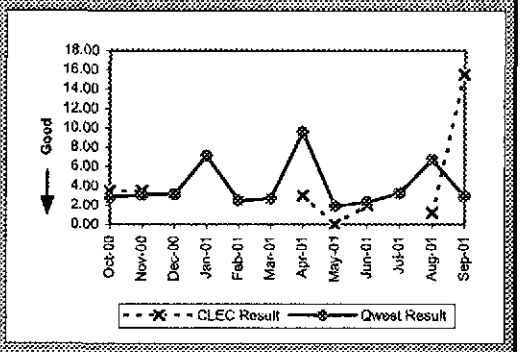
Installation Commitments Met (Percent) (OP-3)-- No Dispatches

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	2	2	100.00%	0.00%	186	189	98.41%	-0.18	-1.11
Nov-00	4	4	100.00%	0.00%	174	177	98.31%	-0.26	-1.16
Dec-00					137	140	97.86%		
Jan-01					82	85	96.47%		
Feb-01					87	88	98.86%		
Mar-01					129	133	96.99%		
Apr-01	2	2	100.00%	0.00%	90	91	98.90%	-0.15	-1.09
May-01	1	1	100.00%	0.00%	94	95	98.95%	-0.1	-1.06
Jun-01	6	6	100.00%	0.00%	102	102	100.00%	N/A	N/A
Jul-01	1	1	100.00%	0.00%	41	44	93.18%	-0.27	-1.16
Aug-01	5	5	100.00%	0.00%	8	9	88.89%	-0.63	-1.39
Sep-01	3	3	100.00%	0.00%	13	14	92.86%	-0.44	-1.27



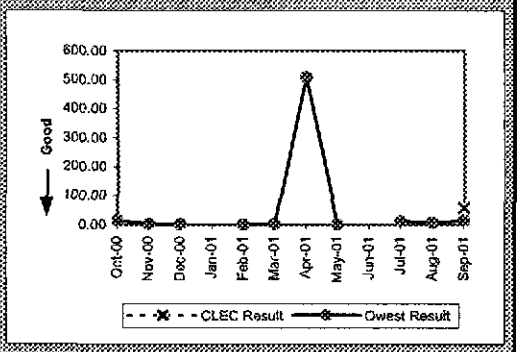
Installation Interval (Average Days) (OP-4)-- No Dispatches

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	7	2	3.50	4.95	536	189	2.84	0.23	-0.86
Nov-00	14	4	3.50	1.73	544	177	3.07	0.34	-0.79
Dec-00					435	140	3.11		
Jan-01					603	85	7.09		
Feb-01					219	88	2.49		
Mar-01					358	133	2.69		
Apr-01	6	2	3.00	0.00	870	91	9.56	-0.16	-1.1
May-01	0	1	0.00		176	92	1.91	-1.54	-1.93
Jun-01	10	5	2.00	1.00	215	93	2.31	-0.67	-1.41
Jul-01					146	45	3.24		
Aug-01	6	5	1.20	1.64	47	7	6.71	-1.02	-1.62
Sep-01	62	4	15.50	29.00	29	10	2.90	1	-0.39



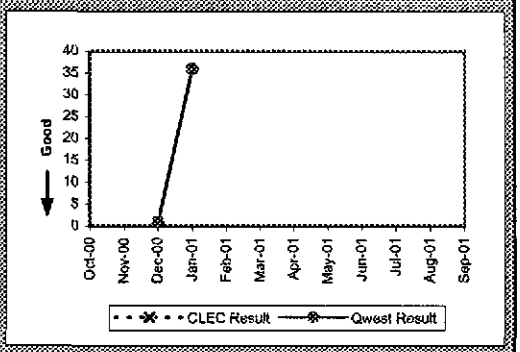
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A)-- No Dispatches

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00					46	3	15.33		
Nov-00					10	3	3.33		
Dec-00					4	2	2.00		
Jan-01									
Feb-01					1	1	1.00		
Mar-01					13	4	3.25		
Apr-01					510	1	510.00		
May-01					1	1	1.00		
Jun-01									
Jul-01					78	6	13.00		
Aug-01					15	2	7.50		
Sep-01	58	1	58.00		15	1	15.00		



Delayed Days for Facility Reasons (Average Days) (OP-6B)-- No Dispatches

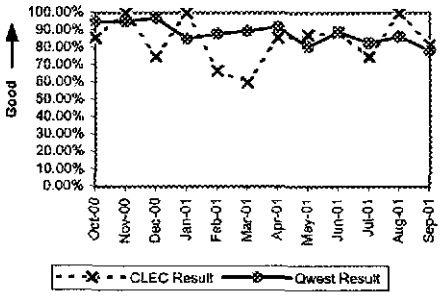
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00									
Nov-00									
Dec-00					1	1	1.00		
Jan-01					108	3	36.00		
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01									
Sep-01									



Checklist #14 - Resale - PBX Installation

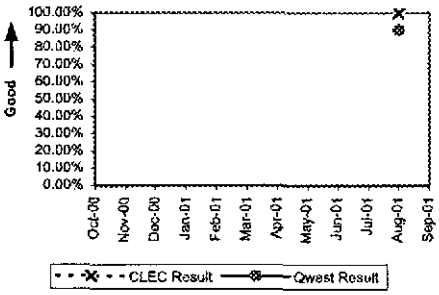
New Service Installation Quality (Percent) (OP-5)

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	6	7	85.71%	34.99%	390	411	94.89%	1.09	1.02
Nov-00	9	9	100.00%	0.00%	390	410	95.12%	-0.67	-1.41
Dec-00	3	4	75.00%	43.30%	366	377	97.08%	2.61	1.26
Jan-01	2	2	100.00%	0.00%	258	303	85.15%	-0.59	-1.36
Feb-01	2	3	66.67%	47.14%	236	268	88.06%	1.14	-0.45
Mar-01	3	5	60.00%	48.99%	291	325	89.54%	2.14	0.01
Apr-01	6	7	85.71%	34.99%	298	324	91.98%	0.6	-0.65
May-01	7	8	87.50%	33.07%	218	270	80.74%	-0.48	-1.29
Jun-01	8	9	88.89%	31.43%	224	251	89.24%	0.03	-0.95
Jul-01	6	8	75.00%	43.30%	190	229	82.97%	0.59	-0.65
Aug-01	9	9	100.00%	0.00%	148	171	86.55%	-1.15	-1.7
Sep-01	9	11	81.82%	38.57%	88	112	78.57%	-0.25	-1.15



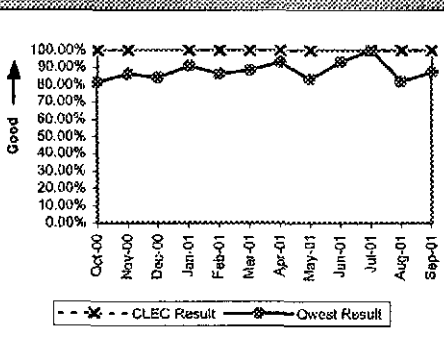
New Service Installation Quality (Percent) (OP-5*)

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00									
Nov-00									
Dec-00									
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	9	9	100.00%	0.00%	154	171	90.06%	-0.97	-1.59
Sep-01									



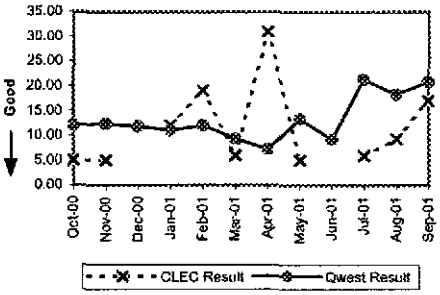
Installation Commitments Met (Percent) (OP-3)-- Interval Zone One

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	1	1	100.00%	0.00%	35	43	81.40%	-0.47	-1.29
Nov-00	1	1	100.00%	0.00%	44	51	86.27%	-0.4	-1.24
Dec-00					32	38	84.21%		
Jan-01	1	1	100.00%	0.00%	30	33	90.91%	-0.31	-1.19
Feb-01	1	1	100.00%	0.00%	25	29	86.21%	-0.39	-1.24
Mar-01	2	2	100.00%	0.00%	54	61	88.52%	-0.5	-1.3
Apr-01	2	2	100.00%	0.00%	27	29	93.10%	-0.37	-1.23
May-01	1	1	100.00%	0.00%	35	42	83.33%	-0.44	-1.27
Jun-01					28	30	93.33%		
Jul-01	2	2	100.00%	0.00%	27	27	100.00%	N/A	N/A
Aug-01	2	2	100.00%	0.00%	18	22	81.82%	-0.64	-1.39
Sep-01	1	1	100.00%	0.00%	14	16	87.50%	-0.37	-1.22



Installation Interval (Average Days) (OP-4)-- Interval Zone One

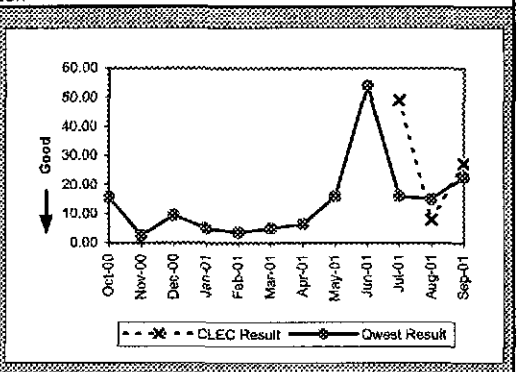
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	5	1	5.00		494	41	12.05	-0.57	-1.35
Nov-00	5	1	5.00		617	50	12.34	-0.65	-1.39
Dec-00					438	37	11.84		
Jan-01	12	1	12.00		365	33	11.06	0.75	-0.54
Feb-01	19	1	19.00		337	28	12.04	1.12	-0.32
Mar-01	12	2	6.00	0.00	571	61	9.36	-0.84	-1.39
Apr-01	62	2	31.00	9.90	166	23	7.22	3.09	0.88
May-01	5	1	5.00		548	41	13.37	-0.4	-1.24
Jun-01					258	28	9.21		
Jul-01	6	1	6.00		2151	101	21.30	-0.82	-1.5
Aug-01	28	3	9.33	9.24	970	53	18.30	-1	-1.61
Sep-01	34	2	17.00	15.56	708	34	20.82	-0.3	-1.18



Checklist #14 - Resale - PBX Installation

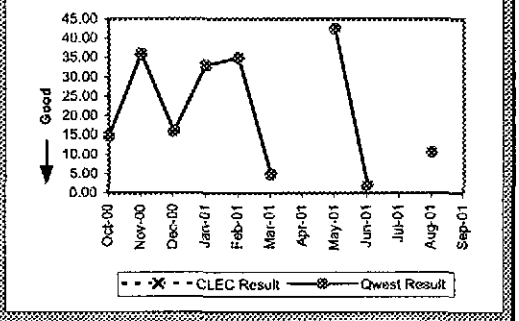
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A)-- Interval Zone One

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Rese	Mod Z Scr	Parity Scr
Oct-00					63	4	15.75		
Nov-00					10	4	2.50		
Dec-00					47	5	9.40		
Jan-01					5	1	5.00		
Feb-01					11	3	3.67		
Mar-01					10	2	5.00		
Apr-01					13	2	8.50		
May-01					48	3	16.00		
Jun-01					54	1	54.00		
Jul-01	98	2	49.00	0.00	1318	82	16.07	1.98	0.2
Aug-01	8	1	8.00		573	38	15.08	-0.4	-1.25
Sep-01	164	6	27.33	8.43	476	21	22.67	0.42	-0.75



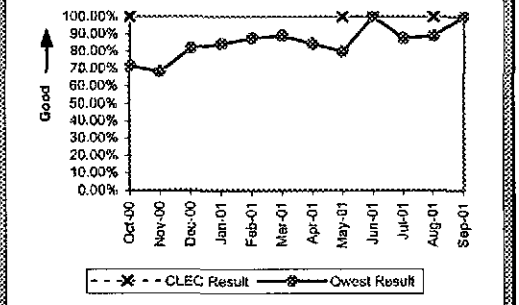
Delayed Days for Facility Reasons (Average Days) (OP-6B)-- Interval Zone One

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00					59	4	14.75		
Nov-00					108	3	36.00		
Dec-00					16	1	16.00		
Jan-01					66	2	33.00		
Feb-01					35	1	35.00		
Mar-01					24	5	4.80		
Apr-01									
May-01					170	4	42.50		
Jun-01					2	1	2.00		
Jul-01									
Aug-01					32	3	10.67		
Sep-01									



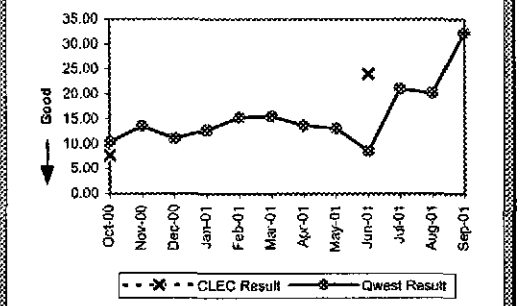
Installation Commitments Met (Percent) (OP-3)-- Interval Zone Two

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	6	6	100.00%	0.00%	10	14	71.43%	-1.3	-1.79
Nov-00					13	19	68.42%		
Dec-00					9	11	81.82%		
Jan-01					16	19	84.21%		
Feb-01					7	8	87.50%		
Mar-01					16	18	88.89%		
Apr-01					16	19	84.21%		
May-01	1	1	100.00%	0.00%	8	10	80.00%	-0.48	-1.29
Jun-01	1	1	100.00%	0.00%	9	9	100.00%	N/A	N/A
Jul-01					7	8	87.50%		
Aug-01	2	2	100.00%	0.00%	8	9	88.89%	-0.45	-1.27
Sep-01					3	3	100.00%		



Installation Interval (Average Days) (OP-4)-- Interval Zone Two

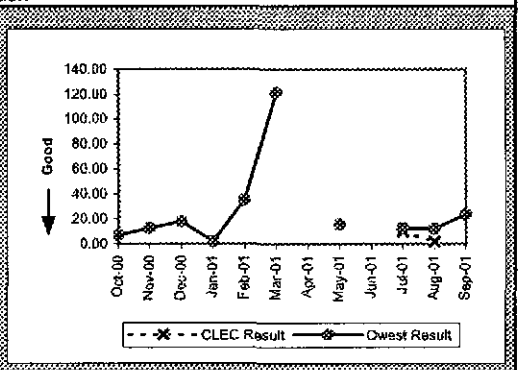
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	38	5	7.60	3.29	113	11	10.27	-0.73	-1.44
Nov-00					216	16	13.50		
Dec-00					110	10	11.00		
Jan-01					229	18	12.72		
Feb-01					122	8	15.25		
Mar-01					279	18	15.50		
Apr-01					232	17	13.65		
May-01					131	10	13.10		
Jun-01	24	1	24.00		77	9	8.56	1.52	-0.07
Jul-01					399	19	21.00		
Aug-01					484	24	20.17		
Sep-01					549	17	32.29		



Checklist #14 - Resale - PBX Installation

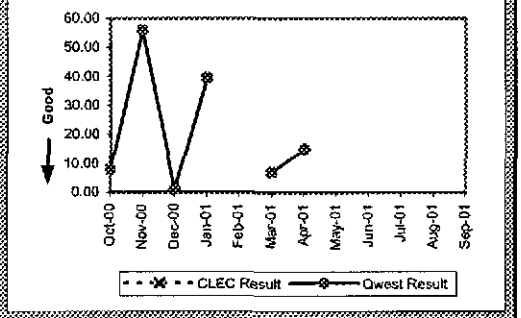
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A)– Interval Zone Two

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00					14	2	7.00		
Nov-00					63	5	12.60		
Dec-00					18	1	18.00		
Jan-01					2	1	2.00		
Feb-01					35	1	35.00		
Mar-01					121	1	121.00		
Apr-01									
May-01					31	2	15.50		
Jun-01									
Jul-01	10	1	10.00		205	16	12.81	-0.21	-1.13
Aug-01	2	1	2.00		242	20	12.10	-0.97	-1.59
Sep-01					426	18	23.67		



Delayed Days for Facility Reasons (Average Days) (OP-6B)– Interval Zone Two

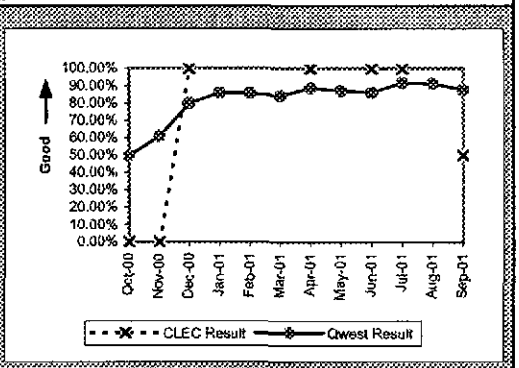
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00					16	2	8.00		
Nov-00					56	1	56.00		
Dec-00					1	1	1.00		
Jan-01					79	2	39.50		
Feb-01									
Mar-01					7	1	7.00		
Apr-01					45	3	15.00		
May-01									
Jun-01									
Jul-01									
Aug-01									
Sep-01									



Checklist #14 - Resale - PBX Repair

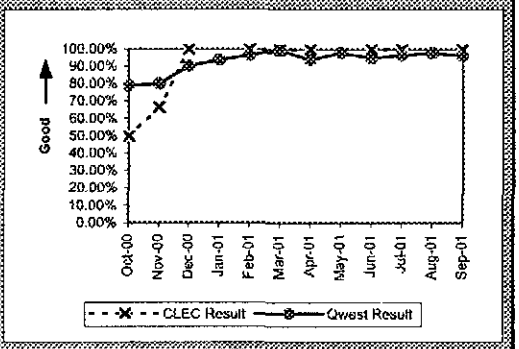
Out of Service Cleared within 24 hours (Percent) (MR-3)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	0	1	0.00%	0.00%	57	115	49.57%	0.48	-0.71
Nov-00	0	3	0.00%	0.00%	67	110	60.91%	4.69	1.85
Dec-00	1	1	100.00%	0.00%	52	85	80.00%	-0.5	-1.3
Jan-01					135	157	85.99%		
Feb-01					109	127	85.83%		
Mar-01					97	115	84.35%		
Apr-01	2	2	100.00%	0.00%	96	108	88.89%	-0.5	-1.3
May-01					109	125	87.20%		
Jun-01	3	3	100.00%	0.00%	100	116	86.21%	-0.68	-1.42
Jul-01	1	1	100.00%	0.00%	145	158	91.77%	-0.3	-1.18
Aug-01					140	153	91.50%		
Sep-01	1	2	50.00%	50.00%	101	115	87.83%	1.15	-0.3



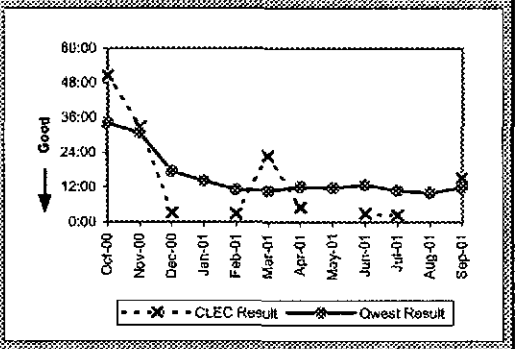
All Troubles Cleared within 48 hours (Percent) (MR-4)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	1	2	50.00%	50.00%	120	152	78.95%	2.46	0.5
Nov-00	2	3	66.67%	47.14%	113	141	80.14%	0	-1
Dec-00	1	1	100.00%	0.00%	75	83	90.36%	-0.32	-1.2
Jan-01					167	178	93.82%		
Feb-01	2	2	100.00%	0.00%	141	146	96.58%	-0.26	-1.16
Mar-01	1	1	100.00%	0.00%	128	129	99.22%	-0.09	-1.05
Apr-01	3	3	100.00%	0.00%	126	134	94.03%	-0.43	-1.26
May-01					137	140	97.86%		
Jun-01	3	3	100.00%	0.00%	127	134	94.78%	-0.4	-1.24
Jul-01	1	1	100.00%	0.00%	167	173	96.53%	-0.19	-1.11
Aug-01					175	179	97.77%		
Sep-01	2	2	100.00%	0.00%	124	129	96.12%	-0.28	-1.17



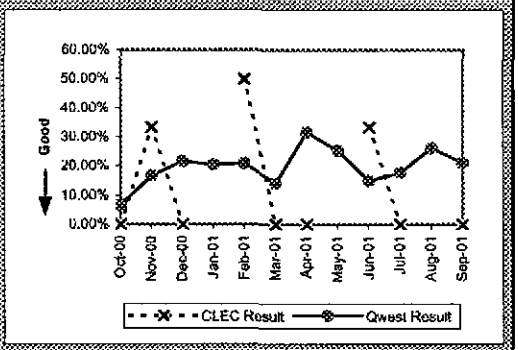
Mean Time to Restore (Hours:Minutes) (MR-6)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	101:08	2	50:34	37:09	5194:32	152	34:10	0.71	-0.57
Nov-00	99:04	3	33:01	13:26	4368:24	141	30:59	0.12	-0.93
Dec-00	3:13	1	3:13		1450:04	83	17:28	-0.59	-1.36
Jan-01					2535:46	178	14:15		
Feb-01	5:37	2	2:48	0:32	1631:53	146	11:11	-0.75	-1.45
Mar-01	22:44	1	22:44		1381:28	129	10:43	0.92	-0.44
Apr-01	15:12	3	5:04	3:11	1621:32	134	12:06	-0.66	-1.4
May-01					1641:19	140	11:43		
Jun-01	8:43	3	2:54	0:54	1715:46	134	12:48	-0.85	-1.52
Jul-01	2:21	1	2:21		1872:45	173	10:50	-0.35	-1.21
Aug-01					1904:36	179	10:05		
Sep-01	30:15	2	15:08	15:06	1528:51	129	11:51	0.83	-0.5



Repair Repeat Report Rate (Percent) (MR-7)-- Dispatches Within MSAs

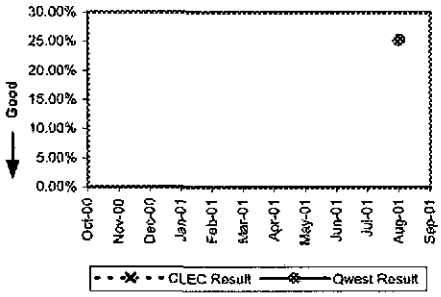
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	0	2	0.00%	0.00%	10	154	6.49%	-0.37	-1.23
Nov-00	1	3	33.33%	47.14%	24	144	16.67%	0.65	-0.6
Dec-00	0	1	0.00%	0.00%	19	88	21.59%	-0.52	-1.32
Jan-01					37	181	20.44%		
Feb-01	1	2	50.00%	50.00%	31	148	20.95%	0.79	-0.52
Mar-01	0	1	0.00%	0.00%	19	135	14.07%	-0.4	-1.25
Apr-01	0	3	0.00%	0.00%	45	142	31.69%	-1.17	-1.71
May-01					37	146	25.34%		
Jun-01	1	3	33.33%	47.14%	21	140	15.00%	0.73	-0.55
Jul-01	0	1	0.00%	0.00%	31	175	17.71%	-0.46	-1.28
Aug-01					48	183	26.23%		
Sep-01	0	2	0.00%	0.00%	28	132	21.21%	-0.73	-1.44



Checklist #14 - Resale - PBX Repair

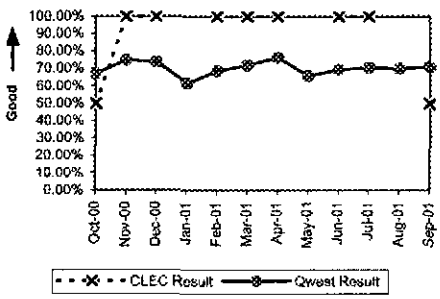
Repair Repeat Report Rate (Percent) (MR-7*)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00									
Nov-00									
Dec-00									
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01					40	158	25.32%		
Sep-01									



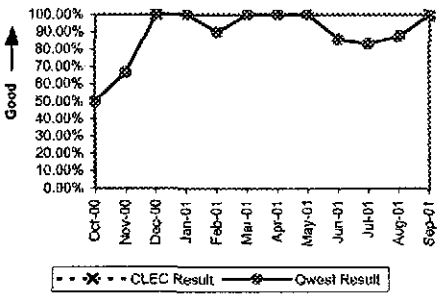
Repair Appointments Met (Percent) (MR-9)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	1	2	50.00%	50.00%	103	154	66.88%	0.14	-0.92
Nov-00	3	3	100.00%	0.00%	108	144	75.00%	-0.99	-1.6
Dec-00	1	1	100.00%	0.00%	85	88	73.86%	-0.59	-1.36
Jan-01					73	119	61.34%		
Feb-01	2	2	100.00%	0.00%	68	99	68.69%	-0.95	-1.57
Mar-01	1	1	100.00%	0.00%	72	100	72.00%	-0.62	-1.38
Apr-01	2	2	100.00%	0.00%	78	102	76.47%	-0.78	-1.47
May-01					69	105	65.71%		
Jun-01	3	3	100.00%	0.00%	75	108	69.44%	-1.13	-1.69
Jul-01	1	1	100.00%	0.00%	77	109	70.64%	-0.64	-1.39
Aug-01					93	133	69.92%		
Sep-01	1	2	50.00%	50.00%	64	90	71.11%	0.53	-0.68



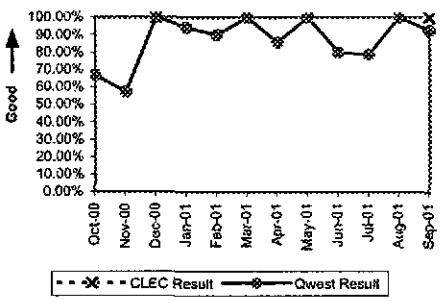
Out of Service Cleared within 24 hours (Percent) (MR-3)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00					4	8	50.00%		
Nov-00					4	6	66.67%		
Dec-00	1	1	100.00%	0.00%	5	5	100.00%	N/A	N/A
Jan-01					15	15	100.00%		
Feb-01					9	10	90.00%		
Mar-01					18	18	100.00%		
Apr-01					8	8	100.00%		
May-01					5	5	100.00%		
Jun-01					6	7	85.71%		
Jul-01					10	12	83.33%		
Aug-01					7	8	87.50%		
Sep-01	4	4	100.00%	0.00%	12	12	100.00%	N/A	N/A



All Troubles Cleared within 48 hours (Percent) (MR-4)-- Dispatches Outside MSAs

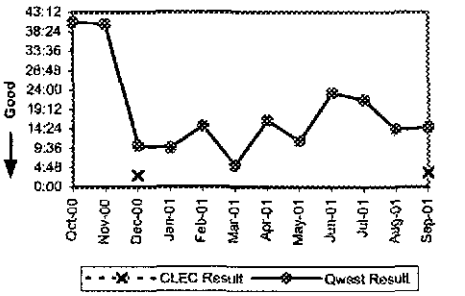
Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00					8	12	66.67%		
Nov-00					4	7	57.14%		
Dec-00	1	1	100.00%	0.00%	6	6	100.00%	N/A	N/A
Jan-01					16	17	94.12%		
Feb-01					9	10	90.00%		
Mar-01					18	18	100.00%		
Apr-01					6	7	85.71%		
May-01					7	7	100.00%		
Jun-01					8	10	80.00%		
Jul-01					11	14	78.57%		
Aug-01					8	8	100.00%		
Sep-01	4	4	100.00%	0.00%	12	13	92.31%	-0.5	-1.31



Checklist #14 - Resale - PBX Repair

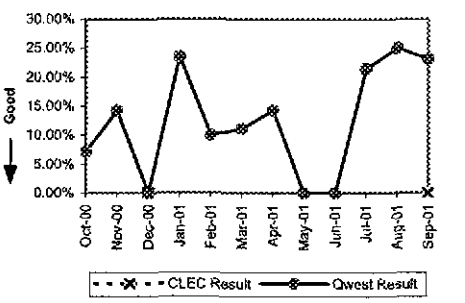
Mean Time to Restore (Hours:Minutes) (MR-6)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00					489:53	12	40:49		
Nov-00					283:07	7	40:27		
Dec-00	2:55	1	2:55		61:34	6	10:16	-1	-1.61
Jan-01					163:42	17	9:38		
Feb-01					150:41	10	15:04		
Mar-01					96:23	18	5:21		
Apr-01					115:54	7	16:33		
May-01					79:39	7	11:23		
Jun-01					233:30	10	23:21		
Jul-01					302:36	14	21:37		
Aug-01					114:07	8	14:16		
Sep-01	14:22	4	3:35	2:00	191:54	13	14:46	-0.62	-1.37



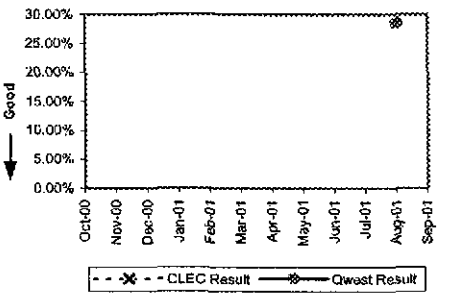
Repair Repeat Report Rate (Percent) (MR-7)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00					1	14	7.14%		
Nov-00					1	7	14.29%		
Dec-00	0	1	0.00%	0.00%	0	6	0.00%	N/A	N/A
Jan-01					4	17	23.53%		
Feb-01					1	10	10.00%		
Mar-01					2	18	11.11%		
Apr-01					1	7	14.29%		
May-01					0	7	0.00%		
Jun-01					0	10	0.00%		
Jul-01					3	14	21.43%		
Aug-01					2	8	25.00%		
Sep-01	0	4	0.00%	0.00%	3	13	23.08%	-0.96	-1.58



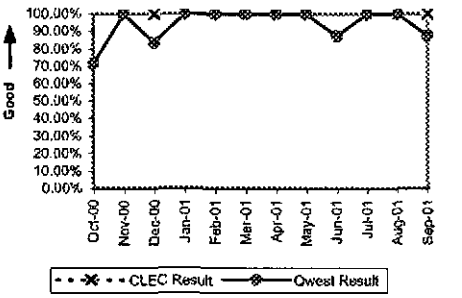
Repair Repeat Report Rate (Percent) (MR-7*)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00									
Nov-00									
Dec-00									
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01					2	7	28.57%		
Sep-01									



Repair Appointments Met (Percent) (MR-9)-- Dispatches Outside MSAs

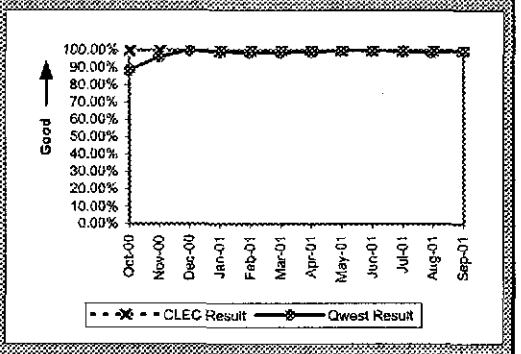
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00					10	14	71.43%		
Nov-00					7	7	100.00%		
Dec-00	1	1	100.00%	0.00%	5	6	83.33%	-0.41	-1.25
Jan-01					9	9	100.00%		
Feb-01					5	5	100.00%		
Mar-01					6	6	100.00%		
Apr-01					6	6	100.00%		
May-01					6	6	100.00%		
Jun-01					7	8	87.50%		
Jul-01					6	6	100.00%		
Aug-01					5	5	100.00%		
Sep-01	1	1	100.00%	0.00%	7	8	87.50%	-0.36	-1.22



Checklist #14 - Resale - PBX Repair

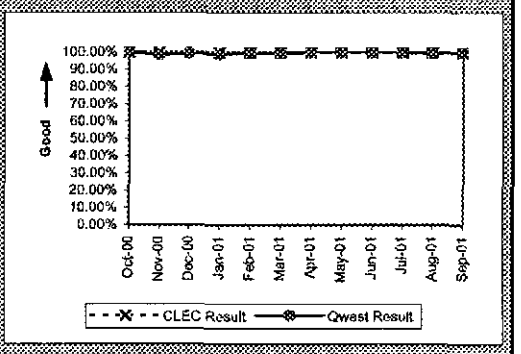
Out of Service Cleared within 24 hours (Percent) (MR-3)-- No Dispatches

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	1	1	100.00%	0.00%	31	35	88.57%	-0.35	-1.22
Nov-00	2	2	100.00%	0.00%	80	83	96.39%	-0.27	-1.16
Dec-00					88	88	100.00%		
Jan-01	3	3	100.00%	0.00%	222	224	99.11%	-0.16	-1.1
Feb-01	5	5	100.00%	0.00%	174	176	98.86%	-0.24	-1.14
Mar-01	6	6	100.00%	0.00%	163	165	98.79%	-0.27	-1.16
Apr-01	4	4	100.00%	0.00%	160	161	99.38%	-0.16	-1.09
May-01	5	5	100.00%	0.00%	188	188	100.00%	N/A	N/A
Jun-01	2	2	100.00%	0.00%	159	159	100.00%	N/A	N/A
Jul-01	3	3	100.00%	0.00%	199	200	99.50%	-0.12	-1.07
Aug-01	6	6	100.00%	0.00%	169	171	98.83%	-0.26	-1.16
Sep-01	6	6	100.00%	0.00%	167	167	100.00%	N/A	N/A



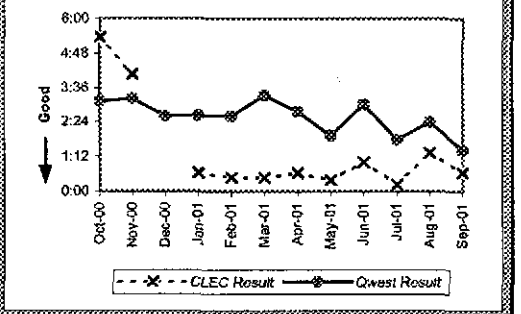
All Troubles Cleared within 48 hours (Percent) (MR-4)-- No Dispatches

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	5	5	100.00%	0.00%	197	197	100.00%	N/A	N/A
Nov-00	4	4	100.00%	0.00%	192	195	98.46%	-0.25	-1.15
Dec-00					169	170	99.41%		
Jan-01	3	3	100.00%	0.00%	258	261	98.85%	-0.19	-1.11
Feb-01	5	5	100.00%	0.00%	203	204	99.51%	-0.16	-1.09
Mar-01	7	7	100.00%	0.00%	193	194	99.48%	-0.19	-1.11
Apr-01	4	4	100.00%	0.00%	181	181	100.00%	N/A	N/A
May-01	5	5	100.00%	0.00%	211	211	100.00%	N/A	N/A
Jun-01	3	3	100.00%	0.00%	191	191	100.00%	N/A	N/A
Jul-01	3	3	100.00%	0.00%	218	218	100.00%	N/A	N/A
Aug-01	6	6	100.00%	0.00%	197	198	99.49%	-0.17	-1.1
Sep-01	6	6	100.00%	0.00%	179	179	100.00%	N/A	N/A



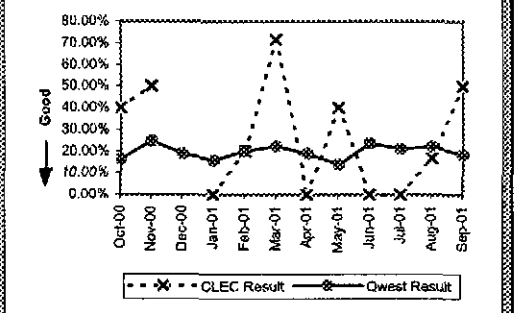
Mean Time to Restore (Hours:Minutes) (MR-6)-- No Dispatches

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	26:44	6	5:21	5:15	816:53	197	3:06	0.78	-0.53
Nov-00	16:17	4	4:04	7:55	628:35	195	3:13	0.14	-0.91
Dec-00					445:18	170	2:37		
Jan-01	1:58	3	0:39	0:15	888:21	261	2:38	-0.38	-1.23
Feb-01	2:20	5	0:28	0:07	534:44	204	2:37	-0.68	-1.41
Mar-01	3:14	7	0:28	0:14	646:32	194	3:20	-0.89	-1.54
Apr-01	2:30	4	0:38	0:23	501:17	181	2:46	-0.87	-1.53
May-01	1:57	5	0:23	0:23	406:43	211	1:58	-0.94	-1.57
Jun-01	3:04	3	1:01	0:50	577:33	191	3:01	-0.62	-1.38
Jul-01	0:41	3	0:14	0:06	389:45	218	1:47	-0.76	-1.46
Aug-01	8:02	6	1:20	2:04	473:43	198	2:24	-0.38	-1.23
Sep-01	3:56	6	0:39	0:16	257:36	179	1:26	-0.9	-1.55



Repair Repeat Report Rate (Percent) (MR-7)-- No Dispatches

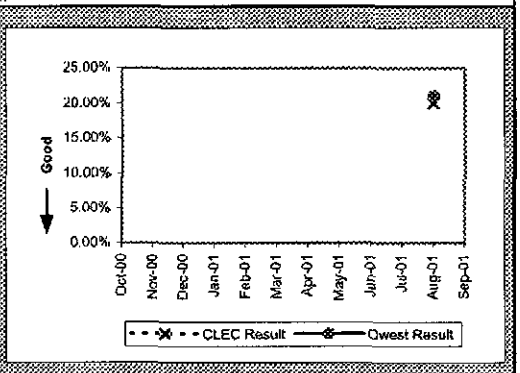
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	2	5	40.00%	48.99%	32	197	16.24%	1.22	-0.26
Nov-00	2	4	50.00%	50.00%	48	195	24.62%	1.03	-0.37
Dec-00					32	170	18.82%		
Jan-01	0	3	0.00%	0.00%	41	261	15.71%	-0.74	-1.45
Feb-01	1	5	20.00%	40.00%	41	204	20.10%	-0.01	-1
Mar-01	5	7	71.43%	45.18%	43	194	22.16%	2.65	0.61
Apr-01	0	4	0.00%	0.00%	34	181	18.78%	-0.95	-1.58
May-01	2	5	40.00%	48.99%	29	211	13.74%	1.39	-0.15
Jun-01	0	3	0.00%	0.00%	45	191	23.56%	-0.95	-1.58
Jul-01	0	3	0.00%	0.00%	46	218	21.10%	-0.89	-1.54
Aug-01	1	6	16.67%	37.27%	44	198	22.22%	-0.32	-1.2
Sep-01	3	6	50.00%	50.00%	33	179	18.44%	1.68	0.02



Checklist #14 - Resale - PBX Repair

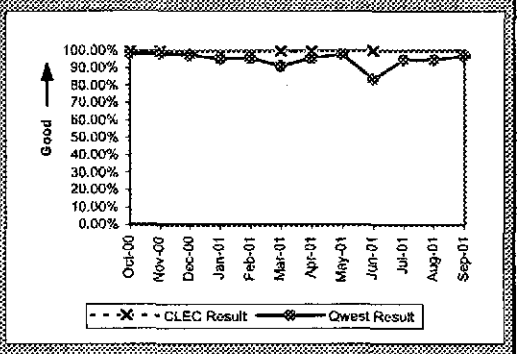
Repair Repeat Report Rate (Percent) (MR-7*)-- No Dispatches

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00									
Nov-00									
Dec-00									
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	1	5	20.00%	40.00%	25	119	21.01%	-0.05	-1.03
Sep-01									



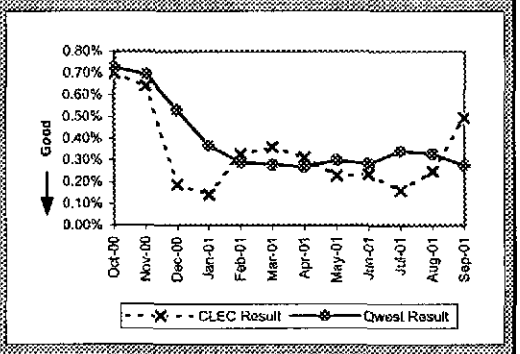
Repair Appointments Met (Percent) (MR-9)-- No Dispatches

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	5	5	100.00%	0.00%	194	197	98.48%	-0.27	-1.17
Nov-00	4	4	100.00%	0.00%	192	195	98.46%	-0.25	-1.15
Dec-00					166	170	97.65%		
Jan-01					65	68	95.59%		
Feb-01					46	48	95.83%		
Mar-01	2	2	100.00%	0.00%	41	45	91.11%	-0.43	-1.26
Apr-01	1	1	100.00%	0.00%	46	48	95.83%	-0.21	-1.13
May-01					52	53	98.11%		
Jun-01	1	1	100.00%	0.00%	51	61	83.61%	-0.44	-1.27
Jul-01					37	39	94.87%		
Aug-01					54	57	94.74%		
Sep-01					33	34	97.06%		



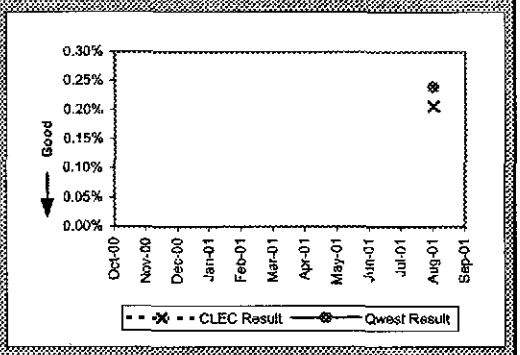
Trouble Rate (Percent) (MR-8)

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	7	1002	0.70%	8.33%	365	50293	0.73%	-0.1	-1.06
Nov-00	7	1094	0.64%	7.97%	346	49824	0.69%	-0.22	-1.13
Dec-00	2	1074	0.19%	4.31%	264	49653	0.53%	-1.54	-1.94
Jan-01	3	2134	0.14%	3.75%	459	125063	0.37%	-1.72	-2.04
Feb-01	7	2145	0.33%	5.70%	362	125021	0.29%	0.31	-0.81
Mar-01	8	2221	0.36%	5.99%	347	124537	0.28%	0.72	-0.56
Apr-01	7	2251	0.31%	5.57%	330	123159	0.27%	0.39	-0.76
May-01	5	2201	0.23%	4.76%	364	122417	0.30%	-0.6	-1.36
Jun-01	6	2568	0.23%	4.83%	341	121049	0.28%	-0.45	-1.26
Jul-01	4	2521	0.16%	3.98%	407	119475	0.34%	-1.55	-1.94
Aug-01	8	2421	0.25%	4.97%	389	118375	0.33%	-0.69	-1.42
Sep-01	12	2426	0.49%	7.02%	324	118252	0.27%	2.06	0.25



Trouble Rate (Percent) (MR-8*)

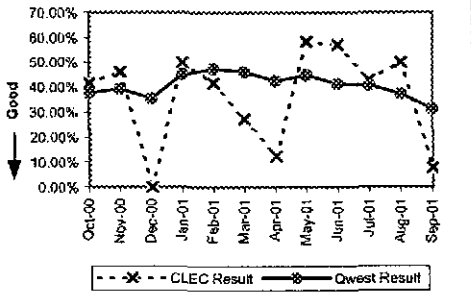
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00									
Nov-00									
Dec-00									
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	5	2421	0.21%	4.54%	284	118375	0.24%	-0.33	-1.2
Sep-01									



Checklist #14 - Resale - PBX Repair

Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10)

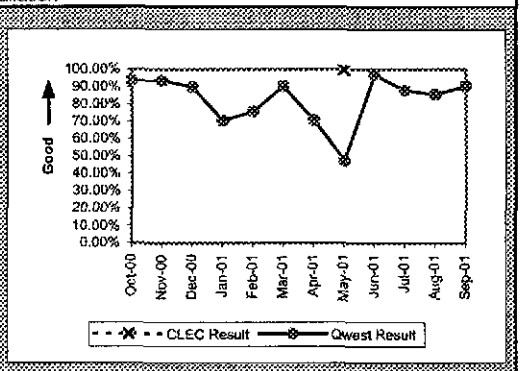
Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	5	12	41.67%	49.30%	221	586	37.71%	0.26	-0.83
Nov-00	6	13	46.15%	49.85%	225	571	39.40%	0.5	-0.69
Dec-00	0	2	0.00%	0.00%	145	409	35.45%	-1.05	-1.64
Jan-01	3	6	50.00%	50.00%	379	838	45.23%	0.22	-0.87
Feb-01	5	12	41.67%	49.30%	326	688	47.38%	-0.39	-1.24
Mar-01	3	11	27.27%	44.54%	299	646	46.28%	-1.25	-1.76
Apr-01	1	8	12.50%	33.07%	245	575	42.61%	-1.71	-2.04
May-01	7	12	58.33%	49.30%	297	661	44.93%	0.9	-0.45
Jun-01	8	14	57.14%	49.49%	241	582	41.41%	1.15	-0.3
Jul-01	3	7	42.86%	49.49%	280	687	40.76%	0.11	-0.93
Aug-01	6	12	50.00%	50.00%	232	621	37.36%	0.87	-0.47
Sep-01	1	13	7.69%	26.65%	148	472	31.36%	-1.81	-2.1



Checklist #14 - Resale - Basic ISDN Installation

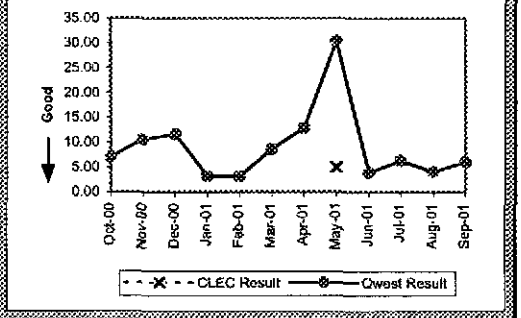
Installation Commitments Met (Percent) (OP-3)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00					45	48	93.75%		
Nov-00					29	31	93.55%		
Dec-00					18	20	90.00%		
Jan-01					12	17	70.59%		
Feb-01					78	103	75.73%		
Mar-01					19	21	90.48%		
Apr-01					17	24	70.83%		
May-01	1	1	100.00%	0.00%	10	21	47.62%	-1.02	-1.62
Jun-01					65	67	97.01%		
Jul-01					15	17	88.24%		
Aug-01					18	21	85.71%		
Sep-01					29	32	90.63%		



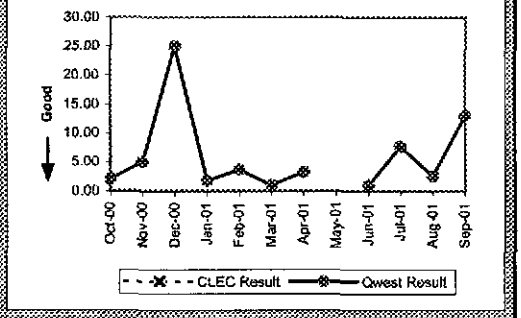
Installation Interval (Average Days) (OP-4)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00					341	48	7.10		
Nov-00					329	31	10.61		
Dec-00					234	20	11.70		
Jan-01					54	17	3.18		
Feb-01					326	103	3.17		
Mar-01					182	21	8.67		
Apr-01					309	24	12.88		
May-01	5	1	5.00		638	21	30.38	-0.63	-1.39
Jun-01					265	67	3.96		
Jul-01					114	18	6.33		
Aug-01					94	23	4.09		
Sep-01					206	34	6.06		



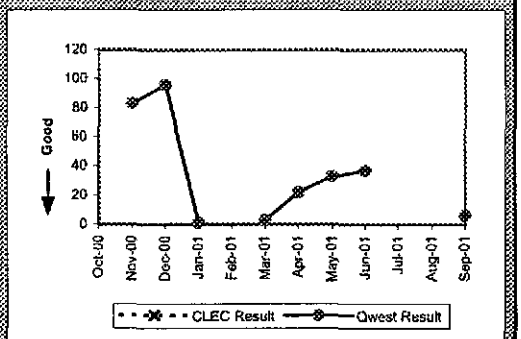
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00					6	3	2.00		
Nov-00					5	1	5.00		
Dec-00					25	1	25.00		
Jan-01					7	4	1.75		
Feb-01					91	25	3.64		
Mar-01					1	1	1.00		
Apr-01					13	4	3.25		
May-01									
Jun-01					1	1	1.00		
Jul-01					23	3	7.67		
Aug-01					13	5	2.60		
Sep-01					26	2	13.00		



Delayed Days for Facility Reasons (Average Days) (OP-6B)-- Dispatches Within MSAs

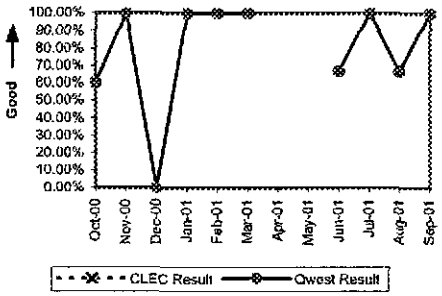
Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00									
Nov-00					83	1	83.00		
Dec-00					96	1	96.00		
Jan-01					1	1	1.00		
Feb-01									
Mar-01					3	1	3.00		
Apr-01					66	3	22.00		
May-01					360	11	32.73		
Jun-01					37	1	37.00		
Jul-01									
Aug-01									
Sep-01					18	3	6.00		



Checklist #14 - Resale - Basic ISDN Installation

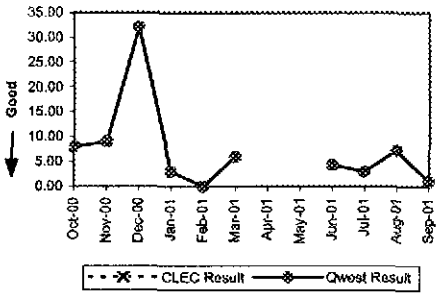
Installation Commitments Met (Percent) (OP-3)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00					3	5	60.00%		
Nov-00					1	1	100.00%		
Dec-00					0	11	0.00%		
Jan-01					2	2	100.00%		
Feb-01					1	1	100.00%		
Mar-01					2	2	100.00%		
Apr-01									
May-01									
Jun-01					2	3	66.67%		
Jul-01					2	2	100.00%		
Aug-01					2	3	66.67%		
Sep-01					1	1	100.00%		



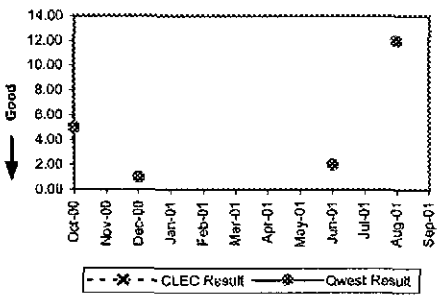
Installation Interval (Average Days) (OP-4)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00					40	5	8.00		
Nov-00					9	1	9.00		
Dec-00					353	11	32.09		
Jan-01					6	2	3.00		
Feb-01					0	1	0.00		
Mar-01					12	2	6.00		
Apr-01									
May-01									
Jun-01					13	3	4.33		
Jul-01					6	2	3.00		
Aug-01					22	3	7.33		
Sep-01					1	1	1.00		



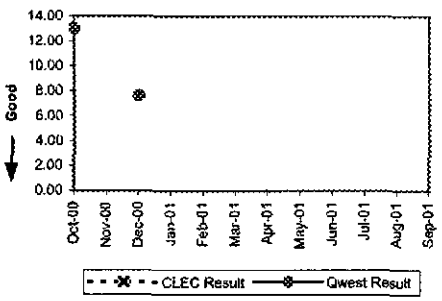
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00					5	1	5.00		
Nov-00									
Dec-00					1	1	1.00		
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01					2	1	2.00		
Jul-01									
Aug-01					12	1	12.00		
Sep-01									



Delayed Days for Facility Reasons (Average Days) (OP-6B)-- Dispatches Outside MSAs

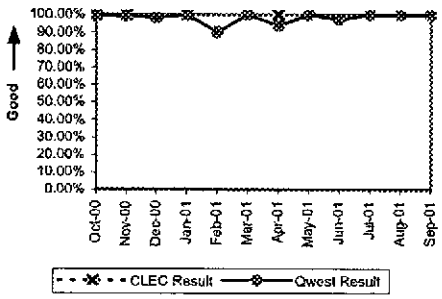
Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00					13	1	13.00		
Nov-00									
Dec-00					76	10	7.60		
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01									
Sep-01									



Checklist #14 - Resale - Basic ISDN Installation

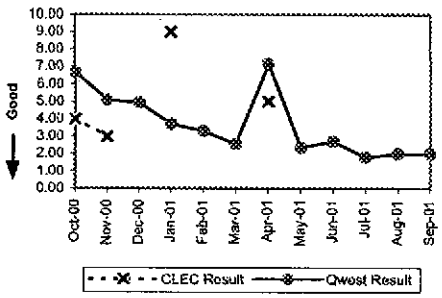
Installation Commitments Met (Percent) (OP-3)-- No Dispatches

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	1	1	100.00%	0.00%	188	189	99.47%	-0.07	-1.04
Nov-00	1	1	100.00%	0.00%	278	280	99.29%	-0.08	-1.05
Dec-00					179	182	98.35%		
Jan-01	1	1	100.00%	0.00%	41	41	100.00%	N/A	N/A
Feb-01					73	81	90.12%		
Mar-01					62	62	100.00%		
Apr-01	1	1	100.00%	0.00%	45	48	93.75%	-0.26	-1.16
May-01					50	50	100.00%		
Jun-01					69	71	97.18%		
Jul-01					8	8	100.00%		
Aug-01					3	3	100.00%		
Sep-01					28	28	100.00%		



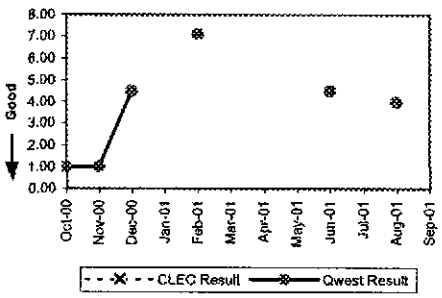
Installation Interval (Average Days) (OP-4)-- No Dispatches

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	4	1	4.00		1260	189	6.67	-0.43	-1.26
Nov-00	3	1	3.00		1424	280	5.09	-0.39	-1.24
Dec-00					897	182	4.93		
Jan-01	9	1	9.00		152	41	3.71	1.13	-0.31
Feb-01					268	81	3.31		
Mar-01					159	62	2.56		
Apr-01	5	1	5.00		343	48	7.15	-0.13	-1.08
May-01					99	42	2.36		
Jun-01					138	51	2.71		
Jul-01					9	5	1.80		
Aug-01					2	1	2.00		
Sep-01					20	10	2.00		



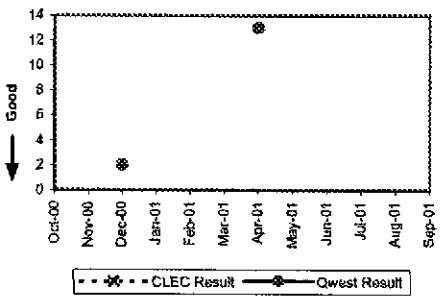
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A)-- No Dispatches

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00					1	1	1.00		
Nov-00					2	2	1.00		
Dec-00					9	2	4.50		
Jan-01									
Feb-01					57	8	7.12		
Mar-01									
Apr-01									
May-01									
Jun-01					9	2	4.50		
Jul-01									
Aug-01					4	1	4.00		
Sep-01									



Delayed Days for Facility Reasons (Average Days) (OP-6B)-- No Dispatches

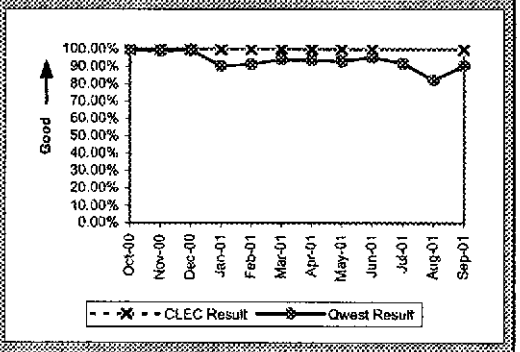
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00									
Nov-00									
Dec-00					2	1	2.00		
Jan-01									
Feb-01									
Mar-01									
Apr-01					39	3	13.00		
May-01									
Jun-01									
Jul-01									
Aug-01									
Sep-01									



Checklist #14 - Resale - Basic ISDN Installation

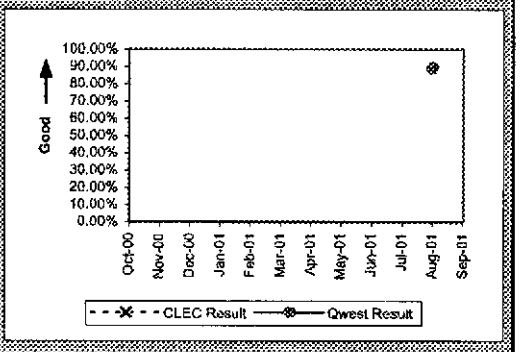
New Service Installation Quality (Percent) (OP-5)

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	2	2	100.00%	0.00%	655	657	99.70%	-0.08	-1.05
Nov-00	2	2	100.00%	0.00%	665	671	99.11%	-0.13	-1.08
Dec-00	2	2	100.00%	0.00%	598	600	99.67%	-0.08	-1.05
Jan-01	3	3	100.00%	0.00%	404	447	90.38%	-0.58	-1.34
Feb-01	4	4	100.00%	0.00%	414	453	91.39%	-0.61	-1.37
Mar-01	5	5	100.00%	0.00%	503	534	94.19%	-0.55	-1.34
Apr-01	5	5	100.00%	0.00%	437	466	93.78%	-0.57	-1.35
May-01	4	4	100.00%	0.00%	361	387	93.28%	-0.53	-1.32
Jun-01	2	2	100.00%	0.00%	419	439	95.44%	-0.31	-1.19
Jul-01					414	450	92.00%		
Aug-01					343	416	82.45%		
Sep-01	1	1	100.00%	0.00%	358	395	90.63%	-0.32	-1.2



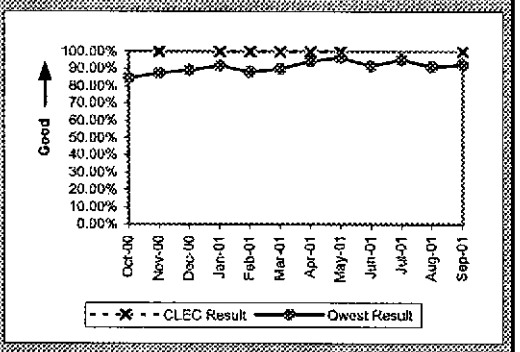
New Service Installation Quality (Percent) (OP-5*)

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00									
Nov-00									
Dec-00									
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01					370	416	88.94%		
Sep-01									



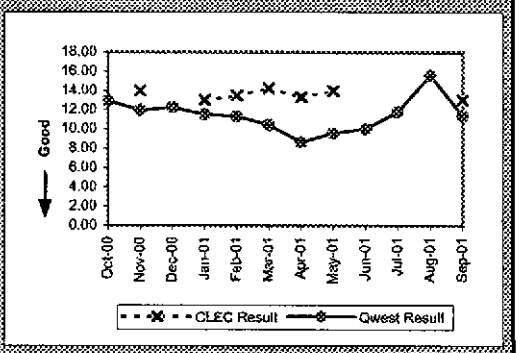
Installation Commitments Met (Percent) (OP-3)-- Interval Zone One

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00					249	294	84.69%		
Nov-00	1	1	100.00%	0.00%	205	234	87.61%	-0.38	-1.23
Dec-00					174	195	89.23%		
Jan-01	2	2	100.00%	0.00%	224	244	91.80%	-0.42	-1.26
Feb-01	4	4	100.00%	0.00%	216	245	88.16%	-0.73	-1.44
Mar-01	4	4	100.00%	0.00%	313	348	89.94%	-0.66	-1.4
Apr-01	3	3	100.00%	0.00%	217	230	94.35%	-0.42	-1.26
May-01	3	3	100.00%	0.00%	233	242	96.28%	-0.34	-1.21
Jun-01					217	237	91.56%		
Jul-01					287	301	95.35%		
Aug-01					214	235	91.06%		
Sep-01	2	2	100.00%	0.00%	207	224	92.41%	-0.4	-1.25



Installation Interval (Average Days) (OP-4)-- Interval Zone One

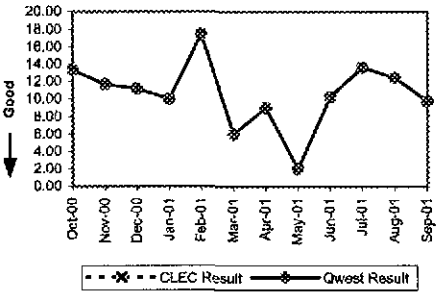
Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00					3525	273	12.91		
Nov-00	14	1	14.00		2583	216	11.96	0.14	-0.92
Dec-00					2164	177	12.23		
Jan-01	26	2	13.00	1.41	2703	235	11.50	0.97	-0.41
Feb-01	54	4	13.50	0.58	2538	224	11.33	0.78	-0.52
Mar-01	57	4	14.25	3.20	3445	331	10.41	1.07	-0.35
Apr-01	40	3	13.33	1.53	1843	214	8.61	1.14	-0.31
May-01	42	3	14.00	0.00	2188	229	9.55	1.32	-0.2
Jun-01					2188	219	9.99		
Jul-01					3656	310	11.79		
Aug-01					5164	331	15.60		
Sep-01	26	2	13.00	1.41	2575	227	11.34	0.83	-0.5



Checklist #14 - Resale - Basic ISDN Installation

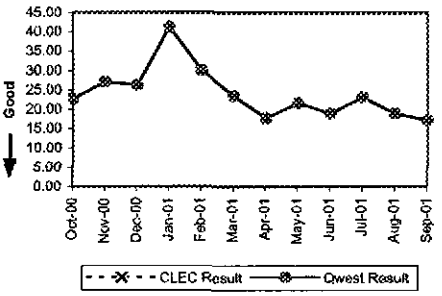
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A)– Interval Zone One

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00					120	9	13.33		
Nov-00					105	9	11.67		
Dec-00					67	6	11.17		
Jan-01					40	4	10.00		
Feb-01					192	11	17.45		
Mar-01					54	9	6.00		
Apr-01					18	2	9.00		
May-01					2	1	2.00		
Jun-01					41	4	10.25		
Jul-01					586	43	13.63		
Aug-01					1516	122	12.43		
Sep-01					301	31	9.71		



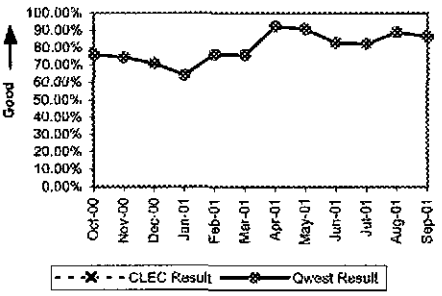
Delayed Days for Facility Reasons (Average Days) (OP-6B)– Interval Zone One

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00					819	36	22.75		
Nov-00					542	20	27.10		
Dec-00					394	15	26.27		
Jan-01					660	16	41.25		
Feb-01					542	18	30.11		
Mar-01					610	26	23.46		
Apr-01					195	11	17.73		
May-01					173	8	21.62		
Jun-01					303	16	18.94		
Jul-01					208	9	23.11		
Aug-01					321	17	18.88		
Sep-01					188	11	17.09		



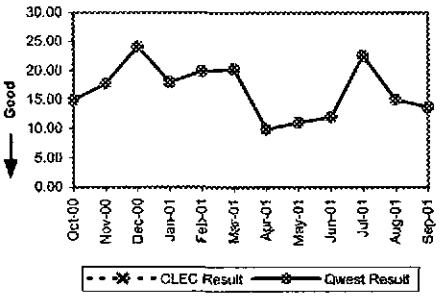
Installation Commitments Met (Percent) (OP-3)– Interval Zone Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00					35	46	76.09%		
Nov-00					35	47	74.47%		
Dec-00					22	31	70.97%		
Jan-01					18	28	64.29%		
Feb-01					29	38	76.32%		
Mar-01					41	54	75.93%		
Apr-01					36	39	92.31%		
May-01					30	33	90.91%		
Jun-01					29	35	82.86%		
Jul-01					28	34	82.35%		
Aug-01					24	27	88.89%		
Sep-01					45	52	86.54%		



Installation Interval (Average Days) (OP-4)– Interval Zone Two

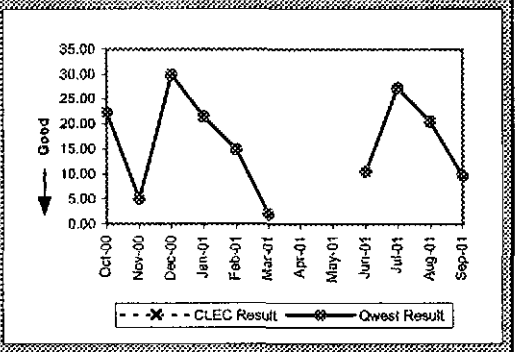
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00					612	41	14.93		
Nov-00					763	43	17.74		
Dec-00					724	30	24.13		
Jan-01					431	24	17.96		
Feb-01					696	35	19.89		
Mar-01					1013	50	20.26		
Apr-01					349	35	9.97		
May-01					345	31	11.13		
Jun-01					409	34	12.03		
Jul-01					994	44	22.59		
Aug-01					511	34	15.03		
Sep-01					785	57	13.77		



Checklist #14 - Resale - Basic ISDN Installation

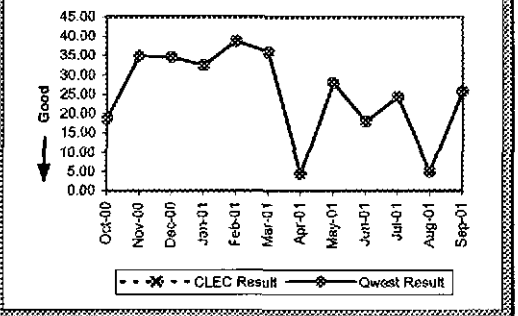
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A)– Interval Zone Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00					67	3	22.33		
Nov-00					20	4	5.00		
Dec-00					30	1	30.00		
Jan-01					43	2	21.50		
Feb-01					15	1	15.00		
Mar-01					2	1	2.00		
Apr-01									
May-01									
Jun-01					21	2	10.50		
Jul-01					437	16	27.31		
Aug-01					164	8	20.50		
Sep-01					97	10	9.70		



Delayed Days for Facility Reasons (Average Days) (OP-6B)– Interval Zone Two

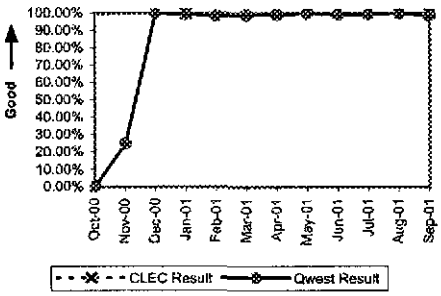
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00					150	8	18.75		
Nov-00					279	8	34.88		
Dec-00					277	8	34.62		
Jan-01					260	8	32.50		
Feb-01					310	8	38.75		
Mar-01					431	12	35.92		
Apr-01					13	3	4.33		
May-01					84	3	28.00		
Jun-01					72	4	18.00		
Jul-01					73	3	24.33		
Aug-01					15	3	5.00		
Sep-01					129	5	25.80		



Checklist #14 - Resale - Basic ISDN Repair

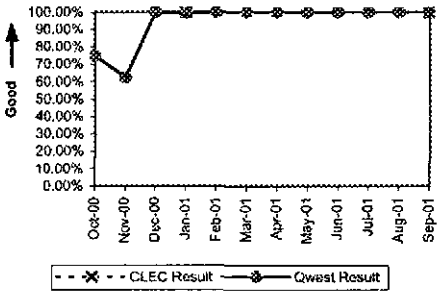
Out of Service Cleared within 24 hours (Percent) (MR-3)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00					0	2	0.00%		
Nov-00					1	4	25.00%		
Dec-00					1	1	100.00%		
Jan-01	1	1	100.00%	0.00%	160	161	99.38%	-0.08	-1.05
Feb-01					120	122	98.36%		
Mar-01					182	184	98.91%		
Apr-01					115	116	99.14%		
May-01					138	138	100.00%		
Jun-01					134	135	99.26%		
Jul-01					161	162	99.38%		
Aug-01					194	194	100.00%		
Sep-01	1	1	100.00%	0.00%	155	157	98.73%	-0.11	-1.07



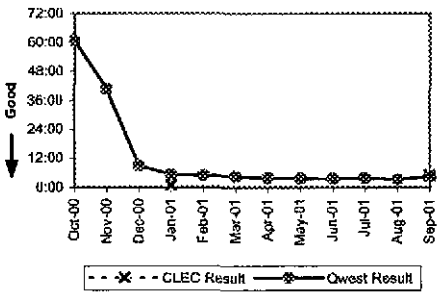
All Troubles Cleared within 48 hours (Percent) (MR-4)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00					3	4	75.00%		
Nov-00					5	8	62.50%		
Dec-00					4	4	100.00%		
Jan-01	1	1	100.00%	0.00%	163	164	99.39%	-0.08	-1.05
Feb-01					123	123	100.00%		
Mar-01					184	184	100.00%		
Apr-01					116	116	100.00%		
May-01					140	140	100.00%		
Jun-01					135	135	100.00%		
Jul-01					162	162	100.00%		
Aug-01					194	194	100.00%		
Sep-01	1	1	100.00%	0.00%	159	159	100.00%	N/A	N/A



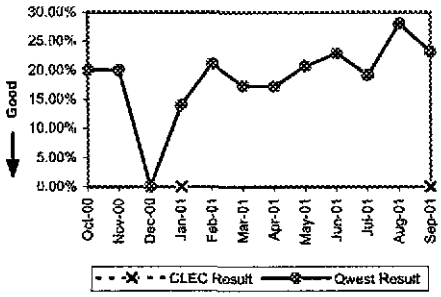
Mean Time to Restore (Hours:Minutes) (MR-6)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00					243:13	4	60:48		
Nov-00					324:39	8	40:35		
Dec-00					35:23	4	8:51		
Jan-01	0:53	1	0:53		864:08	164	5:16	-0.5	-1.3
Feb-01					591:46	123	4:49		
Mar-01					809:38	184	4:24		
Apr-01					449:45	116	3:53		
May-01					500:22	140	3:34		
Jun-01					477:26	135	3:32		
Jul-01					598:36	162	3:42		
Aug-01					609:05	194	3:08		
Sep-01	5:02	1	5:02		719:45	159	4:32	0.72	-0.56



Repair Repeat Report Rate (Percent) (MR-7)-- Dispatches Within MSAs

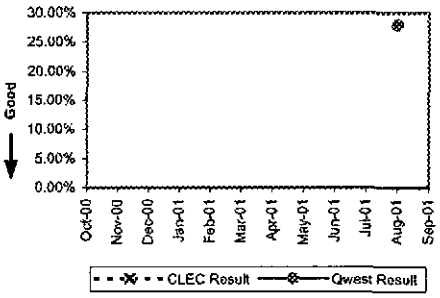
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00					1	5	20.00%		
Nov-00					2	10	20.00%		
Dec-00					0	5	0.00%		
Jan-01	0	1	0.00%	0.00%	23	164	14.02%	-0.4	-1.24
Feb-01					26	123	21.14%		
Mar-01					32	185	17.30%		
Apr-01					20	116	17.24%		
May-01					29	140	20.71%		
Jun-01					31	135	22.96%		
Jul-01					31	162	19.14%		
Aug-01					55	196	28.06%		
Sep-01	0	1	0.00%	0.00%	37	159	23.27%	-0.55	-1.33



Checklist #14 - Resale - Basic ISDN Repair

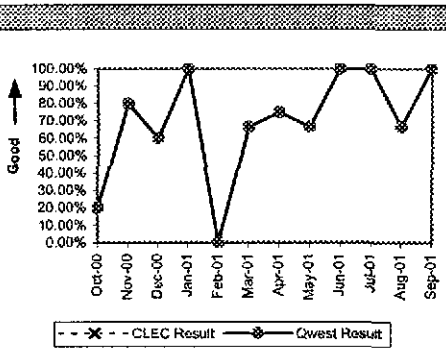
Repair Repeat Report Rate (Percent) (MR-7*)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00									
Nov-00									
Dec-00									
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01					42	150	28.00%		
Sep-01									



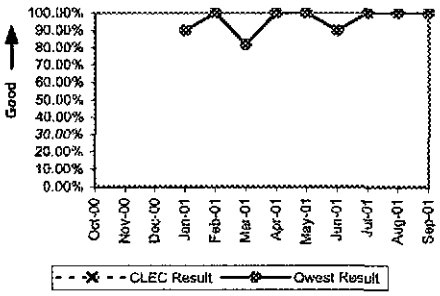
Repair Appointments Met (Percent) (MR-9)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00					1	5	20.00%		
Nov-00					8	10	80.00%		
Dec-00					3	5	60.00%		
Jan-01					4	4	100.00%		
Feb-01					0	2	0.00%		
Mar-01					2	3	66.67%		
Apr-01					3	4	75.00%		
May-01					2	3	66.67%		
Jun-01					2	2	100.00%		
Jul-01					2	2	100.00%		
Aug-01					2	3	66.67%		
Sep-01					4	4	100.00%		



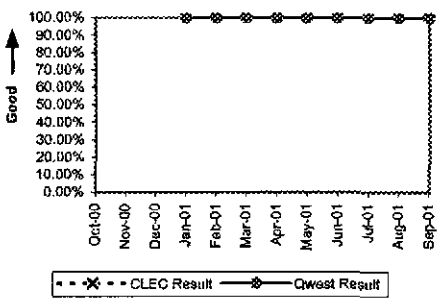
Out of Service Cleared within 24 hours (Percent) (MR-3)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00									
Nov-00									
Dec-00									
Jan-01					9	10	90.00%		
Feb-01					8	8	100.00%		
Mar-01					9	11	81.82%		
Apr-01					3	3	100.00%		
May-01					9	9	100.00%		
Jun-01					9	10	90.00%		
Jul-01					7	7	100.00%		
Aug-01					12	12	100.00%		
Sep-01					10	10	100.00%		



All Troubles Cleared within 48 hours (Percent) (MR-4)-- Dispatches Outside MSAs

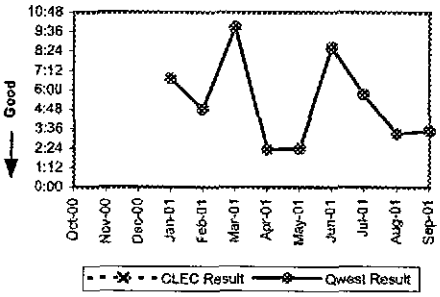
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00									
Nov-00									
Dec-00									
Jan-01					10	10	100.00%		
Feb-01					8	8	100.00%		
Mar-01					11	11	100.00%		
Apr-01					3	3	100.00%		
May-01					9	9	100.00%		
Jun-01					10	10	100.00%		
Jul-01					8	8	100.00%		
Aug-01					12	12	100.00%		
Sep-01					10	10	100.00%		



Checklist #14 - Resale - Basic ISDN Repair

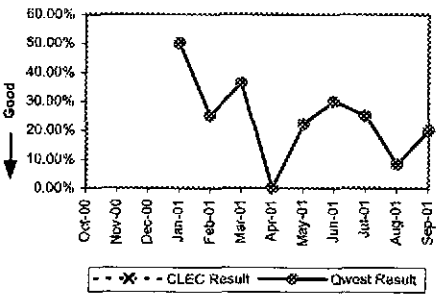
Mean Time to Restore (Hours:Minutes) (MR-6)– Dispatches Outside MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00									
Nov-00									
Dec-00									
Jan-01					67:20	10	6:44		
Feb-01					38:33	8	4:49		
Mar-01					108:39	11	9:53		
Apr-01					6:57	3	2:19		
May-01					21:37	9	2:24		
Jun-01					86:25	10	8:39		
Jul-01					45:53	8	5:44		
Aug-01					39:38	12	3:18		
Sep-01					34:57	10	3:30		



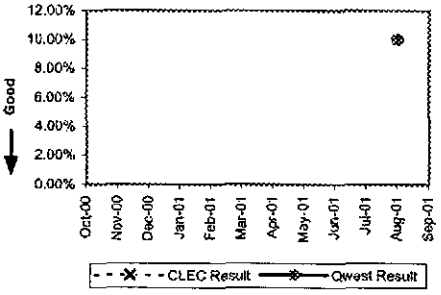
Repair Repeat Report Rate (Percent) (MR-7)– Dispatches Outside MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00									
Nov-00									
Dec-00									
Jan-01					5	10	50.00%		
Feb-01					2	8	25.00%		
Mar-01					4	11	36.36%		
Apr-01					0	3	0.00%		
May-01					2	9	22.22%		
Jun-01					3	10	30.00%		
Jul-01					2	8	25.00%		
Aug-01					1	12	8.33%		
Sep-01					2	10	20.00%		



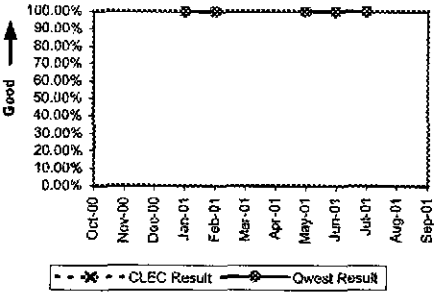
Repair Repeat Report Rate (Percent) (MR-7*)– Dispatches Outside MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00									
Nov-00									
Dec-00									
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01					1	10	10.00%		
Sep-01									



Repair Appointments Met (Percent) (MR-9)– Dispatches Outside MSAs

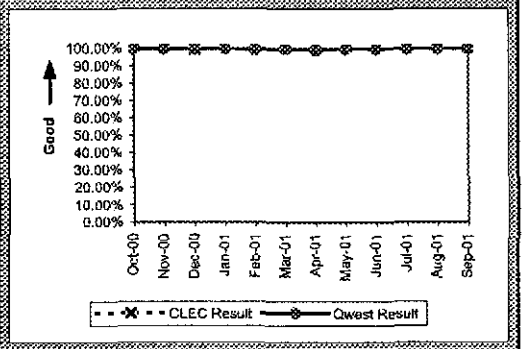
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00									
Nov-00									
Dec-00									
Jan-01					1	1	100.00%		
Feb-01					1	1	100.00%		
Mar-01									
Apr-01									
May-01					2	2	100.00%		
Jun-01					1	1	100.00%		
Jul-01					1	1	100.00%		
Aug-01									
Sep-01									



Checklist #14 - Resale - Basic ISDN Repair

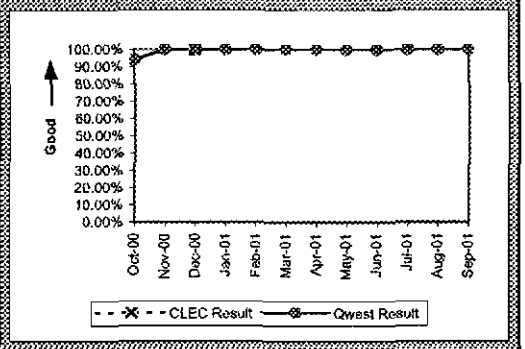
Out of Service Cleared within 24 hours (Percent) (MR-3)-- No Dispatches

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00					3	3	100.00%		
Nov-00					18	18	100.00%		
Dec-00	1	1	100.00%	0.00%	10	10	100.00%	N/A	N/A
Jan-01					282	282	100.00%		
Feb-01					184	185	99.46%		
Mar-01					202	202	100.00%		
Apr-01					146	147	99.32%		
May-01					159	159	100.00%		
Jun-01					234	234	100.00%		
Jul-01					147	147	100.00%		
Aug-01					295	295	100.00%		
Sep-01					179	179	100.00%		



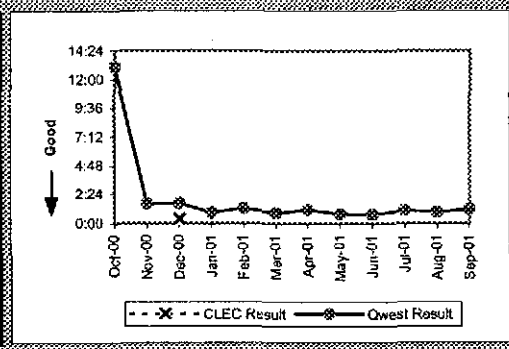
All Troubles Cleared within 48 hours (Percent) (MR-4)-- No Dispatches

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00					46	49	93.88%		
Nov-00					52	52	100.00%		
Dec-00	1	1	100.00%	0.00%	29	29	100.00%	N/A	N/A
Jan-01					283	283	100.00%		
Feb-01					185	185	100.00%		
Mar-01					202	202	100.00%		
Apr-01					149	149	100.00%		
May-01					159	159	100.00%		
Jun-01					235	235	100.00%		
Jul-01					149	149	100.00%		
Aug-01					295	295	100.00%		
Sep-01					181	181	100.00%		



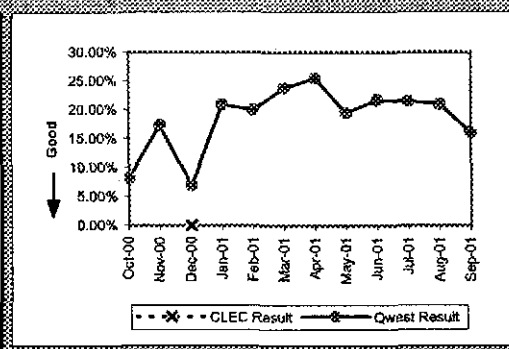
Mean Time to Restore (Hours:Minutes) (MR-6)-- No Dispatches

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00					639:16	49	13:03		
Nov-00					84:40	52	1:38		
Dec-00	0:23	1	0:23		47:54	29	1:39	-0.28	-1.17
Jan-01					249:08	283	0:53		
Feb-01					235:13	185	1:16		
Mar-01					172:44	202	0:51		
Apr-01					166:09	149	1:07		
May-01					124:53	159	0:47		
Jun-01					170:37	235	0:44		
Jul-01					159:44	149	1:04		
Aug-01					270:42	295	0:55		
Sep-01					211:17	181	1:10		



Repair Repeat Report Rate (Percent) (MR-7)-- No Dispatches

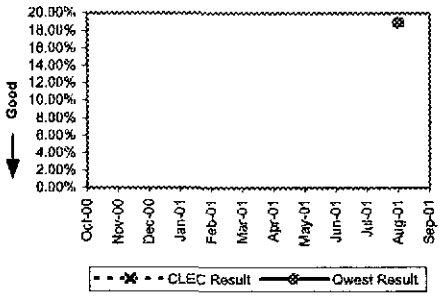
Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00					4	49	8.16%		
Nov-00					9	52	17.31%		
Dec-00	0	1	0.00%	0.00%	2	29	6.90%	-0.27	-1.16
Jan-01					59	283	20.85%		
Feb-01					37	185	20.00%		
Mar-01					48	202	23.76%		
Apr-01					38	149	25.50%		
May-01					31	159	19.50%		
Jun-01					51	235	21.70%		
Jul-01					32	149	21.48%		
Aug-01					62	295	21.02%		
Sep-01					29	181	16.02%		



Checklist #14 - Resale - Basic ISDN Repair

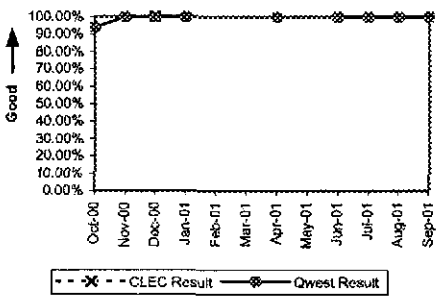
Repair Repeat Report Rate (Percent) (MR-7*)-- No Dispatches

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00									
Nov-00									
Dec-00									
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01					21	111	18.92%		
Sep-01									



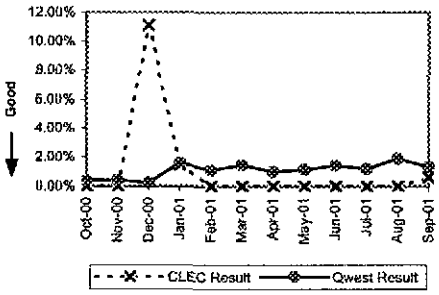
Repair Appointments Met (Percent) (MR-9)-- No Dispatches

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00					46	49	93.88%		
Nov-00					52	52	100.00%		
Dec-00	1	1	100.00%	0.00%	29	29	100.00%	N/A	N/A
Jan-01					1	1	100.00%		
Feb-01									
Mar-01									
Apr-01					2	2	100.00%		
May-01									
Jun-01					1	1	100.00%		
Jul-01					3	3	100.00%		
Aug-01					1	1	100.00%		
Sep-01					2	2	100.00%		



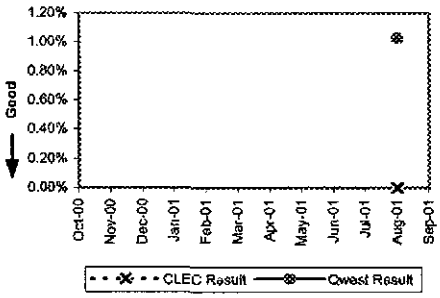
Trouble Rate (Percent) (MR-8)

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	0	3	0.00%	0.00%	54	14691	0.37%	-0.11	-1.06
Nov-00	0	7	0.00%	0.00%	62	14875	0.42%	-0.17	-1.1
Dec-00	1	9	11.11%	31.43%	34	14963	0.23%	6.86	0.36
Jan-01	1	69	1.45%	11.95%	457	28752	1.59%	-0.09	-1.06
Feb-01	0	74	0.00%	0.00%	316	28878	1.09%	-0.9	-1.55
Mar-01	0	167	0.00%	0.00%	398	27087	1.47%	-1.57	-1.96
Apr-01	0	170	0.00%	0.00%	268	27094	0.99%	-1.3	-1.79
May-01	0	173	0.00%	0.00%	308	26930	1.14%	-1.41	-1.86
Jun-01	0	188	0.00%	0.00%	360	26449	1.44%	-1.65	-2
Jul-01	0	183	0.00%	0.00%	319	26497	1.20%	-1.49	-1.9
Aug-01	0	160	0.00%	0.00%	503	26381	1.91%	-1.76	-2.07
Sep-01	1	164	0.61%	7.78%	350	26331	1.33%	-0.8	-1.49



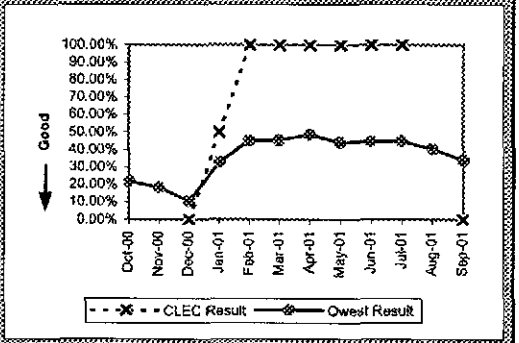
Trouble Rate (Percent) (MR-6*)

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00									
Nov-00									
Dec-00									
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	0	160	0.00%	0.00%	271	26381	1.03%	-1.28	-1.78
Sep-01									



Checklist #14 - Resale - Basic ISDN Repair

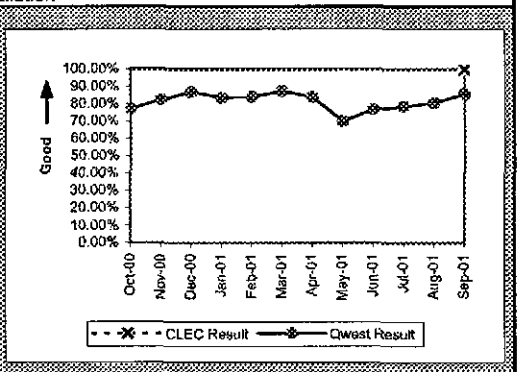
Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10)									
Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
Oct-00					15	69	21.74%		
Nov-00					14	76	18.42%		
Dec-00	0	1	0.00%	0.00%	4	38	10.53%	-0.34	-1.21
Jan-01	1	2	50.00%	50.00%	224	681	32.89%	0.43	-0.74
Feb-01	1	1	100.00%	0.00%	261	577	45.23%	0.75	-0.54
Mar-01	1	1	100.00%	0.00%	331	729	45.40%	0.75	-0.54
Apr-01	1	1	100.00%	0.00%	254	522	48.66%	0.69	-0.58
May-01	1	1	100.00%	0.00%	243	551	44.10%	0.77	-0.53
Jun-01	5	5	100.00%	0.00%	307	687	44.69%	2.41	0.46
Jul-01	2	2	100.00%	0.00%	259	578	44.81%	1.3	-0.21
Aug-01					340	843	40.33%		
Sep-01	0	1	0.00%	0.00%	179	529	33.84%	-0.71	-1.43



Checklist #14 - Resale - Qwest DSL Installation

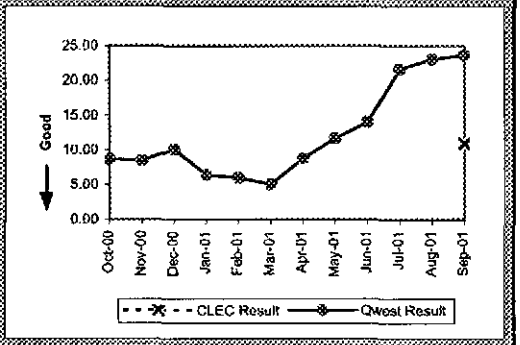
Installation Commitments Met (Percent) (OP-3)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00					98	127	77.17%		
Nov-00					117	142	82.39%		
Dec-00					95	109	87.16%		
Jan-01					77	92	83.70%		
Feb-01					69	82	84.15%		
Mar-01					91	104	87.50%		
Apr-01					199	237	83.97%		
May-01					312	445	70.11%		
Jun-01					382	497	76.86%		
Jul-01					460	585	78.63%		
Aug-01					774	958	80.79%		
Sep-01	1	1	100.00%	0.00%	930	1086	85.64%	-0.41	-1.25



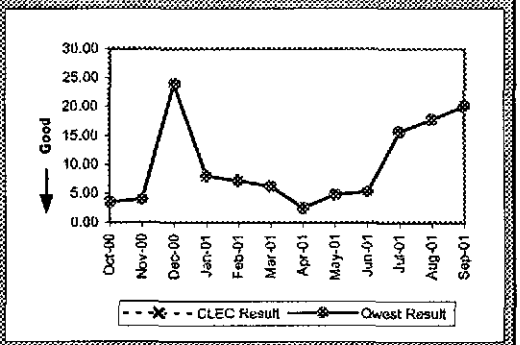
Installation Interval (Average Days) (OP-4)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00					1103	127	8.70		
Nov-00					1212	142	8.54		
Dec-00					1105	109	10.14		
Jan-01					592	92	6.43		
Feb-01					497	82	6.06		
Mar-01					530	104	5.10		
Apr-01					2096	237	8.84		
May-01					5195	445	11.67		
Jun-01					6995	497	14.07		
Jul-01					26653	1233	21.62		
Aug-01					40241	1742	23.10		
Sep-01	11	1	11.00		42075	1778	23.66	-1	-1.61



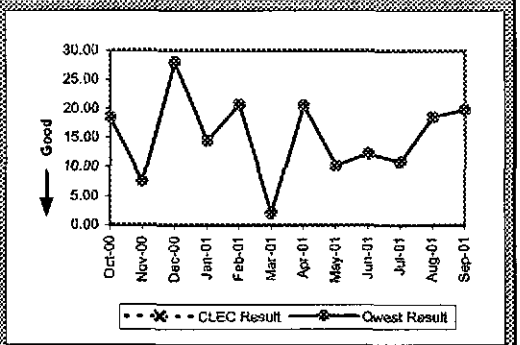
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00					95	27	3.52		
Nov-00					92	23	4.00		
Dec-00					287	12	23.92		
Jan-01					72	9	8.00		
Feb-01					72	10	7.20		
Mar-01					75	12	6.25		
Apr-01					90	36	2.50		
May-01					582	121	4.81		
Jun-01					595	111	5.36		
Jul-01					11427	730	15.65		
Aug-01					16134	907	17.79		
Sep-01					16199	806	20.10		



Delayed Days for Facility Reasons (Average Days) (OP-6B)-- Dispatches Within MSAs

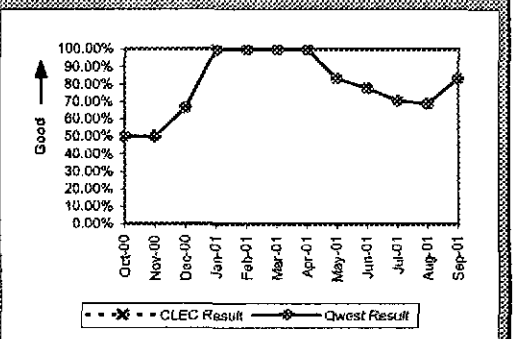
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00					37	2	18.50		
Nov-00					15	2	7.50		
Dec-00					56	2	28.00		
Jan-01					87	6	14.50		
Feb-01					62	3	20.67		
Mar-01					2	1	2.00		
Apr-01					41	2	20.50		
May-01					122	12	10.17		
Jun-01					49	4	12.25		
Jul-01					464	43	10.79		
Aug-01					1129	61	18.51		
Sep-01					832	42	19.81		



Checklist #14 - Resale - Qwest DSL Installation

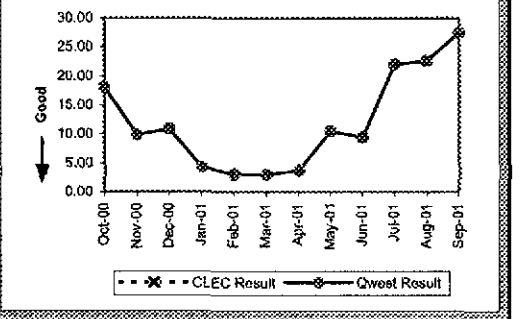
Installation Commitments Met (Percent) (OP-3)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00					3	6	50.00%		
Nov-00					4	8	50.00%		
Dec-00					4	6	66.67%		
Jan-01					3	3	100.00%		
Feb-01					1	1	100.00%		
Mar-01					2	2	100.00%		
Apr-01					3	3	100.00%		
May-01					10	12	83.33%		
Jun-01					7	9	77.78%		
Jul-01					17	24	70.83%		
Aug-01					20	29	68.97%		
Sep-01					25	30	83.33%		



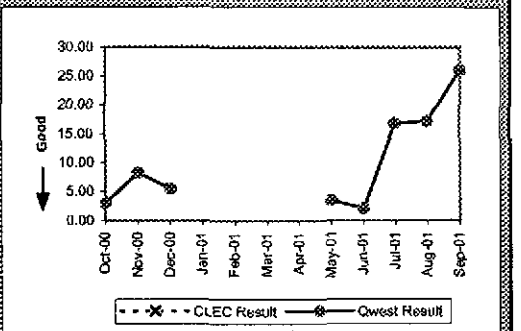
Installation Interval (Average Days) (OP-4)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00					108	6	18.00		
Nov-00					79	8	9.88		
Dec-00					85	6	10.83		
Jan-01					13	3	4.33		
Feb-01					3	1	3.00		
Mar-01					6	2	3.00		
Apr-01					11	3	3.67		
May-01					126	12	10.50		
Jun-01					85	9	9.44		
Jul-01					1035	47	22.02		
Aug-01					1177	52	22.63		
Sep-01					1153	42	27.45		



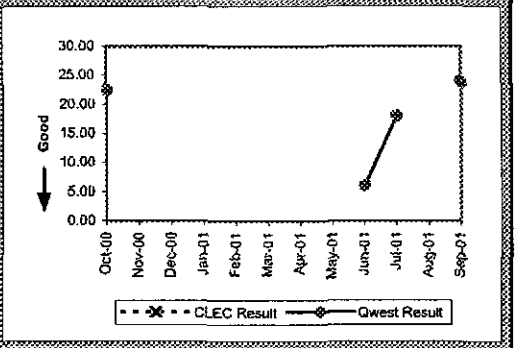
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00					3	1	3.00		
Nov-00					33	4	8.25		
Dec-00					11	2	5.50		
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01					7	2	3.50		
Jun-01					2	1	2.00		
Jul-01					455	27	16.85		
Aug-01					553	32	17.28		
Sep-01					418	16	26.12		



Delayed Days for Facility Reasons (Average Days) (OP-6B)-- Dispatches Outside MSAs

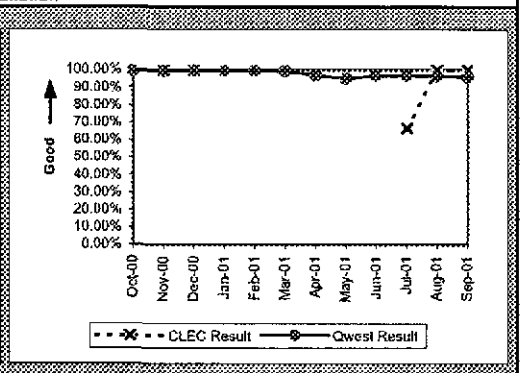
Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00					45	2	22.50		
Nov-00									
Dec-00									
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01					6	1	6.00		
Jul-01					54	3	18.00		
Aug-01									
Sep-01					24	1	24.00		



Checklist #14 - Resale - Qwest DSL Installation

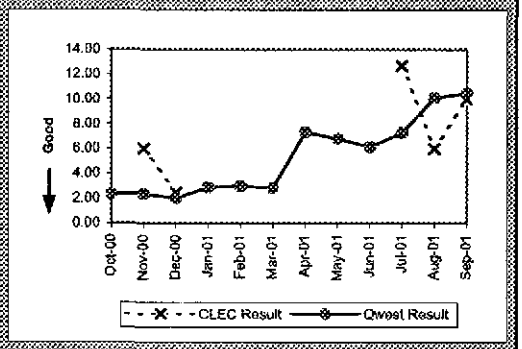
Installation Commitments Met (Percent) (OP-3)-- No Dispatches

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00					1705	1717	99.30%		
Nov-00	1	1	100.00%	0.00%	1772	1785	99.27%	-0.09	-1.05
Dec-00	2	2	100.00%	0.00%	1697	1702	99.71%	-0.08	-1.05
Jan-01					1674	1684	99.41%		
Feb-01					1682	1692	99.41%		
Mar-01					1674	1685	99.35%		
Apr-01					2708	2794	96.92%		
May-01					4797	5051	94.97%		
Jun-01					4915	5081	96.73%		
Jul-01	2	3	66.67%	47.14%	5534	5719	96.77%	1.66	0.01
Aug-01	2	2	100.00%	0.00%	3128	3244	96.36%	-0.27	-1.17
Sep-01	1	1	100.00%	0.00%	2675	2791	95.84%	-0.21	-1.13



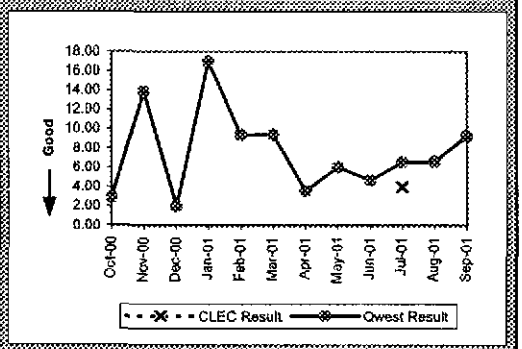
Installation Interval (Average Days) (OP-4)-- No Dispatches

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00					4015	1717	2.34		
Nov-00	6	1	6.00		4175	1785	2.34	0.98	-0.4
Dec-00	5	2	2.50	0.71	3451	1702	2.03	0.26	-0.84
Jan-01					4879	1684	2.90		
Feb-01					5069	1692	3.00		
Mar-01					4803	1685	2.85		
Apr-01					20559	2794	7.36		
May-01					25325	3727	6.80		
Jun-01					22978	3735	6.15		
Jul-01	38	3	12.67	2.31	28865	3962	7.29	2.01	0.22
Aug-01	12	2	6.00	4.24	20657	2045	10.10	-2.1	-2.26
Sep-01	10	1	10.00		20572	1966	10.46	-0.12	-1.08



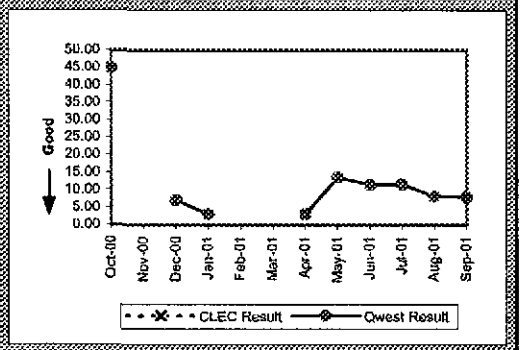
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A)-- No Dispatches

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00					32	11	2.91		
Nov-00					180	13	13.85		
Dec-00					6	3	2.00		
Jan-01					153	9	17.00		
Feb-01					94	10	9.40		
Mar-01					104	11	9.45		
Apr-01					284	80	3.55		
May-01					1147	190	6.04		
Jun-01					730	156	4.68		
Jul-01	4	1	4.00		1476	226	6.53	-0.37	-1.22
Aug-01					1314	199	6.60		
Sep-01					1529	165	9.27		



Delayed Days for Facility Reasons (Average Days) (OP-6B)-- No Dispatches

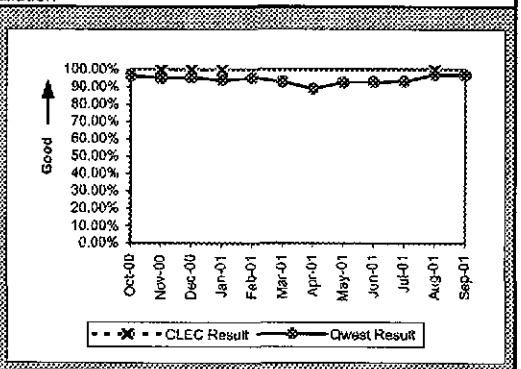
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00					45	1	45.00		
Nov-00									
Dec-00					14	2	7.00		
Jan-01					3	1	3.00		
Feb-01									
Mar-01									
Apr-01					18	6	3.00		
May-01					866	64	13.53		
Jun-01					114	10	11.40		
Jul-01					678	59	11.49		
Aug-01					114	14	8.14		
Sep-01					348	44	7.91		



Checklist #14 - Resale - Qwest DSL Installation

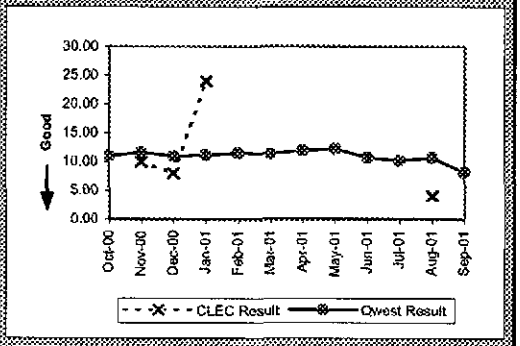
Installation Commitments Met (Percent) (OP-3)-- Interval Zone One

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00					2538	2634	96.36%		
Nov-00	1	1	100.00%	0.00%	2715	2847	95.36%	-0.22	-1.13
Dec-00	2	2	100.00%	0.00%	2483	2600	95.50%	-0.31	-1.19
Jan-01	1	1	100.00%	0.00%	4112	4378	93.92%	-0.25	-1.15
Feb-01					3576	3759	95.13%		
Mar-01					3431	3686	93.08%		
Apr-01					2824	3179	88.83%		
May-01					1260	1359	92.72%		
Jun-01					993	1070	92.80%		
Jul-01					166	178	93.26%		
Aug-01	1	1	100.00%	0.00%	100	103	97.09%	-0.17	-1.1
Sep-01					65	67	97.01%		



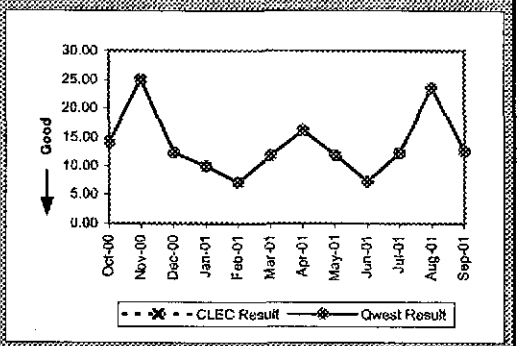
Installation Interval (Average Days) (OP-4)-- Interval Zone One

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00					28583	2599	11.00		
Nov-00	10	1	10.00		32487	2796	11.62	-0.17	-1.11
Dec-00	16	2	8.00	4.24	28096	2555	11.00	-0.94	-1.57
Jan-01	24	1	24.00		47550	4262	11.16	2.17	0.32
Feb-01					41676	3625	11.50		
Mar-01					40025	3536	11.32		
Apr-01					37418	3132	11.95		
May-01					16272	1332	12.22		
Jun-01					11375	1063	10.70		
Jul-01					2171	213	10.19		
Aug-01	4	1	4.00		1252	117	10.70	-0.45	-1.27
Sep-01					592	72	8.22		



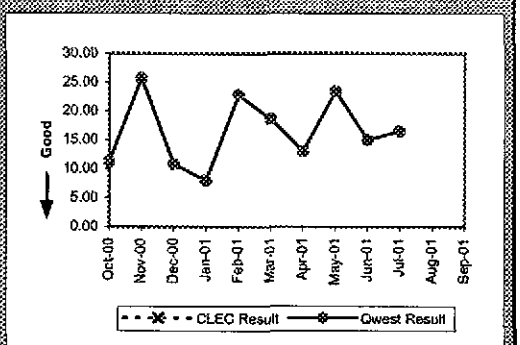
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A)-- Interval Zone One

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00					1242	88	14.11		
Nov-00					2903	116	25.03		
Dec-00					1060	86	12.33		
Jan-01					2275	229	9.93		
Feb-01					675	95	7.11		
Mar-01					1995	169	11.80		
Apr-01					4274	264	16.19		
May-01					1092	92	11.87		
Jun-01					537	74	7.26		
Jul-01					566	46	12.30		
Aug-01					425	18	23.61		
Sep-01					101	8	12.62		



Delayed Days for Facility Reasons (Average Days) (OP-6B)-- Interval Zone One

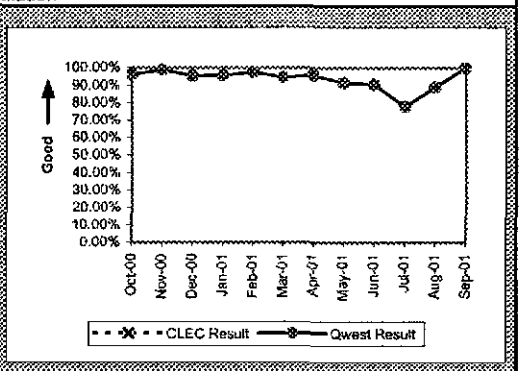
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00					90	8	11.25		
Nov-00					411	16	25.69		
Dec-00					335	31	10.81		
Jan-01					296	37	8.00		
Feb-01					2007	88	22.81		
Mar-01					1604	86	18.65		
Apr-01					1184	91	13.01		
May-01					164	7	23.43		
Jun-01					45	3	15.00		
Jul-01					66	4	16.50		
Aug-01									
Sep-01									



Checklist #14 - Resale - Qwest DSL Installation

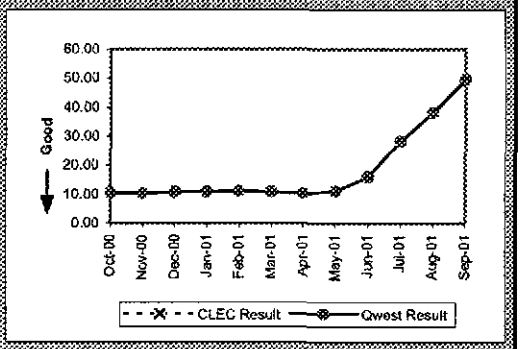
Installation Commitments Met (Percent) (OP-3)-- Interval Zone Two

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00					145	151	96.03%		
Nov-00					175	177	98.87%		
Dec-00					157	165	95.15%		
Jan-01					211	221	95.48%		
Feb-01					185	190	97.37%		
Mar-01					189	200	94.50%		
Apr-01					110	115	95.65%		
May-01					65	71	91.55%		
Jun-01					38	42	90.48%		
Jul-01					14	18	77.78%		
Aug-01					8	9	88.89%		
Sep-01					3	3	100.00%		



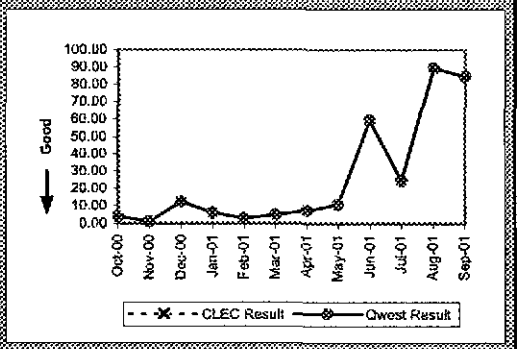
Installation Interval (Average Days) (OP-4)-- Interval Zone Two

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00					1589	150	10.59		
Nov-00					1844	177	10.42		
Dec-00					1744	161	10.83		
Jan-01					2294	210	10.92		
Feb-01					2083	187	11.14		
Mar-01					2081	190	10.95		
Apr-01					1156	113	10.23		
May-01					790	71	11.13		
Jun-01					672	42	16.00		
Jul-01					680	24	28.33		
Aug-01					458	12	38.17		
Sep-01					298	6	49.67		



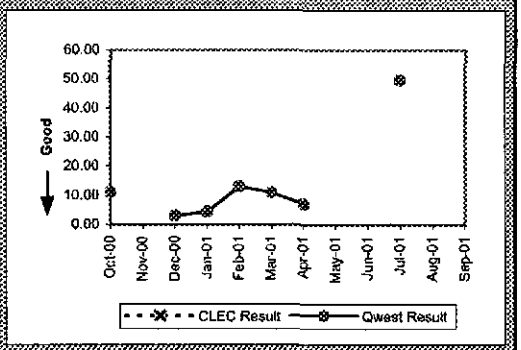
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A)-- Interval Zone Two

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00					20	5	4.00		
Nov-00					2	2	1.00		
Dec-00					75	6	12.50		
Jan-01					42	7	6.00		
Feb-01					6	2	3.00		
Mar-01					43	9	4.78		
Apr-01					29	4	7.25		
May-01					65	6	10.83		
Jun-01					238	4	59.50		
Jul-01					147	6	24.50		
Aug-01					358	4	89.50		
Sep-01					254	3	84.67		



Delayed Days for Facility Reasons (Average Days) (OP-6B)-- Interval Zone Two

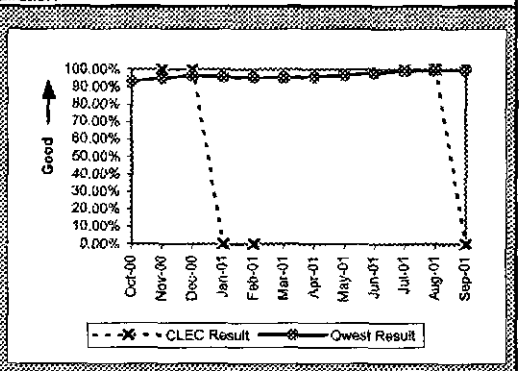
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00					11	1	11.00		
Nov-00									
Dec-00					6	2	3.00		
Jan-01					13	3	4.33		
Feb-01					39	3	13.00		
Mar-01					22	2	11.00		
Apr-01					7	1	7.00		
May-01									
Jun-01									
Jul-01					199	4	49.75		
Aug-01									
Sep-01									



Checklist #14 - Resale - Qwest DSL Installation

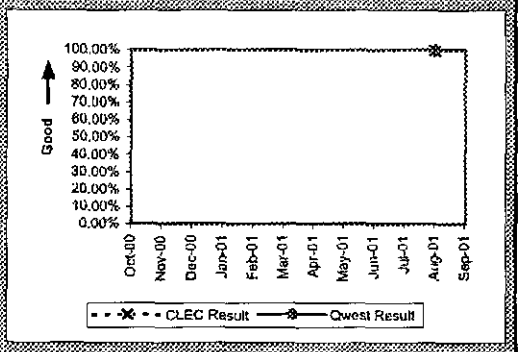
New Service Installation Quality (Percent) (OP-5)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00					4277	4586	93.26%		
Nov-00	1	1	100.00%	0.00%	4796	5055	94.88%	-0.23	-1.14
Dec-00	3	3	100.00%	0.00%	4929	5102	96.61%	-0.32	-1.2
Jan-01	0	3	0.00%	0.00%	5621	5890	95.43%	7.92	1.38
Feb-01	0	1	0.00%	0.00%	6327	6636	95.34%	4.52	0.21
Mar-01					6085	6393	95.18%		
Apr-01					6273	6554	95.71%		
May-01					6831	7061	96.74%		
Jun-01					7149	7298	97.96%		
Jul-01	2	2	100.00%	0.00%	7217	7284	99.08%	-0.14	-1.08
Aug-01	3	3	100.00%	0.00%	6268	6301	99.48%	-0.13	-1.08
Sep-01	0	3	0.00%	0.00%	5015	5023	99.84%	43.35	2.56



New Service Installation Quality (Percent) (OP-5*)-- Interval Zone One and Two

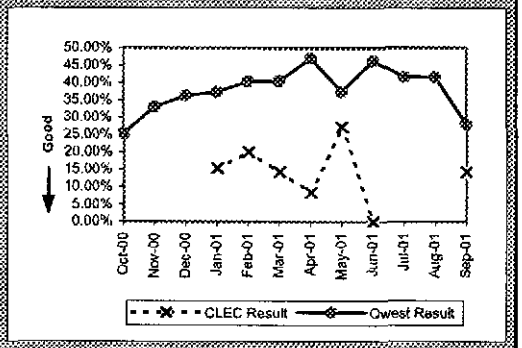
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00									
Nov-00									
Dec-00									
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	3	3	100.00%	0.00%	6274	6301	99.57%	-0.11	-1.07
Sep-01									



Checklist #14 - Resale - Qwest DSL Repair

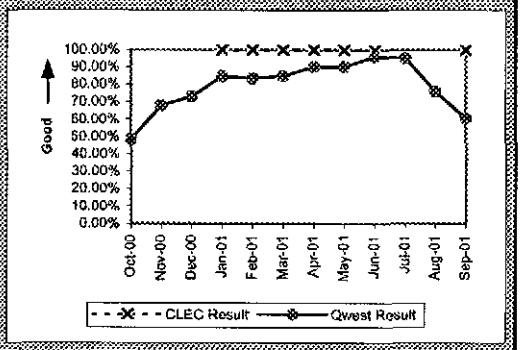
Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10)-- Interval Zone One and Two

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00					492	1951	25.22%		
Nov-00					393	1189	33.05%		
Dec-00					323	890	36.29%		
Jan-01	2	13	15.38%	38.08%	444	1189	37.34%	-1.63	-1.99
Feb-01	1	5	20.00%	40.00%	511	1263	40.46%	-0.93	-1.57
Mar-01	1	7	14.29%	34.99%	619	1529	40.48%	-1.41	-1.86
Apr-01	1	12	8.33%	27.64%	683	1451	47.07%	-2.68	-2.63
May-01	3	11	27.27%	44.54%	590	1575	37.46%	-0.7	-1.42
Jun-01	0	2	0.00%	0.00%	583	1259	46.31%	-1.31	-1.8
Jul-01					484	1159	41.76%		
Aug-01					691	1656	41.68%		
Sep-01	1	7	14.29%	34.99%	211	750	28.13%	-0.81	-1.49



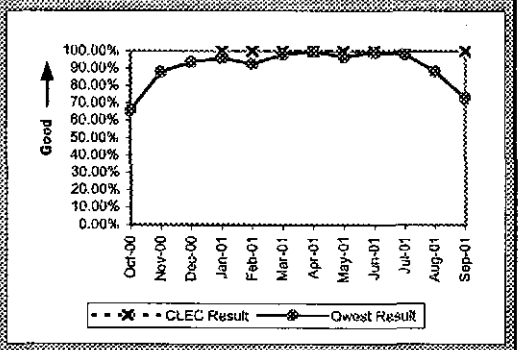
Out of Service Cleared within 24 hours (Percent) (MR-3)-- Interval Zone One

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00					678	1406	48.22%		
Nov-00					521	767	67.93%		
Dec-00					401	548	73.18%		
Jan-01	11	11	100.00%	0.00%	586	691	84.80%	-1.39	-1.85
Feb-01	3	3	100.00%	0.00%	598	716	83.52%	-0.77	-1.47
Mar-01	6	6	100.00%	0.00%	738	868	85.02%	-1.02	-1.62
Apr-01	11	11	100.00%	0.00%	676	748	90.37%	-1.07	-1.65
May-01	8	8	100.00%	0.00%	861	954	90.25%	-0.93	-1.56
Jun-01	2	2	100.00%	0.00%	622	648	95.99%	-0.29	-1.18
Jul-01					621	653	95.10%		
Aug-01					712	935	76.15%		
Sep-01	5	5	100.00%	0.00%	316	520	60.77%	-1.79	-2.09



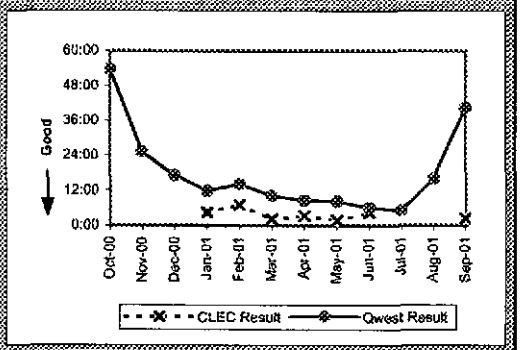
All Troubles Cleared within 48 hours (Percent) (MR-4)-- Interval Zone One

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00					924	1406	65.72%		
Nov-00					674	767	87.87%		
Dec-00					513	548	93.61%		
Jan-01	11	11	100.00%	0.00%	662	691	95.80%	-0.69	-1.42
Feb-01	3	3	100.00%	0.00%	663	716	92.60%	-0.49	-1.3
Mar-01	6	6	100.00%	0.00%	851	868	98.04%	-0.35	-1.21
Apr-01	11	11	100.00%	0.00%	745	748	99.60%	-0.21	-1.13
May-01	8	8	100.00%	0.00%	923	954	96.75%	-0.52	-1.31
Jun-01	2	2	100.00%	0.00%	642	648	99.07%	-0.14	-1.08
Jul-01					641	653	98.16%		
Aug-01					826	935	88.34%		
Sep-01	5	5	100.00%	0.00%	381	522	72.99%	-1.35	-1.82



Mean Time to Restore (Hours:Minutes) (MR-6)-- Interval Zone One

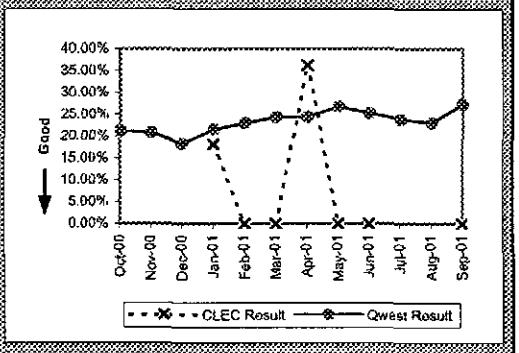
Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00					75478:24	1406	53:41		
Nov-00					19375:24	767	25:16		
Dec-00					9401:24	548	17:09		
Jan-01	48:39	11	4:25	5:17	8203:40	691	11:52	-1.4	-1.85
Feb-01	21:13	3	7:04	5:28	10142:41	716	14:10	-0.5	-1.31
Mar-01	12:22	6	2:04	1:14	8763:40	868	10:06	-1.29	-1.78
Apr-01	37:01	11	3:22	1:19	6398:40	748	8:33	-1.55	-1.94
May-01	14:16	8	1:47	1:36	7861:12	954	8:14	-1.28	-1.78
Jun-01	8:52	2	4:26	1:35	3978:00	648	6:08	-0.24	-1.14
Jul-01					3421:05	653	5:14		
Aug-01					15079:51	935	16:09		
Sep-01	12:20	5	2:28	4:02	21050:01	522	40:20	-1.24	-1.75



Checklist #14 - Resale - Qwest DSL Repair

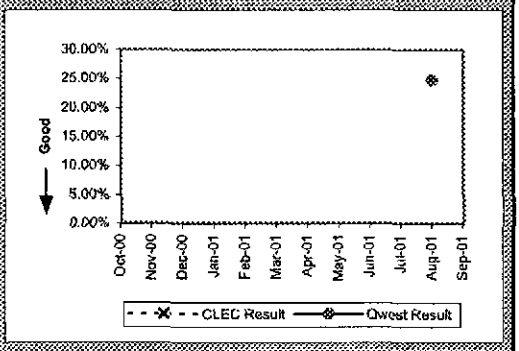
Repair Repeat Report Rate (Percent) (MR-7)-- Interval Zone One

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00					299	1406	21.27%		
Nov-00					160	767	20.86%		
Dec-00					100	548	18.25%		
Jan-01	2	11	18.18%	38.57%	149	691	21.56%	-0.27	-1.16
Feb-01	0	3	0.00%	0.00%	165	716	23.04%	-0.95	-1.58
Mar-01	0	6	0.00%	0.00%	212	868	24.42%	-1.39	-1.84
Apr-01	4	11	36.36%	48.10%	183	748	24.47%	0.88	-0.46
May-01	0	8	0.00%	0.00%	256	954	26.83%	-1.71	-2.04
Jun-01	0	2	0.00%	0.00%	164	648	25.31%	-0.82	-1.5
Jul-01					156	653	23.89%		
Aug-01					216	935	23.10%		
Sep-01	0	5	0.00%	0.00%	143	522	27.39%	-1.37	-1.83



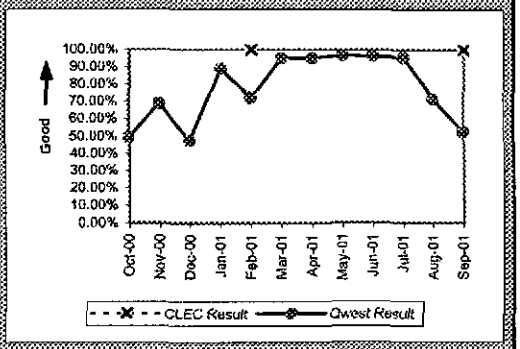
Repair Repeat Report Rate (Percent) (MR-7*)-- Interval Zone One

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00									
Nov-00									
Dec-00									
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01					172	695	24.75%		
Sep-01									



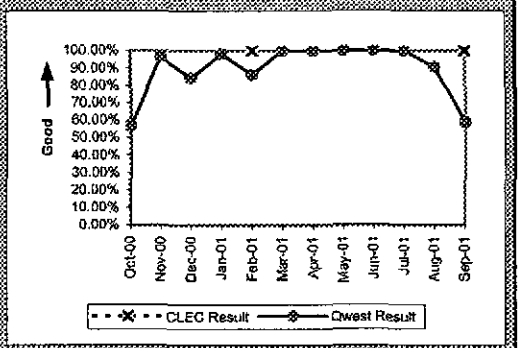
Out of Service Cleared within 24 hours (Percent) (MR-3)-- Interval Zone Two

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00					26	53	49.06%		
Nov-00					20	29	68.97%		
Dec-00					9	19	47.37%		
Jan-01					48	54	88.89%		
Feb-01	1	1	100.00%	0.00%	26	36	72.22%	-0.61	-1.37
Mar-01					40	42	95.24%		
Apr-01					19	20	95.00%		
May-01					30	31	96.77%		
Jun-01					27	28	96.43%		
Jul-01					21	22	95.45%		
Aug-01					23	32	71.88%		
Sep-01	1	1	100.00%	0.00%	9	17	52.94%	-0.92	-1.56



All Troubles Cleared within 48 hours (Percent) (MR-4)-- Interval Zone Two

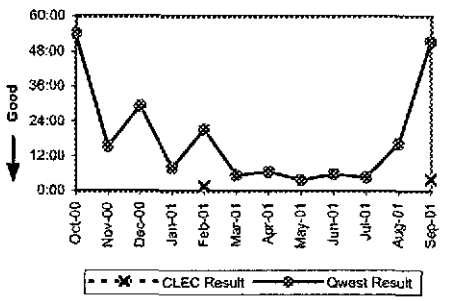
Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00					30	53	56.60%		
Nov-00					28	29	96.55%		
Dec-00					16	19	84.21%		
Jan-01					53	54	98.15%		
Feb-01	1	1	100.00%	0.00%	31	36	86.11%	-0.4	-1.24
Mar-01					42	42	100.00%		
Apr-01					20	20	100.00%		
May-01					31	31	100.00%		
Jun-01					28	28	100.00%		
Jul-01					22	22	100.00%		
Aug-01					29	32	90.63%		
Sep-01	1	1	100.00%	0.00%	10	17	58.82%	-0.81	-1.49



Checklist #14 - Resale - Qwest DSL Repair

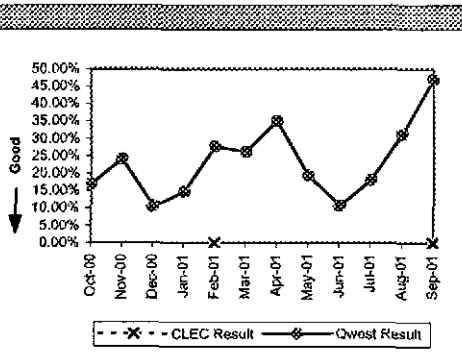
Mean Time to Restore (Hours:Minutes) (MR-6)-- Interval Zone Two

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00					2864:29	53	54:03		
Nov-00					441:29	29	15:13		
Dec-00					554:04	19	29:10		
Jan-01					423:34	54	7:51		
Feb-01	1:39	1	1:39		763:45	36	21:13	-0.62	-1.38
Mar-01					227:48	42	5:25		
Apr-01					131:58	20	6:36		
May-01					115:02	31	3:43		
Jun-01					163:00	28	5:49		
Jul-01					103:08	22	4:41		
Aug-01					515:53	32	16:07		
Sep-01	4:03	1	4:03		870:57	17	51:14	-0.8	-1.49



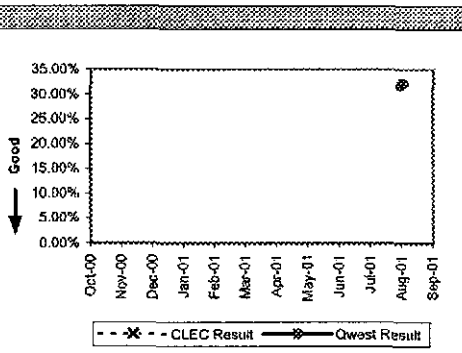
Repair Repeat Report Rate (Percent) (MR-7)-- Interval Zone Two

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00					9	53	16.98%		
Nov-00					7	29	24.14%		
Dec-00					2	19	10.53%		
Jan-01					8	54	14.81%		
Feb-01	0	1	0.00%	0.00%	10	36	27.78%	-0.61	-1.37
Mar-01					11	42	26.19%		
Apr-01					7	20	35.00%		
May-01					6	31	19.35%		
Jun-01					3	28	10.71%		
Jul-01					4	22	18.18%		
Aug-01					10	32	31.25%		
Sep-01	0	1	0.00%	0.00%	8	17	47.06%	-0.92	-1.56



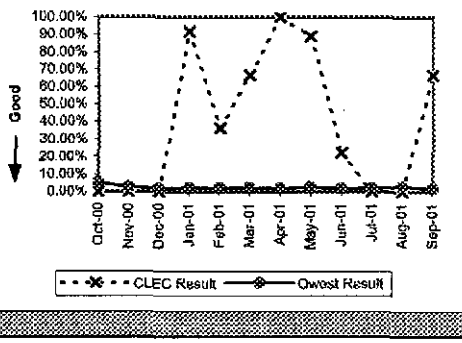
Repair Repeat Report Rate (Percent) (MR-7*)-- Interval Zone Two

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00									
Nov-00									
Dec-00									
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01					8	25	32.00%		
Sep-01									



Trouble Rate (Percent) (MR-8)-- Interval Zone One and Two

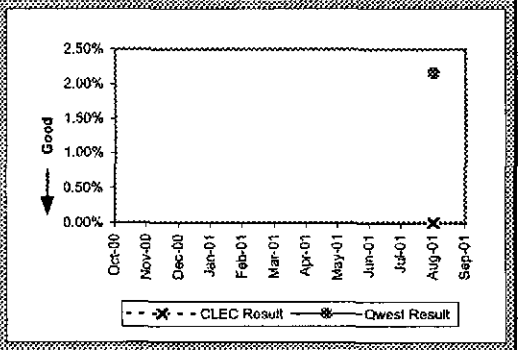
Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	0	7	0.00%	0.00%	1459	27789	5.25%	-0.62	-1.38
Nov-00	0	8	0.00%	0.00%	796	29636	2.69%	-0.47	-1.29
Dec-00	0	11	0.00%	0.00%	567	31723	1.79%	-0.45	-1.27
Jan-01	11	12	91.67%	27.64%	745	34829	2.14%	21.43	3.83
Feb-01	4	11	36.36%	48.10%	752	37402	2.01%	8.12	1.48
Mar-01	6	9	66.67%	47.14%	910	39470	2.31%	12.86	2.48
Apr-01	11	9	100.00%	0.00%	768	40390	1.90%	21.55	3.83
May-01	8	9	88.89%	31.43%	985	39135	2.52%	16.54	3.32
Jun-01	2	9	22.22%	41.57%	676	37828	1.80%	4.61	0.55
Jul-01	0	8	0.00%	0.00%	675	35295	1.91%	-0.39	-1.24
Aug-01	0	9	0.00%	0.00%	967	33236	2.91%	-0.52	-1.32
Sep-01	6	9	66.67%	47.14%	539	31612	1.71%	15.05	2.66



Checklist #14 - Resale - Qwest DSL Repair

Trouble Rate (Percent) (MR-8*)-- Interval Zone One and Two

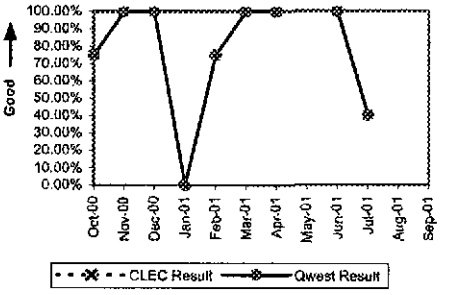
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00									
Nov-00									
Dec-00									
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	0	9	0.00%	0.00%	720	33238	2.17%	-0.45	-1.27
Sep-01									



Checklist #14 - Resale - Primary ISDN Installation

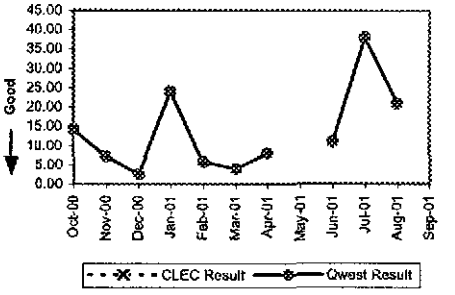
Installation Commitments Met (Percent) (OP-3)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00					3	4	75.00%		
Nov-00					40	40	100.00%		
Dec-00					2	2	100.00%		
Jan-01					0	1	0.00%		
Feb-01					3	4	75.00%		
Mar-01					1	1	100.00%		
Apr-01					2	2	100.00%		
May-01									
Jun-01					4	4	100.00%		
Jul-01					2	5	40.00%		
Aug-01									
Sep-01									



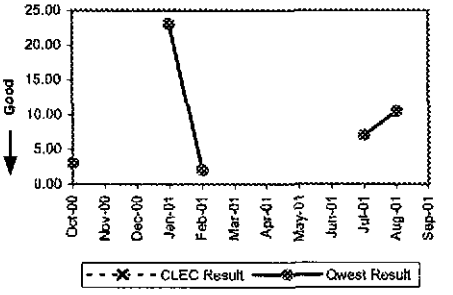
Installation Interval (Average Days) (OP-4)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00					57	4	14.25		
Nov-00					288	40	7.20		
Dec-00					5	2	2.50		
Jan-01					24	1	24.00		
Feb-01					23	4	5.75		
Mar-01					4	1	4.00		
Apr-01					16	2	8.00		
May-01									
Jun-01					45	4	11.25		
Jul-01					229	6	38.17		
Aug-01					42	2	21.00		
Sep-01									



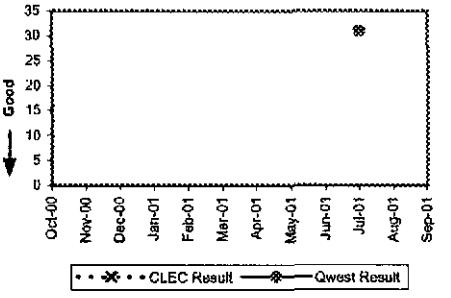
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00					3	1	3.00		
Nov-00									
Dec-00									
Jan-01					23	1	23.00		
Feb-01					2	1	2.00		
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01					7	1	7.00		
Aug-01					21	2	10.50		
Sep-01									



Delayed Days for Facility Reasons (Average Days) (OP-6B)-- Dispatches Within MSAs

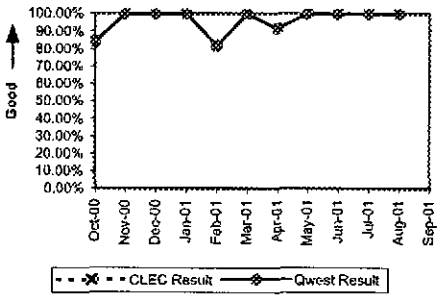
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00									
Nov-00									
Dec-00									
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01					93	3	31.00		
Aug-01									
Sep-01									



Checklist #14 - Resale - Primary ISDN Installation

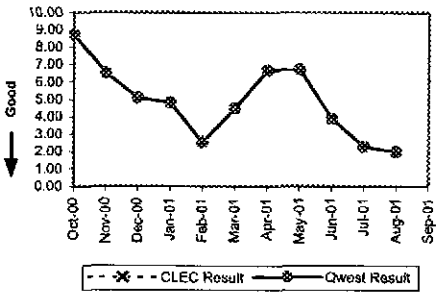
Installation Commitments Met (Percent) (OP-3)-- No Dispatches

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00					21	25	84.00%		
Nov-00					67	67	100.00%		
Dec-00					24	24	100.00%		
Jan-01					6	6	100.00%		
Feb-01					9	11	81.82%		
Mar-01					10	10	100.00%		
Apr-01					11	12	91.67%		
May-01					14	14	100.00%		
Jun-01					30	30	100.00%		
Jul-01					7	7	100.00%		
Aug-01					1	1	100.00%		
Sep-01									



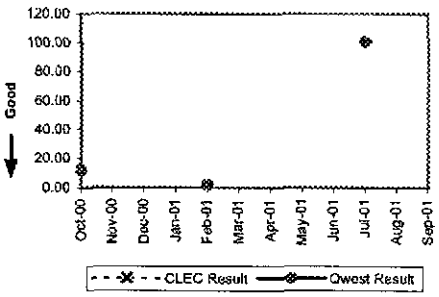
Installation Interval (Average Days) (OP-4)-- No Dispatches

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00					218	25	8.72		
Nov-00					437	67	6.52		
Dec-00					122	24	5.08		
Jan-01					29	6	4.83		
Feb-01					28	11	2.55		
Mar-01					45	10	4.50		
Apr-01					80	12	6.67		
May-01					94	14	6.71		
Jun-01					117	30	3.90		
Jul-01					16	7	2.29		
Aug-01					2	1	2.00		
Sep-01									



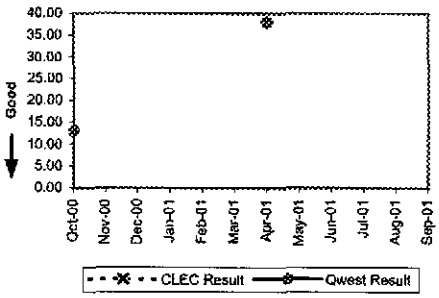
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A)-- No Dispatches

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00					24	2	12.00		
Nov-00									
Dec-00									
Jan-01									
Feb-01					4	2	2.00		
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01					101	1	101.00		
Aug-01									
Sep-01									



Delayed Days for Facility Reasons (Average Days) (OP-6B)-- No Dispatches

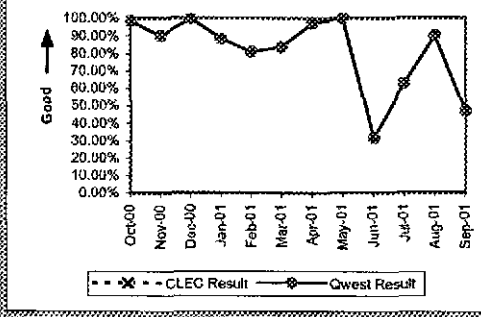
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00					26	2	13.00		
Nov-00									
Dec-00									
Jan-01									
Feb-01									
Mar-01									
Apr-01					38	1	38.00		
May-01									
Jun-01									
Jul-01									
Aug-01									
Sep-01									



Checklist #14 - Resale - Primary ISDN Installation

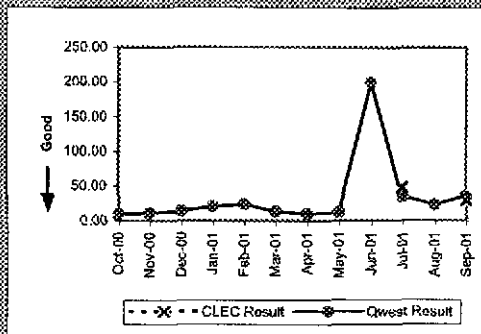
Installation Commitments Met (Percent) (OP-3)-- Interval Zone One

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00					71	72	98.61%		
Nov-00					9	10	90.00%		
Dec-00					23	23	100.00%		
Jan-01					23	26	88.46%		
Feb-01					34	42	80.95%		
Mar-01					46	55	83.64%		
Apr-01					34	35	97.14%		
May-01					30	30	100.00%		
Jun-01					46	148	31.08%		
Jul-01					5	8	62.50%		
Aug-01					18	20	90.00%		
Sep-01					7	15	46.67%		



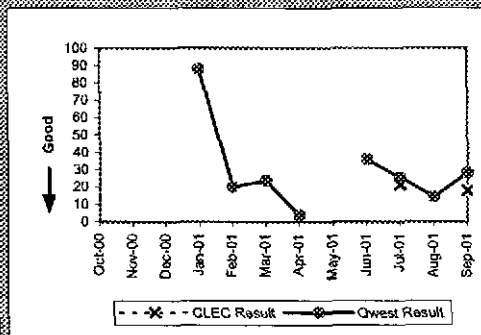
Installation Interval (Average Days) (OP-4)-- Interval Zone One

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00					688	72	9.56		
Nov-00					107	10	10.70		
Dec-00					328	23	14.26		
Jan-01					523	25	20.92		
Feb-01					994	42	23.67		
Mar-01					747	55	13.58		
Apr-01					341	34	10.03		
May-01					280	23	12.17		
Jun-01					29569	148	199.79		
Jul-01	49	1	49.00		1515	43	35.23	1.12	-0.32
Aug-01					961	42	22.88		
Sep-01	58	2	29.00	0.00	2090	58	36.03	-0.4	-1.24



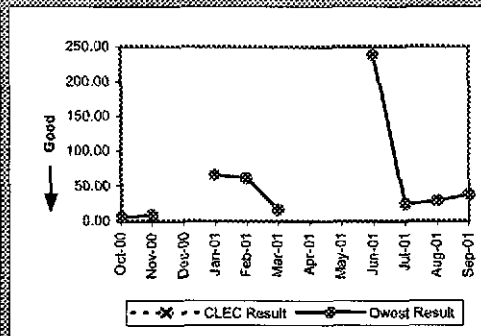
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A)-- Interval Zone One

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00									
Nov-00									
Dec-00									
Jan-01					176	2	88.00		
Feb-01					20	1	20.00		
Mar-01					190	8	23.75		
Apr-01					4	1	4.00		
May-01									
Jun-01					108	3	36.00		
Jul-01	86	4	21.50	13.67	957	38	25.18	-0.29	-1.18
Aug-01					562	39	14.41		
Sep-01	36	2	18.00	2.83	1329	47	28.28	-0.65	-1.39



Delayed Days for Facility Reasons (Average Days) (OP-6B)-- Interval Zone One

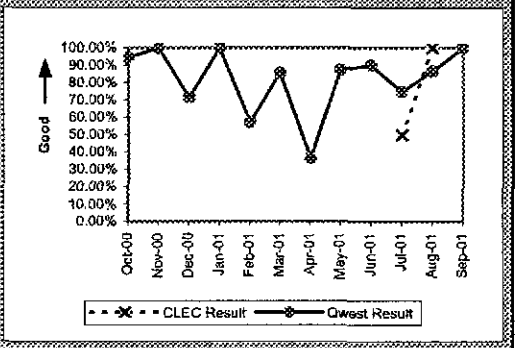
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00					5	1	5.00		
Nov-00					9	1	9.00		
Dec-00									
Jan-01					66	1	66.00		
Feb-01					433	7	61.86		
Mar-01					16	1	16.00		
Apr-01									
May-01									
Jun-01					23549	99	237.87		
Jul-01					48	2	24.00		
Aug-01					29	1	29.00		
Sep-01					190	5	38.00		



Checklist #14 - Resale - Primary ISDN Installation

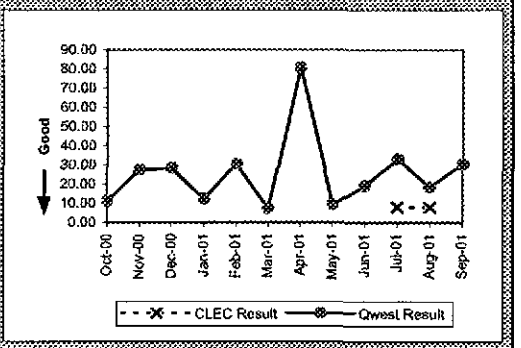
Installation Commitments Met (Percent) (OP-3)-- Interval Zone Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00					17	18	94.44%		
Nov-00					4	4	100.00%		
Dec-00					5	7	71.43%		
Jan-01					4	4	100.00%		
Feb-01					4	7	57.14%		
Mar-01					6	7	85.71%		
Apr-01					4	11	36.36%		
May-01					7	8	87.50%		
Jun-01					9	10	90.00%		
Jul-01	1	2	50.00%	50.00%	6	8	75.00%	0.46	-0.72
Aug-01	1	1	100.00%	0.00%	13	15	86.67%	-0.38	-1.23
Sep-01					1	1	100.00%		



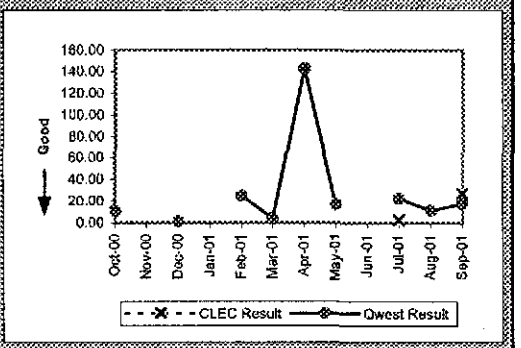
Installation Interval (Average Days) (OP-4)-- Interval Zone Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00					201	18	11.17		
Nov-00					110	4	27.50		
Dec-00					199	7	28.43		
Jan-01					49	4	12.25		
Feb-01					214	7	30.57		
Mar-01					51	7	7.29		
Apr-01					888	11	80.73		
May-01					74	8	9.25		
Jun-01					191	10	19.10		
Jul-01	8	1	8.00		1552	47	33.02	-1.45	-1.88
Aug-01	8	1	8.00		1293	70	18.47	-0.94	-1.57
Sep-01					613	20	30.65		



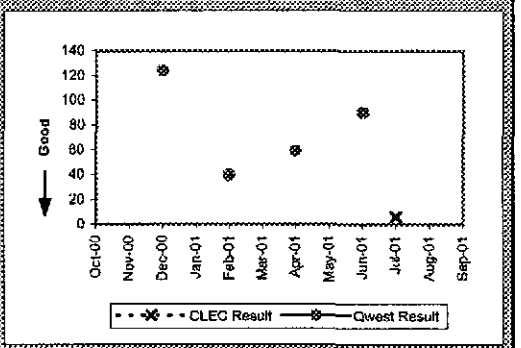
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A)-- Interval Zone Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00					11	1	11.00		
Nov-00									
Dec-00					1	1	1.00		
Jan-01									
Feb-01					25	1	25.00		
Mar-01					4	1	4.00		
Apr-01					572	4	143.00		
May-01					17	1	17.00		
Jun-01									
Jul-01	3	1	3.00		924	41	22.54	-1.55	-1.94
Aug-01					678	59	11.49		
Sep-01	108	4	27.00	5.48	355	20	17.75	0.93	-0.44



Delayed Days for Facility Reasons (Average Days) (OP-6B)-- Interval Zone Two

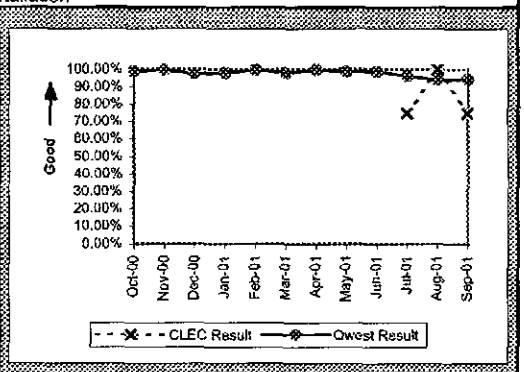
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00									
Nov-00									
Dec-00					124	1	124.00		
Jan-01									
Feb-01					79	2	39.50		
Mar-01									
Apr-01					176	3	58.67		
May-01									
Jun-01					90	1	90.00		
Jul-01	6	1	6.00						
Aug-01									
Sep-01									



Checklist #14 - Resale - Primary ISDN Installation

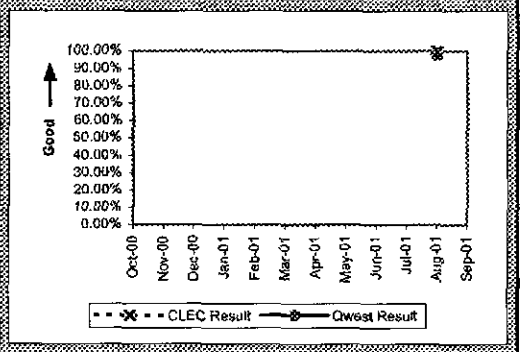
New Service Installation Quality (Percent) (OP-5)-- Interval Zone One and Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00					260	263	98.86%		
Nov-00					313	314	99.68%		
Dec-00					267	274	97.45%		
Jan-01					229	234	97.86%		
Feb-01					252	253	99.60%		
Mar-01					392	401	97.76%		
Apr-01					639	641	99.69%		
May-01					496	503	98.61%		
Jun-01					340	344	98.84%		
Jul-01	3	4	75.00%	43.30%	256	266	96.24%	2.22	-0.14
Aug-01	4	4	100.00%	0.00%	113	120	94.17%	-0.49	-1.3
Sep-01	3	4	75.00%	43.30%	101	107	94.39%	1.66	-0.29



New Service Installation Quality (Percent) (OP-5*)-- Interval Zone One and Two

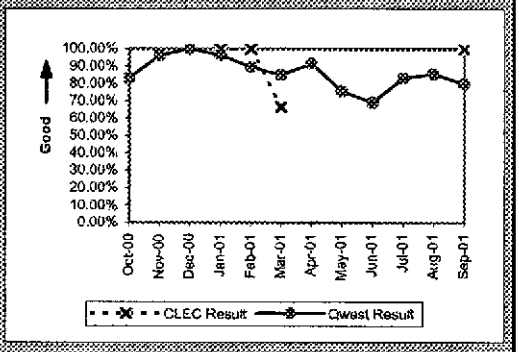
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00									
Nov-00									
Dec-00									
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	4	4	100.00%	0.00%	117	120	97.50%	-0.32	-1.19
Sep-01									



Checklist #14 - Resale - Primary ISDN Repair

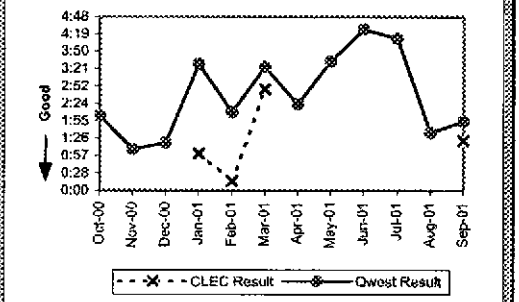
All Troubles Cleared within 4 hours (Percent) (MR-5)-- Interval Zone One

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00					15	18	83.33%		
Nov-00					26	27	96.30%		
Dec-00					18	18	100.00%		
Jan-01	2	2	100.00%	0.00%	28	29	96.55%	-0.26	-1.16
Feb-01	2	2	100.00%	0.00%	17	19	89.47%	-0.46	-1.28
Mar-01	2	3	66.67%	47.14%	17	20	85.00%	0.61	-0.63
Apr-01					11	12	91.67%		
May-01					22	29	75.86%		
Jun-01					9	13	69.23%		
Jul-01					15	18	83.33%		
Aug-01					18	21	85.71%		
Sep-01	3	3	100.00%	0.00%	20	25	80.00%	-0.82	-1.5



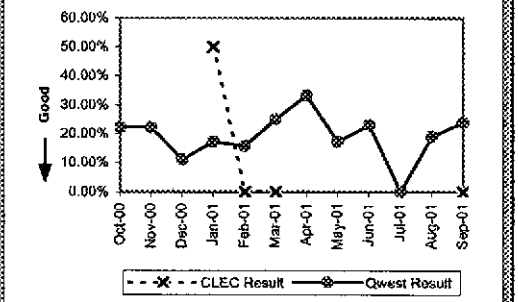
Mean Time to Restore (Hours:Minutes) (MR-6)-- Interval Zone One

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00					37:08	18	2:04		
Nov-00					30:51	27	1:09		
Dec-00					23:48	18	1:19		
Jan-01	2:04	2	1:02	0:14	101:27	29	3:30	-0.26	-1.16
Feb-01	0:33	2	0:16	0:18	41:16	19	2:10	-0.96	-1.58
Mar-01	8:25	3	2:48	2:45	68:10	20	3:25	-0.14	-1.09
Apr-01					28:37	12	2:23		
May-01					103:37	29	3:34		
Jun-01					57:51	13	4:27		
Jul-01					75:39	18	4:12		
Aug-01					33:46	21	1:36		
Sep-01	4:08	3	1:23	0:58	47:48	25	1:55	-0.41	-1.25



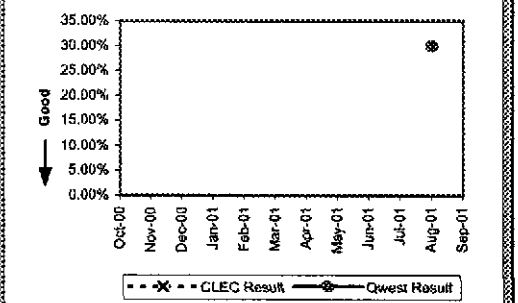
Repair Repeat Report Rate (Percent) (MR-7)-- Interval Zone One

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00					4	18	22.22%		
Nov-00					6	27	22.22%		
Dec-00					2	18	11.11%		
Jan-01	1	2	50.00%	50.00%	5	29	17.24%	0.87	-0.47
Feb-01	0	2	0.00%	0.00%	3	19	15.79%	-0.58	-1.35
Mar-01	0	3	0.00%	0.00%	5	20	25.00%	-0.93	-1.57
Apr-01					4	12	33.33%		
May-01					5	29	17.24%		
Jun-01					3	13	23.08%		
Jul-01					0	18	0.00%		
Aug-01					4	21	19.05%		
Sep-01	0	3	0.00%	0.00%	6	25	24.00%	-0.92	-1.56



Repair Repeat Report Rate (Percent) (MR-7*)-- Interval Zone One

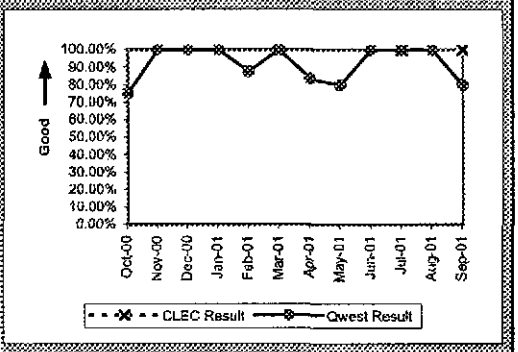
Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00									
Nov-00									
Dec-00									
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01					3	10	30.00%		
Sep-01									



Checklist #14 - Resale - Primary ISDN Repair

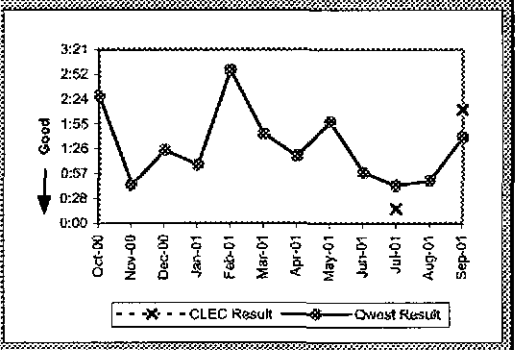
All Troubles Cleared within 4 hours (Percent) (MR-5)-- Interval Zone Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00					6	8	75.00%		
Nov-00					11	11	100.00%		
Dec-00					11	11	100.00%		
Jan-01					11	11	100.00%		
Feb-01					7	8	87.50%		
Mar-01					4	4	100.00%		
Apr-01					5	6	83.33%		
May-01					4	5	80.00%		
Jun-01					15	15	100.00%		
Jul-01	1	1	100.00%	0.00%	19	19	100.00%	N/A	N/A
Aug-01					20	20	100.00%		
Sep-01	1	1	100.00%	0.00%	12	15	80.00%	-0.48	-1.29



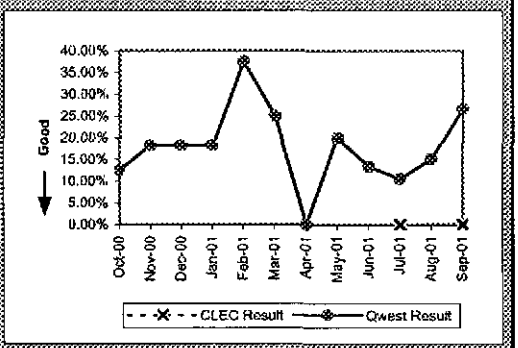
Mean Time to Restore (Hours:Minutes) (MR-6)-- Interval Zone Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00					19:42	8	2:28		
Nov-00					8:15	11	0:45		
Dec-00					15:33	11	1:26		
Jan-01					12:33	11	1:08		
Feb-01					23:47	8	2:58		
Mar-01					6:55	4	1:44		
Apr-01					7:51	6	1:16		
May-01					9:51	5	1:58		
Jun-01					14:38	15	0:59		
Jul-01	0:17	1	0:17		14:04	19	0:44	-0.44	-1.27
Aug-01					16:40	20	0:50		
Sep-01	2:12	1	2:12		24:59	15	1:40	0.58	-0.65



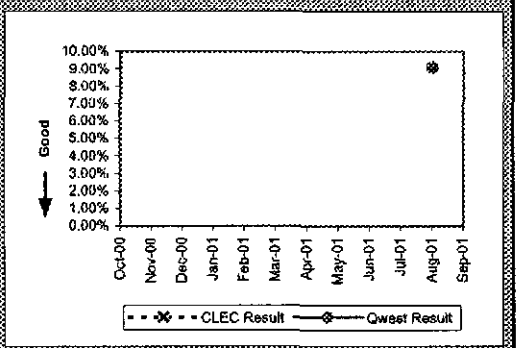
Repair Repeat Report Rate (Percent) (MR-7)-- Interval Zone Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00					1	8	12.50%		
Nov-00					2	11	18.18%		
Dec-00					2	11	18.18%		
Jan-01					2	11	18.18%		
Feb-01					3	8	37.50%		
Mar-01					1	4	25.00%		
Apr-01					0	6	0.00%		
May-01					1	5	20.00%		
Jun-01					2	15	13.33%		
Jul-01	0	1	0.00%	0.00%	2	19	10.53%	-0.33	-1.2
Aug-01					3	20	15.00%		
Sep-01	0	1	0.00%	0.00%	4	15	26.67%	-0.58	-1.35



Repair Repeat Report Rate (Percent) (MR-7*)-- Interval Zone Two

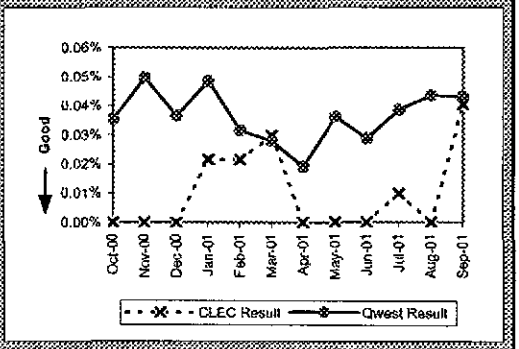
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00									
Nov-00									
Dec-00									
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01					1	11	9.09%		
Sep-01									



Checklist #14 - Resale - Primary ISDN Repair

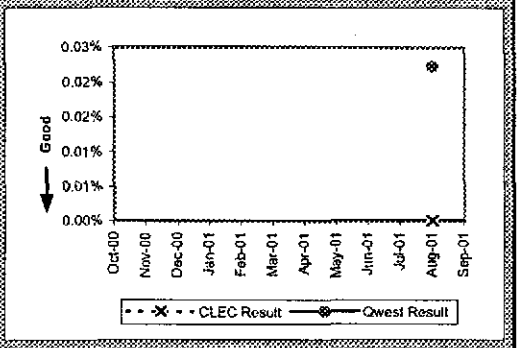
Trouble Rate (Percent) (MR-8)-- Interval Zone One and Two

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	0	7911	0.00%	0.00%	26	73384	0.04%	-1.59	-1.97
Nov-00	0	7911	0.00%	0.00%	38	76526	0.05%	-1.89	-2.15
Dec-00	0	9255	0.00%	0.06%	29	79177	0.04%	-1.74	-2.06
Jan-01	2	9262	0.02%	1.47%	40	82267	0.05%	-1.12	-1.68
Feb-01	2	9262	0.02%	1.47%	27	85065	0.03%	-0.52	-1.32
Mar-01	3	10056	0.03%	1.73%	24	85605	0.03%	0.1	-0.94
Apr-01	0	10080	0.00%	0.00%	18	93541	0.02%	-1.32	-1.8
May-01	0	10128	0.00%	0.00%	34	94068	0.04%	-1.82	-2.11
Jun-01	0	10129	0.00%	0.00%	28	97315	0.03%	-1.62	-1.99
Jul-01	1	10137	0.01%	0.99%	37	95771	0.04%	-1.4	-1.85
Aug-01	0	9874	0.00%	0.00%	41	94138	0.04%	-1.97	-2.2
Sep-01	4	9850	0.04%	2.01%	40	92379	0.04%	-0.12	-1.07



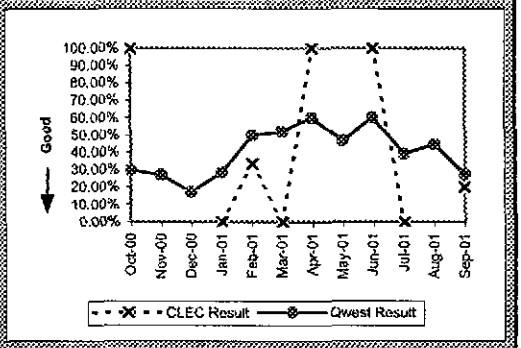
Trouble Rate (Percent) (MR-8*)-- Interval Zone One and Two

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00									
Nov-00									
Dec-00									
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	0	9874	0.00%	0.00%	21	94138	0.02%	-1.41	-1.86
Sep-01									



Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10)-- Interval Zone One and Two

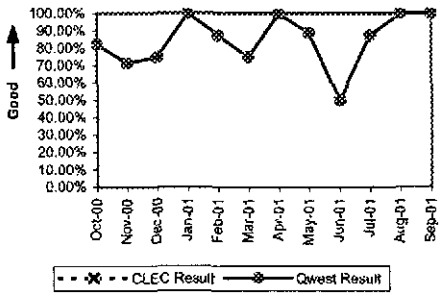
Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	1	1	100.00%	0.00%	11	37	29.73%	1.03	-0.38
Nov-00					14	52	26.92%		
Dec-00					6	35	17.14%		
Jan-01	0	2	0.00%	0.00%	16	56	28.57%	-0.88	-1.53
Feb-01	1	3	33.33%	47.14%	27	54	50.00%	-0.56	-1.34
Mar-01	0	3	0.00%	0.00%	26	50	52.00%	-1.75	-2.06
Apr-01	2	2	100.00%	0.00%	27	45	60.00%	0.93	-0.43
May-01					30	64	46.88%		
Jun-01	2	2	100.00%	0.00%	42	70	60.00%	0.93	-0.43
Jul-01	0	1	0.00%	0.00%	24	61	39.34%	-0.8	-1.49
Aug-01					33	74	44.59%		
Sep-01	1	5	20.00%	40.00%	15	55	27.27%	-0.35	-1.21



Checklist #14 - Resale - DS0 Installation

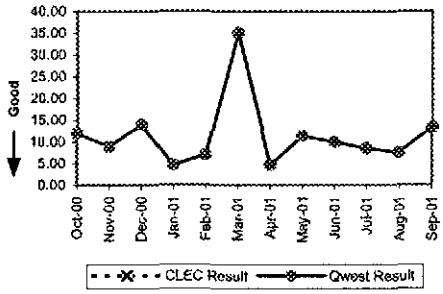
Installation Commitments Met (Percent) (OP-3)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00					14	17	82.35%		
Nov-00					10	14	71.43%		
Dec-00					6	8	75.00%		
Jan-01					3	3	100.00%		
Feb-01					7	8	87.50%		
Mar-01					3	4	75.00%		
Apr-01					3	3	100.00%		
May-01					8	9	88.89%		
Jun-01					1	2	50.00%		
Jul-01					7	8	87.50%		
Aug-01					9	9	100.00%		
Sep-01					2	2	100.00%		



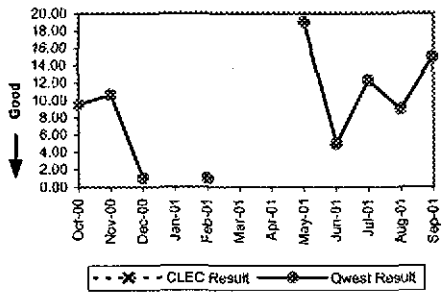
Installation Interval (Average Days) (OP-4)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00					203	17	11.94		
Nov-00					125	14	8.93		
Dec-00					111	8	13.88		
Jan-01					14	3	4.67		
Feb-01					56	8	7.00		
Mar-01					140	4	35.00		
Apr-01					14	3	4.67		
May-01					102	9	11.33		
Jun-01					20	2	10.00		
Jul-01					85	10	8.50		
Aug-01					98	13	7.54		
Sep-01					53	4	13.25		



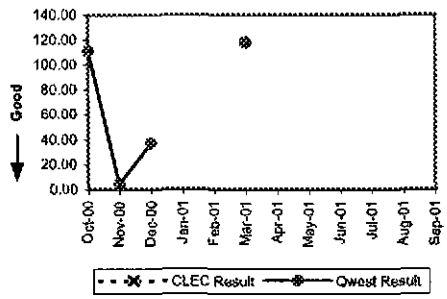
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00					19	2	9.50		
Nov-00					32	3	10.67		
Dec-00					1	1	1.00		
Jan-01									
Feb-01					1	1	1.00		
Mar-01									
Apr-01									
May-01					19	1	19.00		
Jun-01					5	1	5.00		
Jul-01					37	3	12.33		
Aug-01					36	4	9.00		
Sep-01					30	2	15.00		



Delayed Days for Facility Reasons (Average Days) (OP-6B)-- Dispatches Within MSAs

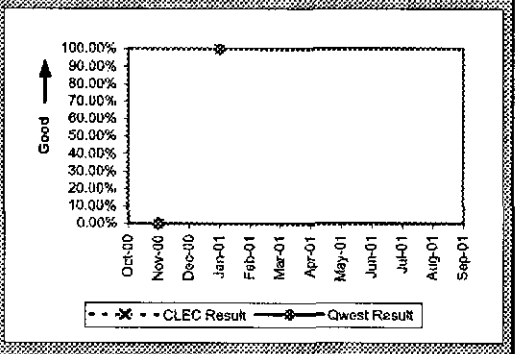
Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00					111	1	111.00		
Nov-00					4	1	4.00		
Dec-00					37	1	37.00		
Jan-01									
Feb-01									
Mar-01					118	1	118.00		
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01									
Sep-01									



Checklist #14 - Resale - DS0 Installation

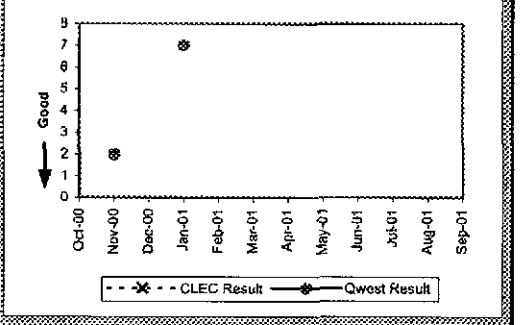
Installation Commitments Met (Percent) (OP-3)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00									
Nov-00					0	1	0.00%		
Dec-00									
Jan-01					1	1	100.00%		
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01									
Sep-01									



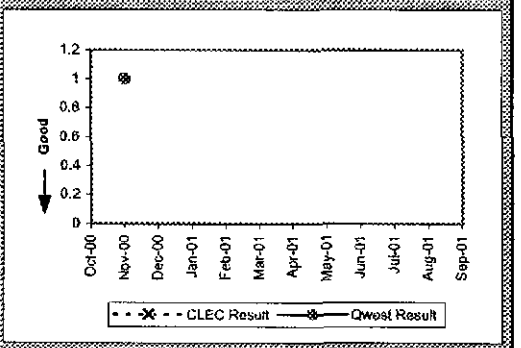
Installation Interval (Average Days) (OP-4)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00									
Nov-00					2	1	2.00		
Dec-00									
Jan-01					7	1	7.00		
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01									
Sep-01									



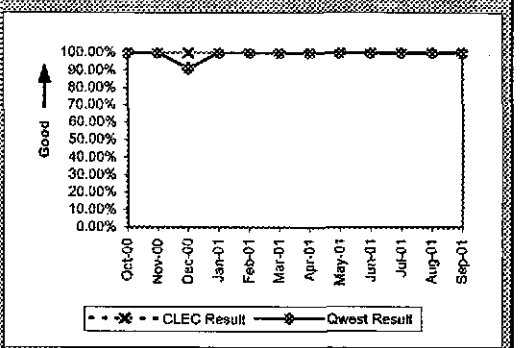
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00									
Nov-00					1	1	1.00		
Dec-00									
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01									
Sep-01									



Installation Commitments Met (Percent) (OP-3)-- No Dispatches

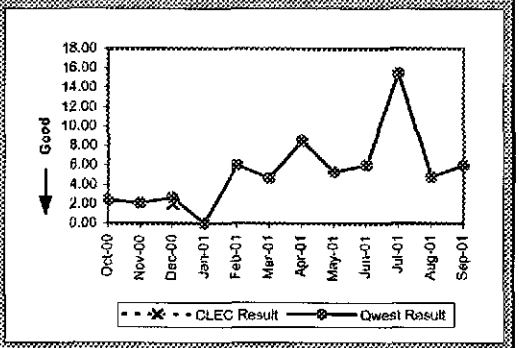
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00					47	47	100.00%		
Nov-00					32	32	100.00%		
Dec-00	1	1	100.00%	0.00%	20	22	90.91%	-0.31	-1.19
Jan-01					1	1	100.00%		
Feb-01					1	1	100.00%		
Mar-01					3	3	100.00%		
Apr-01					2	2	100.00%		
May-01					3	3	100.00%		
Jun-01					1	1	100.00%		
Jul-01					1	1	100.00%		
Aug-01					13	13	100.00%		
Sep-01					3	3	100.00%		



Checklist #14 - Resale - DS0 Installation

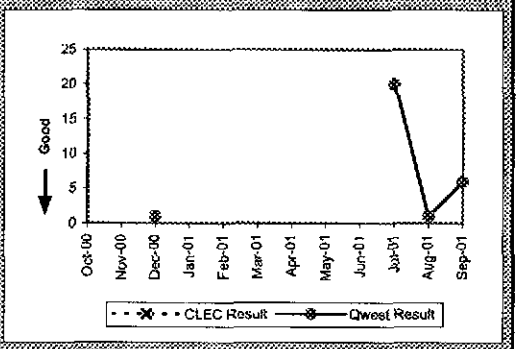
Installation Interval (Average Days) (OP-4)-- No Dispatches

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00					114	47	2.43		
Nov-00					68	32	2.12		
Dec-00	2	1	2.00		59	22	2.68	-0.44	-1.27
Jan-01					0	1	0.00		
Feb-01					6	1	6.00		
Mar-01					14	3	4.67		
Apr-01					17	2	8.50		
May-01					16	3	5.33		
Jun-01					6	1	6.00		
Jul-01					31	2	15.50		
Aug-01					77	16	4.81		
Sep-01					24	4	6.00		



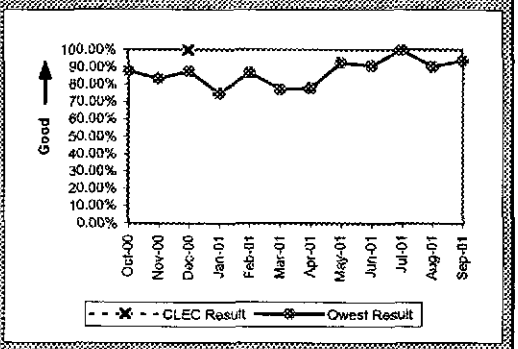
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A)-- No Dispatches

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00									
Nov-00									
Dec-00					2	2	1.00		
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01					20	1	20.00		
Aug-01					3	3	1.00		
Sep-01					6	1	6.00		



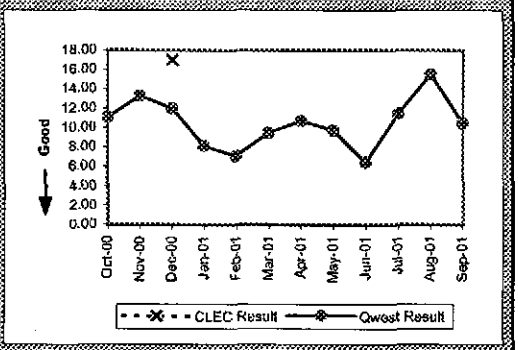
Installation Commitments Met (Percent) (OP-3)-- Interval Zone One

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00					109	124	87.90%		
Nov-00					110	132	83.33%		
Dec-00	1	1	100.00%	0.00%	122	139	87.77%	-0.37	-1.23
Jan-01					18	24	75.00%		
Feb-01					13	15	86.67%		
Mar-01					24	31	77.42%		
Apr-01					14	18	77.78%		
May-01					37	40	92.50%		
Jun-01					10	11	90.91%		
Jul-01					11	11	100.00%		
Aug-01					37	41	90.24%		
Sep-01					15	16	93.75%		



Installation Interval (Average Days) (OP-4)-- Interval Zone One

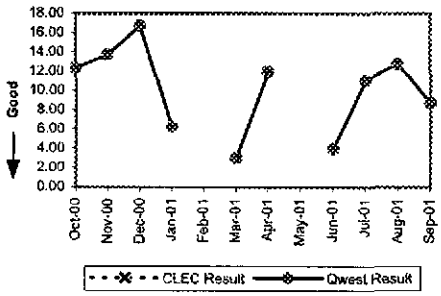
Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00					1348	122	11.05		
Nov-00					1688	127	13.29		
Dec-00	17	1	17.00		1629	136	11.98	0.36	-0.76
Jan-01					187	23	8.13		
Feb-01					106	15	7.07		
Mar-01					255	27	9.44		
Apr-01					128	12	10.67		
May-01					369	38	9.71		
Jun-01					64	10	6.40		
Jul-01					263	23	11.43		
Aug-01					962	62	15.52		
Sep-01					271	26	10.42		



Checklist #14 - Resale - DS0 Installation

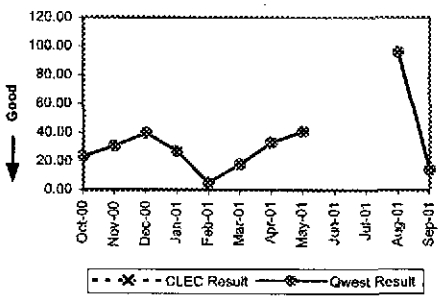
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A)– Interval Zone One

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00					74	6	12.33		
Nov-00					151	11	13.73		
Dec-00					117	7	16.71		
Jan-01					25	4	6.25		
Feb-01									
Mar-01					9	3	3.00		
Apr-01					36	3	12.00		
May-01									
Jun-01					4	1	4.00		
Jul-01					133	12	11.08		
Aug-01					294	23	12.78		
Sep-01					96	11	8.73		



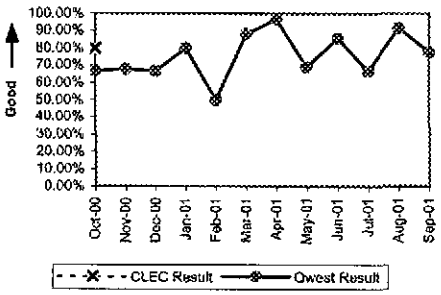
Delayed Days for Facility Reasons (Average Days) (OP-6B)– Interval Zone One

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00					210	9	23.33		
Nov-00					338	11	30.73		
Dec-00					397	10	39.70		
Jan-01					54	2	27.00		
Feb-01					10	2	5.00		
Mar-01					72	4	18.00		
Apr-01					33	1	33.00		
May-01					122	3	40.67		
Jun-01									
Jul-01									
Aug-01					288	3	96.00		
Sep-01					14	1	14.00		



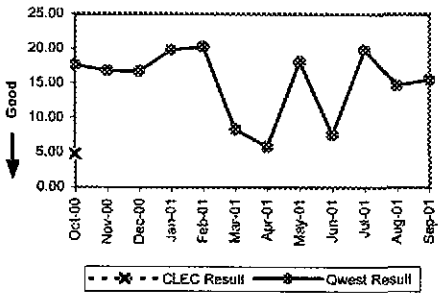
Installation Commitments Met (Percent) (OP-3)– Interval Zone Two

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	4	5	80.00%	40.00%	38	57	66.67%	-0.61	-1.37
Nov-00					36	53	67.92%		
Dec-00					26	39	66.67%		
Jan-01					4	5	80.00%		
Feb-01					4	8	50.00%		
Mar-01					15	17	88.24%		
Apr-01					60	62	96.77%		
May-01					9	13	69.23%		
Jun-01					6	7	85.71%		
Jul-01					4	6	66.67%		
Aug-01					11	12	91.67%		
Sep-01					7	9	77.78%		



Installation Interval (Average Days) (OP-4)– Interval Zone Two

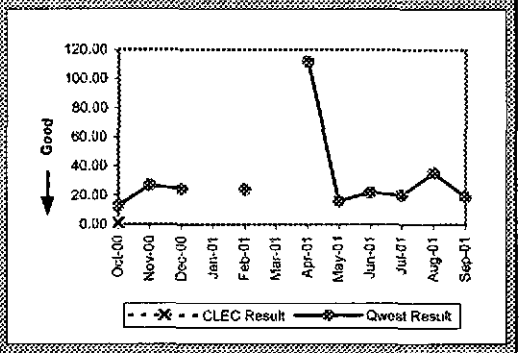
Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	24	5	4.80	1.30	986	56	17.61	-1.18	-1.72
Nov-00					875	52	16.83		
Dec-00					619	37	16.73		
Jan-01					99	5	19.80		
Feb-01					162	8	20.25		
Mar-01					134	16	8.38		
Apr-01					363	62	5.85		
May-01					217	12	18.08		
Jun-01					53	7	7.57		
Jul-01					198	10	19.80		
Aug-01					220	15	14.67		
Sep-01					186	12	15.50		



Checklist #14 - Resale - DS0 Installation

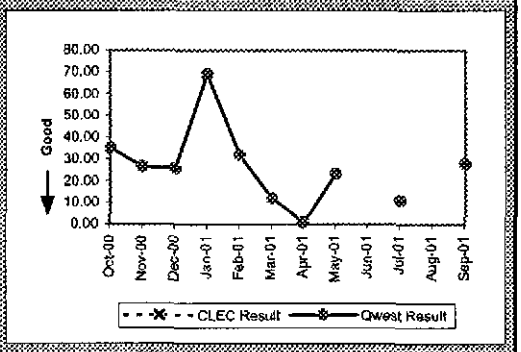
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A)-- Interval Zone Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	1	1	1.00		128	10	12.80	-1.18	-1.72
Nov-00					241	9	26.78		
Dec-00					146	6	24.33		
Jan-01									
Feb-01					72	3	24.00		
Mar-01									
Apr-01					112	1	112.00		
May-01					16	1	16.00		
Jun-01					22	1	22.00		
Jul-01					100	5	20.00		
Aug-01					141	4	35.25		
Sep-01					57	3	19.00		



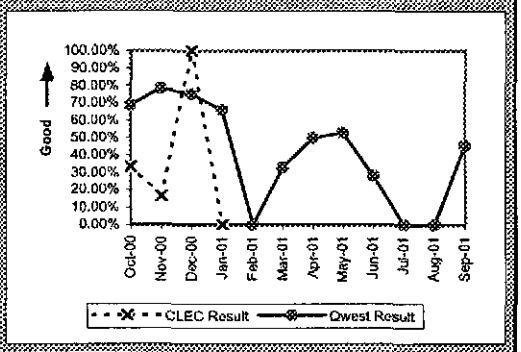
Delayed Days for Facility Reasons (Average Days) (OP-6B)-- Interval Zone Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00					316	9	35.11		
Nov-00					213	8	26.62		
Dec-00					180	7	25.71		
Jan-01					69	1	69.00		
Feb-01					32	1	32.00		
Mar-01					24	2	12.00		
Apr-01					1	1	1.00		
May-01					70	3	23.33		
Jun-01									
Jul-01					22	2	11.00		
Aug-01									
Sep-01					56	2	28.00		



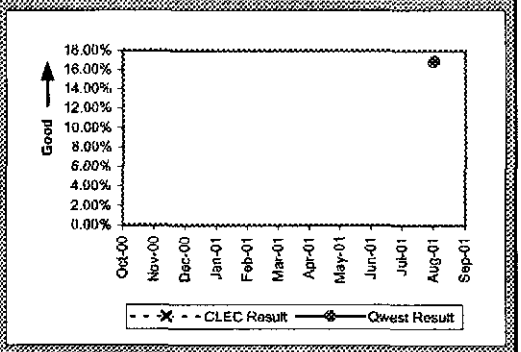
New Service Installation Quality (Percent) (OP-5)-- Interval Zone One and Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	1	3	33.33%	47.14%	243	354	68.64%	1.31	0.25
Nov-00	0.5	3	16.67%	37.27%	278	354	78.53%	2.6	3.89
Dec-00	1	1	100.00%	0.00%	229	304	75.33%	-0.57	-1.35
Jan-01	0	1	0.00%	0.00%	115	174	66.09%	1.39	-0.42
Feb-01					0	56	0.00%		
Mar-01					26	79	32.91%		
Apr-01					56	112	50.00%		
May-01					56	106	52.83%		
Jun-01					21	75	28.00%		
Jul-01					0	50	0.00%		
Aug-01					0	77	0.00%		
Sep-01					35	77	45.45%		



New Service Installation Quality (Percent) (OP-5*)-- Interval Zone One and Two

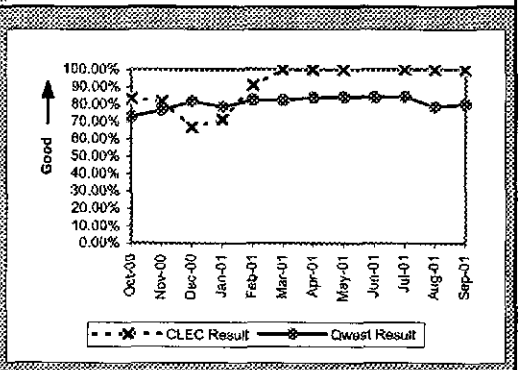
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00									
Nov-00									
Dec-00									
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01					13	77	16.88%		
Sep-01									



Checklist #14 - Resale - DS0 Repair

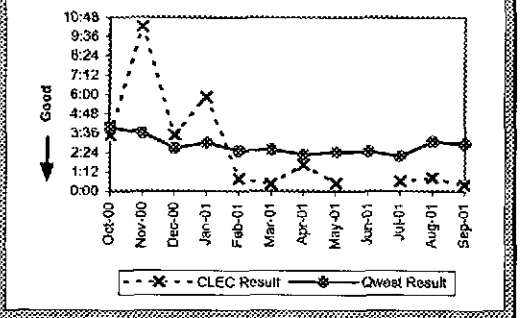
All Troubles Cleared within 4 hours (Percent) (MR-5)-- Interval Zone One

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	10	12	83.33%	37.27%	994	1365	72.82%	-0.82	-1.5
Nov-00	9	11	81.82%	38.57%	817	1067	76.57%	-0.41	-1.25
Dec-00	2	3	66.67%	47.14%	760	931	81.63%	-0.1	-1.08
Jan-01	5	7	71.43%	45.18%	849	1078	78.76%	0.48	-0.71
Feb-01	10	11	90.91%	28.75%	746	903	82.61%	-0.72	-1.44
Mar-01	7	7	100.00%	0.00%	831	1008	82.44%	-1.22	-1.74
Apr-01	3	3	100.00%	0.00%	683	814	83.91%	-0.76	-1.46
May-01	2	2	100.00%	0.00%	803	953	84.26%	-0.61	-1.37
Jun-01					781	931	83.89%		
Jul-01	4	4	100.00%	0.00%	677	801	84.52%	-0.85	-1.52
Aug-01	7	7	100.00%	0.00%	845	1076	78.53%	-1.38	-1.94
Sep-01	2	2	100.00%	0.00%	582	727	80.06%	-0.7	-1.43



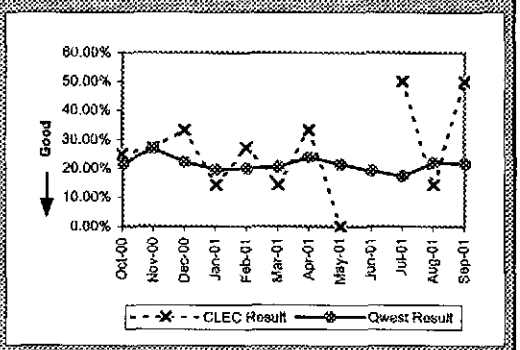
Mean Time to Restore (Hours:Minutes) (MR-6)-- Interval Zone One

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	41:44	12	3:29	5:59	5440:00	1365	3:59	-0.24	-1.15
Nov-00	112:32	11	10:14	26:27	3871:30	1067	3:38	2.51	0.53
Dec-00	10:32	3	3:31	2:16	2520:25	931	2:42	0.33	-0.8
Jan-01	40:54	7	5:51	8:16	3267:12	1078	3:02	1.46	-0.11
Feb-01	8:42	11	0:47	1:17	2274:06	903	2:31	-1.44	-1.87
Mar-01	3:06	7	0:27	0:40	2614:37	1008	2:36	-1.4	-1.85
Apr-01	4:59	3	1:40	0:47	1875:10	814	2:18	-0.29	-1.18
May-01	0:59	2	0:29	0:04	2311:21	953	2:26	-0.63	-1.38
Jun-01					2310:44	931	2:29		
Jul-01	2:27	4	0:37	0:13	1750:09	801	2:11	-1.07	-1.65
Aug-01	5:57	7	0:51	0:57	3341:26	1076	3:06	-1.18	-1.72
Sep-01	0:46	2	0:23	0:31	2132:13	727	2:56	-0.78	-1.46



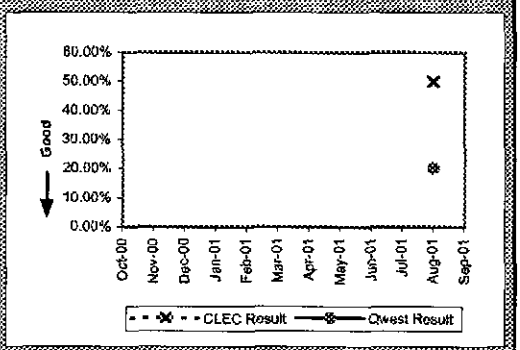
Repair Repeat Report Rate (Percent) (MR-7)-- Interval Zone One

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	3	12	25.00%	43.30%	293	1365	21.47%	0.35	-0.79
Nov-00	3	11	27.27%	44.54%	287	1067	26.90%	0.06	-0.96
Dec-00	1	3	33.33%	47.14%	207	931	22.23%	0.43	-0.74
Jan-01	1	7	14.29%	34.99%	212	1078	19.67%	-0.36	-1.22
Feb-01	3	11	27.27%	44.54%	180	903	19.93%	0.61	-0.63
Mar-01	1	7	14.29%	34.99%	207	1008	20.54%	-0.41	-1.25
Apr-01	1	3	33.33%	47.14%	194	814	23.83%	0.37	-0.77
May-01	0	2	0.00%	0.00%	204	953	21.41%	-0.74	-1.45
Jun-01					179	931	19.23%		
Jul-01	2	4	50.00%	50.00%	138	801	17.23%	1.43	-0.13
Aug-01	1	7	14.29%	34.99%	237	1076	22.03%	-0.49	-1.3
Sep-01	1	2	50.00%	50.00%	157	727	21.60%	0.78	-0.52



Repair Repeat Report Rate (Percent) (MR-7*)-- Interval Zone One

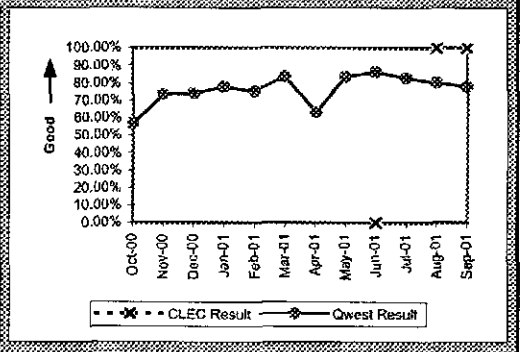
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00									
Nov-00									
Dec-00									
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	1	2	50.00%	50.00%	172	849	20.26%	0.83	-0.5
Sep-01									



Checklist #14 - Resale - DS0 Repair

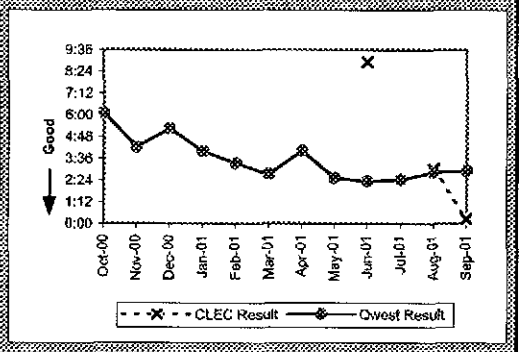
All Troubles Cleared within 4 hours (Percent) (MR-5)-- Interval Zone Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00					297	525	56.57%		
Nov-00					291	396	73.48%		
Dec-00					196	265	73.96%		
Jan-01					279	358	77.93%		
Feb-01					228	303	75.25%		
Mar-01					232	277	83.75%		
Apr-01					262	415	63.13%		
May-01					327	391	83.63%		
Jun-01	0	1	0.00%	0.00%	296	343	86.30%	1.49	-0.09
Jul-01					251	303	82.84%		
Aug-01	1	1	100.00%	0.00%	498	621	80.19%	-0.5	-1.3
Sep-01	2	2	100.00%	0.00%	173	222	77.93%	-0.75	-1.46



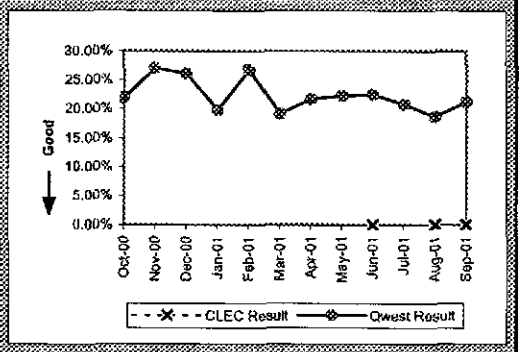
Mean Time to Restore (Hours:Minutes) (MR-6)-- Interval Zone Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00					3210:22	525	6:07		
Nov-00					1675:20	396	4:14		
Dec-00					1390:19	265	5:15		
Jan-01					1432:20	358	4:00		
Feb-01					1008:03	303	3:20		
Mar-01					758:51	277	2:44		
Apr-01					1666:08	415	4:01		
May-01					983:07	391	2:31		
Jun-01	8:55	1	8:55		807.04	343	2:21	1.74	0.06
Jul-01					736:06	303	2:26		
Aug-01	3:01	1	3:01		1755:02	621	2:50	0.47	-0.71
Sep-01	0:32	2	0:16	0.01	647.05	222	2:55	-1.05	-1.64



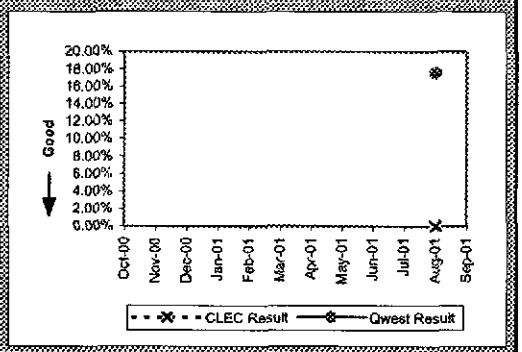
Repair Repeat Report Rate (Percent) (MR-7)-- Interval Zone Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00					115	525	21.90%		
Nov-00					107	396	27.02%		
Dec-00					69	265	26.04%		
Jan-01					71	358	19.83%		
Feb-01					81	303	26.73%		
Mar-01					53	277	19.13%		
Apr-01					90	415	21.69%		
May-01					87	391	22.25%		
Jun-01	0	1	0.00%	0.00%	77	343	22.45%	-0.54	-1.33
Jul-01					63	303	20.79%		
Aug-01	0	1	0.00%	0.00%	116	621	18.68%	-0.48	-1.29
Sep-01	0	2	0.00%	0.00%	47	222	21.17%	-0.73	-1.44



Repair Repeat Report Rate (Percent) (MR-7*)-- Interval Zone Two

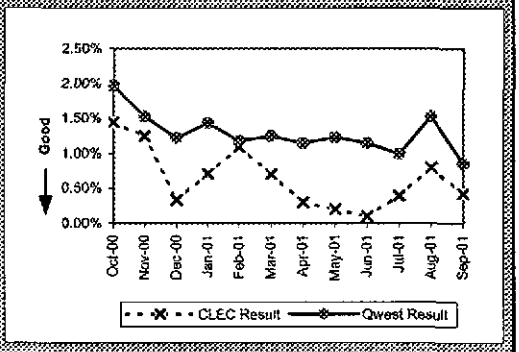
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00									
Nov-00									
Dec-00									
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	0	1	0.00%	0.00%	88	501	17.56%	-0.46	-1.28
Sep-01									



Checklist #14 - Resale - DS0 Repair

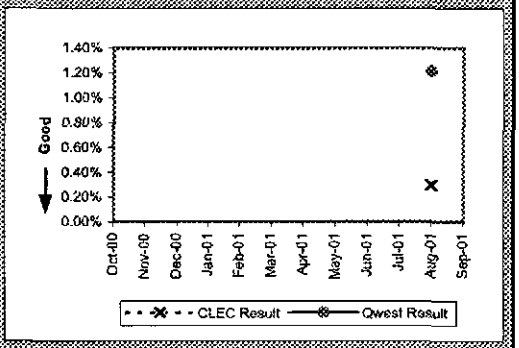
Trouble Rate (Percent) (MR-8)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	12	831	1.44%	11.93%	1890	95782	1.97%	-1.09	-1.86
Nov-00	11	883	1.25%	11.09%	1463	95719	1.53%	-0.68	-1.41
Dec-00	3	896	0.33%	5.78%	1196	97998	1.22%	-2.4	-2.46
Jan-01	7	990	0.71%	8.38%	1436	100399	1.43%	-1.91	-2.16
Feb-01	11	1011	1.09%	10.37%	1206	102343	1.18%	-0.26	-1.18
Mar-01	7	996	0.70%	8.35%	1285	103034	1.25%	-1.54	-1.94
Apr-01	3	999	0.30%	5.47%	1229	107363	1.14%	-2.5	-2.52
May-01	2	1003	0.20%	4.46%	1344	109323	1.23%	-2.95	-2.79
Jun-01	1	1011	0.10%	3.14%	1274	111110	1.15%	-3.11	-2.89
Jul-01	4	1028	0.39%	6.23%	1104	111472	0.99%	-1.94	-2.18
Aug-01	8	1003	0.80%	8.90%	1697	111284	1.52%	-1.87	-2.14
Sep-01	4	941	0.43%	6.51%	949	111356	0.85%	-1.42	-1.86



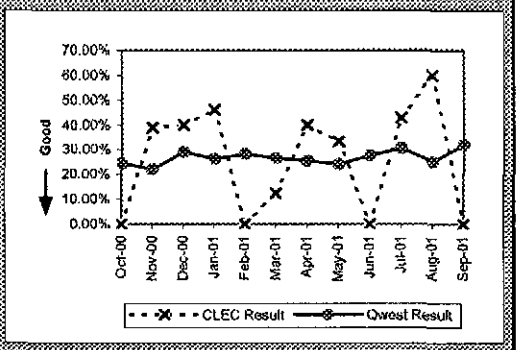
Trouble Rate (Percent) (MR-8*)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00									
Nov-00									
Dec-00									
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	3	1003	0.30%	5.46%	1350	111284	1.21%	-2.63	-2.6
Sep-01									



Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10)-- Interval Zone One and Two

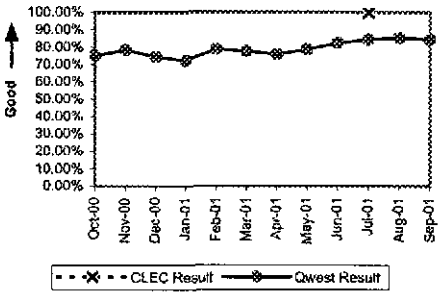
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	0	12	0.00%	0.00%	611	2501	24.43%	-1.96	-2.19
Nov-00	7	18	38.89%	48.75%	415	1878	22.10%	1.6	-0.02
Dec-00	2	5	40.00%	48.99%	489	1685	29.02%	0.52	-0.68
Jan-01	6	13	46.15%	49.85%	511	1947	26.25%	1.53	-0.07
Feb-01	0	11	0.00%	0.00%	474	1680	28.21%	-2.07	-2.26
Mar-01	1	8	12.50%	33.07%	464	1749	26.53%	-0.9	-1.55
Apr-01	2	5	40.00%	48.99%	420	1649	25.47%	0.7	-0.58
May-01	1	3	33.33%	47.14%	427	1771	24.11%	0.36	-0.78
Jun-01	0	1	0.00%	0.00%	467	1761	27.65%	-0.62	-1.38
Jul-01	3	7	42.86%	49.49%	484	1588	30.48%	0.66	-0.59
Aug-01	12	20	60.00%	48.99%	568	2265	25.08%	3.27	0.99
Sep-01	0	4	0.00%	0.00%	447	1396	32.02%	-1.37	-1.83



Checklist #14 - Resale - DS1 Installation

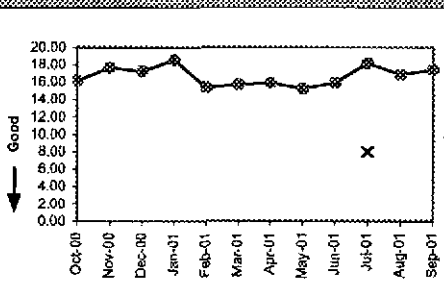
Installation Commitments Met (Percent) (OP-3)-- Interval Zone One

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00					393	522	75.29%		
Nov-00					436	556	78.42%		
Dec-00					487	653	74.58%		
Jan-01					429	594	72.22%		
Feb-01					499	632	78.96%		
Mar-01					540	695	77.70%		
Apr-01					534	703	75.96%		
May-01					388	493	78.70%		
Jun-01					531	644	82.45%		
Jul-01	1	1	100.00%	0.00%	475	562	84.52%	-0.43	-1.28
Aug-01					555	650	85.38%		
Sep-01					568	672	84.52%		



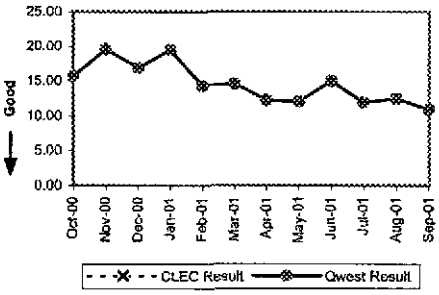
Installation Interval (Average Days) (OP-4)-- Interval Zone One

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00					8315	515	16.15		
Nov-00					9732	552	17.63		
Dec-00					11182	649	17.23		
Jan-01					11004	594	18.53		
Feb-01					9472	616	15.38		
Mar-01					10681	680	15.71		
Apr-01					11091	699	15.87		
May-01					7439	489	15.21		
Jun-01					10256	644	15.93		
Jul-01	8	1	8.00		16188	891	18.17	-0.68	-1.41
Aug-01					14790	877	16.86		
Sep-01					15212	874	17.41		



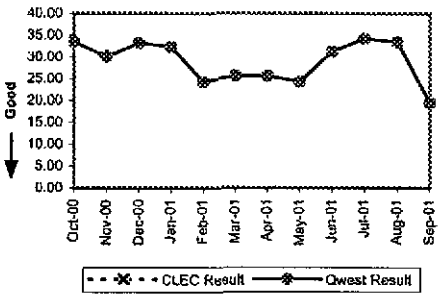
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A)-- Interval Zone One

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00					1319	84	15.70		
Nov-00					1607	82	19.60		
Dec-00					1795	106	16.93		
Jan-01					2145	110	19.50		
Feb-01					1365	95	14.37		
Mar-01					1698	116	14.64		
Apr-01					1521	124	12.27		
May-01					821	68	12.07		
Jun-01					1199	80	14.99		
Jul-01					4874	409	11.92		
Aug-01					3986	319	12.50		
Sep-01					3017	277	10.89		



Delayed Days for Facility Reasons (Average Days) (OP-6B)-- Interval Zone One

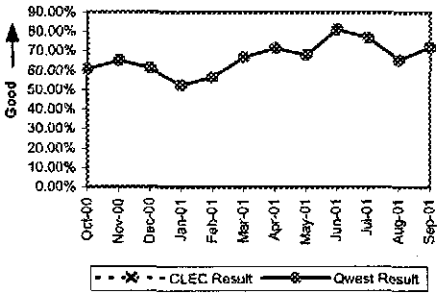
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00					1506	45	33.47		
Nov-00					1143	38	30.08		
Dec-00					1992	60	33.20		
Jan-01					1783	55	32.42		
Feb-01					924	38	24.32		
Mar-01					1002	39	25.69		
Apr-01					1153	45	25.62		
May-01					898	37	24.27		
Jun-01					1031	33	31.24		
Jul-01					752	22	34.18		
Aug-01					1003	30	33.43		
Sep-01					643	33	19.48		



Checklist #14 - Resale - DS1 Installation

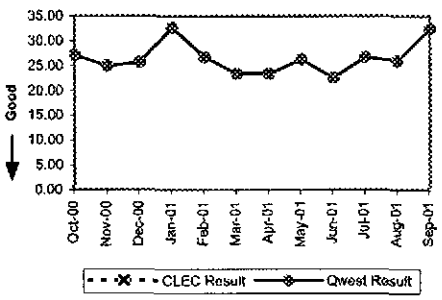
Installation Commitments Met (Percent) (OP-3)-- Interval Zone Two

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Rese	Mod Z Scr	Parity Scr
Oct-00					92	151	60.93%		
Nov-00					62	95	65.26%		
Dec-00					57	93	61.29%		
Jan-01					74	141	52.48%		
Feb-01					72	127	56.69%		
Mar-01					120	179	67.04%		
Apr-01					111	155	71.61%		
May-01					49	72	68.06%		
Jun-01					187	230	81.30%		
Jul-01					103	134	76.87%		
Aug-01					93	142	65.49%		
Sep-01					83	115	72.17%		



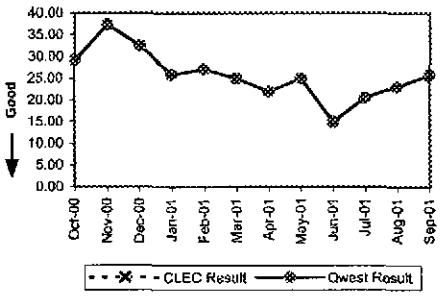
Installation Interval (Average Days) (OP-4)-- Interval Zone Two

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Rese	Mod Z Scr	Parity Scr
Oct-00					4096	151	27.13		
Nov-00					2343	94	24.93		
Dec-00					2335	91	25.66		
Jan-01					4602	141	32.64		
Feb-01					3397	127	26.75		
Mar-01					4182	179	23.36		
Apr-01					3622	155	23.37		
May-01					1841	70	26.30		
Jun-01					5162	229	22.54		
Jul-01					5746	215	26.73		
Aug-01					5816	224	25.96		
Sep-01					5988	185	32.37		



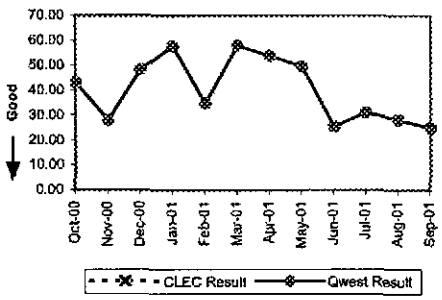
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A)-- Interval Zone Two

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Rese	Mod Z Scr	Parity Scr
Oct-00					1252	43	29.12		
Nov-00					895	24	37.29		
Dec-00					779	24	32.46		
Jan-01					852	33	25.82		
Feb-01					892	33	27.03		
Mar-01					1123	45	24.96		
Apr-01					680	31	21.94		
May-01					225	9	25.00		
Jun-01					372	25	14.88		
Jul-01					2230	109	20.46		
Aug-01					3090	134	23.06		
Sep-01					2543	99	25.69		



Delayed Days for Facility Reasons (Average Days) (OP-6B)-- Interval Zone Two

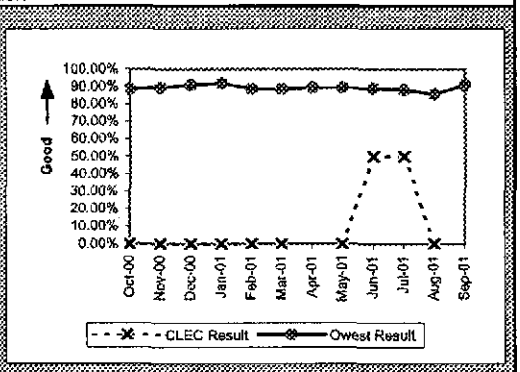
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Rese	Mod Z Scr	Parity Scr
Oct-00					690	16	43.12		
Nov-00					251	9	27.89		
Dec-00					578	12	48.17		
Jan-01					1960	34	57.65		
Feb-01					761	22	34.59		
Mar-01					810	14	57.86		
Apr-01					699	13	53.77		
May-01					691	14	49.36		
Jun-01					455	18	25.28		
Jul-01					279	9	31.00		
Aug-01					197	7	28.14		
Sep-01					124	5	24.80		



Checklist #14 - Resale - DS1 Installation

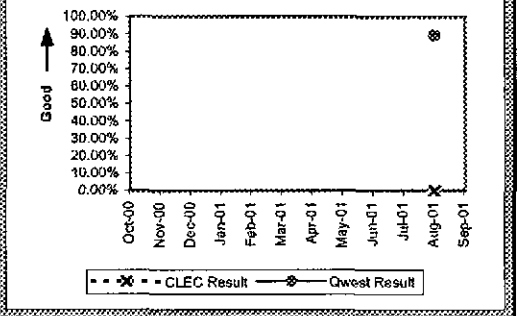
New Service Installation Quality (Percent) (OP-5)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	0	1	0.00%	0.00%	1078	1217	88.58%	2.78	1.26
Nov-00	0	1	0.00%	0.00%	1055	1179	89.48%	2.92	3.89
Dec-00	0	1	0.00%	0.00%	1073	1180	90.93%	3.17	3.99
Jan-01	0	1	0.00%	0.00%	1113	1211	91.91%	3.37	0.07
Feb-01	0	2	0.00%	0.00%	1004	1131	88.77%	3.97	0.53
Mar-01	0	2	0.00%	0.00%	1127	1273	88.53%	3.93	0.52
Apr-01					1199	1341	89.41%		
May-01	0	1	0.00%	0.00%	981	1099	89.26%	2.88	-0.02
Jun-01	1	2	50.00%	50.00%	968	1087	89.05%	1.77	-0.25
Jul-01	1	2	50.00%	50.00%	1036	1175	88.17%	1.67	-0.28
Aug-01	0	1	0.00%	0.00%	973	1133	85.88%	2.46	-0.1
Sep-01					1002	1102	90.93%		



New Service Installation Quality (Percent) (OP-5*)-- Interval Zone One and Two

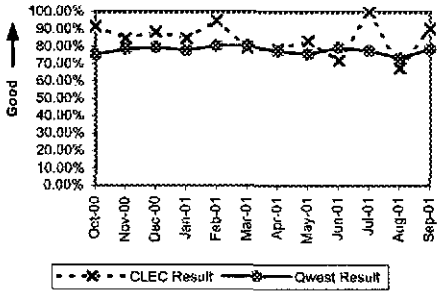
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00									
Nov-00									
Dec-00									
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	0	1	0.00%	0.00%	1011	1133	89.23%	2.88	-0.02
Sep-01									



Checklist #14 - Resale - DS1 Repair

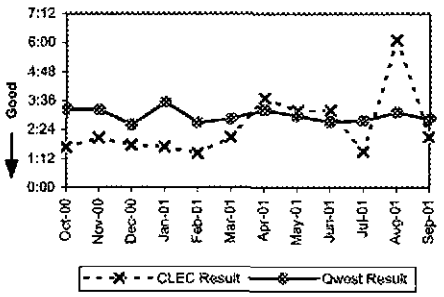
All Troubles Cleared within 4 hours (Percent) (MR-5)-- Interval Zone One

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	33	36	91.67%	27.64%	987	1307	75.52%	-2.22	-2.35
Nov-00	22	26	84.62%	36.08%	795	1012	78.56%	-0.74	-1.45
Dec-00	23	26	88.46%	31.95%	709	890	79.66%	-1.1	-1.67
Jan-01	22	26	84.62%	36.08%	783	1005	77.91%	-0.81	-1.49
Feb-01	19	20	95.00%	21.79%	761	945	80.53%	-1.62	-1.98
Mar-01	19	24	79.17%	40.61%	842	1043	80.73%	0.23	-0.86
Apr-01	11	14	78.57%	41.03%	871	1127	77.28%	-0.11	-1.07
May-01	25	30	83.33%	37.27%	860	1135	75.77%	-0.95	-1.58
Jun-01	18	25	72.00%	44.90%	859	1081	79.46%	0.9	-0.45
Jul-01	18	18	100.00%	0.00%	989	1248	77.64%	-2.26	-2.37
Aug-01	23	34	67.65%	46.78%	854	1162	73.49%	0.76	-0.54
Sep-01	19	21	90.48%	29.35%	760	968	78.51%	-1.32	-1.8



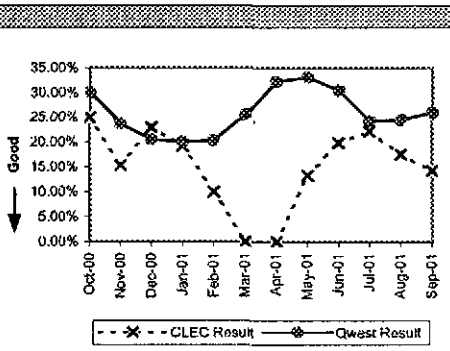
Mean Time to Restore (Hours:Minutes) (MR-6)-- Interval Zone One

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	59:48	36	1:40	2:17	4254:22	1307	3:15	-1.89	-2.15
Nov-00	53:53	26	2:04	3:08	3248:55	1012	3:13	-0.99	-1.6
Dec-00	45:54	26	1:46	1:51	2311:24	890	2:36	-1.13	-1.69
Jan-01	44:07	26	1:42	2:07	3550:50	1005	3:32	-0.71	-1.43
Feb-01	28:26	20	1:25	1:40	2540:31	945	2:41	-1.49	-1.91
Mar-01	49:55	24	2:05	1:50	2971:54	1043	2:51	-0.88	-1.52
Apr-01	51:44	14	3:42	5:59	3628:45	1127	3:13	0.62	-0.62
May-01	95:26	30	3:11	8:25	3360:02	1135	2:58	0.59	-0.64
Jun-01	79:54	25	3:12	4:41	2940:37	1081	2:43	0.73	-0.56
Jul-01	27:05	18	1:30	1:31	3472:18	1248	2:47	-1.49	-1.91
Aug-01	207:16	34	6:06	11:21	3625:01	1162	3:07	3.72	1.26
Sep-01	44:12	21	2:06	3:11	2737:17	968	2:50	-0.92	-1.56



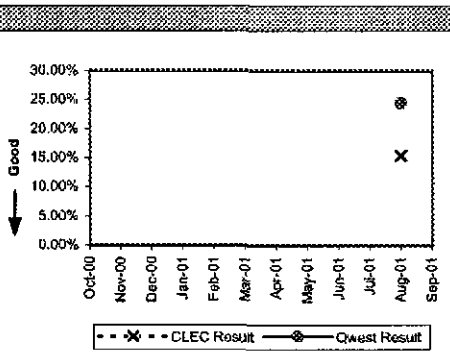
Repair Repeat Report Rate (Percent) (MR-7)-- Interval Zone One

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	9	36	25.00%	43.30%	393	1307	30.07%	-0.65	-1.4
Nov-00	4	26	15.38%	36.08%	241	1012	23.81%	-1	-1.61
Dec-00	6	26	23.08%	42.13%	183	890	20.56%	0.36	-0.78
Jan-01	5	26	19.23%	39.41%	202	1005	20.10%	-0.11	-1.07
Feb-01	2	20	10.00%	30.00%	192	945	20.32%	-1.13	-1.69
Mar-01	0	24	0.00%	0.00%	266	1043	25.50%	-2.83	-2.72
Apr-01	0	14	0.00%	0.00%	364	1127	32.30%	-2.57	-2.56
May-01	4	30	13.33%	33.99%	376	1135	33.13%	-2.27	-2.38
Jun-01	5	25	20.00%	40.00%	329	1081	30.43%	-1.12	-1.68
Jul-01	4	18	22.22%	41.57%	303	1248	24.28%	-0.2	-1.12
Aug-01	6	34	17.65%	38.12%	286	1162	24.61%	-0.93	-1.57
Sep-01	3	21	14.29%	34.99%	252	968	26.03%	-1.21	-1.74



Repair Repeat Report Rate (Percent) (MR-7*)-- Interval Zone One

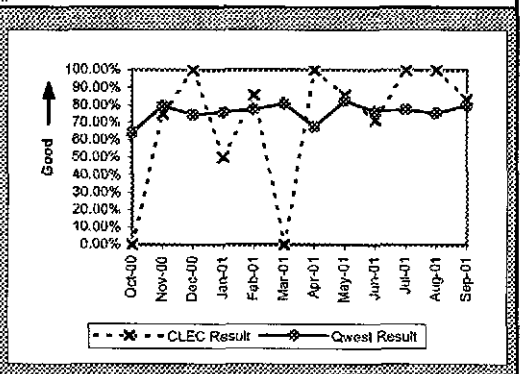
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00									
Nov-00									
Dec-00									
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	4	26	15.38%	36.08%	208	851	24.44%	-1.06	-1.64
Sep-01									



Checklist #14 - Resale - DS1 Repair

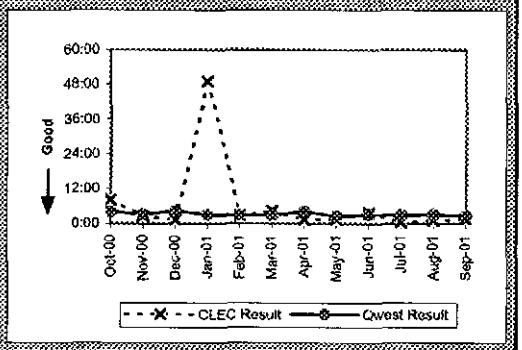
All Troubles Cleared within 4 hours (Percent) (MR-5)-- Interval Zone Two

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	0	1	0.00%	0.00%	213	332	64.16%	8.21	3.99
Nov-00	3	4	75.00%	43.30%	222	279	79.57%	0.25	-0.85
Dec-00	5	5	100.00%	0.00%	164	220	74.55%	-1.29	-1.79
Jan-01	1	2	50.00%	50.00%	188	248	75.81%	0.69	-0.58
Feb-01	6	7	85.71%	34.99%	187	241	77.59%	-0.51	-1.31
Mar-01	0	1	0.00%	0.00%	200	247	80.97%	1.32	-0.2
Apr-01	10	10	100.00%	0.00%	228	337	67.66%	-2.15	-2.31
May-01	6	7	85.71%	34.99%	259	314	82.48%	-0.22	-1.14
Jun-01	5	7	71.43%	45.18%	267	349	76.50%	0.33	-0.8
Jul-01	1	1	100.00%	0.00%	247	319	77.43%	-0.54	-1.33
Aug-01	4	4	100.00%	0.00%	382	508	75.20%	-1.14	-1.7
Sep-01	5	6	83.33%	37.27%	205	256	80.08%	-0.2	-1.12



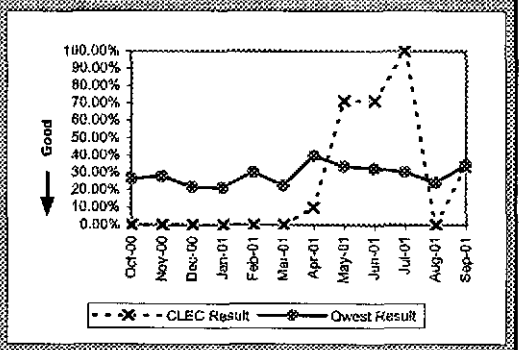
Mean Time to Restore (Hours:Minutes) (MR-6)-- Interval Zone Two

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	8:15	1	8:15		1374:12	332	4:08	0.79	-0.52
Nov-00	10:51	4	2:43	1:57	879:53	279	3:09	-0.2	-1.12
Dec-00	6:44	5	1:21	1:42	970:49	220	4:25	-0.68	-1.41
Jan-01	98:18	2	49:08	68.41	766.58	248	3:06	2.51	0.53
Feb-01	19:47	7	2:50	2:56	692:12	241	2:52	-0.03	-1.02
Mar-01	4:26	1	4:26		722:02	247	2:55	1.06	-0.36
Apr-01	14:39	10	1:28	1:06	1437:23	337	4:16	-1.51	-1.92
May-01	11:12	7	1:36	2:19	770:06	314	2:27	-0.74	-1.45
Jun-01	28:27	7	3:47	4:23	1092:20	349	3:08	0.66	-0.6
Jul-01	0:31	1	0:31		958:16	319	3:00	-0.6	-1.37
Aug-01	4:00	4	1:00	1:28	1560:10	508	3:04	-1.24	-1.75
Sep-01	10:05	8	1:41	2:07	683.00	256	2:40	-0.7	-1.43



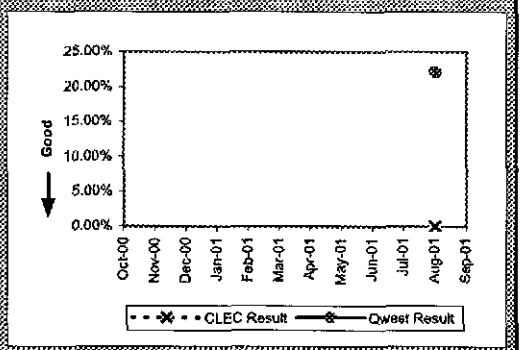
Repair Repeat Report Rate (Percent) (MR-7)-- Interval Zone Two

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	0	1	0.00%	0.00%	88	332	26.51%	-0.6	-1.36
Nov-00	0	4	0.00%	0.00%	78	279	27.96%	-1.24	-1.75
Dec-00	0	5	0.00%	0.00%	48	220	21.82%	-1.17	-1.71
Jan-01	0	2	0.00%	0.00%	53	248	21.37%	-0.73	-1.45
Feb-01	0	7	0.00%	0.00%	73	241	30.29%	-1.72	-2.05
Mar-01	0	1	0.00%	0.00%	56	247	22.67%	-0.54	-1.33
Apr-01	1	10	10.00%	30.00%	134	337	39.76%	-1.9	-2.15
May-01	5	7	71.43%	45.18%	106	314	33.76%	1.94	0.18
Jun-01	5	7	71.43%	45.18%	113	349	32.38%	2.02	0.23
Jul-01	1	1	100.00%	0.00%	97	319	30.41%	1.03	-0.37
Aug-01	0	4	0.00%	0.00%	123	508	24.21%	-1.13	-1.68
Sep-01	2	6	33.33%	47.14%	88	256	34.38%	-0.05	-1.03



Repair Repeat Report Rate (Percent) (MR-7*)-- Interval Zone Two

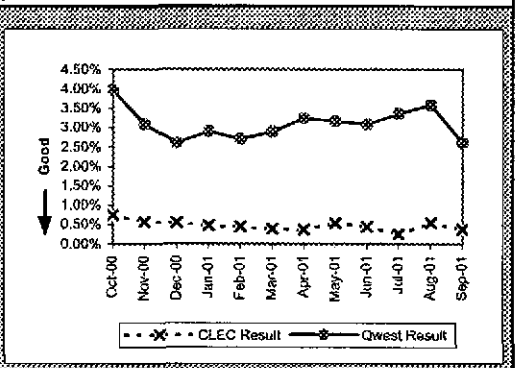
Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00									
Nov-00									
Dec-00									
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	0	2	0.00%	0.00%	90	407	22.11%	-0.75	-1.46
Sep-01									



Checklist #14 - Resale - DS1 Repair

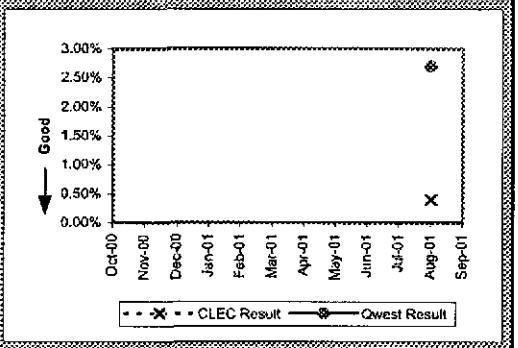
Trouble Rate (Percent) (MR-8)-- Interval Zone One and Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	37	4931	0.75%	8.83%	1639	41191	3.98%	-10.96	-7.66
Nov-00	30	5289	0.57%	7.51%	1291	41897	3.08%	-9.97	-7.06
Dec-00	31	5579	0.56%	7.43%	1110	42573	2.61%	-9.04	-6.5
Jan-01	28	5912	0.47%	6.87%	1253	43227	2.90%	-10.42	-7.34
Feb-01	27	6098	0.44%	6.64%	1186	43866	2.70%	-10.2	-7.2
Mar-01	25	6367	0.39%	6.25%	1290	44616	2.89%	-11.13	-7.77
Apr-01	24	6528	0.37%	6.05%	1464	45180	3.24%	-12.25	-8.45
May-01	37	6849	0.54%	7.33%	1449	45828	3.16%	-11.56	-8.03
Jun-01	32	7221	0.44%	6.64%	1430	46384	3.08%	-12.07	-8.34
Jul-01	19	7441	0.26%	5.05%	1567	46695	3.36%	-13.79	-9.39
Aug-01	38	7021	0.54%	7.34%	1670	46585	3.58%	-12.79	-8.77
Sep-01	27	7117	0.38%	6.15%	1224	46892	2.61%	-11	-7.69



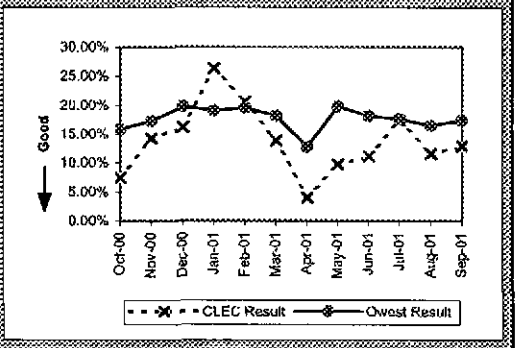
Trouble Rate (Percent) (MR-8*)-- Interval Zone One and Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00									
Nov-00									
Dec-00									
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	28	7021	0.40%	6.30%	1258	46585	2.70%	-11.09	-7.74
Sep-01									



Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10)-- Interval Zone One and Two

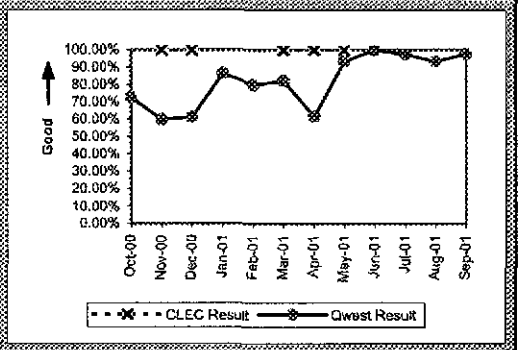
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	3	40	7.50%	26.34%	309	1948	15.86%	-1.43	-1.87
Nov-00	5	35	14.29%	34.99%	270	1561	17.30%	-0.47	-1.28
Dec-00	6	37	16.22%	36.86%	274	1384	19.80%	-0.54	-1.33
Jan-01	10	38	26.32%	44.03%	295	1548	19.06%	1.1	-0.33
Feb-01	7	34	20.59%	40.43%	288	1474	19.54%	0.19	-0.89
Mar-01	4	29	13.79%	34.48%	286	1576	18.15%	-0.6	-1.37
Apr-01	1	25	4.00%	19.60%	214	1678	12.75%	-1.3	-1.79
May-01	4	41	9.76%	29.67%	357	1806	19.77%	-1.59	-1.97
Jun-01	4	36	11.11%	31.43%	316	1746	18.10%	-1.08	-1.66
Jul-01	4	23	17.39%	37.90%	334	1901	17.57%	-0.02	-1.01
Aug-01	5	43	11.63%	32.06%	330	2000	16.50%	-0.85	-1.52
Sep-01	4	31	12.90%	33.52%	258	1482	17.41%	-0.65	-1.4



Checklist #14 - Resale - Installation for DS3 and Higher

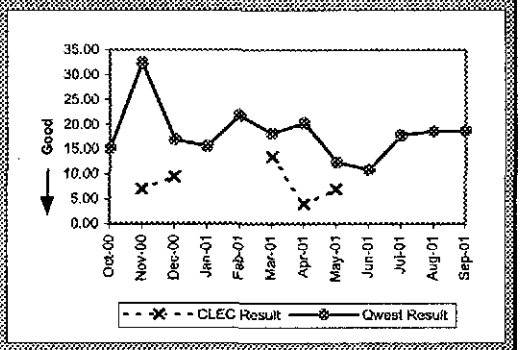
Installation Commitments Met (Percent) (OP-3)-- Interval Zone One

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00					16	22	72.73%		
Nov-00	1	1	100.00%	0.00%	15	25	60.00%	-0.8	-1.49
Dec-00	2	2	100.00%	0.00%	19	31	61.29%	-1.09	-1.66
Jan-01					13	15	86.67%		
Feb-01					28	35	80.00%		
Mar-01	2	2	100.00%	0.00%	42	51	82.35%	-0.64	-1.39
Apr-01	2	2	100.00%	0.00%	13	21	61.90%	-1.06	-1.64
May-01	1	1	100.00%	0.00%	29	31	93.55%	-0.26	-1.16
Jun-01					19	19	100.00%		
Jul-01					39	40	97.50%		
Aug-01					29	31	93.55%		
Sep-01					43	44	97.73%		



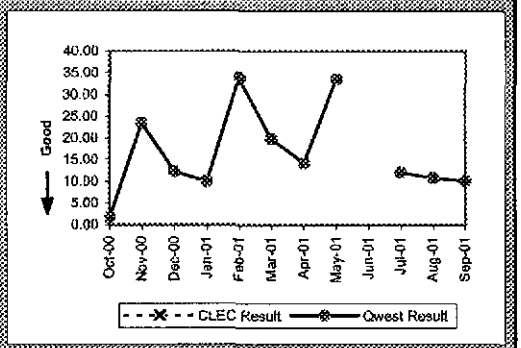
Installation Interval (Average Days) (OP-4)-- Interval Zone One

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00					333	22	15.14		
Nov-00	7	1	7.00		810	25	32.40	-0.65	-1.39
Dec-00	19	2	9.50	2.12	525	31	16.94	-0.55	-1.34
Jan-01					234	15	15.60		
Feb-01					762	35	21.77		
Mar-01	27	2	13.50	0.71	930	51	18.24	-0.32	-1.19
Apr-01	8	2	4.00	0.00	426	21	20.29	-1.53	-1.93
May-01	7	1	7.00		384	31	12.39	-0.4	-1.24
Jun-01					185	17	10.88		
Jul-01					1427	80	17.84		
Aug-01					1269	68	18.66		
Sep-01					1798	96	18.73		



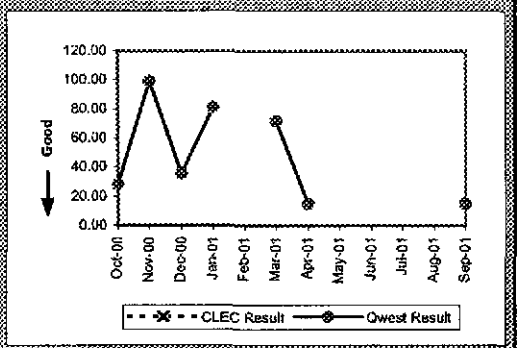
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A)-- Interval Zone One

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00					5	3	1.67		
Nov-00					164	7	23.43		
Dec-00					98	8	12.25		
Jan-01					10	1	10.00		
Feb-01					237	7	33.86		
Mar-01					119	6	19.83		
Apr-01					100	7	14.29		
May-01					67	2	33.50		
Jun-01									
Jul-01					495	41	12.07		
Aug-01					421	39	10.79		
Sep-01					527	52	10.13		



Delayed Days for Facility Reasons (Average Days) (OP-6B)-- Interval Zone One

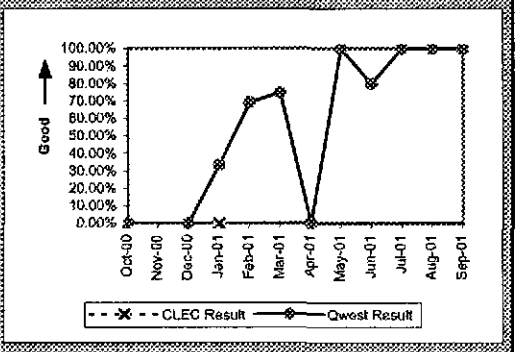
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00					84	3	28.00		
Nov-00					297	3	99.00		
Dec-00					142	4	35.50		
Jan-01					81	1	81.00		
Feb-01									
Mar-01					215	3	71.67		
Apr-01					15	1	15.00		
May-01									
Jun-01									
Jul-01									
Aug-01									
Sep-01					15	1	15.00		



Checklist #14 - Resale - Installation for DS3 and Higher

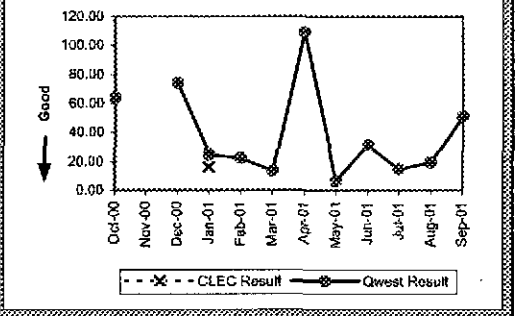
Installation Commitments Met (Percent) (OP-3)-- Interval Zone Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00					0	1	0.00%		
Nov-00									
Dec-00					0	2	0.00%		
Jan-01	0	1	0.00%	0.00%	2	6	33.33%	0.27	-0.83
Feb-01					9	13	69.23%		
Mar-01					3	4	75.00%		
Apr-01					0	1	0.00%		
May-01					4	4	100.00%		
Jun-01					4	5	80.00%		
Jul-01					2	2	100.00%		
Aug-01					5	5	100.00%		
Sep-01					1	1	100.00%		



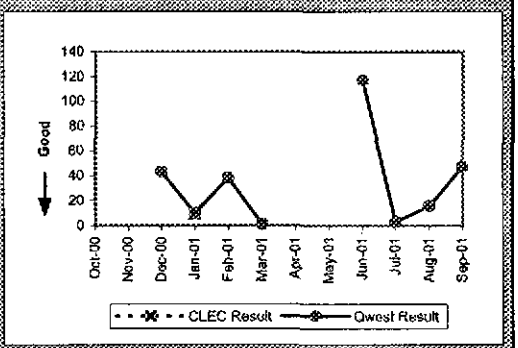
Installation Interval (Average Days) (OP-4)-- Interval Zone Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00					64	1	64.00		
Nov-00									
Dec-00					148	2	74.00		
Jan-01	16	1	16.00		148	6	24.67	-0.25	-1.15
Feb-01					288	13	22.15		
Mar-01					54	4	13.50		
Apr-01					109	1	109.00		
May-01					26	4	6.50		
Jun-01					157	5	31.40		
Jul-01					322	22	14.64		
Aug-01					270	14	19.29		
Sep-01					306	6	51.00		



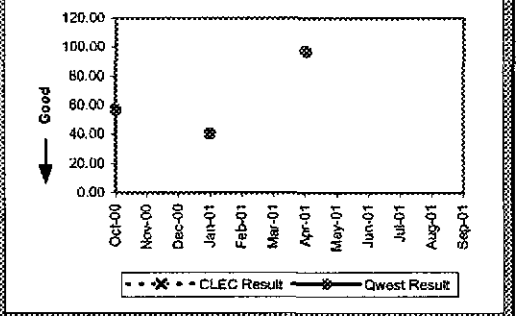
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A)-- Interval Zone Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00									
Nov-00									
Dec-00					86	2	43.00		
Jan-01	9	1	9.00		20	2	10.00		
Feb-01					153	4	38.25		
Mar-01					1	1	1.00		
Apr-01									
May-01									
Jun-01					117	1	117.00		
Jul-01					56	20	2.80		
Aug-01					155	10	15.50		
Sep-01					237	5	47.40		



Delayed Days for Facility Reasons (Average Days) (OP-6B)-- Interval Zone Two

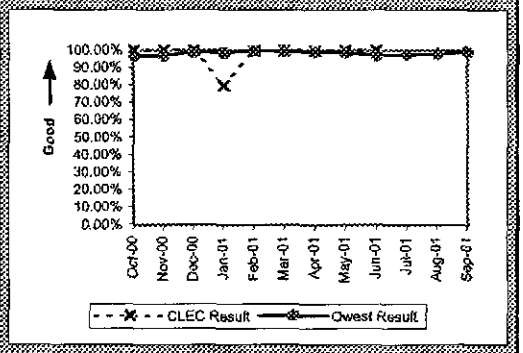
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00					57	1	57.00		
Nov-00									
Dec-00									
Jan-01					81	2	40.50		
Feb-01									
Mar-01									
Apr-01					97	1	97.00		
May-01									
Jun-01									
Jul-01									
Aug-01									
Sep-01									



Checklist #14 - Resale - Installation for DS3 and Higher

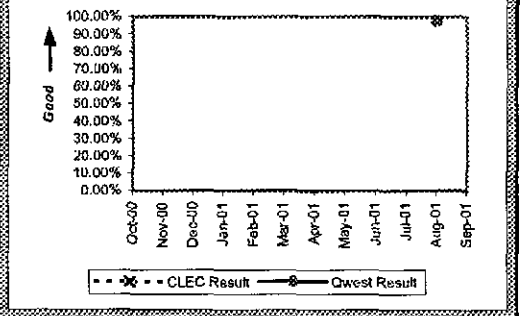
New Service Installation Quality (Percent) (OP-5)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	1	1	100.00%	0.00%	96	99	96.97%	-0.18	-1.11
Nov-00	1	1	100.00%	0.00%	93	96	96.88%	-0.18	-1.11
Dec-00	5	5	100.00%	0.00%	90	91	98.90%	-0.23	-1.14
Jan-01	4	5	80.00%	40.00%	75	76	98.68%	3.55	-0.03
Feb-01	1	1	100.00%	0.00%	89	89	100.00%	N/A	N/A
Mar-01	3	3	100.00%	0.00%	134	135	99.26%	-0.15	-1.09
Apr-01	4	4	100.00%	0.00%	118	119	99.16%	-0.18	-1.11
May-01	2	2	100.00%	0.00%	80	81	98.77%	-0.16	-1.09
Jun-01	1	1	100.00%	0.00%	68	70	97.14%	-0.17	-1.1
Jul-01					79	81	97.53%		
Aug-01					91	93	97.85%		
Sep-01					92	93	98.92%		



New Service Installation Quality (Percent) (OP-5*)-- Interval Zone One and Two

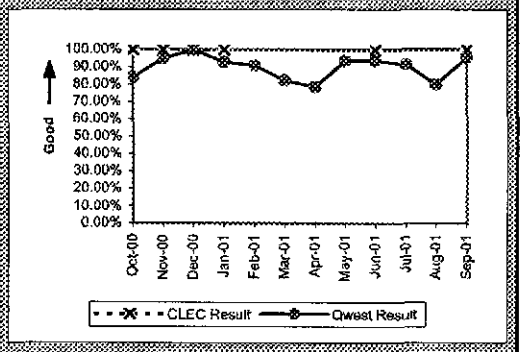
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00									
Nov-00									
Dec-00									
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01					91	93	97.85%		
Sep-01									



Checklist #14 - Resale - Repair for DS3 and Higher

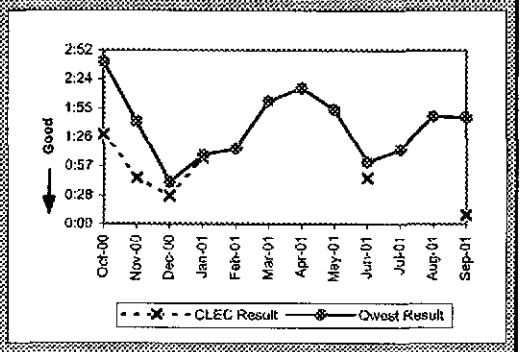
All Troubles Cleared within 4 hours (Percent) (MR-5)-- Interval Zone One

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	1	1	100.00%	0.00%	16	19	84.21%	-0.42	-1.26
Nov-00	2	2	100.00%	0.00%	19	20	95.00%	-0.31	-1.19
Dec-00	1	1	100.00%	0.00%	15	15	100.00%	N/A	N/A
Jan-01	5	5	100.00%	0.00%	13	14	92.86%	-0.53	-1.32
Feb-01					10	11	90.91%		
Mar-01					14	17	82.35%		
Apr-01					11	14	78.57%		
May-01					15	16	93.75%		
Jun-01	2	2	100.00%	0.00%	15	16	93.75%	-0.34	-1.21
Jul-01					11	12	91.67%		
Aug-01					20	25	80.00%		
Sep-01	1	1	100.00%	0.00%	21	22	95.45%	-0.21	-1.13



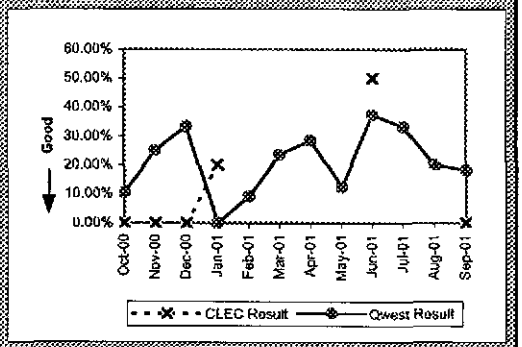
Mean Time to Restore (Hours:Minutes) (MR-6)-- Interval Zone One

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	1:29	1	1:29		60:52	19	2:41	-0.3	-1.18
Nov-00	1:33	2	0:46	0:05	33:53	20	1:42	-0.86	-1.52
Dec-00	0:28	1	0:28		10:37	15	0:42	-0.39	-1.24
Jan-01	5:30	5	1:06	0:32	16:07	14	1:08	-0.07	-1.04
Feb-01					13:50	11	1:15		
Mar-01					34:41	17	2:02		
Apr-01					31:28	14	2:15		
May-01					30:23	16	1:54		
Jun-01	1:31	2	0:46	0:59	16:36	16	1:02	-0.27	-1.16
Jul-01					14:52	12	1:14		
Aug-01					44:27	25	1:47		
Sep-01	0:09	1	0:09		38.56	22	1:48	-1.13	-1.68



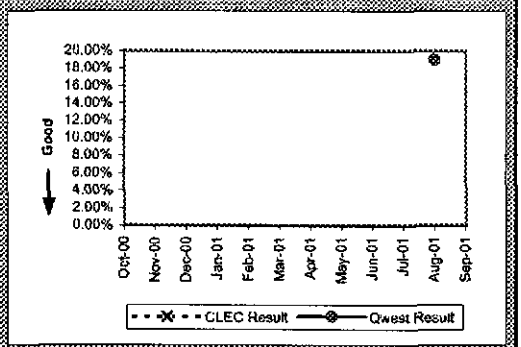
Repair Repeat Report Rate (Percent) (MR-7)-- Interval Zone One

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	0	1	0.00%	0.00%	2	19	10.53%	-0.33	-1.2
Nov-00	0	2	0.00%	0.00%	5	20	25.00%	-0.78	-1.47
Dec-00	0	1	0.00%	0.00%	5	15	33.33%	-0.68	-1.42
Jan-01	1	5	20.00%	40.00%	0	14	0.00%	N/A	-0.3
Feb-01					1	11	9.09%		
Mar-01					4	17	23.53%		
Apr-01					4	14	28.57%		
May-01					2	16	12.50%		
Jun-01	1	2	50.00%	50.00%	6	16	37.50%	0.2	-0.88
Jul-01					4	12	33.33%		
Aug-01					5	25	20.00%		
Sep-01	0	1	0.00%	0.00%	4	22	18.18%	-0.46	-1.28



Repair Repeat Report Rate (Percent) (MR-7*)-- Interval Zone One

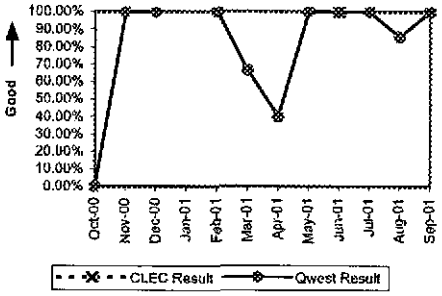
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00									
Nov-00									
Dec-00									
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01					4	21	19.05%		
Sep-01									



Checklist #14 - Resale - Repair for DS3 and Higher

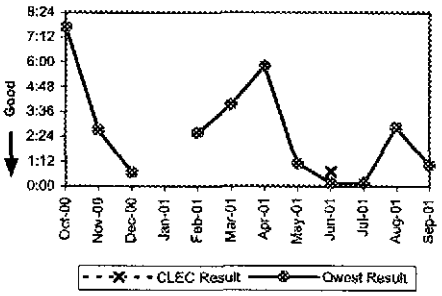
All Troubles Cleared within 4 hours (Percent) (MR-5)-- Interval Zone Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00					0	2	0.00%		
Nov-00					3	3	100.00%		
Dec-00					2	2	100.00%		
Jan-01									
Feb-01					1	1	100.00%		
Mar-01					2	3	66.67%		
Apr-01					2	5	40.00%		
May-01					1	1	100.00%		
Jun-01	1	1	100.00%	0.00%	2	2	100.00%	N/A	N/A
Jul-01					1	1	100.00%		
Aug-01					6	7	85.71%		
Sep-01					5	5	100.00%		



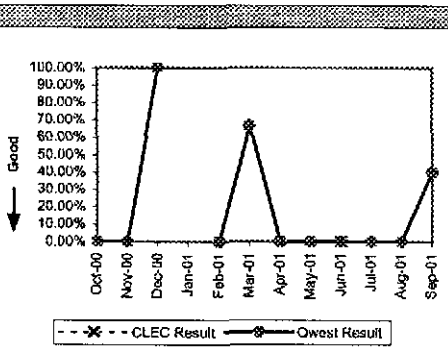
Mean Time to Restore (Hours:Minutes) (MR-6)-- Interval Zone Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00					15.22	2	7:41		
Nov-00					8:13	3	2:44		
Dec-00					1:20	2	0:40		
Jan-01									
Feb-01					2:36	1	2:36		
Mar-01					11:52	3	3:57		
Apr-01					29:07	5	5:49		
May-01					1:06	1	1:06		
Jun-01	0:43	1	0:43		0:20	2	0:10	0.74	-0.55
Jul-01					0:10	1	0:10		
Aug-01					20:02	7	2:52		
Sep-01					5:10	5	1:02		



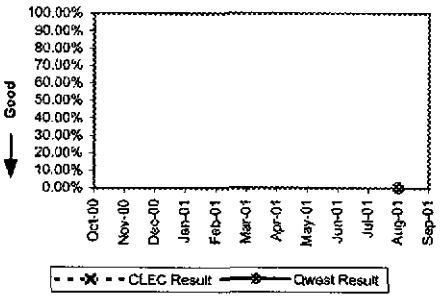
Repair Repeat Report Rate (Percent) (MR-7)-- Interval Zone Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00					0	2	0.00%		
Nov-00					0	3	0.00%		
Dec-00					2	2	100.00%		
Jan-01									
Feb-01					0	1	0.00%		
Mar-01					2	3	66.67%		
Apr-01					0	5	0.00%		
May-01					0	1	0.00%		
Jun-01	0	1	0.00%	0.00%	0	2	0.00%	N/A	N/A
Jul-01					0	1	0.00%		
Aug-01					0	7	0.00%		
Sep-01					2	5	40.00%		



Repair Repeat Report Rate (Percent) (MR-7*)-- Interval Zone Two

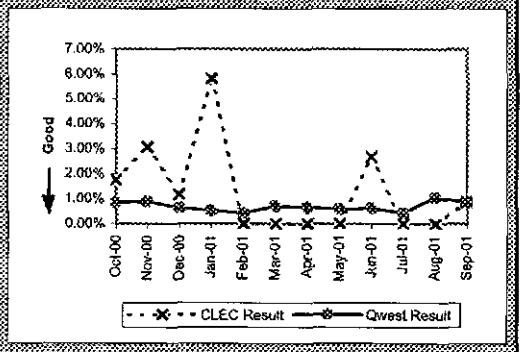
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00									
Nov-00									
Dec-00									
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01					0	7	0.00%		
Sep-01									



Checklist #14 - Resale - Repair for DS3 and Higher

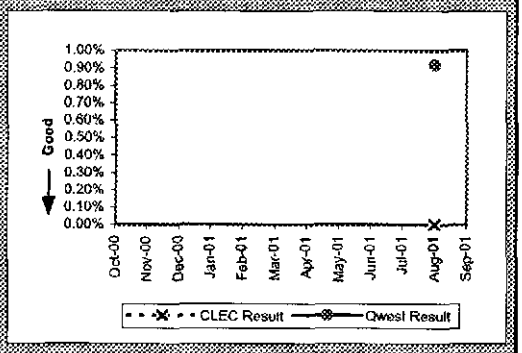
Trouble Rate (Percent) (MR-8)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	1	57	1.75%	13.13%	21	2494	0.84%	0.75	-0.52
Nov-00	2	65	3.08%	17.27%	23	2566	0.90%	1.84	-0.1
Dec-00	1	84	1.19%	10.85%	17	2628	0.65%	0.61	-0.58
Jan-01	5	86	5.81%	23.40%	14	2684	0.52%	6.71	1.28
Feb-01	0	86	0.00%	0.00%	12	2760	0.43%	-0.8	-1.37
Mar-01	0	97	0.00%	0.00%	20	2853	0.70%	-0.81	-1.49
Apr-01	0	106	0.00%	0.00%	19	2880	0.66%	-0.82	-1.5
May-01	0	107	0.00%	0.00%	17	2929	0.58%	-0.78	-1.47
Jun-01	3	112	2.68%	16.15%	18	2929	0.61%	2.74	0.24
Jul-01	0	112	0.00%	0.00%	13	2987	0.44%	-0.69	-1.42
Aug-01	0	113	0.00%	0.00%	32	3049	1.05%	-1.08	-1.65
Sep-01	1	114	0.88%	9.32%	27	3126	0.86%	0.02	-0.94



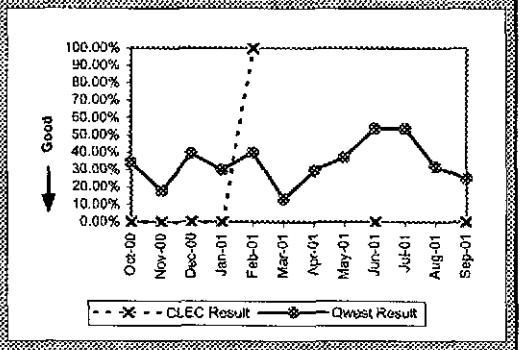
Trouble Rate (Percent) (MR-8*)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00									
Nov-00									
Dec-00									
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	0	113	0.00%	0.00%	28	3049	0.92%	-1	-1.61
Sep-01									



Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10)-- Interval Zone One and Two

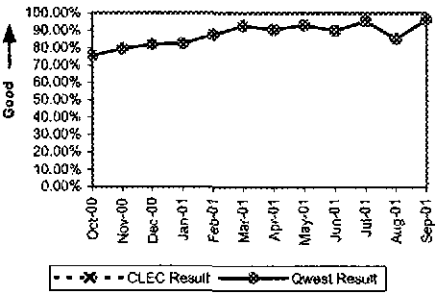
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	0	1	0.00%	0.00%	11	32	34.38%	-0.71	-1.43
Nov-00	0	2	0.00%	0.00%	5	28	17.86%	-0.64	-1.39
Dec-00	0	1	0.00%	0.00%	11	28	39.29%	-0.79	-1.48
Jan-01	0	5	0.00%	0.00%	6	20	30.00%	-1.31	-1.8
Feb-01	1	1	100.00%	0.00%	8	20	40.00%	0.8	-0.51
Mar-01					3	23	13.04%		
Apr-01					8	27	29.63%		
May-01					10	27	37.04%		
Jun-01	0	3	0.00%	0.00%	21	39	53.85%	-1.8	-2.1
Jul-01					15	28	53.57%		
Aug-01					15	47	31.91%		
Sep-01	0	1	0.00%	0.00%	9	36	25.00%	-0.57	-1.35



Checklist #14 - Resale - Frame Relay Installation

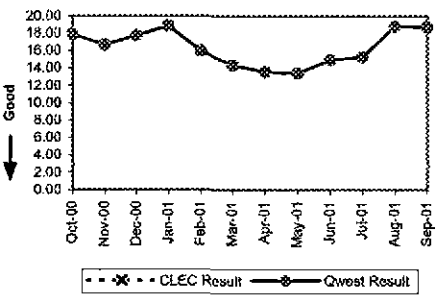
Installation Commitments Met (Percent) (OP-3)-- Interval Zone One

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00					87	115	75.65%		
Nov-00					144	181	79.56%		
Dec-00					87	106	82.08%		
Jan-01					57	69	82.61%		
Feb-01					71	81	87.65%		
Mar-01					118	127	92.91%		
Apr-01					109	120	90.83%		
May-01					57	61	93.44%		
Jun-01					99	110	90.00%		
Jul-01					132	138	95.65%		
Aug-01					82	96	85.42%		
Sep-01					158	164	96.34%		



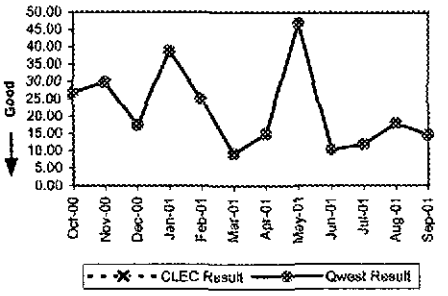
Installation Interval (Average Days) (OP-4)-- Interval Zone One

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00					2058	115	17.90		
Nov-00					3018	181	16.67		
Dec-00					1882	106	17.75		
Jan-01					1302	69	18.87		
Feb-01					1295	81	15.99		
Mar-01					1822	127	14.35		
Apr-01					1633	120	13.61		
May-01					818	61	13.41		
Jun-01					1643	110	14.94		
Jul-01					2659	174	15.28		
Aug-01					2368	126	18.79		
Sep-01					4471	239	18.71		



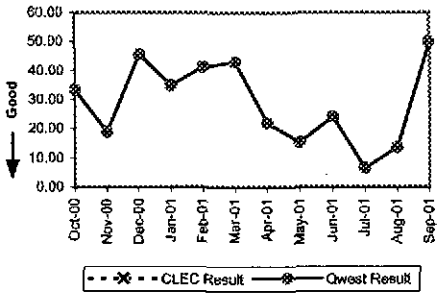
Delayed Days for Non-Facility Reasons (Average Days) (DP-6A)-- Interval Zone One

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00					321	12	26.75		
Nov-00					657	22	29.86		
Dec-00					156	9	17.33		
Jan-01					194	5	38.80		
Feb-01					175	7	25.00		
Mar-01					55	6	9.17		
Apr-01					60	4	15.00		
May-01					94	2	47.00		
Jun-01					31	3	10.33		
Jul-01					472	40	11.80		
Aug-01					660	37	17.84		
Sep-01					1147	79	14.52		



Delayed Days for Facility Reasons (Average Days) (OP-6B)-- Interval Zone One

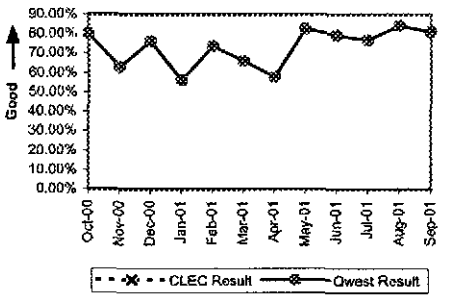
Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00					533	16	33.31		
Nov-00					283	15	18.87		
Dec-00					456	10	45.60		
Jan-01					244	7	34.86		
Feb-01					124	3	41.33		
Mar-01					129	3	43.00		
Apr-01					154	7	22.00		
May-01					31	2	15.50		
Jun-01					193	8	24.12		
Jul-01					13	2	6.50		
Aug-01					95	7	13.57		
Sep-01					100	2	50.00		



Checklist #14 - Resale - Frame Relay Installation

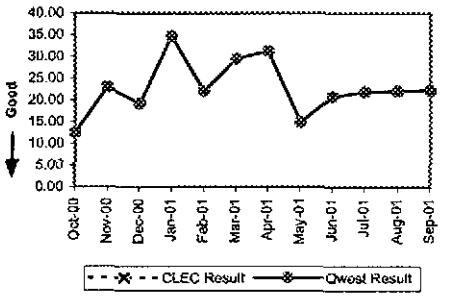
Installation Commitments Met (Percent) (OP-3)-- Interval Zone Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00					32	40	80.00%		
Nov-00					39	62	62.90%		
Dec-00					42	55	76.36%		
Jan-01					28	50	56.00%		
Feb-01					28	38	73.68%		
Mar-01					35	53	66.04%		
Apr-01					15	26	57.69%		
May-01					24	29	82.76%		
Jun-01					23	29	79.31%		
Jul-01					30	39	76.92%		
Aug-01					27	32	84.38%		
Sep-01					43	53	81.13%		



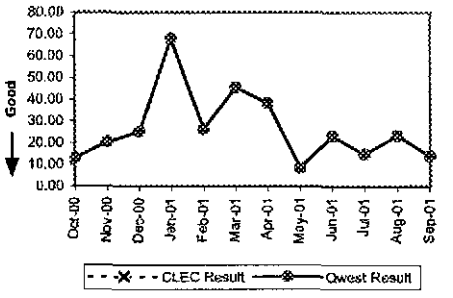
Installation Interval (Average Days) (OP-4)-- Interval Zone Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00					502	40	12.55		
Nov-00					1428	62	23.03		
Dec-00					1057	55	19.22		
Jan-01					1736	50	34.72		
Feb-01					840	38	22.11		
Mar-01					1565	53	29.53		
Apr-01					813	26	31.27		
May-01					433	29	14.93		
Jun-01					602	29	20.76		
Jul-01					1362	62	21.97		
Aug-01					905	41	22.07		
Sep-01					1931	87	22.20		



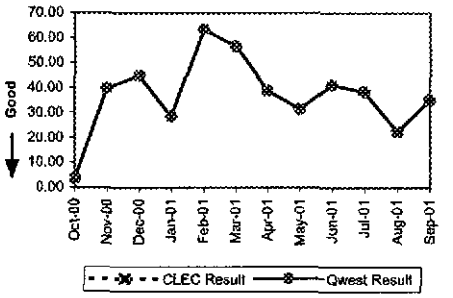
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A)-- Interval Zone Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00					64	5	12.80		
Nov-00					203	10	20.30		
Dec-00					176	7	25.14		
Jan-01					815	12	67.92		
Feb-01					184	7	26.29		
Mar-01					638	14	45.57		
Apr-01					229	6	38.17		
May-01					17	2	8.50		
Jun-01					92	4	23.00		
Jul-01					409	28	14.61		
Aug-01					256	11	23.27		
Sep-01					538	39	13.79		



Delayed Days for Facility Reasons (Average Days) (OP-6B)-- Interval Zone Two

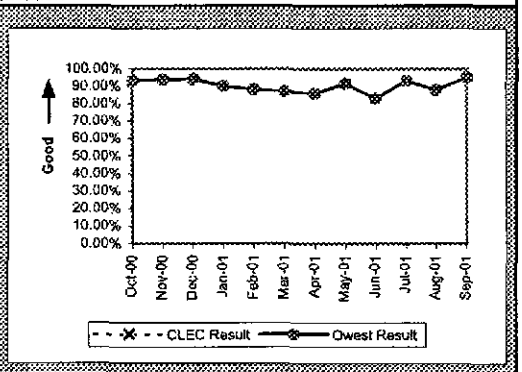
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00					11	3	3.67		
Nov-00					517	13	39.77		
Dec-00					269	6	44.83		
Jan-01					284	10	28.40		
Feb-01					190	3	63.33		
Mar-01					226	4	56.50		
Apr-01					194	5	38.80		
May-01					94	3	31.33		
Jun-01					82	2	41.00		
Jul-01					153	4	38.25		
Aug-01					67	3	22.33		
Sep-01					175	5	35.00		



Checklist #14 - Resale - Frame Relay Installation

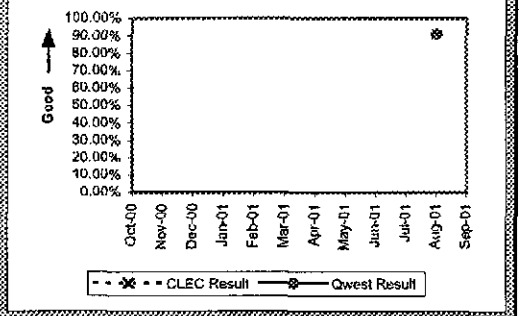
New Service Installation Quality (Percent) (OP-5)-- Interval Zone One and Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00					292	314	92.99%		
Nov-00					300	320	93.75%		
Dec-00					322	342	94.15%		
Jan-01					219	243	90.12%		
Feb-01					187	212	88.21%		
Mar-01					233	267	87.27%		
Apr-01					227	264	85.98%		
May-01					155	169	91.72%		
Jun-01					133	160	83.13%		
Jul-01					206	221	93.21%		
Aug-01					178	202	88.12%		
Sep-01					235	247	95.14%		



New Service Installation Quality (Percent) (OP-5*)-- Interval Zone One and Two

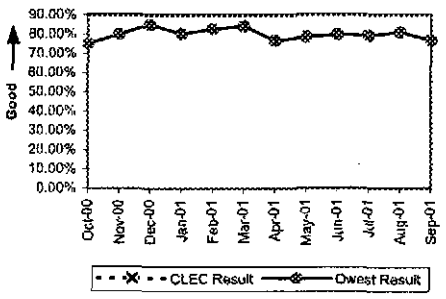
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00									
Nov-00									
Dec-00									
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01					184	202	91.09%		
Sep-01									



Checklist #14 - Resale - Frame Relay Repair

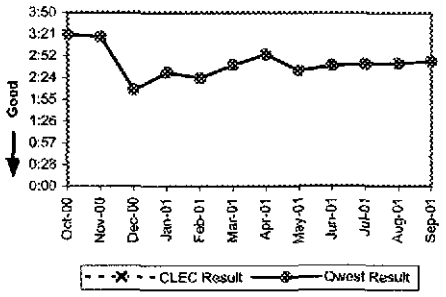
All Troubles Cleared within 4 hours (Percent) (MR-5)– Interval Zone One

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00					259	345	75.07%		
Nov-00					220	275	80.00%		
Dec-00					203	239	84.94%		
Jan-01					187	233	80.26%		
Feb-01					139	168	82.74%		
Mar-01					208	247	84.21%		
Apr-01					171	223	76.68%		
May-01					228	291	78.35%		
Jun-01					203	255	79.61%		
Jul-01					201	254	79.13%		
Aug-01					228	282	80.85%		
Sep-01					143	186	76.88%		



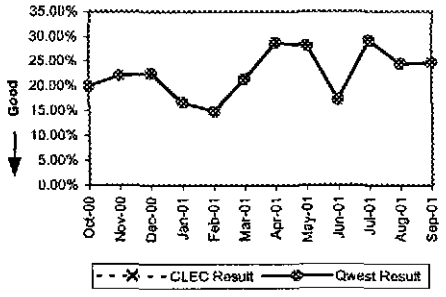
Mean Time to Restore (Hours:Minutes) (MR-6)– Interval Zone One

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00					1153:11	345	3:21		
Nov-00					907:34	275	3:18		
Dec-00					511:32	239	2:08		
Jan-01					586:00	233	2:31		
Feb-01					402:54	168	2:24		
Mar-01					661:40	247	2:41		
Apr-01					652:16	223	2:55		
May-01					746:12	291	2:34		
Jun-01					684:54	255	2:41		
Jul-01					690:32	254	2:43		
Aug-01					768:47	282	2:44		
Sep-01					517:35	186	2:47		



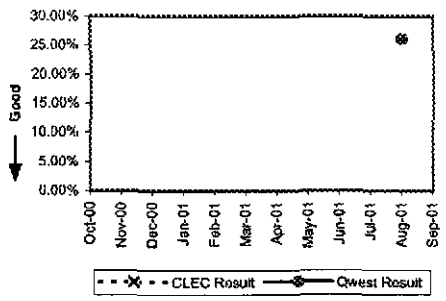
Repair Repeat Report Rate (Percent) (MR-7)-- Interval Zone One

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00					69	345	20.00%		
Nov-00					61	275	22.18%		
Dec-00					54	239	22.59%		
Jan-01					39	233	16.74%		
Feb-01					25	168	14.88%		
Mar-01					53	247	21.46%		
Apr-01					64	223	28.70%		
May-01					82	291	28.16%		
Jun-01					44	255	17.25%		
Jul-01					74	254	29.13%		
Aug-01					69	282	24.47%		
Sep-01					46	186	24.73%		



Repair Repeat Report Rate (Percent) (MR-7*)-- Interval Zone One

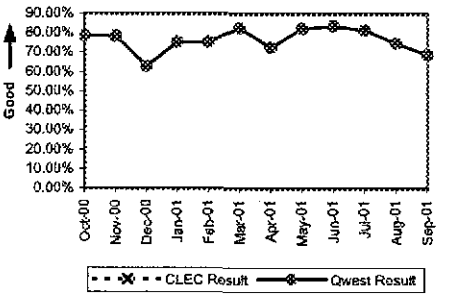
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00									
Nov-00									
Dec-00									
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01					55	211	26.07%		
Sep-01									



Checklist #14 - Resale - Frame Relay Repair

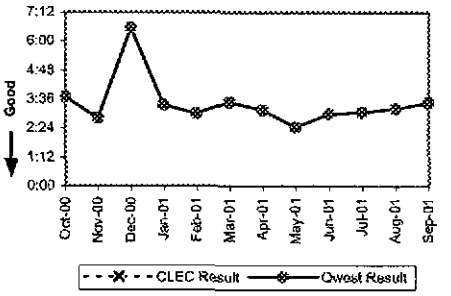
All Troubles Cleared within 4 hours (Percent) (MR-5)-- Interval Zone Two

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00					107	136	78.68%		
Nov-00					80	102	78.43%		
Dec-00					78	124	62.90%		
Jan-01					92	122	75.41%		
Feb-01					64	85	75.29%		
Mar-01					81	98	82.65%		
Apr-01					77	106	72.64%		
May-01					107	130	82.31%		
Jun-01					92	110	83.64%		
Jul-01					93	114	81.58%		
Aug-01					119	159	74.84%		
Sep-01					51	74	68.92%		



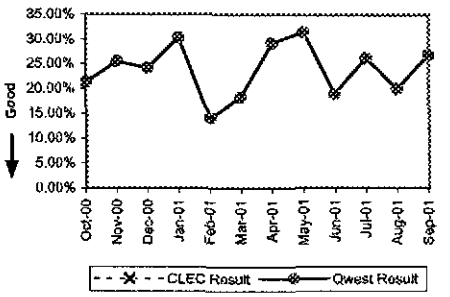
Mean Time to Restore (Hours:Minutes) (MR-6)-- Interval Zone Two

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00					500:58	136	3:41		
Nov-00					286:49	102	2:49		
Dec-00					814:28	124	6:34		
Jan-01					408:39	122	3:21		
Feb-01					256:21	85	3:01		
Mar-01					341:05	98	3:29		
Apr-01					335:05	106	3:10		
May-01					318:56	130	2:27		
Jun-01					329:52	110	3:00		
Jul-01					348:53	114	3:04		
Aug-01					512:35	159	3:13		
Sep-01					254:47	74	3:27		



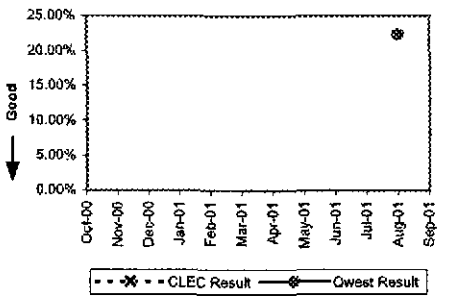
Repair Repeat Report Rate (Percent) (MR-7)-- Interval Zone Two

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00					29	136	21.32%		
Nov-00					26	102	25.49%		
Dec-00					30	124	24.19%		
Jan-01					37	122	30.33%		
Feb-01					12	85	14.12%		
Mar-01					18	98	18.37%		
Apr-01					31	106	29.25%		
May-01					41	130	31.54%		
Jun-01					21	110	19.09%		
Jul-01					30	114	26.32%		
Aug-01					32	159	20.13%		
Sep-01					20	74	27.03%		



Repair Repeat Report Rate (Percent) (MR-7*)-- Interval Zone Two

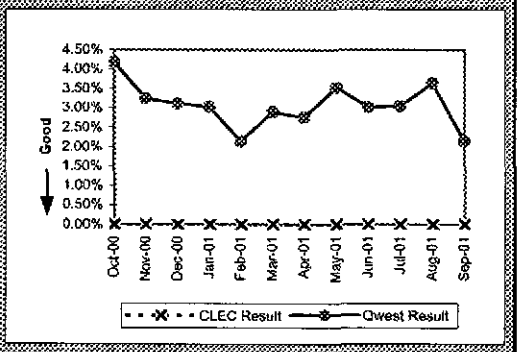
Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00									
Nov-00									
Dec-00									
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01					25	112	22.32%		
Sep-01									



Checklist #14 - Resale - Frame Relay Repair

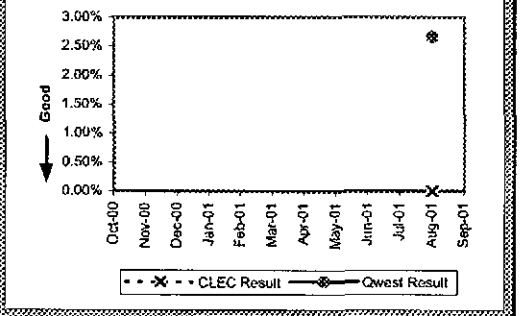
Trouble Rate (Percent) (MR-8)-- Interval Zone One and Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	0	23	0.00%	0.00%	481	11495	4.18%	-1	-1.61
Nov-00	0	23	0.00%	0.00%	377	11598	3.25%	-0.88	-1.53
Dec-00	0	23	0.00%	0.00%	363	11643	3.12%	-0.86	-1.52
Jan-01	0	23	0.00%	0.00%	355	11731	3.03%	-0.85	-1.51
Feb-01	0	23	0.00%	0.00%	253	11804	2.14%	-0.71	-1.43
Mar-01	0	23	0.00%	0.00%	345	11901	2.90%	-0.83	-1.5
Apr-01	0	23	0.00%	0.00%	329	11922	2.76%	-0.81	-1.49
May-01	0	23	0.00%	0.00%	421	11928	3.53%	-0.92	-1.56
Jun-01	0	23	0.00%	0.00%	365	12083	3.02%	-0.85	-1.51
Jul-01	0	23	0.00%	0.00%	368	12043	3.06%	-0.85	-1.52
Aug-01	0	23	0.00%	0.00%	441	12108	3.64%	-0.93	-1.57
Sep-01	0	22	0.00%	0.00%	260	12162	2.14%	-0.69	-1.42



Trouble Rate (Percent) (MR-8*)-- Interval Zone One and Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00									
Nov-00									
Dec-00									
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	0	23	0.00%	0.00%	323	12108	2.67%	-0.79	-1.48
Sep-01									



Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10)-- Interval Zone One and Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00					110	591	18.61%		
Nov-00					90	467	19.27%		
Dec-00					74	437	16.93%		
Jan-01					68	423	16.08%		
Feb-01					81	334	24.25%		
Mar-01					85	430	19.77%		
Apr-01					67	396	16.92%		
May-01					86	507	16.96%		
Jun-01					96	461	20.82%		
Jul-01					99	467	21.20%		
Aug-01					98	539	18.18%		
Sep-01					64	324	19.75%		

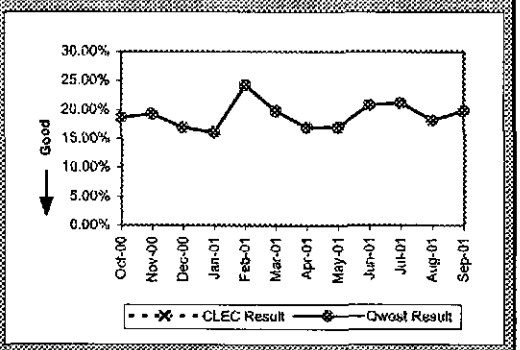


EXHIBIT 3

ride the light
Qwest

Summary of Qwest's 271 Performance Results

Jun - Sep 01 Results
State: Arizona

Legend (based on number of "misses" in the 4-month period):

Classifications:	A		B		C		D
0 to 1 miss =	Clearly Satisfies Checklist	2 misses or 1 miss in last mo. =	Range of Results 4-mo. Avg.	3 or 4 misses w/ analysis =	Range of Results 4-mo. Avg.	3 or 4 misses =	Range of Results 4-mo. Avg.
Conclusions:	Clearly Satisfies Checklist Item		SUPPORTS Satisfying Checklist		CONDITIONALLY Supports Checklist		Adds No Support to Checklist

Low Volume Indications:

Cells that are color-coded per classifications B, C, or D above and have low volumes are marked as shown at right:	Vol. < 30 =		Vol. < 10 =		No Activity =	-

CHECKLIST ITEM 1 - INTERCONNECTION

ride the light Qwest

State: Arizona

Jun - Sep 01 Results

PROVISIONING

4 Mo. Avg. = 15.6 days for CLECs vs. 16.8 days for retail.
Sept. = only statistical miss

Product	Category	OP-3 Commitments	OP-4 Intervals	OP-5 New Svc Trouble	OP-6A Delays/Non-Facil.	OP-6B Delays/Facilities
LIS Trunks	Zone 1		16.1 - 32.8 21.6 days			
	Zone 2				16.1 - 32.8 21.6 days	

4 Mo. Avg. = 21.6 days for CLECs vs. 18.2 days for retail.
Sept. retail interval = 6 days shorter than any other month thereby driving disparity

TRUNK BLOCKING

	Category	NI-1A To Tandem Ofcs	NI-1B To End Offices
LIS Trunks	Statewide		

REPAIR

Product	Category	MR-5 Cleared < 4 hours	MR-6 Mean Time Restore	MR-7 Repeat Reports	MR-8 Trouble Rate
LIS Trunks	Zone 1				0.0% - 0.0% 0.0%
	Zone 2				

Sept. = first miss since Jan 01; then must go 2 additional decimal places to see disparity. 4 Mo. Avg. = 0.01% trouble for CLECs (1 in 100,000 trunks) vs. 0.02% for retail

CHECKLIST ITEM 1 - COLLOCATION

ride the light
Qwest

State: Arizona

Jun - Sep 01 Results

INSTALLATION

Product	Category	CP- 1 Installation Intervals	CP-2 Installation Commitments
Collocation	Forecasted (A)	-	-
	Unforecasted (B)		
	Major Infrastructure (C)		

FEASIBILITY STUDIES

Product	Category	CP-3 Feasibility Intervals	CP-4 Feasibility Commitments
Collocation	Statewide		

CHECKLIST ITEM 2 - UNE-PLATFORM (POTS)

ride the light Qwest

State: Arizona

Jun - Sep 01 Results

PROVISIONING

Product	Disaggreg.	OP-3	OP-4	OP-5	OP-6A	OP-6B
UNE-P(POTS)	Dispatch i/MSAs					
	Dispatch o/MSA					
	No Dispatch					

REPAIR

Jun - Sep 01 Results

Product	Disaggreg.	MR-3	MR-4	MR-6	MR-7	MR-8	MR-9
UNE-P(POTS)	Dispatch I/ MSAs						
	Dispatch o/MSA						
	No Dispatch						

CHECKLIST ITEM 2 - PRE-ORDER

Qwest ride the light

State: Arizona

Jun - Sep 01 Results

Query/Response

Indicators	Categ.	1-Appoint. Sched.	2-Service Avail.	3-Facility Check	4-Addr. Validation	5-Get CSR .	6-Tel. No. Reserv.	7-Loop Qualif.
		Pre-Order Transaction Types						
PO-1	(A) IMA							
	(B) EDI							
	Benchmarks:	10 sec	25 sec	25 sec	10 sec	12.5 sec	10 sec	20 sec

Timeouts

PO-1C	(1) IMA		Benchmark: 0.5%
	(2) EDI		Benchmark: 0.5%

Reject Notifications

		1-Manual	2-Auto
PO-3	(A) IMA		
	(B) EDI		
	(C) Fax ---------->		

Benchmarks -- Manual: 12 business hours

Auto-rejects: 18 seconds

Benchmark: 24 hours

	PO-5D
	EXACT
LIS:	

85% < 8 bus. Days

Firm Order Confirmations

PO-5 - FOC Timeliness	A-Fully Electronic		B-Electronic/Manual		PO-5C	E-Failed Flowthru	
	1 - IMA	2 -EDI	1 - IMA	2 - EDI	FAX	1 - IMA	2 -EDI
(a) Resale							
(b) Unbundled Loops							
(c) LNP							
Benchmarks:	95% < 20 minutes		90% < standard intervals		90% < 24 hours	6 hours	6 hours

Jeopardy Notifications

	(A)POTS	(B) Loops	(C) LIS	(D)UNE-P
PO-8 Timeliness	2.4 - 11.3 4.7 days	3.6 - 7.8 5.0 days		-
PO-9 Percent				
Standards:	Parity	Parity	Parity	Parity

CHECKLIST ITEM 2 - FLOW-THROUGH

ride the light Qwest

State: ***Regional*** ***Jun - Sep 01 Results***

Most recent month

PO-2B (Flow-through-eligible LSRs)

REGIONAL	IMA-GUI	IMA-EDI
RESALE	85.8%	60.5%
LOOPS	80.4%	57.6%
UNE-P	76.1%	76.8%
LNP	89.1%	90.7%

1. The results show a general upward trend.

2. PO-2 is a diagnostic measurement. The FCC does not consider flow-through to be a "conclusive measure of nondiscriminatory access to ordering functions, but as one indicium among many of the performance" of Qwest's OSS. Verizon Massachusetts Order at para. 77. The FCC recognizes that CLECs can impact heavily the flow-through rates that a BOC can achieve -- efficient CLECs can achieve high flow-through rates, while other, less-efficient CLECs have lower flow-through rates. Id. at paras. 78, 80. Thus, the FCC has focused less on actual flow-through rates than on whether the BOC's OSS are capable of flowing orders through. Id. paras. 77, 80.

3. In Qwest's case, the FCC's point is borne out by the fact that only one CLEC contribute significantly to PO-2B results. This CLEC has had a problem on its side of the latest version of the EDI interface that prevents certain LSRs from flowing through. They did not plan to resolve this defect until the next EDI release, which was at the end of October 2001.

CHECKLIST ITEM 4 - UNBUNDLED LOOPS

ride the light Qwest

State: Arizona

Jun - Sep 01 Results

PROVISIONING

Loop Type	Categ.	OP-3 Commitments	OP-4 Intervals	OP-5 New Svc Trouble	OP-6A Delays/Non-Facil.	OP-6B Delays/Facilities
Analog	Zone 1		5.1 - 7.2 6.3 days			
	Zone 2					
2-Wire NL	Zone 1					
	Zone 2					
ISDN-Cap.	Zone 1					
	Zone 2					
ADSL-Cmp.	Zone 1		~~5.3 - 8.0~~ ~~6.0 days~~			
	Zone 2	-	-		-	-
4-Wire NL	Zone 1	-	-	-	-	-
	Zone 2	-	-		-	-
DS1-Cap.	Zone 1					
	Zone 2		~~79.8 - 79.8~~ ~~79.8 days~~		~~119.4 -119.4~~ ~~119.4 days~~	
DS3 +	Zone 1	-	-		-	-
	Zone 2					

But for August (7.2 days), 3 Mo. Avg. = 5.8 days vs. 6.0 day benchmark

4 Mo. Avg. = 6.0 days vs. 6.0 day benchmark
1 delayed order led to Aug. disparity.
Only list because no volume in Sept.

5 delayed orders in Sept. led to this result

Sept. = first reported month with statistical miss

CHECKLIST ITEM 4 - UNBUNDLED LOOPS

ride the light Qwest

State: Arizona

Jun - Sep 01 Results

REPAIR

Loop Type	Categ.	MR-3 Out of Svc<24 hrs	MR-4 All Trbl < 48 hours	MR-6 Mean Time Restore	MR-7 Repeat Reports	MR-8 Trouble Rate
Analog	Zone 1					
	Zone 2					
2-Wire NL	Zone 1				26.4% - 42.0% 35.2%	
	Zone 2					
ISDN-Cap.	Zone 1	93.8% - 100% 98.3%		2.3 - 5.7 3.1 hours	30.8% - 43.8% 37.9%	
	Zone 2			~~1.2 - 7.9~~ ~~5.7 hours~~		
ADSL-Cmp.	Zone 1					
	Zone 2	-	-	-	-	

4 Mo. Avg. = 98.3% for CLECs vs. 99.7% for retail Sept. = first statistical miss since Jan. 01

4 Mo. Avg. = 3:08 for CLECs vs. 2:09 for retail Improving Trend

4 Mo. Avg. = 5:40 for CLECs vs. 3:10 for retail Sept. = first statistical miss since Jan. 01

Loop Type	Categ.	MR-5 Cleared < 4 hours	MR-6 Mean Time Restore	MR-7 Repeat Reports	MR-8 Trouble Rate
4-Wire NL	Zone 1	-	-	-	
	Zone 2	-	-	-	
DS1-Cap.	Zone 1				2.9% - 11.2% 6.3%
	Zone 2				
DS3 +	Zone 1	-	-	-	-
	Zone 2	-	-	-	

CLEC volumes = 0.3% of retail volumes; therefore, 1 trouble can drive statistical disparity

CHECKLIST ITEM 4 - UNB. LOOPS: Coordinated Cuts

ride the light
Qwest

State: Arizona

Date

Coordinated Cutover Jun - Sep 01 Results

Loop Type	OP-13A
Analog	
All Other	

CHECKLIST ITEM 4 - LINE SHARING

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Qwest

State: Arizona

4 month averages

Jun - Sep 01 Results

Line Sharing	Commitments Met	Average Interval
Dispatch w/ MSA	93.20%	4.8 days
Dispatch out MSA	100%	5.0 days
No Dispatch	95.50%	3.3 days
Overall	95.50%	3.3 days

Qwest Retail DSL	Commitments Met	Average Interval
Zone 1	93.40%	10.5 days
Zone 2	87.50%	25.1 days
Overall	93.10%	11.3 days

The FCC requires ILECs such as Qwest to provision line sharing at parity with retail DSL.

CHECKLIST ITEM 5 - UNBUNDLED TRANSPORT

State: Arizona | ***Jun - Sep 01 Results*** | ride the light Qwest

PROVISIONING

Product	Categ.	OP-3 Commitments	OP-4 Intervals	OP-5 New Svc Trouble	OP-6A Delays/Non-Facil.	OP-6B Delays/Facilities
UDIT -DS1	Zone 1					
	Zone 2					
UDIT >DS1	Zone 1			~~50.0% - 100% 85.7%~~		
	Zone 2	-	-		-	-

Sept. had 1 trouble of 2 orders. First trouble on new circuit since Dec. 00

REPAIR

Product	Categ.	MR-5 Cleared < 4 hours	MR-6 Mean Time Restor	MR-7 Repeat Reports	MR-8 Trouble Rate
UDIT -DS1	Zone 1				
	Zone 2				
UDIT >DS1	Zone 1				1.2% - 2.4% 1.8%
	Zone 2	-	-	-	

Last 2 Mos. at parity CLEC volumes = 4% or less of retail volumes; therefore, 1 trouble could drive disparity

CHECKLIST ITEM 7 - 911

ride the light Qwest

State: *Arizona*

Jun - Sep 01 Results

PROVISIONING

Product	Categ.	OP-3 Commitments	OP-4 Intervals	OP-5 New Svc Trouble	OP-6A Delays/Non-Facil.	OP-6B Delays/Facilities
911	Zone 1	-	-		-	-
	Zone 2	-	-		-	-

REPAIR

Product	Categ.	MR-5 Cleared < 4 hours	MR-6 Mean Time Restore	MR-7 Repeat Reports	MR-8 Trouble Rate
911	Zone 1				0.0% - 2.9% 1.3%
	Zone 2	-	-	-	

CHECKLIST ITEMS 8 & 9

ride the light
Qwest.

State: *Arizona* *Jun - Sep 01 Results*

Checklist # 8 - Directory Listing

Product	Categ.	DB-1C-1	DB-1C-2
Listings	Sub-region		
		DB-2C-2	
Listings	Region		

(Timeliness)

(Accuracy)

Checklist # 9 - NXX Code Activation

Product	Categ.	NP-1A
NXX Code	State	

(Timeliness)

CHECKLIST ITEM 10 & 11

ride the light Qwest

State: *Arizona* *Jun - Sep 01 Results*

Checklist # 10 - Databases and Signaling

Product	Categ.	DB-1B
LIDB	State	

(Timeliness)

Checklist # 11 - LNP (Local Number Portability)

Product	Categ.	OP-8B	OP-8C
L N P	State		

(Timeliness)

CHECKLIST ITEM 13

ride the light Qwest

State: *Arizona* *Jun - Sep 01 Results*

Checklist # 13 - Reciprocal Compensation

Product	Categ.	BI-3B	BI-4B
Reciprocal Compensation	State		87.3 - 100% 94.0%

(Billing Accuracy and Completeness)

(against 95% Benchmarks)

CHECKLIST ITEM 14 - RESALE: Non-designed Products

State: *Arizona*

ride the light Qwest

Jun - Sep 01 Results

PROVISIONING

Product	Disaggreg.	OP-3 Commitments	OP-4 Intervals	OP-5 New Svc Trouble	OP-6A Delays/Non-Facil.	OP-6B Delays/Facilities
Residence	Dispatch i/MSAs					
	Dispatch o/MSA					
	No Dispatch	99.5% - 99.9% 99.7%	2.5 - 2.9 2.7 days			
Business	Dispatch i/MSAs					
	Dispatch o/MSA					
	No Dispatch		2.8 - 2.9 2.9 days			
Centrex-21	Dispatch i/MSAs					
	Dispatch o/MSA	-	-		-	-
	No Dispatch					

OP-3 >=98.95% in each month

CHECKLIST ITEM 14 - RESALE: Non-designed Products

ride the light Qwest

State: *Arizona*

Jun - Sep 01 Results

REPAIR

Product	Disaggreg.	MR-3 Out of Svc<24 hrs	MR-4 All Trbl < 48 hours	MR-6 Mean Time Restore	MR-7 Repeat Reports	MR-8 Trouble Rate	MR-9 Appointments
Residence	Dispatch I/ MSAs						
	Dispatch o/MSA						
	No Dispatch						
Business	Dispatch I/ MSAs					1.4% - 2.3% 1.7%	
	Dispatch o/MSA						
	No Dispatch				19.0 - 28.6% 23.9%		
Centrex-21	Dispatch I/ MSAs						
	Dispatch o/MSA						
	No Dispatch						

Sept. = first statistical miss since Jan. 01

4 Mo. Avg. = 1.7% for CLECs vs. 1.4% for retail

EXHIBIT 4

CONFIDENTIAL AND PROPRIETARY

(REDACTED VERSION)