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BEFORE THE ARIZONA CORPORATION COMMISSION

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2001 NOV 16 P 2: 20

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Arizona Corporation Commission
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IN THE MATTER OF U S WEST COMMUNICATIONS, INC.'S COMPLIANCE WITH § 271 OF THE TELECOMMUNICATIONS ACT OF 1996

Docket No. T-00000A-97-0238

QWEST CORP.'S SEPTEMBER PERFORMANCE DATA AS REPORTED UNDER THE ARIZONA PERFORMANCE MEASUREMENTS

Qwest Corporation (Qwest) hereby provides the Arizona Corporation Commission (Commission) with an overview of its September 2001 performance results, which continue to show that Qwest is providing interconnection, unbundled network elements (UNEs), and resale to CLECs in a nondiscriminatory manner throughout the state of Arizona. The FCC has made clear that "the most probative evidence of nondiscriminatory access to interconnection and UNEs is actual commercial usage."[1] A few months ago, Qwest began presenting its performance data on a checklist item basis to establish that Qwest is meeting its 271 objectives under performance measures created in Arizona TAG workshops. Qwest now presents its September 2001 data to show that it has sustained if not improved upon the high level of performance described before.[2]

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[1] Verizon Mass. 271 Order at ¶12 (April 16, 2001).

[2] This is the fourth month that Qwest has provided its actual performance results to the Commission. To ensure there is no confusion, Qwest notes that the reporting of some PIDs, especially OP-4 (average installation interval) has changed slightly this month. In the past, Qwest excluded all orders from OP-4 where due dates were missed for customer reasons. With concurrence of the Arizona TAG, Qwest now counts these orders and excludes only that portion of the time attributable to delay caused by the CLEC. Thus, if the Commission compares month to month, some of the numbers change over time for reasons such as this.

I. EXECUTIVE SUMMARY

A. *Overview*

Parties to the Arizona TAG workshops negotiated performance measures (PIDs) and, in virtually every circumstance, the expected level of performance that would provide CLECs with a meaningful opportunity to compete in the marketplace. Under the Arizona TAG performance measures, adequate performance is determined in one of two ways: (1) parity with retail or, (2) where no retail analog exists, by meeting a performance objective or "benchmark." When a retail analogue exists, the FCC requires that Qwest serve CLECs in "substantially the same time and manner" as Qwest provides the analogous service to retail customers. In Arizona TAG workshops, parties agreed upon statistical methods to determine when performance is substantially similar.[3] Thus, if Qwest's retail performance is better than wholesale performance, the Commission must look at the statistical result to determine whether the disparity is statistically significant. If it is not statistically significant, there is no concern. When the PID has an associated performance benchmark, there is no concern when Qwest achieves the benchmark.

A detailed review of the data makes it very clear that Qwest continued to provide every element of the checklist to CLECs at a high level of quality in September. Actual performance data from October 2000 through September 2001 in Arizona is attached as *Exhibit 1* on a checklist item basis. Moreover, to establish that Qwest can provision/repair checklist items that have had small or no volume in Arizona, Qwest attaches its regional actual performance data

[3] Under the statistical standards the Arizona TAG adopted, if the Z score is higher than +1.645, retail performance is better than wholesale performance by a statistically significant margin. The same is true if the parity score is a positive number. The two statistical methods generally work together meaning that when the Z score is higher than 1.645, the parity score usually will be a positive number, indicating that retail performance exceeds wholesale performance by a statistically significant margin.

from October 2000 through September 2001 as *Exhibit 2*. The regional data provides powerful additional support that Qwest provides each aspect of the checklist at an acceptable level of quality.

B. Qwest's Actual Performance Meets 271 Objectives

The attached performance results show that Qwest continues to provide interconnection, collocation, access to UNEs, emerging services, number portability, resale, and the remaining checklist items in a manner that is either "substantially the same as" what Qwest provides to its retail operations, or that provides "efficient CLECs with a meaningful opportunity to compete."[4] In particular:

- **Interconnection:** In September 2001, Qwest met over 90% of its installation commitments to CLECs for interconnection trunks. The average installation interval was approximately 20 days, which is comparable to, the installation interval for Qwest's Feature Group D trunks (the agreed upon retail analogue). The trouble report rate was extremely small – 0.08%. When troubles did occur, Qwest cleared over 95% of those trouble reports within four hours. As always, blockage on CLEC trunks was well below the benchmark of 1%.
- **Collocation:** In September 2001, Qwest again met 100% of its installation commitments for collocation irrespective of whether performance of the collocation had an associated 90-day, 120-day, and 150-day benchmark throughout the 14 state region. Qwest also

[4] These are the verbatim standards set by the FCC. Where retail parity exists, Qwest must provide service to CLECs in substantially the same time and manner." This is managed in the PIDs through use of statistical methodology. Where no retail analog exists, Qwest must provide an "efficient competitor a meaningful opportunity to compete." The Arizona TAG has set benchmarks in these situations that the Arizona TAG collectively determined would give CLECs a meaningful opportunity to compete.

completed 100% of collocation feasibility studies in an average of 7.71 days, meeting the 10-day benchmark in Arizona.

- **UNE-P:** In September 2001, Qwest provisioned more than 75% of its UNE-P, or unbundled network element platform, orders without a technician dispatch. For these non-dispatched orders, Qwest met 100% of its installation commitments to CLECs with an average installation interval of 2.86 days. Qwest completed 95.45% of all UNE-P installations without a CLEC issuing a trouble report.[5] When trouble did occur, Qwest resolved CLEC out of service troubles at least 85% of the time within 24 hours, and in a mean time equivalent to Qwest repairs for equivalent retail customers.
- **Loops:** In September 2001, Qwest's performance was outstanding in provisioning all types of unbundled loops; however, because analog loops (voice loops) and 2-wire non-loaded loops (DSL loops) account for more than 90% of all CLEC loops in service, Qwest will discuss those here. For analog loops, Qwest provisioned 98% of its loops on time (besting the Arizona TAG 90% benchmark) in an average interval of just above the Arizona TAG's 6-day benchmark. For 2-wire non-loaded loops, Qwest met 99% of its installation commitments to CLECs, with an average interval of around 5-1/2 days. This performance exceeded benchmarks in both categories. For both types of loops, Qwest's installations were trouble free more than 95% of the time. For all coordinated cutovers,

[5] The Commission should note that Qwest began reporting new installation troubles (OP-5), repeat troubles (MR-7), and the overall trouble rate (MR-8) in two different ways this month. As before, Qwest reports any situation where a customer (CLEC) reports a trouble. However, Qwest has learned that a few CLECs appear to be reporting an inordinate percentage of lines with trouble and that, in many instances, these lines were found to have no trouble. (Qwest calls this situation "Test OK, found OK"). To ensure that the reported troubles are truly situations that are caused by Qwest, Qwest also reports OP-5, MR-7 and MR-8 excluding the "Test OK, found OK" situations. Qwest has reported August data on this new measure. Excluding this data, the new installation trouble rate would have dropped from 84.21% of all new lines installed without trouble to 89.47% of all lines installed without trouble – a 5.26% improvement. Ex. 1 at 52. On the base of orders in August (19 orders), this generated a reduction in 1 new installation trouble.

whether they be analog loops, non-loaded loops, or some other type of loop, Qwest provisioned in excess of 95% of the cutovers on time, exceeding the Arizona TAG benchmark and far exceeding that deemed acceptable by the FCC in New York.

- **Number Portability:** In September 2001, Qwest completed its work in provisioning number portability in excess of 99% of the time irrespective of whether a Qwest loop or CLEC loop was the underlying facility involved. This performance exceeds the 95% benchmark set in the Arizona TAG.
- **Resale:** In September 2001, an extremely high percentage of resale orders were again provisioned without a technician dispatch. In such circumstances, Qwest met 99.89% of its CLEC installation commitments for resold residential customers, 99.14% for business customers, 97.85% for Centrex customers regionally, and 100% for Centrex 21 customers. In the unlikely event that service was delayed, Qwest established service for wholesale customers at parity with Qwest retail customers in every circumstance. With respect to maintenance and repair, for each class of service discussed, whether dispatches were required or not, Qwest cleared out of service troubles within 24 hours at least 90% of the time and always at parity with equivalent Qwest retail service.

The Liberty Consulting Group, which is performing data reconciliation for the state of Arizona, has concluded its audit of Qwest's performance measures and concluded that Qwest's performance data "accurately and reliably report actual Qwest performance." The Commission may confidently rely on the performance results in assessing the quality of interconnection, resale and access to UNEs. Nonetheless, to provide the Commission with even greater confidence in Qwest's performance data, Qwest agreed to participate in data reconciliation with any interested CLEC. Three CLECs – AT&T, WorldCom and Covad – asked

Liberty to reconcile data on a few of Qwest's performance measures. Liberty continues this effort and a Reconciliation Report is scheduled for release in mid- to late November, 2001. Qwest will present the results of that reconciliation process to the Commission when it has concluded.

C. *Evidentiary Standards*

The FCC places tremendous emphasis on PIDs negotiated through an open process, such as what occurred at the Arizona TAG. The FCC concluded that when "[performance] standards are developed through open proceedings with input from both the incumbent and competing carriers, these standards can represent informed and reliable attempts to objectively approximate whether competing carriers are being served by the incumbent in substantially the same time or manner or in a way that provides them a meaningful opportunity to compete."[6] The FCC held:

> Thus, to the extent there is no statistically significant difference between a BOC's provision of service to competing carriers and its own retail customers, the Commission generally need not look any further. Likewise, if a BOC's provision of service to competing carriers satisfies the performance benchmark, the analysis is usually done.[7]

Even when statistically significant differences in performance exist, the Commission may "conclude that such differences have little or no competitive significance in the marketplace."[8] In such cases, "the Commission may conclude that the differences are not

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[6] *Verizon Massachusetts Order* at ¶ 13.

[7] *Verizon Connecticut Order* at Appendix D-5, ¶ 8 (September 20, 2001).

[8] *Id.*

meaningful in terms of statutory compliance."[9] A steady improvement in performance over time indicates that problems are being resolved.[10] Moreover, when "there are multiple performance measures associated with a particular checklist item, the Commission considers the performance demonstrated by all the measurements as a whole. Accordingly, a disparity in performance for one measure, by itself, may not provide a basis for finding noncompliance with the checklist."[11]

Thus, the ultimate issue before this Commission is whether Qwest's overall performance on a checklist item by checklist item basis is adequate. The FCC has made clear that when performance metrics are negotiated, ILECs such as Qwest need not meet the negotiated standards 100% of the time to satisfy 271. This would be a virtual impossibility. The Commission's role is to assess all of the PIDs for each checklist item in totality and decide whether the performance is adequate. Qwest, therefore, presents this September data to represent that its overall performance continues to meet the requirements of Section 271.

II. Detailed Discussion of Checklist item Performance

1. Interconnection/Collocation

a. Interconnection

Interconnection trunks allow the mutual exchange of traffic between Qwest and CLECs. Qwest has continued to meet the Arizona TAG's performance standards for provisioning, maintaining, and repairing interconnection trunks thereby keeping trunk blockage low.

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[9] *Verizon Connecticut Order* at Appendix D-5, ¶ 8.

[10] *Verizon New York Order* at ¶ 59.

[11] *Verizon Connecticut Order* at Appendix D-5, ¶ 9.

Trunk Blockage. In September 2001, trunk blockage on CLEC interconnection trunks to Qwest tandem offices continued to be virtually non-existent; specifically, 0.04%, far below the Arizona TAG's 1% benchmark. Ex. 1 at 9, NI-1A. Trunk blockage on CLEC interconnection trunks to Qwest end offices was equally insignificant, with 0.08% blockage. *Id.*, NI-1B.

Trunk Installation Measures. In Zone 1 (high density areas), Qwest met 95.71% of its trunk installation commitments to CLECs in September, with an average interval of 16.07 days. Although Qwest just missed retail parity on the standard provisioning interval, intervals of this length and longer have routinely provided parity treatment in the past. It appears that an aberrantly low retail interval for the month of September (at least 6 days shorter than any other month) drove the slight miss. In fact, the CLEC interval of 16.07 days is physically shorter in duration than any other retail interval for any reported month. Ex. 1. at 1, OP-3 & OP-4. In Zone 2 (low density areas), Qwest met 92.31% of its trunk installation commitments to CLECs in September with an average interval of 20.00 days. *Id.* at 2, OP-3 & OP-4. Both of these results were at parity.

Delays incurred installing interconnection trunks continued to be rare. In Zone 1, delays were less than 6 days for non-facility reasons. In Zone 2, similar delays averaged 21 days. *Id.* at 1-2, OP-6A, Zone 1 & Zone 2. For situations where such delays occurred, Qwest provided provisioning at parity to its retail operation in Zone 1 only. *Id.* There were no trunks delayed for facility reasons. *Id.*, at OP-6B. In fact, throughout the entire region, there was only 1 interconnection trunk delayed for facility reasons in either Zone 1 or Zone 2 and that delay took only 10 additional days to provision. Ex 2. at 1-2, OP-6B, Zone 1 & Zone 2.

Overall, trunk installation quality was excellent. Once a trunk was installed, it had no trouble. In September, 100% of all new trunks installed did not experience trouble in the first 30 days. Ex. 1 . at 3, OP-5.

Trunk Maintenance and Repair Measures. In the month of September, Qwest continued to achieve similar success in maintaining and repairing interconnection trunks. The rate of trouble reports for interconnection trunks was again extremely low – 0.02%. Ex. 1. at 6, MR-8. In Zone 1, Qwest cleared 96.67% of CLEC trouble reports within four hours. *Id.* at 4, MR-5. In Zone 2, Qwest cleared 100% of CLEC trouble reports within 4 hours. These wholesale results were at parity with Qwest's retail performance. *Id.* In Zone 1 and Zone 2, the mean time to restore interconnection service to CLECs was 1 hour 18 minutes and 1 hour 54 minutes respectively. *Id.* at 4-5, MR-6. In both circumstances the service was again at parity with analogous retail service. *Id.* at 4-5, MR-6. These results continue to demonstrate that Qwest is providing interconnection trunking to competitors on a nondiscriminatory basis.

b. Collocation

Collocation allows CLECs to place equipment in Qwest's central offices or other structures such as remote terminals. As a reminder, in March 2001, in response to two collocation decisions from the FCC, the Arizona TAG significantly revised the collocation PIDs. The revised PIDs set installation intervals of 90 days when the collocation is forecasted, and 120-150 days when no forecast is provided (depending on whether major infrastructure modifications are necessary). The PIDs also set a 10-day benchmark for feasibility studies.

Qwest's September collocation performance under the new Arizona TAG PIDs continued to be perfect. Region-wide, Qwest met the 90-, 120-, and 150-day installation benchmarks, with average intervals substantially shorter than the Arizona TAG set benchmark.

Ex. 2 at 8, CP-1A to 1C. In every instance, Qwest also completed 100% of its installation commitments on time. *Id.* at 8-9, CP-2B, CP-2C.

Today, collocation has two measurable components: installations and feasibility studies. Feasibility studies are completed in the first 10 days of the installation interval and require Qwest to inform CLECs whether the central office where the collocation will be placed has the requisite space and power. Qwest again met 100% of its feasibility studies in an average of 7.71 days, besting both Arizona TAG performance benchmarks. Ex. 1 . at 8, CP-3 & CP-4..

2. Access to Unbundled Network Elements

In its prior orders on section 271 applications, the FCC has discussed access to OSS and UNE Combinations under checklist item (ii). The FCC has also demanded that, in the absence of significant commercial volumes, BOCs must subject their OSS to third party testing – and successfully pass such tests – prior to obtaining section 271 approval. Hewlett-Packard, the Pseudo-CLEC, is currently testing Qwest's OSS, with CGE&Y Consulting serving as Test Administrator. Qwest will report the results of the third party test when it is completed. In the interim, Qwest's commercial performance for OSS is discussed below.

a. OSS

Qwest's OSS is a combination of the systems, databases, personnel and documentation that are integral to its provision of pre-ordering, ordering, provisioning, maintenance and repair, and billing services to CLECs. In the last performance data filing, Qwest described each of these aspects of OSS in detail. As with the remainder of this filing, Qwest will simply describe its September 2001 OSS performance results.

Gateway Availability. The gateway availability PIDs measure the percentage of time the systems for interfacing with Qwest's computer network are available to CLECs. The

Arizona TAG benchmark for all interfaces is availability 99.25% of the time. In each month for April-September, Qwest met the 99.25% benchmark for its IMA-EDI and EXACT interfaces. Ex. 1. at 11-12, GA-1B, 1C, GA-2, GA-4. For EB-TA, Qwest met the benchmark in May-September. *Id.* at 12, GA-3. Although Qwest missed the IMA-GUI benchmark in August with the gateway available 97.38% of the time, that was the first time in 12 months where the benchmark was missed. *Id.* at 11, GA-1A. Qwest explained that this was the result of the release of a national computer virus. In September, the IMA-GUI gateway was available 99.99% of the time. Thus, in September each gateway was available in excess of the 99.25% benchmark.

Pre-Order Response Times. The Arizona TAG PIDs require Qwest to measure the time it takes its computer network to respond to various CLEC requests for information. For the IMA-GUI and EDI interfaces, the PIDs assess the time it takes CLECs to schedule appointments, inquire about service availability times, conduct facility checks, validate addresses, get CSRs, make telephone number ("TN") reservations, and provide loop qualification information. The PIDs separately track the time it takes CLECs to submit requests, the time it takes Qwest to respond, and the time it takes to accept a CLEC order. The PIDs then aggregate those times and apply benchmarks ranging from 10-25 seconds.

In September, Qwest's pre-order response performance has been outstanding. In September, Qwest again met every aggregate benchmark for IMA-GUI and EDI. *Id.* at 13-23, PO-1A-1, PO-1A-2, PO-1A-3, PO-1A-4, PO-1A-5, PO-1A-6, PO-1A-7, PO-1B-1, PO-1B-2, PO-1B-3, PO-1B-4, PO-1B-5, PO-1B-6, PO-1B-7.

Electronic Flow-Through. The flow-through PIDs measure the percentage of time that CLEC Local Service Requests (LSRs) are converted into service orders recognized by Qwest's systems and "flowed-through" to Qwest's back-end systems without manual

intervention. The flow-through PIDs measure the overall flow-through rates (PO-2A) and the flow-through rates for orders that are designed to flow through (PO-2B).

Qwest's flow-through PIDs are diagnostic, primarily because the FCC does not consider flow-through to be a "conclusive measure of nondiscriminatory access to ordering functions, but as one indicium among many of the performance" of Qwest's OSS.[12] The FCC recognizes that CLECs can impact heavily the flow-through rates that a BOC can achieve – efficient CLECs can achieve high flow-though rates while other, less efficient CLECs have lower flow-through rates.[13] For these reasons, the FCC has focused less on actual flow-through rates than on whether the BOC's OSS are *capable* of flowing orders through.[14]

Nonetheless, over the past several months Qwest's flow-through rates have dramatically improved. Qwest's performance results demonstrate that Qwest has continued to improve its ability to flow through orders. In September, Qwest's flow-through rates for eligible LSRs sent through the IMA-GUI were 91.71% for POTs Resale (Ex. 1 at 24, PO-2B-1); 76.14% for Unbundled Loops (*Id.* at 25, PO-2B-1); 84.28% for LNP (*Id.* at 26, PO-2B-1); and 82.05% for UNE-P POTS (*Id.* at 27, PO-2B-1).

In September, electronic flow-through for all eligible LSRs received via IMA EDI showed a slight decrease from July, but still substantially improved overall. The main reason EDI flow-through results have dropped is due to one particular CLEC. This CLEC submits a very high percentage of our Unbundled Loop and Resale LSR's through the EDI interface; however, the LSRs this CLEC submits contain problems that prevent them from flowing

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[12] *Verizon Massachusetts Order* at ¶ 77.

[13] *Id.* at ¶¶ 78, 80.

[14] *Id.* at ¶¶ 77, 80.

through. Qwest has been working with this CLEC to resolve the differences. This particular CLEC has decided to wait to make the correction to their side of the EDI interface until Qwest releases its next version of EDI, which occurred in late October. Thus, in September, Qwest's flow-through rates were 84.23% for POTS Resale (Ex. 1 at 24, PO-2B-2); 47.00% for Unbundled Loops (Ex. 1 at 25, PO-2B-2); and 80.00% for LNP (Ex. 1 at 26, PO-2B-2).

LSR Rejections. There are times when CLECs do not adequately complete LSRs, generating an "LSR Rejection." For the IMA-GUI and EDI interfaces, the Arizona TAG PIDs require Qwest to track the length of time it takes Qwest to submit LSR rejection notices to CLECs. The PIDs set benchmarks in hours for manual rejections and benchmarks in seconds for electronic rejections.

For the IMA-GUI interface, Qwest again met the 12-hour (manual) and 18-second (electronic) benchmarks for LSR rejections in September. Ex. 1. at 28, PO-3A-1, 3A-2. For EDI, Qwest also met the 12-hour and 18-second benchmarks in September. *Id.* at 28, PO-3B-1, PO-3B-2. Qwest also once again met the 24-hour LSR rejection benchmark for manual and IIS in September. *Id.* at 29, PO-3C.

Firm Order Confirmations. Qwest submits and measures the percentage of Firm Order Confirmations (FOCs) Qwest sends to CLECs on time for various products and services. FOCs identify the due date CLECs should expect to receive the requested service. In September for resale, Qwest continued to submit nearly 100% of FOCs on time for LSRs processed electronically through IMA-GUI and EDI easily surpassing the Arizona TAG's 95% benchmark. Ex. 1. at 31, PO-5A-1(a), PO-5A-2(a). For IMA-GUI LSRs processed in part manually, Qwest submitted 99.44% of LSRs on time besting the 90% benchmark. *Id.* at 31, PO-5B-1(a). For EDI LSRs processed in part manually, Qwest's performance has continued in recent months

surpassing the 90% benchmark. *Id.* at 31, PO-5B-2(a). In September, Qwest also surpassed the 90% benchmark for orders processed on a completely manual basis. *Id.* at 32, PO-5C-(a).

Qwest's performance with respect to LSRs for unbundled loops was also outstanding. For LSRs submitted electronically through either interface, for those processed in part manually, and for LSRs submitted completely on a manual basis, Qwest returned FOCs in excess of 99% of the LSRs on time during September. Thus, Qwest far surpassed the Arizona TAG 90% or 95% on time FOC benchmark in all areas. *Id.* at 33-34, PO-5A-1(b), PO-5A-2(b), PO-5B-1(b), PO-5B-2(b) & PO-5C-(b).

In September, Qwest again met the Arizona TAG benchmarks for FOCs on time for local number portability (LNP), processing in excess of 99% of the FOCs on a timely basis irrespective of whether the LSRs were processed electronically, or processed in part manually. *Id.* at 35, PO-5A-1(c), PO-5A-2(c), PO-5B-1(c), PO-5B-2(c). In September, Qwest also met the 90% benchmark for manually processed LSRs. *Id.* at 36 PO-5C-(c). Qwest also far surpassed the 85% benchmark once again for LIS trunks, where Qwest submitted more than 99% of FOCs on time. *Id.* at 37, PO-5D.

Jeopardy Notifications. When it becomes evident that Qwest will not meet an expected due date for the provision of a product or service, Qwest submits a jeopardy notification. For non-designed services, in September Qwest submitted jeopardy notices to CLECs, on average, 2.17 days before the scheduled delivery date. That fell short of retail performance. Ex. 1. at 39, PO-8A. Nonetheless, the percentage of timely jeopardy notices to CLECs is statistically equal to retail performance. *Id.*, PO-9A.

For unbundled loops, Qwest's wholesale and retail results were at parity for March-July. In August and September retail performance increased even more thereby creating

a statistical disparity. *Id.* at 40, PO-8B. Despite that, in August and September, Qwest provided CLECs with timely jeopardy notifications at parity to that provided on the retail side. *Id.* at 40, PO-9B.

For LIS trunks, region wide where more data is available, in September Qwest submitted jeopardy notices to CLECs, on average at parity with Qwest retail. Ex. 2. at 42, PO-8C. This has been true for each month since February 2001. The same is true for the percentage of timely jeopardy notices provided to CLECs, which has also consistently been at parity to retail performance. *Id.*, PO-9C.

CLEC jeopardy notices were few and far between for UNE-P POTS. Only seven jeopardies were issued throughout the region with respect to UNE-P with an average jeopardy notice interval of 3.86 days. This was not at parity with retail. *Id.* at 43, PO-8D, PO-9D. The differences in performance were not competitively significant in this area because problems occur so infrequently.

Access to Centers. Qwest also measures the access that both CLEC and Qwest customers have to Qwest centers. PID OP-2 measures the percentage of calls to Qwest's interconnection provisioning center that were answered within 20 seconds. In September, Qwest continued its excellent wholesale performance, with 94.95% of all CLEC calls answered within 20 seconds. Ex 1 . at 44, OP-2.

PID MR-2 similarly measures the percentage of calls to Qwest's interconnection repair center that were answered within 20 seconds. Qwest's wholesale performance in September was outstanding once again, with Qwest answering 96.24% of the wholesale calls in a timely manner. *Id.*, MR-2. Both of these measures were at parity with retail.

Billing. In September, Qwest continued to provide CLECs with timely access to usage records. Such records were provided to CLECs in an average of 2.00 days, about 1/3 of the retail average of 5.55 days. Ex 1. at 45, BI-1A. In August, Qwest provided switched access usage records to CLECs in a timely manner 97.47% of the time, above the 95% benchmark. [15] *Id.* at 45, BI-1B. Qwest also delivered all bills – 100% -- to CLECs within the 10-day period prescribed by PID BI-2. *Id.* at 46, BI-2.

Qwest's bills to CLECs also continue to be accurate and complete. In September, 99.13% of Qwest's bills to CLECs for resale and unbundled network elements did not require an adjustment due to an error. *Id.* at 47, BI-3A. Qwest's bills to CLECs were also complete 99.15% of the time *Id.* at 48, BI-4A.

b. Unbundled Network Element Combinations

Checklist Item 2 also requires Qwest to provide CLECs with UNE Combinations; specifically UNE-P and Enhanced Extended Loops (EELs). Qwest has successfully met increasing demand for these products by promptly installing and repairing them for CLECs.

Installation of UNE-P. Qwest installs the vast majority of all UNE-P lines in its region without a dispatch. The key, therefore, to whether Qwest is meeting its statutory obligations for UNE-Combinations is how it provisions and maintains UNE-P without the dispatch of a technician. For UNE-P orders in that category, Qwest continued its strong performance by meeting 100% of its installation commitments in September in an average interval of 2.86 days. *Id.* at 51, OP-3 & OP-4. Delays in installations were so rare that only 14 non-dispatched delays occurred anywhere in the region and the delays only lasted an average of 3.86 days. Ex 2 at 53 ., OP-6A, 6B.

[15]September data for this measure is not yet available.

In the dispatch categories, which account for a small percentage of UNE-P installations, Qwest also performed well during September. For dispatches within MSAs, Qwest met 100% of its CLEC installation commitments in an average of 3.00 days. Ex 1 . at 49, OP-3 & OP-4. Both of these results were at parity with retail performance. For dispatches outside MSAs, using regional data, where activity occurred, Qwest met 95.45% of its installation commitments to CLECs in September in an average of 4.06 days. *Id.* at 52, OP-3. For dispatches outside of MSAs, Qwest's wholesale performance was also at parity with retail performance. For both categories of dispatches, delays in provisioning were rare and when they occurred, they were cleared promptly and, in three of the four instances, at parity with Qwest's retail service. *Id.* at 51-52, OP-6A & 6B.

In September, installation quality continued to be excellent – Qwest completed 95.45% of all UNE-P installations (dispatched and non-dispatched) without a CLEC filing a trouble report. Ex 1 . at 52, OP-5. This measure was also at parity with retail service.

Repair of UNE-P. In September, the overall trouble rate for CLEC UNE-P has continued to be outstanding; specifically, a mere 1.32%, lower than the trouble rate for comparable retail installations. *Id.* at 57, MR-8. When troubles occur, Qwest resolves them efficiently. When no dispatch of a technician is required to clear the trouble, Qwest cleared 100% of CLEC out of service reports within 24-hours and 100% of all CLEC trouble reports within 48 hours. *Id.* at 56, MR-3, MR-4. The mean time to restore UNE-P service was a mere 1 hour 59 minutes, slightly better than equivalent retail repairs. *Id.* at 56, MR-6.

Qwest provided similar outstanding service during September when repair of UNE-P lines required a dispatch of a technician. Whether repairs required a dispatch within an MSA or outside an MSA, Qwest cleared at least 87.5% of troubles on time. *Id.* at 53-54, MR-3

& MR-4. When a dispatch is required, Qwest cleared troubles during September in an average of about 8.3 hours, better than retail service. *Id.* at 53-54, MR-6. For all aspects of UNE-P repair, Qwest provided parity service between CLECs and retail of the 16 reported performance measures.

3. Access to Poles, Ducts, Conduits, and Rights of Way

The Arizona TAG has not adopted any performance measures for this checklist item. Workshops have concluded on this checklist item and the Commission has formally approved this item.

4. Unbundled Loops

Qwest's performance results continue to demonstrate that Qwest is provisioning unbundled loops on a non-discriminatory basis for CLECs throughout the region. Qwest is fulfilling orders promptly, with minimal service problems, and has a strong maintenance and repair record.

a. Analog Voice Loops

Installation of Unbundled Analog Loops. Analog loops account for 78% of all unbundled loops in service in Qwest's region. Qwest's installation record for unbundled analog loops continues to be excellent. In Zone 1, Qwest met 99.39% in September, far exceeding the Arizona TAG's 90% benchmark. Ex. 1 at 61, OP-3. There were no analog loops installed in Zone 2. However, throughout the region many such loops were installed in Zone 2 and Qwest met 98.32% of its installation commitments in September. Ex. 2 . at 69, OP-3. *Id.*

Qwest has also maintained the average installation interval for CLEC loops right around the Arizona 6-day benchmark. In September, Qwest averaged 6.12 days to install CLEC loops in Zone 1. Ex. 1 at 61, Region wide, Qwest provided loops in Zone 2 in 5.79 days. *Id.* at

69, OP-4. In Arizona when delays did occur Qwest provisioned the delayed circuits at parity with retail circuits. *Id.*, OP-6A & 6B.

Qwest's installation quality continued to be consistently good as well. Qwest installed 95.71% of new loops in September without a CLEC filing a trouble report. Those results exceeded retail performance. Ex. 1 . at 63, OP-5.

Repair of Unbundled Analog Loops. Qwest continued to provide quick and reliable repairs for CLECs. At the outset, it is important to note that repairs are rarely needed. The trouble rate for analog loops continued to be low, a mere 1.71% in September. The trouble rate for CLEC loops was at parity to equivalent retail loops. *Id.* at 66, MR-8.

Moreover, when repairs are needed, they are performed quickly. In September, Qwest cleared 99.38% of all out of service reports for CLECs within 24 hours in Zone 1 Ex. 1 at 64 , and regionally 98.20% in Zone 2. *Id.* at 73, MR-3. Qwest cleared 100% of all CLEC trouble reports within 48 hours in Zone 1, and 99.78% in Zone 2. *Id.*, MR-4. This performance was also at parity with Qwest's retail service. *Id.*, MR-3 & MR-4. Similarly, in September the mean time to restore service to CLECs was 2 hours 31 minutes in Zone 1, and 7 hours in Zone 2. *Id.*, MR-6. In fact, Qwest provided parity repair service to CLECs for all nine performance metrics addressing unbundled analog loops.

b. Coordinated cutovers

Another key component of loop provisioning is how well Qwest performs coordinated cutovers, what some in the industry call "hot cuts." Qwest opened a new center in Omaha in late March 2001 to manage all coordinated cutovers (the largest percentage of loops ordered). The Omaha Center also made a number of process improvements. Since its opening, performance results have been outstanding. Qwest's on time performance for analog loops

improved from 88.54% in March to greater than 98% in July through September, bettering the 95% Arizona TAG benchmark. Ex. 1 . at 107, OP-13A. For all other loops, Qwest's on time performance improved even more, from 64.10% in March to 95.76% in September, surpassing the 95% benchmark for the fourth month in a row. *Id.*

Qwest's coordinated cutover intervals have correspondingly improved. For analog loops, the coordinated cut interval shrunk from seven minutes in April to three minutes in September. *Id.*, OP-7. For other loops, the interval fell from five minutes in April to three minutes in September. *Id.* Qwest also has improved its coordination with CLECs. In September, Qwest commenced 99.72% of all coordinated cuts for analog loops with CLEC approval. *Id.* at 108, OP-13B. Again, Qwest has met and exceeded the FCC's accepted test for provisioning hot cuts.[16]

c. Non-Loaded (2-Wire) Loops

Installation of non-loaded (2-wire) loops. These loops account for approximately 13.5% of all unbundled loops in service in Qwest's region. Qwest has a strong record of installing non-loaded (2-wire) loops in a timely manner. In September, Qwest achieved the 90% benchmark for CLEC installation commitments met in Zone 1 (99.34%) and Zone 2 (100%). *Id.* at 68-69, OP-3. Qwest also provisioned these loops in short intervals again meeting the six-day interval benchmark. The intervals for CLEC installations in September averaged 5.19 days in Zone 1 and 4.50 days in Zone 2. *Id.*, OP-4.

In September Qwest also began reporting how well it conditioned loops. In most instances, these loops are 2-wire non-loaded loops. In Zone 1, Qwest conditioned 97.32% of its

[16] *Verizon New York Order* at ¶ 309.

loops within the standard 15-day interval, and at an average interval of 5.59 days. Ex. 1 at 109, OP-3 & OP-4. In Zone 2, Qwest conditioned 100% in an average of 14.00 days. *Id.*

On the rare occasions that Qwest was late with a CLEC installation, the delays in September were again kept to a minimum. The average length of delayed days for late installations was again at parity for CLEC and Qwest's retail customers. This was true regardless of whether the delays were caused by facility or non-facility reasons. *Id.* at 68, OP-6A, OP-6B.

Qwest continued to install 2-wire non-loaded loops of extremely high quality. In September, 97.53% of CLEC loops were installed without trouble reports. *Id.* at 70, OP-5. This is comparable to analogous retail performance.

Repair of non-loaded (2-wire) loops. The trouble rate for such CLEC loops was a mere 1.00% in September, at parity with that experienced by Qwest's retail customers. *Id.* at 73 MR-8. When repairs are needed, Qwest performs them promptly. In September, Qwest cleared 100% of CLEC of out of service reports within 24 hours in Zone 1, and 100% in Zone 2. *Id.* at 71-72, MR-3. Similarly, Qwest has cleared 100% of all trouble reports within 48 hours in both Zones. *Id.*, MR-4. These results were all comparable to Qwest's retail performance. *Id.*

d. Non-Loaded (4-Wire) Loops

Installation of Non-Loaded (4-Wire) Unbundled Loops. Although CLECs have not ordered 4-wire loops in Arizona, regionally Qwest is provisioning those loops promptly. Qwest did not receive any CLEC requests for 4 wire installations in Zone 2 during September. In Zone 1, Qwest received 6 orders for 4-wire non-loaded loops and met 100% of its installation commitments in September in an average of 3.67 days. Ex. 2 at 84-85, OP-3 & OP-4. Installation quality was virtually perfect with only two newly installed loops experiencing

trouble in September. *Id.* at 86, OP-5. All of these performance metrics were provided to CLECs at parity with retail.

Repair of Non-Loaded (4-Wire) Unbundled Loops. In September, the trouble rate for 4-wire loops provisioned to CLECs was 1.35%, consistently at parity with that experienced by retail customers. *Id.* at 90, MR-8. When trouble did occur, Qwest performed the repairs quickly and reliably. In Zone 1, Qwest cleared 75% of all CLEC trouble reports within four hours in September, comparable to retail service. *Id.* at 88, MR-5. Qwest received no trouble reports at all in Zone 2. The mean time to restore CLEC service was two hours 39 minutes, 10 minutes longer than comparable retail service. *Id.*, MR-6.

e. DS-1 Capable Loops

Installation of DS-1 Capable Loops. Qwest has continued to provide CLECs with effective installations of DS-1. Qwest has steadily improved its performance in meeting CLEC installation commitments during the past year, reaching parity with its retail product in May through September. Ex. 1 at 81-82, OP-3. In Zone 1, Qwest continued to provision DS-1 capable loops for CLECs in substantially shorter intervals than for Qwest's retail customers. *Id.*, OP-4. Similarly, when delays in provisioning occurred, the average delay CLECs experienced was at parity with that experienced by retail customers. *Id.*, OP-6A, OP-6B.

Over the past year, Qwest's installations for CLECs has been of a consistently high quality, generally recording trouble-free rates comparable to the retail performance. *Id.* at 83, OP-5.

Repair of DS-1 Capable Loops. Qwest is performing quick and reliable repairs for CLECs. The CLEC trouble rate for DS-1 loops was only 2.87% in September. Though the

trouble rate for CLECs exceeded that for Qwest's retail customers, the margin of difference was slight. *Id.* at 86, MR-8.

Qwest has steadily improved its success at restoring CLEC DS-1 service within four hours, reaching 100% in September in Zone 1, at parity to comparable service for retail customers. *Id.* at 84, MR-5. In Zone 2, Qwest cleared 100% of CLEC troubles in September within four hours, better than retail results. *Id.* at 85, MR-5. Similarly, the mean time to restore such circuits is statistically comparable between wholesale and retail. In September, the wholesale average was 2 hours 33 minutes in Zone 1 as compared to 2 hours 50 minutes for retail. *Id.* at 84, MR-6. For Zone 2, the wholesale average is 13 minutes as compared to 2 hours and 40 minutes for retail. *Id.* at 85.

f. ISDN Capable Loops

Installation of ISDN Capable Loops. These loops account for approximately 6% of all unbundled loops in service in Qwest's region. Qwest has compiled a strong record of prompt installation of ISDN capable loops. In Zone 1, Qwest met 96.13% of its installation commitments in September. Those results were at parity with retail performance. *Id.* at 87, OP-3. In Zone 2, Qwest met 90.00% of its commitments, also equal to retail results. *Id.* at 88. In both Zones, the average installation interval for CLEC loops continued to be significantly shorter than for retail installations. *Id.* at 87-88, OP-4. When installation was delayed past the due date, CLEC customers received ISDN loops at parity with that provided to retail customers, regardless of whether the delay was due to facility or non-facility reasons. *Id.*, OP-6A & 6B.

Qwest's installations for CLECs have been of a consistently high quality, with 94.32% of such loops not experiencing new installation trouble. *Id.* at 89, OP-5. This result for

CLECs was also at parity with retail. Thus, in September, every aspect of provisioning performance was provided to CLECs at parity with retail performance.

Repair of ISDN Capable Loops. Qwest has performed quick and reliable repairs for CLECs in the rare instances when repairs were needed. The trouble rate for ISDN loops provisioned to CLECs was 1.32% in September. The wholesale trouble rate was at parity with retail troubles. *Id.* at 92, MR-8.

Moreover, Qwest has consistently cleared a high percentage of troubles on CLEC loops on time. In Zone 1, Qwest cleared 93.75% of out of service troubles cleared within 24-hours. *Id.* at 90, MR-3. Qwest also cleared 100% of all CLEC trouble reports within 48-hours in September. *Id.*, MR-4. In Zone 2, Qwest cleared 80% of CLEC out of service reports within one day, and 100% of all troubles within 48 hours. *Id.* at 91, MR-3. Despite this outstanding performance, in two instances (MR-3 troubles cleared in 24 hours) were not provided at parity because retail troubles were cleared 99% of the time within 24 hours. This also drove the mean time to restore CLEC service to be outside of parity even though Qwest cleared the average trouble in 5 hours 40 minutes in Zone 1 and 7 hours 52 minutes in Zone 2. *Id.* at 90-91, MR-6. Given that Qwest is measuring itself against a 24 hour standard for clearing troubles, this performance is very strong.

g. ADSL Qualified Loops

Installation of Unbundled ADSL Qualified Loops. Qwest's overall installation record has been excellent region wide, where more data is available. In Zone 1, Qwest met 100% of its CLEC installation commitments in September, again besting the 90% Arizona TAG benchmark. Ex. 2 at 106, OP-3. Qwest also met the six-day installation interval benchmark with an average interval of 4.55 days. *Id.*, OP-4. In Zone 2, Qwest also met 100% of CLEC

installation commitments, in an average of 4.39 days, again meeting both Arizona TAG benchmarks. *Id.* at 100, OP-3 & OP-4.

Moreover, when delays occurred, Qwest cleared them in a non-discriminatory fashion. For both Zone 1 and Zone 2, when Qwest failed to provision the loop on time, the average number of delayed days was statistically identical for Qwest and CLECs irrespective of whether the delay was for facility reasons and non-facility reasons. *Id.* at 106-07, OP-6A & OP-6B.

Qwest's installations for CLECs continued to be of a consistently high quality. More than 96% of all ADSL loop installations in September were installed without a trouble report. *Id.* at 108, OP-5.

Repair of Unbundled ADSL Qualified Loops. The trouble rate for such CLEC loops averaged 1.11% in September, comparable to the 1.60% rate for comparable retail loops. *Id.* at 111, MR-8. Qwest also cleared these CLEC troubles expeditiously. In Zone 1 and Zone 2, Qwest cleared 100% of CLEC out of service reports within 24 hours in September. *Id.* at 109-10, MR-3. Qwest also cleared 100% of all CLEC trouble reports within 48-hours. *Id.*, MR-4. The mean time to restore service continued to be lower for CLECs, and averaged less than 2 and ½ hours in September. *Id.*, MR-6.

h. Line Sharing

Nearly all line sharing installations for CLECs (98%) do not require the dispatch of a technician. In that category ("no dispatches"), Qwest met 87.82% of CLEC installation commitments met in September, in an average interval of 7.94 days. Ex. 1 . at 111-112, OP-3 & OP-4. For dispatches within MSAs, Qwest met 75.00% of its commitments in an average of

6.20 days. *Id.* at 110, OP-3 and OP-4. Installation quality has remained excellent, with 97.37% of newly installed shared loops experiencing no trouble. *Id.* at 112, OP-5.

About 91% of line sharing repairs do not require a technician dispatch either. Qwest's repair record for such line sharing orders is also impressive. In September, the overall trouble rate for line sharing was 2.60%. *Id.* at 116, MR-8. Qwest cleared 75.004% of CLEC out of service reports within 24-hours in September. *Id.* at 115, MR-3. Qwest also cleared 95.24% of all CLEC trouble reports within 48-hours in September. *Id.*, MR-4. The mean time to restore was also impressive at 13 hours 8 minutes. *Id.*, MR-6.

In summary, the performance results demonstrate that Qwest continued to provide its competitors with consistently high quality service for unbundled loops and line sharing during the month of September.

5. Unbundled Transport

DS-1 UDIT Installation. In September, Qwest continued to provide unbundled transport to CLECs in a nondiscriminatory manner. In Zone 1, Qwest met 100% of its CLEC installation commitments in September, with an average interval of 11.40 days. *Id.* at 118, OP-3 & OP-4. These results were at parity with retail results. In Zone 2, Qwest met 100% of its commitments in an average interval of 9.00 days. *Id.* at 119, OP-3 & OP-4. This service was also at parity. For both Zones, installation quality was outstanding. Qwest installed 95.00% of all UDIT facilities without CLECs filing a trouble report in September. *Id.* at 120, OP-5.

DS-1 UDIT Repairs. The overall trouble rate for DS1 UDIT facilities continued to be low – 0.71% in September. *Id.* at 123, MR-8. Qwest has steadily improved its repair record when troubles occur. In Zone 1, Qwest continued to clear CLEC troubles in 4 hours in a manner comparable to its retail performance and only one ticket in Zone 2, which was cleared in

4 hours and 43 minutes. *Id.* at 121-122, MR-5. MR-6. *DS-3 UDIT Installation.* Qwest achieved similar success installation UDITs above DS-1 levels region wide where more data is available. As to these facilities, Qwest met 100% of its commitments in Zone 1 and 67% (2 of 3 circuits) of its commitments in Zone 2. Ex. 2 . at 142-43, OP-3. These facilities were installed at parity with retail performance in average intervals also at parity with retail. *Id.*, OP-4. In Zone 1 and Zone 2, in the rare circumstance when delays in provisioning occurred, the delays were at parity with retail delays. *Id.*, OP-6A & 6B. New installation quality was also outstanding with 96.97% of all such circuits not experiencing any trouble. *Id.* at 144, OP-5.

DS-3 UDIT Repairs. In September, the CLEC trouble rate for DS-3 UDIT was 1.17%, at parity with retail service. *Id.* at 148, MR-8. During that time, Qwest has significantly improved its repair record when CLECs report problems. In both Zone 1 and Zone 2, Qwest cleared 100% of CLEC trouble reports in 4-hours. *Id.* at 146-47, MR-5. The mean time to restore wholesale and retail service was comparable in September irrespective of the zone in which the trouble occurred. *Id.*, MR-6.

6. Unbundled Switching

To date, CLECs have submitted virtually no requests to Qwest for unbundled local switching on a stand-alone basis. The Arizona TAG concluded that no performance measures were needed for stand-alone unbundled switching because there is virtually no demand for it. CLECs obtain access to unbundled switching as part of UNE-P facilities. Qwest's outstanding UNE-P performance establishes that Qwest can provide unbundled switching to CLECs upon request.

7. 911/E911/Directory Assistance/Operator Services

a. 911/E911

E911 Database Updates. DB-1A, "Time to Update Databases," is a "parity by design" PID because Qwest's E911 database does not distinguish between updates for Qwest or CLECs. In September, Qwest's E911 database was updated in 2 hours 38 minutes. *Id.* at 130, DB-1A. *911/E911 Trunk Installation.* Qwest had little data to report for 911/E911 installations in September. Throughout the region in Zone 1, Qwest only provisioned six 911 trunks and in Zone 2, Qwest only provisioned three orders. Ex. 2. at 153-54, OP-3 & OP-4. In Zone 1, the average installation interval was 17 days and in Zone 2 6.67 days. *Id.*, OP-4. Installation quality was excellent. In September, Qwest completed 100% of new installations without a CLEC filing a trouble report. *Id.* at 154, OP-5.

911/E911 Trunk Repair. Qwest's maintenance and repair record for 911/E911 trunks is strong. In September, the trouble rate on CLEC trunks was 0.%, at parity with retail service. Ex. 1 . at 135, MR-8. When repairs were needed regionally, Qwest cleared them promptly. Qwest cleared 100% of troubles in 4 hours in Zone 2 and experienced no troubles whatsoever in Zone 1. Ex. 2 . at 157-58, MR-5. Service was restored, on average, in less than 1 hour and again at parity with retail. *Id.*, MR-6.

b. Directory Assistance and Operator Services

The "Speed of Answer" PIDs for directory assistance and operator services, DA-1 and OS-1, measures the average time required for Qwest's operator and directory assistance personnel to answer calls. These PIDs are also "parity by design" because Qwest's directory assistance and operator services systems handle all calls on a blind, first come, first served basis. In September, the speed of answer for directory assistance and operator service calls was, on average, between 6 and 7 seconds. Ex. 1 . at 136, DA-1, OS-1.

8. White Pages Directory Listings

The only PIDs for white pages directory listings are "parity by design" because Qwest processes CLEC end user listings with the same or similar systems, databases, methods, procedures, and personnel used by Qwest for its own retail end user listings. In September, Qwest completed electronically processed updates to the directory listings database in an average of 0.08 seconds, with an accuracy rate of 95.66%. Ex. 1. at 137-138, DB-1 C-1, DB-1 C-2, DB-2 C-1, DB-2 C-2.

9. Number Administration

Qwest provides nondiscriminatory access to telephone numbers for assignment by CLECs to their customers. In September, throughout the region Qwest loaded and tested 100% of CLEC NXX codes prior to the LERG effective date or the "revised" effective date. Ex. 2. at 163, NP-1A. The percentage of NXX code activations delayed for facility reasons was 0.00%. *Id.*, NP-1B.

10. Call-Related Databases and Associated Signaling

Qwest offers all CLECs access to, and routing over, its call-related databases and associated signaling in the same manner that Qwest accesses those services. Qwest uses a queuing and routing system that treats all carriers alike.

The sole performance measure for this checklist item is DB-1B, which evaluates the time to update the line identification database ("LIDB"). This is also a parity by design measure. The aggregate Qwest and CLEC result under that measure has consistently been less than 3.6 seconds, including in September. Ex. 1 . at 140, DB-1B.

11. Number Portability

Number portability allows customers to change carriers without changing telephone numbers. In September, Qwest set 99.05% of LNP triggers prior to the scheduled start

time for coordinated loop cutovers, exceeding the Arizona TAG's 95% benchmark. During the same period, Qwest set 99.50% of LSA triggers prior to the scheduled start time for LNP orders not requiring loop coordination, again beating the 95% benchmark. *Id.* at 141, OP-8B, OP-8C. These results show that Qwest is meeting its requirements for local number portability.

12. Local Dialing Parity

Qwest provides dialing parity to competitors in its region. This Commission has already found that Qwest is in full compliance with this checklist item.

13. Reciprocal Compensation

Reciprocal compensation is made between carriers for terminating local calls on behalf of the other. Region-wide, Qwest's bills were 100% accurate in September, well above the Arizona TAGs 95% accuracy benchmark. *Id.* at 142, BI-3B. Qwest's bills also have been complete, accounting for 99.97% of CLEC traffic over Qwest's network in September, again besting the 95% benchmark. *Id.*, BI-4B. These results prove that Qwest is providing reciprocal compensation to CLECs in accordance with the Act.

14. Resale

Qwest continues to provide services for resale in a nondiscriminatory manner. The PIDs for resale measure performance for twelve products: residential lines, business lines, Centrex, Centrex 21, PBX, Basic ISDN, Qwest DSL, Primary ISDN, DS0, DS1, DS3 and higher, and Frame Relay. The standard for resale performance is parity with retail service, and Qwest is achieving parity in the vast majority of resale performance measures region-wide. Given the small volumes for some of these services, Qwest will focus its discussion on residential POTS, business POTS, and Centrex 21 services.

Installation. Qwest provisions a vast percentage of all resold orders without requiring a technician dispatch, just like UNE-P and line sharing. For residential POTS without

a dispatch, in September Qwest met 99.89% of its CLEC installation commitments in an average of 2.67 days (*Id.* at 145, OP-3 & OP-4); for business POTS without a dispatch Qwest met 99.14% of its CLEC installation commitments in an average of 2.86 days (*Id.* at 155, OP-3 & OP-4); and for Centrex 21 without a dispatch Qwest met 1005% of its CLEC installation commitments in an average of 2.50 days (Ex. 1. at 175, OP-3 & OP-4). This performance is outstanding; nonetheless, in September Qwest's average provisioning intervals not involving a dispatch can be statistically longer for CLECs than for Qwest. This is an instance when this Commission should follow the FCC's guidance, look behind the statistics, and find that Qwest meets its objectives. In all four categories of service, Qwest met at least 97.85% of its commitments. Surely the CLECs can compete and compete effectively with this type of performance.

Qwest performance in provisioning these resold services is equally outstanding when a dispatch is required. In September, for dispatches within MSAs, for residential POTS Qwest met 98.64% of its CLEC installation commitments in an average of 3.89 days Ex. 1 at 143, OP-3 & OP-4; for business POTS Qwest met 97.78% of its CLEC installation commitments in an average of 4.90 days *Id.* at 153, OP-3 & OP-4; and for Centrex 21 Qwest met 100% of its CLEC installation commitments in an average of 5.00 days Ex. 1 at 200, OP-3 & OP-4. This performance is also outstanding. Here, wholesale performance was equal to or better than retail performance. As to dispatches outside of MSAs, this high level of performance continues with Qwest consistently meeting between 94% and 100% of its commitments. Ex. 1.. at 144, 154, Ex 2. 190 & 201, OP-3 & OP-4.

In the few instances when Qwest does not meet its installation commitments and a delay ensues, the average number of delayed days has been short and statistically

indistinguishable from retail service. This is true for all 18 of the metrics surrounding resold residential POTS, business POTS, and Centrex 21 for non-dispatched orders, dispatches within the MSA, and dispatches outside MSAs. This is true irrespective of whether the delays were for facility reasons or not. *See id.*, OP-6A, OP-6B.

Maintenance and Repair. In September, the overall trouble rate for resold CLEC lines has been extremely small: 1.57% for residential POTS Ex. 1 . at 151, MR-8; 1.38% for business POTS *Id.* at 161, MR-8; and 1.03% for Centrex 21 *Id.* at 181, MR-8. There were statistically significant disparities in September between wholesale and retail performance for only business POTS and even for this product the CLEC trouble rates were low (1.38% for CLECs as compared to 1.22% for retail). This is another example of when the Commission should look behind the statistics to see the outstanding performance provided to CLEC by Qwest. A one percent trouble rate is outstanding in every circumstance.

Repairs of all four primary resold products are measured by the number of out of service troubles cleared in 24-hours and the number of troubles cleared in 48-hours. Qwest also measures the mean time to restore. All three of these metrics are tracked for dispatches within MSAs, dispatches outside of MSAs and those not requiring a dispatch; therefore, there are 9 primary repair measure per type of resold service. For resold residential POTS service in September, Qwest cleared at least 94.385% of all out of service situations in 24-hours and all 9 metrics were at parity with retail service. *Id.* at 147-150, MR-3, MR-4 & MR-6. For resold business POTS service in September, Qwest cleared at least 92.25% of all out of service situations in 24-hours and all 9 metrics were at parity with retail service. *Id.* at 157-160, MR-3, MR-4 & MR-6. Finally, for resold Centrex 21 service in September, Qwest cleared at least 100% of all out of service situations in 24 hours and all 9 metrics were at parity with retail

service. Ex. 1 at 177-180, MR-3, MR-4 & MR-6. Thus, Qwest met or exceeded performance expectations for all 27 key repair metrics around the 4 key resold products. Qwest is clearly meeting its repair obligations around Checklist Item 14.

III. Conclusion

The attached performance data shows that in September 2001, Qwest continued its outstanding performance for CLECs across all checklist items. Qwest is offering CLECs a meaningful opportunity to compete in the marketplace in Arizona today.

Respectfully submitted this 16th day of November 2001.

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EXHIBIT 1

ARIZONA RESULTS

ride the light SM

Qwest®

Performance Results

Arizona

October 2000 - September 2001

October 25, 2001

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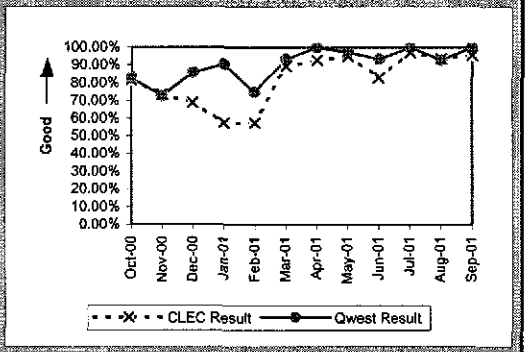
Checklist #1 - Local Interconnection - LIS Installation

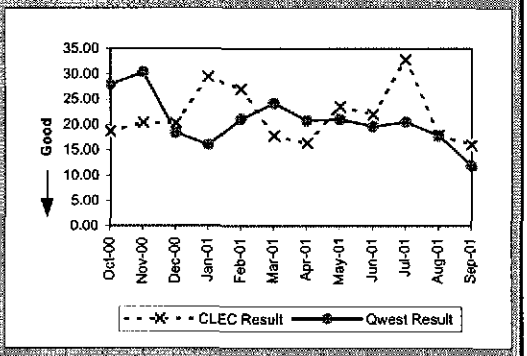
Installation Commitments Met (Percent) (OP-3)-- Interval Zone One

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	31	38	81.58%	38.77%	24	29	82.76%	0.11	-0.93
Nov-00	39	53	73.58%	44.09%	8	11	72.73%	-0.06	-1.04
Dec-00	42	61	68.85%	46.31%	6	7	85.71%	0.95	-0.42
Jan-01	27	47	57.45%	49.44%	19	21	90.48%	2.77	0.69
Feb-01	31	54	57.41%	49.45%	12	16	75.00%	1.24	-0.24
Mar-01	67	75	89.33%	30.87%	14	15	93.33%	0.32	-0.81
Apr-01	52	56	92.86%	25.75%	12	12	100.00%	N/A	-0.5
May-01	38	40	95.00%	21.79%	34	35	97.14%	0.3	-0.82
Jun-01	54	65	83.08%	37.50%	14	15	93.33%	0.94	-0.43
Jul-01	34	35	97.14%	16.66%	30	30	100.00%	N/A	-0.62
Aug-01	29	31	93.55%	24.57%	27	29	93.10%	-0.07	-1.04
Sep-01	67	70	95.71%	20.25%	14	14	100.00%	N/A	-0.64



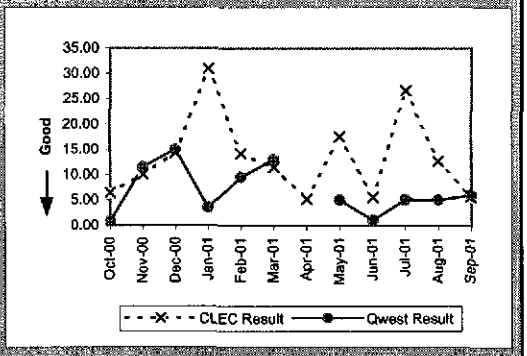
Installation Interval (Average Days) (OP-4)-- Interval Zone One

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	711	38	18.71	6.48	810	29	27.93	-3.93	-3.39
Nov-00	1084	53	20.45	10.33	334	11	30.36	-2.13	-2.29
Dec-00	1240	61	20.33	11.28	129	7	18.43	0.51	-0.69
Jan-01	1384	47	29.45	26.06	337	21	16.05	3.09	0.88
Feb-01	1459	54	27.02	15.46	338	16	21.12	1.54	-0.06
Mar-01	1339	75	17.85	10.33	363	15	24.20	-2.96	-2.8
Apr-01	918	56	16.39	7.38	250	12	20.63	-1.33	-1.81
May-01	942	40	23.55	8.93	738	35	21.09	1.66	0.01
Jun-01	1434	65	22.06	7.41	295	15	19.67	1.2	-0.27
Jul-01	1706	52	32.81	25.34	965	47	20.53	3.72	1.26
Aug-01	754	42	17.95	17.94	841	47	17.89	0.45	-0.73
Sep-01	1334	83	16.07	7.86	227	19	11.95	1.93	0.17



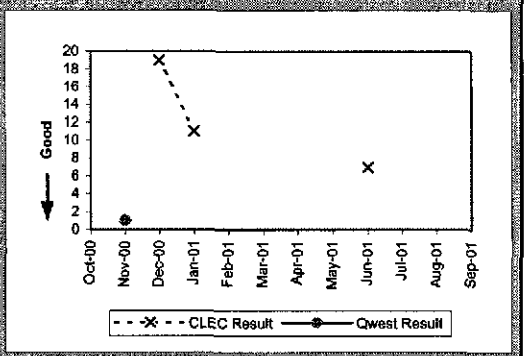
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A)-- Interval Zone One

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	45	7	6.43	4.43	4	5	0.80	1.9	0.15
Nov-00	141	14	10.07	11.06	23	2	11.50	-0.3	-1.18
Dec-00	257	18	14.28	10.86	15	1	15.00		
Jan-01	588	19	30.95	24.10	7	2	3.50	1.42	-0.14
Feb-01	327	23	14.22	14.57	38	4	9.50	0.36	-0.78
Mar-01	92	8	11.50	22.20	13	1	13.00		
Apr-01	21	4	5.25	2.06					
May-01	35	2	17.50	6.36	5	1	5.00		
Jun-01	56	10	5.60	4.74	1	1	1.00		
Jul-01	479	18	26.61	25.73	86	17	5.06	3.72	1.26
Aug-01	165	13	12.69	27.17	100	20	5.00	1.38	-0.16
Sep-01	91	16	5.69	10.58	30	5	6.00	-0.09	-1.06



Delayed Days for Facility Reasons (Average Days) (OP-6B)-- Interval Zone One

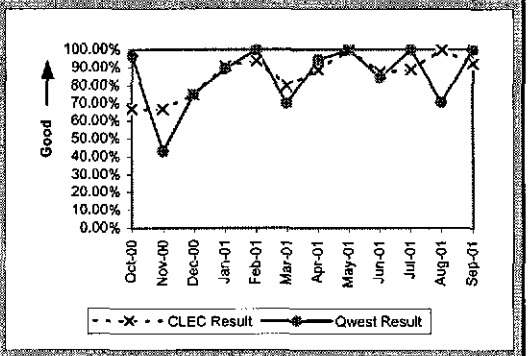
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00									
Nov-00					1	1	1.00		
Dec-00	19	1	19.00						
Jan-01	11	1	11.00						
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01	7	1	7.00						
Jul-01									
Aug-01									
Sep-01									



Checklist #1 - Local Interconnection - LIS Installation

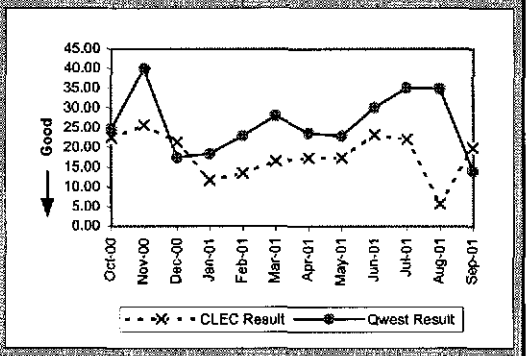
Installation Commitments Met (Percent) (OP-3)-- Interval Zone Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	4	6	66.67%	47.14%	52	54	96.30%	5.43	2.3
Nov-00	4	6	66.67%	47.14%	3	7	42.86%	-0.86	-1.53
Dec-00	6	8	75.00%	43.30%	3	4	75.00%		
Jan-01	10	11	90.91%	28.75%	17	19	89.47%	-0.12	-1.08
Feb-01	15	16	93.75%	24.21%	7	7	100.00%	N/A	-0.8
Mar-01	8	10	80.00%	40.00%	7	10	70.00%	-0.49	-1.3
Apr-01	8	9	88.89%	31.43%	17	18	94.44%	0.37	-0.77
May-01	7	7	100.00%	0.00%	13	13	100.00%	N/A	N/A
Jun-01	7	8	87.50%	33.07%	49	58	84.48%	-0.22	-1.13
Jul-01	8	9	88.89%	31.43%	20	20	100.00%	N/A	-0.37
Aug-01	4	4	100.00%	0.00%	12	17	70.59%	-1.16	-1.71
Sep-01	12	13	92.31%	26.65%	7	7	100.00%	N/A	-0.76



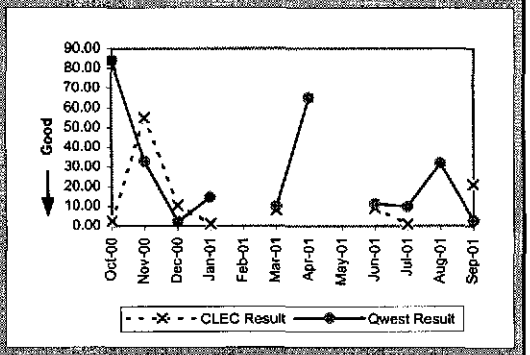
Installation Interval (Average Days) (OP-4)-- Interval Zone Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	135	6	22.50	5.43	1333	54	24.69	-0.24	-1.15
Nov-00	154	6	25.67	22.37	280	7	40.00	-0.94	-1.57
Dec-00	171	8	21.38	10.32	70	4	17.50	1.31	-0.2
Jan-01	129	11	11.73	4.52	350	19	18.42	-2.16	-2.31
Feb-01	217	16	13.56	10.24	161	7	23.00	-2.86	-2.74
Mar-01	166	10	16.60	7.50	280	10	28.00	-2.42	-2.47
Apr-01	157	9	17.44	15.47	426	18	23.67	-1.06	-1.65
May-01	122	7	17.43	12.93	299	13	23.00	-1.69	-2.03
Jun-01	186	8	23.25	18.38	1746	58	30.10	-2.03	-2.23
Jul-01	221	10	22.10	8.99	1298	37	35.08	-2.6	-2.58
Aug-01	23	4	5.75	5.06	874	25	34.96	-1.05	-1.64
Sep-01	320	16	20.00	16.73	127	9	14.11	1.3	-0.21



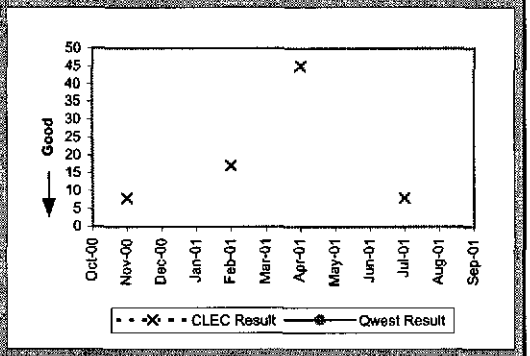
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A)-- Interval Zone Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	5	2	2.50	2.12	168	2	84.00	-0.64	-1.51
Nov-00	55	1	55.00		131	4	32.75	0.61	-0.63
Dec-00	21	2	10.50	13.44	2	1	2.00		
Jan-01	1	1	1.00		29	2	14.50	-0.74	-1.45
Feb-01									
Mar-01	16	2	8.00	1.41	29	3	9.67	-0.24	-1.15
Apr-01					65	1	65.00		
May-01									
Jun-01	9	1	9.00		101	9	11.22	-0.12	-1.07
Jul-01	1	1	1.00		168	17	9.88	-1.42	-1.86
Aug-01					413	13	31.77		
Sep-01	84	4	21.00	19.30	6	2	3.00		



Delayed Days for Facility Reasons (Average Days) (OP-6B)-- Interval Zone Two

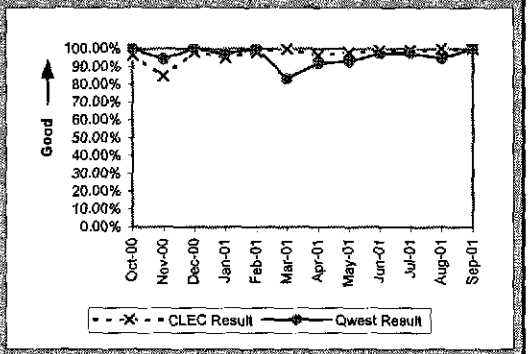
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00									
Nov-00	8	1	8.00						
Dec-00									
Jan-01									
Feb-01	17	1	17.00						
Mar-01									
Apr-01	45	1	45.00						
May-01									
Jun-01									
Jul-01	8	1	8.00						
Aug-01									
Sep-01									



Checklist #1 - Local Interconnection - LIS Installation

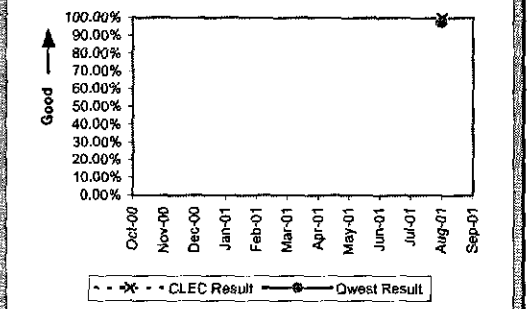
New Service Installation Quality (Percent) (OP-5)– Interval Zone One and Two

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	52	54	96.30%	18.89%	68	68	100.00%	N/A	-0.01
Nov-00	72	85	84.71%	35.99%	66	70	94.29%	2.56	0.13
Dec-00	106	108	98.15%	13.48%	30	30	100.00%	N/A	-0.53
Jan-01	99	104	95.19%	21.39%	35	36	97.22%	0.64	-0.76
Feb-01	103	105	98.10%	13.67%	39	39	100.00%	N/A	-0.6
Mar-01	112	112	100.00%	0.00%	30	36	83.33%	-2.33	-2.42
Apr-01	102	106	96.23%	19.06%	45	49	91.84%	-0.93	-1.56
May-01	84	86	97.67%	15.07%	53	57	92.98%	-1.08	-1.65
Jun-01	105	106	99.06%	9.67%	71	73	97.26%	-0.72	-1.44
Jul-01	99	100	99.00%	9.95%	83	85	97.65%	-0.61	-1.37
Aug-01	54	54	100.00%	0.00%	74	78	94.87%	-1.31	-1.8
Sep-01	73	73	100.00%	0.00%	50	50	100.00%	N/A	N/A



New Service Installation Quality (Percent) (OP-5*)– Interval Zone One and Two

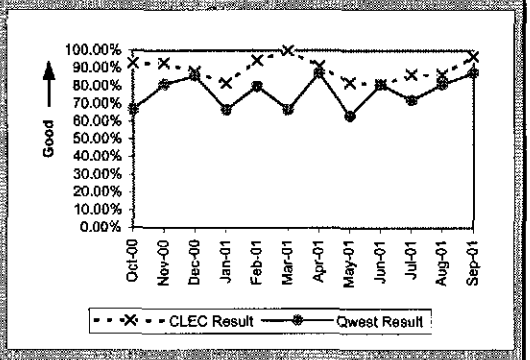
Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00									
Nov-00									
Dec-00									
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	54	54	100.00%	0.00%	76	78	97.44%	-0.92	-1.56
Sep-01									



Checklist #1 - Local Interconnection - LIS Repair

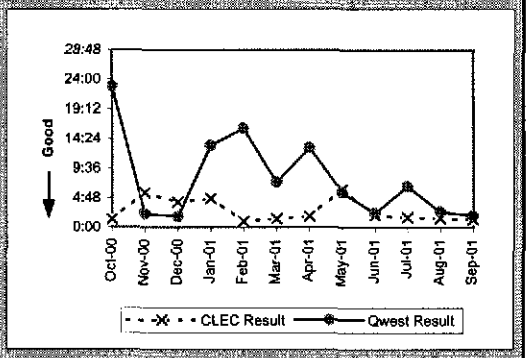
All Troubles Cleared within 4 hours (Percent) (MR-5)-- Interval Zone One

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	13	14	92.86%	25.75%	12	18	66.67%	-1.56	-1.95
Nov-00	54	58	93.10%	25.34%	17	21	80.95%	-1.22	-1.74
Dec-00	15	17	88.24%	32.22%	6	7	85.71%	-0.16	-1.1
Jan-01	31	38	81.58%	38.77%	12	18	66.67%	-1.11	-1.67
Feb-01	17	18	94.44%	22.91%	8	10	80.00%	-0.92	-1.56
Mar-01	10	10	100.00%	0.00%	14	21	66.67%	-1.84	-2.12
Apr-01	21	23	91.30%	28.18%	14	16	87.50%	-0.35	-1.21
May-01	32	39	82.05%	38.38%	12	19	63.16%	-1.4	-1.85
Jun-01	17	21	80.95%	39.27%	17	21	80.95%	0	-1
Jul-01	13	15	86.67%	33.99%	13	18	72.22%	-0.92	-1.56
Aug-01	13	15	86.67%	33.99%	17	21	80.95%	-0.43	-1.26
Sep-01	29	30	96.67%	17.95%	7	8	87.50%	-0.7	-1.42



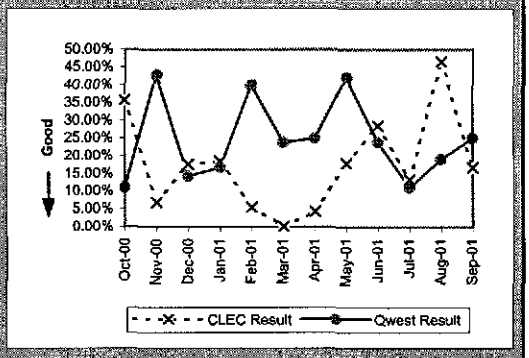
Mean Time to Restore (Hours:Minutes) (MR-6)-- Interval Zone One

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	18:15	14	1:18	1:55	411:47	18	22:53	-1.21	-1.74
Nov-00	328:36	58	5:40	24:04	47:06	21	2:15	-0.08	-1.05
Dec-00	69:58	17	4:07	10:35	12:36	7	1:48	0.45	-0.73
Jan-01	180:05	38	4:44	16:25	239:09	18	13:17	-1.12	-1.68
Feb-01	18:11	18	1:01	1:28	160:32	10	16:03	-0.97	-1.59
Mar-01	13:56	10	1:24	0:59	153:45	21	7:19	-0.78	-1.47
Apr-01	41:22	23	1:48	1:38	206:09	16	12:53	-0.77	-1.47
May-01	240:13	39	6:10	18:55	108:10	19	5:42	-0.36	-1.22
Jun-01	42:10	21	2:00	2:20	49:19	21	2:21	-0.65	-1.4
Jul-01	24:45	15	1:39	1:49	120:44	18	6:42	-0.78	-1.47
Aug-01	22:31	15	1:30	1:48	53:33	21	2:33	-1.42	-1.86
Sep-01	39:10	30	1:18	0:56	15:28	8	1:56	-0.77	-1.47



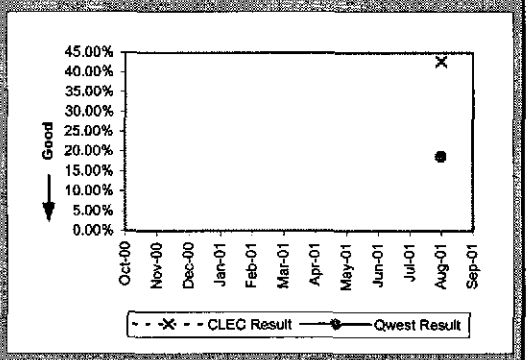
Repair Repeat Report Rate (Percent) (MR-7)-- Interval Zone One

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	5	14	35.71%	47.92%	2	18	11.11%	1.72	0.05
Nov-00	4	58	6.90%	25.34%	9	21	42.86%	-2.85	-2.73
Dec-00	3	17	17.65%	38.12%	1	7	14.29%	0.01	-0.99
Jan-01	7	38	18.42%	38.77%	3	18	16.67%	0.07	-0.96
Feb-01	1	18	5.56%	22.91%	4	10	40.00%	-1.78	-2.08
Mar-01	0	10	0.00%	0.00%	5	21	23.81%	-1.45	-1.88
Apr-01	1	23	4.35%	20.39%	4	16	25.00%	-1.47	-1.89
May-01	7	39	17.95%	38.38%	8	19	42.11%	-1.75	-2.06
Jun-01	6	21	28.57%	45.18%	5	21	23.81%	0.18	-0.89
Jul-01	2	15	13.33%	33.99%	2	18	11.11%	0.14	-0.92
Aug-01	7	15	46.67%	49.89%	4	21	19.05%	1.7	0.04
Sep-01	5	30	16.67%	37.27%	2	8	25.00%	-0.48	-1.29



Repair Repeat Report Rate (Percent) (MR-7*)-- Interval Zone One

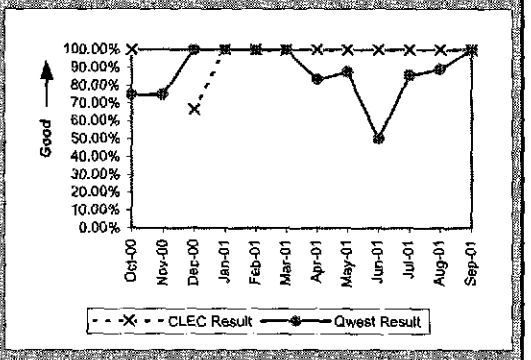
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00									
Nov-00									
Dec-00									
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	6	14	42.86%	49.49%	3	16	18.75%	1.36	-0.17
Sep-01									



Checklist #1 - Local Interconnection - LIS Repair

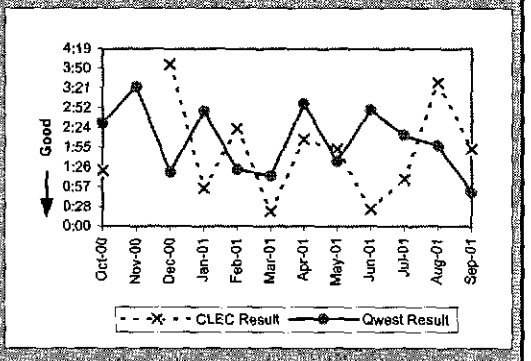
All Troubles Cleared within 4 hours (Percent) (MR-5)– Interval Zone Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	1	1	100.00%	0.00%	3	4	75.00%	-0.52	-1.31
Nov-00					3	4	75.00%		
Dec-00	2	3	66.67%	47.14%	3	3	100.00%	N/A	0.03
Jan-01	1	1	100.00%	0.00%	1	1	100.00%	N/A	N/A
Feb-01	5	5	100.00%	0.00%	3	3	100.00%	N/A	N/A
Mar-01	1	1	100.00%	0.00%	9	9	100.00%	N/A	N/A
Apr-01	6	6	100.00%	0.00%	5	6	83.33%	-0.77	-1.47
May-01	4	4	100.00%	0.00%	7	8	87.50%	-0.62	-1.38
Jun-01	1	1	100.00%	0.00%	1	2	50.00%	-0.82	-1.5
Jul-01	3	3	100.00%	0.00%	6	7	85.71%	-0.59	-1.36
Aug-01	2	2	100.00%	0.00%	8	9	88.89%	-0.45	-1.27
Sep-01	2	2	100.00%	0.00%	2	2	100.00%	N/A	N/A



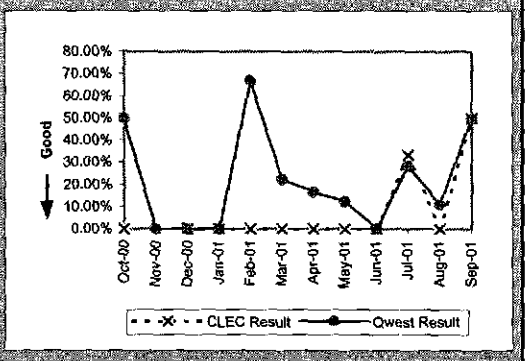
Mean Time to Restore (Hours:Minutes) (MR-6)– Interval Zone Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	1:22	1	1:22		10:06	4	2:31	-0.33	-1.2
Nov-00					13:34	4	3:24		
Dec-00	11:52	3	3:57	5:25	4:00	3	1:20	3.8	1.31
Jan-01	0:56	1	0:56		2:48	1	2:48		
Feb-01	11:53	5	2:23	1:34	4:10	3	1:23	0.4	-0.75
Mar-01	0:22	1	0:22		11:02	9	1:14	-1.16	-1.7
Apr-01	12:42	6	2:07	1:05	17:56	6	2:59	-0.44	-1.27
May-01	7:33	4	1:53	1:29	12:44	8	1:35	0.27	-0.83
Jun-01	0:25	1	0:25		5:39	2	2:50	-0.88	-1.52
Jul-01	3:26	3	1:09	0:52	15:28	7	2:13	-0.71	-1.43
Aug-01	7:00	2	3:30	0:35	17:46	9	1:58	1.28	-0.22
Sep-01	3:48	2	1:54	1:05	1:41	2	0:51	0.74	-0.55



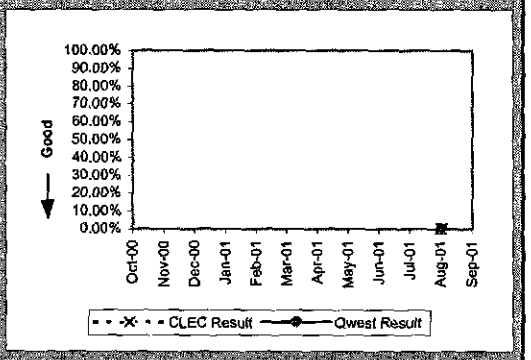
Repair Repeat Report Rate (Percent) (MR-7)– Interval Zone Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	0	1	0.00%	0.00%	2	4	50.00%	-0.89	-1.54
Nov-00					0	4	0.00%		
Dec-00	0	3	0.00%	0.00%	0	3	0.00%	N/A	N/A
Jan-01	0	1	0.00%	0.00%	0	1	0.00%	N/A	N/A
Feb-01	0	5	0.00%	0.00%	2	3	66.67%	-1.94	-2.18
Mar-01	0	1	0.00%	0.00%	2	9	22.22%	-0.51	-1.31
Apr-01	0	6	0.00%	0.00%	1	6	16.67%	-0.77	-1.47
May-01	0	4	0.00%	0.00%	1	8	12.50%	-0.62	-1.38
Jun-01	0	1	0.00%	0.00%	0	2	0.00%	N/A	N/A
Jul-01	1	3	33.33%	47.14%	2	7	28.57%	0.01	-0.99
Aug-01	0	2	0.00%	0.00%	1	9	11.11%	-0.45	-1.27
Sep-01	1	2	50.00%	50.00%	1	2	50.00%	0	-1



Repair Repeat Report Rate (Percent) (MR-7*)– Interval Zone Two

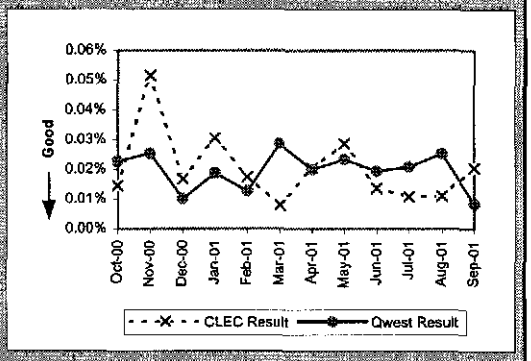
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00									
Nov-00									
Dec-00									
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	0	1	0.00%	0.00%	0	6	0.00%	N/A	N/A
Sep-01									



Checklist #1 - Local Interconnection - LIS Repair

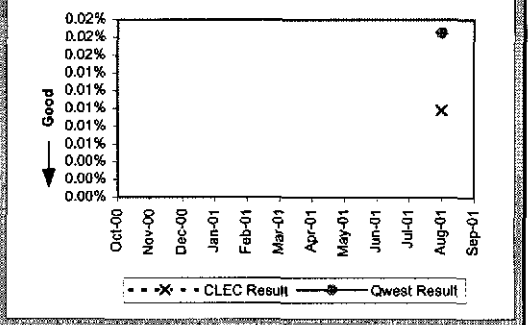
Trouble Rate (Percent) (MR-8)-- Interval Zone One and Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	15	103744	0.01%	1.20%	22	97327	0.02%	-1.21	-1.74
Nov-00	58	112447	0.05%	2.27%	25	98403	0.03%	3.76	1.29
Dec-00	20	119836	0.02%	1.29%	10	99099	0.01%	1.53	-0.07
Jan-01	39	128068	0.03%	1.74%	19	101565	0.02%	2.04	0.24
Feb-01	23	132488	0.02%	1.32%	13	102573	0.01%	1	-0.39
Mar-01	11	137491	0.01%	0.89%	30	105321	0.03%	-2.96	-2.8
Apr-01	29	142315	0.02%	1.43%	22	110149	0.02%	0.07	-0.96
May-01	43	150514	0.03%	1.69%	27	115279	0.02%	0.86	-0.48
Jun-01	22	160080	0.01%	1.17%	23	118735	0.02%	-1.06	-1.64
Jul-01	18	165279	0.01%	1.04%	25	119757	0.02%	-1.82	-2.11
Aug-01	17	153251	0.01%	1.05%	30	118669	0.03%	-2.31	-2.4
Sep-01	32	155391	0.02%	1.43%	10	118525	0.01%	3.43	1.09



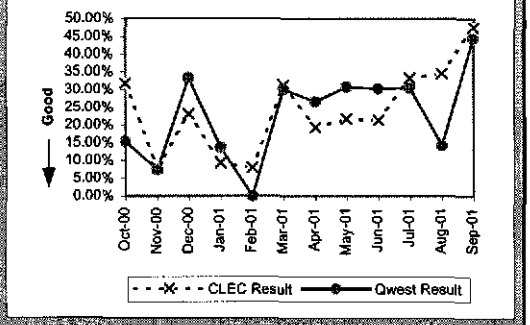
Trouble Rate (Percent) (MR-8*)-- Interval Zone One and Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00									
Nov-00									
Dec-00									
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	15	153251	0.01%	0.99%	22	118669	0.02%	-1.66	-2.01
Sep-01									



Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10)-- Interval Zone One and Two

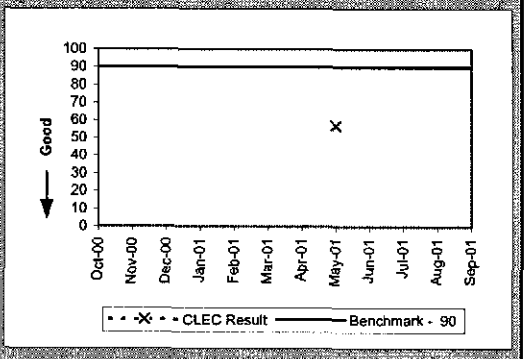
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	7	22	31.82%	46.58%	4	26	15.38%	1.39	-0.15
Nov-00	5	63	7.94%	27.03%	2	27	7.41%	0.09	-0.94
Dec-00	6	26	23.08%	42.13%	5	15	33.33%	-0.67	-1.41
Jan-01	4	43	9.30%	29.05%	3	22	13.64%	-0.48	-1.29
Feb-01	2	25	8.00%	27.13%	0	13	0.00%	N/A	-0.5
Mar-01	5	16	31.25%	46.35%	13	43	30.23%	0.06	-0.96
Apr-01	7	36	19.44%	39.58%	8	30	26.67%	-0.66	-1.4
May-01	12	55	21.82%	41.30%	12	39	30.77%	-0.93	-1.56
Jun-01	6	28	21.43%	41.03%	10	33	30.30%	-0.75	-1.46
Jul-01	9	27	33.33%	47.14%	11	36	30.56%	0.2	-0.88
Aug-01	9	26	34.62%	47.57%	5	35	14.29%	1.81	0.1
Sep-01	29	61	47.54%	49.94%	8	18	44.44%	0.2	-0.88



Checklist #1 - Collocation

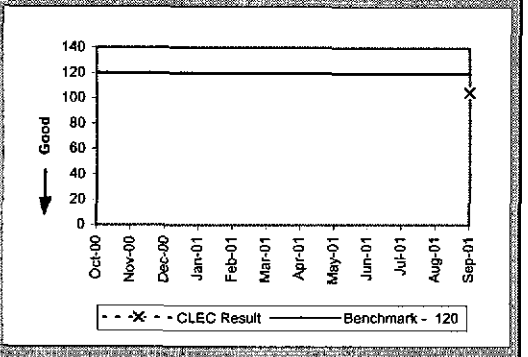
Scheduled Interval 90 Calender Days or Less (Average Days) (CP-1A)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	CLEC Std Dev
Oct-00				
Nov-00				
Dec-00				
Jan-01				
Feb-01				
Mar-01				
Apr-01				
May-01	57	1	57.00	
Jun-01				
Jul-01				
Aug-01				
Sep-01				



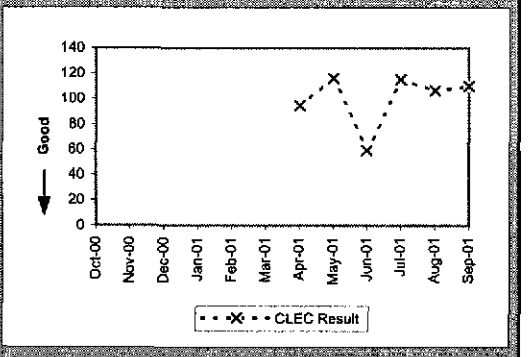
Scheduled Interval 91 to 120 Calendar Days (Average Days) (CP-1B)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	CLEC Std Dev
Oct-00				
Nov-00				
Dec-00				
Jan-01				
Feb-01				
Mar-01				
Apr-01				
May-01				
Jun-01				
Jul-01				
Aug-01				
Sep-01	105	1	105.00	



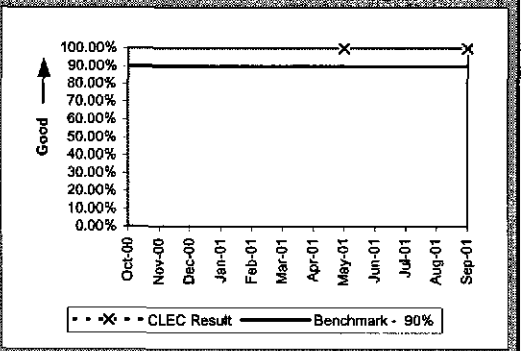
Scheduled Interval 121 to 150 Calendar Days (Average Days) (CP-1C)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	CLEC Std Dev
Oct-00				
Nov-00				
Dec-00				
Jan-01				
Feb-01				
Mar-01				
Apr-01	474	5	94.80	15.30
May-01	116	1	116.00	
Jun-01	178	3	59.33	14.57
Jul-01	461	4	115.25	10.50
Aug-01	639	6	106.50	25.61
Sep-01	220	2	110.00	15.56



Non-Forcasted & Late Collocations (Percent) (CP-2B)-- Interval Zone One and Two

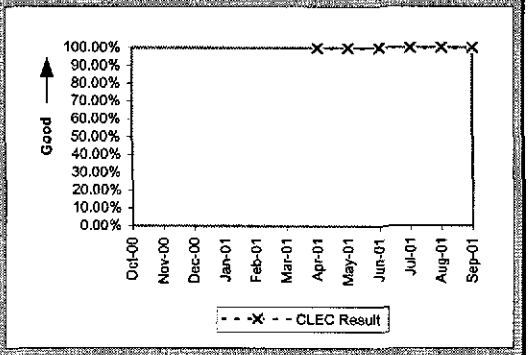
Date	CLEC Num	CLEC Denom	CLEC Result	CLEC Std Dev
Oct-00				
Nov-00				
Dec-00				
Jan-01				
Feb-01				
Mar-01				
Apr-01				
May-01	1	1	100.00%	0.00%
Jun-01				
Jul-01				
Aug-01				
Sep-01	1	1	100.00%	0.00%



Checklist #1 - Collocation

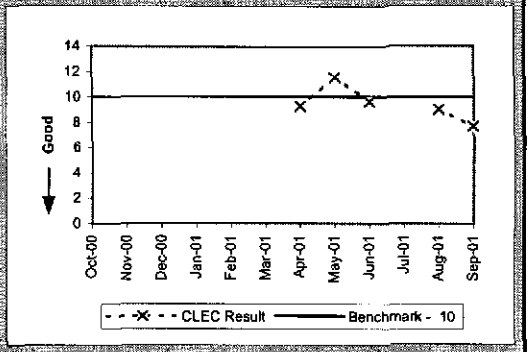
Collocations with Intervals Longer than 120 Days (Percent) (CP-2C)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	CLEC Std Dev
Oct-00				
Nov-00				
Dec-00				
Jan-01				
Feb-01				
Mar-01				
Apr-01	18	18	100.00%	0.00%
May-01	8	8	100.00%	0.00%
Jun-01	4	4	100.00%	0.00%
Jul-01	6	6	100.00%	0.00%
Aug-01	8	8	100.00%	0.00%
Sep-01	2	2	100.00%	0.00%



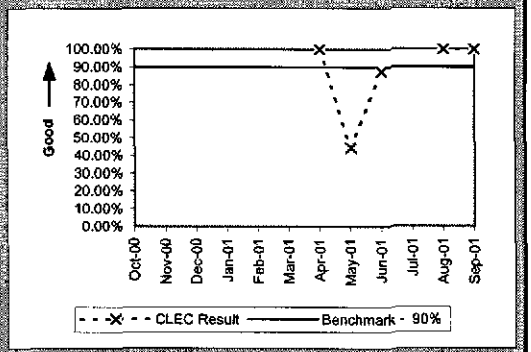
Collocation Feasibility Study Interval (Average Days) (CP-3)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	CLEC Std Dev
Oct-00				
Nov-00				
Dec-00				
Jan-01				
Feb-01				
Mar-01				
Apr-01	37	4	9.25	0.96
May-01	104	9	11.56	1.88
Jun-01	77	8	9.62	0.74
Jul-01				
Aug-01	27	3	9.00	0.00
Sep-01	54	7	7.71	0.95



Collocation Feasibility Study Commitments Met (Percent) (CP-4)-- Interval Zone One and Two

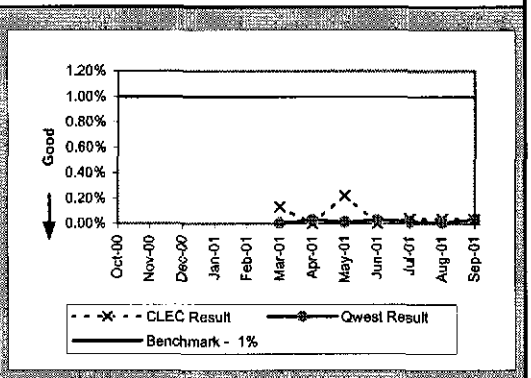
Date	CLEC Num	CLEC Denom	CLEC Result	CLEC Std Dev
Oct-00				
Nov-00				
Dec-00				
Jan-01				
Feb-01				
Mar-01				
Apr-01	4	4	100.00%	0.00%
May-01	4	9	44.44%	49.69%
Jun-01	7	8	87.50%	33.07%
Jul-01				
Aug-01	4	4	100.00%	0.00%
Sep-01	8	8	100.00%	0.00%



Checklist #1 - Trunk Blocking

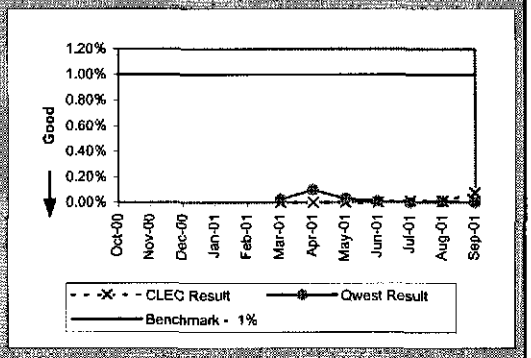
Trunk Blockage to Qwest Tandem Offices (Percent) (NI-1A)-- Interval Zone One and Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00									
Nov-00									
Dec-00									
Jan-01									
Feb-01									
Mar-01	24.85	18504	0.13%	0.36%	1.73	31717	0.01%	444.84	269.44
Apr-01	0	18072	0.00%	0.00%	9.81	31981	0.03%	-11.06	-7.73
May-01	43.22	19680	0.22%	1.57%	4.93	32101	0.02%	192.37	115.95
Jun-01	0.23	21624	0.00%	0.03%	9.29	32605	0.03%	-15.94	-10.69
Jul-01	7.89	20736	0.04%	0.60%	6.01	32953	0.02%	12.51	6.61
Aug-01	6.57	16584	0.04%	0.28%	3.8	32953	0.01%	112.29	67.27
Sep-01	6.35	18144	0.04%	0.18%	10.33	32953	0.03%	1.15	-0.3



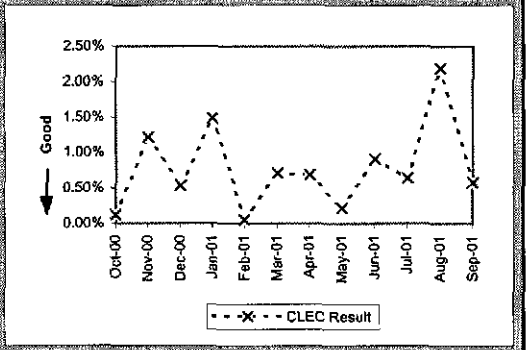
Trunk Blockage to Qwest End Offices (Percent) (NI-1B)-- Interval Zone One and Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00									
Nov-00									
Dec-00									
Jan-01									
Feb-01									
Mar-01	0	5352	0.00%	0.00%	14.07	59324	0.02%	-9.5	-6.78
Apr-01	0	5136	0.00%	0.00%	58.52	59900	0.10%	-11.22	-7.82
May-01	0	5256	0.00%	0.00%	16.9	60260	0.03%	-6.04	-4.67
Jun-01	0	6192	0.00%	0.00%	5.93	63092	0.01%	-6.96	-5.23
Jul-01	1	6192	0.02%	0.08%	1.98	63620	0.00%	21.69	12.18
Aug-01	0.66	5616	0.01%	0.06%	5.62	63668	0.01%	1.66	0.01
Sep-01	3.97	4968	0.08%	0.25%	1.7	62260	0.00%	83.51	49.77

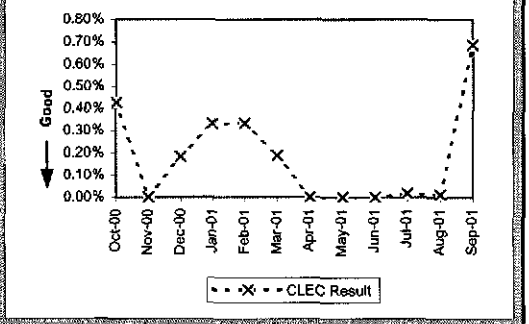


Checklist #1 - Trunk Blocking

Trunk Blockage to Qwest Tandem Offices (Percent) (NI-1C)-- Interval Zone One and Two				
Date	CLEC Num	CLEC Denom	CLEC Result	CLEC Std Dev
Oct-00	21.84	17160	0.13%	0.41%
Nov-00	208.93	17136	1.22%	4.61%
Dec-00	103.49	19392	0.53%	2.42%
Jan-01	291.74	19656	1.48%	6.49%
Feb-01	9.78	19128	0.05%	0.31%
Mar-01	133.02	18696	0.71%	5.68%
Apr-01	126.03	18264	0.69%	6.69%
May-01	43.22	19680	0.22%	1.57%
Jun-01	199.95	21984	0.91%	7.96%
Jul-01	135.55	21216	0.64%	4.39%
Aug-01	404.16	18408	2.20%	6.93%
Sep-01	114.64	19800	0.58%	2.44%



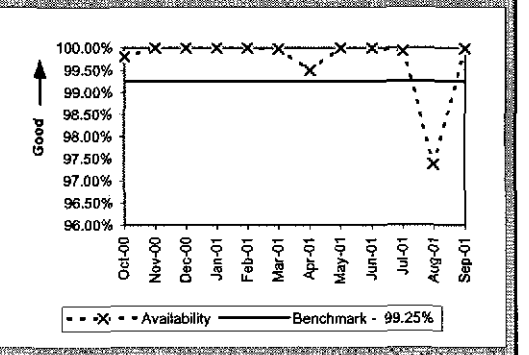
Trunk Blockage to Qwest End Offices (Percent) (NI-1D)-- Interval Zone One and Two				
Date	CLEC Num	CLEC Denom	CLEC Result	CLEC Std Dev
Oct-00	14.58	3408	0.43%	1.88%
Nov-00	0	3816	0.00%	0.00%
Dec-00	7.09	3864	0.18%	0.76%
Jan-01	16.97	5112	0.33%	3.10%
Feb-01	17.72	5304	0.33%	3.14%
Mar-01	10.14	5400	0.19%	1.98%
Apr-01	0	5136	0.00%	0.00%
May-01	0	5256	0.00%	0.00%
Jun-01	0	6192	0.00%	0.00%
Jul-01	1	6192	0.02%	0.08%
Aug-01	0.66	5616	0.01%	0.06%
Sep-01	37.86	5520	0.69%	1.86%



Checklist #2 - Gateway Availability

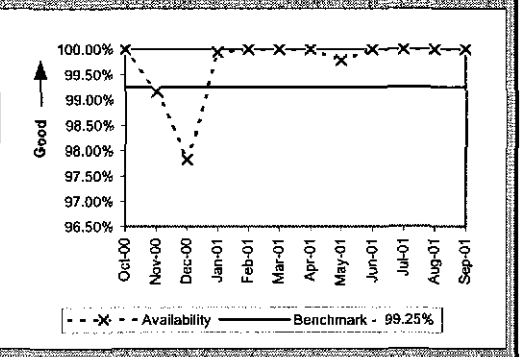
Gateway Availability - IMA-GUI (Percent) All (GA-1 A)-- Interval Zone One and Two

Date	Availability
Oct-00	99.81%
Nov-00	100.00%
Dec-00	100.00%
Jan-01	100.00%
Feb-01	100.00%
Mar-01	99.98%
Apr-01	99.49%
May-01	100.00%
Jun-01	100.00%
Jul-01	99.92%
Aug-01	97.38%
Sep-01	99.99%



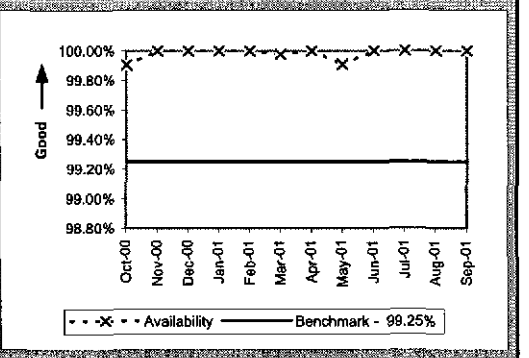
Gateway Availability - IMA-GUI (Percent) Fetch-n-Stuff (GA-1 B)-- Interval Zone One and Two

Date	Availability
Oct-00	100.00%
Nov-00	99.16%
Dec-00	97.83%
Jan-01	99.94%
Feb-01	100.00%
Mar-01	100.00%
Apr-01	100.00%
May-01	99.78%
Jun-01	100.00%
Jul-01	100.00%
Aug-01	100.00%
Sep-01	100.00%



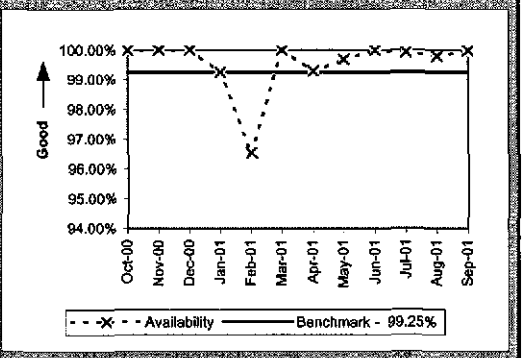
Gateway Availability - IMA-GUI (Percent) Data Arbiter (GA-1 C)-- Interval Zone One and Two

Date	Availability
Oct-00	99.91%
Nov-00	100.00%
Dec-00	100.00%
Jan-01	100.00%
Feb-01	100.00%
Mar-01	99.98%
Apr-01	100.00%
May-01	99.91%
Jun-01	100.00%
Jul-01	100.00%
Aug-01	100.00%
Sep-01	100.00%



Gateway Availability - IMA-EDI (Percent) Default (GA-2)-- Interval Zone One and Two

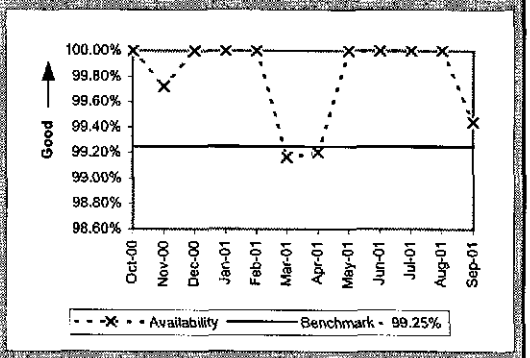
Date	Availability
Oct-00	100.00%
Nov-00	100.00%
Dec-00	100.00%
Jan-01	99.25%
Feb-01	96.54%
Mar-01	100.00%
Apr-01	99.30%
May-01	99.69%
Jun-01	100.00%
Jul-01	99.92%
Aug-01	99.79%
Sep-01	99.99%



Checklist #2 - Gateway Availability

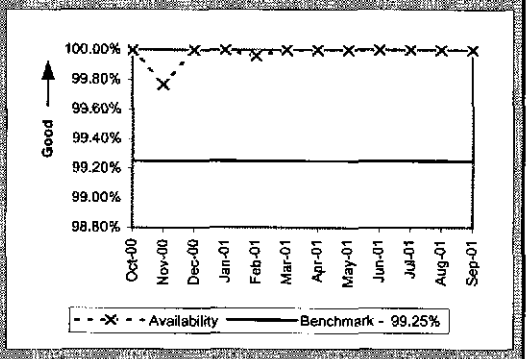
Gateway Availability - EB-TA (Percent) Default (GA-3)-- Interval Zone One and Two

Date	Availability
Oct-00	100.00%
Nov-00	99.72%
Dec-00	100.00%
Jan-01	100.00%
Feb-01	100.00%
Mar-01	99.17%
Apr-01	99.20%
May-01	100.00%
Jun-01	100.00%
Jul-01	100.00%
Aug-01	100.00%
Sep-01	99.44%



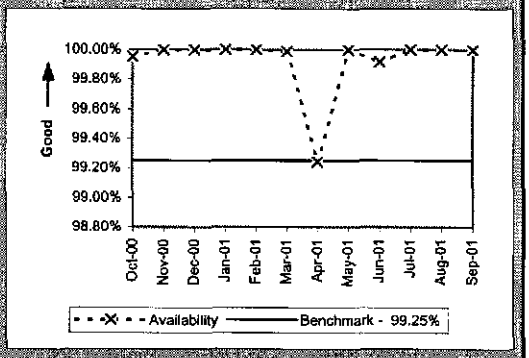
System Availability - EXACT (Percent) Default (GA-4)-- Interval Zone One and Two

Date	Availability
Oct-00	100.00%
Nov-00	99.77%
Dec-00	100.00%
Jan-01	100.00%
Feb-01	99.96%
Mar-01	100.00%
Apr-01	100.00%
May-01	100.00%
Jun-01	100.00%
Jul-01	100.00%
Aug-01	100.00%
Sep-01	100.00%



Gateway Availability - GUI - Repair (Percent) Default (GA-6)-- Interval Zone One and Two

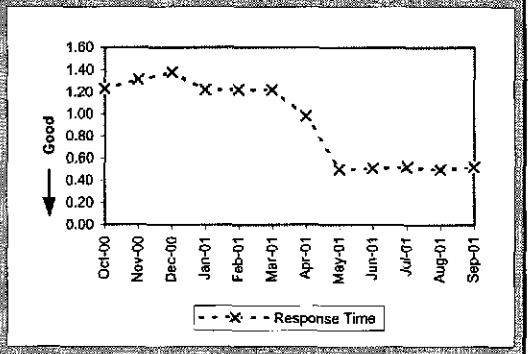
Date	Availability
Oct-00	99.95%
Nov-00	100.00%
Dec-00	100.00%
Jan-01	100.00%
Feb-01	100.00%
Mar-01	99.99%
Apr-01	99.24%
May-01	100.00%
Jun-01	99.92%
Jul-01	100.00%
Aug-01	100.00%
Sep-01	100.00%



Checklist #2 - Preorder Response Times - IMA

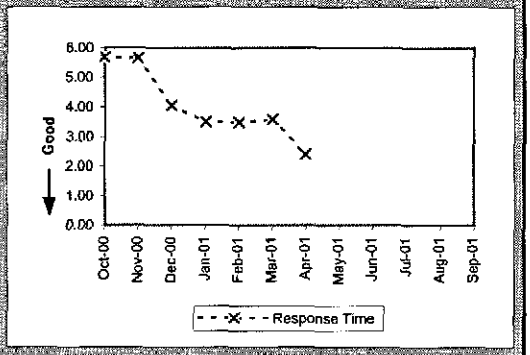
Pre-Order Response Times (Appt. Scheduler) (Avg Sec) IMA Request (PO-1 A-1(a))

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Oct-00	1073.79	873	1.23	0.01
Nov-00	1101.71	841	1.31	0.33
Dec-00	1512.48	1096	1.38	0.37
Jan-01	2176.48	1784	1.22	0.01
Feb-01	1939.8	1590	1.22	0.01
Mar-01	2069.12	1696	1.22	0.01
Apr-01	1538.6	1570	0.98	0.35
May-01	1007.5	2015	0.50	0.09
Jun-01	964.92	1892	0.51	0.14
Jul-01	902.2	1735	0.52	0.09
Aug-01	1187.5	2375	0.50	0.09
Sep-01	1100.84	2117	0.52	0.14



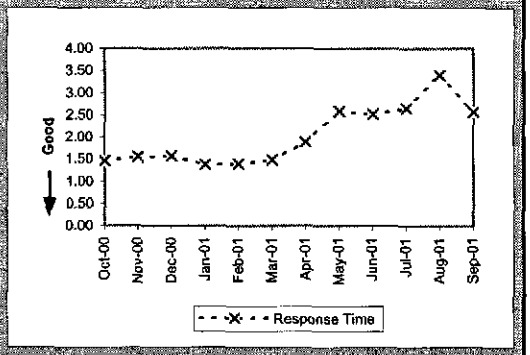
Pre-Order Response Times (Appt. Scheduler) (Avg Sec) IMA Response (PO-1 A-1(b))

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Oct-00	4967.37	873	5.69	4.24
Nov-00	4760.06	841	5.66	3.03
Dec-00	4449.76	1096	4.06	2.04
Jan-01	6244	1784	3.50	1.36
Feb-01	5549.1	1590	3.49	1.03
Mar-01	6071.68	1696	3.58	1.54
Apr-01	3768	1570	2.40	2.00
May-01				
Jun-01				
Jul-01				
Aug-01				
Sep-01				



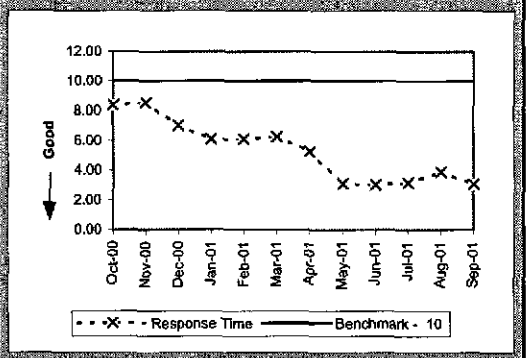
Pre-Order Response Times (Appt. Scheduler) (Avg Sec) IMA Accept (PO-1 A-1(c))

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Oct-00	1274.58	873	1.46	0.75
Nov-00	1311.96	841	1.56	1.08
Dec-00	1720.72	1096	1.57	1.23
Jan-01	2461.92	1784	1.38	0.57
Feb-01	2226	1590	1.40	0.74
Mar-01	2510.08	1696	1.48	1.41
Apr-01	2967.3	1570	1.89	1.45
May-01	5218.85	2015	2.59	2.18
Jun-01	4767.84	1892	2.52	0.96
Jul-01	4597.75	1735	2.65	1.47
Aug-01	8075	2375	3.40	3.20
Sep-01	5440.69	2117	2.57	0.56



Pre-Order Response Times (Appt. Scheduler) (Avg Sec) IMA Aggregate (PO-1 A-1 Total)

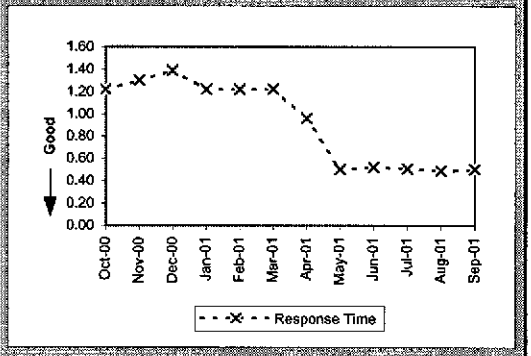
Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Oct-00	7315.74	873	8.38	
Nov-00	7173.73	841	8.53	
Dec-00	7682.96	1096	7.01	
Jan-01	10882.4	1784	6.10	
Feb-01	9714.9	1590	6.11	
Mar-01	10650.88	1696	6.28	
Apr-01	8273.9	1570	5.27	
May-01	6226.35	2015	3.09	
Jun-01	5732.76	1892	3.03	
Jul-01	5499.95	1735	3.17	
Aug-01	9262.5	2375	3.90	
Sep-01	6541.53	2117	3.09	



Checklist #2 - Preorder Response Times - IMA

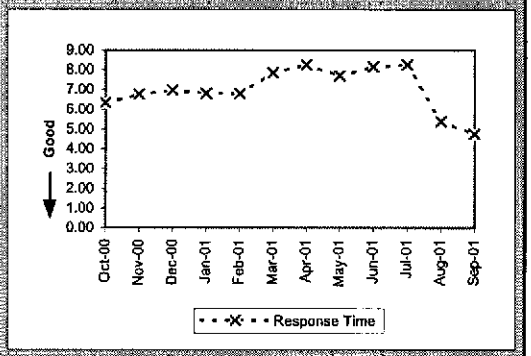
Pre-Order Response Times (Service Availability) (Avg Sec) IMA Request (PO-1 A-2(a))

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Oct-00	1313.94	1077	1.22	0.01
Nov-00	1328.6	1022	1.30	0.32
Dec-00	1758.35	1265	1.39	0.37
Jan-01	2780.38	2279	1.22	0.01
Feb-01	2455.86	2013	1.22	0.01
Mar-01	2605.92	2136	1.22	0.01
Apr-01	1923.84	2004	0.96	0.37
May-01	1436.5	2873	0.50	0.08
Jun-01	1469	2825	0.52	0.19
Jul-01	1386.18	2718	0.51	0.09
Aug-01	1666	3400	0.49	0.06
Sep-01	1635	3270	0.50	0.17



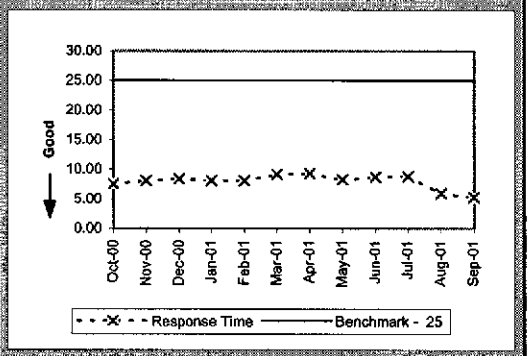
Pre-Order Response Times (Service Availability) (Avg Sec) IMA Response (PO-1 A-2(b))

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Oct-00	6817.41	1077	6.33	1.62
Nov-00	6898.5	1022	6.75	2.00
Dec-00	8829.7	1265	6.98	4.00
Jan-01	15542.78	2279	6.82	1.72
Feb-01	13688.4	2013	6.80	2.48
Mar-01	16767.6	2136	7.85	3.17
Apr-01	16573.08	2004	8.27	3.18
May-01	22150.83	2873	7.71	1.82
Jun-01	23052	2825	8.16	2.59
Jul-01	22477.86	2718	8.27	2.14
Aug-01	18394	3400	5.41	2.96
Sep-01	15565.2	3270	4.76	2.64



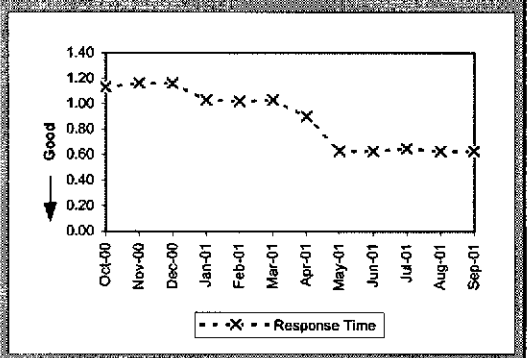
Pre-Order Response Times (Service Availability) (Avg Sec) IMA Aggregate (PO-1 A-2 Total)

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Oct-00	8131.35	1077	7.55	
Nov-00	8227.1	1022	8.05	
Dec-00	10588.05	1265	8.37	
Jan-01	18323.16	2279	8.04	
Feb-01	16144.26	2013	8.02	
Mar-01	19373.52	2136	9.07	
Apr-01	18496.92	2004	9.23	
May-01	23587.33	2873	8.21	
Jun-01	24521	2825	8.68	
Jul-01	23864.04	2718	8.78	
Aug-01	20060	3400	5.90	
Sep-01	17200.2	3270	5.26	



Pre-Order Response Times (Facility Check) (Avg Sec) IMA Request (PO-1 A-3(a))

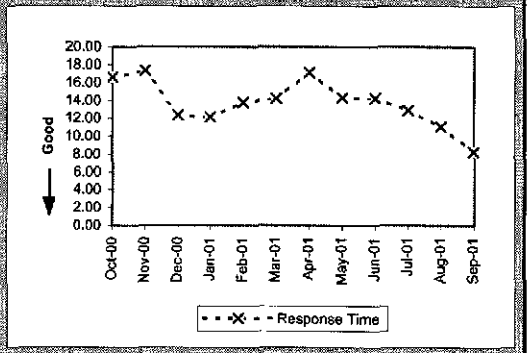
Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Oct-00	268.94	238	1.13	0.01
Nov-00	283.04	244	1.16	0.25
Dec-00	445.44	384	1.16	0.34
Jan-01	451.14	438	1.03	0.05
Feb-01	409.02	401	1.02	0.01
Mar-01	473.8	460	1.03	0.05
Apr-01	378	420	0.90	0.22
May-01	298.62	474	0.63	0.44
Jun-01	272.16	432	0.63	0.13
Jul-01	251.55	387	0.65	0.07
Aug-01	341.46	542	0.63	0.05
Sep-01	304.29	483	0.63	0.06



Checklist #2 - Preorder Response Times - IMA

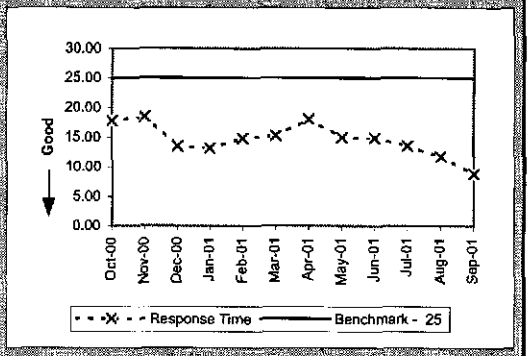
Pre-Order Response Times (Facility Check) (Avg Sec) IMA Response (PO-1 A-3(b))

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Oct-00	3962.7	238	16.65	4.94
Nov-00	4230.96	244	17.34	4.58
Dec-00	4738.56	384	12.34	3.73
Jan-01	5326.08	438	12.16	5.38
Feb-01	5545.83	401	13.83	2.75
Mar-01	6545.8	460	14.23	10.50
Apr-01	7198.8	420	17.14	10.11
May-01	6797.16	474	14.34	2.95
Jun-01	6156	432	14.25	5.95
Jul-01	4992.3	387	12.90	3.63
Aug-01	6005.36	542	11.08	7.05
Sep-01	3994.41	483	8.27	2.86



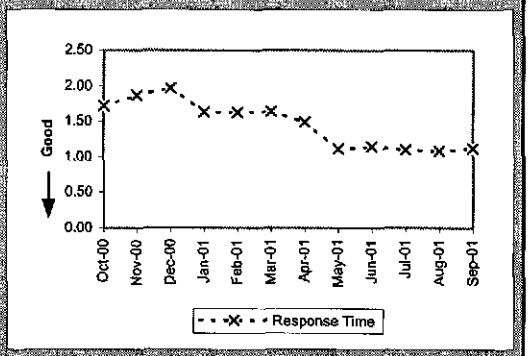
Pre-Order Response Times (Facility Check) (Avg Sec) IMA Aggregate (PO-1 A-3 Total)

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Oct-00	4231.64	238	17.78	
Nov-00	4514	244	18.50	
Dec-00	5184	384	13.50	
Jan-01	5777.22	438	13.19	
Feb-01	5954.85	401	14.85	
Mar-01	7019.6	460	15.26	
Apr-01	7576.8	420	18.04	
May-01	7095.78	474	14.97	
Jun-01	6428.16	432	14.88	
Jul-01	5243.85	387	13.55	
Aug-01	6346.82	542	11.71	
Sep-01	4298.7	483	8.90	



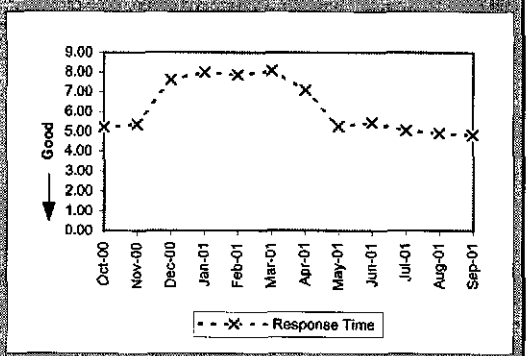
Pre-Order Response Times (Address Validation) (Avg Sec) IMA Request (PO-1 A-4(a))

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Oct-00	3030.64	1762	1.72	0.46
Nov-00	3182.74	1702	1.87	0.69
Dec-00	4456.14	2262	1.97	0.73
Jan-01	5763.68	3536	1.63	0.28
Feb-01	5157.32	3164	1.63	0.28
Mar-01	5971.24	3641	1.64	0.30
Apr-01	5058.55	3395	1.49	0.39
May-01	4642.02	4182	1.11	0.17
Jun-01	4594.2	4030	1.14	0.25
Jul-01	4216.3	3833	1.10	0.18
Aug-01	5564.16	5152	1.08	0.16
Sep-01	5418.56	4838	1.12	0.21



Pre-Order Response Times (Address Validation) (Avg Sec) IMA Response (PO-1 A-4(b))

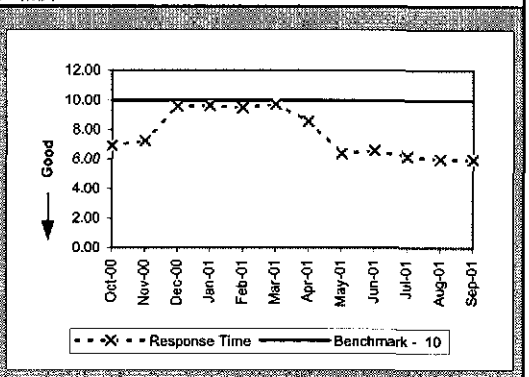
Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Oct-00	9180.02	1762	5.21	2.17
Nov-00	9139.74	1702	5.37	6.46
Dec-00	17213.82	2262	7.61	2.75
Jan-01	28323.36	3536	8.01	2.77
Feb-01	24900.68	3164	7.87	2.62
Mar-01	29419.28	3641	8.08	3.54
Apr-01	24070.55	3395	7.09	4.52
May-01	22039.14	4182	5.27	2.90
Jun-01	21963.5	4030	5.45	3.19
Jul-01	19394.98	3833	5.06	4.32
Aug-01	25347.84	5152	4.92	2.88
Sep-01	23367.54	4838	4.83	2.84



Checklist #2 - Preorder Response Times - IMA

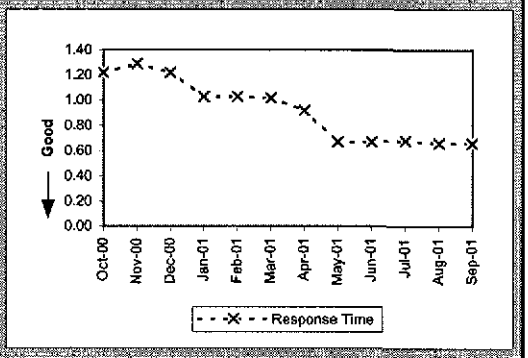
Pre-Order Response Times (Address Validation) (Avg Sec) IMA Aggregate (PO-1 A-4 Total)

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Oct-00	12210.66	1762	6.93	
Nov-00	12322.48	1702	7.24	
Dec-00	21669.96	2262	9.58	
Jan-01	34087.04	3536	9.64	
Feb-01	30058	3164	9.50	
Mar-01	35390.52	3641	9.72	
Apr-01	29129.1	3395	8.58	
May-01	26681.16	4182	6.38	
Jun-01	26557.7	4030	6.59	
Jul-01	23611.28	3833	6.16	
Aug-01	30912	5152	6.00	
Sep-01	28786.1	4838	5.95	



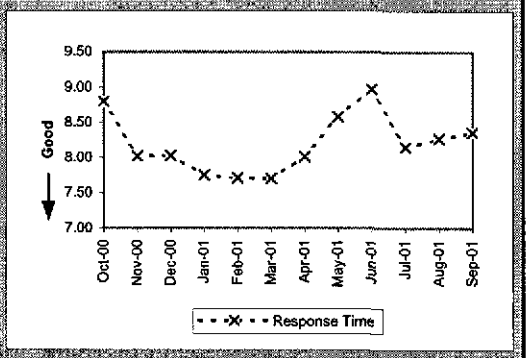
Pre-Order Response Times (Get CSR) (Avg Sec) IMA Request (PO-1 A-5(a))

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Oct-00	257.42	211	1.22	0.01
Nov-00	308.31	239	1.29	0.27
Dec-00	433.1	355	1.22	0.43
Jan-01	379.04	368	1.03	0.15
Feb-01	381.1	370	1.03	0.12
Mar-01	467.16	458	1.02	0.07
Apr-01	385.48	419	0.92	0.26
May-01	298.82	446	0.67	0.08
Jun-01	284.75	425	0.67	0.12
Jul-01	261.8	385	0.68	0.08
Aug-01	372.9	565	0.66	0.05
Sep-01	331.32	502	0.66	0.05



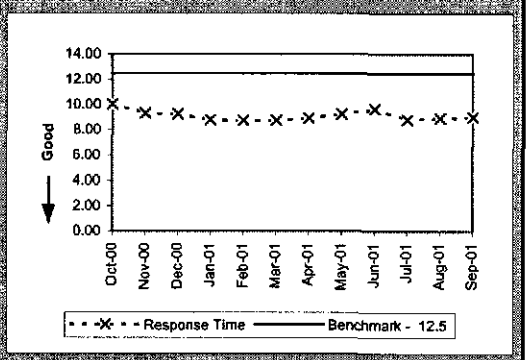
Pre-Order Response Times (Get CSR) (Avg Sec) IMA Response (PO-1 A-5(b))

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Oct-00	1856.8	211	8.80	5.22
Nov-00	1916.78	239	8.02	3.65
Dec-00	2850.65	355	8.03	2.51
Jan-01	2852	368	7.75	2.44
Feb-01	2852.7	370	7.71	2.29
Mar-01	3526.6	458	7.70	1.92
Apr-01	3356.19	419	8.01	3.05
May-01	3826.68	446	8.58	2.78
Jun-01	3812.25	425	8.97	2.39
Jul-01	3137.75	385	8.15	1.36
Aug-01	4672.55	565	8.27	2.12
Sep-01	4196.72	502	8.36	3.50



Pre-Order Response Times (Get CSR) (Avg Sec) IMA Aggregate (PO-1 A-5 Total)

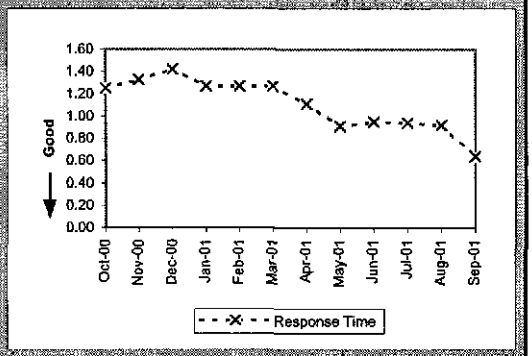
Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Oct-00	2114.22	211	10.02	
Nov-00	2225.09	239	9.31	
Dec-00	3283.75	355	9.25	
Jan-01	3231.04	368	8.78	
Feb-01	3233.8	370	8.74	
Mar-01	3993.76	458	8.72	
Apr-01	3741.67	419	8.93	
May-01	4125.5	446	9.25	
Jun-01	4097	425	9.64	
Jul-01	3399.55	385	8.83	
Aug-01	5045.45	565	8.93	
Sep-01	4528.04	502	9.02	



Checklist #2 - Preorder Response Times - IMA

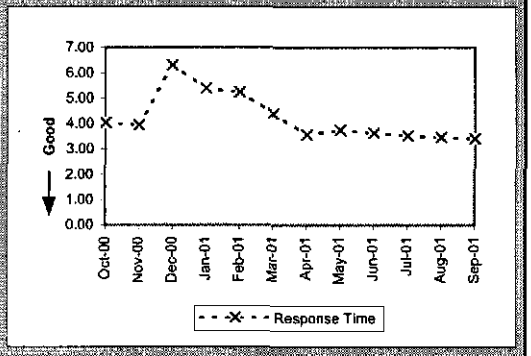
Pre-Order Response Times (TN Reservation) (Avg Sec) IMA Request (PO-1 A-6(a))

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Oct-00	820	656	1.25	0.01
Nov-00	829.92	624	1.33	0.35
Dec-00	1208.42	851	1.42	0.36
Jan-01	1722.12	1356	1.27	0.01
Feb-01	1487.17	1171	1.27	0.01
Mar-01	1744.98	1374	1.27	0.01
Apr-01	2738.37	2467	1.11	0.28
May-01	5862.22	6442	0.91	0.18
Jun-01	6193.05	6519	0.95	0.18
Jul-01	7121.44	7576	0.94	0.16
Aug-01	9027.04	9812	0.92	0.17
Sep-01	926.72	1448	0.64	0.09



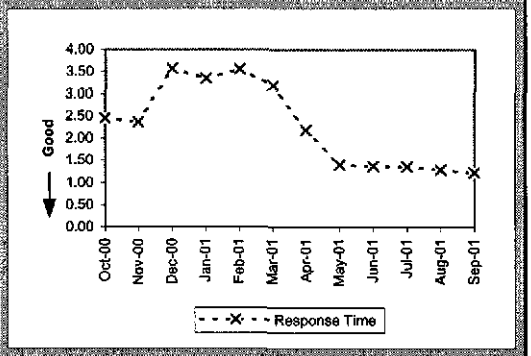
Pre-Order Response Times (TN Reservation) (Avg Sec) IMA Response (PO-1 A-6(b))

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Oct-00	2650.24	656	4.04	1.69
Nov-00	2464.8	624	3.95	1.40
Dec-00	5369.81	851	6.31	3.92
Jan-01	7308.84	1356	5.39	2.16
Feb-01	6136.04	1171	5.24	2.23
Mar-01	6045.6	1374	4.40	2.52
Apr-01	8807.19	2467	3.57	2.44
May-01	24157.5	6442	3.75	2.10
Jun-01	23729.16	6519	3.64	1.95
Jul-01	26819.04	7576	3.54	1.32
Aug-01	34047.64	9812	3.47	1.42
Sep-01	4952.16	1448	3.42	1.31



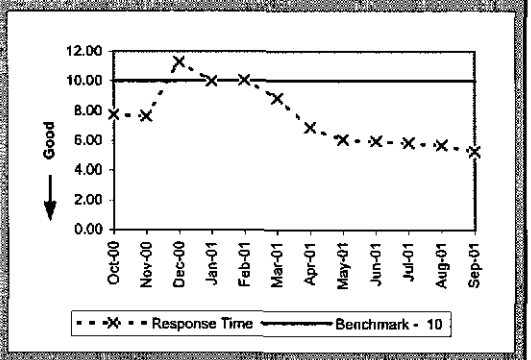
Pre-Order Response Times (TN Reservation) (Avg Sec) IMA Accept (PO-1 A-6(c))

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Oct-00	1613.76	656	2.46	1.26
Nov-00	1478.88	624	2.37	0.87
Dec-00	3038.07	851	3.57	3.52
Jan-01	4529.04	1356	3.34	2.20
Feb-01	4168.76	1171	3.56	0.89
Mar-01	4383.06	1374	3.19	1.55
Apr-01	5402.73	2467	2.19	1.81
May-01	9018.8	6442	1.40	1.35
Jun-01	8931.03	6519	1.37	1.79
Jul-01	10303.36	7576	1.36	0.99
Aug-01	12657.48	9812	1.29	0.70
Sep-01	1766.56	1448	1.22	0.62



Pre-Order Response Times (TN Reservation) (Avg Sec) IMA Aggregate (PO-1 A-6 Total)

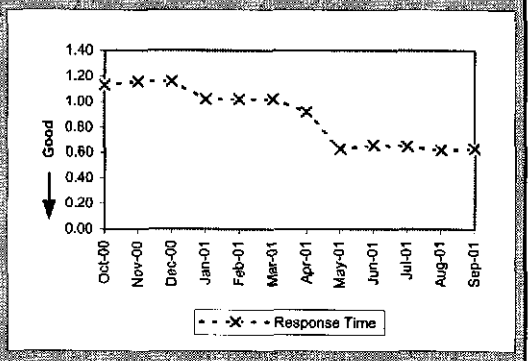
Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Oct-00	5084	656	7.75	
Nov-00	4773.6	624	7.65	
Dec-00	9616.3	851	11.30	
Jan-01	13560	1356	10.00	
Feb-01	11791.97	1171	10.07	
Mar-01	12173.64	1374	8.86	
Apr-01	16948.29	2467	6.87	
May-01	39038.52	6442	6.06	
Jun-01	38853.24	6519	5.96	
Jul-01	44243.84	7576	5.84	
Aug-01	55732.16	9812	5.68	
Sep-01	7645.44	1448	5.28	



Checklist #2 - Preorder Response Times - IMA

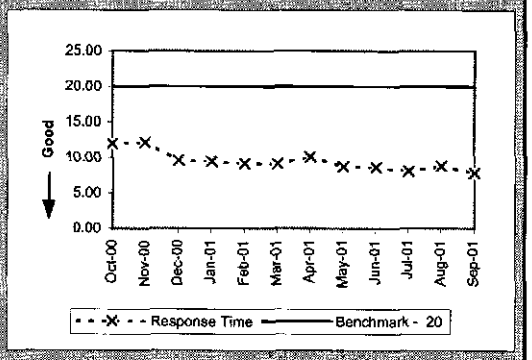
Pre-Order Response Times (ADSL Loop Qualification) (Avg Sec) IMA Request (PO-1 A-7(a))

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Oct-00	272.33	241	1.13	0.01
Nov-00	287.68	248	1.16	0.26
Dec-00	393.24	339	1.16	0.36
Jan-01	415.14	407	1.02	0.01
Feb-01	365.16	358	1.02	0.01
Mar-01	440.64	432	1.02	0.01
Apr-01	356.96	388	0.92	0.21
May-01	253.26	402	0.63	0.07
Jun-01	246.18	373	0.66	0.26
Jul-01	219.05	337	0.65	0.07
Aug-01	298.22	481	0.62	0.07
Sep-01	290.43	461	0.63	0.14



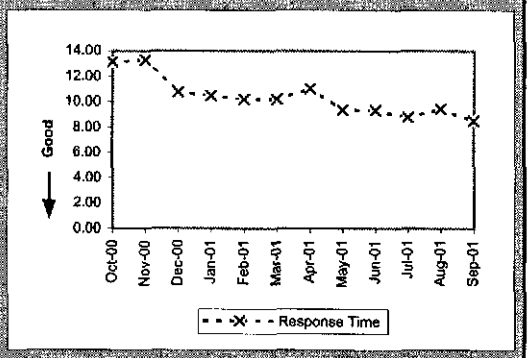
Pre-Order Response Times (ADSL Loop Qualification) (Avg Sec) IMA Response (PO-1 A-7(b))

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Oct-00	2889.59	241	11.99	8.68
Nov-00	3005.76	248	12.12	3.34
Dec-00	3251.01	339	9.59	2.84
Jan-01	3854.29	407	9.47	3.82
Feb-01	3286.44	358	9.18	2.57
Mar-01	3965.76	432	9.18	3.93
Apr-01	3918.8	388	10.10	6.25
May-01	3509.46	402	8.73	1.60
Jun-01	3230.18	373	8.66	2.13
Jul-01	2733.07	337	8.11	2.06
Aug-01	4237.61	481	8.81	4.65
Sep-01	3632.68	461	7.88	4.16



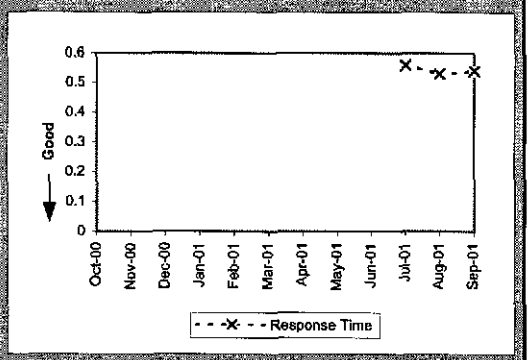
Pre-Order Response Times (ADSL Loop Qualification) (Avg Sec) IMA Aggregate (PO-1 A-7 Total)

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Oct-00	3161.92	241	13.12	
Nov-00	3293.44	248	13.28	
Dec-00	3644.25	339	10.75	
Jan-01	4269.43	407	10.49	
Feb-01	3651.6	358	10.20	
Mar-01	4406.4	432	10.20	
Apr-01	4275.76	388	11.02	
May-01	3762.72	402	9.36	
Jun-01	3476.36	373	9.32	
Jul-01	2952.12	337	8.76	
Aug-01	4535.83	481	9.43	
Sep-01	3923.11	461	8.51	



Pre-Order Response Times (Resale of Qwest DSL Qualification) (Avg Sec) IMA Request (PO-1 A-8(a))

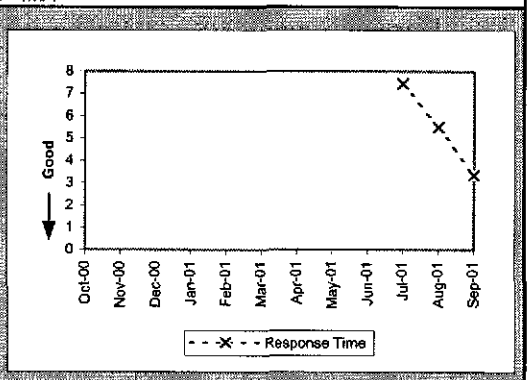
Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Oct-00				
Nov-00				
Dec-00				
Jan-01				
Feb-01				
Mar-01				
Apr-01				
May-01				
Jun-01				
Jul-01	175.84	314	0.56	0.09
Aug-01	228.96	432	0.53	0.07
Sep-01	233.28	432	0.54	0.08



Checklist #2 - Preorder Response Times - IMA

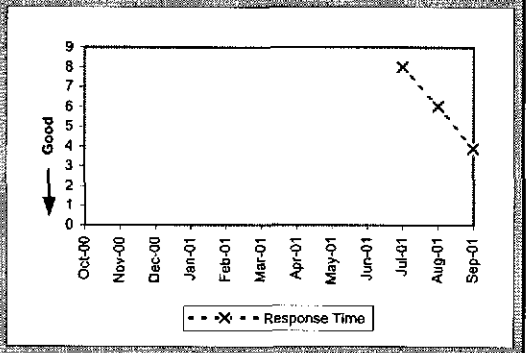
Pre-Order Response Times (Resale of Qwest DSL Qualification) (Avg Sec) IMA Response (PO-1 A-8(b))

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Oct-00				
Nov-00				
Dec-00				
Jan-01				
Feb-01				
Mar-01				
Apr-01				
May-01				
Jun-01				
Jul-01	2336.16	314	7.44	5.34
Aug-01	2376	432	5.50	4.14
Sep-01	1447.2	432	3.35	2.77



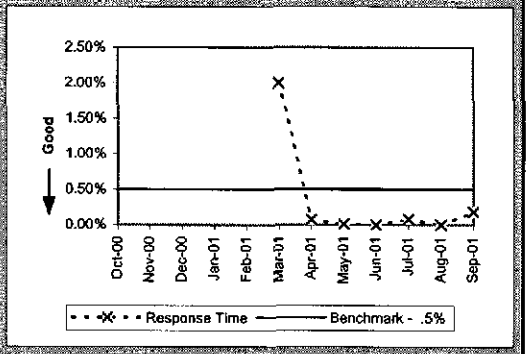
Pre-Order Response Times (Resale of Qwest DSL Qualification) (Avg Sec) IMA Aggregate (PO-1 A-8 Total)

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Oct-00				
Nov-00				
Dec-00				
Jan-01				
Feb-01				
Mar-01				
Apr-01				
May-01				
Jun-01				
Jul-01	2512	314	8.00	
Aug-01	2604.96	432	6.03	
Sep-01	1680.48	432	3.89	



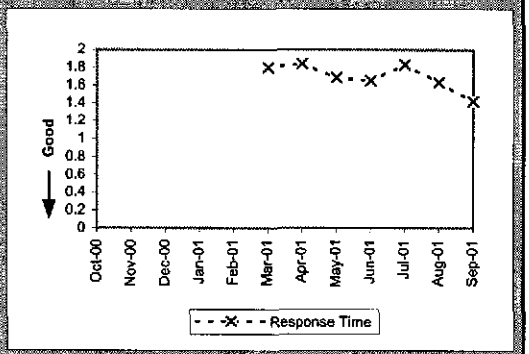
Pre-Order Response Times (Timeout) (Percent) IMA Total (PO-1C -1)

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Oct-00				
Nov-00				
Dec-00				
Jan-01				
Feb-01				
Mar-01	2	10199	2.00%	2.43%
Apr-01	8	10671	0.08%	2.74%
May-01	2	16836	0.01%	1.09%
Jun-01	0	16496	0.00%	0.00%
Jul-01	14	17299	0.08%	2.84%
Aug-01	1	22760	0.00%	0.66%
Sep-01	25	13576	0.18%	4.29%



Pre-Order Response Times (Rejected Query) (Avg Sec) IMA Total (PO-1D -1)

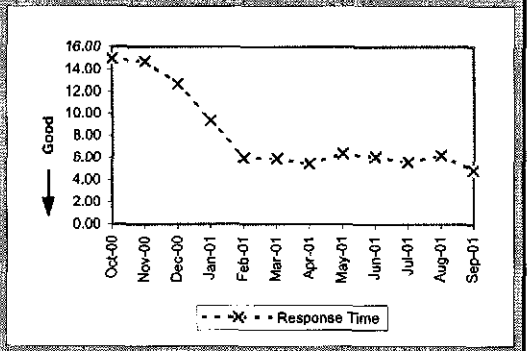
Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Oct-00				
Nov-00				
Dec-00				
Jan-01				
Feb-01				
Mar-01	7252.2	4029	1.80	2.15
Apr-01	5945.04	3231	1.84	2.84
May-01	5614.56	3342	1.68	2.33
Jun-01	5515.95	3343	1.65	1.91
Jul-01	7462.74	4078	1.83	3.52
Aug-01	6943.8	4260	1.63	3.19
Sep-01	6066.24	4272	1.42	2.34



Checklist #2 - Preorder Response Times - EDI

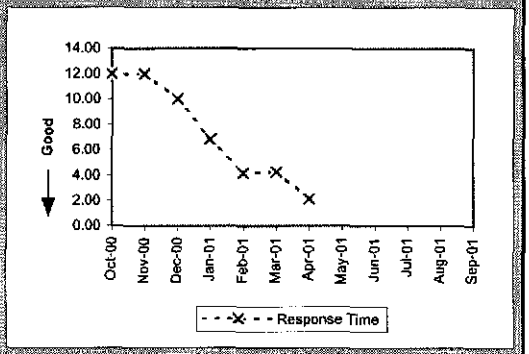
Pre-Order Response Times (Appt. Scheduler) (Avg Sec) EDI Request/Response (PO-1 B-1(a,b))

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Oct-00	23740.6	1588	14.95	4.12
Nov-00	16515.84	1122	14.72	13.02
Dec-00	20968.85	1655	12.67	3.07
Jan-01	12963.6	1385	9.36	3.84
Feb-01	5978.02	998	5.99	2.97
Mar-01	8383.55	1409	5.95	1.69
Apr-01	13303.04	2432	5.47	2.57
May-01	23067.9	3610	6.39	8.55
Jun-01	18245.64	2996	6.09	9.64
Jul-01	16609.6	2966	5.60	7.07
Aug-01	18995.88	3054	6.22	9.50
Sep-01	16071	3300	4.87	4.38



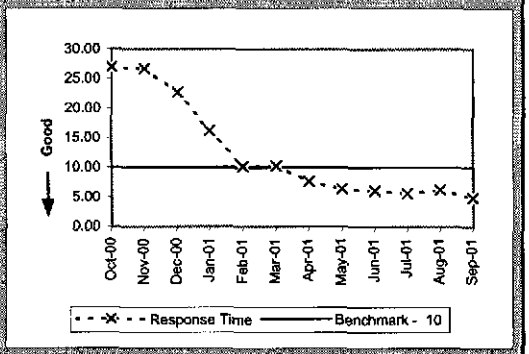
Pre-Order Response Times (Appt. Scheduler) (Avg Sec) EDI Accept (PO-1 B-1(c))

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Oct-00	19056	1588	12.00	5.46
Nov-00	13464	1122	12.00	13.74
Dec-00	16566.55	1655	10.01	3.61
Jan-01	9459.55	1385	6.83	3.30
Feb-01	4181.62	998	4.19	1.97
Mar-01	6044.61	1409	4.29	1.62
Apr-01	5253.12	2432	2.16	2.34
May-01				
Jun-01				
Jul-01				
Aug-01				
Sep-01				



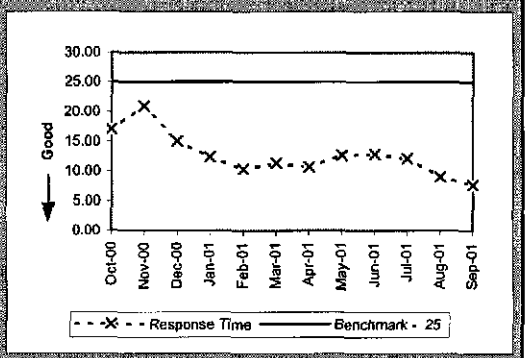
Pre-Order Response Times (Appt. Scheduler) (Avg Sec) EDI Aggregate (PO-1 B-1 Total)

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Oct-00	42796.6	1588	26.95	
Nov-00	29979.84	1122	26.72	
Dec-00	37535.4	1655	22.68	
Jan-01	22423.15	1385	16.19	
Feb-01	10159.64	998	10.18	
Mar-01	14428.16	1409	10.24	
Apr-01	18556.16	2432	7.63	
May-01	23067.9	3610	6.39	
Jun-01	18245.64	2996	6.09	
Jul-01	16609.6	2966	5.60	
Aug-01	18995.88	3054	6.22	
Sep-01	16071	3300	4.87	



Pre-Order Response Times (Service Availability) (Avg Sec) EDI Request/Response (PO-1 B-2)

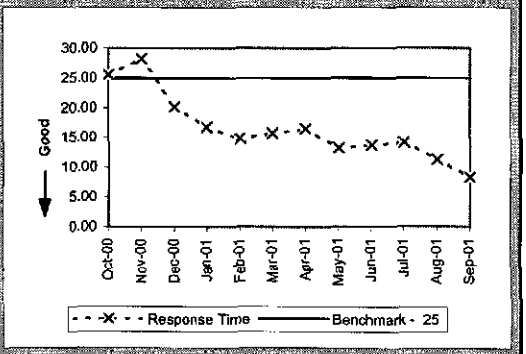
Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Oct-00	29787.87	1743	17.09	12.55
Nov-00	34190.4	1632	20.95	117.94
Dec-00	28361.47	1877	15.11	5.49
Jan-01	27676.35	2241	12.35	4.42
Feb-01	23098.4	2221	10.40	3.06
Mar-01	27222.1	2390	11.39	3.29
Apr-01	38209.53	3561	10.73	4.55
May-01	65686.08	5164	12.72	9.51
Jun-01	51713.2	4015	12.88	9.77
Jul-01	57776.04	4767	12.12	7.84
Aug-01	40263.3	4410	9.13	8.86
Sep-01	38210.24	4924	7.76	5.96



Checklist #2 - Preorder Response Times - EDI

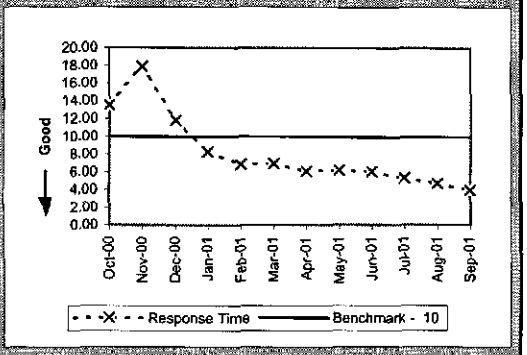
Pre-Order Response Times (Facility Check) (Avg Sec) EDI Request/Response (PO-1 B-3)

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Oct-00	10526.6	412	25.55	8.81
Nov-00	10719.8	380	28.21	75.37
Dec-00	8771.14	434	20.21	8.28
Jan-01	7215.4	430	16.78	5.93
Feb-01	5940	400	14.85	4.46
Mar-01	6698.2	428	15.65	5.62
Apr-01	7238	440	16.45	13.57
May-01	7499.5	566	13.25	8.92
Jun-01	6530.72	476	13.72	11.39
Jul-01	7685.56	542	14.18	9.33
Aug-01	6672.9	590	11.31	8.82
Sep-01	4910.04	593	8.28	4.88



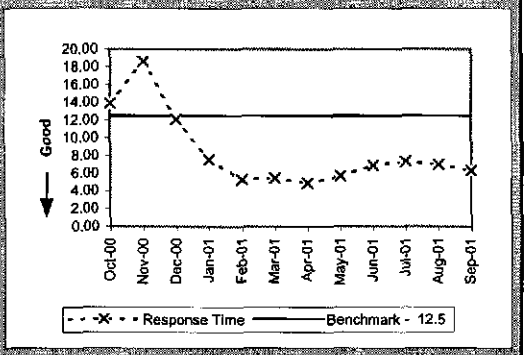
Pre-Order Response Times (Address Validation) (Avg Sec) EDI Request/Response (PO-1 B-4)

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Oct-00	42926.38	3161	13.58	6.10
Nov-00	52196.4	2916	17.90	78.21
Dec-00	39334.75	3325	11.83	6.16
Jan-01	33086.88	3996	8.28	3.38
Feb-01	27141.6	3945	6.88	3.79
Mar-01	29800.36	4294	6.94	3.55
Apr-01	32515.84	5348	6.08	4.76
May-01	49240.8	7816	6.30	8.72
Jun-01	39330.08	6416	6.13	8.97
Jul-01	46278.54	8586	5.39	6.73
Aug-01	41925.38	8771	4.78	8.14
Sep-01	34542.14	8614	4.01	4.43



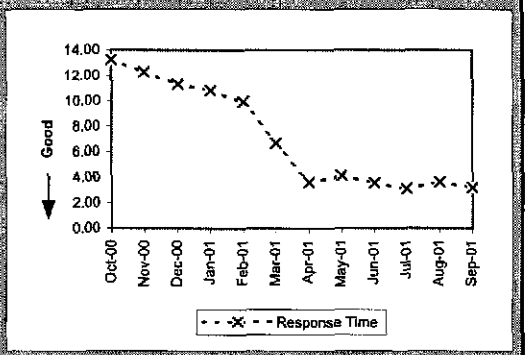
Pre-Order Response Times (Get CSR) (Avg Sec) EDI Request/Response (PO-1 B-5)

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Oct-00	5373.12	386	13.92	6.30
Nov-00	5449.8	293	18.60	151.52
Dec-00	4977.21	411	12.11	7.12
Jan-01	3379.32	447	7.56	3.63
Feb-01	2125.3	401	5.30	2.86
Mar-01	2338.05	429	5.45	1.89
Apr-01	1913.88	389	4.92	2.29
May-01	2709.36	477	5.68	6.55
Jun-01	2841.44	413	6.88	7.63
Jul-01	3211.95	437	7.35	6.86
Aug-01	3427.18	491	6.98	4.69
Sep-01	3168.9	503	6.30	1.91



Pre-Order Response Times (TN Reservation) (Avg Sec) EDI Request/Response (PO-1 B-6(a,b))

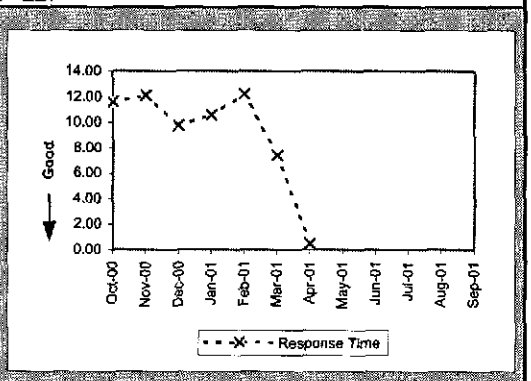
Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Oct-00	12468.25	941	13.25	5.53
Nov-00	9345.08	761	12.28	9.81
Dec-00	11237.94	991	11.34	4.67
Jan-01	9205.5	850	10.83	4.09
Feb-01	5704	575	9.92	5.38
Mar-01	6235.08	932	6.69	3.80
Apr-01	34020.64	9424	3.61	4.72
May-01	111322.4	27020	4.12	7.37
Jun-01	81192.05	22871	3.55	6.70
Jul-01	89799.84	28782	3.12	4.02
Aug-01	81150.16	22294	3.64	8.52
Sep-01	2800	875	3.20	5.25



Checklist #2 - Preorder Response Times - EDI

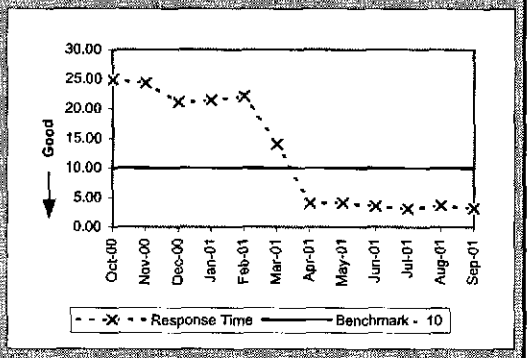
Pre-Order Response Times (TN Reservation) (Avg Sec) EDI Accept (PO-1 B-6(c))

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Oct-00	10915.6	941	11.60	5.23
Nov-00	9215.71	761	12.11	15.56
Dec-00	9662.25	991	9.75	3.57
Jan-01	9001.5	850	10.59	3.80
Feb-01	7015	575	12.20	4.74
Mar-01	6878.16	932	7.38	5.17
Apr-01	4335.04	9424	0.46	1.75
May-01				
Jun-01				
Jul-01				
Aug-01				
Sep-01				



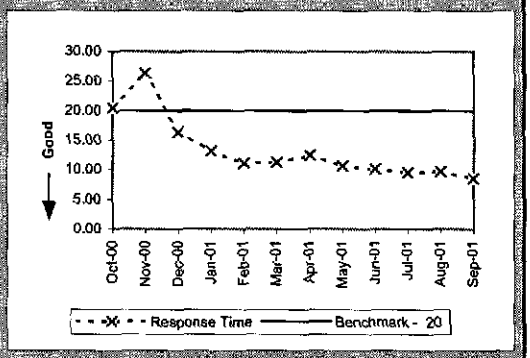
Pre-Order Response Times (TN Reservation) (Avg Sec) EDI Aggregate (PO-1 B-6 Total)

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Oct-00	23383.85	941	24.85	
Nov-00	18560.79	761	24.39	
Dec-00	20900.19	991	21.09	
Jan-01	18207	850	21.42	
Feb-01	12719	575	22.12	
Mar-01	13113.24	932	14.07	
Apr-01	38355.68	9424	4.07	
May-01	111322.4	27020	4.12	
Jun-01	81192.05	22871	3.55	
Jul-01	89799.84	28782	3.12	
Aug-01	81150.16	22294	3.64	
Sep-01	2800	875	3.20	



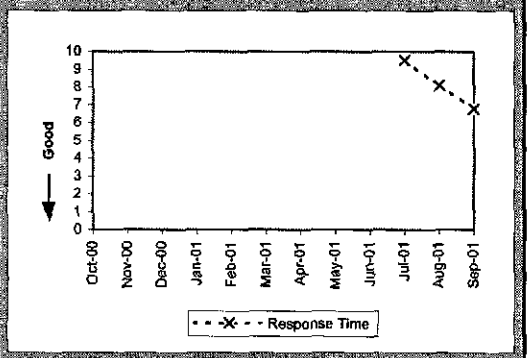
Pre-Order Response Times (ADSL Loop Qualification) (Avg Sec) EDI Request/Response (PO-1 B-7)

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Oct-00	7655.78	374	20.47	7.98
Nov-00	9189.17	349	26.33	91.99
Dec-00	6397.44	392	16.32	4.26
Jan-01	5086.68	388	13.11	6.23
Feb-01	4077.37	367	11.11	2.88
Mar-01	4391.4	390	11.26	5.41
Apr-01	5208.17	419	12.43	10.69
May-01	5575.18	523	10.66	7.49
Jun-01	4145.1	410	10.11	13.92
Jul-01	5344.62	562	9.51	6.01
Aug-01	5703.6	588	9.70	6.99
Sep-01	4936.32	576	8.57	8.09



Pre-Order Response Times (Resale of Qwest DSL Qualification) (Avg Sec) EDI Request/Response (PO-1 B-8)

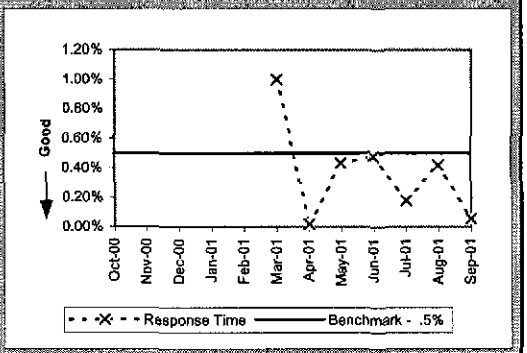
Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Oct-00				
Nov-00				
Dec-00				
Jan-01				
Feb-01				
Mar-01				
Apr-01				
May-01				
Jun-01				
Jul-01	5493.04	577	9.52	11.12
Aug-01	4886.36	604	8.09	11.20
Sep-01	3842	565	6.80	3.43



Checklist #2 - Preorder Response Times - EDI

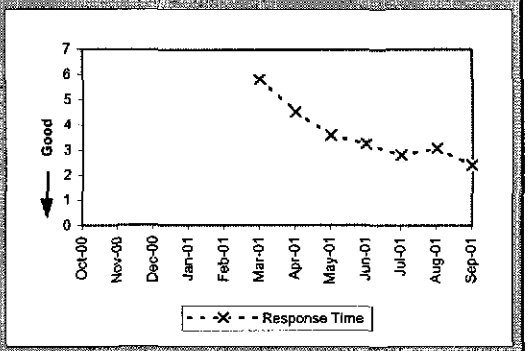
Pre-Order Response Times (Timeout) (Percent) EDI Total (PO-1C -2)

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Oct-00				
Nov-00				
Dec-00				
Jan-01				
Feb-01				
Mar-01	1	10273	1.00%	1.40%
Apr-01	4	22017	0.02%	1.35%
May-01	196	45372	0.43%	6.56%
Jun-01	181	37778	0.48%	6.91%
Jul-01	84	47303	0.18%	4.21%
Aug-01	171	40973	0.42%	6.45%
Sep-01	11	19961	0.06%	2.35%



Pre-Order Response Times (Rejected Query) (Avg Sec) EDI Total (PO-1D -2)

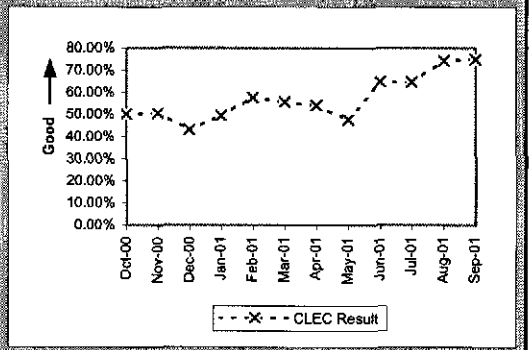
Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Oct-00				
Nov-00				
Dec-00				
Jan-01				
Feb-01				
Mar-01	13100.82	2251	5.82	4.98
Apr-01	16069.5	3571	4.50	7.83
May-01	24450.93	6849	3.57	7.83
Jun-01	17631.25	5425	3.25	7.27
Jul-01	19569.2	6989	2.80	5.57
Aug-01	21218.12	6889	3.08	8.92
Sep-01	16359.08	6788	2.41	4.27



Checklist #2 - Electronic Flow-through - Resale

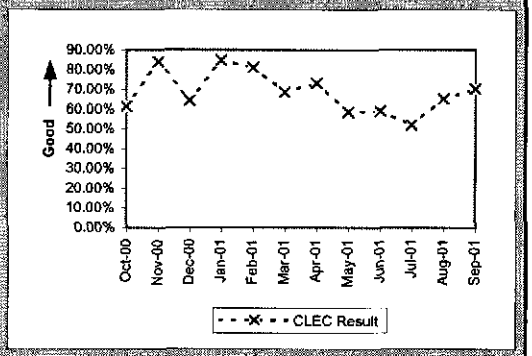
Electronic Flow-through for LSRs Received via IMA Resale Aggregate W/O UNE-P-POTS (Percent) (PO-2A-1)

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Oct-00	2420	4817	50.24%	50.00%
Nov-00	2456	4861	50.52%	50.00%
Dec-00	1873	4356	43.00%	49.51%
Jan-01	2665	5380	49.54%	50.00%
Feb-01	2789	4838	57.65%	49.41%
Mar-01	3358	6022	55.76%	49.67%
Apr-01	2833	5240	54.06%	49.83%
May-01	2285	4798	47.62%	49.94%
Jun-01	3254	5020	64.82%	47.75%
Jul-01	3414	5282	64.63%	47.81%
Aug-01	3949	5316	74.29%	43.71%
Sep-01	2778	3707	74.94%	43.34%



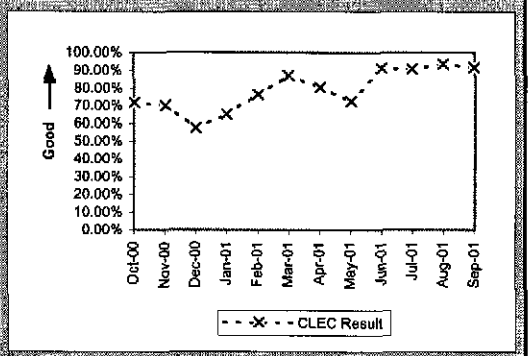
Electronic Flow-through for LSRs Received via EDI Resale Aggregate W/O UNE-P-POTS (Percent) (PO-2A-2)

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Oct-00	653	1058	61.72%	48.61%
Nov-00	734	872	84.17%	36.50%
Dec-00	629	978	64.31%	47.91%
Jan-01	868	1023	84.85%	35.86%
Feb-01	647	798	81.08%	39.17%
Mar-01	746	1085	68.76%	46.35%
Apr-01	808	1102	73.32%	44.23%
May-01	1198	2040	58.73%	49.23%
Jun-01	664	1121	59.23%	49.14%
Jul-01	685	1317	52.01%	49.96%
Aug-01	1011	1545	65.44%	47.56%
Sep-01	999	1419	70.40%	45.65%



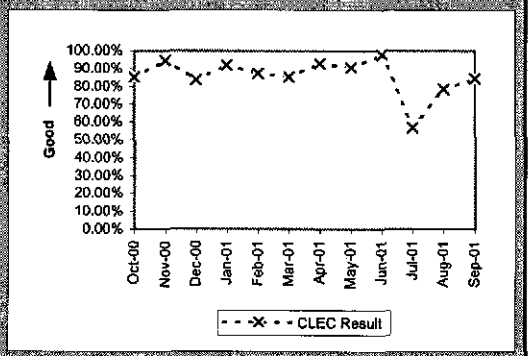
Electronic Flow-through for All Eligible LSRs Received via IMA POTS Resale (Percent) (PO-2B-1)

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Oct-00	2420	3363	71.96%	44.92%
Nov-00	2456	3500	70.17%	45.75%
Dec-00	1873	3254	57.56%	49.43%
Jan-01	2665	4073	65.43%	47.56%
Feb-01	2789	3648	76.45%	42.43%
Mar-01	3358	3859	87.02%	33.61%
Apr-01	2833	3524	80.39%	39.70%
May-01	2285	3142	72.72%	44.54%
Jun-01	3254	3569	91.17%	28.37%
Jul-01	3414	3758	90.85%	28.84%
Aug-01	3949	4222	93.53%	24.59%
Sep-01	2778	3029	91.71%	27.57%



Electronic Flow-through for All Eligible LSRs Received via EDI POTS Resale (Percent) (PO-2B-2)

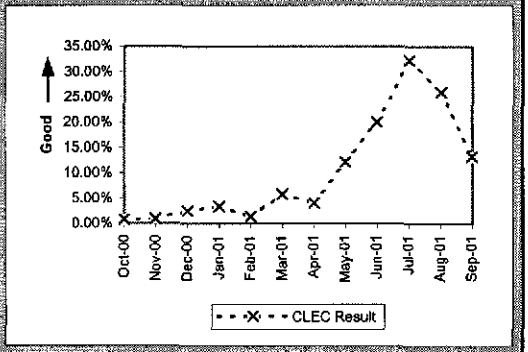
Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Oct-00	653	766	85.25%	35.46%
Nov-00	734	775	94.71%	22.38%
Dec-00	629	752	83.64%	36.99%
Jan-01	868	944	91.95%	27.21%
Feb-01	647	741	87.31%	33.28%
Mar-01	746	875	85.26%	35.45%
Apr-01	808	869	92.98%	25.55%
May-01	1198	1322	90.62%	29.15%
Jun-01	664	679	97.79%	14.70%
Jul-01	685	1206	56.80%	49.54%
Aug-01	1011	1291	78.31%	41.21%
Sep-01	999	1186	84.23%	36.44%



Checklist #2 - Electronic Flow-through - Unbundled Loops

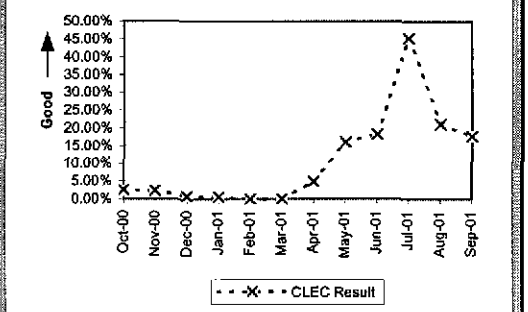
Electronic Flow-through for LSRs Received via IMA (Percent) (PO-2A-1)

Date	CLEC Num	CLEC Denom	CLEC Result	CLEC Std Dev
Oct-00	12	1512	0.79%	8.87%
Nov-00	10	1036	0.97%	9.78%
Dec-00	26	1029	2.53%	15.69%
Jan-01	42	1240	3.39%	18.09%
Feb-01	13	929	1.40%	11.75%
Mar-01	76	1310	5.80%	23.38%
Apr-01	45	1101	4.09%	19.80%
May-01	128	1055	12.13%	32.65%
Jun-01	166	827	20.07%	40.05%
Jul-01	284	881	32.24%	46.74%
Aug-01	319	1227	26.00%	43.86%
Sep-01	134	1012	13.24%	33.89%



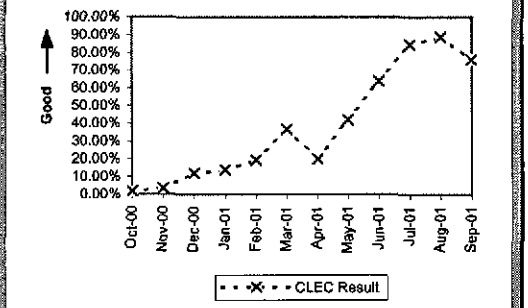
Electronic Flow-through for LSRs Received via EDI (Percent) (PO-2A-2)

Date	CLEC Num	CLEC Denom	CLEC Result	CLEC Std Dev
Oct-00	16	629	2.54%	15.74%
Nov-00	19	819	2.32%	15.05%
Dec-00	8	1005	0.80%	8.89%
Jan-01	6	982	0.61%	7.79%
Feb-01	0	841	0.00%	0.00%
Mar-01	0	744	0.00%	0.00%
Apr-01	38	762	4.99%	21.77%
May-01	119	739	16.10%	36.76%
Jun-01	99	541	18.30%	38.67%
Jul-01	333	735	45.31%	49.78%
Aug-01	167	789	21.17%	40.85%
Sep-01	133	750	17.73%	38.20%



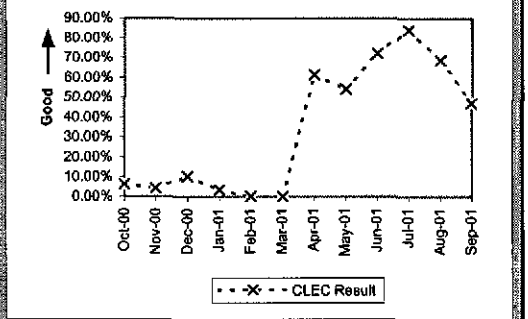
Electronic Flow-through for All Eligible LSRs Received via IMA (Percent) (PO-2B-1)

Date	CLEC Num	CLEC Denom	CLEC Result	CLEC Std Dev
Oct-00	12	704	1.70%	12.94%
Nov-00	10	292	3.42%	18.19%
Dec-00	26	216	12.04%	32.54%
Jan-01	42	305	13.77%	34.46%
Feb-01	13	67	19.40%	39.55%
Mar-01	76	207	36.72%	48.20%
Apr-01	45	227	19.82%	39.87%
May-01	128	305	41.97%	49.35%
Jun-01	166	259	64.09%	47.97%
Jul-01	284	336	84.52%	36.17%
Aug-01	319	359	88.86%	31.47%
Sep-01	134	176	76.14%	42.63%



Electronic Flow-through for All Eligible LSRs Received via EDI (Percent) (PO-2B-2)

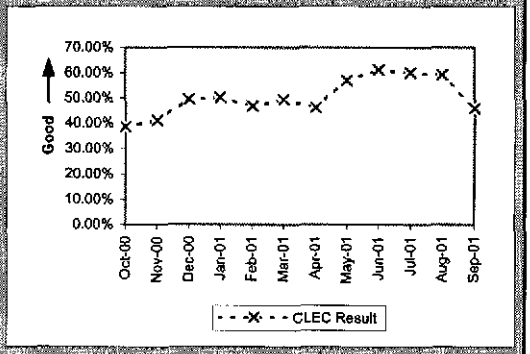
Date	CLEC Num	CLEC Denom	CLEC Result	CLEC Std Dev
Oct-00	16	260	6.15%	24.03%
Nov-00	19	474	4.01%	19.62%
Dec-00	8	78	10.26%	30.34%
Jan-01	6	181	3.31%	17.90%
Feb-01	0	116	0.00%	0.00%
Mar-01	0	79	0.00%	0.00%
Apr-01	38	62	61.29%	48.71%
May-01	119	220	54.09%	49.83%
Jun-01	99	137	72.26%	44.77%
Jul-01	333	397	83.88%	36.77%
Aug-01	167	243	68.72%	46.36%
Sep-01	133	283	47.00%	49.91%



Checklist #2 - Electronic Flow-through - LNP

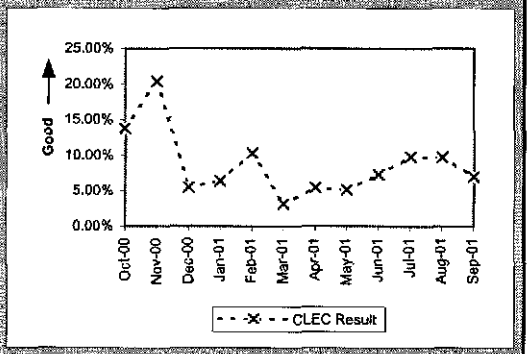
Electronic Flow-through for LSRs Received via IMA LNP (Percent) (PO-2A-1)

Date	CLEC Num	CLEC Denom	CLEC Result	CLEC Std Dev
Oct-00	639	1654	38.63%	48.69%
Nov-00	670	1625	41.23%	49.23%
Dec-00	929	1876	49.52%	50.00%
Jan-01	1519	3023	50.25%	50.00%
Feb-01	1552	3310	46.89%	49.90%
Mar-01	2371	4792	49.48%	50.00%
Apr-01	1904	4122	46.19%	49.85%
May-01	2106	3696	56.98%	49.51%
Jun-01	2222	3628	61.25%	48.72%
Jul-01	2773	4610	60.15%	48.96%
Aug-01	3239	5460	59.32%	49.12%
Sep-01	2156	4688	45.99%	49.84%



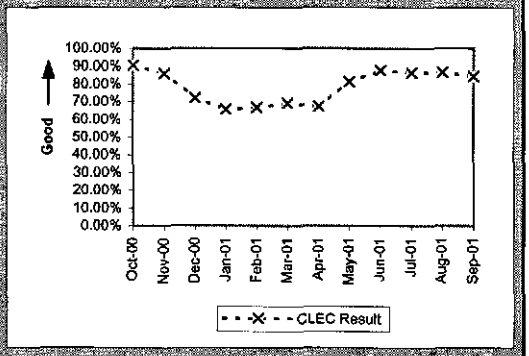
Electronic Flow-through for LSRs Received via EDI LNP (Percent) (PO-2A-2)

Date	CLEC Num	CLEC Denom	CLEC Result	CLEC Std Dev
Oct-00	4	29	13.79%	34.48%
Nov-00	10	49	20.41%	40.30%
Dec-00	7	127	5.51%	22.82%
Jan-01	12	188	6.38%	24.44%
Feb-01	16	155	10.32%	30.43%
Mar-01	4	127	3.15%	17.47%
Apr-01	7	128	5.47%	22.74%
May-01	10	195	5.13%	22.06%
Jun-01	12	164	7.32%	26.04%
Jul-01	21	214	9.81%	29.75%
Aug-01	19	195	9.74%	29.66%
Sep-01	8	114	7.02%	25.54%



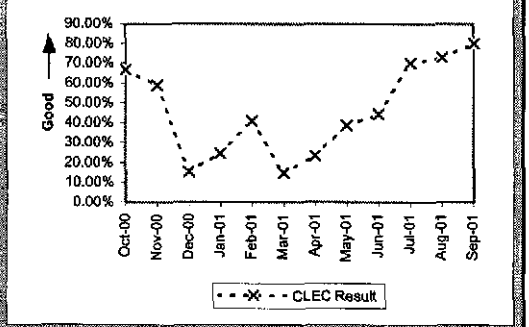
Electronic Flow-through for All Eligible LSRs Received via IMA LNP (Percent) (PO-2B-1)

Date	CLEC Num	CLEC Denom	CLEC Result	CLEC Std Dev
Oct-00	639	705	90.64%	29.13%
Nov-00	670	780	85.90%	34.80%
Dec-00	929	1287	72.18%	44.81%
Jan-01	1519	2309	65.79%	47.44%
Feb-01	1552	2326	66.72%	47.12%
Mar-01	2371	3423	69.27%	46.14%
Apr-01	1904	2828	67.33%	46.90%
May-01	2106	2588	81.38%	38.93%
Jun-01	2222	2535	87.65%	32.90%
Jul-01	2773	3210	86.39%	34.29%
Aug-01	3239	3735	86.72%	33.94%
Sep-01	2156	2558	84.28%	36.39%



Electronic Flow-through for All Eligible LSRs Received via EDI LNP (Percent) (PO-2B-2)

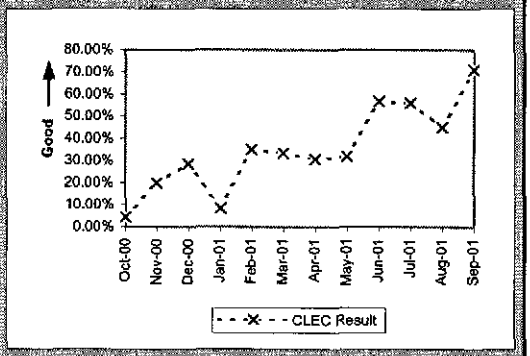
Date	CLEC Num	CLEC Denom	CLEC Result	CLEC Std Dev
Oct-00	4	6	66.67%	47.14%
Nov-00	10	17	58.82%	49.22%
Dec-00	7	46	15.22%	35.92%
Jan-01	12	49	24.49%	43.00%
Feb-01	16	39	41.03%	49.19%
Mar-01	4	27	14.81%	35.52%
Apr-01	7	30	23.33%	42.30%
May-01	10	26	38.46%	48.65%
Jun-01	12	27	44.44%	49.69%
Jul-01	21	30	70.00%	45.83%
Aug-01	19	26	73.08%	44.36%
Sep-01	8	10	80.00%	40.00%



Checklist #2 - Electronic Flow-through - UNE-P-POTS

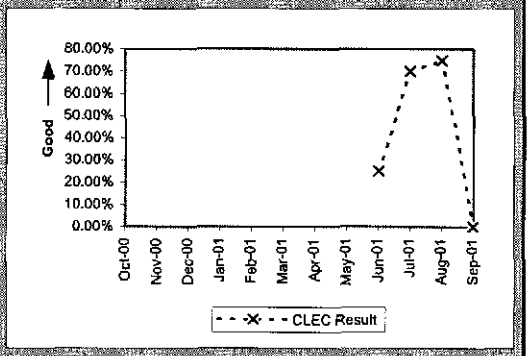
Electronic Flow-through for LSRs Received via IMA (Percent) (PO-2A-1)

Date	CLEC Num	CLEC Denom	CLEC Result	CLEC Std Dev
Oct-00	3	68	4.41%	20.54%
Nov-00	19	96	19.79%	39.84%
Dec-00	6	21	28.57%	45.18%
Jan-01	3	36	8.33%	27.64%
Feb-01	7	20	35.00%	47.70%
Mar-01	3	9	33.33%	47.14%
Apr-01	50	164	30.49%	46.04%
May-01	7	22	31.82%	46.58%
Jun-01	17	30	56.67%	49.55%
Jul-01	14	25	56.00%	49.64%
Aug-01	18	40	45.00%	49.75%
Sep-01	32	45	71.11%	45.32%



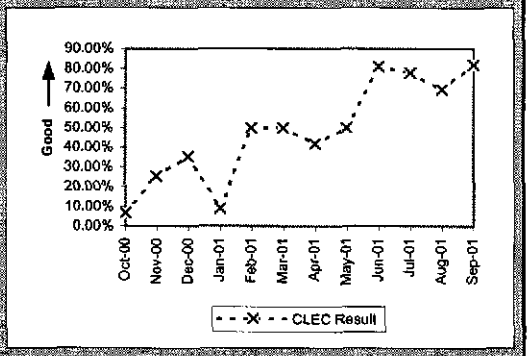
Electronic Flow-through for LSRs Received via EDI (Percent) (PO-2A-2)

Date	CLEC Num	CLEC Denom	CLEC Result	CLEC Std Dev
Oct-00				
Nov-00				
Dec-00				
Jan-01				
Feb-01				
Mar-01				
Apr-01				
May-01				
Jun-01	1	4	25.00%	43.30%
Jul-01	7	10	70.00%	45.83%
Aug-01	6	8	75.00%	43.30%
Sep-01	0	1	0.00%	0.00%



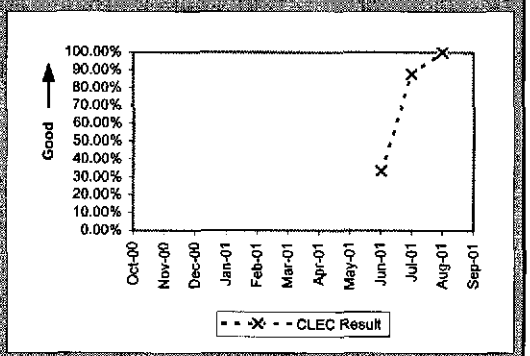
Electronic Flow-through for All Eligible LSRs Received via IMA (Percent) (PO-2B-1)

Date	CLEC Num	CLEC Denom	CLEC Result	CLEC Std Dev
Oct-00	3	44	6.82%	25.21%
Nov-00	19	75	25.33%	43.49%
Dec-00	6	17	35.29%	47.79%
Jan-01	3	33	9.09%	28.75%
Feb-01	7	14	50.00%	50.00%
Mar-01	3	6	50.00%	50.00%
Apr-01	50	120	41.67%	49.30%
May-01	7	14	50.00%	50.00%
Jun-01	17	21	80.95%	39.27%
Jul-01	14	18	77.78%	41.57%
Aug-01	18	26	69.23%	46.15%
Sep-01	32	39	82.05%	38.38%



Electronic Flow-through for All Eligible LSRs Received via EDI (Percent) (PO-2B-2)

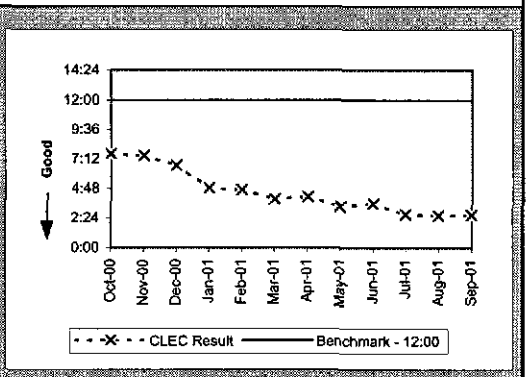
Date	CLEC Num	CLEC Denom	CLEC Result	CLEC Std Dev
Oct-00				
Nov-00				
Dec-00				
Jan-01				
Feb-01				
Mar-01				
Apr-01				
May-01				
Jun-01	1	3	33.33%	47.14%
Jul-01	7	8	87.50%	33.07%
Aug-01	6	6	100.00%	0.00%
Sep-01				



Checklist #2 - LSR Rejections

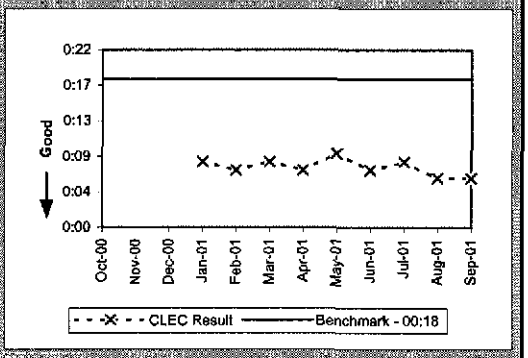
LSR Rejection Notice Interval for IMA - Rejected Manually (Hours:Minutes) (PO-3A-1)

Date	CLEC Num	CLEC Denom	CLEC Result
Oct-00	5348:03	700	7:38
Nov-00	5825:57	779	7:29
Dec-00	4895:42	733	6:41
Jan-01	3051:02	631	4:50
Feb-01	2638:28	563	4:41
Mar-01	3065:48	773	3:58
Apr-01	2920:18	703	4:09
May-01	2318:46	694	3:20
Jun-01	2063:16	574	3:36
Jul-01	1952:10	721	2:42
Aug-01	2152:50	824	2:37
Sep-01	1305:52	494	2:39



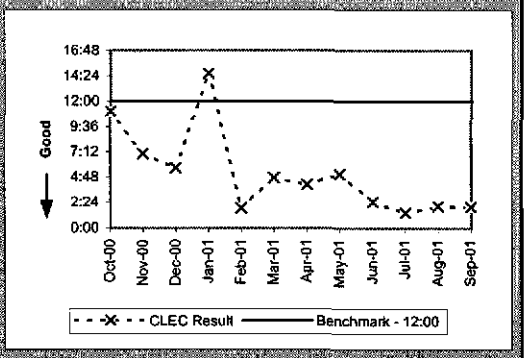
LSR Rejection Notice Interval for IMA - Auto-Rejected (Minutes:Seconds) (PO-3A-2)

Date	CLEC Num	CLEC Denom	CLEC Result
Oct-00			
Nov-00			
Dec-00			
Jan-01	2378:48	17747	0:08
Feb-01	2148:13	18155	0:07
Mar-01	2440:50	19022	0:08
Apr-01	2602:06	21013	0:07
May-01	3476:22	24033	0:09
Jun-01	2646:25	22269	0:07
Jul-01	3187:14	25302	0:08
Aug-01	2619:12	24519	0:06
Sep-01	2182:39	20332	0:06



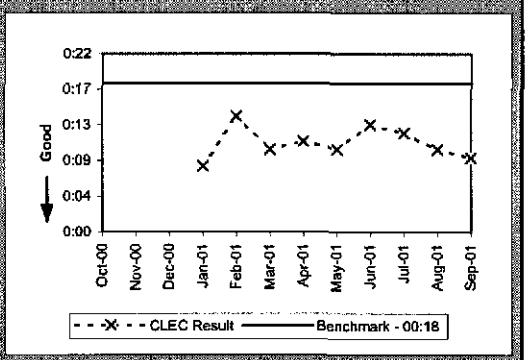
LSR Rejection Notice Interval for EDI - Rejected Manually (Hours:Minutes) (PO-3B-1)

Date	CLEC Num	CLEC Denom	CLEC Result
Oct-00	2460:17	223	11:02
Nov-00	1122:30	160	7:01
Dec-00	1367:57	240	5:42
Jan-01	2927:06	200	14:38
Feb-01	323:06	171	1:53
Mar-01	631:57	133	4:45
Apr-01	1105:35	270	4:06
May-01	1365:45	269	5:05
Jun-01	574:29	232	2:29
Jul-01	342:28	234	1:28
Aug-01	717:55	348	2:04
Sep-01	688:50	344	2:00



LSR Rejection Notice Interval for EDI - Auto-Rejected (Minutes:Seconds) (PO-3B-2)

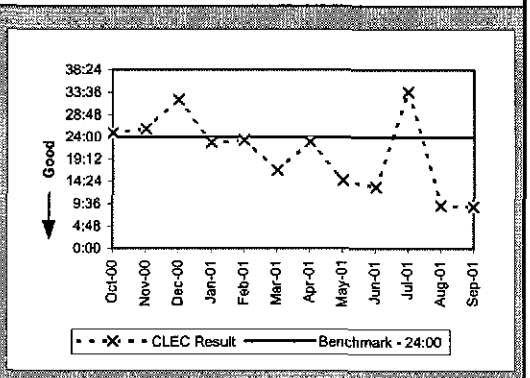
Date	CLEC Num	CLEC Denom	CLEC Result
Oct-00			
Nov-00			
Dec-00			
Jan-01	943:21	7432	0:08
Feb-01	1747:16	7520	0:14
Mar-01	1188:33	7327	0:10
Apr-01	1493:35	8414	0:11
May-01	1564:42	9845	0:10
Jun-01	1628:21	7734	0:13
Jul-01	1517:44	7819	0:12
Aug-01	1657:46	10415	0:10
Sep-01	1419:33	9822	0:09



Checklist #2 - LSR Rejections

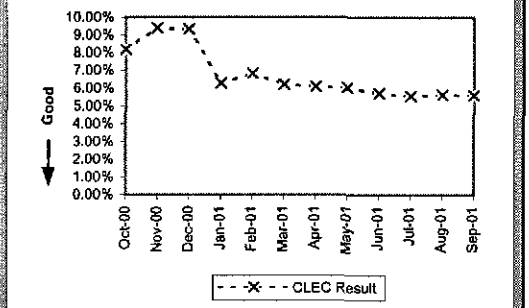
LSR Rejection Notice Interval for Manual and IIS (Hours:Minutes) (PO-3C)

Date	CLEC Num	CLEC Denom	CLEC Result
Oct-00	11930:08	479	24:54
Nov-00	10161:51	394	25:47
Dec-00	9410:42	294	32:01
Jan-01	5040:44	221	22:49
Feb-01	8096:45	347	23:20
Mar-01	3657:26	218	16:47
Apr-01	5312:35	232	22:54
May-01	6309:18	432	14:36
Jun-01	2814:19	212	13:17
Jul-01	8647:04	257	33:39
Aug-01	4273:59	463	9:14
Sep-01	1348:09	149	9:03



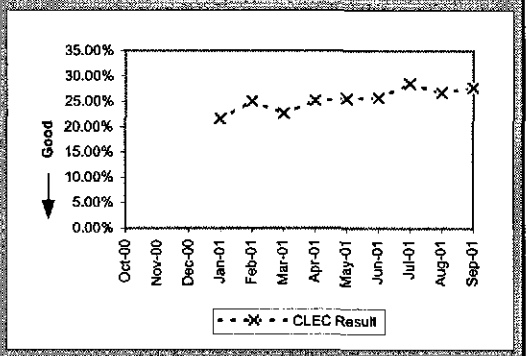
LSRs Rejected for IMA - Rejected Manually (Percent) (PO-4A-1)

Date	CLEC Num	CLEC Denom	CLEC Result
Oct-00	700	8559	8.18%
Nov-00	779	8297	9.39%
Dec-00	733	7857	9.33%
Jan-01	5176	82402	6.28%
Feb-01	4942	72394	6.83%
Mar-01	5239	84076	6.23%
Apr-01	5094	83423	6.11%
May-01	5684	94055	6.04%
Jun-01	4947	86450	5.72%
Jul-01	4933	88485	5.58%
Aug-01	5158	91530	5.64%
Sep-01	4114	73160	5.62%



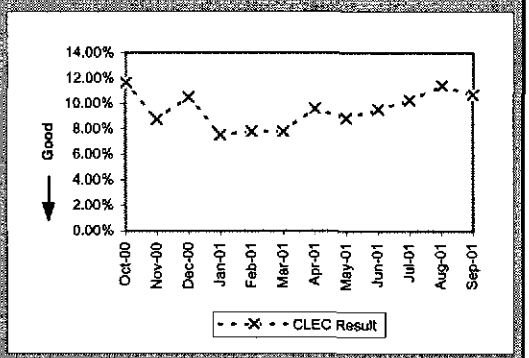
LSRs Rejected for IMA - Auto-Rejected (Percent) (PO-4A-2)

Date	CLEC Num	CLEC Denom	CLEC Result
Oct-00			
Nov-00			
Dec-00			
Jan-01	17747	82402	21.54%
Feb-01	18155	72394	25.08%
Mar-01	19022	84076	22.62%
Apr-01	21013	83423	25.19%
May-01	24033	94055	25.55%
Jun-01	22269	86450	25.76%
Jul-01	25302	88485	28.59%
Aug-01	24519	91530	26.79%
Sep-01	20332	73160	27.79%



LSRs Rejected for EDI - Rejected Manually (Percent) (PO-4B-1)

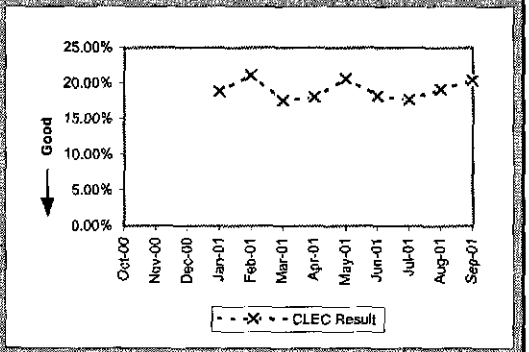
Date	CLEC Num	CLEC Denom	CLEC Result
Oct-00	223	1913	11.66%
Nov-00	160	1832	8.73%
Dec-00	240	2287	10.49%
Jan-01	2965	39336	7.54%
Feb-01	2779	35580	7.81%
Mar-01	3242	41598	7.79%
Apr-01	4462	46545	9.59%
May-01	4212	47633	8.84%
Jun-01	4046	42364	9.55%
Jul-01	4528	44111	10.27%
Aug-01	6185	54234	11.40%
Sep-01	5138	47978	10.71%



Checklist #2 - LSR Rejections

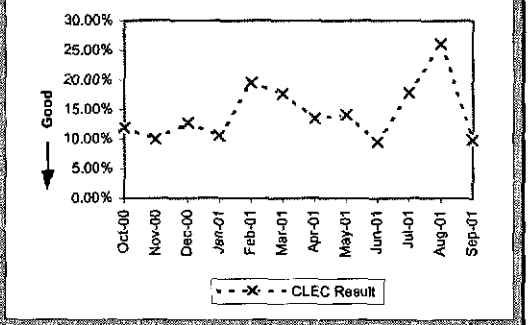
LSRs Rejected for EDI - Auto-Rejected (Percent) (PO-4B-2)

Date	CLEC Num	CLEC Denom	CLEC Result
Oct-00			
Nov-00			
Dec-00			
Jan-01	7432	39336	18.89%
Feb-01	7520	35580	21.14%
Mar-01	7327	41598	17.61%
Apr-01	8414	46545	18.08%
May-01	9845	47633	20.67%
Jun-01	7734	42364	18.26%
Jul-01	7819	44111	17.73%
Aug-01	10415	54234	19.20%
Sep-01	9822	47978	20.47%



LSRs Received via Facsimile (Percent) (PO-4C)

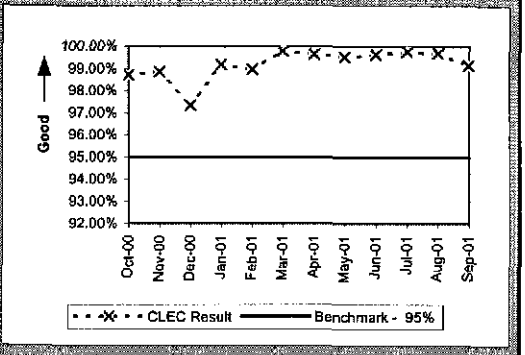
Date	CLEC Num	CLEC Denom	CLEC Result
Oct-00	479	4000	11.98%
Nov-00	394	3931	10.02%
Dec-00	294	2301	12.78%
Jan-01	221	2086	10.59%
Feb-01	347	1780	19.49%
Mar-01	218	1232	17.69%
Apr-01	232	1722	13.47%
May-01	432	3061	14.11%
Jun-01	212	2224	9.53%
Jul-01	257	1439	17.86%
Aug-01	463	1775	26.08%
Sep-01	149	1512	9.85%



Checklist #2 - Firm Order Confirmations - Resale

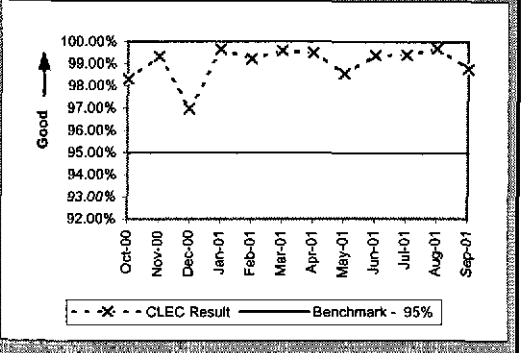
FOCs On Time for Fully Electronic LSRs Received Via IMA (Percent) (PO-5A-1 (a))

Date	CLEC Num	CLEC Denom	CLEC Result
Oct-00	2392	2423	98.72%
Nov-00	2447	2475	98.87%
Dec-00	1829	1879	97.34%
Jan-01	2646	2668	99.18%
Feb-01	2767	2796	98.96%
Mar-01	3354	3361	99.79%
Apr-01	2873	2883	99.65%
May-01	2281	2292	99.52%
Jun-01	3259	3271	99.63%
Jul-01	3420	3428	99.77%
Aug-01	3955	3967	99.70%
Sep-01	2785	2809	99.15%



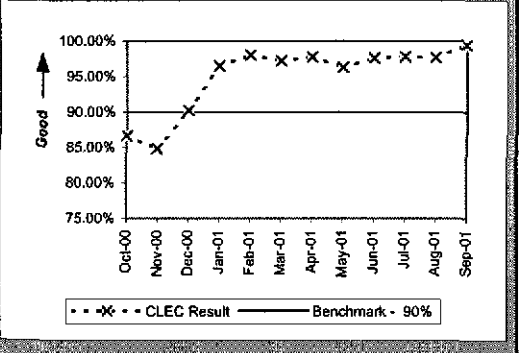
FOCs On Time for Fully Electronic LSRs Received Via EDI (Percent) (PO-5A-2 (a))

Date	CLEC Num	CLEC Denom	CLEC Result
Oct-00	642	653	98.32%
Nov-00	729	734	99.32%
Dec-00	610	629	96.98%
Jan-01	865	868	99.65%
Feb-01	642	647	99.23%
Mar-01	743	746	99.60%
Apr-01	804	808	99.51%
May-01	1181	1198	98.58%
Jun-01	661	665	99.40%
Jul-01	688	692	99.42%
Aug-01	1014	1017	99.71%
Sep-01	987	999	98.80%



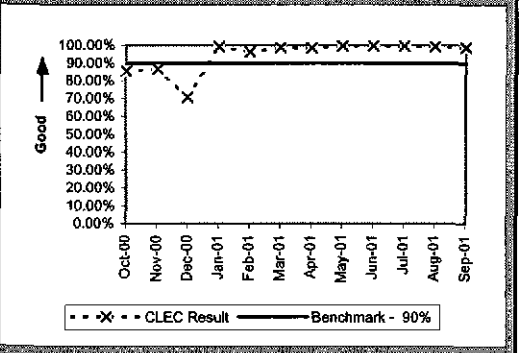
FOCs On Time For Electronic/Manual LSRs Received Via IMA (Percent) (PO-5B-1 (a))

Date	CLEC Num	CLEC Denom	CLEC Result
Oct-00	1950	2250	86.67%
Nov-00	1987	2343	84.81%
Dec-00	2097	2324	90.23%
Jan-01	2486	2576	96.51%
Feb-01	1979	2018	98.07%
Mar-01	2502	2573	97.24%
Apr-01	2386	2440	97.79%
May-01	2321	2411	96.27%
Jun-01	1671	1712	97.61%
Jul-01	1816	1857	97.79%
Aug-01	1318	1349	97.70%
Sep-01	883	888	99.44%



FOCs On Time For Electronic/Manual LSRs Received Via EDI (Percent) (PO-5B-2 (a))

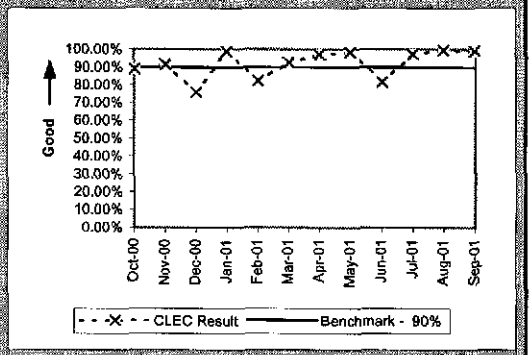
Date	CLEC Num	CLEC Denom	CLEC Result
Oct-00	353	413	85.47%
Nov-00	123	142	86.62%
Dec-00	244	345	70.72%
Jan-01	145	146	99.32%
Feb-01	154	160	96.25%
Mar-01	335	339	98.82%
Apr-01	288	292	98.63%
May-01	836	839	99.64%
Jun-01	458	459	99.78%
Jul-01	632	634	99.68%
Aug-01	527	532	99.06%
Sep-01	405	409	99.02%



Checklist #2 - Firm Order Confirmations - Resale

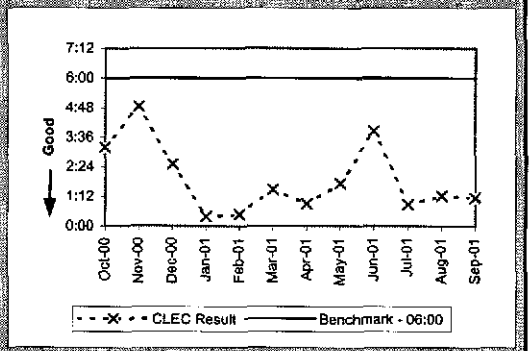
FOCs on Time for Manual (Percent) (PO-5C -(a))

Date	CLEC Num	CLEC Denom	CLEC Result
Oct-00	3085	3470	88.90%
Nov-00	3184	3482	91.44%
Dec-00	1470	1936	75.93%
Jan-01	1784	1806	98.78%
Feb-01	1153	1400	82.36%
Mar-01	907	981	92.46%
Apr-01	1416	1459	97.05%
May-01	2545	2583	98.53%
Jun-01	31	38	81.58%
Jul-01	1109	1140	97.28%
Aug-01	1244	1251	99.44%
Sep-01	1298	1311	99.01%



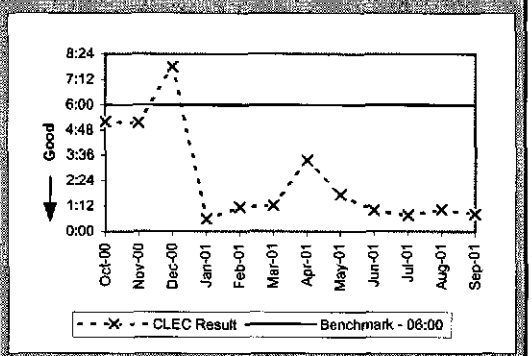
FOCs Time for Failed Flowthrough LSRs for IMA (Hours:Minutes) (PO-5E-1 (a))

Date	CLEC Num	CLEC Denom	CLEC Result
Oct-00	2953:17	921	3:12
Nov-00	5315:38	1096	4:51
Dec-00	3398:25	1349	2:31
Jan-01	550:02	1415	0:23
Feb-01	400:43	857	0:28
Mar-01	736:58	497	1:29
Apr-01	667:34	741	0:54
May-01	1442:12	829	1:44
Jun-01	1154:15	300	3:51
Jul-01	298:03	343	0:52
Aug-01	336:36	275	1:13
Sep-01	283:17	248	1:09



FOCs Time for Failed Flowthrough LSRs for EDI (Hours:Minutes) (PO-5E-2 (a))

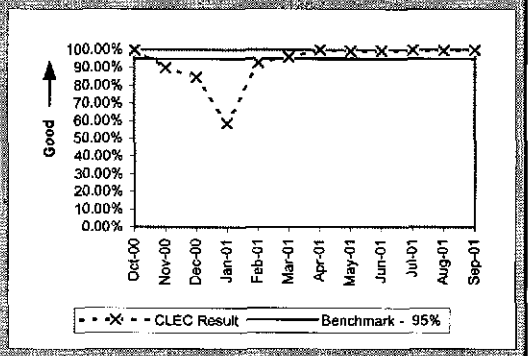
Date	CLEC Num	CLEC Denom	CLEC Result
Oct-00	583:18	112	5:12
Nov-00	210:57	41	5:09
Dec-00	944:13	121	7:48
Jan-01	44:10	74	0:36
Feb-01	107:42	93	1:09
Mar-01	159:31	130	1:14
Apr-01	203:51	61	3:21
May-01	217:19	124	1:45
Jun-01	17:08	17	1:00
Jul-01	396:48	522	0:46
Aug-01	294:22	281	1:03
Sep-01	157:22	186	0:51



Checklist #2 - Firm Order Confirmations - Unbundled Loops

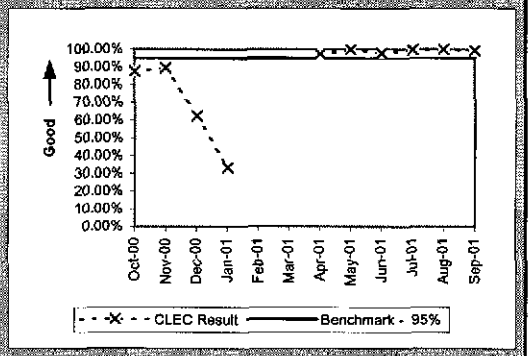
FOCs On Time for Fully Electronic LSRs Received Via IMA (Percent) (PO-5A-1 (b))

Date	CLEC Num	CLEC Denom	CLEC Result
Oct-00	12	12	100.00%
Nov-00	9	10	90.00%
Dec-00	22	26	84.62%
Jan-01	24	41	58.54%
Feb-01	13	14	92.86%
Mar-01	73	76	96.05%
Apr-01	45	45	100.00%
May-01	127	128	99.22%
Jun-01	165	166	99.40%
Jul-01	284	284	100.00%
Aug-01	318	319	99.69%
Sep-01	132	132	100.00%



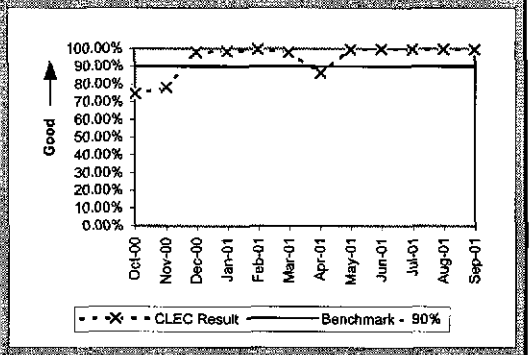
FOCs On Time for Fully Electronic LSRs Received Via EDI (Percent) (PO-5A-2 (b))

Date	CLEC Num	CLEC Denom	CLEC Result
Oct-00	14	16	87.50%
Nov-00	17	19	89.47%
Dec-00	5	8	62.50%
Jan-01	2	6	33.33%
Feb-01			
Mar-01			
Apr-01	37	38	97.37%
May-01	119	119	100.00%
Jun-01	97	99	97.98%
Jul-01	332	333	99.70%
Aug-01	167	167	100.00%
Sep-01	132	133	99.25%



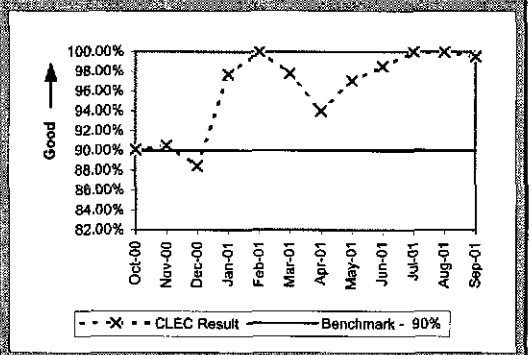
FOCs On Time For Electronic/Manual LSRs Received Via IMA (Percent) (PO-5B-1 (b))

Date	CLEC Num	CLEC Denom	CLEC Result
Oct-00	392	526	74.52%
Nov-00	335	428	78.27%
Dec-00	362	370	97.84%
Jan-01	491	499	98.40%
Feb-01	521	524	99.43%
Mar-01	721	737	97.83%
Apr-01	788	913	86.31%
May-01	787	791	99.49%
Jun-01	580	581	99.83%
Jul-01	582	585	99.49%
Aug-01	585	588	99.49%
Sep-01	594	597	99.50%



FOCs On Time For Electronic/Manual LSRs Received Via EDI (Percent) (PO-5B-2 (b))

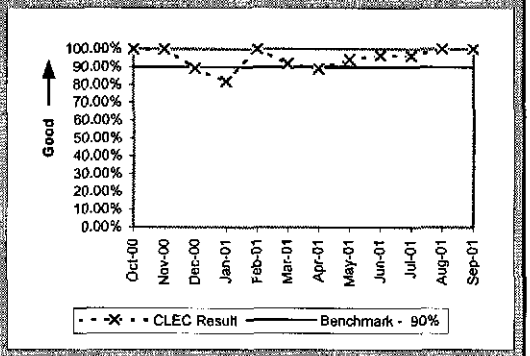
Date	CLEC Num	CLEC Denom	CLEC Result
Oct-00	164	182	90.11%
Nov-00	172	190	90.53%
Dec-00	169	191	88.48%
Jan-01	303	310	97.74%
Feb-01	284	284	100.00%
Mar-01	176	180	97.78%
Apr-01	326	347	93.95%
May-01	364	375	97.07%
Jun-01	198	201	98.51%
Jul-01	193	193	100.00%
Aug-01	250	250	100.00%
Sep-01	426	428	99.53%



Checklist #2 - Firm Order Confirmations - Unbundled Loops

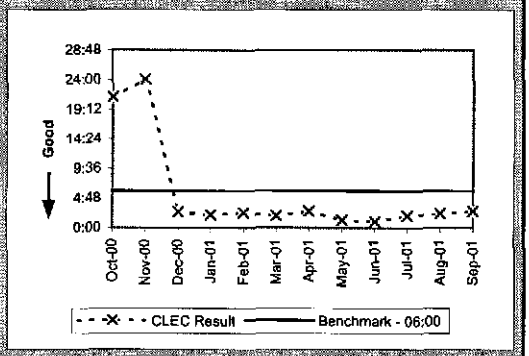
FOCs on Time for Manual (Percent) (PO-5C -(b))

Date	CLEC Num	CLEC Denom	CLEC Result
Oct-00	9	9	100.00%
Nov-00	13	13	100.00%
Dec-00	33	37	89.19%
Jan-01	18	22	81.82%
Feb-01	6	6	100.00%
Mar-01	11	12	91.67%
Apr-01	8	9	88.89%
May-01	16	17	94.12%
Jun-01	27	28	96.43%
Jul-01	25	26	96.15%
Aug-01	41	41	100.00%
Sep-01	26	26	100.00%



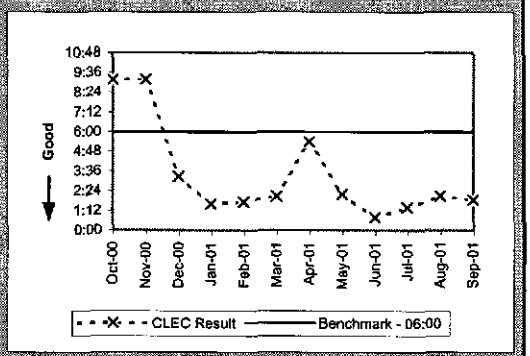
FOCs Time for Failed Flowthrough LSRs for IMA (Hours:Minutes) (PO-5E-1 (b))

Date	CLEC Num	CLEC Denom	CLEC Result
Oct-00	5122:37	241	21:15
Nov-00	4355:59	181	24:04
Dec-00	283:39	110	2:35
Jan-01	414:03	199	2:05
Feb-01	130:14	54	2:25
Mar-01	210:30	107	1:58
Apr-01	459:45	172	2:40
May-01	220:38	175	1:16
Jun-01	81:51	78	1:03
Jul-01	94:06	48	1:58
Aug-01	87:19	38	2:18
Sep-01	83:21	31	2:41



FOCs Time for Failed Flowthrough LSRs for EDI (Hours:Minutes) (PO-5E-2 (b))

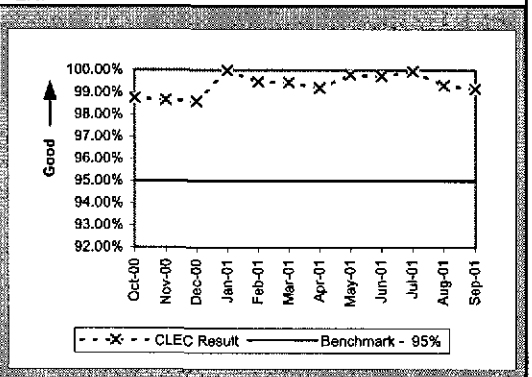
Date	CLEC Num	CLEC Denom	CLEC Result
Oct-00	485:32	53	9:10
Nov-00	992:49	108	9:12
Dec-00	219:16	67	3:16
Jan-01	258:48	162	1:36
Feb-01	180:36	104	1:44
Mar-01	143:03	69	2:04
Apr-01	118:44	22	5:24
May-01	216:13	99	2:11
Jun-01	17:03	22	0:47
Jul-01	89:37	64	1:24
Aug-01	148:40	72	2:04
Sep-01	278:28	150	1:51



Checklist #2 - Firm Order Confirmations - LNP

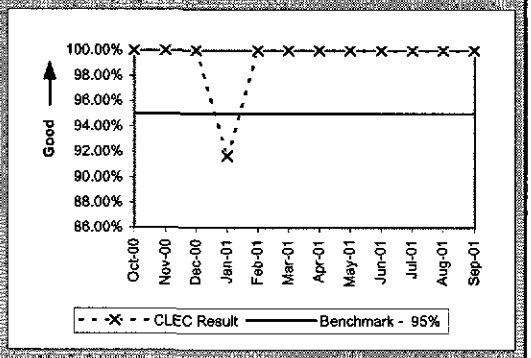
FOCs On Time for Fully Electronic LSRs Received Via IMA (Percent) (PO-5A-1 (c))

Date	CLEC Num	CLEC Denom	CLEC Result
Oct-00	631	639	98.75%
Nov-00	661	670	98.66%
Dec-00	917	930	98.60%
Jan-01	1519	1519	100.00%
Feb-01	1544	1552	99.48%
Mar-01	2358	2371	99.45%
Apr-01	1889	1904	99.21%
May-01	2102	2106	99.81%
Jun-01	2216	2222	99.73%
Jul-01	2772	2773	99.96%
Aug-01	3217	3239	99.32%
Sep-01	2023	2040	99.17%



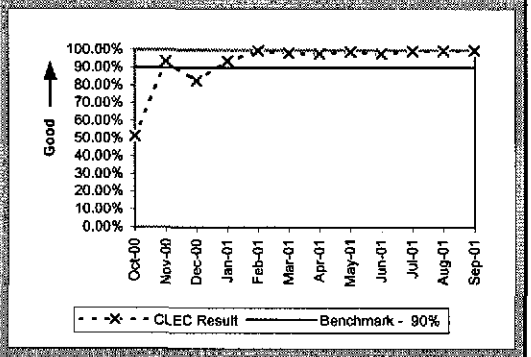
FOCs On Time for Fully Electronic LSRs Received Via EDI (Percent) (PO-5A-2 (c))

Date	CLEC Num	CLEC Denom	CLEC Result
Oct-00	4	4	100.00%
Nov-00	10	10	100.00%
Dec-00	7	7	100.00%
Jan-01	11	12	91.67%
Feb-01	16	16	100.00%
Mar-01	4	4	100.00%
Apr-01	7	7	100.00%
May-01	10	10	100.00%
Jun-01	12	12	100.00%
Jul-01	21	21	100.00%
Aug-01	19	19	100.00%
Sep-01	8	8	100.00%



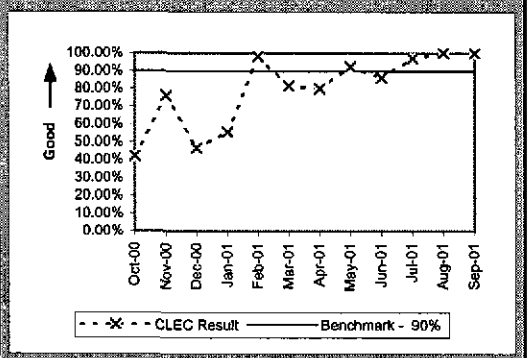
FOCs On Time For Electronic/Manual LSRs Received Via IMA (Percent) (PO-5B-1 (c))

Date	CLEC Num	CLEC Denom	CLEC Result
Oct-00	499	971	51.39%
Nov-00	839	898	93.43%
Dec-00	739	895	82.57%
Jan-01	1341	1431	93.71%
Feb-01	1606	1615	99.44%
Mar-01	2233	2274	98.20%
Apr-01	2075	2119	97.92%
May-01	1510	1525	99.02%
Jun-01	1311	1341	97.76%
Jul-01	1766	1779	99.27%
Aug-01	2104	2116	99.43%
Sep-01	1629	1635	99.63%



FOCs On Time For Electronic/Manual LSRs Received Via EDI (Percent) (PO-5B-2 (c))

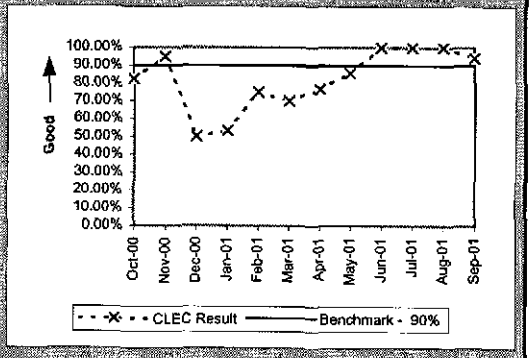
Date	CLEC Num	CLEC Denom	CLEC Result
Oct-00	8	19	42.11%
Nov-00	19	25	76.00%
Dec-00	43	92	46.74%
Jan-01	87	156	55.77%
Feb-01	107	109	98.17%
Mar-01	80	98	81.63%
Apr-01	88	110	80.00%
May-01	159	172	92.44%
Jun-01	118	137	86.13%
Jul-01	163	168	97.02%
Aug-01	153	153	100.00%
Sep-01	95	95	100.00%



Checklist #2 - Firm Order Confirmations - LNP

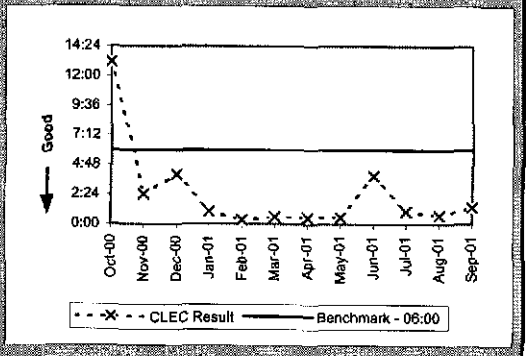
FOCs on Time for Manual (Percent) (PO-5C -(c))

Date	CLEC Num	CLEC Denom	CLEC Result
Oct-00	28	34	82.35%
Nov-00	38	40	95.00%
Dec-00	15	30	50.00%
Jan-01	16	30	53.33%
Feb-01	9	12	75.00%
Mar-01	7	10	70.00%
Apr-01	10	13	76.92%
May-01	18	21	85.71%
Jun-01	17	17	100.00%
Jul-01	9	9	100.00%
Aug-01	8	8	100.00%
Sep-01	16	17	94.12%



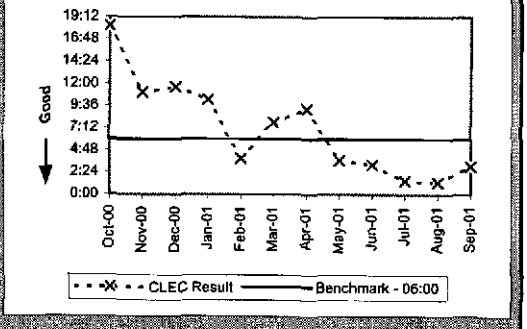
FOCs Time for Failed Flowthrough LSRs for IMA (Hours:Minutes) (PO-5E-1 (c))

Date	CLEC Num	CLEC Denom	CLEC Result
Oct-00	777:07	59	13:10
Nov-00	259:15	106	2:27
Dec-00	1385:20	344	4:02
Jan-01	781:42	774	1:01
Feb-01	242:52	749	0:19
Mar-01	600:10	1023	0:35
Apr-01	486:23	900	0:32
May-01	251:46	457	0:33
Jun-01	1191:45	304	3:55
Jul-01	436:13	428	1:01
Aug-01	340:49	482	0:42
Sep-01	469:41	348	1:21



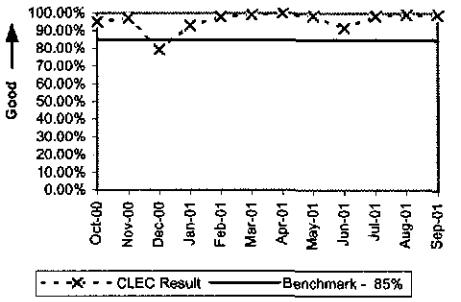
FOCs Time for Failed Flowthrough LSRs for EDI (Hours:Minutes) (PO-5E-2 (c))

Date	CLEC Num	CLEC Denom	CLEC Result
Oct-00	36:29	2	18:14
Nov-00	55:25	5	11:05
Dec-00	338:21	29	11:40
Jan-01	328:43	32	10:16
Feb-01	62:10	16	3:53
Mar-01	155:29	20	7:46
Apr-01	184:34	20	9:14
May-01	59:35	16	3:43
Jun-01	45:12	14	3:14
Jul-01	11:55	8	1:29
Aug-01	6:33	5	1:19
Sep-01	6:08	2	3:04



Checklist #2 - Firm Order Confirmations - LIS

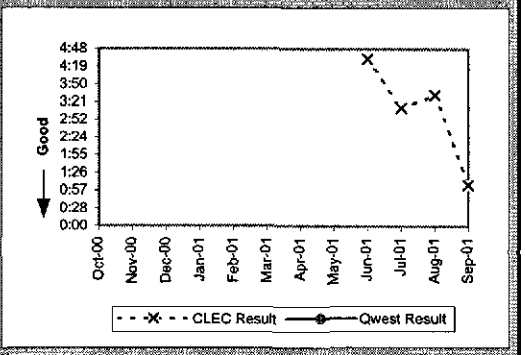
Firm Order Confirmations (FOCs) On Time (Percent) (PO-5 D)			
Date	CLEC Num	CLEC Denom	CLEC Result
Oct-00	98	103	95.15%
Nov-00	72	74	97.30%
Dec-00	62	78	79.49%
Jan-01	108	116	93.10%
Feb-01	97	99	97.98%
Mar-01	118	119	99.16%
Apr-01	70	70	100.00%
May-01	66	67	98.51%
Jun-01	22	24	91.67%
Jul-01	63	64	98.44%
Aug-01	122	123	99.19%
Sep-01	121	122	99.18%



Checklist #2 - Completion Notifications

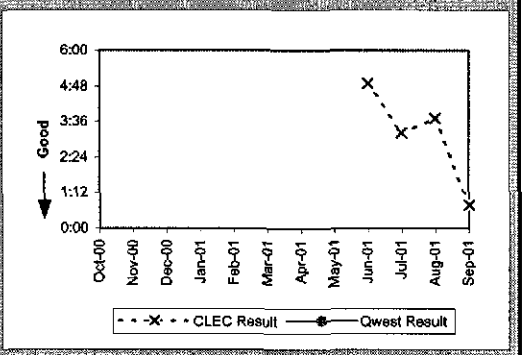
Work Completion Notification Timeliness (Hours:Minutes) (PO-6A)

Date	CLEC Num	CLEC Dend	CLEC Resu	CLEC Std D	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00									
Nov-00									
Dec-00									
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01	29886:06	6596	4:32	11:29					
Jul-01	22541:57	7054	3:12	7:35					
Aug-01	36740:44	10352	3:33	32:54					
Sep-01	7936:52	7152	1:07	11:15					



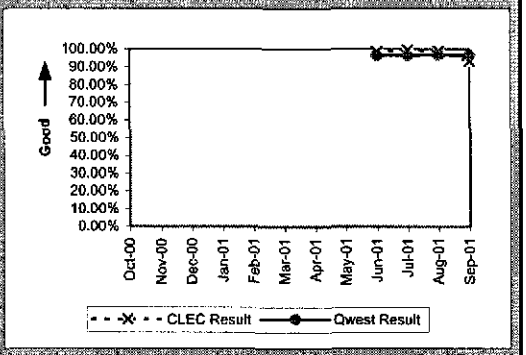
Work Completion Notification Timeliness (Hours:Minutes) (PO-6B)

Date	CLEC Num	CLEC Dend	CLEC Resu	CLEC Std D	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00									
Nov-00									
Dec-00									
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01	5175:43	1057	4:54	10:05					
Jul-01	6133:50	1896	3:14	4:26					
Aug-01	8830:45	2378	3:43	26:04					
Sep-01	1378:36	1745	0:47	5:29					



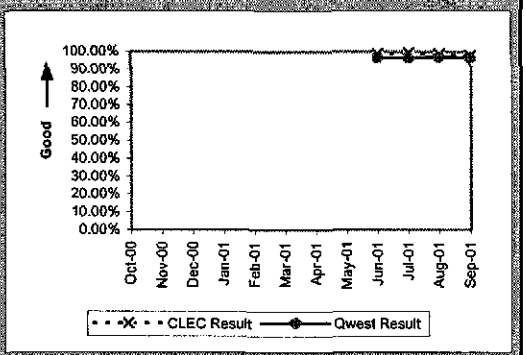
Billing Completion Notification Timeliness (Percent) (PO-7A ,C)

Date	CLEC Num	CLEC Dend	CLEC Resu	CLEC Std D	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00									
Nov-00									
Dec-00									
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01	7130	7226	98.67%	11.45%	390928	404846	96.56%	-9.75	-6.93
Jul-01	6356	6394	99.41%	7.69%	444610	460256	96.60%	-12.29	-8.47
Aug-01	7279	7355	98.97%	10.11%	483188	498339	96.96%	-9.95	-7.05
Sep-01	4967	5330	93.19%	25.19%	362261	375347	96.51%	13.14	6.99



Billing Completion Notification Timeliness (Percent) (PO-7B ,C)

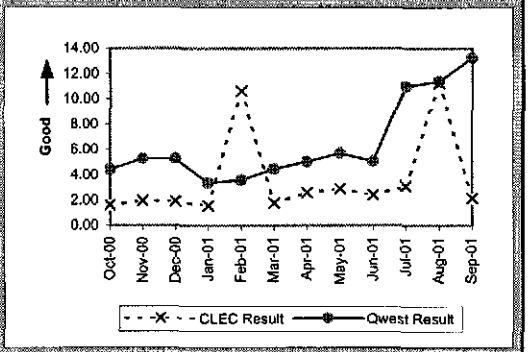
Date	CLEC Num	CLEC Dend	CLEC Resu	CLEC Std D	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00									
Nov-00									
Dec-00									
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01	1517	1538	98.63%	11.61%	390928	404846	96.56%	-4.45	-3.71
Jul-01	2116	2130	99.34%	8.08%	444610	460256	96.60%	-6.97	-5.24
Aug-01	2507	2541	98.66%	11.49%	483188	498339	96.96%	-4.99	-4.03
Sep-01	1947	1993	97.69%	15.02%	362261	375347	96.51%	-2.86	-2.74



Checklist #2 - Jeopardy Notifications - Non-Designed Services

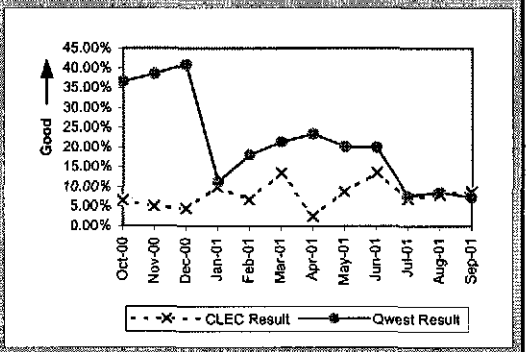
Jeopardy Notice Interval (Average Days) (PO-8 A)

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	48	30	1.60	1.83	15036	3407	4.41	3.72	1.26
Nov-00	49	25	1.96	1.79	15651	2972	5.27	2.88	0.75
Dec-00	50	26	1.92	2.04	16090	3041	5.29	3.72	1.26
Jan-01	51	33	1.55	1.44	3938	1169	3.37	3.09	0.88
Feb-01	234	22	10.64	40.12	4815	1342	3.59	-7.48	-5.55
Mar-01	46	26	1.77	1.39	5946	1334	4.46	3.09	0.88
Apr-01	42	16	2.62	5.00	5950	1180	5.04	1.5	-0.09
May-01	32	11	2.91	1.70	6259	1098	5.70	0.86	-0.48
Jun-01	70	29	2.41	1.76	7327	1444	5.07	2.17	0.32
Jul-01	72	23	3.13	1.96	14400	1308	11.01	1.47	-0.11
Aug-01	271	24	11.29	42.99	16331	1431	11.41	-0.12	-1.07
Sep-01	50	23	2.17	1.27	13699	1032	13.27	2.41	0.46



Timely Jeopardy Notices (Percent) (PO-9 A)

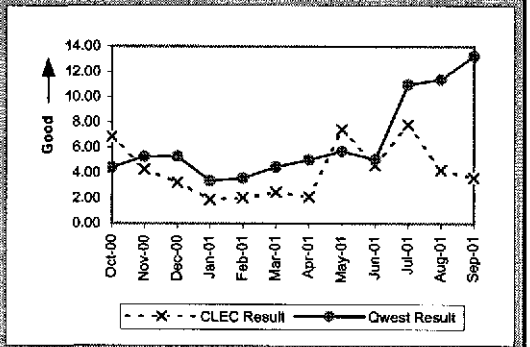
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	9	137	6.57%	24.77%	1563	4260	36.69%	7	3.26
Nov-00	6	121	4.96%	21.71%	1419	3684	38.52%	7.33	3.45
Dec-00	4	90	4.44%	20.61%	1395	3408	40.93%	6.91	3.2
Jan-01	12	121	9.92%	29.89%	354	3134	11.30%	0.44	-0.73
Feb-01	6	90	6.67%	24.94%	430	2384	18.04%	3.04	0.85
Mar-01	9	67	13.43%	34.10%	452	2119	21.33%	1.6	-0.03
Apr-01	1	41	2.44%	15.43%	401	1717	23.35%	3.67	1.23
May-01	2	23	8.70%	28.18%	355	1762	20.15%	1.39	-0.15
Jun-01	5	37	13.51%	34.19%	345	1733	19.91%	0.95	-0.42
Jul-01	9	131	6.87%	25.29%	439	5758	7.62%	0.28	-0.83
Aug-01	8	100	8.00%	27.13%	542	6324	8.57%	0.15	-0.91
Sep-01	6	69	8.70%	28.18%	384	5226	7.35%	-0.43	-1.26



Checklist #2 - Jeopardy Notifications - Unbundled Loops

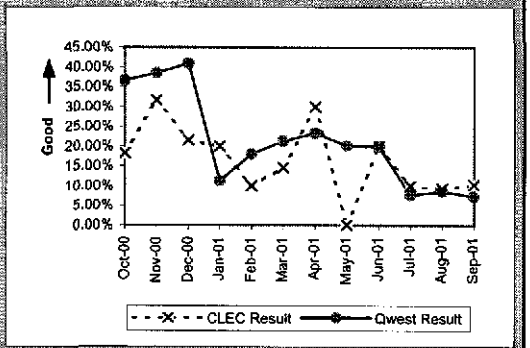
Jeopardy Notice Interval (Average Days) (PO-8 B)

Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	920	134	6.87	5.81	15036	3407	4.41	-3.89	-3.36
Nov-00	539	126	4.28	4.17	15651	2972	5.27	1.36	-0.17
Dec-00	178	55	3.24	2.91	16090	3041	5.29	2.14	0.3
Jan-01	65	34	1.91	1.11	3938	1169	3.37	1.9	0.15
Feb-01	51	25	2.04	1.17	4815	1342	3.59	2.17	0.32
Mar-01	84	34	2.47	1.46	5946	1334	4.46	2.29	0.39
Apr-01	34	16	2.12	1.63	5950	1180	5.04	2.17	0.32
May-01	126	17	7.41	4.99	6259	1098	5.70	-0.43	-1.26
Jun-01	83	18	4.61	3.42	7327	1444	5.07	-0.24	-1.14
Jul-01	328	42	7.81	6.35	14400	1308	11.01	0.45	-0.73
Aug-01	208	49	4.24	3.76	16331	1431	11.41	1.6	-0.03
Sep-01	196	54	3.63	2.97	13699	1032	13.27	2.14	0.3



Timely Jeopardy Notices (Percent) (PO-9 B)

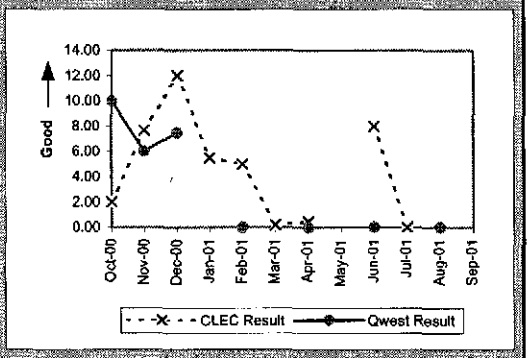
Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	26	142	18.31%	38.67%	1563	4260	36.69%	4.35	1.64
Nov-00	32	101	31.68%	46.52%	1419	3684	38.52%	1.38	-0.16
Dec-00	11	51	21.57%	41.13%	1395	3408	40.93%	2.75	0.67
Jan-01	7	35	20.00%	40.00%	354	3134	11.30%	-1.62	-1.98
Feb-01	3	30	10.00%	30.00%	430	2384	18.04%	1.14	-0.31
Mar-01	6	41	14.63%	35.34%	452	2119	21.33%	1.03	-0.37
Apr-01	3	10	30.00%	45.83%	401	1717	23.35%	-0.5	-1.3
May-01	0	6	0.00%	0.00%	355	1762	20.15%	1.15	-0.3
Jun-01	1	5	20.00%	40.00%	345	1733	19.91%	-0.01	-1
Jul-01	21	210	10.00%	30.00%	439	5758	7.62%	-1.27	-1.77
Aug-01	23	249	9.24%	28.95%	542	6324	8.57%	-0.37	-1.22
Sep-01	29	282	10.28%	30.37%	384	5226	7.35%	-1.84	-2.12



Checklist #2 - Jeopardy Notifications - LIS

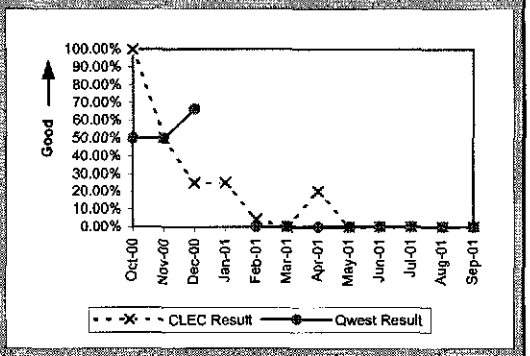
Jeopardy Notice Interval (Average Days) (PO-8 C)

Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Dene	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	2	1	2.00		10	1	10.00		
Nov-00	23	3	7.67		12	2	6.00		
Dec-00	12	1	12.00		15	2	7.50		
Jan-01	11	2	5.50						
Feb-01	5	1	5.00		0	1	0.00		
Mar-01	1	5	0.20	0.45					
Apr-01	1	2	0.50	0.71	0	1	0.00		
May-01									
Jun-01	24	3	8.00	8.89	0	2	0.00		
Jul-01	0	1	0.00						
Aug-01					0	1	0.00		
Sep-01									



Timely Jeopardy Notices (Percent) (PO-9 C)

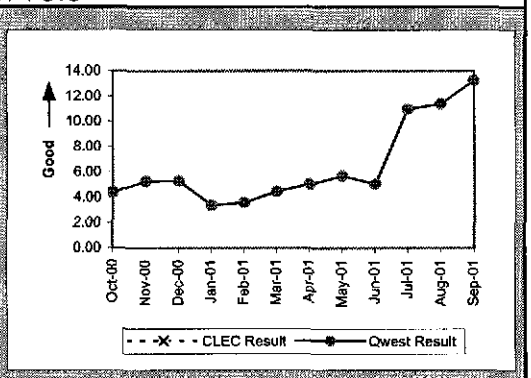
Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Dene	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	1	1	100.00%		1	2	50.00%		
Nov-00	1	2	50.00%		2	4	50.00%		
Dec-00	1	4	25.00%		2	3	66.67%		
Jan-01	1	4	25.00%						
Feb-01	1	24	4.17%	19.98%	0	4	0.00%	N/A	
Mar-01	0	10	0.00%	0.00%	0	4	0.00%	N/A	N/A
Apr-01	1	5	20.00%	40.00%	0	1	0.00%	N/A	
May-01	0	2	0.00%	0.00%	0	1	0.00%	N/A	N/A
Jun-01	0	12	0.00%	0.00%	0	10	0.00%	N/A	N/A
Jul-01	0	20	0.00%	0.00%	0	35	0.00%	N/A	N/A
Aug-01	0	17	0.00%	0.00%	0	40	0.00%	N/A	N/A
Sep-01	0	22	0.00%	0.00%	0	7	0.00%	N/A	N/A



Checklist #2 - Jeopardy Notifications - UNE-P-POTS

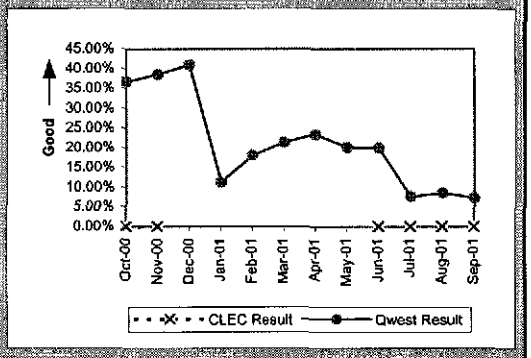
Jeopardy Notice Interval (Average Days) (PO-8 D)

Date	CLEC Num	CLEC Den	CLEC Resu	CLEC Std D	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00					15036	3407	4.41		
Nov-00					15651	2972	5.27		
Dec-00					16090	3041	5.29		
Jan-01					3938	1169	3.37		
Feb-01					4815	1342	3.59		
Mar-01					5946	1334	4.46		
Apr-01					5950	1180	5.04		
May-01					6259	1098	5.70		
Jun-01					7327	1444	5.07		
Jul-01					14400	1308	11.01		
Aug-01					16331	1431	11.41		
Sep-01					13699	1032	13.27		



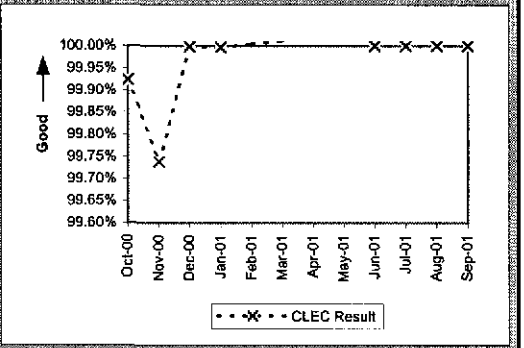
Timely Jeopardy Notices (Percent) (PO-9 D)

Date	CLEC Num	CLEC Den	CLEC Resu	CLEC Std D	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	0	2	0.00%	0.00%	1563	4260	36.69%	1.11	-0.33
Nov-00	0	1	0.00%	0.00%	1419	3684	38.52%	0.29	-0.82
Dec-00					1395	3408	40.93%		
Jan-01					354	3134	11.30%		
Feb-01					430	2384	18.04%		
Mar-01					452	2119	21.33%		
Apr-01					401	1717	23.35%		
May-01					355	1762	20.15%		
Jun-01	0	1	0.00%	0.00%	345	1733	19.91%	0.24	-0.85
Jul-01	0	2	0.00%	0.00%	439	5758	7.62%	0.18	-0.89
Aug-01	0	2	0.00%	0.00%	542	6324	8.57%	0.2	-0.88
Sep-01	0	4	0.00%	0.00%	384	5226	7.35%	0.33	-0.8



Checklist #2 - LSR Accountability

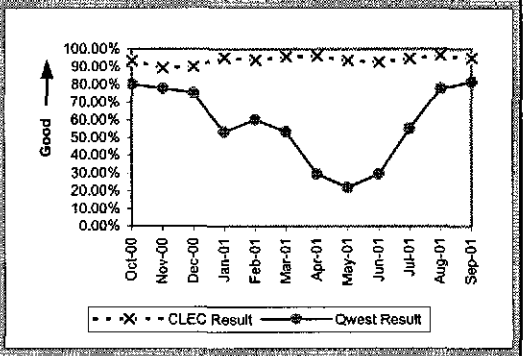
LSR Accountability (Percent) (PO-10)			
Date	CLEC Num	CLEC Denom	CLEC Result
Oct-00	62732	62780	99.92%
Nov-00	67495	67672	99.74%
Dec-00	66217	66218	100.00%
Jan-01	71131	71133	100.00%
Feb-01	59506	59503	100.01%
Mar-01	69728	69720	100.01%
Apr-01	61799	61773	100.04%
May-01	76780	76408	100.49%
Jun-01	78870	78870	100.00%
Jul-01	73119	73119	100.00%
Aug-01	84030	84030	100.00%
Sep-01	65983	65983	100.00%



Checklist #2 - Access To Centers

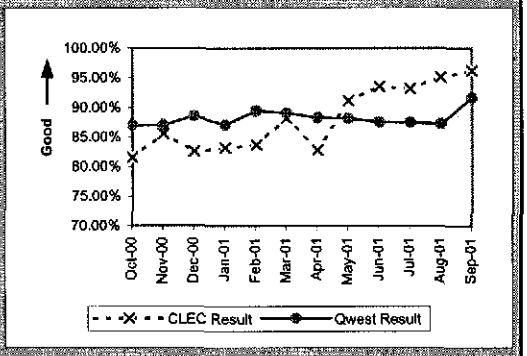
Calls Answered within Twenty Seconds - Interconnect Provisioning Center (Percent) (OP-2)

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result
Oct-00	39199	41959	93.42%	611551	763254	80.12%
Nov-00	36956	41366	89.34%	569870	734118	77.63%
Dec-00	40597	45116	89.98%	516919	686870	75.26%
Jan-01	39890	41921	95.16%	2006486	3773669	53.17%
Feb-01	31767	33822	93.92%	1855201	3088364	60.07%
Mar-01	34908	36514	95.60%	1831158	3429437	53.40%
Apr-01	32572	33858	96.20%	1099092	3732735	29.44%
May-01	34650	37124	93.34%	905550	4171326	21.71%
Jun-01	33539	36214	92.61%	1213127	4112797	29.50%
Jul-01	30685	32351	94.85%	2197349	3992969	55.03%
Aug-01	33965	35271	96.30%	3292289	4238018	77.68%
Sep-01	26327	27728	94.95%	2723316	3332102	81.73%



Calls Answered within 20 seconds - Interconnect Repair Center (Percent) (MR-2)

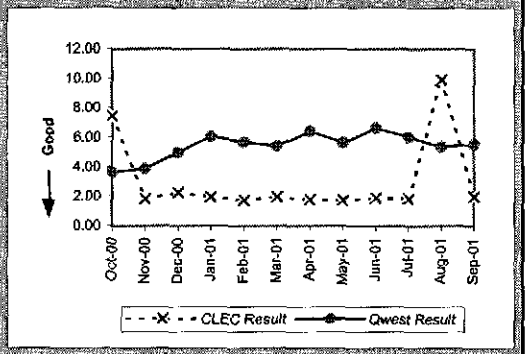
Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result
Oct-00	18536	22723	81.57%	240573	276466	87.02%
Nov-00	18667	21817	85.56%	209617	240868	87.03%
Dec-00	16559	20047	82.60%	177744	200683	88.57%
Jan-01	19111	22979	83.17%	754367	866186	87.09%
Feb-01	18378	21962	83.68%	644068	719729	89.49%
Mar-01	21997	24934	88.22%	718741	806886	89.08%
Apr-01	18724	22611	82.81%	724314	820411	88.29%
May-01	22991	25211	91.19%	747817	848094	88.18%
Jun-01	25944	27731	93.56%	775975	886147	87.57%
Jul-01	29571	31724	93.21%	700466	800726	87.48%
Aug-01	28285	29740	95.11%	642249	736282	87.23%
Sep-01	23392	24306	96.24%	514443	560881	91.72%



Checklist #2 - Billing

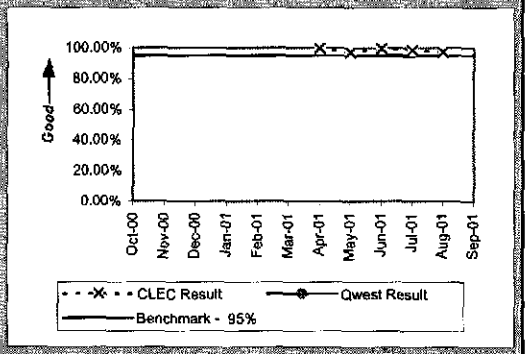
Time to Provide Usage Records (Average Days) UNEs and Resale Aggregate (BI-1A)

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result
Oct-00	3173111.37	426209	7.44	61668618.8	16895512	3.65
Nov-00	1008401.74	550093	1.83	68509792.86	17748651	3.86
Dec-00	1427548	629334	2.27	99349049	19978707	4.97
Jan-01	1091591	552889	1.97	120820914	19911828	6.07
Feb-01	1107823	631418	1.75	119656263	21047053	5.69
Mar-01	1269396	647478	1.96	106392642	19618288	5.42
Apr-01	1413128	789593	1.79	126207934	19666406	6.42
May-01	1392484	795462	1.75	106106540	18826701	5.64
Jun-01	1491808	786738	1.90	133305744	20116641	6.63
Jul-01	1144180	623483	1.84	106309383	17657118	6.02
Aug-01	6646742	668952	9.94	100949330	18774010	5.38
Sep-01	1199453	598457	2.00	85883302	15469354	5.55



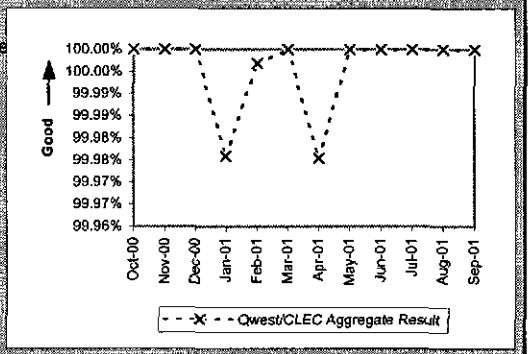
Time to Provide Usage Records (Percent) Jointly-provided Switched Access (BI-1B)

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result
Oct-00						
Nov-00						
Dec-00						
Jan-01						
Feb-01						
Mar-01						
Apr-01	5706725	5706803	100.00%			
May-01	6411827	6595614	97.21%			
Jun-01	501639	502476	99.83%			
Jul-01	530109	536711	98.77%			
Aug-01	619242	635320	97.47%			
Sep-01						



Checklist #2 - Billing

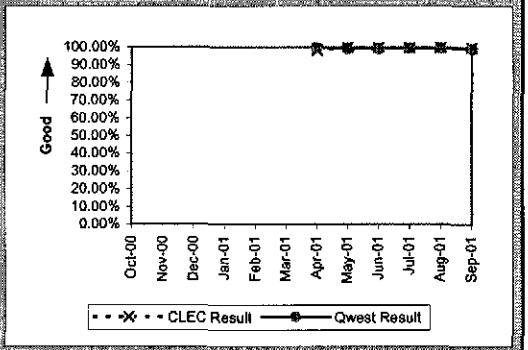
Invoices Delivered within 10 Days (Percent) All (BI-2)			
Date	Qwest/CLEC Aggregat	Qwest/CLEC Aggregat	Qwest/CLEC Aggregate
Oct-00	121978	121978	100.00%
Nov-00	83991	83991	100.00%
Dec-00	82460	82460	100.00%
Jan-01	28999	29006	99.98%
Feb-01	31351	31352	100.00%
Mar-01	31540	31540	100.00%
Apr-01	32509	32517	99.98%
May-01	30975	30975	100.00%
Jun-01	30677	30677	100.00%
Jul-01	29937	29937	100.00%
Aug-01	27590	27590	100.00%
Sep-01	30319	30319	100.00%



Checklist #2 - Billing

Billing Accuracy - Adjustments for Errors (Percent) UNEs and Resale Aggregate (BI-3A)

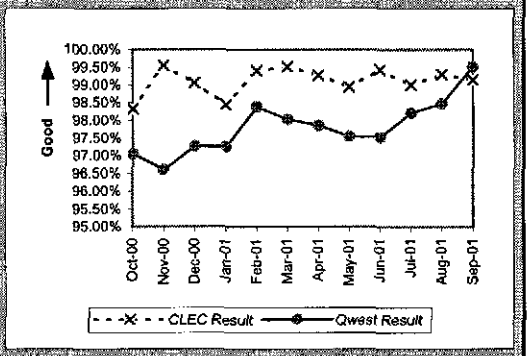
Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00									
Nov-00									
Dec-00									
Jan-01									
Feb-01									
Mar-01									
Apr-01	10970838	11137507	98.50%		132038029	132421384	99.71%		
May-01	2777355.3	2779222.3	99.93%	2.59%	129602156	130555658	99.27%	-128.48	-79.11
Jun-01	2848892.1	2850477.6	99.94%	2.36%	129002534	130124689	99.14%	-145.72	-89.59
Jul-01	2797586.8	2801152.4	99.87%	3.57%	131147844	131933056	99.40%	-100.74	-62.25
Aug-01	2830894.6	2834355.6	99.88%	3.49%	131781377	132519682	99.44%	-97.36	-60.19
Sep-01	2895692.3	2900419.7	99.84%	4.03%	130996741	132140213	99.13%	-127.75	-78.67



Checklist #2 - Billing

Billing Completeness (Percent) UNEs and Resale Aggregate (BI-4A)

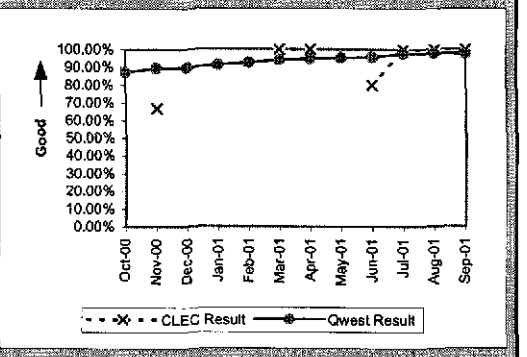
Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	7270.42	7393.42	98.34%		409500.76	421904.76	97.06%		
Nov-00	7206.14	7239.14	99.54%		356260.06	368761.06	96.61%		
Dec-00	8761.48	8844.48	99.06%		378854.18	389487.18	97.27%		
Jan-01	6986	7096	98.45%		376935.74	387554.74	97.26%		
Feb-01	10272	10333	99.41%	7.66%	356069	361894	98.39%	-8.12	-5.94
Mar-01	9946	9994	99.52%	6.91%	353125	360219	98.03%	-10.57	-7.42
Apr-01	11088	11169	99.27%	8.49%	354139	361904	97.85%	-10.2	-7.2
May-01	10813	10928	98.95%	10.20%	397462	407472	97.54%	-9.36	-6.69
Jun-01	12203	12274	99.42%	7.58%	396384	406444	97.52%	-13.33	-9.1
Jul-01	10280	10383	99.01%	9.91%	427924	435694	98.22%	-6.02	-4.66
Aug-01	7792	7847	99.30%	8.34%	256606	260587	98.47%	-5.88	-4.58
Sep-01	2575	2597	99.15%	9.16%	3119	3134	99.52%	2.01	0.22



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Installation

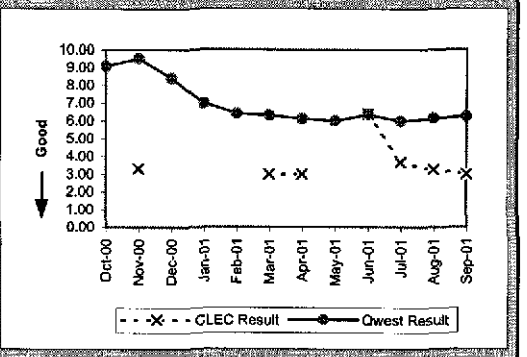
Installation Commitments Met (Percent) (OP-3)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
Oct-00				21122	24204	87.27%		
Nov-00	2	3	66.67%	22352	24982	89.47%	3.72	1.26
Dec-00				22558	25151	89.69%		
Jan-01				24937	27311	91.31%		
Feb-01				22081	23861	92.54%		
Mar-01	1	1	100.00%	23646	25141	94.05%	-0.25	-1.15
Apr-01	1	1	100.00%	21344	22515	94.80%	-0.23	-1.14
May-01				23815	24993	95.29%		
Jun-01	4	5	80.00%	24332	25461	95.57%	1.23	-0.26
Jul-01	2	2	100.00%	25437	26013	97.79%	-0.21	-1.13
Aug-01	4	4	100.00%	30061	30772	97.69%	-0.31	-1.19
Sep-01	8	8	100.00%	23233	23828	97.50%	-0.45	-1.28



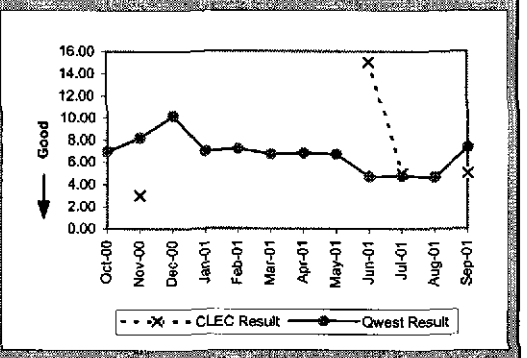
Installation Interval (Average Days) (OP-4)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
Oct-00				219862	24200	9.09		
Nov-00	10	3	3.33	237670	24972	9.52	-0.71	-1.43
Dec-00				211457	25138	8.41		
Jan-01				190531	27309	6.98		
Feb-01				152888	23860	6.41		
Mar-01	3	1	3.00	158209	25136	6.29	-0.36	-1.22
Apr-01	3	1	3.00	137606	22512	6.11	-0.32	-1.2
May-01				149481	24989	5.98		
Jun-01	32	5	6.40	161555	25459	6.35	0.41	-0.75
Jul-01	11	3	3.67	163821	27396	5.98	-0.56	-1.34
Aug-01	13	4	3.25	198805	32362	6.14	-0.83	-1.5
Sep-01	27	9	3.00	156565	25177	6.22	-1.05	-1.64



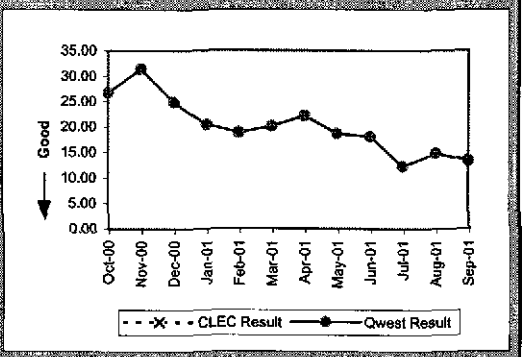
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
Oct-00				5105	732	6.97		
Nov-00	3	1	3.00	5036	613	8.22	-0.27	-1.17
Dec-00				5135	504	10.19		
Jan-01				3522	504	6.99		
Feb-01				2677	372	7.20		
Mar-01				2574	385	6.69		
Apr-01				2048	301	6.80		
May-01				2531	378	6.70		
Jun-01	15	1	15.00	1900	406	4.68	1.45	-0.12
Jul-01	5	1	5.00	8140	1712	4.75	0.58	-0.65
Aug-01				9135	1964	4.65		
Sep-01	5	1	5.00	12029	1641	7.33	-0.11	-1.06



Delayed Days for Facility Reasons (Average Days) (OP-6B)-- Dispatches Within MSAs

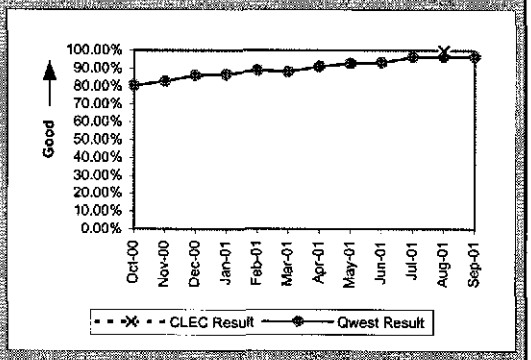
Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
Oct-00				62745	2350	26.70		
Nov-00				63401	2017	31.43		
Dec-00				51831	2089	24.81		
Jan-01				38124	1870	20.39		
Feb-01				26546	1408	18.85		
Mar-01				22322	1110	20.11		
Apr-01				19285	870	22.17		
May-01				14902	800	18.63		
Jun-01				13093	723	18.11		
Jul-01				3059	250	12.24		
Aug-01				4977	337	14.77		
Sep-01				4061	303	13.40		



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Installation

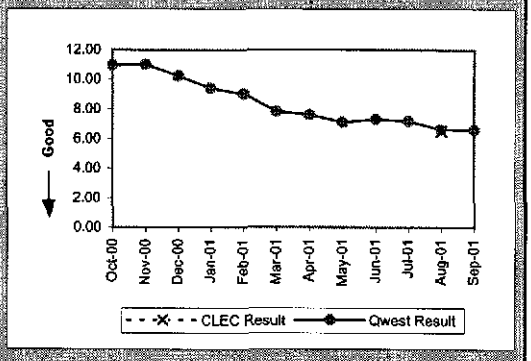
Installation Commitments Met (Percent) (OP-3)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
Oct-00				1916	2383	80.40%		
Nov-00				1889	2280	82.85%		
Dec-00				1954	2266	86.23%		
Jan-01				2149	2479	86.69%		
Feb-01				2135	2402	88.88%		
Mar-01				2289	2600	88.04%		
Apr-01				2268	2491	91.05%		
May-01				2514	2711	92.73%		
Jun-01				2518	2701	93.22%		
Jul-01				2858	2964	96.42%		
Aug-01	2	2	100.00%	3212	3327	96.54%	-0.27	-1.16
Sep-01				2580	2667	96.74%		



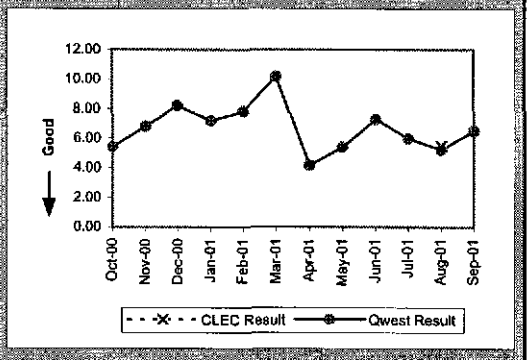
Installation Interval (Average Days) (OP-4)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
Oct-00				26143	2383	10.97		
Nov-00				25069	2280	11.00		
Dec-00				23183	2266	10.23		
Jan-01				23311	2479	9.40		
Feb-01				21645	2402	9.01		
Mar-01				20342	2600	7.82		
Apr-01				18970	2491	7.62		
May-01				19254	2711	7.10		
Jun-01				19751	2701	7.31		
Jul-01				22596	3148	7.18		
Aug-01	26	4	6.50	23167	3499	6.62	-0.03	-1.02
Sep-01				18549	2816	6.59		



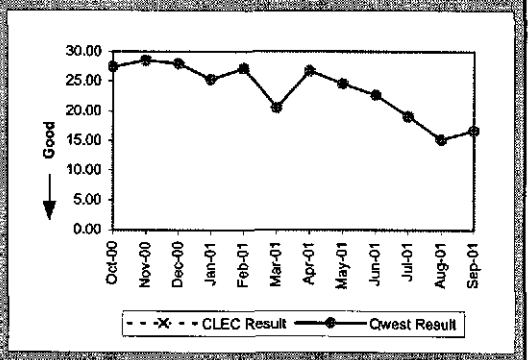
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
Oct-00				503	93	5.41		
Nov-00				696	102	6.82		
Dec-00				568	69	8.23		
Jan-01				525	73	7.19		
Feb-01				414	53	7.81		
Mar-01				660	65	10.15		
Apr-01				262	63	4.16		
May-01				297	55	5.40		
Jun-01				488	67	7.28		
Jul-01				1426	238	5.99		
Aug-01	11	2	5.50	1184	226	5.24	0.33	-0.8
Sep-01				1322	203	6.51		



Delayed Days for Facility Reasons (Average Days) (OP-6B)-- Dispatches Outside MSAs

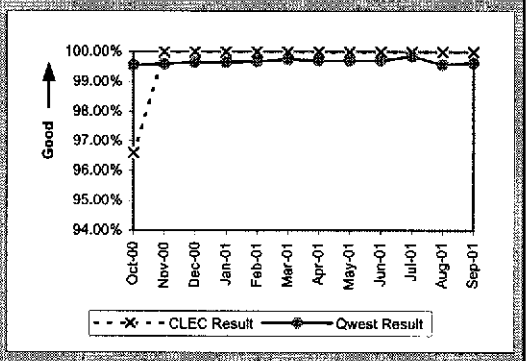
Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
Oct-00				10259	374	27.43		
Nov-00				8246	289	28.53		
Dec-00				6794	243	27.96		
Jan-01				6506	257	25.32		
Feb-01				5804	214	27.12		
Mar-01				5048	246	20.52		
Apr-01				4287	160	26.79		
May-01				3486	142	24.55		
Jun-01				2627	116	22.65		
Jul-01				992	52	19.08		
Aug-01				926	61	15.18		
Sep-01				551	33	16.70		



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Installation

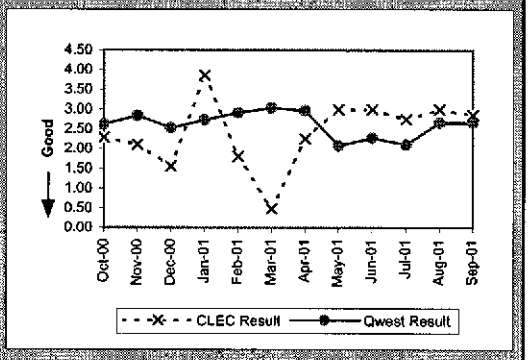
Installation Commitments Met (Percent) (OP-3)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
Oct-00	57	59	96.61%	144958	145618	99.55%	8.21	3.99
Nov-00	81	81	100.00%	151614	152225	99.60%	-0.57	-1.35
Dec-00	18	18	100.00%	128936	129393	99.65%	-0.25	-1.15
Jan-01	29	29	100.00%	108105	108493	99.64%	-0.32	-1.2
Feb-01	16	16	100.00%	94529	94837	99.68%	-0.23	-1.14
Mar-01	25	25	100.00%	110536	110826	99.74%	-0.26	-1.16
Apr-01	133	133	100.00%	102593	102897	99.70%	-0.63	-1.38
May-01	26	26	100.00%	119425	119791	99.69%	-0.28	-1.17
Jun-01	14	14	100.00%	134593	134994	99.70%	-0.2	-1.12
Jul-01	6	6	100.00%	107508	107664	99.86%	-0.09	-1.06
Aug-01	20	20	100.00%	35758	35910	99.58%	-0.29	-1.16
Sep-01	7	7	100.00%	26118	26214	99.63%	-0.16	-1.1



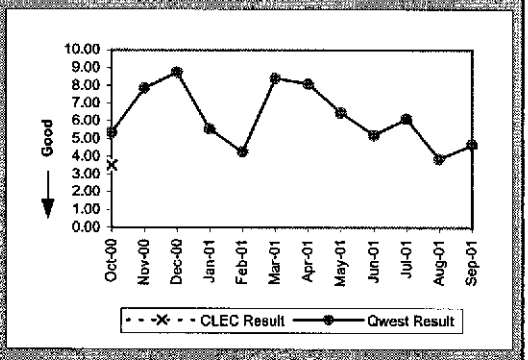
Installation Interval (Average Days) (OP-4)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
Oct-00	135	59	2.29	381416	145618	2.62	-0.67	-1.41
Nov-00	171	81	2.11	433006	152224	2.84	-1.65	-2.01
Dec-00	28	18	1.56	326875	129391	2.53	-1.11	-1.67
Jan-01	112	29	3.86	296667	108493	2.73	1.61	-0.02
Feb-01	29	16	1.81	275718	94837	2.91	-1.29	-1.78
Mar-01	12	25	0.48	336956	110825	3.04	-3.69	-3.25
Apr-01	299	133	2.25	305476	102896	2.97	-2.53	-2.54
May-01	15	5	3.00	193326	92882	2.08	2	0.21
Jun-01	39	13	3.00	225981	99561	2.27	2.29	0.39
Jul-01	11	4	2.75	180791	85742	2.11	1	-0.39
Aug-01	60	20	3.00	67637	25446	2.66	1.3	-0.21
Sep-01	20	7	2.86	51630	19401	2.66	0.98	-0.4



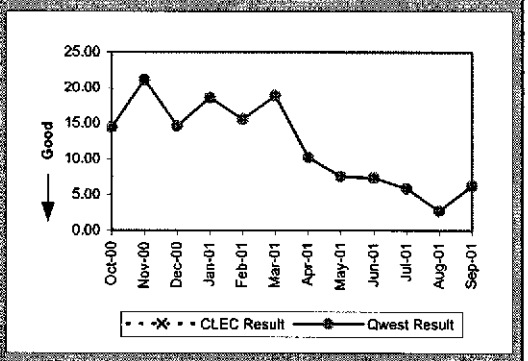
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
Oct-00	7	2	3.50	2420	452	5.35	-0.19	-1.11
Nov-00				2311	294	7.86		
Dec-00				1923	220	8.74		
Jan-01				1196	215	5.56		
Feb-01				775	182	4.26		
Mar-01				1538	183	8.40		
Apr-01				1637	202	8.10		
May-01				1572	243	6.47		
Jun-01				1543	296	5.21		
Jul-01				6958	1136	6.12		
Aug-01				3008	779	3.86		
Sep-01				2734	587	4.66		



Delayed Days for Facility Reasons (Average Days) (OP-6B)-- No Dispatches

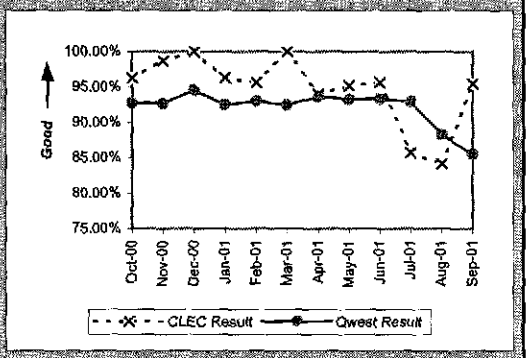
Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
Oct-00				3001	208	14.43		
Nov-00				6688	317	21.10		
Dec-00				3467	237	14.63		
Jan-01				3218	173	18.60		
Feb-01				1963	126	15.58		
Mar-01				2017	107	18.85		
Apr-01				1044	102	10.24		
May-01				929	123	7.55		
Jun-01				772	105	7.35		
Jul-01				159	27	5.89		
Aug-01				99	36	2.75		
Sep-01				213	34	6.26		



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Installation

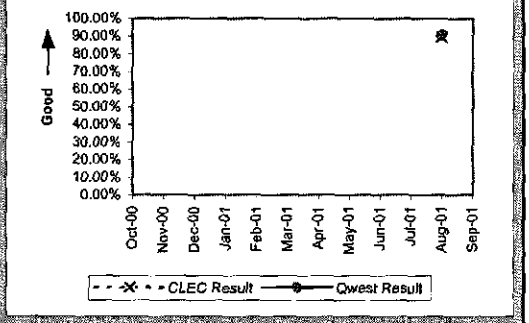
New Service Installation Quality (Percent) (OP-5)

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
Oct-00	52	54	96.30%	160900	173418	92.78%	-1	-1.81
Nov-00	76	77	98.70%	167295	180534	92.67%	-2.03	-2.23
Dec-00	58	58	100.00%	163071	172474	94.55%	-1.83	-2.11
Jan-01	26	27	96.30%	140292	151646	92.51%	-0.75	-1.45
Feb-01	22	23	95.65%	124168	133491	93.02%	-0.5	-1.3
Mar-01	22	22	100.00%	123577	133619	92.48%	-1.34	-1.81
Apr-01	78	83	93.98%	128357	137048	93.66%	-0.12	-1.07
May-01	80	84	95.24%	131952	141465	93.28%	-0.72	-1.44
Jun-01	22	23	95.65%	148857	159465	93.35%	-0.44	-1.27
Jul-01	12	14	85.71%	142542	153384	92.93%	1.05	-0.41
Aug-01	16	19	84.21%	93444	105826	88.30%	0.55	-0.65
Sep-01	21	22	95.45%	54367	63583	85.51%	-1.33	-1.81



New Service Installation Quality (Percent) (OP-5*)

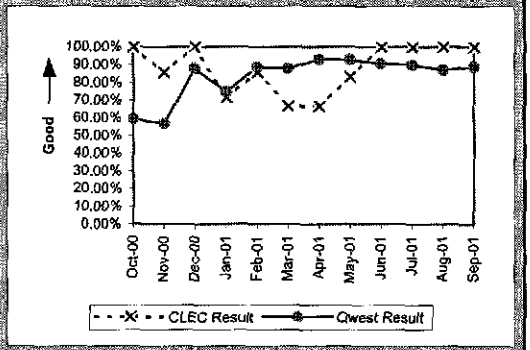
Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
Oct-00								
Nov-00								
Dec-00								
Jan-01								
Feb-01								
Mar-01								
Apr-01								
May-01								
Jun-01								
Jul-01								
Aug-01	17	19	89.47%	95835	105826	90.56%	0.16	-0.86
Sep-01								



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Repair

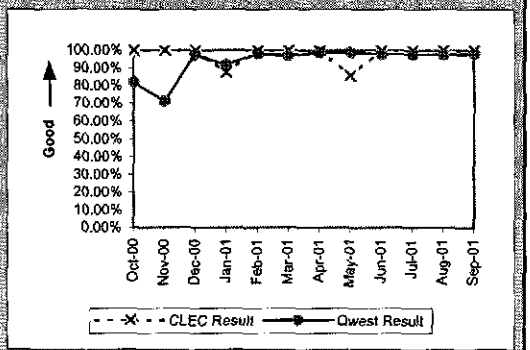
Out of Service Cleared within 24 hours (Percent) (MR-3)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
Oct-00	6	6	100.00%	25926	43612	59.45%	-2.02	-2.23
Nov-00	6	7	85.71%	25067	44151	56.78%	-1.55	-1.94
Dec-00	5	5	100.00%	23763	27058	87.82%	-0.83	-1.51
Jan-01	5	7	71.43%	28612	38245	74.81%	0.24	-0.85
Feb-01	6	7	85.71%	25581	28836	88.71%	0.32	-0.81
Mar-01	2	3	66.67%	29216	33204	87.99%	0.92	-0.44
Apr-01	2	3	66.67%	26969	29010	92.96%	1.25	-0.24
May-01	5	6	83.33%	27607	29722	92.88%	0.8	-0.51
Jun-01	10	10	100.00%	27279	30133	90.53%	-1.02	-1.62
Jul-01	5	5	100.00%	28490	31681	89.93%	-0.75	-1.45
Aug-01	7	7	100.00%	30769	35354	87.03%	-1.02	-1.62
Sep-01	6	6	100.00%	21529	24230	88.85%	-0.87	-1.53



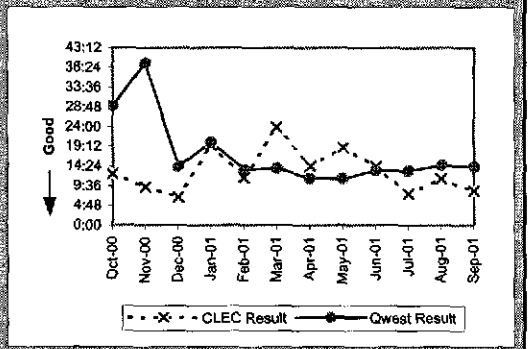
All Troubles Cleared within 48 hours (Percent) (MR-4)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
Oct-00	8	8	100.00%	45098	55072	81.89%	-1.33	-1.81
Nov-00	8	8	100.00%	40178	56392	71.25%	-1.8	-2.09
Dec-00	6	6	100.00%	33741	34644	97.39%	-0.4	-1.24
Jan-01	7	8	87.50%	44859	48825	91.88%	0.49	-0.7
Feb-01	9	9	100.00%	36261	36975	98.07%	-0.42	-1.26
Mar-01	3	3	100.00%	41121	42454	96.86%	-0.31	-1.19
Apr-01	5	5	100.00%	36384	36836	98.77%	-0.25	-1.15
May-01	6	7	85.71%	37807	38248	98.85%	1.75	0.06
Jun-01	10	10	100.00%	38049	38954	97.68%	-0.49	-1.3
Jul-01	5	5	100.00%	40305	41235	97.74%	-0.34	-1.21
Aug-01	10	10	100.00%	45650	46759	97.63%	-0.49	-1.3
Sep-01	8	8	100.00%	32064	32761	97.87%	-0.42	-1.25



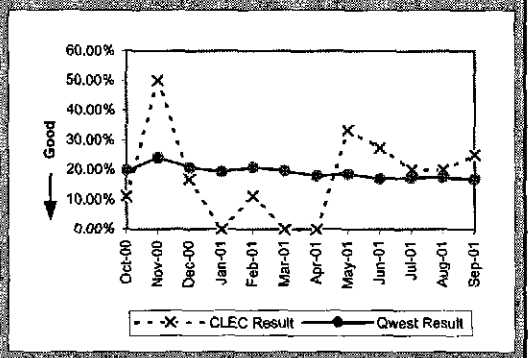
Mean Time to Restore (Hours:Minutes) (MR-6)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
Oct-00	99:46	8	12:28	1606329:11	55072	29:10	-1.7	-2.03
Nov-00	74:32	8	9:19	2223663:13	56392	39:26	-1.88	-2.14
Dec-00	40:56	6	6:49	493984:25	34644	14:16	-1.1	-1.67
Jan-01	155:36	8	19:27	986843:20	48825	20:13	-0.11	-1.07
Feb-01	104:10	9	11:34	498403:29	36975	13:29	-0.41	-1.25
Mar-01	71:34	3	23:51	591444:00	42454	13:56	1.18	-0.28
Apr-01	71:51	5	14:22	418752:47	36836	11:22	0.79	-0.53
May-01	132:22	7	18:55	431700:39	38248	11:17	1.65	0.01
Jun-01	142:26	10	14:15	519234:46	38954	13:20	0.47	-0.72
Jul-01	37:59	5	7:36	546625:49	41235	13:15	-0.88	-1.53
Aug-01	112:57	10	11:18	681984:28	46759	14:35	-0.7	-1.43
Sep-01	66:51	8	8:21	465419:35	32761	14:12	-1.19	-1.73



Repair Repeat Report Rate (Percent) (MR-7)-- Dispatches Within MSAs

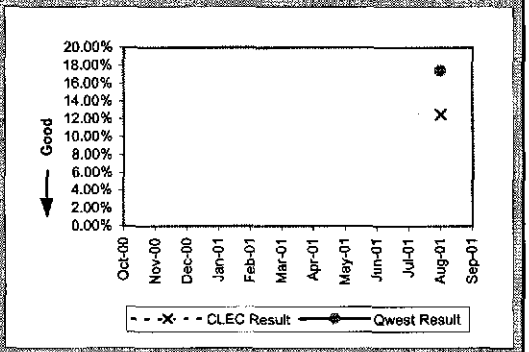
Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
Oct-00	1	9	11.11%	11494	57951	19.83%	-0.66	-1.4
Nov-00	4	8	50.00%	14253	59549	23.93%	1.54	-0.06
Dec-00	1	6	16.67%	7543	36400	20.72%	-0.25	-1.15
Jan-01	0	8	0.00%	9874	51054	19.34%	-1.38	-1.84
Feb-01	1	9	11.11%	8044	38771	20.75%	-0.71	-1.43
Mar-01	0	3	0.00%	8696	44362	19.60%	-0.86	-1.52
Apr-01	0	5	0.00%	6927	38517	17.98%	-1.05	-1.64
May-01	3	9	33.33%	7410	39884	18.58%	1.05	-0.36
Jun-01	3	11	27.27%	6919	40796	16.96%	0.87	-0.47
Jul-01	1	5	20.00%	7493	43119	17.38%	0.22	-0.87
Aug-01	2	10	20.00%	8592	49123	17.49%	0.26	-0.84
Sep-01	2	8	25.00%	5766	34276	16.82%	0.62	-0.63



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Repair

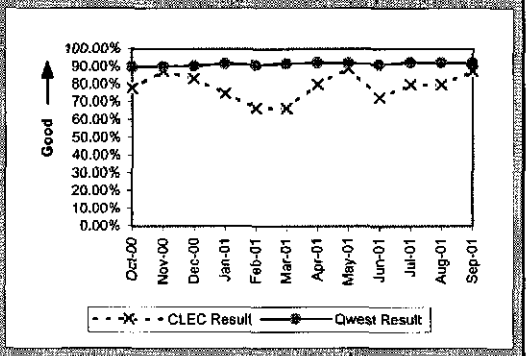
Repair Repeat Report Rate (Percent) (MR-7*)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
Oct-00								
Nov-00								
Dec-00								
Jan-01								
Feb-01								
Mar-01								
Apr-01								
May-01								
Jun-01								
Jul-01								
Aug-01	1	8	12.50%	7515	43098	17.44%	-0.37	-1.22
Sep-01								



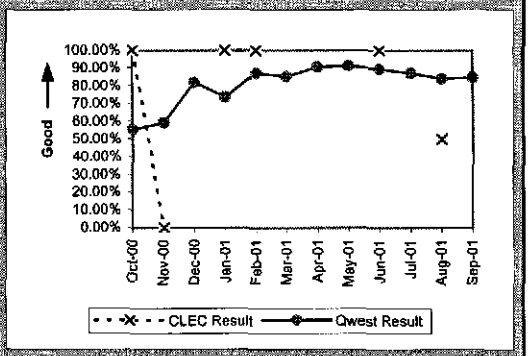
Repair Appointments Met (Percent) (MR-9)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
Oct-00	7	9	77.78%	52022	57951	89.77%	3.32	1.02
Nov-00	7	8	87.50%	53661	59549	90.11%	0.16	-0.9
Dec-00	5	6	83.33%	32878	36400	90.32%	-0.11	-1.07
Jan-01	6	8	75.00%	46809	51054	91.69%	1.4	-0.15
Feb-01	6	9	66.67%	35216	38771	90.83%	1.98	0.2
Mar-01	2	3	66.67%	40674	44362	91.69%	1.15	-0.3
Apr-01	4	5	80.00%	35538	38517	92.27%	0.87	-0.47
May-01	8	9	88.89%	36702	39884	92.02%	0.4	-0.75
Jun-01	8	11	72.73%	37188	40796	91.16%	1.76	0.07
Jul-01	4	5	80.00%	39865	43119	92.45%	0.89	-0.46
Aug-01	8	10	80.00%	45297	49123	92.21%	1.24	-0.25
Sep-01	7	8	87.50%	31499	34276	91.90%	0.49	-0.7



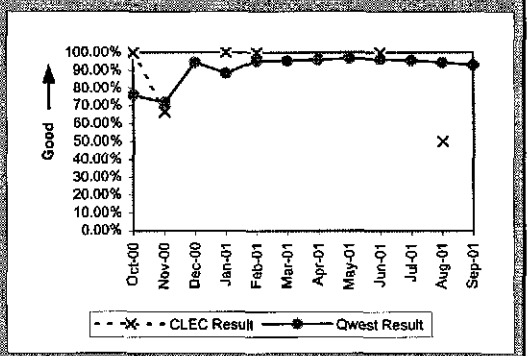
Out of Service Cleared within 24 hours (Percent) (MR-3)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
Oct-00	1	1	100.00%	2516	4550	55.30%	-0.9	-1.55
Nov-00	0	3	0.00%	2393	4031	59.36%	8.01	3.87
Dec-00				2583	3147	82.08%		
Jan-01	1	1	100.00%	2262	3072	73.63%	-0.6	-1.36
Feb-01	1	1	100.00%	2275	2607	87.27%	-0.38	-1.23
Mar-01				2249	2635	85.35%		
Apr-01				2316	2555	90.65%		
May-01				2564	2805	91.41%		
Jun-01	1	1	100.00%	2960	3311	89.40%	-0.34	-1.21
Jul-01				3533	4050	87.23%		
Aug-01	1	2	50.00%	4122	4901	84.11%	1	-0.39
Sep-01				2110	2487	84.84%		



All Troubles Cleared within 48 hours (Percent) (MR-4)-- Dispatches Outside MSAs

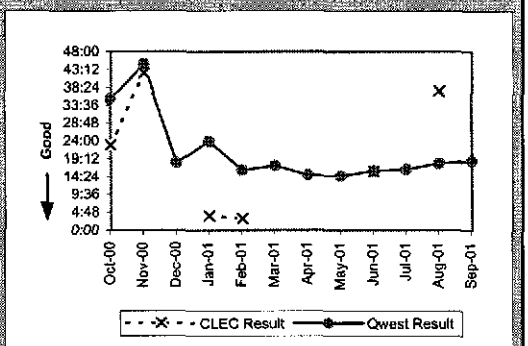
Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
Oct-00	1	1	100.00%	4363	5751	75.87%	-0.56	-1.34
Nov-00	2	3	66.67%	3818	5312	71.88%	0.33	-0.8
Dec-00				3753	3971	94.51%		
Jan-01	1	1	100.00%	3823	4107	88.22%	-0.37	-1.22
Feb-01	1	1	100.00%	3283	3446	95.27%	-0.22	-1.14
Mar-01				3380	3543	95.40%		
Apr-01				3279	3412	96.10%		
May-01				3677	3801	96.74%		
Jun-01	1	1	100.00%	4132	4293	96.25%	-0.2	-1.12
Jul-01				5012	5242	95.61%		
Aug-01	1	2	50.00%	6032	6386	94.46%	1.6	-0.03
Sep-01				3284	3533	92.95%		



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Repair

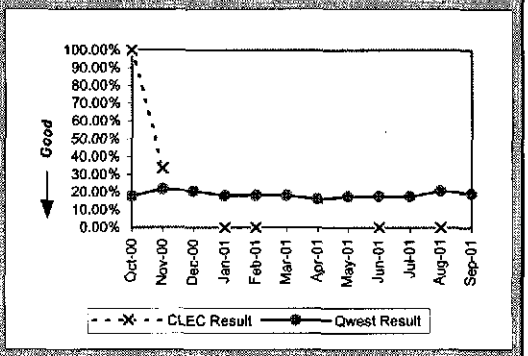
Mean Time to Restore (Hours:Minutes) (MR-6)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
Oct-00	22:53	1	22:53	202773:20	5751	35:16	-0.34	-1.2
Nov-00	126:48	3	42:16	237232:06	5312	44:40	-0.07	-1.04
Dec-00				71875:44	3971	18:06		
Jan-01	3:54	1	3:54	98090:25	4107	23:53	-0.82	-1.5
Feb-01	3:07	1	3:07	55576:25	3446	16:08	-0.81	-1.49
Mar-01				61546:11	3543	17:22		
Apr-01				50324:19	3412	14:45		
May-01				55662:12	3801	14:39		
Jun-01	15:46	1	15:46	68745:36	4293	16:01	-0.02	-1.01
Jul-01				85971:08	5242	16:24		
Aug-01	74:51	2	37:25	114976:17	6386	18:00	1.49	-0.09
Sep-01				65587:38	3533	18:34		



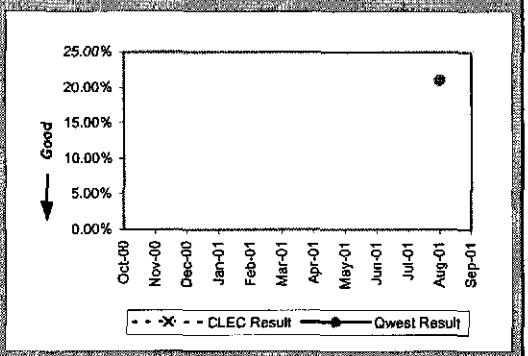
Repair Repeat Report Rate (Percent) (MR-7)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
Oct-00	1	1	100.00%	1063	5954	17.85%	1.35	-0.18
Nov-00	1	3	33.33%	1215	5556	21.87%	0.45	-0.72
Dec-00				846	4078	20.75%		
Jan-01	0	1	0.00%	766	4213	18.18%	-0.47	-1.29
Feb-01	0	1	0.00%	646	3537	18.26%	-0.47	-1.29
Mar-01				661	3651	18.10%		
Apr-01				563	3506	16.06%		
May-01				681	3896	17.48%		
Jun-01	0	1	0.00%	790	4435	17.81%	-0.47	-1.28
Jul-01				950	5410	17.56%		
Aug-01	0	2	0.00%	1369	6590	20.77%	-0.72	-1.44
Sep-01				710	3663	19.38%		



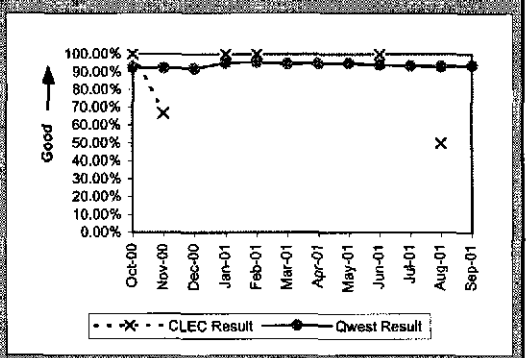
Repair Repeat Report Rate (Percent) (MR-7*)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
Oct-00								
Nov-00								
Dec-00								
Jan-01								
Feb-01								
Mar-01								
Apr-01								
May-01								
Jun-01								
Jul-01								
Aug-01				1154	5491	21.02%		
Sep-01								



Repair Appointments Met (Percent) (MR-9)-- Dispatches Outside MSAs

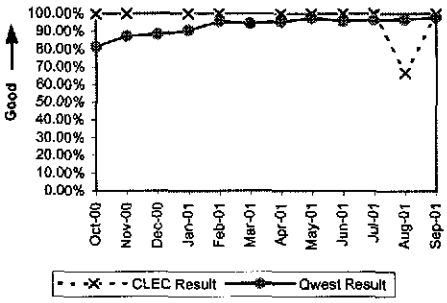
Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
Oct-00	1	1	100.00%	5500	5954	92.37%	-0.29	-1.17
Nov-00	2	3	66.67%	5119	5556	92.13%	8.08	3.91
Dec-00				3744	4078	91.81%		
Jan-01	1	1	100.00%	4006	4213	95.09%	-0.23	-1.14
Feb-01	1	1	100.00%	3373	3537	95.36%	-0.22	-1.13
Mar-01				3455	3651	94.63%		
Apr-01				3324	3506	94.81%		
May-01				3699	3896	94.94%		
Jun-01	1	1	100.00%	4166	4435	93.93%	-0.25	-1.15
Jul-01				5061	5410	93.55%		
Aug-01	1	2	50.00%	6135	6590	93.10%	1.49	-0.1
Sep-01				3436	3663	93.80%		



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Repair

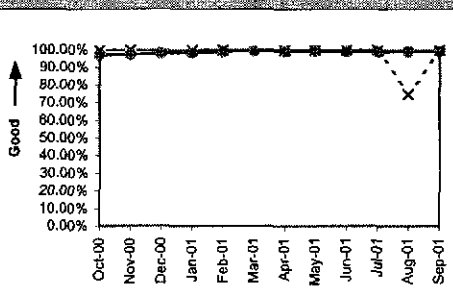
Out of Service Cleared within 24 hours (Percent) (MR-3)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
Oct-00	2	2	100.00%	5335	6539	81.59%	-0.67	-1.41
Nov-00	5	5	100.00%	7023	8031	87.45%	-0.85	-1.51
Dec-00				6119	6922	88.40%		
Jan-01	2	2	100.00%	5853	6457	90.65%	-0.45	-1.28
Feb-01	1	1	100.00%	4480	4682	95.69%	-0.21	-1.13
Mar-01				5840	6176	94.56%		
Apr-01	4	4	100.00%	4826	5055	95.47%	-0.44	-1.26
May-01	2	2	100.00%	6271	6431	97.51%	-0.23	-1.14
Jun-01	3	3	100.00%	5884	6146	95.74%	-0.37	-1.22
Jul-01	3	3	100.00%	5117	5300	96.55%	-0.33	-1.2
Aug-01	2	3	66.67%	6153	6355	96.82%	1.67	0.02
Sep-01	3	3	100.00%	4597	4698	97.85%	-0.26	-1.16



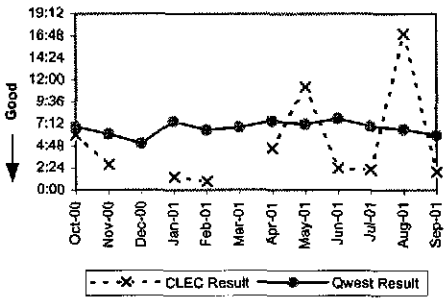
All Troubles Cleared within 48 hours (Percent) (MR-4)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
Oct-00	9	9	100.00%	31106	31985	97.25%	-0.5	-1.31
Nov-00	7	7	100.00%	27025	27765	97.33%	-0.44	-1.27
Dec-00				22848	23244	98.30%		
Jan-01	3	3	100.00%	12472	12669	98.45%	-0.22	-1.13
Feb-01	1	1	100.00%	9677	9759	99.16%	-0.09	-1.06
Mar-01				11670	11757	99.26%		
Apr-01	9	9	100.00%	8954	9023	99.24%	-0.26	-1.16
May-01	2	2	100.00%	11079	11139	99.46%	-0.1	-1.06
Jun-01	4	4	100.00%	11099	11201	99.09%	-0.19	-1.12
Jul-01	5	5	100.00%	10200	10288	99.14%	-0.21	-1.13
Aug-01	3	4	75.00%	11891	11974	99.31%	2.21	0.34
Sep-01	6	6	100.00%	8981	9044	99.30%	-0.21	-1.12



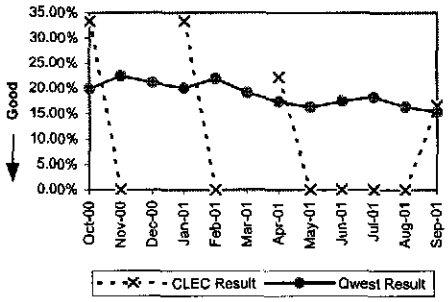
Mean Time to Restore (Hours:Minutes) (MR-6)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
Oct-00	54:21	9	6:02	220879:16	31985	6:54	-0.16	-1.1
Nov-00	19:17	7	2:45	169389:07	27765	6:06	-0.44	-1.27
Dec-00				117645:32	23244	5:04		
Jan-01	4:13	3	1:24	94552:51	12669	7:28	-0.83	-1.51
Feb-01	0:57	1	0:57	63819:24	9759	6:32	-0.52	-1.31
Mar-01				80409:53	11757	6:50		
Apr-01	40:59	9	4:33	67449:11	9023	7:29	-0.79	-1.48
May-01	22:30	2	11:15	79730:42	11139	7:09	0.73	-0.56
Jun-01	9:34	4	2:23	86730:55	11201	7:45	-0.75	-1.45
Jul-01	11:00	5	2:12	71231:18	10288	6:55	-0.79	-1.48
Aug-01	68:00	4	17:00	79046:18	11974	6:36	1.79	0.09
Sep-01	11:56	6	1:59	53885:40	9044	5:57	-0.98	-1.6



Repair Repeat Report Rate (Percent) (MR-7)-- No Dispatches

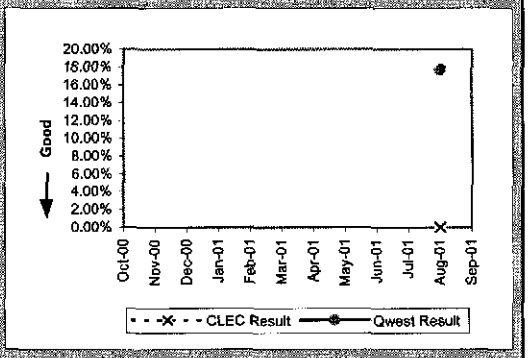
Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
Oct-00	3	9	33.33%	6380	31986	19.95%	0.93	-0.43
Nov-00	0	7	0.00%	6232	27790	22.43%	-1.42	-1.86
Dec-00				4898	23246	21.07%		
Jan-01	1	3	33.33%	2545	12669	20.09%	0.53	-0.68
Feb-01	0	1	0.00%	2141	9760	21.94%	-0.53	-1.32
Mar-01				2241	11758	19.06%		
Apr-01	2	9	22.22%	1568	9026	17.37%	0.42	-0.75
May-01	0	2	0.00%	1816	11139	16.30%	-0.62	-1.38
Jun-01	0	4	0.00%	1956	11201	17.46%	-0.92	-1.56
Jul-01	0	5	0.00%	1882	10288	18.29%	-1.06	-1.64
Aug-01	0	4	0.00%	1957	11974	16.34%	-0.88	-1.54
Sep-01	1	6	16.67%	1385	9045	15.31%	0.17	-0.9



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Repair

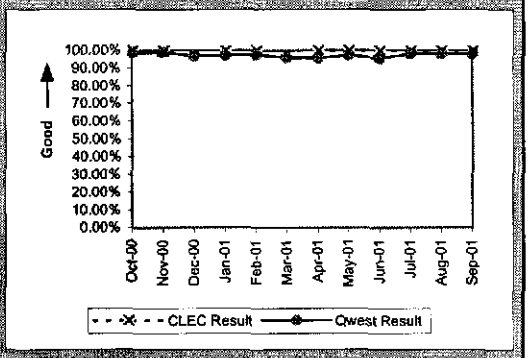
Repair Repeat Report Rate (Percent) (MR-7*)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
Oct-00								
Nov-00								
Dec-00								
Jan-01								
Feb-01								
Mar-01								
Apr-01								
May-01								
Jun-01								
Jul-01								
Aug-01	0	3	0.00%	1111	6279	17.69%	-0.8	-1.49
Sep-01								



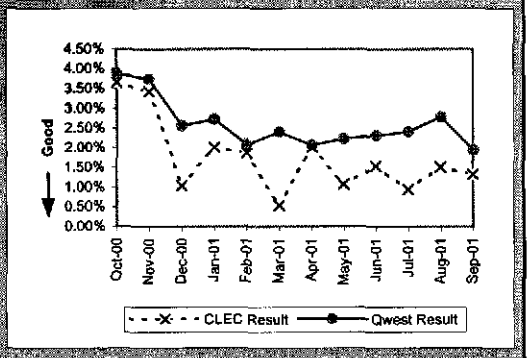
Repair Appointments Met (Percent) (MR-9)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
Oct-00	9	9	100.00%	31556	31986	98.66%	-0.35	-1.21
Nov-00	7	7	100.00%	27510	27790	98.99%	-0.27	-1.16
Dec-00				22523	23246	96.89%		
Jan-01	3	3	100.00%	12315	12669	97.21%	-0.29	-1.18
Feb-01	1	1	100.00%	9527	9760	97.61%	-0.16	-1.1
Mar-01				11290	11758	96.02%		
Apr-01	9	9	100.00%	8641	9026	95.73%	-0.63	-1.38
May-01	2	2	100.00%	10827	11139	97.20%	-0.24	-1.15
Jun-01	4	4	100.00%	10699	11201	95.52%	-0.43	-1.26
Jul-01	5	5	100.00%	10108	10288	98.25%	-0.3	-1.18
Aug-01	4	4	100.00%	11736	11974	98.01%	-0.28	-1.17
Sep-01	6	6	100.00%	8872	9045	98.09%	-0.34	-1.21



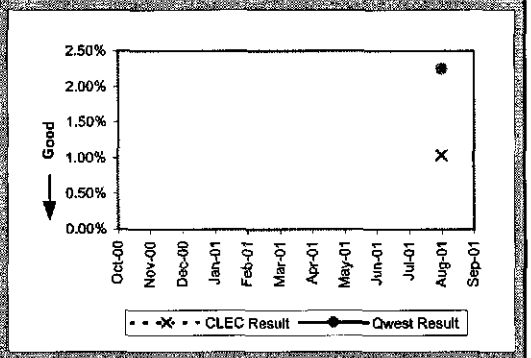
Trouble Rate (Percent) (MR-8)

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
Oct-00	19	520	3.65%	95891	2472429	3.88%	-0.27	-1.16
Nov-00	18	525	3.43%	92895	2481014	3.74%	-0.38	-1.23
Dec-00	6	585	1.03%	63724	2490127	2.56%	-2.35	-2.43
Jan-01	12	598	2.01%	67936	2498339	2.72%	-1.07	-1.65
Feb-01	11	590	1.86%	52068	2506227	2.08%	-0.36	-1.22
Mar-01	3	562	0.53%	59771	2488784	2.40%	-2.89	-2.76
Apr-01	14	698	2.01%	51049	2474350	2.06%	-0.11	-1.06
May-01	11	1028	1.07%	54919	2464482	2.23%	-2.52	-2.53
Jun-01	16	1050	1.52%	56432	2449132	2.30%	-1.68	-2.02
Jul-01	10	1070	0.93%	58817	2445108	2.41%	-3.14	-2.91
Aug-01	16	1064	1.50%	67687	2437287	2.78%	-2.53	-2.54
Sep-01	14	1062	1.32%	46984	2438079	1.93%	-1.45	-1.88



Trouble Rate (Percent) (MR-8*)

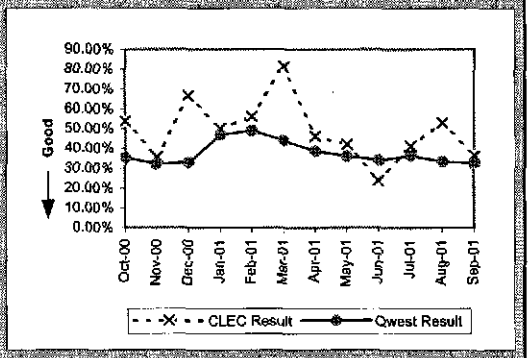
Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
Oct-00								
Nov-00								
Dec-00								
Jan-01								
Feb-01								
Mar-01								
Apr-01								
May-01								
Jun-01								
Jul-01								
Aug-01	11	1064	1.03%	54868	2437287	2.25%	-2.68	-2.63
Sep-01								



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Repair

Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10)

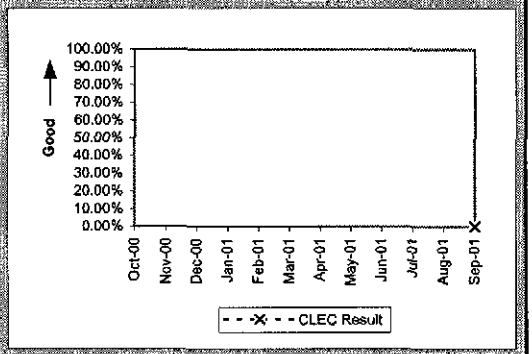
Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
Oct-00	22	41	53.66%	52385	148276	35.33%	2.38	0.44
Nov-00	10	28	35.71%	43967	136862	32.13%	0.41	-0.75
Dec-00	12	18	66.67%	31398	95122	33.01%	2.85	0.73
Jan-01	12	24	50.00%	59897	127833	46.86%	0.31	-0.81
Feb-01	14	25	56.00%	49933	102001	48.95%	0.69	-0.58
Mar-01	13	16	81.25%	46796	106567	43.91%	2.97	0.8
Apr-01	12	26	46.15%	32020	83069	38.55%	0.79	-0.52
May-01	8	19	42.11%	31037	85956	36.11%	0.54	-0.67
Jun-01	5	21	23.81%	29268	85700	34.15%	-1	-1.61
Jul-01	7	17	41.18%	33585	92402	36.35%	0.42	-0.75
Aug-01	18	34	52.94%	33770	101457	33.29%	2.34	0.42
Sep-01	8	22	36.36%	22589	69573	32.47%	0.4	-0.76



Checklist #2 - Enhanced Extended Loops (EELs) Installation

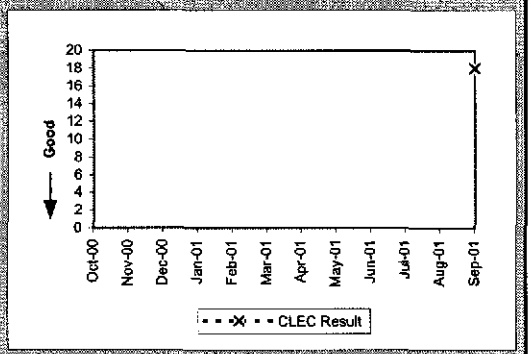
Installation Commitments Met (Percent) (OP-3)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Oct-00				
Nov-00				
Dec-00				
Jan-01				
Feb-01				
Mar-01				
Apr-01				
May-01				
Jun-01				
Jul-01				
Aug-01				
Sep-01	0	1	0.00%	0.00%



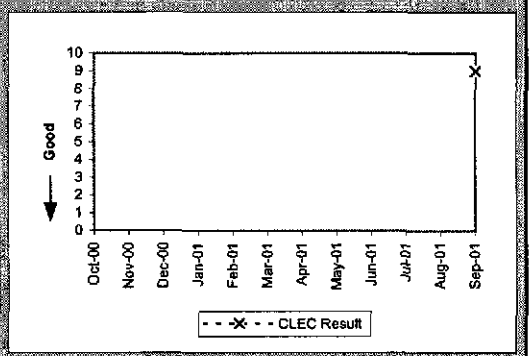
Installation Interval (Average Days) (OP-4)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Oct-00				
Nov-00				
Dec-00				
Jan-01				
Feb-01				
Mar-01				
Apr-01				
May-01				
Jun-01				
Jul-01				
Aug-01				
Sep-01	18	1	18.00	



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A)-- Interval Zone One

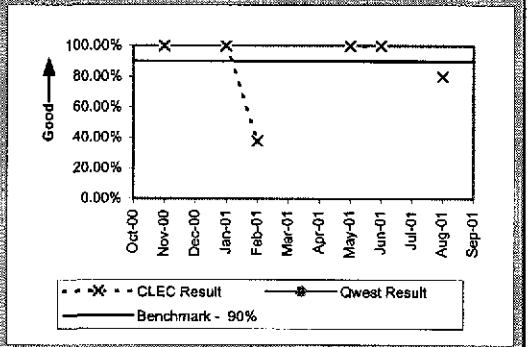
Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Oct-00				
Nov-00				
Dec-00				
Jan-01				
Feb-01				
Mar-01				
Apr-01				
May-01				
Jun-01				
Jul-01				
Aug-01				
Sep-01	9	1	9.00	



Checklist #4 - Unbundled Loop - Analog Installation

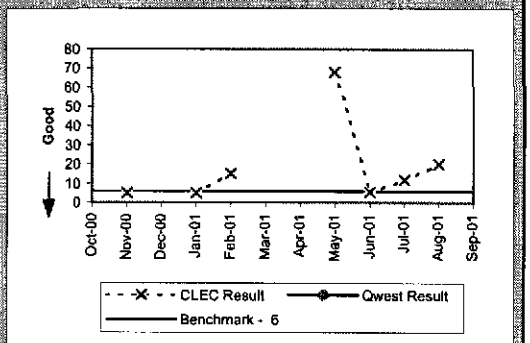
Installation Commitments Met (Percent) (OP-3)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Oct-00								
Nov-00	1	1	100.00%					
Dec-00								
Jan-01	2	2	100.00%					
Feb-01	6	16	37.50%					
Mar-01								
Apr-01								
May-01	1	1	100.00%					
Jun-01	8	8	100.00%					
Jul-01								
Aug-01	4	5	80.00%					
Sep-01								



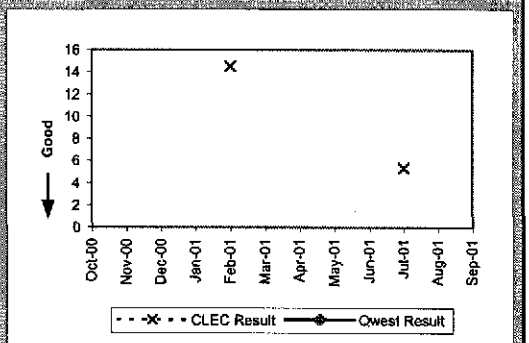
Installation Interval (Average Days) (OP-4)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Oct-00								
Nov-00	5	1	5.00					
Dec-00								
Jan-01	10	2	5.00					
Feb-01	240	16	15.00					
Mar-01								
Apr-01								
May-01	68	1	68.00					
Jun-01	43	8	5.38					
Jul-01	35	3	11.67					
Aug-01	100	5	20.00					
Sep-01								



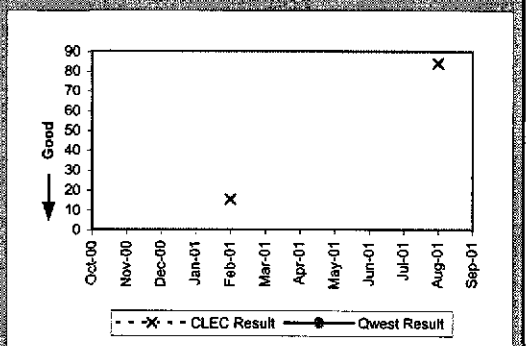
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Oct-00								
Nov-00								
Dec-00								
Jan-01								
Feb-01	58	4	14.50					
Mar-01								
Apr-01								
May-01								
Jun-01								
Jul-01	16	3	5.33					
Aug-01								
Sep-01								



Delayed Days for Facility Reasons (Average Days) (OP-6B)-- Dispatches Within MSAs

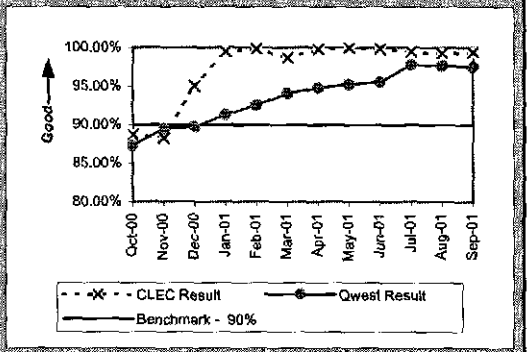
Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Oct-00								
Nov-00								
Dec-00								
Jan-01								
Feb-01	92	6	15.33					
Mar-01								
Apr-01								
May-01								
Jun-01								
Jul-01								
Aug-01	84	1	84.00					
Sep-01								



Checklist #4 - Unbundled Loop - Analog Installation

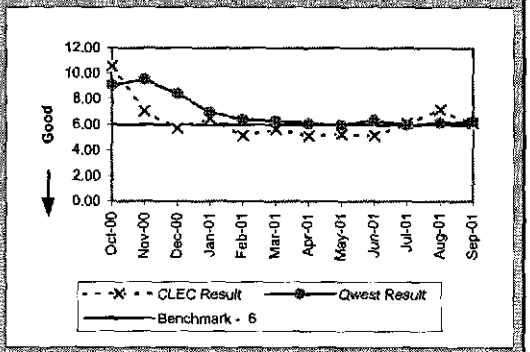
Installation Commitments Met (Percent) (OP-3)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Oct-00	479	540	88.70%	21122	24204	87.27%	-0.99	-1.6
Nov-00	413	468	88.25%	22352	24982	89.47%	0.81	-0.51
Dec-00	632	665	95.04%	22558	25151	89.69%	-4.48	-3.72
Jan-01	963	968	99.48%	24937	27311	91.31%	-8.87	-6.39
Feb-01	1171	1173	99.83%	22081	23861	92.54%	-9.28	-6.64
Mar-01	1555	1576	98.67%	23646	25141	94.05%	-7.51	-5.57
Apr-01	1005	1007	99.80%	21344	22515	94.80%	-6.99	-5.25
May-01	1045	1045	100.00%	23815	24993	95.29%	-7.04	-5.28
Jun-01	1209	1211	99.83%	24332	25461	95.57%	-7.05	-5.29
Jul-01	1329	1336	99.48%	25437	26013	97.79%	-4.09	-3.49
Aug-01	1391	1401	99.29%	30061	30772	97.69%	-3.89	-3.37
Sep-01	1301	1309	99.39%	23233	23828	97.50%	-4.26	-3.59



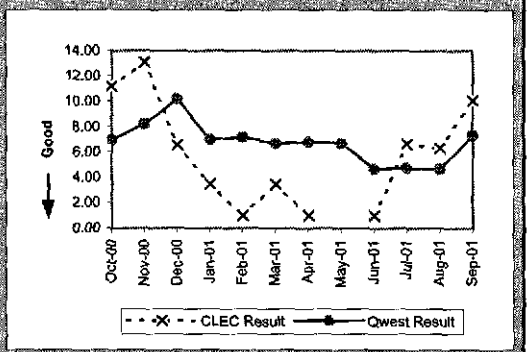
Installation Interval (Average Days) (OP-4)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Oct-00	4904	465	10.55	219862	24200	9.09	2.01	0.22
Nov-00	2887	409	7.06	237670	24972	9.52	-3.26	-2.98
Dec-00	2281	400	5.70	211457	25138	8.41	-3.86	-3.34
Jan-01	2494	386	6.46	190531	27309	6.98	-0.9	-1.55
Feb-01	2679	520	5.15	152888	23860	6.41	-2.94	-2.79
Mar-01	3873	686	5.65	158209	25136	6.29	-1.84	-2.12
Apr-01	1634	317	5.15	137606	22512	6.11	-1.76	-2.07
May-01	1965	373	5.27	149481	24989	5.98	-1.71	-2.04
Jun-01	3078	598	5.15	161555	25459	6.35	-3.78	-3.3
Jul-01	3998	654	6.11	163821	27396	5.98	0.47	-0.72
Aug-01	6246	871	7.17	198805	32362	6.14	4.27	1.6
Sep-01	5162	844	6.12	156565	25177	6.22	-0.32	-1.19



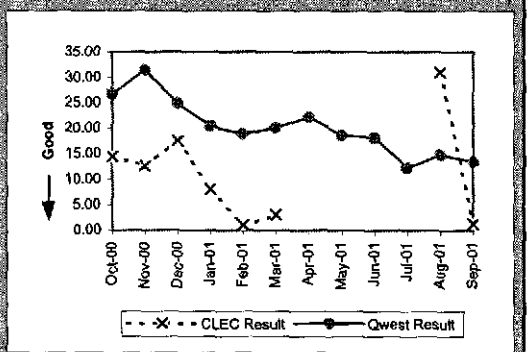
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Oct-00	336	30	11.20	5105	732	6.97	1.42	-0.14
Nov-00	327	25	13.08	5036	613	8.22	1.26	-0.24
Dec-00	124	19	6.53	5135	504	10.19	-0.57	-1.35
Jan-01	7	2	3.50	3522	504	6.99	-0.28	-1.17
Feb-01	1	1	1.00	2677	372	7.20	-0.36	-1.22
Mar-01	66	19	3.47	2574	385	6.69	-0.75	-1.46
Apr-01	2	2	1.00	2048	301	6.80	-0.49	-1.3
May-01				2531	378	6.70		
Jun-01	2	2	1.00	1900	406	4.68	-0.57	-1.34
Jul-01	379	57	6.85	8140	1712	4.75	1.45	-0.12
Aug-01	303	48	6.31	9135	1964	4.65	1.34	-0.18
Sep-01	484	48	10.08	12029	1641	7.33	0.89	-0.46



Delayed Days for Facility Reasons (Average Days) (OP-6B)-- Interval Zone One

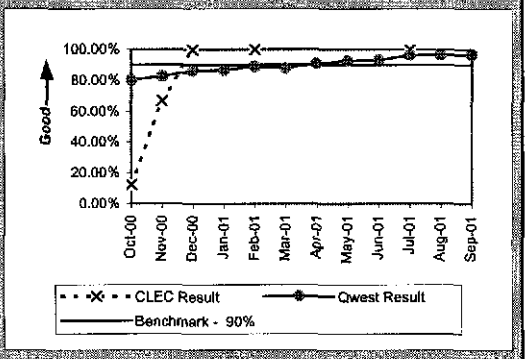
Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Oct-00	449	31	14.48	62745	2350	26.70	-2.3	-2.4
Nov-00	377	30	12.57	63401	2017	31.43	-2.94	-2.79
Dec-00	246	14	17.57	51831	2089	24.81	-0.87	-1.53
Jan-01	24	3	8.00	38124	1870	20.39	-0.75	-1.45
Feb-01	1	1	1.00	26546	1408	18.85	-0.71	-1.43
Mar-01	6	2	3.00	22322	1110	20.11	-0.95	-1.58
Apr-01				19285	870	22.17		
May-01				14902	800	18.63		
Jun-01				13093	723	18.11		
Jul-01				3059	250	12.24		
Aug-01	124	4	31.00	4977	337	14.77	1.19	-0.28
Sep-01	10	8	1.25	4061	303	13.40	-1.64	-1.99



Checklist #4 - Unbundled Loop - Analog Installation

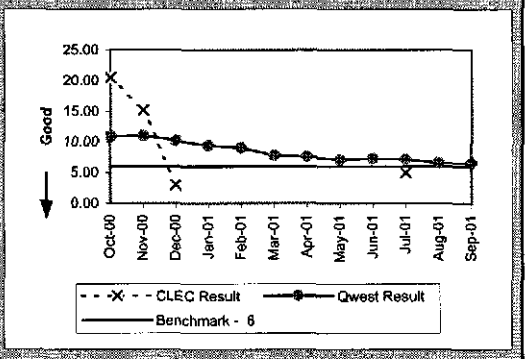
Installation Commitments Met (Percent) (OP-3)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Oct-00	1	8	12.50%	1916	2383	80.40%	3.72	1.26
Nov-00	8	12	66.67%	1889	2280	82.85%	1.31	-0.2
Dec-00	2	2	100.00%	1954	2266	86.23%	-0.56	-1.34
Jan-01				2149	2479	86.69%		
Feb-01	1	1	100.00%	2135	2402	88.88%	-0.35	-1.21
Mar-01				2289	2600	88.04%		
Apr-01				2268	2491	91.05%		
May-01				2514	2711	92.73%		
Jun-01				2518	2701	93.22%		
Jul-01	4	4	100.00%	2858	2964	96.42%	-0.38	-1.23
Aug-01				3212	3327	96.54%		
Sep-01				2580	2667	96.74%		



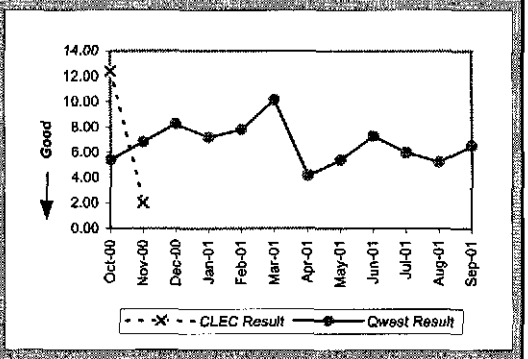
Installation Interval (Average Days) (OP-4)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Oct-00	164	8	20.50	26143	2383	10.97	1.47	-0.11
Nov-00	167	11	15.18	25069	2280	11.00	0.9	-0.45
Dec-00	6	2	3.00	23183	2266	10.23	-0.67	-1.41
Jan-01				23311	2479	9.40		
Feb-01				21645	2402	9.01		
Mar-01				20342	2600	7.82		
Apr-01				18970	2491	7.62		
May-01				19254	2711	7.10		
Jun-01				19751	2701	7.31		
Jul-01	20	4	5.00	22596	3148	7.18	-0.54	-1.33
Aug-01				23167	3499	6.62		
Sep-01				18549	2816	6.59		



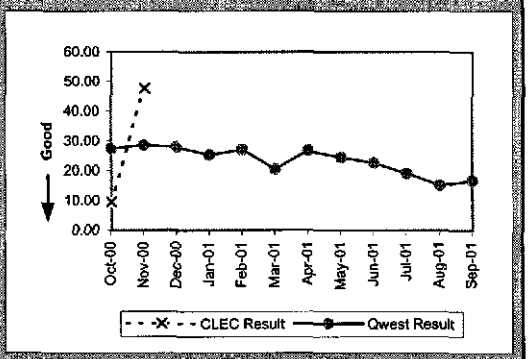
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Oct-00	62	5	12.40	503	93	5.41	1.43	-0.13
Nov-00	2	1	2.00	696	102	6.82	-0.4	-1.25
Dec-00				568	69	8.23		
Jan-01				525	73	7.19		
Feb-01				414	53	7.81		
Mar-01				660	65	10.15		
Apr-01				262	63	4.16		
May-01				297	55	5.40		
Jun-01				488	67	7.28		
Jul-01				1426	238	5.99		
Aug-01				1184	226	5.24		
Sep-01				1322	203	6.51		



Delayed Days for Facility Reasons (Average Days) (OP-6B)-- Interval Zone Two

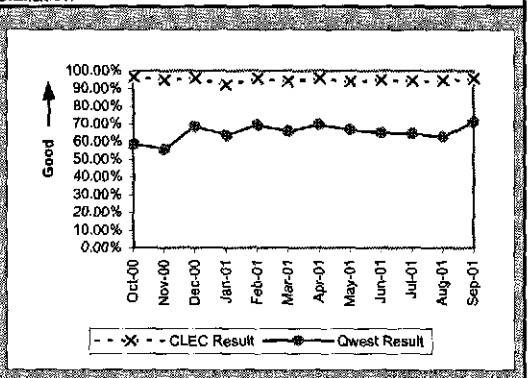
Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Oct-00	19	2	9.50	10259	374	27.43	-0.75	-1.45
Nov-00	143	3	47.67	8246	289	28.53	1.22	-0.26
Dec-00				6794	243	27.96		
Jan-01				6506	257	25.32		
Feb-01				5804	214	27.12		
Mar-01				5046	246	20.52		
Apr-01				4287	160	26.79		
May-01				3486	142	24.55		
Jun-01				2627	116	22.65		
Jul-01				992	52	19.08		
Aug-01				926	61	15.18		
Sep-01				551	33	16.70		



Checklist #4 - Unbundled Loop - Analog Installation

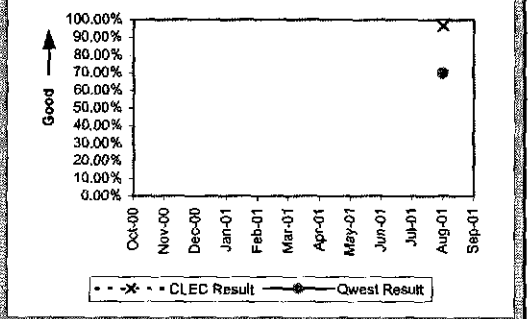
New Service Installation Quality (Percent) (OP-5)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Oct-00	590	610	96.72%	17661	30179	58.52%	-18.96	-12.53
Nov-00	736	776	94.85%	16523	29762	55.52%	-21.76	-14.23
Dec-00	842	879	95.79%	20640	30043	68.70%	-17.07	-11.38
Jan-01	1034	1124	91.99%	19879	31233	63.65%	-19.41	-12.8
Feb-01	1296	1354	95.72%	21105	30428	69.36%	-20.58	-13.51
Mar-01	1562	1660	94.10%	19303	29345	65.78%	-23.66	-15.38
Apr-01	1525	1592	95.78%	19945	28636	69.65%	-22.08	-14.42
May-01	1266	1348	93.92%	19019	28532	66.66%	-20.74	-13.61
Jun-01	1422	1498	94.93%	19731	30339	65.04%	-23.68	-15.4
Jul-01	1514	1604	94.39%	19792	30634	64.61%	-24.31	-15.78
Aug-01	1510	1598	94.49%	20822	33204	62.71%	-25.66	-16.6
Sep-01	1474	1540	95.71%	22711	31927	71.13%	-20.79	-13.64



New Service Installation Quality (Percent) (OP-5*)-- Interval Zone One and Two

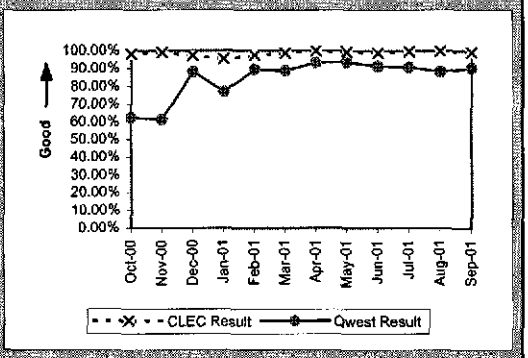
Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Oct-00								
Nov-00								
Dec-00								
Jan-01								
Feb-01								
Mar-01								
Apr-01								
May-01								
Jun-01								
Jul-01								
Aug-01	1543	1598	96.56%	23213	33204	69.91%	-22.69	-14.79
Sep-01								



Checklist #4 - Unbundled Loop - Analog Repair

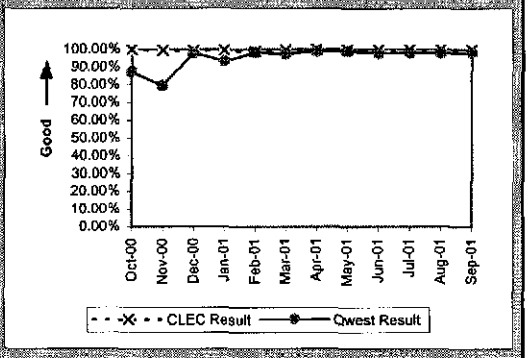
Out of Service Cleared within 24 hours (Percent) (MR-3)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Oct-00	233	237	98.31%	30965	49704	62.30%	-11.41	-7.94
Nov-00	224	226	99.12%	31587	51578	61.24%	-11.66	-8.09
Dec-00	151	155	97.42%	29479	33343	88.41%	-3.5	-3.13
Jan-01	210	220	95.45%	34192	44393	77.02%	-6.48	-4.94
Feb-01	171	175	97.71%	29707	33144	89.63%	-3.5	-3.13
Mar-01	251	254	98.82%	34528	38834	88.91%	-5.01	-4.05
Apr-01	205	205	100.00%	31565	33811	93.36%	-3.81	-3.31
May-01	316	318	99.37%	33440	35696	93.68%	-4.15	-3.52
Jun-01	305	309	98.71%	32757	35857	91.35%	-4.58	-3.78
Jul-01	371	372	99.73%	33169	36525	90.81%	-5.93	-4.6
Aug-01	438	438	100.00%	36246	41008	88.39%	-7.55	-5.59
Sep-01	308	310	99.35%	25775	28565	90.23%	-5.38	-4.27



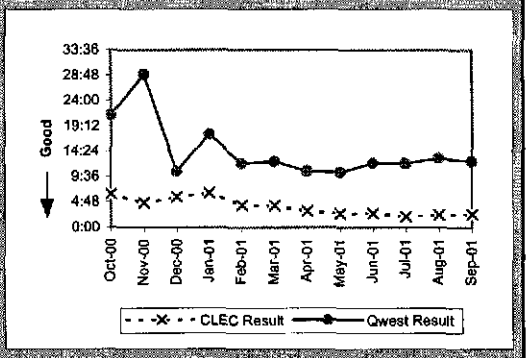
All Troubles Cleared within 48 hours (Percent) (MR-4)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Oct-00	237	237	100.00%	73944	84649	87.35%	-5.85	-4.56
Nov-00	225	226	99.56%	65188	82037	79.46%	-7.47	-5.54
Dec-00	154	155	99.35%	54773	55916	97.96%	-1.23	-1.75
Jan-01	219	220	99.55%	56590	60735	93.18%	-3.74	-3.27
Feb-01	173	175	98.86%	45155	45939	98.29%	-0.57	-1.35
Mar-01	253	254	99.61%	51826	53232	97.36%	-2.23	-2.35
Apr-01	205	205	100.00%	44784	45290	98.88%	-1.52	-1.92
May-01	318	318	100.00%	48119	48608	98.99%	-1.79	-2.09
Jun-01	311	311	100.00%	48301	49291	97.99%	-2.52	-2.53
Jul-01	375	375	100.00%	49594	50598	98.02%	-2.75	-2.67
Aug-01	447	447	100.00%	56322	57500	97.95%	-3.05	-2.85
Sep-01	319	319	100.00%	40310	41063	98.17%	-2.43	-2.48



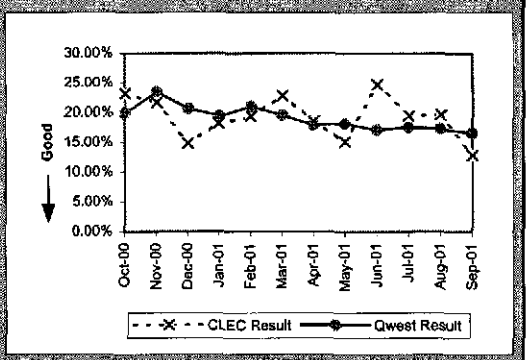
Mean Time to Restore (Hours:Minutes) (MR-6)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Oct-00	1486:46	237	6:16	1804803:57	84649	21:19	-8.7	-6.29
Nov-00	1050:57	226	4:39	2374016:47	82037	28:56	-8.68	-6.28
Dec-00	891:00	155	5:45	590483:18	55916	10:34	-3.77	-3.29
Jan-01	1427:21	220	6:29	1075437:28	60735	17:42	-8.56	-6.21
Feb-01	734:36	175	4:12	556614:42	45939	12:07	-7.68	-5.67
Mar-01	1043:29	254	4:06	664562:38	53232	12:29	-9.32	-6.67
Apr-01	633:50	205	3:06	480923:48	45290	10:37	-9.52	-6.79
May-01	829:13	318	2:36	504641:49	48608	10:23	-12.03	-8.31
Jun-01	837:28	311	2:42	598981:24	49291	12:09	-11.43	-7.95
Jul-01	792:56	375	2:07	611146:36	50598	12:05	-13.27	-9.07
Aug-01	1039:13	447	2:19	752395:43	57500	13:05	-15.6	-10.48
Sep-01	802:42	319	2:31	514289:55	41063	12:31	-13.13	-8.98



Repair Repeat Report Rate (Percent) (MR-7)-- Interval Zone One

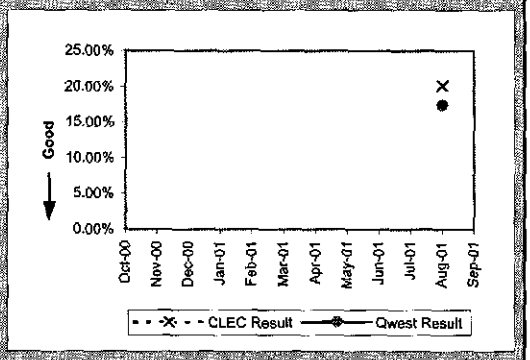
Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Oct-00	55	237	23.21%	17389	87529	19.87%	1.23	-0.25
Nov-00	49	226	21.68%	20011	85216	23.48%	-0.64	-1.39
Dec-00	23	155	14.84%	11920	57674	20.67%	-1.79	-2.09
Jan-01	40	220	18.18%	12256	62964	19.47%	-0.48	-1.29
Feb-01	34	175	19.43%	10024	47736	21.00%	-0.51	-1.31
Mar-01	58	254	22.83%	10776	55141	19.54%	1.31	-0.21
Apr-01	38	205	18.54%	8404	46971	17.89%	0.26	-0.84
May-01	48	318	15.09%	9103	50244	18.12%	-1.4	-1.85
Jun-01	77	311	24.76%	8734	51133	17.08%	3.42	1.08
Jul-01	73	375	19.47%	9194	52482	17.52%	0.99	-0.4
Aug-01	88	447	19.69%	10343	59864	17.28%	1.33	-0.19
Sep-01	41	319	12.85%	7041	42579	16.54%	-1.76	-2.07



Checklist #4 - Unbundled Loop - Analog Repair

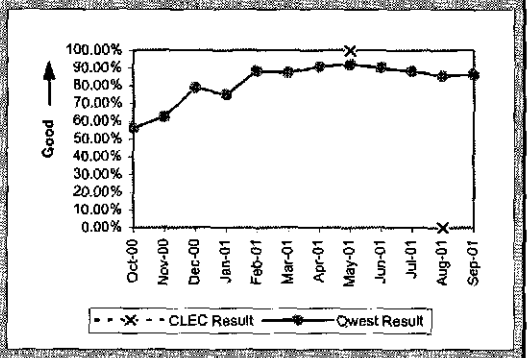
Repair Repeat Report Rate (Percent) (MR-7*)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Oct-00								
Nov-00								
Dec-00								
Jan-01								
Feb-01								
Mar-01								
Apr-01								
May-01								
Jun-01								
Jul-01								
Aug-01	57	282	20.21%	8511	48731	17.47%	1.2	-0.27
Sep-01								



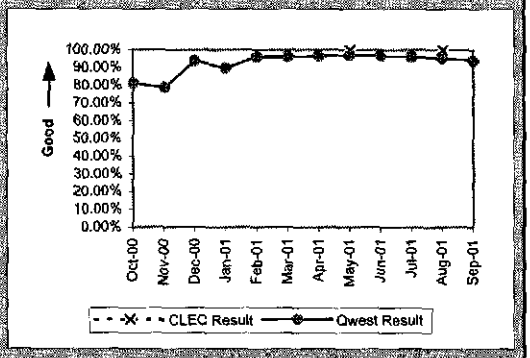
Out of Service Cleared within 24 hours (Percent) (MR-3)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Oct-00				2812	4997	56.27%		
Nov-00				2896	4635	62.48%		
Dec-00				2986	3784	78.91%		
Jan-01				2535	3381	74.98%		
Feb-01				2629	2981	88.19%		
Mar-01				2777	3181	87.30%		
Apr-01				2546	2809	90.64%		
May-01	1	1	100.00%	3002	3262	92.03%	-0.29	-1.18
Jun-01				3366	3733	90.17%		
Jul-01				3971	4506	88.13%		
Aug-01	0	1	0.00%	4798	5602	85.65%	1.47	-0.11
Sep-01				2461	2850	86.35%		



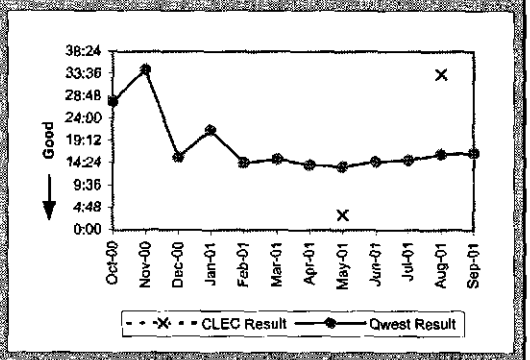
All Troubles Cleared within 48 hours (Percent) (MR-4)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Oct-00				6623	8159	81.17%		
Nov-00				5833	7432	78.48%		
Dec-00				5569	5943	93.71%		
Jan-01				4364	4866	89.68%		
Feb-01				4066	4241	95.87%		
Mar-01				4345	4522	96.09%		
Apr-01				3833	3981	96.28%		
May-01	1	1	100.00%	4444	4580	97.03%	-0.17	-1.11
Jun-01				4979	5157	96.55%		
Jul-01				5923	6167	96.04%		
Aug-01	1	1	100.00%	7251	7619	95.17%	-0.23	-1.14
Sep-01				4019	4275	94.01%		



Mean Time to Restore (Hours:Minutes) (MR-6)-- Interval Zone Two

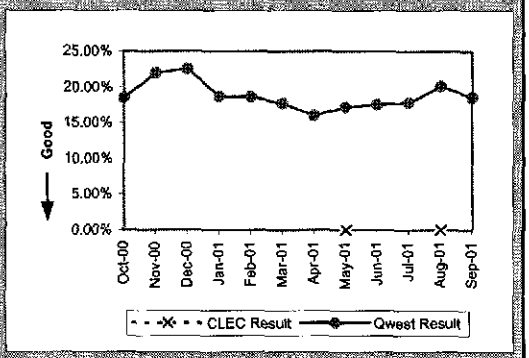
Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Oct-00				225177:50	8159	27:36		
Nov-00				256267:39	7432	34:29		
Dec-00				93022:23	5943	15:39		
Jan-01				104049:08	4866	21:23		
Feb-01				61184:36	4241	14:26		
Mar-01				68837:26	4522	15:13		
Apr-01				55602:29	3981	13:58		
May-01	3:16	1	3:16	62451:44	4580	13:38	-0.73	-1.45
Jun-01				75729:53	5157	14:41		
Jul-01				92681:39	6167	15:02		
Aug-01	33:32	1	33:32	123611:20	7619	16:13	1.43	-0.13
Sep-01				70602:58	4275	16:31		



Checklist #4 - Unbundled Loop - Analog Repair

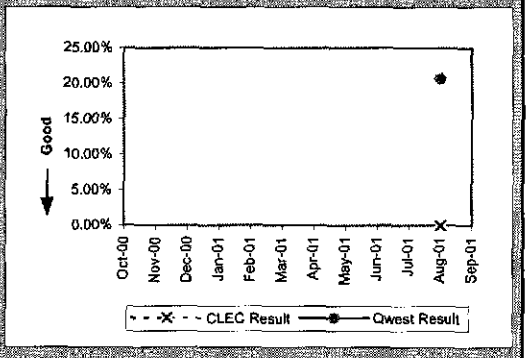
Repair Repeat Report Rate (Percent) (MR-7)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Oct-00				1548	8362	18.51%		
Nov-00				1689	7679	22.00%		
Dec-00				1367	6050	22.60%		
Jan-01				929	4972	18.68%		
Feb-01				807	4332	18.63%		
Mar-01				822	4630	17.75%		
Apr-01				854	4078	16.04%		
May-01	0	1	0.00%	804	4675	17.20%	-0.46	-1.28
Jun-01				931	5299	17.57%		
Jul-01				1131	6335	17.85%		
Aug-01	0	1	0.00%	1575	7823	20.13%	-0.5	-1.31
Sep-01				820	4405	18.62%		



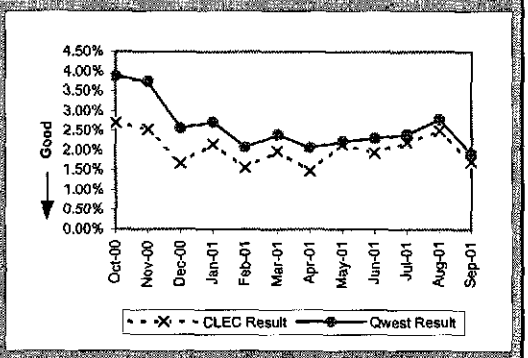
Repair Repeat Report Rate (Percent) (MR-7*)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Oct-00								
Nov-00								
Dec-00								
Jan-01								
Feb-01								
Mar-01								
Apr-01								
May-01								
Jun-01								
Jul-01								
Aug-01	0	1	0.00%	1269	6137	20.68%	-0.51	-1.31
Sep-01								



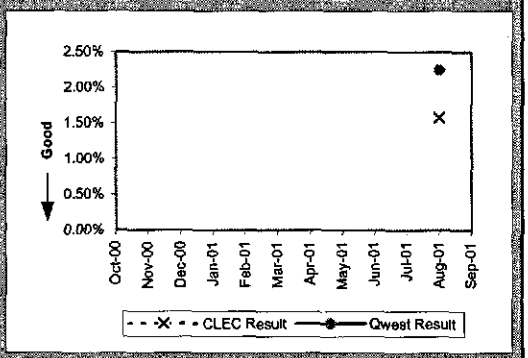
Trouble Rate (Percent) (MR-8)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Oct-00	237	8776	2.70%	95891	2472429	3.88%	-5.7	-4.47
Nov-00	226	8915	2.54%	92895	2481014	3.74%	-6	-4.65
Dec-00	155	9282	1.67%	63724	2490127	2.56%	-5.41	-4.29
Jan-01	220	10206	2.16%	67936	2498339	2.72%	-3.49	-3.12
Feb-01	175	11246	1.56%	52068	2506227	2.08%	-3.87	-3.35
Mar-01	254	12843	1.98%	59771	2488784	2.40%	-3.13	-2.9
Apr-01	205	13945	1.47%	51049	2474350	2.06%	-4.91	-3.99
May-01	319	14864	2.15%	54919	2464482	2.23%	-0.68	-1.41
Jun-01	311	16020	1.94%	56432	2449132	2.30%	-3.05	-2.85
Jul-01	375	17017	2.20%	58817	2445108	2.41%	-1.71	-2.04
Aug-01	448	17913	2.50%	67687	2437287	2.78%	-2.24	-2.36
Sep-01	319	18616	1.71%	46984	2436079	1.93%	-2.13	-2.29



Trouble Rate (Percent) (MR-8*)-- Interval Zone One and Two

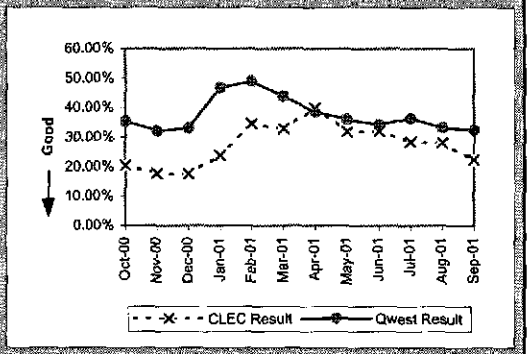
Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Oct-00								
Nov-00								
Dec-00								
Jan-01								
Feb-01								
Mar-01								
Apr-01								
May-01								
Jun-01								
Jul-01								
Aug-01	283	17913	1.58%	54868	2437287	2.25%	-6.03	-4.67
Sep-01								



Checklist #4 - Unbundled Loop - Analog Repair

Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10)-- Interval Zone One and Two

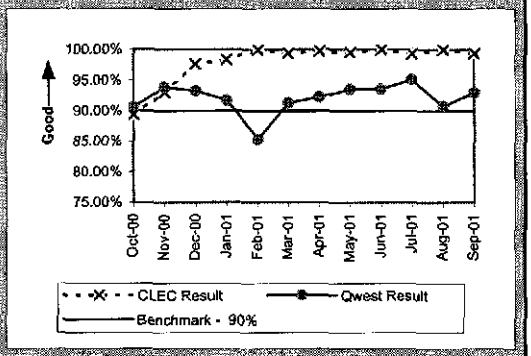
Date	CLEC Num	CLEC Denor	CLEC Result	Qwest Num	Qwest Denor	Qwest Result	Mod Z Scr	Parity Score
Oct-00	61	298	20.47%	52385	148276	35.33%	-5.36	-4.26
Nov-00	48	274	17.52%	43967	136862	32.13%	-5.17	-4.14
Dec-00	33	188	17.55%	31398	95122	33.01%	-4.5	-3.74
Jan-01	69	289	23.88%	59897	127833	46.86%	-7.82	-5.75
Feb-01	92	267	34.46%	49933	102001	48.95%	-4.73	-3.88
Mar-01	124	378	32.80%	46796	106567	43.91%	-4.34	-3.64
Apr-01	136	341	39.88%	32020	83069	38.55%	0.51	-0.69
May-01	149	468	31.84%	31037	85956	36.11%	-1.92	-2.17
Jun-01	146	457	31.95%	29268	85700	34.15%	-0.99	-1.6
Jul-01	149	524	28.44%	33585	92402	36.35%	-3.75	-3.28
Aug-01	175	623	28.09%	33770	101457	33.29%	-2.74	-2.67
Sep-01	92	411	22.38%	22589	69573	32.47%	-4.35	-3.65



Checklist #4 - Unbundled Loop - Non-Loaded (2-Wire) Installation

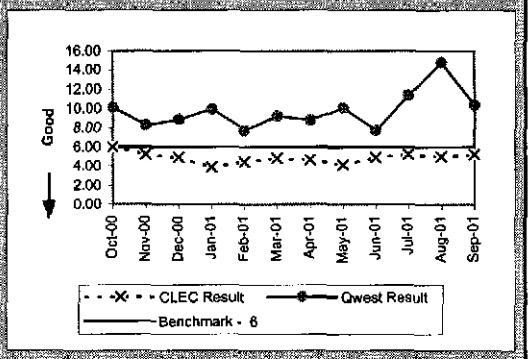
Installation Commitments Met (Percent) (OP-3)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Oct-00	245	274	89.42%	473	522	90.61%	0.51	-0.69
Nov-00	172	185	92.97%	501	534	93.82%	0.4	-0.76
Dec-00	207	212	97.64%	360	386	93.26%	-2.04	-2.24
Jan-01	359	365	98.36%	277	302	91.72%	-3.1	-2.88
Feb-01	285	285	100.00%	361	423	85.34%	-5.41	-4.29
Mar-01	335	337	99.41%	390	427	91.33%	-3.94	-3.39
Apr-01	384	385	99.74%	275	298	92.28%	-3.82	-3.2
May-01	211	212	99.53%	290	310	93.55%	-2.73	-2.66
Jun-01	148	148	100.00%	348	372	93.55%	-2.7	-2.64
Jul-01	140	141	99.29%	309	325	95.08%	-1.93	-2.17
Aug-01	255	255	100.00%	235	259	90.73%	-3.62	-3.2
Sep-01	151	152	99.34%	264	284	92.96%	-2.48	-2.51



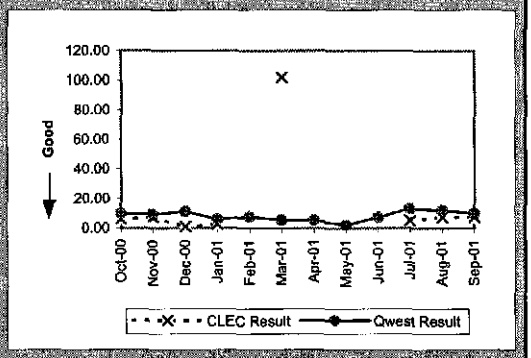
Installation Interval (Average Days) (OP-4)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Oct-00	1505	251	6.00	5058	501	10.10	-4.77	-3.9
Nov-00	884	169	5.23	4274	516	8.28	-2.98	-2.81
Dec-00	880	179	4.92	3257	368	8.85	-3.52	-3.14
Jan-01	1283	331	3.88	2909	293	9.93	-4.14	-3.51
Feb-01	1089	245	4.44	3111	402	7.74	-3.41	-3.07
Mar-01	1567	326	4.81	3771	410	9.20	-5.51	-4.35
Apr-01	1579	340	4.64	2481	282	8.80	-4.66	-3.83
May-01	746	180	4.14	2919	290	10.07	-4.45	-3.71
Jun-01	608	124	4.90	2585	335	7.72	-3.28	-3
Jul-01	514	98	5.24	3777	332	11.38	-4.63	-3.81
Aug-01	970	194	5.00	5260	355	14.82	-7.98	-5.85
Sep-01	789	152	5.19	2801	271	10.34	-4.66	-3.83



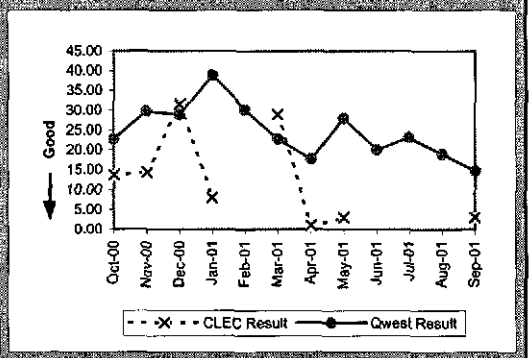
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Oct-00	83	14	5.93	127	13	9.77	-1	-1.61
Nov-00	29	4	7.25	112	12	9.33	-0.25	-1.15
Dec-00	1	1	1.00	101	9	11.22	-0.74	-1.45
Jan-01	8	3	2.67	47	8	5.88	-0.62	-1.38
Feb-01				340	44	7.73		
Mar-01	102	1	102.00	55	10	5.50	1.71	0.04
Apr-01				31	6	5.17		
May-01				2	1	2.00		
Jun-01				51	7	7.29		
Jul-01	11	2	5.50	609	46	13.24	-0.92	-1.56
Aug-01	15	2	7.50	1533	128	11.98	-0.94	-1.57
Sep-01	59	8	7.38	327	33	9.91	-0.34	-1.21



Delayed Days for Facility Reasons (Average Days) (OP-6B)-- Interval Zone One

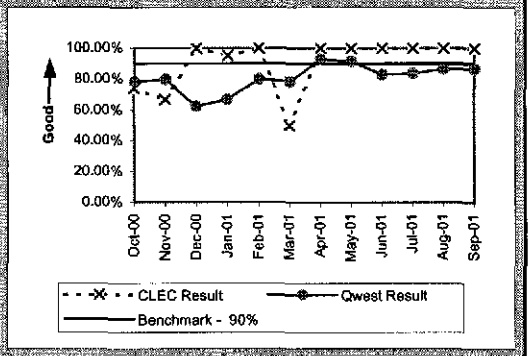
Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Oct-00	205	15	13.67	819	36	22.75	-1.17	-1.71
Nov-00	130	9	14.44	625	21	29.76	-1.13	-1.68
Dec-00	126	4	31.50	492	17	28.94	0.13	-0.92
Jan-01	24	3	8.00	661	17	38.88	-0.84	-1.51
Feb-01				542	18	30.11		
Mar-01	29	1	29.00	613	27	22.70	0.57	-0.65
Apr-01	1	1	1.00	300	17	17.65	-1.96	-2.19
May-01	3	1	3.00	533	19	28.05	-0.81	-1.49
Jun-01				340	17	20.00		
Jul-01				208	9	23.11		
Aug-01				321	17	18.88		
Sep-01	6	2	3.00	206	14	14.71	-0.88	-1.54



Checklist #4 - Unbundled Loop - Non-Loaded (2-Wire) Installation

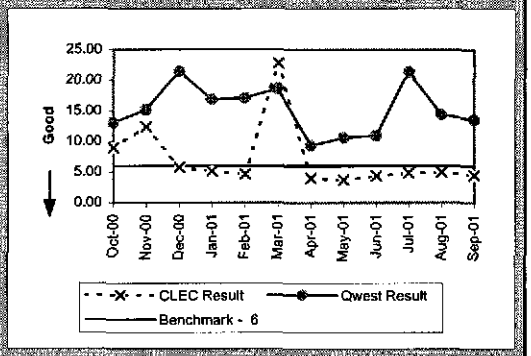
Installation Commitments Met (Percent) (OP-3)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Oct-00	20	27	74.07%	47	60	78.33%	0.4	-0.75
Nov-00	12	18	66.67%	47	59	79.66%	1.15	-0.3
Dec-00	20	20	100.00%	33	53	62.26%	-2.97	-2.8
Jan-01	20	21	95.24%	20	30	66.67%	-2.13	-2.3
Feb-01	5	5	100.00%	36	45	80.00%	-1.06	-1.64
Mar-01	2	4	50.00%	47	60	78.33%	1.14	-0.31
Apr-01	6	6	100.00%	40	43	93.02%	-0.63	-1.38
May-01	11	11	100.00%	33	36	91.67%	-0.88	-1.53
Jun-01	10	10	100.00%	34	41	82.93%	-1.29	-1.78
Jul-01	9	9	100.00%	31	37	83.78%	-1.18	-1.72
Aug-01	6	6	100.00%	26	30	86.67%	-0.88	-1.53
Sep-01	7	7	100.00%	46	53	86.79%	-0.97	-1.59



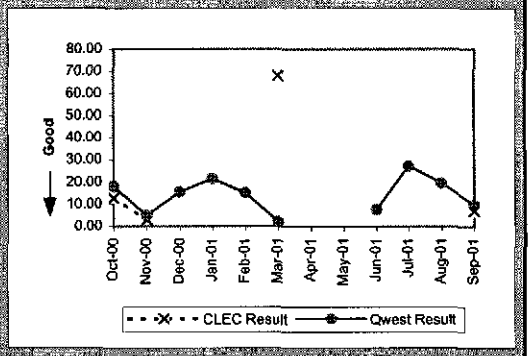
Installation Interval (Average Days) (OP-4)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Oct-00	243	27	9.00	720	55	13.09	-1.45	-1.88
Nov-00	210	17	12.35	834	55	15.16	-0.58	-1.35
Dec-00	92	16	5.75	1115	52	21.44	-2.23	-2.36
Jan-01	88	17	5.18	437	26	16.81	-2.05	-2.25
Feb-01	14	3	4.67	717	42	17.07	-0.94	-1.57
Mar-01	91	4	22.75	1040	56	18.57	0.57	-0.65
Apr-01	24	6	4.00	363	39	9.31	-2.6	-2.58
May-01	26	7	3.71	351	33	10.64	-1.48	-1.9
Jun-01	31	7	4.43	428	39	10.97	-1.81	-2.1
Jul-01	39	8	4.88	1002	47	21.32	-2.01	-2.22
Aug-01	25	5	5.00	533	37	14.41	-1.28	-1.78
Sep-01	18	4	4.50	786	58	13.55	-1.48	-1.9



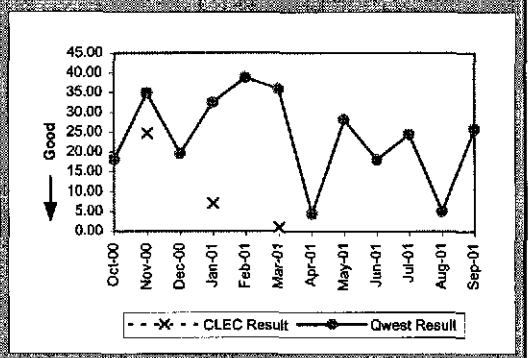
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Oct-00	89	7	12.71	72	4	18.00	-0.33	-1.2
Nov-00	6	2	3.00	20	4	5.00	-0.82	-1.5
Dec-00				31	2	15.50		
Jan-01				43	2	21.50		
Feb-01				15	1	15.00		
Mar-01	68	1	68.00	2	1	2.00		
Apr-01								
May-01								
Jun-01				23	3	7.67		
Jul-01				437	16	27.31		
Aug-01				176	9	19.56		
Sep-01	7	1	7.00	97	10	9.70	-0.21	-1.13



Delayed Days for Facility Reasons (Average Days) (OP-6B)-- Interval Zone Two

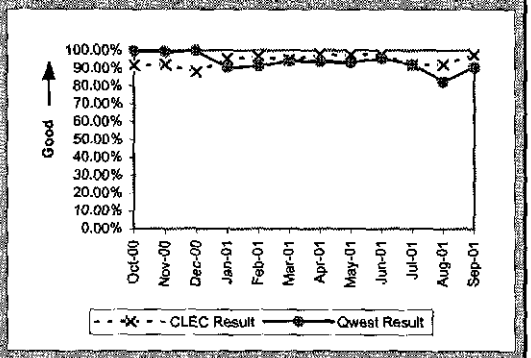
Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Oct-00				163	9	18.11		
Nov-00	99	4	24.75	279	8	34.88	-0.63	-1.38
Dec-00				353	18	19.61		
Jan-01	7	1	7.00	260	8	32.50	-0.94	-1.57
Feb-01				310	8	38.75		
Mar-01	1	1	1.00	431	12	35.92	-0.9	-1.54
Apr-01				13	3	4.33		
May-01				84	3	28.00		
Jun-01				72	4	18.00		
Jul-01				73	3	24.33		
Aug-01				15	3	5.00		
Sep-01				129	5	25.80		



Checklist #4 - Unbundled Loop - Non-Loaded (2-Wire) Installation

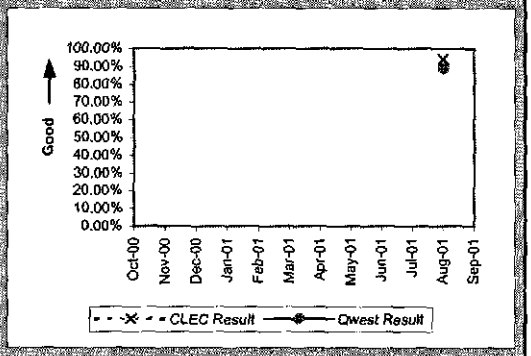
New Service Installation Quality (Percent) (OP-5)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Oct-00	383	418	91.63%	655	657	99.70%	23.41	3.46
Nov-00	286	311	91.96%	665	671	99.11%	11.06	2.99
Dec-00	230	261	88.12%	598	600	99.67%	27.01	1.26
Jan-01	340	357	95.24%	404	447	90.38%	-2.32	-2.41
Feb-01	374	387	96.64%	414	453	91.39%	-2.7	-2.64
Mar-01	333	351	94.87%	503	534	94.19%	-0.42	-1.26
Apr-01	383	392	97.70%	437	466	93.78%	-2.37	-2.44
May-01	317	325	97.54%	361	387	93.28%	-2.26	-2.37
Jun-01	199	204	97.55%	419	439	95.44%	-1.19	-1.72
Jul-01	146	159	91.82%	414	450	92.00%	0.07	-0.95
Aug-01	191	207	92.27%	343	416	82.45%	-3.03	-2.84
Sep-01	237	243	97.53%	358	385	90.63%	-2.9	-2.77



New Service Installation Quality (Percent) (OP-5*)-- Interval Zone One and Two

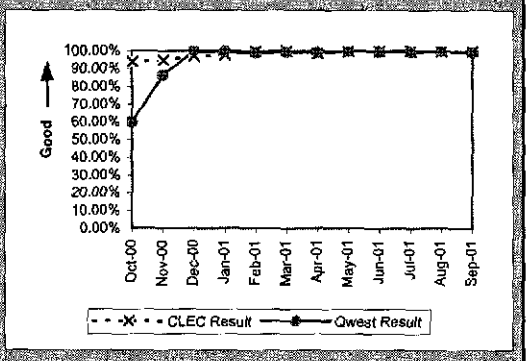
Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Oct-00								
Nov-00								
Dec-00								
Jan-01								
Feb-01								
Mar-01								
Apr-01								
May-01								
Jun-01								
Jul-01								
Aug-01	195	207	94.20%	370	416	88.94%	-1.97	-2.2
Sep-01								



Checklist #4 - Unbundled Loop - Non-Loaded (2-Wire) Repair

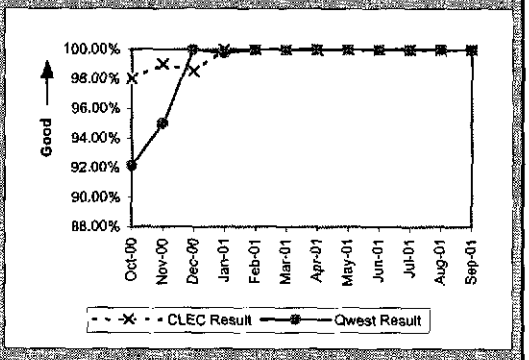
Out of Service Cleared within 24 hours (Percent) (MR-3)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Oct-00	95	101	94.06%	3	5	60.00%	-1.52	-1.92
Nov-00	95	100	95.00%	19	22	86.36%	-1.07	-1.65
Dec-00	66	68	97.06%	9	9	100.00%	N/A	-0.51
Jan-01	46	47	97.87%	423	424	99.76%	1.32	-0.2
Feb-01	51	51	100.00%	288	291	98.97%	-0.67	-1.41
Mar-01	60	60	100.00%	374	376	99.47%	-0.53	-1.32
Apr-01	72	73	98.63%	250	252	99.21%	0.4	-0.76
May-01	58	58	100.00%	285	285	100.00%	N/A	N/A
Jun-01	34	34	100.00%	358	359	99.72%	-0.29	-1.18
Jul-01	49	49	100.00%	301	302	99.67%	-0.37	-1.23
Aug-01	59	59	100.00%	466	466	100.00%	N/A	N/A
Sep-01	33	33	100.00%	319	321	99.38%	-0.43	-1.26



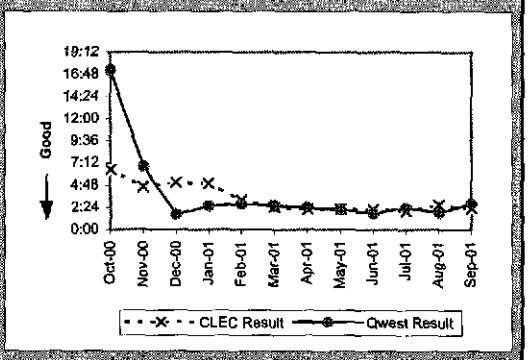
All Troubles Cleared within 48 hours (Percent) (MR-4)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Oct-00	99	101	98.02%	47	51	92.16%	-1.27	-1.77
Nov-00	99	100	99.00%	57	60	95.00%	-1.12	-1.68
Dec-00	67	68	98.53%	31	31	100.00%	N/A	-0.56
Jan-01	47	47	100.00%	427	428	99.77%	-0.31	-1.19
Feb-01	51	51	100.00%	292	292	100.00%	N/A	N/A
Mar-01	60	60	100.00%	376	376	100.00%	N/A	N/A
Apr-01	73	73	100.00%	254	254	100.00%	N/A	N/A
May-01	58	58	100.00%	287	287	100.00%	N/A	N/A
Jun-01	34	34	100.00%	360	360	100.00%	N/A	N/A
Jul-01	50	50	100.00%	303	303	100.00%	N/A	N/A
Aug-01	59	59	100.00%	466	466	100.00%	N/A	N/A
Sep-01	33	33	100.00%	325	325	100.00%	N/A	N/A



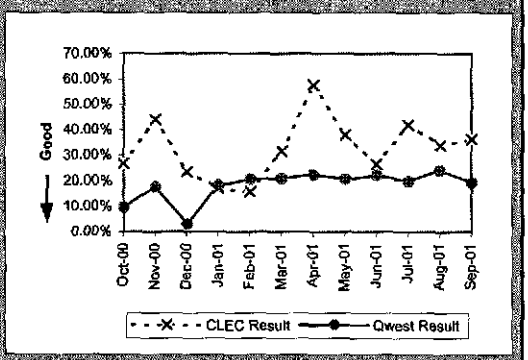
Mean Time to Restore (Hours:Minutes) (MR-6)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Oct-00	658:35	101	6:30	881:17	51	17:17	-1.18	-1.72
Nov-00	464:08	100	4:38	409:19	60	6:49	-0.93	-1.56
Dec-00	345:10	68	5:05	50:37	31	1:38	1.64	-0.01
Jan-01	233:52	47	4:59	1094:39	428	2:33	1.48	-0.1
Feb-01	162:54	51	3:12	806:16	292	2:46	0.64	-0.61
Mar-01	146:28	60	2:26	977:10	376	2:36	-0.28	-1.17
Apr-01	160:32	73	2:12	603:26	254	2:23	-0.34	-1.2
May-01	130:27	58	2:15	617:50	287	2:09	0.24	-0.85
Jun-01	74:25	34	2:11	636:50	360	1:46	0.79	-0.52
Jul-01	100:13	50	2:00	715:52	303	2:22	-0.67	-1.41
Aug-01	159:20	59	2:42	845:53	466	1:49	2.1	0.27
Sep-01	75:47	33	2:18	922:09	325	2:50	-0.62	-1.38



Repair Repeat Report Rate (Percent) (MR-7)-- Interval Zone One

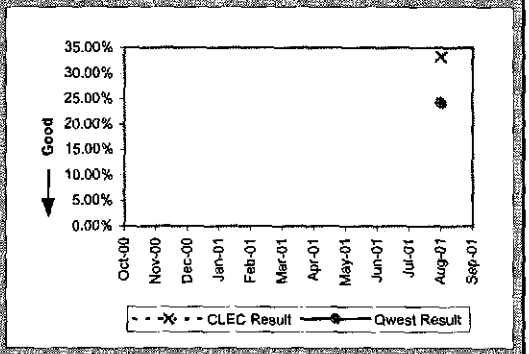
Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Oct-00	27	101	26.73%	5	52	9.62%	2.54	0.54
Nov-00	44	100	44.00%	11	62	17.74%	3.48	1.12
Dec-00	16	68	23.53%	1	32	3.13%	2.74	0.67
Jan-01	8	47	17.02%	78	428	18.22%	-0.2	-1.12
Feb-01	8	51	15.69%	60	292	20.55%	-0.79	-1.48
Mar-01	19	60	31.67%	79	377	20.95%	1.79	0.09
Apr-01	42	73	57.53%	57	254	22.44%	5.54	2.37
May-01	22	58	37.93%	59	287	20.56%	2.73	0.66
Jun-01	9	34	26.47%	80	360	22.22%	0.57	-0.65
Jul-01	21	50	42.00%	60	303	19.80%	3.25	0.98
Aug-01	20	59	33.90%	113	468	24.15%	1.59	-0.03
Sep-01	12	33	36.36%	63	325	19.38%	2.15	0.31



Checklist #4 - Unbundled Loop - Non-Loaded (2-Wire) Repair

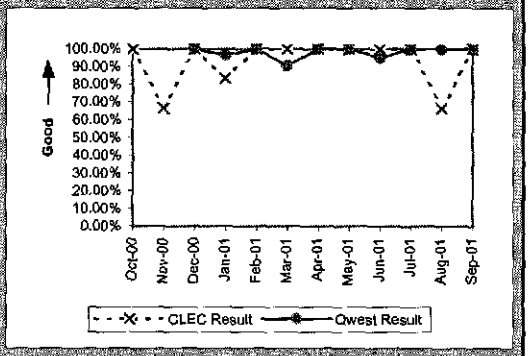
Repair Repeat Report Rate (Percent) (MR-7*)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Oct-00								
Nov-00								
Dec-00								
Jan-01								
Feb-01								
Mar-01								
Apr-01								
May-01								
Jun-01								
Jul-01								
Aug-01	17	51	33.33%	60	247	24.29%	1.32	-0.2
Sep-01								



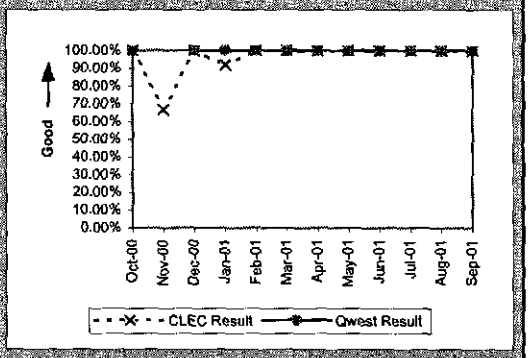
Out of Service Cleared within 24 hours (Percent) (MR-3)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Oct-00	6	6	100.00%					
Nov-00	2	3	66.67%					
Dec-00	2	2	100.00%	2	2	100.00%	N/A	N/A
Jan-01	10	12	83.33%	28	29	96.55%	1.25	-0.24
Feb-01	5	5	100.00%	24	24	100.00%	N/A	N/A
Mar-01	5	5	100.00%	19	21	90.48%	-0.65	-1.4
Apr-01	1	1	100.00%	14	14	100.00%	N/A	N/A
May-01	7	7	100.00%	21	21	100.00%	N/A	N/A
Jun-01	4	4	100.00%	19	20	95.00%	-0.42	-1.25
Jul-01	5	5	100.00%	14	14	100.00%	N/A	N/A
Aug-01	2	3	66.67%	35	35	100.00%	N/A	0.13
Sep-01	4	4	100.00%	25	25	100.00%	N/A	N/A



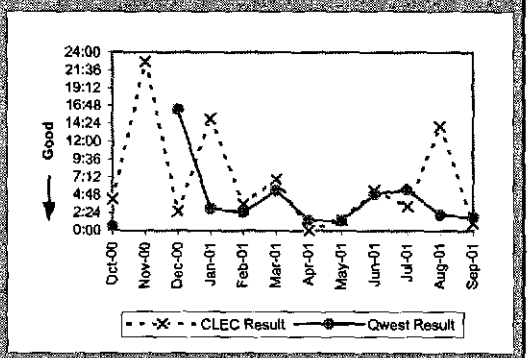
All Troubles Cleared within 48 hours (Percent) (MR-4)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Oct-00	6	6	100.00%	2	2	100.00%	N/A	N/A
Nov-00	2	3	66.67%					
Dec-00	2	2	100.00%	2	2	100.00%	N/A	N/A
Jan-01	11	12	91.67%	29	29	100.00%	N/A	-0.35
Feb-01	5	5	100.00%	24	24	100.00%	N/A	N/A
Mar-01	5	5	100.00%	21	21	100.00%	N/A	N/A
Apr-01	1	1	100.00%	14	14	100.00%	N/A	N/A
May-01	7	7	100.00%	21	21	100.00%	N/A	N/A
Jun-01	4	4	100.00%	20	20	100.00%	N/A	N/A
Jul-01	5	5	100.00%	16	16	100.00%	N/A	N/A
Aug-01	3	3	100.00%	35	35	100.00%	N/A	N/A
Sep-01	4	4	100.00%	25	25	100.00%	N/A	N/A



Mean Time to Restore (Hours:Minutes) (MR-6)-- Interval Zone Two

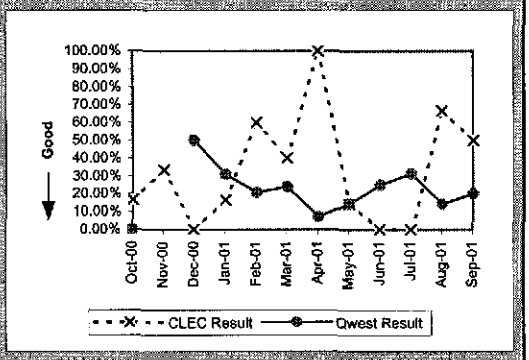
Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Oct-00	25:20	6	4:13	1:12	2	0:36	1.28	-0.22
Nov-00	68:06	3	22:42					
Dec-00	5:12	2	2:36	32:40	2	16:20	-1.67	-2.01
Jan-01	180:05	12	15:00	85:57	29	2:58	2.12	0.29
Feb-01	17:54	5	3:35	59:16	24	2:28	0.74	-0.55
Mar-01	34:32	5	6:54	113:51	21	5:25	0.38	-0.77
Apr-01	0:01	1	0:01	19:25	14	1:23	-0.84	-1.51
May-01	10:14	7	1:28	29:02	21	1:23	0.14	-0.92
Jun-01	21:25	4	5:21	97:38	20	4:53	0.22	-0.86
Jul-01	16:29	5	3:18	88:21	16	5:31	-0.54	-1.33
Aug-01	41:58	3	13:59	73:32	35	2:06	2.51	0.53
Sep-01	4:04	4	1:01	43:50	25	1:45	-0.7	-1.43



Checklist #4 - Unbundled Loop - Non-Loaded (2-Wire) Repair

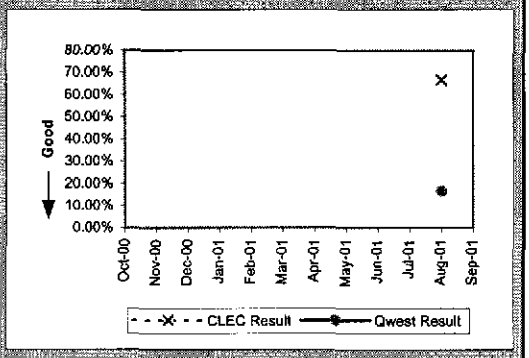
Repair Repeat Report Rate (Percent) (MR-7)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Oct-00	1	6	16.67%	0	2	0.00%	N/A	-0.88
Nov-00	1	3	33.33%					
Dec-00	0	2	0.00%	1	2	50.00%	-1	-1.61
Jan-01	2	12	16.67%	9	29	31.03%	-0.9	-1.55
Feb-01	3	5	60.00%	5	24	20.83%	1.6	-0.03
Mar-01	2	5	40.00%	5	21	23.81%	0.85	-0.61
Apr-01	1	1	100.00%	1	14	7.14%	1.58	-0.04
May-01	1	7	14.29%	3	21	14.29%	0	-1
Jun-01	0	4	0.00%	5	20	25.00%	-1.05	-1.64
Jul-01	0	5	0.00%	5	16	31.25%	-1.32	-1.8
Aug-01	2	3	66.67%	5	35	14.29%	1.8	0.1
Sep-01	2	4	50.00%	5	25	20.00%	1.13	-0.31



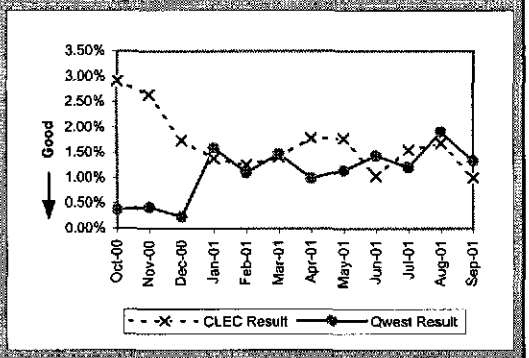
Repair Repeat Report Rate (Percent) (MR-7*)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Oct-00								
Nov-00								
Dec-00								
Jan-01								
Feb-01								
Mar-01								
Apr-01								
May-01								
Jun-01								
Jul-01								
Aug-01	2	3	66.67%	4	24	16.67%	1.63	-0.01
Sep-01								



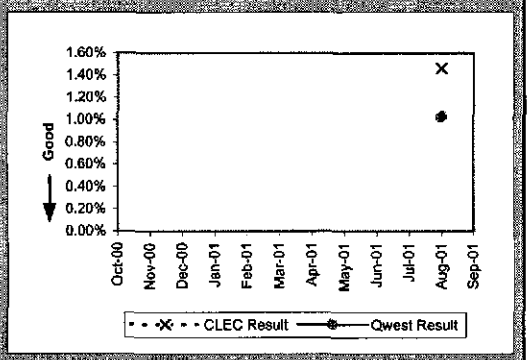
Trouble Rate (Percent) (MR-8)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Oct-00	107	3673	2.91%	54	14691	0.37%	22.8	12.86
Nov-00	103	3897	2.64%	62	14875	0.42%	19.2	10.67
Dec-00	70	4021	1.74%	34	14963	0.23%	17.9	9.88
Jan-01	59	4269	1.38%	457	28752	1.59%	-1.01	-1.61
Feb-01	56	4485	1.25%	316	28876	1.09%	0.92	-0.44
Mar-01	65	4609	1.41%	398	27087	1.47%	-0.31	-1.19
Apr-01	74	4158	1.78%	268	27094	0.99%	4.8	1.92
May-01	65	3659	1.78%	308	26930	1.14%	3.38	1.05
Jun-01	38	3682	1.03%	380	26449	1.44%	-1.93	-2.18
Jul-01	55	3551	1.55%	319	26497	1.20%	1.77	0.08
Aug-01	62	3688	1.68%	503	26381	1.91%	-0.94	-1.57
Sep-01	37	3704	1.00%	350	26331	1.33%	-1.64	-2



Trouble Rate (Percent) (MR-8*)-- Interval Zone One and Two

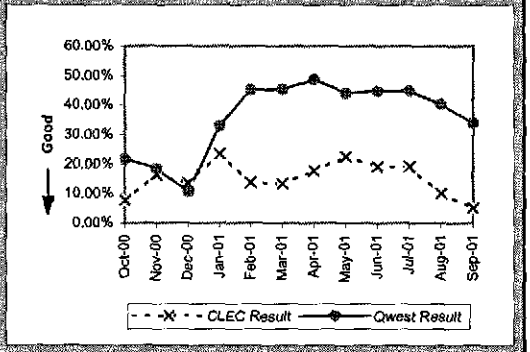
Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Oct-00								
Nov-00								
Dec-00								
Jan-01								
Feb-01								
Mar-01								
Apr-01								
May-01								
Jun-01								
Jul-01								
Aug-01	54	3688	1.46%	271	26381	1.03%	2.47	0.5
Sep-01								



Checklist #4 - Unbundled Loop - Non-Loaded (2-Wire) Repair

Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10)-- Interval Zone One and Two

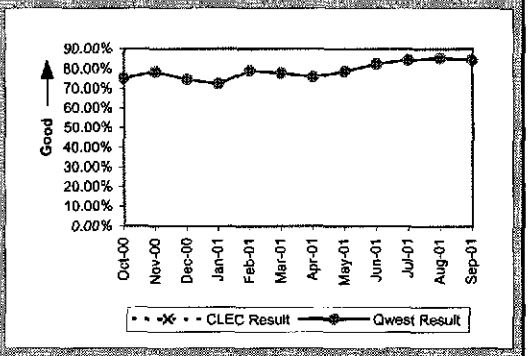
Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Oct-00	9	116	7.76%	15	69	21.74%	-2.23	-2.36
Nov-00	20	123	16.26%	14	76	18.42%	-0.38	-1.23
Dec-00	11	81	13.58%	4	38	10.53%	0.41	-0.75
Jan-01	18	77	23.38%	224	681	32.89%	-1.68	-2.02
Feb-01	9	65	13.85%	261	577	45.23%	-4.82	-3.93
Mar-01	10	75	13.33%	331	729	45.40%	-5.31	-4.23
Apr-01	16	90	17.78%	254	522	48.66%	-5.41	-4.29
May-01	19	84	22.62%	243	551	44.10%	-3.69	-3.25
Jun-01	9	47	19.15%	307	687	44.69%	-3.41	-3.07
Jul-01	13	68	19.12%	259	578	44.81%	-4.03	-3.45
Aug-01	7	69	10.14%	340	843	40.33%	-4.91	-3.99
Sep-01	2	39	5.13%	179	529	33.84%	-3.66	-3.22



Checklist #4 - Unbundled Loop - Non-Loaded (4-Wire) Installation

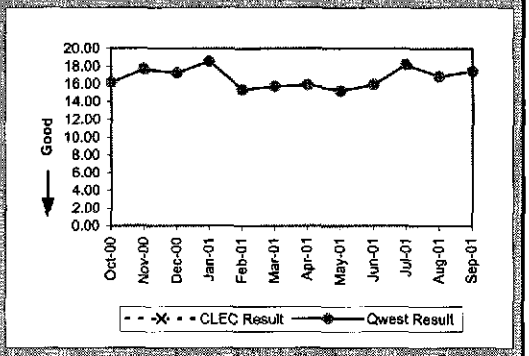
Installation Commitments Met (Percent) (OP-3)-- Interval Zone One

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Score
Oct-00					393	522	75.29%		
Nov-00					436	556	78.42%		
Dec-00					487	653	74.58%		
Jan-01					429	594	72.22%		
Feb-01					499	632	78.96%		
Mar-01					540	695	77.70%		
Apr-01					534	703	75.96%		
May-01					388	493	78.70%		
Jun-01					531	644	82.45%		
Jul-01					475	562	84.52%		
Aug-01					555	650	85.38%		
Sep-01					568	672	84.52%		



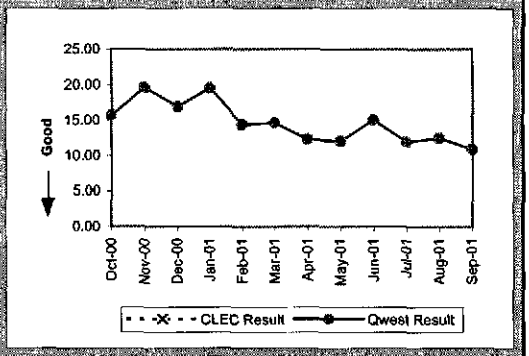
Installation Interval (Average Days) (OP-4)-- Interval Zone One

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Score
Oct-00					8315	515	16.15		
Nov-00					9732	552	17.63		
Dec-00					11182	649	17.23		
Jan-01					11004	594	18.53		
Feb-01					9472	616	15.38		
Mar-01					10681	680	15.71		
Apr-01					11091	699	15.87		
May-01					7439	489	15.21		
Jun-01					10256	644	15.93		
Jul-01					16188	891	18.17		
Aug-01					14790	877	16.86		
Sep-01					15212	874	17.41		



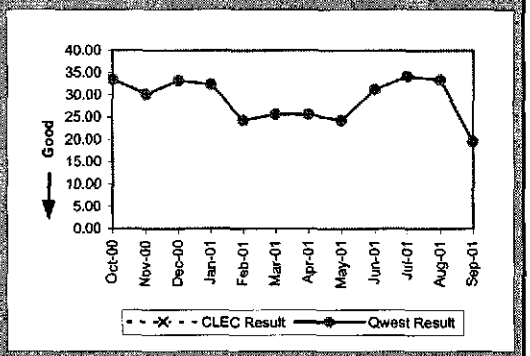
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A)-- Interval Zone One

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Score
Oct-00					1319	84	15.70		
Nov-00					1607	82	19.60		
Dec-00					1795	106	16.93		
Jan-01					2145	110	19.50		
Feb-01					1365	95	14.37		
Mar-01					1698	116	14.64		
Apr-01					1521	124	12.27		
May-01					821	68	12.07		
Jun-01					1199	80	14.99		
Jul-01					4874	409	11.92		
Aug-01					3986	319	12.50		
Sep-01					3017	277	10.89		



Delayed Days for Facility Reasons (Average Days) (OP-6B)-- Interval Zone One

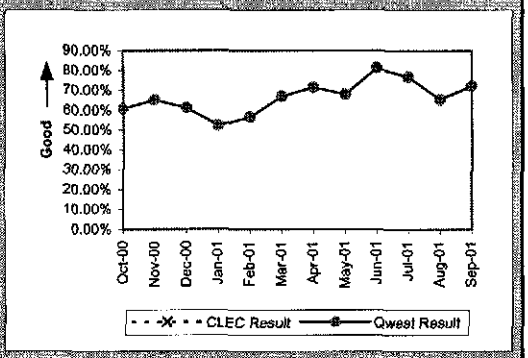
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Score
Oct-00					1506	45	33.47		
Nov-00					1143	38	30.08		
Dec-00					1992	60	33.20		
Jan-01					1783	55	32.42		
Feb-01					924	38	24.32		
Mar-01					1002	39	25.69		
Apr-01					1153	45	25.62		
May-01					898	37	24.27		
Jun-01					1031	33	31.24		
Jul-01					752	22	34.18		
Aug-01					1003	30	33.43		
Sep-01					643	33	19.48		



Checklist #4 - Unbundled Loop - Non-Loaded (4-Wire) Installation

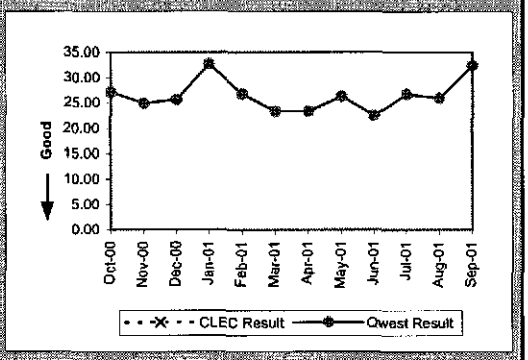
Installation Commitments Met (Percent) (OP-3)-- Interval Zone Two

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Score
Oct-00					92	151	60.93%		
Nov-00					62	95	65.26%		
Dec-00					57	93	61.29%		
Jan-01					74	141	52.48%		
Feb-01					72	127	56.69%		
Mar-01					120	179	67.04%		
Apr-01					111	155	71.61%		
May-01					49	72	68.06%		
Jun-01					187	230	81.30%		
Jul-01					103	134	76.87%		
Aug-01					93	142	65.49%		
Sep-01					83	115	72.17%		



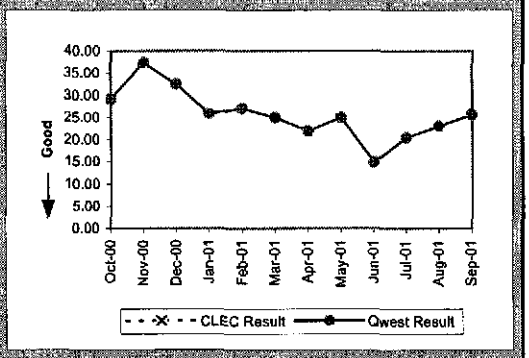
Installation Interval (Average Days) (OP-4)-- Interval Zone Two

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Score
Oct-00					4096	151	27.13		
Nov-00					2343	94	24.93		
Dec-00					2335	91	25.66		
Jan-01					4602	141	32.64		
Feb-01					3397	127	26.75		
Mar-01					4182	179	23.36		
Apr-01					3622	155	23.37		
May-01					1841	70	26.30		
Jun-01					5162	229	22.54		
Jul-01					5746	215	26.73		
Aug-01					5816	224	25.96		
Sep-01					5988	185	32.37		



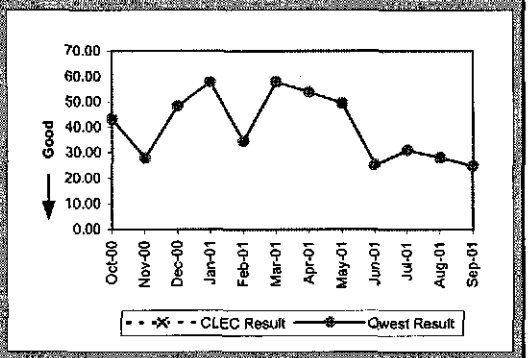
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A)-- Interval Zone Two

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Score
Oct-00					1252	43	29.12		
Nov-00					895	24	37.29		
Dec-00					779	24	32.46		
Jan-01					852	33	25.82		
Feb-01					892	33	27.03		
Mar-01					1123	45	24.96		
Apr-01					680	31	21.94		
May-01					225	9	25.00		
Jun-01					372	25	14.88		
Jul-01					2230	109	20.46		
Aug-01					3090	134	23.06		
Sep-01					2543	99	25.69		



Delayed Days for Facility Reasons (Average Days) (OP-6B)-- Interval Zone Two

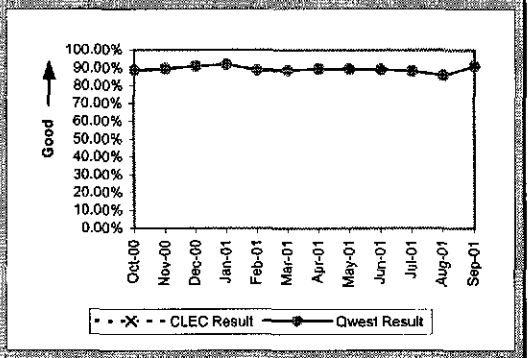
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Score
Oct-00					690	16	43.12		
Nov-00					251	9	27.89		
Dec-00					578	12	48.17		
Jan-01					1960	34	57.65		
Feb-01					761	22	34.59		
Mar-01					810	14	57.86		
Apr-01					699	13	53.77		
May-01					691	14	49.36		
Jun-01					455	18	25.28		
Jul-01					279	9	31.00		
Aug-01					197	7	28.14		
Sep-01					124	5	24.80		



Checklist #4 - Unbundled Loop - Non-Loaded (4-Wire) Installation

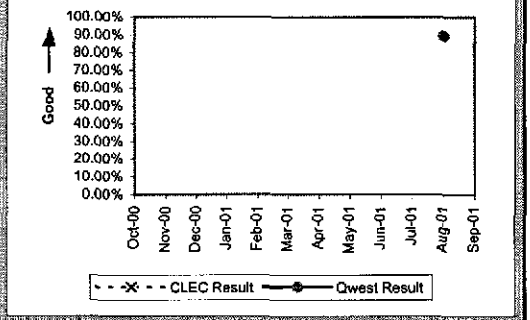
New Service Installation Quality (Percent) (OP-5)-- Interval Zone One and Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Score
Oct-00					1078	1217	88.58%		
Nov-00					1055	1179	89.48%		
Dec-00					1073	1180	90.93%		
Jan-01					1113	1211	91.91%		
Feb-01					1004	1131	88.77%		
Mar-01					1127	1273	88.53%		
Apr-01					1199	1341	89.41%		
May-01					981	1099	89.26%		
Jun-01					968	1087	89.05%		
Jul-01					1036	1175	88.17%		
Aug-01					973	1133	85.88%		
Sep-01					1002	1102	90.93%		



New Service Installation Quality (Percent) (OP-5*)-- Interval Zone One and Two

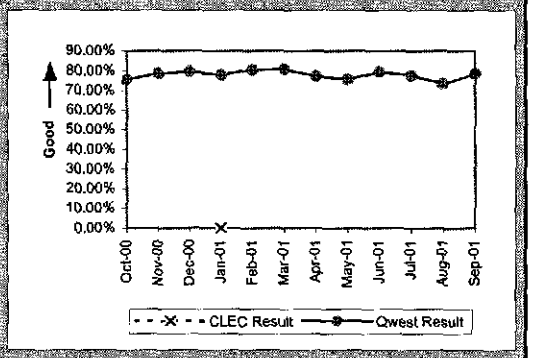
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Score
Oct-00									
Nov-00									
Dec-00									
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01					1011	1133	89.23%		
Sep-01									



Checklist #4 - Unbundled Loop - Non-Loaded (4-Wire) Repair

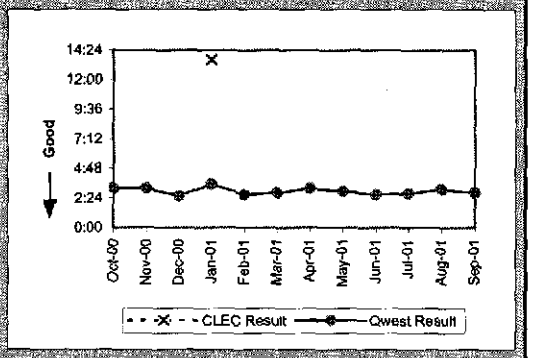
All Troubles Cleared within 4 hours (Percent) (MR-5)-- Interval Zone One

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00					987	1307	75.52%		
Nov-00					795	1012	78.56%		
Dec-00					709	890	79.66%		
Jan-01	0	2	0.00%	0.00%	783	1005	77.91%	1.99	0.21
Feb-01					761	945	80.53%		
Mar-01					842	1043	80.73%		
Apr-01					871	1127	77.28%		
May-01					860	1135	75.77%		
Jun-01					859	1081	79.46%		
Jul-01					969	1248	77.64%		
Aug-01					854	1162	73.49%		
Sep-01					760	968	78.51%		



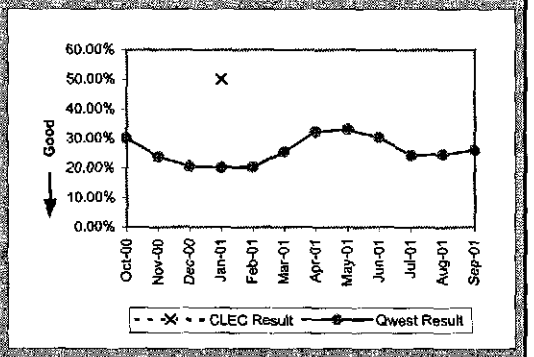
Mean Time to Restore (Hours:Minutes) (MR-6)-- Interval Zone One

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00					4254:22	1307	3:15		
Nov-00					3246:55	1012	3:13		
Dec-00					2311:24	890	2:36		
Jan-01	27:17	2	13:39	6:20	3550:50	1005	3:32	1.84	0.12
Feb-01					2540:31	945	2:41		
Mar-01					2971:54	1043	2:51		
Apr-01					3628:45	1127	3:13		
May-01					3360:02	1135	2:58		
Jun-01					2940:37	1081	2:43		
Jul-01					3472:18	1248	2:47		
Aug-01					3625:01	1162	3:07		
Sep-01					2737:17	968	2:50		



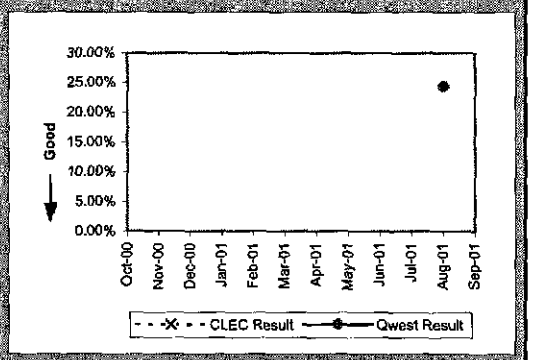
Repair Repeat Report Rate (Percent) (MR-7)-- Interval Zone One

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00					393	1307	30.07%		
Nov-00					241	1012	23.81%		
Dec-00					183	890	20.56%		
Jan-01	1	2	50.00%	50.00%	202	1005	20.10%	0.84	-0.49
Feb-01					192	945	20.32%		
Mar-01					266	1043	25.50%		
Apr-01					364	1127	32.30%		
May-01					376	1135	33.13%		
Jun-01					329	1081	30.43%		
Jul-01					303	1248	24.28%		
Aug-01					286	1162	24.61%		
Sep-01					252	968	26.03%		



Repair Repeat Report Rate (Percent) (MR-7*)-- Interval Zone One

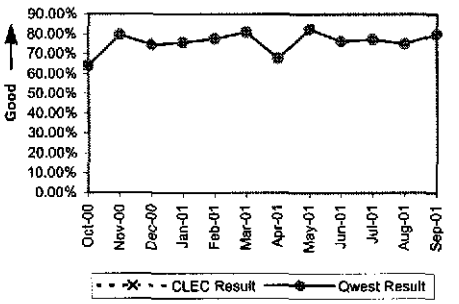
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00									
Nov-00									
Dec-00									
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01					208	851	24.44%		
Sep-01									



Checklist #4 - Unbundled Loop - Non-Loaded (4-Wire) Repair

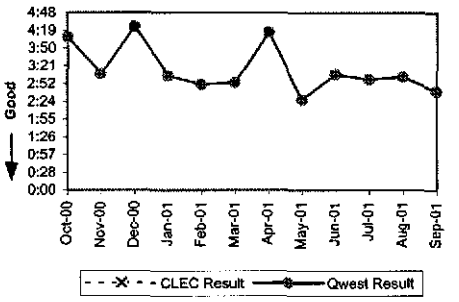
All Troubles Cleared within 4 hours (Percent) (MR-5)-- Interval Zone Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00					213	332	64.16%		
Nov-00					222	279	79.57%		
Dec-00					164	220	74.55%		
Jan-01					188	248	75.81%		
Feb-01					187	241	77.59%		
Mar-01					200	247	80.97%		
Apr-01					228	337	67.66%		
May-01					259	314	82.48%		
Jun-01					267	349	76.50%		
Jul-01					247	319	77.43%		
Aug-01					382	508	75.20%		
Sep-01					205	256	80.08%		



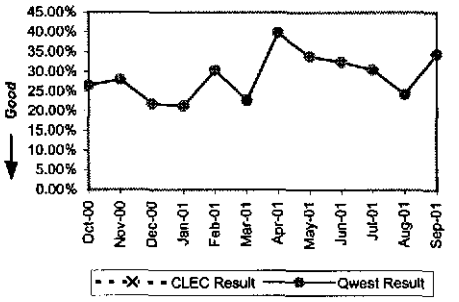
Mean Time to Restore (Hours:Minutes) (MR-6)-- Interval Zone Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00					1374:12	332	4:08		
Nov-00					879:53	279	3:09		
Dec-00					970:49	220	4:25		
Jan-01					766:58	248	3:06		
Feb-01					692:12	241	2:52		
Mar-01					722:02	247	2:55		
Apr-01					1437:23	337	4:16		
May-01					770:06	314	2:27		
Jun-01					1092:20	349	3:08		
Jul-01					958:16	319	3:00		
Aug-01					1560:10	508	3:04		
Sep-01					683:00	256	2:40		



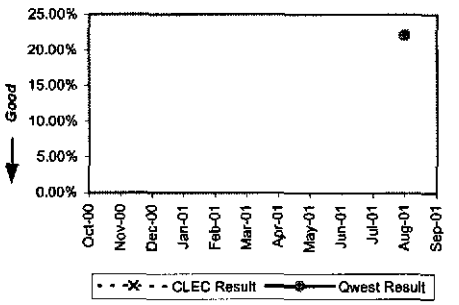
Repair Repeat Report Rate (Percent) (MR-7)-- Interval Zone Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00					88	332	26.51%		
Nov-00					78	279	27.96%		
Dec-00					48	220	21.82%		
Jan-01					53	248	21.37%		
Feb-01					73	241	30.29%		
Mar-01					56	247	22.67%		
Apr-01					134	337	39.76%		
May-01					106	314	33.76%		
Jun-01					113	349	32.38%		
Jul-01					97	319	30.41%		
Aug-01					123	508	24.21%		
Sep-01					88	256	34.38%		



Repair Repeat Report Rate (Percent) (MR-7*)-- Interval Zone Two

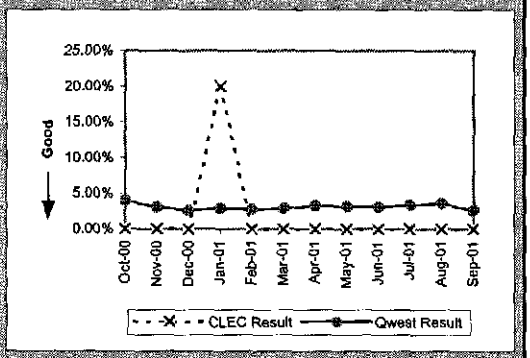
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00									
Nov-00									
Dec-00									
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01					90	407	22.11%		
Sep-01									



Checklist #4 - Unbundled Loop - Non-Loaded (4-Wire) Repair

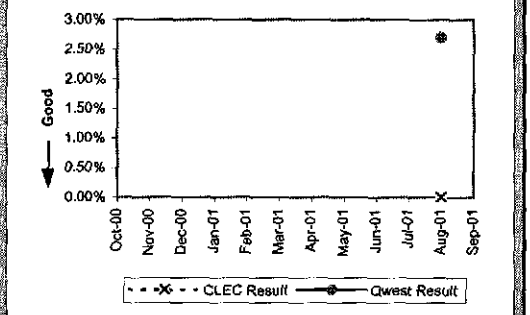
Trouble Rate (Percent) (MR-8)– Interval Zone One and Two

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	0	10	0.00%	0.00%	1639	41191	3.98%	-0.64	-1.39
Nov-00	0	10	0.00%	0.00%	1291	41897	3.08%	-0.56	-1.34
Dec-00	0	10	0.00%	0.00%	1110	42573	2.61%	-0.52	-1.31
Jan-01	2	10	20.00%	40.00%	1253	43227	2.90%	3.22	0.29
Feb-01	0	10	0.00%	0.00%	1186	43866	2.70%	-0.53	-1.32
Mar-01	0	10	0.00%	0.00%	1290	44616	2.89%	-0.55	-1.33
Apr-01	0	10	0.00%	0.00%	1464	45180	3.24%	-0.58	-1.35
May-01	0	10	0.00%	0.00%	1449	45828	3.16%	-0.57	-1.35
Jun-01	0	10	0.00%	0.00%	1430	46384	3.08%	-0.56	-1.34
Jul-01	0	10	0.00%	0.00%	1567	46695	3.36%	-0.59	-1.36
Aug-01	0	10	0.00%	0.00%	1670	46585	3.58%	-0.61	-1.37
Sep-01	0	10	0.00%	0.00%	1224	46892	2.61%	-0.52	-1.31



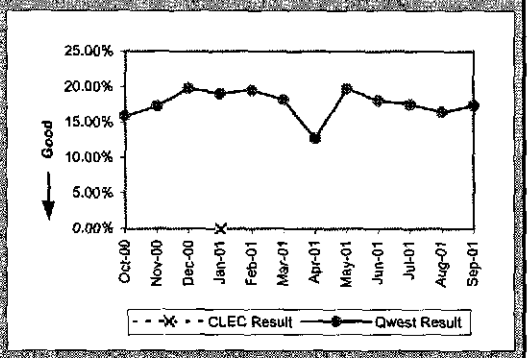
Trouble Rate (Percent) (MR-8*)-- Interval Zone One and Two

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00									
Nov-00									
Dec-00									
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	0	10	0.00%	0.00%	1258	46585	2.70%	-0.53	-1.32
Sep-01									



Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10)– Interval Zone One and Two

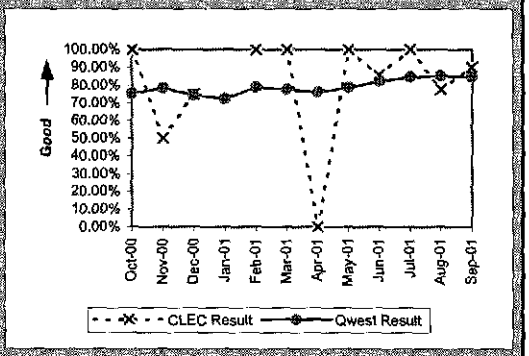
Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00					309	1948	15.86%		
Nov-00					270	1561	17.30%		
Dec-00					274	1384	19.80%		
Jan-01	0	2	0.00%	0.00%	295	1546	19.06%	-0.69	-1.42
Feb-01					288	1474	19.54%		
Mar-01					286	1576	18.15%		
Apr-01					214	1678	12.75%		
May-01					357	1806	19.77%		
Jun-01					316	1746	18.10%		
Jul-01					334	1901	17.57%		
Aug-01					330	2000	16.50%		
Sep-01					258	1482	17.41%		



Checklist #4 - Unbundled Loop - DS1 Capable Installation

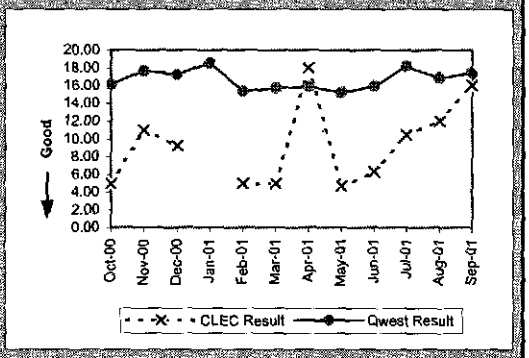
Installation Commitments Met (Percent) (OP-3)-- Interval Zone One

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Score
Oct-00	1	1	100.00%	0.00%	393	522	75.29%	-0.57	-1.35
Nov-00	1	2	50.00%	50.00%	436	556	78.42%	3.9	1.37
Dec-00	3	4	75.00%	43.30%	487	653	74.58%	-0.02	-1.01
Jan-01					429	594	72.22%		
Feb-01	2	2	100.00%	0.00%	499	632	78.96%	-0.73	-1.44
Mar-01	1	1	100.00%	0.00%	540	695	77.70%	-0.54	-1.33
Apr-01	0	1	0.00%	0.00%	534	703	75.96%	1.18	-0.28
May-01	3	3	100.00%	0.00%	388	493	78.70%	-0.9	-1.55
Jun-01	6	7	85.71%	34.99%	531	644	82.45%	-0.23	-1.14
Jul-01	5	5	100.00%	0.00%	475	562	84.52%	-0.95	-1.58
Aug-01	7	9	77.78%	41.57%	555	650	85.38%	0.64	-0.61
Sep-01	9	10	90.00%	30.00%	568	672	84.52%	-0.48	-1.29



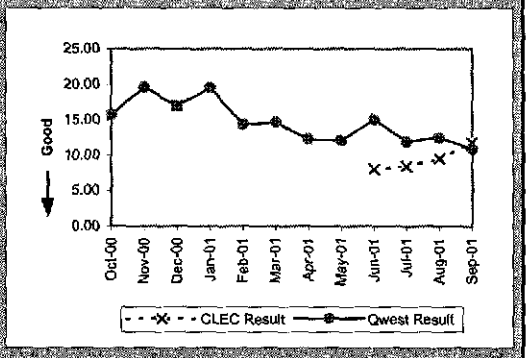
Installation Interval (Average Days) (OP-4)-- Interval Zone One

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Score
Oct-00	5	1	5.00		8315	515	16.15	-0.66	-1.4
Nov-00	22	2	11.00	11.31	9732	552	17.63	-0.63	-1.38
Dec-00	37	4	9.25	9.18	11182	649	17.23	-0.98	-1.6
Jan-01					11004	594	18.53		
Feb-01	5	1	5.00		9472	616	15.38	-0.83	-1.51
Mar-01	5	1	5.00		10681	680	15.71	-0.83	-1.51
Apr-01	18	1	18.00		11091	699	15.87	0.45	-0.72
May-01	14	3	4.67	0.58	7439	489	15.21	-1.34	-1.82
Jun-01	44	7	6.29	4.35	10256	644	15.93	-1.69	-2.03
Jul-01	188	18	10.44	6.55	16188	891	18.17	-2.17	-2.32
Aug-01	204	17	12.00	13.84	14790	877	16.86	-1.16	-1.71
Sep-01	450	28	16.07	10.12	15212	874	17.41	-0.55	-1.33



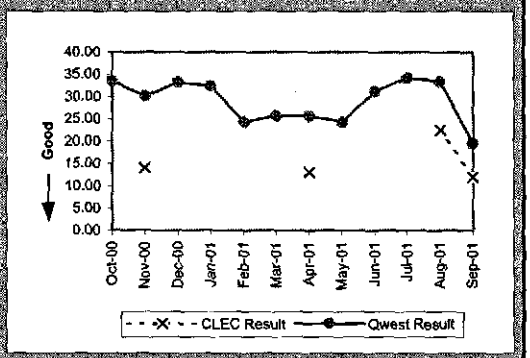
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A)-- Interval Zone One

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Score
Oct-00					1319	84	15.70		
Nov-00					1607	82	19.60		
Dec-00	17	1	17.00		1795	106	16.93	0	-1
Jan-01					2145	110	19.50		
Feb-01					1365	95	14.37		
Mar-01					1698	116	14.64		
Apr-01					1521	124	12.27		
May-01					821	68	12.07		
Jun-01	8	1	8.00		1199	80	14.99	-0.43	-1.26
Jul-01	143	17	8.41	6.38	4874	409	11.92	-0.94	-1.57
Aug-01	95	10	9.50	15.22	3986	319	12.50	-0.5	-1.3
Sep-01	248	21	11.81	10.88	3017	277	10.89	0.4	-0.75



Delayed Days for Facility Reasons (Average Days) (OP-6B)-- Interval Zone One

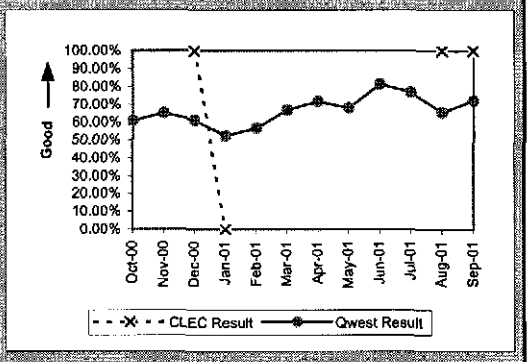
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Score
Oct-00					1506	45	33.47		
Nov-00	14	1	14.00		1143	38	30.08	-0.57	-1.34
Dec-00					1992	60	33.20		
Jan-01					1783	55	32.42		
Feb-01					924	38	24.32		
Mar-01					1002	39	25.69		
Apr-01	13	1	13.00		1153	45	25.62	-0.45	-1.27
May-01					898	37	24.27		
Jun-01					1031	33	31.24		
Jul-01					752	22	34.18		
Aug-01	45	2	22.50	16.26	1003	30	33.43	-0.4	-1.24
Sep-01	12	1	12.00		643	33	19.48	-0.37	-1.23



Checklist #4 - Unbundled Loop - DS1 Capable Installation

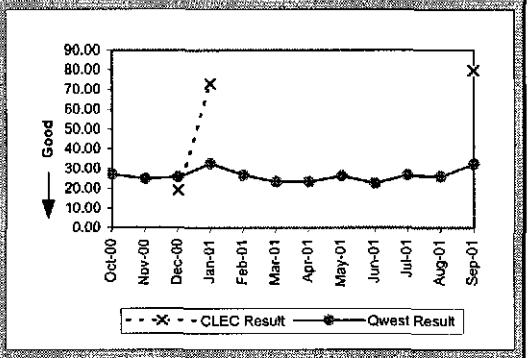
Installation Commitments Met (Percent) (OP-3)-- Interval Zone Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Score
Oct-00					92	151	60.93%		
Nov-00					62	95	65.26%		
Dec-00	1	1	100.00%	0.00%	57	93	61.29%	-0.79	-1.48
Jan-01	0	2	0.00%	0.00%	74	141	52.48%	1.24	-0.25
Feb-01					72	127	56.69%		
Mar-01					120	179	67.04%		
Apr-01					111	155	71.61%		
May-01					49	72	68.06%		
Jun-01					187	230	81.30%		
Jul-01					103	134	76.87%		
Aug-01	1	1	100.00%	0.00%	93	142	65.49%	-0.72	-1.44
Sep-01	3	3	100.00%	0.00%	83	115	72.17%	-1.06	-1.65



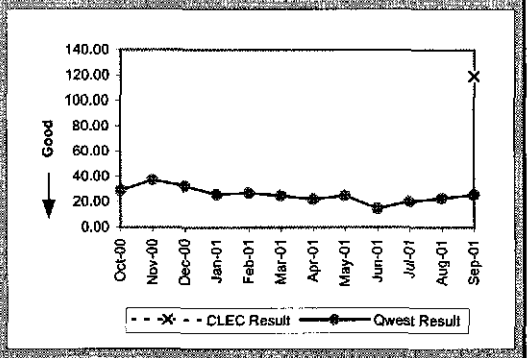
Installation Interval (Average Days) (OP-4)-- Interval Zone Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Score
Oct-00					4096	151	27.13		
Nov-00					2343	94	24.93		
Dec-00	19	1	19.00		2335	91	25.66	-0.22	-1.13
Jan-01	146	2	73.00	0.00	4602	141	32.64	1.4	-0.15
Feb-01					3397	127	26.75		
Mar-01					4182	179	23.36		
Apr-01					3622	155	23.37		
May-01					1841	70	26.30		
Jun-01					5162	229	22.54		
Jul-01					5746	215	26.73		
Aug-01					5816	224	25.96		
Sep-01	638	8	79.75	61.95	5988	185	32.37	2.37	0.44



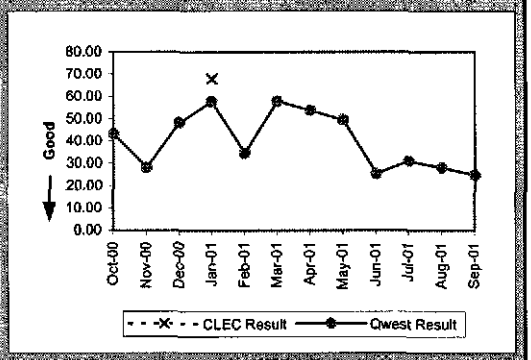
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A)-- Interval Zone Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Score
Oct-00					1252	43	29.12		
Nov-00					895	24	37.29		
Dec-00					779	24	32.46		
Jan-01					852	33	25.82		
Feb-01					892	33	27.03		
Mar-01					1123	45	24.96		
Apr-01					680	31	21.94		
May-01					225	9	25.00		
Jun-01					372	25	14.88		
Jul-01					2230	109	20.46		
Aug-01					3090	134	23.06		
Sep-01	597	5	119.40	3.58	2543	99	25.69	3.09	0.88



Delayed Days for Facility Reasons (Average Days) (OP-6B)-- Interval Zone Two

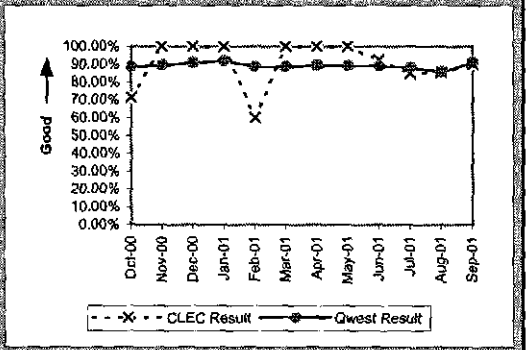
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Score
Oct-00					690	16	43.12		
Nov-00					251	9	27.89		
Dec-00					578	12	48.17		
Jan-01	136	2	68.00	0.00	1960	34	57.65	0.3	-0.82
Feb-01					761	22	34.59		
Mar-01					810	14	57.86		
Apr-01					699	13	53.77		
May-01					691	14	49.36		
Jun-01					455	18	25.28		
Jul-01					279	9	31.00		
Aug-01					197	7	28.14		
Sep-01					124	5	24.80		



Checklist #4 - Unbundled Loop - DS1 Capable Installation

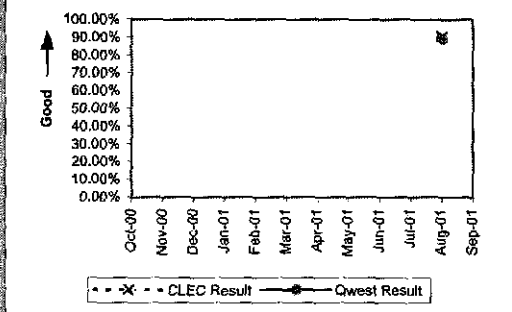
New Service Installation Quality (Percent) (OP-5)-- Interval Zone One and Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Score
Oct-00	5	7	71.43%	45.18%	1078	1217	88.58%	1.42	2.6
Nov-00	6	6	100.00%	0.00%	1055	1179	89.48%	-0.84	-1.51
Dec-00	10	10	100.00%	0.00%	1073	1180	90.93%	-0.99	-1.6
Jan-01	8	8	100.00%	0.00%	1113	1211	91.91%	-0.84	-1.51
Feb-01	3	5	60.00%	48.99%	1004	1131	88.77%	2.03	-0.03
Mar-01	5	5	100.00%	0.00%	1127	1273	88.53%	-0.8	-1.49
Apr-01	4	4	100.00%	0.00%	1199	1341	89.41%	-0.69	-1.42
May-01	5	5	100.00%	0.00%	981	1099	89.26%	-0.77	-1.47
Jun-01	12	13	92.31%	26.65%	968	1087	89.05%	-0.37	-1.23
Jul-01	17	20	85.00%	35.71%	1036	1175	88.17%	0.44	-0.71
Aug-01	18	21	85.71%	34.99%	973	1133	85.88%	0.02	-0.95
Sep-01	27	30	90.00%	30.00%	1002	1102	90.93%	0.17	-0.86



New Service Installation Quality (Percent) (OP-5*)-- Interval Zone One and Two

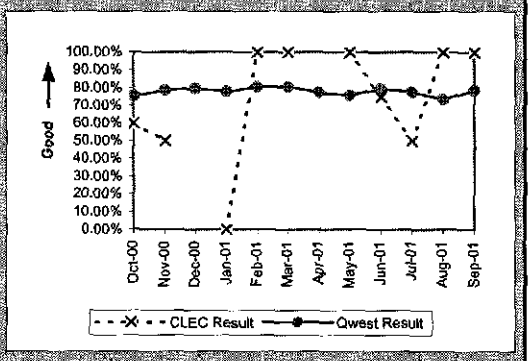
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Score
Oct-00									
Nov-00									
Dec-00									
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	19	21	90.48%	29.35%	1011	1133	89.23%	-0.18	-1.11
Sep-01									



Checklist #4 - Unbundled Loop - DS1 Capable Repair

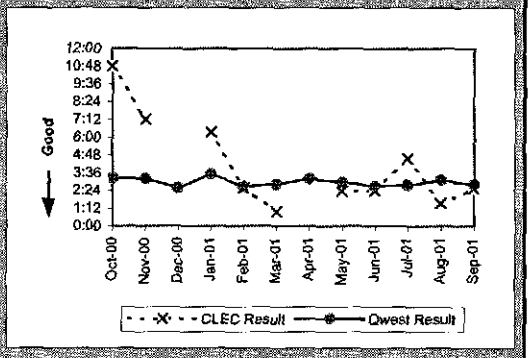
All Troubles Cleared within 4 hours (Percent) (MR-5)-- Interval Zone One

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Score
Oct-00	3	5	60.00%	48.99%	987	1307	75.52%	0.69	-0.58
Nov-00	2	4	50.00%	50.00%	795	1012	78.56%	5.38	2.27
Dec-00					709	890	79.66%		
Jan-01	0	1	0.00%	0.00%	783	1005	77.91%	1.23	-0.25
Feb-01	2	2	100.00%	0.00%	761	945	80.53%	-0.69	-1.42
Mar-01	1	1	100.00%	0.00%	842	1043	80.73%	-0.49	-1.3
Apr-01					871	1127	77.28%		
May-01	1	1	100.00%	0.00%	860	1135	75.77%	-0.57	-1.34
Jun-01	3	4	75.00%	43.30%	859	1081	79.46%	0.25	-0.85
Jul-01	3	6	50.00%	50.00%	969	1248	77.64%	1.43	-0.13
Aug-01	15	15	100.00%	0.00%	854	1162	73.49%	-2.31	-2.41
Sep-01	4	4	100.00%	0.00%	760	968	78.51%	-1.04	-1.63



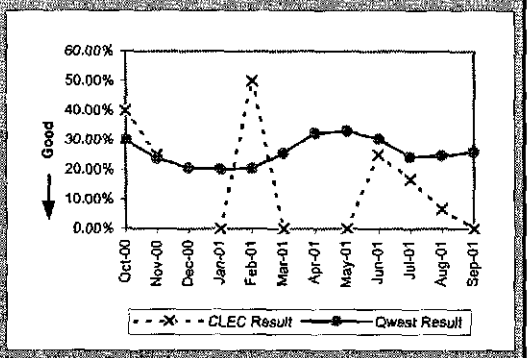
Mean Time to Restore (Hours:Minutes) (MR-6)-- Interval Zone One

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Score
Oct-00	54:05	5	10:49	13:11	4254:22	1307	3:15	2.46	0.49
Nov-00	28:52	4	7:13	8:50	3246:55	1012	3:13	1.39	-0.16
Dec-00					2311:24	890	2:36		
Jan-01	6:21	1	6:21		3550:50	1005	3:32	1.08	-0.34
Feb-01	5:09	2	2:35	0:25	2540:31	945	2:41	-0.04	-1.03
Mar-01	0:59	1	0:59		2971:54	1043	2:51	-0.43	-1.26
Apr-01					3628:45	1127	3:13		
May-01	2:23	1	2:23		3360:02	1135	2:58	-0.16	-1.1
Jun-01	9:37	4	2:24	2:44	2940:37	1081	2:43	-0.17	-1.11
Jul-01	27:23	6	4:34	2:49	3472:18	1248	2:47	1.29	-0.21
Aug-01	23:25	15	1:34	1:11	3625:01	1162	3:07	-1.67	-2.02
Sep-01	10:12	4	2:33	1:17	2737:17	968	2:50	-0.15	-1.09



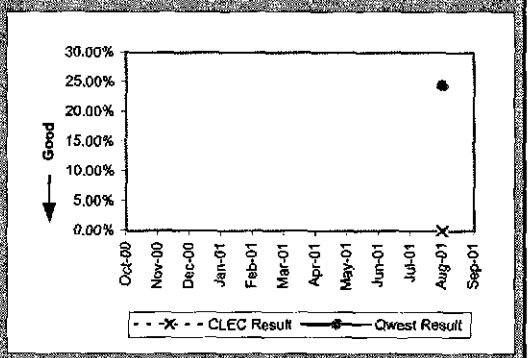
Repair Repeat Report Rate (Percent) (MR-7)-- Interval Zone One

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Score
Oct-00	2	5	40.00%	48.99%	393	1307	30.07%	0.49	-0.7
Nov-00	1	4	25.00%	43.30%	241	1012	23.81%	0.1	-0.94
Dec-00					183	890	20.56%		
Jan-01	0	1	0.00%	0.00%	202	1005	20.10%	-0.5	-1.3
Feb-01	1	2	50.00%	50.00%	192	945	20.32%	0.83	-0.5
Mar-01	0	1	0.00%	0.00%	266	1043	25.50%	-0.58	-1.36
Apr-01					364	1127	32.30%		
May-01	0	1	0.00%	0.00%	376	1135	33.13%	-0.7	-1.43
Jun-01	1	4	25.00%	43.30%	329	1081	30.43%	-0.24	-1.14
Jul-01	1	6	16.67%	37.27%	303	1248	24.28%	-0.43	-1.26
Aug-01	1	15	6.67%	24.94%	286	1162	24.61%	-1.6	-1.97
Sep-01	0	4	0.00%	0.00%	252	968	26.03%	-1.18	-1.72



Repair Repeat Report Rate (Percent) (MR-7*)-- Interval Zone One

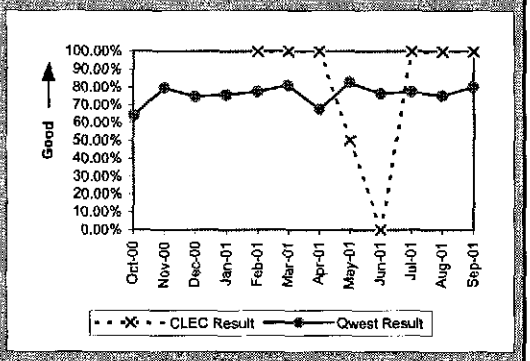
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Score
Oct-00									
Nov-00									
Dec-00									
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	0	9	0.00%	0.00%	208	851	24.44%	-1.7	-2.03
Sep-01									



Checklist #4 - Unbundled Loop - DS1 Capable Repair

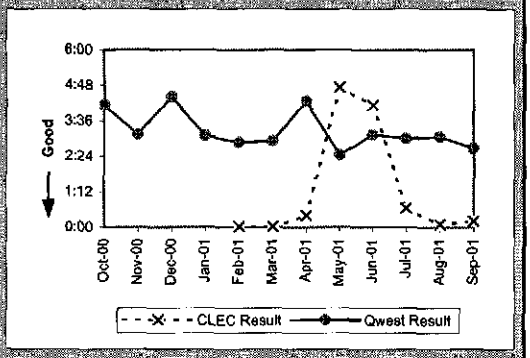
All Troubles Cleared within 4 hours (Percent) (MR-5)-- Interval Zone Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Score
Oct-00					213	332	64.16%		
Nov-00					222	279	79.57%		
Dec-00					164	220	74.55%		
Jan-01					188	248	75.81%		
Feb-01	1	1	100.00%	0.00%	187	241	77.59%	-0.54	-1.33
Mar-01	1	1	100.00%	0.00%	200	247	80.97%	-0.48	-1.29
Apr-01	2	2	100.00%	0.00%	228	337	67.66%	-0.97	-1.59
May-01	1	2	50.00%	50.00%	259	314	82.48%	0.93	-0.44
Jun-01	0	1	0.00%	0.00%	267	349	76.50%	1.19	-0.27
Jul-01	2	2	100.00%	0.00%	247	319	77.43%	-0.76	-1.46
Aug-01	1	1	100.00%	0.00%	382	508	75.20%	-0.57	-1.35
Sep-01	1	1	100.00%	0.00%	205	256	80.08%	-0.5	-1.3



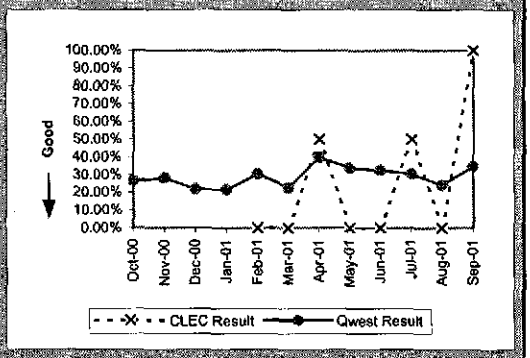
Mean Time to Restore (Hours:Minutes) (MR-6)-- Interval Zone Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Score
Oct-00					1374:12	332	4:08		
Nov-00					879:53	279	3:09		
Dec-00					970:49	220	4:25		
Jan-01					766:58	248	3:06		
Feb-01	0:01	1	0:01		692:12	241	2:52	-0.7	-1.43
Mar-01	0:01	1	0:01		722:02	247	2:55	-0.68	-1.41
Apr-01	0:49	2	0:24	0:02	1437:23	337	4:16	-0.94	-1.57
May-01	9:28	2	4:44	3:34	770:06	314	2:27	1.06	-0.36
Jun-01	4:08	1	4:08		1092:20	349	3:08	0.76	-0.54
Jul-01	1:18	2	0:39	0:54	958:16	319	3:00	-0.81	-1.49
Aug-01	0:06	1	0:06		1560:10	508	3:04	-0.89	-1.54
Sep-01	0:13	1	0:13		683:00	256	2:40	-0.72	-1.44



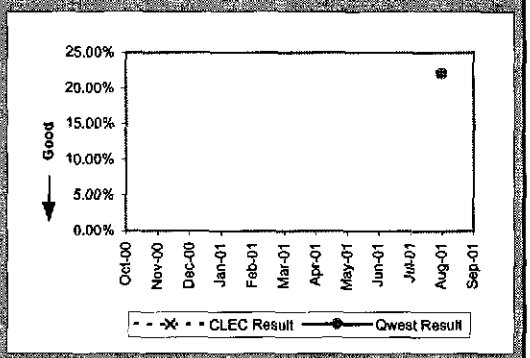
Repair Repeat Report Rate (Percent) (MR-7)-- Interval Zone Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Score
Oct-00					88	332	26.51%		
Nov-00					78	279	27.96%		
Dec-00					48	220	21.82%		
Jan-01					53	248	21.37%		
Feb-01	0	1	0.00%	0.00%	73	241	30.29%	-0.66	-1.4
Mar-01	0	1	0.00%	0.00%	56	247	22.67%	-0.54	-1.33
Apr-01	1	2	50.00%	50.00%	134	337	39.76%	0.24	-0.85
May-01	0	2	0.00%	0.00%	106	314	33.76%	-1.01	-1.61
Jun-01	0	1	0.00%	0.00%	113	349	32.38%	-0.69	-1.42
Jul-01	1	2	50.00%	50.00%	97	319	30.41%	0.5	-0.7
Aug-01	0	1	0.00%	0.00%	123	508	24.21%	-0.56	-1.34
Sep-01	1	1	100.00%	0.00%	88	256	34.38%	0.95	-0.42



Repair Repeat Report Rate (Percent) (MR-7*)-- Interval Zone Two

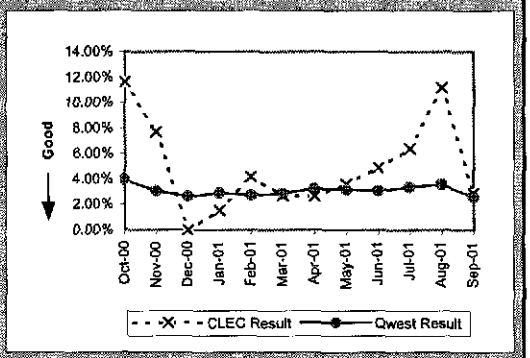
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Score
Oct-00									
Nov-00									
Dec-00									
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01					90	407	22.11%		
Sep-01									



Checklist #4 - Unbundled Loop - DS1 Capable Repair

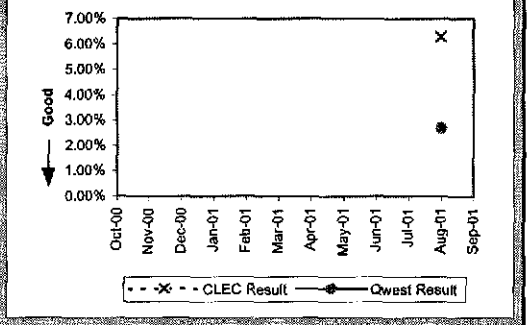
Trouble Rate (Percent) (MR-8)-- Interval Zone One and Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Score
Oct-00	5	43	11.63%	32.06%	1639	41191	3.98%	2.56	0.29
Nov-00	4	52	7.69%	26.65%	1291	41897	3.08%	1.92	0.02
Dec-00	0	62	0.00%	0.00%	1110	42573	2.61%	-1.29	-1.78
Jan-01	1	66	1.52%	12.22%	1253	43227	2.90%	-0.67	-1.41
Feb-01	3	72	4.17%	19.98%	1186	43866	2.70%	0.76	-0.53
Mar-01	2	73	2.74%	16.32%	1290	44616	2.89%	-0.08	-1.05
Apr-01	2	75	2.67%	16.11%	1464	45180	3.24%	-0.28	-1.17
May-01	3	83	3.61%	18.67%	1449	45828	3.16%	0.24	-0.81
Jun-01	5	102	4.90%	21.59%	1430	46384	3.08%	1.06	-0.37
Jul-01	8	125	6.40%	24.48%	1567	46695	3.36%	1.89	0.05
Aug-01	16	143	11.19%	31.52%	1670	46585	3.58%	4.88	1.41
Sep-01	5	174	2.87%	16.71%	1224	46892	2.61%	0.22	-0.83



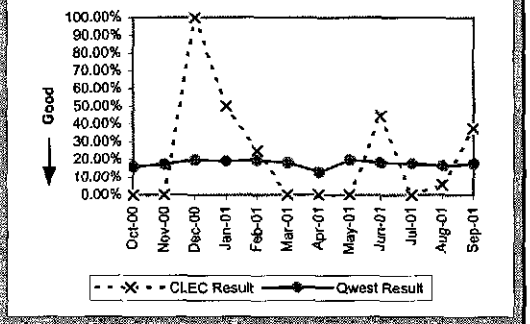
Trouble Rate (Percent) (MR-8*)-- Interval Zone One and Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Score
Oct-00									
Nov-00									
Dec-00									
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	9	143	6.29%	24.29%	1258	46585	2.70%	2.65	0.4
Sep-01									



Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10)-- Interval Zone One and Two

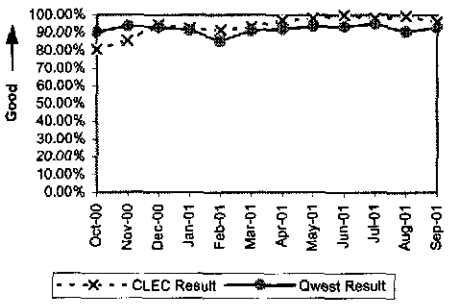
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Score
Oct-00	0	5	0.00%	0.00%	309	1948	15.86%	-0.97	-1.59
Nov-00	0	4	0.00%	0.00%	270	1561	17.30%	-0.91	-1.56
Dec-00	1	1	100.00%	0.00%	274	1384	19.80%	1.32	-0.2
Jan-01	1	2	50.00%	50.00%	295	1548	19.06%	0.87	-0.47
Feb-01	1	4	25.00%	43.30%	288	1474	19.54%	0.3	-0.82
Mar-01	0	2	0.00%	0.00%	286	1576	18.15%	-0.67	-1.4
Apr-01	0	2	0.00%	0.00%	214	1678	12.75%	-0.54	-1.33
May-01	0	3	0.00%	0.00%	357	1806	19.77%	-0.86	-1.52
Jun-01	4	9	44.44%	49.69%	316	1746	18.10%	1.79	0.09
Jul-01	0	8	0.00%	0.00%	334	1901	17.57%	-1.3	-1.79
Aug-01	1	17	5.88%	23.53%	330	2000	16.50%	-1.17	-1.71
Sep-01	3	8	37.50%	48.41%	258	1482	17.41%	1.34	-0.19



Checklist #4 - Unbundled Loop - ISDN Capable Installation

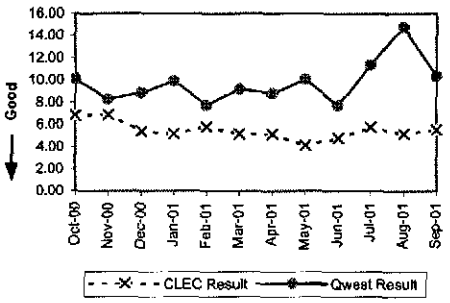
Installation Commitments Met (Percent) (OP-3)-- Interval Zone One

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Score
Oct-00	147	182	80.77%	39.41%	473	522	90.61%	3.74	1.28
Nov-00	96	112	85.71%	34.99%	501	534	93.82%	3.36	1.04
Dec-00	71	75	94.67%	22.47%	360	386	93.26%	-0.44	-1.27
Jan-01	172	186	92.47%	26.38%	277	302	91.72%	-0.29	-1.18
Feb-01	133	145	91.72%	27.55%	361	423	85.34%	-1.87	-2.14
Mar-01	128	137	93.43%	24.77%	390	427	91.33%	-0.76	-1.46
Apr-01	143	147	97.28%	16.27%	275	298	92.28%	-1.86	-2.13
May-01	159	162	98.15%	13.48%	290	310	93.55%	-1.93	-2.17
Jun-01	105	105	100.00%	0.00%	348	372	93.55%	-2.38	-2.44
Jul-01	109	111	98.20%	13.30%	309	325	95.08%	-1.31	-1.8
Aug-01	188	189	99.47%	7.25%	235	259	90.73%	-3.15	-2.91
Sep-01	149	155	96.13%	19.29%	264	284	92.96%	-1.24	-1.75



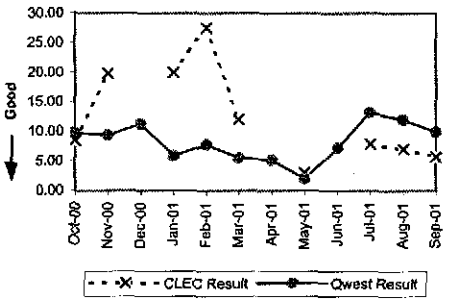
Installation Interval (Average Days) (OP-4)-- Interval Zone One

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Score
Oct-00	1174	172	6.83	6.85	5058	501	10.10	-3.33	-3.02
Nov-00	764	111	6.88	8.43	4274	516	8.28	-1.16	-1.7
Dec-00	383	71	5.39	6.58	3257	368	8.85	-2.17	-2.32
Jan-01	919	177	5.19	5.36	2909	293	9.93	-2.73	-2.66
Feb-01	808	139	5.81	6.23	3111	402	7.74	-1.64	-2
Mar-01	697	135	5.16	3.19	3771	410	9.20	-3.79	-3.3
Apr-01	670	130	5.15	5.38	2481	282	8.80	-3.11	-2.89
May-01	569	138	4.12	1.16	2919	290	10.07	-4.1	-3.49
Jun-01	402	84	4.79	0.91	2585	335	7.72	-2.95	-2.79
Jul-01	576	100	5.76	3.80	3777	332	11.38	-4.27	-3.6
Aug-01	820	158	5.19	2.14	5260	355	14.82	-7.31	-5.44
Sep-01	804	145	5.54	2.50	2801	271	10.34	-4.27	-3.6



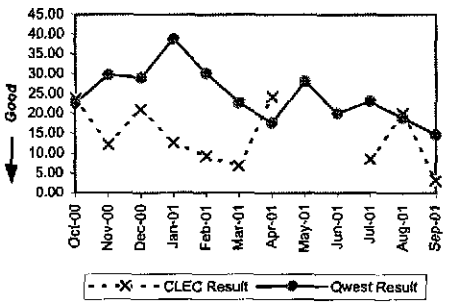
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A)-- Interval Zone One

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Score
Oct-00	170	20	8.50	12.25	127	13	9.77	-0.36	-1.22
Nov-00	119	6	19.83	24.73	112	12	9.33	1.45	-0.12
Dec-00					101	9	11.22		
Jan-01	80	4	20.00	13.24	47	8	5.88	1.88	0.14
Feb-01	110	4	27.50	20.53	340	44	7.73	2.88	0.75
Mar-01	36	3	12.00	9.85	55	10	5.50	1.16	-0.3
Apr-01					31	6	5.17		
May-01	9	3	3.00	2.65	2	1	2.00		
Jun-01					51	7	7.29		
Jul-01	63	8	7.88	10.74	609	46	13.24	-1.2	-1.73
Aug-01	21	3	7.00	4.36	1533	128	11.98	-1.27	-1.77
Sep-01	166	29	5.72	4.47	327	33	9.91	-0.88	-1.54



Delayed Days for Facility Reasons (Average Days) (OP-6B)-- Interval Zone One

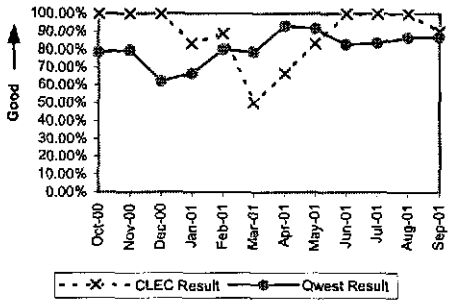
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Score
Oct-00	357	15	23.80	34.07	819	36	22.75	0.14	-0.92
Nov-00	122	10	12.20	8.64	625	21	29.76	-1.34	-1.81
Dec-00	84	4	21.00	19.17	492	17	28.94	-0.41	-1.25
Jan-01	126	10	12.60	11.79	661	17	38.88	-1.13	-1.68
Feb-01	75	8	9.38	4.57	542	18	30.11	-1.4	-1.85
Mar-01	41	6	6.83	7.63	613	27	22.70	-1.44	-1.86
Apr-01	97	4	24.25	19.81	300	17	17.65	1.25	-0.24
May-01					533	19	28.05		
Jun-01					340	17	20.00		
Jul-01	17	2	8.50	0.71	208	9	23.11	-0.52	-1.32
Aug-01	20	1	20.00		321	17	18.88	0.82	-0.5
Sep-01	19	6	3.17	1.47	206	14	14.71	-1.35	-1.82



Checklist #4 - Unbundled Loop - ISDN Capable Installation

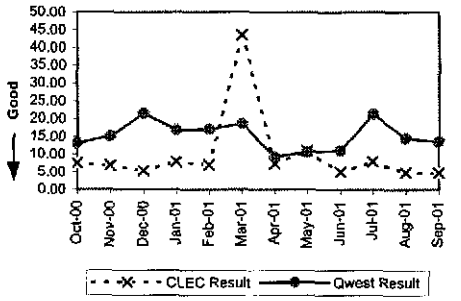
Installation Commitments Met (Percent) (OP-3)-- Interval Zone Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Score
Oct-00	6	6	100.00%	0.00%	47	60	78.33%	-1.23	-1.75
Nov-00	5	5	100.00%	0.00%	47	59	79.66%	-1.08	-1.66
Dec-00	3	3	100.00%	0.00%	33	53	62.26%	-1.31	-1.8
Jan-01	5	6	83.33%	37.27%	20	30	66.67%	-0.79	-1.48
Feb-01	8	9	88.89%	31.43%	36	45	80.00%	-0.61	-1.37
Mar-01	1	2	50.00%	50.00%	47	60	78.33%	0.75	-0.55
Apr-01	2	3	66.67%	47.14%	40	43	93.02%	1.15	-0.3
May-01	5	6	83.33%	37.27%	33	36	91.67%	0.54	-0.67
Jun-01	1	1	100.00%	0.00%	34	41	82.93%	-0.45	-1.27
Jul-01	6	6	100.00%	0.00%	31	37	83.78%	-1	-1.61
Aug-01	10	10	100.00%	0.00%	26	30	86.67%	-1.07	-1.65
Sep-01	9	10	90.00%	30.00%	46	53	86.79%	-0.27	-1.17



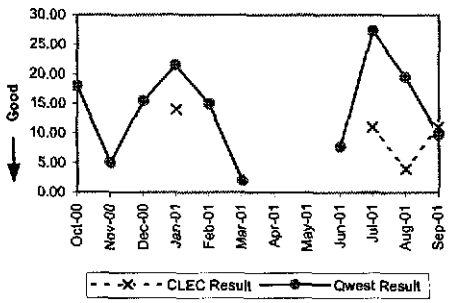
Installation Interval (Average Days) (OP-4)-- Interval Zone Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Score
Oct-00	30	4	7.50	3.00	720	55	13.09	-0.9	-1.55
Nov-00	34	5	6.80	1.92	834	55	15.16	-1.03	-1.63
Dec-00	16	3	5.33	1.53	1115	52	21.44	-1.1	-1.67
Jan-01	48	6	8.00	6.87	437	26	16.81	-1.07	-1.65
Feb-01	42	6	7.00	4.90	717	42	17.07	-1.04	-1.63
Mar-01	87	2	43.50	53.03	1040	56	18.57	1.12	-0.32
Apr-01	22	3	7.33	4.16	363	39	9.31	-0.71	-1.43
May-01	33	3	11.00	12.17	351	33	10.64	0.53	-0.68
Jun-01	5	1	5.00		428	39	10.97	-0.67	-1.41
Jul-01	56	7	8.00	5.23	1002	47	21.32	-1.53	-1.93
Aug-01	39	8	4.88	0.64	533	37	14.41	-1.58	-1.96
Sep-01	38	8	4.75	0.71	786	58	13.55	-1.98	-2.2



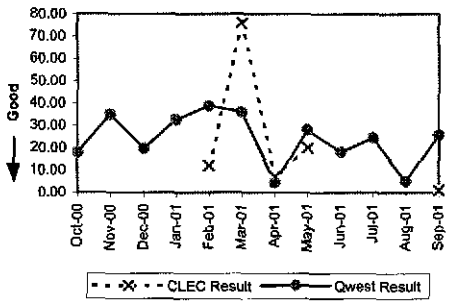
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A)-- Interval Zone Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Score
Oct-00					72	4	18.00		
Nov-00					20	4	5.00		
Dec-00					31	2	15.50		
Jan-01	14	1	14.00		43	2	21.50	-0.32	-1.2
Feb-01					15	1	15.00		
Mar-01					2	1	2.00		
Apr-01									
May-01									
Jun-01					23	3	7.67		
Jul-01	11	1	11.00		437	16	27.31	-0.8	-1.48
Aug-01	4	1	4.00		176	9	19.56	-0.7	-1.42
Sep-01	11	1	11.00		97	10	9.70	0.59	-0.64



Delayed Days for Facility Reasons (Average Days) (OP-6B)-- Interval Zone Two

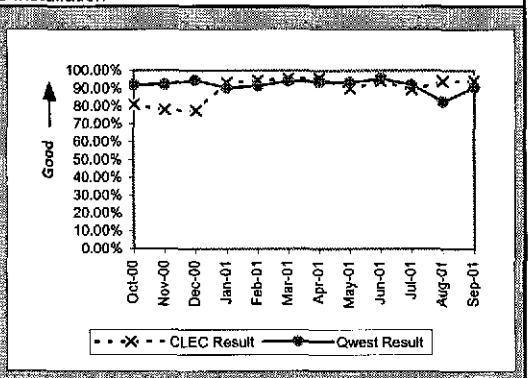
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Score
Oct-00					163	9	18.11		
Nov-00					279	8	34.88		
Dec-00					353	18	19.61		
Jan-01					260	8	32.50		
Feb-01	12	1	12.00		310	8	38.75	-0.89	-1.54
Mar-01	76	1	76.00		431	12	35.92	0.96	-0.42
Apr-01	7	1	7.00		13	3	4.33	0.43	-0.74
May-01	20	1	20.00		84	3	28.00	-0.53	-1.32
Jun-01					72	4	18.00		
Jul-01					73	3	24.33		
Aug-01					15	3	5.00		
Sep-01	1	1	1.00		129	5	25.80	-1.54	-1.94



Checklist #4 - Unbundled Loop - ISDN Capable Installation

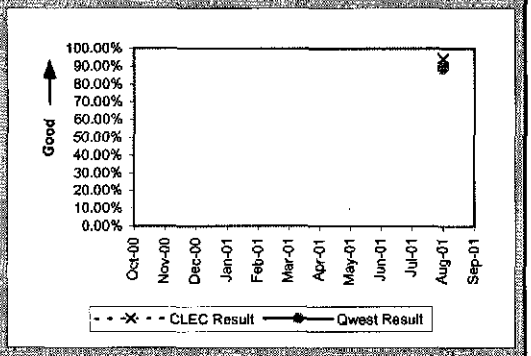
New Service Installation Quality (Percent) (OP-5)-- Interval Zone One and Two

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Score
Oct-00	165	204	80.88%	39.32%	605	657	92.09%	5.18	2.04
Nov-00	147	189	77.78%	41.57%	619	671	92.25%	6.57	2.89
Dec-00	101	130	77.69%	41.63%	568	600	94.67%	7.81	3.87
Jan-01	164	176	93.18%	25.21%	404	447	90.38%	-1.07	-1.65
Feb-01	207	219	94.52%	22.76%	414	453	91.39%	-1.36	-1.82
Mar-01	173	181	95.58%	20.55%	503	534	94.19%	-0.69	-1.42
Apr-01	163	170	95.88%	19.87%	437	466	93.78%	-0.97	-1.59
May-01	160	178	89.89%	30.15%	361	387	93.28%	1.5	-0.17
Jun-01	146	155	94.19%	23.39%	419	439	95.44%	0.64	-0.62
Jul-01	110	123	89.43%	30.74%	414	450	92.00%	0.93	-0.45
Aug-01	155	165	93.94%	23.86%	343	416	82.45%	-3.28	-3
Sep-01	216	229	94.32%	23.14%	358	395	90.63%	-1.52	-1.93



New Service Installation Quality (Percent) (OP-5*)-- Interval Zone One and Two

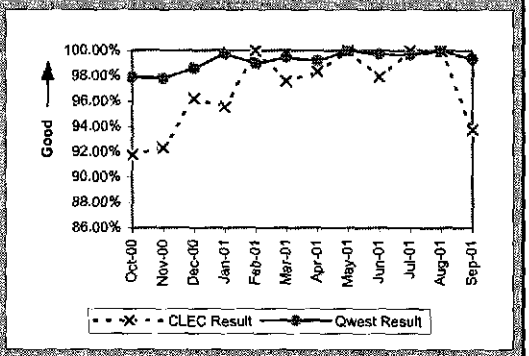
Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Score
Oct-00									
Nov-00									
Dec-00									
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	156	165	94.55%	22.71%	370	416	88.94%	-1.94	-2.18
Sep-01									



Checklist #4 - Unbundled Loop - ISDN Capable Repair

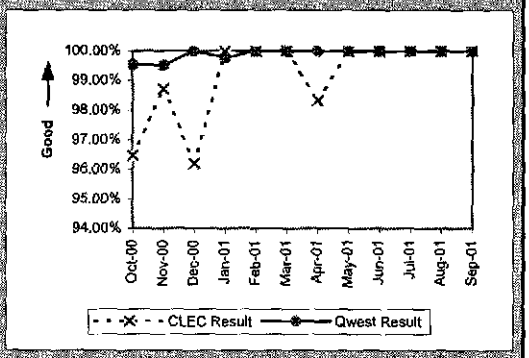
Out of Service Cleared within 24 hours (Percent) (MR-3)-- Interval Zone One

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Score
Oct-00	78	85	91.76%	27.49%	423	432	97.92%	3.95	1.4
Nov-00	72	78	92.31%	26.65%	403	412	97.82%	3.33	1.03
Dec-00	76	79	96.20%	19.11%	281	285	98.60%	1.44	-0.13
Jan-01	43	45	95.56%	20.61%	423	424	99.76%	2.3	0.4
Feb-01	35	35	100.00%	0.00%	288	291	98.97%	-0.57	-1.35
Mar-01	41	42	97.62%	15.25%	374	376	99.47%	1.05	-0.36
Apr-01	59	60	98.33%	12.80%	250	252	99.21%	0.53	-0.67
May-01	68	68	100.00%	0.00%	285	285	100.00%	N/A	N/A
Jun-01	47	48	97.92%	14.28%	358	359	99.72%	1.22	-0.26
Jul-01	51	51	100.00%	0.00%	301	302	99.67%	-0.38	-1.23
Aug-01	49	49	100.00%	0.00%	466	466	100.00%	N/A	N/A
Sep-01	30	32	93.75%	24.21%	319	321	99.38%	2.08	0.26



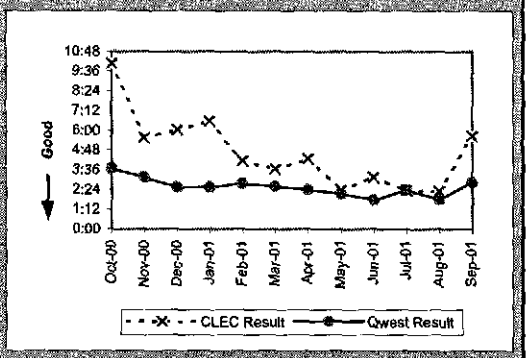
All Troubles Cleared within 48 hours (Percent) (MR-4)-- Interval Zone One

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Score
Oct-00	82	85	96.47%	18.45%	430	432	99.54%	3.91	1.37
Nov-00	77	78	98.72%	11.25%	410	412	99.51%	1.02	-0.38
Dec-00	76	79	96.20%	19.11%	285	285	100.00%	N/A	1.52
Jan-01	45	45	100.00%	0.00%	427	428	99.77%	-0.31	-1.19
Feb-01	35	35	100.00%	0.00%	292	292	100.00%	N/A	N/A
Mar-01	42	42	100.00%	0.00%	376	376	100.00%	N/A	N/A
Apr-01	59	60	98.33%	12.80%	254	254	100.00%	N/A	-0.17
May-01	68	68	100.00%	0.00%	287	287	100.00%	N/A	N/A
Jun-01	48	48	100.00%	0.00%	360	360	100.00%	N/A	N/A
Jul-01	52	52	100.00%	0.00%	303	303	100.00%	N/A	N/A
Aug-01	50	50	100.00%	0.00%	466	466	100.00%	N/A	N/A
Sep-01	32	32	100.00%	0.00%	325	325	100.00%	N/A	N/A



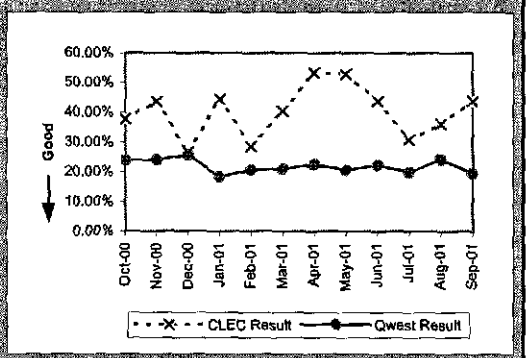
Mean Time to Restore (Hours:Minutes) (MR-6)-- Interval Zone One

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Score
Oct-00	856:03	85	10:04	21:13	1594:14	432	3:41	3.72	1.26
Nov-00	434:26	78	5:34	9:38	1289:59	412	3:08	1.66	0.01
Dec-00	477:46	79	6:03	16:23	727:58	285	2:33	2.51	0.53
Jan-01	294:24	45	6:33	7:19	1094:39	428	2:33	2.33	0.41
Feb-01	145:23	35	4:09	3:54	806:16	292	2:46	1.59	-0.03
Mar-01	153:34	42	3:39	4:44	977:10	376	2:36	1.47	-0.11
Apr-01	256:57	60	4:17	8:37	603:26	254	2:23	2.01	0.22
May-01	161:50	68	2:23	2:26	617:50	287	2:09	0.61	-0.63
Jun-01	151:53	48	3:10	4:29	636:50	360	1:46	2.2	0.34
Jul-01	123:08	52	2:22	2:08	715:52	303	2:22	0.1	-0.94
Aug-01	115:04	50	2:18	1:56	845:53	466	1:49	1.15	-0.3
Sep-01	181:31	32	5:40	7:30	922:09	325	2:50	2.41	0.46



Repair Repeat Report Rate (Percent) (MR-7)-- Interval Zone One

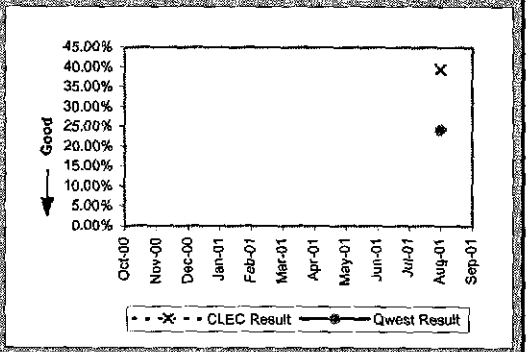
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Score
Oct-00	32	85	37.65%	48.45%	103	432	23.84%	2.59	0.58
Nov-00	34	78	43.59%	49.59%	99	412	24.03%	3.43	1.08
Dec-00	21	79	26.58%	44.18%	73	285	25.61%	0.18	-0.89
Jan-01	20	45	44.44%	49.69%	78	428	18.22%	3.79	1.3
Feb-01	10	35	28.57%	45.18%	60	292	20.55%	1.07	-0.35
Mar-01	17	42	40.48%	49.08%	79	377	20.95%	2.69	0.64
Apr-01	32	60	53.33%	49.89%	57	254	22.44%	4.56	1.77
May-01	36	68	52.94%	49.91%	59	287	20.56%	5.14	2.13
Jun-01	21	48	43.75%	49.61%	80	360	22.22%	3.07	0.87
Jul-01	16	52	30.77%	46.15%	60	303	19.80%	1.72	0.05
Aug-01	18	50	36.00%	48.00%	113	466	24.15%	1.78	0.08
Sep-01	14	32	43.75%	49.61%	63	325	19.38%	2.96	0.8



Checklist #4 - Unbundled Loop - ISDN Capable Repair

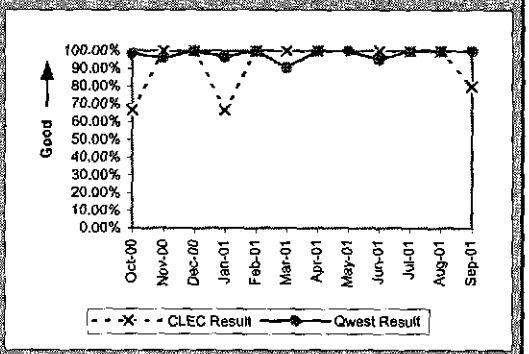
Repair Repeat Report Rate (Percent) (MR-7*)-- Interval Zone One

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Score
Oct-00									
Nov-00									
Dec-00									
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	17	43	39.53%	48.89%	60	247	24.29%	2.02	0.23
Sep-01									



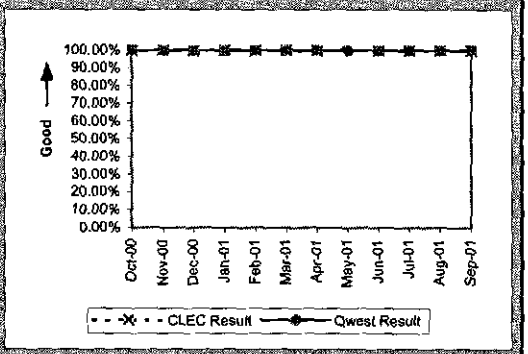
Out of Service Cleared within 24 hours (Percent) (MR-3)-- Interval Zone Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Score
Oct-00	2	3	66.67%	47.14%	67	68	98.53%	3.72	1.26
Nov-00	2	2	100.00%	0.00%	49	51	96.08%	-0.28	-1.17
Dec-00	1	1	100.00%	0.00%	48	48	100.00%	N/A	N/A
Jan-01	2	3	66.67%	47.14%	28	29	96.55%	1.37	-0.17
Feb-01	1	1	100.00%	0.00%	24	24	100.00%	N/A	N/A
Mar-01	4	4	100.00%	0.00%	19	21	90.48%	-0.59	-1.36
Apr-01	1	1	100.00%	0.00%	14	14	100.00%	N/A	N/A
May-01					21	21	100.00%		
Jun-01	3	3	100.00%	0.00%	19	20	95.00%	-0.37	-1.23
Jul-01	4	4	100.00%	0.00%	14	14	100.00%	N/A	N/A
Aug-01	3	3	100.00%	0.00%	35	35	100.00%	N/A	N/A
Sep-01	4	5	80.00%	40.00%	25	25	100.00%	N/A	-0.12



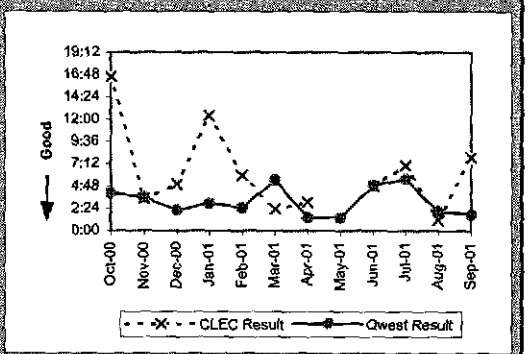
All Troubles Cleared within 48 hours (Percent) (MR-4)-- Interval Zone Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Score
Oct-00	3	3	100.00%	0.00%	68	68	100.00%	N/A	N/A
Nov-00	2	2	100.00%	0.00%	51	51	100.00%	N/A	N/A
Dec-00	1	1	100.00%	0.00%	48	48	100.00%	N/A	N/A
Jan-01	3	3	100.00%	0.00%	29	29	100.00%	N/A	N/A
Feb-01	1	1	100.00%	0.00%	24	24	100.00%	N/A	N/A
Mar-01	4	4	100.00%	0.00%	21	21	100.00%	N/A	N/A
Apr-01	1	1	100.00%	0.00%	14	14	100.00%	N/A	N/A
May-01					21	21	100.00%		
Jun-01	3	3	100.00%	0.00%	20	20	100.00%	N/A	N/A
Jul-01	4	4	100.00%	0.00%	16	16	100.00%	N/A	N/A
Aug-01	3	3	100.00%	0.00%	35	35	100.00%	N/A	N/A
Sep-01	5	5	100.00%	0.00%	25	25	100.00%	N/A	N/A



Mean Time to Restore (Hours:Minutes) (MR-6)-- Interval Zone Two

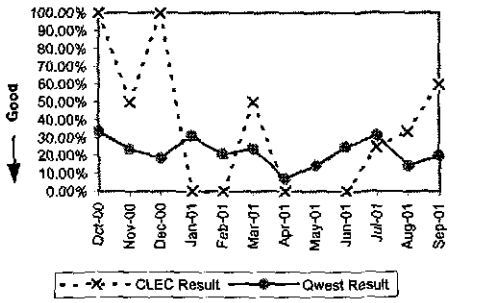
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Score
Oct-00	49:41	3	16:34	13:29	276:30	68	4:04	3.03	0.84
Nov-00	6:54	2	3:27	2:30	183:28	51	3:36	-0.03	-1.02
Dec-00	4:58	1	4:58		103:09	48	2:09	1.06	-0.35
Jan-01	37:02	3	12:21	16:58	85:57	29	2:58	1.84	0.12
Feb-01	5:54	1	5:54		59:16	24	2:28	1.25	-0.24
Mar-01	9:19	4	2:20	1:22	113:51	21	5:25	-0.55	-1.33
Apr-01	3:03	1	3:03		19:25	14	1:23	1.29	-0.21
May-01					29:02	21	1:23		
Jun-01	14:17	3	4:46	7:44	97:38	20	4:53	-0.03	-1.02
Jul-01	27:52	4	6:58	10:15	88:21	16	5:31	0.62	-0.62
Aug-01	3:27	3	1:09	0:14	73:32	35	2:06	-0.91	-1.55
Sep-01	39:22	5	7:52	10:12	43:50	25	1:45	2.01	0.22



Checklist #4 - Unbundled Loop - ISDN Capable Repair

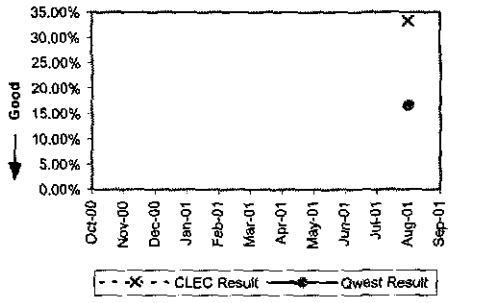
Repair Repeat Report Rate (Percent) (MR-7)-- Interval Zone Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Score
Oct-00	3	3	100.00%	0.00%	23	68	33.82%	2.1	0.26
Nov-00	1	2	50.00%	50.00%	12	51	23.53%	0.68	-0.59
Dec-00	1	1	100.00%	0.00%	9	48	18.75%	1.3	-0.21
Jan-01	0	3	0.00%	0.00%	9	29	31.03%	-1.11	-1.67
Feb-01	0	1	0.00%	0.00%	5	24	20.83%	-0.5	-1.31
Mar-01	2	4	50.00%	50.00%	5	21	23.81%	0.93	-0.43
Apr-01	0	1	0.00%	0.00%	1	14	7.14%	-0.27	-1.16
May-01					3	21	14.29%		
Jun-01	0	3	0.00%	0.00%	5	20	25.00%	-0.93	-1.57
Jul-01	1	4	25.00%	43.30%	5	16	31.25%	-0.24	-1.15
Aug-01	1	3	33.33%	47.14%	5	35	14.29%	0.7	-0.57
Sep-01	3	5	60.00%	48.99%	5	25	20.00%	1.64	0



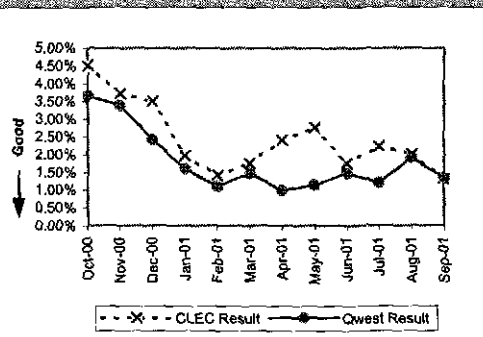
Repair Repeat Report Rate (Percent) (MR-7*)-- Interval Zone Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Score
Oct-00									
Nov-00									
Dec-00									
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	1	3	33.33%	47.14%	4	24	16.67%	0.56	-0.66
Sep-01									



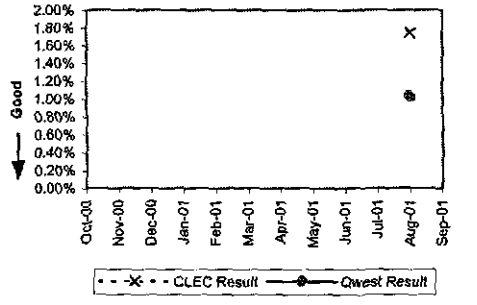
Trouble Rate (Percent) (MR-8)-- Interval Zone One and Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Score
Oct-00	88	1952	4.51%	20.75%	500	13670	3.66%	1.87	0.14
Nov-00	80	2149	3.72%	18.93%	463	13672	3.39%	0.8	-0.51
Dec-00	80	2285	3.50%	18.38%	333	13755	2.42%	3.11	0.89
Jan-01	48	2445	1.96%	13.87%	457	28752	1.59%	1.42	-0.14
Feb-01	36	2548	1.41%	11.80%	316	28878	1.09%	1.48	-0.1
Mar-01	46	2620	1.76%	13.13%	398	27087	1.47%	1.16	-0.29
Apr-01	61	2532	2.41%	15.33%	268	27094	0.99%	6.9	3.2
May-01	68	2461	2.76%	16.39%	308	26930	1.14%	7.23	3.4
Jun-01	46	2620	1.76%	13.13%	398	27087	1.47%	1.16	-0.29
Jul-01	56	2508	2.23%	14.78%	319	26497	1.20%	4.52	1.75
Aug-01	53	2639	2.01%	14.03%	503	26381	1.91%	0.36	-0.78
Sep-01	37	2804	1.32%	11.41%	350	26331	1.33%	-0.04	-1.03



Trouble Rate (Percent) (MR-8*)-- Interval Zone One and Two

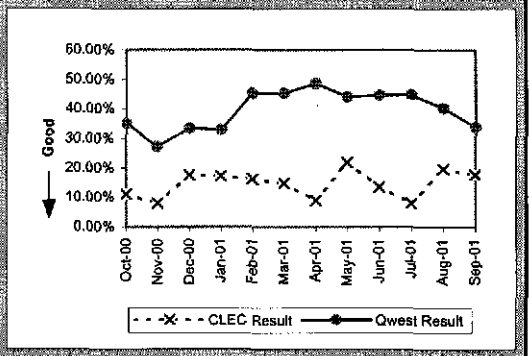
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Score
Oct-00									
Nov-00									
Dec-00									
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	46	2639	1.74%	13.09%	271	26381	1.03%	3.48	1.11
Sep-01									



Checklist #4 - Unbundled Loop - ISDN Capable Repair

Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10)-- Interval Zone One and Two

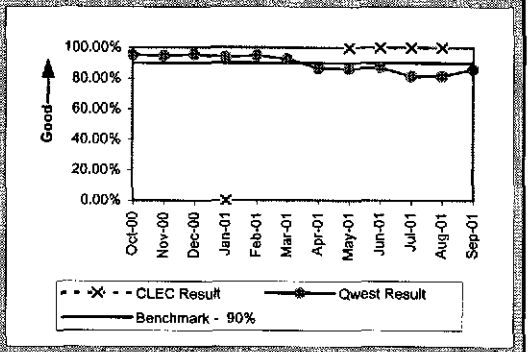
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Score
Oct-00	11	99	11.11%	31.43%	271	771	35.15%	-4.72	-3.87
Nov-00	7	87	8.05%	27.20%	173	636	27.20%	-3.77	-3.29
Dec-00	17	97	17.53%	38.02%	167	500	33.40%	-3.03	-2.84
Jan-01	10	58	17.24%	37.77%	224	681	32.89%	-2.44	-2.48
Feb-01	7	43	16.28%	36.92%	261	577	45.23%	-3.68	-3.24
Mar-01	8	54	14.81%	35.52%	331	729	45.40%	-4.36	-3.65
Apr-01	6	67	8.96%	28.55%	254	522	48.66%	-6.12	-4.72
May-01	19	87	21.84%	41.32%	243	551	44.10%	-3.89	-3.36
Jun-01	8	59	13.56%	34.24%	307	687	44.69%	-4.62	-3.81
Jul-01	5	61	8.20%	27.43%	259	578	44.81%	-5.47	-4.32
Aug-01	13	66	19.70%	39.77%	340	843	40.33%	-3.29	-3
Sep-01	8	45	17.78%	38.23%	179	529	33.84%	-2.19	-2.33



Checklist #4 - Unbundled Loop - ADSL Qualified Installation

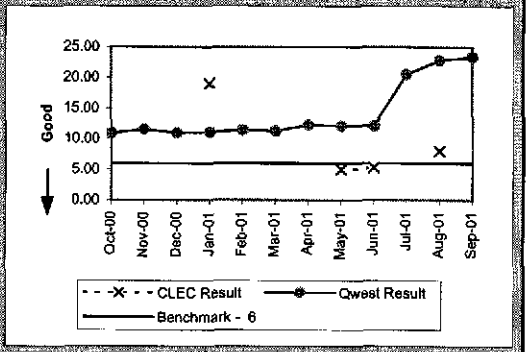
Installation Commitments Met (Percent) (OP-3)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Oct-00				2559	2683	95.38%		
Nov-00				2659	2813	94.53%		
Dec-00				2480	2593	95.64%		
Jan-01	0	1	0.00%	3986	4243	93.94%	1.88	0.14
Feb-01				3507	3700	94.78%		
Mar-01				3220	3476	92.64%		
Apr-01				2378	2753	86.38%		
May-01	3	3	100.00%	1431	1657	86.36%	-0.69	-1.42
Jun-01	3	3	100.00%	1265	1453	87.06%	-0.67	-1.41
Jul-01	1	1	100.00%	572	704	81.25%	-0.48	-1.29
Aug-01	6	6	100.00%	815	1001	81.42%	-1.17	-1.71
Sep-01				959	1115	86.01%		



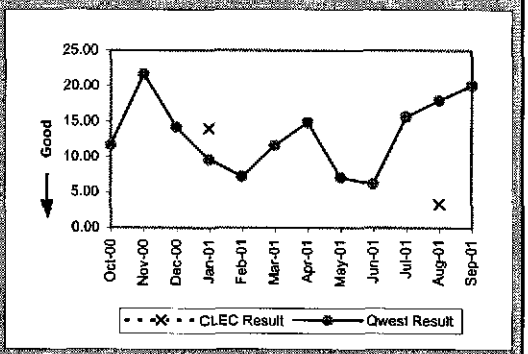
Installation Interval (Average Days) (OP-4)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Oct-00				28989	2650	10.94		
Nov-00				32042	2766	11.58		
Dec-00				28014	2551	10.98		
Jan-01	19	1	19.00	45840	4133	11.09	1.67	0.02
Feb-01				40786	3576	11.41		
Mar-01				37743	3342	11.29		
Apr-01				33399	2720	12.28		
May-01	10	2	5.00	19775	1632	12.12	-1.3	-1.79
Jun-01	16	3	5.33	17506	1446	12.11	-1.82	-2.11
Jul-01				28310	1381	20.50		
Aug-01	8	1	8.00	40891	1792	22.82	-1.29	-1.79
Sep-01				42308	1808	23.40		



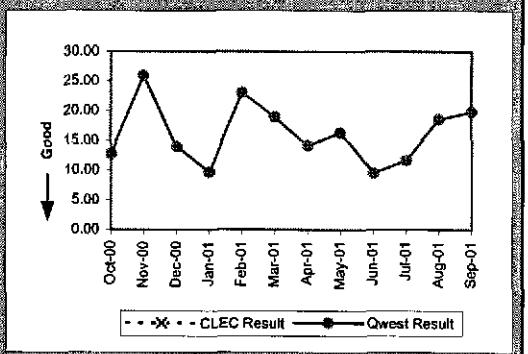
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Oct-00				1333	114	11.69		
Nov-00				2992	138	21.68		
Dec-00				1290	91	14.18		
Jan-01	14	1	14.00	2169	226	9.60	0.93	-0.43
Feb-01				746	104	7.17		
Mar-01				2063	178	11.59		
Apr-01				4326	291	14.87		
May-01				1479	209	7.08		
Jun-01				1125	182	6.18		
Jul-01				11933	765	15.60		
Aug-01	10	3	3.33	16456	917	17.95	-3.29	-3
Sep-01				16201	807	20.08		



Delayed Days for Facility Reasons (Average Days) (OP-6B)-- Interval Zone One

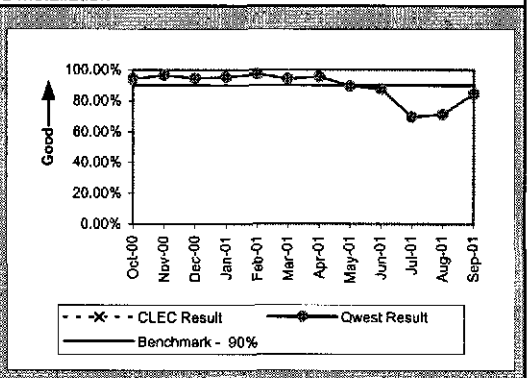
Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Oct-00				127	10	12.70		
Nov-00				415	16	25.94		
Dec-00				307	22	13.95		
Jan-01				301	31	9.71		
Feb-01				2053	89	23.07		
Mar-01				1476	78	18.92		
Apr-01				1186	84	14.12		
May-01				277	17	16.29		
Jun-01				57	6	9.50		
Jul-01				525	45	11.67		
Aug-01				1129	61	18.51		
Sep-01				832	42	19.81		



Checklist #4 - Unbundled Loop - ADSL Qualified Installation

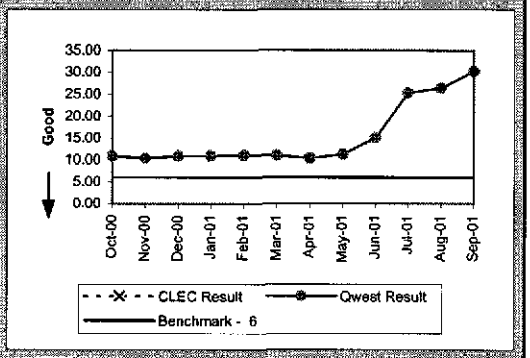
Installation Commitments Met (Percent) (OP-3)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Oct-00				145	154	94.16%		
Nov-00				167	173	96.53%		
Dec-00				155	164	94.51%		
Jan-01				210	220	95.45%		
Feb-01				183	188	97.34%		
Mar-01				177	188	94.15%		
Apr-01				86	90	95.56%		
May-01				69	77	89.61%		
Jun-01				43	49	87.76%		
Jul-01				25	36	69.44%		
Aug-01				25	35	71.43%		
Sep-01				28	33	84.85%		



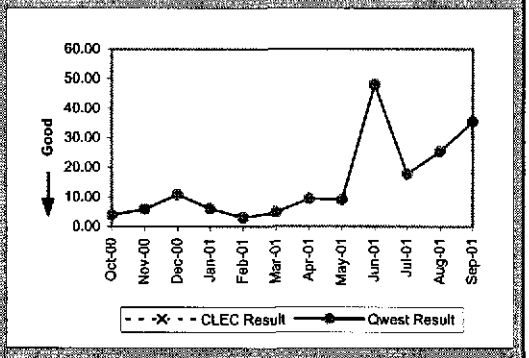
Installation Interval (Average Days) (OP-4)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Oct-00				1662	153	10.86		
Nov-00				1798	173	10.39		
Dec-00				1739	160	10.87		
Jan-01				2280	209	10.91		
Feb-01				2048	185	11.07		
Mar-01				1957	178	10.99		
Apr-01				914	88	10.39		
May-01				867	77	11.26		
Jun-01				735	49	15.00		
Jul-01				1572	62	25.35		
Aug-01				1607	61	26.34		
Sep-01				1451	48	30.23		



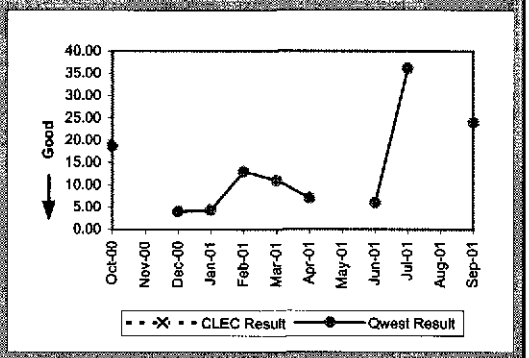
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Oct-00				23	6	3.83		
Nov-00				35	6	5.83		
Dec-00				86	8	10.75		
Jan-01				42	7	6.00		
Feb-01				6	2	3.00		
Mar-01				43	9	4.78		
Apr-01				28	3	9.33		
May-01				72	8	9.00		
Jun-01				240	5	48.00		
Jul-01				529	30	17.63		
Aug-01				911	36	25.31		
Sep-01				672	19	35.37		



Delayed Days for Facility Reasons (Average Days) (OP-6B)-- Interval Zone Two

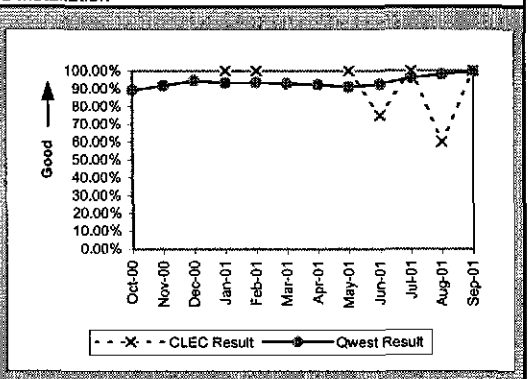
Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Oct-00				56	3	18.67		
Nov-00								
Dec-00				4	1	4.00		
Jan-01				13	3	4.33		
Feb-01				39	3	13.00		
Mar-01				22	2	11.00		
Apr-01				7	1	7.00		
May-01								
Jun-01				6	1	6.00		
Jul-01				253	7	36.14		
Aug-01								
Sep-01				24	1	24.00		



Checklist #4 - Unbundled Loop - ADSL Qualified Installation

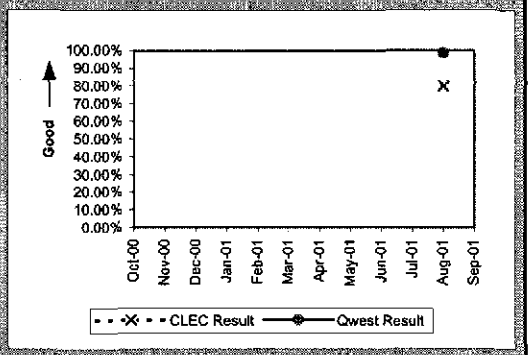
New Service Installation Quality (Percent) (OP-5)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Oct-00				2514	2823	89.05%		
Nov-00				2871	3130	91.73%		
Dec-00				2984	3157	94.52%		
Jan-01	1	1	100.00%	3707	3976	93.23%	-0.27	-1.16
Feb-01	1	1	100.00%	4397	4706	93.43%	-0.27	-1.16
Mar-01				4069	4377	92.96%		
Apr-01				3367	3648	92.30%		
May-01	2	2	100.00%	2320	2550	90.98%	-0.45	-1.27
Jun-01	3	4	75.00%	1819	1968	92.43%	1.32	-0.37
Jul-01	2	2	100.00%	1612	1679	96.01%	-0.29	-1.18
Aug-01	3	5	60.00%	1616	1649	98.00%	6.06	0.77
Sep-01	5	5	100.00%	1847	1855	99.57%	-0.15	-1.09



New Service Installation Quality (Percent) (OP-5*)-- Interval Zone One and Two

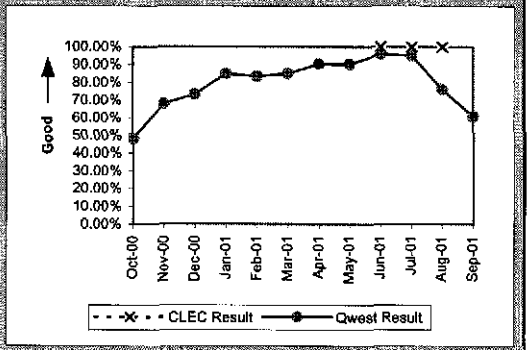
Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Oct-00								
Nov-00								
Dec-00								
Jan-01								
Feb-01								
Mar-01								
Apr-01								
May-01								
Jun-01								
Jul-01								
Aug-01	4	5	80.00%	1622	1649	98.36%	3.23	0.06
Sep-01								



Checklist #4 - Unbundled Loop - ADSL Qualified Repair

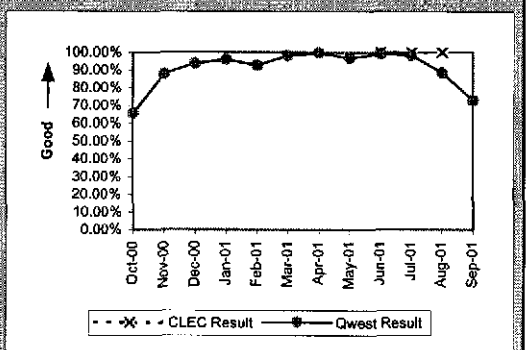
Out of Service Cleared within 24 hours (Percent) (MR-3)– Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Oct-00				678	1406	48.22%		
Nov-00				521	767	67.93%		
Dec-00				401	548	73.18%		
Jan-01				586	691	84.80%		
Feb-01				598	716	83.52%		
Mar-01				738	868	85.02%		
Apr-01				676	748	90.37%		
May-01				861	954	90.25%		
Jun-01	1	1	100.00%	622	648	95.99%	-0.2	-1.12
Jul-01	1	1	100.00%	621	653	95.10%	-0.23	-1.14
Aug-01	3	3	100.00%	712	935	76.15%	-0.97	-1.59
Sep-01				316	520	60.77%		



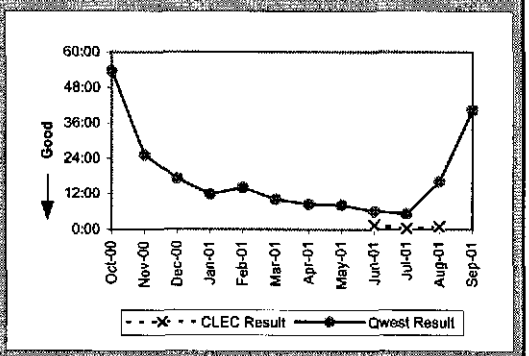
All Troubles Cleared within 48 hours (Percent) (MR-4)– Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Oct-00				924	1406	65.72%		
Nov-00				674	767	87.87%		
Dec-00				513	548	93.61%		
Jan-01				662	691	95.80%		
Feb-01				663	716	92.60%		
Mar-01				851	868	98.04%		
Apr-01				745	748	99.60%		
May-01				923	954	96.75%		
Jun-01	1	1	100.00%	642	648	99.07%	-0.1	-1.06
Jul-01	1	1	100.00%	641	653	98.16%	-0.14	-1.08
Aug-01	3	3	100.00%	826	935	88.34%	-0.63	-1.38
Sep-01				381	522	72.99%		



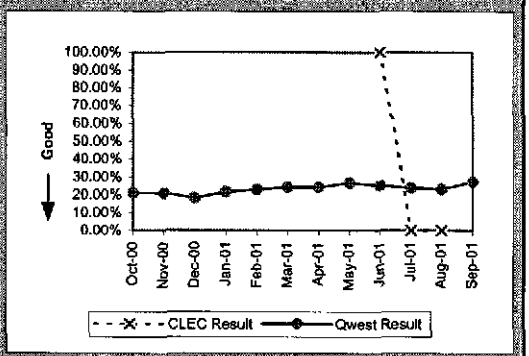
Mean Time to Restore (Hours:Minutes) (MR-6)– Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Oct-00				75478:24	1406	53:41		
Nov-00				19375:24	767	25:16		
Dec-00				9401:24	548	17:09		
Jan-01				8203:40	691	11:52		
Feb-01				10142:41	716	14:10		
Mar-01				8763:40	868	10:06		
Apr-01				6398:40	748	8:33		
May-01				7861:12	954	8:14		
Jun-01	1:30	1	1:30	3978:00	648	6:08	-0.45	-1.28
Jul-01	0:19	1	0:19	3421:05	653	5:14	-0.44	-1.27
Aug-01	2:51	3	0:57	15079:51	935	16:08	-0.97	-1.59
Sep-01				21050:01	522	40:20		



Repair Repeat Report Rate (Percent) (MR-7)– Interval Zone One

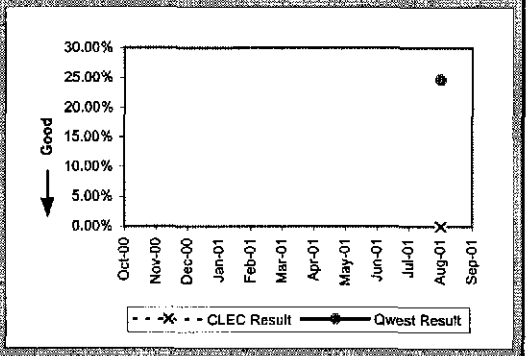
Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Oct-00				299	1406	21.27%		
Nov-00				160	767	20.86%		
Dec-00				100	548	18.25%		
Jan-01				149	691	21.56%		
Feb-01				165	716	23.04%		
Mar-01				212	868	24.42%		
Apr-01				183	748	24.47%		
May-01				256	954	26.83%		
Jun-01	1	1	100.00%	164	648	25.31%	1.15	-0.3
Jul-01	0	1	0.00%	156	653	23.89%	-0.56	-1.34
Aug-01	0	3	0.00%	216	935	23.10%	-0.95	-1.58
Sep-01				143	522	27.39%		



Checklist #4 - Unbundled Loop - ADSL Qualified Repair

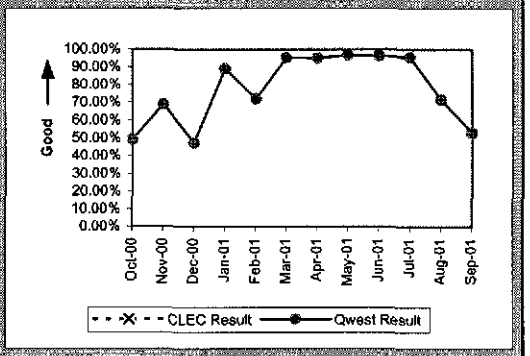
Repair Repeat Report Rate (Percent) (MR-7*)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Oct-00								
Nov-00								
Dec-00								
Jan-01								
Feb-01								
Mar-01								
Apr-01								
May-01								
Jun-01								
Jul-01								
Aug-01	0	1	0.00%	172	695	24.75%	-0.57	-1.35
Sep-01								



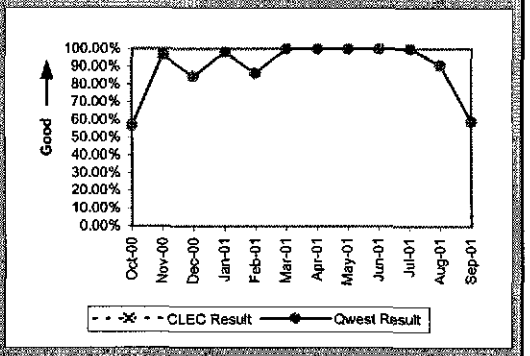
Out of Service Cleared within 24 hours (Percent) (MR-3)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Oct-00				26	53	49.06%		
Nov-00				20	29	68.97%		
Dec-00				9	19	47.37%		
Jan-01				48	54	88.89%		
Feb-01				26	36	72.22%		
Mar-01				40	42	95.24%		
Apr-01				19	20	95.00%		
May-01				30	31	96.77%		
Jun-01				27	28	96.43%		
Jul-01				21	22	95.45%		
Aug-01				23	32	71.88%		
Sep-01				9	17	52.94%		



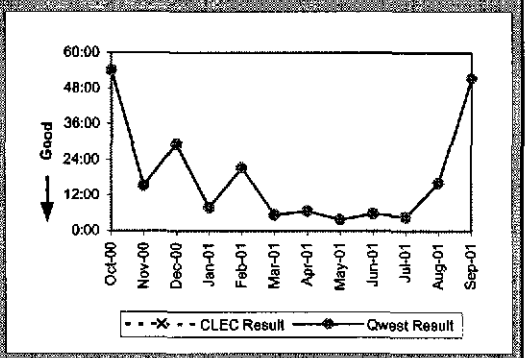
All Troubles Cleared within 48 hours (Percent) (MR-4)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Oct-00				30	53	56.60%		
Nov-00				28	29	96.55%		
Dec-00				16	19	84.21%		
Jan-01				53	54	98.15%		
Feb-01				31	36	86.11%		
Mar-01				42	42	100.00%		
Apr-01				20	20	100.00%		
May-01				31	31	100.00%		
Jun-01				28	28	100.00%		
Jul-01				22	22	100.00%		
Aug-01				29	32	90.63%		
Sep-01				10	17	58.82%		



Mean Time to Restore (Hours:Minutes) (MR-6)-- Interval Zone Two

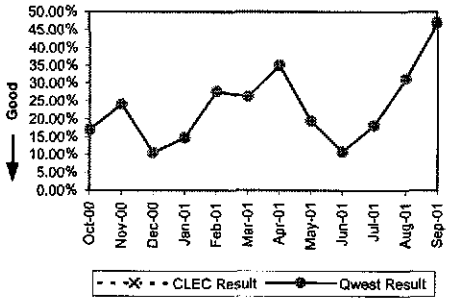
Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Oct-00				2864:29	53	54:03		
Nov-00				441:29	29	15:13		
Dec-00				554:04	19	29:10		
Jan-01				423:34	54	7:51		
Feb-01				763:45	36	21:13		
Mar-01				227:48	42	5:25		
Apr-01				131:58	20	6:36		
May-01				115:02	31	3:43		
Jun-01				163:00	28	5:49		
Jul-01				103:08	22	4:41		
Aug-01				515:53	32	16:07		
Sep-01				870:57	17	51:14		



Checklist #4 - Unbundled Loop - ADSL Qualified Repair

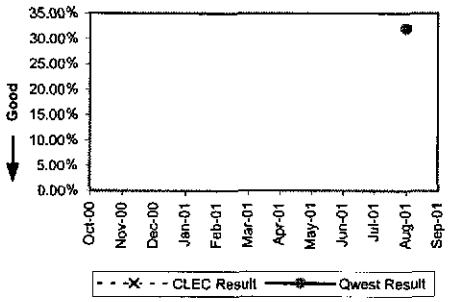
Repair Repeat Report Rate (Percent) (MR-7)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Oct-00				9	53	16.98%		
Nov-00				7	29	24.14%		
Dec-00				2	19	10.53%		
Jan-01				8	54	14.81%		
Feb-01				10	36	27.78%		
Mar-01				11	42	26.19%		
Apr-01				7	20	35.00%		
May-01				6	31	19.35%		
Jun-01				3	28	10.71%		
Jul-01				4	22	18.18%		
Aug-01				10	32	31.25%		
Sep-01				8	17	47.06%		



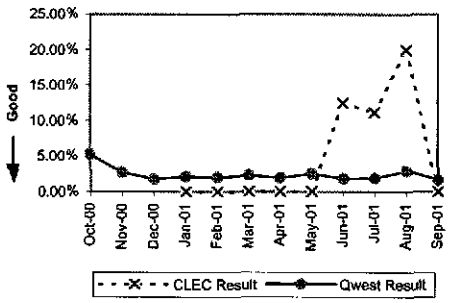
Repair Repeat Report Rate (Percent) (MR-7*)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Oct-00								
Nov-00								
Dec-00								
Jan-01								
Feb-01								
Mar-01								
Apr-01								
May-01								
Jun-01								
Jul-01								
Aug-01				8	25	32.00%		
Sep-01								



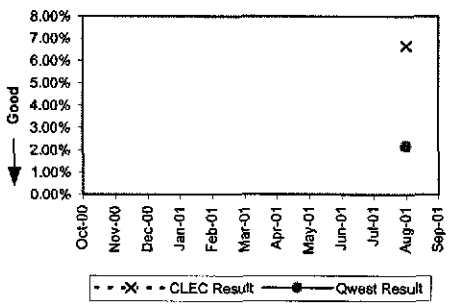
Trouble Rate (Percent) (MR-8)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Oct-00				1459	27789	5.25%		
Nov-00				796	29636	2.69%		
Dec-00				567	31723	1.79%		
Jan-01	0	1	0.00%	745	34829	2.14%	-0.15	-1.09
Feb-01	0	1	0.00%	752	37402	2.01%	-0.14	-1.09
Mar-01	0	1	0.00%	910	39470	2.31%	-0.15	-1.09
Apr-01	0	1	0.00%	768	40390	1.90%	-0.14	-1.08
May-01	0	5	0.00%	985	39135	2.52%	-0.36	-1.22
Jun-01	1	8	12.50%	676	37628	1.80%	2.28	-0.11
Jul-01	1	9	11.11%	675	35295	1.91%	2.01	-0.17
Aug-01	3	15	20.00%	967	33236	2.91%	3.94	0.59
Sep-01	0	12	0.00%	539	31612	1.71%	-0.46	-1.28



Trouble Rate (Percent) (MR-8*)-- Interval Zone One and Two

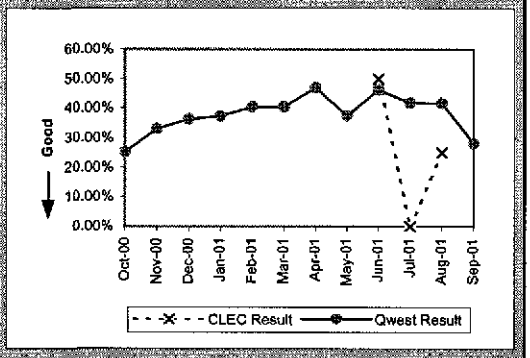
Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Oct-00								
Nov-00								
Dec-00								
Jan-01								
Feb-01								
Mar-01								
Apr-01								
May-01								
Jun-01								
Jul-01								
Aug-01	1	15	6.67%	720	33236	2.17%	1.2	-0.4
Sep-01								



Checklist #4 - Unbundled Loop - ADSL Qualified Repair

Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10)-- Interval Zone One and Two

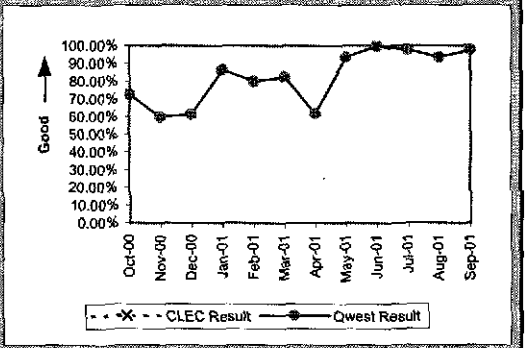
Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Oct-00				492	1951	25.22%		
Nov-00				393	1189	33.05%		
Dec-00				323	890	36.29%		
Jan-01				444	1189	37.34%		
Feb-01				511	1263	40.46%		
Mar-01				619	1529	40.48%		
Apr-01				683	1451	47.07%		
May-01				590	1575	37.46%		
Jun-01	1	2	50.00%	583	1259	46.31%	0.08	-0.95
Jul-01	0	1	0.00%	484	1159	41.76%	-0.85	-1.51
Aug-01	1	4	25.00%	691	1658	41.68%	-0.68	-1.41
Sep-01				211	750	28.13%		



Checklist #4 - Unbundled Loop - Installation for DS3 and Higher

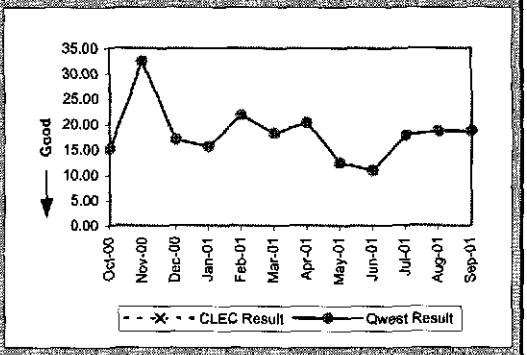
Installation Commitments Met (Percent) (OP-3)– Interval Zone One

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00					16	22	72.73%		
Nov-00					15	25	60.00%		
Dec-00					19	31	61.29%		
Jan-01					13	15	86.67%		
Feb-01					28	35	80.00%		
Mar-01					42	51	82.35%		
Apr-01					13	21	61.90%		
May-01					29	31	93.55%		
Jun-01					19	19	100.00%		
Jul-01					39	40	97.50%		
Aug-01					29	31	93.55%		
Sep-01					43	44	97.73%		



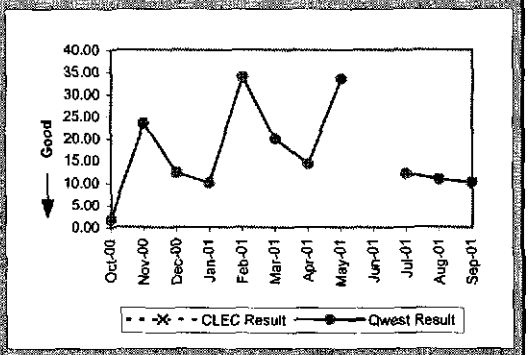
Installation Interval (Average Days) (OP-4)– Interval Zone One

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00					333	22	15.14		
Nov-00					810	25	32.40		
Dec-00					525	31	16.94		
Jan-01					234	15	15.60		
Feb-01					762	35	21.77		
Mar-01					930	51	18.24		
Apr-01					426	21	20.29		
May-01					384	31	12.39		
Jun-01					185	17	10.88		
Jul-01					1427	80	17.84		
Aug-01					1269	68	18.66		
Sep-01					1798	96	18.73		



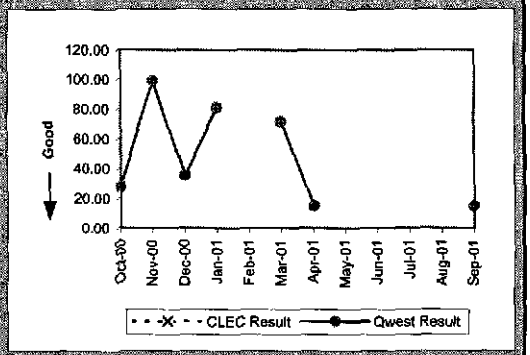
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A)– Interval Zone One

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00					5	3	1.67		
Nov-00					164	7	23.43		
Dec-00					98	8	12.25		
Jan-01					10	1	10.00		
Feb-01					237	7	33.86		
Mar-01					119	6	19.83		
Apr-01					100	7	14.29		
May-01					67	2	33.50		
Jun-01									
Jul-01					495	41	12.07		
Aug-01					421	39	10.79		
Sep-01					527	52	10.13		



Delayed Days for Facility Reasons (Average Days) (OP-6B)– Interval Zone One

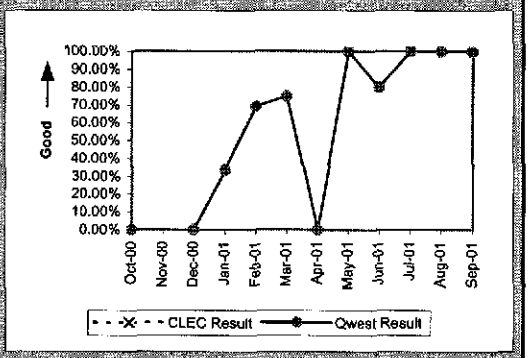
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00					84	3	28.00		
Nov-00					297	3	99.00		
Dec-00					142	4	35.50		
Jan-01					81	1	81.00		
Feb-01									
Mar-01					215	3	71.67		
Apr-01					15	1	15.00		
May-01									
Jun-01									
Jul-01									
Aug-01									
Sep-01					15	1	15.00		



Checklist #4 - Unbundled Loop - Installation for DS3 and Higher

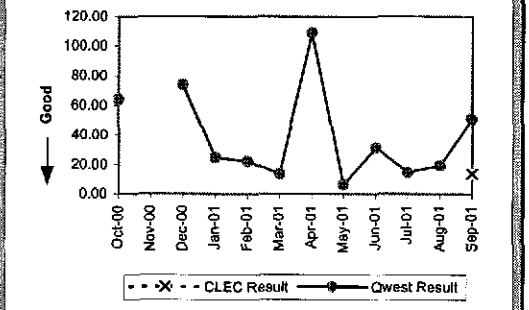
Installation Commitments Met (Percent) (OP-3)– Interval Zone Two

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00					0	1	0.00%		
Nov-00									
Dec-00					0	2	0.00%		
Jan-01					2	6	33.33%		
Feb-01					9	13	69.23%		
Mar-01					3	4	75.00%		
Apr-01					0	1	0.00%		
May-01					4	4	100.00%		
Jun-01					4	5	80.00%		
Jul-01					2	2	100.00%		
Aug-01					5	5	100.00%		
Sep-01					1	1	100.00%		



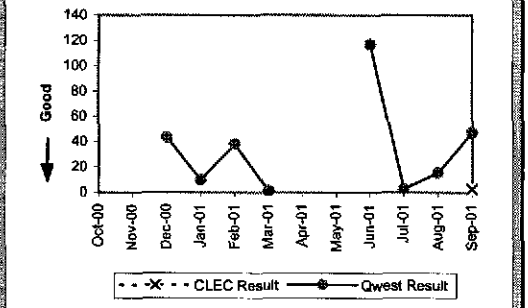
Installation Interval (Average Days) (OP-4)– Interval Zone Two

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00					64	1	64.00		
Nov-00									
Dec-00					148	2	74.00		
Jan-01					148	6	24.67		
Feb-01					288	13	22.15		
Mar-01					54	4	13.50		
Apr-01					109	1	109.00		
May-01					26	4	6.50		
Jun-01					157	5	31.40		
Jul-01					322	22	14.64		
Aug-01					270	14	19.29		
Sep-01	42	3	14.00	0.00	306	6	51.00	-1.11	-1.68



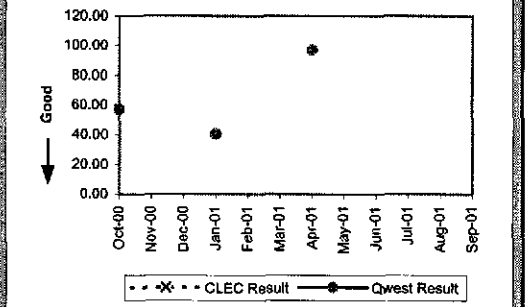
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A)– Interval Zone Two

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00									
Nov-00									
Dec-00					86	2	43.00		
Jan-01					20	2	10.00		
Feb-01					153	4	38.25		
Mar-01					1	1	1.00		
Apr-01									
May-01									
Jun-01					117	1	117.00		
Jul-01					56	20	2.80		
Aug-01					155	10	15.50		
Sep-01	9	3	3.00	0.00	237	5	47.40	-1.19	-1.72



Delayed Days for Facility Reasons (Average Days) (OP-6B)– Interval Zone Two

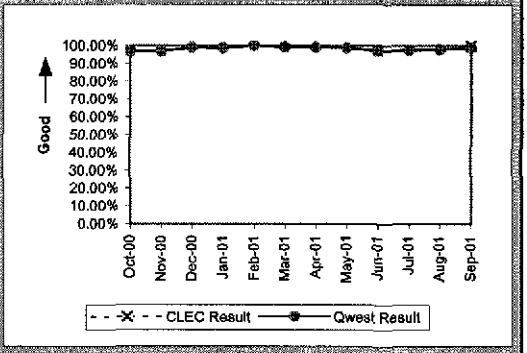
Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00					57	1	57.00		
Nov-00									
Dec-00									
Jan-01					81	2	40.50		
Feb-01									
Mar-01									
Apr-01					97	1	97.00		
May-01									
Jun-01									
Jul-01									
Aug-01									
Sep-01									



Checklist #4 - Unbundled Loop - Installation for DS3 and Higher

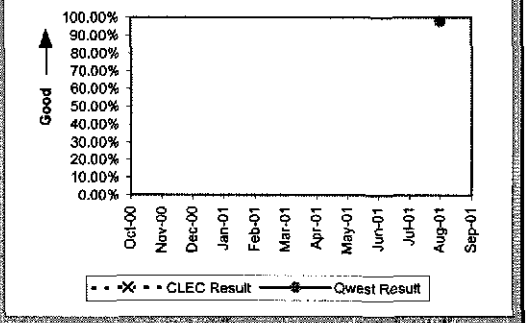
New Service Installation Quality (Percent) (OP-5)-- Interval Zone One and Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00					96	99	96.97%		
Nov-00					93	96	96.88%		
Dec-00					90	91	98.90%		
Jan-01					75	76	98.68%		
Feb-01					89	89	100.00%		
Mar-01					134	135	99.26%		
Apr-01					118	119	99.16%		
May-01					80	81	98.77%		
Jun-01					68	70	97.14%		
Jul-01					79	81	97.53%		
Aug-01					91	93	97.85%		
Sep-01	2	2	100.00%	0.00%	92	93	98.92%	-0.15	-1.09



New Service Installation Quality (Percent) (OP-5*)-- Interval Zone One and Two

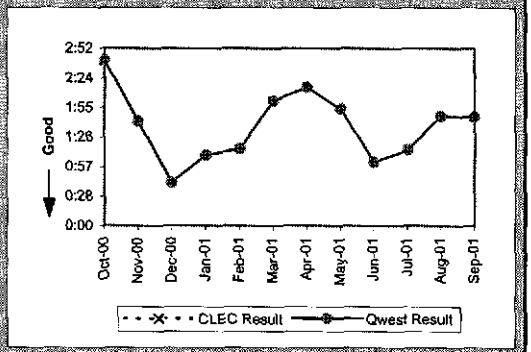
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00									
Nov-00									
Dec-00									
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01					91	93	97.85%		
Sep-01									



Checklist #4 - Unbundled Loop - Repair for DS3 and Higher

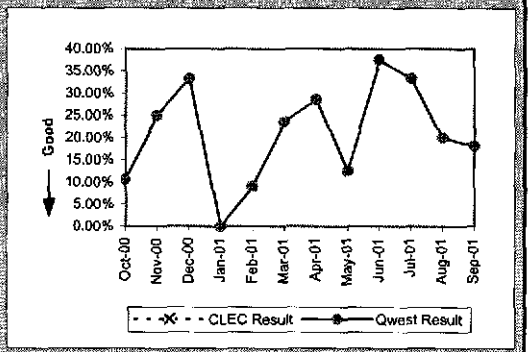
Mean Time to Restore (Hours:Minutes) (MR-6)-- Interval Zone One

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00					50:52	19	2:41		
Nov-00					33:53	20	1:42		
Dec-00					10:37	15	0:42		
Jan-01					16:07	14	1:09		
Feb-01					13:50	11	1:15		
Mar-01					34:41	17	2:02		
Apr-01					31:28	14	2:15		
May-01					30:23	16	1:54		
Jun-01					16:36	16	1:02		
Jul-01					14:52	12	1:14		
Aug-01					44:27	25	1:47		
Sep-01					38:56	22	1:46		



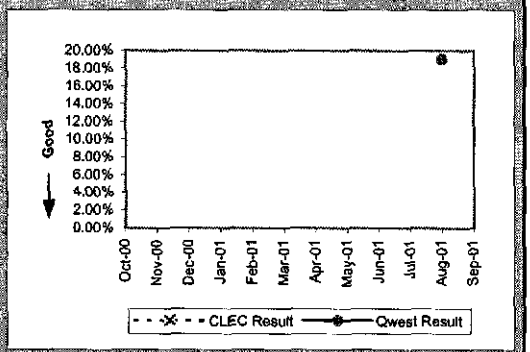
Repair Repeat Report Rate (Percent) (MR-7)-- Interval Zone One

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00					2	19	10.53%		
Nov-00					5	20	25.00%		
Dec-00					5	15	33.33%		
Jan-01					0	14	0.00%		
Feb-01					1	11	9.09%		
Mar-01					4	17	23.53%		
Apr-01					4	14	28.57%		
May-01					2	16	12.50%		
Jun-01					6	16	37.50%		
Jul-01					4	12	33.33%		
Aug-01					5	25	20.00%		
Sep-01					4	22	18.18%		



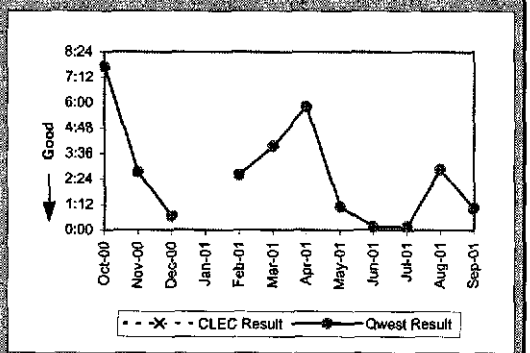
Repair Repeat Report Rate (Percent) (MR-7*)-- Interval Zone One

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00									
Nov-00									
Dec-00									
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01					4	21	19.05%		
Sep-01									



Mean Time to Restore (Hours:Minutes) (MR-6)-- Interval Zone Two

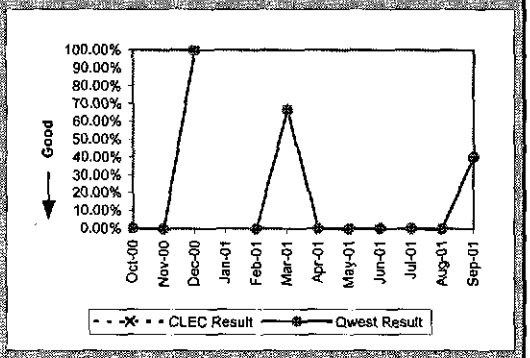
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00					15:22	2	7:41		
Nov-00					8:13	3	2:44		
Dec-00					1:20	2	0:40		
Jan-01									
Feb-01					2:36	1	2:36		
Mar-01					11:52	3	3:57		
Apr-01					29:07	5	5:49		
May-01					1:06	1	1:06		
Jun-01					0:20	2	0:10		
Jul-01					0:10	1	0:10		
Aug-01					20:02	7	2:52		
Sep-01					5:10	5	1:02		



Checklist #4 - Unbundled Loop - Repair for DS3 and Higher

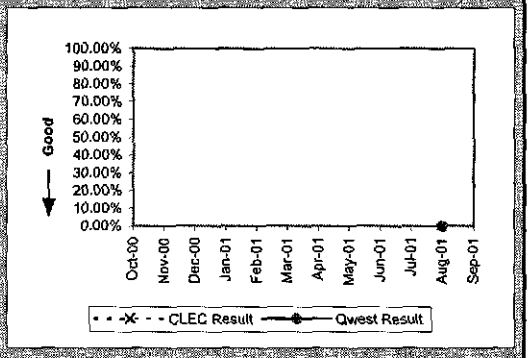
Repair Repeat Report Rate (Percent) (MR-7)-- Interval Zone Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00					0	2	0.00%		
Nov-00					0	3	0.00%		
Dec-00					2	2	100.00%		
Jan-01									
Feb-01					0	1	0.00%		
Mar-01					2	3	66.67%		
Apr-01					0	5	0.00%		
May-01					0	1	0.00%		
Jun-01					0	2	0.00%		
Jul-01					0	1	0.00%		
Aug-01					0	7	0.00%		
Sep-01					2	5	40.00%		



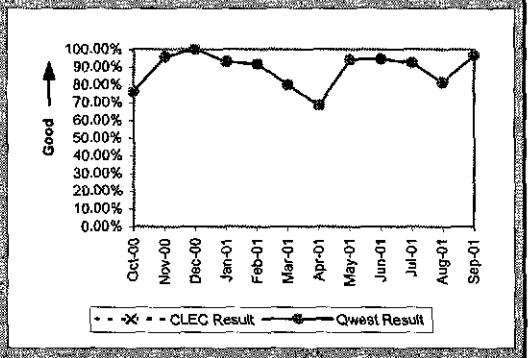
Repair Repeat Report Rate (Percent) (MR-7*)-- Interval Zone Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00									
Nov-00									
Dec-00									
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01					0	7	0.00%		
Sep-01									



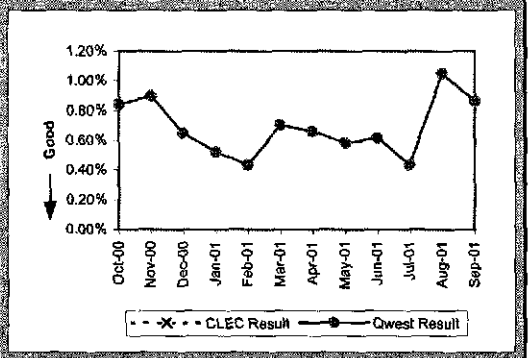
All Troubles Cleared within 4 hours (Percent) (MR-5)-- Interval Zone One and Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00					16	21	76.19%		
Nov-00					22	23	95.65%		
Dec-00					17	17	100.00%		
Jan-01					13	14	92.86%		
Feb-01					11	12	91.67%		
Mar-01					16	20	80.00%		
Apr-01					13	19	68.42%		
May-01					16	17	94.12%		
Jun-01					17	18	94.44%		
Jul-01					12	13	92.31%		
Aug-01					26	32	81.25%		
Sep-01					26	27	96.30%		



Trouble Rate (Percent) (MR-8)-- Interval Zone One and Two

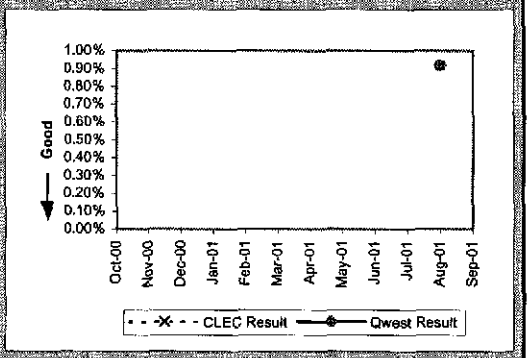
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00					21	2494	0.84%		
Nov-00					23	2566	0.90%		
Dec-00					17	2628	0.65%		
Jan-01					14	2684	0.52%		
Feb-01					12	2760	0.43%		
Mar-01					20	2853	0.70%		
Apr-01					19	2880	0.66%		
May-01					17	2929	0.58%		
Jun-01					18	2929	0.61%		
Jul-01					13	2987	0.44%		
Aug-01					32	3049	1.05%		
Sep-01					27	3126	0.86%		



Checklist #4 - Unbundled Loop - Repair for DS3 and Higher

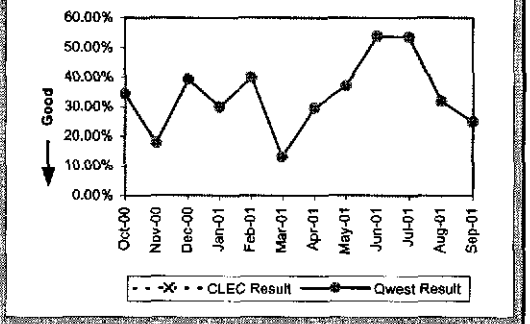
Trouble Rate (Percent) (MR-8*)-- Interval Zone One and Two

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00									
Nov-00									
Dec-00									
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01					28	3049	0.92%		
Sep-01									



Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10)-- Interval Zone One and Two

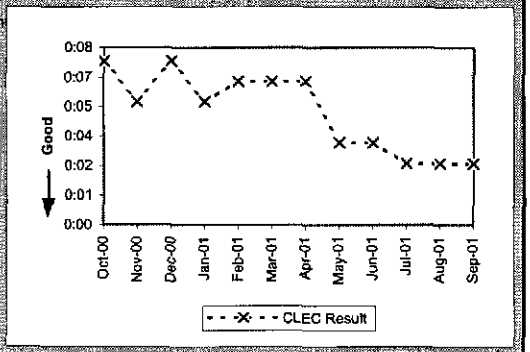
Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00					11	32	34.38%		
Nov-00					5	28	17.86%		
Dec-00					11	28	39.29%		
Jan-01					6	20	30.00%		
Feb-01					8	20	40.00%		
Mar-01					3	23	13.04%		
Apr-01					8	27	29.63%		
May-01					10	27	37.04%		
Jun-01					21	39	53.85%		
Jul-01					15	28	53.57%		
Aug-01					15	47	31.91%		
Sep-01					9	36	25.00%		



Checklist #4 - Unbundled Loop Cutovers

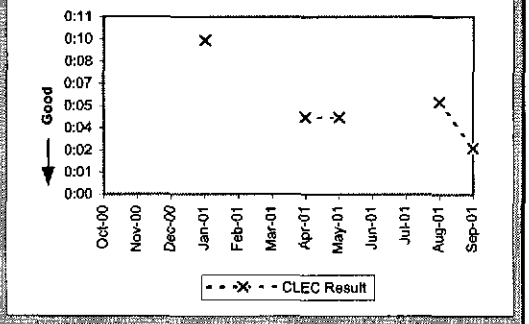
Coordinated "Hot Cut" Interval - Unbundled Loops (Hours:Minutes) Unbundled Loop - Analog (OP-7)-- Interval Zone One an

Date	CLEC Num	CLEC Denom	CLEC Result
Oct-00	22:47	179	0:08
Nov-00	30:51	287	0:06
Dec-00	64:34	479	0:08
Jan-01	83:59	811	0:06
Feb-01	121:40	1024	0:07
Mar-01	162:25	1479	0:07
Apr-01	125:05	1085	0:07
May-01	68:44	1088	0:04
Jun-01	85:10	1169	0:04
Jul-01	63:21	1190	0:03
Aug-01	60:41	1198	0:03
Sep-01	49:46	1000	0:03



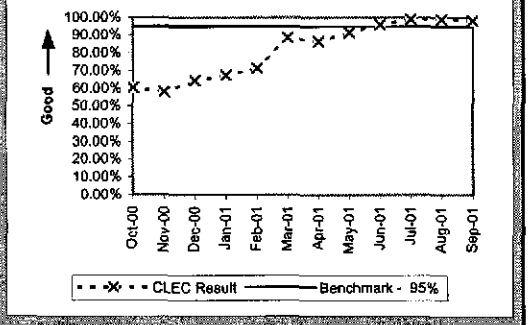
- Coordinated "Hot Cut" Interval - Unbundled Loops (Hours:Minutes) Unbundled Loop Other (OP-7)-- Interval Zone One and

Date	CLEC Num	CLEC Denom	CLEC Result
Oct-00			
Nov-00			
Dec-00			
Jan-01	0:10	1	0:10
Feb-01			
Mar-01			
Apr-01	0:05	1	0:05
May-01	0:05	1	0:05
Jun-01			
Jul-01			
Aug-01	0:45	7	0:06
Sep-01	1:15	23	0:03



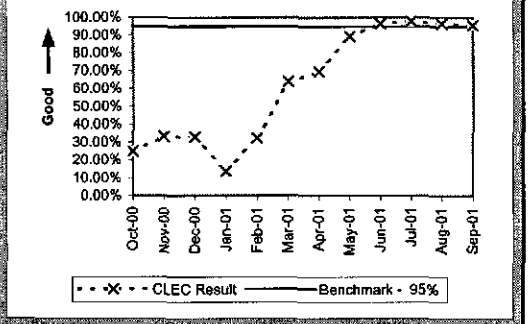
Coordinated Cuts Completed on Time (Percent) Unbundled Loop - Analog (OP-13A)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result
Oct-00	38	63	60.32%
Nov-00	61	105	58.10%
Dec-00	81	126	64.29%
Jan-01	176	261	67.43%
Feb-01	228	320	71.25%
Mar-01	363	410	88.54%
Apr-01	275	318	86.48%
May-01	337	368	91.58%
Jun-01	410	427	96.02%
Jul-01	390	394	98.98%
Aug-01	381	385	98.96%
Sep-01	355	361	98.34%



Coordinated Cuts Completed on Time (Percent) Unbundled Loop Other (OP-13A)-- Interval Zone One and Two

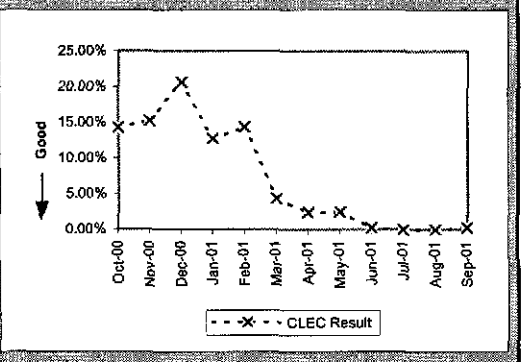
Date	CLEC Num	CLEC Denom	CLEC Result
Oct-00	94	381	24.67%
Nov-00	125	377	33.16%
Dec-00	76	230	33.04%
Jan-01	39	281	13.88%
Feb-01	132	408	32.35%
Mar-01	291	454	64.10%
Apr-01	269	387	69.51%
May-01	324	362	89.50%
Jun-01	233	241	96.68%
Jul-01	227	232	97.84%
Aug-01	452	467	96.79%
Sep-01	407	425	95.76%



Checklist #4 - Unbundled Loop Cutovers

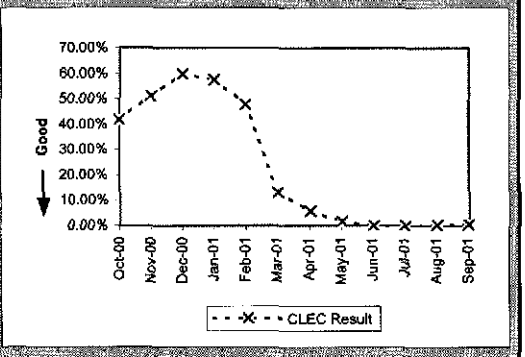
Coordinated Cuts Started Without CLEC Approval (Percent) Unbundled Loop - Analog (OP-13B)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result
Oct-00	9	63	14.29%
Nov-00	16	105	15.24%
Dec-00	26	126	20.63%
Jan-01	34	267	12.73%
Feb-01	47	328	14.33%
Mar-01	19	441	4.31%
Apr-01	8	337	2.37%
May-01	9	368	2.45%
Jun-01	1	427	0.23%
Jul-01	0	394	0.00%
Aug-01	0	385	0.00%
Sep-01	1	361	0.28%



Coordinated Cuts Started Without CLEC Approval (Percent) Unbundled Loop Other (OP-13B)-- Interval Zone One and Two

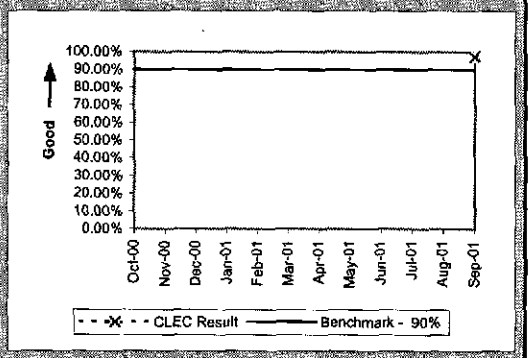
Date	CLEC Num	CLEC Denom	CLEC Result
Oct-00	159	381	41.73%
Nov-00	193	377	51.19%
Dec-00	138	230	60.00%
Jan-01	167	290	57.59%
Feb-01	200	418	47.85%
Mar-01	64	489	13.09%
Apr-01	23	401	5.74%
May-01	6	362	1.66%
Jun-01	0	241	0.00%
Jul-01	0	232	0.00%
Aug-01	1	467	0.21%
Sep-01	2	425	0.47%



Checklist #4 - Unbundled Loop - Conditioned

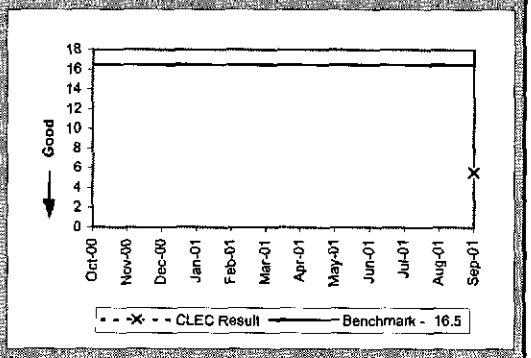
Installation Commitments Met (Percent) (OP-3)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	CLEC Std Dev
Oct-00				
Nov-00				
Dec-00				
Jan-01				
Feb-01				
Mar-01				
Apr-01				
May-01				
Jun-01				
Jul-01				
Aug-01				
Sep-01	109	112	97.32%	16.15%



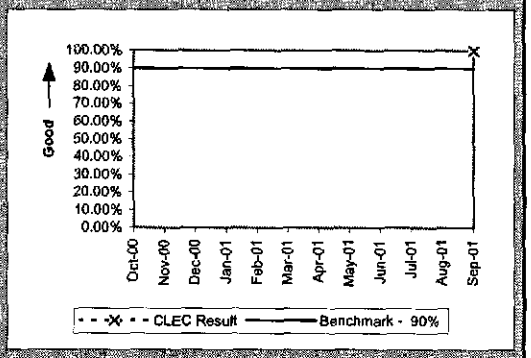
Installation Interval (Average Days) (OP-4)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	CLEC Std Dev
Oct-00				
Nov-00				
Dec-00				
Jan-01				
Feb-01				
Mar-01				
Apr-01				
May-01				
Jun-01				
Jul-01				
Aug-01				
Sep-01	620	111	5.59	2.92



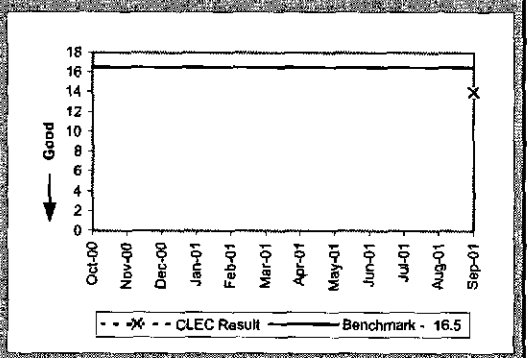
Installation Commitments Met (Percent) (OP-3)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	CLEC Std Dev
Oct-00				
Nov-00				
Dec-00				
Jan-01				
Feb-01				
Mar-01				
Apr-01				
May-01				
Jun-01				
Jul-01				
Aug-01				
Sep-01	4	4	100.00%	0.00%



Installation Interval (Average Days) (OP-4)-- Interval Zone One and Two

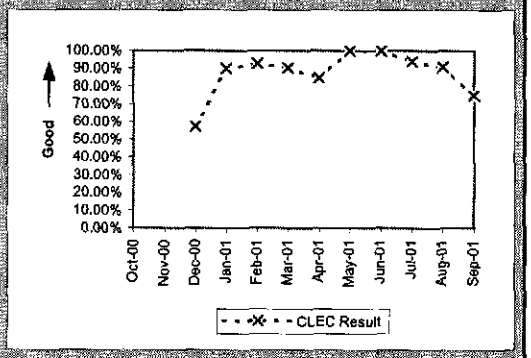
Date	CLEC Num	CLEC Denom	CLEC Result	CLEC Std Dev
Oct-00				
Nov-00				
Dec-00				
Jan-01				
Feb-01				
Mar-01				
Apr-01				
May-01				
Jun-01				
Jul-01				
Aug-01				
Sep-01	42	3	14.00	2.00



Checklist #4 - Line Sharing Installation

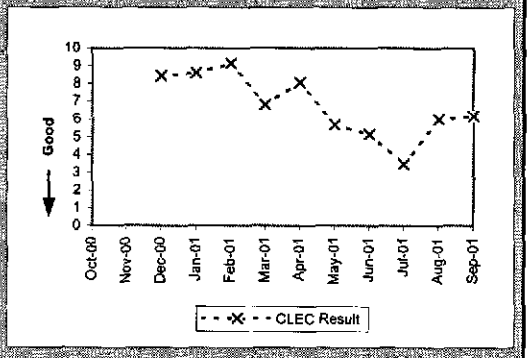
Installation Commitments Met (Percent) (OP-3)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Oct-00				
Nov-00				
Dec-00	4	7	57.14%	49.49%
Jan-01	9	10	90.00%	30.00%
Feb-01	13	14	92.86%	25.75%
Mar-01	19	21	90.48%	29.35%
Apr-01	11	13	84.62%	36.08%
May-01	10	10	100.00%	0.00%
Jun-01	12	12	100.00%	0.00%
Jul-01	16	17	94.12%	23.53%
Aug-01	10	11	90.91%	28.75%
Sep-01	3	4	75.00%	43.30%



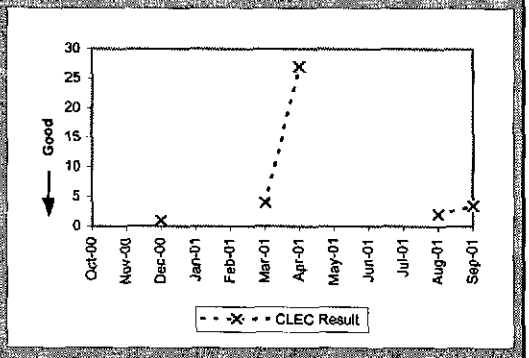
Installation Interval (Average Days) (OP-4)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Oct-00				
Nov-00				
Dec-00	59	7	8.43	6.00
Jan-01	86	10	8.60	7.11
Feb-01	128	14	9.14	13.58
Mar-01	143	21	6.81	2.82
Apr-01	105	13	8.08	8.86
May-01	57	10	5.70	1.64
Jun-01	62	12	5.17	0.58
Jul-01	59	17	3.47	3.37
Aug-01	66	11	6.00	10.99
Sep-01	31	5	6.20	3.35



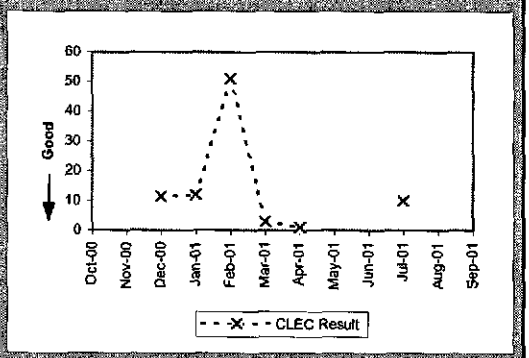
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Oct-00				
Nov-00				
Dec-00	1	1	1.00	
Jan-01				
Feb-01				
Mar-01	4	1	4.00	
Apr-01	27	1	27.00	
May-01				
Jun-01				
Jul-01				
Aug-01	2	1	2.00	
Sep-01	7	2	3.50	0.71



Delayed Days for Facility Reasons (Average Days) (OP-6B)-- Dispatches Within MSAs

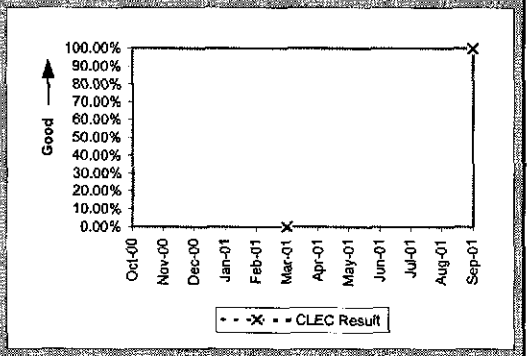
Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Oct-00				
Nov-00				
Dec-00	23	2	11.50	3.54
Jan-01	12	1	12.00	
Feb-01	51	1	51.00	
Mar-01	3	1	3.00	
Apr-01	1	1	1.00	
May-01				
Jun-01				
Jul-01	10	1	10.00	
Aug-01				
Sep-01				



Checklist #4 - Line Sharing Installation

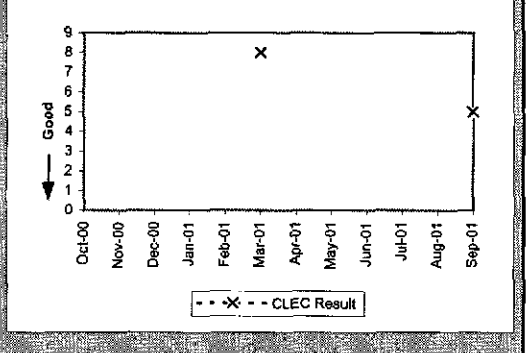
Installation Commitments Met (Percent) (OP-3)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Oct-00				
Nov-00				
Dec-00				
Jan-01				
Feb-01				
Mar-01	0	1	0.00%	0.00%
Apr-01				
May-01				
Jun-01				
Jul-01				
Aug-01				
Sep-01	1	1	100.00%	0.00%



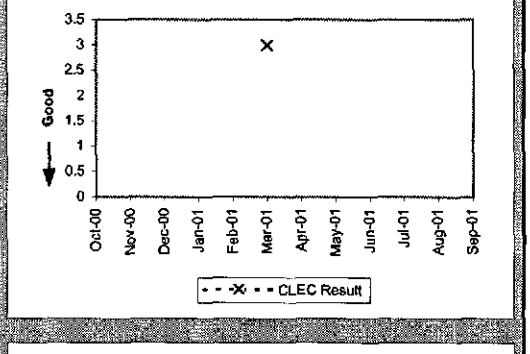
Installation Interval (Average Days) (OP-4)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Oct-00				
Nov-00				
Dec-00				
Jan-01				
Feb-01				
Mar-01	8	1	8.00	
Apr-01				
May-01				
Jun-01				
Jul-01				
Aug-01				
Sep-01	5	1	5.00	



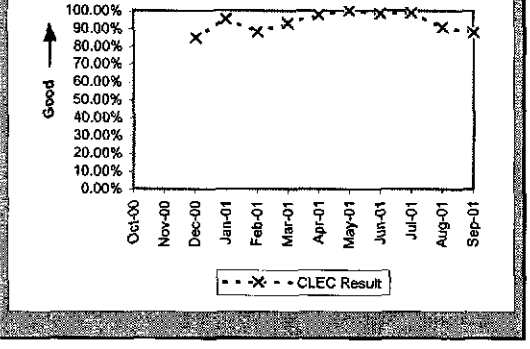
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Oct-00				
Nov-00				
Dec-00				
Jan-01				
Feb-01				
Mar-01	3	1	3.00	
Apr-01				
May-01				
Jun-01				
Jul-01				
Aug-01				
Sep-01				



Installation Commitments Met (Percent) (OP-3)-- No Dispatches

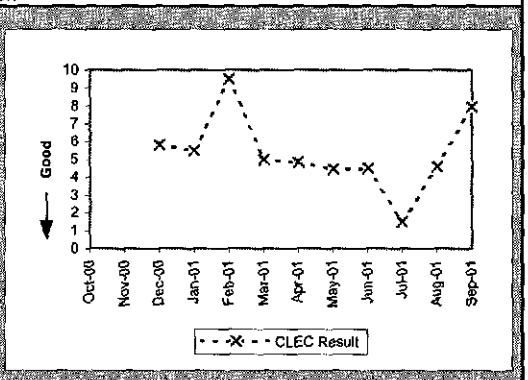
Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Oct-00				
Nov-00				
Dec-00	72	85	84.71%	35.99%
Jan-01	143	150	95.33%	21.09%
Feb-01	110	125	88.00%	32.50%
Mar-01	93	100	93.00%	25.51%
Apr-01	90	92	97.83%	14.58%
May-01	66	66	100.00%	0.00%
Jun-01	180	183	98.36%	12.70%
Jul-01	771	781	98.72%	11.24%
Aug-01	288	317	90.85%	28.83%
Sep-01	173	197	87.82%	32.71%



Checklist #4 - Line Sharing Installation

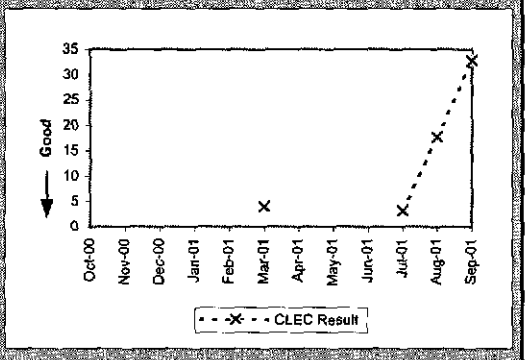
Installation Interval (Average Days) (OP-4)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Oct-00				
Nov-00				
Dec-00	494	85	5.81	2.78
Jan-01	827	150	5.51	3.00
Feb-01	1187	125	9.50	13.94
Mar-01	499	100	4.99	2.82
Apr-01	446	92	4.85	1.81
May-01	293	66	4.44	1.76
Jun-01	817	182	4.49	2.38
Jul-01	975	658	1.48	1.09
Aug-01	1022	223	4.58	6.11
Sep-01	1119	141	7.94	11.90



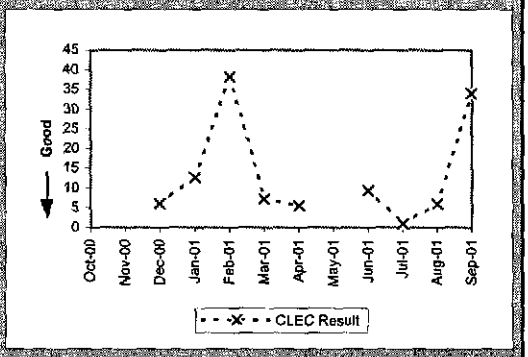
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Oct-00				
Nov-00				
Dec-00				
Jan-01				
Feb-01				
Mar-01	12	3	4.00	1.00
Apr-01				
May-01				
Jun-01				
Jul-01	48	15	3.20	2.62
Aug-01	515	29	17.76	6.82
Sep-01	753	23	32.74	4.13



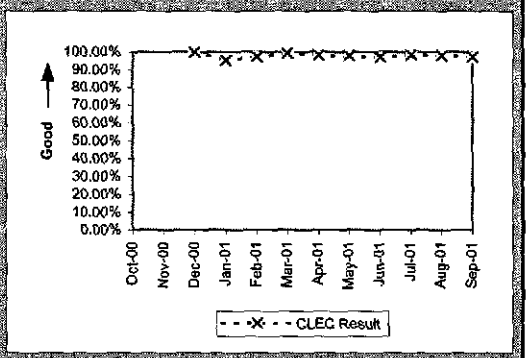
Delayed Days for Facility Reasons (Average Days) (OP-6B)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Oct-00				
Nov-00				
Dec-00	79	13	6.08	3.04
Jan-01	89	7	12.71	5.28
Feb-01	573	15	38.20	17.91
Mar-01	29	4	7.25	4.03
Apr-01	11	2	5.50	0.71
May-01				
Jun-01	28	3	9.33	6.66
Jul-01	1	1	1.00	
Aug-01	6	1	6.00	
Sep-01	34	1	34.00	



New Service Installation Quality (Percent) (OP-5)

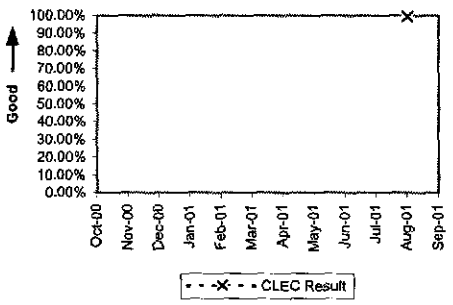
Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Oct-00				
Nov-00				
Dec-00	47	47	100.00%	0.00%
Jan-01	122	128	95.31%	21.14%
Feb-01	148	152	97.37%	16.01%
Mar-01	131	132	99.24%	8.67%
Apr-01	112	114	98.25%	13.13%
May-01	89	91	97.80%	14.66%
Jun-01	133	137	97.08%	16.84%
Jul-01	492	500	98.40%	12.55%
Aug-01	556	567	98.06%	13.79%
Sep-01	259	266	97.37%	16.01%



Checklist #4 - Line Sharing Installation

New Service Installation Quality (Percent) (OP-5*)

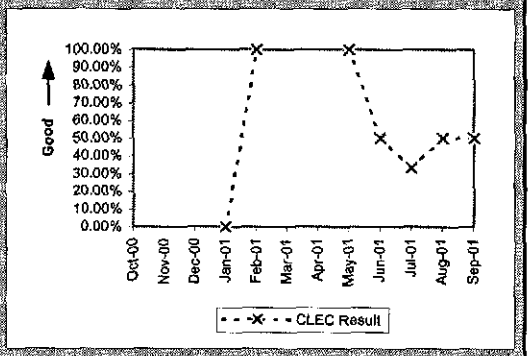
Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Oct-00				
Nov-00				
Dec-00				
Jan-01				
Feb-01				
Mar-01				
Apr-01				
May-01				
Jun-01				
Jul-01				
Aug-01	564	567	99.47%	7.25%
Sep-01				



Checklist #4 - Line Sharing Repair

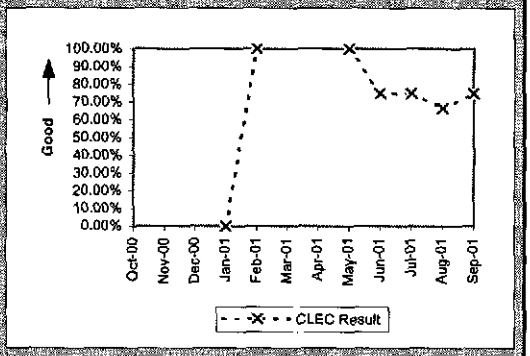
Out of Service Cleared within 24 hours (Percent) (MR-3)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Oct-00				
Nov-00				
Dec-00				
Jan-01	0	1	0.00%	0.00%
Feb-01	1	1	100.00%	0.00%
Mar-01				
Apr-01				
May-01	1	1	100.00%	0.00%
Jun-01	1	2	50.00%	50.00%
Jul-01	1	3	33.33%	47.14%
Aug-01	1	2	50.00%	50.00%
Sep-01	1	2	50.00%	50.00%



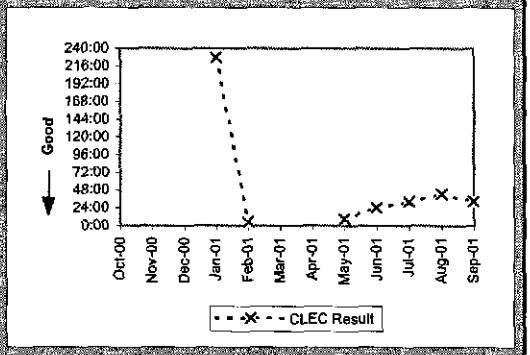
All Troubles Cleared within 48 hours (Percent) (MR-4)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Oct-00				
Nov-00				
Dec-00				
Jan-01	0	2	0.00%	0.00%
Feb-01	2	2	100.00%	0.00%
Mar-01				
Apr-01				
May-01	1	1	100.00%	0.00%
Jun-01	3	4	75.00%	43.30%
Jul-01	3	4	75.00%	43.30%
Aug-01	2	3	66.67%	47.14%
Sep-01	3	4	75.00%	43.30%



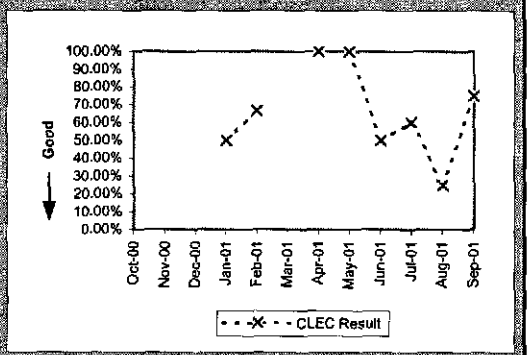
Mean Time to Restore (Hours:Minutes) (MR-6)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Oct-00				
Nov-00				
Dec-00				
Jan-01	454:32	2	227:16	250:39
Feb-01	9:44	2	4:52	0:51
Mar-01				
Apr-01				
May-01	9:19	1	9:19	
Jun-01	98:29	4	24:37	30:55
Jul-01	128:55	4	32:14	30:33
Aug-01	127:51	3	42:37	28:22
Sep-01	133:41	4	33:25	34:26



Repair Repeat Report Rate (Percent) (MR-7)-- Dispatches Within MSAs

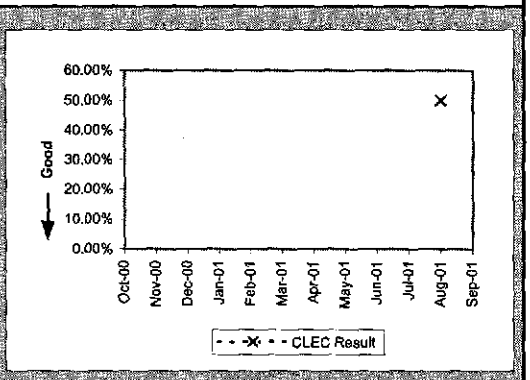
Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Oct-00				
Nov-00				
Dec-00				
Jan-01	1	2	50.00%	50.00%
Feb-01	2	3	66.67%	47.14%
Mar-01				
Apr-01	1	1	100.00%	0.00%
May-01	1	1	100.00%	0.00%
Jun-01	2	4	50.00%	50.00%
Jul-01	3	5	60.00%	48.99%
Aug-01	1	4	25.00%	43.30%
Sep-01	3	4	75.00%	43.30%



Checklist #4 - Line Sharing Repair

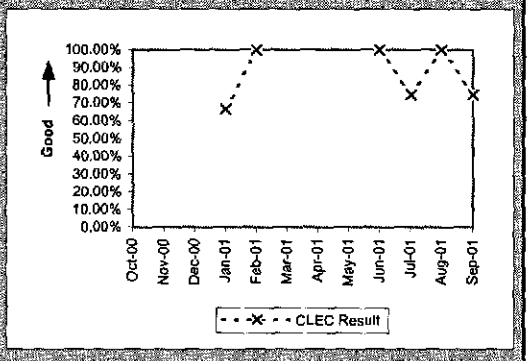
Repair Repeat Report Rate (Percent) (MR-7*)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Oct-00				
Nov-00				
Dec-00				
Jan-01				
Feb-01				
Mar-01				
Apr-01				
May-01				
Jun-01				
Jul-01				
Aug-01	1	2	50.00%	50.00%
Sep-01				



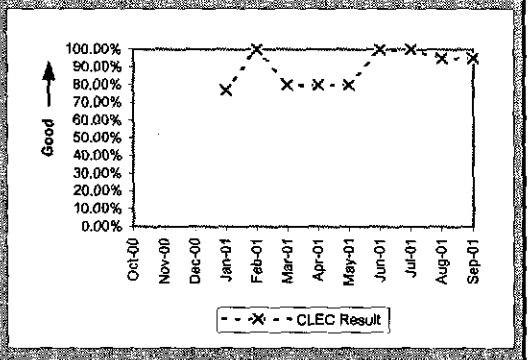
Out of Service Cleared within 24 hours (Percent) (MR-3)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Oct-00				
Nov-00				
Dec-00				
Jan-01	2	3	66.67%	47.14%
Feb-01	1	1	100.00%	0.00%
Mar-01				
Apr-01				
May-01				
Jun-01	1	1	100.00%	0.00%
Jul-01	3	4	75.00%	43.30%
Aug-01	4	4	100.00%	0.00%
Sep-01	3	4	75.00%	43.30%



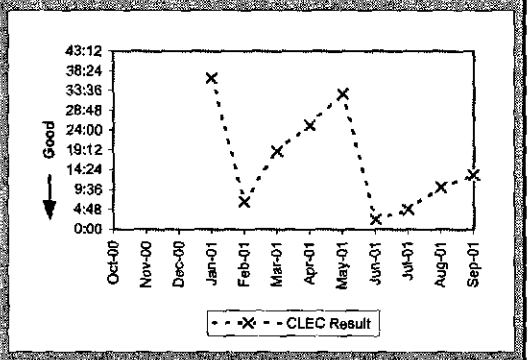
All Troubles Cleared within 48 hours (Percent) (MR-4)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Oct-00				
Nov-00				
Dec-00				
Jan-01	10	13	76.92%	42.13%
Feb-01	10	10	100.00%	0.00%
Mar-01	4	5	80.00%	40.00%
Apr-01	4	5	80.00%	40.00%
May-01	4	5	80.00%	40.00%
Jun-01	5	5	100.00%	0.00%
Jul-01	20	20	100.00%	0.00%
Aug-01	19	20	95.00%	21.79%
Sep-01	20	21	95.24%	21.30%



Mean Time to Restore (Hours:Minutes) (MR-6)-- No Dispatches

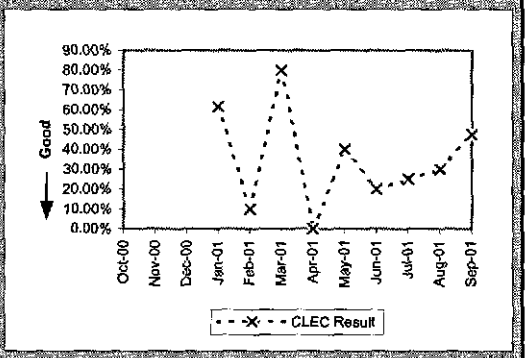
Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Oct-00				
Nov-00				
Dec-00				
Jan-01	476:04	13	36:37	55:57
Feb-01	67:15	10	6:43	7:33
Mar-01	95:04	5	19:01	31:42
Apr-01	126:04	5	25:13	27:26
May-01	164:07	5	32:49	51:40
Jun-01	12:21	5	2:28	0:46
Jul-01	97:26	20	4:52	6:02
Aug-01	204:51	20	10:15	17:59
Sep-01	275:48	21	13:08	16:32



Checklist #4 - Line Sharing Repair

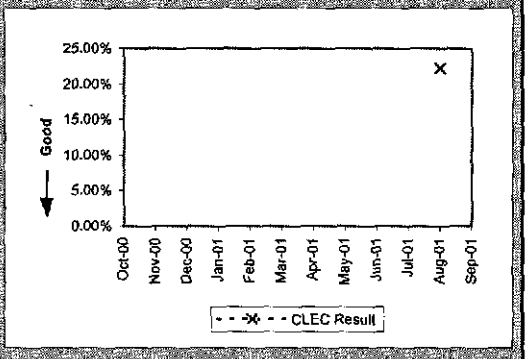
Repair Repeat Report Rate (Percent) (MR-7)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Oct-00				
Nov-00				
Dec-00				
Jan-01	8	13	61.54%	48.65%
Feb-01	1	10	10.00%	30.00%
Mar-01	4	5	80.00%	40.00%
Apr-01	0	5	0.00%	0.00%
May-01	2	5	40.00%	48.99%
Jun-01	1	5	20.00%	40.00%
Jul-01	5	20	25.00%	43.30%
Aug-01	6	20	30.00%	45.83%
Sep-01	10	21	47.62%	49.94%



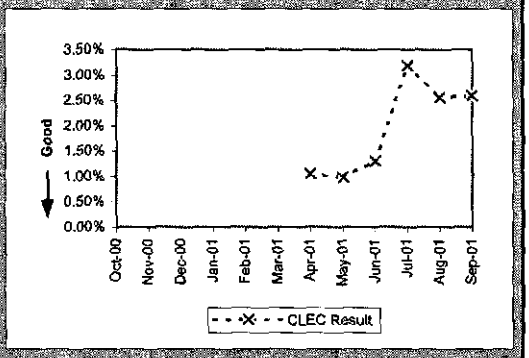
Repair Repeat Report Rate (Percent) (MR-7*)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Oct-00				
Nov-00				
Dec-00				
Jan-01				
Feb-01				
Mar-01				
Apr-01				
May-01				
Jun-01				
Jul-01				
Aug-01	2	9	22.22%	41.57%
Sep-01				



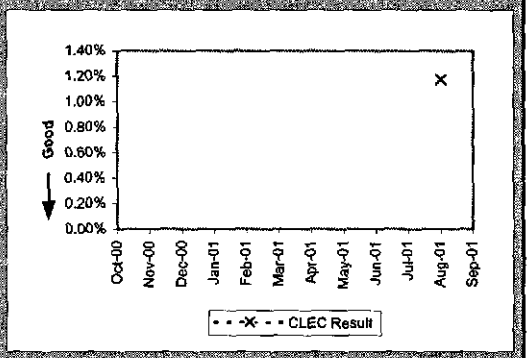
Trouble Rate (Percent) (MR-8)

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Oct-00				
Nov-00				
Dec-00				
Jan-01	15	0		
Feb-01	13	0		
Mar-01	5	0		
Apr-01	6	574	1.05%	10.17%
May-01	6	612	0.98%	9.85%
Jun-01	9	691	1.30%	11.34%
Jul-01	25	785	3.18%	17.56%
Aug-01	24	939	2.56%	15.78%
Sep-01	25	962	2.60%	15.91%



Trouble Rate (Percent) (MR-8*)

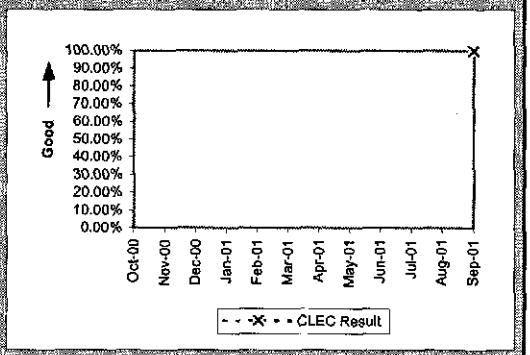
Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Oct-00				
Nov-00				
Dec-00				
Jan-01				
Feb-01				
Mar-01				
Apr-01				
May-01				
Jun-01				
Jul-01				
Aug-01	11	939	1.17%	10.76%
Sep-01				



Checklist #4 - Dark Fiber - Loop Installation

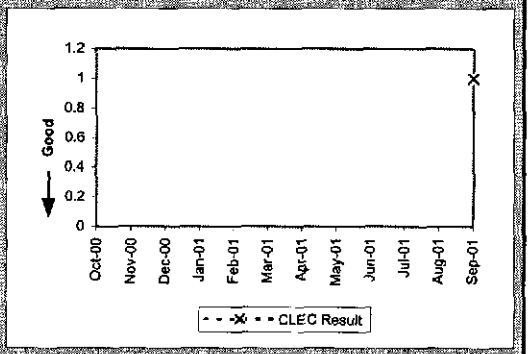
Installation Commitments Met (Percent) (OP-3)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Oct-00				
Nov-00				
Dec-00				
Jan-01				
Feb-01				
Mar-01				
Apr-01				
May-01				
Jun-01				
Jul-01				
Aug-01				
Sep-01	4	4	100.00%	0.00%



Installation Interval (Average Days) (OP-4)-- Interval Zone One

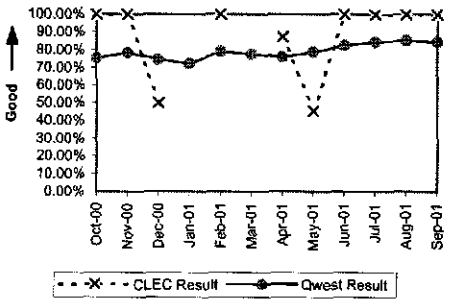
Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Oct-00				
Nov-00				
Dec-00				
Jan-01				
Feb-01				
Mar-01				
Apr-01				
May-01				
Jun-01				
Jul-01				
Aug-01				
Sep-01	4	4	1.00	0.00



Checklist #5 - Unbundled Transport (UDIT) DS1 Level Installation

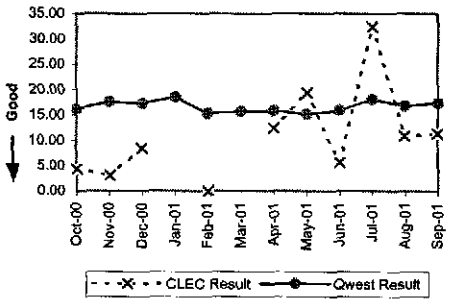
Installation Commitments Met (Percent) (OP-3)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Oct-00	3	3	100.00%	393	522	75.29%	-0.99	-1.6
Nov-00	2	2	100.00%	436	556	78.42%	-0.74	-1.45
Dec-00	1	2	50.00%	487	653	74.58%	0.28	-0.83
Jan-01				429	594	72.22%		
Feb-01	1	1	100.00%	499	632	78.96%	-0.52	-1.31
Mar-01				540	695	77.70%		
Apr-01	7	8	87.50%	534	703	75.96%	-0.76	-1.46
May-01	5	11	45.45%	388	493	78.70%	2.36	0.43
Jun-01	11	11	100.00%	531	644	82.45%	-1.52	-1.92
Jul-01	12	12	100.00%	475	562	84.52%	-1.47	-1.89
Aug-01	12	12	100.00%	555	650	85.38%	-1.42	-1.86
Sep-01	5	5	100.00%	568	672	84.52%	-0.95	-1.58



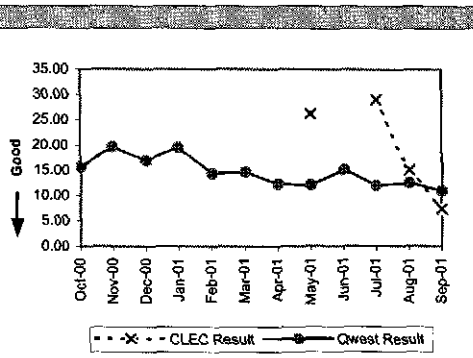
Installation Interval (Average Days) (OP-4)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Oct-00	13	3	4.33	8315	515	16.15	-1.21	-1.73
Nov-00	6	2	3.00	9732	552	17.63	-1.38	-1.84
Dec-00	17	2	8.50	11182	649	17.23	-0.76	-1.46
Jan-01				11004	594	18.53		
Feb-01	0	1	0.00	9472	616	15.38	-1.24	-1.75
Mar-01				10681	680	15.71		
Apr-01	100	8	12.50	11091	699	15.87	-0.69	-1.42
May-01	213	11	19.36	7439	489	15.21	1.04	-0.37
Jun-01	62	11	5.64	10256	644	15.93	-2.26	-2.37
Jul-01	2140	66	32.42	16188	891	18.17	3.72	1.26
Aug-01	207	19	10.89	14790	877	16.86	-1.51	-1.92
Sep-01	171	15	11.40	15212	874	17.41	-1.81	-2.1



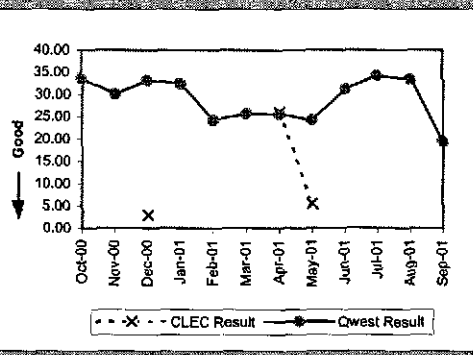
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Oct-00				1319	84	15.70		
Nov-00				1607	82	19.60		
Dec-00				1795	106	16.93		
Jan-01				2145	110	19.50		
Feb-01				1365	95	14.37		
Mar-01				1698	116	14.64		
Apr-01				1521	124	12.27		
May-01	105	4	26.25	821	68	12.07	1.77	0.08
Jun-01				1199	80	14.99		
Jul-01	1570	54	29.07	4874	409	11.92	3.72	1.26
Aug-01	105	7	15.00	3986	319	12.50	0.44	-0.73
Sep-01	73	10	7.30	3017	277	10.89	-0.91	-1.55



Delayed Days for Facility Reasons (Average Days) (OP-6B)-- Interval Zone One

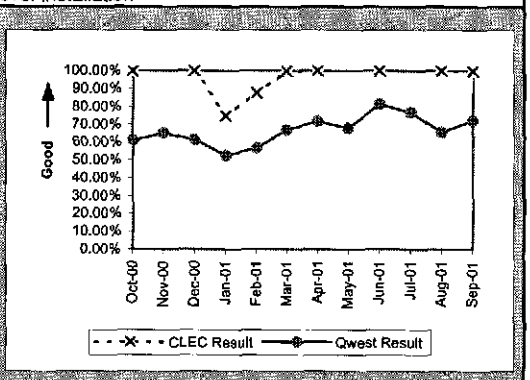
Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Oct-00				1506	45	33.47		
Nov-00				1143	38	30.08		
Dec-00	3	1	3.00	1992	60	33.20	-1.1	-1.67
Jan-01				1783	55	32.42		
Feb-01				924	38	24.32		
Mar-01				1002	39	25.69		
Apr-01	26	1	26.00	1153	45	25.62	0.53	-0.68
May-01	11	2	5.50	898	37	24.27	-0.95	-1.58
Jun-01				1031	33	31.24		
Jul-01				752	22	34.18		
Aug-01				1003	30	33.43		
Sep-01				643	33	19.48		



Checklist #5 - Unbundled Transport (UDIT) DS1 Level Installation

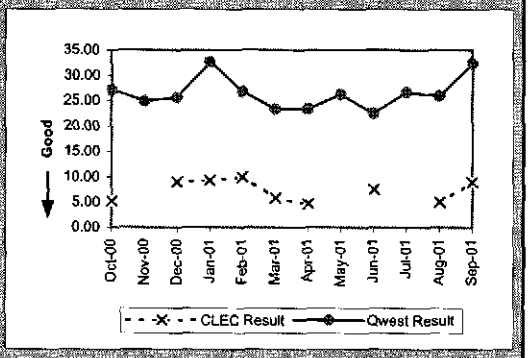
Installation Commitments Met (Percent) (OP-3)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Oct-00	4	4	100.00%	92	151	60.93%	-1.58	-1.96
Nov-00				62	95	65.26%		
Dec-00	1	1	100.00%	57	93	61.29%	-0.79	-1.48
Jan-01	3	4	75.00%	74	141	52.48%	-0.89	-1.54
Feb-01	7	8	87.50%	72	127	56.69%	-1.71	-2.04
Mar-01	6	6	100.00%	120	179	67.04%	-1.69	-2.03
Apr-01	3	3	100.00%	111	155	71.61%	-1.08	-1.66
May-01				49	72	68.06%		
Jun-01	2	2	100.00%	187	230	81.30%	-0.68	-1.41
Jul-01				103	134	76.87%		
Aug-01	1	1	100.00%	93	142	65.49%	-0.72	-1.44
Sep-01	1	1	100.00%	83	115	72.17%	-0.62	-1.38



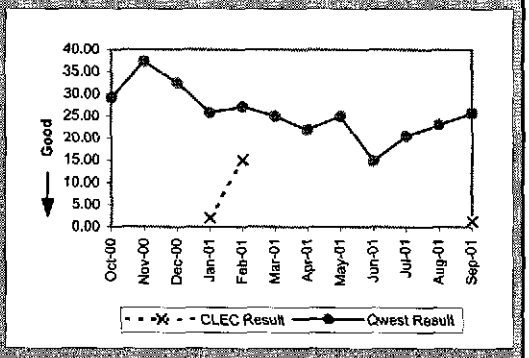
Installation Interval (Average Days) (OP-4)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Oct-00	21	4	5.25	4096	151	27.13	-1.81	-2.1
Nov-00				2343	94	24.93		
Dec-00	9	1	9.00	2335	91	25.66	-0.55	-1.33
Jan-01	37	4	9.25	4602	141	32.64	-1.38	-1.84
Feb-01	80	8	10.00	3397	127	26.75	-1.87	-2.14
Mar-01	35	6	5.83	4182	179	23.36	-1.82	-2.11
Apr-01	14	3	4.67	3622	155	23.37	-1.45	-1.88
May-01				1841	70	26.30		
Jun-01	15	2	7.50	5162	229	22.54	-1.37	-1.83
Jul-01				5746	215	26.73		
Aug-01	5	1	5.00	5816	224	25.96	-0.86	-1.53
Sep-01	36	4	9.00	5988	185	32.37	-1.08	-1.66



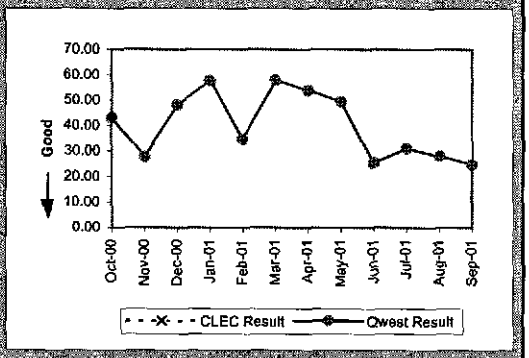
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Oct-00				1252	43	28.12		
Nov-00				895	24	37.29		
Dec-00				779	24	32.46		
Jan-01	2	1	2.00	852	33	25.82	-1.03	-1.63
Feb-01	15	1	15.00	892	33	27.03	-0.43	-1.26
Mar-01				1123	45	24.96		
Apr-01				680	31	21.94		
May-01				225	9	25.00		
Jun-01				372	25	14.88		
Jul-01				2230	109	20.46		
Aug-01				3090	134	23.06		
Sep-01	4	3	1.33	2543	99	25.69	-1.1	-1.67



Delayed Days for Facility Reasons (Average Days) (OP-6B)-- Interval Zone Two

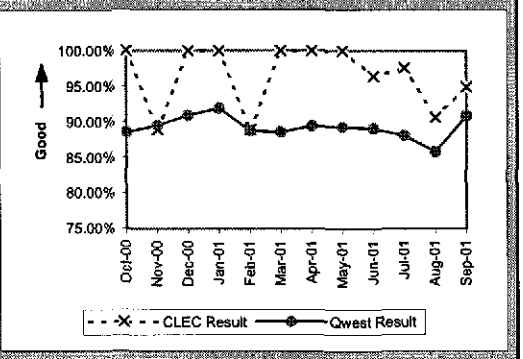
Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Oct-00				690	16	43.12		
Nov-00				251	9	27.89		
Dec-00				578	12	48.17		
Jan-01				1960	34	57.65		
Feb-01				761	22	34.59		
Mar-01				810	14	57.86		
Apr-01				699	13	53.77		
May-01				691	14	49.36		
Jun-01				455	18	25.28		
Jul-01				279	9	31.00		
Aug-01				197	7	28.14		
Sep-01				124	5	24.80		



Checklist #5 - Unbundled Transport (UDIT) DS1 Level Installation

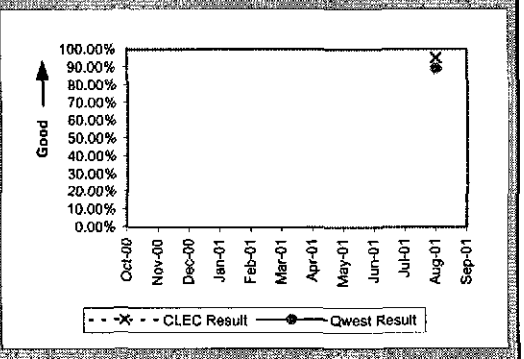
New Service Installation Quality (Percent) (OP-5)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Oct-00	12	12	100.00%	1078	1217	88.58%	-1.24	-1.75
Nov-00	8	9	88.89%	1055	1179	89.48%	0.06	-0.86
Dec-00	4	4	100.00%	1073	1180	90.93%	-0.63	-1.38
Jan-01	7	7	100.00%	1113	1211	91.91%	-0.78	-1.48
Feb-01	8	9	88.89%	1004	1131	88.77%	-0.01	-1.01
Mar-01	8	8	100.00%	1127	1273	88.53%	-1.01	-1.62
Apr-01	12	12	100.00%	1199	1341	89.41%	-1.19	-1.72
May-01	27	27	100.00%	981	1099	89.26%	-1.78	-2.08
Jun-01	27	28	96.43%	968	1087	89.05%	-1.23	-1.75
Jul-01	42	43	97.67%	1036	1175	88.17%	-1.9	-2.15
Aug-01	39	43	90.70%	973	1133	85.88%	-0.89	-1.54
Sep-01	19	20	95.00%	1002	1102	90.93%	-0.63	-1.38



New Service Installation Quality (Percent) (OP-5*)-- Interval Zone One and Two

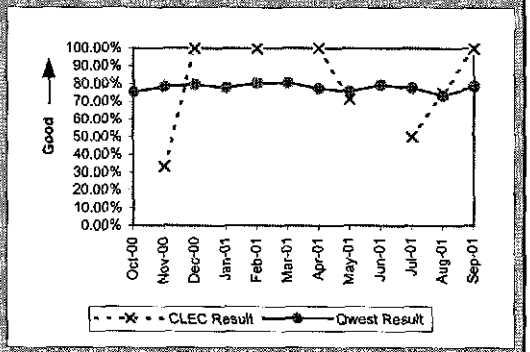
Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Oct-00								
Nov-00								
Dec-00								
Jan-01								
Feb-01								
Mar-01								
Apr-01								
May-01								
Jun-01								
Jul-01								
Aug-01	41	43	95.35%	1011	1133	89.23%	-1.27	-1.77
Sep-01								



Checklist #5 - Unbundled Transport (UDIT) DS1 Level Repair

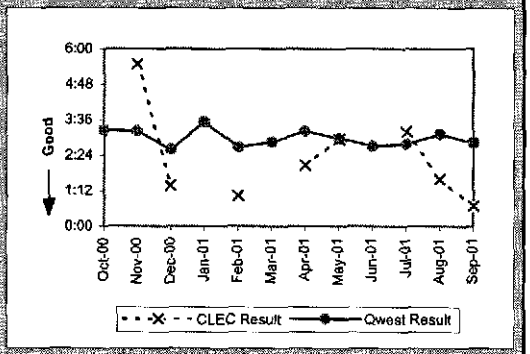
All Troubles Cleared within 4 hours (Percent) (MR-5)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Oct-00				987	1307	75.52%		
Nov-00	1	3	33.33%	795	1012	78.56%	8.04	3.89
Dec-00	1	1	100.00%	709	890	79.66%	-0.5	-1.31
Jan-01				783	1005	77.91%		
Feb-01	2	2	100.00%	761	945	80.53%	-0.69	-1.42
Mar-01				842	1043	80.73%		
Apr-01	2	2	100.00%	871	1127	77.28%	-0.77	-1.47
May-01	5	7	71.43%	860	1135	75.77%	0.29	-0.82
Jun-01				859	1081	79.46%		
Jul-01	1	2	50.00%	969	1248	77.64%	0.76	-0.54
Aug-01	3	4	75.00%	854	1162	73.49%	-0.07	-1.04
Sep-01	1	1	100.00%	760	968	78.51%	-0.52	-1.32



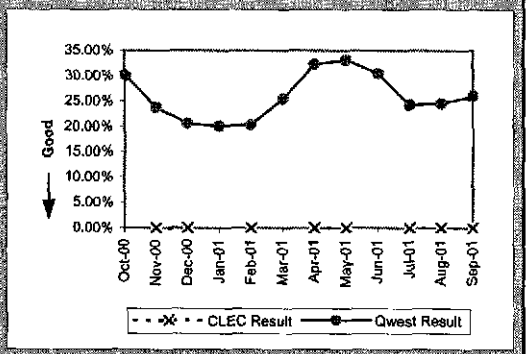
Mean Time to Restore (Hours:Minutes) (MR-6)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Oct-00				4254:22	1307	3:15		
Nov-00	16:26	3	5:29	3246:55	1012	3:13	0.68	-0.59
Dec-00	1:23	1	1:23	2311:24	890	2:36	-0.33	-1.2
Jan-01				3550:50	1005	3:32		
Feb-01	2:05	2	1:02	2540:31	945	2:41	-0.62	-1.38
Mar-01				2971:54	1043	2:51		
Apr-01	4:08	2	2:04	3628:45	1127	3:13	-0.31	-1.19
May-01	20:36	7	2:57	3360:02	1135	2:58	-0.01	-1.01
Jun-01				2940:37	1081	2:43		
Jul-01	6:24	2	3:12	3472:18	1248	2:47	0.41	-0.75
Aug-01	8:25	4	1:36	3625:01	1162	3:07	-0.84	-1.51
Sep-01	0:41	1	0:41	2737:17	968	2:50	-0.6	-1.36



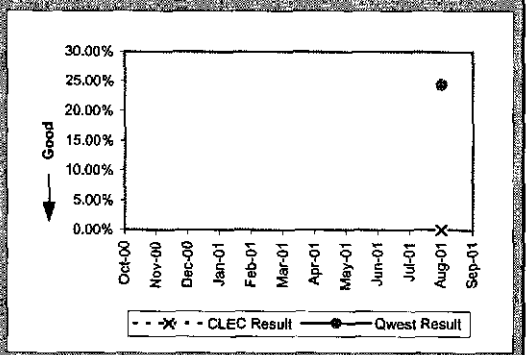
Repair Repeat Report Rate (Percent) (MR-7)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Oct-00				393	1307	30.07%		
Nov-00	0	3	0.00%	241	1012	23.81%	-0.97	-1.59
Dec-00	0	1	0.00%	183	890	20.56%	-0.51	-1.31
Jan-01				202	1005	20.10%		
Feb-01	0	2	0.00%	192	945	20.32%	-0.71	-1.43
Mar-01				266	1043	25.50%		
Apr-01	0	2	0.00%	364	1127	32.30%	-0.98	-1.59
May-01	0	7	0.00%	376	1135	33.13%	-1.86	-2.13
Jun-01				329	1081	30.43%		
Jul-01	0	2	0.00%	303	1248	24.28%	-0.8	-1.49
Aug-01	0	4	0.00%	286	1162	24.61%	-1.14	-1.69
Sep-01	0	1	0.00%	252	968	26.03%	-0.59	-1.36



Repair Repeat Report Rate (Percent) (MR-7*)-- Interval Zone One

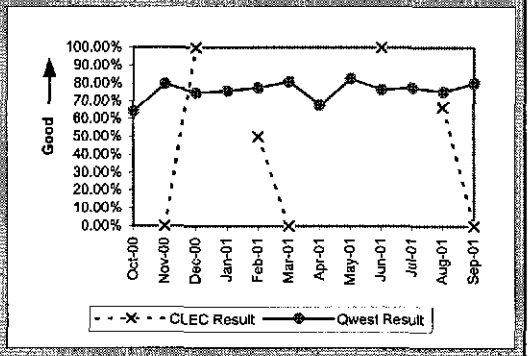
Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Oct-00								
Nov-00								
Dec-00								
Jan-01								
Feb-01								
Mar-01								
Apr-01								
May-01								
Jun-01								
Jul-01								
Aug-01	0	1	0.00%	208	851	24.44%	-0.57	-1.35
Sep-01								



Checklist #5 - Unbundled Transport (UDIT) DS1 Level Repair

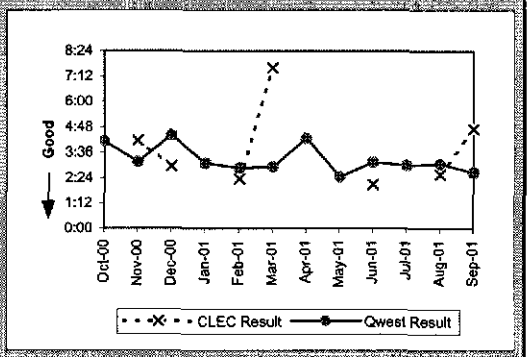
All Troubles Cleared within 4 hours (Percent) (MR-5)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Oct-00				213	332	64.16%		
Nov-00	0	4	0.00%	222	279	79.57%	3.72	1.26
Dec-00	1	1	100.00%	164	220	74.55%	-0.58	-1.35
Jan-01				188	248	75.81%		
Feb-01	1	2	50.00%	187	241	77.59%	0.75	-0.55
Mar-01	0	1	0.00%	200	247	80.97%	1.32	-0.2
Apr-01				228	337	67.66%		
May-01				259	314	82.48%		
Jun-01	2	2	100.00%	267	349	76.50%	-0.78	-1.48
Jul-01				247	319	77.43%		
Aug-01	6	9	66.67%	382	508	75.20%	0.58	-0.65
Sep-01	0	1	0.00%	205	256	80.08%	1.29	-0.22



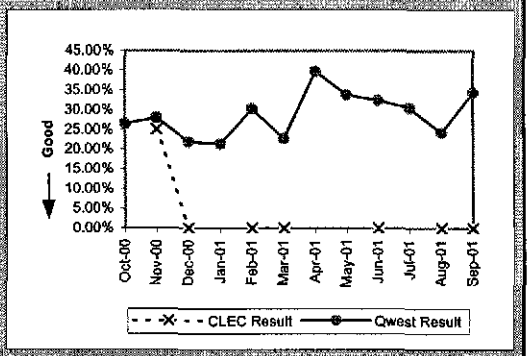
Mean Time to Restore (Hours:Minutes) (MR-6)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Oct-00				1374:12	332	4:08		
Nov-00	16:38	4	4:09	879:53	279	3:09	0.44	-0.73
Dec-00	2:57	1	2:57	970:49	220	4:25	-0.15	-1.09
Jan-01				766:58	248	3:06		
Feb-01	4:44	2	2:22	692:12	241	2:52	-0.17	-1.11
Mar-01	7:36	1	7:36	722:02	247	2:55	1.23	-0.25
Apr-01				1437:23	337	4:16		
May-01				770:06	314	2:27		
Jun-01	4:12	2	2:06	1092:20	349	3:08	-0.36	-1.22
Jul-01				958:16	319	3:00		
Aug-01	23:03	9	2:34	1560:10	508	3:04	-0.46	-1.28
Sep-01	4:43	1	4:43	683:00	256	2:40	0.86	-0.48



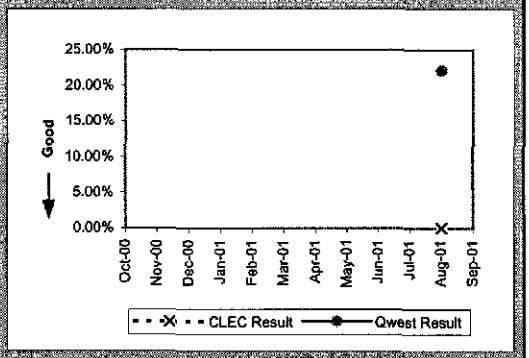
Repair Repeat Report Rate (Percent) (MR-7)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Oct-00				88	332	26.51%		
Nov-00	1	4	25.00%	78	279	27.96%	-0.13	-1.08
Dec-00	0	1	0.00%	48	220	21.82%	-0.53	-1.32
Jan-01				53	248	21.37%		
Feb-01	0	2	0.00%	73	241	30.29%	-0.93	-1.56
Mar-01	0	1	0.00%	56	247	22.67%	-0.54	-1.33
Apr-01				134	337	39.76%		
May-01				106	314	33.76%		
Jun-01	0	2	0.00%	113	349	32.38%	-0.98	-1.59
Jul-01				97	319	30.41%		
Aug-01	0	9	0.00%	123	508	24.21%	-1.68	-2.02
Sep-01	0	1	0.00%	88	256	34.38%	-0.72	-1.44



Repair Repeat Report Rate (Percent) (MR-7*)-- Interval Zone Two

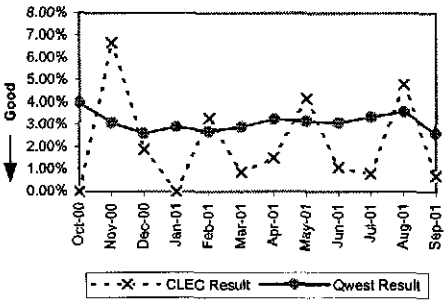
Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Oct-00								
Nov-00								
Dec-00								
Jan-01								
Feb-01								
Mar-01								
Apr-01								
May-01								
Jun-01								
Jul-01								
Aug-01	0	9	0.00%	90	407	22.11%	-1.58	-1.96
Sep-01								



Checklist #5 - Unbundled Transport (UDIT) DS1 Level Repair

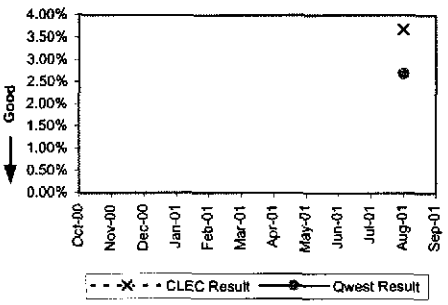
Trouble Rate (Percent) (MR-8)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denor	CLEC Result	Qwest Num	Qwest Denor	Qwest Result	Mod Z Scr	Parity Score
Oct-00	0	99	0.00%	1639	41191	3.98%	-2.02	-2.23
Nov-00	7	105	6.67%	1291	41897	3.08%	2.12	0.13
Dec-00	2	106	1.89%	1110	42573	2.61%	-0.46	-1.28
Jan-01	0	115	0.00%	1253	43227	2.90%	-1.85	-2.12
Feb-01	4	122	3.28%	1186	43866	2.70%	0.39	-0.73
Mar-01	1	115	0.87%	1290	44616	2.89%	-1.29	-1.79
Apr-01	2	133	1.50%	1464	45180	3.24%	-1.13	-1.69
May-01	7	168	4.17%	1449	45828	3.16%	0.74	-0.54
Jun-01	2	183	1.09%	1430	46384	3.08%	-1.55	-1.94
Jul-01	2	251	0.80%	1567	46695	3.36%	-2.25	-2.36
Aug-01	13	271	4.80%	1670	46585	3.58%	1.07	-0.36
Sep-01	2	281	0.71%	1224	46892	2.61%	-1.99	-2.21



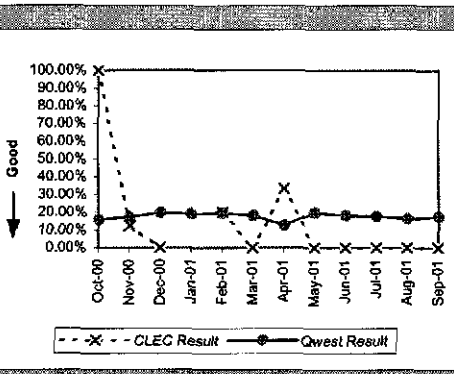
Trouble Rate (Percent) (MR-8*)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denor	CLEC Result	Qwest Num	Qwest Denor	Qwest Result	Mod Z Scr	Parity Score
Oct-00								
Nov-00								
Dec-00								
Jan-01								
Feb-01								
Mar-01								
Apr-01								
May-01								
Jun-01								
Jul-01								
Aug-01	10	271	3.69%	1258	46585	2.70%	1	-0.39
Sep-01								



Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10)-- Interval Zone One and Two

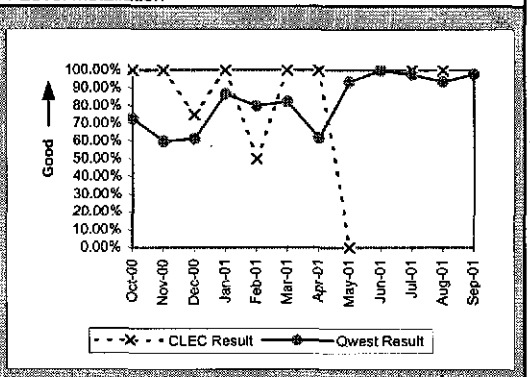
Date	CLEC Num	CLEC Denor	CLEC Result	Qwest Num	Qwest Denor	Qwest Result	Mod Z Scr	Parity Score
Oct-00	2	2	100.00%	309	1948	15.86%	2.28	0.38
Nov-00	1	8	12.50%	270	1561	17.30%	-0.36	-1.22
Dec-00	0	2	0.00%	274	1384	19.80%	-0.7	-1.43
Jan-01				295	1548	19.06%		
Feb-01	1	5	20.00%	288	1474	19.54%	0.09	-0.95
Mar-01	0	1	0.00%	286	1576	18.15%	-0.47	-1.29
Apr-01	1	3	33.33%	214	1678	12.75%	0.87	-0.47
May-01	0	7	0.00%	357	1806	19.77%	-1.31	-1.8
Jun-01	0	2	0.00%	316	1746	18.10%	-0.66	-1.4
Jul-01	0	2	0.00%	334	1901	17.57%	-0.65	-1.4
Aug-01	0	13	0.00%	330	2000	18.50%	-1.6	-1.97
Sep-01	0	2	0.00%	258	1482	17.41%	-0.65	-1.39



Checklist #5 - Unbundled Transport (UDIT) Above DS1 Level Installation

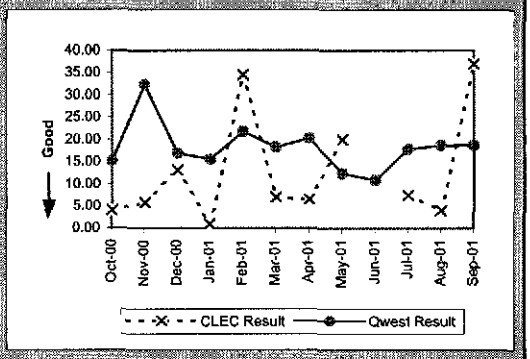
Installation Commitments Met (Percent) (OP-3)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Oct-00	1	1	100.00%	16	22	72.73%	-0.6	-1.36
Nov-00	6	6	100.00%	15	25	60.00%	-1.8	-2.09
Dec-00	6	8	75.00%	19	31	61.29%	-0.71	-1.43
Jan-01	1	1	100.00%	13	15	86.67%	-0.38	-1.23
Feb-01	1	2	50.00%	28	35	80.00%	0.78	-0.53
Mar-01	1	1	100.00%	42	51	82.35%	-0.46	-1.28
Apr-01	4	4	100.00%	13	21	61.90%	-1.44	-1.87
May-01	0	1	0.00%	29	31	93.55%	1.74	0.06
Jun-01				19	19	100.00%		
Jul-01	1	1	100.00%	39	40	97.50%	-0.16	-1.1
Aug-01	1	1	100.00%	29	31	93.55%	-0.26	-1.16
Sep-01				43	44	97.73%		



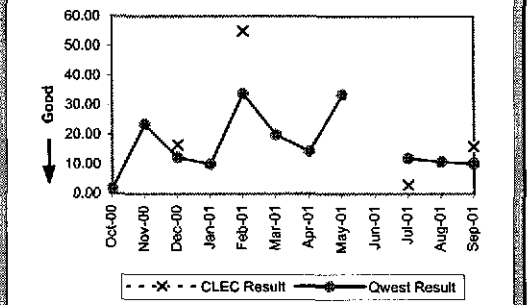
Installation Interval (Average Days) (OP-4)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Oct-00	4	1	4.00	333	22	15.14	-0.74	-1.45
Nov-00	35	6	5.83	810	25	32.40	-1.52	-1.92
Dec-00	105	8	13.12	525	31	16.94	-0.52	-1.32
Jan-01	1	1	1.00	234	15	15.60	-0.54	-1.33
Feb-01	69	2	34.50	762	35	21.77	0.95	-0.42
Mar-01	7	1	7.00	930	51	18.24	-0.54	-1.33
Apr-01	26	4	6.50	426	21	20.29	-1.76	-2.07
May-01	20	1	20.00	384	31	12.39	1.14	-0.31
Jun-01				185	17	10.88		
Jul-01	15	2	7.50	1427	80	17.84	-0.8	-1.49
Aug-01	4	1	4.00	1269	68	18.66	-1.16	-1.71
Sep-01	74	2	37.00	1798	96	18.73	1.57	-0.04



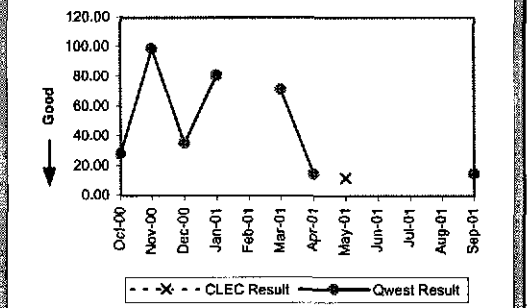
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Oct-00				5	3	1.67		
Nov-00				164	7	23.43		
Dec-00	33	2	16.50	98	8	12.25	0.4	-0.76
Jan-01				10	1	10.00		
Feb-01	55	1	55.00	237	7	33.86	0.59	-0.64
Mar-01				119	6	19.83		
Apr-01				100	7	14.29		
May-01				67	2	33.50		
Jun-01								
Jul-01	3	1	3.00	495	41	12.07	-0.41	-1.25
Aug-01				421	39	10.79		
Sep-01	32	2	16.00	527	52	10.13	0.93	-0.43



Delayed Days for Facility Reasons (Average Days) (OP-6B)-- Interval Zone One

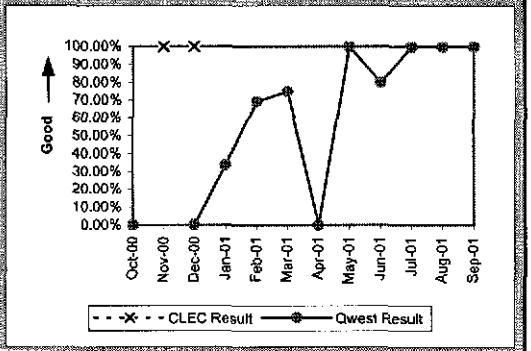
Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Oct-00				84	3	28.00		
Nov-00				297	3	99.00		
Dec-00				142	4	35.50		
Jan-01				81	1	81.00		
Feb-01								
Mar-01				215	3	71.67		
Apr-01				15	1	15.00		
May-01	12	1	12.00					
Jun-01								
Jul-01								
Aug-01								
Sep-01				15	1	15.00		



Checklist #5 - Unbundled Transport (UDIT) Above DS1 Level Installation

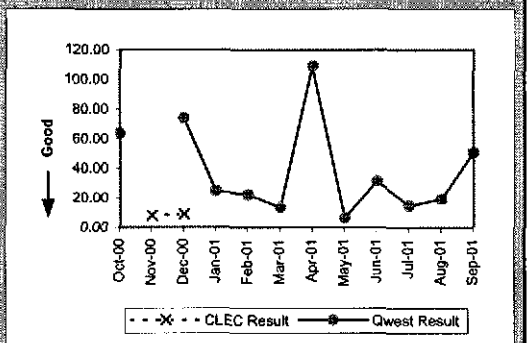
Installation Commitments Met (Percent) (OP-3)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Oct-00				0	1	0.00%		
Nov-00	1	1	100.00%					
Dec-00	1	1	100.00%	0	2	0.00%	N/A	
Jan-01				2	6	33.33%		
Feb-01				9	13	69.23%		
Mar-01				3	4	75.00%		
Apr-01				0	1	0.00%		
May-01				4	4	100.00%		
Jun-01				4	5	80.00%		
Jul-01				2	2	100.00%		
Aug-01				5	5	100.00%		
Sep-01				1	1	100.00%		



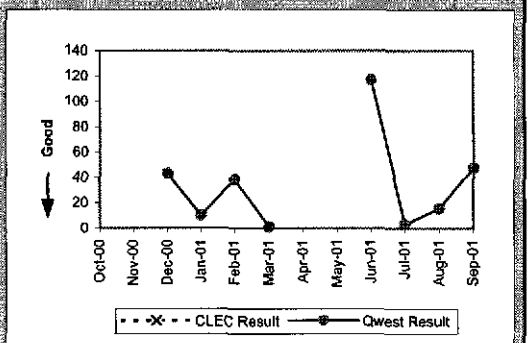
Installation Interval (Average Days) (OP-4)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Oct-00				64	1	64.00		
Nov-00	8	1	8.00					
Dec-00	9	1	9.00	148	2	74.00	-1.01	-1.62
Jan-01				148	6	24.67		
Feb-01				288	13	22.15		
Mar-01				54	4	13.50		
Apr-01				109	1	109.00		
May-01				26	4	6.50		
Jun-01				157	5	31.40		
Jul-01				322	22	14.64		
Aug-01				270	14	19.29		
Sep-01				306	6	51.00		



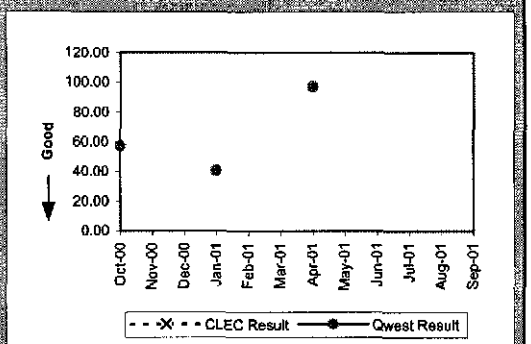
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Oct-00								
Nov-00								
Dec-00				86	2	43.00		
Jan-01				20	2	10.00		
Feb-01				153	4	38.25		
Mar-01				1	1	1.00		
Apr-01								
May-01								
Jun-01				117	1	117.00		
Jul-01				56	20	2.80		
Aug-01				155	10	15.50		
Sep-01				237	5	47.40		



Delayed Days for Facility Reasons (Average Days) (OP-6B)-- Interval Zone Two

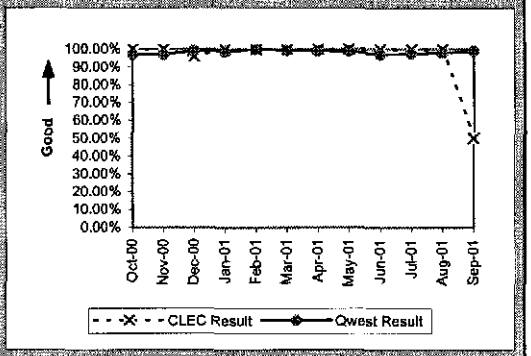
Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Oct-00				57	1	57.00		
Nov-00								
Dec-00								
Jan-01				81	2	40.50		
Feb-01								
Mar-01								
Apr-01				97	1	97.00		
May-01								
Jun-01								
Jul-01								
Aug-01								
Sep-01								



Checklist #5 - Unbundled Transport (UDIT) Above DS1 Level Installation

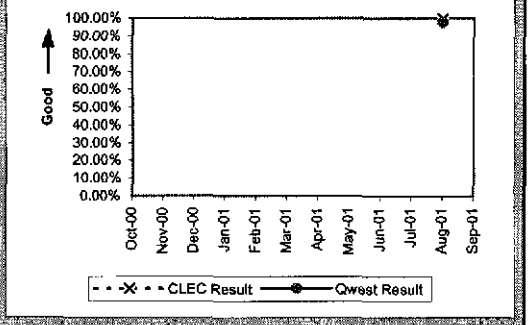
New Service Installation Quality (Percent) (OP-5)– Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Oct-00	3	3	100.00%	96	99	96.97%	-0.3	-1.18
Nov-00	12	12	100.00%	93	96	96.88%	-0.59	-1.36
Dec-00	23	24	95.83%	90	91	98.90%	1.28	-0.34
Jan-01	17	17	100.00%	75	76	98.68%	-0.43	-1.26
Feb-01	6	6	100.00%	89	89	100.00%	N/A	N/A
Mar-01	3	3	100.00%	134	135	99.26%	-0.15	-1.09
Apr-01	5	5	100.00%	118	119	99.16%	-0.2	-1.12
May-01	6	6	100.00%	80	81	98.77%	-0.26	-1.16
Jun-01	2	2	100.00%	68	70	97.14%	-0.24	-1.15
Jul-01	1	1	100.00%	79	81	97.53%	-0.16	-1.1
Aug-01	2	2	100.00%	91	93	97.85%	-0.21	-1.13
Sep-01	1	2	50.00%	92	93	98.92%	6.64	0.28



New Service Installation Quality (Percent) (OP-5*)– Interval Zone One and Two

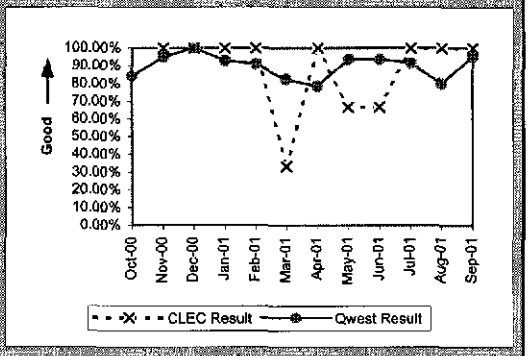
Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Oct-00								
Nov-00								
Dec-00								
Jan-01								
Feb-01								
Mar-01								
Apr-01								
May-01								
Jun-01								
Jul-01								
Aug-01	2	2	100.00%	91	93	97.85%	-0.21	-1.13
Sep-01								



Checklist #5 - Unbundled Transport (UDIT) Above DS1 Level Repair

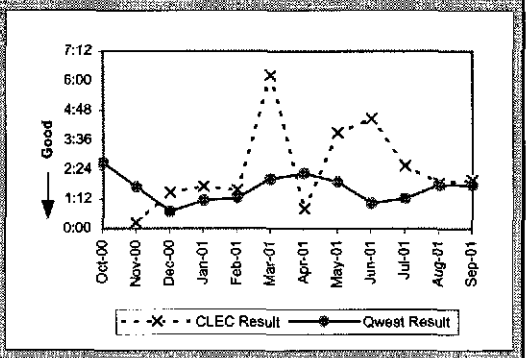
All Troubles Cleared within 4 hours (Percent) (MR-5)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Oct-00				16	19	84.21%		
Nov-00	1	1	100.00%	19	20	95.00%	-0.22	-1.14
Dec-00	3	3	100.00%	15	15	100.00%	N/A	N/A
Jan-01	4	4	100.00%	13	14	92.86%	-0.49	-1.3
Feb-01	1	1	100.00%	10	11	90.91%	-0.3	-1.18
Mar-01	1	3	33.33%	14	17	82.35%	1.51	-0.08
Apr-01	1	1	100.00%	11	14	78.57%	-0.5	-1.31
May-01	2	3	66.67%	15	16	93.75%	1.02	-0.38
Jun-01	2	3	66.67%	15	16	93.75%	1.02	-0.38
Jul-01	1	1	100.00%	11	12	91.67%	-0.29	-1.18
Aug-01	1	1	100.00%	20	25	80.00%	-0.49	-1.3
Sep-01	1	1	100.00%	21	22	95.45%	-0.21	-1.13



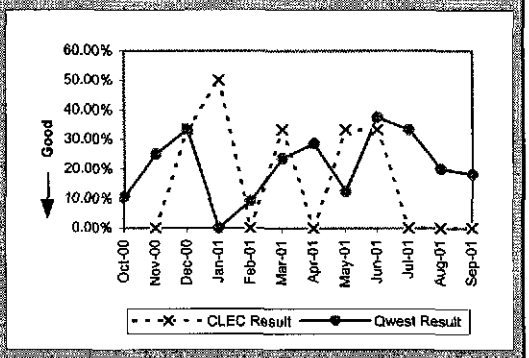
Mean Time to Restore (Hours:Minutes) (MR-6)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Oct-00				50:52	19	2:41		
Nov-00	0:15	1	0:15	33:53	20	1:42	-0.97	-1.59
Dec-00	4:26	3	1:29	10:37	15	0:42	2.06	0.25
Jan-01	6:54	4	1:44	16:07	14	1:09	0.87	-0.47
Feb-01	1:34	1	1:34	13:50	11	1:15	0.79	-0.52
Mar-01	18:42	3	6:14	34:41	17	2:02	1.84	0.12
Apr-01	0:49	1	0:49	31:28	14	2:15	-0.49	-1.3
May-01	11:42	3	3:54	30:23	16	1:54	1.5	-0.09
Jun-01	13:23	3	4:28	16:36	16	1:02	1.93	0.17
Jul-01	2:34	1	2:34	14:52	12	1:14	1	-0.39
Aug-01	1:51	1	1:51	44:27	25	1:47	0.28	-0.83
Sep-01	1:59	1	1:59	38:56	22	1:46	0.31	-0.81



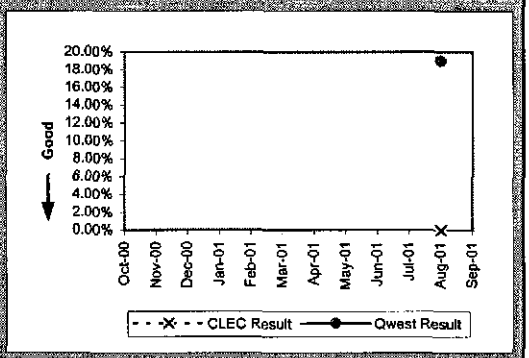
Repair Repeat Report Rate (Percent) (MR-7)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Oct-00				2	19	10.53%		
Nov-00	0	1	0.00%	5	20	25.00%	-0.56	-1.34
Dec-00	1	3	33.33%	5	15	33.33%		
Jan-01	2	4	50.00%	0	14	0.00%	N/A	0.3
Feb-01	0	1	0.00%	1	11	9.09%	-0.3	-1.18
Mar-01	1	3	33.33%	4	17	23.53%	0.26	-0.84
Apr-01	0	1	0.00%	4	14	28.57%	-0.61	-1.37
May-01	1	3	33.33%	2	16	12.50%	0.7	-0.58
Jun-01	1	3	33.33%	6	16	37.50%	-0.14	-1.08
Jul-01	0	1	0.00%	4	12	33.33%	-0.68	-1.41
Aug-01	0	1	0.00%	5	25	20.00%	-0.49	-1.3
Sep-01	0	1	0.00%	4	22	18.18%	-0.46	-1.28



Repair Repeat Report Rate (Percent) (MR-7*)-- Interval Zone One

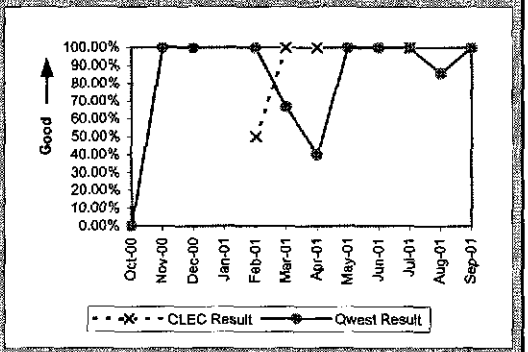
Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Oct-00								
Nov-00								
Dec-00								
Jan-01								
Feb-01								
Mar-01								
Apr-01								
May-01								
Jun-01								
Jul-01								
Aug-01	0	1	0.00%	4	21	19.05%	-0.47	-1.29
Sep-01								



Checklist #5 - Unbundled Transport (UDIT) Above DS1 Level Repair

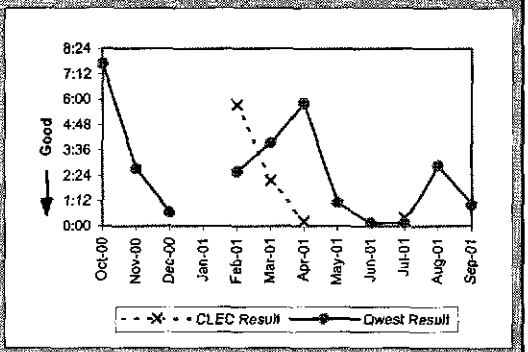
All Troubles Cleared within 4 hours (Percent) (MR-5)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Oct-00				0	2	0.00%		
Nov-00				3	3	100.00%		
Dec-00				2	2	100.00%		
Jan-01								
Feb-01	1	2	50.00%	1	1	100.00%	N/A	-0.8
Mar-01	1	1	100.00%	2	3	66.67%	-0.61	-1.37
Apr-01	1	1	100.00%	2	5	40.00%	-1.12	-1.68
May-01				1	1	100.00%		
Jun-01				2	2	100.00%		
Jul-01	1	1	100.00%	1	1	100.00%	N/A	N/A
Aug-01				6	7	85.71%		
Sep-01				5	5	100.00%		



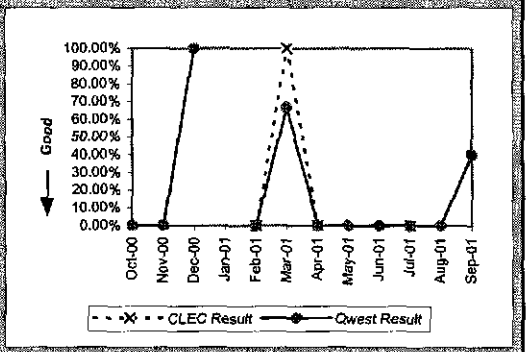
Mean Time to Restore (Hours:Minutes) (MR-6)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Oct-00				15:22	2	7:41		
Nov-00				8:13	3	2:44		
Dec-00				1:20	2	0:40		
Jan-01								
Feb-01	11:28	2	5:44	2:36	1	2:36		
Mar-01	2:10	1	2:10	11:52	3	3:57	-0.35	-1.21
Apr-01	0:14	1	0:14	29:07	5	5:49	-1.09	-1.66
May-01				1:06	1	1:06		
Jun-01				0:20	2	0:10		
Jul-01	0:24	1	0:24	0:10	1	0:10		
Aug-01				20:02	7	2:52		
Sep-01				5:10	5	1:02		



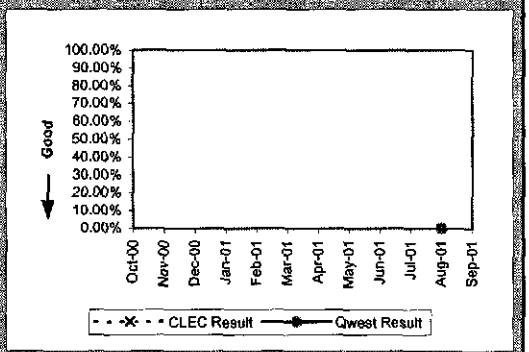
Repair Repeat Report Rate (Percent) (MR-7)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Oct-00				0	2	0.00%		
Nov-00				0	3	0.00%		
Dec-00				2	2	100.00%		
Jan-01								
Feb-01	0	2	0.00%	0	1	0.00%	N/A	N/A
Mar-01	1	1	100.00%	2	3	66.67%	0.17	-0.9
Apr-01	0	1	0.00%	0	5	0.00%	N/A	N/A
May-01				0	1	0.00%		
Jun-01				0	2	0.00%		
Jul-01	0	1	0.00%	0	1	0.00%	N/A	N/A
Aug-01				0	7	0.00%		
Sep-01				2	5	40.00%		



Repair Repeat Report Rate (Percent) (MR-7*)-- Interval Zone Two

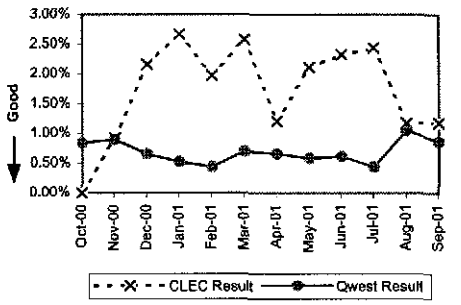
Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Oct-00								
Nov-00								
Dec-00								
Jan-01								
Feb-01								
Mar-01								
Apr-01								
May-01								
Jun-01								
Jul-01								
Aug-01				0	7	0.00%		
Sep-01								



Checklist #5 - Unbundled Transport (UDIT) Above DS1 Level Repair

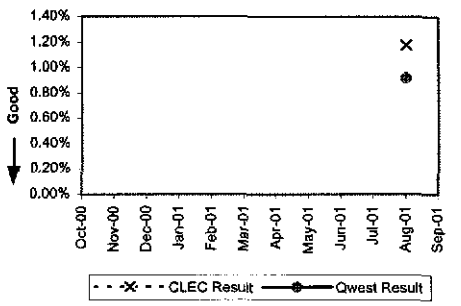
Trouble Rate (Percent) (MR-8)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Oct-00	0	85	0.00%	21	2494	0.84%	-0.84	-1.51
Nov-00	1	109	0.92%	23	2566	0.90%	0.02	-0.89
Dec-00	3	139	2.16%	17	2628	0.65%	2.17	0.13
Jan-01	4	150	2.67%	14	2684	0.52%	3.55	0.51
Feb-01	3	152	1.97%	12	2760	0.43%	2.81	0.24
Mar-01	4	155	2.58%	20	2853	0.70%	2.73	0.28
Apr-01	2	166	1.20%	19	2880	0.66%	0.84	-0.51
May-01	3	142	2.11%	17	2929	0.58%	2.35	0.11
Jun-01	3	129	2.33%	18	2929	0.61%	2.43	0.14
Jul-01	2	82	2.44%	13	2987	0.44%	2.72	0.15
Aug-01	1	85	1.18%	32	3049	1.05%	0.11	-0.88
Sep-01	1	85	1.18%	27	3126	0.86%	0.31	-0.78



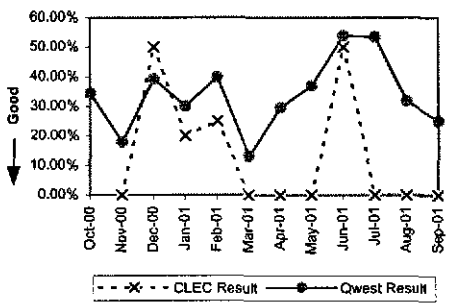
Trouble Rate (Percent) (MR-8*)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Oct-00								
Nov-00								
Dec-00								
Jan-01								
Feb-01								
Mar-01								
Apr-01								
May-01								
Jun-01								
Jul-01								
Aug-01	1	85	1.18%	28	3049	0.92%	0.25	-0.81
Sep-01								



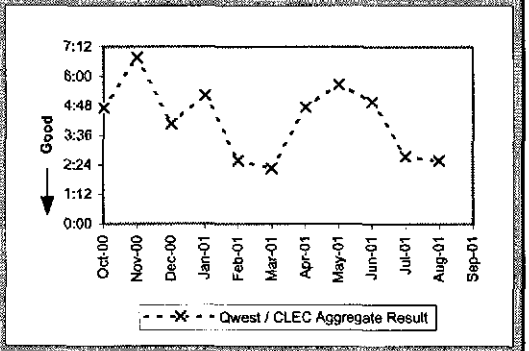
Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Oct-00				11	32	34.38%		
Nov-00	0	1	0.00%	5	28	17.86%	-0.46	-1.28
Dec-00	3	6	50.00%	11	28	39.29%	0.54	-0.67
Jan-01	1	5	20.00%	6	20	30.00%	-0.44	-1.27
Feb-01	1	4	25.00%	8	20	40.00%	-0.56	-1.34
Mar-01	0	4	0.00%	3	23	13.04%	-0.71	-1.43
Apr-01	0	2	0.00%	8	27	29.63%	-0.89	-1.54
May-01	0	3	0.00%	10	27	37.04%	-1.26	-1.77
Jun-01	3	6	50.00%	21	39	53.85%	-0.18	-1.11
Jul-01	0	2	0.00%	15	28	53.57%	-1.47	-1.89
Aug-01	0	1	0.00%	15	47	31.91%	-0.68	-1.41
Sep-01	0	1	0.00%	9	36	25.00%	-0.57	-1.35



Checklist #7 - E911

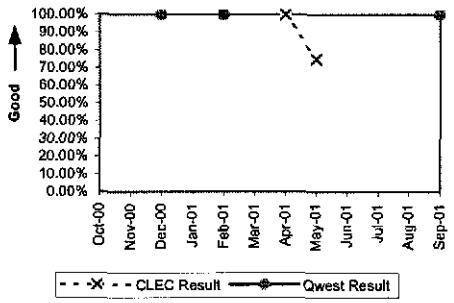
Time to Update Databases (Hours:Minutes) (DB-1 A)	
Date	Qwest / CLEC Aggregate Result
Oct-00	4:43
Nov-00	6:46
Dec-00	4:04
Jan-01	5:14
Feb-01	2:35
Mar-01	2:16
Apr-01	4:45
May-01	5:40
Jun-01	4:58
Jul-01	2:45
Aug-01	2:34
Sep-01	



Checklist #7 - E911/911 Trunk Installation

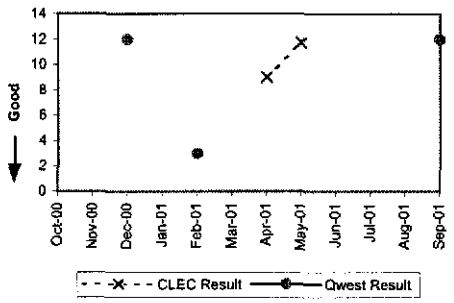
Installation Commitments Met (Percent) (OP-3)-- Interval Zone One

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00									
Nov-00									
Dec-00					1	1	100.00%		
Jan-01									
Feb-01					1	1	100.00%		
Mar-01									
Apr-01	1	1	100.00%	0.00%					
May-01	3	4	75.00%	43.30%					
Jun-01									
Jul-01									
Aug-01									
Sep-01					2	2	100.00%		



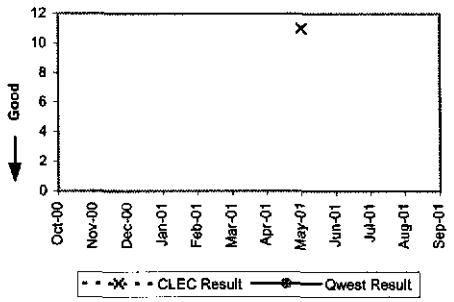
Installation Interval (Average Days) (OP-4)-- Interval Zone One

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00									
Nov-00									
Dec-00					12	1	12.00		
Jan-01									
Feb-01					3	1	3.00		
Mar-01									
Apr-01	9	1	9.00						
May-01	47	4	11.75	5.50					
Jun-01									
Jul-01									
Aug-01									
Sep-01					24	2	12.00		



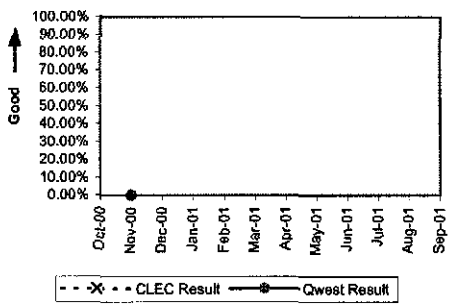
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A)-- Interval Zone One

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00									
Nov-00									
Dec-00									
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01	11	1	11.00						
Jun-01									
Jul-01									
Aug-01									
Sep-01									



Installation Commitments Met (Percent) (OP-3)-- Interval Zone Two

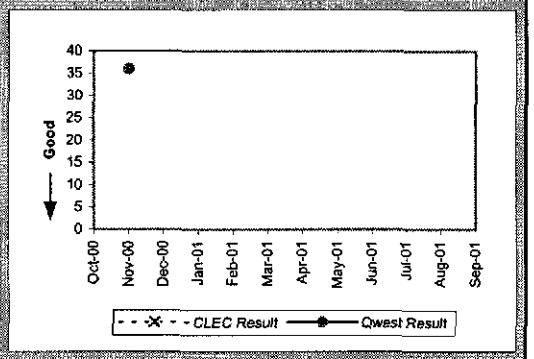
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00									
Nov-00					0	1	0.00%		
Dec-00									
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01									
Sep-01									



Checklist #7 - E911/911 Trunk Installation

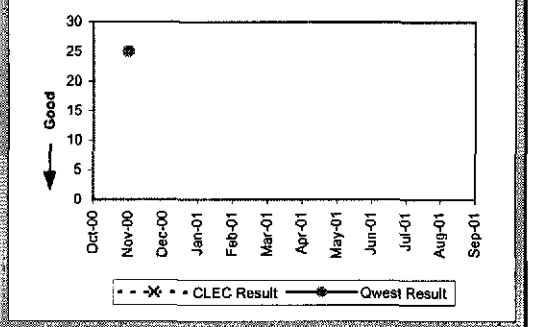
Installation Interval (Average Days) (OP-4)-- Interval Zone Two

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00									
Nov-00					36	1	36.00		
Dec-00									
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01									
Sep-01									



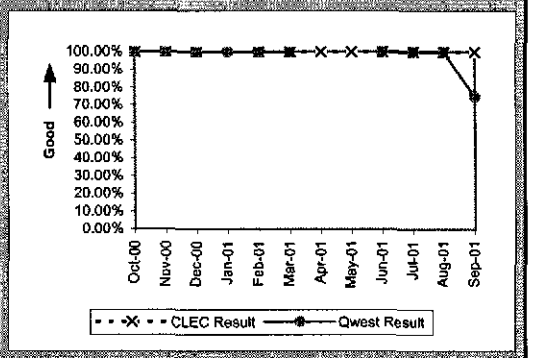
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A)-- Interval Zone Two

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00									
Nov-00					25	1	25.00		
Dec-00									
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01									
Sep-01									



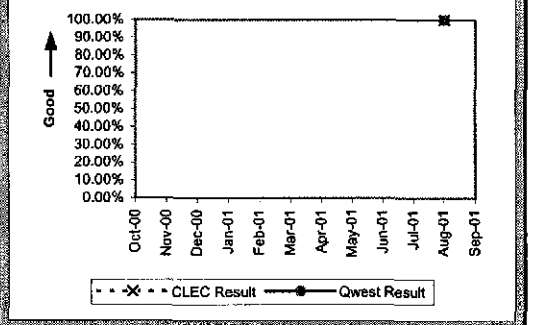
New Service Installation Quality (Percent) (OP-5)-- Interval Zone One and Two

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	2	2	100.00%	0.00%	4	4	100.00%	N/A	N/A
Nov-00	7	7	100.00%	0.00%	5	5	100.00%	N/A	N/A
Dec-00	7	7	100.00%	0.00%	2	2	100.00%	N/A	N/A
Jan-01					1	1	100.00%		
Feb-01	4	4	100.00%	0.00%	1	1	100.00%	N/A	N/A
Mar-01	4	4	100.00%	0.00%	1	1	100.00%	N/A	N/A
Apr-01	4	4	100.00%	0.00%					
May-01	6	6	100.00%	0.00%					
Jun-01	4	4	100.00%	0.00%	2	2	100.00%	N/A	N/A
Jul-01	5	5	100.00%	0.00%	3	3	100.00%	N/A	N/A
Aug-01	5	5	100.00%	0.00%	3	3	100.00%	N/A	N/A
Sep-01	4	4	100.00%	0.00%	3	4	75.00%	-0.82	-1.5



New Service Installation Quality (Percent) (OP-5*)-- Interval Zone One and Two

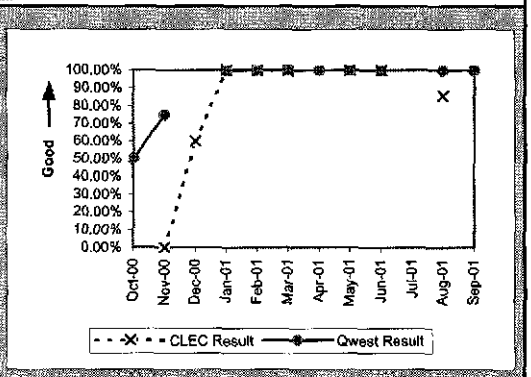
Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00									
Nov-00									
Dec-00									
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	5	5	100.00%	0.00%	3	3	100.00%	N/A	N/A
Sep-01									



Checklist #7 - E911/911 Trunk Repair

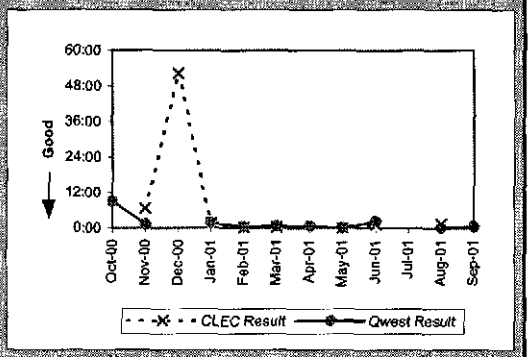
All Troubles Cleared within 4 hours (Percent) (MR-5)-- Interval Zone One

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Score
Oct-00					1	2	50.00%		
Nov-00	0	2	0.00%	0.00%	3	4	75.00%	1.42	-0.14
Dec-00	3	5	60.00%	48.99%					
Jan-01	5	5	100.00%	0.00%	3	3	100.00%	N/A	N/A
Feb-01	1	1	100.00%	0.00%	1	1	100.00%	N/A	N/A
Mar-01	1	1	100.00%	0.00%	3	3	100.00%	N/A	N/A
Apr-01					2	2	100.00%		
May-01	1	1	100.00%	0.00%	5	5	100.00%	N/A	N/A
Jun-01	8	8	100.00%	0.00%	5	5	100.00%	N/A	N/A
Jul-01									
Aug-01	6	7	85.71%	34.99%	2	2	100.00%	N/A	-0.91
Sep-01					4	4	100.00%		



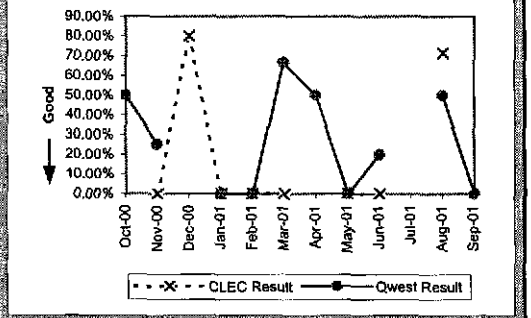
Mean Time to Restore (Hours:Minutes) (MR-6)-- Interval Zone One

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Score
Oct-00					18:19	2	9:10		
Nov-00	13:18	2	6:39	0:47	5:04	4	1:16	2.59	0.57
Dec-00	261:48	5	52:22	71:16					
Jan-01	8:22	5	1:40	0:51	5:14	3	1:45	-0.08	-1.05
Feb-01	0:14	1	0:14		0:34	1	0:34		
Mar-01	0:23	1	0:23		2:06	3	0:42	-0.33	-1.2
Apr-01					1:31	2	0:45		
May-01	0:01	1	0:01		0:43	5	0:09	-0.76	-1.46
Jun-01	10:08	8	1:16	1:34	11:39	5	2:20	-1.74	-2.06
Jul-01									
Aug-01	10:13	7	1:28	3:14	0:30	2	0:15	-0.2	-1.12
Sep-01					2:05	4	0:31		



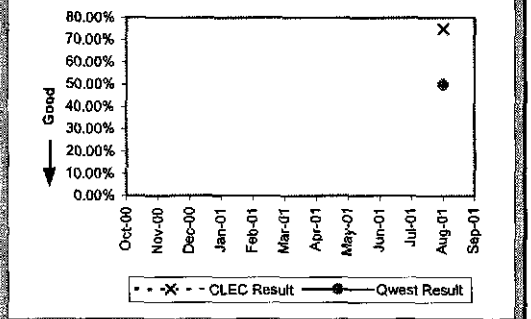
Repair Repeat Report Rate (Percent) (MR-7)-- Interval Zone One

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Score
Oct-00					1	2	50.00%		
Nov-00	0	2	0.00%	0.00%	1	4	25.00%	-0.67	-1.41
Dec-00	4	5	80.00%	40.00%					
Jan-01	0	5	0.00%	0.00%	0	3	0.00%	N/A	N/A
Feb-01	0	1	0.00%	0.00%	0	1	0.00%	N/A	N/A
Mar-01	0	1	0.00%	0.00%	2	3	66.67%	-1.22	-1.74
Apr-01					1	2	50.00%		
May-01	0	1	0.00%	0.00%	0	5	0.00%	N/A	N/A
Jun-01	0	8	0.00%	0.00%	1	5	20.00%	-0.88	-1.53
Jul-01									
Aug-01	5	7	71.43%	45.18%	1	2	50.00%	0.35	-0.79
Sep-01					0	4	0.00%		



Repair Repeat Report Rate (Percent) (MR-7*)-- Interval Zone One

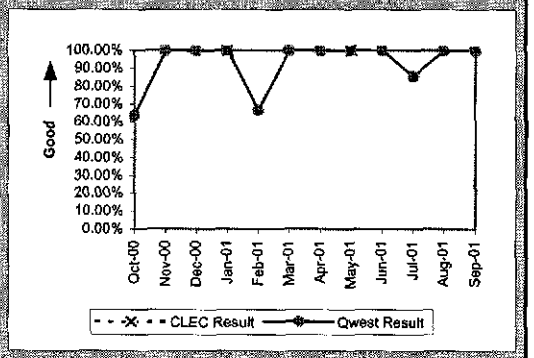
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Score
Oct-00									
Nov-00									
Dec-00									
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	3	4	75.00%	43.30%	1	2	50.00%	0.32	-0.8
Sep-01									



Checklist #7 - E911/911 Trunk Repair

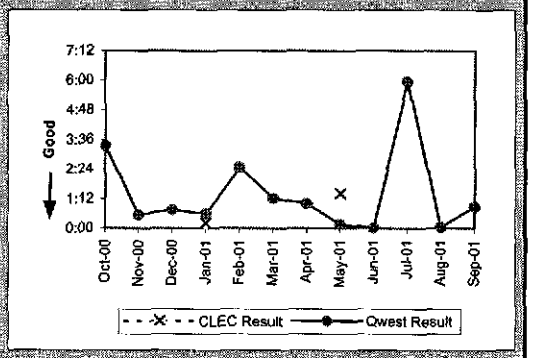
All Troubles Cleared within 4 hours (Percent) (MR-5)-- Interval Zone Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Score
Oct-00					7	11	63.64%		
Nov-00					7	7	100.00%		
Dec-00					2	2	100.00%		
Jan-01	3	3	100.00%	0.00%	3	3	100.00%	N/A	N/A
Feb-01					2	3	66.67%		
Mar-01					2	2	100.00%		
Apr-01					3	3	100.00%		
May-01	1	1	100.00%	0.00%	2	2	100.00%	N/A	N/A
Jun-01					1	1	100.00%		
Jul-01					6	7	85.71%		
Aug-01					1	1	100.00%		
Sep-01					3	3	100.00%		



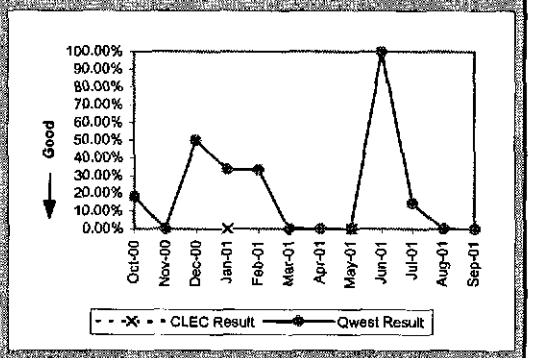
Mean Time to Restore (Hours:Minutes) (MR-6)-- Interval Zone Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Score
Oct-00					36:47	11	3:21		
Nov-00					3:49	7	0:33		
Dec-00					1:29	2	0:45		
Jan-01	0:38	3	0:13	0:06	1:46	3	0:35	-0.72	-1.44
Feb-01					7:24	3	2:28		
Mar-01					2:26	2	1:13		
Apr-01					3:00	3	1:00		
May-01	1:25	1	1:25		0:21	2	0:10	0.68	-0.58
Jun-01					0:01	1	0:01		
Jul-01					41:37	7	5:57		
Aug-01					0:02	1	0:02		
Sep-01					2:37	3	0:52		



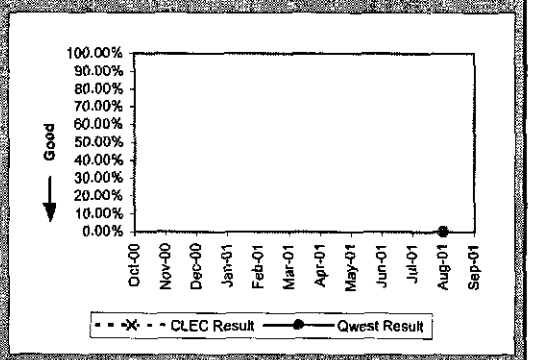
Repair Repeat Report Rate (Percent) (MR-7)-- Interval Zone Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Score
Oct-00					2	11	18.18%		
Nov-00					0	7	0.00%		
Dec-00					1	2	50.00%		
Jan-01	0	3	0.00%	0.00%	1	3	33.33%	-0.87	-1.53
Feb-01					1	3	33.33%		
Mar-01					0	2	0.00%		
Apr-01					0	3	0.00%		
May-01	0	1	0.00%	0.00%	0	2	0.00%	N/A	N/A
Jun-01					1	1	100.00%		
Jul-01					1	7	14.29%		
Aug-01					0	1	0.00%		
Sep-01					0	3	0.00%		



Repair Repeat Report Rate (Percent) (MR-7*)-- Interval Zone Two

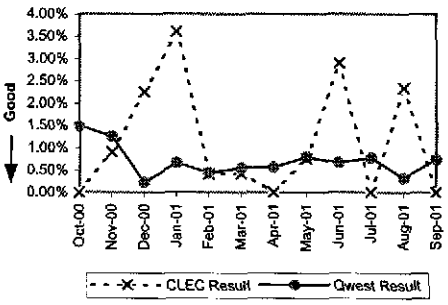
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Score
Oct-00									
Nov-00									
Dec-00									
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01					0	1	0.00%		
Sep-01									



Checklist #7 - E911/911 Trunk Repair

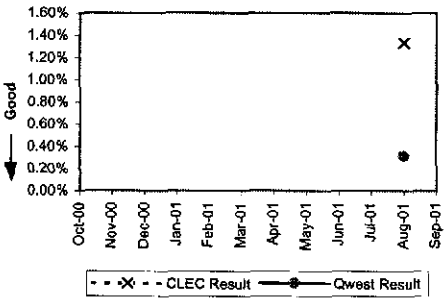
Trouble Rate (Percent) (MR-8)– Interval Zone One and Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Score
Oct-00	0	196	0.00%	0.00%	13	874	1.49%	-1.55	-1.95
Nov-00	2	222	0.90%	9.45%	11	884	1.24%	-0.41	-1.25
Dec-00	5	222	2.25%	14.84%	2	910	0.22%	5.8	0.76
Jan-01	8	222	3.60%	18.64%	6	910	0.66%	4.86	0.82
Feb-01	1	244	0.41%	6.39%	4	912	0.44%	-0.06	-1.04
Mar-01	1	238	0.42%	6.47%	5	912	0.55%	-0.24	-1.14
Apr-01	0	257	0.00%	0.00%	5	888	0.56%	-1.06	-1.65
May-01	2	266	0.75%	8.64%	7	888	0.79%	-0.06	-1.04
Jun-01	8	276	2.90%	16.78%	6	903	0.66%	4	0.6
Jul-01	0	289	0.00%	0.00%	7	910	0.77%	-1.3	-1.79
Aug-01	7	299	2.34%	15.12%	3	948	0.32%	5.43	0.75
Sep-01	0	308	0.00%	0.00%	7	956	0.73%	-1.31	-1.8



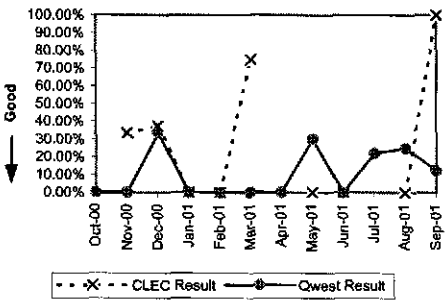
Trouble Rate (Percent) (MR-8*)– Interval Zone One and Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Score
Oct-00									
Nov-00									
Dec-00									
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	4	299	1.34%	11.49%	3	948	0.32%	2.74	0.1
Sep-01									



Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10)– Interval Zone One and Two

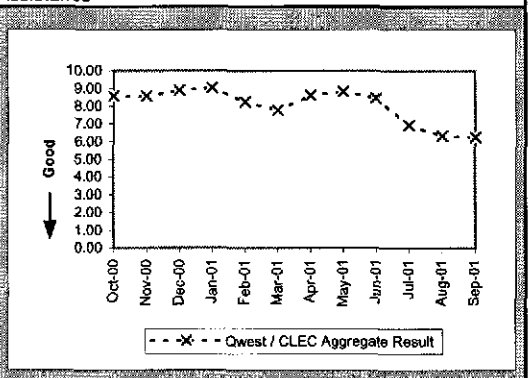
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Score
Oct-00					0	13	0.00%		
Nov-00	1	3	33.33%	47.14%	0	11	0.00%	N/A	0.33
Dec-00	3	8	37.50%	48.41%	1	3	33.33%	-0.06	-1.04
Jan-01	0	8	0.00%	0.00%	0	6	0.00%	N/A	N/A
Feb-01	0	1	0.00%	0.00%	0	4	0.00%	N/A	N/A
Mar-01	3	4	75.00%	43.30%	0	5	0.00%	N/A	0.27
Apr-01					0	5	0.00%		
May-01	0	2	0.00%	0.00%	3	10	30.00%	-0.85	-1.51
Jun-01	0	8	0.00%	0.00%	0	6	0.00%	N/A	N/A
Jul-01					2	9	22.22%		
Aug-01	0	7	0.00%	0.00%	1	4	25.00%	-0.92	-1.56
Sep-01	1	1	100.00%	0.00%	1	8	12.50%	1.29	-0.21



Checklist #7 - Operator Services - Directory Assistance

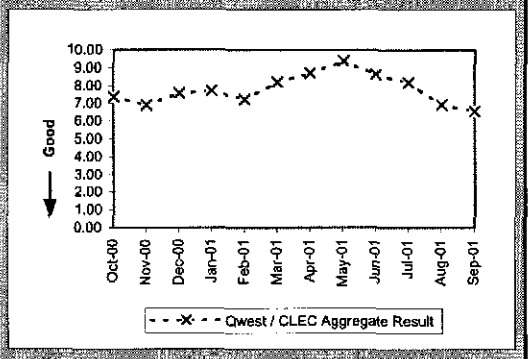
Speed of Answer - Directory Assistance (Avg Sec) (DA-1)

Date	Qwest / CLEC Aggregate Result
Oct-00	8.57
Nov-00	8.58
Dec-00	8.90
Jan-01	9.05
Feb-01	8.26
Mar-01	7.79
Apr-01	8.63
May-01	8.84
Jun-01	8.47
Jul-01	6.94
Aug-01	6.32
Sep-01	6.25



Speed of Answer - Operator Services (Avg Sec) (OS-1)

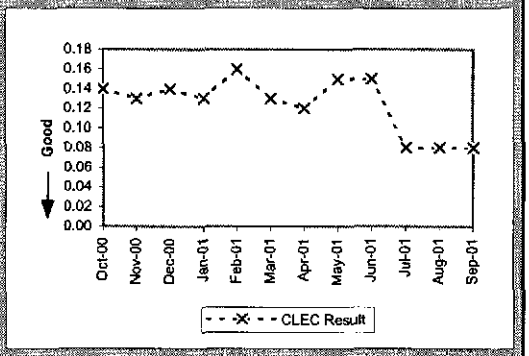
Date	Qwest / CLEC Aggregate Result
Oct-00	7.37
Nov-00	6.91
Dec-00	7.58
Jan-01	7.72
Feb-01	7.24
Mar-01	8.20
Apr-01	8.70
May-01	9.37
Jun-01	8.63
Jul-01	8.17
Aug-01	6.93
Sep-01	6.56



Checklist #8 - Directory Listings

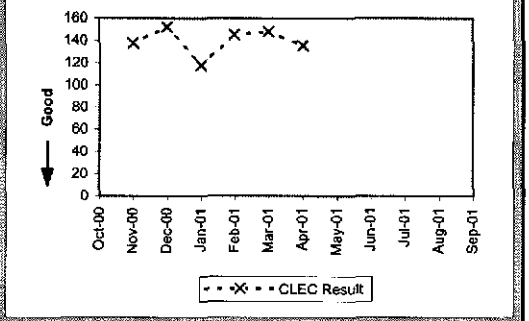
Time to Update Databases (Avg Sec) (DB-1 C-1)

Date	CLEC Result
Oct-00	0.14
Nov-00	0.13
Dec-00	0.14
Jan-01	0.13
Feb-01	0.16
Mar-01	0.13
Apr-01	0.12
May-01	0.15
Jun-01	0.15
Jul-01	0.08
Aug-01	0.08
Sep-01	0.08



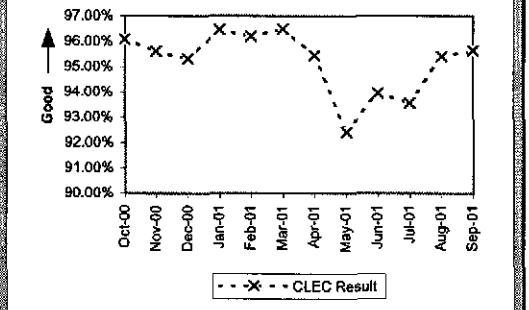
Time to Update Databases (Avg Sec) (DB-1 C-2)

Date	CLEC Result
Oct-00	
Nov-00	137.89
Dec-00	152.29
Jan-01	118.02
Feb-01	145.32
Mar-01	148.11
Apr-01	135.73
May-01	
Jun-01	
Jul-01	
Aug-01	
Sep-01	



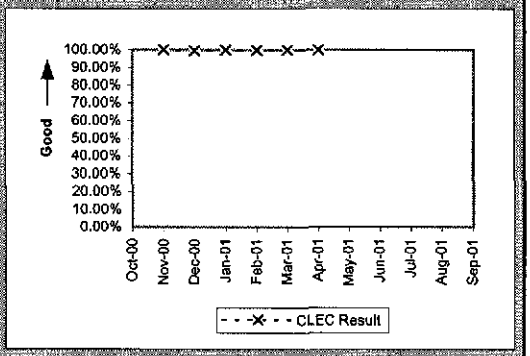
Accurate Database Updates (Percent) (DB-2 C-1)

Date	CLEC Result
Oct-00	96.09%
Nov-00	95.61%
Dec-00	95.31%
Jan-01	96.46%
Feb-01	96.20%
Mar-01	96.49%
Apr-01	95.45%
May-01	92.43%
Jun-01	93.96%
Jul-01	93.57%
Aug-01	95.42%
Sep-01	95.66%



Checklist #8 - Directory Listings

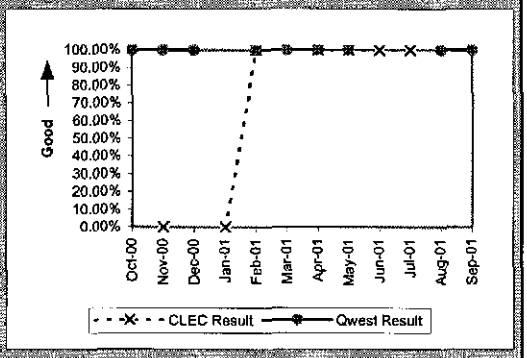
Accurate Database Updates (Percent) (DB-2 C-2)	
Date	CLEC Result
Oct-00	
Nov-00	99.98%
Dec-00	99.44%
Jan-01	99.99%
Feb-01	99.83%
Mar-01	99.95%
Apr-01	99.89%
May-01	
Jun-01	
Jul-01	
Aug-01	
Sep-01	



Checklist #9 - NXX Code Activation

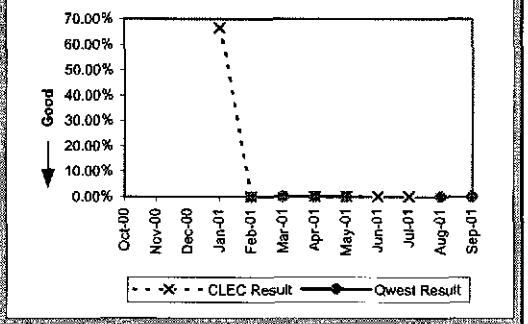
NXX Code Activation (Percent) (NP-1 A)

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result
Oct-00				6	6	100.00%
Nov-00	0	1	0.00%	2	2	100.00%
Dec-00				1	1	100.00%
Jan-01	0	1	0.00%			
Feb-01	3	3	100.00%	1	1	100.00%
Mar-01				1	1	100.00%
Apr-01	1	1	100.00%	3	3	100.00%
May-01	1	1	100.00%	1	1	100.00%
Jun-01	7	7	100.00%			
Jul-01	7	7	100.00%			
Aug-01				1	1	100.00%
Sep-01				1	1	100.00%



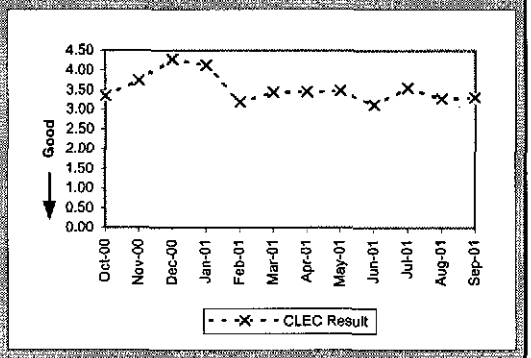
NXX Code Activation - Facility Delays (Percent) (NP-1 B)

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result
Oct-00						
Nov-00						
Dec-00						
Jan-01	2	3	66.67%			
Feb-01	0	3	0.00%	0	1	0.00%
Mar-01				0	1	0.00%
Apr-01	0	1	0.00%	0	3	0.00%
May-01	0	1	0.00%	0	1	0.00%
Jun-01	0	7	0.00%			
Jul-01	0	7	0.00%			
Aug-01				0	1	0.00%
Sep-01				0	1	0.00%



Checklist #10 - Databases and Signaling

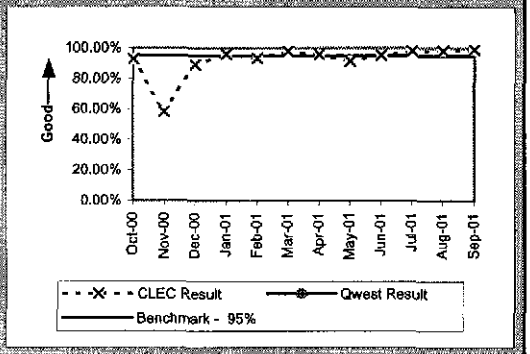
Time to Update Databases (Avg Sec) LIDB (DB-1 B)	
Date	CLEC Result
Oct-00	3.35
Nov-00	3.74
Dec-00	4.28
Jan-01	4.13
Feb-01	3.19
Mar-01	3.44
Apr-01	3.46
May-01	3.48
Jun-01	3.12
Jul-01	3.55
Aug-01	3.28
Sep-01	3.31



Checklist #11 - Number Portability

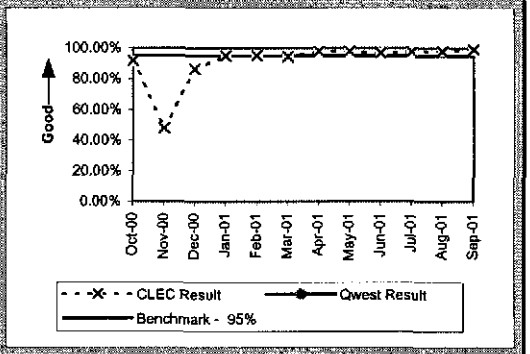
Number Portability Timeliness (Percent) (OP-8 B)

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	191	206	92.72%	25.98%					
Nov-00	158	272	58.09%	49.34%					
Dec-00	380	426	89.20%	31.04%					
Jan-01	845	880	96.02%	19.54%					
Feb-01	977	1047	93.31%	24.98%					
Mar-01	1516	1551	97.74%	14.85%					
Apr-01	1064	1110	95.86%	19.93%					
May-01	987	1082	91.22%	28.30%					
Jun-01	1016	1065	95.40%	20.95%					
Jul-01	1143	1166	98.03%	13.91%					
Aug-01	1136	1156	98.27%	13.04%					
Sep-01	1043	1053	99.05%	9.70%					



Percentage of LNP Triggers Set Prior to the Frame Due Time (Percent) (OP-8C)

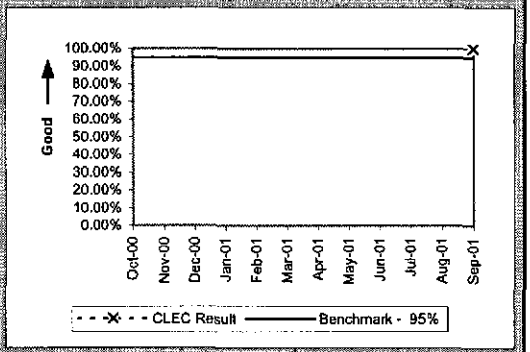
Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	2123	2313	91.79%	27.46%					
Nov-00	762	1590	47.92%	49.96%					
Dec-00	1863	2156	86.41%	34.27%					
Jan-01	2409	2534	95.07%	21.66%					
Feb-01	3242	3406	95.19%	21.41%					
Mar-01	4537	4794	94.64%	22.52%					
Apr-01	5119	5229	97.90%	14.35%					
May-01	5261	5371	97.95%	14.16%					
Jun-01	4188	4319	96.97%	17.15%					
Jul-01	4615	4722	97.73%	14.88%					
Aug-01	6221	6331	98.26%	13.07%					
Sep-01	5735	5764	99.50%	7.08%					



Checklist #13 - Reciprocal Compensation

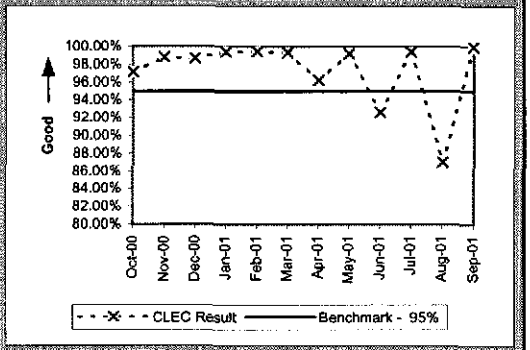
Billing Accuracy - Adjustments for Errors (Percent) Reciprocal Compensation (BI-3B)

Date	CLEC Num	CLEC Denom	CLEC Result
Oct-00			
Nov-00			
Dec-00			
Jan-01			
Feb-01			
Mar-01			
Apr-01			
May-01			
Jun-01			
Jul-01			
Aug-01			
Sep-01	135666.21	135666.21	100.00%



Billing Completeness (Percent) Reciprocal Compensation (BI-4B)

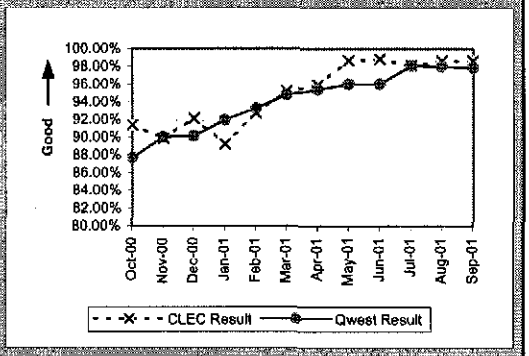
Date	CLEC Num	CLEC Denom	CLEC Result
Oct-00	178720.49	183917.77	97.17%
Nov-00	197454.94	199802.21	98.83%
Dec-00	187523.79	190025.56	98.68%
Jan-01	159575.74	160483.48	99.43%
Feb-01	179909	180856.41	99.48%
Mar-01	161751.9	162845.79	99.33%
Apr-01	155679.59	161805.25	96.21%
May-01	132061.76	133129.03	99.20%
Jun-01	146616.9	158274.97	92.63%
Jul-01	141529.19	142435.31	99.36%
Aug-01	172305.4	197975.45	87.03%
Sep-01	135711.97	135757.74	99.97%



Checklist #14 - Resale - Residence Installation

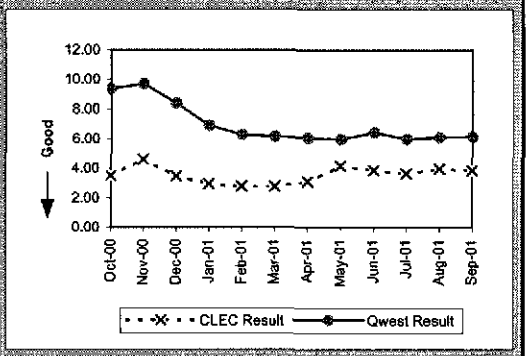
Installation Commitments Met (Percent) (OP-3)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	638	698	91.40%	28.03%	17695	20174	87.71%	-2.92	-2.78
Nov-00	606	674	89.91%	30.12%	19257	21385	90.05%	0.12	-0.93
Dec-00	480	521	92.13%	26.93%	19555	21694	90.14%	-1.51	-1.92
Jan-01	415	465	89.25%	30.98%	21643	23535	91.96%	2.05	0.25
Feb-01	470	507	92.70%	26.01%	18978	20349	93.26%	0.5	-0.7
Mar-01	501	526	95.25%	21.28%	20245	21352	94.82%	-0.44	-1.27
Apr-01	404	421	95.96%	19.68%	18070	18937	95.42%	-0.52	-1.32
May-01	516	523	98.66%	11.49%	20680	21535	96.03%	-3.05	-2.85
Jun-01	512	518	98.84%	10.70%	21240	22115	96.04%	-3.23	-2.96
Jul-01	529	539	98.14%	13.49%	22192	22617	98.12%	-0.04	-1.02
Aug-01	514	521	98.66%	11.51%	26500	27034	98.02%	-1.03	-1.62
Sep-01	362	367	98.64%	11.59%	20158	20599	97.86%	-1.02	-1.62



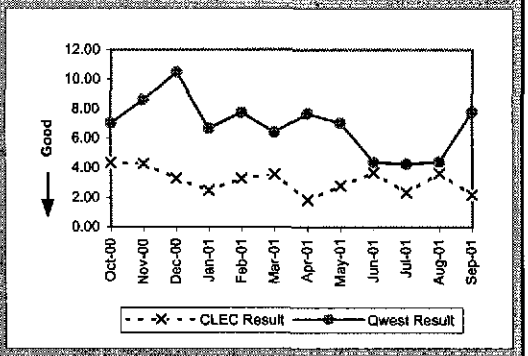
Installation Interval (Average Days) (OP-4)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	2464	698	3.53	3.76	189232	20172	9.38	-10.25	-7.23
Nov-00	3103	674	4.60	6.09	207566	21376	9.71	-8.52	-6.18
Dec-00	1817	521	3.49	4.51	182005	21687	8.39	-8.02	-5.87
Jan-01	1370	465	2.95	4.40	162325	23533	6.90	-7.81	-5.75
Feb-01	1409	507	2.78	2.72	127762	20349	6.28	-8.44	-6.13
Mar-01	1460	526	2.78	3.28	131170	21348	6.14	-9.13	-6.55
Apr-01	1314	421	3.12	7.07	114736	18936	6.06	-6.44	-4.92
May-01	2181	523	4.17	3.16	128760	21534	5.98	-5.39	-4.27
Jun-01	2022	518	3.90	2.35	142498	22114	6.44	-7.97	-5.85
Jul-01	2090	573	3.65	1.50	142081	23759	5.98	-8.32	-6.06
Aug-01	2188	550	3.98	2.40	173198	28357	6.11	-7.86	-5.78
Sep-01	1517	390	3.89	1.82	133252	21670	6.15	-4.84	-3.94



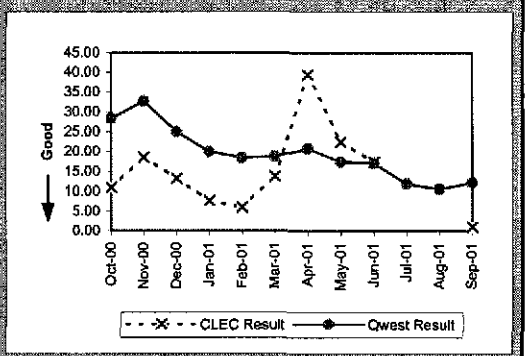
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	169	39	4.33	3.94	3780	538	7.03	-0.95	-1.58
Nov-00	184	43	4.28	5.05	3838	447	8.59	-1.3	-1.79
Dec-00	79	24	3.29	4.13	3808	363	10.49	-1.27	-1.77
Jan-01	52	21	2.48	2.34	2385	358	6.66	-1.11	-1.67
Feb-01	69	21	3.29	3.96	1945	251	7.75	-1	-1.61
Mar-01	46	13	3.54	4.27	1612	252	6.40	-0.59	-1.36
Apr-01	22	12	1.83	0.94	1723	224	7.69	-1.06	-1.64
May-01	14	5	2.80	1.92	1876	267	7.03	-0.37	-1.22
Jun-01	11	3	3.67	1.15	1384	316	4.38	-0.15	-1.09
Jul-01	102	44	2.32	1.64	5835	1372	4.25	-1.84	-2.12
Aug-01	131	36	3.64	6.10	7051	1599	4.41	-0.65	-1.4
Sep-01	59	27	2.19	1.57	9922	1274	7.79	-1.18	-1.72



Delayed Days for Facility Reasons (Average Days) (OP-6B)-- Dispatches Within MSAs

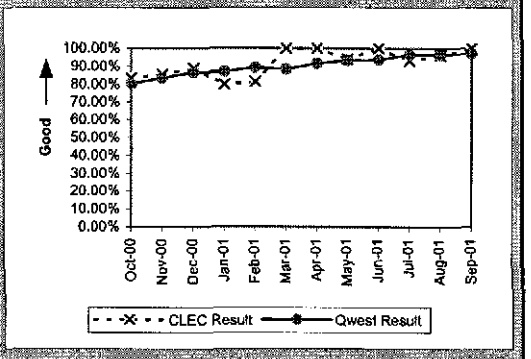
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	230	21	10.95	12.18	55022	1941	28.35	-2.58	-2.57
Nov-00	465	25	18.60	20.96	54995	1681	32.72	-1.96	-2.19
Dec-00	225	17	13.24	14.68	44367	1776	24.98	-1.52	-1.93
Jan-01	222	29	7.66	9.13	30697	1534	20.01	-2.3	-2.4
Feb-01	96	16	6.00	5.23	20626	1120	18.42	-1.97	-2.2
Mar-01	165	12	13.75	9.27	16055	855	18.78	-0.72	-1.44
Apr-01	197	5	39.40	49.12	13342	643	20.75	1.65	0.01
May-01	45	2	22.50	24.75	10247	588	17.43	0.71	-0.57
Jun-01	52	3	17.33	4.04	9574	559	17.13	0.33	-0.8
Jul-01					2345	197	11.90		
Aug-01					2741	258	10.62		
Sep-01	1	1	1.00		2908	238	12.22	-0.54	-1.33



Checklist #14 - Resale - Residence Installation

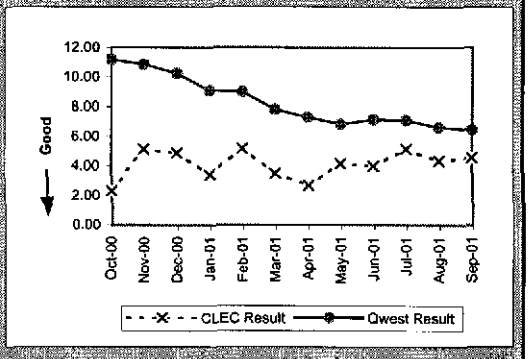
Installation Commitments Met (Percent) (OP-3)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	5	6	83.33%	37.27%	1629	2031	80.21%	-0.19	-1.12
Nov-00	6	7	85.71%	34.99%	1609	1927	83.50%	-0.16	-1.1
Dec-00	8	9	88.89%	31.43%	1695	1956	86.66%	-0.2	-1.12
Jan-01	4	5	80.00%	40.00%	1847	2121	87.08%	0.48	-0.71
Feb-01	13	16	81.25%	39.03%	1833	2051	89.37%	1	-0.39
Mar-01	8	8	100.00%	0.00%	1986	2246	88.42%	-1.02	-1.62
Apr-01	16	16	100.00%	0.00%	1921	2096	91.65%	-1.2	-1.73
May-01	16	17	94.12%	23.53%	2210	2369	93.29%	-0.14	-1.08
Jun-01	16	16	100.00%	0.00%	2222	2372	93.68%	-1.04	-1.63
Jul-01	14	15	93.33%	24.94%	2507	2599	96.46%	0.64	-0.61
Aug-01	24	25	96.00%	19.60%	2853	2956	96.52%	0.23	-0.86
Sep-01	17	17	100.00%	0.00%	2240	2306	97.14%	-0.71	-1.43



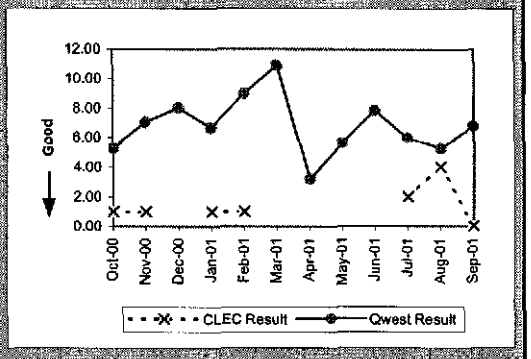
Installation Interval (Average Days) (OP-4)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	14	6	2.33	2.16	22731	2031	11.19	-1.13	-1.69
Nov-00	36	7	5.14	3.89	20972	1927	10.88	-1	-1.61
Dec-00	44	9	4.89	5.88	20054	1956	10.25	-1.04	-1.63
Jan-01	17	5	3.40	5.50	19277	2121	9.09	-1.12	-1.68
Feb-01	83	16	5.19	3.95	18504	2051	9.02	-1.16	-1.7
Mar-01	28	8	3.50	0.76	17518	2246	7.80	-1.1	-1.67
Apr-01	43	16	2.69	1.25	15250	2096	7.28	-1.72	-2.04
May-01	71	17	4.18	1.24	16213	2369	6.84	-1.26	-1.76
Jun-01	64	16	4.00	1.15	16934	2372	7.14	-1.51	-1.92
Jul-01	103	20	5.15	2.28	19606	2759	7.11	-1.16	-1.71
Aug-01	118	27	4.37	1.67	20548	3106	6.62	-1.61	-1.98
Sep-01	82	18	4.56	1.65	15691	2428	6.46	-0.99	-1.6



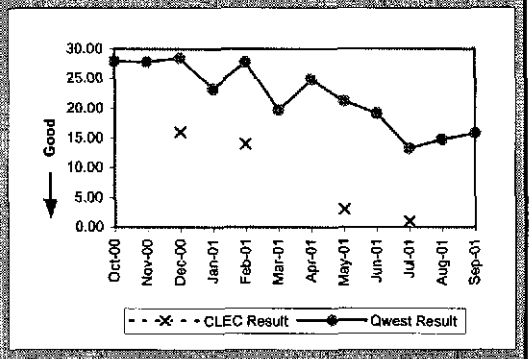
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	1	1	1.00		386	73	5.29	-0.5	-1.3
Nov-00	1	1	1.00		522	74	7.05	-0.48	-1.29
Dec-00					418	52	8.04		
Jan-01	1	1	1.00		394	59	6.68	-0.41	-1.25
Feb-01	1	1	1.00		369	41	9.00	-0.46	-1.28
Mar-01					502	46	10.91		
Apr-01					157	49	3.20		
May-01					272	48	5.67		
Jun-01					442	56	7.89		
Jul-01	10	5	2.00	1.00	1271	211	6.02	-0.81	-1.49
Aug-01	12	3	4.00	4.36	1034	197	5.25	-0.34	-1.21
Sep-01	0	1	0.00		1097	161	6.81	-0.55	-1.34



Delayed Days for Facility Reasons (Average Days) (OP-6B)-- Dispatches Outside MSAs

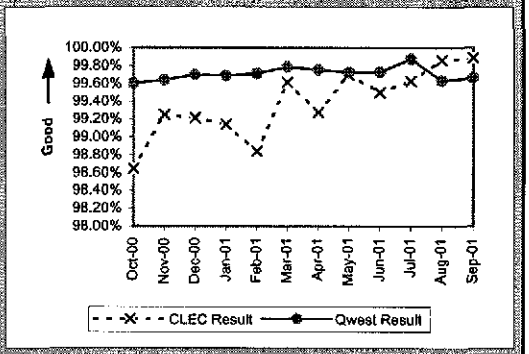
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00					9199	329	27.96		
Nov-00					6791	244	27.83		
Dec-00	16	1	16.00		5959	209	28.51	-0.39	-1.23
Jan-01					4994	215	23.23		
Feb-01	28	2	14.00	2.83	4913	177	27.76	-0.64	-1.39
Mar-01					4213	214	19.69		
Apr-01					3126	126	24.81		
May-01	3	1	3.00		2353	111	21.20	-0.9	-1.55
Jun-01					1795	94	19.10		
Jul-01	1	1	1.00		543	41	13.24	-0.79	-1.48
Aug-01					825	56	14.73		
Sep-01					427	27	15.81		



Checklist #14 - Resale - Residence Installation

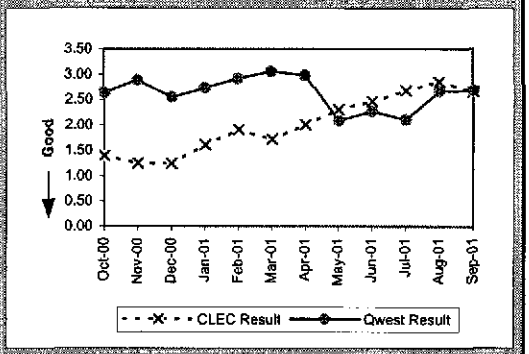
Installation Commitments Met (Percent) (OP-3)-- No Dispatches

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	4234	4292	98.65%	11.55%	137832	138382	99.60%	9.78	4.95
Nov-00	3962	3992	99.25%	8.64%	144530	145051	99.64%	4.09	1.49
Dec-00	2899	2922	99.21%	8.84%	122488	122856	99.70%	4.77	1.9
Jan-01	1613	1627	99.14%	9.24%	103532	103857	99.69%	3.92	1.39
Feb-01	1871	1893	98.84%	10.72%	90345	90604	99.71%	7.07	3.3
Mar-01	2818	2829	99.61%	6.22%	106210	106437	99.79%	2	0.21
Apr-01	1775	1788	99.27%	8.50%	98267	98510	99.75%	4.06	1.47
May-01	1998	2004	99.70%	5.46%	114031	114346	99.72%	0.2	-0.88
Jun-01	1803	1812	99.50%	7.03%	128877	129227	99.73%	1.84	0.12
Jul-01	1622	1628	99.63%	6.06%	103651	103779	99.88%	2.8	0.7
Aug-01	1445	1447	99.86%	3.72%	35049	35178	99.63%	-1.41	-1.86
Sep-01	899	900	99.89%	3.33%	25499	25585	99.66%	-1.15	-1.7



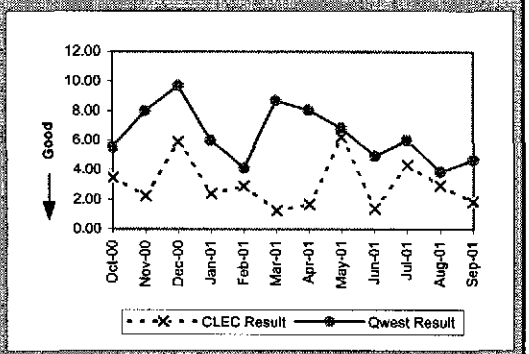
Installation Interval (Average Days) (OP-4)-- No Dispatches

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	6016	4292	1.40	2.42	365658	138382	2.64	-21.18	-13.88
Nov-00	4992	3992	1.25	2.19	417917	145051	2.88	-25.72	-16.64
Dec-00	3650	2922	1.25	3.24	313044	122856	2.55	-18.65	-12.34
Jan-01	2618	1627	1.61	2.82	283496	103857	2.73	-12.27	-8.46
Feb-01	3624	1893	1.91	2.78	263962	90604	2.91	-13.5	-9.21
Mar-01	4877	2829	1.72	2.37	325763	106437	3.06	-20.43	-13.42
Apr-01	3592	1788	2.01	3.10	294047	98510	2.98	-12.71	-8.73
May-01	4113	1783	2.31	0.94	183571	87879	2.09	5.77	2.51
Jun-01	3881	1570	2.47	0.93	214715	94473	2.27	6.33	2.85
Jul-01	3974	1483	2.68	1.26	173506	82215	2.11	16.37	8.95
Aug-01	3609	1260	2.86	0.70	66347	24814	2.67	2.94	0.79
Sep-01	2053	770	2.67	0.78	50576	18861	2.68	-0.18	-1.11



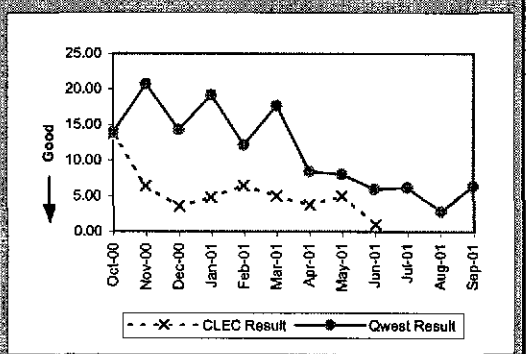
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A)-- No Dispatches

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	177	51	3.47	4.49	2076	376	5.52	-0.92	-1.56
Nov-00	56	25	2.24	1.59	1917	240	7.99	-1.54	-1.94
Dec-00	106	18	5.89	12.36	1533	158	9.70	-0.78	-1.48
Jan-01	19	8	2.38	1.41	1015	169	6.01	-0.46	-1.28
Feb-01	58	20	2.90	2.40	616	150	4.11	-0.77	-1.47
Mar-01	5	4	1.25	0.50	1236	142	8.70	-0.65	-1.39
Apr-01	15	9	1.67	1.94	1229	153	8.03	-1.11	-1.68
May-01	31	5	6.20	2.77	1431	209	6.85	-0.07	-1.04
Jun-01	11	8	1.38	0.52	1251	254	4.93	-0.9	-1.55
Jul-01	125	29	4.31	6.75	6339	1059	5.99	-1.11	-1.67
Aug-01	47	16	2.94	3.45	2885	745	3.87	-0.33	-1.2
Sep-01	22	12	1.83	1.84	2553	549	4.65	-0.61	-1.37



Delayed Days for Facility Reasons (Average Days) (OP-6B)-- No Dispatches

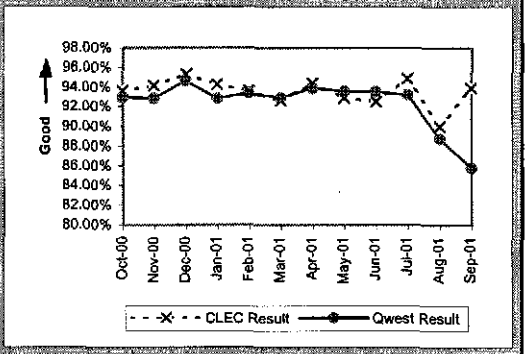
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	96	7	13.71	23.14	2418	174	13.90	-0.02	-1.01
Nov-00	32	5	6.40	6.88	5820	281	20.71	-1.19	-1.72
Dec-00	18	5	3.60	2.07	3010	210	14.33	-1.12	-1.68
Jan-01	29	6	4.83	2.99	2991	156	19.17	-0.99	-1.6
Feb-01	13	2	6.50	2.12	1323	109	12.14	-0.44	-1.27
Mar-01	35	7	5.00	5.94	1505	85	17.71	-0.87	-1.53
Apr-01	15	4	3.75	0.50	759	90	8.43	-0.79	-1.48
May-01	5	1	5.00		851	106	8.03	-0.21	-1.13
Jun-01	1	1	1.00		572	96	5.96	-0.48	-1.29
Jul-01					155	25	6.20		
Aug-01					94	33	2.85		
Sep-01					191	30	6.37		



Checklist #14 - Resale - Residence Installation

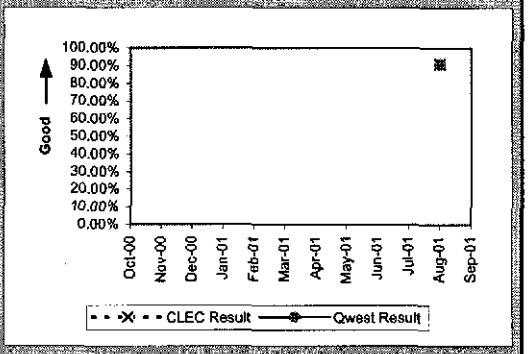
New Service Installation Quality (Percent) (OP-5)

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	4974	5311	93.65%	24.38%	150194	161563	92.96%	-1.94	-2.16
Nov-00	4919	5224	94.16%	23.45%	156481	168534	92.85%	-3.63	-3.21
Dec-00	4161	4365	95.33%	21.11%	152598	161202	94.66%	-1.93	-2.17
Jan-01	2900	3075	94.31%	23.17%	131484	141607	92.85%	-3.1	-2.89
Feb-01	2452	2618	93.66%	24.37%	116421	124601	93.44%	-0.46	-1.28
Mar-01	2987	3224	92.65%	26.10%	116020	124835	92.94%	0.63	-0.61
Apr-01	2869	3038	94.44%	22.92%	120366	128147	93.93%	-1.16	-1.71
May-01	2360	2540	92.91%	25.66%	123795	132244	93.61%	1.42	-0.13
Jun-01	2366	2557	92.53%	26.29%	139987	149643	93.55%	2.08	0.26
Jul-01	2225	2345	94.88%	22.04%	134625	144416	93.22%	-3.18	-2.93
Aug-01	1927	2141	90.00%	29.99%	88091	99273	88.74%	-1.84	-2.12
Sep-01	1577	1679	93.93%	23.89%	50420	58733	85.85%	-9.36	-6.69



New Service Installation Quality (Percent) (OP-5*)

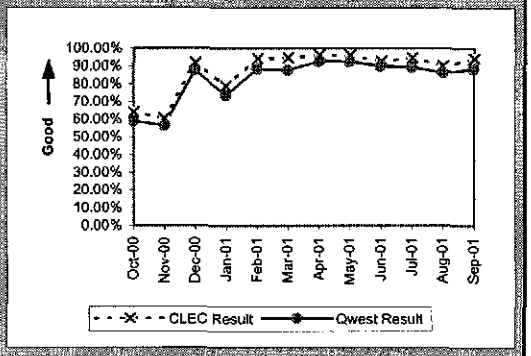
Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00									
Nov-00									
Dec-00									
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	1952	2141	91.17%	28.37%	90268	99273	90.93%	-0.39	-1.24
Sep-01									



Checklist #14 - Resale - Residence Repair

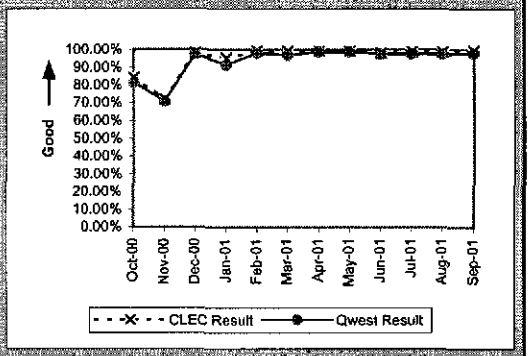
Out of Service Cleared within 24 hours (Percent) (MR-3)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	338	527	64.14%	47.96%	23006	39086	58.86%	-2.45	-2.49
Nov-00	327	541	60.44%	48.90%	22312	39520	56.46%	-1.86	-2.13
Dec-00	342	372	91.94%	27.23%	21265	24248	87.70%	-2.47	-2.5
Jan-01	286	362	79.01%	40.73%	25012	33928	73.72%	-2.27	-2.38
Feb-01	276	293	94.20%	23.38%	22747	25721	88.44%	-3.07	-2.86
Mar-01	465	491	94.70%	22.39%	25984	29591	87.81%	-4.63	-3.82
Apr-01	368	381	96.59%	18.15%	24053	25904	92.85%	-2.81	-2.71
May-01	384	399	96.24%	19.02%	24479	26399	92.73%	-2.68	-2.63
Jun-01	414	446	92.83%	25.81%	24394	27059	90.15%	-1.88	-2.14
Jul-01	361	381	94.75%	22.30%	25338	28296	89.54%	-3.3	-3.01
Aug-01	462	512	90.23%	29.68%	27156	31410	86.46%	-2.48	-2.51
Sep-01	252	267	94.38%	23.03%	18919	21378	88.50%	-3	-2.82



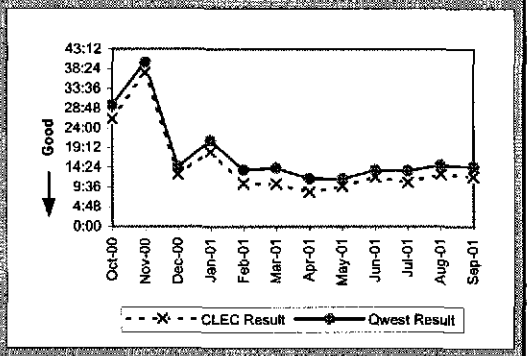
All Troubles Cleared within 48 hours (Percent) (MR-4)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	517	614	84.20%	36.47%	40162	49320	81.43%	-1.75	-2.07
Nov-00	465	644	72.21%	44.80%	35923	50642	70.94%	-0.71	-1.43
Dec-00	407	414	98.31%	12.89%	30312	31119	97.41%	-1.15	-1.7
Jan-01	415	435	95.40%	20.94%	39717	43391	91.53%	-2.88	-2.75
Feb-01	352	354	99.44%	7.50%	32407	33035	98.10%	-1.83	-2.11
Mar-01	568	572	99.30%	8.33%	36716	37911	96.85%	-3.33	-3.03
Apr-01	456	459	99.35%	8.06%	32502	32904	98.78%	-1.1	-1.67
May-01	478	481	99.38%	7.87%	33650	34035	98.87%	-1.05	-1.64
Jun-01	530	540	98.15%	13.48%	34159	34997	97.61%	-0.82	-1.5
Jul-01	462	467	98.93%	10.29%	36090	36942	97.69%	-1.77	-2.07
Aug-01	610	618	98.71%	11.30%	40727	41727	97.60%	-1.78	-2.08
Sep-01	334	336	99.40%	7.69%	28460	29076	97.88%	-1.93	-2.17



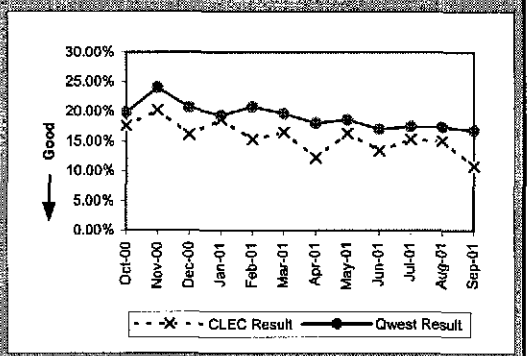
Mean Time to Restore (Hours:Minutes) (MR-6)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	16095:03	614	26:13	23:38	1460291:36	49320	29:37	-3.01	-2.83
Nov-00	24107:39	644	37:26	41:25	2023089:26	50642	39:57	-1.4	-1.85
Dec-00	5242:20	414	12:40	11:45	452205:01	31119	14:32	-2.27	-2.38
Jan-01	7886:42	435	18:08	20:21	904706:45	43391	20:51	-2.82	-2.72
Feb-01	3702:05	354	10:27	10:19	454154:19	33035	13:45	-4.6	-3.8
Mar-01	5956:38	572	10:25	10:04	538319:29	37911	14:12	-6.1	-4.71
Apr-01	3877:55	459	8:27	8:23	383394:40	32904	11:39	-6.07	-4.69
May-01	4742:21	481	9:52	10:34	394335:24	34035	11:35	-3.25	-2.98
Jun-01	6494:52	540	12:02	11:36	481643:06	34997	13:46	-2.78	-2.69
Jul-01	5052:22	467	10:49	9:32	502770:15	36942	13:37	-4.19	-3.55
Aug-01	7880:40	618	12:45	12:25	624985:26	41727	14:59	-3.95	-3.4
Sep-01	4088:19	336	12:10	10:27	424362:52	29076	14:36	-3.18	-2.94



Repair Repeat Report Rate (Percent) (MR-7)-- Dispatches Within MSAs

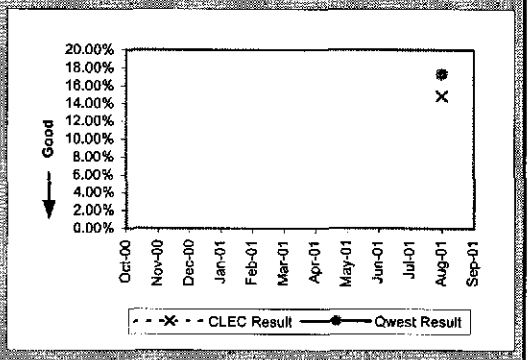
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	112	636	17.61%	38.09%	10294	51944	19.82%	-1.39	-1.84
Nov-00	135	667	20.24%	40.18%	12881	53551	24.05%	-2.29	-2.39
Dec-00	69	427	16.16%	36.81%	6786	32755	20.72%	-2.31	-2.4
Jan-01	84	448	18.75%	39.03%	8791	45411	19.36%	-0.32	-1.2
Feb-01	56	366	15.30%	36.00%	7212	34691	20.79%	-2.57	-2.56
Mar-01	98	594	16.50%	37.12%	7793	39668	19.65%	-1.92	-2.17
Apr-01	58	474	12.24%	32.77%	6225	34462	18.06%	-3.28	-2.99
May-01	82	502	16.33%	36.97%	6614	35530	18.62%	-1.3	-1.79
Jun-01	75	558	13.44%	34.11%	6240	36662	17.02%	-2.23	-2.36
Jul-01	73	477	15.30%	36.00%	6737	38680	17.42%	-1.21	-1.74
Aug-01	98	652	15.03%	35.74%	7628	43871	17.39%	-1.58	-1.96
Sep-01	38	351	10.83%	31.07%	5117	30453	16.80%	-2.98	-2.81



Checklist #14 - Resale - Residence Repair

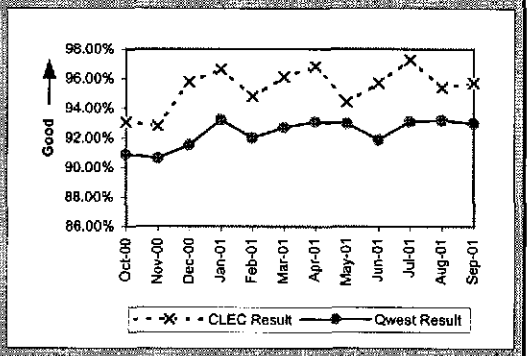
Repair Repeat Report Rate (Percent) (MR-7*)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00									
Nov-00									
Dec-00									
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	86	579	14.85%	35.56%	6679	38575	17.31%	-1.55	-1.94
Sep-01									



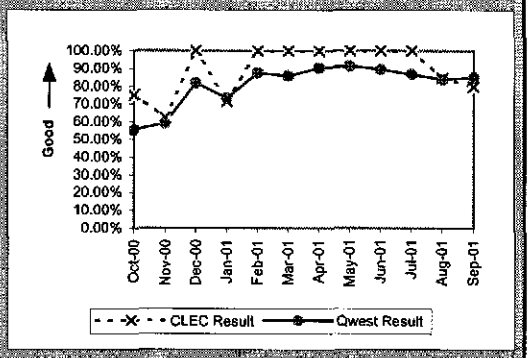
Repair Appointments Met (Percent) (MR-9)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	592	636	93.08%	25.38%	47221	51944	90.91%	-1.9	-2.15
Nov-00	619	667	92.80%	25.84%	48538	53551	90.64%	-1.91	-2.16
Dec-00	409	427	95.78%	20.09%	29978	32755	91.52%	-3.14	-2.91
Jan-01	433	448	96.65%	17.99%	42332	45411	93.22%	-2.88	-2.75
Feb-01	347	366	94.81%	22.19%	31921	34691	92.02%	-1.96	-2.19
Mar-01	571	594	96.13%	19.29%	36776	39668	92.71%	-3.18	-2.93
Apr-01	459	474	96.84%	17.51%	32082	34462	93.09%	-3.19	-2.94
May-01	474	502	94.42%	22.95%	33034	35530	92.98%	-1.26	-1.77
Jun-01	534	558	95.70%	20.29%	33682	36662	91.87%	-3.28	-3
Jul-01	464	477	97.27%	16.28%	36013	38680	93.11%	-3.57	-3.17
Aug-01	622	652	95.40%	20.95%	40879	43871	93.18%	-2.23	-2.36
Sep-01	336	351	95.73%	20.23%	28323	30453	93.01%	-1.99	-2.21



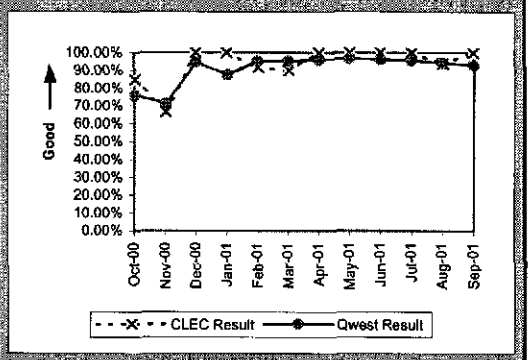
Out of Service Cleared within 24 hours (Percent) (MR-3)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	9	12	75.00%	43.30%	2269	4092	55.45%	-1.36	-1.83
Nov-00	5	8	62.50%	48.41%	2109	3567	59.13%	-0.19	-1.12
Dec-00	3	3	100.00%	0.00%	2241	2736	81.91%	-0.81	-1.49
Jan-01	5	7	71.43%	45.18%	1979	2702	73.24%	0.15	-0.91
Feb-01	9	9	100.00%	0.00%	2010	2298	87.47%	-1.13	-1.69
Mar-01	7	7	100.00%	0.00%	1984	2312	85.81%	-1.07	-1.65
Apr-01	6	6	100.00%	0.00%	2056	2275	90.37%	-0.8	-1.49
May-01	10	10	100.00%	0.00%	2239	2451	91.35%	-0.97	-1.59
Jun-01	8	8	100.00%	0.00%	2639	2953	89.37%	-0.97	-1.59
Jul-01	5	5	100.00%	0.00%	3126	3603	86.76%	-0.87	-1.53
Aug-01	11	13	84.62%	36.08%	3661	4367	83.83%	-0.08	-1.05
Sep-01	4	5	80.00%	40.00%	1858	2189	84.88%	0.34	-0.79



All Troubles Cleared within 48 hours (Percent) (MR-4)-- Dispatches Outside MSAs

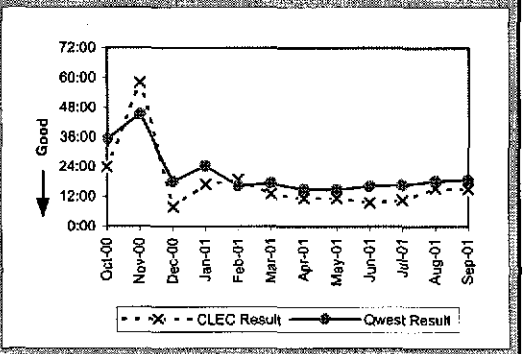
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	11	13	84.62%	36.08%	3910	5166	75.69%	-0.75	-1.46
Nov-00	8	12	66.67%	47.14%	3380	4732	71.43%	0.5	-0.69
Dec-00	6	6	100.00%	0.00%	3276	3460	94.68%	-0.58	-1.35
Jan-01	7	7	100.00%	0.00%	3184	3634	87.62%	-0.99	-1.6
Feb-01	11	12	91.67%	27.64%	2903	3053	95.09%	0.56	-0.66
Mar-01	9	10	90.00%	30.00%	2983	3131	95.27%	0.73	-0.56
Apr-01	7	7	100.00%	0.00%	2939	3060	96.05%	-0.54	-1.33
May-01	10	10	100.00%	0.00%	3191	3299	96.73%	-0.58	-1.35
Jun-01	8	8	100.00%	0.00%	3675	3822	96.15%	-0.57	-1.34
Jul-01	6	6	100.00%	0.00%	4470	4681	95.49%	-0.53	-1.32
Aug-01	15	16	93.75%	24.21%	5387	5716	94.24%	0.18	-0.89
Sep-01	5	5	100.00%	0.00%	2919	3142	92.90%	-0.62	-1.38



Checklist #14 - Resale - Residence Repair

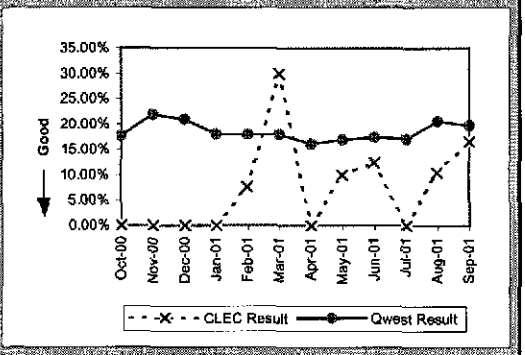
Mean Time to Restore (Hours:Minutes) (MR-6)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	311:21	13	23:57	22:01	182051:03	5166	35:14	-1.12	-1.68
Nov-00	696:46	12	58:04	75:02	214844:29	4732	45:24	0.74	-0.55
Dec-00	46:58	6	7:50	6:09	62434:18	3460	18:03	-1.34	-1.81
Jan-01	118:34	7	16:56	10:58	88582:46	3634	24:23	-0.79	-1.48
Feb-01	226:03	12	18:50	19:18	49726:25	3053	16:17	0.64	-0.61
Mar-01	130:36	10	13:04	22:18	54633:34	3131	17:27	-0.83	-1.51
Apr-01	79:15	7	11:19	10:05	45729:38	3060	14:57	-0.64	-1.39
May-01	113:45	10	11:22	8:05	49053:42	3299	14:52	-0.78	-1.47
Jun-01	76:39	8	9:35	8:32	61962:20	3822	16:13	-1.26	-1.77
Jul-01	63:50	6	10:38	8:30	78116:47	4681	16:41	-0.97	-1.59
Aug-01	246:16	16	15:24	12:49	104674:18	5716	18:19	-0.63	-1.38
Sep-01	75:33	5	15:07	10:19	59199:07	3142	18:50	-0.43	-1.26



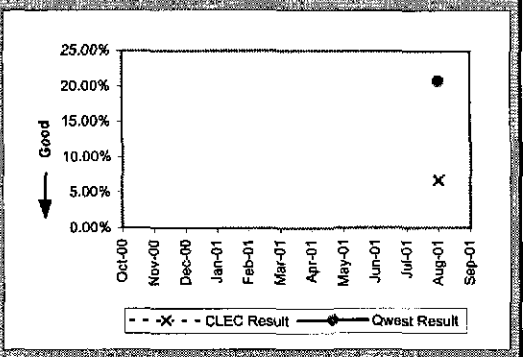
Repair Repeat Report Rate (Percent) (MR-7)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	0	14	0.00%	0.00%	948	5354	17.71%	-1.73	-2.05
Nov-00	0	12	0.00%	0.00%	1087	4955	21.94%	-1.83	-2.12
Dec-00	0	6	0.00%	0.00%	743	3548	20.94%	-1.26	-1.77
Jan-01	0	7	0.00%	0.00%	671	3724	18.02%	-1.24	-1.75
Feb-01	1	13	7.69%	26.65%	564	3135	17.99%	-0.96	-1.59
Mar-01	3	10	30.00%	45.83%	580	3228	17.97%	0.94	-0.43
Apr-01	0	7	0.00%	0.00%	509	3149	16.16%	-1.16	-1.71
May-01	1	10	10.00%	30.00%	573	3380	16.95%	-0.59	-1.36
Jun-01	1	8	12.50%	33.07%	690	3954	17.45%	-0.37	-1.22
Jul-01	0	6	0.00%	0.00%	830	4835	17.17%	-1.11	-1.68
Aug-01	2	19	10.53%	30.69%	1217	5902	20.62%	-1.09	-1.66
Sep-01	1	6	16.67%	37.27%	646	3265	19.79%	-0.19	-1.12



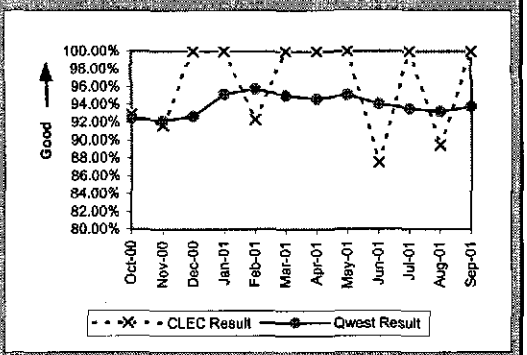
Repair Repeat Report Rate (Percent) (MR-7*)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00									
Nov-00									
Dec-00									
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	1	15	6.67%	24.94%	1028	4942	20.80%	-1.35	-1.82
Sep-01									



Repair Appointments Met (Percent) (MR-9)-- Dispatches Outside MSAs

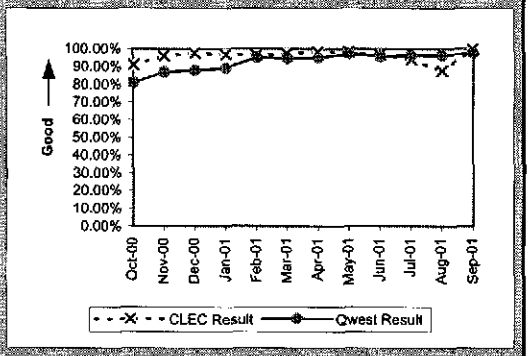
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	13	14	92.86%	25.75%	4950	5354	92.45%	-0.06	-1.03
Nov-00	11	12	91.67%	27.64%	4565	4955	92.13%	0.29	-0.82
Dec-00	6	6	100.00%	0.00%	3289	3548	92.70%	-0.69	-1.42
Jan-01	7	7	100.00%	0.00%	3543	3724	95.14%	-0.6	-1.36
Feb-01	12	13	92.31%	26.65%	3002	3135	95.76%	0.61	-0.63
Mar-01	10	10	100.00%	0.00%	3067	3228	95.01%	-0.72	-1.44
Apr-01	7	7	100.00%	0.00%	2981	3149	94.67%	-0.63	-1.38
May-01	10	10	100.00%	0.00%	3214	3380	95.09%	-0.72	-1.44
Jun-01	7	8	87.50%	33.07%	3718	3954	94.03%	0.72	-0.56
Jul-01	6	6	100.00%	0.00%	4523	4835	93.55%	-0.64	-1.39
Aug-01	17	19	89.47%	30.69%	5501	5902	93.21%	0.66	-0.6
Sep-01	6	6	100.00%	0.00%	3062	3265	93.78%	-0.63	-1.38



Checklist #14 - Resale - Residence Repair

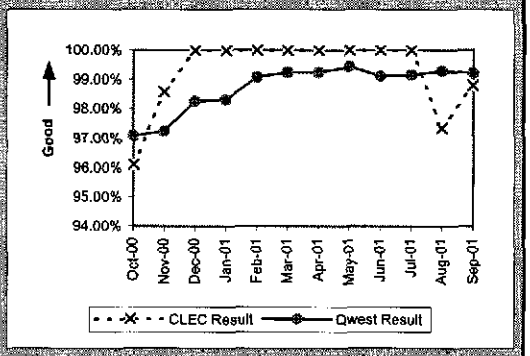
Out of Service Cleared within 24 hours (Percent) (MR-3)-- No Dispatches

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	92	101	91.09%	28.49%	4702	5804	81.01%	-2.56	-2.56
Nov-00	98	102	96.08%	19.41%	6049	6961	86.90%	-2.73	-2.66
Dec-00	86	88	97.73%	14.90%	5322	6054	87.91%	-2.8	-2.71
Jan-01	64	66	96.97%	17.14%	4572	5122	89.26%	-2.01	-2.22
Feb-01	55	57	96.49%	18.40%	3795	3979	95.38%	-0.4	-1.24
Mar-01	81	83	97.59%	15.33%	5028	5319	94.53%	-1.22	-1.74
Apr-01	63	64	98.44%	12.40%	4145	4356	95.16%	-1.21	-1.74
May-01	63	64	98.44%	12.40%	5336	5483	97.32%	-0.55	-1.33
Jun-01	57	59	96.61%	18.10%	5101	5325	95.79%	-0.31	-1.19
Jul-01	48	51	94.12%	23.53%	4426	4588	96.47%	0.89	-0.46
Aug-01	87	99	87.88%	32.64%	5323	5512	96.57%	3.71	1.25
Sep-01	45	45	100.00%	0.00%	4028	4120	97.77%	-1.01	-1.61



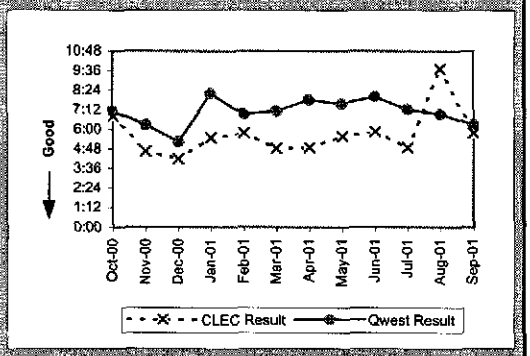
All Troubles Cleared within 48 hours (Percent) (MR-4)-- No Dispatches

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	272	283	96.11%	19.33%	27173	27988	97.09%	0.9	-0.45
Nov-00	208	211	98.58%	11.84%	23722	24395	97.24%	-1.18	-1.72
Dec-00	190	190	100.00%	0.00%	20048	20402	98.26%	-1.82	-2.11
Jan-01	107	107	100.00%	0.00%	10092	10265	98.31%	-1.35	-1.82
Feb-01	96	96	100.00%	0.00%	8123	8198	99.09%	-0.94	-1.57
Mar-01	153	153	100.00%	0.00%	9927	10002	99.25%	-1.07	-1.65
Apr-01	95	95	100.00%	0.00%	7662	7720	99.25%	-0.84	-1.51
May-01	97	97	100.00%	0.00%	9456	9510	99.43%	-0.74	-1.45
Jun-01	97	97	100.00%	0.00%	9568	9653	99.12%	-0.92	-1.56
Jul-01	79	79	100.00%	0.00%	8829	8903	99.17%	-0.81	-1.49
Aug-01	147	151	97.35%	16.06%	10285	10357	99.30%	2.23	0.36
Sep-01	83	84	98.81%	10.85%	7811	7872	99.23%	0.48	-0.71



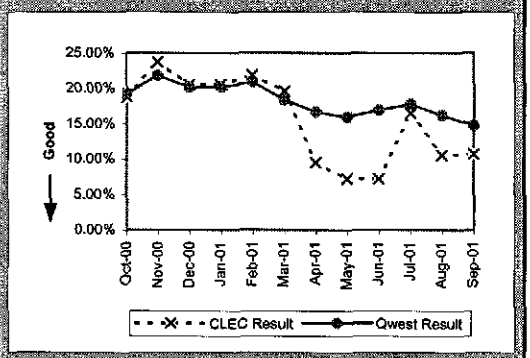
Mean Time to Restore (Hours:Minutes) (MR-6)-- No Dispatches

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	1930:27	283	6:49	14:48	198954:08	27988	7:07	-0.29	-1.18
Nov-00	979:48	211	4:39	11:16	152838:49	24395	6:16	-1.15	-1.7
Dec-00	796:19	190	4:11	7:08	106617:16	20402	5:14	-1.02	-1.62
Jan-01	585:38	107	5:28	8:04	83946:30	10265	8:11	-2.14	-2.3
Feb-01	555:25	96	5:47	7:46	56970:22	8198	6:57	-1.01	-1.61
Mar-01	737:02	153	4:49	6:57	71184:37	10002	7:07	-2.44	-2.48
Apr-01	462:17	95	4:52	7:11	60259:33	7720	7:48	-2.57	-2.56
May-01	539:35	97	5:34	7:38	72024:58	9510	7:34	-1.9	-2.15
Jun-01	567:52	97	5:51	7:45	77259:04	9653	8:00	-1.91	-2.16
Jul-01	384:01	79	4:52	7:58	64381:06	8903	7:14	-1.66	-2.01
Aug-01	1463:27	151	9:42	16:34	71887:16	10357	6:56	3.3	1.01
Sep-01	482:24	84	5:45	11:44	49430:05	7872	6:17	-0.48	-1.29



Repair Repeat Report Rate (Percent) (MR-7)-- No Dispatches

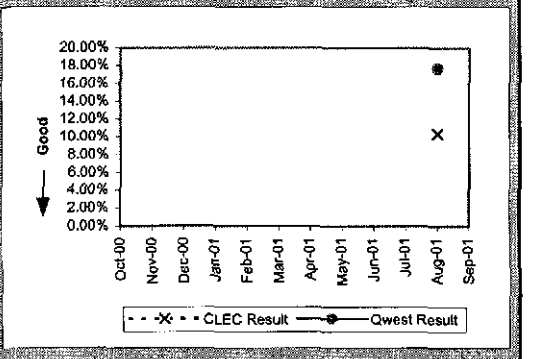
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	53	283	18.73%	39.01%	5365	27989	19.17%	-0.19	-1.11
Nov-00	50	211	23.70%	42.52%	5314	24418	21.76%	0.67	-0.59
Dec-00	39	190	20.53%	40.39%	4117	20404	20.18%	0.13	-0.92
Jan-01	22	107	20.56%	40.41%	2068	10265	20.15%	0.13	-0.92
Feb-01	21	96	21.88%	41.34%	1708	8199	20.83%	0.27	-0.84
Mar-01	30	153	19.61%	39.70%	1832	10003	18.31%	0.43	-0.74
Apr-01	9	95	9.47%	29.29%	1285	7723	16.64%	-1.86	-2.13
May-01	7	97	7.22%	25.88%	1510	9510	15.88%	-2.32	-2.41
Jun-01	7	97	7.22%	25.88%	1632	9653	16.91%	-2.53	-2.54
Jul-01	13	79	16.46%	37.08%	1579	8903	17.74%	-0.3	-1.18
Aug-01	16	151	10.60%	30.78%	1673	10357	16.15%	-1.84	-2.12
Sep-01	9	84	10.71%	30.93%	1161	7873	14.75%	-1.04	-1.63



Checklist #14 - Resale - Residence Repair

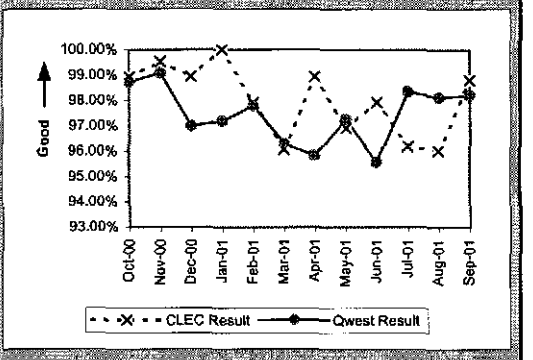
Repair Repeat Report Rate (Percent) (MR-7*)– No Dispatches

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00									
Nov-00									
Dec-00									
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	9	87	10.34%	30.45%	938	5305	17.68%	-1.78	-2.08
Sep-01									



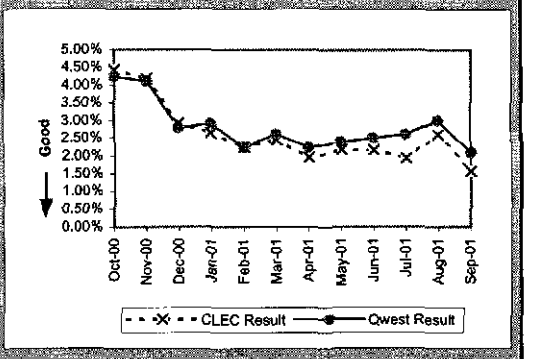
Repair Appointments Met (Percent) (MR-9)– No Dispatches

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	280	283	98.94%	10.24%	27637	27989	98.74%	-0.3	-1.18
Nov-00	210	211	99.53%	6.87%	24193	24418	99.08%	-0.68	-1.41
Dec-00	188	190	98.95%	10.21%	19792	20404	97.00%	-1.57	-1.95
Jan-01	107	107	100.00%	0.00%	9977	10265	97.19%	-1.75	-2.06
Feb-01	94	96	97.92%	14.28%	8018	8199	97.79%	-0.08	-1.05
Mar-01	147	153	96.08%	19.41%	9633	10003	96.30%	0.2	-0.88
Apr-01	94	95	98.95%	10.21%	7402	7723	95.84%	-1.51	-1.92
May-01	94	97	96.91%	17.31%	9250	9510	97.27%	0.28	-0.83
Jun-01	95	97	97.94%	14.21%	9226	9653	95.58%	-1.13	-1.68
Jul-01	76	79	96.20%	19.11%	8756	8903	98.35%	1.33	-0.19
Aug-01	145	151	96.03%	19.53%	10162	10357	98.12%	1.69	0.02
Sep-01	83	84	98.81%	10.85%	7732	7873	98.21%	-0.41	-1.25



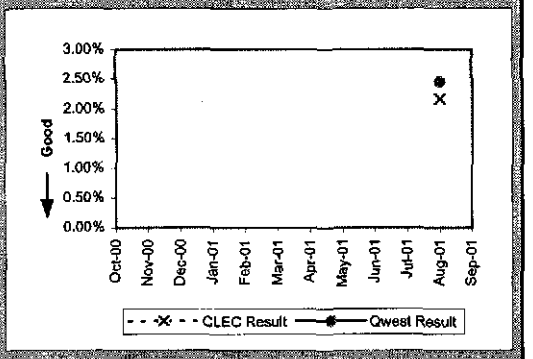
Trouble Rate (Percent) (MR-8)

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	933	21028	4.44%	20.59%	85287	2011509	4.24%	1.41	-0.14
Nov-00	890	21258	4.19%	20.03%	82924	2018424	4.11%	0.57	-0.65
Dec-00	623	21223	2.94%	16.88%	56707	2027074	2.80%	1.21	-0.26
Jan-01	562	21263	2.64%	16.04%	59400	2035781	2.92%	-2.37	-2.44
Feb-01	475	21006	2.26%	14.87%	46025	2043681	2.25%	0.09	-0.95
Mar-01	757	30808	2.46%	15.48%	52899	2029706	2.61%	-1.63	-1.99
Apr-01	576	29516	1.95%	13.83%	45334	2018968	2.25%	-3.38	-3.06
May-01	609	28066	2.17%	14.57%	48420	2013080	2.41%	-2.56	-2.55
Jun-01	663	30654	2.16%	14.55%	50269	2002005	2.51%	-3.87	-3.35
Jul-01	562	29074	1.93%	13.77%	52418	2000556	2.62%	-7.28	-5.43
Aug-01	822	31471	2.61%	15.95%	60130	1994737	3.01%	-4.14	-3.52
Sep-01	441	28124	1.57%	12.42%	41591	1995268	2.08%	-6.02	-4.66



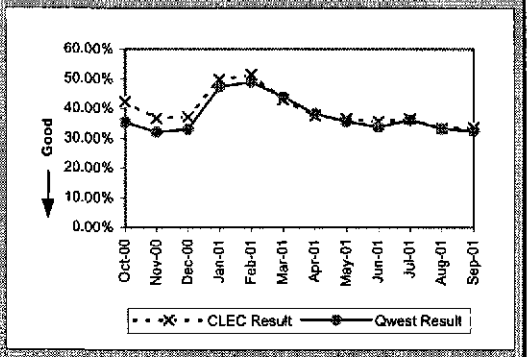
Trouble Rate (Percent) (MR-8*)

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00									
Nov-00									
Dec-00									
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	681	31471	2.16%	14.55%	48822	1994737	2.45%	-3.23	-2.98
Sep-01									



Checklist #14 - Resale - Residence Repair

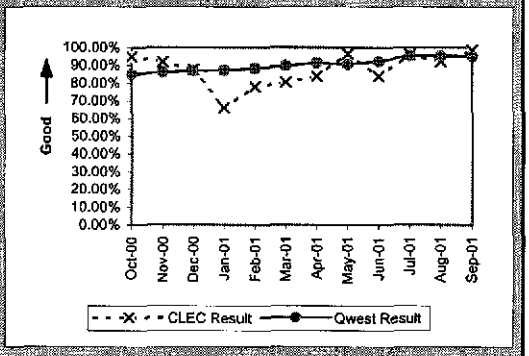
Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10)									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	685	1618	42.34%	49.41%	46731	132018	35.40%	5.8	2.53
Nov-00	518	1408	36.79%	48.22%	39118	122042	32.05%	3.79	1.3
Dec-00	369	992	37.20%	48.33%	27893	84600	32.97%	2.82	0.71
Jan-01	558	1120	49.82%	50.00%	53315	112715	47.30%	1.68	0.02
Feb-01	504	979	51.48%	49.98%	44169	90194	48.97%	1.56	-0.05
Mar-01	571	1328	43.00%	49.51%	41387	94286	43.90%	-0.65	-1.4
Apr-01	347	923	37.59%	48.44%	28028	73362	38.21%	-0.38	-1.23
May-01	353	962	36.69%	48.20%	26819	75239	35.65%	0.68	-0.59
Jun-01	366	1029	35.57%	47.87%	25541	75810	33.69%	1.27	-0.23
Jul-01	322	884	36.43%	48.12%	29579	81997	36.07%	0.22	-0.87
Aug-01	411	1233	33.33%	47.14%	29871	90001	33.19%	0.11	-0.94
Sep-01	224	665	33.68%	47.26%	19933	61524	32.40%	0.7	-0.57



Checklist #14 - Resale - Business Installation

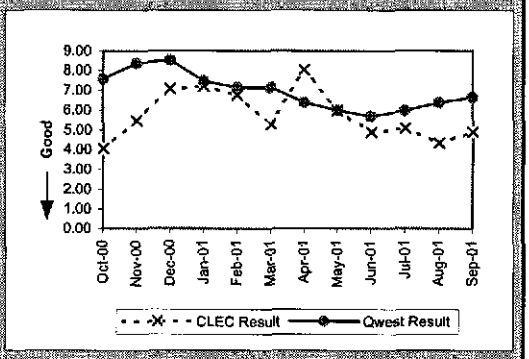
Installation Commitments Met (Percent) (OP-3)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	39	41	95.12%	21.54%	3427	4030	85.04%	-1.8	-2.1
Nov-00	57	62	91.94%	27.23%	3095	3597	86.04%	-1.33	-1.81
Dec-00	71	81	87.65%	32.90%	3003	3457	86.87%	-0.21	-1.13
Jan-01	47	71	66.20%	47.30%	3294	3776	87.24%	4.52	1.75
Feb-01	50	64	78.13%	41.34%	3103	3512	88.35%	2.31	0.41
Mar-01	78	97	80.41%	39.69%	3401	3789	89.76%	2.72	0.65
Apr-01	47	56	83.93%	36.73%	3274	3578	91.50%	1.85	0.12
May-01	167	173	96.53%	18.30%	3135	3458	90.66%	-2.59	-2.57
Jun-01	94	112	83.93%	36.73%	3092	3346	92.41%	2.94	0.79
Jul-01	73	76	96.05%	19.47%	3245	3396	95.55%	-0.21	-1.13
Aug-01	97	105	92.38%	26.53%	3561	3738	95.26%	1.31	-0.21
Sep-01	81	82	98.78%	10.98%	3075	3229	95.23%	-1.49	-1.91



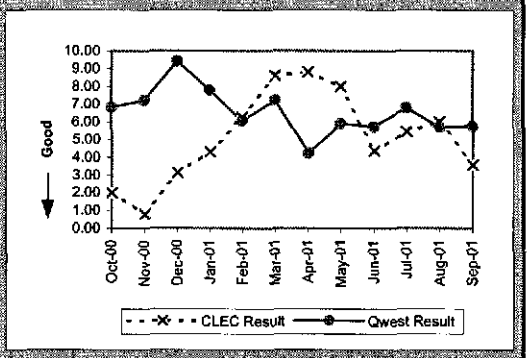
Installation Interval (Average Days) (OP-4)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	167	41	4.07	2.81	30630	4028	7.60	-2.05	-2.24
Nov-00	340	62	5.48	4.57	30104	3596	8.37	-1.62	-1.98
Dec-00	574	81	7.09	5.81	29452	3451	8.53	-0.87	-1.53
Jan-01	513	71	7.23	11.53	28206	3776	7.47	-0.16	-1.09
Feb-01	434	64	6.78	10.44	25126	3511	7.16	-0.25	-1.15
Mar-01	514	97	5.30	7.29	27039	3788	7.14	-1.43	-1.87
Apr-01	451	56	8.05	18.17	22870	3576	6.40	1.05	-0.36
May-01	1034	173	5.98	3.95	20721	3455	6.00	-0.03	-1.02
Jun-01	549	112	4.90	5.12	19057	3345	5.70	-0.8	-1.49
Jul-01	417	82	5.09	5.20	21740	3637	5.98	-0.78	-1.47
Aug-01	479	110	4.35	3.14	25607	4005	6.39	-1.96	-2.19
Sep-01	436	89	4.90	3.83	23313	3507	6.65	-1.73	-2.05



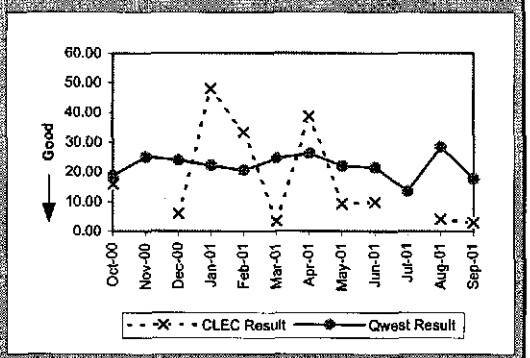
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	2	1	2.00		1325	194	6.83	-0.38	-1.23
Nov-00	4	5	0.80	0.45	1198	166	7.22	-1.08	-1.66
Dec-00	28	9	3.11	2.37	1327	141	9.41	-0.63	-1.38
Jan-01	90	21	4.29	2.72	1137	146	7.79	-0.8	-1.48
Feb-01	69	11	6.27	6.42	732	121	6.05	0.22	-0.87
Mar-01	146	17	8.59	15.64	962	133	7.23	0.44	-0.73
Apr-01	44	5	8.80	13.86	325	77	4.22	1.05	-0.36
May-01	24	3	8.00	10.44	655	111	5.90	0.59	-0.64
Jun-01	48	11	4.36	5.33	516	90	5.73	-0.36	-1.22
Jul-01	49	9	5.44	6.15	2305	340	6.78	-0.23	-1.14
Aug-01	66	11	6.00	5.33	2084	365	5.71	0.29	-0.82
Sep-01	25	7	3.57	6.43	2107	367	5.74	-0.6	-1.37



Delayed Days for Facility Reasons (Average Days) (OP-6B)-- Dispatches Within MSAs

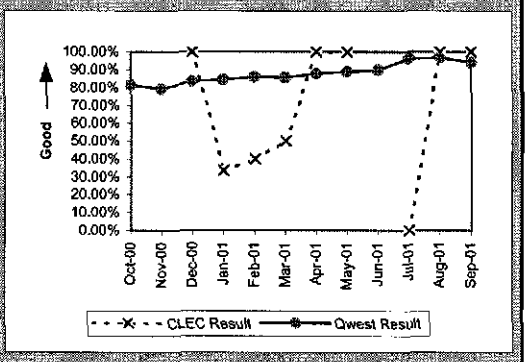
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	16	1	16.00		7723	409	18.88	-0.14	-1.09
Nov-00					8406	336	25.02		
Dec-00	6	1	6.00		7464	313	23.85	-0.67	-1.41
Jan-01	144	3	48.00	31.32	7427	336	22.10	1.45	-0.12
Feb-01	100	3	33.33	27.74	5920	288	20.56	0.91	-0.45
Mar-01	7	2	3.50	3.54	6267	255	24.58	-1.02	-1.62
Apr-01	155	4	38.75	60.46	5943	227	26.18	0.96	-0.42
May-01	28	3	9.33	7.51	4655	212	21.96	-0.98	-1.6
Jun-01	69	7	9.86	8.53	3519	164	21.46	-1.09	-1.66
Jul-01					714	53	13.47		
Aug-01	8	2	4.00	4.24	2236	79	28.30	-0.9	-1.54
Sep-01	3	1	3.00		1153	65	17.74	-0.71	-1.43



Checklist #14 - Resale - Business Installation

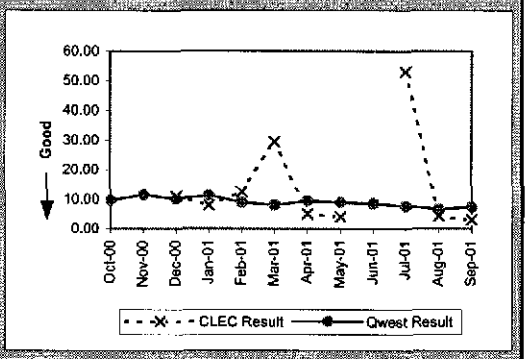
Installation Commitments Met (Percent) (OP-3)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00					287	352	81.53%		
Nov-00					280	353	79.32%		
Dec-00	4	4	100.00%	0.00%	259	310	83.55%	-0.88	-1.54
Jan-01	1	3	33.33%	47.14%	302	358	84.36%	1.83	0.12
Feb-01	2	5	40.00%	48.99%	302	351	86.04%	2.29	0.39
Mar-01	1	2	50.00%	50.00%	303	354	85.59%	1.06	-0.36
Apr-01	1	1	100.00%	0.00%	347	395	87.85%	-0.37	-1.23
May-01	2	2	100.00%	0.00%	304	342	88.89%	-0.5	-1.3
Jun-01					296	329	89.97%		
Jul-01	0	1	0.00%	0.00%	351	365	96.16%	2.07	0.26
Aug-01	4	4	100.00%	0.00%	359	371	96.77%	-0.36	-1.22
Sep-01	2	2	100.00%	0.00%	340	361	94.18%	-0.35	-1.21



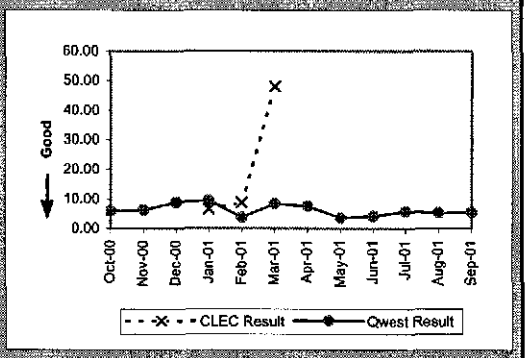
Installation Interval (Average Days) (OP-4)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00					3412	352	9.69		
Nov-00					4097	353	11.61		
Dec-00	44	4	11.00	9.27	3129	310	10.09	0.13	-0.92
Jan-01	24	3	8.00	3.00	4034	358	11.27	-0.33	-1.2
Feb-01	63	5	12.60	7.92	3141	351	8.95	1	-0.39
Mar-01	59	2	29.50	34.65	2824	354	7.98	1.83	0.11
Apr-01	5	1	5.00		3720	395	9.42	-0.29	-1.18
May-01	8	2	4.00	1.41	3041	342	8.89	-0.41	-1.25
Jun-01					2817	329	8.56		
Jul-01	53	1	53.00		2990	389	7.69	2.26	0.37
Aug-01	17	4	4.25	0.96	2619	393	6.66	-0.67	-1.41
Sep-01	6	2	3.00	2.83	2858	388	7.37	-0.65	-1.39



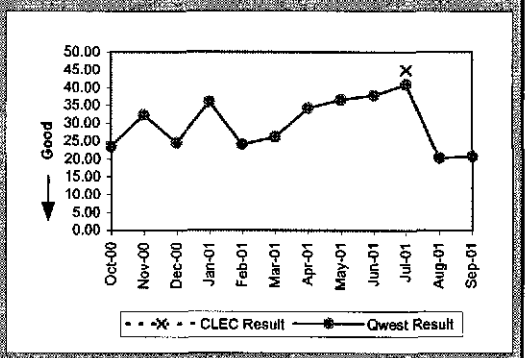
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00					117	20	5.85		
Nov-00					174	28	6.21		
Dec-00					150	17	8.82		
Jan-01	13	2	6.50	2.12	131	14	9.36	-0.28	-1.17
Feb-01	26	3	8.67	8.96	45	12	3.75	1.25	-0.24
Mar-01	48	1	48.00		158	19	8.32	1.14	-0.31
Apr-01					105	14	7.50		
May-01					25	7	3.57		
Jun-01					46	11	4.18		
Jul-01					155	27	5.74		
Aug-01					150	29	5.17		
Sep-01					225	42	5.36		



Delayed Days for Facility Reasons (Average Days) (OP-6B)-- Dispatches Outside MSAs

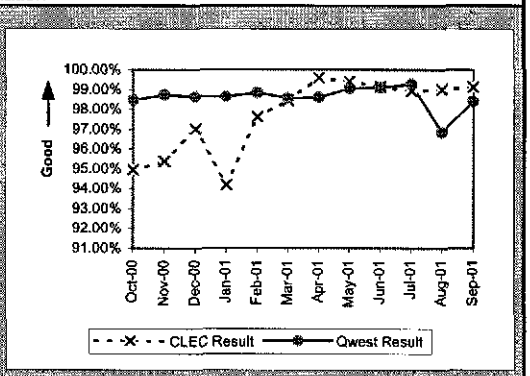
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00					1060	45	23.56		
Nov-00					1455	45	32.33		
Dec-00					835	34	24.56		
Jan-01					1512	42	36.00		
Feb-01					891	37	24.08		
Mar-01					835	32	26.09		
Apr-01					1161	34	34.15		
May-01					1133	31	36.55		
Jun-01					832	22	37.82		
Jul-01	45	1	45.00		449	11	40.82	0.18	-0.89
Aug-01					101	5	20.20		
Sep-01					124	6	20.67		



Checklist #14 - Resale - Business Installation

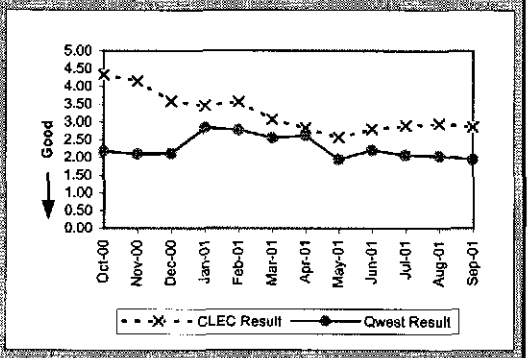
Installation Commitments Met (Percent) (OP-3)-- No Dispatches

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	282	297	94.95%	21.90%	7126	7236	98.48%	7.72	3.69
Nov-00	351	368	95.38%	20.99%	7084	7174	98.75%	3.72	1.26
Dec-00	487	502	97.01%	17.03%	6448	6537	98.64%	3.03	0.84
Jan-01	470	499	94.19%	23.40%	4573	4636	98.64%	5.76	2.5
Feb-01	455	466	97.64%	15.18%	4184	4233	98.84%	2.02	0.23
Mar-01	705	716	98.46%	12.30%	4326	4389	98.56%	0.21	-0.87
Apr-01	492	494	99.60%	6.35%	4325	4386	98.61%	-1.77	-2.08
May-01	511	514	99.42%	7.62%	5394	5445	99.06%	-0.79	-1.48
Jun-01	475	479	99.16%	9.10%	5716	5767	99.12%	-0.11	-1.07
Jul-01	470	475	98.95%	10.21%	3856	3884	99.28%	0.8	-0.52
Aug-01	506	511	99.02%	9.84%	708	731	96.85%	-2.15	-2.31
Sep-01	344	347	99.14%	9.26%	619	629	98.41%	-0.87	-1.53



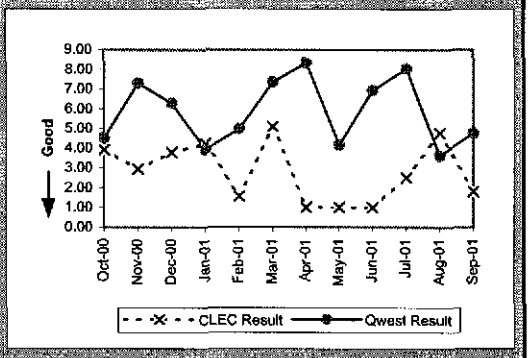
Installation Interval (Average Days) (OP-4)-- No Dispatches

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	1287	297	4.33	3.32	15758	7236	2.18	3.72	1.26
Nov-00	1529	368	4.15	5.03	15089	7173	2.10	3.72	1.26
Dec-00	1804	502	3.59	3.33	13831	6535	2.12	3.72	1.26
Jan-01	1729	499	3.46	2.81	13171	4636	2.84	3.71	1.25
Feb-01	1661	466	3.56	3.61	11756	4233	2.78	2.49	0.52
Mar-01	2197	716	3.07	2.93	11193	4388	2.55	3.11	0.89
Apr-01	1398	494	2.83	2.42	11429	4385	2.61	1.07	-0.35
May-01	1177	460	2.56	1.06	9755	5003	1.95	8.46	4.14
Jun-01	1148	410	2.80	1.02	11266	5088	2.21	7	3.26
Jul-01	1087	375	2.90	1.31	7285	3526	2.07	6.86	3.17
Aug-01	1020	346	2.95	1.12	1290	631	2.04	6.44	2.92
Sep-01	663	232	2.86	1.52	1054	540	1.95	6.28	2.82



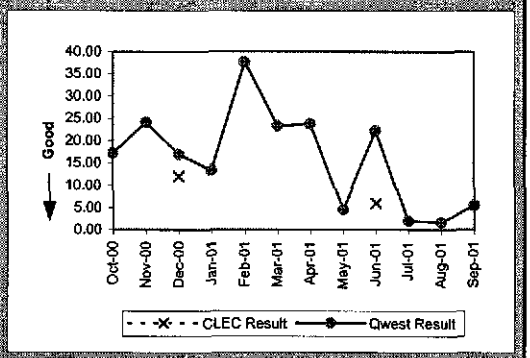
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A)-- No Dispatches

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	59	15	3.93	2.84	344	76	4.53	-0.22	-1.13
Nov-00	50	17	2.94	4.15	394	54	7.30	-1.17	-1.71
Dec-00	53	14	3.79	1.81	390	62	6.29	-0.81	-1.49
Jan-01	123	29	4.24	3.98	181	46	3.93	0.25	-0.85
Feb-01	17	11	1.55	1.13	159	32	4.97	-0.83	-1.5
Mar-01	56	11	5.09	4.18	302	41	7.37	-0.47	-1.28
Apr-01	2	2	1.00	0.00	408	49	8.33	-0.43	-1.26
May-01	3	3	1.00	0.00	141	34	4.15	-0.86	-1.52
Jun-01	3	3	1.00	0.00	292	42	6.95	-1.32	-1.81
Jul-01	20	8	2.50	1.60	619	77	8.04	-0.78	-1.47
Aug-01	62	13	4.77	4.57	123	34	3.62	0.57	-0.65
Sep-01	9	5	1.80	0.84	181	38	4.76	-0.89	-1.54



Delayed Days for Facility Reasons (Average Days) (OP-6B)-- No Dispatches

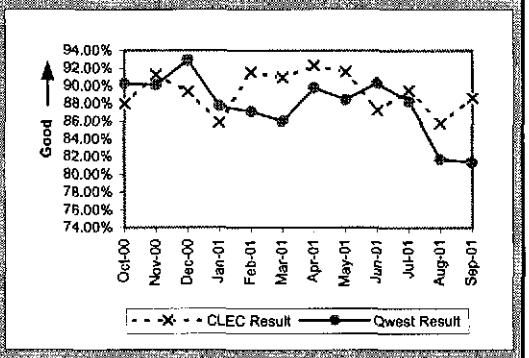
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00					583	34	17.15		
Nov-00					868	36	24.11		
Dec-00	12	1	12.00		457	27	16.93	-0.27	-1.16
Jan-01					227	17	13.35		
Feb-01					640	17	37.65		
Mar-01					512	22	23.27		
Apr-01					285	12	23.75		
May-01					78	17	4.59		
Jun-01	6	1	6.00		200	9	22.22	-0.45	-1.27
Jul-01					4	2	2.00		
Aug-01					5	3	1.67		
Sep-01					22	4	5.50		



Checklist #14 - Resale - Business Installation

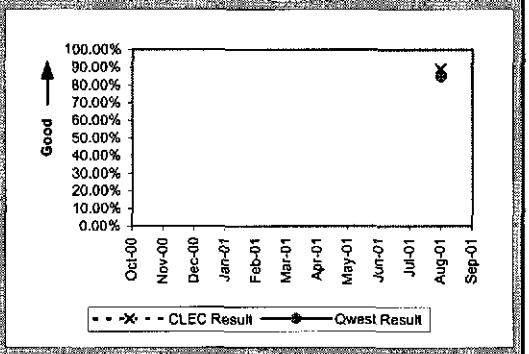
New Service Installation Quality (Percent) (OP-5)

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	294	334	88.02%	32.47%	10707	11856	90.31%	1.39	-0.19
Nov-00	367	402	91.29%	28.19%	10814	12000	90.12%	-0.78	-1.47
Dec-00	479	536	89.37%	30.83%	10473	11272	92.91%	3.13	0.9
Jan-01	536	624	85.90%	34.80%	8808	10039	87.74%	1.36	-0.17
Feb-01	546	596	91.61%	27.72%	7748	8891	87.14%	-3.15	-2.92
Mar-01	644	708	90.96%	28.67%	7557	8784	86.03%	-3.64	-3.21
Apr-01	657	712	92.28%	26.70%	7991	8901	89.78%	-2.12	-2.29
May-01	588	642	91.59%	27.76%	8156	9220	88.46%	-2.4	-2.46
Jun-01	581	666	87.24%	33.37%	8870	9822	90.31%	2.59	0.58
Jul-01	528	590	89.49%	30.67%	7916	8967	88.28%	-0.89	-1.54
Aug-01	512	597	85.76%	34.94%	5353	6553	81.69%	-2.46	-2.5
Sep-01	476	537	88.64%	31.73%	3947	4850	81.38%	-4.1	-3.49



New Service Installation Quality (Percent) (OP-5*)

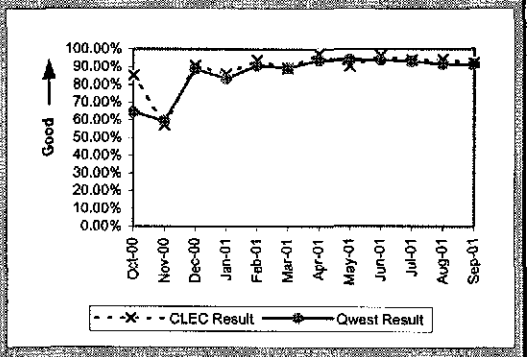
Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00									
Nov-00									
Dec-00									
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	532	597	89.11%	31.15%	5567	6553	84.95%	-2.72	-2.65
Sep-01									



Checklist #14 - Resale - Business Repair

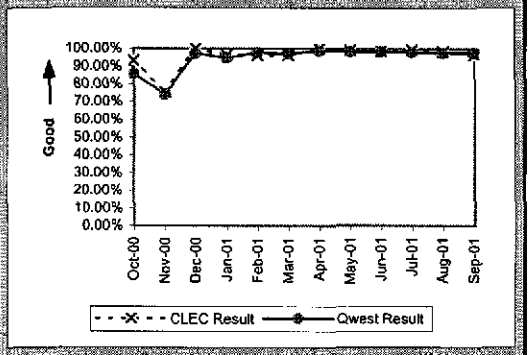
Out of Service Cleared within 24 hours (Percent) (MR-3)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	29	34	85.29%	35.42%	2920	4526	64.52%	-2.52	-2.53
Nov-00	36	63	57.14%	49.49%	2755	4631	59.49%	0.37	-0.78
Dec-00	40	44	90.91%	28.75%	2498	2810	88.90%	-0.42	-1.26
Jan-01	82	95	86.32%	34.37%	3600	4317	83.39%	-0.76	-1.46
Feb-01	76	81	93.83%	24.07%	2834	3115	90.98%	-0.88	-1.54
Mar-01	91	102	89.22%	31.02%	3232	3613	89.45%	0.11	-0.93
Apr-01	82	84	97.62%	15.25%	2916	3106	93.88%	-1.41	-1.86
May-01	104	115	90.43%	29.41%	3128	3323	94.13%	1.56	-0.05
Jun-01	131	136	96.32%	18.82%	2885	3074	93.85%	-1.17	-1.71
Jul-01	154	164	93.90%	23.93%	3154	3385	93.18%	-0.36	-1.22
Aug-01	205	217	94.47%	22.86%	3613	3944	91.61%	-1.48	-1.9
Sep-01	119	129	92.25%	26.74%	2610	2852	91.51%	-0.29	-1.18



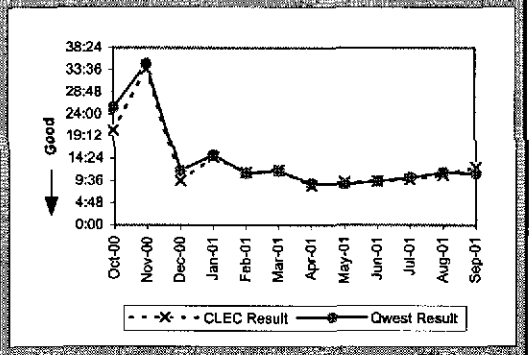
All Troubles Cleared within 48 hours (Percent) (MR-4)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	41	44	93.18%	25.21%	4936	5752	85.81%	-1.4	-1.85
Nov-00	52	69	75.36%	43.09%	4255	5750	74.00%	-0.26	-1.16
Dec-00	55	55	100.00%	0.00%	3429	3525	97.28%	-1.23	-1.75
Jan-01	107	111	96.40%	18.64%	5142	5434	94.63%	-0.82	-1.5
Feb-01	100	104	96.15%	19.23%	3854	3940	97.82%	1.09	-0.34
Mar-01	132	137	96.35%	18.75%	4405	4543	96.96%	0.46	-0.72
Apr-01	114	114	100.00%	0.00%	3882	3932	98.73%	-1.19	-1.73
May-01	152	153	99.35%	8.06%	4157	4213	98.67%	-0.72	-1.44
Jun-01	168	170	98.82%	10.78%	3890	3957	98.31%	-0.51	-1.31
Jul-01	193	194	99.48%	7.16%	4215	4293	98.18%	-1.33	-1.81
Aug-01	259	263	98.48%	12.24%	4923	5032	97.83%	-0.7	-1.43
Sep-01	165	171	96.49%	18.40%	3604	3685	97.80%	1.1	-0.33



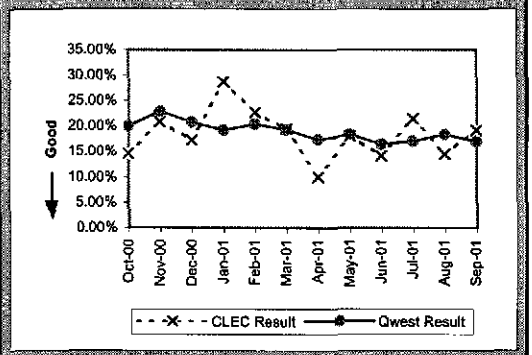
Mean Time to Restore (Hours:Minutes) (MR-6)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	904:16	44	20:33	22:12	146037:35	5752	25:23	-1.12	-1.68
Nov-00	2326:48	69	33:43	34:40	200573:47	5750	34:53	-0.21	-1.13
Dec-00	525:28	55	9:33	8:40	41779:24	3525	11:51	-1.1	-1.67
Jan-01	1637:07	111	14:45	17:16	82136:35	5434	15:07	-0.21	-1.13
Feb-01	1178:50	104	11:20	14:31	44249:10	3940	11:14	0.06	-0.96
Mar-01	1642:18	137	11:59	12:51	53124:31	4543	11:42	0.23	-0.86
Apr-01	967:39	114	8:29	7:45	35358:07	3932	9:00	-0.47	-1.28
May-01	1428:22	153	9:20	10:45	37365:15	4213	8:52	0.46	-0.72
Jun-01	1623:27	170	9:33	12:13	37591:40	3957	9:30	0.05	-0.97
Jul-01	1903:24	194	9:49	11:16	43855:34	4293	10:13	-0.36	-1.22
Aug-01	2852:24	263	10:51	12:00	58999:02	5032	11:20	-0.37	-1.23
Sep-01	2152:57	171	12:35	15:04	41056:43	3685	11:08	1.39	-0.15



Repair Repeat Report Rate (Percent) (MR-7)-- Dispatches Within MSAs

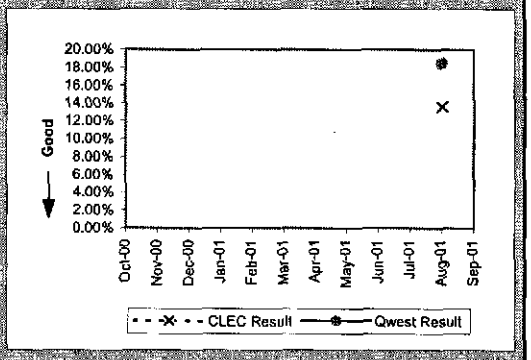
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	7	48	14.58%	35.29%	1200	6007	19.98%	-0.93	-1.57
Nov-00	15	72	20.83%	40.61%	1372	5998	22.87%	-0.41	-1.25
Dec-00	10	58	17.24%	37.77%	757	3645	20.77%	-0.66	-1.4
Jan-01	33	115	28.70%	45.23%	1083	5643	19.19%	2.44	0.48
Feb-01	25	110	22.73%	41.91%	832	4080	20.39%	0.61	-0.63
Mar-01	28	144	19.44%	39.58%	903	4694	19.24%	0.08	-0.95
Apr-01	12	120	10.00%	30.00%	702	4055	17.31%	-2.09	-2.27
May-01	29	161	18.01%	38.43%	796	4354	18.28%	-0.09	-1.05
Jun-01	25	177	14.12%	34.83%	679	4134	16.42%	-0.81	-1.49
Jul-01	44	205	21.46%	41.06%	756	4439	17.03%	1.61	-0.02
Aug-01	39	270	14.44%	35.15%	964	5252	18.35%	-1.62	-1.98
Sep-01	34	177	19.21%	39.39%	649	3823	16.98%	0.78	-0.53



Checklist #14 - Resale - Business Repair

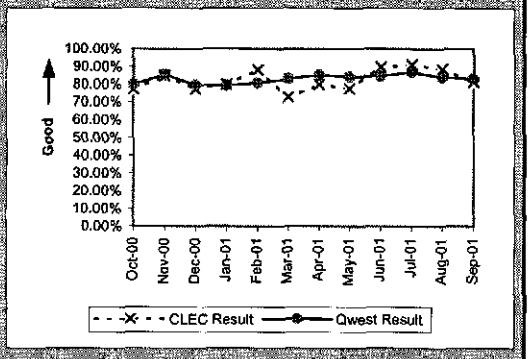
Repair Repeat Report Rate (Percent) (MR-7*)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00									
Nov-00									
Dec-00									
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	32	235	13.62%	34.30%	836	4523	18.48%	-1.87	-2.14
Sep-01									



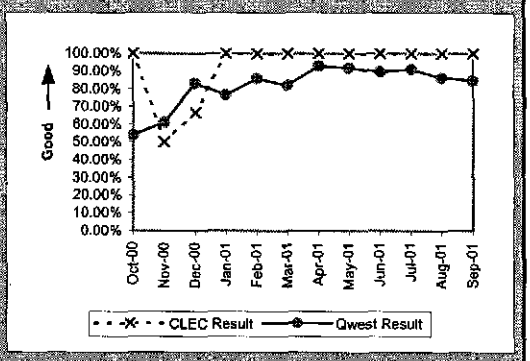
Repair Appointments Met (Percent) (MR-9)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	37	48	77.08%	42.03%	4801	6007	79.92%	0.45	-0.73
Nov-00	61	72	84.72%	35.98%	5123	5998	85.41%	0.12	-0.93
Dec-00	45	58	77.59%	41.70%	2900	3645	79.56%	0.34	-0.79
Jan-01	92	115	80.00%	40.00%	4477	5643	79.34%	-0.17	-1.11
Feb-01	97	110	88.18%	32.28%	3295	4080	80.76%	-1.95	-2.18
Mar-01	105	144	72.92%	44.44%	3898	4694	83.04%	3	0.82
Apr-01	96	120	80.00%	40.00%	3456	4055	85.23%	1.54	-0.06
May-01	125	161	77.64%	41.67%	3668	4354	84.24%	2.16	0.31
Jun-01	159	177	89.83%	30.22%	3506	4134	84.81%	-1.82	-2.11
Jul-01	187	205	91.22%	28.30%	3852	4439	86.78%	-1.84	-2.12
Aug-01	239	270	88.52%	31.88%	4418	5252	84.12%	-1.93	-2.17
Sep-01	144	177	81.36%	38.95%	3176	3823	83.08%	0.61	-0.63



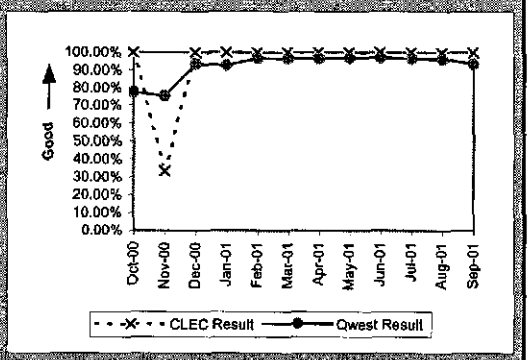
Out of Service Cleared within 24 hours (Percent) (MR-3)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	1	1	100.00%	0.00%	247	458	53.93%	-0.92	-1.56
Nov-00	1	2	50.00%	50.00%	284	464	61.21%	0.32	-0.8
Dec-00	2	3	66.67%	47.14%	342	411	83.21%	0.49	-0.7
Jan-01	1	1	100.00%	0.00%	283	370	76.49%	-0.55	-1.34
Feb-01	2	2	100.00%	0.00%	265	309	85.76%	-0.57	-1.35
Mar-01	3	3	100.00%	0.00%	265	323	82.04%	-0.81	-1.49
Apr-01	1	1	100.00%	0.00%	260	280	92.86%	-0.28	-1.17
May-01	2	2	100.00%	0.00%	325	354	91.81%	-0.42	-1.26
Jun-01	1	1	100.00%	0.00%	321	358	89.66%	-0.34	-1.21
Jul-01	2	2	100.00%	0.00%	407	447	91.05%	-0.44	-1.27
Aug-01	11	11	100.00%	0.00%	461	534	86.33%	-1.31	-1.79
Sep-01	6	6	100.00%	0.00%	252	298	84.56%	-1.04	-1.63



All Troubles Cleared within 48 hours (Percent) (MR-4)-- Dispatches Outside MSAs

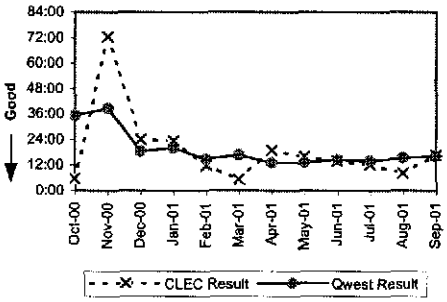
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	1	1	100.00%	0.00%	453	585	77.44%	-0.54	-1.33
Nov-00	1	3	33.33%	47.14%	438	580	75.52%	8.04	3.89
Dec-00	3	3	100.00%	0.00%	477	511	93.35%	-0.46	-1.28
Jan-01	1	1	100.00%	0.00%	439	473	92.81%	-0.28	-1.17
Feb-01	2	2	100.00%	0.00%	380	393	96.69%	-0.26	-1.16
Mar-01	3	3	100.00%	0.00%	397	412	96.36%	-0.34	-1.2
Apr-01	1	1	100.00%	0.00%	340	352	96.59%	-0.19	-1.11
May-01	3	3	100.00%	0.00%	486	502	96.81%	-0.31	-1.19
Jun-01	2	2	100.00%	0.00%	457	471	97.03%	-0.25	-1.15
Jul-01	3	3	100.00%	0.00%	542	561	96.61%	-0.32	-1.2
Aug-01	12	12	100.00%	0.00%	645	670	96.27%	-0.68	-1.41
Sep-01	7	7	100.00%	0.00%	365	391	93.35%	-0.7	-1.43



Checklist #14 - Resale - Business Repair

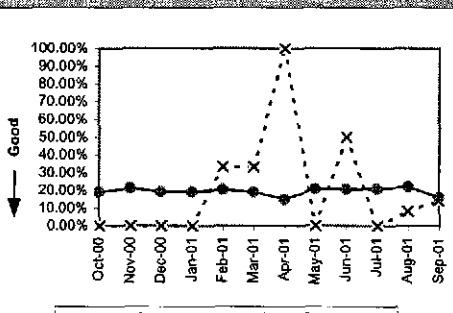
Mean Time to Restore (Hours:Minutes) (MR-6)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	5:38	1	5:38		20722:17	585	35:25	-0.72	-1.44
Nov-00	217:26	3	72:29	57:06	22387:37	580	38:36	1.15	-0.3
Dec-00	71:54	3	23:58	3:08	9441:26	511	18:29	0.45	-0.73
Jan-01	23:28	1	23:28		9507:39	473	20:06	0.53	-0.68
Feb-01	23:37	2	11:49	9:42	5850:00	393	14:53	-0.31	-1.19
Mar-01	16:19	3	5:26	2:13	6912:37	412	16:47	-0.85	-1.51
Apr-01	19:00	1	19:00		4594:41	352	13:03	0.57	-0.65
May-01	47:59	3	16:00	11:51	6608:30	502	13:10	0.59	-0.64
Jun-01	27:47	2	13:54	4:28	6783:16	471	14:24	-0.05	-1.03
Jul-01	36:40	3	12:13	11:12	7854:21	561	14:00	-0.23	-1.14
Aug-01	98:52	12	8:14	7:52	10301:59	670	15:23	-1.7	-2.03
Sep-01	117:09	7	16:44	7:30	6388:31	391	16:20	0.2	-0.88



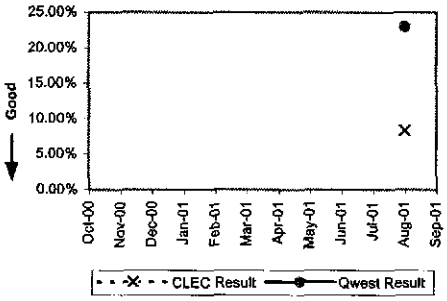
Repair Repeat Report Rate (Percent) (MR-7)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	0	1	0.00%	0.00%	115	600	19.17%	-0.49	-1.3
Nov-00	0	3	0.00%	0.00%	128	601	21.30%	-0.9	-1.55
Dec-00	0	3	0.00%	0.00%	103	530	19.43%	-0.85	-1.52
Jan-01	0	2	0.00%	0.00%	95	489	19.43%	-0.69	-1.42
Feb-01	1	3	33.33%	47.14%	82	402	20.40%	0.5	-0.69
Mar-01	1	3	33.33%	47.14%	81	423	19.15%	0.56	-0.66
Apr-01	1	1	100.00%	0.00%	54	357	15.13%	1.44	-0.12
May-01	0	3	0.00%	0.00%	108	516	20.93%	-0.89	-1.54
Jun-01	1	2	50.00%	50.00%	100	481	20.79%	0.81	-0.51
Jul-01	0	3	0.00%	0.00%	120	575	20.87%	-0.89	-1.54
Aug-01	1	12	8.33%	27.64%	152	688	22.09%	-1.14	-1.69
Sep-01	1	7	14.29%	34.99%	64	398	16.08%	-0.13	-1.08



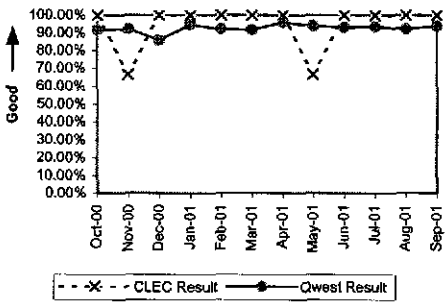
Repair Repeat Report Rate (Percent) (MR-7*)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00									
Nov-00									
Dec-00									
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	1	12	8.33%	27.64%	126	549	22.95%	-1.19	-1.72
Sep-01									



Repair Appointments Met (Percent) (MR-9)-- Dispatches Outside MSAs

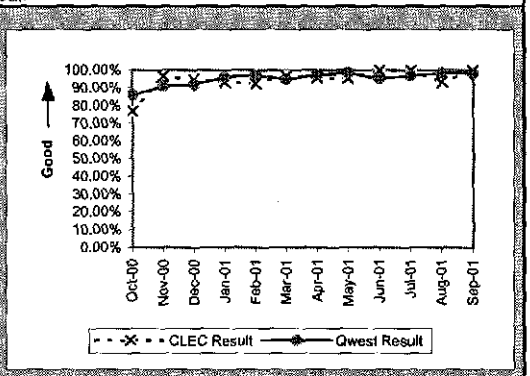
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	1	1	100.00%	0.00%	550	600	91.67%	-0.3	-1.18
Nov-00	2	3	66.67%	47.14%	554	601	92.18%	3.72	1.26
Dec-00	3	3	100.00%	0.00%	455	530	85.85%	-0.7	-1.43
Jan-01	2	2	100.00%	0.00%	463	489	94.68%	-0.33	-1.2
Feb-01	3	3	100.00%	0.00%	371	402	92.29%	-0.5	-1.3
Mar-01	3	3	100.00%	0.00%	388	423	91.73%	-0.52	-1.32
Apr-01	1	1	100.00%	0.00%	343	357	96.08%	-0.2	-1.12
May-01	2	3	66.67%	47.14%	485	516	93.99%	1.34	-0.19
Jun-01	2	2	100.00%	0.00%	448	481	93.14%	-0.38	-1.23
Jul-01	3	3	100.00%	0.00%	538	575	93.57%	-0.45	-1.28
Aug-01	12	12	100.00%	0.00%	634	688	92.15%	-1	-1.61
Sep-01	7	7	100.00%	0.00%	374	398	93.97%	-0.66	-1.4



Checklist #14 - Resale - Business Repair

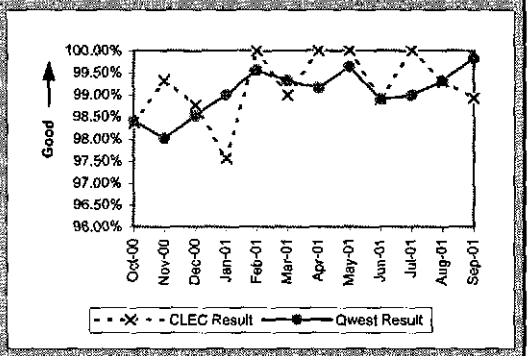
Out of Service Cleared within 24 hours (Percent) (MR-3)-- No Dispatches

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	20	26	76.92%	42.13%	633	735	86.12%	1.35	-0.18
Nov-00	29	30	96.67%	17.95%	974	1070	91.03%	-1.07	-1.65
Dec-00	36	38	94.74%	22.33%	797	868	91.82%	-0.64	-1.39
Jan-01	28	30	93.33%	24.94%	1281	1335	95.96%	0.72	-0.56
Feb-01	25	27	92.59%	26.19%	685	703	97.44%	1.31	-0.2
Mar-01	31	32	96.88%	17.40%	812	857	94.75%	-0.53	-1.32
Apr-01	23	24	95.83%	19.98%	681	699	97.42%	0.49	-0.7
May-01	21	22	95.45%	20.83%	935	948	98.63%	1.01	-0.39
Jun-01	29	29	100.00%	0.00%	783	821	95.37%	-1.17	-1.71
Jul-01	38	38	100.00%	0.00%	691	712	97.05%	-1.05	-1.64
Aug-01	57	61	93.44%	24.75%	830	843	98.46%	2.25	0.37
Sep-01	39	39	100.00%	0.00%	569	578	98.44%	-0.76	-1.46



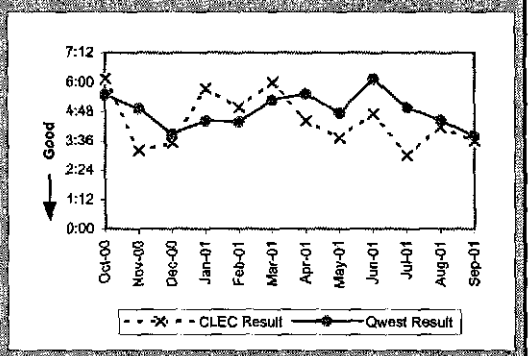
All Troubles Cleared within 48 hours (Percent) (MR-4)-- No Dispatches

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	120	122	98.36%	12.70%	3933	3997	98.40%	-0.03	-1.02
Nov-00	147	148	99.32%	8.19%	3303	3370	98.01%	-1.12	-1.68
Dec-00	160	162	98.77%	11.04%	2800	2842	98.52%	-0.25	-1.15
Jan-01	120	123	97.56%	15.43%	2380	2404	99.00%	1.36	-0.17
Feb-01	77	77	100.00%	0.00%	1554	1561	99.55%	-0.57	-1.35
Mar-01	98	99	98.99%	10.00%	1743	1755	99.32%	0.41	-0.75
Apr-01	75	75	100.00%	0.00%	1292	1303	99.16%	-0.78	-1.47
May-01	82	82	100.00%	0.00%	1623	1629	99.63%	-0.54	-1.33
Jun-01	91	92	98.91%	10.37%	1531	1548	98.90%	-0.01	-1.01
Jul-01	91	91	100.00%	0.00%	1371	1385	98.99%	-0.93	-1.57
Aug-01	141	142	99.30%	8.36%	1606	1617	99.32%	0.09	-0.95
Sep-01	93	94	98.94%	10.26%	1170	1172	99.83%	1.25	-0.24



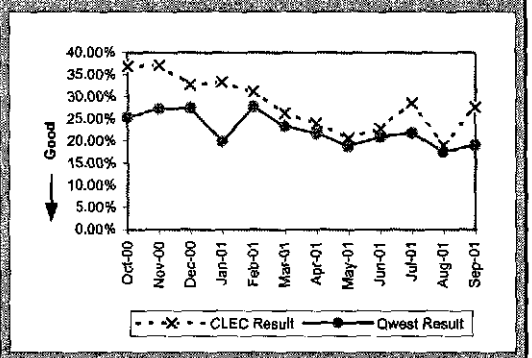
Mean Time to Restore (Hours:Minutes) (MR-6)-- No Dispatches

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	749:06	122	6:08	14:32	21925:08	3997	5:29	0.52	-0.68
Nov-00	474:48	148	3:12	10:08	16550:18	3370	4:55	-1.18	-1.72
Dec-00	568:53	162	3:31	11:17	11028:16	2842	3:53	-0.41	-1.25
Jan-01	703:10	123	5:43	22:54	10606:21	2404	4:25	1.41	-0.14
Feb-01	382:20	77	4:58	7:54	6849:02	1561	4:23	0.68	-0.58
Mar-01	591:35	99	5:59	24:06	9225:16	1755	5:15	0.7	-0.57
Apr-01	333:03	75	4:26	6:11	7189:38	1303	5:31	-0.83	-1.51
May-01	305:19	82	3:43	5:27	7705:44	1629	4:44	-0.98	-1.59
Jun-01	431:47	92	4:42	9:42	9471:51	1548	6:07	-0.49	-1.3
Jul-01	273:39	91	3:00	4:52	6850:12	1385	4:57	-1.04	-1.64
Aug-01	590:40	142	4:10	7:55	7159:02	1617	4:26	-0.2	-1.12
Sep-01	336:46	94	3:35	7:49	4455:35	1172	3:48	-0.26	-1.16



Repair Repeat Report Rate (Percent) (MR-7)-- No Dispatches

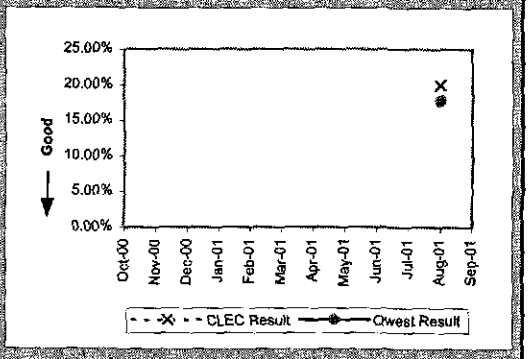
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	45	122	36.89%	48.25%	1015	3997	25.39%	2.74	0.67
Nov-00	55	148	37.16%	48.32%	918	3372	27.22%	2.58	0.57
Dec-00	53	162	32.72%	46.92%	781	2842	27.48%	1.44	-0.13
Jan-01	41	123	33.33%	47.14%	477	2404	19.84%	3.42	1.08
Feb-01	24	77	31.17%	46.32%	433	1561	27.74%	0.66	-0.6
Mar-01	26	99	26.26%	44.01%	409	1755	23.30%	0.68	-0.59
Apr-01	18	75	24.00%	42.71%	283	1303	21.72%	0.48	-0.71
May-01	17	82	20.73%	40.54%	306	1629	18.78%	0.46	-0.72
Jun-01	21	92	22.83%	41.97%	324	1548	20.93%	0.45	-0.73
Jul-01	26	91	28.57%	45.18%	303	1385	21.88%	1.46	-0.11
Aug-01	27	142	19.01%	39.24%	284	1617	17.56%	0.45	-0.73
Sep-01	26	94	27.66%	44.73%	224	1172	19.11%	1.94	0.18



Checklist #14 - Resale - Business Repair

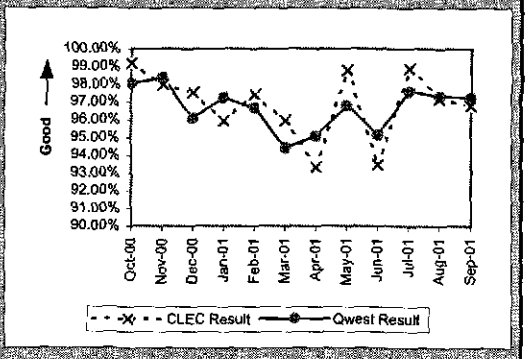
Repair Repeat Report Rate (Percent) (MR-7*)-- No Dispatches

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00									
Nov-00									
Dec-00									
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	16	80	20.00%	40.00%	173	974	17.76%	0.52	-0.69
Sep-01									



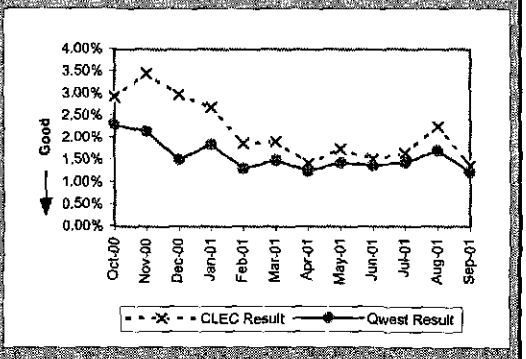
Repair Appointments Met (Percent) (MR-9)-- No Dispatches

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	121	122	99.18%	9.02%	3919	3997	98.05%	-0.89	-1.54
Nov-00	145	148	97.97%	14.09%	3317	3372	98.37%	0.27	-0.84
Dec-00	158	162	97.53%	15.52%	2731	2842	96.09%	-0.92	-1.56
Jan-01	118	123	95.94%	19.75%	2338	2404	97.25%	0.87	-0.47
Feb-01	75	77	97.40%	15.91%	1509	1561	96.67%	-0.35	-1.21
Mar-01	95	99	95.96%	19.69%	1657	1755	94.42%	-0.65	-1.4
Apr-01	70	75	93.33%	24.94%	1239	1303	95.09%	0.7	-0.58
May-01	81	82	98.78%	10.98%	1577	1629	96.81%	-0.99	-1.6
Jun-01	86	92	93.48%	24.69%	1473	1548	95.16%	0.74	-0.55
Jul-01	90	91	98.90%	10.43%	1352	1385	97.62%	-0.78	-1.47
Aug-01	138	142	97.18%	16.55%	1574	1617	97.34%	0.17	-0.9
Sep-01	91	94	96.81%	17.58%	1140	1172	97.27%	0.32	-0.81



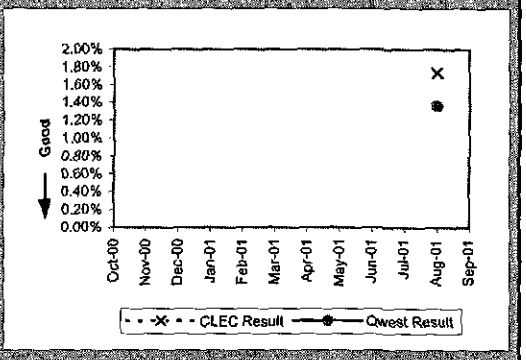
Trouble Rate (Percent) (MR-8)

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	171	5861	2.92%	16.83%	10604	460920	2.30%	3.13	0.9
Nov-00	223	6459	3.45%	18.26%	9971	462590	2.16%	7.13	3.33
Dec-00	223	7470	2.99%	17.02%	7017	463053	1.52%	10.32	5.27
Jan-01	240	8945	2.68%	16.16%	8536	462558	1.85%	5.83	2.54
Feb-01	190	10122	1.88%	13.57%	6043	462546	1.31%	5	2.04
Mar-01	246	12826	1.92%	13.72%	6872	459078	1.50%	3.87	1.35
Apr-01	196	13757	1.42%	11.85%	5715	455382	1.26%	1.76	0.07
May-01	246	14049	1.75%	13.12%	6499	451402	1.44%	3.05	0.85
Jun-01	271	17810	1.52%	12.24%	6163	447127	1.38%	1.61	-0.02
Jul-01	299	18094	1.65%	12.75%	6399	444552	1.44%	2.36	0.43
Aug-01	424	18791	2.26%	14.85%	7557	442550	1.71%	5.69	2.46
Sep-01	278	20147	1.38%	11.67%	5393	440811	1.22%	1.98	0.2



Trouble Rate (Percent) (MR-8*)

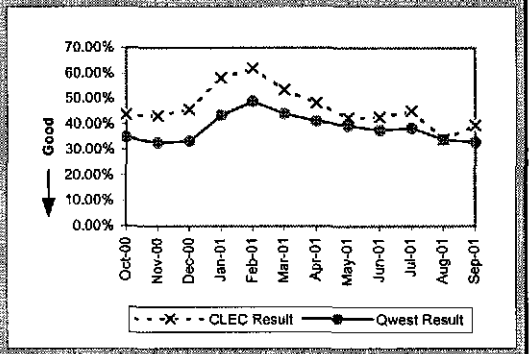
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00									
Nov-00									
Dec-00									
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	327	18791	1.74%	13.08%	6046	442550	1.37%	4.33	1.63
Sep-01									



Checklist #14 - Resale - Business Repair

Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10)

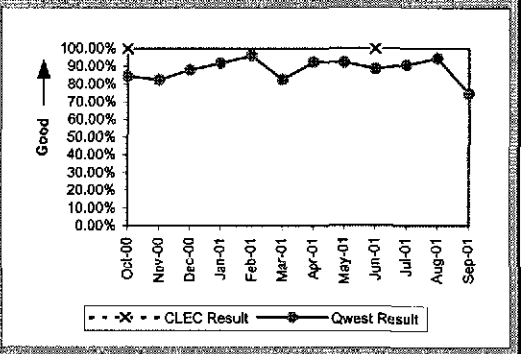
Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	133	304	43.75%	49.61%	5654	16258	34.78%	3.08	0.87
Nov-00	170	393	43.26%	49.54%	4849	14820	32.72%	4.11	1.5
Dec-00	188	411	45.74%	49.82%	3505	10522	33.31%	4.92	1.99
Jan-01	334	574	58.19%	49.33%	6582	15118	43.54%	6.95	3.22
Feb-01	310	500	62.00%	48.54%	5764	11807	48.82%	5.8	2.52
Mar-01	282	528	53.41%	49.88%	5409	12281	44.04%	4.24	1.58
Apr-01	183	379	48.29%	49.97%	3992	9707	41.13%	2.76	0.68
May-01	182	428	42.52%	49.44%	4218	10717	39.36%	1.31	-0.2
Jun-01	202	473	42.71%	49.47%	3727	9890	37.68%	2.19	0.33
Jul-01	246	545	45.14%	49.76%	4006	10405	38.50%	3.1	0.89
Aug-01	220	644	34.16%	47.43%	3899	11456	34.03%	0.07	-0.96
Sep-01	182	460	39.57%	48.90%	2656	8049	33.00%	2.87	0.75



Checklist #14 - Resale - Centrex Installation

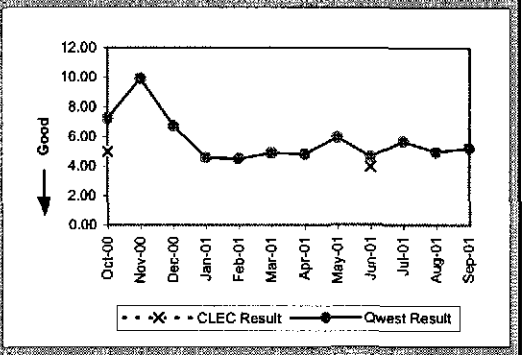
Installation Commitments Met (Percent) (OP-3)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	1	1	100.00%	0.00%	71	84	84.52%	-0.43	-1.26
Nov-00					47	57	82.46%		
Dec-00					44	50	88.00%		
Jan-01					56	61	91.80%		
Feb-01					49	51	96.08%		
Mar-01					52	63	82.54%		
Apr-01					62	67	92.54%		
May-01					35	38	92.11%		
Jun-01	1	1	100.00%	0.00%	23	26	88.46%	-0.35	-1.22
Jul-01					39	43	90.70%		
Aug-01					71	75	94.67%		
Sep-01					38	51	74.51%		



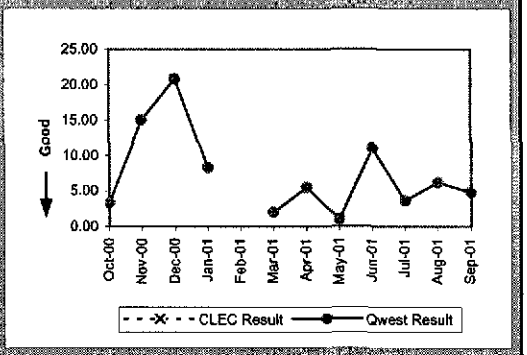
Installation Interval (Average Days) (OP-4)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	5	1	5.00		609	84	7.25	-0.18	-1.11
Nov-00					546	55	9.93		
Dec-00					330	49	6.73		
Jan-01					280	61	4.59		
Feb-01					230	51	4.51		
Mar-01					308	63	4.89		
Apr-01					323	67	4.82		
May-01					227	38	5.97		
Jun-01	4	1	4.00		122	26	4.69	-0.12	-1.08
Jul-01					274	48	5.71		
Aug-01					436	87	5.01		
Sep-01					295	56	5.27		



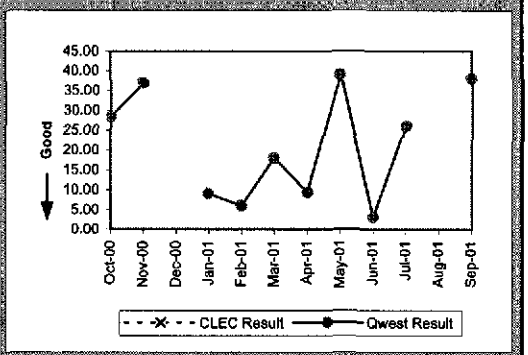
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00					20	6	3.33		
Nov-00					75	5	15.00		
Dec-00					125	6	20.83		
Jan-01					33	4	8.25		
Feb-01									
Mar-01					18	9	2.00		
Apr-01					11	2	5.50		
May-01					1	1	1.00		
Jun-01					22	2	11.00		
Jul-01					29	8	3.62		
Aug-01					100	16	6.25		
Sep-01					82	17	4.82		



Delayed Days for Facility Reasons (Average Days) (OP-6B)-- Dispatches Within MSAs

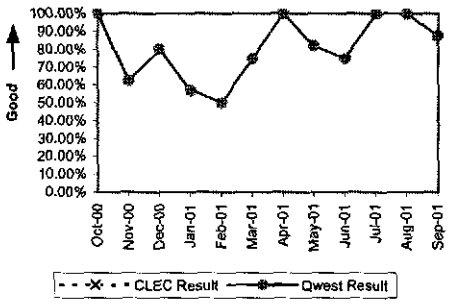
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00					199	7	28.43		
Nov-00					185	5	37.00		
Dec-00									
Jan-01					9	1	9.00		
Feb-01					12	2	6.00		
Mar-01					36	2	18.00		
Apr-01					28	3	9.33		
May-01					78	2	39.00		
Jun-01					3	1	3.00		
Jul-01					26	1	26.00		
Aug-01									
Sep-01					38	1	38.00		



Checklist #14 - Resale - Centrex Installation

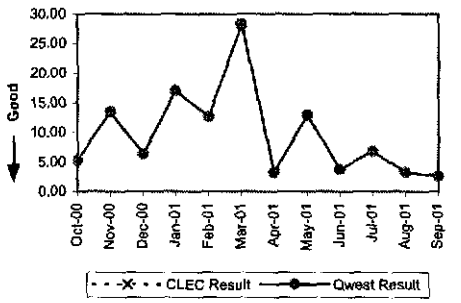
Installation Commitments Met (Percent) (OP-3)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00					9	9	100.00%		
Nov-00					5	8	62.50%		
Dec-00					4	5	80.00%		
Jan-01					8	14	57.14%		
Feb-01					3	6	50.00%		
Mar-01					3	4	75.00%		
Apr-01					4	4	100.00%		
May-01					9	11	81.82%		
Jun-01					3	4	75.00%		
Jul-01					5	5	100.00%		
Aug-01					3	3	100.00%		
Sep-01					7	8	87.50%		



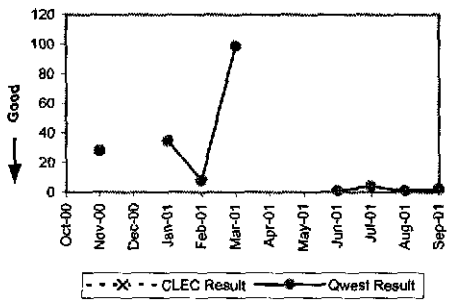
Installation Interval (Average Days) (OP-4)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00					48	9	5.33		
Nov-00					108	8	13.50		
Dec-00					32	5	6.40		
Jan-01					239	14	17.07		
Feb-01					76	6	12.67		
Mar-01					113	4	28.25		
Apr-01					13	4	3.25		
May-01					143	11	13.00		
Jun-01					15	4	3.75		
Jul-01					41	6	6.83		
Aug-01					13	4	3.25		
Sep-01					21	8	2.62		



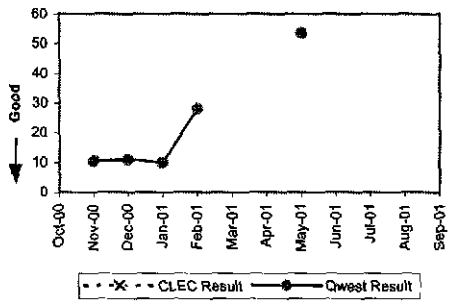
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00									
Nov-00					28	1	28.00		
Dec-00									
Jan-01					139	4	34.75		
Feb-01					16	2	8.00		
Mar-01					99	1	99.00		
Apr-01									
May-01									
Jun-01					1	1	1.00		
Jul-01					4	1	4.00		
Aug-01					1	1	1.00		
Sep-01					2	1	2.00		



Delayed Days for Facility Reasons (Average Days) (OP-6B)-- Dispatches Outside MSAs

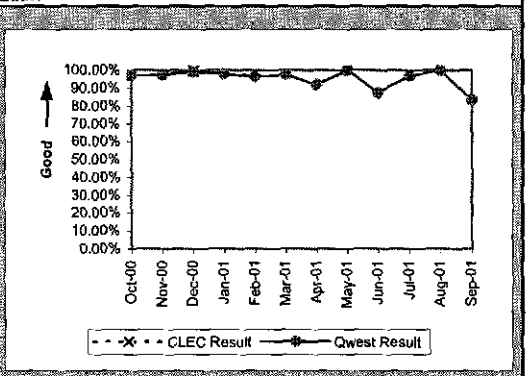
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00									
Nov-00					21	2	10.50		
Dec-00					11	1	11.00		
Jan-01					20	2	10.00		
Feb-01					28	1	28.00		
Mar-01									
Apr-01									
May-01					107	2	53.50		
Jun-01									
Jul-01									
Aug-01									
Sep-01									



Checklist #14 - Resale - Centrex Installation

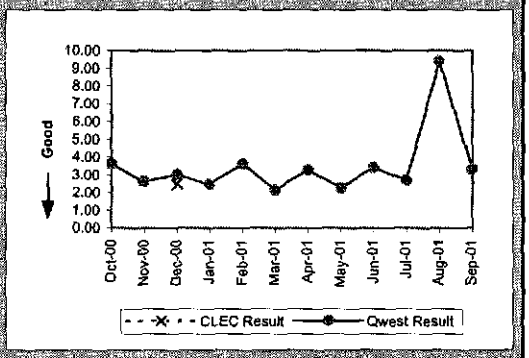
Installation Commitments Met (Percent) (OP-3)-- No Dispatches

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00					93	96	96.88%		
Nov-00					125	128	97.66%		
Dec-00	2	2	100.00%	0.00%	90	91	98.90%	-0.15	-1.09
Jan-01					54	55	98.18%		
Feb-01					54	56	96.43%		
Mar-01					39	40	97.50%		
Apr-01					45	49	91.84%		
May-01					37	37	100.00%		
Jun-01					35	40	87.50%		
Jul-01					32	33	96.97%		
Aug-01					3	3	100.00%		
Sep-01					5	6	83.33%		



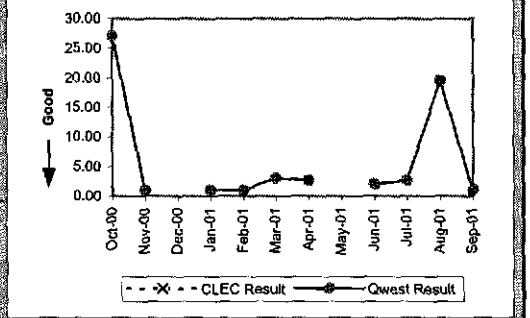
Installation Interval (Average Days) (OP-4)-- No Dispatches

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00					348	96	3.62		
Nov-00					337	128	2.63		
Dec-00	5	2	2.50	0.71	276	91	3.03	-0.21	-1.13
Jan-01					136	55	2.47		
Feb-01					204	56	3.64		
Mar-01					87	40	2.17		
Apr-01					161	49	3.29		
May-01					82	36	2.28		
Jun-01					137	40	3.42		
Jul-01					95	35	2.71		
Aug-01					47	5	9.40		
Sep-01					20	6	3.33		



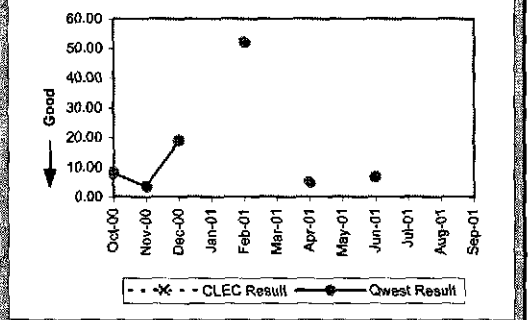
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A)-- No Dispatches

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00					54	2	27.00		
Nov-00					1	1	1.00		
Dec-00									
Jan-01					1	1	1.00		
Feb-01					1	1	1.00		
Mar-01					3	1	3.00		
Apr-01					8	3	2.67		
May-01									
Jun-01					2	1	2.00		
Jul-01					8	3	2.67		
Aug-01					39	2	19.50		
Sep-01					1	1	1.00		



Delayed Days for Facility Reasons (Average Days) (OP-6B)-- No Dispatches

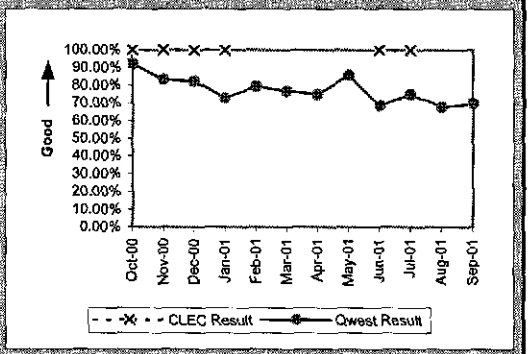
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00					8	1	8.00		
Nov-00					7	2	3.50		
Dec-00					19	1	19.00		
Jan-01									
Feb-01					52	1	52.00		
Mar-01									
Apr-01					5	1	5.00		
May-01									
Jun-01					27	4	6.75		
Jul-01									
Aug-01									
Sep-01									



Checklist #14 - Resale - Centrex Installation

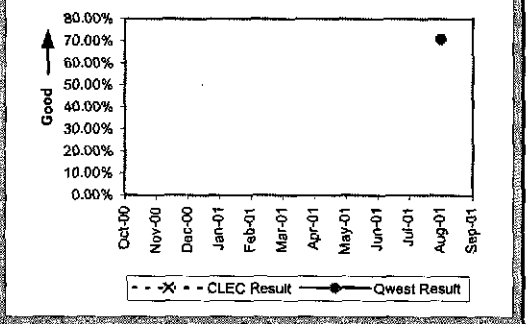
New Service Installation Quality (Percent) (OP-5)

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	1	1	100.00%	0.00%	223	242	92.15%	-0.29	-1.18
Nov-00	1	1	100.00%	0.00%	170	204	83.33%	-0.45	-1.27
Dec-00	1	1	100.00%	0.00%	149	181	82.32%	-0.46	-1.28
Jan-01	1	1	100.00%	0.00%	108	148	72.97%	-0.61	-1.37
Feb-01					108	136	79.41%		
Mar-01					96	125	76.80%		
Apr-01					93	124	75.00%		
May-01					96	112	85.71%		
Jun-01	1	1	100.00%	0.00%	59	86	68.60%	-0.67	-1.41
Jul-01	1	1	100.00%	0.00%	63	84	75.00%	-0.57	-1.35
Aug-01					63	93	67.74%		
Sep-01					58	83	69.88%		



New Service Installation Quality (Percent) (OP-5*)

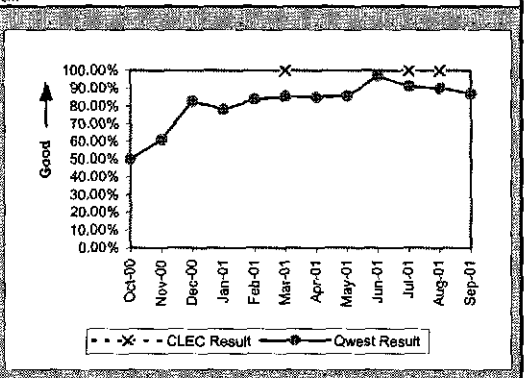
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00									
Nov-00									
Dec-00									
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01					66	93	70.97%		
Sep-01									



Checklist #14 - Resale - Centrex Repair

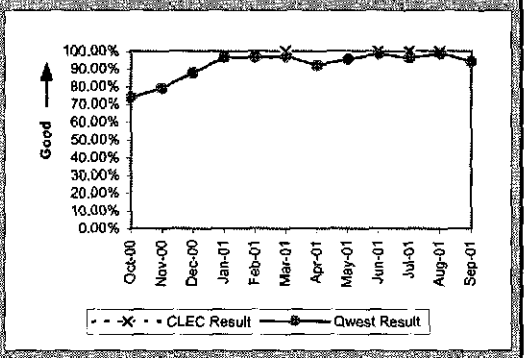
Out of Service Cleared within 24 hours (Percent) (MR-3)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00					86	172	50.00%		
Nov-00					99	162	61.11%		
Dec-00					58	70	82.86%		
Jan-01					89	114	78.07%		
Feb-01					79	94	84.04%		
Mar-01	1	1	100.00%	0.00%	105	123	85.37%	-0.41	-1.25
Apr-01					86	101	85.15%		
May-01					90	105	85.71%		
Jun-01					97	100	97.00%		
Jul-01	1	1	100.00%	0.00%	82	90	91.11%	-0.31	-1.19
Aug-01	1	1	100.00%	0.00%	102	113	90.27%	-0.33	-1.2
Sep-01					81	93	87.10%		



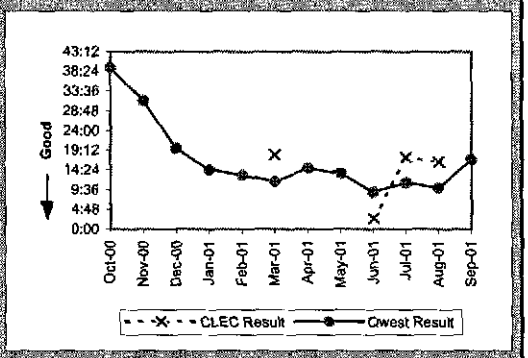
All Troubles Cleared within 48 hours (Percent) (MR-4)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00					153	207	73.91%		
Nov-00					151	191	79.06%		
Dec-00					93	106	87.74%		
Jan-01					135	140	96.43%		
Feb-01					130	135	96.30%		
Mar-01	1	1	100.00%	0.00%	159	164	96.95%	-0.18	-1.11
Apr-01					114	124	91.94%		
May-01					122	128	95.31%		
Jun-01	1	1	100.00%	0.00%	122	124	98.39%	-0.13	-1.08
Jul-01	1	1	100.00%	0.00%	119	124	95.97%	-0.2	-1.12
Aug-01	1	1	100.00%	0.00%	146	148	98.65%	-0.12	-1.07
Sep-01					112	119	94.12%		



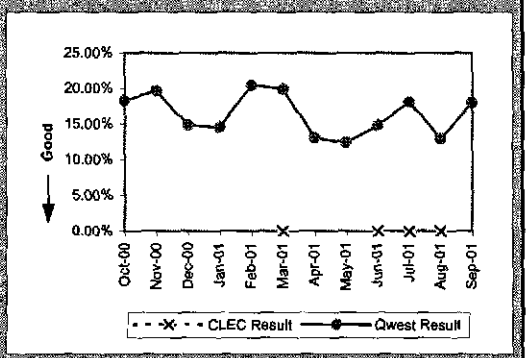
Mean Time to Restore (Hours:Minutes) (MR-6)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00					8141:31	207	39:20		
Nov-00					5961:42	191	31:13		
Dec-00					2076:06	106	19:35		
Jan-01					2014:59	140	14:24		
Feb-01					1782:06	135	13:03		
Mar-01	18:05	1	18:05		1897:42	164	11:34	0.85	-0.61
Apr-01					1830:10	124	14:46		
May-01					1730:38	128	13:31		
Jun-01	2:34	1	2:34		1109:31	124	8:57	-0.52	-1.32
Jul-01	17:24	1	17:24		1402:09	124	11:18	0.64	-0.61
Aug-01	16:22	1	16:22		1478:45	148	9:59	0.59	-0.64
Sep-01					2017:47	119	16:57		



Repair Repeat Report Rate (Percent) (MR-7)-- Dispatches Within MSAs

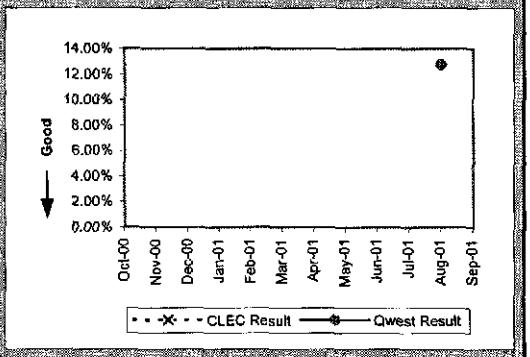
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00					39	213	18.31%		
Nov-00					39	198	19.70%		
Dec-00					16	108	14.81%		
Jan-01					21	144	14.58%		
Feb-01					28	137	20.44%		
Mar-01	0	2	0.00%	0.00%	33	166	19.88%	-0.7	-1.43
Apr-01					17	130	13.08%		
May-01					16	129	12.40%		
Jun-01	0	1	0.00%	0.00%	19	128	14.84%	-0.42	-1.25
Jul-01	0	1	0.00%	0.00%	23	127	18.11%	-0.47	-1.28
Aug-01	0	1	0.00%	0.00%	20	154	12.99%	-0.39	-1.23
Sep-01					22	122	18.03%		



Checklist #14 - Resale - Centrex Repair

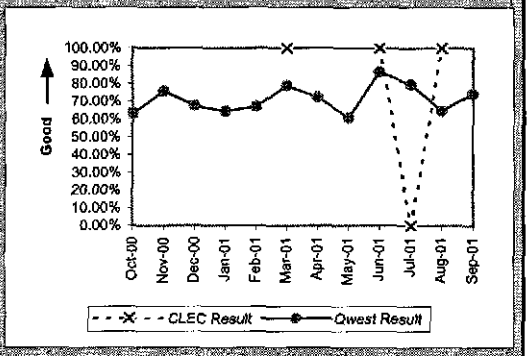
Repair Repeat Report Rate (Percent) (MR-7*)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00									
Nov-00									
Dec-00									
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01					17	133	12.78%		
Sep-01									



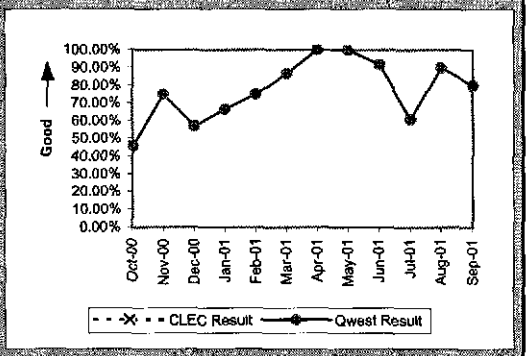
Repair Appointments Met (Percent) (MR-9)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00					135	213	63.38%		
Nov-00					150	198	75.76%		
Dec-00					73	108	67.59%		
Jan-01					93	144	64.58%		
Feb-01					92	137	67.15%		
Mar-01	2	2	100.00%	0.00%	131	166	78.92%	-0.73	-1.44
Apr-01					94	130	72.31%		
May-01					78	128	60.94%		
Jun-01	1	1	100.00%	0.00%	111	128	86.72%	-0.39	-1.24
Jul-01	0	1	0.00%	0.00%	101	127	79.53%	1.27	-0.23
Aug-01	1	1	100.00%	0.00%	99	153	64.71%	-0.74	-1.45
Sep-01					90	121	74.38%		



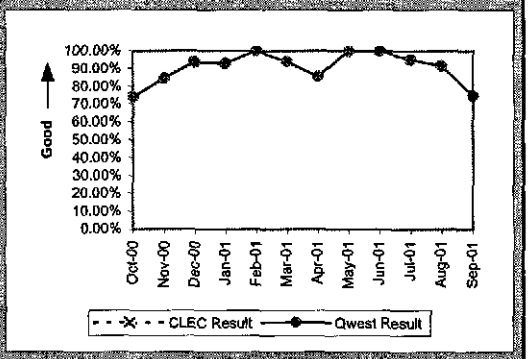
Out of Service Cleared within 24 hours (Percent) (MR-3)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00					16	35	45.71%		
Nov-00					9	12	75.00%		
Dec-00					8	14	57.14%		
Jan-01					16	24	66.67%		
Feb-01					9	12	75.00%		
Mar-01					13	15	86.67%		
Apr-01					8	8	100.00%		
May-01					7	7	100.00%		
Jun-01					11	12	91.67%		
Jul-01					11	18	61.11%		
Aug-01					18	20	90.00%		
Sep-01					8	10	80.00%		



All Troubles Cleared within 48 hours (Percent) (MR-4)-- Dispatches Outside MSAs

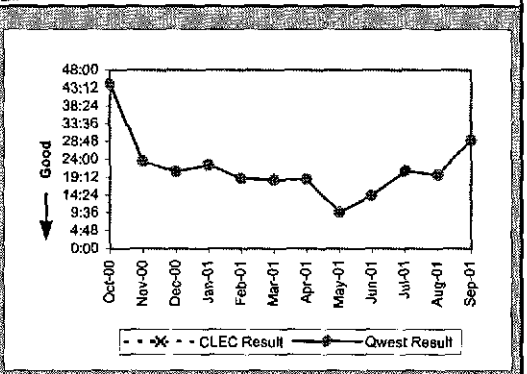
Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00					26	35	74.29%		
Nov-00					11	13	84.62%		
Dec-00					15	16	93.75%		
Jan-01					27	29	93.10%		
Feb-01					14	14	100.00%		
Mar-01					16	17	94.12%		
Apr-01					12	14	85.71%		
May-01					10	10	100.00%		
Jun-01					15	15	100.00%		
Jul-01					20	21	95.24%		
Aug-01					22	24	91.67%		
Sep-01					9	12	75.00%		



Checklist #14 - Resale - Centrex Repair

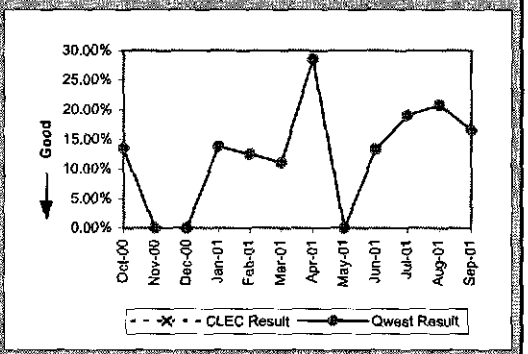
Mean Time to Restore (Hours:Minutes) (MR-6)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00					1550:05	35	44:17		
Nov-00					305:21	13	23:29		
Dec-00					331:01	16	20:41		
Jan-01					652:37	29	22:30		
Feb-01					264:03	14	18:52		
Mar-01					313:02	17	18:25		
Apr-01					261:49	14	18:42		
May-01					98:20	10	9:50		
Jun-01					214:31	15	14:18		
Jul-01					438:39	21	20:53		
Aug-01					475:42	24	19:49		
Sep-01					350:42	12	29:14		



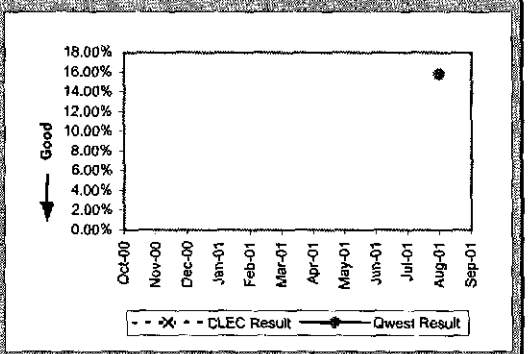
Repair Repeat Report Rate (Percent) (MR-7)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00					5	37	13.51%		
Nov-00					0	13	0.00%		
Dec-00					0	17	0.00%		
Jan-01					4	29	13.79%		
Feb-01					2	16	12.50%		
Mar-01					2	18	11.11%		
Apr-01					4	14	28.57%		
May-01					0	10	0.00%		
Jun-01					2	15	13.33%		
Jul-01					4	21	19.05%		
Aug-01					5	24	20.83%		
Sep-01					2	12	16.67%		



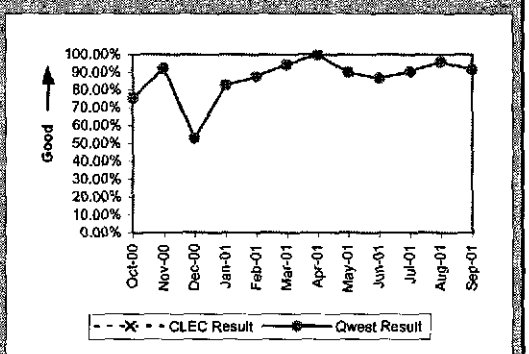
Repair Repeat Report Rate (Percent) (MR-7*)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00									
Nov-00									
Dec-00									
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01					3	19	15.79%		
Sep-01									



Repair Appointments Met (Percent) (MR-9)-- Dispatches Outside MSAs

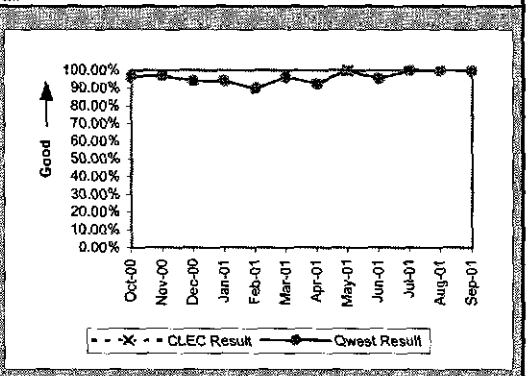
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00					28	37	75.68%		
Nov-00					12	13	92.31%		
Dec-00					9	17	52.94%		
Jan-01					24	29	82.76%		
Feb-01					14	16	87.50%		
Mar-01					17	18	94.44%		
Apr-01					14	14	100.00%		
May-01					9	10	90.00%		
Jun-01					13	15	86.67%		
Jul-01					19	21	90.48%		
Aug-01					23	24	95.83%		
Sep-01					11	12	91.67%		



Checklist #14 - Resale - Centrex Repair

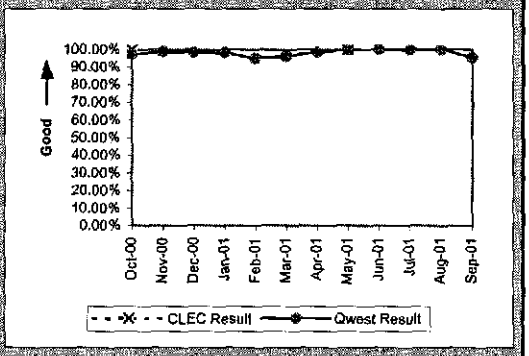
Out of Service Cleared within 24 hours (Percent) (MR-3)-- No Dispatches

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00					27	28	96.43%		
Nov-00					33	34	97.06%		
Dec-00					16	17	94.12%		
Jan-01					32	34	94.12%		
Feb-01					26	29	89.66%		
Mar-01					25	26	96.15%		
Apr-01					25	27	92.59%		
May-01	1	1	100.00%	0.00%	31	31	100.00%	N/A	N/A
Jun-01					21	22	95.45%		
Jul-01					30	30	100.00%		
Aug-01					31	31	100.00%		
Sep-01					10	10	100.00%		



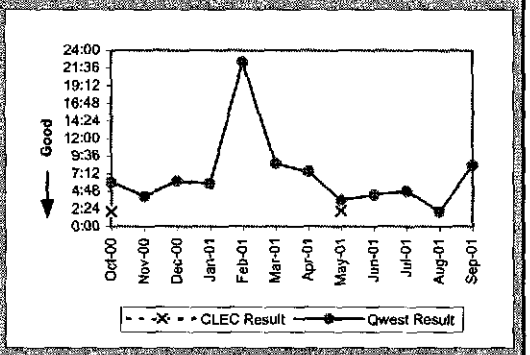
All Troubles Cleared within 48 hours (Percent) (MR-4)-- No Dispatches

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	1	1	100.00%	0.00%	109	112	97.32%	-0.17	-1.1
Nov-00					82	83	98.80%		
Dec-00					55	56	98.21%		
Jan-01					52	53	98.11%		
Feb-01					57	60	95.00%		
Mar-01					51	53	96.23%		
Apr-01					61	62	98.39%		
May-01	2	2	100.00%	0.00%	57	57	100.00%	N/A	N/A
Jun-01					50	50	100.00%		
Jul-01					48	48	100.00%		
Aug-01					61	61	100.00%		
Sep-01					44	46	95.65%		



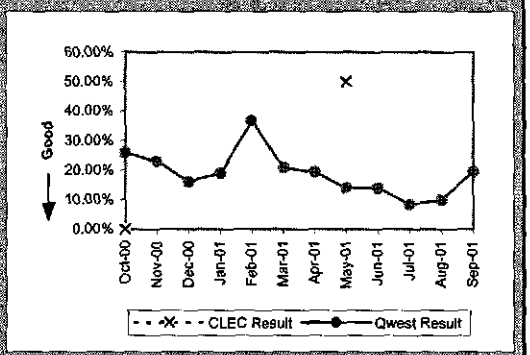
Mean Time to Restore (Hours:Minutes) (MR-6)-- No Dispatches

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	2:03	1	2:03		674:05	112	6:01	-0.3	-1.18
Nov-00					341:08	83	4:07		
Dec-00					343:09	56	6:08		
Jan-01					306:58	53	5:48		
Feb-01					1340:44	60	22:21		
Mar-01					451:41	53	8:31		
Apr-01					462:28	62	7:28		
May-01	4:19	2	2:09	1:14	201:35	57	3:32	-0.37	-1.22
Jun-01					215:42	50	4:19		
Jul-01					230:38	48	4:48		
Aug-01					123:12	61	2:01		
Sep-01					382:51	46	8:19		



Repair Repeat Report Rate (Percent) (MR-7)-- No Dispatches

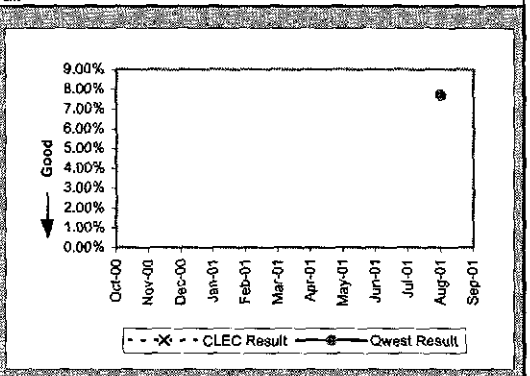
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	0	1	0.00%	0.00%	29	112	25.89%	-0.59	-1.36
Nov-00					19	83	22.89%		
Dec-00					9	56	16.07%		
Jan-01					10	53	18.87%		
Feb-01					22	60	36.67%		
Mar-01					11	53	20.75%		
Apr-01					12	62	19.35%		
May-01	1	2	50.00%	50.00%	8	57	14.04%	1.04	-0.37
Jun-01					7	50	14.00%		
Jul-01					4	48	8.33%		
Aug-01					6	61	9.84%		
Sep-01					9	46	19.57%		



Checklist #14 - Resale - Centrex Repair

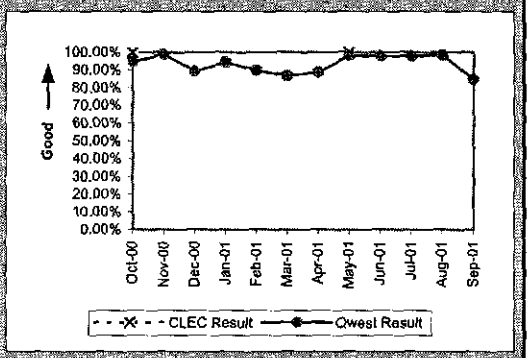
Repair Repeat Report Rate (Percent) (MR-7*)– No Dispatches

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00									
Nov-00									
Dec-00									
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01					3	39	7.69%		
Sep-01									



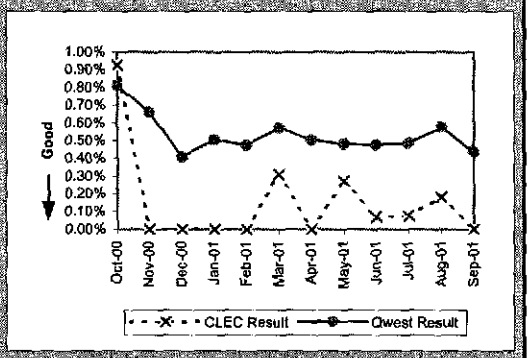
Repair Appointments Met (Percent) (MR-9)– No Dispatches

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	1	1	100.00%	0.00%	106	112	94.64%	-0.24	-1.14
Nov-00					82	83	98.80%		
Dec-00					50	56	89.29%		
Jan-01					50	53	94.34%		
Feb-01					53	59	89.83%		
Mar-01					46	53	86.79%		
Apr-01					55	62	88.71%		
May-01	2	2	100.00%	0.00%	55	56	98.21%	-0.19	-1.11
Jun-01					49	50	98.00%		
Jul-01					47	48	97.92%		
Aug-01					60	61	98.36%		
Sep-01					39	46	84.78%		



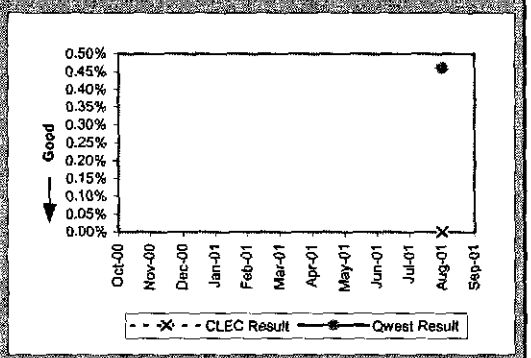
Trouble Rate (Percent) (MR-8)

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	1	108	0.93%	9.58%	362	44543	0.81%	0.13	-0.82
Nov-00	0	119	0.00%	0.00%	294	44465	0.66%	-0.89	-1.54
Dec-00	0	121	0.00%	0.00%	181	44344	0.41%	-0.7	-1.43
Jan-01	0	121	0.00%	0.00%	226	44720	0.51%	-0.78	-1.48
Feb-01	0	121	0.00%	0.00%	213	44963	0.47%	-0.76	-1.46
Mar-01	2	647	0.31%	5.55%	237	41382	0.57%	-0.88	-1.54
Apr-01	0	740	0.00%	0.00%	206	40906	0.50%	-1.32	-2.17
May-01	2	740	0.27%	5.19%	196	40743	0.48%	-0.82	-1.5
Jun-01	1	1438	0.07%	2.64%	193	40558	0.48%	-2.2	-2.34
Jul-01	1	1323	0.08%	2.75%	196	40379	0.49%	-2.11	-2.28
Aug-01	1	548	0.18%	4.27%	239	41538	0.58%	-1.21	-1.73
Sep-01	0	548	0.00%	0.00%	180	41156	0.44%	-1.54	-1.94



Trouble Rate (Percent) (MR-8*)

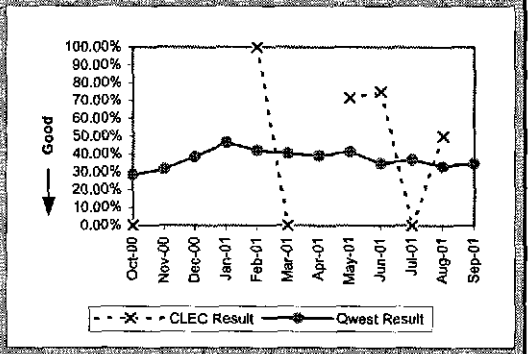
Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00									
Nov-00									
Dec-00									
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	0	548	0.00%	0.00%	191	41538	0.46%	-1.58	-1.96
Sep-01									



Checklist #14 - Resale - Centrex Repair

Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10)

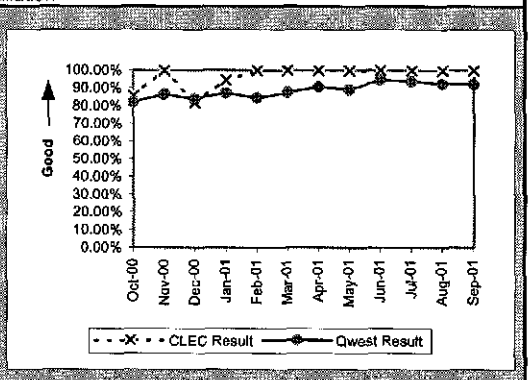
Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	0	1	0.00%	0.00%	143	505	28.32%	-0.63	-1.38
Nov-00					136	430	31.63%		
Dec-00					114	295	38.64%		
Jan-01					196	422	46.45%		
Feb-01	2	2	100.00%	0.00%	154	367	41.96%	1.37	-0.16
Mar-01	0	2	0.00%	0.00%	160	397	40.30%	-1.16	-1.7
Apr-01					132	338	39.05%		
May-01	5	7	71.43%	45.18%	138	334	41.32%	1.52	-0.08
Jun-01	3	4	75.00%	43.30%	103	296	34.80%	1.5	-0.09
Jul-01	0	1	0.00%	0.00%	114	310	36.77%	-0.76	-1.46
Aug-01	1	2	50.00%	50.00%	118	357	33.05%	0.42	-0.74
Sep-01					96	276	34.78%		



Checklist #14 - Resale - Centrex 21 Installation

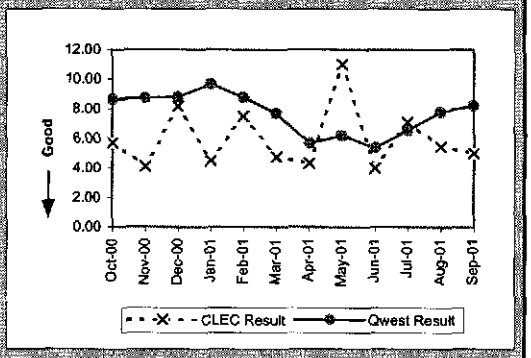
Installation Commitments Met (Percent) (OP-3)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	6	7	85.71%	34.99%	553	673	82.17%	-0.24	-1.15
Nov-00	18	18	100.00%	0.00%	491	567	86.60%	-1.64	-2
Dec-00	18	22	81.82%	38.57%	481	573	83.94%	0.2	-0.88
Jan-01	17	18	94.44%	22.91%	531	608	87.34%	-0.89	-1.54
Feb-01	12	12	100.00%	0.00%	531	629	84.42%	-1.47	-1.9
Mar-01	4	4	100.00%	0.00%	507	578	87.72%	-0.75	-1.45
Apr-01	3	3	100.00%	0.00%	467	515	90.68%	-0.55	-1.34
May-01	10	10	100.00%	0.00%	467	523	89.29%	-1.08	-1.66
Jun-01	6	6	100.00%	0.00%	445	470	94.68%	-0.58	-1.35
Jul-01	15	15	100.00%	0.00%	483	514	93.97%	-0.97	-1.59
Aug-01	10	10	100.00%	0.00%	501	542	92.44%	-0.9	-1.54
Sep-01	4	4	100.00%	0.00%	397	430	92.33%	-0.57	-1.35



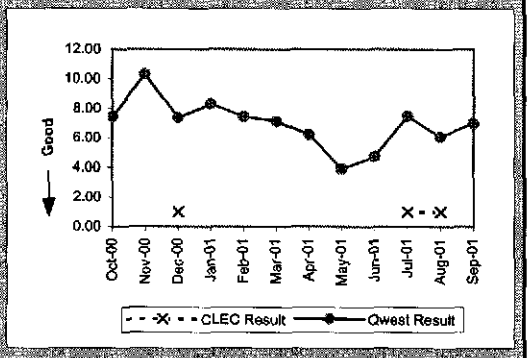
Installation Interval (Average Days) (OP-4)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	40	7	5.71	2.36	5783	670	8.63	-0.58	-1.35
Nov-00	74	18	4.11	2.47	4922	563	8.74	-1.73	-2.05
Dec-00	180	22	8.18	7.35	4999	567	8.82	-0.26	-1.16
Jan-01	81	18	4.50	4.59	5851	605	9.67	-1.14	-1.69
Feb-01	90	12	7.50	3.61	5503	628	8.76	-0.29	-1.18
Mar-01	19	4	4.75	0.50	4450	577	7.71	-0.49	-1.3
Apr-01	13	3	4.33	1.53	2924	515	5.68	-0.27	-1.17
May-01	110	10	11.00	17.53	3235	522	6.20	1.48	-0.1
Jun-01	24	6	4.00	1.79	2529	470	5.38	-0.41	-1.25
Jul-01	114	16	7.12	4.57	3580	547	6.54	0.44	-0.73
Aug-01	60	11	5.45	3.78	4541	583	7.79	-0.63	-1.38
Sep-01	20	4	5.00	0.82	3903	474	8.23	-0.47	-1.28



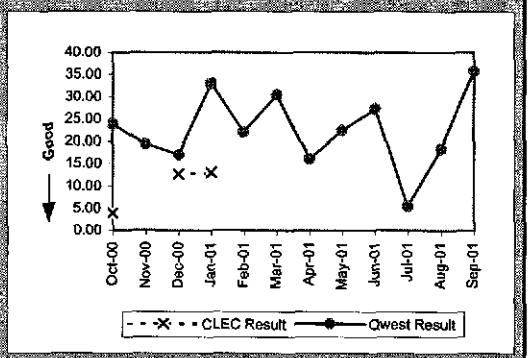
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00					476	64	7.44		
Nov-00					319	31	10.29		
Dec-00	1	1	1.00		273	37	7.38	-0.51	-1.31
Jan-01					232	28	8.29		
Feb-01					298	40	7.45		
Mar-01					243	34	7.15		
Apr-01					174	28	6.21		
May-01					129	33	3.91		
Jun-01					71	15	4.73		
Jul-01	1	1	1.00		381	51	7.47	-0.64	-1.39
Aug-01	1	1	1.00		377	62	6.08	-0.58	-1.35
Sep-01					469	67	7.00		



Delayed Days for Facility Reasons (Average Days) (OP-6B)-- Dispatches Within MSAs

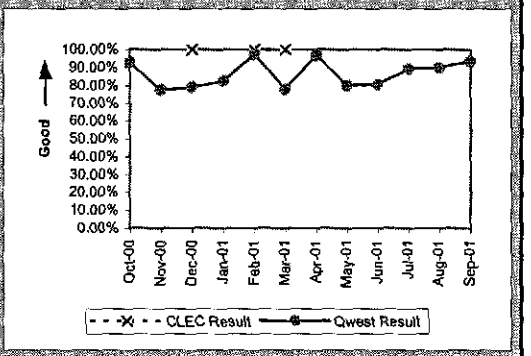
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	4	1	4.00		1340	56	23.93	-0.62	-1.37
Nov-00					870	45	19.33		
Dec-00	38	3	12.67	6.66	932	55	16.95	-0.36	-1.22
Jan-01	13	1	13.00		1617	49	33.00	-0.52	-1.32
Feb-01					1279	58	22.05		
Mar-01					1126	37	30.43		
Apr-01					321	20	16.05		
May-01					518	23	22.52		
Jun-01					273	10	27.30		
Jul-01					71	13	5.46		
Aug-01					365	20	18.25		
Sep-01					358	10	35.80		



Checklist #14 - Resale - Centrex 21 Installation

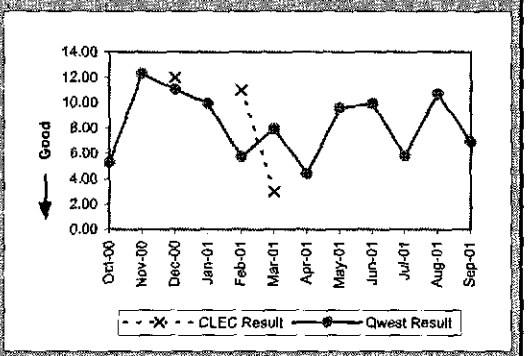
Installation Commitments Met (Percent) (OP-3)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00					38	41	92.68%		
Nov-00					17	22	77.27%		
Dec-00	1	1	100.00%	0.00%	30	38	78.95%	-0.51	-1.31
Jan-01					33	40	82.50%		
Feb-01	1	1	100.00%	0.00%	37	38	97.37%	-0.16	-1.1
Mar-01	1	1	100.00%	0.00%	39	50	78.00%	-0.53	-1.32
Apr-01					31	32	96.88%		
May-01					28	35	80.00%		
Jun-01					29	36	80.56%		
Jul-01					33	37	89.19%		
Aug-01					27	30	90.00%		
Sep-01					29	31	93.55%		



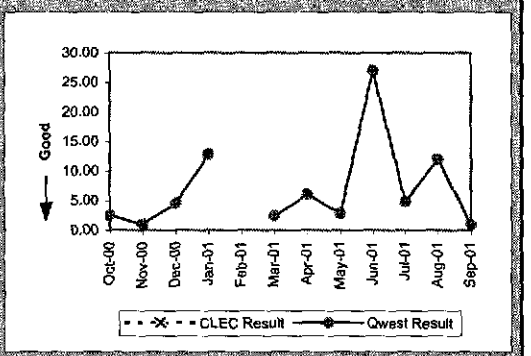
Installation Interval (Average Days) (OP-4)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00					216	41	5.27		
Nov-00					270	22	12.27		
Dec-00	12	1	12.00		420	38	11.05	0.08	-0.95
Jan-01					397	40	9.93		
Feb-01	11	1	11.00		218	38	5.74	1.37	-0.17
Mar-01	3	1	3.00		397	50	7.94	-0.58	-1.35
Apr-01					142	32	4.44		
May-01					336	35	9.60		
Jun-01					358	36	9.94		
Jul-01					216	37	5.84		
Aug-01					364	34	10.71		
Sep-01					237	34	6.97		



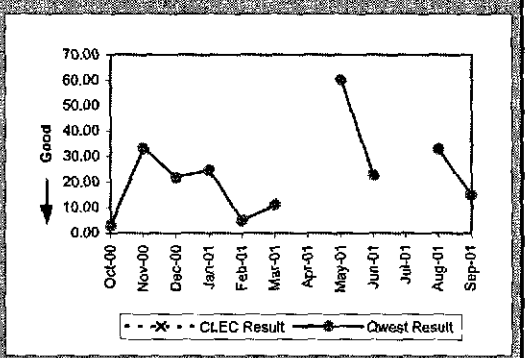
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00					5	2	2.50		
Nov-00					1	1	1.00		
Dec-00					9	2	4.50		
Jan-01					51	4	12.75		
Feb-01									
Mar-01					12	5	2.40		
Apr-01					6	1	6.00		
May-01					14	5	2.80		
Jun-01					108	4	27.00		
Jul-01					19	4	4.75		
Aug-01					72	6	12.00		
Sep-01					4	4	1.00		



Delayed Days for Facility Reasons (Average Days) (OP-6B)-- Dispatches Outside MSAs

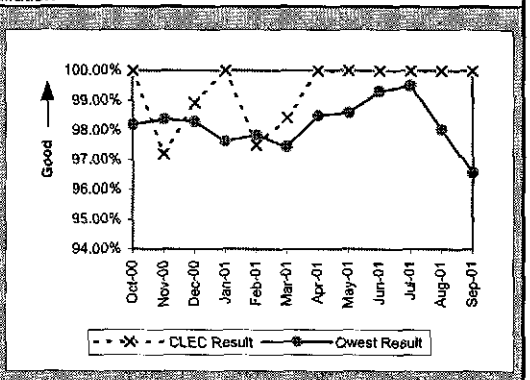
Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00					3	1	3.00		
Nov-00					133	4	33.25		
Dec-00					131	6	21.83		
Jan-01					74	3	24.67		
Feb-01					5	1	5.00		
Mar-01					67	6	11.17		
Apr-01									
May-01					120	2	60.00		
Jun-01					68	3	22.67		
Jul-01									
Aug-01					33	1	33.00		
Sep-01					15	1	15.00		



Checklist #14 - Resale - Centrex 21 Installation

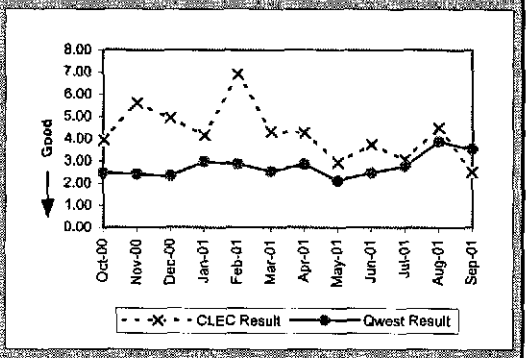
Installation Commitments Met (Percent) (OP-3)– No Dispatches

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	50	50	100.00%	0.00%	2170	2210	98.19%	-0.95	-1.58
Nov-00	104	107	97.20%	16.51%	1689	1717	98.37%	0.87	-0.47
Dec-00	92	93	98.92%	10.31%	1375	1399	98.28%	-0.46	-1.28
Jan-01	100	100	100.00%	0.00%	1027	1052	97.62%	-1.49	-1.91
Feb-01	39	40	97.50%	15.81%	953	974	97.84%	0.21	-0.87
Mar-01	62	63	98.41%	12.50%	1217	1249	97.44%	-0.48	-1.29
Apr-01	29	29	100.00%	0.00%	1373	1394	98.49%	-0.66	-1.4
May-01	40	40	100.00%	0.00%	1409	1429	98.60%	-0.74	-1.45
Jun-01	25	25	100.00%	0.00%	1713	1725	99.30%	-0.42	-1.25
Jul-01	27	27	100.00%	0.00%	1005	1010	99.51%	-0.36	-1.22
Aug-01	19	19	100.00%	0.00%	397	405	98.02%	-0.6	-1.37
Sep-01	28	28	100.00%	0.00%	282	292	96.58%	-0.95	-1.58



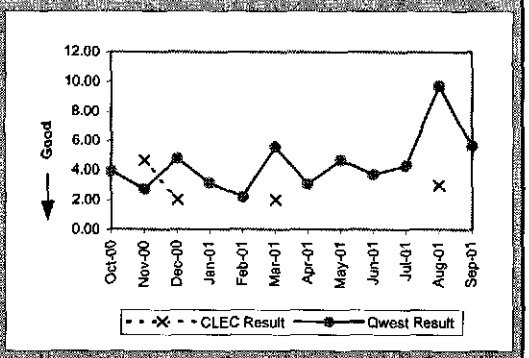
Installation Interval (Average Days) (OP-4)– No Dispatches

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	197	50	3.94	2.00	5429	2210	2.46	1.47	-0.11
Nov-00	600	107	5.61	4.93	4141	1717	2.41	3.72	1.26
Dec-00	459	93	4.94	6.03	3274	1399	2.34	3.72	1.26
Jan-01	415	100	4.15	3.55	3132	1052	2.98	1.96	0.19
Feb-01	276	40	6.90	4.27	2796	974	2.87	3.72	1.26
Mar-01	273	63	4.33	5.25	3155	1249	2.53	3.72	1.26
Apr-01	124	29	4.28	3.87	3972	1394	2.85	1.77	0.08
May-01	47	16	2.94	1.44	2856	1350	2.12	1.88	0.14
Jun-01	60	16	3.75	1.34	3649	1478	2.47	2	0.21
Jul-01	46	15	3.07	1.94	2581	928	2.78	0.76	-0.54
Aug-01	27	6	4.50	0.84	1318	340	3.88	1	-0.39
Sep-01	10	4	2.50	0.58	726	205	3.54	-0.91	-1.55



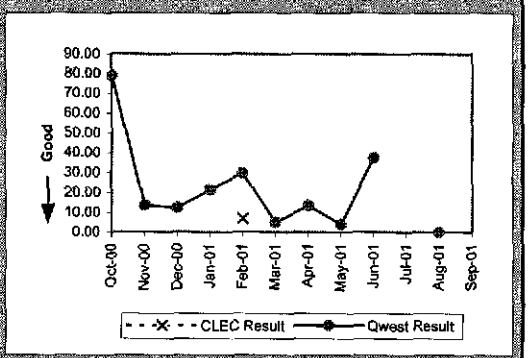
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A)– No Dispatches

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00					138	35	3.94		
Nov-00	14	3	4.67	3.06	46	17	2.71	1.04	-0.37
Dec-00	2	1	2.00		105	22	4.77	-0.4	-1.24
Jan-01					69	22	3.14		
Feb-01					39	18	2.17		
Mar-01	2	1	2.00		167	30	5.57	-0.81	-1.49
Apr-01					55	18	3.06		
May-01					89	19	4.68		
Jun-01					37	10	3.70		
Jul-01					60	14	4.29		
Aug-01	12	4	3.00	4.00	97	10	9.70	-0.71	-1.43
Sep-01					107	19	5.63		



Delayed Days for Facility Reasons (Average Days) (OP-6B)– No Dispatches

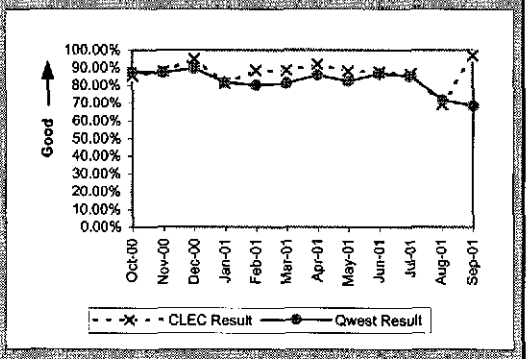
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00					394	5	78.80		
Nov-00					150	11	13.64		
Dec-00					25	2	12.50		
Jan-01					64	3	21.33		
Feb-01	7	1	7.00		89	3	29.67	-0.6	-1.36
Mar-01					10	2	5.00		
Apr-01					40	3	13.33		
May-01					4	1	4.00		
Jun-01					75	2	37.50		
Jul-01									
Aug-01					0	1	0.00		
Sep-01									



Checklist #14 - Resale - Centrex 21 Installation

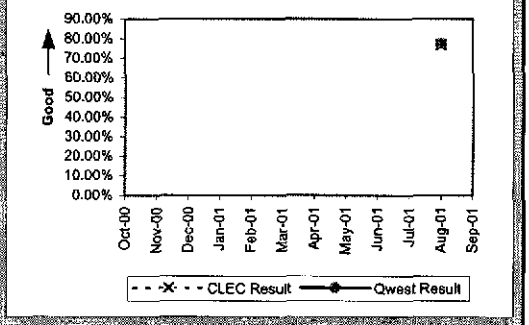
New Service Installation Quality (Percent) (OP-5)

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	65	76	85.53%	35.18%	2549	2910	87.59%	0.54	-0.7
Nov-00	81	92	88.04%	32.45%	2384	2731	87.29%	-0.21	-1.13
Dec-00	119	125	95.20%	21.38%	2029	2263	89.66%	-1.98	-2.2
Jan-01	100	123	81.30%	38.99%	1591	1944	81.84%	0.15	-0.9
Feb-01	77	87	88.51%	31.90%	1419	1768	80.26%	-1.89	-2.15
Mar-01	54	61	88.52%	31.87%	1505	1855	81.13%	-1.45	-1.88
Apr-01	46	50	92.00%	27.13%	1694	1974	85.82%	-1.24	-1.75
May-01	37	42	88.10%	32.38%	1658	2011	82.45%	-0.95	-1.58
Jun-01	36	41	87.80%	32.72%	1875	2159	86.85%	-0.18	-1.11
Jul-01	32	37	86.49%	34.19%	1661	1944	85.44%	-0.18	-1.11
Aug-01	27	39	69.23%	46.15%	943	1314	71.77%	0.35	-0.78
Sep-01	32	33	96.97%	17.14%	630	917	68.70%	-3.44	-3.09



New Service Installation Quality (Percent) (OP-5*)

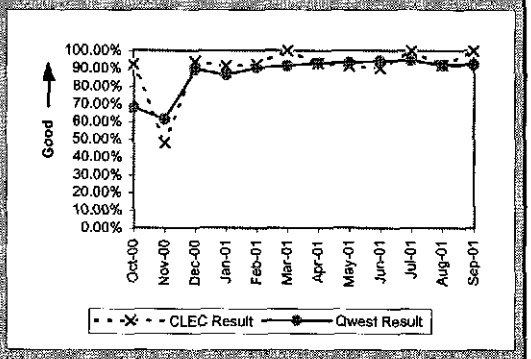
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00									
Nov-00									
Dec-00									
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	30	39	76.92%	42.13%	1018	1314	77.47%	0.08	-0.93
Sep-01									



Checklist #14 - Resale - Centrex 21 Repair

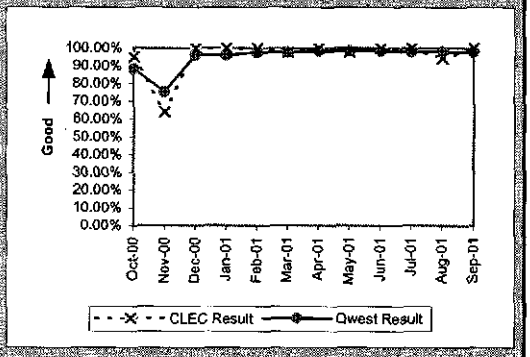
Out of Service Cleared within 24 hours (Percent) (MR-3)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Dene	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	12	13	92.31%	26.65%	1046	1538	68.01%	-1.87	-2.14
Nov-00	11	23	47.83%	49.95%	928	1514	61.29%	1.33	-0.19
Dec-00	15	16	93.75%	24.21%	919	1027	89.48%	-0.55	-1.34
Jan-01	32	35	91.43%	27.99%	1175	1360	86.40%	-0.86	-1.52
Feb-01	24	26	92.31%	26.65%	946	1046	90.44%	-0.32	-1.19
Mar-01	33	33	100.00%	0.00%	1163	1271	91.50%	-1.73	-2.05
Apr-01	27	29	93.10%	25.34%	1022	1096	93.25%	0.1	-0.94
May-01	32	35	91.43%	27.99%	1086	1166	93.14%	0.44	-0.73
Jun-01	36	40	90.00%	30.00%	1072	1137	94.28%	1.09	-0.34
Jul-01	24	24	100.00%	0.00%	1052	1113	94.52%	-1.17	-1.71
Aug-01	34	37	91.89%	27.30%	1237	1345	91.97%	0.08	-0.95
Sep-01	22	22	100.00%	0.00%	1001	1084	92.34%	-1.34	-1.81



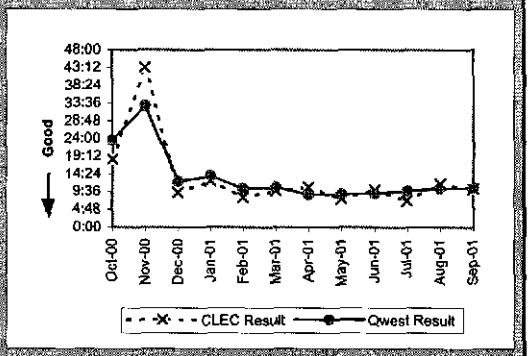
All Troubles Cleared within 48 hours (Percent) (MR-4)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Dene	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	18	19	94.74%	22.33%	1762	1999	88.14%	-0.88	-1.54
Nov-00	16	25	64.00%	48.00%	1462	1938	75.44%	1.31	-0.21
Dec-00	18	18	100.00%	0.00%	1248	1297	96.22%	-0.83	-1.51
Jan-01	43	43	100.00%	0.00%	1643	1715	95.80%	-1.36	-1.82
Feb-01	29	29	100.00%	0.00%	1311	1342	97.69%	-0.82	-1.5
Mar-01	39	40	97.50%	15.61%	1568	1607	97.57%	0.11	-0.93
Apr-01	41	41	100.00%	0.00%	1379	1402	98.36%	-0.82	-1.5
May-01	45	46	97.83%	14.58%	1410	1433	98.40%	0.35	-0.79
Jun-01	45	45	100.00%	0.00%	1429	1451	98.48%	-0.82	-1.5
Jul-01	28	28	100.00%	0.00%	1410	1439	97.98%	-0.75	-1.46
Aug-01	50	53	94.34%	23.11%	1728	1764	97.96%	1.55	-0.05
Sep-01	36	36	100.00%	0.00%	1364	1396	97.71%	-0.91	-1.55



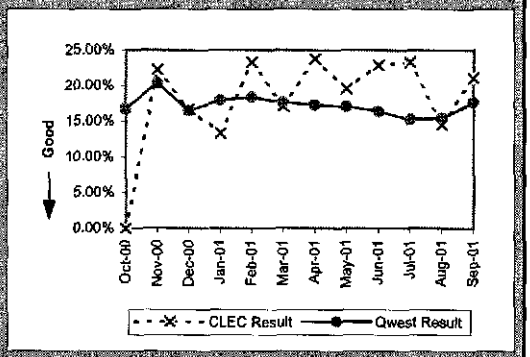
Mean Time to Restore (Hours:Minutes) (MR-6)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Dene	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	348:16	19	18:20	20:25	46854:47	1999	23:26	-0.88	-1.53
Nov-00	1079:24	25	43:11	42:26	63698:30	1938	32:52	1.3	-0.21
Dec-00	169:12	18	9:24	8:28	16043:49	1297	12:22	-0.62	-1.38
Jan-01	538:50	43	12:32	9:40	23606:39	1715	13:46	-0.46	-1.28
Feb-01	233:25	29	8:03	8:41	14052:09	1342	10:28	-0.78	-1.48
Mar-01	394:11	40	9:51	14:31	17221:43	1607	10:43	-0.38	-1.23
Apr-01	442:34	41	10:48	8:41	12305:19	1402	8:47	1.13	-0.32
May-01	353:11	46	7:41	9:36	12714:37	1433	8:52	-0.63	-1.38
Jun-01	455:04	45	10:07	11:16	13241:57	1451	9:08	0.66	-0.6
Jul-01	199:16	28	7:07	5:46	14082:42	1439	9:47	-0.77	-1.47
Aug-01	619:11	53	11:41	17:58	18491:46	1764	10:29	0.68	-0.58
Sep-01	373:36	36	10:23	8:37	14895:40	1396	10:40	-0.11	-1.07



Repair Repeat Report Rate (Percent) (MR-7)-- Dispatches Within MSAs

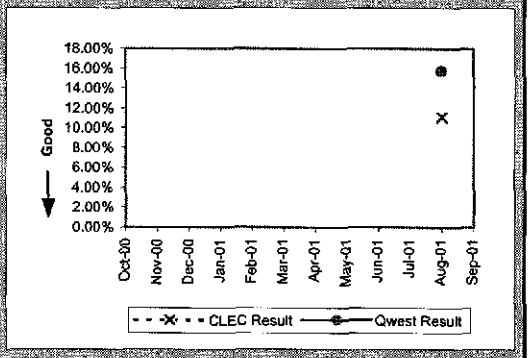
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Dene	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	0	21	0.00%	0.00%	346	2069	16.72%	-2.04	-2.24
Nov-00	6	27	22.22%	41.57%	411	2017	20.38%	0.28	-0.83
Dec-00	3	18	16.67%	37.27%	218	1323	16.48%	0.07	-0.96
Jan-01	6	45	13.33%	33.99%	317	1765	17.96%	-0.8	-1.49
Feb-01	7	30	23.33%	42.30%	254	1381	18.39%	0.7	-0.57
Mar-01	7	41	17.07%	37.63%	292	1655	17.64%	-0.09	-1.06
Apr-01	10	42	23.81%	42.59%	249	1440	17.29%	1.08	-0.34
May-01	9	46	19.57%	39.67%	254	1487	17.08%	0.46	-0.72
Jun-01	11	48	22.92%	42.03%	246	1499	16.41%	1.17	-0.29
Jul-01	7	30	23.33%	42.30%	225	1474	15.26%	1.17	-0.29
Aug-01	8	55	14.55%	35.26%	281	1818	15.46%	-0.18	-1.11
Sep-01	8	38	21.05%	40.77%	253	1434	17.64%	0.56	-0.66



Checklist #14 - Resale - Centrex 21 Repair

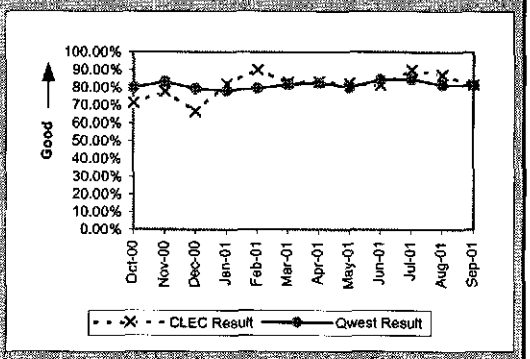
Repair Repeat Report Rate (Percent) (MR-7*)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00									
Nov-00									
Dec-00									
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	5	45	11.11%	31.43%	242	1532	15.80%	-0.85	-1.52
Sep-01									



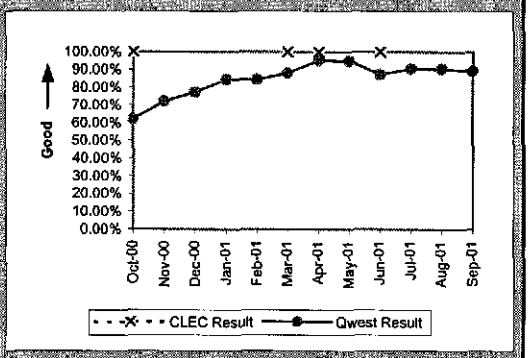
Repair Appointments Met (Percent) (MR-9)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	15	21	71.43%	45.18%	1659	2069	80.18%	0.92	-0.44
Nov-00	21	27	77.78%	41.57%	1679	2017	83.24%	0.69	-0.58
Dec-00	12	18	66.67%	47.14%	1050	1323	79.37%	1.37	-0.17
Jan-01	37	45	82.22%	38.23%	1382	1765	78.30%	-0.63	-1.38
Feb-01	27	30	90.00%	30.00%	1086	1381	79.36%	-1.42	-1.87
Mar-01	34	41	82.93%	37.63%	1354	1655	81.81%	-0.18	-1.11
Apr-01	35	42	83.33%	37.27%	1190	1440	82.64%	-0.12	-1.07
May-01	38	46	82.61%	37.90%	1194	1487	80.30%	-0.39	-1.24
Jun-01	39	48	81.25%	39.03%	1266	1499	84.46%	0.62	-0.62
Jul-01	27	30	90.00%	30.00%	1249	1474	84.74%	-0.79	-1.48
Aug-01	48	55	87.27%	33.33%	1483	1818	81.57%	-1.07	-1.65
Sep-01	31	38	81.58%	38.77%	1168	1434	81.45%	-0.02	-1.01



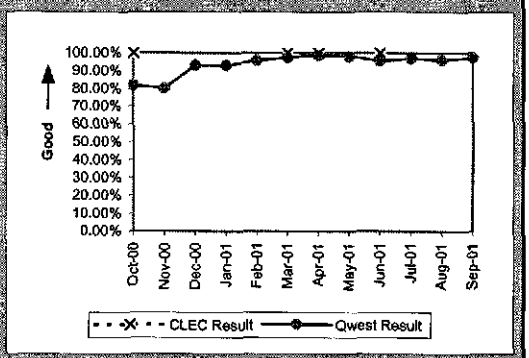
Out of Service Cleared within 24 hours (Percent) (MR-3)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	2	2	100.00%	0.00%	54	87	62.07%	-1.09	-1.66
Nov-00					75	104	72.12%		
Dec-00					99	128	77.34%		
Jan-01					81	96	84.38%		
Feb-01					43	51	84.31%		
Mar-01	1	1	100.00%	0.00%	74	84	88.10%	-0.37	-1.22
Apr-01	1	1	100.00%	0.00%	60	63	95.24%	-0.22	-1.13
May-01					72	76	94.74%		
Jun-01	1	1	100.00%	0.00%	75	86	87.21%	-0.38	-1.23
Jul-01					66	73	90.41%		
Aug-01					95	105	90.48%		
Sep-01					57	64	89.06%		



All Troubles Cleared within 48 hours (Percent) (MR-4)-- Dispatches Outside MSAs

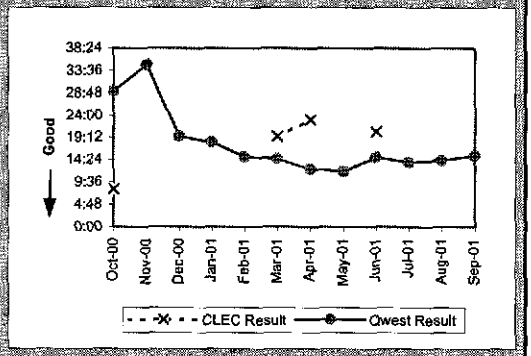
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	2	2	100.00%	0.00%	89	109	81.65%	-0.66	-1.4
Nov-00					105	131	80.15%		
Dec-00					135	145	93.10%		
Jan-01					108	116	93.10%		
Feb-01					67	70	95.71%		
Mar-01	1	1	100.00%	0.00%	114	117	97.44%	-0.16	-1.1
Apr-01	1	1	100.00%	0.00%	80	81	98.77%	-0.11	-1.07
May-01					102	104	98.08%		
Jun-01	1	1	100.00%	0.00%	108	113	95.58%	-0.21	-1.13
Jul-01					96	99	96.97%		
Aug-01					118	123	95.94%		
Sep-01					83	85	97.65%		



Checklist #14 - Resale - Centrex 21 Repair

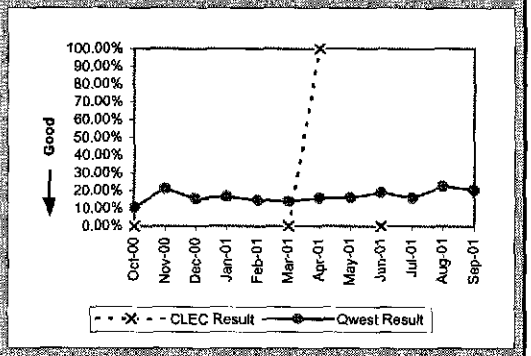
Mean Time to Restore (Hours:Minutes) (MR-6)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	16:14	2	8:07	11:19	3176:09	109	29:08	-1.04	-1.63
Nov-00					4567:56	131	34:52		
Dec-00					2823:59	145	19:29		
Jan-01					2109:29	116	18:11		
Feb-01					1055:48	70	15:05		
Mar-01	19:26	1	19:26		1709:53	117	14:37	0.28	-0.83
Apr-01	23:02	1	23:02		1006:53	81	12:26	1.22	-0.26
May-01					1234:26	104	11:52		
Jun-01	20:28	1	20:28		1691:05	113	14:58	0.45	-0.72
Jul-01					1374:19	99	13:53		
Aug-01					1760:45	123	14:19		
Sep-01					1303:40	85	15:20		



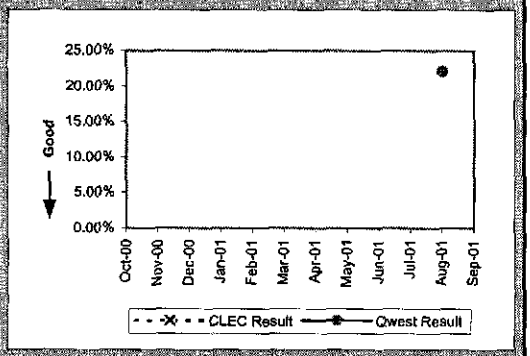
Repair Repeat Report Rate (Percent) (MR-7)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	0	2	0.00%	0.00%	12	111	10.81%	-0.49	-1.3
Nov-00					28	132	21.21%		
Dec-00					23	147	15.65%		
Jan-01					20	119	16.81%		
Feb-01					11	75	14.67%		
Mar-01	0	1	0.00%	0.00%	17	121	14.05%	-0.4	-1.24
Apr-01	1	1	100.00%	0.00%	13	82	15.85%	1.41	-0.15
May-01					17	106	16.04%		
Jun-01	0	1	0.00%	0.00%	22	115	19.13%	-0.48	-1.29
Jul-01					16	101	15.84%		
Aug-01					28	124	22.58%		
Sep-01					18	87	20.69%		



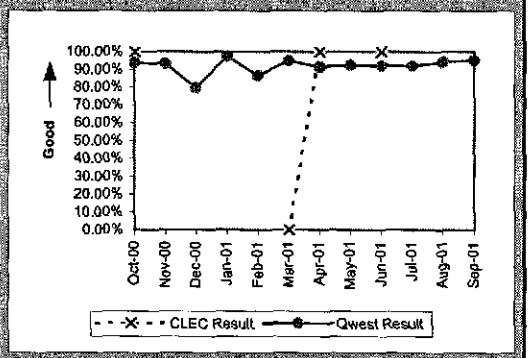
Repair Repeat Report Rate (Percent) (MR-7*)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00									
Nov-00									
Dec-00									
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01					23	104	22.12%		
Sep-01									



Repair Appointments Met (Percent) (MR-9)-- Dispatches Outside MSAs

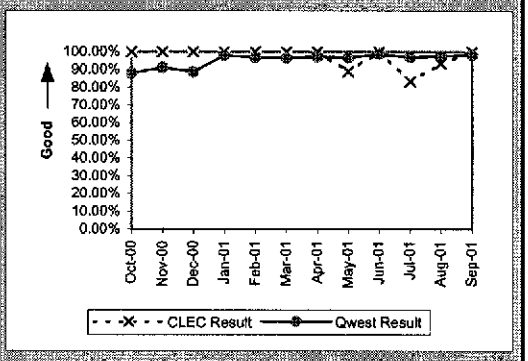
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	2	2	100.00%	0.00%	104	111	93.69%	-0.36	-1.22
Nov-00					123	132	93.18%		
Dec-00					117	147	79.59%		
Jan-01					116	119	97.48%		
Feb-01					65	75	86.67%		
Mar-01	0	1	0.00%	0.00%	115	121	95.04%	1.94	0.18
Apr-01	1	1	100.00%	0.00%	75	82	91.46%	-0.3	-1.18
May-01					98	106	92.45%		
Jun-01	1	1	100.00%	0.00%	106	115	92.17%	-0.29	-1.18
Jul-01					93	101	92.08%		
Aug-01					117	124	94.35%		
Sep-01					83	87	95.40%		



Checklist #14 - Resale - Centrex 21 Repair

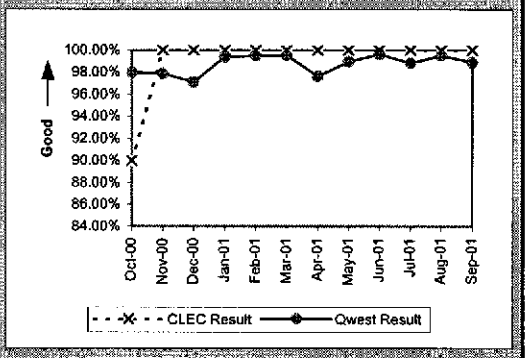
Out of Service Cleared within 24 hours (Percent) (MR-3)-- No Dispatches

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	2	2	100.00%	0.00%	234	266	87.97%	-0.52	-1.32
Nov-00	6	6	100.00%	0.00%	305	335	91.04%	-0.76	-1.46
Dec-00	10	10	100.00%	0.00%	290	327	88.69%	-1.11	-1.68
Jan-01	10	10	100.00%	0.00%	577	589	97.96%	-0.45	-1.27
Feb-01	7	7	100.00%	0.00%	273	282	96.81%	-0.47	-1.29
Mar-01	7	7	100.00%	0.00%	340	352	96.59%	-0.49	-1.3
Apr-01	4	4	100.00%	0.00%	250	257	97.28%	-0.33	-1.2
May-01	8	9	88.89%	31.43%	360	372	96.77%	1.03	-0.37
Jun-01	3	3	100.00%	0.00%	286	290	98.62%	-0.2	-1.12
Jul-01	10	12	83.33%	37.27%	251	259	96.91%	1.85	0.12
Aug-01	14	15	93.33%	24.94%	327	335	97.61%	0.87	-0.47
Sep-01	5	5	100.00%	0.00%	237	241	98.34%	-0.29	-1.17



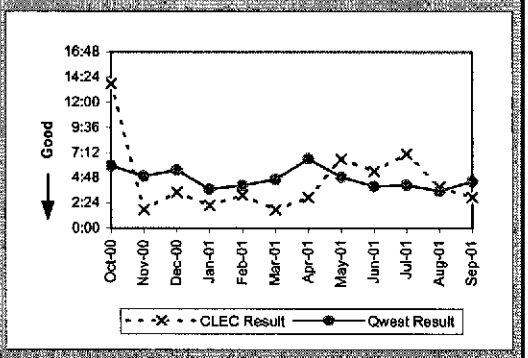
All Troubles Cleared within 48 hours (Percent) (MR-4)-- No Dispatches

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	9	10	90.00%	30.00%	1157	1181	97.97%	8.06	3.91
Nov-00	23	23	100.00%	0.00%	958	979	97.86%	-0.7	-1.43
Dec-00	26	26	100.00%	0.00%	838	863	97.10%	-0.87	-1.53
Jan-01	22	22	100.00%	0.00%	934	940	99.36%	-0.37	-1.23
Feb-01	21	21	100.00%	0.00%	550	553	99.46%	-0.33	-1.2
Mar-01	17	17	100.00%	0.00%	634	637	99.53%	-0.28	-1.17
Apr-01	6	6	100.00%	0.00%	487	499	97.60%	-0.38	-1.23
May-01	19	19	100.00%	0.00%	657	664	98.95%	-0.44	-1.27
Jun-01	10	10	100.00%	0.00%	524	526	99.62%	-0.19	-1.12
Jul-01	19	19	100.00%	0.00%	500	506	98.81%	-0.47	-1.28
Aug-01	24	24	100.00%	0.00%	598	601	99.50%	-0.34	-1.21
Sep-01	9	9	100.00%	0.00%	438	443	98.87%	-0.32	-1.19



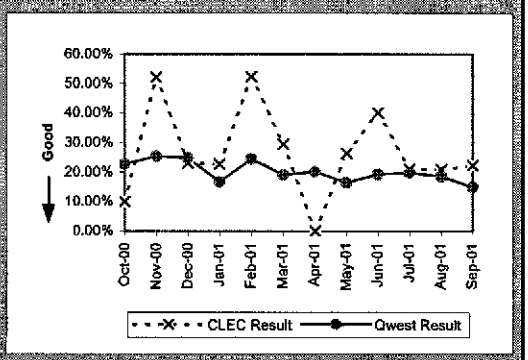
Mean Time to Restore (Hours:Minutes) (MR-6)-- No Dispatches

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	137:44	10	13:46	21:53	7006:32	1181	5:56	1.55	-0.06
Nov-00	40:04	23	1:45	2:21	4848:53	979	4:57	-1.04	-1.63
Dec-00	89:03	26	3:25	7:01	4780:02	863	5:32	-0.64	-1.39
Jan-01	47:35	22	2:10	4:38	3495:17	940	3:43	-0.44	-1.27
Feb-01	66:04	21	3:09	5:17	2246:24	553	4:04	-0.52	-1.32
Mar-01	29:52	17	1:45	1:36	2976:46	637	4:40	-1.51	-1.92
Apr-01	17:37	6	2:56	2:39	3284:54	499	6:35	-0.5	-1.3
May-01	125:05	19	6:35	11:31	3218:15	664	4:51	0.89	-0.46
Jun-01	54:11	10	5:25	9:13	2090:28	526	3:58	0.81	-0.51
Jul-01	134:35	19	7:05	9:06	2073:14	506	4:06	1.25	-0.24
Aug-01	93:53	24	3:55	8:02	2135:07	601	3:33	0.41	-0.75
Sep-01	26:43	9	2:58	6:13	1975:54	443	4:28	-0.32	-1.2



Repair Repeat Report Rate (Percent) (MR-7)-- No Dispatches

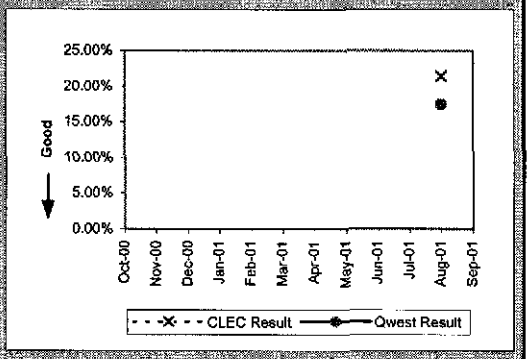
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	1	10	10.00%	30.00%	268	1181	22.69%	-0.95	-1.58
Nov-00	12	23	52.17%	49.95%	248	980	25.31%	2.71	0.65
Dec-00	6	26	23.08%	42.13%	214	863	24.80%	-0.2	-1.12
Jan-01	5	22	22.73%	41.91%	156	940	16.60%	0.76	-0.54
Feb-01	11	21	52.38%	49.94%	135	553	24.41%	2.68	0.63
Mar-01	5	17	29.41%	45.56%	121	637	19.00%	1.04	-0.37
Apr-01	0	6	0.00%	0.00%	100	499	20.04%	-1.22	-1.74
May-01	5	19	26.32%	44.03%	109	664	16.42%	1.1	-0.33
Jun-01	4	10	40.00%	48.99%	101	526	19.20%	1.5	-0.09
Jul-01	4	19	21.05%	40.77%	100	506	19.76%	0.17	-0.89
Aug-01	5	24	20.83%	40.61%	111	601	18.47%	0.32	-0.8
Sep-01	2	9	22.22%	41.57%	66	443	14.90%	0.61	-0.63



Checklist #14 - Resale - Centrex 21 Repair

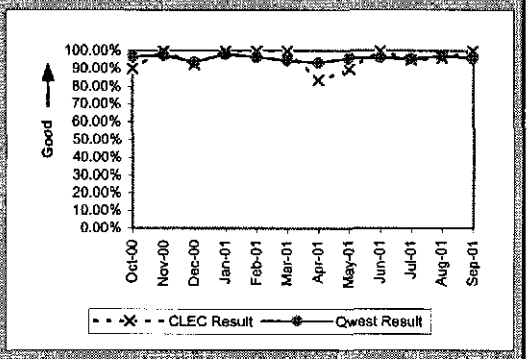
Repair Repeat Report Rate (Percent) (MR-7*)-- No Dispatches

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00									
Nov-00									
Dec-00									
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	3	14	21.43%	41.03%	66	378	17.46%	0.41	-0.75
Sep-01									



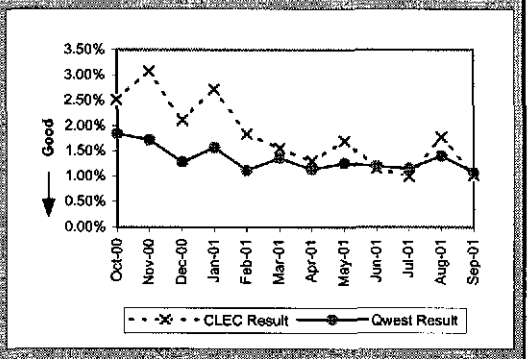
Repair Appointments Met (Percent) (MR-9)-- No Dispatches

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	9	10	90.00%	30.00%	1143	1181	96.78%	5.94	2.61
Nov-00	23	23	100.00%	0.00%	955	980	97.45%	-0.77	-1.47
Dec-00	24	26	92.31%	26.65%	808	863	93.63%	0.06	-0.96
Jan-01	22	22	100.00%	0.00%	922	940	98.09%	-0.65	-1.39
Feb-01	21	21	100.00%	0.00%	534	553	96.56%	-0.85	-1.52
Mar-01	17	17	100.00%	0.00%	602	637	94.51%	-0.98	-1.6
Apr-01	5	6	83.33%	37.27%	466	499	93.39%	0.84	-0.49
May-01	17	19	89.47%	30.69%	635	664	95.63%	1.14	-0.31
Jun-01	10	10	100.00%	0.00%	506	526	96.20%	-0.62	-1.38
Jul-01	18	19	94.74%	22.33%	482	506	95.26%	0.17	-0.9
Aug-01	23	24	95.83%	19.98%	583	601	97.01%	0.37	-0.78
Sep-01	9	9	100.00%	0.00%	424	443	95.71%	-0.63	-1.38



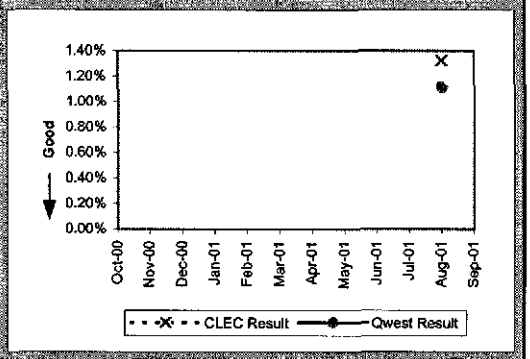
Trouble Rate (Percent) (MR-8)

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	33	1310	2.52%	15.67%	3361	182385	1.84%	1.81	0.1
Nov-00	50	1626	3.08%	17.26%	3129	181847	1.72%	4.18	1.54
Dec-00	44	2082	2.11%	14.38%	2333	181429	1.29%	3.33	1.03
Jan-01	67	2463	2.72%	16.27%	2824	180307	1.57%	4.58	1.79
Feb-01	51	2767	1.84%	13.45%	2009	179124	1.12%	3.58	1.17
Mar-01	59	3796	1.55%	12.37%	2413	177271	1.36%	1.02	-0.38
Apr-01	49	3763	1.30%	11.34%	2021	177828	1.14%	0.95	-0.42
May-01	65	3821	1.70%	12.93%	2257	178938	1.26%	2.41	0.47
Jun-01	59	5070	1.16%	10.72%	2140	178558	1.20%	-0.22	-1.14
Jul-01	49	4911	1.00%	9.94%	2081	180399	1.15%	-1.01	-1.61
Aug-01	79	4455	1.77%	13.20%	2543	181246	1.40%	2.08	0.26
Sep-01	47	4554	1.03%	10.11%	1964	182536	1.08%	-0.28	-1.17



Trouble Rate (Percent) (MR-8*)

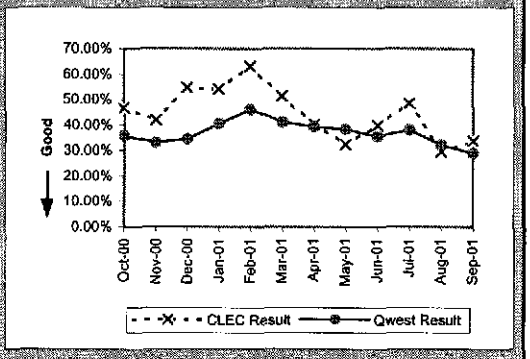
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00									
Nov-00									
Dec-00									
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	59	4455	1.32%	11.43%	2014	181246	1.11%	1.34	-0.18
Sep-01									



Checklist #14 - Resale - Centrex 21 Repair

Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10)

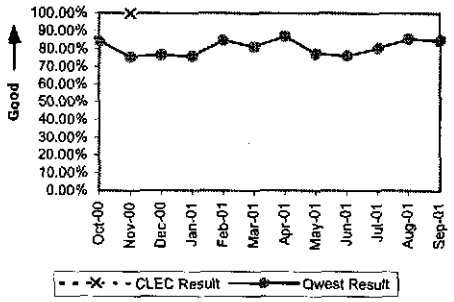
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	29	62	46.77%	49.90%	1864	5225	35.67%	1.77	0.08
Nov-00	36	86	41.86%	49.33%	1544	4673	33.04%	1.69	0.03
Dec-00	53	97	54.64%	49.78%	1227	3560	34.47%	3.99	1.42
Jan-01	79	146	54.11%	49.83%	1929	4753	40.58%	3.24	0.97
Feb-01	87	138	63.04%	48.27%	1720	3729	46.13%	3.91	1.38
Mar-01	62	121	51.24%	49.98%	1677	4090	41.00%	2.24	0.36
Apr-01	33	82	40.24%	49.04%	1304	3325	39.22%	0.19	-0.88
May-01	31	96	32.29%	46.76%	1397	3654	38.23%	-1.18	-1.72
Jun-01	39	98	39.80%	48.95%	1176	3316	35.46%	0.88	-0.46
Jul-01	46	95	48.42%	49.98%	1277	3358	38.03%	2.03	0.23
Aug-01	33	112	29.46%	45.59%	1202	3745	32.10%	-0.59	-1.36
Sep-01	24	71	33.80%	47.30%	802	2766	28.99%	0.88	-0.46



Checklist #14 - Resale - PBX Installation

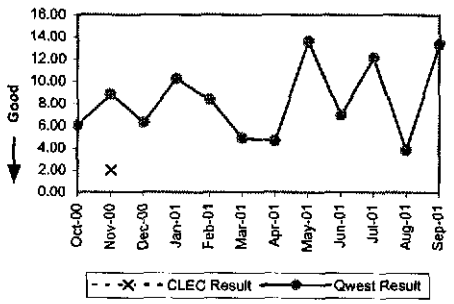
Installation Commitments Met (Percent) (OP-3)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00					43	51	84.31%		
Nov-00	1	1	100.00%	0.00%	37	49	75.51%	-0.56	-1.34
Dec-00					36	47	76.60%		
Jan-01					22	29	75.86%		
Feb-01					45	53	84.91%		
Mar-01					26	32	81.25%		
Apr-01					47	54	87.04%		
May-01					27	35	77.14%		
Jun-01					19	25	76.00%		
Jul-01					29	36	80.56%		
Aug-01					18	21	85.71%		
Sep-01					22	26	84.62%		



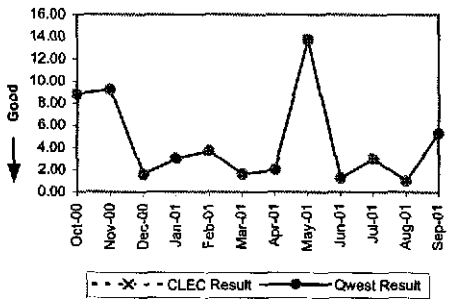
Installation Interval (Average Days) (OP-4)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00					309	51	6.06		
Nov-00	2	1	2.00		432	49	8.82	-0.53	-1.32
Dec-00					297	47	6.32		
Jan-01					298	29	10.28		
Feb-01					443	53	8.36		
Mar-01					157	32	4.91		
Apr-01					251	54	4.65		
May-01					477	35	13.63		
Jun-01					174	25	6.96		
Jul-01					474	39	12.15		
Aug-01					80	21	3.81		
Sep-01					400	30	13.33		



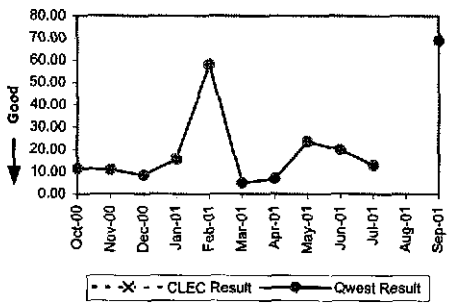
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00					53	6	8.83		
Nov-00					83	9	9.22		
Dec-00					11	7	1.57		
Jan-01					12	4	3.00		
Feb-01					22	6	3.67		
Mar-01					8	5	1.60		
Apr-01					8	4	2.00		
May-01					55	4	13.75		
Jun-01					5	4	1.25		
Jul-01					21	7	3.00		
Aug-01					3	3	1.00		
Sep-01					37	7	5.29		



Delayed Days for Facility Reasons (Average Days) (OP-6B)-- Dispatches Within MSAs

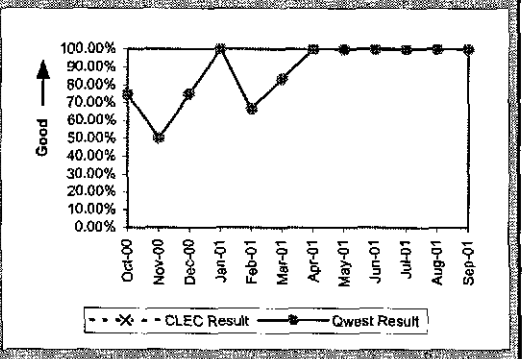
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00					23	2	11.50		
Nov-00					33	3	11.00		
Dec-00					34	4	8.50		
Jan-01					47	3	15.67		
Feb-01					116	2	58.00		
Mar-01					5	1	5.00		
Apr-01					21	3	7.00		
May-01					94	4	23.50		
Jun-01					40	2	20.00		
Jul-01					39	3	13.00		
Aug-01									
Sep-01					69	1	69.00		



Checklist #14 - Resale - PBX Installation

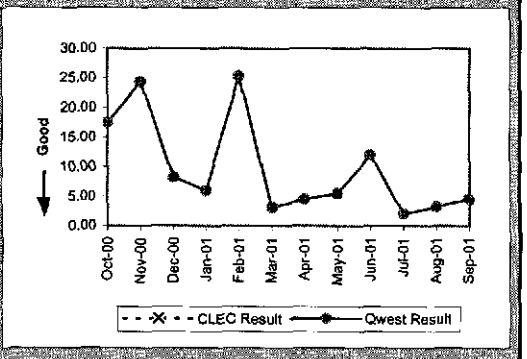
Installation Commitments Met (Percent) (OP-3)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00					3	4	75.00%		
Nov-00					3	6	50.00%		
Dec-00					3	4	75.00%		
Jan-01					2	2	100.00%		
Feb-01					2	3	66.67%		
Mar-01					5	6	83.33%		
Apr-01					2	2	100.00%		
May-01					2	2	100.00%		
Jun-01					4	4	100.00%		
Jul-01					1	1	100.00%		
Aug-01					4	4	100.00%		
Sep-01					2	2	100.00%		



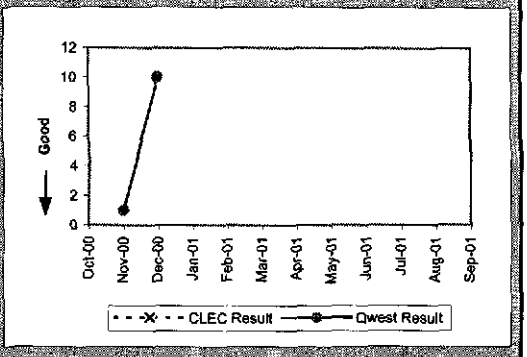
Installation Interval (Average Days) (OP-4)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00					70	4	17.50		
Nov-00					146	6	24.33		
Dec-00					33	4	8.25		
Jan-01					12	2	6.00		
Feb-01					76	3	25.33		
Mar-01					19	6	3.17		
Apr-01					9	2	4.50		
May-01					11	2	5.50		
Jun-01					48	4	12.00		
Jul-01					2	1	2.00		
Aug-01					13	4	3.25		
Sep-01					9	2	4.50		



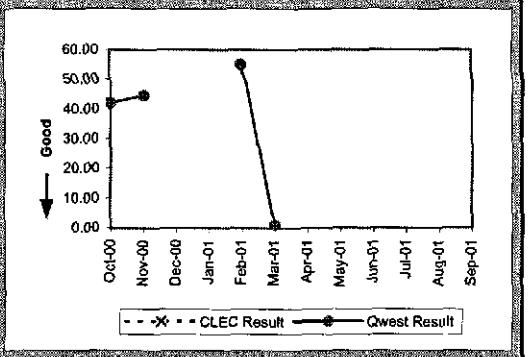
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00									
Nov-00					1	1	1.00		
Dec-00					10	1	10.00		
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01									
Sep-01									



Delayed Days for Facility Reasons (Average Days) (OP-6B)-- Dispatches Outside MSAs

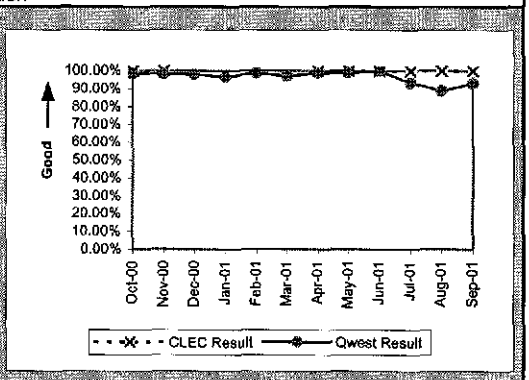
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00					42	1	42.00		
Nov-00					89	2	44.50		
Dec-00									
Jan-01									
Feb-01					55	1	55.00		
Mar-01					1	1	1.00		
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01									
Sep-01									



Checklist #14 - Resale - PBX Installation

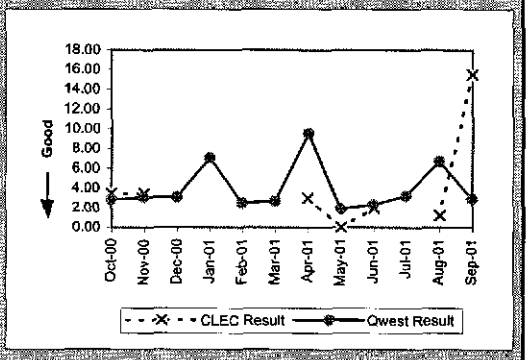
Installation Commitments Met (Percent) (OP-3)-- No Dispatches

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	2	2	100.00%	0.00%	186	189	98.41%	-0.18	-1.11
Nov-00	4	4	100.00%	0.00%	174	177	98.31%	-0.26	-1.16
Dec-00					137	140	97.86%		
Jan-01					82	85	96.47%		
Feb-01					87	88	98.86%		
Mar-01					129	133	96.99%		
Apr-01	2	2	100.00%	0.00%	90	91	98.90%	-0.15	-1.09
May-01	1	1	100.00%	0.00%	94	95	98.95%	-0.1	-1.06
Jun-01	6	6	100.00%	0.00%	102	102	100.00%	N/A	N/A
Jul-01	1	1	100.00%	0.00%	41	44	93.18%	-0.27	-1.16
Aug-01	5	5	100.00%	0.00%	8	9	88.89%	-0.63	-1.39
Sep-01	3	3	100.00%	0.00%	13	14	92.86%	-0.44	-1.27



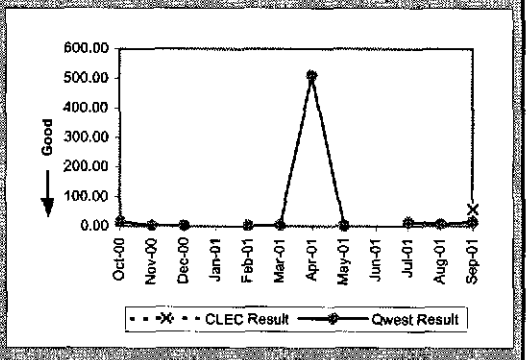
Installation Interval (Average Days) (OP-4)-- No Dispatches

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	7	2	3.50	4.95	536	189	2.84	0.23	-0.86
Nov-00	14	4	3.50	1.73	544	177	3.07	0.34	-0.79
Dec-00					435	140	3.11		
Jan-01					603	85	7.09		
Feb-01					219	88	2.49		
Mar-01					358	133	2.69		
Apr-01	6	2	3.00	0.00	870	91	9.56	-0.16	-1.1
May-01	0	1	0.00		176	92	1.91	-1.54	-1.93
Jun-01	10	5	2.00	1.00	215	93	2.31	-0.67	-1.41
Jul-01					146	45	3.24		
Aug-01	6	5	1.20	1.64	47	7	6.71	-1.02	-1.62
Sep-01	62	4	15.50	29.00	29	10	2.90	1	-0.39



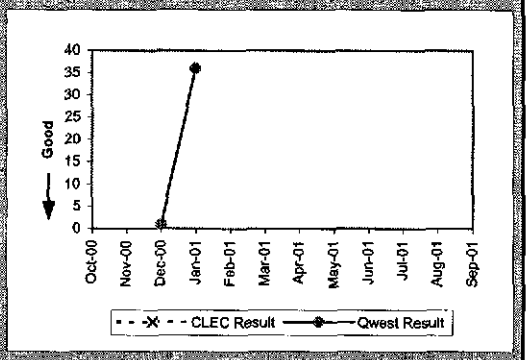
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A)-- No Dispatches

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00					46	3	15.33		
Nov-00					10	3	3.33		
Dec-00					4	2	2.00		
Jan-01									
Feb-01					1	1	1.00		
Mar-01					13	4	3.25		
Apr-01					510	1	510.00		
May-01					1	1	1.00		
Jun-01									
Jul-01					78	6	13.00		
Aug-01					15	2	7.50		
Sep-01	58	1	58.00		15	1	15.00		



Delayed Days for Facility Reasons (Average Days) (OP-6B)-- No Dispatches

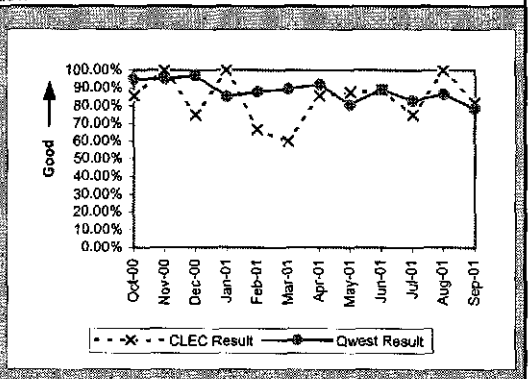
Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00									
Nov-00									
Dec-00					1	1	1.00		
Jan-01					108	3	36.00		
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01									
Sep-01									



Checklist #14 - Resale - PBX Installation

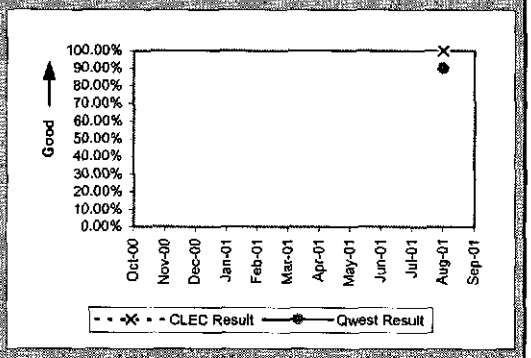
New Service Installation Quality (Percent) (OP-5)

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	6	7	85.71%	34.99%	390	411	94.89%	1.09	1.02
Nov-00	9	9	100.00%	0.00%	390	410	95.12%	-0.67	-1.41
Dec-00	3	4	75.00%	43.30%	366	377	97.08%	2.61	1.26
Jan-01	2	2	100.00%	0.00%	258	303	85.15%	-0.59	-1.36
Feb-01	2	3	66.67%	47.14%	236	268	88.06%	1.14	-0.45
Mar-01	3	5	60.00%	48.99%	291	325	89.54%	2.14	0.01
Apr-01	6	7	85.71%	34.99%	298	324	91.98%	0.6	-0.65
May-01	7	8	87.50%	33.07%	218	270	80.74%	-0.48	-1.29
Jun-01	8	9	88.89%	31.43%	224	251	89.24%	0.03	-0.95
Jul-01	6	8	75.00%	43.30%	190	229	82.97%	0.59	-0.65
Aug-01	9	9	100.00%	0.00%	148	171	86.55%	-1.15	-1.7
Sep-01	9	11	81.82%	38.57%	88	112	78.57%	-0.25	-1.15



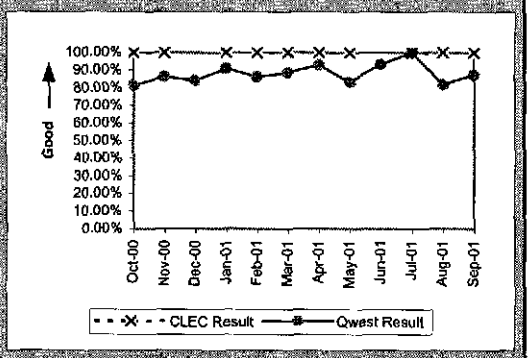
New Service Installation Quality (Percent) (OP-5*)

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00									
Nov-00									
Dec-00									
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	9	9	100.00%	0.00%	154	171	90.06%	-0.97	-1.59
Sep-01									



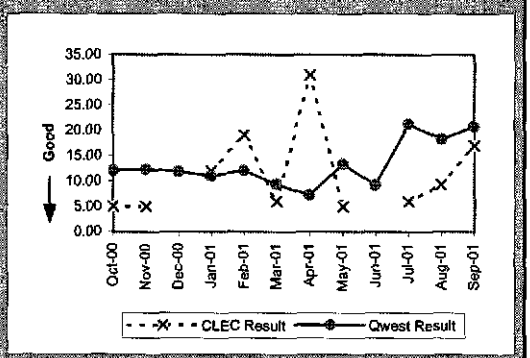
Installation Commitments Met (Percent) (OP-3)– Interval Zone One

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	1	1	100.00%	0.00%	35	43	81.40%	-0.47	-1.29
Nov-00	1	1	100.00%	0.00%	44	51	86.27%	-0.4	-1.24
Dec-00					32	38	84.21%		
Jan-01	1	1	100.00%	0.00%	30	33	90.91%	-0.31	-1.19
Feb-01	1	1	100.00%	0.00%	25	29	86.21%	-0.39	-1.24
Mar-01	2	2	100.00%	0.00%	54	61	88.52%	-0.5	-1.3
Apr-01	2	2	100.00%	0.00%	27	29	93.10%	-0.37	-1.23
May-01	1	1	100.00%	0.00%	35	42	83.33%	-0.44	-1.27
Jun-01					28	30	93.33%		
Jul-01	2	2	100.00%	0.00%	27	27	100.00%	N/A	N/A
Aug-01	2	2	100.00%	0.00%	18	22	81.82%	-0.64	-1.39
Sep-01	1	1	100.00%	0.00%	14	16	87.50%	-0.37	-1.22



Installation Interval (Average Days) (OP-4)– Interval Zone One

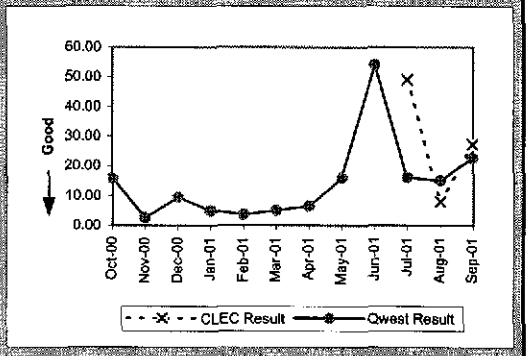
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	5	1	5.00		494	41	12.05	-0.57	-1.35
Nov-00	5	1	5.00		617	50	12.34	-0.65	-1.39
Dec-00					438	37	11.84		
Jan-01	12	1	12.00		365	33	11.06	0.75	-0.54
Feb-01	19	1	19.00		337	28	12.04	1.12	-0.32
Mar-01	12	2	6.00	0.00	571	61	9.36	-0.64	-1.39
Apr-01	62	2	31.00	9.90	166	23	7.22	3.09	0.88
May-01	5	1	5.00		548	41	13.37	-0.4	-1.24
Jun-01					258	28	9.21		
Jul-01	6	1	6.00		2151	101	21.30	-0.82	-1.5
Aug-01	28	3	9.33	9.24	970	53	18.30	-1	-1.61
Sep-01	34	2	17.00	15.56	708	34	20.82	-0.3	-1.18



Checklist #14 - Resale - PBX Installation

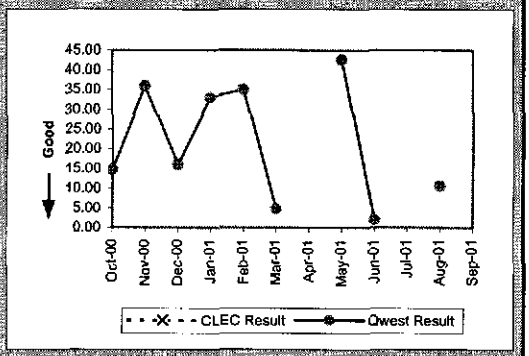
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A)-- Interval Zone One

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00					63	4	15.75		
Nov-00					10	4	2.50		
Dec-00					47	5	9.40		
Jan-01					5	1	5.00		
Feb-01					11	3	3.67		
Mar-01					10	2	5.00		
Apr-01					13	2	6.50		
May-01					48	3	16.00		
Jun-01					54	1	54.00		
Jul-01	98	2	49.00	0.00	1318	82	16.07	1.98	0.2
Aug-01	8	1	8.00		573	38	15.08	-0.4	-1.25
Sep-01	164	6	27.33	8.43	476	21	22.67	0.42	-0.75



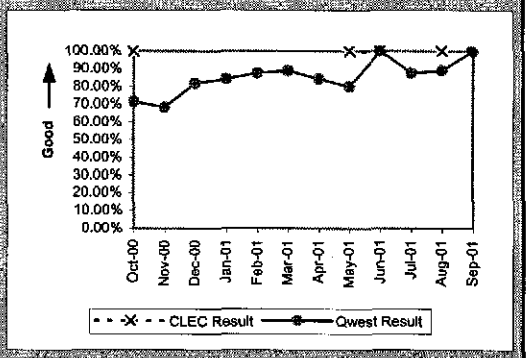
Delayed Days for Facility Reasons (Average Days) (OP-6B)-- Interval Zone One

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00					59	4	14.75		
Nov-00					108	3	36.00		
Dec-00					16	1	16.00		
Jan-01					66	2	33.00		
Feb-01					35	1	35.00		
Mar-01					24	5	4.80		
Apr-01									
May-01					170	4	42.50		
Jun-01					2	1	2.00		
Jul-01									
Aug-01					32	3	10.67		
Sep-01									



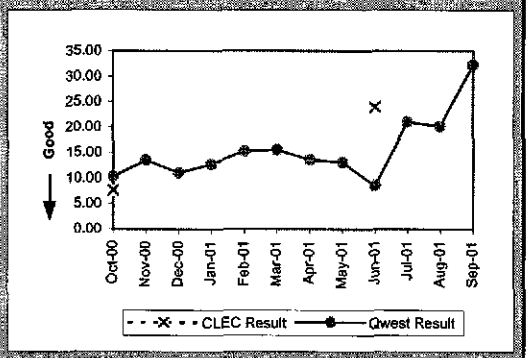
Installation Commitments Met (Percent) (OP-3)-- Interval Zone Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	6	6	100.00%	0.00%	10	14	71.43%	-1.3	-1.79
Nov-00					13	19	68.42%		
Dec-00					9	11	81.82%		
Jan-01					16	19	84.21%		
Feb-01					7	8	87.50%		
Mar-01					16	18	88.89%		
Apr-01					16	19	84.21%		
May-01	1	1	100.00%	0.00%	8	10	80.00%	-0.48	-1.29
Jun-01	1	1	100.00%	0.00%	9	9	100.00%	N/A	N/A
Jul-01					7	8	87.50%		
Aug-01	2	2	100.00%	0.00%	8	9	88.89%	-0.45	-1.27
Sep-01					3	3	100.00%		



Installation Interval (Average Days) (OP-4)-- Interval Zone Two

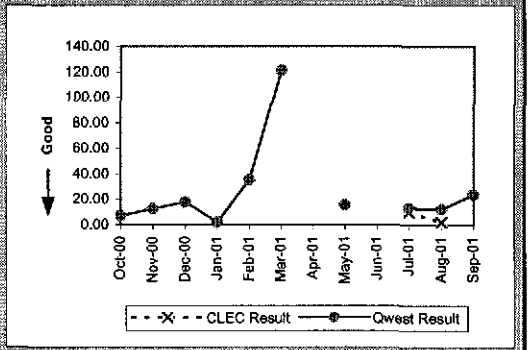
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	38	5	7.60	3.29	113	11	10.27	-0.73	-1.44
Nov-00					216	16	13.50		
Dec-00					110	10	11.00		
Jan-01					229	18	12.72		
Feb-01					122	8	15.25		
Mar-01					279	18	15.50		
Apr-01					232	17	13.65		
May-01					131	10	13.10		
Jun-01	24	1	24.00		77	9	8.56	1.52	-0.07
Jul-01					399	19	21.00		
Aug-01					484	24	20.17		
Sep-01					549	17	32.29		



Checklist #14 - Resale - PBX Installation

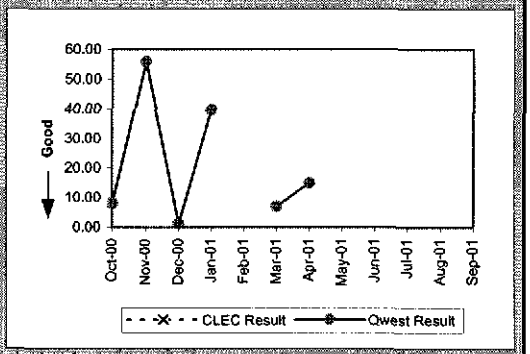
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A)-- Interval Zone Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00					14	2	7.00		
Nov-00					83	5	12.60		
Dec-00					18	1	18.00		
Jan-01					2	1	2.00		
Feb-01					35	1	35.00		
Mar-01					121	1	121.00		
Apr-01									
May-01					31	2	15.50		
Jun-01									
Jul-01	10	1	10.00		205	16	12.81	-0.21	-1.13
Aug-01	2	1	2.00		242	20	12.10	-0.97	-1.59
Sep-01					426	18	23.67		



Delayed Days for Facility Reasons (Average Days) (OP-6B)-- Interval Zone Two

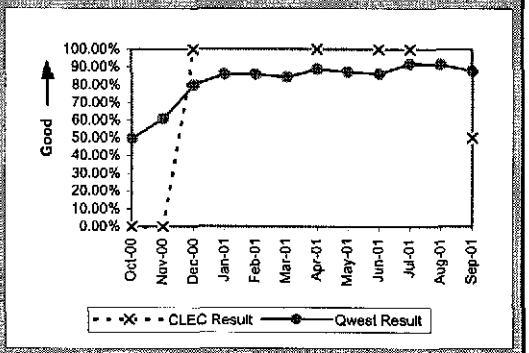
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00					16	2	8.00		
Nov-00					56	1	56.00		
Dec-00					1	1	1.00		
Jan-01					79	2	39.50		
Feb-01									
Mar-01					7	1	7.00		
Apr-01					45	3	15.00		
May-01									
Jun-01									
Jul-01									
Aug-01									
Sep-01									



Checklist #14 - Resale - PBX Repair

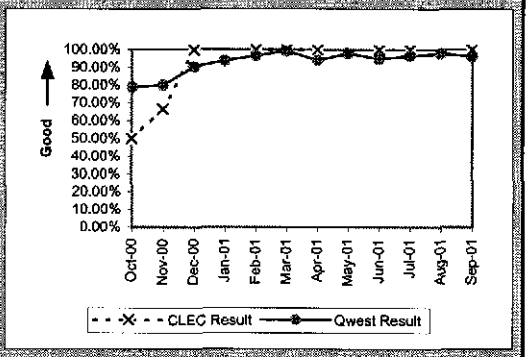
Out of Service Cleared within 24 hours (Percent) (MR-3)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	0	1	0.00%	0.00%	57	115	49.57%	0.48	-0.71
Nov-00	0	3	0.00%	0.00%	67	110	60.91%	4.69	1.85
Dec-00	1	1	100.00%	0.00%	52	65	80.00%	-0.5	-1.3
Jan-01					135	157	85.99%		
Feb-01					109	127	85.83%		
Mar-01					97	115	84.35%		
Apr-01	2	2	100.00%	0.00%	98	108	88.89%	-0.5	-1.3
May-01					109	125	87.20%		
Jun-01	3	3	100.00%	0.00%	100	116	86.21%	-0.68	-1.42
Jul-01	1	1	100.00%	0.00%	145	158	91.77%	-0.3	-1.18
Aug-01					140	153	91.50%		
Sep-01	1	2	50.00%	50.00%	101	115	87.83%	1.15	-0.3



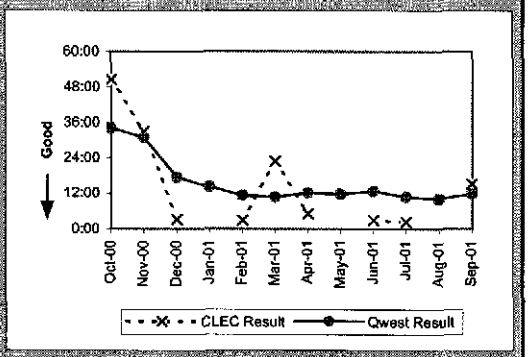
All Troubles Cleared within 48 hours (Percent) (MR-4)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	1	2	50.00%	50.00%	120	152	78.95%	2.46	0.5
Nov-00	2	3	66.67%	47.14%	113	141	80.14%	0	-1
Dec-00	1	1	100.00%	0.00%	75	83	90.36%	-0.32	-1.2
Jan-01					167	178	93.82%		
Feb-01	2	2	100.00%	0.00%	141	146	96.58%	-0.26	-1.16
Mar-01	1	1	100.00%	0.00%	128	129	99.22%	-0.09	-1.05
Apr-01	3	3	100.00%	0.00%	126	134	94.03%	-0.43	-1.26
May-01					137	140	97.86%		
Jun-01	3	3	100.00%	0.00%	127	134	94.78%	-0.4	-1.24
Jul-01	1	1	100.00%	0.00%	167	173	96.53%	-0.19	-1.11
Aug-01					175	179	97.77%		
Sep-01	2	2	100.00%	0.00%	124	129	96.12%	-0.28	-1.17



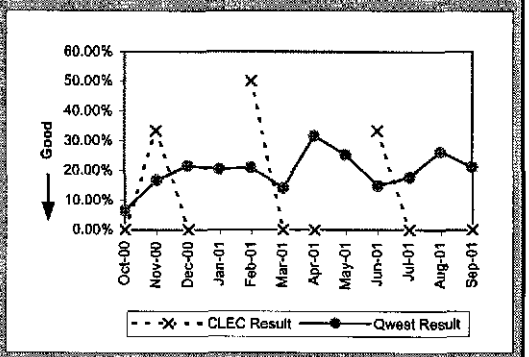
Mean Time to Restore (Hours:Minutes) (MR-6)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	101:08	2	50:34	37:09	5194:32	152	34:10	0.71	-0.57
Nov-00	99:04	3	33:01	13:26	4368:24	141	30:59	0.12	-0.93
Dec-00	3:13	1	3:13		1450:04	83	17:28	-0.59	-1.36
Jan-01					2535:46	178	14:15		
Feb-01	5:37	2	2:48	0:32	1631:53	146	11:11	-0.75	-1.45
Mar-01	22:44	1	22:44		1381:28	129	10:43	0.92	-0.44
Apr-01	15:12	3	5:04	3:11	1621:32	134	12:06	-0.66	-1.4
May-01					1641:19	140	11:43		
Jun-01	8:43	3	2:54	0:54	1715:46	134	12:48	-0.85	-1.52
Jul-01	2:21	1	2:21		1872:45	173	10:50	-0.35	-1.21
Aug-01					1804:36	179	10:05		
Sep-01	30:15	2	15:08	15:06	1528:51	129	11:51	0.83	-0.5



Repair Repeat Report Rate (Percent) (MR-7)-- Dispatches Within MSAs

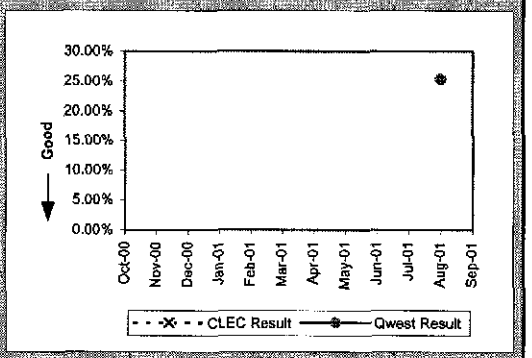
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	0	2	0.00%	0.00%	10	154	6.49%	-0.37	-1.23
Nov-00	1	3	33.33%	47.14%	24	144	16.67%	0.65	-0.6
Dec-00	0	1	0.00%	0.00%	19	88	21.59%	-0.52	-1.32
Jan-01					37	181	20.44%		
Feb-01	1	2	50.00%	50.00%	31	148	20.95%	0.79	-0.52
Mar-01	0	1	0.00%	0.00%	19	135	14.07%	-0.4	-1.25
Apr-01	0	3	0.00%	0.00%	45	142	31.69%	-1.17	-1.71
May-01					37	146	25.34%		
Jun-01	1	3	33.33%	47.14%	21	140	15.00%	0.73	-0.55
Jul-01	0	1	0.00%	0.00%	31	175	17.71%	-0.46	-1.28
Aug-01					48	183	26.23%		
Sep-01	0	2	0.00%	0.00%	28	132	21.21%	-0.73	-1.44



Checklist #14 - Resale - PBX Repair

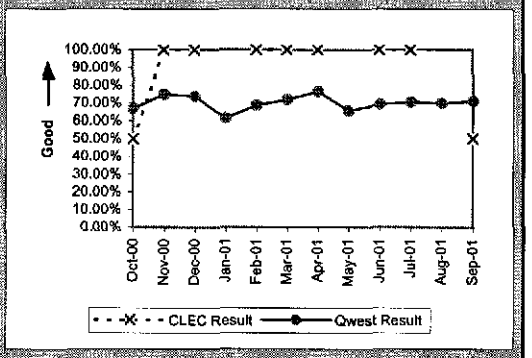
Repair Repeat Report Rate (Percent) (MR-7*)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00									
Nov-00									
Dec-00									
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01					40	158	25.32%		
Sep-01									



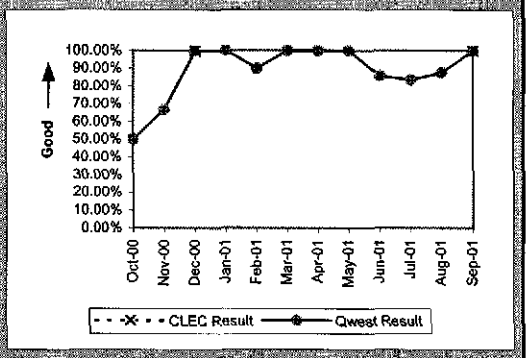
Repair Appointments Met (Percent) (MR-9)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	1	2	50.00%	50.00%	103	154	66.88%	0.14	-0.92
Nov-00	3	3	100.00%	0.00%	108	144	75.00%	-0.99	-1.6
Dec-00	1	1	100.00%	0.00%	65	88	73.86%	-0.59	-1.36
Jan-01					73	119	61.34%		
Feb-01	2	2	100.00%	0.00%	68	99	68.69%	-0.95	-1.57
Mar-01	1	1	100.00%	0.00%	72	100	72.00%	-0.62	-1.38
Apr-01	2	2	100.00%	0.00%	78	102	76.47%	-0.78	-1.47
May-01					69	105	65.71%		
Jun-01	3	3	100.00%	0.00%	75	108	69.44%	-1.13	-1.69
Jul-01	1	1	100.00%	0.00%	77	109	70.64%	-0.64	-1.39
Aug-01					93	133	69.92%		
Sep-01	1	2	50.00%	50.00%	64	90	71.11%	0.53	-0.68



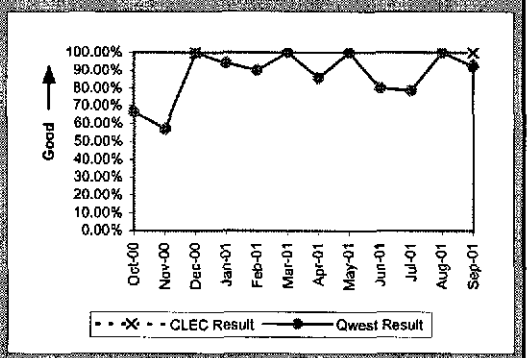
Out of Service Cleared within 24 hours (Percent) (MR-3)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00					4	8	50.00%		
Nov-00					4	6	66.67%		
Dec-00	1	1	100.00%	0.00%	5	5	100.00%	N/A	N/A
Jan-01					15	15	100.00%		
Feb-01					9	10	90.00%		
Mar-01					18	18	100.00%		
Apr-01					6	6	100.00%		
May-01					5	5	100.00%		
Jun-01					6	7	85.71%		
Jul-01					10	12	83.33%		
Aug-01					7	8	87.50%		
Sep-01	4	4	100.00%	0.00%	12	12	100.00%	N/A	N/A



All Troubles Cleared within 48 hours (Percent) (MR-4)-- Dispatches Outside MSAs

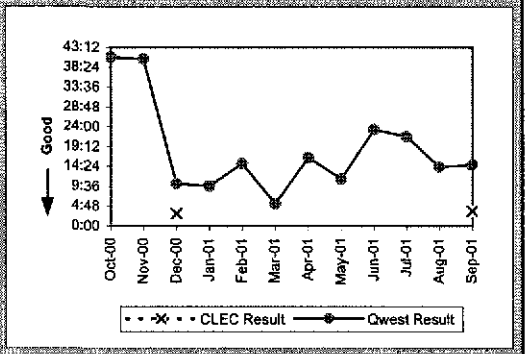
Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00					8	12	66.67%		
Nov-00					4	7	57.14%		
Dec-00	1	1	100.00%	0.00%	6	6	100.00%	N/A	N/A
Jan-01					16	17	94.12%		
Feb-01					9	10	90.00%		
Mar-01					18	18	100.00%		
Apr-01					6	7	85.71%		
May-01					7	7	100.00%		
Jun-01					8	10	80.00%		
Jul-01					11	14	78.57%		
Aug-01					8	8	100.00%		
Sep-01	4	4	100.00%	0.00%	12	13	92.31%	-0.5	-1.31



Checklist #14 - Resale - PBX Repair

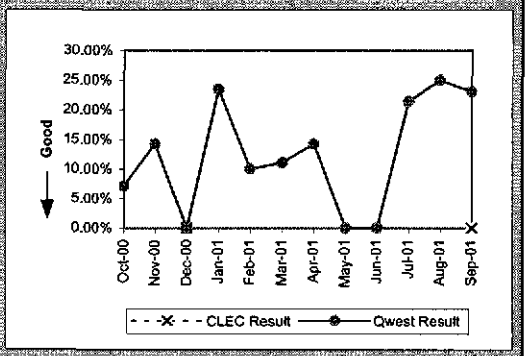
Mean Time to Restore (Hours:Minutes) (MR-6)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00					489:53	12	40:49		
Nov-00					283:07	7	40:27		
Dec-00	2:55	1	2:55		61:34	6	10:16	-1	-1.61
Jan-01					163:42	17	9:38		
Feb-01					150:41	10	15:04		
Mar-01					96:23	18	5:21		
Apr-01					115:54	7	16:33		
May-01					79:39	7	11:23		
Jun-01					233:30	10	23:21		
Jul-01					302:36	14	21:37		
Aug-01					114:07	8	14:16		
Sep-01	14:22	4	3:35	2:00	191:54	13	14:46	-0.62	-1.37



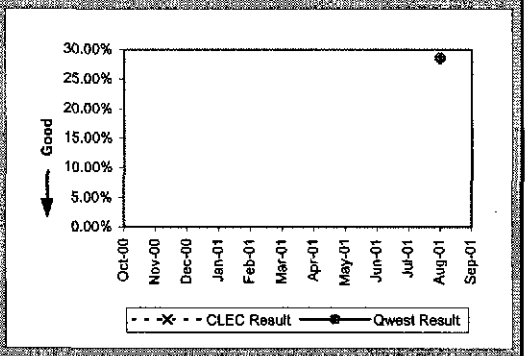
Repair Repeat Report Rate (Percent) (MR-7)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00					1	14	7.14%		
Nov-00					1	7	14.29%		
Dec-00	0	1	0.00%	0.00%	0	6	0.00%	N/A	N/A
Jan-01					4	17	23.53%		
Feb-01					1	10	10.00%		
Mar-01					2	18	11.11%		
Apr-01					1	7	14.29%		
May-01					0	7	0.00%		
Jun-01					0	10	0.00%		
Jul-01					3	14	21.43%		
Aug-01					2	8	25.00%		
Sep-01	0	4	0.00%	0.00%	3	13	23.08%	-0.96	-1.58



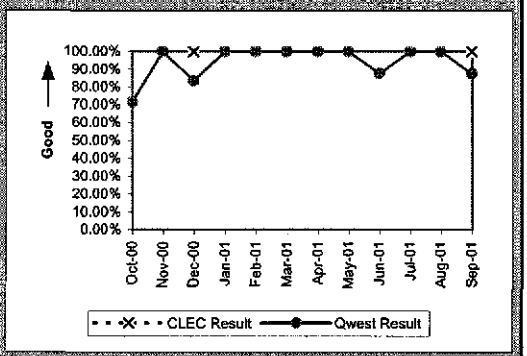
Repair Repeat Report Rate (Percent) (MR-7*)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00									
Nov-00									
Dec-00									
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01					2	7	28.57%		
Sep-01									



Repair Appointments Met (Percent) (MR-9)-- Dispatches Outside MSAs

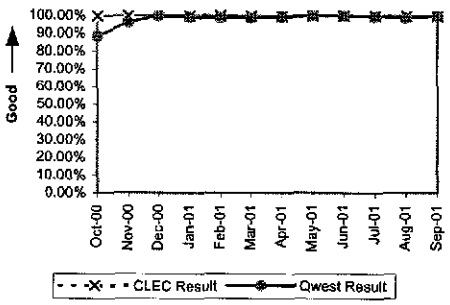
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00					10	14	71.43%		
Nov-00					7	7	100.00%		
Dec-00	1	1	100.00%	0.00%	5	6	83.33%	-0.41	-1.25
Jan-01					9	9	100.00%		
Feb-01					5	5	100.00%		
Mar-01					6	6	100.00%		
Apr-01					6	6	100.00%		
May-01					6	6	100.00%		
Jun-01					7	8	87.50%		
Jul-01					6	6	100.00%		
Aug-01					5	5	100.00%		
Sep-01	1	1	100.00%	0.00%	7	8	87.50%	-0.36	-1.22



Checklist #14 - Resale - PBX Repair

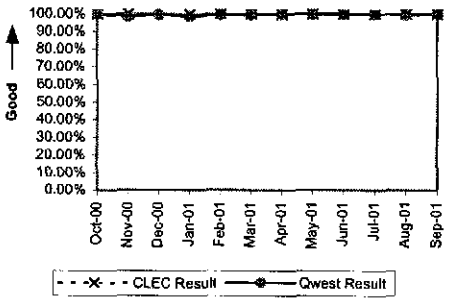
Out of Service Cleared within 24 hours (Percent) (MR-3)– No Dispatches

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	1	1	100.00%	0.00%	31	35	88.57%	-0.35	-1.22
Nov-00	2	2	100.00%	0.00%	80	83	96.39%	-0.27	-1.16
Dec-00					88	88	100.00%		
Jan-01	3	3	100.00%	0.00%	222	224	99.11%	-0.16	-1.1
Feb-01	5	5	100.00%	0.00%	174	176	98.86%	-0.24	-1.14
Mar-01	6	6	100.00%	0.00%	163	165	98.79%	-0.27	-1.16
Apr-01	4	4	100.00%	0.00%	160	161	99.38%	-0.16	-1.09
May-01	5	5	100.00%	0.00%	188	188	100.00%	N/A	N/A
Jun-01	2	2	100.00%	0.00%	159	159	100.00%	N/A	N/A
Jul-01	3	3	100.00%	0.00%	199	200	99.50%	-0.12	-1.07
Aug-01	6	6	100.00%	0.00%	169	171	98.83%	-0.26	-1.16
Sep-01	6	6	100.00%	0.00%	167	167	100.00%	N/A	N/A



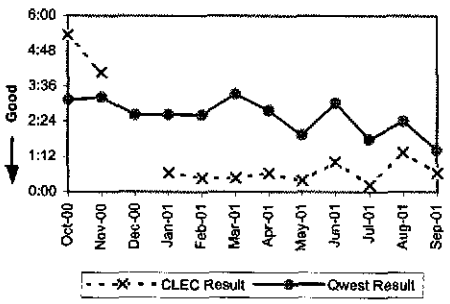
All Troubles Cleared within 48 hours (Percent) (MR-4)– No Dispatches

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	5	5	100.00%	0.00%	197	197	100.00%	N/A	N/A
Nov-00	4	4	100.00%	0.00%	192	195	98.46%	-0.25	-1.15
Dec-00					169	170	99.41%		
Jan-01	3	3	100.00%	0.00%	258	261	98.85%	-0.19	-1.11
Feb-01	5	5	100.00%	0.00%	203	204	99.51%	-0.16	-1.09
Mar-01	7	7	100.00%	0.00%	193	194	99.48%	-0.19	-1.11
Apr-01	4	4	100.00%	0.00%	181	181	100.00%	N/A	N/A
May-01	5	5	100.00%	0.00%	211	211	100.00%	N/A	N/A
Jun-01	3	3	100.00%	0.00%	191	191	100.00%	N/A	N/A
Jul-01	3	3	100.00%	0.00%	218	218	100.00%	N/A	N/A
Aug-01	6	6	100.00%	0.00%	197	198	99.49%	-0.17	-1.1
Sep-01	6	6	100.00%	0.00%	179	179	100.00%	N/A	N/A



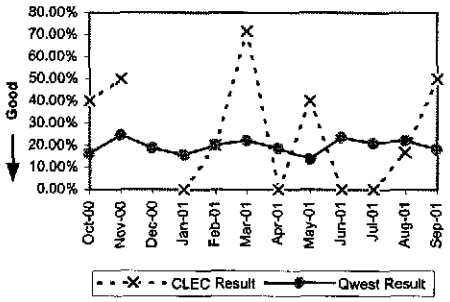
Mean Time to Restore (Hours:Minutes) (MR-6)– No Dispatches

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	26:44	5	5:21	5:15	616:53	197	3:08	0.78	-0.53
Nov-00	16:17	4	4:04	7:55	628:35	195	3:13	0.14	-0.91
Dec-00					445:18	170	2:37		
Jan-01	1:58	3	0:39	0:15	668:21	261	2:38	-0.38	-1.23
Feb-01	2:20	5	0:28	0:07	534:44	204	2:37	-0.68	-1.41
Mar-01	3:14	7	0:28	0:14	646:32	194	3:20	-0.89	-1.54
Apr-01	2:30	4	0:38	0:23	501:17	181	2:46	-0.87	-1.53
May-01	1:57	5	0:23	0:23	406:43	211	1:56	-0.94	-1.57
Jun-01	3:04	3	1:01	0:50	577:33	191	3:01	-0.62	-1.38
Jul-01	0:41	3	0:14	0:06	389:45	218	1:47	-0.76	-1.46
Aug-01	8:02	6	1:20	2:04	473:43	198	2:24	-0.38	-1.23
Sep-01	3:56	6	0:39	0:16	257:36	179	1:26	-0.9	-1.55



Repair Repeat Report Rate (Percent) (MR-7)– No Dispatches

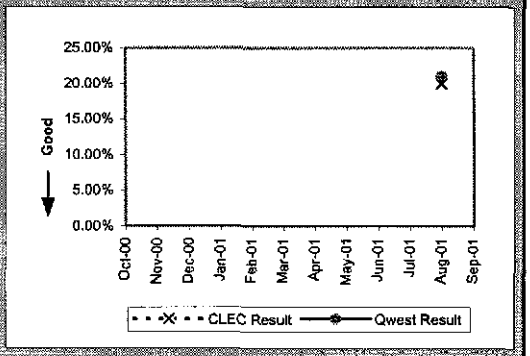
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	2	5	40.00%	48.99%	32	197	16.24%	1.22	-0.26
Nov-00	2	4	50.00%	50.00%	48	195	24.62%	1.03	-0.37
Dec-00					32	170	18.82%		
Jan-01	0	3	0.00%	0.00%	41	261	15.71%	-0.74	-1.45
Feb-01	1	5	20.00%	40.00%	41	204	20.10%	-0.01	-1
Mar-01	5	7	71.43%	45.18%	43	194	22.16%	2.65	0.81
Apr-01	0	4	0.00%	0.00%	34	181	18.78%	-0.95	-1.58
May-01	2	5	40.00%	48.99%	29	211	13.74%	1.39	-0.15
Jun-01	0	3	0.00%	0.00%	45	191	23.56%	-0.95	-1.58
Jul-01	0	3	0.00%	0.00%	46	218	21.10%	-0.89	-1.54
Aug-01	1	6	16.67%	37.27%	44	198	22.22%	-0.32	-1.2
Sep-01	3	6	50.00%	50.00%	33	179	18.44%	1.68	0.02



Checklist #14 - Resale - PBX Repair

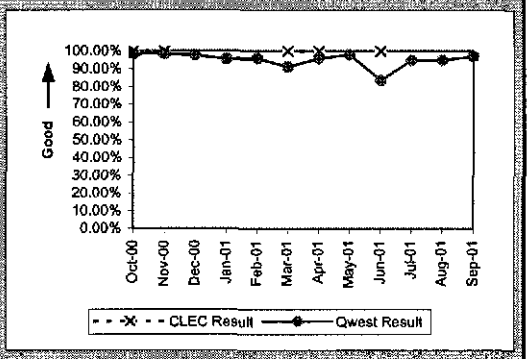
Repair Repeat Report Rate (Percent) (MR-7*)-- No Dispatches

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00									
Nov-00									
Dec-00									
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	1	5	20.00%	40.00%	25	119	21.01%	-0.05	-1.03
Sep-01									



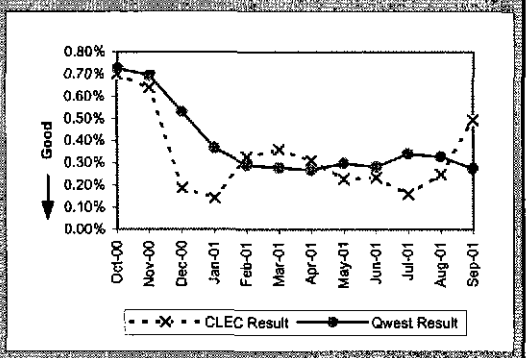
Repair Appointments Met (Percent) (MR-9)-- No Dispatches

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	5	5	100.00%	0.00%	194	197	98.48%	-0.27	-1.17
Nov-00	4	4	100.00%	0.00%	192	195	98.46%	-0.25	-1.15
Dec-00					166	170	97.65%		
Jan-01					65	68	95.59%		
Feb-01					46	48	95.83%		
Mar-01	2	2	100.00%	0.00%	41	45	91.11%	-0.43	-1.26
Apr-01	1	1	100.00%	0.00%	46	48	95.83%	-0.21	-1.13
May-01					52	53	98.11%		
Jun-01	1	1	100.00%	0.00%	51	61	83.61%	-0.44	-1.27
Jul-01					37	39	94.87%		
Aug-01					54	57	94.74%		
Sep-01					33	34	97.06%		



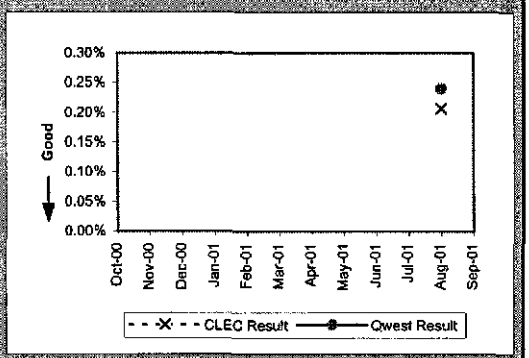
Trouble Rate (Percent) (MR-8)

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	7	1002	0.70%	8.33%	365	50293	0.73%	-0.1	-1.06
Nov-00	7	1094	0.64%	7.97%	346	49824	0.69%	-0.22	-1.13
Dec-00	2	1074	0.19%	4.31%	264	49653	0.53%	-1.54	-1.94
Jan-01	3	2134	0.14%	3.75%	459	125063	0.37%	-1.72	-2.04
Feb-01	7	2145	0.33%	5.70%	362	125021	0.29%	0.31	-0.81
Mar-01	8	2221	0.36%	5.99%	347	124537	0.28%	0.72	-0.56
Apr-01	7	2251	0.31%	5.57%	330	123159	0.27%	0.39	-0.76
May-01	5	2201	0.23%	4.76%	364	122417	0.30%	-0.6	-1.36
Jun-01	6	2568	0.23%	4.83%	341	121049	0.28%	-0.45	-1.28
Jul-01	4	2521	0.16%	3.98%	407	119475	0.34%	-1.55	-1.94
Aug-01	6	2421	0.25%	4.97%	389	118375	0.33%	-0.69	-1.42
Sep-01	12	2426	0.49%	7.02%	324	118252	0.27%	2.06	0.25



Trouble Rate (Percent) (MR-8*)

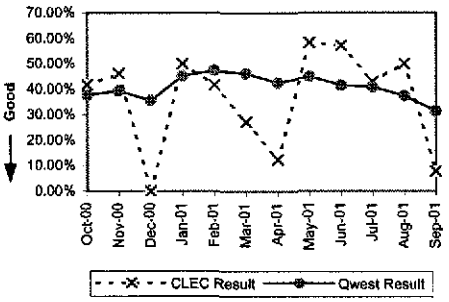
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00									
Nov-00									
Dec-00									
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	5	2421	0.21%	4.54%	284	118375	0.24%	-0.33	-1.2
Sep-01									



Checklist #14 - Resale - PBX Repair

Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10)

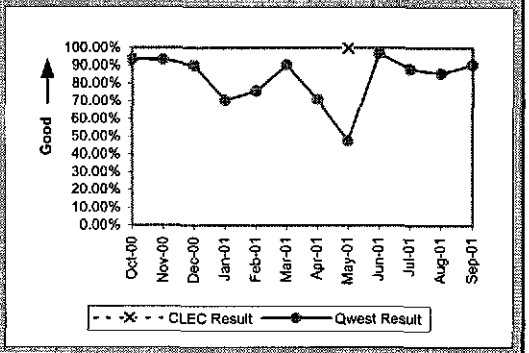
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	5	12	41.67%	49.30%	221	586	37.71%	0.28	-0.83
Nov-00	6	13	46.15%	49.85%	225	571	39.40%	0.5	-0.69
Dec-00	0	2	0.00%	0.00%	145	409	35.45%	-1.05	-1.64
Jan-01	3	6	50.00%	50.00%	379	838	45.23%	0.22	-0.87
Feb-01	5	12	41.67%	49.30%	326	688	47.38%	-0.39	-1.24
Mar-01	3	11	27.27%	44.54%	299	646	46.28%	-1.25	-1.76
Apr-01	1	8	12.50%	33.07%	245	575	42.61%	-1.71	-2.04
May-01	7	12	58.33%	49.30%	297	661	44.93%	0.9	-0.45
Jun-01	8	14	57.14%	49.49%	241	582	41.41%	1.15	-0.3
Jul-01	3	7	42.86%	49.49%	280	687	40.76%	0.11	-0.93
Aug-01	6	12	50.00%	50.00%	232	621	37.36%	0.87	-0.47
Sep-01	1	13	7.69%	26.65%	148	472	31.36%	-1.81	-2.1



Checklist #14 - Resale - Basic ISDN Installation

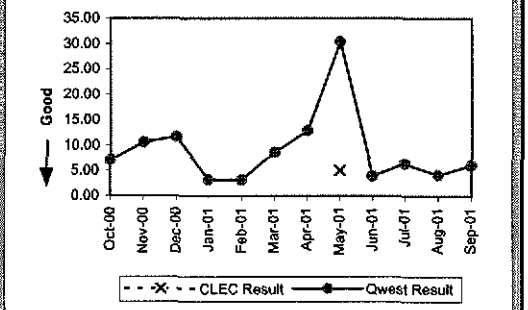
Installation Commitments Met (Percent) (OP-3)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00					45	48	93.75%		
Nov-00					29	31	93.55%		
Dec-00					18	20	90.00%		
Jan-01					12	17	70.59%		
Feb-01					78	103	75.73%		
Mar-01					19	21	90.48%		
Apr-01					17	24	70.83%		
May-01	1	1	100.00%	0.00%	10	21	47.62%	-1.02	-1.62
Jun-01					65	67	97.01%		
Jul-01					15	17	88.24%		
Aug-01					18	21	85.71%		
Sep-01					29	32	90.63%		



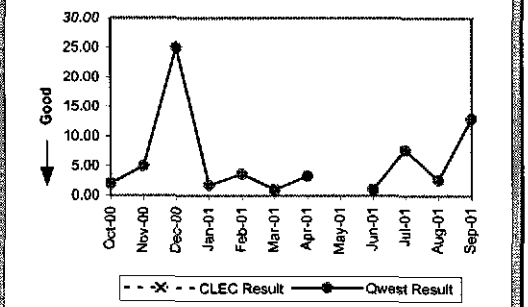
Installation Interval (Average Days) (OP-4)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00					341	48	7.10		
Nov-00					329	31	10.61		
Dec-00					234	20	11.70		
Jan-01					54	17	3.18		
Feb-01					326	103	3.17		
Mar-01					182	21	8.67		
Apr-01					309	24	12.88		
May-01	5	1	5.00		638	21	30.38	-0.63	-1.39
Jun-01					265	67	3.96		
Jul-01					114	18	6.33		
Aug-01					94	23	4.09		
Sep-01					206	34	6.06		



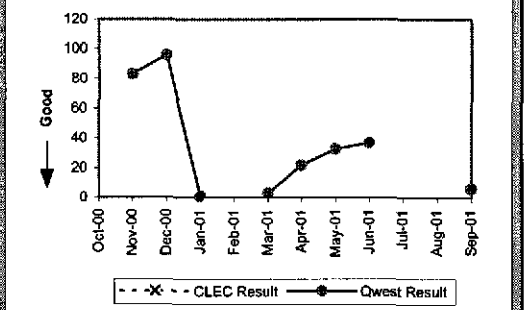
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00					6	3	2.00		
Nov-00					5	1	5.00		
Dec-00					25	1	25.00		
Jan-01					7	4	1.75		
Feb-01					91	25	3.64		
Mar-01					1	1	1.00		
Apr-01					13	4	3.25		
May-01									
Jun-01					1	1	1.00		
Jul-01					23	3	7.67		
Aug-01					13	5	2.60		
Sep-01					26	2	13.00		



Delayed Days for Facility Reasons (Average Days) (OP-6B)-- Dispatches Within MSAs

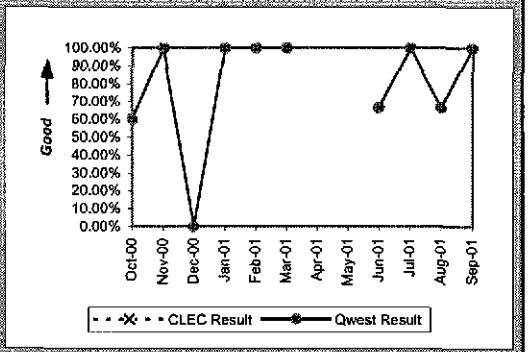
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00									
Nov-00					83	1	83.00		
Dec-00					96	1	96.00		
Jan-01					1	1	1.00		
Feb-01									
Mar-01					3	1	3.00		
Apr-01					66	3	22.00		
May-01					360	11	32.73		
Jun-01					37	1	37.00		
Jul-01									
Aug-01									
Sep-01					18	3	6.00		



Checklist #14 - Resale - Basic ISDN Installation

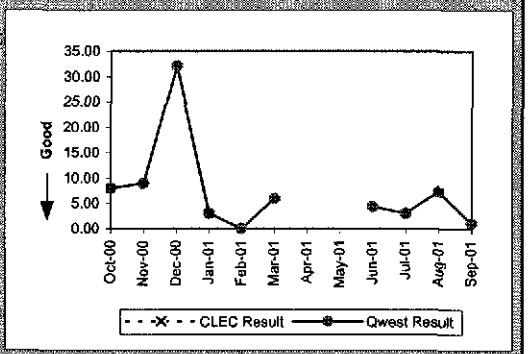
Installation Commitments Met (Percent) (OP-3)– Dispatches Outside MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00					3	5	60.00%		
Nov-00					1	1	100.00%		
Dec-00					0	11	0.00%		
Jan-01					2	2	100.00%		
Feb-01					1	1	100.00%		
Mar-01					2	2	100.00%		
Apr-01									
May-01									
Jun-01					2	3	66.67%		
Jul-01					2	2	100.00%		
Aug-01					2	3	66.67%		
Sep-01					1	1	100.00%		



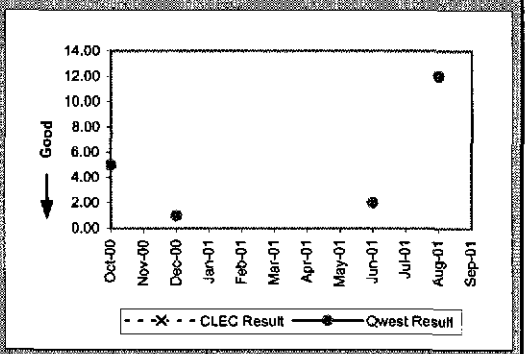
Installation Interval (Average Days) (OP-4)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00					40	5	8.00		
Nov-00					9	1	9.00		
Dec-00					353	11	32.09		
Jan-01					6	2	3.00		
Feb-01					0	1	0.00		
Mar-01					12	2	6.00		
Apr-01									
May-01									
Jun-01					13	3	4.33		
Jul-01					6	2	3.00		
Aug-01					22	3	7.33		
Sep-01					1	1	1.00		



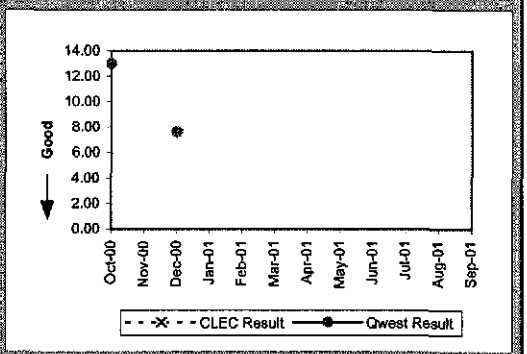
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A)– Dispatches Outside MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00					5	1	5.00		
Nov-00									
Dec-00					1	1	1.00		
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01					2	1	2.00		
Jul-01									
Aug-01					12	1	12.00		
Sep-01									



Delayed Days for Facility Reasons (Average Days) (OP-6B)-- Dispatches Outside MSAs

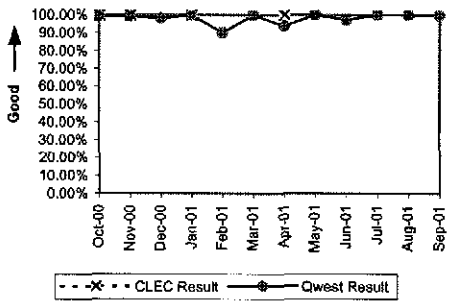
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00					13	1	13.00		
Nov-00									
Dec-00					76	10	7.60		
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01									
Sep-01									



Checklist #14 - Resale - Basic ISDN Installation

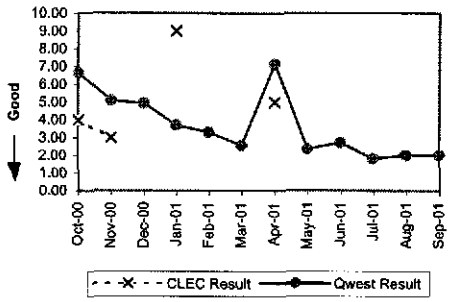
Installation Commitments Met (Percent) (OP-3)-- No Dispatches

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	1	1	100.00%	0.00%	188	189	99.47%	-0.07	-1.04
Nov-00	1	1	100.00%	0.00%	278	280	99.29%	-0.08	-1.05
Dec-00					179	182	98.35%		
Jan-01	1	1	100.00%	0.00%	41	41	100.00%	N/A	N/A
Feb-01					73	81	90.12%		
Mar-01					62	62	100.00%		
Apr-01	1	1	100.00%	0.00%	45	48	93.75%	-0.26	-1.16
May-01					50	50	100.00%		
Jun-01					69	71	97.18%		
Jul-01					8	8	100.00%		
Aug-01					3	3	100.00%		
Sep-01					28	28	100.00%		



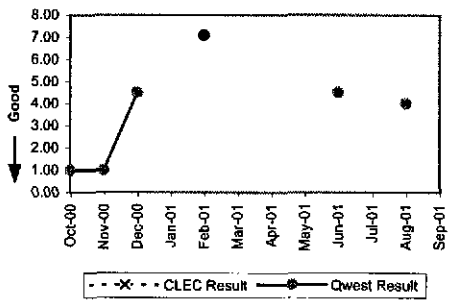
Installation Interval (Average Days) (OP-4)-- No Dispatches

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	4	1	4.00		1260	189	6.67	-0.43	-1.26
Nov-00	3	1	3.00		1424	280	5.09	-0.39	-1.24
Dec-00					897	182	4.93		
Jan-01	9	1	9.00		152	41	3.71	1.13	-0.31
Feb-01					268	81	3.31		
Mar-01					159	62	2.56		
Apr-01	5	1	5.00		343	48	7.15	-0.13	-1.08
May-01					99	42	2.36		
Jun-01					138	51	2.71		
Jul-01					9	5	1.80		
Aug-01					2	1	2.00		
Sep-01					20	10	2.00		



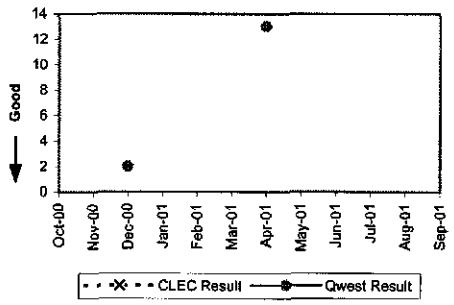
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A)-- No Dispatches

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00					1	1	1.00		
Nov-00					2	2	1.00		
Dec-00					9	2	4.50		
Jan-01									
Feb-01					57	8	7.12		
Mar-01									
Apr-01									
May-01									
Jun-01					9	2	4.50		
Jul-01									
Aug-01					4	1	4.00		
Sep-01									



Delayed Days for Facility Reasons (Average Days) (OP-6B)-- No Dispatches

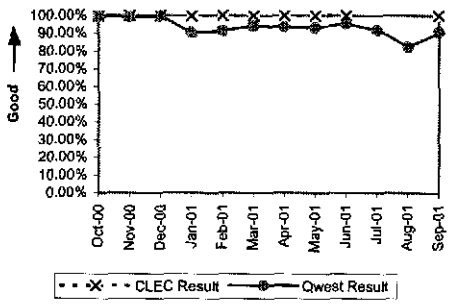
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00									
Nov-00									
Dec-00					2	1	2.00		
Jan-01									
Feb-01									
Mar-01									
Apr-01					39	3	13.00		
May-01									
Jun-01									
Jul-01									
Aug-01									
Sep-01									



Checklist #14 - Resale - Basic ISDN Installation

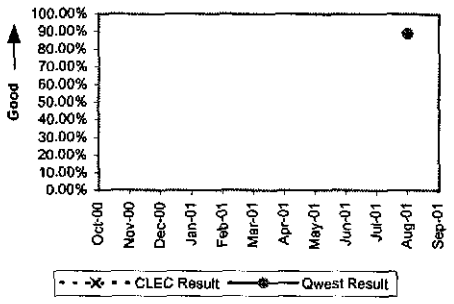
New Service Installation Quality (Percent) (OP-5)

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	2	2	100.00%	0.00%	655	657	99.70%	-0.08	-1.05
Nov-00	2	2	100.00%	0.00%	665	671	99.11%	-0.13	-1.08
Dec-00	2	2	100.00%	0.00%	598	600	99.67%	-0.08	-1.05
Jan-01	3	3	100.00%	0.00%	404	447	90.38%	-0.56	-1.34
Feb-01	4	4	100.00%	0.00%	414	453	91.39%	-0.61	-1.37
Mar-01	5	5	100.00%	0.00%	503	534	94.19%	-0.55	-1.34
Apr-01	5	5	100.00%	0.00%	437	466	93.78%	-0.57	-1.35
May-01	4	4	100.00%	0.00%	361	387	93.28%	-0.53	-1.32
Jun-01	2	2	100.00%	0.00%	419	439	95.44%	-0.31	-1.19
Jul-01					414	450	92.00%		
Aug-01					343	416	82.45%		
Sep-01	1	1	100.00%	0.00%	358	395	90.63%	-0.32	-1.2



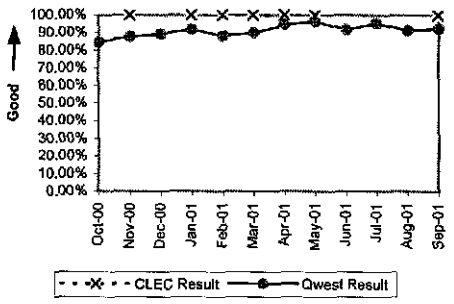
New Service Installation Quality (Percent) (OP-5*)

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00									
Nov-00									
Dec-00									
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01					370	416	88.94%		
Sep-01									



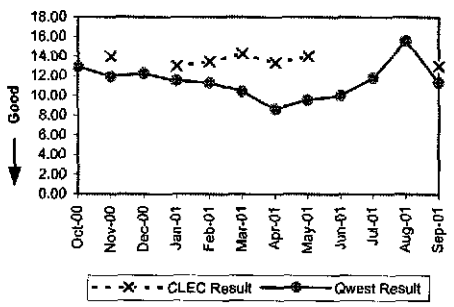
Installation Commitments Met (Percent) (OP-3)– Interval Zone One

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00					249	294	84.69%		
Nov-00	1	1	100.00%	0.00%	205	234	87.61%	-0.38	-1.23
Dec-00					174	195	89.23%		
Jan-01	2	2	100.00%	0.00%	224	244	91.80%	-0.42	-1.26
Feb-01	4	4	100.00%	0.00%	216	245	88.16%	-0.73	-1.44
Mar-01	4	4	100.00%	0.00%	313	348	89.94%	-0.66	-1.4
Apr-01	3	3	100.00%	0.00%	217	230	94.35%	-0.42	-1.26
May-01	3	3	100.00%	0.00%	233	242	96.28%	-0.34	-1.21
Jun-01					217	237	91.56%		
Jul-01					287	301	95.35%		
Aug-01					214	235	91.06%		
Sep-01	2	2	100.00%	0.00%	207	224	92.41%	-0.4	-1.25



Installation Interval (Average Days) (OP-4)– Interval Zone One

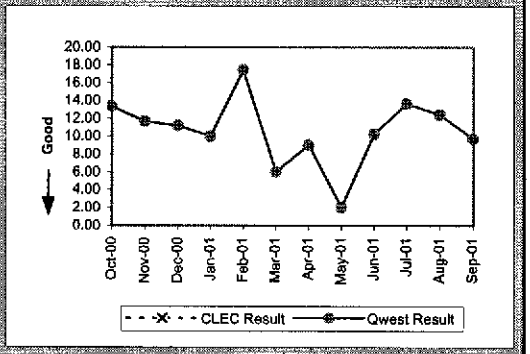
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00					3525	273	12.91		
Nov-00	14	1	14.00		2583	216	11.96	0.14	-0.92
Dec-00					2164	177	12.23		
Jan-01	26	2	13.00	1.41	2703	235	11.50	0.97	-0.41
Feb-01	54	4	13.50	0.58	2538	224	11.33	0.78	-0.52
Mar-01	57	4	14.25	3.20	3445	331	10.41	1.07	-0.35
Apr-01	40	3	13.33	1.53	1843	214	8.61	1.14	-0.31
May-01	42	3	14.00	0.00	2188	229	9.55	1.32	-0.2
Jun-01					2188	219	9.99		
Jul-01					3656	310	11.79		
Aug-01					5164	331	15.60		
Sep-01	26	2	13.00	1.41	2575	227	11.34	0.83	-0.5



Checklist #14 - Resale - Basic ISDN Installation

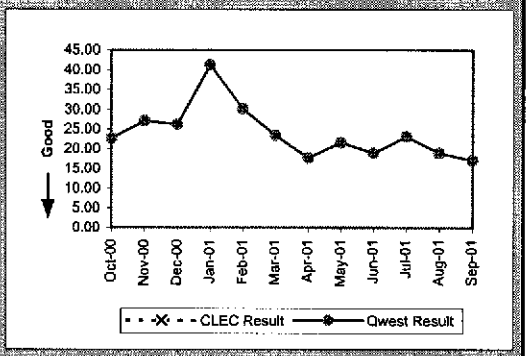
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A)-- Interval Zone One

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00					120	9	13.33		
Nov-00					105	9	11.67		
Dec-00					67	6	11.17		
Jan-01					40	4	10.00		
Feb-01					192	11	17.45		
Mar-01					54	9	6.00		
Apr-01					18	2	9.00		
May-01					2	1	2.00		
Jun-01					41	4	10.25		
Jul-01					586	43	13.63		
Aug-01					1516	122	12.43		
Sep-01					301	31	9.71		



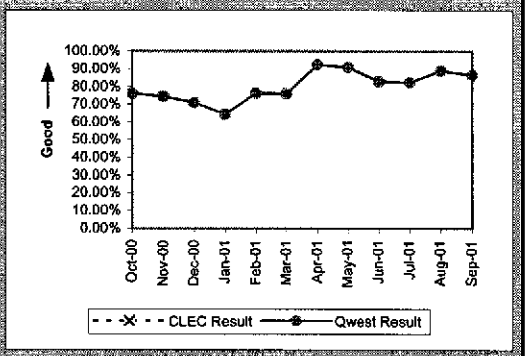
Delayed Days for Facility Reasons (Average Days) (OP-6B)-- Interval Zone One

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00					819	36	22.75		
Nov-00					542	20	27.10		
Dec-00					394	15	26.27		
Jan-01					660	16	41.25		
Feb-01					542	18	30.11		
Mar-01					610	26	23.46		
Apr-01					195	11	17.73		
May-01					173	8	21.62		
Jun-01					303	16	18.94		
Jul-01					208	9	23.11		
Aug-01					321	17	18.88		
Sep-01					188	11	17.09		



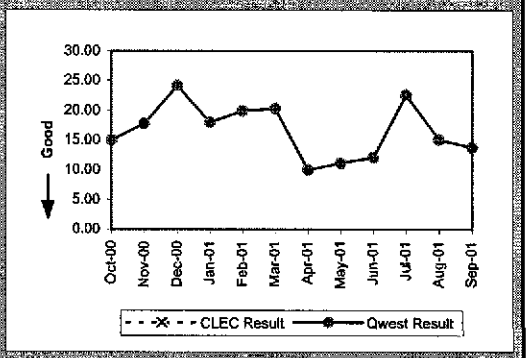
Installation Commitments Met (Percent) (OP-3)-- Interval Zone Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00					35	46	76.09%		
Nov-00					35	47	74.47%		
Dec-00					22	31	70.97%		
Jan-01					18	28	64.29%		
Feb-01					29	38	76.32%		
Mar-01					41	54	75.93%		
Apr-01					36	39	92.31%		
May-01					30	33	90.91%		
Jun-01					29	35	82.86%		
Jul-01					28	34	82.35%		
Aug-01					24	27	88.89%		
Sep-01					45	52	86.54%		



Installation Interval (Average Days) (OP-4)-- Interval Zone Two

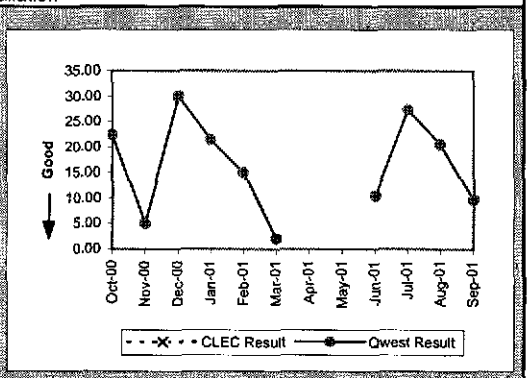
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00					612	41	14.93		
Nov-00					763	43	17.74		
Dec-00					724	30	24.13		
Jan-01					431	24	17.96		
Feb-01					696	35	19.89		
Mar-01					1013	50	20.26		
Apr-01					349	35	9.97		
May-01					345	31	11.13		
Jun-01					409	34	12.03		
Jul-01					994	44	22.59		
Aug-01					511	34	15.03		
Sep-01					785	57	13.77		



Checklist #14 - Resale - Basic ISDN Installation

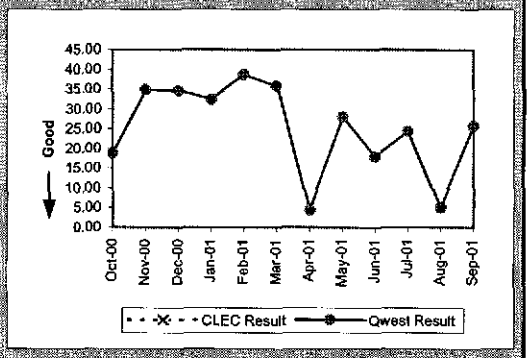
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A)-- Interval Zone Two

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00					67	3	22.33		
Nov-00					20	4	5.00		
Dec-00					30	1	30.00		
Jan-01					43	2	21.50		
Feb-01					15	1	15.00		
Mar-01					2	1	2.00		
Apr-01									
May-01									
Jun-01					21	2	10.50		
Jul-01					437	16	27.31		
Aug-01					164	8	20.50		
Sep-01					97	10	9.70		



Delayed Days for Facility Reasons (Average Days) (OP-6B)-- Interval Zone Two

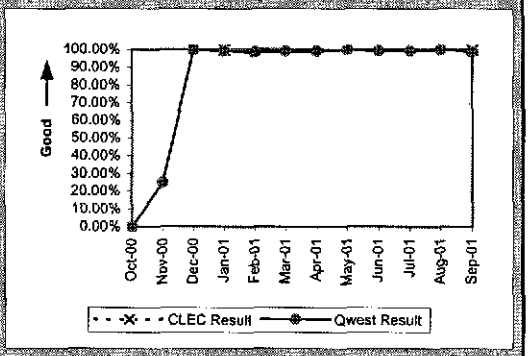
Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00					150	8	18.75		
Nov-00					279	8	34.88		
Dec-00					277	8	34.62		
Jan-01					260	8	32.50		
Feb-01					310	8	38.75		
Mar-01					431	12	35.92		
Apr-01					13	3	4.33		
May-01					84	3	28.00		
Jun-01					72	4	18.00		
Jul-01					73	3	24.33		
Aug-01					15	3	5.00		
Sep-01					129	5	25.80		



Checklist #14 - Resale - Basic ISDN Repair

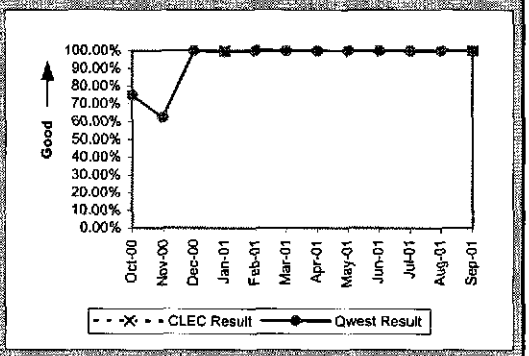
Out of Service Cleared within 24 hours (Percent) (MR-3)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00					0	2	0.00%		
Nov-00					1	4	25.00%		
Dec-00					1	1	100.00%		
Jan-01	1	1	100.00%	0.00%	160	161	99.38%	-0.08	-1.05
Feb-01					120	122	98.36%		
Mar-01					182	184	98.91%		
Apr-01					115	116	99.14%		
May-01					138	138	100.00%		
Jun-01					134	135	99.26%		
Jul-01					161	162	99.38%		
Aug-01					194	194	100.00%		
Sep-01	1	1	100.00%	0.00%	155	157	98.73%	-0.11	-1.07



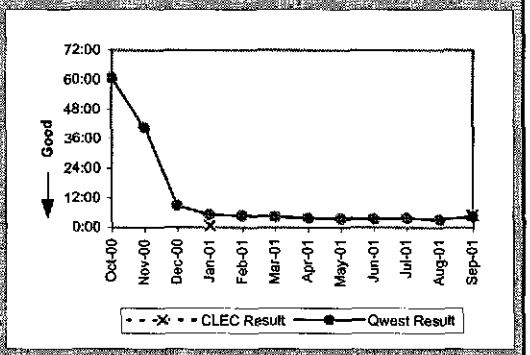
All Troubles Cleared within 48 hours (Percent) (MR-4)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00					3	4	75.00%		
Nov-00					5	8	62.50%		
Dec-00					4	4	100.00%		
Jan-01	1	1	100.00%	0.00%	163	164	99.39%	-0.08	-1.05
Feb-01					123	123	100.00%		
Mar-01					184	184	100.00%		
Apr-01					116	116	100.00%		
May-01					140	140	100.00%		
Jun-01					135	135	100.00%		
Jul-01					162	162	100.00%		
Aug-01					194	194	100.00%		
Sep-01	1	1	100.00%	0.00%	159	159	100.00%	N/A	N/A



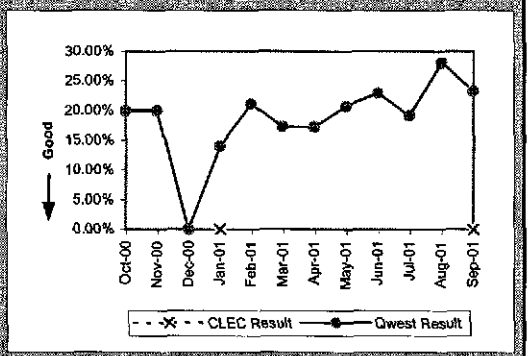
Mean Time to Restore (Hours:Minutes) (MR-6)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00					243:13	4	60:48		
Nov-00					324:39	8	40:35		
Dec-00					35:23	4	8:51		
Jan-01	0:53	1	0:53		864:08	164	5:16	-0.5	-1.3
Feb-01					591:46	123	4:49		
Mar-01					809:38	184	4:24		
Apr-01					449:45	116	3:53		
May-01					500:22	140	3:34		
Jun-01					477:26	135	3:32		
Jul-01					598:36	162	3:42		
Aug-01					609:05	194	3:08		
Sep-01	5:02	1	5:02		719:45	159	4:32	0.72	-0.56



Repair Repeat Report Rate (Percent) (MR-7)-- Dispatches Within MSAs

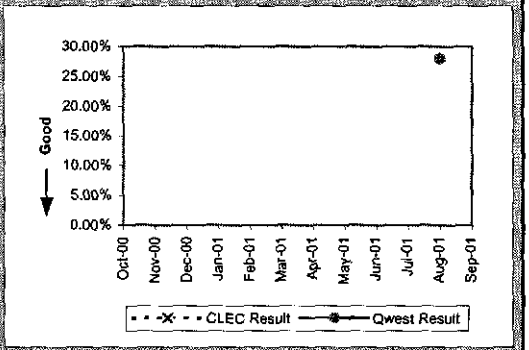
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00					1	5	20.00%		
Nov-00					2	10	20.00%		
Dec-00					0	5	0.00%		
Jan-01	0	1	0.00%	0.00%	23	164	14.02%	-0.4	-1.24
Feb-01					26	123	21.14%		
Mar-01					32	185	17.30%		
Apr-01					20	116	17.24%		
May-01					29	140	20.71%		
Jun-01					31	135	22.96%		
Jul-01					31	162	19.14%		
Aug-01					55	196	28.06%		
Sep-01	0	1	0.00%	0.00%	37	159	23.27%	-0.55	-1.33



Checklist #14 - Resale - Basic ISDN Repair

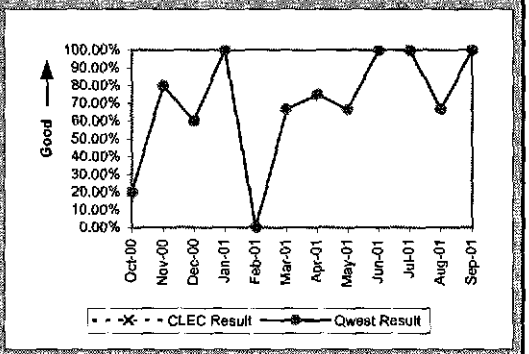
Repair Repeat Report Rate (Percent) (MR-7*)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00									
Nov-00									
Dec-00									
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01					42	150	28.00%		
Sep-01									



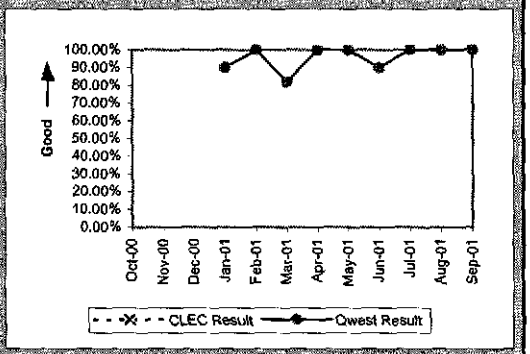
Repair Appointments Met (Percent) (MR-9)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00					1	5	20.00%		
Nov-00					8	10	80.00%		
Dec-00					3	5	60.00%		
Jan-01					4	4	100.00%		
Feb-01					0	2	0.00%		
Mar-01					2	3	66.67%		
Apr-01					3	4	75.00%		
May-01					2	3	66.67%		
Jun-01					2	2	100.00%		
Jul-01					2	2	100.00%		
Aug-01					2	3	66.67%		
Sep-01					4	4	100.00%		



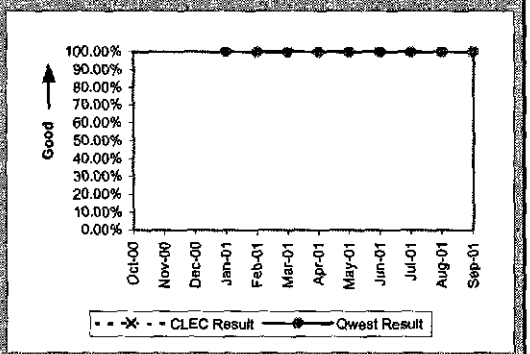
Out of Service Cleared within 24 hours (Percent) (MR-3)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00									
Nov-00									
Dec-00									
Jan-01					9	10	90.00%		
Feb-01					8	8	100.00%		
Mar-01					9	11	81.82%		
Apr-01					3	3	100.00%		
May-01					9	9	100.00%		
Jun-01					9	10	90.00%		
Jul-01					7	7	100.00%		
Aug-01					12	12	100.00%		
Sep-01					10	10	100.00%		



All Troubles Cleared within 48 hours (Percent) (MR-4)-- Dispatches Outside MSAs

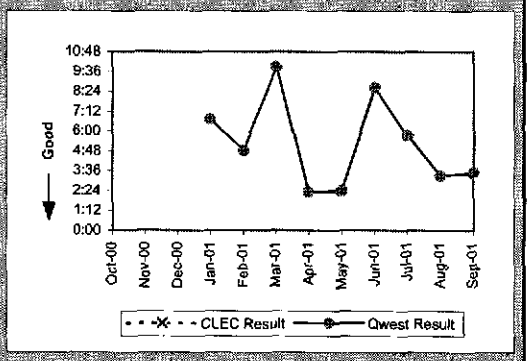
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00									
Nov-00									
Dec-00									
Jan-01					10	10	100.00%		
Feb-01					8	8	100.00%		
Mar-01					11	11	100.00%		
Apr-01					3	3	100.00%		
May-01					9	9	100.00%		
Jun-01					10	10	100.00%		
Jul-01					8	8	100.00%		
Aug-01					12	12	100.00%		
Sep-01					10	10	100.00%		



Checklist #14 - Resale - Basic ISDN Repair

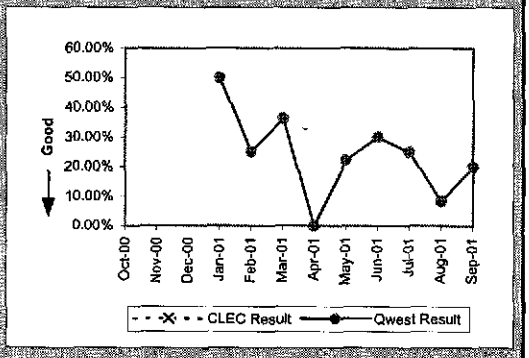
Mean Time to Restore (Hours:Minutes) (MR-6)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00									
Nov-00									
Dec-00									
Jan-01					67:20	10	6:44		
Feb-01					38:33	8	4:49		
Mar-01					108:39	11	9:53		
Apr-01					6:57	3	2:19		
May-01					21:37	9	2:24		
Jun-01					86:25	10	8:39		
Jul-01					45:53	8	5:44		
Aug-01					39:38	12	3:18		
Sep-01					34:57	10	3:30		



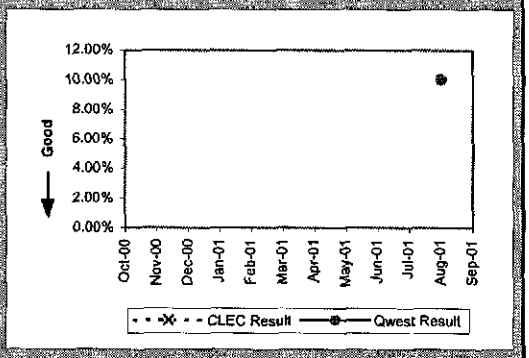
Repair Repeat Report Rate (Percent) (MR-7)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00									
Nov-00									
Dec-00									
Jan-01					5	10	50.00%		
Feb-01					2	8	25.00%		
Mar-01					4	11	36.36%		
Apr-01					0	3	0.00%		
May-01					2	9	22.22%		
Jun-01					3	10	30.00%		
Jul-01					2	8	25.00%		
Aug-01					1	12	8.33%		
Sep-01					2	10	20.00%		



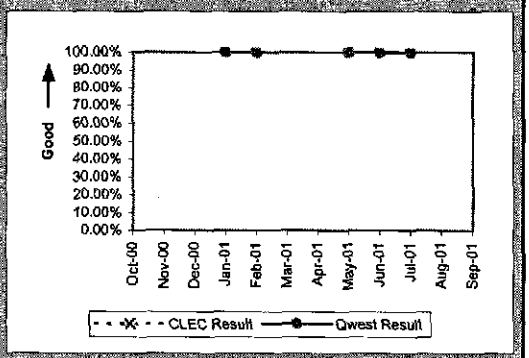
Repair Repeat Report Rate (Percent) (MR-7*)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00									
Nov-00									
Dec-00									
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01					1	10	10.00%		
Sep-01									



Repair Appointments Met (Percent) (MR-9)-- Dispatches Outside MSAs

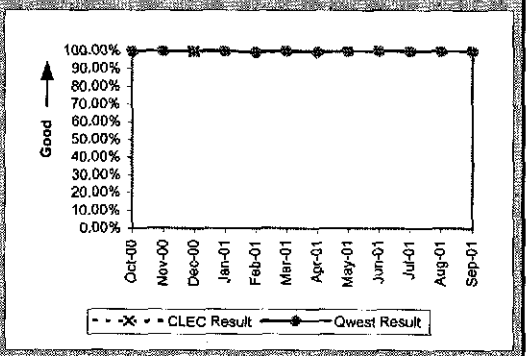
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00									
Nov-00									
Dec-00									
Jan-01					1	1	100.00%		
Feb-01					1	1	100.00%		
Mar-01									
Apr-01									
May-01					2	2	100.00%		
Jun-01					1	1	100.00%		
Jul-01					1	1	100.00%		
Aug-01									
Sep-01									



Checklist #14 - Resale - Basic ISDN Repair

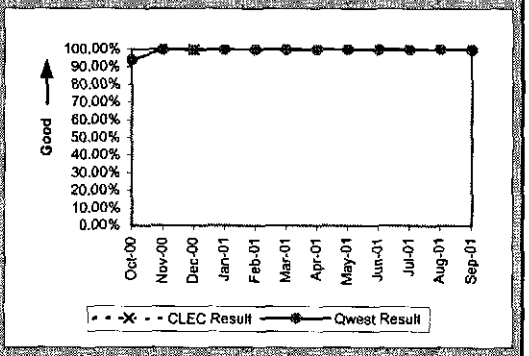
Out of Service Cleared within 24 hours (Percent) (MR-3)-- No Dispatches

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00					3	3	100.00%		
Nov-00					18	18	100.00%		
Dec-00	1	1	100.00%	0.00%	10	10	100.00%	N/A	N/A
Jan-01					282	282	100.00%		
Feb-01					184	185	99.46%		
Mar-01					202	202	100.00%		
Apr-01					146	147	99.32%		
May-01					159	159	100.00%		
Jun-01					234	234	100.00%		
Jul-01					147	147	100.00%		
Aug-01					295	295	100.00%		
Sep-01					179	179	100.00%		



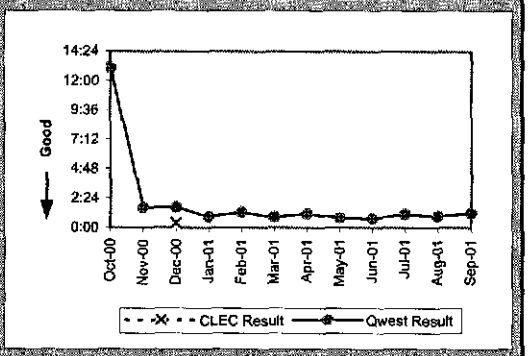
All Troubles Cleared within 48 hours (Percent) (MR-4)-- No Dispatches

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00					46	49	93.88%		
Nov-00					52	52	100.00%		
Dec-00	1	1	100.00%	0.00%	29	29	100.00%	N/A	N/A
Jan-01					283	283	100.00%		
Feb-01					185	185	100.00%		
Mar-01					202	202	100.00%		
Apr-01					149	149	100.00%		
May-01					159	159	100.00%		
Jun-01					235	235	100.00%		
Jul-01					149	149	100.00%		
Aug-01					295	295	100.00%		
Sep-01					181	181	100.00%		



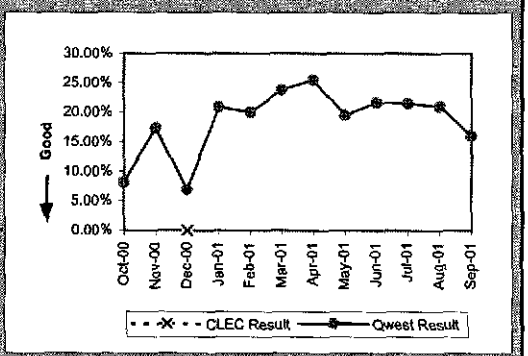
Mean Time to Restore (Hours:Minutes) (MR-6)-- No Dispatches

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00					639:16	49	13:03		
Nov-00					84:40	52	1:38		
Dec-00	0:23	1	0:23		47:54	29	1:39	-0.28	-1.17
Jan-01					249:08	283	0:53		
Feb-01					235:13	185	1:16		
Mar-01					172:44	202	0:51		
Apr-01					166:09	149	1:07		
May-01					124:53	159	0:47		
Jun-01					170:37	235	0:44		
Jul-01					159:44	149	1:04		
Aug-01					270:42	295	0:55		
Sep-01					211:17	181	1:10		



Repair Repeat Report Rate (Percent) (MR-7)-- No Dispatches

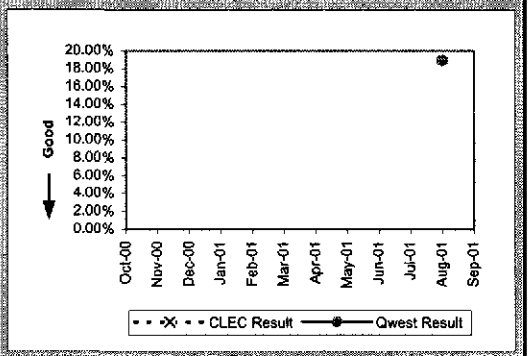
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00					4	49	8.16%		
Nov-00					9	52	17.31%		
Dec-00	0	1	0.00%	0.00%	2	29	6.90%	-0.27	-1.16
Jan-01					59	283	20.85%		
Feb-01					37	185	20.00%		
Mar-01					48	202	23.76%		
Apr-01					38	149	25.50%		
May-01					31	159	19.50%		
Jun-01					51	235	21.70%		
Jul-01					32	149	21.48%		
Aug-01					62	295	21.02%		
Sep-01					29	181	16.02%		



Checklist #14 - Resale - Basic ISDN Repair

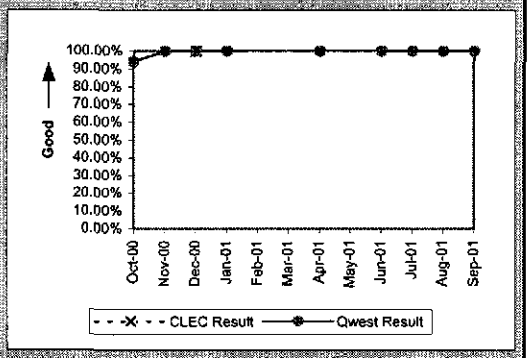
Repair Repeat Report Rate (Percent) (MR-7*)-- No Dispatches

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00									
Nov-00									
Dec-00									
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01					21	111	18.92%		
Sep-01									



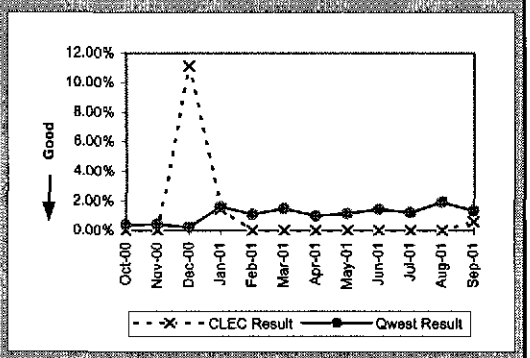
Repair Appointments Met (Percent) (MR-9)-- No Dispatches

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00					46	49	93.88%		
Nov-00					52	52	100.00%		
Dec-00	1	1	100.00%	0.00%	29	29	100.00%	N/A	N/A
Jan-01					1	1	100.00%		
Feb-01									
Mar-01									
Apr-01					2	2	100.00%		
May-01									
Jun-01					1	1	100.00%		
Jul-01					3	3	100.00%		
Aug-01					1	1	100.00%		
Sep-01					2	2	100.00%		



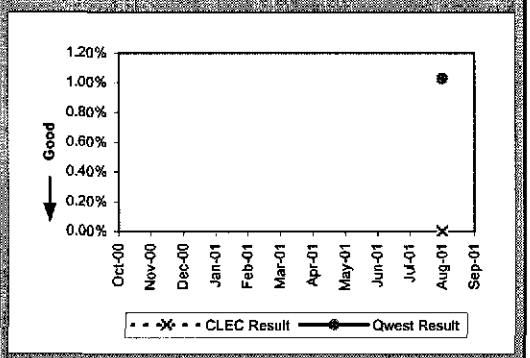
Trouble Rate (Percent) (MR-8)

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	0	3	0.00%	0.00%	54	14691	0.37%	-0.11	-1.06
Nov-00	0	7	0.00%	0.00%	62	14875	0.42%	-0.17	-1.1
Dec-00	1	9	11.11%	31.43%	34	14963	0.23%	6.86	0.36
Jan-01	1	69	1.45%	11.95%	457	28752	1.59%	-0.09	-1.06
Feb-01	0	74	0.00%	0.00%	316	28878	1.09%	-0.9	-1.55
Mar-01	0	167	0.00%	0.00%	398	27087	1.47%	-1.57	-1.96
Apr-01	0	170	0.00%	0.00%	268	27094	0.99%	-1.3	-1.79
May-01	0	173	0.00%	0.00%	308	26930	1.14%	-1.41	-1.86
Jun-01	0	188	0.00%	0.00%	380	26449	1.44%	-1.65	-2
Jul-01	0	183	0.00%	0.00%	319	26497	1.20%	-1.49	-1.9
Aug-01	0	160	0.00%	0.00%	503	26381	1.91%	-1.76	-2.07
Sep-01	1	164	0.61%	7.78%	350	26331	1.33%	-0.8	-1.49



Trouble Rate (Percent) (MR-8*)

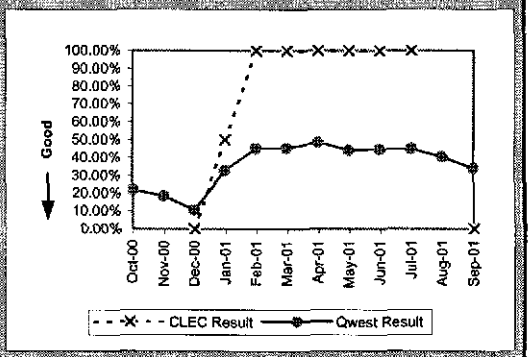
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00									
Nov-00									
Dec-00									
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	0	160	0.00%	0.00%	271	26381	1.03%	-1.28	-1.78
Sep-01									



Checklist #14 - Resale - Basic ISDN Repair

Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10)

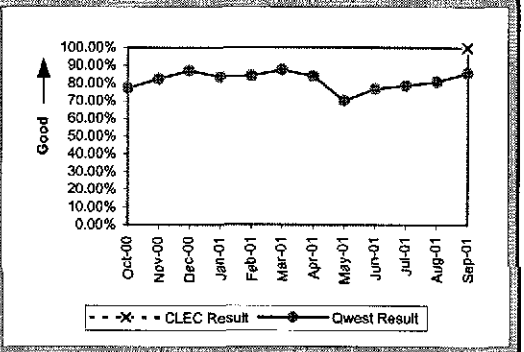
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00					15	69	21.74%		
Nov-00					14	76	18.42%		
Dec-00	0	1	0.00%	0.00%	4	38	10.53%	-0.34	-1.21
Jan-01	1	2	50.00%	50.00%	224	681	32.89%	0.43	-0.74
Feb-01	1	1	100.00%	0.00%	261	577	45.23%	0.75	-0.54
Mar-01	1	1	100.00%	0.00%	331	729	45.40%	0.75	-0.54
Apr-01	1	1	100.00%	0.00%	254	522	48.66%	0.89	-0.58
May-01	1	1	100.00%	0.00%	243	551	44.10%	0.77	-0.53
Jun-01	5	5	100.00%	0.00%	307	687	44.69%	2.41	0.46
Jul-01	2	2	100.00%	0.00%	259	578	44.81%	1.3	-0.21
Aug-01					340	843	40.33%		
Sep-01	0	1	0.00%	0.00%	179	529	33.84%	-0.71	-1.43



Checklist #14 - Resale - Qwest DSL Installation

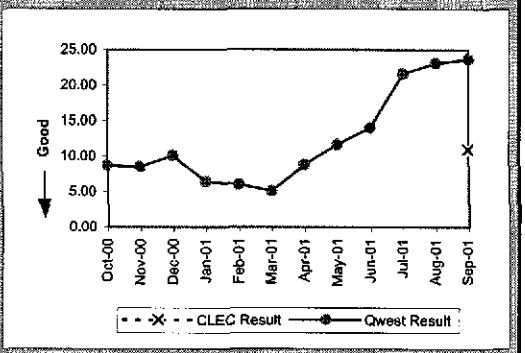
Installation Commitments Met (Percent) (OP-3)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00					98	127	77.17%		
Nov-00					117	142	82.39%		
Dec-00					95	109	87.16%		
Jan-01					77	92	83.70%		
Feb-01					69	82	84.15%		
Mar-01					91	104	87.50%		
Apr-01					199	237	83.97%		
May-01					312	445	70.11%		
Jun-01					382	497	76.86%		
Jul-01					460	585	78.63%		
Aug-01					774	958	80.79%		
Sep-01	1	1	100.00%	0.00%	930	1086	85.64%	-0.41	-1.25



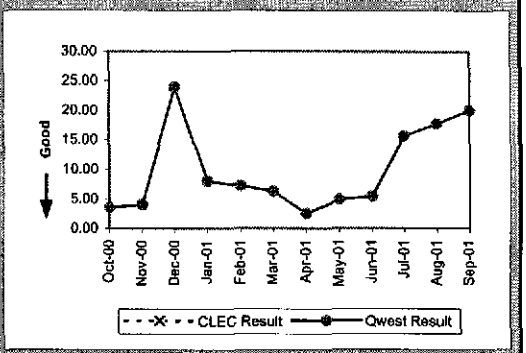
Installation Interval (Average Days) (OP-4)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00					1105	127	8.70		
Nov-00					1212	142	8.54		
Dec-00					1105	109	10.14		
Jan-01					592	92	6.43		
Feb-01					497	82	6.06		
Mar-01					530	104	5.10		
Apr-01					2096	237	8.84		
May-01					5195	445	11.67		
Jun-01					6995	497	14.07		
Jul-01					26653	1233	21.62		
Aug-01					40241	1742	23.10		
Sep-01	11	1	11.00		42075	1778	23.66	-1	-1.61



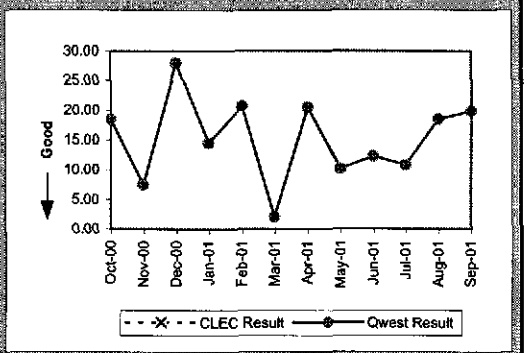
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00					95	27	3.52		
Nov-00					92	23	4.00		
Dec-00					287	12	23.92		
Jan-01					72	9	8.00		
Feb-01					72	10	7.20		
Mar-01					75	12	6.25		
Apr-01					90	36	2.50		
May-01					582	121	4.81		
Jun-01					595	111	5.36		
Jul-01					11427	730	15.65		
Aug-01					16134	907	17.79		
Sep-01					16199	806	20.10		



Delayed Days for Facility Reasons (Average Days) (OP-6B)-- Dispatches Within MSAs

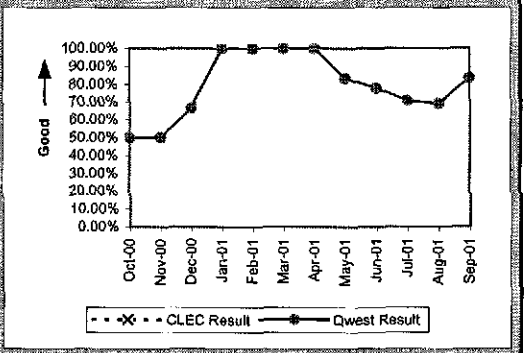
Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00					37	2	18.50		
Nov-00					15	2	7.50		
Dec-00					56	2	28.00		
Jan-01					87	6	14.50		
Feb-01					62	3	20.67		
Mar-01					2	1	2.00		
Apr-01					41	2	20.50		
May-01					122	12	10.17		
Jun-01					49	4	12.25		
Jul-01					464	43	10.79		
Aug-01					1129	61	18.51		
Sep-01					832	42	19.81		



Checklist #14 - Resale - Qwest DSL Installation

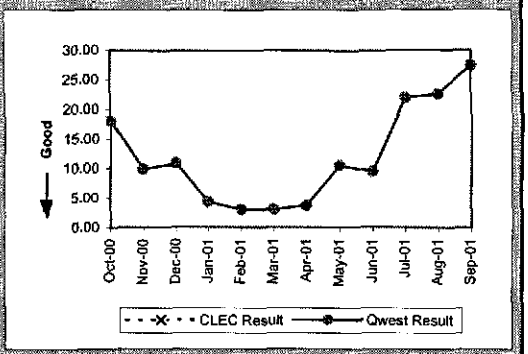
Installation Commitments Met (Percent) (OP-3)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00					3	6	50.00%		
Nov-00					4	8	50.00%		
Dec-00					4	6	66.67%		
Jan-01					3	3	100.00%		
Feb-01					1	1	100.00%		
Mar-01					2	2	100.00%		
Apr-01					3	3	100.00%		
May-01					10	12	83.33%		
Jun-01					7	9	77.78%		
Jul-01					17	24	70.83%		
Aug-01					20	29	68.97%		
Sep-01					25	30	83.33%		



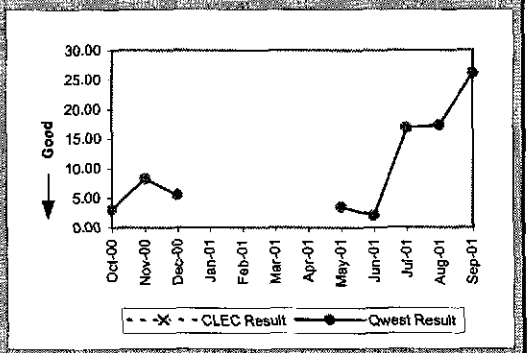
Installation Interval (Average Days) (OP-4)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00					108	6	18.00		
Nov-00					79	8	9.88		
Dec-00					65	6	10.83		
Jan-01					13	3	4.33		
Feb-01					3	1	3.00		
Mar-01					6	2	3.00		
Apr-01					11	3	3.67		
May-01					126	12	10.50		
Jun-01					85	9	9.44		
Jul-01					1035	47	22.02		
Aug-01					1177	52	22.63		
Sep-01					1153	42	27.45		



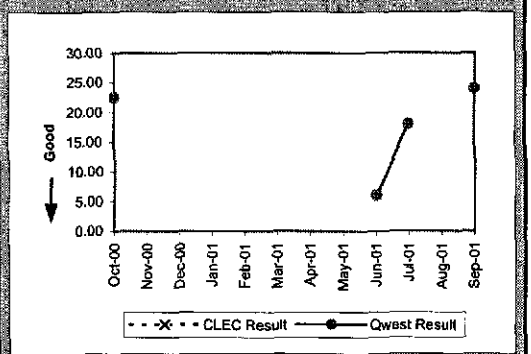
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00					3	1	3.00		
Nov-00					33	4	8.25		
Dec-00					11	2	5.50		
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01					7	2	3.50		
Jun-01					2	1	2.00		
Jul-01					455	27	16.85		
Aug-01					553	32	17.28		
Sep-01					418	16	26.12		



Delayed Days for Facility Reasons (Average Days) (OP-6B)-- Dispatches Outside MSAs

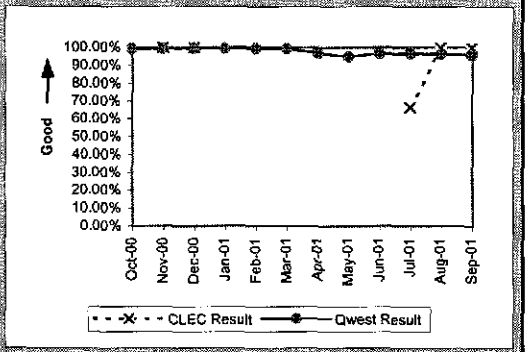
Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00					45	2	22.50		
Nov-00									
Dec-00									
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01					6	1	6.00		
Jul-01					54	3	18.00		
Aug-01									
Sep-01					24	1	24.00		



Checklist #14 - Resale - Qwest DSL Installation

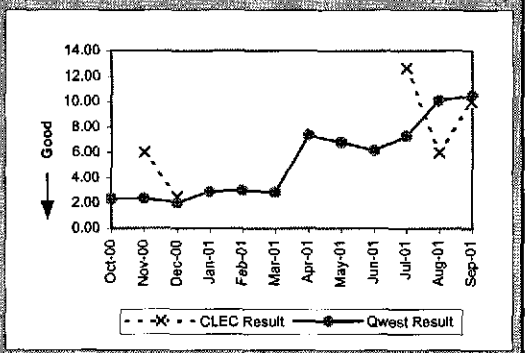
Installation Commitments Met (Percent) (OP-3)-- No Dispatches

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00					1705	1717	99.30%		
Nov-00	1	1	100.00%	0.00%	1772	1785	99.27%	-0.09	-1.05
Dec-00	2	2	100.00%	0.00%	1697	1702	99.71%	-0.08	-1.05
Jan-01					1674	1684	99.41%		
Feb-01					1682	1692	99.41%		
Mar-01					1674	1685	99.35%		
Apr-01					2708	2794	96.92%		
May-01					4797	5051	94.97%		
Jun-01					4915	5081	96.73%		
Jul-01	2	3	66.67%	47.14%	5534	5719	96.77%	1.66	0.01
Aug-01	2	2	100.00%	0.00%	3126	3244	96.36%	-0.27	-1.17
Sep-01	1	1	100.00%	0.00%	2675	2791	95.84%	-0.21	-1.13



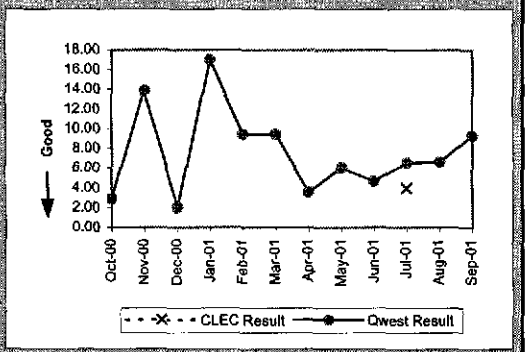
Installation Interval (Average Days) (OP-4)-- No Dispatches

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00					4015	1717	2.34		
Nov-00	6	1	6.00		4175	1785	2.34	0.98	-0.4
Dec-00	5	2	2.50	0.71	3451	1702	2.03	0.26	-0.84
Jan-01					4879	1684	2.90		
Feb-01					5069	1692	3.00		
Mar-01					4803	1685	2.85		
Apr-01					20559	2794	7.36		
May-01					25325	3727	6.80		
Jun-01					22978	3735	6.15		
Jul-01	38	3	12.67	2.31	28865	3962	7.29	2.01	0.22
Aug-01	12	2	6.00	4.24	20657	2045	10.10	-2.1	-2.28
Sep-01	10	1	10.00		20572	1966	10.46	-0.12	-1.08



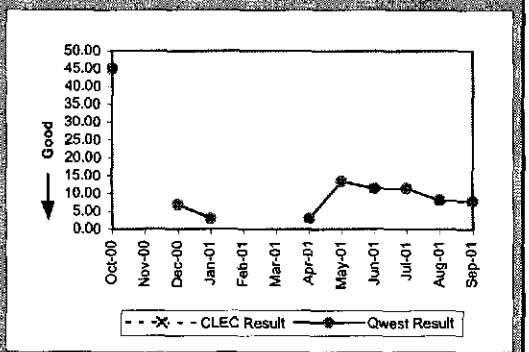
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A)-- No Dispatches

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00					32	11	2.91		
Nov-00					180	13	13.85		
Dec-00					6	3	2.00		
Jan-01					153	9	17.00		
Feb-01					94	10	9.40		
Mar-01					104	11	9.45		
Apr-01					284	80	3.55		
May-01					1147	190	6.04		
Jun-01					730	156	4.68		
Jul-01	4	1	4.00		1476	226	6.53	-0.37	-1.22
Aug-01					1314	199	6.60		
Sep-01					1529	165	9.27		



Delayed Days for Facility Reasons (Average Days) (OP-6B)-- No Dispatches

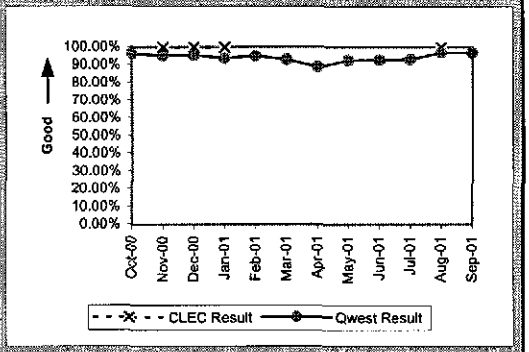
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00					45	1	45.00		
Nov-00									
Dec-00					14	2	7.00		
Jan-01					3	1	3.00		
Feb-01									
Mar-01									
Apr-01					18	6	3.00		
May-01					866	64	13.53		
Jun-01					114	10	11.40		
Jul-01					678	59	11.49		
Aug-01					114	14	8.14		
Sep-01					348	44	7.91		



Checklist #14 - Resale - Qwest DSL Installation

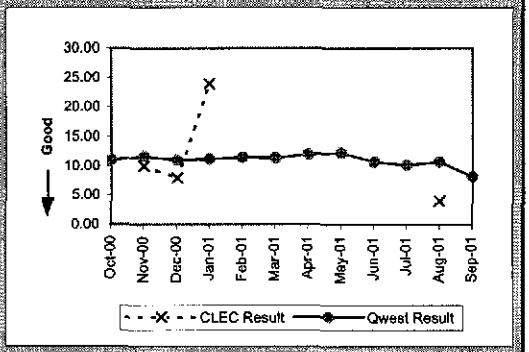
Installation Commitments Met (Percent) (OP-3)– Interval Zone One

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00					2538	2634	96.36%		
Nov-00	1	1	100.00%	0.00%	2715	2847	95.36%	-0.22	-1.13
Dec-00	2	2	100.00%	0.00%	2483	2600	95.50%	-0.31	-1.19
Jan-01	1	1	100.00%	0.00%	4112	4378	93.92%	-0.25	-1.15
Feb-01					3576	3759	95.13%		
Mar-01					3431	3686	93.08%		
Apr-01					2824	3179	88.83%		
May-01					1260	1359	92.72%		
Jun-01					993	1070	92.80%		
Jul-01					166	178	93.26%		
Aug-01	1	1	100.00%	0.00%	100	103	97.09%	-0.17	-1.1
Sep-01					65	67	97.01%		



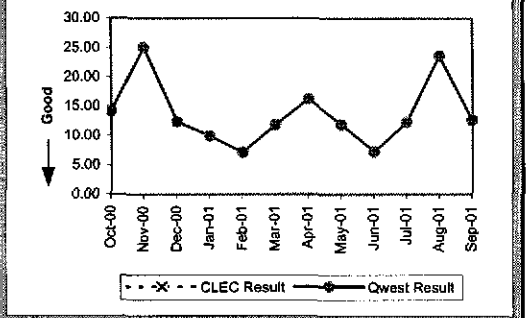
Installation Interval (Average Days) (OP-4)– Interval Zone One

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00					28583	2599	11.00		
Nov-00	10	1	10.00		32487	2796	11.62	-0.17	-1.11
Dec-00	16	2	8.00	4.24	28096	2555	11.00	-0.94	-1.57
Jan-01	24	1	24.00		47550	4262	11.16	2.17	0.32
Feb-01					41676	3625	11.50		
Mar-01					40025	3536	11.32		
Apr-01					37418	3132	11.95		
May-01					16272	1332	12.22		
Jun-01					11375	1063	10.70		
Jul-01					2171	213	10.19		
Aug-01	4	1	4.00		1252	117	10.70	-0.45	-1.27
Sep-01					592	72	8.22		



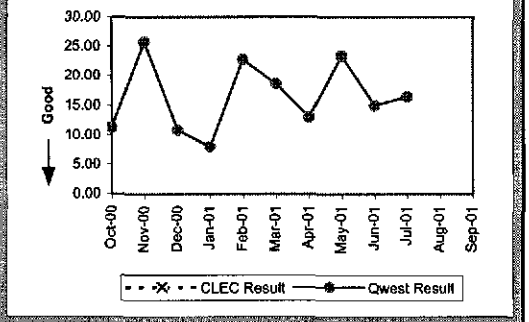
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A)– Interval Zone One

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00					1242	86	14.11		
Nov-00					2903	116	25.03		
Dec-00					1060	86	12.33		
Jan-01					2275	229	9.93		
Feb-01					675	95	7.11		
Mar-01					1995	169	11.80		
Apr-01					4274	264	16.19		
May-01					1092	92	11.87		
Jun-01					537	74	7.26		
Jul-01					566	46	12.30		
Aug-01					425	18	23.61		
Sep-01					101	8	12.62		



Delayed Days for Facility Reasons (Average Days) (OP-6B)– Interval Zone One

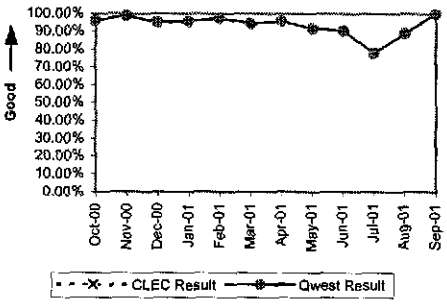
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00					90	8	11.25		
Nov-00					411	16	25.69		
Dec-00					335	31	10.81		
Jan-01					296	37	8.00		
Feb-01					2007	88	22.81		
Mar-01					1604	86	18.65		
Apr-01					1184	91	13.01		
May-01					164	7	23.43		
Jun-01					45	3	15.00		
Jul-01					66	4	16.50		
Aug-01									
Sep-01									



Checklist #14 - Resale - Qwest DSL Installation

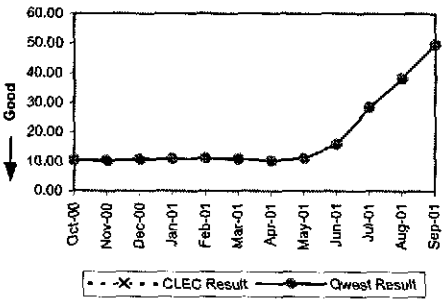
Installation Commitments Met (Percent) (OP-3)-- Interval Zone Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00					145	151	96.03%		
Nov-00					175	177	98.87%		
Dec-00					157	165	95.15%		
Jan-01					211	221	95.48%		
Feb-01					185	190	97.37%		
Mar-01					189	200	94.50%		
Apr-01					110	115	95.65%		
May-01					65	71	91.55%		
Jun-01					38	42	90.48%		
Jul-01					14	18	77.78%		
Aug-01					8	9	88.88%		
Sep-01					3	3	100.00%		



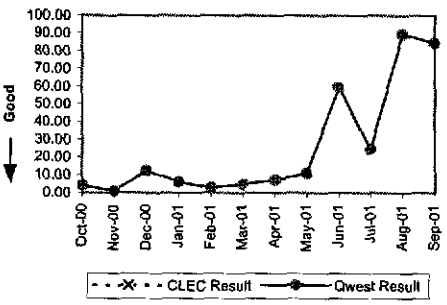
Installation Interval (Average Days) (OP-4)-- Interval Zone Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00					1589	150	10.59		
Nov-00					1844	177	10.42		
Dec-00					1744	161	10.83		
Jan-01					2294	210	10.92		
Feb-01					2083	187	11.14		
Mar-01					2081	190	10.95		
Apr-01					1156	113	10.23		
May-01					790	71	11.13		
Jun-01					672	42	16.00		
Jul-01					680	24	28.33		
Aug-01					458	12	38.17		
Sep-01					298	6	49.67		



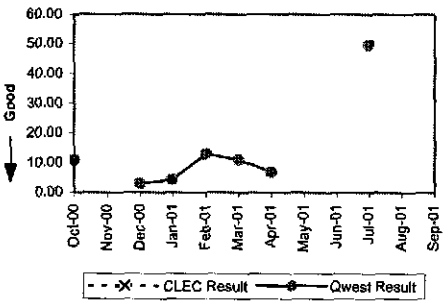
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A)-- Interval Zone Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00					20	5	4.00		
Nov-00					2	2	1.00		
Dec-00					75	6	12.50		
Jan-01					42	7	6.00		
Feb-01					6	2	3.00		
Mar-01					43	9	4.78		
Apr-01					29	4	7.25		
May-01					65	6	10.83		
Jun-01					238	4	59.50		
Jul-01					147	6	24.50		
Aug-01					358	4	89.50		
Sep-01					254	3	84.67		



Delayed Days for Facility Reasons (Average Days) (OP-6B)-- Interval Zone Two

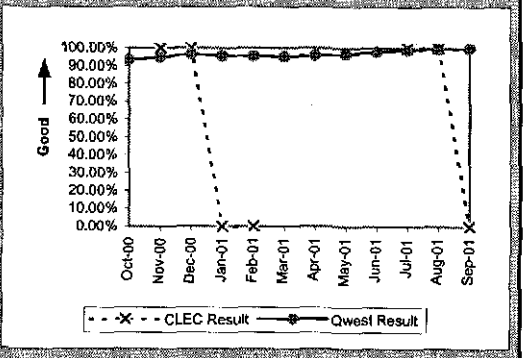
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00					11	1	11.00		
Nov-00									
Dec-00					6	2	3.00		
Jan-01					13	3	4.33		
Feb-01					39	3	13.00		
Mar-01					22	2	11.00		
Apr-01					7	1	7.00		
May-01									
Jun-01									
Jul-01					199	4	49.75		
Aug-01									
Sep-01									



Checklist #14 - Resale - Qwest DSL Installation

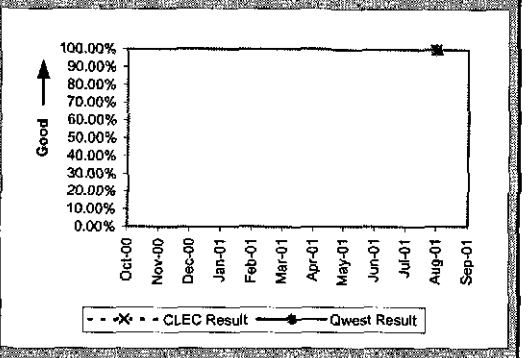
New Service Installation Quality (Percent) (OP-5)– Interval Zone One and Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00					4277	4586	93.26%		
Nov-00	1	1	100.00%	0.00%	4796	5055	94.88%	-0.23	-1.14
Dec-00	3	3	100.00%	0.00%	4929	5102	96.61%	-0.32	-1.2
Jan-01	0	3	0.00%	0.00%	5621	5890	95.43%	7.92	1.38
Feb-01	0	1	0.00%	0.00%	6327	6636	95.34%	4.52	0.21
Mar-01					6085	6393	95.18%		
Apr-01					6273	6554	95.71%		
May-01					6831	7061	96.74%		
Jun-01					7149	7298	97.96%		
Jul-01	2	2	100.00%	0.00%	7217	7284	99.08%	-0.14	-1.08
Aug-01	3	3	100.00%	0.00%	6268	6301	99.48%	-0.13	-1.08
Sep-01	0	3	0.00%	0.00%	5015	5023	99.84%	43.35	2.56



New Service Installation Quality (Percent) (OP-5*)– Interval Zone One and Two

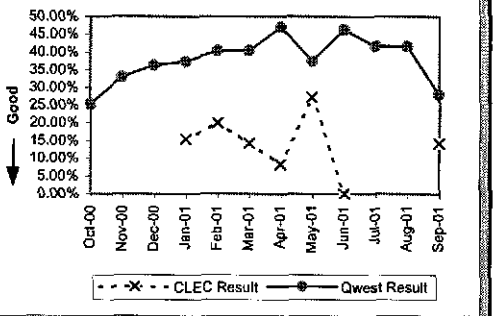
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00									
Nov-00									
Dec-00									
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	3	3	100.00%	0.00%	6274	6301	99.57%	-0.11	-1.07
Sep-01									



Checklist #14 - Resale - Qwest DSL Repair

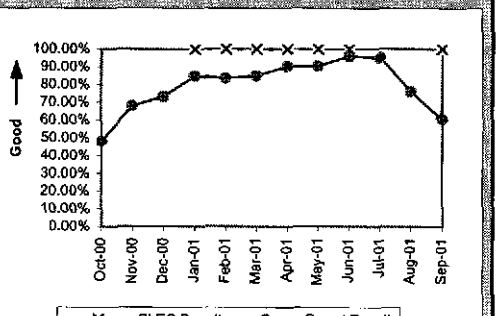
Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10)-- Interval Zone One and Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00					492	1951	25.22%		
Nov-00					393	1189	33.05%		
Dec-00					323	890	36.29%		
Jan-01	2	13	15.38%	36.08%	444	1189	37.34%	-1.63	-1.99
Feb-01	1	5	20.00%	40.00%	511	1263	40.46%	-0.93	-1.57
Mar-01	1	7	14.29%	34.99%	619	1529	40.48%	-1.41	-1.86
Apr-01	1	12	8.33%	27.64%	683	1451	47.07%	-2.68	-2.63
May-01	3	11	27.27%	44.54%	590	1575	37.46%	-0.7	-1.42
Jun-01	0	2	0.00%	0.00%	583	1259	46.31%	-1.31	-1.8
Jul-01					484	1159	41.76%		
Aug-01					691	1658	41.68%		
Sep-01	1	7	14.29%	34.99%	211	750	28.13%	-0.81	-1.49



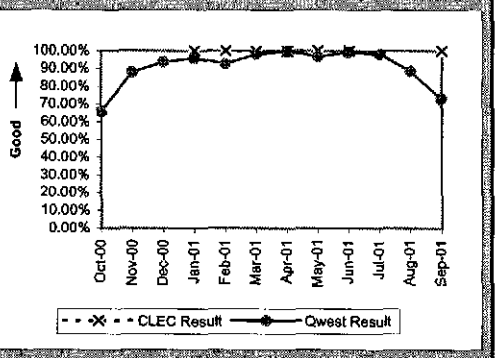
Out of Service Cleared within 24 hours (Percent) (MR-3)-- Interval Zone One

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00					678	1406	48.22%		
Nov-00					521	767	67.93%		
Dec-00					401	548	73.18%		
Jan-01	11	11	100.00%	0.00%	586	691	84.80%	-1.39	-1.85
Feb-01	3	3	100.00%	0.00%	598	716	83.52%	-0.77	-1.47
Mar-01	6	6	100.00%	0.00%	738	868	85.02%	-1.02	-1.62
Apr-01	11	11	100.00%	0.00%	676	748	90.37%	-1.07	-1.65
May-01	8	8	100.00%	0.00%	861	954	90.25%	-0.93	-1.56
Jun-01	2	2	100.00%	0.00%	622	648	95.99%	-0.29	-1.18
Jul-01					621	653	95.10%		
Aug-01					712	935	76.15%		
Sep-01	5	5	100.00%	0.00%	316	520	60.77%	-1.79	-2.09



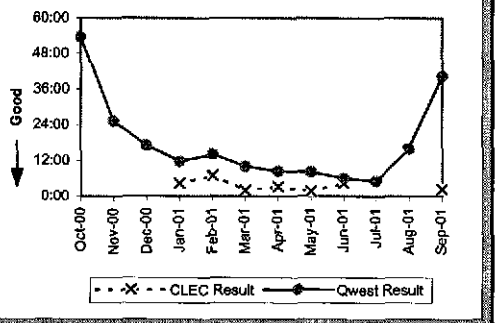
All Troubles Cleared within 48 hours (Percent) (MR-4)-- Interval Zone One

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00					924	1406	65.72%		
Nov-00					674	767	87.87%		
Dec-00					513	548	93.61%		
Jan-01	11	11	100.00%	0.00%	662	691	95.80%	-0.69	-1.42
Feb-01	3	3	100.00%	0.00%	663	716	92.60%	-0.49	-1.3
Mar-01	6	6	100.00%	0.00%	851	868	98.04%	-0.35	-1.21
Apr-01	11	11	100.00%	0.00%	745	748	99.60%	-0.21	-1.13
May-01	8	8	100.00%	0.00%	923	954	96.75%	-0.52	-1.31
Jun-01	2	2	100.00%	0.00%	642	648	99.07%	-0.14	-1.08
Jul-01					641	653	98.16%		
Aug-01					826	935	88.34%		
Sep-01	5	5	100.00%	0.00%	381	522	72.99%	-1.35	-1.82



Mean Time to Restore (Hours:Minutes) (MR-6)-- Interval Zone One

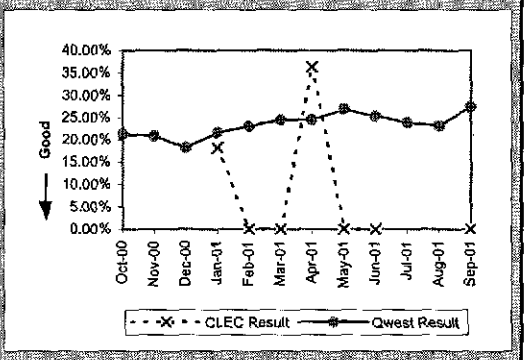
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00					75478:24	1406	53:41		
Nov-00					19375:24	767	25:16		
Dec-00					9401:24	548	17:09		
Jan-01	48:39	11	4:25	5:17	8203:40	691	11:52	-1.4	-1.85
Feb-01	21:13	3	7:04	5:28	10142:41	716	14:10	-0.5	-1.31
Mar-01	12:22	6	2:04	1:14	8763:40	868	10:06	-1.29	-1.78
Apr-01	37:01	11	3:22	1:19	6398:40	748	8:33	-1.55	-1.94
May-01	14:16	8	1:47	1:36	7861:12	954	8:14	-1.28	-1.78
Jun-01	8:52	2	4:26	1:35	3978:00	648	6:08	-0.24	-1.14
Jul-01					3421:05	653	5:14		
Aug-01					15079:51	935	16:08		
Sep-01	12:20	5	2:28	4:02	21050:01	522	40:20	-1.24	-1.75



Checklist #14 - Resale - Qwest DSL Repair

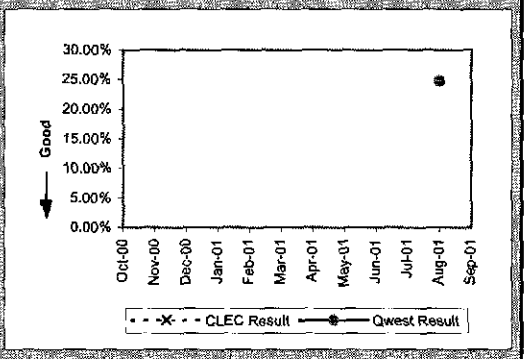
Repair Repeat Report Rate (Percent) (MR-7)-- Interval Zone One

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00					299	1406	21.27%		
Nov-00					160	767	20.86%		
Dec-00					100	548	18.25%		
Jan-01	2	11	18.18%	38.57%	149	691	21.56%	-0.27	-1.16
Feb-01	0	3	0.00%	0.00%	165	716	23.04%	-0.95	-1.58
Mar-01	0	6	0.00%	0.00%	212	868	24.42%	-1.39	-1.84
Apr-01	4	11	36.36%	48.10%	183	748	24.47%	0.88	-0.46
May-01	0	8	0.00%	0.00%	256	954	26.83%	-1.71	-2.04
Jun-01	0	2	0.00%	0.00%	164	648	25.31%	-0.82	-1.5
Jul-01					156	653	23.89%		
Aug-01					216	935	23.10%		
Sep-01	0	5	0.00%	0.00%	143	522	27.39%	-1.37	-1.83



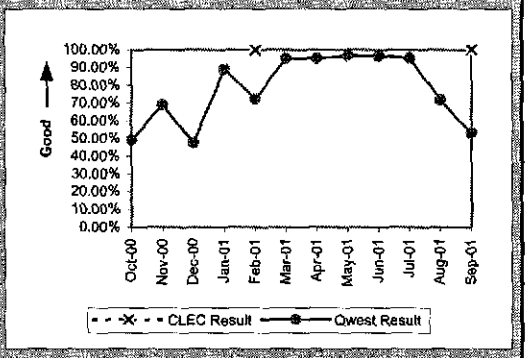
Repair Repeat Report Rate (Percent) (MR-7*)-- Interval Zone One

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00									
Nov-00									
Dec-00									
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01					172	695	24.75%		
Sep-01									



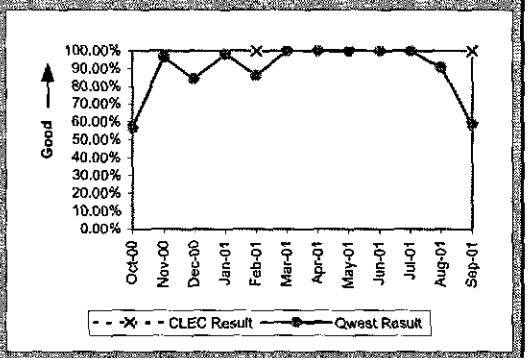
Out of Service Cleared within 24 hours (Percent) (MR-3)-- Interval Zone Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00					26	53	49.06%		
Nov-00					20	29	68.97%		
Dec-00					9	19	47.37%		
Jan-01					48	54	88.89%		
Feb-01	1	1	100.00%	0.00%	26	36	72.22%	-0.61	-1.37
Mar-01					40	42	95.24%		
Apr-01					19	20	95.00%		
May-01					30	31	96.77%		
Jun-01					27	28	96.43%		
Jul-01					21	22	95.45%		
Aug-01					23	32	71.88%		
Sep-01	1	1	100.00%	0.00%	9	17	52.94%	-0.92	-1.56



All Troubles Cleared within 48 hours (Percent) (MR-4)-- Interval Zone Two

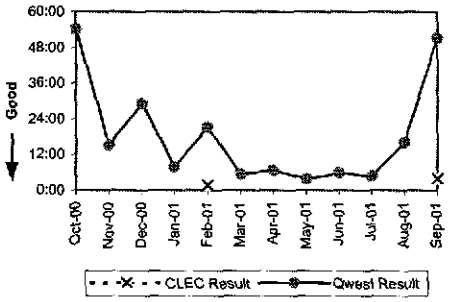
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00					30	53	56.60%		
Nov-00					28	29	96.55%		
Dec-00					16	19	84.21%		
Jan-01					53	54	98.15%		
Feb-01	1	1	100.00%	0.00%	31	36	86.11%	-0.4	-1.24
Mar-01					42	42	100.00%		
Apr-01					20	20	100.00%		
May-01					31	31	100.00%		
Jun-01					28	28	100.00%		
Jul-01					22	22	100.00%		
Aug-01					29	32	90.63%		
Sep-01	1	1	100.00%	0.00%	10	17	58.82%	-0.81	-1.49



Checklist #14 - Resale - Qwest DSL Repair

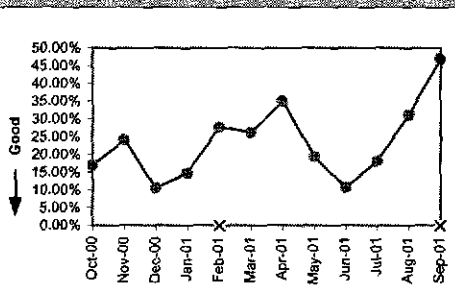
Mean Time to Restore (Hours:Minutes) (MR-6)-- Interval Zone Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00					2864:29	53	54:03		
Nov-00					441:29	29	15:13		
Dec-00					554:04	19	29:10		
Jan-01					423:34	54	7:51		
Feb-01	1:39	1	1:39		763:45	36	21:13	-0.62	-1.38
Mar-01					227:48	42	5:25		
Apr-01					131:58	20	6:36		
May-01					115:02	31	3:43		
Jun-01					163:00	28	5:49		
Jul-01					103:08	22	4:41		
Aug-01					515:53	32	16:07		
Sep-01	4:03	1	4:03		870:57	17	51:14	-0.8	-1.49



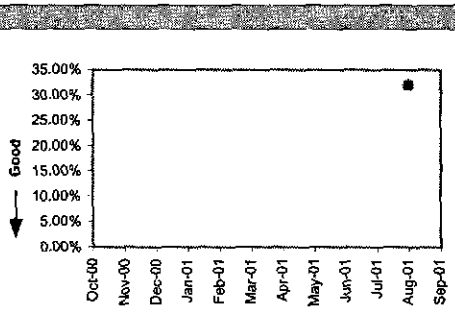
Repair Repeat Report Rate (Percent) (MR-7)-- Interval Zone Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00					9	53	16.98%		
Nov-00					7	29	24.14%		
Dec-00					2	19	10.53%		
Jan-01					8	54	14.81%		
Feb-01	0	1	0.00%	0.00%	10	36	27.78%	-0.61	-1.37
Mar-01					11	42	26.19%		
Apr-01					7	20	35.00%		
May-01					6	31	19.35%		
Jun-01					3	28	10.71%		
Jul-01					4	22	18.18%		
Aug-01					10	32	31.25%		
Sep-01	0	1	0.00%	0.00%	8	17	47.06%	-0.92	-1.56



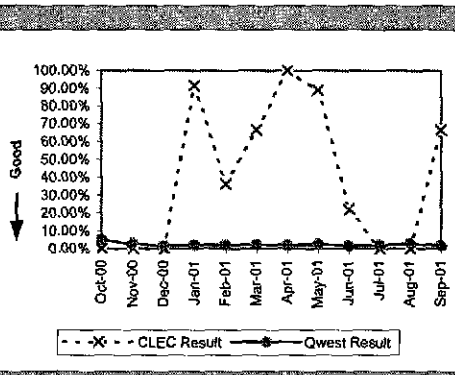
Repair Repeat Report Rate (Percent) (MR-7')-- Interval Zone Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00									
Nov-00									
Dec-00									
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01					8	25	32.00%		
Sep-01									



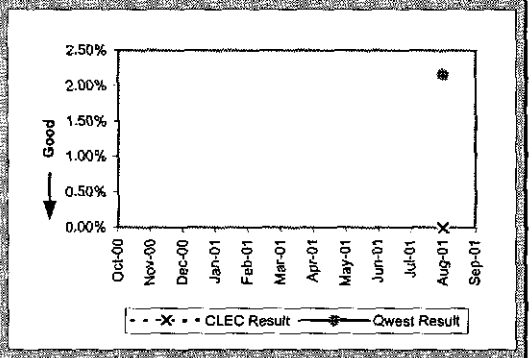
Trouble Rate (Percent) (MR-8)-- Interval Zone One and Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	0	7	0.00%	0.00%	1459	27789	5.25%	-0.62	-1.38
Nov-00	0	8	0.00%	0.00%	796	29636	2.69%	-0.47	-1.29
Dec-00	0	11	0.00%	0.00%	567	31723	1.79%	-0.45	-1.27
Jan-01	11	12	91.67%	27.64%	745	34829	2.14%	21.43	3.83
Feb-01	4	11	36.36%	48.10%	752	37402	2.01%	8.12	1.48
Mar-01	6	9	66.67%	47.14%	910	39470	2.31%	12.86	2.48
Apr-01	11	9	100.00%	0.00%	768	40390	1.90%	21.55	3.83
May-01	8	9	88.89%	31.43%	985	39135	2.52%	18.54	3.32
Jun-01	2	9	22.22%	41.57%	676	37628	1.80%	4.61	0.55
Jul-01	0	8	0.00%	0.00%	675	35295	1.91%	-0.39	-1.24
Aug-01	0	9	0.00%	0.00%	967	33236	2.91%	-0.52	-1.32
Sep-01	6	9	66.67%	47.14%	539	31612	1.71%	15.05	2.66



Checklist #14 - Resale - Qwest DSL Repair

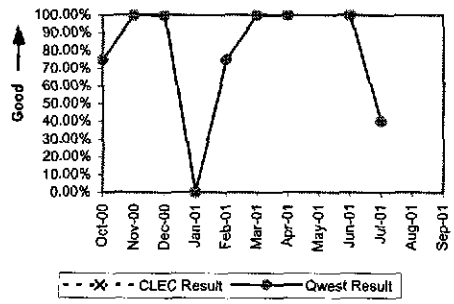
Trouble Rate (Percent) (MR-8*)-- Interval Zone One and Two									
Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00									
Nov-00									
Dec-00									
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	0	9	0.00%	0.00%	720	33236	2.17%	-0.45	-1.27
Sep-01									



Checklist #14 - Resale - Primary ISDN Installation

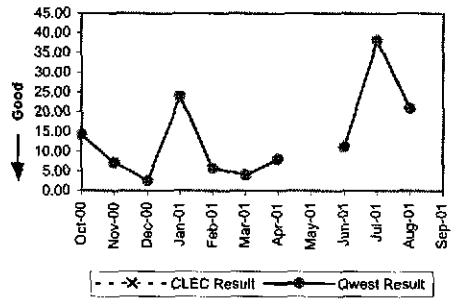
Installation Commitments Met (Percent) (OP-3)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00					3	4	75.00%		
Nov-00					40	40	100.00%		
Dec-00					2	2	100.00%		
Jan-01					0	1	0.00%		
Feb-01					3	4	75.00%		
Mar-01					1	1	100.00%		
Apr-01					2	2	100.00%		
May-01									
Jun-01					4	4	100.00%		
Jul-01					2	5	40.00%		
Aug-01									
Sep-01									



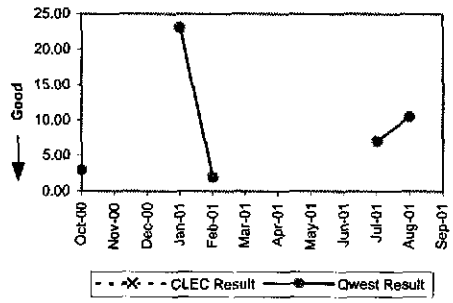
Installation Interval (Average Days) (OP-4)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00					57	4	14.25		
Nov-00					288	40	7.20		
Dec-00					5	2	2.50		
Jan-01					24	1	24.00		
Feb-01					23	4	5.75		
Mar-01					4	1	4.00		
Apr-01					16	2	8.00		
May-01									
Jun-01					45	4	11.25		
Jul-01					229	6	38.17		
Aug-01					42	2	21.00		
Sep-01									



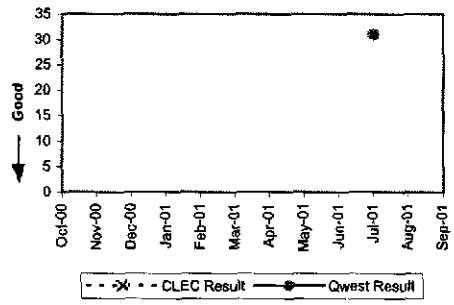
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00					3	1	3.00		
Nov-00									
Dec-00									
Jan-01					23	1	23.00		
Feb-01					2	1	2.00		
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01					7	1	7.00		
Aug-01					21	2	10.50		
Sep-01									



Delayed Days for Facility Reasons (Average Days) (OP-6B)-- Dispatches Within MSAs

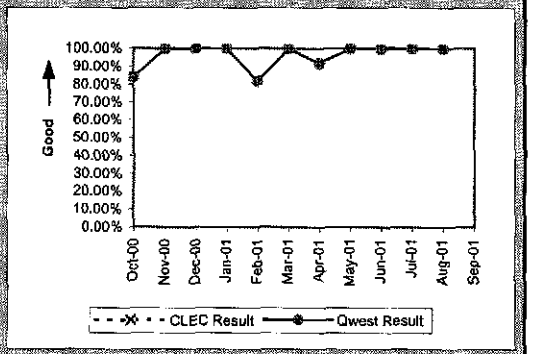
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00									
Nov-00									
Dec-00									
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01					93	3	31.00		
Aug-01									
Sep-01									



Checklist #14 - Resale - Primary ISDN Installation

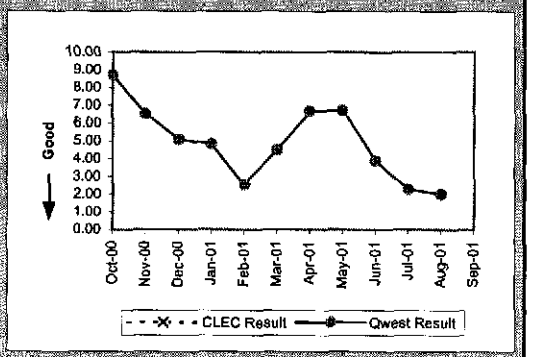
Installation Commitments Met (Percent) (OP-3)-- No Dispatches

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00					21	25	84.00%		
Nov-00					67	67	100.00%		
Dec-00					24	24	100.00%		
Jan-01					6	6	100.00%		
Feb-01					9	11	81.82%		
Mar-01					10	10	100.00%		
Apr-01					11	12	91.67%		
May-01					14	14	100.00%		
Jun-01					30	30	100.00%		
Jul-01					7	7	100.00%		
Aug-01					1	1	100.00%		
Sep-01									



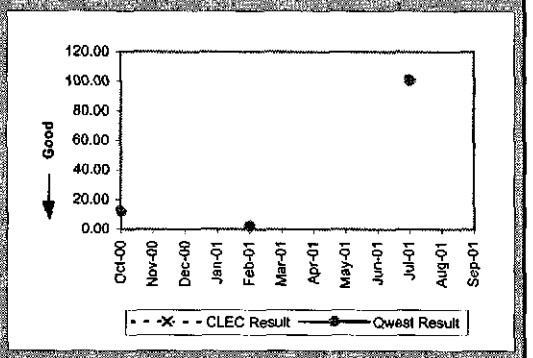
Installation Interval (Average Days) (OP-4)-- No Dispatches

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00					218	25	8.72		
Nov-00					437	67	6.52		
Dec-00					122	24	5.08		
Jan-01					29	6	4.83		
Feb-01					28	11	2.55		
Mar-01					45	10	4.50		
Apr-01					80	12	6.67		
May-01					94	14	6.71		
Jun-01					117	30	3.90		
Jul-01					16	7	2.29		
Aug-01					2	1	2.00		
Sep-01									



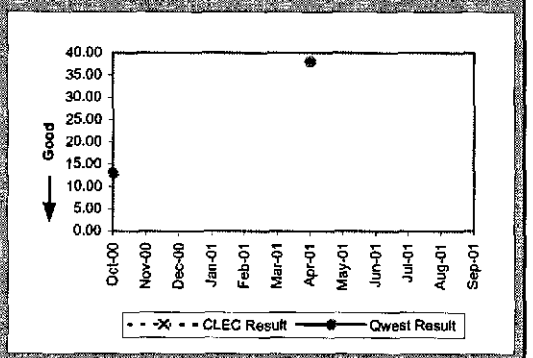
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A)-- No Dispatches

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00					24	2	12.00		
Nov-00									
Dec-00									
Jan-01									
Feb-01					4	2	2.00		
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01					101	1	101.00		
Aug-01									
Sep-01									



Delayed Days for Facility Reasons (Average Days) (OP-6B)-- No Dispatches

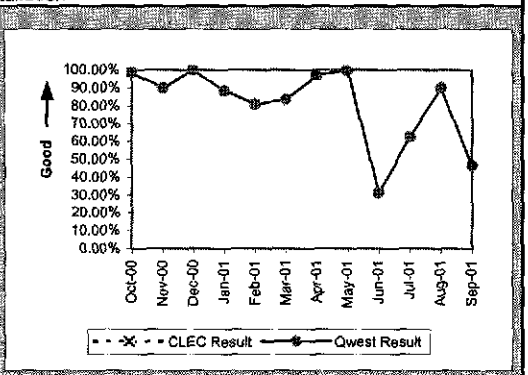
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00					26	2	13.00		
Nov-00									
Dec-00									
Jan-01									
Feb-01									
Mar-01									
Apr-01					38	1	38.00		
May-01									
Jun-01									
Jul-01									
Aug-01									
Sep-01									



Checklist #14 - Resale - Primary ISDN Installation

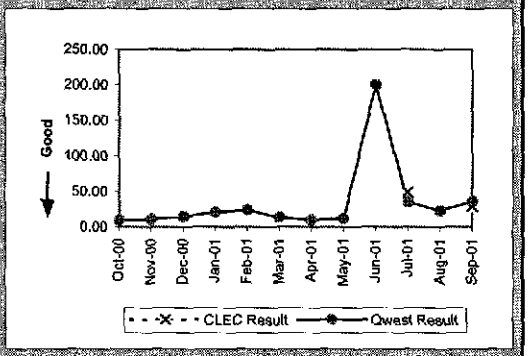
Installation Commitments Met (Percent) (OP-3)-- Interval Zone One

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00					71	72	98.61%		
Nov-00					9	10	90.00%		
Dec-00					23	23	100.00%		
Jan-01					23	26	88.46%		
Feb-01					34	42	80.95%		
Mar-01					46	55	83.64%		
Apr-01					34	35	97.14%		
May-01					30	30	100.00%		
Jun-01					46	148	31.08%		
Jul-01					5	8	62.50%		
Aug-01					18	20	90.00%		
Sep-01					7	15	46.67%		



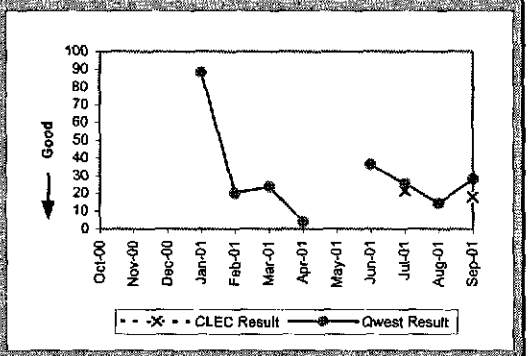
Installation Interval (Average Days) (OP-4)-- Interval Zone One

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00					688	72	9.56		
Nov-00					107	10	10.70		
Dec-00					328	23	14.26		
Jan-01					523	25	20.92		
Feb-01					994	42	23.67		
Mar-01					747	55	13.58		
Apr-01					341	34	10.03		
May-01					280	23	12.17		
Jun-01					29569	148	199.79		
Jul-01	49	1	49.00		1515	43	35.23	1.12	-0.32
Aug-01					961	42	22.88		
Sep-01	58	2	29.00	0.00	2090	58	36.03	-0.4	-1.24



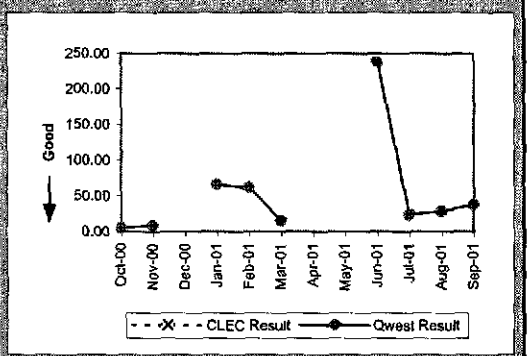
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A)-- Interval Zone One

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00									
Nov-00									
Dec-00									
Jan-01					176	2	88.00		
Feb-01					20	1	20.00		
Mar-01					190	8	23.75		
Apr-01					4	1	4.00		
May-01									
Jun-01					108	3	36.00		
Jul-01	86	4	21.50	13.67	957	38	25.18	-0.29	-1.18
Aug-01					562	39	14.41		
Sep-01	36	2	18.00	2.83	1329	47	28.28	-0.65	-1.39



Delayed Days for Facility Reasons (Average Days) (OP-6B)-- Interval Zone One

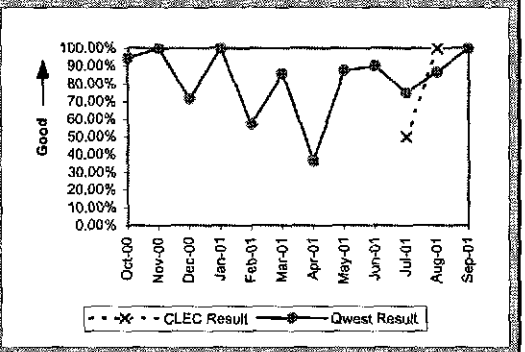
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00					5	1	5.00		
Nov-00					9	1	9.00		
Dec-00									
Jan-01					66	1	66.00		
Feb-01					433	7	61.86		
Mar-01					16	1	16.00		
Apr-01									
May-01									
Jun-01					23549	99	237.87		
Jul-01					48	2	24.00		
Aug-01					29	1	29.00		
Sep-01					190	5	38.00		



Checklist #14 - Resale - Primary ISDN Installation

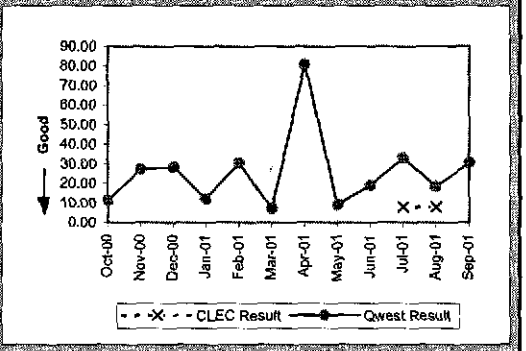
Installation Commitments Met (Percent) (OP-3)-- Interval Zone Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00					17	18	94.44%		
Nov-00					4	4	100.00%		
Dec-00					5	7	71.43%		
Jan-01					4	4	100.00%		
Feb-01					4	7	57.14%		
Mar-01					6	7	85.71%		
Apr-01					4	11	36.36%		
May-01					7	8	87.50%		
Jun-01					9	10	90.00%		
Jul-01	1	2	50.00%	50.00%	6	8	75.00%	0.46	-0.72
Aug-01	1	1	100.00%	0.00%	13	15	86.67%	-0.38	-1.23
Sep-01					1	1	100.00%		



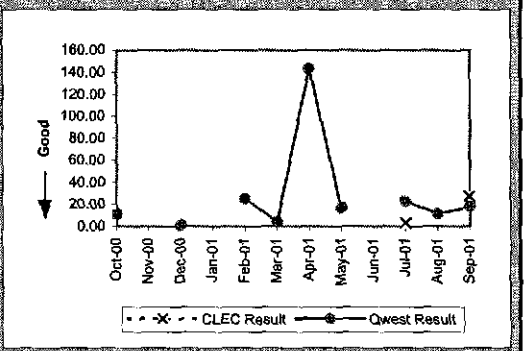
Installation Interval (Average Days) (OP-4)-- Interval Zone Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00					201	18	11.17		
Nov-00					110	4	27.50		
Dec-00					199	7	28.43		
Jan-01					49	4	12.25		
Feb-01					214	7	30.57		
Mar-01					51	7	7.29		
Apr-01					888	11	80.73		
May-01					74	8	9.25		
Jun-01					191	10	19.10		
Jul-01	8	1	8.00		1552	47	33.02	-1.45	-1.88
Aug-01	8	1	8.00		1293	70	18.47	-0.94	-1.57
Sep-01					613	20	30.65		



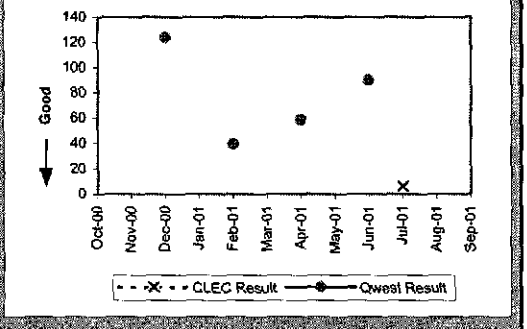
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A)-- Interval Zone Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00					11	1	11.00		
Nov-00									
Dec-00					1	1	1.00		
Jan-01									
Feb-01					25	1	25.00		
Mar-01					4	1	4.00		
Apr-01					572	4	143.00		
May-01					17	1	17.00		
Jun-01									
Jul-01	3	1	3.00		924	41	22.54	-1.55	-1.94
Aug-01					678	59	11.49		
Sep-01	108	4	27.00	5.48	355	20	17.75	0.93	-0.44



Delayed Days for Facility Reasons (Average Days) (OP-6B)-- Interval Zone Two

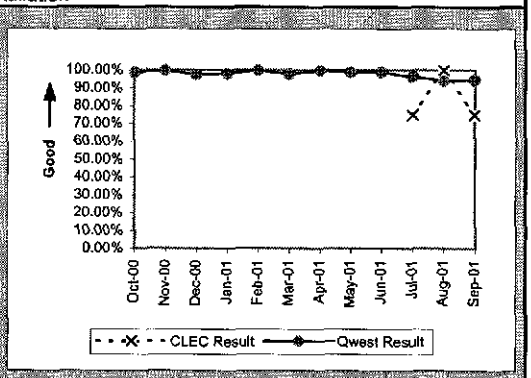
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00									
Nov-00									
Dec-00					124	1	124.00		
Jan-01									
Feb-01					79	2	39.50		
Mar-01									
Apr-01					176	3	58.67		
May-01									
Jun-01					90	1	90.00		
Jul-01	6	1	6.00						
Aug-01									
Sep-01									



Checklist #14 - Resale - Primary ISDN Installation

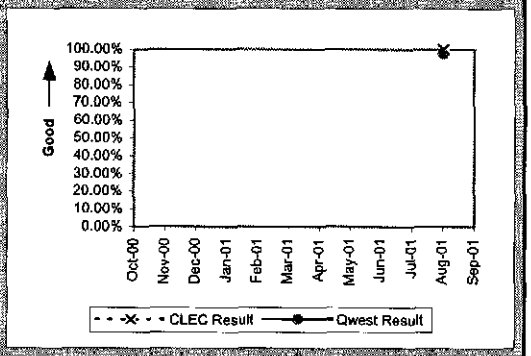
New Service Installation Quality (Percent) (OP-5)-- Interval Zone One and Two

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00					260	263	98.86%		
Nov-00					313	314	99.68%		
Dec-00					267	274	97.45%		
Jan-01					229	234	97.86%		
Feb-01					252	253	99.60%		
Mar-01					392	401	97.76%		
Apr-01					639	641	99.69%		
May-01					496	503	98.61%		
Jun-01					340	344	98.84%		
Jul-01	3	4	75.00%	43.30%	256	266	96.24%	2.22	-0.14
Aug-01	4	4	100.00%	0.00%	113	120	94.17%	-0.49	-1.3
Sep-01	3	4	75.00%	43.30%	101	107	94.39%	1.66	-0.29



New Service Installation Quality (Percent) (OP-5*)-- Interval Zone One and Two

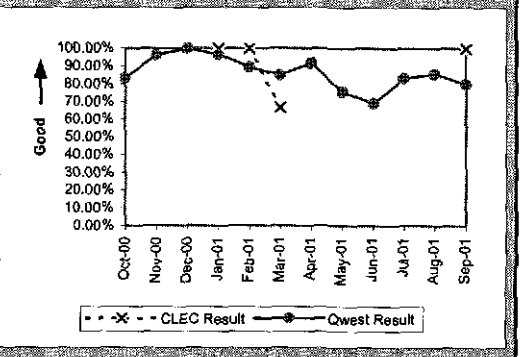
Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00									
Nov-00									
Dec-00									
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	4	4	100.00%	0.00%	117	120	97.50%	-0.32	-1.19
Sep-01									



Checklist #14 - Resale - Primary ISDN Repair

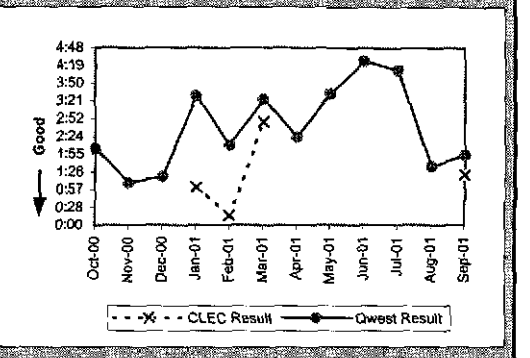
All Troubles Cleared within 4 hours (Percent) (MR-5)-- Interval Zone One

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00					15	18	83.33%		
Nov-00					26	27	96.30%		
Dec-00					18	18	100.00%		
Jan-01	2	2	100.00%	0.00%	28	29	96.55%	-0.26	-1.16
Feb-01	2	2	100.00%	0.00%	17	19	89.47%	-0.46	-1.28
Mar-01	2	3	66.67%	47.14%	17	20	85.00%	0.61	-0.63
Apr-01					11	12	91.67%		
May-01					22	29	75.86%		
Jun-01					9	13	69.23%		
Jul-01					15	18	83.33%		
Aug-01					18	21	85.71%		
Sep-01	3	3	100.00%	0.00%	20	25	80.00%	-0.82	-1.5



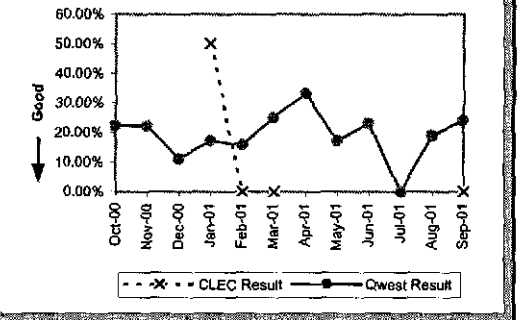
Mean Time to Restore (Hours:Minutes) (MR-6)-- Interval Zone One

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00					37:08	18	2:04		
Nov-00					30:51	27	1:09		
Dec-00					23:48	18	1:19		
Jan-01	2:04	2	1:02	0:14	101:27	29	3:30	-0.26	-1.16
Feb-01	0:33	2	0:16	0:18	41:16	19	2:10	-0.96	-1.58
Mar-01	8:25	3	2:48	2:45	68:10	20	3:25	-0.14	-1.09
Apr-01					28:37	12	2:23		
May-01					103:37	29	3:34		
Jun-01					57:51	13	4:27		
Jul-01					75:39	18	4:12		
Aug-01					33:46	21	1:36		
Sep-01	4:08	3	1:23	0:56	47:48	25	1:55	-0.41	-1.25



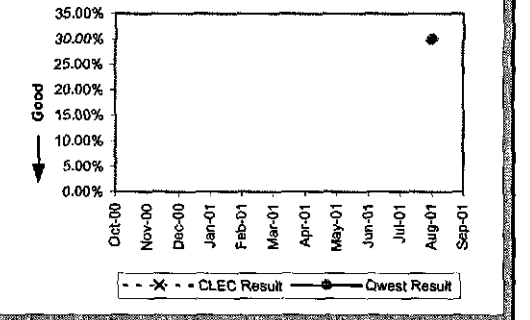
Repair Repeat Report Rate (Percent) (MR-7)-- Interval Zone One

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00					4	18	22.22%		
Nov-00					6	27	22.22%		
Dec-00					2	18	11.11%		
Jan-01	1	2	50.00%	50.00%	5	29	17.24%	0.87	-0.47
Feb-01	0	2	0.00%	0.00%	3	19	15.79%	-0.58	-1.35
Mar-01	0	3	0.00%	0.00%	5	20	25.00%	-0.93	-1.57
Apr-01					4	12	33.33%		
May-01					5	29	17.24%		
Jun-01					3	13	23.08%		
Jul-01					0	18	0.00%		
Aug-01					4	21	19.05%		
Sep-01	0	3	0.00%	0.00%	6	25	24.00%	-0.92	-1.56



Repair Repeat Report Rate (Percent) (MR-7*)-- Interval Zone One

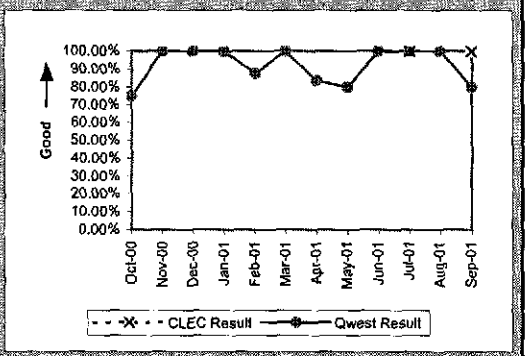
Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00									
Nov-00									
Dec-00									
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01					3	10	30.00%		
Sep-01									



Checklist #14 - Resale - Primary ISDN Repair

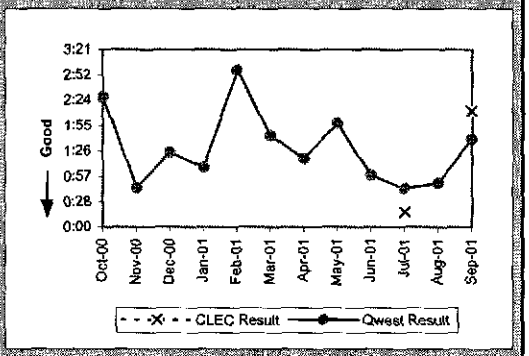
All Troubles Cleared within 4 hours (Percent) (MR-5)-- Interval Zone Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00					6	8	75.00%		
Nov-00					11	11	100.00%		
Dec-00					11	11	100.00%		
Jan-01					11	11	100.00%		
Feb-01					7	8	87.50%		
Mar-01					4	4	100.00%		
Apr-01					5	6	83.33%		
May-01					4	5	80.00%		
Jun-01					15	15	100.00%		
Jul-01	1	1	100.00%	0.00%	19	19	100.00%	N/A	N/A
Aug-01					20	20	100.00%		
Sep-01	1	1	100.00%	0.00%	12	15	80.00%	-0.48	-1.29



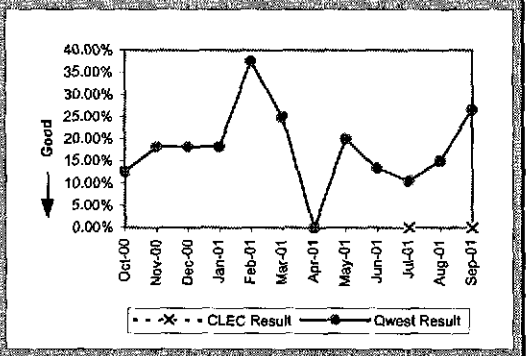
Mean Time to Restore (Hours:Minutes) (MR-6)-- Interval Zone Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00					19:42	8	2:28		
Nov-00					8:15	11	0:45		
Dec-00					15:33	11	1:25		
Jan-01					12:33	11	1:08		
Feb-01					23:47	8	2:58		
Mar-01					6:55	4	1:44		
Apr-01					7:51	6	1:18		
May-01					9:51	5	1:58		
Jun-01					14:38	15	0:59		
Jul-01	0:17	1	0:17		14:04	19	0:44	-0.44	-1.27
Aug-01					16:40	20	0:50		
Sep-01	2:12	1	2:12		24:59	15	1:40	0.58	-0.65



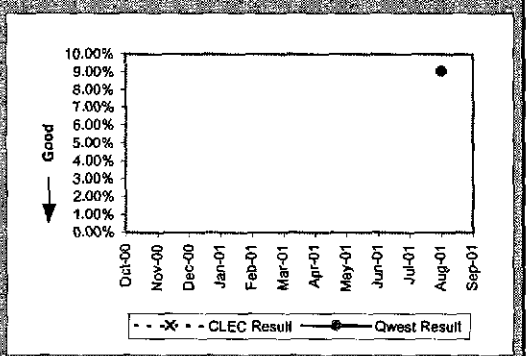
Repair Repeat Report Rate (Percent) (MR-7)-- Interval Zone Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00					1	8	12.50%		
Nov-00					2	11	18.18%		
Dec-00					2	11	18.18%		
Jan-01					2	11	18.18%		
Feb-01					3	8	37.50%		
Mar-01					1	4	25.00%		
Apr-01					0	6	0.00%		
May-01					1	5	20.00%		
Jun-01					2	15	13.33%		
Jul-01	0	1	0.00%	0.00%	2	19	10.53%	-0.33	-1.2
Aug-01					3	20	15.00%		
Sep-01	0	1	0.00%	0.00%	4	15	26.67%	-0.58	-1.35



Repair Repeat Report Rate (Percent) (MR-7*)-- Interval Zone Two

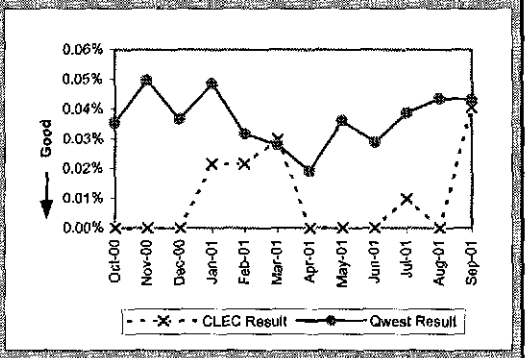
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00									
Nov-00									
Dec-00									
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01					1	11	9.09%		
Sep-01									



Checklist #14 - Resale - Primary ISDN Repair

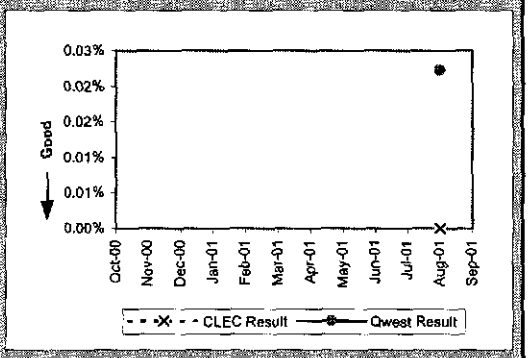
Trouble Rate (Percent) (MR-8)-- Interval Zone One and Two

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	0	7911	0.00%	0.00%	26	73384	0.04%	-1.59	-1.97
Nov-00	0	7911	0.00%	0.00%	38	76526	0.05%	-1.89	-2.15
Dec-00	0	9255	0.00%	0.00%	29	79177	0.04%	-1.74	-2.06
Jan-01	2	9262	0.02%	1.47%	40	82267	0.05%	-1.12	-1.68
Feb-01	2	9262	0.02%	1.47%	27	85065	0.03%	-0.52	-1.32
Mar-01	3	10056	0.03%	1.73%	24	85605	0.03%	0.1	-0.94
Apr-01	0	10080	0.00%	0.00%	18	93541	0.02%	-1.32	-1.8
May-01	0	10128	0.00%	0.00%	34	94068	0.04%	-1.82	-2.11
Jun-01	0	10129	0.00%	0.00%	28	97315	0.03%	-1.62	-1.99
Jul-01	1	10137	0.01%	0.99%	37	95771	0.04%	-1.4	-1.85
Aug-01	0	9874	0.00%	0.00%	41	94138	0.04%	-1.97	-2.2
Sep-01	4	9850	0.04%	2.01%	40	92379	0.04%	-0.12	-1.07



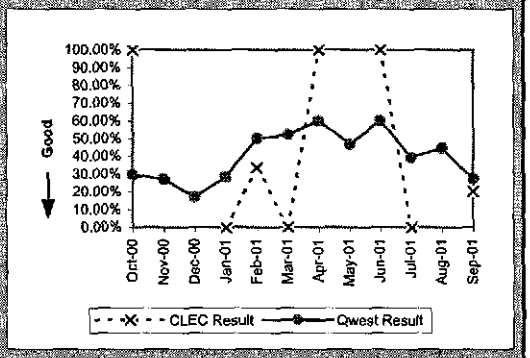
Trouble Rate (Percent) (MR-8")-- Interval Zone One and Two

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00									
Nov-00									
Dec-00									
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	0	9874	0.00%	0.00%	21	94138	0.02%	-1.41	-1.86
Sep-01									



Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10)-- Interval Zone One and Two

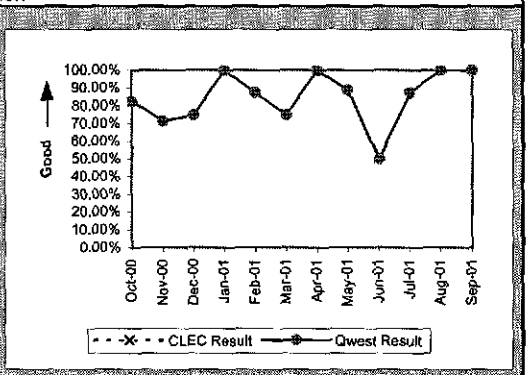
Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	1	1	100.00%	0.00%	11	37	29.73%	1.03	-0.38
Nov-00					14	52	26.92%		
Dec-00					6	35	17.14%		
Jan-01	0	2	0.00%	0.00%	16	56	28.57%	-0.88	-1.53
Feb-01	1	3	33.33%	47.14%	27	54	50.00%	-0.56	-1.34
Mar-01	0	3	0.00%	0.00%	26	50	52.00%	-1.75	-2.06
Apr-01	2	2	100.00%	0.00%	27	45	60.00%	0.93	-0.43
May-01					30	64	46.88%		
Jun-01	2	2	100.00%	0.00%	42	70	60.00%	0.93	-0.43
Jul-01	0	1	0.00%	0.00%	24	61	39.34%	-0.8	-1.49
Aug-01					33	74	44.59%		
Sep-01	1	5	20.00%	40.00%	15	55	27.27%	-0.35	-1.21



Checklist #14 - Resale - DS0 Installation

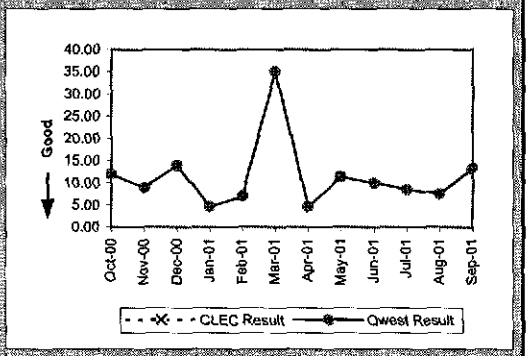
Installation Commitments Met (Percent) (OP-3)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00					14	17	82.35%		
Nov-00					10	14	71.43%		
Dec-00					6	8	75.00%		
Jan-01					3	3	100.00%		
Feb-01					7	8	87.50%		
Mar-01					3	4	75.00%		
Apr-01					3	3	100.00%		
May-01					8	9	88.89%		
Jun-01					1	2	50.00%		
Jul-01					7	8	87.50%		
Aug-01					9	9	100.00%		
Sep-01					2	2	100.00%		



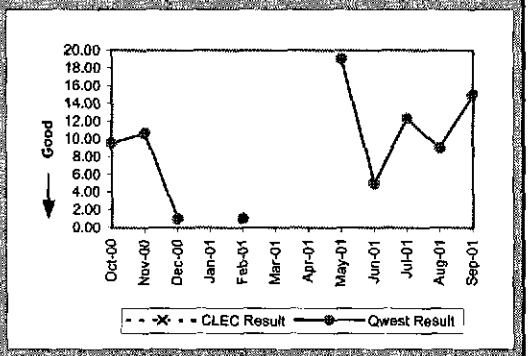
Installation Interval (Average Days) (OP-4)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00					203	17	11.94		
Nov-00					125	14	8.93		
Dec-00					111	8	13.88		
Jan-01					14	3	4.67		
Feb-01					56	8	7.00		
Mar-01					140	4	35.00		
Apr-01					14	3	4.67		
May-01					102	9	11.33		
Jun-01					20	2	10.00		
Jul-01					85	10	8.50		
Aug-01					98	13	7.54		
Sep-01					53	4	13.25		



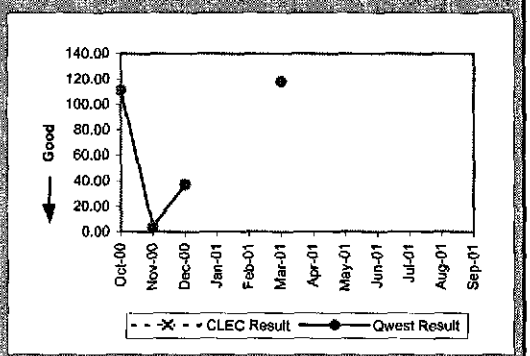
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00					19	2	9.50		
Nov-00					32	3	10.67		
Dec-00					1	1	1.00		
Jan-01									
Feb-01					1	1	1.00		
Mar-01									
Apr-01									
May-01					19	1	19.00		
Jun-01					5	1	5.00		
Jul-01					37	3	12.33		
Aug-01					36	4	9.00		
Sep-01					30	2	15.00		



Delayed Days for Facility Reasons (Average Days) (OP-6B)-- Dispatches Within MSAs

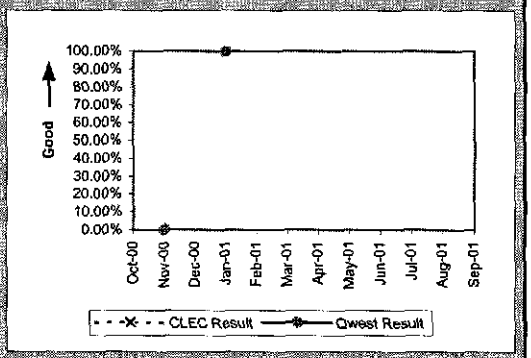
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00					111	1	111.00		
Nov-00					4	1	4.00		
Dec-00					37	1	37.00		
Jan-01									
Feb-01									
Mar-01					118	1	118.00		
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01									
Sep-01									



Checklist #14 - Resale - DS0 Installation

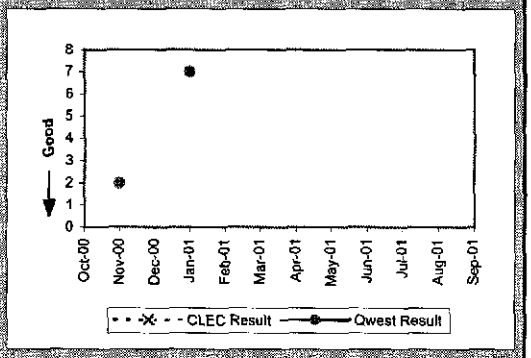
Installation Commitments Met (Percent) (OP-3)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00									
Nov-00					0	1	0.00%		
Dec-00									
Jan-01					1	1	100.00%		
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01									
Sep-01									



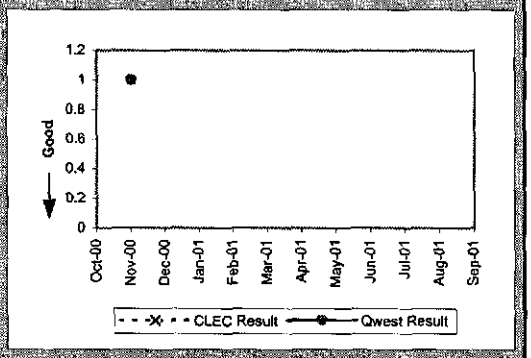
Installation Interval (Average Days) (OP-4)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00									
Nov-00					2	1	2.00		
Dec-00									
Jan-01					7	1	7.00		
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01									
Sep-01									



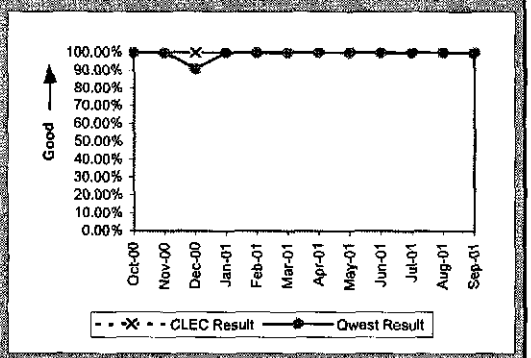
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00									
Nov-00					1	1	1.00		
Dec-00									
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01									
Sep-01									



Installation Commitments Met (Percent) (OP-3)-- No Dispatches

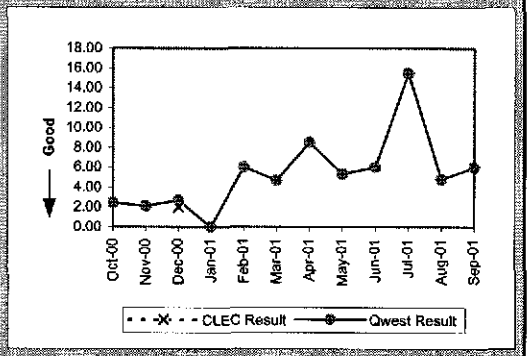
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00					47	47	100.00%		
Nov-00					32	32	100.00%		
Dec-00	1	1	100.00%	0.00%	20	22	90.91%	-0.31	-1.19
Jan-01					1	1	100.00%		
Feb-01					1	1	100.00%		
Mar-01					3	3	100.00%		
Apr-01					2	2	100.00%		
May-01					3	3	100.00%		
Jun-01					1	1	100.00%		
Jul-01					1	1	100.00%		
Aug-01					13	13	100.00%		
Sep-01					3	3	100.00%		



Checklist #14 - Resale - DS0 Installation

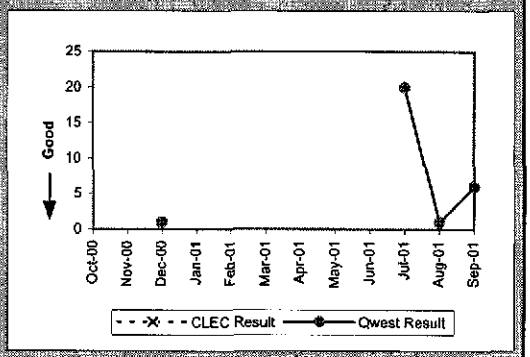
Installation Interval (Average Days) (OP-4)-- No Dispatches

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00					114	47	2.43		
Nov-00					68	32	2.12		
Dec-00	2	1	2.00		59	22	2.68	-0.44	-1.27
Jan-01					0	1	0.00		
Feb-01					6	1	6.00		
Mar-01					14	3	4.67		
Apr-01					17	2	8.50		
May-01					16	3	5.33		
Jun-01					6	1	6.00		
Jul-01					31	2	15.50		
Aug-01					77	16	4.81		
Sep-01					24	4	6.00		



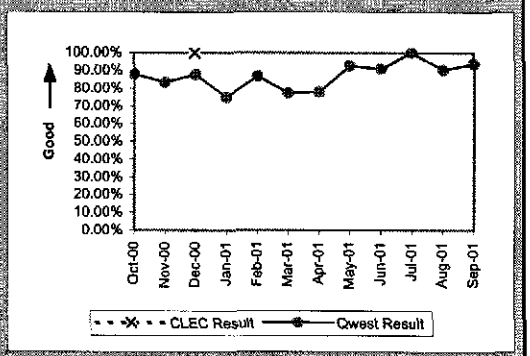
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A)-- No Dispatches

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00									
Nov-00									
Dec-00					2	2	1.00		
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01					20	1	20.00		
Aug-01					3	3	1.00		
Sep-01					6	1	6.00		



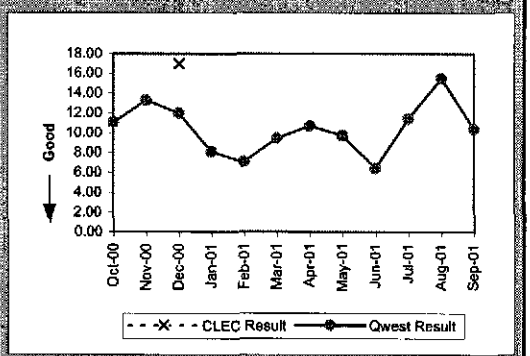
Installation Commitments Met (Percent) (OP-3)-- Interval Zone One

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00					109	124	87.90%		
Nov-00					110	132	83.33%		
Dec-00	1	1	100.00%	0.00%	122	139	87.77%	-0.37	-1.23
Jan-01					18	24	75.00%		
Feb-01					13	15	86.67%		
Mar-01					24	31	77.42%		
Apr-01					14	18	77.78%		
May-01					37	40	92.50%		
Jun-01					10	11	90.91%		
Jul-01					11	11	100.00%		
Aug-01					37	41	90.24%		
Sep-01					15	16	93.75%		



Installation Interval (Average Days) (OP-4)-- Interval Zone One

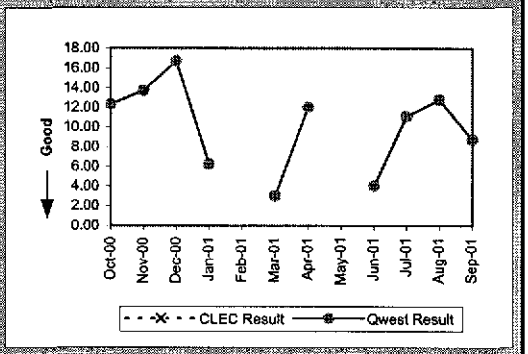
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00					1348	122	11.05		
Nov-00					1688	127	13.29		
Dec-00	17	1	17.00		1629	136	11.98	0.36	-0.78
Jan-01					187	23	8.13		
Feb-01					106	15	7.07		
Mar-01					255	27	9.44		
Apr-01					128	12	10.67		
May-01					369	38	9.71		
Jun-01					64	10	6.40		
Jul-01					263	23	11.43		
Aug-01					962	62	15.52		
Sep-01					271	26	10.42		



Checklist #14 - Resale - DS0 Installation

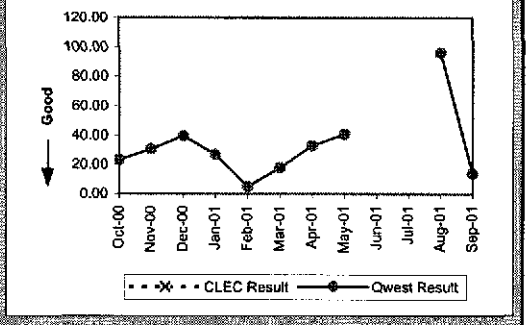
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A)-- Interval Zone One

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00					74	6	12.33		
Nov-00					151	11	13.73		
Dec-00					117	7	16.71		
Jan-01					25	4	6.25		
Feb-01									
Mar-01					9	3	3.00		
Apr-01					36	3	12.00		
May-01									
Jun-01					4	1	4.00		
Jul-01					133	12	11.08		
Aug-01					294	23	12.78		
Sep-01					96	11	8.73		



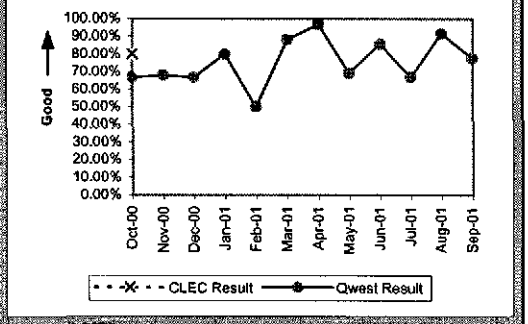
Delayed Days for Facility Reasons (Average Days) (OP-6B)-- Interval Zone One

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00					210	9	23.33		
Nov-00					338	11	30.73		
Dec-00					397	10	39.70		
Jan-01					54	2	27.00		
Feb-01					10	2	5.00		
Mar-01					72	4	18.00		
Apr-01					33	1	33.00		
May-01					122	3	40.67		
Jun-01									
Jul-01									
Aug-01					288	3	96.00		
Sep-01					14	1	14.00		



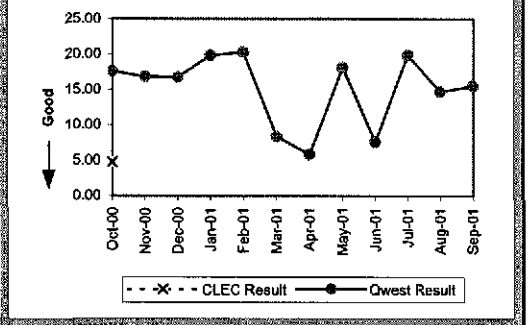
Installation Commitments Met (Percent) (OP-3)-- Interval Zone Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	4	5	80.00%	40.00%	38	57	66.67%	-0.61	-1.37
Nov-00					36	53	67.92%		
Dec-00					26	39	66.67%		
Jan-01					4	5	80.00%		
Feb-01					4	8	50.00%		
Mar-01					15	17	88.24%		
Apr-01					60	62	96.77%		
May-01					9	13	69.23%		
Jun-01					6	7	85.71%		
Jul-01					4	6	66.67%		
Aug-01					11	12	91.67%		
Sep-01					7	9	77.78%		



Installation Interval (Average Days) (OP-4)-- Interval Zone Two

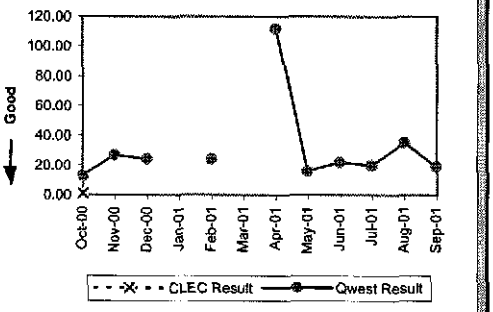
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	24	5	4.80	1.30	986	56	17.61	-1.18	-1.72
Nov-00					875	52	16.83		
Dec-00					619	37	16.73		
Jan-01					99	5	19.80		
Feb-01					162	8	20.25		
Mar-01					134	16	8.38		
Apr-01					363	62	5.85		
May-01					217	12	18.08		
Jun-01					53	7	7.57		
Jul-01					198	10	19.80		
Aug-01					220	15	14.67		
Sep-01					186	12	15.50		



Checklist #14 - Resale - DS0 Installation

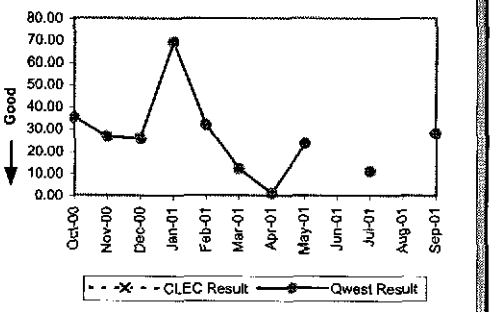
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A)-- Interval Zone Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	1	1	1.00		128	10	12.80	-1.18	-1.72
Nov-00					241	9	26.78		
Dec-00					146	6	24.33		
Jan-01									
Feb-01					72	3	24.00		
Mar-01									
Apr-01					112	1	112.00		
May-01					16	1	16.00		
Jun-01					22	1	22.00		
Jul-01					100	5	20.00		
Aug-01					141	4	35.25		
Sep-01					57	3	19.00		



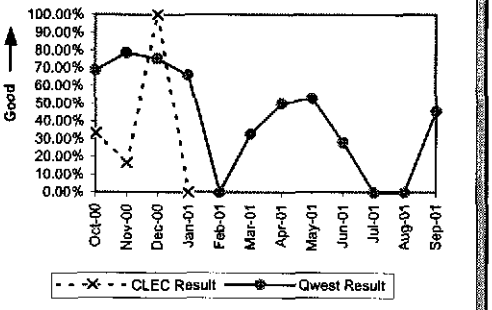
Delayed Days for Facility Reasons (Average Days) (OP-6B)-- Interval Zone Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00					316	9	35.11		
Nov-00					213	8	26.62		
Dec-00					180	7	25.71		
Jan-01					69	1	69.00		
Feb-01					32	1	32.00		
Mar-01					24	2	12.00		
Apr-01					1	1	1.00		
May-01					70	3	23.33		
Jun-01									
Jul-01					22	2	11.00		
Aug-01									
Sep-01					56	2	28.00		



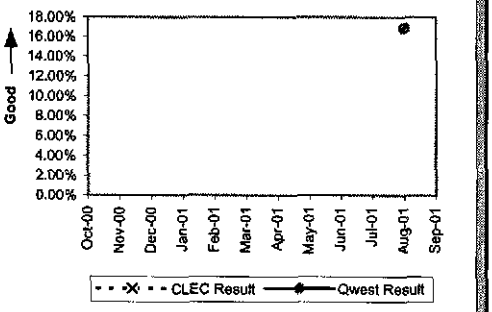
New Service Installation Quality (Percent) (OP-5)-- Interval Zone One and Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	1	3	33.33%	47.14%	243	354	68.64%	1.31	0.25
Nov-00	0.5	3	16.67%	37.27%	278	354	78.53%	2.6	3.89
Dec-00	1	1	100.00%	0.00%	229	304	75.33%	-0.57	-1.35
Jan-01	0	1	0.00%	0.00%	115	174	66.09%	1.39	-0.42
Feb-01					0	56	0.00%		
Mar-01					26	79	32.91%		
Apr-01					56	112	50.00%		
May-01					56	106	52.83%		
Jun-01					21	75	28.00%		
Jul-01					0	50	0.00%		
Aug-01					0	77	0.00%		
Sep-01					35	77	45.45%		



New Service Installation Quality (Percent) (OP-5*)-- Interval Zone One and Two

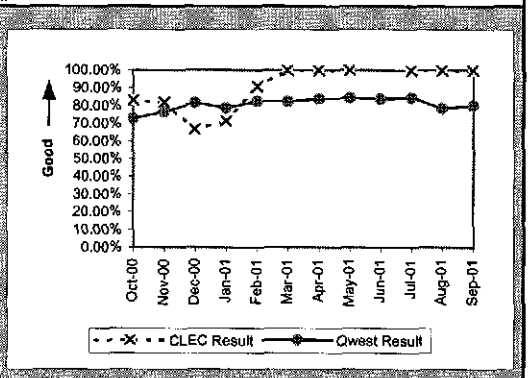
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00									
Nov-00									
Dec-00									
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01					13	77	16.88%		
Sep-01									



Checklist #14 - Resale - DS0 Repair

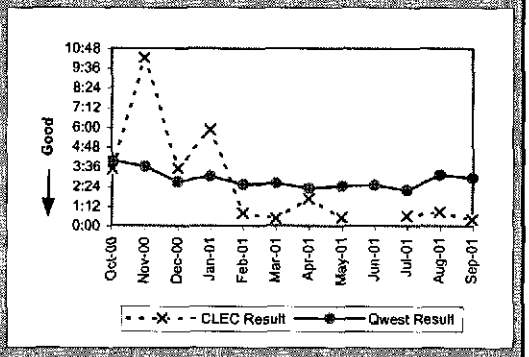
All Troubles Cleared within 4 hours (Percent) (MR-5)-- Interval Zone One

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	10	12	83.33%	37.27%	994	1365	72.82%	-0.82	-1.5
Nov-00	9	11	81.82%	38.57%	817	1067	76.57%	-0.41	-1.25
Dec-00	2	3	66.67%	47.14%	760	931	81.63%	-0.1	-1.06
Jan-01	5	7	71.43%	45.18%	849	1078	78.76%	0.48	-0.71
Feb-01	10	11	90.91%	28.75%	746	903	82.61%	-0.72	-1.44
Mar-01	7	7	100.00%	0.00%	831	1008	82.44%	-1.22	-1.74
Apr-01	3	3	100.00%	0.00%	683	814	83.91%	-0.76	-1.46
May-01	2	2	100.00%	0.00%	803	953	84.26%	-0.61	-1.37
Jun-01					781	931	83.89%		
Jul-01	4	4	100.00%	0.00%	677	801	84.52%	-0.85	-1.52
Aug-01	7	7	100.00%	0.00%	845	1076	78.53%	-1.38	-1.84
Sep-01	2	2	100.00%	0.00%	582	727	80.06%	-0.7	-1.43



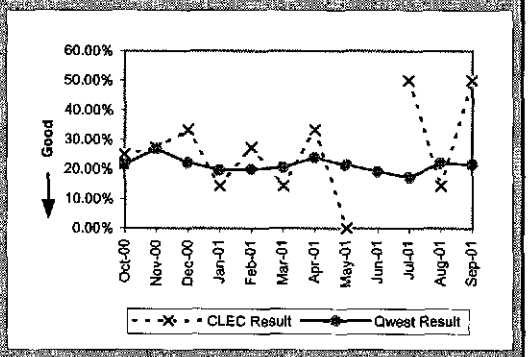
Mean Time to Restore (Hours:Minutes) (MR-6)-- Interval Zone One

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	41:44	12	3:29	5:59	5440:00	1365	3:59	-0.24	-1.15
Nov-00	112:32	11	10:14	26:27	3871:30	1067	3:38	2.51	0.53
Dec-00	10:32	3	3:31	2:16	2520:25	931	2:42	0.33	-0.8
Jan-01	40:54	7	5:51	8:16	3267:12	1078	3:02	1.46	-0.11
Feb-01	8:42	11	0:47	1:17	2274:08	903	2:31	-1.44	-1.87
Mar-01	3:06	7	0:27	0:40	2614:37	1008	2:36	-1.4	-1.85
Apr-01	4:59	3	1:40	0:47	1875:10	814	2:18	-0.29	-1.18
May-01	0:59	2	0:29	0:04	2311:21	953	2:26	-0.63	-1.38
Jun-01					2310:44	931	2:29		
Jul-01	2:27	4	0:37	0:13	1750:09	801	2:11	-1.07	-1.65
Aug-01	5:57	7	0:51	0:57	3341:26	1076	3:06	-1.18	-1.72
Sep-01	0:46	2	0:23	0:31	2132:13	727	2:56	-0.76	-1.46



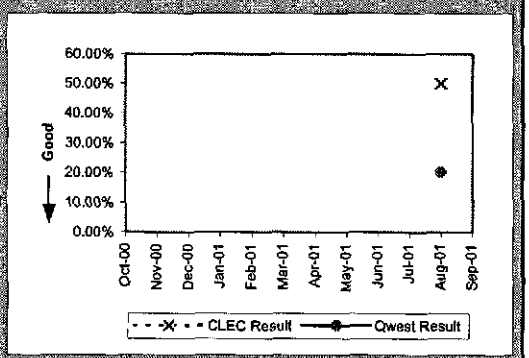
Repair Repeat Report Rate (Percent) (MR-7)-- Interval Zone One

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	3	12	25.00%	43.30%	293	1365	21.47%	0.35	-0.79
Nov-00	3	11	27.27%	44.54%	287	1067	26.90%	0.06	-0.96
Dec-00	1	3	33.33%	47.14%	207	931	22.23%	0.43	-0.74
Jan-01	1	7	14.29%	34.99%	212	1078	19.67%	-0.36	-1.22
Feb-01	3	11	27.27%	44.54%	180	903	19.93%	0.61	-0.63
Mar-01	1	7	14.29%	34.99%	207	1008	20.54%	-0.41	-1.25
Apr-01	1	3	33.33%	47.14%	194	814	23.83%	0.37	-0.77
May-01	0	2	0.00%	0.00%	204	953	21.41%	-0.74	-1.45
Jun-01					179	931	19.23%		
Jul-01	2	4	50.00%	50.00%	138	801	17.23%	1.43	-0.13
Aug-01	1	7	14.29%	34.99%	237	1076	22.03%	-0.49	-1.3
Sep-01	1	2	50.00%	50.00%	157	727	21.60%	0.78	-0.52



Repair Repeat Report Rate (Percent) (MR-7*)-- Interval Zone One

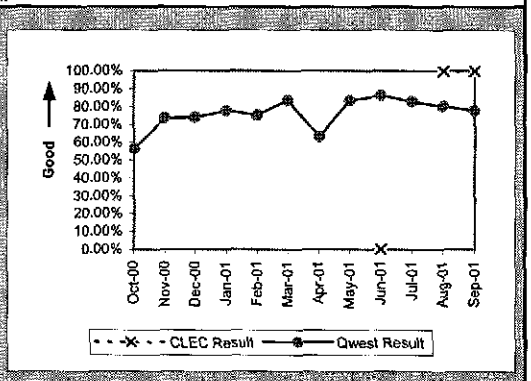
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00									
Nov-00									
Dec-00									
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	1	2	50.00%	50.00%	172	849	20.26%	0.83	-0.5
Sep-01									



Checklist #14 - Resale - DS0 Repair

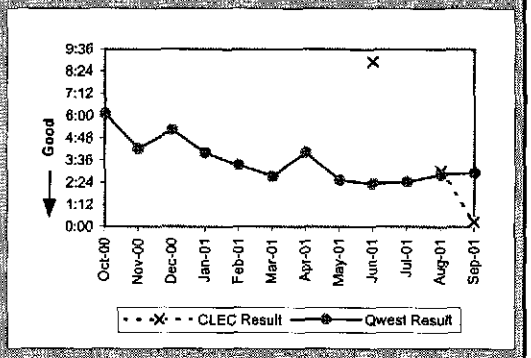
All Troubles Cleared within 4 hours (Percent) (MR-5)-- Interval Zone Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00					297	525	56.57%		
Nov-00					291	396	73.48%		
Dec-00					196	265	73.96%		
Jan-01					279	358	77.93%		
Feb-01					228	303	75.25%		
Mar-01					232	277	83.75%		
Apr-01					262	415	63.13%		
May-01					327	391	83.63%		
Jun-01	0	1	0.00%	0.00%	296	343	86.30%	1.49	-0.09
Jul-01					251	303	82.84%		
Aug-01	1	1	100.00%	0.00%	498	621	80.19%	-0.5	-1.3
Sep-01	2	2	100.00%	0.00%	173	222	77.93%	-0.75	-1.46



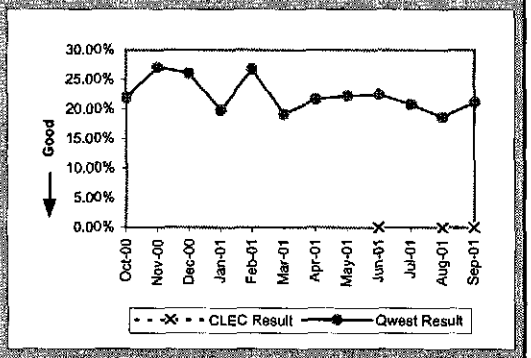
Mean Time to Restore (Hours:Minutes) (MR-6)-- Interval Zone Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00					3210:22	525	6:07		
Nov-00					1675:20	396	4:14		
Dec-00					1390:19	265	5:15		
Jan-01					1432:20	358	4:00		
Feb-01					1008:03	303	3:20		
Mar-01					758:51	277	2:44		
Apr-01					1666:08	415	4:01		
May-01					983:07	391	2:31		
Jun-01	8:55	1	8:55		807:04	343	2:21	1.74	0.06
Jul-01					736:06	303	2:26		
Aug-01	3:01	1	3:01		1755:02	621	2:50	0.47	-0.71
Sep-01	0:32	2	0:16	0:01	647:05	222	2:55	-1.05	-1.64



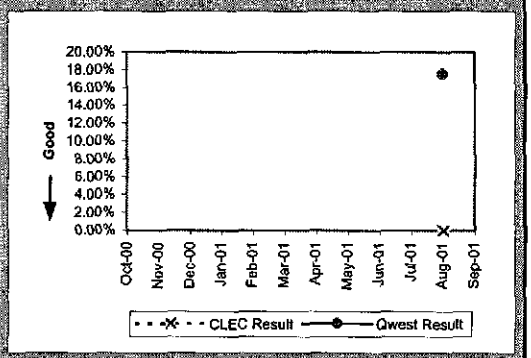
Repair Repeat Report Rate (Percent) (MR-7)-- Interval Zone Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00					115	525	21.90%		
Nov-00					107	396	27.02%		
Dec-00					69	265	26.04%		
Jan-01					71	358	19.83%		
Feb-01					81	303	26.73%		
Mar-01					53	277	19.13%		
Apr-01					90	415	21.69%		
May-01					87	391	22.25%		
Jun-01	0	1	0.00%	0.00%	77	343	22.45%	-0.54	-1.33
Jul-01					63	303	20.79%		
Aug-01	0	1	0.00%	0.00%	116	621	18.68%	-0.48	-1.29
Sep-01	0	2	0.00%	0.00%	47	222	21.17%	-0.73	-1.44



Repair Repeat Report Rate (Percent) (MR-7*)-- Interval Zone Two

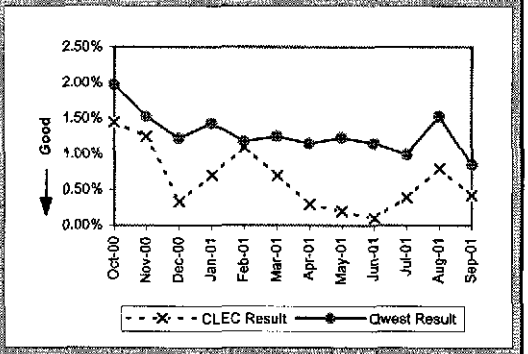
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00									
Nov-00									
Dec-00									
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	0	1	0.00%	0.00%	88	501	17.56%	-0.46	-1.28
Sep-01									



Checklist #14 - Resale - DS0 Repair

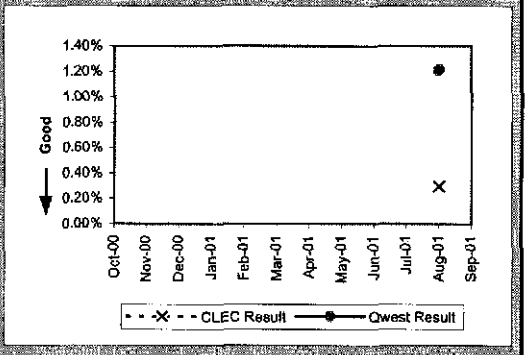
Trouble Rate (Percent) (MR-8)-- Interval Zone One and Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	12	831	1.44%	11.93%	1890	95782	1.97%	-1.09	-1.66
Nov-00	11	883	1.25%	11.09%	1463	95719	1.53%	-0.68	-1.41
Dec-00	3	896	0.33%	5.78%	1196	97998	1.22%	-2.4	-2.46
Jan-01	7	990	0.71%	8.38%	1436	100399	1.43%	-1.91	-2.16
Feb-01	11	1011	1.09%	10.37%	1206	102343	1.18%	-0.26	-1.16
Mar-01	7	996	0.70%	8.35%	1285	103034	1.25%	-1.54	-1.94
Apr-01	3	999	0.30%	5.47%	1229	107363	1.14%	-2.5	-2.52
May-01	2	1003	0.20%	4.46%	1344	109323	1.23%	-2.95	-2.79
Jun-01	1	1011	0.10%	3.14%	1274	111110	1.15%	-3.11	-2.89
Jul-01	4	1028	0.39%	6.23%	1104	111472	0.99%	-1.94	-2.18
Aug-01	8	1003	0.80%	8.90%	1697	111284	1.52%	-1.87	-2.14
Sep-01	4	941	0.43%	6.51%	949	111356	0.85%	-1.42	-1.86



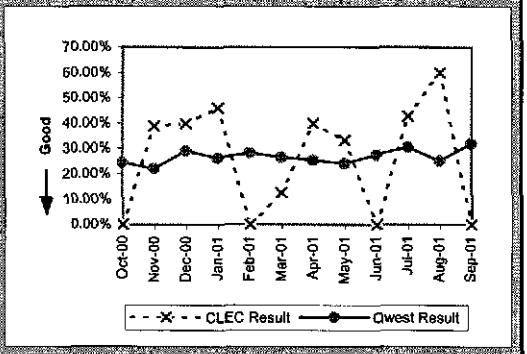
Trouble Rate (Percent) (MR-8*)-- Interval Zone One and Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00									
Nov-00									
Dec-00									
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	3	1003	0.30%	5.46%	1350	111284	1.21%	-2.63	-2.6
Sep-01									



Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10)-- Interval Zone One and Two

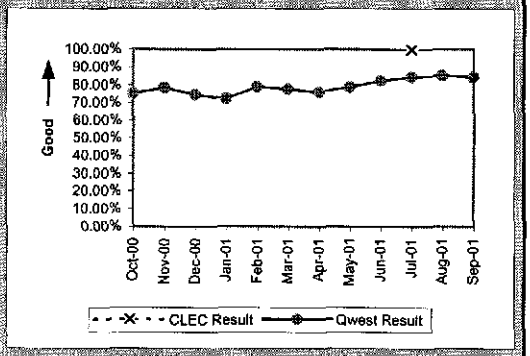
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	0	12	0.00%	0.00%	611	2501	24.43%	-1.96	-2.19
Nov-00	7	18	38.89%	48.75%	415	1878	22.10%	1.6	-0.02
Dec-00	2	5	40.00%	48.99%	489	1685	29.02%	0.52	-0.68
Jan-01	6	13	46.15%	49.85%	511	1947	26.25%	1.53	-0.07
Feb-01	0	11	0.00%	0.00%	474	1680	28.21%	-2.07	-2.26
Mar-01	1	8	12.50%	33.07%	464	1749	26.53%	-0.9	-1.55
Apr-01	2	5	40.00%	48.99%	420	1649	25.47%	0.7	-0.58
May-01	1	3	33.33%	47.14%	427	1771	24.11%	0.36	-0.78
Jun-01	0	1	0.00%	0.00%	487	1761	27.65%	-0.62	-1.38
Jul-01	3	7	42.86%	49.49%	484	1588	30.48%	0.68	-0.59
Aug-01	12	20	60.00%	48.99%	568	2265	25.08%	3.27	0.99
Sep-01	0	4	0.00%	0.00%	447	1396	32.02%	-1.37	-1.83



Checklist #14 - Resale - DS1 Installation

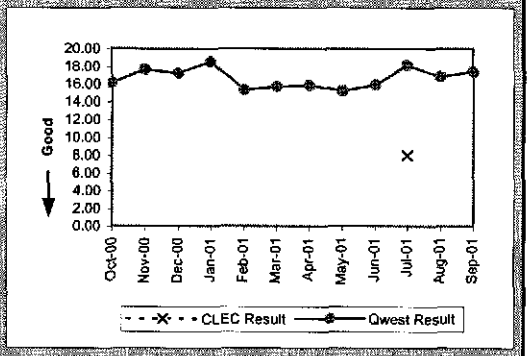
Installation Commitments Met (Percent) (OP-3)-- Interval Zone One

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00					393	522	75.29%		
Nov-00					436	556	78.42%		
Dec-00					487	653	74.58%		
Jan-01					429	594	72.22%		
Feb-01					499	632	78.96%		
Mar-01					540	695	77.70%		
Apr-01					534	703	75.96%		
May-01					388	493	78.70%		
Jun-01					531	644	82.45%		
Jul-01	1	1	100.00%	0.00%	475	562	84.52%	-0.43	-1.26
Aug-01					555	650	85.38%		
Sep-01					568	672	84.52%		



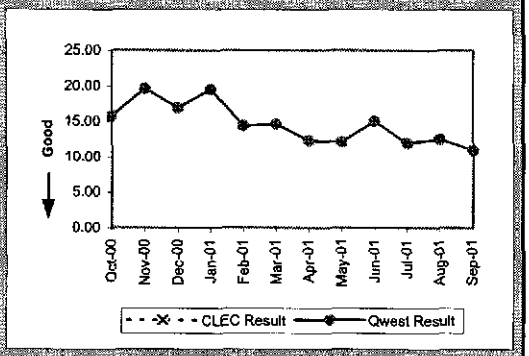
Installation Interval (Average Days) (OP-4)-- Interval Zone One

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00					8315	515	16.15		
Nov-00					9732	552	17.63		
Dec-00					11182	649	17.23		
Jan-01					11004	594	18.53		
Feb-01					9472	616	15.38		
Mar-01					10681	680	15.71		
Apr-01					11091	699	15.87		
May-01					7439	489	15.21		
Jun-01					10256	644	15.93		
Jul-01	8	1	8.00		16188	891	18.17	-0.68	-1.41
Aug-01					14790	877	16.86		
Sep-01					15212	874	17.41		



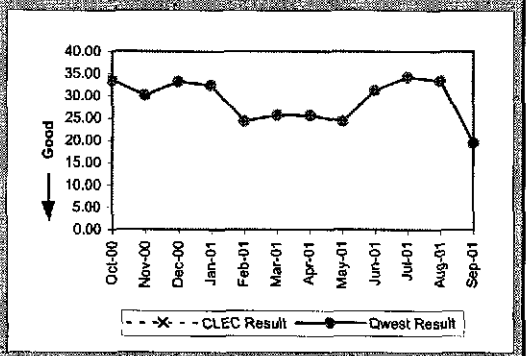
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A)-- Interval Zone One

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00					1319	84	15.70		
Nov-00					1607	82	19.60		
Dec-00					1795	106	16.93		
Jan-01					2145	110	19.50		
Feb-01					1365	95	14.37		
Mar-01					1698	116	14.64		
Apr-01					1521	124	12.27		
May-01					821	68	12.07		
Jun-01					1199	80	14.99		
Jul-01					4874	409	11.92		
Aug-01					3986	319	12.50		
Sep-01					3017	277	10.89		



Delayed Days for Facility Reasons (Average Days) (OP-6B)-- Interval Zone One

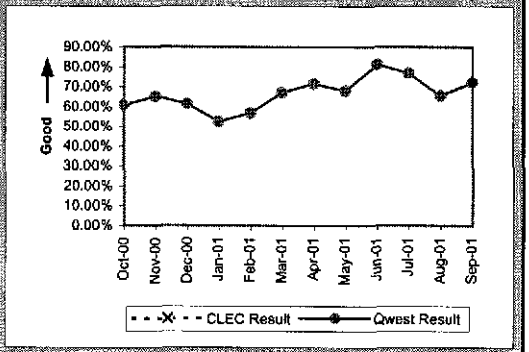
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00					1506	45	33.47		
Nov-00					1143	38	30.08		
Dec-00					1992	60	33.20		
Jan-01					1783	55	32.42		
Feb-01					924	38	24.32		
Mar-01					1002	39	25.69		
Apr-01					1153	45	25.62		
May-01					898	37	24.27		
Jun-01					1031	33	31.24		
Jul-01					752	22	34.18		
Aug-01					1003	30	33.43		
Sep-01					643	33	19.48		



Checklist #14 - Resale - DS1 Installation

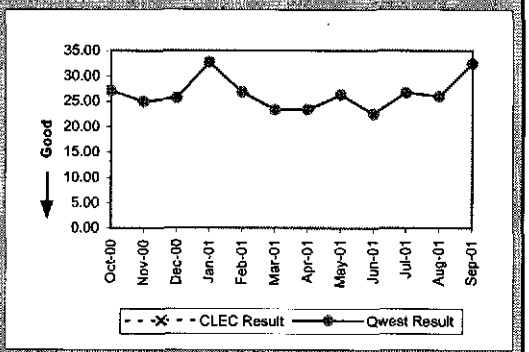
Installation Commitments Met (Percent) (OP-3)-- Interval Zone Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00					92	151	60.93%		
Nov-00					62	95	65.26%		
Dec-00					57	93	61.29%		
Jan-01					74	141	52.48%		
Feb-01					72	127	56.69%		
Mar-01					120	179	67.04%		
Apr-01					111	155	71.61%		
May-01					49	72	68.06%		
Jun-01					187	230	81.30%		
Jul-01					103	134	76.87%		
Aug-01					93	142	65.49%		
Sep-01					83	115	72.17%		



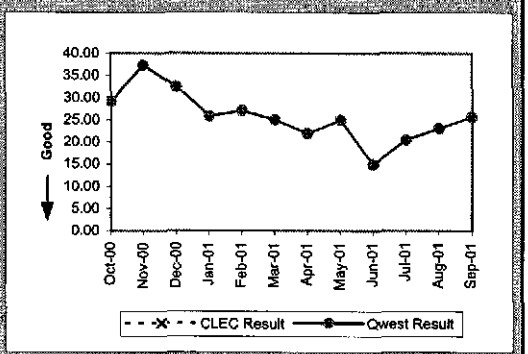
Installation Interval (Average Days) (OP-4)-- Interval Zone Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00					4096	151	27.13		
Nov-00					2343	94	24.93		
Dec-00					2335	91	25.66		
Jan-01					4602	141	32.64		
Feb-01					3397	127	26.75		
Mar-01					4182	179	23.36		
Apr-01					3622	155	23.37		
May-01					1841	70	26.30		
Jun-01					5162	229	22.54		
Jul-01					5746	215	26.73		
Aug-01					5816	224	25.96		
Sep-01					5988	185	32.37		



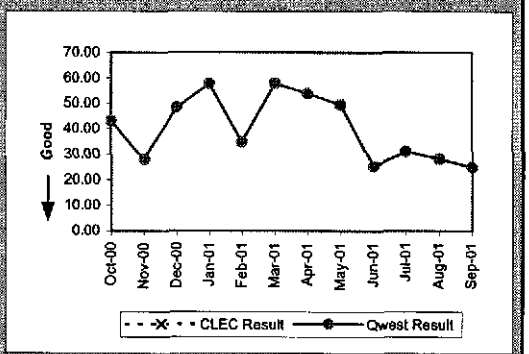
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A)-- Interval Zone Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00					1252	43	29.12		
Nov-00					895	24	37.29		
Dec-00					779	24	32.46		
Jan-01					852	33	25.82		
Feb-01					892	33	27.03		
Mar-01					1123	45	24.96		
Apr-01					680	31	21.94		
May-01					225	9	25.00		
Jun-01					372	25	14.88		
Jul-01					2230	109	20.46		
Aug-01					3090	134	23.06		
Sep-01					2543	99	25.69		



Delayed Days for Facility Reasons (Average Days) (OP-6B)-- Interval Zone Two

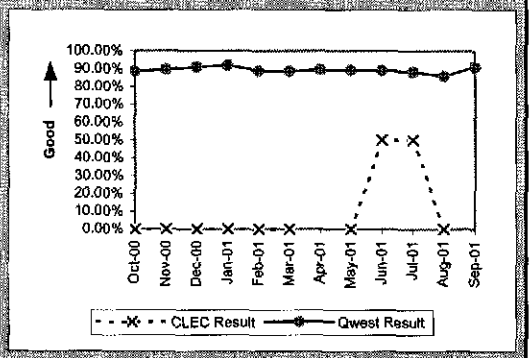
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00					690	16	43.12		
Nov-00					251	9	27.89		
Dec-00					578	12	48.17		
Jan-01					1960	34	57.65		
Feb-01					761	22	34.59		
Mar-01					810	14	57.86		
Apr-01					699	13	53.77		
May-01					691	14	49.36		
Jun-01					455	18	25.28		
Jul-01					279	9	31.00		
Aug-01					197	7	28.14		
Sep-01					124	5	24.80		



Checklist #14 - Resale - DS1 Installation

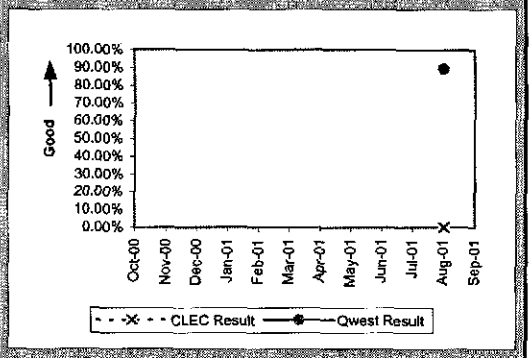
New Service Installation Quality (Percent) (OP-5)– Interval Zone One and Two

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	0	1	0.00%	0.00%	1078	1217	88.58%	2.78	1.26
Nov-00	0	1	0.00%	0.00%	1055	1179	89.48%	2.92	3.89
Dec-00	0	1	0.00%	0.00%	1073	1180	90.93%	3.17	3.99
Jan-01	0	1	0.00%	0.00%	1113	1211	91.91%	3.37	0.07
Feb-01	0	2	0.00%	0.00%	1004	1131	88.77%	3.97	0.53
Mar-01	0	2	0.00%	0.00%	1127	1273	88.53%	3.93	0.52
Apr-01					1199	1341	89.41%		
May-01	0	1	0.00%	0.00%	981	1099	89.26%	2.88	-0.02
Jun-01	1	2	50.00%	50.00%	968	1087	89.05%	1.77	-0.25
Jul-01	1	2	50.00%	50.00%	1036	1175	88.17%	1.67	-0.28
Aug-01	0	1	0.00%	0.00%	973	1133	85.88%	2.46	-0.1
Sep-01					1002	1102	90.93%		



New Service Installation Quality (Percent) (OP-5*)– Interval Zone One and Two

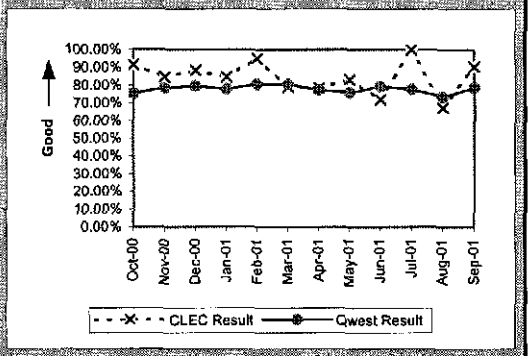
Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00									
Nov-00									
Dec-00									
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	0	1	0.00%	0.00%	1011	1133	89.23%	2.88	-0.02
Sep-01									



Checklist #14 - Resale - DS1 Repair

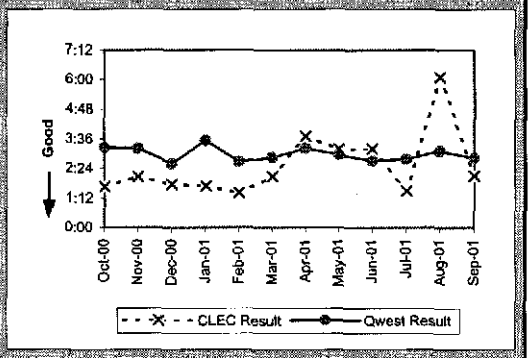
All Troubles Cleared within 4 hours (Percent) (MR-5)-- Interval Zone One

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	33	36	91.67%	27.64%	987	1307	75.52%	-2.22	-2.35
Nov-00	22	26	84.62%	36.08%	795	1012	78.56%	-0.74	-1.45
Dec-00	23	26	88.46%	31.95%	709	890	79.66%	-1.1	-1.67
Jan-01	22	26	84.62%	36.08%	783	1005	77.91%	-0.81	-1.49
Feb-01	19	20	95.00%	21.79%	761	945	80.53%	-1.62	-1.98
Mar-01	19	24	79.17%	40.61%	842	1043	80.73%	0.23	-0.86
Apr-01	11	14	78.57%	41.03%	871	1127	77.28%	-0.11	-1.07
May-01	25	30	83.33%	37.27%	860	1135	75.77%	-0.95	-1.58
Jun-01	18	25	72.00%	44.90%	859	1081	79.46%	0.9	-0.45
Jul-01	18	18	100.00%	0.00%	969	1248	77.64%	-2.26	-2.37
Aug-01	23	34	67.65%	46.78%	854	1162	73.49%	0.76	-0.54
Sep-01	19	21	90.48%	29.35%	760	968	78.51%	-1.32	-1.8



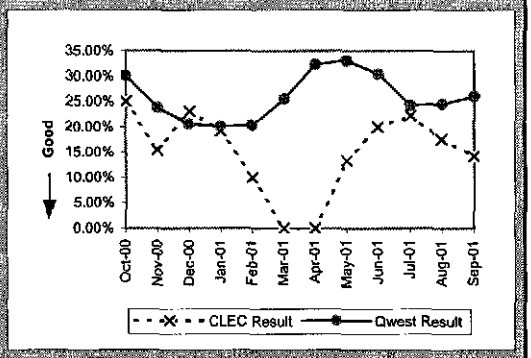
Mean Time to Restore (Hours:Minutes) (MR-6)-- Interval Zone One

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	59:48	36	1:40	2:17	4254:22	1307	3:15	-1.89	-2.15
Nov-00	53:53	26	2:04	3:08	3246:55	1012	3:13	-0.99	-1.6
Dec-00	45:54	26	1:46	1:51	2311:24	890	2:36	-1.13	-1.69
Jan-01	44:07	26	1:42	2:07	3550:50	1005	3:32	-0.71	-1.43
Feb-01	28:26	20	1:25	1:40	2540:31	945	2:41	-1.49	-1.91
Mar-01	49:55	24	2:05	1:50	2971:54	1043	2:51	-0.85	-1.52
Apr-01	51:44	14	3:42	5:59	3628:45	1127	3:13	0.62	-0.62
May-01	95:26	30	3:11	8:25	3360:02	1135	2:58	0.59	-0.64
Jun-01	79:54	25	3:12	4:41	2940:37	1081	2:43	0.73	-0.56
Jul-01	27:05	18	1:30	1:31	3472:18	1248	2:47	-1.49	-1.91
Aug-01	207:16	34	6:06	11:21	3625:01	1162	3:07	3.72	1.26
Sep-01	44:12	21	2:06	3:11	2737:17	968	2:50	-0.92	-1.56



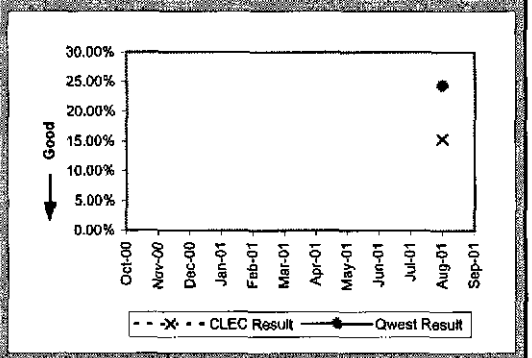
Repair Repeat Report Rate (Percent) (MR-7)-- Interval Zone One

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	9	36	25.00%	43.30%	393	1307	30.07%	-0.65	-1.4
Nov-00	4	26	15.38%	36.08%	241	1012	23.81%	-1	-1.61
Dec-00	6	26	23.08%	42.13%	183	890	20.56%	0.36	-0.78
Jan-01	5	26	19.23%	39.41%	202	1005	20.10%	-0.11	-1.07
Feb-01	2	20	10.00%	30.00%	192	945	20.32%	-1.13	-1.69
Mar-01	0	24	0.00%	0.00%	266	1043	25.50%	-2.83	-2.72
Apr-01	0	14	0.00%	0.00%	364	1127	32.30%	-2.57	-2.56
May-01	4	30	13.33%	33.99%	376	1135	33.13%	-2.27	-2.38
Jun-01	5	25	20.00%	40.00%	329	1081	30.43%	-1.12	-1.68
Jul-01	4	18	22.22%	41.57%	303	1248	24.28%	-0.2	-1.12
Aug-01	6	34	17.65%	38.12%	286	1162	24.61%	-0.93	-1.57
Sep-01	3	21	14.29%	34.99%	252	968	26.03%	-1.21	-1.74



Repair Repeat Report Rate (Percent) (MR-7)-- Interval Zone One*

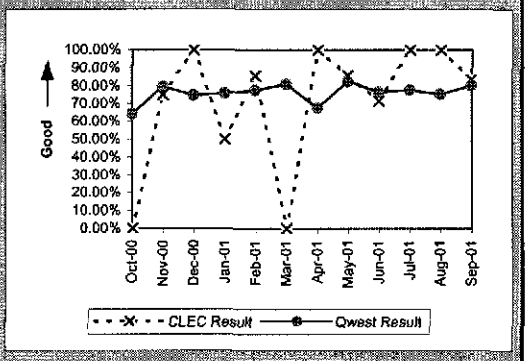
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00									
Nov-00									
Dec-00									
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	4	26	15.38%	36.08%	208	851	24.44%	-1.06	-1.64
Sep-01									



Checklist #14 - Resale - DS1 Repair

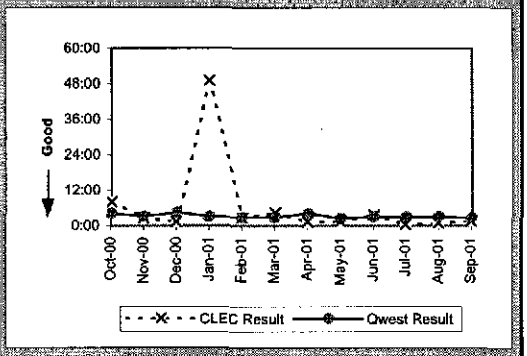
All Troubles Cleared within 4 hours (Percent) (MR-5)-- Interval Zone Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	0	1	0.00%	0.00%	213	332	64.16%	8.21	3.99
Nov-00	3	4	75.00%	43.30%	222	279	79.57%	0.25	-0.85
Dec-00	5	5	100.00%	0.00%	164	220	74.55%	-1.29	-1.79
Jan-01	1	2	50.00%	50.00%	188	248	75.81%	0.69	-0.58
Feb-01	6	7	85.71%	34.99%	187	241	77.59%	-0.51	-1.31
Mar-01	0	1	0.00%	0.00%	200	247	80.97%	1.32	-0.2
Apr-01	10	10	100.00%	0.00%	228	337	67.66%	-2.15	-2.31
May-01	6	7	85.71%	34.99%	259	314	82.48%	-0.22	-1.14
Jun-01	5	7	71.43%	45.18%	267	349	76.50%	0.33	-0.8
Jul-01	1	1	100.00%	0.00%	247	319	77.43%	-0.54	-1.33
Aug-01	4	4	100.00%	0.00%	382	508	75.20%	-1.14	-1.7
Sep-01	5	6	83.33%	37.27%	205	256	80.08%	-0.2	-1.12



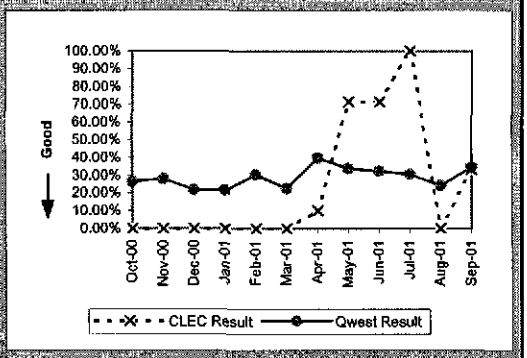
Mean Time to Restore (Hours:Minutes) (MR-6)-- Interval Zone Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	8:15	1	8:15		1374:12	332	4:08	0.79	-0.52
Nov-00	10:51	4	2:43	1:57	879:53	279	3:09	-0.2	-1.12
Dec-00	6:44	5	1:21	1:42	970:49	220	4:25	-0.68	-1.41
Jan-01	98:16	2	49:08	68:41	766:56	248	3:06	2.51	0.53
Feb-01	19:47	7	2:50	2:56	692:12	241	2:52	-0.03	-1.02
Mar-01	4:26	1	4:26		722:02	247	2:55	1.06	-0.36
Apr-01	14:39	10	1:28	1:06	1437:23	337	4:16	-1.51	-1.92
May-01	11:12	7	1:36	2:19	770:06	314	2:27	-0.74	-1.45
Jun-01	26:27	7	3:47	4:23	1092:20	349	3:08	0.66	-0.6
Jul-01	0:31	1	0:31		958:16	319	3:00	-0.6	-1.37
Aug-01	4:00	4	1:00	1:28	1560:10	508	3:04	-1.24	-1.75
Sep-01	10:05	6	1:41	2:07	683:00	256	2:40	-0.7	-1.43



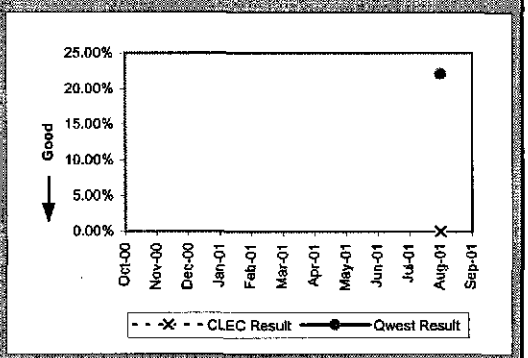
Repair Repeat Report Rate (Percent) (MR-7)-- Interval Zone Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	0	1	0.00%	0.00%	88	332	26.51%	-0.6	-1.36
Nov-00	0	4	0.00%	0.00%	78	279	27.96%	-1.24	-1.75
Dec-00	0	5	0.00%	0.00%	48	220	21.82%	-1.17	-1.71
Jan-01	0	2	0.00%	0.00%	53	248	21.37%	-0.73	-1.45
Feb-01	0	7	0.00%	0.00%	73	241	30.29%	-1.72	-2.05
Mar-01	0	1	0.00%	0.00%	56	247	22.67%	-0.54	-1.33
Apr-01	1	10	10.00%	30.00%	134	337	39.76%	-1.9	-2.15
May-01	5	7	71.43%	45.18%	106	314	33.76%	1.94	0.18
Jun-01	5	7	71.43%	45.18%	113	349	32.38%	2.02	0.23
Jul-01	1	1	100.00%	0.00%	97	319	30.41%	1.03	-0.37
Aug-01	0	4	0.00%	0.00%	123	508	24.21%	-1.13	-1.68
Sep-01	2	6	33.33%	47.14%	88	256	34.38%	-0.05	-1.03



Repair Repeat Report Rate (Percent) (MR-7*)-- Interval Zone Two

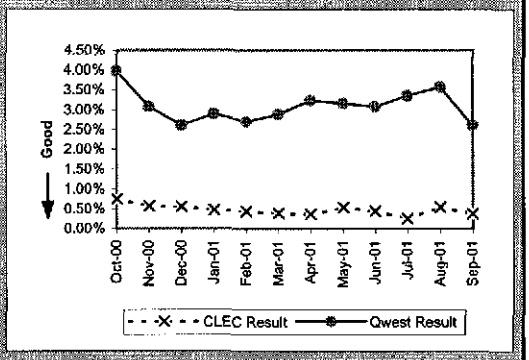
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00									
Nov-00									
Dec-00									
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	0	2	0.00%	0.00%	90	407	22.11%	-0.75	-1.46
Sep-01									



Checklist #14 - Resale - DS1 Repair

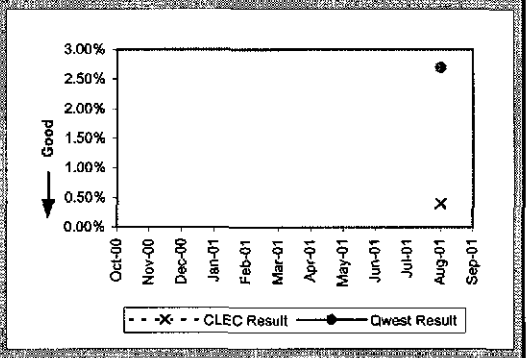
Trouble Rate (Percent) (MR-8)-- Interval Zone One and Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	37	4931	0.75%	8.63%	1639	41191	3.98%	-10.96	-7.66
Nov-00	30	5289	0.57%	7.51%	1291	41897	3.08%	-9.97	-7.06
Dec-00	31	5579	0.56%	7.43%	1110	42573	2.61%	-9.04	-6.5
Jan-01	28	5912	0.47%	6.87%	1253	43227	2.90%	-10.42	-7.34
Feb-01	27	6098	0.44%	6.64%	1186	43866	2.70%	-10.2	-7.2
Mar-01	25	6367	0.39%	6.25%	1290	44616	2.89%	-11.13	-7.77
Apr-01	24	6528	0.37%	6.05%	1464	45180	3.24%	-12.25	-8.45
May-01	37	6849	0.54%	7.33%	1449	45828	3.16%	-11.56	-8.03
Jun-01	32	7221	0.44%	6.64%	1430	46384	3.08%	-12.07	-8.34
Jul-01	19	7441	0.26%	5.05%	1567	46695	3.36%	-13.79	-9.39
Aug-01	38	7021	0.54%	7.34%	1670	46585	3.58%	-12.79	-8.77
Sep-01	27	7117	0.38%	6.15%	1224	46892	2.61%	-11	-7.69



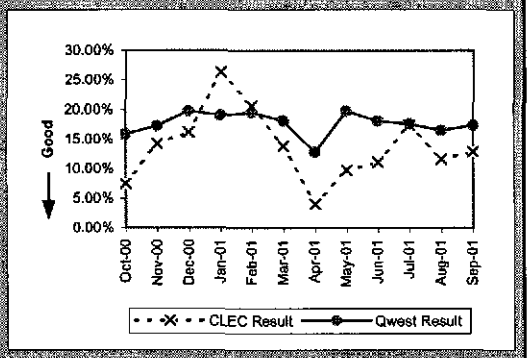
Trouble Rate (Percent) (MR-8*)-- Interval Zone One and Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00									
Nov-00									
Dec-00									
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	28	7021	0.40%	6.30%	1258	46585	2.70%	-11.09	-7.74
Sep-01									



Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10)-- Interval Zone One and Two

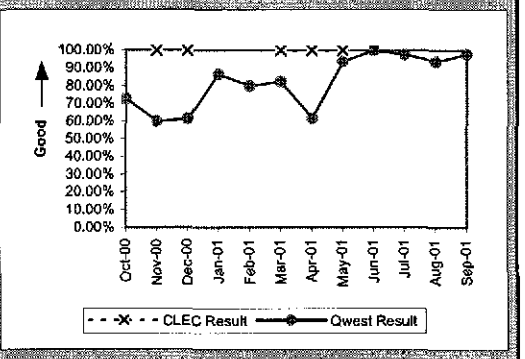
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	3	40	7.50%	26.34%	309	1948	15.86%	-1.43	-1.87
Nov-00	5	35	14.29%	34.99%	270	1561	17.30%	-0.47	-1.28
Dec-00	6	37	16.22%	36.86%	274	1384	19.80%	-0.54	-1.33
Jan-01	10	38	26.32%	44.03%	295	1548	19.06%	1.1	-0.33
Feb-01	7	34	20.59%	40.43%	288	1474	19.54%	0.19	-0.89
Mar-01	4	29	13.79%	34.48%	286	1576	18.15%	-0.6	-1.37
Apr-01	1	25	4.00%	19.60%	214	1678	12.75%	-1.3	-1.79
May-01	4	41	9.76%	29.67%	357	1806	19.77%	-1.59	-1.97
Jun-01	4	36	11.11%	31.43%	316	1746	18.10%	-1.08	-1.66
Jul-01	4	23	17.39%	37.90%	334	1901	17.57%	-0.02	-1.01
Aug-01	5	43	11.63%	32.06%	330	2000	16.50%	-0.85	-1.52
Sep-01	4	31	12.90%	33.52%	258	1482	17.41%	-0.65	-1.4



Checklist #14 - Resale - Installation for DS3 and Higher

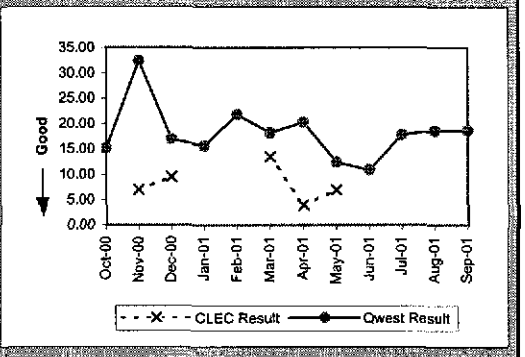
Installation Commitments Met (Percent) (OP-3)-- Interval Zone One

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00					16	22	72.73%		
Nov-00	1	1	100.00%	0.00%	15	25	60.00%	-0.8	-1.49
Dec-00	2	2	100.00%	0.00%	19	31	61.29%	-1.09	-1.66
Jan-01					13	15	86.67%		
Feb-01					28	35	80.00%		
Mar-01	2	2	100.00%	0.00%	42	51	82.35%	-0.64	-1.39
Apr-01	2	2	100.00%	0.00%	13	21	61.90%	-1.06	-1.64
May-01	1	1	100.00%	0.00%	29	31	93.55%	-0.26	-1.16
Jun-01					19	19	100.00%		
Jul-01					39	40	97.50%		
Aug-01					29	31	93.55%		
Sep-01					43	44	97.73%		



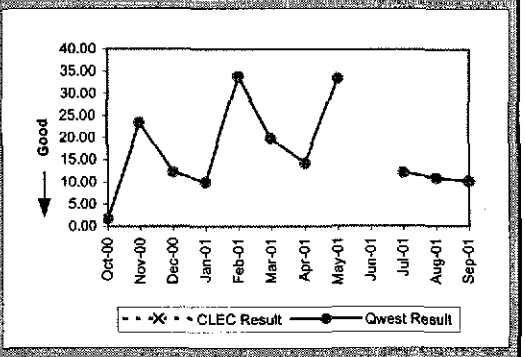
Installation Interval (Average Days) (OP-4)-- Interval Zone One

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00					333	22	15.14		
Nov-00	7	1	7.00		810	25	32.40	-0.65	-1.39
Dec-00	19	2	9.50	2.12	525	31	16.94	-0.55	-1.34
Jan-01					234	15	15.60		
Feb-01					762	35	21.77		
Mar-01	27	2	13.50	0.71	930	51	18.24	-0.32	-1.19
Apr-01	8	2	4.00	0.00	426	21	20.29	-1.53	-1.93
May-01	7	1	7.00		384	31	12.39	-0.4	-1.24
Jun-01					185	17	10.88		
Jul-01					1427	80	17.84		
Aug-01					1269	68	18.66		
Sep-01					1798	96	18.73		



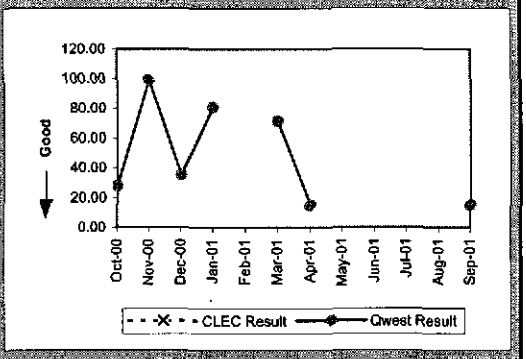
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A)-- Interval Zone One

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00					5	3	1.67		
Nov-00					164	7	23.43		
Dec-00					98	8	12.25		
Jan-01					10	1	10.00		
Feb-01					237	7	33.86		
Mar-01					119	6	19.83		
Apr-01					100	7	14.29		
May-01					67	2	33.50		
Jun-01									
Jul-01					495	41	12.07		
Aug-01					421	39	10.79		
Sep-01					527	52	10.13		



Delayed Days for Facility Reasons (Average Days) (OP-6B)-- Interval Zone One

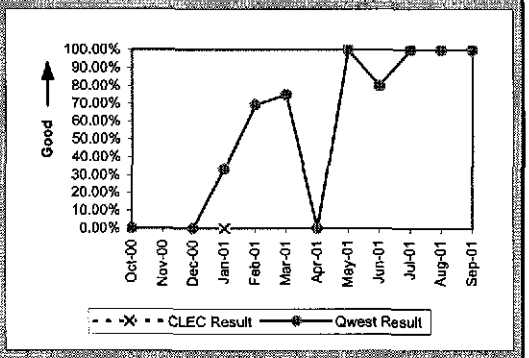
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00					84	3	28.00		
Nov-00					297	3	99.00		
Dec-00					142	4	35.50		
Jan-01					81	1	81.00		
Feb-01									
Mar-01					215	3	71.67		
Apr-01					15	1	15.00		
May-01									
Jun-01									
Jul-01									
Aug-01									
Sep-01					15	1	15.00		



Checklist #14 - Resale - Installation for DS3 and Higher

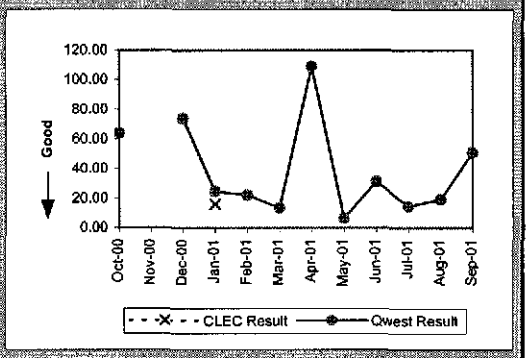
Installation Commitments Met (Percent) (OP-3)-- Interval Zone Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00					0	1	0.00%		
Nov-00									
Dec-00					0	2	0.00%		
Jan-01	0	1	0.00%	0.00%	2	6	33.33%	0.27	-0.83
Feb-01					9	13	69.23%		
Mar-01					3	4	75.00%		
Apr-01					0	1	0.00%		
May-01					4	4	100.00%		
Jun-01					4	5	80.00%		
Jul-01					2	2	100.00%		
Aug-01					5	5	100.00%		
Sep-01					1	1	100.00%		



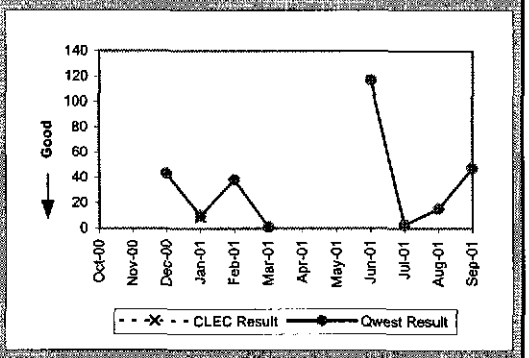
Installation Interval (Average Days) (OP-4)-- Interval Zone Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00					64	1	64.00		
Nov-00									
Dec-00					148	2	74.00		
Jan-01	16	1	16.00		148	6	24.67	-0.25	-1.15
Feb-01					288	13	22.15		
Mar-01					54	4	13.50		
Apr-01					109	1	109.00		
May-01					26	4	6.50		
Jun-01					157	5	31.40		
Jul-01					322	22	14.64		
Aug-01					270	14	19.29		
Sep-01					306	6	51.00		



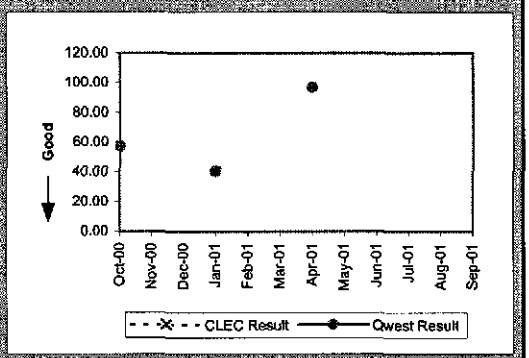
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A)-- Interval Zone Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00									
Nov-00									
Dec-00					86	2	43.00		
Jan-01	9	1	9.00		20	2	10.00		
Feb-01					153	4	38.25		
Mar-01					1	1	1.00		
Apr-01									
May-01									
Jun-01					117	1	117.00		
Jul-01					56	20	2.80		
Aug-01					155	10	15.50		
Sep-01					237	5	47.40		



Delayed Days for Facility Reasons (Average Days) (OP-6B)-- Interval Zone Two

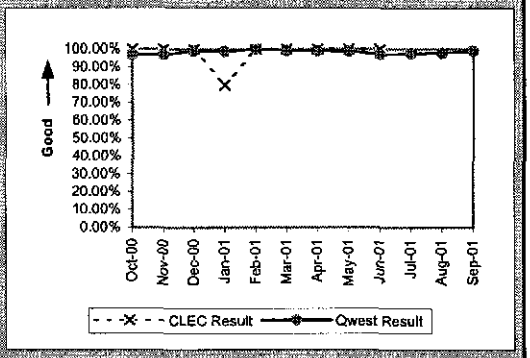
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00					57	1	57.00		
Nov-00									
Dec-00									
Jan-01					81	2	40.50		
Feb-01									
Mar-01									
Apr-01					97	1	97.00		
May-01									
Jun-01									
Jul-01									
Aug-01									
Sep-01									



Checklist #14 - Resale - Installation for DS3 and Higher

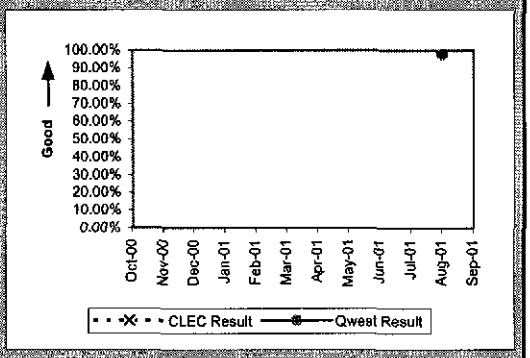
New Service Installation Quality (Percent) (OP-5)-- Interval Zone One and Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	1	1	100.00%	0.00%	96	99	96.97%	-0.18	-1.11
Nov-00	1	1	100.00%	0.00%	93	96	96.88%	-0.18	-1.11
Dec-00	5	5	100.00%	0.00%	90	91	98.90%	-0.23	-1.14
Jan-01	4	5	80.00%	40.00%	75	76	98.68%	3.55	-0.03
Feb-01	1	1	100.00%	0.00%	89	89	100.00%	N/A	N/A
Mar-01	3	3	100.00%	0.00%	134	135	99.26%	-0.15	-1.09
Apr-01	4	4	100.00%	0.00%	118	119	99.16%	-0.18	-1.11
May-01	2	2	100.00%	0.00%	80	81	98.77%	-0.16	-1.09
Jun-01	1	1	100.00%	0.00%	68	70	97.14%	-0.17	-1.1
Jul-01					79	81	97.53%		
Aug-01					91	93	97.85%		
Sep-01					92	93	98.92%		



New Service Installation Quality (Percent) (OP-5*)-- Interval Zone One and Two

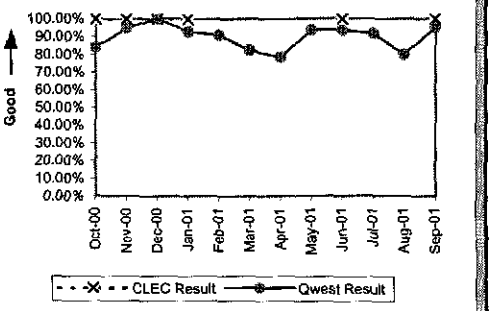
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00									
Nov-00									
Dec-00									
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01					91	93	97.85%		
Sep-01									



Checklist #14 - Resale - Repair for DS3 and Higher

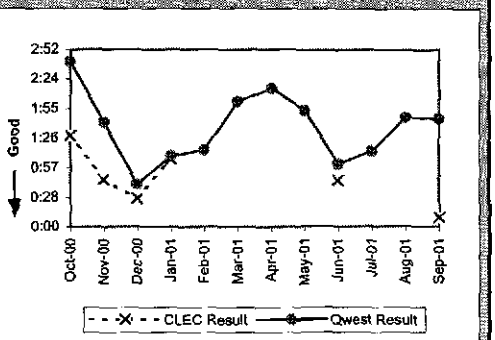
All Troubles Cleared within 4 hours (Percent) (MR-5)-- Interval Zone One

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	1	1	100.00%	0.00%	16	19	84.21%	-0.42	-1.26
Nov-00	2	2	100.00%	0.00%	19	20	95.00%	-0.31	-1.19
Dec-00	1	1	100.00%	0.00%	15	15	100.00%	N/A	N/A
Jan-01	5	5	100.00%	0.00%	13	14	92.86%	-0.53	-1.32
Feb-01					10	11	90.91%		
Mar-01					14	17	82.35%		
Apr-01					11	14	78.57%		
May-01					15	16	93.75%		
Jun-01	2	2	100.00%	0.00%	15	16	93.75%	-0.34	-1.21
Jul-01					11	12	91.67%		
Aug-01					20	25	80.00%		
Sep-01	1	1	100.00%	0.00%	21	22	95.45%	-0.21	-1.13



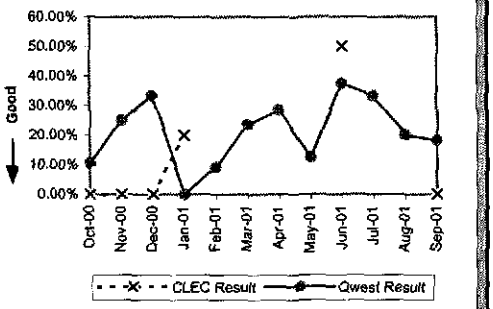
Mean Time to Restore (Hours:Minutes) (MR-6)-- Interval Zone One

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	1:29	1	1:29		50:52	19	2:41	-0.3	-1.18
Nov-00	1:33	2	0:46	0:05	33:53	20	1:42	-0.86	-1.52
Dec-00	0:28	1	0:28		10:37	15	0:42	-0.39	-1.24
Jan-01	5:30	5	1:06	0:32	16:07	14	1:09	-0.07	-1.04
Feb-01					13:50	11	1:15		
Mar-01					34:41	17	2:02		
Apr-01					31:28	14	2:15		
May-01					30:23	16	1:54		
Jun-01	1:31	2	0:46	0:59	16:36	16	1:02	-0.27	-1.16
Jul-01					14:52	12	1:14		
Aug-01					44:27	25	1:47		
Sep-01	0:09	1	0:09		38:56	22	1:46	-1.13	-1.68



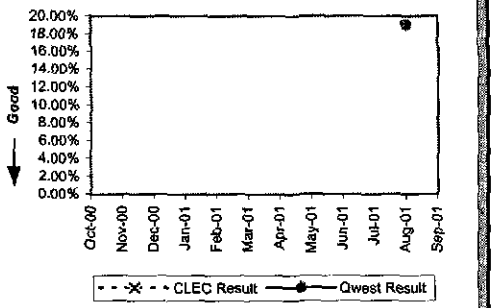
Repair Repeat Report Rate (Percent) (MR-7)-- Interval Zone One

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	0	1	0.00%	0.00%	2	19	10.53%	-0.33	-1.2
Nov-00	0	2	0.00%	0.00%	5	20	25.00%	-0.78	-1.47
Dec-00	0	1	0.00%	0.00%	5	15	33.33%	-0.68	-1.42
Jan-01	1	5	20.00%	40.00%	0	14	0.00%	N/A	-0.3
Feb-01					1	11	9.09%		
Mar-01					4	17	23.53%		
Apr-01					4	14	28.57%		
May-01					2	16	12.50%		
Jun-01	1	2	50.00%	50.00%	6	16	37.50%	0.2	-0.88
Jul-01					4	12	33.33%		
Aug-01					5	25	20.00%		
Sep-01	0	1	0.00%	0.00%	4	22	18.18%	-0.46	-1.28



Repair Repeat Report Rate (Percent) (MR-7*)-- Interval Zone One

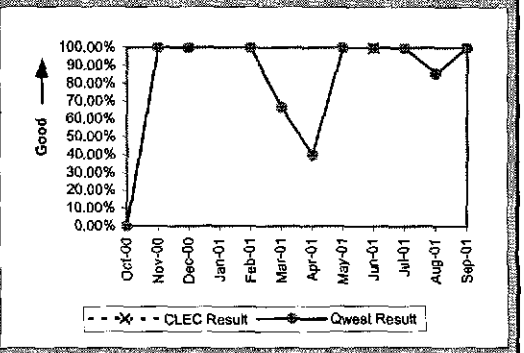
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00									
Nov-00									
Dec-00									
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01					4	21	19.05%		
Sep-01									



Checklist #14 - Resale - Repair for DS3 and Higher

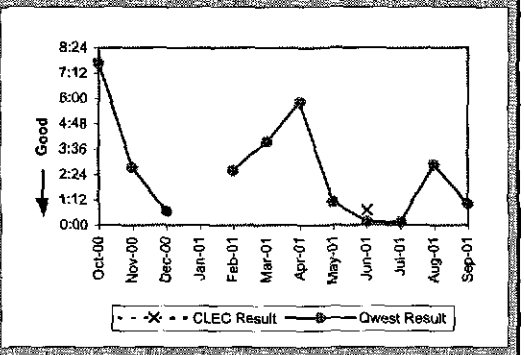
All Troubles Cleared within 4 hours (Percent) (MR-5)-- Interval Zone Two

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00					0	2	0.00%		
Nov-00					3	3	100.00%		
Dec-00					2	2	100.00%		
Jan-01									
Feb-01					1	1	100.00%		
Mar-01					2	3	66.67%		
Apr-01					2	5	40.00%		
May-01					1	1	100.00%		
Jun-01	1	1	100.00%	0.00%	2	2	100.00%	N/A	N/A
Jul-01					1	1	100.00%		
Aug-01					6	7	85.71%		
Sep-01					5	5	100.00%		



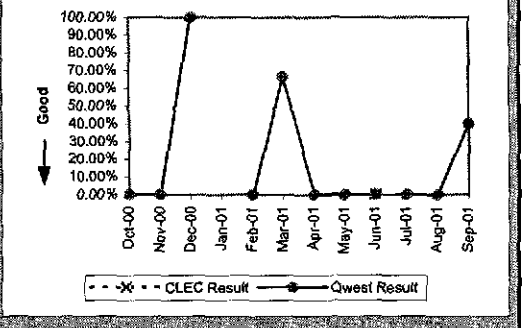
Mean Time to Restore (Hours:Minutes) (MR-6)-- Interval Zone Two

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00					15:22	2	7:41		
Nov-00					8:13	3	2:44		
Dec-00					1:20	2	0:40		
Jan-01									
Feb-01					2:36	1	2:36		
Mar-01					11:52	3	3:57		
Apr-01					29:07	5	5:49		
May-01					1:06	1	1:06		
Jun-01	0:43	1	0:43		0:20	2	0:10	0.74	-0.55
Jul-01					0:10	1	0:10		
Aug-01					20:02	7	2:52		
Sep-01					5:10	5	1:02		



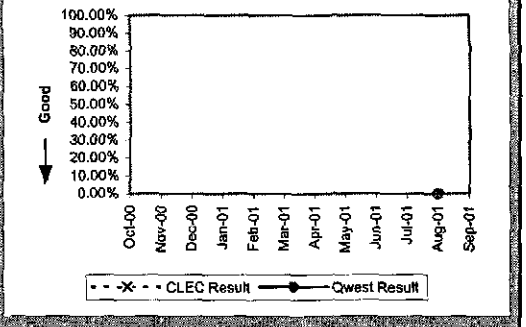
Repair Repeat Report Rate (Percent) (MR-7)-- Interval Zone Two

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00					0	2	0.00%		
Nov-00					0	3	0.00%		
Dec-00					2	2	100.00%		
Jan-01									
Feb-01					0	1	0.00%		
Mar-01					2	3	66.67%		
Apr-01					0	5	0.00%		
May-01					0	1	0.00%		
Jun-01	0	1	0.00%	0.00%	0	2	0.00%	N/A	N/A
Jul-01					0	1	0.00%		
Aug-01					0	7	0.00%		
Sep-01					2	5	40.00%		



Repair Repeat Report Rate (Percent) (MR-7*)-- Interval Zone Two

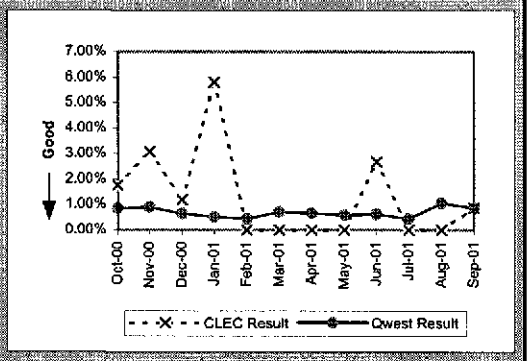
Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00									
Nov-00									
Dec-00									
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01					0	7	0.00%		
Sep-01									



Checklist #14 - Resale - Repair for DS3 and Higher

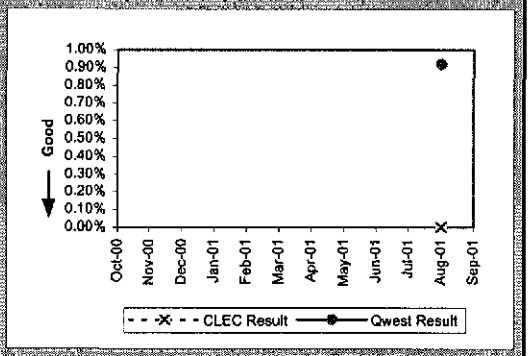
Trouble Rate (Percent) (MR-8)-- Interval Zone One and Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	1	57	1.75%	13.13%	21	2494	0.84%	0.75	-0.52
Nov-00	2	65	3.08%	17.27%	23	2566	0.90%	1.84	-0.1
Dec-00	1	84	1.19%	10.85%	17	2628	0.65%	0.61	-0.58
Jan-01	5	86	5.81%	23.40%	14	2684	0.52%	6.71	1.28
Feb-01	0	86	0.00%	0.00%	12	2760	0.43%	-0.6	-1.37
Mar-01	0	97	0.00%	0.00%	20	2853	0.70%	-0.81	-1.49
Apr-01	0	106	0.00%	0.00%	19	2880	0.66%	-0.82	-1.5
May-01	0	107	0.00%	0.00%	17	2929	0.58%	-0.78	-1.47
Jun-01	3	112	2.68%	16.15%	18	2929	0.61%	2.74	0.24
Jul-01	0	112	0.00%	0.00%	13	2967	0.44%	-0.69	-1.42
Aug-01	0	113	0.00%	0.00%	32	3049	1.05%	-1.08	-1.65
Sep-01	1	114	0.88%	9.32%	27	3126	0.86%	0.02	-0.94



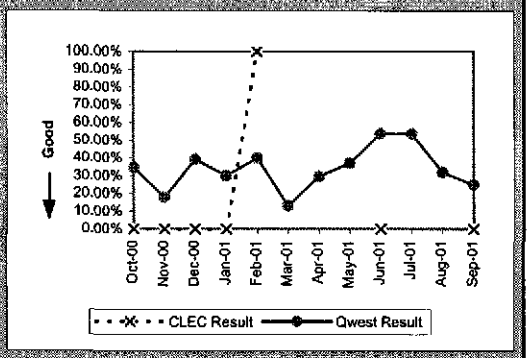
Trouble Rate (Percent) (MR-8*)-- Interval Zone One and Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00									
Nov-00									
Dec-00									
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	0	113	0.00%	0.00%	28	3049	0.92%	-1	-1.61
Sep-01									



Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10)-- Interval Zone One and Two

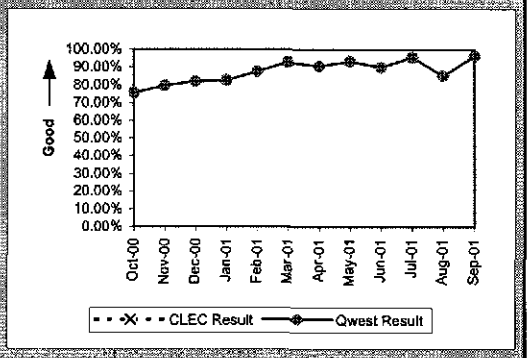
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	0	1	0.00%	0.00%	11	32	34.38%	-0.71	-1.43
Nov-00	0	2	0.00%	0.00%	5	28	17.86%	-0.64	-1.39
Dec-00	0	1	0.00%	0.00%	11	28	39.29%	-0.79	-1.48
Jan-01	0	5	0.00%	0.00%	6	20	30.00%	-1.31	-1.8
Feb-01	1	1	100.00%	0.00%	8	20	40.00%	0.8	-0.51
Mar-01					3	23	13.04%		
Apr-01					8	27	29.63%		
May-01					10	27	37.04%		
Jun-01	0	3	0.00%	0.00%	21	39	53.85%	-1.8	-2.1
Jul-01					15	28	53.57%		
Aug-01					15	47	31.91%		
Sep-01	0	1	0.00%	0.00%	9	36	25.00%	-0.57	-1.35



Checklist #14 - Resale - Frame Relay Installation

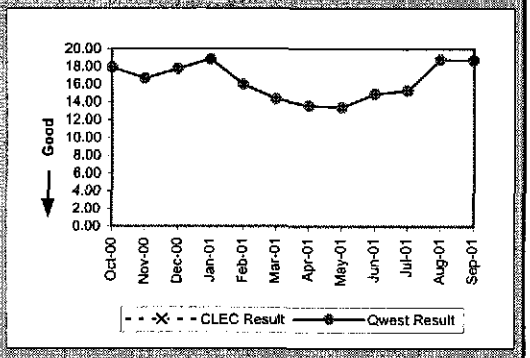
Installation Commitments Met (Percent) (OP-3)-- Interval Zone One

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00					87	115	75.65%		
Nov-00					144	181	79.56%		
Dec-00					87	106	82.08%		
Jan-01					57	69	82.61%		
Feb-01					71	81	87.65%		
Mar-01					118	127	92.91%		
Apr-01					109	120	90.83%		
May-01					57	61	93.44%		
Jun-01					99	110	90.00%		
Jul-01					132	138	95.65%		
Aug-01					82	96	85.42%		
Sep-01					158	164	96.34%		



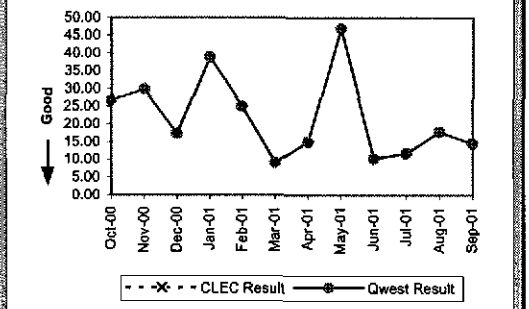
Installation Interval (Average Days) (OP-4)-- Interval Zone One

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00					2058	115	17.90		
Nov-00					3018	181	16.67		
Dec-00					1882	106	17.75		
Jan-01					1302	69	18.87		
Feb-01					1295	81	15.99		
Mar-01					1822	127	14.35		
Apr-01					1633	120	13.61		
May-01					818	61	13.41		
Jun-01					1643	110	14.94		
Jul-01					2659	174	15.28		
Aug-01					2368	126	18.79		
Sep-01					4471	239	18.71		



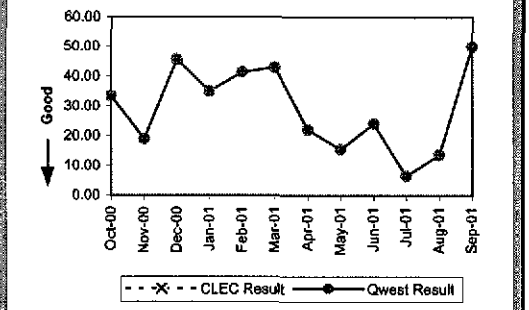
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A)-- Interval Zone One

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00					321	12	26.75		
Nov-00					657	22	29.86		
Dec-00					156	9	17.33		
Jan-01					194	5	38.80		
Feb-01					175	7	25.00		
Mar-01					55	6	9.17		
Apr-01					60	4	15.00		
May-01					94	2	47.00		
Jun-01					31	3	10.33		
Jul-01					472	40	11.80		
Aug-01					660	37	17.84		
Sep-01					1147	79	14.52		



Delayed Days for Facility Reasons (Average Days) (OP-6B)-- Interval Zone One

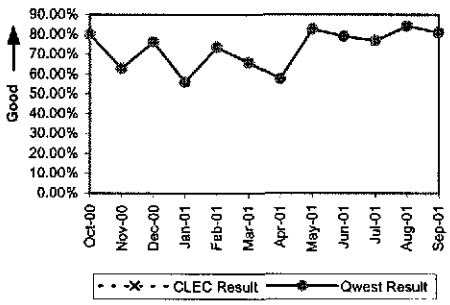
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00					533	16	33.31		
Nov-00					283	15	18.87		
Dec-00					456	10	45.60		
Jan-01					244	7	34.86		
Feb-01					124	3	41.33		
Mar-01					129	3	43.00		
Apr-01					154	7	22.00		
May-01					31	2	15.50		
Jun-01					193	8	24.12		
Jul-01					13	2	6.50		
Aug-01					95	7	13.57		
Sep-01					100	2	50.00		



Checklist #14 - Resale - Frame Relay Installation

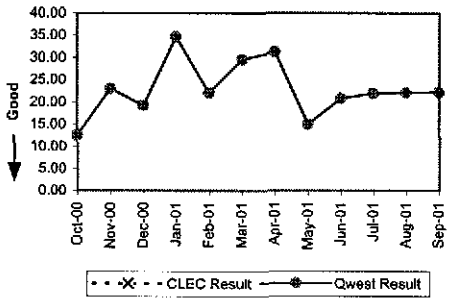
Installation Commitments Met (Percent) (OP-3)-- Interval Zone Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00					32	40	80.00%		
Nov-00					39	62	62.90%		
Dec-00					42	55	76.36%		
Jan-01					28	50	56.00%		
Feb-01					28	38	73.68%		
Mar-01					35	53	66.04%		
Apr-01					15	26	57.69%		
May-01					24	29	82.76%		
Jun-01					23	29	79.31%		
Jul-01					30	39	76.92%		
Aug-01					27	32	84.38%		
Sep-01					43	53	81.13%		



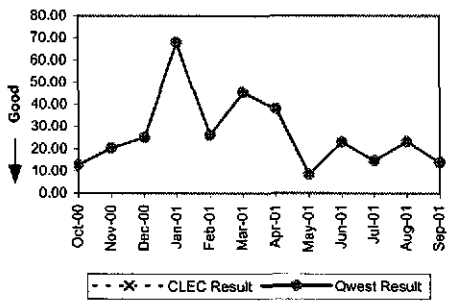
Installation Interval (Average Days) (OP-4)-- Interval Zone Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00					502	40	12.55		
Nov-00					1428	62	23.03		
Dec-00					1057	55	19.22		
Jan-01					1736	50	34.72		
Feb-01					840	38	22.11		
Mar-01					1565	53	29.53		
Apr-01					813	26	31.27		
May-01					433	29	14.93		
Jun-01					602	29	20.76		
Jul-01					1362	62	21.97		
Aug-01					905	41	22.07		
Sep-01					1931	87	22.20		



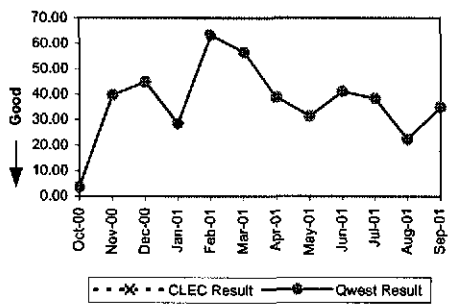
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A)-- Interval Zone Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00					64	5	12.80		
Nov-00					203	10	20.30		
Dec-00					176	7	25.14		
Jan-01					815	12	67.92		
Feb-01					184	7	26.29		
Mar-01					638	14	45.57		
Apr-01					229	6	38.17		
May-01					17	2	8.50		
Jun-01					92	4	23.00		
Jul-01					409	28	14.61		
Aug-01					256	11	23.27		
Sep-01					538	39	13.79		



Delayed Days for Facility Reasons (Average Days) (OP-6B)-- Interval Zone Two

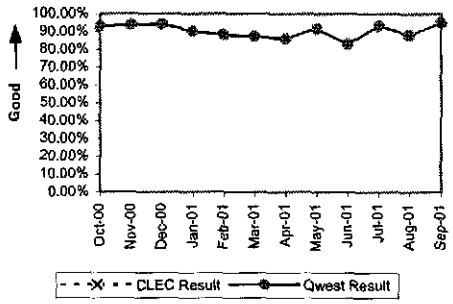
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00					11	3	3.67		
Nov-00					517	13	39.77		
Dec-00					269	6	44.83		
Jan-01					284	10	28.40		
Feb-01					190	3	63.33		
Mar-01					226	4	56.50		
Apr-01					194	5	38.80		
May-01					94	3	31.33		
Jun-01					82	2	41.00		
Jul-01					153	4	38.25		
Aug-01					67	3	22.33		
Sep-01					175	5	35.00		



Checklist #14 - Resale - Frame Relay Installation

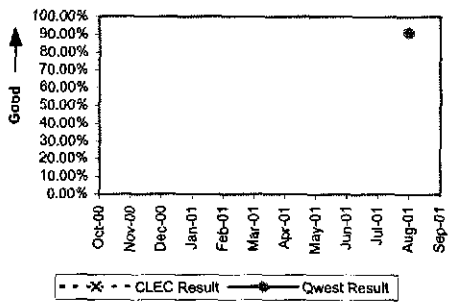
New Service Installation Quality (Percent) (OP-5)– Interval Zone One and Two

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00					292	314	92.99%		
Nov-00					300	320	93.75%		
Dec-00					322	342	94.15%		
Jan-01					219	243	90.12%		
Feb-01					187	212	88.21%		
Mar-01					233	267	87.27%		
Apr-01					227	264	85.98%		
May-01					155	169	91.72%		
Jun-01					133	160	83.13%		
Jul-01					206	221	93.21%		
Aug-01					178	202	88.12%		
Sep-01					235	247	95.14%		



New Service Installation Quality (Percent) (OP-5*)– Interval Zone One and Two

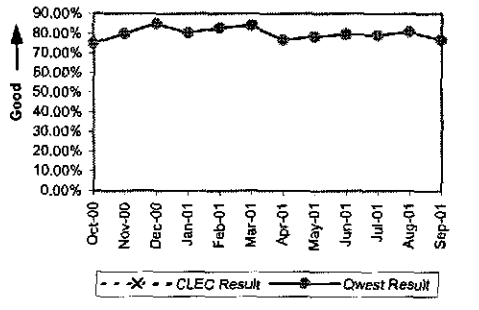
Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00									
Nov-00									
Dec-00									
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01					184	202	91.09%		
Sep-01									



Checklist #14 - Resale - Frame Relay Repair

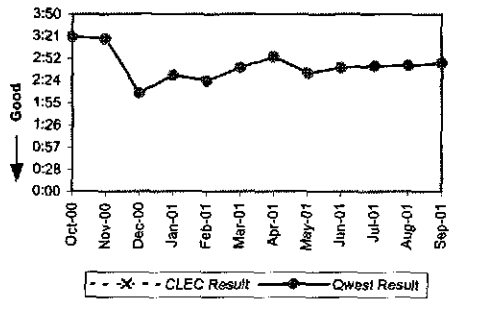
All Troubles Cleared within 4 hours (Percent) (MR-5)-- Interval Zone One

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00					259	345	75.07%		
Nov-00					220	275	80.00%		
Dec-00					203	239	84.94%		
Jan-01					187	233	80.26%		
Feb-01					139	168	82.74%		
Mar-01					208	247	84.21%		
Apr-01					171	223	76.68%		
May-01					228	291	78.35%		
Jun-01					203	255	79.61%		
Jul-01					201	254	79.13%		
Aug-01					228	282	80.85%		
Sep-01					143	186	76.88%		



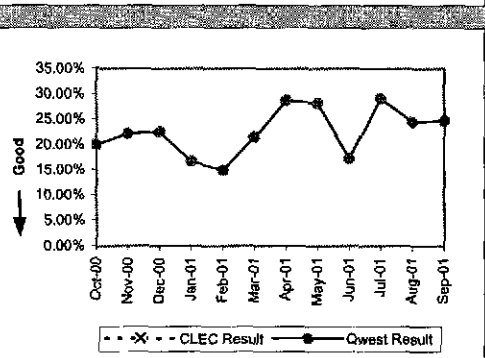
Mean Time to Restore (Hours:Minutes) (MR-6)-- Interval Zone One

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00					1153:11	345	3:21		
Nov-00					907:34	275	3:18		
Dec-00					511:32	239	2:08		
Jan-01					586:00	233	2:31		
Feb-01					402:54	168	2:24		
Mar-01					661:40	247	2:41		
Apr-01					652:16	223	2:55		
May-01					746:12	291	2:34		
Jun-01					684:54	255	2:41		
Jul-01					690:32	254	2:43		
Aug-01					768:47	282	2:44		
Sep-01					517:35	186	2:47		



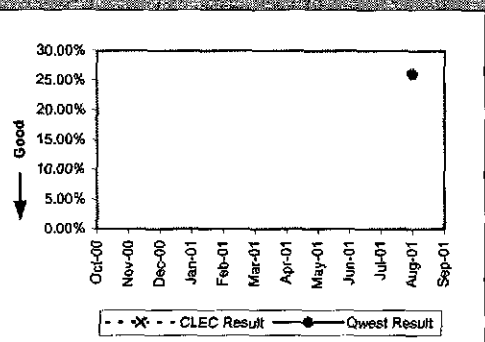
Repair Repeat Report Rate (Percent) (MR-7)-- Interval Zone One

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00					69	345	20.00%		
Nov-00					61	275	22.18%		
Dec-00					54	239	22.59%		
Jan-01					39	233	16.74%		
Feb-01					25	168	14.88%		
Mar-01					53	247	21.46%		
Apr-01					64	223	28.70%		
May-01					82	291	28.18%		
Jun-01					44	255	17.25%		
Jul-01					74	254	29.13%		
Aug-01					89	282	24.47%		
Sep-01					46	186	24.73%		



Repair Repeat Report Rate (Percent) (MR-7*)-- Interval Zone One

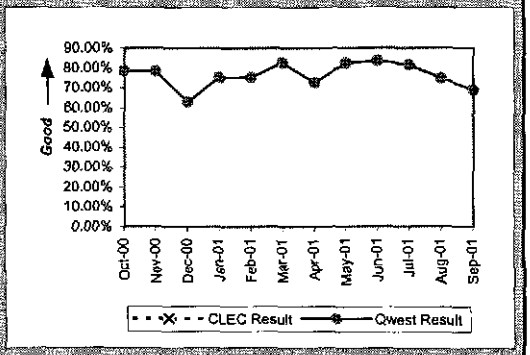
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00									
Nov-00									
Dec-00									
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01					55	211	26.07%		
Sep-01									



Checklist #14 - Resale - Frame Relay Repair

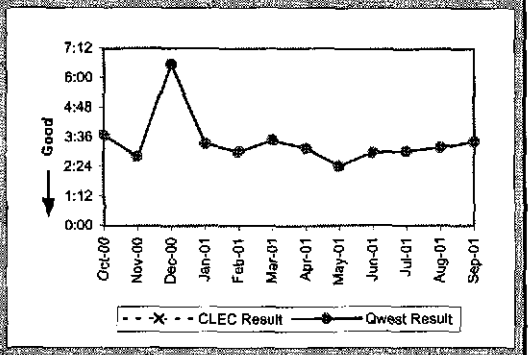
All Troubles Cleared within 4 hours (Percent) (MR-5)-- Interval Zone Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00					107	136	78.68%		
Nov-00					80	102	78.43%		
Dec-00					78	124	62.90%		
Jan-01					92	122	75.41%		
Feb-01					64	85	75.29%		
Mar-01					81	98	82.65%		
Apr-01					77	106	72.64%		
May-01					107	130	82.31%		
Jun-01					92	110	83.64%		
Jul-01					93	114	81.58%		
Aug-01					119	159	74.84%		
Sep-01					51	74	68.92%		



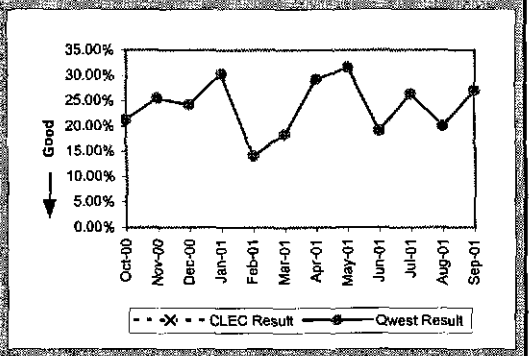
Mean Time to Restore (Hours:Minutes) (MR-6)-- Interval Zone Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00					500:58	136	3:41		
Nov-00					286:49	102	2:49		
Dec-00					814:28	124	6:34		
Jan-01					408:39	122	3:21		
Feb-01					256:21	85	3:01		
Mar-01					341:05	98	3:29		
Apr-01					335:05	106	3:10		
May-01					318:56	130	2:27		
Jun-01					329:52	110	3:00		
Jul-01					348:53	114	3:04		
Aug-01					512:35	159	3:13		
Sep-01					254:47	74	3:27		



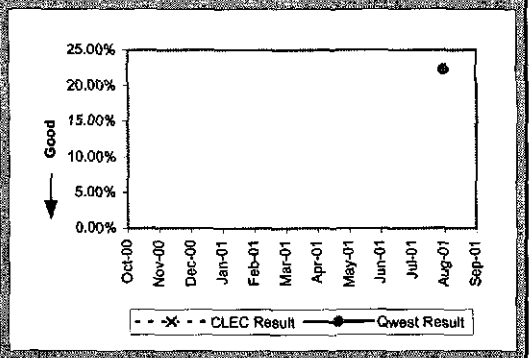
Repair Repeat Report Rate (Percent) (MR-7)-- Interval Zone Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00					29	136	21.32%		
Nov-00					26	102	25.49%		
Dec-00					30	124	24.19%		
Jan-01					37	122	30.33%		
Feb-01					12	85	14.12%		
Mar-01					18	98	18.37%		
Apr-01					31	106	29.25%		
May-01					41	130	31.54%		
Jun-01					21	110	19.09%		
Jul-01					30	114	26.32%		
Aug-01					32	159	20.13%		
Sep-01					20	74	27.03%		



Repair Repeat Report Rate (Percent) (MR-7*)-- Interval Zone Two

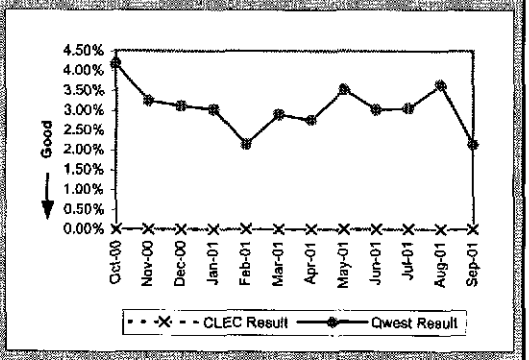
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00									
Nov-00									
Dec-00									
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01					25	112	22.32%		
Sep-01									



Checklist #14 - Resale - Frame Relay Repair

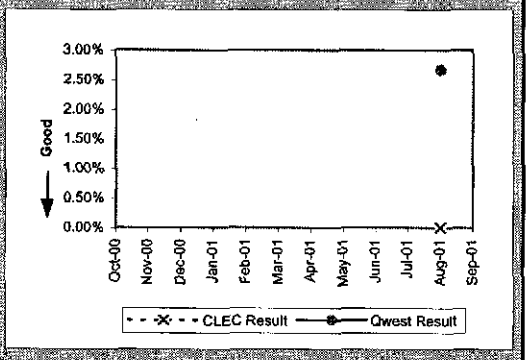
Trouble Rate (Percent) (MR-8)-- Interval Zone One and Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	0	23	0.00%	0.00%	481	11495	4.18%	-1	-1.61
Nov-00	0	23	0.00%	0.00%	377	11599	3.25%	-0.88	-1.53
Dec-00	0	23	0.00%	0.00%	363	11643	3.12%	-0.86	-1.52
Jan-01	0	23	0.00%	0.00%	355	11731	3.03%	-0.85	-1.51
Feb-01	0	23	0.00%	0.00%	253	11804	2.14%	-0.71	-1.43
Mar-01	0	23	0.00%	0.00%	345	11901	2.90%	-0.83	-1.5
Apr-01	0	23	0.00%	0.00%	329	11922	2.76%	-0.81	-1.49
May-01	0	23	0.00%	0.00%	421	11928	3.53%	-0.92	-1.56
Jun-01	0	23	0.00%	0.00%	365	12083	3.02%	-0.85	-1.51
Jul-01	0	23	0.00%	0.00%	368	12043	3.06%	-0.85	-1.52
Aug-01	0	23	0.00%	0.00%	441	12108	3.64%	-0.93	-1.57
Sep-01	0	22	0.00%	0.00%	260	12162	2.14%	-0.69	-1.42



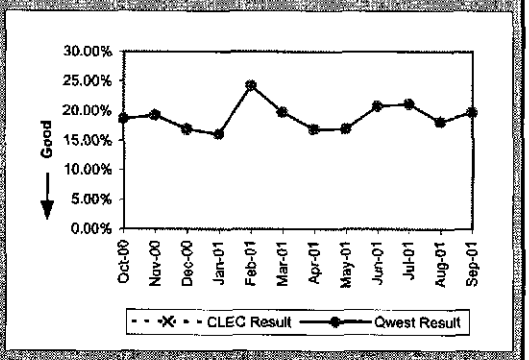
Trouble Rate (Percent) (MR-8*)-- Interval Zone One and Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00									
Nov-00									
Dec-00									
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	0	23	0.00%	0.00%	323	12108	2.67%	-0.79	-1.48
Sep-01									



Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10)-- Interval Zone One and Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00					110	591	18.61%		
Nov-00					90	467	19.27%		
Dec-00					74	437	16.93%		
Jan-01					68	423	16.08%		
Feb-01					81	334	24.25%		
Mar-01					85	430	19.77%		
Apr-01					67	396	16.92%		
May-01					86	507	16.96%		
Jun-01					96	461	20.82%		
Jul-01					99	467	21.20%		
Aug-01					98	539	18.18%		
Sep-01					64	324	19.75%		



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Qwest®

Performance Results

Regional

October 2000 - September 2001

October 25, 2001

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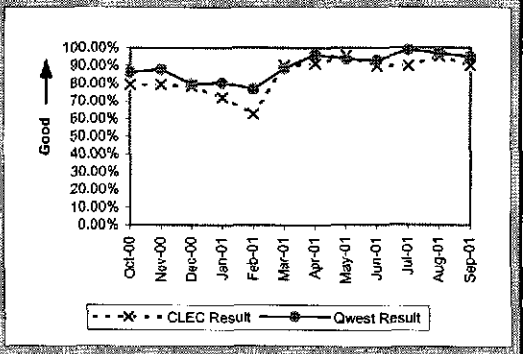
Checklist #1 - Local Interconnection - LIS Installation

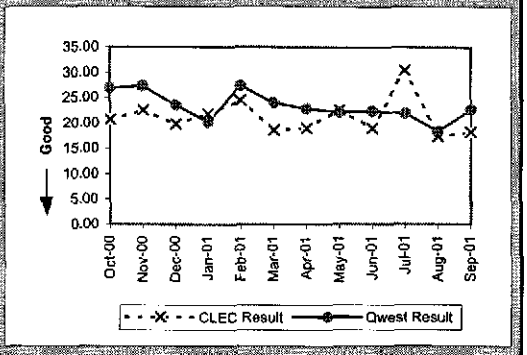
Installation Commitments Met (Percent) (OP-3)-- Interval Zone One

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	97	122	79.51%	40.36%	89	103	86.41%	1.35	-0.18
Nov-00	116	146	79.45%	40.41%	109	124	87.90%	1.85	0.13
Dec-00	129	164	78.66%	40.97%	51	64	79.69%	0.18	-0.89
Jan-01	88	122	72.13%	44.84%	58	72	80.56%	1.31	-0.21
Feb-01	109	174	62.64%	48.38%	63	82	76.83%	2.28	0.38
Mar-01	174	193	90.16%	29.79%	107	121	88.43%	-0.47	-1.28
Apr-01	175	192	91.15%	28.41%	103	107	96.26%	1.67	0.02
May-01	134	140	95.71%	20.25%	89	95	93.68%	-0.63	-1.38
Jun-01	179	199	89.95%	30.07%	104	112	92.86%	0.84	-0.49
Jul-01	144	160	90.00%	30.00%	307	310	99.03%	4.28	1.6
Aug-01	126	132	95.45%	20.83%	231	238	97.06%	0.78	-0.53
Sep-01	158	175	90.29%	29.62%	198	208	95.19%	1.84	0.12



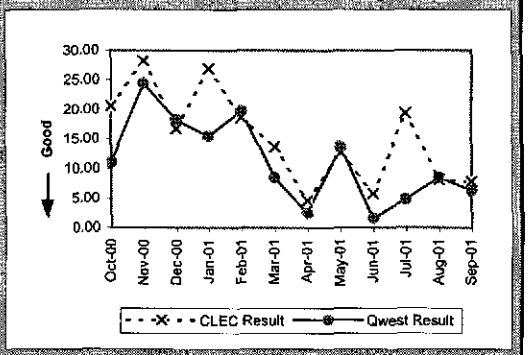
Installation Interval (Average Days) (OP-4)-- Interval Zone One

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	2529	122	20.73	18.82	2774	103	26.93	-3.68	-3.24
Nov-00	3298	146	22.59	19.84	3391	124	27.35	-2.52	-2.53
Dec-00	3258	164	19.87	14.26	1512	64	23.62	-1.94	-2.18
Jan-01	2669	122	21.88	21.95	1458	72	20.25	0.33	-0.8
Feb-01	4265	174	24.51	19.70	2250	82	27.44	-0.97	-1.59
Mar-01	3606	193	18.68	11.52	2906	121	24.02	-4.73	-3.88
Apr-01	3648	192	19.00	9.44	2441	107	22.81	-2.77	-2.69
May-01	3189	140	22.78	12.82	2115	95	22.26	0.06	-0.97
Jun-01	3805	199	19.12	9.71	2516	112	22.46	-3.06	-2.86
Jul-01	9819	322	30.49	21.38	9083	412	22.05	8.96	4.44
Aug-01	3417	195	17.52	17.26	6054	328	18.46	-0.47	-1.29
Sep-01	4623	251	18.42	11.46	9619	423	22.74	-4.11	-3.5



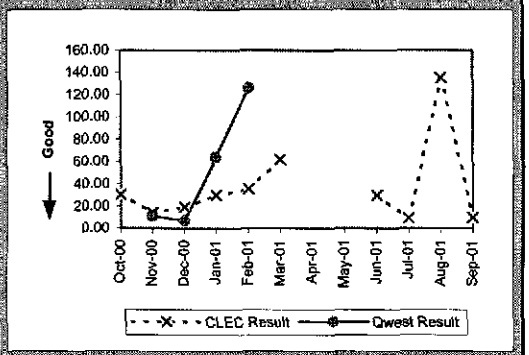
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A)-- Interval Zone One

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	432	21	20.57	27.46	155	14	11.07	1.48	-0.1
Nov-00	791	28	28.25	32.34	317	13	24.38	0.62	-0.62
Dec-00	569	34	16.74	22.35	219	12	18.25	-0.31	-1.19
Jan-01	808	30	26.93	26.78	201	13	15.46	0.42	-0.75
Feb-01	1139	61	18.67	23.83	356	18	19.78	-0.15	-1.09
Mar-01	246	18	13.67	18.09	118	14	8.43	1.29	-0.22
Apr-01	78	17	4.59	4.49	10	4	2.50	0.49	-0.7
May-01	76	6	12.67	14.11	82	6	13.67	-0.09	-1.05
Jun-01	104	18	5.78	7.29	13	8	1.62	2.65	0.61
Jul-01	3372	174	19.38	20.66	504	105	4.80	23.19	13.1
Aug-01	551	68	8.10	18.96	819	97	8.44	-0.14	-1.09
Sep-01	714	92	7.76	12.30	1411	225	6.27	0.9	-0.45



Delayed Days for Facility Reasons (Average Days) (OP-6B)-- Interval Zone One

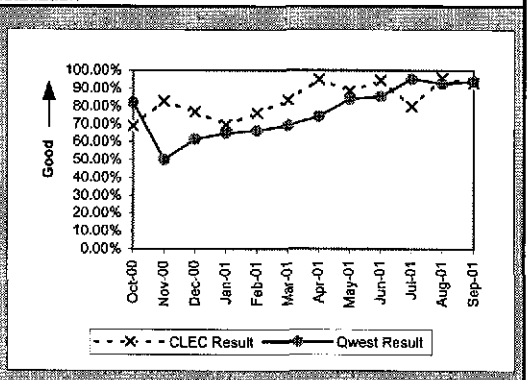
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	122	4	30.50	33.49					
Nov-00	29	2	14.50	13.44	22	2	11.00	0.25	-0.85
Dec-00	19	1	19.00		7	1	7.00		
Jan-01	121	4	30.25	20.90	64	1	64.00		
Feb-01	142	4	35.50	15.15	126	1	126.00		
Mar-01	62	1	62.00						
Apr-01									
May-01									
Jun-01	59	2	29.50	31.82					
Jul-01	36	4	9.00	1.83					
Aug-01	135	1	135.00						
Sep-01	10	1	10.00						



Checklist #1 - Local Interconnection - LIS Installation

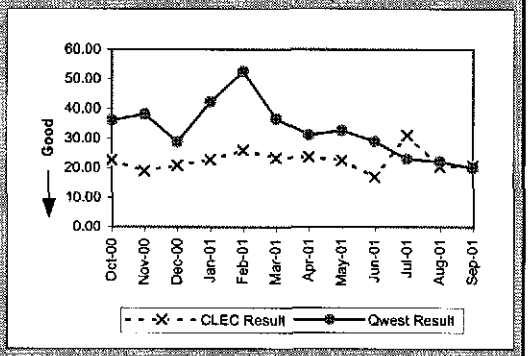
Installation Commitments Met (Percent) (OP-3)-- Interval Zone Two

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	29	42	69.05%	46.23%	111	135	82.22%	1.89	0.15
Nov-00	29	35	82.86%	37.69%	31	62	50.00%	-3.11	-2.89
Dec-00	33	43	76.74%	42.25%	43	70	61.43%	-1.62	-1.99
Jan-01	39	56	69.64%	45.98%	61	94	64.89%	-0.59	-1.36
Feb-01	45	59	76.27%	42.54%	49	74	66.22%	-1.22	-1.74
Mar-01	56	67	83.58%	37.04%	77	111	69.37%	-1.99	-2.21
Apr-01	77	81	95.06%	21.67%	67	90	74.44%	-3.09	-2.88
May-01	39	44	88.64%	31.74%	74	88	84.09%	-0.67	-1.41
Jun-01	52	55	94.55%	22.71%	147	172	85.47%	-1.66	-2.01
Jul-01	32	40	80.00%	40.00%	266	279	95.34%	3.08	0.87
Aug-01	44	46	95.65%	20.39%	265	286	92.66%	-0.72	-1.44
Sep-01	52	56	92.86%	25.75%	140	149	93.96%	0.29	-0.82



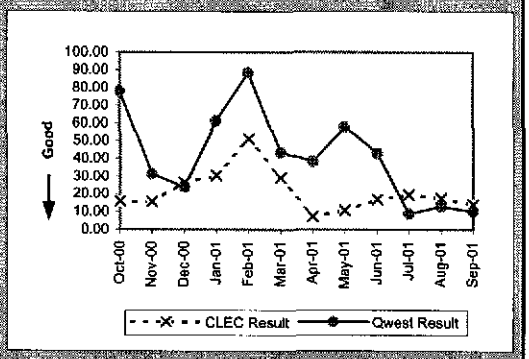
Installation Interval (Average Days) (OP-4)-- Interval Zone Two

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	953	42	22.69	15.34	4872	135	36.09	-1.21	-1.74
Nov-00	669	35	19.11	11.94	2369	62	38.21	-2.11	-2.29
Dec-00	904	43	21.02	21.72	2020	70	28.86	-1.74	-2.06
Jan-01	1279	56	22.84	27.57	3979	94	42.33	-1.85	-2.13
Feb-01	1537	59	26.05	29.03	3892	74	52.59	-2.13	-2.3
Mar-01	1570	67	23.43	17.71	4067	111	36.64	-1.36	-1.83
Apr-01	1928	81	23.80	15.29	2805	90	31.17	-1.56	-1.95
May-01	995	44	22.61	14.38	2875	88	32.67	-1.63	-1.99
Jun-01	934	55	16.98	13.49	4982	172	28.97	-2.29	-2.39
Jul-01	2204	71	31.04	23.44	9282	402	23.09	1.05	-0.36
Aug-01	1410	69	20.43	19.32	9682	436	22.21	-0.71	-1.43
Sep-01	1784	86	20.74	21.25	4976	248	20.06	0.67	-0.59



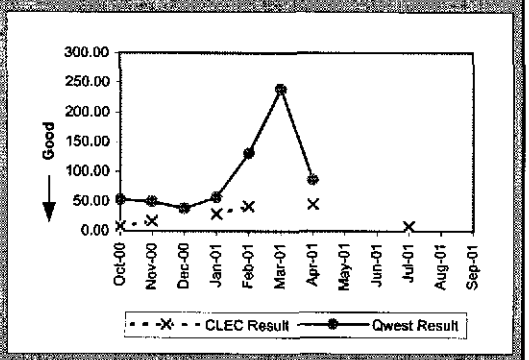
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A)-- Interval Zone Two

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	192	12	16.00	20.05	1718	22	78.09	-1.35	-1.82
Nov-00	62	4	15.50	26.40	879	28	31.39	-0.59	-1.36
Dec-00	265	10	26.50	20.57	598	25	23.92	0.22	-0.87
Jan-01	457	15	30.47	34.75	1833	30	61.10	-0.98	-1.6
Feb-01	563	11	51.18	33.04	1944	22	88.36	-1.04	-1.63
Mar-01	320	11	29.09	27.54	1387	32	43.34	-0.53	-1.32
Apr-01	22	3	7.33	10.12	841	22	38.23	-1.02	-1.62
May-01	54	5	10.80	2.17	811	14	57.93	-1.4	-1.85
Jun-01	51	3	17.00	17.44	1072	25	42.88	-0.52	-1.32
Jul-01	740	38	19.47	22.76	1210	136	8.90	2.07	0.26
Aug-01	440	25	17.60	24.68	2225	171	13.01	0.97	-0.41
Sep-01	482	34	14.18	22.75	1100	108	10.19	0.95	-0.42



Delayed Days for Facility Reasons (Average Days) (OP-6B)-- Interval Zone Two

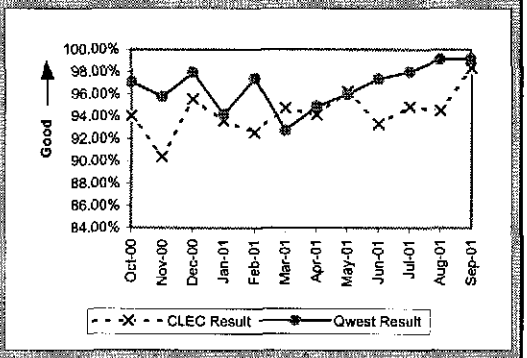
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	8	1	8.00		106	2	53.00	-0.53	-1.32
Nov-00	34	2	17.00	12.73	150	3	50.00	-1.13	-1.69
Dec-00					77	2	38.50		
Jan-01	59	2	29.50	17.68	172	3	57.33	-1.12	-1.68
Feb-01	127	3	42.33	36.36	392	3	130.67	-1.14	-1.69
Mar-01					479	2	239.50		
Apr-01	45	1	45.00		86	1	86.00		
May-01									
Jun-01									
Jul-01	8	1	8.00						
Aug-01									
Sep-01									



Checklist #1 - Local Interconnection - LIS Installation

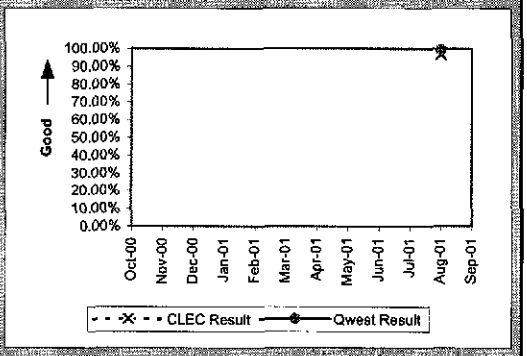
New Service Installation Quality (Percent) (OP-5)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	284	302	94.04%	23.67%	333	343	97.08%	2.29	0.15
Nov-00	311	344	90.41%	29.45%	340	355	95.77%	3.53	0.7
Dec-00	344	360	95.56%	20.61%	283	289	97.92%	2.1	0
Jan-01	336	359	93.59%	24.49%	242	257	94.16%	0.3	-0.83
Feb-01	348	376	92.55%	26.25%	263	270	97.41%	3.83	0.65
Mar-01	394	416	94.71%	22.38%	307	331	92.75%	-1.03	-1.62
Apr-01	403	428	94.16%	23.45%	350	369	94.85%	0.44	-0.75
May-01	358	372	96.24%	19.03%	312	325	96.00%	-0.16	-1.1
Jun-01	349	374	93.32%	24.98%	333	342	97.37%	3.38	0.55
Jul-01	388	409	94.87%	22.07%	592	604	98.01%	3.52	0.63
Aug-01	311	329	94.53%	22.74%	782	789	99.11%	7.45	1.55
Sep-01	296	301	98.34%	12.78%	712	718	99.16%	1.32	-0.32



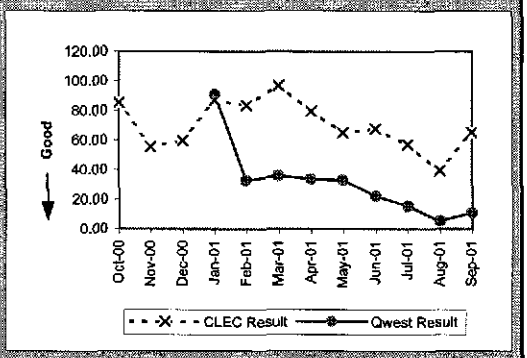
New Service Installation Quality (Percent) (OP-5*)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00									
Nov-00									
Dec-00									
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	318	329	96.66%	17.98%	784	789	99.37%	5.2	0.89
Sep-01									



Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A)

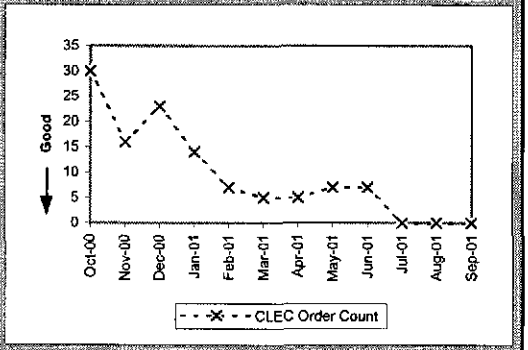
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	13504	158	85.47	69.76					
Nov-00	9574	172	55.66	53.65					
Dec-00	11189	187	59.83	58.58					
Jan-01	10809	124	87.17	63.43	1094	12	91.17	-0.19	-1.11
Feb-01	4272	51	83.76	70.17	689	21	32.81	1.55	-0.05
Mar-01	4846	50	96.92	79.18	252	7	36.00	1.06	-0.36
Apr-01	5723	72	79.49	85.43	168	5	33.60	0.33	-0.8
May-01	6171	95	64.96	87.05	197	6	32.83	0.56	-0.66
Jun-01	4938	73	67.64	95.49	178	8	22.25	1.21	-0.27
Jul-01	1828	32	57.12	82.99	31	2	15.50	1.42	-0.14
Aug-01	1500	38	39.47	72.74	11	2	5.50	2.02	0.23
Sep-01	1636	25	65.44	88.63	33	3	11.00	1.63	-0.01



Checklist #1 - Local Interconnection - LIS Installation

Count of Pending Orders Delayed for Facilities Reasons LIS Trunk (OP-15B)

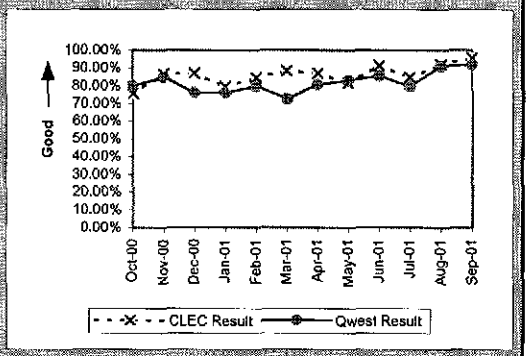
Date	CLEC Order Count
Oct-00	30
Nov-00	16
Dec-00	23
Jan-01	14
Feb-01	7
Mar-01	5
Apr-01	5
May-01	7
Jun-01	7
Jul-01	0
Aug-01	0
Sep-01	0



Checklist #1 - Local Interconnection - LIS Repair

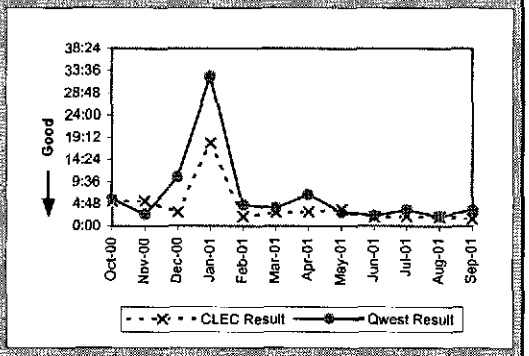
All Troubles Cleared within 4 hours (Percent) (MR-5)-- Interval Zone One

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	96	127	75.59%	42.95%	88	110	80.00%	0.82	-0.5
Nov-00	122	141	86.52%	34.15%	84	99	84.85%	-0.36	-1.22
Dec-00	95	109	87.16%	33.46%	67	88	76.14%	-1.8	-2.1
Jan-01	161	202	79.70%	40.22%	124	163	76.07%	-0.81	-1.49
Feb-01	122	144	84.72%	35.98%	79	99	79.80%	-0.94	-1.57
Mar-01	138	156	88.46%	31.95%	84	116	72.41%	-2.93	-2.78
Apr-01	122	140	87.14%	33.47%	84	104	80.77%	-1.25	-1.76
May-01	121	148	81.76%	38.62%	107	129	82.95%	0.25	-0.85
Jun-01	148	162	91.36%	28.10%	100	117	85.47%	-1.38	-1.84
Jul-01	134	158	84.81%	35.89%	63	79	79.75%	-0.91	-1.56
Aug-01	114	124	91.94%	27.23%	72	79	91.14%	-0.19	-1.12
Sep-01	113	118	95.76%	20.14%	57	62	91.94%	-0.9	-1.54



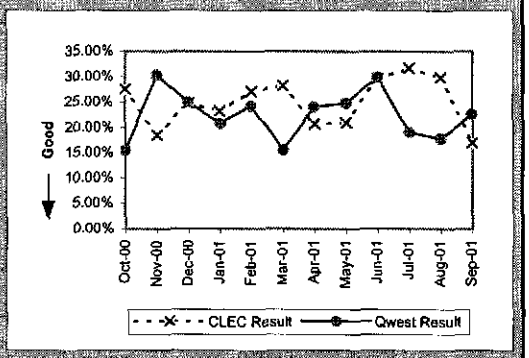
Mean Time to Restore (Hours:Minutes) (MR-6)-- Interval Zone One

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	683:40	127	5:23	18:15	643:54	110	5:51	-0.17	-1.1
Nov-00	763:26	141	5:25	20:23	250:46	99	2:32	2.1	0.27
Dec-00	329:40	109	3:01	8:59	931:02	88	10:35	-0.91	-1.56
Jan-01	3643:08	202	18:02	118:37	5285:29	163	32:26	-0.82	-1.5
Feb-01	296:19	144	2:03	2:50	455:20	99	4:36	-1.39	-1.84
Mar-01	456:07	156	2:55	8:26	456:35	116	3:56	-0.91	-1.55
Apr-01	430:35	140	3:05	6:14	714:06	104	6:52	-1.23	-1.75
May-01	543:49	148	3:40	10:12	386:04	129	3:00	1.08	-0.34
Jun-01	310:54	162	1:55	2:42	261:31	117	2:14	-0.96	-1.59
Jul-01	335:01	158	2:07	3:25	279:02	79	3:32	-1.08	-1.66
Aug-01	245:58	124	1:59	4:30	161:04	79	2:02	-0.18	-1.11
Sep-01	185:50	118	1:34	2:47	218:08	62	3:31	-0.8	-1.49



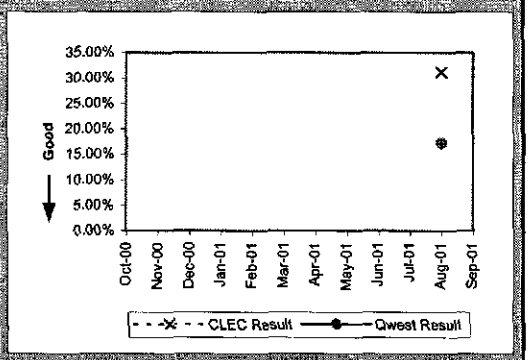
Repair Repeat Report Rate (Percent) (MR-7)-- Interval Zone One

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	35	127	27.56%	44.68%	17	110	15.45%	2.26	0.38
Nov-00	26	141	18.44%	38.78%	30	99	30.30%	-1.97	-2.2
Dec-00	27	109	24.77%	43.17%	22	88	25.00%	-0.04	-1.02
Jan-01	47	202	23.27%	42.25%	34	163	20.86%	0.54	-0.67
Feb-01	39	144	27.08%	44.44%	24	99	24.24%	0.48	-0.71
Mar-01	44	156	28.21%	45.00%	18	116	15.52%	2.48	0.51
Apr-01	29	140	20.71%	40.53%	25	104	24.04%	-0.6	-1.37
May-01	31	148	20.95%	40.69%	32	129	24.81%	-0.74	-1.45
Jun-01	48	162	29.63%	45.66%	35	117	29.91%	-0.05	-1.03
Jul-01	50	158	31.65%	46.51%	15	79	18.99%	2.03	0.24
Aug-01	37	124	29.84%	45.76%	14	79	17.72%	1.95	0.18
Sep-01	20	118	16.95%	37.52%	14	62	22.58%	-0.86	-1.52



Repair Repeat Report Rate (Percent) (MR-7*)-- Interval Zone One

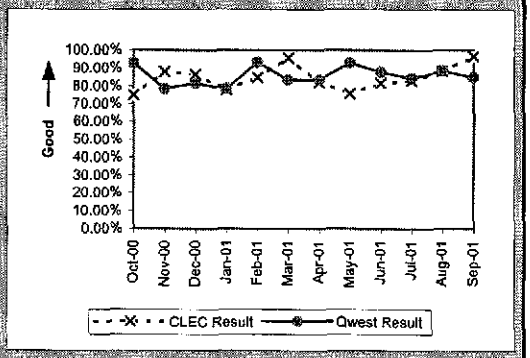
Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00									
Nov-00									
Dec-00									
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	29	93	31.18%	46.32%	10	58	17.24%	1.91	0.16
Sep-01									



Checklist #1 - Local Interconnection - LIS Repair

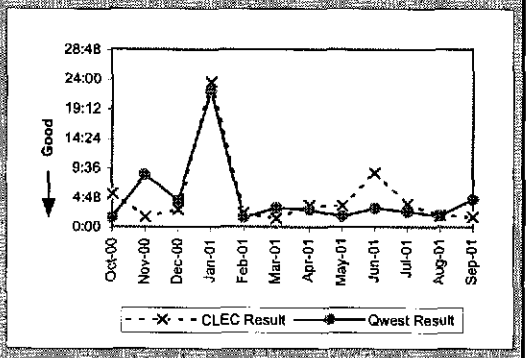
All Troubles Cleared within 4 hours (Percent) (MR-5)-- Interval Zone Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	36	48	75.00%	43.30%	52	56	92.86%	2.52	0.53
Nov-00	37	42	88.10%	32.38%	44	56	78.57%	-1.14	-1.69
Dec-00	26	30	86.67%	33.99%	40	49	81.63%	-0.56	-1.34
Jan-01	39	50	78.00%	41.42%	69	88	78.41%	0.05	-0.97
Feb-01	50	59	84.75%	35.95%	42	45	93.33%	1.33	-0.19
Mar-01	45	47	95.74%	20.18%	51	61	83.61%	-1.69	-2.03
Apr-01	32	39	82.05%	38.38%	66	79	83.54%	0.2	-0.88
May-01	53	70	75.71%	42.88%	66	71	92.96%	2.74	0.67
Jun-01	31	38	81.58%	38.77%	58	66	87.88%	0.85	-0.48
Jul-01	54	65	83.08%	37.50%	76	90	84.44%	0.22	-0.87
Aug-01	38	43	88.37%	32.06%	54	61	88.52%	0	-1
Sep-01	30	31	96.77%	17.67%	34	40	85.00%	-1.38	-1.84



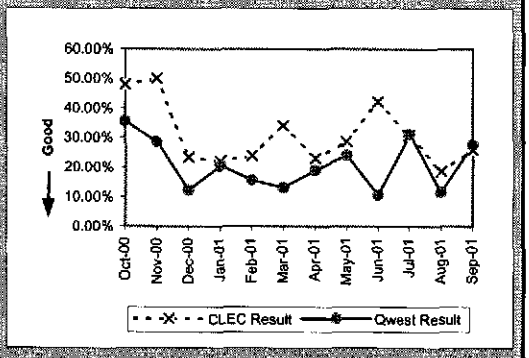
Mean Time to Restore (Hours:Minutes) (MR-6)-- Interval Zone Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	260:15	48	5:25	9:28	90:18	56	1:37	3.72	1.26
Nov-00	69:14	42	1:39	2:11	477:32	56	8:32	-1.25	-1.76
Dec-00	85:42	30	2:51	6:14	209:27	49	4:16	-0.53	-1.32
Jan-01	1176:37	50	23:32	101:45	1944:13	88	22:06	0.17	-0.9
Feb-01	135:33	59	2:18	2:28	68:42	45	1:32	1.24	-0.24
Mar-01	66:30	47	1:25	1:20	186:55	61	3:04	-1.13	-1.69
Apr-01	135:10	39	3:28	5:32	219:52	79	2:47	0.41	-0.75
May-01	239:15	70	3:25	5:08	119:20	71	1:41	2.88	0.75
Jun-01	333:30	38	8:47	34:24	199:49	66	3:02	1.26	-0.23
Jul-01	241:23	65	3:43	12:15	222:08	90	2:28	1.13	-0.31
Aug-01	85:31	43	1:59	2:41	112:16	61	1:50	0.49	-0.7
Sep-01	49:19	31	1:35	1:13	178:22	40	4:28	-0.75	-1.45



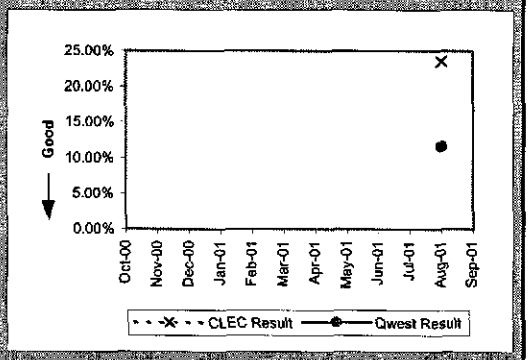
Repair Repeat Report Rate (Percent) (MR-7)-- Interval Zone Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	23	48	47.92%	49.96%	20	56	35.71%	1.27	-0.22
Nov-00	21	42	50.00%	50.00%	16	56	28.57%	2.19	0.33
Dec-00	7	30	23.33%	42.30%	6	49	12.24%	1.24	-0.24
Jan-01	11	50	22.00%	41.42%	18	88	20.45%	0.21	-0.87
Feb-01	14	59	23.73%	42.54%	7	45	15.56%	1	-0.39
Mar-01	16	47	34.04%	47.39%	8	61	13.11%	2.54	0.55
Apr-01	9	39	23.08%	42.13%	15	79	18.99%	0.51	-0.69
May-01	20	70	28.57%	45.18%	17	71	23.94%	0.61	-0.63
Jun-01	16	38	42.11%	49.37%	7	66	10.61%	3.58	1.18
Jul-01	20	65	30.77%	46.15%	28	90	31.11%	-0.05	-1.03
Aug-01	8	43	18.60%	38.91%	7	61	11.48%	0.99	-0.4
Sep-01	8	31	25.81%	43.76%	11	40	27.50%	-0.16	-1.1



Repair Repeat Report Rate (Percent) (MR-7*)-- Interval Zone Two

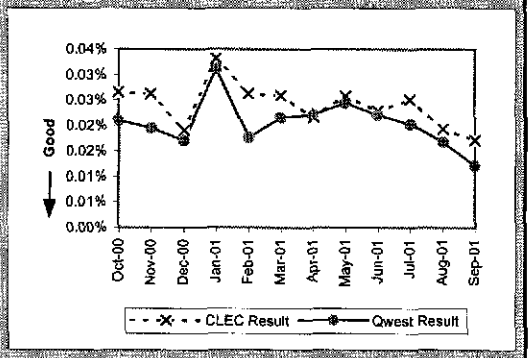
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00									
Nov-00									
Dec-00									
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	8	34	23.53%	42.42%	5	43	11.63%	1.34	-0.18
Sep-01									



Checklist #1 - Local Interconnection - LIS Repair

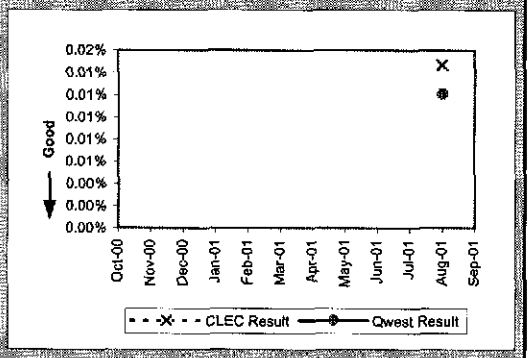
Trouble Rate (Percent) (MR-8)-- Interval Zone One and Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	175	656982	0.03%	1.63%	166	789636	0.02%	2.32	0.41
Nov-00	183	697014	0.03%	1.62%	155	795877	0.02%	2.96	0.8
Dec-00	139	727515	0.02%	1.38%	137	800399	0.02%	0.94	-0.43
Jan-01	252	758790	0.03%	1.82%	251	806459	0.03%	0.74	-0.55
Feb-01	203	770754	0.03%	1.62%	144	812372	0.02%	4.07	1.47
Mar-01	203	784935	0.03%	1.61%	177	820683	0.02%	1.85	0.13
Apr-01	179	825171	0.02%	1.47%	183	826420	0.02%	-0.19	-1.12
May-01	218	846257	0.03%	1.60%	200	821225	0.02%	0.58	-0.65
Jun-01	200	872587	0.02%	1.51%	183	827477	0.02%	0.35	-0.79
Jul-01	223	889073	0.03%	1.58%	169	830632	0.02%	2.18	0.32
Aug-01	167	865548	0.02%	1.39%	140	832725	0.02%	1.25	-0.24
Sep-01	149	866997	0.02%	1.31%	102	838820	0.01%	2.98	0.81



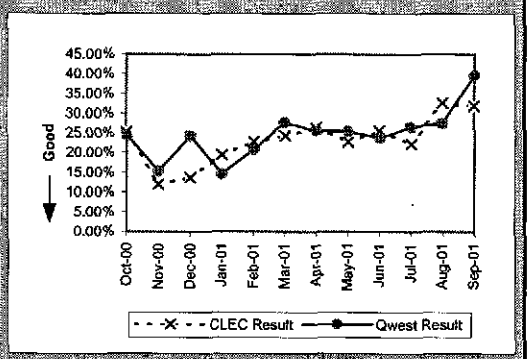
Trouble Rate (Percent) (MR-8*)-- Interval Zone One and Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00									
Nov-00									
Dec-00									
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	127	865548	0.01%	1.21%	101	832725	0.01%	1.5	-0.09
Sep-01									



Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10)-- Interval Zone One and Two

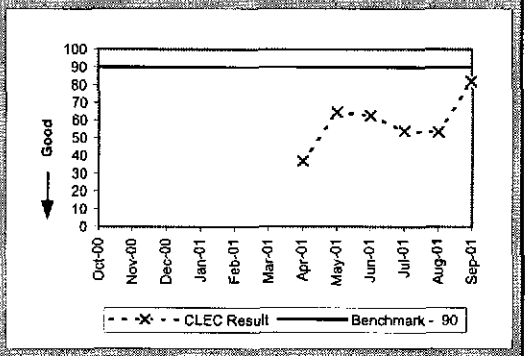
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	59	234	25.21%	43.42%	54	220	24.55%	0.16	-0.9
Nov-00	25	208	12.02%	32.52%	28	183	15.30%	-0.9	-1.55
Dec-00	22	161	13.66%	34.35%	44	181	24.31%	-2.29	-2.39
Jan-01	61	313	19.49%	39.61%	43	294	14.63%	1.59	-0.04
Feb-01	60	263	22.81%	41.96%	38	182	20.88%	0.48	-0.71
Mar-01	65	268	24.25%	42.86%	68	245	27.76%	-0.88	-1.54
Apr-01	64	243	26.34%	44.05%	63	246	25.61%	0.18	-0.89
May-01	64	282	22.70%	41.89%	68	268	25.37%	-0.72	-1.44
Jun-01	69	269	25.65%	43.67%	57	240	23.75%	0.49	-0.7
Jul-01	64	287	22.30%	41.63%	61	230	26.52%	-1.08	-1.66
Aug-01	81	248	32.66%	46.90%	53	193	27.46%	1.17	-0.29
Sep-01	70	219	31.96%	46.63%	67	169	39.65%	-1.53	-1.93



Checklist #1 - Collocation

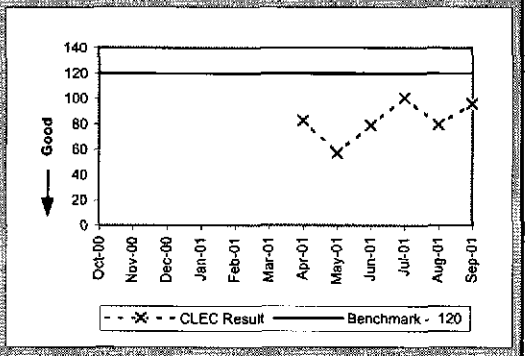
Scheduled Interval 90 Calender Days or Less (Average Days) (CP-1A)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	CLEC Std Dev
Oct-00				
Nov-00				
Dec-00				
Jan-01				
Feb-01				
Mar-01				
Apr-01	37	1	37.00	
May-01	194	3	64.67	7.09
Jun-01	188	3	62.67	8.08
Jul-01	216	4	54.00	13.44
Aug-01	107	2	53.50	16.26
Sep-01	164	2	82.00	1.41



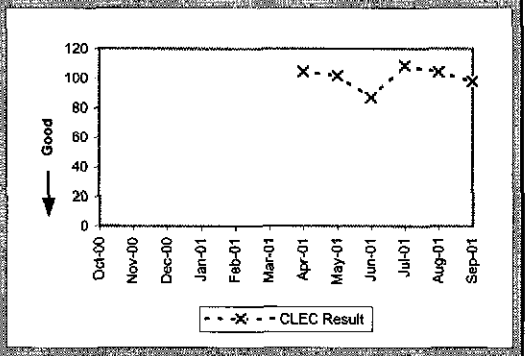
Scheduled Interval 91 to 120 Calendar Days (Average Days) (CP-1B)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	CLEC Std Dev
Oct-00				
Nov-00				
Dec-00				
Jan-01				
Feb-01				
Mar-01				
Apr-01	414	5	82.80	24.59
May-01	514	9	57.11	31.69
Jun-01	395	5	79.00	13.93
Jul-01	806	8	100.75	11.09
Aug-01	874	11	79.45	16.66
Sep-01	384	4	96.00	17.57



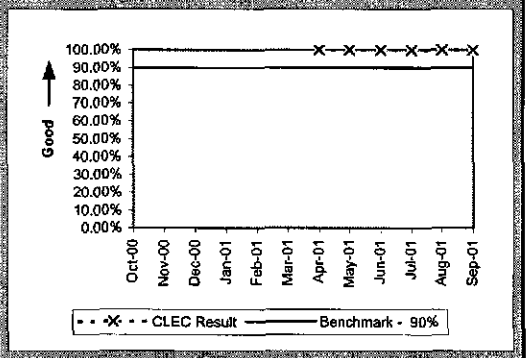
Scheduled Interval 121 to 150 Calendar Days (Average Days) (CP-1C)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	CLEC Std Dev
Oct-00				
Nov-00				
Dec-00				
Jan-01				
Feb-01				
Mar-01				
Apr-01	3443	33	104.33	22.67
May-01	1424	14	101.71	32.44
Jun-01	1304	15	86.93	26.33
Jul-01	2604	24	108.50	18.44
Aug-01	3228	31	104.13	26.24
Sep-01	783	8	97.88	27.04



Non-Forcasted & Late Collocations (Percent) (CP-2B)-- Interval Zone One and Two

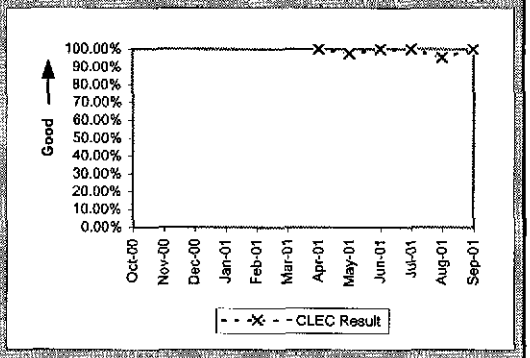
Date	CLEC Num	CLEC Denom	CLEC Result	CLEC Std Dev
Oct-00				
Nov-00				
Dec-00				
Jan-01				
Feb-01				
Mar-01				
Apr-01	6	6	100.00%	0.00%
May-01	12	12	100.00%	0.00%
Jun-01	8	8	100.00%	0.00%
Jul-01	12	12	100.00%	0.00%
Aug-01	13	13	100.00%	0.00%
Sep-01	6	6	100.00%	0.00%



Checklist #1 - Collocation

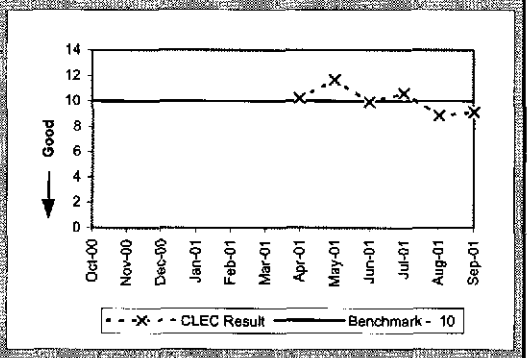
Collocations with Intervals Longer than 120 Days (Percent) (CP-2C)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	CLEC Std Dev
Oct-00				
Nov-00				
Dec-00				
Jan-01				
Feb-01				
Mar-01				
Apr-01	78	78	100.00%	0.00%
May-01	39	40	97.50%	15.61%
Jun-01	26	26	100.00%	0.00%
Jul-01	39	39	100.00%	0.00%
Aug-01	41	43	95.35%	21.06%
Sep-01	21	21	100.00%	0.00%



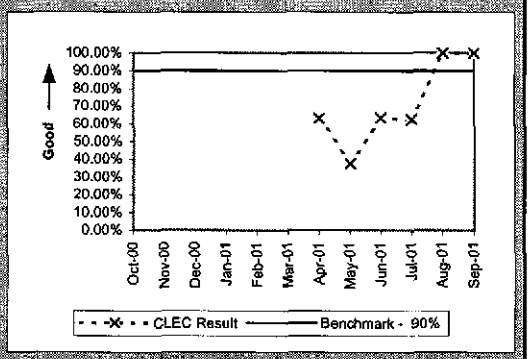
Collocation Feasibility Study Interval (Average Days) (CP-3)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	CLEC Std Dev
Oct-00				
Nov-00				
Dec-00				
Jan-01				
Feb-01				
Mar-01				
Apr-01	480	47	10.21	1.77
May-01	514	44	11.68	2.07
Jun-01	367	37	9.92	1.82
Jul-01	340	32	10.62	1.86
Aug-01	407	46	8.85	0.87
Sep-01	374	41	9.12	0.95



Collocation Feasibility Study Commitments Met (Percent) (CP-4)-- Interval Zone One and Two

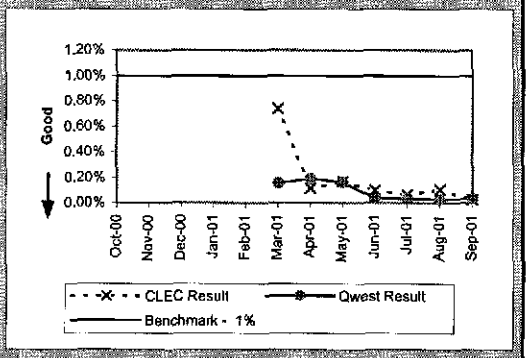
Date	CLEC Num	CLEC Denom	CLEC Result	CLEC Std Dev
Oct-00				
Nov-00				
Dec-00				
Jan-01				
Feb-01				
Mar-01				
Apr-01	36	57	63.16%	48.24%
May-01	18	48	37.50%	48.41%
Jun-01	26	41	63.41%	48.17%
Jul-01	25	40	62.50%	48.41%
Aug-01	50	50	100.00%	0.00%
Sep-01	47	47	100.00%	0.00%



Checklist #1 - Trunk Blocking

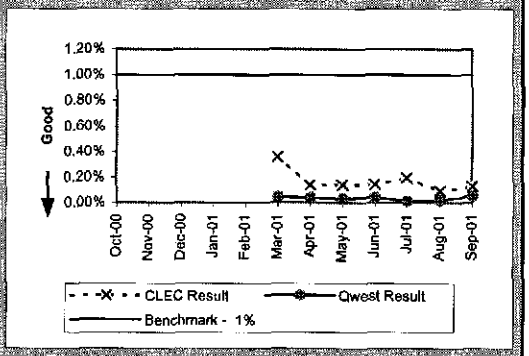
Trunk Blockage to Qwest Tandem Offices (Percent) (NI-1A)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00									
Nov-00									
Dec-00									
Jan-01									
Feb-01									
Mar-01	890.38	120272	0.74%	4.54%	378.49	244635	0.15%	117.15	70.22
Apr-01	138.92	121100	0.11%	1.49%	464.05	244919	0.19%	-11.1	-7.75
May-01	216.67	127726	0.17%	1.40%	391.59	236573	0.17%	0.82	-0.5
Jun-01	129.95	131250	0.10%	0.55%	84.07	236577	0.04%	77.9	46.36
Jul-01	86.52	132714	0.07%	0.58%	82.18	239137	0.03%	25.8	14.69
Aug-01	129.77	122898	0.11%	2.17%	71.46	253345	0.03%	69.72	41.38
Sep-01	33.88	124410	0.03%	0.20%	84.8	256225	0.03%	-4.62	-3.81



Trunk Blockage to Qwest End Offices (Percent) (NI-1B)-- Interval Zone One and Two

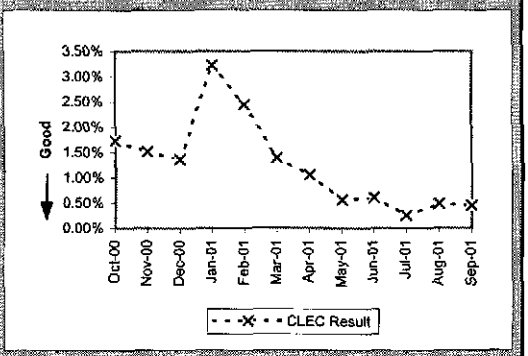
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00									
Nov-00									
Dec-00									
Jan-01									
Feb-01									
Mar-01	202.97	56349	0.36%	2.12%	161.57	359986	0.04%	193.78	116.81
Apr-01	79.93	57069	0.14%	1.45%	144.23	367005	0.04%	64.47	38.2
May-01	83.52	59398	0.14%	0.77%	111.02	372388	0.03%	103.68	62.03
Jun-01	88.56	62482	0.14%	0.72%	159.75	381206	0.04%	50.06	29.43
Jul-01	118.35	60418	0.20%	0.81%	43.54	391648	0.01%	254.9	153.97
Aug-01	50.6	55258	0.09%	1.03%	72.27	395546	0.02%	68.5	40.64
Sep-01	82.5	64626	0.13%	1.10%	205.03	395719	0.05%	33.17	19.16



Checklist #1 - Trunk Blocking

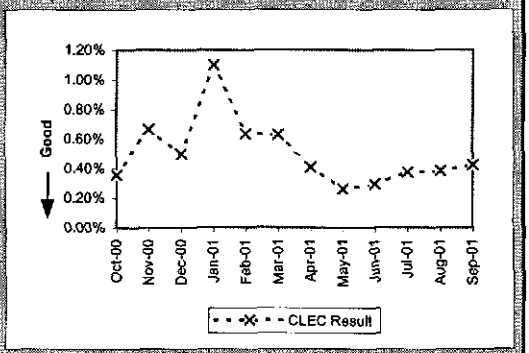
Trunk Blockage to Qwest Tandem Offices (Percent) (NI-1C)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	CLEC Std Dev
Oct-00	1787.96	103304	1.73%	8.14%
Nov-00	1653.7	108920	1.52%	8.14%
Dec-00	1601.98	117968	1.36%	6.62%
Jan-01	3734.86	116096	3.22%	10.87%
Feb-01	2975.34	121980	2.44%	8.61%
Mar-01	1703.82	122840	1.39%	6.46%
Apr-01	1336.73	126764	1.05%	5.84%
May-01	731.94	130222	0.56%	3.78%
Jun-01	809.97	134826	0.60%	4.57%
Jul-01	345.75	134466	0.26%	2.19%
Aug-01	614.08	126258	0.49%	3.55%
Sep-01	579.92	128898	0.45%	3.71%



Trunk Blockage to Qwest End Offices (Percent) (NI-1D)-- Interval Zone One and Two

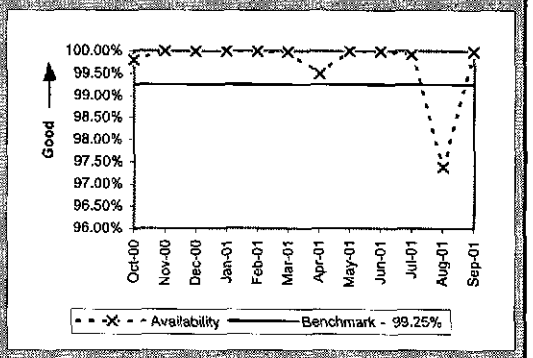
Date	CLEC Num	CLEC Denom	CLEC Result	CLEC Std Dev
Oct-00	137.19	38108	0.36%	1.21%
Nov-00	271.43	40796	0.67%	2.68%
Dec-00	220.73	44306	0.50%	2.81%
Jan-01	544.99	49567	1.10%	5.04%
Feb-01	318.35	50151	0.63%	3.63%
Mar-01	360.8	57309	0.63%	3.53%
Apr-01	240.49	58365	0.41%	2.99%
May-01	157.77	60262	0.26%	1.56%
Jun-01	187.91	63682	0.30%	2.03%
Jul-01	238	63106	0.38%	1.72%
Aug-01	219.92	57130	0.38%	3.47%
Sep-01	286.17	67218	0.43%	2.87%



Checklist #2 - Gateway Availability

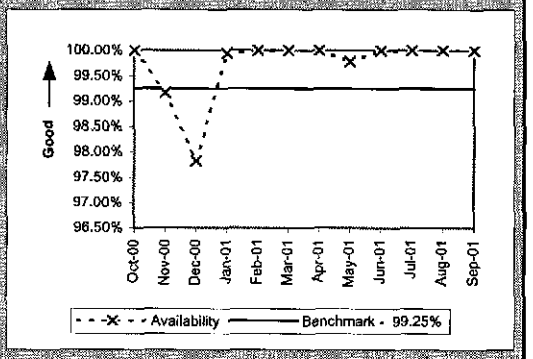
Gateway Availability - IMA-GUI (Percent) All (GA-1 A)-- Interval Zone One and Two

Date	Availability
Oct-00	99.81%
Nov-00	100.00%
Dec-00	100.00%
Jan-01	100.00%
Feb-01	100.00%
Mar-01	99.98%
Apr-01	99.49%
May-01	100.00%
Jun-01	100.00%
Jul-01	99.92%
Aug-01	97.38%
Sep-01	99.99%



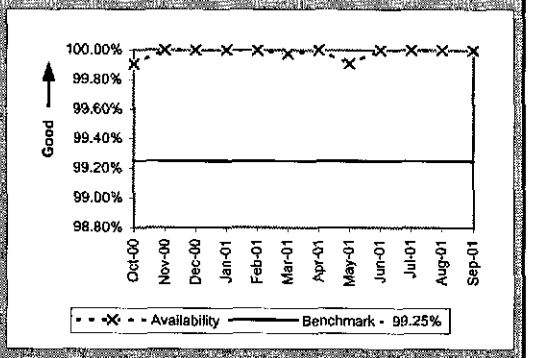
Gateway Availability - IMA-GUI (Percent) Fetch-n-Stuff (GA-1 B)-- Interval Zone One and Two

Date	Availability
Oct-00	100.00%
Nov-00	99.16%
Dec-00	97.83%
Jan-01	99.94%
Feb-01	100.00%
Mar-01	100.00%
Apr-01	100.00%
May-01	99.78%
Jun-01	100.00%
Jul-01	100.00%
Aug-01	100.00%
Sep-01	100.00%



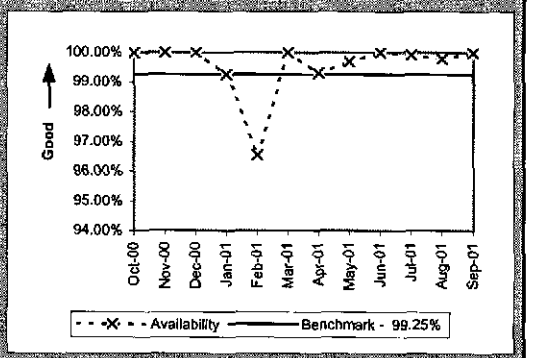
Gateway Availability - IMA-GUI (Percent) Data Arbiter (GA-1 C)-- Interval Zone One and Two

Date	Availability
Oct-00	99.91%
Nov-00	100.00%
Dec-00	100.00%
Jan-01	100.00%
Feb-01	100.00%
Mar-01	99.98%
Apr-01	100.00%
May-01	99.91%
Jun-01	100.00%
Jul-01	100.00%
Aug-01	100.00%
Sep-01	100.00%



Gateway Availability - IMA-EDI (Percent) Default (GA-2)-- Interval Zone One and Two

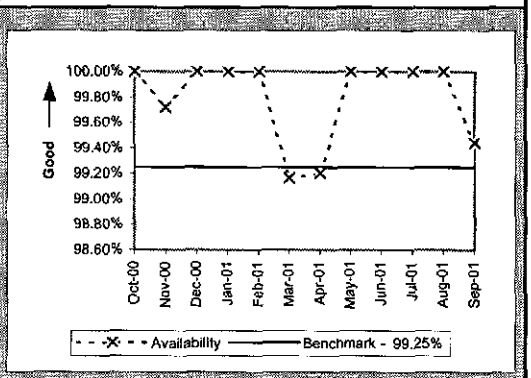
Date	Availability
Oct-00	100.00%
Nov-00	100.00%
Dec-00	100.00%
Jan-01	99.25%
Feb-01	96.54%
Mar-01	100.00%
Apr-01	99.30%
May-01	99.69%
Jun-01	100.00%
Jul-01	99.92%
Aug-01	99.79%
Sep-01	99.99%



Checklist #2 - Gateway Availability

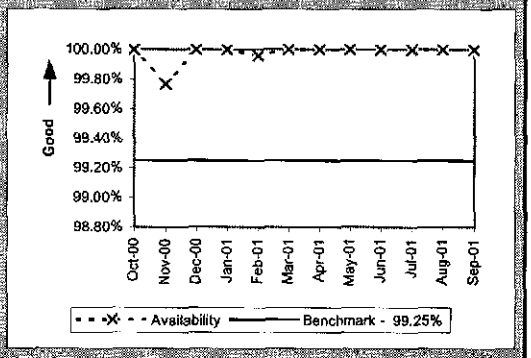
Gateway Availability - EB-TA (Percent) Default (GA-3)-- Interval Zone One and Two

Date	Availability
Oct-00	100.00%
Nov-00	99.72%
Dec-00	100.00%
Jan-01	100.00%
Feb-01	100.00%
Mar-01	99.17%
Apr-01	99.20%
May-01	100.00%
Jun-01	100.00%
Jul-01	100.00%
Aug-01	100.00%
Sep-01	99.44%



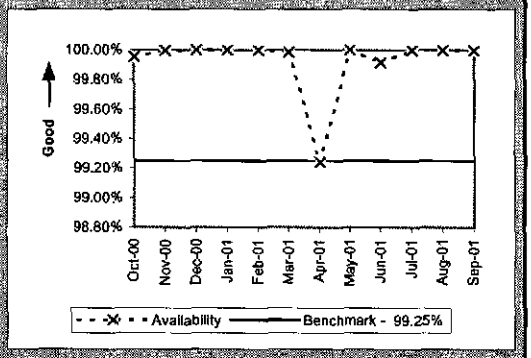
System Availability - EXACT (Percent) Default (GA-4)-- Interval Zone One and Two

Date	Availability
Oct-00	100.00%
Nov-00	99.77%
Dec-00	100.00%
Jan-01	100.00%
Feb-01	99.96%
Mar-01	100.00%
Apr-01	100.00%
May-01	100.00%
Jun-01	100.00%
Jul-01	100.00%
Aug-01	100.00%
Sep-01	100.00%



Gateway Availability - GUI - Repair (Percent) Default (GA-6)-- Interval Zone One and Two

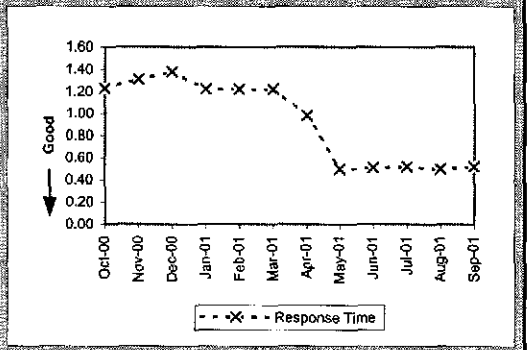
Date	Availability
Oct-00	99.95%
Nov-00	100.00%
Dec-00	100.00%
Jan-01	100.00%
Feb-01	100.00%
Mar-01	99.99%
Apr-01	99.24%
May-01	100.00%
Jun-01	99.92%
Jul-01	100.00%
Aug-01	100.00%
Sep-01	100.00%



Checklist #2 - Preorder Response Times - IMA

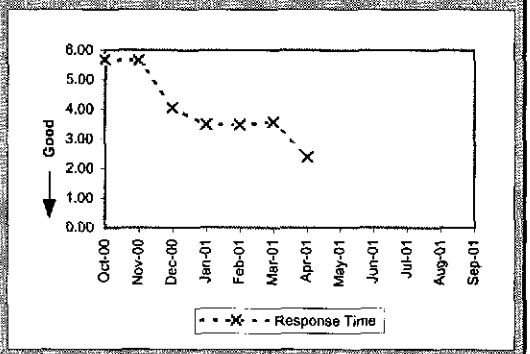
Pre-Order Response Times (Appt. Scheduler) (Avg Sec) IMA Request (PO-1 A-1(a))

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Oct-00	1073.79	873	1.23	0.01
Nov-00	1101.71	841	1.31	0.33
Dec-00	1512.48	1096	1.38	0.37
Jan-01	2176.48	1784	1.22	0.01
Feb-01	1939.8	1590	1.22	0.01
Mar-01	2069.12	1696	1.22	0.01
Apr-01	1538.6	1570	0.98	0.35
May-01	1007.5	2015	0.50	0.09
Jun-01	964.92	1892	0.51	0.14
Jul-01	902.2	1735	0.52	0.09
Aug-01	1187.5	2375	0.50	0.09
Sep-01	1100.84	2117	0.52	0.14



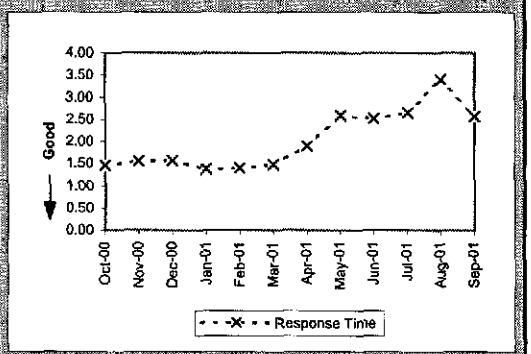
Pre-Order Response Times (Appt. Scheduler) (Avg Sec) IMA Response (PO-1 A-1(b))

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Oct-00	4967.37	873	5.69	4.24
Nov-00	4760.06	841	5.66	3.03
Dec-00	4449.76	1096	4.06	2.04
Jan-01	6244	1784	3.50	1.36
Feb-01	5549.1	1590	3.49	1.03
Mar-01	6071.68	1696	3.58	1.54
Apr-01	3768	1570	2.40	2.00
May-01				
Jun-01				
Jul-01				
Aug-01				
Sep-01				



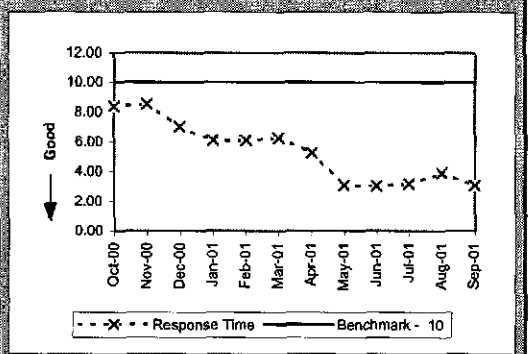
Pre-Order Response Times (Appt. Scheduler) (Avg Sec) IMA Accept (PO-1 A-1(c))

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Oct-00	1274.58	873	1.46	0.75
Nov-00	1311.96	841	1.56	1.08
Dec-00	1720.72	1096	1.57	1.23
Jan-01	2461.92	1784	1.38	0.57
Feb-01	2226	1590	1.40	0.74
Mar-01	2510.08	1696	1.48	1.41
Apr-01	2967.3	1570	1.89	1.45
May-01	5218.85	2015	2.59	2.18
Jun-01	4767.84	1892	2.52	0.96
Jul-01	4597.75	1735	2.65	1.47
Aug-01	8075	2375	3.40	3.20
Sep-01	5440.69	2117	2.57	0.56



Pre-Order Response Times (Appt. Scheduler) (Avg Sec) IMA Aggregate (PO-1 A-1 Total)

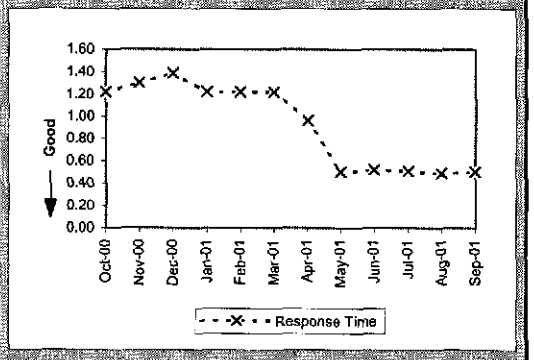
Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Oct-00	7315.74	873	8.38	
Nov-00	7173.73	841	8.53	
Dec-00	7682.96	1096	7.01	
Jan-01	10882.4	1784	6.10	
Feb-01	9714.9	1590	6.11	
Mar-01	10650.88	1696	6.28	
Apr-01	8273.9	1570	5.27	
May-01	6226.35	2015	3.09	
Jun-01	5732.76	1892	3.03	
Jul-01	5499.95	1735	3.17	
Aug-01	9262.5	2375	3.90	
Sep-01	6541.53	2117	3.09	



Checklist #2 - Preorder Response Times - IMA

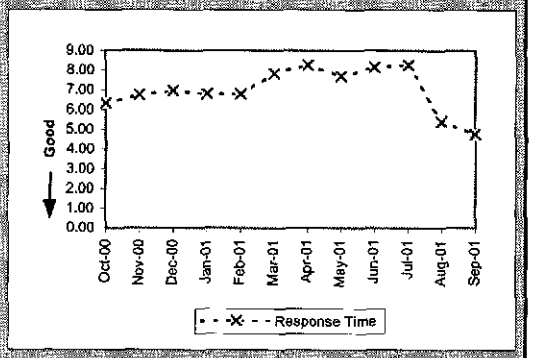
Pre-Order Response Times (Service Availability) (Avg Sec) IMA Request (PO-1 A-2(a))

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Oct-00	1313.94	1077	1.22	0.01
Nov-00	1328.6	1022	1.30	0.32
Dec-00	1758.35	1265	1.39	0.37
Jan-01	2780.38	2279	1.22	0.01
Feb-01	2455.86	2013	1.22	0.01
Mar-01	2605.92	2136	1.22	0.01
Apr-01	1923.84	2004	0.96	0.37
May-01	1436.5	2873	0.50	0.08
Jun-01	1469	2825	0.52	0.19
Jul-01	1386.18	2718	0.51	0.09
Aug-01	1666	3400	0.49	0.06
Sep-01	1635	3270	0.50	0.17



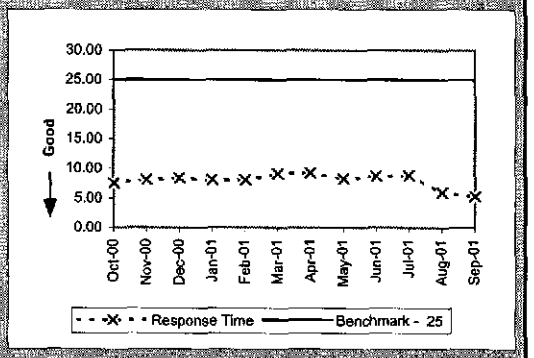
Pre-Order Response Times (Service Availability) (Avg Sec) IMA Response (PO-1 A-2(b))

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Oct-00	6817.41	1077	6.33	1.62
Nov-00	6898.5	1022	6.75	2.00
Dec-00	8829.7	1265	6.98	4.00
Jan-01	15542.78	2279	6.82	1.72
Feb-01	13688.4	2013	6.80	2.48
Mar-01	16767.6	2136	7.85	3.17
Apr-01	16573.08	2004	8.27	3.18
May-01	22150.83	2873	7.71	1.82
Jun-01	23052	2825	8.16	2.59
Jul-01	22477.86	2718	8.27	2.14
Aug-01	18394	3400	5.41	2.96
Sep-01	15565.2	3270	4.76	2.64



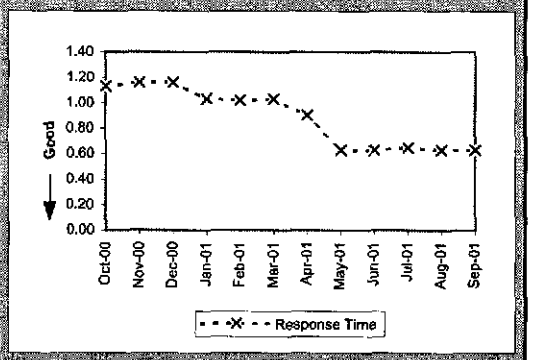
Pre-Order Response Times (Service Availability) (Avg Sec) IMA Aggregate (PO-1 A-2 Total)

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Oct-00	8131.35	1077	7.55	
Nov-00	8227.1	1022	8.05	
Dec-00	10588.05	1265	8.37	
Jan-01	18323.16	2279	8.04	
Feb-01	16144.26	2013	8.02	
Mar-01	19373.52	2136	9.07	
Apr-01	18496.92	2004	9.23	
May-01	23587.33	2873	8.21	
Jun-01	24521	2825	8.68	
Jul-01	23864.04	2718	8.78	
Aug-01	20060	3400	5.90	
Sep-01	17200.2	3270	5.26	



Pre-Order Response Times (Facility Check) (Avg Sec) IMA Request (PO-1 A-3(a))

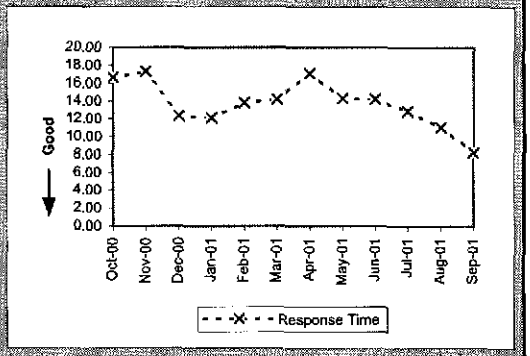
Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Oct-00	268.94	238	1.13	0.01
Nov-00	283.04	244	1.16	0.25
Dec-00	445.44	384	1.16	0.34
Jan-01	451.14	438	1.03	0.05
Feb-01	409.02	401	1.02	0.01
Mar-01	473.8	460	1.03	0.05
Apr-01	378	420	0.90	0.22
May-01	298.62	474	0.63	0.44
Jun-01	272.16	432	0.63	0.13
Jul-01	251.55	387	0.65	0.07
Aug-01	341.46	542	0.63	0.05
Sep-01	304.29	483	0.63	0.06



Checklist #2 - Preorder Response Times - IMA

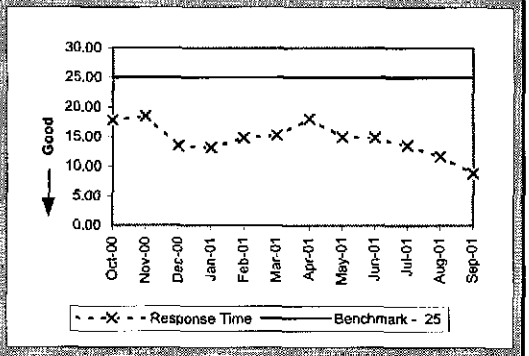
Pre-Order Response Times (Facility Check) (Avg Sec) IMA Response (PO-1 A-3(b))

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Oct-00	3962.7	238	16.65	4.94
Nov-00	4230.96	244	17.34	4.58
Dec-00	4738.56	384	12.34	3.73
Jan-01	5326.08	438	12.16	5.38
Feb-01	5545.83	401	13.83	2.75
Mar-01	6545.8	460	14.23	10.50
Apr-01	7198.8	420	17.14	10.11
May-01	6797.16	474	14.34	2.95
Jun-01	6156	432	14.25	5.95
Jul-01	4992.3	387	12.90	3.63
Aug-01	6005.36	542	11.08	7.05
Sep-01	3994.41	483	8.27	2.86



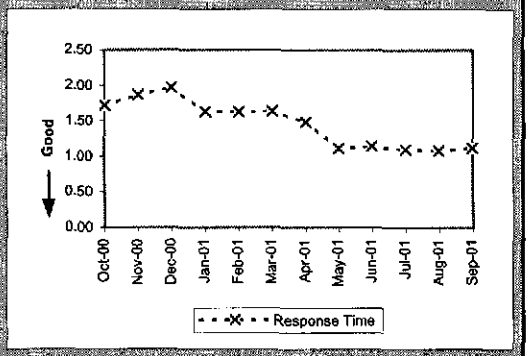
Pre-Order Response Times (Facility Check) (Avg Sec) IMA Aggregate (PO-1 A-3 Total)

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Oct-00	4231.64	238	17.78	
Nov-00	4514	244	18.50	
Dec-00	5184	384	13.50	
Jan-01	5777.22	438	13.19	
Feb-01	5954.85	401	14.85	
Mar-01	7019.6	460	15.26	
Apr-01	7576.8	420	18.04	
May-01	7095.78	474	14.97	
Jun-01	6428.16	432	14.88	
Jul-01	5243.85	387	13.55	
Aug-01	6346.82	542	11.71	
Sep-01	4298.7	483	8.90	



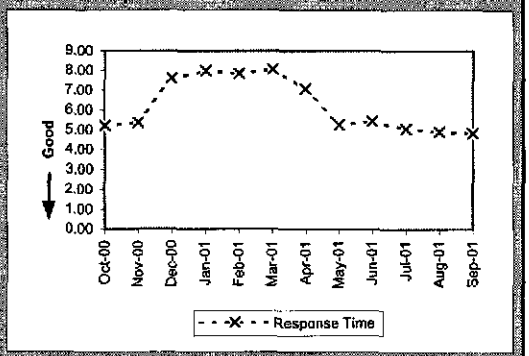
Pre-Order Response Times (Address Validation) (Avg Sec) IMA Request (PO-1 A-4(a))

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Oct-00	3030.64	1762	1.72	0.46
Nov-00	3182.74	1702	1.87	0.69
Dec-00	4456.14	2262	1.97	0.73
Jan-01	5763.68	3536	1.63	0.28
Feb-01	5157.32	3164	1.63	0.28
Mar-01	5971.24	3641	1.64	0.30
Apr-01	5058.55	3395	1.49	0.39
May-01	4642.02	4182	1.11	0.17
Jun-01	4594.2	4030	1.14	0.25
Jul-01	4216.3	3833	1.10	0.18
Aug-01	5564.16	5152	1.08	0.16
Sep-01	5418.56	4838	1.12	0.21



Pre-Order Response Times (Address Validation) (Avg Sec) IMA Response (PO-1 A-4(b))

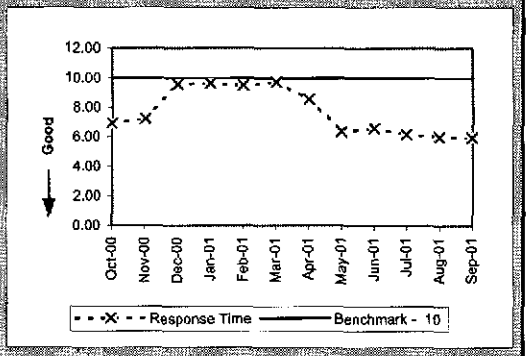
Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Oct-00	9180.02	1762	5.21	2.17
Nov-00	9139.74	1702	5.37	6.46
Dec-00	17213.82	2262	7.61	2.75
Jan-01	28323.36	3536	8.01	2.77
Feb-01	24900.68	3164	7.87	2.62
Mar-01	29419.28	3641	8.08	3.54
Apr-01	24070.55	3395	7.09	4.52
May-01	22039.14	4182	5.27	2.90
Jun-01	21963.5	4030	5.45	3.19
Jul-01	19394.98	3833	5.06	4.32
Aug-01	25347.84	5152	4.92	2.88
Sep-01	23367.54	4838	4.83	2.84



Checklist #2 - Preorder Response Times - IMA

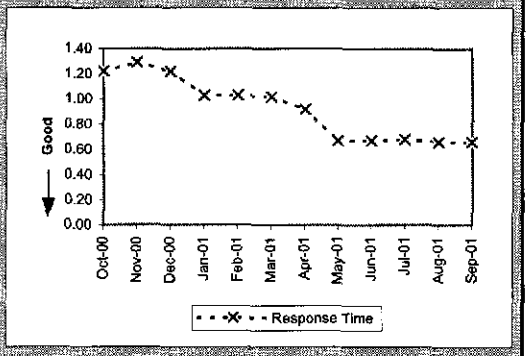
Pre-Order Response Times (Address Validation) (Avg Sec) IMA Aggregate (PO-1 A-4 Total)

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Oct-00	12210.66	1762	6.93	
Nov-00	12322.48	1702	7.24	
Dec-00	21669.96	2262	9.58	
Jan-01	34087.04	3536	9.64	
Feb-01	30058	3164	9.50	
Mar-01	35390.52	3641	9.72	
Apr-01	29129.1	3395	8.58	
May-01	26681.16	4182	6.38	
Jun-01	26557.7	4030	6.59	
Jul-01	23611.28	3833	6.16	
Aug-01	30912	5152	6.00	
Sep-01	28786.1	4838	5.95	



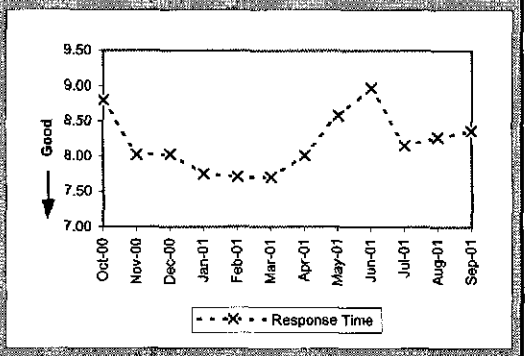
Pre-Order Response Times (Get CSR) (Avg Sec) IMA Request (PO-1 A-5(a))

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Oct-00	257.42	211	1.22	0.01
Nov-00	308.31	239	1.29	0.27
Dec-00	433.1	355	1.22	0.43
Jan-01	379.04	368	1.03	0.15
Feb-01	381.1	370	1.03	0.12
Mar-01	467.16	458	1.02	0.07
Apr-01	385.48	419	0.92	0.26
May-01	298.82	446	0.67	0.08
Jun-01	284.75	425	0.67	0.12
Jul-01	261.8	385	0.68	0.08
Aug-01	372.9	565	0.66	0.05
Sep-01	331.32	502	0.66	0.05



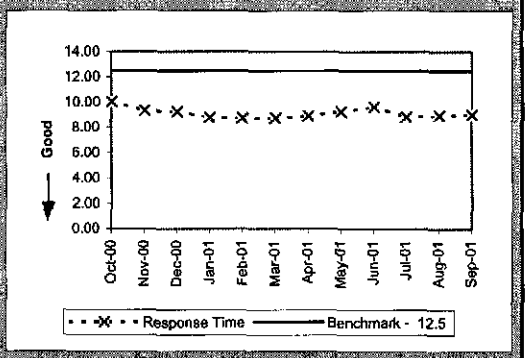
Pre-Order Response Times (Get CSR) (Avg Sec) IMA Response (PO-1 A-5(b))

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Oct-00	1856.8	211	8.80	5.22
Nov-00	1916.78	239	8.02	3.65
Dec-00	2850.65	355	8.03	2.51
Jan-01	2852	368	7.75	2.44
Feb-01	2852.7	370	7.71	2.29
Mar-01	3526.6	458	7.70	1.92
Apr-01	3356.19	419	8.01	3.05
May-01	3826.68	446	8.58	2.78
Jun-01	3812.25	425	8.97	2.39
Jul-01	3137.75	385	8.15	1.36
Aug-01	4672.55	565	8.27	2.12
Sep-01	4196.72	502	8.36	3.50



Pre-Order Response Times (Get CSR) (Avg Sec) IMA Aggregate (PO-1 A-5 Total)

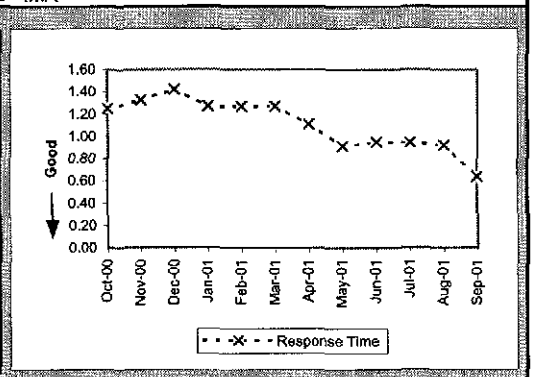
Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Oct-00	2114.22	211	10.02	
Nov-00	2225.09	239	9.31	
Dec-00	3283.75	355	9.25	
Jan-01	3231.04	368	8.78	
Feb-01	3233.8	370	8.74	
Mar-01	3993.76	458	8.72	
Apr-01	3741.67	419	8.93	
May-01	4125.5	446	9.25	
Jun-01	4097	425	9.64	
Jul-01	3399.55	385	8.83	
Aug-01	5045.45	565	8.93	
Sep-01	4528.04	502	9.02	



Checklist #2 - Preorder Response Times - IMA

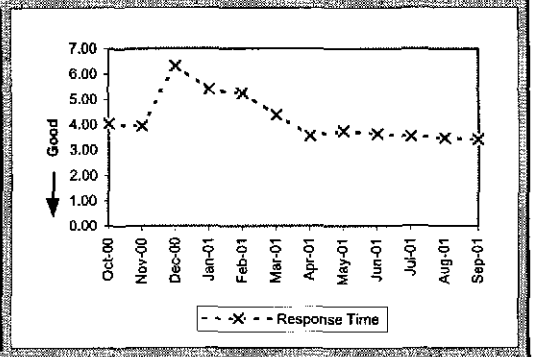
Pre-Order Response Times (TN Reservation) (Avg Sec) IMA Request (PO-1 A-6(a))

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Oct-00	820	656	1.25	0.01
Nov-00	829.92	624	1.33	0.35
Dec-00	1208.42	851	1.42	0.36
Jan-01	1722.12	1356	1.27	0.01
Feb-01	1487.17	1171	1.27	0.01
Mar-01	1744.98	1374	1.27	0.01
Apr-01	2738.37	2467	1.11	0.28
May-01	5862.22	6442	0.91	0.18
Jun-01	6193.05	6519	0.95	0.18
Jul-01	7121.44	7576	0.94	0.16
Aug-01	9027.04	9812	0.92	0.17
Sep-01	926.72	1448	0.64	0.09



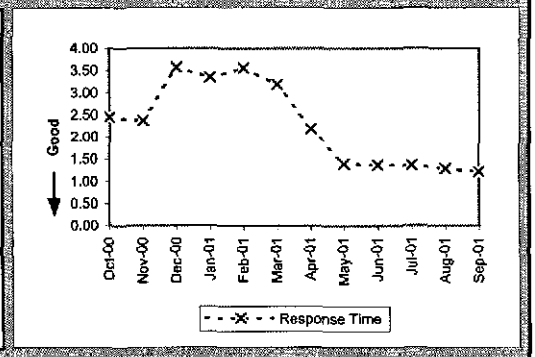
Pre-Order Response Times (TN Reservation) (Avg Sec) IMA Response (PO-1 A-6(b))

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Oct-00	2650.24	656	4.04	1.69
Nov-00	2464.8	624	3.95	1.40
Dec-00	5369.81	851	6.31	3.92
Jan-01	7308.84	1356	5.39	2.16
Feb-01	6136.04	1171	5.24	2.23
Mar-01	6045.6	1374	4.40	2.52
Apr-01	8807.19	2467	3.57	2.44
May-01	24157.5	6442	3.75	2.10
Jun-01	23729.16	6519	3.64	1.95
Jul-01	26819.04	7576	3.54	1.32
Aug-01	34047.64	9812	3.47	1.42
Sep-01	4952.16	1448	3.42	1.31



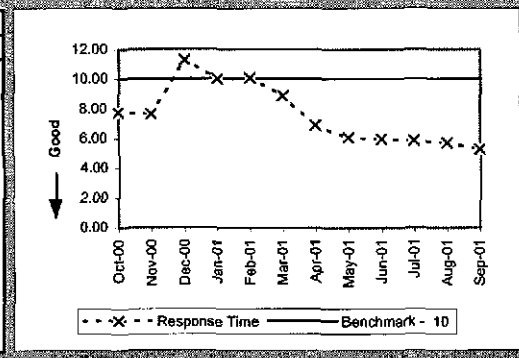
Pre-Order Response Times (TN Reservation) (Avg Sec) IMA Accept (PO-1 A-6(c))

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Oct-00	1613.76	656	2.46	1.26
Nov-00	1478.88	624	2.37	0.87
Dec-00	3038.07	851	3.57	3.52
Jan-01	4529.04	1356	3.34	2.20
Feb-01	4168.76	1171	3.56	0.89
Mar-01	4383.06	1374	3.19	1.55
Apr-01	5402.73	2467	2.19	1.81
May-01	9018.8	6442	1.40	1.35
Jun-01	8931.03	6519	1.37	1.79
Jul-01	10303.36	7576	1.36	0.99
Aug-01	12657.48	9812	1.29	0.70
Sep-01	1766.56	1448	1.22	0.62



Pre-Order Response Times (TN Reservation) (Avg Sec) IMA Aggregate (PO-1 A-6 Total)

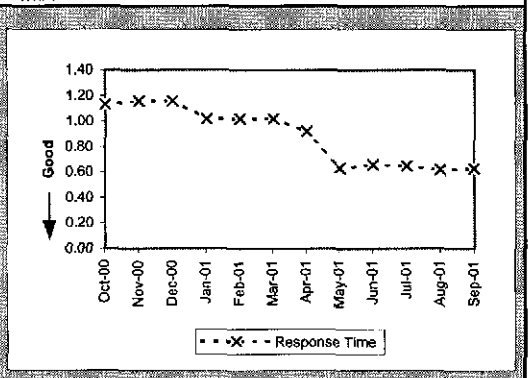
Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Oct-00	5084	656	7.75	
Nov-00	4773.6	624	7.65	
Dec-00	9616.3	851	11.30	
Jan-01	13560	1356	10.00	
Feb-01	11791.97	1171	10.07	
Mar-01	12173.64	1374	8.86	
Apr-01	16948.29	2467	6.87	
May-01	39038.52	6442	6.06	
Jun-01	38853.24	6519	5.96	
Jul-01	44243.84	7576	5.84	
Aug-01	55732.16	9812	5.68	
Sep-01	7645.44	1448	5.28	



Checklist #2 - Preorder Response Times - IMA

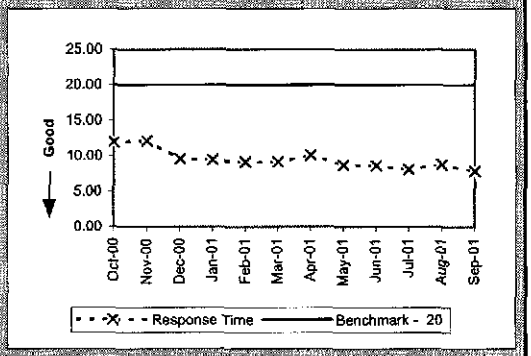
Pre-Order Response Times (ADSL Loop Qualification) (Avg Sec) IMA Request (PO-1 A-7(a))

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Oct-00	272.33	241	1.13	0.01
Nov-00	287.68	248	1.16	0.26
Dec-00	393.24	339	1.16	0.36
Jan-01	415.14	407	1.02	0.01
Feb-01	365.16	358	1.02	0.01
Mar-01	440.64	432	1.02	0.01
Apr-01	356.96	388	0.92	0.21
May-01	253.26	402	0.63	0.07
Jun-01	246.18	373	0.66	0.26
Jul-01	219.05	337	0.65	0.07
Aug-01	298.22	481	0.62	0.07
Sep-01	290.43	461	0.63	0.14



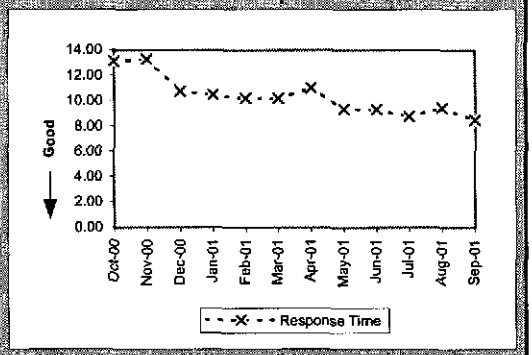
Pre-Order Response Times (ADSL Loop Qualification) (Avg Sec) IMA Response (PO-1 A-7(b))

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Oct-00	2889.59	241	11.99	8.68
Nov-00	3005.76	248	12.12	3.34
Dec-00	3251.01	339	9.59	2.84
Jan-01	3854.29	407	9.47	3.82
Feb-01	3286.44	358	9.18	2.57
Mar-01	3965.76	432	9.18	3.93
Apr-01	3918.8	388	10.10	6.25
May-01	3509.46	402	8.73	1.60
Jun-01	3230.18	373	8.66	2.13
Jul-01	2733.07	337	8.11	2.06
Aug-01	4237.61	481	8.81	4.65
Sep-01	3632.68	461	7.88	4.16



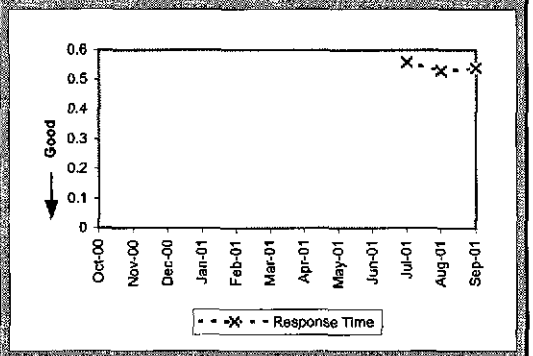
Pre-Order Response Times (ADSL Loop Qualification) (Avg Sec) IMA Aggregate (PO-1 A-7 Total)

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Oct-00	3161.92	241	13.12	
Nov-00	3293.44	248	13.28	
Dec-00	3644.25	339	10.75	
Jan-01	4269.43	407	10.49	
Feb-01	3651.6	358	10.20	
Mar-01	4406.4	432	10.20	
Apr-01	4275.76	388	11.02	
May-01	3762.72	402	9.36	
Jun-01	3476.36	373	9.32	
Jul-01	2952.12	337	8.76	
Aug-01	4535.83	481	9.43	
Sep-01	3923.11	461	8.51	



Pre-Order Response Times (Resale of Qwest DSL Qualification) (Avg Sec) IMA Request (PO-1 A-8(a))

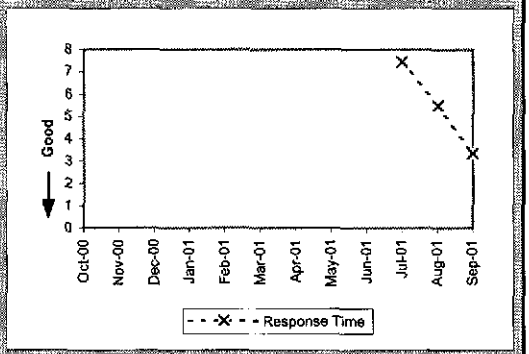
Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Oct-00				
Nov-00				
Dec-00				
Jan-01				
Feb-01				
Mar-01				
Apr-01				
May-01				
Jun-01				
Jul-01	175.84	314	0.56	0.09
Aug-01	228.96	432	0.53	0.07
Sep-01	233.28	432	0.54	0.08



Checklist #2 - Preorder Response Times - IMA

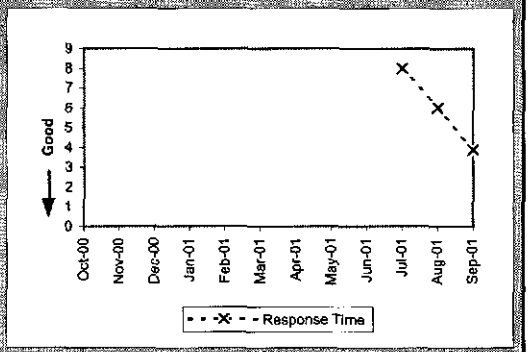
Pre-Order Response Times (Resale of Qwest DSL Qualification) (Avg Sec) IMA Response (PO-1 A-8(b))

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Oct-00				
Nov-00				
Dec-00				
Jan-01				
Feb-01				
Mar-01				
Apr-01				
May-01				
Jun-01				
Jul-01	2336.16	314	7.44	5.34
Aug-01	2376	432	5.50	4.14
Sep-01	1447.2	432	3.35	2.77



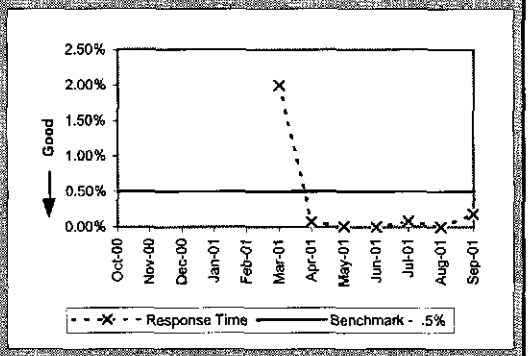
Pre-Order Response Times (Resale of Qwest DSL Qualification) (Avg Sec) IMA Aggregate (PO-1 A-8 Total)

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Oct-00				
Nov-00				
Dec-00				
Jan-01				
Feb-01				
Mar-01				
Apr-01				
May-01				
Jun-01				
Jul-01	2512	314	8.00	
Aug-01	2604.96	432	6.03	
Sep-01	1680.48	432	3.89	



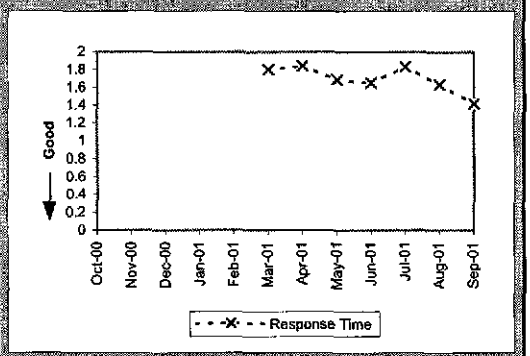
Pre-Order Response Times (Timeout) (Percent) IMA Total (PO-1C -1)

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Oct-00				
Nov-00				
Dec-00				
Jan-01				
Feb-01				
Mar-01	2	10199	2.00%	2.43%
Apr-01	8	10671	0.08%	2.74%
May-01	2	16836	0.01%	1.09%
Jun-01	0	16496	0.00%	0.00%
Jul-01	14	17299	0.08%	2.84%
Aug-01	1	22760	0.00%	0.66%
Sep-01	25	13576	0.18%	4.29%



Pre-Order Response Times (Rejected Query) (Avg Sec) IMA Total (PO-1D -1)

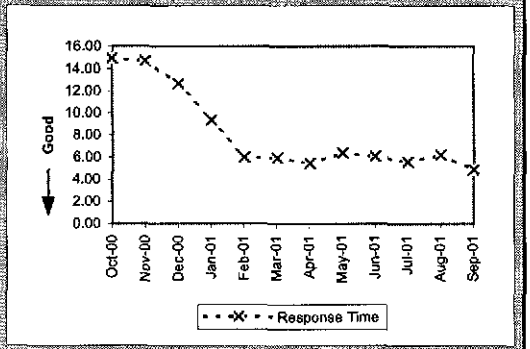
Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Oct-00				
Nov-00				
Dec-00				
Jan-01				
Feb-01				
Mar-01	7252.2	4029	1.80	2.15
Apr-01	5945.04	3231	1.84	2.84
May-01	5614.56	3342	1.68	2.33
Jun-01	5515.95	3343	1.65	1.91
Jul-01	7462.74	4078	1.83	3.52
Aug-01	6943.8	4260	1.63	3.19
Sep-01	6066.24	4272	1.42	2.34



Checklist #2 - Preorder Response Times - EDI

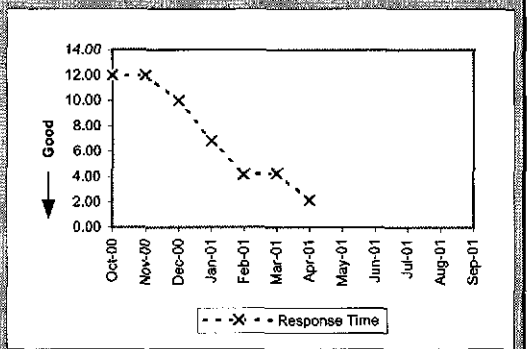
Pre-Order Response Times (Appt. Scheduler) (Avg Sec) EDI Request/Response (PO-1 B-1(a,b))

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Oct-00	23740.6	1588	14.95	4.12
Nov-00	16515.84	1122	14.72	13.02
Dec-00	20968.85	1655	12.67	3.07
Jan-01	12963.6	1385	9.36	3.84
Feb-01	5978.02	998	5.99	2.97
Mar-01	8383.55	1409	5.95	1.69
Apr-01	13303.04	2432	5.47	2.57
May-01	23067.9	3610	6.39	8.55
Jun-01	18245.64	2996	6.09	9.64
Jul-01	16609.6	2966	5.60	7.07
Aug-01	18995.88	3054	6.22	9.50
Sep-01	16071	3300	4.87	4.38



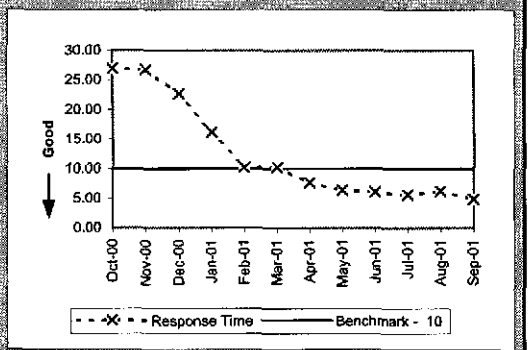
Pre-Order Response Times (Appt. Scheduler) (Avg Sec) EDI Accept (PO-1 B-1(c))

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Oct-00	19056	1588	12.00	5.46
Nov-00	13464	1122	12.00	13.74
Dec-00	16566.55	1655	10.01	3.61
Jan-01	9459.55	1385	6.83	3.30
Feb-01	4181.62	998	4.19	1.97
Mar-01	6044.61	1409	4.29	1.62
Apr-01	5253.12	2432	2.16	2.34
May-01				
Jun-01				
Jul-01				
Aug-01				
Sep-01				



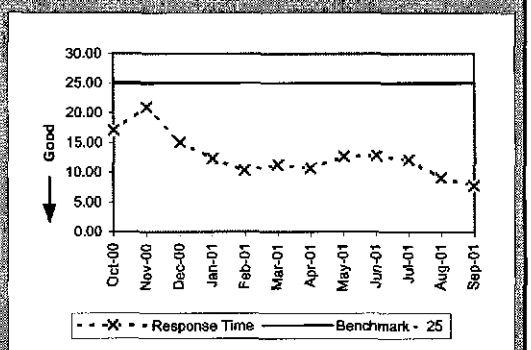
Pre-Order Response Times (Appt. Scheduler) (Avg Sec) EDI Aggregate (PO-1 B-1 Total)

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Oct-00	42796.6	1588	26.95	
Nov-00	29979.84	1122	26.72	
Dec-00	37535.4	1655	22.68	
Jan-01	22423.15	1385	16.19	
Feb-01	10159.64	998	10.18	
Mar-01	14428.16	1409	10.24	
Apr-01	18556.16	2432	7.63	
May-01	23067.9	3610	6.39	
Jun-01	18245.64	2996	6.09	
Jul-01	16609.6	2966	5.60	
Aug-01	18995.88	3054	6.22	
Sep-01	16071	3300	4.87	



Pre-Order Response Times (Service Availability) (Avg Sec) EDI Request/Response (PO-1 B-2)

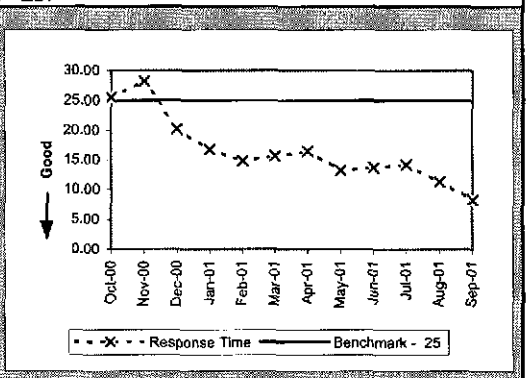
Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Oct-00	29787.87	1743	17.09	12.55
Nov-00	34190.4	1632	20.95	117.94
Dec-00	28361.47	1877	15.11	5.49
Jan-01	27676.35	2241	12.35	4.42
Feb-01	23098.4	2221	10.40	3.06
Mar-01	27222.1	2390	11.39	3.29
Apr-01	38209.53	3561	10.73	4.55
May-01	65686.08	5164	12.72	9.51
Jun-01	51713.2	4015	12.88	9.77
Jul-01	57776.04	4767	12.12	7.84
Aug-01	40263.3	4410	9.13	8.86
Sep-01	38210.24	4924	7.76	5.96



Checklist #2 - Preorder Response Times - EDI

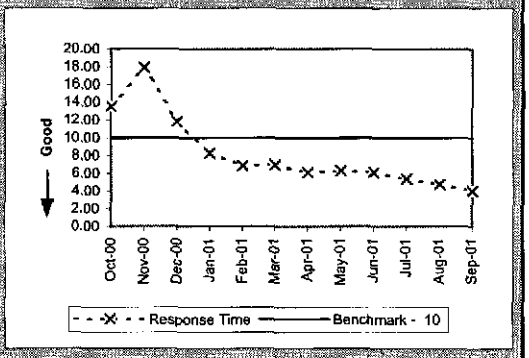
Pre-Order Response Times (Facility Check) (Avg Sec) EDI Request/Response (PO-1 B-3)

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Oct-00	10526.6	412	25.55	8.81
Nov-00	10719.8	380	28.21	75.37
Dec-00	8771.14	434	20.21	8.28
Jan-01	7215.4	430	16.78	5.93
Feb-01	5940	400	14.85	4.46
Mar-01	6698.2	428	15.65	5.62
Apr-01	7238	440	16.45	13.57
May-01	7499.5	566	13.25	8.92
Jun-01	6530.72	476	13.72	11.39
Jul-01	7685.56	542	14.18	9.33
Aug-01	6672.9	590	11.31	8.82
Sep-01	4910.04	593	8.28	4.88



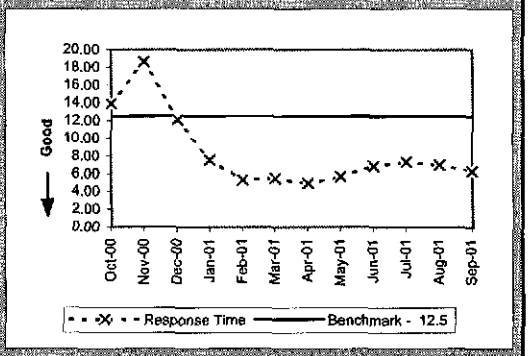
Pre-Order Response Times (Address Validation) (Avg Sec) EDI Request/Response (PO-1 B-4)

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Oct-00	42926.38	3161	13.58	6.10
Nov-00	52196.4	2916	17.90	78.21
Dec-00	39334.75	3325	11.83	6.16
Jan-01	33086.88	3996	8.28	3.38
Feb-01	27141.6	3945	6.88	3.79
Mar-01	29800.36	4294	6.94	3.55
Apr-01	32515.84	5348	6.08	4.76
May-01	49240.8	7816	6.30	8.72
Jun-01	39330.08	6416	6.13	8.97
Jul-01	46278.54	8586	5.39	6.73
Aug-01	41925.38	8771	4.78	8.14
Sep-01	34542.14	8614	4.01	4.43



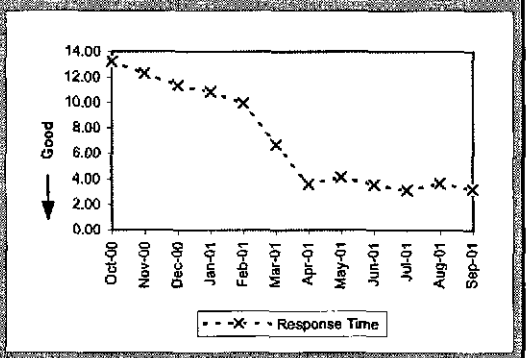
Pre-Order Response Times (Get CSR) (Avg Sec) EDI Request/Response (PO-1 B-5)

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Oct-00	5373.12	386	13.92	6.30
Nov-00	5449.8	293	18.60	151.52
Dec-00	4977.21	411	12.11	7.12
Jan-01	3379.32	447	7.56	3.63
Feb-01	2125.3	401	5.30	2.86
Mar-01	2338.05	429	5.45	1.89
Apr-01	1913.88	389	4.92	2.29
May-01	2709.36	477	5.68	6.55
Jun-01	2841.44	413	6.88	7.63
Jul-01	3211.95	437	7.35	6.86
Aug-01	3427.18	491	6.98	4.69
Sep-01	3168.9	503	6.30	1.91



Pre-Order Response Times (TN Reservation) (Avg Sec) EDI Request/Response (PO-1 B-6(a,b))

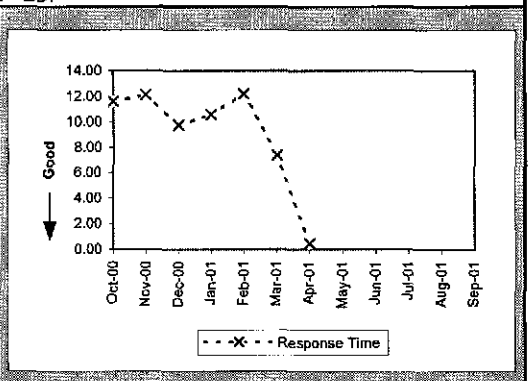
Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Oct-00	12468.25	941	13.25	5.53
Nov-00	9345.08	761	12.28	9.81
Dec-00	11237.94	991	11.34	4.67
Jan-01	9205.5	850	10.83	4.09
Feb-01	5704	575	9.92	5.38
Mar-01	6235.08	932	6.69	3.80
Apr-01	34020.64	9424	3.61	4.72
May-01	111322.4	27020	4.12	7.37
Jun-01	81192.05	22871	3.55	6.70
Jul-01	89799.84	28782	3.12	4.02
Aug-01	81150.16	22294	3.64	8.52
Sep-01	2800	875	3.20	5.25



Checklist #2 - Preorder Response Times - EDI

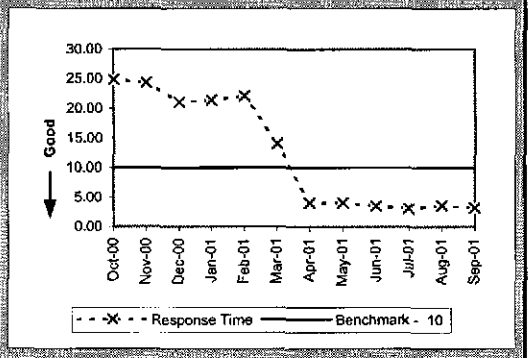
Pre-Order Response Times (TN Reservation) (Avg Sec) EDI Accept (PO-1 B-6(c))

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Oct-00	10915.6	941	11.60	5.23
Nov-00	9215.71	761	12.11	15.56
Dec-00	9662.25	991	9.75	3.57
Jan-01	9001.5	850	10.59	3.80
Feb-01	7015	575	12.20	4.74
Mar-01	6878.16	932	7.38	5.17
Apr-01	4335.04	9424	0.46	1.75
May-01				
Jun-01				
Jul-01				
Aug-01				
Sep-01				



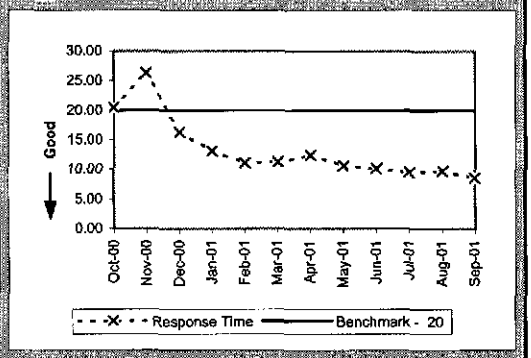
Pre-Order Response Times (TN Reservation) (Avg Sec) EDI Aggregate (PO-1 B-6 Total)

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Oct-00	23383.85	941	24.85	
Nov-00	18560.79	761	24.39	
Dec-00	20900.19	991	21.09	
Jan-01	18207	850	21.42	
Feb-01	12719	575	22.12	
Mar-01	13113.24	932	14.07	
Apr-01	38355.68	9424	4.07	
May-01	111322.4	27020	4.12	
Jun-01	81192.05	22871	3.55	
Jul-01	89799.84	28782	3.12	
Aug-01	81150.16	22294	3.64	
Sep-01	2800	875	3.20	



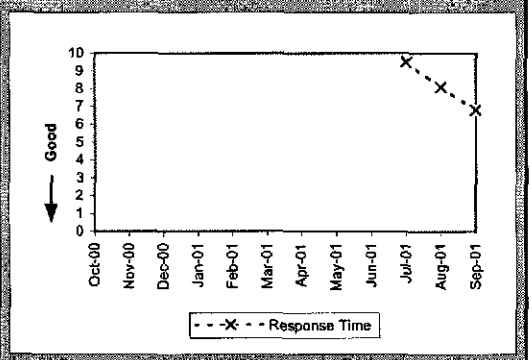
Pre-Order Response Times (ADSL Loop Qualification) (Avg Sec) EDI Request/Response (PO-1 B-7)

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Oct-00	7655.78	374	20.47	7.98
Nov-00	9189.17	349	26.33	91.99
Dec-00	6397.44	392	16.32	4.26
Jan-01	5086.68	388	13.11	6.23
Feb-01	4077.37	367	11.11	2.88
Mar-01	4391.4	390	11.26	5.41
Apr-01	5208.17	419	12.43	10.69
May-01	5575.18	523	10.66	7.49
Jun-01	4145.1	410	10.11	13.92
Jul-01	5344.62	562	9.51	6.01
Aug-01	5703.6	588	9.70	6.99
Sep-01	4936.32	576	8.57	8.09



Pre-Order Response Times (Resale of Qwest DSL Qualification) (Avg Sec) EDI Request/Response (PO-1 B-8)

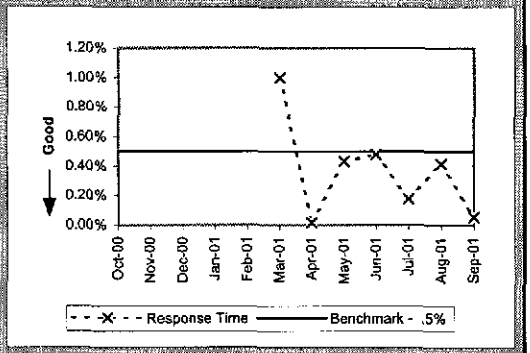
Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Oct-00				
Nov-00				
Dec-00				
Jan-01				
Feb-01				
Mar-01				
Apr-01				
May-01				
Jun-01				
Jul-01	5493.04	577	9.52	11.12
Aug-01	4886.36	604	8.09	11.20
Sep-01	3842	565	6.80	3.43



Checklist #2 - Preorder Response Times - EDI

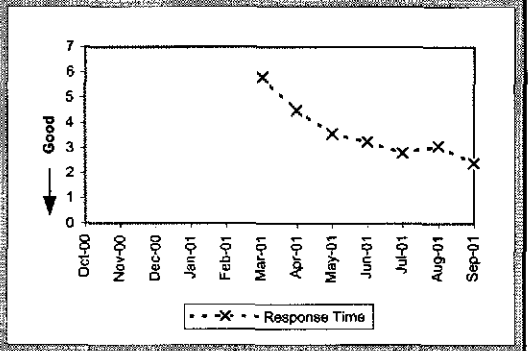
Pre-Order Response Times (Timeout) (Percent) EDI Total (PO-1C -2)

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Oct-00				
Nov-00				
Dec-00				
Jan-01				
Feb-01				
Mar-01	1	10273	1.00%	1.40%
Apr-01	4	22017	0.02%	1.35%
May-01	196	45372	0.43%	6.56%
Jun-01	181	37778	0.48%	6.91%
Jul-01	84	47303	0.18%	4.21%
Aug-01	171	40973	0.42%	6.45%
Sep-01	11	19961	0.06%	2.35%



Pre-Order Response Times (Rejected Query) (Avg Sec) EDI Total (PO-1D -2)

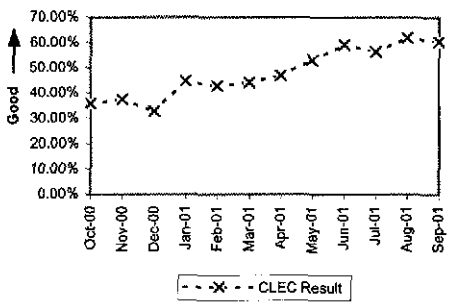
Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Oct-00				
Nov-00				
Dec-00				
Jan-01				
Feb-01				
Mar-01	13100.82	2251	5.82	4.98
Apr-01	16069.5	3571	4.50	7.83
May-01	24450.93	6849	3.57	7.83
Jun-01	17631.25	5425	3.25	7.27
Jul-01	19569.2	6989	2.80	5.57
Aug-01	21218.12	6889	3.08	8.92
Sep-01	16359.08	6788	2.41	4.27



Checklist #2 - Electronic Flow-through - Resale

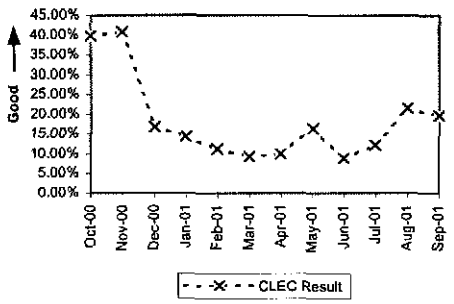
Electronic Flow-through for LSRs Received via IMA Resale Aggregate W/O UNE-P-POTS (Percent) (PO-2A-1)

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Oct-00	9137	25490	35.85%	47.95%
Nov-00	10021	26648	37.61%	48.44%
Dec-00	9423	28736	32.79%	46.95%
Jan-01	15274	34139	44.74%	49.72%
Feb-01	11890	27698	42.93%	49.50%
Mar-01	15925	35970	44.27%	49.67%
Apr-01	15937	33879	47.04%	49.91%
May-01	21466	40400	53.13%	49.90%
Jun-01	22698	38263	59.32%	49.12%
Jul-01	19691	34945	56.35%	49.60%
Aug-01	22002	35549	61.89%	48.57%
Sep-01	14709	24372	60.35%	48.92%



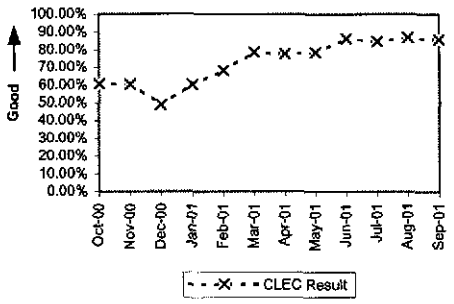
Electronic Flow-through for LSRs Received via EDI Resale Aggregate W/O UNE-P-POTS (Percent) (PO-2A-2)

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Oct-00	960	2408	39.87%	48.96%
Nov-00	998	2440	40.90%	49.17%
Dec-00	923	5496	16.79%	37.38%
Jan-01	1210	8395	14.41%	35.12%
Feb-01	909	8123	11.19%	31.52%
Mar-01	1041	11244	9.26%	28.98%
Apr-01	1158	11649	9.94%	29.92%
May-01	1851	11255	16.45%	37.07%
Jun-01	1014	11423	8.88%	28.44%
Jul-01	1472	12078	12.19%	32.71%
Aug-01	3757	17422	21.56%	41.13%
Sep-01	2553	12969	19.69%	39.76%



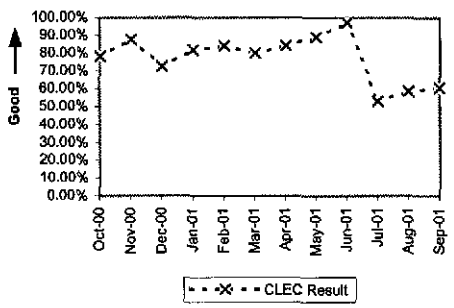
Electronic Flow-through for All Eligible LSRs Received via IMA POTS Resale (Percent) (PO-2B-1)

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Oct-00	9136	15009	60.87%	48.80%
Nov-00	10021	16543	60.58%	48.87%
Dec-00	9423	19245	48.96%	49.99%
Jan-01	15274	25311	60.35%	48.92%
Feb-01	11890	17352	68.52%	46.44%
Mar-01	15925	20265	78.58%	41.02%
Apr-01	15937	20537	77.60%	41.69%
May-01	21466	27404	78.33%	41.20%
Jun-01	22698	26275	86.39%	34.29%
Jul-01	19691	23257	84.67%	36.03%
Aug-01	22002	25347	86.80%	33.85%
Sep-01	14709	17147	85.78%	34.92%



Electronic Flow-through for All Eligible LSRs Received via EDI POTS Resale (Percent) (PO-2B-2)

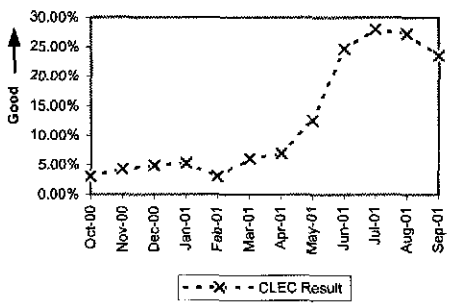
Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Oct-00	960	1228	78.18%	41.31%
Nov-00	998	1140	87.54%	33.02%
Dec-00	923	1274	72.45%	44.68%
Jan-01	1210	1483	81.59%	38.76%
Feb-01	909	1081	84.09%	36.58%
Mar-01	1041	1302	79.95%	40.03%
Apr-01	1158	1377	84.10%	36.57%
May-01	1851	2080	88.99%	31.30%
Jun-01	1014	1042	97.31%	16.17%
Jul-01	1472	2781	52.93%	49.91%
Aug-01	3757	6414	58.58%	49.26%
Sep-01	2553	4218	60.53%	48.88%



Checklist #2 - Electronic Flow-through - Unbundled Loops

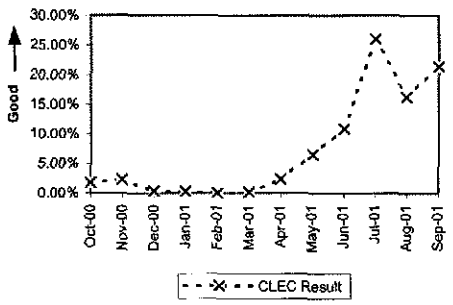
Electronic Flow-through for LSRs Received via IMA (Percent) (PO-2A-1)

Date	CLEC Num	CLEC Denom	CLEC Result	CLEC Std Dev
Oct-00	502	16394	3.06%	17.23%
Nov-00	564	13165	4.28%	20.25%
Dec-00	546	11012	4.96%	21.71%
Jan-01	660	12359	5.34%	22.48%
Feb-01	335	10833	3.09%	17.31%
Mar-01	719	11870	6.06%	23.85%
Apr-01	823	11806	6.97%	25.47%
May-01	1501	11968	12.54%	33.12%
Jun-01	2361	9573	24.66%	43.11%
Jul-01	2841	10146	28.00%	44.90%
Aug-01	3061	11232	27.25%	44.53%
Sep-01	2633	11167	23.58%	42.45%



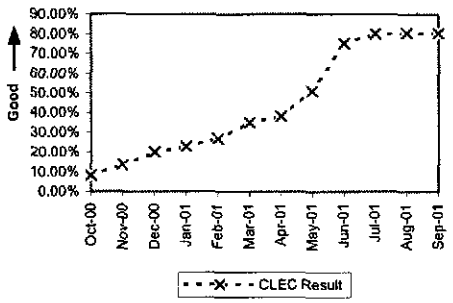
Electronic Flow-through for LSRs Received via EDI (Percent) (PO-2A-2)

Date	CLEC Num	CLEC Denom	CLEC Result	CLEC Std Dev
Oct-00	79	4449	1.78%	13.21%
Nov-00	110	4869	2.26%	14.86%
Dec-00	17	5921	0.29%	5.35%
Jan-01	19	6844	0.28%	5.26%
Feb-01	4	5787	0.07%	2.63%
Mar-01	8	5454	0.15%	3.83%
Apr-01	149	6421	2.32%	15.06%
May-01	406	6222	6.53%	24.70%
Jun-01	540	4957	10.89%	31.16%
Jul-01	1995	7654	26.06%	43.90%
Aug-01	1395	8547	16.32%	36.96%
Sep-01	2149	10050	21.38%	41.00%



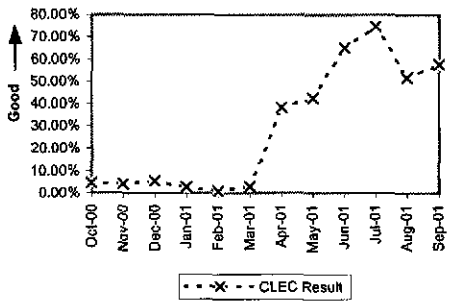
Electronic Flow-through for All Eligible LSRs Received via IMA (Percent) (PO-2B-1)

Date	CLEC Num	CLEC Denom	CLEC Result	CLEC Std Dev
Oct-00	502	6073	8.27%	27.54%
Nov-00	564	4099	13.76%	34.45%
Dec-00	546	2719	20.08%	40.06%
Jan-01	660	2881	22.91%	42.02%
Feb-01	335	1252	26.76%	44.27%
Mar-01	719	2050	35.07%	47.72%
Apr-01	823	2161	38.08%	48.56%
May-01	1501	2936	51.12%	49.99%
Jun-01	2361	3135	75.31%	43.12%
Jul-01	2841	3544	80.16%	39.88%
Aug-01	3061	3802	80.51%	39.61%
Sep-01	2633	3274	80.42%	39.68%



Electronic Flow-through for All Eligible LSRs Received via EDI (Percent) (PO-2B-2)

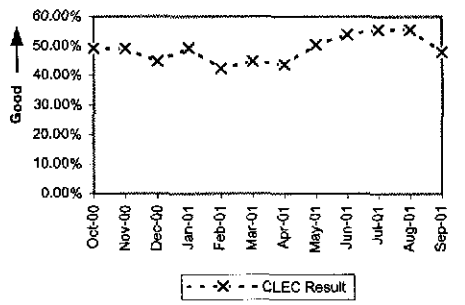
Date	CLEC Num	CLEC Denom	CLEC Result	CLEC Std Dev
Oct-00	79	1704	4.64%	21.03%
Nov-00	110	2669	4.12%	19.88%
Dec-00	17	314	5.41%	22.63%
Jan-01	19	778	2.44%	15.44%
Feb-01	4	500	0.80%	8.91%
Mar-01	8	276	2.90%	16.78%
Apr-01	149	390	38.21%	48.59%
May-01	406	954	42.56%	49.44%
Jun-01	540	830	65.06%	47.68%
Jul-01	1995	2672	74.66%	43.49%
Aug-01	1395	2705	51.57%	49.98%
Sep-01	2149	3729	57.63%	49.41%



Checklist #2 - Electronic Flow-through - LNP

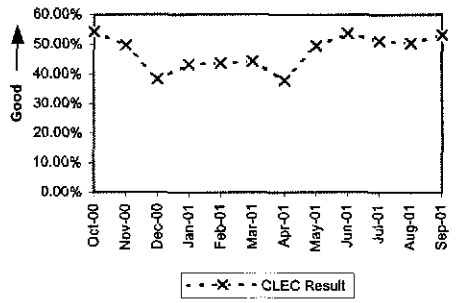
Electronic Flow-through for LSRs Received via IMA LNP (Percent) (PO-2A-1)

Date	CLEC Num	CLEC Denom	CLEC Result	CLEC Std Dev
Oct-00	6601	13379	49.34%	50.00%
Nov-00	5740	11679	49.15%	49.99%
Dec-00	4570	10195	44.83%	49.73%
Jan-01	5907	11975	49.33%	50.00%
Feb-01	4364	10288	42.42%	49.42%
Mar-01	5212	11588	44.98%	49.75%
Apr-01	4644	10608	43.78%	49.61%
May-01	5636	11159	50.51%	50.00%
Jun-01	5757	10675	53.93%	49.85%
Jul-01	6288	11300	55.65%	49.68%
Aug-01	7417	13349	55.56%	49.69%
Sep-01	5641	11746	48.02%	49.96%



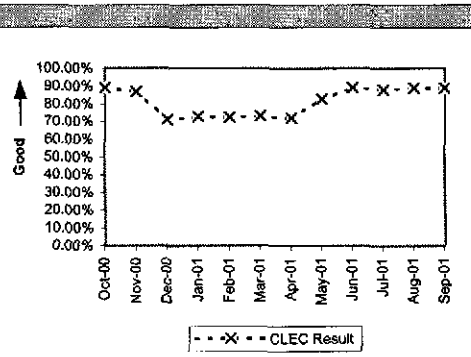
Electronic Flow-through for LSRs Received via EDI LNP (Percent) (PO-2A-2)

Date	CLEC Num	CLEC Denom	CLEC Result	CLEC Std Dev
Oct-00	8696	16024	54.27%	49.82%
Nov-00	8977	18050	49.73%	50.00%
Dec-00	7128	18617	38.29%	48.61%
Jan-01	6245	14421	43.30%	49.55%
Feb-01	5029	11506	43.71%	49.60%
Mar-01	6494	14644	44.35%	49.68%
Apr-01	5622	14842	37.88%	48.51%
May-01	7762	15687	49.48%	50.00%
Jun-01	7011	13067	53.65%	49.87%
Jul-01	5007	9777	51.21%	49.99%
Aug-01	4819	9552	50.45%	50.00%
Sep-01	4222	7942	53.16%	49.90%



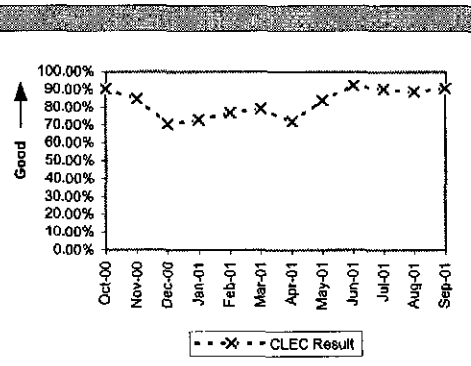
Electronic Flow-through for All Eligible LSRs Received via IMA LNP (Percent) (PO-2B-1)

Date	CLEC Num	CLEC Denom	CLEC Result	CLEC Std Dev
Oct-00	6601	7415	89.02%	31.26%
Nov-00	5740	6605	86.90%	33.74%
Dec-00	4570	6404	71.36%	45.21%
Jan-01	5907	8089	73.03%	44.38%
Feb-01	4364	6010	72.61%	44.59%
Mar-01	5212	7116	73.24%	44.27%
Apr-01	4644	6442	72.09%	44.86%
May-01	5636	6820	82.64%	37.88%
Jun-01	5757	6460	89.12%	31.14%
Jul-01	6288	7135	88.13%	32.34%
Aug-01	7417	8328	89.06%	31.21%
Sep-01	5641	6329	89.13%	31.13%



Electronic Flow-through for All Eligible LSRs Received via EDI LNP (Percent) (PO-2B-2)

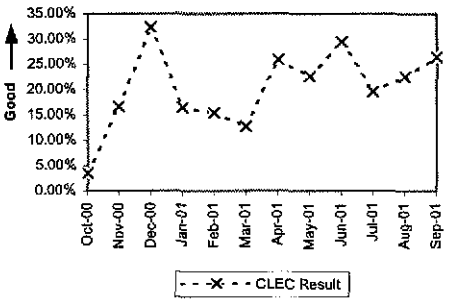
Date	CLEC Num	CLEC Denom	CLEC Result	CLEC Std Dev
Oct-00	8696	9636	90.24%	29.67%
Nov-00	8977	10605	84.65%	36.05%
Dec-00	7128	10125	70.40%	45.65%
Jan-01	6245	8563	72.93%	44.43%
Feb-01	5029	6540	76.90%	42.15%
Mar-01	6494	8195	79.24%	40.56%
Apr-01	5622	7805	72.03%	44.88%
May-01	7762	9276	83.68%	36.96%
Jun-01	7011	7596	92.30%	26.66%
Jul-01	5007	5540	90.38%	29.49%
Aug-01	4819	5427	88.80%	31.54%
Sep-01	4222	4656	90.68%	29.07%



Checklist #2 - Electronic Flow-through - UNE-P-POTS

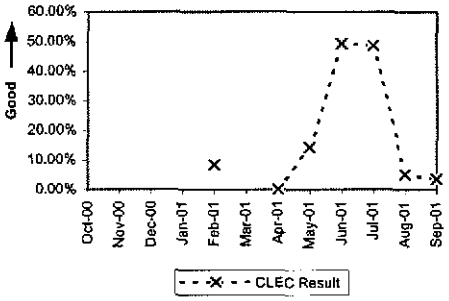
Electronic Flow-through for LSRs Received via IMA (Percent) (PO-2A-1)

Date	CLEC Num	CLEC Denom	CLEC Result	CLEC Std Dev
Oct-00	89	2515	3.54%	18.48%
Nov-00	276	1658	16.65%	37.25%
Dec-00	318	984	32.32%	46.77%
Jan-01	461	2801	16.46%	37.08%
Feb-01	117	758	15.44%	36.13%
Mar-01	112	880	12.73%	33.33%
Apr-01	364	1401	25.98%	43.85%
May-01	221	978	22.60%	41.82%
Jun-01	255	865	29.48%	45.60%
Jul-01	306	1560	19.62%	39.71%
Aug-01	402	1781	22.57%	41.81%
Sep-01	340	1285	26.46%	44.11%



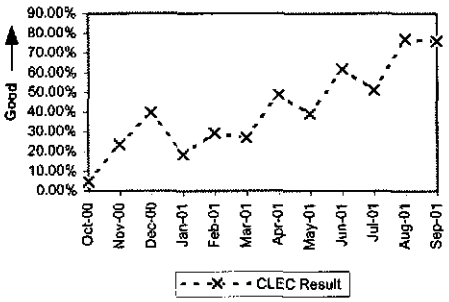
Electronic Flow-through for LSRs Received via EDI (Percent) (PO-2A-2)

Date	CLEC Num	CLEC Denom	CLEC Result	CLEC Std Dev
Oct-00				
Nov-00				
Dec-00				
Jan-01				
Feb-01	1	12	8.33%	27.64%
Mar-01				
Apr-01	0	2	0.00%	0.00%
May-01	4	28	14.29%	34.99%
Jun-01	492	998	49.30%	50.00%
Jul-01	710	1458	48.70%	49.98%
Aug-01	76	1501	5.06%	21.92%
Sep-01	43	1230	3.50%	18.37%



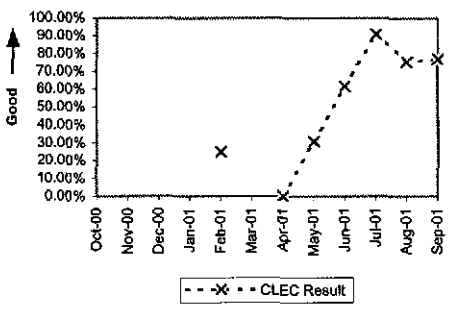
Electronic Flow-through for All Eligible LSRs Received via IMA (Percent) (PO-2B-1)

Date	CLEC Num	CLEC Denom	CLEC Result	CLEC Std Dev
Oct-00	89	1855	4.80%	21.37%
Nov-00	276	1170	23.59%	42.46%
Dec-00	318	800	39.75%	48.94%
Jan-01	461	2480	18.59%	38.90%
Feb-01	117	398	29.40%	45.56%
Mar-01	112	413	27.12%	44.46%
Apr-01	364	744	48.92%	49.99%
May-01	221	566	39.05%	48.79%
Jun-01	255	413	61.74%	48.60%
Jul-01	306	598	51.17%	49.99%
Aug-01	402	522	77.01%	42.08%
Sep-01	340	447	76.06%	42.67%



Electronic Flow-through for All Eligible LSRs Received via EDI (Percent) (PO-2B-2)

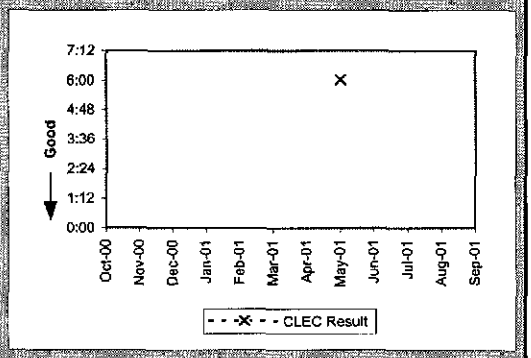
Date	CLEC Num	CLEC Denom	CLEC Result	CLEC Std Dev
Oct-00				
Nov-00				
Dec-00				
Jan-01				
Feb-01	1	4	25.00%	43.30%
Mar-01				
Apr-01	0	1	0.00%	0.00%
May-01	4	13	30.77%	46.15%
Jun-01	492	798	61.65%	48.62%
Jul-01	710	782	90.79%	28.91%
Aug-01	76	101	75.25%	43.16%
Sep-01	43	56	76.79%	42.22%



Checklist #2 - LSR Rejections

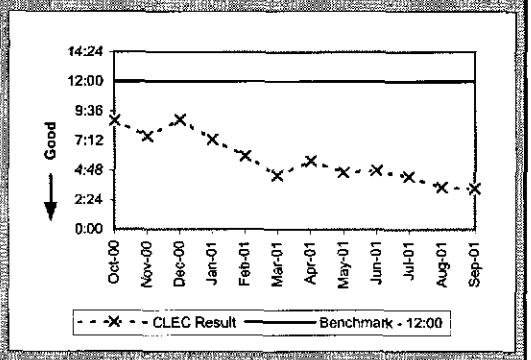
LSR Rejection Notice Interval for IMA (pre-split) (Hours:Minutes) (PO-3)

Date	CLEC Num	CLEC Denom	CLEC Result
Oct-00			
Nov-00			
Dec-00			
Jan-01			
Feb-01			
Mar-01			
Apr-01			
May-01	6:02	1	6:02
Jun-01			
Jul-01			
Aug-01			
Sep-01			



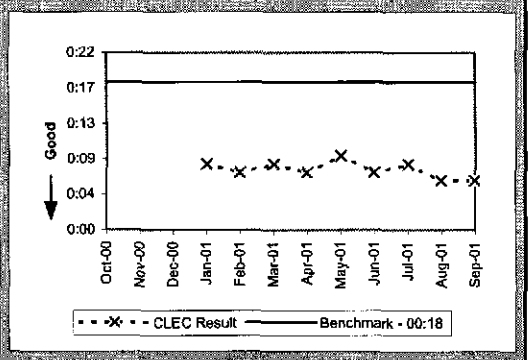
LSR Rejection Notice Interval for IMA - Rejected Manually (Hours:Minutes) (PO-3A-1)

Date	CLEC Num	CLEC Denom	CLEC Result
Oct-00	58085:12	6564	8:51
Nov-00	48515:06	6410	7:34
Dec-00	56139:28	6292	8:55
Jan-01	37902:57	5176	7:19
Feb-01	29610:39	4942	5:59
Mar-01	23079:37	5239	4:24
Apr-01	28407:13	5094	5:35
May-01	26557:37	5684	4:40
Jun-01	23820:45	4947	4:49
Jul-01	21270:09	4933	4:19
Aug-01	17728:10	5158	3:26
Sep-01	13786:10	4114	3:21



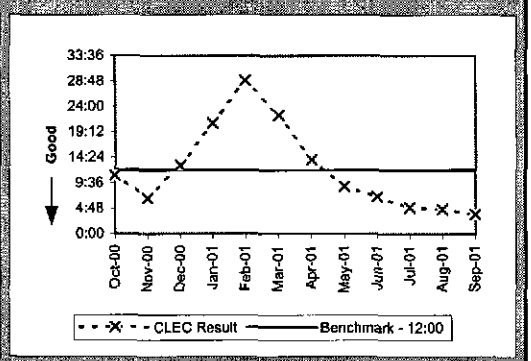
LSR Rejection Notice Interval for IMA - Auto-Rejected (Minutes:Seconds) (PO-3A-2)

Date	CLEC Num	CLEC Denom	CLEC Result
Oct-00			
Nov-00			
Dec-00			
Jan-01	2378:48	17747	0:08
Feb-01	2148:13	18155	0:07
Mar-01	2440:50	19022	0:08
Apr-01	2602:06	21013	0:07
May-01	3476:22	24033	0:09
Jun-01	2646:25	22269	0:07
Jul-01	3187:14	25302	0:08
Aug-01	2619:12	24519	0:06
Sep-01	2182:39	20332	0:06



LSR Rejection Notice Interval for EDI - Rejected Manually (Hours:Minutes) (PO-3B-1)

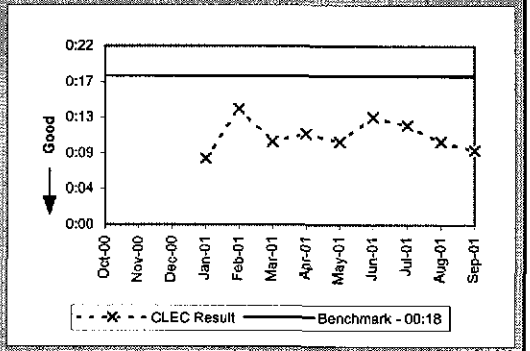
Date	CLEC Num	CLEC Denom	CLEC Result
Oct-00	28801:38	2611	11:02
Nov-00	17021:04	2526	6:44
Dec-00	45687:07	3535	12:55
Jan-01	61879:50	2965	20:52
Feb-01	80287:33	2779	28:53
Mar-01	72631:23	3242	22:24
Apr-01	62309:52	4462	13:58
May-01	37723:21	4212	8:57
Jun-01	28447:00	4046	7:02
Jul-01	22614:02	4528	5:00
Aug-01	28904:49	6185	4:40
Sep-01	18780:11	5138	3:39



Checklist #2 - LSR Rejections

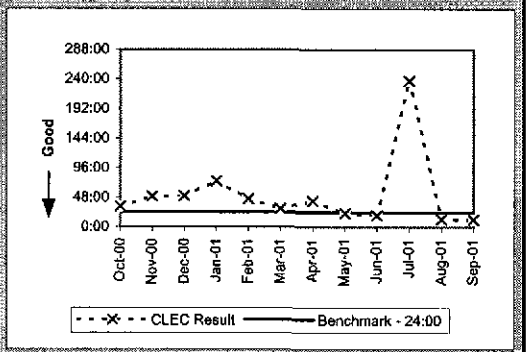
LSR Rejection Notice Interval for EDI - Auto-Rejected (Minutes:Seconds) (PO-3B-2)

Date	CLEC Num	CLEC Denom	CLEC Result
Oct-00			
Nov-00			
Dec-00			
Jan-01	943:21	7432	0:08
Feb-01	1747:16	7520	0:14
Mar-01	1188:33	7327	0:10
Apr-01	1493:35	8414	0:11
May-01	1564:42	9845	0:10
Jun-01	1628:21	7734	0:13
Jul-01	1517:44	7819	0:12
Aug-01	1657:46	10415	0:10
Sep-01	1419:33	9822	0:09



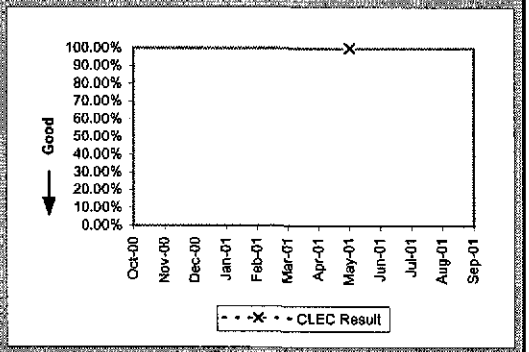
LSR Rejection Notice Interval for Manual and IIS (Hours:Minutes) (PO-3C)

Date	CLEC Num	CLEC Denom	CLEC Result
Oct-00	54562:07	1639	33:17
Nov-00	75777:09	1522	49:47
Dec-00	57822:55	1147	50:25
Jan-01	82952:15	1110	74:44
Feb-01	62866:09	1385	45:23
Mar-01	43277:45	1452	29:48
Apr-01	56922:53	1339	42:31
May-01	42422:19	1874	22:38
Jun-01	24899:53	1270	19:36
Jul-01	236524:33	995	237:43
Aug-01	18926:14	1449	13:04
Sep-01	8162:41	648	12:36



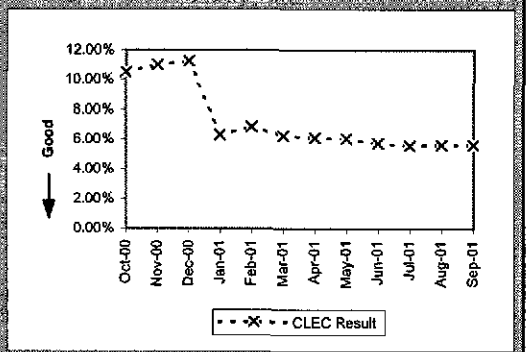
LSRs Rejected for IMA (pre-split) (Percent) (PO-4)

Date	CLEC Num	CLEC Denom	CLEC Result
Oct-00			
Nov-00			
Dec-00			
Jan-01			
Feb-01			
Mar-01			
Apr-01			
May-01	1	1	100.00%
Jun-01			
Jul-01			
Aug-01			
Sep-01			



LSRs Rejected for IMA - Rejected Manually (Percent) (PO-4A-1)

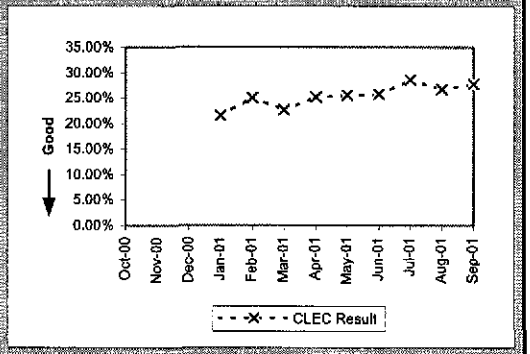
Date	CLEC Num	CLEC Denom	CLEC Result
Oct-00	6564	62359	10.53%
Nov-00	6410	58183	11.02%
Dec-00	6292	55871	11.26%
Jan-01	5176	82402	6.28%
Feb-01	4942	72394	6.83%
Mar-01	5239	84076	6.23%
Apr-01	5094	83423	6.11%
May-01	5684	94055	6.04%
Jun-01	4947	86450	5.72%
Jul-01	4933	88485	5.58%
Aug-01	5158	91530	5.64%
Sep-01	4114	73160	5.62%



Checklist #2 - LSR Rejections

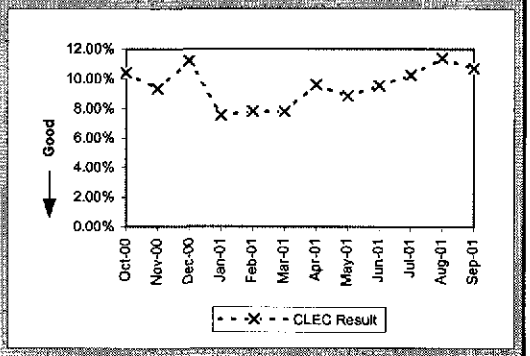
LSRs Rejected for IMA - Auto-Rejected (Percent) (PO-4A-2)

Date	CLEC Num	CLEC Denom	CLEC Result
Oct-00			
Nov-00			
Dec-00			
Jan-01	17747	82402	21.54%
Feb-01	18155	72394	25.08%
Mar-01	19022	84076	22.62%
Apr-01	21013	83423	25.19%
May-01	24033	94055	25.55%
Jun-01	22269	86450	25.76%
Jul-01	25302	88485	28.59%
Aug-01	24519	91530	26.79%
Sep-01	20332	73160	27.79%



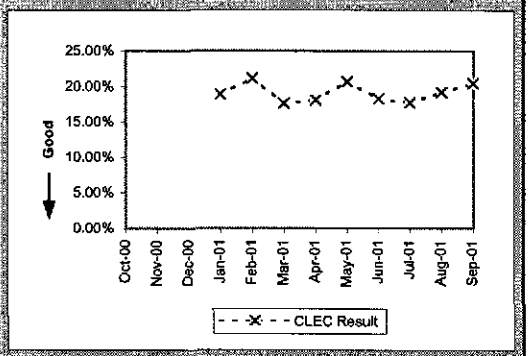
LSRs Rejected for EDI - Rejected Manually (Percent) (PO-4B-1)

Date	CLEC Num	CLEC Denom	CLEC Result
Oct-00	2611	25065	10.42%
Nov-00	2526	27034	9.34%
Dec-00	3535	31616	11.18%
Jan-01	2965	39336	7.54%
Feb-01	2779	35580	7.81%
Mar-01	3242	41598	7.79%
Apr-01	4462	46545	9.59%
May-01	4212	47633	8.84%
Jun-01	4046	42364	9.55%
Jul-01	4528	44111	10.27%
Aug-01	6185	54234	11.40%
Sep-01	5138	47978	10.71%



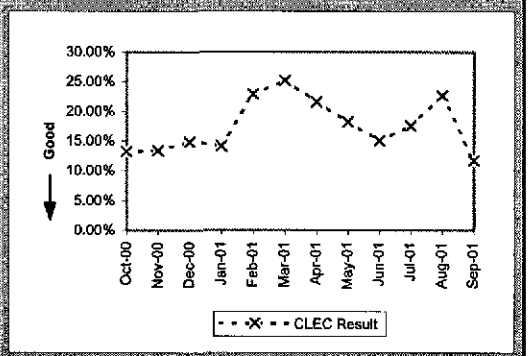
LSRs Rejected for EDI - Auto-Rejected (Percent) (PO-4B-2)

Date	CLEC Num	CLEC Denom	CLEC Result
Oct-00			
Nov-00			
Dec-00			
Jan-01	7432	39336	18.89%
Feb-01	7520	35580	21.14%
Mar-01	7327	41598	17.61%
Apr-01	8414	46545	18.08%
May-01	9845	47633	20.67%
Jun-01	7734	42364	18.26%
Jul-01	7819	44111	17.73%
Aug-01	10415	54234	19.20%
Sep-01	9822	47978	20.47%



LSRs Received via Facsimile (Percent) (PO-4C)

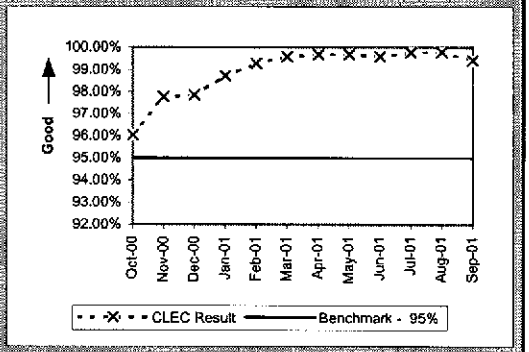
Date	CLEC Num	CLEC Denom	CLEC Result
Oct-00	1639	12389	13.23%
Nov-00	1522	11385	13.37%
Dec-00	1147	7738	14.82%
Jan-01	1110	7855	14.13%
Feb-01	1385	6064	22.84%
Mar-01	1452	5785	25.10%
Apr-01	1339	6210	21.56%
May-01	1874	10311	18.17%
Jun-01	1270	8426	15.07%
Jul-01	995	5679	17.52%
Aug-01	1449	6399	22.64%
Sep-01	648	5514	11.75%



Checklist #2 - Firm Order Confirmations - Resale

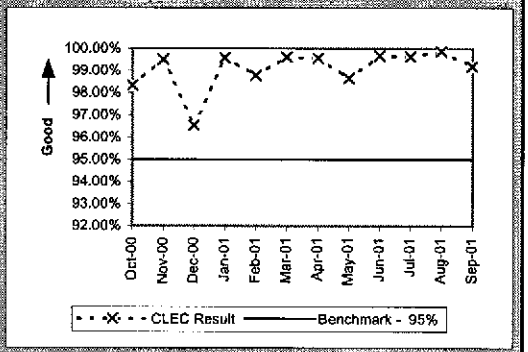
FOCs On Time for Fully Electronic LSRs Received Via IMA (Percent) (PO-5A-1 (a))

Date	CLEC Num	CLEC Denom	CLEC Result
Oct-00	8861	9226	96.04%
Nov-00	10068	10297	97.78%
Dec-00	9527	9736	97.85%
Jan-01	15538	15740	98.72%
Feb-01	11921	12007	99.28%
Mar-01	15971	16037	99.59%
Apr-01	16248	16301	99.67%
May-01	21620	21687	99.69%
Jun-01	22861	22953	99.60%
Jul-01	19953	19997	99.78%
Aug-01	22358	22404	99.79%
Sep-01	14910	14995	99.43%



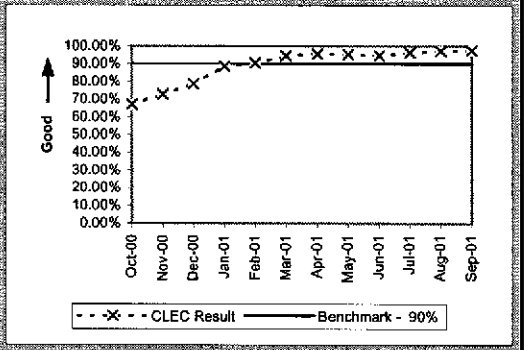
FOCs On Time for Fully Electronic LSRs Received Via EDI (Percent) (PO-5A-2 (a))

Date	CLEC Num	CLEC Denom	CLEC Result
Oct-00	944	960	98.33%
Nov-00	993	998	99.50%
Dec-00	891	923	96.53%
Jan-01	1205	1210	99.59%
Feb-01	899	910	98.79%
Mar-01	1037	1041	99.62%
Apr-01	1153	1158	99.57%
May-01	1830	1855	98.65%
Jun-01	1501	1506	99.67%
Jul-01	2174	2182	99.63%
Aug-01	3828	3833	99.87%
Sep-01	2575	2596	99.19%



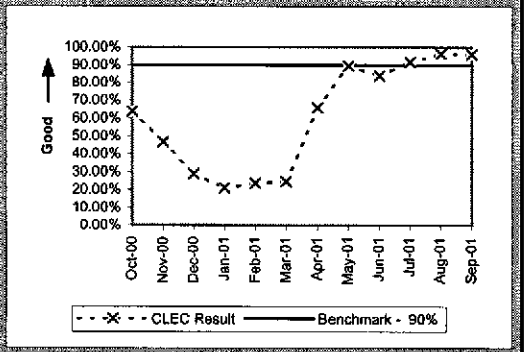
FOCs On Time For Electronic/Manual LSRs Received Via IMA (Percent) (PO-5B-1 (a))

Date	CLEC Num	CLEC Denom	CLEC Result
Oct-00	11837	17612	67.21%
Nov-00	12343	16940	72.86%
Dec-00	14868	18902	78.66%
Jan-01	17926	20236	88.58%
Feb-01	14304	15800	90.53%
Mar-01	18963	20064	94.51%
Apr-01	17431	18207	95.74%
May-01	17955	18840	95.30%
Jun-01	14650	15482	94.63%
Jul-01	15449	16038	96.33%
Aug-01	14005	14409	97.20%
Sep-01	9658	9894	97.61%



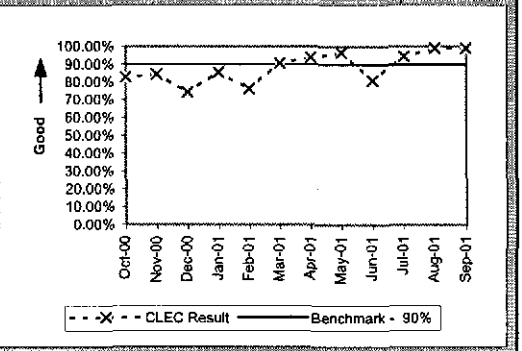
FOCs On Time For Electronic/Manual LSRs Received Via EDI (Percent) (PO-5B-2 (a))

Date	CLEC Num	CLEC Denom	CLEC Result
Oct-00	810	1268	63.88%
Nov-00	514	1101	46.68%
Dec-00	742	2566	28.92%
Jan-01	1388	6612	20.99%
Feb-01	1625	6844	23.74%
Mar-01	2344	9569	24.50%
Apr-01	7038	10700	65.78%
May-01	8468	9461	89.50%
Jun-01	8740	10422	83.86%
Jul-01	10308	11234	91.76%
Aug-01	14310	14849	96.37%
Sep-01	10831	11279	96.03%



Checklist #2 - Firm Order Confirmations - Resale

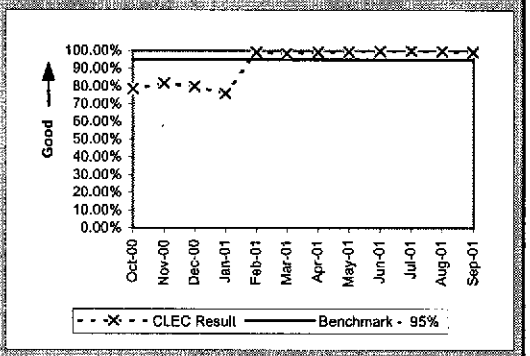
FOCs on Time for Manual (Percent) (PO-5C -(a))			
Date	CLEC Num	CLEC Denom	CLEC Result
Oct-00	8389	10134	82.78%
Nov-00	8006	9489	84.37%
Dec-00	4572	6161	74.21%
Jan-01	5370	6277	85.55%
Feb-01	3206	4209	76.17%
Mar-01	3401	3753	90.62%
Apr-01	4123	4385	94.03%
May-01	7534	7800	96.59%
Jun-01	324	400	81.00%
Jul-01	4002	4238	94.43%
Aug-01	4336	4384	98.91%
Sep-01	4211	4253	99.01%



Checklist #2 - Firm Order Confirmations - Unbundled Loops

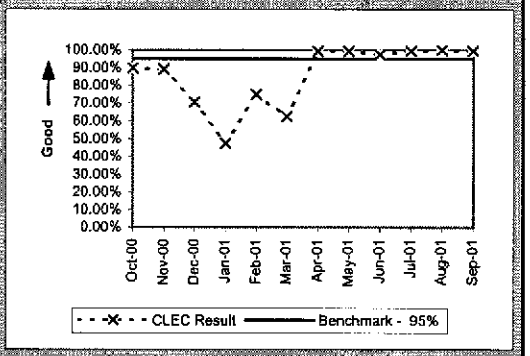
FOCs On Time for Fully Electronic LSRs Received Via IMA (Percent) (PO-5A-1 (b))

Date	CLEC Num	CLEC Denom	CLEC Result
Oct-00	394	502	78.49%
Nov-00	461	564	81.74%
Dec-00	436	545	80.00%
Jan-01	500	659	75.87%
Feb-01	334	337	99.11%
Mar-01	704	715	98.46%
Apr-01	818	825	99.15%
May-01	1492	1501	99.40%
Jun-01	2357	2361	99.83%
Jul-01	2840	2841	99.96%
Aug-01	3055	3061	99.80%
Sep-01	2592	2610	99.31%



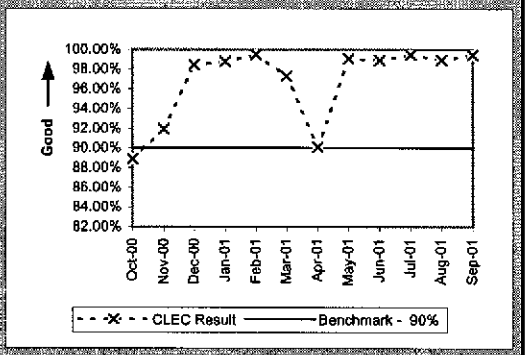
FOCs On Time for Fully Electronic LSRs Received Via EDI (Percent) (PO-5A-2 (b))

Date	CLEC Num	CLEC Denom	CLEC Result
Oct-00	71	79	89.87%
Nov-00	98	110	89.09%
Dec-00	12	17	70.59%
Jan-01	9	19	47.37%
Feb-01	3	4	75.00%
Mar-01	5	8	62.50%
Apr-01	148	149	99.33%
May-01	403	406	99.26%
Jun-01	526	540	97.41%
Jul-01	1985	1995	99.50%
Aug-01	1394	1395	99.93%
Sep-01	2135	2145	99.53%



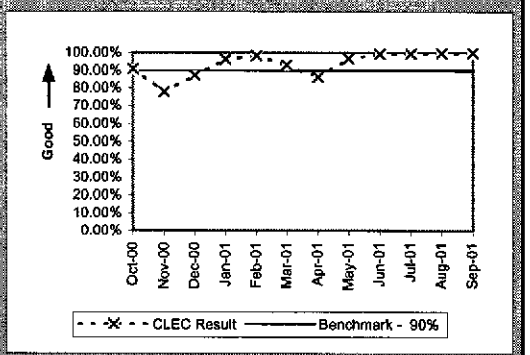
FOCs On Time For Electronic/Manual LSRs Received Via IMA (Percent) (PO-5B-1 (b))

Date	CLEC Num	CLEC Denom	CLEC Result
Oct-00	8385	9435	88.87%
Nov-00	7634	8304	91.93%
Dec-00	6300	6399	98.45%
Jan-01	7258	7348	98.78%
Feb-01	7904	7945	99.48%
Mar-01	8244	8473	97.30%
Apr-01	9136	10144	90.06%
May-01	9585	9674	99.08%
Jun-01	6865	6941	98.91%
Jul-01	7176	7216	99.45%
Aug-01	7087	7162	98.95%
Sep-01	7454	7497	99.43%



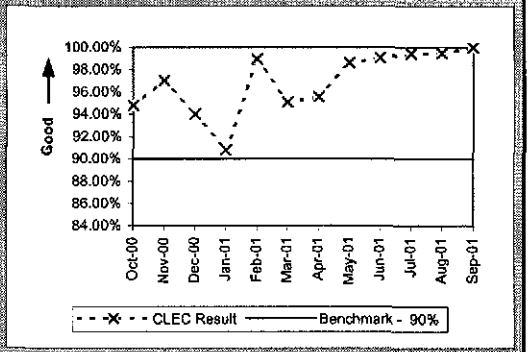
FOCs On Time For Electronic/Manual LSRs Received Via EDI (Percent) (PO-5B-2 (b))

Date	CLEC Num	CLEC Denom	CLEC Result
Oct-00	1224	1348	90.80%
Nov-00	948	1217	77.90%
Dec-00	1149	1319	87.11%
Jan-01	1923	2000	96.15%
Feb-01	2193	2228	98.43%
Mar-01	1991	2144	92.86%
Apr-01	3410	3960	86.11%
May-01	4414	4572	96.54%
Jun-01	3353	3385	99.05%
Jul-01	4426	4453	99.39%
Aug-01	5242	5259	99.68%
Sep-01	7076	7098	99.69%



Checklist #2 - Firm Order Confirmations - Unbundled Loops

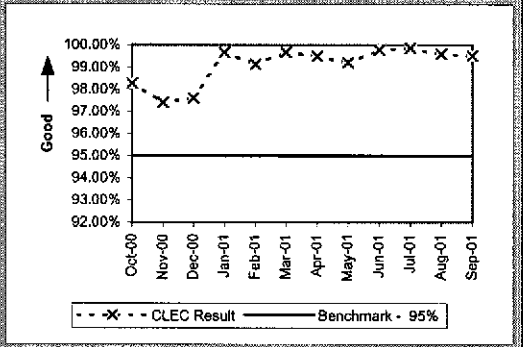
FOCs on Time for Manual (Percent) (PO-5C -(b))			
Date	CLEC Num	CLEC Denom	CLEC Result
Oct-00	73	77	94.81%
Nov-00	65	67	97.01%
Dec-00	94	100	94.00%
Jan-01	118	130	90.77%
Feb-01	94	95	98.95%
Mar-01	135	142	95.07%
Apr-01	151	158	95.57%
May-01	215	218	98.62%
Jun-01	208	210	99.05%
Jul-01	182	183	99.45%
Aug-01	205	206	99.51%
Sep-01	180	180	100.00%



Checklist #2 - Firm Order Confirmations - LNP

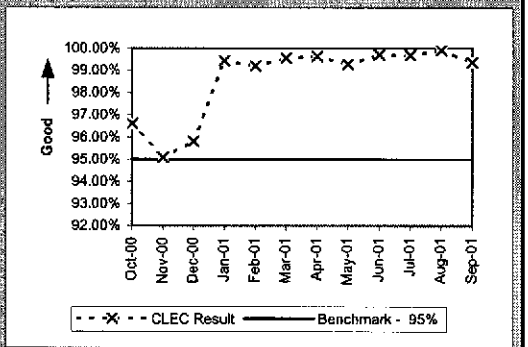
FOCs On Time for Fully Electronic LSRs Received Via IMA (Percent) (PO-5A-1 (c))

Date	CLEC Num	CLEC Denom	CLEC Result
Oct-00	6487	6601	98.27%
Nov-00	5591	5740	97.40%
Dec-00	4466	4575	97.62%
Jan-01	5887	5907	99.66%
Feb-01	4326	4364	99.13%
Mar-01	5195	5212	99.67%
Apr-01	4621	4644	99.50%
May-01	5591	5636	99.20%
Jun-01	5745	5757	99.79%
Jul-01	6280	6288	99.87%
Aug-01	7387	7417	99.60%
Sep-01	5453	5479	99.53%



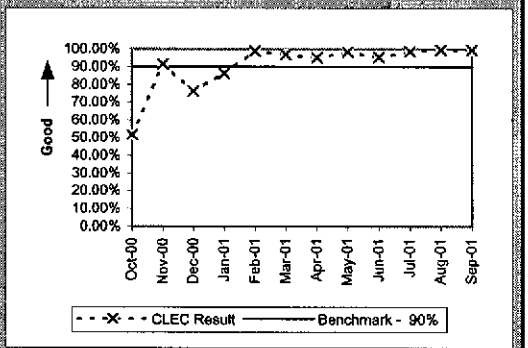
FOCs On Time for Fully Electronic LSRs Received Via EDI (Percent) (PO-5A-2 (c))

Date	CLEC Num	CLEC Denom	CLEC Result
Oct-00	8401	8696	96.61%
Nov-00	8536	8977	95.09%
Dec-00	6846	7145	95.82%
Jan-01	6213	6248	99.44%
Feb-01	4989	5029	99.20%
Mar-01	6466	6494	99.57%
Apr-01	5602	5622	99.64%
May-01	7706	7762	99.28%
Jun-01	6991	7011	99.71%
Jul-01	4991	5007	99.68%
Aug-01	4815	4819	99.92%
Sep-01	4187	4213	99.38%



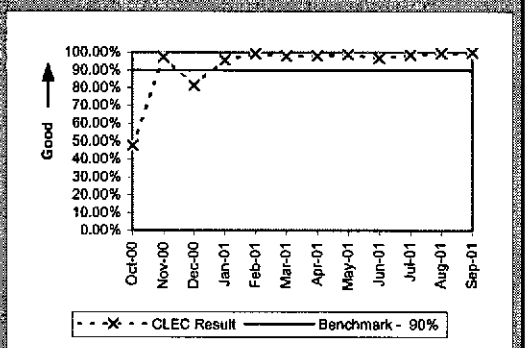
FOCs On Time For Electronic/Manual LSRs Received Via IMA (Percent) (PO-5B-1 (c))

Date	CLEC Num	CLEC Denom	CLEC Result
Oct-00	3148	6081	51.77%
Nov-00	4845	5289	91.61%
Dec-00	3841	5035	76.29%
Jan-01	4544	5261	86.37%
Feb-01	5014	5076	98.78%
Mar-01	5450	5627	96.85%
Apr-01	5154	5416	95.16%
May-01	5067	5153	98.33%
Jun-01	4333	4544	95.36%
Jul-01	4633	4695	98.68%
Aug-01	5290	5322	99.40%
Sep-01	4274	4299	99.42%



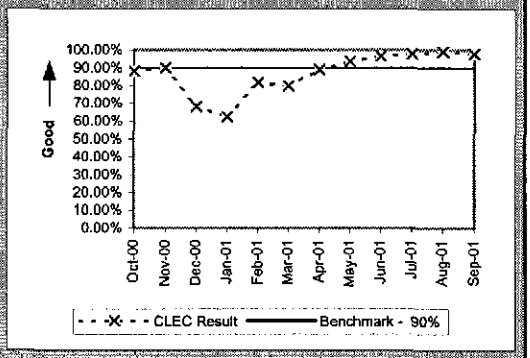
FOCs On Time For Electronic/Manual LSRs Received Via EDI (Percent) (PO-5B-2 (c))

Date	CLEC Num	CLEC Denom	CLEC Result
Oct-00	3408	7128	47.81%
Nov-00	8356	8586	97.32%
Dec-00	9467	11652	81.25%
Jan-01	7503	7838	95.73%
Feb-01	6068	6109	99.33%
Mar-01	7781	7947	97.91%
Apr-01	8920	9090	98.13%
May-01	7650	7745	98.77%
Jun-01	5713	5906	96.73%
Jul-01	4687	4752	98.63%
Aug-01	4498	4533	99.23%
Sep-01	3589	3598	99.75%



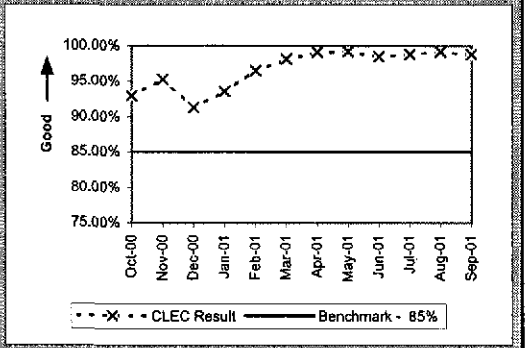
Checklist #2 - Firm Order Confirmations - LNP

FOCs on Time for Manual (Percent) (PO-5C -(c))			
Date	CLEC Num	CLEC Denom	CLEC Result
Oct-00	407	462	88.10%
Nov-00	225	250	90.00%
Dec-00	175	257	68.09%
Jan-01	178	285	62.46%
Feb-01	216	264	81.82%
Mar-01	259	325	79.69%
Apr-01	209	235	88.94%
May-01	307	328	93.60%
Jun-01	227	235	96.60%
Jul-01	135	138	97.83%
Aug-01	224	226	99.12%
Sep-01	129	132	97.73%



Checklist #2 - Firm Order Confirmations - LIS

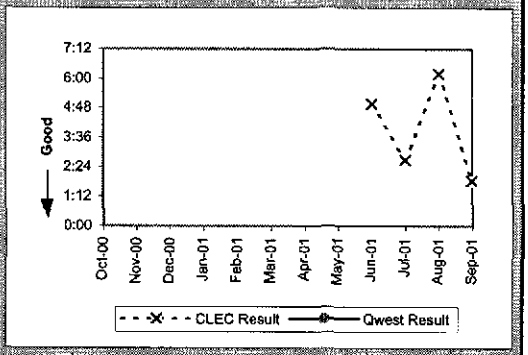
Firm Order Confirmations (FOCs) On Time (Percent) (PO-5 D)			
Date	CLEC Num	CLEC Denom	CLEC Result
Oct-00	448	482	92.95%
Nov-00	325	341	95.31%
Dec-00	324	355	91.27%
Jan-01	405	433	93.53%
Feb-01	441	457	96.50%
Mar-01	421	429	98.14%
Apr-01	323	326	99.08%
May-01	368	371	99.19%
Jun-01	325	330	98.48%
Jul-01	479	485	98.76%
Aug-01	594	599	99.17%
Sep-01	402	407	98.77%



Checklist #2 - Completion Notifications

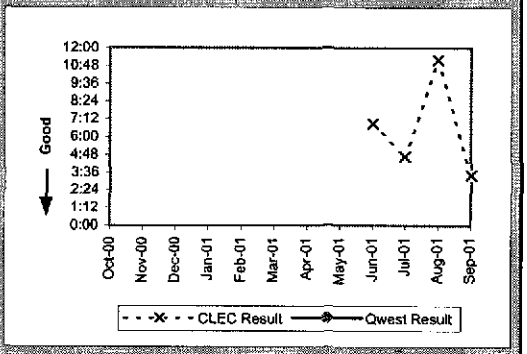
Work Completion Notification Timeliness (Hours:Minutes) (PO-6A)

Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00									
Nov-00									
Dec-00									
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01	227825:25	45871	4:58	20:40					
Jul-01	118480:43	44181	2:41	6:03					
Aug-01	336888:56	54303	6:12	40:46					
Sep-01	75332:34	41036	1:51	17:23					



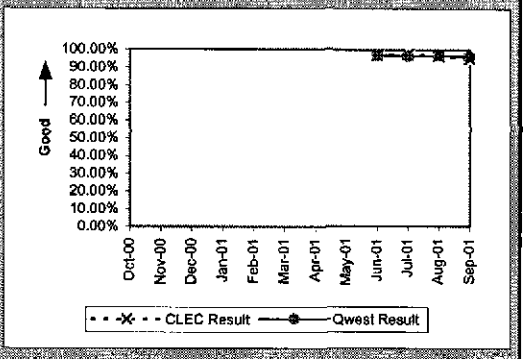
Work Completion Notification Timeliness (Hours:Minutes) (PO-6B)

Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00									
Nov-00									
Dec-00									
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01	117351:37	17002	6:54	21:51					
Jul-01	98504:55	21078	4:40	17:55					
Aug-01	362869:32	32441	11:11	52:44					
Sep-01	78720:20	23114	3:26	23:40					



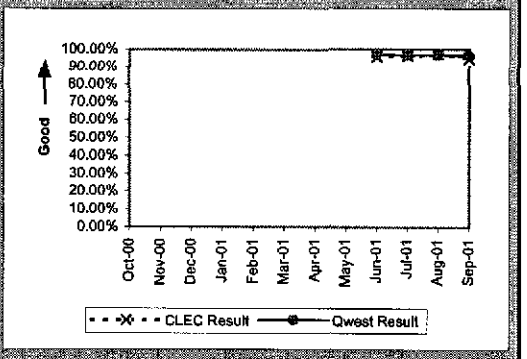
Billing Completion Notification Timeliness (Percent) (PO-7A ,C)

Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00									
Nov-00									
Dec-00									
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01	55333	57017	97.05%	16.93%	2262272	2332766	96.98%	-0.94	-1.57
Jul-01	46498	47632	97.62%	15.24%	2322030	2405090	96.55%	-12.7	-8.72
Aug-01	52603	54399	96.70%	17.87%	2600427	2688301	96.73%	0.43	-0.74
Sep-01	38491	40547	94.93%	21.94%	2015375	2096536	96.13%	12.4	6.54



Billing Completion Notification Timeliness (Percent) (PO-7B ,C)

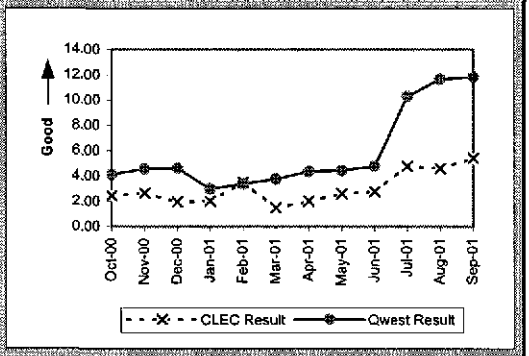
Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00									
Nov-00									
Dec-00									
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01	22080	23122	95.49%	20.74%	2262272	2332766	96.98%	13.12	6.98
Jul-01	22353	23268	96.07%	19.44%	2322030	2405090	96.55%	3.98	1.42
Aug-01	33472	34467	97.11%	16.74%	2600427	2688301	96.73%	-3.96	-3.41
Sep-01	26677	28276	94.35%	23.10%	2015375	2096536	96.13%	15.45	8.39



Checklist #2 - Jeopardy Notifications - Non-Designed Services

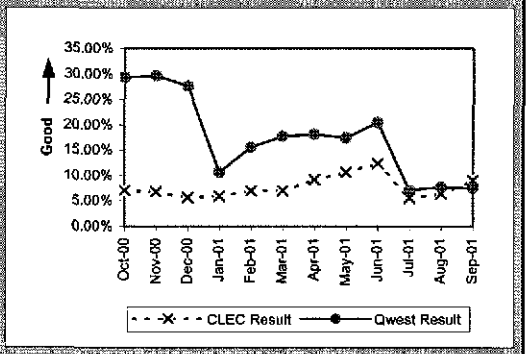
Jeopardy Notice Interval (Average Days) (PO-8 A)

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	309	125	2.47	2.95	48593	11793	4.12	3.72	1.26
Nov-00	330	124	2.66	3.55	43777	9578	4.57	3.72	1.26
Dec-00	190	98	1.94	3.65	36315	7868	4.62	3.72	1.26
Jan-01	172	85	2.02	3.56	11262	3774	2.98	3.72	1.26
Feb-01	345	98	3.52	19.12	13307	3935	3.38	-0.2	-1.12
Mar-01	155	103	1.50	1.70	16840	4496	3.75	2.74	0.67
Apr-01	246	121	2.03	2.87	19589	4490	4.36	2.65	0.61
May-01	390	149	2.62	3.53	22267	5020	4.44	1.98	0.21
Jun-01	474	170	2.79	3.09	31928	6686	4.78	1.81	0.1
Jul-01	684	143	4.78	20.26	60584	5887	10.29	1.69	0.03
Aug-01	768	167	4.60	16.71	82523	7072	11.67	2.16	0.31
Sep-01	937	173	5.42	19.43	71148	6012	11.83	1.91	0.16



Timely Jeopardy Notices (Percent) (PO-9 A)

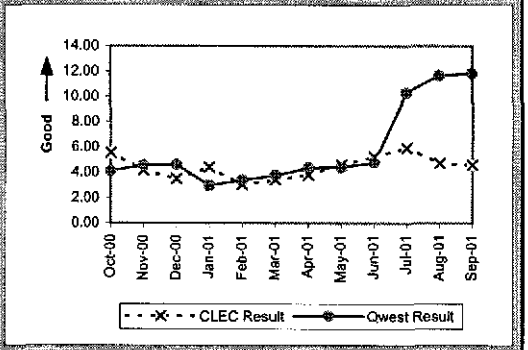
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	59	836	7.06%	25.61%	5151	17533	29.38%	13.84	7.42
Nov-00	50	731	6.84%	25.24%	4534	15278	29.68%	13.2	7.03
Dec-00	36	642	5.61%	23.01%	3692	13381	27.59%	12.17	6.4
Jan-01	41	692	5.92%	23.61%	1357	12723	10.67%	3.93	1.39
Feb-01	38	541	7.02%	25.56%	1511	9681	15.61%	5.35	2.25
Mar-01	43	611	7.04%	25.58%	1818	10244	17.75%	6.73	3.09
Apr-01	43	468	9.19%	28.89%	1761	9688	18.18%	5.33	2.24
May-01	66	620	10.65%	30.84%	1954	11206	17.44%	4.34	1.64
Jun-01	57	459	12.42%	32.98%	2323	11359	20.45%	4.43	1.69
Jul-01	56	1000	5.60%	22.99%	2439	34342	7.10%	1.82	0.11
Aug-01	66	1034	6.38%	24.44%	2846	36670	7.76%	1.63	-0.01
Sep-01	61	671	9.09%	28.75%	2292	30623	7.48%	-1.56	-1.95



Checklist #2 - Jeopardy Notifications - Unbundled Loops

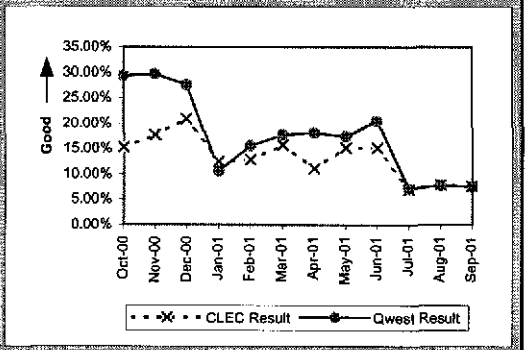
Jeopardy Notice Interval (Average Days) (PO-8 B)

Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	5368	968	5.55	5.33	48593	11793	4.12	-4.5	-3.74
Nov-00	3840	919	4.18	4.57	43777	9578	4.57	1.36	-0.17
Dec-00	2404	684	3.51	3.87	36315	7868	4.62	3.3	1.01
Jan-01	1861	421	4.42	13.13	11262	3774	2.98	-2.98	-2.81
Feb-01	1031	338	3.05	2.65	13307	3935	3.38	0.85	-0.49
Mar-01	1559	456	3.42	3.52	16840	4496	3.75	0.81	-0.51
Apr-01	1512	396	3.82	3.34	19589	4490	4.36	1.09	-0.34
May-01	1970	425	4.64	7.24	22267	5020	4.44	-0.36	-1.22
Jun-01	1681	319	5.27	9.13	31928	6686	4.78	-0.61	-1.37
Jul-01	1550	261	5.94	5.71	60584	5887	10.29	1.78	0.08
Aug-01	1963	415	4.73	3.86	82523	7072	11.67	3.28	0.99
Sep-01	1965	429	4.58	3.28	71148	6012	11.83	3.33	1.03



Timely Jeopardy Notices (Percent) (PO-9 B)

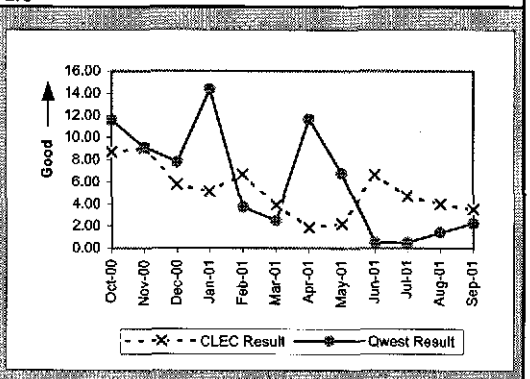
Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	355	2318	15.31%	36.01%	5151	17533	29.38%	13.97	7.49
Nov-00	362	2043	17.72%	38.18%	4534	15278	29.68%	11.11	5.76
Dec-00	249	1193	20.87%	40.64%	3692	13381	27.59%	4.98	2.02
Jan-01	182	1449	12.56%	33.14%	1357	12723	10.67%	-2.21	-2.35
Feb-01	163	1261	12.93%	33.55%	1511	9681	15.61%	2.47	0.5
Mar-01	185	1176	15.73%	36.41%	1818	10244	17.75%	1.71	0.04
Apr-01	120	1076	11.15%	31.48%	1761	9688	18.18%	5.67	2.45
May-01	200	1316	15.20%	35.90%	1954	11206	17.44%	2.03	0.23
Jun-01	104	683	15.23%	35.93%	2323	11359	20.45%	3.29	1
Jul-01	152	2197	6.92%	25.38%	2439	34342	7.10%	0.32	-0.8
Aug-01	212	2677	7.92%	27.00%	2846	36670	7.76%	-0.3	-1.18
Sep-01	236	3082	7.66%	26.59%	2292	30623	7.48%	-0.35	-1.21



Checklist #2 - Jeopardy Notifications - LIS

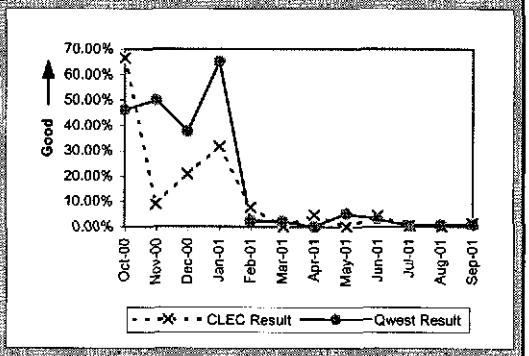
Jeopardy Notice Interval (Average Days) (PO-8 C)

Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	78	9	8.67		139	12	11.58		
Nov-00	45	5	9.00		200	22	9.09		
Dec-00	63	11	5.73		210	27	7.78		
Jan-01	51	10	5.10		402	28	14.36		
Feb-01	60	9	6.67	7.00	26	7	3.71	-0.87	-1.53
Mar-01	35	9	3.89	6.07	15	6	2.50	-0.68	-1.41
Apr-01	15	8	1.88	2.64	70	6	11.67	0.71	-0.57
May-01	11	5	2.20	3.90	27	4	6.75	1.09	-0.34
Jun-01	33	5	6.60	7.30	2	4	0.50	-15.75	-10.58
Jul-01	28	6	4.67	7.47	1	2	0.50	-7.22	-5.39
Aug-01	8	2	4.00	5.66	7	5	1.40	-1.59	-1.97
Sep-01	14	4	3.50	4.36	18	8	2.25	-0.47	-1.29



Timely Jeopardy Notices (Percent) (PO-9 C)

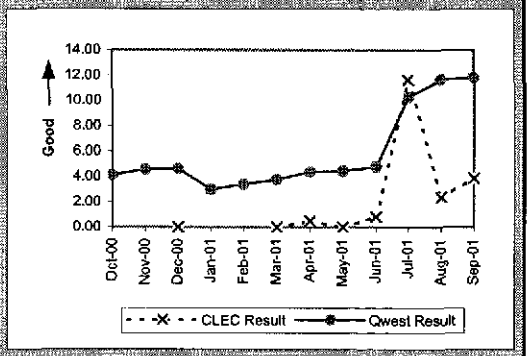
Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	8	12	66.67%		12	26	46.15%		
Nov-00	1	11	9.09%		18	36	50.00%		
Dec-00	5	24	20.83%		18	48	37.50%		
Jan-01	6	19	31.58%		26	40	65.00%		
Feb-01	6	79	7.59%	26.49%	1	44	2.27%	-1.9	-2.15
Mar-01	0	30	0.00%	0.00%	1	48	2.08%	0.47	-0.72
Apr-01	1	21	4.76%	21.30%	0	27	0.00%	N/A	
May-01	0	11	0.00%	0.00%	1	19	5.26%	0.43	-0.74
Jun-01	1	23	4.35%	20.39%	1	33	3.03%	-0.28	-1.17
Jul-01	1	235	0.43%	6.51%	1	295	0.34%	-0.17	-1.1
Aug-01	0	118	0.00%	0.00%	2	296	0.68%	0.7	-0.57
Sep-01	2	143	1.40%	11.74%	3	362	0.83%	-0.64	-1.39



Checklist #2 - Jeopardy Notifications - UNE-P-POTS

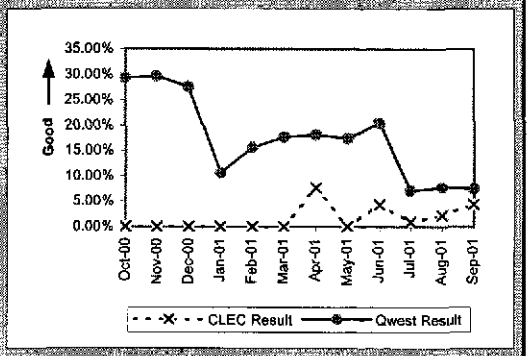
Jeopardy Notice Interval (Average Days) (PO-8 D)

Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00					48593	11793	4.12		
Nov-00					43777	9578	4.57		
Dec-00	0	1	0.00		36315	7868	4.62	0.55	-0.66
Jan-01					11262	3774	2.98		
Feb-01					13307	3935	3.38		
Mar-01	0	1	0.00		16840	4496	3.75	3.72	1.26
Apr-01	1	2	0.50	0.71	19589	4490	4.36	3.72	1.26
May-01	0	1	0.00		22267	5020	4.44	3.72	1.26
Jun-01	5	6	0.83	1.17	31928	6686	4.78	3.72	1.26
Jul-01	35	3	11.67	10.41	60584	5887	10.29	-0.06	-1.04
Aug-01	7	3	2.33	2.08	82523	7072	11.67	3.72	1.26
Sep-01	27	7	3.86	2.12	71146	6012	11.83	3.72	1.26



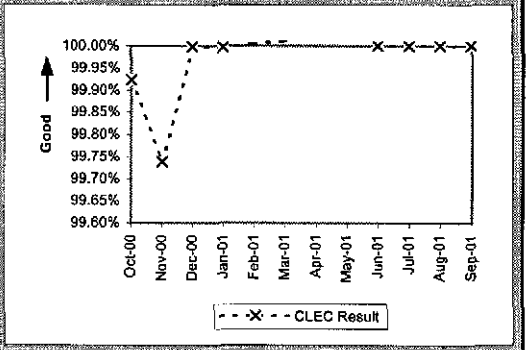
Timely Jeopardy Notices (Percent) (PO-9 D)

Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	0	26	0.00%	0.00%	5151	17533	29.38%	3.14	0.91
Nov-00	0	16	0.00%	0.00%	4534	15278	29.68%	2.48	0.51
Dec-00	0	28	0.00%	0.00%	3692	13381	27.59%	3.09	0.88
Jan-01	0	34	0.00%	0.00%	1357	12723	10.67%	2.32	0.41
Feb-01	0	18	0.00%	0.00%	1511	9681	15.61%	2.01	0.22
Mar-01	0	16	0.00%	0.00%	1818	10244	17.75%	2.03	0.24
Apr-01	1	13	7.69%	26.65%	1761	9688	18.18%	0.92	-0.44
May-01	0	15	0.00%	0.00%	1954	11206	17.44%	1.93	0.17
Jun-01	2	46	4.35%	20.39%	2323	11359	20.45%	3.04	0.85
Jul-01	1	102	0.98%	9.85%	2439	34342	7.10%	2.81	0.71
Aug-01	1	44	2.27%	14.90%	2846	36670	7.76%	1.4	-0.15
Sep-01	2	45	4.44%	20.61%	2292	30623	7.48%	0.72	-0.56



Checklist #2 - LSR Accountability

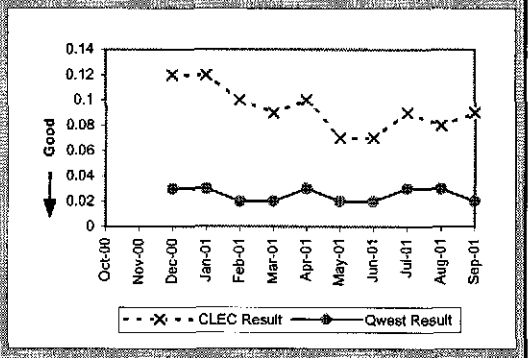
LSR Accountability (Percent) (PO-10)			
Date	CLEC Num	CLEC Denom	CLEC Result
Oct-00	62732	62780	99.92%
Nov-00	67495	67672	99.74%
Dec-00	66217	66218	100.00%
Jan-01	71131	71133	100.00%
Feb-01	59506	59503	100.01%
Mar-01	69728	69720	100.01%
Apr-01	61799	61773	100.04%
May-01	76780	76408	100.49%
Jun-01	78870	78870	100.00%
Jul-01	73119	73119	100.00%
Aug-01	84030	84030	100.00%
Sep-01	65983	65983	100.00%



Checklist #2 - Due Date Changes - Resale

Number of Due Date Changes per Order (Average Days) (PO-15)

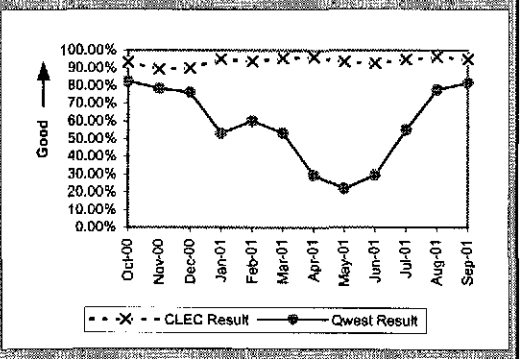
Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00									
Nov-00									
Dec-00	5608	47368	0.12	0.41	29713	1023575	0.03	92.36	55.15
Jan-01	6335	54984	0.12	0.40	33558	1196692	0.03	100.95	60.37
Feb-01	5077	51386	0.10	0.36	27278	1124896	0.02	91.67	54.73
Mar-01	5595	59219	0.09	0.36	30425	1280635	0.02	94.48	56.44
Apr-01	5936	60470	0.10	0.37	32605	1210950	0.03	87.91	52.44
May-01	4916	66439	0.07	0.32	28790	1221969	0.02	73.14	43.47
Jun-01	4781	64524	0.07	0.31	31200	1302935	0.02	71.12	42.24
Jul-01	5607	65164	0.09	0.35	34469	1226607	0.03	74.49	44.29
Aug-01	5143	62763	0.08	0.32	33595	1343061	0.03	77.35	46.02
Sep-01	4665	53011	0.09	0.34	25105	1079681	0.02	83.83	49.98



Checklist #2 - Access To Centers

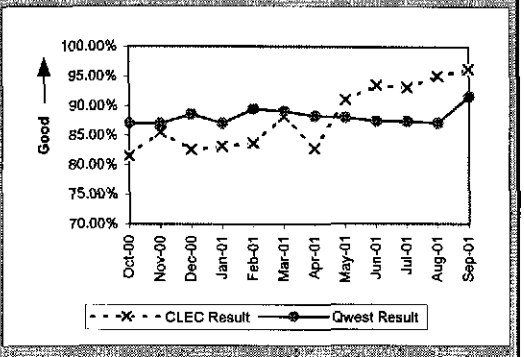
Calls Answered within Twenty Seconds - Interconnect Provisioning Center (Percent) (OP-2)

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result
Oct-00	39199	41959	93.42%	2541737	3074935	82.66%
Nov-00	36956	41366	89.34%	2331293	2967598	78.56%
Dec-00	40597	45116	89.98%	2133889	2798141	76.26%
Jan-01	39890	41921	95.16%	2006486	3773669	53.17%
Feb-01	31767	33822	93.92%	1855201	3088364	60.07%
Mar-01	34908	36514	95.60%	1831158	3429437	53.40%
Apr-01	32572	33858	96.20%	1099092	3732735	29.44%
May-01	34650	37124	93.34%	905550	4171326	21.71%
Jun-01	33539	36214	92.61%	1213127	4112797	29.50%
Jul-01	30685	32351	94.85%	2197349	3992969	55.03%
Aug-01	33965	35271	96.30%	3292289	4238018	77.68%
Sep-01	26327	27728	94.95%	2723316	3332102	81.73%



Calls Answered within 20 seconds - Interconnect Repair Center (Percent) (MR-2)

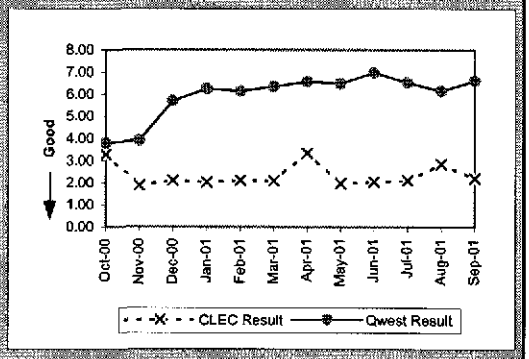
Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result
Oct-00	18536	22723	81.57%	891970	1025051	87.02%
Nov-00	18667	21817	85.56%	777196	893067	87.03%
Dec-00	16559	20047	82.60%	659020	744071	88.57%
Jan-01	19111	22979	83.17%	754367	866186	87.09%
Feb-01	18378	21962	83.68%	644068	719729	89.49%
Mar-01	21997	24934	88.22%	718741	806886	89.08%
Apr-01	18724	22611	82.81%	724314	820411	88.29%
May-01	22991	25211	91.19%	747817	848094	88.18%
Jun-01	25944	27731	93.56%	775975	886147	87.57%
Jul-01	29571	31724	93.21%	700466	800726	87.48%
Aug-01	28285	29740	95.11%	642249	736282	87.23%
Sep-01	23392	24306	96.24%	514443	560881	91.72%



Checklist #2 - Billing

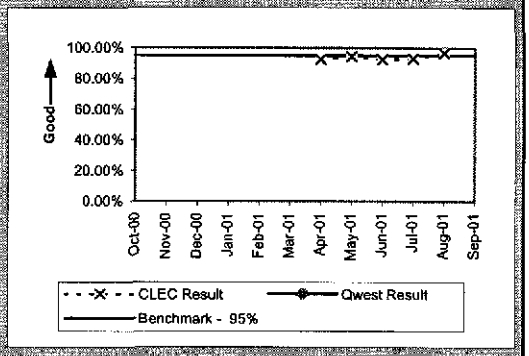
Time to Provide Usage Records (Average Days) UNEs and Resale Aggregate (BI-1A)

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result
Oct-00	13727947.13	4167347	3.29	385488503.5	101810208	3.79
Nov-00	9695525.44	5157732	1.88	414656378.6	105876427	3.92
Dec-00	9018511	4283757	2.11	705768127	123865005	5.70
Jan-01	11792863	5827161	2.02	766404997	122590664	6.25
Feb-01	12399021	5896158	2.10	738698060	120542699	6.13
Mar-01	13273251	6387126	2.08	692655735	109230718	6.34
Apr-01	25420652	7640082	3.33	671164297	102291180	6.56
May-01	15282848	7750448	1.97	640252109	98855256	6.48
Jun-01	15062886	7396856	2.04	712224696	102156717	6.97
Jul-01	13822250	6608073	2.09	610344343	93565971	6.52
Aug-01	20761406	7294639	2.85	609862832	99266616	6.14
Sep-01	14042099	6409847	2.19	537139206	81246682	6.61



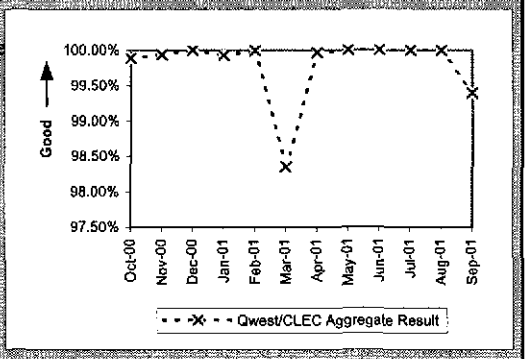
Time to Provide Usage Records (Percent) Jointly-provided Switched Access (BI-1B)

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result
Oct-00						
Nov-00						
Dec-00						
Jan-01						
Feb-01						
Mar-01						
Apr-01	35356768	38164160	92.64%			
May-01	37160165	39374521	94.38%			
Jun-01	19721023	21297625	92.60%			
Jul-01	17732428	19060264	93.03%			
Aug-01	17131926	17728617	96.63%			
Sep-01						



Checklist #2 - Billing

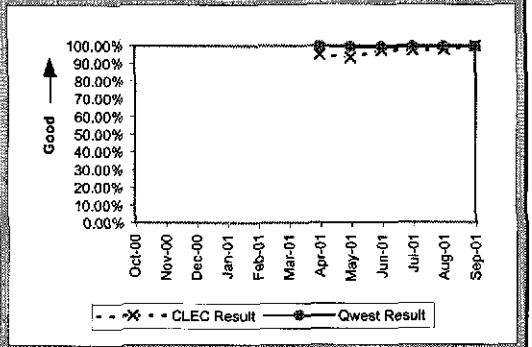
Invoices Delivered within 10 Days (Percent) All (BI-2)			
Date	Qwest/CLEC Aggrega	Qwest/CLEC Aggrega	Qwest/CLEC Aggregate
Oct-00	195518	195741	99.89%
Nov-00	148218	148307	99.94%
Dec-00	179018	179018	100.00%
Jan-01	182960	183084	99.93%
Feb-01	192392	192402	99.99%
Mar-01	194451	197709	98.35%
Apr-01	198102	198161	99.97%
May-01	195500	195501	100.00%
Jun-01	195755	195755	100.00%
Jul-01	197611	197611	100.00%
Aug-01	185281	185281	100.00%
Sep-01	198602	199801	99.40%



Checklist #2 - Billing

Billing Accuracy - Adjustments for Errors (Percent) UNEs and Resale Aggregate (BI-3A)

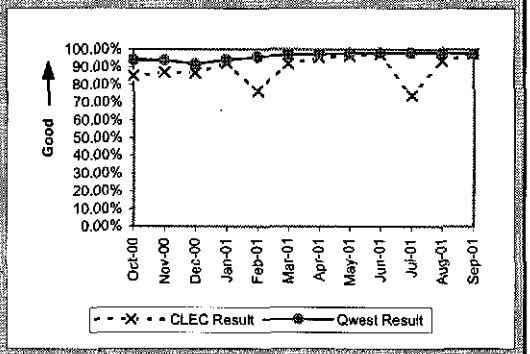
Date	CLEC Num	CLEC Dene	CLEC Resu	CLEC Std D	Qwest Num	Qwest Dene	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00									
Nov-00									
Dec-00									
Jan-01									
Feb-01									
Mar-01									
Apr-01	32629861	34374238	94.93%		743398533	746432155	99.59%		
May-01	34495120	36999576	93.23%	25.12%	735993358	740932476	99.33%	4451.69	2705.44
Jun-01	35752277	36732538	97.33%	16.12%	743196815	748416333	99.30%	1401.64	851.14
Jul-01	40340117	41469842	97.28%	16.28%	740349853	745041224	99.37%	1659.6	1007.96
Aug-01	37402791	38184931	97.95%	14.16%	742567399	747246242	99.37%	1086.67	659.65
Sep-01	37927630	38084745	99.59%	6.41%	743524210	748869656	99.29%	-215.43	-131.97



Checklist #2 - Billing

Billing Completeness (Percent) UNEs and Resale Aggregate (BI-4A)

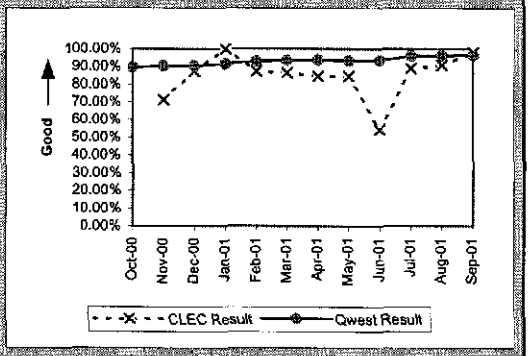
Date	CLEC Num	CLEC Dend	CLEC Resu	CLEC Std D	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	67989.68	79947.68	85.04%		2334579.9	2480338.9	94.12%		
Nov-00	65778.22	75477.22	87.15%		2086103.3	2220943.3	93.93%		
Dec-00	72213.86	83313.12	86.68%		2103635.9	2291074.9	91.82%		
Jan-01	86763.78	93901.78	92.40%		2012543.7	2137526.7	94.15%		
Feb-01	91519	119568	76.54%	42.37%	2179501	2277090	95.71%	319.07	192.98
Mar-01	85251	92786	91.88%	27.32%	2202887	2269319	97.07%	91.98	54.92
Apr-01	92912	97268	95.52%	20.68%	2287388	2352472	97.23%	31.9	18.39
May-01	97316	101076	96.28%	18.93%	2280845	2334486	97.70%	29.54	16.96
Jun-01	106824	110102	97.02%	17.00%	2338531	2388542	97.91%	20.02	11.17
Jul-01	129569	175027	74.03%	43.85%	2448806	2495888	98.11%	716	434.3
Aug-01	112125	120163	93.31%	24.98%	2393158	2440415	98.06%	116.72	69.96
Sep-01	84642	86819	97.49%	15.64%	1979163	2031074	97.44%	-0.88	-1.54



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Installation

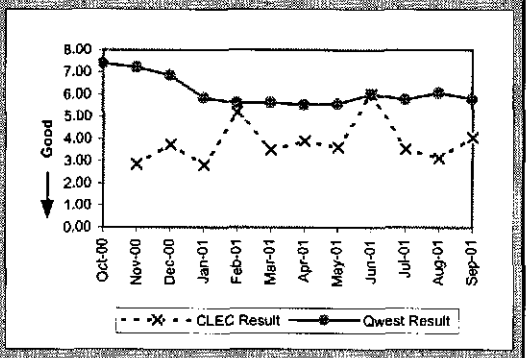
Installation Commitments Met (Percent) (OP-3)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
Oct-00				90735	101340	89.54%		
Nov-00	10	14	71.43%	87060	96356	90.35%	3.72	1.26
Dec-00	7	8	87.50%	81848	90522	90.42%	0.13	-0.92
Jan-01	6	6	100.00%	92102	100550	91.60%	-0.74	-1.45
Feb-01	14	16	87.50%	82831	89097	92.97%	0.83	-0.5
Mar-01	26	30	86.67%	92878	99290	93.54%	1.39	-0.16
Apr-01	33	39	84.62%	86853	92556	93.84%	2.06	0.25
May-01	22	26	84.62%	95897	102756	93.33%	1.56	-0.05
Jun-01	38	70	54.29%	96086	102804	93.47%	7.94	3.83
Jul-01	130	146	89.04%	101075	105289	96.02%	3.6	1.19
Aug-01	131	144	90.97%	116767	121451	96.14%	2.79	0.7
Sep-01	106	108	98.15%	95545	98900	96.61%	-0.88	-1.64



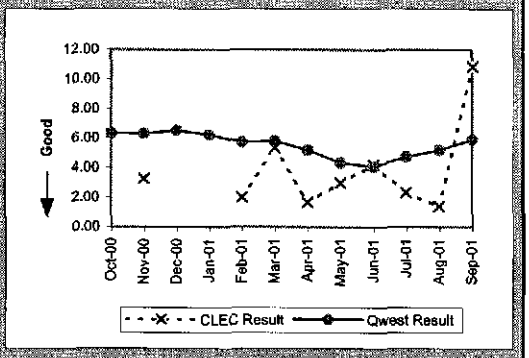
Installation Interval (Average Days) (OP-4)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
Oct-00				749095	101299	7.39		
Nov-00	40	14	2.86	696416	96316	7.23	-1.38	-1.84
Dec-00	30	8	3.75	621927	90464	6.87	-0.82	-1.5
Jan-01	17	6	2.83	589359	100536	5.86	-0.76	-1.46
Feb-01	83	16	5.19	500416	89084	5.62	-0.2	-1.12
Mar-01	105	30	3.50	559444	99264	5.64	-1.36	-1.83
Apr-01	152	39	3.90	513010	92550	5.54	-1.2	-1.73
May-01	94	26	3.62	572931	102737	5.58	-1.3	-1.79
Jun-01	421	70	6.01	617339	102792	6.01	2.68	0.75
Jul-01	549	155	3.54	632829	109623	5.77	-3.63	-3.21
Aug-01	458	146	3.14	769735	126654	6.08	-4.22	-3.56
Sep-01	464	114	4.07	599811	103302	5.81	-2.23	-2.35



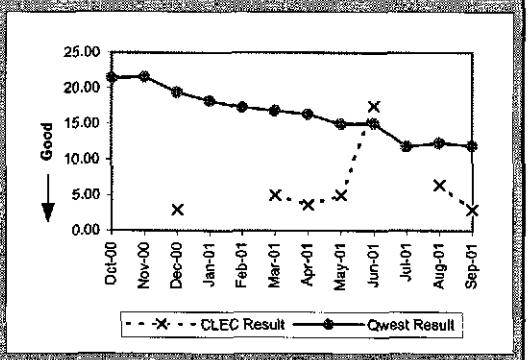
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
Oct-00				18127	2862	6.33		
Nov-00	13	4	3.25	16709	2642	6.32	-0.39	-1.24
Dec-00				15644	2389	6.55		
Jan-01				15299	2461	6.22		
Feb-01	4	2	2.00	9687	1690	5.73	-0.38	-1.23
Mar-01	16	3	5.33	10698	1840	5.81	-0.05	-1.03
Apr-01	5	3	1.67	9763	1883	5.18	-0.37	-1.22
May-01	6	2	3.00	11070	2550	4.34	-0.15	-1.09
Jun-01	126	30	4.20	10981	2688	4.09	2.37	0.44
Jul-01	58	25	2.32	31771	6705	4.74	-0.86	-1.52
Aug-01	14	10	1.40	38966	7523	5.18	-1.1	-1.67
Sep-01	76	7	10.86	36573	6185	5.91	3.09	0.88



Delayed Days for Facility Reasons (Average Days) (OP-6B)-- Dispatches Within MSAs

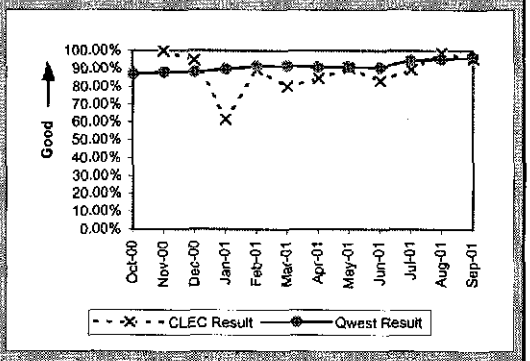
Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
Oct-00				165810	7743	21.41		
Nov-00				143605	6654	21.58		
Dec-00	3	1	3.00	121963	6285	19.41	-0.65	-1.4
Jan-01				109018	5987	18.21		
Feb-01				79073	4576	17.28		
Mar-01	5	1	5.00	76902	4572	16.82	-0.48	-1.29
Apr-01	11	3	3.67	62543	3820	16.37	-0.84	-1.51
May-01	10	2	5.00	64487	4309	14.97	-0.66	-1.4
Jun-01	35	2	17.50	60896	4030	15.11	2.88	0.75
Jul-01				21816	1850	11.79		
Aug-01	32	5	6.40	29202	2374	12.30	-0.38	-1.23
Sep-01	3	1	3.00	18975	1590	11.93	-0.4	-1.24



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Installation

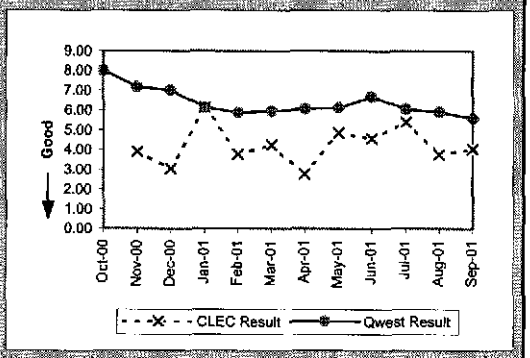
Installation Commitments Met (Percent) (OP-3)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
Oct-00				25743	29565	87.07%		
Nov-00	23	23	100.00%	23458	26614	88.14%	-1.76	-2.07
Dec-00	18	19	94.74%	21290	24123	88.26%	-0.88	-1.53
Jan-01	8	13	61.54%	21104	23502	89.80%	2.66	0.62
Feb-01	17	19	89.47%	18678	20445	91.36%	0.36	-0.78
Mar-01	16	20	80.00%	20751	22675	91.51%	1.62	-0.02
Apr-01	11	13	84.62%	20396	22458	90.82%	0.76	-0.54
May-01	19	21	90.48%	23305	25624	90.95%	0.16	-0.91
Jun-01	20	24	83.33%	23156	25556	90.61%	1.15	-0.3
Jul-01	51	57	89.47%	24693	26076	94.70%	1.6	-0.03
Aug-01	77	78	98.72%	29145	30580	95.31%	-1.42	-1.86
Sep-01	42	44	95.45%	24124	25061	96.26%	0.36	-0.78



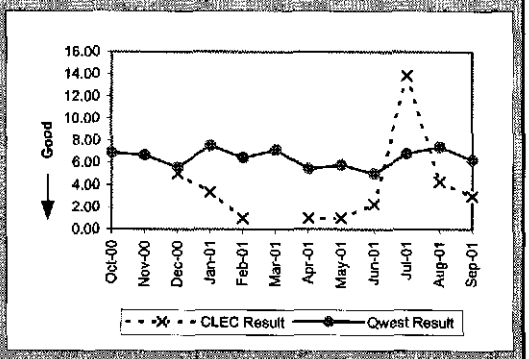
Installation Interval (Average Days) (OP-4)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
Oct-00				236721	29565	8.01		
Nov-00	90	23	3.91	191504	26614	7.20	-0.98	-1.6
Dec-00	58	19	3.05	169251	24123	7.02	-1.41	-1.85
Jan-01	80	13	6.15	144421	23502	6.15	2.46	0.49
Feb-01	72	19	3.79	120344	20445	5.89	-0.73	-1.44
Mar-01	85	20	4.25	135139	22675	5.96	-0.51	-1.31
Apr-01	36	13	2.77	136269	22458	6.07	-0.92	-1.56
May-01	102	21	4.86	157309	25624	6.14	-0.5	-1.3
Jun-01	110	24	4.58	171150	25556	6.70	-0.61	-1.37
Jul-01	308	57	5.40	164529	27190	6.05	-0.34	-1.21
Aug-01	305	81	3.77	187909	31787	5.91	-1.85	-2.13
Sep-01	191	47	4.06	146426	26097	5.61	-1.22	-1.74



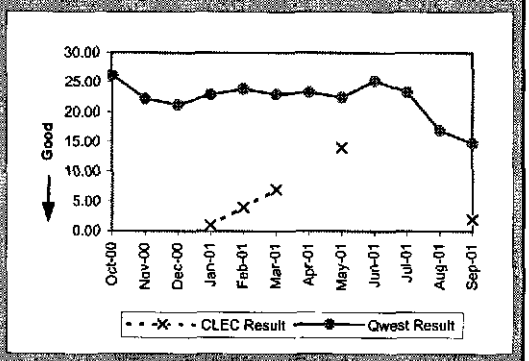
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
Oct-00				5402	785	6.88		
Nov-00				4700	705	6.67		
Dec-00	5	1	5.00	3376	603	5.60	-0.04	-1.03
Jan-01	10	3	3.33	4588	610	7.52	-0.28	-1.17
Feb-01	1	1	1.00	2606	405	6.43	-0.3	-1.19
Mar-01				3003	421	7.13		
Apr-01	2	2	1.00	2918	537	5.43	-0.33	-1.2
May-01	1	1	1.00	3561	616	5.78	-0.31	-1.19
Jun-01	9	4	2.25	3259	652	5.00	-0.5	-1.3
Jul-01	83	6	13.83	11915	1750	6.81	2.75	0.67
Aug-01	17	4	4.25	13291	1788	7.43	-0.23	-1.14
Sep-01	12	4	3.00	9039	1453	6.22	-0.35	-1.21



Delayed Days for Facility Reasons (Average Days) (OP-6B)-- Dispatches Outside MSAs

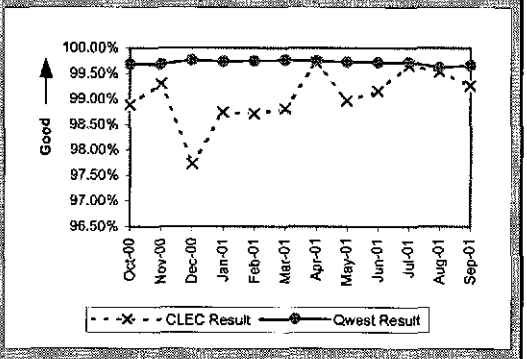
Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
Oct-00				79398	3037	26.14		
Nov-00				54633	2451	22.29		
Dec-00				47291	2230	21.21		
Jan-01	2	2	1.00	41038	1788	22.95	-0.75	-1.46
Feb-01	4	1	4.00	32523	1362	23.88	-0.55	-1.33
Mar-01	28	4	7.00	34582	1503	23.01	-0.66	-1.4
Apr-01				35619	1525	23.36		
May-01	14	1	14.00	38255	1703	22.46	-0.26	-1.16
Jun-01				44137	1748	25.28		
Jul-01				17452	747	23.36		
Aug-01				14432	854	16.90		
Sep-01	2	1	2.00	7693	520	14.79	-0.52	-1.32



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Installation

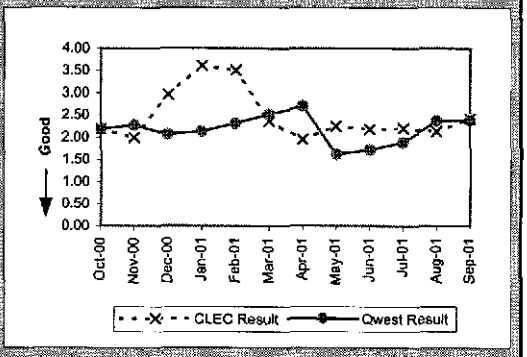
Installation Commitments Met (Percent) (OP-3)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
Oct-00	2320	2346	98.89%	903411	906305	99.68%	6.76	3.11
Nov-00	1703	1715	99.30%	841479	844150	99.68%	2.82	0.72
Dec-00	1120	1146	97.73%	727678	729421	99.76%	14.06	7.55
Jan-01	2268	2297	98.74%	674397	676148	99.74%	9.45	4.74
Feb-01	1076	1090	98.72%	623492	625053	99.75%	6.84	3.16
Mar-01	665	673	98.81%	771849	773677	99.76%	5.09	2.09
Apr-01	1761	1766	99.72%	725809	727662	99.75%	0.24	-0.86
May-01	864	873	98.97%	712986	714935	99.73%	4.29	1.61
Jun-01	1179	1189	99.16%	778545	780715	99.72%	3.69	1.24
Jul-01	2080	2087	99.66%	550591	552129	99.72%	0.49	-0.7
Aug-01	1078	1083	99.54%	234959	235842	99.63%	0.47	-0.71
Sep-01	679	684	99.27%	180365	180984	99.66%	1.74	0.06



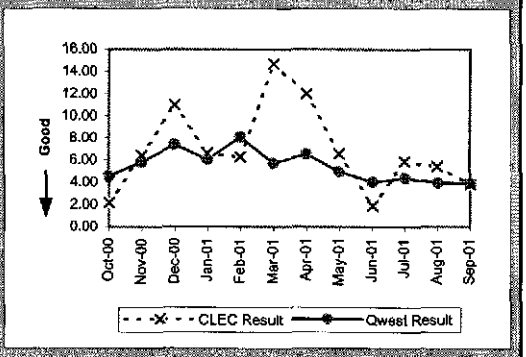
Installation Interval (Average Days) (OP-4)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
Oct-00	5131	2346	2.19	1983750	906304	2.19	-0.03	-1.02
Nov-00	3432	1715	2.00	1923736	844147	2.28	-3.62	-3.2
Dec-00	3395	1146	2.96	1511087	729416	2.07	10.14	5.17
Jan-01	8285	2297	3.61	1442315	676148	2.13	24.51	13.9
Feb-01	3830	1090	3.51	1450164	625053	2.32	13.83	7.41
Mar-01	1592	673	2.37	1947117	773675	2.52	-1.37	-1.83
Apr-01	3445	1766	1.95	1965272	727654	2.70	-10.29	-7.25
May-01	1840	817	2.25	910968	561923	1.62	12.5	6.6
Jun-01	2550	1164	2.19	996003	577593	1.72	11.41	5.94
Jul-01	4574	2068	2.21	763938	404467	1.89	9.76	4.94
Aug-01	2209	1035	2.13	370357	156445	2.37	-4.17	-3.53
Sep-01	1570	649	2.42	303765	127175	2.39	0.46	-0.72



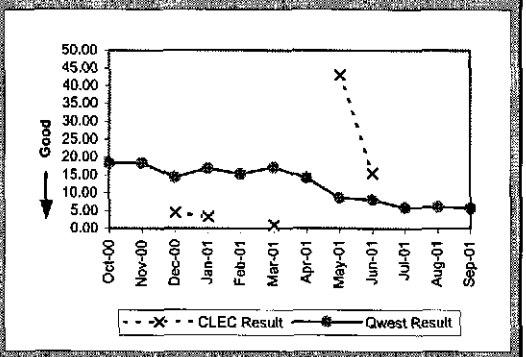
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
Oct-00	56	26	2.15	10975	2421	4.53	-1.08	-1.65
Nov-00	77	12	6.42	11946	2051	5.82	0.12	-0.92
Dec-00	263	24	10.96	9662	1307	7.39	0.95	-0.42
Jan-01	172	26	6.62	8408	1395	6.03	1.9	0.15
Feb-01	88	14	6.29	10630	1317	8.07	-0.5	-1.31
Mar-01	103	7	14.71	9181	1605	5.72	2.58	0.57
Apr-01	60	5	12.00	10094	1545	6.53	2.33	0.41
May-01	46	7	6.57	7922	1600	4.95	2.33	0.41
Jun-01	15	8	1.88	7742	1926	4.02	-0.67	-1.41
Jul-01	136	23	5.91	30797	7035	4.38	2.37	0.44
Aug-01	38	7	5.43	23692	5990	3.96	2.51	0.53
Sep-01	54	14	3.86	16863	4319	3.90	-0.02	-1.01



Delayed Days for Facility Reasons (Average Days) (OP-6B)-- No Dispatches

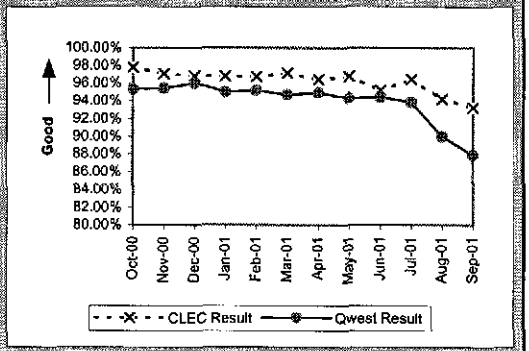
Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
Oct-00				8662	473	18.31		
Nov-00				11404	620	18.39		
Dec-00	9	2	4.50	6264	436	14.37	-0.69	-1.42
Jan-01	10	3	3.33	6019	356	16.91	-0.83	-1.5
Feb-01				3730	244	15.29		
Mar-01	1	1	1.00	3846	223	17.25	-0.54	-1.33
Apr-01				4369	308	14.19		
May-01	86	2	43.00	3031	349	8.68	2.14	0.3
Jun-01	31	2	15.50	1956	244	8.02	2.14	0.3
Jul-01				502	85	5.91		
Aug-01				621	101	6.15		
Sep-01				455	77	5.91		



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Installation

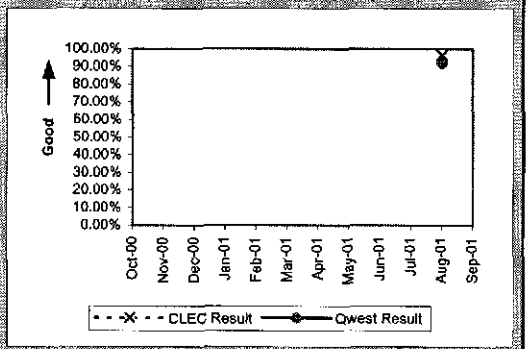
New Service Installation Quality (Percent) (OP-5)

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
Oct-00	1296	1325	97.81%	987479	1035385	95.37%	-4.22	-3.57
Nov-00	2022	2082	97.12%	979474	1026170	95.45%	-3.65	-3.22
Dec-00	1469	1517	96.84%	890054	927015	96.01%	-1.64	-2
Jan-01	1742	1800	96.78%	799824	841706	95.02%	-3.42	-3.08
Feb-01	1706	1763	96.77%	747388	785246	95.18%	-3.11	-2.89
Mar-01	922	949	97.15%	789110	833200	94.71%	-3.36	-3.05
Apr-01	1245	1291	96.44%	843268	888135	94.95%	-2.44	-2.48
May-01	1346	1391	96.76%	814022	862946	94.33%	-3.92	-3.38
Jun-01	1091	1146	95.20%	848543	898623	94.43%	-1.14	-1.69
Jul-01	1770	1835	96.46%	763372	813607	93.83%	-4.68	-3.84
Aug-01	1709	1814	94.21%	492307	547016	90.00%	-5.97	-4.63
Sep-01	1010	1083	93.26%	313745	356840	87.92%	-5.38	-4.27



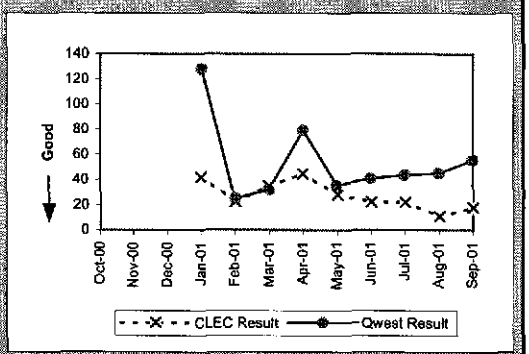
New Service Installation Quality (Percent) (OP-5*)

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
Oct-00								
Nov-00								
Dec-00								
Jan-01								
Feb-01								
Mar-01								
Apr-01								
May-01								
Jun-01								
Jul-01								
Aug-01	1750	1814	96.47%	503651	547016	92.07%	-6.92	-5.21
Sep-01								



Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A)

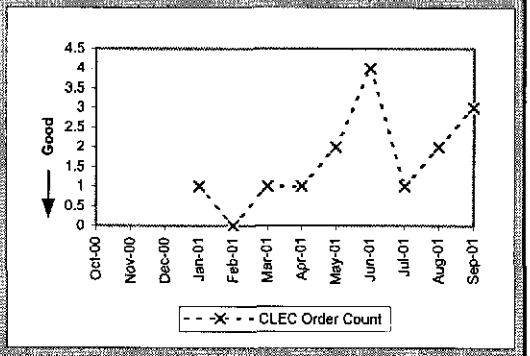
Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
Oct-00								
Nov-00								
Dec-00								
Jan-01	377	9	41.89	1362846	10635	128.15	-2.84	-2.72
Feb-01	250	11	22.73	207497	8254	25.14	-0.31	-1.19
Mar-01	315	9	35.00	323310	10068	32.11	2.65	0.61
Apr-01	584	13	44.92	1193064	15069	79.17	-1.33	-1.81
May-01	312	11	28.36	385997	10857	35.55	-0.58	-1.35
Jun-01	248	11	22.55	488615	11953	40.88	-1.1	-1.67
Jul-01	111	5	22.20	367113	8420	43.60	-0.81	-1.49
Aug-01	228	21	10.86	472742	10463	45.18	-2.46	-2.5
Sep-01	198	11	18.00	532866	9598	55.52	-1.66	-2.01



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Installation

Count of Pending Orders Delayed for Facilities Reasons UNE - P (POTS) (OP-15B)

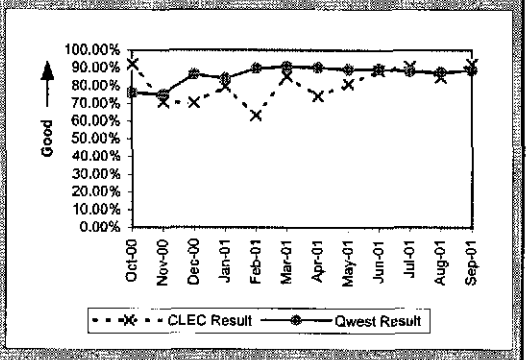
Date	CLEC Order Count
Oct-00	
Nov-00	
Dec-00	
Jan-01	1
Feb-01	0
Mar-01	1
Apr-01	1
May-01	2
Jun-01	4
Jul-01	1
Aug-01	2
Sep-01	3



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Repair

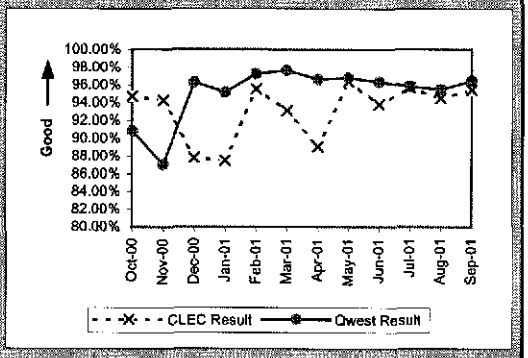
Out of Service Cleared within 24 hours (Percent) (MR-3)– Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
Oct-00	12	13	92.31%	96071	126176	76.14%	-1.37	-1.83
Nov-00	17	24	70.83%	91197	121265	75.20%	0.5	-0.7
Dec-00	19	27	70.37%	79588	92195	86.33%	4.48	1.73
Jan-01	35	44	79.55%	93387	111038	84.10%	0.83	-0.5
Feb-01	31	49	63.27%	82142	91625	89.65%	4.89	1.97
Mar-01	35	41	85.37%	97624	107529	90.79%	1.15	-0.3
Apr-01	49	66	74.24%	108390	120159	90.21%	3.72	1.26
May-01	60	74	81.08%	114594	128555	89.14%	2.06	0.25
Jun-01	55	62	88.71%	114792	128221	89.53%	0.25	-0.85
Jul-01	59	65	90.77%	112535	127740	88.10%	-0.67	-1.4
Aug-01	78	92	84.78%	112652	128843	87.43%	0.78	-0.53
Sep-01	73	79	92.41%	86681	97648	88.77%	-1.02	-1.82



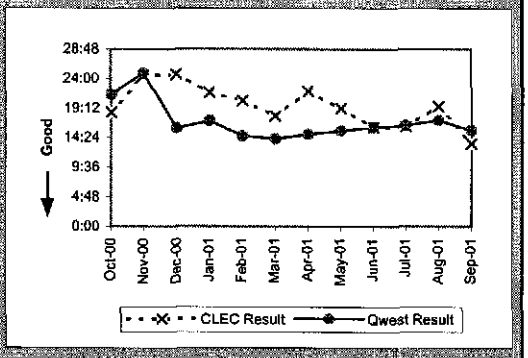
All Troubles Cleared within 48 hours (Percent) (MR-4)– Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
Oct-00	18	19	94.74%	155990	171684	90.86%	-0.59	-1.36
Nov-00	33	35	94.29%	139142	159814	87.07%	-1.27	-1.77
Dec-00	36	41	87.80%	116660	121157	96.29%	8.13	3.94
Jan-01	56	64	87.50%	140845	147954	95.20%	2.44	0.49
Feb-01	65	68	95.59%	119391	122760	97.26%	0.84	-0.49
Mar-01	54	58	93.10%	141568	144956	97.66%	1.9	0.16
Apr-01	90	101	89.11%	155647	161056	96.64%	3.38	1.05
May-01	107	111	96.40%	166098	171571	96.81%	0.31	-0.81
Jun-01	76	81	93.83%	163045	169197	96.36%	1.16	-0.29
Jul-01	89	93	95.70%	163005	170088	95.84%	0.14	-0.92
Aug-01	103	109	94.50%	167562	175481	95.49%	0.54	-0.67
Sep-01	105	110	95.45%	129079	133805	96.47%	0.61	-0.63



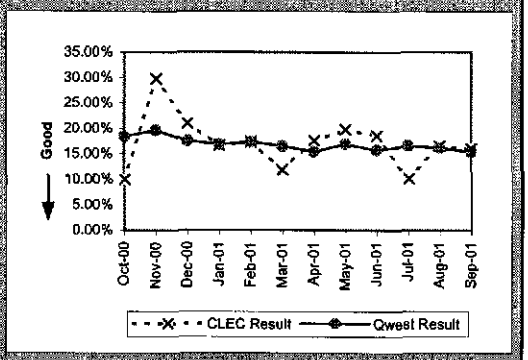
Mean Time to Restore (Hours:Minutes) (MR-6)– Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
Oct-00	352:01	19	18:32	3675717:21	171684	21:25	-0.56	-1.34
Nov-00	856:23	35	24:28	3975322:18	159814	24:52	-0.07	-1.04
Dec-00	1013:38	41	24:43	1933133:27	121157	15:57	3.72	1.26
Jan-01	1390:33	64	21:44	2533574:01	147954	17:07	3.09	0.88
Feb-01	1388:19	68	20:25	1796073:01	122760	14:38	3.72	1.26
Mar-01	1038:50	58	17:55	2055597:07	144956	14:11	3.09	0.88
Apr-01	2213:45	101	21:55	2405661:39	161056	14:56	3.49	1.12
May-01	2127:37	111	19:10	2664255:43	171571	15:32	2.23	0.36
Jun-01	1307:16	81	16:08	2725106:17	169197	16:06	3.72	1.26
Jul-01	1512:40	93	16:16	2796282:36	170088	16:26	-0.07	-1.04
Aug-01	2125:41	109	19:30	3023737:52	175481	17:14	1.05	-0.36
Sep-01	1479:12	110	13:27	2087292:59	133805	15:36	-1.39	-1.84



Repair Repeat Report Rate (Percent) (MR-7)– Dispatches Within MSAs

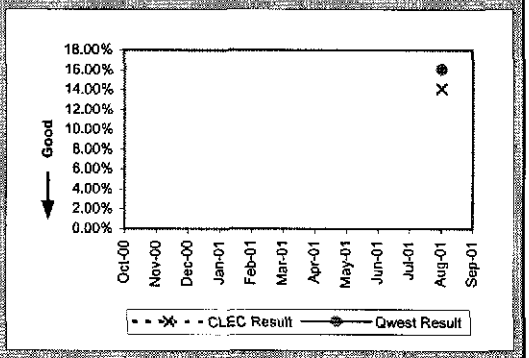
Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
Oct-00	2	20	10.00%	33047	179451	18.42%	-0.97	-1.59
Nov-00	11	37	29.73%	32813	167299	19.61%	1.48	-0.1
Dec-00	9	43	20.93%	22211	126300	17.59%	0.59	-0.64
Jan-01	11	66	16.67%	25948	153923	16.86%	-0.04	-1.03
Feb-01	12	69	17.39%	22240	127751	17.41%	0	-1
Mar-01	7	59	11.86%	24836	150265	16.53%	-0.96	-1.59
Apr-01	18	102	17.65%	25732	166479	15.46%	0.63	-0.62
May-01	23	116	19.83%	30104	177560	16.95%	0.83	-0.5
Jun-01	16	86	18.60%	27622	175498	15.74%	0.74	-0.55
Jul-01	10	99	10.10%	29260	176637	16.57%	-1.73	-2.05
Aug-01	19	115	16.52%	29620	183002	16.19%	0.12	-0.92
Sep-01	18	112	16.07%	21374	139009	15.38%	0.23	-0.86



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Repair

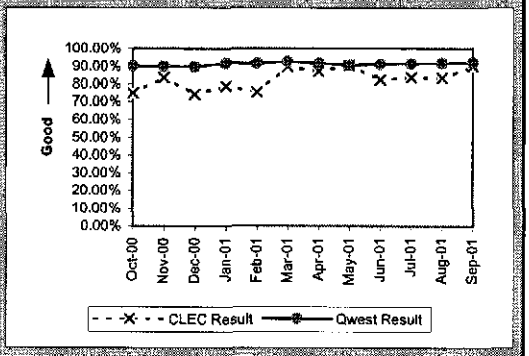
Repair Repeat Report Rate (Percent) (MR-7*)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
Oct-00								
Nov-00								
Dec-00								
Jan-01								
Feb-01								
Mar-01								
Apr-01								
May-01								
Jun-01								
Jul-01								
Aug-01	13	92	14.13%	26326	163422	16.11%	-0.52	-1.31
Sep-01								



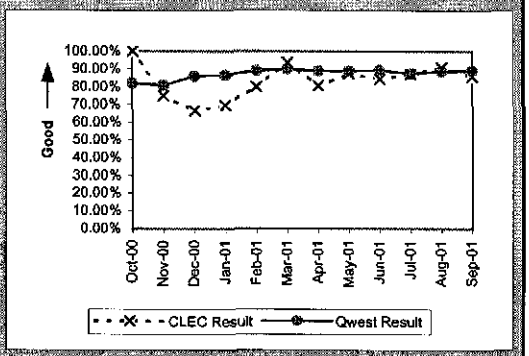
Repair Appointments Met (Percent) (MR-9)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
Oct-00	15	20	75.00%	161883	179451	90.21%	3.72	1.26
Nov-00	31	37	83.78%	150458	167299	89.93%	1.28	-0.22
Dec-00	32	43	74.42%	113370	126300	89.76%	8.21	3.99
Jan-01	52	66	78.79%	141013	153923	91.61%	3.22	0.96
Feb-01	52	69	75.36%	116937	127751	91.54%	4.02	1.44
Mar-01	53	59	89.83%	139003	150265	92.51%	0.79	-0.52
Apr-01	89	102	87.25%	152746	166479	91.75%	1.57	-0.05
May-01	105	116	90.52%	160936	177560	90.64%	0.09	-0.95
Jun-01	71	86	82.56%	160448	175498	91.42%	2.62	0.59
Jul-01	83	99	83.84%	161719	176637	91.55%	2.5	0.52
Aug-01	96	115	83.48%	168066	183002	91.84%	2.93	0.78
Sep-01	101	112	90.18%	128139	139009	92.18%	0.8	-0.51



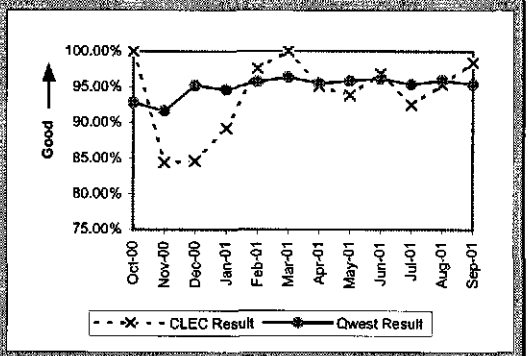
Out of Service Cleared within 24 hours (Percent) (MR-3)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
Oct-00	10	10	100.00%	30594	37339	81.94%	-1.48	-1.9
Nov-00	18	24	75.00%	29643	36669	80.84%	0.59	-0.64
Dec-00	16	24	66.67%	22594	26270	86.01%	8.01	3.87
Jan-01	16	23	69.57%	21278	24576	86.58%	2.12	0.29
Feb-01	24	30	80.00%	20312	22826	88.99%	1.46	-0.11
Mar-01	29	31	93.55%	24646	27374	90.03%	-0.65	-1.4
Apr-01	33	41	80.49%	26427	29706	88.96%	1.61	-0.02
May-01	55	63	87.30%	28964	32625	88.78%	0.41	-0.75
Jun-01	38	45	84.44%	30674	34384	89.21%	1.01	-0.39
Jul-01	34	39	87.18%	31381	35903	87.41%	0.1	-0.94
Aug-01	60	66	90.91%	31855	35858	88.84%	-0.53	-1.32
Sep-01	43	50	86.00%	23819	26757	89.02%	0.7	-0.58



All Troubles Cleared within 48 hours (Percent) (MR-4)-- Dispatches Outside MSAs

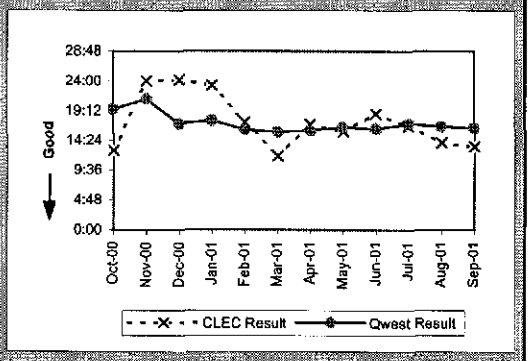
Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
Oct-00	19	19	100.00%	49151	52981	92.77%	-1.22	-1.74
Nov-00	27	32	84.38%	45353	49506	91.61%	1.56	-0.05
Dec-00	33	39	84.62%	33648	35343	95.20%	3.72	1.26
Jan-01	33	37	89.19%	32446	34318	94.55%	1.31	-0.2
Feb-01	40	41	97.56%	29950	31301	95.68%	-0.59	-1.36
Mar-01	53	53	100.00%	36826	38235	96.31%	-1.42	-1.87
Apr-01	58	61	95.08%	38508	40335	95.47%	0.22	-0.87
May-01	76	81	93.83%	42374	44220	95.83%	0.89	-0.46
Jun-01	61	63	96.83%	44131	45892	96.16%	-0.27	-1.17
Jul-01	49	53	92.45%	46463	48736	95.34%	0.97	-0.41
Aug-01	82	86	95.35%	47481	49521	95.88%	0.31	-0.81
Sep-01	63	64	98.44%	35405	37127	95.36%	-1.17	-1.71



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Repair

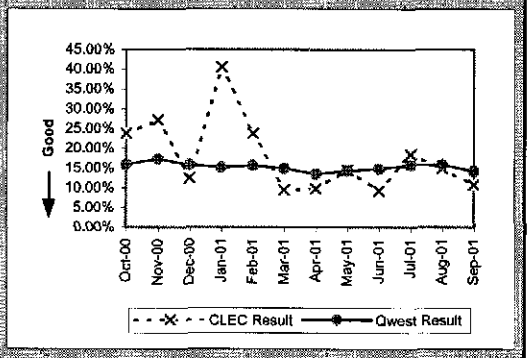
Mean Time to Restore (Hours:Minutes) (MR-6)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denor	CLEC Result	Qwest Num	Qwest Denor	Qwest Resul	Mod Z Scr	Parity Scr
Oct-00	243:18	19	12:48	1032916:20	52981	19:30	-1.29	-1.78
Nov-00	770:41	32	24:05	1045037:47	49506	21:07	0.6	-0.63
Dec-00	943:30	39	24:12	604624:44	35343	17:06	3.72	1.26
Jan-01	861:54	37	23:18	604506:25	34318	17:37	2.51	0.53
Feb-01	710:05	41	17:19	505187:51	31301	16:06	3.72	1.26
Mar-01	631:42	53	11:55	604723:18	38235	15:49	-1.48	-1.9
Apr-01	1039:55	61	17:03	647557:56	40335	16:03	2.58	0.57
May-01	1284:13	81	15:51	732065:19	44220	16:33	-0.28	-1.17
Jun-01	1180:17	63	18:44	747905:37	45892	16:18	2.88	0.75
Jul-01	885:27	53	16:42	829965:47	48736	17:02	-0.12	-1.08
Aug-01	1204:55	86	14:01	823853:13	49521	16:38	-1.32	-1.8
Sep-01	858:02	64	13:24	609401:37	37127	16:25	-1.29	-1.79



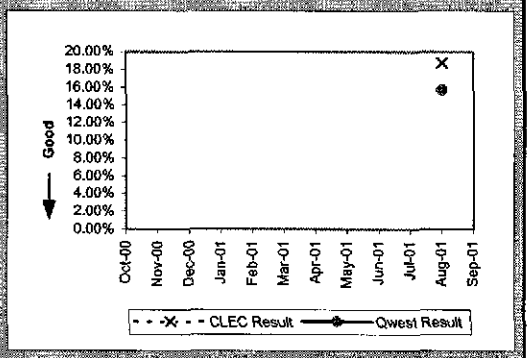
Repair Repeat Report Rate (Percent) (MR-7)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denor	CLEC Result	Qwest Num	Qwest Denor	Qwest Resul	Mod Z Scr	Parity Scr
Oct-00	5	21	23.81%	8707	54445	15.99%	0.96	-0.42
Nov-00	9	33	27.27%	8873	51058	17.38%	1.41	-0.14
Dec-00	5	40	12.50%	5785	36372	15.91%	-0.59	-1.36
Jan-01	15	37	40.54%	5326	35058	15.19%	3.71	1.26
Feb-01	10	42	23.81%	5006	31957	15.66%	1.39	-0.15
Mar-01	5	53	9.43%	5838	38999	14.97%	-1.13	-1.69
Apr-01	6	61	9.84%	5574	41089	13.57%	-0.85	-1.52
May-01	12	82	14.63%	6445	45057	14.30%	0.12	-0.93
Jun-01	6	65	9.23%	6977	46811	14.90%	-1.28	-1.78
Jul-01	10	54	18.52%	7868	49841	15.79%	0.57	-0.65
Aug-01	13	87	14.94%	8115	51016	15.91%	-0.25	-1.15
Sep-01	7	65	10.77%	5407	37956	14.25%	-0.8	-1.49



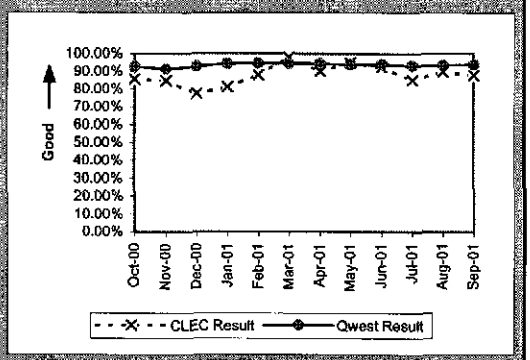
Repair Repeat Report Rate (Percent) (MR-7*)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denor	CLEC Result	Qwest Num	Qwest Denor	Qwest Resul	Mod Z Scr	Parity Scr
Oct-00								
Nov-00								
Dec-00								
Jan-01								
Feb-01								
Mar-01								
Apr-01								
May-01								
Jun-01								
Jul-01								
Aug-01	12	64	18.75%	7027	44837	15.67%	0.69	-0.58
Sep-01								



Repair Appointments Met (Percent) (MR-9)-- Dispatches Outside MSAs

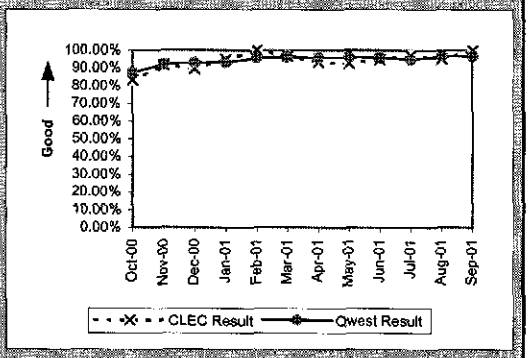
Date	CLEC Num	CLEC Denor	CLEC Result	Qwest Num	Qwest Denor	Qwest Resul	Mod Z Scr	Parity Scr
Oct-00	18	21	85.71%	50517	54445	92.79%	1.12	-0.32
Nov-00	28	33	84.85%	46605	51058	91.28%	1.55	-0.06
Dec-00	31	40	77.50%	33706	36372	92.67%	3.72	1.26
Jan-01	30	37	81.08%	33143	35058	94.54%	2.87	0.75
Feb-01	37	42	88.10%	30258	31957	94.68%	1.68	0.02
Mar-01	52	53	98.11%	36890	38999	94.59%	-1.13	-1.69
Apr-01	55	61	90.16%	38834	41089	94.51%	1.39	-0.16
May-01	78	82	95.12%	42331	45057	93.95%	-0.44	-1.27
Jun-01	60	65	92.31%	43971	46811	93.93%	0.58	-0.65
Jul-01	46	54	85.19%	46520	49841	93.34%	2.12	0.29
Aug-01	78	87	89.66%	47655	51016	93.41%	1.35	-0.18
Sep-01	57	65	87.69%	35652	37956	93.93%	1.9	0.15



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Repair

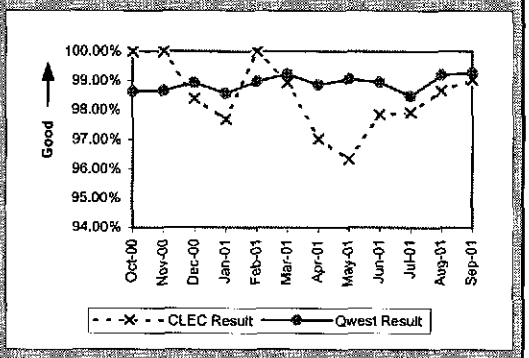
Out of Service Cleared within 24 hours (Percent) (MR-3)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
Oct-00	10	12	83.33%	18189	20779	87.54%	0.39	-0.76
Nov-00	33	36	91.67%	35254	38260	92.14%	0.1	-0.94
Dec-00	17	19	89.47%	32528	34946	93.08%	0.66	-0.6
Jan-01	38	40	95.00%	30626	32879	93.15%	-0.46	-1.28
Feb-01	22	22	100.00%	26286	27493	95.61%	-1	-1.61
Mar-01	31	32	96.88%	28088	29173	96.28%	-0.18	-1.11
Apr-01	29	31	93.55%	29964	31258	95.86%	0.67	-0.59
May-01	39	42	92.86%	31860	33142	96.13%	1.04	-0.37
Jun-01	37	39	94.87%	35033	36546	95.86%	0.38	-0.77
Jul-01	35	36	97.22%	34086	35892	94.97%	-0.62	-1.38
Aug-01	41	43	95.35%	33522	34658	96.72%	0.55	-0.66
Sep-01	38	38	100.00%	26284	27112	96.95%	-1.09	-1.66



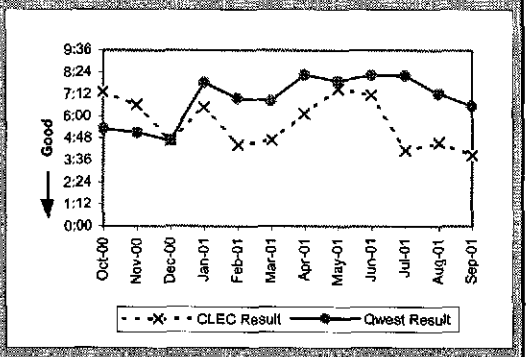
All Troubles Cleared within 48 hours (Percent) (MR-4)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
Oct-00	40	40	100.00%	141925	143881	98.64%	-0.74	-1.45
Nov-00	121	121	100.00%	134241	136057	98.67%	-1.28	-1.78
Dec-00	123	125	98.40%	117842	118912	98.93%	0.57	-0.66
Jan-01	127	130	97.69%	65756	66706	98.58%	0.85	-0.49
Feb-01	117	117	100.00%	56253	56833	98.98%	-1.1	-1.67
Mar-01	94	95	98.95%	61312	61791	99.22%	0.39	-0.76
Apr-01	98	101	97.03%	56486	57131	98.87%	1.5	-0.09
May-01	79	82	96.34%	59905	60476	99.06%	1.97	0.19
Jun-01	91	93	97.85%	64962	65647	98.96%	0.98	-0.4
Jul-01	94	96	97.92%	64150	65134	98.49%	0.52	-0.69
Aug-01	148	150	98.67%	64486	65001	99.21%	0.75	-0.54
Sep-01	104	105	99.05%	50877	51245	99.28%	0.37	-0.78



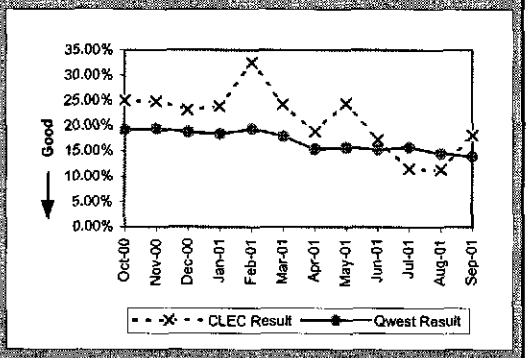
Mean Time to Restore (Hours:Minutes) (MR-6)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
Oct-00	293:23	40	7:20	764803:19	143881	5:19	0.89	-0.46
Nov-00	800:50	121	6:37	697151:45	136057	5:07	1.14	-0.31
Dec-00	582:41	125	4:40	555994:53	118912	4:41	-0.01	-1.01
Jan-01	843:23	130	6:29	522293:55	66706	7:50	-0.87	-1.53
Feb-01	519:35	117	4:26	395556:13	56833	6:58	-1.88	-2.14
Mar-01	446:30	95	4:42	423657:26	61791	6:51	-1.68	-2.02
Apr-01	618:59	101	6:08	472599:28	57131	8:16	-0.6	-1.36
May-01	614:32	82	7:30	479015:18	60476	7:55	-0.32	-1.2
Jun-01	665:01	93	7:09	540885:26	65647	8:14	-0.23	-1.14
Jul-01	396:42	96	4:08	535123:28	65134	8:13	-2.04	-2.24
Aug-01	679:39	150	4:32	469893:04	65001	7:14	-2.36	-2.44
Sep-01	408:27	105	3:53	335488:52	51245	6:33	-2.5	-2.52



Repair Repeat Report Rate (Percent) (MR-7)-- No Dispatches

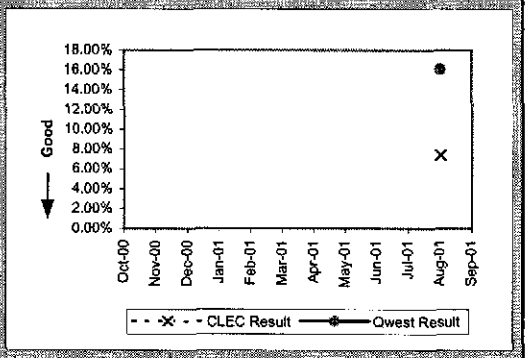
Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
Oct-00	10	40	25.00%	27527	143883	19.13%	0.93	-0.44
Nov-00	30	121	24.79%	26404	136084	19.40%	1.43	-0.13
Dec-00	29	125	23.20%	22248	118915	18.71%	1.24	-0.25
Jan-01	31	130	23.85%	12247	66709	18.36%	1.58	-0.04
Feb-01	38	117	32.48%	10992	56835	19.34%	3.37	1.05
Mar-01	23	95	24.21%	11050	61795	17.88%	1.56	-0.05
Apr-01	19	101	18.81%	8782	57134	15.37%	0.96	-0.42
May-01	20	82	24.39%	9508	60478	15.72%	2.04	0.24
Jun-01	16	93	17.20%	10033	65650	15.28%	0.53	-0.68
Jul-01	11	96	11.46%	10239	65143	15.72%	-1.15	-1.7
Aug-01	17	150	11.33%	9423	65052	14.49%	-1.1	-1.67
Sep-01	19	105	18.10%	7131	51248	13.91%	1.22	-0.26



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Repair

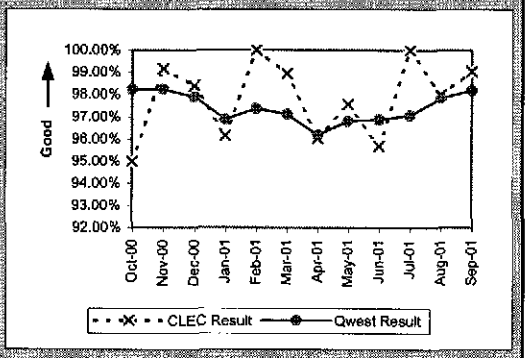
Repair Repeat Report Rate (Percent) (MR-7*)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
Oct-00								
Nov-00								
Dec-00								
Jan-01								
Feb-01								
Mar-01								
Apr-01								
May-01								
Jun-01								
Jul-01								
Aug-01	6	81	7.41%	5137	31961	16.07%	-2.12	-2.29
Sep-01								



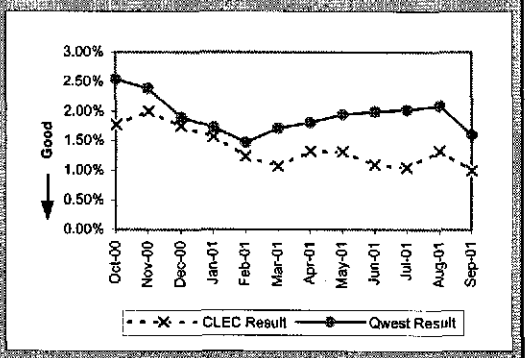
Repair Appointments Met (Percent) (MR-9)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
Oct-00	38	40	95.00%	141324	143883	98.22%	5.61	2.41
Nov-00	120	121	99.17%	133694	136084	98.24%	-0.78	-1.47
Dec-00	123	125	98.40%	116418	118915	97.90%	-0.39	-1.24
Jan-01	125	130	96.15%	64633	66709	96.89%	0.52	-0.68
Feb-01	117	117	100.00%	55343	56835	97.37%	-1.77	-2.08
Mar-01	94	95	98.95%	60015	61795	97.12%	-1.06	-1.65
Apr-01	97	101	96.04%	54950	57134	96.18%	0.14	-0.91
May-01	80	82	97.56%	58552	60478	96.82%	-0.38	-1.23
Jun-01	89	93	95.70%	63606	65650	96.89%	0.69	-0.58
Jul-01	96	96	100.00%	63231	65143	97.06%	-1.7	-2.04
Aug-01	147	150	98.00%	63647	65052	97.84%	-0.13	-1.08
Sep-01	104	105	99.05%	50319	51248	98.19%	-0.66	-1.4



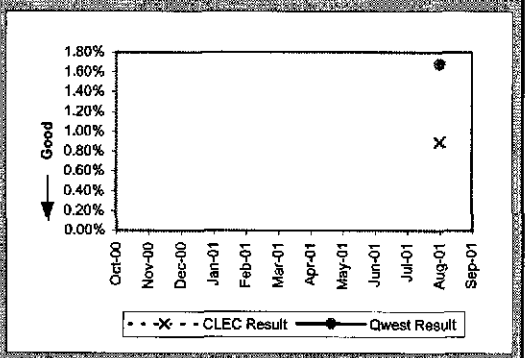
Trouble Rate (Percent) (MR-8)

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
Oct-00	81	4560	1.78%	377779	14863436	2.54%	-3.28	-3
Nov-00	191	9544	2.00%	354441	14842281	2.39%	-2.47	-2.5
Dec-00	208	11895	1.75%	281587	14816779	1.90%	-1.21	-1.74
Jan-01	233	14851	1.57%	255690	14789275	1.73%	-1.49	-1.91
Feb-01	228	18468	1.23%	216543	14753135	1.47%	-2.63	-2.6
Mar-01	207	19378	1.07%	251059	14671028	1.71%	-6.9	-5.19
Apr-01	264	19914	1.33%	264702	14624779	1.81%	-5.12	-4.11
May-01	280	21310	1.31%	283095	14555504	1.94%	-6.67	-5.05
Jun-01	244	22244	1.10%	287959	14452265	1.99%	-9.55	-6.81
Jul-01	249	23713	1.05%	291621	14395514	2.03%	-10.66	-7.48
Aug-01	352	26572	1.32%	299070	14314198	2.09%	-8.71	-6.29
Sep-01	282	28339	1.00%	228213	14285037	1.60%	-8.08	-5.91



Trouble Rate (Percent) (MR-8*)

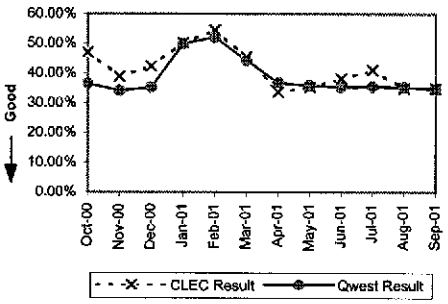
Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
Oct-00								
Nov-00								
Dec-00								
Jan-01								
Feb-01								
Mar-01								
Apr-01								
May-01								
Jun-01								
Jul-01								
Aug-01	237	26572	0.89%	240220	14314198	1.68%	-9.97	-7.06
Sep-01								



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Repair

Customer and Non-Qwest Related Trouble Reports (Percent) [MR-10]

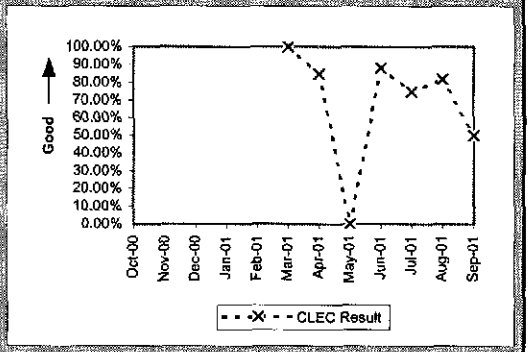
Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
Oct-00	72	153	47.06%	216069	593848	36.38%	2.63	0.6
Nov-00	121	312	38.78%	183218	537659	34.08%	1.68	0.02
Dec-00	153	361	42.38%	152550	434137	35.14%	2.7	0.64
Jan-01	235	468	50.21%	255055	510745	49.94%	0.12	-0.93
Feb-01	273	501	54.49%	235955	452498	52.15%	1.05	-0.36
Mar-01	173	380	45.53%	200062	451121	44.35%	0.46	-0.72
Apr-01	134	398	33.67%	154084	418786	36.79%	-1.29	-1.79
May-01	153	433	35.33%	157773	440868	35.79%	-0.2	-1.12
Jun-01	151	395	38.23%	157308	445267	35.33%	1.2	-0.27
Jul-01	173	422	41.00%	160806	452427	35.54%	2.32	0.41
Aug-01	189	541	34.94%	163113	462183	35.29%	-0.17	-1.11
Sep-01	152	434	35.02%	120977	349190	34.65%	0.17	-0.9



Checklist #2 - Enhanced Extended Loops (EELs) Installation

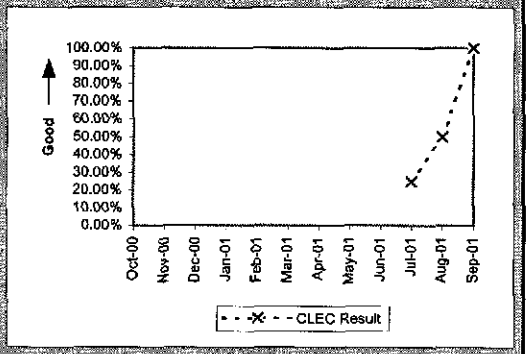
Installation Commitments Met (Percent) (OP-3)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Oct-00				
Nov-00				
Dec-00				
Jan-01				
Feb-01				
Mar-01	89	89	100.00%	0.00%
Apr-01	11	13	84.62%	36.08%
May-01	0	1	0.00%	0.00%
Jun-01	15	17	88.24%	32.22%
Jul-01	6	8	75.00%	43.30%
Aug-01	54	66	81.82%	38.57%
Sep-01	14	28	50.00%	50.00%



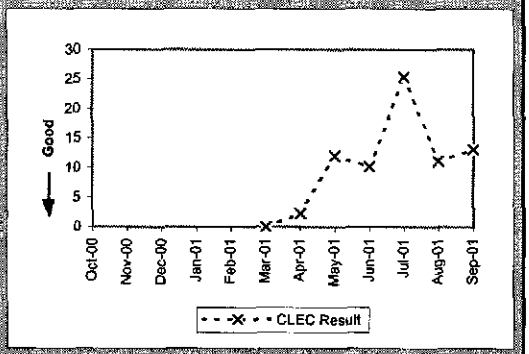
Installation Commitments Met (Percent) (OP-3)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Oct-00				
Nov-00				
Dec-00				
Jan-01				
Feb-01				
Mar-01				
Apr-01				
May-01				
Jun-01				
Jul-01	1	4	25.00%	43.30%
Aug-01	1	2	50.00%	50.00%
Sep-01	3	3	100.00%	0.00%



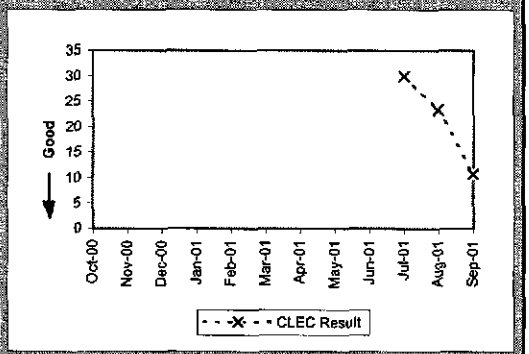
Installation Interval (Average Days) (OP-4)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Oct-00				
Nov-00				
Dec-00				
Jan-01				
Feb-01				
Mar-01	0	89	0.00	0.00
Apr-01	29	13	2.23	5.75
May-01	12	1	12.00	
Jun-01	173	17	10.18	4.43
Jul-01	787	31	25.39	13.42
Aug-01	901	81	11.12	14.14
Sep-01	418	32	13.06	7.87



Installation Interval (Average Days) (OP-4)-- Interval Zone Two

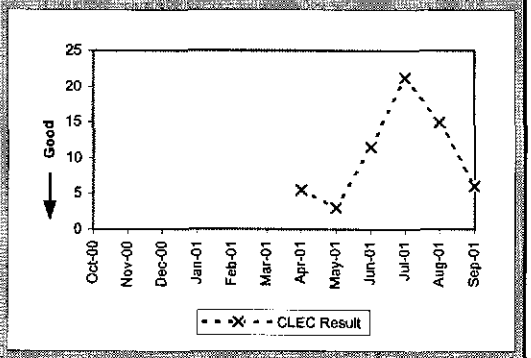
Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Oct-00				
Nov-00				
Dec-00				
Jan-01				
Feb-01				
Mar-01				
Apr-01				
May-01				
Jun-01				
Jul-01	240	8	30.00	15.80
Aug-01	70	3	23.33	25.74
Sep-01	54	5	10.80	9.73



Checklist #2 - Enhanced Extended Loops (EELs) Installation

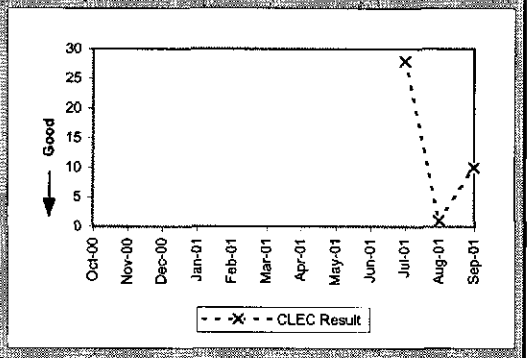
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Oct-00				
Nov-00				
Dec-00				
Jan-01				
Feb-01				
Mar-01				
Apr-01	11	2	5.50	6.36
May-01	3	1	3.00	
Jun-01	23	2	11.50	6.36
Jul-01	488	23	21.22	11.61
Aug-01	224	15	14.93	13.92
Sep-01	60	10	6.00	6.43



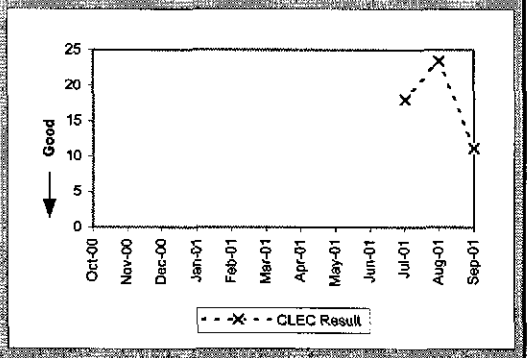
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Oct-00				
Nov-00				
Dec-00				
Jan-01				
Feb-01				
Mar-01				
Apr-01				
May-01				
Jun-01				
Jul-01	112	4	28.00	12.46
Aug-01	1	1	1.00	
Sep-01	20	2	10.00	12.73



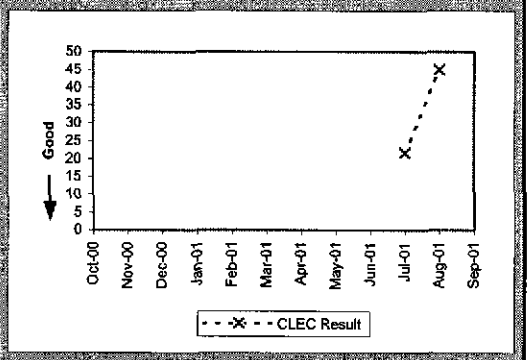
Delayed Days for Facility Reasons (Average Days) (OP-6B)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Oct-00				
Nov-00				
Dec-00				
Jan-01				
Feb-01				
Mar-01				
Apr-01				
May-01				
Jun-01				
Jul-01	36	2	18.00	16.97
Aug-01	281	12	23.42	10.91
Sep-01	100	9	11.11	6.03



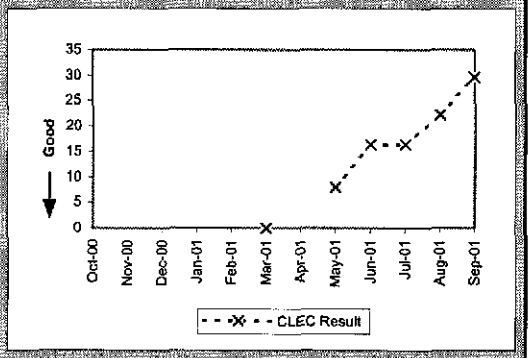
Delayed Days for Facility Reasons (Average Days) (OP-6B)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Oct-00				
Nov-00				
Dec-00				
Jan-01				
Feb-01				
Mar-01				
Apr-01				
May-01				
Jun-01				
Jul-01	65	3	21.67	15.37
Aug-01	45	1	45.00	
Sep-01				



Checklist #2 - Enhanced Extended Loops (EELs) Installation

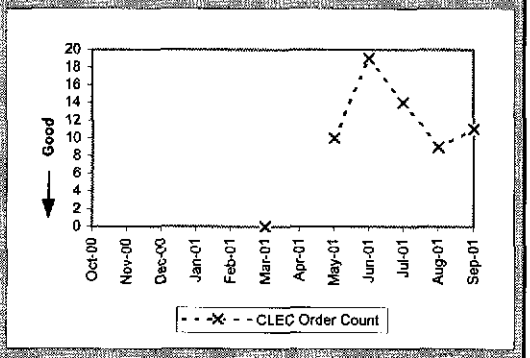
Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A)				
Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Oct-00				
Nov-00				
Dec-00				
Jan-01				
Feb-01				
Mar-01	0	1	0.00	
Apr-01				
May-01	95	12	7.92	4.27
Jun-01	343	21	16.33	9.04
Jul-01	263	16	16.44	16.15
Aug-01	289	13	22.23	17.73
Sep-01	415	14	29.64	25.35



Checklist #2 - Enhanced Extended Loops (EELs) Installation

Count of Pending Orders Delayed for Facilities Reasons Enhanced Extented Loops (EELs) (OP-15B)

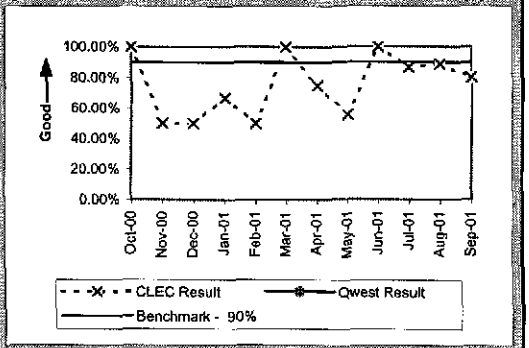
Date	CLEC Order Count
Oct-00	
Nov-00	
Dec-00	
Jan-01	
Feb-01	
Mar-01	0
Apr-01	
May-01	10
Jun-01	19
Jul-01	14
Aug-01	9
Sep-01	11



Checklist #4 - Unbundled Loop - Analog Installation

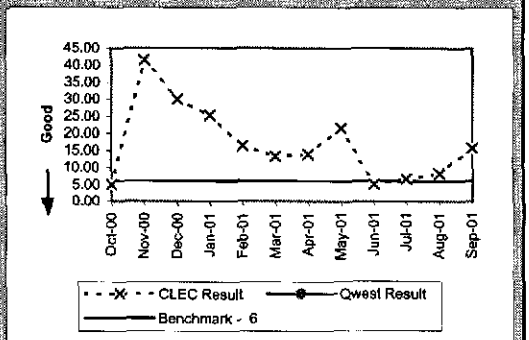
Installation Commitments Met (Percent) (OP-3)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Oct-00	1	1	100.00%					
Nov-00	1	2	50.00%					
Dec-00	2	4	50.00%					
Jan-01	2	3	66.67%					
Feb-01	14	28	50.00%					
Mar-01	4	4	100.00%					
Apr-01	6	8	75.00%					
May-01	5	9	55.56%					
Jun-01	15	15	100.00%					
Jul-01	13	15	86.67%					
Aug-01	16	18	88.89%					
Sep-01	4	5	80.00%					



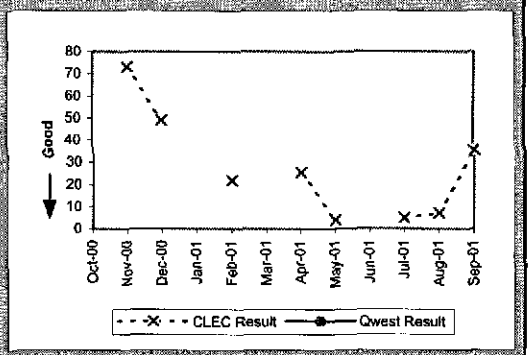
Installation Interval (Average Days) (OP-4)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Oct-00	5	1	5.00					
Nov-00	83	2	41.50					
Dec-00	120	4	30.00					
Jan-01	76	3	25.33					
Feb-01	457	28	16.32					
Mar-01	53	4	13.25					
Apr-01	111	8	13.88					
May-01	195	9	21.67					
Jun-01	77	15	5.13					
Jul-01	128	19	6.74					
Aug-01	158	19	8.32					
Sep-01	94	6	15.67					



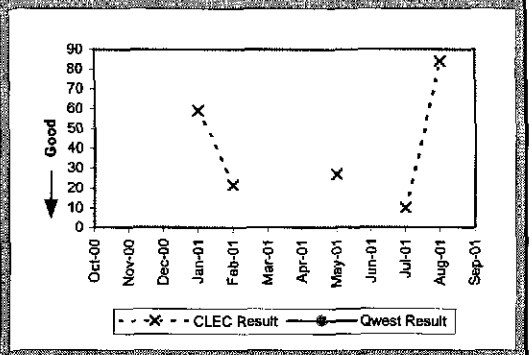
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Oct-00								
Nov-00	73	1	73.00					
Dec-00	98	2	49.00					
Jan-01								
Feb-01	109	5	21.80					
Mar-01								
Apr-01	51	2	25.50					
May-01	4	1	4.00					
Jun-01								
Jul-01	24	5	4.80					
Aug-01	14	2	7.00					
Sep-01	71	2	35.50					



Delayed Days for Facility Reasons (Average Days) (OP-6B)-- Dispatches Within MSAs

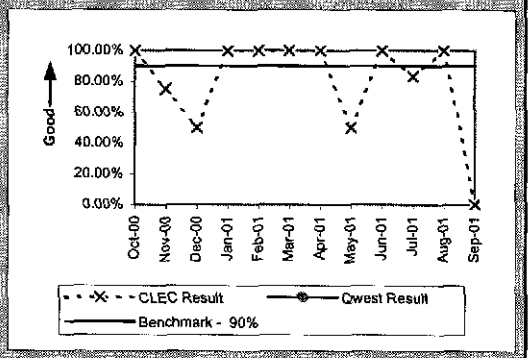
Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Oct-00								
Nov-00								
Dec-00								
Jan-01	59	1	59.00					
Feb-01	195	9	21.67					
Mar-01								
Apr-01								
May-01	81	3	27.00					
Jun-01								
Jul-01	10	1	10.00					
Aug-01	84	1	84.00					
Sep-01								



Checklist #4 - Unbundled Loop - Analog Installation

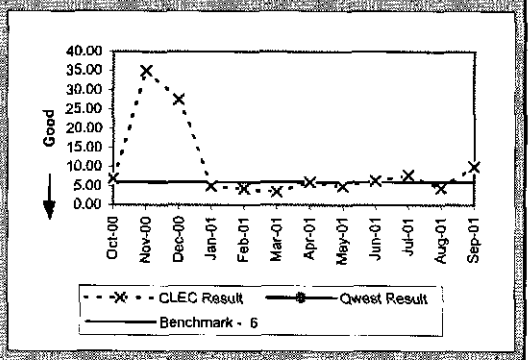
Installation Commitments Met (Percent) (OP-3)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Oct-00	1	1	100.00%					
Nov-00	3	4	75.00%					
Dec-00	1	2	50.00%					
Jan-01	1	1	100.00%					
Feb-01	7	7	100.00%					
Mar-01	2	2	100.00%					
Apr-01	2	2	100.00%					
May-01	1	2	50.00%					
Jun-01	14	14	100.00%					
Jul-01	5	6	83.33%					
Aug-01	6	6	100.00%					
Sep-01	0	1	0.00%					



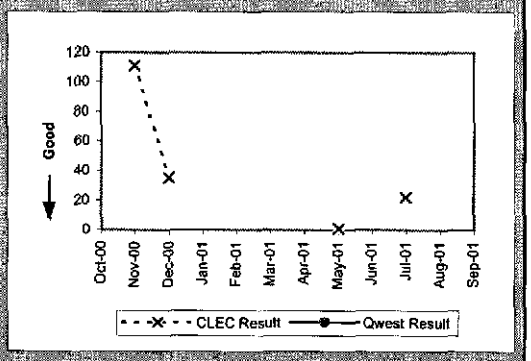
Installation Interval (Average Days) (OP-4)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Oct-00	7	1	7.00					
Nov-00	140	4	35.00					
Dec-00	55	2	27.50					
Jan-01	5	1	5.00					
Feb-01	30	7	4.29					
Mar-01	7	2	3.50					
Apr-01	12	2	6.00					
May-01	10	2	5.00					
Jun-01	90	14	6.43					
Jul-01	47	6	7.83					
Aug-01	27	6	4.50					
Sep-01	10	1	10.00					



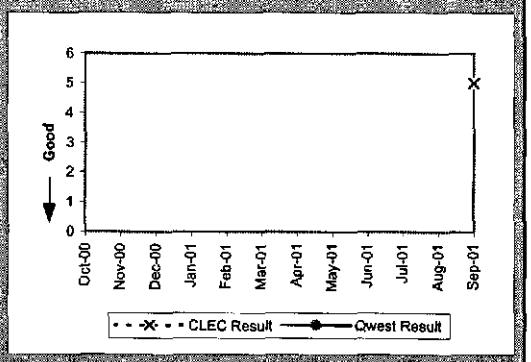
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Oct-00								
Nov-00	111	1	111.00					
Dec-00	35	1	35.00					
Jan-01								
Feb-01								
Mar-01								
Apr-01								
May-01	1	1	1.00					
Jun-01								
Jul-01	22	1	22.00					
Aug-01								
Sep-01								



Delayed Days for Facility Reasons (Average Days) (OP-6B)-- Dispatches Outside MSAs

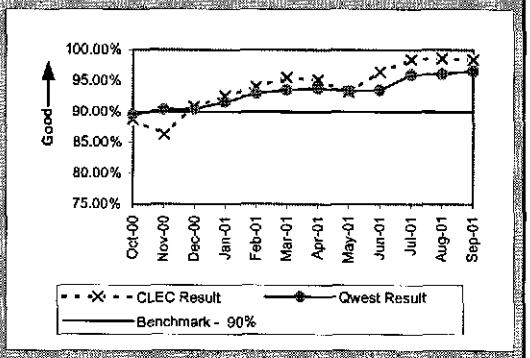
Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Oct-00								
Nov-00								
Dec-00								
Jan-01								
Feb-01								
Mar-01								
Apr-01								
May-01								
Jun-01								
Jul-01								
Aug-01								
Sep-01	5	1	5.00					



Checklist #4 - Unbundled Loop - Analog Installation

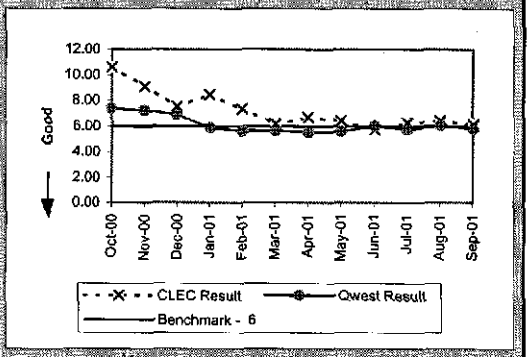
Installation Commitments Met (Percent) (OP-3)-- Interval Zone One

Date	CLEC Num	CLEC Denor	CLEC Result	Qwest Num	Qwest Denor	Qwest Resul	Mod Z Scr	Parity Score
Oct-00	9517	10723	88.75%	90735	101340	89.54%	2.52	0.53
Nov-00	8347	9674	86.28%	87060	96356	90.35%	12.92	6.86
Dec-00	7744	8528	90.81%	81848	90522	90.42%	-1.17	-1.71
Jan-01	6912	7471	92.52%	92102	100550	91.60%	-2.76	-2.68
Feb-01	8005	8506	94.11%	82831	89097	92.97%	-3.94	-3.39
Mar-01	10347	10828	95.56%	92878	99290	93.54%	-8.1	-5.93
Apr-01	9852	10344	95.24%	86853	92556	93.84%	-5.64	-4.43
May-01	11643	12500	93.14%	95897	102756	93.33%	0.77	-0.53
Jun-01	10889	11282	96.52%	96086	102804	93.47%	-12.45	-8.57
Jul-01	11472	11645	98.51%	97957	102004	96.03%	-13	-8.9
Aug-01	13982	14174	98.65%	112618	117124	96.15%	-14.57	-9.86
Sep-01	14439	14665	98.46%	92312	95516	96.65%	-11.36	-7.9



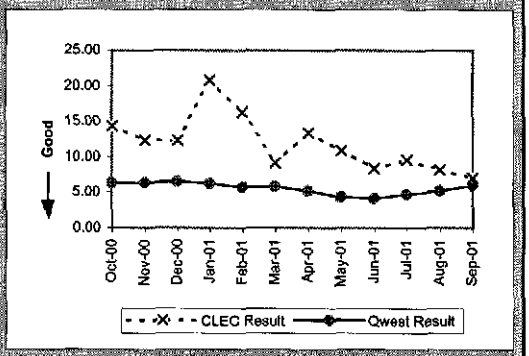
Installation Interval (Average Days) (OP-4)-- Interval Zone One

Date	CLEC Num	CLEC Denor	CLEC Result	Qwest Num	Qwest Denor	Qwest Resul	Mod Z Scr	Parity Score
Oct-00	56711	5329	10.64	749095	101299	7.39	16.59	10.3
Nov-00	43287	4765	9.08	696416	96316	7.23	10.57	5.43
Dec-00	34165	4535	7.53	621927	90464	6.87	4.02	1.45
Jan-01	24024	2835	8.47	589359	100536	5.86	13.96	7.49
Feb-01	24843	3383	7.34	500416	89084	5.62	11.25	5.84
Mar-01	29111	4707	6.18	559444	99264	5.64	4.28	1.6
Apr-01	26695	3988	6.69	513010	92550	5.54	8.29	4.04
May-01	35040	5447	6.43	572931	102737	5.58	8	3.87
Jun-01	31844	5569	5.72	617339	102792	6.01	-2.78	-2.69
Jul-01	32466	5152	6.30	609899	106202	5.74	5.16	2.14
Aug-01	39758	6172	6.44	741413	122110	6.07	3.36	1.04
Sep-01	42753	6971	6.13	578516	99732	5.80	3.2	0.94



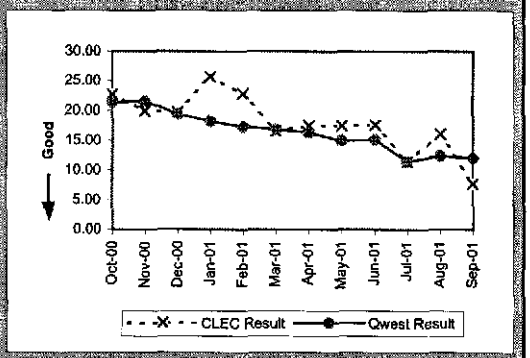
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A)-- Interval Zone One

Date	CLEC Num	CLEC Denor	CLEC Result	Qwest Num	Qwest Denor	Qwest Resul	Mod Z Scr	Parity Score
Oct-00	12630	881	14.34	18127	2862	6.33	14.72	7.95
Nov-00	11217	910	12.33	16709	2642	6.32	10.01	5.09
Dec-00	6029	491	12.28	15644	2389	6.55	2.51	0.53
Jan-01	8517	409	20.82	15299	2461	6.22	14.08	7.56
Feb-01	6514	400	16.28	9687	1690	5.73	13.66	7.3
Mar-01	3295	361	9.13	10698	1840	5.81	3.57	1.17
Apr-01	5377	402	13.38	9763	1883	5.18	9.02	4.48
May-01	7986	735	10.87	11070	2550	4.34	12.54	6.63
Jun-01	2610	313	8.34	10981	2688	4.09	9.08	4.52
Jul-01	2441	256	9.54	30606	6474	4.73	5.43	2.3
Aug-01	3021	370	8.16	37557	7218	5.20	5.04	2.06
Sep-01	3423	484	7.07	35264	5928	5.95	1.15	-0.3



Delayed Days for Facility Reasons (Average Days) (OP-6B)-- Interval Zone One

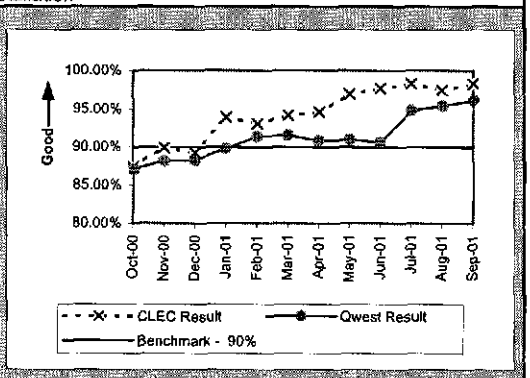
Date	CLEC Num	CLEC Denor	CLEC Result	Qwest Num	Qwest Denor	Qwest Resul	Mod Z Scr	Parity Score
Oct-00	7412	325	22.81	165810	7743	21.41	0.77	-0.53
Nov-00	8330	417	19.98	143605	6654	21.58	-1.05	-1.64
Dec-00	5788	293	19.75	121963	6285	19.41	0.23	-0.86
Jan-01	3856	150	25.71	109018	5987	18.21	3.53	1.15
Feb-01	2307	101	22.84	79073	4576	17.28	2.25	0.37
Mar-01	1986	120	16.55	76902	4572	16.82	-0.12	-1.07
Apr-01	1572	90	17.47	62543	3820	16.37	1.83	0.11
May-01	2131	122	17.47	64487	4309	14.97	1.28	-0.22
Jun-01	1410	80	17.62	60896	4030	15.11	2.01	0.22
Jul-01	1275	111	11.49	20434	1778	11.49	0	-1
Aug-01	1446	90	16.07	28293	2284	12.39	1.77	0.08
Sep-01	358	46	7.78	18185	1510	12.04	-1.25	-1.76



Checklist #4 - Unbundled Loop - Analog Installation

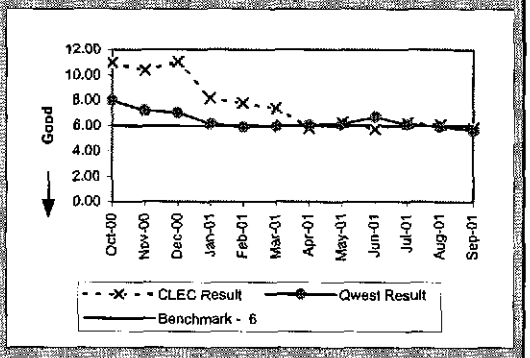
Installation Commitments Met (Percent) (OP-3)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Oct-00	1413	1617	87.38%	25743	29565	87.07%	-0.36	-1.22
Nov-00	1406	1564	89.90%	23458	26614	88.14%	-2.09	-2.27
Dec-00	1161	1301	89.24%	21290	24123	88.26%	-1.07	-1.65
Jan-01	1170	1246	93.90%	21104	23502	89.80%	-4.66	-3.84
Feb-01	1324	1422	93.11%	18678	20445	91.36%	-2.27	-2.38
Mar-01	1623	1723	94.20%	20751	22675	91.51%	-3.85	-3.34
Apr-01	1744	1844	94.58%	20396	22458	90.82%	-5.37	-4.27
May-01	2869	2960	96.93%	23305	25624	90.95%	-10.73	-7.52
Jun-01	3612	3697	97.70%	23156	25556	90.61%	-13.82	-9.4
Jul-01	3220	3275	98.32%	27811	29341	94.79%	-8.63	-6.25
Aug-01	2445	2509	97.45%	33294	34907	95.38%	-4.77	-3.9
Sep-01	2341	2381	98.32%	27357	28445	96.18%	-5.24	-4.19



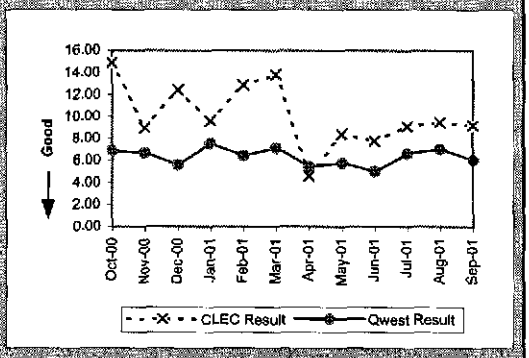
Installation Interval (Average Days) (OP-4)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Oct-00	9079	826	10.99	236721	29565	8.01	4.04	1.46
Nov-00	6939	670	10.36	191504	26614	7.20	5.05	2.07
Dec-00	7405	670	11.05	169251	24123	7.02	8.39	4.1
Jan-01	3442	421	8.18	144421	23502	6.15	2.83	0.72
Feb-01	2782	357	7.79	120344	20445	5.89	2.86	0.74
Mar-01	3112	421	7.39	135139	22675	5.96	1.95	0.19
Apr-01	2712	466	5.82	136269	22458	6.07	-0.41	-1.25
May-01	7085	1129	6.28	157309	25624	6.14	0.38	-0.77
Jun-01	7880	1371	5.75	171150	25556	6.70	-2.03	-2.23
Jul-01	8142	1306	6.23	187459	30611	6.12	0.28	-0.83
Aug-01	6748	1107	6.10	216231	36331	5.95	0.47	-0.72
Sep-01	5172	894	5.79	167721	29667	5.65	0.46	-0.72



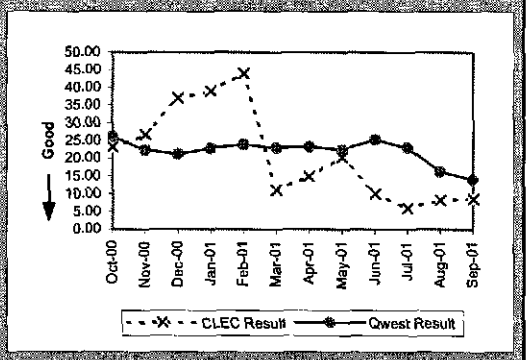
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Oct-00	2128	143	14.88	5402	785	6.88	1.98	0.2
Nov-00	880	98	8.98	4700	705	6.67	1.26	-0.23
Dec-00	846	68	12.44	3376	603	5.60	1.16	-0.3
Jan-01	489	51	9.59	4586	610	7.52	1.03	-0.37
Feb-01	1044	81	12.89	2606	405	6.43	0.99	-0.4
Mar-01	1158	84	13.79	3003	421	7.13	0.94	-0.43
Apr-01	410	89	4.61	2918	537	5.43	-0.38	-1.23
May-01	621	74	8.39	3561	616	5.78	1.26	-0.23
Jun-01	575	74	7.77	3259	652	5.00	1.35	-0.18
Jul-01	1139	125	9.11	13080	1981	6.60	0.88	-0.46
Aug-01	691	73	9.47	14700	2093	7.02	1.32	-0.2
Sep-01	533	58	9.19	10348	1710	6.05	1.33	-0.19



Delayed Days for Facility Reasons (Average Days) (OP-6B)-- Interval Zone Two

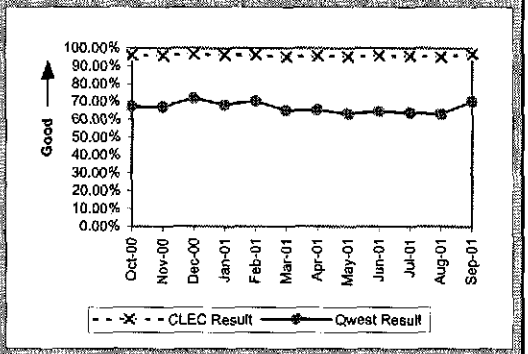
Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Oct-00	1412	61	23.15	79398	3037	26.14	-0.41	-1.25
Nov-00	1600	60	26.67	54633	2451	22.29	0.79	-0.52
Dec-00	2667	72	37.04	47291	2230	21.21	1.8	0.09
Jan-01	976	25	39.04	41038	1788	22.95	2.12	0.29
Feb-01	746	17	43.88	32523	1362	23.88	2.29	0.39
Mar-01	178	16	11.12	34582	1503	23.01	-0.98	-1.6
Apr-01	164	11	14.91	35619	1525	23.36	-0.75	-1.46
May-01	346	17	20.35	38255	1703	22.46	-0.27	-1.16
Jun-01	110	11	10.00	44197	1748	25.28	-0.93	-1.56
Jul-01	180	30	6.00	18834	819	23.00	-1.74	-2.06
Aug-01	256	31	8.26	15341	944	16.25	-1.58	-1.96
Sep-01	172	20	8.60	8483	600	14.14	-1.06	-1.64



Checklist #4 - Unbundled Loop - Analog Installation

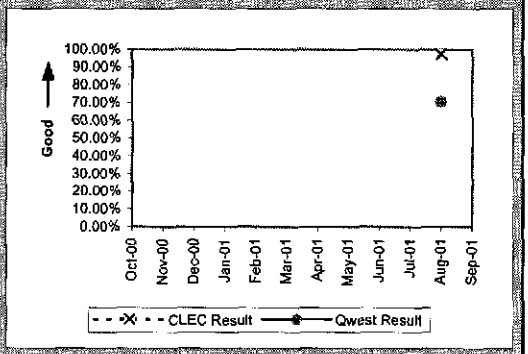
New Service Installation Quality (Percent) (OP-5)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Oct-00	13211	13757	96.03%	97695	145601	67.10%	-69.04	-42.97
Nov-00	13876	14477	95.85%	94360	141056	66.90%	-70.5	-43.86
Dec-00	12684	13126	96.63%	94857	131818	71.96%	-60.01	-37.48
Jan-01	11227	11663	96.26%	89527	131409	68.13%	-62.49	-38.99
Feb-01	11104	11541	96.21%	89673	127531	70.31%	-58.32	-36.45
Mar-01	12649	13295	95.14%	82238	126328	65.10%	-69.13	-43.03
Apr-01	13729	14346	95.70%	84515	129382	65.32%	-72.53	-45.1
May-01	15184	15935	95.29%	84109	133033	63.22%	-79.32	-49.22
Jun-01	16836	17593	95.70%	90677	140757	64.42%	-81.7	-50.67
Jul-01	16204	16935	95.68%	88705	138940	63.84%	-81.42	-50.5
Aug-01	16447	17278	95.19%	92927	147636	62.94%	-83.04	-51.49
Sep-01	17726	18342	96.64%	100839	143934	70.06%	-74.03	-46.01



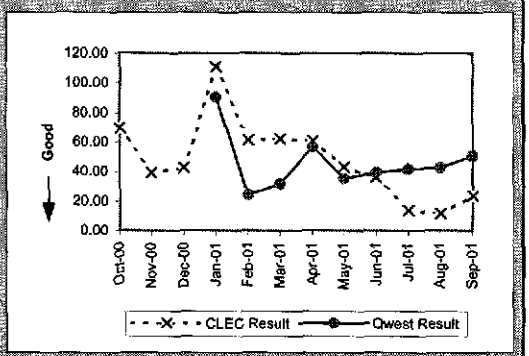
New Service Installation Quality (Percent) (OP-5*)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Oct-00								
Nov-00								
Dec-00								
Jan-01								
Feb-01								
Mar-01								
Apr-01								
May-01								
Jun-01								
Jul-01								
Aug-01	16797	17278	97.22%	104271	147636	70.63%	-72.6	-45.14
Sep-01								



Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A)

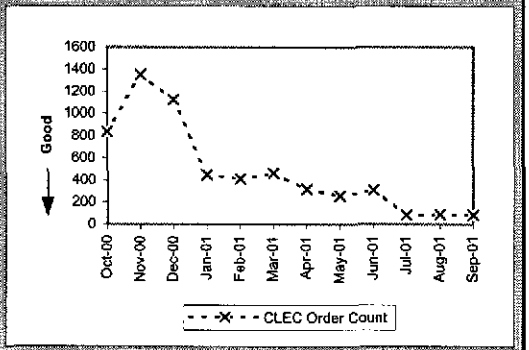
Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Oct-00	83096	1197	69.42					
Nov-00	71857	1831	39.24					
Dec-00	68345	1604	42.61					
Jan-01	68530	618	110.89	493753	5464	90.36	8.21	3.99
Feb-01	38905	635	61.27	147909	6102	24.24	37.77	21.96
Mar-01	48239	778	62.00	226865	7213	31.45	28.42	16.28
Apr-01	37468	617	60.73	543638	9602	56.62	1.79	0.09
May-01	23288	539	43.21	254762	7200	35.38	4.45	1.7
Jun-01	18415	513	35.90	292047	7447	39.22	-1.56	-1.95
Jul-01	2815	202	13.94	200668	4834	41.51	-7.84	-5.77
Aug-01	4024	347	11.60	278771	6557	42.52	-10.81	-7.57
Sep-01	4891	207	23.63	291771	5767	50.59	-6.6	-5.01



Checklist #4 - Unbundled Loop - Analog Installation

Count of Pending Orders Delayed for Facilities Reasons Unbundled Loop Analog (OP-15B)

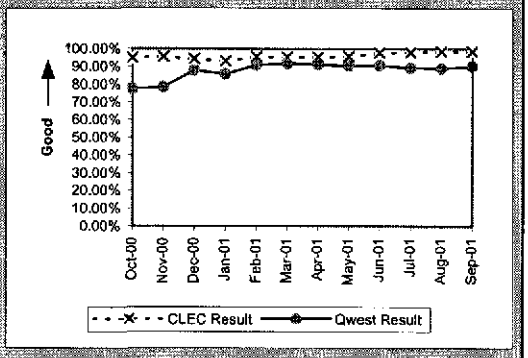
Date	CLEC Order Count
Oct-00	834
Nov-00	1351
Dec-00	1123
Jan-01	449
Feb-01	412
Mar-01	463
Apr-01	319
May-01	259
Jun-01	309
Jul-01	83
Aug-01	89
Sep-01	84



Checklist #4 - Unbundled Loop - Analog Repair

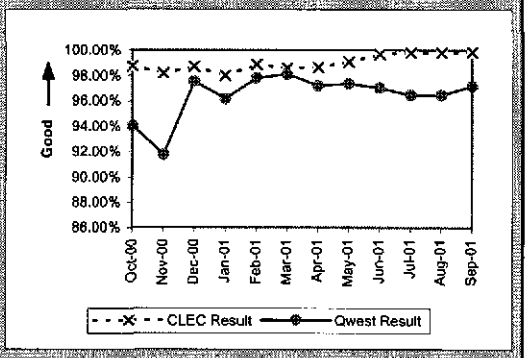
Out of Service Cleared within 24 hours (Percent) (MR-3)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Oct-00	1361	1430	95.17%	111161	143417	77.51%	-15.92	-10.68
Nov-00	1468	1534	95.70%	118863	151320	78.55%	-16.28	-10.9
Dec-00	1156	1225	94.37%	104523	118891	87.92%	-6.89	-5.19
Jan-01	1257	1349	93.18%	119643	139219	85.94%	-7.61	-5.63
Feb-01	1262	1320	95.61%	104237	114651	90.92%	-5.89	-4.58
Mar-01	1627	1707	95.31%	120665	131449	91.80%	-5.26	-4.2
Apr-01	1764	1851	95.30%	133815	146602	91.28%	-6.09	-4.71
May-01	2108	2201	95.77%	141175	156170	90.40%	-8.5	-6.17
Jun-01	2206	2255	97.83%	143902	158596	90.73%	-11.53	-8.01
Jul-01	2101	2142	98.09%	140477	157183	89.37%	-13	-8.9
Aug-01	2573	2607	98.70%	135658	152208	89.13%	-15.56	-10.46
Sep-01	1958	1982	98.79%	104880	116304	90.18%	-12.77	-8.77



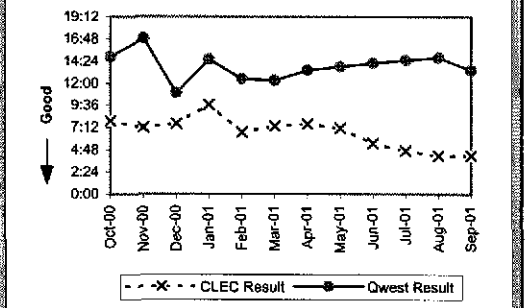
All Troubles Cleared within 48 hours (Percent) (MR-4)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Oct-00	1412	1430	98.74%	272354	289579	94.05%	-7.48	-5.55
Nov-00	1506	1534	98.17%	246856	268997	91.77%	-9.1	-6.53
Dec-00	1209	1225	98.69%	210501	215828	97.53%	-2.61	-2.59
Jan-01	1322	1349	98.00%	196904	204757	96.16%	-3.5	-3.13
Feb-01	1305	1320	98.86%	168731	170509	97.78%	-2.65	-2.61
Mar-01	1683	1707	98.59%	192525	196252	98.10%	-1.49	-1.9
Apr-01	1826	1851	98.65%	203310	209170	97.20%	-3.77	-3.29
May-01	2181	2201	99.09%	216268	222160	97.35%	-5.07	-4.08
Jun-01	2252	2259	99.69%	217469	224153	97.02%	-7.43	-5.52
Jul-01	2167	2171	99.82%	216094	223992	96.47%	-8.4	-6.11
Aug-01	2621	2626	99.81%	213907	221728	96.47%	-9.22	-6.6
Sep-01	2008	2011	99.85%	165731	170541	97.18%	-7.19	-5.37



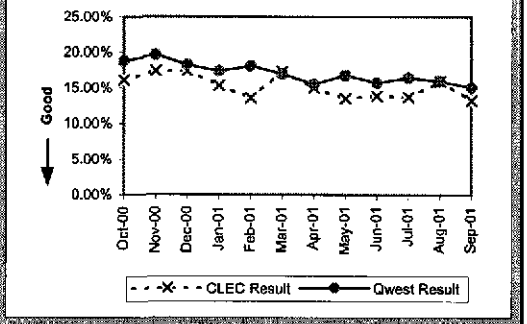
Mean Time to Restore (Hours:Minutes) (MR-6)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Oct-00	11312:20	1430	7:55	4306246:03	289579	14:52	-12.42	-8.55
Nov-00	11037:34	1534	7:12	4531129:34	268997	16:51	-13.24	-9.05
Dec-00	9313:37	1225	7:36	2358685:30	215828	10:56	-7.04	-5.28
Jan-01	13050:36	1349	9:40	2961480:39	204757	14:34	-9.21	-6.6
Feb-01	8807:34	1320	6:40	2122969:02	170509	12:27	-12.96	-8.88
Mar-01	12504:31	1707	7:20	2412452:45	196252	12:18	-10.85	-7.6
Apr-01	14044:40	1851	7:35	2801157:04	209170	13:24	-9.66	-6.87
May-01	15629:11	2201	7:06	3066940:15	222160	13:48	-19.11	-12.62
Jun-01	12385:27	2259	5:29	3183664:45	224153	14:12	-11.21	-7.81
Jul-01	10218:32	2171	4:42	3244388:09	223992	14:29	-19.69	-12.97
Aug-01	10809:16	2626	4:07	3279155:09	221728	14:47	-25.67	-16.61
Sep-01	8389:28	2011	4:10	2287023:29	170541	13:25	-26.57	-17.15



Repair Repeat Report Rate (Percent) (MR-7)-- Interval Zone One

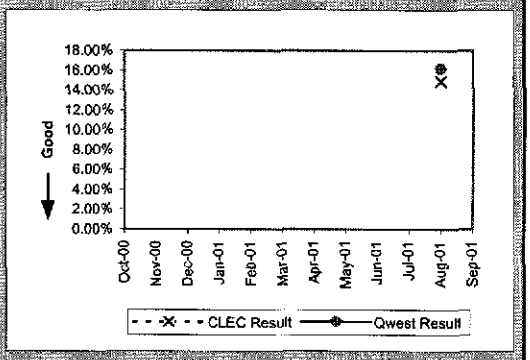
Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Oct-00	231	1430	16.15%	55754	297347	18.75%	-2.51	-2.53
Nov-00	267	1534	17.41%	54394	276506	19.67%	-2.23	-2.35
Dec-00	213	1225	17.39%	40240	220974	18.21%	-0.74	-1.45
Jan-01	207	1349	15.34%	36536	210729	17.34%	-1.93	-2.17
Feb-01	179	1320	13.56%	31678	175502	18.05%	-4.23	-3.57
Mar-01	295	1707	17.28%	34193	201563	16.96%	0.35	-0.79
Apr-01	277	1851	14.96%	33210	214593	15.48%	-0.61	-1.37
May-01	297	2201	13.49%	38170	228151	16.73%	-4.05	-3.46
Jun-01	314	2259	13.90%	36217	230456	15.72%	-2.36	-2.43
Jul-01	298	2171	13.73%	37919	230549	16.45%	-3.4	-3.07
Aug-01	418	2626	15.92%	36482	229128	15.92%	-0.01	-1
Sep-01	267	2011	13.28%	26526	175618	15.10%	-2.28	-2.38



Checklist #4 - Unbundled Loop - Analog Repair

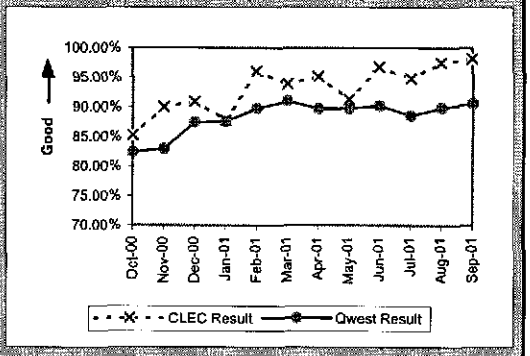
Repair Repeat Report Rate (Percent) (MR-7*)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Oct-00								
Nov-00								
Dec-00								
Jan-01								
Feb-01								
Mar-01								
Apr-01								
May-01								
Jun-01								
Jul-01								
Aug-01	238	1592	14.95%	29851	183980	16.23%	-1.37	-1.84
Sep-01								



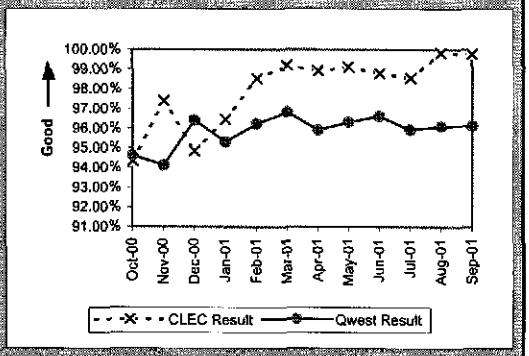
Out of Service Cleared within 24 hours (Percent) (MR-3)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Oct-00	226	265	85.28%	33693	40877	82.43%	-1.22	-1.74
Nov-00	208	231	90.04%	37231	44874	82.97%	-2.85	-2.73
Dec-00	212	233	90.99%	30187	34522	87.44%	-1.63	-1.99
Jan-01	173	197	87.82%	25648	29274	87.61%	-0.09	-1.05
Feb-01	196	204	96.08%	24503	27293	89.78%	-2.96	-2.8
Mar-01	231	246	93.90%	29693	32627	91.01%	-1.58	-1.96
Apr-01	350	368	95.11%	30966	34521	89.70%	-3.39	-3.06
May-01	407	446	91.26%	34243	38152	89.75%	-1.04	-1.63
Jun-01	485	501	96.81%	36597	40555	90.24%	-4.92	-3.99
Jul-01	460	485	94.85%	37525	42352	88.60%	-4.3	-3.62
Aug-01	547	561	97.50%	42371	47151	89.86%	-5.96	-4.62
Sep-01	437	445	98.20%	31904	35213	90.60%	-5.46	-4.32



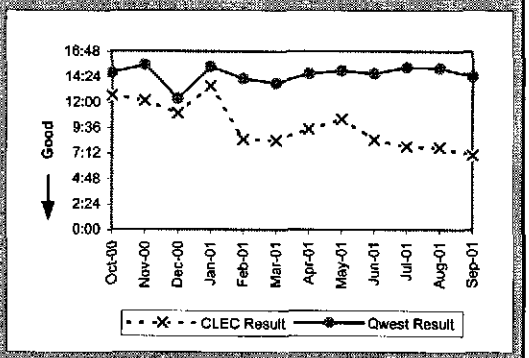
All Troubles Cleared within 48 hours (Percent) (MR-4)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Oct-00	250	265	94.34%	74712	78967	94.61%	0.13	-0.92
Nov-00	225	231	97.40%	71880	76380	94.11%	-2.12	-2.29
Dec-00	221	233	94.85%	57449	59584	96.42%	1.25	-0.24
Jan-01	190	197	96.45%	42143	44221	95.30%	-0.76	-1.46
Feb-01	201	204	98.53%	38863	40385	96.23%	-1.72	-2.05
Mar-01	244	246	99.19%	47181	48730	96.82%	-2.11	-2.28
Apr-01	364	368	98.91%	47331	49352	95.90%	-2.9	-2.76
May-01	442	446	99.10%	52109	54107	96.31%	-3.12	-2.9
Jun-01	495	501	98.80%	54669	56583	96.62%	-2.69	-2.64
Jul-01	478	485	98.56%	57524	59966	95.93%	-2.92	-2.77
Aug-01	560	561	99.82%	65622	68275	96.11%	-4.53	-3.75
Sep-01	444	445	99.78%	49630	51636	96.12%	-3.98	-3.42



Mean Time to Restore (Hours:Minutes) (MR-6)-- Interval Zone Two

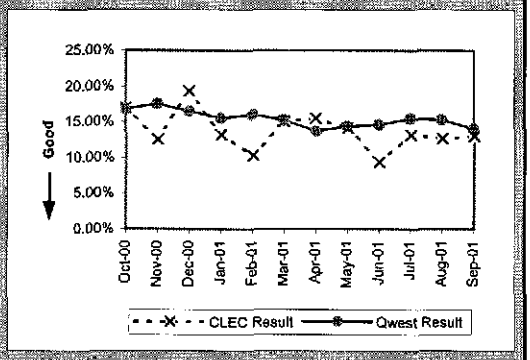
Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Oct-00	3349:58	265	12:38	1167190:57	78967	14:47	-1.63	-1.99
Nov-00	2805:01	231	12:09	1186382:16	76380	15:32	-2.04	-2.24
Dec-00	2556:58	233	10:58	735067:34	59584	12:20	-1.12	-1.68
Jan-01	2661:36	197	13:31	678893:42	44221	15:21	-1.36	-1.82
Feb-01	1737:39	204	8:31	573848:03	40385	14:13	-4.28	-3.6
Mar-01	2068:09	246	8:24	671525:06	48730	13:47	-4.57	-3.78
Apr-01	3473:49	368	9:26	724661:59	49352	14:41	-5.77	-4.51
May-01	4634:27	446	10:23	808396:05	54107	14:56	-4.49	-3.73
Jun-01	4235:59	501	8:27	830232:35	56583	14:40	-7.74	-5.7
Jul-01	3795:03	485	7:49	916983:42	59966	15:18	-8.28	-6.03
Aug-01	4342:02	561	7:44	1038329:00	68275	15:12	-9.22	-6.61
Sep-01	3113:33	445	7:00	745159:59	51636	14:26	-8.72	-6.3



Checklist #4 - Unbundled Loop - Analog Repair

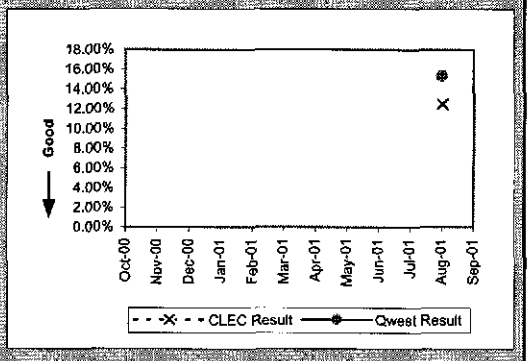
Repair Repeat Report Rate (Percent) (MR-7)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Oct-00	45	265	16.98%	13527	80432	16.82%	0.08	-0.95
Nov-00	29	231	12.55%	13696	77935	17.57%	-2	-2.22
Dec-00	45	233	19.31%	10004	60613	16.50%	1.12	-0.32
Jan-01	26	197	13.20%	6985	44961	15.54%	-0.9	-1.55
Feb-01	21	204	10.29%	6560	41041	15.98%	-2.21	-2.34
Mar-01	37	246	15.04%	7531	49496	15.22%	-0.08	-1.05
Apr-01	57	368	15.49%	6878	50109	13.73%	0.98	-0.4
May-01	63	446	14.13%	7887	54944	14.35%	-0.14	-1.08
Jun-01	47	501	9.38%	8415	57503	14.63%	-3.31	-3.01
Jul-01	64	485	13.20%	9448	61072	15.47%	-1.38	-1.84
Aug-01	71	561	12.66%	10676	69942	15.26%	-1.71	-2.04
Sep-01	58	445	13.03%	7386	52595	14.04%	-0.61	-1.37



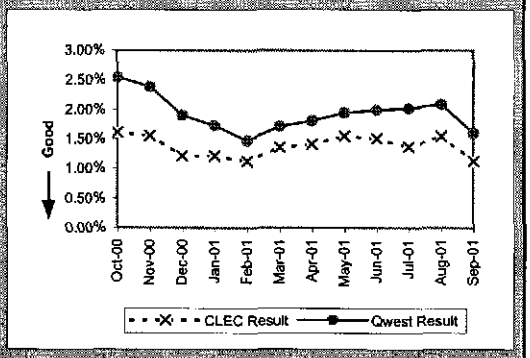
Repair Repeat Report Rate (Percent) (MR-7*)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Oct-00								
Nov-00								
Dec-00								
Jan-01								
Feb-01								
Mar-01								
Apr-01								
May-01								
Jun-01								
Jul-01								
Aug-01	52	416	12.50%	8639	56240	15.36%	-1.61	-1.98
Sep-01								



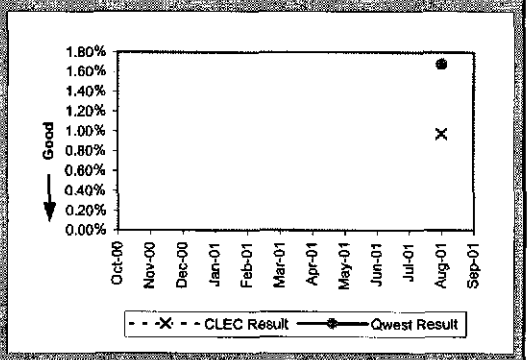
Trouble Rate (Percent) (MR-8)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Oct-00	1695	105472	1.61%	377779	14863436	2.54%	-19.22	-12.68
Nov-00	1765	113522	1.55%	354441	14842281	2.39%	-18.32	-12.14
Dec-00	1458	120189	1.21%	281587	14816779	1.90%	-17.38	-11.57
Jan-01	1546	127475	1.21%	255690	14789275	1.73%	-14.08	-9.56
Feb-01	1524	135862	1.12%	216543	14753135	1.47%	-10.56	-7.42
Mar-01	1953	144346	1.35%	251059	14671028	1.71%	-10.44	-7.35
Apr-01	2219	157209	1.41%	264702	14624779	1.81%	-11.79	-8.17
May-01	2647	170701	1.55%	283095	14555504	1.94%	-11.73	-8.13
Jun-01	2760	183257	1.51%	287959	14452265	1.99%	-14.81	-10
Jul-01	2656	193781	1.37%	291621	14395514	2.03%	-20.34	-13.36
Aug-01	3187	206179	1.55%	299070	14314198	2.09%	-17.13	-11.42
Sep-01	2456	218127	1.13%	228213	14285037	1.60%	-17.43	-11.6



Trouble Rate (Percent) (MR-8*)-- Interval Zone One and Two

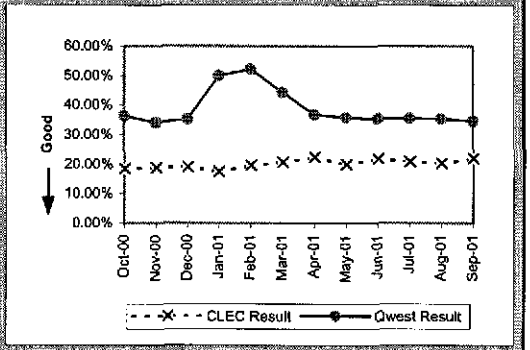
Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Oct-00								
Nov-00								
Dec-00								
Jan-01								
Feb-01								
Mar-01								
Apr-01								
May-01								
Jun-01								
Jul-01								
Aug-01	2008	206179	0.97%	240220	14314198	1.68%	-24.72	-16.03
Sep-01								



Checklist #4 - Unbundled Loop - Analog Repair

Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10)-- Interval Zone One and Two

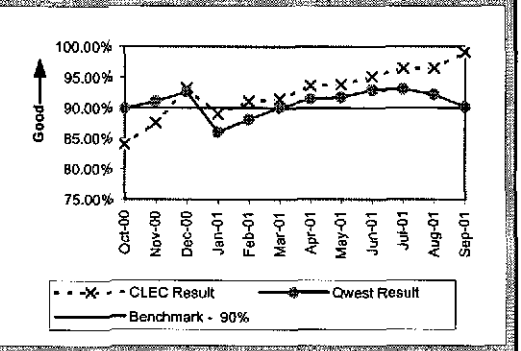
Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Oct-00	384	2079	18.47%	216069	593848	36.38%	-16.95	-11.3
Nov-00	410	2175	18.85%	183218	537659	34.08%	-14.95	-10.09
Dec-00	342	1800	19.00%	152550	434137	35.14%	-14.31	-9.7
Jan-01	327	1873	17.46%	255055	510745	49.94%	-28.06	-18.06
Feb-01	371	1895	19.58%	235955	452498	52.15%	-28.32	-18.22
Mar-01	511	2464	20.74%	200062	451121	44.35%	-23.53	-15.3
Apr-01	641	2860	22.41%	154084	418786	36.79%	-15.89	-10.66
May-01	660	3307	19.96%	157773	440868	35.79%	-18.92	-12.5
Jun-01	771	3531	21.84%	157308	445267	35.33%	-16.71	-11.16
Jul-01	703	3359	20.93%	160806	452427	35.54%	-17.63	-11.72
Aug-01	812	3999	20.31%	163113	462183	35.29%	-19.75	-13.01
Sep-01	692	3148	21.98%	120977	349190	34.65%	-14.86	-10.04



Checklist #4 - Unbundled Loop - Non-Loaded (2-Wire) Installation

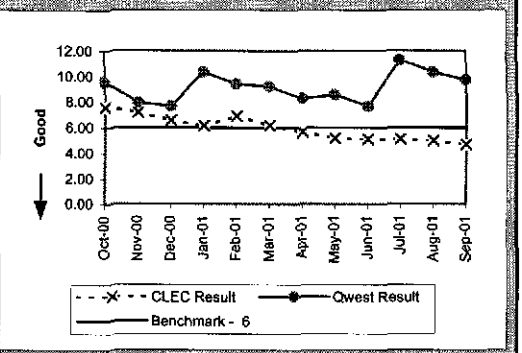
Installation Commitments Met (Percent) (OP-3)-- Interval Zone One

Date	CLEC Num	CLEC Denor	CLEC Result	Qwest Num	Qwest Denor	Qwest Resul	Mod Z Scr	Parity Score
Oct-00	1697	2020	84.01%	3512	3906	89.91%	7.15	3.35
Nov-00	1195	1365	87.55%	3740	4108	91.04%	3.92	1.38
Dec-00	953	1022	93.25%	3690	3983	92.64%	-0.66	-1.4
Jan-01	2506	2816	88.99%	2444	2841	86.03%	-3.22	-2.96
Feb-01	2059	2260	91.11%	2371	2690	88.14%	-3.21	-2.95
Mar-01	2120	2317	91.50%	2450	2721	90.04%	-1.72	-2.05
Apr-01	2433	2599	93.61%	2459	2688	91.48%	-2.78	-2.69
May-01	1600	1705	93.84%	2403	2620	91.72%	-2.48	-2.51
Jun-01	1119	1176	95.15%	2299	2474	92.93%	-2.45	-2.49
Jul-01	1116	1157	96.46%	1963	2109	93.08%	-3.64	-3.21
Aug-01	1520	1575	96.51%	1986	2155	92.16%	-4.88	-3.97
Sep-01	831	838	99.16%	1582	1754	90.19%	-7.18	-5.37



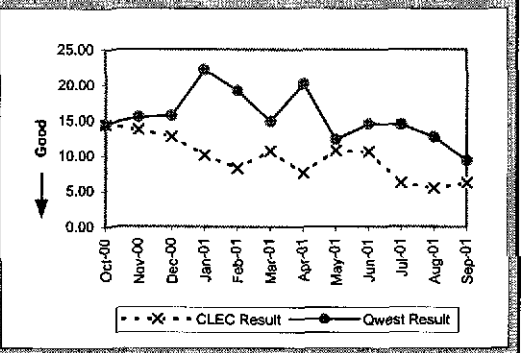
Installation Interval (Average Days) (OP-4)-- Interval Zone One

Date	CLEC Num	CLEC Denor	CLEC Result	Qwest Num	Qwest Denor	Qwest Resul	Mod Z Scr	Parity Score
Oct-00	13410	1767	7.59	36336	3804	9.55	-5.06	-4.07
Nov-00	8430	1174	7.18	32100	4031	7.96	-1.76	-2.07
Dec-00	5232	797	6.56	29969	3903	7.68	-2.2	-2.34
Jan-01	14615	2378	6.15	28900	2792	10.35	-8.25	-6.01
Feb-01	12655	1833	6.90	24566	2606	9.43	-4.59	-3.79
Mar-01	12815	2077	6.17	24449	2646	9.24	-7.95	-5.83
Apr-01	12264	2170	5.65	21654	2615	8.28	-6.85	-5.16
May-01	7049	1364	5.17	20837	2432	8.57	-7.01	-5.26
Jun-01	4450	873	5.10	17450	2276	7.67	-5.17	-4.14
Jul-01	4306	846	5.09	24581	2173	11.31	-12.18	-8.41
Aug-01	6216	1249	4.98	23784	2298	10.35	-13.12	-8.98
Sep-01	3545	757	4.68	17883	1834	9.75	-10.25	-7.23



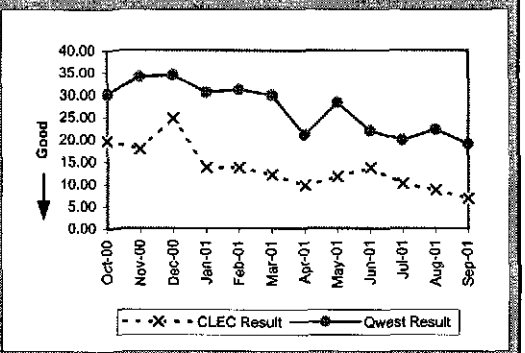
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A)-- Interval Zone One

Date	CLEC Num	CLEC Denor	CLEC Result	Qwest Num	Qwest Denor	Qwest Resul	Mod Z Scr	Parity Score
Oct-00	2245	156	14.39	2786	193	14.44	-0.02	-1.01
Nov-00	806	59	13.66	2901	188	15.43	-0.54	-1.33
Dec-00	380	30	12.67	2395	153	15.65	-0.7	-1.43
Jan-01	1440	143	10.07	4578	207	22.12	-2.87	-2.74
Feb-01	826	100	8.26	2941	153	19.22	-1.54	-1.94
Mar-01	1175	110	10.68	1699	114	14.90	-1.48	-1.9
Apr-01	600	79	7.59	1916	95	20.17	-2.11	-2.28
May-01	589	55	10.71	1259	103	12.22	-0.36	-1.22
Jun-01	317	30	10.57	1085	75	14.47	-0.64	-1.39
Jul-01	295	48	6.15	3485	242	14.40	-1.58	-1.96
Aug-01	264	49	5.39	4351	346	12.58	-1.91	-2.16
Sep-01	420	68	6.18	2605	280	9.30	-1.41	-1.86



Delayed Days for Facility Reasons (Average Days) (OP-6B)-- Interval Zone One

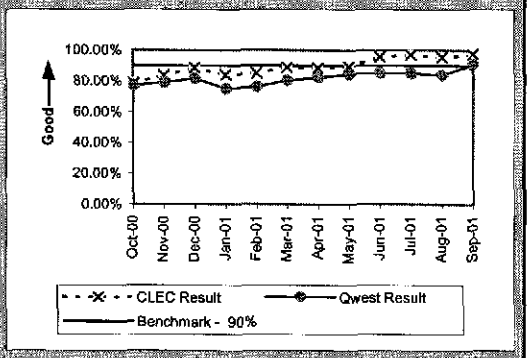
Date	CLEC Num	CLEC Denor	CLEC Result	Qwest Num	Qwest Denor	Qwest Resul	Mod Z Scr	Parity Score
Oct-00	3287	167	19.68	6058	201	30.14	-2.64	-2.61
Nov-00	1965	111	17.70	6111	180	33.95	-4.32	-3.62
Dec-00	960	39	24.62	4818	140	34.41	-1.42	-1.86
Jan-01	2290	167	13.71	5795	190	30.50	-4.82	-3.93
Feb-01	1385	101	13.71	5178	166	31.19	-3.11	-2.89
Mar-01	1056	87	12.14	4693	157	29.89	-3.57	-3.17
Apr-01	842	87	9.68	2814	134	21.00	-3.63	-3.21
May-01	580	50	11.60	3219	114	28.24	-2.4	-2.46
Jun-01	368	27	13.63	2194	100	21.94	-1.38	-1.84
Jul-01	201	20	10.05	1526	77	19.82	-1.66	-2.01
Aug-01	337	39	8.64	2065	93	22.20	-2.99	-2.82
Sep-01	179	26	6.88	1292	68	19.00	-2.33	-2.42



Checklist #4 - Unbundled Loop - Non-Loaded (2-Wire) Installation

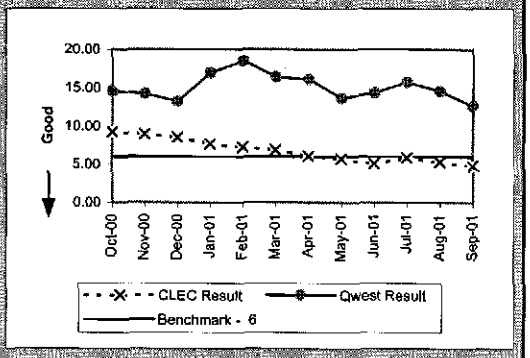
Installation Commitments Met (Percent) (OP-3)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Oct-00	466	591	78.85%	612	793	77.18%	-0.73	-1.45
Nov-00	387	462	83.77%	591	746	79.22%	-1.89	-2.15
Dec-00	326	367	88.83%	599	732	81.83%	-2.84	-2.73
Jan-01	660	785	84.08%	392	521	75.24%	-3.62	-3.2
Feb-01	387	454	85.24%	415	544	76.29%	-3.31	-3.01
Mar-01	499	561	88.95%	456	566	80.57%	-3.56	-3.16
Apr-01	385	435	88.51%	436	529	82.42%	-2.47	-2.5
May-01	389	435	89.43%	380	449	84.63%	-1.98	-2.2
Jun-01	481	502	95.82%	433	507	85.40%	-4.66	-3.85
Jul-01	460	473	97.25%	390	458	85.15%	-5.19	-4.16
Aug-01	552	577	95.67%	398	474	83.97%	-5.14	-4.13
Sep-01	296	303	97.69%	487	536	90.86%	-3.3	-3.01



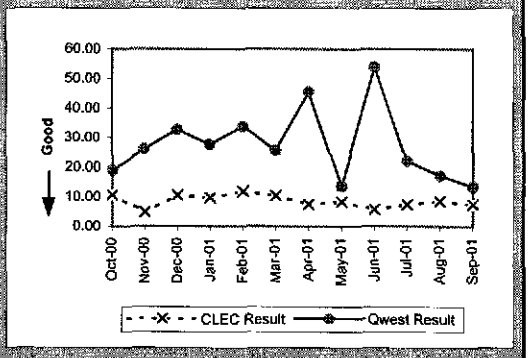
Installation Interval (Average Days) (OP-4)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Oct-00	4151	448	9.27	11117	763	14.57	-4.33	-3.63
Nov-00	3310	370	8.95	10151	715	14.20	-3.54	-3.16
Dec-00	1911	224	8.53	9209	696	13.23	-3.13	-2.9
Jan-01	4290	558	7.69	8345	492	16.96	-7.56	-5.6
Feb-01	2142	296	7.24	9611	519	18.52	-5.85	-4.56
Mar-01	2135	310	6.89	8528	520	16.40	-5.38	-4.27
Apr-01	1903	313	6.08	8160	506	16.13	-4.25	-3.58
May-01	1578	274	5.75	5616	411	13.66	-3.46	-3.1
Jun-01	1514	297	5.10	6709	468	14.34	-2.84	-2.73
Jul-01	1515	258	5.87	7488	477	15.70	-5.49	-4.34
Aug-01	1733	326	5.32	7574	520	14.57	-9.3	-6.65
Sep-01	868	180	4.82	6950	551	12.61	-7.16	-5.35



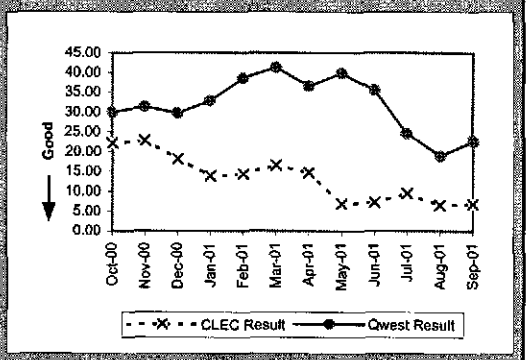
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Oct-00	921	87	10.59	1211	64	18.92	-2.04	-2.24
Nov-00	182	38	4.79	1618	62	26.10	-2.16	-2.31
Dec-00	294	28	10.50	1408	43	32.74	-1.93	-2.17
Jan-01	609	63	9.67	1354	49	27.63	-1.74	-2.06
Feb-01	449	38	11.82	1423	42	33.88	-2.81	-2.71
Mar-01	360	35	10.29	895	35	25.57	-2.36	-2.44
Apr-01	312	42	7.43	1270	28	45.36	-1.58	-1.98
May-01	322	39	8.26	257	19	13.53	-1.37	-1.83
Jun-01	74	13	5.69	1132	21	53.90	-0.83	-1.5
Jul-01	220	30	7.33	1847	84	21.99	-1.98	-2.2
Aug-01	171	20	8.55	1452	85	17.08	-1.51	-1.92
Sep-01	235	32	7.34	818	61	13.41	-1.28	-1.78



Delayed Days for Facility Reasons (Average Days) (OP-6B)-- Interval Zone Two

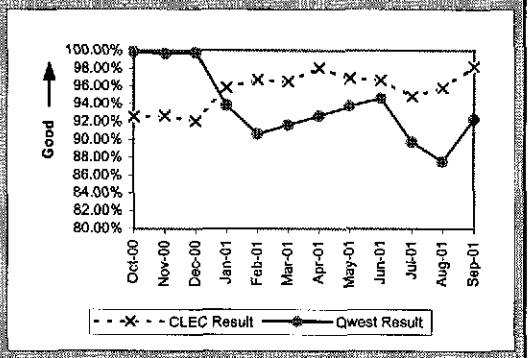
Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Oct-00	843	38	22.18	3507	117	29.97	-1.25	-1.76
Nov-00	842	37	22.76	2913	93	31.32	-1.61	-1.98
Dec-00	236	13	18.15	2668	90	29.64	-1.28	-1.78
Jan-01	864	62	13.94	2631	80	32.89	-3.8	-3.31
Feb-01	418	29	14.41	3354	87	38.55	-2.34	-2.42
Mar-01	447	27	16.56	3093	75	41.24	-2.56	-2.56
Apr-01	118	8	14.75	2374	65	36.52	-1.36	-1.83
May-01	48	7	6.86	1991	50	39.82	-1.13	-1.69
Jun-01	58	8	7.25	1881	53	35.49	-1.3	-1.79
Jul-01	57	6	9.50	1109	45	24.64	-0.85	-1.52
Aug-01	111	17	6.53	1190	63	18.89	-2.35	-2.43
Sep-01	82	12	6.83	725	32	22.66	-2.17	-2.32



Checklist #4 - Unbundled Loop - Non-Loaded (2-Wire) Installation

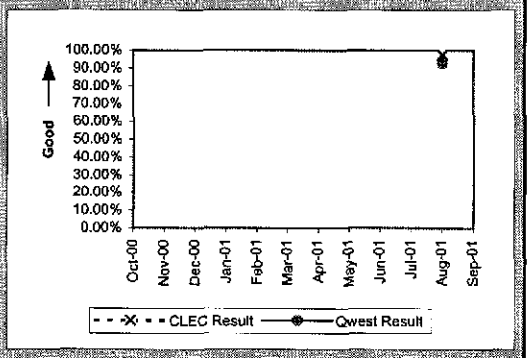
New Service Installation Quality (Percent) (OP-5)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denor	CLEC Result	Qwest Num	Qwest Denor	Qwest Resul	Mod Z Scr	Parity Score
Oct-00	2938	3174	92.56%	4911	4919	99.84%	79.27	47.2
Nov-00	2404	2594	92.68%	5341	5360	99.65%	49.03	28.81
Dec-00	1747	1897	92.09%	5348	5361	99.76%	58.33	34.46
Jan-01	2722	2840	95.85%	4227	4506	93.81%	-3.53	-3.14
Feb-01	3400	3516	96.70%	3303	3645	90.62%	-8.83	-6.37
Mar-01	2972	3079	96.52%	3369	3677	91.62%	-7.24	-5.4
Apr-01	3141	3204	98.03%	3376	3643	92.67%	-8.5	-6.17
May-01	2696	2782	96.91%	3201	3415	93.73%	-5.13	-4.12
Jun-01	1982	2050	96.68%	3144	3322	94.64%	-3.23	-2.96
Jul-01	1639	1728	94.85%	2736	3049	89.73%	-5.6	-4.4
Aug-01	1858	1939	95.82%	2526	2886	87.53%	-8.55	-6.2
Sep-01	1949	1985	98.19%	2530	2741	92.30%	-7.49	-5.55



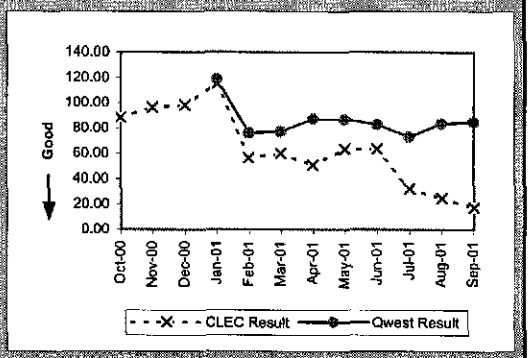
New Service Installation Quality (Percent) (OP-5*)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denor	CLEC Result	Qwest Num	Qwest Denor	Qwest Resul	Mod Z Scr	Parity Score
Oct-00								
Nov-00								
Dec-00								
Jan-01								
Feb-01								
Mar-01								
Apr-01								
May-01								
Jun-01								
Jul-01								
Aug-01	1894	1939	97.68%	2688	2886	93.14%	-6.12	-4.72
Sep-01								



Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A)

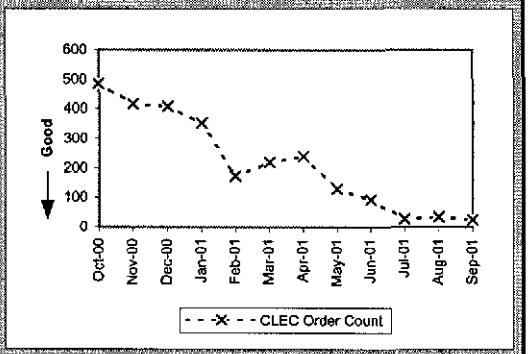
Date	CLEC Num	CLEC Denor	CLEC Result	Qwest Num	Qwest Denor	Qwest Resul	Mod Z Scr	Parity Score
Oct-00	62803	708	88.70					
Nov-00	56098	580	96.72					
Dec-00	55717	566	98.44					
Jan-01	54793	476	115.11	109265	921	118.64	-0.73	-1.45
Feb-01	13795	244	56.54	56732	745	76.15	-3.73	-3.27
Mar-01	16189	269	60.18	65839	853	77.19	-3.12	-2.9
Apr-01	14830	292	50.79	77403	887	87.26	-5.66	-4.44
May-01	10831	171	63.34	73103	840	87.03	-2.88	-2.75
Jun-01	7242	114	63.53	63102	761	82.92	-1.91	-2.16
Jul-01	1282	40	32.05	39604	541	73.21	-2.44	-2.48
Aug-01	1460	59	24.75	44016	527	83.52	-3.87	-3.35
Sep-01	1230	71	17.32	41766	493	84.72	-4.7	-3.86



Checklist #4 - Unbundled Loop - Non-Loaded (2-Wire) Installation

Count of Pending Orders Delayed for Facilities Reasons Unbundled Loop - 2 Wire Non-Loaded (OP-15B)

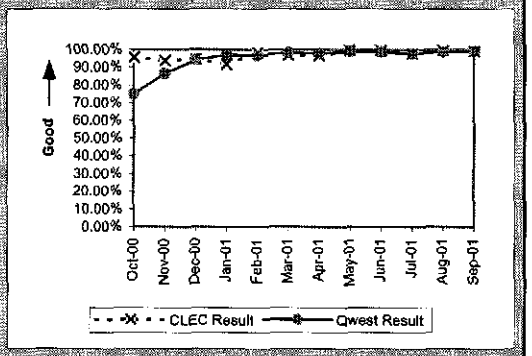
Date	CLEC Order Count
Oct-00	486
Nov-00	417
Dec-00	409
Jan-01	351
Feb-01	172
Mar-01	219
Apr-01	239
May-01	130
Jun-01	92
Jul-01	27
Aug-01	35
Sep-01	25



Checklist #4 - Unbundled Loop - Non-Loaded (2-Wire) Repair

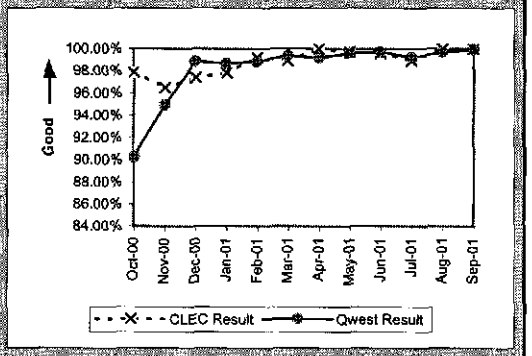
Out of Service Cleared within 24 hours (Percent) (MR-3)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Oct-00	455	476	95.59%	15	20	75.00%	-2.08	-2.27
Nov-00	403	429	93.94%	78	90	86.67%	-1.85	-2.12
Dec-00	291	307	94.79%	66	70	94.29%	-0.16	-1.1
Jan-01	256	279	91.76%	2240	2308	97.05%	3.95	1.4
Feb-01	256	260	98.46%	1908	1973	96.71%	-1.49	-1.91
Mar-01	276	285	96.84%	2133	2167	98.43%	1.78	0.08
Apr-01	247	255	96.86%	2021	2065	97.87%	1.01	-0.39
May-01	355	356	99.72%	2085	2107	98.96%	-1.31	-1.8
Jun-01	253	254	99.61%	2129	2157	98.70%	-1.2	-1.73
Jul-01	279	285	97.89%	2168	2220	97.66%	-0.25	-1.15
Aug-01	227	228	99.56%	2489	2517	98.89%	-0.93	-1.56
Sep-01	152	153	99.35%	1775	1791	99.11%	-0.3	-1.18



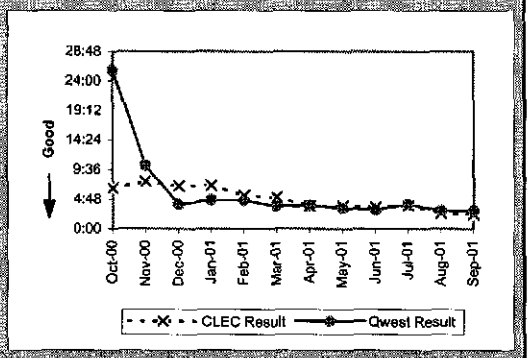
All Troubles Cleared within 48 hours (Percent) (MR-4)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Oct-00	466	476	97.90%	139	154	90.26%	-2.78	-2.69
Nov-00	414	429	96.50%	206	217	94.93%	-0.86	-1.52
Dec-00	299	307	97.39%	174	176	98.86%	1.04	-0.37
Jan-01	273	279	97.85%	2309	2340	98.68%	1.08	-0.34
Feb-01	258	260	99.23%	1982	2005	98.85%	-0.54	-1.33
Mar-01	282	285	98.95%	2168	2182	99.36%	0.79	-0.52
Apr-01	255	255	100.00%	2065	2082	99.18%	-1.37	-1.83
May-01	355	356	99.72%	2124	2132	99.62%	-0.27	-1.16
Jun-01	254	255	99.61%	2172	2178	99.72%	0.34	-0.79
Jul-01	283	286	98.95%	2216	2233	99.24%	0.55	-0.67
Aug-01	230	230	100.00%	2518	2526	99.68%	-0.82	-1.5
Sep-01	153	153	100.00%	1804	1805	99.94%	-0.28	-1.17



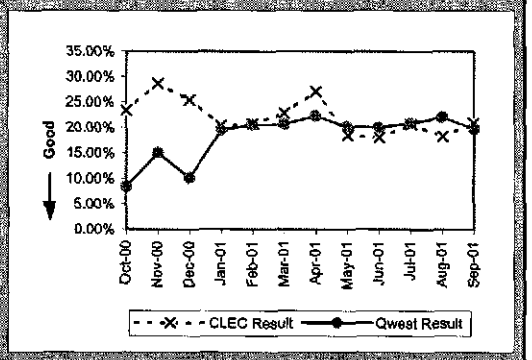
Mean Time to Restore (Hours:Minutes) (MR-6)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Oct-00	3143:23	476	6:36	3962:56	154	25:44	-2.08	-2.26
Nov-00	3263:02	429	7:36	2222:49	217	10:15	-0.81	-1.49
Dec-00	2147:49	307	7:00	695:39	176	3:57	1.63	-0.01
Jan-01	1962:40	279	7:02	10838:34	2340	4:38	2.57	0.56
Feb-01	1399:37	260	5:23	9160:18	2005	4:34	0.69	-0.58
Mar-01	1454:57	285	5:06	7897:48	2182	3:37	2.28	0.38
Apr-01	944:34	255	3:42	7799:46	2082	3:45	-0.04	-1.03
May-01	1311:21	356	3:41	7112:48	2132	3:20	0.42	-0.75
Jun-01	891:51	255	3:30	6555:45	2178	3:01	1.2	-0.27
Jul-01	1080:37	286	3:47	8917:11	2233	4:00	-0.21	-1.13
Aug-01	583:07	230	2:32	7419:07	2526	2:56	-0.7	-1.43
Sep-01	358:43	153	2:21	5235:39	1805	2:54	-1.34	-1.82



Repair Repeat Report Rate (Percent) (MR-7)-- Interval Zone One

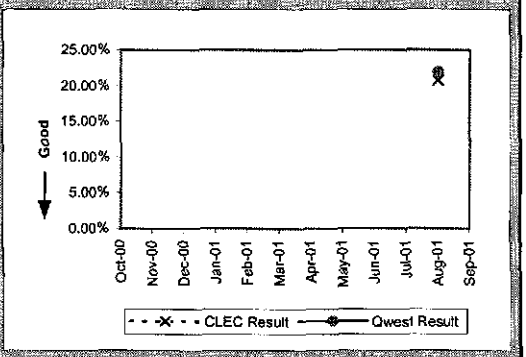
Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Oct-00	111	476	23.32%	13	156	8.33%	4.29	1.61
Nov-00	123	429	28.67%	33	220	15.00%	3.93	1.39
Dec-00	78	307	25.41%	18	177	10.17%	4.16	1.53
Jan-01	57	279	20.43%	458	2340	19.57%	0.35	-0.79
Feb-01	54	260	20.77%	412	2005	20.55%	0.09	-0.94
Mar-01	65	285	22.81%	451	2183	20.66%	0.84	-0.49
Apr-01	69	255	27.06%	465	2084	22.31%	1.68	0.02
May-01	66	356	18.54%	431	2133	20.21%	-0.73	-1.44
Jun-01	46	255	18.04%	437	2178	20.06%	-0.76	-1.46
Jul-01	59	286	20.63%	467	2234	20.90%	-0.11	-1.07
Aug-01	42	230	18.26%	557	2530	22.02%	-1.32	-1.8
Sep-01	32	153	20.92%	358	1808	19.80%	0.34	-0.79



Checklist #4 - Unbundled Loop - Non-Loaded (2-Wire) Repair

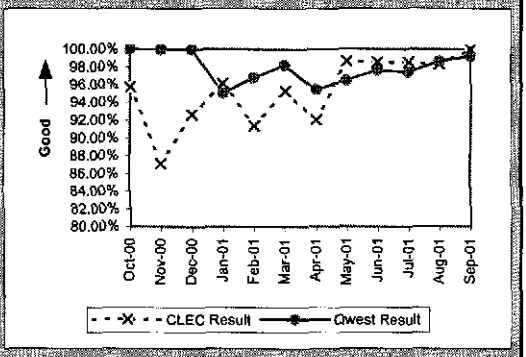
Repair Repeat Report Rate (Percent) (MR-7*)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Oct-00								
Nov-00								
Dec-00								
Jan-01								
Feb-01								
Mar-01								
Apr-01								
May-01								
Jun-01								
Jul-01								
Aug-01	33	159	20.75%	269	1226	21.94%	-0.34	-1.21
Sep-01								



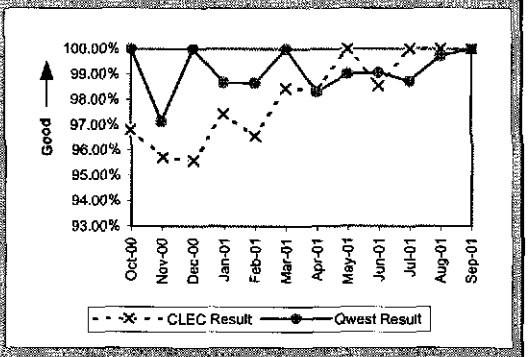
Out of Service Cleared within 24 hours (Percent) (MR-3)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Oct-00	90	94	95.74%	2	2	100.00%	N/A	-0.15
Nov-00	61	70	87.14%	13	13	100.00%	N/A	-0.23
Dec-00	63	68	92.65%	14	14	100.00%	N/A	-0.36
Jan-01	75	78	96.15%	213	224	95.09%	-0.37	-1.23
Feb-01	53	58	91.38%	212	219	96.80%	1.66	0.01
Mar-01	61	64	95.31%	218	222	98.20%	1.21	-0.26
Apr-01	58	63	92.06%	169	177	95.48%	0.99	-0.4
May-01	74	75	98.67%	194	201	96.52%	-0.87	-1.53
Jun-01	68	69	98.55%	209	214	97.66%	-0.42	-1.26
Jul-01	66	67	98.51%	225	231	97.40%	-0.5	-1.3
Aug-01	58	59	98.31%	355	360	98.61%	0.2	-0.88
Sep-01	47	47	100.00%	247	249	99.20%	-0.57	-1.34



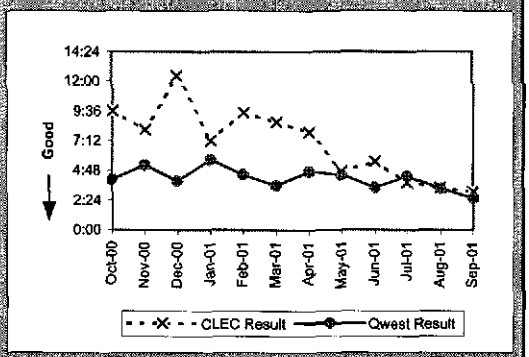
All Troubles Cleared within 48 hours (Percent) (MR-4)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Oct-00	91	94	96.81%	27	27	100.00%	N/A	-0.41
Nov-00	67	70	95.71%	34	35	97.14%	0.59	-0.64
Dec-00	65	68	95.59%	33	33	100.00%	N/A	-0.34
Jan-01	76	78	97.44%	222	225	98.67%	0.7	-0.58
Feb-01	56	58	96.55%	218	221	98.64%	0.98	-0.4
Mar-01	63	64	98.44%	224	224	100.00%	N/A	-0.23
Apr-01	62	63	98.41%	174	177	98.31%	-0.06	-1.03
May-01	75	75	100.00%	200	202	99.01%	-0.74	-1.45
Jun-01	68	69	98.55%	213	215	99.07%	0.32	-0.81
Jul-01	67	67	100.00%	234	237	98.73%	-0.82	-1.5
Aug-01	59	59	100.00%	359	360	99.72%	-0.38	-1.23
Sep-01	47	47	100.00%	251	251	100.00%	N/A	N/A



Mean Time to Restore (Hours:Minutes) (MR-6)-- Interval Zone Two

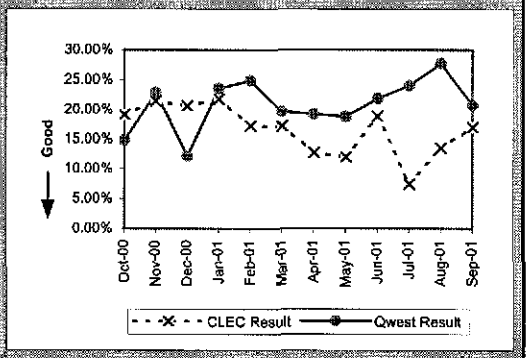
Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Oct-00	903:08	94	9:36	109:10	27	4:03	1.29	-0.21
Nov-00	565:16	70	8:05	183:21	35	5:14	0.82	-0.5
Dec-00	848:07	68	12:28	130:38	33	3:58	1.93	0.17
Jan-01	561:13	78	7:12	1272:30	225	5:39	0.58	-0.65
Feb-01	549:33	58	9:28	985:13	221	4:27	1.48	-0.1
Mar-01	557:45	64	8:43	803:36	224	3:35	2.29	0.39
Apr-01	497:16	63	7:54	831:53	177	4:42	0.94	-0.43
May-01	352:26	75	4:42	895:57	202	4:26	0.41	-0.75
Jun-01	380:36	69	5:31	734:38	215	3:25	1.05	-0.36
Jul-01	254:29	67	3:48	1019:42	237	4:18	-0.43	-1.26
Aug-01	199:20	59	3:23	1201:17	360	3:20	0.64	-0.61
Sep-01	145:53	47	3:06	639:21	251	2:33	0.65	-0.61



Checklist #4 - Unbundled Loop - Non-Loaded (2-Wire) Repair

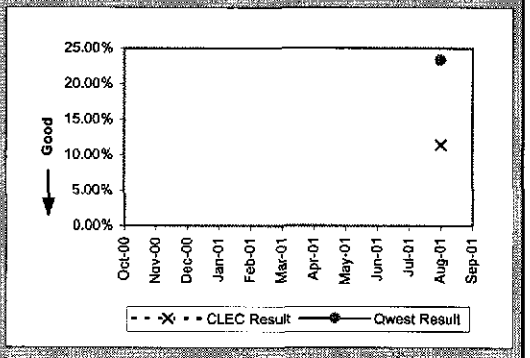
Repair Repeat Report Rate (Percent) (MR-7)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Oct-00	18	94	19.15%	4	27	14.81%	0.51	-0.69
Nov-00	15	70	21.43%	8	35	22.86%	-0.16	-1.1
Dec-00	14	68	20.59%	4	33	12.12%	1.01	-0.39
Jan-01	17	78	21.79%	53	225	23.56%	-0.32	-1.19
Feb-01	10	58	17.24%	55	221	24.89%	-1.2	-1.73
Mar-01	11	64	17.19%	44	224	19.64%	-0.44	-1.27
Apr-01	8	63	12.70%	34	177	19.21%	-1.13	-1.68
May-01	9	75	12.00%	38	202	18.81%	-1.29	-1.78
Jun-01	13	69	18.84%	47	215	21.86%	-0.53	-1.32
Jul-01	5	67	7.46%	57	237	24.05%	-2.81	-2.71
Aug-01	8	59	13.56%	100	360	27.78%	-2.26	-2.37
Sep-01	8	47	17.02%	52	251	20.72%	-0.57	-1.35



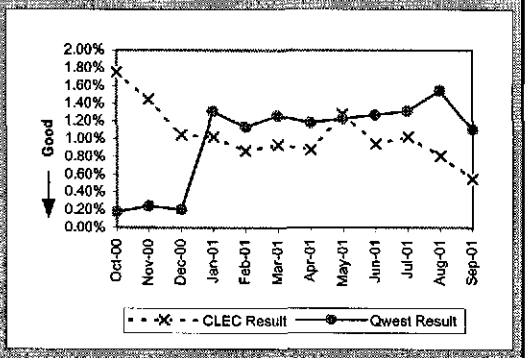
Repair Repeat Report Rate (Percent) (MR-7*)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Oct-00								
Nov-00								
Dec-00								
Jan-01								
Feb-01								
Mar-01								
Apr-01								
May-01								
Jun-01								
Jul-01								
Aug-01	4	35	11.43%	43	184	23.37%	-1.53	-1.93
Sep-01								



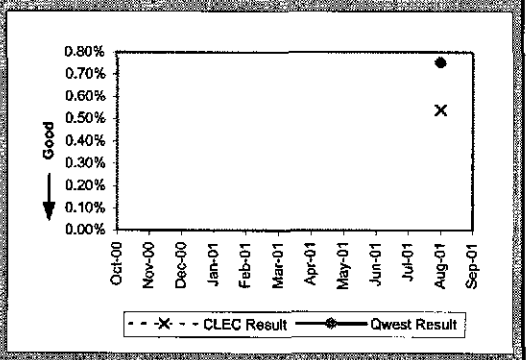
Trouble Rate (Percent) (MR-8)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Oct-00	570	32546	1.75%	183	104342	0.18%	59.32	35.07
Nov-00	499	34503	1.45%	255	104950	0.24%	39.38	22.94
Dec-00	375	35832	1.05%	210	105413	0.20%	31.08	17.89
Jan-01	357	35024	1.02%	2565	195816	1.31%	-4.41	-3.68
Feb-01	318	36790	0.86%	2226	196204	1.13%	-4.49	-3.73
Mar-01	349	37549	0.93%	2407	191052	1.26%	-5.25	-4.19
Apr-01	318	36342	0.88%	2261	190786	1.19%	-5.01	-4.04
May-01	431	33682	1.28%	2335	190136	1.23%	0.79	-0.52
Jun-01	324	34430	0.94%	2393	188686	1.27%	-4.99	-4.03
Jul-01	353	34619	1.02%	2471	187909	1.32%	-4.43	-3.69
Aug-01	289	35844	0.81%	2890	187280	1.54%	-10.37	-7.3
Sep-01	200	36277	0.55%	2059	186329	1.11%	-9.23	-6.61



Trouble Rate (Percent) (MR-8*)-- Interval Zone One and Two

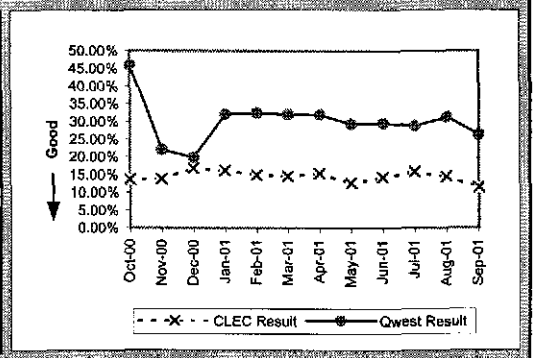
Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Oct-00								
Nov-00								
Dec-00								
Jan-01								
Feb-01								
Mar-01								
Apr-01								
May-01								
Jun-01								
Jul-01								
Aug-01	194	35844	0.54%	1410	187280	0.75%	-4.25	-3.58
Sep-01								



Checklist #4 - Unbundled Loop - Non-Loaded (2-Wire) Repair

Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10)-- Interval Zone One and Two

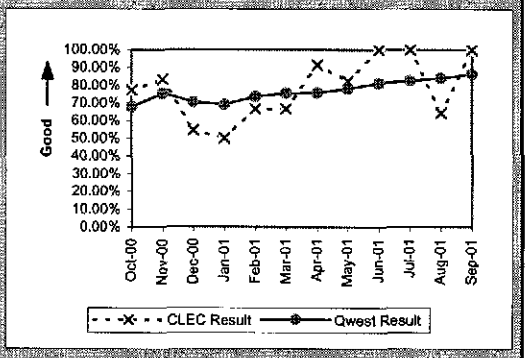
Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Oct-00	90	660	13.64%	156	339	46.02%	-9.72	-6.91
Nov-00	80	579	13.82%	72	327	22.02%	-2.86	-2.74
Dec-00	76	451	16.85%	52	262	19.85%	-0.97	-1.59
Jan-01	69	426	16.20%	1214	3779	32.12%	-6.67	-5.06
Feb-01	56	374	14.97%	1067	3293	32.40%	-6.82	-5.15
Mar-01	60	409	14.67%	1136	3543	32.06%	-7.14	-5.34
Apr-01	58	376	15.43%	1061	3322	31.94%	-6.51	-4.96
May-01	63	494	12.75%	972	3307	29.39%	-7.57	-5.6
Jun-01	54	378	14.29%	1001	3394	29.49%	-6.15	-4.74
Jul-01	67	420	15.95%	1000	3471	28.81%	-5.5	-4.34
Aug-01	49	338	14.50%	1317	4207	31.31%	-6.41	-4.9
Sep-01	26	226	11.50%	737	2798	26.36%	-4.88	-3.96



Checklist #4 - Unbundled Loop - Non-Loaded (4-Wire) Installation

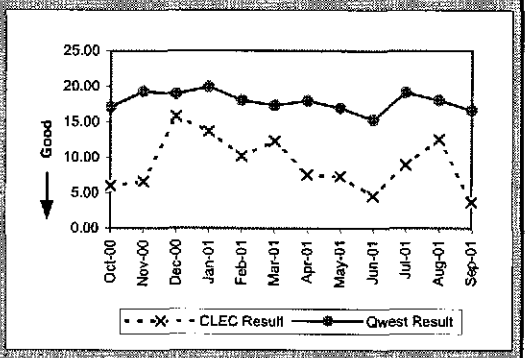
Installation Commitments Met (Percent) (OP-3)– Interval Zone One

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Score
Oct-00	24	31	77.42%	41.81%	2271	3340	67.99%	-1.12	-1.68
Nov-00	15	18	83.33%	37.27%	2755	3652	75.44%	-0.78	-1.47
Dec-00	6	11	54.55%	49.79%	2265	3211	70.54%	1.18	-0.28
Jan-01	2	4	50.00%	50.00%	2190	3168	69.13%	0.75	-0.54
Feb-01	12	18	66.67%	47.14%	2338	3175	73.64%	0.67	-0.59
Mar-01	8	12	66.67%	47.14%	2885	3817	75.58%	0.71	-0.57
Apr-01	11	12	91.67%	27.64%	2770	3654	75.81%	-1.28	-1.78
May-01	14	17	82.35%	38.12%	2271	2903	78.23%	-0.41	-1.25
Jun-01	12	12	100.00%	0.00%	2592	3196	81.10%	-1.67	-2.01
Jul-01	10	10	100.00%	0.00%	2523	3053	82.64%	-1.45	-1.88
Aug-01	9	14	64.29%	47.92%	2966	3529	84.05%	1.8	0.09
Sep-01	6	6	100.00%	0.00%	2882	3334	86.44%	-0.97	-1.59



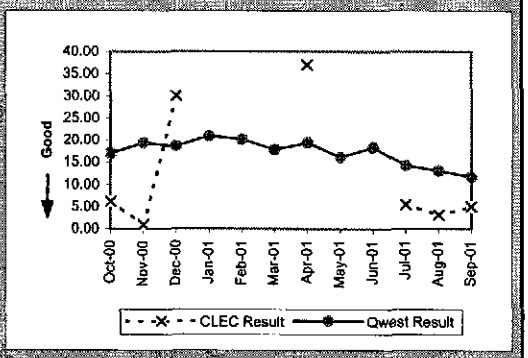
Installation Interval (Average Days) (OP-4)-- Interval Zone One

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Score
Oct-00	139	23	6.04	5.23	56684	3308	17.14	-2.99	-2.81
Nov-00	99	15	6.60	3.91	69804	3618	19.29	-2.64	-2.6
Dec-00	79	5	15.80	11.28	60484	3191	18.95	-0.37	-1.23
Jan-01	41	3	13.67	15.01	62680	3147	19.92	-0.51	-1.31
Feb-01	163	16	10.19	14.12	56807	3147	18.05	-1.57	-1.96
Mar-01	111	9	12.33	14.46	65624	3785	17.34	-0.8	-1.48
Apr-01	91	12	7.58	10.86	65430	3632	18.01	-1.97	-2.2
May-01	103	14	7.36	9.95	48609	2864	16.97	-2.29	-2.39
Jun-01	46	10	4.60	0.84	48643	3174	15.33	-2.1	-2.28
Jul-01	117	13	9.00	8.54	83253	4349	19.14	-1.99	-2.21
Aug-01	188	15	12.53	15.46	87329	4846	18.02	-1.25	-1.76
Sep-01	11	3	3.67	0.58	76024	4568	16.64	-1.56	-1.95



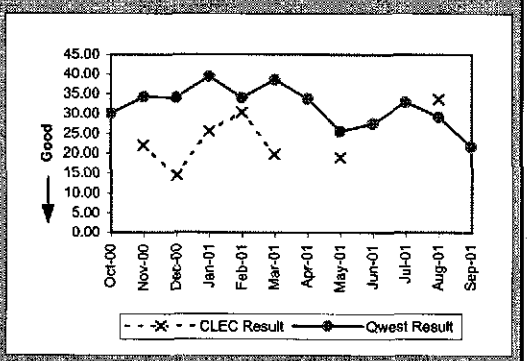
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A)– Interval Zone One

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Score
Oct-00	43	7	6.14	8.32	11893	700	16.99	-1.65	-2
Nov-00	1	1	1.00		10509	542	19.39	-0.82	-1.5
Dec-00	30	1	30.00		11034	592	18.64	0.54	-0.67
Jan-01					13093	627	20.88		
Feb-01					11165	554	20.15		
Mar-01					11724	656	17.87		
Apr-01	37	1	37.00		12579	648	19.41	2.58	0.57
May-01					6831	423	16.15		
Jun-01					7788	425	18.32		
Jul-01	44	8	5.50	7.93	24420	1712	14.26	-1.38	-1.84
Aug-01	22	7	3.14	1.86	23524	1798	13.08	-1.45	-1.88
Sep-01	15	3	5.00	1.73	18828	1605	11.73	-0.73	-1.44



Delayed Days for Facility Reasons (Average Days) (OP-6B)-- Interval Zone One

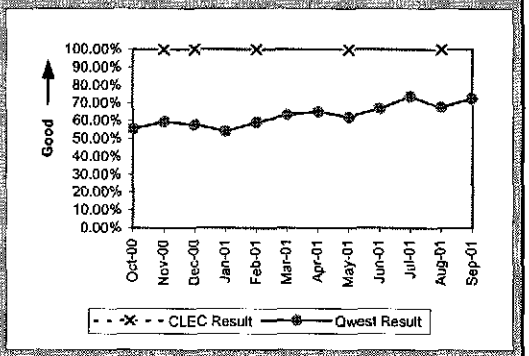
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Score
Oct-00					11110	369	30.11		
Nov-00	44	2	22.00	16.97	12158	355	34.25	-0.59	-1.36
Dec-00	58	4	14.50	13.00	12076	354	34.11	-1.41	-1.85
Jan-01	51	2	25.50	0.71	13830	351	39.40	-0.61	-1.37
Feb-01	182	6	30.33	25.27	9637	283	34.05	-0.29	-1.18
Mar-01	79	4	19.75	15.95	10664	276	38.64	-1.07	-1.65
Apr-01					7975	236	33.79		
May-01	57	3	19.00	15.13	5335	209	25.53	-0.42	-1.26
Jun-01					4929	179	27.54		
Jul-01					5664	172	32.93		
Aug-01	101	3	33.67	19.01	5028	172	29.23	1.72	0.04
Sep-01					2813	130	21.64		



Checklist #4 - Unbundled Loop - Non-Loaded (4-Wire) Installation

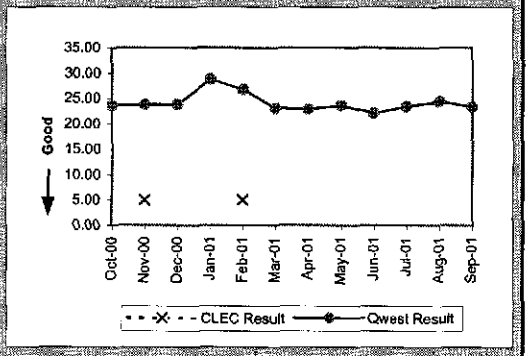
Installation Commitments Met (Percent) (OP-3)-- Interval Zone Two

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Score
Oct-00					887	1600	55.44%		
Nov-00	1	1	100.00%	0.00%	943	1586	59.46%	-0.83	-1.5
Dec-00	1	1	100.00%	0.00%	871	1506	57.84%	-0.85	-1.52
Jan-01					877	1620	54.14%		
Feb-01	2	2	100.00%	0.00%	917	1548	59.24%	-1.17	-1.71
Mar-01					1285	2032	63.24%		
Apr-01					1095	1682	65.10%		
May-01	1	1	100.00%	0.00%	909	1463	62.13%	-0.78	-1.47
Jun-01					1218	1817	67.03%		
Jul-01					1330	1804	73.73%		
Aug-01	1	1	100.00%	0.00%	1231	1822	67.56%	-0.69	-1.42
Sep-01					1145	1574	72.74%		



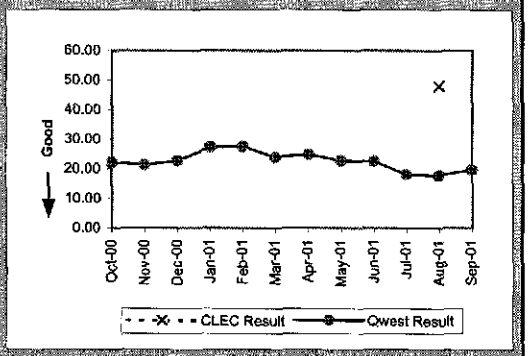
Installation Interval (Average Days) (OP-4)-- Interval Zone Two

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Score
Oct-00					37305	1578	23.64		
Nov-00	5	1	5.00		37129	1562	23.77	-0.74	-1.45
Dec-00					35514	1489	23.85		
Jan-01					46220	1607	28.76		
Feb-01	10	2	5.00	0.00	40976	1527	26.83	-1.08	-1.66
Mar-01					46692	2020	23.11		
Apr-01					37654	1646	22.88		
May-01					34135	1441	23.69		
Jun-01					39754	1799	22.10		
Jul-01					61394	2620	23.43		
Aug-01					66994	2741	24.44		
Sep-01					52669	2251	23.40		



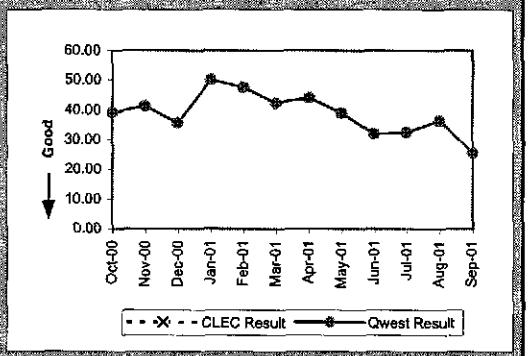
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A)-- Interval Zone Two

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Score
Oct-00					11201	506	22.14		
Nov-00					8821	415	21.26		
Dec-00					9755	429	22.74		
Jan-01					13434	492	27.30		
Feb-01					12490	454	27.51		
Mar-01					13362	559	23.90		
Apr-01					11905	479	24.85		
May-01					9279	409	22.69		
Jun-01					9817	437	22.46		
Jul-01					22083	1225	18.03		
Aug-01	48	1	48.00		25260	1425	17.73	3.09	0.88
Sep-01					20554	1050	19.58		



Delayed Days for Facility Reasons (Average Days) (OP-6B)-- Interval Zone Two

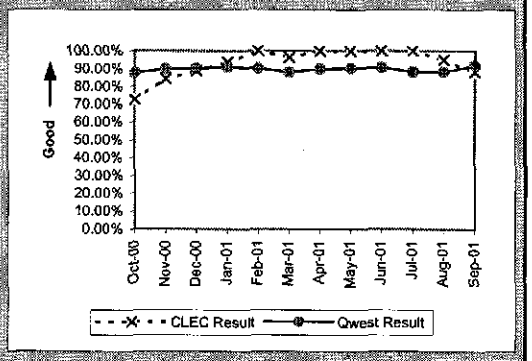
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Score
Oct-00					8087	207	39.07		
Nov-00					9392	228	41.19		
Dec-00					7342	206	35.64		
Jan-01					12560	251	50.04		
Feb-01					8421	177	47.58		
Mar-01					7942	188	42.24		
Apr-01					4750	108	43.98		
May-01					5643	145	38.92		
Jun-01					5160	162	31.85		
Jul-01					3759	116	32.41		
Aug-01					5782	159	36.36		
Sep-01					2703	106	25.50		



Checklist #4 - Unbundled Loop - Non-Loaded (4-Wire) Installation

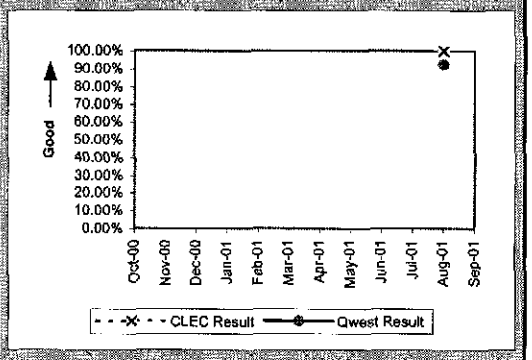
New Service Installation Quality (Percent) (OP-5)-- Interval Zone One and Two

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Score
Oct-00	24	33	72.73%	44.54%	6674	7602	87.79%	2.64	2.25
Nov-00	27	32	84.38%	36.31%	7357	8195	89.77%	1.01	-0.36
Dec-00	16	18	88.89%	31.43%	6994	7761	90.12%	0.17	-0.93
Jan-01	15	16	93.75%	24.21%	6631	7286	91.01%	-0.38	-1.23
Feb-01	24	24	100.00%	0.00%	6360	7055	90.15%	-1.62	-1.98
Mar-01	27	28	96.43%	18.56%	6897	7838	87.99%	-1.37	-1.83
Apr-01	24	24	100.00%	0.00%	7412	8259	89.74%	-1.65	-2.01
May-01	26	26	100.00%	0.00%	6361	7038	90.38%	-1.66	-2.01
Jun-01	23	23	100.00%	0.00%	6103	6737	90.59%	-1.54	-1.94
Jul-01	17	17	100.00%	0.00%	6226	7053	88.27%	-1.5	-1.91
Aug-01	19	20	95.00%	21.79%	6542	7415	88.23%	-0.94	-1.57
Sep-01	15	17	88.24%	32.22%	6739	7335	91.87%	0.55	-0.65



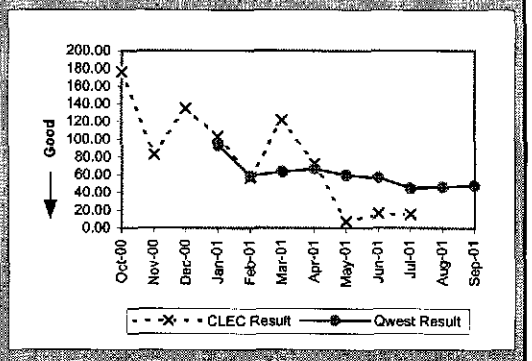
New Service Installation Quality (Percent) (OP-5*)-- Interval Zone One and Two

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Score
Oct-00									
Nov-00									
Dec-00									
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	20	20	100.00%	0.00%	6856	7415	92.46%	-1.28	-1.78
Sep-01									



Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A)

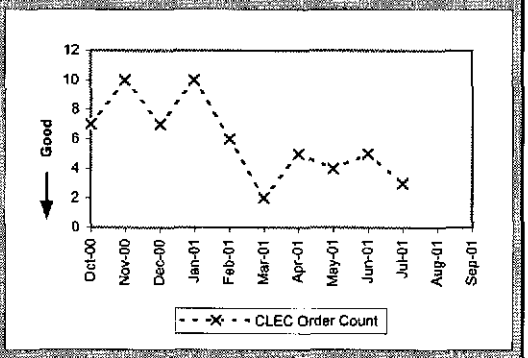
Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Score
Oct-00	2640	15	176.00	113.96					
Nov-00	1075	13	82.69	81.83					
Dec-00	1213	9	134.78	79.18					
Jan-01	1339	13	103.00	81.01	217520	2336	93.12	2.58	0.57
Feb-01	458	8	57.25	104.26	153478	2627	58.42	-0.05	-1.03
Mar-01	486	4	121.50	143.29	165774	2621	63.25	2.88	0.75
Apr-01	435	6	72.50	139.34	162211	2427	66.84	2.88	0.75
May-01	29	4	7.25	6.08	118979	1998	59.55	-1.38	-1.84
Jun-01	98	6	16.33	12.36	108968	1917	56.84	-1.25	-1.76
Jul-01	78	5	15.60	12.93	71186	1588	44.83	-0.95	-1.58
Aug-01					72449	1557	46.53		
Sep-01					69958	1451	48.21		



Checklist #4 - Unbundled Loop - Non-Loaded (4-Wire) Installation

Count of Pending Orders Delayed for Facilities Reasons Unbundled Loop - 4 Wire Non-Loaded (OP-15B)

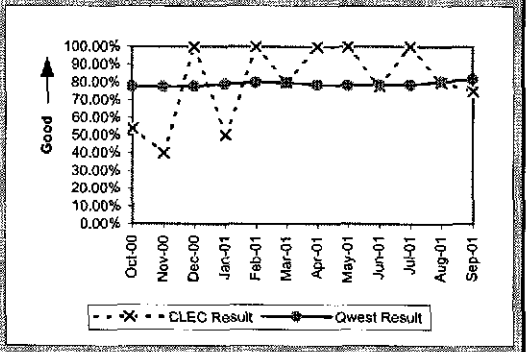
Date	CLEC Order Count
Oct-00	7
Nov-00	10
Dec-00	7
Jan-01	10
Feb-01	6
Mar-01	2
Apr-01	5
May-01	4
Jun-01	5
Jul-01	3
Aug-01	
Sep-01	



Checklist #4 - Unbundled Loop - Non-Loaded (4-Wire) Repair

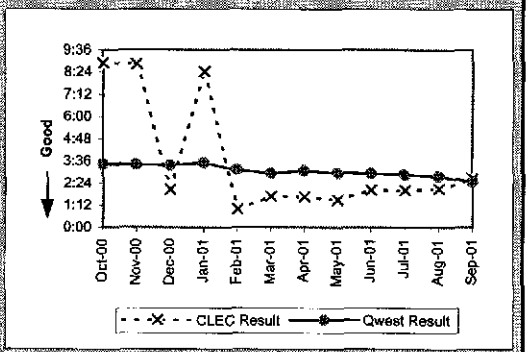
All Troubles Cleared within 4 hours (Percent) (MR-5)-- Interval Zone One

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	7	13	53.85%	49.85%	3958	5089	77.78%	3.26	0.98
Nov-00	4	10	40.00%	48.99%	3478	4491	77.44%	3.72	1.26
Dec-00	7	7	100.00%	0.00%	3327	4271	77.90%	-1.41	-1.86
Jan-01	3	6	50.00%	50.00%	3603	4566	78.91%	1.51	-0.08
Feb-01	2	2	100.00%	0.00%	3409	4265	79.93%	-0.71	-1.43
Mar-01	4	5	80.00%	40.00%	4104	5142	79.81%	-0.01	-1.01
Apr-01	2	2	100.00%	0.00%	3853	4900	78.63%	-0.74	-1.45
May-01	2	2	100.00%	0.00%	4156	5312	78.24%	-0.75	-1.45
Jun-01	7	9	77.78%	41.57%	4211	5355	78.64%	0.12	-0.93
Jul-01	2	2	100.00%	0.00%	3996	5089	78.52%	-0.74	-1.45
Aug-01	8	10	80.00%	40.00%	4194	5227	80.24%	0.08	-0.95
Sep-01	6	8	75.00%	43.30%	3583	4381	81.79%	0.51	-0.69



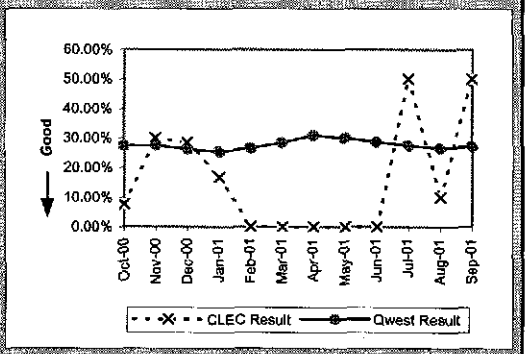
Mean Time to Restore (Hours:Minutes) (MR-6)-- Interval Zone One

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	115:37	13	8:54	11:44	17435:12	5089	3:26	2.75	0.67
Nov-00	88:16	10	8:50	9:01	15245:53	4491	3:24	2.58	0.57
Dec-00	14:31	7	2:04	0:41	14353:41	4271	3:22	-0.52	-1.32
Jan-01	50:29	6	8:25	7:47	15972:32	4566	3:30	3.72	1.26
Feb-01	1:58	2	0:59	1:19	13292:23	4265	3:07	-0.39	-1.24
Mar-01	8:23	5	1:41	1:46	15006:32	5142	2:55	-0.49	-1.3
Apr-01	3:20	2	1:40	0:35	15016:10	4900	3:04	-0.34	-1.21
May-01	3:00	2	1:30	0:04	15662:19	5312	2:57	-0.43	-1.26
Jun-01	18:17	9	2:02	1:42	15616:40	5355	2:55	-0.53	-1.32
Jul-01	4:03	2	2:01	0:40	14516:42	5089	2:51	-0.23	-1.14
Aug-01	20:55	10	2:06	2:48	14357:16	5227	2:45	-0.22	-1.13
Sep-01	21:08	8	2:39	1:49	10843:50	4381	2:29	1.8	0.09



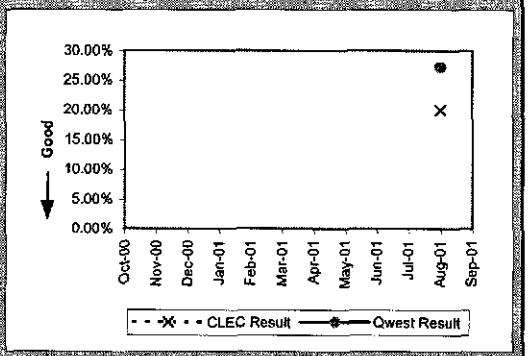
Repair Repeat Report Rate (Percent) (MR-7)-- Interval Zone One

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	1	13	7.69%	26.65%	1394	5089	27.39%	-1.59	-1.97
Nov-00	3	10	30.00%	45.83%	1237	4491	27.54%	0.21	-0.87
Dec-00	2	7	28.57%	45.18%	1120	4271	26.22%	0.19	-0.89
Jan-01	1	6	16.67%	37.27%	1156	4566	25.32%	-0.49	-1.3
Feb-01	0	2	0.00%	0.00%	1132	4265	26.54%	-0.85	-1.52
Mar-01	0	5	0.00%	0.00%	1461	5142	28.41%	-1.41	-1.86
Apr-01	0	2	0.00%	0.00%	1515	4900	30.92%	-0.95	-1.58
May-01	0	2	0.00%	0.00%	1592	5312	29.97%	-0.92	-1.56
Jun-01	0	9	0.00%	0.00%	1534	5355	28.65%	-1.9	-2.15
Jul-01	1	2	50.00%	50.00%	1402	5089	27.55%	0.59	-0.64
Aug-01	1	10	10.00%	30.00%	1387	5227	26.54%	-1.18	-1.72
Sep-01	4	8	50.00%	50.00%	1192	4381	27.21%	1.33	-0.19



Repair Repeat Report Rate (Percent) (MR-7*)-- Interval Zone One

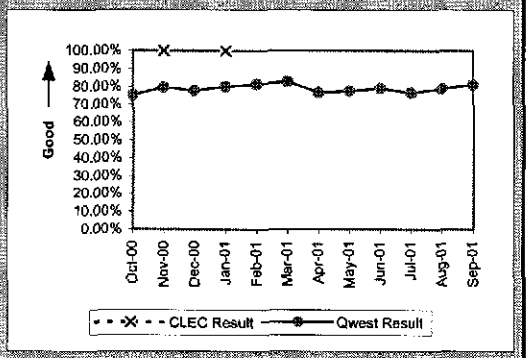
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00									
Nov-00									
Dec-00									
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	1	5	20.00%	40.00%	936	3436	27.24%	-0.36	-1.22
Sep-01									



Checklist #4 - Unbundled Loop - Non-Loaded (4-Wire) Repair

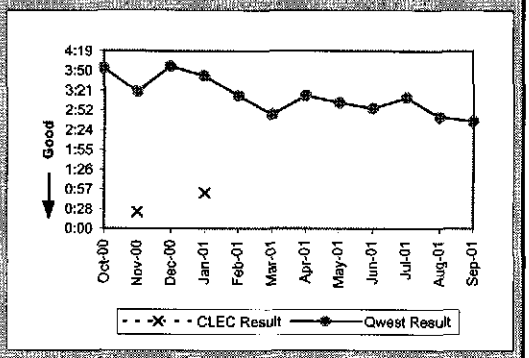
All Troubles Cleared within 4 hours (Percent) (MR-5)-- Interval Zone Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00					1628	2165	75.20%		
Nov-00	1	1	100.00%	0.00%	1523	1912	79.65%	-0.51	-1.31
Dec-00					1441	1852	77.81%		
Jan-01	1	1	100.00%	0.00%	1581	1978	79.93%	-0.5	-1.3
Feb-01					1598	1967	81.24%		
Mar-01					1915	2315	82.72%		
Apr-01					1909	2488	76.73%		
May-01					1873	2416	77.52%		
Jun-01					2036	2574	79.10%		
Jul-01					2142	2792	76.72%		
Aug-01					2289	2899	78.96%		
Sep-01					1678	2072	80.98%		



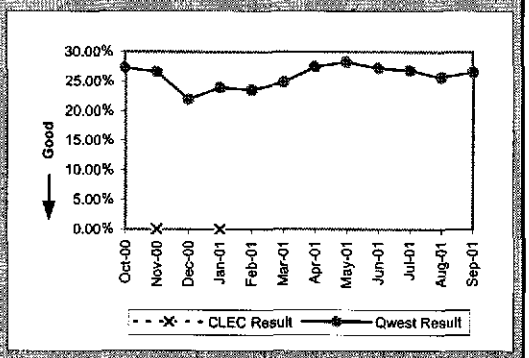
Mean Time to Restore (Hours:Minutes) (MR-6)-- Interval Zone Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00					8435:13	2165	3:54		
Nov-00	0:24	1	0:24		6368:03	1912	3:20	-0.36	-1.22
Dec-00					7309:10	1852	3:57		
Jan-01	0:52	1	0:52		7355:57	1978	3:43	-0.23	-1.14
Feb-01					6360:09	1967	3:14		
Mar-01					6437:04	2315	2:47		
Apr-01					8036:37	2488	3:14		
May-01					7406:09	2416	3:04		
Jun-01					7548:39	2574	2:56		
Jul-01					8902:45	2792	3:11		
Aug-01					7866:07	2899	2:43		
Sep-01					5434:04	2072	2:37		



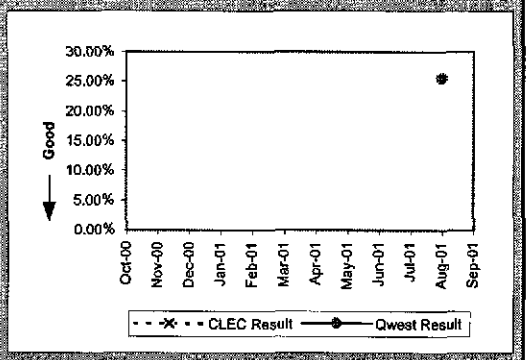
Repair Repeat Report Rate (Percent) (MR-7)-- Interval Zone Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00					591	2165	27.30%		
Nov-00	0	1	0.00%	0.00%	508	1912	26.57%	-0.6	-1.37
Dec-00					408	1852	22.03%		
Jan-01	0	1	0.00%	0.00%	474	1978	23.96%	-0.56	-1.34
Feb-01					464	1967	23.59%		
Mar-01					575	2315	24.84%		
Apr-01					683	2488	27.45%		
May-01					684	2416	28.31%		
Jun-01					700	2574	27.20%		
Jul-01					749	2792	26.83%		
Aug-01					743	2899	25.63%		
Sep-01					551	2072	26.59%		



Repair Repeat Report Rate (Percent) (MR-7*)-- Interval Zone Two

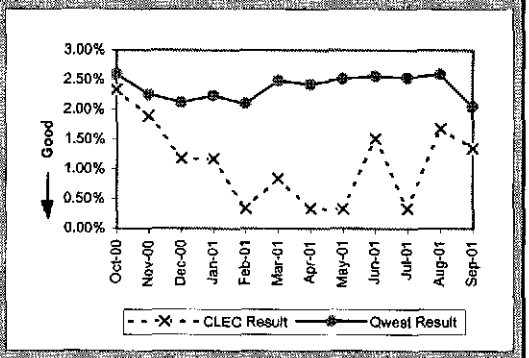
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00									
Nov-00									
Dec-00									
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01					480	1881	25.52%		
Sep-01									



Checklist #4 - Unbundled Loop - Non-Loaded (4-Wire) Repair

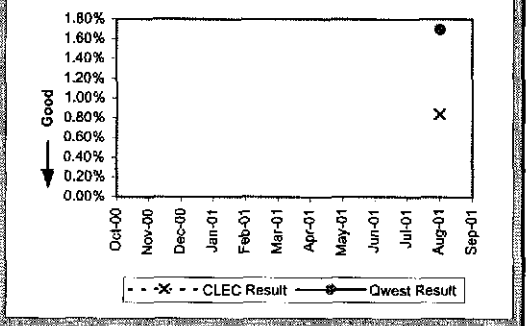
Trouble Rate (Percent) (MR-8)-- Interval Zone One and Two

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	13	556	2.34%	15.11%	7254	278875	2.60%	-0.39	-1.24
Nov-00	11	582	1.89%	13.62%	6403	283758	2.26%	-0.59	-1.36
Dec-00	7	595	1.18%	10.78%	6123	288121	2.13%	-1.6	-1.97
Jan-01	7	597	1.17%	10.76%	6544	292643	2.24%	-1.76	-2.07
Feb-01	2	593	0.34%	5.80%	6232	296565	2.10%	-2.99	-2.82
Mar-01	5	594	0.84%	9.14%	7457	300105	2.48%	-2.57	-2.56
Apr-01	2	595	0.34%	5.79%	7388	304350	2.43%	-3.31	-3.01
May-01	2	606	0.33%	5.74%	7728	306456	2.52%	-3.44	-3.09
Jun-01	9	595	1.51%	12.21%	7929	309092	2.57%	-1.62	-1.99
Jul-01	2	597	0.34%	5.78%	7881	310596	2.54%	-3.42	-3.08
Aug-01	10	594	1.68%	12.87%	8126	312886	2.60%	-1.4	-1.85
Sep-01	8	593	1.35%	11.54%	6453	314860	2.05%	-1.2	-1.73



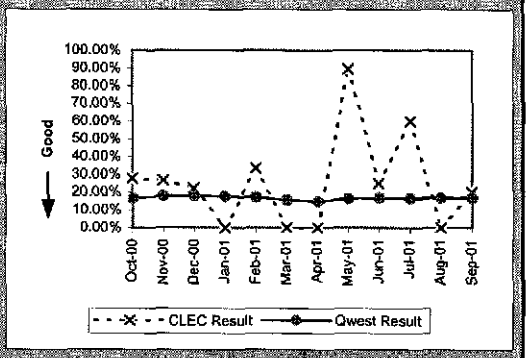
Trouble Rate (Percent) (MR-8*)-- Interval Zone One and Two

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00									
Nov-00									
Dec-00									
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	5	594	0.84%	9.14%	5317	312886	1.70%	-1.62	-1.98
Sep-01									



Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10)-- Interval Zone One and Two

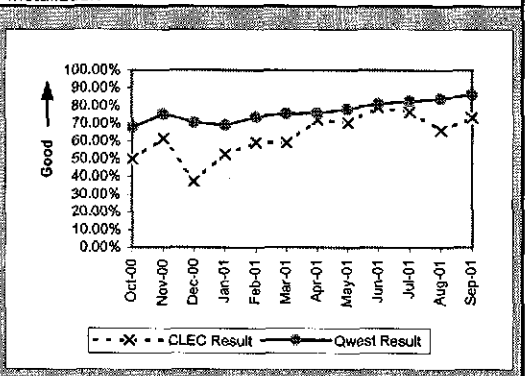
Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	5	18	27.78%	44.79%	1436	8690	16.52%	1.21	-0.26
Nov-00	4	15	26.67%	44.22%	1396	7799	17.90%	0.86	-0.48
Dec-00	2	9	22.22%	41.57%	1345	7468	18.01%	0.38	-0.77
Jan-01	0	7	0.00%	0.00%	1402	7946	17.64%	-1.22	-1.74
Feb-01	1	3	33.33%	47.14%	1287	7519	17.12%	0.66	-0.6
Mar-01	0	5	0.00%	0.00%	1378	8835	15.60%	-0.96	-1.58
Apr-01	0	2	0.00%	0.00%	1289	8677	14.86%	-0.59	-1.36
May-01	17	19	89.47%	30.69%	1529	9257	16.52%	6.9	3.19
Jun-01	3	12	25.00%	43.30%	1604	9533	16.83%	0.75	-0.55
Jul-01	3	5	60.00%	48.99%	1561	9442	16.53%	2.09	0.27
Aug-01	0	10	0.00%	0.00%	1635	9761	16.75%	-1.42	-1.86
Sep-01	2	10	20.00%	40.00%	1319	7772	16.97%	0.3	-0.82



Checklist #4 - Unbundled Loop - DS1 Capable Installation

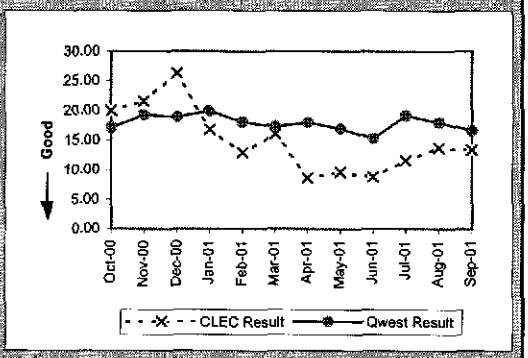
Installation Commitments Met (Percent) (OP-3)-- Interval Zone One

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Score
Oct-00	28	56	50.00%	50.00%	2271	3340	67.99%	3.01	0.83
Nov-00	32	52	61.54%	48.65%	2755	3652	75.44%	2.45	0.49
Dec-00	19	51	37.25%	48.35%	2265	3211	70.54%	7.09	3.31
Jan-01	41	78	52.56%	49.93%	2190	3168	69.13%	3.02	0.83
Feb-01	83	140	59.29%	49.13%	2338	3175	73.64%	3.6	1.19
Mar-01	101	171	59.06%	49.17%	2885	3817	75.58%	4.63	1.82
Apr-01	96	133	72.18%	44.81%	2770	3654	75.81%	0.96	-0.42
May-01	91	129	70.54%	45.59%	2271	2903	78.23%	2	0.22
Jun-01	91	115	79.13%	40.64%	2592	3196	81.10%	0.54	-0.67
Jul-01	92	120	76.67%	42.30%	2523	3053	82.64%	1.64	0
Aug-01	102	154	66.23%	47.29%	2966	3529	84.05%	5.28	2.21
Sep-01	88	120	73.33%	44.22%	2882	3334	86.44%	3.72	1.26



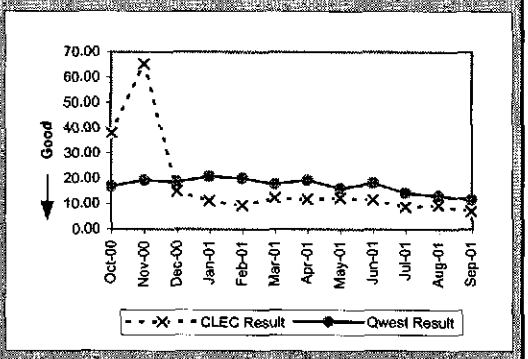
Installation Interval (Average Days) (OP-4)-- Interval Zone One

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Score
Oct-00	919	46	19.98	28.95	56684	3308	17.14	1.08	-0.34
Nov-00	908	42	21.62	32.51	69804	3618	19.29	0.81	-0.51
Dec-00	1130	43	26.28	26.43	60484	3191	18.95	2	0.21
Jan-01	1009	60	16.82	20.17	62680	3147	19.92	-1.11	-1.68
Feb-01	1409	109	12.93	14.33	56807	3147	18.05	-2.64	-2.61
Mar-01	1996	124	16.10	21.38	65624	3785	17.34	-0.72	-1.44
Apr-01	953	110	8.66	6.93	65430	3632	18.01	-5.28	-4.21
May-01	986	102	9.67	9.76	48609	2864	16.97	-4.62	-3.81
Jun-01	803	91	8.82	10.21	48643	3174	15.33	-3.79	-3.31
Jul-01	2668	231	11.55	10.66	83253	4349	19.14	-6.13	-4.73
Aug-01	3357	244	13.76	11.83	87329	4846	18.02	-3.81	-3.32
Sep-01	2749	205	13.41	9.61	76024	4568	16.64	-3.14	-2.91



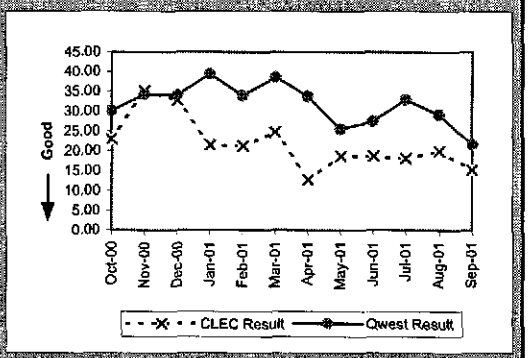
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A)-- Interval Zone One

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Score
Oct-00	342	9	38.00	49.83	11893	700	16.99	2.37	0.44
Nov-00	261	4	65.25	68.33	10509	542	19.39	4.08	1.48
Dec-00	30	2	15.00	2.83	11034	592	18.64	-0.24	-1.15
Jan-01	78	7	11.14	10.24	13093	627	20.88	-1.2	-1.73
Feb-01	142	15	9.47	8.34	11165	554	20.15	-1.57	-1.96
Mar-01	211	17	12.41	17.61	11724	656	17.87	-1.05	-1.64
Apr-01	130	11	11.82	9.72	12579	648	19.41	-1.14	-1.69
May-01	37	3	12.33	8.14	6831	423	16.15	-0.36	-1.22
Jun-01	58	5	11.60	11.08	7788	425	18.32	-0.61	-1.37
Jul-01	1614	182	8.87	11.21	24420	1712	14.26	-3.87	-3.36
Aug-01	1487	158	9.41	11.54	23524	1798	13.08	-2.44	-2.48
Sep-01	972	135	7.20	8.51	18828	1605	11.73	-3.16	-2.92



Delayed Days for Facility Reasons (Average Days) (OP-6B)-- Interval Zone One

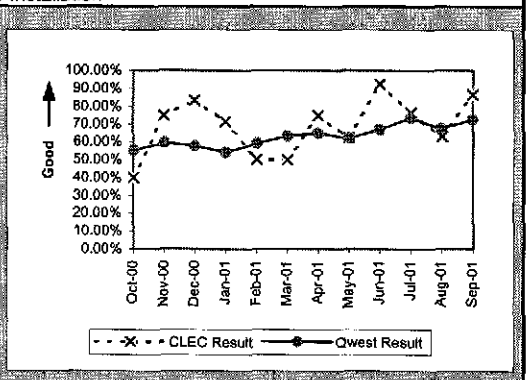
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Score
Oct-00	436	19	22.95	22.39	11110	369	30.11	-1.16	-1.7
Nov-00	563	16	35.19	33.23	12158	355	34.25	0.13	-0.92
Dec-00	985	30	32.83	24.76	12076	354	34.11	-0.24	-1.15
Jan-01	644	30	21.47	23.50	13830	351	39.40	-2.92	-2.78
Feb-01	895	42	21.31	20.76	9637	283	34.05	-2.49	-2.52
Mar-01	1311	53	24.74	26.59	10664	276	38.64	-2.64	-2.61
Apr-01	332	26	12.77	9.06	7975	236	33.79	-2.86	-2.74
May-01	658	35	18.80	17.83	5335	209	25.53	-1.39	-1.85
Jun-01	355	19	18.68	14.91	4929	179	27.54	-1.35	-1.82
Jul-01	454	25	18.16	16.62	5664	172	32.93	-1.93	-2.17
Aug-01	939	47	19.98	12.34	5028	172	29.23	-2.03	-2.23
Sep-01	396	26	15.23	14.47	2813	130	21.64	-1.21	-1.73



Checklist #4 - Unbundled Loop - DS1 Capable Installation

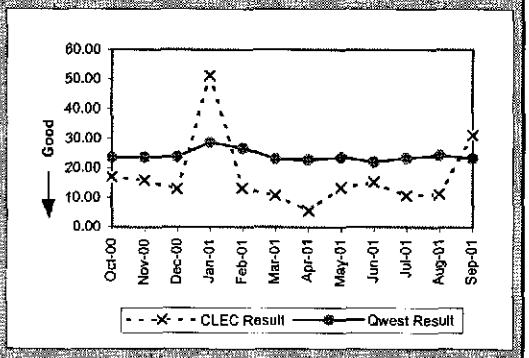
Installation Commitments Met (Percent) (OP-3)-- Interval Zone Two

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Score
Oct-00	4	10	40.00%	48.99%	887	1600	55.44%	1.05	-0.36
Nov-00	6	8	75.00%	43.30%	943	1586	59.46%	-0.89	-1.54
Dec-00	5	6	83.33%	37.27%	871	1506	57.84%	-1.26	-1.77
Jan-01	5	7	71.43%	45.18%	877	1620	54.14%	-0.92	-1.56
Feb-01	5	10	50.00%	50.00%	917	1548	59.24%	0.58	-0.65
Mar-01	3	6	50.00%	50.00%	1285	2032	63.24%	0.64	-0.61
Apr-01	9	12	75.00%	43.30%	1095	1682	65.10%	-0.72	-1.44
May-01	10	16	62.50%	48.41%	909	1463	62.13%	-0.03	-1.02
Jun-01	12	13	92.31%	26.65%	1218	1817	67.03%	-1.93	-2.17
Jul-01	13	17	76.47%	42.42%	1330	1804	73.73%	-0.26	-1.16
Aug-01	12	19	63.16%	48.24%	1231	1822	67.56%	0.42	-0.75
Sep-01	13	15	86.67%	33.99%	1145	1574	72.74%	-1.21	-1.73



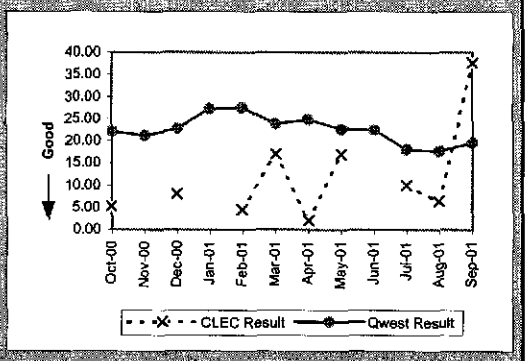
Installation Interval (Average Days) (OP-4)-- Interval Zone Two

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Score
Oct-00	120	7	17.14	11.04	37305	1578	23.64	-0.71	-1.43
Nov-00	112	7	16.00	19.31	37129	1562	23.77	-0.81	-1.49
Dec-00	39	3	13.00	6.00	35514	1489	23.85	-0.85	-1.52
Jan-01	154	3	51.33	37.53	46220	1607	28.76	2.65	0.61
Feb-01	80	6	13.33	9.40	40976	1527	26.83	-1.16	-1.7
Mar-01	43	4	10.75	8.02	46692	2020	23.11	-1	-1.61
Apr-01	45	8	5.62	1.41	37654	1646	22.88	-2.05	-2.24
May-01	94	7	13.43	8.10	34135	1441	23.69	-1.12	-1.68
Jun-01	61	4	15.25	19.84	39754	1799	22.10	-0.64	-1.39
Jul-01	245	23	10.65	13.30	61394	2620	23.43	-2.83	-2.72
Aug-01	192	17	11.29	10.91	66994	2741	24.44	-2.26	-2.38
Sep-01	843	27	31.22	45.82	52669	2251	23.40	2.03	0.24



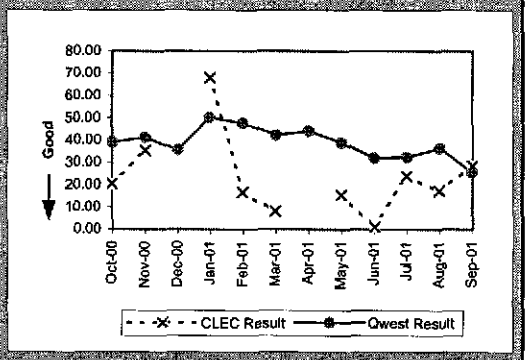
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A)-- Interval Zone Two

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Score
Oct-00	21	4	5.25	5.32	11201	506	22.14	-1.37	-1.83
Nov-00					8821	415	21.26		
Dec-00	8	1	8.00		9755	429	22.74	-0.67	-1.41
Jan-01					13434	492	27.30		
Feb-01	9	2	4.50	4.95	12490	454	27.51	-1.02	-1.62
Mar-01	17	1	17.00		13362	559	23.90	-0.27	-1.16
Apr-01	6	3	2.00	1.00	11905	479	24.85	-1.39	-1.84
May-01	34	2	17.00	5.66	9279	409	22.69	-0.3	-1.18
Jun-01					9817	437	22.46		
Jul-01	231	23	10.04	11.34	22083	1225	18.03	-1.69	-2.02
Aug-01	77	12	6.42	6.68	25260	1425	17.73	-1.67	-2.01
Sep-01	753	20	37.65	50.62	20554	1050	19.58	1.79	0.09



Delayed Days for Facility Reasons (Average Days) (OP-6B)-- Interval Zone Two

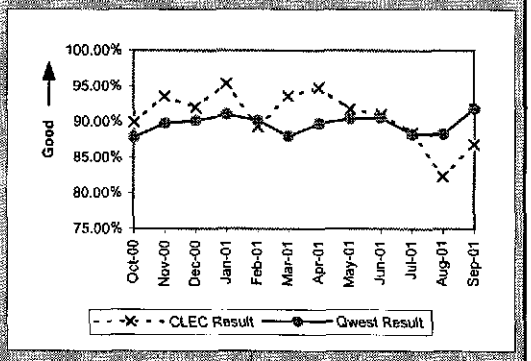
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Score
Oct-00	41	2	20.50	12.02	8087	207	39.07	-0.76	-1.46
Nov-00	71	2	35.50	19.09	9392	228	41.19	-0.22	-1.14
Dec-00					7342	206	35.64		
Jan-01	136	2	68.00	0.00	12560	251	50.04	1.94	0.18
Feb-01	50	3	16.67	5.51	8421	177	47.58	-1.37	-1.84
Mar-01	16	2	8.00	2.83	7942	188	42.24	-1.16	-1.71
Apr-01					4750	108	43.98		
May-01	62	4	15.50	12.87	5643	145	38.92	-1.24	-1.75
Jun-01	1	1	1.00		5160	162	31.85	-0.82	-1.5
Jul-01	95	4	23.75	25.43	3759	116	32.41	-0.58	-1.35
Aug-01	121	7	17.29	13.95	5782	159	36.36	-1	-1.61
Sep-01	57	2	28.50	27.58	2703	106	25.50	1.41	-0.15



Checklist #4 - Unbundled Loop - DS1 Capable Installation

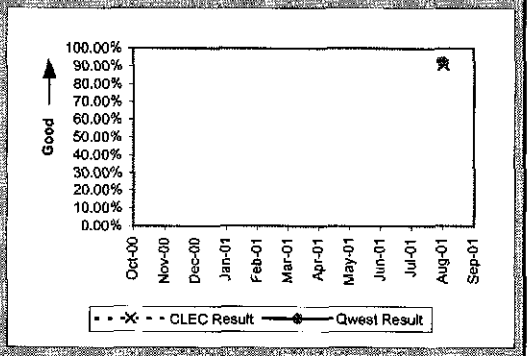
New Service Installation Quality (Percent) (OP-5)-- Interval Zone One and Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Score
Oct-00	125	139	89.93%	30.10%	6674	7602	87.79%	-0.76	-1.46
Nov-00	132	141	93.62%	24.44%	7357	8195	89.77%	-1.49	-1.91
Dec-00	115	125	92.00%	27.13%	6994	7761	90.12%	-0.7	-1.43
Jan-01	163	171	95.32%	21.12%	6631	7286	91.01%	-1.95	-2.18
Feb-01	233	261	89.27%	30.95%	6360	7055	90.15%	0.47	-0.71
Mar-01	293	313	93.61%	24.46%	6897	7838	87.99%	-3	-2.82
Apr-01	290	306	94.77%	22.26%	7412	8259	89.74%	-2.85	-2.73
May-01	278	303	91.75%	27.51%	6361	7038	90.38%	-0.79	-1.48
Jun-01	284	312	91.03%	28.58%	6103	6737	90.59%	-0.26	-1.16
Jul-01	283	320	88.44%	31.98%	6226	7053	88.27%	-0.09	-1.05
Aug-01	279	339	82.30%	38.17%	6542	7415	88.23%	3.31	0.89
Sep-01	270	311	86.82%	33.83%	6739	7335	91.87%	3.2	0.8



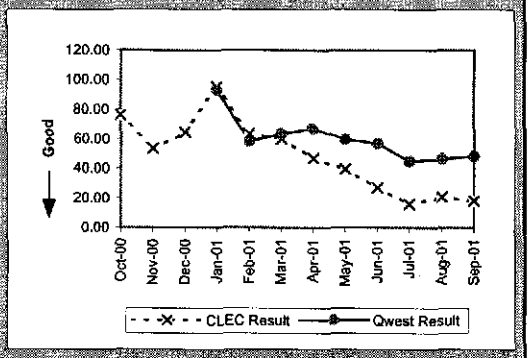
New Service Installation Quality (Percent) (OP-5*)-- Interval Zone One and Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Score
Oct-00									
Nov-00									
Dec-00									
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	308	339	90.86%	28.82%	6856	7415	92.46%	1.1	-0.34
Sep-01									



Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A)

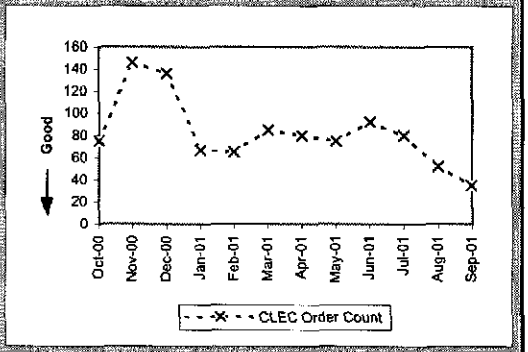
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Score
Oct-00	8003	105	76.22	47.73					
Nov-00	9701	182	53.30	51.26					
Dec-00	11515	179	64.33	55.92					
Jan-01	8385	88	95.28	56.97	217520	2336	93.12	1.08	-0.35
Feb-01	4685	74	63.31	72.96	153478	2627	58.42	1.4	-0.15
Mar-01	5694	95	59.94	76.29	165774	2621	63.25	-0.44	-1.26
Apr-01	4512	96	47.00	66.53	162211	2427	66.84	-2.43	-2.48
May-01	3520	89	39.55	65.97	118979	1998	59.55	-2.44	-2.48
Jun-01	2872	106	27.09	52.86	108968	1917	56.84	-3.76	-3.29
Jul-01	1415	88	16.08	24.56	71186	1588	44.83	-3.83	-3.33
Aug-01	1243	60	20.72	33.22	72449	1557	46.53	-2.67	-2.62
Sep-01	777	43	18.07	39.49	69956	1451	48.21	-2.55	-2.55



Checklist #4 - Unbundled Loop - DS1 Capable Installation

Count of Pending Orders Delayed for Facilities Reasons Unbundled Loop - DS1 Capable (OP-15B)

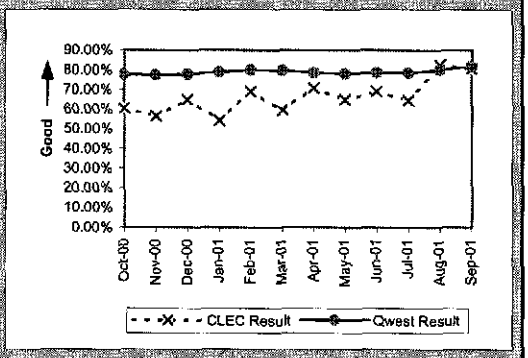
Date	CLEC Order Count
Oct-00	75
Nov-00	146
Dec-00	136
Jan-01	67
Feb-01	65
Mar-01	85
Apr-01	80
May-01	75
Jun-01	92
Jul-01	80
Aug-01	52
Sep-01	35



Checklist #4 - Unbundled Loop - DS1 Capable Repair

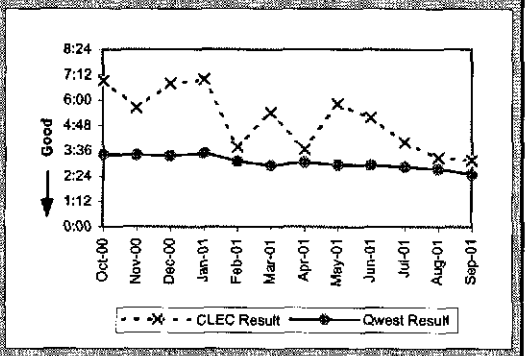
All Troubles Cleared within 4 hours (Percent) (MR-5)-- Interval Zone One

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Score
Oct-00	26	43	60.47%	48.89%	3958	5089	77.78%	3.03	0.84
Nov-00	17	30	56.67%	49.55%	3478	4491	77.44%	3.25	0.98
Dec-00	26	40	65.00%	47.70%	3327	4271	77.90%	2.09	0.27
Jan-01	32	59	54.24%	49.82%	3603	4566	78.91%	4.2	1.55
Feb-01	38	55	69.09%	46.21%	3409	4265	79.93%	1.9	0.16
Mar-01	59	99	59.60%	49.07%	4104	5142	79.81%	4.54	1.76
Apr-01	56	79	70.89%	45.43%	3853	4900	78.63%	1.62	-0.02
May-01	67	103	65.05%	47.68%	4156	5312	78.24%	3.04	0.85
Jun-01	92	133	69.17%	46.18%	4211	5355	78.64%	2.52	0.53
Jul-01	71	110	64.55%	47.84%	3996	5089	78.52%	3.33	1.02
Aug-01	141	171	82.46%	38.03%	4194	5227	80.24%	-0.72	-1.44
Sep-01	96	119	80.67%	39.49%	3583	4381	81.79%	0.33	-0.8



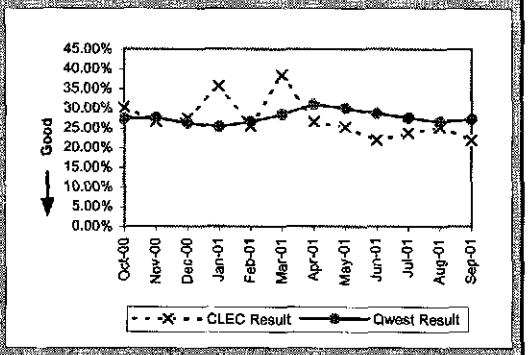
Mean Time to Restore (Hours:Minutes) (MR-6)-- Interval Zone One

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Score
Oct-00	297:22	43	6:55	8:19	17435:12	5089	3:26	2.03	0.24
Nov-00	169:07	30	5:38	6:28	15245:53	4491	3:24	1.29	-0.22
Dec-00	271:14	40	6:47	12:31	14353:41	4271	3:22	1.9	0.15
Jan-01	411:35	59	6:59	15:01	15972:32	4566	3:30	2.05	0.25
Feb-01	209:11	55	3:48	4:50	13292:23	4265	3:07	1.71	0.04
Mar-01	536:51	99	5:25	7:15	15006:32	5142	2:55	2.14	0.3
Apr-01	290:35	79	3:41	4:46	15016:10	4900	3:04	1.58	-0.04
May-01	601:10	103	5:50	14:04	15662:19	5312	2:57	6.13	2.73
Jun-01	687:10	133	5:10	10:21	15616:40	5355	2:55	5.08	2.09
Jul-01	441:06	110	4:01	5:39	14516:42	5089	2:51	2.36	0.44
Aug-01	560:34	171	3:17	7:42	14357:16	5227	2:45	0.73	-0.56
Sep-01	375:37	119	3:09	5:22	10843:50	4381	2:29	1.96	0.19



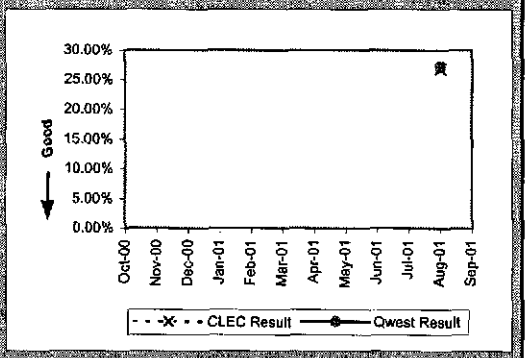
Repair Repeat Report Rate (Percent) (MR-7)-- Interval Zone One

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Score
Oct-00	13	43	30.23%	45.93%	1394	5089	27.39%	0.43	-0.74
Nov-00	8	30	26.67%	44.22%	1237	4491	27.54%	-0.11	-1.07
Dec-00	11	40	27.50%	44.65%	1120	4271	26.22%	0.2	-0.88
Jan-01	21	59	35.59%	47.88%	1156	4566	25.32%	1.75	0.06
Feb-01	14	55	25.45%	43.56%	1132	4265	26.54%	-0.18	-1.11
Mar-01	38	99	38.38%	48.63%	1461	5142	28.41%	2.12	0.29
Apr-01	21	79	26.58%	44.18%	1515	4900	30.92%	-0.83	-1.5
May-01	26	103	25.24%	43.44%	1592	5312	29.97%	-1.04	-1.63
Jun-01	29	133	21.80%	41.29%	1534	5355	28.65%	-1.72	-2.05
Jul-01	26	110	23.64%	42.48%	1402	5089	27.55%	-0.91	-1.55
Aug-01	43	171	25.15%	43.39%	1387	5227	26.54%	-0.4	-1.25
Sep-01	26	119	21.85%	41.32%	1192	4381	27.21%	-1.3	-1.79



Repair Repeat Report Rate (Percent) (MR-7*)-- Interval Zone One

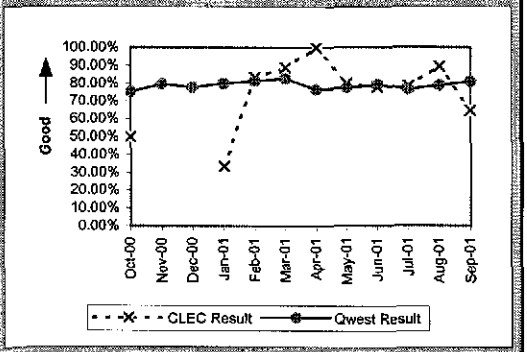
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Score
Oct-00									
Nov-00									
Dec-00									
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	30	112	26.79%	44.28%	936	3436	27.24%	-0.11	-1.06
Sep-01									



Checklist #4 - Unbundled Loop - DS1 Capable Repair

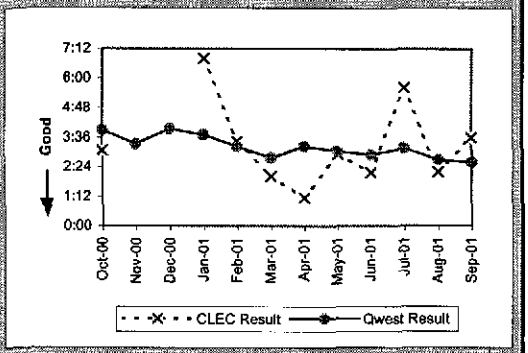
All Troubles Cleared within 4 hours (Percent) (MR-5)-- Interval Zone Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Score
Oct-00	1	2	50.00%	50.00%	1628	2165	75.20%	0.82	-0.5
Nov-00					1523	1912	79.65%		
Dec-00					1441	1852	77.81%		
Jan-01	1	3	33.33%	47.14%	1581	1978	79.93%	1.6	-0.03
Feb-01	5	6	83.33%	37.27%	1598	1967	81.24%	-0.13	-1.08
Mar-01	8	9	88.89%	31.43%	1915	2315	82.72%	-0.49	-1.3
Apr-01	3	3	100.00%	0.00%	1909	2488	76.73%	-0.95	-1.58
May-01	4	5	80.00%	40.00%	1873	2416	77.52%	-0.13	-1.08
Jun-01	7	9	77.78%	41.57%	2036	2574	79.10%	0.15	-0.91
Jul-01	11	14	78.57%	41.03%	2142	2792	76.72%	-0.16	-1.1
Aug-01	17	19	89.47%	30.69%	2289	2899	78.96%	-1.12	-1.68
Sep-01	11	17	64.71%	47.79%	1678	2072	80.98%	1.58	-0.04



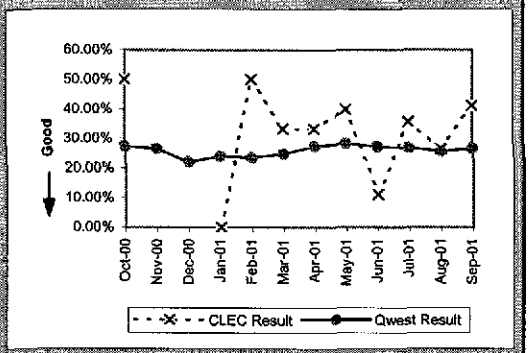
Mean Time to Restore (Hours:Minutes) (MR-6)-- Interval Zone Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Score
Oct-00	6:07	2	3:04	3:07	8435:13	2165	3:54	-0.05	-1.03
Nov-00					6368:03	1912	3:20		
Dec-00					7309:10	1852	3:57		
Jan-01	20:23	3	6:48	3:24	7355:57	1978	3:43	2.01	0.22
Feb-01	20:38	6	3:26	3:31	6360:09	1967	3:14	1.64	0
Mar-01	18:17	9	2:02	3:24	6437:04	2315	2:47	-0.39	-1.24
Apr-01	3:26	3	1:09	1:17	8036:37	2488	3:14	-0.7	-1.43
May-01	14:43	5	2:57	2:34	7406:09	2416	3:04	-0.05	-1.03
Jun-01	19:52	9	2:12	1:44	7548:39	2574	2:56	-0.44	-1.27
Jul-01	78:56	14	5:38	10:23	8902:45	2792	3:11	2.51	0.53
Aug-01	42:31	19	2:14	2:24	7866:07	2899	2:43	-0.52	-1.32
Sep-01	61:31	17	3:37	3:04	5434:04	2072	2:37	2.07	0.26



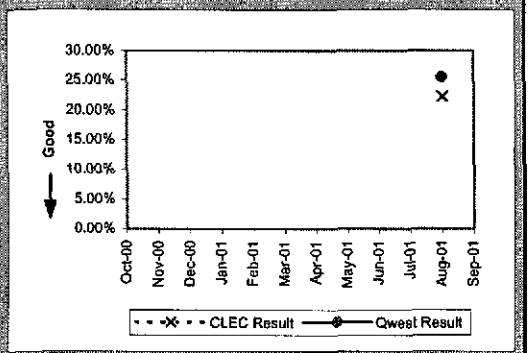
Repair Repeat Report Rate (Percent) (MR-7)-- Interval Zone Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Score
Oct-00	1	2	50.00%	50.00%	591	2165	27.30%	0.65	-0.61
Nov-00					508	1912	26.57%		
Dec-00					408	1852	22.03%		
Jan-01	0	3	0.00%	0.00%	474	1978	23.96%	-0.97	-1.59
Feb-01	3	6	50.00%	50.00%	464	1967	23.59%	1.36	-0.18
Mar-01	3	9	33.33%	47.14%	575	2315	24.84%	0.59	-0.64
Apr-01	1	3	33.33%	47.14%	683	2488	27.45%	0.24	-0.85
May-01	2	5	40.00%	48.99%	684	2416	28.31%	0.55	-0.66
Jun-01	1	9	11.11%	31.43%	700	2574	27.20%	-1.08	-1.66
Jul-01	5	14	35.71%	47.92%	749	2792	26.83%	0.74	-0.55
Aug-01	5	19	26.32%	44.03%	743	2899	25.63%	0.1	-0.94
Sep-01	7	17	41.18%	49.22%	551	2072	26.59%	1.3	-0.21



Repair Repeat Report Rate (Percent) (MR-7*)-- Interval Zone Two

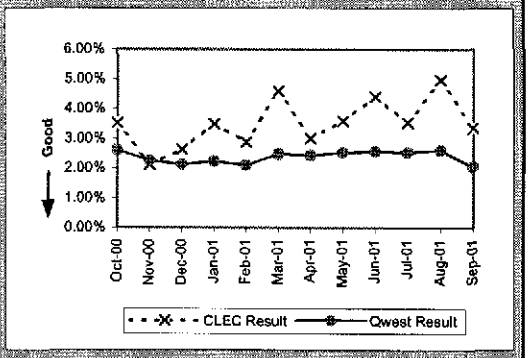
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Score
Oct-00									
Nov-00									
Dec-00									
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	2	9	22.22%	41.57%	480	1881	25.52%	-0.23	-1.14
Sep-01									



Checklist #4 - Unbundled Loop - DS1 Capable Repair

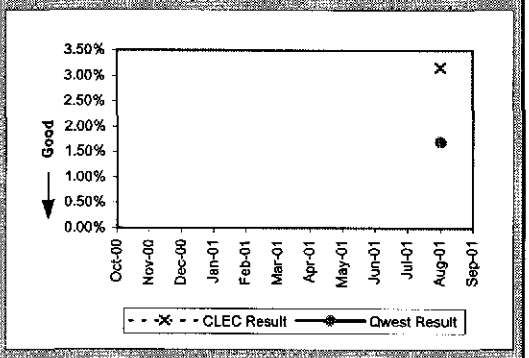
Trouble Rate (Percent) (MR-8)-- Interval Zone One and Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Score
Oct-00	45	1277	3.52%	18.44%	7254	278875	2.60%	2.07	0.26
Nov-00	30	1413	2.12%	14.42%	6403	283758	2.26%	-0.34	-1.2
Dec-00	40	1526	2.62%	15.98%	6123	288121	2.13%	1.34	-0.19
Jan-01	62	1780	3.48%	18.34%	6544	292643	2.24%	3.55	1.16
Feb-01	61	2123	2.87%	16.71%	6232	296565	2.10%	2.47	0.5
Mar-01	108	2349	4.60%	20.94%	7457	300105	2.48%	6.55	2.98
Apr-01	82	2722	3.01%	17.09%	7388	304350	2.43%	1.97	0.2
May-01	108	3005	3.59%	18.61%	7728	306456	2.52%	3.73	1.27
Jun-01	142	3223	4.41%	20.52%	7929	309092	2.57%	6.58	3
Jul-01	124	3513	3.53%	18.45%	7881	310596	2.54%	3.72	1.26
Aug-01	190	3822	4.97%	21.74%	8126	312886	2.60%	9.17	4.58
Sep-01	136	4074	3.34%	17.96%	6453	314860	2.05%	5.77	2.51



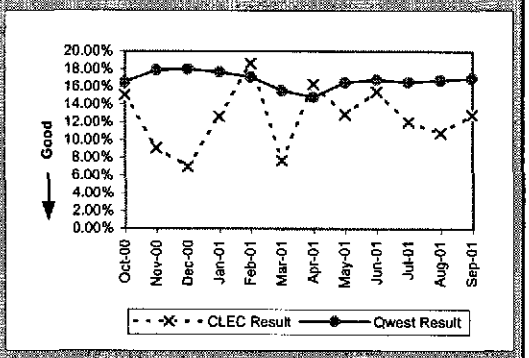
Trouble Rate (Percent) (MR-8*)-- Interval Zone One and Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Score
Oct-00									
Nov-00									
Dec-00									
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	121	3822	3.17%	17.51%	5317	312886	1.70%	6.97	3.24
Sep-01									



Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10)-- Interval Zone One and Two

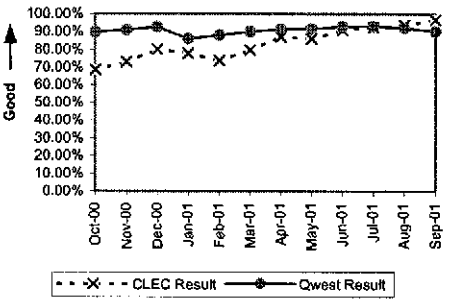
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Score
Oct-00	8	53	15.09%	35.80%	1436	8690	16.52%	-0.28	-1.17
Nov-00	3	33	9.09%	28.75%	1396	7799	17.90%	-1.32	-1.8
Dec-00	3	43	6.98%	25.48%	1345	7468	18.01%	-1.88	-2.14
Jan-01	9	71	12.68%	33.27%	1402	7946	17.64%	-1.09	-1.66
Feb-01	14	75	18.67%	38.96%	1287	7519	17.12%	0.38	-0.77
Mar-01	9	117	7.69%	26.65%	1378	8835	15.60%	-2.34	-2.42
Apr-01	16	98	16.33%	36.96%	1289	8677	14.86%	0.43	-0.74
May-01	16	124	12.90%	33.52%	1529	9257	16.52%	-1.08	-1.65
Jun-01	26	168	15.48%	36.17%	1604	9533	16.83%	-0.46	-1.28
Jul-01	17	141	12.06%	32.56%	1561	9442	16.53%	-1.42	-1.86
Aug-01	23	213	10.80%	31.04%	1635	9761	16.75%	-2.3	-2.4
Sep-01	20	156	12.82%	33.43%	1319	7772	16.97%	-1.37	-1.83



Checklist #4 - Unbundled Loop - ISDN Capable Installation

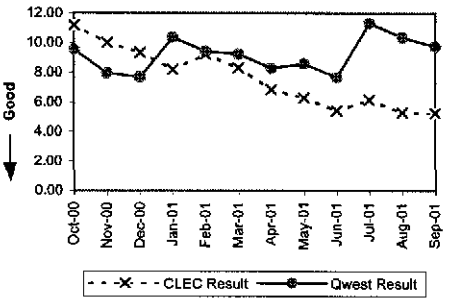
Installation Commitments Met (Percent) (OP-3)-- Interval Zone One

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Score
Oct-00	709	1033	68.64%	46.40%	3512	3906	89.91%	20.19	11.28
Nov-00	500	684	73.10%	44.34%	3740	4108	91.04%	15.21	8.25
Dec-00	255	318	80.19%	39.86%	3690	3983	92.64%	8.04	3.89
Jan-01	893	1146	77.92%	41.48%	2444	2841	86.03%	6.68	3.06
Feb-01	688	933	73.74%	44.00%	2371	2690	88.14%	11.72	6.13
Mar-01	643	805	79.88%	40.09%	2450	2721	90.04%	8.46	4.14
Apr-01	790	906	87.20%	33.41%	2459	2688	91.48%	3.99	1.43
May-01	689	800	86.13%	34.57%	2403	2620	91.72%	5.02	2.05
Jun-01	542	596	90.94%	28.70%	2299	2474	92.93%	1.7	0.03
Jul-01	534	577	92.55%	26.26%	1963	2109	93.08%	0.44	-0.73
Aug-01	750	799	93.87%	23.99%	1986	2155	92.16%	-1.54	-1.93
Sep-01	490	507	96.65%	18.00%	1582	1754	90.19%	-4.3	-3.62



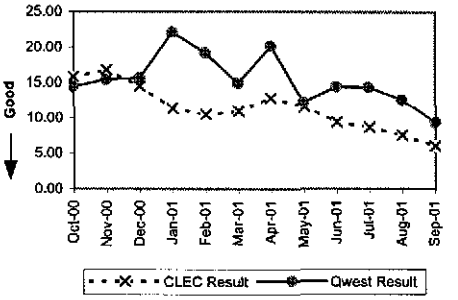
Installation Interval (Average Days) (OP-4)-- Interval Zone One

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Score
Oct-00	10535	942	11.18	15.13	36336	3804	9.55	3.33	1.02
Nov-00	6537	654	10.00	13.32	32100	4031	7.96	3.59	1.18
Dec-00	2730	292	9.35	13.83	29969	3903	7.68	1.38	-0.16
Jan-01	8694	1060	8.20	11.16	28900	2792	10.35	-3.26	-2.98
Feb-01	8025	869	9.23	12.23	24566	2606	9.43	-0.27	-1.17
Mar-01	6211	748	8.30	11.35	24449	2646	9.24	-1.72	-2.04
Apr-01	4793	699	6.86	7.43	21654	2615	8.28	-2.53	-2.54
May-01	4114	657	6.26	7.85	20837	2432	8.57	-3.66	-3.22
Jun-01	2569	475	5.41	4.15	17450	2276	7.67	-3.59	-3.18
Jul-01	2933	477	6.15	6.95	24581	2173	11.31	-8.1	-5.93
Aug-01	3412	645	5.29	3.38	23784	2298	10.35	-9.75	-6.93
Sep-01	2456	467	5.26	3.27	17883	1834	9.75	-7.57	-5.6



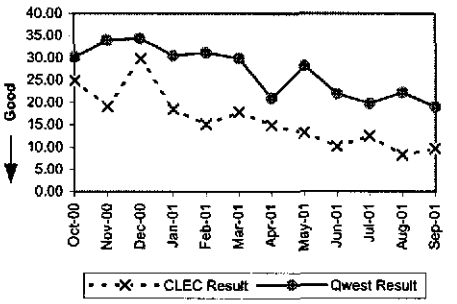
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A)-- Interval Zone One

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Score
Oct-00	2152	136	15.82	20.40	2786	193	14.44	0.46	-0.72
Nov-00	1059	63	16.81	16.93	2901	188	15.43	0.43	-0.74
Dec-00	420	29	14.48	23.28	2395	153	15.65	-0.27	-1.17
Jan-01	1282	113	11.35	11.44	4578	207	22.12	-2.38	-2.45
Feb-01	1018	97	10.49	11.35	2941	153	19.22	-1.22	-1.74
Mar-01	745	68	10.96	16.27	1699	114	14.90	-1.21	-1.74
Apr-01	561	44	12.75	15.11	1916	95	20.17	-1.04	-1.63
May-01	660	57	11.58	17.95	1259	103	12.22	-0.16	-1.09
Jun-01	244	26	9.38	11.12	1085	75	14.47	-0.79	-1.48
Jul-01	381	44	8.66	8.86	3485	242	14.40	-1.06	-1.64
Aug-01	263	35	7.51	7.61	4351	346	12.58	-1.16	-1.7
Sep-01	468	78	6.00	5.88	2605	280	9.30	-1.57	-1.96



Delayed Days for Facility Reasons (Average Days) (OP-6B)-- Interval Zone One

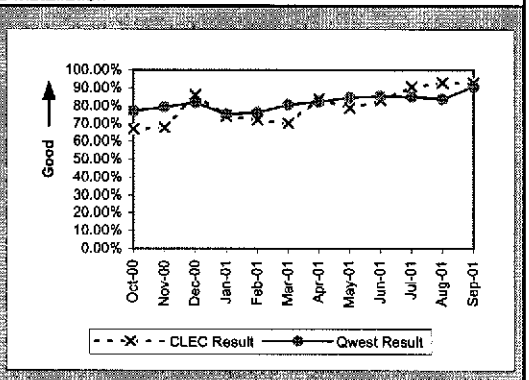
Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Score
Oct-00	4685	188	24.92	23.79	6058	201	30.14	-1.36	-1.83
Nov-00	2314	121	19.12	23.74	6111	180	33.95	-4.04	-3.46
Dec-00	1014	34	29.82	24.86	4818	140	34.41	-0.63	-1.38
Jan-01	2595	140	18.54	22.51	5795	190	30.50	-3.27	-2.99
Feb-01	2242	148	15.15	19.41	5178	166	31.19	-3.18	-2.94
Mar-01	1685	94	17.93	19.67	4693	157	29.89	-2.46	-2.5
Apr-01	1074	72	14.92	15.85	2814	134	21.00	-1.84	-2.12
May-01	719	54	13.31	13.46	3219	114	28.24	-2.21	-2.34
Jun-01	284	28	10.14	15.22	2194	100	21.94	-1.99	-2.21
Jul-01	427	34	12.56	18.37	1526	77	19.82	-1.5	-1.91
Aug-01	349	42	8.31	6.98	2065	93	22.20	-3.14	-2.91
Sep-01	280	29	9.66	9.87	1292	68	19.00	-1.87	-2.14



Checklist #4 - Unbundled Loop - ISDN Capable Installation

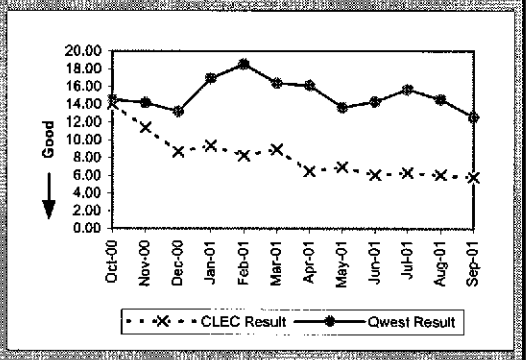
Installation Commitments Met (Percent) (OP-3)-- Interval Zone Two

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Score
Oct-00	61	91	67.03%	47.01%	612	793	77.18%	2.23	0.35
Nov-00	55	81	67.90%	46.69%	591	746	79.22%	2.46	0.5
Dec-00	31	36	86.11%	34.58%	599	732	81.83%	-0.65	-1.4
Jan-01	112	151	74.17%	43.77%	392	521	75.24%	0.27	-0.83
Feb-01	78	108	72.22%	44.79%	415	544	76.29%	0.9	-0.46
Mar-01	59	84	70.24%	45.72%	458	566	80.57%	2.1	0.28
Apr-01	78	93	83.87%	36.78%	436	529	82.42%	-0.34	-1.21
May-01	85	108	78.70%	40.94%	380	449	84.63%	1.46	-0.11
Jun-01	78	94	82.98%	37.58%	433	507	85.40%	0.61	-0.63
Jul-01	106	117	90.60%	29.19%	390	458	85.15%	-1.48	-1.9
Aug-01	117	126	92.86%	25.75%	398	474	83.97%	-2.42	-2.47
Sep-01	53	57	92.98%	25.54%	487	536	90.86%	-0.53	-1.32



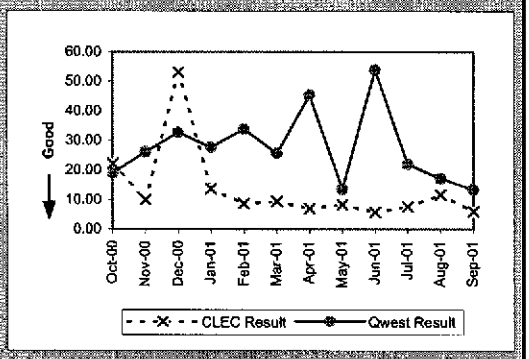
Installation Interval (Average Days) (OP-4)-- Interval Zone Two

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Score
Oct-00	1011	72	14.04	20.35	11117	763	14.57	-0.21	-1.13
Nov-00	843	74	11.39	9.80	10151	715	14.20	-0.99	-1.6
Dec-00	252	29	8.69	12.68	9209	696	13.23	-1.23	-1.75
Jan-01	1211	129	9.39	8.92	8345	492	16.96	-3.86	-3.35
Feb-01	588	71	8.28	7.93	9611	519	18.52	-3.06	-2.86
Mar-01	601	67	8.97	11.85	8528	520	16.40	-2.32	-2.41
Apr-01	446	69	6.46	4.65	8160	506	16.13	-2.29	-2.39
May-01	539	77	7.00	5.65	5616	411	13.66	-1.83	-2.11
Jun-01	352	58	6.07	4.56	6709	468	14.34	-1.36	-1.82
Jul-01	493	78	6.32	5.15	7488	477	15.70	-3.31	-3.01
Aug-01	532	88	6.05	6.29	7574	520	14.57	-5.25	-4.19
Sep-01	280	48	5.83	3.94	6950	551	12.61	-3.55	-3.16



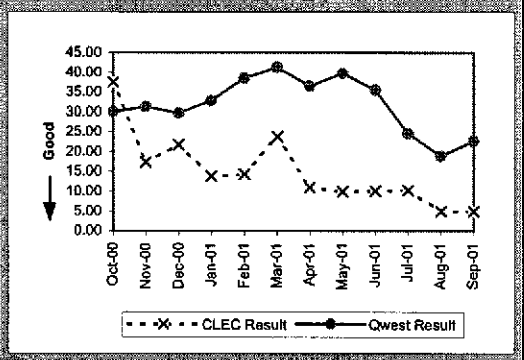
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A)-- Interval Zone Two

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Score
Oct-00	376	17	22.12	29.51	1211	64	18.92	0.47	-0.71
Nov-00	100	10	10.00	10.81	1618	62	26.10	-0.98	-1.6
Dec-00	53	1	53.00		1408	43	32.74	0.42	-0.74
Jan-01	312	23	13.57	12.35	1354	49	27.63	-1.03	-1.62
Feb-01	163	19	8.58	9.83	1423	42	33.88	-2.61	-2.59
Mar-01	122	13	9.38	10.92	895	35	25.57	-1.84	-2.12
Apr-01	28	4	7.00	9.52	1270	28	45.36	-0.73	-1.44
May-01	75	9	8.33	5.61	257	19	13.53	-0.93	-1.57
Jun-01	17	3	5.67	2.31	1132	21	53.90	-0.47	-1.29
Jul-01	61	8	7.62	4.37	1847	84	21.99	-1.11	-1.68
Aug-01	117	10	11.70	10.52	1452	85	17.08	-0.71	-1.43
Sep-01	132	22	6.00	4.57	818	61	13.41	-1.37	-1.83



Delayed Days for Facility Reasons (Average Days) (OP-6B)-- Interval Zone Two

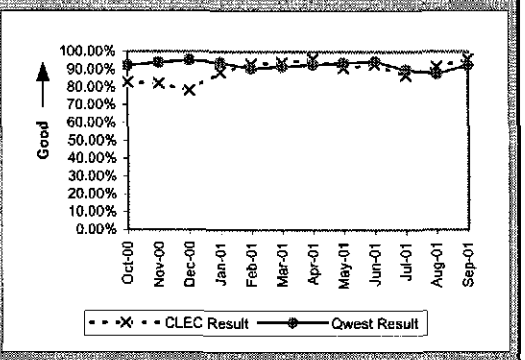
Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Score
Oct-00	488	13	37.54	27.73	3507	117	29.97	0.78	-0.53
Nov-00	277	16	17.31	12.83	2913	93	31.32	-1.9	-2.15
Dec-00	87	4	21.75	31.57	2668	90	29.64	-0.51	-1.31
Jan-01	220	16	13.75	10.20	2631	80	32.89	-2.37	-2.44
Feb-01	157	11	14.27	12.54	3354	87	38.55	-1.58	-1.96
Mar-01	285	12	23.75	23.90	3093	75	41.24	-1.31	-1.8
Apr-01	121	11	11.00	4.43	2374	65	36.52	-1.83	-2.12
May-01	138	14	9.86	9.84	1991	50	39.82	-1.37	-1.84
Jun-01	132	13	10.15	8.69	1881	53	35.49	-1.43	-1.87
Jul-01	72	7	10.29	10.63	1109	45	24.64	-0.86	-1.52
Aug-01	30	6	5.00	4.00	1190	63	18.89	-1.69	-2.03
Sep-01	40	8	5.00	6.44	725	32	22.66	-2.08	-2.26



Checklist #4 - Unbundled Loop - ISDN Capable Installation

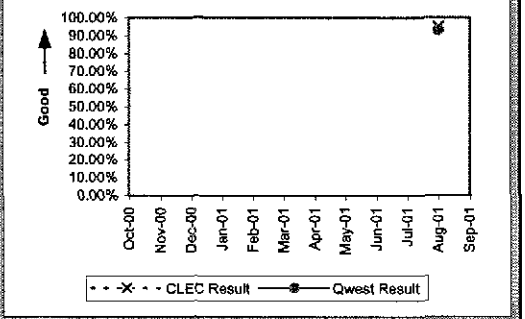
New Service Installation Quality (Percent) (OP-5)-- Interval Zone One and Two

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Score
Oct-00	1011	1218	83.00%	37.56%	4537	4919	92.23%	10.77	5.55
Nov-00	924	1125	82.13%	38.31%	5039	5360	94.01%	15.26	8.28
Dec-00	553	705	78.44%	41.12%	5109	5361	95.30%	19.88	11.09
Jan-01	902	1018	88.61%	31.77%	4227	4506	93.81%	6.22	2.78
Feb-01	1320	1415	93.29%	25.03%	3303	3645	90.62%	-2.92	-2.78
Mar-01	1098	1168	94.01%	23.74%	3369	3677	91.62%	-2.56	-2.56
Apr-01	1059	1102	96.10%	19.36%	3376	3643	92.67%	-3.83	-3.33
May-01	991	1088	91.08%	28.50%	3201	3415	93.73%	3.14	0.91
Jun-01	848	912	92.98%	25.54%	3144	3322	94.64%	1.97	0.2
Jul-01	655	756	86.64%	34.02%	2736	3049	89.73%	2.51	0.53
Aug-01	777	847	91.74%	27.53%	2526	2886	87.53%	-3.26	-2.98
Sep-01	904	944	95.76%	20.14%	2530	2741	92.30%	-3.44	-3.09



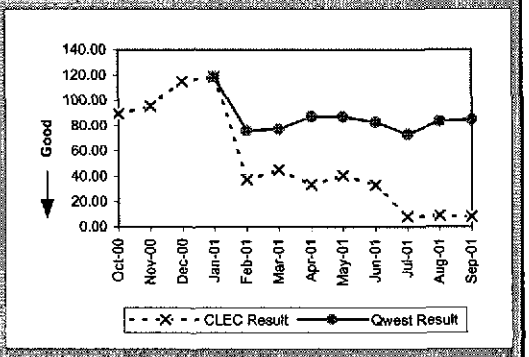
New Service Installation Quality (Percent) (OP-5*)-- Interval Zone One and Two

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Score
Oct-00									
Nov-00									
Dec-00									
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	804	847	94.92%	21.95%	2688	2886	93.14%	-1.81	-2.1
Sep-01									



Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A)

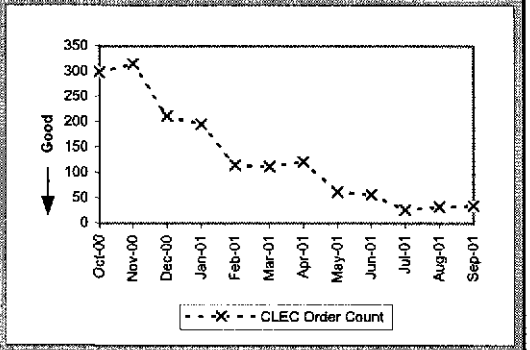
Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Score
Oct-00	37071	414	89.54	58.91					
Nov-00	36431	381	95.62	62.40					
Dec-00	30035	261	115.08	75.26					
Jan-01	28862	243	118.77	80.76	109265	921	118.64	0.02	-0.99
Feb-01	5874	158	37.18	55.36	56732	745	76.15	-6.23	-4.79
Mar-01	5917	131	45.17	66.60	65839	853	77.19	-4.38	-3.66
Apr-01	4931	148	33.32	66.05	77403	887	87.26	-6.36	-4.87
May-01	3262	80	40.78	78.72	73103	840	87.03	-4.03	-3.45
Jun-01	2292	69	33.22	76.18	63102	761	82.92	-3.92	-3.38
Jul-01	281	34	8.26	9.12	39604	541	73.21	-3.57	-3.17
Aug-01	406	45	9.02	11.71	44016	527	83.52	-4.34	-3.64
Sep-01	542	67	8.09	11.86	41766	493	84.72	-5.21	-4.17



Checklist #4 - Unbundled Loop - ISDN Capable Installation

Count of Pending Orders Delayed for Facilities Reasons Unbundled Loop ISDN Capable (OP-15B)

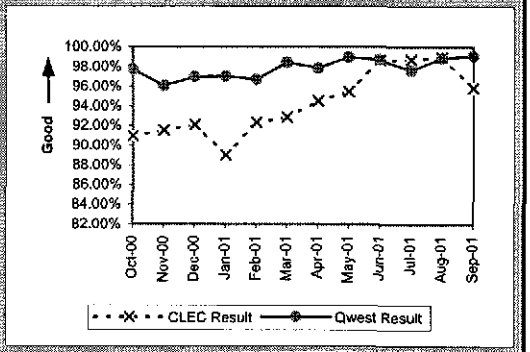
Date	CLEC Order Count
Oct-00	299
Nov-00	316
Dec-00	212
Jan-01	196
Feb-01	115
Mar-01	112
Apr-01	122
May-01	62
Jun-01	57
Jul-01	27
Aug-01	33
Sep-01	35



Checklist #4 - Unbundled Loop - ISDN Capable Repair

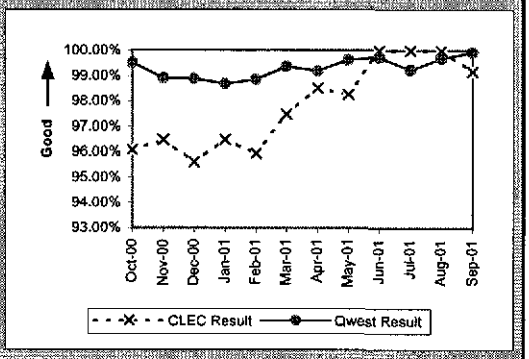
Out of Service Cleared within 24 hours (Percent) (MR-3)-- Interval Zone One

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Score
Oct-00	372	409	90.95%	28.68%	2041	2088	97.75%	3.72	1.26
Nov-00	389	425	91.53%	27.84%	1857	1933	96.07%	4.45	1.71
Dec-00	314	341	92.08%	27.00%	1569	1618	96.97%	4.92	1.99
Jan-01	227	255	89.02%	31.26%	2240	2308	97.05%	5.33	2.24
Feb-01	205	222	92.34%	26.59%	1908	1973	96.71%	2.92	0.77
Mar-01	221	238	92.86%	25.75%	2133	2167	98.43%	4.56	1.77
Apr-01	191	202	94.55%	22.69%	2021	2065	97.87%	2.58	0.57
May-01	274	287	95.47%	20.80%	2085	2107	98.96%	3.79	1.31
Jun-01	225	228	98.68%	11.40%	2129	2157	98.70%	0.08	-0.95
Jul-01	234	237	98.73%	11.18%	2168	2220	97.66%	-1.04	-1.63
Aug-01	194	196	98.98%	10.05%	2489	2517	98.89%	-0.12	-1.07
Sep-01	116	121	95.87%	19.90%	1775	1791	99.11%	2.62	0.59



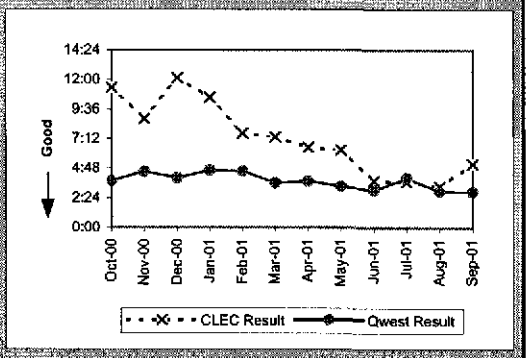
All Troubles Cleared within 48 hours (Percent) (MR-4)-- Interval Zone One

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Score
Oct-00	393	409	96.09%	19.39%	2076	2088	99.52%	3.72	1.26
Nov-00	410	425	96.47%	18.45%	1912	1933	98.91%	4.56	1.77
Dec-00	326	341	95.60%	20.51%	1600	1618	98.89%	5.47	2.32
Jan-01	246	255	96.47%	18.45%	2309	2340	98.68%	2.39	0.45
Feb-01	213	222	95.95%	19.72%	1982	2005	98.85%	2.9	0.76
Mar-01	232	238	97.48%	15.68%	2168	2182	99.36%	2.52	0.53
Apr-01	199	202	98.51%	12.10%	2065	2082	99.18%	0.95	-0.43
May-01	283	288	98.26%	13.06%	2124	2132	99.62%	2.43	0.48
Jun-01	231	231	100.00%	0.00%	2172	2178	99.72%	-0.76	-1.46
Jul-01	241	241	100.00%	0.00%	2216	2233	99.24%	-1.29	-1.79
Aug-01	200	200	100.00%	0.00%	2518	2526	99.68%	-0.77	-1.47
Sep-01	120	121	99.17%	9.05%	1804	1805	99.94%	1.59	-0.03



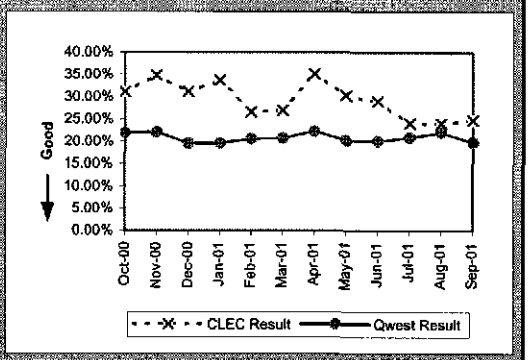
Mean Time to Restore (Hours:Minutes) (MR-6)-- Interval Zone One

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Score
Oct-00	4638:45	409	11:21	36:18	7887:52	2088	3:47	2.88	0.75
Nov-00	3749:34	425	8:49	23:27	8766:14	1933	4:32	1.56	-0.05
Dec-00	4139:08	341	12:08	57:23	6507:31	1618	4:01	2.88	0.75
Jan-01	2683:56	255	10:32	22:49	10838:34	2340	4:38	6.04	2.68
Feb-01	1699:31	222	7:39	15:14	9160:18	2005	4:34	2.43	0.48
Mar-01	1748:28	238	7:21	13:59	7897:48	2182	3:37	5.27	2.21
Apr-01	1310:58	202	6:29	12:08	7799:46	2082	3:45	2.53	0.54
May-01	1808:55	288	6:17	12:07	7112:48	2132	3:20	3.23	0.96
Jun-01	873:56	231	3:47	4:50	6555:45	2178	3:01	1.82	0.11
Jul-01	892:08	241	3:42	5:09	8917:11	2233	4:00	-0.27	-1.16
Aug-01	669:08	200	3:21	4:38	7419:07	2526	2:56	0.67	-0.59
Sep-01	623:51	121	5:09	12:04	5235:39	1805	2:54	4.89	1.97



Repair Repeat Report Rate (Percent) (MR-7)-- Interval Zone One

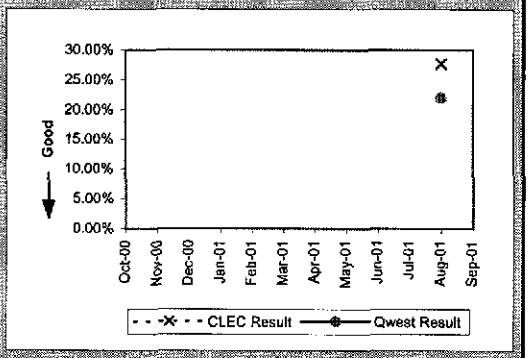
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Score
Oct-00	127	409	31.05%	46.27%	458	2088	21.93%	3.89	1.37
Nov-00	148	425	34.82%	47.64%	427	1933	22.09%	5.37	2.27
Dec-00	106	341	31.09%	46.28%	316	1618	19.53%	4.55	1.77
Jan-01	86	255	33.73%	47.28%	458	2340	19.57%	5	2.04
Feb-01	59	222	26.58%	44.17%	412	2005	20.55%	2.04	0.24
Mar-01	64	238	26.89%	44.34%	451	2183	20.66%	2.18	0.33
Apr-01	71	202	35.15%	47.74%	465	2084	22.31%	3.94	1.4
May-01	87	288	30.21%	45.92%	431	2133	20.21%	3.75	1.28
Jun-01	67	231	29.00%	45.38%	437	2178	20.06%	3.07	0.87
Jul-01	58	241	24.07%	42.75%	467	2234	20.90%	1.14	-0.31
Aug-01	48	200	24.00%	42.71%	557	2530	22.02%	0.66	-0.6
Sep-01	30	121	24.79%	43.18%	358	1808	19.80%	1.31	-0.2



Checklist #4 - Unbundled Loop - ISDN Capable Repair

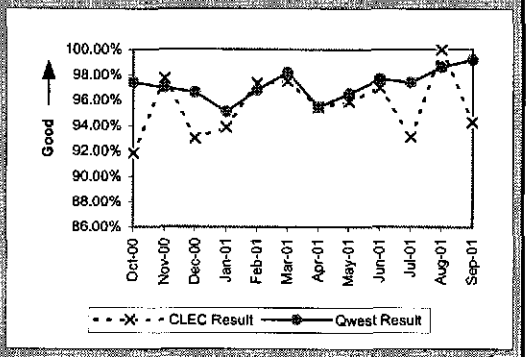
Repair Repeat Report Rate (Percent) (MR-7*)-- Interval Zone One

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Score
Oct-00									
Nov-00									
Dec-00									
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	43	155	27.74%	44.77%	269	1226	21.94%	1.6	-0.03
Sep-01									



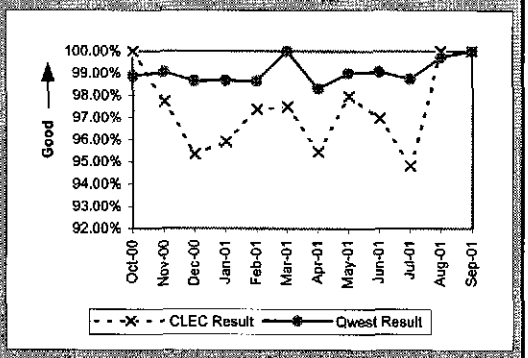
Out of Service Cleared within 24 hours (Percent) (MR-3)-- Interval Zone Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Score
Oct-00	45	49	91.84%	27.38%	607	623	97.43%	3.79	1.3
Nov-00	43	44	97.73%	14.90%	515	531	96.99%	-0.28	-1.17
Dec-00	40	43	93.02%	25.48%	432	447	96.64%	1.29	-0.21
Jan-01	46	49	93.88%	23.97%	213	224	95.09%	0.37	-0.77
Feb-01	37	38	97.37%	16.01%	212	219	96.80%	-0.18	-1.11
Mar-01	39	40	97.50%	15.61%	218	222	98.20%	0.29	-0.82
Apr-01	21	22	95.45%	20.83%	169	177	95.48%	0.04	-0.98
May-01	47	49	95.92%	19.79%	194	201	96.52%	0.23	-0.86
Jun-01	32	33	96.97%	17.14%	209	214	97.66%	0.25	-0.85
Jul-01	54	58	93.10%	25.34%	225	231	97.40%	1.47	-0.1
Aug-01	30	30	100.00%	0.00%	355	360	98.61%	-0.62	-1.38
Sep-01	33	35	94.29%	23.21%	247	249	99.20%	1.79	0.09



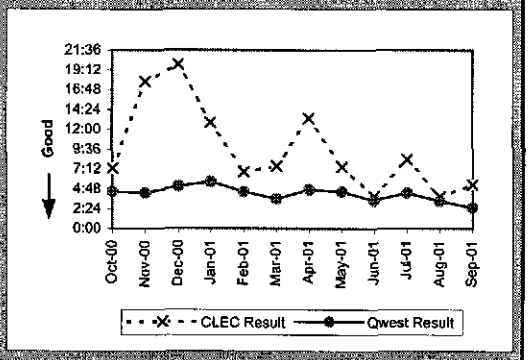
All Troubles Cleared within 48 hours (Percent) (MR-4)-- Interval Zone Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Score
Oct-00	49	49	100.00%	0.00%	617	624	98.88%	-0.72	-1.44
Nov-00	43	44	97.73%	14.90%	526	531	99.06%	1.16	-0.29
Dec-00	41	43	95.35%	21.06%	441	447	98.66%	2.67	0.62
Jan-01	47	49	95.92%	19.79%	222	225	98.67%	1.15	-0.3
Feb-01	37	38	97.37%	16.01%	218	221	98.64%	0.53	-0.68
Mar-01	39	40	97.50%	15.61%	224	224	100.00%	N/A	-0.08
Apr-01	21	22	95.45%	20.83%	174	177	98.31%	0.76	-0.54
May-01	48	49	97.96%	14.14%	200	202	99.01%	0.52	-0.68
Jun-01	32	33	96.97%	17.14%	213	215	99.07%	0.84	-0.49
Jul-01	55	58	94.83%	22.15%	234	237	98.73%	1.63	-0.01
Aug-01	30	30	100.00%	0.00%	359	360	99.72%	-0.28	-1.17
Sep-01	35	35	100.00%	0.00%	251	251	100.00%	N/A	N/A



Mean Time to Restore (Hours:Minutes) (MR-6)-- Interval Zone Two

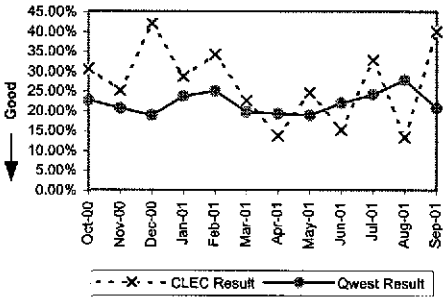
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Score
Oct-00	357:31	49	7:18	7:53	2768:42	624	4:26	1.07	-0.35
Nov-00	782:56	44	17:48	87:14	2311:59	531	4:21	2.46	0.49
Dec-00	853:06	43	19:50	80:14	2285:24	447	5:07	2.05	0.25
Jan-01	627:47	49	12:49	41:00	1272:30	225	5:39	1.24	-0.25
Feb-01	259:26	38	6:50	9:16	985:13	221	4:27	0.79	-0.52
Mar-01	302:38	40	7:34	12:53	803:36	224	3:35	2.12	0.29
Apr-01	293:32	22	13:21	39:57	831:53	177	4:42	1.24	-0.24
May-01	365:24	49	7:27	14:58	895:57	202	4:26	0.82	-0.5
Jun-01	128:39	33	3:54	9:03	734:38	215	3:25	0.7	-0.57
Jul-01	482:26	58	8:19	19:33	1019:42	237	4:18	1.51	-0.08
Aug-01	116:14	30	3:52	4:48	1201:17	360	3:20	0.96	-0.42
Sep-01	187:11	35	5:21	7:33	639:21	251	2:33	2.14	0.3



Checklist #4 - Unbundled Loop - ISDN Capable Repair

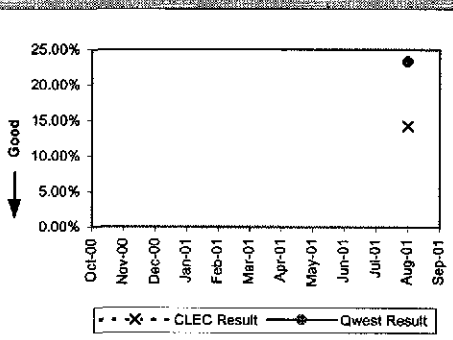
Repair Repeat Report Rate (Percent) (MR-7)-- Interval Zone Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Score
Oct-00	15	49	30.61%	46.09%	141	624	22.60%	1.27	-0.23
Nov-00	11	44	25.00%	43.30%	109	531	20.53%	0.7	-0.57
Dec-00	18	43	41.86%	49.33%	84	447	18.79%	3.29	1
Jan-01	14	49	28.57%	45.18%	53	225	23.56%	0.74	-0.55
Feb-01	13	38	34.21%	47.44%	55	221	24.89%	1.18	-0.28
Mar-01	9	40	22.50%	41.76%	44	224	19.64%	0.43	-0.74
Apr-01	3	22	13.64%	34.32%	34	177	19.21%	-0.63	-1.38
May-01	12	49	24.49%	43.00%	38	202	18.81%	0.88	-0.46
Jun-01	5	33	15.15%	35.86%	47	215	21.86%	-0.87	-1.53
Jul-01	19	58	32.76%	46.93%	57	237	24.05%	1.34	-0.19
Aug-01	4	30	13.33%	33.99%	100	360	27.78%	-1.7	-2.03
Sep-01	14	35	40.00%	48.99%	52	251	20.72%	2.4	0.46



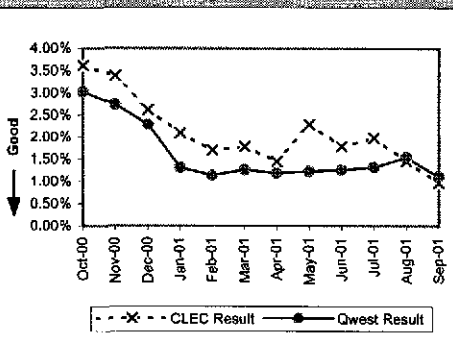
Repair Repeat Report Rate (Percent) (MR-7*)-- Interval Zone Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Score
Oct-00									
Nov-00									
Dec-00									
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	3	21	14.29%	34.99%	43	184	23.37%	-0.93	-1.57
Sep-01									



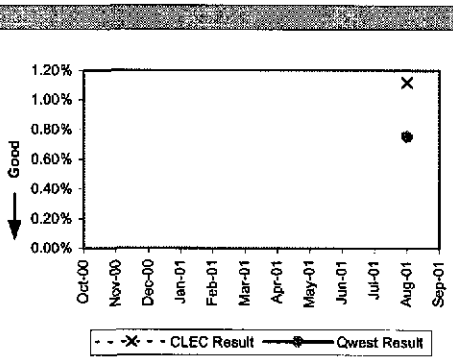
Trouble Rate (Percent) (MR-8)-- Interval Zone One and Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Score
Oct-00	458	12661	3.62%	18.67%	2712	89716	3.02%	3.66	1.22
Nov-00	469	13889	3.38%	18.06%	2464	90162	2.73%	4.33	1.63
Dec-00	384	14662	2.62%	15.97%	2065	90500	2.28%	2.54	0.54
Jan-01	304	14568	2.09%	14.29%	2565	195816	1.31%	7.96	3.84
Feb-01	260	15264	1.70%	12.94%	2226	196204	1.13%	6.39	2.89
Mar-01	278	15585	1.78%	13.24%	2407	191052	1.26%	5.64	2.43
Apr-01	224	15498	1.45%	11.94%	2261	190786	1.19%	2.88	0.75
May-01	337	14695	2.29%	14.97%	2335	190136	1.23%	11.3	5.87
Jun-01	278	15585	1.78%	13.24%	2407	191052	1.26%	5.64	2.43
Jul-01	299	15117	1.98%	13.92%	2471	187909	1.32%	6.88	3.18
Aug-01	230	15740	1.46%	12.00%	2890	187280	1.54%	-0.8	-1.49
Sep-01	156	16117	0.97%	9.79%	2059	186329	1.11%	-1.6	-1.97



Trouble Rate (Percent) (MR-8*)-- Interval Zone One and Two

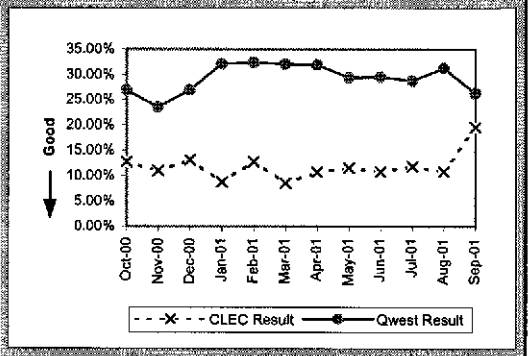
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Score
Oct-00									
Nov-00									
Dec-00									
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	176	15740	1.12%	10.52%	1410	187280	0.75%	5.09	2.1
Sep-01									



Checklist #4 - Unbundled Loop - ISDN Capable Repair

Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10)-- Interval Zone One and Two

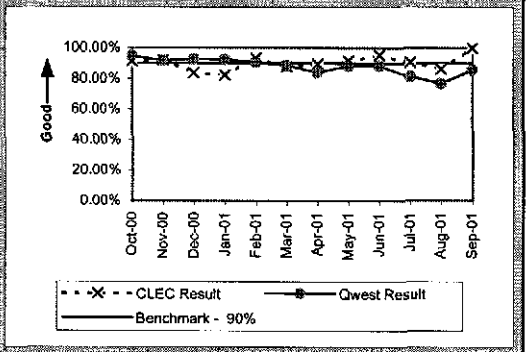
Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Score
Oct-00	67	525	12.76%	33.37%	999	3711	26.92%	-6.85	-5.16
Nov-00	58	527	11.01%	31.30%	758	3222	23.53%	-6.28	-4.82
Dec-00	58	442	13.12%	33.76%	761	2826	26.93%	-6.08	-4.7
Jan-01	29	333	8.71%	28.20%	1214	3779	32.12%	-8.77	-6.33
Feb-01	38	298	12.75%	33.36%	1067	3293	32.40%	-6.94	-5.22
Mar-01	26	304	8.55%	27.97%	1136	3543	32.06%	-8.43	-6.12
Apr-01	27	251	10.76%	30.98%	1061	3322	31.94%	-6.94	-5.22
May-01	44	381	11.55%	31.96%	972	3307	29.39%	-7.24	-5.4
Jun-01	32	296	10.81%	31.05%	1001	3394	29.49%	-6.76	-5.11
Jul-01	40	339	11.80%	32.26%	1000	3471	28.81%	-6.6	-5.01
Aug-01	28	258	10.85%	31.10%	1317	4207	31.31%	-6.88	-5.18
Sep-01	38	194	19.59%	39.69%	737	2796	26.36%	-2.07	-2.26



Checklist #4 - Unbundled Loop - ADSL Qualified Installation

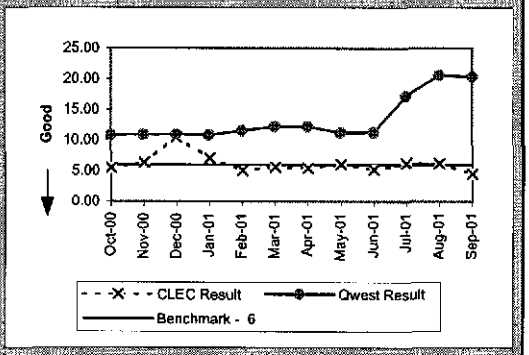
Installation Commitments Met (Percent) (OP-3)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Oct-00	52	57	91.23%	16666	17582	94.80%	1.25	-0.24
Nov-00	59	64	92.19%	14736	16071	91.69%	-0.14	-1.09
Dec-00	52	62	83.87%	15219	16410	92.74%	4.36	1.65
Jan-01	80	97	82.47%	20868	22575	92.44%	3.23	0.96
Feb-01	113	121	93.39%	18340	20213	90.73%	-1	-1.61
Mar-01	87	99	87.88%	18380	20781	88.45%	0.21	-0.87
Apr-01	102	114	89.47%	14698	17475	84.11%	-1.56	-1.95
May-01	89	97	91.75%	8521	9659	88.22%	-1.07	-1.65
Jun-01	105	110	95.45%	7473	8466	88.27%	-2.33	-2.41
Jul-01	79	87	90.80%	3850	4724	81.50%	-2.22	-2.35
Aug-01	76	88	86.36%	5338	6961	76.68%	-2.13	-2.3
Sep-01	22	22	100.00%	7070	8259	85.60%	-1.92	-2.17



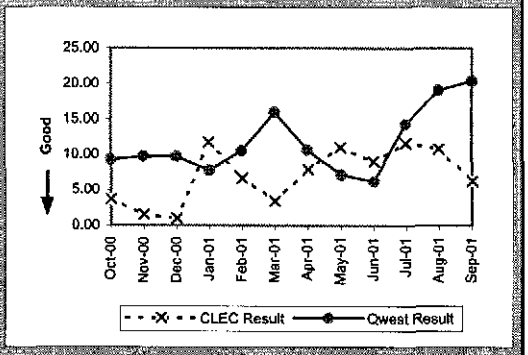
Installation Interval (Average Days) (OP-4)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Oct-00	222	40	5.55	189584	17473	10.85	-5.72	-4.48
Nov-00	324	51	6.35	174327	15950	10.93	-5.84	-4.55
Dec-00	389	37	10.51	178319	16271	10.96	-0.54	-1.33
Jan-01	341	48	7.10	242460	22255	10.89	-5.73	-4.49
Feb-01	374	73	5.12	229989	19840	11.59	-9.29	-6.65
Mar-01	362	64	5.66	249371	20312	12.28	-6.8	-5.13
Apr-01	448	81	5.53	210935	17223	12.25	-7.67	-5.66
May-01	398	65	6.12	108209	9586	11.29	-6.49	-4.94
Jun-01	264	50	5.28	95757	8442	11.34	-7.63	-5.64
Jul-01	194	31	6.26	116876	6780	17.24	-5.61	-4.41
Aug-01	248	40	6.20	190558	9249	20.60	-6.83	-5.15
Sep-01	50	11	4.55	218447	10752	20.32	-3.75	-3.28



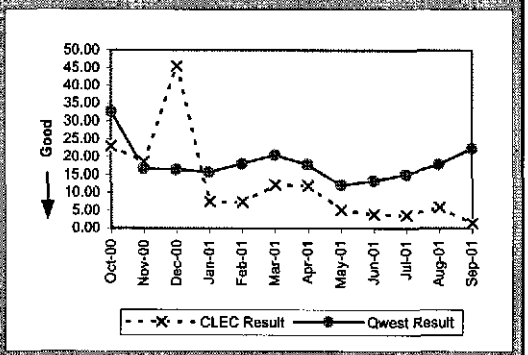
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Oct-00	11	3	3.67	6585	711	9.26	-0.94	-1.57
Nov-00	3	2	1.50	10952	1128	9.71	-0.81	-1.49
Dec-00	2	2	1.00	9908	1016	9.75	-0.97	-1.59
Jan-01	129	11	11.73	11357	1466	7.75	2.03	0.24
Feb-01	20	3	6.67	12903	1229	10.50	-0.62	-1.38
Mar-01	17	5	3.40	21976	1376	15.97	-2.14	-2.3
Apr-01	71	9	7.89	19851	1867	10.63	-0.67	-1.41
May-01	44	4	11.00	6624	928	7.14	2.14	0.3
Jun-01	18	2	9.00	5175	835	6.20	2.46	0.49
Jul-01	58	5	11.60	38686	2699	14.33	-0.64	-1.39
Aug-01	86	8	10.75	56902	2984	19.07	-1.88	-2.14
Sep-01	25	4	6.25	64814	3184	20.36	-2.13	-2.29



Delayed Days for Facility Reasons (Average Days) (OP-6B)-- Interval Zone One

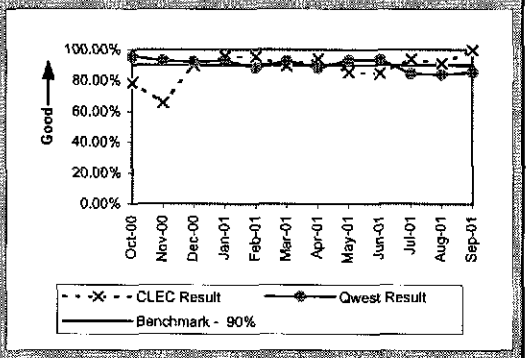
Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Oct-00	46	2	23.00	6632	203	32.67	-0.46	-1.28
Nov-00	56	3	18.67	3453	207	16.68	0.25	-0.85
Dec-00	364	8	45.50	2895	175	16.54	1.65	0.01
Jan-01	45	6	7.50	3786	241	15.71	-1.32	-1.8
Feb-01	37	5	7.40	11710	644	18.18	-1.76	-2.07
Mar-01	86	7	12.29	21136	1025	20.62	-1.8	-2.09
Apr-01	36	3	12.00	16258	910	17.87	-0.72	-1.44
May-01	21	4	5.25	2562	210	12.20	-1.63	-1.99
Jun-01	12	3	4.00	2121	158	13.42	-1.47	-1.89
Jul-01	19	5	3.80	3605	238	15.15	-3.13	-2.9
Aug-01	42	7	6.00	16754	930	18.02	-3.26	-2.98
Sep-01	3	2	1.50	11175	499	22.39	-2.13	-2.29



Checklist #4 - Unbundled Loop - ADSL Qualified Installation

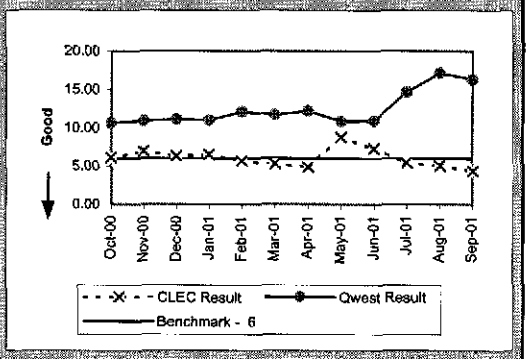
Installation Commitments Met (Percent) (OP-3)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Oct-00	11	14	78.57%	2673	2800	95.46%	8.13	3.94
Nov-00	21	32	65.63%	3101	3338	92.90%	7.91	3.81
Dec-00	9	10	90.00%	3349	3634	92.16%	0.15	-0.91
Jan-01	23	24	95.83%	4318	4633	93.20%	-0.51	-1.31
Feb-01	42	44	95.45%	3757	4260	88.19%	-1.49	-1.9
Mar-01	43	48	89.58%	3608	3886	92.85%	0.87	-0.47
Apr-01	31	33	93.94%	2791	3162	88.27%	-1.01	-1.61
May-01	47	55	85.45%	1896	2033	93.26%	2.03	0.23
Jun-01	34	40	85.00%	1446	1545	93.59%	1.92	0.17
Jul-01	31	33	93.94%	207	245	84.49%	-1.41	-1.86
Aug-01	52	57	91.23%	158	188	84.04%	-1.3	-1.79
Sep-01	27	27	100.00%	112	131	85.50%	-1.95	-2.18



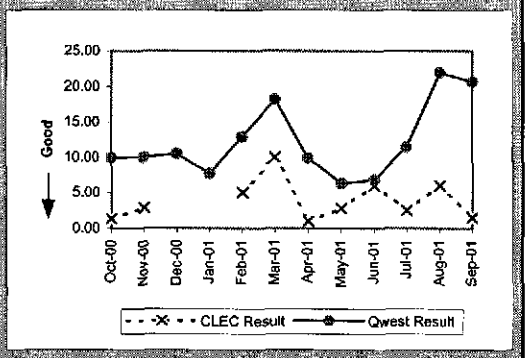
Installation Interval (Average Days) (OP-4)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Oct-00	80	13	6.15	29755	2791	10.66	-4.8	-3.92
Nov-00	167	24	6.96	36216	3324	10.90	-4.31	-3.62
Dec-00	38	6	6.33	40139	3613	11.11	-2.57	-2.56
Jan-01	85	13	6.54	50581	4590	11.02	-4.12	-3.51
Feb-01	125	22	5.68	51103	4224	12.10	-4.56	-3.77
Mar-01	160	30	5.33	44744	3818	11.72	-5.21	-4.17
Apr-01	83	17	4.88	38007	3117	12.19	-3.45	-3.1
May-01	149	17	8.76	21947	2022	10.85	-2.48	-2.5
Jun-01	131	18	7.28	16803	1539	10.92	-3.09	-2.88
Jul-01	98	18	5.44	4605	314	14.67	-2.85	-2.73
Aug-01	168	33	5.09	4290	250	17.16	-3.83	-3.33
Sep-01	79	18	4.39	2570	157	16.37	-2.54	-2.54



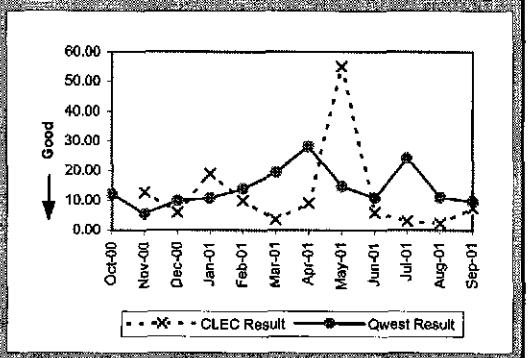
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Oct-00	4	3	1.33	1174	118	9.95	-1.54	-1.94
Nov-00	23	8	2.88	2233	224	9.97	-1.58	-1.96
Dec-00				2792	267	10.46		
Jan-01				2254	293	7.69		
Feb-01	5	1	5.00	4840	375	12.91	-0.56	-1.34
Mar-01	10	1	10.00	3938	217	18.15	-0.51	-1.31
Apr-01	1	1	1.00	2349	238	9.87	-0.63	-1.38
May-01	20	7	2.86	757	120	6.31	-1.23	-1.75
Jun-01	6	1	6.00	627	92	6.82	-0.07	-1.04
Jul-01	5	2	2.50	1107	97	11.41	-1.4	-1.85
Aug-01	24	4	6.00	1928	88	21.91	-1.57	-1.95
Sep-01	3	2	1.50	868	42	20.67	-0.95	-1.58



Delayed Days for Facility Reasons (Average Days) (OP-6B)-- Interval Zone Two

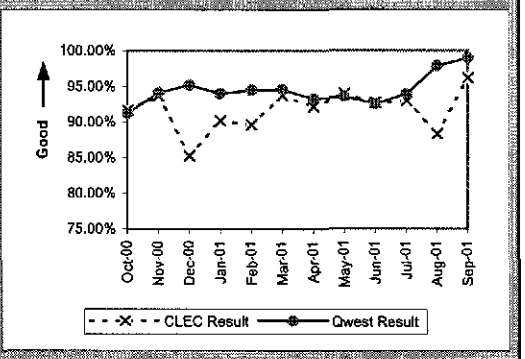
Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Oct-00				109	9	12.11		
Nov-00	38	3	12.67	71	13	5.46	3.17	0.93
Dec-00	6	1	6.00	177	18	9.83	-0.73	-1.44
Jan-01	19	1	19.00	237	22	10.77	1.73	0.05
Feb-01	10	1	10.00	1784	128	13.94	-0.46	-1.28
Mar-01	14	4	3.50	1183	61	19.39	-2.46	-2.5
Apr-01	9	1	9.00	3725	133	28.01	-0.89	-1.54
May-01	55	1	55.00	250	17	14.71	1.59	-0.03
Jun-01	30	5	6.00	76	7	10.86	-0.99	-1.6
Jul-01	3	1	3.00	290	12	24.17	-0.78	-1.47
Aug-01	7	3	2.33	44	4	11.00	-6.22	-4.78
Sep-01	15	2	7.50	29	3	9.67	-0.19	-1.12



Checklist #4 - Unbundled Loop - ADSL Qualified Installation

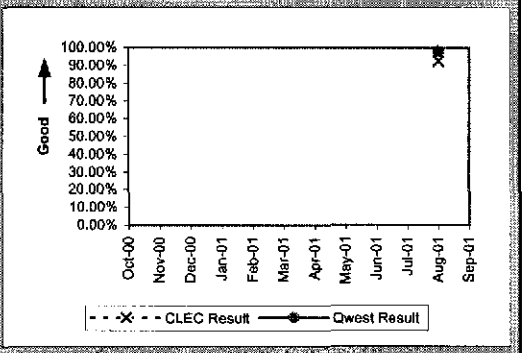
New Service Installation Quality (Percent) (OP-5)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denor	CLEC Result	Qwest Num	Qwest Denor	Qwest Resul	Mod Z Scr	Parity Score
Oct-00	77	84	91.67%	18041	19778	91.22%	-0.15	-1.09
Nov-00	89	95	93.68%	19835	21075	94.12%	0.18	-0.93
Dec-00	81	95	85.26%	20331	21356	95.20%	4.52	1.26
Jan-01	101	112	90.18%	24136	25684	93.97%	1.68	-0.03
Feb-01	147	164	89.63%	27079	28660	94.48%	2.71	0.5
Mar-01	165	176	93.75%	26389	27907	94.56%	0.47	-0.69
Apr-01	153	166	92.17%	23672	25390	93.23%	0.54	-0.65
May-01	155	165	93.94%	16882	18041	93.58%	-0.19	-1.12
Jun-01	152	164	92.68%	11937	12905	92.50%	-0.09	-1.05
Jul-01	132	142	92.96%	9287	9892	93.88%	0.46	-0.7
Aug-01	121	137	88.32%	8128	8303	97.89%	7.74	2.28
Sep-01	126	131	96.18%	10100	10206	98.96%	3.12	0.48



New Service Installation Quality (Percent) (OP-5*)-- Interval Zone One and Two

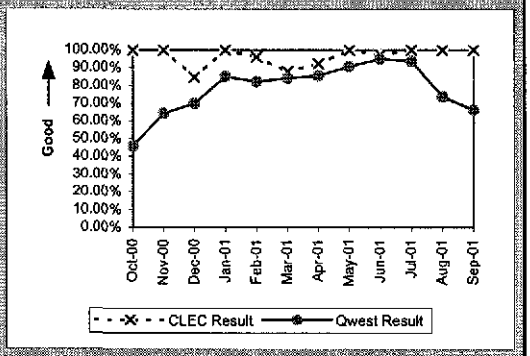
Date	CLEC Num	CLEC Denor	CLEC Result	Qwest Num	Qwest Denor	Qwest Resul	Mod Z Scr	Parity Score
Oct-00								
Nov-00								
Dec-00								
Jan-01								
Feb-01								
Mar-01								
Apr-01								
May-01								
Jun-01								
Jul-01								
Aug-01	127	137	92.70%	8162	8303	98.30%	5.03	1.29
Sep-01								



Checklist #4 - Unbundled Loop - ADSL Qualified Repair

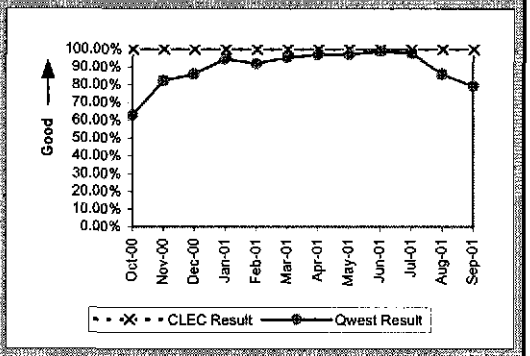
Out of Service Cleared within 24 hours (Percent) (MR-3)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Oct-00	9	9	100.00%	3372	7346	45.90%	-3.25	-2.98
Nov-00	10	10	100.00%	2427	3779	64.22%	-2.36	-2.43
Dec-00	11	13	84.62%	2115	3028	69.85%	-1.16	-1.7
Jan-01	16	16	100.00%	3261	3837	84.99%	-1.68	-2.02
Feb-01	25	26	96.15%	3184	3871	82.25%	-1.85	-2.12
Mar-01	22	25	88.00%	3545	4212	84.16%	-0.52	-1.32
Apr-01	24	26	92.31%	3517	4110	85.57%	-0.97	-1.59
May-01	21	21	100.00%	4375	4820	90.77%	-1.46	-1.89
Jun-01	38	39	97.44%	3836	4040	94.95%	-0.71	-1.43
Jul-01	30	30	100.00%	3350	3573	93.76%	-1.41	-1.86
Aug-01	31	31	100.00%	3691	5006	73.73%	-3.31	-3.01
Sep-01	17	17	100.00%	2110	3191	66.12%	-2.94	-2.79



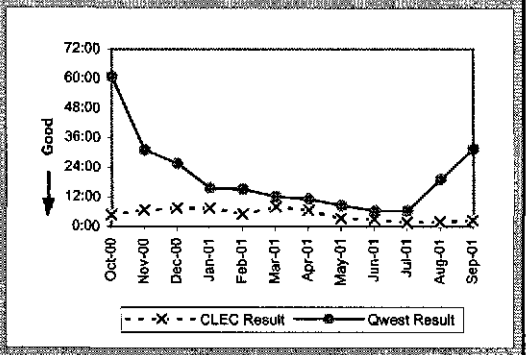
All Troubles Cleared within 48 hours (Percent) (MR-4)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Oct-00	9	9	100.00%	4629	7346	63.01%	-2.3	-2.4
Nov-00	10	10	100.00%	3109	3779	82.27%	-1.47	-1.89
Dec-00	13	13	100.00%	2605	3028	86.03%	-1.45	-1.88
Jan-01	16	16	100.00%	3627	3837	94.53%	-0.96	-1.58
Feb-01	26	26	100.00%	3563	3871	92.04%	-1.49	-1.91
Mar-01	25	25	100.00%	4016	4212	95.35%	-1.1	-1.67
Apr-01	26	26	100.00%	3992	4110	97.13%	-0.87	-1.53
May-01	21	21	100.00%	4678	4820	97.05%	-0.8	-1.48
Jun-01	39	39	100.00%	3997	4040	98.94%	-0.64	-1.39
Jul-01	32	32	100.00%	3490	3573	97.68%	-0.87	-1.53
Aug-01	31	31	100.00%	4308	5006	86.06%	-2.23	-2.36
Sep-01	17	17	100.00%	2535	3201	79.19%	-2.11	-2.28



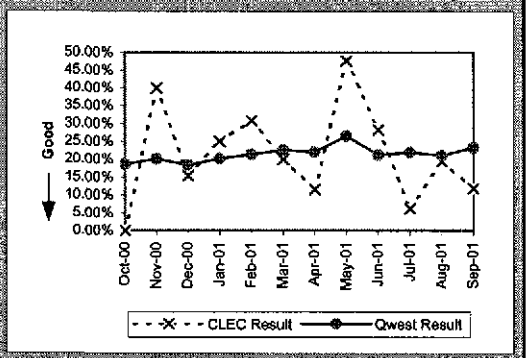
Mean Time to Restore (Hours:Minutes) (MR-6)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Oct-00	42:47	9	4:45	446886:56	7346	60:50	-2	-2.22
Nov-00	67:10	10	6:43	117357:30	3779	31:03	-1.44	-1.88
Dec-00	97:13	13	7:29	77335:23	3028	25:32	-1.55	-1.94
Jan-01	120:01	16	7:30	59763:09	3837	15:35	-0.22	-1.14
Feb-01	133:27	26	5:08	58464:22	3871	15:06	-1.73	-2.05
Mar-01	198:20	25	7:56	50993:38	4212	12:06	-0.97	-1.59
Apr-01	172:35	26	6:38	45789:19	4110	11:08	-1.32	-1.8
May-01	67:30	21	3:13	40647:09	4820	8:26	-1.34	-1.82
Jun-01	118:25	39	3:02	25543:30	4040	6:19	-1.68	-2.02
Jul-01	50:01	32	1:34	22866:02	3573	6:24	-1.84	-2.12
Aug-01	61:15	31	1:59	95521:50	5006	19:05	-2.84	-2.73
Sep-01	42:16	17	2:29	100926:35	3201	31:32	-2.23	-2.35



Repair Repeat Report Rate (Percent) (MR-7)-- Interval Zone One

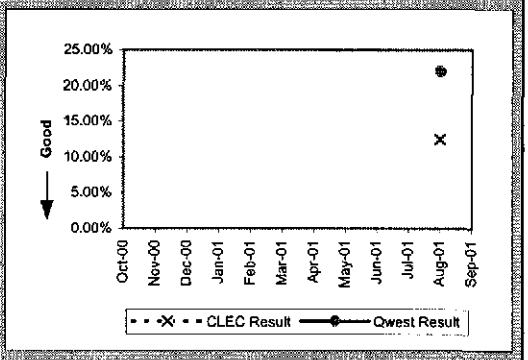
Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Oct-00	0	9	0.00%	1365	7346	18.58%	-1.43	-1.87
Nov-00	4	10	40.00%	758	3779	20.06%	1.44	-0.13
Dec-00	2	13	15.38%	558	3028	18.43%	-0.28	-1.17
Jan-01	4	16	25.00%	774	3837	20.17%	0.5	-0.7
Feb-01	8	26	30.77%	828	3871	21.39%	1.13	-0.31
Mar-01	5	25	20.00%	950	4212	22.55%	-0.3	-1.19
Apr-01	3	26	11.54%	904	4110	22.00%	-1.28	-1.78
May-01	10	21	47.62%	1275	4820	26.45%	2.06	0.25
Jun-01	11	39	28.21%	855	4040	21.16%	1.06	-0.36
Jul-01	2	32	6.25%	783	3573	21.91%	-2.13	-2.3
Aug-01	6	31	19.35%	1052	5006	21.01%	-0.23	-1.14
Sep-01	2	17	11.76%	746	3201	23.31%	-1.12	-1.68



Checklist #4 - Unbundled Loop - ADSL Qualified Repair

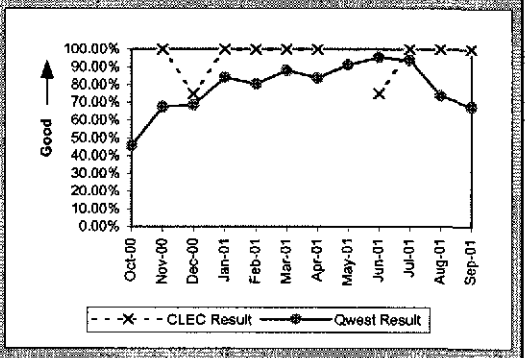
Repair Repeat Report Rate (Percent) (MR-7*)-- Interval Zone One

Date	CLEC Num	CLEC Denor	CLEC Result	Qwest Num	Qwest Denor	Qwest Resul	Mod Z Scr	Parity Score
Oct-00								
Nov-00								
Dec-00								
Jan-01								
Feb-01								
Mar-01								
Apr-01								
May-01								
Jun-01								
Jul-01								
Aug-01	2	16	12.50%	820	3716	22.07%	-0.92	-1.56
Sep-01								



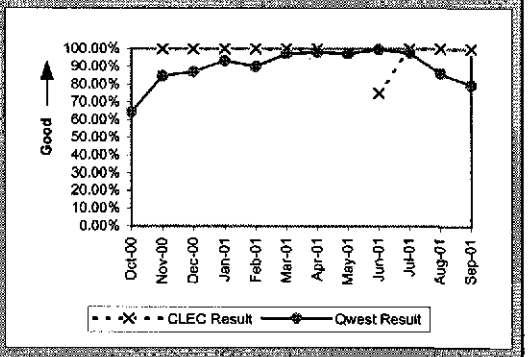
Out of Service Cleared within 24 hours (Percent) (MR-3)-- Interval Zone Two

Date	CLEC Num	CLEC Denor	CLEC Result	Qwest Num	Qwest Denor	Qwest Resul	Mod Z Scr	Parity Score
Oct-00				392	858	45.69%		
Nov-00	3	3	100.00%	319	471	67.73%	-1.19	-1.72
Dec-00	3	4	75.00%	359	523	68.64%	-0.27	-1.17
Jan-01	1	1	100.00%	525	624	84.13%	-0.43	-1.26
Feb-01	3	3	100.00%	569	708	80.37%	-0.85	-1.52
Mar-01	1	1	100.00%	615	698	88.11%	-0.37	-1.22
Apr-01	3	3	100.00%	497	592	83.95%	-0.76	-1.46
May-01				689	756	91.14%		
Jun-01	3	4	75.00%	653	685	95.33%	1.32	-0.2
Jul-01	2	2	100.00%	618	659	93.78%	-0.36	-1.22
Aug-01	14	14	100.00%	609	824	73.91%	-2.2	-2.34
Sep-01	3	3	100.00%	298	440	67.73%	-1.19	-1.72



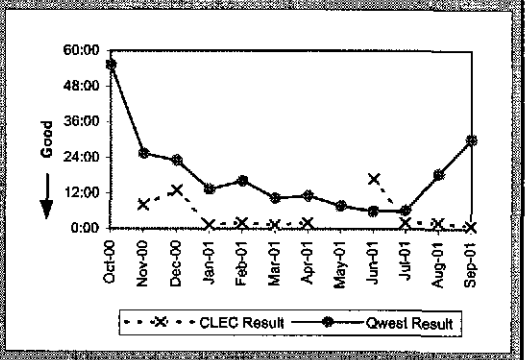
All Troubles Cleared within 48 hours (Percent) (MR-4)-- Interval Zone Two

Date	CLEC Num	CLEC Denor	CLEC Result	Qwest Num	Qwest Denor	Qwest Resul	Mod Z Scr	Parity Score
Oct-00				552	858	64.34%		
Nov-00	3	3	100.00%	399	471	84.71%	-0.73	-1.45
Dec-00	4	4	100.00%	455	523	87.00%	-0.77	-1.47
Jan-01	1	1	100.00%	582	624	93.27%	-0.27	-1.16
Feb-01	3	3	100.00%	637	708	89.97%	-0.58	-1.35
Mar-01	1	1	100.00%	679	698	97.28%	-0.17	-1.1
Apr-01	3	3	100.00%	580	592	97.97%	-0.25	-1.15
May-01				735	756	97.22%		
Jun-01	3	4	75.00%	681	685	99.42%	2.23	0.35
Jul-01	2	2	100.00%	643	659	97.57%	-0.22	-1.14
Aug-01	14	14	100.00%	709	824	86.04%	-1.49	-1.91
Sep-01	3	3	100.00%	351	440	79.77%	-0.87	-1.53



Mean Time to Restore (Hours:Minutes) (MR-6)-- Interval Zone Two

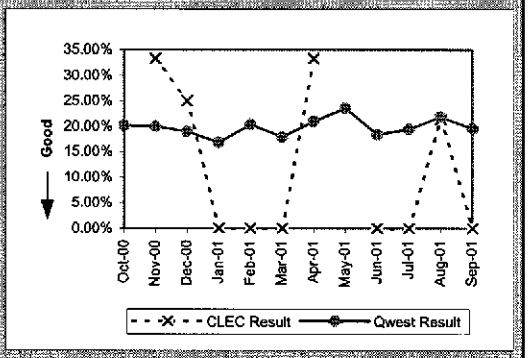
Date	CLEC Num	CLEC Denor	CLEC Result	Qwest Num	Qwest Denor	Qwest Resul	Mod Z Scr	Parity Score
Oct-00				47393:58	858	55:14		
Nov-00	24:33	3	8:11	11926:27	471	25:19	-0.77	-1.47
Dec-00	52:05	4	13:01	12000:09	523	22:57	-0.62	-1.38
Jan-01	1:17	1	1:17	8295:32	624	13:18	-0.56	-1.34
Feb-01	6:07	3	2:02	11401:13	708	16:06	-0.82	-1.5
Mar-01	1:17	1	1:17	7199:19	698	10:19	-0.48	-1.29
Apr-01	6:18	3	2:06	6577:47	592	11:07	-1.03	-1.63
May-01				5835:38	756	7:43		
Jun-01	66:46	4	16:42	4070:00	685	5:56	2.37	0.44
Jul-01	4:15	2	2:08	4130:57	659	6:16	-0.46	-1.28
Aug-01	28:50	14	2:04	15226:27	824	18:29	-1.85	-2.12
Sep-01	2:56	3	0:59	13230:33	440	30:04	-1	-1.61



Checklist #4 - Unbundled Loop - ADSL Qualified Repair

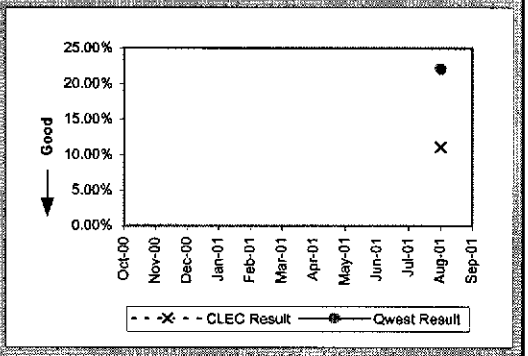
Repair Repeat Report Rate (Percent) (MR-7)-- Interval Zone Two

Date	CLEC Num	CLEC Denor	CLEC Result	Qwest Num	Qwest Denor	Qwest Resul	Mod Z Scr	Parity Score
Oct-00				173	858	20.16%		
Nov-00	1	3	33.33%	94	471	19.96%	0.52	-0.68
Dec-00	1	4	25.00%	99	523	18.93%	0.32	-0.8
Jan-01	0	1	0.00%	105	624	16.83%	-0.45	-1.27
Feb-01	0	3	0.00%	144	708	20.34%	-0.87	-1.53
Mar-01	0	1	0.00%	125	698	17.91%	-0.47	-1.28
Apr-01	1	3	33.33%	124	592	20.95%	0.48	-0.71
May-01				178	756	23.55%		
Jun-01	0	4	0.00%	126	685	18.39%	-0.95	-1.58
Jul-01	0	2	0.00%	128	659	19.42%	-0.69	-1.42
Aug-01	3	14	21.43%	180	824	21.84%	-0.04	-1.02
Sep-01	0	3	0.00%	86	440	19.55%	-0.85	-1.52



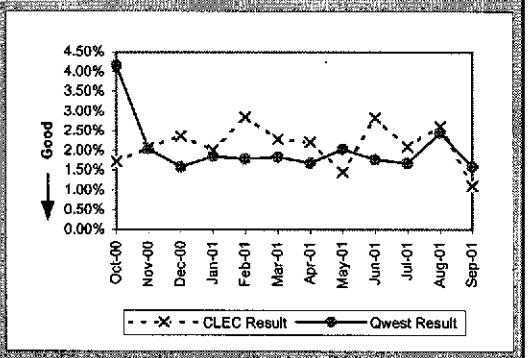
Repair Repeat Report Rate (Percent) (MR-7*)-- Interval Zone Two

Date	CLEC Num	CLEC Denor	CLEC Result	Qwest Num	Qwest Denor	Qwest Resul	Mod Z Scr	Parity Score
Oct-00								
Nov-00								
Dec-00								
Jan-01								
Feb-01								
Mar-01								
Apr-01								
May-01								
Jun-01								
Jul-01								
Aug-01	1	9	11.11%	125	566	22.08%	-0.79	-1.48
Sep-01								



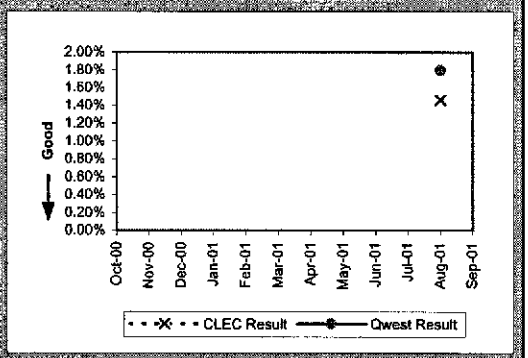
Trouble Rate (Percent) (MR-8)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denor	CLEC Result	Qwest Num	Qwest Denor	Qwest Resul	Mod Z Scr	Parity Score
Oct-00	9	524	1.72%	8204	197393	4.16%	-2.79	-2.7
Nov-00	13	627	2.07%	4250	208310	2.04%	0.06	-0.96
Dec-00	17	716	2.37%	3551	223445	1.59%	1.68	0.02
Jan-01	17	845	2.01%	4461	240365	1.86%	0.34	-0.8
Feb-01	29	1019	2.85%	4579	255916	1.79%	2.54	0.54
Mar-01	26	1135	2.29%	4910	267200	1.84%	1.13	-0.31
Apr-01	29	1311	2.21%	4702	279790	1.68%	1.49	-0.09
May-01	21	1445	1.45%	5576	274534	2.03%	-1.55	-1.94
Jun-01	43	1517	2.83%	4725	266282	1.77%	3.12	0.9
Jul-01	34	1615	2.11%	4232	252102	1.68%	1.33	-0.19
Aug-01	45	1714	2.63%	5830	238364	2.45%	0.48	-0.71
Sep-01	20	1807	1.11%	3641	227625	1.60%	-1.66	-2.01



Trouble Rate (Percent) (MR-8*)-- Interval Zone One and Two

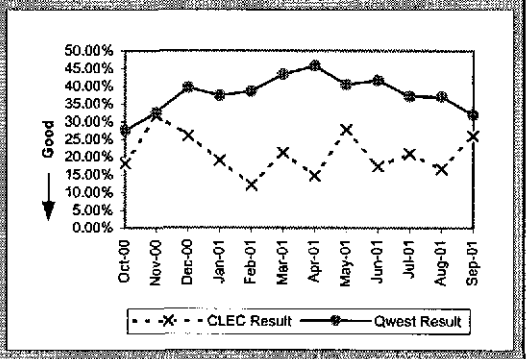
Date	CLEC Num	CLEC Denor	CLEC Result	Qwest Num	Qwest Denor	Qwest Resul	Mod Z Scr	Parity Score
Oct-00								
Nov-00								
Dec-00								
Jan-01								
Feb-01								
Mar-01								
Apr-01								
May-01								
Jun-01								
Jul-01								
Aug-01	25	1714	1.46%	4282	238364	1.80%	-1.05	-1.64
Sep-01								



Checklist #4 - Unbundled Loop - ADSL Qualified Repair

Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10)-- Interval Zone One and Two

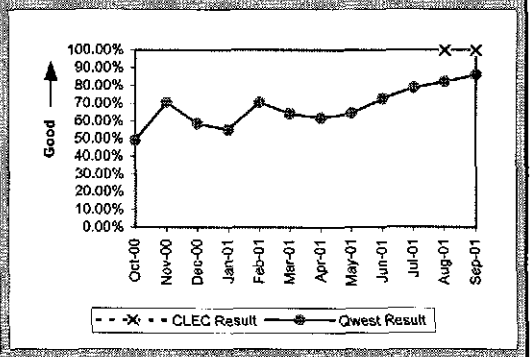
Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Oct-00	2	11	18.18%	3116	11320	27.53%	-0.69	-1.42
Nov-00	6	19	31.58%	2052	6302	32.56%	-0.09	-1.06
Dec-00	6	23	26.09%	2335	5886	39.67%	-1.33	-1.81
Jan-01	4	21	19.05%	2666	7127	37.41%	-1.74	-2.06
Feb-01	4	33	12.12%	2882	7461	38.63%	-3.12	-2.9
Mar-01	7	33	21.21%	3764	8674	43.39%	-2.57	-2.56
Apr-01	5	34	14.71%	3959	8661	45.71%	-3.62	-3.2
May-01	8	29	27.59%	3785	9361	40.43%	-1.41	-1.86
Jun-01	9	52	17.31%	3373	8098	41.65%	-3.55	-3.16
Jul-01	9	43	20.93%	2498	6730	37.12%	-2.19	-2.33
Aug-01	9	54	16.67%	3429	9259	37.03%	-3.09	-2.88
Sep-01	7	27	25.93%	1705	5346	31.89%	-0.66	-1.4



Checklist #4 - Unbundled Loop - Installation for DS3 and Higher

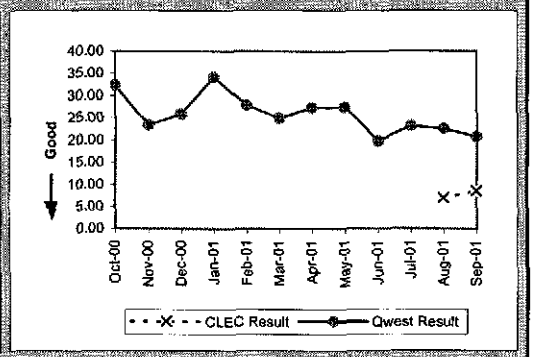
Installation Commitments Met (Percent) (OP-3)-- Interval Zone One

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00					92	187	49.20%		
Nov-00					165	234	70.51%		
Dec-00					113	193	58.55%		
Jan-01					90	163	55.21%		
Feb-01					141	200	70.50%		
Mar-01					127	198	64.14%		
Apr-01					111	180	61.67%		
May-01					98	152	64.47%		
Jun-01					139	192	72.40%		
Jul-01					144	183	78.69%		
Aug-01	1	1	100.00%	0.00%	141	172	81.98%	-0.47	-1.28
Sep-01	15	15	100.00%	0.00%	217	252	86.11%	-1.51	-1.92



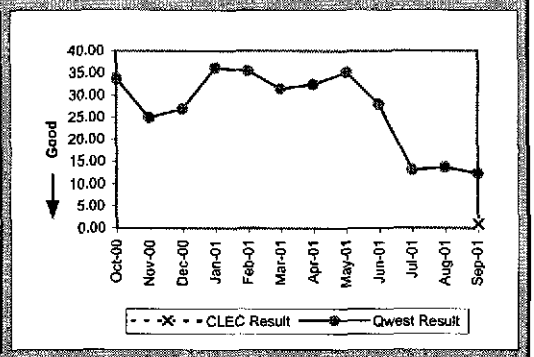
Installation Interval (Average Days) (OP-4)-- Interval Zone One

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00					6059	187	32.40		
Nov-00					5483	234	23.43		
Dec-00					4948	191	25.91		
Jan-01					5436	159	34.19		
Feb-01					5579	200	27.90		
Mar-01					4937	198	24.93		
Apr-01					4882	179	27.27		
May-01					4135	151	27.38		
Jun-01					3745	189	19.81		
Jul-01					9668	417	23.18		
Aug-01	7	1	7.00		8376	371	22.58	-0.81	-1.49
Sep-01	129	15	8.60	4.19	10787	519	20.78	-2.04	-2.24



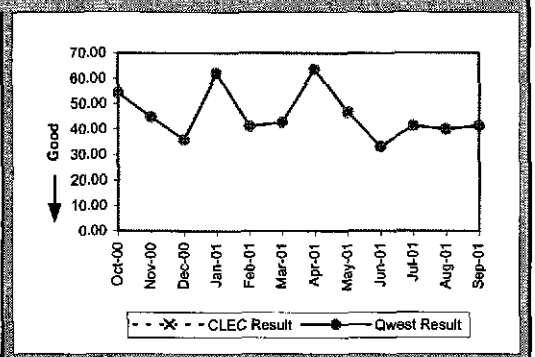
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A)-- Interval Zone One

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00					2226	66	33.73		
Nov-00					1299	52	24.98		
Dec-00					1507	56	26.91		
Jan-01					1447	40	36.17		
Feb-01					1527	43	35.51		
Mar-01					1381	44	31.39		
Apr-01					1816	56	32.43		
May-01					1091	31	35.19		
Jun-01					1062	38	27.95		
Jul-01					3500	268	13.06		
Aug-01					3053	223	13.69		
Sep-01	1	1	1.00		3625	294	12.33	-0.53	-1.32



Delayed Days for Facility Reasons (Average Days) (OP-6B)-- Interval Zone One

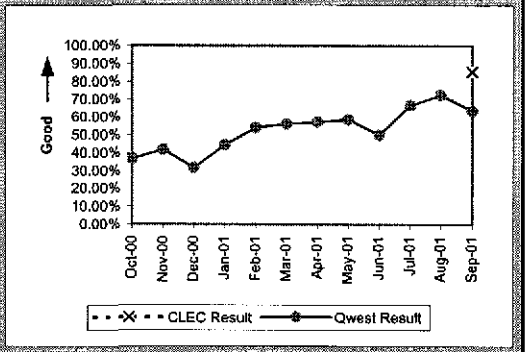
Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00					1571	29	54.17		
Nov-00					761	17	44.76		
Dec-00					859	24	35.79		
Jan-01					2046	33	62.00		
Feb-01					658	16	41.12		
Mar-01					1156	27	42.81		
Apr-01					826	13	63.54		
May-01					1076	23	46.78		
Jun-01					498	15	33.20		
Jul-01					289	7	41.29		
Aug-01					320	8	40.00		
Sep-01					414	10	41.40		



Checklist #4 - Unbundled Loop - Installation for DS3 and Higher

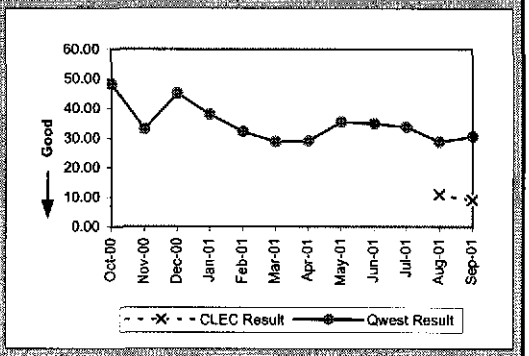
Installation Commitments Met (Percent) (OP-3)-- Interval Zone Two

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Dene	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00					21	57	36.84%		
Nov-00					18	43	41.86%		
Dec-00					13	41	31.71%		
Jan-01					20	45	44.44%		
Feb-01					33	61	54.10%		
Mar-01					45	80	56.25%		
Apr-01					43	75	57.33%		
May-01					34	58	58.62%		
Jun-01					29	58	50.00%		
Jul-01					34	51	66.67%		
Aug-01					50	69	72.46%		
Sep-01	18	21	85.71%	34.99%	42	66	63.64%	-1.83	-2.11



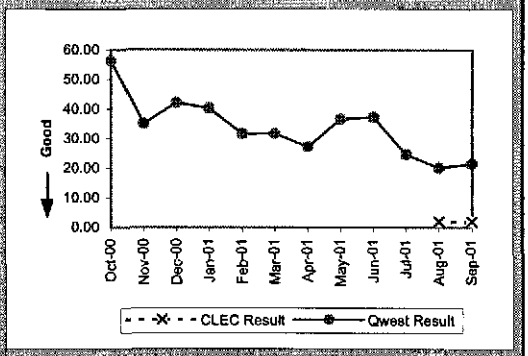
Installation Interval (Average Days) (OP-4)-- Interval Zone Two

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Dene	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00					2696	56	48.14		
Nov-00					1387	42	33.02		
Dec-00					1846	41	45.02		
Jan-01					1710	45	38.00		
Feb-01					1962	61	32.16		
Mar-01					2302	80	28.78		
Apr-01					2180	75	29.07		
May-01					2053	58	35.40		
Jun-01					2023	58	34.88		
Jul-01					5528	164	33.71		
Aug-01	11	1	11.00		4169	145	28.75	-0.62	-1.37
Sep-01	128	14	9.14	3.72	4337	142	30.54	-2.13	-2.3



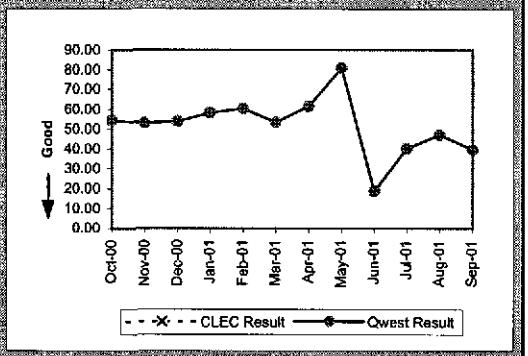
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A)-- Interval Zone Two

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Dene	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00					1296	23	56.35		
Nov-00					597	17	35.12		
Dec-00					758	18	42.11		
Jan-01					725	18	40.28		
Feb-01					507	16	31.69		
Mar-01					857	27	31.74		
Apr-01					517	19	27.21		
May-01					586	16	36.62		
Jun-01					931	25	37.24		
Jul-01					3022	123	24.57		
Aug-01	2	1	2.00		1814	90	20.16	-0.59	-1.36
Sep-01	12	6	2.00	1.10	2001	93	21.52	-1.19	-1.73



Delayed Days for Facility Reasons (Average Days) (OP-6B)-- Interval Zone Two

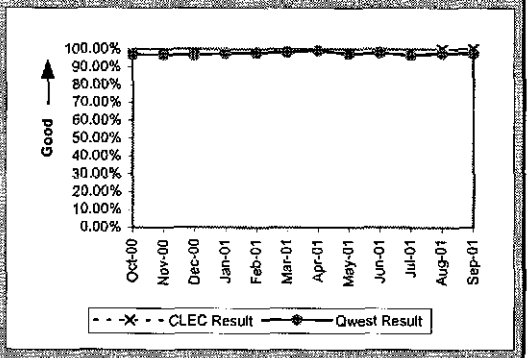
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Dene	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00					706	13	54.31		
Nov-00					424	8	53.00		
Dec-00					537	10	53.70		
Jan-01					407	7	58.14		
Feb-01					724	12	60.33		
Mar-01					426	8	53.25		
Apr-01					798	13	61.38		
May-01					647	8	80.88		
Jun-01					75	4	18.75		
Jul-01					281	7	40.14		
Aug-01					425	9	47.22		
Sep-01					357	9	39.67		



Checklist #4 - Unbundled Loop - Installation for DS3 and Higher

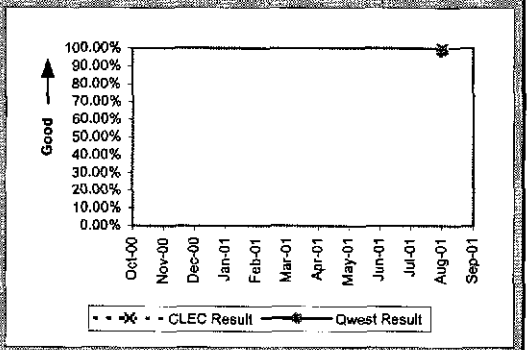
New Service Installation Quality (Percent) (OP-5)-- Interval Zone One and Two

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00					604	623	96.95%		
Nov-00					693	715	96.92%		
Dec-00					624	645	96.74%		
Jan-01					530	543	97.61%		
Feb-01					525	536	97.95%		
Mar-01					619	630	98.25%		
Apr-01					627	633	99.05%		
May-01					524	539	97.22%		
Jun-01					518	529	97.92%		
Jul-01					537	556	96.58%		
Aug-01	1	1	100.00%	0.00%	539	552	97.64%	-0.16	-1.09
Sep-01	21	21	100.00%	0.00%	578	593	97.47%	-0.73	-1.44



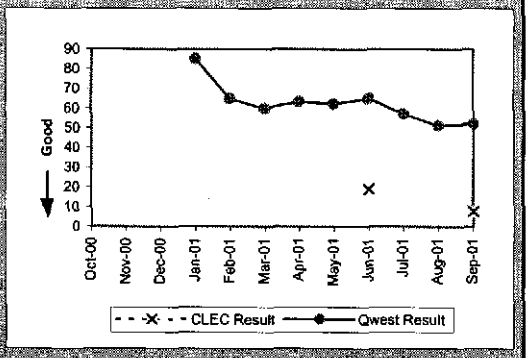
New Service Installation Quality (Percent) (OP-5*)-- Interval Zone One and Two

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00									
Nov-00									
Dec-00									
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	1	1	100.00%	0.00%	543	552	98.37%	-0.13	-1.08
Sep-01									



Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A)

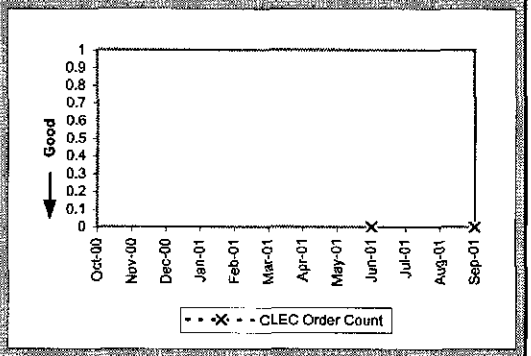
Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00									
Nov-00									
Dec-00									
Jan-01					36466	429	85.00		
Feb-01					24080	371	64.91		
Mar-01					27184	453	60.01		
Apr-01					26537	419	63.33		
May-01					23328	375	62.21		
Jun-01	19	1	19.00		22204	341	65.11	-0.64	-1.39
Jul-01					12242	214	57.21		
Aug-01					12453	243	51.25		
Sep-01	31	4	7.75	5.12	12709	244	52.09	-1.17	-1.71



Checklist #4 - Unbundled Loop - Installation for DS3 and Higher

Count of Pending Orders Delayed for Facilities Reasons Unbundled Loop - DS3 Capable (OP-15B)

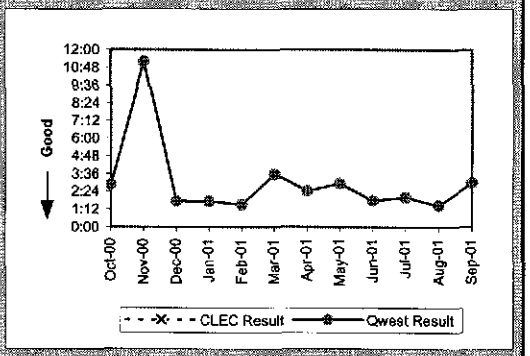
Date	CLEC Order Count
Oct-00	
Nov-00	
Dec-00	
Jan-01	
Feb-01	
Mar-01	
Apr-01	
May-01	
Jun-01	0
Jul-01	
Aug-01	
Sep-01	0



Checklist #4 - Unbundled Loop - Repair for DS3 and Higher

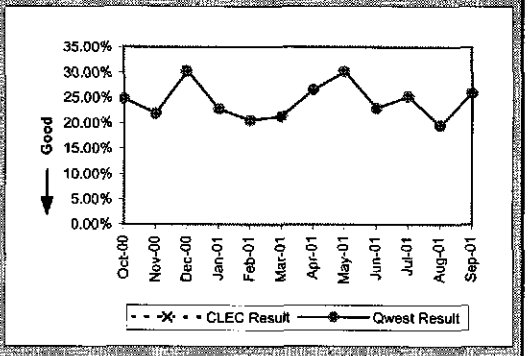
Mean Time to Restore (Hours:Minutes) (MR-6)-- Interval Zone One

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00					414:23	145	2:51		
Nov-00					1533:21	137	11:12		
Dec-00					190:38	109	1:45		
Jan-01					197:44	114	1:44		
Feb-01					163:23	107	1:32		
Mar-01					469:36	131	3:35		
Apr-01					226:47	94	2:25		
May-01					371:24	126	2:57		
Jun-01					217:15	122	1:47		
Jul-01					199:17	99	2:01		
Aug-01					161:41	113	1:26		
Sep-01					461:47	154	3:00		



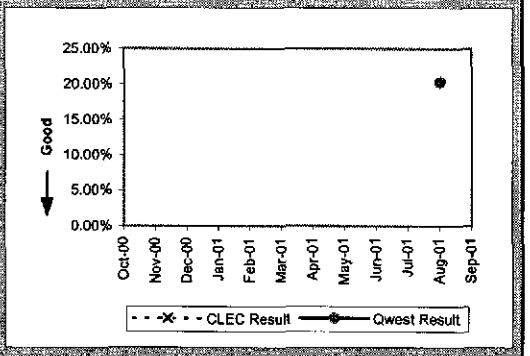
Repair Repeat Report Rate (Percent) (MR-7)-- Interval Zone One

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00					36	145	24.83%		
Nov-00					30	137	21.90%		
Dec-00					33	109	30.28%		
Jan-01					26	114	22.81%		
Feb-01					22	107	20.56%		
Mar-01					28	131	21.37%		
Apr-01					25	94	26.60%		
May-01					38	126	30.16%		
Jun-01					28	122	22.95%		
Jul-01					25	99	25.25%		
Aug-01					22	113	19.47%		
Sep-01					40	154	25.97%		



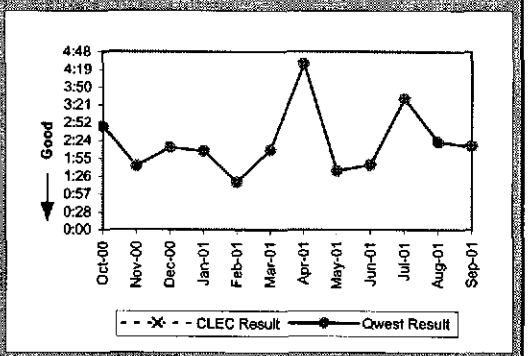
Repair Repeat Report Rate (Percent) (MR-7*)-- Interval Zone One

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00									
Nov-00									
Dec-00									
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01					14	69	20.29%		
Sep-01									



Mean Time to Restore (Hours:Minutes) (MR-6)-- Interval Zone Two

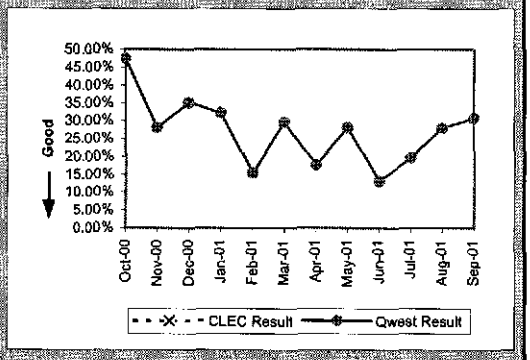
Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00					52:46	19	2:47		
Nov-00					54:51	32	1:43		
Dec-00					82:06	37	2:13		
Jan-01					59:16	28	2:07		
Feb-01					50:17	39	1:17		
Mar-01					94:32	44	2:09		
Apr-01					151:37	34	4:28		
May-01					50:50	32	1:35		
Jun-01					66:23	38	1:45		
Jul-01					180:02	51	3:32		
Aug-01					102:00	43	2:22		
Sep-01					87:29	39	2:15		



Checklist #4 - Unbundled Loop - Repair for DS3 and Higher

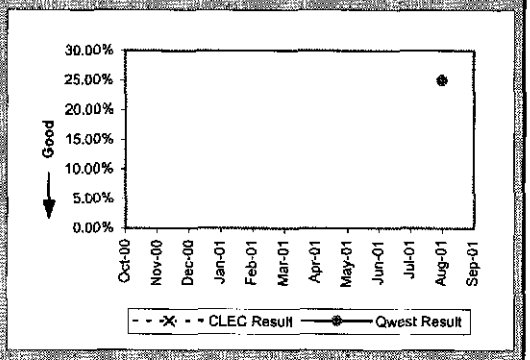
Repair Repeat Report Rate (Percent) (MR-7)-- Interval Zone Two

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00					9	19	47.37%		
Nov-00					9	32	28.13%		
Dec-00					13	37	35.14%		
Jan-01					9	28	32.14%		
Feb-01					6	39	15.38%		
Mar-01					13	44	29.55%		
Apr-01					6	34	17.65%		
May-01					9	32	28.13%		
Jun-01					5	38	13.16%		
Jul-01					10	51	19.61%		
Aug-01					12	43	27.91%		
Sep-01					12	39	30.77%		



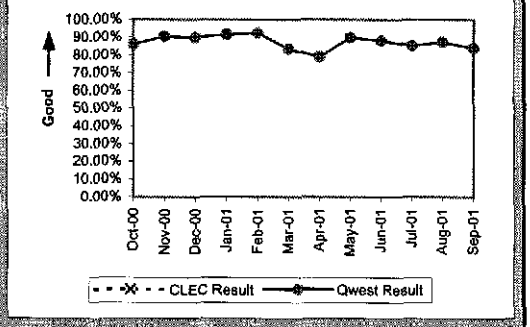
Repair Repeat Report Rate (Percent) (MR-7*)-- Interval Zone Two

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00									
Nov-00									
Dec-00									
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01					9	36	25.00%		
Sep-01									



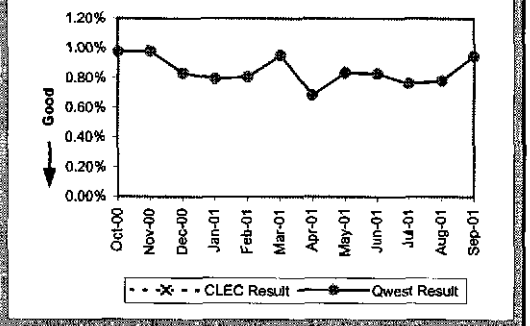
All Troubles Cleared within 4 hours (Percent) (MR-5)-- Interval Zone One and Two

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00					141	164	85.98%		
Nov-00					153	169	90.53%		
Dec-00					131	146	89.73%		
Jan-01					130	142	91.55%		
Feb-01					135	146	92.47%		
Mar-01					146	175	83.43%		
Apr-01					101	128	78.91%		
May-01					142	158	89.87%		
Jun-01					141	160	88.13%		
Jul-01					128	150	85.33%		
Aug-01					136	156	87.18%		
Sep-01					162	193	83.94%		



Trouble Rate (Percent) (MR-8)-- Interval Zone One and Two

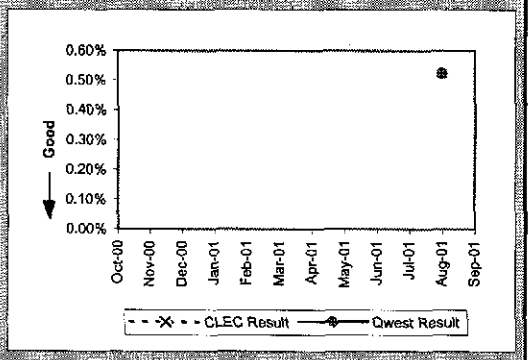
Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00					164	16791	0.98%		
Nov-00					169	17272	0.98%		
Dec-00					146	17580	0.83%		
Jan-01					142	17884	0.79%		
Feb-01					146	18148	0.80%		
Mar-01					175	18420	0.95%		
Apr-01					128	18724	0.68%		
May-01					158	18987	0.83%		
Jun-01					160	19342	0.83%		
Jul-01					150	19686	0.76%		
Aug-01					156	20036	0.78%		
Sep-01					193	20400	0.95%		



Checklist #4 - Unbundled Loop - Repair for DS3 and Higher

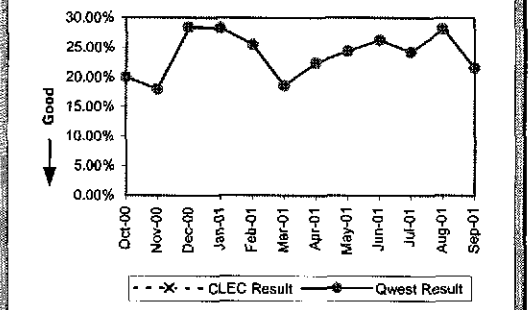
Trouble Rate (Percent) (MR-8*)-- Interval Zone One and Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00									
Nov-00									
Dec-00									
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01					105	20036	0.52%		
Sep-01									



Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10)-- Interval Zone One and Two

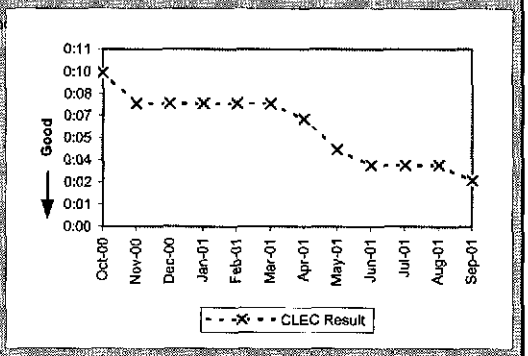
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00					41	205	20.00%		
Nov-00					37	206	17.96%		
Dec-00					58	204	28.43%		
Jan-01					56	198	28.28%		
Feb-01					50	196	25.51%		
Mar-01					40	215	18.60%		
Apr-01					37	165	22.42%		
May-01					51	209	24.40%		
Jun-01					57	217	26.27%		
Jul-01					48	198	24.24%		
Aug-01					61	217	28.11%		
Sep-01					53	246	21.54%		



Checklist #4 - Unbundled Loop Cutovers

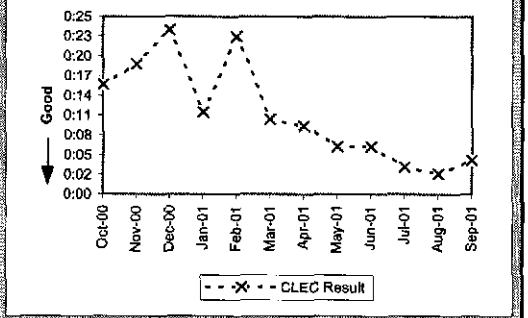
- Coordinated "Hot Cut" Interval - Unbundled Loops (Hours:Minutes) Unbundled Loop - Analog (OP-7)– Interval Zone One an

Date	CLEC Num	CLEC Denom	CLEC Result
Oct-00	1092:42	6646	0:10
Nov-00	960:27	6845	0:08
Dec-00	830:21	6025	0:08
Jan-01	882:20	6672	0:08
Feb-01	1125:14	8015	0:08
Mar-01	1272:52	9626	0:08
Apr-01	1255:28	10207	0:07
May-01	947:31	12358	0:05
Jun-01	766:45	11882	0:04
Jul-01	671:03	10884	0:04
Aug-01	715:15	12138	0:04
Sep-01	680:05	11766	0:03



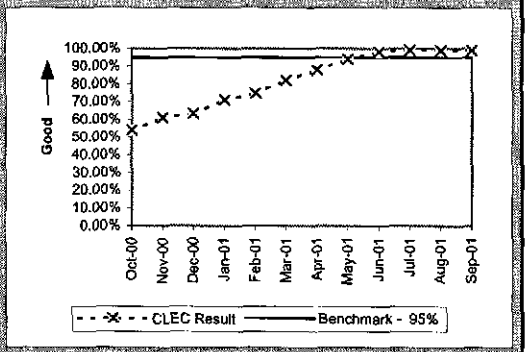
- Coordinated "Hot Cut" Interval - Unbundled Loops (Hours:Minutes) Unbundled Loop Other (OP-7)– Interval Zone One and

Date	CLEC Num	CLEC Denom	CLEC Result
Oct-00	9:13	34	0:16
Nov-00	12:14	38	0:19
Dec-00	5:57	15	0:24
Jan-01	15:17	74	0:12
Feb-01	40:29	107	0:23
Mar-01	4:08	23	0:11
Apr-01	8:33	49	0:10
May-01	4:48	44	0:07
Jun-01	4:14	35	0:07
Jul-01	1:40	27	0:04
Aug-01	6:16	111	0:03
Sep-01	7:59	90	0:05



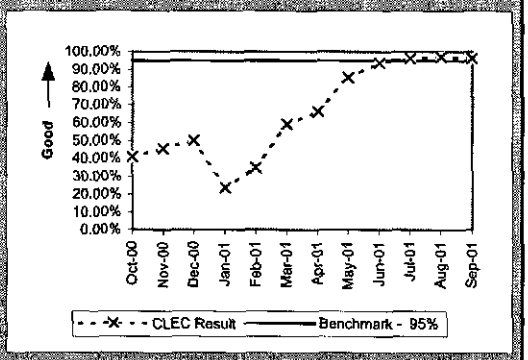
Coordinated Cuts Completed on Time (Percent) Unbundled Loop - Analog (OP-13A)– Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result
Oct-00	1270	2351	54.02%
Nov-00	1653	2705	61.11%
Dec-00	1186	1874	63.29%
Jan-01	1677	2360	71.06%
Feb-01	2033	2719	74.77%
Mar-01	2622	3190	82.19%
Apr-01	3102	3529	87.90%
May-01	4413	4700	93.89%
Jun-01	4672	4764	98.07%
Jul-01	4300	4342	99.03%
Aug-01	4434	4477	99.04%
Sep-01	4415	4462	98.95%



Coordinated Cuts Completed on Time (Percent) Unbundled Loop Other (OP-13A)– Interval Zone One and Two

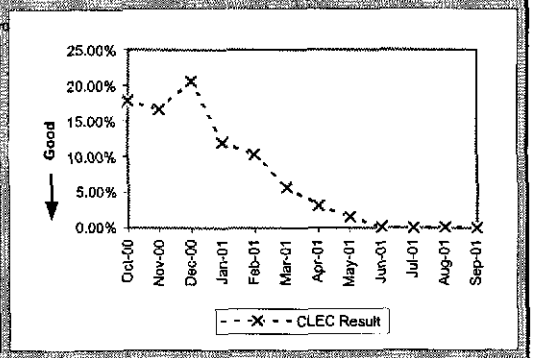
Date	CLEC Num	CLEC Denom	CLEC Result
Oct-00	945	2309	40.93%
Nov-00	1185	2603	45.52%
Dec-00	968	1935	50.03%
Jan-01	616	2582	23.86%
Feb-01	958	2752	34.81%
Mar-01	1403	2372	59.15%
Apr-01	1745	2629	66.38%
May-01	1926	2252	85.52%
Jun-01	1661	1771	93.79%
Jul-01	1530	1591	96.17%
Aug-01	2354	2423	97.15%
Sep-01	1878	1950	96.31%



Checklist #4 - Unbundled Loop Cutovers

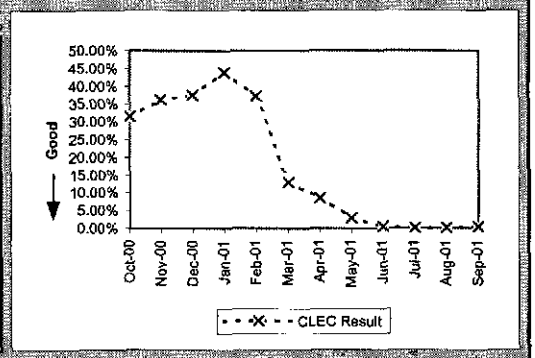
Coordinated Cuts Started Without CLEC Approval (Percent) Unbundled Loop - Analog (OP-13B)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result
Oct-00	420	2351	17.86%
Nov-00	450	2705	16.64%
Dec-00	386	1874	20.60%
Jan-01	289	2414	11.97%
Feb-01	289	2804	10.31%
Mar-01	194	3406	5.70%
Apr-01	118	3733	3.16%
May-01	74	4700	1.57%
Jun-01	7	4764	0.15%
Jul-01	1	4342	0.02%
Aug-01	6	4477	0.13%
Sep-01	2	4462	0.04%



Coordinated Cuts Started Without CLEC Approval (Percent) Unbundled Loop Other (OP-13B)-- Interval Zone One and Two

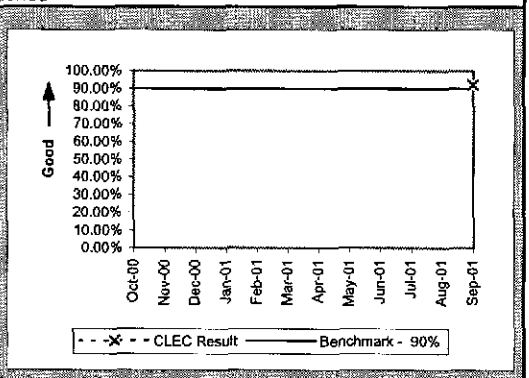
Date	CLEC Num	CLEC Denom	CLEC Result
Oct-00	729	2309	31.57%
Nov-00	943	2603	36.23%
Dec-00	727	1935	37.57%
Jan-01	1141	2598	43.92%
Feb-01	1090	2927	37.24%
Mar-01	353	2718	12.99%
Apr-01	233	2756	8.45%
May-01	67	2252	2.98%
Jun-01	8	1771	0.45%
Jul-01	1	1591	0.06%
Aug-01	4	2423	0.17%
Sep-01	6	1950	0.31%



Checklist #4 - Unbundled Loop - Conditioned

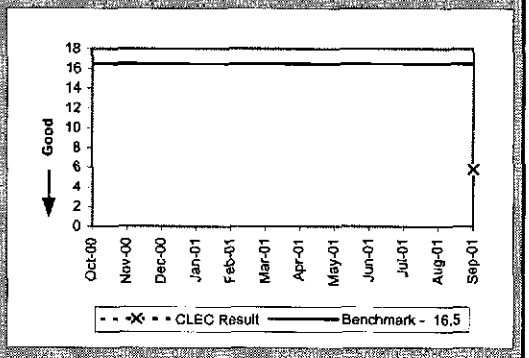
Installation Commitments Met (Percent) (OP-3)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	CLEC Std Dev
Oct-00				
Nov-00				
Dec-00				
Jan-01				
Feb-01				
Mar-01				
Apr-01				
May-01				
Jun-01				
Jul-01				
Aug-01				
Sep-01	654	710	92.11%	26.95%



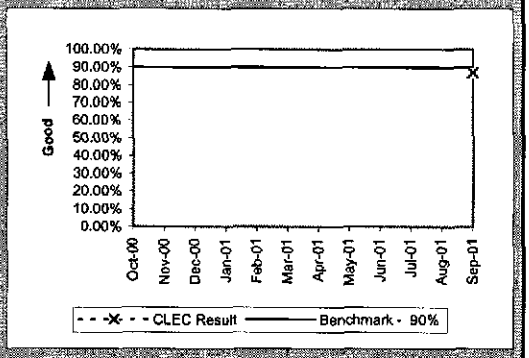
Installation Interval (Average Days) (OP-4)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	CLEC Std Dev
Oct-00				
Nov-00				
Dec-00				
Jan-01				
Feb-01				
Mar-01				
Apr-01				
May-01				
Jun-01				
Jul-01				
Aug-01				
Sep-01	3592	616	5.83	4.47



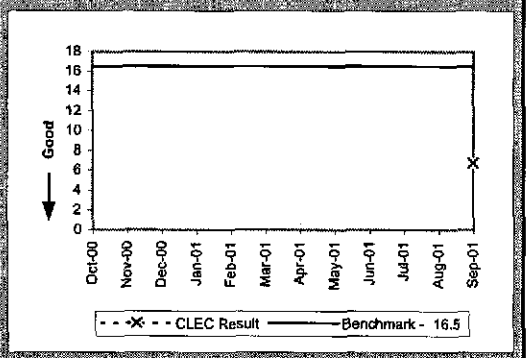
Installation Commitments Met (Percent) (OP-3)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	CLEC Std Dev
Oct-00				
Nov-00				
Dec-00				
Jan-01				
Feb-01				
Mar-01				
Apr-01				
May-01				
Jun-01				
Jul-01				
Aug-01				
Sep-01	155	178	87.08%	33.54%



Installation Interval (Average Days) (OP-4)-- Interval Zone One and Two

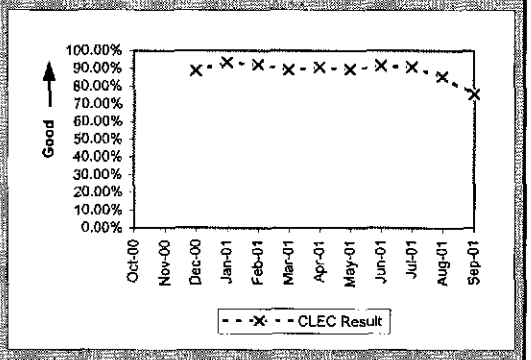
Date	CLEC Num	CLEC Denom	CLEC Result	CLEC Std Dev
Oct-00				
Nov-00				
Dec-00				
Jan-01				
Feb-01				
Mar-01				
Apr-01				
May-01				
Jun-01				
Jul-01				
Aug-01				
Sep-01	1015	150	6.77	4.62



Checklist #4 - Line Sharing Installation

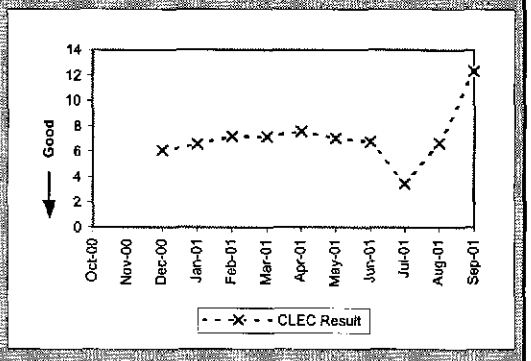
Installation Commitments Met (Percent) (OP-3)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Oct-00				
Nov-00				
Dec-00	122	137	89.05%	31.23%
Jan-01	116	124	93.55%	24.57%
Feb-01	119	129	92.25%	26.74%
Mar-01	124	139	89.21%	31.03%
Apr-01	109	120	90.83%	28.86%
May-01	43	48	89.58%	30.55%
Jun-01	55	60	91.67%	27.64%
Jul-01	90	99	90.91%	28.75%
Aug-01	53	62	85.48%	35.23%
Sep-01	46	61	75.41%	43.06%



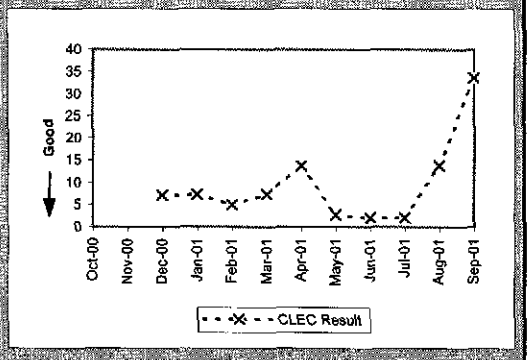
Installation Interval (Average Days) (OP-4)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Oct-00				
Nov-00				
Dec-00	837	137	6.11	3.37
Jan-01	811	123	6.59	3.97
Feb-01	915	127	7.20	5.89
Mar-01	989	138	7.17	3.66
Apr-01	873	115	7.59	5.93
May-01	324	46	7.04	5.16
Jun-01	407	60	6.78	3.43
Jul-01	347	100	3.47	3.90
Aug-01	433	65	6.66	8.74
Sep-01	789	64	12.33	17.92



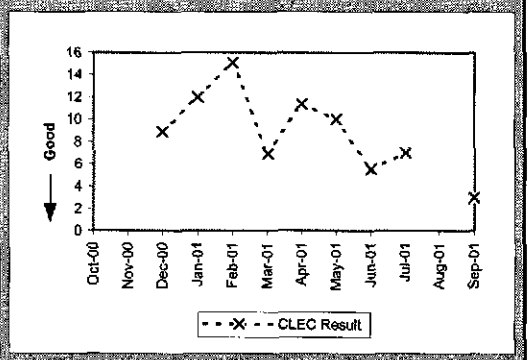
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Oct-00				
Nov-00				
Dec-00	50	7	7.14	7.69
Jan-01	29	4	7.25	5.12
Feb-01	10	2	5.00	5.66
Mar-01	22	3	7.33	3.06
Apr-01	41	3	13.67	11.72
May-01	8	3	2.67	2.89
Jun-01	2	1	2.00	
Jul-01	16	8	2.00	2.88
Aug-01	166	12	13.83	12.71
Sep-01	572	17	33.65	22.84



Delayed Days for Facility Reasons (Average Days) (OP-6B)-- Dispatches Within MSAs

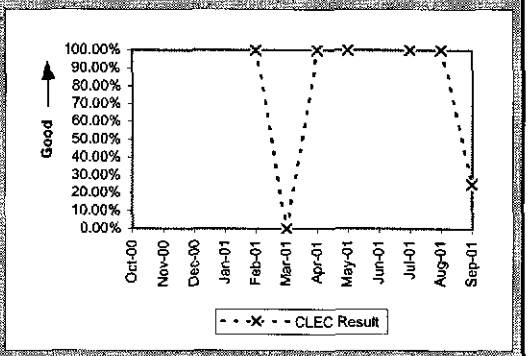
Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Oct-00				
Nov-00				
Dec-00	71	8	8.88	5.69
Jan-01	48	4	12.00	9.90
Feb-01	121	8	15.12	15.46
Mar-01	83	12	6.92	4.01
Apr-01	91	8	11.38	10.36
May-01	20	2	10.00	1.41
Jun-01	22	4	5.50	2.38
Jul-01	14	2	7.00	4.24
Aug-01				
Sep-01	3	1	3.00	



Checklist #4 - Line Sharing Installation

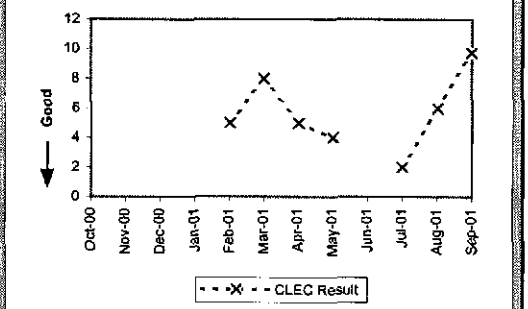
Installation Commitments Met (Percent) (OP-3)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Oct-00				
Nov-00				
Dec-00				
Jan-01				
Feb-01	2	2	100.00%	0.00%
Mar-01	0	1	0.00%	0.00%
Apr-01	1	1	100.00%	0.00%
May-01	1	1	100.00%	0.00%
Jun-01				
Jul-01	9	9	100.00%	0.00%
Aug-01	3	3	100.00%	0.00%
Sep-01	1	4	25.00%	43.30%



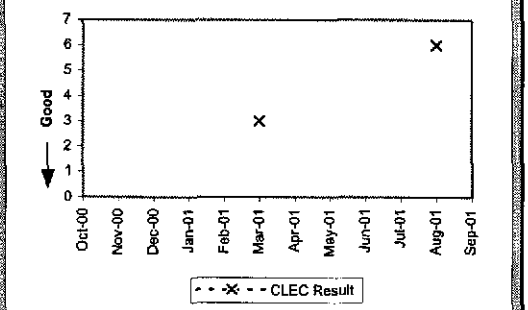
Installation Interval (Average Days) (OP-4)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Oct-00				
Nov-00				
Dec-00				
Jan-01				
Feb-01	10	2	5.00	0.00
Mar-01	8	1	8.00	
Apr-01	5	1	5.00	
May-01	4	1	4.00	
Jun-01				
Jul-01	18	9	2.00	3.28
Aug-01	24	4	6.00	3.46
Sep-01	39	4	9.75	4.11



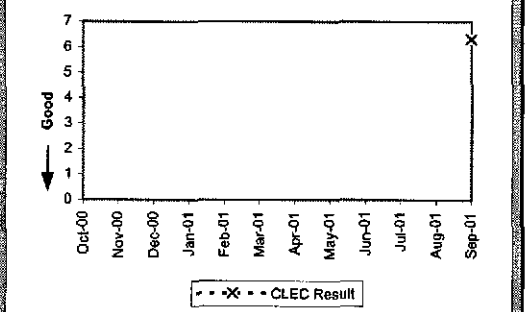
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Oct-00				
Nov-00				
Dec-00				
Jan-01				
Feb-01				
Mar-01	3	1	3.00	
Apr-01				
May-01				
Jun-01				
Jul-01				
Aug-01	6	1	6.00	
Sep-01				



Delayed Days for Facility Reasons (Average Days) (OP-6B)-- Dispatches Outside MSAs

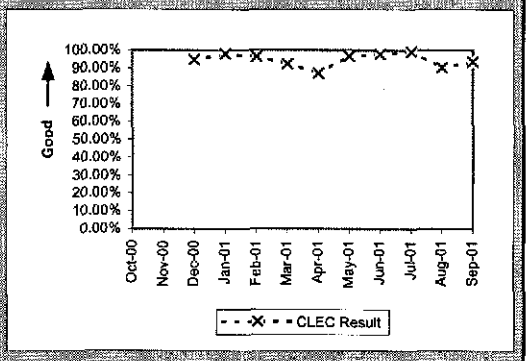
Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Oct-00				
Nov-00				
Dec-00				
Jan-01				
Feb-01				
Mar-01				
Apr-01				
May-01				
Jun-01				
Jul-01				
Aug-01				
Sep-01	19	3	6.33	3.21



Checklist #4 - Line Sharing Installation

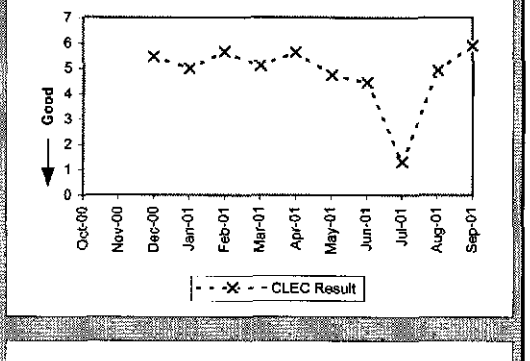
Installation Commitments Met (Percent) (OP-3)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Oct-00				
Nov-00				
Dec-00	506	534	94.76%	22.29%
Jan-01	1064	1085	98.06%	13.78%
Feb-01	958	993	96.48%	18.44%
Mar-01	765	827	92.50%	26.33%
Apr-01	730	836	87.32%	33.27%
May-01	599	618	96.93%	17.26%
Jun-01	1266	1292	97.99%	14.04%
Jul-01	6611	6660	99.26%	8.55%
Aug-01	1752	1940	90.31%	29.58%
Sep-01	1408	1504	93.62%	24.44%



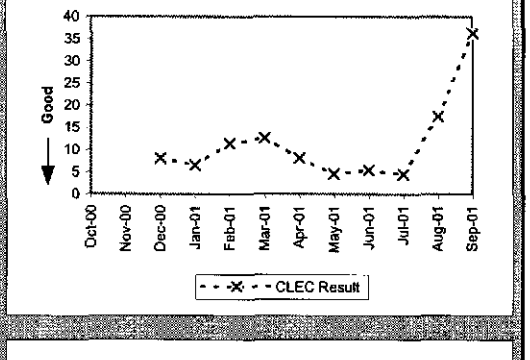
Installation Interval (Average Days) (OP-4)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Oct-00				
Nov-00				
Dec-00	2917	534	5.46	2.35
Jan-01	5423	1085	5.00	2.69
Feb-01	5615	992	5.66	6.44
Mar-01	4229	827	5.11	4.63
Apr-01	4701	835	5.63	3.69
May-01	2892	611	4.73	2.85
Jun-01	5704	1282	4.45	2.44
Jul-01	7796	5915	1.32	1.16
Aug-01	7003	1420	4.93	6.34
Sep-01	6457	1095	5.90	10.72



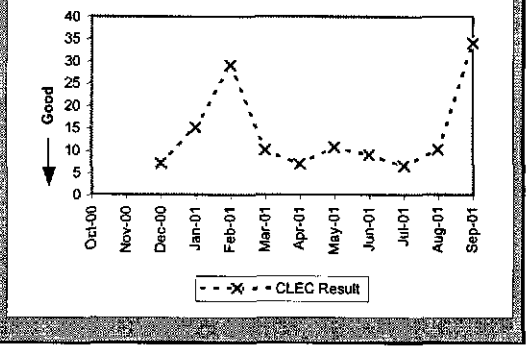
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Oct-00				
Nov-00				
Dec-00	64	8	8.00	6.97
Jan-01	26	4	6.50	7.85
Feb-01	68	6	11.33	5.09
Mar-01	151	12	12.58	14.66
Apr-01	32	4	8.00	4.00
May-01	9	2	4.50	2.12
Jun-01	27	5	5.40	3.05
Jul-01	220	49	4.49	6.81
Aug-01	3592	205	17.52	7.12
Sep-01	3624	100	36.24	12.97



Delayed Days for Facility Reasons (Average Days) (OP-6B)-- No Dispatches

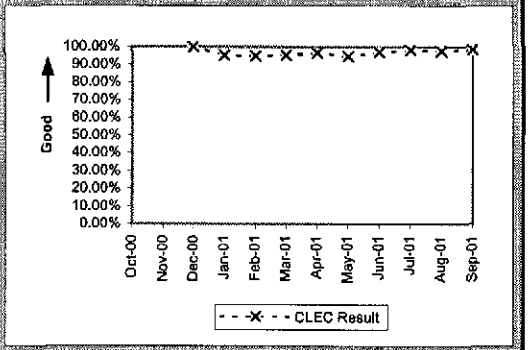
Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Oct-00				
Nov-00				
Dec-00	141	20	7.05	3.09
Jan-01	256	17	15.06	7.01
Feb-01	844	29	29.10	19.42
Mar-01	501	50	10.02	10.13
Apr-01	705	102	6.91	4.37
May-01	183	17	10.76	6.88
Jun-01	189	21	9.00	5.99
Jul-01	105	16	6.56	6.17
Aug-01	51	5	10.20	11.86
Sep-01	34	1	34.00	



Checklist #4 - Line Sharing Installation

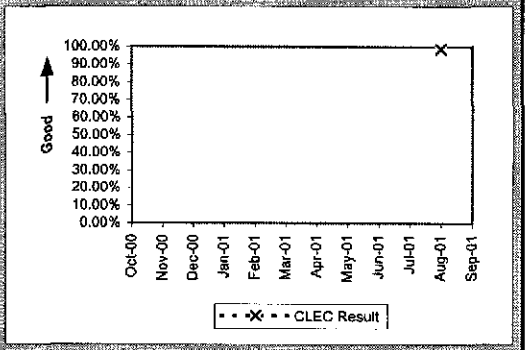
New Service Installation Quality (Percent) (OP-5)

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Oct-00				
Nov-00				
Dec-00	341	341	100.00%	0.00%
Jan-01	911	956	95.29%	21.18%
Feb-01	1125	1185	94.94%	21.92%
Mar-01	1018	1068	95.32%	21.12%
Apr-01	947	981	96.53%	18.29%
May-01	775	820	94.51%	22.77%
Jun-01	989	1020	96.96%	17.17%
Jul-01	4001	4075	98.18%	13.35%
Aug-01	4311	4408	97.80%	14.67%
Sep-01	1775	1804	98.39%	12.58%



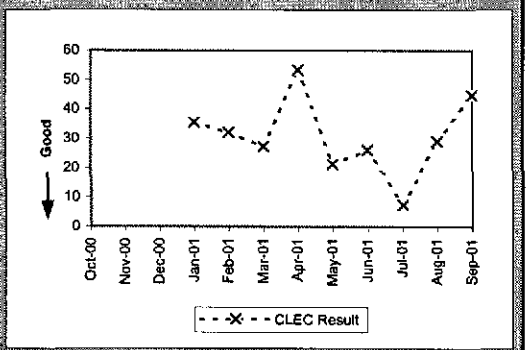
New Service Installation Quality (Percent) (OP-5*)

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Oct-00				
Nov-00				
Dec-00				
Jan-01				
Feb-01				
Mar-01				
Apr-01				
May-01				
Jun-01				
Jul-01				
Aug-01	4351	4408	98.71%	11.30%
Sep-01				



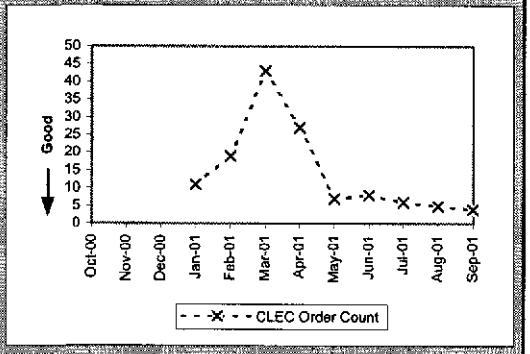
Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A)

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Oct-00				
Nov-00				
Dec-00				
Jan-01	604	17	35.53	15.46
Feb-01	1060	33	32.12	21.55
Mar-01	1499	55	27.25	31.17
Apr-01	2082	39	53.38	43.63
May-01	297	14	21.21	28.56
Jun-01	287	11	26.09	36.63
Jul-01	2669	361	7.39	9.68
Aug-01	5578	192	29.05	14.25
Sep-01	3499	78	44.86	25.74



Checklist #4 - Line Sharing Installation

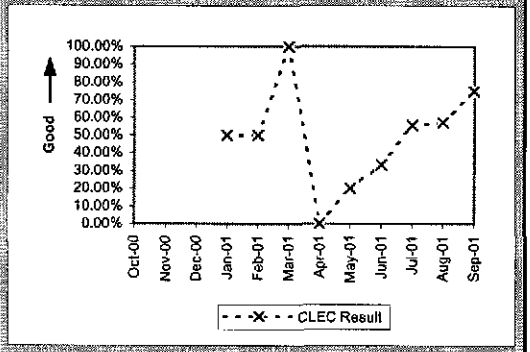
Count of Pending Orders Delayed for Facilities Reasons Line Sharing (OP-15B)	
Date	CLEC Order Count
Oct-00	
Nov-00	
Dec-00	
Jan-01	11
Feb-01	19
Mar-01	43
Apr-01	27
May-01	7
Jun-01	8
Jul-01	6
Aug-01	5
Sep-01	4



Checklist #4 - Line Sharing Repair

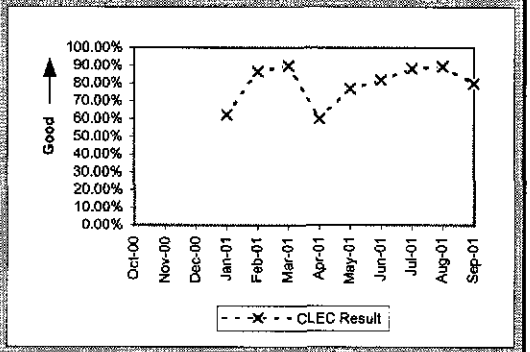
Out of Service Cleared within 24 hours (Percent) (MR-3)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Oct-00				
Nov-00				
Dec-00				
Jan-01	2	4	50.00%	50.00%
Feb-01	1	2	50.00%	50.00%
Mar-01	2	2	100.00%	0.00%
Apr-01	0	3	0.00%	0.00%
May-01	1	5	20.00%	40.00%
Jun-01	1	3	33.33%	47.14%
Jul-01	5	9	55.56%	49.69%
Aug-01	4	7	57.14%	49.49%
Sep-01	3	4	75.00%	43.30%



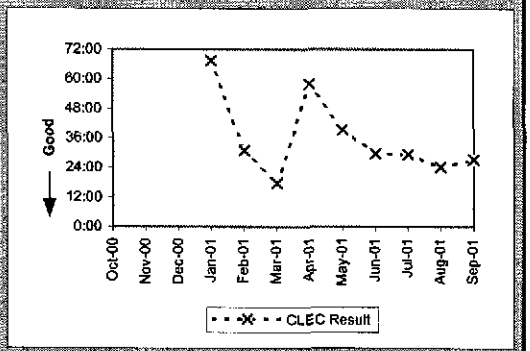
All Troubles Cleared within 48 hours (Percent) (MR-4)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Oct-00				
Nov-00				
Dec-00				
Jan-01	10	16	62.50%	48.41%
Feb-01	13	15	86.67%	33.99%
Mar-01	9	10	90.00%	30.00%
Apr-01	9	15	60.00%	48.99%
May-01	10	13	76.92%	42.13%
Jun-01	9	11	81.82%	38.57%
Jul-01	15	17	88.24%	32.22%
Aug-01	17	19	89.47%	30.69%
Sep-01	12	15	80.00%	40.00%



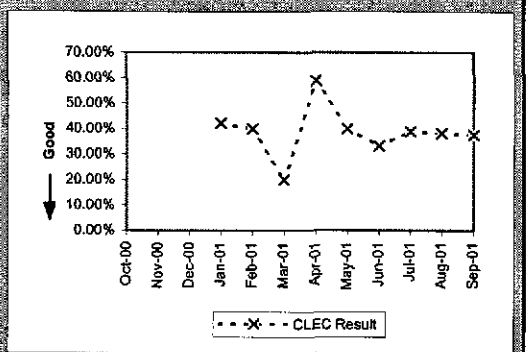
Mean Time to Restore (Hours:Minutes) (MR-6)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Oct-00				
Nov-00				
Dec-00				
Jan-01	1077:41	16	67:21	99:23
Feb-01	462:29	15	30:50	46:12
Mar-01	176:26	10	17:39	28:48
Apr-01	868:42	15	57:55	54:46
May-01	509:39	13	39:12	27:41
Jun-01	324:49	11	29:32	23:25
Jul-01	498:29	17	29:19	20:42
Aug-01	458:38	19	24:08	17:25
Sep-01	409:19	15	27:17	25:14



Repair Repeat Report Rate (Percent) (MR-7)-- Dispatches Within MSAs

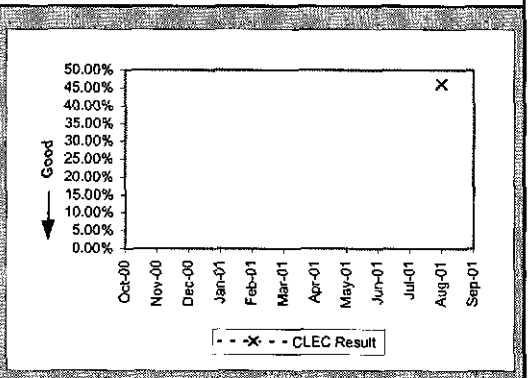
Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Oct-00				
Nov-00				
Dec-00				
Jan-01	8	19	42.11%	49.37%
Feb-01	8	20	40.00%	48.99%
Mar-01	2	10	20.00%	40.00%
Apr-01	10	17	58.82%	49.22%
May-01	6	15	40.00%	48.99%
Jun-01	4	12	33.33%	47.14%
Jul-01	7	18	38.89%	48.75%
Aug-01	8	21	38.10%	48.56%
Sep-01	6	16	37.50%	48.41%



Checklist #4 - Line Sharing Repair

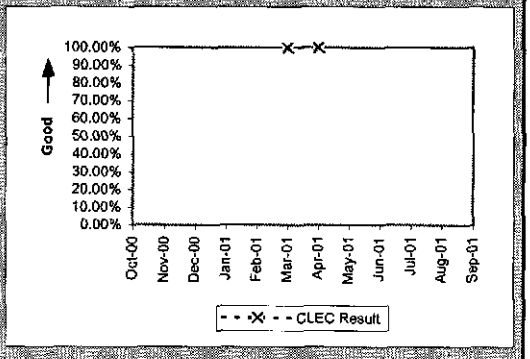
Repair Repeat Report Rate (Percent) (MR-7*)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Oct-00				
Nov-00				
Dec-00				
Jan-01				
Feb-01				
Mar-01				
Apr-01				
May-01				
Jun-01				
Jul-01				
Aug-01	6	13	46.15%	49.85%
Sep-01				



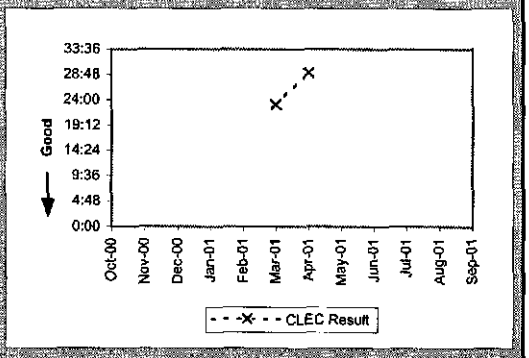
All Troubles Cleared within 48 hours (Percent) (MR-4)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Oct-00				
Nov-00				
Dec-00				
Jan-01				
Feb-01				
Mar-01	1	1	100.00%	0.00%
Apr-01	1	1	100.00%	0.00%
May-01				
Jun-01				
Jul-01				
Aug-01				
Sep-01				



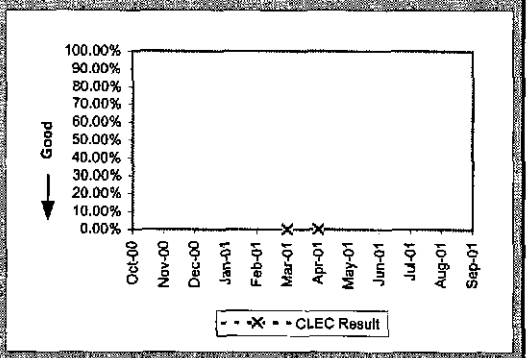
Mean Time to Restore (Hours:Minutes) (MR-6)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Oct-00				
Nov-00				
Dec-00				
Jan-01				
Feb-01				
Mar-01	23:07	1	23:07	
Apr-01	29:09	1	29:09	
May-01				
Jun-01				
Jul-01				
Aug-01				
Sep-01				



Repair Repeat Report Rate (Percent) (MR-7)-- Dispatches Outside MSAs

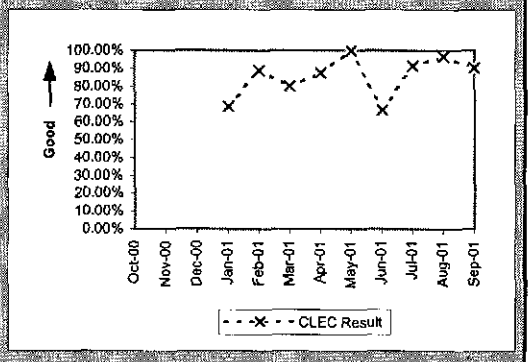
Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Oct-00				
Nov-00				
Dec-00				
Jan-01				
Feb-01				
Mar-01	0	1	0.00%	0.00%
Apr-01	0	1	0.00%	0.00%
May-01				
Jun-01				
Jul-01				
Aug-01				
Sep-01				



Checklist #4 - Line Sharing Repair

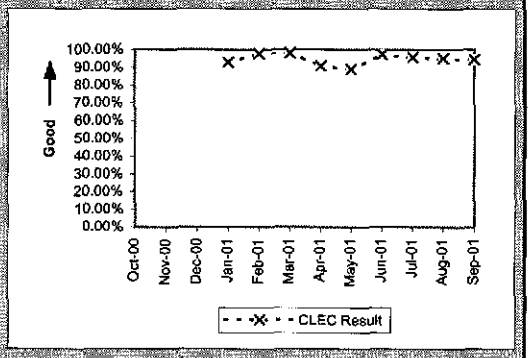
Out of Service Cleared within 24 hours (Percent) (MR-3)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Oct-00				
Nov-00				
Dec-00				
Jan-01	11	16	68.75%	46.35%
Feb-01	16	18	88.89%	31.43%
Mar-01	4	5	80.00%	40.00%
Apr-01	14	16	87.50%	33.07%
May-01	14	14	100.00%	0.00%
Jun-01	4	6	66.67%	47.14%
Jul-01	32	35	91.43%	27.99%
Aug-01	29	30	96.67%	17.95%
Sep-01	19	21	90.48%	29.35%



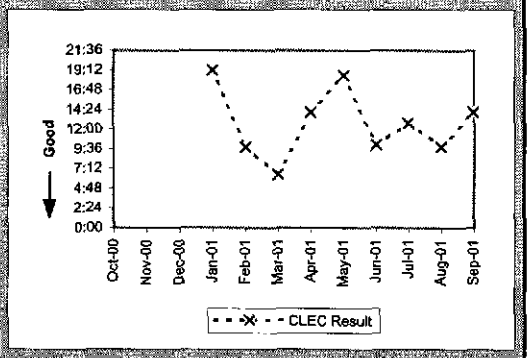
All Troubles Cleared within 48 hours (Percent) (MR-4)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Oct-00				
Nov-00				
Dec-00				
Jan-01	106	114	92.98%	25.54%
Feb-01	133	136	97.79%	14.69%
Mar-01	103	105	98.10%	13.67%
Apr-01	90	99	90.91%	28.75%
May-01	97	109	88.99%	31.30%
Jun-01	71	73	97.26%	16.32%
Jul-01	157	164	95.73%	20.21%
Aug-01	160	168	95.24%	21.30%
Sep-01	85	90	94.44%	22.91%



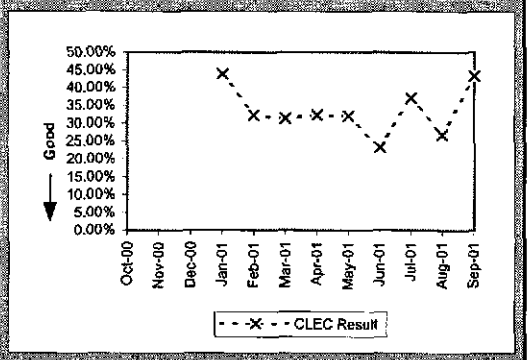
Mean Time to Restore (Hours:Minutes) (MR-6)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Oct-00				
Nov-00				
Dec-00				
Jan-01	2191:20	114	19:13	38:05
Feb-01	1335:46	136	9:49	30:56
Mar-01	682:38	105	6:30	11:39
Apr-01	1390:43	99	14:03	21:48
May-01	2022:16	109	18:33	38:15
Jun-01	737:42	73	10:06	26:38
Jul-01	2091:49	164	12:45	29:18
Aug-01	1660:01	168	9:53	15:41
Sep-01	1267:59	90	14:05	20:31



Repair Repeat Report Rate (Percent) (MR-7)-- No Dispatches

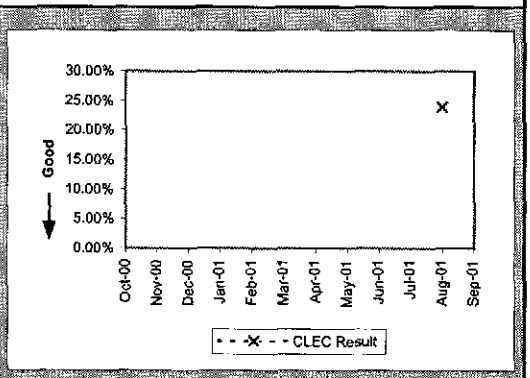
Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Oct-00				
Nov-00				
Dec-00				
Jan-01	50	114	43.86%	49.62%
Feb-01	44	136	32.35%	46.78%
Mar-01	33	105	31.43%	46.42%
Apr-01	32	99	32.32%	46.77%
May-01	35	109	32.11%	46.69%
Jun-01	17	73	23.29%	42.27%
Jul-01	61	164	37.20%	48.33%
Aug-01	45	168	26.79%	44.28%
Sep-01	39	90	43.33%	49.55%



Checklist #4 - Line Sharing Repair

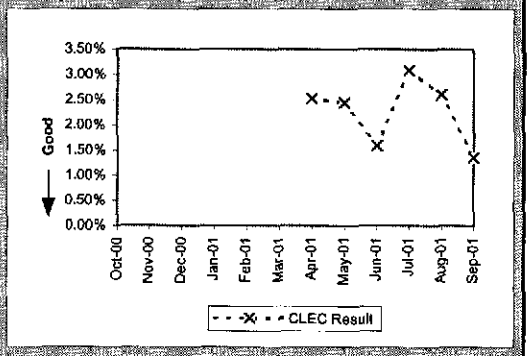
Repair Repeat Report Rate (Percent) (MR-7*)– No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Oct-00				
Nov-00				
Dec-00				
Jan-01				
Feb-01				
Mar-01				
Apr-01				
May-01				
Jun-01				
Jul-01				
Aug-01	23	96	23.96%	42.68%
Sep-01				



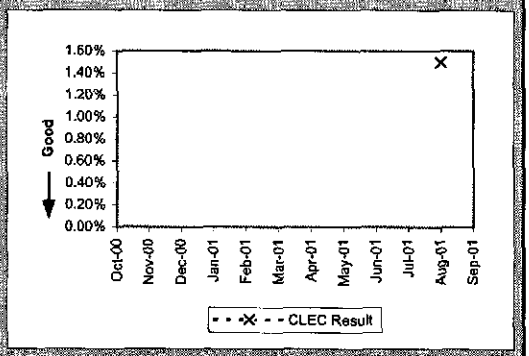
Trouble Rate (Percent) (MR-8)

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Oct-00				
Nov-00				
Dec-00				
Jan-01	133	0		
Feb-01	156	0		
Mar-01	116	0		
Apr-01	117	4639	2.52%	15.68%
May-01	124	5066	2.45%	15.45%
Jun-01	85	5336	1.59%	12.52%
Jul-01	182	5893	3.09%	17.30%
Aug-01	189	7266	2.60%	15.92%
Sep-01	106	7839	1.35%	11.55%



Trouble Rate (Percent) (MR-8*)

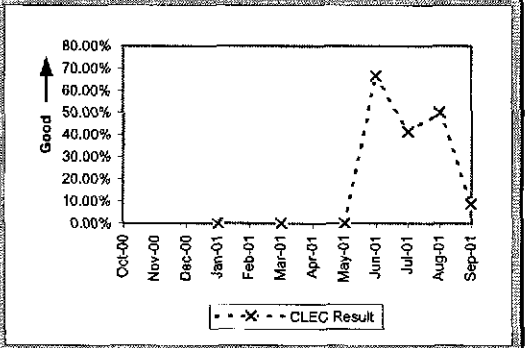
Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Oct-00				
Nov-00				
Dec-00				
Jan-01				
Feb-01				
Mar-01				
Apr-01				
May-01				
Jun-01				
Jul-01				
Aug-01	109	7266	1.50%	12.16%
Sep-01				



Checklist #4 - Dark Fiber - Loop Installation

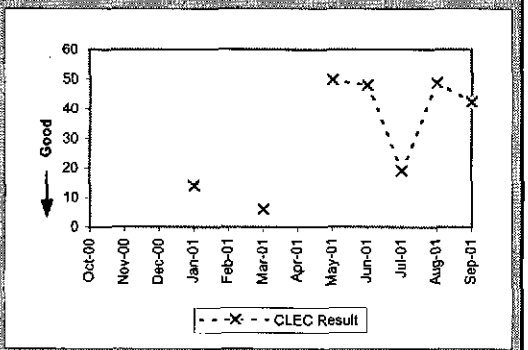
Installation Commitments Met (Percent) (OP-3)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Oct-00				
Nov-00				
Dec-00				
Jan-01	0	3	0.00%	
Feb-01				
Mar-01	0	2	0.00%	0.00%
Apr-01				
May-01	0	4	0.00%	0.00%
Jun-01	4	6	66.67%	47.14%
Jul-01	12	29	41.38%	49.25%
Aug-01	2	4	50.00%	50.00%
Sep-01	7	80	8.75%	28.26%



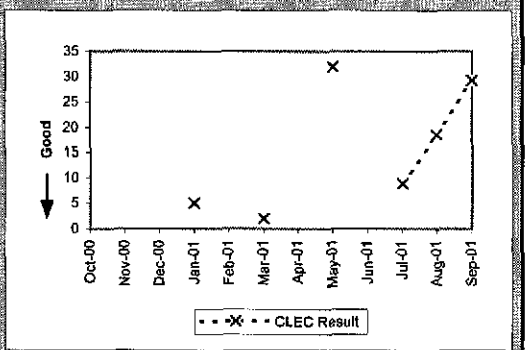
Installation Interval (Average Days) (OP-4)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Oct-00				
Nov-00				
Dec-00				
Jan-01	42	3	14.00	
Feb-01				
Mar-01	12	2	6.00	0.00
Apr-01				
May-01	199	4	49.75	0.50
Jun-01	288	6	48.00	22.29
Jul-01	556	29	19.17	5.74
Aug-01	195	4	48.75	39.20
Sep-01	3386	80	42.32	15.20



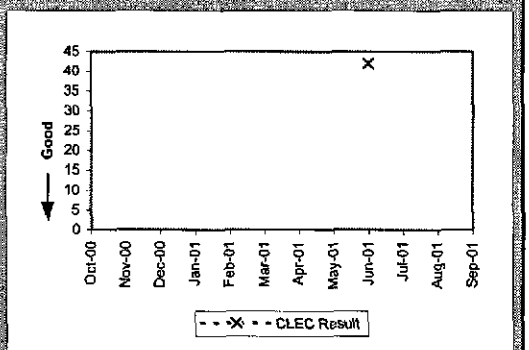
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Oct-00				
Nov-00				
Dec-00				
Jan-01	15	3	5.00	
Feb-01				
Mar-01	4	2	2.00	0.00
Apr-01				
May-01	128	4	32.00	0.00
Jun-01				
Jul-01	151	17	8.88	8.49
Aug-01	37	2	18.50	19.09
Sep-01	2134	73	29.23	10.18



Delayed Days for Facility Reasons (Average Days) (OP-6B)-- Interval Zone One

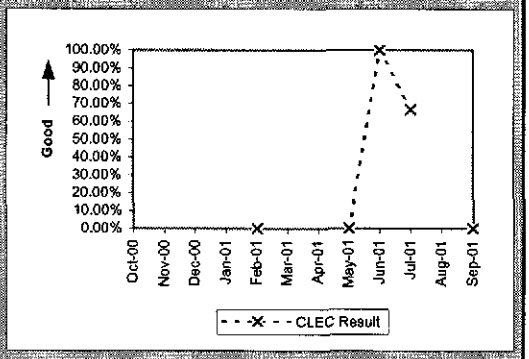
Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Oct-00				
Nov-00				
Dec-00				
Jan-01				
Feb-01				
Mar-01				
Apr-01				
May-01				
Jun-01	84	2	42.00	0.00
Jul-01				
Aug-01				
Sep-01				



Checklist #4 - Dark Fiber - Loop Installation

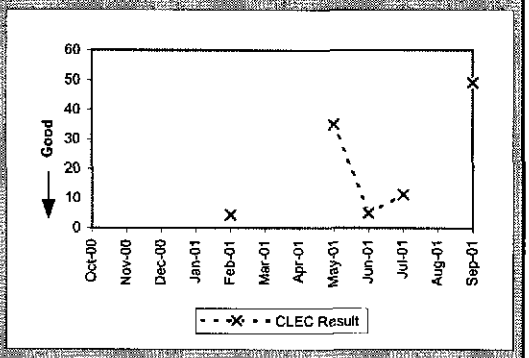
Installation Commitments Met (Percent) (OP-3)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Oct-00				
Nov-00				
Dec-00				
Jan-01				
Feb-01	0	2	0.00%	0.00%
Mar-01				
Apr-01				
May-01	0	2	0.00%	0.00%
Jun-01	1	1	100.00%	0.00%
Jul-01	2	3	66.67%	47.14%
Aug-01				
Sep-01	0	5	0.00%	0.00%



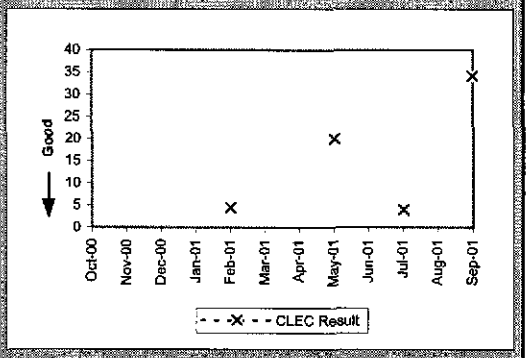
Installation Interval (Average Days) (OP-4)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Oct-00				
Nov-00				
Dec-00				
Jan-01				
Feb-01	9	2	4.50	0.71
Mar-01				
Apr-01				
May-01	70	2	35.00	0.00
Jun-01	5	1	5.00	
Jul-01	34	3	11.33	9.87
Aug-01				
Sep-01	246	5	49.20	1.30



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A)-- Interval Zone Two

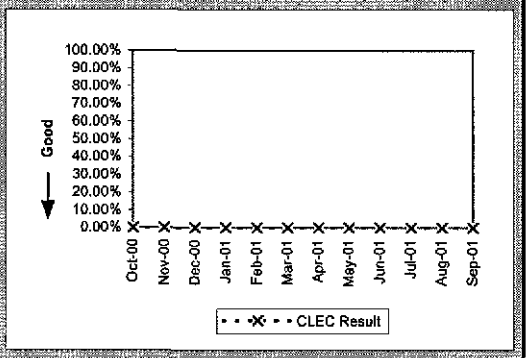
Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Oct-00				
Nov-00				
Dec-00				
Jan-01				
Feb-01	9	2	4.50	0.71
Mar-01				
Apr-01				
May-01	40	2	20.00	0.00
Jun-01				
Jul-01	4	1	4.00	
Aug-01				
Sep-01	171	5	34.20	3.49



Checklist #4 - Dark Fiber - Loop Repair

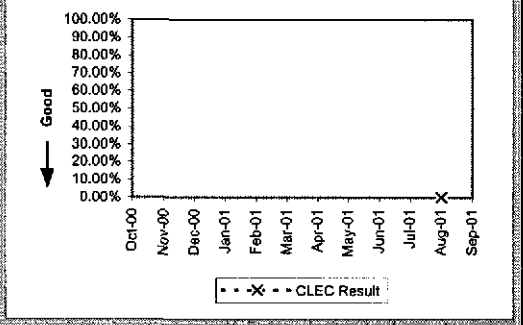
Trouble Rate (Percent) (MR-8)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Oct-00	0	38	0.00%	0.00%
Nov-00	0	42	0.00%	0.00%
Dec-00	0	44	0.00%	0.00%
Jan-01	0	47	0.00%	0.00%
Feb-01	0	49	0.00%	0.00%
Mar-01	0	51	0.00%	0.00%
Apr-01	0	51	0.00%	0.00%
May-01	0	53	0.00%	0.00%
Jun-01	0	62	0.00%	0.00%
Jul-01	0	69	0.00%	0.00%
Aug-01	0	73	0.00%	0.00%
Sep-01	0	81	0.00%	0.00%



Trouble Rate (Percent) (MR-8*)-- Interval Zone One and Two

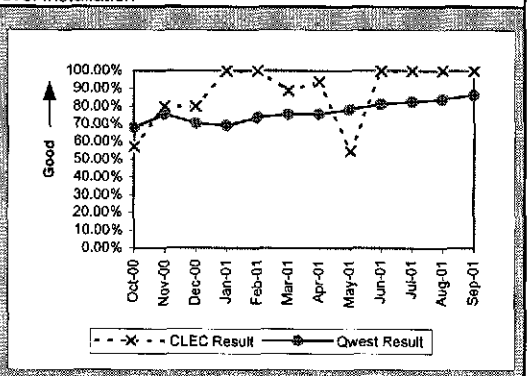
Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Oct-00				
Nov-00				
Dec-00				
Jan-01				
Feb-01				
Mar-01				
Apr-01				
May-01				
Jun-01				
Jul-01				
Aug-01	0	73	0.00%	0.00%
Sep-01				



Checklist #5 - Unbundled Transport (UDIT) DS1 Level Installation

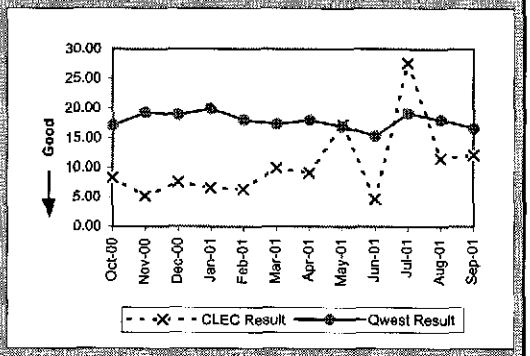
Installation Commitments Met (Percent) (OP-3)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Oct-00	4	7	57.14%	2271	3340	67.99%	0.56	-0.66
Nov-00	24	30	80.00%	2755	3652	75.44%	-0.58	-1.35
Dec-00	4	5	80.00%	2265	3211	70.54%	-0.46	-1.28
Jan-01	5	5	100.00%	2190	3168	69.13%	-1.49	-1.91
Feb-01	10	10	100.00%	2338	3175	73.64%	-1.89	-2.15
Mar-01	32	36	88.89%	2885	3817	75.58%	-1.85	-2.12
Apr-01	31	33	93.94%	2770	3654	75.81%	-2.42	-2.47
May-01	12	22	54.55%	2271	2903	78.23%	2.45	0.49
Jun-01	19	19	100.00%	2592	3196	81.10%	-2.1	-2.28
Jul-01	24	24	100.00%	2523	3053	82.64%	-2.24	-2.36
Aug-01	25	25	100.00%	2966	3529	84.05%	-2.17	-2.32
Sep-01	26	26	100.00%	2882	3334	86.44%	-2.01	-2.22



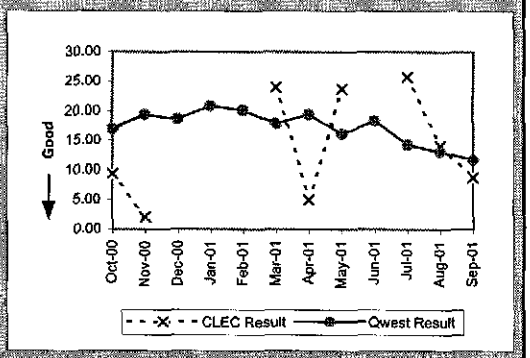
Installation Interval (Average Days) (OP-4)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Oct-00	58	7	8.29	56684	3308	17.14	-1.32	-1.8
Nov-00	155	30	5.17	69804	3618	19.29	-4.14	-3.52
Dec-00	38	5	7.60	60484	3191	18.95	-1.34	-1.81
Jan-01	33	5	6.60	62680	3147	19.92	-1.39	-1.84
Feb-01	64	10	6.40	56807	3147	18.05	-1.85	-2.12
Mar-01	356	36	9.89	65624	3785	17.34	-2.36	-2.43
Apr-01	301	33	9.12	65430	3632	18.01	-2.78	-2.69
May-01	380	22	17.27	48609	2864	16.97	2.14	0.3
Jun-01	89	19	4.68	48643	3174	15.33	-2.87	-2.74
Jul-01	2485	90	27.61	83253	4349	19.14	2.1	0.27
Aug-01	473	41	11.54	87329	4846	18.02	-2.43	-2.47
Sep-01	681	56	12.16	76024	4568	16.64	-2.31	-2.4



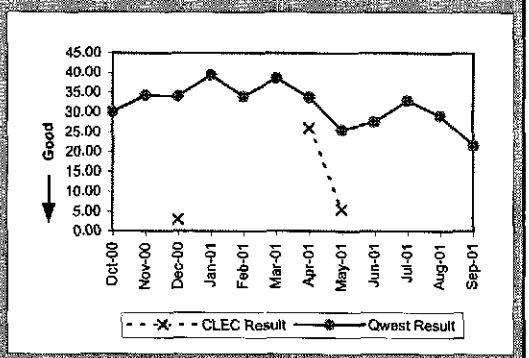
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Oct-00	28	3	9.33	11893	700	16.99	-0.76	-1.46
Nov-00	12	6	2.00	10509	542	19.39	-1.89	-2.15
Dec-00				11034	592	18.64		
Jan-01				13093	627	20.88		
Feb-01				11165	554	20.15		
Mar-01	96	4	24.00	11724	656	17.87	2.41	0.46
Apr-01	5	1	5.00	12579	648	19.41	-0.66	-1.4
May-01	190	8	23.75	6831	423	16.15	1.76	0.07
Jun-01				7788	425	18.32		
Jul-01	1700	66	25.76	24420	1712	14.26	1.81	0.1
Aug-01	226	16	14.12	23524	1798	13.08	2.12	0.29
Sep-01	263	30	8.77	18828	1605	11.73	-1.01	-1.61



Delayed Days for Facility Reasons (Average Days) (OP-6B)-- Interval Zone One

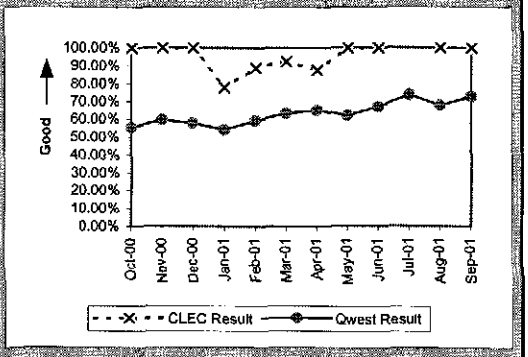
Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Oct-00				11110	369	30.11		
Nov-00				12158	355	34.25		
Dec-00	3	1	3.00	12076	354	34.11	-1.12	-1.68
Jan-01				13830	351	39.40		
Feb-01				9637	283	34.05		
Mar-01				10664	276	38.64		
Apr-01	26	1	26.00	7975	236	33.79	-0.22	-1.13
May-01	11	2	5.50	5335	209	25.53	-1.07	-1.65
Jun-01				4929	179	27.54		
Jul-01				5664	172	32.93		
Aug-01				5028	172	29.23		
Sep-01				2813	130	21.64		



Checklist #5 - Unbundled Transport (UDIT) DS1 Level Installation

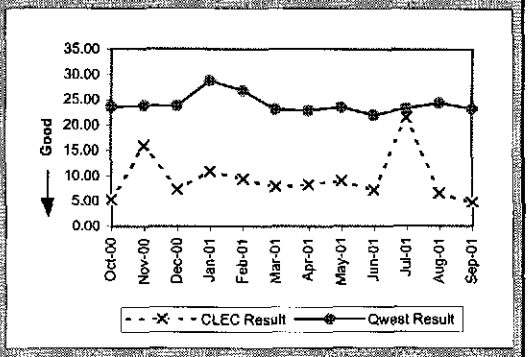
Installation Commitments Met (Percent) (OP-3)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Oct-00	4	4	100.00%	887	1600	55.44%	-1.79	-2.09
Nov-00	1	1	100.00%	943	1586	59.46%	-0.83	-1.5
Dec-00	3	3	100.00%	871	1506	57.84%	-1.48	-1.9
Jan-01	14	18	77.78%	877	1620	54.14%	-2	-2.22
Feb-01	8	9	88.89%	917	1548	59.24%	-1.8	-2.1
Mar-01	12	13	92.31%	1285	2032	63.24%	-2.17	-2.32
Apr-01	7	8	87.50%	1095	1682	65.10%	-1.33	-1.81
May-01	6	6	100.00%	909	1463	62.13%	-1.91	-2.16
Jun-01	6	6	100.00%	1218	1817	67.03%	-1.71	-2.04
Jul-01				1330	1804	73.73%		
Aug-01	16	16	100.00%	1231	1822	67.56%	-2.76	-2.68
Sep-01	27	27	100.00%	1145	1574	72.74%	-3.15	-2.92



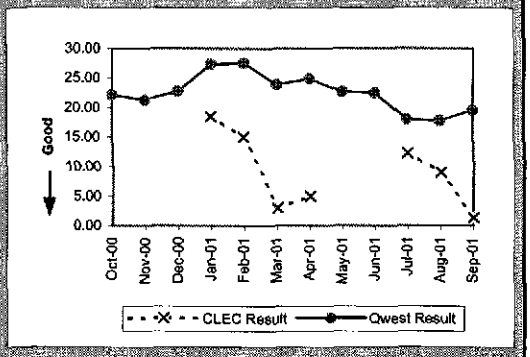
Installation Interval (Average Days) (OP-4)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Oct-00	21	4	5.25	37305	1578	23.64	-1.52	-1.93
Nov-00	16	1	16.00	37129	1562	23.77	-0.31	-1.19
Dec-00	22	3	7.33	35514	1489	23.85	-1.3	-1.79
Jan-01	196	18	10.89	46220	1607	28.76	-2.51	-2.53
Feb-01	85	9	9.44	40976	1527	26.83	-1.82	-2.11
Mar-01	102	13	7.85	46692	2020	23.11	-2.23	-2.35
Apr-01	66	8	8.25	37654	1646	22.88	-1.73	-2.05
May-01	55	6	9.17	34135	1441	23.69	-1.47	-1.89
Jun-01	44	6	7.33	39754	1799	22.10	-1.68	-2.02
Jul-01	108	5	21.60	61394	2620	23.43	-0.19	-1.12
Aug-01	113	17	6.65	66994	2741	24.44	-3.06	-2.86
Sep-01	146	30	4.87	52669	2251	23.40	-3.73	-3.27



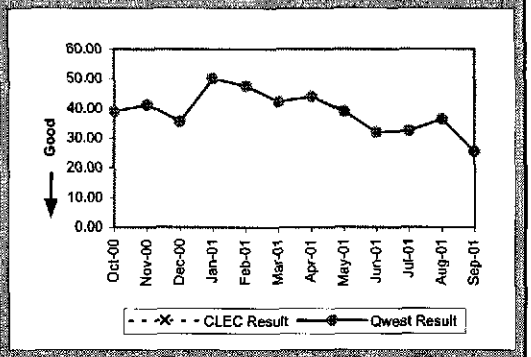
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Oct-00				11201	506	22.14		
Nov-00				8821	415	21.26		
Dec-00				9755	429	22.74		
Jan-01	74	4	18.50	13434	492	27.30	-0.64	-1.39
Feb-01	15	1	15.00	12490	454	27.51	-0.39	-1.24
Mar-01	3	1	3.00	13362	559	23.90	-0.82	-1.5
Apr-01	5	1	5.00	11905	479	24.85	-0.7	-1.42
May-01				9279	409	22.69		
Jun-01				9817	437	22.46		
Jul-01	61	5	12.20	22083	1225	18.03	-0.58	-1.35
Aug-01	9	1	9.00	25260	1425	17.73	-0.37	-1.23
Sep-01	4	3	1.33	20554	1050	19.58	-1	-1.61



Delayed Days for Facility Reasons (Average Days) (OP-6B)-- Interval Zone Two

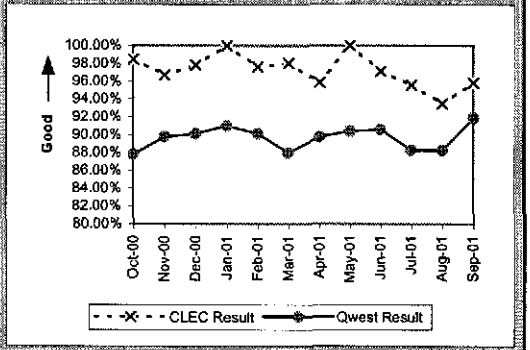
Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Oct-00				8087	207	39.07		
Nov-00				9392	228	41.19		
Dec-00				7342	206	35.64		
Jan-01				12560	251	50.04		
Feb-01				8421	177	47.58		
Mar-01				7942	188	42.24		
Apr-01				4750	108	43.98		
May-01				5643	145	38.92		
Jun-01				5160	162	31.85		
Jul-01				3759	116	32.41		
Aug-01				5782	159	36.36		
Sep-01				2703	106	25.50		



Checklist #5 - Unbundled Transport (UDIT) DS1 Level Installation

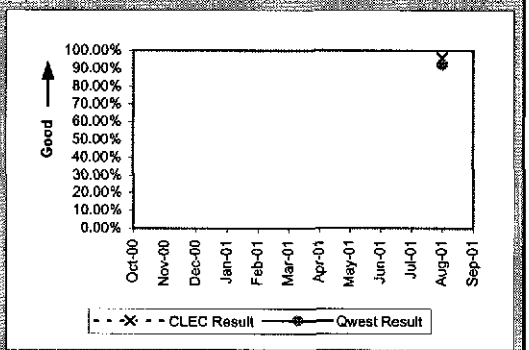
New Service Installation Quality (Percent) (OP-5)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Oct-00	64	65	98.46%	6674	7602	87.79%	-2.62	-2.59
Nov-00	59	61	96.72%	7357	8195	89.77%	-1.78	-2.08
Dec-00	45	46	97.83%	6994	7761	90.12%	-1.75	-2.06
Jan-01	43	43	100.00%	6631	7286	91.01%	-2.05	-2.25
Feb-01	41	42	97.62%	6360	7055	90.15%	-1.62	-1.98
Mar-01	50	51	98.04%	6897	7838	87.99%	-2.2	-2.34
Apr-01	69	72	95.83%	7412	8259	89.74%	-1.7	-2.03
May-01	83	83	100.00%	6361	7038	90.38%	-2.95	-2.8
Jun-01	68	70	97.14%	6103	6737	90.59%	-1.87	-2.14
Jul-01	65	68	95.59%	6226	7053	88.27%	-1.87	-2.13
Aug-01	72	77	93.51%	6542	7415	88.23%	-1.43	-1.87
Sep-01	69	72	95.83%	6739	7335	91.87%	-1.22	-1.74



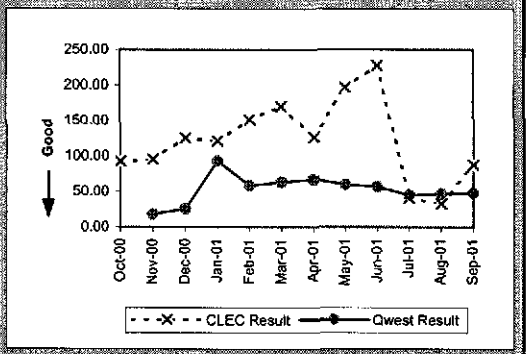
New Service Installation Quality (Percent) (OP-5*)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Oct-00								
Nov-00								
Dec-00								
Jan-01								
Feb-01								
Mar-01								
Apr-01								
May-01								
Jun-01								
Jul-01								
Aug-01	74	77	96.10%	6856	7415	92.46%	-1.2	-1.73
Sep-01								



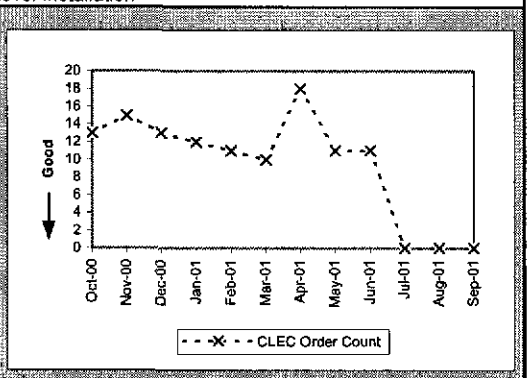
Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A)

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Oct-00	2038	22	92.64					
Nov-00	2661	28	95.04	54	3	18.00	1.9	0.15
Dec-00	2764	22	125.64	205	8	25.62	3.09	0.88
Jan-01	2910	24	121.25	217520	2336	93.12	2.51	0.53
Feb-01	2571	17	151.24	153478	2627	58.42	2.41	0.46
Mar-01	2898	17	170.47	165774	2621	63.25	2.75	0.67
Apr-01	3294	26	126.69	162211	2427	66.84	2.37	0.44
May-01	3344	17	196.71	118979	1998	59.55	2.37	0.44
Jun-01	3411	15	227.40	108968	1917	56.84	2.51	0.53
Jul-01	205	5	41.00	71186	1588	44.83	-0.12	-1.08
Aug-01	98	3	32.67	72449	1557	46.53	-0.33	-1.2
Sep-01	88	1	88.00	69956	1451	48.21	2.88	0.75



Checklist #5 - Unbundled Transport (UDIT) DS1 Level Installation

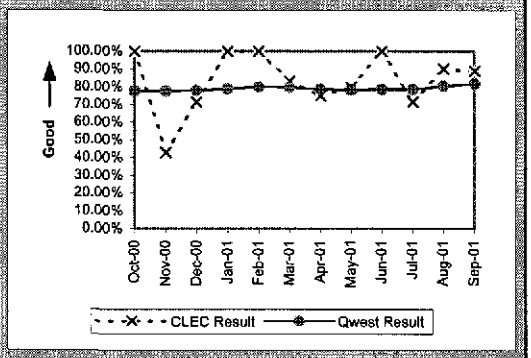
Count of Pending Orders Delayed for Facilities Reasons UDIT DS1 (OP-15B)	
Date	CLEC Order Count
Oct-00	13
Nov-00	15
Dec-00	13
Jan-01	12
Feb-01	11
Mar-01	10
Apr-01	18
May-01	11
Jun-01	11
Jul-01	0
Aug-01	0
Sep-01	0



Checklist #5 - Unbundled Transport (UDIT) DS1 Level Repair

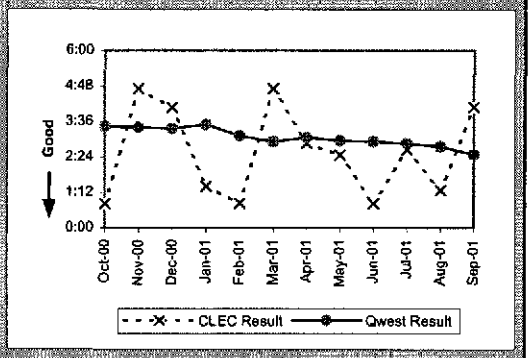
All Troubles Cleared within 4 hours (Percent) (MR-5)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Oct-00	2	2	100.00%	3958	5089	77.78%	-0.76	-1.46
Nov-00	3	7	42.86%	3478	4491	77.44%	8.08	3.91
Dec-00	5	7	71.43%	3327	4271	77.90%	-0.02	-1.01
Jan-01	4	4	100.00%	3603	4566	78.91%	-1.03	-1.63
Feb-01	5	5	100.00%	3409	4265	79.93%	-1.12	-1.68
Mar-01	10	12	83.33%	4104	5142	79.81%	-0.3	-1.18
Apr-01	12	16	75.00%	3853	4900	78.63%	0.38	-0.77
May-01	8	10	80.00%	4156	5312	78.24%	-0.13	-1.08
Jun-01	5	5	100.00%	4211	5355	78.64%	-1.16	-1.71
Jul-01	5	7	71.43%	3996	5089	78.52%	0.47	-0.71
Aug-01	9	10	90.00%	4194	5227	80.24%	-0.77	-1.47
Sep-01	8	9	88.89%	3583	4381	81.79%	-0.55	-1.34



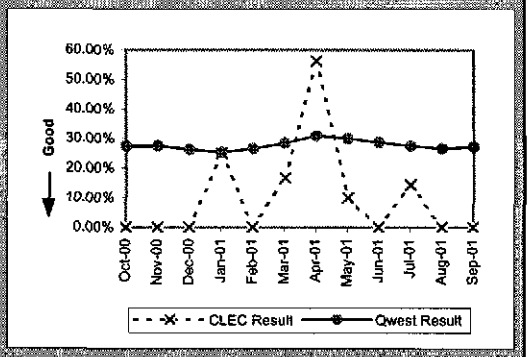
Mean Time to Restore (Hours:Minutes) (MR-6)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Oct-00	1:38	2	0:49	17435:12	5089	3:26	-0.41	-1.25
Nov-00	32:57	7	4:42	15245:53	4491	3:24	0.37	-0.78
Dec-00	28:26	7	4:04	14353:41	4271	3:22	0.28	-0.83
Jan-01	5:39	4	1:25	15972:32	4566	3:30	-0.45	-1.27
Feb-01	4:11	5	0:50	13292:23	4265	3:07	-0.66	-1.4
Mar-01	56:25	12	4:42	15006:32	5142	2:55	2.33	0.41
Apr-01	45:54	16	2:52	15016:10	4900	3:04	-0.14	-1.08
May-01	24:36	10	2:28	15662:19	5312	2:57	-0.33	-1.2
Jun-01	4:05	5	0:49	15616:40	5355	2:55	-0.93	-1.57
Jul-01	18:26	7	2:38	14516:42	5089	2:51	-0.11	-1.07
Aug-01	12:45	10	1:16	14357:16	5227	2:45	-0.5	-1.3
Sep-01	36:44	9	4:05	10843:50	4381	2:29	2.33	0.41



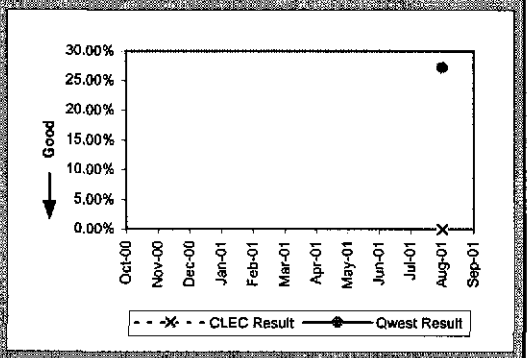
Repair Repeat Report Rate (Percent) (MR-7)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Oct-00	0	2	0.00%	1394	5089	27.39%	-0.87	-1.53
Nov-00	0	7	0.00%	1237	4491	27.54%	-1.63	-1.99
Dec-00	0	7	0.00%	1120	4271	26.22%	-1.58	-1.96
Jan-01	1	4	25.00%	1156	4566	25.32%	-0.01	-1.01
Feb-01	0	5	0.00%	1132	4265	26.54%	-1.34	-1.82
Mar-01	2	12	16.67%	1461	5142	28.41%	-0.9	-1.55
Apr-01	9	16	56.25%	1515	4900	30.92%	2.06	0.25
May-01	1	10	10.00%	1592	5312	29.97%	-1.38	-1.84
Jun-01	0	5	0.00%	1534	5355	28.65%	-1.42	-1.86
Jul-01	1	7	14.29%	1402	5089	27.55%	-0.78	-1.48
Aug-01	0	10	0.00%	1387	5227	26.54%	-1.9	-2.15
Sep-01	0	9	0.00%	1192	4381	27.21%	-1.83	-2.11



Repair Repeat Report Rate (Percent) (MR-7*)-- Interval Zone One

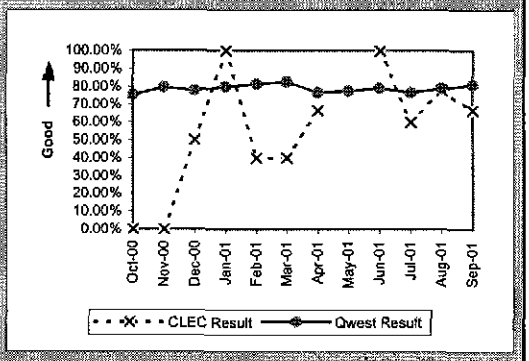
Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Oct-00								
Nov-00								
Dec-00								
Jan-01								
Feb-01								
Mar-01								
Apr-01								
May-01								
Jun-01								
Jul-01								
Aug-01	0	3	0.00%	936	3436	27.24%	-1.06	-1.64
Sep-01								



Checklist #5 - Unbundled Transport (UDIT) DS1 Level Repair

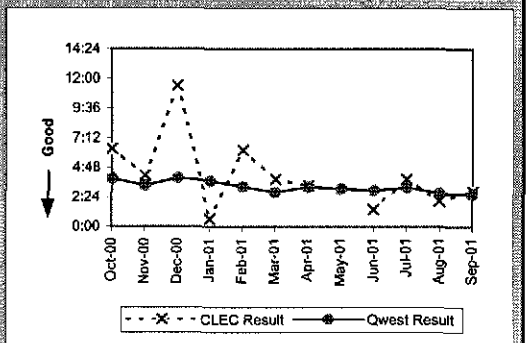
All Troubles Cleared within 4 hours (Percent) (MR-5)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Oct-00	0	1	0.00%	1628	2165	75.20%	3.72	1.26
Nov-00	0	4	0.00%	1523	1912	79.65%	8.21	3.99
Dec-00	2	4	50.00%	1441	1852	77.81%	5.8	2.53
Jan-01	1	1	100.00%	1581	1978	79.93%	-0.5	-1.3
Feb-01	2	5	40.00%	1598	1967	81.24%	1.94	0.18
Mar-01	2	5	40.00%	1915	2315	82.72%	2.04	0.24
Apr-01	4	6	66.67%	1909	2488	76.73%	0.57	-0.65
May-01				1873	2416	77.52%		
Jun-01	6	6	100.00%	2036	2574	79.10%	-1.28	-1.76
Jul-01	3	5	60.00%	2142	2792	76.72%	0.81	-0.51
Aug-01	14	18	77.78%	2289	2899	78.96%	0.16	-0.9
Sep-01	2	3	66.67%	1678	2072	80.98%	0.57	-0.65



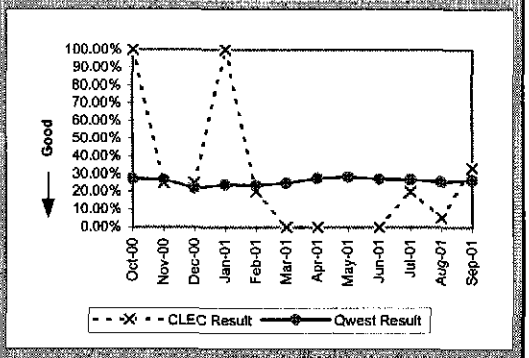
Mean Time to Restore (Hours:Minutes) (MR-6)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Oct-00	6:20	1	6:20	8435:13	2165	3:54	0.11	-0.93
Nov-00	16:38	4	4:09	6368:03	1912	3:20	0.2	-0.88
Dec-00	45:42	4	11:26	7309:10	1852	3:57	1.57	-0.04
Jan-01	0:38	1	0:38	7355:57	1978	3:43	-0.25	-1.15
Feb-01	31:09	5	6:14	6360:09	1967	3:14	2.41	0.48
Mar-01	19:18	5	3:52	6437:04	2315	2:47	2.23	0.35
Apr-01	20:05	6	3:21	8036:37	2488	3:14	2.29	0.39
May-01				7406:09	2416	3:04		
Jun-01	8:25	6	1:24	7548:39	2574	2:56	-0.76	-1.46
Jul-01	19:16	5	3:51	8902:45	2792	3:11	2.41	0.46
Aug-01	37:25	18	2:05	7866:07	2899	2:43	-0.68	-1.41
Sep-01	8:42	3	2:54	5434:04	2072	2:37	2.2	0.34



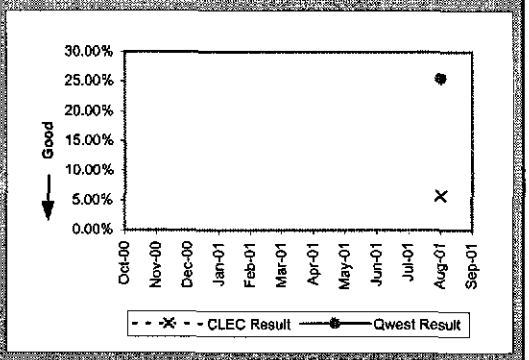
Repair Repeat Report Rate (Percent) (MR-7)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Oct-00	1	1	100.00%	591	2165	27.30%	1.15	-0.3
Nov-00	1	4	25.00%	508	1912	26.57%	-0.07	-1.04
Dec-00	1	4	25.00%	408	1852	22.03%	0.19	-0.89
Jan-01	1	1	100.00%	474	1978	23.96%	1.18	-0.28
Feb-01	1	5	20.00%	464	1967	23.59%	-0.19	-1.11
Mar-01	0	5	0.00%	575	2315	24.84%	-1.28	-1.78
Apr-01	0	6	0.00%	683	2488	27.45%	-1.5	-1.91
May-01				684	2416	28.31%		
Jun-01	0	6	0.00%	700	2574	27.20%	-1.5	-1.91
Jul-01	1	5	20.00%	749	2792	26.83%	-0.34	-1.21
Aug-01	1	18	5.56%	743	2899	25.63%	-1.94	-2.18
Sep-01	1	3	33.33%	551	2072	26.59%	0.27	-0.83



Repair Repeat Report Rate (Percent) (MR-7*)-- Interval Zone Two

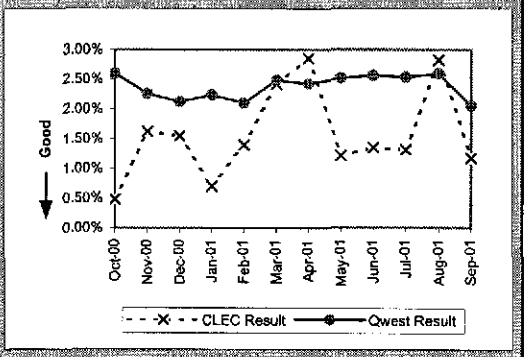
Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Oct-00								
Nov-00								
Dec-00								
Jan-01								
Feb-01								
Mar-01								
Apr-01								
May-01								
Jun-01								
Jul-01								
Aug-01	1	17	5.88%	480	1881	25.52%	-1.85	-2.12
Sep-01								



Checklist #5 - Unbundled Transport (UDIT) DS1 Level Repair

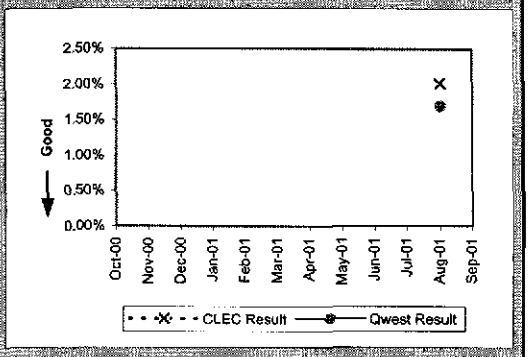
Trouble Rate (Percent) (MR-8)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Oct-00	3	629	0.48%	7254	278875	2.60%	-3.34	-3.03
Nov-00	11	679	1.62%	6403	283758	2.26%	-1.12	-1.68
Dec-00	11	712	1.54%	6123	288121	2.13%	-1.07	-1.65
Jan-01	5	712	0.70%	6544	292643	2.24%	-2.76	-2.68
Feb-01	10	716	1.40%	6232	296565	2.10%	-1.31	-1.8
Mar-01	17	701	2.43%	7457	300105	2.48%	-0.1	-1.06
Apr-01	22	770	2.86%	7388	304350	2.43%	0.77	-0.53
May-01	10	822	1.22%	7728	306456	2.52%	-2.38	-2.45
Jun-01	11	814	1.35%	7929	309092	2.57%	-2.19	-2.33
Jul-01	12	913	1.31%	7881	310596	2.54%	-2.35	-2.43
Aug-01	28	991	2.83%	8126	312886	2.60%	0.45	-0.73
Sep-01	12	1023	1.17%	6453	314860	2.05%	-1.98	-2.2



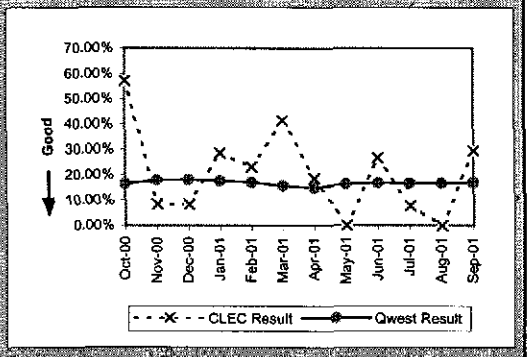
Trouble Rate (Percent) (MR-8*)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Oct-00								
Nov-00								
Dec-00								
Jan-01								
Feb-01								
Mar-01								
Apr-01								
May-01								
Jun-01								
Jul-01								
Aug-01	20	991	2.02%	5317	312886	1.70%	0.78	-0.53
Sep-01								



Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10)-- Interval Zone One and Two

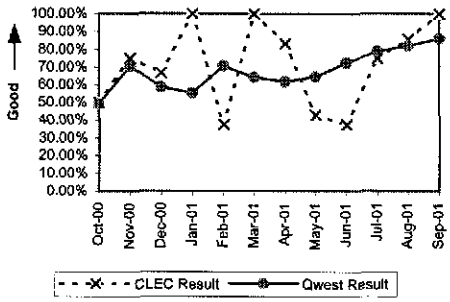
Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Oct-00	4	7	57.14%	1436	8690	16.52%	2.37	0.44
Nov-00	1	12	8.33%	1398	7799	17.90%	-0.86	-1.53
Dec-00	1	12	8.33%	1345	7468	18.01%	-0.87	-1.53
Jan-01	2	7	28.57%	1402	7946	17.64%	0.73	-0.56
Feb-01	3	13	23.08%	1287	7519	17.12%	0.58	-0.64
Mar-01	12	29	41.38%	1378	8835	15.60%	3.31	1.02
Apr-01	5	27	18.52%	1289	8677	14.86%	0.56	-0.66
May-01	0	10	0.00%	1529	9257	16.52%	-1.41	-1.85
Jun-01	4	15	26.67%	1604	9533	16.83%	0.98	-0.41
Jul-01	1	13	7.69%	1561	9442	16.53%	-0.86	-1.52
Aug-01	0	28	0.00%	1635	9761	16.75%	-2.37	-2.44
Sep-01	5	17	29.41%	1319	7772	16.97%	1.28	-0.22



Checklist #5 - Unbundled Transport (UDIT) Above DS1 Level Installation

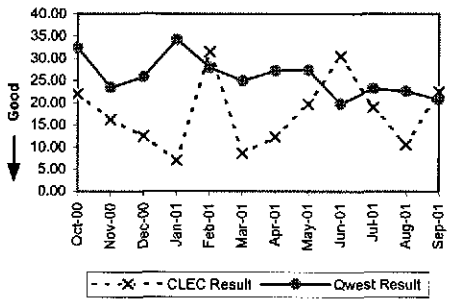
Installation Commitments Met (Percent) (OP-3)-- Interval Zone One

Date	CLEC Num	CLEC Denor	CLEC Result	Qwest Num	Qwest Denor	Qwest Resul	Mod Z Scr	Parity Score
Oct-00	6	12	50.00%	92	187	49.20%	-0.05	-1.03
Nov-00	12	16	75.00%	165	234	70.51%	-0.38	-1.23
Dec-00	6	9	66.67%	113	193	58.55%	-0.48	-1.29
Jan-01	4	4	100.00%	90	163	55.21%	-1.78	-2.08
Feb-01	3	8	37.50%	141	200	70.50%	1.85	0.12
Mar-01	13	13	100.00%	127	198	64.14%	-2.61	-2.59
Apr-01	10	12	83.33%	111	180	61.67%	-1.49	-1.91
May-01	3	7	42.86%	98	152	64.47%	1.1	-0.33
Jun-01	3	8	37.50%	139	192	72.40%	1.97	0.2
Jul-01	6	8	75.00%	144	183	78.69%	0.27	-0.84
Aug-01	12	14	85.71%	141	172	81.98%	-0.35	-1.21
Sep-01	4	4	100.00%	217	252	86.11%	-0.8	-1.48



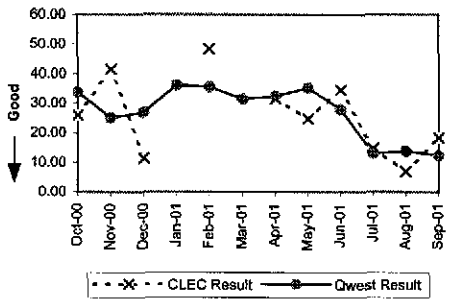
Installation Interval (Average Days) (OP-4)-- Interval Zone One

Date	CLEC Num	CLEC Denor	CLEC Result	Qwest Num	Qwest Denor	Qwest Resul	Mod Z Scr	Parity Score
Oct-00	264	12	22.00	6059	187	32.40	-0.98	-1.59
Nov-00	260	16	16.25	5483	234	23.43	-1.11	-1.68
Dec-00	113	9	12.56	4948	191	25.91	-1.62	-1.98
Jan-01	28	4	7.00	5436	159	34.19	-1.21	-1.74
Feb-01	252	8	31.50	5579	200	27.90	1.4	-0.15
Mar-01	112	13	8.62	4937	198	24.93	-2.02	-2.23
Apr-01	148	12	12.33	4882	179	27.27	-1.54	-1.93
May-01	138	7	19.71	4135	151	27.38	-0.84	-1.39
Jun-01	244	8	30.50	3745	189	19.81	1.73	0.05
Jul-01	436	23	18.96	9668	417	23.18	-0.87	-1.53
Aug-01	307	29	10.59	8376	371	22.58	-3.23	-2.97
Sep-01	361	16	22.56	10787	519	20.78	1.55	-0.05



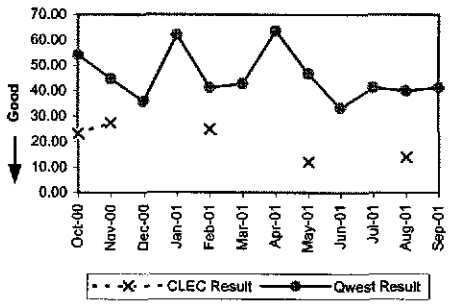
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A)-- Interval Zone One

Date	CLEC Num	CLEC Denor	CLEC Result	Qwest Num	Qwest Denor	Qwest Resul	Mod Z Scr	Parity Score
Oct-00	52	2	26.00	2226	66	33.73	-0.29	-1.18
Nov-00	83	2	41.50	1299	52	24.98	0.85	-0.48
Dec-00	34	3	11.33	1507	56	26.91	-0.89	-1.54
Jan-01				1447	40	36.17		
Feb-01	145	3	48.33	1527	43	35.51	1.09	-0.34
Mar-01				1381	44	31.39		
Apr-01	63	2	31.50	1816	56	32.43	-0.04	-1.02
May-01	74	3	24.67	1091	31	35.19	-0.42	-1.26
Jun-01	173	5	34.60	1062	38	27.95	1.21	-0.27
Jul-01	249	17	14.65	3500	268	13.06	1.3	-0.21
Aug-01	110	16	6.88	3053	223	13.69	-1.45	-1.88
Sep-01	219	12	18.25	3625	294	12.33	1.49	-0.09



Delayed Days for Facility Reasons (Average Days) (OP-6B)-- Interval Zone One

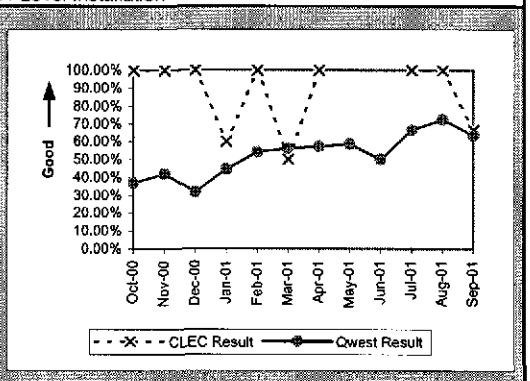
Date	CLEC Num	CLEC Denor	CLEC Result	Qwest Num	Qwest Denor	Qwest Resul	Mod Z Scr	Parity Score
Oct-00	93	4	23.25	1571	29	54.17	-1.56	-1.95
Nov-00	55	2	27.50	761	17	44.76	-0.58	-1.35
Dec-00				859	24	35.79		
Jan-01				2046	33	62.00		
Feb-01	50	2	25.00	658	16	41.12	-0.85	-1.52
Mar-01				1156	27	42.81		
Apr-01				826	13	63.54		
May-01	12	1	12.00	1076	23	46.78	-0.99	-1.6
Jun-01				498	15	33.20		
Jul-01				289	7	41.29		
Aug-01	14	1	14.00	320	8	40.00	-0.84	-1.51
Sep-01				414	10	41.40		



Checklist #5 - Unbundled Transport (UDIT) Above DS1 Level Installation

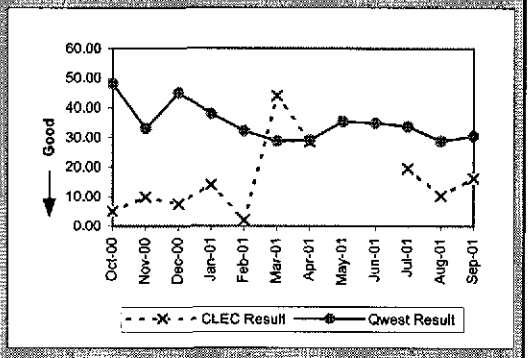
Installation Commitments Met (Percent) (OP-3)-- Interval Zone Two

Date	CLEC Num	CLEC Denor	CLEC Result	Qwest Num	Qwest Denor	Qwest Resul	Mod Z Scr	Parity Score
Oct-00	1	1	100.00%	21	57	36.84%	-1.3	-1.79
Nov-00	2	2	100.00%	18	43	41.86%	-1.63	-1.99
Dec-00	12	12	100.00%	13	41	31.71%	-4.47	-3.72
Jan-01	3	5	60.00%	20	45	44.44%	-0.66	-1.4
Feb-01	1	1	100.00%	33	61	54.10%	-0.91	-1.56
Mar-01	1	2	50.00%	45	80	56.25%	0.11	-0.93
Apr-01	2	2	100.00%	43	75	57.33%	-1.2	-1.73
May-01				34	58	58.62%		
Jun-01				29	58	50.00%		
Jul-01	1	1	100.00%	34	51	66.67%	-0.7	-1.43
Aug-01	7	7	100.00%	50	69	72.46%	-1.55	-1.94
Sep-01	2	3	66.67%	42	66	63.64%	-0.11	-1.06



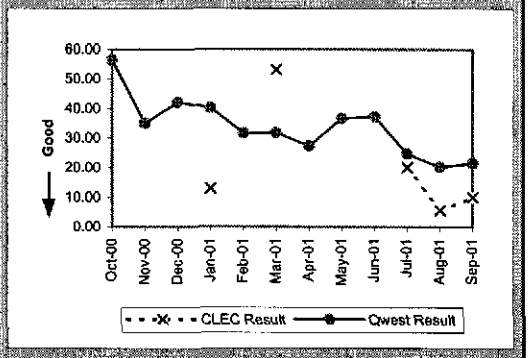
Installation Interval (Average Days) (OP-4)-- Interval Zone Two

Date	CLEC Num	CLEC Denor	CLEC Result	Qwest Num	Qwest Denor	Qwest Resul	Mod Z Scr	Parity Score
Oct-00	5	1	5.00	2696	56	48.14	-0.7	-1.42
Nov-00	20	2	10.00	1387	42	33.02	-0.91	-1.55
Dec-00	90	12	7.50	1846	41	45.02	-2.74	-2.67
Jan-01	70	5	14.00	1710	45	38.00	-1.28	-1.78
Feb-01	2	1	2.00	1962	61	32.16	-0.83	-1.51
Mar-01	88	2	44.00	2302	80	28.78	1.74	0.06
Apr-01	57	2	28.50	2180	75	29.07	-0.02	-1.01
May-01				2053	58	35.40		
Jun-01				2023	58	34.88		
Jul-01	39	2	19.50	5528	164	33.71	-0.65	-1.4
Aug-01	123	12	10.25	4169	145	28.75	-2.14	-2.3
Sep-01	147	9	16.33	4337	142	30.54	-1.15	-1.7



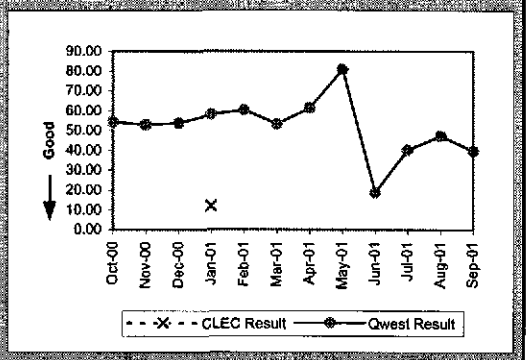
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A)-- Interval Zone Two

Date	CLEC Num	CLEC Denor	CLEC Result	Qwest Num	Qwest Denor	Qwest Resul	Mod Z Scr	Parity Score
Oct-00				1296	23	56.35		
Nov-00				597	17	35.12		
Dec-00				758	18	42.11		
Jan-01	13	1	13.00	725	18	40.28	-0.7	-1.43
Feb-01				507	16	31.69		
Mar-01	53	1	53.00	857	27	31.74	1.7	0.03
Apr-01				517	19	27.21		
May-01				586	16	36.62		
Jun-01				931	25	37.24		
Jul-01	20	1	20.00	3022	123	24.57	-0.15	-1.09
Aug-01	28	5	5.60	1814	90	20.16	-1.04	-1.63
Sep-01	70	7	10.00	2001	93	21.52	-0.76	-1.46



Delayed Days for Facility Reasons (Average Days) (OP-6B)-- Interval Zone Two

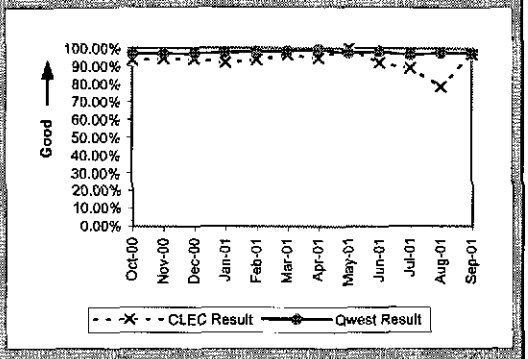
Date	CLEC Num	CLEC Denor	CLEC Result	Qwest Num	Qwest Denor	Qwest Resul	Mod Z Scr	Parity Score
Oct-00				706	13	54.31		
Nov-00				424	8	53.00		
Dec-00				537	10	53.70		
Jan-01	12	1	12.00	407	7	58.14	-0.84	-1.51
Feb-01				724	12	60.33		
Mar-01				426	8	53.25		
Apr-01				798	13	61.38		
May-01				647	8	80.88		
Jun-01				75	4	18.75		
Jul-01				281	7	40.14		
Aug-01				425	9	47.22		
Sep-01				357	9	39.67		



Checklist #5 - Unbundled Transport (UDIT) Above DS1 Level Installation

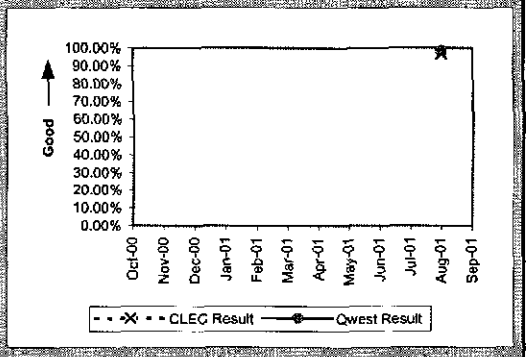
New Service Installation Quality (Percent) (OP-5)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Oct-00	43	46	93.48%	604	623	96.95%	1.32	-0.17
Nov-00	48	51	94.12%	693	715	96.92%	1.12	-0.33
Dec-00	47	50	94.00%	624	645	96.74%	1.05	-0.4
Jan-01	45	49	91.84%	530	543	97.61%	2.53	0.19
Feb-01	29	31	93.55%	525	536	97.95%	1.68	-0.17
Mar-01	26	27	96.30%	619	630	98.25%	0.76	-0.58
Apr-01	34	36	94.44%	627	633	99.05%	2.78	0.13
May-01	27	27	100.00%	524	539	97.22%	-0.86	-1.52
Jun-01	22	24	91.67%	518	529	97.92%	2.1	-0.03
Jul-01	25	28	89.29%	537	556	96.58%	2.07	0.03
Aug-01	26	33	78.79%	539	552	97.64%	6.94	1.49
Sep-01	32	33	96.97%	578	593	97.47%	0.18	-0.86



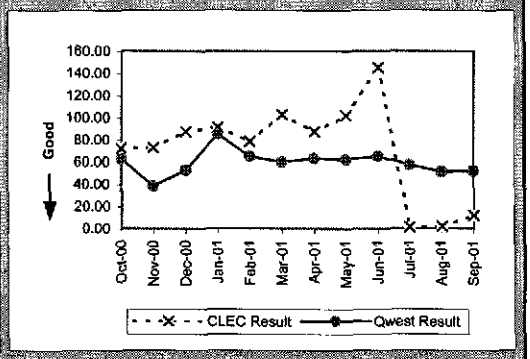
New Service Installation Quality (Percent) (OP-5*)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Oct-00								
Nov-00								
Dec-00								
Jan-01								
Feb-01								
Mar-01								
Apr-01								
May-01								
Jun-01								
Jul-01								
Aug-01	32	33	96.97%	543	552	98.37%	0.62	-0.65
Sep-01								



Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A)

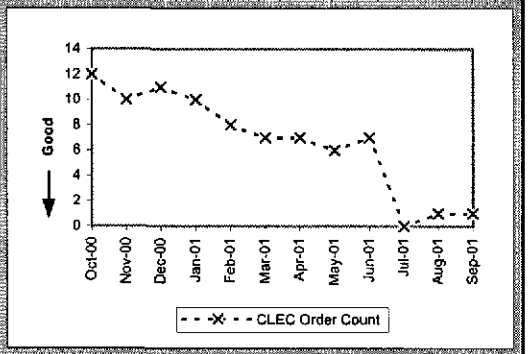
Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Oct-00	1453	20	72.65	251	4	62.75	1.15	-0.3
Nov-00	1464	20	73.20	305	8	38.12	1.3	-0.21
Dec-00	1750	20	87.50	473	9	52.56	1.14	-0.31
Jan-01	1827	20	91.35	36466	429	85.00	1.68	0.02
Feb-01	1334	17	78.47	24080	371	64.91	1.98	0.2
Mar-01	1649	16	103.06	27184	453	60.01	1.85	0.13
Apr-01	1837	21	87.48	26537	419	63.33	1.64	-0.01
May-01	2246	22	102.09	23328	375	62.21	1.49	-0.09
Jun-01	2320	16	145.00	22204	341	65.11	1.7	0.03
Jul-01	2	2	1.00	12242	214	57.21	-1.12	-1.68
Aug-01	2	1	2.00	12453	243	51.25	-0.66	-1.4
Sep-01	24	2	12.00	12709	244	52.09	-0.75	-1.46



Checklist #5 - Unbundled Transport (UDIT) Above DS1 Level Installation

Count of Pending Orders Delayed for Facilities Reasons UDIT Above DS1 Level (OP-15B)

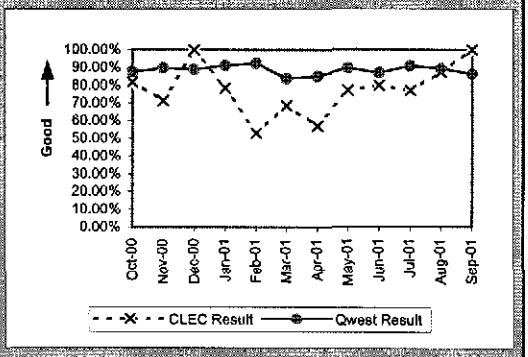
Date	CLEC Order Count
Oct-00	12
Nov-00	10
Dec-00	11
Jan-01	10
Feb-01	8
Mar-01	7
Apr-01	7
May-01	6
Jun-01	7
Jul-01	0
Aug-01	1
Sep-01	1



Checklist #5 - Unbundled Transport (UDIT) Above DS1 Level Repair

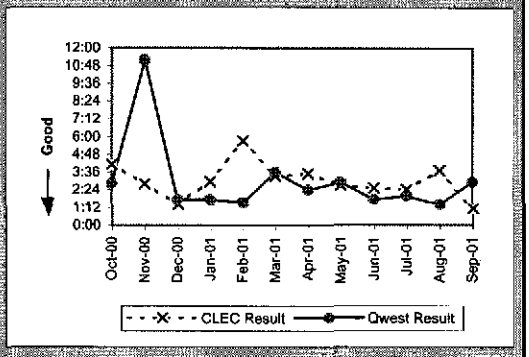
All Troubles Cleared within 4 hours (Percent) (MR-5)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Oct-00	9	11	81.82%	127	145	87.59%	0.52	-0.69
Nov-00	10	14	71.43%	123	137	89.78%	2.9	0.76
Dec-00	5	5	100.00%	97	109	88.99%	-0.77	-1.47
Jan-01	11	14	78.57%	104	114	91.23%	1.34	-0.19
Feb-01	9	17	52.94%	99	107	92.52%	3.75	1.28
Mar-01	13	19	68.42%	110	131	83.97%	1.55	-0.06
Apr-01	4	7	57.14%	80	94	85.11%	1.67	0.01
May-01	10	13	76.92%	113	126	89.68%	1.26	-0.24
Jun-01	12	15	80.00%	106	122	86.89%	0.72	-0.56
Jul-01	10	13	76.92%	90	99	90.91%	1.38	-0.16
Aug-01	14	16	87.50%	101	113	89.38%	0.25	-0.85
Sep-01	8	8	100.00%	133	154	86.36%	-1.1	-1.67



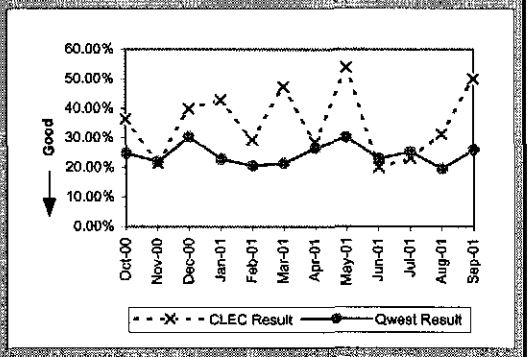
Mean Time to Restore (Hours:Minutes) (MR-6)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Oct-00	45:30	11	4:08	414:23	145	2:51	0.4	-0.76
Nov-00	39:43	14	2:50	1533:21	137	11:12	-0.28	-1.17
Dec-00	7:12	5	1:26	190:38	109	1:45	-0.28	-1.17
Jan-01	41:32	14	2:58	197:44	114	1:44	1.22	-0.26
Feb-01	97:27	17	5:44	163:23	107	1:32	1.96	0.19
Mar-01	63:42	19	3:21	469:36	131	3:35	-0.12	-1.07
Apr-01	24:27	7	3:30	226:47	94	2:25	1.51	-0.08
May-01	36:07	13	2:47	371:24	126	2:57	-0.04	-1.02
Jun-01	38:26	15	2:34	217:15	122	1:47	1.3	-0.21
Jul-01	32:26	13	2:30	199:17	99	2:01	0.93	-0.43
Aug-01	60:07	16	3:45	161:41	113	1:26	1.2	-0.27
Sep-01	9:06	8	1:08	461:47	154	3:00	-0.73	-1.45



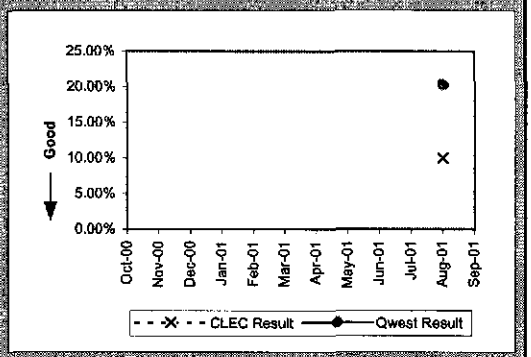
Repair Repeat Report Rate (Percent) (MR-7)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Oct-00	4	11	36.36%	36	145	24.83%	0.87	-0.47
Nov-00	3	14	21.43%	30	137	21.90%	-0.04	-1.02
Dec-00	2	5	40.00%	33	109	30.28%	0.51	-0.69
Jan-01	6	14	42.86%	26	114	22.81%	1.54	-0.06
Feb-01	5	17	29.41%	22	107	20.56%	0.8	-0.51
Mar-01	9	19	47.37%	28	131	21.37%	2.3	0.4
Apr-01	2	7	28.57%	25	94	26.60%	0.12	-0.93
May-01	7	13	53.85%	38	126	30.16%	1.66	0.01
Jun-01	3	15	20.00%	28	122	22.95%	-0.26	-1.16
Jul-01	3	13	23.08%	25	99	25.25%	-0.17	-1.1
Aug-01	5	16	31.25%	22	113	19.47%	1.04	-0.37
Sep-01	4	8	50.00%	40	154	25.97%	1.39	-0.16



Repair Repeat Report Rate (Percent) (MR-7*)-- Interval Zone One

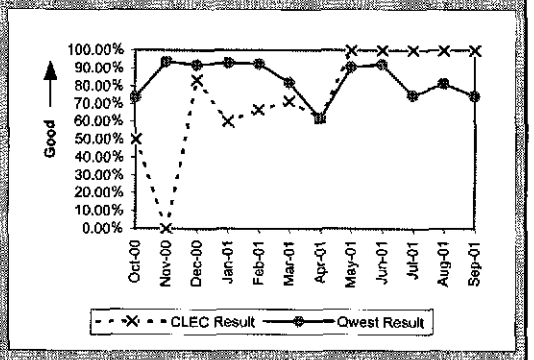
Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Oct-00								
Nov-00								
Dec-00								
Jan-01								
Feb-01								
Mar-01								
Apr-01								
May-01								
Jun-01								
Jul-01								
Aug-01	1	10	10.00%	14	69	20.29%	-0.76	-1.46
Sep-01								



Checklist #5 - Unbundled Transport (UDIT) Above DS1 Level Repair

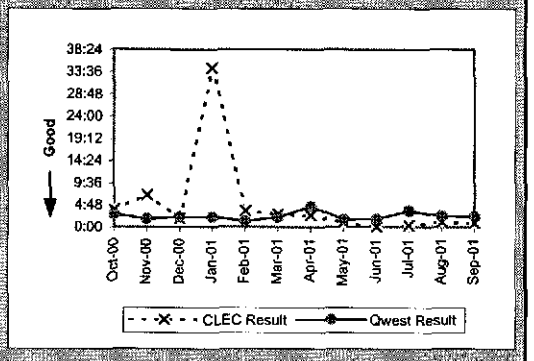
All Troubles Cleared within 4 hours (Percent) (MR-5)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Oct-00	1	2	50.00%	14	19	73.68%	0.41	-0.75
Nov-00	0	1	0.00%	30	32	93.75%	3.72	1.26
Dec-00	5	6	83.33%	34	37	91.89%	0.66	-0.6
Jan-01	3	5	60.00%	26	28	92.86%	1.68	0.02
Feb-01	4	6	66.67%	36	39	92.31%	1.54	-0.07
Mar-01	5	7	71.43%	38	44	81.82%	0.6	-0.64
Apr-01	5	8	62.50%	21	34	61.76%	-0.04	-1.02
May-01	3	3	100.00%	29	32	90.63%	-0.53	-1.32
Jun-01	1	1	100.00%	35	38	92.11%	-0.29	-1.18
Jul-01	1	1	100.00%	38	51	74.51%	-0.58	-1.35
Aug-01	8	8	100.00%	35	43	81.40%	-1.24	-1.75
Sep-01	1	1	100.00%	29	39	74.36%	-0.58	-1.35



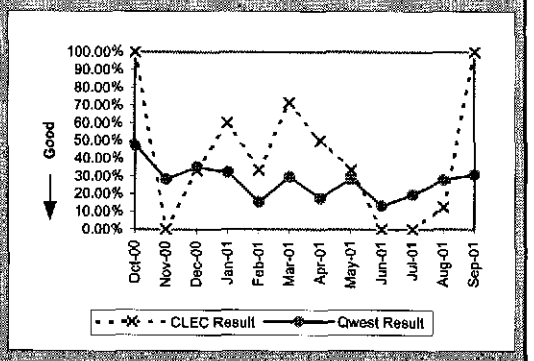
Mean Time to Restore (Hours:Minutes) (MR-6)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Oct-00	7:25	2	3:42	52:48	19	2:47	0.34	-0.79
Nov-00	7:00	1	7:00	54:51	32	1:43	1.83	0.11
Dec-00	10:42	6	1:47	82:06	37	2:13	-0.27	-1.17
Jan-01	172:01	5	34:24	59:16	28	2:07	2.07	0.26
Feb-01	20:58	6	3:30	50:17	39	1:17	1.07	-0.35
Mar-01	19:19	7	2:46	94:32	44	2:09	1.01	-0.39
Apr-01	20:28	8	2:33	151:37	34	4:28	-0.85	-1.52
May-01	2:45	3	0:55	50:50	32	1:35	-0.65	-1.4
Jun-01	0:01	1	0:01	66:23	38	1:45	-0.88	-1.54
Jul-01	0:24	1	0:24	180:02	51	3:32	-0.69	-1.42
Aug-01	8:16	8	1:02	102:00	43	2:22	-1.98	-2.2
Sep-01	0:50	1	0:50	87:29	39	2:15	-0.77	-1.47



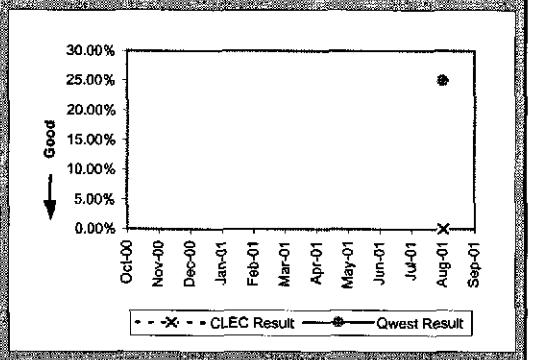
Repair Repeat Report Rate (Percent) (MR-7)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Oct-00	2	2	100.00%	9	19	47.37%	1.48	-0.1
Nov-00	0	1	0.00%	9	32	28.13%	-0.62	-1.37
Dec-00	2	6	33.33%	13	37	35.14%	-0.09	-1.05
Jan-01	3	5	60.00%	9	28	32.14%	1.09	-0.34
Feb-01	2	6	33.33%	6	39	15.38%	0.96	-0.42
Mar-01	5	7	71.43%	13	44	29.55%	2.03	0.23
Apr-01	4	8	50.00%	6	34	17.65%	1.76	0.07
May-01	1	3	33.33%	9	32	28.13%	0.14	-0.92
Jun-01	0	1	0.00%	5	38	13.16%	-0.38	-1.23
Jul-01	0	1	0.00%	10	51	19.61%	-0.49	-1.3
Aug-01	1	8	12.50%	12	43	27.91%	-0.89	-1.54
Sep-01	1	1	100.00%	12	39	30.77%	1.01	-0.39



Repair Repeat Report Rate (Percent) (MR-7*)-- Interval Zone Two

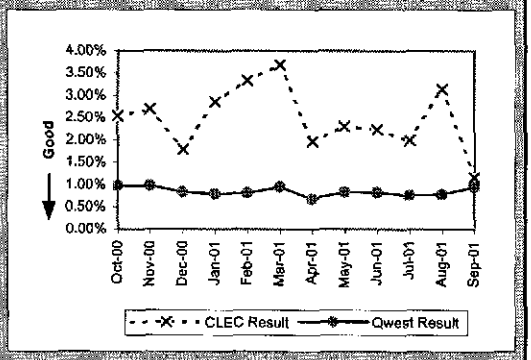
Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Oct-00								
Nov-00								
Dec-00								
Jan-01								
Feb-01								
Mar-01								
Apr-01								
May-01								
Jun-01								
Jul-01								
Aug-01	0	5	0.00%	9	36	25.00%	-1.21	-1.74
Sep-01								



Checklist #5 - Unbundled Transport (UDIT) Above DS1 Level Repair

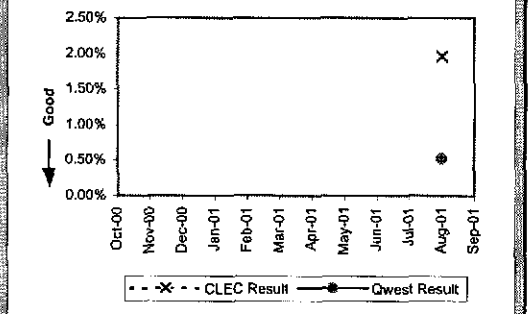
Trouble Rate (Percent) (MR-8)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Oct-00	13	512	2.54%	164	16791	0.98%	3.54	1.15
Nov-00	15	557	2.69%	169	17272	0.98%	4.05	1.46
Dec-00	11	617	1.78%	146	17580	0.83%	2.56	0.56
Jan-01	19	665	2.86%	142	17884	0.79%	5.89	2.58
Feb-01	23	690	3.33%	146	18148	0.80%	7.3	3.44
Mar-01	26	705	3.69%	175	18420	0.95%	7.35	3.47
Apr-01	15	763	1.97%	128	18724	0.68%	4.21	1.56
May-01	16	695	2.30%	158	18987	0.83%	4.19	1.55
Jun-01	16	716	2.23%	160	19342	0.83%	4.08	1.48
Jul-01	14	702	1.99%	150	19686	0.76%	3.69	1.24
Aug-01	24	764	3.14%	156	20036	0.78%	7.29	3.43
Sep-01	9	772	1.17%	193	20400	0.95%	0.62	-0.62



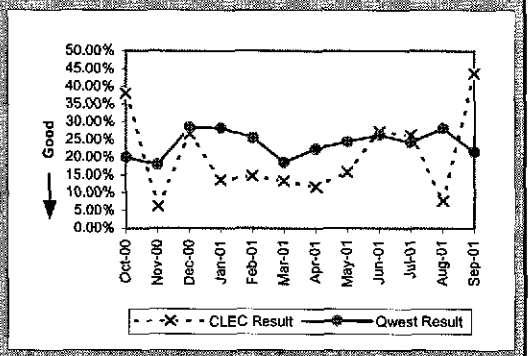
Trouble Rate (Percent) (MR-8*)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Oct-00								
Nov-00								
Dec-00								
Jan-01								
Feb-01								
Mar-01								
Apr-01								
May-01								
Jun-01								
Jul-01								
Aug-01	15	764	1.96%	105	20036	0.52%	5.41	2.29
Sep-01								



Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10)-- Interval Zone One and Two

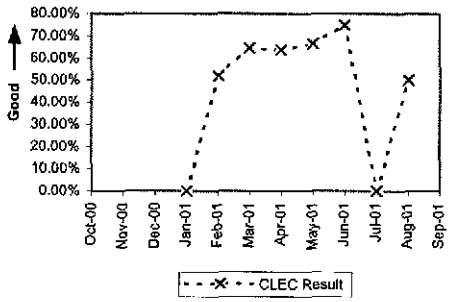
Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Oct-00	8	21	38.10%	41	205	20.00%	1.81	0.1
Nov-00	1	16	6.25%	37	206	17.96%	-1.18	-1.71
Dec-00	4	15	26.67%	58	204	28.43%	-0.15	-1.09
Jan-01	3	22	13.64%	56	198	28.28%	-1.45	-1.88
Feb-01	4	27	14.81%	50	196	25.51%	-1.2	-1.73
Mar-01	4	30	13.33%	40	215	18.60%	-0.7	-1.42
Apr-01	2	17	11.76%	37	165	22.42%	-1	-1.61
May-01	3	19	15.79%	51	209	24.40%	-0.84	-1.51
Jun-01	6	22	27.27%	57	217	26.27%	0.12	-0.93
Jul-01	5	19	26.32%	48	198	24.24%	0.22	-0.87
Aug-01	2	26	7.69%	61	217	28.11%	-2.19	-2.33
Sep-01	7	16	43.75%	53	246	21.54%	1.91	0.16



Checklist #5 - Dark Fiber - IOF Installation

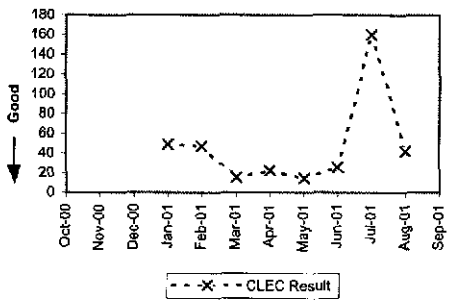
Installation Commitments Met (Percent) (OP-3)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Oct-00				
Nov-00				
Dec-00				
Jan-01	0	9	0.00%	
Feb-01	13	25	52.00%	49.96%
Mar-01	11	17	64.71%	47.79%
Apr-01	7	11	63.64%	48.10%
May-01	2	3	66.67%	47.14%
Jun-01	6	8	75.00%	43.30%
Jul-01	0	4	0.00%	0.00%
Aug-01	2	4	50.00%	50.00%
Sep-01				



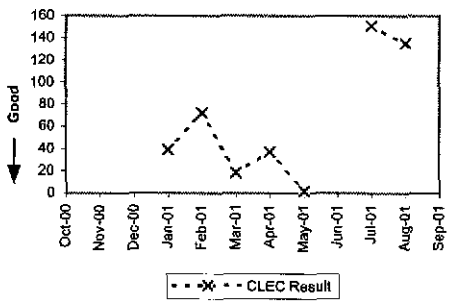
Installation Interval (Average Days) (OP-4)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Oct-00				
Nov-00				
Dec-00				
Jan-01	442	9	49.11	
Feb-01	1181	25	47.24	38.68
Mar-01	257	17	15.12	11.81
Apr-01	242	11	22.00	23.82
May-01	44	3	14.67	8.14
Jun-01	204	8	25.50	45.47
Jul-01	640	4	160.00	0.00
Aug-01	168	4	42.00	68.77
Sep-01				



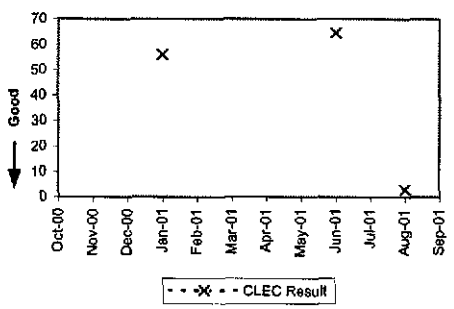
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Oct-00				
Nov-00				
Dec-00				
Jan-01	313	8	39.12	
Feb-01	868	12	72.33	33.69
Mar-01	110	6	18.33	4.63
Apr-01	148	4	37.00	19.80
May-01	2	1	2.00	
Jun-01				
Jul-01	604	4	151.00	0.00
Aug-01	135	1	135.00	
Sep-01				



Delayed Days for Facility Reasons (Average Days) (OP-6B)-- Interval Zone One

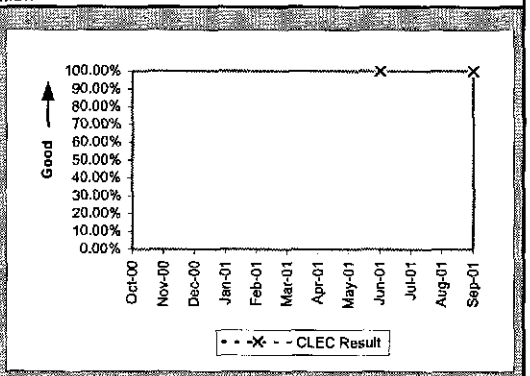
Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Oct-00				
Nov-00				
Dec-00				
Jan-01	56	1	56.00	
Feb-01				
Mar-01				
Apr-01				
May-01				
Jun-01	129	2	64.50	86.97
Jul-01				
Aug-01	3	1	3.00	
Sep-01				



Checklist #5 - Dark Fiber - IOF Installation

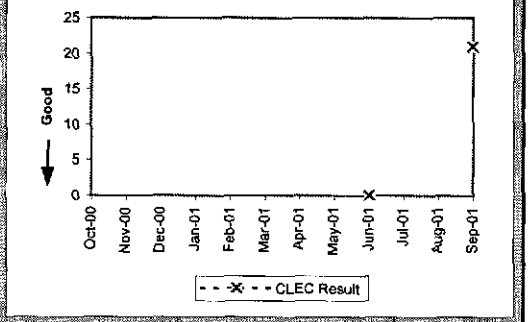
Installation Commitments Met (Percent) (OP-3)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Oct-00				
Nov-00				
Dec-00				
Jan-01				
Feb-01				
Mar-01				
Apr-01				
May-01				
Jun-01	1	1	100.00%	0.00%
Jul-01				
Aug-01				
Sep-01	2	2	100.00%	0.00%



Installation Interval (Average Days) (OP-4)– Interval Zone Two

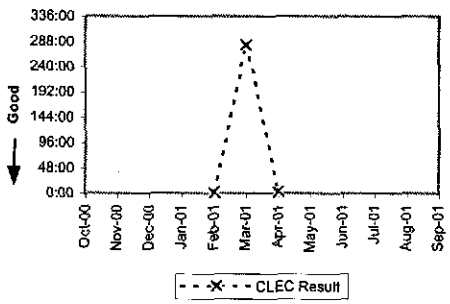
Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Oct-00				
Nov-00				
Dec-00				
Jan-01				
Feb-01				
Mar-01				
Apr-01				
May-01				
Jun-01	0	1	0.00	
Jul-01				
Aug-01				
Sep-01	42	2	21.00	0.00



Checklist #5 - Dark Fiber - IOF Repair

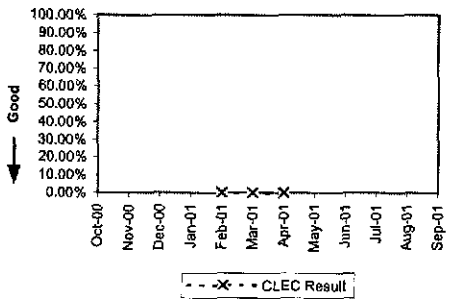
Mean Time to Restore (Hours:Minutes) (MR-6)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Oct-00				
Nov-00				
Dec-00				
Jan-01				
Feb-01	1:28	1	1:28	
Mar-01	2249:28	8	281:11	498:18
Apr-01	6:52	2	3:26	1:18
May-01				
Jun-01				
Jul-01				
Aug-01				
Sep-01				



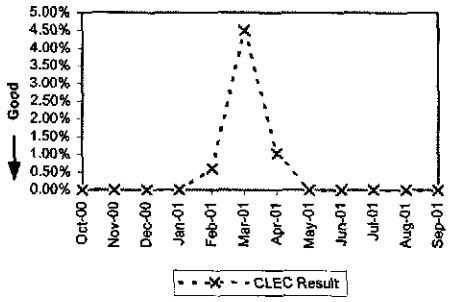
Repair Repeat Report Rate (Percent) (MR-7)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Oct-00				
Nov-00				
Dec-00				
Jan-01				
Feb-01	0	1	0.00%	0.00%
Mar-01	0	8	0.00%	0.00%
Apr-01	0	2	0.00%	0.00%
May-01				
Jun-01				
Jul-01				
Aug-01				
Sep-01				



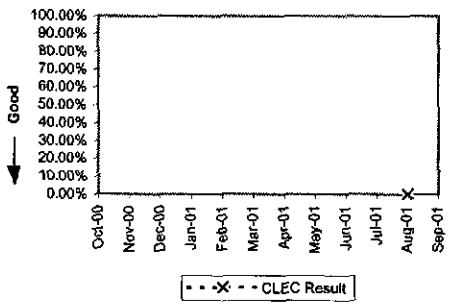
Trouble Rate (Percent) (MR-8)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Oct-00	0	67	0.00%	0.00%
Nov-00	0	113	0.00%	0.00%
Dec-00	0	134	0.00%	0.00%
Jan-01	0	142	0.00%	0.00%
Feb-01	1	166	0.60%	7.74%
Mar-01	8	178	4.49%	20.72%
Apr-01	2	195	1.03%	10.08%
May-01	0	201	0.00%	0.00%
Jun-01	0	209	0.00%	0.00%
Jul-01	0	213	0.00%	0.00%
Aug-01	0	202	0.00%	0.00%
Sep-01	0	184	0.00%	0.00%



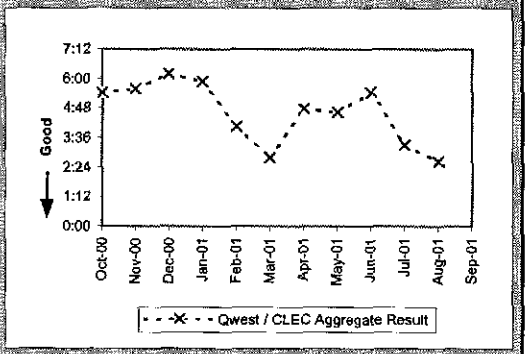
Trouble Rate (Percent) (MR-8*)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Oct-00				
Nov-00				
Dec-00				
Jan-01				
Feb-01				
Mar-01				
Apr-01				
May-01				
Jun-01				
Jul-01				
Aug-01	0	202	0.00%	0.00%
Sep-01				



Checklist #7 - E911

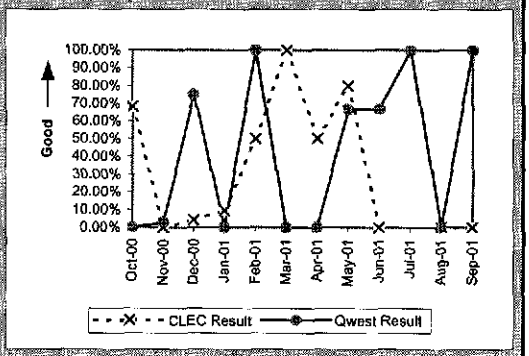
Time to Update Databases (Hours:Minutes) (DB-1 A)	
Date	Qwest / CLEC Aggregate Result
Oct-00	5:26
Nov-00	5:36
Dec-00	6:12
Jan-01	5:53
Feb-01	4:03
Mar-01	2:47
Apr-01	4:47
May-01	4:38
Jun-01	5:27
Jul-01	3:19
Aug-01	2:38
Sep-01	



Checklist #7 - E911/911 Trunk Installation

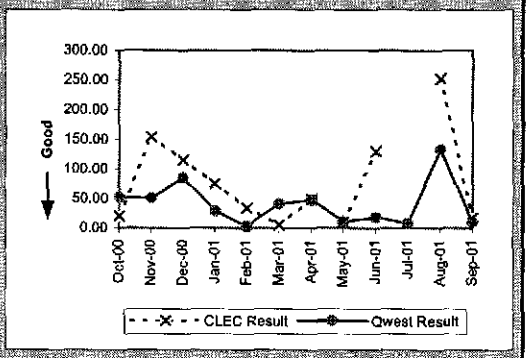
Installation Commitments Met (Percent) (OP-3)-- Interval Zone One

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	15	22	68.18%	46.58%	0	3	0.00%	N/A	
Nov-00	0	19	0.00%	0.00%	1	37	2.70%	0.96	-0.42
Dec-00	1	24	4.17%	19.98%	9	12	75.00%	5.35	2.25
Jan-01	2	21	9.52%	29.35%	0	2	0.00%	N/A	
Feb-01	2	4	50.00%	50.00%	1	1	100.00%	N/A	-0.71
Mar-01	1	1	100.00%	0.00%	0	1	0.00%	N/A	
Apr-01	1	2	50.00%	50.00%	0	2	0.00%	N/A	
May-01	4	5	80.00%	40.00%	2	3	66.67%	-0.39	-1.24
Jun-01	0	8	0.00%	0.00%	2	3	66.67%	2.03	0.23
Jul-01					2	2	100.00%		
Aug-01	0	2	0.00%	0.00%	0	6	0.00%	N/A	N/A
Sep-01	0	6	0.00%	0.00%	4	4	100.00%	N/A	0.85



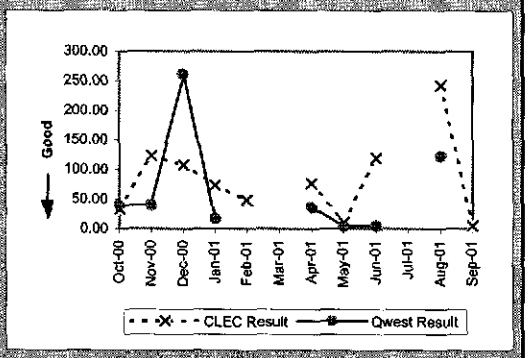
Installation Interval (Average Days) (OP-4)-- Interval Zone One

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	457	22	20.77	30.66	155	3	51.67	-3.11	-2.89
Nov-00	2925	19	153.95	153.15	1882	37	50.86	1.7	0.03
Dec-00	2765	24	115.21	108.68	1020	12	85.00	0.51	-0.69
Jan-01	1579	21	75.19	46.48	58	2	29.00		
Feb-01	136	4	34.00	46.73	3	1	3.00		
Mar-01	5	1	5.00		41	1	41.00		
Apr-01	98	2	49.00	56.57	96	2	48.00		
May-01	53	5	10.60	5.41	32	3	10.67	-0.08	-1.05
Jun-01	1037	8	129.62	18.78	54	3	18.00	3.72	1.26
Jul-01					16	2	8.00		
Aug-01	504	2	252.00	227.69	800	6	133.33	3.72	1.26
Sep-01	102	6	17.00	0.00	46	4	11.50	3.72	1.26



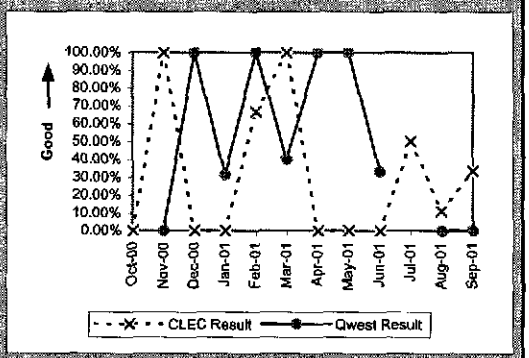
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A)-- Interval Zone One

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	233	7	33.29	33.41	119	3	39.67	-0.64	-1.39
Nov-00	2338	19	123.05	123.87	1445	36	40.14	1.59	-0.03
Dec-00	2472	23	107.48	107.62	783	3	261.00	-1.3	-1.79
Jan-01	1386	19	72.95	44.92	34	2	17.00		
Feb-01	97	2	48.50	64.35					
Mar-01									
Apr-01	77	1	77.00		72	2	36.00		
May-01	11	1	11.00		4	1	4.00		
Jun-01	957	8	119.62	18.78	5	1	5.00		
Jul-01									
Aug-01	485	2	242.50	228.40	734	6	122.33	3.72	1.26
Sep-01	30	6	5.00	0.00					



Installation Commitments Met (Percent) (OP-3)-- Interval Zone Two

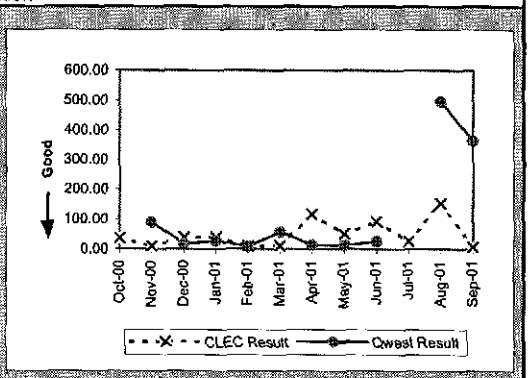
Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	0	8	0.00%	0.00%					
Nov-00	1	1	100.00%	0.00%	0	7	0.00%	N/A	
Dec-00	0	2	0.00%	0.00%	3	3	100.00%	N/A	0.21
Jan-01	0	6	0.00%	0.00%	5	16	31.25%	1.49	-0.09
Feb-01	4	6	66.67%	47.14%	2	2	100.00%	N/A	-0.62
Mar-01	1	1	100.00%	0.00%	2	5	40.00%	-1.12	-1.68
Apr-01	0	1	0.00%	0.00%	1	1	100.00%	N/A	-0.59
May-01	0	2	0.00%	0.00%	4	4	100.00%	N/A	0.23
Jun-01	0	10	0.00%	0.00%	1	3	33.33%	1.25	-0.24
Jul-01	1	2	50.00%	50.00%					
Aug-01	1	9	11.11%	31.43%	0	2	0.00%	N/A	
Sep-01	1	3	33.33%	47.14%	0	4	0.00%	N/A	



Checklist #7 - E911/911 Trunk Installation

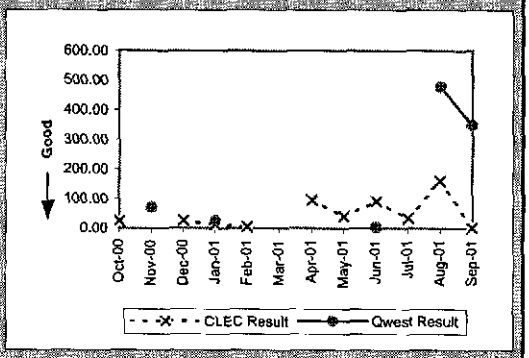
Installation Interval (Average Days) (OP-4)-- Interval Zone Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	287	8	35.88	40.50					
Nov-00	9	1	9.00		626	7	89.43	-0.51	-1.31
Dec-00	77	2	38.50	0.71	51	3	17.00	1.81	0.1
Jan-01	236	6	39.33	11.60	430	16	26.88	3.72	1.26
Feb-01	59	6	9.83	4.58	16	2	8.00		
Mar-01	11	1	11.00		285	5	57.00	-1.38	-1.84
Apr-01	116	1	116.00		12	1	12.00		
May-01	102	2	51.00	42.43	51	4	12.75	3.72	1.26
Jun-01	928	10	92.80	40.50	76	3	25.33	3.72	1.26
Jul-01	51	2	25.50	21.92					
Aug-01	1385	9	153.89	54.33	990	2	495.00	-0.67	-1.41
Sep-01	20	3	6.67	0.58	1456	4	364.00		



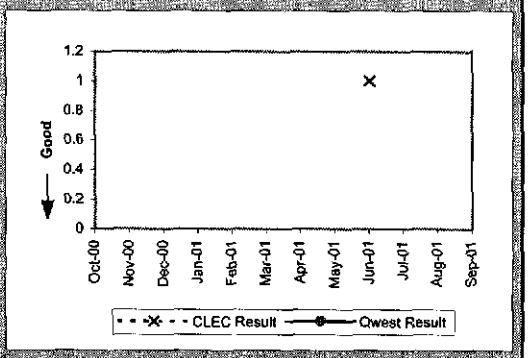
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A)-- Interval Zone Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	192	8	24.00	41.62					
Nov-00					494	7	70.57		
Dec-00	52	2	26.00	2.83					
Jan-01	76	6	12.67	3.83	284	11	25.82	-1.65	-2
Feb-01	11	2	5.50	2.12					
Mar-01									
Apr-01	96	1	96.00						
May-01	81	2	40.50	41.72					
Jun-01	819	9	91.00	33.00	6	2	3.00	-3.72	-3.26
Jul-01	34	1	34.00						
Aug-01	1288	8	161.00	0.00	959	2	479.50	-0.62	-1.38
Sep-01	2	2	1.00	0.00	1400	4	350.00		



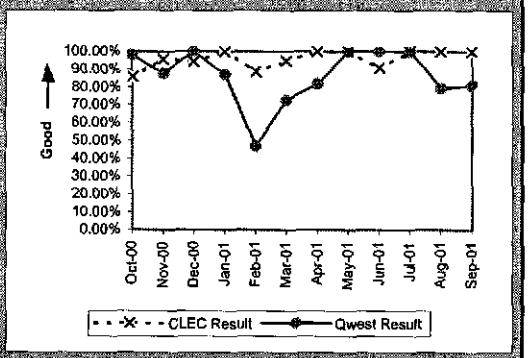
Delayed Days for Facility Reasons (Average Days) (OP-6B)-- Interval Zone Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00									
Nov-00									
Dec-00									
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01	1	1	1.00						
Jul-01									
Aug-01									
Sep-01									



New Service Installation Quality (Percent) (OP-5)-- Interval Zone One and Two

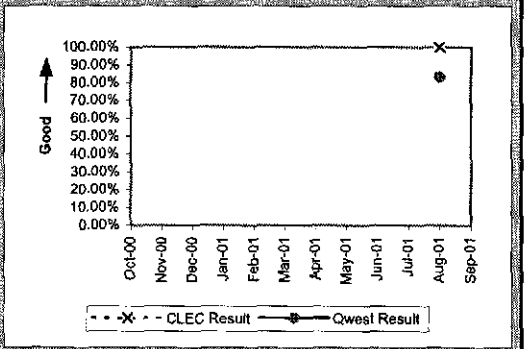
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	30	35	85.71%	34.99%	52	53	98.11%	4.18	0.45
Nov-00	44	46	95.65%	20.39%	49	56	87.50%	-1.24	-1.75
Dec-00	50	53	94.34%	23.11%	41	41	100.00%	N/A	-0.01
Jan-01	47	47	100.00%	0.00%	20	23	86.96%	-1.52	-1.93
Feb-01	31	35	88.57%	31.82%	7	15	46.67%	-2.72	-2.65
Mar-01	54	57	94.74%	22.33%	8	11	72.73%	-1.5	-1.91
Apr-01	56	56	100.00%	0.00%	9	11	81.82%	-1.43	-1.87
May-01	24	24	100.00%	0.00%	10	10	100.00%	N/A	N/A
Jun-01	29	32	90.63%	29.15%	15	15	100.00%	N/A	-0.32
Jul-01	48	48	100.00%	0.00%	25	25	100.00%	N/A	N/A
Aug-01	46	46	100.00%	0.00%	19	24	79.17%	-2.04	-2.24
Sep-01	43	43	100.00%	0.00%	21	26	80.77%	-1.96	-2.19



Checklist #7 - E911/911 Trunk Installation

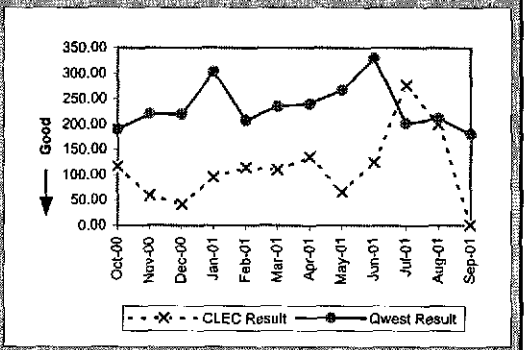
New Service Installation Quality (Percent) (OP-5*)-- Interval Zone One and Two

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00									
Nov-00									
Dec-00									
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	46	46	100.00%	0.00%	20	24	83.33%	-1.78	-2.08
Sep-01									



Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A)

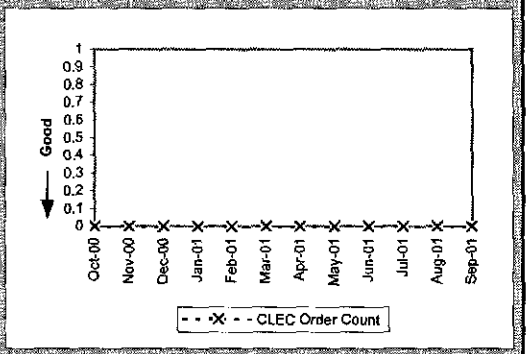
Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	2341	20	117.05	85.26	15197	80	189.96	-1.53	-1.93
Nov-00	2482	42	59.10	87.44	15878	72	220.53	-4.05	-3.46
Dec-00	1260	30	42.00	51.23	15830	72	219.86	-3.84	-3.33
Jan-01	951	10	95.10	75.49	14254	47	303.28	-2.68	-2.63
Feb-01	915	8	114.38	90.28	15989	77	207.65	-1.11	-1.67
Mar-01	1103	10	110.30	96.75	17390	74	235.00	-1.61	-1.98
Apr-01	1219	9	135.44	101.67	17533	73	240.18	-1.28	-1.78
May-01	1370	21	65.24	101.66	18703	70	267.19	-3.49	-3.12
Jun-01	1129	9	125.44	138.18	17490	53	330.00	-2.47	-2.5
Jul-01	1106	4	276.50	100.81	11041	55	200.75	1.39	-0.15
Aug-01	798	4	199.50	145.70	8660	41	211.22	-0.13	-1.08
Sep-01	3	3	1.00	0.00	2717	15	181.13	-1.31	-1.79



Checklist #7 - E911/911 Trunk Installation

Count of Pending Orders Delayed for Facilities Reasons E911 (OP-15B)

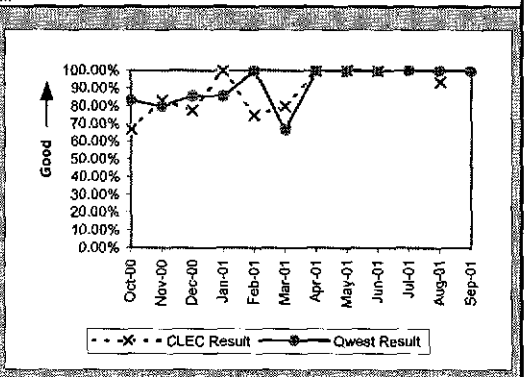
Date	CLEC Order Count
Oct-00	0
Nov-00	0
Dec-00	0
Jan-01	0
Feb-01	0
Mar-01	0
Apr-01	0
May-01	0
Jun-01	0
Jul-01	0
Aug-01	0
Sep-01	0



Checklist #7 - E911/911 Trunk Repair

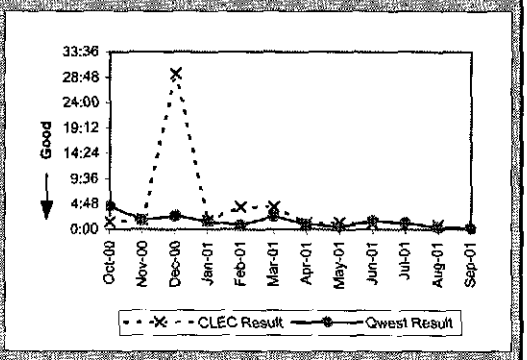
All Troubles Cleared within 4 hours (Percent) (MR-5)-- Interval Zone One

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Score
Oct-00	2	3	66.67%	47.14%	5	6	83.33%	0.21	-0.87
Nov-00	10	12	83.33%	37.27%	16	20	80.00%	-0.23	-1.14
Dec-00	7	9	77.78%	41.57%	6	7	85.71%	0.52	-0.69
Jan-01	5	5	100.00%	0.00%	12	14	85.71%	-0.78	-1.48
Feb-01	6	8	75.00%	43.30%	12	12	100.00%	N/A	-0.1
Mar-01	4	5	80.00%	40.00%	10	15	66.67%	-0.55	-1.33
Apr-01	6	6	100.00%	0.00%	10	10	100.00%	N/A	N/A
May-01	6	6	100.00%	0.00%	11	11	100.00%	N/A	N/A
Jun-01	13	13	100.00%	0.00%	8	8	100.00%	N/A	N/A
Jul-01					5	5	100.00%		
Aug-01	14	15	93.33%	24.94%	17	17	100.00%	N/A	-0.58
Sep-01					9	9	100.00%		



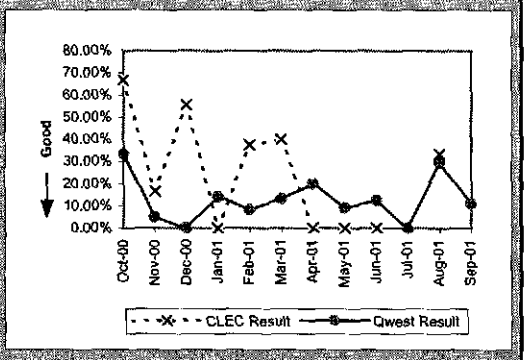
Mean Time to Restore (Hours:Minutes) (MR-6)-- Interval Zone One

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Score
Oct-00	4:10	3	1:23	2:21	26:14	6	4:22	-0.7	-1.42
Nov-00	22:51	12	1:54	2:36	35:48	20	1:47	0.11	-0.93
Dec-00	265:17	9	29:29	57:14	17:58	7	2:34	0.4	-0.76
Jan-01	8:22	5	1:40	0:51	21:12	14	1:31	0.47	-0.71
Feb-01	34:07	8	4:16	10:15	9:54	12	0:50	1.65	0.01
Mar-01	21:30	5	4:18	8:21	37:14	15	2:29	0.69	-0.58
Apr-01	7:20	6	1:13	0:44	9:56	10	1:00	0.25	-0.85
May-01	7:59	6	1:20	1:13	5:42	11	0:31	1.81	0.1
Jun-01	15:22	13	1:11	1:23	13:10	8	1:39	-0.8	-1.48
Jul-01					6:24	5	1:17		
Aug-01	12:46	15	0:51	2:12	7:19	17	0:26	1.24	-0.25
Sep-01					2:10	9	0:14		



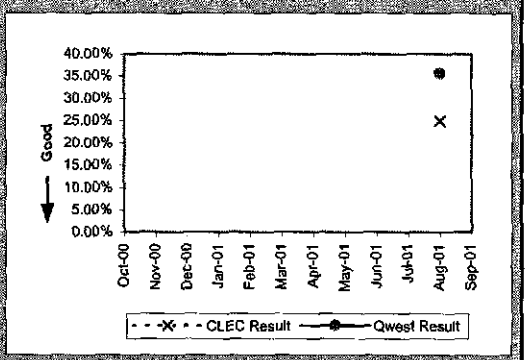
Repair Repeat Report Rate (Percent) (MR-7)-- Interval Zone One

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Score
Oct-00	2	3	66.67%	47.14%	2	6	33.33%	1.16	-0.29
Nov-00	2	12	16.67%	37.27%	1	20	5.00%	0.97	-0.41
Dec-00	5	9	55.56%	49.69%	0	7	0.00%	N/A	0.42
Jan-01	0	5	0.00%	0.00%	2	14	14.29%	-0.78	-1.48
Feb-01	3	8	37.50%	48.41%	1	12	8.33%	1.43	-0.13
Mar-01	2	5	40.00%	48.99%	2	15	13.33%	1.1	-0.33
Apr-01	0	6	0.00%	0.00%	2	10	20.00%	-0.97	-1.59
May-01	0	6	0.00%	0.00%	1	11	9.09%	-0.62	-1.38
Jun-01	0	13	0.00%	0.00%	1	8	12.50%	-0.84	-1.51
Jul-01					0	5	0.00%		
Aug-01	5	15	33.33%	47.14%	5	17	29.41%	0.19	-0.88
Sep-01					1	9	11.11%		



Repair Repeat Report Rate (Percent) (MR-7*)-- Interval Zone One

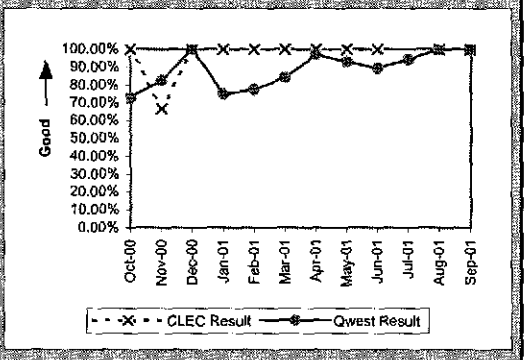
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Score
Oct-00									
Nov-00									
Dec-00									
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	3	12	25.00%	43.30%	5	14	35.71%	-0.57	-1.35
Sep-01									



Checklist #7 - E911/911 Trunk Repair

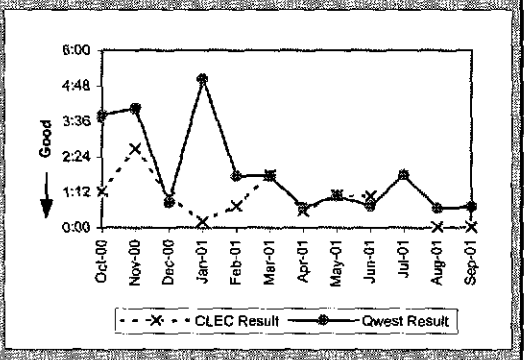
All Troubles Cleared within 4 hours (Percent) (MR-5)-- Interval Zone Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Score
Oct-00	7	7	100.00%	0.00%	19	26	73.08%	-1.43	-1.87
Nov-00	2	3	66.67%	47.14%	33	40	82.50%	0.41	-0.75
Dec-00	9	9	100.00%	0.00%	16	16	100.00%	N/A	N/A
Jan-01	3	3	100.00%	0.00%	18	24	75.00%	-0.94	-1.57
Feb-01	1	1	100.00%	0.00%	17	22	77.27%	-0.53	-1.32
Mar-01	1	1	100.00%	0.00%	16	19	84.21%	-0.42	-1.26
Apr-01	3	3	100.00%	0.00%	34	35	97.14%	-0.29	-1.17
May-01	3	3	100.00%	0.00%	26	28	92.86%	-0.46	-1.28
Jun-01	1	1	100.00%	0.00%	17	19	89.47%	-0.33	-1.2
Jul-01					33	35	94.29%		
Aug-01	2	2	100.00%	0.00%	20	20	100.00%	N/A	N/A
Sep-01	1	1	100.00%	0.00%	14	14	100.00%	N/A	N/A



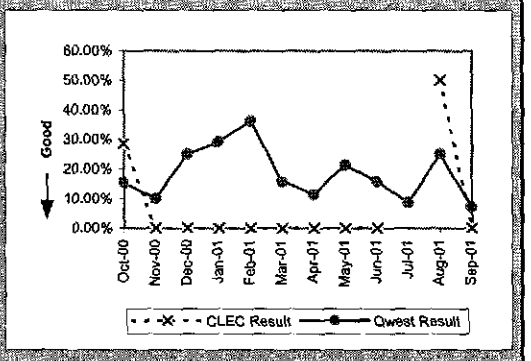
Mean Time to Restore (Hours:Minutes) (MR-6)-- Interval Zone Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Score
Oct-00	8:40	7	1:14	0:48	98:39	26	3:48	-0.9	-1.55
Nov-00	8:02	3	2:41	2:45	162:17	40	4:03	-0.18	-1.11
Dec-00	9:23	9	1:03	1:00	13:56	16	0:52	0.36	-0.78
Jan-01	0:38	3	0:13	0:06	120:37	24	5:02	-0.78	-1.47
Feb-01	0:44	1	0:44		38:44	22	1:46	-0.53	-1.32
Mar-01	1:48	1	1:48		33:30	19	1:46	0.63	-0.61
Apr-01	1:44	3	0:35	0:02	24:11	35	0:41	-0.2	-1.12
May-01	3:17	3	1:06	0:39	30:23	28	1:05	0.57	-0.65
Jun-01	1:04	1	1:04		13:54	19	0:44	0.53	-0.88
Jul-01					62:24	35	1:47		
Aug-01	0:05	2	0:02	0:01	12:58	20	0:39	-0.86	-1.52
Sep-01	0:02	1	0:02		10:00	14	0:43	-0.92	-1.56



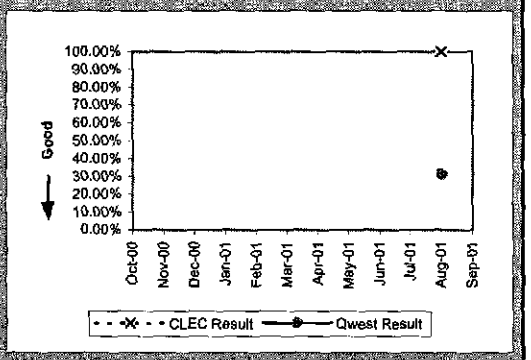
Repair Repeat Report Rate (Percent) (MR-7)-- Interval Zone Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Score
Oct-00	2	7	28.57%	45.18%	4	26	15.38%	0.73	-0.56
Nov-00	0	3	0.00%	0.00%	4	40	10.00%	-0.56	-1.34
Dec-00	0	9	0.00%	0.00%	4	16	25.00%	-1.39	-1.84
Jan-01	0	3	0.00%	0.00%	7	24	29.17%	-1.05	-1.64
Feb-01	0	1	0.00%	0.00%	8	22	36.36%	-0.74	-1.45
Mar-01	0	1	0.00%	0.00%	3	19	15.79%	-0.42	-1.26
Apr-01	0	3	0.00%	0.00%	4	35	11.43%	-0.6	-1.36
May-01	0	3	0.00%	0.00%	6	28	21.43%	-0.86	-1.52
Jun-01	0	1	0.00%	0.00%	3	19	15.79%	-0.42	-1.26
Jul-01					3	35	8.57%		
Aug-01	1	2	50.00%	50.00%	5	20	25.00%	0.58	-0.65
Sep-01	0	1	0.00%	0.00%	1	14	7.14%	-0.27	-1.16



Repair Repeat Report Rate (Percent) (MR-7*)-- Interval Zone Two

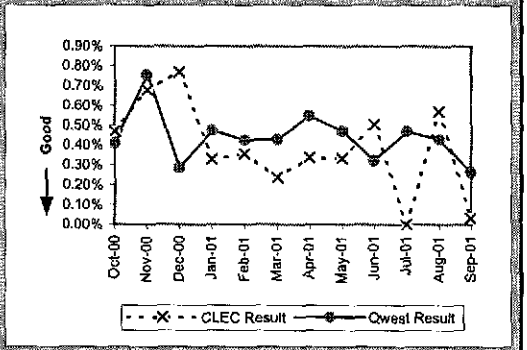
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Score
Oct-00									
Nov-00									
Dec-00									
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	1	1	100.00%	0.00%	5	16	31.25%	0.96	-0.42
Sep-01									



Checklist #7 - E911/911 Trunk Repair

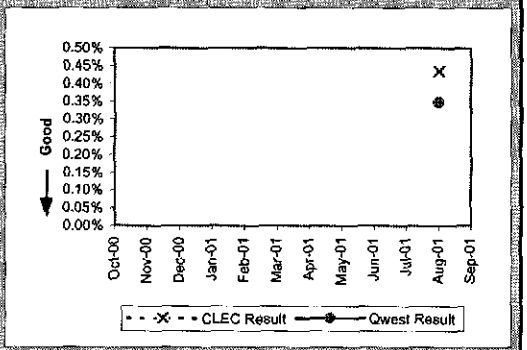
Trouble Rate (Percent) (MR-8)– Interval Zone One and Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Score
Oct-00	10	2123	0.47%	6.85%	32	7846	0.41%	0.41	-0.75
Nov-00	15	2209	0.68%	8.21%	60	7951	0.75%	-0.36	-1.22
Dec-00	18	2341	0.77%	8.73%	23	8037	0.29%	3.85	1.34
Jan-01	8	2437	0.33%	5.72%	38	8024	0.47%	-0.92	-1.56
Feb-01	9	2529	0.36%	5.95%	34	7967	0.43%	-0.48	-1.29
Mar-01	6	2531	0.24%	4.86%	34	7941	0.43%	-1.28	-1.78
Apr-01	9	2658	0.34%	5.81%	45	8214	0.55%	-1.27	-1.77
May-01	9	2687	0.33%	5.78%	39	8260	0.47%	-0.9	-1.55
Jun-01	14	2777	0.50%	7.08%	27	8363	0.32%	1.46	-0.11
Jul-01	0	2832	0.00%	0.00%	40	8533	0.47%	-3.16	-2.92
Aug-01	17	2981	0.57%	7.53%	37	8607	0.43%	1.01	-0.39
Sep-01	1	3009	0.03%	1.82%	23	8693	0.26%	-2.13	-2.29



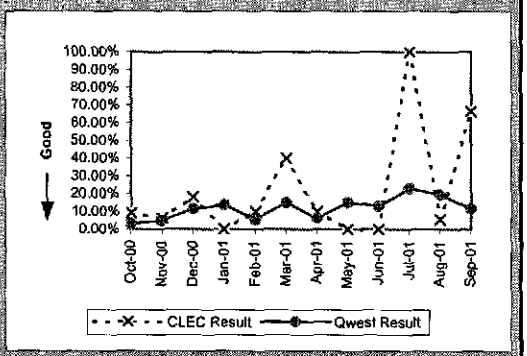
Trouble Rate (Percent) (MR-8*)– Interval Zone One and Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Score
Oct-00									
Nov-00									
Dec-00									
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	13	2981	0.44%	6.59%	30	8607	0.35%	0.7	-0.58
Sep-01									



Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10)– Interval Zone One and Two

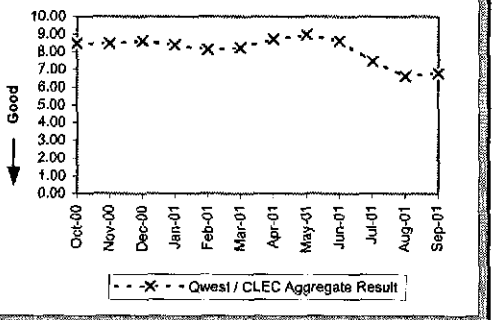
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Score
Oct-00	1	11	9.09%	28.75%	1	33	3.03%	0.65	-0.61
Nov-00	1	16	6.25%	24.21%	3	63	4.76%	0.22	-0.86
Dec-00	4	22	18.18%	38.57%	3	26	11.54%	0.73	-0.55
Jan-01	0	8	0.00%	0.00%	6	44	13.64%	-1.03	-1.63
Feb-01	1	10	10.00%	30.00%	2	36	5.56%	0.42	-0.75
Mar-01	4	10	40.00%	48.99%	6	40	15.00%	1.6	-0.03
Apr-01	1	10	10.00%	30.00%	3	48	6.25%	0.37	-0.77
May-01	0	9	0.00%	0.00%	7	46	15.22%	-1.16	-1.71
Jun-01	0	14	0.00%	0.00%	4	31	12.90%	-1.2	-1.73
Jul-01	4	4	100.00%	0.00%	12	52	23.08%	2.95	0.79
Aug-01	1	18	5.56%	22.91%	9	46	19.57%	-1.27	-1.77
Sep-01	2	3	66.67%	47.14%	3	26	11.54%	1.9	0.15



Checklist #7 - Operator Services - Directory Assistance

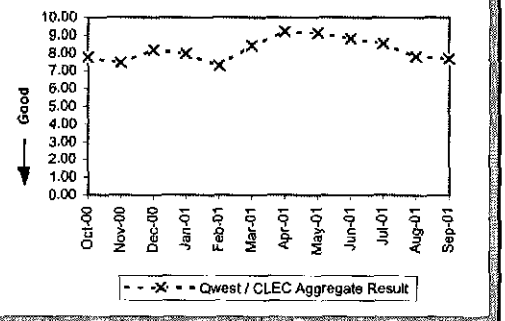
Speed of Answer - Directory Assistance (Avg Sec) (DA-1)

Date	Qwest / CLEC Aggregate Result
Oct-00	8.48
Nov-00	8.49
Dec-00	8.62
Jan-01	8.40
Feb-01	8.13
Mar-01	8.24
Apr-01	8.71
May-01	8.99
Jun-01	8.63
Jul-01	7.48
Aug-01	6.66
Sep-01	6.79



Speed of Answer - Operator Services (Avg Sec) (OS-1)

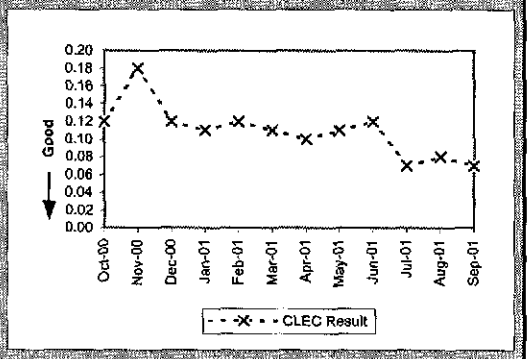
Date	Qwest / CLEC Aggregate Result
Oct-00	7.76
Nov-00	7.45
Dec-00	8.18
Jan-01	7.97
Feb-01	7.30
Mar-01	8.42
Apr-01	9.22
May-01	9.13
Jun-01	8.83
Jul-01	8.55
Aug-01	7.82
Sep-01	7.70



Checklist #8 - Directory Listings

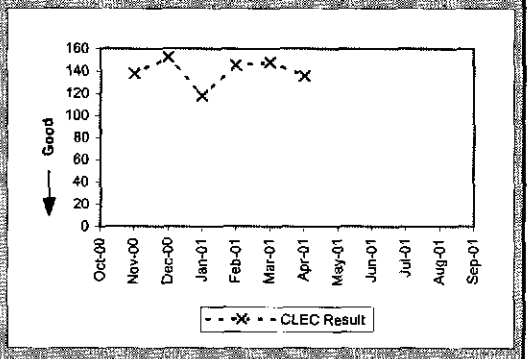
Time to Update Databases (Avg Sec) (DB-1 C-1)

Date	CLEC Result
Oct-00	0.12
Nov-00	0.18
Dec-00	0.12
Jan-01	0.11
Feb-01	0.12
Mar-01	0.11
Apr-01	0.10
May-01	0.11
Jun-01	0.12
Jul-01	0.07
Aug-01	0.08
Sep-01	0.07



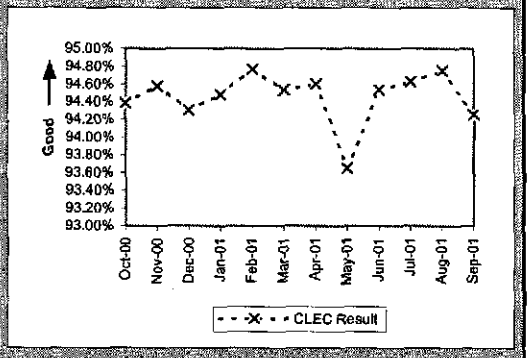
Time to Update Databases (Avg Sec) (DB-1 C-2)

Date	CLEC Result
Oct-00	
Nov-00	137.89
Dec-00	152.29
Jan-01	118.02
Feb-01	145.32
Mar-01	148.11
Apr-01	135.73
May-01	
Jun-01	
Jul-01	
Aug-01	
Sep-01	



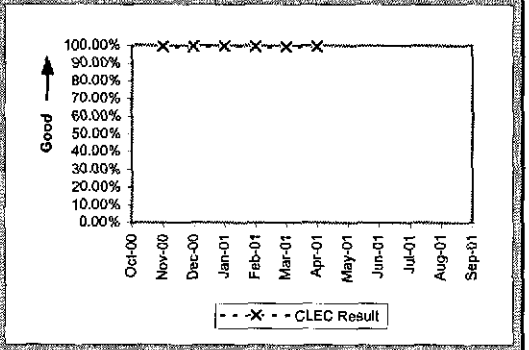
Accurate Database Updates (Percent) (DB-2 C-1)

Date	CLEC Result
Oct-00	94.39%
Nov-00	94.58%
Dec-00	94.31%
Jan-01	94.48%
Feb-01	94.77%
Mar-01	94.53%
Apr-01	94.60%
May-01	93.65%
Jun-01	94.54%
Jul-01	94.63%
Aug-01	94.75%
Sep-01	94.25%



Checklist #8 - Directory Listings

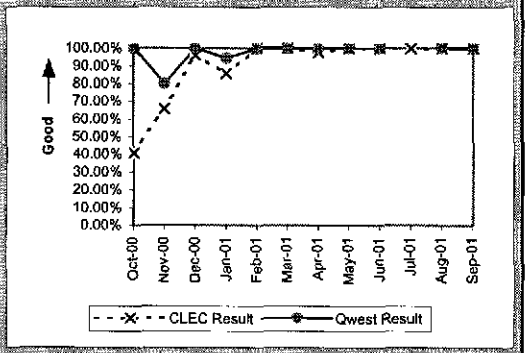
Accurate Database Updates (Percent) (DB-2 C-2)	
Date	CLEC Result
Oct-00	
Nov-00	99.56%
Dec-00	99.43%
Jan-01	99.60%
Feb-01	99.56%
Mar-01	99.37%
Apr-01	99.49%
May-01	
Jun-01	
Jul-01	
Aug-01	
Sep-01	



Checklist #9 - NXX Code Activation

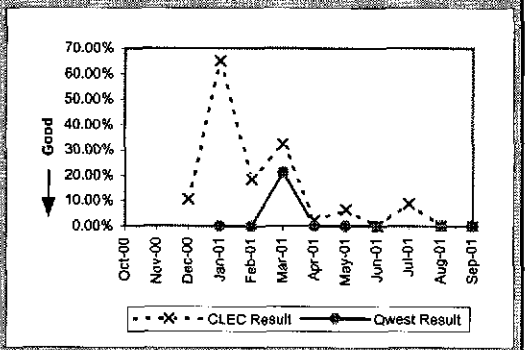
NXX Code Activation (Percent) (NP-1 A)

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result
Oct-00	16	39	41.03%	19	19	100.00%
Nov-00	21	32	65.63%	8	10	80.00%
Dec-00	24	25	96.00%	11	11	100.00%
Jan-01	6	7	85.71%	17	18	94.44%
Feb-01	22	22	100.00%	12	12	100.00%
Mar-01	23	23	100.00%	15	15	100.00%
Apr-01	43	44	97.73%	10	10	100.00%
May-01	29	29	100.00%	5	5	100.00%
Jun-01	31	31	100.00%	2	2	100.00%
Jul-01	21	21	100.00%			
Aug-01	32	32	100.00%	4	4	100.00%
Sep-01	8	8	100.00%	3	3	100.00%



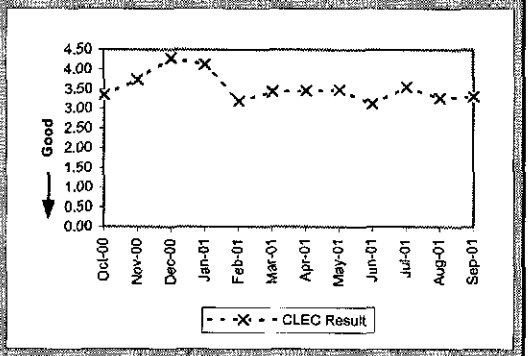
NXX Code Activation - Facility Delays (Percent) (NP-1 B)

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result
Oct-00						
Nov-00						
Dec-00	3	28	10.71%			
Jan-01	13	20	65.00%	0	18	0.00%
Feb-01	5	27	18.52%	0	12	0.00%
Mar-01	11	34	32.35%	4	19	21.05%
Apr-01	1	45	2.22%	0	10	0.00%
May-01	2	31	6.45%	0	5	0.00%
Jun-01	0	31	0.00%	0	2	0.00%
Jul-01	2	23	8.70%			
Aug-01	0	32	0.00%	0	4	0.00%
Sep-01	0	8	0.00%	0	3	0.00%



Checklist #10 - Databases and Signaling

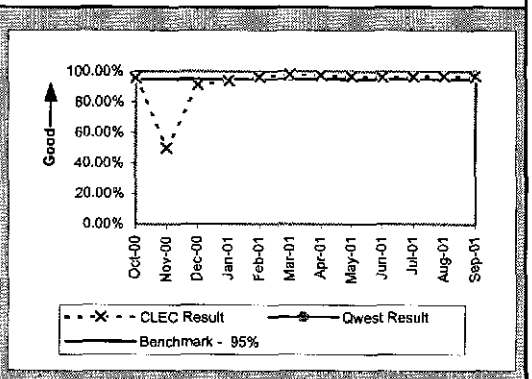
Time to Update Databases (Avg Sec) LIDB (DB-1 B)	
Date	CLEC Result
Oct-00	3.35
Nov-00	3.74
Dec-00	4.28
Jan-01	4.13
Feb-01	3.19
Mar-01	3.44
Apr-01	3.46
May-01	3.48
Jun-01	3.12
Jul-01	3.55
Aug-01	3.28
Sep-01	3.31



Checklist #11 - Number Portability**

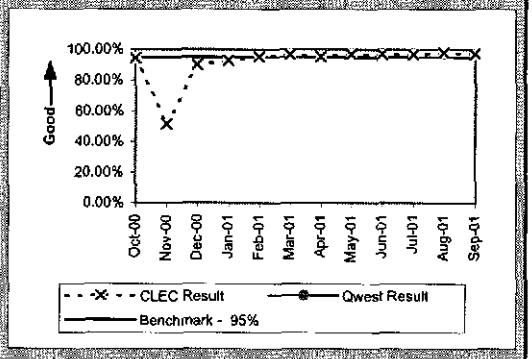
Number Portability Timeliness (Percent) (OP-8 B)

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Dene	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	4878	5080	96.02%	19.54%					
Nov-00	2494	5002	49.86%	50.00%					
Dec-00	4881	5359	91.08%	28.50%					
Jan-01	6019	6402	94.02%	23.72%					
Feb-01	6959	7228	96.28%	18.93%					
Mar-01	8169	8318	98.21%	13.26%					
Apr-01	7569	7770	97.41%	15.87%					
May-01	8398	8682	96.73%	17.79%					
Jun-01	7783	8096	96.13%	19.28%					
Jul-01	7559	7829	96.55%	18.25%					
Aug-01	7973	8228	96.90%	17.33%					
Sep-01	5312	5503	96.53%	18.30%					



Percentage of LNP Triggers Set Prior to the Frame Due Time (Percent) (OP-8C)

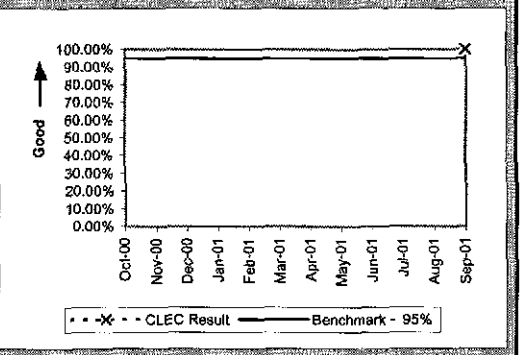
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Dene	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	29366	31073	94.51%	22.79%					
Nov-00	13191	25533	51.66%	49.97%					
Dec-00	29123	32280	90.22%	29.70%					
Jan-01	25903	27844	93.03%	25.47%					
Feb-01	19513	20455	95.39%	20.96%					
Mar-01	30090	31102	96.75%	17.74%					
Apr-01	32105	33594	95.57%	20.58%					
May-01	36624	37708	97.13%	16.71%					
Jun-01	35452	36531	97.05%	16.93%					
Jul-01	33725	34819	96.86%	17.44%					
Aug-01	34718	35379	98.13%	13.54%					
Sep-01	28657	29500	97.14%	16.66%					



Checklist #13 - Reciprocal Compensation

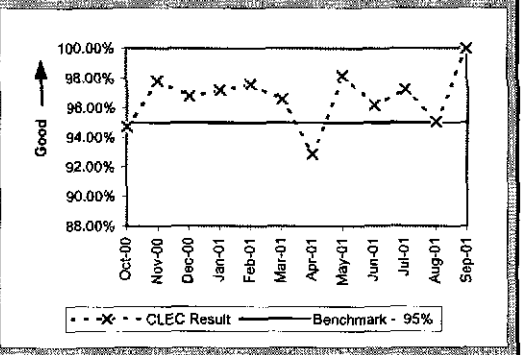
Billing Accuracy - Adjustments for Errors (Percent) Reciprocal Compensation (BI-3B)

Date	CLEC Num	CLEC Denom	CLEC Result
Oct-00			
Nov-00			
Dec-00			
Jan-01			
Feb-01			
Mar-01			
Apr-01			
May-01			
Jun-01			
Jul-01			
Aug-01			
Sep-01	744066.29	744066.29	100.00%



Billing Completeness (Percent) Reciprocal Compensation (BI-4B)

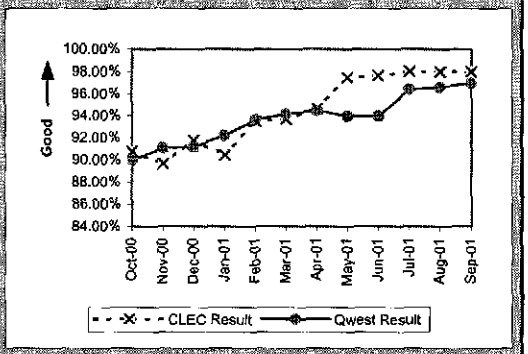
Date	CLEC Num	CLEC Denom	CLEC Result
Oct-00	926644.97	978288.15	94.72%
Nov-00	959712.93	981032.45	97.83%
Dec-00	910279.53	940531.02	96.78%
Jan-01	755348.66	777333.32	97.17%
Feb-01	816808.82	836950.65	97.59%
Mar-01	969067.79	1003500.78	96.57%
Apr-01	807014.93	868615.82	92.91%
May-01	709228.95	722475.06	98.17%
Jun-01	760025.51	790255.5	96.17%
Jul-01	817205.61	840455.61	97.23%
Aug-01	901718.56	948520.37	95.07%
Sep-01	744162.49	744258.68	99.99%



Checklist #14 - Resale - Residence Installation

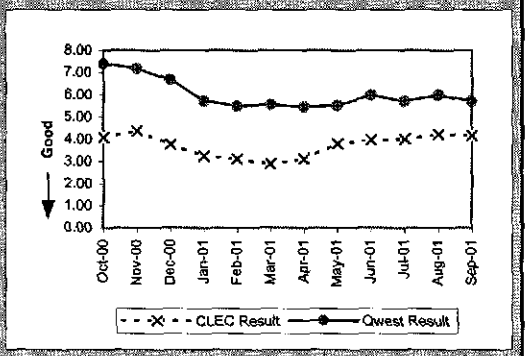
Installation Commitments Met (Percent) (OP-3)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	1446	1593	90.77%	28.94%	72624	80711	89.98%	-1.04	-1.63
Nov-00	1354	1510	89.67%	30.44%	70736	77672	91.07%	1.89	0.15
Dec-00	1076	1172	91.81%	27.42%	67748	74322	91.15%	-0.78	-1.48
Jan-01	1002	1108	90.43%	29.41%	75157	81511	92.20%	2.18	0.33
Feb-01	1088	1164	93.47%	24.70%	67512	72108	93.63%	0.22	-0.87
Mar-01	1120	1195	93.72%	24.25%	75848	80567	94.14%	0.61	-0.63
Apr-01	918	970	94.64%	22.52%	71080	75234	94.48%	-0.22	-1.13
May-01	1379	1415	97.46%	15.75%	79871	85022	93.94%	-5.5	-4.34
Jun-01	1567	1605	97.63%	15.20%	80426	85608	93.95%	-6.13	-4.73
Jul-01	1702	1737	97.99%	14.05%	84672	87847	96.39%	-3.54	-3.15
Aug-01	1867	1905	98.01%	13.98%	98311	101806	96.57%	-3.42	-3.08
Sep-01	1294	1321	97.96%	14.15%	79391	81901	96.94%	-2.14	-2.3



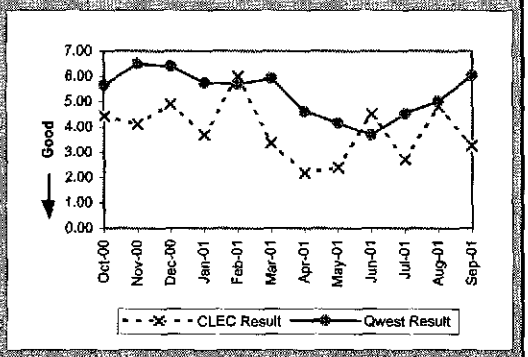
Installation Interval (Average Days) (OP-4)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	6498	1593	4.08	4.26	597617	80697	7.41	-10.33	-7.28
Nov-00	6605	1510	4.37	5.50	558476	77645	7.19	-9.18	-6.58
Dec-00	4402	1172	3.76	5.05	496456	74290	6.68	-9.63	-6.85
Jan-01	3605	1108	3.25	5.75	467289	81504	5.73	-8.73	-6.31
Feb-01	3631	1164	3.12	5.75	396038	72103	5.49	-9.65	-6.87
Mar-01	3449	1195	2.89	3.28	448751	80551	5.57	-11.18	-7.8
Apr-01	3027	970	3.12	5.12	410885	75231	5.46	-8.9	-6.41
May-01	5379	1415	3.80	3.27	469332	85019	5.52	-8.83	-6.37
Jun-01	6370	1605	3.97	2.98	513543	85604	6.00	-11.29	-7.87
Jul-01	7222	1797	4.02	2.49	521913	91242	5.72	-9.65	-6.87
Aug-01	8322	1972	4.22	3.77	634824	105969	5.99	-10.41	-7.33
Sep-01	5717	1368	4.18	2.86	487728	85306	5.72	-6.92	-5.21



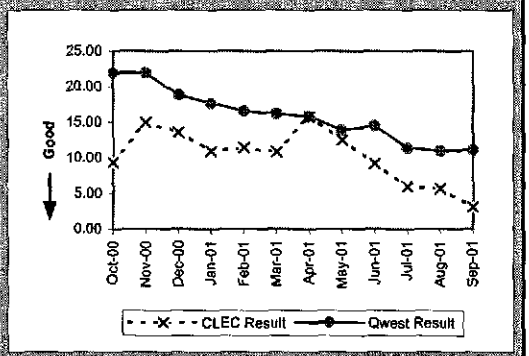
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	372	84	4.43	5.12	10487	1853	5.66	-0.88	-1.54
Nov-00	378	92	4.11	4.44	10668	1643	6.49	-1.35	-1.82
Dec-00	235	48	4.90	5.51	9535	1493	6.39	-0.62	-1.38
Jan-01	195	53	3.68	5.97	9181	1599	5.74	-0.82	-1.5
Feb-01	276	46	6.00	18.69	5828	1025	5.69	1.72	0.04
Mar-01	154	46	3.35	3.39	6939	1172	5.92	-0.99	-1.6
Apr-01	72	33	2.18	3.04	5872	1275	4.61	-1.21	-1.74
May-01	36	15	2.40	2.06	7630	1835	4.16	-0.5	-1.31
Jun-01	81	18	4.50	5.91	7388	2009	3.68	2.46	0.49
Jul-01	234	86	2.72	3.13	23287	5135	4.53	-1.14	-1.69
Aug-01	451	94	4.80	12.23	29083	5803	5.01	-0.19	-1.12
Sep-01	215	66	3.26	4.35	28124	4667	6.03	-1.04	-1.63



Delayed Days for Facility Reasons (Average Days) (OP-6B)-- Dispatches Within MSAs

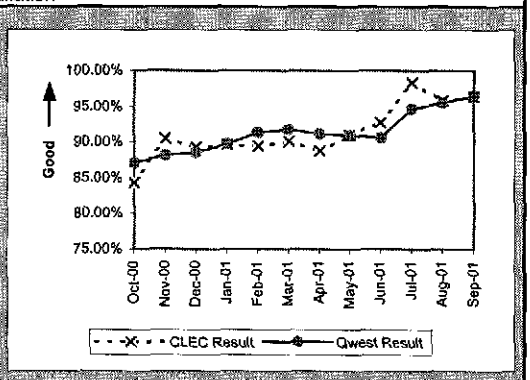
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	590	63	9.37	11.36	136737	6234	21.93	-2.96	-2.8
Nov-00	959	64	14.98	16.80	115946	5293	21.91	-1.76	-2.07
Dec-00	652	48	13.58	16.63	95657	5081	18.83	-1.46	-1.89
Jan-01	581	53	10.96	18.11	83901	4755	17.64	-1.88	-2.15
Feb-01	343	30	11.43	20.45	59095	3571	16.55	-1.16	-1.7
Mar-01	315	29	10.86	9.90	57328	3547	16.16	-1.14	-1.69
Apr-01	300	19	15.79	27.74	45502	2879	15.80	0	-1
May-01	262	21	12.48	12.38	46045	3316	13.89	-0.32	-1.19
Jun-01	184	20	9.20	6.66	46055	3173	14.51	-1.22	-1.74
Jul-01	54	9	6.00	4.21	16359	1440	11.36	-0.82	-1.5
Aug-01	63	11	5.73	6.51	20408	1861	10.97	-0.61	-1.37
Sep-01	25	8	3.12	1.25	13974	1257	11.12	-0.99	-1.6



Checklist #14 - Resale - Residence Installation

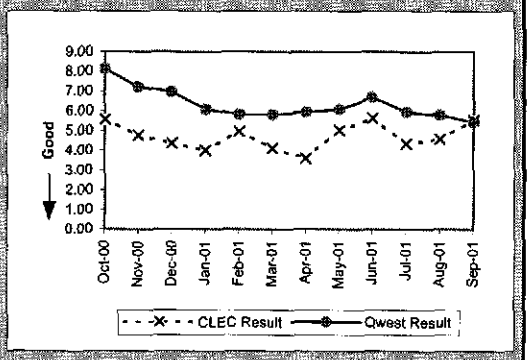
Installation Commitments Met (Percent) (OP-3)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	215	255	84.31%	36.37%	20580	23639	87.06%	1.27	-0.23
Nov-00	228	252	90.48%	29.35%	18579	21076	88.15%	-1.13	-1.69
Dec-00	191	214	89.25%	30.97%	17301	19539	88.55%	-0.32	-1.2
Jan-01	190	212	89.62%	30.50%	16859	18790	89.72%	0.08	-0.95
Feb-01	212	237	89.45%	30.72%	14840	16247	91.34%	1.02	-0.38
Mar-01	173	192	90.10%	29.86%	16524	18015	91.72%	0.82	-0.5
Apr-01	134	151	88.74%	31.61%	16263	17846	91.13%	1.02	-0.38
May-01	251	276	90.94%	28.70%	18878	20766	90.91%	-0.02	-1.01
Jun-01	359	387	92.76%	25.91%	18943	20909	90.60%	-1.45	-1.88
Jul-01	414	421	98.34%	12.79%	20208	21343	94.68%	-3.31	-3.01
Aug-01	409	427	95.78%	20.09%	24234	25377	95.50%	-0.29	-1.17
Sep-01	370	384	96.35%	18.74%	20000	20736	96.45%	0.14	-0.92



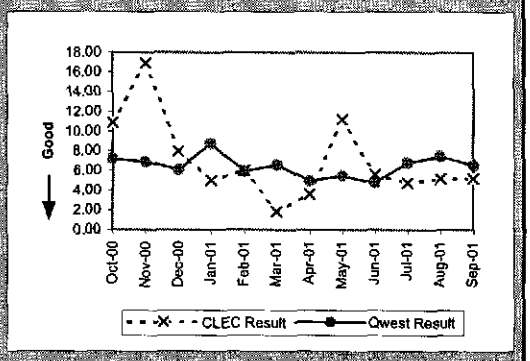
Installation Interval (Average Days) (OP-4)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	1423	255	5.58	8.03	192483	23639	8.14	-1.8	-2.09
Nov-00	1202	252	4.77	7.05	152428	21076	7.23	-2.3	-2.4
Dec-00	936	214	4.37	6.05	136162	19539	6.97	-3.02	-2.83
Jan-01	851	212	4.01	5.32	114501	18790	6.09	-1.98	-2.2
Feb-01	1176	237	4.96	12.95	94642	16247	5.83	-1.03	-1.63
Mar-01	793	192	4.13	6.26	105096	18015	5.83	-1.51	-1.92
Apr-01	545	151	3.61	3.63	106162	17846	5.95	-2.17	-2.32
May-01	1387	276	5.03	7.31	126366	20766	6.08	-1.45	-1.88
Jun-01	2184	387	5.64	10.57	139880	20909	6.69	-1.15	-1.7
Jul-01	1901	437	4.35	3.98	132191	22235	5.95	-2.27	-2.38
Aug-01	2034	442	4.60	3.26	152556	26318	5.80	-2.42	-2.47
Sep-01	2180	393	5.55	5.23	117352	21518	5.45	0.21	-0.87



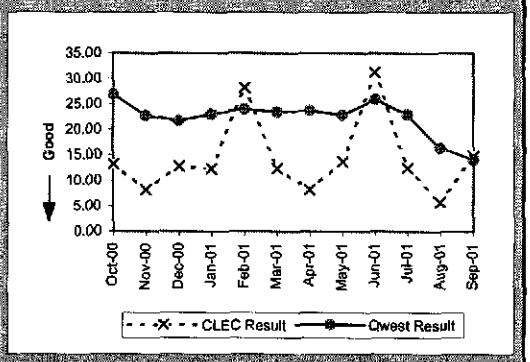
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	229	21	10.90	10.61	3770	525	7.18	0.96	-0.42
Nov-00	186	11	16.91	25.64	3334	485	6.87	1.96	0.19
Dec-00	111	14	7.93	16.05	2527	417	6.06	0.43	-0.74
Jan-01	35	7	5.00	8.02	3864	443	8.72	-0.33	-1.2
Feb-01	66	11	6.00	11.73	1663	281	5.92	1.3	-0.21
Mar-01	11	6	1.83	1.17	1885	287	6.57	-0.72	-1.44
Apr-01	18	5	3.60	2.70	1870	377	4.96	-0.14	-1.09
May-01	112	10	11.20	5.83	2689	490	5.49	2.26	0.37
Jun-01	50	9	5.56	5.10	2420	508	4.76	1.79	0.09
Jul-01	86	18	4.78	5.52	9559	1408	6.79	-0.25	-1.15
Aug-01	125	24	5.21	4.91	10208	1373	7.43	-0.36	-1.22
Sep-01	83	16	5.19	5.14	7069	1086	6.53	-0.26	-1.16



Delayed Days for Facility Reasons (Average Days) (OP-6B)-- Dispatches Outside MSAs

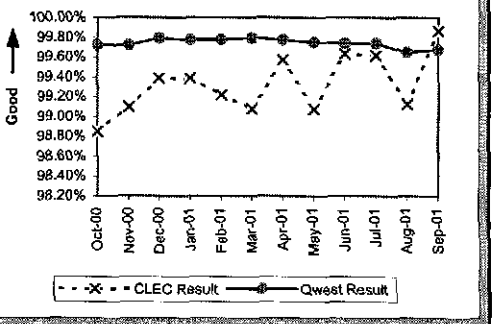
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	251	19	13.21	15.19	68073	2534	26.86	-0.98	-1.59
Nov-00	106	13	8.15	4.65	45683	2012	22.71	-1.17	-1.71
Dec-00	115	9	12.78	6.69	39459	1821	21.67	-0.95	-1.58
Jan-01	184	15	12.27	12.98	34226	1488	23.00	-0.97	-1.59
Feb-01	395	14	28.21	44.03	27012	1126	23.99	2.41	0.46
Mar-01	161	13	12.38	16.10	28249	1204	23.46	-0.77	-1.47
Apr-01	98	12	8.17	5.65	28574	1206	23.69	-1.37	-1.83
May-01	205	15	13.67	15.23	31868	1398	22.80	-1.05	-1.64
Jun-01	594	19	31.26	35.95	37748	1458	25.89	2.05	0.25
Jul-01	62	5	12.40	7.87	14160	619	22.88	-0.41	-1.25
Aug-01	52	9	5.78	4.55	11630	711	16.36	-1.15	-1.7
Sep-01	104	7	14.86	17.24	6100	432	14.12	1.57	-0.04



Checklist #14 - Resale - Residence Installation

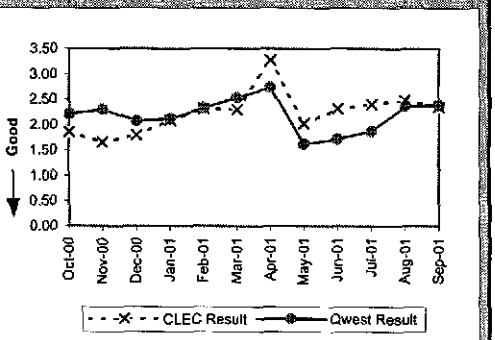
Installation Commitments Met (Percent) (OP-3)-- No Dispatches

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	14221	14386	98.85%	10.65%	848683	851018	99.73%	19.84	11.06
Nov-00	14616	14749	99.10%	9.45%	793110	795309	99.72%	14.33	7.71
Dec-00	12998	13078	99.39%	7.80%	682517	683913	99.80%	10.23	5.22
Jan-01	11959	12033	99.39%	7.82%	637311	638747	99.78%	8.95	4.44
Feb-01	11983	12077	99.22%	8.79%	590179	591482	99.78%	12.95	6.87
Mar-01	14113	14244	99.08%	9.55%	736061	737562	99.80%	18.79	10.42
Apr-01	15188	15253	99.57%	6.51%	688914	690458	99.78%	5.24	2.18
May-01	19162	19341	99.07%	9.58%	674416	676096	99.75%	18.65	10.34
Jun-01	18281	18348	99.63%	6.03%	740984	742912	99.74%	2.78	0.69
Jul-01	9417	9453	99.62%	6.16%	531093	532474	99.74%	2.3	0.4
Aug-01	12930	13044	99.13%	9.31%	230280	231089	99.65%	9.86	4.99
Sep-01	8120	8131	99.86%	3.68%	176405	176976	99.68%	-2.91	-2.77



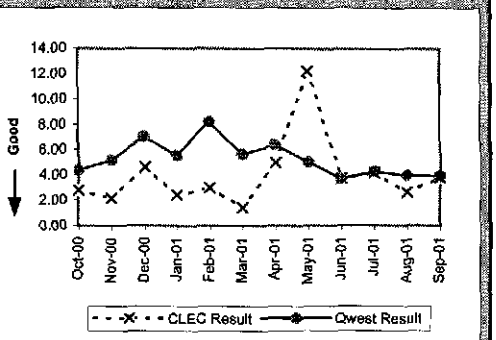
Installation Interval (Average Days) (OP-4)-- No Dispatches

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	26787	14386	1.86	2.38	1878327	851018	2.21	-13.29	-9.08
Nov-00	24417	14749	1.66	1.96	1832756	795307	2.30	-25.02	-16.21
Dec-00	23531	13078	1.80	2.30	1425254	683912	2.08	-10.99	-7.68
Jan-01	25130	12033	2.09	2.06	1358624	638747	2.12	-1.37	-1.83
Feb-01	28041	12077	2.32	2.42	1377633	591482	2.33	-0.28	-1.17
Mar-01	32819	14244	2.30	2.18	1875635	737562	2.54	-9.93	-7.04
Apr-01	49883	15253	3.27	2.78	1886549	690453	2.73	21.72	12.21
May-01	24439	12037	2.03	1.13	851915	525547	1.62	31.27	18.01
Jun-01	27902	12014	2.32	1.13	934604	542575	1.72	48.76	28.64
Jul-01	17134	7123	2.41	1.51	728342	386834	1.88	29.79	17.11
Aug-01	20626	8273	2.49	0.91	362015	152566	2.37	5.98	2.63
Sep-01	12195	5167	2.36	1.21	296612	123857	2.39	-1.5	-1.91



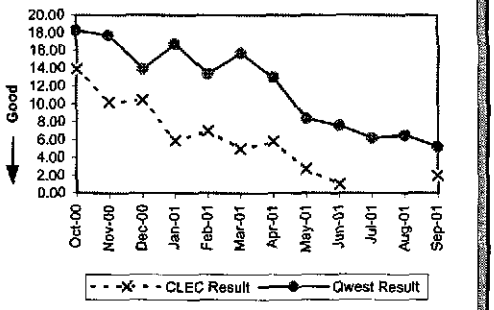
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A)-- No Dispatches

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	431	155	2.78	4.21	8531	1944	4.39	-1.77	-2.08
Nov-00	266	124	2.15	2.18	8749	1692	5.17	-2.07	-2.26
Dec-00	308	67	4.60	8.13	7227	1028	7.03	-1.06	-1.64
Jan-01	155	64	2.42	2.59	6214	1126	5.52	-1.81	-2.1
Feb-01	265	89	2.98	8.49	9010	1102	8.18	-3.73	-3.27
Mar-01	177	123	1.44	3.22	7458	1324	5.63	-3.77	-3.29
Apr-01	290	58	5.00	10.50	8151	1276	6.39	-0.86	-1.53
May-01	2141	175	12.23	6.59	6881	1382	4.98	7.26	3.41
Jun-01	244	66	3.70	4.70	6290	1705	3.69	0.91	-0.45
Jul-01	593	143	4.15	8.20	28498	6702	4.25	-0.16	-1.1
Aug-01	611	233	2.62	3.87	22955	5820	3.94	-2.76	-2.68
Sep-01	297	79	3.76	5.48	16174	4180	3.87	-0.12	-1.07



Delayed Days for Facility Reasons (Average Days) (OP-6B)-- No Dispatches

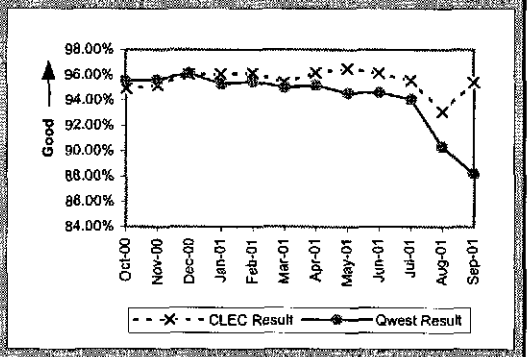
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	139	10	13.90	21.80	7148	391	18.28	-0.33	-1.2
Nov-00	92	9	10.22	13.34	8973	507	17.70	-0.91	-1.55
Dec-00	136	13	10.46	17.25	5131	368	13.94	-0.61	-1.37
Jan-01	59	10	5.90	3.41	5190	310	16.74	-1.18	-1.72
Feb-01	35	5	7.00	4.42	2691	201	13.39	-0.55	-1.34
Mar-01	40	8	5.00	5.50	2781	177	15.71	-1.01	-1.62
Apr-01	41	7	5.86	4.14	3488	268	13.01	-0.61	-1.37
May-01	11	4	2.75	1.71	2496	298	8.38	-0.72	-1.44
Jun-01	1	1	1.00		1691	223	7.58	-0.52	-1.32
Jul-01					488	79	6.18		
Aug-01					610	94	6.49		
Sep-01	4	2	2.00	0.00	367	70	5.24	-0.57	-1.35



Checklist #14 - Resale - Residence Installation

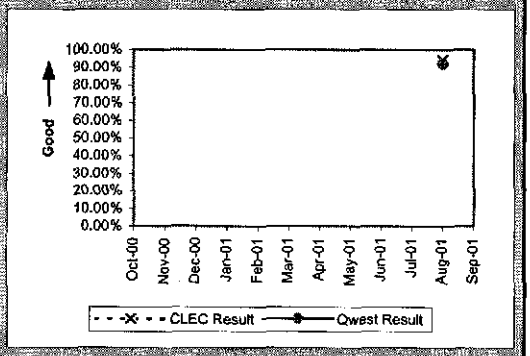
New Service Installation Quality (Percent) (OP-5)

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	15803	16642	94.96%	21.88%	908692	950988	95.55%	3.68	1.24
Nov-00	16597	17438	95.18%	21.42%	903354	944829	95.61%	2.77	0.68
Dec-00	15802	16450	96.06%	19.45%	821014	853914	96.15%	0.57	-0.65
Jan-01	14307	14891	96.08%	19.41%	738437	774997	95.28%	-4.54	-3.76
Feb-01	13993	14554	96.15%	19.25%	691739	724678	95.45%	-3.96	-3.41
Mar-01	14851	15564	95.42%	20.91%	735021	773485	95.03%	-2.23	-2.35
Apr-01	16092	16728	96.20%	19.12%	786204	826167	95.16%	-6.18	-4.76
May-01	18584	19256	96.51%	18.35%	756461	800023	94.55%	-11.82	-8.18
Jun-01	20337	21153	96.14%	19.26%	790236	835307	94.60%	-9.78	-6.94
Jul-01	15550	16273	95.56%	20.60%	715627	760781	94.06%	-7.97	-5.85
Aug-01	12746	13686	93.13%	25.29%	460641	509922	90.34%	-10.92	-7.64
Sep-01	12186	12770	95.43%	20.89%	289301	327988	88.20%	-24.82	-16.09



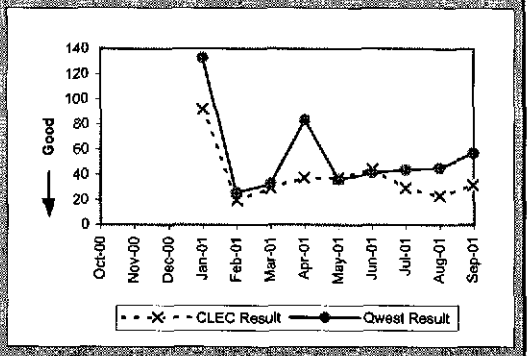
New Service Installation Quality (Percent) (OP-5*)

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00									
Nov-00									
Dec-00									
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	12934	13686	94.51%	22.79%	470824	509922	92.33%	-9.43	-6.73
Sep-01									



Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A)

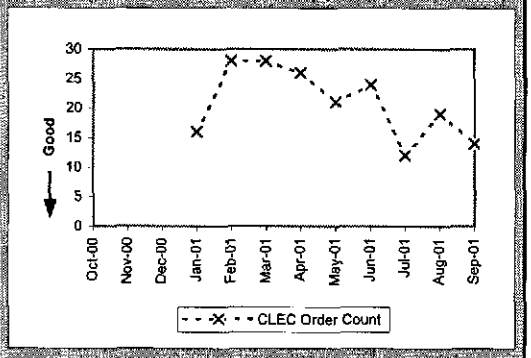
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00									
Nov-00									
Dec-00									
Jan-01	7256	79	91.85	79.35	1141074	8606	132.59	-3.94	-3.4
Feb-01	1982	100	19.82	21.51	160328	6234	25.72	-2.22	-2.35
Mar-01	3590	123	29.19	27.02	246503	7563	32.59	-1.21	-1.73
Apr-01	9751	262	37.22	53.76	974610	11678	83.46	-7.64	-5.64
May-01	3664	98	37.39	43.66	297552	8260	36.02	1.8	0.09
Jun-01	3967	90	44.08	51.95	378279	9152	41.33	1.8	0.09
Jul-01	1760	60	29.33	40.32	285041	6501	43.85	-1.84	-2.12
Aug-01	2714	117	23.20	30.71	365299	8092	45.14	-3.58	-3.18
Sep-01	3690	116	31.81	31.05	422379	7387	57.18	-3.45	-3.09



Checklist #14 - Resale - Residence Installation

Count of Pending Orders Delayed for Facilities Reasons Residence (OP-15B)

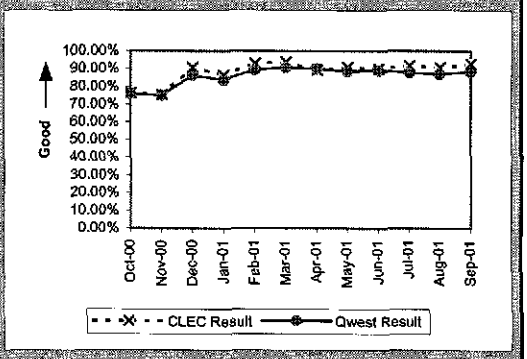
Date	CLEC Order Count
Oct-00	
Nov-00	
Dec-00	
Jan-01	16
Feb-01	28
Mar-01	28
Apr-01	26
May-01	21
Jun-01	24
Jul-01	12
Aug-01	19
Sep-01	14



Checklist #14 - Resale - Residence Repair

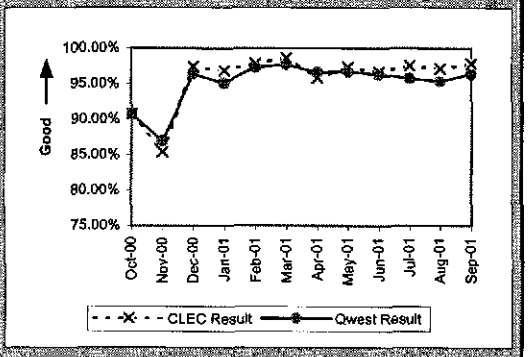
Out of Service Cleared within 24 hours (Percent) (MR-3)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	918	1201	76.44%	42.44%	85430	112465	75.96%	-0.38	-1.23
Nov-00	881	1169	75.36%	43.09%	80923	107806	75.06%	-0.24	-1.14
Dec-00	848	934	90.79%	28.91%	70771	81912	86.40%	-3.89	-3.37
Jan-01	809	934	86.62%	34.05%	82064	97908	83.82%	-2.31	-2.41
Feb-01	762	818	93.15%	25.25%	72356	80757	89.60%	-3.32	-3.02
Mar-01	1231	1314	93.68%	24.33%	86305	95173	90.68%	-3.72	-3.26
Apr-01	1327	1486	89.30%	30.91%	96746	107513	89.99%	0.87	-0.47
May-01	1394	1531	91.05%	28.54%	101882	114784	88.76%	-2.82	-2.71
Jun-01	1467	1627	90.17%	29.78%	103023	115342	89.32%	-1.1	-1.87
Jul-01	1428	1556	91.77%	27.48%	100807	114763	87.84%	-4.72	-3.87
Aug-01	1568	1726	90.85%	28.84%	100748	115630	87.13%	-4.58	-3.78
Sep-01	1091	1175	92.85%	25.78%	77472	87478	88.56%	-4.59	-3.79



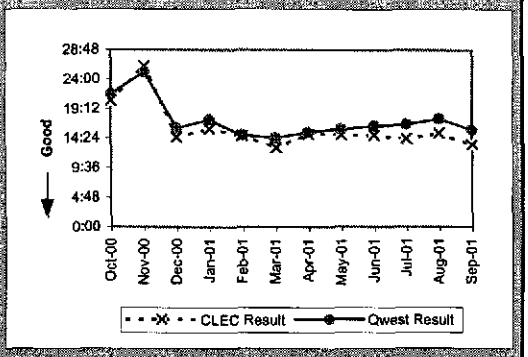
All Troubles Cleared within 48 hours (Percent) (MR-4)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	1344	1481	90.75%	28.97%	138571	152732	90.73%	-0.03	-1.02
Nov-00	1238	1449	85.44%	35.27%	123754	142340	86.94%	1.69	0.03
Dec-00	1065	1093	97.44%	15.80%	103983	107927	96.35%	-1.92	-2.16
Jan-01	1132	1169	96.83%	17.51%	124389	130770	95.12%	-2.71	-2.65
Feb-01	1042	1065	97.84%	14.54%	105523	108437	97.31%	-1.06	-1.84
Mar-01	1643	1665	98.68%	11.42%	125604	128569	97.69%	-2.66	-2.62
Apr-01	1820	1899	95.84%	19.97%	139545	144483	96.58%	1.77	0.08
May-01	1894	1945	97.38%	15.98%	148588	153589	96.74%	-1.57	-1.95
Jun-01	1964	2032	96.65%	17.98%	146861	152473	96.32%	-0.79	-1.48
Jul-01	1858	1905	97.53%	15.51%	146804	153320	95.75%	-3.83	-3.33
Aug-01	2115	2177	97.15%	16.63%	150696	158103	95.32%	-4.03	-3.45
Sep-01	1456	1488	97.85%	14.51%	116062	120380	96.41%	-2.96	-2.8



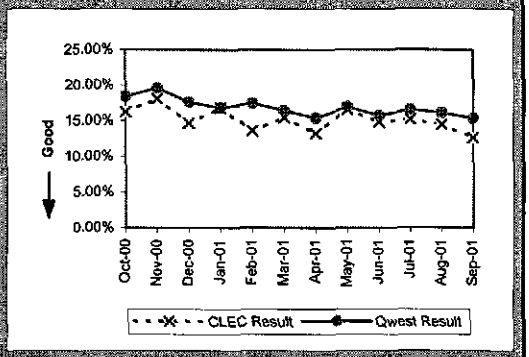
Mean Time to Restore (Hours:Minutes) (MR-6)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	30436:20	1481	20:33	19:34	3304345:09	152732	21:38	-1.87	-2.13
Nov-00	37942:42	1449	26:11	31:39	3586573:44	142340	25:12	1.15	-0.3
Dec-00	15944:16	1093	14:35	15:17	1739718:46	107927	16:07	-2.89	-2.76
Jan-01	18620:46	1169	15:56	17:02	2281532:09	130770	17:27	-2.67	-2.63
Feb-01	15791:39	1065	14:50	54:47	1614075:18	108437	14:53	-0.11	-1.07
Mar-01	21359:27	1665	12:50	12:40	1860570:58	128569	14:28	-3.19	-2.94
Apr-01	28565:30	1899	15:03	16:24	2214396:53	144483	15:20	-0.6	-1.37
May-01	29392:54	1945	15:07	16:55	2454025:53	153589	15:59	-2.19	-2.33
Jun-01	30463:19	2032	15:00	13:48	2512557:42	152473	16:29	-2.07	-2.26
Jul-01	27411:06	1905	14:23	13:41	2571140:24	153320	16:46	-5.85	-4.56
Aug-01	33255:46	2177	15:17	14:36	2787351:42	158103	17:38	-4.73	-3.87
Sep-01	19958:07	1488	13:25	12:22	1914730:32	120380	15:54	-5.93	-4.61



Repair Repeat Report Rate (Percent) (MR-7)-- Dispatches Within MSAs

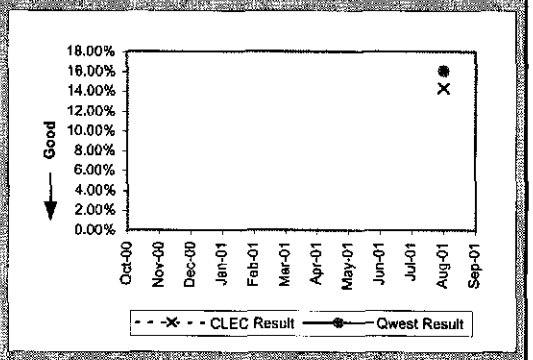
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	251	1545	16.25%	36.89%	29442	159742	18.43%	-2.2	-2.34
Nov-00	275	1517	18.13%	38.52%	29237	149153	19.60%	-1.44	-1.87
Dec-00	167	1137	14.69%	35.40%	19860	112644	17.63%	-2.59	-2.58
Jan-01	207	1229	16.84%	37.42%	22914	136164	16.83%	0.01	-0.99
Feb-01	150	1106	13.56%	34.24%	19741	113008	17.47%	-3.4	-3.07
Mar-01	267	1725	15.48%	36.17%	21906	133407	16.42%	-1.05	-1.64
Apr-01	259	1954	13.25%	33.91%	23038	149466	15.41%	-2.63	-2.6
May-01	333	2005	16.61%	37.22%	26950	159079	16.94%	-0.39	-1.24
Jun-01	311	2094	14.85%	35.56%	24916	158222	15.75%	-1.12	-1.66
Jul-01	301	1975	15.24%	35.94%	26399	159285	16.57%	-1.58	-1.96
Aug-01	329	2271	14.49%	35.20%	26644	165020	16.15%	-2.13	-2.3
Sep-01	195	1542	12.65%	33.24%	19195	125155	15.34%	-2.91	-2.77



Checklist #14 - Resale - Residence Repair

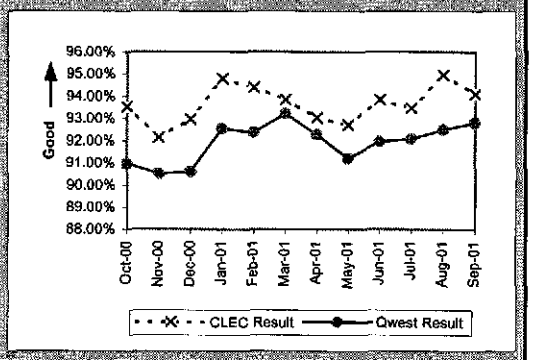
Repair Repeat Report Rate (Percent) (MR-7*)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00									
Nov-00									
Dec-00									
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	294	2046	14.37%	35.08%	23738	147858	16.05%	-2.06	-2.25
Sep-01									



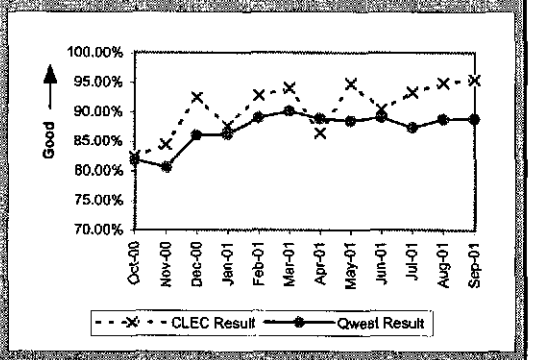
Repair Appointments Met (Percent) (MR-9)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	1445	1545	93.53%	24.60%	145311	159742	90.97%	-3.5	-3.12
Nov-00	1398	1517	92.16%	26.89%	135004	149153	90.51%	-2.17	-2.32
Dec-00	1057	1137	92.96%	25.58%	102058	112644	90.60%	-2.72	-2.65
Jan-01	1165	1229	94.79%	22.22%	126032	136164	92.56%	-2.97	-2.81
Feb-01	1044	1106	94.39%	23.00%	104396	113008	92.38%	-2.51	-2.53
Mar-01	1619	1725	93.86%	24.02%	124351	133407	93.21%	-1.06	-1.64
Apr-01	1818	1954	93.04%	25.45%	137926	149466	92.28%	-1.25	-1.76
May-01	1859	2005	92.72%	25.98%	145097	159079	91.21%	-2.37	-2.44
Jun-01	1965	2094	93.84%	24.04%	145509	158222	91.97%	-3.13	-2.91
Jul-01	1846	1975	93.47%	24.71%	146676	159285	92.08%	-2.26	-2.38
Aug-01	2157	2271	94.98%	21.84%	152635	165020	92.49%	-4.46	-3.71
Sep-01	1451	1542	94.10%	23.57%	116171	125155	92.82%	-1.93	-2.17



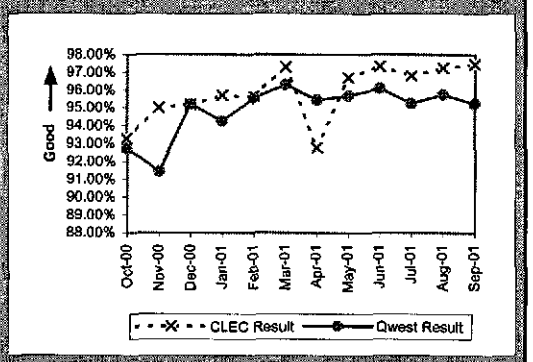
Out of Service Cleared within 24 hours (Percent) (MR-3)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	187	227	82.38%	38.10%	26888	32866	81.81%	-0.22	-1.13
Nov-00	238	282	84.40%	36.29%	26213	32521	80.60%	-1.6	-1.98
Dec-00	171	185	92.43%	26.45%	19818	23048	85.99%	-2.52	-2.53
Jan-01	155	177	87.57%	32.99%	18364	21308	86.18%	-0.53	-1.32
Feb-01	166	179	92.74%	25.95%	17780	19980	88.99%	-1.59	-1.97
Mar-01	188	200	94.00%	23.75%	21577	23954	90.08%	-1.85	-2.12
Apr-01	203	235	86.38%	34.30%	23432	26382	88.82%	1.17	-0.29
May-01	234	247	94.74%	22.33%	25483	28804	88.47%	-3.07	-2.87
Jun-01	311	344	90.41%	29.45%	27159	30495	89.06%	-0.8	-1.48
Jul-01	276	296	93.24%	25.10%	27755	31795	87.29%	-3.06	-2.86
Aug-01	387	408	94.85%	22.10%	28086	31651	88.74%	-3.88	-3.36
Sep-01	274	287	95.47%	20.80%	21067	23713	88.84%	-3.55	-3.16



All Troubles Cleared within 48 hours (Percent) (MR-4)-- Dispatches Outside MSAs

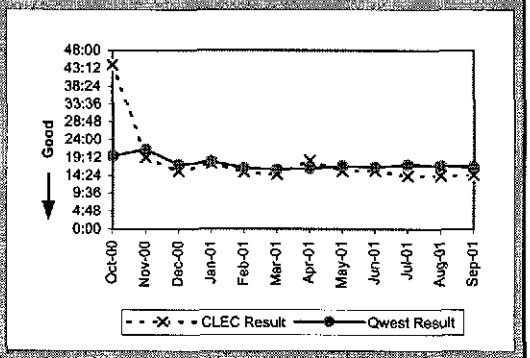
Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	333	357	93.28%	25.04%	43231	46629	92.71%	-0.41	-1.25
Nov-00	381	401	95.01%	21.77%	40184	43950	91.43%	-2.55	-2.55
Dec-00	238	250	95.20%	21.38%	29575	31064	95.21%	0	-1
Jan-01	245	256	95.70%	20.28%	28183	29896	94.27%	-0.98	-1.6
Feb-01	242	253	95.65%	20.39%	26170	27393	95.54%	-0.09	-1.05
Mar-01	290	298	97.32%	16.16%	32282	33523	96.30%	-0.93	-1.56
Apr-01	308	332	92.77%	25.90%	34168	35802	95.44%	2.17	0.32
May-01	323	334	96.71%	17.85%	37297	38981	95.68%	-0.92	-1.56
Jun-01	439	451	97.34%	16.09%	39144	40736	96.09%	-1.36	-1.83
Jul-01	394	407	96.81%	17.58%	41247	43303	95.25%	-1.47	-1.89
Aug-01	532	547	97.26%	16.33%	42039	43907	95.75%	-1.74	-2.06
Sep-01	383	393	97.46%	15.75%	31502	33078	95.24%	-2.05	-2.25



Checklist #14 - Resale - Residence Repair

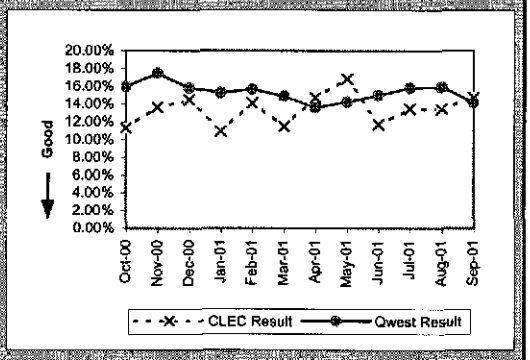
Mean Time to Restore (Hours:Minutes) (MR-6)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	15809:15	357	44:17	489:40	918988:20	46629	19:43	2.75	0.67
Nov-00	7715:41	401	19:14	22:34	941309:24	43950	21:25	-1.55	-1.94
Dec-00	3877:06	250	15:31	17:39	537322:11	31064	17:18	-1.4	-1.85
Jan-01	4499:33	256	17:35	17:44	541201:24	29896	18:06	-0.42	-1.26
Feb-01	3866:15	253	15:17	14:44	449456:16	27393	16:24	-1.03	-1.62
Mar-01	4376:32	298	14:41	12:30	537366:03	33523	16:02	-1.19	-1.72
Apr-01	6118:24	332	18:26	21:55	583577:50	35802	16:18	2.19	0.33
May-01	5216:24	334	15:37	15:39	660202:53	38981	16:56	-1.06	-1.64
Jun-01	7077:45	451	15:42	12:56	675595:59	40736	16:35	-1.06	-1.65
Jul-01	5803:36	407	14:16	13:19	749151:00	43303	17:18	-3.21	-2.95
Aug-01	7797:44	547	14:15	12:44	742583:02	43907	16:55	-3.42	-3.08
Sep-01	5710:07	393	14:32	12:13	553454:05	33078	16:44	-2.3	-2.4



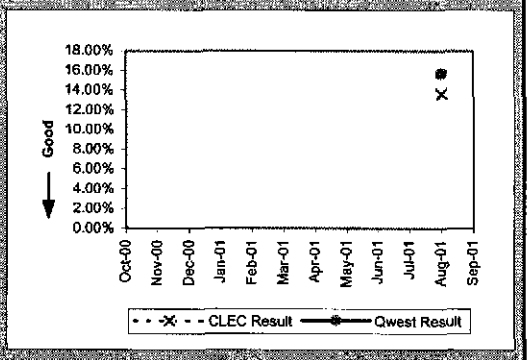
Repair Repeat Report Rate (Percent) (MR-7)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	42	370	11.35%	31.72%	7676	47970	16.00%	-2.43	-2.48
Nov-00	57	417	13.67%	34.35%	7937	45380	17.49%	-2.04	-2.24
Dec-00	37	255	14.51%	35.22%	5064	31974	15.84%	-0.58	-1.35
Jan-01	29	265	10.94%	31.22%	4665	30537	15.28%	-1.95	-2.19
Feb-01	37	262	14.12%	34.83%	4386	27988	15.67%	-0.69	-1.42
Mar-01	35	305	11.48%	31.87%	5095	34217	14.89%	-1.67	-2.01
Apr-01	50	340	14.71%	35.42%	4958	36492	13.59%	0.61	-0.63
May-01	58	344	16.86%	37.44%	5663	39737	14.25%	1.36	-0.17
Jun-01	54	460	11.74%	32.19%	6222	41561	14.97%	-1.93	-2.17
Jul-01	56	415	13.49%	34.17%	7023	44309	15.85%	-1.31	-1.8
Aug-01	75	557	13.47%	34.13%	7213	45298	15.92%	-1.58	-1.96
Sep-01	59	399	14.79%	35.50%	4805	33839	14.20%	0.35	-0.79



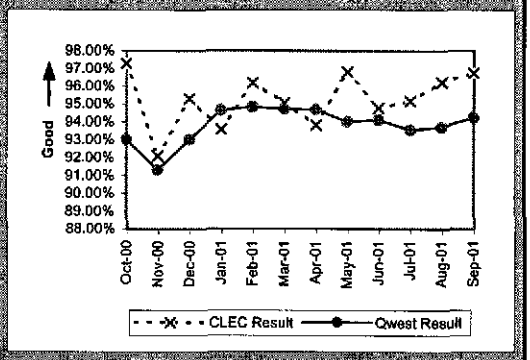
Repair Repeat Report Rate (Percent) (MR-7*)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00									
Nov-00									
Dec-00									
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	66	484	13.64%	34.32%	6285	40039	15.70%	-1.24	-1.75
Sep-01									



Repair Appointments Met (Percent) (MR-9)-- Dispatches Outside MSAs

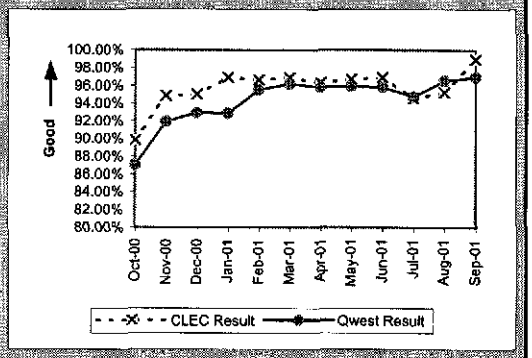
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	360	370	97.30%	16.22%	44628	47970	93.03%	-3.21	-2.95
Nov-00	384	417	92.09%	27.00%	41438	45380	91.31%	-0.56	-1.34
Dec-00	243	255	95.29%	21.18%	29742	31974	93.02%	-1.42	-1.86
Jan-01	248	265	93.58%	24.50%	28904	30537	94.65%	0.78	-0.53
Feb-01	252	262	96.18%	19.16%	26543	27988	94.84%	-0.98	-1.6
Mar-01	290	305	95.08%	21.62%	32411	34217	94.72%	-0.28	-1.17
Apr-01	319	340	93.82%	24.07%	34559	36492	94.70%	0.73	-0.55
May-01	333	344	96.80%	17.59%	37361	39737	94.02%	-2.17	-2.32
Jun-01	436	460	94.78%	22.24%	39117	41561	94.12%	-0.6	-1.37
Jul-01	395	415	95.18%	21.42%	41450	44309	93.55%	-1.35	-1.82
Aug-01	536	557	96.23%	19.05%	42449	45298	93.71%	-2.43	-2.48
Sep-01	386	399	96.74%	17.75%	31892	33839	94.25%	-2.13	-2.29



Checklist #14 - Resale - Residence Repair

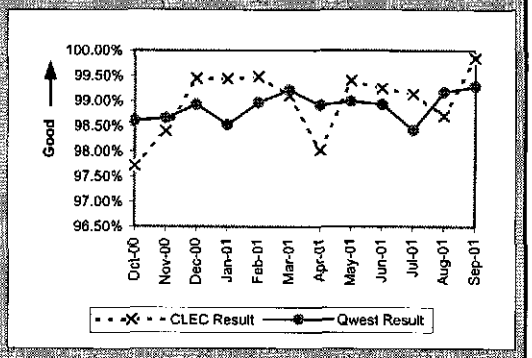
Out of Service Cleared within 24 hours (Percent) (MR-3)-- No Dispatches

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	195	217	89.86%	30.18%	15484	17791	87.03%	-1.23	-1.75
Nov-00	315	332	94.88%	22.04%	29795	32418	91.91%	-1.97	-2.2
Dec-00	325	342	95.03%	21.73%	27739	29852	92.92%	-1.51	-1.92
Jan-01	253	261	96.93%	17.24%	25654	27628	92.86%	-2.55	-2.55
Feb-01	263	272	96.69%	17.89%	22504	23551	95.55%	-0.9	-1.55
Mar-01	347	358	96.93%	17.26%	23991	24938	96.20%	-0.71	-1.43
Apr-01	344	357	96.36%	18.73%	25914	27038	95.84%	-0.48	-1.29
May-01	330	341	96.77%	17.67%	27384	28548	95.92%	-0.79	-1.48
Jun-01	409	422	96.92%	17.28%	30470	31801	95.81%	-1.13	-1.68
Jul-01	383	405	94.57%	22.67%	29679	31323	94.75%	0.19	-0.88
Aug-01	441	463	95.25%	21.27%	29034	30074	96.54%	1.46	-0.11
Sep-01	284	287	98.95%	10.17%	22764	23477	96.96%	-1.95	-2.19



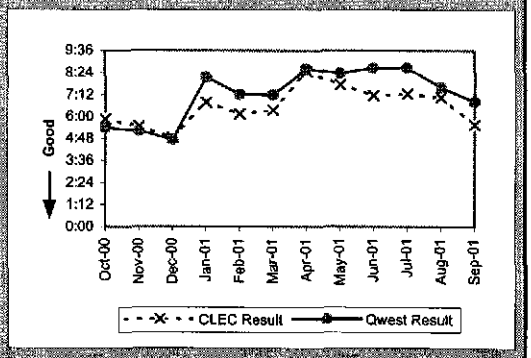
All Troubles Cleared within 48 hours (Percent) (MR-4)-- No Dispatches

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	900	921	97.72%	14.93%	121418	123119	98.62%	2.33	0.41
Nov-00	925	940	98.40%	12.53%	115286	116855	98.66%	0.67	-0.59
Dec-00	906	911	99.45%	7.39%	101716	102817	98.93%	-1.52	-1.93
Jan-01	524	527	99.43%	7.52%	54930	55749	98.53%	-1.71	-2.04
Feb-01	566	569	99.47%	7.24%	47438	47931	98.97%	-1.18	-1.72
Mar-01	771	778	99.10%	9.44%	51753	52164	99.21%	0.35	-0.79
Apr-01	646	659	98.03%	13.91%	48314	48843	98.92%	2.19	0.33
May-01	662	666	99.40%	7.73%	50980	51497	99.00%	-1.04	-1.63
Jun-01	794	800	99.25%	8.63%	55873	56476	98.93%	-0.87	-1.53
Jul-01	804	811	99.14%	9.25%	55583	56474	98.42%	-1.62	-1.99
Aug-01	912	924	98.70%	11.32%	55608	56074	99.17%	1.55	-0.06
Sep-01	645	646	99.85%	3.93%	43816	44132	99.28%	-1.68	-2.02



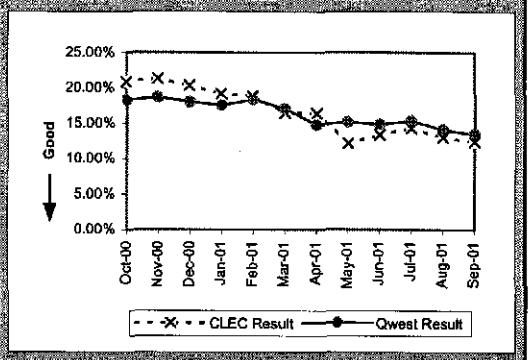
Mean Time to Restore (Hours:Minutes) (MR-6)-- No Dispatches

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	5399:06	921	5:52	13:15	665738:03	123119	5:24	0.93	-0.43
Nov-00	5136:00	940	5:28	13:19	607595:06	116855	5:12	0.55	-0.66
Dec-00	4416:13	911	4:51	9:11	486755:11	102817	4:44	0.27	-0.84
Jan-01	3567:52	527	6:46	11:50	453976:33	55749	8:09	-2.38	-2.45
Feb-01	3502:26	569	6:09	8:58	346228:20	47931	7:13	-1.73	-2.05
Mar-01	4939:53	778	6:21	10:04	375859:56	52164	7:12	-1.85	-2.13
Apr-01	5581:22	659	8:28	11:53	420402:11	48843	8:36	-0.09	-1.06
May-01	5163:44	666	7:45	10:06	430098:33	51497	8:21	-1.26	-1.77
Jun-01	5720:23	800	7:09	11:51	487730:22	56476	8:38	-0.87	-1.53
Jul-01	5874:13	811	7:15	12:33	488646:55	56474	8:39	-1.94	-2.18
Aug-01	6504:28	924	7:02	11:26	426501:23	56074	7:36	-1.2	-1.73
Sep-01	3592:18	646	5:34	8:14	300532:06	44132	6:49	-2.88	-2.75



Repair Repeat Report Rate (Percent) (MR-7)-- No Dispatches

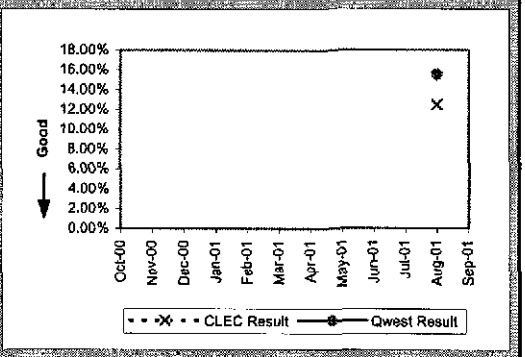
Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	192	921	20.85%	40.62%	22437	123121	18.22%	2.05	0.25
Nov-00	200	940	21.28%	40.93%	21782	116880	18.64%	2.07	0.26
Dec-00	185	911	20.31%	40.23%	18477	102820	17.97%	1.83	0.11
Jan-01	101	527	19.17%	39.36%	9766	55751	17.52%	0.99	-0.4
Feb-01	107	569	18.80%	39.08%	8784	47933	18.33%	0.29	-0.82
Mar-01	128	778	16.45%	37.08%	8885	52167	17.03%	-0.43	-1.26
Apr-01	108	659	16.39%	37.02%	7220	48846	14.78%	1.15	-0.3
May-01	81	666	12.16%	32.68%	7816	51498	15.18%	-2.15	-2.31
Jun-01	107	800	13.38%	34.04%	8353	56479	14.79%	-1.12	-1.68
Jul-01	116	811	14.30%	35.01%	8653	56482	15.32%	-0.8	-1.49
Aug-01	120	925	12.97%	33.60%	7893	56123	14.06%	-0.95	-1.58
Sep-01	80	646	12.38%	32.94%	5912	44135	13.40%	-0.75	-1.46



Checklist #14 - Resale - Residence Repair

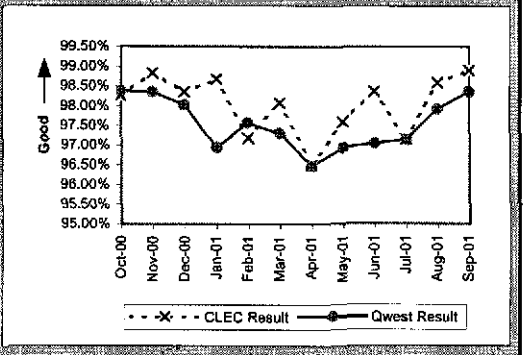
Repair Repeat Report Rate (Percent) (MR-7*)-- No Dispatches

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00									
Nov-00									
Dec-00									
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	55	442	12.44%	33.01%	4163	26859	15.50%	-1.76	-2.07
Sep-01									



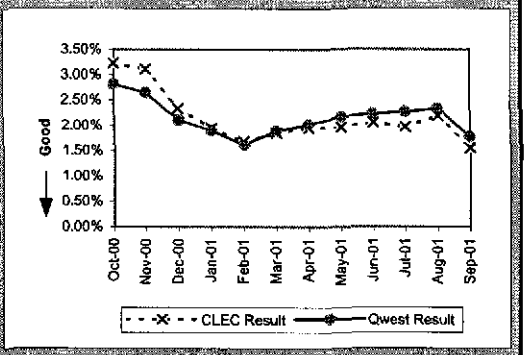
Repair Appointments Met (Percent) (MR-9)-- No Dispatches

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	905	921	98.26%	13.07%	121123	123121	98.38%	0.27	-0.83
Nov-00	929	940	98.83%	10.75%	114961	116880	98.36%	-1.13	-1.69
Dec-00	896	911	98.35%	12.73%	100789	102820	98.02%	-0.71	-1.43
Jan-01	520	527	98.67%	11.45%	54047	55751	96.94%	-2.29	-2.39
Feb-01	553	569	97.19%	16.53%	46767	47933	97.57%	0.58	-0.64
Mar-01	763	778	98.07%	13.75%	50762	52167	97.31%	-1.31	-1.8
Apr-01	636	659	96.51%	18.35%	47124	48846	96.47%	-0.05	-1.03
May-01	650	666	97.60%	15.31%	49928	51498	96.95%	-0.96	-1.59
Jun-01	787	800	98.38%	12.64%	54824	56479	97.07%	-2.17	-2.32
Jul-01	788	811	97.16%	16.60%	54875	56482	97.15%	-0.02	-1.01
Aug-01	912	925	98.59%	11.77%	54965	56123	97.94%	-1.4	-1.85
Sep-01	639	646	98.92%	10.35%	43417	44135	98.37%	-1.08	-1.66



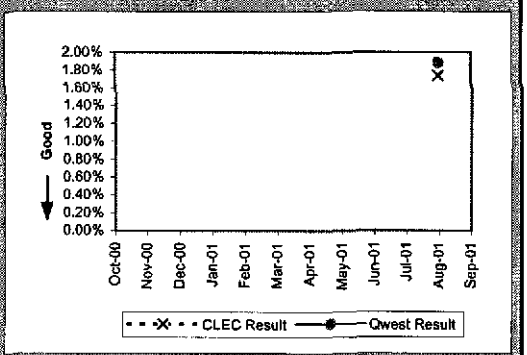
Trouble Rate (Percent) (MR-8)

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	2836	87869	3.23%	17.67%	330833	11756788	2.81%	7.39	3.49
Nov-00	2874	92316	3.11%	17.37%	311413	11744030	2.65%	8.69	4.29
Dec-00	2303	98582	2.34%	15.10%	247438	11728753	2.11%	4.93	2
Jan-01	2021	104125	1.94%	13.80%	222452	11713032	1.90%	0.98	-0.4
Feb-01	1937	115118	1.68%	12.86%	188929	11690770	1.62%	1.78	0.08
Mar-01	2808	151093	1.86%	13.51%	219791	11632096	1.89%	-0.88	-1.54
Apr-01	2953	150923	1.96%	13.85%	234804	11598880	2.02%	-1.86	-2.13
May-01	3015	153902	1.96%	13.86%	250314	11554708	2.17%	-5.55	-4.37
Jun-01	3354	163321	2.05%	14.18%	256262	11515376	2.23%	-4.67	-3.84
Jul-01	3201	162806	1.97%	13.88%	260076	11476244	2.27%	-8.08	-5.91
Aug-01	3753	171036	2.19%	14.65%	266441	11415311	2.33%	-3.8	-3.31
Sep-01	2587	166021	1.56%	12.39%	203129	11403640	1.78%	-6.82	-5.15



Trouble Rate (Percent) (MR-8*)

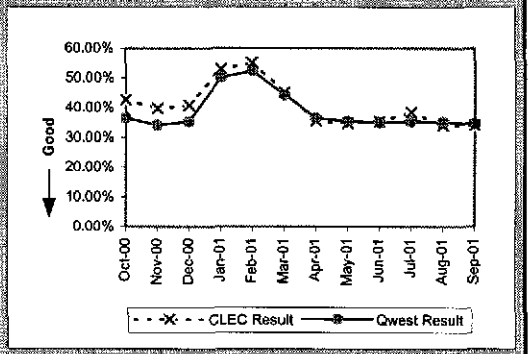
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00									
Nov-00									
Dec-00									
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	2972	171036	1.74%	13.07%	214756	11415311	1.88%	-4.34	-3.64
Sep-01									



Checklist #14 - Resale - Residence Repair

Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10)

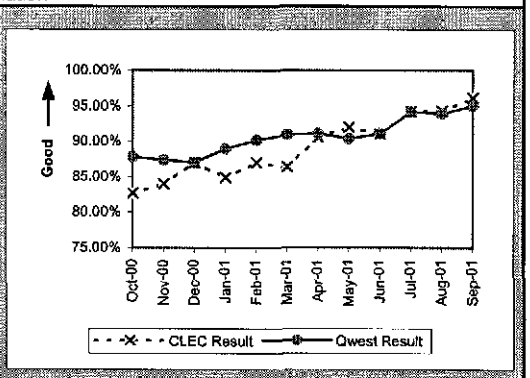
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	2123	4959	42.81%	49.48%	190068	520901	36.49%	9.21	4.6
Nov-00	1894	4768	39.72%	48.93%	161216	472629	34.11%	8.13	3.95
Dec-00	1590	3893	40.84%	49.15%	135170	382608	35.33%	7.16	3.35
Jan-01	2283	4304	53.04%	49.91%	223890	446342	50.16%	3.76	1.29
Feb-01	2381	4318	55.14%	49.74%	207357	396286	52.33%	3.69	1.24
Mar-01	2313	5121	45.17%	49.77%	174940	394731	44.32%	1.21	-0.26
Apr-01	1628	4581	35.54%	47.86%	134632	369436	36.44%	-1.26	-1.77
May-01	1610	4625	34.81%	47.64%	137047	387361	35.38%	-0.8	-1.49
Jun-01	1835	5189	35.36%	47.81%	138181	394443	35.03%	0.5	-0.7
Jul-01	2002	5203	38.48%	48.65%	142203	402279	35.35%	4.69	1.85
Aug-01	1951	5704	34.20%	47.44%	144281	410722	35.13%	-1.45	-1.88
Sep-01	1338	3925	34.09%	47.40%	107200	310329	34.54%	-0.6	-1.36



Checklist #14 - Resale - Business Installation

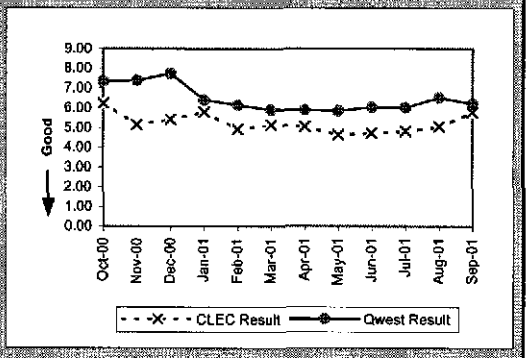
Installation Commitments Met (Percent) (OP-3)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	488	590	82.71%	37.81%	18111	20629	87.79%	3.72	1.26
Nov-00	426	507	84.02%	36.64%	16324	18684	87.37%	2.24	0.36
Dec-00	527	606	86.96%	33.67%	14100	16200	87.04%	0.05	-0.97
Jan-01	525	618	84.95%	35.75%	16945	19039	89.00%	3.17	0.93
Feb-01	529	608	87.01%	33.62%	15319	16989	90.17%	2.57	0.57
Mar-01	482	558	86.38%	34.30%	17030	18723	90.96%	3.72	1.26
Apr-01	585	646	90.56%	29.24%	15773	17322	91.06%	0.44	-0.73
May-01	710	772	91.97%	27.18%	16026	17734	90.37%	-1.48	-1.9
Jun-01	588	646	91.02%	28.59%	15660	17196	91.07%	0.04	-0.98
Jul-01	540	573	94.24%	23.30%	16403	17422	94.15%	-0.09	-1.05
Aug-01	582	617	94.33%	23.13%	18456	19645	93.95%	-0.39	-1.24
Sep-01	530	551	96.19%	19.15%	16154	16999	95.03%	-1.23	-1.75



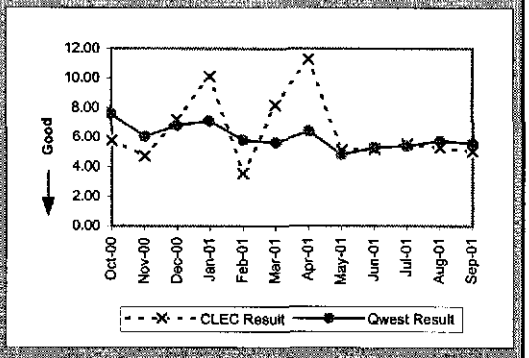
Installation Interval (Average Days) (OP-4)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	3686	590	6.25	10.13	151478	20602	7.35	-2.38	-2.45
Nov-00	2616	507	5.16	6.24	137940	18671	7.39	-4.18	-3.54
Dec-00	3289	605	5.44	6.73	125471	16174	7.76	-4.47	-3.72
Jan-01	3581	617	5.80	12.50	122070	19032	6.41	-1.3	-1.79
Feb-01	2996	608	4.93	8.12	104378	16981	6.15	-2.84	-2.73
Mar-01	2880	558	5.16	10.22	110693	18713	5.92	-1.76	-2.07
Apr-01	3269	646	5.06	9.87	102125	17319	5.90	-2.03	-2.23
May-01	3585	772	4.64	5.03	103599	17718	5.85	-3.45	-3.1
Jun-01	3056	646	4.73	4.45	103796	17188	6.04	-3.53	-3.14
Jul-01	2870	595	4.82	5.41	110916	18381	6.03	-3.33	-3.02
Aug-01	3235	639	5.06	4.87	134911	20685	6.52	-3	-2.82
Sep-01	3361	579	5.80	6.13	112083	17996	6.23	-1.11	-1.67



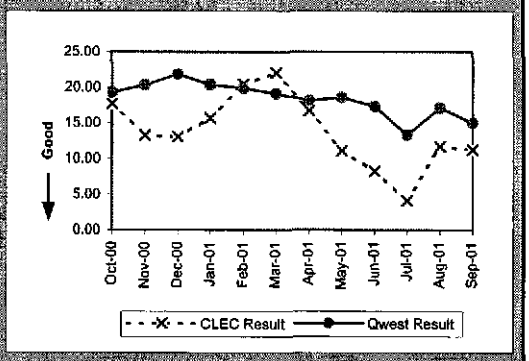
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	416	72	5.78	11.29	7640	1009	7.57	-0.88	-1.54
Nov-00	256	54	4.74	8.12	6041	999	6.05	-0.67	-1.41
Dec-00	368	51	7.22	12.95	6109	896	6.82	0.17	-0.9
Jan-01	597	59	10.12	33.76	6118	862	7.10	1.46	-0.11
Feb-01	178	50	3.56	3.95	3859	665	5.80	-1.13	-1.69
Mar-01	426	52	8.19	17.05	3759	668	5.63	1.55	-0.06
Apr-01	440	39	11.28	27.56	3891	608	6.40	1.61	-0.02
May-01	195	38	5.13	6.84	3440	715	4.81	1.17	-0.29
Jun-01	172	33	5.21	7.29	3593	679	5.29	-0.04	-1.03
Jul-01	255	46	5.54	10.77	8484	1570	5.40	1.06	-0.35
Aug-01	249	47	5.30	7.45	9883	1720	5.75	-0.27	-1.16
Sep-01	212	42	5.05	8.24	8449	1518	5.57	-0.21	-1.13



Delayed Days for Facility Reasons (Average Days) (OP-6B)-- Dispatches Within MSAs

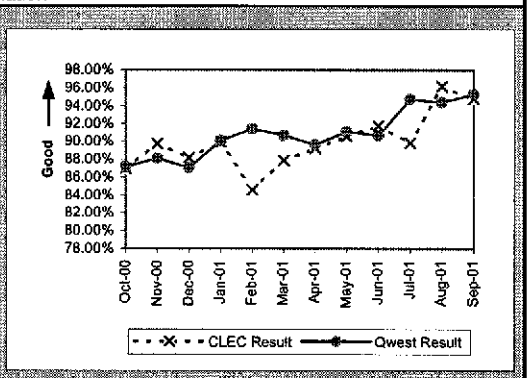
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	531	30	17.70	28.63	29073	1509	19.27	-0.35	-1.21
Nov-00	358	27	13.26	11.65	27659	1361	20.32	-1.41	-1.85
Dec-00	366	28	13.07	11.08	26306	1204	21.85	-1.73	-2.05
Jan-01	533	34	15.68	17.48	25117	1232	20.39	-1.06	-1.64
Feb-01	593	29	20.45	26.80	19978	1005	19.88	1.64	-0.01
Mar-01	529	24	22.04	32.53	19574	1025	19.10	1.65	0.01
Apr-01	367	22	16.68	26.70	17041	941	18.11	-0.3	-1.18
May-01	266	24	11.08	17.72	18442	993	18.57	-1.51	-1.92
Jun-01	206	25	8.24	5.51	14841	857	17.32	-2.04	-2.24
Jul-01	41	10	4.10	2.81	5457	410	13.31	-1.5	-1.91
Aug-01	117	10	11.70	16.95	8794	513	17.14	-0.34	-1.21
Sep-01	79	7	11.29	10.50	5001	333	15.02	-0.48	-1.29



Checklist #14 - Resale - Business Installation

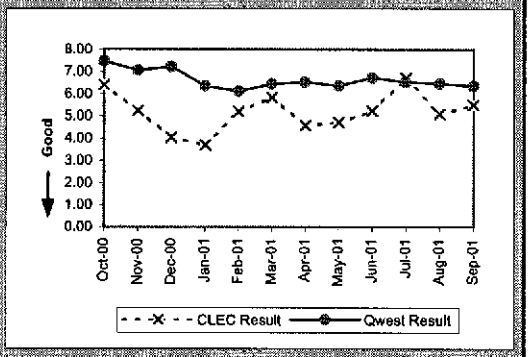
Installation Commitments Met (Percent) (OP-3)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	200	230	86.96%	33.68%	5163	5926	87.12%	0.04	-0.98
Nov-00	158	176	89.77%	30.30%	4879	5538	88.10%	-0.67	-1.41
Dec-00	149	169	88.17%	32.30%	3989	4584	87.02%	-0.44	-1.26
Jan-01	107	119	89.92%	30.11%	4245	4712	90.09%	0.1	-0.94
Feb-01	115	136	84.56%	36.13%	3838	4198	91.42%	2.57	0.56
Mar-01	109	124	87.90%	32.61%	4227	4660	90.71%	1.05	-0.36
Apr-01	83	93	89.25%	30.98%	4133	4612	89.61%	0.15	-0.91
May-01	135	149	90.60%	29.18%	4427	4858	91.13%	0.25	-0.85
Jun-01	134	146	91.78%	27.47%	4213	4647	90.66%	-0.46	-1.28
Jul-01	124	138	89.86%	30.19%	4485	4733	94.76%	2.3	0.4
Aug-01	127	132	96.21%	19.09%	4911	5203	94.39%	-0.9	-1.55
Sep-01	127	134	94.78%	22.25%	4124	4325	95.35%	0.36	-0.78



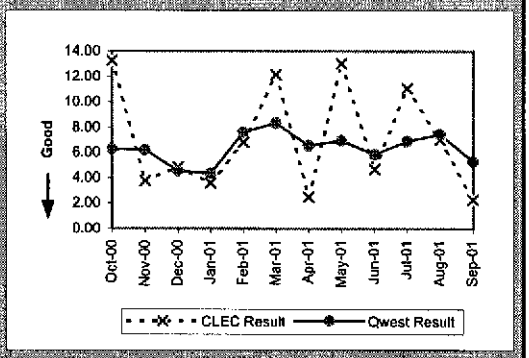
Installation Interval (Average Days) (OP-4)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	1475	230	6.41	9.69	44238	5926	7.47	-1.3	-1.79
Nov-00	923	176	5.24	6.42	39076	5538	7.06	-1.99	-2.21
Dec-00	683	169	4.04	3.74	33089	4584	7.22	-3.61	-3.2
Jan-01	440	119	3.70	5.75	29920	4712	6.35	-2.39	-2.45
Feb-01	707	136	5.20	7.12	25702	4198	6.12	-0.95	-1.58
Mar-01	724	124	5.84	13.16	30043	4660	6.45	-0.56	-1.34
Apr-01	426	93	4.58	4.33	30107	4612	6.53	-1.62	-1.98
May-01	704	149	4.72	5.51	30943	4858	6.37	-1.91	-2.16
Jun-01	764	146	5.23	5.07	31270	4647	6.73	-1.46	-1.89
Jul-01	992	148	6.70	10.88	32338	4955	6.53	0.17	-0.9
Aug-01	709	139	5.10	5.39	35353	5469	6.46	-1.47	-1.89
Sep-01	775	141	5.50	6.01	29074	4579	6.35	-1.19	-1.72



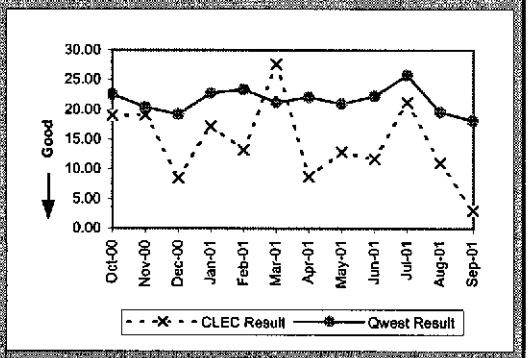
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	225	17	13.24	23.14	1632	260	6.28	1.45	-0.12
Nov-00	30	8	3.75	2.31	1366	220	6.21	-0.56	-1.34
Dec-00	78	16	4.88	5.61	849	186	4.56	0.14	-0.92
Jan-01	25	7	3.57	2.57	724	167	4.34	-0.19	-1.11
Feb-01	61	9	6.78	6.57	943	124	7.60	-0.09	-1.06
Mar-01	85	7	12.14	17.53	1118	134	8.34	1.62	-0.02
Apr-01	10	4	2.50	1.91	1048	160	6.55	-0.62	-1.38
May-01	52	4	13.00	11.66	872	126	6.92	1.63	-0.01
Jun-01	28	6	4.67	6.25	839	144	5.83	-0.21	-1.13
Jul-01	199	18	11.06	22.33	2356	342	6.89	1.44	-0.12
Aug-01	77	11	7.00	8.99	3083	415	7.43	-0.07	-1.04
Sep-01	25	11	2.27	1.74	1950	367	5.31	-1.12	-1.68



Delayed Days for Facility Reasons (Average Days) (OP-6B)-- Dispatches Outside MSAs

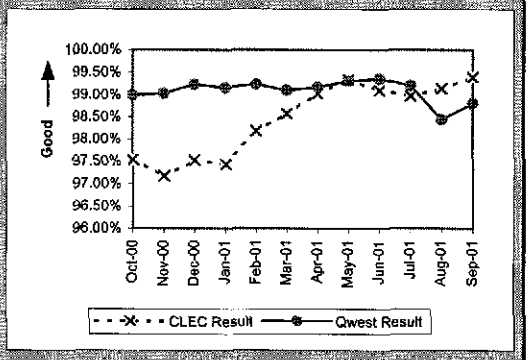
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	247	13	19.00	13.13	11325	503	22.51	-0.49	-1.3
Nov-00	191	10	19.10	15.44	8950	439	20.39	-0.15	-1.09
Dec-00	34	4	8.50	1.29	7832	409	19.15	-0.94	-1.57
Jan-01	86	5	17.20	21.66	6812	300	22.71	-0.37	-1.22
Feb-01	158	12	13.17	16.06	5511	236	23.35	-1.2	-1.73
Mar-01	221	8	27.62	39.46	6333	299	21.18	1.81	0.1
Apr-01	52	6	8.67	7.74	7045	319	22.08	-1.14	-1.7
May-01	128	10	12.80	11.76	6387	305	20.94	-1.04	-1.63
Jun-01	70	6	11.67	8.64	6449	290	22.24	-0.79	-1.48
Jul-01	127	6	21.17	18.32	3292	128	25.72	-0.25	-1.15
Aug-01	11	1	11.00		2802	143	19.59	-0.25	-1.15
Sep-01	9	3	3.00	3.00	1593	88	18.10	-1.03	-1.63



Checklist #14 - Resale - Business Installation

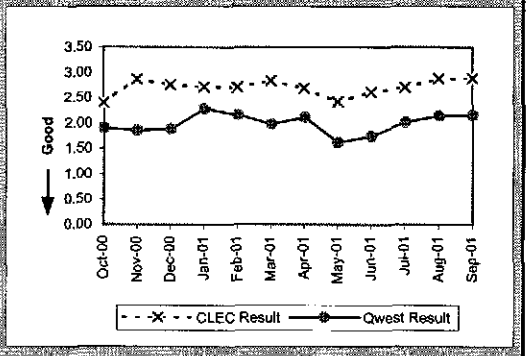
Installation Commitments Met (Percent) (OP-3)-- No Dispatches

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	3994	4095	97.53%	15.51%	54728	55287	98.99%	8.98	4.46
Nov-00	4203	4325	97.18%	16.56%	48369	48841	99.03%	11.95	6.26
Dec-00	4703	4822	97.53%	15.51%	45161	45508	99.24%	12.94	6.87
Jan-01	3959	4063	97.44%	15.79%	37085	37400	99.16%	11.38	5.92
Feb-01	3448	3512	98.18%	13.38%	33313	33571	99.23%	6.8	3.14
Mar-01	3991	4049	98.57%	11.88%	35788	36115	99.09%	3.36	1.04
Apr-01	3863	3901	99.03%	9.82%	36890	37199	99.17%	0.94	-0.43
May-01	4534	4564	99.34%	8.08%	38567	38836	99.31%	-0.27	-1.17
Jun-01	3978	4014	99.10%	9.43%	37560	37802	99.36%	1.94	0.18
Jul-01	2326	2350	98.98%	10.05%	19495	19652	99.20%	1.14	-0.3
Aug-01	2397	2418	99.13%	9.28%	4674	4748	98.44%	-2.23	-2.36
Sep-01	1642	1652	99.39%	7.76%	3955	4003	98.80%	-1.87	-2.13



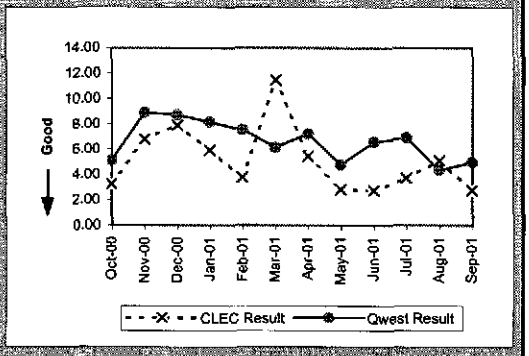
Installation Interval (Average Days) (OP-4)-- No Dispatches

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	9883	4095	2.41	2.40	105423	55286	1.91	8.77	4.33
Nov-00	12397	4325	2.87	4.45	90980	48840	1.86	16.44	8.99
Dec-00	13310	4822	2.76	3.29	85833	45504	1.89	16.69	9.14
Jan-01	11032	4063	2.72	2.76	85690	37400	2.29	6.69	3.06
Feb-01	9532	3512	2.71	3.08	72531	33571	2.16	8.63	4.25
Mar-01	11509	4049	2.84	4.22	71482	36113	1.98	15.61	8.49
Apr-01	10503	3900	2.69	2.73	78723	37196	2.12	9.51	4.78
May-01	10189	4199	2.43	1.19	59073	36373	1.62	28.41	16.27
Jun-01	8961	3423	2.62	1.36	61397	35017	1.75	22.96	12.96
Jul-01	5369	1979	2.71	1.50	35596	17630	2.02	13.95	7.48
Aug-01	4880	1696	2.88	1.92	8338	3874	2.15	11.65	6.08
Sep-01	3389	1174	2.89	1.88	7153	3313	2.16	7.73	3.7



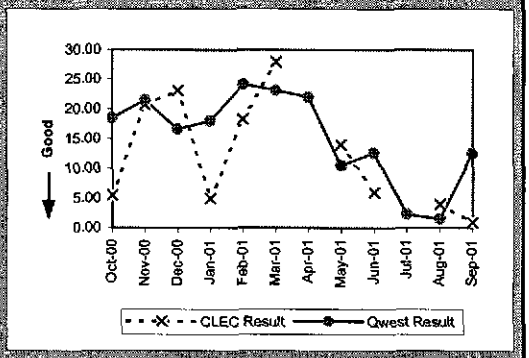
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A)-- No Dispatches

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	315	97	3.25	3.47	2444	477	5.12	-1.35	-1.82
Nov-00	783	115	6.81	19.50	3197	359	8.91	-0.99	-1.6
Dec-00	895	113	7.92	11.13	2435	279	8.73	-0.39	-1.24
Jan-01	612	103	5.94	8.18	2194	269	8.16	-0.83	-1.51
Feb-01	225	60	3.75	8.71	1620	215	7.53	-1.62	-1.98
Mar-01	641	56	11.45	24.95	1723	281	6.13	1.47	-0.11
Apr-01	206	38	5.42	14.88	1943	269	7.22	-0.6	-1.36
May-01	82	29	2.83	4.18	1041	218	4.78	-0.95	-1.57
Jun-01	96	35	2.74	3.97	1452	221	6.57	-1.13	-1.68
Jul-01	196	53	3.70	5.54	2299	333	6.90	-1.68	-2.02
Aug-01	229	45	5.09	9.20	737	170	4.34	0.63	-0.62
Sep-01	69	25	2.76	2.82	689	139	4.96	-1.15	-1.7



Delayed Days for Facility Reasons (Average Days) (OP-6B)-- No Dispatches

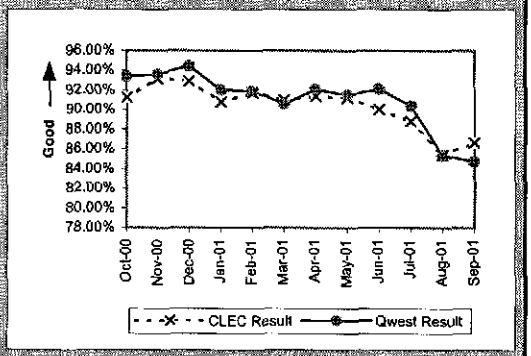
Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	22	4	5.50	0.58	1514	82	18.46	-0.94	-1.57
Nov-00	145	7	20.71	35.44	2431	113	21.51	-0.08	-1.05
Dec-00	139	6	23.17	27.95	1133	68	16.66	0.78	-0.53
Jan-01	5	1	5.00		829	46	18.02	-0.5	-1.31
Feb-01	73	4	18.25	17.88	1039	43	24.16	-0.21	-1.13
Mar-01	56	2	28.00	35.36	1065	46	23.15	1.35	-0.18
Apr-01					881	40	22.02		
May-01	14	1	14.00		535	51	10.49	0.86	-0.48
Jun-01	6	1	6.00		265	21	12.62	-0.27	-1.17
Jul-01					14	6	2.33		
Aug-01	8	2	4.00	4.24	11	7	1.57	2.26	0.37
Sep-01	1	1	1.00		88	7	12.57	-0.54	-1.33



Checklist #14 - Resale - Business Installation

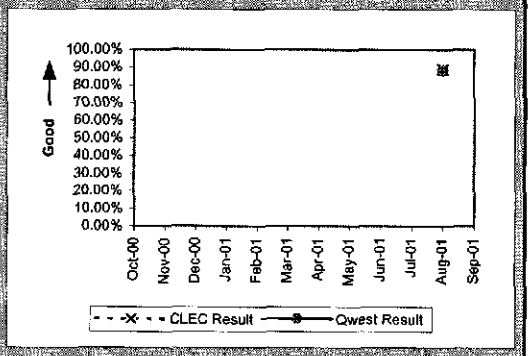
New Service Installation Quality (Percent) (OP-5)

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	3796	4161	91.23%	28.29%	78787	84397	93.35%	5.37	2.27
Nov-00	4830	5185	93.15%	25.25%	76120	81341	93.58%	1.22	-0.26
Dec-00	5171	5566	92.90%	25.68%	69040	73101	94.44%	4.84	1.94
Jan-01	4978	5482	90.77%	28.95%	61387	66709	92.02%	3.29	1
Feb-01	4377	4771	91.74%	27.53%	55649	60568	91.88%	0.33	-0.8
Mar-01	4268	4691	90.98%	28.64%	54089	59715	90.58%	-0.91	-1.55
Apr-01	4443	4862	91.38%	28.06%	57062	61966	92.09%	1.75	0.06
May-01	4750	5209	91.19%	28.35%	57557	62919	91.48%	0.72	-0.56
Jun-01	4762	5291	90.00%	30.00%	58305	63314	92.09%	5.4	2.28
Jul-01	3590	4042	88.82%	31.52%	47744	52825	90.38%	3.25	0.98
Aug-01	2710	3173	85.41%	35.30%	31663	37091	85.37%	-0.06	-1.04
Sep-01	2431	2805	86.67%	33.99%	24439	28847	84.72%	-2.74	-2.66



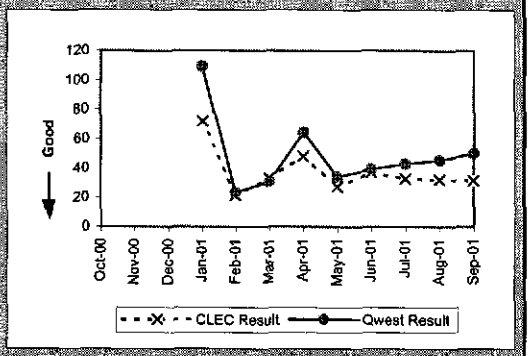
New Service Installation Quality (Percent) (OP-5*)

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00									
Nov-00									
Dec-00									
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	2833	3173	89.28%	30.93%	32824	37091	88.50%	-1.34	-1.81
Sep-01									



Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A)

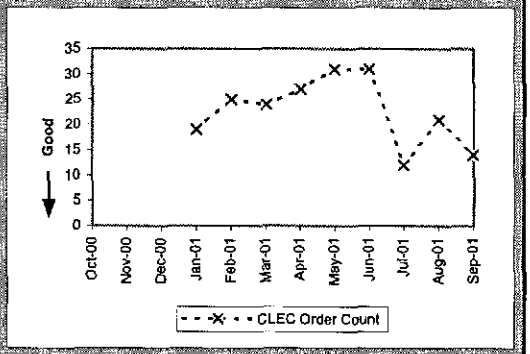
Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00									
Nov-00									
Dec-00									
Jan-01	4031	56	71.98	46.94	221772	2029	109.30	-3.15	-2.91
Feb-01	1665	77	21.62	21.68	47169	2020	23.35	-0.58	-1.35
Mar-01	2465	74	33.31	28.69	76807	2505	30.66	1.84	0.12
Apr-01	4622	96	48.15	51.08	218454	3391	64.42	-2.08	-2.26
May-01	2353	86	27.36	36.67	88445	2597	34.06	-1.54	-1.94
Jun-01	3149	85	37.05	45.66	110336	2801	39.39	-0.42	-1.25
Jul-01	1281	39	32.85	39.77	82072	1919	42.77	-1.2	-1.73
Aug-01	1639	57	32.26	42.23	107443	2371	45.32	-1.72	-2.05
Sep-01	1545	49	31.53	38.06	110487	2211	49.97	-2.09	-2.27



Checklist #14 - Resale - Business Installation

Count of Pending Orders Delayed for Facilities Reasons Business (OP-15B)

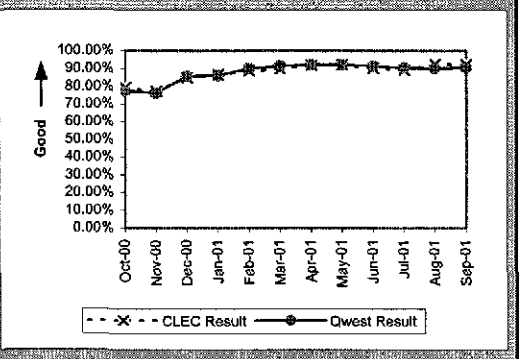
Date	CLEC Order Count
Oct-00	
Nov-00	
Dec-00	
Jan-01	19
Feb-01	25
Mar-01	24
Apr-01	27
May-01	31
Jun-01	31
Jul-01	12
Aug-01	21
Sep-01	14



Checklist #14 - Resale - Business Repair

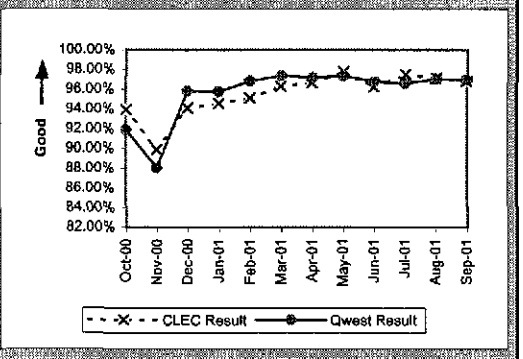
Out of Service Cleared within 24 hours (Percent) (MR-3)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	264	333	79.28%	40.53%	10641	13711	77.61%	-0.72	-1.44
Nov-00	308	399	77.19%	41.96%	10274	13459	76.34%	-0.4	-1.24
Dec-00	306	360	85.00%	35.71%	8817	10283	85.74%	0.37	-0.77
Jan-01	470	543	86.56%	34.11%	11323	13130	86.24%	-0.21	-1.13
Feb-01	414	466	88.84%	31.49%	9786	10868	90.04%	0.85	-0.48
Mar-01	498	554	89.89%	30.14%	11319	12356	91.61%	1.42	-0.13
Apr-01	563	612	91.99%	27.14%	11644	12646	92.08%	0.07	-0.95
May-01	662	718	92.20%	26.82%	12712	13771	92.31%	0.11	-0.93
Jun-01	734	814	90.17%	29.77%	11769	12879	91.38%	1.19	-0.28
Jul-01	720	806	89.33%	30.87%	11728	12977	90.38%	0.98	-0.41
Aug-01	773	835	92.57%	26.22%	11904	13213	90.09%	-2.33	-2.42
Sep-01	560	606	92.41%	26.49%	9209	10170	90.55%	-1.52	-1.92



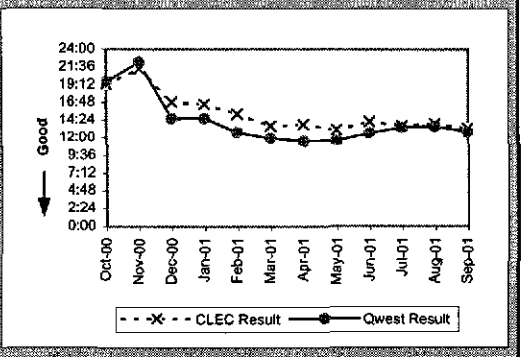
All Troubles Cleared within 48 hours (Percent) (MR-4)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	466	496	93.95%	23.84%	17419	18952	91.91%	-1.65	-2
Nov-00	490	545	89.91%	30.12%	15388	17474	88.06%	-1.31	-1.8
Dec-00	465	494	94.13%	23.51%	12677	13230	95.82%	1.74	0.06
Jan-01	681	720	94.58%	22.63%	16456	17184	95.76%	1.54	-0.06
Feb-01	627	659	95.14%	21.49%	13868	14323	96.82%	2.4	0.46
Mar-01	763	792	96.34%	18.78%	15964	16387	97.42%	1.87	0.14
Apr-01	839	868	96.66%	17.97%	16102	16573	97.16%	0.86	-0.48
May-01	935	956	97.80%	14.66%	17510	17982	97.38%	-0.81	-1.49
Jun-01	1008	1047	96.28%	18.94%	16184	16724	96.77%	0.88	-0.46
Jul-01	984	1009	97.52%	15.54%	16201	16768	96.62%	-1.54	-1.94
Aug-01	1020	1050	97.14%	16.66%	16866	17378	97.05%	-0.17	-1.1
Sep-01	760	785	96.82%	17.56%	13017	13425	96.96%	0.23	-0.86



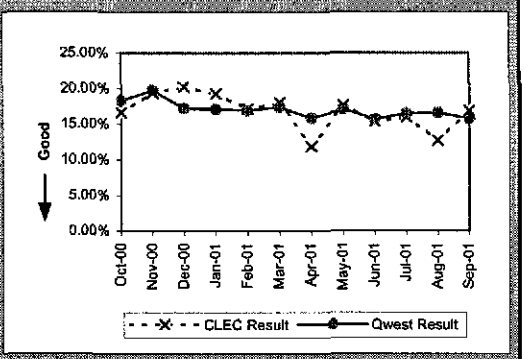
Mean Time to Restore (Hours:Minutes) (MR-6)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	9556:57	496	19:16	18:06	371372:12	18952	19:36	-0.3	-1.18
Nov-00	11628:09	545	21:20	24:47	388748:34	17474	22:15	-0.66	-1.4
Dec-00	8328:49	494	16:52	18:35	193414:41	13230	14:37	1.75	0.06
Jan-01	11910:56	720	16:33	17:45	252041:52	17184	14:40	2.59	0.57
Feb-01	10048:59	659	15:15	15:08	181997:43	14323	12:42	3.86	1.35
Mar-01	10790:26	792	13:37	14:27	195026:09	16387	11:54	3.2	0.95
Apr-01	11982:46	868	13:48	20:57	191264:46	16573	11:32	4.09	1.49
May-01	12550:27	956	13:08	13:50	210229:50	17982	11:41	2.85	0.73
Jun-01	14913:29	1047	14:15	28:48	212548:35	16724	12:43	1.64	0
Jul-01	13827:35	1009	13:42	15:06	225142:12	16768	13:26	0.16	-0.9
Aug-01	14651:10	1050	13:57	15:52	236386:10	17378	13:36	0.62	-0.63
Sep-01	10454:11	785	13:19	15:32	172562:27	13425	12:51	0.74	-0.55



Repair Repeat Report Rate (Percent) (MR-7)-- Dispatches Within MSAs

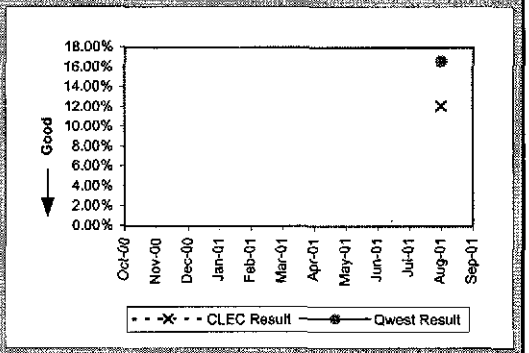
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	88	528	16.67%	37.27%	3605	19709	18.29%	-0.95	-1.58
Nov-00	110	568	19.37%	39.52%	3576	18146	19.71%	-0.2	-1.12
Dec-00	104	514	20.23%	40.17%	2351	13656	17.22%	1.78	0.08
Jan-01	142	738	19.24%	39.42%	3034	17759	17.08%	1.53	-0.07
Feb-01	117	681	17.18%	37.72%	2499	14743	16.95%	0.16	-0.9
Mar-01	148	820	18.05%	38.46%	2930	16858	17.38%	0.49	-0.7
Apr-01	107	898	11.92%	32.40%	2694	17013	15.83%	-3.14	-2.91
May-01	174	985	17.67%	38.14%	3154	18481	17.07%	0.49	-0.7
Jun-01	166	1080	15.37%	36.07%	2706	17276	15.66%	-0.26	-1.16
Jul-01	167	1046	15.97%	36.63%	2861	17352	16.49%	-0.44	-1.27
Aug-01	136	1074	12.66%	33.26%	2976	17982	16.55%	-3.33	-3.02
Sep-01	136	807	16.85%	37.43%	2179	13854	15.73%	0.85	-0.48



Checklist #14 - Resale - Business Repair

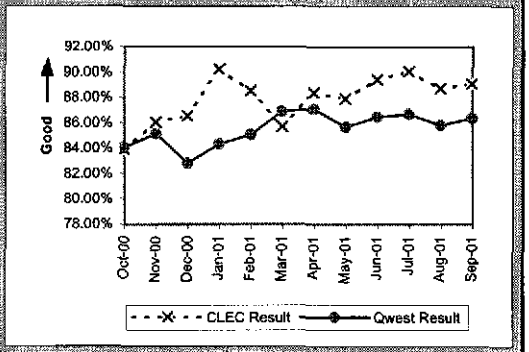
Repair Repeat Report Rate (Percent) (MR-7*)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00									
Nov-00									
Dec-00									
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	112	921	12.16%	32.68%	2588	15564	16.63%	-3.54	-3.15
Sep-01									



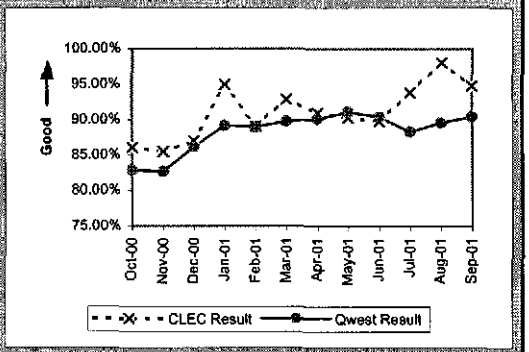
Repair Appointments Met (Percent) (MR-9)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	443	528	83.90%	36.75%	16572	19709	84.08%	0.11	-0.93
Nov-00	489	568	86.09%	34.60%	15454	18146	85.16%	-0.61	-1.37
Dec-00	445	514	86.58%	34.09%	11312	13656	82.84%	-2.21	-2.34
Jan-01	666	738	90.24%	29.67%	14981	17759	84.36%	-4.31	-3.62
Feb-01	603	681	88.55%	31.85%	12541	14743	85.06%	-2.49	-2.52
Mar-01	703	820	85.73%	34.97%	14652	16858	86.91%	0.98	-0.4
Apr-01	794	898	88.42%	32.00%	14820	17013	87.11%	-1.14	-1.69
May-01	866	985	87.92%	32.59%	15839	18481	85.70%	-1.93	-2.18
Jun-01	966	1080	89.44%	30.73%	14939	17276	86.47%	-2.77	-2.68
Jul-01	942	1046	90.06%	29.92%	15043	17352	86.69%	-3.11	-2.89
Aug-01	953	1074	88.73%	31.62%	15431	17982	85.81%	-2.66	-2.62
Sep-01	719	807	89.10%	31.17%	11968	13854	86.39%	-2.16	-2.33



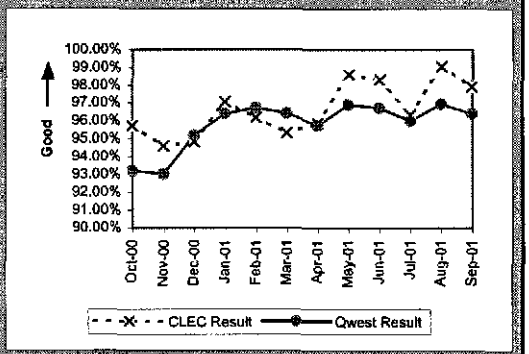
Out of Service Cleared within 24 hours (Percent) (MR-3)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	118	137	86.13%	34.56%	3706	4473	82.85%	-1	-1.61
Nov-00	118	138	85.51%	35.20%	3430	4148	82.69%	-0.86	-1.52
Dec-00	87	100	87.00%	33.63%	2776	3222	86.16%	-0.24	-1.15
Jan-01	113	119	94.96%	21.88%	2914	3268	89.17%	-2	-2.21
Feb-01	98	110	89.09%	31.18%	2532	2846	88.97%	-0.04	-1.02
Mar-01	117	126	92.86%	25.75%	3069	3420	89.74%	-1.13	-1.69
Apr-01	131	144	90.97%	28.66%	2995	3324	90.10%	-0.34	-1.21
May-01	130	144	90.28%	29.63%	3481	3821	91.10%	0.37	-0.78
Jun-01	166	185	89.73%	30.36%	3515	3889	90.38%	0.32	-0.81
Jul-01	152	162	93.83%	24.07%	3626	4108	88.27%	-2.16	-2.31
Aug-01	149	152	98.03%	13.91%	3769	4207	89.59%	-3.35	-3.03
Sep-01	127	134	94.78%	22.25%	2752	3044	90.41%	-1.68	-2.02



All Troubles Cleared within 48 hours (Percent) (MR-4)-- Dispatches Outside MSAs

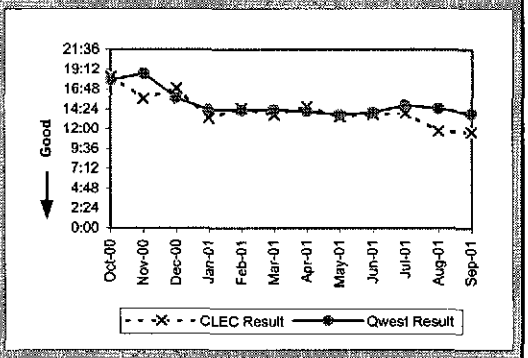
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	224	234	95.73%	20.23%	5920	6352	93.20%	-1.51	-1.92
Nov-00	192	203	94.58%	22.64%	5169	5556	93.03%	-0.85	-1.52
Dec-00	147	155	94.84%	22.12%	4073	4279	95.19%	0.14	-0.91
Jan-01	166	171	97.08%	16.85%	4263	4422	96.40%	-0.46	-1.28
Feb-01	151	157	96.18%	19.17%	3780	3908	96.72%	0.42	-0.74
Mar-01	184	193	95.34%	21.09%	4544	4712	96.43%	0.81	-0.51
Apr-01	186	194	95.88%	19.88%	4340	4533	95.74%	-0.09	-1.06
May-01	210	213	98.59%	11.78%	5077	5239	96.91%	-1.39	-1.85
Jun-01	233	237	98.31%	12.88%	4987	5156	96.72%	-1.34	-1.82
Jul-01	211	219	96.35%	18.76%	5216	5433	96.01%	-0.25	-1.15
Aug-01	208	210	99.05%	9.71%	5442	5614	96.94%	-1.74	-2.06
Sep-01	187	191	97.91%	14.32%	3903	4049	96.39%	-1.09	-1.67



Checklist #14 - Resale - Business Repair

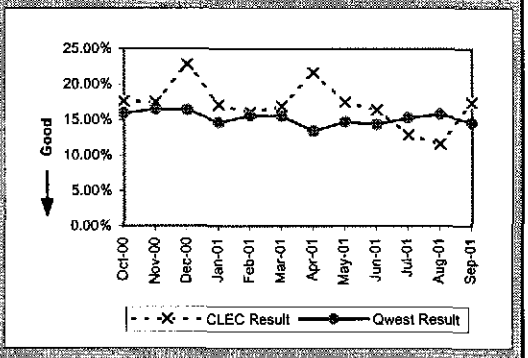
Mean Time to Restore (Hours:Minutes) (MR-6)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	4299:03	234	18:22	25:40	113928:00	6352	17:56	0.29	-0.82
Nov-00	3181:35	203	15:40	16:15	103728:23	5556	18:40	-1.5	-1.91
Dec-00	2621:35	155	16:55	30:55	67302:33	4279	15:44	0.73	-0.56
Jan-01	2282:44	171	13:21	13:53	63305:01	4422	14:19	-0.77	-1.47
Feb-01	2278:13	157	14:31	16:02	55731:35	3908	14:16	0.1	-0.94
Mar-01	2641:23	193	13:41	16:16	67357:15	4712	14:18	-0.49	-1.3
Apr-01	2854:03	194	14:43	15:24	63980:06	4533	14:07	0.45	-0.73
May-01	2870:30	213	13:29	11:55	71862:26	5239	13:43	-0.18	-1.11
Jun-01	3271:02	237	13:48	17:17	72309:38	5156	14:01	-0.17	-1.11
Jul-01	3042:31	219	13:54	15:07	80814:47	5433	14:52	-0.79	-1.48
Aug-01	2468:30	210	11:45	10:55	81270:11	5614	14:29	-1.86	-2.13
Sep-01	2211:22	191	11:35	12:42	55947:32	4049	13:49	-1.91	-2.16



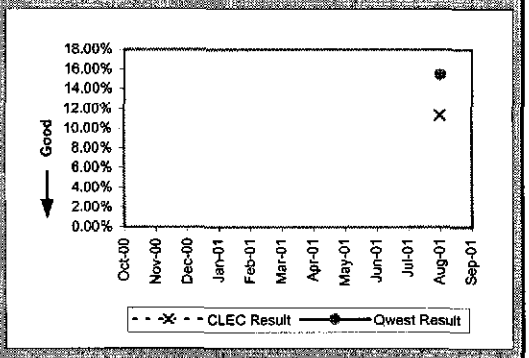
Repair Repeat Report Rate (Percent) (MR-7)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	42	238	17.65%	38.12%	1031	6475	15.92%	0.72	-0.56
Nov-00	37	211	17.54%	38.03%	936	5678	16.48%	0.41	-0.75
Dec-00	36	158	22.78%	41.94%	721	4398	16.39%	2.02	0.23
Jan-01	30	175	17.14%	37.69%	661	4521	14.62%	0.92	-0.44
Feb-01	26	162	16.05%	36.71%	620	3969	15.62%	0.17	-0.9
Mar-01	33	195	16.92%	37.50%	743	4782	15.54%	0.54	-0.67
Apr-01	43	199	21.61%	41.16%	616	4597	13.40%	3.1	0.89
May-01	38	217	17.51%	38.01%	782	5320	14.70%	1.14	-0.31
Jun-01	40	244	16.39%	37.02%	755	5250	14.38%	0.88	-0.47
Jul-01	29	225	12.89%	33.51%	845	5532	15.27%	-0.98	-1.59
Aug-01	25	215	11.63%	32.06%	902	5718	15.77%	-1.64	-2
Sep-01	34	195	17.44%	37.94%	602	4117	14.62%	1.08	-0.35



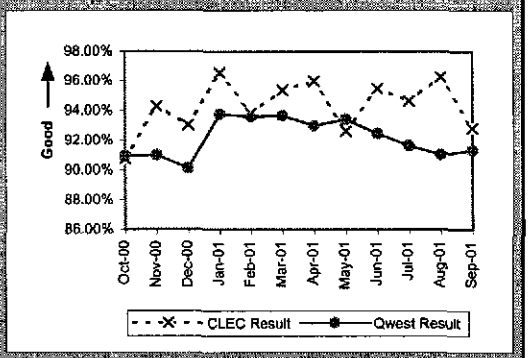
Repair Repeat Report Rate (Percent) (MR-7*)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00									
Nov-00									
Dec-00									
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	20	176	11.36%	31.74%	742	4798	15.46%	-1.48	-1.9
Sep-01									



Repair Appointments Met (Percent) (MR-9)-- Dispatches Outside MSAs

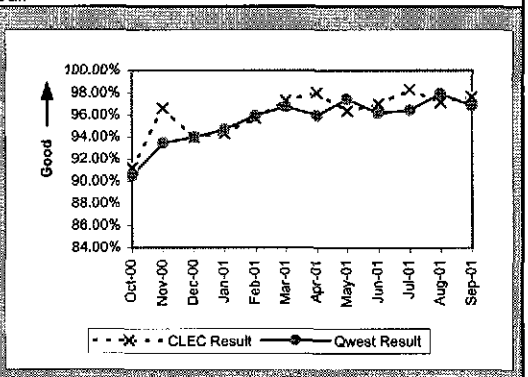
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	216	238	90.76%	28.96%	5889	6475	90.95%	0.05	-0.97
Nov-00	199	211	94.31%	23.16%	5167	5678	91.00%	-1.65	-2
Dec-00	147	158	93.04%	25.45%	3964	4398	90.13%	-1.2	-1.73
Jan-01	169	175	96.57%	18.20%	4239	4521	93.76%	-1.51	-1.92
Feb-01	152	162	93.83%	24.07%	3715	3969	93.60%	-0.12	-1.07
Mar-01	186	195	95.38%	20.98%	4479	4782	93.66%	-0.97	-1.59
Apr-01	191	199	95.98%	19.64%	4275	4597	93.00%	-1.61	-1.98
May-01	201	217	92.63%	26.13%	4970	5320	93.42%	0.49	-0.7
Jun-01	233	244	95.49%	20.75%	4854	5250	92.46%	-1.75	-2.07
Jul-01	213	225	94.67%	22.47%	5070	5532	91.65%	-1.6	-1.98
Aug-01	207	215	96.28%	18.93%	5206	5718	91.05%	-2.64	-2.6
Sep-01	181	195	92.82%	25.81%	3760	4117	91.33%	-0.72	-1.44



Checklist #14 - Resale - Business Repair

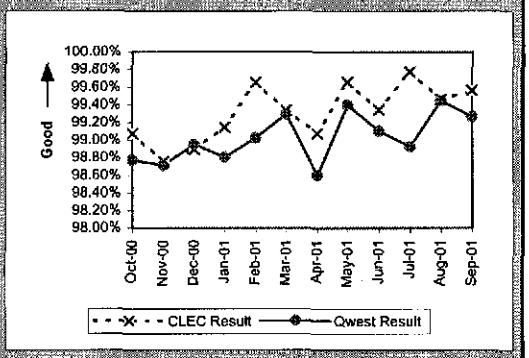
Out of Service Cleared within 24 hours (Percent) (MR-3)-- No Dispatches

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	135	148	91.22%	28.31%	2705	2988	90.53%	-0.28	-1.17
Nov-00	284	294	96.60%	18.13%	5459	5842	93.44%	-2.13	-2.3
Dec-00	310	330	93.94%	23.86%	4789	5096	93.98%	0.01	-0.99
Jan-01	298	316	94.30%	23.18%	4972	5251	94.69%	0.32	-0.8
Feb-01	223	233	95.71%	20.27%	3782	3942	95.94%	0.21	-0.87
Mar-01	253	260	97.31%	16.19%	4097	4235	96.74%	-0.5	-1.3
Apr-01	247	252	98.02%	13.95%	4050	4220	95.97%	-1.6	-1.97
May-01	263	273	96.34%	18.79%	4476	4594	97.43%	1.08	-0.34
Jun-01	323	333	97.00%	17.07%	4563	4745	96.16%	-0.76	-1.46
Jul-01	288	293	98.29%	12.95%	4407	4569	96.45%	-1.65	-2
Aug-01	341	351	97.15%	16.64%	4488	4584	97.91%	0.94	-0.43
Sep-01	250	256	97.66%	15.13%	3520	3635	96.84%	-0.72	-1.44



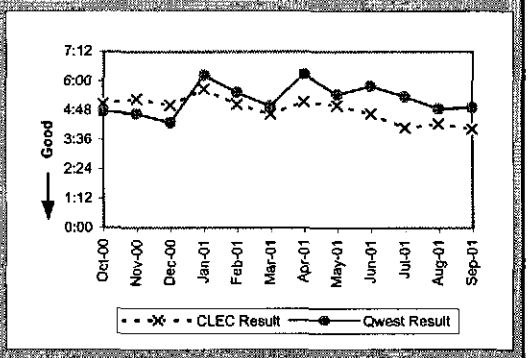
All Troubles Cleared within 48 hours (Percent) (MR-4)-- No Dispatches

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	1069	1079	99.07%	9.58%	20507	20762	98.77%	-0.88	-1.53
Nov-00	1194	1209	98.76%	11.07%	18955	19202	98.71%	-0.14	-1.08
Dec-00	1345	1360	98.90%	10.44%	15926	16095	98.95%	0.18	-0.89
Jan-01	1046	1055	99.15%	9.20%	10826	10957	98.80%	-0.98	-1.59
Feb-01	854	857	99.65%	5.91%	8815	8902	99.02%	-1.78	-2.08
Mar-01	899	905	99.34%	8.12%	9559	9627	99.29%	-0.15	-1.09
Apr-01	750	757	99.08%	9.57%	8172	8288	98.60%	-1.06	-1.65
May-01	870	873	99.66%	5.85%	8925	8979	99.40%	-0.94	-1.57
Jun-01	911	917	99.35%	8.06%	9089	9171	99.11%	-0.74	-1.45
Jul-01	876	878	99.77%	4.77%	8567	8660	98.93%	-2.32	-2.41
Aug-01	926	931	99.46%	7.31%	8878	8927	99.45%	-0.05	-1.03
Sep-01	686	689	99.56%	6.58%	7061	7113	99.27%	-0.87	-1.53



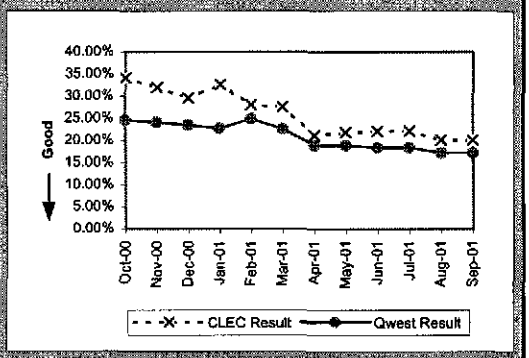
Mean Time to Restore (Hours:Minutes) (MR-6)-- No Dispatches

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	5481:16	1079	5:05	10:24	99065:16	20762	4:46	0.85	-0.49
Nov-00	6367:06	1209	5:16	11:17	89556:39	19202	4:40	1.55	-0.06
Dec-00	6813:29	1360	5:01	9:47	69239:42	16095	4:18	2.25	0.37
Jan-01	5982:40	1055	5:40	11:31	68317:22	10957	6:14	-0.55	-1.33
Feb-01	4323:04	857	5:03	8:23	49327:53	8902	5:32	-1.03	-1.62
Mar-01	4211:18	905	4:39	10:45	47797:30	9627	4:58	-0.84	-1.51
Apr-01	3897:56	757	5:09	9:52	52197:17	8288	6:18	-2.35	-2.43
May-01	4361:32	873	5:00	8:22	48916:45	8979	5:27	-1.23	-1.75
Jun-01	4284:05	917	4:40	8:12	53155:04	9171	5:48	-2.18	-2.32
Jul-01	3589:45	878	4:05	7:36	46476:33	8660	5:22	-2.92	-2.77
Aug-01	3953:22	931	4:15	7:58	43391:41	8927	4:52	-1.48	-1.9
Sep-01	2796:08	689	4:03	8:31	34956:46	7113	4:55	-2.1	-2.28



Repair Repeat Report Rate (Percent) (MR-7)-- No Dispatches

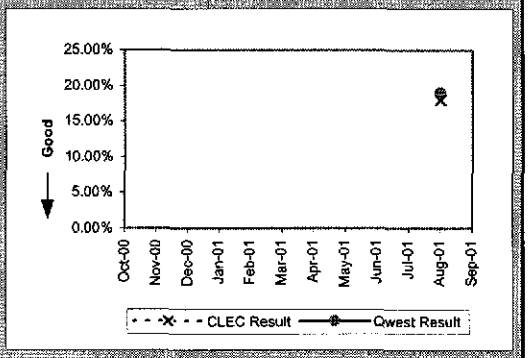
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	368	1079	34.11%	47.41%	5090	20762	24.52%	7.14	3.34
Nov-00	386	1209	31.93%	46.62%	4622	19204	24.07%	6.2	2.77
Dec-00	402	1360	29.56%	45.63%	3771	16095	23.43%	5.12	2.12
Jan-01	343	1055	32.51%	46.84%	2481	10958	22.64%	7.32	3.45
Feb-01	240	857	28.00%	44.90%	2208	8902	24.80%	2.07	0.26
Mar-01	249	905	27.51%	44.66%	2165	9628	22.49%	3.46	1.11
Apr-01	160	757	21.14%	40.83%	1562	8288	18.85%	1.54	-0.06
May-01	190	873	21.76%	41.26%	1692	8980	18.84%	2.11	0.28
Jun-01	202	917	22.03%	41.44%	1680	9171	18.32%	2.77	0.68
Jul-01	194	878	22.10%	41.49%	1586	8661	18.31%	2.76	0.68
Aug-01	187	931	20.09%	40.06%	1530	8929	17.14%	2.27	0.38
Sep-01	138	689	20.03%	40.02%	1219	7113	17.14%	1.92	0.17



Checklist #14 - Resale - Business Repair

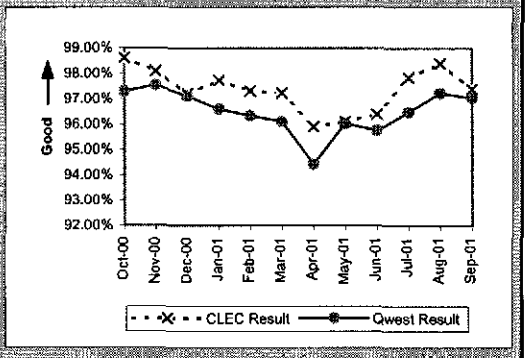
Repair Repeat Report Rate (Percent) (MR-7*)-- No Dispatches

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00									
Nov-00									
Dec-00									
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	96	534	17.98%	38.40%	974	5102	19.09%	-0.62	-1.38
Sep-01									



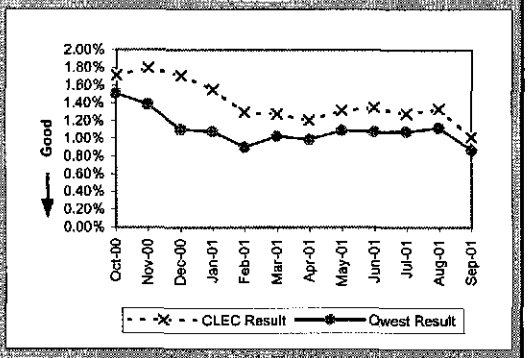
Repair Appointments Met (Percent) (MR-9)-- No Dispatches

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	1064	1079	98.61%	11.71%	20201	20762	97.30%	-2.59	-2.58
Nov-00	1186	1209	98.10%	13.66%	18733	19204	97.55%	-1.2	-1.73
Dec-00	1322	1360	97.21%	16.48%	15629	16095	97.10%	-0.21	-1.13
Jan-01	1031	1055	97.73%	14.91%	10586	10958	96.61%	-1.92	-2.17
Feb-01	834	857	97.32%	16.16%	8576	8902	96.34%	-1.46	-1.89
Mar-01	880	905	97.24%	16.39%	9253	9628	96.11%	-1.68	-2.02
Apr-01	726	757	95.90%	19.82%	7826	8288	94.43%	-1.7	-2.03
May-01	839	873	96.11%	19.35%	8624	8980	96.04%	-0.1	-1.06
Jun-01	884	917	96.40%	18.63%	8782	9171	95.76%	-0.92	-1.56
Jul-01	859	878	97.84%	14.55%	8356	8661	96.48%	-2.08	-2.26
Aug-01	916	931	98.39%	12.59%	8682	8929	97.23%	-2.05	-2.24
Sep-01	671	689	97.39%	15.95%	6902	7113	97.03%	-0.52	-1.32



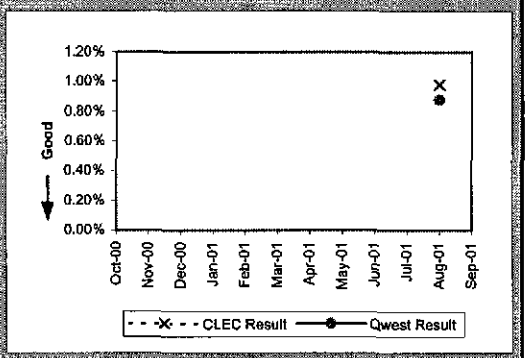
Trouble Rate (Percent) (MR-8)

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	1845	107721	1.71%	12.97%	46946	3106648	1.51%	5.33	2.24
Nov-00	1988	110795	1.79%	13.27%	43028	3098251	1.39%	11.33	5.89
Dec-00	2032	118692	1.71%	12.97%	34149	3088026	1.11%	19.6	10.91
Jan-01	1968	126757	1.55%	12.36%	33238	3076243	1.08%	15.93	8.69
Feb-01	1700	131123	1.30%	11.31%	27614	3062365	0.90%	14.81	8
Mar-01	1920	149830	1.28%	11.25%	31268	3038932	1.03%	9.46	4.75
Apr-01	1854	153727	1.21%	10.92%	29898	3025899	0.99%	8.43	4.12
May-01	2075	157468	1.32%	11.40%	32781	3000796	1.09%	8.38	4.1
Jun-01	2241	165859	1.35%	11.55%	31697	2936889	1.08%	10.43	5.34
Jul-01	2149	167535	1.28%	11.25%	31545	2919270	1.08%	7.78	3.73
Aug-01	2220	166123	1.34%	11.48%	32629	2898887	1.13%	7.92	3.82
Sep-01	1691	165409	1.02%	10.06%	25084	2881397	0.87%	6.46	2.93



Trouble Rate (Percent) (MR-8*)

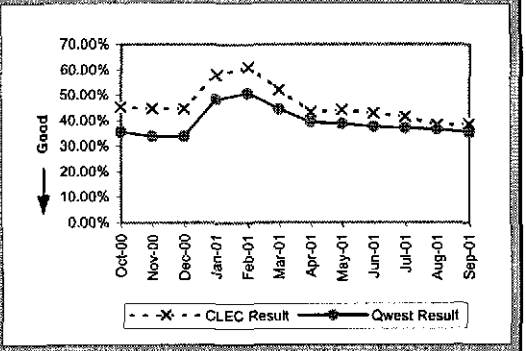
Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00									
Nov-00									
Dec-00									
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	1631	166123	0.98%	9.86%	25464	2898887	0.88%	4.39	1.67
Sep-01									



Checklist #14 - Resale - Business Repair

Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10)

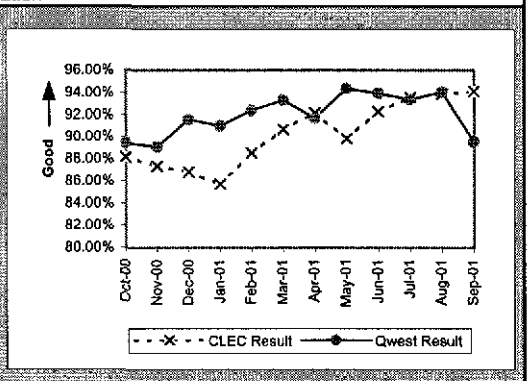
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	1524	3369	45.24%	49.77%	26001	72947	35.64%	11.37	5.91
Nov-00	1616	3604	44.84%	49.73%	22002	65030	33.83%	13.59	7.26
Dec-00	1643	3675	44.71%	49.72%	17380	51529	33.73%	13.6	7.27
Jan-01	2710	4678	57.93%	49.37%	31165	64403	48.39%	12.61	6.66
Feb-01	2680	4380	61.19%	48.73%	28598	56212	50.88%	13.15	6.99
Mar-01	2099	4019	52.23%	49.95%	25122	56390	44.55%	9.46	4.75
Apr-01	1419	3273	43.35%	49.56%	19452	49350	39.42%	4.47	1.71
May-01	1642	3717	44.18%	49.66%	20726	53507	38.74%	6.58	3
Jun-01	1694	3935	43.05%	49.51%	19127	50824	37.63%	6.76	3.11
Jul-01	1526	3675	41.52%	49.28%	18603	50148	37.10%	5.36	2.26
Aug-01	1373	3593	38.21%	48.59%	18832	51461	36.59%	1.95	0.18
Sep-01	1070	2761	38.75%	48.72%	13777	38861	35.45%	3.5	1.13



Checklist #14 - Resale - Centrex Installation

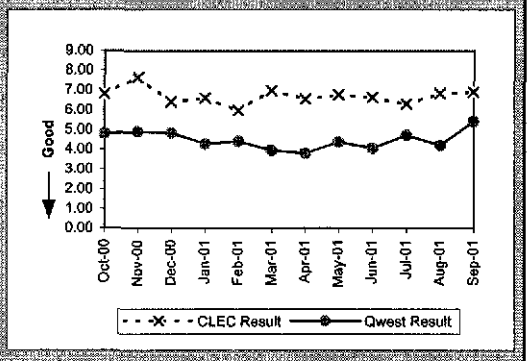
Installation Commitments Met (Percent) (OP-3)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	1020	1157	88.16%	32.31%	1800	2012	89.46%	1.15	-0.3
Nov-00	802	918	87.36%	33.23%	1322	1484	89.08%	1.31	-0.2
Dec-00	804	926	86.83%	33.82%	1227	1340	91.57%	3.99	1.43
Jan-01	979	1142	85.73%	34.98%	1195	1313	91.01%	4.57	1.78
Feb-01	834	942	88.54%	31.86%	1033	1118	92.40%	3.29	1
Mar-01	1069	1179	90.67%	29.09%	1216	1303	93.32%	2.64	0.61
Apr-01	1118	1213	92.17%	26.87%	963	1050	91.71%	-0.39	-1.24
May-01	1016	1131	89.83%	30.22%	1038	1100	94.36%	4.64	1.82
Jun-01	1017	1102	92.29%	26.68%	962	1024	93.95%	1.6	-0.03
Jul-01	934	998	93.59%	24.50%	1056	1131	93.37%	-0.2	-1.12
Aug-01	1054	1123	93.86%	24.01%	1296	1378	94.05%	0.2	-0.88
Sep-01	781	830	94.10%	23.57%	855	955	89.53%	-3.14	-2.91



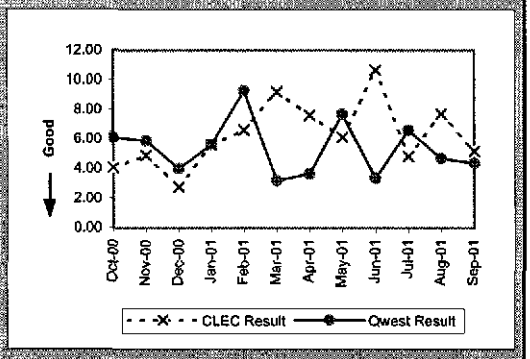
Installation Interval (Average Days) (OP-4)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	7887	1157	6.82	7.98	9644	2011	4.80	7.22	3.39
Nov-00	7021	918	7.65	11.56	7234	1479	4.89	8.32	4.06
Dec-00	5943	926	6.42	9.55	6459	1334	4.84	5.52	2.36
Jan-01	7535	1142	6.60	8.66	5610	1312	4.28	9.17	4.58
Feb-01	5637	942	5.98	6.66	4929	1118	4.41	3.75	1.28
Mar-01	8237	1179	6.99	10.47	5139	1302	3.95	15.08	8.17
Apr-01	7951	1213	6.55	7.25	4013	1050	3.82	13.98	7.5
May-01	7664	1131	6.78	7.15	4816	1100	4.38	9.42	4.73
Jun-01	7315	1102	6.64	9.10	4147	1021	4.06	9.51	4.78
Jul-01	6545	1038	6.31	5.60	5513	1167	4.72	5.21	2.17
Aug-01	7876	1153	6.83	6.19	5954	1419	4.20	13.16	7
Sep-01	5877	851	6.91	6.13	5373	991	5.42	4.89	1.97



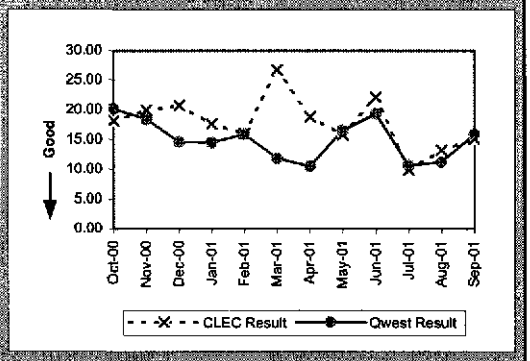
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	219	54	4.06	6.86	987	161	6.13	-1.13	-1.69
Nov-00	205	42	4.88	11.38	648	110	5.89	-0.48	-1.29
Dec-00	171	62	2.76	3.56	324	81	4.00	-0.55	-1.33
Jan-01	487	87	5.60	11.38	528	94	5.62	-0.01	-1.01
Feb-01	484	73	6.63	12.43	474	51	9.29	-0.44	-1.27
Mar-01	543	59	9.20	17.16	200	63	3.17	1.51	-0.08
Apr-01	381	50	7.62	13.91	197	54	3.65	1.9	0.15
May-01	355	58	6.12	7.66	277	36	7.69	-0.62	-1.38
Jun-01	533	50	10.66	27.53	144	43	3.35	1.55	-0.06
Jul-01	428	89	4.81	10.03	640	97	6.60	-0.89	-1.54
Aug-01	601	78	7.71	12.12	504	108	4.67	0.89	-0.46
Sep-01	248	48	5.17	6.12	526	121	4.35	0.72	-0.56



Delayed Days for Facility Reasons (Average Days) (OP-6B)-- Dispatches Within MSAs

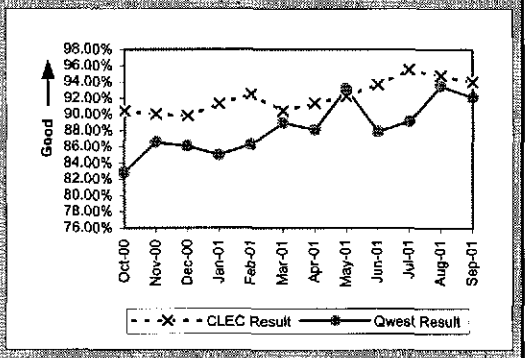
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	1510	83	18.19	19.25	1029	51	20.18	-0.47	-1.29
Nov-00	1479	74	19.99	23.16	962	52	18.50	0.46	-0.72
Dec-00	1247	60	20.78	24.23	468	32	14.62	0.17	-0.89
Jan-01	1340	76	17.63	22.00	349	24	14.54	-0.15	-1.09
Feb-01	562	35	16.06	17.43	541	34	15.91	0.14	-0.92
Mar-01	1365	51	26.76	34.84	285	24	11.88	1.13	-0.32
Apr-01	847	45	18.82	18.83	347	33	10.52	0.58	-0.65
May-01	903	57	15.84	18.98	431	26	16.58	-0.18	-1.11
Jun-01	776	35	22.17	20.70	368	19	19.37	0.15	-0.91
Jul-01	149	15	9.93	12.29	203	19	10.68	-0.31	-1.19
Aug-01	278	21	13.24	14.68	191	17	11.24	0.42	-0.75
Sep-01	333	22	15.14	17.20	382	24	15.92	-0.18	-1.11



Checklist #14 - Resale - Centrex Installation

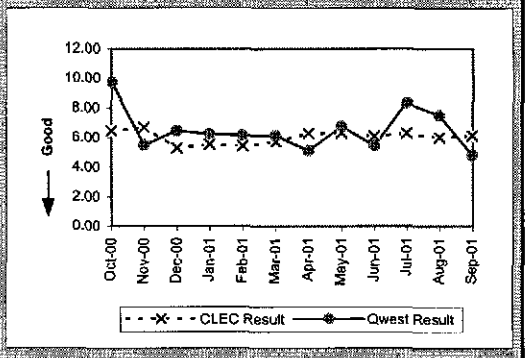
Installation Commitments Met (Percent) (OP-3)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	321	355	90.42%	29.43%	348	420	82.86%	-2.78	-2.69
Nov-00	290	322	90.06%	29.92%	219	253	86.56%	-1.22	-1.74
Dec-00	319	355	89.86%	30.19%	198	230	86.09%	-1.29	-1.78
Jan-01	295	323	91.33%	28.14%	159	187	85.03%	-1.92	-2.17
Feb-01	248	268	92.54%	26.28%	113	131	86.26%	-1.71	-2.04
Mar-01	361	399	90.48%	29.35%	105	118	88.98%	-0.46	-1.28
Apr-01	351	384	91.41%	28.03%	89	101	88.12%	-0.91	-1.55
May-01	369	400	92.25%	26.74%	110	118	93.22%	0.31	-0.81
Jun-01	372	397	93.70%	24.29%	116	132	87.88%	-1.76	-2.08
Jul-01	401	420	95.48%	20.78%	123	138	89.13%	-2.08	-2.26
Aug-01	512	540	94.81%	22.17%	158	169	93.49%	-0.61	-1.37
Sep-01	314	334	94.01%	23.73%	128	139	92.09%	-0.71	-1.43



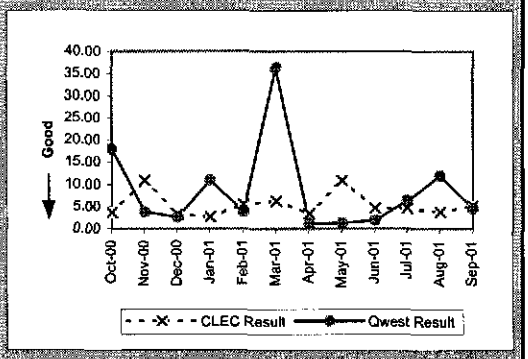
Installation Interval (Average Days) (OP-4)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	2290	355	6.45	6.02	4101	420	9.76	-3.03	-2.84
Nov-00	2155	322	6.69	10.25	1389	253	5.49	0.43	-0.74
Dec-00	1883	355	5.30	5.27	1484	230	6.45	-1.79	-2.09
Jan-01	1793	323	5.55	7.84	1165	187	6.23	-0.86	-1.52
Feb-01	1459	268	5.44	10.17	806	131	6.15	-1.01	-1.61
Mar-01	2285	399	5.73	6.65	723	118	6.13	-0.36	-1.22
Apr-01	2416	384	6.29	9.10	518	101	5.13	0.91	-0.45
May-01	2525	400	6.31	9.05	795	118	6.74	-0.39	-1.24
Jun-01	2424	397	6.11	9.25	722	132	5.47	0.94	-0.43
Jul-01	2732	434	6.29	7.20	1209	145	8.34	-1.76	-2.07
Aug-01	3313	550	6.02	4.95	1312	175	7.50	-2.1	-2.28
Sep-01	2129	346	6.15	5.56	689	139	4.81	3.84	1.34



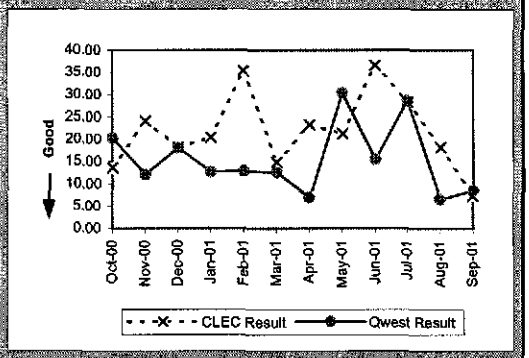
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	29	8	3.62	4.31	990	55	18.00	-3.05	-2.86
Nov-00	140	13	10.77	18.62	67	18	3.72	1.48	-0.1
Dec-00	78	24	3.25	3.53	38	15	2.53	1.26	-0.23
Jan-01	34	13	2.62	1.94	207	19	10.89	-1.11	-1.67
Feb-01	60	11	5.45	10.27	42	11	3.82	0.94	-0.43
Mar-01	124	20	6.20	11.39	145	4	36.25	-1.24	-1.75
Apr-01	47	14	3.36	7.17	9	8	1.12	2.58	0.57
May-01	152	14	10.86	13.73	4	3	1.33	2.65	0.61
Jun-01	65	14	4.64	5.00	19	10	1.90	1.32	-0.2
Jul-01	135	29	4.66	4.92	94	15	6.27	-0.36	-1.22
Aug-01	122	32	3.81	3.14	179	15	11.93	-1.72	-2.05
Sep-01	135	26	5.19	8.52	41	9	4.56	-0.22	-1.14



Delayed Days for Facility Reasons (Average Days) (OP-6B)-- Dispatches Outside MSAs

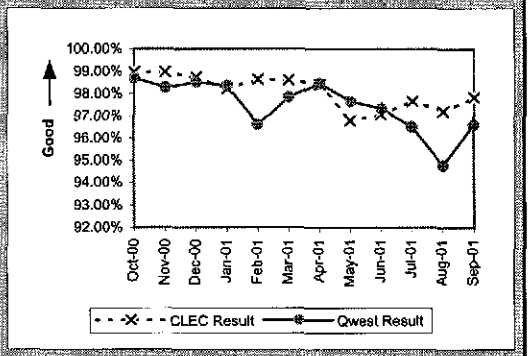
Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	352	26	13.54	11.25	343	17	20.18	-1.13	-1.69
Nov-00	456	19	24.00	26.69	193	16	12.06	0.55	-0.66
Dec-00	218	12	18.17	18.61	306	17	18.00	0.03	-0.98
Jan-01	305	15	20.33	23.19	114	9	12.67	0.3	-0.82
Feb-01	318	9	35.33	36.36	90	7	12.86	0.47	-0.71
Mar-01	267	18	14.83	20.99	113	9	12.56	0.3	-0.82
Apr-01	442	19	23.26	29.60	28	4	7.00	0.43	-0.74
May-01	361	17	21.24	31.34	152	5	30.40	-0.57	-1.35
Jun-01	403	11	36.64	37.25	93	6	15.50	1.61	-0.02
Jul-01	114	4	28.50	49.08	200	7	28.57	0	-1
Aug-01	109	6	18.17	21.61	13	2	6.50	1.28	-0.22
Sep-01	44	6	7.33	6.06	17	2	8.50	-0.67	-1.41



Checklist #14 - Resale - Centrex Installation

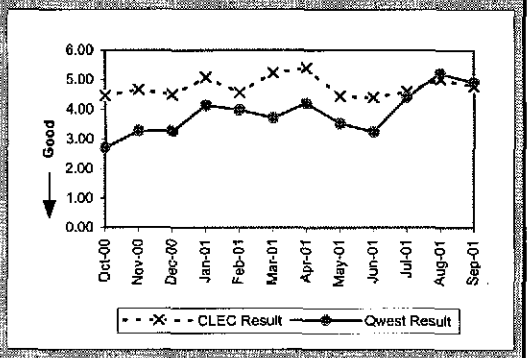
Installation Commitments Met (Percent) (OP-3)-- No Dispatches

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	6369	6436	98.96%	10.15%	6568	6655	98.69%	-1.34	-1.82
Nov-00	4170	4213	98.98%	10.05%	3946	4015	98.28%	-2.43	-2.48
Dec-00	4835	4896	98.75%	11.09%	3633	3687	98.54%	-0.83	-1.51
Jan-01	3871	3940	98.25%	13.12%	1747	1776	98.37%	0.33	-0.8
Feb-01	3409	3456	98.64%	11.58%	1340	1387	96.61%	-3.53	-3.14
Mar-01	5258	5332	98.61%	11.70%	1369	1399	97.86%	-1.74	-2.06
Apr-01	4970	5050	98.42%	12.49%	1214	1233	98.46%	0.11	-0.93
May-01	3577	3695	96.81%	17.58%	1168	1194	97.65%	1.68	0.02
Jun-01	3306	3406	97.06%	16.88%	1200	1233	97.32%	0.48	-0.71
Jul-01	2501	2561	97.66%	15.13%	554	574	96.52%	-1.35	-1.82
Aug-01	1920	1975	97.22%	16.45%	400	422	94.79%	-2.04	-2.24
Sep-01	1953	1996	97.85%	14.52%	425	440	96.59%	-1.31	-1.8



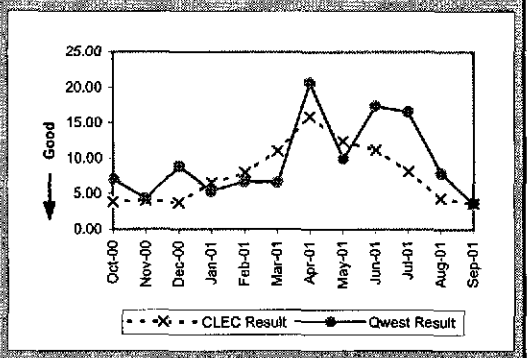
Installation Interval (Average Days) (OP-4)-- No Dispatches

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	28676	6436	4.46	3.57	18045	6655	2.71	23.62	13.36
Nov-00	19656	4213	4.67	3.90	13137	4015	3.27	14.46	7.79
Dec-00	22001	4896	4.49	3.64	12029	3687	3.26	12.94	6.86
Jan-01	20019	3940	5.08	3.64	7345	1776	4.14	7.18	3.36
Feb-01	15810	3456	4.57	5.32	5524	1387	3.98	3.95	1.4
Mar-01	27912	5332	5.23	4.26	5196	1399	3.71	13.74	7.35
Apr-01	27223	5050	5.39	5.29	5176	1233	4.20	6.56	2.99
May-01	16076	3609	4.45	4.32	4137	1173	3.53	5.84	2.55
Jun-01	14604	3319	4.40	4.23	3957	1221	3.24	7.2	3.38
Jul-01	11549	2507	4.61	3.74	2494	566	4.41	0.58	-0.65
Aug-01	9554	1904	5.02	2.43	2189	420	5.21	-0.85	-1.52
Sep-01	9448	1978	4.78	1.82	2146	437	4.91	-1.22	-1.74



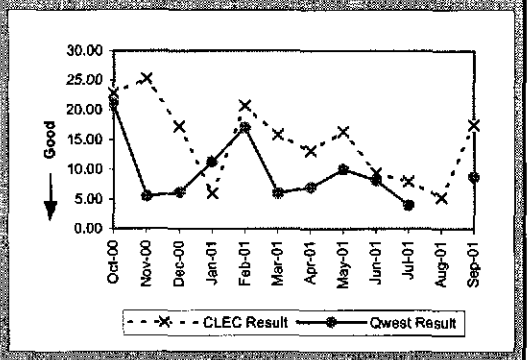
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A)-- No Dispatches

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	236	61	3.87	5.47	565	80	7.06	-1.86	-2.13
Nov-00	119	29	4.10	3.71	255	59	4.32	-0.17	-1.1
Dec-00	214	57	3.75	7.93	435	49	8.88	-1.14	-1.69
Jan-01	419	64	6.55	12.23	140	26	5.38	-0.06	-1.04
Feb-01	319	40	7.98	14.60	288	43	6.70	0.28	-0.83
Mar-01	751	68	11.04	20.20	185	28	6.61	0.82	-0.5
Apr-01	1142	72	15.86	21.30	351	17	20.65	-0.5	-1.31
May-01	1392	112	12.43	19.47	258	26	9.92	-0.35	-1.21
Jun-01	1062	95	11.18	18.74	468	27	17.33	-1.38	-1.84
Jul-01	662	82	8.07	16.05	398	24	16.58	-1.21	-1.73
Aug-01	304	70	4.34	7.29	260	33	7.88	-1.53	-1.93
Sep-01	200	55	3.64	5.45	55	15	3.67	-0.02	-1.01



Delayed Days for Facility Reasons (Average Days) (OP-6B)-- No Dispatches

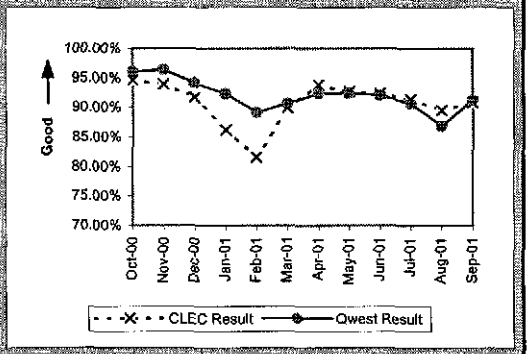
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	137	6	22.83	37.57	148	7	21.14	0.08	-0.95
Nov-00	354	14	25.29	28.24	55	10	5.50	2.58	0.57
Dec-00	69	4	17.25	17.73	31	5	6.20	2.19	0.33
Jan-01	30	5	6.00	4.00	34	3	11.33	-1.81	-2.1
Feb-01	145	7	20.71	12.32	68	4	17.00	-0.02	-1.01
Mar-01	95	6	15.83	20.45	12	2	6.00	0.94	-0.43
Apr-01	105	8	13.12	8.71	14	2	7.00	-0.12	-1.07
May-01	98	6	16.33	16.16	20	2	10.00		
Jun-01	47	5	9.40	11.10	49	6	8.17	0.03	-0.98
Jul-01	16	2	8.00	9.90	4	1	4.00		
Aug-01	16	3	5.33	2.08					
Sep-01	35	2	17.50	3.54	35	4	8.75	0.83	-0.49



Checklist #14 - Resale - Centrex Installation

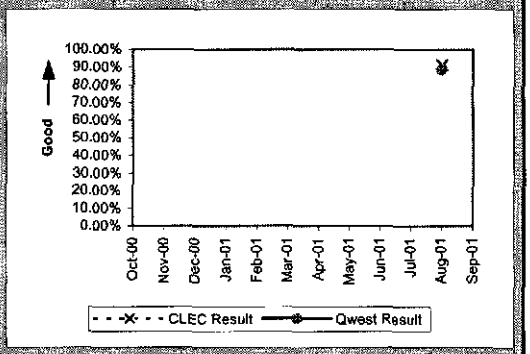
New Service Installation Quality (Percent) (OP-5)

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	6842	7233	94.59%	22.61%	8211	8545	96.09%	4.83	1.94
Nov-00	6461	6878	93.94%	23.86%	7390	7667	96.39%	7.91	3.81
Dec-00	5487	5981	91.74%	27.53%	5384	5718	94.16%	5.58	2.39
Jan-01	5154	5978	86.22%	34.47%	4105	4444	92.37%	11.71	8.12
Feb-01	4254	5215	81.57%	38.77%	2749	3085	89.11%	10.65	5.47
Mar-01	5357	5957	89.93%	30.10%	2583	2849	90.66%	1.11	-0.33
Apr-01	6517	6944	93.85%	24.02%	2505	2711	92.40%	-2.42	-2.47
May-01	5674	6123	92.67%	26.07%	2316	2505	92.46%	-0.34	-1.21
Jun-01	4843	5244	92.35%	26.57%	2319	2517	92.13%	-0.34	-1.2
Jul-01	4163	4552	91.45%	27.96%	1993	2197	90.71%	-0.98	-1.6
Aug-01	3471	3877	89.53%	30.62%	1705	1963	86.86%	-2.85	-2.74
Sep-01	3136	3452	90.85%	28.84%	1647	1806	91.20%	0.43	-0.74



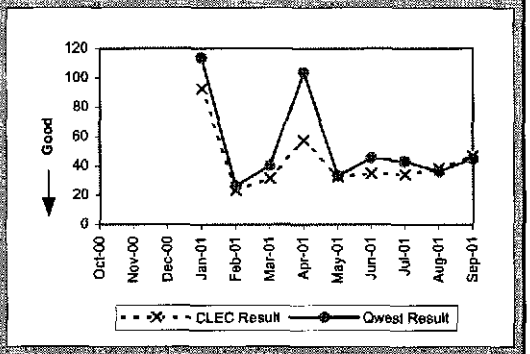
New Service Installation Quality (Percent) (OP-5*)

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00									
Nov-00									
Dec-00									
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	3540	3877	91.31%	28.17%	1745	1963	88.89%	-2.77	-2.69
Sep-01									



Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A)

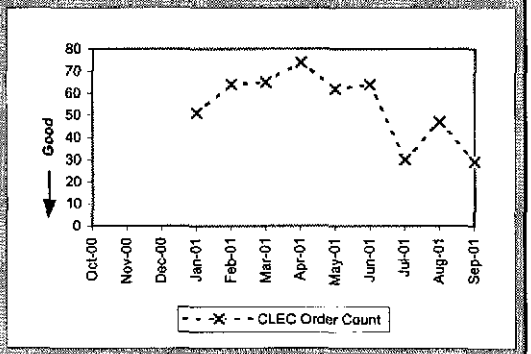
Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00									
Nov-00									
Dec-00									
Jan-01	15142	163	92.90	59.16	22866	201	113.76	-2.21	-2.35
Feb-01	4437	189	23.48	22.52	3385	129	26.24	-1.05	-1.64
Mar-01	6868	217	31.65	25.97	5630	140	40.21	-2.75	-2.67
Apr-01	16999	296	57.43	54.30	25195	243	103.68	-5.25	-4.19
May-01	7798	237	32.90	38.94	6156	185	33.28	-0.09	-1.05
Jun-01	8508	243	35.01	40.04	7725	170	45.44	-2.03	-2.24
Jul-01	7841	228	34.39	41.24	6389	148	43.17	-1.65	-2
Aug-01	12659	330	38.36	43.47	8508	234	36.36	0.49	-0.7
Sep-01	16191	345	46.93	46.35	11012	245	44.95	0.46	-0.72



Checklist #14 - Resale - Centrex Installation

Count of Pending Orders Delayed for Facilities Reasons Centrex (OP-15B)

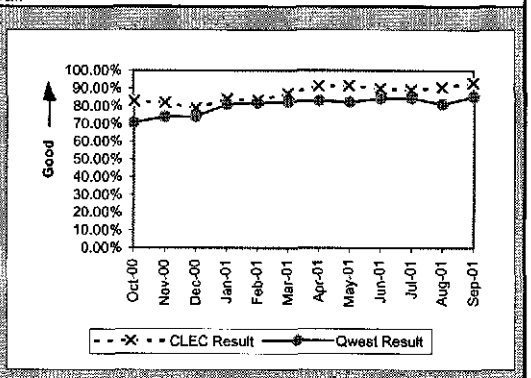
Date	CLEC Order Count
Oct-00	
Nov-00	
Dec-00	
Jan-01	51
Feb-01	64
Mar-01	65
Apr-01	74
May-01	62
Jun-01	64
Jul-01	30
Aug-01	47
Sep-01	29



Checklist #14 - Resale - Centrex Repair

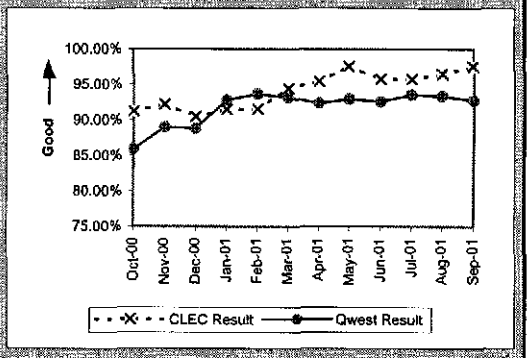
Out of Service Cleared within 24 hours (Percent) (MR-3)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	866	1046	82.79%	37.75%	584	826	70.70%	-5.71	-4.47
Nov-00	879	1068	82.30%	38.16%	546	737	74.08%	-3.92	-3.38
Dec-00	673	853	78.90%	40.80%	397	535	74.21%	-1.94	-2.18
Jan-01	983	1167	84.23%	36.44%	544	670	81.19%	-1.6	-1.98
Feb-01	800	959	83.42%	37.19%	491	600	81.83%	-0.79	-1.48
Mar-01	1115	1277	87.31%	33.28%	536	649	82.59%	-2.58	-2.57
Apr-01	1230	1345	91.45%	27.96%	486	585	83.08%	-4.51	-3.74
May-01	1460	1592	91.71%	27.58%	601	731	82.22%	-5.56	-4.38
Jun-01	1447	1610	89.88%	30.16%	569	675	84.30%	-3.34	-3.03
Jul-01	1389	1556	89.27%	30.95%	495	586	84.47%	-2.73	-2.66
Aug-01	1372	1512	90.74%	28.99%	619	763	81.13%	-5.53	-4.36
Sep-01	1077	1155	93.25%	25.09%	455	532	85.53%	-4.19	-3.55



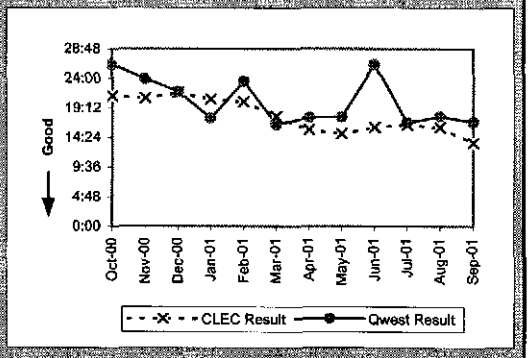
All Troubles Cleared within 48 hours (Percent) (MR-4)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	1433	1570	91.27%	28.22%	978	1138	85.94%	-3.94	-3.4
Nov-00	1408	1527	92.21%	26.81%	875	983	89.01%	-2.5	-2.52
Dec-00	1078	1191	90.51%	29.30%	638	718	88.86%	-1.11	-1.68
Jan-01	1469	1606	91.47%	27.93%	800	862	92.81%	1.23	-0.25
Feb-01	1316	1437	91.58%	27.77%	759	810	93.70%	1.99	0.21
Mar-01	1804	1910	94.45%	22.89%	778	835	93.17%	-1.22	-1.74
Apr-01	1886	1976	95.45%	20.85%	700	758	92.35%	-2.73	-2.66
May-01	2020	2071	97.54%	15.50%	844	908	92.95%	-4.5	-3.74
Jun-01	2068	2160	95.74%	20.19%	766	827	92.62%	-2.92	-2.77
Jul-01	1966	2053	95.76%	20.14%	710	759	93.54%	-2.12	-2.29
Aug-01	1898	1967	96.49%	18.40%	873	935	93.37%	-3.16	-2.92
Sep-01	1529	1567	97.58%	15.38%	655	706	92.78%	-4.09	-3.49



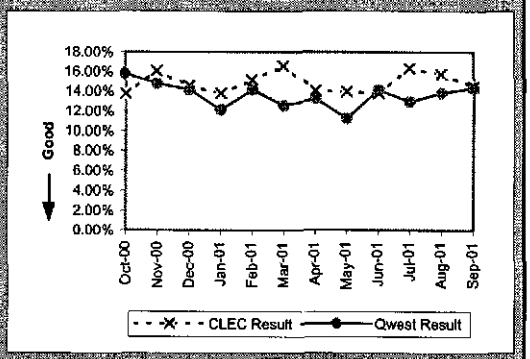
Mean Time to Restore (Hours:Minutes) (MR-6)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	33289:25	1570	21:12	19:30	29885:59	1138	26:16	-2.67	-2.62
Nov-00	31741:05	1527	20:47	21:01	23529:27	983	23:56	-1.49	-1.91
Dec-00	25808:38	1191	21:40	21:20	15648:35	718	21:48	-0.08	-1.05
Jan-01	33104:04	1606	20:37	21:31	15102:27	862	17:31	3.18	0.93
Feb-01	29006:44	1437	20:11	19:07	19058:36	810	23:32	-0.49	-1.29
Mar-01	34113:29	1910	17:52	16:54	13804:47	835	16:32	1.44	-0.13
Apr-01	30958:25	1976	15:40	16:13	13356:21	758	17:37	-1.87	-2.14
May-01	31023:51	2071	14:59	17:58	16081:13	908	17:43	-2.96	-2.81
Jun-01	34782:23	2160	16:06	15:38	21696:52	827	26:14	-1.76	-2.07
Jul-01	33910:31	2053	16:31	16:21	12748:50	759	16:48	-0.23	-1.14
Aug-01	31536:57	1967	16:02	17:15	16668:16	935	17:50	-1.45	-1.88
Sep-01	21218:37	1567	13:32	12:56	11966:58	706	16:57	-2.45	-2.49



Repair Repeat Report Rate (Percent) (MR-7)-- Dispatches Within MSAs

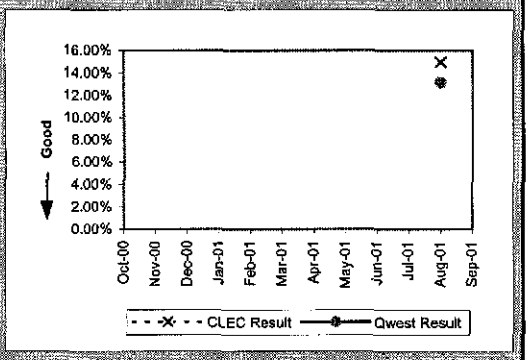
Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	226	1642	13.76%	34.45%	187	1181	15.83%	-1.49	-1.9
Nov-00	254	1580	16.08%	36.73%	150	1015	14.78%	0.91	-0.45
Dec-00	183	1256	14.57%	35.28%	105	741	14.17%	0.25	-0.85
Jan-01	230	1667	13.80%	34.49%	108	889	12.15%	1.22	-0.26
Feb-01	228	1500	15.20%	35.90%	118	833	14.17%	0.69	-0.58
Mar-01	328	1976	16.60%	37.21%	108	859	12.57%	2.97	0.81
Apr-01	286	2027	14.11%	34.81%	104	784	13.27%	0.59	-0.64
May-01	299	2136	14.00%	34.70%	104	922	11.28%	2.18	0.33
Jun-01	310	2240	13.84%	34.53%	120	849	14.13%	-0.21	-1.13
Jul-01	349	2133	16.36%	36.99%	102	788	12.94%	2.44	0.48
Aug-01	321	2036	15.77%	36.44%	134	966	13.87%	1.4	-0.15
Sep-01	235	1619	14.52%	35.23%	105	732	14.34%	0.11	-0.93



Checklist #14 - Resale - Centrex Repair

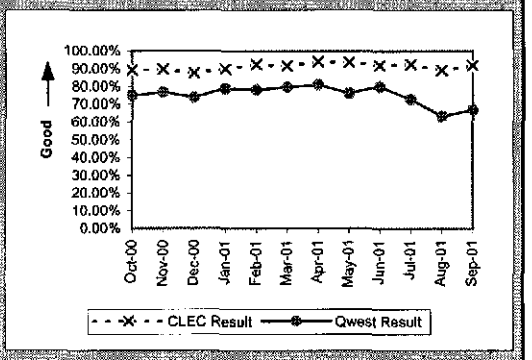
Repair Repeat Report Rate (Percent) (MR-7*)– Dispatches Within MSAs

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00									
Nov-00									
Dec-00									
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	273	1818	15.02%	35.72%	106	804	13.18%	1.28	-0.22
Sep-01									



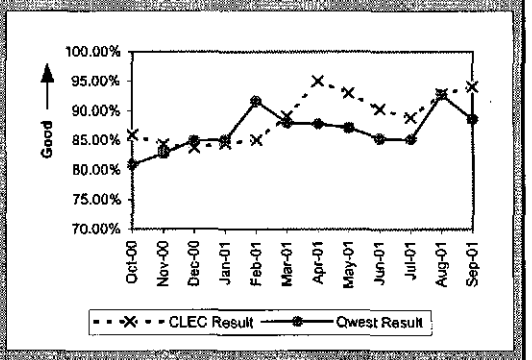
Repair Appointments Met (Percent) (MR-9)– Dispatches Within MSAs

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	1467	1642	89.34%	30.86%	885	1181	74.94%	-8.71	-6.3
Nov-00	1416	1580	89.62%	30.50%	780	1015	76.85%	-7.53	-5.58
Dec-00	1099	1256	87.50%	33.07%	547	741	73.82%	-6.72	-5.08
Jan-01	1500	1667	89.98%	30.02%	668	847	78.87%	-6.45	-4.92
Feb-01	1387	1500	92.47%	26.39%	621	794	78.21%	-7.87	-5.78
Mar-01	1810	1976	91.60%	27.74%	664	834	79.62%	-7.2	-5.38
Apr-01	1904	2027	93.93%	23.87%	607	750	80.93%	-7.74	-5.71
May-01	1998	2136	93.54%	24.58%	664	872	76.15%	-10.16	-7.17
Jun-01	2058	2240	91.88%	27.32%	640	801	79.90%	-7.26	-5.41
Jul-01	1974	2132	92.59%	26.19%	556	764	72.77%	-10.56	-7.42
Aug-01	1817	2034	89.33%	30.87%	582	919	63.33%	-13.58	-9.25
Sep-01	1487	1619	91.85%	27.37%	464	693	66.96%	-11.66	-8.09



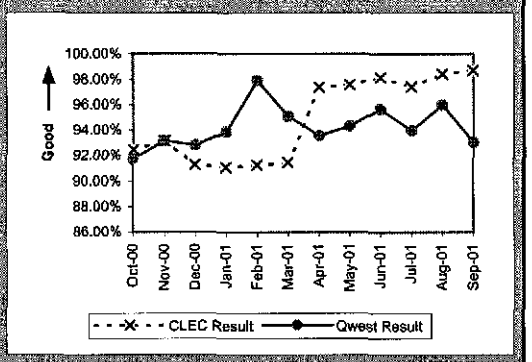
Out of Service Cleared within 24 hours (Percent) (MR-3)– Dispatches Outside MSAs

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	239	278	85.97%	34.73%	229	283	80.92%	-1.52	-1.93
Nov-00	280	332	84.34%	36.34%	178	215	82.79%	-0.47	-1.28
Dec-00	170	203	83.74%	36.90%	147	173	84.97%	0.34	-0.8
Jan-01	262	310	84.52%	36.18%	165	194	85.05%	0.15	-0.91
Feb-01	234	275	85.09%	35.62%	165	180	91.67%	2.11	0.28
Mar-01	336	377	89.12%	31.13%	132	150	88.00%	-0.36	-1.22
Apr-01	345	363	95.04%	21.71%	115	131	87.79%	-2.17	-2.32
May-01	453	487	93.02%	25.48%	156	179	87.15%	-2.01	-2.22
Jun-01	523	579	90.33%	29.56%	116	136	85.29%	-1.49	-1.91
Jul-01	424	477	88.89%	31.43%	126	148	85.14%	-1.12	-1.68
Aug-01	496	534	92.88%	25.71%	179	193	92.75%	-0.06	-1.04
Sep-01	386	410	94.15%	23.48%	132	149	88.59%	-1.83	-2.11



All Troubles Cleared within 48 hours (Percent) (MR-4)– Dispatches Outside MSAs

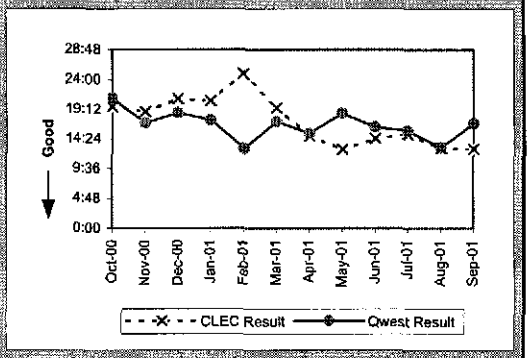
Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	429	464	92.46%	26.41%	367	400	91.75%	-0.36	-1.23
Nov-00	449	482	93.15%	25.25%	288	307	93.16%	0.03	-0.98
Dec-00	272	298	91.28%	28.22%	219	236	92.80%	0.66	-0.6
Jan-01	399	438	91.10%	28.48%	244	260	93.85%	1.3	-0.21
Feb-01	418	458	91.27%	28.23%	231	236	97.88%	3.47	1.11
Mar-01	545	596	91.44%	27.97%	193	203	95.07%	1.71	0.04
Apr-01	552	567	97.35%	16.05%	174	186	93.55%	-1.83	-2.11
May-01	638	654	97.55%	15.45%	215	228	94.30%	-1.83	-2.11
Jun-01	739	753	98.14%	13.51%	175	183	95.63%	-1.49	-1.91
Jul-01	640	657	97.41%	15.88%	187	199	93.97%	-1.79	-2.09
Aug-01	683	694	98.42%	12.49%	238	248	95.97%	-1.66	-2.02
Sep-01	534	541	98.71%	11.30%	174	187	93.05%	-2.62	-2.59



Checklist #14 - Resale - Centrex Repair

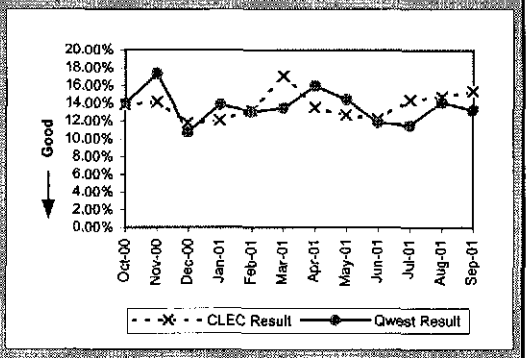
Mean Time to Restore (Hours:Minutes) (MR-6)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	9085:44	464	19:35	17:05	8395:16	400	20:59	-0.68	-1.42
Nov-00	9074:44	482	18:50	16:44	5204:12	307	16:57	1.4	-0.15
Dec-00	6219:23	298	20:52	20:06	4386:48	236	18:35	0.68	-0.59
Jan-01	8999:49	438	20:33	20:11	4528:16	260	17:25	1.81	0.1
Feb-01	11440:02	458	24:59	71:56	3032:15	236	12:51	12.72	6.73
Mar-01	11575:48	596	19:25	19:34	3488:29	203	17:11	1.41	-0.14
Apr-01	8408:16	567	14:50	13:38	2841:53	186	15:17	-0.29	-1.18
May-01	8325:51	654	12:44	13:26	4231:10	228	18:33	-2.53	-2.54
Jun-01	10868:12	753	14:26	11:58	2983:12	183	16:18	-1.34	-1.82
Jul-01	9942:21	657	15:08	12:57	3124:55	199	15:42	-0.39	-1.24
Aug-01	8985:43	694	12:57	12:11	3240:40	248	13:04	-0.11	-1.07
Sep-01	6925:08	541	12:48	11:29	3152:39	187	16:52	-1.02	-1.62



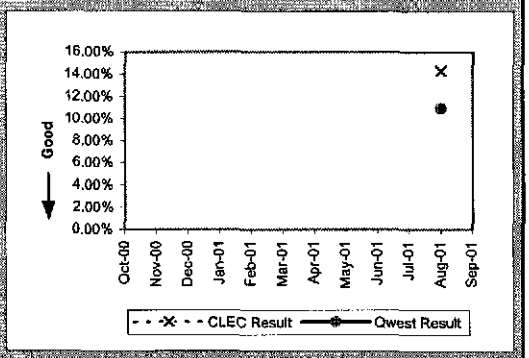
Repair Repeat Report Rate (Percent) (MR-7)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	66	477	13.84%	34.53%	58	414	14.01%	-0.07	-1.05
Nov-00	70	494	14.17%	34.87%	55	317	17.35%	-1.17	-1.71
Dec-00	37	314	11.78%	32.24%	26	242	10.74%	0.39	-0.76
Jan-01	54	447	12.08%	32.59%	37	267	13.86%	-0.67	-1.4
Feb-01	62	469	13.22%	33.87%	32	245	13.06%	0.05	-0.97
Mar-01	104	609	17.08%	37.63%	28	208	13.46%	1.23	-0.26
Apr-01	78	576	13.54%	34.22%	30	188	15.96%	-0.79	-1.48
May-01	84	664	12.65%	33.24%	33	229	14.41%	-0.65	-1.4
Jun-01	94	768	12.24%	32.77%	22	186	11.83%	0.13	-0.92
Jul-01	97	675	14.37%	35.08%	23	200	11.50%	1.03	-0.37
Aug-01	106	719	14.74%	35.45%	36	255	14.12%	0.23	-0.86
Sep-01	85	553	15.37%	36.07%	25	189	13.23%	0.7	-0.57



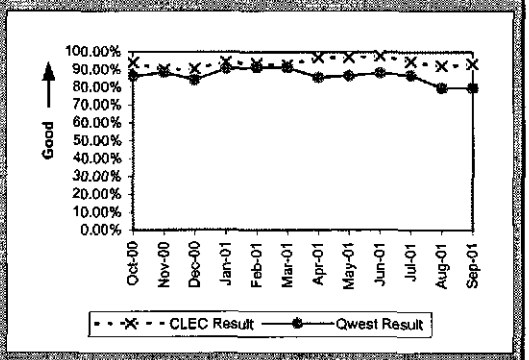
Repair Repeat Report Rate (Percent) (MR-7*)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00									
Nov-00									
Dec-00									
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	92	643	14.31%	35.02%	22	201	10.95%	1.22	-0.26
Sep-01									



Repair Appointments Met (Percent) (MR-9)-- Dispatches Outside MSAs

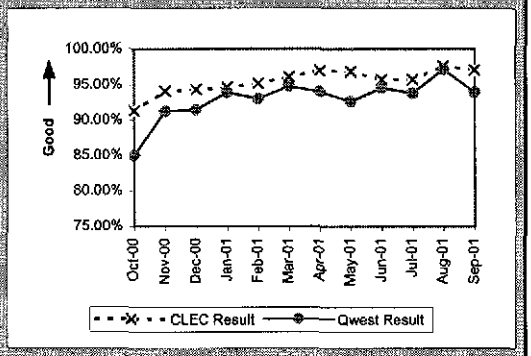
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	448	477	93.92%	23.90%	357	414	86.23%	-3.32	-3.02
Nov-00	445	494	90.08%	29.89%	280	317	88.33%	-0.76	-1.46
Dec-00	284	314	90.45%	29.40%	204	242	84.30%	-1.98	-2.2
Jan-01	422	447	94.41%	22.98%	239	264	90.53%	-1.71	-2.04
Feb-01	439	469	93.39%	24.85%	224	245	91.43%	-0.89	-1.54
Mar-01	565	609	92.78%	25.89%	187	205	91.22%	-0.68	-1.41
Apr-01	557	576	96.70%	17.86%	161	188	85.64%	-3.76	-3.28
May-01	645	664	97.14%	16.67%	195	225	86.67%	-3.99	-3.43
Jun-01	751	768	97.79%	14.71%	164	186	88.17%	-3.64	-3.21
Jul-01	640	675	94.81%	22.17%	173	199	86.93%	-2.9	-2.76
Aug-01	663	719	92.21%	26.80%	202	253	79.84%	-4.22	-3.56
Sep-01	516	553	93.31%	24.99%	150	188	79.79%	-3.99	-3.42



Checklist #14 - Resale - Centrex Repair

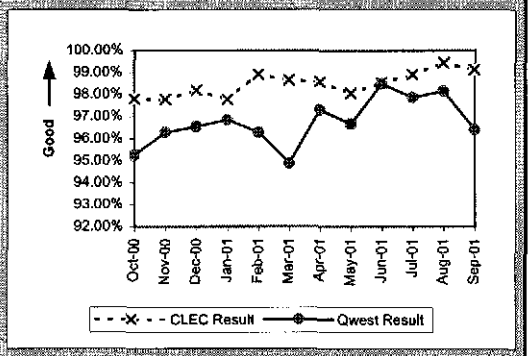
Out of Service Cleared within 24 hours (Percent) (MR-3)-- No Dispatches

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	231	253	91.30%	28.18%	187	220	85.00%	-1.92	-2.16
Nov-00	478	508	94.09%	23.57%	292	320	91.25%	-1.41	-1.86
Dec-00	514	545	94.31%	23.16%	322	352	91.48%	-1.48	-1.9
Jan-01	440	465	94.62%	22.56%	338	360	93.89%	-0.44	-1.27
Feb-01	432	454	95.15%	21.47%	292	314	92.99%	-1.15	-1.7
Mar-01	419	436	96.10%	19.36%	269	284	94.72%	-0.81	-1.49
Apr-01	515	531	96.99%	17.10%	282	300	94.00%	-1.74	-2.06
May-01	616	636	96.86%	17.45%	265	286	92.66%	-2.26	-2.37
Jun-01	583	609	95.73%	20.22%	260	275	94.55%	-0.72	-1.44
Jul-01	673	703	95.73%	20.21%	304	324	93.83%	-1.18	-1.72
Aug-01	624	639	97.65%	15.14%	377	388	97.16%	-0.46	-1.28
Sep-01	465	479	97.08%	16.84%	201	214	93.93%	-1.6	-1.98



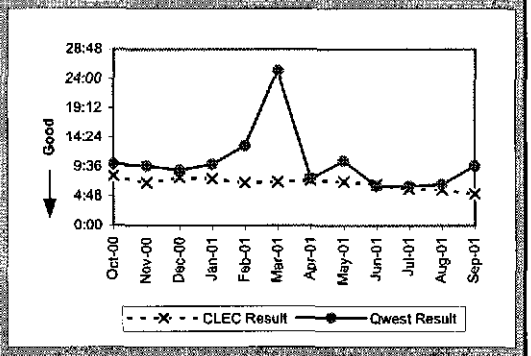
All Troubles Cleared within 48 hours (Percent) (MR-4)-- No Dispatches

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	1386	1417	97.81%	14.63%	1069	1122	95.28%	-2.99	-2.82
Nov-00	1453	1486	97.78%	14.74%	855	888	96.28%	-1.86	-2.13
Dec-00	1353	1378	98.19%	13.35%	838	868	96.54%	-2.07	-2.26
Jan-01	1016	1039	97.79%	14.71%	739	763	96.85%	-1.12	-1.68
Feb-01	1092	1104	98.91%	10.37%	650	675	96.30%	-2.84	-2.72
Mar-01	1094	1109	98.65%	11.55%	557	587	94.89%	-3.34	-3.03
Apr-01	1042	1057	98.58%	11.83%	579	595	97.31%	-1.53	-1.93
May-01	1217	1241	98.07%	13.77%	581	601	96.67%	-1.56	-1.95
Jun-01	1093	1109	98.56%	11.92%	524	532	98.50%	-0.1	-1.06
Jul-01	1275	1289	98.91%	10.36%	551	563	97.87%	-1.43	-1.87
Aug-01	1068	1074	99.44%	7.45%	641	653	98.16%	-1.92	-2.17
Sep-01	806	813	99.14%	9.24%	404	419	96.42%	-2.43	-2.48



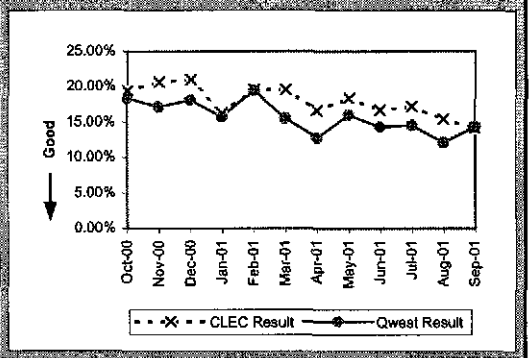
Mean Time to Restore (Hours:Minutes) (MR-6)-- No Dispatches

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	11528:55	1417	8:08	13:13	11266:25	1122	10:02	-2.04	-2.24
Nov-00	10371:32	1486	6:59	12:49	8625:06	888	9:43	-1.95	-2.18
Dec-00	10774:22	1378	7:49	13:35	7858:37	868	9:03	-1.15	-1.7
Jan-01	7917:28	1039	7:37	12:39	7615:38	763	9:59	-1.41	-1.85
Feb-01	7695:03	1104	6:58	10:33	8775:34	675	13:00	-2.24	-2.36
Mar-01	7865:56	1109	7:06	12:00	14881:54	587	25:21	-2.23	-2.36
Apr-01	7869:00	1057	7:27	13:15	4583:31	595	7:42	-0.3	-1.18
May-01	8820:27	1241	7:06	12:12	6317:48	601	10:31	-2.06	-2.25
Jun-01	7444:15	1109	6:43	11:04	3424:54	532	6:26	0.41	-0.75
Jul-01	7621:47	1289	5:55	11:02	3626:28	563	6:26	-0.78	-1.48
Aug-01	6236:17	1074	5:48	9:20	4355:19	653	6:40	-0.69	-1.42
Sep-01	4202:11	813	5:10	9:00	4077:38	419	9:44	-1.37	-1.83



Repair Repeat Report Rate (Percent) (MR-7)-- No Dispatches

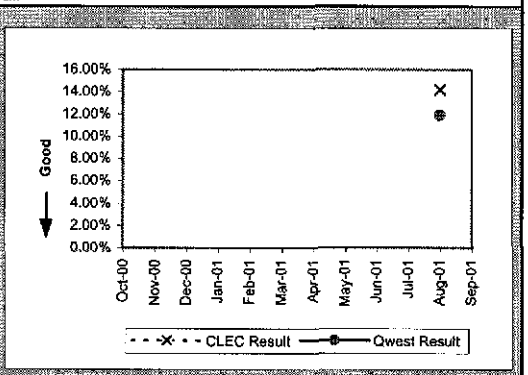
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	276	1417	19.48%	39.60%	206	1122	18.36%	0.72	-0.56
Nov-00	307	1486	20.66%	40.49%	152	888	17.12%	2.22	0.35
Dec-00	289	1378	20.97%	40.71%	157	889	18.07%	1.74	0.06
Jan-01	169	1039	16.27%	36.91%	120	763	15.73%	0.31	-0.81
Feb-01	216	1105	19.55%	39.66%	131	675	19.41%	0.07	-0.96
Mar-01	217	1109	19.57%	39.67%	91	587	15.50%	2.2	0.34
Apr-01	176	1057	16.65%	37.25%	76	595	12.77%	2.27	0.38
May-01	228	1241	18.37%	38.73%	96	601	15.97%	1.32	-0.2
Jun-01	185	1109	16.68%	37.28%	76	532	14.29%	1.3	-0.21
Jul-01	222	1289	17.22%	37.76%	82	563	14.56%	1.49	-0.09
Aug-01	166	1077	15.41%	36.11%	79	653	12.10%	2.05	0.25
Sep-01	115	813	14.15%	34.85%	60	419	14.32%	-0.08	-1.05



Checklist #14 - Resale - Centrex Repair

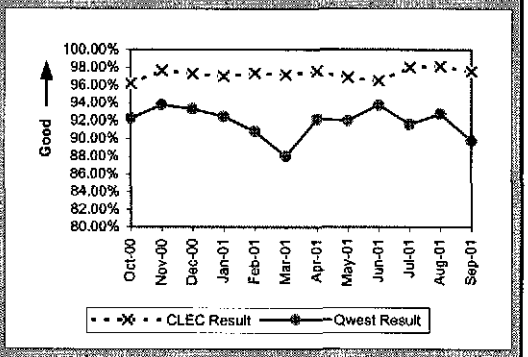
Repair Repeat Report Rate (Percent) (MR-7*)– No Dispatches

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00									
Nov-00									
Dec-00									
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	78	550	14.18%	34.89%	55	462	11.90%	1.07	-0.35
Sep-01									



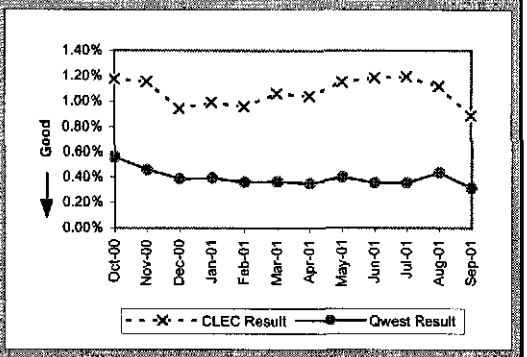
Repair Appointments Met (Percent) (MR-9)– No Dispatches

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	1363	1417	96.19%	19.15%	1035	1122	92.25%	-3.69	-3.24
Nov-00	1451	1486	97.64%	15.17%	833	888	93.81%	-3.75	-3.28
Dec-00	1341	1378	97.31%	16.16%	811	869	93.33%	-3.69	-3.24
Jan-01	1007	1038	97.01%	17.02%	641	693	92.50%	-3.5	-3.12
Feb-01	1075	1104	97.37%	15.99%	533	587	90.80%	-4.45	-3.71
Mar-01	1078	1109	97.20%	16.48%	454	516	87.98%	-5.32	-4.24
Apr-01	1031	1057	97.54%	15.49%	484	525	92.19%	-3.73	-3.27
May-01	1201	1240	96.85%	17.45%	484	526	92.02%	-3.43	-3.09
Jun-01	1070	1109	96.48%	18.42%	436	465	93.76%	-2.04	-2.24
Jul-01	1261	1287	97.98%	14.07%	469	512	91.60%	-4.4	-3.68
Aug-01	1054	1074	98.14%	13.52%	526	567	92.77%	-3.99	-3.43
Sep-01	792	812	97.54%	15.50%	333	371	89.76%	-4.09	-3.49



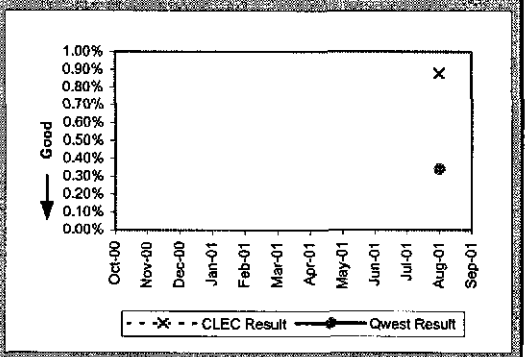
Trouble Rate (Percent) (MR-8)

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	3536	300677	1.18%	10.78%	2717	488703	0.56%	35.98	20.87
Nov-00	3560	308343	1.15%	10.68%	2220	481342	0.46%	44.36	25.97
Dec-00	2948	313001	0.94%	9.66%	1852	478415	0.39%	38.86	22.62
Jan-01	3153	317597	0.99%	9.91%	1919	490172	0.39%	42.27	24.7
Feb-01	3074	320195	0.96%	9.75%	1753	485943	0.36%	43.92	25.7
Mar-01	3694	347802	1.06%	10.25%	1654	452842	0.37%	51.23	30.15
Apr-01	3660	351692	1.04%	10.15%	1567	446516	0.35%	51.73	30.45
May-01	4041	350771	1.15%	10.67%	1752	439344	0.40%	52.79	31.09
Jun-01	4117	347907	1.18%	10.81%	1567	440977	0.36%	61.36	36.31
Jul-01	4097	343405	1.19%	10.86%	1551	436656	0.36%	61.75	36.54
Aug-01	3832	342830	1.12%	10.51%	1874	430212	0.44%	45.24	26.51
Sep-01	2985	336265	0.89%	9.38%	1340	426464	0.31%	44.43	26.01



Trouble Rate (Percent) (MR-8*)

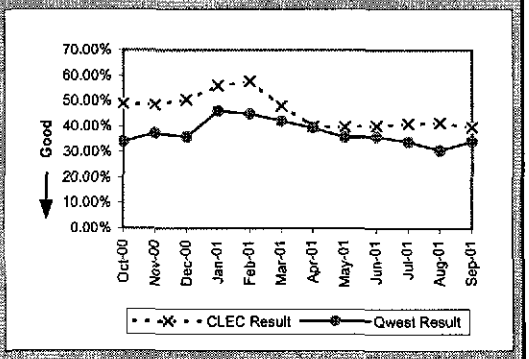
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00									
Nov-00									
Dec-00									
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	3011	342830	0.88%	9.33%	1467	430212	0.34%	40.26	23.48
Sep-01									



Checklist #14 - Resale - Centrex Repair

Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10)

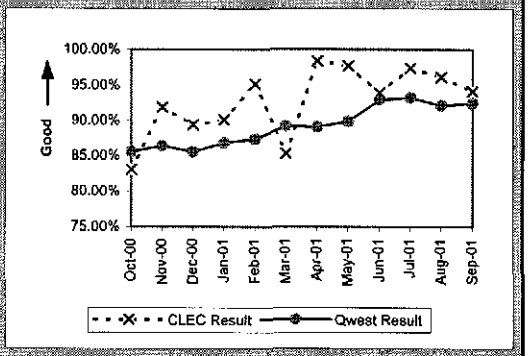
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	3402	6938	49.03%	49.99%	1410	4127	34.17%	15.95	8.7
Nov-00	3365	6925	48.59%	49.98%	1323	3543	37.34%	11.26	5.85
Dec-00	3020	5966	50.60%	50.00%	1038	2890	35.92%	13.51	7.21
Jan-01	4016	7169	56.02%	49.64%	1642	3561	46.11%	9.7	4.89
Feb-01	4197	7271	57.72%	49.40%	1431	3184	44.94%	12.09	6.35
Mar-01	3415	7109	48.04%	49.96%	1207	2861	42.19%	5.35	2.25
Apr-01	2436	6096	39.96%	48.98%	1015	2582	39.31%	0.57	-0.66
May-01	2679	6720	39.87%	48.96%	975	2727	35.75%	3.78	1.3
Jun-01	2767	6884	40.19%	49.03%	879	2446	35.94%	3.77	1.29
Jul-01	2856	6953	41.08%	49.20%	795	2346	33.89%	6.36	2.87
Aug-01	2708	6540	41.41%	49.26%	827	2701	30.62%	10.23	5.22
Sep-01	1965	4950	39.70%	48.93%	696	2036	34.18%	4.41	1.68



Checklist #14 - Resale - Centrex 21 Installation

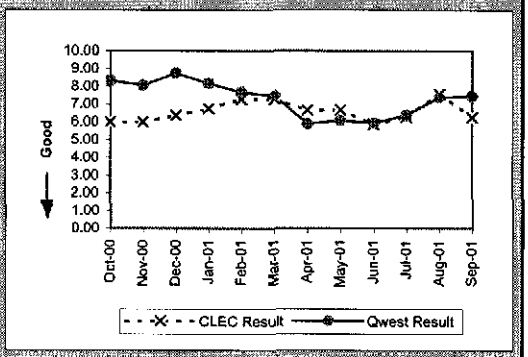
Installation Commitments Met (Percent) (OP-3)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	59	71	83.10%	37.48%	1866	2180	85.60%	0.55	-0.67
Nov-00	68	74	91.89%	27.30%	1784	2065	86.39%	-1.36	-1.82
Dec-00	76	85	89.41%	30.77%	1635	1910	85.60%	-0.98	-1.6
Jan-01	91	101	90.10%	29.87%	1885	2171	86.83%	-0.95	-1.58
Feb-01	98	103	95.15%	21.49%	1652	1891	87.36%	-2.32	-2.41
Mar-01	64	75	85.33%	35.38%	1676	1879	89.20%	1.04	-0.37
Apr-01	61	62	98.39%	12.60%	1375	1544	89.05%	-2.31	-2.4
May-01	85	87	97.70%	14.99%	1515	1686	89.86%	-2.36	-2.44
Jun-01	77	82	93.90%	23.93%	1437	1547	92.89%	-0.35	-1.21
Jul-01	75	77	97.40%	15.91%	1504	1614	93.18%	-1.43	-1.87
Aug-01	74	77	96.10%	19.35%	1483	1610	92.11%	-1.27	-1.77
Sep-01	32	34	94.12%	23.53%	1277	1382	92.40%	-0.37	-1.23



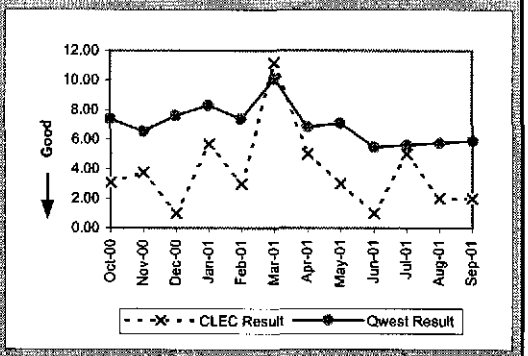
Installation Interval (Average Days) (OP-4)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	426	71	6.00	3.76	18064	2172	8.32	-1.7	-2.03
Nov-00	444	74	6.00	5.08	16599	2057	8.07	-1.82	-2.1
Dec-00	541	85	6.36	6.19	16616	1901	8.74	-1.94	-2.18
Jan-01	683	101	6.76	7.05	17617	2160	8.16	-1.01	-1.62
Feb-01	750	103	7.28	6.84	14501	1885	7.69	-0.36	-1.22
Mar-01	547	75	7.29	7.31	13984	1876	7.45	-0.1	-1.06
Apr-01	413	62	6.66	4.72	9102	1543	5.90	1.23	-0.25
May-01	581	87	6.68	6.99	10236	1684	6.08	1.3	-0.21
Jun-01	481	82	5.87	3.13	9188	1546	5.94	-0.07	-1.04
Jul-01	502	80	6.28	3.81	11021	1726	6.39	-0.11	-1.07
Aug-01	598	79	7.57	9.35	12791	1731	7.39	1.4	-0.15
Sep-01	232	37	6.27	3.16	11042	1482	7.45	-0.68	-1.41



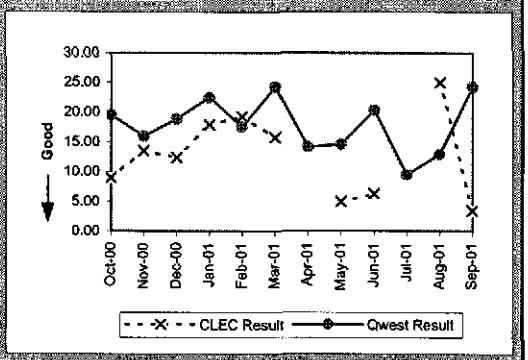
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	31	10	3.10	2.56	1235	167	7.40	-1.01	-1.61
Nov-00	15	4	3.75	3.40	929	142	6.54	-0.53	-1.32
Dec-00	3	3	1.00	0.00	1100	145	7.59	-0.89	-1.54
Jan-01	17	3	5.67	4.04	1279	154	8.31	-0.25	-1.15
Feb-01	3	1	3.00		842	114	7.39	-0.39	-1.24
Mar-01	67	6	11.17	13.42	1039	103	10.09	0.67	-0.6
Apr-01	5	1	5.00		628	92	6.83	-0.13	-1.08
May-01	3	1	3.00		615	87	7.07	-0.22	-1.13
Jun-01	2	2	1.00	0.00	354	65	5.45	-0.63	-1.38
Jul-01	25	5	5.00	3.87	1024	183	5.60	-0.16	-1.1
Aug-01	4	2	2.00	1.41	1168	201	5.76	-0.63	-1.38
Sep-01	6	3	2.00	1.73	1060	180	5.89	-0.72	-1.44



Delayed Days for Facility Reasons (Average Days) (OP-6B)-- Dispatches Within MSAs

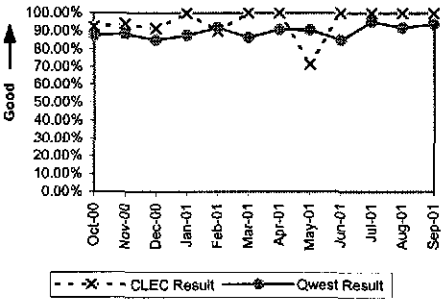
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	18	2	9.00	7.07	2872	147	19.54	-0.55	-1.34
Nov-00	27	2	13.50	0.71	2211	139	15.91	-0.19	-1.12
Dec-00	74	6	12.33	10.80	2451	130	18.85	-0.74	-1.45
Jan-01	125	7	17.86	9.77	2968	132	22.48	-0.42	-1.26
Feb-01	77	4	19.25	20.37	2195	125	17.56	1.16	-0.3
Mar-01	79	5	15.80	14.48	2422	100	24.22	-0.49	-1.3
Apr-01					1091	77	14.17		
May-01	5	1	5.00		1226	84	14.60	-0.54	-1.33
Jun-01	19	3	6.33	3.79	916	45	20.36	-0.88	-1.54
Jul-01					371	39	9.51		
Aug-01	75	3	25.00	38.97	608	47	12.94	1.12	-0.32
Sep-01	7	2	3.50	0.71	606	25	24.24	-1.14	-1.7



Checklist #14 - Resale - Centrex 21 Installation

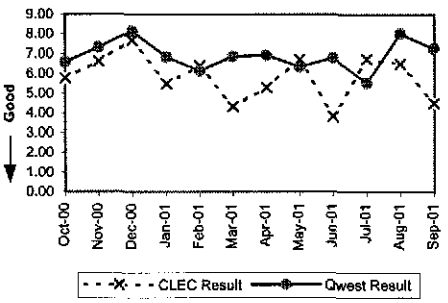
Installation Commitments Met (Percent) (OP-3)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	24	26	92.31%	26.65%	339	387	87.60%	-0.71	-1.43
Nov-00	31	33	93.94%	23.86%	280	317	88.33%	-0.96	-1.58
Dec-00	32	35	91.43%	27.99%	255	300	85.00%	-1.01	-1.61
Jan-01	6	6	100.00%	0.00%	204	233	87.55%	-0.91	-1.55
Feb-01	9	10	90.00%	30.00%	225	245	91.84%	0.25	-0.85
Mar-01	12	12	100.00%	0.00%	233	270	86.30%	-1.35	-1.82
Apr-01	7	7	100.00%	0.00%	187	206	90.78%	-0.83	-1.5
May-01	5	7	71.43%	45.18%	211	233	90.56%	1.4	-0.15
Jun-01	6	6	100.00%	0.00%	206	243	84.77%	-1.03	-1.62
Jul-01	11	11	100.00%	0.00%	238	250	95.20%	-0.73	-1.44
Aug-01	7	7	100.00%	0.00%	179	195	91.79%	-0.78	-1.47
Sep-01	6	6	100.00%	0.00%	188	200	94.00%	-0.61	-1.37



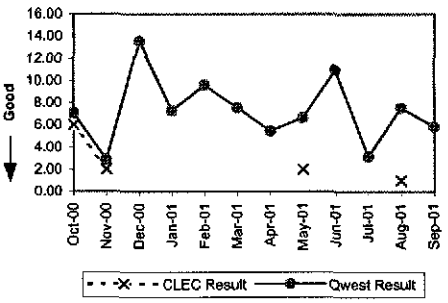
Installation Interval (Average Days) (OP-4)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	150	26	5.77	2.52	2548	387	6.58	-0.48	-1.29
Nov-00	218	33	6.61	4.83	2326	317	7.34	-0.39	-1.24
Dec-00	269	35	7.69	8.00	2449	300	8.16	-0.2	-1.12
Jan-01	33	6	5.50	0.84	1595	233	6.85	-0.26	-1.16
Feb-01	64	10	6.40	3.69	1506	245	6.15	0.99	-0.4
Mar-01	52	12	4.33	1.56	1852	270	6.86	-0.8	-1.48
Apr-01	37	7	5.29	1.38	1427	206	6.93	-0.3	-1.18
May-01	47	7	6.71	2.43	1475	233	6.33	1.01	-0.39
Jun-01	23	6	3.83	1.47	1650	243	6.79	-0.74	-1.45
Jul-01	74	11	6.73	2.90	1413	256	5.52	1.35	-0.18
Aug-01	52	8	6.50	4.28	1677	209	8.02	-0.31	-1.19
Sep-01	27	6	4.50	0.84	1523	210	7.25	-0.71	-1.43



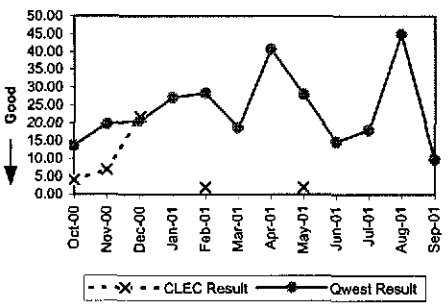
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	6	1	6.00		141	20	7.05	-0.08	-1.05
Nov-00	2	1	2.00		40	14	2.86	-0.26	-1.16
Dec-00					285	21	13.57		
Jan-01					102	14	7.29		
Feb-01					96	10	9.60		
Mar-01					121	16	7.56		
Apr-01					49	9	5.44		
May-01	2	1	2.00		73	11	6.64	-0.71	-1.43
Jun-01					175	16	10.94		
Jul-01					53	17	3.12		
Aug-01	1	1	1.00		166	22	7.55	-0.57	-1.35
Sep-01					105	18	5.83		



Delayed Days for Facility Reasons (Average Days) (OP-6B)-- Dispatches Outside MSAs

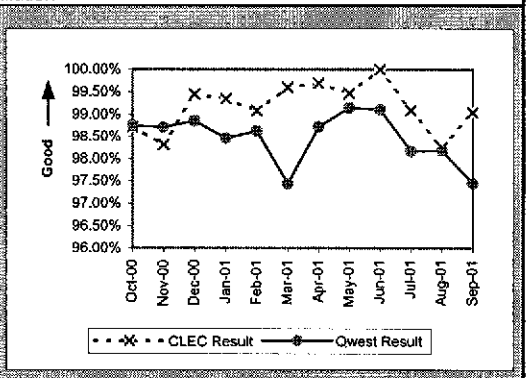
Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	4	1	4.00		382	28	13.64	-0.68	-1.41
Nov-00	7	1	7.00		453	23	19.70	-0.69	-1.42
Dec-00	65	3	21.67	17.04	499	24	20.79	0.05	-0.97
Jan-01					408	15	27.20		
Feb-01	2	1	2.00		284	10	28.40	-0.6	-1.37
Mar-01					390	21	18.57		
Apr-01					407	10	40.70		
May-01	2	1	2.00		307	11	27.91	-0.66	-1.4
Jun-01					309	21	14.71		
Jul-01					18	1	18.00		
Aug-01					360	8	45.00		
Sep-01					39	4	9.75		



Checklist #14 - Resale - Centrex 21 Installation

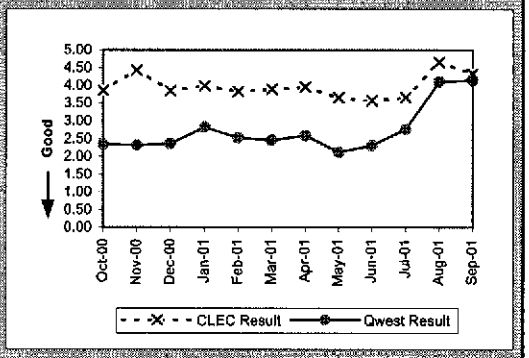
Installation Commitments Met (Percent) (OP-3)-- No Dispatches

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	539	546	98.72%	11.25%	8052	8154	98.75%	0.06	-0.96
Nov-00	527	536	98.32%	12.85%	6520	6605	98.71%	0.77	-0.53
Dec-00	729	733	99.45%	7.37%	5850	5918	98.85%	-1.45	-1.88
Jan-01	460	463	99.35%	8.02%	4350	4418	98.46%	-1.48	-1.9
Feb-01	431	435	99.08%	9.55%	3803	3856	98.63%	-0.77	-1.47
Mar-01	493	495	99.60%	6.34%	4570	4690	97.44%	-2.89	-2.76
Apr-01	331	332	99.70%	5.48%	4945	5009	98.72%	-1.53	-1.93
May-01	372	374	99.47%	7.29%	5209	5254	99.14%	-0.65	-1.4
Jun-01	347	347	100.00%	0.00%	5538	5588	99.11%	-1.72	-2.04
Jul-01	217	219	99.09%	9.51%	3748	3818	98.17%	-0.99	-1.6
Aug-01	169	172	98.26%	13.09%	1407	1433	98.19%	-0.07	-1.04
Sep-01	104	105	99.05%	9.71%	1107	1136	97.45%	-0.99	-1.6



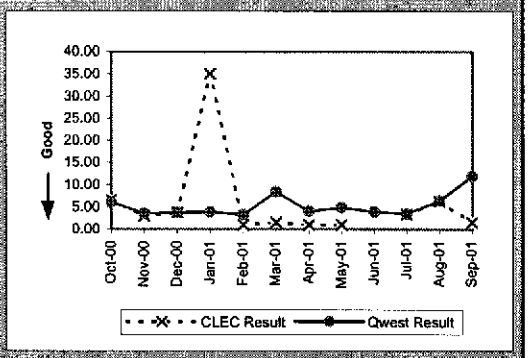
Installation Interval (Average Days) (OP-4)-- No Dispatches

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	2105	546	3.86	2.94	19092	8154	2.34	3.72	1.26
Nov-00	2376	536	4.43	3.23	15339	6605	2.32	3.09	0.88
Dec-00	2820	733	3.85	3.32	13941	5917	2.36	11.97	6.28
Jan-01	1847	463	3.99	3.52	12474	4417	2.82	6.56	2.99
Feb-01	1667	435	3.83	3.07	9738	3855	2.53	7.42	3.51
Mar-01	1926	495	3.89	3.22	11514	4689	2.46	7.17	3.36
Apr-01	1310	332	3.95	2.67	12954	5008	2.59	7.39	3.49
May-01	1063	291	3.65	1.45	10511	4965	2.12	15.03	8.14
Jun-01	875	245	3.57	1.58	11494	4966	2.31	9.04	4.5
Jul-01	590	161	3.66	1.68	9114	3296	2.77	6.07	2.69
Aug-01	358	77	4.65	1.83	4809	1173	4.10	1.56	-0.05
Sep-01	225	52	4.33	1.29	3100	749	4.14	1.42	-0.14



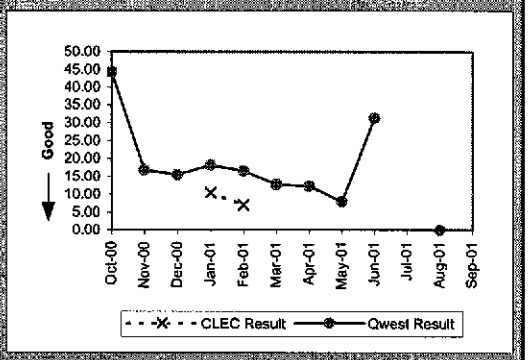
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A)-- No Dispatches

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	46	7	6.57	7.30	558	92	6.07	0.08	-0.95
Nov-00	27	9	3.00	2.29	230	65	3.54	-0.33	-1.2
Dec-00	15	4	3.75	3.10	239	64	3.73	0.01	-1
Jan-01	35	1	35.00		241	62	3.89	2.23	0.35
Feb-01	3	3	1.00	0.00	153	47	3.26	-0.63	-1.38
Mar-01	3	2	1.50	0.71	966	115	8.40	-0.53	-1.32
Apr-01	1	1	1.00		240	60	4.00	-0.46	-1.28
May-01	2	2	1.00	0.00	209	43	4.86	-0.81	-1.49
Jun-01					182	47	3.87		
Jul-01	23	7	3.29	1.98	354	103	3.44	-0.11	-1.06
Aug-01	62	10	6.20	7.83	371	58	6.40	-0.05	-1.03
Sep-01	3	2	1.50	0.71	976	82	11.90	-1.06	-1.64



Delayed Days for Facility Reasons (Average Days) (OP-6B)-- No Dispatches

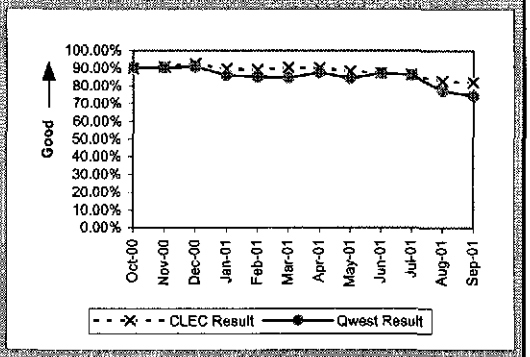
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00					443	10	44.30		
Nov-00					336	20	16.80		
Dec-00					62	4	15.50		
Jan-01	21	2	10.50	7.78	109	6	18.17	-0.43	-1.26
Feb-01	7	1	7.00		99	6	16.50	-0.35	-1.21
Mar-01					64	5	12.80		
Apr-01					49	4	12.25		
May-01					16	2	8.00		
Jun-01					94	3	31.33		
Jul-01									
Aug-01					0	1	0.00		
Sep-01									



Checklist #14 - Resale - Centrex 21 Installation

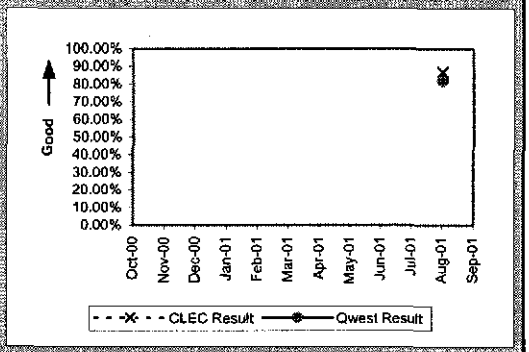
New Service Installation Quality (Percent) (OP-5)

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	581	646	89.94%	30.08%	9882	10911	90.57%	0.53	-0.68
Nov-00	597	656	91.01%	28.61%	9254	10257	90.22%	-0.66	-1.4
Dec-00	709	766	92.56%	26.24%	8125	8942	90.86%	-1.56	-1.95
Jan-01	655	730	89.73%	30.36%	6726	7819	86.02%	-2.76	-2.68
Feb-01	511	573	89.18%	31.06%	5725	6727	85.10%	-2.63	-2.6
Mar-01	525	580	90.52%	29.30%	5687	6715	84.69%	-3.74	-3.27
Apr-01	455	504	90.28%	29.63%	6173	7045	87.62%	-1.75	-2.06
May-01	396	448	88.39%	32.03%	6054	7175	84.38%	-2.27	-2.38
Jun-01	407	465	87.53%	33.04%	6532	7489	87.22%	-0.19	-1.12
Jul-01	328	379	86.54%	34.13%	5793	6715	86.27%	-0.15	-1.09
Aug-01	241	291	82.82%	37.72%	3573	4620	77.34%	-2.17	-2.32
Sep-01	171	208	82.21%	38.24%	2343	3144	74.52%	-2.46	-2.5



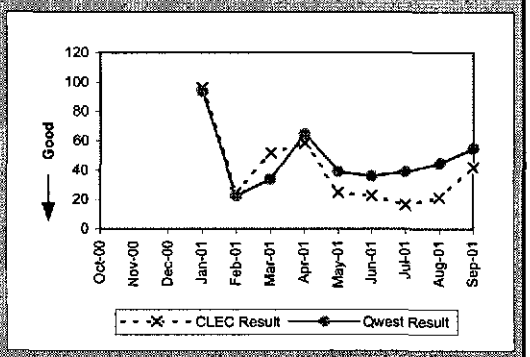
New Service Installation Quality (Percent) (OP-5*)

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00									
Nov-00									
Dec-00									
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	253	291	86.94%	33.69%	3787	4620	81.97%	-2.14	-2.3
Sep-01									



Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A)

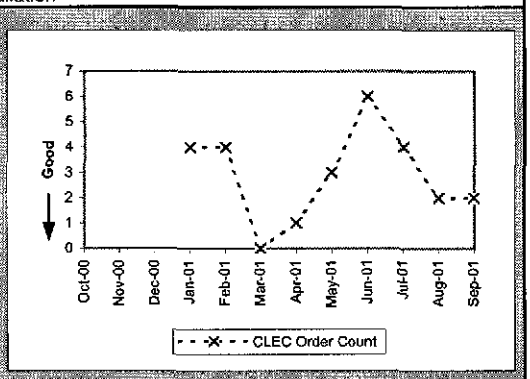
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00									
Nov-00									
Dec-00									
Jan-01	1155	12	96.25	73.58	21037	224	93.92	1.21	-0.27
Feb-01	198	8	24.75	10.63	6803	300	22.68	1.73	0.05
Mar-01	155	3	51.67	3.79	9570	284	33.70	2.41	0.46
Apr-01	466	8	58.25	70.81	24558	380	64.63	-0.29	-1.18
May-01	197	8	24.62	34.03	10006	257	38.93	-0.9	-1.55
Jun-01	270	12	22.50	35.04	11370	316	35.98	-0.98	-1.6
Jul-01	148	9	16.44	16.89	10551	272	38.79	-1.52	-1.93
Aug-01	257	12	21.42	19.23	13776	310	44.44	-1.6	-1.97
Sep-01	335	8	41.88	19.66	14841	271	54.76	-0.64	-1.39



Checklist #14 - Resale - Centrex 21 Installation

Count of Pending Orders Delayed for Facilities Reasons Centrex 21 (OP-15B)

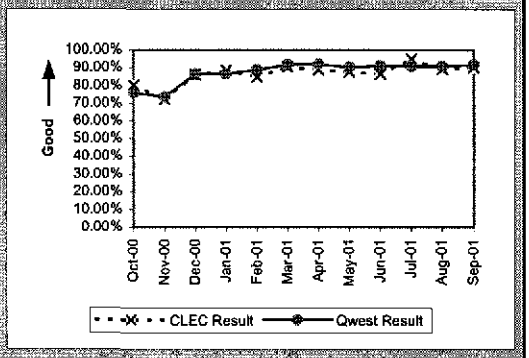
Date	CLEC Order Count
Oct-00	
Nov-00	
Dec-00	
Jan-01	4
Feb-01	4
Mar-01	0
Apr-01	1
May-01	3
Jun-01	6
Jul-01	4
Aug-01	2
Sep-01	2



Checklist #14 - Resale - Centrex 21 Repair

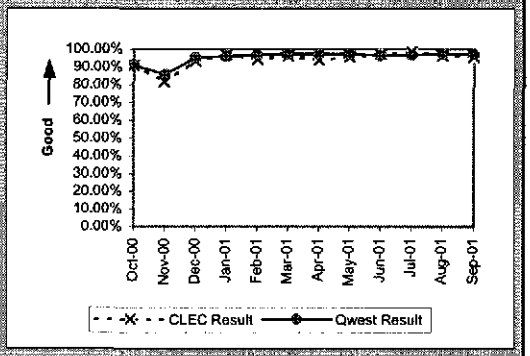
Out of Service Cleared within 24 hours (Percent) (MR-3)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dene	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	53	66	80.30%	39.77%	2468	3252	75.89%	-0.83	-1.5
Nov-00	39	54	72.22%	44.79%	2349	3190	73.64%	0.22	-0.87
Dec-00	62	72	86.11%	34.58%	2152	2487	86.53%	0.07	-0.96
Jan-01	102	115	88.70%	31.66%	2708	3119	86.82%	-0.58	-1.35
Feb-01	84	99	84.85%	35.86%	2193	2468	88.86%	1.21	-0.26
Mar-01	105	116	90.52%	29.30%	2728	2974	91.73%	0.49	-0.7
Apr-01	105	118	88.98%	31.31%	2560	2784	91.95%	1.14	-0.31
May-01	123	140	87.86%	32.66%	2800	3104	90.21%	0.91	-0.45
Jun-01	123	142	86.62%	34.04%	2724	2988	91.16%	1.77	0.07
Jul-01	133	140	95.00%	21.79%	2612	2872	90.95%	-1.63	-1.99
Aug-01	125	140	89.29%	30.93%	2816	3100	90.84%	0.64	-0.61
Sep-01	83	92	90.22%	29.71%	2272	2478	91.69%	0.53	-0.68



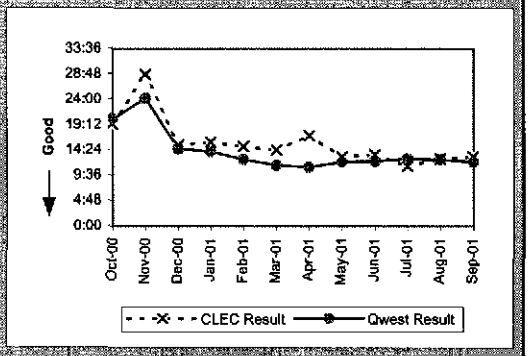
All Troubles Cleared within 48 hours (Percent) (MR-4)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dene	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	112	123	91.06%	28.54%	4117	4520	91.08%	-0.02	-1.01
Nov-00	62	76	81.58%	38.77%	3582	4176	85.78%	1.02	-0.36
Dec-00	85	91	93.41%	24.82%	3043	3199	95.12%	0.73	-0.55
Jan-01	156	161	96.89%	17.35%	3879	4041	95.99%	-0.57	-1.35
Feb-01	121	128	94.53%	22.74%	3160	3270	96.64%	1.23	-0.25
Mar-01	158	164	96.34%	18.77%	3761	3861	97.41%	0.85	-0.49
Apr-01	173	184	94.02%	23.71%	3555	3656	97.24%	2.27	0.36
May-01	176	184	95.65%	20.39%	3959	4067	97.34%	1.32	-0.2
Jun-01	172	177	97.18%	16.57%	3718	3853	96.50%	-0.48	-1.29
Jul-01	172	174	98.85%	10.66%	3616	3742	96.63%	-1.59	-1.96
Aug-01	187	194	96.39%	18.65%	3982	4096	97.22%	0.7	-0.57
Sep-01	135	141	95.74%	20.18%	3172	3265	97.15%	0.97	-0.41



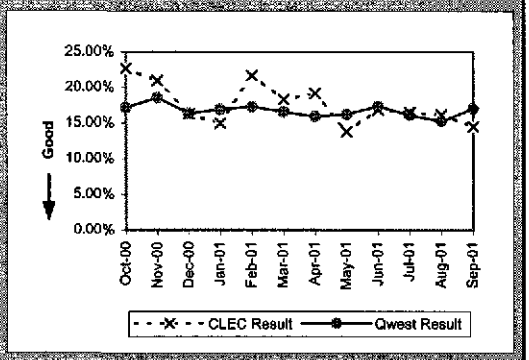
Mean Time to Restore (Hours:Minutes) (MR-6)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dene	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	2379:56	123	19:21	20:39	91628:32	4520	20:16	-0.46	-1.28
Nov-00	2189:19	76	28:48	30:41	101332:43	4176	24:16	1.22	-0.26
Dec-00	1398:21	91	15:22	16:41	46848:21	3199	14:39	0.31	-0.81
Jan-01	2566:48	161	15:57	14:40	57058:58	4041	14:07	1.26	-0.23
Feb-01	1931:31	128	15:05	16:00	41218:38	3270	12:36	1.66	0.01
Mar-01	2364:13	164	14:25	14:59	44556:13	3861	11:32	2.52	0.53
Apr-01	3153:14	184	17:08	17:55	40819:29	3656	11:10	5.29	2.21
May-01	2422:21	184	13:10	15:43	49445:47	4067	12:09	0.87	-0.47
Jun-01	2400:36	177	13:34	13:21	47231:44	3853	12:16	0.95	-0.42
Jul-01	1980:58	174	11:23	11:46	47662:04	3742	12:44	-1	-1.61
Aug-01	2474:27	194	12:45	15:12	51432:06	4096	12:33	0.19	-0.89
Sep-01	1850:05	141	13:07	14:31	39747:01	3265	12:10	0.71	-0.57



Repair Repeat Report Rate (Percent) (MR-7)-- Dispatches Within MSAs

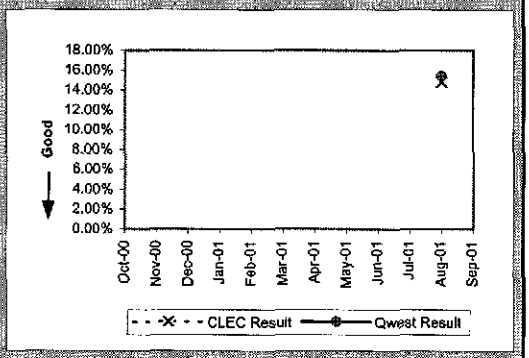
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dene	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	29	128	22.66%	41.86%	806	4690	17.19%	1.56	-0.05
Nov-00	17	81	20.99%	40.72%	805	4343	18.54%	0.57	-0.65
Dec-00	15	92	16.30%	36.94%	535	3273	16.35%	-0.01	-1.01
Jan-01	25	167	14.97%	35.68%	702	4153	16.90%	-0.65	-1.4
Feb-01	28	129	21.71%	41.22%	581	3360	17.29%	1.28	-0.22
Mar-01	31	169	18.34%	38.70%	654	3948	16.57%	0.62	-0.62
Apr-01	36	188	19.15%	39.35%	596	3741	15.93%	1.16	-0.29
May-01	26	189	13.76%	34.44%	679	4186	16.22%	-0.9	-1.55
Jun-01	31	184	16.85%	37.43%	689	3968	17.36%	-0.18	-1.11
Jul-01	30	182	16.48%	37.10%	621	3862	16.08%	0.16	-0.9
Aug-01	32	198	16.16%	36.81%	640	4207	15.21%	0.38	-0.77
Sep-01	21	145	14.48%	35.19%	569	3348	17.00%	-0.79	-1.48



Checklist #14 - Resale - Centrex 21 Repair

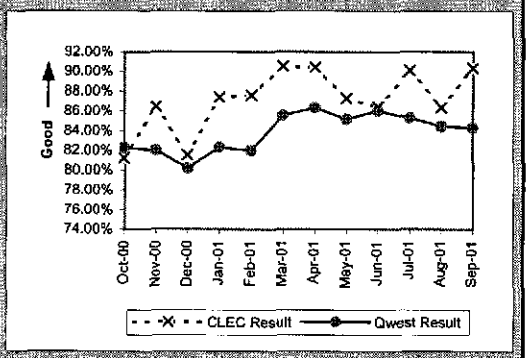
Repair Repeat Report Rate (Percent) (MR-7')-- Dispatches Within MSAs

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00									
Nov-00									
Dec-00									
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	24	162	14.81%	35.52%	551	3571	15.43%	-0.21	-1.13
Sep-01									



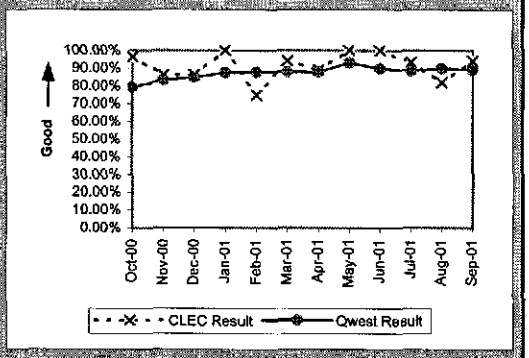
Repair Appointments Met (Percent) (MR-9)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	104	128	81.25%	39.03%	3859	4690	82.28%	0.28	-0.83
Nov-00	70	81	86.42%	34.26%	3563	4343	82.04%	-1.02	-1.62
Dec-00	75	92	81.52%	38.81%	2626	3273	80.23%	-0.31	-1.19
Jan-01	146	167	87.43%	33.16%	3418	4153	82.30%	-1.7	-2.03
Feb-01	113	129	87.60%	32.96%	2755	3360	81.99%	-1.63	-1.99
Mar-01	153	169	90.53%	29.28%	3378	3948	85.56%	-1.8	-2.09
Apr-01	170	188	90.43%	29.42%	3230	3741	86.34%	-1.59	-1.97
May-01	165	189	87.30%	33.30%	3565	4186	85.16%	-0.81	-1.49
Jun-01	159	184	86.41%	34.27%	3415	3968	86.06%	-0.13	-1.08
Jul-01	164	182	90.11%	29.85%	3294	3862	85.29%	-1.79	-2.09
Aug-01	171	198	86.36%	34.32%	3553	4207	84.45%	-0.72	-1.44
Sep-01	131	145	90.34%	29.53%	2823	3348	84.32%	-1.95	-2.19



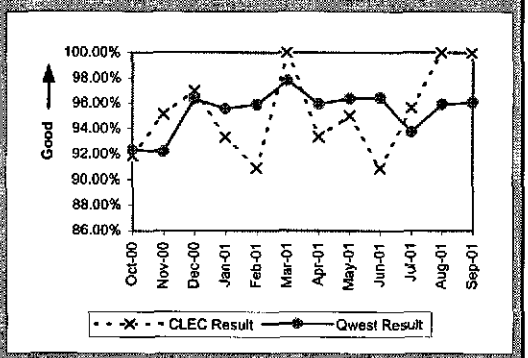
Out of Service Cleared within 24 hours (Percent) (MR-3)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	26	27	96.30%	18.89%	367	462	79.44%	-2.11	-2.28
Nov-00	25	29	86.21%	34.48%	402	483	83.23%	-0.42	-1.25
Dec-00	19	22	86.36%	34.32%	329	388	84.79%	-0.2	-1.12
Jan-01	10	10	100.00%	0.00%	328	375	87.47%	-1.18	-1.72
Feb-01	3	4	75.00%	43.30%	285	325	87.69%	0.68	-0.59
Mar-01	16	17	94.12%	23.53%	342	389	87.92%	-0.77	-1.47
Apr-01	8	9	88.89%	31.43%	286	326	87.73%	-0.1	-1.06
May-01	12	12	100.00%	0.00%	359	386	93.01%	-0.94	-1.57
Jun-01	10	10	100.00%	0.00%	378	421	89.79%	-1.05	-1.64
Jul-01	14	15	93.33%	24.94%	378	427	88.52%	-0.57	-1.35
Aug-01	9	11	81.82%	38.57%	369	411	89.78%	0.82	-0.5
Sep-01	16	17	94.12%	23.53%	287	322	89.13%	-0.64	-1.39



All Troubles Cleared within 48 hours (Percent) (MR-4)-- Dispatches Outside MSAs

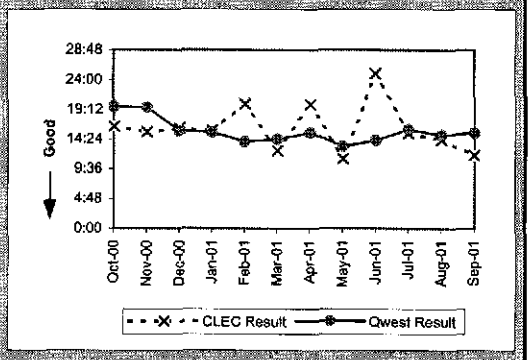
Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	34	37	91.89%	27.30%	615	666	92.34%	0.01	-0.99
Nov-00	39	41	95.12%	21.54%	600	651	92.17%	-0.68	-1.42
Dec-00	32	33	96.97%	17.14%	496	515	96.31%	-0.19	-1.12
Jan-01	14	15	93.33%	24.94%	496	519	95.57%	0.44	-0.73
Feb-01	10	11	90.91%	28.75%	423	441	95.92%	0.74	-0.55
Mar-01	22	22	100.00%	0.00%	535	547	97.81%	-0.69	-1.42
Apr-01	14	15	93.33%	24.94%	425	443	95.94%	0.5	-0.69
May-01	19	20	95.00%	21.79%	504	523	96.37%	0.36	-0.78
Jun-01	20	22	90.91%	28.75%	543	563	96.45%	1.19	-0.28
Jul-01	22	23	95.65%	20.39%	526	561	93.76%	-0.37	-1.22
Aug-01	18	18	100.00%	0.00%	540	563	95.91%	-0.86	-1.52
Sep-01	22	22	100.00%	0.00%	441	459	96.08%	-0.93	-1.56



Checklist #14 - Resale - Centrex 21 Repair

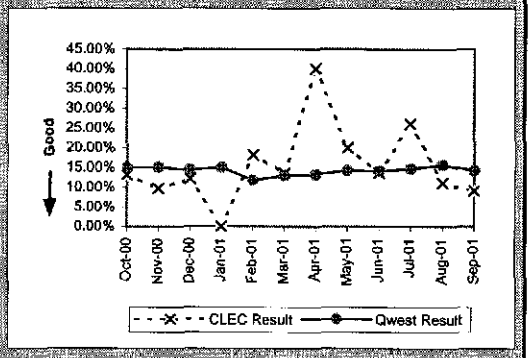
Mean Time to Restore (Hours:Minutes) (MR-6)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	610:25	37	16:30	20:05	13121:35	666	19:42	-0.87	-1.53
Nov-00	640:01	41	15:37	13:36	12736:56	651	19:34	-0.84	-1.51
Dec-00	533:17	33	16:10	13:28	8148:31	515	15:49	0.1	-0.94
Jan-01	237:12	15	15:49	15:57	8050:25	519	15:31	1.38	-0.16
Feb-01	221:06	11	20:06	16:52	6184:33	441	14:01	1.7	0.03
Mar-01	276:37	22	12:34	9:57	7878:10	547	14:24	-0.65	-1.39
Apr-01	300:52	15	20:03	16:53	6841:14	443	15:27	1.51	-0.08
May-01	225:04	20	11:15	15:58	6942:34	523	13:16	-0.61	-1.37
Jun-01	550:25	22	25:01	40:55	7987:02	563	14:11	1.83	0.11
Jul-01	353:09	23	15:21	16:19	8964:48	561	15:59	-0.17	-1.1
Aug-01	256:57	18	14:17	11:59	8465:05	563	15:02	-0.17	-1.1
Sep-01	259:27	22	11:48	8:47	7078:10	459	15:25	-0.93	-1.57



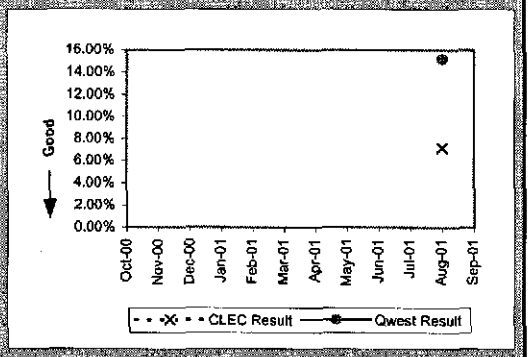
Repair Repeat Report Rate (Percent) (MR-7)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	5	38	13.16%	33.80%	103	687	14.99%	-0.31	-1.19
Nov-00	4	41	9.76%	29.67%	100	662	15.11%	-0.93	-1.56
Dec-00	4	33	12.12%	32.64%	76	529	14.37%	-0.36	-1.22
Jan-01	0	16	0.00%	0.00%	79	526	15.02%	-1.66	-2.01
Feb-01	2	11	18.18%	38.57%	53	451	11.75%	0.65	-0.6
Mar-01	3	22	13.64%	34.32%	72	555	12.97%	0.14	-0.92
Apr-01	6	15	40.00%	48.99%	59	447	13.20%	2.53	0.54
May-01	4	20	20.00%	40.00%	76	532	14.29%	0.72	-0.56
Jun-01	3	22	13.64%	34.32%	81	575	14.09%	-0.06	-1.04
Jul-01	6	23	26.09%	43.91%	84	571	14.71%	1.41	-0.14
Aug-01	2	18	11.11%	31.43%	90	572	15.73%	-0.53	-1.32
Sep-01	2	22	9.09%	28.75%	67	470	14.26%	-0.68	-1.41



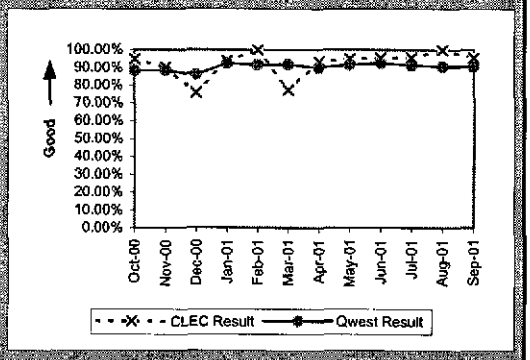
Repair Repeat Report Rate (Percent) (MR-7*)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00									
Nov-00									
Dec-00									
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	1	14	7.14%	25.75%	71	468	15.17%	-0.83	-1.5
Sep-01									



Repair Appointments Met (Percent) (MR-9)-- Dispatches Outside MSAs

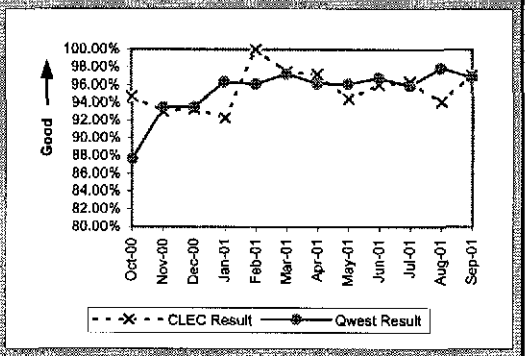
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	36	38	94.74%	22.33%	607	687	88.36%	-1.19	-1.73
Nov-00	37	41	90.24%	29.67%	586	662	88.52%	-0.34	-1.2
Dec-00	25	33	75.76%	42.86%	455	529	86.01%	1.74	0.06
Jan-01	15	16	93.75%	24.21%	486	526	92.40%	-0.2	-1.12
Feb-01	11	11	100.00%	0.00%	413	451	91.57%	-0.99	-1.6
Mar-01	17	22	77.27%	41.91%	509	555	91.71%	2.04	0.24
Apr-01	14	15	93.33%	24.94%	402	447	89.93%	-0.43	-1.26
May-01	19	20	95.00%	21.79%	487	532	91.54%	-0.55	-1.33
Jun-01	21	22	95.45%	20.83%	532	575	92.52%	-0.51	-1.31
Jul-01	22	23	95.65%	20.39%	522	571	91.42%	-0.71	-1.43
Aug-01	18	18	100.00%	0.00%	519	572	90.73%	-1.33	-1.81
Sep-01	21	22	95.45%	20.83%	425	470	90.43%	-0.78	-1.48



Checklist #14 - Resale - Centrex 21 Repair

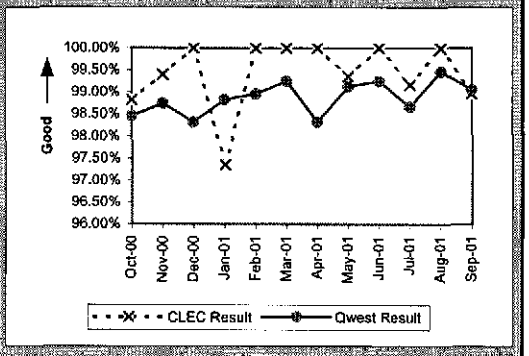
Out of Service Cleared within 24 hours (Percent) (MR-3)-- No Dispatches

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	36	38	94.74%	22.33%	609	695	87.63%	-1.3	-1.79
Nov-00	40	43	93.02%	25.48%	1095	1171	93.51%	0.04	-0.98
Dec-00	42	45	93.33%	24.94%	1119	1196	93.56%	0.01	-1
Jan-01	60	65	92.31%	26.65%	1356	1407	96.38%	1.53	-0.07
Feb-01	42	42	100.00%	0.00%	822	855	96.14%	-1.27	-1.77
Mar-01	39	40	97.50%	15.61%	961	988	97.27%	-0.09	-1.05
Apr-01	35	36	97.22%	16.43%	906	942	96.18%	-0.32	-1.19
May-01	51	54	94.44%	22.91%	1070	1113	96.14%	0.65	-0.61
Jun-01	49	51	96.08%	19.41%	1054	1089	96.79%	0.34	-0.8
Jul-01	53	55	96.36%	18.72%	941	981	95.92%	-0.16	-1.1
Aug-01	48	51	94.12%	23.53%	1086	1109	97.93%	1.56	-0.05
Sep-01	34	35	97.14%	16.66%	812	838	96.90%	-0.08	-1.05



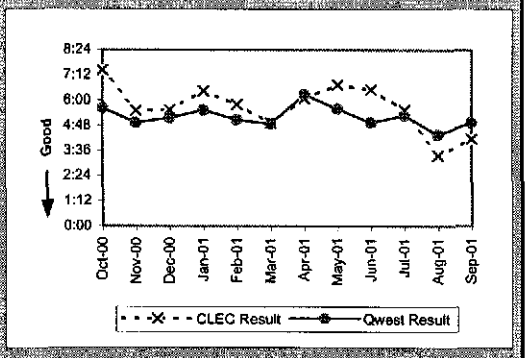
All Troubles Cleared within 48 hours (Percent) (MR-4)-- No Dispatches

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	169	171	98.83%	10.75%	3818	3878	98.45%	-0.39	-1.24
Nov-00	166	167	99.40%	7.72%	3614	3660	98.74%	-0.75	-1.45
Dec-00	133	133	100.00%	0.00%	3218	3273	98.32%	-1.48	-1.9
Jan-01	147	151	97.35%	16.06%	2616	2647	98.83%	1.45	-0.12
Feb-01	113	113	100.00%	0.00%	1909	1929	98.96%	-1.06	-1.64
Mar-01	120	120	100.00%	0.00%	2113	2129	99.25%	-0.93	-1.56
Apr-01	110	110	100.00%	0.00%	1812	1843	98.32%	-1.33	-1.81
May-01	154	155	99.35%	8.01%	2156	2175	99.13%	-0.3	-1.18
Jun-01	126	126	100.00%	0.00%	2105	2121	99.25%	-0.95	-1.58
Jul-01	120	121	99.17%	9.05%	1857	1882	98.67%	-0.47	-1.28
Aug-01	115	115	100.00%	0.00%	2050	2061	99.47%	-0.76	-1.46
Sep-01	96	97	98.97%	10.10%	1573	1588	99.06%	0.15	-0.91



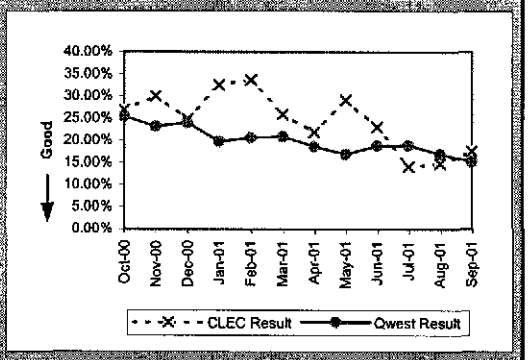
Mean Time to Restore (Hours:Minutes) (MR-6)-- No Dispatches

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	1271:30	171	7:26	12:28	21784:52	3878	5:37	1.47	-0.11
Nov-00	921:36	167	5:31	13:03	18040:12	3660	4:56	0.62	-0.63
Dec-00	737:20	133	5:33	7:46	16847:14	3273	5:09	0.33	-0.8
Jan-01	971:56	151	6:26	11:23	14658:41	2647	5:32	0.65	-0.6
Feb-01	654:53	113	5:48	8:08	9767:04	1929	5:04	0.69	-0.58
Mar-01	589:57	120	4:55	7:11	10363:19	2129	4:52	0.05	-0.97
Apr-01	668:40	110	6:05	9:40	11582:48	1843	6:17	-0.15	-1.09
May-01	1046:32	155	6:45	10:27	12149:32	2175	5:35	1.32	-0.2
Jun-01	820:27	126	6:31	9:00	10464:18	2121	4:56	2.03	0.24
Jul-01	671:34	121	5:33	9:26	9929:29	1882	5:17	0.27	-0.84
Aug-01	387:35	115	3:22	5:45	8984:58	2061	4:22	-1.15	-1.7
Sep-01	401:49	97	4:09	7:57	7824:56	1588	4:56	-0.63	-1.38



Repair Repeat Report Rate (Percent) (MR-7)-- No Dispatches

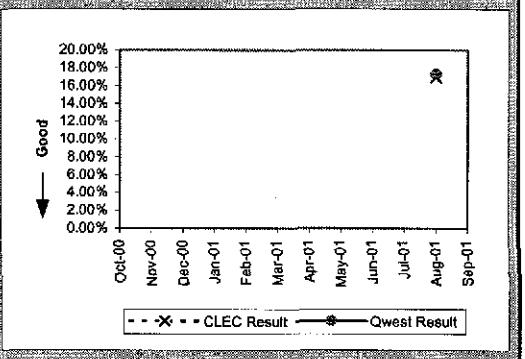
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	46	171	26.90%	44.34%	983	3878	25.35%	0.46	-0.72
Nov-00	50	167	29.94%	45.80%	847	3661	23.14%	1.99	0.21
Dec-00	33	133	24.81%	43.19%	784	3273	23.95%	0.24	-0.85
Jan-01	49	151	32.45%	46.82%	522	2647	19.72%	3.58	1.18
Feb-01	38	113	33.63%	47.24%	397	1929	20.58%	3.13	0.9
Mar-01	31	120	25.83%	43.77%	443	2129	20.81%	1.3	-0.21
Apr-01	24	110	21.82%	41.30%	343	1843	18.61%	0.84	-0.49
May-01	45	155	29.03%	45.39%	367	2175	16.87%	3.61	1.19
Jun-01	29	126	23.02%	42.09%	397	2121	18.72%	1.18	-0.28
Jul-01	17	121	14.05%	34.75%	356	1882	18.92%	-1.32	-1.81
Aug-01	17	115	14.78%	35.49%	349	2061	16.93%	-0.6	-1.36
Sep-01	17	97	17.53%	38.02%	241	1588	15.18%	0.64	-0.61



Checklist #14 - Resale - Centrex 21 Repair

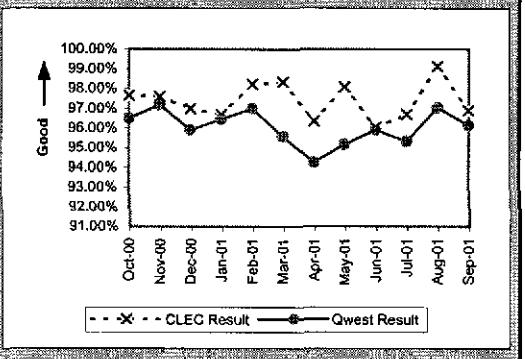
Repair Repeat Report Rate (Percent) (MR-7*)– No Dispatches

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00									
Nov-00									
Dec-00									
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	10	59	16.95%	37.52%	218	1259	17.32%	-0.07	-1.04
Sep-01									



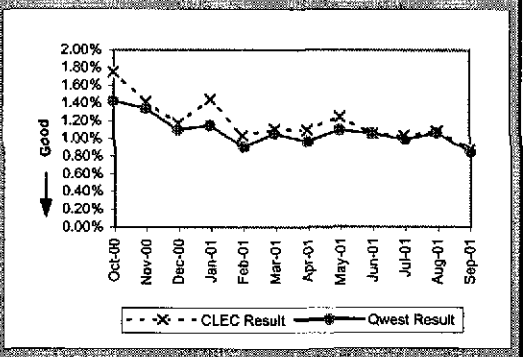
Repair Appointments Met (Percent) (MR-9)– No Dispatches

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	167	171	97.66%	15.11%	3742	3878	96.49%	-0.81	-1.49
Nov-00	163	167	97.60%	15.29%	3558	3661	97.19%	-0.32	-1.19
Dec-00	129	133	96.99%	17.08%	3139	3273	95.91%	-0.62	-1.38
Jan-01	146	151	96.69%	17.89%	2553	2647	96.45%	-0.15	-1.09
Feb-01	111	113	98.23%	13.19%	1871	1929	96.99%	-0.75	-1.45
Mar-01	118	120	98.33%	12.80%	2035	2129	95.58%	-1.43	-1.87
Apr-01	106	110	96.36%	18.72%	1737	1843	94.25%	-0.93	-1.56
May-01	152	155	98.06%	13.78%	2070	2175	95.17%	-1.62	-1.99
Jun-01	121	126	96.03%	19.52%	2034	2121	95.90%	-0.07	-1.04
Jul-01	117	121	96.69%	17.88%	1794	1882	95.32%	-0.69	-1.42
Aug-01	114	115	99.13%	9.28%	2000	2061	97.04%	-1.29	-1.78
Sep-01	94	97	96.91%	17.31%	1527	1588	96.16%	-0.37	-1.23



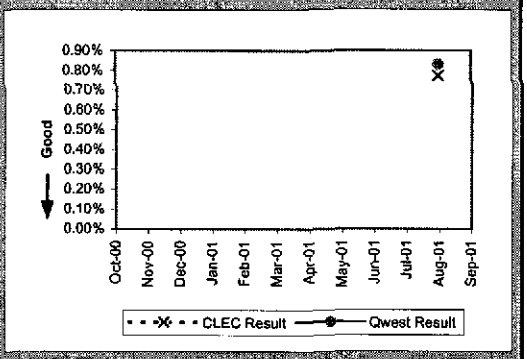
Trouble Rate (Percent) (MR-8)

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	337	19263	1.75%	13.11%	9255	649426	1.43%	3.74	1.28
Nov-00	289	20380	1.42%	11.82%	8666	647836	1.34%	0.98	-0.4
Dec-00	258	21991	1.17%	10.77%	7075	643656	1.10%	1.04	-0.37
Jan-01	334	23123	1.44%	11.93%	7326	637757	1.15%	4.14	1.52
Feb-01	253	24439	1.04%	10.12%	5740	633664	0.91%	2.09	0.27
Mar-01	311	28096	1.11%	10.46%	6632	627860	1.06%	0.81	-0.51
Apr-01	313	28579	1.10%	10.41%	6031	625786	0.96%	2.22	0.35
May-01	364	29171	1.25%	11.10%	6893	625927	1.10%	2.34	0.43
Jun-01	332	31377	1.06%	10.23%	6664	627821	1.06%	-0.06	-1.03
Jul-01	326	31394	1.04%	10.14%	6315	635643	0.99%	0.78	-0.52
Aug-01	331	30450	1.09%	10.37%	6840	638818	1.07%	0.27	-0.84
Sep-01	264	29857	0.88%	9.36%	5406	643127	0.84%	0.81	-0.51



Trouble Rate (Percent) (MR-8*)

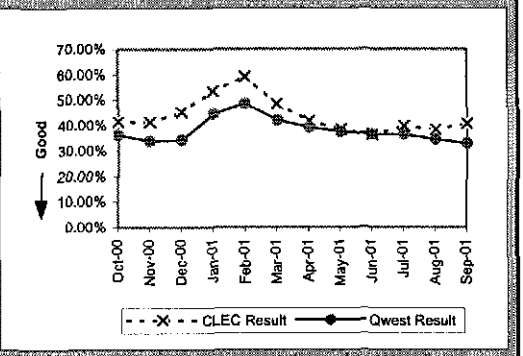
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00									
Nov-00									
Dec-00									
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	235	30450	0.77%	8.75%	5298	638818	0.83%	-1.08	-1.66
Sep-01									



Checklist #14 - Resale - Centrex 21 Repair

Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10)

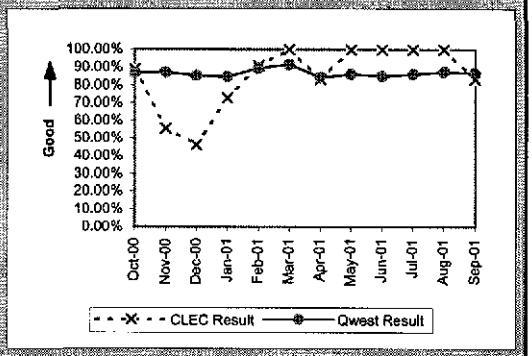
Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	240	577	41.59%	49.29%	5287	14542	36.36%	2.57	0.56
Nov-00	204	493	41.38%	49.25%	4450	13116	33.93%	3.2	0.94
Dec-00	214	472	45.34%	49.78%	3695	10770	34.31%	4.62	1.81
Jan-01	383	717	53.42%	49.88%	5893	13219	44.58%	4.64	1.82
Feb-01	368	621	59.26%	49.14%	5425	11165	48.59%	5.18	2.15
Mar-01	292	603	48.42%	49.98%	4803	11435	42.00%	3.11	0.89
Apr-01	225	538	41.82%	49.33%	3894	9925	39.23%	1.2	-0.27
May-01	228	592	38.51%	48.66%	4154	11047	37.60%	0.45	-0.73
Jun-01	188	520	36.15%	48.04%	3828	10492	36.48%	-0.15	-1.09
Jul-01	216	542	39.85%	48.96%	3624	9939	36.46%	1.6	-0.03
Aug-01	206	537	38.36%	48.63%	3599	10439	34.48%	1.85	0.12
Sep-01	182	446	40.81%	49.15%	2649	8055	32.89%	3.41	1.07



Checklist #14 - Resale - PBX Installation

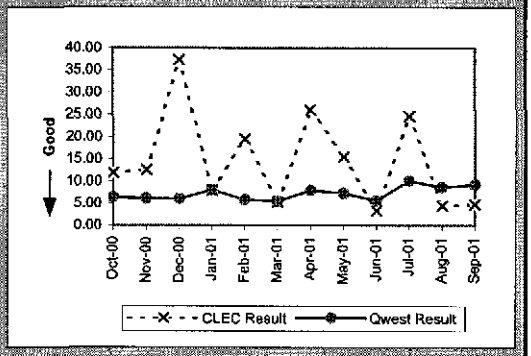
Installation Commitments Met (Percent) (OP-3)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	8	9	88.89%	31.43%	372	427	87.12%	-0.16	-1.1
Nov-00	5	9	55.56%	49.69%	304	348	87.36%	8.21	3.99
Dec-00	12	26	46.15%	49.85%	293	343	85.42%	3.72	1.26
Jan-01	8	11	72.73%	44.54%	199	235	84.68%	1.01	-0.39
Feb-01	10	11	90.91%	28.75%	231	258	89.53%	-0.15	-1.09
Mar-01	8	8	100.00%	0.00%	254	277	91.70%	-0.84	-1.51
Apr-01	5	6	83.33%	37.27%	194	230	84.35%	0.11	-0.93
May-01	4	4	100.00%	0.00%	198	230	86.09%	-0.8	-1.48
Jun-01	4	4	100.00%	0.00%	171	201	85.07%	-0.83	-1.5
Jul-01	2	2	100.00%	0.00%	174	202	86.14%	-0.56	-1.34
Aug-01	4	4	100.00%	0.00%	174	199	87.44%	-0.75	-1.46
Sep-01	5	6	83.33%	37.27%	151	174	86.78%	0.27	-0.84



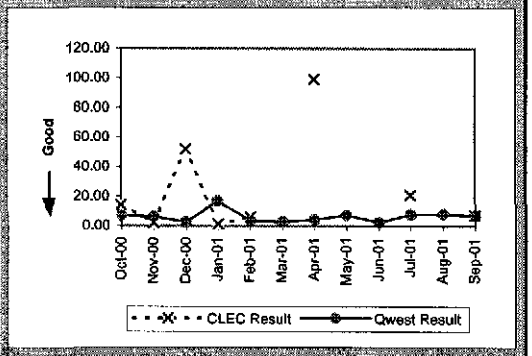
Installation Interval (Average Days) (OP-4)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	107	9	11.89	9.96	2715	427	6.36	1.62	-0.01
Nov-00	113	9	12.56	11.94	2129	348	6.12	2.14	0.3
Dec-00	970	26	37.31	26.56	2061	343	6.01	2.37	0.44
Jan-01	87	11	7.91	7.73	1882	235	8.01	-0.02	-1.01
Feb-01	214	11	19.45	15.19	1504	258	5.83	1.83	0.11
Mar-01	42	8	5.25	8.56	1523	277	5.50	-0.09	-1.06
Apr-01	156	6	26.00	38.99	1817	230	7.90	1.96	0.19
May-01	62	4	15.50	12.12	1669	230	7.26	2.23	0.35
Jun-01	13	4	3.25	0.96	1134	201	5.64	-0.49	-1.3
Jul-01	74	3	24.67	15.01	2227	221	10.08	2.23	0.35
Aug-01	18	4	4.50	4.80	1844	213	8.66	-0.59	-1.36
Sep-01	29	6	4.83	3.76	1745	188	9.28	-0.76	-1.46



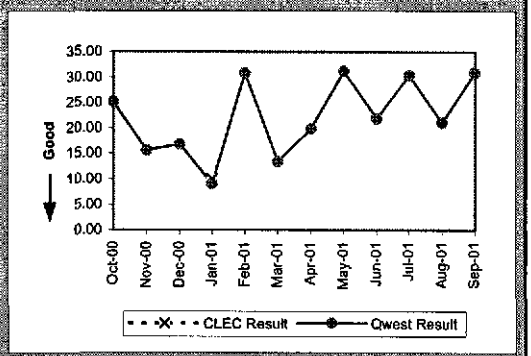
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	14	1	14.00		270	38	7.11	0.6	-0.63
Nov-00	8	4	2.00	0.00	168	28	6.00	-0.66	-1.4
Dec-00	728	14	52.00	0.00	79	31	2.55	3.72	1.26
Jan-01	2	2	1.00	1.41	349	21	16.62	-0.67	-1.41
Feb-01	6	1	6.00		74	21	3.52	0.88	-0.46
Mar-01					39	15	2.60		
Apr-01	99	1	99.00		74	18	4.11	3.72	1.26
May-01					158	22	7.18		
Jun-01					46	21	2.19		
Jul-01	21	1	21.00		277	36	7.69	1.33	-0.19
Aug-01					226	29	7.79		
Sep-01	7	1	7.00		205	30	6.83	0.64	-0.61



Delayed Days for Facility Reasons (Average Days) (OP-6B)-- Dispatches Within MSAs

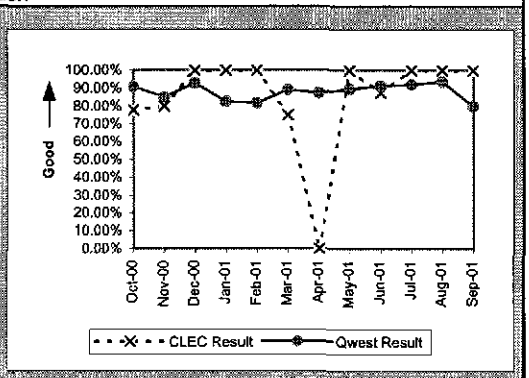
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00					426	17	25.06		
Nov-00					250	16	15.62		
Dec-00					320	19	16.84		
Jan-01	10	1	10.00		136	15	9.07	-0.01	-1.01
Feb-01					185	6	30.83		
Mar-01					107	8	13.38		
Apr-01					356	18	19.78		
May-01					312	10	31.20		
Jun-01					197	9	21.89		
Jul-01					334	11	30.36		
Aug-01					210	10	21.00		
Sep-01					216	7	30.86		



Checklist #14 - Resale - PBX Installation

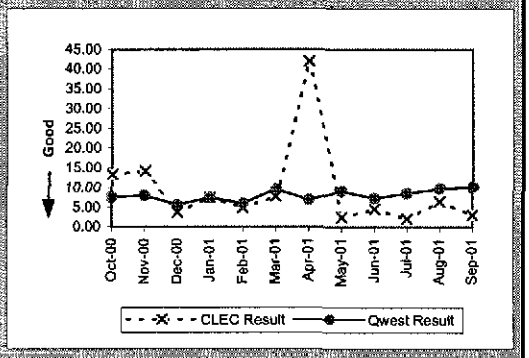
Installation Commitments Met (Percent) (OP-3)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	7	9	77.78%	41.57%	118	130	90.77%	1.54	-0.06
Nov-00	4	5	80.00%	40.00%	126	148	85.14%	0.14	-0.91
Dec-00	6	6	100.00%	0.00%	92	99	92.93%	-0.66	-1.4
Jan-01	2	2	100.00%	0.00%	52	63	82.54%	-0.64	-1.39
Feb-01	5	5	100.00%	0.00%	40	49	81.63%	-1.01	-1.61
Mar-01	3	4	75.00%	43.30%	41	46	89.13%	0.7	-0.58
Apr-01	0	1	0.00%	0.00%	55	63	87.30%	1.51	-0.08
May-01	5	5	100.00%	0.00%	43	48	89.58%	-0.73	-1.44
Jun-01	7	8	87.50%	33.07%	42	46	91.30%	0.31	-0.81
Jul-01	5	5	100.00%	0.00%	46	50	92.00%	-0.63	-1.38
Aug-01	2	2	100.00%	0.00%	45	48	93.75%	-0.36	-1.22
Sep-01	5	5	100.00%	0.00%	24	30	80.00%	-1.04	-1.63



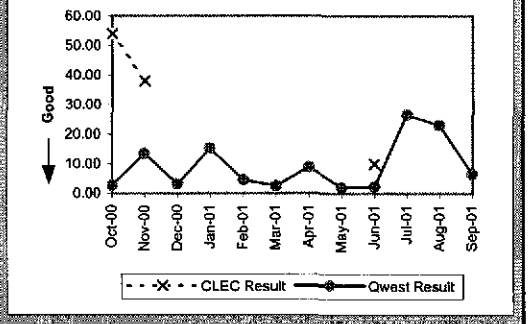
Installation Interval (Average Days) (OP-4)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	120	9	13.33	20.08	980	130	7.54	1.05	-0.36
Nov-00	71	5	14.20	18.97	1184	148	8.00	1.2	-0.27
Dec-00	22	6	3.67	2.73	554	99	5.60	-0.4	-1.24
Jan-01	15	2	7.50	6.36	473	63	7.51	0	-1
Feb-01	24	5	4.80	3.35	295	49	6.02	-0.26	-1.16
Mar-01	31	4	7.75	10.84	442	46	9.61	-0.15	-1.09
Apr-01	42	1	42.00		436	63	6.92	2.29	0.39
May-01	12	5	2.40	0.89	436	48	9.08	-0.8	-1.49
Jun-01	37	8	4.62	3.16	337	46	7.33	-0.45	-1.27
Jul-01	10	5	2.00	1.87	462	54	8.56	-0.95	-1.58
Aug-01	13	2	6.50	0.71	496	51	9.73	-0.28	-1.17
Sep-01	15	5	3.00	0.71	368	36	10.22	-1.12	-1.68



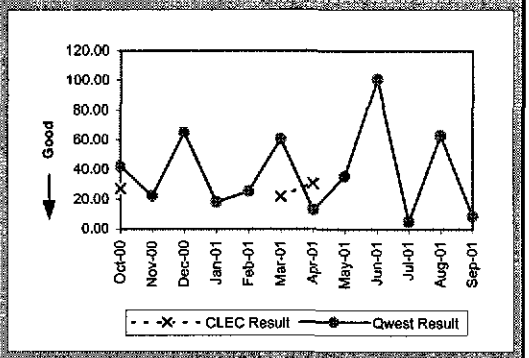
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	54	1	54.00		16	6	2.67	23.01	12.99
Nov-00	38	1	38.00		188	14	13.43	1.16	-0.29
Dec-00					15	5	3.00		
Jan-01					91	6	15.17		
Feb-01					18	4	4.50		
Mar-01					5	2	2.50		
Apr-01					44	5	8.80		
May-01					2	1	2.00		
Jun-01	10	1	10.00		7	3	2.33	3.72	1.26
Jul-01					186	7	26.57		
Aug-01					115	5	23.00		
Sep-01					59	9	6.56		



Delayed Days for Facility Reasons (Average Days) (OP-6B)-- Dispatches Outside MSAs

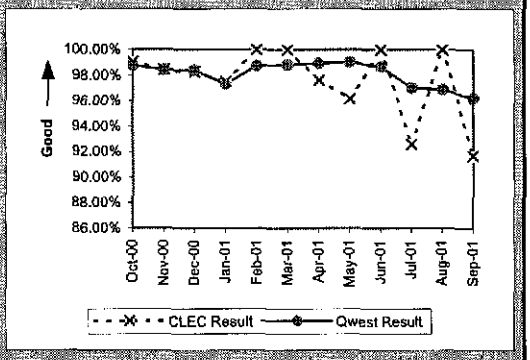
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	27	1	27.00		253	6	42.17	-0.26	-1.16
Nov-00					177	8	22.12		
Dec-00					130	2	65.00		
Jan-01					90	5	18.00		
Feb-01					127	5	25.40		
Mar-01	22	1	22.00		182	3	60.67	-0.41	-1.25
Apr-01	31	1	31.00		39	3	13.00	0.39	-0.77
May-01					142	4	35.50		
Jun-01					101	1	101.00		
Jul-01					5	1	5.00		
Aug-01					63	1	63.00		
Sep-01					26	3	8.67		



Checklist #14 - Resale - PBX Installation

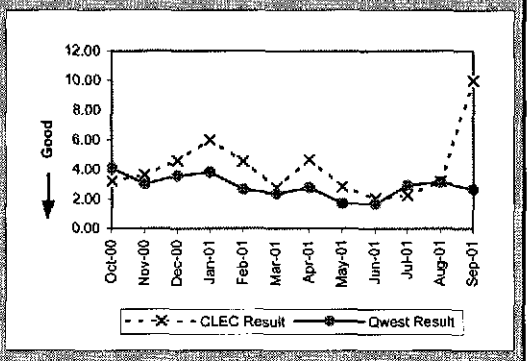
Installation Commitments Met (Percent) (OP-3)-- No Dispatches

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	104	105	99.05%	9.71%	1878	1901	98.79%	-0.23	-1.14
Nov-00	63	64	98.44%	12.40%	1638	1664	98.44%		
Dec-00	56	57	98.25%	13.13%	1329	1351	98.37%	0.06	-0.96
Jan-01	78	80	97.50%	15.61%	1046	1075	97.30%	-0.11	-1.06
Feb-01	55	55	100.00%	0.00%	943	955	98.74%	-0.81	-1.49
Mar-01	42	42	100.00%	0.00%	1255	1270	98.82%	-0.7	-1.42
Apr-01	41	42	97.62%	15.25%	1198	1211	98.93%	0.73	-0.56
May-01	50	52	96.15%	19.23%	1113	1124	99.02%	1.57	-0.05
Jun-01	56	56	100.00%	0.00%	1326	1344	98.66%	-0.85	-1.52
Jul-01	25	27	92.59%	26.19%	554	571	97.02%	1.15	-0.3
Aug-01	28	28	100.00%	0.00%	124	128	96.88%	-0.86	-1.52
Sep-01	11	12	91.67%	27.64%	126	131	96.18%	0.66	-0.6



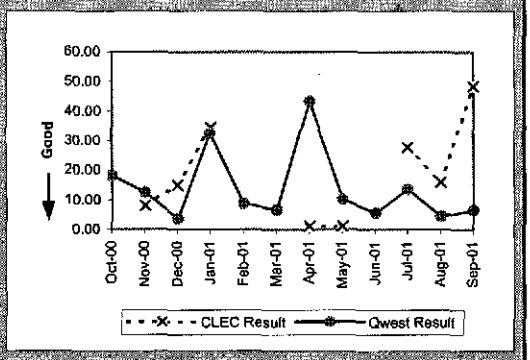
Installation Interval (Average Days) (OP-4)-- No Dispatches

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	338	105	3.22	4.97	7803	1901	4.10	-1.32	-1.8
Nov-00	233	64	3.64	3.97	5007	1664	3.01	0.98	-0.41
Dec-00	263	57	4.61	4.36	4837	1351	3.58	1.42	-0.14
Jan-01	481	80	6.01	9.48	4100	1075	3.81	1.45	-0.12
Feb-01	250	55	4.55	6.54	2531	955	2.65	1.52	-0.07
Mar-01	117	42	2.79	2.78	2999	1270	2.36	1.56	-0.05
Apr-01	196	42	4.67	6.15	3372	1211	2.78	1.63	-0.01
May-01	97	34	2.85	4.34	1825	1068	1.71	1.93	0.17
Jun-01	99	48	2.06	1.36	2133	1261	1.69	1.37	-0.17
Jul-01	52	23	2.26	2.38	1567	532	2.95	-0.63	-1.38
Aug-01	48	15	3.20	4.04	196	62	3.16	0.37	-0.77
Sep-01	70	7	10.00	21.64	270	102	2.65	2.29	0.39



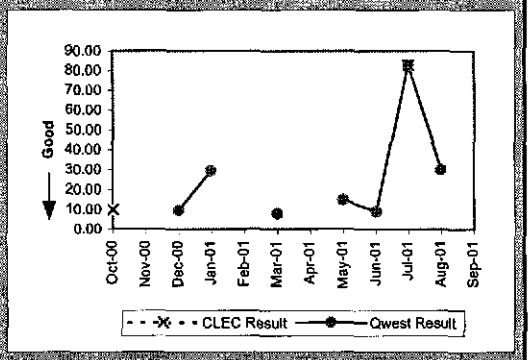
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A)-- No Dispatches

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00					417	23	18.13		
Nov-00	8	1	8.00		324	26	12.46	-0.25	-1.15
Dec-00	15	1	15.00		70	20	3.50	5.02	2.05
Jan-01	69	2	34.50	0.71	782	24	32.58	0.74	-0.55
Feb-01					104	12	8.67		
Mar-01					92	14	6.57		
Apr-01	1	1	1.00		563	13	43.31	-0.29	-1.18
May-01	2	2	1.00	0.00	92	9	10.22	-0.59	-1.36
Jun-01					88	16	5.50		
Jul-01	83	3	27.67	41.00	805	59	13.64	1.68	0.02
Aug-01	48	3	16.00	25.98	57	13	4.38	1.9	0.15
Sep-01	97	2	48.50	13.44	45	7	6.43	1.79	0.09



Delayed Days for Facility Reasons (Average Days) (OP-6B)-- No Dispatches

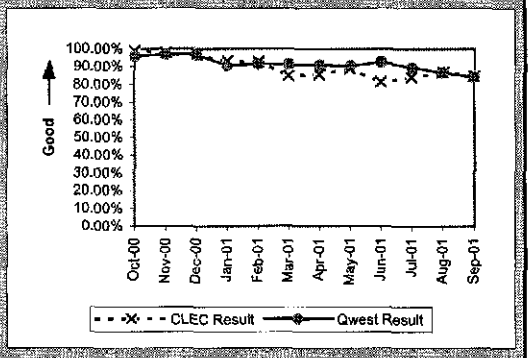
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	10	1	10.00						
Nov-00									
Dec-00					19	2	9.50		
Jan-01					147	5	29.40		
Feb-01									
Mar-01					8	1	8.00		
Apr-01									
May-01					30	2	15.00		
Jun-01					18	2	9.00		
Jul-01	83	1	83.00		83	1	83.00		
Aug-01					60	2	30.00		
Sep-01									



Checklist #14 - Resale - PBX Installation

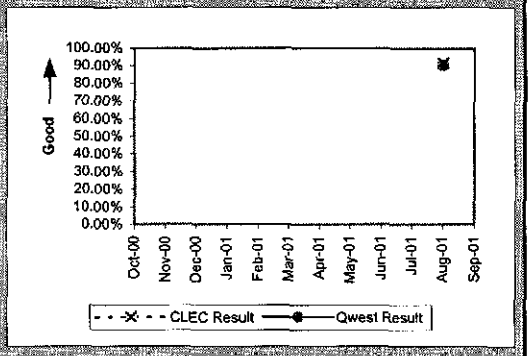
New Service Installation Quality (Percent) (OP-5)

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	204	206	99.03%	9.81%	3265	3410	95.75%	-2.27	-2.38
Nov-00	189	193	97.93%	14.25%	3306	3409	96.98%	-0.75	-1.46
Dec-00	164	169	97.04%	16.94%	2906	3002	96.80%	-0.17	-1.1
Jan-01	177	190	93.16%	25.25%	2389	2635	90.66%	-1.14	-1.69
Feb-01	167	180	92.78%	25.89%	2108	2301	91.61%	-0.54	-1.33
Mar-01	113	133	84.96%	35.74%	2170	2375	91.37%	2.56	0.43
Apr-01	102	119	85.71%	34.99%	2226	2448	90.93%	1.94	0.11
May-01	121	136	88.97%	31.33%	2071	2292	90.36%	0.53	-0.67
Jun-01	123	151	81.46%	38.66%	2176	2349	92.64%	5.1	1.61
Jul-01	106	126	84.13%	36.54%	1781	1988	89.59%	1.95	0.12
Aug-01	93	107	86.92%	33.72%	1140	1313	86.82%	-0.03	-1.02
Sep-01	73	86	84.88%	35.82%	787	935	84.17%	-0.17	-1.11



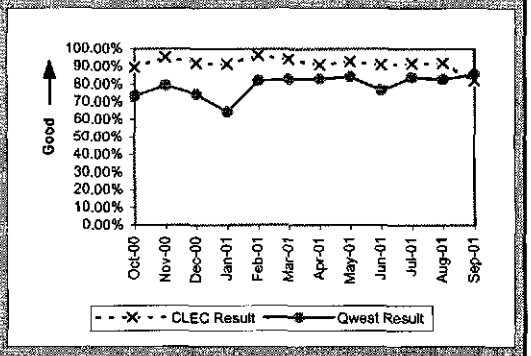
New Service Installation Quality (Percent) (OP-5*)

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00									
Nov-00									
Dec-00									
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	98	107	91.59%	27.76%	1187	1313	90.40%	-0.4	-1.24
Sep-01									



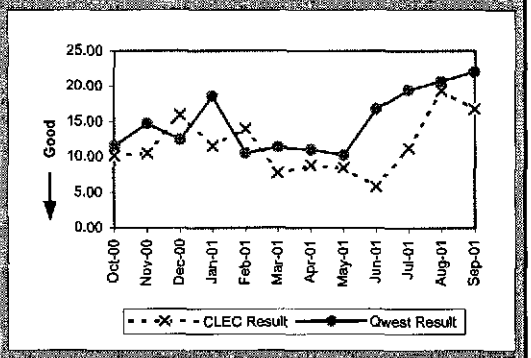
Installation Commitments Met (Percent) (OP-3)– Interval Zone One

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	34	38	89.47%	30.69%	218	297	73.40%	-2.11	-2.28
Nov-00	40	42	95.24%	21.30%	229	289	79.24%	-2.39	-2.45
Dec-00	23	25	92.00%	27.13%	157	212	74.06%	-1.94	-2.18
Jan-01	52	57	91.23%	28.29%	174	271	64.21%	-3.87	-3.35
Feb-01	26	27	96.30%	18.89%	177	216	81.94%	-1.83	-2.11
Mar-01	16	17	94.12%	23.53%	240	290	82.76%	-1.21	-1.73
Apr-01	20	22	90.91%	28.75%	145	175	82.86%	-0.94	-1.57
May-01	26	28	92.86%	25.75%	202	240	84.17%	-1.19	-1.72
Jun-01	20	22	90.91%	28.75%	153	200	76.50%	-1.51	-1.92
Jul-01	22	24	91.67%	27.64%	145	173	83.82%	-0.98	-1.59
Aug-01	23	25	92.00%	27.13%	125	151	82.78%	-1.13	-1.69
Sep-01	9	11	81.82%	38.57%	87	102	85.29%	0.32	-0.8



Installation Interval (Average Days) (OP-4)– Interval Zone One

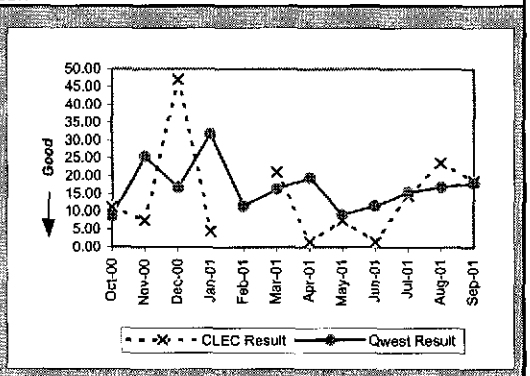
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	388	38	10.21	8.85	3326	288	11.55	-0.74	-1.45
Nov-00	410	39	10.51	8.43	4129	281	14.69	-1.17	-1.71
Dec-00	287	18	15.94	22.15	2582	208	12.41	1.09	-0.33
Jan-01	635	55	11.55	10.63	4988	269	18.54	-2.18	-2.33
Feb-01	350	25	14.00	13.34	2193	208	10.54	1.14	-0.31
Mar-01	124	16	7.75	3.64	3129	275	11.38	-0.96	-1.59
Apr-01	177	20	8.85	9.03	1728	157	11.01	-0.61	-1.37
May-01	211	25	8.44	5.97	2306	225	10.25	-0.65	-1.39
Jun-01	99	17	5.82	5.21	3228	193	16.73	-1.84	-2.12
Jul-01	348	31	11.23	10.47	7984	411	19.43	-2.21	-2.34
Aug-01	599	31	19.32	27.65	6827	330	20.69	-0.38	-1.23
Sep-01	284	17	16.71	14.87	4964	225	22.06	-0.98	-1.6



Checklist #14 - Resale - PBX Installation

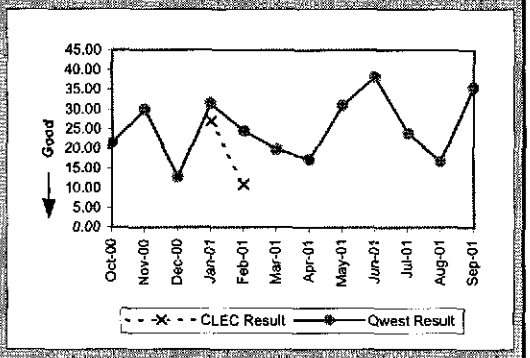
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A)-- Interval Zone One

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	45	4	11.25	10.78	425	49	8.67	0.51	-0.69
Nov-00	15	2	7.50	9.19	1245	49	25.41	-0.7	-1.43
Dec-00	94	2	47.00	56.57	785	47	16.70	2.22	0.35
Jan-01	18	4	4.50	6.35	2857	90	31.74	-2.34	-2.42
Feb-01					311	27	11.52		
Mar-01	21	1	21.00		488	30	16.27	1.02	-0.38
Apr-01	3	2	1.50	0.71	389	20	19.45	-0.88	-1.53
May-01	15	2	7.50	6.36	228	25	9.12	-0.19	-1.12
Jun-01	3	2	1.50	0.71	150	13	11.54	-0.89	-1.54
Jul-01	275	19	14.47	15.68	4425	287	15.42	-0.23	-1.14
Aug-01	354	15	23.60	29.80	3790	226	16.77	1.53	-0.07
Sep-01	298	16	18.62	13.92	2882	160	18.01	1.17	-0.29



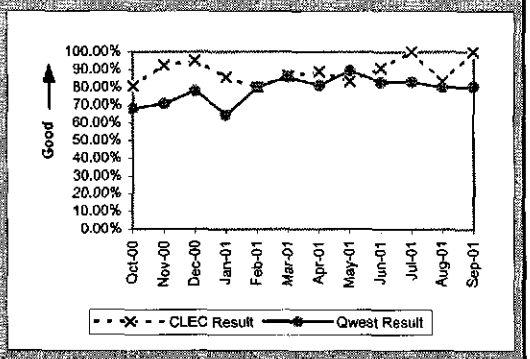
Delayed Days for Facility Reasons (Average Days) (OP-6B)-- Interval Zone One

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00					645	30	21.50		
Nov-00					330	11	30.00		
Dec-00					103	8	12.88		
Jan-01	27	1	27.00		220	7	31.43	-0.19	-1.12
Feb-01	11	1	11.00		294	12	24.50	-0.45	-1.28
Mar-01					397	20	19.85		
Apr-01					173	10	17.30		
May-01					403	13	31.00		
Jun-01					1297	34	38.15		
Jul-01					311	13	23.92		
Aug-01					235	14	16.79		
Sep-01					142	4	35.50		



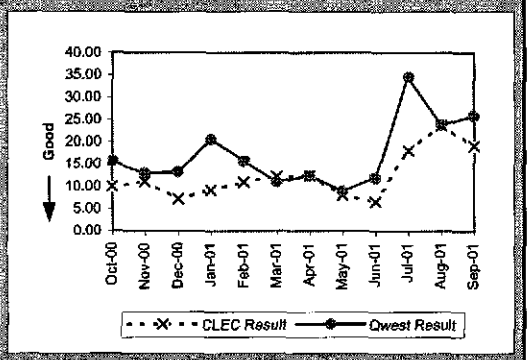
Installation Commitments Met (Percent) (OP-3)-- Interval Zone Two

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	21	26	80.77%	39.41%	123	181	67.96%	-1.31	-1.8
Nov-00	24	26	92.31%	26.65%	104	147	70.75%	-2.23	-2.35
Dec-00	19	20	95.00%	21.79%	96	123	78.05%	-1.7	-2.03
Jan-01	18	21	85.71%	34.99%	140	217	64.52%	-1.94	-2.18
Feb-01	12	15	80.00%	40.00%	111	139	79.86%	-0.01	-1.01
Mar-01	13	15	86.67%	33.99%	115	134	85.82%	-0.09	-1.05
Apr-01	16	18	88.89%	31.43%	99	122	81.15%	-0.78	-1.48
May-01	20	24	83.33%	37.27%	124	139	89.21%	0.81	-0.51
Jun-01	20	22	90.91%	28.75%	87	105	82.86%	-0.91	-1.55
Jul-01	12	12	100.00%	0.00%	54	65	83.08%	-1.44	-1.87
Aug-01	15	18	83.33%	37.27%	68	85	80.00%	-0.32	-1.2
Sep-01	7	7	100.00%	0.00%	69	86	80.23%	-1.26	-1.77



Installation Interval (Average Days) (OP-4)-- Interval Zone Two

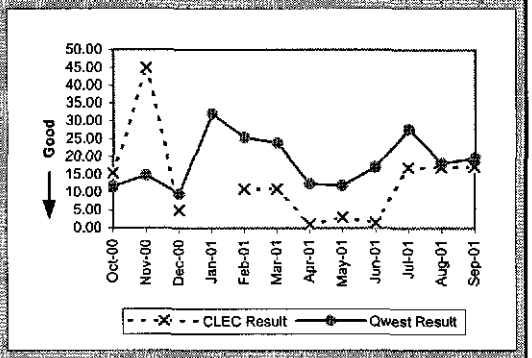
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	249	25	9.96	11.95	2680	172	15.58	-1.51	-1.92
Nov-00	288	26	11.08	18.46	1771	137	12.93	-0.57	-1.34
Dec-00	122	17	7.18	5.57	1447	110	13.15	-1.62	-1.99
Jan-01	174	19	9.16	9.52	4185	204	20.51	-2	-2.22
Feb-01	164	15	10.93	10.37	2092	134	15.61	-0.53	-1.32
Mar-01	183	15	12.20	9.14	1404	128	10.97	1.15	-0.3
Apr-01	173	14	12.36	10.26	1299	105	12.37	0	-1
May-01	168	21	8.00	6.48	1235	138	8.95	-0.55	-1.34
Jun-01	124	19	6.53	5.23	1137	96	11.84	-1.43	-1.87
Jul-01	360	20	18.00	15.60	8225	238	34.56	-1.98	-2.2
Aug-01	472	20	23.60	16.14	5193	219	23.71	-0.02	-1.01
Sep-01	304	16	19.00	16.89	5268	204	25.82	-1.09	-1.66



Checklist #14 - Resale - PBX Installation

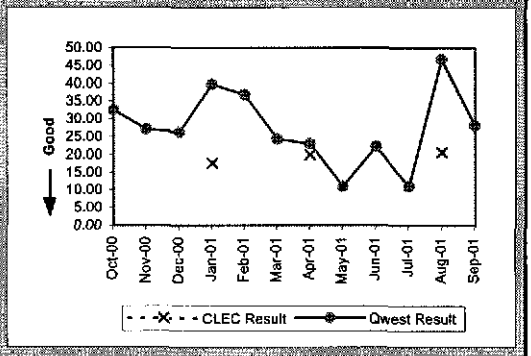
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A)– Interval Zone Two

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	77	5	15.40	17.73	452	39	11.59	0.73	-0.56
Nov-00	90	2	45.00	31.11	400	27	14.81	2.82	0.72
Dec-00	5	1	5.00		162	17	9.53	-0.57	-1.34
Jan-01					2178	68	32.03		
Feb-01	33	3	11.00	10.15	558	22	25.36	-0.52	-1.32
Mar-01	22	2	11.00	9.90	263	11	23.91	-0.44	-1.27
Apr-01	1	1	1.00		173	14	12.36	-0.96	-1.58
May-01	12	4	3.00	1.41	83	7	11.86	-1.43	-1.87
Jun-01	3	2	1.50	0.71	153	9	17.00	-0.68	-1.42
Jul-01	288	17	16.94	16.42	5612	203	27.65	-1.33	-1.81
Aug-01	239	14	17.07	13.36	3377	186	18.16	-0.2	-1.12
Sep-01	156	9	17.33	13.29	2951	150	19.67	-0.3	-1.18



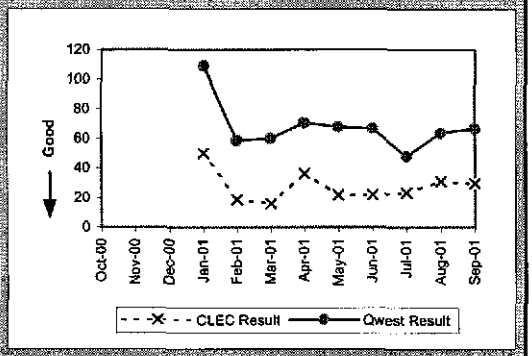
Delayed Days for Facility Reasons (Average Days) (OP-6B)-- Interval Zone Two

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00					618	19	32.53		
Nov-00					433	16	27.06		
Dec-00					263	10	26.30		
Jan-01	53	3	17.67	0.58	358	9	39.78	-0.97	-1.59
Feb-01					221	6	36.83		
Mar-01					195	8	24.38		
Apr-01	20	1	20.00		207	9	23.00	-0.15	-1.09
May-01					88	8	11.00		
Jun-01					200	9	22.22		
Jul-01					22	2	11.00		
Aug-01	62	3	20.67	15.82	468	10	46.80	-1	-1.61
Sep-01					282	10	28.20		



Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A)

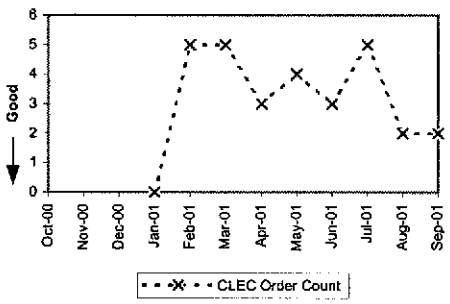
Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00									
Nov-00									
Dec-00									
Jan-01	300	6	50.00	18.45	36332	333	109.11	-1.88	-2.14
Feb-01	168	9	18.67	13.89	13842	236	58.65	-1.78	-2.08
Mar-01	256	16	16.00	21.22	16946	282	60.09	-2.48	-2.51
Apr-01	541	15	36.07	31.73	23198	328	70.73	-1.64	-2
May-01	305	14	21.79	21.69	17701	261	67.82	-1.97	-2.2
Jun-01	263	12	21.92	21.68	18167	272	66.79	-1.67	-2.02
Jul-01	377	16	23.56	19.54	11078	231	47.96	-1.24	-1.75
Aug-01	499	16	31.19	24.94	11623	182	63.86	-1.42	-1.86
Sep-01	327	11	29.73	24.71	12506	187	66.88	-1.29	-1.78



Checklist #14 - Resale - PBX Installation

Count of Pending Orders Delayed for Facilities Reasons PBX (OP-15B)

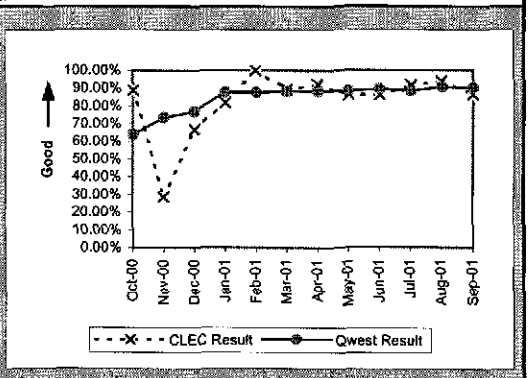
Date	CLEC Order Count
Oct-00	
Nov-00	
Dec-00	
Jan-01	0
Feb-01	5
Mar-01	5
Apr-01	3
May-01	4
Jun-01	3
Jul-01	5
Aug-01	2
Sep-01	2



Checklist #14 - Resale - PBX Repair

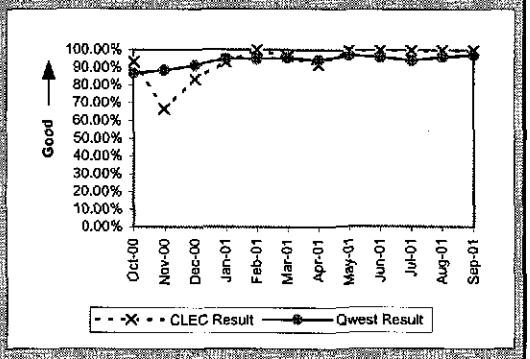
Out of Service Cleared within 24 hours (Percent) (MR-3)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	8	9	88.89%	31.43%	208	325	64.00%	-1.53	-1.93
Nov-00	2	7	28.57%	45.18%	270	367	73.57%	7.49	3.55
Dec-00	2	3	66.67%	47.14%	198	258	76.74%	0.13	-0.92
Jan-01	9	11	81.82%	38.57%	531	604	87.91%	0.62	-0.62
Feb-01	8	8	100.00%	0.00%	423	483	87.58%	-1.06	-1.64
Mar-01	17	19	89.47%	30.69%	410	463	88.55%	-0.12	-1.08
Apr-01	12	13	92.31%	26.65%	438	495	88.48%	-0.43	-1.26
May-01	19	22	86.36%	34.32%	493	558	88.35%	0.33	-0.8
Jun-01	31	36	86.11%	34.58%	517	578	89.45%	0.65	-0.61
Jul-01	11	12	91.67%	27.64%	499	564	88.48%	-0.34	-1.21
Aug-01	16	17	94.12%	23.53%	529	583	90.74%	-0.47	-1.29
Sep-01	13	15	86.67%	33.99%	390	433	90.07%	0.46	-0.72



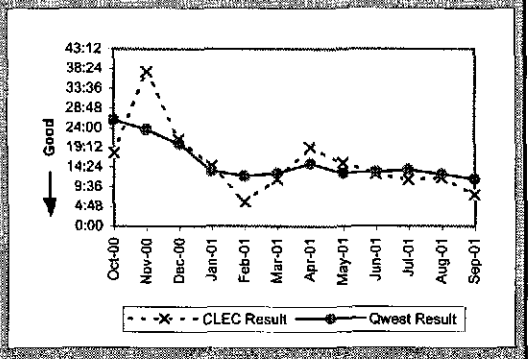
All Troubles Cleared within 48 hours (Percent) (MR-4)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	14	15	93.33%	24.94%	423	488	86.68%	-0.75	-1.45
Nov-00	6	9	66.67%	47.14%	421	476	88.45%	6.2	2.77
Dec-00	5	6	83.33%	37.27%	307	337	91.10%	0.16	-0.9
Jan-01	13	14	92.86%	25.75%	663	698	94.99%	0.4	-0.76
Feb-01	12	12	100.00%	0.00%	548	578	94.81%	-0.8	-1.49
Mar-01	25	26	96.15%	19.23%	535	561	95.37%	-0.19	-1.11
Apr-01	21	23	91.30%	28.18%	566	602	94.02%	0.56	-0.66
May-01	25	25	100.00%	0.00%	625	644	97.05%	-0.86	-1.52
Jun-01	41	41	100.00%	0.00%	634	660	96.06%	-1.26	-1.76
Jul-01	13	13	100.00%	0.00%	603	640	94.22%	-0.88	-1.54
Aug-01	19	19	100.00%	0.00%	651	678	96.02%	-0.88	-1.53
Sep-01	21	21	100.00%	0.00%	480	494	97.17%	-0.77	-1.47



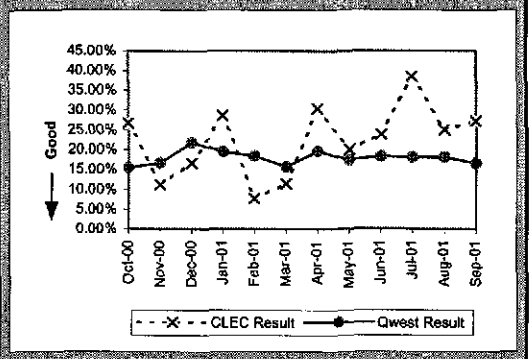
Mean Time to Restore (Hours:Minutes) (MR-6)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	267:42	15	17:51	18:42	12651:54	488	25:56	-1.22	-1.74
Nov-00	338:41	9	37:38	28:34	11238:21	476	23:37	1.63	-0.01
Dec-00	126:53	6	21:09	23:30	6737:28	337	20:00	0.13	-0.92
Jan-01	204:32	14	14:37	14:21	9361:39	698	13:25	2.07	0.26
Feb-01	71:13	12	5:56	4:47	7060:23	578	12:13	-1.28	-1.78
Mar-01	297:36	26	11:27	14:16	7225:20	561	12:53	-0.45	-1.28
Apr-01	441:21	23	19:11	22:15	9171:07	602	15:14	1.57	-0.04
May-01	385:06	25	15:24	9:14	8315:21	644	12:55	1.77	0.08
Jun-01	519:52	41	12:41	11:30	8706:01	660	13:11	-0.17	-1.1
Jul-01	146:24	13	11:16	8:15	8732:00	640	13:39	-0.42	-1.25
Aug-01	224:46	19	11:50	10:32	8541:14	678	12:36	-0.18	-1.11
Sep-01	160:59	21	7:40	8:40	5671:54	494	11:29	-0.94	-1.57



Repair Repeat Report Rate (Percent) (MR-7)-- Dispatches Within MSAs

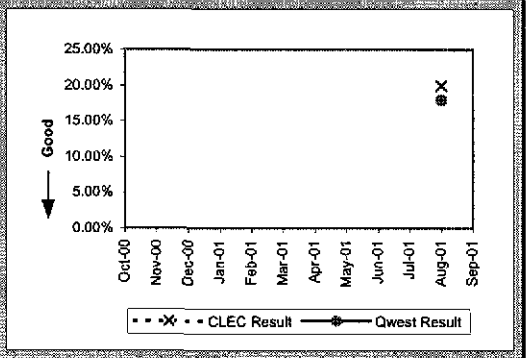
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	4	15	26.67%	44.22%	79	511	15.46%	1.15	-0.3
Nov-00	1	9	11.11%	31.43%	82	493	16.63%	-0.44	-1.27
Dec-00	1	6	16.67%	37.27%	78	358	21.79%	-0.3	-1.18
Jan-01	4	14	28.57%	45.18%	138	708	19.49%	0.83	-0.49
Feb-01	1	13	7.69%	26.65%	108	588	18.37%	-0.98	-1.6
Mar-01	3	26	11.54%	31.95%	90	572	15.73%	-0.57	-1.35
Apr-01	7	23	30.43%	46.01%	122	620	19.68%	1.22	-0.26
May-01	5	25	20.00%	40.00%	116	664	17.47%	0.36	-0.78
Jun-01	10	42	23.81%	42.59%	124	679	18.26%	0.89	-0.46
Jul-01	5	13	38.46%	48.65%	119	658	18.09%	1.71	0.04
Aug-01	5	20	25.00%	43.30%	127	700	18.14%	0.78	-0.53
Sep-01	6	22	27.27%	44.54%	83	504	16.47%	1.27	-0.23



Checklist #14 - Resale - PBX Repair

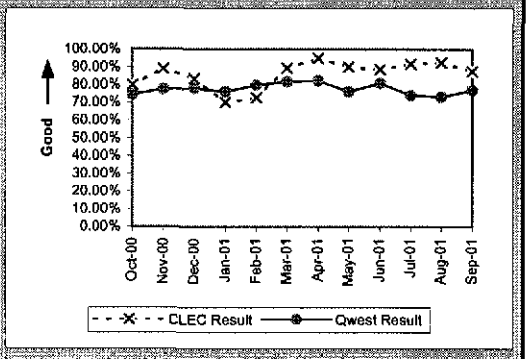
Repair Repeat Report Rate (Percent) (MR-7*)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00									
Nov-00									
Dec-00									
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	3	15	20.00%	40.00%	101	562	17.97%	0.24	-0.85
Sep-01									



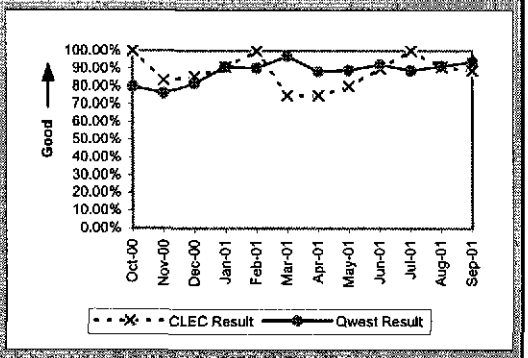
Repair Appointments Met (Percent) (MR-9)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	12	15	80.00%	40.00%	380	511	74.36%	-0.49	-1.3
Nov-00	8	9	88.89%	31.43%	382	493	77.48%	-0.81	-1.49
Dec-00	5	6	83.33%	37.27%	279	358	77.93%	-0.32	-1.19
Jan-01	7	10	70.00%	45.83%	355	466	76.18%	0.46	-0.72
Feb-01	8	11	72.73%	44.54%	302	379	79.68%	0.57	-0.65
Mar-01	17	19	89.47%	30.69%	328	402	81.59%	-0.87	-1.53
Apr-01	19	20	95.00%	21.79%	343	417	82.25%	-1.46	-1.89
May-01	18	20	90.00%	30.00%	342	449	76.17%	-1.42	-1.86
Jun-01	31	35	88.57%	31.82%	382	473	80.76%	-1.13	-1.69
Jul-01	11	12	91.67%	27.64%	330	446	73.99%	-1.38	-1.84
Aug-01	12	13	92.31%	26.65%	333	455	73.19%	-1.53	-1.93
Sep-01	14	16	87.50%	33.07%	239	311	76.85%	-0.99	-1.6



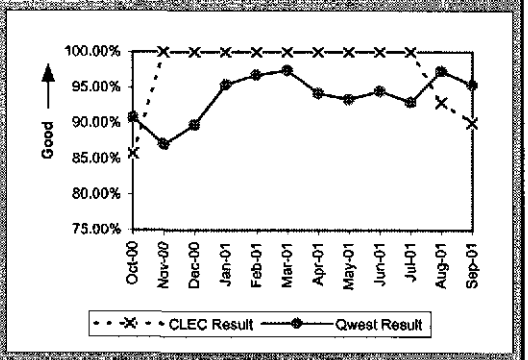
Out of Service Cleared within 24 hours (Percent) (MR-3)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	3	3	100.00%	0.00%	72	90	80.00%	-0.85	-1.52
Nov-00	5	6	83.33%	37.27%	83	109	76.15%	-0.4	-1.24
Dec-00	6	7	85.71%	34.99%	71	87	81.61%	-0.27	-1.16
Jan-01	10	11	90.91%	28.75%	113	124	91.13%	0.06	-0.97
Feb-01	2	2	100.00%	0.00%	93	103	90.29%	-0.46	-1.28
Mar-01	3	4	75.00%	43.30%	126	130	96.92%	1.48	-0.1
Apr-01	3	4	75.00%	43.30%	105	119	88.24%	0.69	-0.58
May-01	8	10	80.00%	40.00%	107	120	89.17%	0.82	-0.5
Jun-01	9	10	90.00%	30.00%	119	129	92.25%	0.27	-0.84
Jul-01	8	8	100.00%	0.00%	113	127	88.98%	-0.97	-1.59
Aug-01	10	11	90.91%	28.75%	105	115	91.30%	0.07	-0.96
Sep-01	8	9	88.89%	31.43%	104	111	93.69%	0.52	-0.69



All Troubles Cleared within 48 hours (Percent) (MR-4)-- Dispatches Outside MSAs

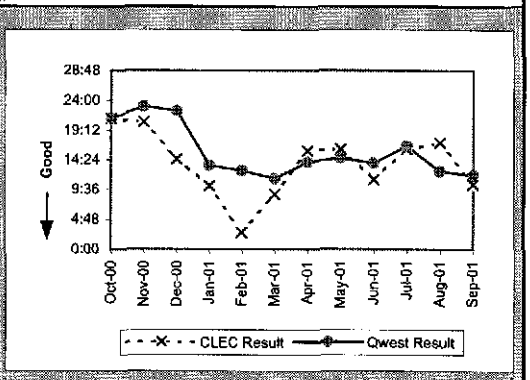
Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	6	7	85.71%	34.99%	138	152	90.79%	0.03	-0.98
Nov-00	9	9	100.00%	0.00%	127	146	86.99%	-1.13	-1.68
Dec-00	9	9	100.00%	0.00%	105	117	89.74%	-0.98	-1.59
Jan-01	15	15	100.00%	0.00%	144	151	95.36%	-0.81	-1.5
Feb-01	2	2	100.00%	0.00%	119	123	96.75%	-0.26	-1.16
Mar-01	7	7	100.00%	0.00%	151	155	97.42%	-0.42	-1.26
Apr-01	7	7	100.00%	0.00%	129	137	94.16%	-0.64	-1.39
May-01	13	13	100.00%	0.00%	140	150	93.33%	-0.92	-1.56
Jun-01	10	10	100.00%	0.00%	153	162	94.44%	-0.74	-1.45
Jul-01	10	10	100.00%	0.00%	144	155	92.90%	-0.85	-1.52
Aug-01	13	14	92.86%	25.75%	143	147	97.28%	0.78	-0.53
Sep-01	9	10	90.00%	30.00%	122	128	95.31%	0.66	-0.6



Checklist #14 - Resale - PBX Repair

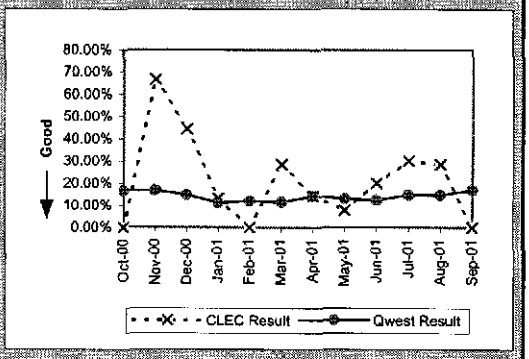
Mean Time to Restore (Hours:Minutes) (MR-6)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	147:09	7	21:01	22:25	3207:09	152	21:06	-0.01	-1.01
Nov-00	184:53	9	20:33	15:10	3357:30	146	23:00	-0.29	-1.17
Dec-00	130:38	9	14:31	9:39	2612:46	117	22:20	-0.94	-1.57
Jan-01	153:03	15	10:12	11:50	2039:28	151	13:30	-0.81	-1.49
Feb-01	5:22	2	2:41	3:28	1554:18	123	12:38	-0.66	-1.4
Mar-01	62:10	7	8:53	9:07	1771:20	155	11:26	-0.35	-1.21
Apr-01	111:20	7	15:54	10:38	1924:04	137	14:03	1.71	0.04
May-01	210:13	13	16:10	11:39	2203:57	150	14:42	1.33	-0.19
Jun-01	112:28	10	11:15	10:11	2242:45	162	13:51	-0.46	-1.28
Jul-01	161:29	10	16:09	9:03	2584:17	155	16:40	-0.08	-1.05
Aug-01	240:17	14	17:10	17:50	1848:11	147	12:34	1.37	-0.17
Sep-01	104:49	10	10:29	17:40	1528:30	128	11:56	-0.28	-1.17



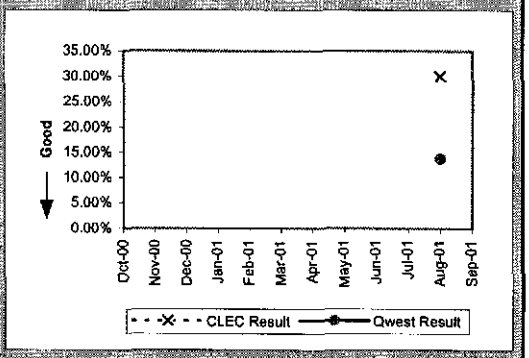
Repair Repeat Report Rate (Percent) (MR-7)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	0	7	0.00%	0.00%	26	157	16.56%	-1.15	-1.7
Nov-00	6	9	66.67%	47.14%	25	149	16.78%	3.15	0.91
Dec-00	4	9	44.44%	49.69%	18	121	14.88%	2	0.22
Jan-01	2	15	13.33%	33.99%	17	152	11.18%	0.26	-0.83
Feb-01	0	2	0.00%	0.00%	15	125	12.00%	-0.52	-1.31
Mar-01	2	7	28.57%	45.18%	18	157	11.47%	1.19	-0.28
Apr-01	1	7	14.29%	34.99%	20	140	14.29%	0	-1
May-01	1	13	7.69%	26.65%	20	153	13.07%	-0.55	-1.34
Jun-01	2	10	20.00%	40.00%	20	163	12.27%	0.69	-0.58
Jul-01	3	10	30.00%	45.83%	23	156	14.74%	1.19	-0.28
Aug-01	4	14	28.57%	45.18%	22	149	14.77%	1.26	-0.23
Sep-01	0	10	0.00%	0.00%	22	129	17.05%	-1.38	-1.84



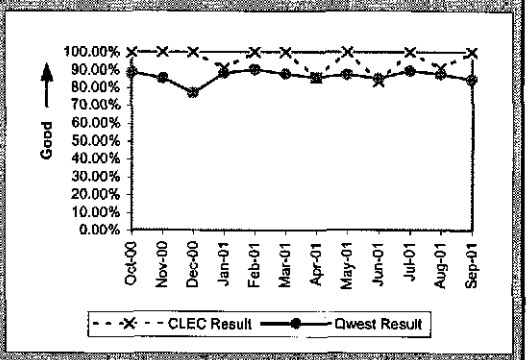
Repair Repeat Report Rate (Percent) (MR-7*)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00									
Nov-00									
Dec-00									
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	3	10	30.00%	45.83%	15	109	13.76%	1.26	-0.24
Sep-01									



Repair Appointments Met (Percent) (MR-9)-- Dispatches Outside MSAs

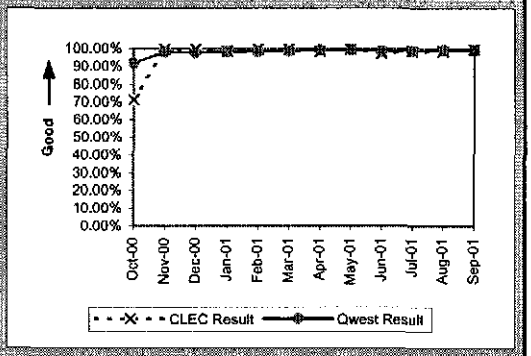
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	7	7	100.00%	0.00%	139	157	88.54%	-0.93	-1.57
Nov-00	9	9	100.00%	0.00%	127	149	85.23%	-1.21	-1.74
Dec-00	9	9	100.00%	0.00%	93	121	76.86%	-1.59	-1.97
Jan-01	10	11	90.91%	28.75%	89	101	88.12%	-0.27	-1.17
Feb-01	1	1	100.00%	0.00%	73	81	90.12%	-0.33	-1.2
Mar-01	6	6	100.00%	0.00%	79	90	87.78%	-0.89	-1.54
Apr-01	6	7	85.71%	34.99%	84	98	85.71%	0	-1
May-01	12	12	100.00%	0.00%	90	103	87.38%	-1.25	-1.76
Jun-01	5	6	83.33%	37.27%	97	114	85.09%	0.14	-0.92
Jul-01	9	9	100.00%	0.00%	93	104	89.42%	-0.99	-1.6
Aug-01	10	11	90.91%	28.75%	92	105	87.62%	-0.32	-1.19
Sep-01	6	6	100.00%	0.00%	76	90	84.44%	-1.02	-1.62



Checklist #14 - Resale - PBX Repair

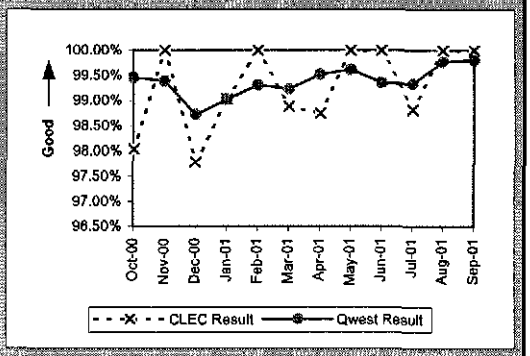
Out of Service Cleared within 24 hours (Percent) (MR-3)-- No Dispatches

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	5	7	71.43%	45.18%	137	149	91.95%	4.45	1.71
Nov-00	23	23	100.00%	0.00%	497	506	98.22%	-0.63	-1.38
Dec-00	17	17	100.00%	0.00%	496	507	97.83%	-0.6	-1.37
Jan-01	84	85	98.82%	10.78%	1358	1379	98.48%	-0.25	-1.15
Feb-01	60	60	100.00%	0.00%	1115	1131	98.59%	-0.9	-1.55
Mar-01	79	79	100.00%	0.00%	1091	1105	98.73%	-0.97	-1.59
Apr-01	72	73	98.63%	11.62%	1074	1084	99.08%	0.4	-0.75
May-01	72	72	100.00%	0.00%	1137	1143	99.48%	-0.6	-1.36
Jun-01	82	84	97.62%	15.25%	1046	1058	98.87%	0.94	-0.43
Jul-01	67	68	98.53%	12.04%	1029	1039	99.04%	0.43	-0.74
Aug-01	76	77	98.70%	11.32%	1160	1169	99.23%	0.5	-0.69
Sep-01	64	64	100.00%	0.00%	884	892	99.10%	-0.74	-1.45



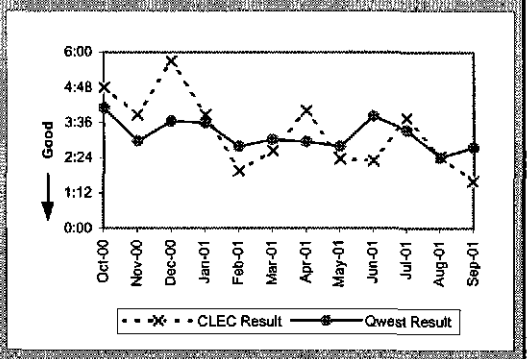
All Troubles Cleared within 48 hours (Percent) (MR-4)-- No Dispatches

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	50	51	98.04%	13.86%	1286	1293	99.46%	3.44	1.09
Nov-00	52	52	100.00%	0.00%	1137	1144	99.39%	-0.55	-1.34
Dec-00	44	45	97.78%	14.74%	1001	1014	98.72%	0.07	-0.96
Jan-01	102	103	99.03%	9.81%	1622	1638	99.02%	-0.01	-1
Feb-01	65	65	100.00%	0.00%	1297	1306	99.31%	-0.66	-1.4
Mar-01	89	90	98.89%	10.48%	1295	1305	99.23%	0.38	-0.77
Apr-01	79	80	98.75%	11.11%	1238	1244	99.52%	0.8	-0.51
May-01	80	80	100.00%	0.00%	1306	1311	99.62%	-0.54	-1.33
Jun-01	95	95	100.00%	0.00%	1225	1233	99.35%	-0.76	-1.46
Jul-01	84	85	98.82%	10.78%	1184	1192	99.33%	0.53	-0.68
Aug-01	87	87	100.00%	0.00%	1312	1315	99.77%	-0.43	-1.26
Sep-01	66	66	100.00%	0.00%	1014	1016	99.80%	-0.35	-1.21



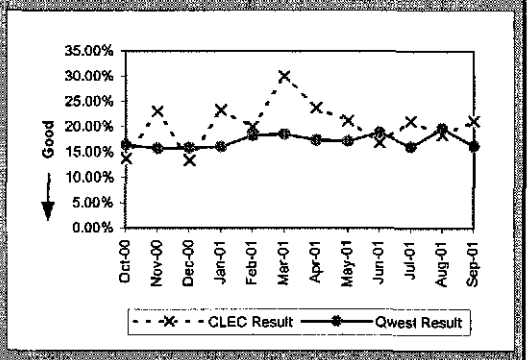
Mean Time to Restore (Hours:Minutes) (MR-6)-- No Dispatches

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	244:35	51	4:48	9:02	5309:11	1293	4:06	0.28	-0.83
Nov-00	200:58	52	3:52	8:32	3388:47	1144	2:58	0.8	-0.52
Dec-00	256:31	45	5:42	11:17	3699:26	1014	3:39	1.38	-0.16
Jan-01	397:50	103	3:52	12:52	5893:44	1638	3:36	0.26	-0.84
Feb-01	127:16	65	1:57	4:22	3631:59	1306	2:47	-0.82	-1.5
Mar-01	237:01	90	2:38	10:03	3939:12	1305	3:01	-0.3	-1.18
Apr-01	320:38	80	4:00	19:00	3675:57	1244	2:57	1.54	-0.06
May-01	188:54	80	2:22	4:41	3652:55	1311	2:47	-0.42	-1.26
Jun-01	219:13	95	2:18	4:34	4712:39	1233	3:49	-0.66	-1.4
Jul-01	318:06	85	3:45	9:37	3964:22	1192	3:20	1.09	-0.33
Aug-01	212:02	87	2:26	5:48	3183:51	1315	2:25	1.02	-0.38
Sep-01	106:01	66	1:36	2:40	2792:52	1016	2:45	-0.74	-1.45



Repair Repeat Report Rate (Percent) (MR-7)-- No Dispatches

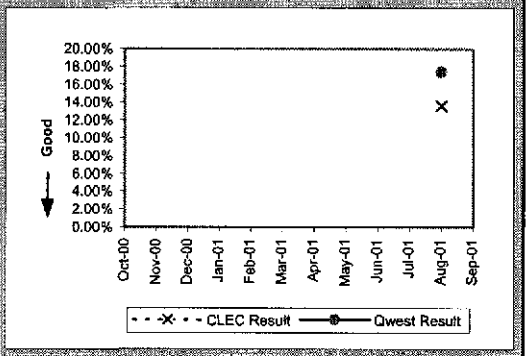
Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	7	51	13.73%	34.41%	212	1293	16.40%	-0.51	-1.31
Nov-00	12	52	23.08%	42.13%	180	1144	15.73%	1.38	-0.16
Dec-00	6	45	13.33%	33.99%	161	1014	15.88%	-0.46	-1.28
Jan-01	24	103	23.30%	42.27%	263	1638	16.06%	1.85	0.13
Feb-01	13	65	20.00%	40.00%	239	1306	18.30%	0.37	-0.78
Mar-01	27	90	30.00%	45.83%	242	1305	18.54%	2.54	0.54
Apr-01	19	80	23.75%	42.56%	216	1244	17.36%	1.42	-0.14
May-01	17	80	21.25%	40.91%	225	1311	17.16%	0.93	-0.43
Jun-01	16	95	16.84%	37.42%	233	1233	18.90%	-0.49	-1.3
Jul-01	18	85	21.18%	40.86%	191	1192	16.02%	1.22	-0.26
Aug-01	16	87	18.39%	38.74%	258	1315	19.62%	-0.28	-1.17
Sep-01	14	66	21.21%	40.88%	165	1016	16.24%	1.04	-0.37



Checklist #14 - Resale - PBX Repair

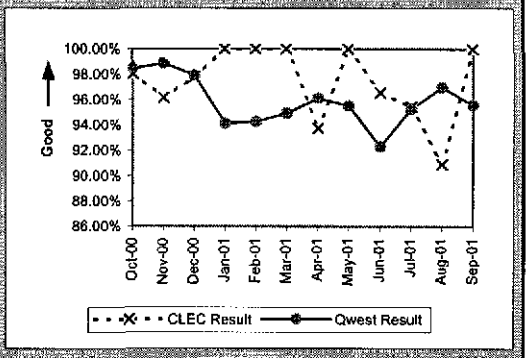
Repair Repeat Report Rate (Percent) (MR-7*)-- No Dispatches

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00									
Nov-00									
Dec-00									
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	6	44	13.64%	34.32%	117	672	17.41%	-0.64	-1.39
Sep-01									



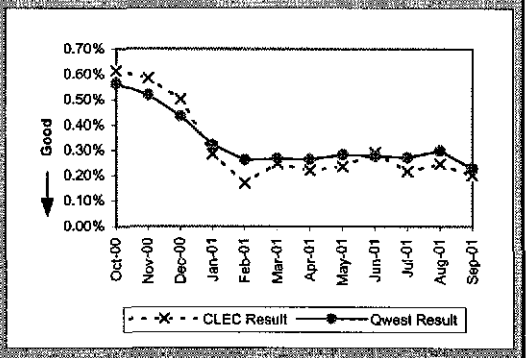
Repair Appointments Met (Percent) (MR-9)-- No Dispatches

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	50	51	98.04%	13.86%	1273	1293	98.45%	0.12	-0.93
Nov-00	50	52	96.15%	19.23%	1131	1144	98.86%	4.13	1.51
Dec-00	44	45	97.78%	14.74%	993	1014	97.93%	0.07	-0.96
Jan-01	24	24	100.00%	0.00%	466	495	94.14%	-1.19	-1.73
Feb-01	8	8	100.00%	0.00%	314	333	94.29%	-0.69	-1.42
Mar-01	22	22	100.00%	0.00%	319	336	94.94%	-1.05	-1.64
Apr-01	15	16	93.75%	24.21%	297	309	96.12%	0.47	-0.71
May-01	18	18	100.00%	0.00%	319	334	95.51%	-0.9	-1.54
Jun-01	28	29	96.55%	18.25%	312	338	92.31%	-0.82	-1.5
Jul-01	21	22	95.45%	20.83%	302	317	95.27%	-0.04	-1.02
Aug-01	20	22	90.91%	28.75%	320	330	96.97%	1.31	-0.2
Sep-01	9	9	100.00%	0.00%	259	271	95.57%	-0.64	-1.39



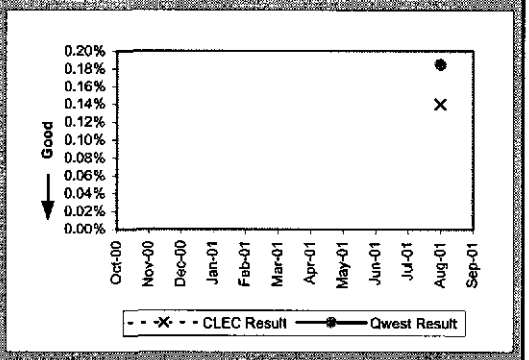
Trouble Rate (Percent) (MR-8)

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	73	11877	0.61%	7.82%	1961	348381	0.56%	0.74	-0.55
Nov-00	70	11982	0.58%	7.62%	1786	344343	0.52%	0.98	-0.4
Dec-00	60	11959	0.50%	7.07%	1493	342085	0.44%	1.06	-0.35
Jan-01	132	46358	0.28%	5.33%	2498	777979	0.32%	-1.34	-1.82
Feb-01	80	46841	0.17%	4.13%	2019	770592	0.26%	-3.75	-3.28
Mar-01	123	49605	0.25%	4.97%	2034	762904	0.27%	-0.78	-1.47
Apr-01	110	49795	0.22%	4.69%	2004	757255	0.26%	-1.84	-2.12
May-01	118	49981	0.24%	4.85%	2128	754573	0.28%	-1.87	-2.14
Jun-01	147	50658	0.29%	5.38%	2075	748765	0.28%	0.54	-0.67
Jul-01	108	49964	0.22%	4.64%	2006	739592	0.27%	-2.29	-2.39
Aug-01	121	49187	0.25%	4.95%	2164	726779	0.30%	-2.04	-2.24
Sep-01	98	48583	0.20%	4.49%	1649	722146	0.23%	-1.19	-1.72



Trouble Rate (Percent) (MR-8*)

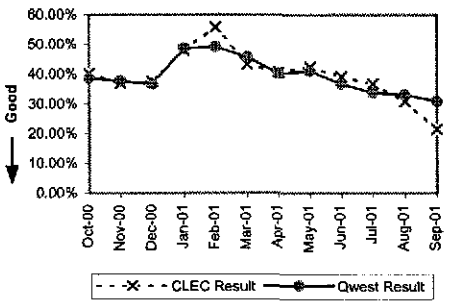
Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00									
Nov-00									
Dec-00									
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	69	49187	0.14%	3.74%	1343	726779	0.18%	-2.22	-2.35
Sep-01									



Checklist #14 - Resale - PBX Repair

Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10)

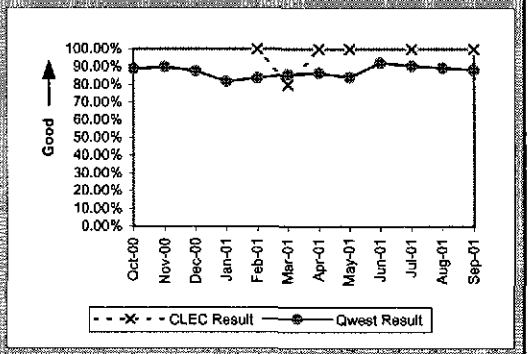
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	49	122	40.16%	49.02%	1234	3195	38.62%	0.35	-0.79
Nov-00	41	111	36.94%	48.26%	1079	2865	37.66%	-0.15	-1.09
Dec-00	36	96	37.50%	48.41%	865	2358	36.68%	0.18	-0.89
Jan-01	122	254	48.03%	49.96%	2368	4866	48.66%	-0.2	-1.12
Feb-01	101	181	55.80%	49.66%	1952	3971	49.16%	1.75	0.06
Mar-01	94	217	43.32%	49.55%	1719	3753	45.80%	-0.71	-1.43
Apr-01	76	186	40.86%	49.16%	1347	3351	40.20%	0.18	-0.89
May-01	87	205	42.44%	49.43%	1478	3606	40.99%	0.41	-0.75
Jun-01	95	242	39.26%	48.83%	1206	3281	36.76%	0.78	-0.53
Jul-01	63	171	36.84%	48.24%	1022	3028	33.75%	0.83	-0.49
Aug-01	54	175	30.86%	46.19%	1073	3237	33.15%	-0.63	-1.38
Sep-01	27	125	21.60%	41.15%	740	2389	30.98%	-2.21	-2.34



Checklist #14 - Resale - Basic ISDN Installation

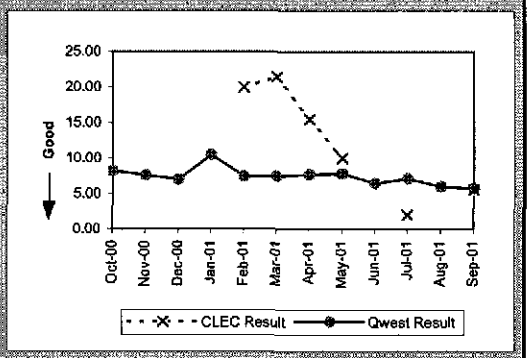
Installation Commitments Met (Percent) (OP-3)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00					538	605	88.93%		
Nov-00					356	396	89.90%		
Dec-00					339	387	87.60%		
Jan-01					289	354	81.64%		
Feb-01	1	1	100.00%	0.00%	325	388	83.76%	-0.44	-1.27
Mar-01	4	5	80.00%	40.00%	320	373	85.79%	0.38	-0.77
Apr-01	6	6	100.00%	0.00%	341	394	86.55%	-0.96	-1.58
May-01	2	2	100.00%	0.00%	359	427	84.07%	-0.61	-1.37
Jun-01					413	447	92.39%		
Jul-01	1	1	100.00%	0.00%	377	416	90.63%	-0.32	-1.2
Aug-01					537	600	89.50%		
Sep-01	5	5	100.00%	0.00%	358	405	88.40%	-0.81	-1.49



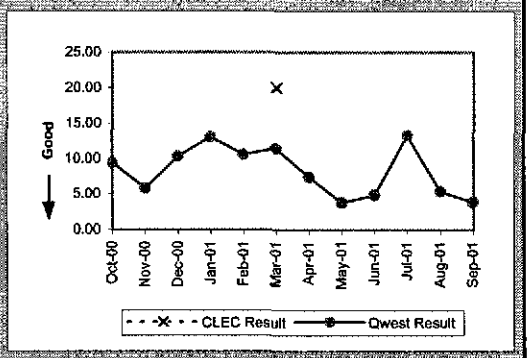
Installation Interval (Average Days) (OP-4)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00					4973	605	8.22		
Nov-00					3016	396	7.62		
Dec-00					2712	387	7.01		
Jan-01					3707	354	10.47		
Feb-01	20	1	20.00		2891	388	7.45	2.2	0.34
Mar-01	107	5	21.40	13.26	2773	373	7.43	2.07	0.26
Apr-01	93	6	15.50	1.22	3033	394	7.70	2.05	0.25
May-01	20	2	10.00	7.07	3341	427	7.82	2.33	0.41
Jun-01					2899	447	6.49		
Jul-01	2	1	2.00		3216	451	7.13	-0.33	-1.2
Aug-01					3765	626	6.01		
Sep-01	28	5	5.60	3.44	2418	421	5.74	-0.04	-1.02



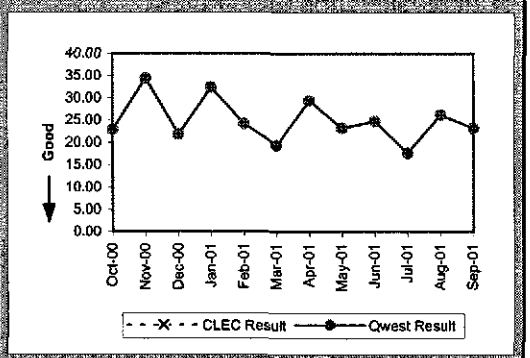
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00					424	45	9.42		
Nov-00					163	28	5.82		
Dec-00					329	32	10.28		
Jan-01					484	37	13.08		
Feb-01					444	42	10.57		
Mar-01	20	1	20.00		365	32	11.41	1.37	-0.17
Apr-01					274	37	7.41		
May-01					164	43	3.81		
Jun-01					87	18	4.83		
Jul-01					796	60	13.27		
Aug-01					370	69	5.36		
Sep-01					192	50	3.84		



Delayed Days for Facility Reasons (Average Days) (OP-6B)-- Dispatches Within MSAs

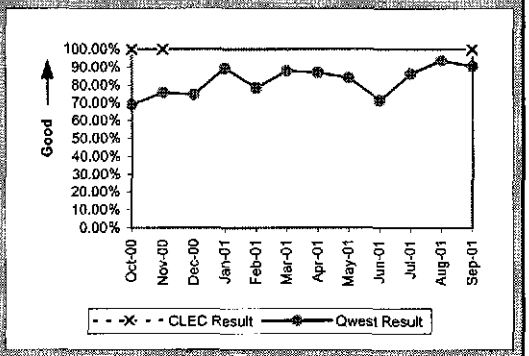
Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00					502	22	22.82		
Nov-00					413	12	34.42		
Dec-00					349	16	21.81		
Jan-01					906	28	32.36		
Feb-01					509	21	24.24		
Mar-01					407	21	19.38		
Apr-01					470	16	29.38		
May-01					581	25	23.24		
Jun-01					396	16	24.75		
Jul-01					247	14	17.64		
Aug-01					525	20	26.25		
Sep-01					302	13	23.23		



Checklist #14 - Resale - Basic ISDN Installation

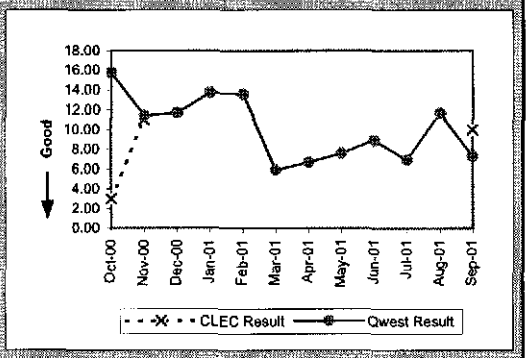
Installation Commitments Met (Percent) (OP-3)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	1	1	100.00%	0.00%	40	58	68.97%	-0.67	-1.4
Nov-00	3	3	100.00%	0.00%	44	58	75.86%	-0.95	-1.58
Dec-00					50	67	74.63%		
Jan-01					17	19	89.47%		
Feb-01					22	28	78.57%		
Mar-01					22	25	88.00%		
Apr-01					27	31	87.10%		
May-01					21	25	84.00%		
Jun-01					15	21	71.43%		
Jul-01					19	22	86.36%		
Aug-01					45	48	93.75%		
Sep-01	1	1	100.00%	0.00%	19	21	90.48%	-0.32	-1.19



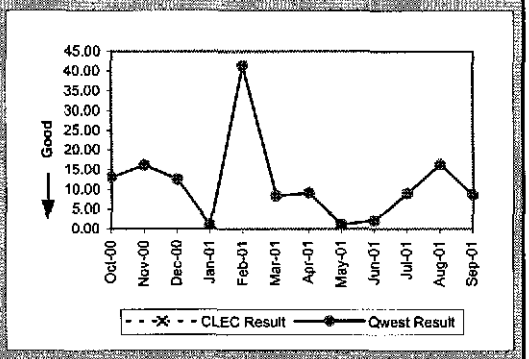
Installation Interval (Average Days) (OP-4)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	3	1	3.00		914	58	15.76	-0.59	-1.36
Nov-00	33	3	11.00	5.20	661	58	11.40	-0.05	-1.03
Dec-00					785	67	11.72		
Jan-01					261	19	13.74		
Feb-01					381	28	13.61		
Mar-01					147	25	5.88		
Apr-01					208	31	6.71		
May-01					190	25	7.60		
Jun-01					187	21	8.90		
Jul-01					167	24	6.96		
Aug-01					572	49	11.67		
Sep-01	10	1	10.00		162	22	7.36	1.05	-0.36



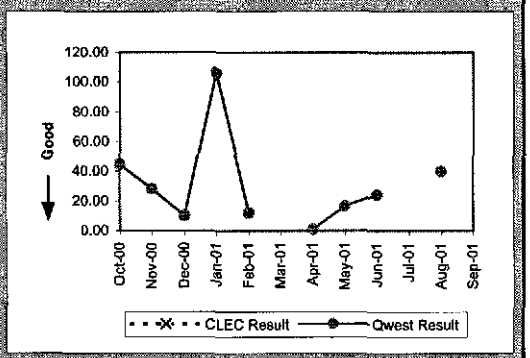
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00					117	9	13.00		
Nov-00					193	12	16.08		
Dec-00					50	4	12.50		
Jan-01					1	1	1.00		
Feb-01					124	3	41.33		
Mar-01					25	3	8.33		
Apr-01					27	3	9.00		
May-01					1	1	1.00		
Jun-01					6	3	2.00		
Jul-01					45	5	9.00		
Aug-01					49	3	16.33		
Sep-01					26	3	8.67		



Delayed Days for Facility Reasons (Average Days) (OP-6B)-- Dispatches Outside MSAs

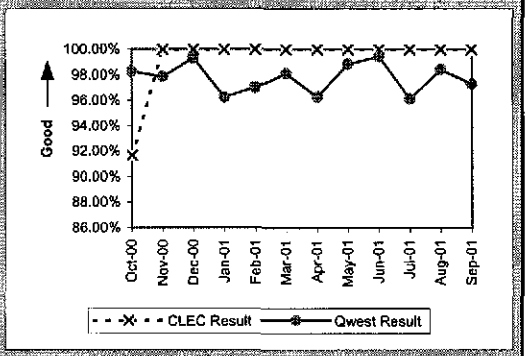
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00					402	9	44.67		
Nov-00					56	2	28.00		
Dec-00					133	13	10.23		
Jan-01					106	1	106.00		
Feb-01					36	3	12.00		
Mar-01									
Apr-01					1	1	1.00		
May-01					50	3	16.67		
Jun-01					73	3	24.33		
Jul-01									
Aug-01					40	1	40.00		
Sep-01									



Checklist #14 - Resale - Basic ISDN Installation

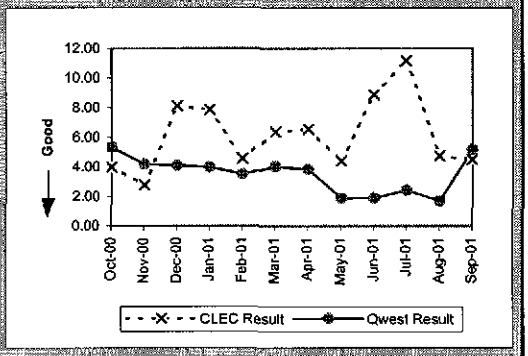
Installation Commitments Met (Percent) (OP-3)-- No Dispatches

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	11	12	91.67%	27.64%	1987	2022	98.27%	8.08	3.91
Nov-00	9	9	100.00%	0.00%	2584	2640	97.88%	-0.44	-1.27
Dec-00	14	14	100.00%	0.00%	2636	2656	99.32%	-0.31	-1.19
Jan-01	15	15	100.00%	0.00%	950	987	96.25%	-0.76	-1.46
Feb-01	13	13	100.00%	0.00%	848	874	97.03%	-0.63	-1.38
Mar-01	8	8	100.00%	0.00%	784	799	98.12%	-0.39	-1.24
Apr-01	9	9	100.00%	0.00%	799	830	96.27%	-0.59	-1.36
May-01	14	14	100.00%	0.00%	770	779	98.84%	-0.4	-1.24
Jun-01	9	9	100.00%	0.00%	901	906	99.45%	-0.22	-1.14
Jul-01	6	6	100.00%	0.00%	124	129	96.12%	-0.46	-1.29
Aug-01	4	4	100.00%	0.00%	125	127	98.43%	-0.25	-1.15
Sep-01	3	3	100.00%	0.00%	108	111	97.30%	-0.28	-1.17



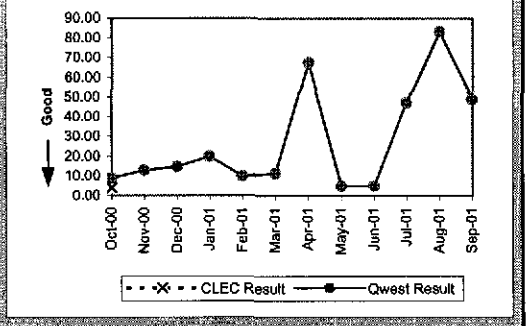
Installation Interval (Average Days) (OP-4)-- No Dispatches

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	48	12	4.00	2.86	10798	2022	5.34	-0.81	-1.5
Nov-00	25	9	2.78	2.05	11014	2640	4.17	-0.47	-1.28
Dec-00	114	14	8.14	8.80	10935	2656	4.12	3.09	0.88
Jan-01	118	15	7.87	9.47	3942	987	3.99	1.64	-0.01
Feb-01	59	13	4.54	4.05	3065	874	3.51	1.37	-0.17
Mar-01	51	8	6.38	5.29	3214	799	4.02	1.63	-0.01
Apr-01	59	9	6.56	4.53	3186	830	3.84	1.45	-0.12
May-01	62	14	4.43	1.34	1211	644	1.88	2.65	0.61
Jun-01	80	9	8.89	10.35	1429	748	1.91	3.09	0.88
Jul-01	56	5	11.20	7.89	253	104	2.43	1.67	0.02
Aug-01	19	4	4.75	1.50	137	80	1.71	2.26	0.37
Sep-01	9	2	4.50	0.71	408	79	5.16	-0.05	-1.03



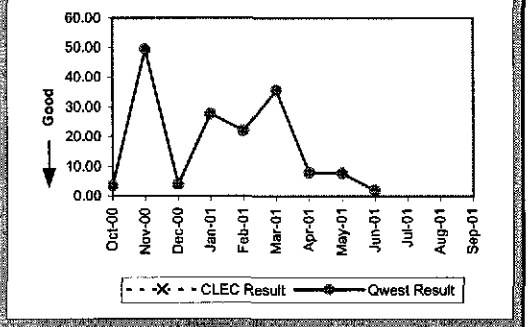
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A)-- No Dispatches

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	4	1	4.00		295	33	8.94	-0.46	-1.28
Nov-00					485	38	12.76		
Dec-00					220	15	14.67		
Jan-01					652	33	19.76		
Feb-01					195	20	9.75		
Mar-01					90	8	11.25		
Apr-01					675	10	67.50		
May-01					24	5	4.80		
Jun-01					19	4	4.75		
Jul-01					752	16	47.00		
Aug-01					831	10	83.10		
Sep-01					244	5	48.80		



Delayed Days for Facility Reasons (Average Days) (OP-6B)-- No Dispatches

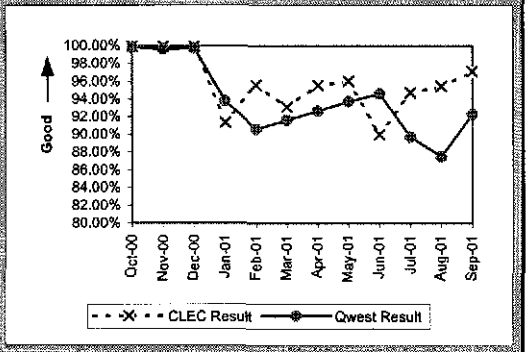
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00					7	2	3.50		
Nov-00					889	18	49.39		
Dec-00					12	3	4.00		
Jan-01					111	4	27.75		
Feb-01					132	6	22.00		
Mar-01					249	7	35.57		
Apr-01					167	21	7.95		
May-01					31	4	7.75		
Jun-01					2	1	2.00		
Jul-01									
Aug-01									
Sep-01									



Checklist #14 - Resale - Basic ISDN Installation

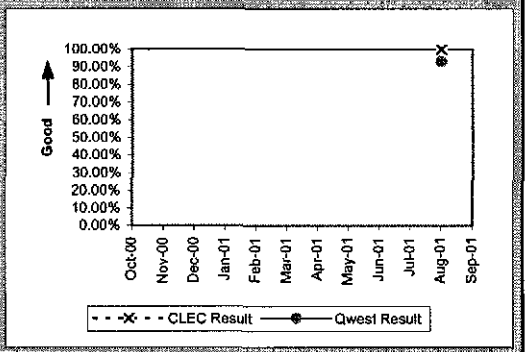
New Service Installation Quality (Percent) (OP-5)

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	28	28	100.00%	0.00%	4911	4919	99.84%	-0.21	-1.13
Nov-00	31	31	100.00%	0.00%	5341	5360	99.65%	-0.33	-1.2
Dec-00	44	44	100.00%	0.00%	5348	5361	99.76%	-0.33	-1.2
Jan-01	74	81	91.36%	28.10%	4227	4506	93.81%	0.91	-0.45
Feb-01	87	91	95.60%	20.50%	3303	3645	90.62%	-1.61	-1.98
Mar-01	68	73	93.15%	25.26%	3369	3677	91.62%	-0.47	-1.28
Apr-01	65	68	95.59%	20.54%	3376	3643	92.67%	-0.91	-1.56
May-01	49	51	96.08%	19.41%	3201	3415	93.73%	-0.69	-1.42
Jun-01	27	30	90.00%	30.00%	3144	3322	94.64%	1.12	-0.35
Jul-01	18	19	94.74%	22.33%	2736	3049	89.73%	-0.72	-1.44
Aug-01	21	22	95.45%	20.83%	2526	2886	87.53%	-1.12	-1.68
Sep-01	34	35	97.14%	16.66%	2530	2741	92.30%	-1.07	-1.65



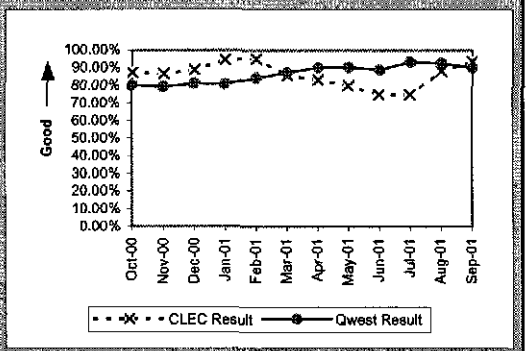
New Service Installation Quality (Percent) (OP-5*)

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00									
Nov-00									
Dec-00									
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	22	22	100.00%	0.00%	2688	2886	93.14%	-1.27	-1.77
Sep-01									



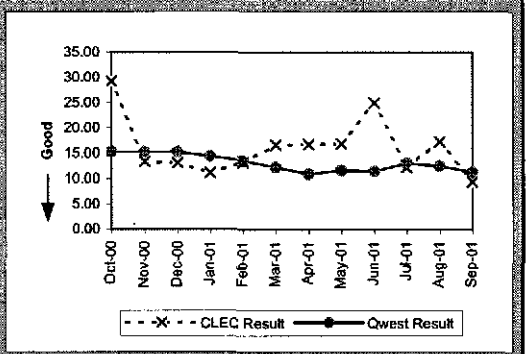
Installation Commitments Met (Percent) (OP-3)– Interval Zone One

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	7	8	87.50%	33.07%	1203	1502	80.09%	-0.52	-1.32
Nov-00	13	15	86.67%	33.99%	1070	1350	79.26%	-0.7	-1.43
Dec-00	16	18	88.89%	31.43%	981	1211	81.01%	-0.85	-1.51
Jan-01	52	55	94.55%	22.71%	1243	1538	80.82%	-2.54	-2.54
Feb-01	39	41	95.12%	21.54%	1233	1463	84.28%	-1.88	-2.14
Mar-01	30	35	85.71%	34.99%	1391	1594	87.26%	0.31	-0.81
Apr-01	25	30	83.33%	37.27%	1363	1509	90.32%	1.22	-0.26
May-01	12	15	80.00%	40.00%	1328	1469	90.40%	1.24	-0.25
Jun-01	6	8	75.00%	43.30%	1077	1213	88.79%	1.1	-0.33
Jul-01	3	4	75.00%	43.30%	1467	1570	93.44%	1.12	-0.32
Aug-01	15	17	88.24%	32.22%	1332	1438	92.63%	0.69	-0.58
Sep-01	30	32	93.75%	24.21%	1122	1246	90.05%	-0.69	-1.42



Installation Interval (Average Days) (OP-4)– Interval Zone One

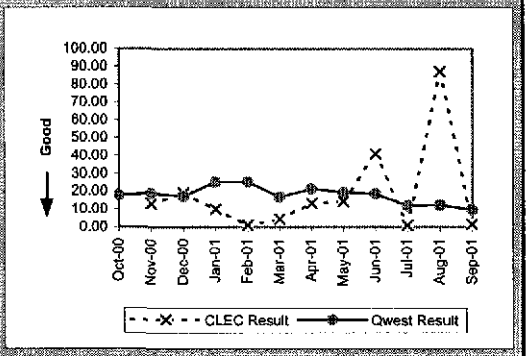
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	234	8	29.25	43.94	21428	1400	15.31	2.23	0.35
Nov-00	200	15	13.33	4.92	19415	1273	15.25	-0.41	-1.25
Dec-00	223	17	13.12	7.85	17250	1131	15.25	-0.43	-1.26
Jan-01	492	44	11.18	10.02	21391	1489	14.37	-1.06	-1.64
Feb-01	542	41	13.22	3.68	18705	1379	13.56	-0.11	-1.06
Mar-01	583	35	16.66	5.92	18643	1519	12.27	1.72	0.04
Apr-01	503	30	16.77	10.77	15653	1436	10.90	1.83	0.11
May-01	253	15	16.87	8.61	16380	1406	11.65	1.67	0.02
Jun-01	200	8	25.00	36.66	13318	1160	11.48	2.51	0.53
Jul-01	49	4	12.25	4.79	21143	1623	13.03	-0.13	-1.08
Aug-01	294	17	17.29	25.22	19970	1602	12.47	1.87	0.13
Sep-01	300	32	9.38	2.87	15135	1342	11.28	-0.96	-1.58



Checklist #14 - Resale - Basic ISDN Installation

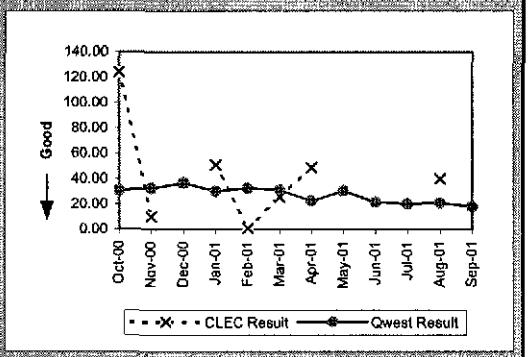
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A)-- Interval Zone One

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00					2132	120	17.77		
Nov-00	13	1	13.00		2387	128	18.65	-0.23	-1.14
Dec-00	38	2	19.00	2.83	1891	109	17.35	0.11	-0.94
Jan-01	20	2	10.00	11.31	3442	137	25.12	-0.67	-1.41
Feb-01	1	1	1.00		2302	91	25.30	-0.37	-1.22
Mar-01	18	4	4.50	4.04	1244	74	16.81	-1.11	-1.68
Apr-01	53	4	13.25	5.91	1043	49	21.29	-0.56	-1.34
May-01	43	3	14.33	12.22	1071	55	19.47	-0.27	-1.17
Jun-01	82	2	41.00	53.74	979	53	18.47	1.64	0
Jul-01	1	1	1.00		2014	169	11.92	-0.78	-1.47
Aug-01	87	1	87.00		3295	268	12.29	2.46	0.49
Sep-01	3	2	1.50	0.71	2173	226	9.62	-0.78	-1.47



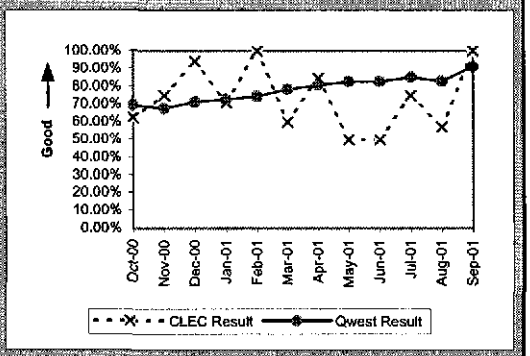
Delayed Days for Facility Reasons (Average Days) (OP-6B)-- Interval Zone One

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	124	1	124.00		5556	179	31.04	2.34	0.42
Nov-00	10	1	10.00		4945	152	32.53	-0.76	-1.46
Dec-00					4457	121	36.83		
Jan-01	51	1	51.00		4778	158	30.24	2.46	0.49
Feb-01	1	1	1.00		4537	139	32.64	-0.73	-1.45
Mar-01	26	1	26.00		4037	129	31.29	-0.13	-1.08
Apr-01	49	1	49.00		2177	97	22.44	2.17	0.32
May-01					2616	86	30.42		
Jun-01					1796	83	21.64		
Jul-01					1279	63	20.30		
Aug-01	40	1	40.00		1573	75	20.97	1.8	0.09
Sep-01					1009	56	18.02		



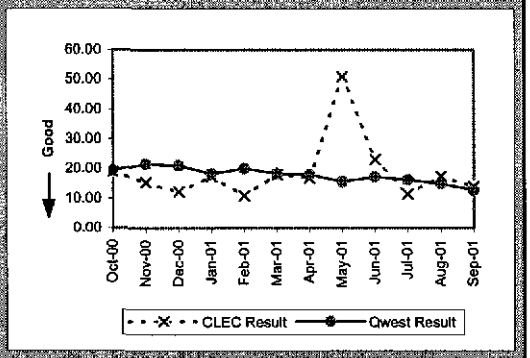
Installation Commitments Met (Percent) (OP-3)-- Interval Zone Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	5	8	62.50%	48.41%	356	512	69.53%	0.5	-0.7
Nov-00	3	4	75.00%	43.30%	277	410	67.56%	-0.32	-1.19
Dec-00	16	17	94.12%	23.53%	281	394	71.32%	-2.03	-2.24
Jan-01	22	31	70.97%	45.39%	337	464	72.63%	0.22	-0.87
Feb-01	7	7	100.00%	0.00%	358	481	74.43%	-1.54	-1.94
Mar-01	6	10	60.00%	48.99%	389	496	78.43%	1.3	-0.21
Apr-01	11	13	84.62%	36.08%	365	453	80.57%	-0.36	-1.22
May-01	1	2	50.00%	50.00%	305	369	82.66%	0.94	-0.43
Jun-01	3	6	50.00%	50.00%	326	394	82.74%	1.78	0.08
Jul-01	3	4	75.00%	43.30%	366	430	85.12%	0.53	-0.68
Aug-01	4	7	57.14%	49.49%	345	416	82.93%	1.56	-0.05
Sep-01	1	1	100.00%	0.00%	462	507	91.12%	-0.31	-1.19



Installation Interval (Average Days) (OP-4)-- Interval Zone Two

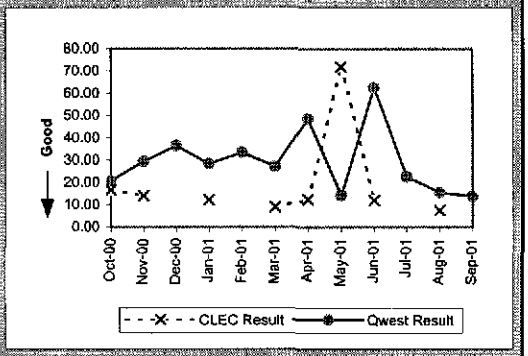
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	152	8	19.00	11.82	9340	482	19.38	-0.05	-1.03
Nov-00	61	4	15.25	9.22	8145	379	21.49	-0.46	-1.28
Dec-00	122	10	12.20	8.46	7496	358	20.94	-1.16	-1.71
Jan-01	504	29	17.38	17.56	7944	435	18.26	-0.23	-1.14
Feb-01	76	7	10.86	4.38	9135	456	20.03	-0.88	-1.54
Mar-01	181	10	18.10	11.16	8200	450	18.22	-0.01	-1.01
Apr-01	220	13	16.92	6.75	7734	430	17.99	-0.11	-1.07
May-01	102	2	51.00	52.33	5331	341	15.63	2.12	0.29
Jun-01	138	6	23.00	9.27	6326	368	17.19	1.55	-0.05
Jul-01	46	4	11.50	10.97	7290	448	16.27	-0.4	-1.24
Aug-01	122	7	17.43	8.48	6914	461	15.00	2.2	0.34
Sep-01	14	1	14.00		6710	521	12.88	1.8	0.09



Checklist #14 - Resale - Basic ISDN Installation

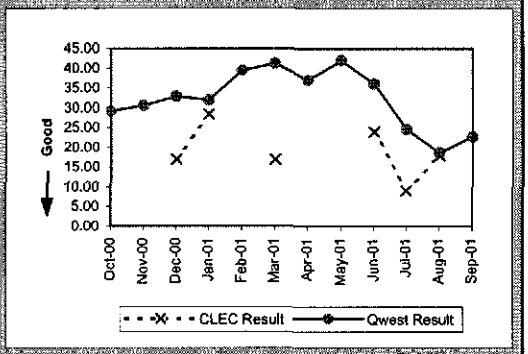
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A)-- Interval Zone Two

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Dene	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	50	3	16.67	12.86	1029	50	20.58	-0.25	-1.15
Nov-00	14	1	14.00		1291	44	29.34	-0.28	-1.17
Dec-00					1313	36	36.47		
Jan-01	48	4	12.00	8.29	1353	48	28.19	-0.57	-1.35
Feb-01					1299	39	33.31		
Mar-01	18	2	9.00	9.90	870	32	27.19	-0.9	-1.55
Apr-01	25	2	12.50	14.85	1167	24	48.62	-0.47	-1.28
May-01	72	1	72.00		256	18	14.22	1.58	-0.04
Jun-01	24	2	12.00	1.41	1126	18	62.56	-0.38	-1.23
Jul-01					1725	76	22.70		
Aug-01	15	2	7.50	4.95	1258	81	15.53	-0.62	-1.38
Sep-01					788	57	13.82		



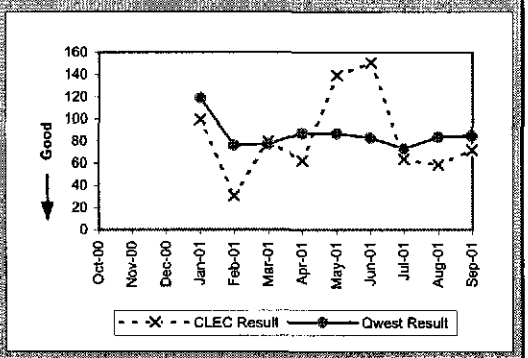
Delayed Days for Facility Reasons (Average Days) (OP-6B)-- Interval Zone Two

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Dene	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00					3098	106	29.23		
Nov-00					2721	89	30.57		
Dec-00	17	1	17.00		2535	77	32.92	-0.51	-1.31
Jan-01	142	5	28.40	30.84	2525	79	31.96	-0.27	-1.17
Feb-01					3318	84	39.50		
Mar-01	34	2	17.00	12.73	3093	75	41.24	-0.79	-1.48
Apr-01					2373	64	37.08		
May-01					1932	46	42.00		
Jun-01	24	1	24.00		1808	50	36.16	-0.21	-1.13
Jul-01	9	1	9.00		1109	45	24.64	-0.36	-1.23
Aug-01	18	1	18.00		1117	60	18.62	-0.03	-1.02
Sep-01					706	31	22.77		



Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A)

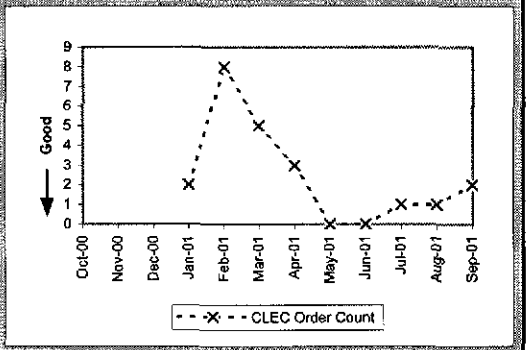
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Dene	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00									
Nov-00									
Dec-00									
Jan-01	299	3	99.67	73.24	109265	921	118.64	-0.39	-1.23
Feb-01	461	15	30.73	52.85	56732	745	76.15	-2.44	-2.48
Mar-01	479	6	79.83	78.04	65839	853	77.19	2.51	0.53
Apr-01	437	7	62.43	86.22	77403	887	87.26	-0.69	-1.42
May-01	279	2	139.50	183.14	73103	840	87.03	2.51	0.53
Jun-01	302	2	151.00	196.58	63102	761	82.92	2.65	0.61
Jul-01	191	3	63.67	72.07	39604	541	73.21	-0.16	-1.1
Aug-01	176	3	58.67	95.62	44016	527	83.52	-0.39	-1.24
Sep-01	216	3	72.00	101.17	41766	493	84.72	-0.19	-1.12



Checklist #14 - Resale - Basic ISDN Installation

Count of Pending Orders Delayed for Facilities Reasons Basic Rate ISDN (OP-15B)

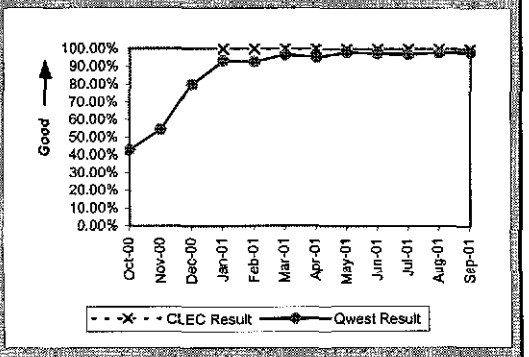
Date	CLEC Order Count
Oct-00	
Nov-00	
Dec-00	
Jan-01	2
Feb-01	8
Mar-01	5
Apr-01	3
May-01	0
Jun-01	0
Jul-01	1
Aug-01	1
Sep-01	2



Checklist #14 - Resale - Basic ISDN Repair

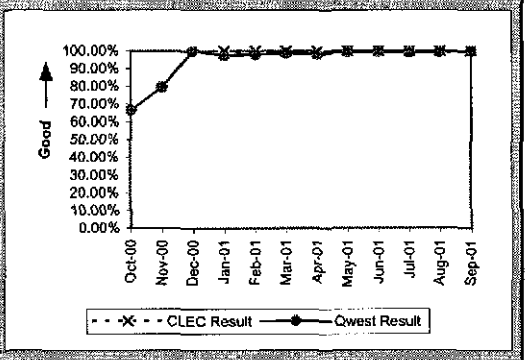
Out of Service Cleared within 24 hours (Percent) (MR-3)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00					3	7	42.86%		
Nov-00					13	24	54.17%		
Dec-00					8	10	80.00%		
Jan-01	6	6	100.00%	0.00%	734	787	93.27%	-0.66	-1.4
Feb-01	8	8	100.00%	0.00%	613	661	92.74%	-0.79	-1.48
Mar-01	9	9	100.00%	0.00%	797	824	96.72%	-0.55	-1.33
Apr-01	7	7	100.00%	0.00%	721	757	95.24%	-0.59	-1.36
May-01	7	7	100.00%	0.00%	838	855	98.01%	-0.38	-1.23
Jun-01	5	5	100.00%	0.00%	836	859	97.32%	-0.37	-1.22
Jul-01	7	7	100.00%	0.00%	856	882	97.05%	-0.46	-1.28
Aug-01	6	6	100.00%	0.00%	938	960	97.71%	-0.37	-1.23
Sep-01	4	4	100.00%	0.00%	672	684	98.25%	-0.27	-1.16



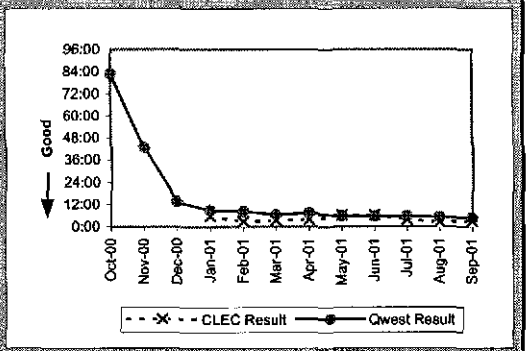
All Troubles Cleared within 48 hours (Percent) (MR-4)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00					10	15	66.67%		
Nov-00					27	34	79.41%		
Dec-00					17	17	100.00%		
Jan-01	6	6	100.00%	0.00%	774	795	97.36%	-0.4	-1.24
Feb-01	8	8	100.00%	0.00%	652	666	97.90%	-0.41	-1.25
Mar-01	10	10	100.00%	0.00%	817	827	98.79%	-0.35	-1.21
Apr-01	7	7	100.00%	0.00%	746	761	98.03%	-0.37	-1.23
May-01	7	7	100.00%	0.00%	857	862	99.42%	-0.2	-1.12
Jun-01	5	5	100.00%	0.00%	859	864	99.42%	-0.17	-1.1
Jul-01	7	7	100.00%	0.00%	878	886	99.10%	-0.25	-1.15
Aug-01	6	6	100.00%	0.00%	954	960	99.38%	-0.19	-1.12
Sep-01	4	4	100.00%	0.00%	686	687	99.85%	-0.08	-1.05



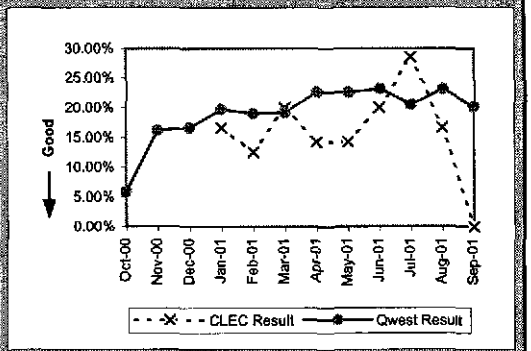
Mean Time to Restore (Hours:Minutes) (MR-6)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00					1240:12	15	82:41		
Nov-00					1455:05	34	42:48		
Dec-00					229:35	17	13:30		
Jan-01	34:30	6	5:45	8:55	6995:37	795	8:48	-0.4	-1.24
Feb-01	22:27	8	2:48	3:34	5498:13	666	8:15	-0.92	-1.56
Mar-01	35:05	10	3:30	1:54	5327:09	827	6:26	-0.78	-1.47
Apr-01	27:48	7	3:58	1:51	5666:26	761	7:27	-0.39	-1.24
May-01	44:12	7	6:19	7:22	5072:01	862	5:53	1.71	0.04
Jun-01	31:18	5	6:16	8:11	4774:57	864	5:32	2.29	0.39
Jul-01	26:40	7	3:49	4:51	5064:04	886	5:43	-0.5	-1.31
Aug-01	14:54	6	2:29	1:43	4896:32	960	5:06	-0.69	-1.42
Sep-01	12:17	4	3:04	1:40	3337:49	687	4:52	-0.59	-1.36



Repair Repeat Report Rate (Percent) (MR-7)-- Dispatches Within MSAs

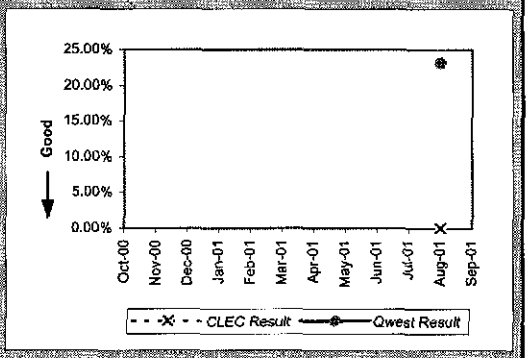
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00					1	17	5.88%		
Nov-00					6	37	16.22%		
Dec-00					3	18	16.67%		
Jan-01	1	6	16.67%	37.27%	157	795	19.75%	-0.19	-1.11
Feb-01	1	8	12.50%	33.07%	127	666	19.07%	-0.47	-1.29
Mar-01	2	10	20.00%	40.00%	159	828	19.20%	0.11	-0.93
Apr-01	1	7	14.29%	34.99%	173	763	22.67%	-0.53	-1.32
May-01	1	7	14.29%	34.99%	195	863	22.60%	-0.52	-1.32
Jun-01	1	5	20.00%	40.00%	200	864	23.15%	-0.17	-1.1
Jul-01	2	7	28.57%	45.18%	182	887	20.52%	0.53	-0.68
Aug-01	1	6	16.67%	37.27%	223	964	23.13%	-0.37	-1.23
Sep-01	0	4	0.00%	0.00%	139	690	20.14%	-1	-1.61



Checklist #14 - Resale - Basic ISDN Repair

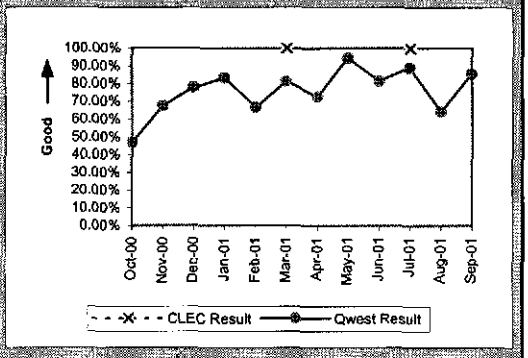
Repair Repeat Report Rate (Percent) (MR-7*)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00									
Nov-00									
Dec-00									
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	0	5	0.00%	0.00%	174	752	23.14%	-1.22	-1.74
Sep-01									



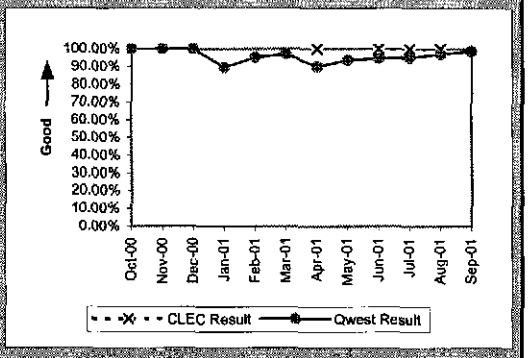
Repair Appointments Met (Percent) (MR-9)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00					8	17	47.06%		
Nov-00					25	37	67.57%		
Dec-00					14	18	77.78%		
Jan-01					15	18	83.33%		
Feb-01					8	12	66.67%		
Mar-01	1	1	100.00%	0.00%	13	16	81.25%	-0.47	-1.28
Apr-01					16	22	72.73%		
May-01					17	18	94.44%		
Jun-01					22	27	81.48%		
Jul-01	1	1	100.00%	0.00%	16	18	88.89%	-0.34	-1.21
Aug-01					9	14	64.29%		
Sep-01					18	21	85.71%		



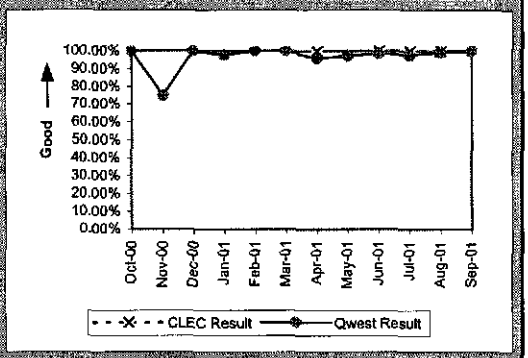
Out of Service Cleared within 24 hours (Percent) (MR-3)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00					1	1	100.00%		
Nov-00					2	2	100.00%		
Dec-00					1	1	100.00%		
Jan-01					77	86	89.53%		
Feb-01					59	62	95.16%		
Mar-01					65	67	97.01%		
Apr-01	1	1	100.00%	0.00%	63	70	90.00%	-0.33	-1.2
May-01					74	79	93.67%		
Jun-01	1	1	100.00%	0.00%	70	74	94.59%	-0.24	-1.14
Jul-01	1	1	100.00%	0.00%	80	84	95.24%	-0.22	-1.14
Aug-01	4	4	100.00%	0.00%	129	133	96.99%	-0.35	-1.21
Sep-01					68	69	98.55%		



All Troubles Cleared within 48 hours (Percent) (MR-4)-- Dispatches Outside MSAs

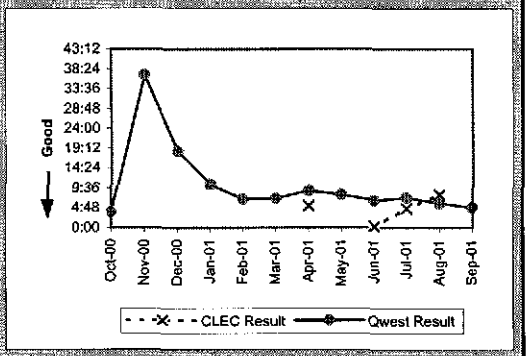
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00					1	1	100.00%		
Nov-00					3	4	75.00%		
Dec-00					2	2	100.00%		
Jan-01					84	86	97.67%		
Feb-01					62	62	100.00%		
Mar-01					67	67	100.00%		
Apr-01	1	1	100.00%	0.00%	67	70	95.71%	-0.21	-1.13
May-01					77	79	97.47%		
Jun-01	1	1	100.00%	0.00%	73	74	98.65%	-0.12	-1.07
Jul-01	1	1	100.00%	0.00%	85	87	97.70%	-0.15	-1.09
Aug-01	4	4	100.00%	0.00%	132	133	99.25%	-0.17	-1.1
Sep-01					69	69	100.00%		



Checklist #14 - Resale - Basic ISDN Repair

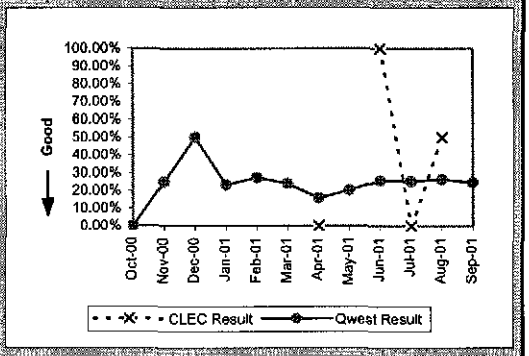
Mean Time to Restore (Hours:Minutes) (MR-6)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00					3:42	1	3:42		
Nov-00					147:50	4	36:58		
Dec-00					36:51	2	18:26		
Jan-01					898:15	86	10:27		
Feb-01					429:30	62	6:56		
Mar-01					477:50	67	7:08		
Apr-01	5:19	1	5:19		627:08	70	8:58	-0.24	-1.15
May-01					631:31	79	8:00		
Jun-01	0:18	1	0:18		486:30	74	6:34	-0.74	-1.45
Jul-01	4:36	1	4:36		632:28	87	7:16	-0.25	-1.15
Aug-01	32:04	4	8:01	7:00	786:53	133	5:55	1.84	0.12
Sep-01					335:53	69	4:52		



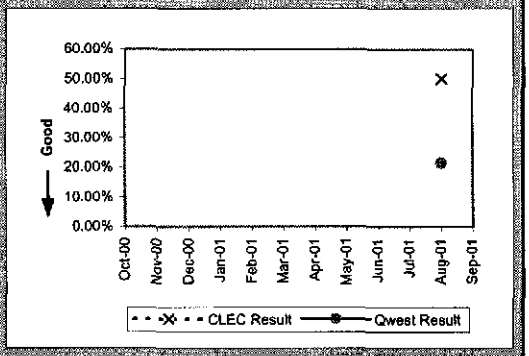
Repair Repeat Report Rate (Percent) (MR-7)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00					0	1	0.00%		
Nov-00					1	4	25.00%		
Dec-00					1	2	50.00%		
Jan-01					20	86	23.26%		
Feb-01					17	62	27.42%		
Mar-01					16	67	23.88%		
Apr-01	0	1	0.00%	0.00%	11	70	15.71%	-0.43	-1.26
May-01					16	79	20.25%		
Jun-01	1	1	100.00%	0.00%	19	74	25.68%	1.13	-0.31
Jul-01	0	1	0.00%	0.00%	22	87	25.29%	-0.58	-1.35
Aug-01	2	4	50.00%	50.00%	35	133	26.32%	0.94	-0.43
Sep-01					17	69	24.64%		



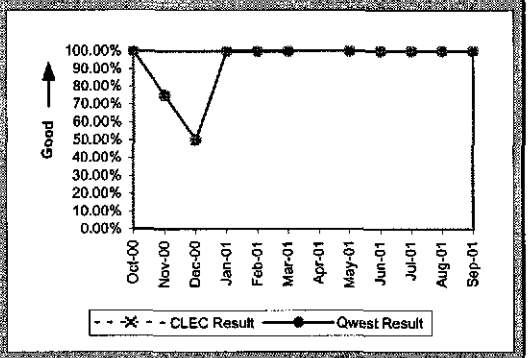
Repair Repeat Report Rate (Percent) (MR-7*)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00									
Nov-00									
Dec-00									
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	1	2	50.00%	50.00%	23	107	21.50%	0.77	-0.53
Sep-01									



Repair Appointments Met (Percent) (MR-9)-- Dispatches Outside MSAs

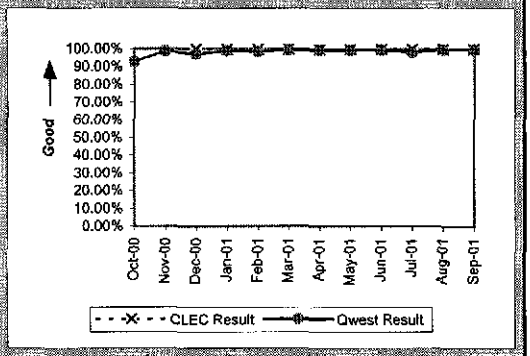
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00					1	1	100.00%		
Nov-00					3	4	75.00%		
Dec-00					1	2	50.00%		
Jan-01					2	2	100.00%		
Feb-01					1	1	100.00%		
Mar-01					2	2	100.00%		
Apr-01									
May-01					5	5	100.00%		
Jun-01					4	4	100.00%		
Jul-01					3	3	100.00%		
Aug-01					1	1	100.00%		
Sep-01					1	1	100.00%		



Checklist #14 - Resale - Basic ISDN Repair

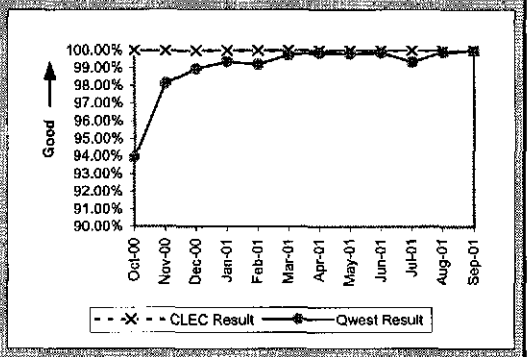
Out of Service Cleared within 24 hours (Percent) (MR-3)-- No Dispatches

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Dens	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00					13	14	92.86%		
Nov-00					76	77	98.70%		
Dec-00	1	1	100.00%	0.00%	71	73	97.26%	-0.17	-1.1
Jan-01	18	18	100.00%	0.00%	1642	1659	98.98%	-0.43	-1.26
Feb-01	25	25	100.00%	0.00%	1448	1469	98.57%	-0.6	-1.36
Mar-01	17	17	100.00%	0.00%	1489	1498	99.40%	-0.32	-1.19
Apr-01	17	17	100.00%	0.00%	1406	1415	99.36%	-0.33	-1.2
May-01	11	11	100.00%	0.00%	1367	1374	99.49%	-0.24	-1.14
Jun-01	11	11	100.00%	0.00%	1432	1438	99.58%	-0.21	-1.13
Jul-01	4	4	100.00%	0.00%	1457	1485	98.11%	-0.28	-1.17
Aug-01	13	13	100.00%	0.00%	1777	1784	99.61%	-0.23	-1.14
Sep-01	13	13	100.00%	0.00%	1282	1287	99.61%	-0.22	-1.14



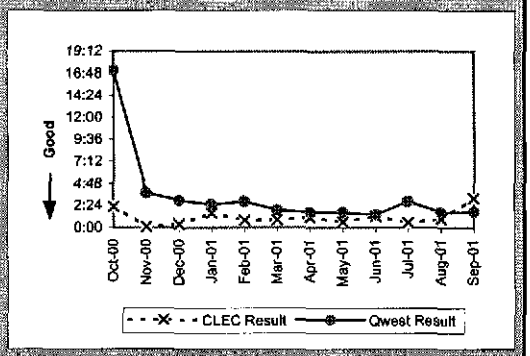
All Troubles Cleared within 48 hours (Percent) (MR-4)-- No Dispatches

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Dens	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	2	2	100.00%	0.00%	155	165	93.94%	-0.36	-1.22
Nov-00	1	1	100.00%	0.00%	210	214	98.13%	-0.14	-1.08
Dec-00	1	1	100.00%	0.00%	188	190	98.95%	-0.1	-1.06
Jan-01	22	22	100.00%	0.00%	1673	1684	99.35%	-0.38	-1.23
Feb-01	25	25	100.00%	0.00%	1486	1498	99.20%	-0.45	-1.27
Mar-01	17	17	100.00%	0.00%	1508	1512	99.74%	-0.21	-1.13
Apr-01	17	17	100.00%	0.00%	1426	1428	99.86%	-0.15	-1.09
May-01	11	11	100.00%	0.00%	1390	1393	99.78%	-0.15	-1.09
Jun-01	11	11	100.00%	0.00%	1453	1455	99.86%	-0.12	-1.07
Jul-01	4	4	100.00%	0.00%	1487	1497	99.33%	-0.16	-1.1
Aug-01	13	13	100.00%	0.00%	1791	1793	99.89%	-0.12	-1.07
Sep-01	13	13	100.00%	0.00%	1300	1300	100.00%	N/A	N/A



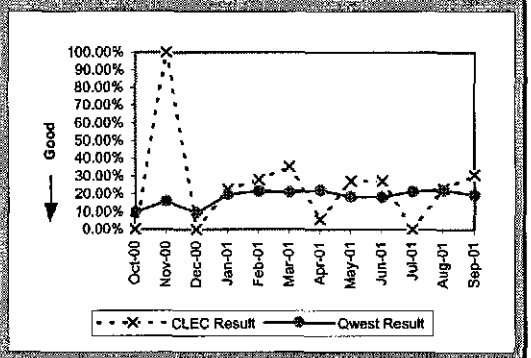
Mean Time to Restore (Hours:Minutes) (MR-6)-- No Dispatches

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Dens	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	4:32	2	2:16	1:19	2828:12	165	17:08	-0.24	-1.15
Nov-00	0:04	1	0:04		803:15	214	3:45	-0.24	-1.15
Dec-00	0:23	1	0:23		559:51	190	2:57	-0.3	-1.18
Jan-01	34:39	22	1:35	1:48	4217:12	1684	2:30	-0.38	-1.23
Feb-01	20:31	25	0:49	1:28	4217:48	1498	2:49	-0.56	-1.34
Mar-01	14:17	17	0:50	0:50	2896:25	1512	1:55	-0.52	-1.32
Apr-01	18:52	17	1:07	1:39	2338:05	1428	1:38	-0.54	-1.33
May-01	7:07	11	0:39	0:47	2305:13	1393	1:39	-0.75	-1.46
Jun-01	13:39	11	1:14	1:35	2028:56	1455	1:24	-0.14	-1.09
Jul-01	2:10	4	0:32	0:30	4240:21	1497	2:50	-0.26	-1.16
Aug-01	11:55	13	0:55	1:11	2936:59	1793	1:38	-0.37	-1.23
Sep-01	41:16	13	3:10	4:23	2201:18	1300	1:42	2.01	0.22



Repair Repeat Report Rate (Percent) (MR-7)-- No Dispatches

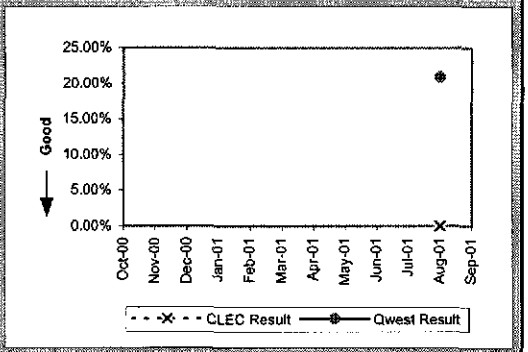
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Dens	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	0	2	0.00%	0.00%	16	165	9.70%	-0.46	-1.28
Nov-00	1	1	100.00%	0.00%	34	214	15.89%	1.5	-0.09
Dec-00	0	1	0.00%	0.00%	18	190	9.47%	-0.32	-1.2
Jan-01	5	22	22.73%	41.91%	334	1684	19.83%	0.37	-0.78
Feb-01	7	25	28.00%	44.90%	323	1498	21.56%	0.78	-0.53
Mar-01	6	17	35.29%	47.79%	320	1512	21.16%	1.34	-0.18
Apr-01	1	17	5.88%	23.53%	315	1428	22.06%	-1.6	-1.97
May-01	3	11	27.27%	44.54%	258	1393	18.52%	0.73	-0.55
Jun-01	3	11	27.27%	44.54%	265	1455	18.21%	0.76	-0.54
Jul-01	0	4	0.00%	0.00%	320	1497	21.38%	-1.04	-1.63
Aug-01	3	13	23.08%	42.13%	399	1793	22.25%	0.11	-0.93
Sep-01	4	13	30.77%	46.15%	254	1300	19.54%	0.98	-0.41



Checklist #14 - Resale - Basic ISDN Repair

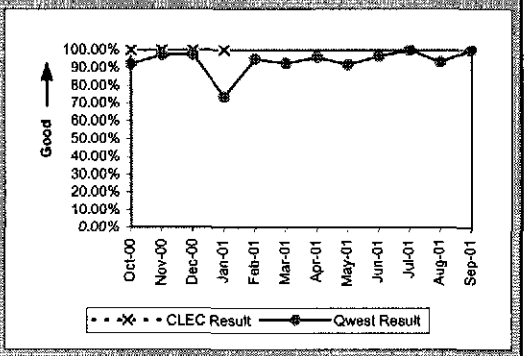
Repair Repeat Report Rate (Percent) (MR-7*)-- No Dispatches

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00									
Nov-00									
Dec-00									
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	0	3	0.00%	0.00%	115	551	20.87%	-0.89	-1.54
Sep-01									



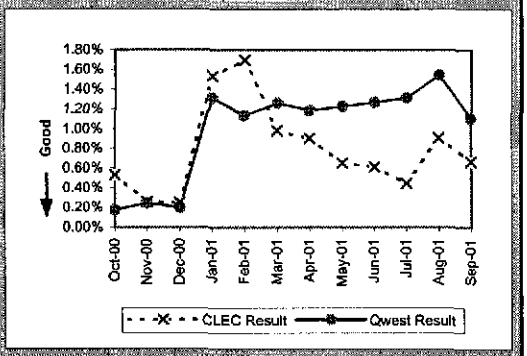
Repair Appointments Met (Percent) (MR-9)-- No Dispatches

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	2	2	100.00%	0.00%	152	165	92.12%	-0.41	-1.25
Nov-00	1	1	100.00%	0.00%	208	214	97.20%	-0.17	-1.1
Dec-00	1	1	100.00%	0.00%	185	190	97.37%	-0.16	-1.1
Jan-01	3	3	100.00%	0.00%	28	38	73.68%	-1	-1.61
Feb-01					36	38	94.74%		
Mar-01					24	26	92.31%		
Apr-01					23	24	95.83%		
May-01					22	24	91.67%		
Jun-01					28	29	96.55%		
Jul-01					27	27	100.00%		
Aug-01					14	15	93.33%		
Sep-01					26	26	100.00%		



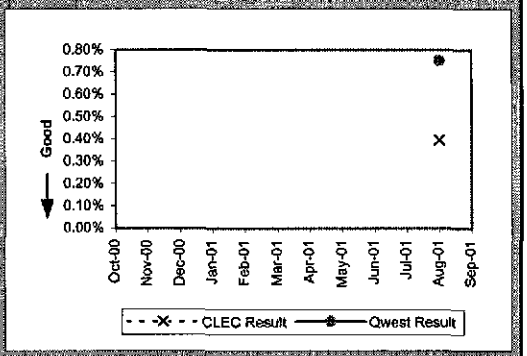
Trouble Rate (Percent) (MR-8)

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	2	377	0.53%	7.26%	183	104342	0.18%	1.64	-0.2
Nov-00	1	386	0.26%	5.08%	255	104950	0.24%	0.06	-0.83
Dec-00	1	401	0.25%	4.99%	210	105413	0.20%	0.22	-0.77
Jan-01	28	1827	1.53%	12.28%	2565	195816	1.31%	0.83	-0.49
Feb-01	33	1943	1.70%	12.92%	2226	196204	1.13%	2.34	0.42
Mar-01	27	2753	0.98%	9.85%	2407	191052	1.26%	-1.3	-1.79
Apr-01	25	2769	0.90%	9.46%	2261	190786	1.19%	-1.36	-1.83
May-01	18	2766	0.65%	8.04%	2335	190136	1.23%	-2.74	-2.66
Jun-01	17	2772	0.61%	7.81%	2393	188686	1.27%	-3.06	-2.86
Jul-01	12	2701	0.44%	6.65%	2471	187909	1.32%	-3.94	-3.4
Aug-01	23	2533	0.91%	9.49%	2890	187280	1.54%	-2.58	-2.57
Sep-01	17	2547	0.67%	8.14%	2059	186329	1.11%	-2.1	-2.28



Trouble Rate (Percent) (MR-8*)

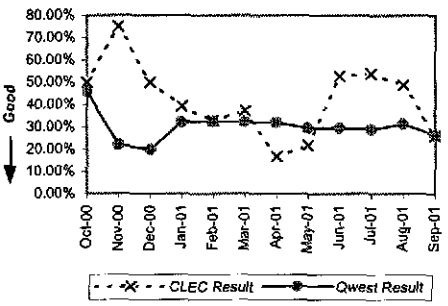
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00									
Nov-00									
Dec-00									
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	10	2533	0.39%	6.27%	1410	187280	0.75%	-2.07	-2.26
Sep-01									



Checklist #14 - Resale - Basic ISDN Repair

Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10)

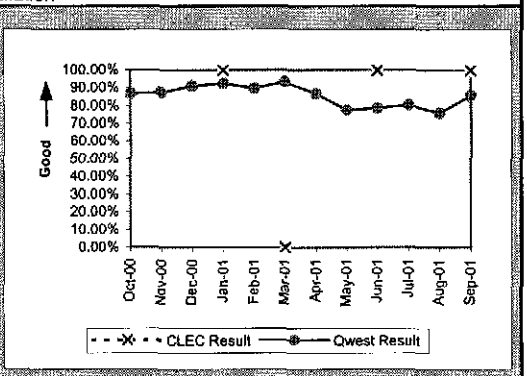
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	2	4	50.00%	50.00%	156	339	46.02%	0.13	-0.92
Nov-00	3	4	75.00%	43.30%	72	327	22.02%	2.1	0.28
Dec-00	1	2	50.00%	50.00%	52	262	19.85%	0.84	-0.49
Jan-01	18	46	39.13%	48.80%	1214	3779	32.12%	1	-0.39
Feb-01	16	49	32.65%	46.89%	1067	3293	32.40%	0.05	-0.97
Mar-01	16	43	37.21%	48.34%	1136	3543	32.06%	0.72	-0.56
Apr-01	5	30	16.67%	37.27%	1061	3322	31.94%	-1.79	-2.09
May-01	5	23	21.74%	41.25%	972	3307	29.39%	-0.8	-1.49
Jun-01	19	36	52.78%	49.92%	1001	3394	29.49%	2.89	0.76
Jul-01	14	26	53.85%	49.85%	1000	3471	28.81%	2.65	0.61
Aug-01	22	45	48.89%	49.99%	1317	4207	31.31%	2.44	0.48
Sep-01	6	23	26.09%	43.91%	737	2796	26.36%	-0.03	-1.02



Checklist #14 - Resale - Qwest DSL Installation

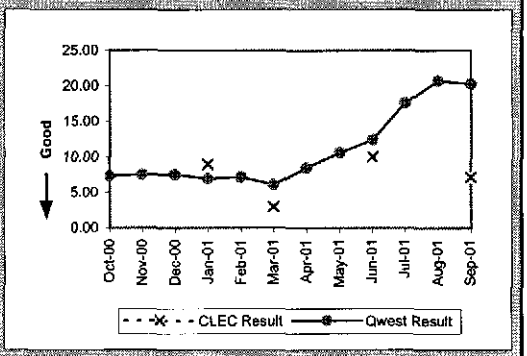
Installation Commitments Met (Percent) (OP-3)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00					670	772	86.79%		
Nov-00					717	820	87.44%		
Dec-00					715	784	91.20%		
Jan-01	2	2	100.00%	0.00%	827	894	92.51%	-0.4	-1.24
Feb-01					794	885	89.72%		
Mar-01	0	1	0.00%	0.00%	796	853	93.32%	1.84	0.12
Apr-01					1096	1264	86.71%		
May-01					1719	2218	77.50%		
Jun-01	1	1	100.00%	0.00%	1820	2318	78.52%	-0.52	-1.32
Jul-01					3333	4137	80.57%		
Aug-01					5011	6598	75.95%		
Sep-01	5	5	100.00%	0.00%	6912	8064	85.71%	-0.91	-1.55



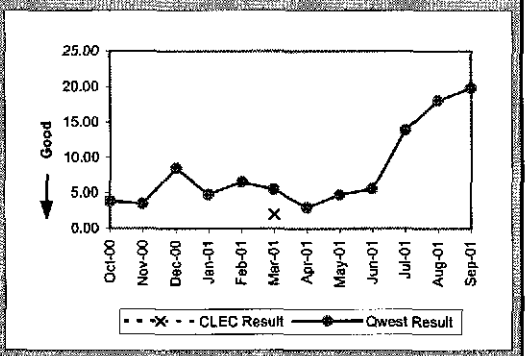
Installation Interval (Average Days) (OP-4)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00					5679	772	7.36		
Nov-00					6185	820	7.54		
Dec-00					5922	784	7.55		
Jan-01	18	2	9.00	8.49	6231	894	6.97	2.26	0.37
Feb-01					6357	885	7.18		
Mar-01	3	1	3.00		5208	853	6.11	-0.62	-1.38
Apr-01					10704	1264	8.47		
May-01					23584	2218	10.63		
Jun-01	10	1	10.00		28815	2318	12.43	-0.32	-1.19
Jul-01					105180	5975	17.60		
Aug-01					182484	8815	20.70		
Sep-01	36	5	7.20	3.56	214455	10547	20.33	-2.21	-2.34



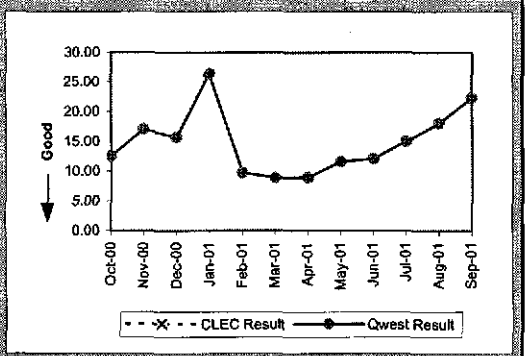
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00					322	84	3.83		
Nov-00					321	92	3.49		
Dec-00					432	51	8.47		
Jan-01					215	45	4.78		
Feb-01					358	55	6.51		
Mar-01	2	1	2.00		258	47	5.49	-0.61	-1.37
Apr-01					439	150	2.93		
May-01					2050	432	4.75		
Jun-01					2526	451	5.60		
Jul-01					33698	2424	13.90		
Aug-01					51818	2874	18.03		
Sep-01					62122	3136	19.81		



Delayed Days for Facility Reasons (Average Days) (OP-6B)-- Dispatches Within MSAs

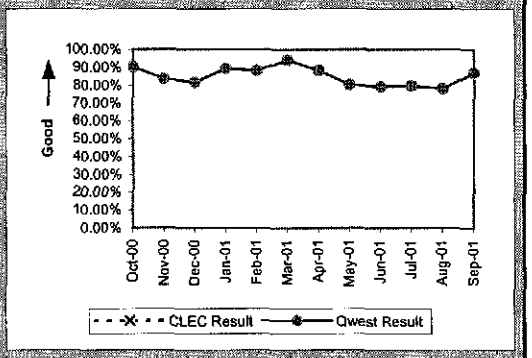
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00					225	18	12.50		
Nov-00					187	11	17.00		
Dec-00					282	18	15.67		
Jan-01					581	22	26.41		
Feb-01					352	36	9.78		
Mar-01					89	10	8.90		
Apr-01					162	18	9.00		
May-01					778	67	11.61		
Jun-01					569	47	12.11		
Jul-01					3266	218	14.98		
Aug-01					16754	930	18.02		
Sep-01					11111	499	22.27		



Checklist #14 - Resale - Qwest DSL Installation

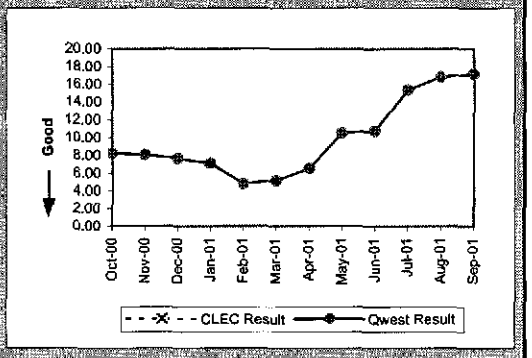
Installation Commitments Met (Percent) (OP-3)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00					37	41	90.24%		
Nov-00					31	37	83.78%		
Dec-00					36	44	81.82%		
Jan-01					17	19	89.47%		
Feb-01					15	17	88.24%		
Mar-01					16	17	94.12%		
Apr-01					23	26	88.46%		
May-01					65	81	80.25%		
Jun-01					58	73	79.45%		
Jul-01					75	94	79.79%		
Aug-01					61	78	78.21%		
Sep-01					67	77	87.01%		



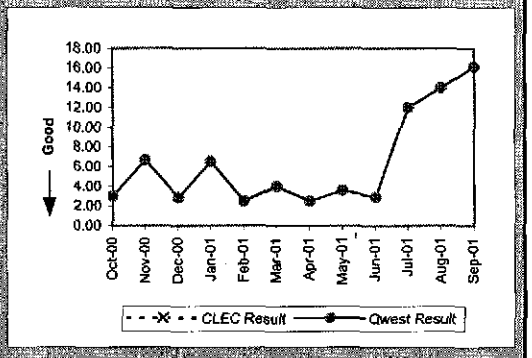
Installation Interval (Average Days) (OP-4)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00					338	41	8.24		
Nov-00					298	37	8.05		
Dec-00					337	44	7.66		
Jan-01					135	19	7.11		
Feb-01					82	17	4.82		
Mar-01					88	17	5.18		
Apr-01					170	26	6.54		
May-01					852	81	10.52		
Jun-01					786	73	10.77		
Jul-01					1949	127	15.35		
Aug-01					1831	109	16.80		
Sep-01					1652	96	17.21		



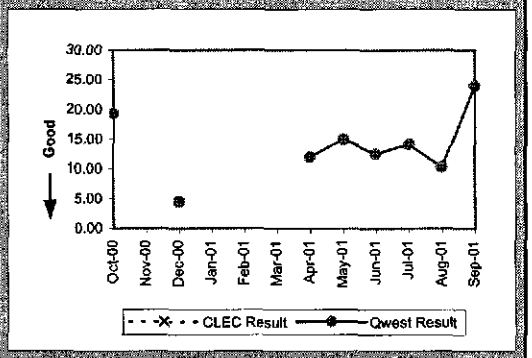
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00					3	1	3.00		
Nov-00					40	6	6.67		
Dec-00					17	6	2.83		
Jan-01					13	2	6.50		
Feb-01					5	2	2.50		
Mar-01					4	1	4.00		
Apr-01					5	2	2.50		
May-01					50	14	3.57		
Jun-01					32	11	2.91		
Jul-01					552	46	12.00		
Aug-01					630	45	14.00		
Sep-01					452	28	16.14		



Delayed Days for Facility Reasons (Average Days) (OP-6B)-- Dispatches Outside MSAs

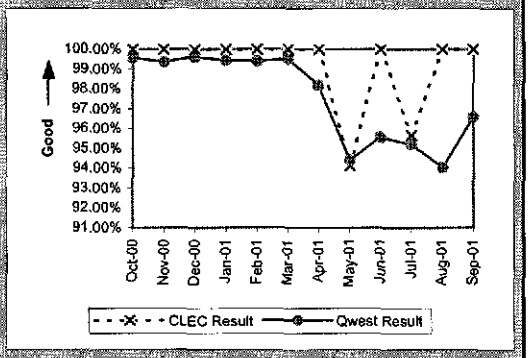
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00					58	3	19.33		
Nov-00									
Dec-00					9	2	4.50		
Jan-01									
Feb-01									
Mar-01									
Apr-01					12	1	12.00		
May-01					30	2	15.00		
Jun-01					50	4	12.50		
Jul-01					85	6	14.17		
Aug-01					31	3	10.33		
Sep-01					24	1	24.00		



Checklist #14 - Resale - Qwest DSL Installation

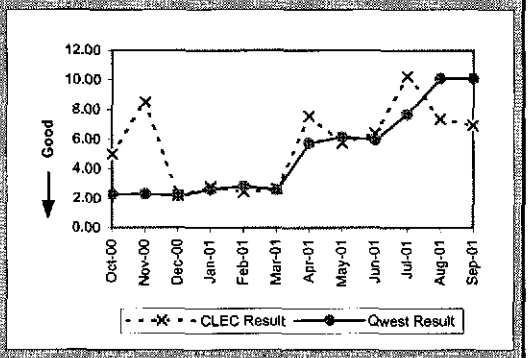
Installation Commitments Met (Percent) (OP-3)-- No Dispatches

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	2	2	100.00%	0.00%	12967	13024	99.56%	-0.09	-1.06
Nov-00	2	2	100.00%	0.00%	12309	12388	99.36%	-0.11	-1.07
Dec-00	6	6	100.00%	0.00%	11591	11637	99.60%	-0.15	-1.09
Jan-01	17	17	100.00%	0.00%	12664	12733	99.46%	-0.3	-1.18
Feb-01	13	13	100.00%	0.00%	12960	13037	99.41%	-0.28	-1.17
Mar-01	8	8	100.00%	0.00%	14742	14814	99.51%	-0.2	-1.12
Apr-01	9	9	100.00%	0.00%	21467	21866	98.18%	-0.41	-1.25
May-01	16	17	94.12%	23.53%	31617	33493	94.40%	0.16	-0.9
Jun-01	15	15	100.00%	0.00%	32640	34157	95.56%	-0.83	-1.51
Jul-01	22	23	95.65%	20.39%	36343	38182	95.18%	-0.1	-1.06
Aug-01	21	21	100.00%	0.00%	20863	22185	94.04%	-1.15	-1.7
Sep-01	33	33	100.00%	0.00%	17415	18032	96.58%	-1.08	-1.66



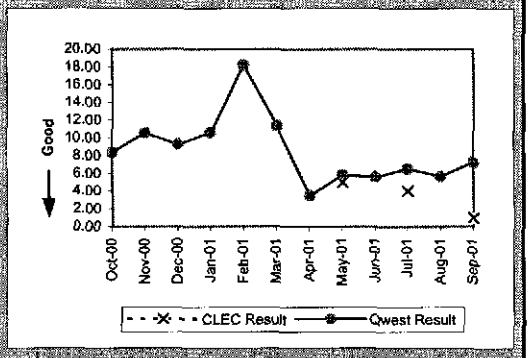
Installation Interval (Average Days) (OP-4)– No Dispatches

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	10	2	5.00	5.66	29593	13024	2.27	1.28	-0.22
Nov-00	17	2	8.50	3.54	28556	12388	2.31	2.73	0.66
Dec-00	13	6	2.17	0.75	25479	11637	2.19	-0.02	-1.01
Jan-01	47	17	2.76	2.08	32962	12733	2.59	2.17	0.32
Feb-01	32	13	2.46	1.66	36995	13037	2.84	-0.36	-1.22
Mar-01	21	8	2.62	1.19	38288	14814	2.58	2	0.21
Apr-01	68	9	7.56	7.37	125136	21866	5.72	2.88	0.75
May-01	98	17	5.76	4.07	158174	25706	6.15	-0.33	-1.2
Jun-01	96	15	6.40	3.46	154342	25886	5.96	3.09	0.88
Jul-01	225	22	10.23	2.67	200669	26143	7.68	2.88	0.75
Aug-01	118	16	7.38	2.47	147019	14523	10.12	-3.64	-3.21
Sep-01	201	29	6.93	3.36	127673	12658	10.09	-5.37	-4.27



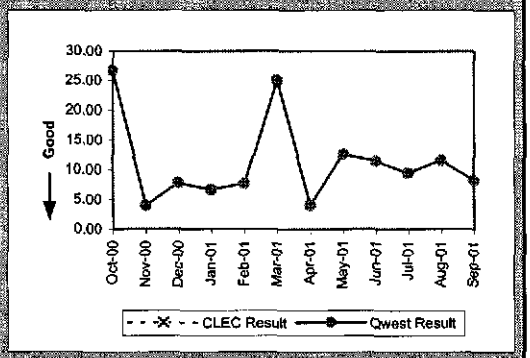
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A)– No Dispatches

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00					451	54	8.35		
Nov-00					822	78	10.54		
Dec-00					370	40	9.25		
Jan-01					700	66	10.61		
Feb-01					1329	73	18.21		
Mar-01					808	71	11.38		
Apr-01					1288	371	3.47		
May-01	5	1	5.00		8444	1458	5.79	-0.12	-1.07
Jun-01					7763	1391	5.58		
Jul-01	4	1	4.00		13372	2051	6.52	-0.31	-1.19
Aug-01					8450	1498	5.64		
Sep-01	1	1	1.00		6352	880	7.22	-0.65	-1.4



Delayed Days for Facility Reasons (Average Days) (OP-6B)– No Dispatches

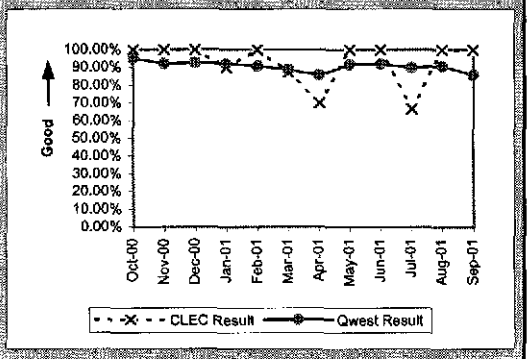
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00					80	3	26.67		
Nov-00					4	1	4.00		
Dec-00					47	6	7.83		
Jan-01					20	3	6.67		
Feb-01					31	4	7.75		
Mar-01					25	1	25.00		
Apr-01					114	28	4.07		
May-01					5277	418	12.62		
Jun-01					1446	126	11.48		
Jul-01					2094	220	9.52		
Aug-01					3605	310	11.63		
Sep-01					835	101	8.27		



Checklist #14 - Resale - Qwest DSL Installation

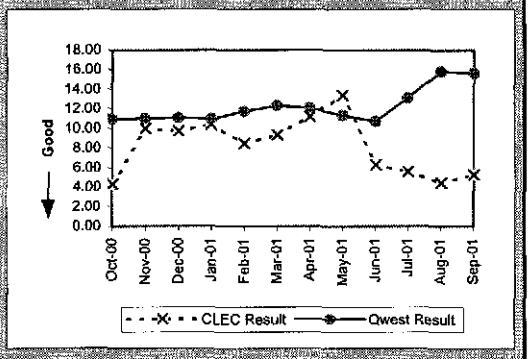
Installation Commitments Met (Percent) (OP-3)-- Interval Zone One

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	3	3	100.00%	0.00%	16439	17275	95.16%	-0.39	-1.24
Nov-00	4	4	100.00%	0.00%	14855	16122	92.14%	-0.58	-1.36
Dec-00	4	4	100.00%	0.00%	15082	16260	92.76%	-0.56	-1.34
Jan-01	9	10	90.00%	30.00%	21053	22844	92.16%	0.33	-0.8
Feb-01	8	8	100.00%	0.00%	18094	19910	90.88%	-0.9	-1.54
Mar-01	7	8	87.50%	33.07%	18941	21361	88.67%	0.19	-0.88
Apr-01	7	10	70.00%	45.83%	16366	19091	85.73%	1.28	-0.22
May-01	8	8	100.00%	0.00%	7466	8147	91.64%	-0.85	-1.52
Jun-01	7	7	100.00%	0.00%	6103	6630	92.05%	-0.78	-1.47
Jul-01	4	6	66.67%	47.14%	826	919	89.88%	1.51	-0.08
Aug-01	2	2	100.00%	0.00%	532	586	90.79%	-0.45	-1.27
Sep-01	3	3	100.00%	0.00%	294	342	85.96%	-0.7	-1.42



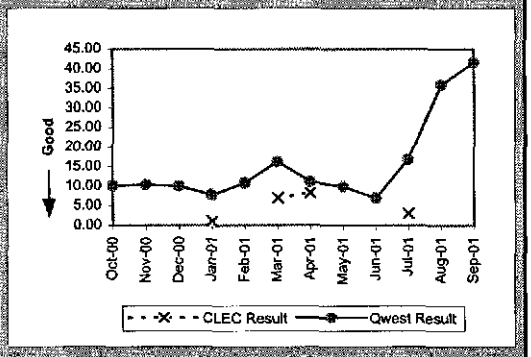
Installation Interval (Average Days) (OP-4)-- Interval Zone One

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	13	3	4.33	1.15	188318	17161	10.97	-1.97	-2.2
Nov-00	40	4	10.00	0.82	176143	15989	11.02	-0.37	-1.22
Dec-00	39	4	9.75	3.20	178540	16104	11.09	-0.55	-1.34
Jan-01	104	10	10.40	6.40	247115	22495	10.99	-0.4	-1.24
Feb-01	68	8	8.50	5.18	229448	19521	11.75	-1.56	-1.95
Mar-01	75	8	9.38	3.46	257359	20867	12.33	-1.09	-1.66
Apr-01	112	10	11.20	10.04	227425	18787	12.11	-0.38	-1.23
May-01	107	8	13.38	24.13	91512	8070	11.34	3.09	0.88
Jun-01	44	7	6.29	3.73	70760	6602	10.72	-2.49	-2.51
Jul-01	28	5	5.60	2.30	15704	1197	13.12	-1.1	-1.67
Aug-01	9	2	4.50	0.71	10929	691	15.82	-0.7	-1.43
Sep-01	16	3	5.33	0.58	5842	373	15.66	-0.65	-1.4



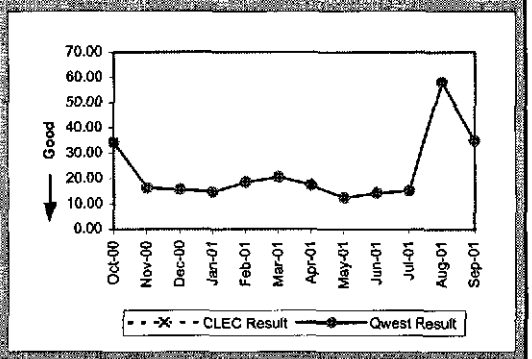
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A)-- Interval Zone One

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00					6510	643	10.12		
Nov-00					10940	1061	10.31		
Dec-00					9968	1000	9.97		
Jan-01	1	1	1.00		11736	1529	7.68	-0.65	-1.4
Feb-01					12921	1195	10.81		
Mar-01	7	1	7.00		22024	1360	16.19	-0.7	-1.43
Apr-01	25	3	8.33	8.74	19676	1764	11.15	-0.4	-1.24
May-01					5234	528	9.91		
Jun-01					2802	407	6.88		
Jul-01	6	2	3.00	2.83	6005	358	16.77	-1.03	-1.63
Aug-01					5728	160	35.80		
Sep-01					3284	79	41.57		



Delayed Days for Facility Reasons (Average Days) (OP-6B)-- Interval Zone One

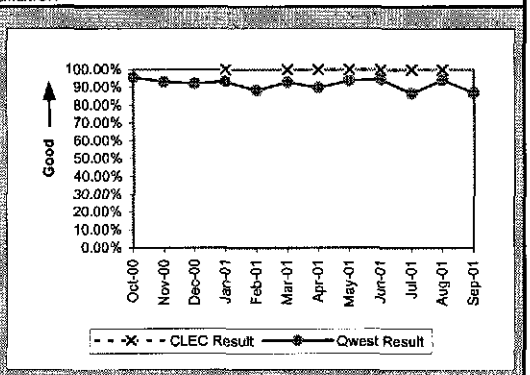
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00					6607	193	34.23		
Nov-00					3362	206	16.32		
Dec-00					2781	178	15.62		
Jan-01					3877	262	14.80		
Feb-01					11506	621	18.53		
Mar-01					21874	1060	20.64		
Apr-01					16743	961	17.42		
May-01					1906	153	12.46		
Jun-01					1713	120	14.28		
Jul-01					347	23	15.09		
Aug-01					116	2	58.00		
Sep-01					70	2	35.00		



Checklist #14 - Resale - Qwest DSL Installation

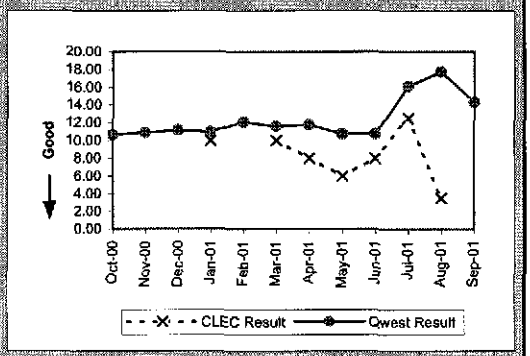
Installation Commitments Met (Percent) (OP-3)-- Interval Zone Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00					2700	2825	95.58%		
Nov-00					3188	3426	93.05%		
Dec-00					3412	3706	92.07%		
Jan-01	1	1	100.00%	0.00%	4486	4808	93.30%	-0.27	-1.16
Feb-01					3869	4384	88.25%		
Mar-01	2	2	100.00%	0.00%	3901	4196	92.97%	-0.39	-1.24
Apr-01	1	1	100.00%	0.00%	3443	3833	89.83%	-0.34	-1.2
May-01	1	1	100.00%	0.00%	2001	2132	93.86%	-0.26	-1.16
Jun-01	1	1	100.00%	0.00%	1511	1598	94.56%	-0.24	-1.15
Jul-01	2	2	100.00%	0.00%	163	188	86.70%	-0.55	-1.33
Aug-01	2	2	100.00%	0.00%	113	120	94.17%	-0.35	-1.21
Sep-01					60	69	86.96%		



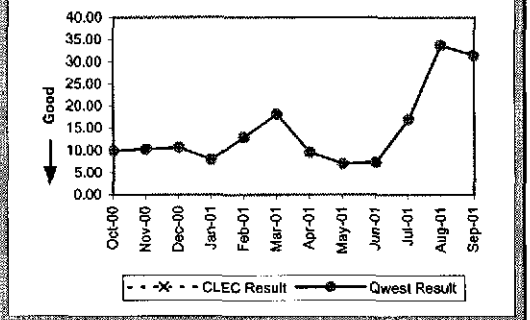
Installation Interval (Average Days) (OP-4)-- Interval Zone Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00					29983	2816	10.65		
Nov-00					37165	3412	10.89		
Dec-00					41011	3685	11.13		
Jan-01	10	1	10.00		52256	4763	10.97	-0.24	-1.15
Feb-01					52500	4346	12.08		
Mar-01	20	2	10.00	0.00	47839	4124	11.60	-0.34	-1.21
Apr-01	8	1	8.00		44516	3781	11.77	-0.47	-1.28
May-01	6	1	6.00		22683	2117	10.71	-1.29	-1.79
Jun-01	8	1	8.00		17119	1591	10.76	-0.53	-1.33
Jul-01	25	2	12.50	2.12	3858	239	16.14	-0.26	-1.16
Aug-01	7	2	3.50	0.71	2873	162	17.73	-0.95	-1.58
Sep-01					1133	79	14.34		



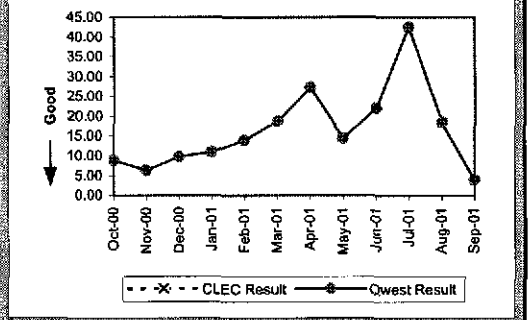
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A)-- Interval Zone Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00					1172	118	9.93		
Nov-00					2281	223	10.23		
Dec-00					2849	269	10.59		
Jan-01					2345	297	7.90		
Feb-01					4950	382	12.96		
Mar-01					4115	227	18.13		
Apr-01					2393	251	9.53		
May-01					805	115	7.00		
Jun-01					608	83	7.33		
Jul-01					1202	71	16.93		
Aug-01					1583	47	33.68		
Sep-01					566	18	31.44		



Delayed Days for Facility Reasons (Average Days) (OP-6B)-- Interval Zone Two

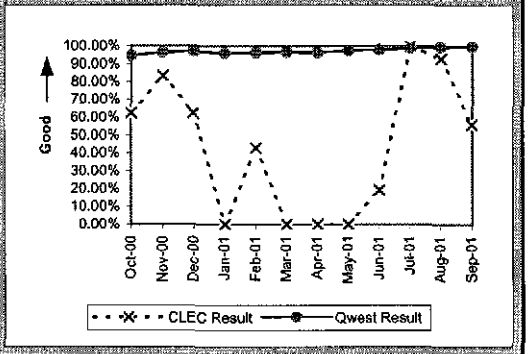
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00					62	7	8.86		
Nov-00					95	15	6.33		
Dec-00					243	25	9.72		
Jan-01					273	25	10.92		
Feb-01					1841	133	13.84		
Mar-01					1268	68	18.65		
Apr-01					3787	139	27.24		
May-01					230	16	14.38		
Jun-01					88	4	22.00		
Jul-01					298	7	42.57		
Aug-01					37	2	18.50		
Sep-01					4	1	4.00		



Checklist #14 - Resale - Qwest DSL Installation

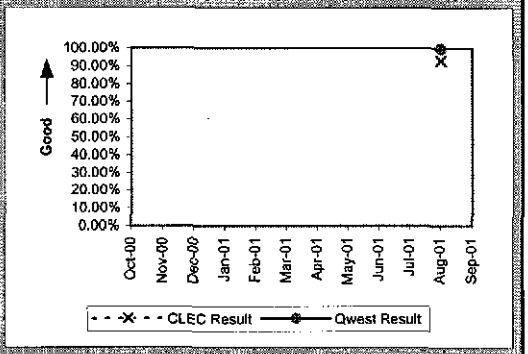
New Service Installation Quality (Percent) (OP-5)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	5	8	62.50%	48.41%	30876	32613	94.67%	4.05	1.26
Nov-00	5	6	83.33%	37.27%	33496	34736	96.43%	1.73	3.99
Dec-00	5	8	62.50%	48.41%	33475	34500	97.03%	5.75	1.26
Jan-01	0	22	0.00%	0.00%	37739	39287	96.06%	23.15	3.83
Feb-01	12	28	42.86%	49.49%	41440	43021	96.33%	15.03	3.83
Mar-01	0	21	0.00%	0.00%	42056	43574	96.52%	24.11	3.83
Apr-01	0	21	0.00%	0.00%	45521	47239	96.36%	23.58	3.83
May-01	0	25	0.00%	0.00%	47784	48943	97.63%	32.1	3.83
Jun-01	5	26	19.23%	39.41%	47287	48255	97.99%	28.64	3.83
Jul-01	28	28	100.00%	0.00%	46542	47147	98.72%	-0.6	-1.37
Aug-01	26	28	92.86%	25.75%	39133	39308	99.55%	5.32	0.64
Sep-01	19	34	55.88%	49.65%	30866	30972	99.66%	43.68	3.83



New Service Installation Quality (Percent) (OP-5*)-- Interval Zone One and Two

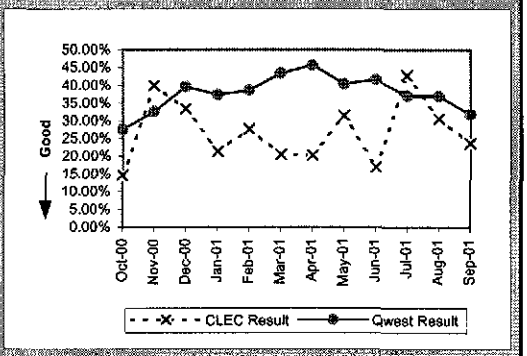
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00									
Nov-00									
Dec-00									
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	26	28	92.86%	25.75%	39167	39308	99.64%	6	0.73
Sep-01									



Checklist #14 - Resale - Qwest DSL Repair

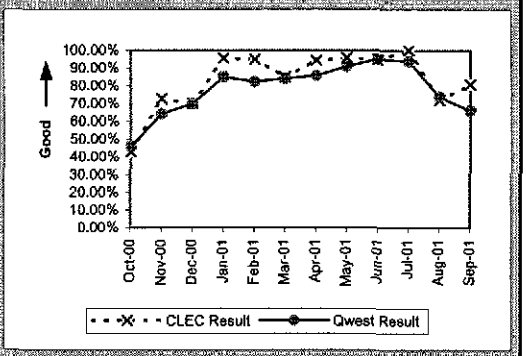
Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10)-- Interval Zone One and Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	6	41	14.63%	35.34%	3116	11320	27.53%	-1.84	-2.12
Nov-00	8	20	40.00%	48.99%	2052	6302	32.56%	0.71	-0.57
Dec-00	5	15	33.33%	47.14%	2335	5886	39.67%	-0.5	-1.3
Jan-01	13	61	21.31%	40.95%	2666	7127	37.41%	-2.59	-2.57
Feb-01	8	29	27.59%	44.69%	2892	7461	38.63%	-1.22	-1.74
Mar-01	9	44	20.45%	40.34%	3764	8674	43.39%	-3.06	-2.86
Apr-01	14	69	20.29%	40.22%	3959	8661	45.71%	-4.22	-3.57
May-01	33	105	31.43%	46.42%	3785	9361	40.43%	-1.87	-2.14
Jun-01	13	77	16.88%	37.46%	3373	8098	41.65%	-4.39	-3.67
Jul-01	6	14	42.86%	49.49%	2498	6730	37.12%	0.44	-0.73
Aug-01	11	36	30.56%	46.06%	3429	9259	37.03%	-0.8	-1.49
Sep-01	9	38	23.68%	42.51%	1705	5346	31.89%	-1.08	-1.66



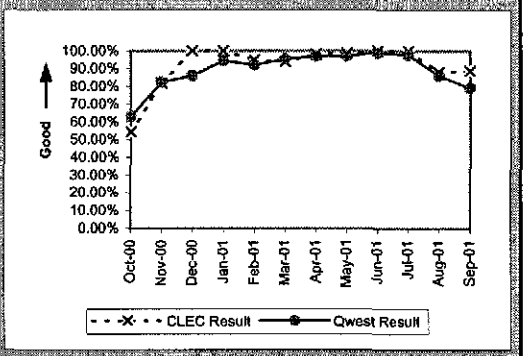
Out of Service Cleared within 24 hours (Percent) (MR-3)-- Interval Zone One

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	15	35	42.86%	49.49%	3372	7346	45.90%	0.37	-0.77
Nov-00	8	11	72.73%	44.54%	2427	3779	64.22%	-0.59	-1.36
Dec-00	7	10	70.00%	45.83%	2115	3028	69.85%	-0.01	-1.01
Jan-01	43	45	95.56%	20.61%	3261	3837	84.99%	-1.97	-2.2
Feb-01	18	19	94.74%	22.33%	3184	3871	82.25%	-1.42	-1.86
Mar-01	28	33	84.85%	35.86%	3545	4212	84.16%	-0.11	-1.07
Apr-01	49	52	94.23%	23.32%	3517	4110	85.57%	-1.77	-2.07
May-01	66	69	95.65%	20.39%	4375	4820	90.77%	-1.39	-1.85
Jun-01	55	58	94.83%	22.15%	3836	4040	94.95%	0.11	-0.93
Jul-01	8	8	100.00%	0.00%	3350	3573	93.76%	-0.73	-1.44
Aug-01	18	25	72.00%	44.90%	3691	5006	73.73%	0.22	-0.86
Sep-01	21	26	80.77%	39.41%	2110	3191	66.12%	-1.57	-1.96



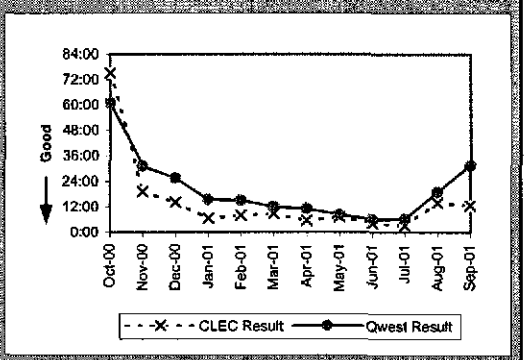
All Troubles Cleared within 48 hours (Percent) (MR-4)-- Interval Zone One

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	19	35	54.29%	49.82%	4629	7346	63.01%	1.07	-0.35
Nov-00	9	11	81.82%	38.57%	3109	3779	82.27%	0.19	-0.88
Dec-00	10	10	100.00%	0.00%	2605	3028	86.03%	-1.27	-1.77
Jan-01	45	45	100.00%	0.00%	3627	3837	94.53%	-1.6	-1.98
Feb-01	18	19	94.74%	22.33%	3563	3871	92.04%	-0.43	-1.26
Mar-01	31	33	93.94%	23.86%	4016	4212	95.35%	0.44	-0.73
Apr-01	51	52	98.08%	13.73%	3992	4110	97.13%	-0.41	-1.25
May-01	69	70	98.57%	11.87%	4678	4820	97.05%	-0.75	-1.45
Jun-01	59	59	100.00%	0.00%	3997	4040	98.94%	-0.79	-1.48
Jul-01	8	8	100.00%	0.00%	3490	3573	97.68%	-0.44	-1.26
Aug-01	22	25	88.00%	32.50%	4308	5006	86.06%	-0.28	-1.17
Sep-01	24	27	88.89%	31.43%	2535	3201	79.19%	-1.24	-1.75



Mean Time to Restore (Hours:Minutes) (MR-6)-- Interval Zone One

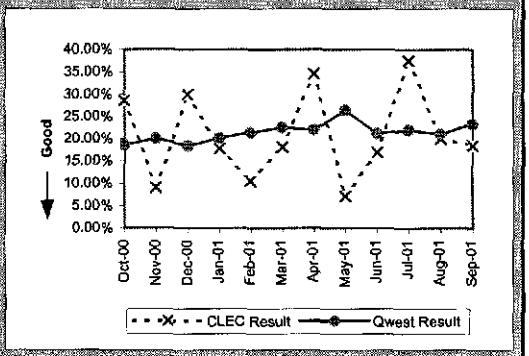
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	2631:28	35	75:11	84:42	446886:56	7346	60:50	1.01	-0.39
Nov-00	212:31	11	19:19	25:27	117357:30	3779	31:03	-0.73	-1.44
Dec-00	140:47	10	14:05	16:46	77335:23	3028	25:32	-0.86	-1.52
Jan-01	300:10	45	6:40	8:17	59763:09	3837	15:35	-0.41	-1.25
Feb-01	154:32	19	8:08	21:30	58464:22	3871	15:06	-1.03	-1.63
Mar-01	294:51	33	8:56	18:52	50993:38	4212	12:06	-0.84	-1.51
Apr-01	291:37	52	5:36	12:00	45789:19	4110	11:08	-2.29	-2.39
May-01	519:04	70	7:25	16:49	40647:09	4820	8:26	-0.48	-1.29
Jun-01	265:52	59	4:30	6:36	25543:30	4040	6:19	-1.14	-1.69
Jul-01	27:00	8	3:23	5:46	22866:02	3573	6:24	-0.58	-1.35
Aug-01	352:43	25	14:07	21:09	95521:50	5006	19:05	-0.74	-1.45
Sep-01	345:41	27	12:48	20:39	100926:35	3201	31:32	-1.81	-2.1



Checklist #14 - Resale - Qwest DSL Repair

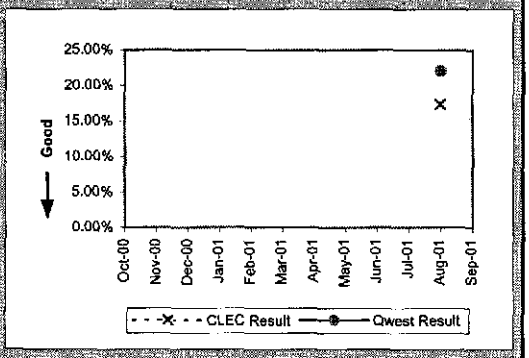
Repair Repeat Report Rate (Percent) (MR-7)-- Interval Zone One

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	10	35	28.57%	45.18%	1365	7346	18.58%	1.44	-0.12
Nov-00	1	11	9.09%	28.75%	758	3779	20.06%	-0.91	-1.55
Dec-00	3	10	30.00%	45.83%	558	3028	18.43%	0.9	-0.45
Jan-01	8	45	17.78%	38.23%	774	3837	20.17%	-0.4	-1.24
Feb-01	2	19	10.53%	30.69%	828	3871	21.39%	-1.15	-1.7
Mar-01	6	33	18.18%	38.57%	950	4212	22.55%	-0.6	-1.36
Apr-01	18	52	34.62%	47.57%	904	4110	22.00%	2.08	0.26
May-01	5	70	7.14%	25.75%	1275	4820	26.45%	-3.64	-3.21
Jun-01	10	59	16.95%	37.52%	855	4040	21.16%	-0.79	-1.48
Jul-01	3	8	37.50%	48.41%	783	3573	21.91%	0.99	-0.4
Aug-01	5	25	20.00%	40.00%	1052	5006	21.01%	-0.12	-1.08
Sep-01	5	27	18.52%	38.84%	746	3201	23.31%	-0.59	-1.36



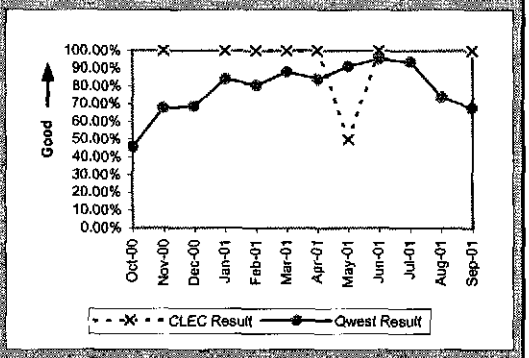
Repair Repeat Report Rate (Percent) (MR-7*)-- Interval Zone One

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00									
Nov-00									
Dec-00									
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	4	23	17.39%	37.90%	820	3716	22.07%	-0.54	-1.33
Sep-01									



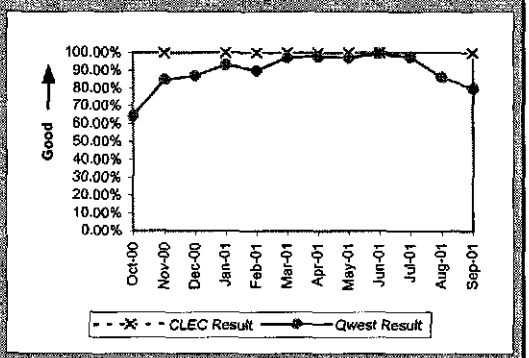
Out of Service Cleared within 24 hours (Percent) (MR-3)-- Interval Zone Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00					392	858	45.69%		
Nov-00	1	1	100.00%	0.00%	319	471	67.73%	-0.69	-1.42
Dec-00					359	523	68.64%		
Jan-01	3	3	100.00%	0.00%	525	624	84.13%	-0.75	-1.46
Feb-01	2	2	100.00%	0.00%	569	708	80.37%	-0.7	-1.42
Mar-01	2	2	100.00%	0.00%	615	698	88.11%	-0.52	-1.32
Apr-01	3	3	100.00%	0.00%	497	592	83.95%	-0.76	-1.46
May-01	1	2	50.00%	50.00%	689	756	91.14%	1.35	-0.18
Jun-01	5	5	100.00%	0.00%	653	685	95.33%	-0.49	-1.3
Jul-01					618	659	93.78%		
Aug-01					609	824	73.91%		
Sep-01	2	2	100.00%	0.00%	298	440	67.73%	-0.97	-1.59



All Troubles Cleared within 48 hours (Percent) (MR-4)-- Interval Zone Two

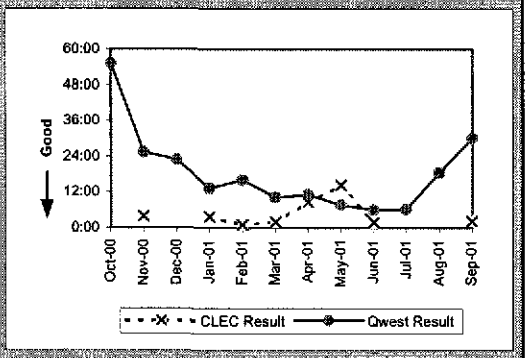
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00					552	858	64.34%		
Nov-00	1	1	100.00%	0.00%	399	471	84.71%	-0.42	-1.26
Dec-00					455	523	87.00%		
Jan-01	3	3	100.00%	0.00%	582	624	93.27%	-0.46	-1.28
Feb-01	2	2	100.00%	0.00%	637	708	89.97%	-0.47	-1.29
Mar-01	2	2	100.00%	0.00%	679	698	97.28%	-0.24	-1.14
Apr-01	3	3	100.00%	0.00%	580	592	97.97%	-0.25	-1.15
May-01	2	2	100.00%	0.00%	735	756	97.22%	-0.24	-1.15
Jun-01	5	5	100.00%	0.00%	681	685	99.42%	-0.17	-1.1
Jul-01					643	659	97.57%		
Aug-01					709	824	86.04%		
Sep-01	2	2	100.00%	0.00%	351	440	79.77%	-0.71	-1.43



Checklist #14 - Resale - Qwest DSL Repair

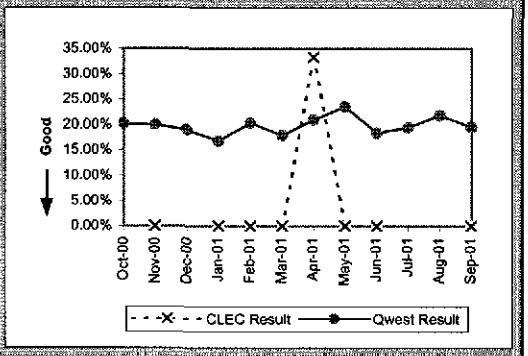
Mean Time to Restore (Hours:Minutes) (MR-6)-- Interval Zone Two

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00					47393:58	858	55:14		
Nov-00	3:53	1	3:53		11926:27	471	25:19	-0.56	-1.34
Dec-00					12000:09	523	22:57		
Jan-01	11:20	3	3:47	3:58	8295:32	624	13:18	-0.76	-1.46
Feb-01	2:07	2	1:04	0:50	11401:13	708	16:06	-0.72	-1.44
Mar-01	4:03	2	2:01	2:50	7199:19	698	10:19	-0.63	-1.38
Apr-01	25:48	3	8:36	8:59	6577:47	592	11:07	-0.29	-1.17
May-01	28:44	2	14:22	19:59	5835:38	756	7:43	2.46	0.49
Jun-01	8:58	5	1:48	2:09	4070:00	685	5:56	-1	-1.61
Jul-01					4130:57	659	6:16		
Aug-01					15226:27	824	18:29		
Sep-01	4:28	2	2:14	2:34	13230:33	440	30:04	-0.78	-1.48



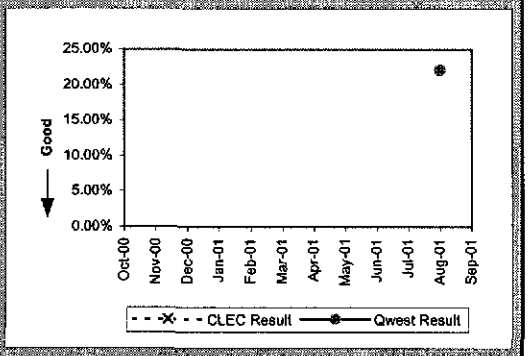
Repair Repeat Report Rate (Percent) (MR-7)-- Interval Zone Two

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00					173	858	20.16%		
Nov-00	0	1	0.00%	0.00%	94	471	19.96%	-0.5	-1.3
Dec-00					99	523	18.93%		
Jan-01	0	3	0.00%	0.00%	105	624	16.83%	-0.78	-1.47
Feb-01	0	2	0.00%	0.00%	144	708	20.34%	-0.71	-1.43
Mar-01	0	2	0.00%	0.00%	125	698	17.91%	-0.66	-1.4
Apr-01	1	3	33.33%	47.14%	124	592	20.95%	0.48	-0.71
May-01	0	2	0.00%	0.00%	178	756	23.55%	-0.78	-1.48
Jun-01	0	5	0.00%	0.00%	126	685	18.39%	-1.06	-1.64
Jul-01					128	659	19.42%		
Aug-01					180	824	21.84%		
Sep-01	0	2	0.00%	0.00%	86	440	19.55%	-0.7	-1.42



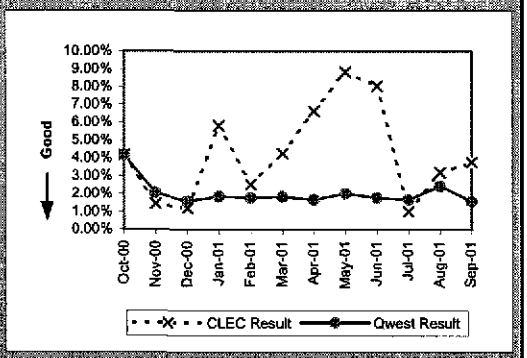
Repair Repeat Report Rate (Percent) (MR-7*)-- Interval Zone Two

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00									
Nov-00									
Dec-00									
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01					125	566	22.08%		
Sep-01									



Trouble Rate (Percent) (MR-8)-- Interval Zone One and Two

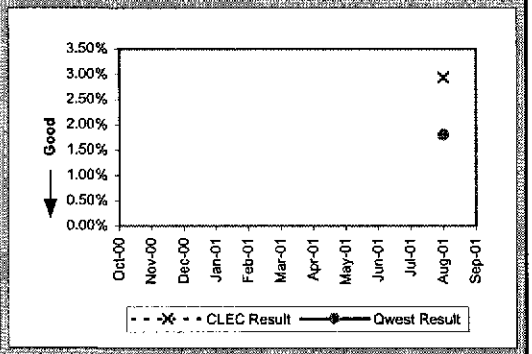
Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	35	838	4.18%	20.01%	8204	197393	4.16%	0.03	-0.98
Nov-00	12	836	1.44%	11.89%	4250	208310	2.04%	-1.23	-1.75
Dec-00	10	831	1.20%	10.90%	3551	223445	1.59%	-0.89	-1.54
Jan-01	48	825	5.82%	23.41%	4461	240365	1.86%	8.42	4.12
Feb-01	21	832	2.52%	15.69%	4579	255916	1.79%	1.6	-0.03
Mar-01	35	820	4.27%	20.21%	4910	267200	1.84%	5.17	2.15
Apr-01	55	828	6.64%	24.90%	4702	279790	1.68%	11.09	5.74
May-01	72	814	8.85%	28.40%	5576	274534	2.03%	13.76	7.37
Jun-01	64	795	8.05%	27.21%	4725	266282	1.77%	13.38	7.14
Jul-01	8	786	1.02%	10.04%	4232	252102	1.68%	-1.44	-1.88
Aug-01	25	783	3.19%	17.58%	5830	238364	2.45%	1.35	-0.18
Sep-01	29	769	3.77%	19.05%	3641	227625	1.60%	4.79	1.91



Checklist #14 - Resale - Qwest DSL Repair

Trouble Rate (Percent) (MR-8*)-- Interval Zone One and Two

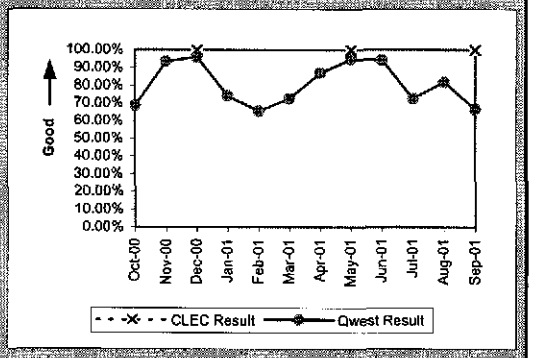
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00									
Nov-00									
Dec-00									
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	23	783	2.94%	16.89%	4282	238364	1.80%	2.4	0.46
Sep-01									



Checklist #14 - Resale - Primary ISDN Installation

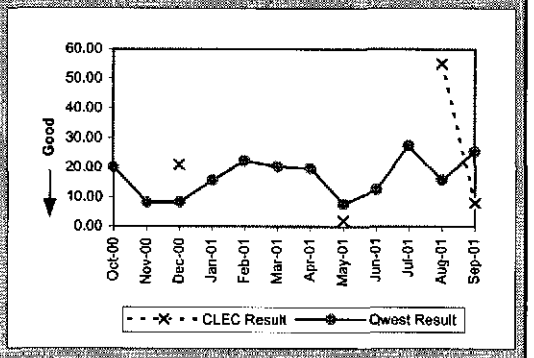
Installation Commitments Met (Percent) (OP-3)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00					109	159	68.55%		
Nov-00					103	110	93.64%		
Dec-00	1	1	100.00%	0.00%	243	253	96.05%	-0.2	-1.12
Jan-01					69	93	74.19%		
Feb-01					19	29	65.52%		
Mar-01					24	33	72.73%		
Apr-01					27	31	87.10%		
May-01	1	1	100.00%	0.00%	18	19	94.74%	-0.23	-1.14
Jun-01					33	35	94.29%		
Jul-01					16	22	72.73%		
Aug-01					18	22	81.82%		
Sep-01	1	1	100.00%	0.00%	14	21	66.67%	-0.69	-1.42



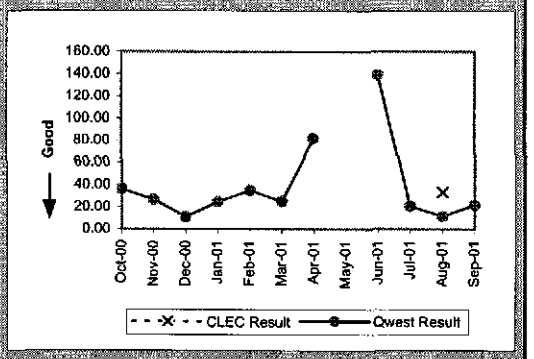
Installation Interval (Average Days) (OP-4)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00					3191	159	20.07		
Nov-00					898	110	8.16		
Dec-00	21	1	21.00		2095	253	8.28	1.65	0
Jan-01					1458	93	15.68		
Feb-01					648	29	22.34		
Mar-01					673	33	20.39		
Apr-01					613	31	19.77		
May-01	2	1	2.00		146	19	7.68	-0.77	-1.47
Jun-01					441	35	12.60		
Jul-01					796	29	27.45		
Aug-01	55	1	55.00		632	40	15.80	2.01	0.22
Sep-01	8	1	8.00		863	34	25.38	-0.48	-1.29



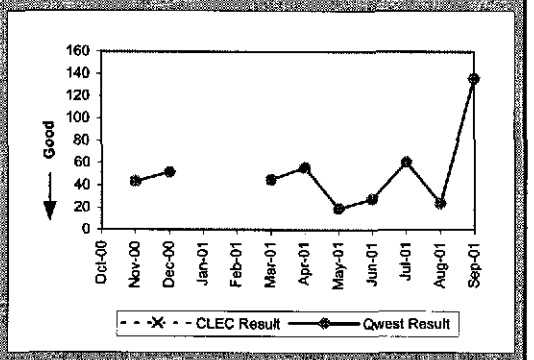
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00					1797	50	35.94		
Nov-00					105	4	26.25		
Dec-00					65	6	10.83		
Jan-01					582	24	24.25		
Feb-01					347	10	34.70		
Mar-01					200	8	25.00		
Apr-01					246	3	82.00		
May-01									
Jun-01					139	1	139.00		
Jul-01					164	8	20.50		
Aug-01	33	1	33.00		241	21	11.48	1.64	0
Sep-01					409	19	21.53		



Delayed Days for Facility Reasons (Average Days) (OP-6B)-- Dispatches Within MSAs

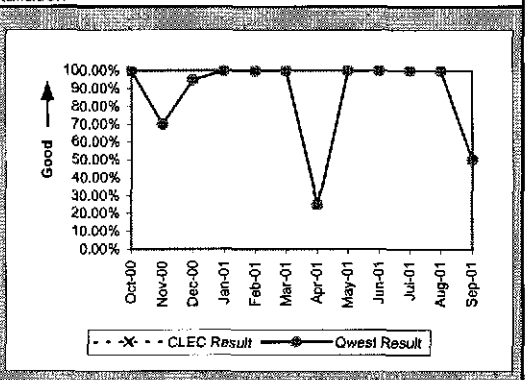
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00									
Nov-00					130	3	43.33		
Dec-00					207	4	51.75		
Jan-01									
Feb-01									
Mar-01					45	1	45.00		
Apr-01					56	1	56.00		
May-01					19	1	19.00		
Jun-01					28	1	28.00		
Jul-01					303	5	60.60		
Aug-01					24	1	24.00		
Sep-01					136	1	136.00		



Checklist #14 - Resale - Primary ISDN Installation

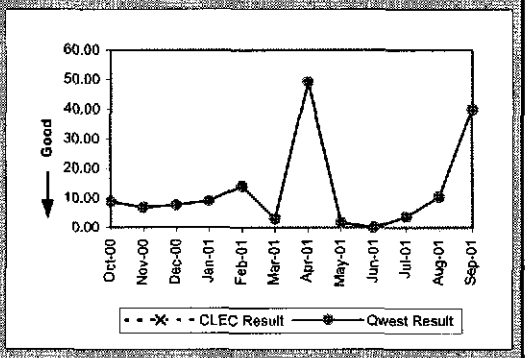
Installation Commitments Met (Percent) (OP-3)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00					22	22	100.00%		
Nov-00					7	10	70.00%		
Dec-00					37	39	94.87%		
Jan-01					1	1	100.00%		
Feb-01					4	4	100.00%		
Mar-01					1	1	100.00%		
Apr-01					1	4	25.00%		
May-01					3	3	100.00%		
Jun-01					1	1	100.00%		
Jul-01					10	10	100.00%		
Aug-01					2	2	100.00%		
Sep-01					1	2	50.00%		



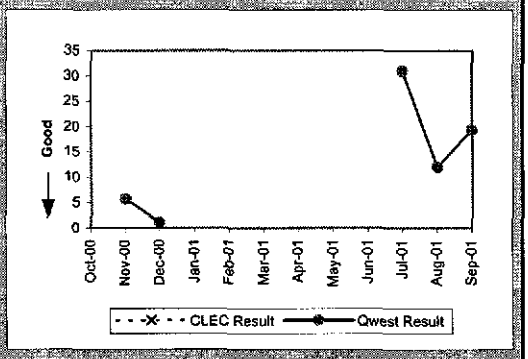
Installation Interval (Average Days) (OP-4)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00					191	22	8.68		
Nov-00					67	10	6.70		
Dec-00					295	39	7.56		
Jan-01					9	1	9.00		
Feb-01					56	4	14.00		
Mar-01					3	1	3.00		
Apr-01					197	4	49.25		
May-01					5	3	1.67		
Jun-01					0	1	0.00		
Jul-01					40	11	3.64		
Aug-01					31	3	10.33		
Sep-01					920	23	40.00		



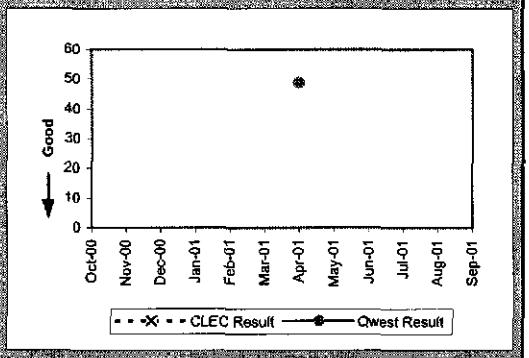
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00									
Nov-00					17	3	5.67		
Dec-00					2	2	1.00		
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01					31	1	31.00		
Aug-01					12	1	12.00		
Sep-01					427	22	19.41		



Delayed Days for Facility Reasons (Average Days) (OP-6B)-- Dispatches Outside MSAs

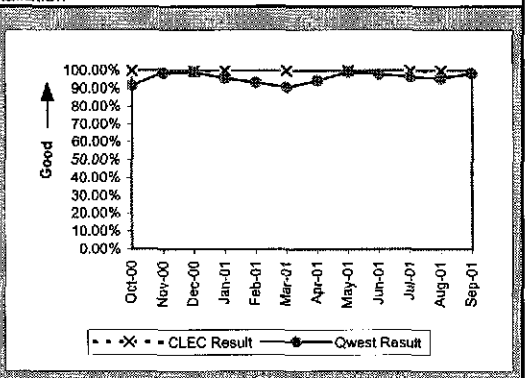
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00									
Nov-00									
Dec-00									
Jan-01									
Feb-01									
Mar-01									
Apr-01					146	3	48.67		
May-01									
Jun-01									
Jul-01									
Aug-01									
Sep-01									



Checklist #14 - Resale - Primary ISDN Installation

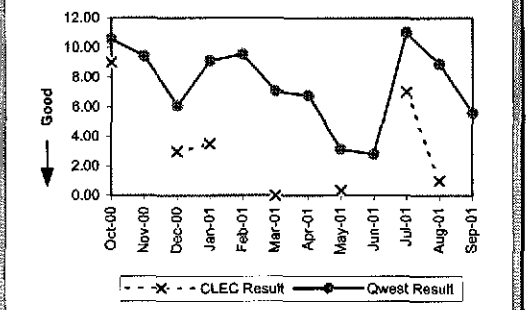
Installation Commitments Met (Percent) (OP-3)-- No Dispatches

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	1	1	100.00%	0.00%	296	323	91.64%	-0.3	-1.18
Nov-00					321	325	98.77%		
Dec-00	1	1	100.00%	0.00%	379	382	99.21%	-0.09	-1.05
Jan-01	2	2	100.00%	0.00%	208	217	95.85%	-0.29	-1.18
Feb-01					112	120	93.33%		
Mar-01	1	1	100.00%	0.00%	183	202	90.59%	-0.32	-1.2
Apr-01					120	127	94.49%		
May-01	5	5	100.00%	0.00%	137	138	99.28%	-0.19	-1.11
Jun-01					149	152	98.03%		
Jul-01	3	3	100.00%	0.00%	85	88	96.59%	-0.32	-1.19
Aug-01	3	3	100.00%	0.00%	46	48	95.83%	-0.35	-1.21
Sep-01					65	66	98.48%		



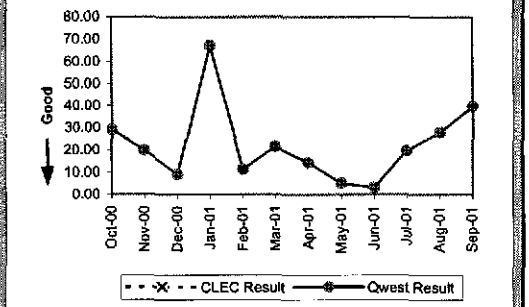
Installation Interval (Average Days) (OP-4)-- No Dispatches

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	9	1	9.00		3411	323	10.56	-0.09	-1.06
Nov-00					3065	325	9.43		
Dec-00	3	1	3.00		2324	382	6.08	-0.45	-1.28
Jan-01	7	2	3.50	0.71	1978	217	9.12	-0.33	-1.2
Feb-01					1147	120	9.56		
Mar-01	0	1	0.00		1424	202	7.05	-0.62	-1.38
Apr-01					860	127	6.77		
May-01	1	3	0.33	0.58	394	126	3.13	-1.52	-1.93
Jun-01					400	143	2.80		
Jul-01	14	2	7.00	5.66	1474	134	11.00	-0.41	-1.25
Aug-01	1	1	1.00		285	32	8.91	-0.69	-1.42
Sep-01					335	60	5.58		



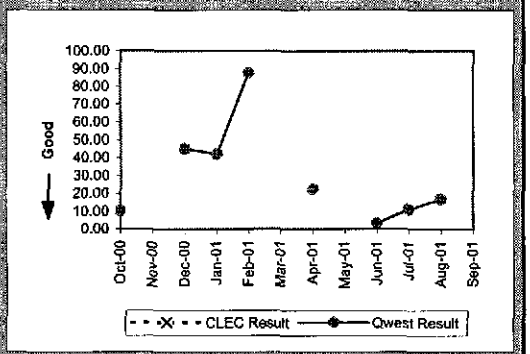
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A)-- No Dispatches

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00					698	24	29.08		
Nov-00					80	4	20.00		
Dec-00					18	2	9.00		
Jan-01					469	7	67.00		
Feb-01					56	5	11.20		
Mar-01					408	19	21.47		
Apr-01					71	5	14.20		
May-01					5	1	5.00		
Jun-01					3	1	3.00		
Jul-01					1400	71	19.72		
Aug-01					84	3	28.00		
Sep-01					198	5	39.60		



Delayed Days for Facility Reasons (Average Days) (OP-6B)-- No Dispatches

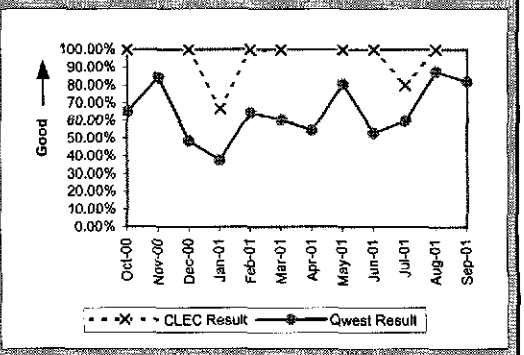
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00					31	3	10.33		
Nov-00									
Dec-00					45	1	45.00		
Jan-01					84	2	42.00		
Feb-01					263	3	87.67		
Mar-01									
Apr-01					45	2	22.50		
May-01									
Jun-01					7	2	3.50		
Jul-01					11	1	11.00		
Aug-01					17	1	17.00		
Sep-01									



Checklist #14 - Resale - Primary ISDN Installation

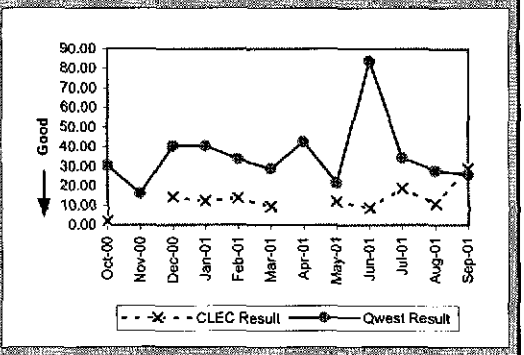
Installation Commitments Met (Percent) (OP-3)-- Interval Zone One

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	2	2	100.00%	0.00%	232	356	65.17%	-1.03	-1.63
Nov-00					263	312	84.29%		
Dec-00	3	3	100.00%	0.00%	113	233	48.50%	-1.77	-2.08
Jan-01	2	3	66.67%	47.14%	162	430	37.67%	-1.03	-1.63
Feb-01	2	2	100.00%	0.00%	235	365	64.38%	-1.05	-1.64
Mar-01	5	5	100.00%	0.00%	153	253	60.47%	-1.79	-2.09
Apr-01					160	293	54.61%		
May-01	1	1	100.00%	0.00%	192	238	80.67%	-0.49	-1.3
Jun-01	9	9	100.00%	0.00%	220	417	52.76%	-2.81	-2.71
Jul-01	4	5	80.00%	40.00%	83	139	59.71%	-0.91	-1.55
Aug-01	4	4	100.00%	0.00%	206	235	87.66%	-0.74	-1.45
Sep-01					96	117	82.05%		



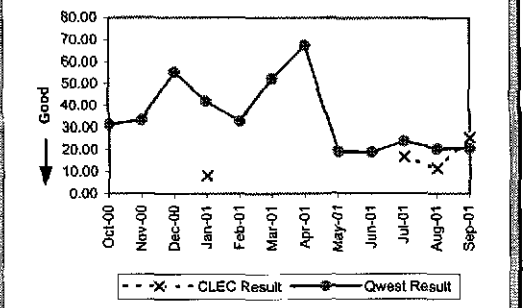
Installation Interval (Average Days) (OP-4)-- Interval Zone One

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	4	2	2.00	0.00	10255	336	30.52	-1.16	-1.71
Nov-00					5029	309	16.28		
Dec-00	29	2	14.50	13.44	9215	228	40.42	-0.93	-1.56
Jan-01	37	3	12.33	0.58	14630	360	40.64	-1.62	-1.99
Feb-01	28	2	14.00	11.31	12132	359	33.79	-0.72	-1.44
Mar-01	48	5	9.60	6.50	6623	230	28.80	-1.17	-1.71
Apr-01					11908	279	42.68		
May-01	12	1	12.00		4774	221	21.60	-0.39	-1.24
Jun-01	61	7	8.71	7.32	33912	405	83.73	-1.64	-2
Jul-01	113	8	18.83	16.38	17121	496	34.52	-0.98	-1.6
Aug-01	44	4	11.00	4.24	15552	558	27.87	-1.27	-1.77
Sep-01	58	2	29.00	0.00	8945	344	26.00	2.29	0.39



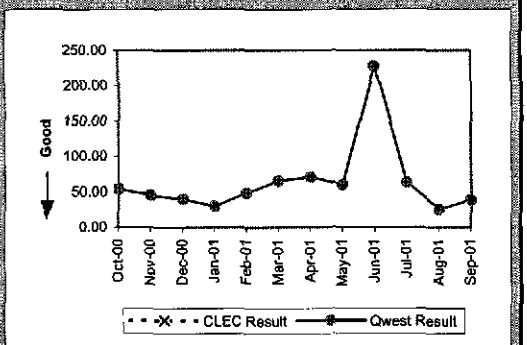
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A)-- Interval Zone One

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00					2974	95	31.31		
Nov-00					1338	40	33.45		
Dec-00					5965	108	55.23		
Jan-01	8	1	8.00		10936	261	41.90	-1.96	-2.19
Feb-01					3499	107	32.70		
Mar-01					4439	85	52.22		
Apr-01					7608	113	67.33		
May-01					454	24	18.92		
Jun-01					1735	93	18.66		
Jul-01	99	6	16.50	13.58	9586	407	23.55	-0.59	-1.36
Aug-01	45	4	11.25	9.60	7894	392	20.14	-0.73	-1.44
Sep-01	101	4	25.25	8.62	5364	264	20.32	1.8	0.09



Delayed Days for Facility Reasons (Average Days) (OP-6B)-- Interval Zone One

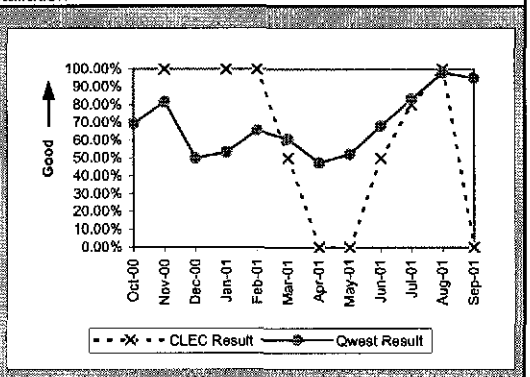
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00					1569	29	54.10		
Nov-00					407	9	45.22		
Dec-00					475	12	39.58		
Jan-01					206	7	29.43		
Feb-01					1115	23	48.48		
Mar-01					989	15	65.93		
Apr-01					1424	20	71.20		
May-01					1321	22	60.05		
Jun-01					23664	104	227.54		
Jul-01					2020	32	63.12		
Aug-01					76	3	25.33		
Sep-01					427	11	38.82		



Checklist #14 - Resale - Primary ISDN Installation

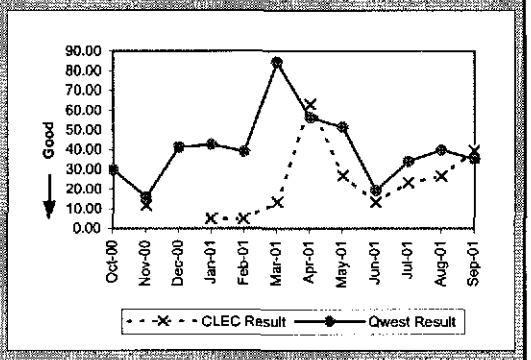
Installation Commitments Met (Percent) (OP-3)-- Interval Zone Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00					177	255	69.41%		
Nov-00	4	4	100.00%	0.00%	124	152	81.58%	-0.94	-1.57
Dec-00					60	120	50.00%		
Jan-01	3	3	100.00%	0.00%	129	242	53.31%	-1.61	-1.98
Feb-01	4	4	100.00%	0.00%	98	149	65.77%	-1.42	-1.87
Mar-01	1	2	50.00%	50.00%	148	244	60.66%	0.25	-0.85
Apr-01	0	1	0.00%	0.00%	106	224	47.32%	0.63	-0.62
May-01	0	1	0.00%	0.00%	48	92	52.17%	0.7	-0.57
Jun-01	1	2	50.00%	50.00%	49	72	68.06%	0.43	-0.74
Jul-01	4	5	80.00%	40.00%	89	107	83.18%	0.2	-0.88
Aug-01	4	4	100.00%	0.00%	246	251	98.01%	-0.28	-1.17
Sep-01	0	1	0.00%	0.00%	114	120	95.00%	1.94	0.18



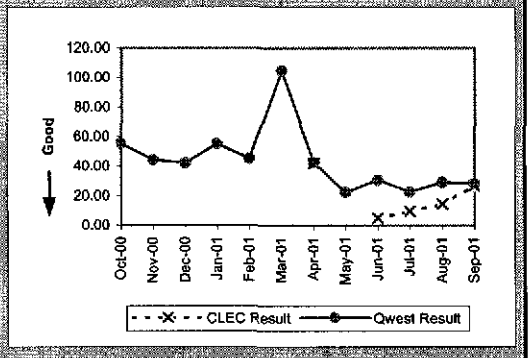
Installation Interval (Average Days) (OP-4)-- Interval Zone Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00					7560	253	29.88		
Nov-00	47	4	11.75	10.40	2260	141	16.03	-0.41	-1.25
Dec-00					4216	102	41.33		
Jan-01	5	1	5.00		9085	213	42.65	-0.9	-1.55
Feb-01	20	4	5.00	3.37	5039	129	39.06	-1.28	-1.78
Mar-01	27	2	13.50	9.19	18658	221	84.43	-1.07	-1.65
Apr-01	63	1	63.00		12552	223	56.29	2.23	0.35
May-01	27	1	27.00		4744	92	51.57	-0.42	-1.26
Jun-01	27	2	13.50	6.36	1320	68	19.41	-0.43	-1.26
Jul-01	47	2	23.50	21.92	18839	551	34.19	-0.52	-1.32
Aug-01	161	6	26.83	15.37	29807	744	40.06	-0.96	-1.58
Sep-01	79	2	39.50	3.54	11466	324	35.39	1.93	0.17



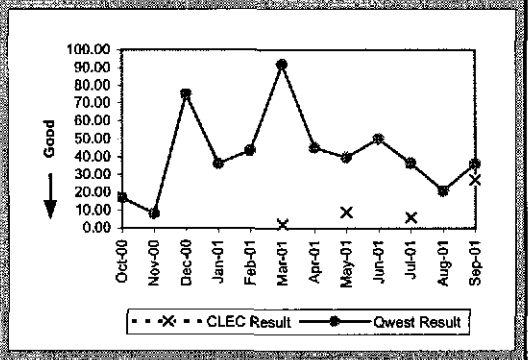
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A)-- Interval Zone Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00					3475	63	55.16		
Nov-00					795	18	44.17		
Dec-00					1645	39	42.18		
Jan-01					5674	103	55.09		
Feb-01					1756	39	45.03		
Mar-01					6799	65	104.60		
Apr-01	42	1	42.00		4311	101	42.68	-0.02	-1.01
May-01					580	26	22.31		
Jun-01	5	1	5.00		616	20	30.80	-2.01	-2.22
Jul-01	19	2	9.50	9.19	11381	501	22.72	-0.97	-1.59
Aug-01	143	10	14.30	11.55	17617	607	29.02	-1.91	-2.16
Sep-01	187	7	26.71	5.22	7212	256	28.17	-0.1	-1.06



Delayed Days for Facility Reasons (Average Days) (OP-6B)-- Interval Zone Two

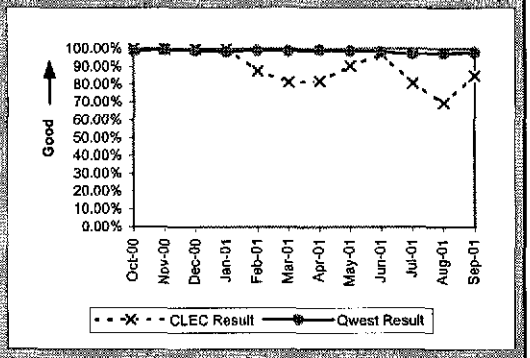
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00					253	15	16.87		
Nov-00					82	10	8.20		
Dec-00					1573	21	74.90		
Jan-01					361	10	36.10		
Feb-01					518	12	43.17		
Mar-01	2	1	2.00		2846	31	91.81	-1.73	-2.05
Apr-01					765	17	45.00		
May-01	9	1	9.00		712	18	39.56	-1.57	-1.95
Jun-01					150	3	50.00		
Jul-01	6	1	6.00		109	3	36.33	-0.62	-1.38
Aug-01					21	1	21.00		
Sep-01	27	1	27.00		144	4	36.00	-0.32	-1.2



Checklist #14 - Resale - Primary ISDN Installation

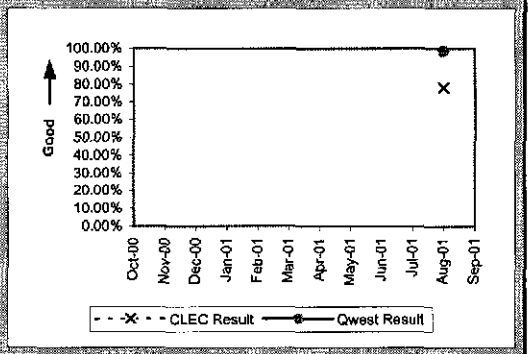
New Service Installation Quality (Percent) (OP-5)-- Interval Zone One and Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	9	9	100.00%	0.00%	2170	2200	98.64%	-0.35	-1.21
Nov-00	6	6	100.00%	0.00%	2303	2320	99.27%	-0.21	-1.13
Dec-00	7	7	100.00%	0.00%	2448	2475	98.91%	-0.28	-1.17
Jan-01	12	12	100.00%	0.00%	2678	2724	98.31%	-0.45	-1.28
Feb-01	14	16	87.50%	33.07%	2628	2655	98.98%	4.56	0.54
Mar-01	13	16	81.25%	39.03%	2717	2755	98.62%	5.94	0.96
Apr-01	9	11	81.82%	38.57%	3069	3092	99.26%	6.72	0.82
May-01	*19*	*21*	*90.48%*	*29.35%*	*2579*	*2614*	*98.66%*	*3.25*	*0.29*
Jun-01	32	33	96.97%	17.14%	2079	2116	98.25%	0.56	-0.66
Jul-01	21	26	80.77%	39.41%	1650	1701	97.00%	4.82	0.99
Aug-01	16	23	69.57%	46.01%	1394	1430	97.48%	8.48	1.93
Sep-01	17	20	85.00%	35.71%	1184	1210	97.85%	3.93	0.58



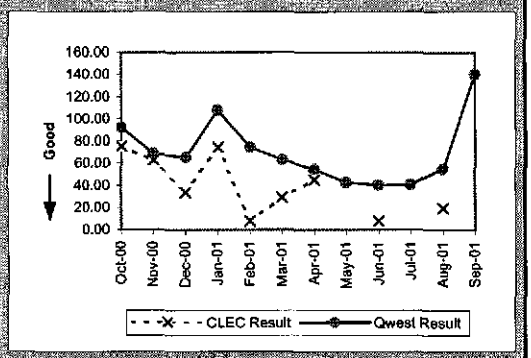
New Service Installation Quality (Percent) (OP-5*)-- Interval Zone One and Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00									
Nov-00									
Dec-00									
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	18	23	78.26%	41.25%	1413	1430	98.81%	9.02	1.69
Sep-01									



Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A)

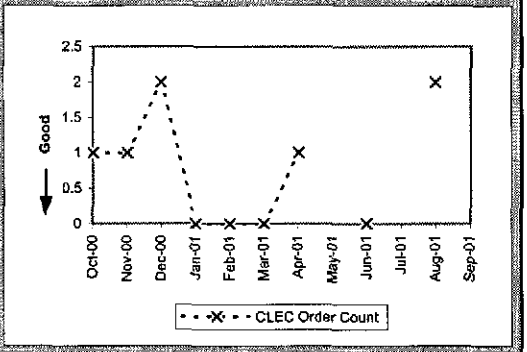
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	225	3	75.00	58.04	398616	4328	92.10	-0.49	-1.3
Nov-00	125	2	62.50	2.12	396929	5782	68.65	-0.15	-1.09
Dec-00	203	6	33.83	37.90	434802	6653	65.35	-1.2	-1.73
Jan-01	372	5	74.40	74.40	221677	2047	108.29	-1.02	-1.62
Feb-01	193	25	7.72	2.79	73439	991	74.11	-5.35	-4.25
Mar-01	757	26	29.12	4.12	81787	1294	63.20	-2.58	-2.57
Apr-01	1222	27	45.26	14.86	73880	1357	54.44	-0.68	-1.42
May-01					89209	2082	42.85		
Jun-01	16	2	8.00	9.90	81952	2043	40.11	-1.18	-1.72
Jul-01					*67776*	*1661*	*40.80*		
Aug-01	39	2	19.50	3.54	82822	1503	55.10	-1.24	-1.76
Sep-01					132726	946	140.30		



Checklist #14 - Resale - Primary ISDN Installation

Count of Pending Orders Delayed for Facilities Reasons ISDN Primary (OP-15B)

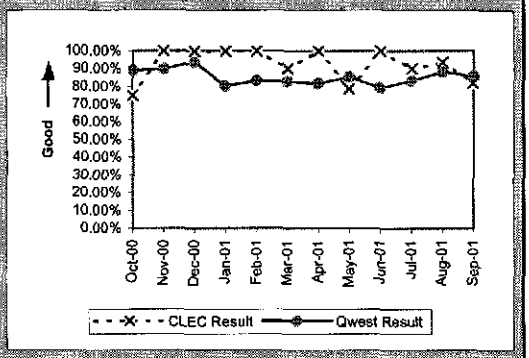
Date	CLEC Order Count
Oct-00	1
Nov-00	1
Dec-00	2
Jan-01	0
Feb-01	0
Mar-01	0
Apr-01	1
May-01	
Jun-01	0
Jul-01	
Aug-01	2
Sep-01	



Checklist #14 - Resale - Primary ISDN Repair

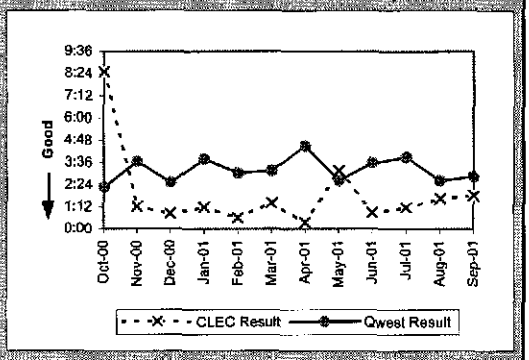
All Troubles Cleared within 4 hours (Percent) (MR-5)-- Interval Zone One

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	3	4	75.00%	43.30%	163	183	89.07%	1.42	-0.14
Nov-00	2	2	100.00%	0.00%	124	138	89.86%	-0.47	-1.29
Dec-00	7	7	100.00%	0.00%	151	161	93.79%	-0.67	-1.41
Jan-01	8	8	100.00%	0.00%	192	239	80.33%	-1.38	-1.84
Feb-01	11	11	100.00%	0.00%	150	180	83.33%	-1.44	-1.88
Mar-01	9	10	90.00%	30.00%	169	204	82.84%	-0.59	-1.36
Apr-01	6	6	100.00%	0.00%	138	169	81.66%	-1.14	-1.69
May-01	11	14	78.57%	41.03%	158	185	85.41%	0.68	-0.58
Jun-01	11	11	100.00%	0.00%	138	174	79.31%	-1.84	-2
Jul-01	9	10	90.00%	30.00%	164	197	83.25%	-0.56	-1.34
Aug-01	15	16	93.75%	24.21%	143	162	88.27%	-0.65	-1.4
Sep-01	9	11	81.82%	38.57%	162	189	85.71%	0.38	-0.77



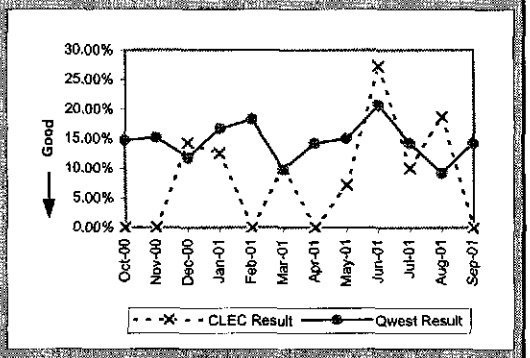
Mean Time to Restore (Hours:Minutes) (MR-6)-- Interval Zone One

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	33:57	4	8:29	15:10	416:18	183	2:16	1.18	-0.28
Nov-00	2:26	2	1:13	1:42	502:43	138	3:39	-0.19	-1.12
Dec-00	5:46	7	0:50	1:26	403:10	161	2:30	-0.42	-1.26
Jan-01	9:31	8	1:11	1:11	904:34	239	3:47	-0.69	-1.42
Feb-01	6:34	11	0:36	0:45	544:08	180	3:01	-0.96	-1.58
Mar-01	14:07	10	1:25	1:48	641:25	204	3:09	-0.88	-1.53
Apr-01	2:07	6	0:21	0:39	759:41	169	4:30	-0.93	-1.57
May-01	44:01	14	3:09	6:54	483:47	185	2:37	1.02	-0.38
Jun-01	9:44	11	0:53	0:37	620:09	174	3:34	-0.99	-1.6
Jul-01	11:45	10	1:10	2:24	763:35	197	3:53	-0.46	-1.28
Aug-01	26:18	16	1:39	1:27	422:17	162	2:36	-0.64	-1.39
Sep-01	20:15	11	1:50	2:01	535:44	189	2:50	-0.51	-1.31



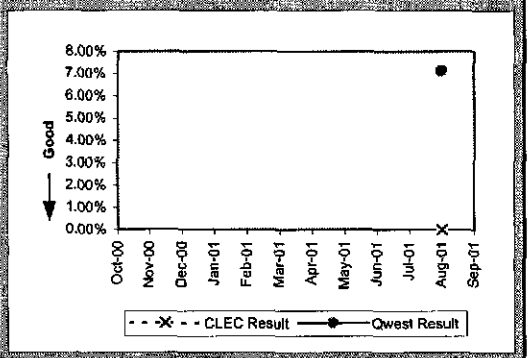
Repair Repeat Report Rate (Percent) (MR-7)-- Interval Zone One

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	0	4	0.00%	0.00%	27	183	14.75%	-0.82	-1.5
Nov-00	0	2	0.00%	0.00%	21	138	15.22%	-0.59	-1.36
Dec-00	1	7	14.29%	34.99%	19	161	11.80%	0.23	-0.86
Jan-01	1	8	12.50%	33.07%	40	239	16.74%	-0.32	-1.19
Feb-01	0	11	0.00%	0.00%	33	180	18.33%	-1.53	-1.93
Mar-01	1	10	10.00%	30.00%	20	204	9.80%	0.07	-0.96
Apr-01	0	6	0.00%	0.00%	24	169	14.20%	-0.98	-1.6
May-01	1	14	7.14%	25.75%	28	186	15.05%	-0.8	-1.49
Jun-01	3	11	27.27%	44.54%	36	174	20.69%	0.52	-0.68
Jul-01	1	10	10.00%	30.00%	28	197	14.21%	-0.37	-1.23
Aug-01	3	16	18.75%	39.03%	15	163	9.20%	1.13	-0.31
Sep-01	0	11	0.00%	0.00%	27	189	14.29%	-1.32	-1.8



Repair Repeat Report Rate (Percent) (MR-7*)-- Interval Zone One

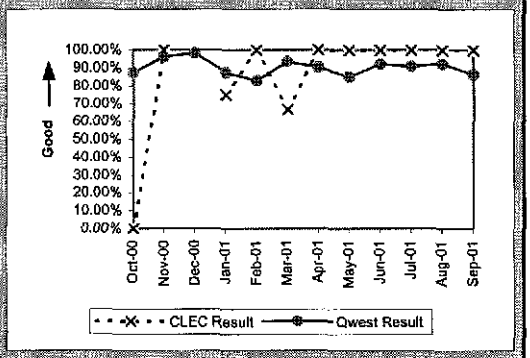
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00									
Nov-00									
Dec-00									
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	0	3	0.00%	0.00%	5	70	7.14%	-0.47	-1.29
Sep-01									



Checklist #14 - Resale - Primary ISDN Repair

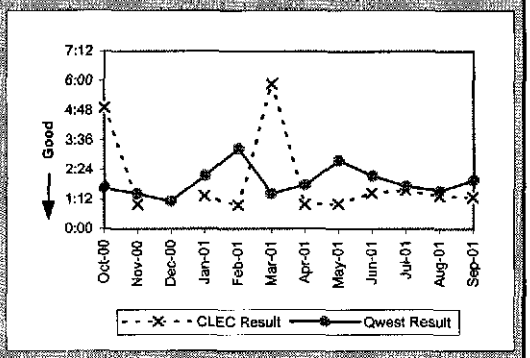
All Troubles Cleared within 4 hours (Percent) (MR-5)-- Interval Zone Two

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	0	1	0.00%	0.00%	62	71	87.32%	3.72	1.26
Nov-00	3	3	100.00%	0.00%	54	56	96.43%	-0.32	-1.2
Dec-00					58	59	98.31%		
Jan-01	3	4	75.00%	43.30%	83	95	87.37%	0.63	-0.62
Feb-01	3	3	100.00%	0.00%	63	76	82.89%	-0.77	-1.47
Mar-01	4	6	66.67%	47.14%	86	92	93.48%	1.81	0.1
Apr-01	2	2	100.00%	0.00%	84	93	90.32%	-0.46	-1.28
May-01	9	9	100.00%	0.00%	57	67	85.07%	-1.18	-1.72
Jun-01	8	8	100.00%	0.00%	82	89	92.13%	-0.79	-1.48
Jul-01	5	5	100.00%	0.00%	79	87	90.80%	-0.69	-1.42
Aug-01	5	5	100.00%	0.00%	96	104	92.31%	-0.63	-1.38
Sep-01	5	5	100.00%	0.00%	69	80	86.25%	-0.87	-1.53



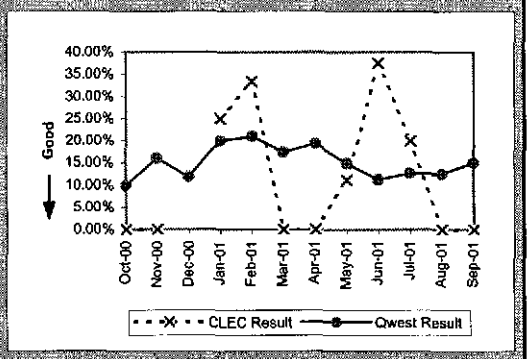
Mean Time to Restore (Hours:Minutes) (MR-6)-- Interval Zone Two

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	4:55	1	4:55		118:56	71	1:41	1.08	-0.34
Nov-00	3:01	3	1:00	0:17	80:39	56	1:26	-0.23	-1.14
Dec-00					65:36	59	1:07		
Jan-01	5:25	4	1:21	2:21	205:52	95	2:10	-0.49	-1.3
Feb-01	2:55	3	0:58	0:46	248:32	76	3:16	-0.58	-1.35
Mar-01	35:20	6	5:53	9:19	131:36	92	1:26	1.52	-0.07
Apr-01	2:00	2	1:00	1:11	166:40	93	1:48	-0.39	-1.24
May-01	9:13	9	1:01	0:54	186:37	67	2:47	-0.87	-1.53
Jun-01	11:41	8	1:28	0:53	191:09	89	2:09	-0.28	-1.17
Jul-01	7:49	5	1:34	1:05	150:40	87	1:44	-0.12	-1.07
Aug-01	6:42	5	1:20	0:51	161:06	104	1:33	-0.2	-1.12
Sep-01	6:32	5	1:18	0:35	159:06	80	1:59	-0.42	-1.26



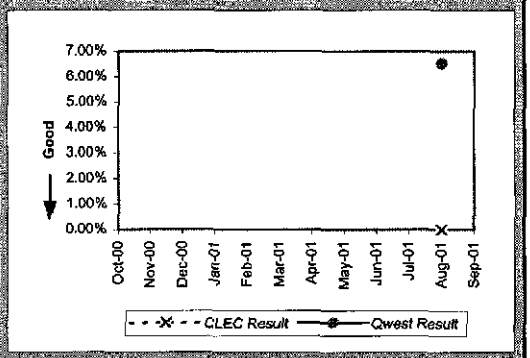
Repair Repeat Report Rate (Percent) (MR-7)-- Interval Zone Two

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	0	1	0.00%	0.00%	7	71	9.86%	-0.33	-1.2
Nov-00	0	3	0.00%	0.00%	9	56	16.07%	-0.74	-1.45
Dec-00					7	59	11.86%		
Jan-01	1	4	25.00%	43.30%	19	95	20.00%	0.24	-0.86
Feb-01	1	3	33.33%	47.14%	16	76	21.05%	0.44	-0.73
Mar-01	0	6	0.00%	0.00%	16	92	17.39%	-1.09	-1.66
Apr-01	0	2	0.00%	0.00%	18	93	19.35%	-0.69	-1.42
May-01	1	9	11.11%	31.43%	10	67	14.93%	-0.3	-1.18
Jun-01	3	8	37.50%	48.41%	10	89	11.24%	1.79	0.09
Jul-01	1	5	20.00%	40.00%	11	87	12.64%	0.44	-0.73
Aug-01	0	5	0.00%	0.00%	13	104	12.50%	-0.83	-1.5
Sep-01	0	5	0.00%	0.00%	12	80	15.00%	-0.91	-1.55



Repair Repeat Report Rate (Percent) (MR-7*)-- Interval Zone Two

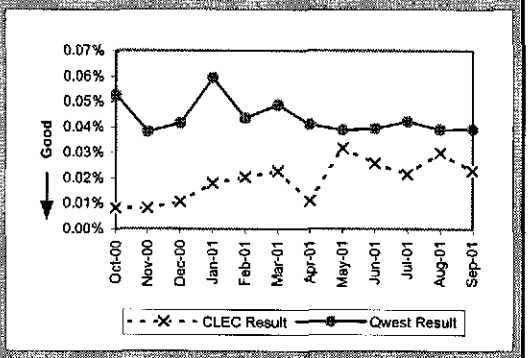
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00									
Nov-00									
Dec-00									
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	0	3	0.00%	0.00%	3	46	6.52%	-0.44	-1.27
Sep-01									



Checklist #14 - Resale - Primary ISDN Repair

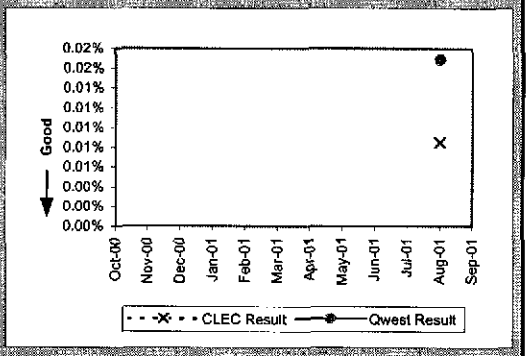
Trouble Rate (Percent) (MR-8)-- Interval Zone One and Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	5	60201	0.01%	0.91%	254	482618	0.05%	-4.47	-3.72
Nov-00	5	61725	0.01%	0.90%	194	507784	0.04%	-3.61	-3.2
Dec-00	7	65246	0.01%	1.04%	220	529335	0.04%	-3.65	-3.22
Jan-01	12	66957	0.02%	1.34%	334	562682	0.06%	-4.16	-3.53
Feb-01	14	68837	0.02%	1.43%	256	588047	0.04%	-2.76	-2.68
Mar-01	16	70812	0.02%	1.50%	296	606054	0.05%	-2.99	-2.82
Apr-01	8	71761	0.01%	1.06%	262	640057	0.04%	-3.74	-3.27
May-01	23	72540	0.03%	1.78%	253	654144	0.04%	-0.91	-1.55
Jun-01	19	73723	0.03%	1.61%	263	667442	0.04%	-1.77	-2.08
Jul-01	15	70115	0.02%	1.46%	284	674336	0.04%	-2.55	-2.55
Aug-01	21	70273	0.03%	1.73%	267	685034	0.04%	-1.16	-1.71
Sep-01	16	70201	0.02%	1.51%	269	688201	0.04%	-2.08	-2.27



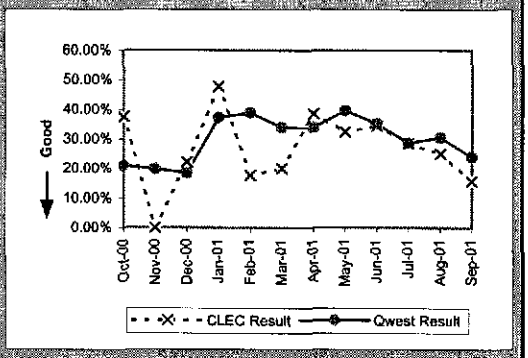
Trouble Rate (Percent) (MR-8*)-- Interval Zone One and Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00									
Nov-00									
Dec-00									
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	6	70273	0.01%	0.92%	116	685034	0.02%	-1.63	-1.99
Sep-01									



Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10)-- Interval Zone One and Two

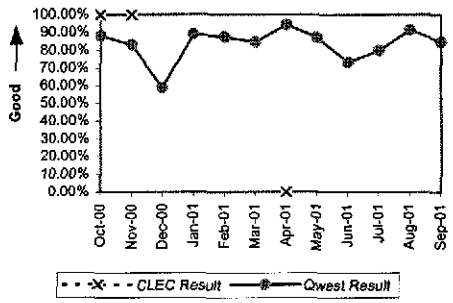
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	3	8	37.50%	48.41%	67	321	20.87%	1.1	-0.33
Nov-00	0	5	0.00%	0.00%	48	242	19.83%	-1.1	-1.67
Dec-00	2	9	22.22%	41.57%	50	270	18.52%	0.36	-0.78
Jan-01	11	23	47.83%	49.95%	198	532	37.22%	1.01	-0.38
Feb-01	3	17	17.65%	38.12%	163	419	38.90%	-1.76	-2.07
Mar-01	4	20	20.00%	40.00%	152	448	33.93%	-1.29	-1.78
Apr-01	5	13	38.46%	48.65%	134	396	33.84%	0.35	-0.79
May-01	11	34	32.35%	46.78%	166	419	39.62%	-0.83	-1.51
Jun-01	10	29	34.48%	47.53%	143	406	35.22%	-0.08	-1.05
Jul-01	6	21	28.57%	45.18%	114	398	28.64%	-0.01	-1
Aug-01	7	28	25.00%	43.30%	117	384	30.47%	-0.61	-1.37
Sep-01	3	19	15.79%	36.46%	85	354	24.01%	-0.82	-1.5



Checklist #14 - Resale - DS0 Installation

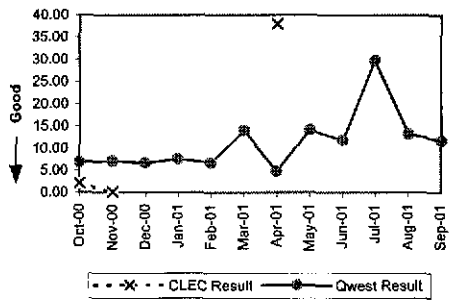
Installation Commitments Met (Percent) (OP-3)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	7	7	100.00%	0.00%	127	144	88.19%	-0.95	-1.57
Nov-00	19	19	100.00%	0.00%	63	76	82.89%	-1.77	-2.08
Dec-00					71	121	58.68%		
Jan-01					25	28	89.29%		
Feb-01					42	48	87.50%		
Mar-01					33	39	84.62%		
Apr-01	0	1	0.00%	0.00%	51	54	94.44%	1.85	0.13
May-01					34	39	87.18%		
Jun-01					30	41	73.17%		
Jul-01					20	25	80.00%		
Aug-01					32	35	91.43%		
Sep-01					11	13	84.62%		



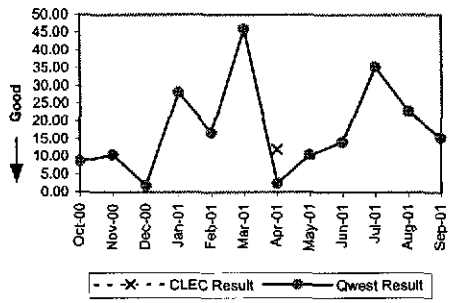
Installation Interval (Average Days) (OP-4)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	15	7	2.14	5.67	991	144	6.88	-1.16	-1.7
Nov-00	3	19	0.16	0.69	544	76	7.16	-3.72	-3.26
Dec-00					806	121	6.66		
Jan-01					212	28	7.57		
Feb-01					323	48	6.73		
Mar-01					549	39	14.08		
Apr-01	38	1	38.00		258	54	4.78	2.05	0.25
May-01					554	39	14.21		
Jun-01					486	41	11.85		
Jul-01					1161	39	29.77		
Aug-01					622	47	13.23		
Sep-01					234	20	11.70		



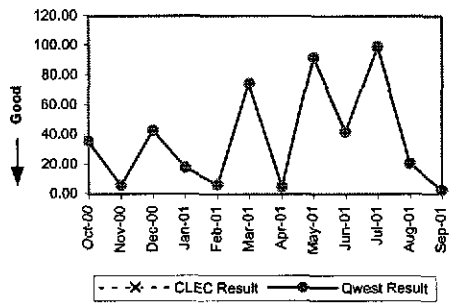
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00					113	13	8.69		
Nov-00					84	8	10.50		
Dec-00					88	46	1.91		
Jan-01					56	2	28.00		
Feb-01					67	4	16.75		
Mar-01					184	4	46.00		
Apr-01	12	1	12.00		5	2	2.50	3.72	1.26
May-01					21	2	10.50		
Jun-01					141	10	14.10		
Jul-01					565	16	35.31		
Aug-01					319	14	22.79		
Sep-01					123	8	15.38		



Delayed Days for Facility Reasons (Average Days) (OP-6B)-- Dispatches Within MSAs

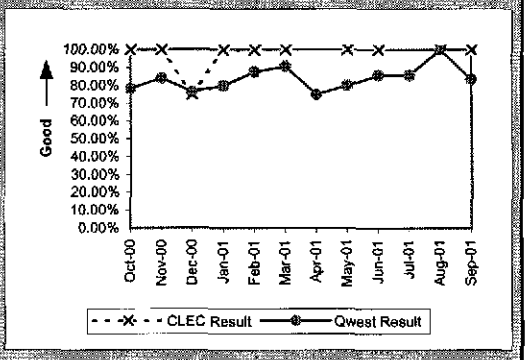
Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00					142	4	35.50		
Nov-00					29	5	5.80		
Dec-00					172	4	43.00		
Jan-01					18	1	18.00		
Feb-01					13	2	6.50		
Mar-01					149	2	74.50		
Apr-01					5	1	5.00		
May-01					276	3	92.00		
Jun-01					42	1	42.00		
Jul-01					298	3	99.33		
Aug-01					21	1	21.00		
Sep-01					3	1	3.00		



Checklist #14 - Resale - DS0 Installation

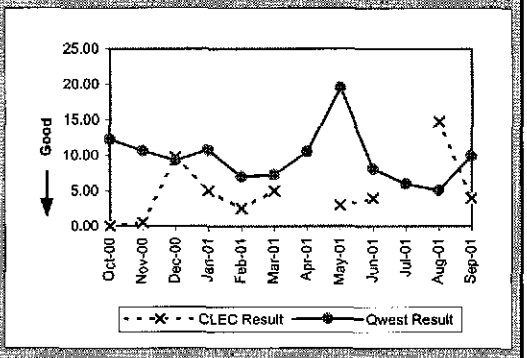
Installation Commitments Met (Percent) (OP-3)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	12	12	100.00%	0.00%	18	23	78.26%	-1.48	-1.9
Nov-00	20	20	100.00%	0.00%	21	25	84.00%	-1.45	-1.88
Dec-00	3	4	75.00%	43.30%	26	34	76.47%	-0.04	-1.02
Jan-01	1	1	100.00%	0.00%	16	20	80.00%	-0.49	-1.3
Feb-01	2	2	100.00%	0.00%	14	16	87.50%	-0.5	-1.31
Mar-01	1	1	100.00%	0.00%	29	32	90.63%	-0.32	-1.19
Apr-01					9	12	75.00%		
May-01	1	1	100.00%	0.00%	8	10	80.00%	-0.48	-1.29
Jun-01	2	2	100.00%	0.00%	6	7	85.71%	-0.51	-1.31
Jul-01					6	7	85.71%		
Aug-01	3	3	100.00%	0.00%	8	8	100.00%	N/A	N/A
Sep-01	1	1	100.00%	0.00%	20	24	83.33%	-0.44	-1.27



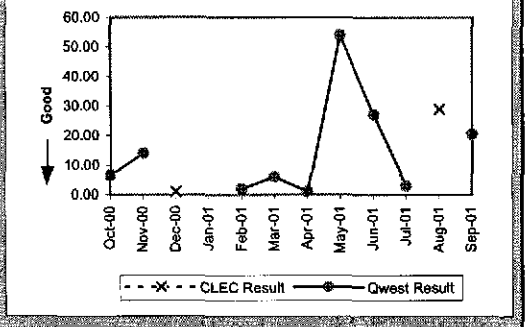
Installation Interval (Average Days) (OP-4)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	0	12	0.00	0.00	282	23	12.26	-2.28	-2.39
Nov-00	10	20	0.50	1.82	266	25	10.64	-2.99	-2.82
Dec-00	39	4	9.75	3.20	314	34	9.24	0.06	-0.96
Jan-01	5	1	5.00		215	20	10.75	-0.69	-1.42
Feb-01	5	2	2.50	0.71	112	16	7.00	-1.55	-1.94
Mar-01	5	1	5.00		233	32	7.28	-0.38	-1.23
Apr-01					126	12	10.50		
May-01	3	1	3.00		196	10	19.60	-0.43	-1.26
Jun-01	8	2	4.00	1.41	57	7	8.14	-0.49	-1.29
Jul-01					48	8	6.00		
Aug-01	59	4	14.75	16.74	41	8	5.12	3.72	1.26
Sep-01	4	1	4.00		279	28	9.96	-0.48	-1.29



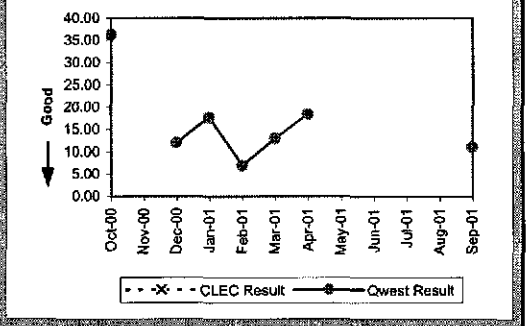
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00					13	2	6.50		
Nov-00					56	4	14.00		
Dec-00	1	1	1.00						
Jan-01									
Feb-01					2	1	2.00		
Mar-01					12	2	6.00		
Apr-01					1	1	1.00		
May-01					108	2	54.00		
Jun-01					27	1	27.00		
Jul-01					6	2	3.00		
Aug-01	29	1	29.00						
Sep-01					123	6	20.50		



Delayed Days for Facility Reasons (Average Days) (OP-6B)-- Dispatches Outside MSAs

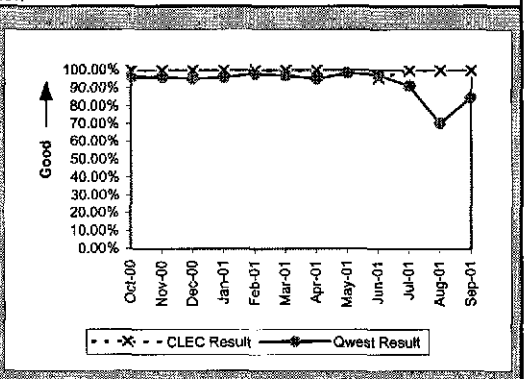
Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00					109	3	36.33		
Nov-00									
Dec-00					96	8	12.00		
Jan-01					71	4	17.75		
Feb-01					7	1	7.00		
Mar-01					13	1	13.00		
Apr-01					37	2	18.50		
May-01									
Jun-01									
Jul-01									
Aug-01									
Sep-01					22	2	11.00		



Checklist #14 - Resale - DS0 Installation

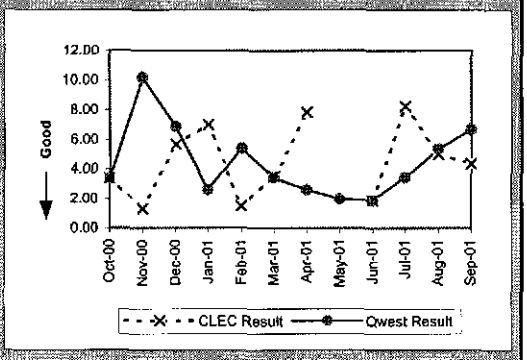
Installation Commitments Met (Percent) (OP-3)-- No Dispatches

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	8	8	100.00%	0.00%	338	351	96.30%	-0.55	-1.33
Nov-00	6	6	100.00%	0.00%	334	348	95.98%	-0.5	-1.3
Dec-00	3	3	100.00%	0.00%	353	370	95.41%	-0.38	-1.23
Jan-01	1	1	100.00%	0.00%	118	123	95.94%	-0.21	-1.12
Feb-01	4	4	100.00%	0.00%	95	97	97.94%	-0.28	-1.17
Mar-01	2	2	100.00%	0.00%	103	106	97.17%	-0.24	-1.15
Apr-01	6	6	100.00%	0.00%	99	104	95.19%	-0.54	-1.33
May-01					187	190	98.42%		
Jun-01	23	24	95.83%	19.98%	70	72	97.22%	0.28	-0.83
Jul-01	4	4	100.00%	0.00%	32	35	91.43%	-0.58	-1.35
Aug-01	2	2	100.00%	0.00%	38	54	70.37%	-0.9	-1.55
Sep-01	10	10	100.00%	0.00%	11	13	84.62%	-1.01	-1.62



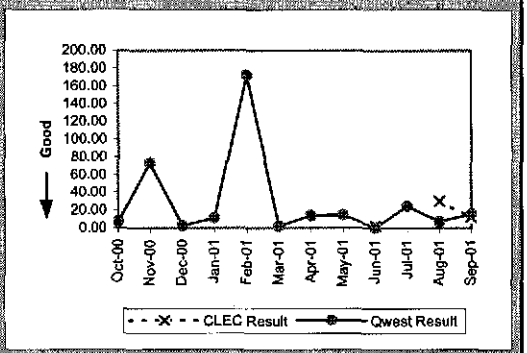
Installation Interval (Average Days) (OP-4)-- No Dispatches

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	27	8	3.38	3.16	1193	351	3.40	-0.01	-1.01
Nov-00	8	6	1.33	0.52	3549	348	10.20	-1	-1.61
Dec-00	17	3	5.67	7.23	2539	370	6.86	-0.28	-1.17
Jan-01	7	1	7.00		319	123	2.59	1.43	-0.13
Feb-01	6	4	1.50	0.58	521	97	5.37	-0.23	-1.14
Mar-01	7	2	3.50	0.71	360	106	3.40	0.77	-0.53
Apr-01	47	6	7.83	16.77	269	104	2.59	1.56	-0.05
May-01					237	120	1.98		
Jun-01	45	24	1.88	2.47	134	71	1.89	-0.03	-1.02
Jul-01	33	4	8.25	3.20	114	33	3.45	1.63	-0.01
Aug-01	5	1	5.00		236	44	5.36	-0.06	-1.04
Sep-01	48	11	4.36	6.12	87	13	6.69	-0.68	-1.42



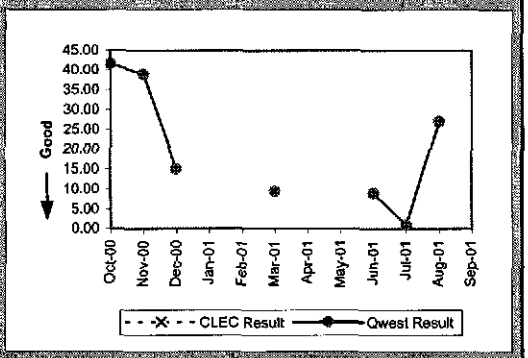
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A)-- No Dispatches

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00					49	7	7.00		
Nov-00					876	12	73.00		
Dec-00					34	15	2.27		
Jan-01					56	5	11.20		
Feb-01					344	2	172.00		
Mar-01					2	1	2.00		
Apr-01					70	5	14.00		
May-01					44	3	14.67		
Jun-01	2	1	2.00		0	1	0.00		
Jul-01					122	5	24.40		
Aug-01	30	1	30.00		145	20	7.25	3.72	1.26
Sep-01	12	1	12.00		47	3	15.67	-0.22	-1.14



Delayed Days for Facility Reasons (Average Days) (OP-6B)-- No Dispatches

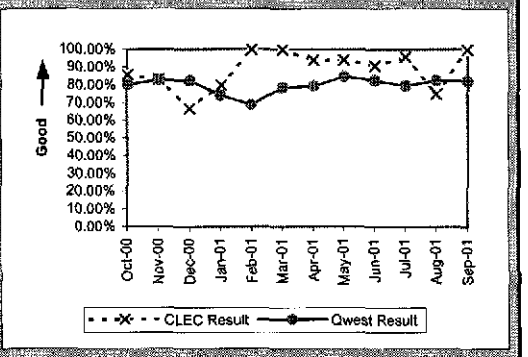
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00					250	6	41.67		
Nov-00					78	2	39.00		
Dec-00					30	2	15.00		
Jan-01									
Feb-01									
Mar-01					19	2	9.50		
Apr-01									
May-01									
Jun-01					9	1	9.00		
Jul-01					2	2	1.00		
Aug-01					27	1	27.00		
Sep-01									



Checklist #14 - Resale - DS0 Installation

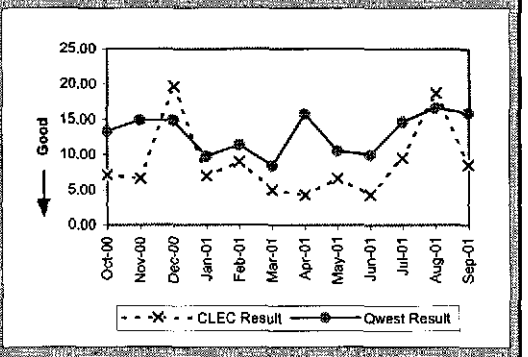
Installation Commitments Met (Percent) (OP-3)-- Interval Zone One

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	6	7	85.71%	34.99%	874	1091	80.11%	-0.37	-1.23
Nov-00	5	6	83.33%	37.27%	1019	1230	82.85%	-0.03	-1.02
Dec-00	4	6	66.67%	47.14%	785	952	82.46%	0.54	-0.67
Jan-01	8	10	80.00%	40.00%	98	132	74.24%	-0.4	-1.24
Feb-01	1	1	100.00%	0.00%	86	125	68.80%	-0.67	-1.41
Mar-01	9	9	100.00%	0.00%	117	149	78.52%	-1.52	-1.93
Apr-01	46	49	93.88%	23.97%	108	136	79.41%	-2.15	-2.31
May-01	16	17	94.12%	23.53%	133	157	84.71%	-1.02	-1.62
Jun-01	20	22	90.91%	28.75%	90	109	82.57%	-0.94	-1.57
Jul-01	23	24	95.83%	19.98%	70	88	79.55%	-1.75	-2.07
Aug-01	6	8	75.00%	43.30%	143	173	82.66%	0.55	-0.67
Sep-01	4	4	100.00%	0.00%	75	91	82.42%	-0.9	-1.55



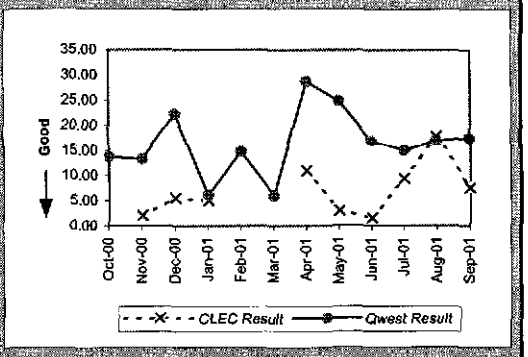
Installation Interval (Average Days) (OP-4)-- Interval Zone One

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	50	7	7.14	4.63	14181	1059	13.39	-0.89	-1.54
Nov-00	40	6	6.67	5.39	17875	1199	14.91	-1.45	-1.88
Dec-00	118	6	19.67	11.93	13738	924	14.87	0.65	-0.6
Jan-01	70	10	7.00	4.99	1237	126	9.82	-0.67	-1.4
Feb-01	9	1	9.00		1381	121	11.41	-0.18	-1.11
Mar-01	45	9	5.00	0.00	1160	138	8.41	-0.87	-1.53
Apr-01	211	49	4.31	4.04	2033	129	15.76	-1.84	-2.12
May-01	106	16	6.62	2.96	1605	152	10.56	-1.02	-1.62
Jun-01	86	20	4.30	1.78	1068	107	9.98	-2.39	-2.45
Jul-01	210	22	9.55	4.80	1900	130	14.62	-1.11	-1.67
Aug-01	262	14	18.71	14.71	4075	245	16.63	1.2	-0.27
Sep-01	43	5	8.60	4.88	2021	127	15.91	-0.72	-1.44



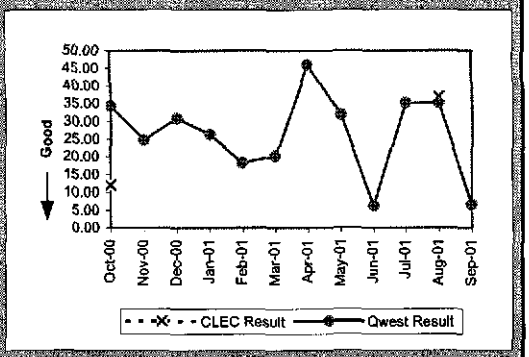
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A)-- Interval Zone One

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00					1769	129	13.71		
Nov-00	2	1	2.00		1781	134	13.29	-0.83	-1.5
Dec-00	11	2	5.50	2.12	2594	117	22.17	-0.92	-1.56
Jan-01	10	2	5.00	0.00	145	24	6.04	-0.2	-1.12
Feb-01					340	23	14.78		
Mar-01					108	18	6.00		
Apr-01	33	3	11.00	0.00	517	18	28.72	-0.43	-1.26
May-01	3	1	3.00		348	14	24.86	-0.89	-1.54
Jun-01	3	2	1.50	0.71	220	13	16.92	-1.35	-1.82
Jul-01	28	3	9.33	10.41	853	57	14.96	-0.46	-1.28
Aug-01	143	8	17.88	14.41	1617	95	17.02	1.14	-0.31
Sep-01	15	2	7.50	2.12	1099	63	17.44	-0.52	-1.31



Delayed Days for Facility Reasons (Average Days) (OP-6B)-- Interval Zone One

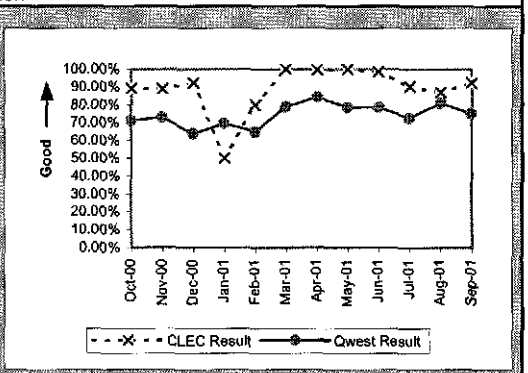
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	12	1	12.00		3013	88	34.24	-0.51	-1.31
Nov-00					1903	77	24.71		
Dec-00					1543	50	30.86		
Jan-01					263	10	26.30		
Feb-01					292	16	18.25		
Mar-01					283	14	20.21		
Apr-01					460	10	46.00		
May-01					318	10	31.80		
Jun-01					37	6	6.17		
Jul-01					317	9	35.22		
Aug-01	37	1	37.00		492	14	35.14	0.21	-0.87
Sep-01					39	6	6.50		



Checklist #14 - Resale - DS0 Installation

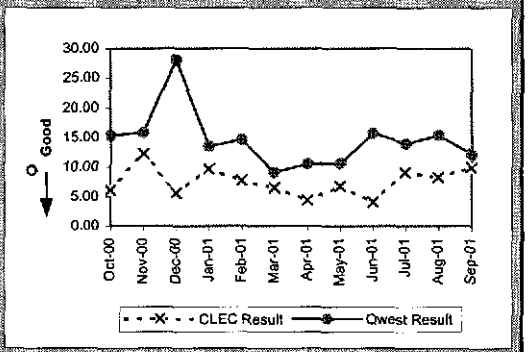
Installation Commitments Met (Percent) (OP-3)-- Interval Zone Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	25	28	89.29%	30.93%	609	854	71.31%	-2.07	-2.26
Nov-00	16	18	88.89%	31.43%	704	965	72.95%	-1.51	-1.92
Dec-00	24	26	92.31%	26.65%	558	874	63.84%	-2.98	-2.81
Jan-01	10	20	50.00%	50.00%	107	154	69.48%	1.69	0.03
Feb-01	20	25	80.00%	40.00%	74	114	64.91%	-1.43	-1.87
Mar-01	22	22	100.00%	0.00%	149	189	78.84%	-2.3	-2.4
Apr-01	223	224	99.55%	6.67%	174	206	84.47%	-4.31	-3.62
May-01	37	37	100.00%	0.00%	122	155	78.71%	-2.84	-2.73
Jun-01	61	62	98.39%	12.60%	89	113	78.76%	-3.04	-2.85
Jul-01	28	31	90.32%	29.57%	85	117	72.65%	-1.96	-2.19
Aug-01	27	31	87.10%	33.52%	162	200	81.00%	-0.81	-1.49
Sep-01	12	13	92.31%	26.65%	94	125	75.20%	-1.36	-1.83



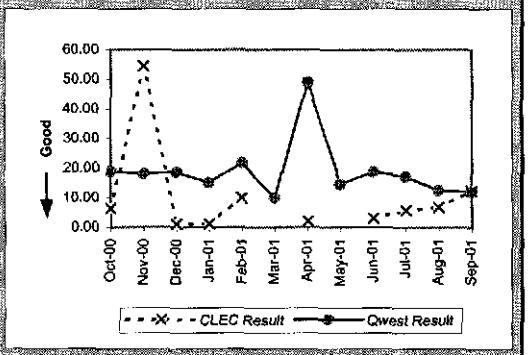
Installation Interval (Average Days) (OP-4)-- Interval Zone Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	172	28	6.14	3.34	12720	832	15.29	-2.75	-2.67
Nov-00	221	18	12.28	26.87	15127	956	15.82	-0.79	-1.48
Dec-00	145	26	5.58	2.90	23843	849	28.08	-2.98	-2.81
Jan-01	194	20	9.70	11.26	1968	146	13.48	-1.02	-1.62
Feb-01	193	25	7.72	6.82	1596	109	14.64	-1.59	-1.96
Mar-01	144	22	6.55	7.68	1655	182	9.09	-1.68	-2.02
Apr-01	986	224	4.40	1.58	2086	198	10.54	-3.67	-3.23
May-01	238	35	6.80	6.23	1619	152	10.65	-1.5	-1.91
Jun-01	234	57	4.11	1.41	1745	111	15.72	-1.33	-1.81
Jul-01	575	63	9.13	10.09	2051	147	13.95	-1.86	-2.13
Aug-01	265	32	8.28	5.39	3697	241	15.34	-1.24	-1.76
Sep-01	188	19	9.89	16.20	2034	167	12.18	-0.69	-1.42



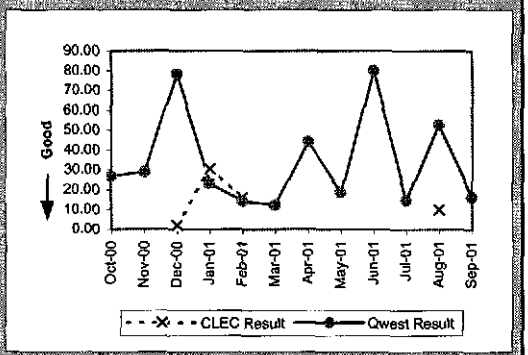
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A)-- Interval Zone Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	19	3	6.33	5.51	3276	174	18.83	-0.88	-1.53
Nov-00	109	2	54.50	75.66	3507	194	18.08	1.89	0.15
Dec-00	1	1	1.00		3181	171	18.60	-0.68	-1.41
Jan-01	8	7	1.14	0.90	391	26	15.04	-1.84	-2
Feb-01	40	4	10.00	13.04	499	23	21.70	-0.93	-1.57
Mar-01					336	34	9.88		
Apr-01	2	1	2.00		980	20	49.00	-0.42	-1.25
May-01					319	22	14.50		
Jun-01	3	1	3.00		260	15	18.67	-0.84	-1.51
Jul-01	224	39	5.74	10.36	1025	60	17.08	-2.57	-2.56
Aug-01	54	8	6.75	7.96	1006	81	12.42	-0.73	-1.44
Sep-01	85	7	12.14	25.54	764	64	11.94	0.86	-0.48



Delayed Days for Facility Reasons (Average Days) (OP-6B)-- Interval Zone Two

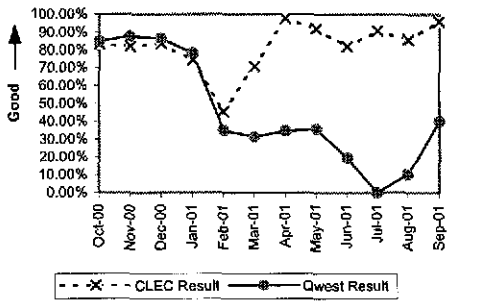
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00					1899	71	26.75		
Nov-00					1939	67	28.94		
Dec-00	2	1	2.00		11388	145	78.54	-1.64	-2
Jan-01	91	3	30.33	5.69	485	21	23.10	1	-0.39
Feb-01	16	1	18.00		242	17	14.24	1.12	-0.32
Mar-01					74	6	12.33		
Apr-01					528	12	44.00		
May-01					204	11	18.55		
Jun-01					720	9	80.00		
Jul-01					130	9	14.44		
Aug-01	20	2	10.00	7.07	474	9	52.67	-0.58	-1.35
Sep-01					227	14	16.21		



Checklist #14 - Resale - DS0 Installation

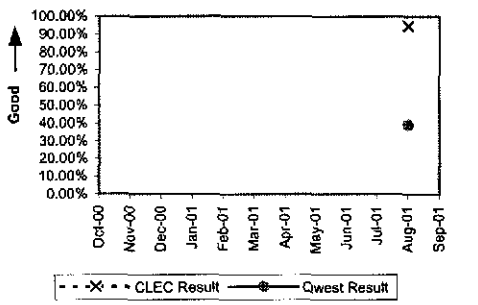
New Service Installation Quality (Percent) (OP-5)– Interval Zone One and Two

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Dene	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	60	72	83.33%	37.27%	2685	3161	84.94%	0.38	-0.78
Nov-00	59	72	81.94%	38.47%	2907	3311	87.80%	1.5	-0.05
Dec-00	51	61	83.61%	37.02%	2737	3161	86.59%	0.68	-0.61
Jan-01	29	39	74.36%	43.67%	1398	1789	78.14%	0.57	-0.65
Feb-01	15	33	45.45%	49.79%	207	592	34.97%	-1.23	-1.75
Mar-01	29	41	70.73%	45.50%	207	660	31.36%	-5.27	-4.21
Apr-01	164	168	97.62%	15.25%	250	722	34.63%	-15.46	-10.4
May-01	159	173	91.91%	27.27%	244	688	35.47%	-13.87	-9.43
Jun-01	73	89	82.02%	38.40%	113	579	19.52%	-13.85	-9.42
Jul-01	98	108	90.74%	28.99%	0	422	0.00%	N/A	
Aug-01	67	78	85.90%	34.80%	51	497	10.26%	-20.47	-13.44
Sep-01	46	48	95.83%	19.98%	199	498	39.96%	-7.55	-5.59



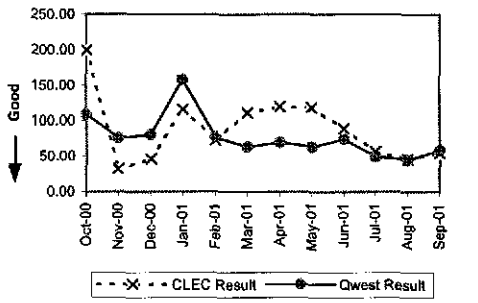
New Service Installation Quality (Percent) (OP-5*)– Interval Zone One and Two

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Dene	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00									
Nov-00									
Dec-00									
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	74	78	94.87%	22.06%	194	497	39.03%	-9.4	-6.71
Sep-01									



Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A)

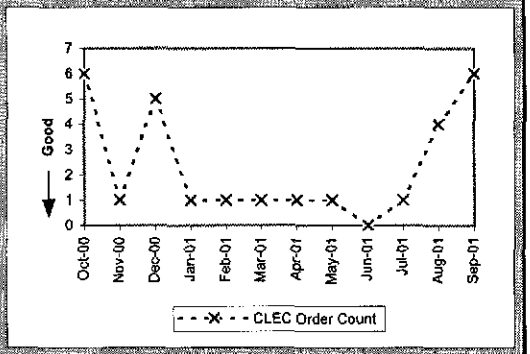
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Dene	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	3200	16	200.00	86.44	139936	1283	109.07	2.26	0.37
Nov-00	128	4	32.00	36.08	101401	1336	75.90	-1.23	-1.75
Dec-00	419	9	46.56	73.66	112476	1387	81.09	-1.32	-1.8
Jan-01	233	2	116.50	130.81	23889	151	158.21	-0.43	-1.26
Feb-01	292	4	73.00	130.03	9185	119	77.18	-0.09	-1.06
Mar-01	334	3	111.33	155.19	9787	155	63.14	2.17	0.32
Apr-01	599	5	119.80	157.37	12194	175	69.68	1.81	0.1
May-01	356	3	118.67	185.73	11658	184	63.36	2.17	0.32
Jun-01	445	5	89.00	148.51	11520	156	73.85	1.93	0.17
Jul-01	511	9	56.76	120.09	6848	136	49.62	1.56	-0.05
Aug-01	695	15	46.33	99.48	8889	197	45.12	1.39	-0.16
Sep-01	760	14	54.29	106.71	9652	165	58.50	-0.22	-1.14



Checklist #14 - Resale - DS0 Installation

Count of Pending Orders Delayed for Facilities Reasons DS0 (OP-15B)

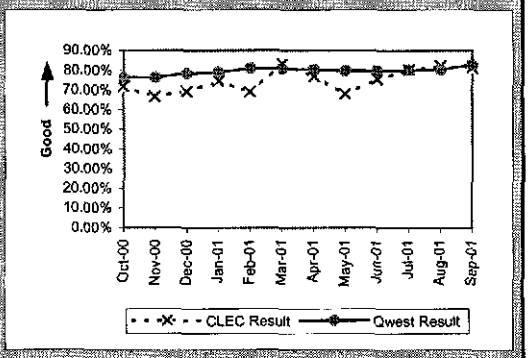
Date	CLEC Order Count
Oct-00	6
Nov-00	1
Dec-00	5
Jan-01	1
Feb-01	1
Mar-01	1
Apr-01	1
May-01	1
Jun-01	0
Jul-01	1
Aug-01	4
Sep-01	6



Checklist #14 - Resale - DS0 Repair

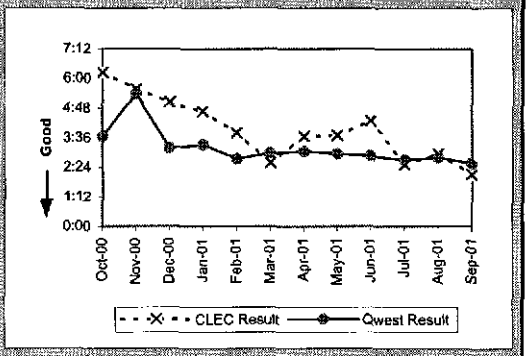
All Troubles Cleared within 4 hours (Percent) (MR-5)-- Interval Zone One

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	56	78	71.79%	45.00%	3737	4882	76.55%	0.97	-0.41
Nov-00	34	51	66.67%	47.14%	3269	4283	76.33%	1.65	0
Dec-00	43	62	69.35%	46.10%	2930	3737	78.41%	1.77	0.08
Jan-01	47	63	74.60%	43.53%	3232	4093	78.96%	0.84	-0.49
Feb-01	38	55	69.09%	46.21%	2946	3631	81.13%	2.14	0.3
Mar-01	45	54	83.33%	37.27%	3365	4160	80.89%	-0.45	-1.28
Apr-01	30	39	76.92%	42.13%	3146	3912	80.42%	0.57	-0.66
May-01	34	50	68.00%	46.65%	3319	4157	79.84%	1.97	0.2
Jun-01	43	57	75.44%	43.05%	3436	4312	79.68%	0.8	-0.52
Jul-01	49	61	80.33%	39.75%	3182	3969	80.17%	-0.03	-1.02
Aug-01	42	51	82.35%	38.12%	3448	4287	80.43%	-0.34	-1.21
Sep-01	22	27	81.48%	38.84%	2606	3140	82.99%	0.25	-0.85



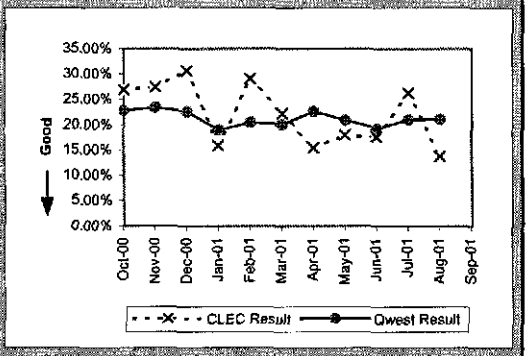
Mean Time to Restore (Hours:Minutes) (MR-6)-- Interval Zone One

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	487:48	78	6:15	13:42	17836:07	4882	3:39	1.94	0.16
Nov-00	284:48	51	5:35	13:32	23041:51	4283	5:23	0.09	-0.94
Dec-00	313:32	62	5:03	12:39	11911:29	3737	3:11	2.05	0.25
Jan-01	293:56	63	4:40	12:31	13585:25	4093	3:19	1.93	0.17
Feb-01	208:35	55	3:48	5:13	9974:44	3631	2:45	1.88	0.14
Mar-01	139:20	54	2:35	4:38	12426:13	4160	2:59	-0.38	-1.23
Apr-01	143:07	39	3:40	6:15	11903:47	3912	3:03	2.2	0.34
May-01	184:53	50	3:42	4:10	12260:59	4157	2:57	1.91	0.16
Jun-01	244:42	57	4:18	8:36	12325:43	4312	2:52	2.1	0.27
Jul-01	153:58	61	2:31	2:54	10708:42	3969	2:42	-0.27	-1.16
Aug-01	150:58	51	2:58	4:16	11970:29	4287	2:48	1.91	0.16
Sep-01	56:58	27	2:07	2:10	8000:26	3140	2:33	-0.51	-1.31



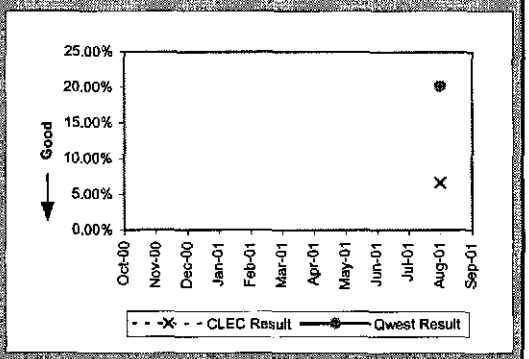
Repair Repeat Report Rate (Percent) (MR-7)-- Interval Zone One

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	21	78	26.92%	44.36%	1114	4882	22.82%	0.86	-0.47
Nov-00	14	51	27.45%	44.63%	1001	4283	23.37%	0.69	-0.58
Dec-00	19	62	30.65%	46.10%	843	3737	22.56%	1.47	-0.11
Jan-01	10	63	15.87%	36.54%	776	4093	18.96%	-0.62	-1.38
Feb-01	16	55	29.09%	45.42%	742	3631	20.44%	1.53	-0.07
Mar-01	12	54	22.22%	41.57%	834	4160	20.05%	0.42	-0.75
Apr-01	6	39	15.38%	36.08%	885	3912	22.62%	-1.08	-1.65
May-01	9	50	18.00%	38.42%	869	4157	20.90%	-0.5	-1.31
Jun-01	10	57	17.54%	38.03%	831	4312	19.27%	-0.33	-1.2
Jul-01	16	61	26.23%	43.99%	833	3969	20.99%	0.99	-0.4
Aug-01	7	51	13.73%	34.41%	907	4287	21.16%	-1.29	-1.79
Sep-01									



Repair Repeat Report Rate (Percent) (MR-7*)-- Interval Zone One

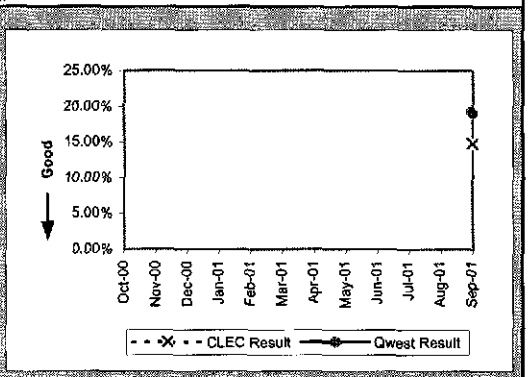
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00									
Nov-00									
Dec-00									
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	2	30	6.67%	24.94%	605	2997	20.19%	-1.84	-2.12
Sep-01									



Checklist #14 - Resale - DS0 Repair

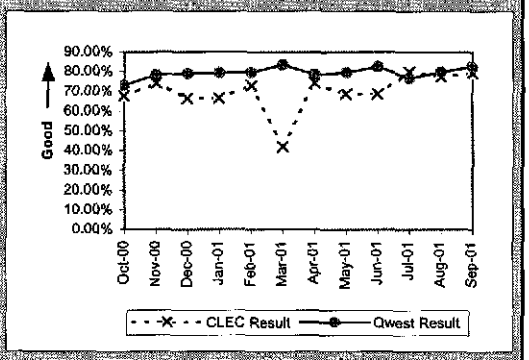
Repair Repeat Report Rate (Percent) (MR-7)-- Interval Zone One

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00									
Nov-00									
Dec-00									
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01									
Sep-01	4	27	14.81%	35.52%	601	3140	19.14%	-0.57	-1.35



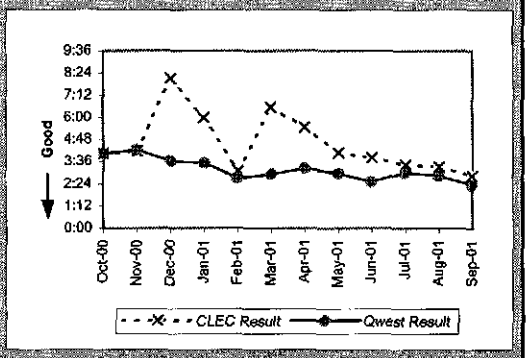
All Troubles Cleared within 4 hours (Percent) (MR-5)-- Interval Zone Two

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	21	31	67.74%	46.75%	2506	3423	73.21%	0.69	-0.58
Nov-00	20	27	74.07%	43.82%	2288	2923	78.28%	0.56	-0.66
Dec-00	16	24	66.67%	47.14%	1981	2502	79.18%	1.53	-0.07
Jan-01	22	33	66.67%	47.14%	2291	2886	79.38%	1.71	0.04
Feb-01	27	37	72.97%	44.41%	2086	2618	79.68%	1	-0.4
Mar-01	8	19	42.11%	49.37%	2396	2869	83.51%	4.05	1.46
Apr-01	20	27	74.07%	43.82%	2469	3145	78.51%	0.57	-0.65
May-01	22	32	68.75%	46.35%	2436	3064	79.50%	1.44	-0.12
Jun-01	31	45	68.89%	46.29%	2770	3355	82.56%	2.23	0.36
Jul-01	36	45	80.00%	40.00%	2627	3423	76.75%	-0.51	-1.31
Aug-01	38	49	77.55%	41.72%	2939	3682	79.82%	0.42	-0.75
Sep-01	27	34	79.41%	40.43%	2136	2586	82.60%	0.51	-0.69



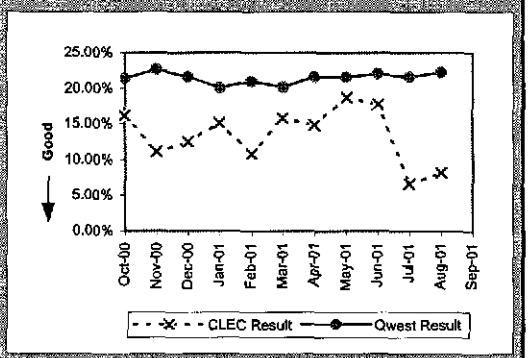
Mean Time to Restore (Hours:Minutes) (MR-6)-- Interval Zone Two

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	124:48	31	4:02	5:14	13818:15	3423	4:02	0	-1
Nov-00	111:53	27	4:09	6:37	12307:52	2923	4:13	-0.03	-1.02
Dec-00	194:07	24	8:05	22:12	9065:53	2502	3:37	1.66	0.01
Jan-01	197:25	33	5:59	16:54	10162:41	2886	3:31	1.55	-0.05
Feb-01	114:55	37	3:06	3:57	7074:49	2618	2:42	1.63	-0.01
Mar-01	124:24	19	6:33	6:55	8336:40	2869	2:54	1.93	0.17
Apr-01	147:29	27	5:28	8:50	10166:21	3145	3:14	1.91	0.16
May-01	130:54	32	4:05	6:24	9060:49	3064	2:57	1.75	0.06
Jun-01	171:52	45	3:49	5:22	8406:27	3355	2:30	1.62	-0.02
Jul-01	154:13	45	3:26	4:45	10196:18	3423	2:59	1.63	-0.01
Aug-01	162:34	49	3:19	5:10	10402:21	3682	2:50	1.64	0
Sep-01	95:48	34	2:49	3:48	6014:13	2586	2:20	1.63	-0.01



Repair Repeat Report Rate (Percent) (MR-7)-- Interval Zone Two

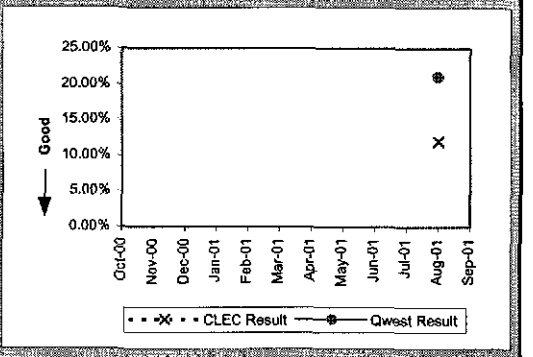
Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	5	31	16.13%	36.78%	732	3423	21.38%	-0.71	-1.43
Nov-00	3	27	11.11%	31.43%	662	2923	22.65%	-1.43	-1.87
Dec-00	3	24	12.50%	33.07%	541	2502	21.62%	-1.08	-1.66
Jan-01	5	33	15.15%	35.86%	579	2886	20.06%	-0.7	-1.43
Feb-01	4	37	10.81%	31.05%	549	2618	20.97%	-1.51	-1.92
Mar-01	3	19	15.79%	36.46%	578	2869	20.15%	-0.47	-1.29
Apr-01	4	27	14.81%	35.52%	680	3145	21.62%	-0.86	-1.52
May-01	6	32	18.75%	39.03%	661	3064	21.57%	-0.39	-1.23
Jun-01	8	45	17.78%	38.23%	740	3355	22.06%	-0.69	-1.42
Jul-01	3	45	6.67%	24.94%	740	3423	21.62%	-2.42	-2.47
Aug-01	4	49	8.16%	27.38%	820	3682	22.27%	-2.36	-2.43
Sep-01									



Checklist #14 - Resale - DS0 Repair

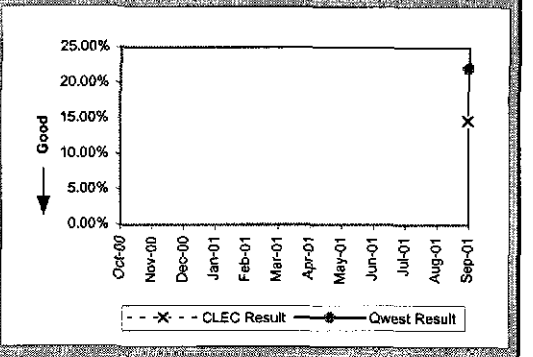
Repair Repeat Report Rate (Percent) (MR-7*)-- Interval Zone Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00									
Nov-00									
Dec-00									
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	3	25	12.00%	32.50%	533	2537	21.01%	-1.1	-1.67
Sep-01									



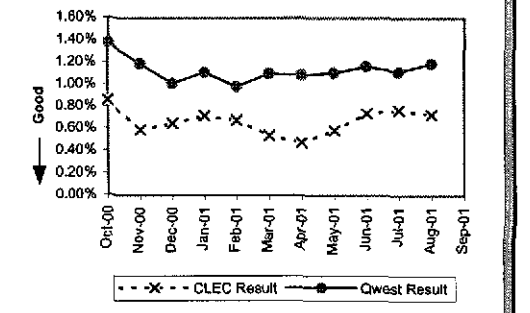
Repair Repeat Report Rate (Percent) (MR-7)-- Interval Zone Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00									
Nov-00									
Dec-00									
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01									
Sep-01	5	34	14.71%	35.42%	571	2586	22.08%	-1.03	-1.63



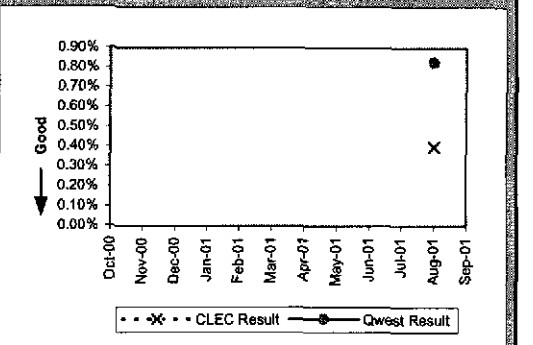
Trouble Rate (Percent) (MR-8)-- Interval Zone One and Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	109	12758	0.85%	9.20%	8305	603877	1.38%	-5	-4.04
Nov-00	78	13234	0.59%	7.65%	7206	607481	1.19%	-6.27	-4.81
Dec-00	86	13262	0.65%	8.03%	6239	617385	1.01%	-4.12	-3.51
Jan-01	96	13413	0.72%	8.43%	6979	628651	1.11%	-4.31	-3.82
Feb-01	92	13626	0.68%	8.19%	6249	638052	0.98%	-3.57	-3.17
Mar-01	73	13612	0.54%	7.30%	7029	641029	1.10%	-6.21	-4.78
Apr-01	66	13844	0.48%	6.89%	7057	649502	1.09%	-6.85	-5.16
May-01	82	14024	0.58%	7.62%	7221	654098	1.10%	-5.82	-4.54
Jun-01	102	13804	0.74%	8.56%	7667	659770	1.16%	-4.59	-3.79
Jul-01	106	13798	0.77%	8.73%	7392	662275	1.12%	-3.85	-3.34
Aug-01	100	13745	0.73%	8.50%	7969	668737	1.19%	-4.96	-4.02
Sep-01									



Trouble Rate (Percent) (MR-8*)-- Interval Zone One and Two

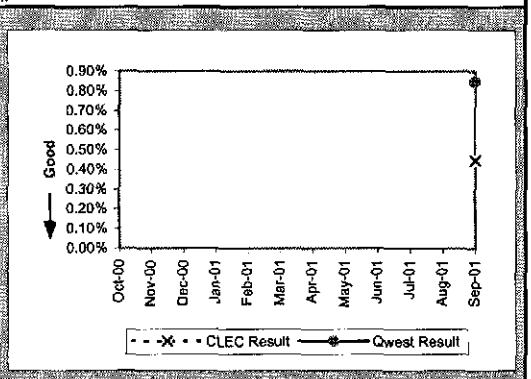
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00									
Nov-00									
Dec-00									
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	55	13745	0.40%	6.31%	5534	668737	0.83%	-5.48	-4.33
Sep-01									



Checklist #14 - Resale - DS0 Repair

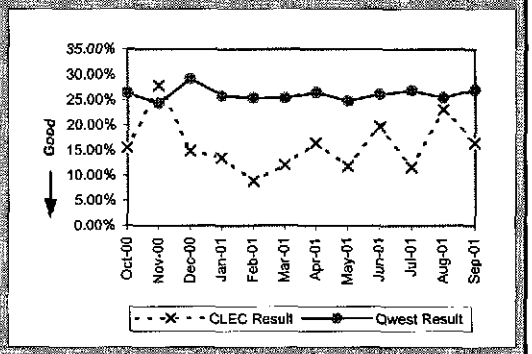
Trouble Rate (Percent) (MR-8)-- Interval Zone One and Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00									
Nov-00									
Dec-00									
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01									
Sep-01	61	13652	0.45%	6.67%	5726	676023	0.85%	-5.05	-4.07



Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10)-- Interval Zone One and Two

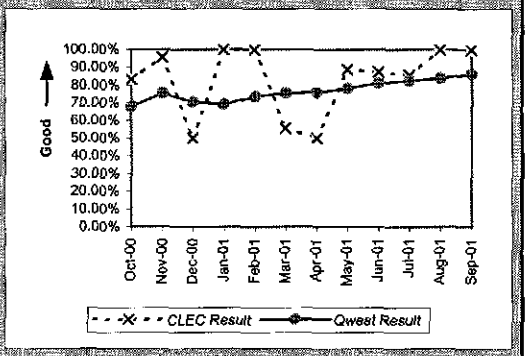
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	20	129	15.50%	36.19%	2981	11286	26.41%	-2.79	-2.7
Nov-00	30	108	27.78%	44.79%	2318	9524	24.34%	0.83	-0.5
Dec-00	15	101	14.85%	35.56%	2565	8804	29.13%	-3.14	-2.91
Jan-01	15	111	13.51%	34.19%	2423	9402	25.77%	-2.94	-2.78
Feb-01	9	101	8.91%	28.49%	2125	8374	25.38%	-3.78	-3.3
Mar-01	10	83	12.05%	32.55%	2392	9421	25.39%	-2.78	-2.69
Apr-01	13	79	16.46%	37.08%	2546	9603	26.51%	-2.02	-2.23
May-01	11	93	11.83%	32.29%	2375	9596	24.75%	-2.87	-2.75
Jun-01	25	127	19.69%	39.76%	2705	10372	26.08%	-1.63	-1.99
Jul-01	14	120	11.67%	32.10%	2711	10103	26.83%	-3.73	-3.27
Aug-01	30	130	23.08%	42.13%	2721	10690	25.45%	-0.62	-1.38
Sep-01	12	73	16.44%	37.06%	2122	7848	27.04%	-2.03	-2.23



Checklist #14 - Resale - DS1 Installation

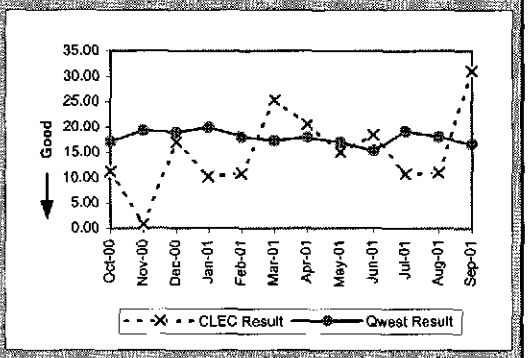
Installation Commitments Met (Percent) (OP-3)-- Interval Zone One

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	10	12	83.33%	37.27%	2271	3340	67.99%	-1.14	-1.69
Nov-00	22	23	95.65%	20.39%	2755	3652	75.44%	-2.25	-2.36
Dec-00	2	4	50.00%	50.00%	2265	3211	70.54%	0.68	-0.58
Jan-01	4	4	100.00%	0.00%	2190	3168	69.13%	-1.34	-1.81
Feb-01	7	7	100.00%	0.00%	2398	3175	73.64%	-1.58	-1.96
Mar-01	5	9	55.56%	49.69%	2885	3817	75.58%	1.29	-0.22
Apr-01	2	4	50.00%	50.00%	2770	3654	75.81%	1.05	-0.36
May-01	8	9	88.89%	31.43%	2271	2903	78.23%	-0.77	-1.47
Jun-01	7	8	87.50%	33.07%	2592	3196	81.10%	-0.46	-1.28
Jul-01	6	7	85.71%	34.99%	2523	3053	82.64%	-0.21	-1.13
Aug-01	5	5	100.00%	0.00%	2986	3529	84.05%	-0.97	-1.59
Sep-01	2	2	100.00%	0.00%	2882	3334	86.44%	-0.56	-1.34



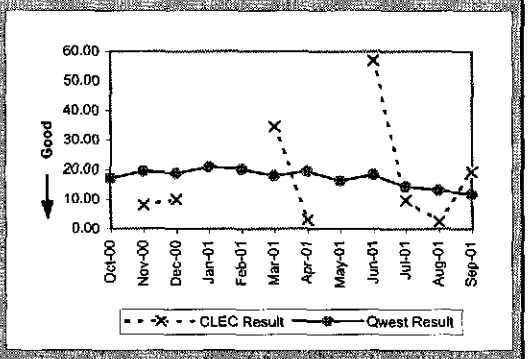
Installation Interval (Average Days) (OP-4)-- Interval Zone One

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	135	12	11.25	10.71	56684	3308	17.14	-1.15	-1.7
Nov-00	18	22	0.82	3.84	69804	3618	19.29	-4.64	-3.82
Dec-00	68	4	17.00	10.46	60484	3191	18.95	-0.21	-1.13
Jan-01	41	4	10.25	9.50	62680	3147	19.92	-0.9	-1.55
Feb-01	76	7	10.86	4.67	56807	3147	18.05	-0.95	-1.58
Mar-01	228	9	25.33	26.82	65624	3785	17.34	2.41	0.46
Apr-01	82	4	20.50	17.52	65430	3632	18.01	2.26	0.37
May-01	135	9	15.00	30.20	48609	2864	16.97	-0.38	-1.23
Jun-01	147	8	18.38	23.69	48643	3174	15.33	2.05	0.25
Jul-01	75	7	10.71	9.76	83253	4349	19.14	-1.22	-1.74
Aug-01	77	7	11.00	6.61	87329	4846	18.02	-1.09	-1.66
Sep-01	155	5	31.00	22.17	76024	4568	16.64	2.37	0.44



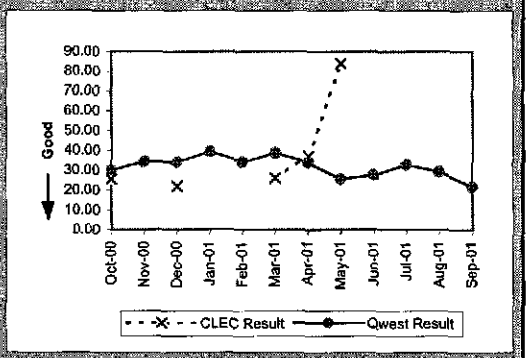
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A)-- Interval Zone One

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00					11893	700	16.99		
Nov-00	8	1	8.00		10509	542	19.39	-0.51	-1.31
Dec-00	10	1	10.00		11034	592	18.64	-0.41	-1.25
Jan-01					13093	627	20.88		
Feb-01					11165	554	20.15		
Mar-01	104	3	34.67	23.09	11724	656	17.87	2.17	0.32
Apr-01	3	1	3.00		12579	648	19.41	-0.75	-1.46
May-01					6831	423	16.15		
Jun-01	57	1	57.00		7788	425	18.32	2.1	0.27
Jul-01	38	4	9.50	3.00	24420	1712	14.26	-0.53	-1.32
Aug-01	5	2	2.50	3.54	23524	1798	13.08	-0.82	-1.5
Sep-01	58	3	19.33	17.01	18828	1605	11.73	2.01	0.22



Delayed Days for Facility Reasons (Average Days) (OP-6B)-- Interval Zone One

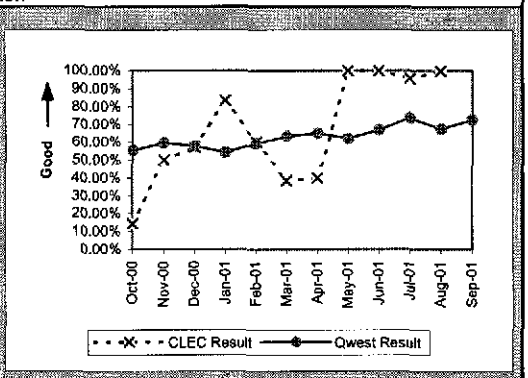
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	51	2	25.50	0.71	11110	369	30.11	-0.25	-1.15
Nov-00					12158	355	34.25		
Dec-00	22	1	22.00		12076	354	34.11	-0.44	-1.27
Jan-01					13830	351	39.40		
Feb-01					9637	283	34.05		
Mar-01	26	1	26.00		10664	276	38.64	-0.36	-1.22
Apr-01	37	1	37.00		7975	236	33.79	1.16	-0.3
May-01	84	1	84.00		5335	209	25.53	2.29	0.39
Jun-01					4929	179	27.54		
Jul-01					5664	172	32.93		
Aug-01					5028	172	29.23		
Sep-01					2813	130	21.64		



Checklist #14 - Resale - DS1 Installation

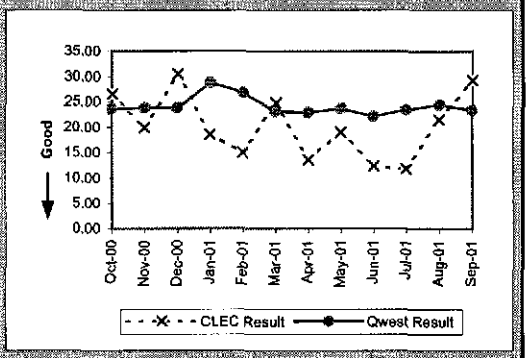
Installation Commitments Met (Percent) (OP-3)-- Interval Zone Two

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	1	7	14.29%	34.99%	887	1600	55.44%	2.15	0.31
Nov-00	6	12	50.00%	50.00%	943	1586	59.46%	0.77	-0.53
Dec-00	4	7	57.14%	49.49%	871	1506	57.84%	0.21	-0.87
Jan-01	5	6	83.33%	37.27%	877	1620	54.14%	-1.43	-1.87
Feb-01	3	5	60.00%	48.99%	917	1548	59.24%	-0.03	-1.02
Mar-01	5	13	38.46%	48.65%	1285	2032	63.24%	1.77	0.08
Apr-01	2	5	40.00%	48.99%	1095	1682	65.10%	1.07	-0.35
May-01	17	17	100.00%	0.00%	909	1463	62.13%	-3.2	-2.95
Jun-01	3	3	100.00%	0.00%	1218	1817	67.03%	-1.21	-1.74
Jul-01	47	49	95.92%	19.79%	1330	1804	73.73%	-3.48	-3.12
Aug-01	3	3	100.00%	0.00%	1231	1822	67.56%	-1.2	-1.73
Sep-01					1145	1574	72.74%		



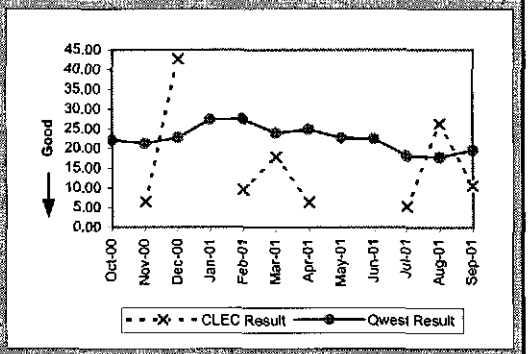
Installation Interval (Average Days) (OP-4)-- Interval Zone Two

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	186	7	26.57	9.07	37305	1578	23.64	0.32	-0.81
Nov-00	239	12	19.92	8.11	37129	1562	23.77	-0.52	-1.32
Dec-00	213	7	30.43	26.71	35514	1489	23.85	0.79	-0.52
Jan-01	93	5	18.60	5.37	46220	1607	28.76	-0.75	-1.46
Feb-01	75	5	15.00	9.41	40976	1527	26.83	-0.93	-1.56
Mar-01	273	11	24.82	20.50	46692	2020	23.11	1.73	0.05
Apr-01	68	5	13.60	7.13	37654	1646	22.88	-0.87	-1.53
May-01	285	15	19.00	5.55	34135	1441	23.69	-0.75	-1.45
Jun-01	37	3	12.33	9.24	39754	1799	22.10	-0.79	-1.48
Jul-01	130	11	11.82	13.09	61394	2620	23.43	-1.78	-2.08
Aug-01	151	7	21.57	33.02	66994	2741	24.44	-0.32	-1.19
Sep-01	117	4	29.25	6.18	52669	2251	23.40	2.58	0.57



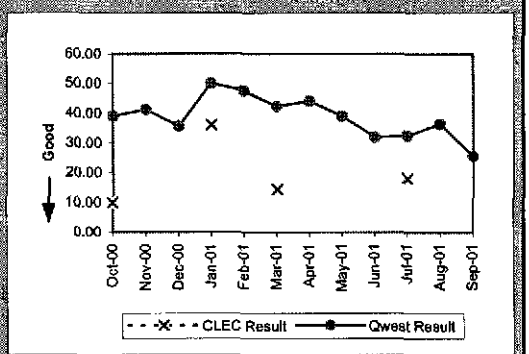
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A)-- Interval Zone Two

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00					11201	506	22.14		
Nov-00	39	6	6.50	15.92	8821	415	21.26	-1.45	-1.86
Dec-00	128	3	42.67	28.29	9755	429	22.74	1.56	-0.05
Jan-01					13434	492	27.30		
Feb-01	19	2	9.50	0.71	12490	454	27.51	-0.8	-1.49
Mar-01	89	5	17.80	15.35	13362	559	23.90	-0.53	-1.32
Apr-01	19	3	6.33	4.62	11905	479	24.85	-1.13	-1.68
May-01					9279	409	22.69		
Jun-01					9817	437	22.46		
Jul-01	26	5	5.20	5.31	22083	1225	18.03	-1.27	-1.77
Aug-01	105	4	26.25	37.91	25260	1425	17.73	2.1	0.27
Sep-01	42	4	10.50	3.00	20554	1050	19.58	-0.58	-1.35



Delayed Days for Facility Reasons (Average Days) (OP-6B)-- Interval Zone Two

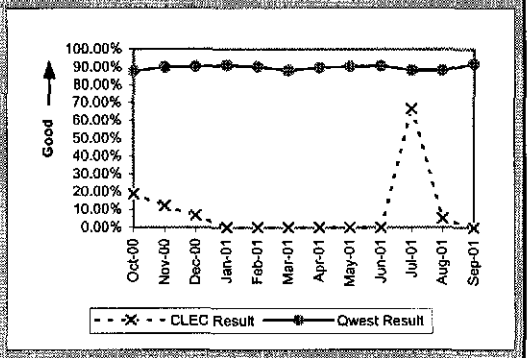
Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	60	6	10.00	0.00	8087	207	39.07	-2.04	-2.24
Nov-00					9392	228	41.19		
Dec-00					7342	206	35.64		
Jan-01	36	1	36.00		12560	251	50.04	-0.31	-1.19
Feb-01					8421	177	47.58		
Mar-01	43	3	14.33	6.66	7942	188	42.24	-1.16	-1.7
Apr-01					4750	108	43.98		
May-01					5643	145	38.92		
Jun-01					5160	162	31.85		
Jul-01	36	2	18.00	7.07	3759	116	32.41	-0.69	-1.42
Aug-01					5782	159	36.36		
Sep-01					2703	106	25.50		



Checklist #14 - Resale - DS1 Installation

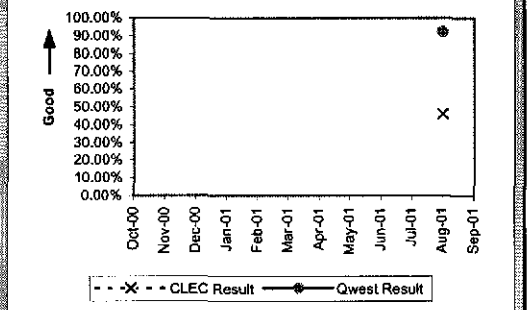
New Service Installation Quality (Percent) (OP-5)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Dene	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	7	37	18.92%	39.17%	6674	7602	87.79%	12.77	3.89
Nov-00	5	41	12.20%	32.72%	7357	8195	89.77%	16.35	3.99
Dec-00	2	30	6.67%	24.94%	6994	7761	90.12%	15.29	3.86
Jan-01	0	21	0.00%	0.00%	6631	7286	91.01%	14.56	3.83
Feb-01	0	28	0.00%	0.00%	6360	7055	90.15%	15.98	3.83
Mar-01	0	31	0.00%	0.00%	6897	7838	87.99%	15.04	3.83
Apr-01	0	23	0.00%	0.00%	7412	8259	89.74%	14.17	3.83
May-01	0	24	0.00%	0.00%	6361	7038	90.38%	14.99	3.83
Jun-01	0	27	0.00%	0.00%	6103	6737	90.59%	16.09	3.83
Jul-01	28	42	66.67%	47.14%	6226	7053	88.27%	4.34	1.24
Aug-01	2	39	5.13%	22.06%	6542	7415	88.23%	16.06	3.83
Sep-01	0	12	0.00%	0.00%	6739	7335	91.87%	11.64	3.55



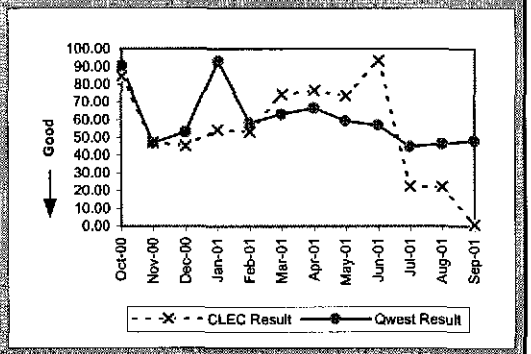
New Service Installation Quality (Percent) (OP-5*)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Dene	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00									
Nov-00									
Dec-00									
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	18	39	46.15%	49.85%	6856	7415	92.46%	10.92	3.59
Sep-01									



Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A)

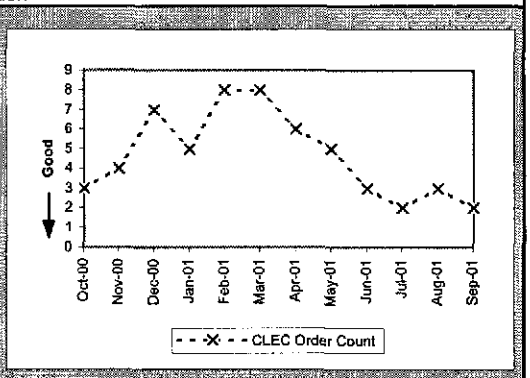
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Dene	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	592	7	84.57	88.27	296721	3280	90.46	-0.19	-1.12
Nov-00	236	5	47.20	30.39	208469	4439	46.96	0.01	-0.99
Dec-00	362	8	45.25	38.15	228416	4303	53.08	-0.38	-1.23
Jan-01	381	7	54.43	34.22	217520	2336	93.12	-1.4	-1.85
Feb-01	533	10	53.30	52.44	153476	2627	58.42	-0.24	-1.15
Mar-01	669	9	74.33	58.99	165774	2621	63.25	2	0.21
Apr-01	843	11	76.64	67.71	162211	2427	66.84	1.91	0.16
May-01	590	8	73.75	88.90	118979	1998	59.55	2.05	0.25
Jun-01	467	5	93.40	104.69	108968	1917	56.84	2.23	0.35
Jul-01	45	2	22.50	27.58	71186	1588	44.83	-0.46	-1.28
Aug-01	111	5	22.20	25.65	72449	1557	46.53	-0.74	-1.45
Sep-01	2	2	1.00	1.41	69956	1451	48.21	-0.87	-1.53



Checklist #14 - Resale - DS1 Installation

Count of Pending Orders Delayed for Facilities Reasons DS1 (OP-15B)

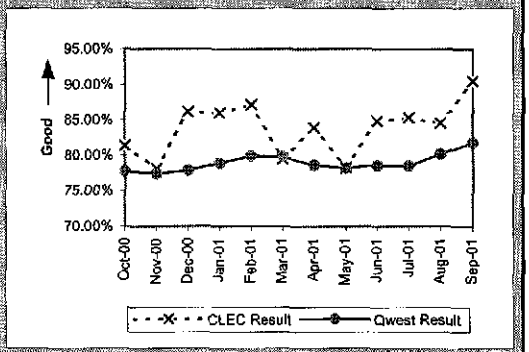
Date	CLEC Order Count
Oct-00	3
Nov-00	4
Dec-00	7
Jan-01	5
Feb-01	8
Mar-01	8
Apr-01	6
May-01	5
Jun-01	3
Jul-01	2
Aug-01	3
Sep-01	2



Checklist #14 - Resale - DS1 Repair

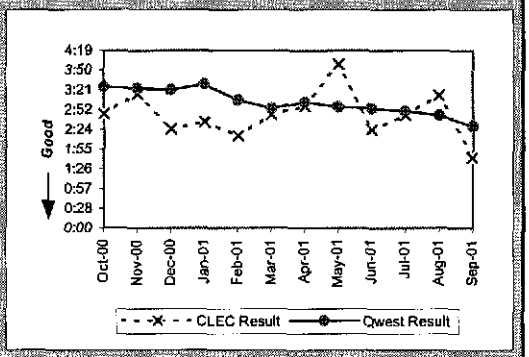
All Troubles Cleared within 4 hours (Percent) (MR-5)-- Interval Zone One

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	96	118	81.36%	38.95%	3958	5089	77.78%	-0.92	-1.56
Nov-00	100	128	78.13%	41.34%	3478	4491	77.44%	-0.18	-1.11
Dec-00	112	130	86.15%	34.54%	3327	4271	77.90%	-2.23	-2.36
Jan-01	123	143	86.01%	34.68%	3603	4566	78.91%	-2.05	-2.25
Feb-01	102	117	87.18%	33.43%	3409	4265	79.93%	-1.93	-2.17
Mar-01	151	190	79.47%	40.39%	4104	5142	79.81%	0.13	-0.92
Apr-01	162	193	83.94%	36.72%	3853	4900	78.63%	-1.76	-2.07
May-01	119	152	78.29%	41.23%	4156	5312	78.24%	-0.02	-1.01
Jun-01	152	179	84.92%	35.79%	4211	5355	78.64%	-2.02	-2.23
Jul-01	93	109	85.32%	35.39%	3996	5089	78.52%	-1.71	-2.04
Aug-01	148	175	84.57%	36.12%	4194	5227	80.24%	-1.42	-1.86
Sep-01	96	106	90.57%	29.23%	3583	4381	81.79%	-2.31	-2.41



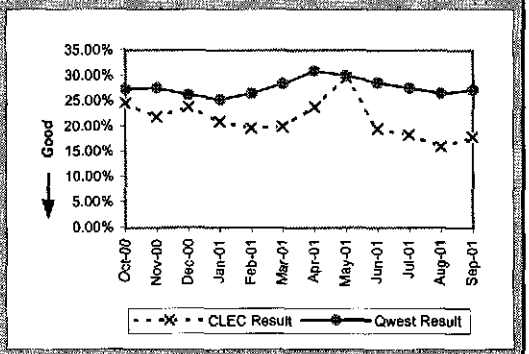
Mean Time to Restore (Hours:Minutes) (MR-6)-- Interval Zone One

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	327:28	118	2:47	5:26	17435:12	5089	3:26	-0.79	-1.48
Nov-00	417:36	128	3:16	5:34	15245:53	4491	3:24	-0.16	-1.09
Dec-00	314:22	130	2:25	4:20	14353:41	4271	3:22	-1.62	-1.99
Jan-01	369:22	143	2:35	6:32	15972:32	4566	3:30	-1.15	-1.7
Feb-01	262:55	117	2:15	3:52	13292:23	4265	3:07	-1.2	-1.73
Mar-01	525:35	190	2:46	3:53	15006:32	5142	2:55	-0.36	-1.22
Apr-01	571:07	193	2:58	5:36	15016:10	4900	3:04	-0.25	-1.15
May-01	604:46	152	3:59	8:50	15662:19	5312	2:57	2.65	0.61
Jun-01	428:08	179	2:24	4:57	15616:40	5355	2:55	-1.37	-1.83
Jul-01	299:47	109	2:45	4:46	14516:42	5089	2:51	-0.21	-1.13
Aug-01	566:22	175	3:14	9:36	14357:16	5227	2:45	0.68	-0.59
Sep-01	181:05	106	1:43	2:53	10843:50	4381	2:29	-2.08	-2.27



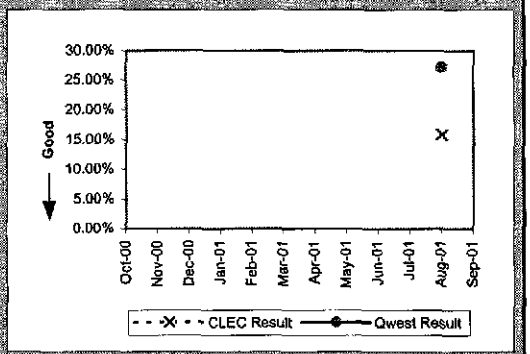
Repair Repeat Report Rate (Percent) (MR-7)-- Interval Zone One

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	29	118	24.58%	43.05%	1394	5089	27.39%	-0.68	-1.41
Nov-00	28	128	21.88%	41.34%	1237	4491	27.54%	-1.42	-1.86
Dec-00	31	130	23.85%	42.61%	1120	4271	26.22%	-0.61	-1.37
Jan-01	30	143	20.98%	40.72%	1156	4566	25.32%	-1.17	-1.71
Feb-01	23	117	19.66%	39.74%	1132	4265	26.54%	-1.66	-2.01
Mar-01	38	190	20.00%	40.00%	1461	5142	28.41%	-2.53	-2.54
Apr-01	46	193	23.83%	42.61%	1515	4900	30.92%	-2.09	-2.27
May-01	45	152	29.61%	45.65%	1592	5312	29.97%	-0.1	-1.06
Jun-01	35	179	19.55%	39.66%	1534	5355	28.65%	-2.65	-2.61
Jul-01	20	109	18.35%	38.71%	1402	5089	27.55%	-2.13	-2.29
Aug-01	28	175	16.00%	36.66%	1387	5227	26.54%	-3.11	-2.89
Sep-01	19	106	17.92%	38.36%	1192	4381	27.21%	-2.12	-2.29



Repair Repeat Report Rate (Percent) (MR-7*)-- Interval Zone One

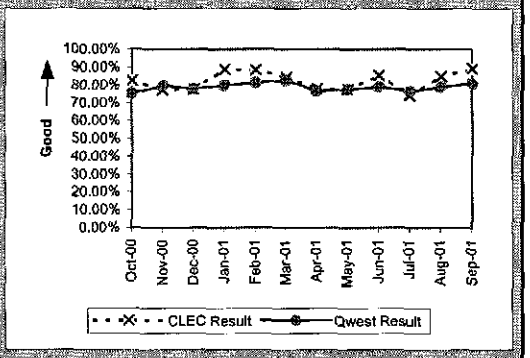
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00									
Nov-00									
Dec-00									
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	17	107	15.89%	36.56%	936	3436	27.24%	-2.6	-2.58
Sep-01									



Checklist #14 - Resale - DS1 Repair

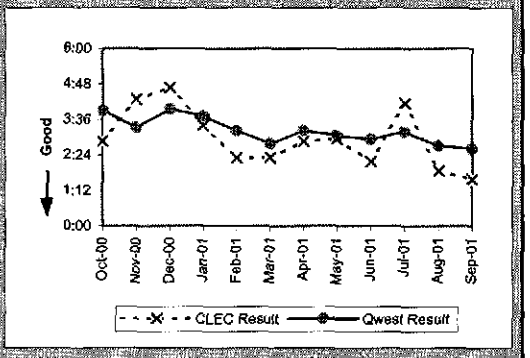
All Troubles Cleared within 4 hours (Percent) (MR-5)-- Interval Zone Two

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	38	46	82.61%	37.90%	1628	2165	75.20%	-1.15	-1.7
Nov-00	41	53	77.36%	41.85%	1523	1912	79.65%	0.37	-0.78
Dec-00	38	49	77.55%	41.72%	1441	1852	77.81%	0.01	-0.99
Jan-01	56	63	88.89%	31.43%	1581	1978	79.93%	-1.75	-2.06
Feb-01	62	70	88.57%	31.82%	1598	1967	81.24%	-1.54	-1.94
Mar-01	65	77	84.42%	36.27%	1915	2315	82.72%	-0.39	-1.24
Apr-01	46	59	77.97%	41.45%	1909	2488	76.73%	-0.22	-1.14
May-01	59	76	77.63%	41.67%	1873	2416	77.52%	-0.02	-1.01
Jun-01	71	83	85.54%	35.17%	2036	2574	79.10%	-1.42	-1.86
Jul-01	55	74	74.32%	43.68%	2142	2792	76.72%	0.49	-0.7
Aug-01	85	100	85.00%	35.71%	2289	2899	78.96%	-1.46	-1.89
Sep-01	50	56	89.29%	30.93%	1678	2072	80.98%	-1.56	-1.95



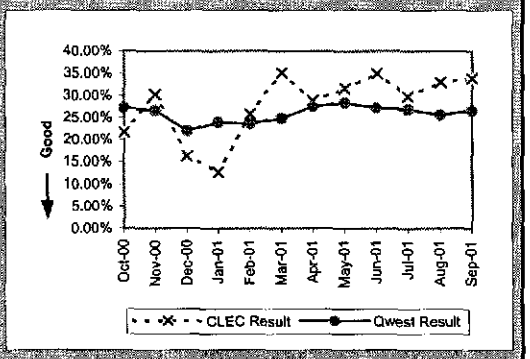
Mean Time to Restore (Hours:Minutes) (MR-6)-- Interval Zone Two

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	131:59	46	2:52	4:59	8435:13	2165	3:54	-0.31	-1.19
Nov-00	226:53	53	4:17	7:28	6368:03	1912	3:20	0.83	-0.5
Dec-00	229:27	49	4:41	11:47	7309:10	1852	3:57	0.54	-0.67
Jan-01	214:23	63	3:24	12:25	7355:57	1978	3:43	-0.2	-1.12
Feb-01	161:05	70	2:18	3:01	6360:09	1967	3:14	-0.9	-1.55
Mar-01	178:33	77	2:19	3:23	6437:04	2315	2:47	-0.69	-1.42
Apr-01	168:49	59	2:52	4:09	8036:37	2488	3:14	-0.55	-1.33
May-01	224:49	76	2:57	5:03	7406:09	2416	3:04	-0.18	-1.11
Jun-01	181:02	83	2:11	2:46	7548:39	2574	2:56	-1.36	-1.83
Jul-01	307:06	74	4:09	10:10	8902:45	2792	3:11	1.55	-0.05
Aug-01	186:35	100	1:52	2:50	7866:07	2899	2:43	-2.12	-2.29
Sep-01	88:20	56	1:35	2:03	5434:04	2072	2:37	-1.73	-2.05



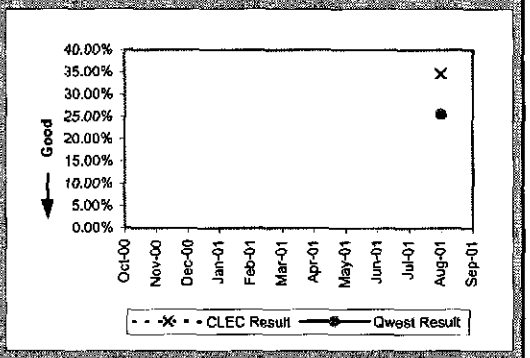
Repair Repeat Report Rate (Percent) (MR-7)-- Interval Zone Two

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	10	46	21.74%	41.25%	591	2165	27.30%	-0.84	-1.51
Nov-00	16	53	30.19%	45.91%	508	1912	26.57%	0.6	-0.63
Dec-00	8	49	16.33%	36.96%	408	1852	22.03%	-0.95	-1.58
Jan-01	8	63	12.70%	33.30%	474	1978	23.96%	-2.06	-2.25
Feb-01	18	70	25.71%	43.71%	464	1967	23.59%	0.43	-0.74
Mar-01	27	77	35.06%	47.72%	575	2315	24.84%	1.97	0.2
Apr-01	17	59	28.81%	45.29%	683	2488	27.45%	0.25	-0.85
May-01	24	76	31.58%	46.48%	684	2416	28.31%	0.63	-0.62
Jun-01	29	83	34.94%	47.68%	700	2574	27.20%	1.53	-0.07
Jul-01	22	74	29.73%	45.71%	749	2792	26.83%	0.57	-0.66
Aug-01	33	100	33.00%	47.02%	743	2899	25.63%	1.62	-0.01
Sep-01	19	56	33.93%	47.35%	551	2072	26.59%	1.21	-0.27



Repair Repeat Report Rate (Percent) (MR-7*)-- Interval Zone Two

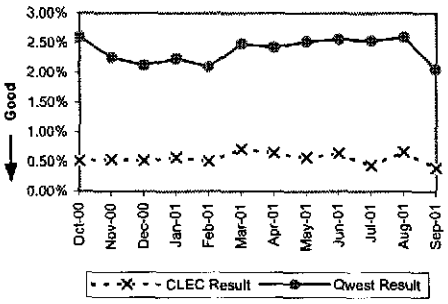
Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00									
Nov-00									
Dec-00									
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	17	49	34.69%	47.60%	480	1881	25.52%	1.42	-0.14
Sep-01									



Checklist #14 - Resale - DS1 Repair

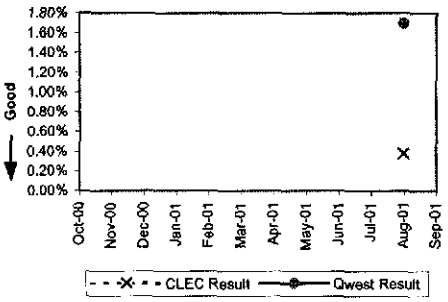
Trouble Rate (Percent) (MR-8)-- Interval Zone One and Two

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	164	31550	0.52%	7.19%	7254	278875	2.60%	-22.01	-14.38
Nov-00	181	33406	0.54%	7.34%	6403	283758	2.26%	-19.96	-13.13
Dec-00	179	34609	0.52%	7.17%	6123	288121	2.13%	-19.6	-12.91
Jan-01	206	35936	0.57%	7.55%	6544	292643	2.24%	-20.12	-13.23
Feb-01	187	36655	0.51%	7.12%	6232	296565	2.10%	-20.04	-13.18
Mar-01	267	37271	0.72%	8.43%	7457	300105	2.48%	-20.69	-13.58
Apr-01	252	38884	0.65%	8.02%	7388	304350	2.43%	-21.47	-14.05
May-01	228	39802	0.57%	7.55%	7728	306456	2.52%	-23.33	-15.18
Jun-01	262	40986	0.64%	7.97%	7929	309092	2.57%	-23.17	-15.09
Jul-01	183	41899	0.44%	6.59%	7881	310596	2.54%	-25.67	-16.6
Aug-01	275	40990	0.67%	8.16%	8126	312886	2.60%	-23.06	-15.02
Sep-01	162	41136	0.39%	6.26%	6453	314860	2.05%	-22.29	-14.55



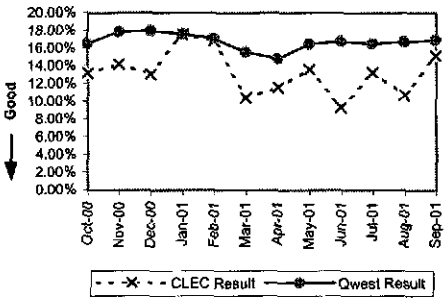
Trouble Rate (Percent) (MR-8*)-- Interval Zone One and Two

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00									
Nov-00									
Dec-00									
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	156	40990	0.38%	6.16%	5317	312886	1.70%	-19.42	-12.81
Sep-01									



Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10)-- Interval Zone One and Two

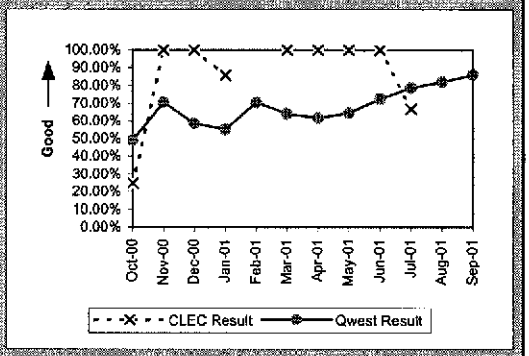
Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	25	189	13.23%	33.88%	1436	8690	16.52%	-1.21	-1.73
Nov-00	30	211	14.22%	34.92%	1396	7799	17.90%	-1.38	-1.84
Dec-00	27	206	13.11%	33.75%	1345	7468	18.01%	-1.81	-2.1
Jan-01	44	250	17.60%	38.08%	1402	7946	17.64%	-0.02	-1.01
Feb-01	38	225	16.89%	37.47%	1287	7519	17.12%	-0.09	-1.05
Mar-01	31	298	10.40%	30.53%	1378	8835	15.60%	-2.43	-2.48
Apr-01	33	285	11.58%	32.00%	1289	8677	14.86%	-1.53	-1.93
May-01	36	264	13.64%	34.32%	1529	9257	16.52%	-1.24	-1.76
Jun-01	27	289	9.34%	29.10%	1604	9533	16.83%	-3.35	-3.04
Jul-01	28	211	13.27%	33.93%	1561	9442	16.53%	-1.26	-1.77
Aug-01	33	308	10.71%	30.93%	1635	9761	16.75%	-2.79	-2.7
Sep-01	29	191	15.18%	35.89%	1319	7772	16.97%	-0.65	-1.4



Checklist #14 - Resale - Installation for DS3 and Higher

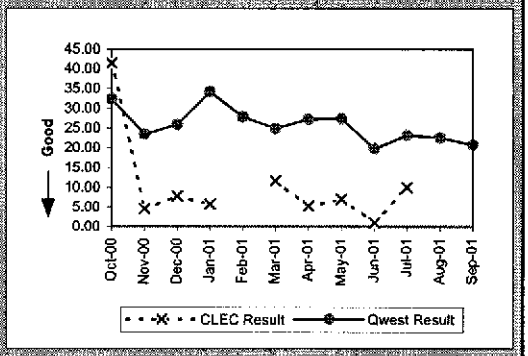
Installation Commitments Met (Percent) (OP-3)-- Interval Zone One

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	1	4	25.00%	43.30%	92	187	49.20%	0.73	-0.56
Nov-00	12	12	100.00%	0.00%	165	234	70.51%	-2.18	-2.33
Dec-00	4	4	100.00%	0.00%	113	193	58.55%	-1.67	-2.01
Jan-01	6	7	85.71%	34.99%	90	163	55.21%	-1.59	-1.97
Feb-01					141	200	70.50%		
Mar-01	3	3	100.00%	0.00%	127	198	64.14%	-1.29	-1.78
Apr-01	9	9	100.00%	0.00%	111	180	61.67%	-2.31	-2.4
May-01	3	3	100.00%	0.00%	98	152	64.47%	-1.27	-1.77
Jun-01	3	3	100.00%	0.00%	139	192	72.40%	-1.06	-1.65
Jul-01	2	3	66.67%	47.14%	144	183	78.69%	0.46	-0.72
Aug-01					141	172	81.98%		
Sep-01					217	252	86.11%		



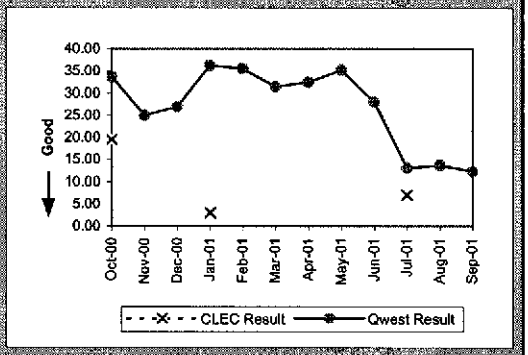
Installation Interval (Average Days) (OP-4)-- Interval Zone One

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	166	4	41.50	42.57	6059	187	32.40	0.5	-0.69
Nov-00	55	12	4.58	2.19	5483	234	23.43	-2.55	-2.55
Dec-00	31	4	7.75	2.36	4948	191	25.91	-1.48	-1.9
Jan-01	40	7	5.71	2.93	5436	159	34.19	-1.66	-2.01
Feb-01					5579	200	27.90		
Mar-01	35	3	11.67	3.21	4937	198	24.93	-0.81	-1.49
Apr-01	47	9	5.22	1.48	4882	179	27.27	-1.98	-2.2
May-01	21	3	7.00	0.00	4135	151	27.38	-1.13	-1.68
Jun-01	3	3	1.00	1.73	3745	189	19.81	-1.3	-1.79
Jul-01	30	3	10.00	4.36	9668	417	23.18	-1	-1.61
Aug-01					8376	371	22.58		
Sep-01					10787	519	20.78		



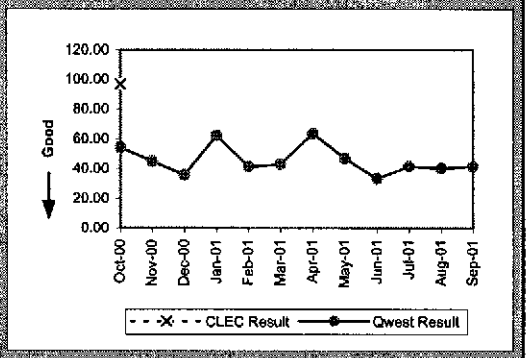
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A)-- Interval Zone One

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	39	2	19.50	4.95	2226	66	33.73	-0.53	-1.32
Nov-00					1299	52	24.98		
Dec-00					1507	56	26.91		
Jan-01	3	1	3.00		1447	40	36.17	-0.71	-1.43
Feb-01					1527	43	35.51		
Mar-01					1381	44	31.39		
Apr-01					1816	56	32.43		
May-01					1091	31	35.19		
Jun-01					1062	38	27.95		
Jul-01	7	1	7.00		3500	268	13.06	-0.31	-1.19
Aug-01					3053	223	13.69		
Sep-01					3625	294	12.33		



Delayed Days for Facility Reasons (Average Days) (OP-6B)-- Interval Zone One

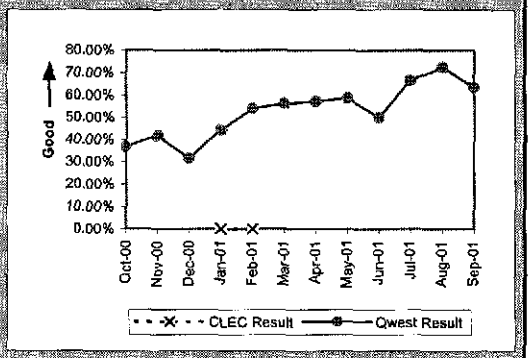
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	97	1	97.00		1571	29	54.17	1.14	-0.31
Nov-00					761	17	44.76		
Dec-00					859	24	35.79		
Jan-01					2046	33	62.00		
Feb-01					658	16	41.12		
Mar-01					1156	27	42.81		
Apr-01					826	13	63.54		
May-01					1076	23	46.78		
Jun-01					498	15	33.20		
Jul-01					289	7	41.29		
Aug-01					320	8	40.00		
Sep-01					414	10	41.40		



Checklist #14 - Resale - Installation for DS3 and Higher

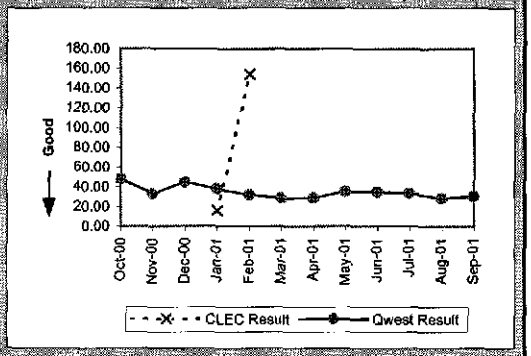
Installation Commitments Met (Percent) (OP-3)-- Interval Zone Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00					21	57	36.84%		
Nov-00					18	43	41.86%		
Dec-00					13	41	31.71%		
Jan-01	0	1	0.00%	0.00%	20	45	44.44%	0.57	-0.66
Feb-01	0	1	0.00%	0.00%	33	61	54.10%	0.73	-0.56
Mar-01					45	80	56.25%		
Apr-01					43	75	57.33%		
May-01					34	58	58.62%		
Jun-01					29	58	50.00%		
Jul-01					34	51	66.67%		
Aug-01					50	69	72.46%		
Sep-01					42	66	63.64%		



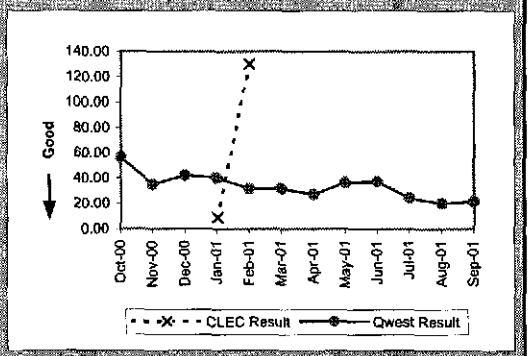
Installation Interval (Average Days) (OP-4)-- Interval Zone Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00					2696	56	48.14		
Nov-00					1387	42	33.02		
Dec-00					1846	41	45.02		
Jan-01	16	1	16.00		1710	45	38.00	-0.55	-1.33
Feb-01	154	1	154.00		1962	61	32.16	2.14	0.3
Mar-01					2302	80	28.78		
Apr-01					2180	75	29.07		
May-01					2053	58	35.40		
Jun-01					2023	58	34.88		
Jul-01					5528	164	33.71		
Aug-01					4169	145	28.75		
Sep-01					4337	142	30.54		



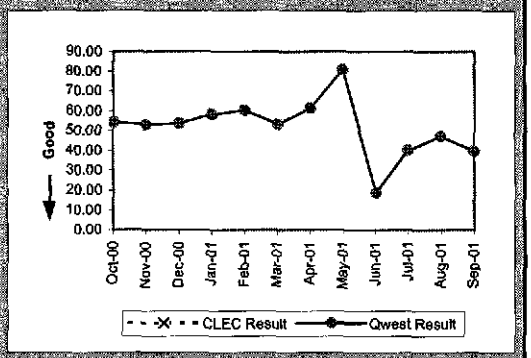
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A)-- Interval Zone Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00					1296	23	56.35		
Nov-00					597	17	35.12		
Dec-00					758	18	42.11		
Jan-01	9	1	9.00		725	18	40.28	-0.8	-1.49
Feb-01	130	1	130.00		507	16	31.69	1.62	-0.02
Mar-01					857	27	31.74		
Apr-01					517	19	27.21		
May-01					586	16	36.62		
Jun-01					931	25	37.24		
Jul-01					3022	123	24.57		
Aug-01					1814	90	20.16		
Sep-01					2001	93	21.52		



Delayed Days for Facility Reasons (Average Days) (OP-6B)-- Interval Zone Two

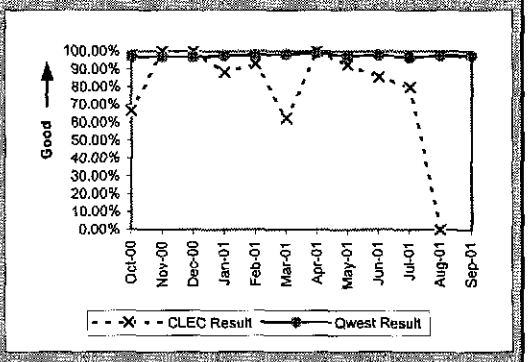
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00					706	13	54.31		
Nov-00					424	8	53.00		
Dec-00					537	10	53.70		
Jan-01					407	7	58.14		
Feb-01					724	12	60.33		
Mar-01					426	8	53.25		
Apr-01					798	13	61.38		
May-01					647	8	80.88		
Jun-01					75	4	18.75		
Jul-01					281	7	40.14		
Aug-01					425	9	47.22		
Sep-01					357	9	39.67		



Checklist #14 - Resale - Installation for DS3 and Higher

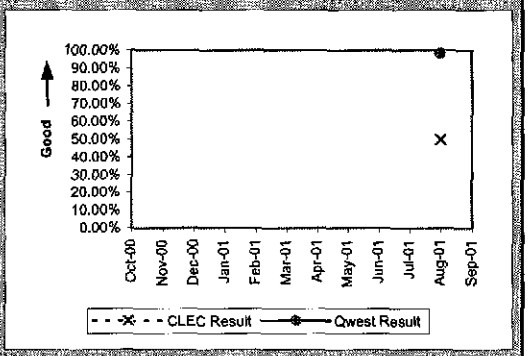
New Service Installation Quality (Percent) (OP-5)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	10	15	66.67%	47.14%	604	623	96.95%	6.74	3.89
Nov-00	18	18	100.00%	0.00%	693	715	96.92%	-0.75	-1.45
Dec-00	13	13	100.00%	0.00%	624	645	96.74%	-0.65	-1.4
Jan-01	15	17	88.24%	32.22%	530	543	97.61%	2.49	0.09
Feb-01	13	14	92.86%	25.75%	525	536	97.95%	1.33	-0.37
Mar-01	5	8	62.50%	48.41%	619	630	98.25%	7.67	1.19
Apr-01	15	15	100.00%	0.00%	627	633	99.05%	-0.37	-1.23
May-01	12	13	92.31%	26.65%	524	539	97.22%	1.06	-0.46
Jun-01	6	7	85.71%	34.99%	518	529	97.92%	2.25	-0.13
Jul-01	4	5	80.00%	40.00%	537	556	96.58%	2.03	-0.17
Aug-01	0	2	0.00%	0.00%	539	552	97.64%	9.09	1.1
Sep-01					578	593	97.47%		



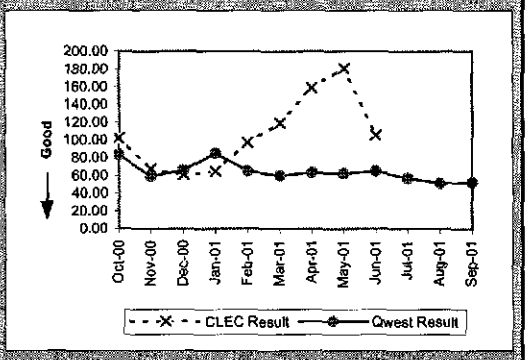
New Service Installation Quality (Percent) (OP-5*)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00									
Nov-00									
Dec-00									
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	1	2	50.00%	50.00%	543	552	98.37%	5.39	0.29
Sep-01									



Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A)

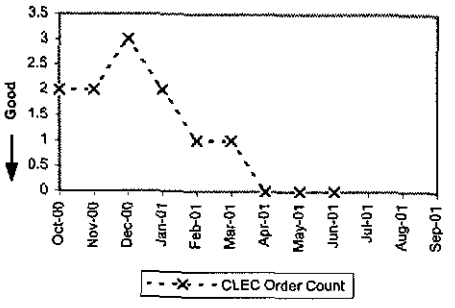
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	1022	10	102.20	95.11	47601	571	83.36	0.92	-0.44
Nov-00	606	9	67.33	38.85	38300	647	59.20	0.42	-0.74
Dec-00	671	11	61.00	56.13	41642	630	66.10	-0.27	-1.16
Jan-01	782	12	65.17	50.47	36466	429	85.00	-1.17	-1.71
Feb-01	584	6	97.33	44.26	24080	371	64.91	1.72	0.04
Mar-01	716	6	119.33	44.26	27184	453	60.01	1.74	0.06
Apr-01	477	3	159.00	15.72	26537	419	63.33	1.98	0.2
May-01	543	3	181.00	15.72	23328	375	62.21	2.03	0.24
Jun-01	211	2	105.50	146.37	22204	341	65.11	2.1	0.27
Jul-01					12242	214	57.21		
Aug-01					12453	243	51.25		
Sep-01					12709	244	52.09		



Checklist #14 - Resale - Installation for DS3 and Higher

Count of Pending Orders Delayed for Facilities Reasons DS3 (OP-15B)

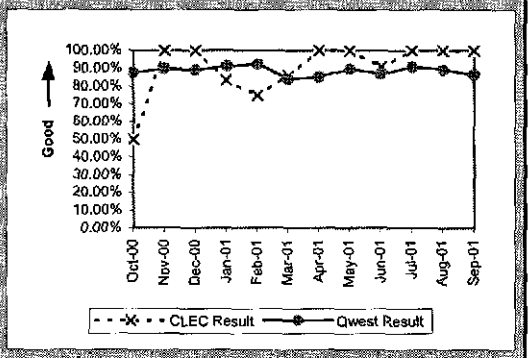
Date	CLEC Order Count
Oct-00	2
Nov-00	2
Dec-00	3
Jan-01	2
Feb-01	1
Mar-01	1
Apr-01	0
May-01	0
Jun-01	0
Jul-01	
Aug-01	
Sep-01	



Checklist #14 - Resale - Repair for DS3 and Higher

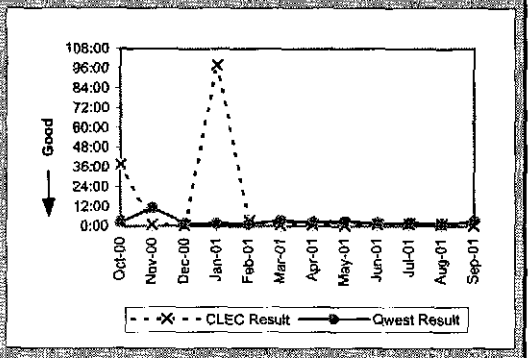
All Troubles Cleared within 4 hours (Percent) (MR-5)-- Interval Zone One

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	4	8	50.00%	50.00%	127	145	87.59%	7.09	3.31
Nov-00	5	5	100.00%	0.00%	123	137	89.78%	-0.74	-1.45
Dec-00	4	4	100.00%	0.00%	97	109	88.99%	-0.69	-1.42
Jan-01	5	6	83.33%	37.27%	104	114	91.23%	0.59	-0.64
Feb-01	3	4	75.00%	43.30%	99	107	92.52%	0.99	-0.4
Mar-01	6	7	85.71%	34.99%	110	131	83.97%	-0.12	-1.07
Apr-01	2	2	100.00%	0.00%	80	94	85.11%	-0.59	-1.36
May-01	3	3	100.00%	0.00%	113	126	89.68%	-0.58	-1.35
Jun-01	10	11	90.91%	28.75%	106	122	86.89%	-0.38	-1.23
Jul-01	1	1	100.00%	0.00%	90	99	90.91%	-0.31	-1.19
Aug-01	4	4	100.00%	0.00%	101	113	89.38%	-0.68	-1.41
Sep-01	6	6	100.00%	0.00%	133	154	86.36%	-0.95	-1.58



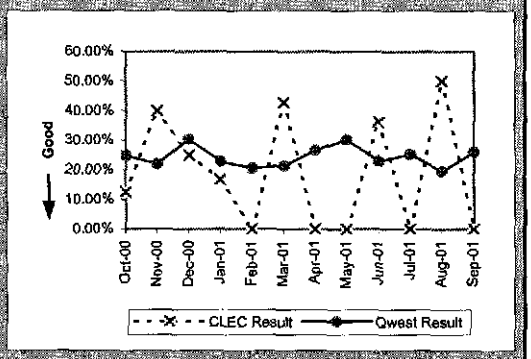
Mean Time to Restore (Hours:Minutes) (MR-6)-- Interval Zone One

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	299:46	8	37:28	49:37	414:23	145	2:51	2.88	0.75
Nov-00	5:23	5	1:05	1:28	1533:21	137	11:12	-0.21	-1.13
Dec-00	2:58	4	0:45	0:40	190:38	109	1:45	-0.82	-1.5
Jan-01	588:41	6	98:07	237:38	197:44	114	1:44	2.75	0.67
Feb-01	13:07	4	3:17	6:09	163:23	107	1:32	1.81	0.1
Mar-01	6:48	7	0:58	2:01	469:36	131	3:35	-0.84	-1.51
Apr-01	2:06	2	1:03	0:27	226:47	94	2:25	-0.4	-1.24
May-01	2:30	3	0:50	0:04	371:24	126	2:57	-0.24	-1.15
Jun-01	12:32	11	1:08	1:46	217:15	122	1:47	-0.97	-1.59
Jul-01	1:35	1	1:35		199:17	99	2:01	-0.13	-1.08
Aug-01	5:01	4	1:15	0:59	161:41	113	1:26	-0.18	-1.11
Sep-01	1:41	6	0:17	0:16	461:47	154	3:00	-0.93	-1.57



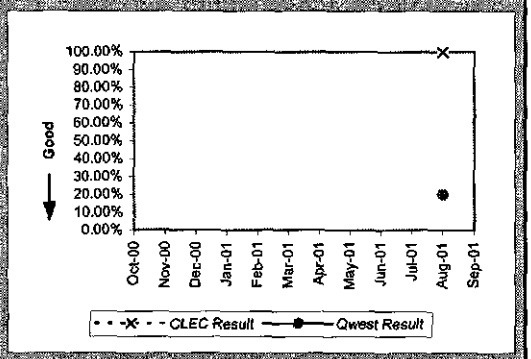
Repair Repeat Report Rate (Percent) (MR-7)-- Interval Zone One

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	1	8	12.50%	33.07%	36	145	24.83%	-0.79	-1.48
Nov-00	2	5	40.00%	48.99%	30	137	21.90%	0.94	-0.43
Dec-00	1	4	25.00%	43.30%	33	109	30.28%	-0.23	-1.14
Jan-01	1	6	16.67%	37.27%	26	114	22.81%	-0.35	-1.21
Feb-01	0	4	0.00%	0.00%	22	107	20.56%	-1	-1.61
Mar-01	3	7	42.86%	49.49%	28	131	21.37%	1.22	-0.26
Apr-01	0	2	0.00%	0.00%	25	94	26.60%	-0.84	-1.51
May-01	0	3	0.00%	0.00%	38	126	30.16%	-1.12	-1.68
Jun-01	4	11	36.36%	48.10%	28	122	22.95%	0.96	-0.42
Jul-01	0	1	0.00%	0.00%	25	99	25.25%	-0.58	-1.35
Aug-01	2	4	50.00%	50.00%	22	113	19.47%	1.28	-0.22
Sep-01	0	6	0.00%	0.00%	40	154	25.97%	-1.42	-1.87



Repair Repeat Report Rate (Percent) (MR-7*)-- Interval Zone One

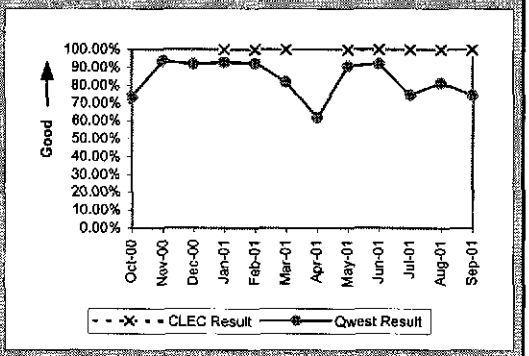
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00									
Nov-00									
Dec-00									
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	1	1	100.00%	0.00%	14	69	20.29%	1.27	-0.23
Sep-01									



Checklist #14 - Resale - Repair for DS3 and Higher

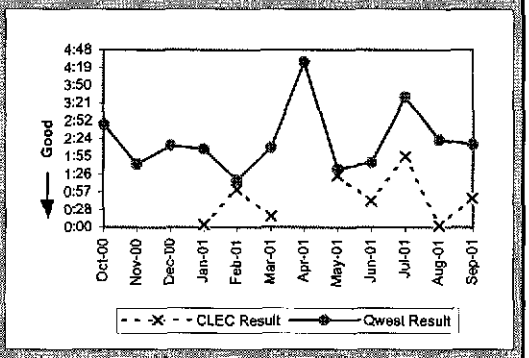
All Troubles Cleared within 4 hours (Percent) (MR-5)-- Interval Zone Two

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00					14	19	73.68%		
Nov-00					30	32	93.75%		
Dec-00					34	37	91.89%		
Jan-01	2	2	100.00%	0.00%	26	28	92.86%	-0.38	-1.23
Feb-01	1	1	100.00%	0.00%	36	39	92.31%	-0.29	-1.17
Mar-01	1	1	100.00%	0.00%	36	44	81.82%	-0.47	-1.28
Apr-01					21	34	61.76%		
May-01	1	1	100.00%	0.00%	29	32	90.63%	-0.32	-1.19
Jun-01	1	1	100.00%	0.00%	35	38	92.11%	-0.29	-1.18
Jul-01	1	1	100.00%	0.00%	38	51	74.51%	-0.58	-1.35
Aug-01	1	1	100.00%	0.00%	35	43	81.40%	-0.47	-1.29
Sep-01	2	2	100.00%	0.00%	29	39	74.36%	-0.81	-1.49



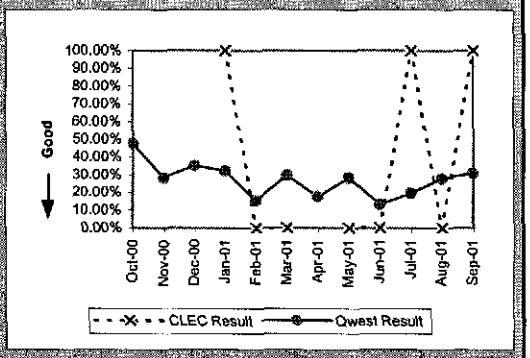
Mean Time to Restore (Hours:Minutes) (MR-6)-- Interval Zone Two

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00					52:48	19	2:47		
Nov-00					54:51	32	1:43		
Dec-00					82:06	37	2:13		
Jan-01	0:08	2	0:04	0:04	59:16	28	2:07	-0.57	-1.35
Feb-01	1:02	1	1:02		50:17	39	1:17	-0.18	-1.11
Mar-01	0:18	1	0:18		94:32	44	2:09	-0.86	-1.52
Apr-01					151:37	34	4:28		
May-01	1:24	1	1:24		50:50	32	1:35	-0.11	-1.07
Jun-01	0:43	1	0:43		66:23	38	1:45	-0.53	-1.32
Jul-01	1:55	1	1:55		180:02	51	3:32	-0.36	-1.22
Aug-01	0:03	1	0:03		102:00	43	2:22	-1.3	-1.79
Sep-01	1:36	2	0:48	0:03	87:29	39	2:15	-1.1	-1.67



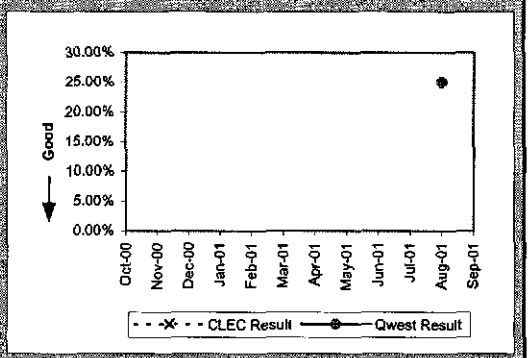
Repair Repeat Report Rate (Percent) (MR-7)-- Interval Zone Two

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00					9	19	47.37%		
Nov-00					9	32	28.13%		
Dec-00					13	37	35.14%		
Jan-01	2	2	100.00%	0.00%	9	28	32.14%	1.62	-0.01
Feb-01	0	1	0.00%	0.00%	6	39	15.38%	-0.42	-1.26
Mar-01	0	1	0.00%	0.00%	13	44	29.55%	-0.64	-1.39
Apr-01					6	34	17.65%		
May-01	0	1	0.00%	0.00%	9	32	28.13%	-0.62	-1.37
Jun-01	0	1	0.00%	0.00%	5	38	13.16%	-0.38	-1.23
Jul-01	1	1	100.00%	0.00%	10	51	19.61%	1.28	-0.22
Aug-01	0	1	0.00%	0.00%	12	43	27.91%	-0.62	-1.37
Sep-01	2	2	100.00%	0.00%	12	39	30.77%	1.68	0.02



Repair Repeat Report Rate (Percent) (MR-7*)-- Interval Zone Two

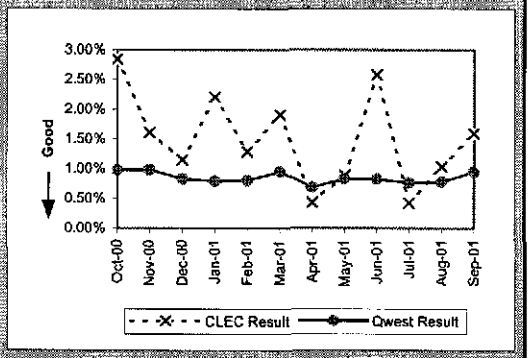
Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00									
Nov-00									
Dec-00									
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01					9	36	25.00%		
Sep-01									



Checklist #14 - Resale - Repair for DS3 and Higher

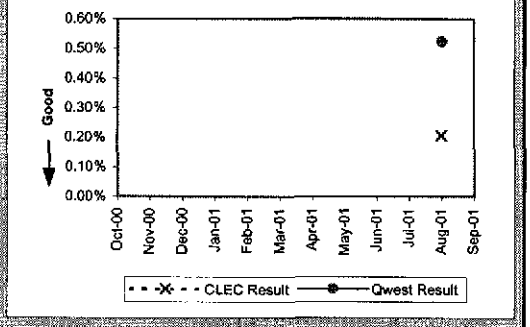
Trouble Rate (Percent) (MR-8)-- Interval Zone One and Two

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	8	282	2.84%	16.60%	164	16791	0.98%	3.15	0.55
Nov-00	5	311	1.61%	12.58%	169	17272	0.98%	1.12	-0.34
Dec-00	4	347	1.15%	10.67%	146	17580	0.83%	0.66	-0.57
Jan-01	8	363	2.20%	14.68%	142	17884	0.79%	3	0.52
Feb-01	5	388	1.29%	11.28%	146	18148	0.80%	1.06	-0.37
Mar-01	8	419	1.91%	13.69%	175	18420	0.95%	2	0.1
Apr-01	2	461	0.43%	6.57%	128	18724	0.68%	-0.64	-1.39
May-01	4	450	0.89%	9.39%	158	18987	0.83%	0.13	-0.88
Jun-01	12	465	2.58%	15.86%	160	19342	0.83%	4.13	1.01
Jul-01	2	469	0.43%	6.52%	150	19686	0.76%	-0.83	-1.5
Aug-01	5	484	1.03%	10.11%	156	20036	0.78%	0.63	-0.6
Sep-01	8	502	1.59%	12.52%	193	20400	0.95%	1.48	-0.1



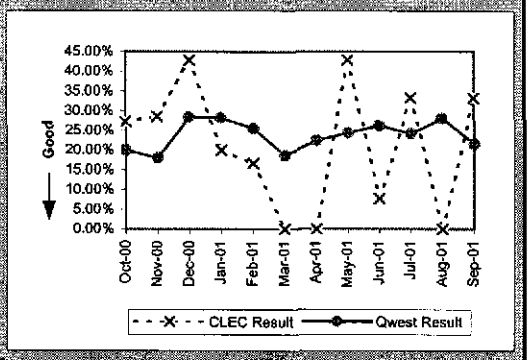
Trouble Rate (Percent) (MR-8*)-- Interval Zone One and Two

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00									
Nov-00									
Dec-00									
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	1	484	0.21%	4.54%	105	20036	0.52%	-0.96	-1.58
Sep-01									



Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10)-- Interval Zone One and Two

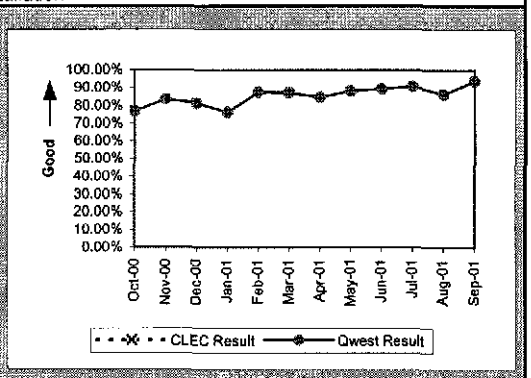
Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	3	11	27.27%	44.54%	41	205	20.00%	0.58	-0.64
Nov-00	2	7	28.57%	45.18%	37	206	17.96%	0.75	-0.55
Dec-00	3	7	42.86%	49.49%	58	204	28.43%	0.84	-0.49
Jan-01	2	10	20.00%	40.00%	56	198	28.28%	-0.57	-1.34
Feb-01	1	6	16.67%	37.27%	50	196	25.51%	-0.49	-1.3
Mar-01	0	8	0.00%	0.00%	40	215	18.60%	-1.33	-1.81
Apr-01	0	2	0.00%	0.00%	37	165	22.42%	-0.76	-1.46
May-01	3	7	42.86%	49.49%	51	209	24.40%	1.04	-0.37
Jun-01	1	13	7.69%	26.65%	57	217	26.27%	-1.48	-1.9
Jul-01	1	3	33.33%	47.14%	48	198	24.24%	0.34	-0.79
Aug-01	0	5	0.00%	0.00%	61	217	28.11%	-1.38	-1.84
Sep-01	4	12	33.33%	47.14%	53	246	21.54%	0.93	-0.43



Checklist #14 - Resale - Frame Relay Installation

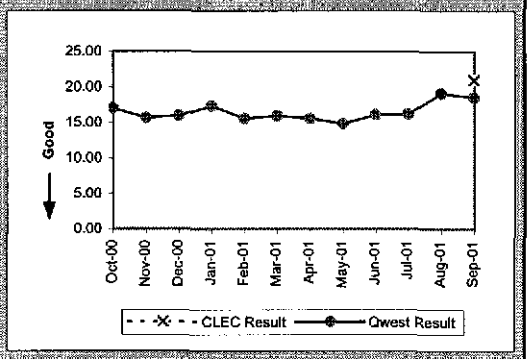
Installation Commitments Met (Percent) (OP-3)-- Interval Zone One

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00					529	688	76.89%		
Nov-00					731	874	83.64%		
Dec-00					500	614	81.43%		
Jan-01					406	532	76.32%		
Feb-01					449	512	87.70%		
Mar-01					781	895	87.26%		
Apr-01					474	560	84.64%		
May-01					228	258	88.37%		
Jun-01					533	596	89.43%		
Jul-01					657	723	90.87%		
Aug-01					409	473	86.47%		
Sep-01					811	863	93.97%		



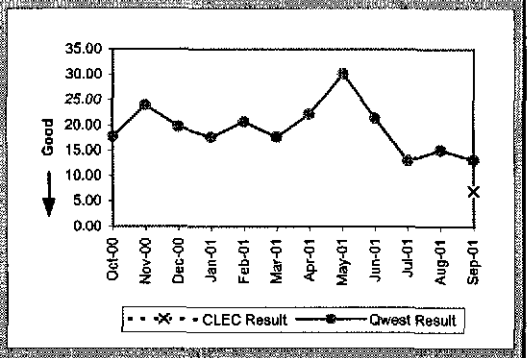
Installation Interval (Average Days) (OP-4)-- Interval Zone One

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00					11692	688	16.99		
Nov-00					13673	874	15.64		
Dec-00					9796	614	15.95		
Jan-01					9218	532	17.33		
Feb-01					7965	512	15.56		
Mar-01					14291	895	15.97		
Apr-01					8725	560	15.58		
May-01					3832	258	14.85		
Jun-01					9601	596	16.11		
Jul-01					15049	928	16.22		
Aug-01					12222	640	19.10		
Sep-01	42	2	21.00	1.41	22661	1220	18.57	3.09	0.88



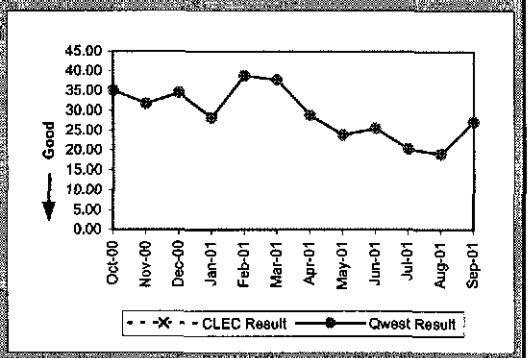
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A)-- Interval Zone One

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00					1299	73	17.79		
Nov-00					1868	78	23.95		
Dec-00					1146	58	19.76		
Jan-01					1092	62	17.61		
Feb-01					725	35	20.71		
Mar-01					1364	77	17.71		
Apr-01					1068	48	22.25		
May-01					362	12	30.17		
Jun-01					856	40	21.40		
Jul-01					3121	241	12.95		
Aug-01					3061	203	15.08		
Sep-01	14	2	7.00	1.41	5060	385	13.14	-0.47	-1.29



Delayed Days for Facility Reasons (Average Days) (OP-6B)-- Interval Zone One

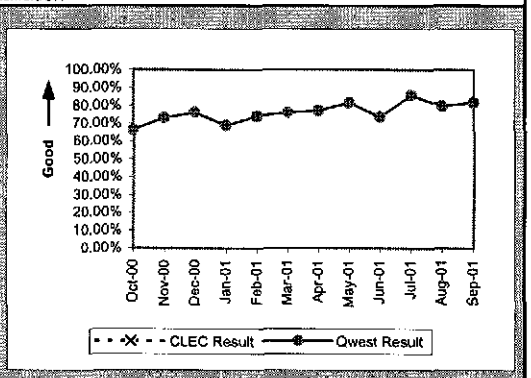
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00					3021	86	35.13		
Nov-00					2066	65	31.78		
Dec-00					1933	56	34.52		
Jan-01					1807	64	28.23		
Feb-01					1088	28	38.86		
Mar-01					1400	37	37.84		
Apr-01					1094	38	28.79		
May-01					431	18	23.94		
Jun-01					587	23	25.52		
Jul-01					612	30	20.40		
Aug-01					536	28	19.14		
Sep-01					654	24	27.25		



Checklist #14 - Resale - Frame Relay Installation

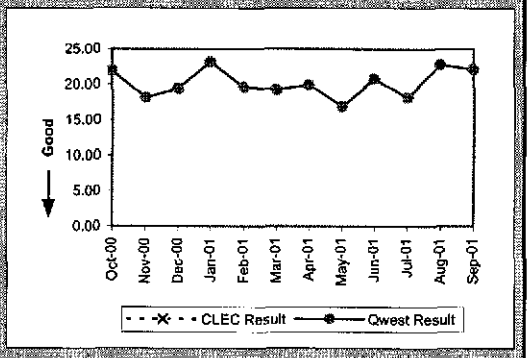
Installation Commitments Met (Percent) (OP-3)-- Interval Zone Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00					368	554	66.43%		
Nov-00					474	648	73.15%		
Dec-00					447	587	76.15%		
Jan-01					430	625	68.80%		
Feb-01					376	508	74.02%		
Mar-01					547	719	76.08%		
Apr-01					306	397	77.08%		
May-01					201	246	81.71%		
Jun-01					390	529	73.72%		
Jul-01					789	920	85.76%		
Aug-01					405	508	79.72%		
Sep-01					553	677	81.68%		



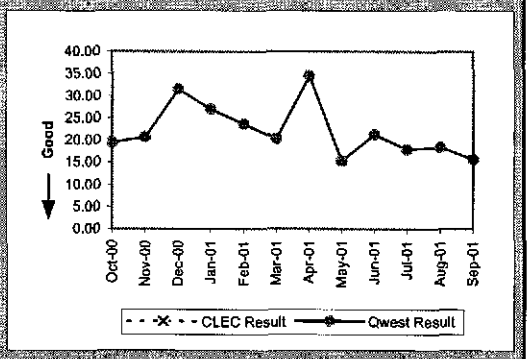
Installation Interval (Average Days) (OP-4)-- Interval Zone Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00					12139	554	21.91		
Nov-00					11763	648	18.15		
Dec-00					11398	587	19.42		
Jan-01					14497	625	23.20		
Feb-01					9984	508	19.65		
Mar-01					13843	719	19.25		
Apr-01					7901	397	19.90		
May-01					4162	246	16.92		
Jun-01					10990	529	20.78		
Jul-01					19873	1094	18.17		
Aug-01					15313	673	22.75		
Sep-01					20943	946	22.14		



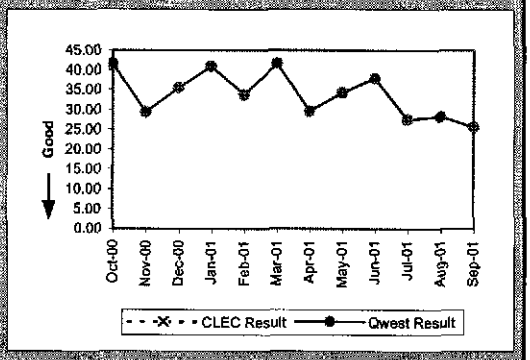
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A)-- Interval Zone Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00					2219	114	19.46		
Nov-00					2089	101	20.68		
Dec-00					2551	81	31.49		
Jan-01					3590	133	26.99		
Feb-01					2157	91	23.70		
Mar-01					2464	121	20.36		
Apr-01					1791	52	34.44		
May-01					458	30	15.27		
Jun-01					2049	96	21.34		
Jul-01					4883	273	17.89		
Aug-01					4126	224	18.42		
Sep-01					5564	355	15.67		



Delayed Days for Facility Reasons (Average Days) (OP-6B)-- Interval Zone Two

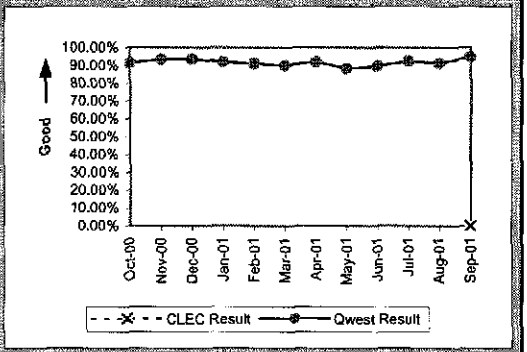
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00					2993	72	41.57		
Nov-00					2142	73	29.34		
Dec-00					2094	59	35.49		
Jan-01					2538	62	40.94		
Feb-01					1384	41	33.76		
Mar-01					2124	51	41.65		
Apr-01					1154	39	29.59		
May-01					514	15	34.27		
Jun-01					1631	43	37.93		
Jul-01					880	32	27.50		
Aug-01					1245	44	28.30		
Sep-01					974	38	25.63		



Checklist #14 - Resale - Frame Relay Installation

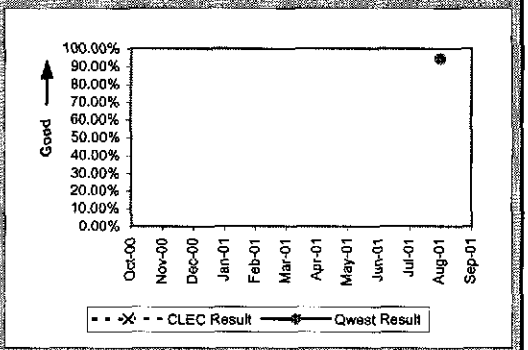
New Service Installation Quality (Percent) (OP-5)– Interval Zone One and Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00					1853	2029	91.33%		
Nov-00					1975	2114	93.42%		
Dec-00					2002	2139	93.60%		
Jan-01					1705	1856	91.86%		
Feb-01					1585	1742	90.99%		
Mar-01					1847	2052	90.01%		
Apr-01					1765	1916	92.12%		
May-01					912	1034	88.20%		
Jun-01					1020	1138	89.63%		
Jul-01					1682	1822	92.32%		
Aug-01					1521	1668	91.19%		
Sep-01	0	1	0.00%	0.00%	1649	1740	94.77%	4.26	0.18



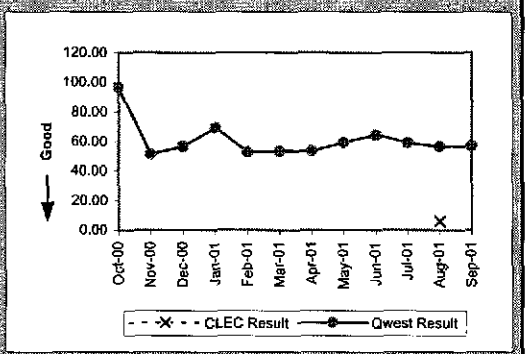
New Service Installation Quality (Percent) (OP-5*)– Interval Zone One and Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00									
Nov-00									
Dec-00									
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01					1574	1668	94.36%		
Sep-01									



Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A)

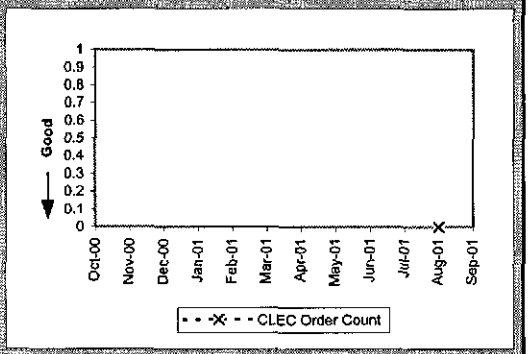
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00					109538	1133	96.68		
Nov-00					9894	193	51.26		
Dec-00					11076	196	56.51		
Jan-01					68210	986	69.18		
Feb-01					28822	547	52.69		
Mar-01					31415	588	53.43		
Apr-01					30488	571	53.39		
May-01					27262	460	59.27		
Jun-01					25567	397	64.40		
Jul-01					22976	390	58.91		
Aug-01	6	1	6.00		25317	448	56.51	-0.64	-1.39
Sep-01					23346	411	56.81		



Checklist #14 - Resale - Frame Relay Installation

Count of Pending Orders Delayed for Facilities Reasons Frame Relay (OP-15B)

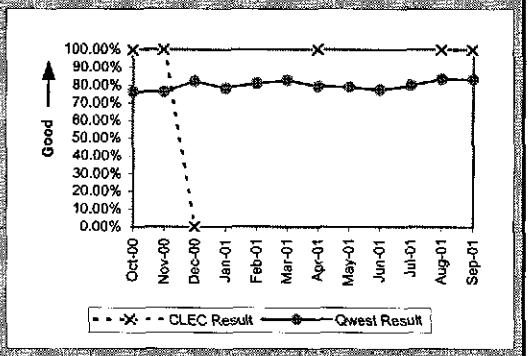
Date	CLEC Order Count
Oct-00	
Nov-00	
Dec-00	
Jan-01	
Feb-01	
Mar-01	
Apr-01	
May-01	
Jun-01	
Jul-01	
Aug-01	0
Sep-01	



Checklist #14 - Resale - Frame Relay Repair

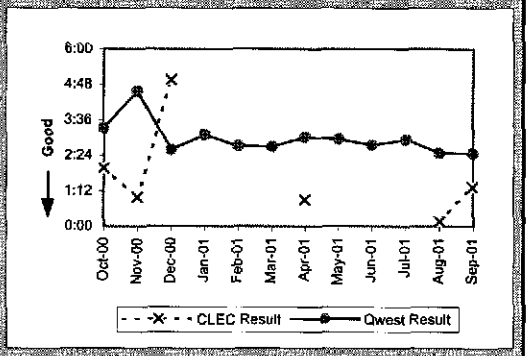
All Troubles Cleared within 4 hours (Percent) (MR-5)-- Interval Zone One

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	1	1	100.00%	0.00%	967	1266	76.38%	-0.56	-1.34
Nov-00	3	3	100.00%	0.00%	857	1124	76.25%	-0.97	-1.59
Dec-00	0	1	0.00%	0.00%	829	1009	82.16%	8.08	3.91
Jan-01					819	1044	78.45%		
Feb-01					771	952	80.99%		
Mar-01					962	1162	82.79%		
Apr-01	1	1	100.00%	0.00%	874	1100	79.45%	-0.51	-1.31
May-01					945	1198	78.88%		
Jun-01					946	1224	77.29%		
Jul-01					872	1091	79.93%		
Aug-01	1	1	100.00%	0.00%	975	1168	83.48%	-0.44	-1.27
Sep-01	1	1	100.00%	0.00%	714	856	83.41%	-0.45	-1.27



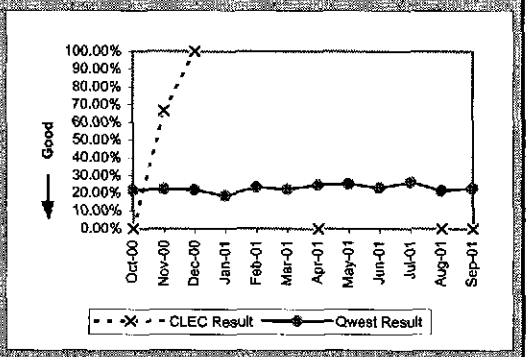
Mean Time to Restore (Hours:Minutes) (MR-6)-- Interval Zone One

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	1:59	1	1:59		4196:43	1266	3:19	-0.16	-1.1
Nov-00	2:58	3	0:59	1:14	5135:01	1124	4:34	-0.51	-1.31
Dec-00	4:57	1	4:57		2630:05	1009	2:36	0.48	-0.71
Jan-01					3232:17	1044	3:06		
Feb-01					2600:11	952	2:44		
Mar-01					3138:12	1162	2:42		
Apr-01	0:54	1	0:54		3323:26	1100	3:01	-0.37	-1.23
May-01					3533:54	1198	2:57		
Jun-01					3367:19	1224	2:45		
Jul-01					3201:08	1091	2:56		
Aug-01	0:10	1	0:10		2906:46	1168	2:29	-0.55	-1.33
Sep-01	1:20	1	1:20		2111:32	856	2:28	-0.25	-1.15



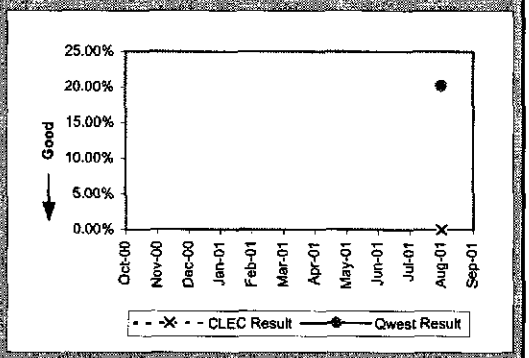
Repair Repeat Report Rate (Percent) (MR-7)-- Interval Zone One

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	0	1	0.00%	0.00%	274	1266	21.64%	-0.53	-1.32
Nov-00	2	3	66.67%	47.14%	251	1124	22.33%	1.52	-0.08
Dec-00	1	1	100.00%	0.00%	221	1009	21.90%	1.23	-0.25
Jan-01					193	1044	18.49%		
Feb-01					223	952	23.42%		
Mar-01					257	1162	22.12%		
Apr-01	0	1	0.00%	0.00%	272	1100	24.73%	-0.57	-1.35
May-01					303	1198	25.29%		
Jun-01					281	1224	22.96%		
Jul-01					286	1091	26.21%		
Aug-01	0	1	0.00%	0.00%	250	1168	21.40%	-0.52	-1.32
Sep-01	0	1	0.00%	0.00%	196	856	22.90%	-0.54	-1.33



Repair Repeat Report Rate (Percent) (MR-7*)-- Interval Zone One

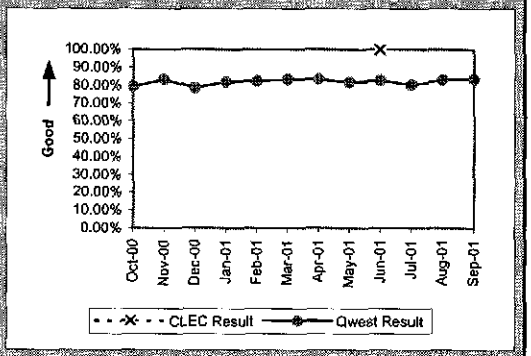
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00									
Nov-00									
Dec-00									
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	0	1	0.00%	0.00%	151	748	20.19%	-0.5	-1.31
Sep-01									



Checklist #14 - Resale - Frame Relay Repair

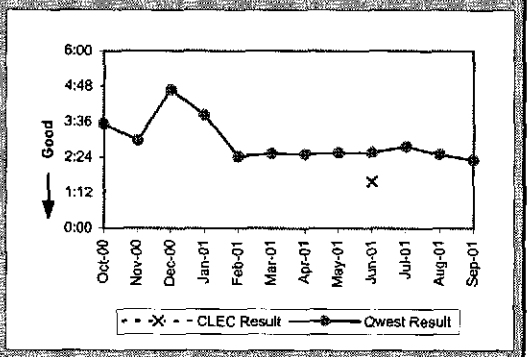
All Troubles Cleared within 4 hours (Percent) (MR-5)-- Interval Zone Two

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00					832	1051	79.16%		
Nov-00					764	919	83.13%		
Dec-00					701	893	78.50%		
Jan-01					692	843	82.09%		
Feb-01					607	737	82.36%		
Mar-01					814	978	83.23%		
Apr-01					787	943	83.46%		
May-01					815	997	81.75%		
Jun-01	1	1	100.00%	0.00%	849	1026	82.75%	-0.46	-1.28
Jul-01					823	1026	80.21%		
Aug-01					837	1008	83.04%		
Sep-01					663	793	83.61%		



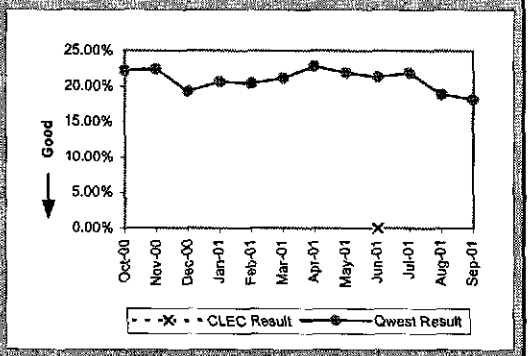
Mean Time to Restore (Hours:Minutes) (MR-6)-- Interval Zone Two

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00					3715:01	1051	3:32		
Nov-00					2730:08	919	2:58		
Dec-00					4185:36	893	4:41		
Jan-01					3227:49	843	3:50		
Feb-01					1788:03	737	2:26		
Mar-01					2476:54	978	2:32		
Apr-01					2371:10	943	2:31		
May-01					2548:10	997	2:33		
Jun-01	1:35	1	1:35		2640:01	1026	2:34	-0.21	-1.13
Jul-01					2830:24	1026	2:46		
Aug-01					2517:13	1008	2:30		
Sep-01					1833:53	793	2:19		



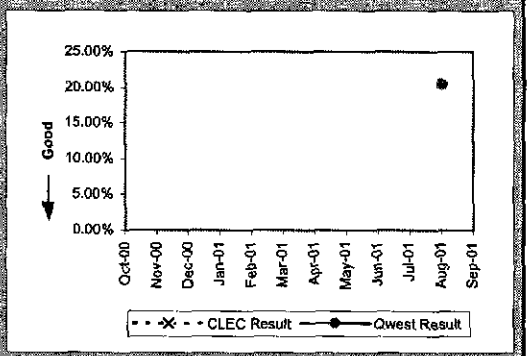
Repair Repeat Report Rate (Percent) (MR-7)-- Interval Zone Two

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00					233	1051	22.17%		
Nov-00					206	919	22.42%		
Dec-00					172	893	19.26%		
Jan-01					174	843	20.64%		
Feb-01					150	737	20.35%		
Mar-01					207	978	21.17%		
Apr-01					215	943	22.80%		
May-01					218	997	21.87%		
Jun-01	0	1	0.00%	0.00%	219	1026	21.35%	-0.52	-1.32
Jul-01					224	1026	21.83%		
Aug-01					190	1008	18.85%		
Sep-01					144	793	18.16%		



Repair Repeat Report Rate (Percent) (MR-7*)-- Interval Zone Two

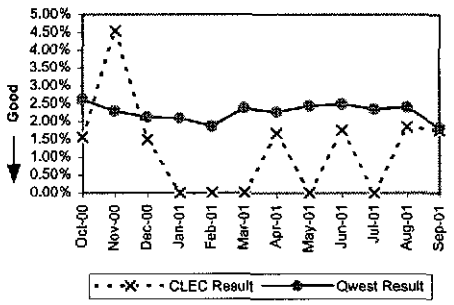
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00									
Nov-00									
Dec-00									
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01					123	602	20.43%		
Sep-01									



Checklist #14 - Resale - Frame Relay Repair

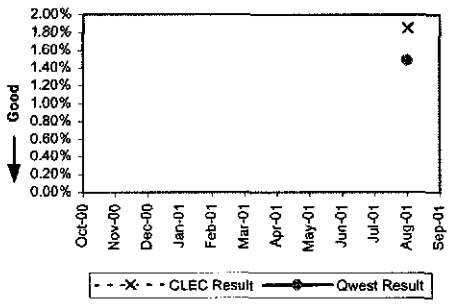
Trouble Rate (Percent) (MR-8)-- Interval Zone One and Two

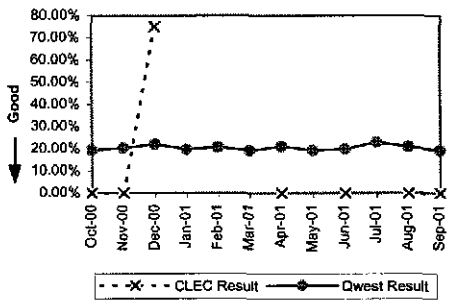
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	1	64	1.56%	12.40%	2317	88301	2.62%	-0.53	-1.32
Nov-00	3	66	4.55%	20.83%	2043	88966	2.30%	1.22	-0.31
Dec-00	1	67	1.49%	12.13%	1902	89437	2.13%	-0.36	-1.22
Jan-01	0	68	0.00%	0.00%	1887	90040	2.10%	-1.21	-1.73
Feb-01	0	62	0.00%	0.00%	1689	90317	1.87%	-1.09	-1.66
Mar-01	0	61	0.00%	0.00%	2140	90269	2.37%	-1.22	-1.74
Apr-01	1	60	1.67%	12.80%	2043	90120	2.27%	-0.31	-1.19
May-01	0	56	0.00%	0.00%	2195	90031	2.44%	-1.18	-1.72
Jun-01	1	57	1.75%	13.13%	2250	90384	2.49%	-0.36	-1.22
Jul-01	0	56	0.00%	0.00%	2117	90330	2.34%	-1.16	-1.7
Aug-01	1	54	1.85%	13.48%	2176	90445	2.41%	-0.27	-1.16
Sep-01	1	57	1.75%	13.13%	1649	90464	1.82%	-0.04	-1.02



Trouble Rate (Percent) (MR-8*)-- Interval Zone One and Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00									
Nov-00									
Dec-00									
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	1	54	1.85%	13.48%	1350	90445	1.49%	0.22	-0.81
Sep-01									



Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10)-- Interval Zone One and Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	0	1	0.00%	0.00%	555	2872	19.32%	-0.49	-1.3
Nov-00	0	3	0.00%	0.00%	519	2562	20.26%	-0.87	-1.53
Dec-00	3	4	75.00%	43.30%	536	2438	21.99%	2.11	0.28
Jan-01					460	2347	19.60%		
Feb-01					440	2129	20.67%		
Mar-01					504	2644	19.06%		
Apr-01	0	1	0.00%	0.00%	546	2589	21.09%	-0.52	-1.31
May-01					524	2719	19.27%		
Jun-01	0	1	0.00%	0.00%	554	2804	19.76%	-0.5	-1.3
Jul-01					632	2749	22.99%		
Aug-01	0	1	0.00%	0.00%	576	2752	20.93%	-0.51	-1.31
Sep-01	0	1	0.00%	0.00%	394	2043	19.29%	-0.49	-1.3