

File in Docket No.
E-01345A-05-0526

ORIGINAL



0000022974

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

4900

Investigator: Carmen Madrid

Phone: (602) 542-0848

Fax: (602) 542-2129

Priority: Respond Within Five Days

Opinion No. 2005 - 45788

Date: 7/28/2005

Complaint Description: 08A Rate Case Items - Opposed

First:

Last:

Complaint By: Mary

Zampelli

Account Name: Mary Zampelli

Home: (928) 646-0382

Street: 2050 W. Hwy 89A, lot #85

Work: (000) 000-0000

City: Cottonwood

CBR:

State: AZ Zip: 86326

is:

Utility Company: Arizona Public Service Company

Division: Electric

Contact Name: For assignment

Contact Phone: (602) 000-0000

Nature of Complaint:

Customer heard that APS was asking for another increase. She is opposed to the increase. She is 83 years old on a limited income and cannot afford another increase for electricity.

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

7/28/05 Comment noted and filed in docket no. E-01345A-05-0526. closed

End of Comments

Date Completed: 7/28/2005

Opinion No. 2005 - 45788

AZ CORP COMMISSION
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E-01345A-05-0526

ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

Investigator: John La Porta

Phone: (602) 542-0819

Fax: (602) 542-2129

Priority: Respond Within Five Days

Opinion No. 2005 - 45773

Date: 7/28/2005

Complaint Description: 08A Rate Case Items - Opposed

First:

Last:

Complaint By: James

Bauer

Account Name: James Bauer

Home: (480) 968-2220

Street: 710 S Hardy, #A12

Work: (000) 000-0000

City: Tempe

CBR:

State: AZ Zip: 85281

is:

Utility Company: Arizona Public Service Company

Division: Electric

Contact Name: For assignment

Contact Phone: (602) 000-0000

Nature of Complaint:

Customer called to voice his displeasure with the APS request for approval of a power supply adjustor surcharge. He feels one rate increase this year is enough.

End of Complaint

Utilities' Response:

N/A

End of Response

Investigator's Comments and Disposition:

Advised customer that I would note his comments for the record and place a copy of them in Docket No. E-01345A-05-0526. CLOSED.

End of Comments

Date Completed: 7/28/2005

Opinion No. 2005 - 45773