

Filed in Docket No  
G-02696A-05-0390

ORIGINAL



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4700

ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

Investigator: Carmen Madrid

Phone: (602) 542-0848

Fax: (602) 542-2129

Priority: Respond Within Five Days

Opinion No. 2005 - 45836

Date: 7/29/2005

Complaint Description: 08A Rate Case Items - Opposed

First:

Last:

Complaint By: Robert W.

Rupe

Account Name: Robert W. Rupe

Home: (000) 000-0000

Street: 1109 W. Country Club Dr.

Work: (000) 000-0000

City: Payson

CBR:

State: AZ Zip: 85541

is:

Utility Company: Energy West Incorporated d/b/a Broken Bow Gas Company

Division: Gas

Contact Name: Doug Mann

Contact Phone: (928) 474-2294

Nature of Complaint:

7/28/05 correspondence states the following:

July 16, 2005

Arizona Corporation Commission  
1200 West Washington Street, 1st Floor  
Phoenix, Arizona 85007

Dear Commission Members:

Energy West requested a price increase because of the \$58.00 per barrel of oil. If you grant a price increase, what will happen when the price of a barrel of oil drops to \$30.00? I want to know if Energy West will ask for a price decrease? Will this company automatically decrease the cost of fuel? There should be a guarantee in writing concerning this matter.

Thank you for your consideration on my pocket book and all of the other consumers of propane.

Sincerely,  
Robert W. Rupe  
\*End of Complaint\*

Utilities' Response:

Investigator's Comments and Disposition:

7/29/05 Opinion filed in docket no. G-02696A-05-0390. Opinion e-mailed to Energy West. Closed

\*End of Comments\*

Date Completed: 7/29/2005

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