

ORIGINAL
OPEN MEETING AGENDA ITEM



0000022286

ARIZONA CORPORATION COMMISSION

4700

UTILITY COMPLAINT FORM

Investigator: Janie Woller

Phone: (602) 542-0821

Fax: (602) 542-2129

Priority: Respond Within Five Days

Opinion No. 2005 - 45579

Date: 7/20/2005

Complaint Description: 08A Rate Case Items - Opposed

First:

Last:

Complaint By: Gloria

Garland

Account Name: Gloria Garland

Home: (000) 000-0000

Street: 705 E. Miller Rd. #32

Work: (000) 000-0000

City: Payson

CBR:

State: AZ Zip: 85541

is:

Utility Company: Energy West Incorporated d/b/a Broken Bow Gas Company

Division: Gas

Contact Name: n/a

Contact Phone: n/a

Nature of Complaint:

Ms. Garland called regarding the notice in her bill for a surcharge. Ms. Garland says that, they deserve it but she can't afford it. Ms. Garland said that she had to borrow money from her brother last year to pay her gas bill.

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

7/19/05 I agreed to enter Ms. Garland's comments into our database for the record and gives copies to Docket Control to be placed in Energy West's official Docket No. G-02696A-05-0390. Closed.

End of Comments

Date Completed: 7/20/2005

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