

E-1773A-04-0528

E-4100A-04-0527

ORIGINAL



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RECEIVED ARIZONA CORPORATION COMMISSION

4700

UTILITY COMPLAINT FORM

2005 JUL 1 P 3:44

Investigator: Deb Reagan

Phone: (602) 364-0236

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AZ CORP COMMISSION

Priority Respond Within Five Days

Arizona Corporation Commission

Opinion No. 2005 - 45107

Date: 7/1/2005

DOCKETED

Complaint Description: 08A Rate Case Items - Opposed

JUL - 1 2005

First:

Last:

Complaint By: Fawn L.

Cotton

DOCKETED BY KV

Account Name: Fawn L. Cotton #4422200

Home: (520) 803-9044

Street: 5868 S. Mountain Side Lane

Work: (520) 458-1125

City: Hereford

CBR:

State: AZ Zip: 85615

is:

Utility Company: Sulphur Springs Valley Electric Cooperative, Inc.

Division: Electric

Contact Name: Kirby Chapman

Contact Phone: (520) 515-3457

Nature of Complaint:

**** DOCKET E-1773A-04-0528 and E-4100A-04-0527****

Customer wrote to the Commission regarding the proposed rate increase.

"It is my understanding that you are proposing a rate increase of from 12-15% because of suppliers increasing your cost as well as a raise in your "wages" for sitting on the board. I am also aware of the amount the board of directors receive as well as having all expenses paid as they travel.

I propose another option. Take a cut in pay! We, the citizens of Cochise County pay far and above, enough for our electric service. If you feel you are not paid enough, resign. I will sit on the board for 1/2 of what you get paid, thereby returning your over payment in wages, back to the customers.

Have you all forgotten that while you believe a rate increase is necessary, we, the customers, do not receive a wage increase to cover your increases. This makes it more and more difficult to pay what you charge now as well as trying to pay everyone else with their increases!!

I don't work on the base or have a large pension. My wages are basement level as it is. I now pay \$87.00 a month on average balance billing. I am continually behind and subject to disconnect as it is. I, like most other consumers conserve as much as humanly possible. My thermostat is either set to off or 83 in the summer so as to conserve energy and keep my bill down. There are no other conservation methods left for us to afford the proposed rate hike!

Sirs, it is time you all remember what it is like to be at the bottom of the economic scale. The bottom of the food chain, as it were. There are an awful lot of seniors who were never lucky enough to have government pensions as well as an awful lot of us who don't make a lot of money. What we do make goes to support those who don't support themselves or for wage/rate increases. ENOUGH.

There is no doubt in my mind that this letter will not be taken seriously but at least I feel like I did something. Too bad you all aren't elected by those of us at the bottom."

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

Customer comments entered for the record and for the Dockets in the matter.

End of Comments

Date Completed: 7/1/2005

Opinion No. 2005 - 45107
