

ORIGINAL



0000021939

ARIZONA CORPORATION COMMISS

UTILITY COMPLAINT FORM

4720

Investigator: Al Amezcua

Phone: (602) 542-0842

Fax: (602) 542-2129

Priority: Respond Within Five Days

W-03510A-05-0145

W-03510A-05-0146

Opinion No. 2005 - 45246

Date: 7/8/2005

Complaint Description: 08E Rate Cases Items - In Favor

First:

Last:

Complaint By: E Jean

Duaine

Account Name: E Jean Duaine

Home: (000) 000-0000

Street: 198 Peretz Cir

Work: (000) 000-0000

City: Circle City

CBR:

State: AZ Zip: 85342

is:

Utility Company: Circle City Water Company, L.L.C.

Division: Water

Contact Name: Mistie Jared

Contact Phone: (661) 633-7546

Nature of Complaint:

W-03510A-05-0145 and W-03510A-05-0146 are CONSOLIDATED.

Received Correspondence from Ms. Duaine.

To Whom It May Concern

In a letter I received from Brooke Utilities, Inc. from Bakersfield California just recently, they informed me that Circle City Water Co, has filed an application with you for the approval of a hook-up fee tariff for new customers and for an extension of it's CC&N to provide water service to Circle City property owners. As stated in the letter there will be a hearing on these two matters at your place of business on July 25, 2005, it will be open for Public Comment.

I will not be able to attend this hearing but I do want to make comment on the approval of the application and hope that it will be taken the same as if I were in attendance.

My comment is that I am in favor of both the hook-up fee and the extension of the water company's CC&N (Certificate of Convenience and Necessity). I want to say that Circle city is experiencing a population growth like we have never seen before. Circle City is approximately 47 years old and for most of that time it has only seen gradual building over the past 10 years. Now there is a real concern about needing another storage tank to meet the demands of this growth. We are especially concerned in the event of a house and/or ground fire within our community. We do not have enough water or water pressure to deal with a problem such as that. There have been so many times that we haven't had any water at all due to a failure of one kind or another at the pump. We never know when that will occur and usually we have no notice from anyone about how long we will be out of water. Twice in the 29 years that I have lived here we were without for such a long period of time that The Home Owner's Assn and our Fire Dept. (not the water company) went door to door passing out drinking water.

My final comment is: We need another water tank -- God help us if we have a fire and lastly -- we need to have a water company that will care if we are out of water or not.

RECEIVED
2005 JUL 12 P 4: 23
AZ CORP COMMISSION
DOCUMENT CONTROL

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Thank you for considering these comments.

Very truly yours

E Jean Duaine
A Property Owner in
Circle City, Az
End of Complaint

Utilities' Response:

n/a
End of Response

Investigator's Comments and Disposition:

Comments noted for record purposes and Docketed under W-03510A-05-0145 and W-03510A-05-0146 which were CONSOLIDATED. Close.
End of Comments

Date Completed: 7/8/2005

Opinion No. 2005 - 45246

June 29, 2005

Arizona Corporation Commission
1200 W. Washington St.
Phoenix, AZ 85007

RECEIVED

JUL 1 5 2005

AZ Corporation Commission
Director Of Utilities

To Whom It May Concern

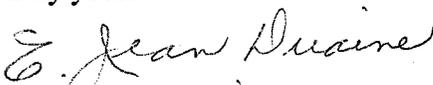
In a letter I received from Brooke Utilities, Inc. from Bakersfield California just recently, they informed me that Circle City Water Co. has filed an application with you for the approval of a hook-up fee tariff for new customers and for an extension of it's CC&N to provide water service to Circle City property owners. As stated in the letter there will be a hearing on these two matters at your place of business on July 25, 2005, It will be open for Public Comment.

I will not be able to attend this hearing but I do want to make comment on the approval of the application and hope that it will be taken the same as if I were in attendance.

My comment is that I am in favor of both the hook-up fee and the extension of the water company's CC&N (Certificate of Convenience and Necessity). I want to say that Circle City is experiencing a population growth like we have never seen before. Circle City is approximately 47 years old and for most of that time it has only seen gradual building over the past 10 years. Now there is a real concern about needing another storage tank to meet the demands of this growth. We are especially concerned in the event of a house and/or ground fire within our community. We do not have enough water or water pressure to deal with a problem such as that. There have been so many times that we haven't had any water at all due to a failure of one kind or another at the pump. We never know when that will occur and usually we have no notice from anyone about how long we will be out of water. Twice in the 29 years that I have lived here we were without for such a long period of time that The Home Owner's Assn and our Fire Dept.(not the water company) went door to door passing out drinking water..

My final comment is: We need another water tank --God help us if we have a fire and lastly--we need to have a water company that will care if we are out of water or not. Thank you for considering these comments.

Very truly yours


E. JEAN DUAINE
A Property Owner in
Circle City, AZ