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ARIZONA CORPORATION COMMISS

UTILITY COMPLAINT FORM

Investigator: Janie Woller

Phone: (602) 542-0821

Fax: (602) 542-2129

Priority: Respond Within Five Days

Opinion No. 2005 - 44475

Date: 6/3/2005

Complaint Description: 08F Arsenic

First:

Last:

Complaint By: Anisia

Celis

Account Name: Anisia Celis

Home: (000) 000-0000

Street: 14214 W. Aleppo Dr.

Work: (000) 000-0000

City: Sun City West

CBR:

State: AZ Zip: 85375

is:

Utility Company: Arizona - American Water Company

Division: Water

Contact Name: n/a

Contact Phone: n/a

Nature of Complaint:

Ms. Celis called regarding the increase notice AZ-American provided with her bill. Ms. Celis says that she is on a fixed income and cannot afford an increase and has her own filtering system. Ms. Celis does not want the increase to be approved.

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

6/3/05 Informed Ms. Celis that I would entered her comments into our database for the record and provide a copy to Docket Control to be placed in Arizona-American Water Company's official Docket Nos. W-01303A-05-0280, WS-01303A-02-0867, WS-01303A-02-0869 and WS-01303A-02-0870. Closed.

End of Comments

Date Completed: 6/3/2005

Opinion No. 2005 - 44475

DOCKET Nos. W-01303A-05-0280
WS-01303A-02-0867
WS-01303A-02-0869
WS-01303A-02-0870

Arizona Corporation Commission
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