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P.O. Box 1045, Bullhead City, AZ 86430

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July 1, 2005

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AZ CORP COMMISSION
DOCUMENT CONTROL

Ms. Colleen A. Ryan, Docket Administrator
Docket Control
Arizona Corporation Commission
1200 West Washington Street
Phoenix, Arizona 85007-2927

Re: Docket No. E-01750A-04-0929

Dear Commissions and Officers of the Arizona Corporation Commission:

Enclosed are an original copy and thirteen (13) additional copies of Mohave's notes from a June 23, 2005 meeting with Mr. Roger Chantel.

Regards,

Stephen McArthur
Comptroller

Arizona Corporation Commission

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Enclosures: One (1) original Mohave meeting notes and thirteen (13) additional copies; and one original copy and thirteen (13) additional copies of the notes from the June 23, 2005 meeting with Mr. Chantel.

Sent Today, July 1, 2005, to:
Docket Control

Copy mailed July 1, 2005, to:
Mr. Roger Chantel
10001 E. Highway 66
Kingman, Arizona 86401



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Mohave Electric Cooperative, Inc.
Meeting Notes: Meeting with Roger Chantel
June 23, 2005 at 3:00 p.m.
Meeting Attendees: Roger Chantel, Tom Longtin, and Stephen McArthur

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As Mr. Chantel entered the conference room where we were to have our meeting, he immediately began commenting about the weather, noting how hot it was. He repeated this several times and then asked how this weather affected electric bills. As Tom and I both began commenting on this, Tom pointed out that, while bills did go up in the hotter weather, this was because of higher usage. Mr. Chantel again commented about how hot it was here and began to ask something else about the weather, when I interrupted him and suggested we talk about what it was that he came to talk about today. He laughed at this point, and stated that the only reason he was here was because the Commission made him come.

Mr. Chantel then abruptly began talking about how Mohave discriminates in what it charges people and that some people are charged differently than others. Tom and I both objected to this comment, noting that the rates differ only by class, but people pay the same rate for the same service throughout the service area. Mr. Chantel stated that he would explain. He said Mohave charges people more who live in the Kingman area than we do the people who live in this (Bullhead City) area. Again, we noted that the rates are the same in both areas. He said this was not true because if anyone from Kingman wanted to do business with us, they had to come all the way from Kingman, and said this is not fair to make everyone come here from Kingman. I noted that most everything related to getting service could be done by phone and fax anymore. He objected and said that was not true, and that he had lots of examples. I then stated that we prefer a new consumer to come to our Service Office in Bullhead the first time they request service, to confirm who they are by reviewing their identification while they are in the office, however this is not a requirement. I stated everything regarding new service could normally be done by phone, by mail and by fax. Mr. Chantel said that was not true, again, and noted that he had lots of examples. I replied that was good, because this was something easily confirmed, and we could easily prove he is incorrect.

Several more comments on the subject of fairness were made. Tom gave some examples of how Cooperatives worked to keep things equal for members, but that some things, such as where Mr. Chantel decided to live, were beyond Mohave's control. Mr. Chantel made several more remarks that seemed to me to be intended to cause agitation. In fact, given the tone of his comments, it occurred to me at this point that perhaps Mr. Chantel's entire purpose in being here was to try to provoke us.

At this point, Tom and I both stated that the direction Mr. Chantel had tried to take this conversation was far from the subject we came to discuss, and I asked that we get back to the topic of his line extension. He agreed. I noted that he had signed one of the two construction agreements for his line extension. He stated this was correct, and that he could not sign the other because that would cancel the first contract. I noted that he was still misunderstanding the situation. I advised that there are two separate projects involved, one to modify the existing system in order to accommodate his line extension,

Chantel Meeting Notes (continued)

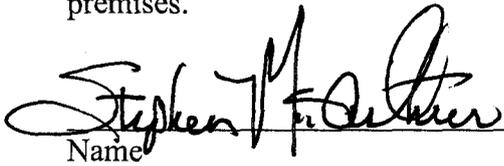
June 23, 2005

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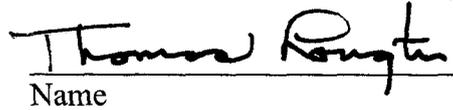
and the second to build the actual line extension. I repeated that there are two agreements, and he has signed and paid for only the agreement for the existing system modification. I noted that if he wants the line extension, he will have to sign and pay for the agreement for the line extension as well. I then noted that we were concerned because he has not made the minimum improvements to the two lots in order to qualify for line footage credit. I reminded him of the list of improvements necessary in order for him to qualify which we had sent to him, because if he really did want to live there, he would save himself a lot of money if he made those improvements – otherwise, I noted, he would not qualify for any free footage.

Mr. Chantel just sat looking at me for a moment, and then he said that we are going to have to change the way we do business. He said the way we do business was okay 20 years ago, but it did not work now. I interrupted at this point and noted that we cannot just change the way we do things, noting the changes to line extension required Commission approval. He said that is not true. He said that we changed the way we did things all the time. Tom advised him this was not correct, stating that we do not make changes like he is talking about. Chantel then said, in an angry voice, that we did make changes all the time and that all of us lied and stole from people all the time.

At this point, I advised Mr. Chantel that that was enough, that he was to leave the building, and that our conversation was through. Tom added that Mr. Chantel should leave immediately. Mr. Chantel just smiled and said he would see us soon and left the premises.


Name

June 23, 2005
Date


Name

6/23/2005
Date