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AZ CORP COMMISSION
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April 17, 2001

Honorable William A. Mundell - Chairman
Arizona Corporation Commission
1200 West Washington Street
Phoenix, Arizona 85007

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APR 18 2001

LEGAL DIV.
ARIZ. CORPORATION COMMISSION

T-01051B-99-0105

Dear Chairman Mundell:

The attached Competitive Exchange and Network Services Price Cap Tariff pages are being filed pursuant to Decision No. 63487 and Section 4(l) of the Price Cap Plan to make the following changes to Qwest's Directory Assistance (DA) and Complete-A-Call rates:

- Increase the residence and business DA rate from \$.47 to \$.85.
- Eliminate the separate \$.35 charge for Complete-A-Call service, which will now be offered at no additional charge as part of Qwest's standard DA offering. In addition the \$7.50 monthly rate for Business Complete-A-Call is being eliminated.
- Increase the rate for direct dialed DA calls made from a Public Access Line (PAL) from \$.15 to \$.60. The rate for alternately billed PAL DA calls will be increased to \$.85.
- The rate for DA calls placed through a Company long distance operator will change from the current rate of \$1.50, to \$.50 for mechanized calling cards and \$1.30 for operator partially assisted calls. These are the same rates in Section 6.2.1 of the tariff that are used today in connection with operator handling of long distance calls.

These pages have been prepared with an effective date of April 18, 2001. Please contact either me, or Reed Peterson on 602-630-8221, if you have any questions concerning this filing.

Sincerely,

MAUREEN ARNOLD

Enclosure

cc: Commissioner Jim Irvin
Commissioner Marc Spitzer
Ms. Deborah R. Scott, Director - Utilities Division
Legal Division - Arizona Corporation Commission

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U S WEST COMMUNICATIONS

COMPETITIVE
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1. APPLICATION AND REFERENCE

1.7 TRADEMARKS, SERVICE MARKS AND TRADE NAMES

Marks are identified in text throughout this document in all caps and italics, e.g., *CENTRON* Service.

MARK	OWNER
CENTREX PRIME®	Qwest Communications International Inc.
CENTRON®	Qwest Communications International Inc.
COMPLETE COVERAGE™	Qwest Communications International Inc.
CONSULTLINE®	Qwest Communications International Inc.
DID®	Qwest Communications International Inc.
INTRACALL®	Qwest Communications International Inc.
LINE-BACKER SM	Qwest Communications International Inc.
SIMPLE VALUE SM	Qwest Communications International Inc.
SUPER SAVINGS	Qwest Communications International Inc.
SWITCHNET 56®	Qwest Communications International Inc.
TRACKLINE PLUS SM	Qwest Communications International Inc.
UNISTAR®	Qwest Communications International Inc.
U S WEST®	Qwest Communications International Inc.

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6. MESSAGE TELECOMMUNICATION SERVICE

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6. MESSAGE TELECOMMUNICATION SERVICE

6.2 STANDARD SERVICE OFFERINGS (Cont'd)

6.2.4 DIRECTORY ASSISTANCE SERVICE

A. Directory Assistance

1. General

- a. The Company furnishes Directory Assistance Service whereby customers may request assistance in determining telephone numbers.
- b. The charges set forth, following, apply when customers of the Company request assistance in determining telephone numbers of:
 - A person who is located in the same local service area, or
 - A person who is not located in the same local service area but who is located within the state for which the Company furnishes Centralized Directory Assistance Service.
- c. If a customer abuses or fraudulently uses Directory Assistance service, the appropriate Directory Assistance charges may be assessed on that customer's telephone account.
- d. A caller may request a maximum of two telephone numbers for each call to Directory Assistance.
- e. Call completion is provided without additional charge for calls within the LATA. However, intraLATA long distance or local message charges apply if applicable. Call completion is provided from Public Access Lines on an alternately billed basis and where facilities permit. Appropriate service charges listed in 6.2.1 apply in addition to the Directory Assistance Service charge.
- f. Directory Assistance Service charges do not apply to requests originating from telephone services the Company has determined are used on a continuing basis by person(s) certified incapable of using a published telephone directory. A nonrecurring charge does not apply to establish or remove Directory Assistance Service exemption.

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6. MESSAGE TELECOMMUNICATION SERVICE

6.2 STANDARD SERVICE OFFERINGS

6.2.4 DIRECTORY ASSISTANCE SERVICE

A. Directory Assistance (Cont'd)

2. Allowances

- a. A customer is allowed one directly dialed Directory Assistance call per month at no charge for each central office line or trunk, excluding PALs.
- b. Centrex customers receive one directly dialed Directory Assistance call per month at no charge for each eight Centrex main station lines or fraction thereof if the total number of stations is not divisible by eight.
- c. For School Centrex service, the Centrex allowance applies for administrative main station lines. The regular central office line allowance applies to each dormitory station line or special student billing number.
- d. The call allowance is not transferable between separate accounts of the same customer.

3. Charges

- a. In locations, including Public Access Lines, where the customer has the capability to direct dial Directory Assistance but chooses to place the call as a mechanized or operator-assisted customer-dialed calling card call or operator-assisted station-to-station call, the appropriate charge, specified in 6.2.1, applies in addition to the Directory Assistance charge.

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CHARGE

- Each call dialed directly by customer[1] \$0.85 (I)
- Each call placed from Public Access Lines[2]
 - Direct Dial 0.60 (I)
 - Alternately Billed 0.85 (I)

(C)
(C)
(D)

[1] Effective 04-01-2001, the maximum charge of each call dialed directly by the customer in Directory Assistance will be \$1.15.

(C)

[2] See 6.2.1 for additional charge applications.

(C)

Issued: 4-17-01

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6. MESSAGE TELECOMMUNICATION SERVICE

6.2 STANDARD SERVICE OFFERINGS

6.2.4 DIRECTORY ASSISTANCE SERVICE

A.3. (Cont'd)

- b. The service is furnished subject to the condition that there will be no abuse or fraudulent use of the service. Abuse or fraudulent use of the service includes the obtaining, or attempting to obtain, or assisting another to obtain or to attempt to obtain Directory Assistance service, by rearranging, tampering, with, or making connection with any facilities of the Company, or by any trick, scheme, false representation, or false credit device, or by or through any other fraudulent means or device whatsoever, with attempt to avoid payment, in whole or in part, of the regular charge for such service. In addition to any other action authorized by this Tariff, the Company may, in such cases of abuse or fraudulent use, assess appropriate Directory Assistance charges on the customer's regular telephone account.

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Issued: 4-17-01

Effective: 4-18-01

6. MESSAGE TELECOMMUNICATION SERVICE

6.2 STANDARD SERVICE OFFERINGS

6.2.4 DIRECTORY ASSISTANCE SERVICE

B. National Directory Assistance Service (Cont'd)

3. Charges

- a. Charges apply to each call placed to National Directory Assistance from a payphone.
- b. In locations, including payphones, where the customer has the capability to direct dial National Directory Assistance but places a call to the National Directory Assistance service attendant via an operator, the operator handled service charges listed in 6.2.1, apply in addition to the following Directory Assistance Charge.

CHARGE

- Each call dialed directly by customer \$0.85

[1] This page cancels Pages 23 and 24, Release 2.

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