

Er-D1551A-04-0876

ORIGINAL



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ARIZONA CORPORATION COMMIS

UTILITY COMPLAINT FORM

4700

Investigator: Al Amezcua

Phone: (602) 542-0842

Fax: (602) 542-2129

Priority: Respond Within Five Days

Opinion No. 2005 - 43483

Date: 4/14/2005

Complaint Description: 08A Rate Case Items - Opposed

First:

Last:

Complaint By: **Lily**

Jou

Account Name: Lily Jou

Home: (000) 000-0000

Street: 3068 North Geronimo Avenue

Work: (000) 000-0000

City: Tucson

CBR:

State: AZ Zip: 85705

is:

Utility Company. **Southwest Gas Corporation**

Division: Gas

Contact Name: Lind Stutz

Contact Phone: (520) 794-6577

Nature of Complaint:

04/13/05 Received e-mail from consumer.

Dear Utility Commissioners:

I am writing because I am concern about the 10.8% rate increase in the utility bill. As you know, inflation rate is about 2%, and most salary raise are about 2% annually. Thus, it is outrageous to me that SouthWestGasCorp would even consider giving themselves a ten percent raise per year!!

I had been considering purchasing a gas stove unit. Now I will just buy myself another electric stove instead!

Right now, my salary barely covers expenses for both my 17-year-old nephew and me. As it is, I am trying to NOT feed him ramen noodles (49cents)! And I believe I am still on their Low Income Payment rate. Paying for the utility company's 10.8 percent raise will force me to cut down on vital protein purchases.

Please help families like me to put nutritious food on the table for the kids by denying this rate increase, and by capping all future rates to 2% increase per year. Thank you very much for letting my voice be heard as a customer.

Sincerely,

Lily Jou
3068 North Geronimo Avenue
Tucson, Arizona 85705
End of Complaint

Utilities' Response:

n/a
End of Response

Arizona Corporation Commission
DOCKETED

APR 14 2005

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AZ CORP COMMISSION
DOCUMENT CONTROL

2005 APR 14 11:11

RECEIVED

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator's Comments and Disposition:

04/07/05 Good Morning,

To whom it may concern: I received your e-mail in regards to no utility raise of rate, but the form you submitted was blank. Please e-mail me directly as to your concern or opinion. Include your name address city state and zip code.

Sincerely,

Alfonso Amezcua
Arizona Corporation Commission
Utilities Division
Consumer Services
(602) 542-0842

04/14/05 Enter into the database for record purposes and filed original with 13 copies in Docket Control G-01551A-04-0876. Close.

End of Comments

Date Completed: 4/14/2005

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