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2003 NOV 25 A 9 56 ARIZONA CORPORATION COMMISSION

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November 21, 2003

AZ CORP COMMISSION
DOCUMENT CONTROL

WS-01303A-02-0867
WS-01303A-02-0868
WS-01303A-02-0869
WS-01303A-02-0870
W-01303A-02-0908

Mr. Bob Boekenkamp
16230 North 111th Avenue
Sun City, Arizona 85351

Re: Arizona-American Water Rate Case

Dear Mr. Boekenkamp:

Thank you for your e-mail expressing your view on the Arizona-American Water rate case.

Arizona-American filed its Application seeking a rate increase in November 2002. The evidentiary record is still being developed. This is a lengthy process which will take about a year to conclude. In the meantime, Arizona-American's current rates will remain in effect. All filings are available for public inspection.

Arizona-American is proposing rate increases for 10 separate water and wastewater systems. For its Sun City Water system, the utility proposes to increase the median residential bill from \$10.11 to \$19.09. The Commission's staff recommends an increase of the median bill from \$10.11 to \$13.22. The Sun City Water system is a separate system from the Sun City West Water system and has its own rates.

To develop the record, Arizona-American, the Commission staff and any Intervenors will submit written testimony regarding their positions on the requested rate increase. Then, an administrative law judge will preside over a hearing which is much like a trial. This hearing is scheduled for December 4, 2003, at 10:00 a.m. at the Commission's offices. This hearing is open to the public. You may also call the Commission's "Listen Line" to listen to the hearing. That phone number is (602) 542-0222 or 1-800-222-7000. After the hearing, the judge will write a proposed Order making a recommendation to the Commission as to Arizona-American's rates. Finally, after reviewing the entire record, the Commissioners will vote to accept, modify or deny the judge's proposed Order at an Open Meeting.

The CAP pipeline is a different matter and is not related to the rate case. There is no transfer of CAP water rights. It is a replacement of pump water with CAP water.

Your correspondence has been placed on file with Docket Control and will become part of the record. Arizona is well served when its residents take an interest in a matter and voice their opinions. I will take your comments into consideration as I review the matter.

Sincerely,

Mike Gleason
Commissioner

Arizona Corporation Commission
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