

W 02111A-05-0167

ORIGINAL



0000018957

ARIZONA CORPORATION COMMISSION  
UTILITY COMPLAINT FORM

4700

APR 18 2005

Investigator: Richard Martinez

Phone: (520) 628-6556

Fax: (520) 628-6559  
AZ Corporation Commission  
Director Of Utilities

Priority: Respond Within Five Days

Complaint No. 2005 - 43490

Date: 4/14/2005

Complaint Description: 08A Rate Case Items - Opposed

First:

Last:

Complaint By:

Dennis

Schumacher

Account Name:

Dennis Schumacher

Home: (623) 465-4750

Street:

123 W. Sabrosa Drive

Work: (000) 000-0000

City:

Phoenix

CBR:

State:

AZ Zip: 85087

is:

Utility Company: Sabrosa Water Company

Division:

Contact Name:

Keith Morris

Contact Phone: (623) 362-5650

Nature of Complaint:

Customer is opposed to the proposed rate increase. Customer also wants to be an intervener in this proposed rate case (W 02111A-05-0167).

\*End of Complaint\*

Utilities' Response:

Investigator's Comments and Disposition:

I called customer and left him a voice mail message that his Opinion will be recorded for the record. I also gave him instructions to what he needs to do in order to be an intervener in this rate case. I left customer both my direct telephone number and the 1-800 telephone number to reach me. CLOSED.

\*End of Comments\*

Date Completed: 4/14/2005

Complaint No. 2005 - 43490

Substantiated/Un-Substantiated not yet determined

Notes:

RECEIVED

2005 APR 19 11:06

AZ CORP COMMISSION  
DOCUMENT CONTROL

Arizona Corporation Commission

DOCKETED

APR 19 2005

DOCKETED BY [Signature]

RECEIVED

APR 18 2005

AZ Corporation Commission  
Director Of Utilities

W 0211A 050167

RECEIVED

APR 14 2005

To Global Water & AZ Corp. ~~Commission~~ <sup>AZ Corporation Commission</sup>  
Director Of Utilities

Let me see if I understand what the overall picture for the rate increase you have requested for Sabrosa Water Customer entails.

We have had no reliable source of water for almost 5 yrs. now!

The water we do receive at this point is at a very reduced pressure.

We had contaminated undrinkable water at one time.

When we had not water in 2001, we had to get water from other sources than our water company.

We have lost water supply altogether 3 of the last 4 summers from 1 day to up to 2 weeks at a time.

We have been on restricted water use every summer since 2001 imposed by the Corporation Commission, i.e. Only water used inside the home or for livestock, No plant watering, washing of vehicles or excessive use.

There is basically been no maintenance of the system for over 4 yrs, except

what is need to keep basic flow going and meet very minimum standard 3. One of the 3 wells has been shut down completely instead of trying to upgrade it!

There has been not attempt what so ever to meet the new standards for 2006! —

I am a customer of Sabrosa water I live at 123 W. Sabrosa Dr., Phoenix Ac. 85087. My name is Dennis Schumacher, Ph# 623-465-4750. Two yrs ago I was cut off by the company for using to little water. Complaint was filed with BBB and Corp. Commission.

I absolutely want to intervene in this issue.

<sup>1st</sup> because of what I've have listed as documented problems with Sabrosa Water.

<sup>2nd</sup> Because the new interim managers have not shown any improvement.

<sup>3rd</sup> There is no one present from Sabrosa Water asking for rate hike!

<sup>4th</sup> A rate hike would be at this time unethical and I believe illegal.

Respectfully  
Dennis Schumacher

**PUBLIC NOTICE OF HEARING ON SABROSA WATER COMPANY'S  
EMERGENCY INTERIM RATE APPLICATION**

**Docket No. W-02111A-05-0167**

On March 8, 2005, Sabrosa Water Company ("Company") filed an emergency interim rate application with the Arizona Corporation Commission. The Company is requesting that the Commission authorize rates, including a Base Rate of \$39.50 and consumptive charges of (i) \$6.00 per 1,000 gallons up to 3,000 gallons used; (ii) \$9.00 per 1,000 gallons from 3,001 to 10,000 gallons used; and (iii) \$10.80 per 1,000 gallons for 10,001 and more gallons used. Copies of the Company's application and proposed tariffs are available at its office (Global Water Resources, 22601 North 19<sup>th</sup> Avenue, Suite 210, Phoenix, Arizona) and at the Commission's offices in the Docket Control Center for public inspection during regular business hours. The Commission's Utilities Division Staff will file a recommendation to the Commission on the Company's application by April 22, 2005, and copies of that filing will be available at the Commission's offices in the Docket Control Center for public inspection after that date.

The Commission will hold a public evidentiary hearing on this matter beginning May 6, 2005, at 10:00am at the Commission's offices, 1200 West Washington Street, Phoenix, Arizona. Public comments will be taken on the first day of the hearing. Upon conclusion of the hearing, the presiding administrative law judge will take the matter under advisement and will draft a recommended Opinion and Order for the Commission's consideration. The Commission will ultimately vote on the application at a subsequent Open Meeting at a date to be determined, and may adopt the Company's proposed rates, or rates that are higher or lower than those sought by the Company.

The law provides for an open public hearing at which, under appropriate circumstances, interested parties may intervene. Intervention shall be permitted to any person entitled by law to intervene and having a direct and substantial interest in the matter. Persons desiring to intervene must file a written motion to intervene with the Commission no later than April 29, 2005. The motion to intervene must be sent to the Company or its counsel and to all parties of record, and must contain the following:

1. The name, address, and telephone number of the proposed intervenor and of any party upon whom service of documents is to be made if different from the intervenor.
2. A short statement of the proposed intervenor's interest in the proceeding (e.g. a customer of the Company, a shareholder of the Company, etc.).
3. A statement certifying that a copy of the motion to intervene has been mailed to the Company or its counsel and to all parties of record in the case.

The granting of intervention, among other things, entitles a party to present sworn evidence at the hearing and to cross-examine other witnesses. However, failure to intervene will not preclude any interested person or entity from appearing at the hearing and providing public comment on the application or from filing written comments in the record of the case. You will not receive any further notice of this proceeding unless you request it.

If you have any questions about this application, wish to file written comments on the application, or want further information on intervention, you may contact the Consumer Services Section of the Commission at 1200 West Washington Street, Phoenix, Arizona 85007, or call 1-800-222-7000.

The Commission does not discriminate on the basis of disability in admission to its public meetings. Persons with a disability may request a reasonable accommodation such as a sign language interpreter, as well as request this document in an alternative format, by contacting the ADA Coordinator, Linda Hogan, at [LHogan@cc.state.az.us](mailto:LHogan@cc.state.az.us), voice phone number 602-542-3931. Requests should be made as early as possible to allow time to arrange the accommodation.

D. & H. Schumacher  
123 W. Sabrosa Dr.  
New River, AZ 85087-8645



AZ CORPORATION COMMISSION  
1200 W WASHINGTON ST  
PHOENIX AZ 85007

U.S. Postal Service<sup>SM</sup>  
**CERTIFIED MAIL<sup>SM</sup> RECEIPT**  
 (Domestic Mail Only; No Insurance Coverage Provided)  
 For delivery information visit our website at [www.usps.com](http://www.usps.com)

Postage \$	0.95
Certified Fee	
Return Receipt Fee (Endorsement Required)	
Restricted Delivery Fee (Endorsement Required)	
Total Postage & Fees \$	0000126394

Postmark  
# 0000126394

U.S. POSTAGE  
POSTALIA 339325

Sent To: GLOBAL WATER RESOURCES  
 Street, Apt. No.: 22601 N 19th Ave  
 or PO Box No. PHOENIX AZ 85027  
 City, State, ZIP+4

2004 0550 0000 4332 9940

PS Form 3840, June 2002 See Reverse for Instructions