



3052

BEFORE THE ARIZONA CORPORATION COMMISSION

1
2 JEFF HATCH-MILLER
3 CHAIRMAN
4 WILLIAM A. MUNDELL
5 COMMISSIONER
6 MARC SPITZER
7 COMMISSIONER
8 MIKE GLEASON
9 COMMISSIONER
10 KRISTIN K. MAYES
11 COMMISSIONER

Arizona Corporation Commission

DOCKETED

APR 13 2005

DOCKETED BY

KA

8 IN THE MATTER OF DISSEMINATION OF
9 INDIVIDUAL CUSTOMER PROPRIETARY
10 NETWORK INFORMATION BY
11 TELECOMMUNICATIONS CARRIERS

Docket No. RT-00000J-02-0066

12 STAFF'S NOTICE OF FILING
13 RESPONSES TO ARIZONA
14 WIRELESS CARRIERS GROUP

12 Staff of the Arizona Corporation Commission (Staff) hereby files its Responses to the
13 Arizona Wireless Carriers Group's Data Requests.

14 RESPECTFULLY SUBMITTED this 13th day of April, 2005.

17
18

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20 Maureen A. Scott, Attorney
21 Timothy J. Sabo, Attorney
22 Legal Division
23 Arizona Corporation Commission
24 1200 West Washington Street
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26 Telephone: (602) 542-6022

AZ CORP COMMISSION
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2 of the foregoing were filed this
13th day of April, 2005 with:

3 Docket Control
4 Arizona Corporation Commission
1200 West Washington Street
5 Phoenix, Arizona 85007

6 Copies of the foregoing were
mailed/hand-delivered this
7 12th day of April, 2005 to:

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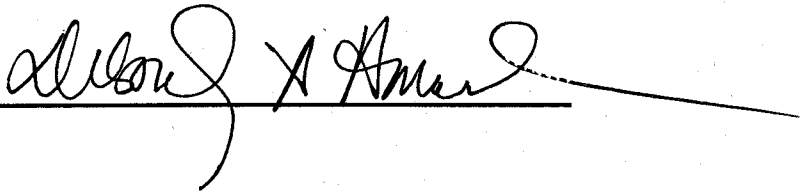
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A handwritten signature in cursive script, reading "Alison J. Amer", is written over a horizontal line. The signature extends to the right of the line.

COMMISSIONERS
JEFF HATCH-MILLER- Chairman
WILLIAM MUNDELL
MARC SPITZER
MIKE GLEASON
KRISTIN K. MAYES



BRIAN C. MCNEIL
Executive Secretary

ARIZONA CORPORATION COMMISSION

April 8, 2005

Sent via email and First Class Mail

Joan S. Burke, Esq.
OSBORN MALEDON, PA
2929 North Central Avenue, Suite 2100
Phoenix, AZ 85012-2794

Re: Arizona Wireless Carriers Group's First set of Data Requests to Staff in the Customer Proprietary Network Information ("CPNI") by Telecommunications.
Docket No.: RT-00000J-02-0066

Dear Ms. Burke:

Enclosed please find Staff's responses to Arizona Wireless Carriers Group's First set of Data Requests.

Should you have any questions, you may contact me at (602) 542-6022.

Very truly yours,

A handwritten signature in black ink, appearing to read "Maureen Scott", written over a large, stylized flourish.

Maureen A. Scott
Attorney, Legal Division

MAS:daa
Enclosures

**ARIZONA CORPORATION COMMISSION
STAFF'S RESPONSE TO ARIZONA WIRELESS CARRIERS GROUP'S
FIRST SET OF DATA REQUESTS
Docket No.: RT-00000J-02-0066
April 8, 2005**

REQUEST NO: WC 1.1

Identify all complaints regarding the alleged misuse, or threatened misuse, of Customer Proprietary Network Information received by the Commission at Special Open Meetings held by the Commission on October 6, 2004 (Mesa), October 26, 2004 (Phoenix), October 27, 2004 (Sun City), November 5, 2004 (Prescott), November 5, 2004 (Flagstaff), November 18, 2004 (Kingman), November 19, 2004, (Lake Havasu City), December 16, 2004 (Sierra Vista and Bisbee), December 17, 2004 (Wilcox and Benson), March 16, 2004 (Tucson), and March 17, 2004 (Green Valley). With respect to each individual complaint, identify the open meeting where the complaint was lodged, the nature of the complaint, and the carrier involved. (Do not supply the customer name or identity.)

RESPONSE: 1-1

All comments and complaints received by the Commission during Special Open Meetings can be found in the transcripts from those meetings. See Docket No. RT-00000J-02-0066 or Docket No: T-00000D-04-0582 (In the Matter of Generic Docket in Truth in Billing) for the transcripts.

Respondent:

REQUEST NO: WC 1.2

Excluding any complaints listed in response to WC-1, please identify all complaints received by the Commission between July 2002 and present relating to the alleged misuse, or threatened misuse, of Customer Proprietary Network Information. With respect to each individual complaint, identify the open meeting where the complaint was lodged, the nature of the complaint, and the carrier involved. (Do not supply the customer name or identity.)

RESPONSE: 1.2

Staff conducted a very limited search of its database of consumer inquiries. However, an exhaustive search would be overly burdensome as Staff does not catalogue consumer inquiries in the manner requested. A search of only *one* of seventeen subcategories in the Telecommunications Issues category yielded the consumer inquiries attached as Exhibit A. In addition, complaints filed in the docket are included as Exhibit B.

Docket No. RT-00000J-02-0066

RE: Staff's Response to Arizona Wireless Carriers Group's First Set of Data Requests
Response to WC-2

Exhibit A

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Fax: (602) 542-2129

Date: 11/29/2002

State:

AZ

Zip: 85014

IS:

Utility Company: MCI WorldCom Communications, Inc.

Division: Telephone

Contact Name: Jody Lippman

Contact Phone: (800) 624-0533

Nature of Complaint:

customer has been rec'ing calls from MCI about his call patterns. Believes this is telemarketing, due to fact his carrier of choice is AT&T.

If customer not a customer of MCI, please remove name & number from database to not be contacted or called.

End of Complaint

Utilities' Response:

UTILITY RESPONSE VIA EMAIL:

January 9, 2003

RE: 602-265-1238

Dear [REDACTED]:

This letter is in response to the correspondence you forwarded to the Arizona Corporation Commission regarding MCI. Please accept my sincere apologies for any inconvenience this matter may have caused you.

In response to your correspondence, I have taken the necessary steps to remove your name and telephone number, 602-265-1237 from MCI's database to

ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

prevent future solicitations to your home. Your name and telephone number will be placed in MCI's "do not call" file.

Should you move, change your name, or disconnect or reconnect your local telephone service, please contact MCI at (800) 624-0533 to inform us of the change. Please allow up to two weeks for the request to become incorporated into all parts of our marketing database.

While I regret this incident, I hope the actions that I have taken resolve this matter to your satisfaction. It is not MCI's intent to harass potential customers. If you have any additional questions or concerns, please contact me personally at 1-800-624-0533.

Sincerely,

Jody Ann Lippmann
MCI Agency Relations

CC: Arizona Corporation Commission
2002-22204

1-13 cust cld to question ltr just rvcd from MCI, name is incorrect and so is the TELEPHONE #, he is beside himself, I advised the name is as it was sent in by ACC (should be [REDACTED]) and agreed to do a 3-way to Jodi, cld lft msg on vm, pls call cust and go over incorrect number. Adv cust if no call pls cl Jodi as it advises in her letter. Any problems call me or Rhonda. (notes by CEW)
End of Response

Investigator's Comments and Disposition:

11/29 v/m on CEW line that customer did call both the 1.700.555.4141 & 1.602.700.4141 & verified carrier is in fact with AT&T which is correct.

12/2 faxed over to MCI

12/2 cld customer & explained what staff doing. Advised to give 30-60 days. Customer pleased. File closed

1-13 see notes on Utility's Response (CEW)

1-13 per Steve vm; MCI cld him back and are taking care of the problem. THANKS!

End of Comments

Date Completed: 12/2/2002

Inquiry No. 2002 - 22204

ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

Fax: (602) 542-2129

Date: 1/15/2002

Utility Company: Qwest Corporation

Division: Telephone

Contact Name: For Assignment

Contact Phone: (303) 965-1637

Nature of Complaint:

Regarding the above policy which is the subject of tomorrows meeting with the Commissioners, please register this consumer's objections to the Commission permitting Qwest to provide our names to any telemarketing firm, marketing company or any affiliated corporation.

In addition to hard mail information we receive telephone calls throughout the day but primarily between the hours of 5:00 p.m. and 9:00 p.m. weekdays and weekends.

A concern, albeit, premature, is that Qwest will, at a later time, decide to charge a fee for blocking information / calls from companies that may have received the information that they now want to release.

Thank you,

Doreen Slevin

End of Complaint

Utilities' Response:

No company contacted

End of Response

Investigator's Comments and Disposition:

customer comments placed for the record. CLOSE

End of Comments

Date Completed: 1/15/2002

Inquiry No. 2002 - 11846

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Fax: (520) 628-6559

Date: 1/16/2002

State:

AZ

Zip: 00000

IS:

Utility Company: Qwest Corporation

Division:

Contact Name: For Assignment

Contact Phone: 000000000000

Nature of Complaint:

He OPTED OUT recently. He received recent calls from Qwest telemarketers after he OPTED OUT. He wants to be removed from all telemarketing lists at Qwest asap.

End of Complaint

Utilities' Response:

01/23/02 REG, I REQUESTED THAT THIS CUSTOMER BE ADDED TO QWEST DO NOT CALL LISTS. IT DOES TAKE A WHILE FOR THE CURRENT LISTS TO EXPIRE. CLOSE THANKS SHARON BISHOP

End of Response

Investigator's Comments and Disposition:

1-16 Advised customer that this may take about 30-60 days for the removal from all telemktg lists. E-mailed to Qwest @ 12:55pm. 1-29 I called the customer and advise per Qwest reply. File closed.

End of Comments

Date Completed: 1/29/2002

Inquiry No. 2002 - 11897

ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

Phone: (520) 628-6555

Fax: (520) 628-6559

Date: 1/23/2002

Utility Company: Qwest Corporation

Division:

Contact Name: Mary Harris-Gavrilla

Contact Phone: (801) 374-2037

Nature of Complaint:

She called 1-18-02 to OPT OUT and she is still receiving telemarketing calls. She wants to be removed from Qwest lists.

End of Complaint

Utilities' Response:

Utilities' Response:01/25 OPTING OUT DOES NOT STOP OUTSIDE TELEMARKEING CALLS. I HAVE REMOVED HER FROM THE EXTERNAL LISTS AND HER OPTING OUT HAD BEEN NOTED. IN ADDITION, IT CAN TAKE TIME TO NOTIFY ALL QWEST TELEMARKEING GROUPS IF SHE HAD ALREADY BEEN INCLUDED IN A CAMPAIGN. WE ARE IN THE PROCESS OF REMOVING HER FROM ALL OUR LISTS. CLOSED MARY

End of Response

Investigator's Comments and Disposition:

E-mailed to Qwest @ 12:17pm. 1-30 Called customer and gave Qwest reply. File closed.

End of Comments

Date Completed: 1/30/2002

Inquiry No. 2002 - 12248

ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

Phone: (602) 542-0847

Fax: (602) 542-2129

Date: 1/24/2002

Utility Company: Qwest Corporation

Division: Telephone

Contact Name: x

Contact Phone: x

Nature of Complaint:

Correspondence (attached to file) received January 24, 2002. Customer writes that he contacted Qwest that they keep all information concerning his account private. Requesting verification in writing and they refused his request. Customer finds it unacceptable for any company to not verify in writing what they have verbally agreed to do. Questions why Qwest is reluctant to verify this in written form? This makes customer very suspicious of their verbal assurance. Request the Commission do what is right and to protect customer who wish nothing more than privacy.

End of Complaint

Utilities' Response:

Refer to investigator's comments.

End of Response

Investigator's Comments and Disposition:

On 1/24/02 at 2:20 p.m., c/c work # and left messenger with Mister acknowledging ACC received letter and comments will be recorded for record purposes with the Commission on the subject matter.

End of Comments

Date Completed: 1/24/2002

Opinion No.: 2002 - 12331

ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

Fax: (602) 542-2129

Date: 6/20/2002

State:

AZ

Zip: 85351

is:

Utility Company: Qwest Corporation

Division:

Contact Name: Anne Wellman

Contact Phone: (303) 896-2836

Nature of Complaint:

CORRESPONDENCE RECEIVED, LETTER ATTACHED, Cust wants to be removed from Qwests Telemarketing Data Base. Feels he has been harrassed by Qwest and their marketing. Please check status?
End of Complaint

Utilities' Response:

06/20/2002 CONNIE,
MR. FELTS WAS ADDED TO OUR TELEMARKEITING DO NOT CALL LIST ON 6/10/2002.
PLEASE CHANGE TO AN INQUIRY AND CLOSE. MY FAX # IS 303 965-5555 - I'LL ADD
THE CORRESPONDENCE TO THE INQUIRY. THANKS, ANNE WELLMAN
End of Response

Investigator's Comments and Disposition:

Date Completed: 6/20/2002

Inquiry No. 2002 - 17009

ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

Phone: (602) 364-0234

Fax: (602) 542-2129

Date: 3/4/2003

Utility Company: Miscellaneous ACC Questions

Division: Misc.

Contact Name: Unknown

Contact Phone: (000) 000-0000

Nature of Complaint:

customer writes to support ACC opposition of selling CPNI. RT-00000J-02-0066

Customer is disgusted with the amount of telemarketing calls rec'd. Customer feels that we need stricker laws to keep them out of our homes as it is.

End of Complaint

Utilities' Response:

no company contacted

End of Response

Investigator's Comments and Disposition:

Wrote to [REDACTED] informing him that the Commission received his letter and that it has been placed in the official Docket No. RT-00000J-02-0066, to give the Commissioners the opportunity to review the comments before rendering a decision. (Letter attached). Closed.

End of Comments

Date Completed: 3/4/2003

Opinion No. 2003 - 24171

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Fax: (602) 542-2129

Date: 1/16/2002

State:

AZ

Zip: na

Is:

Utility Company: Qwest Corporation

Division: Telephone

Contact Name: For Assignment

Contact Phone: (000) 000-0000

Nature of Complaint:

Customer opinion against Qwest privacy issues.

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

1/16 called customer to see if any other concerns, advised opinion documented.

End of Comments

Date Completed: 1/16/2002

Opinion No. 2002 - 11874

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Fax: (602) 542-2129

Date: 1/16/2002

State:

AZ

Zip: 60301

IS:

Utility Company: Qwest Corporation

Division: Telephone

Contact Name: For Assignment

Contact Phone: (303) 965-1637

Nature of Complaint:

customer doesn't feel that he should be responsible for having to "opt-out". That Qwest should keep his privacy his own.

End of Complaint

Utilities' Response:

N/A

End of Response

Investigator's Comments and Disposition:

FOR RECORD PURPOSES ONLY

CLOSE

End of Comments

Date Completed: 1/16/2002

Opinion No. 2002 - 11919

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Fax: (602) 542-2129

Date: 1/15/2002

State:

Zip: 00000

is:

Utility Company: Qwest Corporation

Division: Telephone

Contact Name: For Assignment

Contact Phone: (000) 000-0000

Nature of Complaint:

Letter received from consumer complaining about Qwest selling her name and number to telemarketers and the recent FCC approval of the privacy issue. No telephone number provided by the consumer.

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

1/15 Copy of this inquiry mailed to customer advising the allowing providing customer information to other business is approved by the Federal Communications Commission (FCC) and not the Arizona Corporation Commission (ACC). The FCC telephone number for complaints is 1-888-225-5322. Telemarketers themselves fall under the control of the Federal Trade Commission (FTC) and their toll free number is 1-877-382-4357.

End of Comments

Date Completed: 1/15/2002

Inquiry No. 2002 - 11800

Docket No. RT-00000J-02-0066

RE: Staff's Response to Arizona Wireless Carriers Group's First Set of Data Requests
Response to WC-2

Exhibit B

COPY

QWEST
3033 North Third Street Suite 1010
Phoenix, Arizona 85012
Office 602-630-1183
Fax 602-235-3107



2002 JUL -3 A 10:24

John M. Duffy
Manager - Policy and Law


AZ CORP COMMISSION
DOCUMENT CONTROL
Arizona Corporation Commission
DOCKETED

RT00000J020066

July 3, 2002

Mr. Melvin H. Clingan
P.O. Box 5106
Carefree, Arizona 85377

JUL - 3 2002

DOCKETED BY 

Dear Mr. Clingan,

I received a copy of letter directed to Commissioner Spitzer of the Arizona Corporation Commission, dated May 20, 2002. We investigated the concerns that you expressed in that letter in light of the policy and practices that Qwest has adopted to protect its customers' privacy.

Your second residential line, which you refer to as a "Silent Line" in your letter, does not have any listing associated with the telephone number. Because that telephone number is billed with your first residential line, the second number does not appear anywhere in the phone book or directory assistance. As a result, Qwest would not have provided that information to directory publishers or directory assistance providers (businesses that have a right to certain customer name, address, and telephone number information). Nor would Qwest have provided such information to a telemarketing firm acting on its behalf.

You claim that Qwest has been selling blocks of telephone numbers assigned to customers to telemarketing firms. This is not the case. Perhaps what is happening is that you were called by a telemarketer that uses an "auto-dialer". Telemarketing firms often utilize systems that dial all possible number combinations until a call is answered. Once that call is answered, the call is instantly directed to a live marketer or, if no operator is available, the line is disconnected. In the alternative, another business entity with which you had contact may have secured your second number and passed it on to other companies.

You also seem to believe that there is a charge associated with a listing for your "Silent Line". This is incorrect. Qwest does not charge you any additional amount to maintain a listing for that line. The service is free because the Silent Line is connected to the same account as your published primary line. If you would like us to review your charges with you or discuss any further concerns, please call us.

Very truly yours,

cc: Marc Spitzer, Commissioner Arizona Corporation Commission
Docket Control

COPY

4100

Kenneth O. Hooker

RECEIVED

COPY

2003 MAR -3 A 11: 16

1847 E. Gemini Drive
Tempe, AZ 85283

February 28, 2003

AZ CORP COMMISSION
DOCUMENT CONTROL

Arizona Corporation Commission
DOCKETED

MAR 03 2003

Arizona Corporation Commission
Docket Control
Docket No. RT-000005-02-0066
1200 W. Washington Street
Phoenix, AZ 85007

DOCKETED BY	<i>CH</i>
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To Whom it May Concern:

I read an article written by Mr. Marc Spitzer recently.

I am writing to support your opposition of selling CNPI. I can't tell you how disgusted I am with the amount of telemarketing calls already received in our house. No doubt our information was sold in lieu of a recent financial transaction of some kind. When my wife and I closed on our house, we received about 3 to 5 calls a night trying to sell us water purification systems for our house. That lasted about 2 to 3 weeks. Then the door-to-door soliciting began. Recently we inquired about possibly refinancing our current mortgage. The same night we came from meeting with our mortgage broker, the calls began. Tele-marketers with the mortgage offers.

Of course the tele-marketers are only part of this potential disaster. My internet and phone call information is nobody's business. The propositions from the telecommunications companies are simply absurd! Please keep them at bay. If anything, we need stricter laws to keep them out of our homes as it is.

Keep up the fight.

Sincerely,



Kenneth Hooker

Arizona Corporation Commission
Docket Control
Docket No. RT-00000^JA-02-0066
1200 W. Washington St.
Phoenix, AZ 85007

RECEIVED

2003 FEB 24 P 1: 11

AZ CORP COMMISSION
DOCUMENT CONTROL

February 21, 2003

Dear Arizona Corporation Commission,

I am writing to you to express my deep concern regarding the possible sale of my CPNI to the highest bidder by telecommunication companies. I am completely against this. I strongly believe that this is an invasion of my privacy. In addition, I already receive far too much direct marketing via unwanted telephone calls and junk mail. I am not able to support your efforts financially but am willing to help out in other ways. I appreciate your continued efforts in fighting this battle.

Sincerely,

Tammy Kearney

Tammy Kearney

Arizona Corporation Commission
DOCKETED

FEB 24 2003

DOCKETED BY	<i>CR</i>
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Juno e-mail printed Sat, 15 Mar 2003 20:02:23, page 1

From: matcke@juno.com
To: Arizona Corporation Commission
Subject: OUR RIGHT TO PRIVACY

DOCKET NO. RT-00000J-02-0066

COPY

WILL YOU PAY FOR ALL FINANCIAL LOSSES BY EVERYONE WHOSE IDENTITY IS STOLEN AND THEIR BANK ACCOUNTS EMPTIED MY HUSBAND IS 72 AND STILL WORKING BECAUSE SOCIAL SECURITY IS NOT ENOUGH TO LIVE ON.

WE ARE GOING TO WITHDRAW OUR SAVINGS FROM THE BANK AND MANY OF OUR RETIRED FRIENDS WILL DO THE SAME. THERE WILL BE A "RUN" ON THE BANKS JUST LIKE DURING THE DEPRESSION.

DO YOU WANT YOUR PARENTS TO BE VICTIMS OF IDENTITY THEFT AND LOSE THEIR LIFE'S SAVINGS? HOW MUCH WILL YOU BE PAID IN BRIBES TO SELL YOUR INTEGRITY? YOU SHOULD BE ASHAMED!

DO NOT UNDER ESTIMATE US SENIOR CITIZENS--WE SURVIVED THE DEPRESSION 2 WORLD WARS AND THE KOREAN AND VIETNAM WARS AND WE SURE AREN'T AFRAID TO FIGHT TO PROTECT OUR FINANCIAL AND PERSONAL INFORMATION FROM BEING SOLD TO THE HIGHEST BIDDER!!

RECEIVED

2003 MAR 18 P 12:01


AZ CORP COMMISSION
DOCUMENT CONTROL

Arizona Corporation Commission

DOCKETED

MAR 18 2003

DOCKETED BY



WILLIAM A. MUNDELL
CHAIRMAN
JIM IRVIN
COMMISSIONER
MARC SPITZER
COMMISSIONER



COPY

BRIAN C. McNEIL
EXECUTIVE SECRETARY

ARIZONA CORPORATION COMMISSION

RECEIVED

2002 MAY 24 P 4: 15

AZ CORP COMMISSION
DOCUMENT CONTROL

May 24, 2002

DOCKET NO. RT-00000A-02-0066

Telecommunications Carriers' Use of Customer Proprietary Network Information (CPNI)

Chairman William A. Mundell
Commissioner Jim Irvin
Arizona Corporation Commission
1200 West Washington Street
Phoenix, Arizona 85007

My Fellow Commissioners:

Attached you will find a letter from one of our constituents, Melvin H. Clingan of Carefree, regarding the use of his unlisted telephone number by Qwest. Mr. Clingan graciously allowed me to file his letter in this docket as another in a long line of cases in which the privacy of Arizona's telephone consumers is exchanged for profits.

Very Truly Yours,

Marc Spitzer
Commissioner

CC: Docket Control
All Parties in the Docket

Arizona Corporation Commission
DOCKETED

MAY 24 2002

DOCKETED BY	
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MELVIN H. CLINGAN
P.O. Box 5106
Carefree, Arizona 85377

480-488-9075

May 20, 2002

Senator Marc Spitzer, Chairman
Arizona Corporation Commission
1200 West Washington Street
Phoenix, Arizona 85007

Dear Mr. Chairman:

There are many stories these days about the financial woes with QWEST! You have probably read some of the same articles I have seen -- in THE ARIZONA REPUBLIC as well as THE WALL STREET JOURNAL....

There is now another development you may want to know more about. It has to do with the apparent selling of blocks of telephone numbers -- to telemarketing firms -- by QWEST ... including every SILENT NUMBER that may be in that batch of numbers!

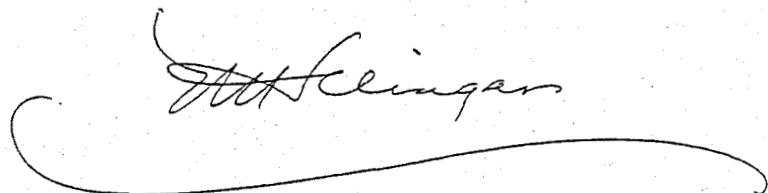
I have been paying for a silent number for nearly 14 years. All this in addition to our listed number. And only in the past month has this silent number STARTED RINGING several times a day.

To verify my suspicions, I answered the call twice -- and I discovered both were telemarketers. One was trying to sell homes ... the other caller spoke such broken English I could not tell what in the world he was trying to sell.

If one pays for a silent number, that person should NOT be bothered by constant calls from telemarketers. But QWEST is apparently trying to make a fast buck by selling silent numbers to telemarketers or, I suppose, to anyone who wants to give them some money.

From all I have heard about you, I find it very unlikely that you would have condoned such activities when you were in the Arizona Legislature. And I am hoping you will not favor such activities now, either!

Sincerely,

A handwritten signature in cursive script, appearing to read "Melvin H. Clingan", is written above a long, sweeping horizontal flourish.