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April 12, 2005

Docket Control  
Arizona Corporation Commission  
1200 W. Washington Street  
Phoenix, AZ 85007-2927

Arizona Corporation Commission  
**DOCKETED**

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Re: **Docket No. T-04310A-05-0127** – Application of ATX Licensing, Inc. for a  
**Certificate of Convenience and Necessity to Provide Resold Long Distance  
Telecommunications Services in the State of Arizona**

Dear Sir or Madam:

On behalf of ATX Licensing, Inc. (“ATX”), enclosed for filing are an original and thirteen (13) copies of complaint information requested by staff in an informal data request.

Please date-stamp the extra copy of this filing and return it in the self-addressed, postage paid envelope provided. Should you have any questions, please do not hesitate to contact Brett Ferenchak at (202) 424-7697.

Respectfully submitted,

Eric J. Branfman  
Brett P. Ferenchak

Enclosure

**ATX Licensing, Inc.**

**Summary of Closed Formal Customer Complaints**

CAPTION	LEGAL ENTITY GROUP	DATE OF SERVICE & FACT SUMMARY	COURT
<p>Greater Pittsburgh Convention and Visitors Bureau, Complainant</p> <p>v.</p> <p>ATX Telecommunications, Respondent.</p> <p>Filed in 6/03</p>	<p>Answered on behalf of <b>ATX Licensing, Inc.</b>, incorrectly designated as ATX Telecommunications</p>	<p align="center">6/03</p> <p>Complainant alleging failure to activate services on PRI between 4/02 and 5/02, and refusal of complainant to pay balance of \$8,357.00 for PRI equipment and related services.</p> <p>Settled by agreement dated 1/2/04 with complainant paying \$2,500 to ATX. PAPUC closure notice received on 2/12/04.</p>	<p>Pennsylvania Public Utility Commission Docket No. C-20030125</p>
<p>Kathryn Alven/Schuylkill Nursing Assoc., Inc., Complainants,</p> <p>v.</p> <p>ATX Telecommunications Services, Respondent.</p> <p>Filed 11/12/03</p>	<p>Answered on behalf of <b>ATX Licensing, Inc.</b>, incorrectly designated as ATX Telecommunications</p>	<p align="center">11/19/03</p> <p>Complainant demanded a refund in the amount of \$34.80. Refund provided and complaint withdrawn effective 12/31/03. PAPUC Notice of closure received by ATX on 6/8/04</p>	<p>Pennsylvania Public Utility Commission Docket No. C-20031915</p>
<p>Jerrold L. Goddin/Peddler's Village, Inc. Complainants,</p> <p>v.</p> <p>ATX Telecommunications Services, Respondent</p> <p>Filed 6/26/03</p>	<p>Answered on behalf of <b>ATX Licensing, Inc.</b>, incorrectly designated as ATX Telecommunications</p>	<p align="center">7/8/03</p> <p>Allegations of billing for local charges from customer cancellation date (11/14/03) thru 4/03, and customer demand for confirmation of cancellation of services. Complainant withdrawn on 11/12/03 and notice provided to PAPUC on 11/12/03. Notice from PAPUC re: case closure received on 12/22/03</p>	<p>Pennsylvania Public Utility Commission Docket No. C-20030601</p>
<p>Amy Turner and Bachow &amp; Associates, Inc., Complainants,</p> <p>v.</p> <p>ATX Telecommunications Services, Respondent.</p> <p>Filed 3/7/03</p>	<p>Answered on behalf of <b>ATX Licensing, Inc.</b>, incorrectly designated as ATX Telecommunications</p>	<p align="center">3/7/03</p> <p>Complaint alleging failure to release customer lines and demand for cessation of all services and billing.</p> <p>Settlement agreement signed and dated 10/21/03, with no monetary exchange. Notice of Settlement communicated to PAPUC on 10/21/04</p>	<p>Pennsylvania Public Utility Commission Docket No. C-20039584</p>

**ATX Licensing, Inc.**

***Summary of Closed Formal Customer Complaints***

CAPTION	LEGAL ENTITY GROUP	DATE OF SERVICE & FACT SUMMARY	COURT
<p>Donald F. Schalk, Richland Partners LLC d/b/a Carlos Leffler, Inc., Complainants</p> <p>v.</p> <p>ATX Telecommunications Services, Respondent.</p> <p>Filed 1/19/03</p>	<p>Answered on behalf of <b>ATX Licensing, Inc.</b>, incorrectly designated as ATX Telecommunications</p>	<p align="center">3/7/03</p> <p>Allegations of lost revenue due to a 4-day disruption in service (12/20/02 thru 12/24/02). Settlement agreement dated 5/22/03, with no monetary exchange. Notice of Settlement confirmed with PAPUC on 5/22/03</p>	<p>Pennsylvania Public Utility Commission Docket No. C-20039585</p>
<p>Frank Ciuba, H/S Therapy Associates, Complainants</p> <p>v.</p> <p>ATX Telecommunications Services, Respondent</p> <p>Filed 5/20/02</p>	<p>Answered on behalf of <b>ATX Licensing, Inc.</b>, incorrectly designated as ATX Telecommunications</p>	<p align="center">5/28/02</p> <p>Allegations of ongoing invoicing to customer of bills received from customer's predecessor carrier, AT&amp;T. Customer provided credit of \$215 on charges. Complaint withdrawn and closed by PAPUC in notice dated 3/20/03.</p>	<p>Pennsylvania Public Utility Commission Docket No. C-20027684</p>
<p>Stanley Construction, Complainant</p> <p>v.</p> <p>ATX Telecommunications Services, Respondent.</p> <p>Filed 7/7/03</p>	<p>Answered on behalf of <b>ATX Licensing, Inc.</b>, incorrectly designated as ATX Telecommunications</p>	<p align="center">7/11/03</p> <p>Dispute over monthly line fees amounting to \$147.87. Amount credited pursuant to Settlement Agreement dated 3/1/04. Notice of Settlement provided to PUC on 3/1/04 and receipt confirmed by PUC in e-mail that same date.</p>	<p>Pennsylvania Public Utility Commission Docket No. C-20030654</p>