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AZ CORP COMMISSION  
DOCUMENT CONTROL

Arizona Corporation Commission

DOCKETED

APR - 5 2005

DOCKETED BY	KJ
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Mr. Mathew Neubert  
Director of Securities

Re: Docket S-03569A-04-0000

Mr. Neubert,

I have attempted to read all that is in this Docket, and I am not an attorney nor have the means to attain one, all of these listed articles that I supposedly violated, I have no idea what they mean. If you send me further information I would like to have them in laymen terms, I did bring up the cover sheet you suggested and it is completely greek to me.

When I received your first letter I answered and told you all of my records were destroyed when our home was damaged severely by water, I am enclosing a copy of that letter.

I would like to state that John F. Klatt of the Retirement Agency in Sun City West, and Mutual Benefits Corp. had seminars on selling this product and we were assured that it was completely legal and beneficial to our clients. When at a later date I was informed that there might be some question I immediately stopped selling them. I questioned John Klatt and Mutual Benefits and they said the problem would be taken care of.

I have in all the years that I conducted business never knowingly committed any fraudulent practices. I have been retired since May of 2004.

Ronald Earl Pfingsten 2/24/05

# State Farm Fire and Casualty Company



February 15, 2002

CLAIM OFFICE  
5440 West Northern  
P.O. Box 2509  
Glendale, Arizona 85311

Ronald and Sharlene Pfingsten  
18842 N Kiva Dr  
Sun City, AZ 85373

Re: Claim #: 03-G027-643  
Date of loss: August 21, 2001

To Whom It May Concern,

Mr. and Mrs. Pfingsten suffered a water loss on August 2001. Many of their personal property items were destroyed, including both personal and business financial records.

These personal and business documents ranging from 1994-August of 2001 could not be restored; they are considered a totaled loss.

Sincerely,

A handwritten signature in black ink, appearing to read "Brian Ingersoll".

Brian Ingersoll  
Senior Claim Representative  
State Farm Fire and Casualty Company  
(623) 842-6314