

G-01551A-04-0876

ORIGINAL



0000018623

ARIZONA CORPORATION COMMISS

UTILITY COMPLAINT FORM

4700

Investigator: John La Porta

Phone: (602) 542-0819

Fax: (602) 542-2129

Priority: Respond Within Five Days

Opinion No. 2005 - 43194

Date: 3/31/2005 Arizona Corporation Commission

Complaint Description: 08A Rate Case Items - Opposed

DOCKETED

MAR 31 2005

First:

Last:

Complaint By: Rita

Kiehl

Account Name: Rita Kiehl

Home: (623) 587-4657

DOCKETED BY [Signature]

Street: 1531 W Escuda Rd

Work: (000) 000-0000

City: Phoenix

CBR:

State: AZ Zip: 85027

is:

Utility Company: Southwest Gas Corporation

Division: Gas

Contact Name: Debbie Hinshaw

Contact Phone: (602) 395-4990

Nature of Complaint:

Attached correspondence from a customer who is against the pending rate increase for Southwest Gas. Customer writes:

I'm writing in reference to the price increase. My mother cannot be spending her limited funds on the proposed rate increase. I cannot help with this because I had to stop working to care for her. Maybe a smaller increase would work to the advantage of all who are involved.

Thank you, Rita Kiehl *End of Complaint*

Utilities' Response:

N/A *End of Response*

Investigator's Comments and Disposition:

ACC spoke to Ms. Kiehl this morning and informed her comments have been noted for the record and a copy of her letter and opinion will be filed in Docket (G-01551A-04-0876). CLOSED.

End of Comments

Date Completed: 3/31/2005

Opinion No. 2005 - 43194

ARIZONA CORPORATION COMMISSION DOCUMENT CONTROL

2005 MAR 31 P 12:12

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3/29/05

Docket # G-01551A-04-0876

I'm writing in reference to the price increase. My mother cannot be spending her limited funds on the proposed rate increase. I cannot help with this because I had to stop working to care for her. Maybe a smaller increase would work to the advantage of all who are involved. Thank you,

Rita Kuhl
1531 W. Escudard Rd
Phoenix AZ 85027
6235874657

email: Ritacatmom@ADL.com

RECEIVED

MAR 30 2005

AZ Corporation Commission
Director Of Utilities