

G-01551A-04-0876



0000018437

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

47C0

ORIGINAL

Investigator: Deb Reagan

Phone: (602) 364-0236

Fax: (602) 542-2129

Priority: Respond Within Five Days

Opinion No. 2005 - 43000

Date: 3/22/2005

Complaint Description: 08A Rate Case Items - Opposed

First:

Last:

Complaint By:

Bill

Poe

Account Name:

Bill Poe

Home: (520) 744-2177

Street:

7930 W. Linda Vista Blvd.

Work: (000) 000-0000

City:

Tucson

CBR:

State:

AZ Zip: 85743

is:

Utility Company: Southwest Gas Corporation

Division:

Gas

Contact Name:

Debbie Hinshaw

Contact Phone: (602) 395-4990

Nature of Complaint:

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Customer called to express his opinion about the proposed 10.4 percent increase. Customer is opposed to the proposed increase but could support a 1-2% increase. Customer says he is a teacher and can barely afford his utility payments now. Customer feels there are a lot of working people in his same situation who don't receive 10% pay increases and are barely able to pay their current utility bills.

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

I advised customer I would enter his comments for the record and for the docket in this matter.

End of Comments

Date Completed: 3/22/2005

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