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ORIGINAL

ARIZONA CORPORATION COMMISSION

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March 18, 2005

Mr. Ernest Johnson, Director
Utilities Division
Arizona Corporation Commission
1200 West Washington Street
Phoenix, AZ 85007

Re: Qwest Corporation's Filing of Renewed Price Regulation Plan, Docket T-01051B-03-0454;
Investigation of the Cost of Telecommunications Access, Docket T-00000D-00-0672

Dear Mr. Johnson:

Yesterday at the Truth in Billing/CPNI Public Comment session in Green Valley, it was brought to my attention that Qwest charges a monthly fee for unpublished and unlisted numbers. The customer who broached this subject made the claim that the monthly fee was exorbitant and unjustified. He also pointed out that the monthly fee charged by Qwest for this service, or "disservice" as he called it, was at least five times more than what is charged in California. During the course of the discussion of this issue, it came to light that one of the reasons for the way this fee was structured was to cover the costs of ongoing special handling by Qwest employees in maintaining and updating both the white and yellow pages. It is my recollection that Qwest sold its Dex telephone directory business.

If circumstances have changed since the rate case when the current fees were established, then perhaps it is time to reevaluate the charges for this service and modify or eliminate those fees. It seems to me that the pending rate case is an appropriate forum in which to address this issue.

I ask that Utilities Staff look into this matter and consider the issue in any settlement negotiations that may take place in Qwest's current rate proceeding.

Sincerely,

William A. Mundell, Commissioner
Arizona Corporation Commission

cc: Chairman Hatch-Miller
Commissioner Spitzer
Commissioner Gleason
Commissioner Mayes
Eli Abinah
Brian McNeil
Chris Kempley
Lyn Farmer

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