

File in Docket No. ORIGINAL  
G-01551A-04-0876



ARIZONA CORPORATION COMMISS  
UTILITY COMPLAINT FORM

4700

Investigator: Carmen Madrid      Phone: (602) 542-0848      Fax: (602) 542-2129

Priority: Respond Within Five Days

Opinion No. 2005 - 42898      Date: 3/16/2005  
Complaint Description: 08A Rate Case Items - Opposed  
Complaint By: First: Steven M.      Last: Fullmer  
Account Name: Steven M. Fullmer      Home: (602) 331-0882  
Street: 1019 West Kaler Drive      Work: (000) 000-0000  
City: Phoenix      CBR:  
State: AZ      Zip: 85021      is:

DOCKETED BY  
[Signature]

MAR 17 2005

Arizona Corporation Commission  
DOCKETED

Utility Company: Southwest Gas Corporation  
Division: Gas  
Contact Name: n/a      Contact Phone: n/a

Nature of Complaint:

correspondence states the following:

A 10.4% increase is excessive and above cost of living increases even with compounding over a multi-year period. We recognize that the cost of natural fuels may increase as supplies are used, yet we consider it critical that Southwest Gas find more efficient means to manage their operations and finances. It is fair for a company to pass reasonable costs for goods and services along to their customers. It is unfair for a company to request rate increases in order to insure significant profits for management and stockholders. Services like Excess Flow Valve installation costs are being charged directly to customers and risks placed on customers for failures in Southwest Gas delivery systems. SWG must demonstrate fiscal and operational accountability before a rate increase is approved.

\*End of Complaint\*

Utilities' Response:

Investigator's Comments and Disposition:

Filed in docket no. G-01551A-04-0876  
\*End of Comments\*

Date Completed: 3/16/2005

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