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OPEN MEETING

MEMORANDUM

Arizona Corporation Commission  
**DOCKETED**

APR 28 2005

TO: THE COMMISSION

FROM: The Utilities Division

DATE: April 27, 2005

SUBJECT: IN THE MATTER OF THE JOINT APPLICATION OF SBC  
TELECOM, INC. AND SBC LONG DISTANCE, INC. FOR  
APPROVAL OF A PROPOSED CORPORATE REORGANIZATION;  
Docket Nos. T-03346A-04-0911 and T-03811A-04-0911

DOCKETED BY	<i>RW</i>
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On April 25, 2005, the Utilities Division Staff docketed its Memorandum and Proposed Order on the above captioned matter, which is to be deliberated on by the Commission at its May 3-4, 2005 Open Meeting. Staff inadvertently omitted the attached Exhibit "C" from both the Memorandum and the Proposed Order. Staff has attached two copies of Exhibit "C" for inclusion with the Memorandum and the Proposed Order.

Staff regrets any inconvenience this may have caused.

*Approved for*

*for* Ernest G. Johnson  
Director  
Utilities Division

EGJ:MAS:mas

AZ CORP COMMISSION  
DOCUMENT CONTROL

2005 APR 28 A 9:54

RECEIVED

**EXHIBIT C**



February 24, 2005

PAT CIEPLEY  
16426 N 32ND PL  
PHOENIX AZ 85032

Dear Valued Customer:

In our continuing efforts to streamline operations, we are pleased to announce that SBC Telecom, Inc. ("Telecom") – your current local phone service provider – will combine business operations with its affiliate SBC Long Distance, LLC.

As a result of this internal change, the SBC Long Distance name will replace SBC Telecom on your billing documentation on or about May 1, 2005. This consolidation of SBC affiliate companies is subject to obtaining all required regulatory approvals, and the filing of all appropriate documents with state agencies.

The transition of your service to the new SBC Long Distance name will have no impact on your service whatsoever.

- You will not incur charges related to the transfer of your services to SBC Long Distance.
- You will continue to receive quality local services with the same rates, features, terms and conditions as you currently enjoy from Telecom. At this time, SBC Long Distance does not anticipate making any changes to your current rates, features, terms and conditions; however, should it deem it necessary to do so in the future, SBC Long Distance will continue its practice of notifying subscribers by putting a message in your bill in advance of the change.
- This change will happen automatically with no action required on your part, and will be virtually seamless to you.

Unless you choose another service provider, your account will automatically move to SBC Long Distance. You may choose another telephone service provider without penalty as long as you do so within 90 days following the consolidation on or about April 30, 2005 (per Arizona statute A.A.C. R14-2-1107). After 90 days, changes to your local telephone service provider will be subject to any termination restrictions in your service arrangement. SBC Long Distance will be responsible for handling any complaints filed or otherwise raised by you prior to or during the transfer to SBC Long Distance.

We in the SBC family appreciate your business and look forward to continuing to serve you. If you have questions, please contact SBC Long Distance at 1-877-430-7228.

Thank you for choosing the SBC family of companies.

Sincerely,

A handwritten signature in cursive script that reads "Nancy Pardo".

Nancy Pardo  
Director – Network Services

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PHOENIX AZ 85032

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Nancy Pardo  
Director – Network Services

