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APR 25 2005

Arizona Corporation Commission

AZ Corporation Commission  
Director Of Utilities

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April 21, 2005

APR 28 2005

DOCKETED BY	<i>[Signature]</i>
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Arizona Corporation Commission  
Consumer Services Section  
1200 W. Washington Street  
Phoenix, AZ 85007

Date	4/28/05	# of pages	3
From	<i>[Signature]</i>		
To	7671		
Co./Dept.	<i>[Signature]</i>		
Phone #			
Fax #			

Re: Docket No. W-0211A-05-0167

To Whom It May Concern:

We are customers of the Sabrosa Water Company, and would like to comment on their proposed Rate Application.

Most of the families that live in the Sabrosa Subdivision are retired or near retirement and have lived out here for many, many years. My husband and I have lived here for over 25 years. We moved to this subdivision, Sabrosa, specifically because of the five-acre partials. We wanted to have space and not be crowded and to be able to ride our horses/mules in a neighborhood without paved streets, streetlights, or close neighbors.

Most of us are perfectly happy with our rural lifestyle and have no desire to sell our property/homes or subdivide. There are a few people who have bought some of these five-acre lots with the intention of subdividing to make money. The water table in our area can barely produce enough water for the current users. If subdivision is approved, we will run out of water in our water table and everyone will be out.

Because of our fixed incomes, we cannot afford a substantial increase in our water bill, which is what the Sabrosa Water Company is requesting. We conserve water and have no grass or pool, we never use our water to wash our vehicles at home, and have natural plants, trees and vegetation that do not require watering. We do have livestock, many of which have been with us for years and are quite old.

We have heard that in order for a public utility company to raise their rates, especially such a substantial increase, they must show a substantial loss for two years, and show the amount of money they lost investing in the company. This company does not own this water company and is only managing it. And, they have only managed it for two months. They have not invested enough or lost enough money to merit a rate increase. We have no guarantee that this new managing company will stay on and do what they say they will do with the money they receive with the increased money. What guarantee do we have that they will drill a new well, as they mentioned, or if they will drill the well within the next month or two. The previous company that was managing our water company did not increase the rates during the entire time they were managing our company, yet they were able to maintain the wells, and make substantial repairs to the lines, wells, etc.

We truly appreciate Global Water Resources taking over management of our water company, and we could understand a small rate increase to help repair wells, lines, etc. but such a huge increase is just uncalled for and unsubstantiated, especially since they just took over management two months ago.

The proposed rates do not include water, trash and sewer like most utility companies in town. This is only for water.

Currently our base rate for water is \$17.50, which includes the first 1,000 gallons of water.

They are requesting \$39.50 base rate, and this does not include any gallons.

Currently our usage fee is \$1.950 per 1,000 gallons.

They are requesting \$6.00 per 1,000 gallons up to 3,000 gallons used and \$9.00 per 1,000 gallons from 3,001 to 10,000 gallons used!

This is not a "small" increase, this is outrageous.

During the summer we use 9,000 gallons. Based on this, our average bill will increase from \$35.00 to \$111.50 per month! We cannot afford an additional \$76.50 per month on our fixed income. This will put a financial hardship on us.

Additionally, and most importantly, we have not been able to drink the water for years. There are constant contaminants in the water and we have been notified not to drink the water. We have to buy water to drink and have been for 10 to 15 years. If you authorize a rate increase, we would need a guarantee that the water is drinkable (and tested frequently), and that the water pressure is up to full capacity. I think you would all agree that if you were paying \$111.00 per month for water you should be able to drink it!

In closing, since most of us are on fixed incomes due to retirement or near retirement and have no intention of selling our property and have absolutely no desire to subdivide, we are asking you to "deny" the rate increase proposed by Sabrosa Water Company. If, however, you decide to approve a rate increase, please consider a small increase, instead of the large increase they are requesting, and also mandate that the new well be drilled within 30-60 days.

Thank you for your time and consideration in this important matter.

Sincerely,



Kathleen Cain

**PUBLIC NOTICE OF HEARING ON SABROSA WATER COMPANY'S  
EMERGENCY INTERIM RATE APPLICATION  
Docket No. W-02111A-05-0167**

On March 8, 2005, Sabrosa Water Company ("Company") filed an emergency interim rate application with the Arizona Corporation Commission. The Company is requesting that the Commission authorize rates, including a Base Rate of \$39.50 and consumptive charges of (i) \$6.00 per 1,000 gallons up to 3,000 gallons used; (ii) \$9.00 per 1,000 gallons from 3,001 to 10,000 gallons used; and (iii) \$10.80 per 1,000 gallons for 10,001 and more gallons used. Copies of the Company's application and proposed tariffs are available at its office (Global Water Resources, 22601 North 19<sup>th</sup> Avenue, Suite 210, Phoenix, Arizona) and at the Commission's offices in the Docket Control Center for public inspection during regular business hours. The Commission's Utilities Division Staff will file a recommendation to the Commission on the Company's application by April 22, 2005, and copies of that filing will be available at the Commission's offices in the Docket Control Center for public inspection after that date.

The Commission will hold a public evidentiary hearing on this matter beginning May 6, 2005, at 10:00am at the Commission's offices, 1200 West Washington Street, Phoenix, Arizona. Public comments will be taken on the first day of the hearing. Upon conclusion of the hearing, the presiding administrative law judge will take the matter under advisement and will draft a recommended Opinion and Order for the Commission's consideration. The Commission will ultimately vote on the application at a subsequent Open Meeting at a date to be determined, and may adopt the Company's proposed rates, or rates that are higher or lower than those sought by the Company.

The law provides for an open public hearing at which, under appropriate circumstances, interested parties may intervene. Intervention shall be permitted to any person entitled by law to intervene and having a direct and substantial interest in the matter. Persons desiring to intervene must file a written motion to intervene with the Commission no later than April 29, 2005. The motion to intervene must be sent to the Company or its counsel and to all parties of record, and must contain the following:

1. The name, address, and telephone number of the proposed intervenor and of any party upon whom service of documents is to be made if different from the intervenor.
2. A short statement of the proposed intervenor's interest in the proceeding (e.g. a customer of the Company, a shareholder of the Company, etc.).
3. A statement certifying that a copy of the motion to intervene has been mailed to the Company or its counsel and to all parties of record in the case.

The granting of intervention, among other things, entitles a party to present sworn evidence at the hearing and to cross-examine other witnesses. However, failure to intervene will not preclude any interested person or entity from appearing at the hearing and providing public comment on the application or from filing written comments in the record of the case. You will not receive any further notice of this proceeding unless you request it.

If you have any questions about this application, wish to file written comments on the application, or want further information on intervention, you may contact the Consumer Services Section of the Commission at 1200 West Washington Street, Phoenix, Arizona 85007, or call 1-800-222-7000.

The Commission does not discriminate on the basis of disability in admission to its public meetings. Persons with a disability may request a reasonable accommodation such as a sign language interpreter, as well as request this document in an alternative format, by contacting the ADA Coordinator, Linda Hogan, at [L.Hogan@cc.state.az.us](mailto:L.Hogan@cc.state.az.us), voice phone number 602-542-3931. Requests should be made as early as possible to allow time to arrange the accommodation.