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MAR 16 2005

Arizona Corporation Commission
1200 W. Washington
Phoenix, Az.

AZ Corporation Commission
Director Of Utilities

Docket Control # WO2113A04616 Chaparral City Water Company

Dear Commission;

FireRock Country Club has a concern about the Rate Case being presented to you by Chaparral City Water Company. The company has requested changes in its rate structure in order to encourage water conservation and fairness among customers.

Conservation should start in house with Chaparral City Water Company. After attending an informational sessions open to the public I was able to look at the financials and seen that there was a \$300,000 increase in payroll in two years. I can understand that ordinary increases in the cost of electricity, equipment, and supplies but to have a increase as substantial as payroll was just before there application for Rate Increase was filed seems out of line.

Chaparral City Water seems to sub-out the majority of repairs and services to a local company ' Double D ' and there has been numerous accounts were we have received monthly invoices were there was no meter readings just a ' estimated ' usage or bills that have no reading. So if payroll has increased were is all the money going because it doesn't seem to be hiring a lot of staff members if they can't seem to read the meters and do invoices correctly.

An average increase of over 30% per household and 50% to industrial users is a sizable increase of money. I request that the commission review the amount on the increase requested and regulate a fair amount based on need and necessity to continue to provide a high quality product to the customers of Chaparral City Water Company.

AZ CORP COMMISSION
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MAR 23 2005

DOCKETED BY *KW*

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