

G-04204A-05-0046

4700



OPEN MEETING AGENDA ITEM

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ORIGINAL

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Al Amezcua

Phone: (602) 542-0842

Fax: (602) 542-2129

Priority: Respond Within Five Days

Opinion No. 2005 - 42764 Date: 3/10/2005

Complaint Description: 08A Rate Case Items - Opposed

First: Last:

Complaint By: Beverly Potuzak

Account Name: Beverly Potuzak Home: (928) 773-4361

Street: 315 E Carlton #E3 Work: (000) 000-0000

City: Prescott CBR:

State: AZ Zip: 86303 is:

Utility Company: Unisource Energy Services * (UNS)

Division: Gas

Contact Name: Gary Smith Contact Phone: (928) 226-2233

Nature of Complaint:

03/10/05 Ms. Potuzak wanted to voice her opinion about the notice she received stating about a meeting to be held at the Arizona Corporation Commission in regards to the re-establishment of the surcharge on her gas bill. She is on a fix income and is barely making ends meat. As it is right now the bills are very high. She has tried to get assistance but was told she doesn't qualify.

End of Complaint

Utilities' Response:

n/a

End of Response

Investigator's Comments and Disposition:

03/10/05 Staff informed her that I would note her comments and file her opinion in our database for our records. Also a copy of this opinion was docketed under G-04204A-05-0046. She was satisfied. Close.

End of Comments

Date Completed: 3/10/2005

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Arizona Corporation Commission
DOCKETED

MAR 11 2005

DOCKETED BY: [Signature]

AZ CORP COMMISSION
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