



0000017355

OPEN MEETING AGENDA ITEM

G-04204A-05-0046

4700

ARIZONA CORPORATION COMMISSION

ORIGINAL

UTILITY COMPLAINT FORM

Investigator: John La Porta

Phone: (602) 542-0819

Fax: (602) 542-2129

Priority: Respond Within Five Days

Opinion No. 2005 - 42796

Date: 3/11/2005

Complaint Description: 08A Rate Case Items - Opposed

First:

Last:

Complaint By: Joe Black

Account Name: Joe Black

Home: (000) 000-0000

Street: 1201 Oxbow Dr

Work: (000) 000-0000

City: Dewey

CBR:

State: AZ Zip: 86327

is:

Utility Company: Unisource Energy Services * (UNS)

Division: Gas

Contact Name: Gary Smith

Contact Phone: (928) 226-2233

Nature of Complaint:

Customer called to voice his displeasure with the extra surcharge rate Unisource is seeking for gas services. He feels that is the second surcharge they are seeking and feels that the company is trying to have the customer's pay for the charges that remain after they originally bought out the previous company.

End of Complaint

Utilities' Response:

N/A

End of Response

Investigator's Comments and Disposition:

Advised customer that I would take down his comments have them submitted in the docket for Unisource Gas. Filed in Docket No. G-04204A-05--0046. CLOSED.

End of Comments

Date Completed: 3/11/2005

Opinion No. 2005 - 42796

AZ CORP COMMISSION
DOCUMENT CONTROL

2005 MAR 11 P 3:15

RECEIVED

Arizona Corporation Commission

DOCKETED

MAR 11 2005

DOCKETED BY