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2005 MAR 10 P 4: 15

15714 East Tepee Drive
Fountain Hills, AZ 85268
March 3, 2005

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AZ CORP COMMISSION
DOCUMENT CONTROL

Arizona Corporation Commission
1200 W. Washington
Phoenix, AZ 85007

Attn: Docket Control #W02113A040616 Chaparral City Water Company

W-02113A-04-0616

Arizona Corporation Commission
DOCKETED

MAR 10 2005

Dear Commission;

DOCKETED BY

My concern about the Rate Case being presented to you by Chaparral City Water Company has to do with the validity of the request for increase as it relates to the "operational history of excellent stewardship in the delivery of a precious natural resource...(and) of ordinary increases in the cost of electricity, equipment, supplies and personnel that have occurred over time."

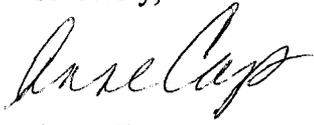
As a former Office Manager at CCWC, the current amount of staff required to perform the daily functions of the office and field astounds me! Why does it take two people to read meters – one to drive the truck and one to read the meters? Is it absolutely necessary for the staff to be out in pairs on a Saturday performing this function? I am sure they are receiving overtime pay – none of them would have ever lifted a finger to work after hours unless they were compensated for their effort! Formerly, CCWC employed a total of two meter readers that did the job individually. Why does some of the staff get company vehicles that they are allowed to use for personal matters?

"The company has requested changes in its rate structure in order to encourage water conservation and fairness among customers." Conservation should start at home – CCWC's home! Why are new hydrants installed and allowed to "leak" streams of water for days on end? (corner of Rocky Mountain Place and Richwood) Why are fittings on various CCWC tanks allowed to leak? (Zone 3)

As a resident of Fountain Hills, I am requesting a financial account of all monies spent by CCWC. Where have the deficits occurred? Where were the shortfalls? In system upgrades or in payroll? How will the increase in revenues be used? To benefit the community and or be absorbed solely by the personnel?

An average increase of over 30% per household is a sizable amount of money. I request that the commission review the amount of increase requested and regulate a fair amount based on need and necessity to continue to provide a high quality product to the customers of Chaparral City Water Company and not on the needs of the management and executives of CCWC to reside in luxury.

Sincerely,

A handwritten signature in cursive script, appearing to read "Anne Cap". The signature is fluid and connected, with a prominent initial "A" and a long, sweeping tail.

Anne Cap