



ORIGINAL

W-02113A-04-0616

4700

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: John La Porta

Phone: (602) 542-0819

Fax: (602) 542-2129

Priority: Respond Within Five Days

Opinion No. 2005 - 42531

Date: 2/28/2005

Complaint Description: 08A Rate Case Items - Opposed

First:

Last:

Complaint By: Wanda

Buzawa

Account Name: Wanda Buzawa

Home: (480) 836-2268

Street: 11842 N Saguaro Blvd, Apt 204

Work: (000) 000-0000

City: Fountain Hills

CBR:

State: AZ Zip: 85268

is:

Utility Company: Chaparral City Water Company

Division: Water

Contact Name: Cristi Graca

Contact Phone: (480) 837-3411

Nature of Complaint:

Attached correspondence from a customer who strongly protests the proposal of raising the price of water by Chaparral City Water Company 28.63% every month.

End of Complaint

Utilities' Response:

N/A

End of Response

Investigator's Comments and Disposition:

Customer Comments noted for the record and filed in Docket No. W-02113A-04-0616. CLOSED.

End of Comments

Date Completed: 2/28/2005

Opinion No. 2005 - 42531

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Wanda Burzawa
11842 N Saguaro Blvd.
Fountain Hills AZ 85268 Apt # 204
Telephone # (480)-8362268

February 14, 2005

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FEB 18 2005

AZ Corporation Commission
Director Of Utilities

Corporation Commission
Consumer Service Section
Of the Commission
1200 W Washington St.
Phoenix, AZ 85007

I Wanda Burzawa strongly protest the proposal of raising the price of water by Chaparral City Water by 28.63% every month. Chaparral City Water is owned and operated by a private party. Chaparral City Water has charged me \$33,000 year of 2004 just to put a meter on my new construction site of eight condos. I have paid the connection and installation fee to a company who has a license with Chaparral Water, which was another \$7,000 three months latter they sent me a bill in the sum of \$200 for each unit. The project is not even finished yet, nobody has used a drop of the water, and every two weeks there is a bill for \$200 for every unit. Each meter is closed by a lock from Chaparral water, but the bill keeps growing every month by \$200 more. What type of name should I use to name this type of company? Not everybody in Fountain Hills has a lot of money to spend. For example I am one of them, single not so healthy mother with no insurance, with a son in college. To make an already rich company even richer and take a piece of bread with no margarine from somebody's mouth makes no sense. This is 80% of the public that lives in Fountain Hills. Many have million dollar houses but many live in rental properties and they have to pay for the water to.

Copy
Chaparral City Water
N. Panorama Dr. Fountain Hills AZ 85268

Sincerely
Wanda Burzawa

