

NEW APPLICATION



0000016191

**Brooke Utilities, Inc.**

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Customer Call Center • P.O. Box 9005 • San Dimas, California 91773-9016 • (800) 270-6084

December 13, 2004

ORIGINAL

Arizona Corporation Commission  
Docket Control  
1200 W. Washington Street  
Phoenix, AZ 85007

Arizona Corporation Commission  
**DOCKETED**

DEC 17 2004

To Whom It May Concern:

W-03515A-04-0907

DOCKETED BY	<i>CMC</i>
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Attached is Tonto Basin Water Company, Inc.'s proposed curtailment tariff. Its purpose is to implement water conservation measures during times of water shortages.

If you have any questions you may contact me at 661-633-7546.

Thank you for your attention to the matter.

Sincerely,

Mistie S. Jared  
Operations Manager

Enclosure(s)  
CC. Commissioner Kristin K. Mayes  
Brian Bozzo

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2004 DEC 17 P 12:13  
AZ CORP COMMISSION  
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## TARIFF SCHEDULE

Utility: Tonto Basin Water Company Inc.  
Docket No.:  
Phone No. 1-800-270-6084

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### CURTAILMENT PLAN FOR TONTO BASIN WATER COMPANY, INC.

ADEQ Public Water System Numbers ("PWS") : 04-022, 04-036, 04-047, 04-049 and  
11-052

### APPLICABILITY

Tonto Basin Water Company, Inc. ("Company") is authorized by the Arizona Corporation Commission to curtail water service to all customers within its certificated area under the terms and conditions listed in this tariff.

This curtailment plan shall become a part of the Arizona Department of Environmental Quality Emergency Operations Plan for the Company.

The Company shall notify its customers of this new tariff as part of its next regularly scheduled billing after the effective date of the tariff or no later than sixty (60) days after the effective date of the tariff.

The Company shall provide a copy of the curtailment tariff to any customer, upon request.

### STAGES

#### **Stage 1 Exists When:**

Company's water storage level or well production is at least 81% of total capacity and there are no known problems with its water production or storage facilities.

Restrictions: Under Stage 1, the public water system is deemed to be operating normally and no curtailment is necessary.

Notice: Under Stage 1, no notice is necessary.

#### **Stage 2 Exists When:**

Company's water storage or well production is less than 81% but at least 71% of capacity for at least (48) consecutive hours.

Company has identified issues such as a steadily declining water table, increased draw down threatening pump operations, and/or poor water production, creating a

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reasonable belief that the Company will be unable to meet anticipated water demand on a sustained basis.

**Restrictions:** Under Stage 2, voluntary conservation measures may be employed by customers to reduce water consumption by ten percent (10%). Outside watering on weekends and holidays should be curtailed. Outside vegetation watering may occur during weekday periods on even days of the month for even numbered lots, and odd numbered days of the month for odd numbered lots.

**Notice:** Under Stage 2, the Company is required to notify customers by changing local sign postings and via electronic mail. Such notice shall notify the customer of the general nature of the problem and the need to conserve water.

### **Stage 3 Exists When:**

Company's water storage level or well production is less than 70% but at least 61% of capacity for at least twenty-four (24) consecutive hours.

Company has identified issues such as a steadily declining water table increased draw down threatening pump operations, and/or poor water production, creating a reasonable belief that the Company will be unable to meet anticipated water demand on a sustained basis.

**Restrictions:** Under Stage 3, mandatory water conservation measures shall be employed by customers to reduce water consumption by twenty-five percent (25%). Outside watering should be completely curtailed except for permitted livestock. Indoor water conservation techniques should be employed whenever possible. Restaurant patrons should be served water only upon request.

**Notice:** Under Stage 3, the Company is required to notify customers by changing local sign postings and via electronic mail. Such notice shall notify the customer of the general nature of the problem and the need to conserve water.

**Enforcement:** Once notice of mandatory conservation has been provided, the failure of a customer to comply within two (2) business days of receipt of such notice will result in an immediate disconnection of water service pursuant to Arizona Administrative

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Code R14-2-410(B)(1)(d). The reconnection fee for violation of a Stage 3 curtailment notice shall be:

1 <sup>st</sup> offense:	\$150.00
2 <sup>nd</sup> offense:	\$300.00
3 <sup>rd</sup> offense (and thereafter):	\$600.00

If a customer believes he/she has been disconnected in error, the customer may contact the Commission's Consumer Services Section at 1-800-222-7000 to initiate an investigation.

### Stage 4 Exists When:

Company's water storage level or well production is less than 61% but at least 51% capacity for twenty-four (24) consecutive hours.

Company has identified issues such as a steadily declining water table increased draw down threatening pump operations, and/or poor water production, creating a reasonable belief that the Company will be unable to meet anticipated water demand on a sustained basis.

Restrictions: Under Stage 4, Company shall inform the customers of a mandatory restriction to employ water conservation measures to reduce daily consumption. Failure to comply will result in customer disconnection. The following uses of water shall be prohibited:

- Irrigation of outdoor lawns, trees, shrubs, or any plant life is prohibited
- Washing of any vehicle is prohibited
- The use of water for dust control or any outdoor cleaning uses is prohibited
- The use of drip or misting systems of any kind is prohibited
- The filling of any swimming pool, spas, fountains or ornamental pools is prohibited
- Restaurant patrons shall be served water only upon request
- Any other water intensive activity is prohibited.

Notice: Under Stage 4, the Company is required to notify customers by changing local sign postings and via electronic mail. Such notice shall notify the customer of the general nature of the problem and the need to conserve water.

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Effective:

**Enforcement:** Once notice of mandatory conservation has been provided, the failure of a customer to comply within two (2) business days of receipt of such notice will result in an immediate disconnection of water service pursuant to Arizona Administrative Code R14-2-410(B)(1)(d). The reconnection fee for violation of a Stage 4 curtailment notice shall be:

1 <sup>st</sup> offense:	\$ 300.00
2 <sup>nd</sup> offense:	\$ 600.00
3 <sup>rd</sup> offense (and thereafter):	\$1,200.00

If a customer believes he/she has been disconnected in error, the customer may contact the Commission's Consumer Services Section at 1-800-222-7000 to initiate an investigation.

### **Stage 5 Exists When:**

Company's water storage level or well production is less than 51% of total storage capacity for twelve (12) consecutive hours.

Company has identified issues such as a steadily declining water table increased draw down threatening pump operations, and/or poor water production, creating a reasonable belief that the Company will be unable to meet anticipated water demand on a sustained basis.

**Restrictions:** Under Stage 5, Company shall inform the customers of a mandatory restriction to employ water conservation measures to reduce daily consumption. Failure to comply will result in customer disconnection. The following uses of water shall be prohibited:

- Irrigation of outdoor lawns, trees, shrubs, or any plant life is prohibited
- Washing of any vehicle is prohibited
- The use of water for dust control or any outdoor cleaning uses is prohibited
- The use of drip or misting systems of any kind is prohibited
- The filling of any swimming pool, spas, fountains or ornamental pools is prohibited
- Restaurant patrons shall be served water only upon request
- Any other water intensive activity is prohibited.

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Notice: Under Stage 5, the Company is required to notify customers by changing local sign postings and via electronic mail. Such notice shall notify the customer of the general nature of the problem and the need to conserve water.

Enforcement: Once notice of mandatory conservation has been provided, the failure of a customer to comply within two (2) business days of receipt of such notice will result in an immediate disconnection of water service pursuant to Arizona Administrative Code R14-2-410(B)(1)(d). The reconnection fee for violation of a Stage 5 curtailment notice shall be:

1 <sup>st</sup> offense:	\$ 600.00
2 <sup>nd</sup> offense:	\$1,200.00
3 <sup>rd</sup> offense (and thereafter)	\$2,400.00

If a customer believes he/she has been disconnected in error, the customer may contact the Commission's Consumer Services Section at 1-800-222-7000 to initiate an investigation.