

File in Docket No. ORIGINAL  
E-01345A-03-0437



ARIZONA CORPORATION COMMISS.  
UTILITY COMPLAINT FORM

4700

Investigator: Carmen Madrid

Phone: (602) 542-0848

Fax: (602) 542-2129

Priority: Respond Within Five Days

Opinion No. 2005 - 42227

Date: 2/16/2005

Complaint Description: 08A Rate Case Items - Opposed

First:

Last:

Complaint By: Madison

Flinn

Account Name: Madison Flinn

Home: (602) 265-3988

Street: 2042 E. Indian School Rd.

Work: (000) 000-0000

City: Phoenix

CBR:

State: AZ Zip: 85016

is:

Utility Company: Arizona Public Service Company

Division: Electric

Contact Name: For assignment

Contact Phone: (602) 250-2280

Nature of Complaint:

Customer is opposed to the rate increase. As a consumer she does not feel it is fair that consumers cannot negotiate the rate. Also consumer does not have a choice on which company to go to for service.

\*End of Complaint\*

Utilities' Response:

Investigator's Comments and Disposition:

2/16/05 These comments noted and filed in docket no. E-01345A-03-0437. closed

\*End of Comments\*

Date Completed: 2/16/2005

Opinion No. 2005 - 42227

Arizona Corporation Commission

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FEB 16 2005

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