

ORIGINAL

G-04204A-05-0046



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ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

4700

Investigator: Deb Reagan

Phone: (602) 364-0236

Fax: (602) 542-2129

Priority: Respond Within Five Days

Opinion No. 2005 - 42163

Date: 2/14/2005

Complaint Description: 08A Rate Case Items - Opposed

First:

Last:

Complaint By: Curtis

Short

Account Name: Curtis Short

Home: (000) 000-0000

Street: 6956 E. Sandhurst Drive

Work: (000) 000-0000

City: Prescott Valley

CBR:

State: AZ Zip: 86314

is:

Utility Company: Unisource Energy Services

Division:

Contact Name: Gary Smith

Contact Phone: (928) 226-2233

Nature of Complaint:

Customer called to voice his opinion regarding the proposed PGA surcharge increase. Customer feels that gas prices in AZ are already phenomenally high and he is opposed to any increase.

Customer also feels that customers who have medical needs should have a reduced rate. Customer says his wife has MS and they have to keep the thermostat above a certain temperature so their gas bills tend to be high.

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

Advised caller that I would enter his comments for the record and for the Docket in this case - G-04204A-05-0046.

End of Comments

Date Completed: 2/15/2005

Opinion No. 2005 - 42163

Arizona Corporation Commission

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