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IN THE MATTER OF QWEST
COMMUNICATIONS CORPORATION'S
APPLICATION AND PETITION FOR
CERTIFICATE OF CONVENIENCE AND
NECESSITY TO PROVIDE INTRASTATE
TELECOMMUNICATIONS SERVICES

DOCKET NO. T-02811B-04-0313

SUPPLEMENT TO APPLICATION AND
PETITION

Qwest Communications Corporation ("QCC") hereby supplements its Application and Petition for Certificate of Convenience and Necessity to Provide Intrastate Telecommunications Services (the "Application") under A.A.C. R14-2-1105.

I. Introduction and Background

On April 23, 2004, QCC filed an Application and Petition for Certificate of Convenience and Necessity to Provide Intrastate Telecommunications Services (the "Application"), under A.A.C. R14-2-1105. In the Application, QCC indicates that the types of telecommunications services it wants to provide are resold long distance, resold local exchange, facilities-based long distance, and facilities-based local exchange services.

QCC already holds a certificate of convenience and necessity ("CC&N") for facilities-based long distance, which was granted by the Arizona Corporation Commission ("Commission") in Decision 66612. QCC included facilities-based long distance in the Application only in an effort to be clear that QCC does not intend to surrender its existing authorization by applying for additional categories of authorization.

1 Further, QCC has previously held a CC&N to provide resold long distance
2 services. That CC&N was granted by the Commission on May 22, 1998, in Decision No.
3 60898. However, that CC&N was revoked by the Commission without explanation in
4 Decision 66612, when QCC was granted its facilities-based long distance CC&N. That
5 Decision does not recite any findings with respect to the revocation, and QCC
6 respectfully submits that the resold long distance CC&N was revoked through a mistake
7 or a misunderstanding.¹

8 The Arizona Corporation Commission Staff ("Staff") has issued five sets of data
9 requests to QCC in this matter. With exception of the fifth set of data requests which was
10 issued on December 8, 2004, for which responses are not yet due, all data requests have
11 been answered by QCC.

12 Seven months have elapsed from the date the Application was filed. The Staff has
13 neither notified QCC that the Application is administratively complete nor deficient. No
14 requests have been made for extended time frames for administrative completeness
15 review, for substantive review or for overall time-frame. Based upon these facts, the
16 Application is deemed administratively complete by operation of law.²

17
18 ¹ QCC's November 8, 2001 application for facilities based authority indicated that it was an
19 application to "Amend its Existing CC&N to **Include** Facilities Based Services." Nowhere in
20 this application or in any other filing did QCC indicate that it wanted to have its certificate to
offer resold long distance services cancelled. Had QCC intended to discontinue offering resold
services, it would have had to have made an application to do so under A.A.C. R14-2-1107.

21 ² Because more than 30 calendar days have elapsed since the Application was filed, and the Staff
22 has not notified QCC of administrative sufficiency, the Application is deemed administratively
23 complete by operation of law. The Commission's Rules specify time-frames for processing
24 applications for CC&Ns. A.A.C. R14-2-510 (E)(2) provides that Staff shall notify the applicant
in writing that the application is either complete or deficient within 30 calendar days after receipt
of the application. A.A.C. R14-2-510(E)(6) states that the administrative completeness review
time frame for purposes of A.R.S 41-1072 et seq., is 30 calendar days. That statute provides as
follows:

25 If an agency does not issue a written notice of administrative completeness
26 or deficiencies within the administrative completeness review time frame, the
(footnote continued on next page)

1 There are no intervenors in this matter.

2 Based upon informal discussions with Staff and the nature of the questions asked
3 by Staff in its data requests, it appears that Staff is somehow troubled over the scope of
4 the service area, and the range of services that QCC may someday provide, despite the
5 fact that numerous competitive carriers have previously been granted state-wide operating
6 authority without limitation on the scope of services they may provide. In a good faith
7 effort to narrow the focus of the services in an attempt to facilitate faster consideration of
8 the Application, which at that time had been on file for 5 months, by letter to the Staff
9 dated September 20, 2004 (the "September 20 Letter")³ QCC communicated to the Staff
10 Qwest's then-current business intentions. Those intentions would have made limited use
11 of the requested CC&N.

12 However, in an informal meeting Staff cautioned QCC that Staff interprets two
13 recent orders of the Commission granting Certificates of Convenience and Necessity
14 ("*Onfiber*" and "*Computer Technology*")⁴ as precedent supporting a new proposition that
15 a CC&N shall only authorize the carrier to provide those services with respect to which

16 _____
17 (footnote continued from previous page)

18 application is deemed administratively complete. If an agency issues a timely
19 written notice of deficiencies, an application shall not be complete until all
20 requested information has been received by the agency.²

21 No notice having been issued by Staff, the Application must be deemed administratively
22 complete.

23 ³ A copy of the September 20 Letter is attached marked as Attachment A.

24 ⁴ Opinion and Order, Decision No. 67062, *In the Matter of the Application of Onfiber Carrier*
25 *Services, Inc. for a Certificate of Convenience and Necessity to Provide Competitive Facilities-*
26 *Based Local Exchange and Long Distance Telecommunications Services in Arizona*, Docket No.
T-03874A-03-0766, entered June 25, 2004; and Opinion and Order, Decision No. 67123, *In the*
Matter of the Application of Computer Technology Corporation for a Certificate of Convenience
and Necessity to Provide Competitive Facilities-Based Local Exchange and Long Distance
Telecommunications Services in Arizona, Docket No. T-04221A-03-0832, entered July 14, 2004.

1 the carrier submitted tariffs in its CC&N application.

2 In the light of Staff's view that a CC&N must be limited to only those
3 telecommunications services for which the carrier furnished a tariff in its CC&N
4 application, the September 20 Letter and QCC's attempts to narrow the focus of services
5 have raised the risk that QCC will be granted an extremely limiting CC&N. QCC does
6 not agree with Staff's interpretations of *Onfiber* and *Computer Technology*,⁵ and submits
7 that there is no rule or case decided by a court or by the Commission which compels such
8 a result. However, QCC can ill-afford protracted litigation of that question, and the risk
9 that its flexibility to do business will be circumscribed by a limited CC&N. These
10 interpretations of the CC&N rules are very problematic to QCC because of the potential
11 for undue regulatory lag as the needs of the business evolve. QCC expects that it will
12 want to provide services other than the limited set of services discussed in the September
13 20 Letter. As QCC stated in the September 20 Letter:

14 Eventually, however, QCC's CLEC operations are expected to offer
15 a wider array of more traditional local exchange services to business
16 customers. . . . In any event, as Qwest offers more products and services,
they will be appropriately tariffed consistent with Arizona laws and
regulations.

17
18 ⁵ QCC believes that an interpretation that limits CC&Ns to the tariffs filed with the CC&N
19 application will be impossibly burdensome and extremely uneconomic. For example, an
20 applicant which includes a tariff to provide non-switched services would have to amend its
21 CC&N before it could provide switched services. If this thinking is taken to its logical
22 conclusion, an applicant which includes a tariff to provide business voice service, and is granted
a CC&N limited to that service, would have to amend its CC&N before it could provide
residential voice service. This rationale would have directly impacted carriers like AT&T and
MCI (and presumably dozens of others), since both of them offered only business local exchange
services for a period of nearly 6 years after obtaining their CC&Ns, before offering residential
local exchange service.

23 QCC also respectfully submits that the interpretation Staff places on the *Onfiber* and *Computer*
24 *Technology* cases raises serious equal protection concerns. As the Commission is well aware,
25 dozens of carriers have been granted CC&Ns that were not limited to the services for which
tariffs were proposed in the application. So far as QCC is aware, these previously certificated
carriers are free to add services without amending the CC&N.

26

1 While QCC does not agree with the interpretations that would result in restricted
2 CC&Ns, in the dynamic business of telecommunications QCC cannot accept the risk of a
3 restricted grant. Therefore, Qwest is supplementing its Application and Petition to
4 include more services.

5 II. Supplement to Application

6 A. For the reasons stated above, QCC hereby supplements Section A-9 of its
7 Application and Petition by adding a new proposed Local Exchange Services QCC
8 Arizona Tariff No. 3, which includes but is not limited to the following business services:
9 Basic Local Voice Service; Direct-Inward-Dialing Services; Custom Calling Services;
10 Hunting Services; Directory Listing Services; Local Operator Services; Local Directory
11 Assistance Service; Screening and Restriction Services; Caller Identification Blocking
12 Options; intraLATA, intraexchange private line services; Customer Premises Wire and
13 Maintenance Plans; and ISDN PRI services. This tariff is included in the Application by
14 the Supplemental Attachment B which is appended hereto.

15 B. QCC hereby revises Section A-9(1)—(5) of its Application and Petition, as
16 follows:

17 1. The proposed rates and charges for each service are included in the
18 Tariff Price List—Sections 3, 5, 6, 10, 12, and 14.

19 2. Tariff Maximum Rates are located in Sections 3, 5, 6, 10, 12, and 14
20 of the Tariff. The prices to be charged are the same as those contained in the price list
21 referenced in subpart 1.

22 3. General Terms and Conditions are located in Section 2, pages 3-19.
23 Additional terms and conditions associated with specific services and offerings are
24 located in the corresponding section of the tariff for each such service or offering.

25 4. Deposits, Advances, and/or Prepayments are described in Section 2,
26 page 13.

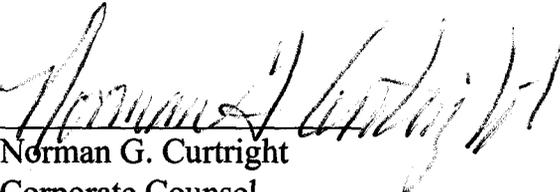
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5. The proposed fee fro returned checks is in Section 2, page 12.

C. QCC withdraws the Exchange Service Tariff QCC Arizona Tariff No. 3, which only offered Exchange Access Facilities, and which was included in its original Application.

Further, Qwest withdraws the statements made in the September 20 Letter.

RESPECTFULLY SUBMITTED this 17th day of December, 2004.

By 
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¹³
ORIGINAL +~~15~~ copies filed this
17th day of December, 2004:

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COPY delivered this ____ day of December, 2004:

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2 Ernest Johnson
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4 ARIZONA CORPORATION COMMISSION
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6 Phoenix, AZ

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Attachment A



Qwest Communications
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Phone (602) 630-2187
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Norman G. Curtright
Corporate Counsel

September 20, 2004

Maureen A. Scott, Esq.
Arizona Corporation Commission
Legal Division
1200 West Washington Street
Phoenix, AZ 85007

Re: Qwest Communications Corporation – Provision of Services in Arizona
Docket No. T-02811B-04-0313

Dear Ms. Scott:

In conversations several weeks ago, you mentioned that if Qwest Communications Corporation (“QCC”) would clarify its plans to provide its services in Arizona, it could save the Staff, and therefore Qwest, much time and effort. I write to hopefully address your concerns and answer your questions.

QCC presently plans, and has therefore provided tariffs for, only one local exchange service (as you know, QCC already provides several interexchange services). That product provides access from the local exchange to frame relay and asynchronous transfer mode (“ATM”) services offered by several carriers. The service is not a mass market offering, and will be done on an individual contract basis (“ICB”) (this is why responding to the Staff’s data requests seeking maximum tariff rates was impossible).

Eventually, however, QCC’s CLEC operations are expected to offer a wider array of more traditional local exchange services to business customers. QCC does not currently anticipate, however, offering residential local exchange services or marketing its local exchange services to residential customers in QC’s existing territory. In any event, as Qwest offers more products and services, they will be appropriately tariffed consistent with Arizona laws and regulations.

The primary thrust of QCC’s business plan is to market its services to businesses that desire a single provider of local exchange and intra- and inter-LATA interexchange services. It is common for medium and large businesses as well as governmental entities to seek a single solution for their total telecommunications needs – data, local and long distance – from a single carrier. Such customers seek the convenience of “one stop shopping” and a single, integrated bill. Presently, neither QCC nor QC can submit a responsive bid or present an offer to meet these customers’ needs. QCC cannot provide local exchange services, and QC cannot provide interLATA services. As a result, in many cases, and in increasing numbers, these customers are not customers of QC or QCC.

Maureen A. Scott, Esq.
September 20, 2004
Page 2

Thus, QCC does not seek to divert customers away from QC. To the contrary, QCC seeks CLEC certification primarily to compete for customers presently served by other CLECs, often simply due to organizational and certification advantages many CLECs have, particularly where those CLECs are affiliated with IXCs. Thus, because QCC's scope of authority to provide CLEC services in Arizona presently is limited, so are QCC's opportunities to compete against other national providers, such as AT&T and MCI. We believe that full CLEC certification for QCC will provide Arizona businesses and governmental entities with an additional choice for their total telecommunications purchases, which helps those customers, increases competition, and serves the public interest.

We hope the Commission and the Staff agree. If you have further questions or if I can clear up any of the points in this letter, please do not hesitate to contact me.

Sincerely,

A handwritten signature in black ink, appearing to read "Norman G. Curtright". The signature is written in a cursive style with a large, stylized initial "N".

Norman G. Curtright

NGC/bjs

Attachment B

Supplementing Section A-9 of the Application and Petition

Issued: {

TERMS, CONDITIONS, RATES AND CHARGES

Applying to the provision of

LOCAL EXCHANGE SERVICES

in the State of

ARIZONA

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Subject Index	10
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1. APPLICATION AND REFERENCE

1.1 APPLICATION OF TARIFF

This Tariff contains the regulations, terms, conditions, rates and charges applicable to intrastate exchange and network services and equipment furnished by Qwest Communications Corporation, hereinafter referred to as the Company.

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1. APPLICATION AND REFERENCE

1.4 TARIFF FORMAT

1.4.1 LOCATION OF MATERIAL

A. Section 1 provides the following for all of the sections in this Tariff.

- Subject Index - an alphabetical listing to find the desired section.
- Table of Contents - a numerical listing to find the desired section and page.

B. Obsolete Service Offerings

Obsolete service offerings are identified in the Tariff by adding 100 to the current section number, i.e., obsolete items from Section 5, Exchange Services, will be found in Section 105, Obsolete Exchange Services. This section is then filed behind Section 5.

1.4.2 OUTLINE STRUCTURE

The Tariff uses nine levels of indentations known as Tariff Information Management (TIM) Codes, as outlined below:

LEVEL	APPLICATION	EXAMPLE
1	Section Heading	1. APPLICATION AND REFERENCE
2	Sub Heading	1.4 TARIFF FORMAT
3	Sub Heading	1.4.1 LOCATION OF MATERIAL
4	Sub Heading/Tariff Text	A. Text
5	Sub Heading/Tariff Text	1. Text
6	Sub Heading/Tariff Text	a. Text
7	Sub Heading/Tariff Text	(1) Text
8	Sub Heading/Tariff Text	(a) Text
9	Footnotes	[1] Text

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1. APPLICATION AND REFERENCE

1.4 TARIFF FORMAT (Cont'd)

1.4.3 RATE TABLES

Within rate tables, four types of entries are allowed:

- Rate Amount

The rate amount indicates the dollar value associated with the service.

- A dash "-"

The dash indicates that there is no rate for the service or that a rate amount is not applicable under the specific column header.

- A footnote designator "[1]"

The footnote designator indicates that further information is contained in a footnote.

- ICB

The acronym "ICB" indicates that the product/service is rated on an individual case basis.

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1. APPLICATION AND REFERENCE

1.5 EXPLANATION OF CHANGE SYMBOLS

SYMBOL	EXPLANATION
(C)	To signify changed term or condition
(D)	To signify discontinued material
(I)	To signify rate increase
(M)	To signify material moved from or to another part of the Tariff with no change, unless there is another change symbol present
(N)	To signify new material
(R)	To signify rate reduction
(T)	To signify a change in text but no change in rate, term or condition

Issued: {

1. APPLICATION AND REFERENCE

1.6 EXPLANATION OF ABBREVIATIONS

ACD	- Automatic Call Distributor
ACT	- Automatic Call Transfer
AIOD	- Automatic Identified Outward Dialing
ALI	- Automatic Location Identification
ANI	- Automatic Number Identification
AR	- Alternate Routing
ARS	- Automatic Route Selection
BNS	- Bill Number Screening
CCSA	- Common Control Switching Arrangement
CDAR	- Customer Dialed Account Recording
CMS	- Centrex/ <i>CENTRON</i> Management System
CNCC	- Customer Network Control Center
CO	- Central Office
Cont'd	- Continued
CPE	- Customer Premises/Provided Equipment
dB	- Decibel
DC	- Direct Current
<i>DID</i>	- Direct-Inward-Dialing
DMS	- Data Management System
DR	- Default Routing
DSS	- Digital Switched Service
ENI	- Extended Network Interface
EPSCS	- Enhanced Private Switched Communication Service
EPN	- Emergency Preparedness Network
ESN	- Emergency Service Number
ESS	- Electronic Switching System
FCC	- Federal Communications Commission
FCO	- Foreign Central Office
FX	- Foreign Exchange
Hz	- Hertz
IC	- Interexchange Carrier
ICB	- Individual Case Basis
ISDN	- Integrated Services Digital Network
kbps	- Kilobits per Second
kHz	- kilohertz
LATA	- Local Access and Transport Area
mHz	- megahertz
MTS	- Message Telecommunications Service
MWI	- Message Waiting Indication

Issued: {

1. APPLICATION AND REFERENCE

1.6 EXPLANATION OF ABBREVIATIONS (Cont'd)

NAR	-	Network Access Register
NAS	-	Network Access Service
NPA	-	Numbering Plan Area
OCC	-	Other Common Carrier
PBX	-	Private Branch Exchange
PRI	-	Primary Rate Interface
QCC	-	Qwest Communications Corporation
RSP	-	Rate Stability Plan
SR	-	Selective Routing
SRA	-	Selective Routing Arrangement
TDRS	-	Traffic Data Report Service
TSP	-	Telecommunications Service Priority
UCD	-	Uniform Call Distributor
V & H	-	Vertical and Horizontal
VMS	-	Voice Messaging Service
VTPP	-	Variable Term Payment Plan

Issued: {

1. APPLICATION AND REFERENCE

1.7 TRADEMARKS, SERVICE MARKS AND TRADE NAMES

Marks are identified in text throughout this document in all caps and italics, e.g., *QWEST TOTAL ADVANTAGE* Service.

MARK	OWNER
DID®	Qwest Communications International Inc.
NO SOLICITATION SM	Qwest Communications International Inc.
QWEST®	Qwest Communications International Inc.
QWEST iQ NETWORKING TM	Qwest Communications International Inc.
QWEST TOTAL ADVANTAGE TM	Qwest Communications International Inc.
SECURITY SCREEN TM	Qwest Communications International Inc.

Issued: {

2. GENERAL REGULATIONS – CONDITIONS OF OFFERING

2.1 DEFINITIONS

Accessories

Devices which are mechanically attached to, or used with, the facilities furnished by the Company and which are independent of, and not electrically, acoustically, or inductively connected to, the communications path of the telecommunications system.

Authorized User

A person, firm, corporation or other entity that either is authorized by the Customer to use local exchange services or is placed in a position by the Customer, either through acts or omissions, to use local exchange services.

Company

Refers to Qwest Communications Corporation, which is the issuer of this Tariff.

CPE

CPE is customer provided premises equipment, software and other materials.

Customer

Any person, firm, partnership, corporation, municipality, cooperative organization, governmental agency or other entity to whom the Company agrees to furnish communications service under the provisions and regulations of this Tariff.

Individual Case Basis

A service arrangement in which the regulations, rates and charges are developed based on the specific circumstances of the Customer's situation for a specific service application.

Nonrecurring Charges

The one-time initial charges for services or facilities, including but not limited to charges for construction, installation, administrative or special fees, for which the Customer becomes liable at the time the Service Order is made or executed.

Issued: {

2. GENERAL REGULATIONS – CONDITIONS OF OFFERING

2.1 DEFINITIONS (Cont'd)

Recurring Charges

The monthly charges to the Customer for services, facilities and equipment, which continue for the agreed upon duration of the service.

Service Address

The service address is the location where the Customer receives the Company provided service.

Service Commencement Date

The first day following the date on which the Company notifies the Customer that the requested service or facility is available for use, unless extended by the Customer's refusal to accept service which does not conform to standards set forth in the Service Order or this Tariff, in which case the Service Commencement Date is the date of the Customer's acceptance of service. The parties may mutually agree on a substitute Service Commencement Date. A Customer may not unreasonably refuse to accept service.

Standard Network Interface

The point of connection between the Customer and the Company's services which are located at the Customer's premises at a place deemed necessary by the Company in order to insure transmission quality and which is readily accessible to the Customer.

Issued: {

2. GENERAL REGULATIONS – CONDITIONS OF OFFERING

2.2 ESTABLISHING AND FURNISHING SERVICE

2.2.1 APPLICATION FOR SERVICE

A. Refusal

The Company reserves the right to refuse an application for service made by a present or former Customer who is indebted to the Company for service previously furnished, until the indebtedness is satisfied. The Company may refuse to furnish or may deny service to any person, business or entity on whose premises exists any telecommunications related facility which shows any evidence of tampering, manipulating, or operation, or use of any device whatsoever, for the purpose of obtaining service without payment of the charges applicable to the service rendered. The Company may refuse to offer service where, in the Company's judgment, a service cannot reasonably be made available to a Customer.

B. Cancellations and Deferments

When the Company advises a Customer that ordered services are available on the requested due date, and the Customer is unable or unwilling to accept service at that time, the facilities will be held available for the Customer for a 30 calendar day grace period. If after 30 calendar days the Customer still has not accepted service, the Customer will be contacted and regular monthly billing for the ordered service shall begin if the Customer requests that facilities continue to be held for their future use. Otherwise the facilities will be released for other service order activity, and cancellation charges (non-recurring charges that would have applied had the service been installed) shall be applied.

C. Use of Service

1. Limitation on Use

Service is furnished to the Customer for use only by the Customer or by employees or representatives of the Customer or by other users authorized by the Customer.

When the general service to the public is impaired or in the Company's opinion is reasonably likely to be impaired by a Customer's use of exchange service, the Company shall have the right to require the Customer to contract for and properly maintain as many additional access lines as are needed to adequately serve the Customer's requirements, or to discontinue the service of the Customer in question.

Issued: {

2. GENERAL REGULATIONS – CONDITIONS OF OFFERING

2.2 ESTABLISHING AND FURNISHING SERVICE (Cont'd)

2.2.2 OBLIGATION TO FURNISH SERVICE

- A. Facilities and lines furnished by or through the Company on the premises of a Customer, authorized user or agent of the Customer are the property of the Company and are provided upon the condition that such facilities and lines must be installed, relocated, rearranged and maintained by the Company, and that the Company's employees and agents may enter said premises at any reasonable hour to test and inspect such facilities and lines in connection with such purposes, or upon termination or cancellation of the service, to remove such facilities and lines.
- B. The Company's obligation to furnish service or to continue to furnish service is dependent on its ability to obtain, retain and maintain suitable rights and facilities, and to provide for the installation of those facilities required incident to the furnishing and maintenance of that service.
- C. The Company's obligation to furnish service or to continue to furnish service is dependent on the Customer's prompt payment record with the Company and its actual payments for existing service. For a new Customer, it is based on credit worthiness, which will be determined in an equitable and nondiscriminatory manner.

2.2.3 LIMITED COMMUNICATION

The Company reserves the right to limit use of communication services when emergency conditions cause a shortage of facilities.

2.2.4 PAYMENT ARRANGEMENTS

The Customer is responsible for payment of all charges for services furnished by the Company to the Customer and/or authorized users. This responsibility is not changed by virtue of any use, misuse, or abuse of the Customer's service or Customer-provided equipment or facilities by third parties, including, without limitation, the Customer's employees or the public.

Issued: {

2. GENERAL REGULATIONS – CONDITIONS OF OFFERING

2.2 ESTABLISHING AND FURNISHING SERVICE (Cont'd)

2.2.5 SPECIAL SERVICES

A. Work On Customer's Premises

It is contemplated that all work on Customers' premises can be performed during regular working hours. If a Customer requests that work be performed during hours which results in overtime or premium rates of pay, a charge may apply in addition to other rates and charges which may be applicable, based on the amount of overtime or premium time required.

It is also contemplated that all installation, removals, service connections, moves and changes requested by a Customer be performed without the Company incurring unusual costs. If a Customer requests that work be performed in a special manner or at a special time which results in unusual costs, a charge equal to the amount of unusual costs may apply in addition to other applicable rates and charges.

B. Special Arrangements

1. The rates and charges quoted in this Tariff contemplate the use of standard arrangements, that is, the arrangement normally used by the Company to provide the type of service involved.
2. For special service arrangements to be provided by this Company, and not specifically covered in this Tariff, monthly rates and the one-time charges, such as installation, nonrecurring and construction charges will apply based on the circumstances in each case.
3. These special equipment and service items will be provided whenever, in the judgment of the Company, there is a valid reason for providing the service requested. In such cases, the Company reserves the right to require an initial contract period longer than 1 month at the same location.

C. Special Promotions

The Company may, from time to time, offer promotional programs for its services which may include waiving or reducing the applicable rates and charges for the promoted service. The promotional offerings may be limited as to the duration, the date, and times of the offerings and the locations where the offerings are made or other reasonable limitations. The Company may also offer incentives, benefits or gifts to Customers to encourage the purchase or retention of any such service or product.

Issued: {

2. GENERAL REGULATIONS – CONDITIONS OF OFFERING

2.2 ESTABLISHING AND FURNISHING SERVICE

2.2.5 SPECIAL SERVICES (Cont'd)

D. Trials

The Company may offer, from time to time, limited trials for services which may include the waiving or reducing of all rates and charges for the service that is the subject of the trial and for services that are provided as part of the trial. Trials will be intended to test new potential services or new marketing approaches for services. The location, duration, date and times of a trial may be limited by the Company. The Company may terminate such trials in its reasonable discretion.

Issued: {

2. GENERAL REGULATIONS – CONDITIONS OF OFFERING

2.2 ESTABLISHING AND FURNISHING SERVICE

2.2.5 SPECIAL SERVICES (Cont'd)

E. Competitive Response Programs

1. Business Competitive Response Program

a. Description

The Business Competitive Response Program is an offering to business Customers who qualify under one of the following categories below. In accordance with the terms of this program and based on its reasonable discretion, the Company may offer incentive(s) to potential, current or prior business Customers, who:

- return to the Company from a competing telecommunications provider, or
- are potential new Qwest business Customers, or
- request to have one or more products disconnected and who decide to retain the product(s) after having been informed of the product(s) benefits.

b. Terms and Conditions

- (1) The Company will determine periods and provisions of the offer, pending Commission approval.
- (2) Qualifying business Customers are required to have a satisfactory credit rating.
- (3) Business Customers will receive the incentive(s) only in connection with services that are reestablished or established upon their initial return to the Company.
- (4) For some services, business Customers are required to sign a contract in order to receive the incentive(s).
- (5) Business Customers who receive the incentive(s) are required to remain with the Company for a minimum of one year or to the renewed term length; to the extent the Customer terminates service early, the Customer will be rebilled for all incentives received.
- (6) The Company reserves the right to discontinue this offer at any time.

Issued: {

2. GENERAL REGULATIONS – CONDITIONS OF OFFERING

2.2 ESTABLISHING AND FURNISHING SERVICE

2.2.5 SPECIAL SERVICES

E.1. (Cont'd)

c. Rates and Charges

- (1) Customers who qualify under the Terms and Conditions of this Tariff may be offered one of the following on selected products, as determined by the Company:
 - A waiver of an amount up to 100% of the current business nonrecurring charge(s), or
 - A waiver of up to three months of the recurring rates, or
 - A waiver of an amount up to 100% of the current business nonrecurring charge(s) and up to three months of the recurring rates, or
 - A benefit or consideration offered or provided that is not associated with a service or product offered by the Company such as CPE, merchandise, or discounts on merchandise offered by others, gift certificates, gift cards, or otherwise and with a retail value not to exceed the sum of c., above.
- (2) Waiver amounts are calculated based on the first month's nonrecurring charge(s) and monthly rate(s). The total waived amount will not exceed the total nonrecurring charge(s) plus three months service of the monthly rate(s).
- (3) The Company may also provide an additional reasonable reward after a period of time or on an anniversary date to recognize the continued retention of the Customer.

F. Individual Case Basis

Services and arrangements may be developed on an individual case basis in response to requests of the Customer, or in response to competitive situations, for unique services or arrangements or for unique or specially-bid pricing. Rates and charges associated with such services or arrangements may differ from those for the basic services and arrangements identified in this Tariff.

Issued: {

2. GENERAL REGULATIONS – CONDITIONS OF OFFERING

2.2 ESTABLISHING AND FURNISHING SERVICE (Cont'd)

2.2.6 TERMINATION OF SERVICE

A. Initial Service Periods

1. The initial service period for service and facilities is one month (30 days), except as otherwise specified.
2. Initial service periods for service or facilities of any class will be greater than those specified herein whenever that is required in order for the Company to protect itself from making an unwarranted investment because the Customer's location or the character of the service required is such that upon termination of the Customer's contract the facilities which have been constructed or installed to render the service are not likely to be useful for furnishing service to any other Customer.
3. Service may be terminated prior to the expiration of the initial service period upon payment of all charges due for service which has been furnished plus the termination charges as specified in this Tariff, or in the terms of the service agreement. In the case of service for which the initial period is one month, the charges due are for the balance of the month.

B. Termination Liability/Waiver Policy

Services provided via service agreements may include the Termination Liability/Waiver Policy. This policy applies only to services that specifically reference this Termination Liability/Waiver Policy as described in the Tariff.

1. Minimum Billing Level will be established for use in calculating discontinuance charges. The Minimum Billing Level is 100% percent of the total monthly rates for the service provided under the terms of the Customer's service agreement, unless otherwise specified.
2. Minimum Service Period is the period of time that the factor of the Termination Liability Charge would apply.

Issued: {

2. GENERAL REGULATIONS – CONDITIONS OF OFFERING

2.2 ESTABLISHING AND FURNISHING SERVICE

2.2.6 TERMINATION OF SERVICE

B. Termination Liability/Waiver Policy (Cont'd)

3. If the Customer chooses to completely discontinue service, at any time during the term of the agreement, a termination charge will apply, unless the Customer satisfies the conditions specified in the Waiver Policy. The termination charge is 100% of the rates for the Minimum Service Period, if applicable, plus the Minimum Billing Level multiplied by the termination liability percentage of 50% or the rate specified in the service agreement, for the remaining term of the agreement.[1]
4. If the Customer discontinues a portion of their service, and that causes the Customer's monthly billing level to fall below the Minimum Billing Level of the agreement, a termination charge will apply to the portion of the service agreement that is below the Minimum Billing Level.
5. Waiver Policy

A termination charge will be waived when the Customer discontinues their contracted service(s), provided all of the following conditions are met:

- The Customer signs a new service agreement for any other Company provided service(s);
- Both the existing and the new service(s) are provided solely by the Company;
- The order to discontinue the existing service(s) and the order to establish the new service(s) are received by the Company at the same time;
- The new service(s) installation must be completed within thirty calendar days of the disconnection of the old service(s), unless the installation delay is caused by the Company;
- The total value of the new service agreement(s), excluding any special construction charges and any other nonrecurring charges, is equal to or greater than 100% of the remaining value of the existing agreement(s);
- A new minimum service period goes into effect when the new service agreement term begins;

[1] For example: Customer disconnecting in month 12 of a 36 month agreement with MRC of \$100. Termination charge is \$100 (minimum billing level) x 24 months (minimum service period) x 50% (Termination Liability Percentage) = \$1,200.

Issued: {

2. GENERAL REGULATIONS – CONDITIONS OF OFFERING

2.2 ESTABLISHING AND FURNISHING SERVICE

2.2.6 TERMINATION OF SERVICE

B.5. (Cont'd)

- The Customer agrees to pay any previously billed, but unpaid recurring, and any outstanding nonrecurring charges. The charges cannot be included as part of the new service agreement;
- All applicable nonrecurring charges will be assessed for the new contracted service(s).

2.3 PAYMENT FOR SERVICE

2.3.1 CUSTOMER RESPONSIBILITY

The Customer is responsible for payment of all charges for facilities and services furnished to the Customer, including charges for services originated, terminated, or accepted, at such facilities.

2.3.2 PAYMENT OF BILLS

A. Charges Due

Charges for local exchange service and facilities are billed in advance. Payment is due upon receipt of bill. All bills are payable by any means mutually acceptable to the Customer and the Company. Failure to receive a bill does not exempt the Customer from prompt payment of their account. The Customer is held responsible for all charges for local exchange service and facilities furnished at the Customer's request.

The Company shall utilize credit policies and reasonable and equitable methods in its debt collection practices as specified by state and federal government regulations.

Issued: {

2. GENERAL REGULATIONS – CONDITIONS OF OFFERING

2.3 PAYMENT FOR SERVICE

2.3.2 PAYMENT OF BILLS (Cont'd)

B. Returned Payment Charge

A returned payment charge may apply to the Customer's account for each occasion that a check, bank draft, or an electronic funds transfer item is returned to the Company for the reason for insufficient funds or no account.

CHARGE

- Returned Payment Charge \$25.00

C. Late Payment Charge

1. A late payment charge of 1.5% may apply to all billed balances which are not paid by the billing date shown on the next bill, unless the balance is \$15.00 or less.
2. Collection procedures, temporary disconnection of service, and the requirements for deposit are unaffected by the application of a late payment charge.

Issued: {

2. GENERAL REGULATIONS – CONDITIONS OF OFFERING

2.3 PAYMENT FOR SERVICE (Cont'd)

2.3.3 CUSTOMER DEPOSITS AND ADVANCE PAYMENTS

A. Deposits From Applicants for Service and Present Customers

1. Subject to special provisions as may be set forth herein, any applicant or Customer whose financial responsibility is not established to the satisfaction of the Company may be required to provide a deposit to the Company. The deposit will bear simple interest, if required by state laws or regulations.
2. The payment of a deposit shall in no way relieve the applicant or Customer from complying with the Tariff rules and regulations for the prompt payment of bills on presentation.

B. Advance Payment

To safeguard its interests, the Company may require the Customer to make an advance payment before services and facilities are furnished. The amount of the advance payment will be determined on a case by case basis and will conform to applicable commission regulations.

Issued: {

2. GENERAL REGULATIONS – CONDITIONS OF OFFERING

2.4 LIABILITY OF THE COMPANY

- A. The Company shall be indemnified and held harmless by any subscriber, user or by any other entity against claims for libel, slander or the infringement of copyright arising from the material transmitted over its services; and against all other claims arising out of any act or omission of a subscriber or of any other entity in connection with the services provided by the Company.
- B. The Company is not liable for any act or omission of any entity furnishing facilities or services connected with or provided in conjunction with the services of the Company.
- C. The Company shall not be liable for any personal injury, or death of any person or person, and for any loss or damage sustained by reason of acts, mistakes, omissions, errors or defects in providing its services, whatever shall be the cause which is not the direct result of the Company's gross negligence or willful misconduct.
- D. Except as otherwise provided herein, no liability for indirect, incidental or consequential damages shall attach to the Company, its agents, servants or employees, for damages or costs arising from errors, mistakes, omissions, interruptions, failures, delays, or defects or malfunctions of equipment or facilities, in the course of establishing, furnishing, maintaining, rearranging, moving, terminating, or changing the service or facilities (including the obtaining or furnishing of information in respect thereof or with respect to the Customer or users of the service or facilities) in the absence of willful and wanton conduct or gross negligence, whether a claim for such liability is premised upon breach of contract, breach of warranty, fulfillment of warranty, negligence, strict liability, misrepresentation, fraud, or any other theories of liability.
- E. The Company shall not be liable for any failure of performance due to causes beyond its control, including, without limitation, acts of God, fires, floods or other catastrophes, national emergencies, insurrections, riots or wars, strikes, lockouts, work stoppage or other labor difficulties, acts or omissions of other telecommunications carriers or service providers, and any law, order, regulation or other action of any governing authority or agency thereof.

Issued: {

2. GENERAL REGULATIONS – CONDITIONS OF OFFERING

2.4 LIABILITY OF THE COMPANY (Cont'd)

- F. The Company shall not be liable to a Customer or service user or any other person, firm, entity, for any failure to perform its obligations under this Tariff due to any cause or causes beyond its reasonable control, which is not the direct result of the Company's gross negligence or willful misconduct.
- G. The remedies set forth herein shall not be exclusive and the Company at all times shall be entitled to all rights available to it under either law or equity.

Issued: {

2. GENERAL REGULATIONS – CONDITIONS OF OFFERING

2.5 SPECIAL TAXES, FEES, CHARGES

Any sales, use, privilege, excise, franchise or occupation tax, costs of furnishing service without charge or similar taxes or impositions now or hereafter levied by the Federal, State, or Local government or any political subdivision or taxing authority thereof may be billed by the Company to its local exchange Customers on a pro rata basis in the areas wherein such taxes, impositions or other charges shall be levied against the Company, or may require collection of such taxes, fees and charges by the Company.

Issued: {

2. GENERAL REGULATIONS – CONDITIONS OF OFFERING

2.6 *QWEST TOTAL ADVANTAGE*

A. General Description

QWEST TOTAL ADVANTAGE is a suite of business communications services offering flat rates based on term and minimum usage commitments. *QWEST TOTAL ADVANTAGE* is designed for new businesses with monthly revenue between \$500.00 to \$75,000.00 or annual revenue between \$6,000.00 to \$900,000.00 of Contributory and Discounted Services. It is available on a month-to-month basis, one-year, two-year, or three-year term commitments. The terms have commitment levels as set forth below.

B. Terms and Conditions

In addition to the terms and conditions following, services are also governed by the terms and conditions contained in the Qwest Communications Corporation Rates and Services Schedule Interstate No. 3.

1. Minimums

- a. There is either a minimum monthly usage commitment per month (Minimum Monthly Commitment) or, an annual minimum usage commitment per twelve-month period for all Customers.
- b. If, during any Annual Period of the term, the Customer's total usage of *QWEST TOTAL ADVANTAGE* Service falls below the Annual Minimum Commitment, the Customer will be billed the actual amount for the service plus the difference between the Customer's Annual Revenue and the Annual Minimum Commitment. For Customers who sign a one, two or three-year Annual Minimum Commitment term, the Annual Period will begin on the first day of the second billing cycle following the Customer's enrollment for service.
- c. If a Customer selecting a Monthly Minimum Commitment has billed usage charges less than the required Monthly Minimum Commitment during any month's invoice, the Customer will be required to pay the difference between the Monthly Minimum Commitment and the actual billed charges. For Customers who sign a one, two, or three-year term commitment, this requirement will be applied with the fourth full month's invoice.

Issued: {

2. GENERAL REGULATIONS – CONDITIONS OF OFFERING

2.6 QWEST TOTAL ADVANTAGE

B. Terms and Conditions (Cont'd)

2. Renewals

- a. Either the Customer or Qwest may terminate the term commitment at the end of the initial term by providing not less than thirty days written notice. The Customer's notice of termination must be sent to:

Qwest Communications Corp.
Attention: Uniontown Service Center
GBM Disconnects
P.O. Box 698
Uniontown, PA 15401

- b. If written notification is not submitted to Qwest at least thirty days prior to the expiration of the term commitment, and Qwest has not given notice of termination to the Customer, this term commitment will automatically renew. The renewed term commitment will be based on the same terms, conditions, monthly commitment level and initial term, and at the tariffed rates in effect at the time of such renewal.
- c. The Customer may at any time after the expiration of the initial term, terminate the term commitment by providing not less than thirty days written notice to the address above.

Issued: {

2. GENERAL REGULATIONS – CONDITIONS OF OFFERING

2.6 QWEST TOTAL ADVANTAGE

B. Terms and Conditions (Cont'd)

3. Early Termination Charges

- a. Customers who terminate their monthly term commitment prior to the completion of the initial term and do not provide written notification to Qwest, will be billed and required to pay termination charges calculated using the following method:
 - Taking the number of full months remaining in the current Annual Period in which the Customer terminates the agreement, multiplied by the Monthly Usage Minimum, plus,
 - 35% of the Monthly Usage Minimum, multiplied by the number of months, if any, remaining in the then-effective term, (other than the number of months referenced in the preceding paragraph), plus,
 - any applicable third-party early termination or related charges or penalties incurred by Qwest as a result of the Customer's early termination.
- b. Customers who terminate their annual term commitment prior to the completion of the initial term and do not provide written notification to the Company, will be billed and required to pay termination charges calculated using the following method:
 - Taking the Minimum Annual Commitment less the actual Annual Revenue generated during the Annual Period in which the Customer terminates the enrollment, plus,
 - 35% of the Annual Minimum Commitment, multiplied by the number of Annual Periods remaining in the then-effective term, (other than the Annual Period referred to in the section immediately preceding) if any, plus,
 - Any applicable third-party early termination or related charges or penalties incurred by the Company as a result of the Customer's early termination.

Issued: {

3. SERVICE CHARGES

3.1 MISCELLANEOUS NONRECURRING CHARGES

3.1.1 NONRECURRING CHARGES

A. Description

A nonrecurring charge is a one-time charge made under certain conditions to customer-initiated requests to install, move, or change telephone service.

Nonrecurring charges, where applicable, are specified with services as stated in each section of this Tariff unless otherwise specified or included in this section.

B. Rates and Charges

1. Nonrecurring charges apply to:

- a. Establish or change billing name responsibility subsequent to the initial installation of service and is in addition to directory listing charges, if applicable.

**CHANGE OF RESPONSIBILITY
MAXIMUM
CHARGE**

- Per service order \$17.00

- b. Add or change features or services (where appropriate).

**SERVICE CHANGE
MAXIMUM
CHARGE**

- Per Service Order \$55.00

Issued: {

3. SERVICE CHARGES

3.1 MISCELLANEOUS NONRECURRING CHARGES

3.1.1 NONRECURRING CHARGES

B. Rates and Charges (Cont'd)

2. Nonrecurring charges do not apply to:
 - a. Move or change a customer's telephone service if required or initiated by the Company.
 - b. Install, move, or change telephone service located on a customer's premises but used exclusively by the Company for maintenance or training activities.
 - c. The "from" portion of work involved in a transfer of service from one premises to another.

Issued: {

3. SERVICE CHARGES

3.1 MISCELLANEOUS NONRECURRING CHARGES (Cont'd)

3.1.2 EXPEDITED ORDER CHARGE

Customers may request a service date that is prior to the standard interval service date as determined by the Company. If the Company agrees to provide the service on an expedited basis, an Expedite Charge will apply as determined on an individual case basis. The customer will be notified of the Expedite Charge prior to the order being issued.

Issued: {

4. RESERVED FOR FUTURE USE

Issued: {

5. EXCHANGE SERVICES

5.1 EXCHANGE AND SERVICE AREAS

The Company's exchanges and local calling areas are the same as those shown in the tariffs of Qwest Corporation in Arizona and/or other Incumbent Local Exchange Carriers (ILECs) that serve the same exchanges as the Company. The Company shall provide service in the exchanges where facilities are available.

Issued: {

5. EXCHANGE SERVICES

5.1 EXCHANGE AREAS (Cont'd)

5.1.6 LOCAL SERVICE INCREMENTS

A. Exchange Zone Increment

1. The increment shown below is applicable to exchange service furnished within exchange zones and is in addition to the local exchange service rates specified in 5.2.
2. Monthly Increment Per Access Line

EXCHANGE ZONE NUMBER	MAXIMUM EXCHANGE ZONE INCREMENT	USOC RATE VARIATION
1	\$2.00	U1
2	6.00	U2

Issued: {

5. EXCHANGE SERVICES

5.2 LOCAL EXCHANGE SERVICE

A. General

1. Definition

Local Exchange Service

Local Exchange Service provides a Customer with the ability to connect to the Company's switching network which enables the Customer to:

- place or receive calls to any calling station in the local calling area, as set forth in this Tariff;
- place or receive calls to/from other stations on or connected to the Public Switched Telephone Network;
- access 911/E911 emergency services where available;
- access the interexchange carrier selected by the Customer for interLATA, intraLATA, interstate or international calling;
- access Operator Services;
- access Directory Assistance;
- place or receive calls to toll-free telecommunications services such as 800/888 telephone numbers;
- access Telecommunication Relay Service;
- access other services authorized by the State Commission and the Federal Communications Commission.

The Company's service cannot be used to originate calls to other telephone companies' caller-paid information services (e.g. 900, 976). Calls to those numbers and other numbers used for caller-paid information services will be blocked by the Company's switch. If the Customer chooses to have their line unblocked, the Customer will be responsible for all charges associated with caller-paid information services.

2. The General Terms and Conditions of this Tariff apply to all exchanges except as otherwise provided herein.
3. Local Exchange Service rates apply for each local exchange access line. All rates include touch-tone.

Issued: {

5. EXCHANGE SERVICES

5.2 LOCAL EXCHANGE SERVICE (Cont'd)

5.2.1 BUSINESS BASIC LOCAL VOICE SERVICE

A. Description

1. Business Basic Local Voice Service is an exchange service which provides a Customer with a single, analog, voice-grade communication channel for telephones, key systems, modems, and other devices to access the Public Switched Telephone Network, for which a specified rate is charged regardless of the amount of local usage.
2. Business Basic Local Voice Service is available to Customers who enter into a service agreement.
3. Qwest reserves the right to limit the locations where Business Basic Local Voice Service will be offered.

Issued: {

5. EXCHANGE SERVICES

5.2 LOCAL EXCHANGE SERVICE

5.2.1 BUSINESS BASIC LOCAL VOICE SERVICE (Cont'd)

B. Rates and Charges

Nonrecurring charges, as shown below, apply for the installation, connecting or moving telephone service. See 3.1.1 for application of other nonrecurring charges.

The recurring rates shown below do not include EAS charges found in 5.1.1.

If Qwest continues to provide service after the expiration of the Customer's term without a further agreement, the Customer's monthly term recurring rate shall continue to apply until the Customer enters into a new service agreement.

The following charges apply when a Customer chooses to purchase just the Business Basic Local Voice Service:

	MAXIMUM NONRECURRING CHARGE	MAXIMUM MONTHLY RATE
• Business Basic Local Voice Service		
- Month to Month	\$ 85.00	\$ 75.00

Issued: {

5. EXCHANGE SERVICES

5.2 LOCAL EXCHANGE SERVICE

5.2.1 BUSINESS BASIC LOCAL VOICE SERVICE

B. Rates and Charges (Cont'd)

The following charges apply when a Customer chooses to purchase one or more Qwest services, which can include Qwest Long Distance, *QWEST iQ NETWORKING™* and Internet Access, Qwest Communications Private Line Service:

	MAXIMUM NONRECURRING CHARGE	MAXIMUM MONTHLY RATE
• Business Basic Local Voice Service		
- Month to Month	\$ 85.00	\$ 75.00

Issued: {

5. EXCHANGE SERVICES

5.3 PRIVATE BRANCH EXCHANGE (PBX) TRUNKS

5.3.4 DIRECT-INWARD-DIALING (DID) SERVICE

A. Description

DID Service provides the Customer with Direct Inward Dialing on designated voice-grade communications channels. DID Service is to be used in connection with the Customer's Private Branch Exchange (PBX) system. Dialed digits are transmitted for all incoming calls thereby allowing the Customer's PBX system to route incoming calls directly to individual stations by Customer-assigned DID telephone number.

B. Terms and Conditions

1. One primary directory listing in the main directory of the serving CO is provided for each Customer account. An additional listing of each *DID* number may be provided subject to the terms, conditions, rates and charges as specified in 5.7.1.
2. The provision of this feature requires that the customer subscribe to a sufficient number of trunk facilities to adequately handle the volume of incoming calls.
3. Sequential numbers may be assigned if blocks of numbers are available and at the discretion of the Company. Rates and charges associated with sequential numbers are specified in C., following.
4. *DID* Service is offered with switching vehicles served by trunk service. Answer supervision is required from the customer's switching vehicle.

Issued: {

5. EXCHANGE SERVICES

5.3 PRIVATE BRANCH EXCHANGE (PBX) TRUNKS

5.3.4 DIRECT-INWARD-DIALING (DID) SERVICE (Cont'd)

C. Rates and Charges

1. DID Telephone Numbers

	MAXIMUM NONRECURRING CHARGE	MAXIMUM MONTHLY RATE
a. Nonsequential telephone number, each	\$ 2.00	\$0.30
b. DID block of twenty sequential telephone numbers, per block	40.00	6.00

Issued: {

5. EXCHANGE SERVICES

5.3 PRIVATE BRANCH EXCHANGE (PBX) TRUNKS

5.3.4 DIRECT-INWARD-DIALING (DID) SERVICE (Cont'd)

D. Optional Features

1. DID Trunk Queuing

a. Description

DID Trunk Queuing is an arrangement whereby incoming calls that are placed to station lines within a *DID* system can be held in queue if all trunks between the central office switch and the customer's PBX are busy. Calls in queue will be held in their order of arrival until a trunk becomes available. Calls in queue are served on a first-in first-out basis. Calls held in queue will hear ringing until answered.

b. Terms and Conditions

- (1) The provision of this feature requires that the customer subscribe to a sufficient number of facilities to adequately handle the volume of incoming calls.

Issued: {

5. EXCHANGE SERVICES

5.3 PRIVATE BRANCH EXCHANGE (PBX) TRUNKS

5.3.4 DIRECT-INWARD-DIALING (DID) SERVICE

D.1. (Cont'd)

c. Rates and Charges

	MAXIMUM NONRECURRING CHARGE	MAXIMUM MONTHLY RATE
• Queuing		
- Per DID Station number equipped	\$ 5.00	\$ 0.50
- Per queue group	350.00	-
- Per queue slot in group	-	30.00
- Change in quantity of queue slots in queue group, per group	200.00	-

Issued: {

}

5. EXCHANGE SERVICES

5.4 PREMIUM EXCHANGE SERVICES

5.4.3 CUSTOM CALLING SERVICES

A. Description

Anonymous Call Rejection

Anonymous Call Rejection prevents incoming calls marked private or anonymous from being completed. Anonymous Call Rejection is placed on the customer's line in the "off" condition. The customer must activate and deactivate the feature by dialing a code.

Calls marked private or anonymous are those calls on which per call blocking or permanent per line blocking has been activated in order to prevent name and telephone number information from passing to the called party. Blocked calls are routed to an announcement that states that the customer does not accept private or anonymous calls and provides further direction to the caller on how to unblock the call.

Call Forwarding - Busy Line

Allows a customer to have incoming calls forwarded to another predetermined number if the called number is busy.

Call Forwarding - Busy Line/Don't Answer

Allows a customer to have incoming calls forwarded to another predetermined number if the called number is busy or if the customer does not answer after a preset number of ringing cycles.

Call Forwarding/Don't Answer

Allows a customer to have an incoming call forwarded to another number within the same central office switch if the customer does not answer after a preset number of ringing cycles.

Issued: {

5. EXCHANGE SERVICES

5.4 PREMIUM EXCHANGE SERVICES

5.4.3 CUSTOM CALLING SERVICES

A. Description (Cont'd)

Call Forwarding-Variable

Offers the automatic redirection of incoming calls to any alternate telephone number. The alternate telephone number is selected by the subscriber, from the subscriber's service location, as well as deactivation of the forwarding, from that same serving location.

Call Rejection

Enables a customer to reject call attempts from up to 15 numbers of calling parties by dialing a code and the telephone numbers of calls to be rejected. Any call attempts to the customer from these numbers will be prevented from terminating to the customer and will instead be connected to an announcement informing the caller that the call is not presently being accepted by the called party. A customer may also reject future calls from the most recent call received by dialing a code after completing the call.

Call Trace

Allows a called party to initiate an automatic trace of the last call received. Call Trace is available on a usage basis only. After receiving the call which is to be traced, the customer dials a code and the traced telephone number is automatically sent to the Company for further action. The customer originating the trace will not receive the traced telephone number. The results of a trace will be furnished only to legally constituted law enforcement agencies or authorities upon proper request by them. The company is not liable for damages if, for any reason, the Call Trace attempt is not successful.

Call Transfer

Enables a customer to transfer an incoming call to a third party or add a third party to an existing call, forming a three party connection, and then to leave the connection without disconnecting the call.

Issued: {

5. EXCHANGE SERVICES

5.4 PREMIUM EXCHANGE SERVICES

5.4.3 CUSTOM CALLING SERVICES

A. Description (Cont'd)

Call Waiting

Provides a tone/signal to a customer that has a call in progress, that another call has been placed to that customer's telephone number. The customer may elect to hold the first call, by use of the switchhook, and answer the second call; as well as alternate between calls by pressing the switchhook. The customer may elect not to respond to the signal, and continue the original call.

Call Waiting may be deactivated prior to making an outgoing call, (or during a call if the customer has Three-Way Calling).

Caller Identification - Name and Number

Allows for the automatic delivery of a calling party's name and telephone number (including nonpublished and nonlisted telephone numbers) to the called customer, which gives the called customer an opportunity to decide whether to answer the call immediately or not. The name and number are displayed on customer provided equipment.

The name displayed shall be the name associated with the calling telephone number as shown on the Company's records. The Company, in its discretion, may abbreviate or limit that name for display purposes. The Company does not assure name accuracy, and it shall not be liable to any party for errors, omissions or mistakes. The Company's sole and only obligation shall be to reasonably correct errors in names when notified in writing of such errors.

Continuous Redial

Allows a customer to dial a code that will cause the feature to automatically redial the last number the customer dialed. If the called number is busy, the feature will redial the called number for a limited period of time. A tone alerts the customer when the called number becomes available. This service is available on a usage or subscription basis.

Issued: {

5. EXCHANGE SERVICES

5.4 PREMIUM EXCHANGE SERVICES

5.4.3 CUSTOM CALLING SERVICES

A. Description (Cont'd)

Dial Lock

Allows a customer the ability to manage their outbound calls (local, local long distance, and toll) by selectively blocking different types of calls placed from their line. This service will allow blocking to: all non-emergency local calls; long distance calls; international calls; operator assisted; toll free; information services; and directory assistance calls. The customer will select the types of calls they wish to have blocked. Customers may override the blocking at anytime through a personalized assigned PIN code.

Do Not Disturb

Allows a customer to prevent the ringing of their telephone. When the feature is activated, callers hear a customer selected greeting indicating that the customer is not available. If the customer has messaging service the caller may stay on the line and leave a message.

Easy Access

Allows a customer to place a call to a predetermined telephone number by dialing an abbreviated two-digit code. The dialing code is *98.

Hot Line Service

Allows a customer to establish a switched connection to a predetermined number when the customer's telephone goes off-hook. No dialing is required and the call is processed automatically to the predetermined telephone number.

Last Call Return

Allows a customer to dial a code that will cause the feature to automatically redial the number of the last incoming call to that line, whether the call was answered or not. The customer does not have to know the number of the calling party. If the called number is busy, the feature will redial the called number for a limited period of time. A tone alerts the customer when the called line is available. This service is available on a usage or subscription basis.

Issued: {

5. EXCHANGE SERVICES

5.4 PREMIUM EXCHANGE SERVICES

5.4.3 CUSTOM CALLING SERVICES

A. Description (Cont'd)

NO SOLICITATION

Allows a customer to deter sales and telemarketing calls received by the customer. This is accomplished via a recorded message which informs the caller that the customer does not accept telephone solicitations, and asks solicitors to hang up and to place the called party on the solicitors "do-not-call" list.

Priority Call

Allows a customer to assign a maximum of 15 callers' telephone numbers to a special list. The customer will hear a distinctive ring at their location, when calls are received from callers' telephone numbers on that list.

Remote Access Forwarding

Allows all incoming calls to be forwarded to another telephone number. It allows the customer to remotely change the termination of their incoming calls. From any tone signaling telephone, the customer can activate, deactivate, or change the destination number.

Scheduled Forwarding

Allows all incoming calls to be forwarded to another telephone number. It allows a customer to remotely change the termination of their incoming calls and base the termination upon a time schedule. From any tone signaling telephone, the customer can activate, deactivate, or change the times, days and destination numbers.

SECURITY SCREEN

Provides the customer with the ability to screen private and unidentified calls that are placed to their number. A customer who subscribes to *SECURITY SCREEN* must also subscribe to Caller Identification – Name and Number.

Selective Call Forwarding

Allows a customer to specify a special list of a maximum of 15 telephone numbers. Incoming calls placed to the customer from telephone numbers on that list will automatically be forwarded to a predefined telephone number. All other calls will be handled normally.

Issued: {

5. EXCHANGE SERVICES

5.4 PREMIUM EXCHANGE SERVICES

5.4.3 CUSTOM CALLING SERVICES

A. Description (Cont'd)

Selective Call Waiting

Includes the Call Waiting functionality and, in addition, allows the customer to establish and modify a list of telephone numbers that trigger the Call Waiting tone when the customer's line is in use. Calls from telephone numbers not on the list, or calls from unidentified callers will either hear busy tone when the customer's line is busy or if the customer subscribes to Voice Mail service, the call will be routed to the customer's mailbox.

Speed Calling

Offers the customer storage of frequently called numbers, with the ability to dial the stored numbers by depressing one or two digits, rather than entire telephone numbers. Speed Calling is customer programmable, for either 8 or 30 telephone numbers, offering the customer access to change the stored list whenever it is convenient for the customer, and without service order activity.

Three-Way Calling

Offers the capability to add a third party to an existing call, by depressing the switchhook. This service is available on a usage or subscription basis.

Issued: {

5. EXCHANGE SERVICES

5.4 PREMIUM EXCHANGE SERVICES

5.4.3 CUSTOM CALLING SERVICES (Cont'd)

B. Terms and Conditions

1. Custom Calling products are available to individual line business customers that have their service provided from a central office equipped to provide Custom Calling. Individual Custom Calling Services will be provided where technically and economically feasible and where the Company determines sufficient demand exists to warrant the provision of the service(s).
2. Due to technical limitations, customers who subscribe to Call Transfer and Speed Calling-8 number capacity will only have 6-number capacity available for their use.
3. The predetermined number associated with Hot Line Service cannot be changed except through the issuance of a service order.
4. A line equipped with Hot Line Service is totally dedicated to operate in the manner outlined herein. There is no ability to operate the line in any other manner. For example, calls to 911 or other emergency numbers cannot be placed from a line equipped with Hot Line Service.
5. A line equipped with Hot Line Service can be used for incoming calls, but cannot initiate outgoing calls except to the predetermined number.
6. When one or more Custom Calling features are installed or changed on the same line at the same time, only one nonrecurring charge will apply. If the nonrecurring charges are different, the highest charge applies.
7. Last Call Return, Continuous Redial and Three-Way Calling are available on a subscription or usage basis. The usage basis pricing options will be available where facilities permit. Customers may request the removal of these services at any time, at no charge.

Issued: {

5. EXCHANGE SERVICES

5.4 PREMIUM EXCHANGE SERVICES

5.4.3 CUSTOM CALLING SERVICES (Cont'd)

C. Rates and Charges

1. The following rates and charges apply for Custom Calling Services. The nonrecurring charge and/or monthly rate may be waived during the term of a promotion, for existing or new customers. The terms of the promotion shall be determined by the Company.

a. Per individual line equipped with:

	MAXIMUM NONRECURRING CHARGE	MAXIMUM MONTHLY RATE
• Anonymous Call Rejection	\$10.00	\$2.00
• Call Forwarding		
- Busy Line	10.00	5.00
- Busy Line/Don't Answer	10.00	10.00
- Don't Answer	10.00	7.00
- Variable	10.00	8.60
• Call Rejection	10.00	8.00
• Call Transfer	10.00	11.00
• Call Waiting	10.00	14.00
• Caller Identification - Name and Number	10.00	14.90
• Continuous Redial	10.00	6.00
• Dial Lock	10.00	6.90
• Do Not Disturb	10.00	6.90
• Easy Access	10.00	1.96
• Hot Line	10.00	3.50
• Last Call Return	10.00	5.00

Issued: {

5. EXCHANGE SERVICES

5.4 PREMIUM EXCHANGE SERVICES

5.4.3 CUSTOM CALLING SERVICES

C.1.a. (Cont'd)

	MAXIMUM NONRECURRING CHARGE	MAXIMUM MONTHLY RATE
• <i>NO SOLICITATION</i>	\$10.00	\$12.90
• Priority Call	10.00	6.00
• Remote Access Forwarding	10.00	14.50
• Scheduled Forwarding	10.00	16.50
• <i>SECURITY SCREEN</i>	10.00	5.40
• Selective Call Forwarding	10.00	6.00
• Selective Call Waiting	10.00	15.00
• Speed Calling - 8	10.00	5.00
• Speed Calling - 30	10.00	8.00
• Three-Way Calling	10.00	7.00

Issued: {

5. EXCHANGE SERVICES

5.4 PREMIUM EXCHANGE SERVICES

5.4.3 CUSTOM CALLING SERVICES

C. Rates and Charges (Cont'd)

	MAXIMUM CHARGE
2. Custom Calling Services, per occurrence	
• Call Trace, per activation	\$4.00
• Usage Basis Continuous Redial, per activation[1,2]	1.50
• Usage Basis Last Call Return, per activation[1,2]	1.50
• Usage Basis Three-Way Calling, per activation[1,2]	1.50

[1] Monthly rate does not apply to customers using the service on a per activation basis.

[2] Maximum rate charged per feature is \$12.00 in any one month.

Issued: {

5. EXCHANGE SERVICES

5.4 PREMIUM EXCHANGE SERVICES (Cont'd)

5.4.10 CUSTOM RINGING SERVICE

A. Description

Custom Ringing Service (Custom Ringing) is a central office based service which provides up to three distinctive ringing codes on incoming calls, using one individual access line. The distinctive ringing codes are achieved by assigning up to 3 additional telephone numbers to the access line.

B. Terms and Conditions

1. Custom Ringing Service is provided with individual exchange access lines and may be unavailable with some services due to technical limitations.
2. Custom Ringing numbers are subject to a minimum service period of one month.
3. When the customer's access line is equipped with Call Waiting, and the line is busy, incoming calls will generate a distinctive Call Waiting tone at no additional charge.

Issued: {

5. EXCHANGE SERVICES

5.4 PREMIUM EXCHANGE SERVICES

5.4.10 CUSTOM RINGING SERVICE

B. Terms and Conditions (Cont'd)

4. When the customer's access line is equipped with Call Forwarding-Variable, the customer can choose one of the following options:
 - Have Call Forwarding-Variable only on the access line number.
 - Have all Custom Ringing numbers forwarded with the access line number.

This choice is made, or changed, at the time the customer places an order with the Company. Call Forwarding rates apply only to the access line number. Distinctive ringing will not be heard at the forwarded location.

C. Rates and Charges

1. The nonrecurring charge and/or monthly rate will not apply to existing customers who subscribe to Custom Ringing during the term of a Custom Ringing promotion.
2. When, at the request of the customer, additions or changes are made to the Call Forwarding options the Call Forwarding nonrecurring charge applies. If a customer requests changes or additions to their telephone number, the Change of Telephone Number nonrecurring charge applies as specified in 3.1.1.
3. The charge to change a Custom Ringing number to the access line number is the same as the Change of Telephone Number nonrecurring charge specified in 3.1.1.
4. The nonrecurring charge shall apply to change the ringing pattern associated with Custom Ringing.
5. When one or more of the Custom Ringing numbers are installed or changed on the same line at the same time, only one nonrecurring charge will apply for business customers.

Issued: {

5. EXCHANGE SERVICES

5.4 PREMIUM EXCHANGE SERVICES

5.4.10 CUSTOM RINGING SERVICE

C. Rates and Charges (Cont'd)

6. The following rates and charges apply per individual line equipped, in addition to all other rates and charges applicable to the associated line.

	USOC	MAXIMUM NONRECURRING CHARGE	MAXIMUM MONTHLY RATE
• Custom Ringing			
- First additional number		\$10.00	\$13.90
- Second additional number		10.00	9.50
- Third additional number		10.00	9.50

Issued: {

5. EXCHANGE SERVICES

5.4 PREMIUM EXCHANGE SERVICES (Cont'd)

5.4.11 HUNTING SERVICE

A. Description

This is an optional arrangement available to customers with two or more individual line or trunk services. Where facilities permit, such lines/trunks will be arranged so that incoming calls to a busy line/trunk will overflow to other available lines/trunks for that customer. The following types of hunting arrangements are available: series and multiline (basic hunting), circular and preferential.

B. Rates and Charges

1. The rate for each individual line/trunk arranged for Hunting Service is in addition to the regular access line/trunk rate.
2. The nonrecurring charge applies to establish, change to or from or to rearrange Hunting Service, except when changing from series to multiline or vice versa.
3. The following rates and charges are for each access line/trunk arranged for Hunting Service.

	MAXIMUM NONRECURRING CHARGE	MAXIMUM MONTHLY RATE
• Per line or trunk	\$10.00	\$8.00

Issued: {

Effective: }

5. EXCHANGE SERVICES

5.4 PREMIUM EXCHANGE SERVICES

5.4.11 HUNTING SERVICE (Cont'd)

C. Optional Features

1. Circular Hunt

a. Description

Circular Hunt is an option of Hunting Service that allows for hunting to start at the dialed number and continues in ascending order to the last number in the hunt group. Hunting then proceeds to the first number of the hunt group and continues thru the group until an idle line is reached or the number just preceding the dialed number is reached.

b. Rates and Charges

The rates and charges for Circular Hunt are in addition to the rates and charges for Hunting Service. Only one nonrecurring charge will apply when both are ordered at the same time, for the same customer, on the same line.

	MAXIMUM NONRECURRING CHARGE	MAXIMUM MONTHLY RATE
• Per hunt group	\$10.00	\$5.00

Issued: {

5. EXCHANGE SERVICES

5.4 PREMIUM EXCHANGE SERVICES

5.4.11 HUNTING SERVICE

C. Optional Features (Cont'd)

2. Preferential Hunt

a. Description

Preferential Hunt is an option of Hunting Service that enables incoming calls to a specific number within a hunt group to hunt over a unique hunting sequence of lines within the hunting group. The unique hunting sequence is other than that encountered when a caller dials the first telephone number in the hunt group.

b. Rates and Charges

The rates and charges for Preferential Hunt are in addition to the rates and charges for Hunting Service. Only one nonrecurring charge will apply when both are ordered at the same time, for the same customer, on the same line.

	MAXIMUM NONRECURRING CHARGE	MAXIMUM MONTHLY RATE
• Each line arranged	\$10.00	\$1.50

Issued: {

5. EXCHANGE SERVICES

5.7 DIRECTORY SERVICES

5.7.1 LISTING SERVICES

A. Description

Services whereby the Company arranges for the handling and appearance of the Customer's main billing telephone number in the directory(ies) provided by the dominant Local Exchange Carrier in the service area and/or in the Qwest Directory Assistance records.

B. Definitions

1. Primary Listing

A Primary Listing contains the name of the person, or firm under which business is regularly conducted, as well as the address and telephone number of the person or firm. This listing is provided as a part of, and is included in the monthly recurring rate for telephone service.

2. Additional Listing

- a. An Additional Listing is any listing of a name or information in connection with a Customer's access line number beyond that to which the Customer is entitled in connection with the Customer's regular service.

Issued: {

5. EXCHANGE SERVICES

5.7 DIRECTORY SERVICES

5.7.1 LISTING SERVICES

B.2. (Cont'd)

b. Additional Listings include the following options:

- (1) Individual names of those entitled to the use of the Customer's service under the provisions of Section 2 of this Tariff.
- (2) Foreign Listing – Where available, a listing in a telephone directory which is not in the Customer's immediate calling area. The Customer will be charged the rate specified in the tariff published by the specific local exchange carrier providing the Foreign Listing.
- (3) Alternate Call Listing – Where available, Alternate Call Listings refer callers to another telephone number during specific periods of time or when the Customer's telephone is not answered. The Customer must provide written verification that the alternate telephone number is authorized to accept calls.
- (4) Cross Reference Listing – A listing of the name of the person or firm by which the Customer is commonly known to the public. It includes a reference to the Customer's Primary Listing as described in B.1. Cross Reference Listings may include the Customer's telephone number.

3. Nonpublished Listing

The omission or deletion of the Customer's telephone number from the Qwest Directory Assistance records and the omission and deletion of the Customer's complete Primary Listing from the dominant Local Exchange Carrier's telephone directories.

4. Nonlisted Listing

The omission or deletion of the Customer's complete Primary Listing from the dominant Local Exchange Carrier's telephone directories. Such listings will appear in Qwest's Directory Assistance records and will be provided to the general public.

Issued: {

5. EXCHANGE SERVICES

5.7 DIRECTORY SERVICES

5.7.1 LISTING SERVICES (Cont'd)

C. Terms and Conditions

1. The Company reserves the right to limit the length of any listing in the directory by the use of abbreviations when, in its judgment, the clearness of the listing or the identification of the Customer is not impaired.
2. The Company reserves the right to determine the propriety of any listing and may refuse or withdraw any listing upon notification to the Customer.
3. In addition, listings must meet the requirements set forth by the directory publisher. The Company, upon notification to the Customer, will withdraw any listing which is found to be in violation of the requirements of the directory publisher.
3. In order for listings to appear in an upcoming directory, the Customer must furnish the listing to the Company in time for the Company to meet the publishing schedule as set forth by the directory publisher.
4. The Company, in accepting listings will not assume responsibility for the result of the publication of such listing in the directories of the dominant Local Exchange Carrier, nor will the Company be a party to controversies arising between Customers or others as a result of such publication.

Issued: {

5. EXCHANGE SERVICES

5.7 DIRECTORY SERVICES

5.7.1 LISTING SERVICES (Cont'd)

D. Rates and Charges

1. The appropriate nonrecurring charge specified in this section applies to each:

- Change in Primary Listing other than when the Customer moves to a new address;
- Additional Listing established or changed;
- Change to Nonpublished Listing other than when the Customer moves to a new address;
- Change to Nonlisted Listing other than when the Customer moves to a new address;

2. Listing Rates and Charges

	MAXIMUM NONRECURRING CHARGE	MAXIMUM MONTHLY RATE
• Change in Primary Listing	\$10.00	-
• Additional Listings, each	10.00	\$5.00
• Nonpublished Listing	10.00	3.10
• Nonlisted Listing	10.00	2.40

Issued: {

6. OPERATOR SERVICES

6.1 GENERAL

- A. This section sets forth the rates and charges applicable to the Company's local Operator Assisted Service offerings. The total charge for each completed operator assisted call consists of the following charge elements:
1. A one-time fixed operator service charge added to the first minute of each operator service call, which will be dependent on the type of billing selected (i.e., Calling Card, Third Party), and/or the completion restriction selected (i.e., Person-to-Person);
 2. A usage charge dependent on the duration, distance, and time of day of the call. The usage charge element is specified as duration, with a minimum charge for each call of one minute, and with fractional minutes of use thereafter counted as full minutes.

Issued: {

6. OPERATOR SERVICES

6.1 GENERAL (Cont'd)

6.1.1 DEFINITIONS OF TERMS

Automated Collect

Collect Calls that are handled on an automated basis such that they do not require intervention by an attended operator position (i.e. "live" operator) to complete (also known as 0++ Collect Calls).

0++ (Automated)

Calling Card, Collect and Bill to Third Party calls which are handled on an automated basis such that they do not require intervention by an attended operator position (i.e. "live" operator) to complete.

0+- (Partially Assisted)

Calling Card, Person-to-Person, Bill to Third Party, Station-to-Station, and/or Collect Calls placed by Users dialing 0+ (area code) + (exchange) + (line number). An attended operator position (i.e. "live" operator) is required to obtain billing information from the User.

0-- (Fully Assisted)

Calling Card, Person-to-Person, Bill to Third Party, Station-to-Station, and/or Collect calls placed by Users dialing 0 without also entering a valid (area code) + (exchange) + (line number). An attended operator position (i.e. "live" operator) is required to obtain the (area code) + (exchange) + (line number) as well as the billing information from the User.

Issued: {

6. OPERATOR SERVICES

6.1 GENERAL

6.1.1 DEFINITION OF TERMS (Cont'd)

Operator Assisted Calls

Calls requiring assistance for completion, usually by dialing 0+ (area code) + (exchange) + (line number); with all subsequent dialing being performed by Operator Services (0--). The following are examples of calls normally placed in this manner:

- Calling Card Calls

Calls for which charges are billed, not to the originating telephone number, but to a telephone calling card issued either by a local exchange or long distance telephone company for this purpose. At the caller's option, and depending upon the services available at a particular location, calling card calls may entail intervention of an attended operator position (i.e., a "live" operator) or may be made on an "automated" basis. The latter are termed "Customer Dialed Calling Card Calls" for purposes of this Tariff.

- Collect Calls

Calls for which charges are billed not to the originating telephone number, but to the destination or termination telephone number.

- Person-to-Person Calls

Calls which are placed under the stipulation that the caller will speak only to a specific called party.

- Station-to-Station Calls

Calls for which charges are billed to the originating telephone number.

- Third Party Calls

Calls for which charges are billed, not to the originating telephone number, but to a third party telephone number which is neither the originating nor the terminating telephone number.

Issued: {

6. OPERATOR SERVICES

6.1 GENERAL

6.1.1 DEFINITION OF TERMS (Cont'd)

Operator Services

The operators, activities, equipment or services necessary to process Operator Assisted Calls.

Operator Surcharge

A non-usage (fixed) charge, which is added to a usage charge in calculating the total tariffed charges due for a completed Operator Assisted Call.

Service Area

The Qwest Service Area includes the entire State of Arizona.

Service Offering

The operator assisted services of Qwest consist of the provision of collect, approved telephone company calling card, billed to a third number (third party) and Person-to-Person call services provided to users.

Time Increments

Rates are applied in whole unit increments of 60 seconds.

Time of Day

Rates are as follows:

Day	8 AM – 5 PM[1]	Monday through Friday
Evening	5 PM – 11 PM[1]	Sunday through Friday
Night/Weekend	11 PM – 8 AM[1]	Sunday through Friday, and all day Saturday
	8 AM – 5 PM[1]	Sunday

Usage Charge

A charge assessed on a per minute basis in calculating a portion of the charges due for a completed Operator Assisted Call.

[1] To, but not including, the times shown.

Issued: {

6. OPERATOR SERVICES

6.1 GENERAL

6.1.1 DEFINITION OF TERMS (Cont'd)

User

The calling party utilizing the services of the Company, and having responsibility for the payment of charges, unless that responsibility has been accepted by others, such as in the case of Collect and Bill to Third Party calls.

6.1.2 TERMS AND CONDITIONS

A. Responsibilities of the User

1. The user is responsible for payment of the charges set forth in this Tariff unless the responsibility for such payment has been accepted by the called party, a third party, or a subscriber.
2. The user is responsible for compliance with the applicable regulations set forth in this Tariff.
3. The user is responsible for establishing its identity as often as necessary during the course of a call.
4. The user is responsible for identifying the station, party, or person with whom communications is desired and/or made at the called number.

B. Calculation of Distance

Usage charges for all mileage sensitive products are based on the airline distance between rate centers associated with the originating and terminating points of the call. The airline mileage between rate centers is determined by applying the formula below to the vertical and horizontal coordinates associated with the rate centers involved. Qwest uses the rate centers and associated vertical and horizontal coordinates that are produced by Telcordia in their NPA-NXX V & H Coordinates Tape and NECA Tariff F.C.C. No. 4.

$$\text{Formula} = \sqrt{\frac{(V_1 - V_2)^2 + (H_1 - H_2)^2}{10}}$$

Issued: {

6. OPERATOR SERVICES

6.1 GENERAL (Cont'd)

6.1.3 BILLING OF CALLS

A. Collect, Calling Card, and Charge Third Party Calls

Charges for calls of this type will be included on the user's or called or third party's regular home or business telephone bill pursuant to billing and collection agreements established by Qwest for its intermediary with the applicable telephone company.

B. Billing of Calls

1. Billing for calls placed over the Qwest network is based in part on the duration of the call. Timing of each call begins as specified below, and ends when the called party hangs up. Billing is in one-minute increments, and no customer will be billed for an uncompleted call.
 - a. Collect Calls – Timing begins when the called party accepts the responsibility for payment.
 - b. Person-to-Person Calls (other than Collect) – Timing begins when the designated party comes on the line, or when the caller agrees to speak with a substitute party.
 - c. All Other Calls – Timing begins when the switch determines the call has been answered by utilizing standard industry methods generally in use for ascertaining answer, and if a call exceeds 18 seconds in duration.

Issued: {

6. OPERATOR SERVICES

6.2 OPERATOR SERVICES OFFERINGS

6.2.1 RATES AND CHARGES FOR OPERATOR ASSISTED CALLS

1. The following rates and charges are applicable to operator assisted calls processed by the Company.

- a. Operator Surcharges

Operator surcharges vary depending upon the billing option selected by the caller. The one time operator surcharge will be added to the first minute of each operator assisted call. This surcharge is in addition to the per minute usage charges.

	MAXIMUM CHARGE	
	TOLL	LOCAL
Calling Card – Automated (0++)	\$ 4.00	\$ 4.00
Calling Card – Partially Assisted (0+-)	6.00	6.00
Calling Card – Fully Assisted (0--)	6.00	6.00
Bill to Third Party – Automated (0++)	4.60	4.60
Bill to Third Party – Partially Assisted (0+-)	7.60	7.60
Bill to Third Party – Fully Assisted (0--)	7.60	7.60
Collect – Automated (0++)	4.60	4.60
Collect – Partially Assisted (0+-)	7.60	7.60
Collect – Fully Assisted (0--)	7.60	7.60
Person to Person – Partially Assisted (0+-)	9.00	9.00
Person to Person – Fully Assisted (0--)	12.00	12.00
Station to Station – Partially Assisted (0+-)	4.60	4.60
Station to Station – Fully Assisted (0--)	7.60	7.60

Issued: {

6. OPERATOR SERVICES

6.2 OPERATOR SERVICES OFFERINGS

6.2.1 RATES AND CHARGES FOR OPERATOR ASSISTED CALLS (Cont'd)

b. Operator Per Minute Usage Charges

The following are the per minute usage charges that the customer will incur when using the Company's Operator Services. These charges will apply in addition to the applicable operator surcharge:

**MAXIMUM
TOLL
USAGE CHARGE**

<u>Mileage Band</u>	DAY		EVENING		NIGHT/WEEKEND	
	<u>Initial Minute</u>	<u>Add'l Minute</u>	<u>Initial Minute</u>	<u>Add'l Minute</u>	<u>Initial Minute</u>	<u>Add'l Minute</u>
0-9999	\$.5200	\$.5200	\$.5200	\$.5200	\$.5200	\$.5200

Issued: {

6. OPERATOR SERVICES

6.2 OPERATOR SERVICES OFFERINGS (Cont'd)

6.2.2 OPERATOR VERIFICATION/INTERRUPT SERVICE

A. Description

Customers may obtain assistance in determining if a called line is in use (herein called verification) or in interrupting a communication in progress due to an urgent or emergency situation (herein called interrupt) by calling the "0" operator.

B. Terms and Conditions

1. Verification

A charge applies each time the operator verifies a called line.

2. Interrupt

A charge applies each time an operator interrupts a communication that is in progress on the called line.

3. Verification and Interrupt Service is furnished where and to the extent that facilities permit.

Issued: {

6. OPERATOR SERVICES

6.2 OPERATOR SERVICES OFFERINGS

6.2.2 OPERATOR VERIFICATION/INTERRUPT SERVICE

B. Terms and Conditions (Cont'd)

4. The customer shall indemnify and save the Company harmless against all claims that may arise from either party to the interrupted call or any person.
5. If an operator both verifies the condition of the line and interrupts communication on the same request, the interrupt charge only applies.
6. The charge for interrupt applies whenever the operator interrupts the communication even though one or the other parties interrupted refuses to terminate the communication in progress.
7. Charges for Verify/Interrupt Service may be billed to a calling card, Billed to Third Party, or Station to Station. Charges may not be billed on a collect basis.
8. The charges for Verify/Interrupt Service are in addition to any applicable rates, i.e., operator assistance charges or calling card message charges. Time-of-day discounts or unused Directory Assistance or Message Rate Service allowance will not be applied against these charges.
9. If, as a result of interrupt the line is cleared, and, at the calling party's request, the operator completes the call, the applicable operator assistance charges, and/or calling card message charges apply in addition to the interrupt charges.
10. The verify charge will not apply if the number verified is not in use and the operator completes the call. See 6.2.1 for applicable operator assistance charges.
11. No verification or interrupt charge will apply if the requesting customer identifies that the call is from an authorized Public Emergency Agency. An authorized Public Emergency Agency is defined as a government agency which is operated by the Federal, State or local government and has the capability and legal authority to provide prompt aid to the public in emergency situations.

Issued: {

6. OPERATOR SERVICES

6.2 OPERATOR SERVICES OFFERINGS

6.2.2 OPERATOR VERIFICATION/INTERRUPT SERVICE

B. Terms and Conditions (Cont'd)

12. No charge will apply when the operator encounters a trouble condition or has reason to believe a trouble condition exists.
13. Requests which originate from stations equipped with *CUSTOMNET* Service will be completed and billed subject to applicable screening restrictions in addition to the regulations specified herein.
14. Person-to-person service is not offered.

C. Charges

MAXIMUM CHARGE

- | | |
|-----------------------------|---------|
| • Verification, per request | \$ 6.00 |
| • Interrupt, per request | 12.00 |

Issued: {

6. OPERATOR SERVICES

6.2 OPERATOR SERVICES OFFERINGS (Cont'd)

6.2.3 DIRECTORY ASSISTANCE SERVICE

A. Directory Assistance

1. Description

- a. Local Directory Assistance service allows customers to obtain listing information, which is comprised of a name, ZIP Code and/or address and telephone number.
- b. The charges set forth, following, apply when customers of the Company request assistance in determining listing information for:
 - A person who is located in the same local service area, or
 - A person who is not located in the same local service area but who is located within the state for which the Company furnishes Centralized Directory Assistance Service.
- c. If a customer abuses or fraudulently uses Directory Assistance service, the appropriate Directory Assistance charges may be assessed on that customer's telephone account.
- d. A caller may request a maximum of two listings for each call to Directory Assistance. The rates apply whether or not the customer secures any requested information.
- e. Call completion is provided without additional charge for calls within the LATA where facilities permit. When two listings are requested from Directory Assistance, only the second listing can be completed. However, intraLATA long distance or local message charges apply if applicable. Appropriate service charges listed in 6.2.1 apply in addition to the Directory Assistance Service charge.

Issued: {

6. OPERATOR SERVICES

6.2 OPERATOR SERVICES OFFERINGS

6.2.3 DIRECTORY ASSISTANCE SERVICE

A. Directory Assistance (Cont'd)

2. Charges

- a. In locations where the customer has the capability to direct dial Directory Assistance but chooses to place the call as a mechanized or operator-assisted customer-dialed calling card call or operator-assisted station-to-station call, the appropriate charge, specified in 6.2.1, applies in addition to the Directory Assistance charge.

MAXIMUM CHARGE

- Each call dialed directly by customer \$2.50
- b. The service is furnished subject to the condition that there will be no abuse or fraudulent use of the service. Abuse or fraudulent use of the service includes the obtaining, or attempting to obtain, or assisting another to obtain or to attempt to obtain Directory Assistance service, by rearranging, tampering, with, or making connection with any facilities of the Company, or by any trick, scheme, false representation, or false credit device, or by or through any other fraudulent means or device whatsoever, with attempt to avoid payment, in whole or in part, of the regular charge for such service. In addition to any other action authorized by this Tariff, the Company may, in such cases of abuse or fraudulent use, assess appropriate Directory Assistance charges on the customer's regular telephone account.

Issued: {

6. OPERATOR SERVICES

6.2 OPERATOR SERVICES OFFERINGS

6.2.3 DIRECTORY ASSISTANCE SERVICE (Cont'd)

B. National Directory Assistance Service

1. Description

National Directory Assistance Service is provided to customers of the Company for the purpose of obtaining listing information, which is comprised of a name, ZIP Code and/or address and telephone number, for individuals or businesses who are located outside the customer's local Directory Assistance service area.

2. Terms and Conditions

- a.. If a customer dials Directory Assistance for the purpose of obtaining a National Directory Assistance listing and also asks for a listing within their local Directory Assistance service area, the appropriate Directory Assistance charges apply.
- b. A maximum of two requested listings are allowed per call. The rates apply whether or not the customer secures any requested information.
- c. This service may be alternately billed. Appropriate service charges listed in 6.2.1 apply, in addition to the National Directory Assistance charge.

Issued: {

6. OPERATOR SERVICES

6.2 OPERATOR SERVICES OFFERINGS

6.2.3 DIRECTORY ASSISTANCE SERVICE

B. National Directory Assistance Service (Cont'd)

3. Charges

- a. In locations where the customer has the capability to direct dial National Directory Assistance but places a call to the National Directory Assistance service attendant via an operator, the operator handled service charges listed in 6.2.1, apply in addition to the following Directory Assistance Charge.

MAXIMUM CHARGE

- Each call dialed directly by customer **\$2.50**

Issued: {

7. RESERVED FOR FUTURE USE

Issued: {

8. RESERVED FOR FUTURE USE

Qwest Communications Corporation
Local Exchange Services

Arizona Tariff No. 3

SECTION 9

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Effective: }

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9. RESERVED FOR FUTURE USE

Issued: {

10. MISCELLANEOUS SERVICE OFFERINGS

10.4 SCREENING/RESTRICTION SERVICES

10.4.4 TOLL RESTRICTION

A. Description

Toll Restriction provides for exchange access lines or trunks to be restricted from dialing billable toll calls. Local directory assistance calls are allowed. Attempted violation of the restrictions are routed to an announcement.

B. Terms and Conditions

1. This service is offered, subject to the availability of existing CO facilities, to individual line residence, individual line business and dial switching type customers.
2. Provision of Toll Restriction does not alleviate customer responsibility for completed toll calls.
3. Subscription to services that incorporate Toll Restriction may prevent the completion of 1-plus local calls.
4. Toll Restriction may include Billed Number Screening.
5. Toll Restriction is available to Lifeline customers without charge.

C. Rates and Charges

	MAXIMUM NONRECURRING CHARGE	MAXIMUM MONTHLY RATE
• Per line or trunk arranged	\$55.00	\$10.00

Issued: {

10. MISCELLANEOUS SERVICE OFFERINGS

10.4 SCREENING/RESTRICTION SERVICES (Cont'd)

10.4.6 900 SERVICE ACCESS RESTRICTION

A. Description

900 Service Access Restriction enables business exchange access line customers to prohibit dialing of calls with the 900 prefix. Customers who choose to restrict 900 Service will also be restricted from calling ScoopLine Service calls with the prefix of 976 and 676.

B. Terms and Conditions

1. 900 Service Access Restriction is offered only where central office facilities permit.
2. 900 Service Access Restriction is only available on directly dialed calls.
3. No charge applies to remove 900 Service Access Restriction.

C. Rates and Charges

	MAXIMUM NONRECURRING CHARGE	MAXIMUM MONTHLY RATE
• 900 Service Access Restriction, per line	\$25.00	\$25.00

Issued: {

10. MISCELLANEOUS SERVICE OFFERINGS

10.4 SCREENING/RESTRICTION SERVICES (Cont'd)

10.4.7 BLOCKING FOR 10XXX1+/10XXX011+

A. Description

This service prevents 10XXX1+ and 10XXX011+ calls from being completed. Blocked calls will be routed to an announcement.

B. Terms and Conditions

1. This service is offered subject to the availability of existing central office facilities.
2. Provision of 10XXX1+/10XXX011+ Blocking does not alleviate customer responsibility for completed toll calls.

C. Rates and Charges

	MAXIMUM NONRECURRING CHARGE	MAXIMUM MONTHLY RATE
• Per line arranged	\$25.00	\$0.20

Issued: {

10. MISCELLANEOUS SERVICE OFFERINGS

10.7 CALLER IDENTIFICATION BLOCKING OPTIONS

10.7.1 CALLER IDENTIFICATION BLOCKING - PER CALL

A. Description

Enables a customer to control the disclosure of his/her name and/or telephone number to a subscriber of Caller Identification (where technically feasible) by temporarily changing the public/private status indicator of the telephone number. A customer must dial a code before each call to change the indicator from public to private. "Public status" allows delivery of the name and/or telephone number. "Private status" prevents delivery of the name and/or telephone number. Per Call Blocking is provided at no charge.

B. Rates and Charges

MAXIMUM
MONTHLY
RATE

- Per Call

—

10.7.2 CALLER IDENTIFICATION BLOCKING - PER LINE

A. Description

Provides a permanent private indicator on a customer's line. Once blocking is established on the customer's line, the private status can be deactivated by the customer by dialing a code, *82 (or 1182 on rotary phones), before each call, to change the indicator from private to public. This one call unblock allows the name and/or number to be sent for that one call only.

If a line is equipped with per line blocking, the name and number of that line will not be delivered to any subscriber of Caller ID. Poison control centers, hospitals, medical centers and others who might use Caller ID will not be able to identify callers with per line blocking who need assistance. 911 is not affected.

Issued: {

10. MISCELLANEOUS SERVICE OFFERINGS

10.7 CALLER IDENTIFICATION BLOCKING OPTIONS

10.7.1 CALLER IDENTIFICATION BLOCKING – PER LINE (Cont'd)

B. Rates and Charges

1. Customers who choose per line blocking for the first time will not be charged the nonrecurring charge.
2. After the first time, customer requesting per line blocking will pay a nonrecurring charge for each line equipped with per line blocking.
3. Per line blocking will be provided free to law enforcement and domestic violence agencies and individual victims of domestic violence upon request.

	MAXIMUM NONRECURRING CHARGE	MAXIMUM MONTHLY RATE
• First Time, per line	–	–
• Subsequent, per line	\$21.90	–

Issued: {

10. MISCELLANEOUS SERVICE OFFERINGS

10.10 MISCELLANEOUS CENTRAL OFFICE SERVICES

10.10.2 MESSAGE WAITING INDICATION

A. Audible

1. Description

Message Waiting Indication - Audible is a feature whereby subscribing customers will hear an audible interrupted tone, when lifting the receiver, giving an indication of a message waiting for the client in the client's Voice Messaging Service mailbox. The tone will continue until the message has been retrieved.

2. Terms and Conditions

- a. Each customer subscribing to Message Waiting Indication - Audible must have their line programmed to accept Message Waiting Indication - Audible.

3. Rates and Charges

- a. The rates and charges for this service are in addition to all rates and charges for the associated underlying service.
- b. The nonrecurring charge to change the service is the same as the charge to install it.
- c. Only one nonrecurring charge will apply when Message Waiting Indication and Custom Calling features are ordered at the same time, for the same customer, on the same line.

	MAXIMUM NONRECURRING CHARGE	MAXIMUM MONTHLY RATE
• Each line arranged-	\$26.00	\$0.50

Issued: {

11. RESERVED FOR FUTURE USE

Issued: {

12. PRIVATE LINE SERVICES

12.1 PRIVATE LINE SERVICES

Private Line Services provide a transmission path on an intraLATA, intraexchange basis between two or more customer-designated premises. The locations can be single-customer buildings or multi-tenant units.

12.1.1 SERVICE TYPES

DS1

A channel for point to point two-way transmission at a speed of 1.544 Mbps per second.

12.1.2 RATE CATEGORIES

A. Port

The Port provides for the communications path between the Demarcation Point at the customer designated premises, and the Serving Wire Center of that premises. One Port charge applies per DS1 terminated at the Demarcation Point. This charge will apply even if the customer designated premises and the Serving Wire Center are collocated in the same building.

B. Mileage

Mileage provides for the transmission facilities between the Serving Wire Centers associated with two customer designated locations. Mileage is portrayed in V & H mileage. There are two elements that apply for each band i.e., a fixed rate and a per mile rate. Mileage is measured by airline miles between Serving Wire Centers via the V and H Coordinates Method, as set forth in the National Exchange Carrier Association Tariff F.C.C. No. 4.

C. Optional Features and Functions

Optional features and functions are available where determined by the Company to be technically feasible.

Issued: {

12. PRIVATE LINE SERVICES

12.1 PRIVATE LINE SERVICES

12.1.3 TERMS AND CONDITIONS

The terms and conditions specified in the Company Private Line Service Agreement apply in addition to those specified following:

A. Availability

1. Private Line Service is available 24 hours per day, 7 days a week.
2. Private Line Service can only be provided where suitable facilities are available.
3. Where suitable facilities are unavailable for provisioning of the service, but where the Company may provide service, special construction of the facilities may be necessary and Special Construction charges may apply.

B. Payment Options

Private Line Service is offered on One-year, Three-year or Five-year contract terms.

C. Minimum Service Period

The minimum service term for Private Line Service is one year.

D. Individual Case Basis (ICB) Pricing Arrangements

ICB pricing may be available to customers, based on (but not limited to) network availability, quantity of service, length of term or competitive bid for service. The pricing will be determined on a case-by-case basis, but applied in a non-discriminatory way for all eligible customers.

Issued: {

12. PRIVATE LINE SERVICES

12.1 PRIVATE LINE SERVICES

12.1.3 TERMS AND CONDITIONS (CONT'D)

E. Service Agreements

1. At the end of the Service Agreement, the customer has the following options.

- The customer may renew the service under a new Service Agreement. Early Termination applies to the new Service Agreement.
- The customer may continue service at the rates that were in effect in the expired Service Agreement. The contract will automatically renew at the same rates for one year terms. Early Termination applies to the new Service Agreement.
- The customer may discontinue the service. Should the customer discontinue service after the initial Service Agreement term has expired, Early Termination charges do not apply.

2. Early Termination

If the customer chooses to completely discontinue contracted service, at any time during the term of the Service Agreement, a termination charge may apply. The termination charge is 100% of the recurring rates for the Minimum Service Term, if applicable, plus the monthly recurring rates multiplied by 30%, for the remaining number of months in the Service Agreement.

- For example, if the customer discontinues service after 6 months of a 3-year (36 month) agreement, with a 1-year (12 months) Minimum Service Term, the Termination Charge will be 100% of the monthly recurring rates for the remaining 6 months of the Minimum Service Term, plus the monthly recurring rates multiplied by 30%, multiplied by 24 months.
- If the customer discontinues service after 17 months of a 3-year (36 month) agreement, and the Minimum Service Term has been satisfied, the termination charge will be the monthly recurring rates multiplied by 30%, multiplied by 19 months.

Issued: {

12. PRIVATE LINE SERVICES

12.1 PRIVATE LINE SERVICES

12.1.3 TERMS AND CONDITIONS (CONT'D)

F. Special Construction

1. General

The terms, conditions, rates and charges for Special Construction are determined in accordance with Company Practices.

All rates and charges quoted in other sections of this Tariff provide for the furnishing of service when suitable facilities are available or where the construction of the necessary facilities does not involve unusual costs.

2. Conditions for Special Construction

- a. Special Construction is required when a customer requests service and one or more of the following conditions exist:
- b. The facilities to provide services are not available and, at the request of the customer, the Company constructs or has constructed facilities to provide the services for the customer and there is no other requirement for the facilities so constructed.
- c. At the request of the customer, the Company constructs or has constructed facilities of a type other than that which they would normally furnish in order to provide services for the customer.
- d. In order to comply with requirements specified by the customer, construction by the Company involves a routing of facilities other than that which they would normally utilize to provide services for the customer.
- e. At the request of the customer, the Company constructs or has constructed a greater quantity of facilities than that which they would otherwise construct in order to fulfill the customer's initial requirements for services.
- f. The facilities to provide services are not available and, at the request of the customer, the Company expedites construction of the facilities at greater expense than would otherwise be incurred.
- g. The facilities to provide services are not available and, at the request of the customer, the Company constructs or has constructed temporary facilities to provide services for the period during which the permanent facilities are under construction.

Issued: {

12. PRIVATE LINE SERVICES

12.1 PRIVATE LINE SERVICES

12.1.4 RATES AND CHARGES

A. DS1 Service

1. One-Year, Three-Year or Five-Year Contract

	MAXIMUM NONRECURRING CHARGE	MAXIMUM MONTHLY RATE
a. Port, per termination	\$680.00	\$300.00
b. Mileage		
• Fixed	570.00	500.00
• Per Mile	-	34.00
c. Optional Features and Functions		

Optional features and functions associated with DS1 Service will be provided on an Individual Case Basis (ICB).

Issued: {

13. CUSTOMER PREMISES WIRE AND MAINTENANCE PLANS

13.2 PREMISES WORK CHARGES

13.2.1 NETWORK PREMISES WORK CHARGES

A. Description

Network Premises Work Charges are charges billed to the customer for work performed by a Company employee or representative for work done on the Company side of the network interface.

B. Terms and Conditions

1. Network Premises Work Charges will apply to move, change, or modify the access line or access line termination on the customer's premises when requested by the customer.
2. Network Premises Work Charges do not apply to the following work:
 - To move or change a customer's telephone service if required or initiated by the Company.
 - To install, move, or change telephone service located on a customer's premises but used exclusively by the Company for maintenance or training activities.
 - Disconnection of access line services providing no other work subject to Network Premises Work Charges is involved.
 - Repair service except as stated otherwise.
3. Network Premises Work Charges apply for a visit to the customer's premises which is required because of a move of network facilities by the customer in violation of the regulations.
4. Premises work required to establish or reestablish network access to the premises is not subject to Network Premises Work Charges.
5. Only one initial Network Premises Work Charge applies when:

For Company reasons, more than one Company technician is involved in performing billable premises work on the same service order.

Additional Network Premises Work Charges will be calculated by totaling the remaining billable work time performed by all technicians.

Issued: {

13. CUSTOMER PREMISES WIRE AND MAINTENANCE PLANS

13.2 PREMISES WORK CHARGES

13.2.1 NETWORK PREMISES WORK CHARGES

B. Terms and Conditions (Cont'd)

6. The initial Network Premises Charge, as well as additional Network Premises Work Charges, will apply if applicable, for the first and subsequent move of network equipment, drop wire, entrance facilities, etc., on the customer's premises, made at the customer's request, as a result of the customer's remodeling/redecorating or any other customer activity requiring the first and subsequent visit for moves.

C. Charges

1. Network Premises Work Charges - each 15 minutes or fraction thereof of billable premises work.

	MAXIMUM NONCOMPLEX	MAXIMUM COMPLEX
--	-------------------------------	----------------------------

- Schedule I

Applicable to work performed during regularly scheduled business hours.

- Initial Premises Work Charge

First 15-minute increments or fraction thereof, of billable premises work

\$63.00

\$112.00

- Additional Premises Work Charge

Each additional 15-minute increment, or fraction thereof, of billable premises work

27.00

27.00

Issued: {

13. CUSTOMER PREMISES WIRE AND MAINTENANCE PLANS

13.2 PREMISES WORK CHARGES

13.2.1 NETWORK PREMISES WORK CHARGES

C.1. (Cont'd)

	MAXIMUM NONCOMPLEX	MAXIMUM COMPLEX
<ul style="list-style-type: none">• Schedule II		
Applicable to work performed at hours other than Schedule I, excluding Sundays and holidays.		
- Initial Premises Work Charge		
First 15-minute increments or fraction thereof, of billable premises work	\$63.00	\$112.00
- Additional Premises Work Charge		
Each additional 15-minute increment, or fraction thereof, of billable premises work	30.00	30.00

Issued: {

13. CUSTOMER PREMISES WIRE AND MAINTENANCE PLANS

13.2 PREMISES WORK CHARGES

13.2.1 NETWORK PREMISES WORK CHARGES

C.1. (Cont'd)

	MAXIMUM NONCOMPLEX	MAXIMUM COMPLEX
• Schedule III		
Applicable to work performed on Sundays and Holidays		
- Initial Premises Work Charge		
First 15-minute increments or fraction thereof, of billable premises work	\$63.00	\$112.00
- Additional Premises Work Charge		
Each additional 15-minute increment, or fraction thereof, of billable premises work	40.00	40.00

2. Holidays subject to Schedule III Charges are:

HOLIDAYS	DAY OBSERVED
New Year's Day	January 1
Memorial Day	Last Monday in May
Independence Day	July 4
Labor Day	First Monday in September
Thanksgiving Day	Fourth Thursday in November
Christmas Day	December 25

Issued: {

13. CUSTOMER PREMISES WIRE AND MAINTENANCE PLANS

13.4 BUSINESS MAINTENANCE PLANS

A. General

Business Wire Maintenance Service provides for inside wire maintenance, trouble isolation and repair services for business customers as specified below.

B. Terms and Conditions

1. Business Wire Maintenance Service is subject to a minimum billing period of one month.
2. Coverage of this plan will commence for all new wire maintenance customers without delay on the completion date of a service order as noted on the customer's service record. However, the Plan does not cover trouble which exists prior to establishing telephone service or prior to establishing the Plan. Existing wire maintenance customers moving to a different address may subscribe to the plans without delay; however, at least one jack must be working at the time the service is established.

C. Business Wire Maintenance Service

1. Description

Business Wire Maintenance Service provides for the following:

- Noncomplex coverage which includes isolation and maintenance of the inside wire and jacks within the individual business suite. If possible, the Company will cut to clear in riser or intrabuilding cable.
- Complex coverage which includes isolation and maintenance of the inside wire from the inside terminal or MPOP to the common equipment jack. If possible, the Company will cut to clear in riser or intrabuilding cable.

Issued: {

13. CUSTOMER PREMISES WIRE AND MAINTENANCE PLANS

13.4 BUSINESS MAINTENANCE PLANS (Cont'd)

D. Rates and Charges

	MAXIMUM MONTHLY RATE
• Business Wire Maintenance Service	
- Per line, per circuit termination, or per PBX trunk, each	\$12.50

Issued: {

14. INTEGRATED SERVICES DIGITAL NETWORK

14.1 PRIMARY RATE SERVICE OFFERINGS

14.1.1 LOCAL ISDN PRI SERVICE

A. Description

Prime Voice (ISDN PRI) - Integrated Services Digital Network Primary Rate Interface (ISDN PRI) is a digital business service that provides PBX equipment and host computer access to a wide variety of switched services. These switched services include circuit switched voice (local calling, Message Toll Service, 800 and circuit switched data). Each Prime Voice will allow connection of the aforementioned services via a single central office connection. This service allows PBX equipment and host computer type devices to connect to central office services in bulk quantity, rather than on a line by line or service by service basis. Local usage rates are as specified within Section 6 of this Tariff.

Each Prime Voice connection provides access from a Customer premises to the Company's circuit switched voice and circuit switched data via a 1.544 Mbps central office port termination and a 1.544 Mbps Digital Local Loop to the Customer's premises. The Digital Local Loop is a DS1 with Clear Channel Capability. The central office port connection is provided in base capacities of twenty-three 64 Kbps "B" channels and one 64 Kbps "D" channel (23B+D). The "D" channel is used for out-of-band signaling and control of the "B" channels. Where technology permits, "D" channels can be shared by multiple ISDN PRI's for the same Customer. "B" channels can be dedicated to each circuit switched voice and circuit switched data service by type or they can be shared among service types by using the call by call feature.

All Customer Provided Equipment is the responsibility of the customer.

B. Definitions

"B" Channel - "B" Channel (Bearer Channel) is a 64 Kbps digital channel capable of transporting circuit switched voice and circuit switched data.

"D" Channel - "D" Channel (Delta Channel) is a 64 Kbps digital channel used to transport signaling and control the B channels.

Out of Band Signaling - Out of Band Signaling is signaling that is separated from the channel carrying the circuit switched voice and data services.

Call by Call for Trunk Groups - Allows the circuit switched voice and data services enabled on the ISDN PRI to share "B" channels and arrange them as a single trunk group. This allows incoming and outgoing circuit switched voice and data calls to utilize "B" channels on a call by call basis. Without this capability, each service will have a dedicated "B" channel.

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14. INTEGRATED SERVICES DIGITAL NETWORK

14.1 PRIMARY RATE SERVICE OFFERINGS

14.1.1 LOCAL ISDN PRI SERVICE

B. Definitions (Cont'd)

Incoming Calling Line Identification - All calling numbers presented to the services working on ISDN PRI can be delivered to the Customer's CPE, including calls made to Direct Inward Dialing Service telephone numbers. This feature is optioned on a per ISDN PRI Port basis only and is offered in appropriately equipped central offices.

Clear Channel Capability - The "B" channels on the ISDN PRI are clear, since all signaling and control functions are handled by the "D" channel. This allows all 64 kbps on each "B" channel to be used for Customer information over the ISDN PRI connection. Calls over the network may be either by 56 kbps or 64 kbps depending on the public network in place between the ISDN PRI and the distant end of the call.

Digital Voice Transmission - All voice calls are transmitted using digital signaling.

Channel Configuration - Allows some or all B Channels to be dedicated to exchange and MTS, DID, or 800 Services. Multiple dedicated trunk groups can be established on the same Primary port or group of Primary ports.

Direct Inward Dialing Signal - Permits incoming dialed calls from the exchange network to reach a specific number serviced by Customer-premises equipment (CPE) without the assistance of an attendant. It also provides for the unique identification of the call based on digits sent to the CPE by the central office. The central office will output digits to the CPE which can further process the calls as desired.

Equal Access - Allows the Customer to preselect an Intra and Interexchange Carrier for each circuit switched voice or circuit switched data trunk group. The carrier designation can be changed for applicable charges as shown in Section 3, Presubscription-2 (PIC) of this Tariff. Need to verify Section 3 is included.

Calling Number Delivery - Standard feature which allows for the end user to receive caller ID information.

Called Number Delivery - Standard feature which allows for the transmitting station user's number over D-channel.

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14. INTEGRATED SERVICES DIGITAL NETWORK

14.1 PRIMARY RATE SERVICE OFFERINGS

14.1.1 LOCAL ISDN PRI SERVICE

B. Definitions (Cont'd)

Circuit-Switched Data Connection - A Circuit-Switched Data Connection is a central office translation that provisions 23 or 24 B-channels on a Prime Voice T1 facility. All B-channels are dedicated with 2-way operation and have access to the exchange network. Incoming calls are restricted to circuit-switched data or video.

ISDN Trunk Connection - An ISDN Trunk Connection (TC) is a central office translation that provisions each B-channel in a Prime Voice (ISDN). The TC allows access to the exchange network. One ISDN Trunk Connection is required for each B-channel used in a PRI.

- Call-By-Call Prime Voice (ISDN PRI)

The Prime Voice B-channels are configured to support inward and outward call flexibility predetermined by the customer's traffic flow.

- Dedicated Prime Voice (ISDN PRI)

Each B-channel is dedicated to inward, outward, or 2-way traffic.

Network Connection - The network connection provides switching to the local exchange and toll networks, and includes the channel trunk-side configuration for the entire DS1 facility.

Calling Number Identification - This feature displays the call identification information and the calling party's DN (including nonpublished and nonlisted DNs) prior to the call being answered. Callers have the ability to inhibit the display of calling party information to the terminating number.

Calling Number Identification Blocking-All Calls - All outgoing calls will be blocked for Prime Voice customers where technically feasible as determined by the Company.

Direct Inward/Outward Dialing - Allows station users to place or receive calls by-passing the attendant.

Circuit-Switched Data - Allows the transmission of circuit-switched data on a voice channel.

2B Channel Transfer - 2B Channel Transfer allows the transfer of two independent calls when both calls have been answered or when one call has been answered and one call is alerting. Notification of transfer is given to transferred users.

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14. INTEGRATED SERVICES DIGITAL NETWORK

14.1 PRIMARY RATE SERVICE OFFERINGS

14.1.1 LOCAL ISDN PRI SERVICE

B. Definitions (Cont'd)

ISDN Redirecting Number Delivery (RND) - RND provides not only the original calling number, but one or more numbers from which a call was redirected. If a call is redirected multiple times, both the first and the last redirecting numbers will be delivered. On calls forwarded, a redirecting reason is also provided to the RND subscriber indicating why a call was forwarded, e.g., the Call Forwarding Variable, Call Forwarding Busy, or Call Forwarding Don't Answer feature was active. When a call is forwarded multiple times, the first and last redirecting reasons will be provided to the RND subscriber.

C. Terms and Conditions

1. Each Prime Voice (ISDN PRI) consists of one T1 facility and one Service Configuration. A customer may request more than one PRI per premises.
2. Terms, conditions, rates and charges, as described for Prime Voice (ISDN PRI), are in addition to the regular rates and charges for the service with which Prime Voice is associated.
3. Some services are not available and/or compatible with Prime Voice (ISDN PRI).
4. The PRI facility for all channels may be provisioned on an existing or new T3 facility.
5. Prime Voice customers must subscribe to a minimum of one 23B+D Service Configuration.
6. *DID* numbers associated with PRI are found in 5.3.4. A *DID* Trunk Termination, also found in 5.3.4, is required for each inward or 2-way B-channel TC in a PRI. Need to verify 5.3.4.
7. Circuit-Switched Data Prime Voice (ISDN PRI) PRI is only intended for data calls, including video.
8. Cancellation Of Application For Service
 - a. A customer may cancel an order for the installation of service at any time prior to notification by the Company that service is available for the customer's use. The cancellation date is the date the Company receives written or verbal notice from the customer that the order is to be cancelled. Cancellation charges will apply.

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14. INTEGRATED SERVICES DIGITAL NETWORK

14.1 PRIMARY RATE SERVICE OFFERINGS

14.1.1 LOCAL ISDN PRI SERVICE

C.8. (Cont'd)

- b. When a customer cancels an order for the discontinuance of service, no charges apply.
- c. A request for cancellation after completion of an installation will be treated as a discontinuance of service.

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14. INTEGRATED SERVICES DIGITAL NETWORK

14.1 PRIMARY RATE SERVICE OFFERINGS

14.1.1 LOCAL ISDN PRI SERVICE (Cont'd)

D. Rates and Charges

1. Stand Alone Service - service configurations:

In-Only, Out-Only, or Two-way, 23B+D, and/or 23B + Backup D, and/or 24B,
T-1 facility and Common Equipment with 24 channels:

	MAXIMUM NONRECURRING CHARGE	MAXIMUM MONTHLY RATE
- Monthly Rate	\$1,000.00	\$1,400.00
- 1-Year Plan	500.00	1,325.00
- 2-Year Plan	500.00	1,250.00
- 3-Year Plan	500.00	1,175.00

In-Only, Out-Only, or Two-way, 23B+D, and/or 23B + Backup D, and/or 24B,
T-1 facility and Common Equipment provisioned on a DS3 facility:

	MAXIMUM NONRECURRING CHARGE	MAXIMUM MONTHLY RATE
- Monthly Rate	\$1,000.00	\$1,350.00
- 1-Year Plan	500.00	1,275.00
- 2-Year Plan	500.00	1,200.00
- 3-Year Plan	500.00	1,125.00

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14. INTEGRATED SERVICES DIGITAL NETWORK

14.1 PRIMARY RATE SERVICE OFFERINGS

14.1.1 LOCAL ISDN PRI SERVICE

D. Rates and Charges (Cont'd)

2. When Buying Other Qwest Products[1] - service configurations:

In-Only, Out-Only, or Two-way, 23B+D, and/or 23B + BackUp D, and/or 24B, T-1 facility and Common Equipment:

	MAXIMUM NONRECURRING CHARGE	MAXIMUM MONTHLY RATE
- Monthly Rate	\$1,000.00	\$1,250.00
- 1-Year Plan	500.00	1,175.00
- 2-Year Plan	500.00	1,100.00
- 3-Year Plan	-	1,025.00

In-Only, Out-Only, or Two-way, 23B+D, and/or 23B + BackUp D, and/or 24B, T-1 facility and Common Equipment provisioned on a DS3 facility:

	MAXIMUM NONRECURRING CHARGE	MAXIMUM MONTHLY RATE
- Monthly Rate	\$1,000.00	\$1,200.00
- 1-Year Plan	-	1,125.00
- 2-Year Plan	-	1,100.00
- 3-Year Plan	-	1,025.00

[1] Other products include: Qwest Long Distance, any *QWEST iQ NETWORKING*, Qwest Private Line Service or Qwest Frame Relay or ATM service

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14. INTEGRATED SERVICES DIGITAL NETWORK

14.1 PRIMARY RATE SERVICE OFFERINGS

14.1.1 LOCAL ISDN PRI SERVICE

D. Rates and Charges (Cont'd)

3. Nonrecurring charges apply as follows:

	MAXIMUM NONRECURRING CHARGE
• All miscellaneous Line changes or trunk group rearrangements, or rearrangements of facilities, per facility	\$ 50.00
• Cancellation Charge	1,500.00
• Rollover Charge	
- Move existing DS1 to DS3 on vacant channels	325.00
• Moving current customer T1 facility	
- Within same central office	500.00
- Outside current central office	1,000.00

4. Additional Features and Capabilities:

	MAXIMUM MONTHLY RATE	MAXIMUM NONRECURRING CHARGE
• Clear channel (per Digital Local Loop)	\$ 0.00	\$350.00
• T1/PRI Reconfiguration Charge	0.00	75.00
• System Intercommunication Service, per Trunk Group	35.00	150.00
• Network Ring Again, Per ISDN PRI equipped	75.00	400.00
• Network Name Display, Per ISDN PRI equipped	75.00	400.00
• Back Up "D" Channel, each	120.00	200.00

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14. INTEGRATED SERVICES DIGITAL NETWORK

14.1 PRIMARY RATE SERVICE OFFERINGS

14.1.1 LOCAL ISDN PRI SERVICE

D.4. (Cont'd)

	MAXIMUM NONRECURRING CHARGE	MAXIMUM MONTHLY RATE
• Dedicated		
- Inward[1]	\$ 75.00	\$ 23.00
- Outward	75.00	23.00
- 2-Way[1]	75.00	23.00
• Circuit-Switched Data Connection, per T1 facility		
- 23B data only channels	1,265.00	1,450.00
- 24B data only channels	1,340.00	1,500.00
• Optional Features, per T1 facility		
- 2B Channel Transfer	100.00	25.00
- ISDN Calling Name Delivery	175.00	20.00
- ISDN Redirecting Number Delivery	55.00	7.00

[1] Requires a *DID* trunk circuit termination. See 5.3.4 for terms and conditions, rates charges applicable to Direct-Inward-Dialing (*DID*) Service.

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15. RESERVED FOR FUTURE USE

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16. RESERVED FOR FUTURE USE