

File in Docket No.

G-04204A-05-0046 ORIGINAL



ARIZONA CORPORATION COMMISS  
UTILITY COMPLAINT FORM

4700

Investigator: Carmen Madrid

Phone: (602) 542-0848

Fax: (602) 542-2129

Priority: Respond Within Five Days

Opinion No. 2005 - 41761 Date: 2/1/2005

Complaint Description: 08A Rate Case Items - Opposed

Complaint By: First: Bonnie Last: Coulter

Account Name: Bonnie Coulter Home: (928) 632-7084

Street: P. O. Box 264 Work: (000) 000-0000

City: Humboldt CBR:

State: AZ Zip: 86329 is:

Utility Company: Unisource Energy Services

Division: Gas

Contact Name: n/a Contact Phone: n/a

Nature of Complaint:

Customer received notification in her monthly bill concerning a PGA surcharge increase. She is opposed to this increase. She states that her monthly bill this month is over \$200 and normally it is approximately \$40. She states that a lot of people in this area are elderly and on fixed incomes or people working for minimum wages.

\*End of Complaint\*

Utilities' Response:

Investigator's Comments and Disposition:

2/1/05 I explained that her comments would be documented and filed in the PGA docket. Filed in docket no. G-4204A-05-0046. closed

\*End of Comments\*

Date Completed: 2/1/2005

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AZ CORP COMMISSION  
DOCUMENT CONTROL

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