

file in Dkt No. W-01580A-04-0672

ORIGINAL

ARIZONA CORPORATION COMMISSION  
UTILITY COMPLAINT FORM



Investigator: Carmen Madrid

Phone: (602) 542-0848

Fax: (602) 542-2129

4700

Priority: Respond Within Five Days

Opinion No. 2004 - 39444

Date: 10/28/2004

Complaint Description: 08A Rate Case Items - Opposed

First:

Last:

Complaint By: Charles

Spurlock

Account Name: Charles Spurlock

Home: (602) 266-5760

Street: Lot 183

Work: (000) 000-0000

City: Payson

CBR:

State: AZ Zip: 85547

is:

Utility Company: Tonto Village Water Company, Inc.

Division: Water

Contact Name: Rebecca Standag

Contact Phone: (602) 807-5098

Nature of Complaint:

Customer called and is opposed to the increase in the basic charge. The increase is 3 times higher than what they are paying now. He is not happy with the reconnect fee and also that there is no or low water pressure.

\*End of Complaint\*

Utilities' Response:

Investigator's Comments and Disposition:

10/28/04 I informed customer that this would be docketed in the rate case application file. I also explained that the application is deficient at this time. He appreciated the information and that this would be filed. File in docket W-01580A-04-0672. Closed

\*End of Comments\*

Date Completed: 10/28/2004

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