

ORIGINAL



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10/15/04

JDR

Weilco PAIT, Ltd.  
719 S Buckskin Terrace  
Gilbert, AZ. 85296

RE: Response to "Staffs Letter of Insuficiency and First Set of Data Requests to WeilcoPait, Ltd." Docket  
No. T-04270A-04-0588

To Whom It May Concern:

On August 9, 2004 WeilcoPait, Ltd filed an application for a Certificate of Convenience and Necessity to provide customer-owned pay telephone services in the state of Arizona. The application was insufficient. I, Richard Weil/President, have prepared the information requested. Attached is my COPT placard that includes is the data requested via letter dated August 17, 2004.

Included documents:

- COPT Placard
- COPT Placard (actual size)
- Kiosk display of dialing instructions
- COPT placard regulations

I Hope this answers your questions.

Regards,

Richard K Weil / President

Arizona Corporation Commission

**DOCKETED**

OCT 15 2004

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AZ CORP COMMISSION  
DOCUMENT CONTROL

2004 OCT 15 P 4: 16

RECEIVED

CUSTOMER-OWNED PAY TELEPHONE ("COPT") PROVIDERS  
COPT PLACARD MUST COMPLY WITH THE FOLLOWING REGULATIONS

1. COPT instruments will be placed in well-lighted locations and will be maintained in good working order. The COPT provider will respond promptly to reports of equipment failure and other reasonable complaints. The COPT provider's name and telephone number of the COPT will be displayed prominently on each COPT instrument.
2. Instructions on how to make a call, how to report malfunctions and how to obtain refunds will be posted at every COPT location in those languages required by the Commission.
3. Service limitations (e.g. local calling only, outgoing calls only) will be clearly posted at each COPT location. If service is limited to local calling, access to local operators will be provided.
4. Access to Local Directory Assistance may be provided free of charge and without use of a coin. Charges for Directory Assistance will be clearly posted at each COPT location.
5. Time limits on local calls without additional coins will not be less than three (3) minutes. Time limitations will be clearly posted. *RKW*
6. The COPT operator service provider will post all of the following information, on or near the COPT, in plain view of the end user:
  - a. The name, address and toll-free telephone number of the COPT provider; *RKW*
  - b. A written disclosure that the "rates, operator service charges and location specific surcharges of the COPT operator service provider apply for all operator-assisted calls;" *RKW*
  - c. A statement that "interLATA calls made with calling cards, including IXC cards, may be carried by the COPT service provider;" *RKW*
  - d. Dialing instructions; *RKW*
  - e. A toll-free telephone number for billing inquiries; *RKW*
  - f. A description of complaint procedures; and *RKW*
  - g. "End-users have a right to obtain access to the interexchange carrier of their choice." *RKW*

Note: Please use the above reference numbers and letters to label each regulatory item listed on your COPT placard. This will help ensure each required item is listed on your COPT placard. In turn, this will help expedite processing your application to provide COPT service in Arizona.

"COPT placard"

# Dialing Instructions for Placing a Telephone Call

Pick up Phone, follow instructions on Kiosk ←

(6d) see following pages for more information

## LOCAL CASH CALLS

US Currency ONLY  
No Change Provided

50 cents  
(5minutes) ←

(5)

## DIRECTORY ASSISTANCE: 411

75 cents

## OUT OF AREA DIRECTORY ASSISTANCE:

1 + Area Code + 555-1212

Cash

0 + Area Code + 555-1212

Credit Cards

## LONG DISTANCE

1 + Area Code + Phone Number

Cash

0 + Area Code + Phone Number

Credit/Collect

(Third Party fees may apply)

## DISCLOSURES:

- (6b) → Rates, operator service charges and location specific surcharges of the COPT operator service provider apply for all operator-assisted calls.
- (6c) → InterLATA calls made with calling cards, including IXC cards, may be carried by the COPT service provider.
- (6g) → End-users have a right to obtain access to the interexchange carrier of their choice.

# EMERGENCY calls Dial 911

WeilCo PAIT, Ltd. Telephone Center

719 S Buckskin Terrace, Gilbert, AZ. 85296

Refunds or complaints: 480-558-4633 or 800-577-3722

Repairs: 480-558-4633 or 800273-5307

(6a)

(6d)(6f)

COPT Placard

Actual size

# Dialing Instructions for Placing a Telephone Call

Pick up Phone, follow instructions on Kiosk

Call  
center for  
more  
information

**LOCAL CASH CALLS** 50 cents  
US Currency ONLY (5minutes)

**DIRECTORY ASSISTANCE: 411** 75 cents

**OUT OF AREA DIRECTORY ASSISTANCE:**  
1 + Area Code + 555-1212 Cash  
0 + Area Code + 555-1212 Credit Cards

**LONG DISTANCE**  
1 + Area Code + Phone Number Cash  
0 + Area Code + Phone Number Credit/Collect  
(Third Party fees may apply)

**DISCLOSURES:**

- (cb) → Rates, operator service charges and location specific surcharges of the COPT operator service provider apply for all operator-assisted calls.
- (cc) → InterLATA calls made with calling cards, including IXC cards, may be carried by the COPT service provider.
- (cg) → End-users have a right to obtain access to the interexchange carrier of their choice.

## EMERGENCY calls Dial 911

- (ca) → WeilCo PAIT, Ltd. Telephone Center  
719 S Buckskin Terrace, Gilbert, AZ. 85296
- (ca) → Refunds or complaints: 480-558-4633 or 800-577-3722
- Repairs: 480-558-4633 or 800273-5307

PLEASE SELECT YOUR PAYMENT METHOD

Seleccione por favor su método de pago

PAYMENT METHOD APPLY TO CURRENT CALL ONLY.

NO MIX PAYMENT USAGE.

NO CHANGE RETURN.

*El método del pago se aplica a la llamada actual solamente.*

*Ningún ysage del pago de la mezcla.*

*Ninguna vuelta del cambio.*



(6d)

Please dial your phone number first.

After the prompt, please insert  
coin or bill.

Total Inserted Amount:



God