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File IN T-01051B-03-0454

4700

REGISTRATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Carmen Madrid

Phone: (602) 542-0848

Fax: (602) 542-2129

Priority: Respond Within Five Days

Opinion No. 2004 - 38968

Date: 10/7/2004

Complaint Description: 08A Rate Case Items - Opposed

First:

Last:

Complaint By: Frances W.

Clark

Account Name: Frances W. Clark

Home: (928) 634-5816

Street: 1661 S. Rainbow Rd.

Work: (000) 000-0000

City: Cottonwood

CBR:

State: AZ Zip: 86326

is:

Utility Company: Qwest Corporation

Division: Telephone

Contact Name: For Assignment

Contact Phone: (000) 000-0000

Nature of Complaint:

Customer opposed to possible rate increase by Qwest
End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

10/7/04 comments noted please file in Docket T-01051B-03-0454
End of Comments

Date Completed: 10/7/2004

Opinion No. 2004 - 38968

Arizona Corporation Commission
DOCKETED

OCT 08 2004

DOCKETED BY

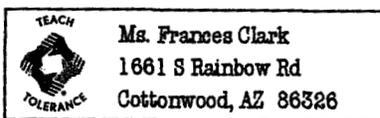
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AZ CORPORATION COMMISSION
DIRECTOR OF UTILITIES

9-3-04

Arizona Corporation Commission
Docket Control
1200 W. Washington St.
Phoenix, Az.

Sirs:

T-010518-03-0454

I am a customer of Quest. I wish to protest the de-regulation of this company as they will raise their rates on everything. They already get too much. For less than 5 minutes on a service call they charged me \$85.00. Did no work on my line--just told me I had a short in my telephone.

Please do not let them get an increase in just plain telephone service. I already pay \$22.00 a month for plain service. I complained in writing once before to you but never got an answer. Please do not disregard this complaint.

Sincerely,

Frances W. Clark

Frances W. Clark

Phone # = 928-634-5816

Docket No. = 010518-03-0454, et al.

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2004 SEP - 3 A 10: 59

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