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Maureen Arnold
Director - Regulatory Matters

July 18, 2002

Mr. Patrick C. Williams
Manager - Compliance and Enforcement
Arizona Corporation Commission
1200 West Washington Street
Phoenix, Arizona 85007

Dear Pat:

Re: Decision No. 63487
Docket No. T-01051B-99-0105

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Arizona Corporation Commission

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The attached tariff pages are being filed in compliance with the above referenced decision, which authorized the elimination of all multi-party grades of residential and business basic service. In the 16 months since this decision was approved, Qwest has added the necessary facilities to provide single party service to all customers in its serving territory in Arizona. With the exception of five 4-party service station customers who receive service over their own facilities, all multiparty customers in the state have been converted to single party service. Qwest will continue to provide these five service station customers with multiparty service until they have added sufficient capacity to their facilities to upgrade their service.

These pages remove virtually all references to multiparty service in the Exchange and Network Services Price Cap Tariff, the Access Services Price Cap Tariff, and the Service Quality Tariff. However, several references are being retained in connection with service station service in consideration of the remaining five 4-party customers.

The effective date for these pages is July 19, 2002. Please contact either me, or Reed Peterson on 602-630-8221, if you have any questions concerning this matter.

Sincerely,

MAUREEN ARNOLD

Enclosure

Issued: 7-18-02

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2. GENERAL REGULATIONS - CONDITIONS OF OFFERING

2.1 DEFINITION OF TERMS (Cont'd)

Drop Wire

Wires between an open wire lead, aerial, or underground cable terminal and the point of entrance to the building in which the customer's service is located.

Entrance Facilities

Entrance Facilities are those facilities from the property line to the point at which the cable enters the premises and terminates at the protector.

Exchange

A geographical unit, established by the Company, for the administration of telecommunication services in a specified area.

Exchange Access Line

All of the Company's CO equipment and outside plant facilities that are needed to connect the service CO to and including the Company provided Network Interface or equivalent.

Exchange Access Line Type

- Individual line main telephone service. (C)
- Hunting Service, which is normally provided in a group of two or more lines so arranged that when a busy line is dialed the CO equipment will automatically select another line.
- Multiline Telephone Service, which is an offering of individual lines for termination, at the customer's premises, in a multiline telephone system.
- Trunk line service, which is an offering of CO lines which connect an automatic call distributing system, PBX system, or other (dial) automatic switching system at the customer's premises to the CO.

Exchange Service

The service of furnishing equipment and facilities for telephone communications within a designated area.

Exchange Service Area

The territory served by an exchange.

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2. GENERAL REGULATIONS - CONDITIONS OF OFFERING

2.1 DEFINITION OF TERMS (Cont'd)

Grade of Service

The term used to describe exchange service with respect to the number of main telephones which may be connected to a CO line or to designate a specific type of exchange service, i.e., individual line, PBX, service station service, etc.

(C)

Individual Line

An exchange access line designed for the connection of one main station.

Inside Wire

Telephone wiring located on the building owner's/customer's side of the Demarcation point. Such wiring is deregulated. Installation and maintenance of Inside Wire is the responsibility of the customer or premises owner.

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2. GENERAL REGULATIONS - CONDITIONS OF OFFERING

2.1 DEFINITION OF TERMS (Cont'd)

Network Control Signaling

Transmission of signals used in the telecommunications system which perform functions such as supervision (control, status, and charging signals), address signaling (e.g., dialing), calling and called number identification, audible tone signals (call process signals indicating reorder or busy conditions, alerting, coin denominations, coin collect and coin return tones) to control the operating of switching machines in the system.

Network Facilities

All Company facilities from the central office up to and including the Standard Network Interface at the Demarcation point.

Network Interface

See "Standard Network Interface".

Nonrecurring Charge

The one-time charge associated with a given service or item of equipment which applies on a per service and/or a per item basis each time the service or item of equipment is provided or changed.

Premises

See "Same Premises".

(D)

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2. GENERAL REGULATIONS - CONDITIONS OF OFFERING

2.2 ESTABLISHING AND FURNISHING SERVICE

2.2.9 TERMINATION OF SERVICE - COMPANY INITIATED

A. Reasons for Termination (Cont'd)

5. Fraud

The impersonation of another with fraudulent intent. Abuse or fraudulent use of service includes the use of service or facilities of the Company to transmit a message or to locate a person otherwise to give or obtain information, without payment of a message toll charge.

6. Unlawful Use of Service

The service is furnished subject to the condition that it will not be used for an unlawful purpose. Service will not be furnished if any law enforcement agency, acting within its jurisdiction, advises that such service is being used or will be used in violation of law, or if the Company receives other evidence that such service is being or will be so used.

7. Violation of Tariff

Any other violation of the regulations, terms and conditions of the Company, the Company may, without notice, either suspend service or terminate the service without suspension.

8. Full Toll Denial

a. When a customer fails to pay outstanding charges billed by the Company for MTS calls, including MTS provided by the Company and interexchange carriers, but excluding 900-type services, all MTS service (e.g., 0+, 1+ including 900-type services, 0-, 10XXX), may be denied (Full Toll Denial), where Company facilities are capable of providing Full Toll Denial. Where Company facilities do not permit Full Toll Denial, the Company may deny all service.

b. Full Toll Denial includes the denial of third number billed, collect, and calling card calls. If the customer's primary exchange access line service remains connected, MTS will be reestablished only upon the payment of all outstanding MTS charges, and the MTS Restoration Charge specified in 2.2.9.B.3., following.

9. The Company shall terminate service in accordance with Commission rules and where required by specific order of the Commission.

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5. EXCHANGE SERVICES

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5. EXCHANGE SERVICES

5.1 EXCHANGE AREAS (Cont'd)

5.1.3 CLASSES OF SERVICE OFFERED IN AN EXCHANGE AREA

- A. All exchanges offer Flat Rate Service. A Low Use Option Service is available to residence customers where facilities permit.
- B. The following table lists all the exchange areas and the available services in each area.

**BUSINESS (B) / RESIDENCE (R)
INDIVIDUAL LINE[1]**

EXCHANGE AREA

• Ash Fork	B/R
• Benson	B/R
• Bisbee	B/R
• Cameron	B/R
• Camp Verde	B/R
• Casa Grande	B/R
• Chino Valley	B/R
• Coolidge	B/R
• Coronado	B/R
• Cottonwood	B/R

(D)

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5. EXCHANGE SERVICES

5.1 EXCHANGE AREAS

5.1.3 CLASSES OF SERVICE OFFERED IN AN EXCHANGE AREA

C. The following table lists all the exchange areas and the available services in each area. (Cont'd)

BUSINESS (B) / RESIDENCE (R)
INDIVIDUAL LINE[1]

EXCHANGE AREA

• Douglas	B/R
• Eloy	B/R
• Flagstaff	B/R
• Florence	B/R
• Gila Bend	B/R
• Globe	B/R
• Grand Canyon	B/R
• Green Valley	B/R
• Hayden	B/R
• Humboldt	B/R
• Joseph City	B/R
• Marana	B/R
• Maricopa	B/R
• Miami	B/R
• Munds Park	B/R
• Nogales	B/R

(D)

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5. EXCHANGE SERVICES

5.1 EXCHANGE AREAS

5.1.3 CLASSES OF SERVICE OFFERED IN AN EXCHANGE AREA

C. The following table lists all the exchange areas and the available services in each area. (Cont'd)

EXCHANGE AREA	BUSINESS (B) / RESIDENCE (R) INDIVIDUAL LINE[1]
• Page	B/R
• Patagonia	B/R
• Payson	B/R
• Phoenix Metro Exchange, including all wire centers listed in 5.1.1	
• Pima	B/R
• Prescott	B/R
• Robles	B/R
• Safford	B/R

(D)

ARIZONA

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5. EXCHANGE SERVICES**5.1 EXCHANGE AREAS****5.1.3 CLASSES OF SERVICE OFFERED IN AN EXCHANGE AREA**

- C. The following table lists all the exchange areas and the available services in each area. (Cont'd)

**BUSINESS (B) / RESIDENCE (R)
INDIVIDUAL LINE[1]**

EXCHANGE AREA

• San Manuel	B/R
• Sedona	B/R
• Sierra Vista	B/R
• Superior	B/R
• Tombstone	B/R
• Tubac	B/R
• Tucson	B/R
• Vail	B/R
• Wellton	B/R
• Whitlow	B/R
• Wickenburg	B/R
• Willcox	B/R
• Williams	B/R
• Winslow	B/R
• Yarnell	B/R
• Yuma	B/R

(D)

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5. EXCHANGE SERVICES

5.2 LOCAL EXCHANGE SERVICE

A.4. (Cont'd)

b. Nonrecurring Change Charge

The following nonrecurring change charges apply for changes at the customer's request, unless otherwise specified:

	NONRECURRING CHARGE	
	BUSINESS	RESIDENCE
• When changing the type of service:		
- Flat to Low Use Option	-	\$10.00
- Low Use Option to Flat	-	10.00
- Flat to Measured[1]	\$27.50	-
- Measured to Flat[1]	27.50	-
• To changes in class of service, not involving PBX Service, from:		
- Business to residence	-	10.00
- Residence to business	27.50	-

(D)

5. All local operator-handled calls will be assessed the same charges as are applicable to intraLATA operator-handled long distance messages found in 6.2.1 of the Competitive Exchange and Network Services Price Cap Tariff. These charges are in addition to the access rates and local message unit and measured usage charges. Discounts do not apply to the surcharge for operator-handled local calls.

[1] Measured lines and measured trunks available only to Resale/Sharing and PAL customers.

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5. EXCHANGE SERVICES

5.2 LOCAL EXCHANGE SERVICE

5.2.5 LOCAL SERVICE OPTIONS

A.2. (Cont'd)

- d. Service Station Service is not furnished inside base or locality rate areas. Ordinarily, all telephones must be located within the exchange zone area. Where connection is made with telephones located outside the exchange zone area, additional rates and/or charges may be assessed, depending on the circumstances in each case.
- e. The Company will provide and maintain the necessary circuit between the CO and a mutually agreed upon junction point, usually at or near a base or locality rate area boundary. Service station customers will be required to construct and maintain the necessary circuit or circuits and pole lines beyond such junction point. Where the agreed junction point is outside of the base or locality rate area boundary, construction charges per Section 4 will apply.
- f. Special Service Arrangements
 - (1) Service station circuits may, under separate agreement, be attached to poles of the Company.
 - (2) Service station lines may be connected with one- or four-party lines of the Company. The regular main station line rates plus the appropriate exchange zone or locality rate area increments will be applicable for each main station line connected. (C)
 - (3) Where facilities are available, service station lines may connect with facilities of the Company at exchange zone boundaries. In such cases the individual line business monthly incremental charge applicable within the exchange zone area will apply to each service station line in addition to regular rates and charges. The incremental charge will be apportioned equally among all stations on the line.
 - (4) Where facilities are available, service station lines may be connected with facilities of the Company at a location beyond the normal junction point. In such cases Private Line mileage charges will apply.

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5. EXCHANGE SERVICES

5.2 LOCAL EXCHANGE SERVICE

5.2.5 LOCAL SERVICE OPTIONS

A.2. (Cont'd)

g. Rates and Charges

- (1) The rate for a Service Station line does not include a telephone or equivalent.
- (2) The nonrecurring charge associated with the provision of flat rate service access line applies:
 - To install each access line.
 - For connecting an access line when changing a grade of service to or from PBX Service.

(D)

	USOC	NONRECURRING CHARGE	MONTHLY RATE
Each Service Station Line Connected[1]			
• Residence - One-party	1SS	[1]	[1]
• Business - One-party	SB1	\$50.00	\$31.80

[1] Regular rates and charges applicable at point of connection for the grade of service the facility is equipped to provide. See 5.2.4 for rates and charges.

[2] This page cancels the following page: Page 27, Release 1

(N)

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5. EXCHANGE SERVICES

5.2 LOCAL EXCHANGE SERVICE (Cont'd)

5.2.6 TELEPHONE ASSISTANCE PROGRAMS

A. Low-Income Telephone Assistance Program

1. Definition

The Low-Income Telephone Assistance Program provides for a credit against the recurring monthly rate for the provision of local residential service for certain low-income customers.

2. Application

- a. The Low-Income Telephone Assistance Program credit is only available to low-income customers who meet eligibility requirements established by A.R.S. 42-1322.02, 46-701, 702, 703, 704. Applicants must be a head of household, be 65 years of age or older and have a household income at or below poverty level.
- b. The monthly credit will be based on the sum of a 17% discount on the following local exchange service offerings:
 - Flat rate individual service.
 - Low Use Option service.
 - Monthly increments.
 - Local area calling usage[1]
 - Maintenance of inside wiring.
 - Service station service.

(D)

[1] Local area calling usage receives a discount limited to an amount that in addition to the exchange access service does not exceed the comparable flat rate total.

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5. EXCHANGE SERVICES

5.2 LOCAL EXCHANGE SERVICE

5.2.6 TELEPHONE ASSISTANCE PROGRAMS (Cont'd)

F. Telephone Assistance Programs Monthly Credit

RESIDENCE - LOW INCOME TELEPHONE ASSISTANCE PROGRAM	CREDIT USOC	CREDIT AMOUNT[1]
• Flat individual line (1FR)	ASGFX	\$6.00
	ASGF3	2.87
	ASGSX	2.24
• Low Use Option (RMN)	ASGFX	6.00
	ASGF3	2.48
	ASGSX	1.45

(D)

[1] The monthly credits specified above reflect the applicable credits per A.R.S. 46.703 for service for the Low-Income Telephone Assistance Program (LITAP) and reflect the 17% discount. Low-income customers who qualify under LITAP will receive the federal baseline support amount of \$6.00 plus the additional \$1.75 in federal Lifeline support. LITAP customers are also eligible to receive matching federal Lifeline support in an amount equal to one-half of the amount of the state support. For example, if the 17% discount in local service charges contributed by the state equaled \$2.00, the matching federal Lifeline support amount would equal \$1.00. Under this example, a total of \$8.75 in federal Lifeline support would be available to LITAP customers. State support under A.R.S. 46.703 would be in addition to this amount.

(D)

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5. EXCHANGE SERVICES

5.2 LOCAL EXCHANGE SERVICE

5.2.6 TELEPHONE ASSISTANCE PROGRAMS

F. Telephone Assistance Programs Monthly Credit (Cont'd)

RESIDENCE - LOW INCOME TELEPHONE ASSISTANCE PROGRAM	CREDIT USOC	CREDIT AMOUNT[1]
• Service Station Line		
- 1-party flat line (1SS)	ASGFX	\$6.00
	ASGF3	2.87
	ASGSX	2.24
- 4-party flat line (4SS)[2]	ASGFX	6.00
	ASGFZ	2.66
	ASGSZ	1.82
• Maintenance of Inside Wire (WMR/OWM)	ASGSW	0.81

(D)

[1] The monthly credits specified above reflect the applicable credits per A.R.S. 46.703 for service for the Low-Income Telephone Assistance Program (LITAP) and reflect the 17% discount. Low-income customers who qualify under LITAP will receive the federal baseline support amount of \$6.00 plus the additional \$1.75 in federal Lifeline support. LITAP customers are also eligible to receive matching federal Lifeline support in an amount equal to one-half of the amount of the state support. For example, if the 17% discount in local service charges contributed by the state equaled \$2.00, the matching federal Lifeline support amount would equal \$1.00. Under this example, a total of \$8.75 in federal Lifeline support would be available to LITAP customers. State support under A.R.S. 46.703 would be in addition to this amount.

[2] Obsolete Service Station Line is found in 105.2.4.

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5. EXCHANGE SERVICES

5.2 LOCAL EXCHANGE SERVICE

5.2.6 TELEPHONE ASSISTANCE PROGRAMS

F. Telephone Assistance Programs Monthly Credit (Cont'd)

RESIDENCE – FOR THE MEDICALLY NEEDY TELEPHONE ASSISTANCE PROGRAM	CREDIT USOC	CREDIT AMOUNT
• Flat individual line (1FR)	ASGFX[1] ASGFM[1] ASGSM	\$6.00 3.50 9.68

(D)

[1] The two monthly federal credits represent \$6.00 for baseline FCC Lifeline support, an additional \$1.75 FCC Lifeline support and an additional \$1.75 which is a 50% FCC Lifeline match of the amount of the Telephone Assistance Program for the Medically Needy. The FCC Lifeline support amount cannot exceed \$9.50. See Tribal Lifeline for expanded federal lifeline benefits available to residents living on reservations.

(D)

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5. EXCHANGE SERVICES

5.2 LOCAL EXCHANGE SERVICE

5.2.6 TELEPHONE ASSISTANCE PROGRAMS

G. Tribal Lifeline (Cont'd)

3. Monthly Credit[1]

	CREDIT USOC[2]	CREDIT AMOUNT
• Flat individual line (1FR)		
- Base Rate Area	ASGFT	\$10.43
- Exchange Zone 1	ASGFT	11.43
- Exchange Zone 2	ASGFT	13.43

(D)

[1] The ASGFX and ASGF2 credits from the Lifeline Assistance Program totaling \$7.75 apply in addition to the Tribal Lifeline credit.

[2] The credit amount is calculated by adding the 1FR rate of \$13.18 and any applicable zone charge plus the \$6.00 subscriber line charge together. The ASGFX and ASGF2 credits totaling \$7.75 are subtracted from the total and the remaining difference less \$1.00 which is the minimum Tribal Lifeline rate allowed, is the credit amount. For example: Tribal Lifeline customer in Exchange zone 2, ($\$13.18 + \$3.00 + 6.00 = \$22.18 - \$7.75 = \$14.43 - \$1.00 = \$13.43$ credit).

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5. EXCHANGE SERVICES

5.4 PREMIUM EXCHANGE SERVICES

5.4.2 TOUCH-TONE CALLING SERVICE

A. Description

Touch-Tone Calling Service is a distinctive type of telephone service using audible voice frequency tones to actuate the CO equipment.

B. Terms and Conditions

1. Touch-Tone Calling Service is furnished only in CO areas where Touch-Tone CO equipment is available. COs will be equipped for touch-tone operation at the discretion of the Company and in accordance with regular engineering practices.
2. Touch-Tone Service will be provided in connection with all classes of service.
3. If any lines in a multiline telephone system are equipped for Touch-Tone Service, then all lines should be equipped for Touch-Tone Service.

(C)
(D)

C. Rates and Charges

USOCs associated with Touch-Tone Service are as follows:

	USOC	NONRECURRING CHARGE	MONTHLY RATE
• Residence, per line	TTR	-	-
• Business, per line	TTB	-	-
• Trunks	TJB	-	-

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9. CENTRAL OFFICE SERVICES

9.2 EMERGENCY REPORTING SERVICE

9.2.1 UNIVERSAL EMERGENCY NUMBER SERVICE-911

B. Definitions (Cont'd)

Default Routing (DR)

A feature activated when an incoming E911 call cannot be selectively routed due to an ANI failure, garbled digits or other causes. Such incoming calls are routed from the E911 Control Office to an assigned default PSAP.

(C)
(D)

Emergency Ringback

A feature that allows the PSAP attendant to ringback on an incoming 911 call that is on hold. Calling party hold is a prerequisite for this feature.

Emergency Service Number (ESN)

A number that defines the type of emergency services (e.g., police fire or hospital) within the 911 Service Area. An ESN is associated with a primary PSAP and possibly one or more secondary PSAPs.

End Office

A CO that receives originating 911 calls.

E911 Control Office

A CO that provides tandem switching of 911 calls and ANI information to the PSAP and also provides the SR feature, speed calling, and call transfer capabilities as well as certain network maintenance functions for each PSAP.

E911 Transport

Utilization of dedicated point-to-point facilities between an End Office or a Private Branch Exchange and an E911 Control Office, a Control Office and a PSAP Serving Central Office, and/or a PSAP Serving Central Office and a Node to transmit a telephone number (ANI Transport), a name and address (ALI Transport), or routing information (Selective Routing Transport) associated with a 911 call.

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9. CENTRAL OFFICE SERVICES

9.2 EMERGENCY REPORTING SERVICE

9.2.1 UNIVERSAL EMERGENCY NUMBER SERVICE-911

E. Terms and Conditions (Cont'd)

18. Terminal equipment used in conjunction with 911 Service and with the ANI feature shall be configured so that it is unable to extract any other information, relating to the calling party, other than the calling number.
19. E911 Service information, consisting of the names, addresses, and telephone number of customers whose listings are not published in directories or listed in Directory Assistance offices, is confidential. Information will be provided on a call-by-call basis only for the purpose of responding to 911 emergency calls.
20. When 911 Service is provided the 911 calling party forfeits the privacy afforded by Nonlisted or Nonpublished Service to the extent that the telephone number, address, and name associated with the originating station location may be furnished in connection with a call to 911.
21. Central offices that are not currently equipped to transmit ANI will not be modified to provide ANI just for 911 Service: When the selective routing feature is provided, in such circumstances, default routing and CO identification will be provided in lieu of selective routing and ANI display.

(D)

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9. CENTRAL OFFICE SERVICES**9.2 EMERGENCY REPORTING SERVICE****9.2.1 UNIVERSAL EMERGENCY NUMBER SERVICE-911****E. Terms and Conditions (Cont'd)**

22. When the selective routing feature is provided, the customer is responsible for identifying primary and secondary PSAP locations as well as the unique combinations of police, fire, and ambulance or any other appropriate agencies responsible for providing emergency service in the E911 Serving Area. An Emergency Service Number (ESN) will be provided for each unique combination by the Company. The customer will associate these ESNs with street address ranges or other mutually agreeable routing criteria in the E911 Serving Area. These ESNs will be carried in the Data Management System (DMS) to permit routing of 911 calls to the primary and secondary PSAPs responsible for handling of calls from each telephone in the E911 Serving Area. The following terms define the customer's responsibility in providing this information:

(T)

- Initial and subsequent ESN assignments by street address, range, or other mutually agreeable routing criteria shall be furnished by the customer to the Company prior to the effective date of service.
- After the establishment of service, it is the customer's responsibility to continue to verify the accuracy of the routing information contained in the MSAG, and to advise the Company of any changes in street names, establishment of new streets, changes in address numbers used on existing streets, closing, and abandonment of streets, changes in police, fire, ambulance, or other appropriate agencies' jurisdiction over any address, annexations, and other changes in municipal and county boundaries, incorporation of new cities or any other matter that will affect the routing of 911 calls to the proper PSAP.
- The Company will provide to the customer on request a complete written copy of the MSAG to permit the customer to verify accuracy of the police, fire, and ambulance PSAP routing designations. Such information will not be used by the customer for any other purpose without the written consent of the Company.
- Changes, deletions, and additions which the customer desires to have made in the MSAG should be submitted on an as occurred basis.
- The Company will furnish a written copy to the customer for verification showing each change, deletion, and addition to the MSAG.

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9. CENTRAL OFFICE SERVICES

9.2 EMERGENCY REPORTING SERVICE

9.2.1 UNIVERSAL EMERGENCY NUMBER SERVICE-911

E. Terms and Conditions (Cont'd)

23. A minimum of two circuits will also be provided to connect the Serving Central Office(s) to the PSAP(s). (T)
24. Where facilities permit, the customer can request diversification and redundancy of any or all inter-office and/or local facility routes. Additional charges for such service utilizing the facilities, or the construction and provisioning thereof, will be the responsibility of the customer and will be assessed on an individual case basis. (T)
25. When the ALI service feature is provided, two data facilities will be provided to connect each PSAP in the E911 Service Area to the Node. (T)
26. The minimum number of circuits to a PSAP will be determined by the Company based upon the number of access lines to be served by the system. Secondary PSAPs that are not equipped to display ANI on compatible CPE will receive calls on a transfer basis over the exchange network or the customer may subscribe to additional E911 Transport Service. (T)
27. The SR feature of PS/ALI will be limited to the E911 Serving Area in which the PBX is located as well as the E911 system's SR pattern, as prescribed by the E911 customer. (T)
28. In a PS/ALI service application, the PBX owner/operator (or Centrex/*CENTRON* customer) must meet the following requirements. (T)
 - a. The PS/ALI customer must indicate in writing that the E911 customer has agreed to any potential changes in calling patterns or volumes resulting from the implementation of PS/ALI.
 - b. Provide a single point of contact and written documentation to the Company stating that the PS/ALI customer will coordinate with its affected PSAP to:
 - Accept and dispatch calls for these PBX/*CENTRON* stations,
 - Assign appropriate ESNs, and
 - Provide any Master Street Address Guide additions or modifications that are required.

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9. CENTRAL OFFICE SERVICES

9.2 EMERGENCY REPORTING SERVICE

9.2.1 UNIVERSAL EMERGENCY NUMBER SERVICE-911

E.28. (Cont'd)

(T)

- c. Provide full seven-digit ANI for every station within the PBX. This information must be approved by the Company prior to implementation to assure that no conflict exists between the PBX numbering plan and the Company's overall numbering plan.
- d. ANI multifrequency signaling must conform to the specifications outlined in Technical Publication 77338, Qwest Corporation Enhanced 911 for Private Switch/Automatic Location Identification Service Network Interface Specification.
- e. Create, maintain and forward to the Company, current telephone number and address data in the format specified by the Qwest Corporation Private Switch/Automatic Location Identification User's Manual at the time intervals mutually agreed upon by the Company and the PS/ALI customer.
- f. Configure PBX to connect at least two dedicated voice grade trunks, recognize the "911" or "9911" code as a complete dialing sequence and routing those calls to this dedicated trunk group without overflowing calls to any other access facility in the PBX. Each system must maintain a P.01 Grade of Service or better for 911 call processing.
- g. Develop and implement methods and procedures to prevent the use or misuse of the voice grade trunks for other than E911 telecommunications service. Misuse or abuse of the E911 PS/ALI trunk may result in disconnection of the service in addition to any remedies at law or equity including reimbursement of charges or other expenses associated with the misuse or abuse.
- h. Order a minimum of two dedicated 911 trunks to the E911 Control Office (Tandem) for each PBX.
- i. Use personal computer hardware and software (or PC equivalent hardware and software) for ongoing customer record update programs and processes, that conform to the specifications outlined in the Qwest Corporation Private Switch/Automatic Location Identification User's Manual.

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20. FACILITIES FOR RADIO CARRIERS

20.4 500 ACCESS SERVICE

A. Description

500 Access Service is an originating/call completion (Company to a Carrier's defined destination) routing service, provided to Commercial Mobile Radio and Private Mobile Radio Carriers who have been assigned 500 Access Codes to offer a 500 type service. The Company provides for the routing of end-user dialed 0+ and 1+ 500+NXX+XXXX calls according to the call delivery instructions of the Carrier. The Company will identify the Carrier's specific 500 NXX calls and then route the calls by either:

- 6-digit translation directly to a Type 2A Toll Interconnection in the originating LATA of the call or,
- 10-digit translation to termination numbers provided by the Carrier.

B. Terms and Conditions

1. Common to both 6 and 10-digit routing:

- a. It is the Carrier's responsibility to obtain the 500-NXX(s) from the North American Numbering Plan Administration.
- b. To determine the Carrier's location to which a 500-NXX call is to be routed, the Carrier must:
 - Activate the NXX at all required points of translation;
 - Establish a route pattern from any location where it is to be connected with a Type 2A Toll Interconnection.
- c. The Company performs recording and rating of all completed originating 500 calls billed to the Carrier.
- d. The service is available only as a LATA-wide service, therefore, the Carrier must have their 500-NXX activated in all end office access and operator services tandems in a LATA.
- e. Calls originating in a LATA in which the Carrier has not ordered 500 Access Service are blocked. In addition, 0+ and 1+500+NXX-XXXX calls originating in a LATA for which 500 Access Service has been established are blocked from 1+ sent paid Company pay telephones, 10XXX, Inmate Service and toll restricted lines.

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105. OBSOLETE EXCHANGE SERVICES

105.2 LOCAL EXCHANGE SERVICE

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105. OBSOLETE EXCHANGE SERVICES

105.2 LOCAL EXCHANGE SERVICE

105.2.5 LOCAL SERVICE OPTIONS (Cont'd)

B. Service Stations

For description and application of rates and charges, see 5.2.5.

	USOC	MONTHLY RATE	
Each Service Station Line Connected[1]			
• Residence			(D)
- 4-party line	4SS	\$10.70	(C)

C. CO Lines and/or Trunks for Secretarial Answering Service for Administrative Use

• CO lines associated with multiline telephone systems, consoles, or switchboards which are arranged to preclude switching to and/or between administrative stations, each	S3L	\$31.80	(D)
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[1] Regular rates and charges applicable at point of connection for the grade of service the facility is equipped to provide. See 5.2.4 for rates and charges.

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6. SWITCHED ACCESS SERVICE**6.3 COMMON SWITCHING AND TRANSPORT TERMINATION OPTIONAL FEATURES****6.3.1 COMMON SWITCHING OPTIONAL FEATURES****F. Automatic Number Identification (ANI) (Cont'd)**

3. The ten digit ANI telephone number is only available with Feature Group D, including 800 DB Access Service and 900 Access Service provisioned as Feature Group D. The ten digit ANI telephone number consists of the Numbering Plan Area (NPA) plus the seven digit ANI telephone number. The ten digit ANI telephone number will be transmitted on all calls except when the end user has dialed 0- for operator assistance, in which case only the NPA will be transmitted (in addition to the information digits). (C)
(C)
4. When 800 DB Access Service is ordered, the ten digit ANI telephone number will be transmitted on all calls except those where ANI cannot be provided as stated above or from end offices not equipped to provide ANI. In these instances, only the three digit NPA and the information digits described in the LATA Switching Systems Generic Requirements (LSSGR), Technical Reference FR-64, if applicable, will be transmitted.
5. With Feature Group C, ANI is provided from end offices at which Company recording for end user billing is not provided, or where it is not required. It is not provided from end offices for which the Company needs to forward ANI to its recording equipment.
6. Technical specifications are delineated in Technical Reference PUB TR-NPL-000175 and PUB TR-NPL-000258.

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6. SWITCHED ACCESS SERVICE

6.3 COMMON SWITCHING AND TRANSPORT TERMINATION OPTIONAL FEATURES

6.3.1 COMMON SWITCHING OPTIONAL FEATURES

F. Automatic Number Identification (ANI) (Cont'd)

7. Charge Number is the SS7 Out of Band Signaling equivalent of the ten digit ANI telephone number. Charge Number is the automatic transmission of the ten digit billing number of the calling station and the originating line information when a FGD trunk group is provisioned with SS7 Out of Band Signaling. Charge Number is provided when the customer requests the ANI optional feature on FGD trunk groups provisioned with SS7 Out of Band Signaling. (T)
8. ANI information and Charge Number information are provided based on the following requirements: (T)
 - The telephone number and billing information may be used for billing and collection, routing, screening, and completion of the originating subscriber's call or transaction, or for services directly related to the originating subscriber's call or transaction;
 - The ANI information shall not be reused or resold without first (A) notifying the originating subscriber and (B) obtaining the affirmative consent of such subscriber for such reuse or resale; and
 - ANI information shall not be disclosed, except as permitted by (1) and (2), above, for any purpose other than (i) performing the services or transactions that are the subject of the originating subscriber's call, (ii) ensuring network performance security, and the effectiveness of call delivery, (iii) compiling, using and disclosing aggregate information, and (iv) complying with applicable law or legal process.

G. Up to 7 Digit Outpulsing of Access Digits to Customer

This option provides for the end office capability of providing up to 7 digits of the uniform access code 950-XXXX or 1+950-XXXX to the customer's premises. The customer can request that only some of the digits in the access code be forwarded. The access code digits would be provided to the customer's premises using multifrequency signaling, and transmission of the digits would precede the forwarding of ANI if that feature were provided. It is available with Feature Group B.

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6. SWITCHED ACCESS SERVICE

6.3 COMMON SWITCHING AND TRANSPORT TERMINATION OPTIONAL FEATURES

6.3.1 COMMON SWITCHING OPTIONAL FEATURES (Cont'd)

H. Cut-Through

This option allows end users of the customer to reach the customer's premises by using the end of dialing digit (#). This option provides for connection of the call to the premises of the customer indicated by the 101XXXX uniform access code upon receipt of the end of dialing digit (#). The Company will not record any other dialed digits for these calls. This option is available with Feature Group D.

I. Delay Dial Start-Pulsing Signaling

This option provides a method of indicating to the near end trunk circuit readiness to accept address signaling information by the far end trunk circuit. Delay dial is often referred to as an off-hook, on-hook signaling sequence. The delay dial signal is the off-hook interval and the start-pulsing signal is the on-hook interval. With integrity check, the calling office will not outpulse until a delay dial (off-hook) signal followed by a start-pulsing (on-hook) signal has been identified at the calling office. This option is available with Feature Group C.

J. Immediate Dial Pulse Address Signaling

This option provides for the forwarding of dial pulses from the Company end office to the customer without the need of a start-pulsing signal from the customer. It is available with Feature Group C.

K. Dial Pulse Address Signaling

This trunkside option provides for the transmission of number information, e.g., called number, between the end office switching system and the customer's POT by means of direct current pulses. It is available with Feature Group C.

L. Service Class Routing

This option provides the capability of directing originating traffic from an end office to a trunk group to a customer designated premises, based on the line class of service (e.g., coin or hotel/motel), service prefix indicator (e.g., 00+, 00-, 0+, 0- or 1+) or service access code (e.g., 8XX or 900). A customer may direct all originating calls from an end office to a tandem trunk group to a single customer POT or multiple POTs when ordered with MPTS as referred to in 6.1.2, preceding, based on the line class of service, service prefix indicator or service access code. It is provided in suitably equipped end office or access tandem switches and is available with Feature Groups C and D based on technical limitations.

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2. GENERAL REGULATIONS

2.1 DEFINITIONS (Cont'd)

Busy Season

A month or several months, which may be nonconsecutive, within a consecutive 12 month interval when the maximum busy hour requirements are experienced. The number of days within the busy season used for estimation of busy hour requirements should exclude days with abnormal traffic volume, such as Christmas or Mother's Day, and preferably should be limited to 30, but not exceed 60 days.

Calls

Customers' telecommunications messages.

Central Office

The inside plant of the Company as an operating unit, including the switch or other facilities used to establish connections between customer lines or between customers' lines and trunks or toll lines to other central offices within the same or at other exchanges.

Channel

A transmission path for telecommunications between two points. It may refer to a one-way path or, when paths in the two directions are always associated, a two-way path. Generally a channel is the smallest subdivision of a transmission system by means of which a single type of communication service is provided. A transmission path suitable for carrying analog voice signals covers a frequency band of 250-3,400 Hz.

Class of Service

A description of telecommunications service furnished a customer, which denotes such characteristics as nature of use (business or residence) or type of rate (flat rate, measured rate, or message rate).

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2. GENERAL REGULATIONS

2.1 DEFINITIONS (Cont'd)

Dual Tone Multifrequency Signaling

A method of signaling used on a local access line which uses a simultaneous combination of one of a lower group of frequencies and one of a higher group of frequencies to represent each digit or character transmitted from the customer's station to the central office.

Exchange Area

A geographical area established by the Commission, which consists of one or more central offices together with associated facilities which are used in providing basic local exchange service. Calls within an exchange area are considered local calls.

Exchange

The entire telecommunications plant and facilities used in providing telecommunication service to customers located in a geographic area defined by tariff. An exchange may contain more than one central office switch location or wire center.

Held Service Order

An application for establishment of any service in the service territory of the Company, which is not filled because of the inability of the Company to supply service in 10 working days after the date of the customer's application. When the customer requests a later service date (beyond the ten working days), the application shall be considered a held service order after that customer requested date.

Hertz

The unit measurement for frequency and is equal to one cycle per second. The abbreviation Hz is commonly used for the term Hertz.

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2. GENERAL REGULATIONS

2.1 DEFINITIONS (Cont'd)

Out-of-Service

The customer's telephone service quality has deteriorated to such an extent that the customer cannot originate or receive calls, or cannot use the service because of excessive cross-talk or static, or other transmission problems (e.g., customer complains of no dial tone, can't receive a call or can't hear during a call).

Standard Network Interface

The demarcation point between Company facilities and the customer's inside wire, typically located at the protector on an outside wall at the customer premise.

Station

A device and any other necessary equipment at the customer's premises which allows the customer to establish and continue communication.

Telecommunications Service

The electronic or optical transmission of information between separate points by prearranged means.

Toll Service

The furnishing of telecommunications service between stations in different exchange areas or local calling areas, as defined by the Commission. This service is also referred to as message telecommunication service (MTS), message toll or interexchange telecommunications service.

Wire Center

The building which houses the local equipment from which communications services are furnished and facilities are terminated which furnish service within a designated wire center serving area.

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