



0000012088

MEMORANDUM

RECEIVED

TO: Docket Control

FROM: Reg Lopez
Consumer Service Specialist
Utilities Division

DATE: October 20, 2000

RE: IN THE MATTER OF THE APPLICATION OF QWEST
COMMUNICATIONS, DOCKET NUMBER T-01051B-99-0105

Arizona Corporation Commission
DOCKETED
OCT 24 2000
UTILITY CONTROL

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Attached is the original and one copy of letters written to the Arizona Corporation Commission ("Commission") in response to the "Customer Notification" sent to the customers of Qwest Communications (formerly U S WEST Communications) regarding its proposed rate increase. Attached, also, is a copy of Staff's response to the customer.

Preceding the letters and Staff's response, there is a Summary of Letters From Customers, which gives a brief description of the nature of each customer's letter.

SUMMARY OF LETTERS FROM CUSTOMERS

UTILITY: Qwest Communications

DOCKET NO. T-01051B-99-0105

CUSTOMER NAME

NATURE OF LETTER

Mr. Russell F. Martin

Customer remarks that Qwest is laying off thousands and now they are requesting a rate increase across the board. Customer further comments that this is corporate greed and that the people will be waiting to see what the decision will be by the Commission.
*****Customer was called and given acknowledgement of receipt of his letter.

10-6-00

Dear Sir,

First, QUEST lays off thousands of workers, and now they want to raise rates across the board.

So what else is new! Corporate greed is nothing less than astounding. The people will wait to see the decision of the Commission.

R. Martin
Tucson, AZ

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OCT 11 2000

ARIZONA CORP. COMM.
TUCSON, AZ