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ARIZONA CORPORATION COMMISSION

RECEIVED

UTILITY COMPLAINT FORM

Investigator: Joan Ruf

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2003 SEP 18 A 8:12
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Priority: Respond Within Five Days

AZ CORP COMMISSION
DOCUMENT CONTROL

Opinion No. 2003 - 28948

Date: 9/17/2003

Complaint Description: 08D Rate Case Items - Hearing/PC Meeting

First:

Last:

Complaint By: Steve

Coffee

Account Name: Steve Coffee

Home (000) 000-0000

Street: xx

Work: (000) 000-0000

City: Pine

CBR:

State: AZ **Zip:** 85544

is:

Utility Company: Pine Water Co., Inc.

Division: Cool Pines

Contact Name: Mistie Jared

Contact Phone: (661) 633-7546

Nature of Complaint:

W-03512A-03-0279

- >
- > I would like to express my concern with the proposed rate
- > increase Brooks Utilities is trying to have passed by the ACC.
- > I would like to suggest that the hearing be held in the town of Pine
- > Az instead of in Phoenix. If the ACC held the meeting in Pine it would
- > afford more residents the opportunity to participate and voice their
- > concerns.
- > Brooks Utilities is now adding so many extraneous charges to the
- > water, that an increase could possibly be prohibitive to some of the
- > residents living on a fixed income in the area.
- > I would like to thank you for your time in reading this note of
- > concern and I hope that the ACC will consider holding the hearing in
- > Pine.
- >
- > Sincerely,
- >
- >
- > Steve Coffee
- > e-mail: sjcoffee@srpnet.com

Arizona Corporation Commission

DOCKETED

SEP 18 2003

DOCKETED BY	<i>CR</i>
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Utilities' Response:

N/A

Investigator's Comments and Disposition:

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Good afternoon. Thank you for taking the time to write and voice your concerns on the Pine Water Company pending rate increase. Your comments will be placed in the official docket file W-03512A-03-0279 and will become part of the rate case.

The Commission will be scheduling a public comment meeting in Pine, Arizona for December 8, 2003 at 6:00 p.m. The location has yet not been determined at this time.

Date Completed: 9/17/2003

Opinion **No.** 2003 - 28948