

ORIGINAL



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ARIZONA CORPORATION COMMIS

UTILITY COMPLAINT FORM

4760

Investigator: Janie Woller

Phone: (602) 542-0821

Fax: (602) 542-2129

Priority: Respond Within Five Days

Opinion No. 2004 - 37605

Date: 8/19/2004

Complaint Description: 08A Rate Case Items - Opposed

First:

Last:

Complaint By: Betty

Keys

Account Name: Betty Keys

Home: (000) 000-0000

Street: 1230 W. Georgia Ave.

Work: (000) 000-0000

City: Phoenix

CBR:

State: AZ Zip: 85014

is:

Utility Company: Arizona Public Service Company

Division: Electric

Contact Name: n/a

Contact Phone: n/a

Nature of Complaint:

Ms. Keys called to say she is against a \$4.00 increase. Her bills are already too high.

Utilities' Response:

Investigator's Comments and Disposition:

8/19/04 Agreed to write up her comments and placed them in APS official Docket No. E-01345A-03-0437. Closed.

Date Completed: 8/19/2004

Opinion No. 2004 - 37605

Arizona Corporation Commission

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