

ORIGINAL



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TELECOM



PROFESSIONALS, INC.

Judith A. Riley, J.D.

2912 Lakeside Drive, Suite 100  
Oklahoma City, OK 73120

JDR

August 16, 2004

Arizona Corporation Commission  
Docket Control  
1200 W. Washington Street  
Phoenix, AZ 85007

Arizona Corporation Commission

DOCKETED

AUG 17 2004

DOCKETED BY	<i>CR</i>
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AZ CORP COMMISSION  
DOCUMENT CONTROL

2004 AUG 17 A 10:15

RECEIVED

Re: Docket No: T-03100A-04-0468  
Staff's First Set of Data Requests  
AmeriVision Communications, Inc.

Staff 1-1

This response is being provided by:  
Yvette Castro, Manager, Billing/Revenue Assurance  
AmeriVision Communications, Inc.  
5900 Mosteller Drive, Suite 1800  
Oklahoma City, OK 73120

There are 3 LECs that AmeriVision does billing with in Arizona. They are Southwestern Bell (SBC), QWest, and Verizon Region 8. Each of these companies charge AmeriVision for each customer they bill on AmeriVision's behalf. Their rates are different so I am including the lowest and the highest billing rate for comparison. Please note that this is a voluntary charge for having the convenience of the LD appearing on the Customer's local bill. The billing is completely free if the Customer chooses to have AmeriVision bill them directly. MCI currently charges their Customers \$2.99 for such a convenience.

Used SBC/SWB territory most favorable high volume rates:

- .4132 bill rendering fee
- .28 per message processed - this is a charge per items such as: MSF, USF, LEC Billing fee.
- .03 per mechanized End User adjustment such as: Credit, Debit, State Tax, Federal Tax, Muni Tax, LEC billing fee. On the average a customer will have at least 3 of these as they may not have any credits, debits
- .03 per call record on the bill average of 20 calls.
- .02 per marketing message put on bill

.02 for internal expenses such as accounting  
.02 for internal processing of CDR/EMI records by IT  
So in this case the average bill would cost us \$ 2.00, if they had 20 calls

Used Verizon Region 8 rates:

1.05 bill rendering fee - this is charged for every customer we invoice  
.055 per message processed - this is a charge per items such as: MSF, USF, LEC Billing fee.  
.055 per mechanized End User adjustment such as: Credit, Debit, State Tax, Federal Tax, Muni Tax, LEC billing fee. On the average a customer will have at least 3 of these as they may not have any credits, debits.  
.135 per call record on the bill average of 20 calls .  
.0096 per marketing message put on bill  
.02 for internal expenses such as accounting  
.02 for internal processing of CDR/EMI records by IT  
So in this case the average bill would cost us \$ 4.09, if they had 20 calls.

The average cost of the 2 scenarios above would be \$3.04 per customer billed by the LEC. There are other costs that could be associated to LEC billing, such as administrative fees that we are charged when a customer calls for billing inquiries but I do not know how many customers call in by LEC and therefore can not estimate an amount to allocate at this time.

As explained above, a rate increase is necessary to keep pace with the costs associated with offering our Customers the option of being billed for their long distance on their local service bill.

Staff 1-2

This response is being provided by:  
Yvette Castro, Manager, Billing/Revenue Assurance  
AmeriVision Communications, Inc.  
5900 Mosteller Drive, Suite 1800  
Oklahoma City, OK 73120

Approximately \$545.00 month (1090 LEC customers times \$.50)

Staff 1-3

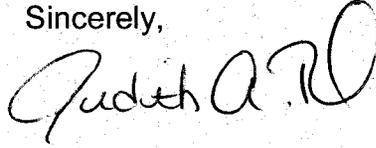
Please see attached.

Staff 1-4

AmeriVision has no Arizona assets.

Should anything further be required, please let me know.

Sincerely,

A handwritten signature in black ink, appearing to read "Judith A. Riley". The signature is written in a cursive style with a large, looped initial "J".

Judith A. Riley

Attachments

AFFIDAVIT

STATE OF OKLAHOMA                    )  
  )  
COUNTY OF OKLAHOMA                )        ss

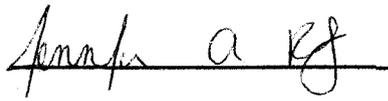
Before me, the undersigned authority, on this date personally appeared Randy Muth who swore upon his oath that the following facts are true:

My name is Randy Muth, and I am the CFO of AmeriVision Communications, Inc. ("AmeriVison") On June 22, 2004 AmeriVision filed an application to increase the LEC Billed Surcharge Rate of AmeriVision's Arizona Tariff No. 4 to \$2.00 per month. On June 29, 2004, AmeriVision sent the attached postcard to all of its LEC Billed customers notifying them of the anticipated rate increase. This increase has not yet gone into effect pending approval by the Arizona Corporation Commission.

Further, Affiant sayeth not.

  
\_\_\_\_\_  
Randy Muth

Sworn to and Subscribed before me on this 16<sup>th</sup> day of August, 2004.

  
\_\_\_\_\_  
Notary Public

My Commission Expires: 11/1/04

Dear Valued Customer,

Beginning in August, the monthly fee for billing will increase by \$0.50 per month. Due to increasing costs, this step must be taken to continue offering you the convenience of being billed for long-distance on your local service bill.

Should you have any questions please contact Customer Service at 800-865-8960.

We appreciate your business.

God Bless,

LifeLine Communications  
[www.lifeline.net](http://www.lifeline.net)

LifeLine is a registered service mark of AmeriVision Communications, Inc.



LifeLine Communications  
1711 S. Muskogee Ave.  
Tahlequah, OK 74464

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